

REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES
APPLYING TO COMPETITIVE LOCAL EXCHANGE SERVICES WITHIN
PROVIDED BY

Choice One Communications of Pennsylvania, Inc.

The Company will mirror the exchange area boundaries as stated in the tariffs of:

Verizon Pennsylvania Inc. Telephone Pa. P.U.C. No. 190A, 182, 182A, 185B and 185C;
Verizon North Inc. Telephone Pa. P.U.C. Nos. 1, 3, 5, and 6;
The United Telephone Company of Pennsylvania, LLC d/b/a/ CenturyLink, Pa. P.U.C. No. 27.
Frontier Commonwealth Telephone Company (Pa. P.U.C. No. 24),
Frontier Communications of Breezewood, Inc. (Telephone Pa. P.U.C. No. 5),
Frontier Communications of Canton, Inc. (Telephone – Pa. P.U.C. No. 3)
Frontier Communications of Lakewood, LLC (Telephone – Pa. P.U.C. No. 5),
Frontier Communications of Oswayo River, LLC (Telephone – Pa. P.U.C. No. 5),
Frontier Communications of Pennsylvania, LLC (Telephone – Pa. P.U.C. No. 14)
Hickory Telephone Company (Telephone - PA PUC Tariff No. 6)
Ironton Telephone Company (Telephone - PA PUC Tariff No. 2)
Lackawaxen Telephone Company (Telephone - PA PUC Tariff No. 2)
Laurel Highland Telephone Company (Telephone - PA PUC Tariff No. 3)
North Penn Telephone Company (Telephone - PA PUC Tariff No. 2)
Palmerton Telephone Company (Telephone - PA PUC Tariff No. 5)
Pennsylvania Telephone Company (Telephone - PA PUC Tariff No. 2)
Pymatuning Independent Telephone Company (Telephone - PA PUC Tariff No. 5)
South Canaan Telephone Company (Telephone - PA PUC Tariff No. 7)
Venus Telephone Corporation (Telephone - PA PUC Tariff No. 1)

This tariff applies to the end-user telecommunications services furnished by Choice One Communications of Pennsylvania Inc. ("Carrier") Business and Enterprise customers only between one or more points in the Commonwealth of Pennsylvania. This tariff is on file with the Pennsylvania Public Utility Commission and is in concurrence with the rules and regulations of 52 PA Code, Chapters 63 and 64. Copies of this tariff may be inspected, during normal business hours, at Carrier's principal place of business, 4001 Rodney Parham Road, Little Rock, Arkansas 72212.

REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES
APPLYING TO COMPETITIVE LOCAL EXCHANGE SERVICES WITHIN
PROVIDED BY

Choice One Communications of Pennsylvania, Inc.

EFFECTIVE MARCH 4, 2022 THE COMPETITIVE EXCHANGE AREAS LISTED ON TARIFF PAGES PREFACE 1.1 & PREFACE 1.2 HAVE BEEN DETARIFFED. THE TERMS AND CONDITIONS FOR THESE EXCHANGE AREAS, AS WELL AS THE AVAILABLE SERVICES AND THEIR RESPECTIVE RATES, ARE NOW POSTED ONLINE AT <https://www.windstream.com/about-windstream/legal/Pennsylvania-Competitive-Services>. THE CALLING AREAS FOR THESE EXCHANGES HAVE BEEN LEFT IN THE TARIFF FOR REFERENCE PURPOSES ONLY.

The Company will mirror the exchange area boundaries as stated in the tariffs of:

- Verizon Pennsylvania Inc. Telephone Pa. P.U.C. No. 190A, 182, 182A, 185B and 185C;
- Verizon North Inc. Telephone Pa. P.U.C. Nos. 1, 3, 5, and 6;
- The United Telephone Company of Pennsylvania, LLC d/b/a/ CenturyLink, Pa. P.U.C. No. 27.
- Frontier Commonwealth Telephone Company (Pa. P.U.C. No. 24),
- Frontier Communications of Breezewood, Inc. (Telephone Pa. P.U.C. No. 5),
- Frontier Communications of Canton, Inc. (Telephone – Pa. P.U.C. No. 3)
- Frontier Communications of Lakewood, LLC (Telephone – Pa. P.U.C. No. 5),
- Frontier Communications of Oswayo River, LLC (Telephone – Pa. P.U.C. No. 5),
- Frontier Communications of Pennsylvania, LLC (Telephone – Pa. P.U.C. No. 14)
- Hickory Telephone Company (Telephone - PA PUC Tariff No. 6)
- Ironton Telephone Company (Telephone - PA PUC Tariff No. 2)
- Lackawaxen Telephone Company (Telephone - PA PUC Tariff No. 2)
- Laurel Highland Telephone Company (Telephone - PA PUC Tariff No. 3)
- North Penn Telephone Company (Telephone - PA PUC Tariff No. 2)
- Palmerton Telephone Company (Telephone - PA PUC Tariff No. 5)
- Pennsylvania Telephone Company (Telephone - PA PUC Tariff No. 2)
- Pymatuning Independent Telephone Company (Telephone - PA PUC Tariff No. 5)
- South Canaan Telephone Company (Telephone - PA PUC Tariff No. 7)
- Venus Telephone Corporation (Telephone - PA PUC Tariff No. 1)

This tariff applies to the end-user telecommunications services furnished by Choice One Communications of Pennsylvania Inc. (“Carrier”) Business and Enterprise customers only between one or more points in the Commonwealth of Pennsylvania. This tariff is on file with the Pennsylvania Public Utility Commission and is in concurrence with the rules and regulations of 52 PA Code, Chapters 63 and 64. Copies of this tariff may be inspected, during normal business hours, at Carrier’s principal place of business, 4001 Rodney Parham Road, Little Rock, Arkansas 72212.

Effective March 4, 2022, the following competitive exchange areas have been detariffed; the calling areas for these exchange areas have been left in the tariff for reference purposes only. (C)

The terms and conditions for these exchange areas, as well as the available services and their respective rates, are now posted online at the following web page.

<https://www.windstream.com/about-windstream/legal/Pennsylvania-Competitive-Services>

Verizon Pennsylvania Exchange Areas

The following Exchange Areas, outside the Philadelphia and Pittsburgh City and Suburban areas, are competitive: (C)

Allentown	Glenshaw	Kingston	Olyphant	Sharpsburg
Bethlehem	Harrisburg*	McMurray	Penn Hills	Taylor
Catasauqua	Hellertown	Monroeville	Perrysville	Wilkes-Barre
Clairton	Homestead	New Kensington	Pleasant Hills	Wilkesburg
East Liberty	Hummelstown	Oakdale (C)	Plymouth	Wyoming
Easton	Imperial (C)	Oakmont	Scranton	

** Harrisburg: Enola and New Cumberland remain noncompetitive and will continue to be subject to the terms and conditions of this tariff; Harrisburg Zone 2, and the remaining portions of Harrisburg Zone 1 are detariffed.*

The following Pittsburgh City and Suburban Exchange Areas are Competitive:

Allentown	East Liberty	Oakland
Bellevue	Fox Chapel	Oakmont
Bethel Park	Glenshaw	Penn Hills
Braddock	Homestead	Perrysville
Bridgeville	Irwin	Pleasant Hills
Carnegie	McKees Rocks	Sewickley
Carrick	McKeesport	Sharpsburg
Coraopolis	Millvale	Squirrel Hill
Crafton	Monroeville	West View
Downtown	Mount Lebanon	Wilkesburg

Effective February 18, 2022, the following competitive exchange areas have been detariffed; the calling areas for these exchange areas have been left in the tariff for reference purposes only.

The terms and conditions for these exchange areas, as well as the available services and their respective rates, are now posted online at the following web page.

<https://www.windstream.com/about-windstream/legal/Pennsylvania-Competitive-Services>

Verizon North Exchange Areas:

Erie
Hershey
York (East, Main, and North) *

** York (South and West) remains noncompetitive and will continue to be subject to the terms and conditions of this tariff*

Issued: February 16, 2022

Effective: February 18, 2022

Issued by:

Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, Arkansas 72212

**REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES
APPLYING TO COMPETITIVE LOCAL EXCHANGE SERVICES WITHIN**

**PROVIDED BY
Choice One Communications of Pennsylvania, Inc.
D/B/A EARTHLINK BUSINESS**

The Company will mirror the exchange area boundaries as stated in the tariffs of:

Verizon Pennsylvania Inc. Telephone Pa. P.U.C. No. 190A, 182, 182A, 185B and 185C;
Verizon North Inc. Telephone Pa. P.U.C. Nos. 1, 3, 5, and 6;
The United Telephone Company of Pennsylvania, LLC d/b/a/ CenturyLink, Pa. P.U.C. No. 27.
Frontier Commonwealth Telephone Company (Pa. P.U.C. No. 24),
Frontier Communications of Breezewood, Inc. (Telephone Pa. P.U.C. No. 5),
Frontier Communications of Canton, Inc. (Telephone – Pa. P.U.C. No. 3)
Frontier Communications of Lakewood, LLC (Telephone – Pa. P.U.C. No. 5),
Frontier Communications of Oswayo River, LLC (Telephone – Pa. P.U.C. No. 5),
Frontier Communications of Pennsylvania, LLC (Telephone – Pa. P.U.C. No. 14)
Hickory Telephone Company (Telephone - PA PUC Tariff No. 6)
Ironton Telephone Company (Telephone - PA PUC Tariff No. 2)
Lackawaxen Telephone Company (Telephone - PA PUC Tariff No. 2)
Laurel Highland Telephone Company (Telephone - PA PUC Tariff No. 3)
North Penn Telephone Company (Telephone - PA PUC Tariff No. 2)
Palmerton Telephone Company (Telephone - PA PUC Tariff No. 5)
Pennsylvania Telephone Company (Telephone - PA PUC Tariff No. 2)
Pymatuning Independent Telephone Company (Telephone - PA PUC Tariff No. 5)
South Canaan Telephone Company (Telephone - PA PUC Tariff No. 7)
Venus Telephone Corporation (Telephone - PA PUC Tariff No. 1)

This tariff applies to the end-user telecommunications services furnished by Choice One Communications of Pennsylvania Inc. d/b/a EarthLink Business (“Carrier”) to Business and Enterprise customers only between one or more points in the Commonwealth of Pennsylvania. This tariff is on file with the Pennsylvania Public Utility Commission and is in concurrence with the rules and regulations of 52 PA Code, Chapters 63 and 64. Copies of this tariff may be inspected, during normal business hours, at Carrier's principal place of business, 4001 Rodney Parham Road, Little Rock, Arkansas 72212.

(C)
(C)

LIST OF MODIFICATIONS

Supplement No. 76

Original Supplement Title Pg	Updates Company Name and Supplement Number
4 th Revised Title Page	Updates Supplement Number
24 th Revised Page 1	Updates List of Modifications
75 th Revised Page 2	Updates Check Sheet.

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4001 Rodney Parham Road
Little Rock, Arkansas 72212

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LIST OF MODIFICATIONS, (Cont'd)

Supplement No. 71 (continued):

11 th Revised Pages 298-300	Increases grandfathered MRC for Allentown, Bundled Service Plans
11 th Revised Page 300.2	Increases grandfathered MRCs for Pittsburgh Market I, Choice Path Service
10 th Revised Page 300.3	Increases grandfathered MRCs for Pittsburgh Market I, Choice Path Service
11 th Revised Page 300.4	Increases grandfathered MRCs for Pittsburgh Market II, Choice Path Service
10 th Revised Page 300.5	Increases grandfathered MRCs for Pittsburgh Market II, Choice Path Service
11 th Revised Page 300.6	Increases grandfathered MRCs for Harrisburg & Scranton, Choice Path Service
10 th Revised Page 300.7	Increases grandfathered MRCs for Harrisburg & Scranton, Choice Path Service
11 th Revised Page 300.8	Increases grandfathered MRCs for Allentown, Choice Path Service
10 th Revised Page 300.9	Increases grandfathered MRCs for Allentown, Choice Path Service
11 th Revised Page 300.10	Increases grandfathered MRCs for Erie I Market, Choice Path Service
10 th Revised Page 300.11	Increases grandfathered MRCs for Erie I Market, Choice Path Service
11 th Revised Page 300.12	Increases grandfathered MRCs for Erie II Market, Choice Path Service
10 th Revised Page 300.13	Increases grandfathered MRCs for Erie I Market, Choice Path Service
11 th Revised Page 300.14	Increases grandfathered MRCs for Altoona, Choice Path Service
10 th Revised Page 300.15	Increases grandfathered MRCs for Altoona, Choice Path Service
10 th Revised Page 300.17	Increases grandfathered MRCs for Freeway Service II
12 th Revised Page 301	Increases MRCs for Erie I Market, Choice Xchange, Local Choice Call Packs
12 th Revised Page 303	Increases MRCs for Erie I Market, Point to Point Service
11 th Revised Page 303.01	Increases MRCs for Erie I Market, Ultra T-1 Product Set
11 th Revised Page 303.1	Increases MRC for Erie I Market, Office to Office Calling
12 th Revised Page 304	Increases MRCs for Erie II Markets, Choice Xchange, Local Choice Call Packs
12 th Revised Page 306	Increases MRC for Erie II Market, Point to Point Service
11 th Revised Page 306.01	Increases MRCs for Erie II Market, Ultra T-1 Product Set
10 th Revised Page 306.1	Increases MRC for Erie II Market, Office to Office Calling
12 th Revised Page 307	Increases MRCs for Altoona, Choice Xchange, Local Choice Call Packs
12 th Revised Page 309	Increases MRC for Altoona, Point to Point Service
11 th Revised Page 309.01	Increases MRCs for Altoona, Ultra T-1 Product Set
11 th Revised Page 309.1	Increases MRC for Altoona, Office to Office Calling
11 th Revised Page 310	Increases MRCs for Choice Xchange Advantage Unlimited Line, all Markets
9 th Revised Page 326	Increases MRCs for One Communications Analog Voice Features
10 th Revised Page 327	Increases MRCs for One Communications Digital and PRI Voice Features
1 st Revised Page 331	Increases One Communications Pay Per Use Features
11 th Revised Page 333	Increases MRCs for One Communications Directory Listings
3 rd Revised Page 334	Increases MRCs for One Communications Operator Services Directory Assistance
1 st Revised Page 336.1-336.2	Increases MRCs for One Communications Installation Charges
2 nd Revised Page 337-338	Increases Restoral Charge for business Customers
4 th Revised Page 342	Increases One Communications Deferral of Service
11 th Revised Page 348	Increases MRCs for OneSolutions Essential
11 th Revised Page 353	Increases MRCs for OneSolutions Enhanced
12 th Revised Pages 358-359	Increases MRCs for One Communications Basic Business Line
8 th Revised Page 361	Increases MRC for One Communications Basic Business Local Feature Package
11 th Revised Pages 368-369	Increases MRCs for One Communications Digital Voice
7 th Revised Pages 388-389	Increases Non-Term MRCs for Pittsburgh Market I, Custom Calling Features

Issued: October 6, 2020

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4001 Rodney Parham Road
Little Rock, Arkansas 72212

LIST OF MODIFICATIONS, (Cont'd)

Supplement No. 71(continued):

7 th Revised Pages 390-392	Increases Non-Term MRCs for Pittsburgh Market I
7 th Revised Pages 393-394	Increases Non-Term MRCs for Pittsburgh Market II
7 th Revised Page 387	Increases Non-Term MRCs for Business Vanity Number & Office to Office Calling
6 th Revised Page 394.1	Introduces Non-Term MRCs for Pittsburgh Market II, Ultra T-1 Product Set Pricing
7 th Revised Pages 396-401	Increases Non-Term MRCs for Harrisburg & Scranton Market
7 th Revised Pages 402-406	Increases Non-Term MRCs for Allentown Market
7 th Revised Pages 407-408	Increases grandfathered Non-Term MRCs for Pittsburgh Market
7 th Revised Pages 409-410	Increases grandfathered Non-Term MRCs for Harrisburg & Scranton Market
7 th Revised Pages 411-412	Increases grandfathered Non-Term MRCs for Allentown Market
7 th Revised Page 413	Increases Non-Term MRCs for FreeWay Service
6 th Revised Page 414	Increases grandfathered Non-Term MRCs for Pittsburgh Market
7 th Revised Pages 415-418	Increases grandfathered Non-Term MRCs for Pittsburgh Market
7 th Revised Pages 419-422	Increases grandfathered Non-Term MRCs for Harrisburg & Scranton Market
7 th Revised Pages 423-426	Increases grandfathered Non-Term MRCs for Allentown Market
6 th Revised Pages 427-433	Increases grandfathered Non-Term MRCs for CHOICE PATH Service - All Markets
7 th Revised Page 434	Increases Non-Term MRCs for FreeWay Service II
Revised Page 435.46	Increases grandfathered Non-Term MRCs for Erie I Market
Revised Page 437-438	Increases grandfathered Non-Term MRCs for Erie II Market
7 th Revised Pages 439-441	Increases grandfathered Non-Term MRCs for Altoona Markets
7 th Revised Page 442	Increases Non-Term MRCs for One Communications Analog Voice Features
7 th Revised Page 443	Increases MRCs for Digital and PRI Voice Features & Directory Listings
7 th Revised Page 444	Increases Non-Term MRCs for OneSolutions Essential & OneSolutions Enhanced
7 th Revised Page 445	Increases Non-Term MRCs for One Communications Basic Business Line
7 th Revised Page 446	Increases Non-Term MRCs for One Communications Basic Business Local Feature Package & One Communications Digital Voice
7 th Revised Page 447	Increases Non-Term MRC for One Communications Remote Call Forward Service
7 th Revised Page 448	Increases Non-Term MRCs for OneSolutions Complete

CHECK SHEET

The pages of this tariff are effective as of the date shown. The original and revised leaves named below contain all changes from the original tariff and are in effect on the date shown.

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Supp 19 Title	Original *	30	Original	67	Original	89.9	Original
Title	4 th Revised *	31	Original	68	Original	89.10	2nd Rev.
Preface 1.1	1 st Rev.	32	Original	69	1st Rev.	89.11	2nd Rev.
Preface 1.2	Original	33	Original	70	1st Rev.	89.12	Original
Title	58 th Rev.	34	Original	71	1st Rev.	89.13	Original
1	24 th Rev. *	35	Original	71.1	Original	89.14	Original
1.1	9 th Rev.	36	Original	71.2	Original	90	2nd Rev.
1.2	5 th Rev.	37	2 nd Rev.	71.3	Original	91	4th Rev.
2	75 th Rev. *	38	2 nd Rev.	72	Original	92	3rd Rev.
3	44 th Rev.	39	Original	73	Original	93	2nd Rev.
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5	Original	45	Original	79	1st Rev.	97	3 rd Rev.
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9	Original	49	Original	83	Original	101	2nd Rev.
10	Original	50	Original	84	Original	102	2nd Rev.
11	Original	51	Original	85	Original	103	2nd Rev.
12	Original	52	Original	86	Original	104	2nd Rev.
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16	Original	56	Original	89.1	1st Rev.	106.2	3rd Rev.
17	Original	57	Original	89.2	1st Rev.	106.3	Original
18	Original	58	Original	89.3	1st Rev.	106.4	Original
19	Original	59	Original	89.4	1st Rev.	107	1st Rev.
20	Original	60	Original	89.5	1st Rev.	108	1st Rev.
21	Original	61	Original	89.6	Original	109	1st Rev.
22	1st Rev.	62	Original	89.7	Original	110	Original
23	Original	63	Original	89.8	1st Rev.		
24	Original	64	Original				
25	Original	65	Original				
26	Original	66	Original				
27	Original						
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* New or Revised

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112	Original	138.4	Original	159.3	Original	168	5th Rev.
113	3rd Rev.	138.5	Original	159.4	Original	169	3rd Rev.
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115	Original	138.7	Original	159.6	Original	171	2nd Rev.
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123	2 nd Rev.	143	Original	159.17	Original	179.1.1	2nd Rev.
124	Original	144	Original	159.18	Original	179.1.2	Original
125	Original	145	Original	159.19	Original	179.2	4th Rev.
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131	Original	151	Original	159.25	Original	179.8	1 st Rev.
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137	1st Rev.	157	Original	164	3 rd Rev.	179.12.1	10 th Rev.
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180	1st Rev.	208	3rd Rev.	236	2nd Rev.	266	12 th Rev.	*
181	1st Rev.	209	2nd Rev.	237	2nd Rev.	267	12 th Rev.	*
182	1st Rev.	210	2nd Rev.	238	2nd Rev.	268	12 th Rev.	*
183	1st Rev.	211	2nd Rev.	239	9 th Rev.	269	12 th Rev.	*
184	1st Rev.	212	9 th Rev.	239.1	11 th Rev.	270	11 th Rev.	*
185	1st Rev.	212.1	11 th Rev.	239.2	1st Rev.	271	11 th Rev.	*
185.1	1st Rev.	212.2	1st Rev.	239.3	11 th Rev.	272	11 th Rev.	*
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189	5 th Rev.	217	2 nd Rev.	245	10 th Rev. *	280	10 th Rev.	*
190	2 nd Rev.	218	1st Rev.	246	12 th Rev. *	281	12 th Rev.	*
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195	2nd Rev.	224	1st Rev.	252	1st Rev.	287	1 st Rev.	*
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200	11 th Rev.	229	10 th Rev.	257	Original	292	Original	
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202	10 th Rev.	231	2nd Rev.	259	11 th Rev. *	294	10 th Rev.	*
203	1st Rev.	232	2nd Rev.	260	Original	295	12 th Rev.	*
204	2nd Rev.	233	12 th Rev.	261	Original	296	12 th Rev.	*
205	2nd Rev.	234	3rd Rev.	262	11 th Rev. *	297	12 th Rev.	*
206	12 th Rev.	234.1	2nd Rev.	263	Original	298	11 th Rev.	*
207	3rd Rev.			264	11 th Rev. *			

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300	11 th Rev. *	313	Original	346	Original	379	4 th Rev.
300.1	Original	314	Original	347	Original	380	4 th Rev.
300.2	11 th Rev. *	315	Original	348	11 th Rev. *	381	4 th Rev.
300.3	10 th Rev. *	316	Original	349	Original	382	2 nd Rev.
300.4	11 th Rev. *	317	Original	350	Original	383	2 nd Rev.
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300.11	10 th Rev. *	324	Original	357	Original		
300.12	11 th Rev. *	325	Original	358	12 th Rev. *		
300.13	10 th Rev. *	326	9 th Rev. *	359	12 th Rev. *		
300.14	11 th Rev. *	327	10 th Rev. *	360	Original		
300.15	10 th Rev. *	328	Original	361	8 th Rev. *		
300.16	1 st Rev.	329	Original	362	Original		
300.17	10 th Rev. *	330	Original	363	Original		
301	12 th Rev. *	331	1 st Rev. *	364	Original		
302	1 st Rev.	332	Original	365	Original		
303	12 th Rev. *	333	11 th Rev. *	366	Original		
303.01	11 th Rev. *	334	3 rd Rev. *	367	Original		
303.1	11 th Rev. *	335	4 th Rev.	368	11 th Rev. *		
304	12 th Rev. *	336	1 st Rev. *	369	11 th Rev. *		
305	2 nd Rev.	336.1	11 th Rev. *	370	Original		
306	12 th Rev. *	336.2	1 st Rev. *	371	Original		
306.01	11 th Rev. *	337	2 nd Rev. *	372	11 th Rev. *		
306.1	10 th Rev. *	338	2 nd Rev. *	373	Original		
307	12 th Rev. *	339	Original	374	Original		
308	1 st Rev.	340	Original	375	Original		
309	12 th Rev. *	341	Original	376	Original		
309.01	11 th Rev. *	342	4 th Rev. *	377	11 th Rev. *		
309.1	10 th Rev.	343	Original				
310	11 th Rev. *	344	Original				
311	Original						

* New or Revised

CHECK SHEET (Cont'd)

<u>Sheet</u>	<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>
387	7 th Rev. *	411	7 th Rev. *	436	7 th Rev. *
388	7 th Rev. *	412	7 th Rev. *	437	7 th Rev. *
389	7 th Rev. *	413	7 th Rev. *	438	7 th Rev. *
390	7 th Rev. *	414	7 th Rev. *	439	7 th Rev. *
391	7 th Rev. *	415	7 th Rev. *	440	7 th Rev. *
392	7 th Rev. *	416	7 th Rev. *	441	7 th Rev. *
393	7 th Rev. *	417	7 th Rev. *	442	7 th Rev. *
394	7 th Rev. *	418	7 th Rev. *	443	7 th Rev. *
394.1	6 th Rev. *	419	7 th Rev. *	444	7 th Rev. *
395	5 th Rev. *	420	7 th Rev. *	445	7 th Rev. *
396	7 th Rev. *	421	7 th Rev. *	446	7 th Rev. *
397	7 th Rev. *	422	7 th Rev. *	447	7 th Rev. *
398	7 th Rev. *	423	7 th Rev. *	448	7 th Rev. *
399	7 th Rev. *	424	7 th Rev. *	449	1 st Rev.
400	7 th Rev. *	425	7 th Rev. *	450	1 st Rev.
401	7 th Rev. *	426	7 th Rev. *		
402	7 th Rev. *	427	7 th Rev. *		
403	7 th Rev. *	428	7 th Rev. *		
404	7 th Rev. *	429	7 th Rev. *		
405	7 th Rev. *	430	7 th Rev. *		
406	7 th Rev. *	431	7 th Rev. *		
407	7 th Rev. *	432	7 th Rev. *		
408	7 th Rev. *	433	7 th Rev. *		
409	7 th Rev. *	434	7 th Rev. *		
410	7 th Rev. *	435	7 th Rev. *		

* New or Revised

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EXPLANATION OF SYMBOLS

A revision of a Tariff page is coded to designate the type of change from the previous revision. These symbols, which appear in the right-hand margin of the page, are used to signify:

C - Change in Regulation

D - Decreased rate

I - Increased rate

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Issued by: Kim Robert Scovill,
Vice President, Legal and Regulatory Affairs
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EXPLANATION OF TERMS

AGENCY

For 911 or E911 service, the government agency(ies) designated as having responsibility for the control and staffing of the emergency report center.

ALTERNATE ROUTING (“AR”)

Allows E911 calls to be routed to a designated alternate location if (1) all E911 exchange lines to the primary PSAP (see definition of PSAP below) are busy, or (2) the primary PSAP closes for a period (night service).

AUTHORIZED USER

A person, corporation or other entity who is authorized by the Company’s customer to utilize service provided by the Company to the customer. The customer is responsible for all charges incurred by an Authorized User.

ATTENDANT

An operator of a PBX console or telephone switchboard.

AUTOMATIC LOCATION IDENTIFICATION (“ALI”)

The name and address associated with the calling party’s telephone number (identified by ANI as defined below) is forwarded to the PSAP for display. Additional telephones with the same number as the calling party’s (secondary locations, off premises, etc.) will be identified with the address of the telephone number at the main location.

EXPLANATION OF TERMS (Cont'd)

AUTOMATIC NUMBER IDENTIFICATION ("ANI")

A system whereby the calling party's telephone number is identified and sent forward with the call record for routing and billing purposes. E911 Service makes use of this system.

CALL INITIATION

The point in time when the exchange network facility are initially allocated for the establishment of a specific call.

CALL TERMINATION

The point in time when the exchange network facility allocated to a specific call is released for reuse by the network.

CENTRAL OFFICE

An operating office of the Company where connections are made between telephone exchange lines.

CENTRAL OFFICE LINE

A line providing direct or indirect access from a telephone or switchboard to a central office. Central office lines subject to PBX rate treatment are referred to as central office trunks.

CHANNEL

A point-to-point bi-directional path for digital transmission. A channel may be furnished in such a manner as the Company may elect, whether by wire, fiber optics, radio or a combination thereof and whether or not by means of single physical facility or route. One 1.544 Mbps Service is equivalent to 24 channels.

EXPLANATION OF TERMS (Cont'd)

COMPANY

Choice One Communications of Pennsylvania Inc. unless otherwise clearly indicated from the context.

COMMISSION

Pennsylvania Public Utility Commission.

CUSTOMER

The person, firm, corporation, or other entity which orders service pursuant to this Tariff and utilizes service provided under Tariff by the Company. A customer is responsible for the payment of charges and for compliance with all terms of the Company's Tariff.

CUSTOMER PREMISES EQUIPMENT ("CPE")

Equipment provided by the customer for use with the Company's services. CPE can include a station set, facsimile machine, key system, PBX, or other communication system.

DEFAULT ROUTING ("DR")

When an incoming E911 call cannot be selectively routed due to an ANI failure, garbled digits or other causes, such incoming calls are routed from the E911 Control Office to a default PSAP. Each incoming E911 facility group to the Control Office is assigned to a designated default PSAP.

EXPLANATION OF TERMS (Cont'd)

DIAL PULSE (“DP”)

The pulse type employed by a rotary dial station set.

DIRECT INWARD DIAL (“DID”)

A service attribute that routes incoming calls directly to stations, by-passing a central answer point.

DIRECT OUTWARD DIAL (“DOD”)

A service attribute that allows individual station users to access and dial outside numbers directly.

DUAL TONE MULTI-FREQUENCY (“DTMF”)

The pulse type employed by tone dial station sets. (Touch tone)

E911 SERVICE AREA

The geographic area in which the government agency will respond to all E911 calls and dispatch appropriate emergency assistance.

E911 CUSTOMER

A governmental agency that is the customer of record and is responsible for all negotiations, operations and payment of bills in connection with the provision of E911 service.

EXPLANATION OF TERMS (Cont'd)

EXCHANGE

An area, consisting of one or more central office districts, within which a call between any two points is a local call.

EXCHANGE ACCESS LINE

A central office line furnished for direct or indirect access to the exchange system.

EXCHANGE SERVICE

The provision to the subscriber of access to the exchange system for the purpose of sending and receiving calls. This access is achieved through the provision of a central office line (exchange access line) between the central office and the subscriber's premises.

FINAL ACCOUNT

A customer whose service has been disconnected who has outstanding charges still owed to the Company.

EXPLANATION OF TERMS (Cont'd)**HANDICAPPED PERSON**

A person who is legally blind, visually handicapped or physically handicapped, under the following definitions from the Federal Register (Vol. 35 #126 dated June 30, 1970).

Legally Blind - a person whose visual acuity is 20/200 or less in the better eye with correcting glasses, or whose widest diameter of visual field subtends an angular distance no greater than 20 degrees.

Visually Handicapped - a person whose visual disability, with correction and regardless of optical measurement with respect to legal blindness, are certified as unable to read normal printed material.

Physically Handicapped - a person who is certified by competent authority as unable to read or use ordinary printed materials as a result of physical limitation, or a person whose disabling condition causes difficulty with hand and finger coordination and use of a coin telephone.

The term "Handicapped Person", when used in connection with a person having a speech or hearing impairment which requires that they communicate over telephone facilities by means other than voice is defined below:

Hearing - a person with binaural hearing impairment of 60% or higher on the basis of the procedure developed by the American Academy of Otolaryngology (A.A.O.) as set forth in "Guide for Conservation of Hearing in Noise" 38-43, A.A.O., 1973; "guides to the Evaluation of Permanent Impairment" 103-107, American Medical Association, 1971.

Speech - a person with 65% or higher of impairment on the basis of the procedure recommended by the American Medical Association's Committee on Rating of Mental and Physical Impairment to evaluate speech impairment as to three categories: audibility, intelligibility and functional efficiency, as set forth in "Guides to the Evaluation of Permanent Impairment" 109-III, American Medical Association, 1971.

EXPLANATION OF TERMS (Cont'd)

INTERFACE

That point on the premises of the subscriber at which provision is made for connection of facilities provided by someone other than the Company to facilities provided by the Company.

INTERRUPTION

The inability to complete calls, either incoming or outgoing or both, due to Company facilities malfunction or human errors.

LATA

Local Access and Transport Area. The area within which the Company provides local and long distance ("intraLATA") service. For call to numbers outside the area ("interLATA") service is provided by long distance companies.

LINK

The physical facility from the network interface on an end-user's or carrier's premises to the point of interconnection on the main distribution frame of the Company's central office.

LOCAL CALL

A call which, if placed by a customer over the facilities of the Company, is not rated as a toll call.

EXPLANATION OF TERMS (Cont'd)

LOCAL CALLING AREA

The area, consisting of one or more central office districts, within which a subscriber for exchange service may make telephone calls without a toll charge.

LOCAL SERVICE

Telephone exchange service within a local calling area.

LOOP START

Describes the signaling between the terminal equipment or PBX/key system interface and the Company's switch. It is the signal requesting service.

LOOPS

Segments of a line that extend from the serving central office to the originating and to the terminating point.

MESSAGE RATE SERVICE

A type of exchange service provided at a monthly rate with an additional charge for local calling based on the usage of the local network. One completed call is equal to one message.

MOVE

The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.

EXPLANATION OF TERMS (Cont'd)

MULTILINE HUNT

A method of call signaling by which a call placed to one number is subsequently routed to one or more alternative numbers when the called number is busy.

ON-NET

Telecommunications services which are transported exclusively over facilities installed by the Company rather than the facilities of another carrier.

PORT

A connection to the switching network with one or more voice grade communications channels, each with a unique network address (telephone number) dedicated to the customer. A port connects a link to the public switched network.

PRIVATE BRANCH EXCHANGE SERVICE ("PBX")

Service providing facilities for connecting central office trunks and tie lines to PBX stations, and for interconnecting PBX station lines by means of a switchboard or dial apparatus.

EXPLANATION OF TERMS (Cont'd)

RATE CENTER

A geographic reference point with specific coordinates on a map used for determining mileage when calculating charges.

REFERRAL PERIOD

The time frame, during which calls to a number that has been changed, will be sent to a recording which will inform the caller of the new number.

SELECTIVE ROUTING ("SR")

A feature that routes an E911 call from a Central Office to the designated primary PSAP based upon the identified number of the calling party.

TOLL CALL

Any call extending beyond the local exchange of the originating caller which is rated on a toll schedule by the Company.

1 - APPLICATION OF TARIFF

1.1 Application of Tariff

- A. This tariff contains the regulations and rates applicable to intrastate local exchange telecommunications services provided by Carrier for telecommunications between points within the Commonwealth of Pennsylvania. Carrier's services are furnished subject to the availability of facilities and subject to the terms and conditions of this tariff.
- B. The rates and regulations contained in this tariff apply only to the services furnished by Carrier and do not apply, unless otherwise specified, to the lines, facilities, or services provided by an interexchange telephone company or other common carrier for use in accessing the services of Carrier.
- C. The Subscriber is entitled to limit the use of Carrier's services by Users at the Subscriber's facilities, and may use other common carriers in addition to or in lieu of Carrier.
- D. At the option of the Company, service may be offered on a contract basis to meet specialized requirements of the Customer not contemplated in this tariff as approved by the Pennsylvania Public Utility Commission. The terms of each contract shall be mutually agreed upon between the Customer and Company and may include discounts off of rates contained herein, waiver of recurring or nonrecurring charges, charges for specially designed and constructed services not contained in the Company's general service offerings, or other customized features. The terms of the contract may be based partially or completely on the term and volume commitment, type of originating or terminating access, mixture of services or other distinguishing features. Service shall be available to all similarly situated Customers for a fixed period of time following the initial offering for the first contract Customer as specific in each individual contract.

2 - GENERAL RULES AND REGULATIONS

2.1 USE OF FACILITIES AND SERVICE

2.1.1 Undertaking of the Company

The Company shall be responsible only for the installation, operation and maintenance of service that it provides and does not undertake to transmit messages under this tariff.

Services provided under this tariff are provided 24 hours a day, seven days per week, unless otherwise specified in applicable sections of this tariff.

2.1.2 Obligation of the Company

In furnishing facilities and service, the Company does not undertake to transmit messages, but furnishes the use of its facilities to its customers for communications. The Company undertakes to furnish communications service pursuant to the terms of this tariff in connection with one-way and/or two-way information transmission between points within the Commonwealth of Pennsylvania.

- A. The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- B. The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

The Company's obligation to furnish facilities and service is dependent upon its ability (a) to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment; (b) to secure and retain, without unreasonable expense, suitable space for its plant and facilities in the building where service is or will be provided to the customer; or (c) to secure reimbursement of all costs where the owner or operator of a building demands relocation or rearrangement of plant and facilities used in providing service therein.

2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.2 Obligation of the Company (Cont'd)

The Company shall not be required to furnish, or continue to furnish, facilities or service where the circumstances are such that the proposed use of the facilities or service would tend to adversely affect the Company's plant, property or service.

The Company reserves the right to refuse an application for service made by a present or former customer who is indebted to the Company for service previously rendered pursuant to this Tariff until the indebtedness is satisfied.

Whenever facilities are not immediately available to furnish service to all applicants, the order of Precedence, by categories, will continue to be that followed under the Civilian Production Administration Utilities Order U-2 as amended August 7, 1946.

2.1.3 Use of Service

- A. Carrier's services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services.
- B. The use of Carrier's services to make calls which might reasonably be expected to frighten, abuse, torment, or harass another or in such a way as to unreasonably interfere with use by others is prohibited.
- C. The use of Carrier's services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.
- D. Carrier's services are available for use twenty-four (24) hours per day, seven (7) days per week.
- E. Carrier does not transmit messages pursuant to this tariff, but its services may be used for that purpose.

2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.3 Use of Service (Cont'd)

- F. Carrier's services may be denied for nonpayment of charges or for other violations of this tariff.
- G. Carrier's services may be denied for any use by Customer that is illegal, or poses an undue risk or liability to Carrier, or is obtained through fraud or willful misrepresentation.
- H. The Customer obtains no property right or interest in the use of any specific type of facility, service, equipment, number, process, or code. All right, title and interest to such items remain, at all times, solely with the Company.
- I. Recording of telephone conversations of service provided by the Company under this tariff is prohibited except as authorized by applicable federal, state and local laws.
- J. Any service provided under this Tariff may be resold to or shared (jointly used) with other persons at the Customer's option. The Customer remains solely responsible for all use of service ordered by it or billed to its account(s) pursuant to this Tariff, for determining who is authorized to use its service, and for promptly notifying the Company of any unauthorized use. The Customer may advise its customers that a portion of its service is provided by the Company, but the Customer shall not represent that the Company jointly participates with the Customer in the provision of the service.

2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.3 Use of Service (Cont'd)

K. PROHIBITED USES

- (1) The services the Company offers shall not be used for any unlawful purpose or for any use as to which Customer has not obtained all governmental approvals, authorization, licenses, consents and permits required to be obtained by the Customer with respect hereto.
- (2) The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to demonstrate that their use of the Company offerings complies with relevant laws, regulations, policies, orders, and decisions.
- (3) The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.
- (4) A Customer may not use the services so as to interfere with or impair service over any facilities and associated equipment, or so as to impair the privacy of any communications over such facilities and associated equipment.
- (5) Customer use of any service obtained from other service providers by the Company and resold to Customer shall also be subject to any applicable restrictions in the underlying providers' publicly available tariffs.
- (6) The services of the Company shall not be used to transmit impermissible content.

2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.4 Limitations

- A. Service is offered subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this tariff. The Company may decline applications for service to or from a location where the necessary facilities or equipment are not available. The Company may discontinue furnishing service in accordance with the terms of this tariff.
- B. The Company reserves the right to discontinue or limit service when necessitated by conditions beyond its control (examples of these conditions are more fully set forth elsewhere in this tariff), or when service is used in violation of provisions of this tariff or the law.
- C. The Company does not undertake to transmit messages, but offers the use of its service when available, and, as more fully set forth elsewhere in this tariff, shall not be liable for errors in transmission or for failure to establish connections.
- D. The Company reserves the right to discontinue service, limit service, or to impose requirements as required to meet changing regulatory or statutory rules and standards, or when such rules and standards have an adverse material affect on the business or economic feasibility of providing service, as determined by the Company in its reasonable judgment.
- E. The Company reserves the right to refuse an application for service made by a present or former Customer who is indebted to the Company for service previously rendered pursuant to this Tariff until the indebtedness is satisfied.

2.1.5 Customer-Authorized Use

Any service provided under this Tariff may be resold to or shared (jointly used) with other persons at the Customer's option. The Customer remains solely responsible for all use of service ordered by it or billed to its telephone number(s) pursuant to this Tariff, for determining who is authorized to use its service, and for promptly notifying the Company of any unauthorized use. The Customer may advise its customers that a portion of its service is provided by the Company, but the Customer shall not represent that the Company jointly participates with the Customer in the provision of the service.

2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.6 Use and Ownership of Equipment

The Company's equipment, apparatus, channels and lines shall be carefully used. Equipment furnished by the Company shall remain its property and shall be returned to the Company whenever requested, within a reasonable period following the request, in good condition (subject to reasonable wear and tear). The Customer is required to reimburse the Company for any loss of, or damage to, the facilities or equipment on the Customer's premises, including loss or damage caused by agents, employees or independent contractors of the Customer through any negligence.

2.1.7 Minimum Use Contracts

The Company may, in certain situations, agree to offer services that require a minimum use guarantee ("MUG"). The Customer agrees to pay the minimum amount per period agreed to upon commencement of service. Customers falling below their MUG will be billed for the minimum amount due per period pursuant to the MUG agreement (even though this is below their actual usage amount). (C)

The terms and conditions associated with the use of MUG agreements may differ from the terms and conditions associated with the Company's standard service agreements. (C)

The minimum billing liability for any service under this section is one month. Subsequent periods shall be for additional one-month increments unless otherwise specified. (C)

2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.8 Limitations on Liability

- A. The liability of the Company for damages arising out of the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth in this tariff. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.
- B. The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties.

2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.8 Limitations on Liability (Cont'd)

- C. The Company shall not be liable for any act or omission of any entity furnishing to the Company or to the Company's Customers facilities or equipment used for or with the services the Company offers.
- D. The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.
- E. The Company shall not be liable for the claims of vendors supplying equipment to Customers of the Company that may be installed at the premises of the Company nor shall the Company be liable for the performance of said vendor or vendor's equipment.
- F. The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of any installation so provided. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this section as a condition precedent to such installations.

2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.8 Limitations on Liability (Cont'd)

- G. The Company shall not be liable for any damages resulting from delays in meeting any service date due to delays resulting from normal construction procedures. Such delays shall include, but not be limited to, delays in obtaining necessary regulatory approvals for construction, delays in obtaining right-of-way approvals, and delays in actual construction work.
- H. The Company is not liable for any defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by negligence or willful misconduct of the Company's agents or employees.
- I. The Company shall not be liable for any damages whatsoever associated with service, facilities, or equipment that the Company does not furnish or for any act or omission of Customer or any other entity furnishing facilities or equipment used for or in conjunction with the Company's service.

2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.8 Limitations on Liability (Cont'd)

- J. The Company is not liable for any claims for loss or damages involving:
- (1) Breach in the privacy or security of communications transmitted over the Company's facilities;
 - (2) Injury to property or injury or death to persons, including claims for payments made under Worker's Compensation law or under any plan for employee disability or death benefits arising out of, or caused by, any act or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of the Customer's facilities or equipment connected or to be connected to the Company's facilities;
 - (3) Any representations made by Company employees that do not comport, or that are inconsistent, with the provisions of this tariff;
 - (4) Any act or omission in connection with the provision of 911, E911 or similar services;
 - (5) Any noncompletion of calls due to network busy conditions;
 - (6) Unauthorized use of the Customer's equipment or facilities that interconnect with Company's facilities, including usage such as, but not limited to, unauthorized calls, and toll or usage fraud; and
 - (7) Any placement of calls from Customer's premises, with or without the Customer's equipment, which are transmitted through the Company's network.

2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.8 Limitations on Liability (Cont'd)

K. The Company shall be indemnified, defended held harmless by the Customer against any claim, loss, or damage arising from Customer's use of services, involving claims for libel, slander, invasion of privacy, or infringement of copyright arising from the Customer's own communications.

(1) The Company shall be indemnified, defended and held harmless by the Customer or end user from and against any and all claims, loss, demands, suits, expense, or other action or any liability whatsoever, including attorney fees, whether suffered, made, instituted, or asserted by the Customer or by any other party, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the Customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any Company or Customer equipment or facilities or service provided by the Company.

2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.8 Limitations on Liability (Cont'd)

K. (Cont'd)

- (2) The Company assumes no responsibility for the availability or performance of any cable or satellite systems or related facilities under the control of other entities, or for other facilities provided by other entities used for service to the Customer, even if the Company has acted as the Customer's agent in arranging for such facilities or services. Such facilities are provided subject to such degree of protection or nonpreemptibility as may be provided by the other entities.
- (3) Any claim of whatever nature against the Company shall be deemed conclusively to have been waived unless presented in writing to the Company within thirty (30) days after the date of the occurrence that gave rise to the claim.

L. The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited to credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.

M. The entire liability for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid Company by Customer for the specific services giving rise to the claim. No action or proceeding against the Company shall be commenced more than one year after the service is rendered.

N. THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.8 Limitations on Liability (Cont'd)

O. Year 2000 Readiness Disclosure

The Company will operate as specified in these and other applicable tariffs during the 20th and 21st centuries. The Company will make reasonable efforts to cure any material failure to provide Services caused solely by year 2000 (Y2K) defects in the Company's hardware, software, or systems. Due to the interdependence among telecommunications companies, and the interrelationship with non-Company processes, equipment, and systems, the Company is not responsible for failures caused by circumstances beyond its control including, but not limited to, failures caused by:

1. a local exchange carrier;
2. customer premise equipment; or
3. the user or Customer.

In addition, the Company is not liable for any incompatibility between the Company's Services and any non-Company services used by the Customer or user.

2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.9 Use of Service

Any service provided under this Tariff may be resold to or shared (jointly used) with other persons at the customer's option. The customer remains solely responsible for all use of service ordered by it or billed to its telephone number(s) pursuant to this Tariff, for determining who is authorized to use its service, and for promptly notifying the Company of any unauthorized use.

2.1.10 Use and Ownership of Equipment

The Company's equipment, apparatus, channels and lines shall be carefully used. Equipment furnished by the Company shall remain its property and shall be returned to the Company whenever requested, within a reasonable period following the request, in good condition, reasonable wear and tear accepted. The customer is required to reimburse the Company for any loss of, or damage to, the facilities or equipment on the customer's premises, including loss or damage caused by agents, employees or independent contractors of the customer through any negligence.

2.1.11 Blocking of Service

The Company's facilities can not be used to originate calls to other telephone company or Information Provider caller-paid information services. The Company reserves the right to block services that violate the prohibited use policy.

2.1.12 Testing, Maintenance, and Adjusting

Upon suitable notice, the Company may make such tests, adjustments, and inspections as may be necessary to maintain the Company facilities in satisfactory operating condition. No interruption allowance will be credited to the Customer for the periods during which the Company makes such tests, adjustments, or inspections.

The Company shall have no responsibility for the maintenance and repair of any kind with respect to equipment and facilities not provided by the Company. The Company will charge the Customer for any maintenance visits with respect to service problems which are determined to arise from equipment or facilities not provided by the Company.

2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.13 Non-routing Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on not less than the cost of actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

2.1.14 Ownership of Facilities

Title to all facilities provided in accordance with this Tariff remains in the Company, its agents or contractors. Customer shall not have, nor shall it assert, any right, title, or interest in all the facilities and associated equipment provided by the Company hereunder.

2.1.15 Rights-of-way

Any and all costs associated with obtaining and maintaining the rights-of-way from the point of entry at the Customer's location to the Customer, including but not limited to, the costs of installing conduit or of altering the structure to permit installation of Company provided facilities, shall be borne entirely by the Customer. Customer's use of such rights-of-way shall in all respects be subject to the terms, conditions, and restriction of such rights-of-way and of agreements between the Company and such third parties relating thereto, including without limitation, the duration applicable to and the condemnation of such rights-of-way, and shall not be in violation of any applicable governmental ordinance, law, rule, regulation or restriction. Where applicable, Customer agrees that it shall assist Company in the procurement and maintenance of such right-of-way.

2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.16 Services Provided by Other Carriers

Company shall have no responsibility with respect to billings, charges, or disputes related to services used by Customer, which are not included in the services herein, including, without limitation, any local, regional, and long distance services not offered by the Company. Customer shall be fully responsible for the payment of any bills for such services and for the resolution of any disputes or discrepancies with the service provider.

2.1.17 Governmental Authorizations

The provision of services under this Tariff is subject to and contingent upon the Company obtaining and retaining such approvals, consents, governmental authorizations, licenses and permits, as may be required or be deemed necessary by the Company. Company shall use reasonable efforts to obtain and keep in effect all such approvals, consents, authorizations, licenses and permits that may be required to be obtained by it. Company shall be entitled to take, and shall have no liability whatsoever for, any action necessary to bring the services into conformance with any rules, regulations, orders, decisions, or directives imposed by the Public Utility Commission or other applicable agency, and Customer shall fully cooperate in and take such action as may be requested by Company to comply with any such rules, regulations, orders, decisions or directives.

2.1.18 Assignment

The Company may, without obtaining any further consent from Customer, assign any rights, privileges, or obligations under this Tariff. Customer shall not, without prior written consent of Company, which consent shall not be unreasonably withheld, assign, transfer, or in any other manner dispose of, any of its rights, privileges, or obligations under this Tariff, and any attempt to make such an assignment, transfer, disposition without consent shall be null and void.

2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.19 Network Management

The Company will administer its network to insure the provision of acceptable service levels to all users of the Company's network services. Generally, service levels are considered acceptable only when both end users and customers are able to establish connections with little or no delay encountered within the Company's network.

The Company maintains the right to apply protective controls, i.e., those actions such as call gapping, which selectively cancels the completion of traffic, over any traffic carried over its network. These measures would only be taken as a result of occurrences such as failure or overload of Company or Customer facilities, natural disasters, mass calling or national security demands. In the event that the protective controls applied by the Company result in the complete loss of service to the Customer, the Customer will be granted a Credit Allowance for Service Interruptions as set forth below.

2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.2 MINIMUM PERIOD OF SERVICE

The minimum period of service is one month except as otherwise provided in this Tariff. The customer must pay the regular tariffed rate for the service they subscribe to for the minimum period of service. If a customer disconnects service before the end of the minimum service period, that customer is responsible for paying the regular rates for the remainder of the minimum service period. When the service is moved within the same building, to another building on the same premises, or to a different premises entirely, the period of service at each location is accumulated to calculate if the customer has met the minimum period of service obligation.

If service is terminated before the end of the minimum period of service as a result of condemnation of property, damage to property requiring the premises to be abandoned, or by the death of the customer, the customer is not obligated to pay for service for the remainder of the minimum period.

If service is switched over to a new customer at the same premises after the first month's service, the minimum period of service requirements are assigned to the new customer if the new customer agrees in writing to accept them. For facilities not taken over by the new customer, the original customer is responsible for the remaining payment for the minimum service period in accordance with the terms under which the service was originally furnished.

2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.3 PAYMENT FOR SERVICE RENDERED

2.3.1 Responsibility for All Charges

Any applicant for facilities or service may be required to sign an application form requesting the Company to furnish the facilities or service in accordance with the rates, charges, rules and regulations from time to time in force and effect. The customer is responsible for all local and toll calls originating from the customer's premises and for all calls charged to the customer's line where any person answering the customer's line agrees to accept such charge.

2.3.2 Deposits

- A. The Company reserves the right to validate the credit worthiness of the Customer prior to the commencement of service, and to reject, in Company's sole judgment, unqualified Customers. No Customer shall have any claim against Company for a credit rejection. If the Customer's financial condition is unknown or unacceptable to the Company, the Customer may be required to provide the Company with a security deposit that the Company may apply against overdue charges. The amount of the security deposit shall be equal to two month's estimated usage but may vary with the Customer's credit history and projected usage. The Customer shall be apprised that after one year of service the Account shall be reviewed, and in the event that all amounts due have been paid within the terms and conditions of this tariff, the deposit shall be refunded in full. If subsequent payment or usage patterns change, the Company may request an increase in or re-submission of the security deposit as appropriate. The Company may also require a security deposit before service is restored (along with the payment of overdue charges) from the Customer whose service has been discontinued for nonpayment of overdue charges. Such security deposit may be based on a new credit history (taking into account the discontinuance of service) and estimates of usage.
- B. The fact that a deposit has been made shall in no way relieve the applicant or customer from complying with the Tariff regulations for the prompt payment of bills on presentation. Each applicant from whom a deposit is collected will be given a certificate of deposit and circular containing the terms and conditions applicable to deposits, in accordance with the Rules and Regulations of the Commission pertaining to customer deposits.

2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.3 PAYMENT FOR SERVICE RENDERED (Cont'd)

2.3.2 Deposits (Cont'd)

C. Inadequate Deposit

If the amount of a deposit is proven to be less than required to meet the requirements specified above, the customer shall be required to pay an additional deposit upon request.

D. Return of Deposit

When a deposit is to be returned, the customer may request that the full amount of the deposit be issued by check. If the customer requests that the full amount be credited to amounts owed the Company, the Company will apply the deposit to any amount currently owed to the Company, and return any remaining amount of the deposit to the customer by check.

E. Interest on Deposits

Pursuant to regulations in 52 PA Code, Chapter 64.41, simple interest at the rate specified by the Commission shall be credited or paid to the customer's account for deposits held by the Company. The prescribed annual interest rate currently in effect is 9%.

2.3.3 Advance Payments

The Company reserves the right to require an advance payment from the Customer instead of or in addition to a security deposit. The advance payment shall be in an amount equal to or less than estimated installation charges plus two months estimated billing.

2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.3 PAYMENT FOR SERVICE RENDERED (Cont'd)

2.3.4 Payment of Charges

- A. Charges for facilities and service, other than usage charges, are due monthly in advance. All other charges are payable upon request of the Company. Bills are due on the due date shown on the bill and are payable at any business office of the Company, by U.S. Mail, or at any location designated by the Company. The customer also has the option of receiving bills electronically as specified in Section 5.14. If objection is not received by the Company within three months after the bill is rendered, the items and charges appearing thereon shall be determined to be correct and binding upon the customer. A bill will not be deemed correct and binding upon the customer if the Company has records on the basis of which an objection may be considered, or if the customer has in his or her possession such Company records. If objection results in a refund to the customer, such refund will be with interest at the greater of the unadjusted customer deposit rate or Company's applicable late payment charge.

B. Convenience Fee

In the event a business customer makes a one-time recurring payment using a credit card, a Convenience Fee Charge may apply. Any payments for a deposit or advance payment to establish new service are excluded from the Convenience Fee Charge. This charge does not apply to residential customers or to business customers that make payment using their financial institution's bill payment service, customers with negotiated contracts that do not allow the assessment of this fee, or customer without a computer. This fee will be assessed at the point of payment and will not appear on the customer's invoice.

Level	Min Payment	Max Payment	Convenience Fee
1	\$0.01	\$500.00	\$2.00
2	\$500.01	\$1,500.00	\$8.95
3	\$1,500.01	\$2,500.00	\$24.75
4	\$2,500.00	\$6,000.00	\$59.75
5	\$6,000.01	\$15,000.00	\$139.95

- B. Where an objection to the bill involves a superseded service order, the items and charges appearing on the bill shall be deemed to be correct and binding upon the customer if objection is not received by the Company within two months after the bill is rendered.

2.3.5 Returned Check Charge

When a check that has been presented to the Company by a customer in payment for charges is returned by the bank, the customer shall be responsible for the payment of a Returned Check Charge of \$17.50. This charge will be in addition to any charges assessed by any bank.

(D)

Little Rock, Arkansas 72212

2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.3 PAYMENT FOR SERVICE RENDERED (Cont'd)

2.3.7 Customer Overpayments

The Company will provide interest on customer overpayments that are not refunded within 30 days of the date the Company receives the overpayment. An overpayment is considered to have occurred when payment in excess of the correct charges for service is made because of erroneous Company billing. The customer will be issued reimbursement for the overpayment, plus interest, or, if agreed to by the customer, credit for the amount will be provided on the next regular Company bill. The rate of interest shall be the greater of the customer deposit interest rate or the Company's applicable Late Payment Charge.

Interest shall be paid from the date when overpayment was made, adjusted for any changes in the deposit rate or late payment rate, and compounded monthly, until the date when the overpayment is refunded. The date when overpayment is considered to have been made will be the date on which the customer's overpayment was originally recorded to the customer's account by the Company.

2.4 INSTALLATION SERVICE

The Company provides a Half-Day Installation Plan, which offers customers half-day appointments (i.e., morning/afternoon or a rolling interval) for connection of Commission regulated service involving a customer premise visit.

2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.5 ACCESS TO CUSTOMER'S PREMISES

The customer shall be responsible for making arrangements or obtaining permission for safe and reasonable access for Company employees or agents of the Company to enter the premises of the customer or any joint user or customer of the customer at any reasonable hour for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.

2.6 TELEPHONE SURCHARGES/TAXES

2.6.1 General

In addition to the rates and charges applicable according to the rules and regulations of this Tariff, various surcharges and taxes may apply to the customer's monthly billing statement. The Customer is responsible for payment of any and all such fees (including franchise and right-of-way fees), charges, surcharges and taxes, however designated, (including without limitation sales, use, gross receipts, excise, access or other taxes but excluding taxes on the Company's net income) imposed by any local, state, or federal government on or based upon the provision, sale or use of Network Services. Fees, charges, and taxes imposed by a city, county, or other political subdivision will be collected only from those Customers receiving service within the boundaries of that subdivision, or as deemed taxable by the political subdivision.

In addition to the fees, charges and taxes described above, the Company may also adjust its rates and charges or impose additional rates to recover amounts it is required to pay for items such as PICC charges, payphone/dial-around compensation, access reform and universal connectivity.

2.7 FLEXIBLE PRICING

2.7.1 General

Flexible Pricing sets minimum and maximum rates that can be charged for telephone service. The Company may change a specific rate within the range of the established minimum and maximum rates.

Issued: 8/2/99

Effective: 8/3/99

Issued by: Kim Robert Scovill,
Vice President, Legal and Regulatory Affairs
Choice One Communications of Pennsylvania Inc.
100 Chestnut St., Suite 700
Rochester, New York 14604

2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.7 FLEXIBLE PRICING (Cont'd)

2.7.2 Conditions

- A. The Company reserves the right to change prices at any time subject to regulatory requirements by filing a revised Rate Attachment with the Commission.
- B. Individual written notice to Customers of rate changes shall be made in accordance with Commission regulations. Where there are not regulations, notification will be made in a manner appropriate to the circumstances involved.
- C. A rate shall not be changed unless it has been in effect for at least thirty (30) days.
- D. A customer can request that the Company disconnect service that is provided under the Flexible Pricing due to a price increase. The customer will be credited for the difference between the new price and the old price retroactive to the effective date of the price increase if the customer notifies the Company of its desire to disconnect service within 20 days of receiving notification of the price increase.

2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.8 SUSPENSION OR TERMINATION OF SERVICE

2.8.1 Suspension or Termination for Nonpayment

- A. In the event that any bill rendered or any deposit required is not paid, the Company may suspend service or terminate service until the bill or the required deposit has been paid. If service is suspended or terminated for nonpayment, the customer will be billed a Connection Charge as well as any payment due and any applicable deposits upon reconnection.
- B. Suspension or termination shall not be made until:
 - (1) At least 10 days after written notification has been served personally on the Customer, or at least 20 days after written notification has been mailed to the billing address of the Customer or;
 - (2) At least 10 days after the Customer has either signed for or refused a registered letter containing written notification mailed to the billing address of the Customer.
- C. Telephone service shall only be suspended during the hours between 8:00 AM and 4:00 PM, Monday through Thursday. It shall not be suspended or terminated for nonpayment on weekends, public holidays, other federal and state holidays proclaimed by the President or the Governor, or on days when the main business office of the Company is not open for business, or during the periods from December 23rd through December 26th or December 30th through January 1st.

2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.8.2 Exceptions to Suspension and Termination

Telephone service shall not be suspended or terminated for:

- A. Nonpayment of bills rendered for charges other than telephone service or deposits requested in connection with telephone service;
- B. Nonpayment for service for which a bill has not been rendered;
- C. Nonpayment for service which have not been rendered;
- D. Nonpayment of any billed charge which is in dispute or for the nonpayment of a deposit which is in dispute during the period before a determination of the dispute is made by the Company in accordance with Company's complaint handling procedures. These procedures shall be in accordance with the Commission's Rules and Regulations.
- E. Telephone service may be suspended or terminated for nonpayment of the undisputed portion of a disputed bill or deposit if the customer does not pay the undisputed portion after being asked to do so.
- F. Nonpayment of back-billed amounts as outlined in 2.10.12.

2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.8.3 Verification of Nonpayment

Telephone service shall not be suspended or terminated for nonpayment of a bill rendered or a required deposit unless:

- A. The Company has verified, in a manner approved by the Commission, that payment has not been received at any office of the Company or at any office of an authorized collection agent through the end of the period indicated in the notice, and
- B. The Company has checked the customer's account on the day that suspension or termination is to occur to determine whether payment has been posted to the customer's account as of the opening of business on that day.

2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.8.4 Termination For Cause Other Than Nonpayment

A. General

The Company, after notice in writing to the customer and after having given the customer an appropriate opportunity to respond to such notice, may terminate service and sever the connection(s) from the customer's premises under the following conditions:

- (1) in the event of prohibited, unlawful or improper use of the facilities or service, or any other violation by the customer of the rules and regulations governing the facilities and service furnished, or
- (2) if, in the judgment of the Company, any use of the facilities or service by the customer may adversely affect the Company's personnel, plant, property or service. The Company shall have the right to take immediate action, including termination of the service and severing of the connection, without notice to the customer when injury or damage to telephone personnel, plant, property or service is occurring, or is likely to occur, or
- (3) in the event of unauthorized use, where the customer fails to take reasonable steps to prevent the unauthorized use of the facilities or service received from the Company, or
- (4) in the event that service is connected for a customer who is indebted to the Company for service or facilities previously furnished, that service may be terminated by the Company unless the customer satisfies the indebtedness within 20 days after written notification.

2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.8.4 Termination For Cause Other Than Nonpayment (Cont'd)

B. Prohibited, Unlawful or Improper Use of the Facilities or Service

Prohibited, unlawful or improper use of the facilities or service includes, but is not limited to:

- (1) The use of facilities or service of the Company without payment of tariff charges;
- (2) Calling or permitting others to call another person or persons so frequently or at such times of the day or in such manner as to harass, frighten, abuse or torment such other person or persons;
- (3) The transmission of impermissible content.
- (4) The use of the service in such a manner such that it interferes with the service of other customers or prevents them from making or receiving calls;
- (5) The use of a mechanical dialing device or recorded announcement equipment to seize a customer's line, thereby interfering with the customer's use of the service;
- (6) Permitting fraudulent use.

2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.8.4 Termination For Cause Other Than Nonpayment (Cont'd)

C. Abandonment or Unauthorized Use of Facilities

- (1) If it is determined that facilities have been abandoned, or are being used by unauthorized persons, or that the customer has failed to take reasonable steps to prevent unauthorized use, the Company may terminate telephone service.
- (2) In the event that telephone service is terminated for abandonment of facilities or unauthorized use and service is subsequently restored to the same customer at the same location:
 - (a) No charge shall apply for the period during which service had been terminated, and
 - (b) Reconnection charges will apply when service is restored. However, no charge shall be made for reconnection if the service was terminated due to an error on the part of the Company.

2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.8.4 Termination For Cause Other Than Nonpayment (Cont'd)

D. Change in the Company's Ability to Secure Access

Any change in the Company's ability (a) to secure and retain suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment or (b) to secure and retain suitable space for its plant and facilities in the building where service is provided to the customer may require termination of a customer's service until such time as new arrangements can be made. No charges will be assessed the customer while service is terminated, and no connection charges will apply when the service is restored.

2.8.5 Emergency Termination of Service

The Company will immediately terminate the service of any customer, on request, when the customer has reasonable belief that the service is being used by an unauthorized person or persons. The Company may require that the request be submitted in writing as a follow-up to a request made by telephone.

2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.9 ADDITIONAL PROVISIONS APPLICABLE TO BUSINESS CUSTOMERS

2.9.1 Application of Rates

- A. Business rates as described in this Tariff apply to service furnished:
- (1) In office buildings, stores, factories and all other places of a business nature;
 - (2) In hotels, apartment houses, clubs and boarding and rooming houses except when service is within the customer's domestic establishment and no business listings are provided; colleges, hospitals and other institutions; and in churches except when service is provided to an individual of the clergy for personal use only and business service is already established for the church at the same location;
 - (3) At any location when the listing or public advertising indicates a business or a profession;
 - (4) At any location where the service includes an extension which is at a location where business rates apply unless the extension is restricted to incoming calls;
 - (5) At any location where the customer resells or shares exchange service;
- B. Public Access Line service is classified as business service regardless of the location.
- C. The use of business facilities and service is restricted to the customer, customers, agents and representatives of the customer, and joint users.

2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.9 ADDITIONAL PROVISIONS APPLICABLE TO BUSINESS CUSTOMERS (Cont'd)

2.9.2 Telephone Number Changes

When a business customer change telephone numbers, the referral period for the disconnected number is 180 days.

The Company reserves all rights to the telephone numbers assigned customers. The customer may order a Vanity Number where facilities permit for an additional charge as specified in Section 5.8 of this Tariff.

When service in an existing location is continued for a new customer, the existing telephone number may be retained by the new customer only if the former customer consents in writing, and if all charges against the account are paid or assumed by the new customer.

2.9.3 Deposits

Deposits will be returned to business customers after three years, unless the customer is delinquent in payment, in which case the Company will continue to retain the deposit until the delinquency is satisfied. If a service is involuntarily discontinued, the deposit is applied against the final bill, and any balance returned to the customer.

2.9.4 Dishonored Checks

If a business customer who has received a notice of discontinuance pays the bill with a check that is subsequently dishonored, the account remains unpaid and the Company is not required to issue any additional notice before disconnecting service.

2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS

2.10.1 Application of Rates

Residential rates as described in this Tariff apply to service furnished in private homes or apartments (including all parts of the customer's domestic establishment) for domestic use. Residential rates also apply in college fraternity or sorority houses, convents and monasteries, and to the clergy for domestic use in residential quarters.

Residential rates do not apply to service in residential locations if the listing indicates a business or profession. Residential rates do not apply to service furnished in residential locations if there is an extension line from the residential location to a business location unless the extension line is limited to incoming calls.

The use of residential service and facilities is restricted to the customer, members of the customer's domestic establishment, and joint users.

2.10.2 Telephone Number Changes

When a residential customer changes telephone numbers, the referral period for the disconnected number is 90 days.

The company reserves all rights to any telephone numbers assigned to customers from local service. Customers may order Vanity Numbers where facilities permit for an additional charge as specified in section 5.8 of this tariff.

When service in an existing location is continued for a new customer, the existing number may be retained by the new customer only if the former customer consents in writing, and if all charges against the account are paid or assumed by the new customer.

2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (Cont'd)

2.10.3 Deposits

A. General

Except as provided in (B) following, the Company may require a deposit, from a residential customer who is applying for service if the customer: 1) has had service terminated for nonpayment once within the preceding six-month period, or 2) is delinquent in payment. A customer is delinquent in payment if that customer has received two consecutive telephone bills without making payment of at least one-half the total arrears due on the due date of the second bill. A customer is not considered delinquent, however, if an amount in dispute is not paid before the dispute is resolved.

An existing customer is an applicant for service who was a customer of the Company within twelve months of making the request, provided that prior service was not terminated for nonpayment, unless service is requested within 10 days of such termination for nonpayment. Applicants for residential service and existing residential customers are permitted to pay deposits in installments over a period not to exceed 6 months.

A new customer is an applicant for service who has not been a customer of the Company within twelve months of making the request for service. A new customer shall not be required to post a security deposit as a condition of receiving telephone service.

A seasonal customer is an individual who applies for and receives telephone service periodically each year, intermittently during the year or at other regular intervals scheduled at the time of application. A seasonal customer may be required to post a deposit.

2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (Cont'd)

2.10.3 Deposits (Cont'd)

B. Customers Exempt from Deposits

- (1) A new customer or existing customer who is 62 years of age or older shall be exempt from any deposit requirement unless such person's telephone service was terminated for nonpayment during the preceding six months. Proof of age will be required from any person claiming exemption from deposit requirements because of age. If the proof requested by the Company is not received within 30 days from the date service is connected, or 30 days from the date that verification of age is requested from an existing customer, the Company may suspend or terminate service unless the customer pays the required deposit. Any new customer or existing customer 62 years of age or older shall be permitted to pay a deposit in installments over a period not to exceed 12 months.
- (2) The Company shall not require any person it knows to be a recipient of public assistance, supplemental security income or additional state payments to post a deposit.

2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (Cont'd)

2.10.3 Deposits (Cont'd)

C. Recent Payment History

A customer who has a recent payment history (within the preceding twelve months) with the Company are entitled to service without payment of a deposit unless their records indicate that they are delinquent in payment or have had service terminated for nonpayment within the last six (6) months. Customers who still owe money to the Company for residential service on a prior account shall be offered a deferred payment plan provided that the customer had service for three months and was not terminated for nonpayment during that period. (See Deferred Payment Agreements, 2.10.7 below.)

New deposits from residential customers are reviewed after the first 3 monthly bills have been rendered; if too much has been taken, the excess is returned. The entire deposit is returned to a residential customer after 1 year, unless the customer is delinquent in payment, in which case the Company may continue to retain the deposit until the delinquency is satisfied. If the service is discontinued, the deposit is applied against the final bill, and any balance is returned to the customer.

2.10.4 Installment Billing For Nonrecurring Charges

Residential customers may elect to pay service connection and other nonrecurring charges associated with service orders in monthly installments for up to a 12-month period. When installment billing is requested, all nonrecurring charges associated with a given service order will be included in the calculation of the monthly installment.

2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (Cont'd)

2.10.4 Installment Billing For Nonrecurring Charges (Cont'd)

Installment billing is subject to the following restrictions:

- A. Installment billing may be used only by residential customers;
- B. Charges will be billed in the number of installments of equal dollar amounts as requested by the customer up to a maximum of 12 installments over the course of 12 months;
- C. A customer may not pay a portion of the charges and then request installment billing for the remaining charges;
- D. More than one installment plan may be in effect for the same customer at the same time;
- E. If a customer disconnects service during the installment payment period, all unbilled charges will be included in the final bill rendered;
- F. A customer may elect to pay the unbilled charges before the expiration of the installment plan;
- G. Installment billing payments will continue even when an account is temporarily suspended;
- H. No interest or carrying charges will be applied to the outstanding balance during the installment period.

2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (Cont'd)

2.10.5 Adjusted Payment Schedule

Customers on fixed incomes (e.g., pension and public assistance) shall be offered the opportunity to pay their bills on a reasonable schedule that is adjusted for periodic receipt of income.

2.10.6 Suspension or Termination for Nonpayment

- A. Suspension/termination notices may not be issued until at least 25 days after the date of the bill. Bills must be mailed to the customer no later than 6 business days after the date of the bill.
- B. After issuing the written notification in accordance with the terms of this Tariff, at least one attempt shall be made during non-working hours to contact the residential customer by telephone before the scheduled date of suspension/termination.
- C. Suspension/termination may occur only between the hours of 8 a.m. and 4 p.m. Monday through Thursday, provided that such day or the following day is not a public holiday or a day on which the main office is closed. In addition, service may not be disconnected during the periods of December 23 through the 26 and December 30 through January 2.
- D. Telephone service may be suspended or terminated for nonpayment of the undisputed portion of a disputed bill or deposit if the customer does not pay the undisputed portion after being asked to do so. Suspended or terminated residential service shall be reconnected within 24 hours following payment or within 24 hours of the end of circumstances beyond the Company's control which delay the reconnection. The Commission may direct that service be reconnected in less than 24 hours.

2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (Cont'd)

2.10.7 Deferred Payment Agreements

Service will not be suspended or terminated unless the customer has been advised that a deferred payment plan can be arranged. Existing residential customers with three or more months service and for whom service has not been terminated for nonpayment is eligible for Deferred Payment Arrangements (DPA). Final notice of suspension/termination will advise the customer of deferred payment arrangements and will include, in bold print, a notice that assistance in reaching an agreement may be obtained from the Commission. The DPA notice will be mailed no less than six days before termination of total service.

A Deferred Payment Agreement will be for a period of no less than (10) months unless otherwise agreed to by the customer and for amounts of up to \$450 unless greater amounts are agreed to by the company. Down payments shall be not exceed the lesser of one-fifth of the amount deferred or three (3) months of a customer's average billing, plus the difference between the total amount of arrears and the amount deferred.

If the Company believes that the customer has the resources to pay the bill, it shall notify both the customer and the Commission in writing of the reasons for its belief. The Commission shall make the final determination as to whether a DPA should be provided. A customer with medical emergencies and a customer who is elderly, blind or disabled shall be exempt from such eligibility criteria.

2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (Cont'd)

2.10.8 Dishonored Checks

When a check received from a residential customer is dishonored, the company shall make two attempts, one outside of normal business hours, to contact the customer within 24 hours. The customer shall be given an additional 24 hours to pay before suspension/termination. The additional notice will be given provided that the customer has not submitted a dishonored check within the past 12 months.

2.10.9 Suspension or Termination - Abandonment

Suspension/termination of residential service for abandonment or unauthorized use may occur only after the Company makes a reasonable attempt to determine occupancy or authorized use, or the customer takes reasonable steps to prevent unauthorized use. A notice must be sent to the customer five days before such suspension or termination. The notification requirement is waived when previous mailings are returned by the Post Office or the company is advised that a new customer has moved into the location.

2.10.10 Suspension or Termination - Medical Emergencies

In the event of a medical emergency, an additional 30 days will be allowed for a residential customer before suspension or termination. A medical certificate must be supplied. This status may be extended beyond 30 days upon submission of specified documentation. During the emergency, customers can defer payment of monthly charges up to an amount specified by the Commission until the emergency ceases or it is determined that the customer has the ability to pay the charges. Charges in any month in excess of the amount specified are due by the due date of the bill. These rules also apply to any new applicant for service.

2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (Cont'd)

2.10.11 Suspension or Termination - Elderly, Blind or Disabled

An additional 20 days will be allowed before suspension or termination may occur when:

- A. the customer is known to or identified to the Company as being blind or disabled;
- B. the customer is 62 years of age or older, and all other residents of the customer's household are: under 18 years of age, over 62 years of age, blind or disabled.

In cases where service has been suspended or terminated and the Company subsequently learns that the customer is entitled to the protection established herein, the Company shall within 24 hours of such notification restore service for an additional 20 days and make a diligent effort to contact in person an adult resident at the customer's premises for the purpose of devising a payment plan.

2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (Cont'd)

2.10.12 Backbilling for Residential Customers

The Company shall not charge a residential customer for previously unbilled service or adjust upward a bill previously rendered when the period for the unbilled service or billing adjustment is more than twenty-four months prior to the mailing of the bill or the upward adjustment unless the conduct of the customer caused or contributed to the failure of the Company to render timely accurate billing. Unless the customer causes the late billing, the Company shall explain the reason for the late billing and shall advise the customer that suspension/termination of service is not permitted for charges billed in excess of six months after the service was provided. The customer will be given the opportunity to pay the charges under an installment plan on a schedule equal in time to the length of the backbilling period.

2.10.13 Disconnection Because of Price Increase

In addition to the terms shown in this tariff, the following applies to residential customers taking service under Flexible Pricing. A residential customer requesting disconnection of service because of a price increase will not be charged any non-recurring charges for the first disconnect request. If the Customer subsequently reconnects to service provided by the Company and again requests disconnection, all applicable non-recurring charges will apply.

2.11 ALLOWANCES FOR INTERRUPTIONS IN SERVICE

Interruptions in service, which are not due to the negligence of, or non-compliance with the provisions of this Tariff by the Customer, or the operation or malfunction of the facilities, power, or equipment provided by the Customer, will be credited to the Customer as set forth below for the part of the service that the interruption affects. A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this Tariff.

2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.11 ALLOWANCES FOR INTERRUPTIONS IN SERVICE (Cont'd)

2.11.1 Credit for Interruptions

- A. An interruption period begins when the Customer reports a service, facility, or circuit to be interrupted and releases it for testing and repair. An interruption period ends when the service, facility, or circuit is operative. If the Customer reports a service, facility, or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.
- B. For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.
- C. A credit allowance will be given, upon request of the customer to the business office, for interruptions of 30 minutes or more. Credit allowances will be calculated as follows:
 - (1) if interruption continues for less than 24 hours:
 - (a) 1/30th of the monthly rate if it is the first interruption in the same billing period.
 - (b) 2/30ths of the monthly rate if there was a previous interruption of at least 24 hours in the same billing period.

2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.11 ALLOWANCES FOR INTERRUPTIONS IN SERVICE (Cont'd)

2.11.1 Credit for Interruptions (Cont'd)

- (2) if interruption continues for more than 24 hours:
 - (a) if caused by storm, fire, flood or other condition out of Company's control, 1/30th of the monthly rate for each 24 hours of interruption.
 - (b) for other interruption, 1/30 of the monthly rate for the first 24 hours and 2/30ths of such rate for each additional 24 hours (or fraction thereof); however, if service is interrupted for over 24 hours, more than once in the same billing period, the 2/30ths allowance applies to the first 24 hours of the second and subsequent interruptions

Two or more interruptions of 15 minutes or more during any one 24-hour period shall be considered as one interruption.

D. Credit to Customer

Credits attributable to any billing period for interruptions of service shall not exceed the total charges for that period for the service and facilities furnished by the Company rendered useless or substantially impaired.

2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.11 ALLOWANCES FOR INTERRUPTIONS IN SERVICE (Cont'd)

2.11.1 Credit for Interruptions (Cont'd)

E. "Interruption" Defined

For the purpose of applying this provision, the word "interruption" shall mean the inability to complete calls either incoming or outgoing or both due to Company equipment malfunction or human errors. "Interruption" does not include and no allowance shall be given for service difficulties such as slow dial tone, circuits busy or other network and/or switching capacity shortages. Nor shall the interruption allowance apply where service is interrupted by the negligence or willful act of the subscriber or where the Company, pursuant to the terms of the Tariff, suspends or terminates service because of nonpayment of bills due to the company, unlawful or improper use of the facilities or service, or any other reason covered by the Tariff. No allowance shall be made for interruptions due to electric power failure where, by the provisions of this Tariff, the subscriber is responsible for providing electric power. Allowance for interruptions of measured or message rate service will not affect the subscriber's local call allowance during a given billing period.

2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.11 ALLOWANCES FOR INTERRUPTIONS IN SERVICE (Cont'd)

2.11.2 Limitations on Credit Allowances

No credit allowance will be made for:

- A. interruptions due to the negligence of, or non-compliance with the provisions of this Tariff, by any party other than the Company, including but not limited to the customer, authorized user, or other common carriers connected to, or providing service connected to, the service of the Company or to the Company's facilities;
- B. interruptions due to the failure or malfunction of non-Company equipment, including service connected to customer provided electric power;
- C. interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- D. interruptions of service during a period in which the customer continues to use their service on a impaired basis;
- E. interruptions of service during any period when the customer has released service to the Company for maintenance purposes or for implementation of a customer order for a change in service arrangements; and,
- F. interruptions in service due to circumstances or causes beyond the control of the Company.

2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.12 AUTOMATIC NUMBER IDENTIFICATION

2.12.1 General

This option provides the automatic transmission of a seven or ten digit number and information digits to the Customer's premises for calls originating in the LATA, to identify the calling station. The ANI feature, which is a software function, will be associated on a call-by-call basis with (1) all individual transmission paths in a trunk group routed directly between an end office and a Customer's premises or, where technically feasible, with (2) all individual transmission paths in a trunk group between an access tandem and a Customer's premises.

Additional ANI information digits will be transmitted as agreed to by the Customer and the Company.

2.12.2 Up to 7 Digit Outpulsing of Access Digits to Customer

This Option provides for the end office capability of providing up to 7 digits of the uniform access code (950-10XX) to the Customer premises. The Customer can request that only some of the digits in the access code be forwarded. The access code digits would be provided to the Customer premises location using multifrequency signaling, and transmission of the digits would precede the forwarding of ANI if that feature were provided.

2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.12 AUTOMATIC NUMBER IDENTIFICATION

2.12.3 Regulations

The Company will provide Automatic Number Identification (ANI) associated with an intrastate service, by tariff, to any entity (ANI recipient), only under the following terms and conditions:

- A. The ANI recipient or its designated billing agent may use or transmit ANI information to third parties for billing and collection, routing, screening, ensuring network performance, and completion of a telephone subscriber's call or transaction, or for performing a service directly related to the telephone subscriber's original call or transaction, or for performing a service directly related to the telephone subscriber's original call or transaction.
- B. The ANI recipient may offer to any telephone subscriber with whom the ANI recipient has an established customer relationship, a product or service that is directly related to products or service previously purchased by the telephone subscriber from the ANI recipient.
- C. The ANI recipient or its designated billing agent is prohibited from utilizing ANI information to establish marketing lists or to conduct outgoing marketing calls, except as permitted by the preceding paragraph, unless the ANI recipient obtains the prior written consent of the telephone subscriber permitting the use of ANI information for such purposes. The foregoing provisions notwithstanding, no ANI recipient or its designated billing agent may utilize ANI information if prohibited elsewhere by law.

2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.12 AUTOMATIC NUMBER IDENTIFICATION (Cont'd)

2.12.3 Regulations (Cont'd)

- D. The ANI recipient, or its designated billing agent, is prohibited from reselling, or otherwise disclosing ANI information to any other third party for any use, other than those listed above, unless the ANI recipient obtains the prior written consent of the subscriber permitting such resale or disclosure.
- E. Violation of any of the foregoing terms and conditions by any ANI recipient other than a Telephone Corporation shall result, after a determination through the Commission's complaint process, in suspension of the transmission of ANI by the Telephone Corporation until such time as the Commission receives written confirmation from the ANI recipient that the violations have ceased or have been corrected. If the Commission determines that there have been three or more separate violations in a 24 month period, delivery of ANI to the offending party shall be terminated under terms and conditions determined by the Commission.
- F. The ten-digit ANI telephone number consists of the Numbering Plan Area (NPA) plus the seven-digit ANI telephone number. The ten-digit ANI telephone number will be transmitted on all calls except in the case of ANI failure, in which case only the NPA will be transmitted (in addition to the information digit described below).
- G. Where ANI cannot be provided, information digits will be provided to the Customer.

The information digits identify: (1) telephone number is the station billing number - no special treatment required, (2) ANI failure has occurred in the end office switch which prevents identification of calling telephone number - must be obtained by operator or in some other manner. The ANI telephone number is the listed telephone number of the Customer and is not the telephone number of the calling party.

2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.12 AUTOMATIC NUMBER IDENTIFICATION (Cont'd)

2.12.4 Terms and Conditions

Violation of any of the foregoing terms and conditions by a Telephone Corporation may result in Commission prosecution of penalty and enforcement proceedings.

3 - CONNECTION CHARGES

3.1 CONNECTION CHARGE

3.1.1 General

The Connection Charge is comprised of a Service Activation Fee that applies for the installation of service at each new service location, regardless of the number of access lines served at that location, for either a new or existing customer.

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3 - CONNECTION CHARGES (Cont'd.)

3.1 CONNECTION CHARGE (Cont'd.)

3.1.2 Exceptions to the Charge

The Company may from time to time waive or reduce the charge as part of a promotion.
See Section 5.3.

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3.1.3 Custom Calling Features

A. Connection charges apply to custom calling features under certain circumstances.

3.2 RESTORAL CHARGE

A restoral charge applies each time a service is reconnected after suspension or termination for nonpayment but before cancellation of the service, as deemed in Section 1 of this Tariff.

3.3 TIME AND MATERIALS CHARGE

A charge for the labor time & materials expended to diagnose any trouble on the customer's side of the demarcation point.

3.4 PRIMARY INTEREXCHANGE CARRIER CHANGE CHARGE

The customer will incur a charge each time there is a change in the long distance carrier associated with the customer's line after the initial installation of service.

4 – MARKET SPECIFIC PRICING PLANS

4.1 ULTRA T-1 PRODUCT SET

4.1.1 Description of Services

The Ultra T-1 Product Set consists of voice, Internet and data services provided to the Customer's service location via a T-1 Facility. The Ultra T-1 Product Set is available to business Customers only.

Customers will have the option of selecting one of five types on T-1 circuits:

- Dedicated Voice Full
- Dedicated Voice Fractional
- Integrated Voice, Internet and Data Point to Point (two or more services on the same T-1 circuit)
- Dedicated Internet
- Full Point to Point

T-1 service is available on an individual channel basis with up to 24 channels of capacity available. The minimums for the different types of Ultra T-1 products are as follows:

- Dedicated Voice Full: 24 channel minimum
- Dedicated Voice Fractional: 16 channel minimum
- Integrated Voice, Internet and Data Point to Point: must purchase at least two of the foregoing services to qualify and at least four channels for each service selected; 16 channel minimum
- Dedicated Internet: will be available for a minimum speed of 768K
- Full Point to Point: 24 channel minimum

Optional Voice Channel Configuration (per channel)

- DID (Direct Inward Dialing) - DID provides one way inbound calling only terminating directly to a PBX station.
- DOD (Direct Outward Dialing) - DOD provides for one way outbound calling only. Outbound long distance calls will follow the CIC of the trunk group, not the individual trunks.
- DID/DOD - This service allows for both inbound and outbound calling. Outbound long distance calls will follow the PIC of the trunk group, not the individual trunks. This service is also referred to as two-way or combination trunks.

4 – MARKET SPECIFIC PRICING PLANS (Cont'd)

4.1 ULTRA T-1 PRODUCT SET (Cont'd)

4.1.2 Application of Rates

Customers have the option of selecting their T-1 facility in a variety of configurations:

- A. Dedicated Voice Only Customer may choose from either a Full Voice Only T-1 or a Fractional Voice Only T-1.

If a Full Voice Only T-1 is selected, all channels will have unlimited local usage.

If Fractional is selected, Customers will need to select a Local Choice Call Pack; Customers who choose Choice One Plus service must also choose a toll Choice Call Pack. Either a Per Channel or a Circuit Level Call Pack may be selected (must be the same type for both local call packs and toll call packs). If Per Channel, each channel at the location must have the same usage plan. Minutes may be aggregated across all channels at the same service location. If Circuit Level is selected, minutes apply to entire circuit and only one Call Pack is selected per circuit. If no Call Pack is chosen, usage will be rated at the standard rate indicated in Sections 12, 15, 19, 20 and 21.

- B. Integrated Voice, Internet, Data Point to Point; must select at least two services on same facility. All services share the same per channel MRC. Voice channels include unlimited local usage. Internet and Data Point to Point are sold in 64K increments.
- C. Dedicated Internet is available in the following speeds: 768K, 1.024M and 1.54M.
- D. Full Point to Point; per circuit charge applies.

For all products, customers may purchase the exact number of channels they need (with certain minimums applying, see section 4.1.1 above).

4.1.3 Discounts on Ultra T-1 Product Set

Choice One offers savings to the Customer based on commitment levels of 12 months, 36 months and 60 months.

4 – MARKET SPECIFIC PRICING PLANS (Cont'd)

4.1 ULTRA T-1 PRODUCT SET (Cont'd)

4.1.4 ISDN PRI Option

A. Description of Services

The ISDN PRI Option (D channel) may be added to any voice circuit meeting that product's minimum requirements. The D channel is a 64kilobit (Kbps) channel that carries signaling and control for the B channels (all other channels on that circuit). The D channel allows features that require data information such as Caller ID to be used on a T-1.

ISDN PRI allows for services such as Direct Inward Dialing (DID), Direct Outward Dialing (DOD), and combination DID/DOD.

ISDN PRI Types Available:

- Custom PRI with FAS (Facility Associated Signaling) - This is 1 D channel for signaling and up to 23B channels for voice. Supports older PBX configurations.
- National PRI (NI2) with FAS - This is 1 D channel for signaling and up to 23B channels for voice. National Standard version 2.
- National PRI (NI2) with NFAS (Non Facility Associated Signaling) - This is 1D channel for signaling with up to 479B channels. National Standard version 2.
- National PRI (NI2) with NFAS and DCBU (Digital Channel Back Up) - This is 2 or more D channels for up to 478 B channels. D-channels are active and standby on separate T-1's. National Standard version 2.

4 – MARKET SPECIFIC PRICING PLANS (Cont'd)

4.1 ULTRA T-1 PRODUCT SET (Cont'd)

4.1.4 ISDN PRI Option (Cont'd)

A. Description of Services (Cont'd)

Limitations

- PRI circuit – switched data calls are not part of the product.
- Customer premises equipment may need to be upgraded to support ISDN PRI.
- The following products cannot be assigned to a PRI:
 - Abbreviated Dialing
 - Calling Features such as: Call Waiting, Three-Way Calling, Call Trace, Call Blocking (700-900), Busy Line Verification, Call Forwarding, Continuous Redial, Class Blocking, Toll & DA Restrictions, Direct Connect, Call Transfer, Call Return, Message Waiting, and Speed Calling.

B. Application of Rates

Customers electing to have their Ultra T-1 facility provisioned with ISDN PRI service (as described above) will be charged for the minimum channels applicable for that product, as well as a PRI Option charge per circuit.

5 - SUPPLEMENTAL SERVICES

5.1 CUSTOM CALLING SERVICE

5.1.1 General

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

5.1.2 Description of Features

A. Three Way Conference, Consultation, Transfer

The Three Way Calling feature allows a customer to add a third party to an existing two-way call and form a three-way call. The call must have been originated from outside the station group and terminate to a station within the station group. The Call Hold feature allows a customer to put any in-progress call on hold by flashing the switchhook and dialing a code. This frees the line to allow the customer to make an outgoing call to another number. Only one call per line can be on hold at a time. The third party cannot be added to the original call.

B. Call Forwarding

Call Forwarding, when activated, redirects attempted terminating calls to another customer-specific line. The customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call originating ability is not affected by Call Forwarding.

The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the customer with the Call Forwarding is billed for the forwarded leg of the call.

5 - SUPPLEMENTAL SERVICES (Cont'd)

5.1 CUSTOM CALLING SERVICE (Cont'd)

5.1.2 Description of Features (Cont'd)

B. Call Forwarding (Cont'd)

Call Forwarding - Busy automatically reroutes an incoming call to a customer predesignated number when the called number is busy.

Call Forwarding - Don't Answer automatically reroutes an incoming call to a customer predesignated number when the called number does not answer within the number of rings programmed by the Company.

Call Forwarding - Variable allows the customer to choose to reroute incoming calls to another specified telephone number. The customer must activate and deactivate this feature.

C. Call Waiting/Cancel Call Waiting

Call Waiting provides a tone signal to indicate to a customer already engaged in a telephone call that a second caller is attempting to dial in. It will also permit the customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the customer disconnects from the call.

5 - SUPPLEMENTAL SERVICES (Cont'd)

5.1 CUSTOM CALLING SERVICE (Cont'd)

5.1.2 Description of Features (Cont'd)

D. Multiline Hunting

This feature is a line hunting arrangement that provides sequential or circular searches of available numbers within a multiline group.

Hunt group charges apply to sequential and circular.

E. Speed Calling

This feature allows a user to dial selected numbers using one or two digits. Up to eight numbers (single digit, or thirty numbers with two digits) can be selected.

F. Blocking Service or a telephonic block can only be removed pursuant to a written request by the customer of record, or the customer of record providing the correct password over the telephone, or by a request made in person by such customer. The customer of record can provide a personal password to use to remove blocking service at the time blocking service is established.

G. Call Waiting with Caller ID

Enhances the Caller ID and Call Waiting features. Provides the Customer with the name and/or number of another incoming call while the Customer already has one call in progress. The name and/or number is displayed on the incoming call after the first sending call waiting tone. Customer's handset must support Call Waiting with Caller ID.

H. Distinctive Ring

Allows the Customer to have multiple Dialed Numbers ("DN") on a single line. Each DN has a unique ringing patten and does not require additional line terminations. Only 2 DNs may be assigned to a line and only 2 ring types (patterns) are available. DNs must be from the same rate center.

I. Group Call Pick-up

Enables the Customer to answer a call that has terminated to another user's station in the defined Call Pick-up Group ("CPU Group"). A call pick-up is accomplished by dialing a pick-up access code while the called station is ringing. If more than one station in the group is ringing, the station that has been ringing the longest will be intercepted first.

5 - SUPPLEMENTAL SERVICES (Cont'd)

5.1 CUSTOM CALLING SERVICE (Cont'd)

5.1.3 Rates and Charges

A. Monthly Rates

Rates for this service are located in Section 12.

B. Connection Charges (Nonrecurring Charges)

Connection charges may apply when a customer requests connection to one or more custom calling features. Orders requested for the same customer account made at the same time for the same premises will be considered one request. These charges may not apply if the features are ordered at the same time as other work for the same customer account at the same premises.

See Rate Schedule in Section 12 of this tariff.

C. Trial Period

The Company may elect to offer a free or reduced rate trial of any new custom calling feature(s) to prospective customers within 90 days of the establishment of the new feature. See 5.3, Service and Promotional Trials, below.

5 - SUPPLEMENTAL SERVICES (Cont'd)

5.2 CLASS SERVICES

5.2.1 General

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all CLASS services. Transmission levels may not be sufficient in all cases.

5.2.2 Description of Features

A. Caller ID/Block Caller ID

The Caller ID feature allows a customer to see a caller's name and number previewed on a display screen before the call is answered allowing a customer to prioritize and or screen incoming calls. Caller ID records the name, number, date and time of each incoming call -- including calls that aren't answered by the customer. Caller ID service requires the use of specialized CPE not provided by the company. It is the responsibility of the customer to provide the necessary CPE.

B. Continuous Redial

The Continuous Redial feature allows a customer to automatically callback the last number dialed. This is accomplished by the customer activating a code. The network periodically tests the busy/free status of the called line for up to 30 minutes until both lines are found free and then completes the call for the customer.

5 - SUPPLEMENTAL SERVICES (Cont'd)

5.2 CLASS SERVICES (Cont'd)

5.2.2 Description of Features (Cont'd)

B. Continuous Redial (Cont'd)

The Continuous Redial feature also allows customers, having reached a busy number, to dial a code before hanging up. Continuous Redial feature then continues to try the busy number for up to 30 minutes until it becomes free. Once the busy line is free the call is automatically called back and the customer is notified of the connected call via a distinctive ring.

Continuous Redial will not work for the following types of calls:

- Calls to 800 Service numbers
- Calls to 900 Service numbers
- Calls preceded by an interexchange carrier access code
- International Direct Distance Dialed calls
- Calls to Directory Assistance
- Calls to 911

C. Call Return

The Call Return stores the number of the most recent incoming call (including unanswered incoming calls) to a customer's number. This allows a customer to dial back any missed or unanswered telephone calls.

5 - SUPPLEMENTAL SERVICES (Cont'd)

5.2 CLASS SERVICES (Cont'd)

5.2.2 Description of Features (Cont'd)

D. Call Trace

Call Trace allows customers to key in a code that alerts the network to trace the last call received. The traced telephone number is automatically sent to the company for storage for a limited amount of time and is retrievable by legally constituted authorities upon proper request by them. By contacting the company the customer can use this application to combat nuisance calls.

5 - SUPPLEMENTAL SERVICES (Cont'd)

5.2 CLASS SERVICES (Cont'd)

5.2.3 Rates and Charges

A. Monthly Rates

Rates for this service are located in Section 12.8, Network Switched Service.

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B. Connection Charges (Nonrecurring Charges)

Connection charges may apply when a customer requests connection to one or more features. Orders requested for the same customer account made at the same time for the same premises will be considered one request. These charges may not apply if the features are ordered at the same time as other work for the same customer account at the same premises.

See Rate Schedule in Section 12 of this Tariff.

C. Trial Period

The Company may elect to offer a free or reduced rate trial of any new CLASS feature(s) to prospective customers within 90 days of the establishment of the new feature. See 5.3, Service and Promotional Trials, below.

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5 - SUPPLEMENTAL SERVICES (Cont'd)

5.3 SERVICE AND PROMOTIONAL TRIALS

5.3.1 General

The Company may establish temporary promotional programs wherein it may waive or reduce nonrecurring or recurring charges, to introduce a present or potential customer to a service not previously subscribed to by the customer.

5.3.2 Regulations

- A. Appropriate notification of the Trial will be made to all eligible customers and to the Commission. Appropriate notification may include direct mail, bill inserts, broadcast or print media, direct contact or other comparable means of notification.
- B. During a Service Trial, the service(s) is provided automatically to all eligible customers, except those customers who choose not to participate. Customers will be offered the opportunity to decline the trial service both in advance and during the trial. A customer can request that the designated service be removed at any time during the trial and not be billed a recurring charge for the period that the feature was in place. At the end of the trial, customers that do not contact the Company to indicate they wish to retain the service will be disconnected from the service at no charge.
- C. During a Promotional Trial, the service is provided to all eligible customers who ask to participate. Customers will be notified in advance of the opportunity to receive the service in the trial for free. A customer can request that the service be removed at any time during the trial and not be billed a recurring charge for the period that the service was in place. At the end of the trial, customers that do not contact the Company will be disconnected from the service.

5 - SUPPLEMENTAL SERVICES (Cont'd)

5.3 SERVICE AND PROMOTIONAL TRIALS (Cont'd)

5.3.2 Regulations (Cont'd)

- D. Customers can subscribe to any service listed as part of a Promotional Trial and not be billed the normal Connection Charge. The offering of this trial period option is limited in that a service may be tried only once per customer, per premises.
- E. The Company retains the right to limit the size and scope of a Promotional Trial.
- F. Please refer to Section 13 for a list of all promotional programs that have been offered by the Company.

5.4 BUSY LINE VERIFICATION AND INTERRUPT SERVICE

5.4.1 General

Upon request of a calling party, the Company will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will intercept an existing call on the called line if the calling party indicates an emergency and requests interruption.

5.4.2 Rate Application

- A. A Busy Line Verification Charge will apply when:
 - (1) The operator verifies that the line is busy with a call in progress,
or
 - (2) The operator verifies that the line is available for incoming calls.

5 - SUPPLEMENTAL SERVICES (Cont'd)

5.4 BUSY LINE VERIFICATION AND INTERRUPT SERVICE (Cont'd)

5.4.2 Rate Application (Cont'd)

- B. Both a Busy Line Verification Charge and a Verification and Interruption Charge will apply when the operator verifies that a called number is busy with a call in progress and the customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupt call. Charges will apply whether or not the called party accepts the interruption.

See Rate Schedule in Section 12 of this tariff.

- C. No charge will apply when the calling party advises that the call is from an official public emergency agency.

5 - SUPPLEMENTAL SERVICES (Cont'd)

5.5 DIRECTORY ASSISTANCE SERVICE

5.5.1 General

A customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service. A customer can also receive assistance by writing the Company with a list of names and addresses for which telephone numbers are desired.

5.5.2 Regulations

A Directory Assistance Charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator except as follows:

- A. Calls from pay telephones.
- B. Requests for telephone numbers of non-published service.
- C. Requests in which the Directory Assistance operator provides an incorrect number. The customer must inform the Company of the error in order to receive credit.
- D. Requests from individuals with certified visual or physical handicaps in which the handicap prevents the use of a local directory. Individuals must be certified in accordance with the terms outlined under "Handicapped Person" in Section 8 of this Tariff, up to a maximum of 50 requests per month.
- E. A Directory Assistance Call Completion charge will apply to customers who have received a requested intraLATA telephone number from directory assistance and have exercised the option of having a call automatically dialed and completed to that requested number.

5 - SUPPLEMENTAL SERVICES (Cont'd)

5.5 DIRECTORY ASSISTANCE SERVICE (Cont'd)

5.5.3 Rates

Unless one of the exceptions listed above applies, the charges as shown below apply for each request made to the Directory Assistance operator:

See Rate Schedule in Section 12 of this tariff.

5.6 LOCAL OPERATOR SERVICE

Local calls may be completed or billed with the live or mechanical assistance by the Company's operator center. Calls may be billed collect to the called party, to an authorized 3rd party number, to the originating line, or to a valid authorized calling card. Local calls may be placed on a station to station basis or to a specified party (see Person to Person), or designated alternate. Usage charges for local operator assisted calls are those usage charges that would normally apply to the calling party's service.

See Rate Schedule in Section 12 of this tariff.

5 - SUPPLEMENTAL SERVICES (Cont'd)

5.7 BLOCKING SERVICE

5.7.1 General

Blocking service is a feature that permits customers to restrict access from their telephone line to various discretionary services. The following blocking options are available to residential and business customers:

- A. 500, 700, 900 Blocking - allows the subscriber to block all calls beginning with the 500, 700 or 900 prefixes (i.e. 900-XXX-XXXX) from being placed. This feature can be used specifically for either 500, 700 or 900 numbers or any combination thereof.
- B. Third Number Billed and Collect Call Restriction - provides the subscriber with a method of denying all third number billed and collect calls to a specific telephone number provided the transmitting operator checks their validation data base.
- C. Toll Restriction (1+ and 0+ Blocking) - provides the subscriber with local dialing capabilities but blocks any customer-dialed call that has a long distance charge associated with it. Toll Restriction will not block the following types of calls: 911 (Emergency), 1 + 800 (Toll Free), and operator assisted toll calls.
- D. Toll Restriction Plus Directory Assistance- provides subscribers with Toll Restriction, as described in 1.d. of this Section, and blocking of 411 calls.

5 - SUPPLEMENTAL SERVICES (Cont'd)

5.7 BLOCKING SERVICE (Cont'd)

5.7.2 Regulations

- A. The Company will not be liable for any charge incurred when any long distance carrier or alternative operator service provider accepts third number billed or collect calls.
- B. Blocking Service is available where equipment and facilities permit.

5.7.3 Rates and Charges

See Rate Schedule in Section 12 of this tariff.

Connection charges apply as specified in Section 3 of this tariff.

5 - SUPPLEMENTAL SERVICES (Cont'd)

5.8 VANITY NUMBER SERVICE

5.8.1 General

- A. Vanity Number Service allows a customer to order a specified telephone number rather than the next available number.
- B. Vanity Number Service is furnished subject to the availability of facilities and requested telephone numbers.
- C. The Company will not be responsible for the manner in which Vanity Numbers are used for marketing purposes by the customer.
- D. When a new customer assumes an existing service which includes Vanity Number Service, the new customer may keep the Vanity Number, at the tariffed rate, with the written consent of the Company and the former customer.
- E. The Company reserves and retains the right:
 - (1) To reject any request for specialized telephone numbers and to refuse requests for specialized telephone numbers;
 - (2) Of custody and administration of all telephone numbers, and to prohibit the assignment of the use of a telephone number by or from any customer to another, except as otherwise provided in this Tariff;
 - (3) To assign or withdraw and reassign telephone numbers in any exchange area as it deems necessary or appropriate in the conduct of its business.
 - (4) The limitation of liability provisions of this tariff in Section 2.1 are applicable to Vanity Number Service.

5 - SUPPLEMENTAL SERVICES (Cont'd)

5.8 VANITY NUMBER SERVICE (Cont'd)

5.8.2 Conditions

- A. Charges for Vanity Number Service apply when a customer:
- (1) Requests a telephone number other than the next available number from the assignment control list, and such requested number is placed into service within six months of the date of the request.
 - (2) Requests a number change from the customer's present number to a Vanity Number.
- B. The Company shall not be liable to any customer for direct, indirect or consequential damages caused by a failure of service, change of number, or assignment of a requested number to another customer whether prior to or after the establishment of service. In no case shall the Company be liable to any person, firm or corporation for an amount greater than such person, firm or corporation has actually paid to the Company for Vanity Number Service.

See Rate Schedule in Section 12 of this tariff.

5 - SUPPLEMENTAL SERVICES (Cont'd)

5.9 CUSTOMER REQUESTED SERVICE SUSPENSIONS

- A. At the request of the customer the Company will suspend incoming and outgoing service on the customer's access line for a period of time not to exceed one year. The equipment is left in place and directory listings are continued during the suspension period without change. At the customer's request the Company will provide the customer with an intercept recording referring callers to another number.
- B. The company will assess a lower monthly rate for Customer Requested Service Suspension as noted below. However, any mileage charges, monthly cable charges or monthly construction charges are still due, without reduction during the period of suspension.

Period of Suspension

Charge

- | | |
|---|-------------------------------------|
| - First Month or Partial Month | Regular Monthly Rate (no reduction) |
| - Each Additional Month
(up to the one-year limit) | ½ Regular Monthly Rate |

5 - SUPPLEMENTAL SERVICES (Cont'd)

Note: The language previously contained had referred to services that have been discontinued. As of the effective date of this tariff page, no customer of the Company is subscribing to this service; hence, the removal of this page would not have any impact to the terms, conditions, rates, and charges associated with any service currently provided to the Company's existing customer base. The removal of the language previously contained on this page is, therefore, done solely for administrative purposes.

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5 - SUPPLEMENTAL SERVICES (Cont'd)

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5 - SUPPLEMENTAL SERVICES (Cont'd)

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5 - SUPPLEMENTAL SERVICES (Cont'd)

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5 - SUPPLEMENTAL SERVICES (Cont'd)

5.12 FAST FORWARDING

5.12.1 DESCRIPTION

Fast Forwarding is a local exchange service that utilizes a telephone number and Central Office facilities by which all incoming calls to the Fast Forwarding telephone number are forwarded automatically to another telephone number ("destination number") in the same exchange as the Fast Forwarding Number (FFN) or in a different exchange.

5.12.2 CONDITIONS

The following conditions apply to Fast Forwarding:

- A. The FFN must be a Company telephone number. The destination number can be a telephone number assigned either to an end user customer of the Company or an end user customer of any other local exchange carrier located in the Company's local service area.
- B. This service can be provided by the Company on Fast Forwarding calls originating and terminating within each of the local service areas as set forth in Section 11 of this tariff. Fast Forwarding can also be provided in combination with the Company's long distance affiliate for calls outside the Company's local service areas. Such service is set forth in the applicable interexchange service tariffs of Choice One Communications Inc.
- C. The Fast Forwarding number must be presubscribed to a primary interexchange carrier.
- D. Certain services, such as CLASS or Custom Calling features, may not be used in combination with the Fast Forwarding number.
- E. Multiple FFNs can be forwarded to the same destination number.
- F. Destination number must be limited to 32 digits.
- G. Destination number cannot be to any of the following types of numbers: 911, 611, x11, directory assistance or a feature code.
- H. If the customer has Intra Company Free Dialing, with abbreviated dialing, the destination number must be abbreviated for the call to be free.
- I. If the customer has Caller ID on the destination number, the number of the calling party will appear on the Caller ID display, not the FFN.

5 - SUPPLEMENTAL SERVICES (Cont'd)

5.12 FAST FORWARDING

5.12.2 CONDITIONS

- J. Fast Forwarding is offered subject to the availability of necessary equipment and facilities.
- K. Fast Forwarding is not offered where the terminating number is a coin telephone.
- L. Fast Forwarding is not suitable for the satisfactory transmission of data.
- M. Degradation of service quality may result from the use of Fast Forwarding in conjunction with any type of call forwarding service used at the terminating station of a forwarded call.
- N. Fast Forwarding is provided on condition that the Fast Forwarding customer subscribes to sufficient Fast Forwarding paths and terminating facilities to adequately handle calls to the Fast Forwarding customer without interfering with or impairing any other services offered by the Company.
- O. The appropriate charges for the call to the FFN shall be paid by the calling party.
- P. The customer subscribing to a Fast Forwarding shall pay for all usage sensitive charges associated with the call volume originating from the FFN and terminating to the destination number.
- Q. Each FFN is entitled to one directory listing at no additional charge. The listing shall be placed in the directory that serves the exchange in which the calling forwarding central office is located.
- R. If the customer's Fast Forwarding service is used contrary to any of the conditions specified above, such service shall be subject to termination.

5 - SUPPLEMENTAL SERVICES (Cont'd)

5.12 FAST FORWARDING

5.12.3 RATES AND CHARGES

A. Monthly Recurring and Nonrecurring Charges

Recurring and nonrecurring charges for Fast Forwarding Service will apply as follows:

<u>Fast Forwarding, Per FFN</u>	Rates & Charges
• Monthly Recurring Charges	Month-to-Month rates for Measured Rate Service (C) as set forth in Section 12.8.1
• Non-Recurring Charges	Month-to-Month rates for Measured Rate Service (C) as set forth in Section 12.8.1

The maximum number of calls that can be simultaneously routed between an FFN and a specific destination number ("DN") is determined by the number of available call "paths" provided to the customer for calls carried between those numbers. Each call requires an available call path for Fast Forwarding to take place.

Call paths are provisioned in increments or "blocks" of five (five paths per block). The standard Fast Forwarding service is provided to the customer with one block of call paths so that a maximum of five calls can be transferred simultaneously on a given FFN-DN route. There are no recurring or nonrecurring charges (in addition to the charges specified above) associated with the use of the first block of call paths.

At the customer's request, the service can be expanded to handle a maximum of 95 call paths (19 blocks). Charges for additional call "paths", however, will apply as follows:

1. Intra-Switch Path (Fast Forwarding and Destination numbers are in the same switch)

No additional charges will apply to a given FFN, regardless of the number of paths (the maximum is 95) required by the customer.

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5 - SUPPLEMENTAL SERVICES (Cont'd)

5.12 FAST FORWARDING (Cont'd.)

5.12.3 RATES AND CHARGES (Cont'd.)

A. Monthly Recurring and Nonrecurring Charges (Cont'd.)

2. Inter-Switch Path (Fast Forwarding and Destination numbers are in different switches)

If a customer requires additional paths (in excess of the first five), a charge of \$17.50 per additional block will apply.

B. Usage Charges

See Section 12.5 of the tariff for the applicable usage sensitive charges.

5 - SUPPLEMENTAL SERVICES (Cont'd.)

5.14 CHOICEINVOICE

5.14.1 Basic Description

ChoiceInvoice gives the customer the option to receive an electronic invoice and the ability to pay online by a credit or debit card via Internet access.

5.14.2 Restrictions

- A. The customer is responsible for obtaining and maintaining computer hardware and software at their premises that is required for the use of ChoiceInvoice service. It is the responsibility of the Customer to ensure that such hardware and software will be properly configured to support ChoiceInvoice service.
- B. The customer is also responsible for obtaining Internet-based access that will be used in conjunction with this service.
- C. The Company shall not be held accountable for any failures on the part of the Customer related to either Condition A or B.

5.14.3 Rates and Charges

Customer who select the ChoiceInvoice service will receive both electronic bills sent via the Internet and paper bills sent to their designated address via U.S. Mail service for the first three billing cycles at no additional charge. At the end of the three billing cycles, the customer will no longer receive paper bills and will only receive electronic bills. The customer will have 30 days after the switch to the "electronic only" option to change bill delivery to either the "electronic and paper" or "paper only" option without being billed a nonrecurring charge. A nonrecurring charge will be applied to any such changes that are made beyond the initial 30 day period. If a customer chooses the "electronic and paper" option, a monthly recurring charge will be applied to their account.

Rates and charges for ChoiceInvoice are set forth in Sections 12.11.

Customers that receive the electronic version of the bill will be able to pay using the traditional mail method by printing a remittance slip that will be included with their payment.

5 - SUPPLEMENTAL SERVICES (Cont'd.)

5.15 OFFICE TO OFFICE CALLING

A. Description of Services

The Office to Office Calling Plan is a per line feature that enables customers to place calls between locations served under the same account without incurring usage sensitive charges. The following conditions will apply to Office to Office Calling:

1. This feature is available to multiple service locations billed under one account number.
2. The feature is offered on a per line basis for telephone numbers that are billed under the same account.
3. Office to Office Calling is available on ChoiceXchange lines and ChoicePath lines and trunks.
4. The maximum per line toll usage for Office to Office Calling is 200 minutes. Toll usage exceeding this threshold will be billed at the applicable usage rates. The usage cap will be aggregated for all lines with Office to Office Calling at a single location. Toll usage includes local toll and interexchange usage combined.
5. For ChoiceXchange lines, the Company does not require that all lines within a service location subscribe to the Office to Office Calling feature, but only those lines that carry the Office to Office Calling feature will be eligible for the Office to Office Calling benefits. For ChoicePath lines and trunks, if the customer subscribes to the Office to Office Calling feature, the Company does require that all lines within a service location subscribe to that feature.
6. Office to Office Calling applies to both local and toll calling for customer lines that are presubscribed to the Company toll service. If the customer's lines are presubscribed to another toll service provider, Office to Office Calling will only apply to local calling.
7. Usage charges will apply to toll calls that are made via casual ("10XXX") dialing.
8. Office to Office Calling applies only to station to station voice calling.
9. Certain custom calling features may not be available to customers subscribing to Office to Office Calling.

Note: The Office to Office Calling feature will also be available for interexchange, interLATA toll calls placed between locations billed under the same account. See the applicable Company tariffs.

5 - SUPPLEMENTAL SERVICES (Cont'd)

5.15 OFFICE TO OFFICE CALLING

A. Description of Services (Cont'd.)

10. Office to Office Calling may be unavailable in situations where the lack of suitable Company facilities make the provisioning of such service technically infeasible. Office to Office Calling may, in certain situations, also be unavailable due to the limitations of the customer's equipment or compatibility problems that exist between the customer's equipment and the facilities of the Company. Office to Office Calling is only available on facility-based lines, not on UNE-P.

11. Usage placed from a line carrying the Office to Office feature to another eligible intracompany terminating line will not be included in any bundled rate plans identified in Section 4.

B. Rates and Charges

1. A monthly recurring charge will apply on a per line basis as set forth in Sections 12.6.8.A, 14.6.8.A, 15.6.8.A, 19.13.1.A, 20.13.1.A, 21.13.1.A.

2. Non-recurring charges as set forth in Sections 12.6.8.B, 14.6.8.B, 15.6.8.B, 19.13.1.B, 20.13.1.B, 21.13.1.B may apply to changes in existing Office to Office Calling features.

6 - NETWORK DEDICATED SERVICES

6.1 INTEGRATED SERVICES DIGITAL NETWORK PRIMARY RATE INTERFACE

A. Basic Description

Integrated Services Digital Network Primary Rate Interface (PRI) is an optional service that will allow customer-provided PBX equipment to interface with the Company's switching equipment over T1 trunks for voice transmission. Basic Network Switched Service as well as Direct Inward Dialing (DID) and Direct Outward Dialing (DID) will be offered on PRI trunks. Existing local usage rates or MTS rates will apply to voice transmission carried over a PRI circuit.

PRI uses one of the following Integrated Services Digital Network (ISDN) architectures:

23 B-Channel and one D-Channel.

24 B-Channels (Note: 24 B-Channel PRI trunks can only be used in conjunction with 23 B/1 D-Channel PRI trunks. One D-Channel must be available for signaling).

The B-Channel is a 64 Kilobits per second channel used for information transfer between users. The D-Channel is a 64 Kilobits per second channel that carries signaling and control for the B-Channels.

B. Service Options

Two different versions of PRI service will be made available:

- Custom ISDN
- National ISDN (NI)

Both of these versions are based on software standards established by Lucent Technologies, the Company's vendor for switching equipment.

The following arrangements will be offered to PRI customers:

1. Custom PRI with facility associated signaling (FAS) – One D-Channel for signaling and 23 B-Channels.
2. National PRI (NI) with FAS – One D-Channel for signaling and 23 B-Channels.

6 - NETWORK DEDICATED SERVICES

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6.1 INTEGRATED SERVICES DIGITAL NETWORK PRIMARY RATE INTERFACE_(Cont'd.)

B. Service Options (Cont'd.)

3. National PRI (NI) with Non-Facility Associated Signaling (NFAS) – One D-Channel for signaling with up to 479 B-Channels.
4. National PRI (NI) with NFAS and D-Channel Backup (DCBU). Two D-Channels provided on separate T1 trunks (one of which is active and the other used for backup) supporting up to 478 B-Channels.

C. Restrictions

1. PRI is only available form serving central offices equipped with the facilities required to support PRI service. Service capabilities are dependent on the facilities and digital technology providing the service.
2. PRI customer premises equipment located at the customer premises must be compatible with the network interface provided by the Company and with the Company's switching facilities.
3. ISDN-compatible terminal equipment is required for operation. It is the customer's responsibility to power and obtain such equipment.
4. Custom Calling Features (see Section 5.1) may not be available to customers subscribing to PRI service.

D. Requirements

Customers must agree to subscribe to both PRI service and Choice Path Service for a term of no less than one year. All Choice Path Service rates and charges referred to in preceding sections shall apply.

E. Other Terms & Conditions

See Section 4 for other terms & conditions pertaining to PRI service.

F. Rates and Charges

Rates and charges for PRI service are set forth in the "Rates & Charges" sections of this tariff for each of the Pennsylvania markets served by the Company.

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6 - NETWORK DEDICATED SERVICES

(C)

6.3 POINT TO POINT T1 SERVICE

A) Description of Services

Point to Point T1 Service is a private circuit between two Customer locations for transport of data and/or voice services. This service is available when utilizing a single Company switch. Point to Point T1 Service will not give the Customer the ability to access the Internet. The Company does not provide terminating equipment for the Customer.

Point to Point T1 Service may be unavailable in situations where the lack of suitable Company facilities make the provisioning of such service technically infeasible.

B) Pricing

Rates and charges for this service are set forth in Sections 12.12.1.3, 12.12.2.3, 14.12.3, 15.12.3, 19.12.3, 20.12.3, and 21.12.3.

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Note: The material previously included on this sheet has transferred to and consolidated under Section 7 "Network Switched Services".

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7 - NETWORK SWITCHED SERVICES

7.1 GENERAL

Network Switched Service provide a customer with a connection to the Company's switching network which enables the customer to:

- A. receive calls from other stations on the public switched telephone network;
- B. access the Company's local calling service;
- C. access the Company's operators and business office for service related assistance; access toll-free telecommunications service such as 800 NPA; and access 911 service for emergency calling; and
- D. access the service of providers of interexchange service or intraLATA toll service. A customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive 800 service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (10XXX). At the time of initial subscription, the customer shall designate a Primary Interexchange Carrier (PIC) for intra-LATA and inter-LATA toll service. If the customer does not select an intra-LATA PIC, and does not request blocking of intra-LATA toll calls, the Company shall be deemed to have been designated as the customer's intra-LATA PIC.

Network Switched Service is provided via one or more channels terminated at the customer's premises. Each Network Switched Service channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

Connection charges as described in Section 3 apply to all service on a one-time basis unless waived pursuant to this Tariff.

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7 - NETWORK SWITCHED SERVICES (Cont'd)

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7.2 SERVICE DESCRIPTIONS

(C)

See Section 4 for a description of all available Network Switched Services.

See Section 5 for a list of supplemental services offered to Network Switched Service Subscribers, see Section 5.

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7 - NETWORK SWITCHED SERVICES (Cont'd) (C)

7.2 SERVICE DESCRIPTIONS (Cont'd) (C)

See Section 5 for a list of supplemental services offered to Network Switched Service Subscribers, see Section 5.

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7 - NETWORK SWITCHED SERVICES (Cont'd) (C)

7.2 SERVICE DESCRIPTIONS (Cont'd)

7.2.1 Basic Line Service (C)

A. General

Basic Line Service provides a customer with a one or more analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Local calling service is available on a usage sensitive basis. Basic Lines are provided for connection of customer-provided single-line terminal equipment such as station sets or facsimile machines. (C)

Each Basic Line has the following characteristics: (C)

Terminal Interface: 2-wire

Signaling Type: Loop start

Pulse Types: Dual Tone Multifrequency (DTMF) or Dial Pulse (DP)

Directionality: Two-Way, In-Only, or Out-Only, at the option of the customer

Local calling areas are as specified in Section 11.

See Section 4 for a description of all available Network Switched Services.

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7 - NETWORK SWITCHED SERVICES (Cont'd) (C)

7.2 SERVICE DESCRIPTIONS (Cont'd)

7.2.1 Basic Line Service (Cont'd) (C)

See Section 4 for a description of all available Network Switched Services.

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7 - NETWORK SWITCHED SERVICES (Cont'd) (C)

7.2 SERVICE DESCRIPTIONS (Cont'd)

7.2.1 Basic Line Service (Cont'd) (C)

See Section 4 for a description of all available Network Switched Services.

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Choice One Communications of Pennsylvania Inc.
100 Chestnut St., Suite 600
Rochester, New York 14604

7 - NETWORK SWITCHED SERVICES (Cont'd)

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7.2 SERVICE DESCRIPTIONS (Cont'd)

The service descriptions contained in this sheet have been relocated to “Network Dedicated Services”.

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7 - NETWORK SWITCHED SERVICES (Cont'd)

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7.2 SERVICE DESCRIPTIONS (Cont'd)

The service descriptions contained in this sheet have been relocated to “Network Dedicated Services”.

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7 - NETWORK SWITCHED SERVICES (Cont'd)

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7.2 SERVICE DESCRIPTIONS (Cont'd)

The service descriptions contained in this sheet have been relocated to “Network Dedicated Services”.

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7 - NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS (Cont'd)

7.2.3 Term Liability/Termination Charges*

Several of the services offered above are available at reduced prices if the Customer agrees at the time the order is placed to continued service for a specified period of time ("term"). If the Customer terminates service prior to the end of the term, in part or in whole, then termination charges may apply. If a customer disconnects service prior to the fulfillment of the term plan contracted, then a termination liability will be due to Company from Customer. The termination liability charge will be comprised of:

- (A) The difference between the monthly rate for the highest term period which could have been satisfied prior to service discontinuance and the monthly rate for the selected commitment period multiplied by the actual number of months the plan has been in effect. The monthly rates used for this calculation will be those in effect at the time the service is disconnected.
- (B) All waived non-recurring charges, promotional considerations or equipment credits specifically related to the term agreement that have been provided to the customer since the beginning of the term.

* Section 7.2.3 of this tariff applies to term agreements signed prior to January 12, 2006.

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7 - NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS (Cont'd)

7.2.4 Early Termination Penalty/Early Termination Fee

This tariff section applies to term agreements signed on or after January 12, 2006.

Several of the services offered by the Company are available at reduced prices if the Customer agrees at the time the order is placed to continued service for a specified period of time ("term"). If the Customer terminates service prior to the end of the term, in part or in whole, then an Early Termination Penalty ("ETP") may apply. If a Customer disconnects service prior to the fulfillment of the term plan contracted, then an ETP will be due to Company from Customer. The ETP will be comprised of:

- (A) The difference between the monthly rate for the highest term period which could have been satisfied prior to service discontinuance and the monthly rate for the selected commitment period multiplied by the actual number of months the plan has been in effect. The monthly rates used for this calculation will be those in effect at the time the service is disconnected; and
- (B) All waived non-recurring charges, promotional considerations or equipment credits specifically related to the term agreement that have been provided to the customer since the beginning of the term.

In addition to the ETP, an Early Termination Fee ("ETF") will also be due to Company from Customer. The ETF will be calculated based on the product/service ordered and the number of months completed on the term agreement.

Product / Service	Maximum ETF (per line or per circuit)
Xchange Line (POTS), per line	\$180
T-1, per circuit	\$1800

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7 - NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS (Cont'd)

7.2.4 Early Termination Penalty/Early Termination Fee (Cont'd)

Months Completed on Term Agreement	% of Maximum ETF Due (per line or per circuit)*
0 – 12	100%
13 – 24	50%
25+	25%

*Customers that renew term agreements for the same services will be subject to only a 25% ETF.

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7 - NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS (Cont'd)

7.2.5 Choice Xchange Advantage Unlimited Line7.2.5.1 Description of Services

Choice Xchange Advantage Unlimited Line service ("Advantage Unlimited Service") encompasses voice grade network access services described under Network Access Line for business customers. This service will be available only to end users who subscribe to the Company's free Internet service offering. Advantage Unlimited Service is a basic Choice Xchange Line packaged with standard features. The Fast Forwarding feature (defined in section 5.12 of this tariff) and Choice Messaging voicemail products are considered premium features and are not included as part of Advantage Unlimited Service. Customers that choose the Advantage Unlimited Service may add additional features at the rates set forth in Section 5 of this tariff.

Advantage Unlimited Service also includes unlimited local and toll* calling.

7.2.5.2 Restrictions

A. The maximum number of Advantage Unlimited lines allowed for at a given physical location is 15. In addition, no more than two other lines may be installed at that physical location, whether or not billed separately from the Advantage Unlimited lines. All such lines must be set up with zero call packs.

B. Local and toll minutes included under the Advantage Unlimited Service will only apply to voice grade service and will not apply to the following types of traffic:

- Call center applications including, but not limited to, auto-dialers.
- Internet connections and other data applications (including access to corporate LANs).

If the Company determines that the Customer is using Advantage Unlimited Service for any purpose other than voice grade service, including any of the types of traffic listed above, the Company reserves the right to remove Advantage Unlimited Service from the Customer's account and bill all of the Customer's usage at measured service rates.

- * Advantage Unlimited applies to all domestic toll usage generated by the Customer, including interexchange toll traffic that would be subject to the terms and conditions of the Company's applicable interexchange tariff(s).

7 - NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS (Cont'd)

7.2.5 Choice Xchange Advantage Unlimited Line (Cont'd)

7.2.5.4 Application of Rates

A. Term Discounts

Choice One offers savings to the Customer based on commitment levels of 12 months, 36 months and 60 months.

8 – SPECIAL SERVICES AND PROGRAMS

8.1 LIFELINE TELEPHONE SERVICES

8.1.1 DESCRIPTION

Lifeline Service is a Residence offering for low-income customers who qualify for this service in accordance with the following Regulations. NOTE: Customers who qualify for Lifeline Service may also qualify for Link Up America Service.

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8.1.2 REGULATIONS

- A. Lifeline Service is available to qualified customers and is provided via a residence individual Dial Tone Line. Lifeline Service is limited to only one Service per qualified customer or household. A potential Lifeline customer who has an outstanding final bill for telephone service which is less than (4) years old must pay the entire balance of any Basic Service final bill before being eligible for Lifeline Service.
- B. Residence Lifeline Service consists of the following tariffed standard features and optional customer elected services at the applicable rates, charges and regulations for each feature and service provided:
- a. One-Party Residence Line Rate or Local Measured Service Option.
 - b. Directory Listing (standard only).
 - c. Non-Published or Non-Listed Telephone Number Service.
 - d. Access to Directory Assistance Service.
 - e. Touch-Tone Calling Service.
 - f. Access to Message Toll Telephone Service and Optional Dial Station-to-Station Call Plan Services. However, the Residence Lifeline Dial Tone Line will be blocked from station access to 976/556/900 and any other type of Audiotex Service.
 - g. Access to Operator Services.
 - h. Voluntary Toll Restriction Option.
 - i. Link Up America (if eligible).
 - j. Access to 800/888 Services.
 - k. Access to Call Trace.
 - l. Access to Alerting and Reporting Systems (9-1-1 dialing).
 - m. Access to the Pennsylvania Telecommunications Relay Service.
 - n. Caller ID Per-call and Per-line Blocking.
 - o. One optional vertical service. (1)

- (1) When a Lifeline customer subscribes to the company's or a private vendor's voice mail service as the optional vertical service, a second vertical service may be added if necessary to make the voice mail service functional.

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8 – SPECIAL SERVICES AND PROGRAMS

8.1 LIFELINE TELEPHONE SERVICES (Cont'd.)

8.1.2 REGULATIONS (Cont'd.)

C. An applicant for Lifeline Service must be a current participant in one of the following Pennsylvania Department of Public Welfare (DPW) programs, federal public housing, and be able to provide proof of income which is at or below 150% of the annual United States Census Bureau Poverty Level Guidelines For All States (Except Alaska and Hawaii) and the District of Columbia. Applicants who wish to be certified for Lifeline Service via the low income option will need to provide the following proof of eligibility; 1) currently filed State Income Tax Form; 2) currently filed Federal Income Tax Form, or 3) other equivalent documentation as prescribed by the Company. Recertification of Lifeline Service participants will be conducted biennially by the Company Pennsylvania Department of Public Welfare Lifeline Service Programs:

- Temporary Assistance for Needy Families (TANF)
- General Assistance (GA)
- Supplemental Security Income (SSI)
- Medicaid
- Food Stamps
- Low Income Home Energy Assistance Program (LIHEAP)

The DPW Programs listed above must be certified by DPW. Such certification by DPW will be provided only when a DPW client requests Lifeline Service based on the client's status as a participant in any of the above eligibility programs. Certification by DPW will be limited to confirmation of the client's program status (i.e., participation or non-participation). Participation by DPW is subject to execution of an agreement with DPW and the Company.

D. Lifeline Service will be provided to a customer only so long as such customer continues to meet the participation and certification guidelines in paragraph C above. At the time of initial establishment of Lifeline Service, the customer agrees to have his or her eligibility recertified as determined by the Company. When the Company is notified by the customer or determines through recertification that the Lifeline Service customer is no longer a participant in the DPW programs in paragraph C above or otherwise low-income eligible, the customer will be notified (by telephone or letter) that the

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8 – SPECIAL SERVICES AND PROGRAMS

8.1 LIFELINE TELEPHONE SERVICES (Cont'd.)

8.1.2 REGULATIONS (Cont'd.)

D. (Cont'd.)

Lifeline Service rate is no longer applicable. Within the stated customer notification period (10 working days from the date of the notification), the customer can contact the Company to negotiate new Dial Tone Service arrangements at applicable tariff rates (no connection charges will apply for existing services or options retained). If the customer does not contact the Company by the end of the notification period, the Lifeline Service will be changed to applicable Exchange Area Dial Tone Line service at existing tariff rates (no connection charges will apply to existing services or options retained). Upon contacting the Company, the customer will have ten (10) working days to complete the low-income certification or recertification process in order to retain Lifeline Service.

- E. Lifeline Service customer may not subscribe to any other type of residence Local Exchange Service at the same or other premises. Lifeline Service will not be provided via Foreign Exchange or Foreign Central Office Service arrangements.
- F. Only services listed in 8.1.2(B) above will be provided to Lifeline customers. All other premium services offered by the Company will not be available.
- G. Lifeline Service customers are required to apply for the Link Up America benefit when applicable.
- H. Customer requested temporary suspension of Lifeline Service is not permitted.
- I. Lifeline Service does not apply to applicants who are full time students living in university or college controlled housing.
- J. The applicant must not be a dependent for Federal Income Tax purposes, unless he or she is 60 years of age or older.
- K. Lifeline customers are subject to all Residence service regulations in this and other tariffs of the Company
- L. Residence Lifeline Service cannot be resold by the Lifeline customer or the Lifeline customers' agent(s).

8 – SPECIAL SERVICES AND PROGRAMS

8.1 LIFELINE TELEPHONE SERVICES (Cont'd.)

8.1.2 REGULATIONS (Cont'd.)

- M. Resale of Lifeline Services are subject to wholesale rate obligations under Section 251(c)(4) of the Telecommunications Act of 1996.
- N. All outstanding charges, account balances and service restrictions apply to existing customers who qualify for Lifeline Service. Service restrictions will remain until the arrearage(s) have been paid in full.
- O. Any Lifeline customer who has a past due balance of Toll Charges will be treated with the appropriate Chapter 64 regulations. The Residence Toll Restoral Charge applies to Lifeline Customers who are suspended for non-payment and who subsequently pay their outstanding toll charges and request toll restoral. If a Lifeline customer is toll restricted for a second occurrence the Company may, at its discretion, place the Lifeline customer on permanent toll restriction.
- Q. Toll-Blocking and Toll-Control services will be provided at no charge to Lifeline Service subscribers, to the extent that they are offered.

8.1.3 LIFELINE SERVICE DIAL TONE LINE MONTHLY RATE

- A. Applicable Residence Dial Tone monthly rate minus \$1.75. ¹
- B. Lifeline Service customers will pay the applicable Subscriber Line Charge monthly rate minus \$3.50. ^{1,2}
- C. Lifeline Service is subject to all applicable state, local and federal taxes, and Surcharges, and to all applicable tariff rates, charges, surcharges and regulations.

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1 The Dial Tone Line and Subscriber Line Charge monthly rate discounts will be reduced to the extent that application of the full discount would not result in rates that are less than zero.

2 \$4.35 for Interstate Pricecap Companies per FCC CALLS order (FCC 00-193), May 31, 2000.

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Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd.)

8.2 LINK UP AMERICA

8.1.1 DESCRIPTION

Link Up America is a program designed to promote universal service by providing a discount on service connection charges for qualified low-income customers. NOTE: Customers who qualify for Link Up America Service may also qualify for Lifeline Services. (C)

8.1.2 REGULATIONS

Link up America is available to residential customers who meet the following eligibility criteria:

- a. The applicant must not be a dependent for federal income tax purposes, unless he or she is 60 years of age or older.

The applicant must self-certify the requirement set out in (a).

- b. An applicant for Link Up America Service must be a current participant in one of the following Pennsylvania Department of Public Welfare (DPW) programs, federal public housing, and be able to provide proof of income which is at or below 150% of the annual United States Census Bureau Poverty Level Guidelines For All States (Except Alaska and Hawaii) and the District of Columbia. Recertification of Lifeline Service participants may be conducted biennially by the Company.

- Temporary Assistance for Needy Families (TANF)
- General Assistance (GA)
- Supplemental Security Income (SSI)
- Medicaid
- Food Stamps
- Low Income Home Energy Assistance Program (LIHEAP)

The DPW Programs listed above must be certified by DPW. Such certification by DPW will be provided only when a DPW client requests Link Up America Service based on the client's status as a participant in any of the above eligibility programs. Certification by DPW will be limited to confirmation of the client's program status (i.e., participation or non-participation). Participation by DPW is subject to execution of an agreement with DPW and the Company.

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Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd.)

8.2 LINK UP AMERICA (Cont'd.)

8.1.2 REGULATIONS (Cont'd.)

- c. The Link Up America Discount is applicable to one access line (dial tone line) when applied to the installation or relocation of main service at a customer's principal residence.
- d. Link Up America applicants are not exempt from Telephone Company Deposit requirements.
- e. Service will not be established at discounted rates prior to receipt of certification. Service will be established at full connection charges. If certification is received within 60 days of original application, credit will be applied to provide the Link Up America discount.
- f. The Link Up America discount does not apply to applicants who are full-time students living in university or college controlled housing.

8.1.3 RATES

The Link Up America Program provides for a 50% discount on the Service Connection Charge associated with the connection of a new residence exchange access line (dial tone line) as specified in the Company's tariffs. The total amount of the discount may not exceed \$30.00 and the remaining charges will be billed to the Link Up America customer in monthly installments as specified in the Telephone Company's tariffs.

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Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd.)

8.3 SPECIAL EQUIPMENT FOR THE HEARING OR SPEECH IMPAIRED CUSTOMER

- 8.3.1 The Company will provide, upon request, specialized telecommunications equipment for a customer certified as hearing or speech impaired.
- 8.3.2 A customer can be certified as hearing or speech impaired by a licensed physician, otolaryngologist, speech-language pathologist, audiologist or an authorized representative of a social agency that conducts programs for persons with hearing or speech impairments in cooperation with an official agency of the Commonwealth of Pennsylvania.
- 8.3.3 The Company will make every reasonable effort to locate and obtain equipment for a certified customer.
- 8.3.4 The customer may purchase equipment at a price not to exceed the actual purchase price (including any applicable shipping costs) the Company pays.

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Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd.)

8.3 SPECIAL EQUIPMENT FOR THE HEARING OR SPEECH IMPAIRED CUSTOMER

8.3.5 The Company will also advise the customer who requests this equipment of the applicable terms for purchase.

8.4 DISCOUNTED SERVICE FOR THE HEARING OR SPEECH IMPAIRED CUSTOMER

8.4.1 Pennsylvania Telecommunications Relay Service

a. General

The Pennsylvania Telecommunications Relay Service is a relay telecommunication service for the deaf, hearing and/or speech disabled population of the Commonwealth. The service permits telephone communications between deaf, hearing, and/or speech disabled individuals who must use a Text Telephone and individuals with normal hearing and speech as provided in the AT&T Communications of Pennsylvania, Inc. Tariff PA. P.U.C. No.13.

b. Surcharge

In addition to the charges provided in this tariff and other interstate toll tariffs in which this Company concurs, a surcharge will apply to all residence and business access lines served by this Company. This surcharge applies regardless of whether or not the access line uses the

Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

8.4 DISCOUNTED SERVICE FOR THE HEARING OR SPEECH IMPAIRED CUSTOMER
(Cont'd)

8.4.1 Pennsylvania Telecommunications Relay Service (Cont'd)

b. Surcharge (Cont'd)

This surcharge serves as the funding vehicle for the operation of the Pennsylvania Telecommunications Relay Service, and shall be calculated by the Pennsylvania Public Utility Commission (the Commission). The Commission shall compute the Pennsylvania Telecommunications Relay Service Surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve month period commencing with July 1 of each year.

The Commission may revise the surcharge more frequently than annually at its discretion.

Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.

The following surcharge rates apply to all bills issued on or after July 1, 2006. (C)

Per residence access line, per month	\$0.08	(I)
Per business access line, per month	\$0.09	(D)

Centrex lines will be charged on an equivalency basis as determined by the Commission.

Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd.)

8.4 DISCOUNTED SERVICE FOR THE HEARING OR SPEECH IMPAIRED CUSTOMER
(Cont'd.)

8.4.1 Pennsylvania Telecommunications Relay Service (Cont'd.)

c. Rates

Local calls will be charged at the applicable local measured or message service rate, except for calls originating from Pay Telephones, which shall be completed free of charge. All intraLATA toll calls, placed through the Pennsylvania Telecommunications Relay Service will be rated according to the Rates Applicable On Messages Place by Certified Speech and/or Hearing Disabled rates in the Pennsylvania Telephone Association Toll Tariff PA. P.U.C. No. 10. This Company concurs in this tariff.

The Company will make available to the Telecommunications Relay Service (TRS) user either a calling card or a prepaid debit card. The rates for either option will not exceed those that would apply to identical calls for non-TRS users of coin-sent-paid services.

Please refer to the appropriate Interexchange Carrier tariff for interstate charges.

Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd.)

8.4 DISCOUNTED SERVICE FOR THE HEARING OR SPEECH IMPAIRED CUSTOMER
(Cont'd.)

8.4.2 Certification

Acceptable certifications are:

1. Those made by a licensed physician, otolaryngologist, speech-language pathologist or audiologist or an authorized representative of a social agency that conducts programs for persons with hearing or speech impairment in cooperation with an official agency of the Commonwealth of Pennsylvania, or
2. A pre-existing certification establishing the impairment of hearing or speech such as those which qualify the handicapped person for social security benefits on the basis of total hearing impairment or for the use of facilities of an agency for a person with hearing or speech impairment.

Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd.)

8.4 DISCOUNTED SERVICE FOR THE HEARING OR SPEECH IMPAIRED CUSTOMER (Cont'd.)

8.4.3 Qualification

A customer qualifying for the discount is one whose impairment is such that competent authority would certify him or her as being unable to use a telephone for voice communication. See Section 8, "Handicapped Person," for a listing of the necessary qualifications.

8.4.4 Billing

The reduction in charges is applied only at one location, designated by the impaired person.

8.5 UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

8.5.1 General

Universal Emergency Telephone Number Service (911 Service) is an arrangement of Company central office and trunking facilities whereby any telephone user who dials the number 911 will reach the emergency report center for the telephone from which the number is dialed or will be routed to an operator if all lines to an emergency report center are busy. If no emergency report center customer exists for a central office entity, a telephone user who dials the number 911 will be routed to an operator. The telephone user who dials the 911 number will not be charged for the call.

Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd.)

8.5 UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

8.5.2 Regulations

- a. This service is furnished to municipalities and other governmental agencies only for the purpose of voice reporting of emergencies by the public. For this service, the municipality or government agency(s) designated by the customer as responsible for the control and staffing of the emergency report center is referred to as the "Agency".
- b. When 911 service replaces an existing emergency number, intercept service shall be the responsibility of the Agency. However, if the Agency is unable to provide this service, the operator will intercept and forward requests for emergency aid for a period of at least one year
- c. 911 service is furnished for incoming calls only.

Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd.)

8.5 UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

8.5.3 Conditions of Furnishing Service

This service is offered solely as an aid in handling assistance calls in connection with fire, police, medical, and other emergencies. The Company is not responsible, in the absence of gross negligence or willful misconduct, for any losses, claims, demands, suits, or any liability, whether suffered, made, instituted, or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage, or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of such facilities. By dialing 911, the customer agrees to release, indemnify, defend, and hold harmless the Company from any and all loss or claims, whatsoever, whether suffered, made, instituted, or asserted by the destruction of any property, whether owned by the customer or others. Notwithstanding any provision to the contrary, in no event shall the Company be liable for any special, incidental, consequential, exemplary, or punitive damages of any nature whatsoever.

The Company is not responsible for any infringement or invasion of the right of privacy of any person or persons, caused, or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of the 911 service features and the equipment associated therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing the 911 service.

Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd.)

8.6 ENHANCED UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

8.6.1 General

Enhanced Universal Emergency Telephone Number Service (E911 Service) is a Call Delivery Network whereby any telephone user who dials the number 911 will reach a designated Public Safety Answering Point (PSAP). E911 Service is offered in the Company's serving area subject to the availability of stored program control central office facilities, Enhanced 911 software, and ANI equipment. The telephone user who dials the 911 number will not be charged for the call.

8.6.2 Regulations

- a. In addition to the following, the regulations in 8.5.2 apply.
- b. This tariff does not provide for the inspection or constant monitoring of facilities to discover errors, defects, or malfunctions in the service, nor does the company undertake such responsibility. The Agency shall make such operational tests as in their judgment are required to determine whether the system is functioning properly for its use. The Agency shall promptly notify the Company in the event the system is not functioning properly.
- c. E911 information, consisting of the names, addresses, and telephone numbers of all telephone customers, is confidential. The Company will release such information to the Agency periodically for the update of their systems.

Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd.)

8.6 ENHANCED UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (Cont'd.)

8.6.2 Regulations (Cont'd.)

- d. The E911 calling party, by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number (“ANI”) and address (“ALI) associated with the originating station location are furnished to the PSAP, on a call by call basis, after an E911 call has been received.

 - e. Service boundaries of the Company and political subdivision boundaries may not coincide. In the event that the Agency does not subscribe to Selective Routing, it must make arrangements to handle all 911 calls that originate from telephones served by Central offices in the local service areas (i.e., exchange) whether or not the calling telephone is situated on property within the geographical boundaries of the Agency’s public safety jurisdiction.
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Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd.)

8.6 ENHANCED UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (Cont'd.)

8.6.3 Conditions of Furnishing Service

This service is offered solely as an aid in handling assistance calls in connection with fire, police, medical, and other emergencies. The Company is not responsible, in the absence of gross negligence or willful misconduct, including default routing, for any losses, claims, demands, suits, or any liability, whether suffered, made, instituted, or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage, or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of such facilities. By dialing 911, the customer agrees to release, indemnify, defend, and hold harmless the Company from any and all loss or claims, whatsoever, whether suffered, made, instituted, or asserted by the destruction of any property, whether owned by the customer or others. Notwithstanding any provision to the contrary, in no event shall the Company be liable for any special, incidental, consequential, exemplary, or punitive damages of any nature whatsoever, including for default routing.

The Company is not responsible for any infringement or invasion of the right of privacy of any person or persons, caused, or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of the 911 service features and the equipment associated therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing the 911 service.

Issued: 8/2/99

Effective: 8/3/99

Issued by: Kim Robert Scovill,
Vice President, Legal and Regulatory Affairs
Choice One Communications of Pennsylvania Inc.
100 Chestnut St., Suite 700
Rochester, New York 14604

Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd.)

8.7 911 PROTOCOL GUIDELINES

8.7.1 GLOSSARY OF TERMS

Host Telephone Company: The service provider, which is also the telecommunications public utility that provides 9-1-1 service to the county/municipality, and that houses the Automatic Location Identification (ALD/MSAG data used for providing 9-1-1 service.

Telephone Company: A telecommunications public utility regulated by the Pennsylvania Public Utility Commission and which has or requests access to the county/municipality 9-1-1 system or connection to the serving selective router, including, but not limited to, local exchange carriers and competitive local exchange carriers. This term is synonymous with 'service provider'.

Content: The data elements of the MSAG including (but not necessarily limited to) the data elements that are entered into the following fields A-I of a standard MSAG record:

- A. Tax area record
- B. Locality
- C. Street
- D. Thoroughfare
- E. Directional [where required]
- F. Even (E), odd (O), or all (A) [applied to house numbers]
- G. Low-high range of house numbers
- H. PSAP (Public Safety Answering Point)
- I. LAT/LONG (Latitude/Longitude) [where required]

Formatting, Format: Shall include changes to the identity of fields, order of fields, and number and arrangement of data elements in each field, and a telephone company's rearrangement or regrouping of such data, without changing the MSAG content, for purposes of validating against MSAG records.

Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd.)

8.7 911 PROTOCOL GUIDELINES

8.7.2 REGULATIONS

- A. The Telephone Company will comply with the Protocols as set forth in, and in the form of, Service Provider E-9-1-1 Protocols, Service Provider E-9-1-1 Questionnaire and Testing Procedures in accordance with the Petition of Bell Atlantic-Pennsylvania, Inc. for a Declaratory Order (MSAG), Docket No. P-00971203; Settlement Agreement of all Parties and Joint Petition entered August 7,1998.
- B. The Telephone Company is indemnified under the Public Safety Emergency Telephone Act, Act 78 of 1990.
- C. The Telephone Company's liability and insurance provisions are fully stated in Pa. P.U.C. No. I, Section I, General Regulations.
- D. Cases of Service interruptions affecting public health and safety shall receive priority attention under any and all conditions, particularly in time of disaster. Every appropriate resource will be utilized. The service provider will make reasonable best efforts to have its system fully functional as soon as possible, unless conditions beyond the service provider's control prevent service restoration.
- E. The service provider will not use the county's/municipality's MSAG for any purpose that is not directly related to and required for the provision of 9-1-1 service.
- F. The Host Telephone Company will install the county's/municipality's MSAG in 'read/write' format and will not modify the content of the MSAG unless requested or permitted to do so by the county/municipality. A request to modify content by the Host Telephone Company shall be responded to by the county/municipality within (10) business days or the request is deemed to be approved. The request shall be in writing and shall set forth in reasonable detail the proposed modification and all reasons in support. The request shall be granted provided the modification is necessary for the Host Telephone Company's provision, maintenance, or upgrading of the 9-1-1 service.
- G. The Telephone Company shall not otherwise modify the content of the MSAG, but may make formatting changes approved by the county/municipality necessary to enable the MSAG to conform to the

Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd.)

8.7 911 PROTOCOL GUIDELINES

8.7.2 REGULATIONS

G. (Cont'd.)

telephone company's information system(s). The request shall be in writing and shall set forth in reasonable detail the formatting changes and all reasons in support. The county/municipality shall respond to the request in ten (10) business days or the request is deemed to be approved. The request shall be granted provided the formatting change does not impair the integrity and accuracy of the MSAG database. For the purposes of this regulation, a content or formatting change does not include the use of the MSAG content in telephone companies' operational support systems to validate customer information for input to the ALI database.

- H. The service provider will not sell, lease, rent, loan or provide, or transfer the county's/municipality's MSAG to any other person(s) or entity(ies) without the express written authorization of the county's/municipality's 9-1-1 coordinator, or his or her designee.
- I. The Telephone Company will not, without the written consent of the county/municipality, modify or create any derivative of the county's/municipality's MSAG, except as follows: one (1) mirror image copy of the MSAG may be made in electronic form for archival purposes (the copy may be made in read/write format by the host telephone company, but shall be made solely in read-only format by all other telephone companies), and the telephone company may make a mirror image copy, solely in read-only format and only for database reconciliation, address verification for new connections of service, and other functions that are necessary to ensure that the name and address information provided by the service provider to the county/municipality is accurate and conforms to the county's/municipality's MSAG format.

Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd.)

8.8 PENNSYLVANIA RELAY SERVICE

8.8.1 General

The Company will provide access to a telephone relay center for the Pennsylvania Relay Service. The service permits telephone communications between hearing and/or speech impaired individuals who must use a Telecommunications Device for the Deaf (TDD) or a Teletypewriter (TTY) and individuals with normal hearing and speech. The Relay Service can be reached by dialing an 800 number. Specific 800 numbers have been designated for both impaired and non-impaired customers to use.

8.8.2 Regulations

- a. Only intrastate calls can be completed using the Pennsylvania Relay Service under the terms and conditions of this tariff.
- b. Charges for calls placed through the Relay Service will be billed as if direct distance dialed (DDD) from the point of origination to the point of termination. The actual routing of the call does not affect billing.
- c. Calls through the Relay Service may be billed to a third number only if that number is within the Commonwealth of Pennsylvania. Calls may also be billed to calling cards issued by or other carriers who may choose to participate in this service. (C)

Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd.)

8.8 PENNSYLVANIA RELAY SERVICE (Cont'd.) (T)

8.8.2 Regulations (Cont'd.) (T)

d. The following calls may not be placed through the Relay Service:

1. calls to informational recordings and group bridging service;
2. calls to time or weather recorded messages;
3. station sent paid calls from coin telephones; and
4. operator-handled conference service and other teleconference calls.

8.8.3 Liability (T)

The Company contracts with an outside provider for the provision of this service. The outside provider has complete control over the provision of the service except for the facilities provided directly by the Company. In addition to other provisions of this Tariff dealing with liability, in the absence of gross negligence or willful misconduct on the part of the Company, the Company shall not be liable for and the customer, by using the service, agrees to release, defend, and hold harmless for all damages, whether direct, incidental or consequential, whether suffered, made, instituted, or asserted by the customer, or by any other person, for any loss or destruction of any property whatsoever, whether covered by the customer or others, or for any personal injury or death of, any person. Notwithstanding any provision to the contrary, in no event shall the Company be liable for any special, incidental, consequential, exemplary, or punitive damages of any nature whatsoever.

9 - SPECIAL ARRANGEMENTS

9.1 SPECIAL CONSTRUCTION

9.1.1 Basis for Charges

Basis for Charges where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company (including return) and may include:

- a. nonrecurring charges;
- b. recurring charges;
- c. termination liabilities; or
- d. combinations of a, b, and c.

9.1.2 Basis for Cost Computation

The costs referred to in 9.1.1 preceding may include one or more of the following items to the extent they are applicable:

- A. Costs to install the facilities to be provided including estimated costs for the rearrangements of existing facilities. These costs include:
 - 1) equipment and materials provided or used;
 - 2) engineering, labor, and supervision;
 - 3) transportation; and
 - 4) rights of way and/or any required easements.
- B. Cost of maintenance.
- C. Depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage.

9 - SPECIAL ARRANGEMENTS (Cont'd)

9.1 SPECIAL CONSTRUCTION (Cont'd)

9.1.2 Basis for Cost Computation (Cont'd)

- D. Administration, taxes, and uncollectible revenue on the basis of reasonable average cost for these items.
- E. License preparation, processing, and related fees.
- F. Tariff preparation, processing and related fees.
- G. Any other identifiable costs related to the facilities provided; or
- H. An amount for return and contingencies.

9.1.3 Termination Liability

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of a customer.

- A. The period on which the termination liability is based is the estimated service life of the facilities provided.

9 - SPECIAL ARRANGEMENTS (Cont'd)

9.1 SPECIAL CONSTRUCTION (Cont'd)

9.1.3 Termination Liability (Cont'd)

- B. The amount of the maximum termination liability is equal to the estimated amounts (including return) for:
- 1) Costs to install the facilities to be provided including estimated costs for the rearrangements of existing facilities. These costs include:
 - a. equipment and materials provided or used;
 - b. engineering, labor, and supervision;
 - c. transportation; and
 - d. rights of way and/or any required easements;
 - 2) license preparation, processing, and related fees;
 - 3) tariff preparation, processing and related fees;
 - 4) cost of removal and restoration, where appropriate; and
 - 5) any other identifiable costs related to the specially constructed or rearranged facilities.
- C. The termination liability method for calculating the unpaid balance of a term obligation is obtained by multiplying the sum of the amounts determined as set forth in Section 9.1.3.B. preceding by a factor related to the unexpired period of liability and the discount rate for return and contingencies. The amount determined in Section 9.1.3.B. preceding shall be adjusted to reflect the redetermined estimated net salvage, including any reuse of the facilities provided. This **amount shall be adjusted to reflect applicable taxes.**

9 - SPECIAL ARRANGEMENTS (Cont'd)

9.2 NON-ROUTINE INSTALLATION AND/OR MAINTENANCE

At the customer's request, installation and/or maintenance may be performed outside the Company's regular business hours, or (in the Company's sole discretion and subject to any conditions it may impose) in hazardous locations. In such cases, charges based on the cost of labor, material, and other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

9.3 INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS

Rates for ICB arrangements will be developed on a case-by-case basis in response to a bona fide request from a customer or prospective customer for service which vary from tariffed arrangements. Rates quoted in response to such requests may be different for tariffed service than those specified for such service in this Tariff. ICB rates will be offered to customers in writing and will be made available to similarly situated customers. A summary of each ICB contract pricing arrangement offered pursuant to this paragraph will be filed as an addendum to this Tariff within 30 days after the contract is signed by both the Company and the customer. The following information will be included in the summary:

- 1) LATA and type of switch
- 2) The V&H distance from the central office to the customer's premises
- 3) Service description
- 4) Rates and charges
- 5) Quantity of circuits
- 6) Length of the agreement.

10 - DIRECTORY

10.1 ALPHABETICAL DIRECTORY

10.1.1 Main Listings

- A. The Company contracts with an outside provider, which may be the Incumbent Local Exchange Carrier, for directory listings. All references to the directory of the Company will mean the directory published by the outside provider.
- B. The term “listing” refers to the information in light face type in the alphabetical directory and the Directory Assistance Records of the Company.
- C. Listings provided without charge are as follows:
 - 1) One listing for each individual line. Where individual lines are grouped for incoming service, only one listing will be provided for each such group.
 - 2) One listing for each PBX or interconnecting system.
- D. The name listed in the directory has no bearing on who is responsible for payment of the account associated with the number being listed.

10 - DIRECTORY (Cont'd)

10.1 ALPHABETICAL DIRECTORY (Cont'd)

10.1.2 Composition of Listings

- A. Listings are limited to information essential to the identification of the listed party.
- B. Addresses
 - 1) Each listing normally includes the number and street name location where the telephone service is furnished. the name of a building may be shown in case of buildings commonly known by name.
 - 2) Upon Customer request, the address may be omitted, a post office box number may be shown, or a partial address (omitting number) may be shown. In directories where locality names are normally part of the address, a partial address consisting of the name of a locality may be shown.
- C. The Customer may request a main listing different from the billing name and address of the service. All such requests will be honored to the extent possible under the terms of the contract described in 10.1.1.a above.

10.1.3 Types of Listings

In addition to the main listing as described above, the following options are available for an additional charge.

10 - DIRECTORY (Cont'd)

10.1 ALPHABETICAL DIRECTORY (Cont'd)

10.1.3 Types of Listings (Cont'd)

A. Non-Listed

Telephone numbers of non-listed service are not listed in the Company's directories or on the directory assistance records. Non-listed service is available with all classes of main telephone exchange service provided the customer has other exchange service which is listed in the directory or is on directory assistance records in the same name and at the same address. There are no restrictions against furnishing name, address or number information for non-listed services.

B. Additional Listing

A listing in addition to the main listing.

C. Cross Reference Listing

A Customer may have a related listing in the same alphabetic group listing when required for identification of the listed party and not designated for advertising purposes.

D. Extra Line Listing

This feature provides information after a main or additional listing. It refers callers to an alternative telephone number that is listed immediately below the main number.

E. Foreign Listing

This feature provides a listing for a customer in a directory other than the directory that serves their local service area.

10 - DIRECTORY (Cont'd)

10.1 ALPHABETICAL DIRECTORY (Cont'd)

10.1.4 Non-Published Service

A. General

The telephone numbers of non-published service are not listed in either the Company's alphabetical directory or Directory Assistance records available to the general public. However, where a government agency subscribes to Universal Emergency Telephone Number Service (911) or Enhanced Universal Emergency Telephone Service (E911), the telephone number, name, and address of a Customer with non-published service will be displayed when the Customer dials 911 and is connected to a Public Safety Answering Point (PSAP) for dispatch of emergency service. In addition, the Company will provide a Customer's non-published number when a law enforcement agency requests it in writing.

B. Regulations

- 1) Except as otherwise provided in this paragraph, incoming calls to non-published service will be completed only when the calling party places the call by number. In claims of emergencies involving life and death, the operator will call the non-published number and request permission to make an immediate connection to the calling party. If the connection is refused, the calling party will be advised.
- 2) The acceptance by the Company of the Customer's request to refrain from publishing his or her telephone number in the Directory does not create any relationship or obligation, direct or indirect, to any person other than the Customer.

10 - DIRECTORY (Cont'd)

10.1 ALPHABETICAL DIRECTORY (Cont'd)

10.1.4 Non-Published Service (Cont'd)

B. Regulations (Cont'd)

- 3) In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing the telephone number of non-published service in the directory or disclosing said number to any person shall attach to the Company, and where such a number is published in the directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such non-published service.
- 4) The Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly, by the publication of the number of a non-published service or the disclosing of said number to any person.

10 - DIRECTORY (Cont'd)

10.2 [RESERVED FOR FUTURE USE]

10 - DIRECTORY (Cont'd)

10.3 DIRECTORY INFORMATION REQUESTS

Requests for directory information are provided by dialing Directory Assistance. (See Section 5.7.) Information will not be issued by the Company outside of normal directory assistance procedures unless the request is made by an emergency agency. Directory information will only be provided to emergency agencies after a formal request is presented to the Company in writing. The requesting agency must agree to pay for the costs incurred by the Company in providing the information, and must certify that the information will be used only for the purpose of providing its services to the community.

10.4 LIABILITY OF THE COMPANY FOR ERRORS

10.4.1 General

In the absence of gross negligence or willful misconduct, and except for the allowances stated elsewhere in this Tariff, no liability for any damage of any nature whatsoever arising from errors in directory listings or errors in listings obtainable from the Directory Assistance operator, including errors in reporting thereof, shall attach to the Company. A listing is considered in error only when it shows the Customer on the wrong street, or in the wrong community. The Customer must notify the Company of an error.

10.4.2 Allowance for Errors

An allowance for errors in published directory listings or for errors in listings obtainable from the Directory Assistance operator shall be given as follows:

10 - DIRECTORY (Cont'd)

10.4 LIABILITY OF THE COMPANY FOR ERRORS (Cont'd)

10.4.2 Allowance for Errors (Cont'd)

A. Free Listings

For Free or non-charge published directory listings, credit shall be given at the rate of two times the monthly rate for an additional or charge listing affected, for each month of the life of the directory or the charge period during which the error occurs. The Company may issue the credit in a lump sum if it chooses to do so.

B. Charge Listings

For each additional or charge published directory listing, credit shall be given at the monthly tariff rate for each individual line affected, for each month of the life of the directory or the charge period during which the error occurs.

C. Operator Records

For free or charge listings obtainable from records used by the Directory Assistance operator, upon notification to the Company of the error in such records by the Customer, the Company shall be allowed a period of three business days to make the correction. If the correction is not made in that time for reasons within the control of the Company, credit shall be given at the rate of two-thirtieths ($2/30$) of the basic monthly rate for the line or lines in question for each day thereafter that the records remain uncorrected.

The total amount of any credit shall not exceed, on a monthly basis, the total of the charges for each listing plus the basis monthly rate for the line(s) in question. No allowance will be provided for errors caused by other carriers or operator service providers.

11 - SERVICE AREAS (Cont'd.)

11.1 Service Areas – Local Service Coverage (Cont'd.)

11.1.1 Pittsburgh (Cont'd.)

A. Pittsburgh I (Cont'd.)

2. Pittsburgh Suburban Exchanges

Exchange	CLLI	Area
Glenshaw	GLNSPAGL	Fox Chapel, Glenshaw, Millvale, Perrysville, Sharpsburg
Greenberg	GNBGPAGR	Delmont (Alltel), Greensburg, Herminie, Jeannette, Kecksburg, (Citizens Tel. Co. of Kecksburg), Latrobe, New Alexandria, (Alltel), Youngwood
Homestead	HMSTPAHO	Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead, McKeesport, McKees Rocks, Millvale, Mt. Lebanon, Pittsburgh, Pleasant Hills, Sharpsburg, West View, Wilkinsburg
Latrobe	LTRBPALA	Blairsville, Derry, Greensburg, Kecksburg (Citizens Tel. Co. of Kecksburg), Latrobe, Ligonier, New Alexandria (Alltel)
McMurray	MCMRPAMC	Bethel Park, Bridgeville, Canonsburg, Finleyville, McMurray, Washigton
Monroeville	MOVLPAMO	Braddock, McKeesport, Monroeville, Penn Hills, Turtle Creek, Wilkinsburg, Export, Harrison City, Irwin

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11 - SERVICE AREAS (Cont'd.)

11.1 Service Areas – Local Service Coverage (Cont'd.)

11.1.1 Pittsburgh (Cont'd.)

A. Pittsburgh I (Cont'd.)

2. Pittsburgh Suburban Exchanges (Cont'd.)

Exchange	CLLI	Area
New Kensington	NWKNPANK	New Kensington, Pittsburgh Zone 20, Springdale, Tarentum
Oakmont	OKMTPAOA	Fox Chapel, East Liberty, Millvale, Oakmont, Penn Hills, Sharpsburg, New Kensington, Springdale, Tarentum
Penn Hills	PEHLPAPH	Braddock, Monroeville, Oakmont, Penn Hills, Turtle Creek, Wilksburg, Export
East Liberty	PITBPAEL	Bellevue, Braddock, Carrick, Crafton, Fox Chapel, East Liberty, Homestead, McKees Rocks, Millvale, Mt. Lebanon, Oakmont, Pittsburgh, Sharpsburg, West View, Wilksburg
Pleasant Hills	PLHSPAPH	Bethel Park, Carrick, Clairton, Elizabeth, Homestead, McKeesport, Mt. Lebanon, Pleasant Hills
Perrysville	PYVLPAPE	Bellevue, Glenshaw, Perrysville, West View, Wexford
Sharpsburg	SHSAPASH	Bellevue, Braddock, Carrick, Crafton, Fox Chapel, East Liberty, Glenshaw, Homestead, McKees Rocks, Millvale, Mt. Lebanon, Oakmont, Pittsburgh, Sharpsburg, West View, Wilksburg

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11 - SERVICE AREAS (Cont'd.)

11.1 Service Areas – Local Service Coverage (Cont'd.)

11.1.1 Pittsburgh (Cont'd.)

A. Pittsburgh I (Cont'd.)

2. Pittsburgh Suburban Exchanges (Cont'd.)

Exchange	CLLI	Area
Turtle Creek	TRCKPATC	Braddock, McKeesport, Monroeville, Penn Hills Turtle Creek, Wilkinsburg, Export, Irwin
Tarentum	TRNTPATA	New Kensington, Zone 20, Springdale, Tarentum
Washington	WASHPAWA	Avella , Canonsburg , Claysville , McMurray , Washington , West Alexander , Buffalo (Quaker State Tel. Co.) , Hickory (Hickory Tel. Co.) , Taylorstown (Quaker State , Tel. Co.)
Wilkinsburg	WKBGPAWK	Bellevue, Braddock, Carrick, Crafton, East Liebety, Homestead, McKeesRocks, Millvale, Monroeville, Mt. Lebanon, Penn Hills, Sharpsburg, Turtle Creek, West View, Wilkinsburg.
West Mifflin	WMFLPAWM	Claysville , Washington , West Alexander

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11 - SERVICE AREAS (Cont'd.)

11.1 Service Areas – Local Service Coverage (Cont'd.)

11.1.1 Pittsburgh (Cont'd.)

B. Pittsburgh II

Exchange	CLLI	<u>Area</u>
Zone 1	PITBPAAL, PITBPAOK, PITBPASQ	PITBPANS, Bellevue, Braddock, Carrick, Crafton, East PITBPADT, Liberty, Homestead, McKees Rocks, Millvale, Mt. Lebanon / Dormont, Sharpsburg, West View, Wilkinsburg

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11 - SERVICE AREAS (Cont'd)

11.1 Service Areas – Local Service Coverage (Cont'd.)

11.1.2 Allentown

Exchange	CLLI	Area
Allentown	ALTWPAAL, ALTWPAMT	Allentown, Bath, Bethlehem, Catasauqua, Easton, Hellertown, Kutztown, Nazareth, Northampton, Riegelsville, Slatington, Springtown, Coopersburg (Coopersburg Tel. Co.), Emmaus (Continental Tel. Co. of Pa.), Ironton (Ironton Tel. Co.), New Smithville (Quaker State Tel. Co.), New Tripoli (Quaker State Tel. Co.), Topton (Conestoga Tel. & Tel. Co.)
Bath	BATHPABT	Allentown, Bath, Bethlehem, Catasauqua, Nazareth, Northampton, Slatington.
Bethlehem	BHLHPABE	Allentown, Bath, Bethlehem, Catasauqua, Easton, Hellertown, Nazareth, Northampton, Riegelsville, Slatington, Springtown, Coopersburg (Coopersburg Tel. Co.), Ironton (Ironton Tel. Co.)
Catasauqua	CTSQPACT	Allentown, Bath, Bethlehem, Catasauqua,, Easton, Hellertown, Ironton, Nazareth,, Northampton, Riegelsville, Slatington,, Springtown
Easton St	ESTNPAEA	Allentown, Bethlehem, Catasauqua, Easton, Hellertown, Nazareth, Riegelsville, Springtown, Upper Black Eddy, Bloomsbury, N.J., Phillipsburg, N.J.
Hellertown	HLTWPAHE	Allentown, Bethlehem, CataKauqua, Easton, Hellertown, Riegelsville, Springtown
Nazareth	NZRTPANA	Allentown, Bath, Bethlehem, Catasauqua, Easton, Nazareth
Slatington	SLTTPAES	Allentown, Bath, Bethlehem, Catasauqua, Northampton, Slatington, Ironton (Ironton Tel. Co.), New Tripoli (Quaker State, Tel. Co.)

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11 - SERVICE AREAS (Cont'd)

11.1 Service Areas – Local Service Coverage (Cont'd.)

11.1.3 Harrisburg & Scranton

A Harrisburg

Exchange	CLLI	Area
Harrisburg Zone 1	HRBGPAHA	Dauphin, Halifax, Harrisburg Zone 1, Harrisburg Zone 2, Hummelstown, Mechanicsburg, Middletown, Hershey (Continental), Lewisberry (Lewisberry Tel., Co.), Marysville (SPRINT), Shellsville (GTE)
Harrisburg Zone 2 (Steelton)	SLTNPAST	Harrisburg Zone 1, Harrisburg Zone 2, Hummelstown, Middletown, Hershey (Continental)
Hummelstown	HUMLPAHM	Harrisburg Zone 1, Harrisburg Zone 2, Hummelstown, Middletown, Palmyra, Hershey (Continental), Shellsville (GTE).
Lancaster Willow Street	/ LNCSPALA, WLSTPAWS	Lancaster / Willow Street, Landisville, Millersville, Intercourse (Enterprise Tel., Co.), Leola (Enterprise Tel. co.), Lititz (D & E), Manheim (D & E), Mount Joy (SPRINT), Mountville (SPRINT), New Holland (Enterprise Tel., Co.), Quarryville (Commonwealth), Rawlinsville (Commonwealth), Strasburg
Lebanon	LBNNPAES	Annville, Lebanon, Mt. Gretna, Palmyra, Frystown (GTE), Hershey (Continental), Jonestown (GTE), Myerstown (GTE), Schaefferstown (GTE)
Lewistown	LWTWPALE	Lewistown, McVeytown, Belleville (SPRINT), Mifflintown (SPRINT), Port Royal (SPRINT), Reedsville (SPRINT)
Mechanicsburg	MBRGPAME	Mechanicsburg, Harrisburg Zone 1, Mechanicsburg, Dillsburg (GTE), Lewisberry (Lewisberry Tel, Co.)

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11 - SERVICE AREAS (Cont'd)

11.1 Service Areas – Local Service Coverage (Cont'd.)

11.1.3 Harrisburg & Scranton (Cont'd.)

A Harrisburg (Cont'd.)

Exchange	CLLI	Area
Middletown	MDTNPAMI	Harrisburg Zone 1, Harrisburg Zone 2, Hummelstown, Middletown, Elizabethtown (SPRINT), Hershey (Continental)
Millersville	MIVLPAMI	Millersville Lancaster, Landisville, Millersville, Strasburg, Mountville (SPRINT)
Palmyra	PLMYPAPA	Annville, Harrisburg Zone 1, Hummelstown, Lebanon, Mount Gretna, Palmyra, Hershey (Contel of Pa., Inc., dba, GTE Pennsylvania)
State College	STCGPAES	Bellefonte, Boalsburg, Centrehall, Port Matilda, Spring Mill, State College
Willow Street	WLSTPAWS	Lancaster, Landisville, Millersville, Intercourse (Enterprise Tel., Co.), Leola (Enterprise Tel. co.), Lititz (D & E), Manheim (D & E), Mount Joy (SPRINT), Mountville (SPRINT), New Holland (Enterprise Tel., Co.), Quarryville (Commonwealth), Rawlinsville (Commonwealth), Strasburg.

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11 - SERVICE AREAS (Cont'd)

11.1 Service Areas – Local Service Coverage (Cont'd.)

11.1.3 Harrisburg & Scranton (Cont'd.)

B Scranton (Cont'd.)

Exchange	CLLI	Area
Berwick	BEWKPABR	Berwick, Bloomsburg, Shickshinny (Commonwealth), Wapwallopen, (Commonwealth)
Bloomsburg	BMBGPABL	Berwick, Bloomsberg, Catawissa, Danville, Millville, Numidia, Washingtonville, Orangeville (Commonwealth)
Carbondale	CRDLPACA	Carbondale, Jermyn, Olyphant, Scranton, Chapman Lake (Quaker State, Tel. Co.), Clifford (NorthEastern Pa., Tel. Co.), Forest City (NorthEastern Pa., Tel. Co.), Waymart (The South Canaan, Tel. Co.)
Hamlin	HMLNPAHM	Hamlin, Lake Ariel, Moscow, Newfoundland, Olyphant, Scranton, Wallenpaupack
Hawley	HWLYPAHW	Hawley, Honesdale, Lords Valley, Newfoundland, Wallenpaupack
Hazleton	HZTNPAHZ	Freeland, Hazleton, McAdoo, Weatherly, White Haven, Conyngham-Drums, (Commonwealth), Nuremburg (Commonwealth)
Honesdale	HSDLPAHO	Hawley, Honesdale, Lake Ariel, Lords Valley, Wallenpaupack, Beach Lake (Quaker State), Galilee (Quaker State), Pleasant Mount, (NorthEastern Pa. Tel.), South Canaan (South Canaan, Tel. Co.), Waymart (South Canaan Tel., Co.)
Jermyn	JRMYPAJE	Carbondale, Jermyn, Olyphant, Scranton, Chapman Lake (Quaker, State)
Jim Thorpe	JMTHPAJT	Jim Thorpe, Lehighton, Nesquehoning, Weatherly, White Haven

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11 - SERVICE AREAS (Cont'd)

11.1 Service Areas – Local Service Coverage (Cont'd.)

11.1.3 Harrisburg & Scranton (Cont'd.)

B Scranton (Cont'd.)

Exchange	CLLI	Area
Kingston	KGTPAES	Kingston, Mountaintop, Nanticoke, Pittston, Plymouth, Wilkes-Barre, Wyoming, Center Moreland, (Commonwealth), Dallas (Commonwealth), Harveys Lake, (Commonwealth), Trucksville (Commonwealth)
Lehighton	LHTNPALE	Jim Thorpe, Lehighton, Nesquehoning
Moosic	MOSCPAMC	Moosic, Pittston, Scranton, Taylor, Wyoming
Moscow	MSCWPAMW	Hamlin, Moscow, Newfoundland, Scranton, Wallenpaupack
Mountain Top	MNTPPAMO	Kingston, Mountaintop, Nanticoke, Plymouth, Wilkes-Barre, Nuangola (Commonwealth)
Nanticoke	NNTCPANA	Kingston, Mountaintop, Nanticoke, Plymouth, Wilkes-Barre, Nuangola (Commonwealth)
Olyphant	OLYPPAOL	Olyphant Carbondale, Hamlin, Jermyn, Lake Ariel, Olyphant, Scranton, Taylor, Chapman Lake (Quaker State, Tel., Co.)
Pittston	PTTNPAPI	Kingston, Moosic, Pittston, Scranton, Taylor, Wilkes-Barre, Wyoming, Harding (Commonwealth)
Plymouth	PLMOPAPL	Kingston, Mountaintop, Nanticoke, Plymouth, Wilkes-Barre

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11 - SERVICE AREAS (Cont'd)

11.1 Service Areas – Local Service Coverage (Cont'd.)

11.1.3 Harrisburg & Scranton (Cont'd.)

B Scranton (Cont'd.)

Exchange	CLLI	Area
Scranton	SCTNPASC	Hamlin, Jermyrn, Lake Ariel, Moosic, Moscow, Olyphant, Pittston, Scranton, Taylor, Wyoming, Clarks Summit, (Commonwealth), Dalton (Commonwealth), Factoryville (Commonwealth), Lake Winola (Commonwealth)
Stroudsburg	SRBGFAST	Bushkill, Cresco, Lords Valley, Mount Pocono, Stroudsburg, Saylorsburg (Commonwealth), Stroudsburg, NJ (Bell Atlantic, - NJ)
Taylor	TAYLPATA	Moosic, Olyphant, Pittston, Scranton, Taylor, Wyoming
Wilkes-Barre	WLBRPAWB	Kingston, Mountaintop, Nanticoke, Pittston, Plymouth, Wilkes-Barre, Wyoming, Center Moreland, (Commonwealth), Dallas (Commonwealth), Harveys Lake, (Commonwealth), Nuangola (Commonwealth), Trucksville (Commonwealth)
Wyoming	WYNGPAWY	Kingston, Moosic, Pittston, Scranton, Taylor, Wilkes-Barre, Wyoming

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11 - SERVICE AREAS (Cont'd)

11.1 Service Areas – Local Service Coverage (Cont'd.)

11.1.4 Erie

A. Erie Market I (Cont'd.)

Exchange	CLLI	Area
Clarion	CLARPACL	Clarion, Knox, Leeper, Shippenville, Sligo, Strattanville
Dubois	DUBSPADU	Brockway, Dubois, Luthersburg, Penfield, Reynoldsville, Sykesville
Warren	WRRNPAWA	Russell, Sheffield, Sugargrove, Tidioute, Warren, Youngsville

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11 - SERVICE AREAS (Cont'd)

11.1 Service Areas – Local Service Coverage (Cont'd.)

11.1.4 Erie (Cont'd.)

B. Erie Market II

Exchange	CLLI	Area
Erie	ERIEPAXW, ERIEPAXE, ERIEPAXM, ERIEPAXS, ERIEPAXT	Edinboro, Erie, Fairview, Girard, McKean, North East, Waterford, Wattsburg
Franklin	FKLNPAXF	Cooperstown, Franklin, Oil City
Northeast	NRTEPAXN	Erie, North East, South Ripley,NY, Spartansburg, Titusville, Townville, Wattsburg
Oil City	OLCYPAXO	Cooperstown, Franklin, Oil City, Pleasantville, Titusville

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11 - SERVICE AREAS (Cont'd)

11.1 Service Areas – Local Service Coverage (Cont'd.)

11.1.5 Altoona

Where suitable facilities exist, the Company will provide local exchange service within the local service areas of each location identified below.

Exchange	CLLI	Area
Altoona	ALNAPAAL	Altoona, Bellwood, Cresson, Holidaysburg, Mendenhall, Tyrone

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11 - SERVICE AREAS (Cont'd)

11.2 Service Area Maps (Cont'd.)

PLEASANT HILLS

11 - SERVICE AREAS (Cont'd)

11.2 Service Area Maps (Cont'd.)

BETHEL PARK

11 - SERVICE AREAS (Cont'd)

11.2 Service Area Maps (Cont'd.)

BRIDGEVILLE

11 - SERVICE AREAS (Cont'd)

11.2 Service Area Maps (Cont'd.)

CARNEGIE

11 - SERVICE AREAS (Cont'd)

11.2 Service Area Maps (Cont'd.)

PERRYSVILLE

11 - SERVICE AREAS (Cont'd)

11.2 Service Area Maps (Cont'd.)

GLENSHAW

11 - SERVICE AREAS (Cont'd)

11.2 Service Area Maps (Cont'd.)

PENN HILLS

11 - SERVICE AREAS (Cont'd)

11.2 Service Area Maps (Cont'd.)

TURTLE CREEK, MONROEVILLE

11 - SERVICE AREAS (Cont'd)

11.2 Service Area Maps (Cont'd.)

FOX CHAPEL

11 - SERVICE AREAS (Cont'd)

11.2 Service Area Maps (Cont'd.)

OAKMONT

11 - SERVICE AREAS (Cont'd)

11.2 Service Area Maps (Cont'd.)

IMPERIAL

11 - SERVICE AREAS (Cont'd)

11.2 Service Area Maps (Cont'd.)

MCDONALD

11 - SERVICE AREAS (Cont'd)

11.2 Service Area Maps (Cont'd.)

MCMURRAY

11 - SERVICE AREAS (Cont'd)

11.2 Service Area Maps (Cont'd.)

BELLEVUE, WEST VIEW

11 - SERVICE AREAS (Cont'd)

11.2 Service Area Maps (Cont'd.)

MILLVALE, SHARPSBURG

11 - SERVICE AREAS (Cont'd)

11.2 Service Area Maps (Cont'd.)

WILKINSBURG, BRADDOCK

11 - SERVICE AREAS (Cont'd)

11.2 Service Area Maps (Cont'd.)

HOMESTEAD

11 - SERVICE AREAS (Cont'd)

11.2 Service Area Maps (Cont'd.)

MOUNT LEBANON, CARRICK

11 - SERVICE AREAS (Cont'd)

11.2 Service Area Maps (Cont'd.)

MCKEES ROCKS, CRAFTON

11 - SERVICE AREAS (Cont'd)

11.2 Service Area Maps (Cont'd.)

EAST LIBERTY

11 - SERVICE AREAS (Cont'd)

11.2 Service Area Maps (Cont'd.)

OAKDALE

11 - SERVICE AREAS (Cont'd)

11.2 Service Area Maps (Cont'd.)

11 - SERVICE AREAS (Cont'd)

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11 - SERVICE AREAS (Cont'd)

11.2 Service Area Maps (Cont'd.)

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11 - SERVICE AREAS (Cont'd)

11.2 Service Area Maps (Cont'd.)

11 - SERVICE AREAS (Cont'd)

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11 - SERVICE AREAS (Cont'd)

11.2 Service Area Maps (Cont'd.)

11 - SERVICE AREAS (Cont'd)

11.2 Service Area Maps (Cont'd.)

12 - RATES & CHARGES - PITTSBURGH MARKET

The rates provided in Section 12 apply to Customers that are currently in a Service Term agreement with the Company. All Customers being provided Month to Month services through an expired service term or who have never had a contractual relationship with the Company will find the rates for their specific out of contract services in Section 25 - Non-Term Rates.

12.1 CONNECTION CHARGES

12.1.1 Service Activation Fee:

<u>Business</u>	<u>Residence</u>
\$122.5 (I)	\$70

12.2 RESTORAL CHARGE

	<u>Business</u>	<u>Residence</u>
First	\$175.00 (I)	\$79
Additional	\$175.00 (I)	\$79

12.3 TIME AND MATERIALS CHARGE

First 60 Minutes	\$75.50 (I)
Additional 30 Minute Increments	\$28.00 (I)

12.4 PRIMARY INTEREXCHANGE CARRIER CHANGE CHARGE

Charge:	\$8.75 (I)
---------	------------

12 - RATES & CHARGES - PITTSBURGH MARKET (Cont'd.)

(C)

The rates and charges previously set forth on this page have been grandfathered and moved to Section 18.

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12 - RATES & CHARGES - PITTSBURGH MARKET (Cont'd.)

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12 - RATES & CHARGES - PITTSBURGH MARKET (Cont'd.)

12.6 SUPPLEMENTAL SERVICES

12.6.1 Custom Calling Service

Rates and Charges

A. Monthly Charges

Rates for this service are located in the Rate Schedules for Section 12.8.1.1, Network Switched Service.

B. Nonrecurring Connection Charges

Rates for this service are located in the Rate Schedules for Section 12.8.1.1, Network Switched Service.

12.6.2 CLASS Services

Rates and Charges

A. Monthly Charges

Rates for this service are located in the Rate Schedules for Section 12.8.1.1, Network Switched Service.

B. Nonrecurring Connection Charges

Rates for this service are located in the Rate Schedules for Section 12.8.1.1, Network Switched Service.

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12 - RATES & CHARGES - PITTSBURGH MARKET (Cont'd.)

12.6 SUPPLEMENTAL SERVICES (Cont'd.)

12.6.3 Busy Line Verification and Interrupt Service

Busy Line Verification Charge, each request	\$17.48	(I)
Verification and Interruption Charge, each request	\$17.48	(I)

12.6.4 Directory Assistance Service*

Directory Assistance	\$1.99
Directory Assistance Call Completion	\$1.99

* For residential users, the directory assistance charge applies after the call allowance of two calls per line, per month.

12 - RATES & CHARGES - PITTSBURGH MARKET (Cont'd.)

12.6 SUPPLEMENTAL SERVICES (Cont'd.)

12.6.5 Local Operator Service

Intrastate Usage Rate, per minute*: \$0.89 (C)(I)

	Per Use Charge		
Customer Dialed Calling Card	\$4.99	(C)(I)	
Operator Must Dial Calling Card	\$4.99		
Operator Dialed Calling Card	\$4.99		
Collect - Automated	\$4.99		
Collect – Operator Handled	\$6.50		
Third Party - Automated	\$4.99		
Third Party – Operator Handled	\$9.99		
Sent Paid – Non-Coin – Automated	\$4.99		
Sent Paid – Non-Coin – Operator	\$9.99		
Person-to-Person	\$9.99		
Operator Dialed Surcharge	\$2.15		
General Assistance	\$1.99		(C)(I)

*There is a 3 minute minimum billing for operator service calls made from payphones. (C)(I)

12 - RATES & CHARGES - PITTSBURGH MARKET (Cont'd)

12.6 SUPPLEMENTAL SERVICES (Cont'd)

12.6.6 Blocking Service

	Nonrecurring Charges*
500, 700, 900 Blocking	
- Residential	\$15.00
- Business	\$26.65 (I)

* A nonrecurring charge applies after initial conversion only when adding blocking to an access line.

12 - RATES & CHARGES - PITTSBURGH MARKET (Cont'd)

12.6 SUPPLEMENTAL SERVICES (Cont'd)

12.6.6 Blocking Service (Cont'd)

Third Number Billed and Collect Call Restriction	Monthly	
	<u>Recurring</u>	<u>Nonrecurring</u>
- Residential	\$0.00	\$15.00
- Business	\$0.00	\$26.25 (I)
 Toll Restriction		
- Residential	\$0.00	\$15.00
- Business	\$0.00	\$26.25 (I)
 Toll Restriction Plus Directory Assistance		
- Residential	\$0.00	\$15.00
- Business	\$0.00	\$26.25 (I)

A nonrecurring charge applies when adding blocking services post conversion.

12 - RATES & CHARGES - PITTSBURGH MARKET (Cont'd)

12.6 SUPPLEMENTAL SERVICES (Cont'd)

12.6.7 Vanity Number Service

	<u>Monthly Recurring</u>	<u>Nonrecurring</u>
Set-up Charges		
Residential Customer	\$5.25	\$15.00
Business Customer	\$27.23 (I)	\$26.25 (I)

12 - RATES & CHARGES - PITTSBURGH MARKET (Cont'd)

12.6 SUPPLEMENTAL SERVICES (Cont'd)

12.6.8 Office to Office Calling

A. Monthly Recurring Charge:	\$20.67	(I)
B. Nonrecurring Charge:	\$26.25	(I)

12 - RATES & CHARGES - PITTSBURGH MARKET (Cont'd.)

12.7 RESERVED FOR FUTURE USE*

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Note: The material previously included on this page has transferred to and consolidated under subsection 12.8 "Network Switched Services".

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12 - RATES & CHARGES - PITTSBURGH MARKET (Cont'd.)

12.7 RESERVED FOR FUTURE USE*

(C)

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12 - RATES & CHARGES - PITTSBURGH MARKET (Cont'd.)

12.7 RESERVED FOR FUTURE USE*

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12 - RATES & CHARGES - PITTSBURGH MARKET (Cont'd.)

12.7 RESERVED FOR FUTURE USE*

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12 - RATES & CHARGES - PITTSBURGH MARKET (Cont'd.)

12.7 RESERVED FOR FUTURE USE*

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12 - RATES & CHARGES - PITTSBURGH MARKET (Cont'd.)

12.8 NETWORK SWITCHED SERVICES

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12 - RATES & CHARGES - PITTSBURGH MARKET (Cont'd)

12.8 NETWORK SWITCHED SERVICES

12.8.1 Line Service (Cont'd)

12.8.1.1 Custom Calling Features:

A. Standard Features - Per Line:

	<u>First</u>	<u>Additional</u>
Nonrecurring Connection Charge:	\$26.25 (I)	\$26.25 (I)

Monthly Charges:

Three-Way Conference, Consultation	\$23.33	(I)
Call Forwarding Variable	\$9.05	
Call Forwarding Busy Line	\$9.05	
Call Forwarding Don't Answer	\$9.05	
Call Forwarding BL/DA	\$9.05	
Call Waiting Terminating	\$9.05	
Call Waiting Originating	\$9.05	
Call Waiting with Caller ID	\$67.52	
Speed Calling One Digit (8)	\$9.05	
Speed Calling Two Digit (30)	\$23.33	
Call Forward Remote Access	\$23.33	
Call Transfer	\$9.05	
Direct Connect Line	\$3.87	
Distinctive Ring	\$29.82	
Group Call Pick-up	\$5.18	(I)

Note: The discounts previously identified on this page have already been discontinued. Their removal from this tariff will not impact any existing customer and is therefore purely administrative in nature.

12 - RATES & CHARGES - PITTSBURGH MARKET (Cont'd)

12.8 NETWORK SWITCHED SERVICES

12.8.1 Line Service (Cont'd)

12.8.1.1 Custom Calling Features: (Cont'd)

B. Hunt Group Charge:

	<u>First</u>	<u>Additional</u>
Nonrecurring Connection Charge:	\$26.25 (I)	\$26.25 (I)

Monthly Recurring Charges:

Sequential Hunting \$0.00

Circular Hunting \$0.00

C. Hunting Line Charge:

	<u>First</u>	<u>Additional</u>
Nonrecurring Connection Charge:	\$26.25 (I)	\$26.25 (I)

Monthly Recurring Charges:

Sequential Hunting \$0.00

Circular Hunting \$0.00

12 - RATES & CHARGES - PITTSBURGH MARKET (Cont'd)

12.8 NETWORK SWITCHED SERVICES

12.8.1 Line Service (Cont'd)

12.8.1.1 Custom Calling Features: (Cont'd)

D. CLASS Features Line Charge:

	<u>First</u>	<u>Additional</u>
Nonrecurring Connection Charge:	\$26.25 (I)	\$26.25 (I)
Monthly Recurring Charges	<u>Per Line, Per Month</u>	
Caller ID	\$44.17 (I)	
Block Caller ID	\$0.00	
Call Return	\$18.15 (I)	
Repeat Dialing	\$18.15 (I)	

E. CLASS Features Usage Charge:

	<u>Per Use</u>
Call Return	\$1.66 (I)
Repeat Dialing	\$1.66 (I)
Call Trace	\$1.75 (I)

12 - RATES & CHARGES - PITTSBURGH MARKET (Cont'd.)

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12 - RATES & CHARGES - PITTSBURGH MARKET (Cont'd.)

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12 - RATES & CHARGES - PITTSBURGH MARKET (Cont'd.)

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12 - RATES & CHARGES - PITTSBURGH MARKET (Cont'd.)

12.12.1 MARKET SPECIFIC PRICING PLANS – PITTSBURGH MARKET I

12.12.1.1 CHOICE XCHANGE PRODUCT SET

<u>Term Length</u>	<u>Month- To-Month</u>	<u>12 Month</u>	<u>36 Month</u>	<u>60 Month</u>	
Basic Line	\$74.94	\$56.09	\$53.11	\$48.95	(I)
Advantage Line	\$118.62	\$88.27	\$82.74	\$74.80	
Basic Line + Data	\$74.94	\$51.89	\$46.90	\$44.77	
Advantage Line + Data	\$118.62	\$84.09	\$74.43	\$62.27	(I)

12.12.1.2 LOCAL CHOICE CALL PACKS

<u>Included Minutes*</u>	<u>MRC</u>	<u>Add'l Minute Rate</u>	
0	\$0.00	\$0.04	(I)
300	\$24.50	\$0.03	
500	\$38.19	\$0.02	
700	\$49.60	\$0.02	
1000	\$65.42	\$0.02	
2000	\$120.00	\$0.02	
3000	\$163.68	\$0.02	(I)

* Minutes are purchased per line but can be shared across all lines at the same service location.

12 - RATES & CHARGES - PITTSBURGH MARKET (Cont'd)

12.12.1 MARKET SPECIFIC PRICING PLANS – PITTSBURGH MARKET I (Cont'd)

12.12.1.3 CHOICE PATH SERVICE (Cont'd)

The service offering, rates and charges contained in this tariff section 12.12.1.3 are grandfathered / discontinued to new customers. Please refer to Section 18.5 of this tariff.

12.12.1.4 POINT TO POINT SERVICE

<u>Monthly Recurring Charge Per Circuit</u>	<u>Non-Recurring Charge Per Circuit</u>
\$2,863.47 (I)	\$875.00 (I)

12 - RATES & CHARGES - PITTSBURGH MARKET (Cont'd)

12.12.1 MARKET SPECIFIC PRICING PLANS – PITTSBURGH MARKET I (Cont'd)

12.12.1.5 ULTRA T-1 PRODUCT SET PRICING

Dedicated Voice Full T-1 (per channel)					
	Month-				
	<u>to-Month</u>	<u>12 Month</u>	<u>36 Month</u>	<u>60 Month</u>	
Voice Channel MRC	\$141.82 (I)	\$108.45 (I)	\$83.35 (I)	\$75.04 (I)	
Dedicated Voice Fractional T-1 (per channel)					
	Month-				
	<u>to-Month</u>	<u>12 Month</u>	<u>36 Month</u>	<u>60 Month</u>	
Voice Channel MRC	\$136.33 (I)	\$104.20 (I)	\$79.21 (I)	\$70.86 (I)	
Integrated T-1 (per channel)					
	Month-				
	<u>to-Month</u>	<u>12 Month</u>	<u>36 Month</u>	<u>60 Month</u>	
Voice Channel MRC	\$169.09 (I)	\$129.24 (I)	\$100.00 (I)	\$91.70 (I)	
Internet Channel MRC	\$169.09 (I)	\$129.24 (I)	\$100.00 (I)	\$91.70 (I)	
Data Point to Point MRC	\$169.09 (I)	\$129.24 (I)	\$100.00 (I)	\$91.70 (I)	
Dedicated Internet					
	Month-				
	<u>to-Month</u>	<u>12 Month</u>	<u>36 Month</u>	<u>60 Month</u>	
768K	\$2,999.87 (I)	\$2,292.76 (I)	\$1,771.65 (I)	\$1,667.44 (I)	
1.024M	\$3,272.54 (I)	\$2,501.17 (I)	\$1,980.13 (I)	\$1,875.93 (I)	
1.54M	\$3817.98 (I)	\$2,918.02 (I)	\$2,292.76 (I)	\$2,084.34 (I)	
ISDN PRI Option					
		<u>MRC</u>			
Per Circuit		\$290.31 (I)			
T-1 Installation Charges					
		<u>12 Month</u>	<u>36 Month</u>	<u>60 Month</u>	
Per T-1		\$875.00 (I)	\$875.00 (I)	\$875.00 (I)	

12 - RATES & CHARGES - PITTSBURGH MARKET (Cont'd.)

12.12.2 MARKET SPECIFIC PRICING PLANS – PITTSBURGH MARKET II

12.12.2.1 CHOICE XCHANGE PRODUCT SET

<u>Term Length</u>	<u>Month- to-Month</u>	<u>12 Month</u>	<u>36 Month</u>	<u>60 Month</u>	
Basic Line	\$57.02	\$42.72	\$41.48	\$37.73	(I)
Advantage Line	\$100.61	\$74.90	\$70.35	\$63.81	
Basic Line + Data	\$57.02	\$38.52	\$34.42	\$32.31	
Advantage Line + Data	\$100.61	\$70.77	\$62.02	\$5131	(I)

12.12.2.2 LOCAL CHOICE CALL PACKS

<u>Included Minutes*</u>	<u>MRC</u>	<u>Add'l Minute Rate</u>	
0	\$0.00	\$0.04	(I)
300	\$24.50	\$0.03	
500	\$38.19	\$0.02	
700	\$49.60	\$0.02	
1000	\$65.42	\$0.02	
2000	\$120.00	\$0.02	
3000	\$163.68	\$0.02	(I)

* Minutes are purchased per line but can be shared across all lines at the same service location.

12 - RATES & CHARGES - PITTSBURGH MARKET (Cont'd)

12.12.2 MARKET SPECIFIC PRICING PLANS – PITTSBURGH MARKET II (Cont'd)

12.12.2.3 CHOICE PATH SERVICE (Cont'd)

The service offering, rates and charges contained in this tariff section 12.12.2.3 are grandfathered / discontinued to new customers. Please refer to Section 18.5 of this tariff.

12.12.2.4 POINT TO POINT SERVICE

<u>Monthly Recurring Charge Per Circuit</u>	<u>Non-Recurring Charge Per Circuit</u>
\$2,863.47 (I)	\$875.00 (I)

12 - RATES & CHARGES - PITTSBURGH MARKET (Cont'd)

12.12.2 MARKET SPECIFIC PRICING PLANS – PITTSBURGH MARKET II (Cont'd)

12.12.2.5 ULTRA T-1 PRODUCT SET PRICING

Dedicated Voice Full T-1 (per channel)					
	Month-				
	<u>to-Month</u>	<u>12 Month</u>	<u>36 Month</u>	<u>60 Month</u>	
Voice Channel MRC	\$141.82 (I)	\$108.45 (I)	\$83.35 (I)	\$75.04 (I)	
Dedicated Voice Fractional T-1 (per channel)					
	Month-				
	<u>to-Month</u>	<u>12 Month</u>	<u>36 Month</u>	<u>60 Month</u>	
Voice Channel MRC	\$136.33 (I)	\$104.20 (I)	\$79.21 (I)	\$70.86 (I)	
Integrated T-1 (per channel)					
	Month-				
	<u>to-Month</u>	<u>12 Month</u>	<u>36 Month</u>	<u>60 Month</u>	
Voice Channel MRC	\$169.09 (I)	\$129.24 (I)	\$100.00 (I)	\$91.70 (I)	
Internet Channel MRC	\$169.09 (I)	\$129.24 (I)	\$100.00 (I)	\$91.70 (I)	
Data Point to Point MRC	\$169.09 (I)	\$129.24 (I)	\$100.00 (I)	\$91.70 (I)	
Dedicated Internet					
	Month-				
	<u>to-Month</u>	<u>12 Month</u>	<u>36 Month</u>	<u>60 Month</u>	
768K	\$2,999.87 (I)	\$2,292.76 (I)	\$1,771.65 (I)	\$1,667.44 (I)	
1.024M	\$3,272.54 (I)	\$2,501.17 (I)	\$1,980.13 (I)	\$1,875.93 (I)	
1.54M	\$3,817.98 (I)	\$2,918.02 (I)	\$2,292.76 (I)	\$2,084.34 (I)	
ISDN PRI Option					
		<u>MRC</u>			
Per Circuit		\$290.31 (I)			
T-1 Installation Charges					
		<u>12 Month</u>	<u>36 Month</u>	<u>60 Month</u>	
Per T-1		\$875.00 (I)	\$875.00 (I)	\$875.00 (I)	

13 - PROMOTIONS

13.1 LOYALTY BONUS PROMOTION

A. Description

As an added incentive for business customers to renew their service agreements for telecommunications services, the Company shall establish a promotional period through February 28, 2005. During this period, customers who renew service agreements will receive a promotional credit on monthly recurring line charges. To qualify for this promotion, customers must renew a service agreement at the same rates for an equal or greater term than the current service agreement.

This promotional credit is available on Xchange access lines, DSL, and T1 monthly recurring line charges only. The promotional credit is not applicable to monthly recurring charges for features, call packs, toll free, DID numbers, or surcharges. The credit will be applied for the number of lines in service at the time the credit is issued. Customers who terminate their service agreement prior to the term of the commitment will be assessed the entire value of any credits received under this promotion.

B. Per-Call or Per-Minute Calling Plans Credits

Customers renewing for a 12-month service agreement will receive credit for one month's recurring line charge on the 13th month anniversary of the new service agreement.

Customers renewing for a 36-month service agreement will receive credit for four months' recurring line charges; credits will be applied on the 13th, 25th, 30th and 37th month anniversary of the new service agreement.

Customers renewing for a 60-month service agreement will receive credit for six months' recurring line charges; credits will be applied on the 13th, 25th, 30th, 37th, 49th and 61st month anniversary of the new service agreement.

13 - PROMOTIONS

13.1 LOYALTY BONUS PROMOTION

C. Flat-Rate Calling Plans Credits

Customers renewing for a 12-month service agreement will receive credit for half of one month's recurring line charge on the 13th month anniversary of the new service agreement.

Customers renewing for a 36-month service agreement will receive credit for half of four months' recurring line charges credits will be applied on the 13th, 25th, 30th and 37th month anniversary of the new service agreement.

Customers renewing for a 60-month service agreement will receive credit for half of six months' recurring line charges; credits will be applied on the 13th, 25th, 30th, 37th, 49th and 61st month anniversary of the new service agreement.

13 – PROMOTIONS (Cont'd.)

(C)

Note: Material previously included on this page referred to discontinued sales promotions.

(C)

13 – PROMOTIONS (Cont'd.)

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Note: Material previously included on this page referred to discontinued sales promotions.

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13 – PROMOTIONS (Cont'd.)

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Note: Material previously included on this page referred to discontinued sales promotions.

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13 – PROMOTIONS (Cont'd.)

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Note: Material previously included on this page referred to discontinued sales promotions.

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13 – PROMOTIONS (Cont'd.)

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Note: Material previously included on this page referred to discontinued sales promotions.

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13 – PROMOTIONS (Cont'd.)

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Note: Material previously included on this page referred to discontinued sales promotions.

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13 – PROMOTIONS (Cont'd.)

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Note: Material previously included on this page referred to discontinued sales promotions.

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13 – PROMOTIONS (Cont'd.)

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Note: Material previously included on this page referred to discontinued sales promotions.

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13 – PROMOTIONS (Cont'd.)

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Note: Material previously included on this page referred to discontinued sales promotions.

(C)

13 – PROMOTIONS (Cont'd.)

(C)

Note: Material previously included on this page referred to discontinued sales promotions.

(C)

14 - RATES & CHARGES FOR HARRISBURG & SCRANTON MARKETS

The rates provided in Section 14 apply to Customers that are currently in a Service Term agreement with the Company. All Customers being provided Month to Month services through an expired service term or who have never had a contractual relationship with the Company will find the rates for their specific out of contract services in Section 25 - Non-Term Rates.

14.1 CONNECTION CHARGES

14.1.1 Service Activation Fee:

<u>Business</u>	<u>Residence</u>
\$122.50 (I)	\$70

14.2 RESTORAL CHARGE

	<u>Business</u>	<u>Residence</u>
First	\$175.00 (I)	\$79
Additional	\$175.00 (I)	\$79

14.3 TIME AND MATERIALS CHARGE

First 60 Minutes	\$73.50 (I)
Additional 30 Minute Increments	\$28.00 (I)

14.4 PRIMARY INTEREXCHANGE CARRIER CHANGE CHARGE

Charge:	\$8.75 (I)
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14 -RATES & CHARGES - HARRISBURG & SCRANTON MARKET (Cont'd.)

The rates and charges previously set forth on this page have been grandfathered and moved to Section 18.

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14 -RATES & CHARGES - HARRISBURG & SCRANTON MARKET (Cont'd.)

The rates and charges previously set forth on this page have been grandfathered and moved to Section 18.

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14 - RATES & CHARGES FOR HARRISBURG & SCRANTON MARKETS (Cont'd.)

14.6 SUPPLEMENTAL SERVICES

14.6.1 Custom Calling Service

Rates and Charges

A. Monthly Charges

Rates for this service are located in the Rate Schedules for Section 14.8.1.1, Network Switched Service.

C. Nonrecurring Connection Charges

Rates for this service are located in the Rate Schedules for Section 14.8.1.1, Network Switched Service.

12.6.2 CLASS Services

Rates and Charges

A. Monthly Charges

Rates for this service are located in the Rate Schedules for Section 14.8.1.1, Network Switched Service.

B. Nonrecurring Connection Charges

Rates for this service are located in the Rate Schedules for Section 14.8.1.1, Network Switched Service.

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14 - RATES & CHARGES FOR HARRISBURG & SCRANTON MARKETS (Cont'd.)

14.6 SUPPLEMENTAL SERVICES (Cont'd.)

14.6.3 Busy Line Verification and Interrupt Service

Busy Line Verification Charge, each request	\$9.99 (I)
Verification and Interruption Charge, each request	\$9.99 (I)

14.6.4 Directory Assistance Service*

Directory Assistance	\$1.65
Directory Assistance Call Completion	\$0.63

* For residential users, the directory assistance charge applies after the call allowance of two calls per line, per month.

14- RATES & CHARGES FOR HARRISBURG & SCRANTON MARKETS (Cont'd.)

14.6 SUPPLEMENTAL SERVICES (Cont'd.)

14.6.5 Local Operator Service*

Intrastate Usage Rate, per minute*: \$0.89 (C)(I)

	Per Use Charge		
Customer Dialed Calling Card	\$4.99	(C)(I)	
Operator Must Dial Calling Card	\$4.99		
Operator Dialed Calling Card	\$4.99		
Collect - Automated	\$4.99		
Collect – Operator Handled	\$6.50		
Third Party - Automated	\$4.99		
Third Party – Operator Handled	\$9.99		
Sent Paid – Non-Coin – Automated	\$4.99		
Sent Paid – Non-Coin – Operator	\$9.99		
Person-to-Person	\$9.99		
Operator Dialed Surcharge	\$2.15		
General Assistance	\$1.99		(C)(I)

*There is a 3 minute minimum billing for operator service calls made from payphones. (C)(I)

14 - RATES & CHARGES FOR HARRISBURG & SCRANTON MARKETS (Cont'd)

14.6 - SUPPLEMENTAL SERVICES (Cont'd)

14.6.6 Blocking Service

	Nonrecurring Charges*	
500, 700, 900 Blocking		
- Residential	\$15.00	
- Business	\$26.25	(I)

* A nonrecurring charge applies after initial conversion only when adding blocking to an access line.

14 - RATES & CHARGES FOR HARRISBURG & SCRANTON MARKETS (Cont'd)

14.6 - SUPPLEMENTAL SERVICES (Cont'd)

14.6.6 Blocking Service (Cont'd)

	Monthly	
	<u>Recurring</u>	<u>Nonrecurring</u>
Third Number Billed and Collect Call Restriction		
- Residential	\$0.00	\$15.00
- Business	\$0.00	\$26.25 (I)
 Toll Restriction		
- Residential	\$0.00	\$15.00
- Business	\$0.00	\$26.25 (I)
 Toll Restriction Plus Directory Assistance		
- Residential	\$0.00	\$15.00
- Business	\$0.00	\$26.25 (I)

A nonrecurring charge applies when adding blocking services post conversion.

14 - RATES & CHARGES FOR HARRISBURG & SCRANTON MARKETS (Cont'd)

14.6 - SUPPLEMENTAL SERVICES (Cont'd)

14.6.7 Vanity Number Service

	<u>Monthly Recurring</u>	<u>Nonrecurring</u>
Set-up Charges		
Residential Customer	\$5.25	\$15.00
Business Customer	\$27.23 (I)	\$26.25 (I)

14 - RATES & CHARGES FOR HARRISBURG & SCRANTON MARKETS (Cont'd)

14.6 - SUPPLEMENTAL SERVICES (Cont'd)

14.6.8 Office to Office Calling

- | | | |
|----|---------------------------|--------------------|
| A. | Monthly Recurring Charge: | \$21.74 (I) |
| B. | Nonrecurring: | \$26.25 (I) |

14 -RATES & CHARGES - HARRISBURG & SCRANTON MARKET (Cont'd.)

14.7 RESERVED FOR FUTURE USE*

Note: The material previously included on this page has transferred to and consolidated under subsection 14.8 "Network Switched Services".

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14 -RATES & CHARGES - HARRISBURG & SCRANTON MARKET (Cont'd.)

14.7 RESERVED FOR FUTURE USE*

Note: The material previously included on this page has transferred to and consolidated under subsection 14.8 "Network Switched Services".

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14 -RATES & CHARGES - HARRISBURG & SCRANTON MARKET (Cont'd.)

14.7 RESERVED FOR FUTURE USE*

Note: The material previously included on this page has transferred to and consolidated under subsection 14.8 "Network Switched Services".

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14 -RATES & CHARGES - HARRISBURG & SCRANTON MARKET (Cont'd.)

14.7 RESERVED FOR FUTURE USE*

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14 -RATES & CHARGES - HARRISBURG & SCRANTON MARKET (Cont'd.)

14.7 RESERVED FOR FUTURE USE*

Note: The material previously included on this page has transferred to and consolidated under subsection 14.8 "Network Switched Services".

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14 -RATES & CHARGES - HARRISBURG & SCRANTON MARKET (Cont'd.)

The rates and charges previously set forth on this page have been grandfathered and moved to Section 18.

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14 - RATES & CHARGES FOR HARRISBURG & SCRANTON MARKETS (Cont'd)

14.8 NETWORK SWITCHED SERVICES

14.8.1 Line Service (Cont'd)

14.8.1.1 Custom Calling Features:

A. Standard Features - Per Line:

	<u>First</u>	<u>Additional</u>
Nonrecurring Connection Charge:	\$26.25 (I)	\$26.25 (I)

Monthly Charges:

Three-Way Conference, Consultation	\$23.33	(I)
Call Forwarding Variable	\$23.33	
Call Forwarding Busy Line	\$9.05	
Call Forwarding Don't Answer	\$9.05	
Call Forwarding BL/DA	\$9.05	
Call Waiting Terminating	\$23.33	
Call Waiting Originating	\$23.33	
Call Waiting with Caller ID	\$67.52	
Speed Calling One Digit (8)	\$9.05	
Speed Calling Two Digit (30)	\$23.33	
Call Forward Remote Access	\$23.33	
Call Transfer	\$23.33	
Direct Connect Line	\$3.87	
Distinctive Ring	\$29.82	
Group Call Pick-up	\$5.18	(I)

Note: The discounts previously identified on this page have already been discontinued. Their removal from this tariff will not impact any existing customer and is therefore purely administrative in nature.

14 - RATES & CHARGES FOR HARRISBURG & SCRANTON MARKETS (Cont'd)

14.8 - NETWORK SWITCHED SERVICES (Cont'd)

14.8.1 Line Service (Cont'd)

14.8.1.1 Custom Calling Features:

B. Hunt Group Charge:

	<u>First</u>	<u>Additional</u>
Nonrecurring Connection Charge:	\$26.25 (I)	\$26.25 (I)

Monthly Recurring Charges:

Sequential Hunting \$0.00

Circular Hunting \$0.00

C. Hunting Line Charge:

	<u>First</u>	<u>Additional</u>
Nonrecurring Connection Charge:	\$26.25 (I)	\$26.25 (I)

Monthly Recurring Charges:

Sequential Hunting \$0.00

Circular Hunting \$0.00

14 - RATES & CHARGES FOR HARRISBURG & SCRANTON MARKETS (Cont'd)

14.8 - NETWORK SWITCHED SERVICES (Cont'd)

14.8.1 Line Service (Cont'd)

14.8.1.1 Custom Calling Features: (Cont'd)

D. CLASS Features Line Charge:

	<u>First</u>	<u>Additional</u>
Nonrecurring Connection Charge:	\$26.25 (I)	\$26.25 (I)

Monthly Recurring Charges

Per Line, Per Month

Caller ID	\$44.17	(I)
Block Caller ID	\$0.00	
Call Return	\$18.15	(I)
Repeat Dialing	\$18.15	(I)

E. CLASS Features Usage Charge:

Per Use

Call Return	\$1.66	(I)
Repeat Dialing	\$1.66	(I)
Call Trace	\$1.75	(I)

14 - RATES & CHARGES FOR HARRISBURG & SCRANTON MARKETS (Cont'd.)

14.8 - NETWORK SWITCHED SERVICES (Cont'd.)

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14 - RATES & CHARGES FOR HARRISBURG & SCRANTON MARKETS (Cont'd.)

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14 - RATES & CHARGES FOR HARRISBURG & SCRANTON MARKETS (Cont'd.)

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14 - RATES & CHARGES FOR HARRISBURG & SCRANTON MARKETS (Cont'd)

14.9 Alternate Telephone Number Listings

	<u>Monthly</u>	<u>Nonrecurring</u>	
		<u>First</u>	<u>Add'l.</u>
Non-Published			
Business	\$30.56 (I)	\$26.25 (I)	\$26.25 (I)
Residence	\$ 4.69	\$15.00	\$15.00
Non-Listed			
Business	\$30.56 (I)	\$26.25 (I)	\$26.25 (I)
Residence	\$ 4.69	\$15.00	\$15.00
Additional Listing			
Business	\$30.56 (I)	\$26.25 (I)	\$26.25 (I)
Residence	\$ 5.00	\$15.00	\$15.00
Cross Reference Listing			
Business	\$30.56 (I)	\$26.25 (I)	\$26.25 (I)
Residence	\$ 5.00	\$15.00	\$15.00
Extra Line Listing			
Business	\$30.56 (I)	\$26.25 (I)	\$26.25 (I)
Residence	\$ 5.00	\$15.00	\$15.00
Foreign Listing			
Business	\$30.56 (I)	\$26.25 (I)	\$26.25 (I)
Residence	\$ 5.00	\$15.00	\$15.00

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14 - RATES & CHARGES FOR HARRISBURG & SCRANTON MARKETS (Cont'd.)

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14 - RATES & CHARGES FOR HARRISBURG & SCRANTON MARKETS (Cont'd.)

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14 - RATES & CHARGES FOR HARRISBURG & SCRANTON MARKETS (Cont'd.)

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14 - RATES & CHARGES FOR HARRISBURG & SCRANTON MARKETS (Cont'd.)

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14 - RATES & CHARGES FOR HARRISBURG & SCRANTON MARKETS (Cont'd)

14.11 CHOICEINVOICE SERVICE

Monthly Recurring Charge: \$103.86 **(I)**
Nonrecurring Charge: \$26.25 **(I)**

14 - RATES & CHARGES - HARRISBURG & SCRANTON MARKETS (Cont'd.)

14.12. MARKET SPECIFIC PRICING PLANS – HARRISBURG & SCRANTON MARKETS

14.12.1 CHOICE XCHANGE PRODUCT SET

<u>Term Length</u>	<u>Month- To-Month</u>	<u>12 Month</u>	<u>36 Month</u>	<u>60 Month</u>	
Basic Line	\$74.94	\$56.09	\$53.11	\$46.90	(I)
Advantage Line	\$112.58	\$83.81	\$78.63	\$71.17	
Basic Line + Data	\$74.94	\$51.89	\$46.90	\$42.75	
Advantage Line + Data	\$112.58	\$76.93	\$70.32	\$58.66	(I)

14.12.2 LOCAL CHOICE CALL PACKS

<u>Included Minutes*</u>	<u>MRC</u>	<u>Add'l Minute Rate</u>	
0	\$0.00	\$0.12	(I)
100	\$32.74	\$0.11	
200	\$54.58	\$0.09	
400	\$87.27	\$0.07	

* Minutes are purchased per line but can be shared
across all lines at the same service location.

14 - RATES & CHARGES - HARRISBURG & SCRANTON MARKETS (Cont'd)

14.12. MARKET SPECIFIC PRICING PLANS – HARRISBURG & SCRANTON MARKETS
(Cont'd)

14.12.3 CHOICE PATH SERVICE (Cont'd)

The service offering, rates and charges contained in this tariff section 14.12.3 are grandfathered / discontinued to new customers. Please refer to Section 18.5 of this tariff.

14.12.4 POINT TO POINT SERVICE

<u>Monthly Recurring Charge Per Circuit</u>	<u>Non-Recurring Charge Per Circuit</u>
\$3,245.31 (I)	\$875.00 (I)

14 - RATES & CHARGES - HARRISBURG & SCRANTON MARKETS (Cont'd)

14.12 MARKET SPECIFIC PRICING PLANS – HARRISBURG & SCRANTON MARKETS
(Cont'd)

14.12.5 ULTRA T-1 PRODUCT SET PRICING

Dedicated Voice Full T-1 (per channel)				
	Month-			
	<u>to-Month</u>	<u>12 Month</u>	<u>36 Month</u>	<u>60 Month</u>
Voice Channel MRC	\$152.74 (I)	\$116.73 (I)	\$91.70 (I)	\$83.35 (I)
Dedicated Voice Fractional T-1 (per channel)				
	Month-			
	<u>to-Month</u>	<u>12 Month</u>	<u>36 Month</u>	<u>60 Month</u>
Voice Channel MRC	\$136.15 (I)	\$112.54 (I)	\$83.35 (I)	\$75.04 (I)
Integrated T-1 (per channel)				
	Month-			
	<u>to-Month</u>	<u>12 Month</u>	<u>36 Month</u>	<u>60 Month</u>
Voice Channel MRC	\$179.99 (I)	\$137.55 (I)	\$108.45 (I)	\$100.00 (I)
Internet Channel MRC	\$179.99 (I)	\$137.55 (I)	\$108.45 (I)	\$100.00 (I)
Data Point to Point MRC	\$179.99 (I)	\$137.55 (I)	\$108.45 (I)	\$100.00 (I)
Dedicated Internet				
	Month-			
	<u>to-Month</u>	<u>12 Month</u>	<u>36 Month</u>	<u>60 Month</u>
768K	\$2,999.87 (I)	\$2,292.76 (I)	\$1,771.65 (I)	\$1,667.44 (I)
1.024M	\$3,274.54 (I)	\$2,501.17 (I)	\$1,980.13 (I)	\$1,875.93 (I)
1.54M	\$3,817.98 (I)	\$2,918.02 (I)	\$2,292.76 (I)	\$2,084.34 (I)
ISDN PRI Option				
		<u>MRC</u>		
Per Circuit		\$290.31 (I)		
T-1 Installation Charges				
		<u>12 Month</u>	<u>36 Month</u>	<u>60 Month</u>
Per T-1		\$875.00 (I)	\$875.00 (I)	\$875.00 (I)

15 - RATES & CHARGES FOR ALLENTOWN MARKET

The rates provided in Section 15 apply to Customers that are currently in a Service Term agreement with the Company. All Customers being provided Month to Month services through an expired service term or who have never had a contractual relationship with the Company will find the rates for their specific out of contract services in Section 25 - Non-Term Rates.

15.1 CONNECTION CHARGES

15.1.1 Service Activation Fee:

<u>Business</u>	<u>Residence</u>
\$122.50 (I)	\$70

15.2 RESTORAL CHARGE

	<u>Business</u>	<u>Residence</u>
First	\$175.00 (I)	\$79
Additional	\$175.00 (I)	\$79

15.3 TIME AND MATERIALS CHARGE

First 60 Minutes	\$73.50 (I)
Additional 30 Minute Increments	\$28.00 (I)

15.4 PRIMARY INTEREXCHANGE CARRIER CHANGE CHARGE

Charge:	\$8.75 (I)
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15 -RATES & CHARGES - ALLENTOWN MARKET (Cont'd.)

The rates and charges previously set forth on this page have been grandfathered and moved to Section 18.

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15 -RATES & CHARGES - ALLENTOWN MARKET (Cont'd.)

15.6 SUPPLEMENTAL SERVICES

15.6.1 Custom Calling Service

Rates and Charges

A. Monthly Charges

Rates for this service are located in the Rate Schedules for Section 15.8.1.1, Network Switched Service.

D. Nonrecurring Connection Charges

Rates for this service are located in the Rate Schedules for Section 15.8.1.1, Network Switched Service.

12.6.2 CLASS Services

Rates and Charges

A. Monthly Charges

Rates for this service are located in the Rate Schedules for Section 15.8.1.1, Network Switched Service.

B. Nonrecurring Connection Charges

Rates for this service are located in the Rate Schedules for Section 15.8.1.1, Network Switched Service.

(C)

(C)

15 - RATES & CHARGES FOR ALLENTOWN MARKET (Cont'd.)

15.6 SUPPLEMENTAL SERVICES (Cont'd.)

15.6.3 Busy Line Verification and Interrupt Service

Busy Line Verification Charge, each request	\$9.99 (I)
Verification and Interruption Charge, each request	\$9.99 (I)

15.6.4 Directory Assistance Service*

Directory Assistance	\$1.65
Directory Assistance Call Completion	\$0.63

* For residential users, the directory assistance charge applies after the call allowance of two calls per line, per month.

15 - RATES & CHARGES FOR ALLENTOWN MARKET (Cont'd.)

15.6 SUPPLEMENTAL SERVICES (Cont'd.)

15.6.5 Local Operator Service*

Intrastate Usage Rate, per minute*: \$0.89 (C)(I)

	Per Use Charge		
Customer Dialed Calling Card	\$4.99	(C)(I)	
Operator Must Dial Calling Card	\$4.99		
Operator Dialed Calling Card	\$4.99		
Collect - Automated	\$4.99		
Collect – Operator Handled	\$6.50		
Third Party - Automated	\$4.99		
Third Party – Operator Handled	\$9.99		
Sent Paid – Non-Coin – Automated	\$4.99		
Sent Paid – Non-Coin – Operator	\$9.99		
Person-to-Person	\$9.99		
Operator Dialed Surcharge	\$2.15		
General Assistance	\$1.99		(C)(I)

*There is a 3 minute minimum billing for operator service calls made from payphones. (C)(I)

15 - RATES & CHARGES FOR ALLENTOWN MARKET (Cont'd)

15.6 SUPPLEMENTAL SERVICES (Cont'd)

15.6.6 Blocking Service

	Nonrecurring Charges*
500, 700, 900 Blocking	
- Residential	\$15.00
- Business	\$26.25 (I)

* A nonrecurring charge applies after initial conversion only when adding blocking to an access line.

15 - RATES & CHARGES FOR ALLENTOWN MARKET (Cont'd)

15.6 SUPPLEMENTAL SERVICES (Cont'd)

15.6.6 Blocking Service (Cont'd)

	Monthly	
	<u>Recurring</u>	<u>Nonrecurring</u>
Third Number Billed and Collect Call Restriction		
- Residential	\$0.00	\$15.00
- Business	\$0.00	\$26.25 (I)
 Toll Restriction		
- Residential	\$0.00	\$15.00
- Business	\$0.00	\$26.25 (I)
 Toll Restriction Plus Directory Assistance		
- Residential	\$0.00	\$15.00
- Business	\$0.00	\$26.25 (I)

A nonrecurring charge applies when adding blocking services post conversion.

15 - RATES & CHARGES FOR ALLENTOWN MARKET (Cont'd)

15.6 SUPPLEMENTAL SERVICES (Cont'd)

15.6.7 Vanity Number Service

	<u>Monthly Recurring</u>	<u>Nonrecurring</u>
Set-up Charges		
Residential Customer	\$5.25	\$15.00
Business Customer	\$27.23 (I)	\$26.25 (I)

15 - RATES & CHARGES FOR ALLENTOWN MARKET (Cont'd)

15.6 SUPPLEMENTAL SERVICES (Cont'd)

15.6.8 Office to Office Calling

- | | | |
|----|---------------------------|-------------|
| A. | Monthly Recurring Charge: | \$21.74 (I) |
| B. | Nonrecurring Charge: | \$26.25 (I) |

15 -RATES & CHARGES - ALLENTOWN MARKET (Cont'd.)

15.7 RESERVED FOR FUTURE USE*

Note: The material previously included on this page has transferred to and consolidated under subsection 15.8 "Network Switched Services".

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15 -RATES & CHARGES - ALLENTOWN MARKET (Cont'd.)

15.7 RESERVED FOR FUTURE USE*

Note: The material previously included on this page has transferred to and consolidated under subsection 15.8 "Network Switched Services".

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Choice One Communications of Pennsylvania Inc.
100 Chestnut St., Suite 600
Rochester, New York 14604

15 -RATES & CHARGES - ALLENTOWN MARKET (Cont'd.)

15.7 RESERVED FOR FUTURE USE*

Note: The material previously included on this page has transferred to and consolidated under subsection 15.8 "Network Switched Services".

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15 -RATES & CHARGES - ALLENTOWN MARKET (Cont'd.)

15.7 RESERVED FOR FUTURE USE*

Note: The material previously included on this page has transferred to and consolidated under subsection 15.8 "Network Switched Services".

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15 - RATES & CHARGES FOR ALLENTOWN MARKET (Cont'd.)

15.8 - NETWORK SWITCHED SERVICES (Cont'd.)

(C)

The rates and charges previously set forth on this page have been grandfathered and moved to Section 18.

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15 - RATES & CHARGES FOR ALLENTOWN MARKET (Cont'd.)

15.8 - NETWORK SWITCHED SERVICES (Cont'd.)

(C)

The rates and charges previously set forth on this page have been grandfathered and moved to Section 18.

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15 - RATES & CHARGES FOR ALLENTOWN MARKET (Cont'd)

15.8 - NETWORK SWITCHED SERVICES (Cont'd)

15.8.1 Line Service (Cont'd)

15.8.1.1 Custom Calling Features: (Cont'd.)

B.	<u>Hunt Group Charge:</u>	<u>First</u>	<u>Additional</u>
	Nonrecurring Connection Charge:	\$26.25 (I)	\$26.25 (I)
	Monthly Recurring Charges:		
	Sequential Hunting	\$0.00	
	Circular Hunting	\$0.00	
C.	<u>Hunting Line Charge:</u>	<u>First</u>	<u>Additional</u>
	Nonrecurring Connection Charge:	\$26.25 (I)	\$26.25 (I)
	Monthly Recurring Charges:		
	Sequential Hunting	\$0.00	
	Circular Hunting	\$0.00	

15 - RATES & CHARGES FOR ALLENTOWN MARKET (Cont'd)

15.8 - NETWORK SWITCHED SERVICES (Cont'd)

15.8.1 Line Service (Cont'd)

15.8.1.1 Custom Calling Features: (Cont'd)

D. CLASS Features Line Charge:

	<u>First</u>	<u>Additional</u>
Nonrecurring Connection Charge:	\$26.25 (I)	\$26.25 (I)
Monthly Recurring Charges	<u>Per Line, Per Month</u>	
Caller ID	\$44.17	(I)
Block Caller ID	\$0.00	
Call Return	\$18.15	(I)
Repeat Dialing	\$18.15	(I)

E. CLASS Features Usage Charge:

	<u>Per Use</u>
Call Return	\$1.66 (I)
Repeat Dialing	\$1.66 (I)
Call Trace	\$1.75 (I)

15 - RATES & CHARGES FOR ALLENTOWN MARKET (Cont'd.)

15.8 - NETWORK SWITCHED SERVICES (Cont'd.)

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15 - RATES & CHARGES FOR ALLENTOWN MARKET (Cont'd.)

15.8 - NETWORK SWITCHED SERVICES (Cont'd.)

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15 - RATES & CHARGES FOR ALLENTOWN MARKET (Cont'd.)

15.8 - NETWORK SWITCHED SERVICES (Cont'd.)

(C)

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15 - RATES & CHARGES FOR ALLENTOWN MARKET (Cont'd)

15.9 Alternate Telephone Number Listings

	<u>Monthly</u>	<u>Nonrecurring First</u>	<u>Add'l.</u>
Non-Published			
Business	\$30.56 (I)	\$26.25 (I)	\$26.25 (I)
Residence	\$ 4.69	\$15.00	\$15.00
Non-Listed			
Business	\$30.56 (I)	\$26.25 (I)	\$26.25 (I)
Residence	\$ 4.69	\$15.00	\$15.00
Additional Listing			
Business	\$30.56 (I)	\$26.25 (I)	\$26.25 (I)
Residence	\$ 5.00	\$15.00	\$15.00
Cross Reference Listing			
Business	\$30.56 (I)	\$26.25 (I)	\$26.25 (I)
Residence	\$ 5.00	\$15.00	\$15.00
Extra Line Listing			
Business	\$30.56 (I)	\$26.25 (I)	\$26.25 (I)
Residence	\$ 5.00	\$15.00	\$15.00
Foreign Listing			
Business	\$30.56 (I)	\$26.25 (I)	\$26.25 (I)
Residence	\$ 5.00	\$15.00	\$15.00

15 - RATES & CHARGES FOR ALLENTOWN MARKET (Cont'd.)

The rates and charges previously set forth on this page have been grandfathered and moved to Section 18.

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15 - RATES & CHARGES FOR ALLENTOWN MARKET (Cont'd.)

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15 - RATES & CHARGES FOR ALLENTOWN MARKET (Cont'd.)

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15 - RATES & CHARGES FOR ALLENTOWN MARKET (Cont'd.)

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15 - RATES & CHARGES FOR ALLENTOWN MARKET (Cont'd.)

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15 - RATES & CHARGES FOR ALLENTOWN MARKET (Cont'd.)

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15 - RATES & CHARGES FOR ALLENTOWN MARKET (Cont'd)

15.11 CHOICEINVOICE SERVICE

Monthly Recurring Charge: \$103.86 **(I)**
Nonrecurring Charge: \$26.25 **(I)**

Issued: October 6, 2020

Effective: November 5, 2020

Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, Arkansas 72212

15 - RATES & CHARGES - ALLENTOWN MARKET (Cont'd.)

15.12. MARKET SPECIFIC PRICING PLANS – ALLENTOWN MARKETS

15.12.1 CHOICE XCHANGE PRODUCT SET

<u>Term Length</u>	<u>Month-To-Month</u>	<u>12 Month</u>	<u>36 Month</u>	<u>60 Month</u>	
Basic Line	\$74.94	\$56.09	\$53.11	\$46.90	(I)
Advantage Line	\$112.58	\$83.81	\$78.63	\$71.17	
Basic Line + Data	\$74.94	\$51.89	\$46.90	\$42.75	
Advantage Line + Data	\$112.58	\$79.63	\$70.32	\$58.66	(I)

15.12.2 LOCAL CHOICE CALL PACKS

<u>Included Minutes*</u>	<u>MRC</u>	<u>Add'l Minute Rate</u>	
0	\$0.00	\$0.12	(I)
100	\$32.74	\$0.11	
200	\$54.58	\$0.09	
400	\$87.27	\$0.07	(I)

* Minutes are purchased per line but can be shared across all lines at the same service location.

15 - RATES & CHARGES - ALLENTOWN MARKET (Cont'd)

15.12. MARKET SPECIFIC PRICING PLANS – ALLENTOWN MARKET (Cont'd)

15.12.3 CHOICE PATH SERVICE (Cont'd)

The service offering, rates and charges contained in this tariff section 15.12.3 are grandfathered / discontinued to new customers. Please refer to Section 18.5 of this tariff.

15.12.4 POINT TO POINT SERVICE

<u>Monthly Recurring Charge Per Circuit</u>	<u>Non-Recurring Charge Per Circuit</u>
\$3,245.31 (I)	\$875.00 (I)

15 - RATES & CHARGES - ALLENTOWN MARKET (Cont'd)

15.12 MARKET SPECIFIC PRICING PLANS – ALLENTOWN MARKET (Cont'd)

15.12.5 ULTRA T-1 PRODUCT SET PRICING

Dedicated Voice Full T-1 (per channel)					
	Month-				
	to-Month	12 Month	36 Month	60 Month	
Voice Channel MRC	\$152.74 (I)	\$116.73 (I)	\$91.70(I)	\$83.35 (I)	
Dedicated Voice Fractional T-1 (per channel)					
	Month-				
	to-Month	12 Month	36 Month	60 Month	
Voice Channel MRC	\$147.25 (I)	\$112.54(I)	\$83.35 (I)	\$75.04 (I)	
Integrated T-1 (per channel)					
	Month-				
	to-Month	12 Month	36 Month	60 Month	
Voice Channel MRC	\$179.99 (I)	\$137.55 (I)	\$108.45 (I)	\$100.00 (I)	
Internet Channel MRC	\$179.99 (I)	\$137.55 (I)	\$108.45 (I)	\$100.00 (I)	
Data Point to Point MRC	\$179.99 (I)	\$137.55 (I)	\$108.45 (I)	\$100.00 (I)	
Dedicated Internet					
	Month-				
	to-Month	12 Month	36 Month	60 Month	
768K	\$2,997.23 (I)	\$2,292.76 (I)	\$1,771.65 (I)	\$1,667.44 (I)	
1.024M	\$3,272.54 (I)	\$2,501.17 (I)	\$1,980.13 (I)	\$1,875.93 (I)	
1.54M	\$3,817.98 (I)	\$2,918.02 (I)	\$2,292.76 (I)	\$2,084.34 (I)	
ISDN PRI Option					
	<u>MRC</u>				
Per Circuit	\$290.31 (I)				
T-1 Installation Charges					
		<u>12 Month</u>	<u>36 Month</u>	<u>60 Month</u>	
Per T-1		\$875.00 (I)	\$875.00 (I)	\$875.00 (I)	

16- GRANDFATHERED SERVICES

The rates provided in Section 16 apply to Customers that are currently in a Service Term agreement with the Company. All Customers being provided Month to Month services through an expired service term or who have never had a contractual relationship with the Company will find the rates for their specific out of contract services in Section 16 - Non-Term Rates.

16.1 - GRANDFATHERED SERVICES - PITTSBURGH MARKET

The following services listed under Section 16.1 of this tariff will be grandfathered for customers with 1-4 ChoiceXchange lines on the effective date of this page. Only customers of record as of the effective date of this page with less than 5 ChoiceXchange lines in service will be allowed the services and rate plans set forth in this section.

16.1.1 LOCAL CALLING CHARGES

A. Measured Rate Usage Charges

<u>Term Period</u>	<u>First Min.</u>	<u>Add'l Min.</u>
Month to Month	\$0.03 (I)	\$0.03 (I)
12 Months	\$0.03 (I)	\$0.03 (I)
24 Months	\$0.02 (I)	\$0.02 (I)
36 Months	\$0.02 (I)	\$0.02 (I)
48 Months	\$0.02 (I)	\$0.02 (I)
60 Months	\$0.02 (I)	\$0.02 (I)

B. Message Rate Usage Charges

<u>Term Period</u>	<u>Per Call</u>
Month to Month	\$0.11 (I)
12 Months	\$0.11 (I)
24 Months	\$0.10 (I)
36 Months	\$0.10 (I)
48 Months	\$0.09 (I)
60 Months	\$0.09 (I)

Material originally found on this page is currently found on Page240.1.

16- GRANDFATHERED SERVICES

16.1 GRANDFATHERED SERVICES - PITTSBURGH MARKET

16.1.1 LOCAL CALLING CHARGES

C. Flat Rate Charges

Residential

Per Month, Per Line: \$35.00

Business

<u>Term Period</u>	<u>Per Month, Per Line</u>
Month to Month	\$152.13 (I)
12 Months	\$154.86 (I)
24 Months	\$146.88 (I)
36 Months	\$138.93 (I)
48 Months	\$131.04 (I)
60 Months	\$123.10 (I)

16- GRANDFATHERED SERVICES

16.1 - GRANDFATHERED SERVICES - PITTSBURGH MARKET

16.1.2 NETWORK SWITCHED SERVICES

A. Residential Line Service

Monthly recurring Charges
- Each Base Service Line

<u>Term of Service</u>	
Month-to-Month	\$14.50
12 Month	\$13.00
24 Month	\$12.50
36 Month	\$12.00
48 Month	\$11.50
60 Month	\$11.00

B. Business Line Service

Monthly recurring Charges
Each Base Service Line

<u>Term of Service</u>	
Month-to-Month	\$64.03 (I)
12 Month	\$65.66 (I)
24 Month	\$63.56 (I)
36 Month	\$61.44 (I)
48 Month	\$59.43 (I)
60 Month	\$57.30 (I)

16- GRANDFATHERED SERVICES

16.1 - GRANDFATHERED SERVICES - PITTSBURGH MARKET

16.1.3 BUNDLED SERVICES PLANS

A. CHOICEXCHANGE MEASURED RATE BASIC LINE SERVICE

1. Two Product Bundling

<u>Term Period</u>	<u>Monthly Recurring Charge</u>	<u>Local Calling</u>	
		<u>Per Minute Rates</u>	<u>Per Call Rates</u>
Month to Month	\$83.14 (I)	\$0.02 (I)	\$0.10 (I)
12 Month	\$63.56 (I)	\$0.02 (I)	\$0.10 (I)
24 Month	\$60.52 (I)	\$0.02 (I)	\$0.10 (I)
36 Month	\$58.56 (I)	\$0.02 (I)	\$0.09 (I)
48 Month	\$56.58 (I)	\$0.02 (I)	\$0.09 (I)
60 Month	\$54.58 (I)	\$0.02 (I)	\$0.08 (I)

2. Three Product Bundling

<u>Term Period</u>	<u>Monthly Recurring Charge</u>	<u>Local Calling</u>	
		<u>Per Minute Rates</u>	<u>Per Call Rates</u>
Month to Month	\$80.47 (I)	\$0.02 (I)	\$0.10 (I)
12 Month	\$64.44 (I)	\$0.02 (I)	\$0.10 (I)
24 Month	\$59.43 (I)	\$0.02 (I)	\$0.09 (I)
36 Month	\$57.30 (I)	\$0.02 (I)	\$0.09 (I)
48 Month	\$55.23 (I)	\$0.02 (I)	\$0.08 (I)
60 Month	\$53.11 (I)	\$0.02 (I)	\$0.08 (I)

16- GRANDFATHERED SERVICES

16.1 - GRANDFATHERED SERVICES - PITTSBURGH MARKET

16.1.3 BUNDLED SERVICES PLANS

B. CHOICEXCHANGE FLAT RATE BASIC LINE SERVICE

1. Two Product Bundling

<u>Term Period</u>	<u>Monthly Recurring Charge</u>
Month to Month	\$216.76 (I)
12 Month	\$165.67 (I)
24 Month	\$157.31 (I)
36 Month	\$149.01 (I)
48 Month	\$140.60 (I)
60 Month	\$132.34 (I)

2. Three Product Bundling

<u>Term Period</u>	<u>Monthly Recurring Charge</u>
Month to Month	\$205.87 (I)
12 Month	\$157.31 (I)
24 Month	\$149.01 (I)
36 Month	\$140.60 (I)
48 Month	\$132.34 (I)
60 Month	\$124.01 (I)

16- GRANDFATHERED SERVICES

16.2 - GRANDFATHERED SERVICES - HARRISBURGH AND SCRANTON MARKETS

The following services listed under Section 16.2 of this tariff will be grandfathered for customers with 1-4 ChoiceXchange lines on the effective date of this page. Only customers of record as of the effective date of this page with less than 5 ChoiceXchange lines in service will be allowed the services and rate plans set forth in this section.

16.2.1 LOCAL CALLING CHARGES

A. Measured Rate Usage Charges

<u>Term Period</u>	<u>First Min.</u>	<u>Add'l Min.</u>
Month to Month	\$0.03 (I)	\$0.03 (I)
12 Months	\$0.03 (I)	\$0.03 (I)
24 Months	\$0.02 (I)	\$0.02 (I)
36 Months	\$0.02 (I)	\$0.02 (I)
48 Months	\$0.02 (I)	\$0.02 (I)
60 Months	\$0.02 (I)	\$0.02 (I)

B. Message Rate Usage Charges

<u>Term Period</u>	<u>Per Call</u>
Month to Month	\$0.11 (I)
12 Months	\$0.11 (I)
24 Months	\$0.10 (I)
36 Months	\$0.10 (I)
48 Months	\$0.09 (I)
60 Months	\$0.09 (I)

C. Flat Rate Charges

Residential

Per Month, Per Line: \$35.00

Business

<u>Term Period</u>	<u>Per Month, Per Line</u>
Month to Month	\$129.87 (I)
12 Months	\$137.55 (I)
24 Months	\$133.44 (I)
36 Months	\$125.13 (I)
48 Months	\$116.73 (I)
60 Months	\$108.45 (I)

16- GRANDFATHERED SERVICES

16.2 - GRANDFATHERED SERVICES - HARRISBURGH AND SCRANTON MARKETS

16.2.2 NETWORK SWITCHED SERVICES

A. Residential Line Service

Monthly recurring Charges
- Each Base Service Line

<u>Term of Service</u>	
Month-to-Month	\$14.50
12 Month	\$13.00
24 Month	\$12.50
36 Month	\$12.00
48 Month	\$11.50
60 Month	\$11.00

B. Business Line Service

Monthly recurring Charges
Each Base Service Line

<u>Term of Service</u>	
Month-to-Month	\$64.03 (I)
12 Month	\$62.51 (I)
24 Month	\$60.52 (I)
36 Month	\$58.56 (I)
48 Month	\$56.58 (I)
60 Month	\$54.58 (I)

16- GRANDFATHERED SERVICES

16.2 - GRANDFATHERED SERVICES - HARRISBURG AND SCRANTON MARKETS

16.2.3 BUNDLED SERVICES PLANS

A. CHOICEXCHANGE MEASURED RATE BASIC LINE SERVICE

1. Two Product Bundling

<u>Term Period</u>	Monthly <u>Recurring Charge</u>	<u>Local Calling</u>	
		Per Minute <u>Rates</u>	Per Call <u>Rates</u>
Month to Month	\$83.14 (I)	\$0.02 (I)	\$0.10 (I)
12 Month	\$63.56 (I)	\$0.02 (I)	\$0.10 (I)
24 Month	\$61.44 (I)	\$0.02 (I)	\$0.10 (I)
36 Month	\$59.43 (I)	\$0.02 (I)	\$0.09 (I)
48 Month	\$57.30 (I)	\$0.02 (I)	\$0.09 (I)
60 Month	\$55.23 (I)	\$0.02 (I)	\$0.08 (I)

2. Three Product Bundling

<u>Term Period</u>	Monthly <u>Recurring Charge</u>	<u>Local Calling</u>	
		Per Minute <u>Rates</u>	Per Call <u>Rates</u>
Month to Month	\$79.66 (I)	\$0.02 (I)	\$0.10 (I)
12 Month	\$61.44 (I)	\$0.02 (I)	\$0.10 (I)
24 Month	\$59.43 (I)	\$0.02 (I)	\$0.09 (I)
36 Month	\$57.30 (I)	\$0.02 (I)	\$0.09 (I)
48 Month	\$55.23 (I)	\$0.02 (I)	\$0.08 (I)
60 Month	\$53.11 (I)	\$0.02 (I)	\$0.08 (I)

16- GRANDFATHERED SERVICES

16.2 - GRANDFATHERED SERVICES - HARRISBURG AND SCRANTON MARKETS

16.2.3 BUNDLED SERVICES PLANS

B. CHOICEXCHANGE FLAT RATE BASIC LINE SERVICE

1. Two Product Bundling

<u>Term Period</u>	<u>Monthly Recurring Charge</u>
Month to Month	\$189.49 (I)
12 Month	\$144.80 (I)
24 Month	\$136.52 (I)
36 Month	\$128.17 (I)
48 Month	\$119.82 (I)
60 Month	\$111.48 (I)

2. Three Product Bundling

<u>Term Period</u>	<u>Monthly Recurring Charge</u>
Month to Month	\$189.49 (I)
12 Month	\$136.52 (I)
24 Month	\$128.17 (I)
36 Month	\$110.88 (I)
48 Month	\$111.48 (I)
60 Month	\$103.18 (I)

16- GRANDFATHERED SERVICES

16.3 - GRANDFATHERED SERVICES - ALLENTOWN MARKET

The following services listed under Section 16.3 of this tariff will be grandfathered for customers with 1-4 ChoiceXchange lines on the effective date of this page. Only customers of record as of the effective date of this page with less than 5 ChoiceXchange lines in service will be allowed the services and rate plans set forth in this section.

16.3.1 LOCAL CALLING CHARGES

A. Measured Rate Usage Charges

<u>Term Period</u>	<u>First Min.</u>	<u>Add'l Min.</u>
Month to Month	\$0.03 (I)	\$0.03 (I)
12 Months	\$0.03 (I)	\$0.03 (I)
24 Months	\$0.02 (I)	\$0.02 (I)
36 Months	\$0.02 (I)	\$0.02 (I)
48 Months	\$0.02 (I)	\$0.02 (I)
60 Months	\$0.02 (I)	\$0.02 (I)

B. Message Rate Usage Charges

<u>Term Period</u>	<u>Per Call</u>
Month to Month	\$0.11 (I)
12 Months	\$0.11 (I)
24 Months	\$0.10 (I)
36 Months	\$0.10 (I)
48 Months	\$0.09 (I)
60 Months	\$0.09 (I)

C. Flat Rate Charges

Residential

Per Month, Per Line: \$35.00

Business

<u>Term Period</u>	<u>Per Month, Per Line</u>
Month to Month	\$152.13 (I)
12 Months	\$154.86 (I)
24 Months	\$146.88 (I)
36 Months	\$138.93 (I)
48 Months	\$131.04 (I)
60 Months	\$123.10 (I)

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4001 Rodney Parham Road
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16- GRANDFATHERED SERVICES

16.3 - GRANDFATHERED SERVICES - ALLENTOWN MARKET

16.3.2 NETWORK SWITCHED SERVICES

A. Residential Line Service

Monthly recurring Charges
- Each Base Service Line

<u>Term of Service</u>	
Month-to-Month	\$14.50
12 Month	\$13.00
24 Month	\$12.50
36 Month	\$12.00
48 Month	\$11.50
60 Month	\$11.00

B. Business Line Service

Monthly recurring Charges
Each Base Service Line

<u>Term of Service</u>	
Month-to-Month	\$64.03 (I)
12 Month	\$62.51 (I)
24 Month	\$60.52 (I)
36 Month	\$58.56 (I)
48 Month	\$56.58 (I)
60 Month	\$54.58 (I)

16- GRANDFATHERED SERVICES

16.3 - GRANDFATHERED SERVICES - ALLENTOWN MARKET

16.3.3 BUNDLED SERVICES PLANS

A. CHOICEXCHANGE MEASURED RATE BASIC LINE SERVICE

1. Two Product Bundling

<u>Term Period</u>	<u>Monthly Recurring Charge</u>	<u>Local Calling</u>	
		<u>Per Minute Rates</u>	<u>Per Call Rates</u>
Month to Month	\$83.14 (I)	\$0.02 (I)	\$0.10 (I)
12 Month	\$63.56 (I)	\$0.02 (I)	\$0.10 (I)
24 Month	\$61.44 (I)	\$0.02 (I)	\$0.10 (I)
36 Month	\$59.43 (I)	\$0.02 (I)	\$0.09 (I)
48 Month	\$57.30 (I)	\$0.02 (I)	\$0.09 (I)
60 Month	\$55.23 (I)	\$0.02 (I)	\$0.08 (I)

2. Three Product Bundling

<u>Term Period</u>	<u>Monthly Recurring Charge</u>	<u>Local Calling</u>	
		<u>Per Minute Rates</u>	<u>Per Call Rates</u>
Month to Month	\$80.40 (I)	\$0.02 (I)	\$0.10 (I)
12 Month	\$61.44 (I)	\$0.02 (I)	\$0.10 (I)
24 Month	\$59.43 (I)	\$0.02 (I)	\$0.09 (I)
36 Month	\$57.30(I)	\$0.02 (I)	\$0.09 (I)
48 Month	\$55.23 (I)	\$0.02 (I)	\$0.08 (I)
60 Month	\$53.11 (I)	\$0.02 (I)	\$0.08 (I)

16- GRANDFATHERED SERVICES

16.3 - GRANDFATHERED SERVICES - ALLENTOWN MARKET

16.3.3 BUNDLED SERVICES PLANS

B. CHOICEXCHANGE FLAT RATE BASIC LINE SERVICE

1. Two Product Bundling

<u>Term Period</u>	<u>Monthly Recurring Charge</u>
Month to Month	\$216.76 (I)
12 Month	\$165.67 (I)
24 Month	\$157.31 (I)
36 Month	\$149.01 (I)
48 Month	\$149.60 (I)
60 Month	\$132.34 (I)

2. Three Product Bundling

<u>Term Period</u>	<u>Monthly Recurring Charge</u>
Month to Month	\$205.87 (I)
12 Month	\$157.31 (I)
24 Month	\$149.01 (I)
36 Month	\$140.60 (I)
48 Month	\$132.34 (I)
60 Month	\$124.01 (I)

17- CONCURRENCE WITH OTHER CARRIER'S TARIFFS

17.1 PREVIOUS CUSTOMERS OF FAIRPOINT COMMUNICATIONS SOLUTIONS CORPORATION

For the specific purpose of providing service to local exchange service customers formerly served by Fairpoint Communications Solutions Corporation ("Fairpoint"), Choice One Communications of Pennsylvania Inc. will concur with the rates and charges set forth in Fairpoint's PA P.U.C. Tariff No. 1 for local exchange services. This concurrence will remain in effect under June 30, 2002. Choice One Communications of Pennsylvania Inc. ("Choice One") has filed a related concurrence statement with the Public Utility Commission. (C)

16 - GRANDFATHERED SERVICES (Cont'd)16.4 GRANDFATHERED SERVICES - OTHER SERVICES16.4.1 FREEWAY SERVICE

This product eliminates usage sensitive charges for calls placed between end users served by the Company. Unless as otherwise stated in the conditions set forth in 16.4.2 below, the Company will not apply local usage charges on any calls placed between end user telephone numbers that are presubscribed to the Company's service.

If the customer's telephone number is presubscribed to the Company's long distance affiliate for intraLATA toll calling, the Company will not apply toll usage charges on any intraLATA toll calls placed the customer's telephone number to other end user telephone numbers presubscribed to the Company's service.

Customers that did not average a credit of more than \$30.00 per month in 2004 will no longer be eligible for this Freeway Service. (C)

(C)

16.4.2 Conditions

- A. "Free calling" coverage under Freeway as described above will be applied to customer telephone numbers that are using either the Company's Measured Rate or DS1 Trunk Service.
- B. Freeway coverage will not apply in the following situations:
1. InterLATA calling.
 2. Calls placed to access the Company's Internet service affiliate.
 3. Any type of Calling Card or toll-free usage long distance plan.
 4. Calls placed between customer locations for the purpose of transmitting data:
 - a. For the purposes of Section 16.4, any telephone number that is being used primarily for data transmission will be considered to be a "data transmission number."
 - b. If a telephone number is being used to transmit data, that number will be restricted from receiving free calls under Freeway, and usage sensitive changes will apply to all calls originating from that number.

16 - GRANDFATHERED SERVICES (Cont'd)

16.4 GRANDFATHERED SERVICES- OTHER SERVICES

16.4.3 Conditions (Cont'd)

- c. For auditing purposes, the Company will assume that a customer's telephone number is being used for data transmission if the average daily calling volume of that telephone number exceeds 480 minutes (8 hours) over any single work week (Monday through Friday) or any single weekend (Saturday through Sunday).
 - d. Usage charges will apply on all calls placed over a telephone number during the month in which it was initially determined that said number was a data transmission number based on the criteria set forth in paragraph c. Usage charges will be applied to the calling volume for succeeding months until it can be determined that the customer's telephone number is not a data transmission line.
 - e. Freeway can be reinstated on a telephone number previously identified as a data transmission number if the client can satisfactorily prove that said number will no longer be used to transmit data.
5. Calls placed to end users previously but not currently presubscribed to the Company's service. The Company will, as required by this tariff, bill the customer for usage charges for calls placed to other end users that do not currently subscribe to the Company's service. This condition shall apply to calls terminating to end users who previously used the Company's service but had subsequently subscribed to another telecommunications service provider. Therefore, the determination of whether or not usage charges will apply on specific calls is beyond the control of the Company. Given such situations, the Company cannot guarantee that, during any specific period of time, usage charges will not apply to calls placed by the customer to specific parties.

16.4.4 Rates and Charges

	<u>Monthly Recurring Charge</u>	
Xchange Line, per line	\$3.85	(I)
Voice Path T-1, per T-1	\$23.14	(I)

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18 - GRANDFATHERED SERVICES (CONT'D.)

The rates provided in Section 4 apply to Customers that are currently in a Service Term agreement with the Company. All Customers being provided Month to Month services through an expired service term or who have never had a contractual relationship with the Company will find the rates for their specific out of contract services in Section 7 - Non-Term Rates. (C)
|
|
(C)

18.1. BUNDLED SERVICES PLANS – SERVICE DESCRIPTIONS

18.1.1 GENERAL DESCRIPTION

The Company shall make the following Bundled Services Plans (BSPs) available to customers who subscribe to either Measured Rate Basic Line Service or ChoicePath DS1 Service:

- A. ChoiceXchange Measured Rate Basic Line Service
- B. ChoicePath DS1 Trunk Service
- C. ChoicePath DS1 Trunk Service (10 DS0 Channel Block)
- D. Integrated Services Digital Network Primary Rate Interface (ISDN-PRI)

Under the plans referred to above, customers will be charged at the BSP rates identified in the market specific subsections of Section 18.

18.1.2 OPTIONS

A. Two Product Bundling

This plan is available to customers who agree to the conditions set forth in either 1 or 2 below:

1. Subscribe for a term of 12, 24, 36, 48 or 60 months to:
 - (i) One of the services referred to in 5.11.1 above (A,B,C or D).
 - (ii) The Company's affiliate long distance provider, as the customer's primary provider of intraLATA and/or interLATA toll service.
2. Subscribe for a term of 12, 24, 36, 48 or 60 months to:
 - (i) One of the services referred to in 5.11.1 above (A,B,C or D).
 - (ii) The Company's affiliate Internet service provider.

18 - GRANDFATHERED SERVICES (CONT'D.)

18.1. BUNDLED SERVICES PLANS – SERVICE DESCRIPTIONS

18.1.2 OPTIONS (Cont'd.)

B. Three Product Bundling

This plan is available to customers who agree to subscribe, for a term of 12, 24, 36, 48 or 60 months, to the following:

1. One of the services referred to in 5.11.1 above (A, B, C or D).
2. The Company's affiliate long distance provider, as the customer's primary provider of intraLATA and/or interLATA toll service.
3. The Company's affiliate Internet service provider.

18.1.3 RATES AND CHARGES

The monthly recurring charges and usage sensitive rates for local calling are set forth in the rates and charges subsections of Section 18. See the Company's PA P.U.C. Tariff No. 4 for applicable usage charges for toll calling.

18 - GRANDFATHERED SERVICES (CONT'D.)

18.1. BUNDLED SERVICES PLANS – SERVICE DESCRIPTIONS

18.1.4 TERMS AND CONDITIONS

A. Availability

BSPs are available to customers situated in the Pittsburgh service areas (see Section 11).

B. Migration

1. A customer subscribing to the Company's switched or dedicated services under an existing service agreement may migrate their service to a BSP.
2. The customer's term commitment obligations under the BSP shall begin on the date the customer authorizes the Company to migrate the customer to the BSP. At that time, the migrating customer's term commitment obligations under the previous service agreement will be terminated
3. No termination or "migration" charges will apply to a customer who migrates their service over to a BSP. The rates and charges as set forth in this tariff, however, shall apply, where required, to other changes made to the customer's service with the Company.

18 - GRANDFATHERED SERVICES (CONT'D.)

18.2. RATES & CHARGES - PITTSBURGH MARKET (Cont'd.)

18.2.1 LOCAL CALLING CHARGES

18.2.1.1 Measured Rate Usage Charges

<u>Term Period</u>	<u>Customers</u> <u>with 1-10 lines</u>		<u>Customers</u> <u>with 11 or more lines</u>	
	<u>First Min.</u>	<u>Add'l Min.</u>	<u>First Min.</u>	<u>Add'l Min.</u>
Month to Month	\$0.03 (I)	\$0.03 (I)	\$0.03 (I)	\$0.03 (I)
12 Months	\$0.03 (I)	\$0.03 (I)	\$0.03 (I)	\$0.03 (I)
24 Months	\$0.03 (I)	\$0.03 (I)	\$0.02 (I)	\$0.02 (I)
36 Months	\$0.02 (I)	\$0.02 (I)	\$0.02 (I)	\$0.02 (I)
48 Months	\$0.02 (I)	\$0.02 (I)	\$0.02 (I)	\$0.02 (I)
60 Months	\$0.02 (I)	\$0.02 (I)	\$0.02 (I)	\$0.02 (I)

18.2.1.2 Message Rate Usage Charges

<u>Term Period</u>	<u>Customers</u> <u>with 1-10 lines</u>	<u>Customers</u> <u>with 11 or more lines</u>
	<u>Per Call</u>	<u>Per Call</u>
Month to Month	\$0.12 (I)	\$0.12 (I)
12 Months	\$0.11 (I)	\$0.11 (I)
24 Months	\$0.11 (I)	\$0.11 (I)
36 Months	\$0.11 (I)	\$0.11 (I)
48 Months	\$0.11 (I)	\$0.11 (I)
60 Months	\$0.11 (I)	\$0.11 (I)

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18 - GRANDFATHERED SERVICES (CONT'D.)

18.2. RATES & CHARGES - PITTSBURGH MARKET (Cont'd.)

18.2.1 LOCAL CALLING CHARGES (Cont'd.)

18.2.1.3 Flat Rate Charges

Residential

Per Month, Per Line: \$35.00

Business

	Customers <u>with 1-10 lines</u>	Customers <u>with 11 or more lines</u>
<u>Term Period</u>	<u>Per Month, Per Line*</u>	<u>Per Month, Per Line*</u>
Month to Month	\$160.88 (I)	\$158.73 (I)
12 Months	\$166.50 (I)	\$161.49 (I)
24 Months	\$160.95 (I)	\$153.16 (I)
36 Months	\$155.30 (I)	\$144.80 (I)
48 Months	\$155.30 (I)	\$144.80 (I)
60 Months	\$155.30 (I)	\$144.80 (I)

See the Company's PA P.U.C. Tariff No. 4 for applicable usage charges for toll calling.

NOTE: The monthly recurring per line charges above reflect the removal of the End User Common Line (EUCL) element which is now reported as a separate item in the FCC Tariff No. 3 for The Choice One Companies.

18 - GRANDFATHERED SERVICES (CONT'D.)

18.2. RATES & CHARGES - PITTSBURGH MARKET (Cont'd.)

18.2.2 RESIDENTIAL NETWORK SWITCHED SERVICES

18.2.2.1 Residential Line Service

Nonrecurring Connection Charge, New Install: \$75.00

Monthly recurring Charges
- Each Base Service Line

<u>Term of Service</u>	<u>Customers With</u>	
	<u>1- 10 lines</u>	<u>11 or more lines</u>
Month-to-Month	\$11.85	\$11.50
12 Month	\$11.30	\$10.00
24 Month	\$10.75	\$ 9.50
36 Month	\$10.20	\$ 9.00
48 Month	\$10.20	\$ 9.00
60 Month	\$10.20	\$ 9.00

NOTE: The monthly recurring per line charges above reflect the removal of the End User Common Line (EUCL) element which is now reported as a separate item in the FCC Tariff No. 3 for The Choice One Companies.

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18 - GRANDFATHERED SERVICES (CONT'D.)

18.2. RATES & CHARGES - PITTSBURGH MARKET (Cont'd.)

18.2.2 RESIDENTIAL NETWORK SWITCHED SERVICES (Cont'd.)

18.2.2.1 Residential Line Service (Cont'd.)

See Rate Schedule in Section 18.2.1.

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18 - GRANDFATHERED SERVICES (CONT'D.)

18.2. RATES & CHARGES - PITTSBURGH MARKET (Cont'd.)

18.2.3 BUSINESS NETWORK SWITCHED SERVICES

18.2.3.1 Business Line Service

Nonrecurring Connection Charge, New Install: \$131.25 **(I)**

Monthly recurring Charges
- Each Base Service Line

<u>Term of Service</u>	<u>Customers With</u>	
	<u>1- 10 lines</u>	<u>11 or more lines</u>
Month-to-Month	\$56.88 (I)	\$55.53 (I)
12 Month	\$58.57 (I)	\$53.11 (I)
24 Month	\$56.25 (I)	\$51.07 (I)
36 Month	\$53.95 (I)	\$48.95 (I)
48 Month	\$53.95 (I)	\$48.95 (I)
60 Month	\$53.95 (I)	\$48.95 (I)

NOTE: The monthly recurring per line charges above reflect the removal of the End User Common Line (EUCL) element which is now reported as a separate item in the FCC Tariff No. 3 for The Choice One Companies.

18 - GRANDFATHERED SERVICES (CONT'D.)

18.2. RATES & CHARGES - PITTSBURGH MARKET (Cont'd.)

18.2.3 BUSINESS NETWORK SWITCHED SERVICES (Cont'd.)

18.2.3.1 Business Line Service (Cont'd.)

See Rate Schedule in Section 18.2.1.

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18 - GRANDFATHERED SERVICES (CONT'D.)

18.2. RATES & CHARGES - PITTSBURGH MARKET (Cont'd.)

18.2.3 BUSINESS NETWORK SWITCHED SERVICES (Cont'd.)

18.2.3.2 DS1 Trunk Service

Where appropriate facilities do not exist, Special Construction charges will also apply.

Measured Usage Charges:

See Section 18.2.1 for Measured Usage Charges for local calling. See the Company's PA P.U.C. Tariff No. 4 for applicable usage charges for toll calling.

A. Monthly Recurring and Non-Recurring Charges*

<u>Term of Service</u>	Monthly <u>Recurring</u>	<u>Non-Recurring</u>
MTM	\$2,629.74 (I)	\$700.00 (I)
12 Month	\$1,771.65 (I)	\$700.00 (I)
24 Month	\$1,688.30 (I)	\$700.00 (I)
36 Month	\$1,604.89 (I)	\$700.00 (I)
48 Month	\$1,604.89 (I)	\$700.00 (I)
60 Month	\$1,604.89 (I)	\$700.00 (I)

Per Channel (DSO)		
<u>Term of Service</u>	Monthly <u>Recurring</u>	<u>Non-Recurring</u>
-10 Channel		
MTM	\$103.65 (I)	\$87.50 (I)
12 Month	\$75.04 (I)	\$87.50 (I)
24 Month	\$72.96 (I)	\$87.50 (I)
36 Month	\$73.29 (I)	\$87.50 (I)
48 Month	\$73.29 (I)	\$87.50 (I)
60 Month	\$73.29 (I)	\$87.50 (I)

DID 20 Numbers Block	Monthly <u>Recurring</u>	<u>Non-Recurring</u>
	\$30.56 (I)	\$17.50 (I)

* Includes group of 24 ports and transport facility.

18 - GRANDFATHERED SERVICES (CONT'D.)

18.2. RATES & CHARGES - PITTSBURGH MARKET (Cont'd.)

18.2.3 BUSINESS NETWORK SWITCHED SERVICES (Cont'd.)

18.2.3.3 Integrated Services Digital Network Primary Rate Interface

T1Service - (includes DTF, Port, & EUCL)	Monthly <u>Recurring Charges</u>	Non-Recurring <u>Charges</u>
MTM	\$2,727.13 (I)	\$875.00 (I)
12 Month	\$1,875.93 (I)	\$875.00 (I)
24 Month	\$1,792.56 (I)	\$875.00 (I)
36 Month	\$1,709.16 (I)	\$875.00 (I)
48 Month	\$1,625.80 (I)	\$875.00 (I)
60 Month	\$1,542.42 (I)	\$875.00 (I)

18 - GRANDFATHERED SERVICES (CONT'D.)

18.2. RATES & CHARGES - PITTSBURGH MARKET (Cont'd.)

18.2.4 BUNDLED SERVICES PLANS (Cont'd.)

18.2.4.1 CHOICEXCHANGE MEASURED RATE BASIC LINE SERVICE

A. Two Product Bundling

<u>Customers with 1-10 lines</u>		<u>Local Calling</u>		
<u>Term Period</u>	<u>Monthly Recurring Charge</u>	<u>Per Minute Rates</u>	<u>Per Call Rates</u>	
Month to Month	\$70.58	\$0.03	\$0.11	(I)
12 Month	\$53.95	\$0.03	\$0.11	
24 Month	\$50.21	\$0.02	\$0.11	
36 Month	\$46.90	\$0.02	\$0.11	
48 Month	\$46.90	\$0.02	\$0.11	
60 Month	\$46.90	\$0.02	\$0.11	(I)
 <u>Customers with 11 or more lines</u>		 <u>Local Calling</u>		
<u>Term Period</u>	<u>Monthly Recurring Charge</u>	<u>Per Minute Rates</u>	<u>Per Call Rates</u>	
Month to Month	\$66.82	\$0.02	\$0.11	(I)
12 Month	\$51.07	\$0.02	\$0.11	
24 Month	\$48.95	\$0.02	\$0.11	
36 Month	\$46.90	\$0.02	\$0.11	
48 Month	\$46.90	\$0.02	\$0.11	
60 Month	\$46.90	\$0.02	\$0.11	(I)

NOTE: The monthly recurring per line charges above reflect the removal of the End User Common Line (EUCL) element which is now reported as a separate item in the FCC Tariff No. 3 for The Choice One Companies.

18 - GRANDFATHERED SERVICES (CONT'D.)

18.2. RATES & CHARGES - PITTSBURGH MARKET (Cont'd.)

18.2.4 BUNDLED SERVICES PLANS (Cont'd.)

18.2.4.1 CHOICEXCHANGE MEASURED RATE BASIC LINE SERVICE

B. Three Product Bundling

<u>Customers with 1-10 lines</u>		<u>Local Calling</u>		
<u>Term Period</u>	<u>Monthly Recurring Charge</u>	<u>Per Minute Rates</u>	<u>Per Call Rates</u>	
Month to Month	\$64.05	\$0.03	\$0.11	(I)
12 Month	\$48.95	\$0.03	\$0.11	
24 Month	\$46.90	\$0.02	\$0.11	
36 Month	\$44.77	\$0.02	\$0.09	
48 Month	\$44.77	\$0.02	\$0.09	
60 Month	\$44.77	\$0.02	\$0.09	(I)
 <u>Customers with 11 or more lines</u>		 <u>Local Calling</u>		
<u>Term Period</u>	<u>Monthly Recurring Charge</u>	<u>Per Minute Rates</u>	<u>Per Call Rates</u>	
Month to Month	\$64.05	\$0.02	\$0.11	(I)
12 Month	\$48.95	\$0.02	\$0.11	
24 Month	\$46.90	\$0.02	\$0.11	
36 Month	\$44.77	\$0.02	\$0.09	
48 Month	\$44.77	\$0.02	\$0.09	
60 Month	\$44.77	\$0.02	\$0.09	(I)

NOTE: The monthly recurring per line charges above reflect the removal of the End User Common Line (EUCL) element which is now reported as a separate item in the FCC Tariff No. 3 for The Choice One Companies.

18 - GRANDFATHERED SERVICES (CONT'D.)

18.2. RATES & CHARGES - PITTSBURGH MARKET (Cont'd.)

18.2.4 BUNDLED SERVICES PLANS (Cont'd.)

18.2.4.1 CHOICEXCHANGE MEASURED RATE BASIC LINE SERVICE

C. Three Product Bundling

<u>Customers with 1-4 lines</u>		<u>Local Calling</u>		
<u>Term Period</u>	<u>Monthly Recurring Charge</u>	<u>Per Minute Rates</u>	<u>Per Call Rates</u>	
Month to Month	\$93.52	\$0.02	\$0.11	(I)
12 Month	\$71.47	\$0.03	\$0.11	
24 Month	\$67.74	\$0.02	\$0.11	
36 Month	\$63.95	\$0.02	\$0.09	
48 Month	N/A	N/A	N/A	(I)
60 Month	N/A	N/A	N/A	

<u>Customers with 5 or more lines</u>		<u>Local Calling</u>		
<u>Term Period</u>	<u>Monthly Recurring Charge</u>	<u>Per Minute Rates</u>	<u>Per Call Rates</u>	
Month to Month	\$80.40	\$0.02	\$0.11	(I)
12 Month	\$61.44	\$0.02	\$0.11	
24 Month	\$59.43	\$0.02	\$0.09	
36 Month	\$57.30	\$0.02	\$0.09	
48 Month	\$55.23	\$0.02	\$0.09	
60 Month	\$53.11	\$0.02	\$0.09	(I)

18 - GRANDFATHERED SERVICES (CONT'D.)

18.2. RATES & CHARGES - PITTSBURGH MARKET (Cont'd.)

18.2.4 BUNDLED SERVICES PLANS (Cont'd.)

18.2.4.2 CHOICEXCHANGE FLAT RATE BASIC LINE SERVICE

A. Two Product Bundling

<u>Term Period</u>	<u>Monthly Recurring Charge</u>		
	Customers <u>with 1-10 lines</u>	Customers <u>with 11 or more lines</u>	
Month to Month	\$203.16	\$190.86	(I)
12 Month	\$155.30	\$145.88	
24 Month	\$145.92	\$137.95	
36 Month	\$136.52	\$130.03	
48 Month	\$136.52	\$130.03	
60 Month	\$136.52	\$130.03	(I)

B. Three Product Bundling

<u>Term Period</u>	<u>Monthly Recurring Charge</u>		
	Customers <u>with 1-10 lines</u>	Customers <u>with 11 or more lines</u>	
Month to Month	\$189.49	\$180.48	(I)
12 Month	\$144.80	\$137.95	
24 Month	\$136.58	\$130.03	
36 Month	\$128.17	\$122.08	
48 Month	\$128.17	\$122.08	
60 Month	\$128.17	\$122.08	(I)

18 - GRANDFATHERED SERVICES (CONT'D.)

18.2. RATES & CHARGES - PITTSBURGH MARKET (Cont'd.)

18.2.4 BUNDLED SERVICES PLANS

18.2.4.3 CHOICEPATH DS1 TRUNK SERVICE

A. Two Product Bundling

<u>Term Period</u>	<u>Monthly Recurring Charge</u>	<u>Local Calling</u>		
		<u>Per Minute Rates</u>	<u>Per Call Rates</u>	
Month to Month	\$2,099.91	\$0.02	\$0.01	(I)
12 Month	\$1,604.89	\$0.02	\$0.01	
24 Month	\$1,521.56	\$0.02	\$0.01	
36 Month	\$1,438.19	\$0.02	\$0.09	
48 Month	\$1,438.19	\$0.02	\$0.09	
60 Month	\$1,438.19	\$0.02	\$0.09	(I)

B. Three Product Bundling

<u>Term Period</u>	<u>Monthly Recurring Charge</u>	<u>Local Calling</u>		
		<u>Per Minute Rates</u>	<u>Per Call Rates</u>	
Month to Month	\$1,663.55	\$0.02	\$0.08	(I)
12 Month	\$1,271.43	\$0.02	\$0.08	
24 Month	\$1,188.04	\$0.02	\$0.08	
36 Month	\$1,104.67	\$0.02	\$0.07	
48 Month	\$1,104.67	\$0.02	\$0.07	
60 Month	\$1,104.67	\$0.02	\$0.07	(I)

NOTE: The monthly recurring per line charges above reflect the removal of the End User Common Line (EUCL) element which is now reported as a separate item in the FCC Tariff No. 3 for The Choice One Companies.

18 - GRANDFATHERED SERVICES (CONT'D.)

18.2. RATES & CHARGES - PITTSBURGH MARKET (Cont'd.)

18.2.4 BUNDLED SERVICES PLANS

18.2.4.4 CHOICEPATH DS0 (10 BLOCK) SERVICE

A. Two Product Bundling

<u>Term Period</u>	<u>Monthly Recurring Charge</u>	<u>Local Calling</u>		
		<u>Per Minute Rates</u>	<u>Per Call Rates</u>	
Month to Month	\$92.73	\$0.02	\$0.01	(I)
12 Month	\$70.86	\$0.02	\$0.01	
24 Month	\$68.76	\$0.02	\$0.01	
36 Month	\$66.66	\$0.02	\$0.09	
48 Month	\$66.66	\$0.02	\$0.09	
60 Month	\$66.66	\$0.02	\$0.09	(I)

B. Three Product Bundling

<u>Term Period</u>	<u>Monthly Recurring Charge</u>	<u>Local Calling</u>		
		<u>Per Minute Rates</u>	<u>Per Call Rates</u>	
Month to Month	\$87.27	\$0.02	\$0.08	(I)
12 Month	\$66.66	\$0.02	\$0.08	
24 Month	\$64.61	\$0.02	\$0.08	
36 Month	\$62.58	\$0.02	\$0.07	
48 Month	\$62.58	\$0.02	\$0.07	
60 Month	\$62.58	\$0.02	\$0.07	(I)

NOTE: The monthly recurring per line charges above reflect the removal of the End User Common Line (EUCL) element which is now reported as a separate item in the FCC Tariff No. 3 for The Choice One Companies.

18 - GRANDFATHERED SERVICES (CONT'D.)

18.2. RATES & CHARGES - PITTSBURGH MARKET (Cont'd.)

18.2.4 BUNDLED SERVICES PLANS

18.2.4.5 INTEGRATED SERVICES DIGITAL NETWORK PRIMARY RATE
INTERFACE

A. Two Product Bundling

<u>Term Period</u>	<u>Monthly Recurring Charge</u>	<u>Local Calling</u>		
		<u>Per Minute Rates</u>	<u>Per Call Rates</u>	
Month to Month	\$2,236.27	\$0.02	\$0.01	(I)
12 Month	\$1,709.16	\$0.02	\$0.01	
24 Month	\$1,625.80	\$0.02	\$0.01	
36 Month	\$1,542.42	\$0.02	\$0.09	
48 Month	\$1,542.42	\$0.02	\$0.09	
60 Month	\$1,542.42	\$0.02	\$0.09	(I)

B. Three Product Bundling

<u>Term Period</u>	<u>Monthly Recurring Charge</u>	<u>Local Calling</u>		
		<u>Per Minute Rates</u>	<u>Per Call Rates</u>	
Month to Month	\$1,799.95	\$0.02	\$0.08	(I)
12 Month	\$1,375.69	\$0.02	\$0.08	
24 Month	\$1,292.27	\$0.02	\$0.08	
36 Month	\$1,208.90	\$0.02	\$0.07	
48 Month	\$1,208.90	\$0.02	\$0.07	
60 Month	\$1,208.90	\$0.02	\$0.07	(I)

NOTE: The monthly recurring per line charges above reflect the removal of the End User Common Line (EUCL) element which is now reported as a separate item in the FCC Tariff No. 3 for The Choice One Companies.

18 - GRANDFATHERED SERVICES (CONT'D.)

18.3. RATES & CHARGES - HARRISBURG & SCRANTON MARKET (Cont'd.)

18.3.1 LOCAL CALLING CHARGES

18.3.1.1 Measured Rate Usage Charges

<u>Term Period</u>	<u>Customers</u> <u>with 1-10 lines</u>		<u>Customers</u> <u>with 11 or more lines</u>	
	<u>First Min.</u>	<u>Add'l Min.</u>	<u>First Min.</u>	<u>Add'l Min.</u>
Month to Month	\$0.03 (I)	\$0.03 (I)	\$0.03 (I)	\$0.03 (I)
12 Months	\$0.03 (I)	\$0.03 (I)	\$0.03 (I)	\$0.03 (I)
24 Months	\$0.03 (I)	\$0.03 (I)	\$0.02 (I)	\$0.02 (I)
36 Months	\$0.02 (I)	\$0.02 (I)	\$0.02 (I)	\$0.02 (I)
48 Months	\$0.02 (I)	\$0.02 (I)	\$0.02 (I)	\$0.02 (I)
60 Months	\$0.02 (I)	\$0.02 (I)	\$0.02 (I)	\$0.02 (I)

18.3.1.2 Message Rate Usage Charges

<u>Term Period</u>	<u>Customers</u> <u>with 1-10 lines</u>		<u>Customers</u> <u>with 11 or more lines</u>	
	<u>Per Call</u>		<u>Per Call</u>	
Month to Month	\$0.12 (I)		\$0.12 (I)	
12 Months	\$0.11 (I)		\$0.11 (I)	
24 Months	\$0.11 (I)		\$0.11 (I)	
36 Months	\$0.11 (I)		\$0.11 (I)	
48 Months	\$0.11 (I)		\$0.11 (I)	
60 Months	\$0.11 (I)		\$0.11 (I)	

NOTE: The monthly recurring per line charges above reflect the removal of the End User Common Line (EUCL) element which is now reported as a separate item in the FCC Tariff No. 3 for The Choice One Companies.

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Issued by:

General Counsel, Regulatory Affairs
Choice One Communications of Pennsylvania Inc.
100 Chestnut St., Suite 600
Rochester, New York 14604

18 - GRANDFATHERED SERVICES (CONT'D.)

18.3. RATES & CHARGES - HARRISBURG & SCRANTON MARKET (Cont'd.)

18.3.1 LOCAL CALLING CHARGES

18.3.1.3 Flat Rate Charges

Residential

Per Month, Per Line: \$35.00

Business

<u>Term Period</u>	<u>Customers with 1-10 lines Per Month, Per Line*</u>	<u>Customers with 11 or more lines Per Month, Per Line*</u>
Month to Month	\$154.05 (I)	\$138.29 (I)
12 Months	\$158.97 (I)	\$114.59 (I)
24 Months	\$153.39 (I)	\$110.46 (I)
36 Months	\$147.56 (I)	\$102.13 (I)
48 Months	\$147.56 (I)	\$102.13 (I)
60 Months	\$71.47 (I)	\$102.13 (I)

See the Company's PA P.U.C. Tariff No. 4 for applicable usage charges for toll calling.

NOTE: The monthly recurring per line charges above reflect the removal of the End User Common Line (EUCL) element which is now reported as a separate item in the FCC Tariff No. 3 for The Choice One Companies.

18 - GRANDFATHERED SERVICES (CONT'D.)

18.3. RATES & CHARGES - HARRISBURG & SCRANTON MARKET (Cont'd.)

18.3.2 RESIDENTIAL NETWORK SWITCHED SERVICES

18.3.2.1 Residential Line Service

Nonrecurring Connection Charge, New Install: \$75.00

Monthly recurring Charges
- Each Base Service Line

<u>Term of Service</u>	<u>Customers With</u>	
	<u>1- 10 lines</u>	<u>11 or more lines</u>
Month-to-Month	\$14.40	\$ 9.50
12 Month	\$13.80	\$ 8.00
24 Month	\$13.15	\$ 7.50
36 Month	\$12.55	\$ 7.00
48 Month	\$12.55	\$ 7.00
60 Month	\$12.55	\$ 7.00

NOTE: The monthly recurring per line charges above reflect the removal of the End User Common Line (EUCL) element which is now reported as a separate item in the FCC Tariff No. 3 for The Choice One Companies.

18 - GRANDFATHERED SERVICES (CONT'D.)

18.3. RATES & CHARGES - HARRISBURG & SCRANTON MARKET (Cont'd.)

18.3.2 - RESIDENTIAL NETWORK SWITCHED SERVICES (Cont'd.)

18.3.2.1 Residential Line Service

See Rate Schedule in Section 18.3.1

Issued by:

General Counsel, Regulatory Affairs
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18 - GRANDFATHERED SERVICES (CONT'D.)

18.3. RATES & CHARGES - HARRISBURG & SCRANTON MARKET (Cont'd.)

18.3.3 BUSINESS NETWORK SWITCHED SERVICES

18.3.3.1 Business Line Service

Nonrecurring Connection Charge, New Install: \$131.25 **(I)**

Monthly recurring Charges
- Each Base Service Line

<u>Term of Service</u>	<u>Customers With</u>	
	<u>1- 10 lines</u>	<u>11 or more lines</u>
Month-to-Month	\$93.52 (I)	\$66.82 (I)
12 Month	\$64.79 (I)	\$44.77 (I)
24 Month	\$66.27 (I)	\$42.75 (I)
36 Month	\$63.75 (I)	\$40.60 (I)
48 Month	\$63.75 (I)	\$40.60 (I)
60 Month	\$63.75 (I)	\$40.60 (I)

NOTE: The monthly recurring per line charges above reflect the removal of the End User Common Line (EUCL) element which is now reported as a separate item in the FCC Tariff No. 3 for The Choice One Companies.

18 - GRANDFATHERED SERVICES (CONT'D.)

18.3. RATES & CHARGES - HARRISBURG & SCRANTON MARKET (Cont'd.)

18.3.3 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd.)

18.3.3.1 Business Line Service (Cont'd.)

See Rate Schedule in Section 18.3.1

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General Counsel, Regulatory Affairs
Choice One Communications of Pennsylvania Inc.
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Rochester, New York 14604

18 - GRANDFATHERED SERVICES (CONT'D.)

18.3. RATES & CHARGES - HARRISBURG & SCRANTON MARKET (Cont'd.)

18.3.3 BUSINESS NETWORK SWITCHED SERVICES (Cont'd.)

18.3.3.2 DS1 Trunk Service

Where appropriate facilities do not exist, Special Construction charges will also apply.

A. Measured Usage Charges:

See Section 18.3.1 for Measured Usage Charges for local calling. See the Company's PA P.U.C. Tariff No. 4 for applicable usage charges for toll calling.

B. Monthly Recurring and Non-Recurring Charges*

<u>Term of Service</u>	<u>Monthly Recurring</u>	<u>Non- Recurring</u>
MTM	\$2,629.74 (I)	\$700.00 (I)
12 Month	\$1,771.65 (I)	\$700.00 (I)
24 Month	\$1,688.30 (I)	\$700.00 (I)
36 Month	\$1,604.89 (I)	\$700.00 (I)
48 Month	\$1,604.89 (I)	\$700.00 (I)
60 Month	\$1,604.89 (I)	\$700.00 (I)

Per Channel (DSO)

-10 Channel

<u>Term of Service</u>	<u>Monthly Recurring</u>	<u>Non- Recurring</u>
MTM	\$103.65 (I)	\$87.50 (I)
12 Month	\$75.04 (I)	\$87.50 (I)
24 Month	\$72.96 (I)	\$87.50 (I)
36 Month	\$70.86 (I)	\$87.50 (I)
48 Month	\$70.86 (I)	\$87.50 (I)
60 Month	\$70.86 (I)	\$87.50 (I)

	<u>Monthly Recurring</u>	<u>Non-Recurring</u>
DID 20 Numbers Block	\$30.56 (I)	\$17.50 (I)

Includes group of 24 ports and transport facility.

NOTE: The monthly recurring per line charges above reflect the removal of the End User Common Line (EUCL) element which is now reported as a separate item in the FCC Tariff No. 3 for The Choice One Companies.

18 - GRANDFATHERED SERVICES (CONT'D.)

18.3. RATES & CHARGES - HARRISBURG & SCRANTON MARKET (Cont'd.)

18.3.3 BUSINESS NETWORK SWITCHED SERVICES (Cont'd.)

18.3.3.3 Integrated Services Digital Network Primary Rate Interface

<u>T1Service - (includes DTF, Port, & EUCL)</u>	<u>Monthly Recurring Charges</u>	<u>Non- Recurring Charges</u>
MTM	\$2,727.13 (I)	\$875.00 (I)
12 Month	\$1,875.93 (I)	\$875.00 (I)
24 Month	\$1,792.56 (I)	\$875.00 (I)
36 Month	\$1,709.16 (I)	\$875.00 (I)
48 Month	\$1,709.16 (I)	\$875.00 (I)
60 Month	\$1,709.16 (I)	\$875.00 (I)

NOTE: The monthly recurring per line charges above reflect the removal of the End User Common Line (EUCL) element which is now reported as a separate item in the FCC Tariff No. 3 for The Choice One Companies.

18 - GRANDFATHERED SERVICES (CONT'D.)

18.3. RATES & CHARGES - HARRISBURG & SCRANTON MARKET (Cont'd.)

18.3.4 BUNDLED SERVICES PLANS (Cont'd.)

18.3.4.1 CHOICEXCHANGE MEASURED RATE BASIC LINE SERVICE

A. Two Product Bundling

<u>Customers with 1-10 lines</u>		<u>Local Calling</u>		
<u>Term Period</u>	<u>Monthly Recurring Charge</u>	<u>Per Minute Rates</u>	<u>Per Call Rates</u>	
Month to Month	\$83.37	\$0.03	\$0.11	(I)
12 Month	\$63.75	\$0.03	\$0.11	
24 Month	\$59.43	\$0.02	\$0.11	
36 Month	\$55.23	\$0.02	\$0.11	
48 Month	\$55.23	\$0.02	\$0.11	
60 Month	\$55.23	\$0.02	\$0.11	(I)
 <u>Customers with 11 or more lines</u>		 <u>Local Calling</u>		
<u>Term Period</u>	<u>Monthly Recurring Charge</u>	<u>Per Minute Rates</u>	<u>Per Call Rates</u>	
Month to Month	\$55.88	\$0.02	\$0.11	(I)
12 Month	\$42.75	\$0.02	\$0.11	
24 Month	\$40.60	\$0.02	\$0.11	
36 Month	\$38.54	\$0.02	\$0.11	
48 Month	\$38.54	\$0.02	\$0.11	
60 Month	\$38.54	\$0.02	\$0.11	(I)

18 - GRANDFATHERED SERVICES (CONT'D.)

18.3. RATES & CHARGES - HARRISBURG & SCRANTON MARKET (Cont'd.)

18.3.4 BUNDLED SERVICES PLANS (Cont'd.)

18.3.4.1 CHOICEXCHANGE MEASURED RATE BASIC LINE SERVICE

B. Three Product Bundling

<u>Customers with 1-10 lines</u>		<u>Local Calling</u>		
<u>Term Period</u>	<u>Monthly Recurring Charge</u>	<u>Per Minute Rates</u>	<u>Per Call Rates</u>	
Month to Month	\$72.22	\$0.03	\$0.11	(I)
12 Month	\$55.23	\$0.03	\$0.11	
24 Month	\$50.84	\$0.02	\$0.11	
36 Month	\$46.69	\$0.02	\$0.09	
48 Month	\$46.69	\$0.02	\$0.09	
60 Month	\$46.69	\$0.02	\$0.09	(I)
 <u>Customers with 11 or more lines</u>		 <u>Local Calling</u>		
<u>Term Period</u>	<u>Monthly Recurring Charge</u>	<u>Per Minute Rates</u>	<u>Per Call Rates</u>	
Month to Month	\$53.13	\$0.02	\$0.11	(I)
12 Month	\$40.60	\$0.02	\$0.11	
24 Month	\$38.54	\$0.02	\$0.11	
36 Month	\$36.42	\$0.02	\$0.09	
48 Month	\$36.42	\$0.02	\$0.09	
60 Month	\$36.42	\$0.02	\$0.09	(I)

18 - GRANDFATHERED SERVICES (CONT'D.)

18.3. RATES & CHARGES - HARRISBURG & SCRANTON MARKET (Cont'd.)

18.3.4 BUNDLED SERVICES PLANS (Cont'd.)

18.3.4.2 CHOICEXCHANGE FLAT RATE BASIC LINE SERVICE

A. Two Product Bundling

<u>Term Period</u>	<u>Monthly Recurring Charge</u>		
	Customers <u>with 1-10 lines</u>	Customers <u>with 11 or more lines</u>	
Month to Month	\$208.02	\$159.50	(I)
12 Month	\$158.97	\$121.92	
24 Month	\$149.42	\$113.54	
36 Month	\$139.84	\$105.28	
48 Month	\$139.84	\$105.28	
60 Month	\$139.84	\$105.28	(I)

B. Three Product Bundling

<u>Term Period</u>	<u>Monthly Recurring Charge</u>		
	Customers <u>with 1-10 lines</u>	Customers <u>with 11 or more lines</u>	
Month to Month	\$182.93	\$148.59	(I)
12 Month	\$139.84	\$113.54	
24 Month	\$131.48	\$105.28	
36 Month	\$120.61	\$96.88	
48 Month	\$120.61	\$96.88	
60 Month	\$120.61	\$96.88	(I)

NOTE: The monthly recurring per line charges above reflect the removal of the End User Common Line (EUCL) element which is now reported as a separate item in the FCC Tariff No. 3 for The Choice One Companies.

18 - GRANDFATHERED SERVICES (CONT'D.)

18.3. RATES & CHARGES - HARRISBURG & SCRANTON MARKET (Cont'd.)

18.3.4 BUNDLED SERVICES PLANS (CONT'D.)

18.3.4.3 CHOICEPATH DS1 TRUNK SERVICE

A. Two Product Bundling

<u>Term Period</u>	<u>Monthly Recurring Charge</u>	<u>Local Calling</u>		
		<u>Per Minute Rates</u>	<u>Per Call Rates</u>	
Month to Month	\$2,099.91	\$0.02	\$0.01	(I)
12 Month	\$1,604.89	\$0.02	\$0.01	
24 Month	\$1,521.56	\$0.02	\$0.01	
36 Month	\$1,438.19	\$0.02	\$0.09	
48 Month	\$1,438.19	\$0.02	\$0.09	
60 Month	\$1,438.19	\$0.02	\$0.09	(I)

B. Three Product Bundling

<u>Term Period</u>	<u>Monthly Recurring Charge</u>	<u>Local Calling</u>		
		<u>Per Minute Rates</u>	<u>Per Call Rates</u>	
Month to Month	\$1,663.55	\$0.02	\$0.08	(I)
12 Month	\$1,271.43	\$0.02	\$0.08	
24 Month	\$1,188.04	\$0.02	\$0.08	
36 Month	\$1,104.67	\$0.02	\$0.07	
48 Month	\$1,104.67	\$0.02	\$0.07	
60 Month	\$1,104.67	\$0.02	\$0.07	(I)

NOTE: The monthly recurring per line charges above reflect the removal of the End User Common Line (EUCL) element which is now reported as a separate item in the FCC Tariff No. 3 for The Choice One Companies.

18 - GRANDFATHERED SERVICES (CONT'D.)

18.3. RATES & CHARGES - HARRISBURG & SCRANTON MARKET (Cont'd.)

18.3.4 BUNDLED SERVICES PLANS (CONT'D.)

18.3.4.4 CHOICEPATH DS0 (10 BLOCK) SERVICE

A. Two Product Bundling

<u>Term Period</u>	<u>Monthly Recurring Charge</u>	<u>Local Calling</u>		
		<u>Per Minute Rates</u>	<u>Per Call Rates</u>	
Month to Month	\$92.73	\$0.02	\$0.01	(I)
12 Month	\$70.86	\$0.02	\$0.01	
24 Month	\$68.76	\$0.02	\$0.01	
36 Month	\$66.66	\$0.02	\$0.09	
48 Month	\$66.66	\$0.02	\$0.09	
60 Month	\$66.66	\$0.02	\$0.09	(I)

B. Three Product Bundling

<u>Term Period</u>	<u>Monthly Recurring Charge</u>	<u>Local Calling</u>		
		<u>Per Minute Rates</u>	<u>Per Call Rates</u>	
Month to Month	\$87.27	\$0.02	\$0.08	(I)
12 Month	\$66.66	\$0.02	\$0.08	
24 Month	\$64.61	\$0.02	\$0.08	
36 Month	\$62.58	\$0.02	\$0.07	
48 Month	\$62.58	\$0.02	\$0.07	
60 Month	\$62.58	\$0.02	\$0.07	(I)

NOTE: The monthly recurring per line charges above reflect the removal of the End User Common Line (EUCL) element which is now reported as a separate item in the FCC Tariff No. 3 for The Choice One Companies.

18 - GRANDFATHERED SERVICES (CONT'D.)

18.3. RATES & CHARGES - HARRISBURG & SCRANTON MARKET (Cont'd.)

18.3.4 BUNDLED SERVICES PLANS (CONT'D.)

18.3.4.5 INTEGRATED SERVICES DIGITAL NETWORK PRIMARY RATE INTERFACE

A. Two Product Bundling

<u>Term Period</u>	<u>Monthly Recurring Charge</u>	<u>Local Calling</u>		
		<u>Per Minute Rates</u>	<u>Per Call Rates</u>	
Month to Month	\$2,234.63	\$0.02	\$0.01	(I)
12 Month	\$1,709.16	\$0.02	\$0.01	
24 Month	\$1,625.80	\$0.02	\$0.01	
36 Month	\$1,542.42	\$0.02	\$0.09	
48 Month	\$1,542.42	\$0.02	\$0.09	
60 Month	\$1,542.42	\$0.02	\$0.09	(I)

B. Three Product Bundling

<u>Term Period</u>	<u>Monthly Recurring Charge</u>	<u>Local Calling</u>		
		<u>Per Minute Rates</u>	<u>Per Call Rates</u>	
Month to Month	\$1,799.95	\$0.02	\$0.08	(I)
12 Month	\$1,375.69	\$0.02	\$0.08	
24 Month	\$1,292.27	\$0.02	\$0.08	
36 Month	\$1,208.90	\$0.02	\$0.07	
48 Month	\$1,208.90	\$0.02	\$0.07	
60 Month	\$1,208.90	\$0.02	\$0.07	(I)

NOTE: The monthly recurring per line charges above reflect the removal of the End User Common Line (EUCL) element which is now reported as a separate item in the FCC Tariff No. 3 for The Choice One Companies.

18 - GRANDFATHERED SERVICES (CONT'D.)

18.4. RATES & CHARGES – ALLENTOWN MARKET

18.4.1 LOCAL CALLING CHARGES

18.4.1.1 Measured Rate Usage Charges

<u>Term Period</u>	<u>Customers</u> <u>with 1-10 lines</u>		<u>Customers</u> <u>with 11 or more lines</u>	
	<u>First Min.</u>	<u>Add'l Min.</u>	<u>First Min.</u>	<u>Add'l Min.</u>
Month to Month	\$0.03 (I)	\$0.03 (I)	\$0.03 (I)	\$0.03 (I)
12 Months	\$0.03 (I)	\$0.03 (I)	\$0.03 (I)	\$0.03 (I)
24 Months	\$0.03 (I)	\$0.03 (I)	\$0.02 (I)	\$0.02 (I)
36 Months	\$0.02 (I)	\$0.02 (I)	\$0.02 (I)	\$0.02 (I)
48 Months	\$0.02 (I)	\$0.02 (I)	\$0.02 (I)	\$0.02 (I)
60 Months	\$0.02 (I)	\$0.02 (I)	\$0.02 (I)	\$0.02 (I)

18.4.1.2 Message Rate Usage Charges

<u>Term Period</u>	<u>Customers</u> <u>with 1-10 lines</u>	<u>Customers</u> <u>with 11 or more lines</u>
	<u>Per Call</u>	<u>Per Call</u>
Month to Month	\$0.12 (I)	\$0.12 (I)
12 Months	\$0.11 (I)	\$0.11 (I)
24 Months	\$0.11 (I)	\$0.11 (I)
36 Months	\$0.11 (I)	\$0.11 (I)
48 Months	\$0.11 (I)	\$0.11 (I)
60 Months	\$0.11 (I)	\$0.11 (I)

NOTE: The monthly recurring per line charges above reflect the removal of the End User Common Line (EUCL) element which is now reported as a separate item in the FCC Tariff No. 3 for The Choice One Companies.

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18 - GRANDFATHERED SERVICES (CONT'D.)

18.4. RATES & CHARGES – ALLENTOWN MARKET (Cont'd.)

18.4.1 LOCAL CALLING CHARGES (Cont'd.)

18.4.1.3 Flat Rate Charges

Residential

Per Month, Per Line: \$35.00

Business

<u>Term Period</u>	<u>Customers</u>	<u>Customers</u>
	<u>with 1-10 lines</u>	<u>with 11 or more lines</u>
	<u>Per Month, Per Line*</u>	<u>Per Month, Per Line*</u>
Month to Month	\$164.61 (I)	\$147.02 (I)
12 Months	\$170.50 (I)	\$149.01 (I)
24 Months	\$164.89 (I)	\$140.60 (I)
36 Months	\$158.97 (I)	\$132.34 (I)
48 Months	\$158.97 (I)	\$132.34 (I)
60 Months	\$158.97(I)	\$132.34 (I)

See the Company's PA P.U.C. Tariff No. 4 for applicable usage charges for toll calling.

NOTE: The monthly recurring per line charges above reflect the removal of the End User Common Line (EUCL) element which is now reported as a separate item in the FCC Tariff No. 3 for The Choice One Companies.

18 - GRANDFATHERED SERVICES (CONT'D.)

18.4. RATES & CHARGES – ALLENTOWN MARKET (Cont'd.)

18.4.2 RESIDENTIAL NETWORK SWITCHED SERVICES

18.4.2.1 Residential Line Service

Nonrecurring Connection Charge, New Install: \$75.00

Monthly recurring Charges
- Each Base Service Line

<u>Term of Service</u>	<u>Customers With</u>	
	<u>1- 10 lines</u>	<u>11 or more lines</u>
Month-to-Month	\$14.40	\$9.50
12 Month	\$13.80	\$8.00
24 Month	\$13.15	\$7.50
36 Month	\$12.55	\$7.00
48 Month	\$12.55	\$7.00
60 Month	\$12.55	\$7.00

NOTE: The monthly recurring per line charges above reflect the removal of the End User Common Line (EUCL) element which is now reported as a separate item in the FCC Tariff No. 3 for The Choice One Companies.

Issued by:

General Counsel, Regulatory Affairs
Choice One Communications of Pennsylvania Inc.
100 Chestnut St., Suite 600
Rochester, New York 14604

18 - GRANDFATHERED SERVICES (CONT'D.)

18.4. RATES & CHARGES – ALLENTOWN MARKET (Cont'd.)

18.4.2 RESIDENTIAL NETWORK SWITCHED SERVICES (Cont'd.)

18.4.2.1 Residential Line Service (Cont'd.)

See Rate Schedule in Section 18.4.1.

Issued by:

General Counsel, Regulatory Affairs
Choice One Communications of Pennsylvania Inc.
100 Chestnut St., Suite 600
Rochester, New York 14604

18 - GRANDFATHERED SERVICES (CONT'D.)

18.4. RATES & CHARGES – ALLENTOWN MARKET (Cont'd.)

18.4.3 BUSINESS NETWORK SWITCHED SERVICES

18.4.3.1 Business Line Service

Nonrecurring Connection Charge, New Install: \$131.25 **(I)**

Monthly recurring Charges
- Each Base Service Line

<u>Term of Service</u>	<u>Customers With</u>	
	<u>1- 10 lines</u>	<u>11 or more lines</u>
Month-to-Month	\$93.52 (I)	\$66.82 (I)
12 Month	\$69.00 (I)	\$44.77 (I)
24 Month	\$66.27 (I)	\$42.75 (I)
36 Month	\$67.94 (I)	\$40.60 (I)
48 Month	\$67.94 (I)	\$40.60 (I)
60 Month	\$67.94 (I)	\$40.60 (I)

18 - GRANDFATHERED SERVICES (CONT'D.)

18.4. RATES & CHARGES – ALLENTOWN MARKET (Cont'd.)

18.4.3 BUSINESS NETWORK SWITCHED SERVICES (Cont'd.)

18.4.3.1 Business Line Service (Cont'd.)

See Rate Schedule in Section 18.4.1.

Issued by:

General Counsel, Regulatory Affairs
Choice One Communications of Pennsylvania Inc.
100 Chestnut St., Suite 600
Rochester, New York 14604

18 - GRANDFATHERED SERVICES (CONT'D.)

18.4. RATES & CHARGES – ALLENTOWN MARKET (Cont'd.)

18.4.3 BUSINESS NETWORK SWITCHED SERVICES (Cont'd.)

18.4.3.2 DS1 Trunk Service

Where appropriate facilities do not exist, Special Construction charges will also apply.

Measured Usage Charges:

See Section 18.4.1 for Measured Usage Charges for local calling. See the Company's PA P.U.C. Tariff No. 4 for applicable usage charges for toll calling.

B. Monthly Recurring and Non-Recurring Charges*

<u>Term of Service</u>	<u>Monthly Recurring</u>	<u>Non- Recurring</u>
MTM	\$2,629.74 (I)	\$700.00 (I)
12 Month	\$1,771.65 (I)	\$700.00 (I)
24 Month	\$1,688.30 (I)	\$700.00 (I)
36 Month	\$1,604.89 (I)	\$700.00 (I)
48 Month	\$1,604.89 (I)	\$700.00 (I)
60 Month	\$1,604.89 (I)	\$700.00 (I)
Per Channel (DSO)		
-10 Channel		
<u>Term of Service</u>	<u>Monthly Recurring</u>	<u>Non- Recurring</u>
MTM	\$103.65 (I)	\$87.50 (I)
12 Month	\$75.04 (I)	\$87.50 (I)
24 Month	\$72.96 (I)	\$87.50 (I)
36 Month	\$70.86 (I)	\$87.50 (I)
48 Month	\$70.86 (I)	\$87.50 (I)
60 Month	\$70.86 (I)	\$87.50 (I)
	<u>Monthly Recurring</u>	<u>Non- Recurring</u>
DID 20 Numbers Block	\$30.56 (I)	\$17.50 (I)

NOTE: The monthly recurring per line charges above reflect the removal of the End User Common Line (EUCL) element which is now reported as a separate item in the FCC Tariff No. 3 for The Choice One Companies.

* Includes group of 24 ports and transport facility.

18 - GRANDFATHERED SERVICES (CONT'D.)

18.4. RATES & CHARGES – ALLENTOWN MARKET (Cont'd.)

18.4.3 BUSINESS NETWORK SWITCHED SERVICES (Cont'd.)

18.4.3.3 Integrated Services Digital Network Primary Rate Interface

T1Service - (includes DTF, Port, & EUCL)	Monthly <u>Recurring Charges</u>	Non- Recurring <u>Charges</u>
MTM	\$2,727.13 (I)	\$875.00 (I)
12 Month	\$1,875.93 (I)	\$875.00 (I)
24 Month	\$1,792.56 (I)	\$875.00 (I)
36 Month	\$1,709.16 (I)	\$875.00 (I)
48 Month	\$1,709.16 (I)	\$875.00 (I)
60 Month	\$1,709.16 (I)	\$875.00 (I)

NOTE: The monthly recurring per line charges above reflect the removal of the End User Common Line (EUCL) element which is now reported as a separate item in the FCC Tariff No. 3 for The Choice One Companies.

18 - GRANDFATHERED SERVICES (CONT'D.)

18.4. RATES & CHARGES – ALLENTOWN MARKET (Cont'd.)

18.4.4 BUNDLED SERVICES PLANS (Cont'd.)

18.4.4.1 CHOICE EXCHANGE MEASURED RATE BASIC LINE SERVICE

A. Two Product Bundling

<u>Customers with 1-10 lines</u>		<u>Local Calling</u>		
<u>Term Period</u>	<u>Monthly Recurring Charge</u>	<u>Per Minute Rates</u>	<u>Per Call Rates</u>	
Month to Month	\$83.37	\$0.03	\$0.11	(I)
12 Month	\$63.75	\$0.03	\$0.11	
24 Month	\$59.43	\$0.02	\$0.11	
36 Month	\$55.23	\$0.02	\$0.11	
48 Month	\$55.23	\$0.02	\$0.11	
60 Month	\$55.23	\$0.02	\$0.11	(I)
 <u>Customers with 11 or more lines</u>		 <u>Local Calling</u>		
<u>Term Period</u>	<u>Monthly Recurring Charge</u>	<u>Per Minute Rates</u>	<u>Per Call Rates</u>	
Month to Month	\$55.88	\$0.02	\$0.11	(I)
12 Month	\$42.75	\$0.02	\$0.11	
24 Month	\$40.60	\$0.02	\$0.11	
36 Month	\$38.54	\$0.02	\$0.11	
48 Month	\$38.54	\$0.02	\$0.11	
60 Month	\$38.54	\$0.02	\$0.11	(I)

NOTE: The monthly recurring per line charges above reflect the removal of the End User Common Line (EUCL) element which is now reported as a separate item in the FCC Tariff No. 3 for The Choice One Companies.

18 - GRANDFATHERED SERVICES (CONT'D.)

18.4. RATES & CHARGES – ALLENTOWN MARKET (Cont'd.)

18.4.4 BUNDLED SERVICES PLANS (Cont'd.)

18.4.4.1 CHOICEXCHANGE MEASURED RATE BASIC LINE SERVICE

B. Three Product Bundling

<u>Customers with 1-10 lines</u>		<u>Local Calling</u>		
<u>Term Period</u>	<u>Monthly Recurring Charge</u>	<u>Per Minute Rates</u>	<u>Per Call Rates</u>	
Month to Month	\$93.52	\$0.03	\$0.11	(I)
12 Month	\$71.47	\$0.03	\$0.11	
24 Month	\$55.23	\$0.02	\$0.11	
36 Month	\$50.84	\$0.02	\$0.09	
48 Month	\$46.69	\$0.02	\$0.09	
60 Month	\$46.69	\$0.02	\$0.09	(I)
 <u>Customers with 11 or more lines</u>		 <u>Local Calling</u>		
<u>Term Period</u>	<u>Monthly Recurring Charge</u>	<u>Per Minute Rates</u>	<u>Per Call Rates</u>	
Month to Month	\$53.13	\$0.02	\$0.11	(I)
12 Month	\$40.60	\$0.02	\$0.11	
24 Month	\$38.54	\$0.02	\$0.11	
36 Month	\$36.42	\$0.02	\$0.09	
48 Month	\$36.42	\$0.02	\$0.09	
60 Month	\$36.42	\$0.02	\$0.09	(I)

18 - GRANDFATHERED SERVICES (CONT'D.)

18.4. RATES & CHARGES – ALLENTOWN MARKET (Cont'd.)

18.4.4 BUNDLED SERVICES PLANS (Cont'd.)

18.4.4.2 CHOICEXCHANGE FLAT RATE BASIC LINE SERVICE

A. Two Product Bundling

<u>Term Period</u>	<u>Monthly Recurring Charge</u>		
	<u>Customers with 1- 10 lines</u>	<u>Customers with 11 or more lines</u>	
Month to Month	\$208.02	\$184.03	(I)
12 Month	\$158.97	\$140.60	
24 Month	\$149.42	\$132.34	
36 Month	\$139.84	\$124.01	
48 Month	\$139.84	\$124.01	(I)
60 Month	\$139.84	\$124.01	

B. Three Product Bundling

<u>Term Period</u>	<u>Monthly Recurring Charge</u>		
	<u>Customers with 1- 10 lines</u>	<u>Customers with 11 or more lines</u>	
Month to Month	\$182.93	\$173.11	(I)
12 Month	\$139.84	\$132.34	
24 Month	\$130.22	\$124.81	
36 Month	\$120.61	\$115.69	
48 Month	\$120.61	\$115.69	
60 Month	\$120.61	\$115.69	(I)

NOTE: The monthly recurring per line charges above reflect the removal of the End User Common Line (EUCL) element which is now reported as a separate item in the FCC Tariff No. 3 for The Choice One Companies.

18 - GRANDFATHERED SERVICES (CONT'D.)

18.4. RATES & CHARGES – ALLENTOWN MARKET (Cont'd.)

18.4.4 BUNDLED SERVICES PLANS

18.4.4.3 CHOICEPATH DS1 TRUNK SERVICE

A. Two Product Bundling

<u>Term Period</u>	<u>Monthly Recurring Charge</u>	<u>Local Calling</u>		
		<u>Per Minute Rates</u>	<u>Per Call Rates</u>	
Month to Month	\$2,099.91	\$0.02	\$0.01	(I)
12 Month	\$1,604.89	\$0.02	\$0.01	
24 Month	\$1,521.56	\$0.02	\$0.01	
36 Month	\$1,438.19	\$0.02	\$0.09	
48 Month	\$1,438.19	\$0.02	\$0.09	
60 Month	\$1,438.19	\$0.02	\$0.09	(I)

B. Three Product Bundling

<u>Term Period</u>	<u>Monthly Recurring Charge</u>	<u>Local Calling</u>		
		<u>Per Minute Rates</u>	<u>Per Call Rates</u>	
Month to Month	\$1,663.55	\$0.02	\$0.08	(I)
12 Month	\$1,271.43	\$0.02	\$0.08	
24 Month	\$1,188.04	\$0.02	\$0.08	
36 Month	\$1,104.67	\$0.02	\$0.07	
48 Month	\$1,104.67	\$0.02	\$0.07	
60 Month	\$1,104.67	\$0.02	\$0.07	(I)

NOTE: The monthly recurring per line charges above reflect the removal of the End User Common Line (EUCL) element which is now reported as a separate item in the FCC Tariff No. 3 for The Choice One Companies.

18 - GRANDFATHERED SERVICES (CONT'D.)

18.4. RATES & CHARGES – ALLENTOWN MARKET (Cont'd.)

18.4.4 BUNDLED SERVICES PLANS

18.4.4.4 CHOICEPATH DS0 (10 BLOCK) SERVICE

A. Two Product Bundling

<u>Term Period</u>	<u>Monthly Recurring Charge</u>	<u>Local Calling</u>		
		<u>Per Minute Rates</u>	<u>Per Call Rates</u>	
Month to Month	\$92.73	\$0.02	\$0.01	(I)
12 Month	\$70.86	\$0.02	\$0.01	
24 Month	\$68.76	\$0.02	\$0.01	
36 Month	\$66.66	\$0.02	\$0.09	
48 Month	\$66.66	\$0.02	\$0.09	
60 Month	\$66.66	\$0.02	\$0.09	(I)

B. Three Product Bundling

<u>Term Period</u>	<u>Monthly Recurring Charge</u>	<u>Local Calling</u>		
		<u>Per Minute Rates</u>	<u>Per Call Rates</u>	
Month to Month	\$87.27	\$0.02	\$0.08	(I)
12 Month	\$66.66	\$0.02	\$0.08	
24 Month	\$64.61	\$0.02	\$0.08	
36 Month	\$62.58	\$0.02	\$0.07	
48 Month	\$62.58	\$0.02	\$0.07	
60 Month	\$62.58	\$0.02	\$0.07	(I)

NOTE: The monthly recurring per line charges above reflect the removal of the End User Common Line (EUCL) element which is now reported as a separate item in the FCC Tariff No. 3 for The Choice One Companies.

18 - GRANDFATHERED SERVICES (CONT'D.)

18.4. RATES & CHARGES – ALLENTOWN MARKET (Cont'd.)

18.4.4 BUNDLED SERVICES PLANS

18.4.4.5 INTEGRATED SERVICES DIGITAL NETWORK PRIMARY RATE
INTERFACE

A. Two Product Bundling

<u>Term Period</u>	<u>Monthly Recurring Charge</u>	<u>Local Calling</u>		
		<u>Per Minute Rates</u>	<u>Per Call Rates</u>	
Month to Month	\$2,236.27	\$0.02	\$0.01	(D)
12 Month	\$1,709.16	\$0.02	\$0.01	
24 Month	\$1,625.80	\$0.02	\$0.01	
36 Month	\$1,542.42	\$0.02	\$0.09	
48 Month	\$1,542.42	\$0.02	\$0.09	
60 Month	\$1,542.42	\$0.02	\$0.09	(D)

B. Three Product Bundling

<u>Term Period</u>	<u>Monthly Recurring Charge</u>	<u>Local Calling</u>		
		<u>Per Minute Rates</u>	<u>Per Call Rates</u>	
Month to Month	\$1,799.95	\$0.02	\$0.08	(D)
12 Month	\$1,375.69	\$0.02	\$0.08	
24 Month	\$1,292.27	\$0.02	\$0.08	
36 Month	\$1,208.90	\$0.02	\$0.07	
48 Month	\$1,208.90	\$0.02	\$0.07	
60 Month	\$1,208.90	\$0.02	\$0.07	(D)

NOTE: The monthly recurring per line charges above reflect the removal of the End User Common Line (EUCL) element which is now reported as a separate item in the FCC Tariff No. 3 for The Choice One Companies.

18 - GRANDFATHERED SERVICES (Cont'd)

18.5 CHOICE PATH SERVICE

18.5.1 Description

Choice Path Service provides a customer with connection to the Company switch via a T1 digital fiber optic transmission facility operating at 1.544 Mbps and time division multiplexed into 24 voice grade telephonic communications channels. Choice Path trunks are provided for connection of customer-provided equipment capable of supporting T1 transmission to the Company switch. Each Choice Path trunk has the following characteristics:

Terminal Interface:	Channel Bank or DSX-1 panel
Signaling Type:	Loop, Ground, E&M I, II, III
Start Dial Indicator:	Immediate Wink, Delay Dial, Dial Tone
Pulse Type:	Dual Tone Multi-Frequency (DTMF)
Directionality:	In-Coming or Out-Going Only, as specified by the customer

18 - GRANDFATHERED SERVICES (Cont'd)

18.5 CHOICE PATH SERVICE (Cont'd)

18.5.2 Rates & Charges

18.5.2.1 Pittsburgh Market I

A. Voice Only T1: 15 channels minimum

Integrated T1: 10 channels minimum

<u>Term Length</u>	<u>MTM</u>	<u>12 Month</u>	<u>36 Month</u>	<u>60 Month</u>	
Voice Channel	\$52.98	\$73.27	\$68.48	\$64.87	(I)
Voice Channel + Data	\$52.98	\$69.62	\$61.29	\$54.08	
PRI Option*	\$111.32	\$180.20	\$180.20	\$180.20	(I)

* For PRI option: Client must order 23 channels total.

B. Data Only T1 (for data only locations) - NO MINIMUM

	<u>128K</u>	<u>256K</u>	<u>384K</u>	<u>512K</u>	<u>640K</u>	
Month to Month	\$1,663.55	\$2,045.33	\$2,399.88	\$2,754.40	\$3,108.93	(I)
12 Month	\$1,271.43	\$1,563.24	\$1,834.23	\$2,105.16	\$2,376.08	
36 Month	\$1,229.74	\$1,438.19	\$1,688.30	\$1,938.41	\$2,188.52	
60 Month	\$1,167.22	\$1,271.43	\$1,438.19	\$1,604.89	\$1,771.65	(I)
	<u>768K</u>	<u>1.0M</u>	<u>1.2M</u>	<u>1.5M</u>		
Month to Month	\$3,463.44	\$4,090.70	\$4,636.15	\$5,181.56		(I)
12 Month	\$2,647.09	\$3,126.46	\$3,543.35	\$3,960.18		
36 Month	\$2,438.64	\$2,855.46	\$3,251.54	\$3,647.58		
60 Month	\$2,000.92	\$2,501.17	\$3,022.23	3,522.45		(I)

C. Data Only T1 (for locations w/ voice and data) - NO MINIMUM

	<u>128K</u>	<u>256K</u>	<u>384K</u>	<u>512K</u>	<u>640K</u>	
Month to Month	\$1,266.20	\$1,538.88	\$1,792.11	\$2,045.33	\$2,298.59	(I)
12 Month	\$1,229.74	\$1,438.19	\$1,688.30	\$1,938.41	\$2,188.52	
36 Month	\$1,167.22	\$1,271.43	\$1,438.19	\$1,604.89	\$1,771.65	
60 Month	\$1,25.53	\$1,229.74	\$1,396.47	\$1,563.24	\$1,730.00	(I)
	<u>768K</u>	<u>1.0M</u>	<u>1.2M</u>	<u>1.5M</u>		
Month to Month	\$2,551.82	\$3,019.29	\$3,447.85	\$3,876.43		(I)
12 Month	\$2,438.64	\$2,855.46	\$3,251.54	\$3,647.58		
36 Month	\$2,00.92	\$2,501.17	\$3,022.23	\$3,522.46		
60 Month	\$1,875.93	\$2,396.96	\$2,855.46	\$3,314.03		(I)

18 - GRANDFATHERED SERVICES (Cont'd)

18.5 CHOICE PATH SERVICE (Cont'd)

18.5.2 Rates & Charges (Cont'd)

18.5.2.1 Pittsburgh Market I (Cont'd)

D. Integrated T1 - Minimum of 10 total channels (data & voice) must be purchased.

	<u>128K</u>	<u>256K</u>	<u>384K</u>	<u>512K</u>	<u>640K</u>	<u>768K</u>	<u>1.0M</u>	<u>1.2M</u>	
Month-to-Month	\$681.78	\$1,110.36	\$1,499.91	\$1,850.56	\$2,201.19	\$2,532.32	\$3,019.29	\$3,447.850	(I)
12 Month	\$562.73	\$937.93	\$1,271.43	\$1,604.89	\$1,938.41	\$2,396.96	\$2,855.46	\$3,251.54	
36 Month	\$521.10	\$812.88	\$1,104.67	\$1,375.69	\$1,584.10	\$1,792.56	\$2,355.26	\$2,897.20	
60 Month	\$479.41	\$750.37	\$1,021.32	\$1,292.27	\$1,500.68	\$1,667.44	\$2,209.39	\$2,751.3	(I)

18 - GRANDFATHERED SERVICES (Cont'd)

18.5 CHOICE PATH SERVICE (Cont'd)

18.5.2 Rates & Charges (Cont'd)

18.5.2.2 Pittsburgh Market II

A. Voice Only T1: 15 channels minimum

Integrated T1: 10 channels minimum

<u>Term Length</u>	<u>MTM</u>	<u>12 Month</u>	<u>36 Month</u>	<u>60 Month</u>	
Voice Channel	\$112.98	\$84.74	\$79.21	\$75.04	(I)
Voice Channel + Data	\$112.98	\$80.54	\$70.86	\$62.58	
PRI Option*	\$194.81	\$208.44	\$208.44	\$208.44	(I)

* For PRI option: Client must order 23 channels total.

B. Data Only T1 (for data only locations) - NO MINIMUM

	<u>128K</u>	<u>256K</u>	<u>384K</u>	<u>512K</u>	<u>640K</u>	
MTM	\$1,663.55	\$2,045.33	\$2,399.88	\$2,754.40	\$3,105.57	(I)
12 Month	\$1,271.43	\$1,563.24	\$1,834.23	\$2,105.16	\$2,376.08	
36 Month	\$1,229.74	\$1,438.19	\$1,688.30	\$1,938.41	\$2,188.52	
60 Month	\$1,167.22	\$1,271.43	\$1,438.19	\$1,604.89	\$1,771.65	(I)

	<u>768K</u>	<u>1.0M</u>	<u>1.2M</u>	<u>1.5M</u>	
Month to Month	\$3,463.44	\$4,090.70	\$4,636.15	\$5,181.56	(I)
12 Month	\$2,647.09	\$3,126.46	\$3,543.35	\$3,960.18	
36 Month	\$2,438.64	\$2,855.46	\$3,251.54	\$3,647.58	
60 Month	\$2,000.92	\$2,501.17	\$3,022.23	\$3,522.45	(I)

C. Data Only T1 (for locations w/ voice and data) - NO MINIMUM

	<u>128K</u>	<u>256K</u>	<u>384K</u>	<u>512K</u>	<u>640K</u>	
Month to Month	\$1,266.20	\$1,538.88	\$1,792.11	\$2,045.33	\$2,298.59	(I)
12 Month	\$1,229.74	\$1,438.19	\$1,688.30	\$1,938.41	\$2,188.52	
36 Month	\$1,167.22	\$1,271.43	\$1,438.19	\$1,604.89	\$1,771.65	
60 Month	\$1,125.53	\$1,229.74	\$1,396.47	\$1,563.24	\$1,730.00	(I)

	<u>768K</u>	<u>1.0M</u>	<u>1.2M</u>	<u>1.5M</u>	
Month to Month	\$2,551.82	\$3,019.29	\$3,447.85	\$3,876.46	(I)
12 Month	\$2,438.64	\$2,855.46	\$3,251.54	\$3,647.58	
36 Month	\$2,000.92	\$2,501.17	\$3,022.23	\$3,522.45	
60 Month	\$1,875.93	\$2,396.96	\$2,845.46	\$3,314.03	(I)

18 - GRANDFATHERED SERVICES (Cont'd)

18.5 CHOICE PATH SERVICE (Cont'd)

18.5.2 Rates & Charges (Cont'd)

18.5.2.2 Pittsburgh Market II (Cont'd)

D. Integrated T1 - Minimum of 10 total channels (data & voice) must be purchased.

	<u>128K</u>	<u>256K</u>	<u>384K</u>	<u>512K</u>	<u>640K</u>	<u>768K</u>	<u>1.0M</u>	<u>1.2M</u>	
Month-to-Month	\$681.78	\$1,110.36	\$1,499.91	\$1,850.56	\$2,201.19	\$2,532.32	\$3,019.29	\$3,447.85	(I)
12 Month	\$562.73	\$937.93	\$1,271.43	\$1,604.89	\$1,938.41	\$2,396.96	\$2,855.46	\$3,251.54	
36 Month	\$521.10	\$812.88	\$1,104.67	\$1,375.69	\$1,584.10	\$1,792.56	\$2,355.26	\$2,897.20	
60 Month	\$479.41	\$750.37	\$1,021.32	\$1,292.27	\$1,500.68	\$1,667.44	\$2,209.39	\$2,751.30	(I)

18 - GRANDFATHERED SERVICES (Cont'd)

18.5 CHOICE PATH SERVICE (Cont'd)

18.5.2 Rates & Charges (Cont'd)

18.5.2.3 Harrisburg & Scranton Markets

A. Voice Only T1: 15 channels minimum

Integrated T1: 10 channels minimum

<u>Term Length</u>	<u>MTM</u>	<u>12 Month</u>	<u>36 Month</u>	<u>60 Month</u>	
Voice Channel	\$86.40	\$89.85	\$84.04	\$75.62	(I)
Voice Channel + Data	\$86.40	\$85.75	\$75.69	\$67.29	
PRI Option*	\$194.81	\$208.44	\$208.44	\$208.44	(I)

* For PRI option: Client must order 23 channels total.

B. Data Only T1 (for data only locations) - NO MINIMUM

	<u>128K</u>	<u>256K</u>	<u>384K</u>	<u>512K</u>	<u>640K</u>	
Month to Month	\$1,827.19	\$2,154.43	\$2,481.64	\$2,808.94	\$3,136.18	(I)
12 Month	\$1,396.47	\$1,646.58	\$1,896.72	\$2,146.83	\$2,396.96	
36 Month	\$1,313.11	\$1,563.24	\$1,813.35	\$2,063.44	\$2,292.76	
60 Month	\$1,229.74	\$1,479.89	\$1,730.00	\$1,959.23	\$2,188.52	(I)

	<u>768K</u>	<u>1.0M</u>	<u>1.2M</u>	<u>1.5M</u>	
Month to Month	\$3,436.20	\$3,927.07	\$4,199.79	\$4,363.40	(I)
12 Month	\$2,626.24	\$3,001.41	\$3,209.89	\$3,334.89	
36 Month	\$2,522.00	\$2,855.46	\$3,022.23	\$3,189.03	
60 Month	\$2,396.96	\$2,709.63	\$2,876.34	\$3,022.23	(I)

C. Data Only T1 (for locations w/ voice and data) - NO MINIMUM

	<u>128K</u>	<u>256K</u>	<u>384K</u>	<u>512K</u>	<u>640K</u>	
Month to Month	\$1,402.50	\$1,655.75	\$1,889.49	\$2,123.28	\$2,357.01	(I)
12 Month	\$1,313.11	\$1,563.24	\$1,813.35	\$2,063.44	\$2,292.76	
36 Month	\$1,229.74	\$1,479.89	\$1,730.00	\$1,959.23	\$2,188.52	
60 Month	\$1,146.41	\$1,396.47	\$1,625.80	\$1,855.02	\$2,063.44	(I)

	<u>768K</u>	<u>1.0M</u>	<u>1.2M</u>	<u>1.5M</u>	
Month to Month	\$2,571.31	\$2,921.96	\$3,214.14	\$3,408.95	(I)
12 Month	\$2,522.00	\$2,855.46	\$3,022.23	\$3,189.03	
36 Month	\$2,396.96	\$2,709.63	\$2,876.34	\$3,022.23	
60 Month	\$2,271.87	\$2,563.72	\$2,709.63	\$2,855.46	(I)

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18 - GRANDFATHERED SERVICES (Cont'd)

18.5 CHOICE PATH SERVICE (Cont'd)

18.5.2 Rates & Charges (Cont'd)

18.5.2.3 Harrisburg & Scranton Markets (Cont'd)

D. Integrated T1 - Minimum of 10 total channels (data & voice) must be purchased.

	<u>128K</u>	<u>256K</u>	<u>384K</u>	<u>512K</u>	<u>640K</u>	<u>768K</u>	<u>1.0M</u>	<u>1.2M</u>	
<u>Month-to-Month</u>	\$759.71	\$1,149.31	\$1,538.88	\$1,909.02	\$2,240.16	\$2,571.31	\$2,921.96	\$3,214.14	(I)
12 Month	\$666.98	\$1,063.02	\$1,459.01	\$1,834.23	\$2,188.52	\$2,522.00	\$2,855.46	\$3,022.23	
36 Month	\$604.45	\$1000.48	\$1375.69	\$1,750.77	\$2084.34	\$2,396.96	\$2,709.63	\$2,876.34	
60 Month	\$562.73	\$937.93	\$1313.11	\$1,667.44	\$1,980.13	\$2,271.87	\$2,563.72	\$2,709.63	(I)

18 - GRANDFATHERED SERVICES (Cont'd)

18.5 CHOICE PATH SERVICE (Cont'd)

18.5.2 Rates & Charges (Cont'd)

18.5.2.4 Allentown

|A. Voice Only T1: 15 channels minimum

Integrated T1: 10 channels minimum

<u>Term Length</u>	<u>MTM</u>	<u>12 Month</u>	<u>36 Month</u>	<u>60 Month</u>	
Voice Channel	\$86.40	\$89.85	\$84.04	\$75.62	(I)
Voice Channel + Data	\$86.40	\$85.75	\$75.69	\$67.29	(I)
PRI Option*	\$194.81	\$204.88	\$204.88	\$204.88	

* For PRI option: Client must order 23 channels total.

B. Data Only T1 (for data only locations) - NO MINIMUM

	<u>128K</u>	<u>256K</u>	<u>384K</u>	<u>512K</u>	<u>640K</u>	
Month to Month	\$1,827.19	\$2,154.43	\$2,481.64	\$2,808.94	\$3,136.18	(I)
12 Month	\$1,396.47	\$1,667.44	\$1,875.93	\$2,084.34	\$2,251.03	
36 Month	\$1,313.11	\$1,563.24	\$1,771.65	\$1,959.23	\$2,126.01	
60 Month	\$1,229.74	\$1,459.01	\$1,667.44	\$1,855.02	\$2,021.78	(I)
	<u>768K</u>	<u>1.0M</u>	<u>1.2M</u>	<u>1.5M</u>		(I)
Month to Month	\$3,163.48	\$3,545.26	\$3,899.77	\$4,227.02		
12 Month	\$2,417.80	\$2,709.63	\$2,980.55	\$3,230.66		
36 Month	\$2,271.87	\$2,542.87	\$2,813.83	\$3,063.92		
60 Month	\$2,167.69	\$2,417.80	\$2,667.91	\$2,897.20		(I)

C. Data Only T1 (for locations w/ voice and data) - NO MINIMUM

	<u>128K</u>	<u>256K</u>	<u>384K</u>	<u>512K</u>	<u>640K</u>	
Month to Month	\$1,402.50	\$1,655.75	\$1,850.56	\$2,045.33	\$2,201.19	(I)
12 Month	\$1,313.11	\$1,563.24	\$1,771.65	\$1,959.23	\$2,126.01	
36 Month	\$1,229.74	\$1,459.01	\$1,667.44	\$1,855.02	\$2,021.78	
60 Month	\$1,146.41	\$1,354.80	\$1,563.24	\$1,750.77	\$1,917.55	(I)
	<u>768K</u>	<u>1.0M</u>	<u>1.2M</u>	<u>1.5M</u>		(I)
Month to Month	\$2,337.53	\$2,610.27	\$2,863.49	\$3,116.70		
12 Month	\$2,271.87	\$2,542.87	\$2,813.83	\$3,063.92		
36 Month	\$2,167.69	\$2,417.8	\$2,667.91	\$2,897.20		
60 Month	\$2,063.44	\$2,313.59	\$2,501.17	\$2,730.44		(I)

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18 - GRANDFATHERED SERVICES (Cont'd)

18.5 CHOICE PATH SERVICE (Cont'd)

18.5.2 Rates & Charges (Cont'd)

18.5.2.4 Allentown (Cont'd)

D. Integrated T1 - Minimum of 10 total channels (data & voice) must be purchased

	<u>128K</u>	<u>256K</u>	<u>384K</u>	<u>512K</u>	<u>640K</u>	<u>768K</u>	<u>1.0M</u>	<u>1.2M</u>	
<u>Month-to-Month</u>	\$759.71	\$1,129.80	\$1,480.43	\$1,831.1	\$2,084.34	\$2,337.53	\$2,610.27	\$2,863.49	(I)
12 Month	\$666.98	\$1,042.14	\$1,396.47	\$1,730.00	\$2,000.92	\$2,271.87	\$2,542.87	\$2,813.83	
36 Month	\$604.45	\$979.65	\$1,313.11	\$1,646.58	\$1,917.55	\$2,167.69	\$2,417.8	\$2,667.91	
60 Month	\$562.73	\$919.07	\$1,250.62	\$1,563.24	\$1,813.35	\$2,063.44	\$2,313.59	\$2,501.17	(I)

18 - GRANDFATHERED SERVICES (Cont'd)

18.5 CHOICE PATH SERVICE (Cont'd)

18.5.2 Rates & Charges (Cont'd)

18.5.2.5 Erie I Market

A. Voice Only T1: 15 channels minimum

Integrated T1: 10 channels minimum

<u>Term Length</u>	<u>MTM</u>	<u>12 Month</u>	<u>36 Month</u>	<u>60 Month</u>	
Voice Channel	\$98.56	\$102.59	\$95.20	\$86.31	(I)
Voice Channel + Data	\$98.56	\$98.42	\$87.55	\$67.29	
PRI Option*	\$194.81	\$20.844	\$208.44	\$208.44	(I)

* For PRI option: Client must order 23 channels total.

B. Data Only T1 (for data only locations) - NO MINIMUM

	<u>128K</u>	<u>256K</u>	<u>384K</u>	<u>512K</u>	<u>640K</u>	
Month to Month	\$1,827.19	\$2,099.91	\$2,372.56	\$2,618.05	\$2,863.49	(I)
12 Month	\$1,305.13	\$1,604.89	\$1,813.35	\$2,000.92	\$2,188.52	
36 Month	\$1,227.21	\$1,521.56	\$1,709.16	\$1,896.72	\$2,084.34	
60 Month	\$1,149.31	\$1,438.19	\$1,625.80	\$1,792.56	\$1,959.23	(I)

	<u>768K</u>	<u>1.0M</u>	<u>1.2M</u>	<u>1.5M</u>	
Month to Month	\$1,402.50	\$3,599.80	\$4,090.70	\$4,581.57	(I)
12 Month	\$2,376.08	\$2,751.30	\$3,126.46	\$3,501.63	
36 Month	\$2,271.87	\$2,647.09	\$3,022.23	\$3,397.45	
60 Month	\$2,126.01	\$2,480.33	\$2,813.83	\$3,147.34	(I)

C. Data Only T1 (for locations w/ voice and data) - NO MINIMUM

	<u>128K</u>	<u>256K</u>	<u>384K</u>	<u>512K</u>	<u>640K</u>	
Month to Month	\$3,147.34	\$1,597.33	\$1,792.11	\$1,947.96	\$2,103.82	
12 Month	\$1,131.11	\$1,521.56	\$1,709.16	\$1,896.72	\$2,084.34	
36 Month	\$1,229.74	\$1,438.19	\$1,625.80	\$1,792.56	\$1,959.23	
60 Month	\$1,146.41	\$1,375.69	\$1,563.24	\$1,730.00	\$1,896.72	(I)

	<u>768K</u>	<u>1.0M</u>	<u>1.2M</u>	<u>1.5M</u>	
Month to Month	\$2,259.62	\$2,610.27	\$2,960.90	\$3,311.56	(I)
12 Month	\$2,271.87	\$2,647.09	\$3,022.23	\$3,397.45	
36 Month	\$2,126.01	\$2,480.33	\$2,813.83	\$3,147.34	
60 Month	\$2,063.44	\$2,396.96	\$2,730.44	\$3,063.92	(I)

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18 - GRANDFATHERED SERVICES (Cont'd)

18.5 CHOICE PATH SERVICE (Cont'd)

18.5.2 Rates & Charges (Cont'd)

18.5.2.5 Erie I Market (Cont'd)

D. Integrated T1 - Minimum of 10 total channels (data & voice) must be purchased.

	<u>128K</u>	<u>256K</u>	<u>384K</u>	<u>512K</u>	<u>640K</u>	<u>768K</u>	<u>1.0M</u>	<u>1.2M</u>	
<u>Month-to-Month</u>	\$759.71	\$1,129.80	\$1,441.53	\$1,733.67	\$2,006.41	\$2,240.16	\$2,473.92	\$2,707.65	(I)
12 Month	\$689.79	\$1,083.85	\$1,396.47	\$1,688.30	\$1,917.55	\$2,146.83	\$2,376.08	\$2,584.54	
36 Month	\$604.45	\$1,00.48	\$1,313.11	\$1,625.80	\$1,855.02	\$2,063.44	\$2,271.87	\$2,438.64	
60 Month	\$562.73	\$937.93	\$1,250.62	\$1,563.24	\$1,792.56	\$2,000.92	\$2,209.39	\$2,376.08	(I)

18 - GRANDFATHERED SERVICES (Cont'd)

18.5 CHOICE PATH SERVICE (Cont'd)

18.5.2 Rates & Charges (Cont'd)

18.5.2.6 Erie II Market

A. Voice Only T1: 15 channels minimum
Integrated T1: 10 channels minimum

<u>Term Length</u>	<u>MTM</u>	<u>12 Month</u>	<u>36 Month</u>	<u>60 Month</u>	
Voice Channel	\$89.95	\$93.66	\$87.55	\$77.95	(I)
Voice Channel + Data	\$89.95	\$89.50	\$79.21	\$65.42	
PRI Option*	\$194.81	\$208.44	\$208.44	\$208.44	(I)

* For PRI option: Client must order 23 channels total.

B. Data Only T1 (for data only locations) - NO MINIMUM

	<u>128K</u>	<u>256K</u>	<u>384K</u>	<u>512K</u>	<u>640K</u>	
Month to Month	\$2,072.60	\$2,399.88	\$2,727.13	\$3,027.08	\$3,327.12	(I)
12 Month	\$1,584.10	\$1,834.23	\$2,084.34	\$2,313.59	\$2,542.87	
36 Month	\$1,521.56	\$1,771.65	\$2,021.78	\$2,271.87	\$2,501.17	
60 Month	\$1,396.47	\$1,646.58	\$1,896.72	\$2,146.83	\$2,355.26	(I)

	<u>768K</u>	<u>1.0M</u>	<u>1.2M</u>	<u>1.5M</u>	
Month to Month	\$3,627.10	\$4,227.02	\$4,772.46	\$5,317.87	(I)
12 Month	\$2,772.11	\$3,230.66	\$3,647.58	\$4,064.41	
36 Month	\$2,730.44	\$3,147.34	\$3,543.35	\$3,939.30	
60 Month	\$2,563.72	\$2,959.72	\$3,355.77	\$3,730.90	(I)

C. Data Only T1 (for locations w/ voice and data) - NO MINIMUM

	<u>128K</u>	<u>256K</u>	<u>384K</u>	<u>512K</u>	<u>640K</u>	
Month to Month	\$1,538.88	\$1,772.61	\$2,006.41	\$2,220.66	\$2,434.93	(I)
12 Month	\$1,521.56	\$1,771.65	\$2,021.78	\$2,271.87	\$2,501.17	
36 Month	\$1,396.47	\$1,646.58	\$1,896.72	\$2,146.83	\$2,355.26	
60 Month	\$1,313.11	\$1,521.56	\$1,730.00	\$1,938.41	\$2,146.83	(I)

	<u>768K</u>	<u>1.0M</u>	<u>1.2M</u>	<u>1.5M</u>	
Month to Month	\$2,649.24	\$3,058.25	\$3,467.35	\$3,876.43	(I)
12 Month	\$2,730.44	\$3,147.34	\$3,543.35	\$3,939.30	
36 Month	\$2,563.72	\$2,959.72	\$3,355.77	\$3,730.90	
60 Month	\$2,355.26	\$2,772.11	\$3,147.34	\$3,522.45	(I)

18 - GRANDFATHERED SERVICES (Cont'd)

18.5 CHOICE PATH SERVICE (Cont'd)

18.5.2 Rates & Charges (Cont'd)

18.5.2.6 Erie II Market (Cont'd)

D. Integrated T1 - Minimum of 10 total channels (data & voice) must be purchased.

	<u>128K</u>	<u>256K</u>	<u>384K</u>	<u>512K</u>	<u>640K</u>	<u>768K</u>	<u>1.0M</u>	<u>1.2M</u>	
<u>Month-to-Month</u>	\$993.49	\$1327.59	\$1,655.75	\$1,967.40	\$2,279.10	\$2,590.79	\$3,019.29	\$3,447.85	(I)
12 Month	\$937.93	\$1,292.27	\$1,646.58	\$2,000.92	\$2,334.40	\$2,667.91	\$3,105.59	\$3,522.45	
36 Month	\$812.88	\$1,167.22	\$1,521.56	\$1,855.02	\$2,188.52	\$2,501.17	\$2,918.02	\$3,334.89	
60 Month	\$750.37	\$1,083.85	\$1,417.31	\$1,750.77	\$2,021.78	\$2,292.76	\$2,730.44	\$3,126.46	(I)

18 - GRANDFATHERED SERVICES (Cont'd)

18.5 CHOICE PATH SERVICE (Cont'd)

18.5.2 Rates & Charges (Cont'd)

18.5.2.7 Altoona

A Voice Only T1: 15 channels minimum

Integrated T1: 10 channels minimum

<u>Term Length</u>	<u>MTM</u>	<u>12 Month</u>	<u>36 Month</u>	<u>60 Month</u>	
Voice Channel	\$98.56	\$102.59	\$95.90	\$86.31	(I)
Voice Channel + Data	\$98.56	\$98.42	\$87.55	\$67.29	
PRI Option*	\$194.81	\$208.44	\$208.44	\$208.44	(I)

* For PRI option: Client must order 23 channels total.

B. Data Only T1 (for data only locations) - NO MINIMUM

	<u>128K</u>	<u>256K</u>	<u>384K</u>	<u>512K</u>	<u>640K</u>	
Month to Month	\$1,827.19	\$2,099.91	\$2,372.56	\$2,618.05	\$2,863.49	(I)
12 Month	\$1,396.47	\$1,604.89	\$1,813.35	\$2,000.92	\$2,188.52	
36 Month	\$1,313.11	\$1,521.56	\$1,709.16	\$1,896.72	\$2,084.34	
60 Month	\$1,229.74	\$1,438.19	\$1,625.80	\$1,792.56	\$1,959.23	(I)
	<u>768K</u>	<u>1.0M</u>	<u>1.2M</u>	<u>1.5M</u>		
Month to Month	\$3,108.93	\$3,599.80	\$4,090.70	\$4,581.57		(I)
12 Month	\$2,376.08	\$2,751.30	\$3,126.46	\$3,501.63		
36 Month	\$2,271.87	\$2,647.09	\$3,022.23	\$3,397.45		
60 Month	\$2,126.01	\$2,480.33	\$2,813.83	\$3,147.34		(I)

C. Data Only T1 (for locations w/ voice and data) - NO MINIMUM

	<u>128K</u>	<u>256K</u>	<u>384K</u>	<u>512K</u>	<u>640K</u>	
Month to Month	\$1,402.50	\$1,597.33	\$1,792.11	\$1,947.96	\$2,103.82	(I)
12 Month	\$1,313.11	\$1,521.56	\$1,709.16	\$1,896.72	\$2,084.34	
36 Month	\$1,229.74	\$1,438.19	\$1,625.80	\$1,792.56	\$1,959.23	
60 Month	\$1,146.41	\$1,375.69	\$1,563.24	\$1,730.00	\$1,896.72	(I)
	<u>768K</u>	<u>1.0M</u>	<u>1.2M</u>	<u>1.5M</u>		
Month to Month	\$2,259.62	\$2,610.27	\$2,960.90	\$3,311.56		(I)
12 Month	\$2,271.87	\$2,647.09	\$3,022.23	\$3,397.45		
36 Month	\$2,126.01	\$2,480.33	\$2,813.83	\$3,147.34		
60 Month	\$2,063.44	\$2,396.96	\$2,730.44	\$3,063.92		(I)

18 - GRANDFATHERED SERVICES (Cont'd)

18.5 CHOICE PATH SERVICE (Cont'd)

18.5.2 Rates & Charges (Cont'd)

18.5.2.7 Altoona (Cont'd)

D. Integrated T1 - Minimum of 10 total channels (data & voice) must be purchased.

	<u>128K</u>	<u>256K</u>	<u>384K</u>	<u>512K</u>	<u>640K</u>	<u>768K</u>	<u>1.0M</u>	<u>1.2M</u>	
<u>Month-to-Month</u>	\$759.71	\$1,129.80	\$1,441.53	\$1,733.67	\$2,006.41	\$2,240.16	\$2,473.92	\$2,707.65	(I)
12 Month	\$687.79	\$1,083.85	\$1,396.47	\$1,688.30	\$1,917.55	\$2,146.83	\$2,376.08	\$2,584.54	
36 Month	\$604.45	\$1,000.48	\$1,313.11	\$1,625.80	\$1,855.02	\$2,063.44	\$2,271.87	\$2,438.64	
60 Month	\$562.73	\$937.93	\$1,250.62	\$1,563.24	\$1,792.56	\$2,000.92	\$2,209.39	\$2,376.08	(I)

18 - GRANDFATHERED SERVICES (Cont'd)

18.6 FREEWAY SERVICE II

18.6.1 Basic Description

This product eliminates usage sensitive charges for calls placed between end users served by the Company within local calling areas. Unless as otherwise stated in the conditions set forth in 18.6.2 below, the Company will credit local usage charges on any calls placed between end user telephone numbers that are presubscribed to the Company's service, in an amount not to exceed 50% of the client's total local usage charges.

Freeway usage in excess of maximum credit amount will be billed at standard local usage rates.

Customers that did not average a credit of more than \$30.00 per month in 2004 will no longer be eligible for this Freeway Service II.

(C)
(C)

18.6.2 Conditions

- A. "Free calling" coverage under Freeway as described above will be applied to customer telephone numbers that are using either the Company's Local Service.
- B. Freeway coverage will not apply in the following situations:
 - 1. InterLATA calling.
 - 2. IntraLATA calling
 - 3. Calls placed to access the Company's Internet service affiliate (or ISP's that are the Company's clients.
 - 4. Any type of Calling Card or toll-free usage long distance plan.
 - 5. Calls placed between customer locations for the purpose of transmitting data:
 - a. For the purposes of Section 18.6, any telephone number that is being used primarily for data transmission will be considered to be a "data transmission number."
 - b. If a telephone number is being used to transmit data, that number will be restricted from receiving free calls under Freeway, and usage sensitive changes will apply to all calls originating from that number.

18 - GRANDFATHERED SERVICES (Cont'd)

18.6 FREEWAY SERVICE II (Cont'd)

18.6.2 Conditions (Cont'd)

B. (Cont'd)

- c. For auditing purposes, the Company will assume that a customer's telephone number is being used for data transmission if the average daily calling volume of that telephone number exceeds 480 minutes (8 hours) over any single work week (Monday through Friday) or any single weekend (Saturday through Sunday).
 - d. Usage charges will apply on all calls placed over a telephone number during the month in which it was initially determined that said number was a data transmission number based on the criteria set forth in paragraph c. Usage charges will be applied to the calling volume for succeeding months until it can be determined that the customer's telephone number is not a data transmission line.
 - e. Freeway can be reinstated on a telephone number previously identified as a data transmission number if the client can satisfactorily prove that said number will no longer be used to transmit data.
6. Calls placed to end users previously but not currently presubscribed to the Company's service. The Company will, as required by this tariff, bill the customer for usage charges for calls placed to other end users that do not currently subscribe to the Company's service. This condition shall apply to calls terminating to end users who previously used the Company's service but had subsequently subscribed to another telecommunications service provider. Therefore, the determination of whether or not usage charges will apply on specific calls is beyond the control of the Company. Given such situations, the Company cannot guarantee that, during any specific period of time, usage charges will not apply to calls placed by the customer to specific parties.
7. Non-facilities based customers.
8. Acquired clients who have not signed a contract for Choice One Local Service.

18.6.3 Rates and Charges

	<u>Monthly Recurring Charge</u>
Xchange Line, per line	\$3.85 (I)
Voice Path T-1, per T-1	\$23.14 (I)

19 - RATES & CHARGES - ERIE I MARKET (Cont'd.)

19.12. MARKET SPECIFIC PRICING PLANS – ERIE I MARKETS

19.12.1 CHOICE XCHANGE PRODUCT SET

<u>Term Length</u>	<u>Month-to- Month</u>	<u>12 Month</u>	<u>36 Month</u>	<u>60 Month</u>	
Basic Line	\$94.71	\$70.68	\$66.96	\$61.22	(I)
Advantage Line	\$138.30	\$102.92	\$96.29	\$86.87	
Basic Line + Data	\$94.71	\$66.54	\$60.55	\$57.05	
Advantage Line + Data	\$138.30	\$98.70	\$87.97	\$74.43	(I)

19.12.2 LOCAL CHOICE CALL PACKS

<u>Included Minutes*</u>	<u>MRC</u>	<u>Add'l Minute Rate</u>	
0	\$0.00	\$0.12	(I)
100	\$32.74	\$0.11	
200	\$54.58	\$0.09	
400	\$87.27	\$0.07	

* Minutes are purchased per line but can be shared across all lines at the same service location. (I)

19 - RATES & CHARGES - ERIE I MARKET (Cont'd.)

19.12. MARKET SPECIFIC PRICING PLANS – ERIE I MARKET (Cont'd)

19.12.3 CHOICE PATH SERVICE (Cont'd)

The service offering, rates and charges contained in this tariff section 19.12.3 are grandfathered / discontinued to new customers. Please refer to Section 18.5 of this tariff.

19.12.4 POINT TO POINT SERVICE

Monthly Recurring
Charge Per Circuit
\$3,245.31 (I)

Non-Recurring
Charge Per Circuit
\$500.00

19 - RATES & CHARGES - ERIE I MARKET (Cont'd)

19.12 MARKET SPECIFIC PRICING PLANS – ERIE I MARKET (Cont'd)

19.12.5 ULTRA T-1 PRODUCT SET PRICING

Dedicated Voice Full T-1 (per channel)

	Month- <u>to-Month</u>	<u>12 Month</u>	<u>36 Month</u>	<u>60 Month</u>
Voice Channel MRC	\$152.74 (I)	\$116.73 (I)	\$91.70 (I)	\$83.35 (I)

Dedicated Voice Fractional T-1 (per channel)

	Month- <u>to-Month</u>	<u>12 Month</u>	<u>36 Month</u>	<u>60 Month</u>
Voice Channel MRC	\$152.74 (I)	\$116.73 (I)	\$91.70 (I)	\$83.35 (I)

Integrated T-1 (per channel)

	Month- <u>to-Month</u>	<u>12 Month</u>	<u>36 Month</u>	<u>60 Month</u>
Voice Channel MRC	\$179.99(I)	\$137.55 (I)	\$108.45(I)	\$100.00 (I)
Internet Channel MRC	\$179.99(I)	\$137.55 (I)	\$108.45(I)	\$100.00 (I)
Data Point to Point MRC	\$179.99(I)	\$137.55 (I)	\$108.45(I)	\$100.00 (I)

Dedicated Internet

	Month- <u>to-Month</u>	<u>12 Month</u>	<u>36 Month</u>	<u>60 Month</u>
768K	\$2,999.87 (I)	\$2,292.76 (I)	\$1,771.65 (I)	\$1,667.44 (I)
1.024M	\$3,272.54 (I)	\$2,501.17 (I)	\$1,980.13 (I)	\$1,875.93 (I)
1.54M	\$3,817.98 (I)	\$2,918.02 (I)	\$2,292.76 (I)	\$2,084.34 (I)

ISDN PRI Option

	<u>MRC</u>
Per Circuit	\$1292.18 (I)

T-1 Installation Charges

	<u>12 Month</u>	<u>36 Month</u>	<u>60 Month</u>
Per T-1	\$875.00 (I)	\$875.00 (I)	\$875.00 (I)

19 - RATES & CHARGES – ERIE I MARKET (Cont'd)

19.13 SUPPLEMENTAL SERVICES (Cont'd)

19.13.1 Office to Office Calling

- A. Monthly Recurring Charge: \$21.74 **(I)**
- B. Nonrecurring Charge: \$26.25 **(I)**

20 - RATES & CHARGES - ERIE II MARKET (Cont'd.)

The rates provided in Section 20 apply to Customers that are currently in a Service Term agreement with the Company. All Customers being provided Month to Month services through an expired service term or who have never had a contractual relationship with the Company will find the rates for their specific out of contract services in Section 25 - Non-Term Rates.

20.12. MARKET SPECIFIC PRICING PLANS – ERIE II MARKETS

20.12.1 CHOICE XCHANGE PRODUCT SET

<u>Term Length</u>	<u>Month to-Month</u>	<u>12 Month</u>	<u>36 Month</u>	<u>60 Month</u>	
Basic Line	\$75.53	\$60.50	\$57.30	\$55.23	(I)
Advantage Line	\$124.64	\$92.79	\$91.07	\$78.51	
Basic Line + Data	\$80.97	\$58.47	\$53.11	\$48.95	
Advantage Line + Data	\$124.65	\$88.60	\$78.52	\$65.98	(I)

20.12.2 LOCAL CHOICE CALL PACKS

<u>Included Minutes*</u>	<u>MRC</u>	<u>Add'l Minute Rate</u>	
0	\$0.00	\$0.03	(I)
300	\$22.89	\$0.02	
500	\$35.40	\$0.02	
700	\$45.78	\$0.02	
1000	\$59.99	\$0.02	
2000	\$109.10	\$0.02	(I)

* Minutes are purchased per line but can be shared across all lines at the same service location.

20 - RATES & CHARGES - ERIE II MARKET (Cont'd)

20.12. MARKET SPECIFIC PRICING PLANS – ERIE II MARKET (Cont'd)

20.12.3 CHOICE PATH SERVICE (Cont'd)

The service offering, rates and charges contained in this tariff section 20.12.3 are grandfathered / discontinued to new customers. Please refer to Section 18.5 of this tariff.

20.12.4 POINT TO POINT SERVICE

<u>Monthly Recurring Charge Per Circuit</u>	<u>Non-Recurring Charge Per Circuit</u>
\$3,245.31 (I)	\$500.00

20 - RATES & CHARGES - ERIE II MARKET (Cont'd)

20.12 MARKET SPECIFIC PRICING PLANS – ERIE II MARKET (Cont'd)

20.12.5 ULTRA T-1 PRODUCT SET PRICING

Dedicated Voice Full T-1 (per channel)

	Month- <u>to-Month</u>	<u>12 Month</u>	<u>36 Month</u>	<u>60 Month</u>
Voice Channel MRC	\$159.69 (I)	\$116.76 (I)	\$91.70 (I)	\$83.35 (I)

Dedicated Voice Fractional T-1 (per channel)

	Month- <u>to-Month</u>	<u>12 Month</u>	<u>36 Month</u>	<u>60 Month</u>
Voice Channel MRC	\$159.69 (I)	\$116.73 (I)	\$87.55 (I)	\$79.21 (I)

Integrated T-1 (per channel)

	Month- <u>to-Month</u>	<u>12 Month</u>	<u>36 Month</u>	<u>60 Month</u>
Voice Channel MRC	\$179.99 (I)	\$137.55 (I)	\$108.45 (I)	\$100.00 (I)
Internet Channel MRC	\$179.99 (I)	\$137.55 (I)	\$108.45 (I)	\$100.00 (I)
Data Point to Point MRC	\$179.99 (I)	\$137.55 (I)	\$108.45 (I)	\$100.00 (I)

Dedicated Internet

	Month- <u>to-Month</u>	<u>12 Month</u>	<u>36 Month</u>	<u>60 Month</u>
768K	\$2,999.87 (I)	\$2,292.76 (I)	\$1,771.65 (I)	\$1,667.44 (I)
1.024M	\$3,272.54 (I)	\$2,501.17 (I)	\$1,980.13 (I)	\$1,875.93 (I)
1.54M	\$3,817.98 (I)	\$2,918.02 (I)	\$2,292.76 (I)	\$2,084.34 (I)

ISDN PRI Option

	<u>MRC</u>
Per Circuit	\$292.18 (I)

T-1 Installation Charges

	<u>12 Month</u>	<u>36 Month</u>	<u>60 Month</u>
Per T-1	\$875.00 (I)	\$875.00 (I)	\$875.00 (I)

20 - RATES & CHARGES – ERIE II MARKET (Cont'd)

20.13 SUPPLEMENTAL SERVICES (Cont'd)

20.13.1 Office to Office Calling

- A. Monthly Recurring Charge: \$21.74 **(I)**
- B. Nonrecurring Charge: \$26.25 **(I)**

21 - RATES & CHARGES - ALTOONA MARKET (Cont'd.)

The rates provided in Section 21 apply to Customers that are currently in a Service Term agreement with the Company. All Customers being provided Month to Month services through an expired service term or who have never had a contractual relationship with the Company will find the rates for their specific out of contract services in Section 25 - Non-Term Rates.

21.12. MARKET SPECIFIC PRICING PLANS – ALTOONA MARKETS

21.12.1 CHOICE XCHANGE PRODUCT SET

<u>Term Length</u>	<u>Month-to-Month</u>	<u>12 Month</u>	<u>36 Month</u>	<u>60 Month</u>	
Basic Line	\$94.71	\$70.68	\$68.31	\$61.30	(I)
Advantage Line	\$138.30	\$102.92	\$96.29	\$86.87	
Basic Line + Data	\$94.71	\$66.54	\$60.55	\$57.05	
Advantage Line + Data	\$138.30	\$98.70	\$87.97	\$74.43	(I)

21.12.2 LOCAL CHOICE CALL PACKS

<u>Included Minutes*</u>	<u>MRC</u>	<u>Add'l Minute Rate</u>	
0	\$0.00	\$0.12	(I)
100	\$32.74	\$0.11	
200	\$54.58	\$0.09	
400	\$87.27	\$0.07	(I)

* Minutes are purchased per line but can be shared across all lines at the same service location.

21 - RATES & CHARGES - ALTOONA MARKET (Cont'd)

21.12. MARKET SPECIFIC PRICING PLANS – ALTOONA MARKET (Cont'd)

21.12.3 CHOICE PATH SERVICE (Cont'd)

The service offering, rates and charges contained in this tariff section 21.12.3 are grandfathered / discontinued to new customers. Please refer to Section 18.5 of this tariff.

21.12.4 POINT TO POINT SERVICE

<u>Monthly Recurring Charge Per Circuit</u>	<u>Non-Recurring Charge Per Circuit</u>
\$3,245.31 (I)	\$500.00

21 - RATES & CHARGES - ALTOONA MARKET (Cont'd)

21.12 MARKET SPECIFIC PRICING PLANS – ALTOONA MARKET (Cont'd)

21.12.5 ULTRA T-1 PRODUCT SET PRICING

Dedicated Voice Full T-1 (per channel)				
	<u>Month-</u>	<u>12 Month</u>	<u>36 Month</u>	<u>60 Month</u>
	<u>to-Month</u>			
Voice Channel MRC	\$163.68 (I)	\$125.13 (I)	\$100.00 (I)	\$91.70 (I)
Dedicated Voice Fractional T-1 (per channel)				
	<u>Month-</u>	<u>12 Month</u>	<u>36 Month</u>	<u>60 Month</u>
	<u>to-Month</u>			
Voice Channel MRC	\$158.15 (I)	\$120.89 (I)	\$95.90 (I)	\$87.55 (I)
Integrated T-1 (per channel)				
	<u>Month-</u>	<u>12 Month</u>	<u>36 Month</u>	<u>60 Month</u>
	<u>to-Month</u>			
Voice Channel MRC	\$190.91 (I)	\$145.92 (I)	\$116.73 (I)	\$108.45 (I)
Internet Channel MRC	\$190.91 (I)	\$145.92 (I)	\$116.73 (I)	\$108.45 (I)
Data Point to Point MRC	\$190.91 (I)	\$145.92 (I)	\$116.73 (I)	\$108.45 (I)
Dedicated Internet				
	<u>Month-</u>	<u>12 Month</u>	<u>36 Month</u>	<u>60 Month</u>
	<u>to-Month</u>			
768K	\$2,999.87 (I)	\$2,292.76 (I)	\$1,771.65 (I)	\$1,667.44 (I)
1.024M	\$3,272.54 (I)	\$2,501.17 (I)	\$1,918.13 (I)	\$1,875.93 (I)
1.54M	\$3,817.98 (I)	\$2,918.02 (I)	\$2,292.76 (I)	\$2,084.34 (I)
ISDN PRI Option				
	<u>MRC</u>			
Per Circuit	\$292.18 (I)			
T-1 Installation Charges				
	<u>12 Month</u>	<u>36 Month</u>	<u>60 Month</u>	
Per T-1	\$875.00 (I)	\$875.00 (I)	\$875.00 (I)	

21 - RATES & CHARGES – ALTOONA MARKET (Cont'd)

21.13 SUPPLEMENTAL SERVICES (Cont'd)

21.13.1 Office to Office Calling

- A. Monthly Recurring Charge: \$21.74 **(I)**
- B. Nonrecurring Charge: \$26.25 **(I)**

Issued: October 6, 2020

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4001 Rodney Parham Road
Little Rock, Arkansas 72212

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22 - RATES & CHARGES – ALL MARKETS

The rates provided in Section 22 apply to Customers that are currently in a Service Term agreement with the Company. All Customers being provided Month-to-Month services through an expired service term or who have never had a contractual relationship with the Company will find the rates for their specific out of contract services in Section 25 - Non-Term Rates.

22.1 MARKET SPECIFIC PRICING PLANS

22.1.1 Choice Xchange Advantage Unlimited Line

A. Monthly Recurring Charges

Per Line Charge	MTM	1 Year	3 Year	5 Year	
Pittsburgh I	\$322.33	\$303.22	\$197.82	\$193.69	(I)
Harrisburg & Scranton	\$322.33	\$303.22	\$197.82	\$193.69	
Allentown	\$322.33	\$303.22	\$197.82	\$193.69	
Erie I	\$322.33	\$303.22	\$197.82	\$193.69	
Erie II	\$322.33	\$303.22	\$212.21	\$208.02	
Altoona	\$322.33	\$303.22	\$212.21	\$208.02	(I)

23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

The rates provided in Section 23 apply to Customers that are currently in a Service Term agreement with the Company. All Customers being provided Month to Month services through an expired service term or who have never had a contractual relationship with the Company will find the rates for their specific out of contract services in Section 25 - Non-Term Rates. (C)
|
|
(C)

23.1 [RESERVED FOR FUTURE USE]

23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.2 **[RESERVED FOR FUTURE USE]**

23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.3 One Communications Features

23.3.1 One Communications Analog Voice Features and Service Options

Call Forward Variable (All Calls)

Customers can forward calls to another number. Calls can be forwarded to domestic, offshore (Hawaii, Alaska, U.S. Virgin Islands, Puerto Rico, Guam and Northern Marianas), or cellular numbers. The Customer manually enters the number to which calls will be forwarded. The Customer is billed any usage charges for the forwarded call. This feature can be activated and deactivated when needed from the Customer's own phone.

Call Forwarding Remote Access

Allows the Customer to activate and deactivate Call Forward Variable from any location. Call Forwarding Remote Access will only work when paired with Call Forward Variable. This feature can be activated/deactivated when needed from the Customer's own phone.

Call Forward Busy:

Customer designates the number that the line will be forwarded under the conditions of busy. Calls can be forwarded to domestic, offshore, or cellular numbers. The Customer manually enters the number to which calls will be forwarded. The Customer is billed any usage charges for the forwarded call. This feature can be activated and deactivated when needed.

Call Forward No Answer:

Customer designates the number that the line will be forwarded under the conditions of no answer. Calls can be forwarded to domestic, offshore, or cellular numbers. The Customer manually enters the number to which calls will be forwarded. The Customer is billed any usage charges for the forwarded call. This feature can be activated and deactivated when needed.

23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.3 One Communications Features (Cont'd)

23.3.1 One Communications Analog Voice Features and Service Options (Cont'd)

Call Forward Busy/No Answer:

Customer designates the number that the line will be forwarded under the conditions of busy or no answer. Calls can be forwarded to domestic, offshore, or cellular numbers. The Customer manually enters the number to which calls will be forwarded. The Customer is billed any usage charges for the forwarded call. This feature can be activated and deactivated when needed.

Three-Way Calling:

Allows the Customer to add a third party to an existing conversation utilizing a single line.

Call Transfer:

Allows the Customer to transfer incoming calls to other destinations, internal or external. This feature also gives the Customer the ability to make three-way conference calls at no additional charge.

Call Waiting:

Provides a short tone that lets the Customer know someone else is calling while they are on the phone. The first call can be put on 'hold' to allow the second call to be answered. This feature gives the Customer the ability to handle more than one call at a time.

Caller ID Number:

Caller ID Number displays the originating number of an incoming call on a display unit provided by the Customer. The Company does not provide the digital display box needed to use this feature. Some numbers may not display for a variety of reasons, including:

- Calls placed through a long distance carrier
- Calls from an area where caller ID is not available
- Calls placed from cellular phones
- Calls from someone who has activated caller ID blocking

23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.3 One Communications Features (Cont'd)

23.3.1 One Communications Analog Voice Features and Service Options (Cont'd)

Speed Dialing (8):

Allows the Customer to dial frequently called numbers by using a one-digit code. Each line can have its own individual list of speed dial numbers, up to a maximum of eight numbers. Speed dialing can be programmed with domestic, offshore, Canadian and other international numbers if there are no toll restrictions on the line. This feature can be activated and deactivated when needed from the Customer's own phone.

Enhanced Speed Dialing (30):

Allows the Customer to dial frequently called numbers by using a two-digit code. Each line can have its own individual list of speed dial numbers, up to a maximum of thirty numbers. Speed dialing can be programmed with domestic, offshore, Canadian and other international numbers if there are no toll restrictions on the line. This feature can be activated and deactivated when needed from the Customer's own phone.

Verified or Non-Verified Account Codes (analog or digital):

Account codes offer the Customer the ability to identify and track calls by user and/or department so they can easily review all calling records and charge back costs to specific departments or clients. Two types of account codes are offered: Verified and Non-Verified. Requests for more than 100 account codes must be made via special request. Verified or non-verified account codes with two to eight digits are available for intrastate interLATA and interstate long distance.

23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.3 One Communications Features (Cont'd)

23.3.1 One Communications Analog Voice Features and Service Options (Cont'd)

Outbound Caller ID:

Outbound caller ID is the information that is sent from the Company to the caller ID unit on the terminating end of the call. The standard information sent is the account name and the billing telephone number (BTN). This feature has a character limitation of 15 characters.

Multi-Line Hunting:

All local telephone lines that are part of the same account can be set up to hunt. Hunting allows calls to a line to rollover to the next available line in the group when the first line is busy. Customers can have more than one hunt group. Customers can also choose to leave individual lines out of a hunt group. Customers will have the ability to present Outbound Caller ID from either the lead line of the hunt group or an individual calling line.

Caller ID Blocking:

Caller ID Blocking (also referred to as Call Privacy) allows Customers to block their name and number from being displayed on a caller ID unit at the terminating end of the call. This feature is turned on or off at the switch level and can be deactivated by the Customer on a per call basis.

Anonymous Call Rejection:

Allows Customers to prevent callers who intentionally block their number from getting through on their line. This feature is only available to Customers with Caller ID Number or Caller ID Name & Number. This feature can be activated and deactivated when needed from the Customer's own phone.

23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.3 One Communications Features (Cont'd)

23.3.1 One Communications Analog Voice Features and Service Options (Cont'd)

Distinctive Ring:

This feature allows a Customer to have two telephone numbers associated with a single line. Each telephone number has a unique ringing pattern and does not require an additional line. The ring of the incoming call is determined by which telephone number has been dialed. Two different ring patterns are available.

Group Call Pick-Up:

This feature will enable a Customer to answer an incoming call that has terminated to another user's station in the defined call pick-up group. A call pick-up is accomplished by dialing a pick-up access code while the called station is ringing. If more than one station in the group is ringing, the station that has begun ringing first will be intercepted first.

Call Hold

This feature allows the Customer to place a caller on hold for an extended period of time. The Customer simply presses the flash hook and hangs up the phone. To return to the call the Customer picks up the handset. This feature allows the Customer to make an outbound call while the other call is on hold.

Assume or Dial 9

Assume 9 means the Customer is not required to dial 9 to get an outside line. Dial 9 means the Customer is required to dial 9 to get an outside line.

23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.3 One Communications Features (Cont'd)

23.3.1 One Communications Analog Voice Features and Service Options (Cont'd)

Abbreviated Dialing:

Allows a Customer to dial only the last three, four, or five digits of a phone number that is associated with the Customer's physical service location. This feature works between multiple locations of the same Customer if all locations are within the same local calling area.

Call Return:

A recording will give the Customer the number, date and time of the last incoming call. The Customer can have the number redialed automatically. If the last incoming call was blocked or the call was from a network with limited capabilities, the Customer will hear a message that the number they are trying to reach is private and cannot be called. Call Return will continue trying to connect the call for up to 30 minutes. This feature can be activated when needed from the Customer's own phone.

Continuous Redial:

Automatically redials the most recent outgoing call, freeing the Customer to move on to other things, including using the phone for other calls. This feature can be activated and deactivated when needed from the Customer's own phone.

23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.3 One Communications Features (Cont'd)

23.3.1 One Communications Analog Voice Features and Service Options (Cont'd)

Caller ID Name and Number:

Caller ID Name and Number displays both the originating name and number of an incoming call on a display unit provided by the Customer. The Company does not provide the digital display box needed to use this feature. Some numbers may not display for a variety of reasons, including:

- Calls placed through a long distance carrier
- Calls from an area where caller ID is not available
- Calls placed from cellular phones
- Calls from someone who has activated caller ID blocking

Call Waiting with Caller ID Name & Number:

This feature allows Customers to view the name and number of an incoming call while another call is already in progress. The name and number will be displayed on the incoming call after the first call waiting tone is heard. Feature functionality cannot be obtained by purchasing Caller ID and Call Waiting separately.

Direct Line Connect:

Direct Line Connect allows an analog line to automatically dial a designated number whenever the originating line goes off-hook. This feature is assigned to a phone line that must be used only for one purpose. 911 cannot be the designated number.

23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.3 One Communications Features (Cont'd)

23.3.2 One Communications Digital and PRI Voice Features and Service Options

Standard or PRI Configuration:

Standard 24B channel configuration with 56 kbps for each channel (8 kbps removed for signaling and call control) or PRI 23B + 1D configuration with 64 kbps clear channel on all B channels and signaling/call control on the D channel.

Hunting

- Lowest available channel: Use the lowest available channel in the lowest available DS1.
- Highest available channel: Use the highest available channel in the highest available DS1.
- Least idle: Use the available channel that has been idle for the shortest time.
- Most idle: Use the available channel that has been idle for the longest time. (PRI Only Option)

Direct Inward Dialing (DID):

Direct Inward Dialing enables the Customer to have fewer lines than extensions, while still having a unique number for each extension, callable from outside the Customer's location. The Company will allocate a range of telephone numbers and present them to the Customer's PBX so that the PBX can appropriately route the call based on the digits dialed.

Direct Outward Dialing (DOD):

Direct Outward Dialing allows subscribers within a Customer's PBX system to connect to outside lines directly. Using a DOD, Customers can provide each person or workstation within their company the ability to dial numbers directly.

23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.3 One Communications Features (Cont'd)

23.3.2 One Communications Digital and PRI Voice Features and Service Options (Cont'd)

Direct Inward Dialing and Direct Outward Dialing (DID/DOD):

Both Direct Inward Dialing and Direct Outward Dialing may be furnished over the same facility.

Outbound Caller ID Name & Number:

Outbound Caller ID Name & Number displays the subscriber's directory name and number on the caller ID device of the called party. This feature has a 15-character limitation.

Inbound Caller ID Number Only:

Inbound Caller ID Number is only available with PRI service only and provides the number of the calling party to the party being called.

Verified or Non-Verified Account Codes (analog or digital):

Account codes provide Customers with the ability to identify and track calls by user and/or department. Two types of account codes are offered: Verified and Non-Verified. Requests for more than 100 account codes must be made via special request. Verified or non-verified account codes with two to eight digits are available for local, toll, intrastate interLATA and interstate long distance.

ESF/B8ZS or D4/AMI Circuit Framing:

Extended Super Frame/Binary 8 Zero Suppression and D4/Extended Super Frame are the two framing configurations that are available with the Company's Digital Voice solutions. D4/AMI service is subject to availability.

23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.3 One Communications Features (Cont'd)

23.3.2 One Communications Digital and PRI Voice Features and Service Options (Cont'd)

Non-Facility Associated Signaling (NFAS) for ISDN PRI option:

NFAS allows a single D channel to control multiple PRI's. Customers who desire redundancy in the event of facility failure have the option of ordering additional backup D channels, which will be furnished for a charge.

Inbound Caller ID Name & Number:

With Inbound Caller ID Name & Number, the name and number of the calling party is transmitted with a call and displayed on a Customer's Caller ID capable phone. The feature will not work if the Customer does not have PRI and Caller ID capable equipment.

Direct Inward Dialing Number Blocks:

The Company will provide telephone numbers for direct inward dialing number service in blocks of 20, 50 or 100. A monthly recurring charge applies for each block ordered.

23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.3 One Communications Features (Cont'd)

23.3.2 One Communications Digital and PRI Voice Features and Service Options (Cont'd)

Digit Transposition/Manipulation for DID Digits:

The Company will have the ability to transpose DID digits sent through its Lucent switches. There is a non-recurring charge for this service option.

Trunk Call Forwarding Service:

Trunk Call Forwarding Service provides fixed forwarding in a busy or out of service condition.

Two B Channel Transfer:

This feature enables subscribers to transfer calls from one user to another.

23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.3 One Communications Features (Cont'd)

23.3.3 One Communications Blocking Features

The following blocking options are available to Customers. A non-recurring service order charge will apply when blocking options are ordered subsequent to the installation of service.

Block Third Party Billed

Blocks the origination of third-party billed calls.

Block Collect Calling

Blocks the origination of collect calls.

Block International

Blocks the origination of direct-dialed international calls.

Block 1010XXX

Blocks the ability to use dial-around toll calling (casual dialing).

Block 900 Calls

Blocks the ability to complete calls to 900 numbers.

Block 976 Calls

Blocks the ability to complete calls to 976 numbers.

Block 700 Calls

Blocks the ability to complete calls to 700 numbers.

23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.3 One Communications Features (Cont'd)

23.3.3 One Communications Blocking Features (Cont'd)

Caller ID Blocking

Allows callers to block their name and number from being displayed on a caller ID unit at the terminating end of the call.

Block DA

Blocks calls to 411 or 555-1212.

Block Call Return

This option enables Customers to block call return on a line.

Block Call Trace

This option enables Customers to block call trace on a line.

Block Continuous Redial

This option enables Customers to block the continuous redial feature on a line.

Toll Restrict

This feature blocks toll and operator-assisted calls.

23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.3 One Communications Features (Cont'd)

23.3.4 Rates (Cont'd)

One Communications Blocking Features	Monthly Recurring Charge
Block Third Party Billed	No Charge
Block Collect Calling	No Charge
Block International	No Charge
Block 1010XXX	No Charge
Block 900 Calls	No Charge
Block 976 Calls	No Charge
Block 700 Calls	No Charge
Caller ID Blocking	No Charge
Block DA	No Charge
Block Call Return	No Charge
Block Call Trace	No Charge
Block Continuous Redial	No Charge
Toll Restrict	No Charge

23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.4 One Communications Pay Per Use Features

23.4.1 Description of Services

Charges for the following features are incurred on a per activation basis:

Cancel Call Waiting

When activated this feature suspends the call waiting service feature for the duration of a call.

Per Call Return:

When activated this feature provides Customers with the number, date and time of the last incoming call. Customers also have the option to have the last called number redialed automatically. Feature available is subject to compatibility with network facilities and calling party user specifications.

Continuous Redial:

Continuous Redial automatically redials the most recent outgoing call until the call is completed or the feature is deactivated.

Per Call ID Blocking:

Per Call ID blocking allows Customers to block their name and number from being displayed on a Called Party's caller ID device

23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.4 One Communications Pay Per Use Features (Cont'd)

23.4.1 Description of Services (Cont'd)

Per Call Display:

Per Call Display enables Customers to disable Caller ID Blocking on a line on a per call basis.

Call Trace:

Call Trace enables Customers to initiate a trace of the most recent incoming call immediately after terminating the call. When activated the calling party number of the most recent call will be captured and stored by the company. Calling party information will only be released to Law Enforcement as required by law.

Anonymous Call Rejection:

Anonymous Call Rejection allows a Customer to prevent callers who block delivery of their calling party information. This feature is only available to Customers with Caller ID Number or Caller ID Name and Number

23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.4 One Communications Pay Per Use Features (Cont'd)

23.4.2 Rates

One Communications Pay Per Use Features	Per Use Charge	
Cancel Call Waiting	\$0.00	
Per Call Return	\$1.31	(I)
Continuous Redial	\$1.31	(I)
Per Call ID Blocking	\$0.00	
Per Call Display	\$0.00	
Call Trace	\$1.75	(I)
Anonymous Call Rejection	\$0.00	

23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.5 One Communications Directory Listings

23.5.1 Description of Services

Customers are provided one free white page and one free yellow page main listing for each Billing Telephone Number (BTN). Customer's requiring special Yellow Page advertisements (i.e. a 3-color box ad in the yellow pages) must coordinate such arrangements directly with the applicable Publisher.

Customers may purchase additional white page listings for a monthly per listing fee. The following types of additional white page listings are available:

- Additional White Page Listing
(includes extra listing, cross reference, duplicate, foreign, alternate number, extra line, reference, indented, toll-free, where available)
- Non Published (private)
- Non-Directory Listed (semi-private)
- National Toll-Free Directory Listing
- State Directory Toll-Free Assistance Listing
- Call Intercept

23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.5 One Communications Directory Listings (Cont'd)

23.5.2 Rates

The monthly rates for One Communications Directory Listings are described below. Applicable non-recurring charges associated with adding or changing a Customer's directory listings are covered in the One Communications Miscellaneous Charges section of this tariff.

One Communications Directory Listings	Monthly Recurring Charge	
Additional White Page Listing	\$30.56	(I)
Non Published (private)	\$30.56	
Non-Directory Listed (semi-private)	\$30.56	
National Toll-Free Directory Listing	\$74.24	
State Directory Toll-Free Assistance Listing	\$74.24	(I)
Call Intercept	\$0.00	

23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.6 One Communications Operator Services and Directory Assistance

23.6.1 Operator Services

Intrastate Usage Rate, per minute*: \$0.89 (C)(I)

	Per Use Charge	
Customer Dialed Calling Card	\$8.73	(I)
Operator Must Dial Calling Card	\$4.99	
Operator Dialed Calling Card	\$4.99	
Collect - Automated	\$4.99	
Collect – Operator Handled	\$6.50	
Third Party - Automated	\$8.73	
Third Party – Operator Handled	\$9.99	
Sent Paid – Non-Coin – Automated	\$4.99	
Sent Paid – Non-Coin – Operator	\$9.99	
Person-to-Person	\$17.48	
Operator Dialed Surcharge	\$2.15	
General Assistance	\$1.99	

Busy Line Verification Service	Per Use Charge
Busy Line Verification Service	\$17.48 (I)
Emergency Line Interrupt with Busy Line Verification Service	\$17.48 (I)

*There is a 3 minute minimum billing for operator service calls made from payphones.

23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.6 One Communications Operator Services and Directory Assistance (Cont'd)

23.6.2 Directory Assistance

Directory Assistance	Per Listing	
Local Directory Assistance	\$3.10	(I)
National Directory Assistance	\$3.10	(I)
Toll-Free Directory Assistance	\$0.00	

Directory Assistance Call Completion	Per Request	
Local Directory Assistance Call Completion	\$0.61	(I)

23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.7 One Communications Miscellaneous Charges

23.7.1 Installation

A non-recurring charge applies to the installation of a new service arrangement and to any move, add or change in the Customer's service that is requested subsequent to installation of the initial service.

	Non- Recurring Charge
OneSolutions Essential Install Charge 1 yr	\$435.75 (I)
OneSolutions Essential Install Charge 2 yr	\$348.25 (I)
OneSolutions Essential Install Charge 3 yr	\$260.75 (I)
OneSolutions Enhanced Install Charge 1 yr	\$1,048.25 (I)
OneSolutions Enhanced Install Charge 2 yr	\$698.25 (I)
OneSolutions Enhanced Install Charge 3 yr	\$348.25 (I)
OneSolutions Essential Additional Line Charge	\$68.25 (I)
OneSolutions Enhanced Additional Line Charge	\$68.25 (I)

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Issued by: Vice President of Regulatory Compliance
Choice One Communications of Pennsylvania Inc.
d/b/a One Communications
220 Bear Hill Road
Waltham MA 02451

23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.7 One Communications Miscellaneous Charges (Cont'd)

23.7.1 Installation (Cont'd)

	Non-Recurring Charge
Basic Business Line Install Charge 1 yr	\$75.25
Basic Business Line Install Charge 2 yr	\$75.25
Basic Business Line Install Charge 3 yr	\$75.25
Unlimited Local Business Line Install Charge 1 yr	\$75.25
Unlimited Local Business Line Install Charge 2 yr	\$75.25
Unlimited Local Business Line Install Charge 3 yr	\$75.25
Unlimited Business Line Install Charge 1 yr	\$75.25
Unlimited Business Line Install Charge 2 yr	\$75.25
Unlimited Business Line Install Charge 3 yr	\$75.25
Digital Voice Service Line Install Charge 1 yr	\$1,048.25
Digital Voice Service Line Install Charge 2 yr	\$698.25
Digital Voice Service Line Install Charge 3 yr	\$348.25

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23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.7 One Communications Miscellaneous Charges (Cont'd)

23.7.1 Installation (Cont'd)

	1 Year NRC, per circuit	2 Year NRC, per circuit	3 Year NRC, per circuit
OneSolutions Complete Install Charge 1.5M – 3.0M	\$1,748.25	\$873.25	\$348.25
OneSolutions Complete Install Charge 4.5M – 6.0M	\$2623.25	\$1,748.25	\$873.25
OneSolutions Complete Install Charge 7.5M – 9.0M	\$3,498.25	\$2,623.25	\$1,748.25
OneSolutions Complete Install Charge 10.5M – 12.0M	\$4,373.25	\$3,498.25	\$2,623.25

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23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.7 One Communications Miscellaneous Charges (Cont'd)

23.7.2 Customer Requested Move, Add or Change (MAC)

A non-recurring charge applies to any changes made on a line when requested by the Customer subsequent to the first 30 days following installation. Non-recurring charges apply to all requested changes including changes to features, additional directory listings etc. and are in addition to any monthly recurring charges associated with the newly requested service or features. Non-recurring charges will apply on a per order basis.

	NRC
MAC Charge, per order	\$43.75

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23.7.3 Service Restoration Charge

In the event a Customer's service is suspended for non-payment, the Company will assess a Service Restoration Charge upon reactivating the Customer's service, once full payment has been received.

If service that has been suspended for non-payment is subsequently disconnected, such disconnection will be treated as a discontinuance of service, in which event termination liability may apply. Following service discontinuance, restoration of service would be treated as a request for new service and installation charges will apply. The Company also reserves the right to secure a deposit as a condition of service when service has been suspended or disconnected for reasons of non-payment

	Non-Recurring Charge	
	Residential	Business
Service Restoration Charge	\$19.99	\$175.00

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23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.7 One Communications Miscellaneous Charges (Cont'd)

23.7.4 Digit Transposition

	Non-Recurring Charge
Digit Transposition, per DID block	\$8.73

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23.7.5 Directory Listings Non-Recurring Charges

The non-recurring charges described below are applied when adding or changing a Customer's directory listings subsequent to installation of initial service. These charges are in addition to the MAC charges described in Section 23.7.2.

	Non-Recurring Charge
Additional White Page Listing	\$15.75

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23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.8 One Communications Usage and Calling Plans

23.8.1 Local Usage

Local usage is offered on an unlimited basis for both OneSolutions Essential and OneSolutions Enhanced.

23.8.2 Domestic Toll Service

All Customers that order OneSolutions Essential or OneSolutions Enhanced products must pre-subscribe to the Company for their toll and Long Distance service.

See the applicable Company interexchange services tariff for One Communications domestic toll service rates and charges.

23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.9 One Communications Toll-Free Service

See the applicable Company interexchange services tariff for One Communications toll-free service rates and charges.

23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.10 One Communications Cancellation and Early Termination of Service

23.10.1 Cancellation of Service

If Customer elects to cancel the service prior to installation, Customer shall owe the Company an amount equal to (I) one month's recurring charge for the service plus (II) the non-recurring charge for such service set forth in this tariff. The Customer will also be liable to the Company for any direct costs incurred by the Company as a result of the service cancellation (including any cancellation or early termination fees imposed on the Company by any service provider that was to be utilized to deliver the cancelled service).

23.10.2 Early Termination of Service

If Customer elects to terminate all or any portion of a service furnished pursuant to a fixed-term agreement subsequent to the service installation date but prior to the end of the fixed-term, Customer shall owe the Company an amount equal to the applicable monthly recurring charge for the disconnected service(s) or portion of service multiplied by the number of months remaining in the selected term. The Customer will also be liable to the Company for any direct costs incurred by the Company as a result of early termination (including any cancellation or early termination fees imposed on the Company by any service provider that was utilized to deliver the terminated service).

23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.11 One Communications Deferral of Service

When a Customer elects to defer service in excess of 30 calendar days from our loop delivery date, a Service Deferment Fee will apply for each product per month until the service is either installed up through 120 calendar days. In no case will deferment of service extend beyond 120 calendar days. Installation deferments exceeding 120 calendar days will be treated as Cancellation and Cancellation charges will apply.

Monthly Deferment charges Schedule by Service

- \$73.94 per DS0 (I)
- \$142.92 per OneSolutions Essentials bundle |
- \$238.19 per DS1 (Voice, DIA, Integrated, Multi T1 per T1) |
- \$476.58 per DS1 Point to Point |
- \$2,382.47 per DS3 |
- \$4,763.99 per DS3 Point to Point (I)

23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.12 **[RESERVED FOR FUTURE USE]**

23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.13 OneSolutions Essential

23.13.1 General

OneSolutions Essential service is a multifunctional service that provides voice and high speed asymmetrical data services to business customers on an integrated basis over a single high-speed transmission facility. OneSolutions Essential service is only available where suitable facilities permit.

Customers selecting OneSolutions Essential will receive:

- Three initial analog voice DS0 channels and up to three additional DS0 voice grade DS0 channels, which may be purchased on an optional basis.
- Unlimited local calling.
- 250 domestic toll and toll-free minutes per line. Minutes will be aggregated across all voice grade DS0 channels included in the OneSolutions Essential service package (limit of 6 DS0s per service package). Included minutes not used within the billing cycle are lost.
- The following analog voice features are included at no additional charge with OneSolutions Essential: Call Forward Variable (all calls), Call Forwarding Remote Access, Call Forward Busy, Call Forward No Answer, Call Forward Busy/No Answer, Three-Way Calling, Call Transfer, Call Return, Call Waiting, Caller ID Number, Distinctive Ring, Group Call Pick-Up, Continuous Redial, Speed Dialing (8), Enhanced Speed Dialing (30), Assume or Dial 9, Abbreviated Dialing, Voice Mail, Verified or Non-Verified Account Codes, Outbound Caller ID (CNAM), Multi-Line Hunting, Caller ID Blocking, Anonymous Call Rejection, Call Hold, Touch Tone. Customers that choose OneSolutions Essential may purchase additional One Communications Analog Voice Features at rates set forth in this tariff.

23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.13 OneSolutions Essential (Cont'd)

23.13.1 General (Cont'd)

- High-speed data services at speeds of up to 1.5 Mbps downstream and 768 kbps upstream. Upgrade options for bandwidth at 3 Mbps downstream/768 kbps upstream or 7.1 Mbps downstream/768 kbps upstream may be purchased for an additional MRC.
- One toll-free number.

23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.13 OneSolutions Essential (Cont'd)

23.13.2 Restrictions

- The maximum number of voice grade DS0 channels that can be ordered with a OneSolutions Essential service package is six. Additional lines purchased outside of OneSolutions Essential are available to Customers and will be provided in accordance with the rates, terms and conditions set forth in the Company's PA P.U.C. Tariff No. 1.
- A measured rate (per minute) will apply to domestic toll and toll-free usage in excess of OneSolutions Essential maximum of 250 minutes per DS0 channel (minutes aggregated across all lines that are part of OneSolutions Essential).
- Unlimited local usage applies only to voice grade DS0 channels included in the OneSolutions Essential service package.
- Unlimited local minutes included under OneSolutions Essential will only apply to voice grade service and is not available for the following types of applications:
 - Call centers, telemarketers and other companies that utilize auto-dialer or like applications.
 - Internet dial up connections and other data applications (including access to corporate LANs).
- Calls to Directory Assistance, Operator Assisted and third party billed calls, international calls, and calls to Canada and Mexico are not included in the OneSolutions Essential local and toll calling plans. Directory and Operator Assisted Calls will be billed in accordance with the rates and charges set forth in the One Communications Operator Services and Directory Assistance section of this tariff. Calls to Canada, Mexico and International locations will be billed in accordance with the Company's standard published rates.

23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.13 OneSolutions Essential (Cont'd)

23.13.2 Restrictions (Cont'd)

- Toll-free numbers are available for use but are not the property of the Customer and cannot be sold or assigned without the Company's permission.
- Customers that order OneSolutions Essential must pre-subscribe to the Company's toll and Long Distance service.
- Customer-premises equipment must be compatible with Company provided equipment including but not limited to any integrated access device (IAD) that the Company may install on the Customer's premise. Unless otherwise agreed to in writing, any IAD or other equipment installed by the Company at the Customer's premise shall, at all times remain the property of the Company. Upon termination of service, the Customer will provide the Company reasonable access to the Customer's premises for purposes of removing Company-provided equipment. In the event the Customer fails to provide the Company with said access or should Company-provided equipment be returned to the Company in worse condition than that which could be reasonably expected from normal use and wear, then Customer will be liable to the Company for the then current replacement cost of such equipment.
- Alarm lines are not available with a OneSolutions Essential service package.

23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.13 OneSolutions Essential (Cont'd)

23.13.3 Application of Rates

- A) Term Discounts
Discounts are available to customers who subscribe to OneSolutions Essential under one, two or three year term contracts.
- B) Basic Monthly Recurring Charges
Monthly recurring charges as described below apply to Customers who subscribe to OneSolutions Essential service.
- C) Domestic Toll and Toll-Free Usage
Customers who exceed their allotted domestic toll and toll-free usage number of minutes in any given month will be billed a per minute rate on their overage minutes. See the applicable Company interexchange services tariff for domestic toll and toll-free usage rates.

23.13.4 Rates

Basic Monthly Recurring Charges	MRC
OneSolutions Essential 1.5Mb – initial 3 line – Month to Month	\$665.30
OneSolutions Essential 1.5Mb – initial 3 line – 1 year	\$508.45
OneSolutions Essential 1.5Mb – initial 3 line – 2 year	\$483.49
OneSolutions Essential 1.5Mb – initial 3 line – 3 year	\$458.47
OneSolutions Essential 3Mb Upgrade – Month to Month	\$27.27
OneSolutions Essential 3Mb Upgrade – 1 year	\$20.88
OneSolutions Essential 3Mb Upgrade – 2 year	\$20.88
OneSolutions Essential 3Mb Upgrade – 3 year	\$20.88
OneSolutions Essential 7Mb Upgrade – Month to Month	\$218.16
OneSolutions Essential 7Mb Upgrade – 1 year	\$166.78
OneSolutions Essential 7Mb Upgrade – 2 year	\$158.45
OneSolutions Essential 7Mb Upgrade – 3 year	\$150.08
OneSolutions Essential Add Line – Month to Month	\$147.25
OneSolutions Essential Add Line – 1 year	\$112.54
OneSolutions Essential Add Line – 2 year	\$112.54
OneSolutions Essential Add Line – 3 year	\$112.54

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Issued by: Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, Arkansas 72212

23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.14 OneSolutions Enhanced

23.14.1 General

OneSolutions Enhanced service provides business Customers with channels of analog or digital voice, high-speed data and as well as intra-company private networking services on an integrated basis via a single transmission facility. OneSolutions Enhanced service is only available where suitable facilities exist.

Customers selecting OneSolutions Enhanced will receive:

- Six voice channels. Up to nine additional voice channels may be purchased as part of OneSolutions Enhanced service package.
- Unlimited local calling.
- 500 domestic toll and toll-free minutes per line. Minutes will be aggregated across all channels included in a OneSolutions Enhanced service package (limit of 15 channels per service package). Allotted minutes not used within a given month are lost and may not be carried over to subsequent months.
- The following analog voice features are included at no additional charge with OneSolutions Enhanced: Call Forward Variable (all calls), Call Forwarding Remote Access, Call Forward Busy, Call Forward No Answer, Call Forward Busy/No Answer, Three-Way Calling, Call Transfer, Call Return, Call Waiting, Caller ID Number, Distinctive Ring, Call Pick-Up, Continuous Redial, Speed Dialing (8), Enhanced Speed Dialing (30), Assume or Dial 9, Abbreviated Dialing, 5 Voice Mail boxes, Verified or Non-Verified Account Codes, Outbound Caller ID (CNAM), Multi-Line Hunting, Caller ID Blocking, Anonymous Call Rejection, Call Hold, Touch Tone. Customers that choose OneSolutions Enhanced may purchase additional One Communications Analog Voice Features at rates set forth in this tariff.

23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.14 OneSolutions Enhanced (Cont'd)

23.14.1 General (Cont'd)

- The following digital and PRI voice features are included at no additional charge with OneSolutions Enhanced: Standard or PRI Configuration, Hunting, Direct Inward Dialing, Direct Outward Dialing, Direct Inward Dialing and Direct Outward Dialing, Outbound Caller ID Name & Number, Inbound Caller ID Number Only, Verified or Non-Verified Account Codes, ESF/B8ZS or D4/AMI Circuit Framing and Non-Facility Associated Signaling (NFAS) for ISDN PRI option. Customers that choose OneSolutions Enhanced may purchase additional OneSolutions Digital and PRI Voice Features at rates set forth in this tariff.
- OneSolutions Enhanced IP-VPN option is only available where suitable facilities exist.
- One toll-free number.
- Customers are provided with 20 Direct Inward Dial (DID) Numbers in connection with a One Solutions Enhanced service package.

23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.14 OneSolutions Enhanced (Cont'd)

23.14.2 Restrictions

- The maximum number of voice channels that can be ordered under a OneSolutions Enhanced service package is fifteen. Where available, additional lines or channels can be ordered outside of the One Solutions Enhanced service package, provided however, that such additional lines or channels will be provided at the Company's standard market rates. Usage on such additional lines or channels is excluded from the calling plans offered in connection with OneSolutions Enhanced service.
- A measured rate (per minute) will apply to domestic toll and toll-free usage in excess of OneSolutions Enhanced maximum of 500 minutes per line (minutes aggregated across all lines that are part of OneSolutions Enhanced).
- Unlimited local usage applies only to voice channels that are furnished in connection with the OneSolutions Enhanced service package.
- Unlimited local minutes included under OneSolutions Enhanced will only apply to voice grade service and is not available for the following types of applications:
 - Call centers, telemarketers and other companies that utilize auto-dialer or like applications.
 - Internet dial-up connections and other data applications (including access to corporate LANs).
- Calls to Directory Assistance, Operator Assisted and third party billed calls, international calls, and calls to Canada and Mexico are not included in the OneSolutions Enhanced local and toll calling plans. Directory and Operator Assisted Calls will be billed in accordance with the rates and charges set forth in the One Communications Operator Services and Directory Assistance section of this tariff. Calls to Canada, Mexico and International locations will be billed in accordance with the Company's standard published rates.

23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.14 OneSolutions Enhanced (Cont'd)

23.14.2 Restrictions (Cont'd)

- Toll-free numbers are available for use but are not the property of the Customer and cannot be sold or assigned without the Company's permission.
- Customers that order OneSolutions Enhanced must pre-subscribe to the Company for toll and Long Distance service.
- Customer-premises equipment must be compatible with Company provided equipment including but not limited to any integrated access device (IAD) that the Company may install on the Customer's premise. Unless otherwise agreed to in writing, any IAD or other equipment installed by the Company at the Customer's premise shall, at all times remain the property of the Company. Upon termination of service, the Customer will provide the Company reasonable access to the Customer's premises for purposes of removing Company-provided equipment. In the event the Customer fails to provide the Company with said access or should Company-provided equipment be returned to the Company in worse condition than that which could be reasonably expected from normal use and wear, then Customer will be liable to the Company for the then current replacement cost of such equipment.
- Alarm lines are not offered in connection with a OneSolutions Enhanced service package.

23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.14 OneSolutions Enhanced (Cont'd)

23.14.3 Application of Rates

- A) Term Discounts
Discounts are available to customers who subscribe to OneSolutions Enhanced under one, two or three year term contracts.
- B) Basic Monthly Recurring Charges
Monthly recurring charges as described below apply to Customers who subscribe to OneSolutions Enhanced service.
- C) Domestic Toll and Toll-Free Usage
Customers who exceed their allotted domestic toll and toll-free usage number of minutes in any given month will be billed a per minute rate on their overage minutes. See the applicable Company interexchange services tariff for domestic toll and toll-free usage rates.

23.14.4 Rates

Basic Monthly Recurring Charges	MRC
OneSolutions Enhanced – initial 6 line – Month to Month	\$3,027.08
OneSolutions Enhanced – initial 6 line – 1 year	\$2,313.59
OneSolutions Enhanced – initial 6 line – 2 year	\$2,105.16
OneSolutions Enhanced – initial 6 line – 3 year	\$1,896.72
OneSolutions Enhanced Add Line – Month to Month	\$136.33
OneSolutions Enhanced Add Line – 1 year	\$104.20
OneSolutions Enhanced Add Line – 2 year	\$104.20
OneSolutions Enhanced Add Line – 3 year	\$104.20

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23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.15 One Communications Basic Business Line

23.15.1 General

One Communications Basic Business Line service encompasses analog network access services and is available only for business Customers. One Communications Basic Business Line service provides local service to the Customer's location. Service is only available where suitable facilities exist.

A Local Feature Package is available to Customers selecting One Communications Basic Business Line service. The Local Feature Package includes up to eight calling features for a flat monthly recurring charge per line. Abbreviated Dial, Assume/Dial 9, Call Hold and Group Call Pickup are only available as part of the Features Bundle. Caller ID Name and Number, Call Waiting with Caller ID Name and Number and Direct Line Connect are not available as part of the Local Feature Package.

Customers may purchase additional One Communications Analog Voice Features at rates set forth in this tariff.

Customers may purchase One Communications Basic Business Line service as:

- Basic Business Line, usage rates apply; or
- Unlimited Local Business Lines, includes unlimited local usage; or
- Unlimited Business Lines, includes local, local toll and domestic toll service.

23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.15 One Communications Basic Business Line (Cont'd)

23.15.2 Restrictions

- A maximum of 15 Unlimited Business Lines at one service location is allowed.
- In areas where measured service lines are sold, Customer may mix unlimited offerings with measured service lines at the same location. Customer may not mix different types of unlimited offerings at the same service location except in areas where measured local service is not an option.
- Unlimited lines are not available for the following types of applications:
 - Call centers, telemarketers and other companies that utilize auto-dialer or like applications.
 - Internet dial up connections and other data applications (including access to corporate LANs).
- Calls to Directory Assistance, Operator Assisted and third party billed calls, international calls, and calls to Canada and Mexico are not included in the One Communications Basic Business Line service local and toll calling plans. Directory and Operator Assisted Calls will be billed in accordance with the rates and charges set forth in the One Communications Operator Services and Directory Assistance section of this tariff. Calls to Canada, Mexico and International locations will be billed in accordance with the Company's standard published rates.

23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.15 One Communications Basic Business Line (Cont'd)

23.15.2 Restrictions (Cont'd)

- Toll-free numbers are available for use but are not the property of the Customer and cannot be sold or assigned without the Company's permission.
- Customers that order One Communications Basic Business Line service must pre-subscribe to the Company's toll and Long Distance service.
- Customer-premises equipment must be compatible with Company provided equipment including but not limited to any integrated access device (IAD) that the Company may install on the Customer's premise. Unless otherwise agreed to in writing, any IAD or other equipment installed by the Company at the Customer's premise shall, at all times remain the property of the Company. Upon termination of service, the Customer will provide the Company reasonable access to the Customer's premises for purposes of removing Company-provided equipment. In the event the Customer fails to provide the Company with said access or should Company-provided equipment be returned to the Company in worse condition than that which could be reasonably expected from normal use and wear, then Customer will be liable to the Company for the then current replacement cost of such equipment.

23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.15 One Communications Basic Business Line (Cont'd)

23.15.3 Application of Rates

- A) Basic Monthly Recurring Charges
Monthly recurring charges as described below apply to Customers who subscribe to One Communications Basic Business Line service under one, two or three year term contracts.
- B) Local Feature Package
Monthly recurring charges as described below apply to Customers who subscribe to One Communications Basic Business Line Local Feature Package.
- C) Local Usage
Local usage rates will apply to lines not ordered as Unlimited Local Business Lines or Unlimited Business Lines. Local usage is provided on a measured, per minute basis or a measured, per call basis.

The option to purchase lines as measured, per call is available only to Customers in the Allentown, Altoona, Erie (GTE and Verizon), Harrisburg and Scranton service areas.

- D) Domestic Toll Usage
Domestic toll usage rates will apply to lines not ordered as Unlimited Business Lines. Domestic toll service is furnished on a usage sensitive basis and is subject to a per minute rate. See the One Communications Basic Business Line section of the applicable Company interexchange services tariff for domestic toll and toll-free usage rates.

23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.15 One Communications Basic Business Line (Cont'd)

23.15.4 Rate

Basic Monthly Recurring Charges	MRC, per line
Basic Business Line – Cell 1 – Month to Month	\$118.55
Basic Business Line – Cell 1 – 1 year	\$90.62
Basic Business Line – Cell 1 – 2 year	\$82.25
Basic Business Line – Cell 1 – 3 year	\$78.10
Basic Business Line – Cell 2 – Month to Month	\$129.45
Basic Business Line – Cell 2 – 1 year	\$98.95
Basic Business Line – Cell 2 – 2 year	\$90.62
Basic Business Line – Cell 2 – 3 year	\$86.43
Basic Business Line – Cell 3 – Month to Month	\$145.85
Basic Business Line – Cell 3 – 1 year	\$111.42
Basic Business Line – Cell 3 – 2 year	\$98.95
Basic Business Line – Cell 3 – 3 year	\$94.73
Basic Business Line – Cell 4 – Month to Month	\$156.70
Basic Business Line – Cell 4 – 1 year	\$119.81
Basic Business Line – Cell 4 – 2 year	\$107.28
Basic Business Line – Cell 4 – 3 year	\$103.15
Unlimited Local Business Line – Cell 1 – Month to Month	\$196.42
Unlimited Local Business Line – Cell 1 – 1 year	\$148.98
Unlimited Local Business Line – Cell 1 – 2 year	\$136.50
Unlimited Local Business Line – Cell 1 – 3 year	\$132.32
Unlimited Local Business Line – Cell 2 – Month to Month	\$151.24
Unlimited Local Business Line – Cell 2 – 1 year	\$115.64
Unlimited Local Business Line – Cell 2 – 2 year	\$144.78
Unlimited Local Business Line – Cell 2 – 3 year	\$140.58
Unlimited Local Business Line – Cell 3 – Month to Month	\$222.16
Unlimited Local Business Line – Cell 3 – 1 year	\$169.80
Unlimited Local Business Line – Cell 3 – 2 year	\$157.27
Unlimited Local Business Line – Cell 3 – 3 year	\$153.13
Unlimited Local Business Line – Cell 4 – Month to Month	\$233.08
Unlimited Local Business Line – Cell 4 – 1 year	\$178.12
Unlimited Local Business Line – Cell 4 – 2 year	\$165.66
Unlimited Local Business Line – Cell 4 – 3 year	\$161.47

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23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.15 One Communications Basic Business Line (Cont'd)

23.15.4 Rates (Cont'd)

Basic Monthly Recurring Charges	MRC, per line
Unlimited Business Line – Cell 1- Month to Month	\$292.02
Unlimited Business Line – Cell 1 – 1 year	\$221.9
Unlimited Business Line – Cell 1 – 2 year	\$209.44
Unlimited Business Line – Cell 1 – 3 year	\$201.06
Unlimited Business Line – Cell 2 – Month to Month	\$301.26
Unlimited Business Line – Cell 2 – 1 year	\$230.27
Unlimited Business Line – Cell 2 – 2 year	\$217.74
Unlimited Business Line – Cell 2 – 3 year	\$209.44
Unlimited Business Line – Cell 3 – Month to Month	\$317.64
Unlimited Business Line – Cell 3 – 1 year	\$242.76
Unlimited Business Line – Cell 3 – 2 year	\$230.27
Unlimited Business Line – Cell 3 – 3 year	\$221.97
Unlimited Business Line – Cell 4 – Month to Month	\$328.58
Unlimited Business Line – Cell 4 – 1 year	\$251.09
Unlimited Business Line – Cell 4 – 2 year	\$238.63
Unlimited Business Line – Cell 4 – 3 year	\$230.27

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23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.15 One Communications Basic Business Line (Cont'd)

23.15.4 Rates (Cont'd)

Area	Collos
Cell 1	PITBPAAL, PITBPADT, PITBPANS, PITBPAOK, PITBPASQ
Cell 2	BLLVPABE, CRAFPACR, DRMTPADO, HMSTPAHO, PITBPACA, PITBPAEL, PLHSPAPH, SHSAPASH, WKBGPAWK
Cell 3	BGVLPABR, BTPKPABP, CARNPACA, CRPLPACO, GLNSPAGL, GNBGPAGR, IRWNPAIR, MCMRPAMC, MCPTPAMK, MOVLPAMO, NWKNPANK, OKMTPAOA, PEHLPAPH, PYVLPAPE, RBTTPART, SHRNPASH, TRCKPATC, WMFLPAWM, ALTWPAAL, ALTWPAMT, BHLHPABE, CTSQPACT, ESTNPAEA, KHVLPAKU, CPHLPACH, HRBGPAHA, LBNNPAES, LNCSPALA, MBRGPAME, PXTGPAPG, PXTNPAPA, SLTNPAST, WLSTPAWS, STCGPAES, HZTNPAHZ, KGTNPAES, OLYPPAOL, PTTNPAPI, SCTNPASC, TAYLPATA, WLBPAWB, ERIEPAXE, ERIEPAXM, ERIEPAXS, ERIEPAXT, ERIEPAXW
Cell 4	ALQPPAAL, CNBGPACA, INDIPAIN, LTRBPALA, NWCSPAN, TRNTPATA, WASHPAWA, ALNAPAAL, BATHPABT, HLTWPAHE, NZRTPANA, SLTTPAES, HUMLPAHM, LWTWPALE, MDTNPAMI, PLMYPAPA, BEWKPABR, BMBGPABL, CRDLPACA, HMLNPAHM, HSDLPAHO, HWLYPAHW, JMTHPAJT, JRMYPAJE, LHTNPAL, MNTPPAMO, MOSCPAMC, MSCWPAMW, NNTCPANA, PLMOPAPL, SRBGPAST, CLARPAEL, DUBSPADU, WRRNPAWA, FKLNPAXF, NRTEPAXN, OLCYPAXO

23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.15 One Communications Basic Business Line (Cont'd)

23.15.4 Rates (Cont'd)

Local Feature Package	MRC, per line	
Basic Business Line – Local Feature Package	\$29.68	(I)

Local Usage	Per Minute Rate	
Local Usage, per minute rate	\$0.03	(I)

Local Usage	Per Call Rate	
Local Usage, per call rate	\$0.11	(I)

23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.16 One Communications Digital Voice Service

23.16.1 General

One Communications Digital Voice Service provides a full T1 of voice service with the option to add PRI service. One Communications Digital Voice Service is available to business Customers only. Service is only available where suitable facilities exist.

Customers who subscribe to One Communications Digital Voice Service will be provided with:

- Access to the Company's network for purposes of receiving or placing local and long distance calls.
- Measured local usage.
- Long distance service offered in connection with One Communications Digital Voice Service is furnished on a usage sensitive basis and is subject to a per minute rate.

23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.16 One Communications Digital Voice Service (Cont'd)

23.16.1 General (Cont'd)

- The option to purchase lines bundled with packages of local minutes or local calls, local toll minutes, domestic toll minutes and domestic toll-free minutes. Customers who exceed their allotted number of minutes or minutes and calls in any given month will be billed a per minute rate or a per minute or per call rate on their overage minutes or their overage minutes and calls.

The option to purchase lines bundled with packages of local calls is available only to Customers in the Allentown, Altoona, Erie (GTE and Verizon), Harrisburg and Scranton service areas.

- Digital Voice Service with package of 100,000 Local Minutes or 25,000 Local Calls
- Digital Voice Service with package of 100,000 Local Minutes or 25,000 Local Calls and 10,000 Domestic Toll Minutes (includes Local Toll, Domestic Toll and Domestic Toll-Free)
- Digital Voice Service with package of 100,000 Local Minutes or 25,000 Local Calls and 25,000 Domestic Toll Minutes (includes Local Toll, Domestic Toll and Domestic Toll-Free)
- Digital Voice Service with package of 100,000 Local Minutes or 25,000 Local Calls and 50,000 Domestic Toll Minutes (includes Local Toll, Domestic Toll and Domestic Toll-Free)
- Digital Voice Service with package of 100,000 Local Minutes or 25,000 Local Calls and 75,000 Domestic Toll Minutes (includes Local Toll, Domestic Toll and Domestic Toll-Free)
- Digital Voice Service with package of 100,000 Local Minutes or 25,000 Local Calls and 100,000 Domestic Minutes (includes Local Toll, Domestic Toll and Domestic Toll-Free)

23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.16 One Communications Digital Voice Service (Cont'd)

23.16.1 General (Cont'd)

- The following features are included with One Communications Digital Voice Service at no additional charge: Standard or PRI Configuration, Hunting, Direct Inward Dialing, Direct Outward Dialing, Direct Inward Dialing and Direct Outward Dialing, Multiple Trunk Group Configuration, Outbound Caller ID Name & Number, Inbound Caller ID Number Only, Verified or Non-Verified Account Codes, ESF/B8ZS or D4/AMI Circuit Framing and Non-Facility Associated Signaling (NFAS) for ISDN PRI option.
- For an additional monthly charge, the following features are available with the Company's Digital Voice Service: Inbound Caller ID Name & Number, Direct Inward Dialing Number Blocks, Digit Transposition/Manipulation for DID Digits, Call Forward on Trunks, Two B Channel Transfer and NFAS Backup D Channel.
- Direct Inward Dial (DID) Number Block of 20 is also included with Digital Voice Service.

23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.16 One Communications Digital Voice Service (Cont'd)

23.16.2 Restrictions

- One Communications Digital Voice Service must be purchased as full T1.
- All usage associated with a purchased package of minutes or a purchased package of minutes and calls will be aggregated across all channels included in the Digital Voice Service T1. Allotted minutes or allotted minutes and calls not used within a given month are lost and may not be carried over to subsequent months.
- Calls to Directory Assistance, Operator Assisted and third party billed calls, international calls, and calls to Canada and Mexico are not included in the One Communications Digital Voice Service local and toll calling plans. Directory and Operator Assisted Calls will be billed in accordance with the rates and charges set forth in the One Communications Operator Services and Directory Assistance section of this tariff. Calls to Canada, Mexico and International locations will be billed in accordance with the Company's standard published rates.

23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.16 One Communications Digital Voice Service (Cont'd)

23.16.2 Restrictions (Cont'd)

- Toll-free numbers are available for use but are not the property of the Customer and cannot be sold or assigned without the Company's permission.
- Customers that order One Communications Digital Voice Service must pre-subscribe to the Company's toll and Long Distance service.
- Customer-premises equipment must be compatible with Company provided equipment including but not limited to any integrated access device (IAD) that the Company may install on the Customer's premise. Unless otherwise agreed to in writing, any IAD or other equipment installed by the Company at the Customer's premise shall, at all times remain the property of the Company. Upon termination of service, the Customer will provide the Company reasonable access to the Customer's premises for purposes of removing Company-provided equipment. In the event the Customer fails to provide the Company with said access or should Company-provided equipment be returned to the Company in worse condition than that which could be reasonably expected from normal use and wear, then Customer will be liable to the Company for the then current replacement cost of such equipment.
- Lines purchased with packages of calls or minutes may not be available for the following types of applications:
 - Call centers, telemarketers and other companies that utilize auto-dialer or like applications.
 - Internet dial up connections and other data applications (including access to corporate LANs).

23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.16 One Communications Digital Voice Service (Cont'd)

23.16.3 Application of Rates

A) Basic Monthly Recurring Charges

Monthly recurring charges as described below apply to Customers who subscribe to One Communications Digital Voice Service under one, two or three year term contracts.

B) Local Usage

Local usage is provided on a measured, per minute basis or a measured, per call basis. Local usage rates will apply to lines not ordered with a bundle of local minutes or calls. Customers who exceed their allotted number of local minutes or calls in any given month will be billed a per minute or per call rate on their overage minutes (local usage rate will apply).

The option to purchase lines as measured, per call is available only to Customers in the Allentown, Altoona, Erie (GTE and Verizon), Harrisburg and Scranton service areas.

C) Domestic Toll Usage

Domestic toll service is furnished on a usage sensitive basis and is subject to a per minute rate. Domestic toll usage rates will apply to lines not ordered with a package of domestic toll minutes. Customers who exceed their allotted domestic toll usage package of minutes in any given month will be billed a per minute rate on their overage minutes (domestic toll – overage rate will apply). See the One Communications Digital Voice Service section of the applicable Company interexchange services tariff for domestic toll and toll-free usage rates.

23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.16 One Communications Digital Voice Service (Cont'd)

23.16.4 Rates

Basic Monthly Recurring Charges	MRC, per circuit
Digital Voice Service – Month to Month	\$2,658.81
Digital Voice Service – 1 year	\$2,032.15
Digital Voice Service – 2 year	\$1,844.54
Digital Voice Service – 3 year	\$1,673.61
Digital Voice Service with Package of 100,000 Local Minutes or 25,000 Local Calls – Month to Month	\$4,011.51
Digital Voice Service with Package of 100,000 Local Minutes or 25,000 Local Calls – 1 year	\$3,065.93
Digital Voice Service with Package of 100,000 Local Minutes or 25,000 Local Calls – 2 year	\$2,628.26
Digital Voice Service with Package of 100,000 Local Minutes or 25,000 Local Calls – 3 year	\$2,257.27
Digital Voice Service with Package of 100,000 Local Minutes or 25,000 Local Calls & 10,000 Domestic Toll Minutes – Month to Month	\$6,274.99
Digital Voice Service with Package of 100,000 Local Minutes or 25,000 Local Calls & 10,000 Domestic Toll Minutes – 1 year	\$4,795.96
Digital Voice Service with Package of 100,000 Local Minutes or 25,000 Local Calls & 10,000 Domestic Toll Minutes – 2 year	\$4,099.74
Digital Voice Service with Package of 100,000 Local Minutes or 25,000 Local Calls & 10,000 Domestic Toll Minutes – 3 year	\$3,507.82
Digital Voice with Package of 100,000 Local Minutes or 25,000 Local Calls & 25,000 Domestic Toll Minutes – Month to Month	\$8,162.19
Digital Voice with Package of 100,000 Local Minutes or 25,000 Local Calls & 25,000 Domestic Toll Minutes – 1 year	\$6,238.28
Digital Voice with Package of 100,000 Local Minutes or 25,000 Local Calls & 25,000 Domestic Toll Minutes – 2 year	\$5,325.36
Digital Voice with Package of 100,000 Local Minutes or 25,000 Local Calls & 25,000 Domestic Toll Minutes – 3 year	\$4,550.00
Digital Voice with Package of 100,000 Local Minutes or 25,000 Local Calls & 50,000 Domestic Toll Minutes – Month to Month	\$10,807.51
Digital Voice with Package of 100,000 Local Minutes or 25,000 Local Calls & 50,000 Domestic Toll Minutes – 1 year	\$8,260.05
Digital Voice with Package of 100,000 Local Minutes or 25,000 Local Calls & 50,000 Domestic Toll Minutes – 2 year	\$7,042.84
Digital Voice with Package of 100,000 Local Minutes or 25,000 Local Calls & 50,000 Domestic Toll Minutes – 3 year	\$6,009.03

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Issued by: Senior Regulatory Counsel
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23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.16 One Communications Digital Voice Service (Cont'd)

23.16.4 Rates (Cont'd)

Basic Monthly Recurring Charges (Cont'd)	MRC, per circuit
Digital Voice with Package of 100,000 Local Minutes or 25,000 Local Calls & 75,000 Domestic Toll Minutes – Month to Month	\$1,3447.37
Digital Voice with Package of 100,000 Local Minutes or 25,000 Local Calls & 75,000 Domestic Toll Minutes – 1 year	\$10,277.61
Digital Voice with Package of 100,000 Local Minutes or 25,000 Local Calls & 75,000 Domestic Toll Minutes – 2 year	\$8,760.24
Digital Voice with Package of 100,000 Local Minutes or 25,000 Local Calls & 75,000 Domestic Toll Minutes – 3 year	\$7,468.00
Digital Voice with Package of 100,000 Local Minutes or 25,000 Local Calls & 100,000 Domestic Toll Minutes – Month to Month	\$16,087.24
Digital Voice with Package of 100,000 Local Minutes or 25,000 Local Calls & 100,000 Domestic Toll Minutes – 1 year	\$12,295.27
Digital Voice with Package of 100,000 Local Minutes or 25,000 Local Calls & 100,000 Domestic Toll Minutes – 2 year	\$10,473.58
Digital Voice with Package of 100,000 Local Minutes or 25,000 Local Calls & 100,000 Domestic Toll Minutes – 3 year	\$8,927.01

Local Usage	Per Minute Rate
Local Usage, per minute rate	\$0.03

Local Usage	Per Call Rate
Local Usage, per call rate	\$0.11

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23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.17 One Communications Remote Call Forward (RCF) Service

23.17.1 Description of Services

One Communications Remote Call Forward (RCF) Service allows a Customer to obtain a phone number in one exchange and have all calls forwarded to the same or another exchange. The RCF number has no physical line associated with it. One call path is provided per RCF number. Additional call paths may be purchased. Service is only available where suitable facilities exist.

The terminating number for the RCF can be local, intraLATA, interLATA or toll-free. Customers that order One Communications RCF must pre-subscribe to the Company's local, local toll and Long Distance service. Customer will be charged for all usage to forward call to terminating number.

The terminating number cannot be another RCF number, an international number, 911, 611, x11, directory assistance, coin telephone or a feature code.

No features may be attached to the RCF number. If Customer has caller ID on terminating number, the number of the calling party will appear on the caller ID display, not the RCF number.

One yellow pages listing and one white pages listing are available for each RCF number ordered.

23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.17 One Communications Remote Call Forward (RCF) Service (Cont'd)

23.17.2 Application of Rates (Cont'd)

- A) Monthly Recurring Charges
Monthly recurring charges as described below apply for each RCF number ordered under one, two or three year term contracts.
- B) RCF Local Usage
Local usage furnished in connection with RCF service is provided on a measured, per minute basis or a measured, per call basis.
- The option to purchase lines as measured, per call is available only to Customers in the Allentown, Altoona, Erie (GTE and Verizon), Harrisburg and Scranton service areas.
- C) RCF Domestic Toll
Domestic toll usage furnished in connection with RCF service is provided on usage sensitive basis and subject to a per minute rate. See the One Communications Remote Call Forward (RCF) Service section of the applicable Company interexchange services tariff for domestic toll and toll-free usage rates.
- D) Non-Recurring Charges
Non-recurring charges as described below apply for each RCF number ordered.

23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.17 One Communications Remote Call Forward (RCF) Service (Cont'd)

23.17.3 Rates

Monthly Recurring Charges	MRC	
RCF, per initial and additional path – Month to Month	\$76.34	(I)
RCF, per initial and additional path – 1 year	\$55.58	
RCF, per initial and additional path – 2 year	\$53.55	
RCF, per initial and additional path – 3 year	\$51.64	(I)

Local Usage	Per Minute Rate	
RCF Local Usage, per minute rate	\$0.03	(I)

Local Usage	Per Call Rate	
Local Usage, per call rate	\$0.11	(I)

Non-Recurring Charges	NRC	
RCF, per initial and additional path	\$17.50	(I)

23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.18 OneSolutions Complete

23.18.1 General

OneSolutions Complete is a converged service capable of providing voice, Internet and data services delivered via IP to the Customer's service location. Customers may choose a voice only, a voice and Internet only or a voice, Internet and MPLS VPN configuration. OneSolutions Complete is available only for business Customers. Additional charges may apply to Customers who reside in rate centers where the Company does not have a node. Service is only available where suitable facilities exist.

Customers who subscribe to OneSolutions Complete will be provided with the option to purchase service bundled with a package of 100,000 local minutes. Allotted minutes not used within a given month are lost and may not be carried over to subsequent months.

Customers will also have the option to purchase Call Packs of Domestic Toll Minutes (includes Local Toll, Domestic Toll and Domestic Toll-Free).

The following analog voice features are included at no additional charge with OneSolutions Complete: Call Forward Variable (all calls), Call Forwarding Remote Access, Call Forward Busy, Call Forward No Answer, Call Forward Busy/No Answer, Three-Way Calling, Call Transfer, Call Waiting, Caller ID Number, Distinctive Ring, Group Call Pick-Up, Speed Dialing (8), Enhanced Speed Dialing (30), Assume or Dial 9, Abbreviated Dialing, Verified or Non-Verified Account Codes, Outbound Caller ID (CNAM), Multi-Line Hunting, Caller ID Blocking, Anonymous Call Rejection and Call Hold. Customers may purchase additional One Communications Analog Voice Features at rates set forth in this tariff.

23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.18 OneSolutions Complete (Cont'd)

23.18.1 General (Cont'd)

The following digital and PRI voice features are included at no additional charge with OneSolutions Complete: Hunting, Direct Inward Dialing, Direct Outward Dialing, Direct Inward Dialing Block of 20, Direct Inward Dialing and Direct Outward Dialing, Outbound Caller ID Name & Number, Inbound Caller ID Number Only, Inbound Caller ID Name & Number, Verified or Non-Verified Account Codes, ESF/B8ZS or D4/AMI Circuit Framing and Non-Facility Associated Signaling (NFAS) for ISDN PRI option, Digit Transposition. Customers that choose OneSolutions Complete may purchase additional One Communications Digital and PRI Voice Features at rates set forth in this tariff.

23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.18 OneSolutions Complete (Cont'd)

23.18.2 Restrictions

- Lines purchased with packages of calls or minutes may not be available for the following types of applications:
 - Call centers, telemarketers and other companies that utilize auto-dialer or like applications.
 - Internet dial up connections and other data applications (including access to corporate LANs).
- Calls to Directory Assistance, Operator Assisted and third party billed calls, international calls, and calls to Canada and Mexico are not included in the One Communications OneSolutions Complete service local and toll calling plans. Directory and Operator Assisted Calls will be billed in accordance with the rates and charges set forth in the One Communications Operator Services and Directory Assistance section of this tariff. Calls to Canada, Mexico and International locations will be billed in accordance with the Company's standard published rates.
- Alarm lines are not available as part of OneSolutions Complete.
- Toll-free numbers are available for use but are not the property of the Customer and cannot be sold or assigned without the Company's permission.
- Customer-premises equipment must be compatible with Company provided equipment including but not limited to any integrated access device (IAD) that the Company may install on the Customer's premise. Unless otherwise agreed to in writing, any IAD or other equipment installed by the Company at the Customer's premise shall, at all times remain the property of the Company. Upon termination of service, the Customer will provide the Company reasonable access to the Customer's premises for purposes of removing Company-provided equipment. In the event the Customer fails to provide the Company with said access or should Company-provided equipment be returned to the Company in worse condition than that which could be reasonably expected from normal use and wear, then Customer will be liable to the Company for the then current replacement cost of such equipment.

23 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

23.18 OneSolutions Complete (Cont'd)

23.18.3 Application of Rates

- A) Basic Monthly Recurring Charges
Monthly recurring charges as described below apply to Customers who subscribe to One Communications OneSolutions Complete service under one, two or three year term contracts.

- B) Local Usage
Local usage is provided on a measured, per minute basis. Local usage rates will apply to service not ordered as bundled with a package of 100,000 local minutes. Customers who exceed their allotted number of local minutes in any given month will be billed a per minute rate on their overage minutes (local usage rate will apply).

- C) Domestic Toll Usage
Domestic toll service (includes Local Toll, Domestic Toll and Domestic Toll-Free) is furnished on a usage sensitive basis and is subject to a per minute rate. Domestic toll usage rates will apply to service not ordered with a Call Pack of domestic toll minutes. Customers who exceed their allotted domestic toll usage Call Pack of minutes in any given month will be billed a per minute rate on their overage minutes. See the One Communications OneSolutions Complete section of the applicable Company interexchange services tariff for domestic toll and toll-free usage rates.

**** 70% of this service is jurisdictional to this tariff; 30% is jurisdictional to services not regulated under this tariff.

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Little Rock, Arkansas 72212

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SECTION 24 - RESERVED FOR FUTURE USE

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SECTION 24 - RESERVED FOR FUTURE USE (CONT'D.)

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SECTION 24 - RESERVED FOR FUTURE USE (CONT'D.)

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SECTION 24 - RESERVED FOR FUTURE USE (CONT'D.)

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SECTION 24 - RESERVED FOR FUTURE USE (CONT'D.)

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SECTION 24 - RESERVED FOR FUTURE USE (CONT'D.)

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SECTION 25 – NON-TERM RATES

The rates provided in this section only apply to Customers that are being provided Month to Month services through an expired Service Term agreement or who have never had a Service Term Agreement with the Company. Customers still under a current Service Term agreement with the Company will find the rates for their services in Section 12 – Rates & Charges – Pittsburgh Market, Section 14 – Rates & Charges for Harrisburg & Scranton Markets, Section 15 – Rates & Charges for Allentown Market, Section 16 – Grandfathered Services, Section 18 – Grandfathered Services, Section 19 – Rates & Charges – Erie Market, Section 20 – Rates & Charges – Erie II Markets, Section 21 – Rates & Charges – Altoona Markets, Section 22 – Market Specific Pricing Plans and Section 23 – One Communications Services Rates and Charges.

25.1 Business Rates – Pittsburgh Market

25.1.1 SUPPLEMENTAL SERVICES

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A. Vanity Number Service

Monthly
Recurring

Set-up Charges

Business Customer

\$29.63

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B. Office to Office Calling

1. Monthly Recurring Charge:

\$31.06

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SECTION 25 – NON-TERM RATES (CONT'D.)

25.1 Business Rates – Pittsburgh Market (Cont'd.)

25.1.2 NETWORK SWITCHED SERVICES

A. Line Service

1. Custom Calling Features:

Monthly Charges:

Three-Way Conference, Consultation	\$35.05	(I)
Call Forwarding Variable	\$13.55	
Call Forwarding Busy Line	\$13.55	
Call Forwarding Don't Answer	\$13.55	
Call Forwarding BL/DA	\$13.55	
Call Waiting Terminating	\$13.55	
Call Waiting Originating	\$13.55	
Call Waiting with Caller ID	\$101.31	
Speed Calling One Digit (8)	\$13.55	
Speed Calling Two Digit (30)	\$35.05	
Call Forward Remote Access	\$35.05	
Call Transfer	\$13.55	
Direct Connect Line	\$5.78	
Distinctive Ring	\$44.73	
Group Call Pick-up	\$7.84	(I)

Note: The discounts previously identified on this page have already been discontinued. Their removal from this tariff will not impact any existing customer and is therefore purely administrative in nature.

SECTION 25 – NON-TERM RATES (CONT'D.)

25.1 Business Rates – Pittsburgh Market (Cont'd.)

25.1.2 NETWORK SWITCHED SERVICES (Cont'd.)

A. Line Service (Cont'd.)

1. Custom Calling Features: (Cont'd.)

a. CLASS Features Line Charge:

Monthly Recurring Charges	<u>Per Line, Per Month</u>
Caller ID	\$66.2 (I)
Block Caller ID	\$0.00
Call Return	\$27.23 (I)
Repeat Dialing	\$27.23 (I)

SECTION 25 – NON-TERM RATES (CONT'D.)

25.1 Business Rates – Pittsburgh Market (Cont'd.)

25.1.3 MARKET SPECIFIC PRICING PLANS – PITTSBURGH MARKET I

A. CHOICE XCHANGE PRODUCT SET

<u>Term Length</u>	<u>Month-To-Month</u>
Basic Line	\$112.44 (I)
Advantage Line	\$177.89 (I)
Basic Line + Data	\$112.44 (I)
Advantage Line + Data	\$177.89 (I)

B. LOCAL CHOICE CALL PACKS

<u>Included Minutes*</u>	<u>MRC</u>	<u>Add'l Minute Rate</u>
0	\$0.00 (I)	\$0.385 (I)
300	\$36.77 (I)	\$0.026 (I)
500	\$57.33 (I)	\$0.025 (I)
700	\$74.43 (I)	\$0.023 (I)
1000	\$98.16 (I)	\$0.021 (I)
2000	\$179.99 (I)	\$0.019 (I)
3000	\$245.51 (I)	\$0.018 (I)

* Minutes are purchased per line but can be shared across all lines at the same service location.

SECTION 25 – NON-TERM RATES (CONT'D.)

25.1 Business Rates – Pittsburgh Market (Cont'd.)

25.1.3 MARKET SPECIFIC PRICING PLANS – PITTSBURGH MARKET I (Cont'd.)

C. POINT TO POINT SERVICE

Monthly Recurring Charge
Per Circuit

\$4,295.22 (I)

SECTION 25 – NON-TERM RATES (CONT'D.)

25.1 Business Rates – Pittsburgh Market (Cont'd.)

25.1.3 MARKET SPECIFIC PRICING PLANS – PITTSBURGH MARKET I (Cont'd.)

D. ULTRA T-1 PRODUCT SET PRICING

Dedicated Voice Full T-1 (per channel)

	<u>Month to Month</u>
Voice Channel MRC	\$212.73 (I)

Dedicated Voice Fractional T-1 (per channel)

	<u>Month to Month</u>
Voice Channel MRC	\$204.58 (I)

Integrated T-1 (per channel)

	<u>Month to Month</u>
Voice Channel MRC	\$253.65 (I)
Internet Channel MRC	\$253.65 (I)
Data Point to Point MRC	\$253.65 (I)

Dedicated Internet

	<u>Month to Month</u>
768K	\$4,499.78 (I)
1.024M	\$4,908.84 (I)
1.54M	\$5,749.49 (I)

ISDN PRI Option

	<u>MRC</u>
Per Circuit	\$435.52 (I)

SECTION 25 – NON-TERM RATES (CONT'D.)

25.1 Business Rates – Pittsburgh Market (Cont'd.)

25.1.4 MARKET SPECIFIC PRICING PLANS – PITTSBURGH MARKET II

A. CHOICE XCHANGE PRODUCT SET

<u>Term Length</u>	<u>Month-To-Month</u>
Basic Line	\$85.51 (I)
Advantage Line	\$150.97 (I)
Basic Line + Data	\$85.81 (I)
Advantage Line + Data	\$150.97 (I)

B. LOCAL CHOICE CALL PACKS

<u>Included Minutes*</u>	<u>MRC</u>	<u>Add'l Minute Rate</u>
0	\$0.00	\$0.039 (I)
300	\$36.77 (I)	\$0.026 (I)
500	\$57.33 (I)	\$0.025 (I)
700	\$74.43 (I)	\$0.023 (I)
1000	\$98.16 (I)	\$0.021 (I)
2000	\$179.99 (I)	\$0.019 (I)
3000	\$245.51 (I)	\$0.018 (I)

* Minutes are purchased per line but can be shared across all lines at the same service location.

SECTION 25 – NON-TERM RATES (CONT'D.)

25.1 Business Rates – Pittsburgh Market (Cont'd.)

25.1.4 MARKET SPECIFIC PRICING PLANS – PITTSBURGH MARKET II (Cont'd.)

C. POINT TO POINT SERVICE

Monthly Recurring Charge
Per Circuit

\$4295.22 (I)

SECTION 25 – NON-TERM RATES (CONT'D.)

25.1 Business Rates – Pittsburgh Market (Cont'd.)

25.1.4 MARKET SPECIFIC PRICING PLANS – PITTSBURGH MARKET II (Cont'd.)

D. ULTRA T-1 PRODUCT SET PRICING

Dedicated Voice Full T-1 (per channel)

	<u>Month to Month</u>
Voice Channel MRC	\$212.73 (I)

Dedicated Voice Fractional T-1 (per channel)

	<u>Month to Month</u>
Voice Channel MRC	\$204.58 (I)

Integrated T-1 (per channel)

	<u>Month to Month</u>
Voice Channel MRC	\$243.81 (I)
Internet Channel MRC	\$243.81 (I)
Data Point to Point MRC	\$243.81 (I)

Dedicated Internet

	<u>Month to Month</u>
768K	\$4,499.78 (I)
1.024M	\$4,908.84 (I)
1.54M	\$5,726.98 (I)

ISDN PRI Option

	<u>MRC</u>
Per Circuit	\$435.52 (I)

SECTION 25 – NON-TERM RATES (CONT'D.)

25.2 Business Rates – Harrisburg & Scranton Markets

25.2.1 SUPPLEMENTAL SERVICES

A. Vanity Number Service

	Monthly <u>Recurring</u>
Set-up Charges Business Customer	\$26.63 (I)

SECTION 25 – NON-TERM RATES (CONT'D.)

25.2 Business Rates – Harrisburg & Scranton Markets (Cont'd.)

25.2.1 SUPPLEMENTAL SERVICES (Cont'd.)

B. Office to Office Calling

1. Monthly Recurring Charge: \$32.62 (I)

SECTION 25 – NON-TERM RATES (CONT'D.)

25.2 Business Rates – Harrisburg & Scranton Markets (Cont'd.)

25.2.3 Network Switched Services (Cont'd.)

A. Line Service

1. Custom Calling Features:

a. CLASS Features Line Charge:

Monthly Recurring Charges	<u>Per Line, Per Month</u>
Caller ID	\$66.22 (I)
Block Caller ID	\$0.00
Call Return	\$27.33 (I)
Repeat Dialing	\$27.33 (I)

SECTION 25 – NON-TERM RATES (CONT'D.)

25.2 Business Rates – Harrisburg & Scranton Markets (Cont'd.)

25.2.4 Alternate Telephone Number Listings

	<u>Monthly</u>
Non-Published Business	\$45.85 (I)
Non-Listed Business	\$45.85 (I)
Additional Listing Business	\$45.85 (I)
Cross Reference Listing Business	\$45.85 (I)
Extra Line Listing Business	\$45.85 (I)
Foreign Listing Business	\$45.85 (I)

SECTION 25 – NON-TERM RATES (CONT'D.)

25.2 Business Rates – Harrisburg & Scranton Markets (Cont'd.)

25.2.5 Choiceinvoice Service

Monthly Recurring Charge: \$155.84 (I)

25.2.6 Market Specific Pricing Plans – Harrisburg & Scranton Markets

A. Choice Xchange Product Set

<u>Term Length</u>	<u>Month-To-Month</u>
Basic Line	\$112.44 (I)
Advantage Line	\$168.88 (I)
Basic Line + Data	\$112.44 (I)
Advantage Line + Data	\$168.88 (I)

B. Local Choice Call Packs

<u>Included Minutes*</u>	<u>MRC</u>	<u>Add'l Minute Rate</u>
0	\$0.00	\$0.012 (I)
100	\$49.16 (I)	\$0.010 (I)
200	\$81.83 (I)	\$0.009 (I)
400	\$130.94 (I)	\$0.007 (I)

* Minutes are purchased per line but can be shared across all lines at the same service location.

C. Point-To-Point Service

Monthly Recurring Charge
Per Circuit

\$4,867.99 (I)

SECTION 25 – NON-TERM RATES (CONT'D.)

25.2 Business Rates – Harrisburg & Scranton Markets (Cont'd.)

25.2.6 Market Specific Pricing Plans – Harrisburg & Scranton Markets (Cont'd.)

D. ULTRA T-1 PRODUCT SET PRICING

Dedicated Voice Full T-1 (per channel)

	<u>Month to Month</u>
Voice Channel MRC	\$229.09 (I)

Dedicated Voice Fractional T-1 (per channel)

	<u>Month to Month</u>
Voice Channel MRC	\$204.16 (I)

Integrated T-1 (per channel)

	<u>Month to Month</u>
Voice Channel MRC	\$270.03 (I)
Internet Channel MRC	\$270.03 (I)
Data Point to Point MRC	\$270.03 (I)

Dedicated Internet

	<u>Month to Month</u>
768K	\$4,499.78 (I)
1.024M	\$4,908.84 (I)
1.54M	\$5,726.98 (I)

ISDN PRI Option

	<u>MRC</u>
Per Circuit	\$435.52 (I)

SECTION 25 – NON-TERM RATES (CONT'D.)

25.3 Business Rates – Allentown Market

25.3.1 Supplemental Services

A.	Vanity Number Service	Monthly <u>Recurring</u>	
	Set-up Charges Business Customer	\$40.88	(I)
B.	Office to Office Calling		
	1. Monthly Recurring Charge:	\$32.62	(I)

SECTION 25 – NON-TERM RATES (CONT'D.)

25.3 Business Rates – Allentown Market (Cont'd.)

25.3.2 Network Switched Services

A. Line Service

1. Custom Calling Features:

a. CLASS Features Line Charge:

Monthly Recurring Charges	<u>Per Line, Per Month</u>
Caller ID	\$66.22 (I)
Block Caller ID	\$0.00
Call Return	\$27.23 (I)
Repeat Dialing	\$27.23 (I)

SECTION 25 – NON-TERM RATES (CONT'D.)

25.3 Business Rates – Allentown Market (Cont'd.)

25.3.3 Alternate Telephone Number Listings

	<u>Monthly</u>
Non-Published Business	\$45.85 (I)
Non-Listed Business	\$45.85 (I)
Additional Listing Business	\$45.85 (I)
Cross Reference Listing Business	\$45.85 (I)
Extra Line Listing Business	\$45.85 (I)
Foreign Listing Business	\$45.85 (I)

SECTION 25 – NON-TERM RATES (CONT'D.)

25.3 Business Rates – Allentown Market (Cont'd.)

25.3.4 Choiceinvoice Service

Monthly Recurring Charge: \$155.84 **(I)**

25.3.5 Market Specific Pricing Plans – Allentown Markets

A. Choice Xchange Product Set

<u>Term Length</u>	<u>Month-To-Month</u>
Basic Line	\$112.44 (I)
Advantage Line	\$168.88 (I)
Basic Line + Data	\$112.44 (I)
Advantage Line + Data	\$168.88 (I)

B. Local Choice Call Packs

<u>Included Minutes*</u>	<u>MRC</u>	<u>Add'l Minute Rate</u>
0	\$0.00	\$0.012 (I)
100	\$49.16 (I)	\$0.011 (I)
200	\$81.83 (I)	\$0.009 (I)
400	\$130.94 (I)	\$0.007 (I)

* Minutes are purchased per line but can be shared across all lines at the same service location.

C. POINT TO POINT SERVICE

\$4,867.99**(I)**

SECTION 25 – NON-TERM RATES (CONT'D.)

25.3 Business Rates – Allentown Market (Cont'd.)

25.3.5 Market Specific Pricing Plans – Allentown Market (Cont'd.)

D. ULTRA T-1 PRODUCT SET PRICING

Dedicated Voice Full T-1 (per channel)

	<u>Month to Month</u>
Voice Channel MRC	\$229.09 (I)

Dedicated Voice Fractional T-1 (per channel)

	<u>Month to Month</u>
Voice Channel MRC	\$220.89 (I)

Integrated T-1 (per channel)

	<u>Month to Month</u>
Voice Channel MRC	\$270.03 (I)
Internet Channel MRC	\$270.03 (I)
Data Point to Point MRC	\$270.03 (I)

Dedicated Internet

	<u>Month to Month</u>
768K	\$4,459.87(I)
1.024M	\$4,908.84 (I)
1.54M	\$5,726.98 (I)

ISDN PRI Option

	<u>MRC</u>
Per Circuit	\$435.52 (I)

SECTION 25 – NON-TERM RATES (CONT'D.)

25.4 Grandfathered Services – Pittsburgh Market

25.4.1 Local Calling Charges

A. Flat Rate Charges

Business:

<u>Term Period</u>	<u>Per Month, Per Line</u>
Month to Month	\$228.24 (I)

25.4.2 Network Switched Services

A. Business Line Service

Monthly recurring Charges
Each Base Service Line

<u>Term of Service</u>	
Month-to-Month	\$95.97 (I)

SECTION 25 – NON-TERM RATES (CONT'D.)

25.4 Grandfathered Services – Pittsburgh Market (Cont'd.)

25.4.3 Bundled Services Plans

A. Choicexchange Measured Rate Basic Line Service

1. Two Product Bundling

<u>Term Period</u>	<u>Monthly Recurring Charge</u>	<u>Local Calling</u>	
		<u>Per Minute Rates</u>	<u>Per Call Rates</u>
Month to Month	\$124.74 (I)	\$0.025 (I)	\$0.0997 (I)

2. Three Product Bundling

<u>Term Period</u>	<u>Monthly Recurring Charge</u>	<u>Local Calling</u>	
		<u>Per Minute Rates</u>	<u>Per Call Rates</u>
Month to Month	\$120.73 (I)	\$0.025 (I)	\$0.096 (I)

B. CHOICEXCHANGE FLAT RATE BASIC LINE SERVICE

1. Two Product Bundling

<u>Term Period</u>	<u>Monthly Recurring Charge</u>
Month to Month	\$325.12 (I)

2. Three Product Bundling

<u>Term Period</u>	<u>Monthly Recurring Charge</u>
Month to Month	\$308.79 (I)

SECTION 25 – NON-TERM RATES (CONT'D.)

25.5 Grandfathered Services – Harrisburg and Scranton Markets

25.5.1 Local Calling Charges

A. Flat Rate Charges

Business:

<u>Term Period</u>	<u>Per Month, Per Line</u>
Month to Month	\$204.58 (I)

25.5.2 Network Switched Services

A. Business Line Service

Monthly recurring Charges
Each Base Service Line

<u>Term of Service</u>	
Month-to-Month	\$95.97 (I)

25.5.3 Bundled Services Plans

A. Choicexchange Measured Rate Basic Line Service

1. Two Product Bundling

<u>Term Period</u>	Monthly <u>Recurring Charge</u>	<u>Local Calling</u>	
		Per Minute <u>Rates</u>	Per Call <u>Rates</u>
Month to Month	\$124.74 (I)	\$0.025 (I)	\$0.0997 (I)

2. Three Product Bundling

<u>Term Period</u>	Monthly <u>Recurring Charge</u>	<u>Local Calling</u>	
		Per Minute <u>Rates</u>	Per Call <u>Rates</u>
Month to Month	\$119.47 (I)	\$0.025 (I)	\$0.096 (I)

SECTION 25 – NON-TERM RATES (CONT'D.)

25.5 Grandfathered Services – Harrisburg and Scranton Markets (Cont'd.)

25.5.3 Bundled Services Plans (Cont'd.)

B. CHOICEXCHANGE FLAT RATE BASIC LINE SERVICE

1. Two Product Bundling

<u>Term Period</u>	<u>Monthly Recurring Charge</u>
Month to Month	\$284.20 (I)

2. Three Product Bundling

<u>Term Period</u>	<u>Monthly Recurring Charge</u>
Month to Month	\$284.20 (I)

SECTION 25 – NON-TERM RATES (CONT'D.)

25.6 Grandfathered Services – Allentown Market

25.6.1 Local Calling Charges

A. Flat Rate Charges

Business:

<u>Term Period</u>	<u>Per Month, Per Line</u>
Month to Month	\$228.24 (I)

25.6.2 Network Switched Services

A. Business Line Service

Monthly recurring Charges
Each Base Service Line

<u>Term of Service</u>	
Month-to-Month	\$124.74 (I)

25.6.3 Bundled Services Plans

A. Choicexchange Measured Rate Basic Line Service

1. Two Product Bundling

<u>Term Period</u>	Monthly <u>Recurring Charge</u>	<u>Local Calling</u>	
		Per Minute <u>Rates</u>	Per Call <u>Rates</u>
Month to Month	\$100.82 (I)	\$0.025 (I)	\$0.0997 (I)

2. Three Product Bundling

<u>Term Period</u>	Monthly <u>Recurring Charge</u>	<u>Local Calling</u>	
		Per Minute <u>Rates</u>	Per Call <u>Rates</u>
Month to Month	\$120.58 (I)	\$0.025 (I)	\$0.096 (I)

SECTION 25 – NON-TERM RATES (CONT'D.)

25.6 Grandfathered Services – Allentown Market

25.6.3 Bundled Services Plans

B. Choicexchange Flat Rate Basic Line Service

1. Two Product Bundling

<u>Term Period</u>	<u>Monthly Recurring Charge</u>
Month to Month	\$325.12 (I)

2. Three Product Bundling

<u>Term Period</u>	<u>Monthly Recurring Charge</u>
Month to Month	\$308.79 (I)

SECTION 25 – NON-TERM RATES (CONT'D.)

25.7 Grandfathered Services- Other Services

25.7.1 Rates and Charges

	<u>Monthly Recurring Charge</u>
Xchange Line, per line	\$5.74 (I)
Voice Path T-1, per T-1	\$34.67 (I)

SECTION 25 – NON-TERM RATES (CONT'D.)

25.8 Grandfathered Services - Pittsburgh Market

25.8.1 Local Calling Charges

A. Flat Rate Charges

<u>Business</u>	<u>Customers with 1-10 lines</u>	<u>Customers with 11 or more lines</u>
<u>Term Period</u>	<u>Per Month, Per Line*</u>	<u>Per Month, Per Line*</u>
Month to Month	\$241.36 (I)	\$238.11 (I)

25.8.2 Business Network Switched Services

A. Business Line Service

Monthly recurring Charges
- Each Base Service Line

<u>Term of Service</u>	<u>Customers With</u>	
Month-to-Month	<u>1- 10 lines</u>	<u>11 or more lines</u>
	\$85.35 (I)	\$83.28 (I)

B. DS1 Trunk Service

1. Monthly Recurring

<u>Term of Service</u>	<u>Monthly Recurring</u>
MTM	\$3,944.62 (I)
Per Channel (DSO)	
- <u>10 Channel Term of Service</u>	<u>Monthly Recurring</u>
MTM	\$155.49 (I)
DID 20 Numbers Block	<u>Monthly Recurring</u>
	\$45.85 (I)

SECTION 25 – NON-TERM RATES (CONT'D.)

25.8 Grandfathered Services - Pittsburgh Market

25.8.2 Business Network Switched Services (Cont'd.)

C. Integrated Services Digital Network Primary Rate Interface

<u>T1Service - (includes DTF, Port, & EUCL)</u>	<u>Monthly Recurring Charges</u>
MTM	\$4,090.70 (I)

25.8.3 Bundled Services Plans

A. Choicexchange Measured Rate Basic Line Service

1. Two Product Bundling

<u>Customers with 1-10 lines</u>		<u>Local Calling</u>	
<u>Term Period</u>	<u>Monthly Recurring Charge</u>	<u>Per Minute Rates</u>	<u>Per Call Rates</u>
Month to Month	\$105.93 (I)	\$0.0263 (I)	\$0.105 (I)

<u>Customers with 11 or more lines</u>		<u>Local Calling</u>	
<u>Term Period</u>	<u>Monthly Recurring Charge</u>	<u>Per Minute Rates</u>	<u>Per Call Rates</u>
Month to Month	\$100.17 (I)	\$0.0245 (I)	\$0.105 (I)

2. Three Product Bundling

<u>Customers with 1-10 lines</u>		<u>Local Calling</u>	
<u>Term Period</u>	<u>Monthly Recurring Charge</u>	<u>Per Minute Rates</u>	<u>Per Call Rates</u>
Month to Month	\$96.06 (I)	\$0.0263 (I)	\$0.105 (I)

<u>Customers with 11 or more lines</u>		<u>Local Calling</u>	
<u>Term Period</u>	<u>Monthly Recurring Charge</u>	<u>Per Minute Rates</u>	<u>Per Call Rates</u>
Month to Month	\$96.06 (I)	\$0.0245 (I)	\$0.105 (I)

SECTION 25 – NON-TERM RATES (CONT'D.)

25.8 Grandfathered Services - Pittsburgh Market

25.8.3 Bundled Services Plans (Cont'd.)

A. Choicexchange Measured Rate Basic Line Service

3. Three Product Bundling

<u>Customers with 1-4 lines</u>		<u>Local Calling</u>	
<u>Term Period</u>	<u>Monthly Recurring Charge</u>	<u>Per Minute Rates</u>	<u>Per Call Rates</u>
Month to Month	140.26 (I)	\$0.0263 (I)	\$0.105 (I)0

<u>Customers with 5 or more lines</u>		<u>Local Calling</u>	
<u>Term Period</u>	<u>Monthly Recurring Charge</u>	<u>Per Minute Rates</u>	<u>Per Call Rates</u>
Month to Month	\$120.59 (I)	\$0.0245 (I)	\$0.105 (I)

B. Choicexchange Flat Rate Basic Line Service

1. Two Product Bundling

<u>Term Period</u>	<u>Monthly Recurring Charge</u>	
	<u>Customers with 1-10 lines</u>	<u>Customers with 11 or more lines</u>
Month to Month	\$304.75 (I)	\$286.30 (I)

2. Three Product Bundling

<u>Term Period</u>	<u>Monthly Recurring Charge</u>	
	<u>Customers with 1-10 lines</u>	<u>Customers with 11 or more lines</u>
Month to Month	\$284.20 (I)	\$270.69 (I)

SECTION 25 – NON-TERM RATES (CONT'D.)

25.8 Grandfathered Services - Pittsburgh Market

25.8.3 Bundled Services Plans (Cont'd.)

C. CHOICEPATH DS1 TRUNK SERVICE

1. Two Product Bundling

<u>Term Period</u>	Monthly <u>Recurring Charge</u>	<u>Local Calling</u>	
		Per Minute <u>Rates</u>	Per Call <u>Rates</u>
Month to Month	\$3,149.83 (I)	\$0.025 (I)	\$0.1023 (I)

2. Three Product Bundling

<u>Term Period</u>	Monthly <u>Recurring Charge</u>	<u>Local Calling</u>	
		Per Minute <u>Rates</u>	Per Call <u>Rates</u>
Month to Month	\$2,495.36 (I)	\$0.025 (I)	\$0.0796 (I)

D. CHOICEPATH DS0 (10 BLOCK) SERVICE

1. Two Product Bundling

<u>Term Period</u>	Monthly <u>Recurring Charge</u>	<u>Local Calling</u>	
		Per Minute <u>Rates</u>	Per Call <u>Rates</u>
Month to Month	\$130.94 (I)	\$0.025 (I)	\$0.1023 (I)

2. Three Product Bundling

<u>Term Period</u>	Monthly <u>Recurring Charge</u>	<u>Local Calling</u>	
		Per Minute <u>Rates</u>	Per Call <u>Rates</u>
Month to Month	\$139.94 (I)	\$0.025 (I)	\$0.0796 (I)

SECTION 25 – NON-TERM RATES (CONT'D.)

25.8 Grandfathered Services - Pittsburgh Market

25.8.3 Bundled Services Plans (Cont'd.)

E. Integrated Services Digital Network Primary Rate Interface

1. Two Product Bundling

<u>Term Period</u>	Monthly <u>Recurring Charge</u>	<u>Local Calling</u>	
		Per Minute <u>Rates</u>	Per Call <u>Rates</u>
Month to Month	\$3,354.40 (I)	\$0.025 (I)	\$0.1023 (I)

2. Three Product Bundling

<u>Term Period</u>	Monthly <u>Recurring Charge</u>	<u>Local Calling</u>	
		Per Minute <u>Rates</u>	Per Call <u>Rates</u>
Month to Month	\$2,699.90 (I)	\$0.025 (I)	\$0.0796 (I)

SECTION 25 – NON-TERM RATES (CONT'D.)

25.8 Grandfathered Services – Harrisburg & Scranton Market

25.8.1 Local Calling Charges

A. Flat Rate Charges

Business:

<u>Term Period</u>	<u>Customers with 1-10 lines</u> <u>Per Month, Per Line*</u>	<u>Customers with 11 or more lines</u> <u>Per Month, Per Line*</u>
Month to Month	\$231.12 (I)	\$207.41 (I)

25.8.2 Business Network Switched Services

A. Business Line Service

Monthly recurring Charges
- Each Base Service Line

<u>Term of Service</u>	<u>Customers With</u>	
	<u>1- 10 lines</u>	<u>11 or more lines</u>
Month-to-Month	\$129.64 (I)	\$100.17 (I)

B. DS1 Trunk Service

1. Monthly Recurring and Non-Recurring Charges*

	<u>Term of Service</u> MTM	<u>Monthly Recurring</u> \$3,944.62 (I)
Per Channel (DSO)		
	<u>-10 Channel Term of Service</u> MTM	<u>Monthly Recurring</u> 155.49 (I)
DID 20 Numbers Block		<u>Monthly Recurring</u> \$45.85 (I)

SECTION 25 – NON-TERM RATES (CONT'D.)

25.8 Grandfathered Services – Harrisburg & Scranton Market (Cont'd.)

25.8.2 Business Network Switched Services (Cont'd.)

C. Integrated Services Digital Network Primary Rate Interface

T1Service - (includes DTF, Port, & EUCL)	Monthly <u>Recurring Charges</u>
MTM	\$4090.70 (I)

25.8.3 Bundled Service Plans

A. Choicexchange Measured Rate Basic Line Service

1. Two Product Bundling

<u>Customers with 1-10 lines</u>		<u>Local Calling</u>	
	Monthly	Per Minute	Per Call
<u>Term Period</u>	<u>Recurring Charge</u>	<u>Rates</u>	<u>Rates</u>
Month to Month	\$125.13 (I)	\$0.0263 (I)	\$0.105 (I)

<u>Customers with 11 or more lines</u>		<u>Local Calling</u>	
	Monthly	Per Minute	Per Call
<u>Term Period</u>	<u>Recurring Charge</u>	<u>Rates</u>	<u>Rates</u>
Month to Month	\$83.81 (I)	\$0.0245 (I)	\$0.105 (I)

2. Three Product Bundling

<u>Customers with 1-10 lines</u>		<u>Local Calling</u>	
	Monthly	Per Minute	Per Call
<u>Term Period</u>	<u>Recurring Charge</u>	<u>Rates</u>	<u>Rates</u>
Month to Month	\$108.34(I)	\$0.0263 (I)	\$0.051 (I)

<u>Customers with 11 or more lines</u>		<u>Local Calling</u>	
	Monthly	Per Minute	Per Call
<u>Term Period</u>	<u>Recurring Charge</u>	<u>Rates</u>	<u>Rates</u>
Month to Month	\$79.71 (I)	\$0.0245 (I)	\$0.051 (I)

SECTION 25 – NON-TERM RATES (CONT'D.)

25.8 Grandfathered Services – Harrisburg & Scranton Market (Cont'd.)

25.8.3 Bundled Service Plans (Cont'd.)

B Choicexchange Flat Rate Basic Line Service

1. Two Product Bundling

<u>Term Period</u>	<u>Monthly Recurring Charge</u>	
	<u>Customers with 1- 10 lines</u>	<u>Customers with 11 or more lines</u>
Month to Month	\$312.08 (I)	\$239..26 (I)

2. Three Product Bundling

<u>Term Period</u>	<u>Monthly Recurring Charge</u>	
	<u>Customers with 1- 10 lines</u>	<u>Customers with 11 or more lines</u>
Month to Month	\$274.40 (I)	\$222.92 (I)

C. CHOICEPATH DS1 TRUNK SERVICE

1. Two Product Bundling

<u>Term Period</u>	<u>Monthly Recurring Charge</u>	<u>Local Calling</u>	
		<u>Per Minute Rates</u>	<u>Per Call Rates</u>
Month to Month	\$3,149.83 (I)	\$0.025 (I)	\$0.1023 (I)

2. Three Product Bundling

<u>Term Period</u>	<u>Monthly Recurring Charge</u>	<u>Local Calling</u>	
		<u>Per Minute Rates</u>	<u>Per Call Rates</u>
Month to Month	\$2,495.36 (I)	\$0.025 (I)	\$0.0796 (I)

SECTION 25 – NON-TERM RATES (CONT'D.)

25.8 Grandfathered Services – Harrisburg & Scranton Market (Cont'd.)

25.8.3 Bundled Service Plans (Cont'd.)

D. Choicepath DS0 (10 Block) Service

1. Two Product Bundling

<u>Term Period</u>	Monthly <u>Recurring Charge</u>	<u>Local Calling</u>	
		Per Minute <u>Rates</u>	Per Call <u>Rates</u>
Month to Month	\$139.09 (I)	\$0.025	\$0.1023

2. Three Product Bundling

<u>Term Period</u>	Monthly <u>Recurring Charge</u>	<u>Local Calling</u>	
		Per Minute <u>Rates</u>	Per Call <u>Rates</u>
Month to Month	\$130.94 (I)	\$0.025 (I)	\$0.0796 (I)

E. Integrated Services Digital Network Primary Rate Interface

1. Two Product Bundling

<u>Term Period</u>	Monthly <u>Recurring Charge</u>	<u>Local Calling</u>	
		Per Minute <u>Rates</u>	Per Call <u>Rates</u>
Month to Month	\$3,351.95 (I)	\$0.025 (I)	\$0.1023 (I)

2. Three Product Bundling

<u>Term Period</u>	Monthly <u>Recurring Charge</u>	<u>Local Calling</u>	
		Per Minute <u>Rates</u>	Per Call <u>Rates</u>
Month to Month	2,669.90 (I)	\$0.025 (I)	\$0.0796 (I)

SECTION 25 – NON-TERM RATES (CONT'D.)

25.9 Grandfathered Services – Allentown Market

25.9.1 Local Calling Charges

A. Flat Rate Charges

Business:	<u>Customers with 1-10 lines</u>	<u>Customers with 11 or more lines</u>
<u>Term Period</u>	<u>Per Month, Per Line*</u>	<u>Per Month, Per Line*</u>
Month to Month	\$246.93 (I)	\$220.57 (I)

25.9.2 Business Network Switched Services

A. Business Line Service

Monthly recurring Charges
- Each Base Service Line

<u>Term of Service</u>	<u>Customers With</u>	
Month-to-Month	<u>1- 10 lines</u>	<u>11 or more lines</u>
	\$140.26 (I)	\$100.17 (I)

B. DS1 Trunk Service

1. Monthly Recurring and Non-Recurring Charges

<u>Term of Service</u>	<u>Monthly Recurring</u>
MTM	\$3,944.62 (I)
Per Channel (DSO)	
<u>-10 Channel Term of Service</u>	<u>Monthly Recurring</u>
MTM	\$155.49 (I)
DID 20 Numbers Block	<u>Monthly Recurring</u>
	\$45.85 (I)

SECTION 25 – NON-TERM RATES (CONT'D.)

25.9 Grandfathered Services – Allentown Market (Cont'd.)

25.9.2 Business Network Switched Services (Cont'd.)

A. Integrated Services Digital Network Primary Rate Interface

<u>T1 Service - (includes DTF, Port, & EUCL)</u>	<u>Monthly Recurring Charges</u>
MTM	\$4,090.70 (I)

25.9.3 Bundled Services Plans

A. CHOICEXCHANGE MEASURED RATE BASIC LINE SERVICE

1. Two Product Bundling

<u>Customers with 1-10 lines</u>		<u>Local Calling</u>	
<u>Term Period</u>	<u>Monthly Recurring Charge</u>	<u>Per Minute Rates</u>	<u>Per Call Rates</u>
Month to Month	\$125.13 (I)	\$0.0263 (I)	\$0.1050 (I)

<u>Customers with 11 or more lines</u>		<u>Local Calling</u>	
<u>Term Period</u>	<u>Monthly Recurring Charge</u>	<u>Per Minute Rates</u>	<u>Per Call Rates</u>
Month to Month	\$83.81 (I)	\$0.0245 (I)	\$0.1050 (I)

2. Three Product Bundling

<u>Customers with 1-10 lines</u>		<u>Local Calling</u>	
<u>Term Period</u>	<u>Monthly Recurring Charge</u>	<u>Per Minute Rates</u>	<u>Per Call Rates</u>
Month to Month	\$140.26 (I)	\$0.0263 (I)	\$0.1050 (I)

<u>Customers with 11 or more lines</u>		<u>Local Calling</u>	
<u>Term Period</u>	<u>Monthly Recurring Charge</u>	<u>Per Minute Rates</u>	<u>Per Call Rates</u>
Month to Month	\$79.71 (I)	\$0.0245 (I)	\$0.1050 (I)

SECTION 25 – NON-TERM RATES (CONT'D.)

25.9 Grandfathered Services – Allentown Market (Cont'd.)

25.9.3 Bundled Services Plans (Cont'd.)

B. Choicexchange Flat Rate Basic Line Service

1. Two Product Bundling

<u>Term Period</u>	<u>Monthly Recurring Charge</u>	
	Customers With 1-10 lines	Customers with 11 or more lines
Month to Month	\$312.08 (I)	\$276.06 (I)

2. Three Product Bundling

<u>Term Period</u>	<u>Monthly Recurring Charge</u>	
	Customers with 1-10 lines	Customers with 11 or more lines
Month to Month	\$274.40 (I)	\$259.70 (I)

C. Choicepath DS1 Trunk Service

1. Two Product Bundling

<u>Term Period</u>	Monthly <u>Recurring Charge</u>	<u>Local Calling</u>	
		Per Minute <u>Rates</u>	Per Call <u>Rates</u>
Month to Month	\$3,149.83 (I)	\$0.025 (I)	\$0.1023 (I)

2. Three Product Bundling

<u>Term Period</u>	Monthly <u>Recurring Charge</u>	<u>Local Calling</u>	
		Per Minute <u>Rates</u>	Per Call <u>Rates</u>
Month to Month	\$2,495.36 (I)	\$0.025 (I)	\$0.0796 (I)

SECTION 25 – NON-TERM RATES (CONT'D.)

25.9 Grandfathered Services – Allentown Market (Cont'd.)

25.9.3 Bundled Services Plans (Cont'd.)

D. CHOICEPATH DS0 (10 BLOCK) SERVICE

1. Two Product Bundling

<u>Term Period</u>	Monthly <u>Recurring Charge</u>	<u>Local Calling</u>	
		Per Minute <u>Rates</u>	Per Call <u>Rates</u>
Month to Month	\$139.09 (I)	\$0.025 (I)	\$0.1024 (I)

2. Three Product Bundling

<u>Term Period</u>	Monthly <u>Recurring Charge</u>	<u>Local Calling</u>	
		Per Minute <u>Rates</u>	Per Call <u>Rates</u>
Month to Month	\$139.09 (I)	\$0.025 (I)	\$0.0796 (I)

E. Integrated Services Digital Network Primary Rate Interface

1. Two Product Bundling

<u>Term Period</u>	Monthly <u>Recurring Charge</u>	<u>Local Calling</u>	
		Per Minute <u>Rates</u>	Per Call <u>Rates</u>
Month to Month	\$3,354.40 (I)	\$0.025 (I)	\$0.1024 (I)

2. Three Product Bundling

<u>Term Period</u>	Monthly <u>Recurring Charge</u>	<u>Local Calling</u>	
		Per Minute <u>Rates</u>	Per Call <u>Rates</u>
Month to Month	\$2,699.90 (I)	\$0.025 (I)	\$0.0796 (I)

SECTION 25 – NON-TERM RATES (CONT'D.)

25.10 Grandfathered Services - CHOICE PATH SERVICE

25.10.1 Rates & Charges – Pittsburgh Market I

A. Voice Only T1: 15 channels minimum

Integrated T1: 10 channels minimum

<u>Term Length</u>	<u>MTM</u>
Voice Channel	\$169.47 (I)
Voice Channel + Data	\$169.47 (I)
PRI Option*	\$292.23 (I)

* For PRI option: Client must order 23 channels total.

B. Data Only T1 (for data only locations) - NO MINIMUM

Month to Month	<u>128K</u> \$2,495.36	<u>256K</u> \$3,068.03	<u>384K</u> \$3,599.80	<u>512K</u> \$4,131.63	<u>640K</u> \$4,663.40	(I)
Month to Month	<u>768K</u> \$5,195.16	<u>1.0M</u> \$6,136.08	<u>1.2M</u> \$6,954.24	<u>1.5M</u> \$7,772.38		(I)

C. Data Only T1 (for locations w/ voice and data) - NO MINIMUM

Month to Month	<u>128K</u> \$1,899.26	<u>256K</u> \$2,308.39	<u>384K</u> \$2,688.19	<u>512K</u> \$3,068.03	<u>640K</u> \$3,447.87	(I)
Month to Month	<u>768K</u> \$3,827.67	<u>1.0M</u> \$4,528.98	<u>1.2M</u> \$5,171.79	<u>1.5M</u> \$5,814.66		(I)

D. Integrated T1 - Minimum of 10 total channels (data & voice) must be purchased.

Month-to-Month	<u>128K</u> \$1,022.72	<u>256K</u> \$1,665.53	<u>384K</u> \$2,249.87	<u>512K</u> \$2,775.82	<u>640K</u> \$3,301.76	<u>768K</u> \$3,798.57	<u>1.0M</u> \$4,528.98	<u>1.2M</u> \$5,171.79	(I)
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SECTION 25 – NON-TERM RATES (CONT'D.)

25.10 Grandfathered Services - CHOICE PATH SERVICE

25.10.2 Rates & Charges – Pittsburgh Market II

A. Voice Only T1: 15 channels minimum

Integrated T1: 10 channels minimum

<u>Term Length</u>	<u>MTM</u>
Voice Channel	\$169.47 (I)
Voice Channel + Data	\$169.47 (I)
PRI Option*	\$292.23 (I)

* For PRI option: Client must order 23 channels total.

B. Data Only T1 (for data only locations) - NO MINIMUM

Month to Month	<u>128K</u>	<u>256K</u>	<u>384K</u>	<u>512K</u>	<u>640K</u>	(I)
	\$2495.36	\$3,068.03	\$3,599.80	\$4,131.63	\$3,105.57	
Month to Month	<u>768K</u>	<u>1.0M</u>	<u>1.2M</u>	<u>1.5M</u>		(I)
	\$3,463.44	\$4,090.70	\$4,636.15	\$5,181.56		

C. Data Only T1 (for locations w/ voice and data) - NO MINIMUM

Month to Month	<u>128K</u>	<u>256K</u>	<u>384K</u>	<u>512K</u>	<u>640K</u>	(I)
	\$1,899.26	\$2,308.39	\$2,688.19	\$3,068.03	\$3,447.87	
Month to Month	<u>768K</u>	<u>1.0M</u>	<u>1.2M</u>	<u>1.5M</u>		(I)
	\$3,827.67	\$4,528.98	\$5,171.79	\$5,814.66		

D. Integrated T1 - Minimum of 10 total channels (data & voice) must be purchased.

Mo-to-Mo	<u>128K</u>	<u>256K</u>	<u>384K</u>	<u>512K</u>	<u>640K</u>	<u>768K</u>	<u>1.0M</u>	<u>1.2M</u>	(I)
	\$1,022.72	\$1,665.53	\$2,249.87	\$2,775.82	\$3,301.76	\$3,798.57	\$4,528.98	\$5,171.79	

SECTION 25 – NON-TERM RATES (CONT'D.)

25.10 Grandfathered Services - CHOICE PATH SERVICE (Cont'd.)

25.10.2 Rates & Charges - Harrisburg & Scranton Markets

A. Voice Only T1: 15 channels minimum

Integrated T1: 10 channels minimum

<u>Term Length</u>	<u>MTM</u>
Voice Channel	\$129.57 (I)
Voice Channel + Data	\$129.57 (I)
PRI Option*	\$292.23 (I)

* For PRI option: Client must order 23 channels total.

B. Data Only T1 (for data only locations) - NO MINIMUM

Month to Month	<u>128K</u> \$2,740.8	<u>256K</u> \$3,231.60	<u>384K</u> \$3,722.50	<u>512K</u> \$4,213.41	<u>640K</u> \$4,704.30	(I)
Month to Month	<u>768K</u> \$5,154.35	<u>1.0M</u> \$5,890.61	<u>1.2M</u> \$6,299.7	<u>1.5M</u> \$6,545.09		(I)

C. Data Only T1 (for locations w/ voice and data) - NO MINIMUM

Month to Month	<u>128K</u> \$2,103.82	<u>256K</u> \$2,483.64	<u>384K</u> \$2,834.28	<u>512K</u> \$3,184.88	<u>640K</u> \$3,535.53	(I)
Month to Month	<u>768K</u> \$3,856.93	<u>1.0M</u> \$4,382.89	<u>1.2M</u> \$4,821.15	<u>1.5M</u> \$5,113.41		(I)

D. Integrated T1 - Minimum of 10 total channels (data & voice) must be purchased.

Mo-to-Mo	<u>128K</u> \$1,139.58	<u>256K</u> \$1,723.96	<u>384K</u> \$2,308.39	<u>512K</u> \$2,863.54	<u>640K</u> \$3,360.23	<u>768K</u> \$3,856.93	<u>1.0M</u> \$4,382.89	<u>1.2M</u> \$4,821.15	(I)
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SECTION 25 – NON-TERM RATES (CONT'D.)

25.10 Grandfathered Services - CHOICE PATH SERVICE (Cont'd.)

25.10.3 Rates and Charges - Allentown

A. Voice Only T1: 15 channels minimum

Integrated T1: 10 channels minimum

<u>Term Length</u>	<u>MTM</u>
Voice Channel	\$129.57 (I)
Voice Channel + Data	\$129.57 (I)
PRI Option*	\$292.23 (I)

* For PRI option: Client must order 23 channels total.

B. Data Only T1 (for data only locations) - NO MINIMUM

Month to Month	<u>128K</u> \$2,740.80	<u>256K</u> \$3,231.60	<u>384K</u> \$3,722.50	<u>512K</u> \$4,213.41	<u>640K</u> \$4,704.30	(I)
Month to Month	<u>768K</u> \$4,745.25	<u>1.0M</u> \$5,317.90	<u>1.2M</u> \$4,295.25	<u>1.5M</u> \$6,340.60		(I)

C. Data Only T1 (for locations w/ voice and data) - NO MINIMUM

Month to Month	<u>128K</u> \$2,103.82	<u>256K</u> \$2,483.64	<u>384K</u> \$2,775.82	<u>512K</u> \$3,068.03	<u>640K</u> \$3,301.76	(I)
Month to Month	<u>768K</u> \$3,506.28	<u>1.0M</u> \$3,915.42	<u>1.2M</u> \$3,915.42	<u>1.5M</u> \$4,675.09		(I)

D. Integrated T1 - Minimum of 10 total channels (data & voice) must be purchased

Mo-to-Mo	<u>128K</u> \$1,139.58	<u>256K</u> \$1,694.74	<u>384K</u> \$2,220.66	<u>512K</u> \$2,746.66	<u>640K</u> \$3,126.46	<u>768K</u> \$3,506.28	<u>1.0M</u> \$3,915.42	<u>1.2M</u> \$4,295.25	(I)
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SECTION 25 – NON-TERM RATES (CONT'D.)

25.10 Grandfathered Services - CHOICE PATH SERVICE (Cont'd.)

25.10.4 Rates and Charges – Erie I Market

A. Voice Only T1: 15 channels minimum

Integrated T1: 10 channels minimum

<u>Term Length</u>	<u>MTM</u>
Voice Channel	\$147.86 (I)
Voice Channel + Data	\$147.86 (I)
PRI Option*	\$292.23 (I)

* For PRI option: Client must order 23 channels total.

B. Data Only T1 (for data only locations) - NO MINIMUM

Month to Month	<u>128K</u> \$2740.80	<u>256K</u> \$3,149.83	<u>384K</u> \$3,558.91	<u>512K</u> \$3,927.07	<u>640K</u> \$4,295.25	(I)
Month to Month	<u>768K</u> \$4,663.40	<u>1.0M</u> \$5,399.73	<u>1.2M</u> \$6,136.08	<u>1.5M</u> \$6,872.39		(I)

C. Data Only T1 (for locations w/ voice and data) - NO MINIMUM

Month to Month	<u>128K</u> \$2,103.82	<u>256K</u> \$2,396.01	<u>384K</u> \$2,688.19	<u>512K</u> \$2,921.96	<u>640K</u> \$3,155.71	(I)
Month to Month	<u>768K</u> \$3,389.49	<u>1.0M</u> \$3,915.42	<u>1.2M</u> \$4,441.33	<u>1.5M</u> \$4,967.32		(I)

D. Integrated T1 - Minimum of 10 total channels (data & voice) must be purchased.

Mo-to-Mo	<u>128K</u> \$1,139.58	<u>256K</u> \$1,694.74	<u>384K</u> \$2,162.25	<u>512K</u> \$2,600.50	<u>640K</u> \$3,009.62	<u>768K</u> \$3,360.23	<u>1.0M</u> \$3,710.89	<u>1.2M</u> \$4,061.49	(I)
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SECTION 25 – NON-TERM RATES (CONT'D.)

25.10 Grandfathered Services - CHOICE PATH SERVICE (Cont'd.)

25.10.4 Rates and Charges – Erie II Market

A. Voice Only T1: 15 channels minimum

Integrated T1: 10 channels minimum

<u>Term Length</u>	<u>MTM</u>
Voice Channel	\$134.94 (I)
Voice Channel + Data	\$134.94 (I)
PRI Option*	\$292.23 (I)

* For PRI option: Client must order 23 channels total.

B. Data Only T1 (for data only locations) - NO MINIMUM

Month to Month	<u>128K</u> \$3,108.93	<u>256K</u> \$3,599.80	<u>384K</u> \$4,090.70	<u>512K</u> \$4,540.66	<u>640K</u> \$4,990.67	(I)
Month to Month	<u>768K</u> \$5,440.65	<u>1.0M</u> \$6,340.60	<u>1.2M</u> \$7,158.69	<u>1.5M</u> \$7,976.85		(I)

C. Data Only T1 (for locations w/ voice and data) - NO MINIMUM

Month to Month	<u>128K</u> \$2,308.39	<u>256K</u> \$2,658.95	<u>384K</u> \$3,009.62	<u>512K</u> \$3,331.04	<u>640K</u> \$3,652.41	(I)
Month to Month	<u>768K</u> \$3,973.83	<u>1.0M</u> \$4,587.38	<u>1.2M</u> \$5,201.07	<u>1.5M</u> \$5,814.66		(I)

D. Integrated T1 - Minimum of 10 total channels (data & voice) must be purchased.

Mo-to-Mo	<u>128K</u> \$1,490.20	<u>256K</u> \$1,986.92	<u>384K</u> \$2,483.64	<u>512K</u> \$2,951.13	<u>640K</u> \$3,418.63	<u>768K</u> \$3,886.16	<u>1.0M</u> \$4,528.98	<u>1.2M</u> \$5,171.79	(I)
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SECTION 25 – NON-TERM RATES (CONT'D.)

25.10 Grandfathered Services - CHOICE PATH SERVICE (Cont'd.)

25.10.5 Rates and Charges – Altoona Market

A. Voice Only T1: 15 channels minimum

Integrated T1: 10 channels minimum

<u>Term Length</u>	<u>MTM</u>
Voice Channel	\$147.86 (I)
Voice Channel + Data	\$147.86 (I)
PRI Option*	\$292.23 (I)

* For PRI option: Client must order 23 channels total.

B. Data Only T1 (for data only locations) - NO MINIMUM

Month to Month	<u>128K</u> \$2,740.80	<u>256K</u> \$3,149.83	<u>384K</u> \$3,558.91	<u>512K</u> \$3,927.07	<u>640K</u> \$4,295.25	(I)
Month to Month	<u>768K</u> \$4,663.40	<u>1.0M</u> \$5,399.73	<u>1.2M</u> \$6,136.08	<u>1.5M</u> \$6,872.39		(I)

C. Data Only T1 (for locations w/ voice and data) - NO MINIMUM

Month to Month	<u>128K</u> \$2,103.82	<u>256K</u> \$2,396.01	<u>384K</u> \$2,688.19	<u>512K</u> \$2,921.96	<u>640K</u> \$3,155.71	(I)
Month to Month	<u>768K</u> \$3,389.49	<u>1.0M</u> \$3,915.42	<u>1.2M</u> \$4,441.33	<u>1.5M</u> \$4,967.32		(I)

D. Integrated T1 - Minimum of 10 total channels (data & voice) must be purchased.

Mo-to-Mo	<u>128K</u> \$1,139.58	<u>256K</u> \$1,694.74	<u>384K</u> \$2,162.25	<u>512K</u> \$2,600.50	<u>640K</u> \$3,009.62	<u>768K</u> \$3,360.23	<u>1.0M</u> \$3,710.89	<u>1.2M</u> \$4,061.49	(I)
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SECTION 25 – NON-TERM RATES (CONT'D.)

25.11 Grandfathered Services – FREEWAY SERVICE II

25.11.1 Rates and Charges

	<u>Monthly Recurring Charge</u>
Xchange Line, per line	\$5.74 (I)
Voice Path T-1, per T-1	\$34.67 (I)

SECTION 25 – NON-TERM RATES (CONT'D.)

25.12 Rates & Charges – Erie I Market

25.12.1 MARKET SPECIFIC PRICING PLANS – ERIE I MARKETS

A. CHOICE XCHANGE PRODUCT SET

<u>Term Length</u>	<u>Month-To-Month</u>
Basic Line	\$142.05 (I)
Advantage Line	\$207.48(I)
Basic Line + Data	\$142.05 (I)
Advantage Line + Data	\$207.48 (I)

B. LOCAL CHOICE CALL PACKS

<u>Included Minutes*</u>	<u>MRC</u>	<u>Add'l Minute Rate</u>
0	\$0.00	\$0.0123 (I)
100	\$49.16 (I)	\$0.105 (I)
200	\$81.83 (I)	\$0.088 (I)
400	\$130.94 (I)	\$0.070 (I)

* Minutes are purchased per line but can be shared across all lines at the same service location.

C. POINT TO POINT SERVICE

Monthly Recurring Charge
Per Circuit
\$4,867.99 (I)

SECTION 25 – NON-TERM RATES (CONT'D.)

25.12 Rates & Charges – Erie I Market (Cont'd.)

25.12.1 MARKET SPECIFIC PRICING PLANS – ERIE I MARKETS (Cont'd.)

D. ULTRA T-1 PRODUCT SET PRICING

Dedicated Voice Full T-1 (per channel)

	<u>Month to Month</u>
Voice Channel MRC	\$438.34 (I)

Dedicated Voice Fractional T-1 (per channel)

	<u>Month to Month</u>
Voice Channel MRC	\$229.09 (I)

	<u>Month to Month</u>
Voice Channel MRC	\$270.03(I)
Internet Channel MRC	\$270.03(I)
Data Point to Point MRC	\$270.03(I)

Dedicated Internet

	<u>Month to Month</u>
768K	\$4,499.78 (I)
1.024M	\$4,675.09 (I)
1.54M	\$5,454.30 (I)

ISDN PRI Option

	<u>MRC</u>
Per Circuit	\$438.34 (I)

E. SUPPLEMENTAL SERVICES (Cont'd)

1. Office to Office Calling

a. Monthly Recurring Charge: \$32.62 (I)

SECTION 25 – NON-TERM RATES (CONT'D.)

25.13 Rates & Charges – Erie II Market (Cont'd.)

25.13.1 MARKET SPECIFIC PRICING PLANS – ERIE II MARKETS

A. CHOICE XCHANGE PRODUCT SET

<u>Term Length</u>	<u>Month-To-Month</u>
Basic Line	\$113.33 (I)
Advantage Line	\$186.97 (I)
Basic Line + Data	\$121.49 (I)
Advantage Line + Data	\$186.97 (I)

B. LOCAL CHOICE CALL PACKS

<u>Included Minutes*</u>	<u>MRC</u>	<u>Add'l Minute Rate</u>
0	\$0.00	\$0.032 (I)
300	\$34.32 (I)	\$0.025 (I)
500	\$53.11 (I)	\$0.023 (I)
700	\$68.71 (I)	\$0.021 (I)
1000	\$90.02 (I)	\$0.019 (I)
2000	\$163.68 (I)	\$0.080 (I)

* Minutes are purchased per line but can be shared across all lines at the same service location.

C. POINT TO POINT SERVICE

Monthly Recurring Charge
Per Circuit
\$4,867.99 (I)

SECTION 25 – NON-TERM RATES (CONT'D.)

25.13 Rates & Charges – Erie II Market (Cont'd.)

25.13.1 MARKET SPECIFIC PRICING PLANS – ERIE II MARKETS (Cont'd.)

D. ULTRA T-1 PRODUCT SET PRICING

Dedicated Voice Full T-1 (per channel)

	<u>Month to Month</u>
Voice Channel MRC	\$229.08 (I)

Dedicated Voice Fractional T-1 (per channel)

	<u>Month to Month</u>
Voice Channel MRC	\$229.08 (I)

Integrated T-1 (per channel)

	<u>Month to Month</u>
Voice Channel MRC	\$270.03 (I)
Internet Channel MRC	\$270.03 (I)
Data Point to Point MRC	\$270.03 (I)

Dedicated Internet

	<u>Month to Month</u>
768K	\$4,499.78 (I)
1.024M	\$4,908.84 (I)
1.54M	\$5,726.98 (I)

ISDN PRI Option

	<u>MRC</u>
Per Circuit	\$438.34 (I)

E. SUPPLEMENTAL SERVICES

1. Office to Office Calling

a. Monthly Recurring Charge: \$32.62 (I)

SECTION 25 – NON-TERM RATES (CONT'D.)

25.14 Rates & Charges – Altoona Market

25.14.1 MARKET SPECIFIC PRICING PLANS – ALTOONA MARKETS

A. CHOICE XCHANGE PRODUCT SET

<u>Term Length</u>	<u>Month-To-Month</u>
Basic Line	\$142.05 (I)
Advantage Line	\$207.48 (I)
Basic Line + Data	\$142.05 (I)
Advantage Line + Data	\$207.48 (I)

B. LOCAL CHOICE CALL PACKS

<u>Included Minutes*</u>	<u>MRC</u>	<u>Add'l Minute Rate</u>
0	\$0.00	\$0.123 (I)
100	\$49.16 (I)	\$0.105 (I)
200	\$81.83 (I)	\$0.088 (I)
400	\$130.94 (I)	\$0.070 (I)

* Minutes are purchased per line but can be shared across all lines at the same service location.

C. POINT TO POINT SERVICE

Monthly Recurring Charge
Per Circuit
\$4,867.99 **(I)**

SECTION 25 – NON-TERM RATES (CONT'D.)

25.14 Rates & Charges – Altoona Market (Cont'd.)

25.14.1 MARKET SPECIFIC PRICING PLANS – ALTOONA MARKETS (Cont'd.)

D. ULTRA T-1 PRODUCT SET PRICING

Dedicated Voice Full T-1 (per channel)

	<u>Month to Month</u>
Voice Channel MRC	\$245.51 (I)

Dedicated Voice Fractional T-1 (per channel)

	<u>Month to Month</u>
Voice Channel MRC	\$237.27 (I)

Integrated T-1 (per channel)

	<u>Month to Month</u>
Voice Channel MRC	\$286.35 (I)
Internet Channel MRC	\$286.35 (I)
Data Point to Point MRC	\$286.35 (I)

Dedicated Internet

	<u>Month to Month</u>
768K	\$4,499.78 (I)
1.024M	\$4,908.84 (I)
1.54M	\$5,726.98 (I)

ISDN PRI Option

	<u>MRC</u>
Per Circuit	\$438.34 (I)

SECTION 25 – NON-TERM RATES (CONT'D.)

25.14 Rates & Charges – Altoona Market (Cont'd.)

25.14.1 MARKET SPECIFIC PRICING PLANS – ALTOONA MARKETS (Cont'd.)

A. SUPPLEMENTAL SERVICES (Cont'd)

1. Office to Office Calling

Monthly Recurring Charge: \$32.62 **(I)**

25.15 Rates & Charges – All Markets

25.15.1 MARKET SPECIFIC PRICING PLANS

A. Choice Xchange Advantage Unlimited Line

1. Monthly Recurring Charges

Per Line Charge	MTM
Pittsburgh I	\$483.53 (I)
Harrisburg & Scranton	\$483.53 (I)
Allentown	\$483.53 (I)
Erie I	\$483.53 (I)
Erie II	\$483.53 (I)
Altoona	\$483.53 (I)

SECTION 25 – NON-TERM RATES (CONT'D.)

25.15 One Communications Services, Rates And Charges

25.15.1 One Communications Features

A. Rates

One Communications Analog Voice Features	Monthly Recurring Charge
Caller ID Name and Number	\$47.29
Call Waiting with Caller ID Name & Number	\$77.93
Direct Line Connect	\$9.73
Call Forward Busy	\$13.90
Call Forward Busy/No Answer	\$16.71
Call Forward No Answer	\$13.90
Call Forward Variable (All Calls)	\$27.84
Call Return	\$23.64
Call Transfer	\$16.71
Call Waiting and Cancel Call Waiting	\$22.26
Caller ID Number	\$41.72
Continuous Redial	\$25.01
Distinctive Ring	\$30.59
Enhanced Speed Dialing (30)	\$30.59
Speed Dialing (8)	\$22.26
Call Forwarding Remote Access	\$8.33
Three-Way Calling	\$22.26

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SECTION 25 – NON-TERM RATES (CONT'D.)

25.15 One Communications Services, Rates And Charges (Cont'd.)

25.15.3 OneSolutions Essential

A. Rates

<u>Basic Monthly Recurring Charges</u>	<u>MRC</u>
OneSolutions Essential 1.5Mb – initial 3 line – Month to Month	\$997.99 (I)
OneSolutions Essential 3Mb Upgrade – Month to Month	\$40.92 (I)
OneSolutions Essential 7Mb Upgrade – Month to Month	\$327.25 (I)
OneSolutions Essential Add Line – Month to Month	\$220.89 (I)

25.15.4 OneSolutions Enhanced

A. Rates

<u>Basic Monthly Recurring Charges</u>	<u>MRC</u>
OneSolutions Enhanced – initial 6 line – Month to Month	\$4,540.66 (I)
OneSolutions Enhanced Add Line – Month to Month	\$204.58 (I)

SECTION 25 – NON-TERM RATES (CONT'D.)

25.15 One Communications Services, Rates And Charges (Cont'd.)

25.15.5 One Communications Basic Business Line (Cont'd.)

Local Feature Package	MRC, per line
Basic Business Line – Local Feature Package	\$44.56 (I)

25.15.6 One Communications Digital Voice Service

A. Rates

Basic Monthly Recurring Charges	MRC, per circuit
Digital Voice Service – Month to Month	\$3,988.30
Digital Voice Service with Package of 100,000 Local Minutes or 25,000 Local Calls – Month to Month	\$6,017.32
Digital Voice Service with Package of 100,000 Local Minutes or 25,000 Local Calls & 10,000 Domestic Toll Minutes – Month to Month	\$9,412.59
Digital Voice with Package of 100,000 Local Minutes or 25,000 Local Calls & 25,000 Domestic Toll Minutes – Month to Month	\$12,243.28
Digital Voice with Package of 100,000 Local Minutes or 25,000 Local Calls & 50,000 Domestic Toll Minutes – Month to Month	\$16,211.25
Digital Voice with Package of 100,000 Local Minutes or 25,000 Local Calls & 75,000 Domestic Toll Minutes – Month to Month	\$20,171.03
Digital Voice with Package of 100,000 Local Minutes or 25,000 Local Calls & 100,000 Domestic Toll Minutes – Month to Month	\$24,130.86

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SECTION 25 – NON-TERM RATES (CONT'D.)

25.15 One Communications Services, Rates And Charges (Cont'd.)

25.15.7 One Communications Remote Call Forward (RCF) Service

A. Rates

Monthly Recurring Charges	MRC
RCF, per initial and additional path – Month to Month	\$114.75 (I)

SECTION 25 – NON-TERM RATES (CONT'D.)

25.15 One Communications Services, Rates And Charges (Cont'd.)

25.15.8 OneSolutions Complete

A. Rates

Monthly Recurring Charges	Month to Month
OneSolutions Complete 1.5M*	\$4810.65
OneSolutions Complete 3.0M*	\$8639.52
OneSolutions Complete 4.5M*	\$12,566.63
OneSolutions Complete 6.0M*	\$16,788.22
OneSolutions Complete 7.5M*	\$20,224.35
OneSolutions Complete 9.0M*	\$24,249.61
OneSolutions Complete 10.5M*	\$27,293.09
OneSolutions Complete 12.0M*	\$31,220.14
OneSolutions Complete 1.5M with 100,000 Local Minutes**	\$5301.56
OneSolutions Complete 3.0M with 100,000 Local Minutes**	\$9375.87
OneSolutions Complete 4.5M with 100,000 Local Minutes***	\$13,548.40
OneSolutions Complete 6.0M with 100,000 Local Minutes***	\$18,653.57
OneSolutions Complete 7.5M with 100,000 Local Minutes****	\$22,089.71
OneSolutions Complete 9.0M with 100,000 Local Minutes****	\$26,130.83
OneSolutions Complete 10.5M with 100,000 Local Minutes****	\$29,158.41
OneSolutions Complete 12.0M with 100,000 Local Minutes****	\$33,085.47

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SECTION 25 – NON-TERM RATES (CONT'D.)

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SECTION 25 – NON-TERM RATES (CONT'D.)

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