

FACILITIES-BASED AND RESOLD COMPETITIVE

LOCAL EXCHANGE TARIFF

EFFECTIVE MARCH 4, 2022 THE COMPETITIVE EXCHANGE AREAS LISTED ON THE TARIFF PAGES IMMEDIATELY FOLLOWING THIS TITLE SHEET, PREFACE PAGES 0.1 & 0.2 HAVE BEEN DETARIFFED. THE TERMS AND CONDITIONS FOR THESE EXCHANGE AREAS, AS WELL AS THE AVAILABLE SERVICES AND THEIR RESPECTIVE RATES, ARE NOW POSTED ONLINE AT <https://www.windstream.com/about-windstream/legal/Pennsylvania-Competitive-Services>. THE CALLING AREAS FOR THESE EXCHANGES HAVE BEEN LEFT IN THE TARIFF FOR REFERENCE PURPOSES ONLY.

Regulations and Schedule of Charges within the Commonwealth of Pennsylvania
for the service areas noted below

The Company will mirror the exchange area boundaries as stated in the tariffs of:

- Verizon Pennsylvania LLC. Telephone Pa. PUC No. 180A, 182, 182A, 185B and 185C
- Verizon North LLC Telephone Pa. P.U.C. No. 1, 3, 5, and 6

The Company's tariff is in concurrence with all applicable State and Federal Laws (including, but not limited to, 52 Pa. Code, 66 Pa. C.S. and the Telecommunications Act of 1934, as amended), and with the Commission's applicable Rules and Regulations and Orders. Any provisions contained in this Tariff that are inconsistent with the foregoing mentioned will be deemed inoperative and superseded.

This Tariff is PAETEC Communications, LLCs Pennsylvania Public Utility Commission Tariff No. 3 (C)

PAETEC Communications LLC's Local Exchange Tariff is in concurrence with Chapters 63 and 64 of 52 Pa. Code. Provisions contained in this Tariff which are inconsistent with the Pennsylvania Public Utility Code (66 pa. C.S.), 52 Pa. Code, the Telecommunications Act of 1996, or the Commission's Regulations and Orders will be deemed inoperative and superseded. (C)

Issued: August 29, 2023

Effective: August 30, 2023

Issued By: Senior Regulatory Counsel
4001 Rodney Parham Rd.
Little Rock, AR 72212

Effective March 4, 2022, the following competitive exchange areas have been detariffed; the calling areas for these exchange areas have been left in the tariff for reference purposes only. (C)

The terms and conditions for these exchange areas, as well as the available services and their respective rates, are now posted online at the following web page.

<https://www.windstream.com/about-windstream/legal/Pennsylvania-Competitive-Services>

Verizon North Exchange Areas

Emmaus	Hershey
Erie	Red Lion
Fairview	York (East, Main and North) ¹

Verizon Pennsylvania Exchange Areas

The following Exchange Areas, outside the Philadelphia and Pittsburgh City and Suburban areas, are competitive: (C)

Allentown	Easton	Midland	Schwenksville
Ambridge	Exton	Morrisville	Scranton
Avondale	Glenmoore	Mortonville	Smiths Ferry
Baden	Glenwillard	New Hope	Souderton
Bethlehem	Green Lane	New Kensington	Springdale
Buckingham	Harleysville	Newtown	Springtown
Carversville	Harrisburg ²	Oakdale	Taylor
Catasauqua	Hellertown	Olyphant	Unionville
Center Point	Hummelstown	Pennsburg	Upper Black Eddy
Chester Springs	Imperial	Perkasie	West Chester
Clairton	Kemblesville	Phoenixville	Westtown
Coatesville	Kennett Square	Plumsteadville	Wilkes-Barre
Collegeville	Kingston	Plymouth	Wycombe
Dauphin	Landenberg	Pottstown	Wyoming
Downingtown	Lenape	Pughtown	Yardley
Doylestown	Line Lexington	Riegelsville	Zelienople
Dublin	McMurray	Rochester	
Eagle	Mendenhall	Royersford ³	

¹ York (South and West) remains noncompetitive and will continue to be subject to the terms and conditions of this tariff.

² Harrisburg: Enola and New Cumberland remain noncompetitive and will continue to be subject to the terms and conditions of this tariff; Harrisburg Zone 2, and the remaining portions of Harrisburg Zone 1 are detariffed.

³ Royersford (other than Parkerford; Parkerford remains noncompetitive and will continue to be subject to the terms and conditions of this tariff).

Effective March 4, 2022, the following competitive exchange areas have been detariffed; the calling areas for these exchange areas have been left in the tariff for reference purposes only. The terms and conditions for these exchange areas, as well as the available services and their respective rates, are now posted online at the following web page.

<https://www.windstream.com/about-windstream/legal/Pennsylvania-Competitive-Services>

Verizon Pennsylvania Exchange Areas (Cont'd)

The following Philadelphia City and Suburban Exchange Areas are Competitive:

Ambler	Darby	Manoa	Ridley Park
Baldwin	Davenport	Market	Saratoga
Berwyn	Dewey	Mayfair	Sharon Hill
Bristol	Eastwick	Media	Swarthmore
Bustleton	Elkins Park	Narberth	Torresdale
Cheltenham	Flourtown	Norristown	University City
Chester B	Fox Chase	Oak Lane	Upper Darby
Chester Heights	Frankford	Overbrook	Valley Forge
Chestnut Hill	Germantown	Paoli	Warrington
City-West	Havertown	Pennypacker	Wayne
Conshohocken	Malvern	Poplar	Willow Grove
Cynwyd	Manayunk	Regent	

The following Pittsburgh City and Suburban Exchange Areas are Competitive:

Allentown	East Liberty	Oakland
Bellevue	Fox Chapel	Oakmont
Bethel Park	Glenshaw	Penn Hills
Braddock	Homestead	Perrysville
Bridgeville	Irwin	Pleasant Hills
Carnegie	McKees Rocks	Sewickley
Carrick	McKeesport	Sharpsburg
Coraopolis	Millvale	Squirrel Hill
Crafton	Monroeville	West View
Downtown	Mount Lebanon	Wilkinsburg

PAETEC COMMUNICATIONS, LLC
Competitive Local Exchange Carrier

Supplement No. 51
Telephone- PA P.U.C. No. 3
List of Modifications
29th Revised Page No. 1
Cancels 28th Revised Page No. 1

SUPPLEMENT NO. 50 – TELEPHONE PA P.U.C NO. 3

LIST OF MODIFICATIONS

Title Sheet	Updates Supplement Number and Company Name
Preface	
29 th Revised Page 1	Listing of Modifications included with this revision
47 th Revised Page 2	Updates Check Sheet
1sr Revised Page 20	Updates Company name

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4001 Rodney Parham Rd.
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CHECK SHEET

The sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

* Indicates new or revised pages included with this filing.

<u>Sheet</u> <u>Title</u>	<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>
	5th *	1-1	Original
0.1	1 st Rev.	2-1	Original
0.2	Original	2-2	Original
1	29th *	2-3	Original
2	47th *	2-4	Original
3	15 th	2.5	Original
4	14 th	2-6	Original
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12	Original		
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15	Original		
16	1 st		
17	Original		
18	Original		
19	Original		
20	1st *		
21	Original		
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(C)

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EXPLANATION OF SYMBOLS

A revision of a Tariff page is coded to designate the type of change from the previous revision. These symbols, which appear in the right-hand margin of the page, are used to signify:

C - Change

D - Decrease

I - Increase

TARIFF FORMAT

- A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between 14 and 15 would be 14.1.
- B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the Commission follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect.

TARIFF FORMAT (Cont'd)

- A. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level;

2.
2.1.
2.1.1.
2.1.1.A.
2.1.1.A.1.
2.1.1.A.1.(a).
2.1.1.A.1.(a).1.
2.1.1.A.1.(a).1.(i).
2.1.1.A.1.(a).1.(i).(1).

- A. Check Sheets - When a tariff filing is made with the Commission, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on the check sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the Commission.

EXPLANATION OF TERMS

AGENCY

For 911 or E911 service, the government agency(ies) designated as having responsibility for the control and staffing of the emergency report center.

ALTERNATE ROUTING ("AR")

Allows E911 calls to be routed to a designated alternate location if (1) all E911 exchange lines to the primary PSAP (see definition of PSAP below) are busy, or (2) the primary PSAP closes for a period (night service).

AUTHORIZED USER

A person, corporation or other entity who is authorized by the Company's customer to utilize service provided by the Company to the customer. The customer is responsible for all charges incurred by an Authorized User.

ATTENDANT

An operator of a PBX console or telephone switchboard.

AUTOMATIC LOCATION IDENTIFICATION ("ALI")

The name and address associated with the calling party's telephone number (identified by ANI as defined below) is forwarded to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off premises, etc.) will be identified with the address of the telephone number at the main location.

AUTOMATIC NUMBER IDENTIFICATION ("ANI")

A system whereby the calling party's telephone number is identified and sent forward with the call record for routing and billing purposes. E911 Service makes use of this system.

EXPLANATION OF TERMS (Cont'd)

CALL INITIATION

The point in time when the exchange network facility are initially allocated for the establishment of a specific call.

CALL TERMINATION

The point in time when the exchange network facility allocated to a specific call is released for reuse by the network.

CARRIER

PaeTec Communications, Inc., the issuer of this tariff.

CENTRAL OFFICE

An operating office of the Company where connections are made between telephone exchange lines.

CENTRAL OFFICE LINE

A line providing direct or indirect access from a telephone or switchboard to a central office. Central office lines subject to PBX rate treatment are referred to as central office trunks.

CHANNEL

A point-to-point bi-directional path for digital transmission. A channel may be furnished in such a manner as the Company may elect, whether by wire, fiber optics, radio or a combination thereof and whether or not by means of single physical facility or route. One 1.544 Mbps Service is equivalent to 24 channels.

EXPLANATION OF TERMS (Cont'd)

COMPANY

PAETEC Communications, LLC the issuer of this tariff.

(C)

COMMISSION

Pennsylvania Public Utility Commission

CUSTOMER

The person, firm, corporation, or other entity which orders service pursuant to this Tariff and utilizes service provided under Tariff by the Company. A customer is responsible for the payment of charges and for compliance with all terms of the Company's Tariff.

CUSTOMER PREMISES EQUIPMENT ("CPE")

Equipment provided by the customer for use with the Company's services. CPE can include a station set, facsimile machine, key system, PBX, or other communication system.

DEFAULT ROUTING ("DR")

When an incoming E911 call cannot be selectively routed due to an ANI failure, garbled digits or other causes, such incoming calls are routed from the E911 Control Office to a default PSAP. Each incoming E911 facility group to the Control Office is assigned to a designated default PSAP.

DIAL PULSE ("DP")

The pulse type employed by a rotary dial station set.

EXPLANATION OF TERMS (Cont'd)

DIRECT INWARD DIAL ("DID")

A service attribute that routes incoming calls directly to stations, by-passing a central answer point.

DIRECT OUTWARD DIAL ("DOD")

A service attribute that allows individual station users to access and dial outside numbers directly.

DUAL TONE MULTI-FREQUENCY ("DTMF")

The pulse type employed by tone dial station sets. (Touch tone)

E911 SERVICE AREA

The geographic area in which the government agency will respond to all E911 calls and dispatch appropriate emergency assistance.

E911 CUSTOMER

A governmental agency that is the customer of record and is responsible for all negotiations, operations and payment of bills in connection with the provision of E911 service.

EXPLANATION OF TERMS (Cont'd)

EXCHANGE

An area, consisting of one or more central office districts, within which a call between any two points is a local call.

EXCHANGE ACCESS LINE

A central office line furnished for direct or indirect access to the exchange system.

EXCHANGE SERVICE

The provision to the subscriber of access to the exchange system for the purpose of sending and receiving calls. This access is achieved through the provision of a central office line (exchange access line) between the central office and the subscriber's premises.

FINAL ACCOUNT

A customer whose service has been disconnected who has outstanding charges still owed to the Company.

FLAT RATE SERVICE

The type of exchange service provided at a monthly rate with an unlimited number of calls within a specified primary calling area.

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Issued by: Richard E. Ottalagana, Executive Vice President
PaeTec Communications, Inc.
290 Woodcliff Drive, Fairport, New York 14450

EXPLANATION OF TERMS (Cont'd)

HANDICAPPED PERSON

A person who is legally blind, visually handicapped or physically handicapped, under the following definitions from the Federal Register (Vol. 35 #126 dated June 30, 1970).

Legally Blind - a person whose visual acuity is 20/200 or less in the better eye with correcting glasses, or whose widest diameter of visual field subtends an angular distance no greater than 20 degrees.

Visually Handicapped - a person whose visual disability, with correction and regardless of optical measurement with respect to legal blindness, are certified as unable to read normal printed material.

Physically Handicapped - a person who is certified by competent authority as unable to read or use ordinary printed materials as a result of physical limitation, or a person whose disabling condition causes difficulty with hand and finger coordination and use of a coin telephone.

The term "Handicapped Person", when used in connection with a person having a speech or hearing impairment which requires that they communicate over telephone facilities by means other than voice is defined below:

Hearing - a person with binaural hearing impairment of 60% or higher on the basis of the procedure developed by the American Academy of Otolaryngology (A.A.O.) as set forth in "Guide for Conservation of Hearing in Noise" 38-43, A.A.O., 1973; "guides to the Evaluation of Permanent Impairment" 103-107, American Medical Association, 1971.

Speech - a person with 65% or higher of impairment on the basis of the procedure recommended by the American Medical Association's Committee on Rating of Mental and Physical Impairment to evaluate speech impairment as to three categories: audibility, intelligibility and functional efficiency, as set forth in "Guides to the Evaluation of Permanent Impairment" 109-III, American Medical Association, 1971.

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EXPLANATION OF TERMS (Cont'd)

INTERFACE

That point on the premises of the subscriber at which provision is made for connection of facilities provided by someone other than the Company to facilities provided by the Company.

INTERRUPTION

The inability to complete calls, either incoming or outgoing or both, due to Company facilities' malfunction or human errors.

LATA

Local Access and Transport Area. The area within which the Company provides local and long distance ("intraLATA") service. For call to numbers outside the area ("interLATA") service is provided by long distance companies.

LINK

The physical facility from the network interface on an end-user's or carrier's premises to the point of interconnection on the main distribution frame of the Company's central office.

LOCAL CALL

A call which, if placed by a customer over the facilities of the Company, is not rated as a toll call.

LOCAL CALLING AREA

The area, consisting of one or more central office districts, within which a subscriber for exchange service may make telephone calls without a toll charge.

EXPLANATION OF TERMS (Cont'd)

LOCAL SERVICE

Telephone exchange service within a local calling area.

LOOP START

Describes the signaling between the terminal equipment or PBX/key system interface and the Company's switch. It is the signal requesting service.

LOOPS

Segments of a line which extend from the serving central office to the originating and to the terminating point.

MESSAGE RATE SERVICE

A type of exchange service provided at a monthly rate with an additional charge for local calling based on the usage of the local network. One completed call is equal to one message.

MOVE

The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.

MULTILINE HUNT

A method of call signaling by which a call placed to one number is subsequently routed to one or more alternative numbers when the called number is busy.

ON-NET

Telecommunications services which are transported exclusively over facilities installed by the Company rather than the facilities of another carrier.

EXPLANATION OF TERMS (Cont'd)

PORT

A connection to the switching network with one or more voice grade communications channels, each with a unique network address (telephone number) dedicated to the customer. A port connects a link to the public switched network.

PRIVATE BRANCH EXCHANGE SERVICE ("PBX")

Service providing facilities for connecting central office trunks and tie lines to PBX stations, and for interconnecting PBX station lines by means of a switchboard or dial apparatus.

RATE CENTER

A geographic reference point with specific coordinates on a map used for determining mileage when calculating charges.

REFERRAL PERIOD

The time frame during which calls to a number which has been changed will be sent to a recording which will inform the caller of the new number.

SELECTIVE ROUTING ("SR")

A feature that routes an E911 call from a Central Office to the designated primary PSAP based upon the identified number of the calling party.

TOLL CALL

Any call extending beyond the local exchange of the originating caller which is rated on a toll schedule by the Company.

Section 1 - APPLICATION OF TARIFF

1.1 Application of Tariff

This Tariff sets forth the service offerings, rates, terms and conditions applicable to switched services provided by Company as follows:

The furnishing of local exchange end-user communications services to customers within the Commonwealth of Pennsylvania.

1.1.1 Service Territory

PaeTec Communications, Inc. will provide service within the Commonwealth of Pennsylvania.

1.1.2 Availability

Service is available where facilities permit. Only those services for which rates are provided are currently available.

Section 2 - GENERAL RULES AND REGULATIONS

2.1 Use of Facilities and Service

2.1.1 Obligation of the Company

In furnishing facilities and service, the Company does not undertake to transmit messages, but furnishes the use of its facilities to its customers for communications. The Company undertakes to furnish communications service pursuant to the terms of this tariff in connection with one-way and/or two-way information transmission between points within the Commonwealth of Pennsylvania.

- A. The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- B. The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

The Company's obligation to furnish facilities and service is dependent upon its ability (a) to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment; (b) to secure and retain, without unreasonable expense, suitable space for its plant and facilities in the building where service is or will be provided to the customer; or (c) to secure reimbursement of all costs where the owner or operator of a building demands relocation or rearrangement of plant and facilities used in providing service therein.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 Use of Facilities and Service (Cont'd)

2.1.1 Obligation of the Company (Cont'd)

The Company shall not be required to furnish, or continue to furnish, facilities or service where the circumstances are such that the proposed use of the facilities or service would tend to adversely affect the Company's plant, property or service.

The Company reserves the right to refuse an application for service made by a present or former customer who is indebted to the Company for service previously rendered pursuant to this Tariff until the indebtedness is satisfied.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 Use of Facilities and Service (Cont'd)

2.1.2 Limitations on Liability

- A. The liability of the Company for damages arising out of the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth in this tariff. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.
- B. The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 Use of Facilities and Service (Cont'd)

2.1.2 Limitations on Liability (Cont'd)

- C. The Company shall not be liable for any act or omission of any entity furnishing to the Company or to the Company's Customers facilities or equipment used for or with the services the Company offers.
- D. The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.
- E. The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal presence, condition, location, or use of any installation so provided. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this section as a condition precedent to such installations.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.2 Limitations on Liability (Cont'd)

- F. The Company is not liable for any defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by negligence or willful misconduct of the Company's agents or employees.
- G. The Company is not liable for any claims for loss or damages involving:
- (1) Breach in the privacy or security of communications transmitted over the Company's facilities;
 - (2) Injury to property or injury or death to persons, including claims for payments made under Worker's Compensation law or under any plan for employee disability or death benefits arising out of, or caused by, any act or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of the Customer's facilities or equipment connected or to be connected to the Company's facilities;
 - (3) Any representations made by Company employees that do not comport, or that are inconsistent, with the provisions of this tariff;
 - (4) Any act or omission in connection with the provision of 911, E911 or similar services;
 - (5) Any noncompletion of calls due to network busy conditions.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.2 Limitations on Liability (Cont'd)

H. The Company shall be indemnified, defended held harmless by the Customer against any claim, loss, or damage arising from Customer's use of services, involving claims for libel, slander, invasion of privacy, or infringement of copyright arising from the Customer's own communications.

- (1) The Company shall be indemnified, defended and held harmless by the Customer or end user from and against any and all claims, loss, demands, suits, expense, or other action or any liability whatsoever, including attorney fees, whether suffered, made, instituted, or asserted by the Customer or by any other party, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the Customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any Company or Customer equipment or facilities or service provided by the Company.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.2 Limitations on Liability (Cont'd)

2.1.2.8 (Cont'd)

- (2) The Company does not guarantee nor make any warranty with respect to installations provided by it for use in an explosive atmosphere. The Company shall be indemnified, defended and held harmless by the Customer from and against any and all claims, loss, demands, suits, or other action, or any liability whatsoever, including attorney fees, whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the Customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any equipment or facilities or the service.
- (3) The Company assumes no responsibility for the availability or performance of any cable or satellite systems or related facilities under the control of other entities, or for other facilities provided by other entities used for service to the Customer, even if the Company has acted as the Customer's agent in arranging for such facilities or services. Such facilities are provided subject to such degree of protection or nonpreemptibility as may be provided by the other entities.
- (4) Any claim of whatever nature against the Company shall be deemed conclusively to have been waived unless presented in writing to the Company within thirty (30) days after the date of the occurrence that gave rise to the claim.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 Use of Facilities and Service (Cont'd)

2.1.2 Limitations on Liability (Cont'd)

- I. The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited to credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.
- J. Company's entire liability with respect to any service provided to customer (including without limitation with respect to the installation, delay, provisions, termination, maintenance, repair, interruption or restoration of any such services) shall not exceed an amount equal to the charge applicable for the period during which services were affected. No action or proceeding against the Company shall be commenced more than one year after the service is rendered.
- K. THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 Use of Facilities and Service (Cont'd)

2.1.3 Use of Service

Any service provided under this Tariff may be resold to or shared (jointly used) with other persons at the customer's option. The customer remains solely responsible for all use of service ordered by it or billed to its telephone number(s) pursuant to this Tariff, for determining who is authorized to use its service, and for promptly notifying the Company of any unauthorized use. The customer may advise its customers that a portion of its service is provided by the Company, but the customer shall not represent that the Company jointly participates with the customer in the provision of the service.

2.1.4 Use and Ownership of Equipment

The Company's equipment, apparatus, channels and lines shall be carefully used. Equipment furnished by the Company shall remain its property and shall be returned to the Company whenever requested, within a reasonable period following the request, in good condition, reasonable wear and tear accepted. The customer is required to reimburse the Company for any loss of, or damage to, the facilities or equipment on the customer's premises, including loss or damage caused by agents, employees or independent contractors of the customer through any negligence.

2.1.5 Directory Errors

In the absence of gross negligence or willful misconduct and except for the allowances stated below, no liability for damages arising from errors or mistakes in or omissions of directory listings, or errors or mistakes in or omissions of listings obtainable from the directory assistance operator, including errors in the reporting thereof, shall attach to the Company.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 Use of Facilities and Service (Cont'd)

2.1.5 Directory Errors (Cont'd)

An allowance for errors or mistakes in or omissions of published directory listings or for errors or mistakes in or omissions of listings obtainable from the directory assistance operator shall be given as follows:

- A. Free Listings: For free or no-charge published directory listings, credit shall be given at the rate of two times the monthly tariff rate for an additional or charge listing for each individual, auxiliary or party line, PBX trunk or Centrex attendant loop affected, for the life of the directory or the charge period during which the error, mistake or omission occurs.
- B. Charge Listings: For additional or charge published directory listings, credit shall be given at the monthly tariff rate for each such listing for the life of the directory or the charge period during which the error, mistake or omission occurs.
- C. Operator records: For free or charge listings obtainable from records used by the directory assistance operator, upon notification to the Company of the error, mistake or omission in such records by the subscriber, the Company shall be allowed a period of three business days to make a correction. If the correction is not made in that time, credit shall be given at the rate of 2/30ths of the basic monthly rate for the line or lines in question for each day thereafter that the records remain uncorrected. (Where Centrex attendant loops are involved, credit shall be given at the rate of 2/30ths of the basic monthly rate for PBX trunks.)

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 Use of Facilities and Service (Cont'd)

2.1.5 Directory Errors (Cont'd)

- D. Credit limitation: The total amount of the credit provided for the preceding paragraphs 1, 2, and 3 shall not exceed, on a monthly basis, the total of the charges for each charge listing plus the basic monthly rate, as specified in paragraph 3, for the line or lines in question.
- E. Definitions: As used in Paragraphs 1, 2, 3, and 4 above, the terms "error," "mistake" or "omission" shall refer to a discrepancy in the directory listing or directory assistance records which the Company has failed to correct and where the error affects the ability to locate a particular subscriber's correct telephone number. The terms shall refer to addresses only to the extent that an error, mistake or omission of an address places the subscriber on an incorrect street or in an incorrect community.
- F. Notice: Such allowances or credits as specified in Paragraphs 1, 2, and 3 above, shall be given upon notice to the Company by the subscriber that such error, mistake or omission has occurred; provided, however, that when it is administratively feasible for the Company to have knowledge of such error, mistake or omission, the Company shall give credit without the requirement of notification by the subscribers.

2.1.6 Blocking of Service

The Company's facilities can not be used to originate calls to other telephone company or Information Provider caller-paid information services.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.2 Minimum Period of Service

The Minimum Period of Service is one month except as otherwise provided in this Tariff. The customer must pay the regular tariffed rate for the service they subscribe to for the Minimum Period of Service. If a customer disconnects service before the end of the minimum service period, that customer is responsible for paying the regular rates for the remainder of the minimum service period. When the service is moved within the same building, to another building on the same premises, or to a different premises entirely, the period of service at each location is accumulated to calculate if the customer has met the Minimum Period of Service obligation.

If service is terminated before the end of the Minimum Period of Service as a result of condemnation of property, damage to property requiring the premises to be abandoned, or by the death of the customer, the customer is not obligated to pay for service for the remainder of the minimum period.

If service is switched over to a new customer at the same premises after the first month's service, the Minimum Period of Service requirements are assigned to the new customer if the new customer agrees in writing to accept them. For facilities not taken over by the new customer, the original customer is responsible for the remaining payment for the minimum service period in accordance with the terms under which the service was originally furnished.

The Company may offer services which require a minimum use guarantee ("MUG") wherein the customer agrees, in writing, to pay the minimum amount per period agreed to upon commencement of service. Customers falling below their MUG will be billed for the minimum amount due per period pursuant to the MUG agreement.

Should the customer choose to terminate their contract prior to expiration of the term agreed to in the MUG agreement, the customer will be liable for the minimum usage requirements contained in the contract multiplied by the number of months remaining in the term, unless customer converts to another Company service with equal or greater term and minimum usage commitment. If no termination of customer's contract, customer will be liable for their monthly average usage (calculated over the last three full months immediately preceding the date of termination) multiplied by the number of months remaining in the term.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.2 Minimum Period of Service (Cont'd)

The initial contract period for service under this section is one month. Subsequent contract periods shall be for additional one-month periods unless otherwise specified. (T)

2.2.1 Termination Liability Charge

If a Subscriber terminates business network switched or dedicated services, to include private branch exchange trunk service and PRI T-1 or comparable services, in whole or in part, before the expiration of the contract period, the Subscriber shall pay to the Company an early termination liability charge for each disconnected service(s) or feature(s) equal to the applicable monthly rate for the PaeTec service(s) or feature(s) multiplied by the number of months remaining in the contract term. (T)

2.3 Payment for Service Rendered

2.3.1 Responsibility for All Charges

Any applicant for facilities or service may be required to sign an application form requesting the Company to furnish the facilities or service in accordance with the rates, charges, rules and regulations from time to time in force and effect. The customer is responsible for all local and toll calls originating from the customer's premises and for all calls charged to the customer's line where any person answering the customer's line agrees to accept such charge.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.3 Payment for Service Rendered

2.3.2 Deposits

Subject to special provisions as may be set forth below and in Sections 2.10 and 2.11 of this Tariff, any applicant or customer whose financial responsibility is not established to the satisfaction of the Company may be required to deposit a sum up to an amount equal to the total of the estimated local service and intraLATA toll charges for up to two months for the facilities and service. No more than one half of the deposit amount may be required prior to the providing of service by the utility with the balance of the deposit due no less than 30 days from the initial deposit payment. If the Minimum Period of Service for the requested facilities and service is more than one month, as specified in this Tariff, the customer may also be required to deposit a sum up to an amount equal to the total charges for service for the minimum service period less any connection charge paid by the customer.

The fact that a deposit has been made shall in no way relieve the applicant or customer from complying with the Tariff regulations for the prompt payment of bills on presentation. Each applicant from whom a deposit is collected will be given a certificate of deposit and circular containing the terms and conditions applicable to deposits, in accordance with the Rules and Regulations of the Commission pertaining to customer deposits.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.3 Payment for Service Rendered (Cont'd)

2.3.2 Deposits (Cont'd)

A. Interest on Deposits

A deposit, in accordance with Commission regulations at 52 PA Code §64.31, may be required as security for future bills. Deposits held will accrue interest at the rate specified by the Pennsylvania Public Utility Commission, without deductions for taxes thereon. Interest shall be paid annually to the customer or, at the option of either the LEC or the customer, shall be applied to the customer's bill.

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B. Inadequate Deposit

If the amount of a deposit is proven to be less than required to meet the requirements specified above, the customer shall be required to pay an additional deposit upon request.

C. Return of Deposit

When a deposit is to be returned, the customer may request that the full amount of the deposit be issued by check. If the customer requests that the full amount be credited to amounts owed the Company, the Company will process the transaction on the billing date and apply the deposit to any amount currently owed to the Company, and return any remaining amount of the deposit to the customer by check.

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Issued by: Regulatory Manager
PAETEC Communications, Inc.
One PAETEC Plaza, 600 Willow Brook Office Park
Fairport, New York 14450

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.3 Payment for Service Rendered (Cont'd)

2.3.3 Payment of Charges

Charges for facilities and service, other than usage charges, are due monthly, in advance. All other charges are payable upon request of the Company. Bills are due on the due date shown on the bill and are payable at any business office of the Company, by U.S Mail, or at any location designated by the Company. All bills are presumed accurate and shall be binding on the Customer unless written notice of the disputed charge(s) is received by the Company within thirty (30) days after the invoice date. If Company initiates legal proceedings to collect any amount due hereunder and the Company substantially prevails in such proceedings, then the Customer shall pay the reasonable attorneys' fees and costs incurred by Company in prosecuting such proceedings and any appeals therefrom. If objection results in a refund to the Customer, such refund will be with interest at the greater of the unadjusted customer deposit rate or the applicable late payment rate, if any, for the service classification under which the customer was billed. Interest will be paid from the date when the customer overpayment was made, adjusted for any changes in the deposit rate or late payment rate, compounded monthly, until the overpayment is refunded. Notwithstanding the foregoing, no interest will be paid by the Company on customer overpayments that are refunded within 30 days after the overpayment is received by the Company.

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Where an objection to the bill involves a superseded service order, the items and charges appearing on the bill shall be deemed to be correct and binding upon the customer if objection is not received by the Company within two months after the bill is rendered.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.3 Payment for Service Rendered (Cont'd)

2.3.5 Late Payment Charges (Cont'd)

- B. Late payment charges do not apply to those portions (and only those portions) of unpaid balances that are associated with disputed amounts. Undisputed amounts on the same bill are subject to late payment charges if unpaid and carried forward to the next bill.
- C. Late payment charges do not apply to final accounts.
- D. Late payment charges do not apply to government agencies of the State of Pennsylvania. These agencies are required to make payment in accordance with applicable state law.
- E. In addition to the Late Payment Charge, specified in 2.3.5.A preceding, a collection fee of \$12.00 will be applied to the accounts of business subscribers with any unpaid balance when the previous month's bill has not been paid in full prior to the next billing date.
- F. Customer bills for telephone service provided to college and university students who utilize the products and services offered under the Company's CampusLink offerings are due on the due date specified on the bill. A customer is in default unless payment is made on or before the due date specified on the bill. If payment is not received by the customer's next billing date, a late payment charge of \$20.00 will be applied to all amounts previously billed under this Tariff where not precluded by applicable state or federal law.

*Material now found on this page was previously located on Page 17 and Page 18

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.4 Installation Service

The Company provides a Half-Day Installation Plan, which offers customers half-day appointments (i.e., morning/afternoon or a rolling interval) for connection of Commission regulated service involving a customer premise visit.

2.5 Access to Customer's Premises

The customer shall be responsible for making arrangements or obtaining permission for safe and reasonable access for Company employees or agents of the Company to enter the premises of the customer or any joint user or customer of the customer at any reasonable hour for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.

*Certain material located on this page was previously found on page 18

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.6 Telephone Surcharges/Taxes

2.6.1 General

In addition to the rates and charges applicable according to the rules and regulations of this Tariff, various surcharges and taxes may apply to the customer's monthly billing statement. The Customer is responsible for payment of any fees (including franchise and right-of-way fees), charges, surcharges, contributions and taxes (however designated) (including without limitation universal service contributions, telephone relay service contributions, sales, use, gross receipts, excise, access or other taxes but excluding taxes on the Company's net income) imposed by any local, state, or federal government on or based upon the provision, sale or use of the Company's services. Fees, charges, and taxes imposed by a city, county, or other political subdivision will be collected only from those Customers receiving service within the boundaries of that subdivision.

2.7 Invoice Options

A Commercial Customer's invoice information is presented on either a CD or in electronic format as chosen by the Customer. The CD will be sent by mail and the electronic version is accessible either via the Internet or by e-mail to the Customer. Both of these options are available at no charge to the Customer. Should the Customer choose to receive by mail, a paper invoice in addition to the electronic invoice, the Customer may be responsible for a monthly charge as indicated in the rate section following. This billing service is independent of additional paper invoices, documents or other Company services that provide specific call detail information or other data not normally provided in the invoice as rendered.

A. Rates

A customer can choose a one-page summary with a remittance slip for no charge. All other paper invoice charges are as follows:

- | | | |
|----------------|---------|-----|
| • 2 – 4 pages | \$13.53 | (I) |
| • 5 – 19 pages | \$27.06 | |
| • 20+ pages | \$40.57 | (I) |

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.8 Suspension or Termination of Service

2.8.1 Suspension or Termination for Nonpayment

A. General

In the event that any bill rendered or any deposit required is not paid, the Company may suspend service or terminate service until the bill or the required deposit has been paid. If service is suspended or terminated for nonpayment, the customer will be billed a Connection Charge as well as any payment due and any applicable deposits upon reconnection.

B. Suspension

Suspension will not be made until at least 7 days after written notification has been mailed to the customer.

(C)

Telephone service shall only be suspended during the hours between 8:00 AM and 4:00 PM, Monday through Thursday. It shall not be suspended or terminated for nonpayment on weekends, public holidays, other federal and state holidays proclaimed by the President or the Governor, or on days when the main business office of the Company is not open for business, or during the periods from December 23rd through December 26th or December 30th through January 1st.

C. Termination

Termination shall not be made until at least 10 days after suspension has occurred and another 10 days after a written notice has been issued.

(C)

|

(C)

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.8 Suspension or Termination of Service (Cont'd)

2.8.2 Exceptions to Suspension and Termination

Telephone service shall not be suspended or terminated for:

- A. Nonpayment of bills rendered for charges other than telephone service or deposits requested in connection with telephone service;
- B. Nonpayment for service for which a bill has not been rendered;
- C. Nonpayment for service that has not been rendered;
- D. Nonpayment of any billed charge which is in dispute or for the nonpayment of a deposit which is in dispute during the period before a determination of the dispute is made by the Company in accordance with Company's complaint handling procedures. These procedures shall be in accordance with the Commission's Rules and Regulations.

Telephone service may be suspended or terminated for nonpayment of the undisputed portion of a disputed bill or deposit if the customer does not pay the undisputed portion after being asked to do so.

- E. Nonpayment of back-billed amounts as outlined in 2.11.12.
- F. Nonpayment for services which have not been rendered.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.8 Suspension or Termination of Service (Cont'd)

2.8.3 Verification of Nonpayment

Telephone service shall not be suspended or terminated for nonpayment of a bill rendered or a required deposit unless:

- A. The Company has verified, in a manner approved by the Commission, that payment has not been received at any office of the Company or at any office of an authorized collection agent through the end of the period indicated in the notice, and
- B. The Company has checked the customer's account on the day that suspension or termination is to occur to determine whether payment has been posted to the customer's account as of the opening of business on that day.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.8 Suspension or Termination of Service (Cont'd)

2.8.4 Termination For Cause Other Than Nonpayment

A. General

The Company, after notice in writing to the customer and after having given the customer an appropriate opportunity to respond to such notice, may terminate service and sever the connection(s) from the customer's premises under the following conditions:

1. in the event of prohibited, unlawful or improper use of the facilities or service, or any other violation by the customer of the rules and regulations governing the facilities and service furnished, or
2. if, in the judgment of the Company, any use of the facilities or service by the customer may adversely affect the Company's personnel, plant, property or service. The Company shall have the right to take immediate action, including termination of the service and severing of the connection, without notice to the customer when injury or damage to telephone personnel, plant, property or service is occurring, or is likely to occur, or
3. in the event of unauthorized use, where the customer fails to take reasonable steps to prevent the unauthorized use of the facilities or service received from the Company, or
4. in the event that service is connected for a customer who is indebted to the Company for service or facilities previously furnished, that service may be terminated by the Company unless the customer satisfies the indebtedness within 20 days after written notification. See Section 2.10.7 regarding Deferred Payment Agreements.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.8 Suspension or Termination of Service (Cont'd)

2.8.4 Termination For Cause Other Than Nonpayment (Cont'd)

B. Prohibited, Unlawful or Improper Use of the Facilities or Service

Prohibited, unlawful or improper use of the facilities or service includes, but is not limited to:

1. The use of facilities or service of the Company without payment of tariff charges;
2. Calling or permitting others to call another person or persons so frequently or at such times of the day or in such manner as to harass, frighten, abuse or torment such other person or persons;
3. The use of profane or obscene language;
4. The use of the service in such a manner such that it interferes with the service of other customers or prevents them from making or receiving calls;
5. The use of a mechanical dialing device or recorded announcement equipment to seize a customer's line, thereby interfering with the customer's use of the service;
6. Permitting fraudulent use.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.8 Suspension or Termination of Service (Cont'd)

2.8.4 Termination For Cause Other Than Nonpayment (Cont'd)

C. Abandonment or Unauthorized Use of Facilities

1. If it is determined that facilities have been abandoned, or are being used by unauthorized persons, or that the customer has failed to take reasonable steps to prevent unauthorized use, the Company may terminate telephone service.
2. In the event that telephone service is terminated for abandonment of facilities or unauthorized use and service is subsequently restored to the same customer at the same location:
 - (a.) No charge shall apply for the period during which service had been terminated, and
 - (b.) ReCONNECTION CHARGES will apply when service is restored. However, no charge shall be made for reconnection if the service was terminated due to an error on the part of the Company.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.8 Suspension or Termination of Service (Cont'd)

2.8.4 Termination For Cause Other Than Nonpayment (Cont'd)

D. Change in the Company's Ability to Secure Access

Any change in the Company's ability (a) to secure and retain suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment or (b) to secure and retain suitable space for its plant and facilities in the building where service is provided to the customer may require termination of a customer's service until such time as new arrangements can be made. No charges will be assessed the customer while service is terminated, and no CONNECTION CHARGES will apply when the service is restored.

2.8.5 Emergency Termination of Service

The Company will immediately terminate the service of any customer, on request, when the customer has reasonable belief that the service is being used by an unauthorized person or persons. The Company may require that the request be submitted in writing as a follow-up to a request made by telephone.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.9 Additional Provisions Applicable to Business Customers

2.9.1 Application of Rates

A. Business rates as described in this Tariff apply to service furnished:

1. In office buildings, stores, factories and all other places of a business nature;
2. In hotels, apartment houses, clubs and boarding and rooming houses except when service is within the customer's domestic establishment and no business listings are provided; colleges, hospitals and other institutions; and in churches except when service is provided to an individual of the clergy for personal use only and business service is already established for the church at the same location;
3. At any location when the listing or public advertising indicates a business or a profession;
4. At any location where the service includes an extension which is at a location where business rates apply unless the extension is restricted to incoming calls;
5. At any location where the customer resells or shares exchange service;

B. Public Access Line service is classified as business service regardless of the location.

C. The use of business facilities and service is restricted to the customer, customers, agents and representatives of the customer, and joint users.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.9 Additional Provisions Applicable to Business Customers (Cont'd)

2.9.2 Telephone Number Changes

When a business customer requests a telephone number change, the referral period for the disconnected number is 90 days.

The Company reserves all rights to the telephone numbers assigned to any customer. The customer may order a Customized Number where facilities permit for an additional charge as specified in Section 5.11 of this Tariff.

When service in an existing location is continued for a new customer, the existing telephone number may be retained by the new customer only if the former customer consents in writing, and if all charges against the account are paid or assumed by the new customer.

2.9.3 Deposits

Deposits will be returned to a business customer upon cancellation of service or after one year, whichever event occurs first, unless the customer is delinquent in payment, in which case the Company will continue to retain the deposit until the delinquency is satisfied. If a service is involuntarily discontinued, the deposit is applied against the final bill, and any balance is returned to the customer.

2.9.4 Dishonored Checks

If a business customer who has received a notice of discontinuance pays the bill with a check that is subsequently dishonored, the account remains unpaid and the Company is not required to issue any additional notice before disconnecting service.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 Additional Provisions Applicable to Residential Customers

2.10.1 Application of Rates

Residential rates as described in this Tariff apply to service furnished in private homes or apartments (including all parts of the customer's domestic establishment) for domestic use. Residential rates also apply in college fraternity or sorority houses, convents and monasteries, and to the clergy for domestic use in residential quarters.

Residential rates do not apply to service in residential locations if the listing indicates a business or profession. Residential rates do not apply to service furnished in residential locations if there is an extension line from the residential location to a business location unless the extension line is limited to incoming calls.

The use of residential service and facilities is restricted to the customer, members of the customer's domestic establishment, and joint users.

2.10.2 Telephone Number Changes

When a residential customer requests a telephone number change, the referral period for the disconnected number is 90 days.

The Company reserves all rights to any telephone number assigned to a customer for local service. The customer may order a Customized Number where facilities permit for an additional charge as specified in Section 5.11 of this Tariff.

When service in an existing location is continued for a new customer, the existing number may be retained by the new customer only if the former customer consents in writing, and if all charges against the account are paid or assumed by the new customer.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 Additional Provisions Applicable to Residential Customers (Cont'd)

2.10.3 Deposits

A. General

With the exception of customers who have established credit as defined by 2.10.b. of this Tariff, the Company may require a deposit, as described in Section 2.3.2 of this Tariff, from a residential customer who is applying for service if the customer: 1) has had service terminated for nonpayment once within the preceding six-month period, or 2) is delinquent in payment. A customer is delinquent in payment if that customer has received two consecutive telephone bills without making payment of at least one-half the total arrears due on the due date of the second bill. A customer is not considered delinquent, however, if an amount in dispute is not paid before the dispute is resolved.

An existing customer is an applicant for service who was a customer of the Company within twelve months of making the request, provided that prior service was not terminated for nonpayment, unless service is requested within 10 days of such termination for nonpayment. Applicants for residential service and existing residential customers are permitted to pay deposits in installments over a period not to exceed 6 months.

A new customer is an applicant for service who has not been a customer of the Company within twelve months of making the request for service. A new customer shall not be required to post a security deposit as a condition of receiving telephone service.

A seasonal customer is an individual who applies for and receives telephone service periodically each year, intermittently during the year or at other regular intervals scheduled at the time of application. A seasonal customer may be required to post a deposit.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 Additional Provisions Applicable to Residential Customers (Cont'd)

2.10.3 Deposits (Cont'd)

B. Established Credit

A customer has established credit if:

- (1.) The customer has a recent payment history (within the preceding twelve months) with the Company unless his or her records indicate that they are delinquent in payment or have had service terminated for nonpayment. A customer who still owes money to the Company for residential service on a prior account shall be offered a deferred payment plan provided that the customer had service for three months and was not terminated for nonpayment during that period. (See Deferred Payment Agreements, 2.10.7 below.)
- (2.) The customer had service with a LEC within the previous 24 consecutive months, under the conditions that (a) the service was furnished in the name of the customer, and there is no unreturned equipment, (b) the service was not suspended or terminated for nonpayment during the last 12 months of service, (c) the customer does not have an unpaid balance from earlier service, and (d) the customer was not required to pay a security deposit for the earlier service.
- (3.) The customer has ownership or the entry into an agreement to purchase real property located in the area served by the LEC or is renting a residence under a lease of 1 year or longer, unless the customer has had an unsatisfactory payment history as a LEC customer in the previous 2 years to the application.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 Additional Provisions Applicable to Residential Customers (Cont'd)

2.10.3 Deposits (Cont'd)

B. Established Credit (Cont'd)

- (4.) The customer provides information and verification demonstrating that he or she is not a credit risk. If a credit investigation is expected to take longer than 3 business days the Telephone Company shall provide service pending completion of the investigation.
- (5.) The customer has a prior satisfactory credit history for use of another utility service. The Telephone Company shall obtain from the customer authorization as a condition for completing the utility credit search.

C. Deposit Refund

New deposits from a residential customer are reviewed after the first 3 monthly bills have been rendered; if too much has been taken, the excess plus accrued interest is returned. The entire deposit plus accrued interest is returned to a residential customer either when the customer has established proper credit or after 1 year, unless the customer is delinquent in payment, in which case the Company may continue to retain the deposit until the delinquency is satisfied.

If the service is discontinued, the deposit is applied against the final bill, and any balance is returned to the customer.

2.10.4 Installment Billing For Nonrecurring Charges

A residential customer may elect to pay service connection and other nonrecurring charges associated with a service order in monthly installments for up to a 12-month period. When installment billing is requested, all nonrecurring charges associated with a given service order will be included in the calculation of the monthly installment.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 Additional Provisions Applicable to Residential Customers (Cont'd)

2.10.4 Installment Billing For Nonrecurring Charges (Cont'd)

Installment billing is subject to the following restrictions:

- A. Installment billing may be used only by residential customers;
- B. Charges will be billed in the number of installments of equal dollar amounts as requested by the customer up to a maximum of 12 installments over the course of 12 months;
- C. A customer may not pay a portion of the charges and then request installment billing for the remaining charges;
- D. More than one installment plan may be in effect for the same customer at the same time;
- E. If a customer disconnects service during the installment payment period, all unbilled charges will be included in the final bill rendered;
- F. A customer may elect to pay the unbilled charges before the expiration of the installment plan;
- G. Installment billing payments will continue even when an account is temporarily suspended;
- H. No interest or carrying charges will be applied to the outstanding balance during the installment period.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 Additional Provisions Applicable to Residential Customers (Cont'd)

2.10.5 Adjusted Payment Schedule

A customer on a fixed income (e.g., pension and public assistance) shall be offered the opportunity to pay his or her bills on a reasonable schedule that is adjusted for periodic receipt of income.

2.10.6 Suspension or Termination for Nonpayment

- A. Suspension/termination notices may not be issued until at least 25 days after the date of the bill. Bills must be mailed to the customer no later than 6 business days after the date of the bill.
- B. After issuing the written notification in accordance with the terms of this Tariff, at least one attempt shall be made during non-working hours to contact the residential customer by telephone before the scheduled date of suspension/termination.
- C. Suspension/termination may occur only between the hours of 8 a.m. and 4 p.m. Monday through Thursday, provided that such day or the following day is not a public holiday or a day on which the main office is closed. In addition, service may not be disconnected during the periods of December 23 through the 26 and December 30 through January 2.
- D. Telephone service may be suspended or terminated for nonpayment of the undisputed portion of a disputed bill or deposit if the customer does not pay the undisputed portion after being asked to do so. Suspended or terminated residential service shall be reconnected within 24 hours following payment or within 24 hours of the end of circumstances beyond the Company's control which delay the reconnection. The Commission may direct that service be reconnected in less than 24 hours.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 Additional Provisions Applicable to Residential Customers (Cont'd)

2.10.7 Deferred Payment Agreements

Service will not be suspended or terminated unless the customer has been advised that a deferred payment plan can be arranged. An existing residential customer with three or more months service and for whom service has not been terminated for nonpayment is eligible for Deferred Payment Arrangements (DPA). Final notice of suspension/termination will advise the customer of deferred payment arrangements and will include, in bold print, a notice that assistance in reaching an agreement may be obtained from the Commission. The DPA notice will be mailed no less than six days before termination of total service.

A Deferred Payment Agreement will be for a period agreed to by both the customer and the Company.

If the Company believes that the customer has the resources to pay the bill, it shall notify both the customer and the Commission in writing of the reasons for its belief. The Commission shall make the final determination as to whether a DPA should be provided. A customer with medical emergencies and a customer who is elderly, blind or disabled shall be exempt from such eligibility criteria.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 Additional Provisions Applicable to Residential Customers (Cont'd)

2.10.8 Dishonored Checks

When a check received from a residential customer is dishonored, the company shall make two attempts, one outside of normal business hours, to contact the customer within 24 hours. The customer shall be given an additional 24 hours to pay before suspension/termination. The additional notice will be given provided that the customer has not submitted a dishonored check within the past 12 months.

2.10.9 Suspension or Termination - Abandonment

Suspension/termination of residential service for abandonment or unauthorized use may occur only after the Company makes a reasonable attempt to determine occupancy or authorized use, or the customer takes reasonable steps to prevent unauthorized use. A notice must be sent to the customer seven days before such suspension or termination. The notification requirement is waived when previous mailings are returned by the Post Office or the company is advised that a new customer has moved into the location.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 Additional Provisions Applicable to Residential Customers (Cont'd)

2.10.10 Backbilling

In the event PAETEC underbills a Customer, PAETEC may issue a make-up bill for unbilled services resulting from a billing error accrued within 4 years of the date of the bill under the following conditions:

- (1) PAETEC shall provide the ratepayer with a written explanation of the reason for the make-up bill and a statement that the customer may spread the payments over a period, as described in paragraph (2).
- (2) The payment period may, at the option of the customer, be at least as long as the period during which the excess amount accrued or at least as long as necessary so that the total amount billed in 1 month is not greater than the average amount billed for 1 month plus 50%, whichever period is greater. A late payment charge may not be assessed on unbilled service when payments are made as described in this paragraph.

2.11 Allowances for Interruptions in Service

Interruptions in service, which are not due to the negligence of, or non-compliance with the provisions of this Tariff by the Customer, or the operation or malfunction of the facilities, power, or equipment provided by the Customer, will be credited to the Customer as set forth below for the part of the service that the interruption affects. A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this Tariff.

(C)

(C)

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.11 Allowances for Interruptions in Service (Cont'd)

2.11.1 Credit for Interruptions

- A. An interruption period begins when the Customer reports a service, facility, or circuit to be interrupted and releases it for testing and repair. An interruption period ends when the service, facility, or circuit is operative. If the Customer reports a service, facility, or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.
- B. For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.
- C. A credit allowance will be given, upon request of the customer to the business office, for interruptions of 30 minutes or more. Credit allowances will be calculated as follows:
 - (1.)if interruption continues for less than 24 hours:
 - (a) 1/30th of the monthly rate if it is the first interruption in the same billing period.
 - (b) 2/30ths of the monthly rate if there was a previous interruption of at least 24 hours in the same billing period.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.11 Allowances for Interruptions in Service (Cont'd)

2.11.1 Credit for Interruptions (Cont'd)

- (2) if interruption continues for more than 24 hours:
- (a) if caused by storm, fire, flood or other condition out of Company's control, 1/30th of the monthly rate for each 24 hours of interruption.
 - (b) for other interruption, 1/30 of the monthly rate for the first 24 hours and 2/30ths of such rate for each additional 24 hours (or fraction thereof); however, if service is interrupted for over 24 hours, more than once in the same billing period, the 2/30ths allowance applies to the first 24 hours of the second and subsequent interruptions.

Two or more interruptions of 30 minutes or more during any one 24-hour period shall be considered as one interruption. (C)

D. Credit to Customer

Credits attributable to any billing period for interruptions of service shall not exceed the total charges for that period for the service and facilities furnished by the Company rendered useless or substantially impaired.

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(C)

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.11 Allowances for Interruptions in Service (Cont'd)

2.11.1 Credit for Interruptions (Cont'd)

E. "Interruption" Defined

For the purpose of applying this provision, the word "interruption" shall mean the inability to complete calls either incoming or outgoing or both due to equipment malfunction or human errors. "Interruption" does not include and no allowance shall be given for service difficulties such as slow dial tone, circuits busy or other network and/or switching capacity shortages. Nor shall the interruption allowance apply where service is interrupted by the negligence or willful act of the subscriber or where the Company, pursuant to the terms of the Tariff, suspends or terminates service because of nonpayment of bills due to the company, unlawful or improper use of the facilities or service, or any other reason covered by the Tariff. No allowance shall be made for interruptions due to electric power failure where, by the provisions of this Tariff, the subscriber is responsible for providing electric power. Allowance for interruptions of measured rate service will not affect the subscriber's local call allowance during a given billing period.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.11 Allowances for Interruptions in Service (Cont'd)

2.11.2 Limitations on Credit Allowances

No credit allowance will be made for:

- A. interruptions due to the negligence of, or non-compliance with the provisions of this Tariff, by any party other than the Company, including but not limited to the customer, authorized user, or other common carriers connected to, or providing service connected to, the service of the Company or to the Company's facilities;
- B. interruptions due to the failure or malfunction of non-Company equipment, including service connected to customer provided electric power;
- C. interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- D. interruptions of service during any period when the customer has released service to the Company for maintenance purposes or for implementation of a customer order for a change in service arrangements;
- E. interruptions of service due to circumstances or causes beyond the control of the Company.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.12 Automatic Number Identification

2.12.1 Regulations

The Company will provide Automatic Number Identification (ANI) associated with an intrastate service, by tariff, to any entity (ANI recipient), only under the following terms and conditions:

- A. The ANI recipient or its designated billing agent may use or transmit ANI information to third parties for billing and collection, routing, screening, ensuring network performance, and completion of a telephone subscriber's call or transaction, or for performing a service directly related to the telephone subscriber's original call or transaction, or for performing a service directly related to the telephone subscriber's original call or transaction.
- B. The ANI recipient may offer to any telephone subscriber with whom the ANI recipient has an established customer relationship, a product or service that is directly related to products or service previously purchased by the telephone subscriber from the ANI recipient.
- C. The ANI recipient or its designated billing agent is prohibited from utilizing ANI information to establish marketing lists or to conduct outgoing marketing calls, except as permitted by the preceding paragraph, unless the ANI recipient obtains the prior written consent of the telephone subscriber permitting the use of ANI information for such purposes. The foregoing provisions notwithstanding, no ANI recipient or its designated billing agent may utilize ANI information if prohibited elsewhere by law.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.12 Automatic Number Identification (Cont'd)

2.12.1 Regulations (Cont'd)

- D. The ANI recipient or its designated billing agent is prohibited from reselling, or otherwise disclosing ANI information to any other third party for any use other than those listed in Provision 1, unless the ANI recipient obtains the prior written consent of the subscriber permitting such resale or disclosure.
- E. Violation of any of the foregoing terms and conditions by any ANI recipient other than a Telephone Corporation shall result, after a determination through the Commission's complaint process, in suspension of the transmission of ANI by the Telephone Corporation until such time as the Commission receives written confirmation from the ANI recipient that the violations have ceased or have been corrected. If the Commission determines that there have been three or more separate violations in a 24 month period, delivery of ANI to the offending party shall be terminated under terms and conditions determined by the Commission.

2.12.2 Terms and Conditions

Violation of any of the foregoing terms and conditions by a Telephone Corporation may result in Commission prosecution of penalty and enforcement proceedings.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.13 Health Care Providers Support Program

2.13.1 General

The purpose of the Health Care Providers Support Program is to enable public and non-profit rural health care providers to have access to telecommunications services necessary for the provision of health care services at rates comparable to those paid for similar services in urban areas. The Health Care Providers Support Program offers eligible public and non-profit health care providers located in rural areas reduced rates for Company intrastate services, available in this Tariff. Such services must be purchased in accordance with the Rules adopted by the Pennsylvania Public Utility Commission and Federal Communications Commission (FCC) in its Universal Service Order 97-157, issued May 8, 1997. The FCC Rules are codified at 47 Code of Federal Regulations (C.F.R.) 54.601 *et seq.*, and any amendments made thereto.

- A. To be eligible for the reduced rates, rural health care providers are required to comply with the terms and conditions set forth in the FCC Rules.
- B. Reduced rates are available only to the extent that they are funded by the federal universal service fund.
- C. Eligible rural health care providers may aggregate demand with other entities to create a consortium. Universal service support shall apply only to the portion of eligible services used by an eligible health care provider.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.13 Health Care Providers Support Program (Cont'd)

2.13.1 General (Cont'd)

D. Responsibility of eligible health care providers:

1. Rural health care providers and consortia shall participate in a competition bidding process for all service eligible for reduced rates in accordance with any state and local procurement rules.
2. Rural health care providers and consortia shall submit requests for services to the program Administrator, as designated by the FCC, and follow established procedures.
3. Services requested must be used for purposes related to the provision of health care services or instruction that the health care provider is legally authorized to provide under the law.
4. A health care provider that cannot obtain toll free access to an Internet service provider and who is eligible for support for limited toll-free access under the Rules must certify that it lacks toll-free Internet access and that it is an eligible health care provider.
5. Services cannot be sold, resold or transferred in consideration for money or any other thing of value.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.13 Health Care Providers Support Program (Cont'd)

2.13.1 General (Cont'd)

E. Responsibility of the Company

1. The Company shall offer the rates and charges as specified in Section 3, to eligible health care providers to the extent that facilities and services are available and offered in this tariff.
2. The Company shall offer services to eligible rural health care providers and consortia at prices no higher than the highest urban rate as defined in the FCC Order and Rules.
3. In competitive bidding situations, where specific flexible pricing arrangements are allowed, the Company may offer flexible pricing (to determine the reduced rate) subject to Pennsylvania Public Utility Commission approval.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.13 Health Care Providers Support Program (Cont'd)

2.13.2 Rates and Charges

The following price adjustments will be available to eligible rural health care providers, except subparagraph c., which shall be available to all eligible health care providers, regardless of location.

- A. A reduced rate for telecommunications services, using a bandwidth capacity of up to 1.544 Mbps, not to exceed the highest tariffed or publicly available rate charged to a commercial customer for a similar service provided over the same distance in the nearest city in the Commonwealth of Pennsylvania with a population of at least 50,000.
- B. An exemption from some mileage charges for any telecommunications services, using a bandwidth capacity of up to 1.544 Mbps, that is necessary for the provision of health care services. The exempted mileage includes the distance between the rural health care provider and the most distant perimeter of the nearest city in Commonwealth of Pennsylvania State with a population of 50,000 or more, less the standard urban distance, which is the maximum average diameter of all cities with population of 50,000 or more in the state.
- C. Each eligible health care provider that cannot obtain toll-free access to an Internet service provider is entitled to receive toll charge credits for toll charges imposed for connecting to an Internet service provider as per the FCC Rules. Such toll charges are available pursuant to applicable toll tariffs.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.14 Schools and Libraries Discount Program

2.14.1 General

The Schools and Libraries Discount Program permits eligible schools (public and private, grades Kindergarten through 12) and libraries to purchase the Company services offered in this tariff at a discounted rate, in accordance with the Rules adopted by the Pennsylvania Public Utility Commission and Federal Communications Commission (FCC) in its Universal Service Order 97-157, issued May 8, 1997. The Rules are codified at 47 Code of Federal Regulation (C.F.R.) 54.500 et. seq.

As indicated in the Rules, the discounts will be between 20 and 90 percent of the pre-discount price, which is the price of services to schools and libraries prior to application of a discount. The level of discount will be based on an eligible school or library's level of economic disadvantage and by its location in either an urban or rural area. A school's level of economic disadvantage will be determined by the percentage of its students eligible for participation in the national school lunch program, and a library's level of economic disadvantage will be calculated on the basis of school lunch eligibility in the public school district in which the library is located. A non-public school may use either eligibility for the national school lunch program or other federally approved alternative measures to determine its level of economic disadvantage. To be eligible for the discount, schools and libraries will be required to comply with the terms and conditions set forth in the Rules. Discounts are available only to the extent that they are funded by the federal universal service fund. Schools and libraries may aggregate demand with other eligible entities to create a consortium.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.14 Schools and Libraries Discount Program (Cont'd)

2.14.2 Regulations

A. Obligations of Eligible Schools and Libraries

1. Requests for Service

- (a) Schools and libraries and consortia shall participate in a competitive bidding process for all services eligible for discounts, in accordance with any state and local procurement rules.
- (b) Schools and libraries and consortia shall submit requests for services to the Schools and Libraries Corporation, as designated by the FCC, and follow established procedures.
- (c) Services requested will be used for educational purposes.
- (d) Services will not be sold, resold or transferred in consideration for money or any other thing of value.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.14 Schools and Libraries Discount Program (Cont'd)

2.14.2. Regulations (Cont'd)

B. Obligations of Carrier

1. Carrier will offer discounts to eligible schools and libraries on commercially available telecommunications services contained in this tariff. Those services contained in this tariff which are excluded from the discount program, in accordance with the Rules are included as an attachment to this tariff.
2. Carrier will offer services to eligible schools, libraries and consortia at prices no higher than the lowest price it charges to similarly situated non-residential customers for similar services (lowest corresponding price).
3. In competitive bidding situations, Carrier may offer flexible pricing or rates other than in this tariff, where specific flexible pricing arrangements are allowed, subject to Pennsylvania Public Utility Commission approval.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.14 Schools and Libraries Discount Program (Cont'd)

2.14.3 Discounted Rates for Schools and Libraries

- A. Discounts for eligible schools and libraries and consortia shall be set as a percentage from the pre-discount price, which is the price of services to schools and libraries prior to application of a discount.
- B. The discount rate will be applied to eligible intrastate services purchased by eligible schools, libraries or consortia.
- C. The discount rate is based on each school or library's level of economic disadvantage as determined in accordance with the FCC Order or other federally approved alternative measures (as permitted by the Rules) and by its location in either an urban or rural area.

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PaeTec Communications, Inc.
290 Woodcliff Drive, Fairport, New York 14450

Section 3 - CONNECTION CHARGES

3.1 Connection Charge

3.1.1 General

The Connection Charge is a nonrecurring charge which applies to the following: (a) the installation of a new service; (b) the transfer of an existing service to a different location; (c) a change from one class of service to another at the same or a different location; or (d) restoral of service after suspension or termination for nonpayment. CONNECTION CHARGES are listed with each service to which they apply.

The Connection Charge is comprised of two charges:

- A. Service Order;
- B. Premises Visit

Both charges may not be applicable in all cases.

The general application of these charges is as follows:

- A. A Service Order charge applies per customer order for all work or services ordered to be provided at one time, on the same premises, for the same customer. The charge recovers the cost of receiving, recording, and processing a customer's request for service.

Service Order Charge:	\$69.91	(I)
Advantage Business Lines Only	\$17.50	(I)

- B. A Premises Visit charge applies per customer order when the company must dispatch an employee to complete a customer-requested installation or service change. Only one charge applies per customer order.

Section 3 - CONNECTION CHARGES (Cont'd)

3.1 Connection Charge (Cont'd)

3.1.1 General (Cont'd)

C. Technician Dispatch Charge: This charge applies when the Company dispatches either its own, or a third-party technician, to a customer premises to test the line from the central office, up to the demarcation point, and the line tests clear (no trouble found in the Company facilities). No Technician Dispatch Charge shall apply if the customer subscribes to an inside wire maintenance plan, or trouble is found on the network side of the demarcation point. This charge is calculated from the time Company personnel are dispatched to the Customer Premise, until work is completed. After the first thirty (30) minutes, time is billed in 15-minute increments.

\$87.50 for first 30 min, then \$131.25 each hour (Mon –Fri 8-5) (I)

\$131.25 for first 30 min, then \$166.25 each hour (I)

(Weekends and after 5:00)

D. Central Office Line charge:

Up to 99 lines: \$75.25 (I)

100 + lines: \$52.50 |

Centrex line: \$105.00 (I)

3.1.2 Exceptions to the Charge

A. No charge applies for a change to a service for which a lower monthly rate applies, made within 90 days after any general rate increase, if a lower grade of service is offered in the customer's exchange.

B. No charge applies for one change in the class of residence service, provided that the change is ordered within 90 days of the initial connection of the customer's exchange service.

C. The Company may from time to time waive or reduce the charge as part of a promotion. See Section 5.4.

Section 3 - CONNECTION CHARGES (Cont'd)

3.1 Connection Charge (Cont'd)

3.1.3 Special Construction

A. Basis for Cost Computation

Rates and charges for special construction will be based on the costs incurred by the Company and may include (1) nonrecurring type charges, (2) recurring type charges, (3) termination liabilities, or (4) a combination thereof.

B. Basis for Rates and Charges

The costs referred to in 3.1.1 preceding may include one or more of the following items to the extent that they are applicable:

1. Installed cost of the facilities to be provided including estimated costs for the rearrangement of existing facilities. Cost installed include the cost of:
 - (a) equipment and materials provided or used,
 - (b) engineering, labor, and supervision,
 - (c) transportation, and
 - (d) right of way;
2. cost of maintenance;
3. depreciation on the estimated cost installed of any facility provided, based on the anticipated useful service life of the facility with an appropriate allowance for the estimated net salvage;
4. administration, taxes, and uncollectible revenue on the basis of reasonable average costs for these items.

Section 3 - CONNECTION CHARGES (Cont'd)

3.2 Restoral Charges

A restoral charge applies each time a service is reconnected after suspension or termination for nonpayment but before cancellation of the service, as deemed in Section 2.8.1 of this Tariff.

Advantage Business Lines

Residential Customers	\$20.00
Business Customers	\$175.00

(I)

Section 3 - CONNECTION CHARGES (Cont'd)

3.3 Moves, Adds, Changes

The Company alone may make changes in the location of its lines and equipment. When it is found that a move or change of such lines or equipment has been made by others, the Connection Charge for the underlying service will apply as if the work had been done by the Company.

The customer will be assessed a charge for any move, add or change of a Company service. Move, Add and Change are defined as follows:

Move: The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.

Add: The addition of a vertical service to existing equipment and/or service at one location.

Change: Change - including rearrangement or reclassification - of existing service at the same location.

Section 3 - CONNECTION CHARGES (Cont'd)

3.4 Record Order Charge

A Record Order Charge applies for work performed by the Company in connection with receiving, recording, and processing customer requests for the following.

- a. addition of directory listings
- b. change in listed name
- c. change of address
- d. change of billing party
- e. change in listed service to non-published service, not involving a change of telephone number.

A Record Order Charge does not apply when a Service Order charge also applies.

3.5 Charges Associated with Premises Visit

3.5.1 Terms and Conditions

The customer may request an estimate or a firm bid before ordering wire installation work to be done. When an estimate is provided, the estimate is not binding on the Company and the charge to be billed will be based on the actual time and materials charges incurred. When a firm bid is provided at customer request, the charge to be billed is the amount quoted to the customer for the work requested.

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Section 3 - CONNECTION CHARGES (Cont'd)

3.5 Charges Associated with Premises Visit (Cont'd)

3.5.1 Terms and Conditions (Cont'd)

Inside Wire charges apply per service call when billable premises work is performed on noncomplex premises wire and jacks. Residence and Business charges may differ. Such charges are due and payable when billed.

Noncomplex wire, jacks and materials include:

- 2 to 6 pair inside wire
- Faceplates
- RJ11C, RJ14C, RJ11W and RJ14W type station jacks
- Staples, screws, nail, tape, connectors, etc.

3.5.2 Technician Dispatch Charge

This charge applies when the Company dispatches either its own, or a third-party technician, to a customer premises to test the line from the central office, up to the demarcation point, and the line tests clear (no trouble found in the Company facilities). No Technician Dispatch Charge shall apply if the customer subscribes to an inside wire maintenance plan, or trouble is found on the network side of the demarcation point. This charge is calculated from the time Company personnel are dispatched to the Customer Premise, until work is completed. After the first thirty (30) minutes, time is billed in 15-minute increments.

\$50 for first 30 min, then \$75 each hour (Mon –Fri 8-5)

\$75 for first 30 min, then \$95 each hour (Weekends and after 5:00)

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Section 3 - CONNECTION CHARGES (Cont'd)

3.5 Charges Associated with Premises Visit (Cont'd)

3.5.3 Inside Wire Maintenance and Installation

The customer may provide inside wiring for single-line station equipment or may elect to have the Company's technicians install or maintain inside wire.

- A. Inside Wire Installation Charge - Charge to be billed will be based on the actual time and materials charges incurred when a customer requests new wire and jack installation or requests existing wire and jack moves, changes, removals, rearrangements, replacements or pre-wiring.
- B. Inside Wire Maintenance Charge - The Inside Wire Maintenance Charge applies when a customer requests wire and jack maintenance. Charge to be billed will be based on the actual time and materials charges incurred when a customer requests maintenance of wiring.
- C. Line Installation Charge - A customer subscribing the PAETEC's Advantage Feature Pack Services may be charged the following non-recurring charges for the installation of certain lines.

New Line Installation Charge	\$87.50	(I)
Remote Call Forward Line Installation	\$36.75	(I)

3.6 Primary Interexchange Carrier Change Charge

3.6.1 The customer may incur a charge each time there is a change in the long distance carrier associated with the customer's line after the initial installation of service. A charge is assessed on a change to the customer's interLATA and intraLATA provider.

Charge:	\$8.75	(I)
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3.6.2 The customer may at their discretion request that the Company provide a switch function commonly known as a carrier freeze. This option allows the Customer the ability to prevent any unauthorized changing of their interexchange, intraLATA or local exchange telephone service. This service is offered on a non-discriminatory basis and is at the sole discretion of the Customer. The Customer's request for this service must be clearly listed on a letter of agency, or, if ordered via the company's toll free number, recorded on the Company's third party verification system. There is no charge for this service.

Section 3 - CONNECTION CHARGES (Cont'd)

3.7 Miscellaneous Non-Recurring Charges

- A. Telephone Number Change Charge - Customers requesting a change of their Dial Tone Line telephone number will incur a Telephone Number Change Charge. This charge applies for each telephone line number changed. This charge only applies to customers subscribing to PAETEC's Advantage Feature Pack service.

Charge: \$76.13

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- B. Transfer of Billing Name Charge - This charge applies: 1) when one party contracts for the service that was previously contracted for by a second party for the use of the first party; 2) when one party contracts for the service for a second party, which had previously been contracted for by the second party in his/her own name; 3) when a business concern (i.e., individual, partnership, syndicate or corporation) with unchanged personnel contracts for its existing service under a new name; or 4) when one or more members of a business concern continue the business of the old concern and contract for the service of the old concern under a new name. This charge only applies to customers subscribing to PAETEC's Advantage Feature Pack service.

Charge: \$48.56

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- C. Service Change Charge - This charge applies when a Business customer or his/her agent moves Dial Tone Line service on the customer's side of the Telephone Company-Rate Demarcation Point (RDP), to a location within the same property (i.e., multi-tenant apartment building, school dormitory building, nursing home building, etc.). The Service Change Charge applies when the customer-performed move requires a change in the customer's main telephone service address (applies to customers with Listed Service, Non-Listed Service or Non-Published Telephone Number Service). This charge applies on a per-order basis. This charge only applies to customers subscribing to PAETEC's Advantage Feature Pack service.

Charge: \$12.25

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Section 3 - CONNECTION CHARGES (Cont'd)

3.8 Public Pay Telephone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan, effective October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all intrastate, interstate, and international calls that originate from any domestic pay telephone used to access Company services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with service, applies for the use of the instrument used to access Company service and is unrelated to the Company service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the # symbol).

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Per Call Charge: \$0.98

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3.9 Presubscribed Interexchange, IntraLATA or Local Exchange Carrier Freeze

The Customer may at their discretion request that the Company provide a switch function commonly known as a carrier freeze. This option allows the Customer the ability to prevent any unauthorized changing of their interexchange, intraLATA or local exchange telephone service.

Section 3 - CONNECTION CHARGES (Cont'd)

3.9 Presubscribed Interexchange, IntraLATA or Local Exchange Carrier Freeze (Cont'd)

This service is offered on a non-discriminatory basis and is at the sole discretion of the Customer. The Customer's request for this service must be clearly listed on a letter of agency or, if ordered via the Company's toll free number, recorded on the Company's third party verification system. There is no charge for this service.

3.10 RESERVED FOR FUTURE USE (C)

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Section 3 - CONNECTION CHARGES (Cont'd)

3.10 RESERVED FOR FUTURE USE

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Section 4 - [RESERVED FOR FUTURE USE]

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Section 5 - SUPPLEMENTAL SERVICES

5.1 Custom Calling Service

5.1.1 Description of Services

A. Blocking Service

Blocking Service or a telephonic block can only be removed pursuant to a written request by the customer of record, or the customer of record providing the correct password over the telephone, or by a request made in person by such customer. The customer of record can provide a personal password to use to remove blocking service at the time blocking service is established.

B. Hunting, per arrangement

A Hunting Service Arrangement is furnished using equipment located in the Company's central office arranged to select the next available line of a group of hunting lines, when the line associated with the called number in the hunting group is busy. All lines (includes PBX trunks) in a hunting group must originate from the same central office. A single hunting group may be shared by two or more customers provided all the customers' lines are technically capable of being in the same hunting group. Where two or more customers share the same hunting group, all lines in that hunting group must connect on the same premises.

C. Call Forwarding

Call Forwarding permits the customer to automatically transfer all incoming calls to a telephone number at another local or toll location. The customer activates Call Forwarding by dialing a special code followed by the telephone number of the location to which calls are to be transferred. The service may be deactivated by dialing another code. The customer must activate and deactivate this service from the station forwarding the calls. The customer may still make outgoing calls while Call Forwarding is active, even while a transferred call is in progress. Calls can not be answered at the base station while Call Forwarding is active.

Section 5 - SUPPLEMENTAL SERVICES

5.1 Custom Calling Service

5.1.1 Description of Services (Cont'd)

D. Call Forwarding-Plus

Call Forwarding-Plus combines Call Forwarding with remote access capability. In addition to the current Call Forwarding feature access method, Call Forwarding-Plus provides customers access from any touch-tone or tone-signaling-capable telephone. The customer will dial a number and then be guided by voice prompts to enter required information, including a Personal Identification number (PIN). Calls forwarded by this feature may be subject to local or toll charges as appropriate.

E. Call Hold

Call Hold is an arrangement which permits an established call to be placed on hold in order to continue a conversation from another extension on the line.

F. Call Waiting

Call Waiting permits the customer engaged in a call to receive a tone signal indicating a second call is waiting, and by operation of the switchhook to place the first call on hold and answer the waiting call. The customer may alternate between the two calls by operation of the switchhook.

G. Customized Ringing

Customized Ringing service enables an individual line subscriber to have up to two telephone numbers assigned to one dial tone line in addition to the main number. Each number when dialed will result in a distinctive ring which facilitates the ability of the customer to determine which number is being called. Where facilities permit, a distinctive Call Waiting tone for each telephone number will be provided for customers who subscribe to Customized Ringing Service and Call Waiting. Customized Ringing service is associated with incoming calls only and does not provide a separate dial tone line to place outgoing calls.

Section 5 - SUPPLEMENTAL SERVICES

5.1 Custom Calling Service

5.1.1 Description of Services (Cont'd)

H. Three Way Calling

Three-Way Calling permits the customer, by operation of the switchhook, to place an existing call on hold, dial the telephone number of a third party and establish a local or toll three-way conference call. The customer may talk privately with the third party before establishing the three-way connection and may disconnect the third party to re-establish the original connection. The customer's line establishing the conference call must remain open for the duration of the call or the connection for all callers will be terminated. In addition, where facilities permit, Three-Way Calling may be used by a customer who has Call Waiting with Tone Block to deactivate Call Waiting during a call.

I. Speed Calling

Speed Calling is an arrangement which provides for the calling of a telecommunications network number by dialing an abbreviated code. Two arrangements are available, an eight-code capacity and/or a twenty-code capacity.

J. Call Transfer

Call Transfer is an arrangement which allows for the transfer of incoming calls to another line in the same residence or business.

Section 5 - SUPPLEMENTAL SERVICES

5.1 Custom Calling Service

5.1.1 Description of Services (Cont'd)

K. Call ID

Call ID and Call ID with Name Service may be provided to residence, business and PBX customers (if the PBX equipment is compatible with Call ID.) This feature allows a customer to see the telephone number of an incoming call displayed on the customer provided display unit. The telephone numbers that will be displayed on a Call ID subscriber's display unit include listed, non-listed and non-published numbers. Telephone numbers that will not be displayed are: (1) calls from customers who use Per-call Blocking or Line-Blocking (2) calls from customers located in central offices not a part of the SS7 Signaling System and; (3) calls placed through an operator. Call ID service also provides a residential customer with the ability to reject calls from customers who have blocked the display of their telephone number on outgoing calls. This feature is called Anonymous Call Rejection (ACR) and can be activated and deactivated by dialing a specific code. There is no additional charge for ACR service.

L. Call ID Per-Call Blocking

Per-Call Blocking is automatically available to all customers served by the Company. This blocking option allows the calling party to block the passage of their telephone number and name on outgoing calls. To activate Per-Call Blocking a special code is dialed prior to placing each call. When this blocking feature is activated by the calling party, and they place a call to a Call ID subscriber, the subscriber's display unit will indicate that the incoming call has been blocked. There is no charge to activate Per-Call Blocking and the service is provided on an unlimited basis. Call ID Per-Call Blocking does not prevent the delivery of telephone number to 911 emergency service providers.

M. Call ID Per-Line Blocking

The calling party may prevent the display of their telephone number and name on a permanent basis by subscribing to Per-Line Blocking. This blocking option automatically prevents the display of the calling number and name for all calls placed from that line to a Call ID subscriber, unless the feature is deactivated. This service is limited to residential customers. If a subscriber of Per-Line Blocking chooses to deactivate blocking, the calling telephone number and name would be sent for that call only.

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Section 5 - SUPPLEMENTAL SERVICES

5.1 Custom Calling Service

5.1.1 Description of Services (Cont'd)

M. Call ID Per-Line Blocking (Cont'd)

After the call is completed, the line automatically reverts back to the Per-Line Blocking feature. The deactivation of Per-Line Blocking is completed by dialing a special code prior to placing each call. The code to deactivate Per-Line Blocking is different than the one used to activate Per-Call Blocking. Call ID Per-Line Blocking will be available where facilities permit. The Per-Line Blocking option can only be added or removed from a customer's line by placing a service order with the Company. When this service is removed the line is automatically converted to the Per-Call Blocking capability. Call ID Per-Line Blocking does not prevent the delivery of telephone numbers to 911 emergency service providers.

Customers who use either Per-Call Blocking or Per-Line Blocking will be unable to complete calls to Call ID subscribers that have activated the Anonymous Call Rejection (ACR) feature. When a caller who has blocked the display of his/her telephone number and name calls a Call ID subscriber who has activated ACR, the caller will hear an announcement that the called party does not take anonymous calls. To complete a call to a Call ID subscriber that has activated ACR: (1) place the call by unblocking the telephone number (2) place the call through an operator which may involve charges in addition to the cost of the call. The live operator surcharge will be waived for customer who are victims of domestic violence, the staffs of domestic violence program agencies and emergency services personnel. If the operator surcharge cannot be waived when the call is being placed, the Company will, upon notification, credit the live operator surcharge amount to the aforementioned party's telephone bill. Furthermore, should alternative methods become available in the future which permit the aforementioned to access the ACR party without revealing the caller's telephone number, the Company will waive any additional charges associated with such alternative methods.

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Section 5 - SUPPLEMENTAL SERVICES

5.1 Custom Calling Service

5.1.1 Description of Services (Cont'd)

N. Direct Trunk Overflow (DTO)

The Direct Trunk Overflow feature gives the Customer another termination option if all of their DID trunks are busy. This all-trunks-busy condition may be caused either by legitimate heavy incoming traffic or by a trouble condition where the T-1 system is down and the 5ESS senses that trouble as an all-trunks-busy condition. During either busy condition, the incoming call attempts to terminate to the DID group. When the 5ESS sees all trunks busy, it will choose an alternate route for the call to a telephone number that is programmed in the 5ESS only. This telephone number has the Call Forward Remote feature assigned to it and forwards the call to a number chosen by the Customer.

Remote Access DTO enables the customer to activate and/or update the Call Forwarding on their DTO from any location. The customer uses a provided remote-access toll free number, the DTO Call Forwarding line and their four-digit PIN to review or change their call forwarding number.

Rates for DTO and Remote Access DTO can be found in Section 5.1.2 following.

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Section 5 - SUPPLEMENTAL SERVICES

5.1 Custom Calling Service

5.1.2 Rates and Charges

A. <u>CALLING FEATURES</u>	<u>Monthly Rate</u>	
Anonymous Call Rejection	n/c	
Ascending/Regular Hunting, per line	n/c	
Automatic Call Return	\$10.12	(I)
Automatic Call Redial	\$10.12	
Call Forward All Calls	\$10.12	
Call Forward Busy	\$10.12	
Call Forward Don't Answer	\$10.12	
Call Forward Plus	\$20.23	
Call fwd remote Access (Cust Program)	\$10.12	
Call Fwd Variable (Cust. Program)	\$10.12	
Call Forward Remote (no access)	\$62.04	
Call Hold 1 & 2	\$10.12	(I)
Call Privacy (aka Per Call Restrict)	n/c	
Call Trace (customer originated)	\$10.12	(I)
Call Transfer	\$10.12	
Call Waiting	\$10.12	
Caller ID (incoming)	\$10.12	
Caller ID Plus Name (incoming)	\$10.12	(I)
Caller ID (outgoing)	n/c	
Caller ID Plus Name (outgoing)	n/c	
Customized Ringing	\$10.12	(I)
DID DNIS	\$11.56	(I)
Forward Circular Hunting	n/c	
Hunting/Non Hunting Number	n/c	
Speed Calling (8 & 30)	\$10.12	(I)
ANI (DINS with ANI forwarding), per number	\$46.66	
Three Way Calling	\$10.12	(I)
Uniform Call Distribution	n/c	
Queing (UCD w/ generic Announcement)	\$10.12	(I)
B Channel Transfer/PRI T1	\$62.04	(I)
Local Account Codes, Non Verified	n/c	
Local Account codes, Verified	\$46.66	(I)
Expanded Rate Centers (up to 5)	\$129.61 per rate center	(I)

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.1 Custom Calling Service (Cont'd)

5.1.2 Rates and Charges (Cont'd)

A. <u>CALLING FEATURES</u>	<u>Monthly Rate</u>	<u>Non- Recurring Rate</u>
Remote Call Forwarding – per number	\$62.04 (I)	N/A
Remote Call Forwarding – per path	\$10.12 (I)	N/A
Selective Call Rejection	\$10.90 (I)	N/A
Selective Call Acceptance	\$10.90 (I)	N/A
Selective Call Forward	\$10.90 (I)	N/A
Selective Distinctive Alerting	\$10.90 (I)	N/A
PRI Call by Call	\$70.00 (I)	N/A
Redirect Number Delivery	\$210.00 (I)	N/A
Direct Trunk Overflow	\$155.37 (I)	\$25.00
Remote Access DTO	\$31.10 (I)	N/A

5.2 LASS Services

5.2.1 General

[RESERVED FOR FUTURE USE]

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.2 LASS Services (Cont'd)

5.2.2 Description of Features

[RESERVED FOR FUTURE USE]

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.2 LASS Services (Cont'd)

5.2.3 Rates and Charges

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PaeTec Communications, Inc.
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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.3 CENTREX Service

Services in this Section are grandfathered and available to existing Customers at existing locations only. Services are not available for new installations.

(C)
(C)

5.3.1 [RESERVED FOR FUTURE USE]

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.3 CENTREX Service (Cont'd)

5.3.2 Description of Features

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.3 CENTREX Service (Cont'd)

5.3.3 Rates and Charges

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.4 Service and Promotional Trials

5.4.1 General

The Company may establish temporary promotional programs wherein it may waive or reduce nonrecurring or recurring charges, to introduce a present or potential customer to a service not previously subscribed to by the customer.

5.4.2 Regulations

- A. Appropriate notification of the Trial will be made to all eligible customers and to the Commission. Appropriate notification may include direct mail, bill inserts, broadcast or print media, direct contact or other comparable means of notification.
- B. During a Service Trial, the service(s) is provided automatically to all eligible customers, except those customers who choose not to participate. Customers will be offered the opportunity to decline the trial service both in advance and during the trial. A customer can request that the designated service be removed at any time during the trial and not be billed a recurring charge for the period that the feature was in place. At the end of the trial, customers that do not contact the Company to indicate they wish to retain the service will be disconnected from the service at no charge.
- C. During a Promotional Trial, the service is provided to all eligible customers who ask to participate. Customers will be notified in advance of the opportunity to receive the service in the trial for free. A customer can request that the service be removed at any time during the trial and not be billed a recurring charge for the period that the service was in place. At the end of the trial, customers that do not contact the Company will be disconnected from the service.

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.4 Service and Promotional Trials (Cont'd)

5.4.2 Regulations (Cont'd)

D. Customers can subscribe to any service listed as part of a Promotional Trial and not be billed the normal Connection Charge. The offering of this trial period option is limited in that a service may be tried only once per customer, per premises.

E. The Company retains the right to limit the size and scope of a Promotional Trial.

5.5 BUSY LINE VERIFICATION AND INTERRUPT SERVICE

5.5.1 General

Upon request of a calling party, the Company will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will intercept an existing call on the called line if the calling party indicates an emergency and requests interruption.

5.5.2 Rate Application

A. A Verification Charge will apply when:

1. The operator verifies that the line is busy with a call in progress,
or
2. The operator verifies that the line is available for incoming calls.

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.5 Busy Line Verification and Interrupt Service (Cont'd)

5.5.2 Rate Application (Cont'd)

- B. Both a Verification Charge and an Interrupt Charge will apply when the operator verifies that a called number is busy with a call in progress and the customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupt call. Charges will apply whether or not the called party accepts the interruption.
- C. No charge will apply when the calling party advises that the call is from an official public emergency agency.

5.5.3 Busy Line Verification and Interrupt Service Rates

Busy Line Verification and Interrupt Service, which is furnished where and to the extent that facilities permit, provides the Customer with the following options:

- A. Busy Line Verification: Upon request of the calling party, the Company will determine if the line is clear or in use and report to the calling party.
- B. Busy Line Verification with Interrupt: The operator will interrupt the call on the called line only if the calling party indicates an emergency and request interruption.
- C. Rates: Rates for Busy Line Verification and Interrupt Service, as specified below, will apply under the following circumstances:
- D. The operator verifies that the line is busy with a call in progress.

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.5 Busy Line Verification and Interrupt Service (Cont'd)

5.5.3 Busy Line Verification and Interrupt Service Rates (Cont'd)

- E. The operator verifies that the line is available for incoming calls.
- F. The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call advising the called party the name of the calling party. One charge will apply for both verification and interruption.

Per Request

Busy Line Verification:	\$17.48	(I)
Busy Line Intercept	\$17.48	
Intercept Call Completion	\$5.64	(I)

5.6 Trap Circuit Service

5.6.1 General

Trap Circuit Service is designed to allow the customer to control the release of an incoming call so that in situations involving emergency or nuisance calls, calls may be held and traced.

5.6.2 Regulations

- A. This service is provided when there is a continuing requirement for the identification of the calling party in cases involving nuisance calls or emergency situations or other situations involving law enforcement or public safety.

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.6 Trap Circuit Service (Cont'd)

5.6.2 Regulations (Cont'd)

- B. The customer shall be required to sign a written request for this service. By signing the request the customer shall release the Company from any liability, and the customer agrees to indemnify and hold the Company harmless from any liability it may incur in providing this service. The Company may require the recommendation of an appropriate law enforcement agency prior to providing this service. Any information obtained by the Company in the tracing of a call will be provided only to the law enforcement agency designated. The only exception to this will be emergency situations such as fire, serious illness or other similar situations, in which case the appropriate agency will be notified.
- C. The equipment required to provide this service cannot be operated in all central offices. The service is restricted to locations where facilities permit.
- D. The Company makes no guarantee concerning the tracing and identification of any call when the service is provided. The Company will furnish the service only on the express condition that no liability shall attach to it for any reason arising out of the provision of the service.

5.6.3 Rates

Upon request for this service, the monthly charge to the customer will be increased by any charges incurred by the Company for the provision of this service.

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.7 Directory Assistance Service

5.7.1 General

A customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service. A customer can also receive assistance by writing the Company with a list of names and addresses for which telephone numbers are desired.

5.7.2 Regulations

A Directory Assistance Charge applies for each telephone number, area code, and/or General information requested from the Directory Assistance operator except as follows:

- A. Calls from pay telephones.
- B. Requests for telephone numbers of non-published service.
- C. Requests in which the Directory Assistance operator provides an incorrect number. The customer must inform the Company of the error in order to receive credit.
- D. Requests from individuals with certified visual or physical handicaps in which the handicap prevents the use of a local directory. Individuals must be certified in accordance with the terms outlined under "Handicapped Person" in Section 8 of this Tariff, up to a maximum of 50 requests per month.
- E. Calls from patients in hospitals, skilled nursing homes and convalescent homes which have been properly licensed by the Commonwealth of Pennsylvania and which have as their predominant undertaking the surgical, medical and nursing care of the sick and disabled.

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.7 Directory Assistance Service (Cont'd)

5.7.3 Rates

Customers are charged the following surcharges for Directory Assistance services in addition to a measured usage or flat rate charges. The directory assistance charge applies after the call allowance of two calls per line per month.

Directory Assistance, per call	\$3.48	(I)
Call Completion, per call	\$3.48	(I)
Enhanced Directory Assistance, per call	\$3.48	(I)

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.8 Local Operator Service

Local calls may be completed or billed with the live or mechanical assistance by the Company's operator center. Calls may be billed collect to the called party, to an authorized 3rd party number, to the originating line, or to a valid authorized calling card. Local calls may be placed on a station to station basis or to a specified party (see Person to Person), or designated alternate. Usage charges for local operator assisted calls are those usage charges that would normally apply to the calling party's service.

The following surcharges will be applied on a per call basis:

Calling Card - Customer Dialed	\$8.73	(I)
Calling Card – Operator Must Dial	\$8.73	
Calling Card – Operator Dialed	\$9.63	
Collect	\$11.38	
Third Party	\$17.48	
Person-to-Person	\$17.48	
Sent Paid Non Coin/Station-to-Station	\$17.48	
Payphone Surcharge	\$5.25	
Busy Line Verification	\$17.48	
Busy Line Verification Interrupt	\$17.48	
General Assistance	\$3.48	
Operator Dialed Surcharge	\$3.76	(I)

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.9 Stand Alone Voice Mail Service

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.10 Blocking Service

5.10.1 General

Blocking service is a feature that permits customers to restrict access from their telephone line to various discretionary services. Line Blocking must be added to a customer's line by contacting the Telephone Company business office and having a service order issued. The following blocking options are available to residential and business customers:

- A. 900, 700 Blocking - allows the subscriber to block all calls beginning with the 900 and 700 prefixes (i.e. 900-XXX-XXXX) from being placed.
- B. 900, 971, 974 & 700 Blocking - allows the subscriber to block all calls beginning with the 900, 971, 974 and 700 prefixes from being placed.
- C. Third Number Billed and Collect Call Restriction - provides the subscriber with a method of denying all third number billed and collect calls to a specific telephone number provided the transmitting operator checks their validation data base.

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.10 Blocking Service (Cont'd)

- D. Toll Restriction (1+ and 0+ Blocking) - provides the subscriber with local dialing capabilities but blocks any customer-dialed call that has a long distance charge associated with it.

Toll Restriction will not block the following types of calls:
911 (Emergency), 1 + 800 (Toll Free), and operator assisted toll calls.

- E. Toll Restriction Plus - provides subscribers with Toll Restriction, as described in 1.d. of this Section, and blocking of 411 calls.
- F. Direct Inward Dialing Blocking (Third Party and Collect Call) - provides business customers who subscribe to DID service to have Third Party and Collect Call Blocking on the number ranges provided by the Company.
- G. Caller ID Blocking-refer to Section 5 Page 4 of this tariff.

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.10 Blocking Service (Cont'd)

5.10.2 Regulations

- A. The Company will not be liable for any charge incurred when any long distance carrier or alternative operator service provider accepts third number billed or collect calls.
- B. Blocking Service is available where equipment and facilities permit.

5.10.3 Rates and Charges

A. Nonrecurring Charges

900 and 700 Blocking	
- Residential	\$ 0.00
- Business (up to 200 lines)	See Note
900, 971, 974, and 700 Blocking	
- Residential	\$ 0.00
- Business (up to 200 lines)	See Note

CONNECTION CHARGES apply as specified in Section 3 of this tariff.

Note: Blocking service is provided to residential subscribers at no additional charge. Business subscribers electing either service 90 days after the establishment of service will be charged \$9.00

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.10 BLOCKING SERVICE (Cont'd)

5.10.3 Rates and Charges (Cont'd)

A. Recurring Charges

Third Number Billed and Collect Call Restriction

- Residential	\$ 0.00
- Business (up to 200 lines)	\$ 0.00

Toll Restriction

- Residential	\$ 0.00
- Business (up to 200 lines)	\$ 0.00

Toll Restriction Plus

- Residential	\$ 0.00
- Business (up to 200 lines)	\$ 0.00

Direct Inward Dialing Blocking

(Third Party and Collect Call)

- Initial Activation	\$ 0.00
- Subsequent Activation (per line)	\$ 0.00

1. Pricing for Blocking Service for a business subscriber with more than 200 lines will be based on the costs incurred by Company to provide the service.
2. CONNECTION CHARGES apply as specified in Section 3 of this tariff.

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.11 Customized Number Service

5.11.1 [RESERVED FOR FUTURE USE]

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.11 Customized Number Service (Cont'd)

5.11.2 [RESERVED FOR FUTURE USE]

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.12 Customer Requested Service Suspension

5.12.1 At the request of the customer the Company will suspend incoming and outgoing service on the customer's access line for a period of time not to exceed one year. The equipment is left in place and directory listings are continued during the suspension period without change. At the customer's request the Company will provide the customer with an intercept recording referring callers to another number.

5.12.2 The company will assess a lower monthly rate for Customer Requested Service Suspension as noted below. However, any mileage charges, monthly cable charges or monthly construction charges are still due, without reduction during the period of suspension.

<u>Period of Suspension</u>	<u>Charge</u>
- First Month or Partial Month	Regular Monthly Rate (no reduction)
- Each Additional Month (up to the one-year limit)	½ Regular Monthly Rate

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.13 Remote Call Forwarding Service

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.14 Foreign Exchange Service

Foreign Exchange Service provides local calling capability to customers who call a central office other than the central office which normally serves the customer's location.

A. Rates

Billing is calculated by multiplying the customer's DID trunk rate times the number of subscribed channels.

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Section 6 - SERVICE AREAS

6.1 General

Each exchange within the Company's service area within Pennsylvania is assigned to a Zone which is used to specify Business and Residential Local Flat and Local Measured Rates. The following chart illustrates Company Pennsylvania local calling areas.

Zone One indicates contiguous exchanges and are considered local calls. Zone One rates can be found in section 3.4 of this tariff. All calls made to locations other than those included in Zone One are considered intraLATA toll calls. Rates for Company completed intraLATA toll calls can be found in Company PA PUC Tariffs No. 1 and No.2.

For example, suppose a customer wanted to know how much it would cost to call Bedminster from Doylestown. They would locate Doylestown in the left column under EXCHANGE OR LOCALITY. They would then search for Bedminster in that row either under the column heading ZONE ONE CALLING AREA. Bedminster is located under ZONE ONE CALLING AREA and thus the call has a Zone One rate. If Bedminster was not located under the ZONE ONE CALLING AREA column heading it would be considered an intraLATA toll call.

Section 6 - SERVICE AREAS

6.1 General (Cont'd)

A. Company Rate Centers

For the purpose of determining measured local use and local calling areas, the Company's service area within the Commonwealth of Pennsylvania is divided into the following zones. Maps of these exchange areas can be found in Section 12 of this Tariff. The zones include:

Philadelphia Zone 1- Center includes all customers with the NPA/Nxx of 215/825.

Chester

Doyletown

Media

Lansdale

Swarthmore

Linelxngtn

Darby-Ridley/Park-Sharon Hill

Newton

Upper Darby

Northwales

Havertown-Manoa

Philadelphia Zone 2 - Center includes all customers with the NPA/Nxx of 267/295.

Broomall-Newton Square

Philadelphia Zone 4 - Center includes all customers with the NPA/Nxx of 267/350.

Cynwyd-Narbeth

Flourtown

Ardmore

Ambler

Bryn Mawr

Cheltenham-Elkins/Park-Jenkintown

Wayne

Bethayres-Huntingdon

Paoli-Malvern-Berwyn

Willow Grove

Valley Forge

Hatboro

Conshohocken

Feasterville-Churchville

Section 6 - SERVICE AREAS (Cont'd)

6.1 General

A. General (Cont'd)

Pottstown
Eddington-Cornwells Heights
Royersford
Bristol
W Chester
Langhorne
Levittown
New Castle
Warrington
Norristown
Collegevl
Exton
Northamptn
Chester Heights
Gibsonia (C)
Robesonia (C)

Section 6 - SERVICE AREAS (Cont'd)

6.2 Determination of Mileage

6.2.1 Rates Based Upon Distance

- A. Service for which rates are mileage sensitive are rated on the airline distance between the Company's switch location and Customer-designated premises or the end office of the Customer-designated premises. Distance between two points is measured as airline distance between the wire centers of the originating and terminating telephone lines. The wire center is a set of geographic coordinates, as referenced in NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. No. 4, associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven-digit telephone number). Except that, until the NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. No. 4 is revised.
- B. to include certain Company wire centers, the airline distance should be determined utilizing the "V" (vertical) and "H" (horizontal) coordinates as set forth in AT&T Tariff F.C.C. No. 10.
- C. The airline distance between any two wire centers is determined as follows:
1. Obtain the "V" and "H" coordinates for each wire center from the above-referenced NECA tariff.
 2. Compute the difference between the "V" coordinates of the two wire centers; and the difference between the two "H" coordinates.
 3. Square each difference obtained in step (2) above.
 4. Add the square of the "V" difference and the square of the "H" difference obtained in step (3).
 5. Divide the sum of the squares by 10. Round to the next higher whole number if any fraction is obtained.

Section 6 - SERVICE AREAS (Cont'd)

6.2 Determination of Mileage (Cont'd)

6.2.1 Rates Based Upon Distance (Cont'd)

6. Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

7. Formula =
$$\sqrt{\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}}$$

6.3 Local Calling Areas

A. Dial Tone Line Cells

For the purpose of determining Dial Tone Line monthly rates for Advantage Business Line customers, the exchange areas are classified into one of four (4) Dial Tone Line Cells. These Cell classifications are determined by the criteria listed below. The categorizations of exchange areas are as set forth in Verizon Pennsylvania's Pa P.U.C Tariff No. 180A. This is applicable to customers subscribing to PAETEC's Advantage Feature Pack service only.

Cell 1 – All Philadelphia and Pittsburgh City Exchange Areas or Zones with more than 9,000 working pairs per square mile

Cell 2 – All remaining Philadelphia and Pittsburgh City Exchange Areas or Zones.

Cell 3 – All Philadelphia and Pittsburgh City Exchange Areas or Zones with more than 500 working pairs per square mile.

Cell 4 – All remaining Exchange Areas.

(C)

(C)

 Section 6 - SERVICE AREAS (Cont'd)

6.3 Local Calling Areas (Cont'd)

Exchange or Locality

Philadelphia Zone 1

Zone One Calling Area

Pennsburg, Philadelphia Zones 1, 2, 3, 4, Chester Heights, Chester, Media, Swarthmore, Darby-Ridley/Park-Sharon Hill, Upper Darby, Havertown-Minoa, Broomall-Newton Square, Cynwyd-Narberth, Ardmore, Bryn Mar, Wayne, Paoli-Malvern-Berwyn, Valley Forge, Norristown, Conshohocken, Fourtown, Ambler, Cheltenham-Elkins/Park-Jenkintown, Bethayres-Huntingdon, Willow Grove, Hatboro, feastenille-Churchville, Eddington-Cornwells Heights, Bristol, Langhorne, Levittown, Warrington

Doylestown

Bedminster, Buckingham, Carversvl, Doylestown, Dublin, Lansdale, Linelxngtn, Hew Hope, Newtown, N Wales, Pennsburg, Philadelphia Zones 1, 2, 3, 4, Chester Heights, Chester, Media, Swarthmore, Darby-Ridley/Park-Sharon Hill, Upper Darby, Havertown-Manoa, Broomall-Newton Square, Cynwyd-Narberth, Ardmore, Bryn Mawr, Wayne, Paoli-Malvern-Berwyn, Valley Forge, Norristown, Conshohocken, Fourtown, Ambler, Cheltenham-Elkins/Park-Jenkintown, Bethayres-Huntingdon, Willow Grove, Hatboro, feastenille-Churchville, Eddington-Cornwells Heights, Bristol, Langhorne, Levittown, Warrington, Perkasio, Plumstedvl, Souderton, Wycombe

Lansdale

Center Pt, Collegevl, Doylestown, Dublin, Green Lane, Harleysvl, Lansdale, Linelxngtn, N Wales, Pennsburg, Philadelphia Zones 1, 2, 3, 4, Chester Heights, Chester, Media, Swarthmore, Darby-Ridley/Park-Sharon Hill, Upper Darby, Havertown-Manoa, Broomall-Newton Square, Cynwyd-Narberth, Ardmore, Bryn Mawr, Wayne, Paoli-Malvern-Berwyn, Valley Forge, Norristown, Conshohocken, Fourtown, Ambler, Cheltenham-Elkins/Park-Jenkintown, Bethayres-Huntingdon, Willow Grove, Hatboro, feastenille-Churchville, Eddington-Cornwells Heights, Bristol, Langhorne, Levittown, Warrington, Perkasio, Schwenksvl, Souderton

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 Section 6 - SERVICE AREAS (Cont'd)

6.3 Local Calling Areas (Cont'd)

Exchange or Locality

Linexngtn

Zone One Calling Area

Buckingham, Doylestown, Dublin, Harleysvl, Lansdale, Linexngtn, N Wales, Pennsburg, Philadelphia Zones 1, 2, 3, 4, Chester Heights, Chester, Media, Swarthmore, Darby-Ridley/Park-Sharon Hill, Upper Darby, Havertown-Manoa, Broomall-Newton Square, Cynwyd-Narberth, Ardmore, Bryn Mawr, Wayne, Paoli-Malvern-Berwyn, Valley Forge, Norristown, Conshohocken, Fourtown, Ambler, Cheltenham-Elkins/Park-Jenkintown, Bethayres-Huntingdon, Willow Grove, Hatboro, feastenille-Churchville, Eddington-Cornwells Heights, Bristol, Langhorne, Levittown, Warrington, Perkasio, Plumstedvl, Souderton

Newtown

Buckingham, Doylestown, Mortonvl, New Hope, Newtown, Pennsburg, Philadelphia Zones 1, 2, 3, 4, Chester Heights, Chester, Media, Swarthmore, Darby-Ridley/Park-Sharon Hill, Upper Darby, Havertown-Manoa, Broomall-Newton Square, Cynwyd-Narberth, Ardmore, Bryn Mawr, Wayne, Paoli-Malvern-Berwyn, Valley Forge, Norristown, Conshohocken, Fourtown, Ambler, Cheltenham-Elkins/Park-Jenkintown, Bethayres-Huntingdon, Willow Grove, Hatboro, feastenille-Churchville, Eddington-Cornwells Heights, Bristol, Langhorne, Levittown, Warrington, Wycombe, Yardley

N Wales

Center Pt., Collegevl, Doylestown, Harleysvl, Lansdale, Linexngtn, N Wales, Pennsburg, Philadelphia Zones 1, 2, 3, 4, Chester Heights, Chester, Media, Swarthmore, Darby-Ridley/Park-Sharon Hill, Upper Darby, Havertown-Manoa, Broomall-Newton Square, Cynwyd-Narberth, Ardmore, Bryn Mawr, Wayne, Paoli-Malvern-Berwyn, Valley Forge, Norristown, Conshohocken, Fourtown, Ambler, Cheltenham-Elkins/Park-Jenkintown, Bethayres-Huntingdon, Willow Grove, Hatboro, feastenille-Churchville, Eddington-Cornwells Heights, Bristol, Langhorne, Levittown, Warrington, Souderton

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Section 6 - SERVICE AREAS (Cont'd)

6.3 Local Calling Areas (Cont'd)

Exchange or Locality

Philadelphia Zone 2

Zone One Calling Area

Pennsburg, Philadelphia Zones 1, 2, 3, 4, Chester Heights, Chester, Media, Swarthmore, Darby-Ridley/Park-Sharon Hill, Upper Darby, Havertown-Manoa, Broomall-Newton Square, Cynwyd-Narberth, Ardmore, Bryn Mawr, Wayne, Paoli-Malvern-Berwyn, Valley Forge, Norristown, Conshohocken, Fourtown, Ambler, Cheltenham-Elkins/Park-Jenkintown, Bethayres-Huntingdon, Willow Grove, Hatboro, feastenille-Churchville, Eddington-Cornwells Heights, Bristol, Langhorne, Levittown, Warrington

Cheltenham-Elkins/
Park-Jenkintown

N Wales, Pennsburg, Philadelphia Zones 1, 2, 3, 4, Chester Heights, Chester, Media, Swarthmore, Darby-Ridley/Park-Sharon Hill, Upper Darby, Havertown-Manoa, Broomall-Newton Square, Cynwyd-Narberth, Ardmore, Bryn Mawr, Wayne, Paoli-Malvern-Berwyn, Valley Forge, Norristown, Conshohocken, Fourtown, Ambler, Cheltenham-Elkins/Park-Jenkintown, Bethayres-Huntingdon, Willow Grove, Hatboro, feastenille-Churchville, Eddington-Cornwells Heights, Bristol, Langhorne, Levittown, Warrington

Feastenille-Churchville

Newtown, Pennsburg, Philadelphia Zones 1, 2, 3, 4, Chester Heights, Chester, Media, Swarthmore, Darby-Ridley/Park-Sharon Hill, Upper Darby, Havertown-Manoa, Broomall-Newton Square, Cynwyd-Narberth, Ardmore, Bryn Mawr, Wayne, Paoli-Malvern-Berwyn, Valley Forge, Norristown, Conshohocken, Fourtown, Ambler, Cheltenham-Elkins/Park-Jenkintown, Bethayres-Huntingdon, Willow Grove, Hatboro, feastenille-Churchville, Eddington-Cornwells Heights, Bristol, Langhorne, Levittown, Warrington, Wycombe

Section 6 - SERVICE AREAS (Cont'd)

6.3 Local Calling Areas (Cont'd)

Exchange or Locality

Philadelphia Zone 4

Zone One Calling Area

Pennsburg, Philadelphia Zones 1, 2, 3, 4, Chester Heights, Chester, Media, Swarthmore, Darby-Ridley/Park-Sharon Hill, Upper Darby, Havertown-Manoa, Broomall-Newton Square, Cynwyd-Narberth, Ardmore, Bryn Mawr, Wayne, Paoli-Malvern-Berwyn, Valley Forge, Norristown, Conshohocken, Fourtown, Ambler, Cheltenham-Elkins/Park-Jenkintown, Bethayres-Huntingdon, Willow Grove, Hatboro, feastenille-Churchville, Eddington-Cornwells Heights, Bristol, Langhorne, Levittown, Warrington

Flourtown

Pennsburg, Philadelphia Zones 1, 2, 3, 4, Chester Heights, Chester, Media, Swarthmore, Darby-Ridley/Park-Sharon Hill, Upper Darby, Havertown-Manoa, Broomall-Newton Square, Cynwyd-Narberth, Ardmore, Bryn Mawr, Wayne, Paoli-Malvern-Berwyn, Valley Forge, Norristown, Conshohocken, Fourtown, Ambler, Cheltenham-Elkins/Park-Jenkintown, Bethayres-Huntingdon, Willow Grove, Hatboro, feastenille-Churchville, Eddington-Cornwells Heights, Bristol, Langhorne, Levittown, Warrington

Ambler

N Wales, Pennsburg, Philadelphia Zones 1, 2, 3, 4, Chester Heights, Chester, Media, Swarthmore, Darby-Ridley/Park-Sharon Hill, Upper Darby, Havertown-Manoa, Broomall-Newton Square, Cynwyd-Narberth, Ardmore, Bryn Mawr, Wayne, Paoli-Malvern-Berwyn, Valley Forge, Norristown, Conshohocken, Fourtown, Ambler, Cheltenham-Elkins/Park-Jenkintown, Bethayres-Huntingdon, Willow Grove, Hatboro, feastenille-Churchville, Eddington-Cornwells Heights, Bristol, Langhorne, Levittown, Warrington

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Section 6 - SERVICE AREAS (Cont'd)

6.3 Local Calling Areas (Cont'd)

Exchange or Locality

Bethayres-Huntingdon

Zone One Calling Area

Pennsburg, Philadelphia Zones 1, 2, 3, 4, Chester Heights, Chester, Media, Swarthmore, Darby-Ridley/Park-Sharon Hill, Upper Darby, Havertown-Manoa, Broomall-Newton Square, Cynwyd-Narberth, Ardmore, Bryn Mawr, Wayne, Paoli-Malvern-Berwyn, Valley Forge, Norristown, Conshohocken, Fourtown, Ambler, Cheltenham-Elkins/Park-Jenkintown, Bethayres-Huntingdon, Willow Grove, Hatboro, feastenille-Churchville, Eddington-Cornwells Heights, Bristol, Langhorne, Levittown, Warrington

Willow Grove

Pennsburg, Philadelphia Zones 1, 2, 3, 4, Chester Heights, Chester, Media, Swarthmore, Darby-Ridley/Park-Sharon Hill, Upper Darby, Havertown-Manoa, Broomall-Newton Square, Cynwyd-Narberth, Ardmore, Bryn Mawr, Wayne, Paoli-Malvern-Berwyn, Valley Forge, Norristown, Conshohocken, Fourtown, Ambler, Cheltenham-Elkins/Park-Jenkintown, Bethayres-Huntingdon, Willow Grove, Hatboro, feastenille-Churchville, Eddington-Cornwells Heights, Bristol, Langhorne, Levittown, Warrington

Hatboro

Pennsburg, Philadelphia Zones 1, 2, 3, 4, Chester Heights, Chester, Media, Swarthmore, Darby-Ridley/Park-Sharon Hill, Upper Darby, Havertown-Manoa, Broomall-Newton Square, Cynwyd-Narberth, Ardmore, Bryn Mawr, Wayne, Paoli-Malvern-Berwyn, Valley Forge, Norristown, Conshohocken, Fourtown, Ambler, Cheltenham-Elkins/Park-Jenkintown, Bethayres-Huntingdon, Willow Grove, Hatboro, feastenille-Churchville, Eddington-Cornwells Heights, Bristol, Langhorne, Levittown, Warrington

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Section 6 - SERVICE AREAS (Cont'd)

6.3 Local Calling Areas (Cont'd)

Exchange or Locality

Zone One Calling Area

Eddington-Cornwells Heights

Pennsburg, Philadelphia Zones 1, 2, 3, 4, Chester Heights, Chester, Media, Swarthmore, Darby-Ridley/Park-Sharon Hill, Upper Darby, Havertown-Manoa, Broomall-Newton Square, Cynwyd-Narberth, Ardmore, Bryn Mawr, Wayne, Paoli-Malvern-Berwyn, Valley Forge, Norristown, Conshohocken, Fourtown, Ambler, Cheltenham-Elkins/Park-Jenkintown, Bethayres-Huntingdon, Willow Grove, Hatboro, feastenille-Churchville, Eddington-Cornwells Heights, Bristol, Langhorne, Levittown, Warrington

Bristol

Morrisvl, Pennsburg, Philadelphia Zones 1, 2, 3, 4, Chester Heights, Chester, Media, Swarthmore, Darby-Ridley/Park-Sharon Hill, Upper Darby, Havertown-Manoa, Broomall-Newton Square, Cynwyd-Narberth, Ardmore, Bryn Mawr, Wayne, Paoli-Malvern-Berwyn, Valley Forge, Norristown, Conshohocken, Fourtown, Ambler, Cheltenham-Elkins/Park-Jenkintown, Bethayres-Huntingdon, Willow Grove, Hatboro, feastenille-Churchville, Eddington-Cornwells Heights, Bristol, Langhorne, Levittown, Warrington, Yardley

Langhorne

Morrisvl, Newtown, Pennsburg, Philadelphia Zones 1, 2, 3, 4, Chester Heights, Chester, Media, Swarthmore, Darby-Ridley/Park-Sharon Hill, Upper Darby, Havertown-Manoa, Broomall-Newton Square, Cynwyd-Narberth, Ardmore, Bryn Mawr, Wayne, Paoli-Malvern-Berwyn, Valley Forge, Norristown, Conshohocken, Fourtown, Ambler, Cheltenham-Elkins/Park-Jenkintown, Bethayres-Huntingdon, Willow Grove, Hatboro, Feastenille-Churchville, Eddington-Cornwells Heights, Bristol, Langhorne, Levittown, Warrington, Yardley

Section 6 - SERVICE AREAS (Cont'd)**6.3 Local Calling Areas (Cont'd)****Exchange or Locality**

Levittown

Zone One Calling Area

Morrisvl, Newtown, Pennsburg, Philadelphia Zones 1, 2, 3, 4, Chester Heights, Chester, Media, Swarthmore, Darby-Ridley/Park-Sharon Hill, Upper Darby, Havertown-Manoa, Broomall-Newton Square, Cynwyd-Narberth, Ardmore, Bryn Mawr, Wayne, Paoli-Malvern-Berwyn, Valley Forge, Norristown, Conshohocken, Fourtown, Ambler, Cheltenham-Elkins/Park-Jenkintown, Bethayres-Huntingdon, Willow Grove, Hatboro, Feasterville-Churchville, Eddington-Cornwells Heights, Bristol, Langhorne, Levittown, Warrington, Yardley

Exton

Chesterspg, Coatesvl, Downingtn, Eagle, Exton, Glenmoore, Lenape, Mortonvl, Pennsburg, Philadelphia Zones 1, 2, 3, 4, Chester Heights, Chester, Media, Swarthmore, Darby-Ridley/Park-Sharon Hill, Upper Darby, Havertown-Manoa, Broomall-Newton Square, Cynwyd-Narberth, Ardmore, Bryn Mawr, Wayne, Paoli-Malvern-Berwyn, Valley Forge, Norristown, Conshohocken, Fourtown, Ambler, Cheltenham-Elkins/Park-Jenkintown, Bethayres-Huntingdon, Willow Grove, Hatboro, feasterville-Churchville, Eddington-Cornwells Heights, Bristol, Langhorne, Levittown, Warrington, Pughtown, W Chester, W Town

Havertown-Manoa

Pennsburg, Philadelphia Zones 1, 2, 3, 4, Chester Heights, Chester, Media, Swarthmore, Darby-Ridley/Park-Sharon Hill, Upper Darby, Havertown-Manoa, Broomall-Newton Square, Cynwyd-Narberth, Ardmore, Bryn Mawr, Wayne, Paoli-Malvern-Berwyn, Valley Forge, Norristown, Conshohocken, Fourtown, Ambler, Cheltenham-Elkins/Park-Jenkintown, Bethayres-Huntingdon, Willow Grove, Hatboro, feasterville-Churchville, Eddington-Cornwells Heights, Bristol, Langhorne, Levittown, Warrington

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 Section 6 - SERVICE AREAS (Cont'd)

6.3 Local Calling Areas (Cont'd)

Exchange or Locality**Zone One Calling Area**

Warrington

Buckingham, Doylestown, Linelxngtn, Pennsburg, Philadelphia Zones 1, 2, 3, 4, Chester Heights, Chester, Media, Swarthmore, Darby-Ridley/Park-Sharon Hill, Upper Darby, Havertown-Manoa, Broomall-Newton Square, Cynwyd-Narberth, Ardmore, Bryn Mawr, Wayne, Paoli-Malvern-Berwyn, Valley Forge, Norristown, Conshohocken, Fourtown, Ambler, Cheltenham-Elkins/Park-Jenkintown, Bethayres-Huntingdon, Willow Grove, Hatboro, feastenille-Churchville, Eddington-Cornwells Heights, Bristol, Langhorne, Levittown, Warrington, Wycombe

Norristown

Center Pt., Collegevl, Harleysvl, N Wales, Pennsburg, Philadelphia Zones 1, 2, 3, 4, Chester Heights, Chester, Media, Swarthmore, Darby-Ridley/Park-Sharon Hill, Upper Darby, Havertown-Manoa, Broomall-Newton Square, Cynwyd-Narberth, Ardmore, Bryn Mawr, Wayne, Paoli-Malvern-Berwyn, Valley Forge, Norristown, Conshohocken, Fourtown, Ambler, Cheltenham-Elkins/Park-Jenkintown, Bethayres-Huntingdon, Willow Grove, Hatboro, feastenille-Churchville, Eddington-Cornwells Heights, Bristol, Langhorne, Levittown, Warrington, Phoenixvl, Royersford, Schwenksvl

Collegeville

Center Pt., Collegevl, Green Lane, Harleysvl, Lansdale, N Wales, Pennsburg, Philadelphia Zones 1, 2, 3, 4, Chester Heights, Chester, Media, Swarthmore, Darby-Ridley/Park-Sharon Hill, Upper Darby, Havertown-Manoa, Broomall-Newton Square, Cynwyd-Narberth, Ardmore, Bryn Mawr, Wayne, Paoli-Malvern-Berwyn, Valley Forge, Norristown, Conshohocken, Fourtown, Ambler, Cheltenham-Elkins/Park-Jenkintown, Bethayres-Huntingdon, Willow Grove, Hatboro, feastenille-Churchville, Eddington-Cornwells Heights, Bristol, Langhorne, Levittown

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 Section 6 - SERVICE AREAS (Cont'd)

6.3 Local Calling Areas (Cont'd)

Exchange or Locality**Zone One Calling Area**

Collegetown (Cont'd)

Warrington, Phoenixville, Pottstown, Royersford, Schwenksville, Souderton

North Hampton

Allentown, Bath, Bethlehem, Catasauqua, Ironton, North Hampton, Slatinton

Chester Heights

Holly Oak, Lenape, Mendenhall, Pennsburg, Philadelphia Zones 1, 2, 3, 4, Chester Heights, Chester, Media, Swarthmore, Darby-Ridley/Park-Sharon Hill, Upper Darby, Havertown-Manoa, Broomall-Newton Square, Cynwyd-Narberth, Ardmore, Bryn Mawr, Wayne, Paoli-Malvern-Berwyn, Valley Forge, Norristown, Conshohocken, Fourtown, Ambler, Cheltenham-Elkins/Park-Jenkintown, Bethayres-Huntingdon, Willow Grove, Hatboro, feasterville-Churchville, Eddington-Cornwells Heights, Bristol, Langhorne, Levittown, Warrington, West Chester, West Town, Wilmington

Chester

Holly Oak, Pennsburg, Philadelphia Zones 1, 2, 3, 4, Chester Heights, Chester, Media, Swarthmore, Darby-Ridley/Park-Sharon Hill, Upper Darby, Havertown-Manoa, Broomall-Newton Square, Cynwyd-Narberth, Ardmore, Bryn Mawr, Wayne, Paoli-Malvern-Berwyn, Valley Forge, Norristown, Conshohocken, Fourtown, Ambler, Cheltenham-Elkins/Park-Jenkintown, Bethayres-Huntingdon, Willow Grove, Hatboro, feasterville-Churchville, Eddington-Cornwells Heights, Bristol, Langhorne, Levittown, Warrington

Media

Pennsburg, Philadelphia Zones 1, 2, 3, 4, Chester Heights, Chester, Media, Swarthmore, Darby-Ridley/Park-Sharon Hill, Upper Darby, Havertown-Manoa, Broomall-Newton Square, Cynwyd-Narberth, Ardmore, Bryn Mawr, Wayne, Paoli-Malvern-Berwyn, Valley Forge, Norristown, Conshohocken, Fourtown, Ambler, Cheltenham-Elkins/Park-Jenkintown

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Section 6 - SERVICE AREAS (Cont'd)

6.3 Local Calling Areas (Cont'd)

Exchange or Locality

Zone One Calling Area

Media (Cont'd)

Bethayres-Huntingdon, Willow Grove, Hatboro, feastenille-Churchville, Eddington-Cornwells Heights, Bristol, Langhorne, Levittown, Warrington

Swarthmore

Pennsburg, Philadelphia Zones 1, 2, 3, 4, Chester Heights, Chester, Media, Swarthmore, Darby-Ridley/Park-Sharon Hill, Upper Darby, Havertown-Manoa, Broomall-Newton Square, Cynwyd-Narberth, Ardmore, Bryn Mawr, Wayne, Paoli-Malvern-Berwyn, Valley Forge, Norristown, Conshohocken, Fourtown, Ambler, Cheltenham-Elkins/Park-Jenkintown, Bethayres-Huntingdon, Willow Grove, Hatboro, feastenille-Churchville, Eddington-Cornwells Heights, Bristol, Langhorne, Levittown, Warrington

Darby-Ridley/Park-Sharon Hill

Pennsburg, Philadelphia Zones 1, 2, 3, 4, Chester Heights, Chester, Media, Swarthmore, Darby-Ridley/Park-Sharon Hill, Upper Darby, Havertown-Manoa, Broomall-Newton Square, Cynwyd-Narberth, Ardmore, Bryn Mawr, Wayne, Paoli-Malvern-Berwyn, Valley Forge, Norristown, Conshohocken, Fourtown, Ambler, Cheltenham-Elkins/Park-Jenkintown, Bethayres-Huntingdon, Willow Grove, Hatboro, feastenille-Churchville, Eddington-Cornwells Heights, Bristol, Langhorne, Levittown, Warrington

Upper Darby

Pennsburg, Philadelphia Zones 1, 2, 3, 4, Chester Heights, Chester, Media, Swarthmore, Darby-Ridley/Park-Sharon Hill, Upper Darby, Havertown-Manoa, Broomall-Newton Square, Cynwyd-Narberth, Ardmore, Bryn Mawr, Wayne, Paoli-Malvern-Berwyn, Valley Forge, Norristown, Conshohocken, Fourtown, Ambler, Cheltenham-Elkins/Park-Jenkintown, Bethayres-Huntingdon, Willow Grove, Hatboro, feastenille-Churchville, Eddington-Cornwells Heights, Bristol, Langhorne, Levittown, Warrington

Section 6 - SERVICE AREAS (Cont'd)

6.3 Local Calling Areas (Cont'd)

Exchange or Locality

Broomall-Newton Square

Zone One Calling Area

Pennsburg, Philadelphia Zones 1, 2, 3, 4, Chester Heights, Chester, Media, Swarthmore, Darby-Ridley/Park-Sharon Hill, Upper Darby, Havertown-Manoa, Broomall-Newton Square, Cynwyd-Narberth, Ardmore, Bryn Mawr, Wayne, Paoli-Malvern-Berwyn, Valley Forge, Norristown, Conshohocken, Fourtown, Ambler, Cheltenham-Elkins/Park-Jenkintown, Bethayres-Huntingdon, Willow Grove, Hatboro, feastenille-Churchville, Eddington-Cornwells Heights, Bristol, Langhorne, Levittown, Warrington

Cynwyd-Narberth

Pennsburg, Philadelphia Zones 1, 2, 3, 4, Chester Heights, Chester, Media, Swarthmore, Darby-Ridley/Park-Sharon Hill, Upper Darby, Havertown-Manoa, Broomall-Newton Square, Cynwyd-Narberth, Ardmore, Bryn Mawr, Wayne, Paoli-Malvern-Berwyn, Valley Forge, Norristown, Conshohocken, Fourtown, Ambler, Cheltenham-Elkins/Park-Jenkintown, Bethayres-Huntingdon, Willow Grove, Hatboro, feastenille-Churchville, Eddington-Cornwells Heights, Bristol, Langhorne, Levittown, Warrington

Ardmore

Pennsburg, Philadelphia Zones 1, 2, 3, 4, Chester Heights, Chester, Media, Swarthmore, Darby-Ridley/Park-Sharon Hill, Upper Darby, Havertown-Manoa, Broomall-Newton Square, Cynwyd-Narberth, Ardmore, Bryn Mawr, Wayne, Paoli-Malvern-Berwyn, Valley Forge, Norristown, Conshohocken, Fourtown, Ambler, Cheltenham-Elkins/Park-Jenkintown, Bethayres-Huntingdon, Willow Grove, Hatboro, feastenille-Churchville, Eddington-Cornwells Heights, Bristol, Langhorne, Levittown, Warrington

Section 6 - SERVICE AREAS (Cont'd)

6.3 Local Calling Areas (Cont'd)

Exchange or Locality

Bryn Mawr

Zone One Calling Area

Pennsburg, Philadelphia Zones 1, 2, 3, 4, Chester Heights, Chester, Media, Swarthmore, Darby-Ridley/Park-Sharon Hill, Upper Darby, Havertown-Manoa, Broomall-Newton Square, Cynwyd-Narberth, Ardmore, Bryn Mawr, Wayne, Paoli-Malvern-Berwyn, Valley Forge, Norristown, Conshohocken, Fourtown, Ambler, Cheltenham-Elkins/Park-Jenkintown, Bethayres-Huntingdon, Willow Grove, Hatboro, feastenille-Churchville, Eddington-Cornwells Heights, Bristol, Langhorne, Levittown, Warrington

Conshohocken

Pennsburg, Philadelphia Zones 1, 2, 3, 4, Chester Heights, Chester, Media, Swarthmore, Darby-Ridley/Park-Sharon Hill, Upper Darby, Havertown-Manoa, Broomall-Newton Square, Cynwyd-Narberth, Ardmore, Bryn Mawr, Wayne, Paoli-Malvern-Berwyn, Valley Forge, Norristown, Conshohocken, Fourtown, Ambler, Cheltenham-Elkins/Park-Jenkintown, Bethayres-Huntingdon, Willow Grove, Hatboro, feastenille-Churchville, Eddington-Cornwells Heights, Bristol, Langhorne, Levittown, Warrington

Section 6 - SERVICE AREAS (Cont'd)

6.3 Local Calling Areas (Cont'd)

Exchange or Locality

Zone One Calling Area

Wayne

Pennsburg, Philadelphia Zones 1, 2, 3, 4, Chester Heights, Chester, Media, Swarthmore, Darby-Ridley/Park-Sharon Hill, Upper Darby, Havertown-Manoa, Broomall-Newton Square, Cynwyd-Narberth, Ardmore, Bryn Mawr, Wayne, Paoli-Malvern-Berwyn, Valley Forge, Norristown, Conshohocken, Fourtown, Ambler, Cheltenham-Elkins/Park-Jenkintown, Bethayres-Huntingdon, Willow Grove, Hatboro, feastenille-Churchville, Eddington-Cornwells Heights, Bristol, Langhorne, Levittown, Warrington

Paoli-Malern-Berwyn

Chesterspg, Downingtn, Eagle, Exton, Lenape, Phoenixvl, W Chester, W Town, Pennsburg, Philadelphia Zones 1, 2, 3, 4, Chester Heights, Chester, Media, Swarthmore, Darby-Ridley/Park-Sharon Hill, Upper Darby, Havertown-Manoa, Broomall-Newton Square, Cynwyd-Narberth, Ardmore, Bryn Mawr, Wayne, Paoli-Malvern-Berwyn, Valley Forge, Norristown, Conshohocken, Fourtown, Ambler, Cheltenham-Elkins/Park-Jenkintown, Bethayres-Huntingdon, Willow Grove, Hatboro, feastenille-Churchville, Eddington-Cornwells Heights, Bristol, Langhorne, Levittown, Warrington

Valley Forge

Collegevl, Phoenixvl, Royersford, Pennsburg, Philadelphia Zones 1, 2, 3, 4, Chester Heights, Chester, Media, Swarthmore, Darby-Ridley/Park-Sharon Hill, Upper Darby, Havertown-Manoa, Broomall-Newton Square, Cynwyd-Narberth, Ardmore, Bryn Mawr, Wayne, Paoli-Malvern-Berwyn, Valley Forge, Norristown, Conshohocken, Fourtown, Ambler, Cheltenham-Elkins/Park-Jenkintown, Bethayres-Huntingdon, Willow Grove, Hatboro, feastenille-Churchville, Eddington-Cornwells Heights, Bristol, Langhorne, Levittown, Warrington

Section 6 - SERVICE AREAS (Cont'd)

6.3 Local Calling Areas (Cont'd)

Exchange or Locality

Zone One Calling Area

Pottstown

Boyertown, Collegevl, Douglassvl, Phoenixvl,
Pottstown, Pughtown, Royersford, Sassmnsvl,
Schwenksvl

Royersford

Center Pt., Chesterspg, Collegevl, Eagle, Phoenixvl,
Pennsburg, Philadelphia Zones 1, 2, 3, 4, Chester
Heights, Chester, Media, Swarthmore, Darby-
Ridley/Park-Sharon Hill, Upper Darby, Havertown-
Manoa, Broomall-Newton Square, Cynwyd-Narberth,
Ardmore, Bryn Mawr, Wayne, Paoli-Malvern-Berwyn,
Valley Forge, Norristown, Conshohocken, Fourtown,
Ambler, Cheltenham-Elkins/Park-Jenkintown,
Bethayres-Huntingdon, Willow Grove, Hatboro,
feastenille-Churchville, Eddington-Cornwells Heights,
Bristol, Langhorne, Levittown, Warrington, Pottstown,
Pughtown, Royersford, Schwenksvl

W Chester

Downingtn, Exton, Lenape, Mendenhall, Mortonvl, W
Chester, W Town, Pennsburg, Philadelphia Zones 1, 2,
3, 4, Chester Heights, Chester, Media, Swarthmore,
Darby-Ridley/Park-Sharon Hill, Upper Darby,
Havertown-Manoa, Broomall-Newton Square, Cynwyd-
Narberth, Ardmore, Bryn Mawr, Wayne, Paoli-Malvern-
Berwyn, Valley Forge, Norristown, Conshohocken,
Fourtown, Ambler, Cheltenham-Elkins/Park-
Jenkintown, Bethayres-Huntingdon, Willow Grove,
Hatboro, feastenille-Churchville, Eddington-Cornwells
Heights, Bristol, Langhorne, Levittown, Warrington

New Castle

Delawarecy, Hockessin, Holly Oak, Middletown, N
Castle, Newark, Wilmington

Gibsonia

Cooperstown (Butler), Criders Corners, Curtisville,
Mars, Suburban Zone 18, Saxonburg, Wexford

Robesonia

Berville, Reading, Womelsdorf

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Section 6 - SERVICE AREAS (Cont'd)

6.3 Local Calling Areas (Cont'd)

Exchange or Locality

Zone One Calling Area

Lancaster

Intercourse, Lancaster, Landisville, Leola, Litz, Manheim, Millersville, Mount Joy, Mountville, New Holland, Quarryville, Rawlinsville, Strasburg

Middletown

Elizabethtown, Harrisburg City Zone-1, Harrisburg City Zone-2, Hershey, Hummelstown, Middletown

Sayre

Sayer; Waverly, New York (Verizon-New York)

C

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Section 6 - SERVICE AREAS (Cont'd)

6.4 Rates

6.4.1 Residential and Business Measured Usage Rates

	One Mo. to Six Mo. Term	Seven Mo. to Eleven Mo. Term	1 Yr. Term	2 Yr. Term	3 Yr. Term
ZONE ONE CALL*	\$0.0250	\$0.0225	\$0.0150	\$0.0125	\$0.0100

* All rates shown are per minute rates.

6.4.2 Local Flat Usage Rates

	1 Yr. Term	2 Yr. Term	3 Yr. Term
ZONE ONE CALL**	\$31.40	\$30.03	\$28.77

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** All rates shown are monthly recurring rates.

A. Non-Recurring Service Charge For Flat Usage Customers \$45.00

Section 7 - RESIDENTIAL SERVICES

7.1 General

Residential Network Switched Service provides a residential customer with a connection to the Company's switching network which enables the customer to:

- A. place and receive calls from other stations on the public switched telephone network;
- B. access the Company's local calling service;
- C. access the Company's operators and business office for service related assistance; access toll-free telecommunications services such as 800 NPA; and access 911 service for emergency calling; and
- D. access the service of providers of interexchange service. In compliance with IntraLATA pre-subscription Order at Docket No. 1-00940034. A customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive 800 service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (1010XXXX). To the extent that intraLATA presubscription is available, at the time of initial subscription, the customer shall designate a Primary Interexchange Carrier (PIC) for intra-LATA and inter-LATA toll service. If the customer does not select an intra-LATA PIC, and does not request blocking of intra-LATA toll calls, the Company shall be deemed to have been designated as the customer's intra-LATA PIC.

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Section 7 - RESIDENTIAL SERVICES (Cont'd)

7.2 Service Descriptions

The following Residential Network Switched Service Options are offered:

Residential Measured Rate Service

All Residential Network Switched Service may be connected to customer-provided terminal equipment such as station sets or facsimile machines. Service may be arranged for two-way calling, inward calling only or outward calling only.

7.2.1 Measured Rate Service

Measured Rate Service provides the customer with a single, analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Calls to points within the local exchange area are charged on the basis of call duration in addition to a base monthly charge.

A. Description

Each Measured Rate Service Line corresponds with a single, analog, voice-grade channel that can be used to place or receive one call at a time. Measured Rate Service lines are provided for connection to a single, customer, customer-provided station set or facsimile machine.

Each Measured Rate Service has the following characteristics:

Terminal Interface:	2-wire
Signaling Type:	Loop Start
Pulse Type:	Dual Tone Multi-Frequency (DTMF) or Dial Pulse (DP)
Directionality:	Two-way, In-Only, or Out-Only, as specified by the customer.

Section 7 - RESIDENTIAL SERVICES (Cont'd)

7.2 Service Descriptions (Cont'd)

7.2.1 Measured Rate Service (Cont'd)

B. Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, service order charges apply as described in Section 3 of this tariff. In certain circumstances, service to customers may require the use of a link (and, or) number portability arrangements provided by the Incumbent Local Exchange Carrier. In such circumstances, the monthly recurring charge to the customer will be the greater of the company's Base Service Line charge set forth below or the charge to the company by the Incumbent Local Exchange Carrier for the link used to serve the customer. If the customer is served through a Number Portability Arrangement, the monthly charge to the customer will be increased by the applicable charge from the Incumbent Local Exchange Carrier to the company of the Number Portability arrangement.

Charges for each Measured Rate Service line include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's line based on the total number of calls during the billing period.

Non-Recurring Installation Fee	\$45.00
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Section 7 - RESIDENTIAL SERVICES (Cont'd)

7.2 Service Descriptions (Cont'd)

7.2.1 Measured Rate Service (Cont'd)

C.

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Section 7- RESIDENTIAL SERVICES (Cont'd)

7.2 Service Descriptions (Cont'd)

7.2.1 Measured Rate Service (Cont'd)

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7.2 Service Descriptions (Cont'd)

7.2.2 [RESERVED FOR FUTURE USE]

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Issued by: Richard E. Ottalagana, Executive Vice President
PaeTec Communications, Inc.
290 Woodcliff Drive, Fairport, New York 14450

Section 8- BUSINESS SERVICES

8.1 General

Business Network Switched Service provide a business customer with a connection to the Company's switching network which enables the customer to:

- A. receive calls from other stations on the public switched telephone network;
- B. access the Company's local calling service;
- C. access the Company's operators and business office for service related assistance; access toll-free telecommunications service such as 800 NPA; and access 911 service for emergency calling; and
- D. access the service of providers of interexchange service or intraLATA toll service. A customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive 800 service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (1010XXXX). To the extent that intraLATA presubscription is available, at the time of initial subscription, the customer shall designate a Primary Interexchange Carrier (PIC) for intra-LATA and inter-LATA toll service. If the customer does not select an intra-LATA PIC, and does not request blocking of intra-LATA toll calls, the Company shall be deemed to have been designated as the customer's intra-LATA PIC.

Business Network Switched Service is provided via one or more channels terminated at the customer's premises. Each Business Network Switched Service channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

CONNECTION CHARGES as described in Section 3 apply to all service on a one-time basis unless waived pursuant to this Tariff.

Section 8 - BUSINESS SERVICES (Cont'd)

8.2 Service Descriptions

The following Business Access Service Options are offered:

- Basic Business Line Service
- Public Access Lines Service
- PBX Trunks
- Centrex Service

Basic Business Line Service and PBX trunks are offered with measured rate local service.

All Business Network Switched Service may be connected to customer-provided terminal equipment such as station sets, key systems, PBX systems, or facsimile machines. Service may be arranged for two-way calling, inward calling only or outward calling only.

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Section 8 - BUSINESS SERVICES (Cont'd)

8.2 Service Descriptions (Cont'd)

8.2.1 Basic Business Line Service

A. General

Basic Business Line Service provides a customer with a one or more analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Local calling service is available at a flat rate included in the line price, or on a measured usage basis. Basic Business Lines are provided for connection of customer-provided single-line terminal equipment such as station sets or facsimile machines.

The following Advanced Features are available at an additional charge:

1) Voice Messaging; and 2) 6-Way Conference per line.

Each Basic Business Line has the following characteristics:

Terminal Interface: 2-wire

Signaling Type: Loop start

Pulse Types: Dual Tone Multifrequency (DTMF) or Dial Pulse (DP)

Directionality: Two-Way, In-Only, or Out-Only, at the option of the customer

Section 8- BUSINESS SERVICES (Cont'd)

8.2 Service Descriptions (Cont'd)

8.2.1 Basic Business Line Service (Cont'd)

B. Measured Rate Basic Business Line Service

1. Description

Calls to points within the local exchange area are charged on the basis of the duration of completed calls originating from the customer's service in addition to a base monthly charge.

2. Recurring and Nonrecurring Charges

Charges for each Measured Rate Service line include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's line based on the duration of calls during the billing period. In addition to the nonrecurring charges listed below, service order charges apply as described in Section 3 of this tariff. In certain circumstances, service to customers may require the use of a link (and, or) number portability arrangements provided by the Incumbent Local Exchange Carrier. In such circumstances, the monthly recurring charge to the customer will be the greater of the company's Base Service Line charge set forth below or the charge to the company by the Incumbent Local Exchange Carrier for the link used to serve the customer. If the customer is served through a Number Portability Arrangement, the monthly charge to the customer will be increased by the applicable charge from the Incumbent Local Exchange Carrier to the Company of the Number Portability Arrangement.

Section 8- BUSINESS SERVICES (Cont'd)

8.2 Service Descriptions (Cont'd)

8.2.2 Public Access Line Service

Public Access Line Service provides a single, analog, voice-grade telephonic communications channel that can be used to connect a pay telephone to the Company's switching equipment. Local measured usage charges apply to all local calls originating on this line. Service to customers may require the use of a link (and, or) number portability arrangements provided by the Incumbent Local Exchange Carrier. In such circumstances, the monthly recurring charge to the customer will be the greater of the company's Base Service Line charge set forth below or the charge to the company by the Incumbent Local Exchange Carrier for the link used to serve the customer. If the customer is served through a Number Portability Arrangement, the monthly charge to the customer will be increased by the applicable charge from the Incumbent Local Exchange Carrier to the Company of the Number Portability Arrangement.

Section 8 - BUSINESS SERVICES (Cont'd)

8.2 Service Descriptions (Cont'd)

8.2.3 PBX Trunk Service

a. General

PBX trunks are provided for connection of customer-provided PBX terminal equipment. Trunks can be delivered at a DS0 level or at the DS1 level.

DID service allows callers to reach the called party without going through a PBX attendant. DOD service allows end users to dial outside of a PBX system without going through the PBX attendant to get access to an outside line. Digital trunks cannot be two-way trunks, but must be ordered as with either Direct Inward Dialing (DID) or Direct Outward Dialing (DOD).

For DID configured PBX trunks additional charges apply for Direct Inward Dial Station numbers.

Customers subscribing to DID service are subject to the provisions set forth in PAETEC Communications, Inc. Telephone – PA PUC Tariff No. 2 Section 3.3.2, 3.3.4 and 3.3.6

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Each DS0 level Trunk has the following characteristics:

Terminal Interface: 2-wire or 4-wire, as required for the provision of service

Signaling Type: Loop, Ground, E&M I, II, III

Pulse Type: Dual Tone Multi-Frequency (DTMF) or Dial Pulse (DP)

Directionality: In-Coming Only (DID), Out-Going Only (DOD), or Two-Way

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Fairport, New York 14450

Section 8 - BUSINESS SERVICES (Cont'd)

8.2 Service Descriptions (Cont'd)

8.2.3 PBX Trunk Service (Cont'd)

b. Measured Rate PBX Trunks

(1) Description

Measured Rate DS0 PBX Trunks provide the customer with a single voice grade telephonic communications channel which can be used to place or receive one call at a time. Local calls on two-way trunks and DOD trunks are billed on a measured rate basis. DID trunks are arranged for one-way inward calling only.

(2) Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, service order charges apply as described in Section 3 of this tariff. Charges for each Measured Rate PBX Trunk include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's lines based on the duration of calls during the billing period. Service to customers may require the use of a link (and, or) number portability arrangements from the incumbent Local Exchange Carrier. In such circumstances, the monthly recurring charge to the customer will be the greater of the company's Base Service Line charge set forth below or the charge to the Company by the Incumbent Local Exchange Carrier for the link used to serve the customer. If the customer is served through a Number Portability Arrangement, the monthly charge to the customer will be increased by the applicable charge from the Incumbent Local Exchange Carrier to the Company of the Number Portability Arrangement.

Section 8 - BUSINESS SERVICES (Cont'd)

8.2 Service Descriptions (Cont'd)

8.2.3 PBX Trunk Service (Cont'd)

c. Measured Rate Analog PBX Trunks

(1) Recurring and Nonrecurring Charges

Terminal Numbers:

1-20 lines in terminal group

100 lines in terminal group

(2) Measured Usage Charges

Measured Usage Charges for Measured Rate PBX Trunks are the same as those indicated for a basic business line.

Section 8 - BUSINESS SERVICES (Cont'd)

8.2 Service Descriptions (Cont'd)

8.2.3 PBX Trunk Service (Cont'd)

d. [RESERVED FOR FUTURE USE]

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Section 8 - BUSINESS SERVICES (Cont'd)

8.2 Service Descriptions (Cont'd)

8.2.4 Rates

A. PBX Trunks (minimum of 24)

	<u>Monthly</u>	<u>Nonrecurring Installation</u>	
1) One Year Term			
DOD Trunk, per Line	\$40.85	\$78.75	(I)
DID Trunk, per Line	\$105.75	\$78.75	
Two Way Combo Trunk	\$105.75	\$78.75	
PBX/Attendant Trunk	\$40.43	\$78.75	(I)
2) Two Year Term			
DOD Trunk, per Line	\$38.41	\$78.75	(I)
DID Trunk, per Line	\$100.49	\$78.75	
Two Way Combo Trunk	\$100.49	\$78.75	
PBX/Attendant Trunk	\$38.41	\$78.75	(I)
3) Three Year Term			
DOD Trunk, per Line	\$36.54	\$78.75	(I)
DID Trunk, per Line	\$95.66	\$78.75	
Two Way Combo Trunk	\$95.66	\$78.75	
PBX/Attendant Trunk	\$36.54	\$78.75	(I)

Monthly Recurring Charges

B.	<u>DID Numbers</u>	<u>Advantage Business Lines</u>	<u>All Other</u>	
	20 Station Numbers	\$18.67	\$18.67	(I)

Non-Recurring Charges- Advantage Business Lines only

	DID Number Set-Up, initial 20 Numbers	\$218.75	(I)
	DID Number Set-Up, each additional block of 20	\$26.25	
	DID Termination, per trunk	\$43.75	(I)
C.	Order Charge - each additional line/trunk	\$26.25	(I)
D.	One Way Toll-Free Trunk	\$8.75	(I)

Section 8 - BUSINESS SERVICES (Cont'd)

8.2 Service Descriptions (Cont'd)

8.2.4 Rates (Cont'd)

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Section 8 - BUSINESS SERVICES (Cont'd)

8.2 Service Descriptions (Cont'd)

8.2.5 Term Liability/Termination Charges

Several of the services offered above are available at reduced prices if the Customer agrees at the time the order is placed to continued service for a specified period of time ("term"). If the Customer terminates service prior to the end of the term, in part or in whole, then termination charges may apply. If a customer disconnects service prior to the fulfillment of the term plan contracted, then a termination liability will be due to Company from Customer. The termination liability charge will be the difference between the monthly rate for the highest term period which could have been satisfied prior to service discontinuance and the monthly rate for the selected commitment period multiplied by the actual number of months the plan has been in effect. The monthly rates used for this calculation will be those in effect at the time the service is disconnected.

8.2.6 PRI T-1 Service

PRI T-1 (Primary Rate Interface) T-1 Service provides the customer with a direct digital connection via switched access to one or more private or public services. PRI T-1 Service is an enhanced T-1 service that allows the customer Integrated Services Digital network (ISDN) bandwidth that facilitates end-to-end digital connectivity to support a variety of services. PRI T-1 Service is 23 B channels each being a full 64,000 bps. One channel is a D channel to allow for signaling information to be passed. The service is utilized to connect ISDN compatible equipment at the customer premises to a suitably equipped Company node.

A. PRI T-1 Rates

		<u>Recurring Charge</u>	<u>Nonrecurring Charge</u>	
PRIT1	1 yr. Term	\$6,221.04	\$525.00	(I)
PRIT1	2 yr. Term	\$5,598.93	\$525.00	
PRIT1	3 yr. Term	\$4,976.83	\$525.00	(I)
DigitalT1	1 yr. Term	\$6,221.04	\$525.00	(I)
DigitalT1	2 yr. Term	\$5,598.93	\$525.00	
DigitalT1	3 yr. Term	\$4,976.83	\$525.00	(I)

Section 9 - SPECIAL SERVICES AND PROGRAMS

9.1 LIFELINE SERVICE

1. At this time PAETEC does not provide services under the Lifeline Program.

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Section 9 - SPECIAL SERVICES AND PROGRAMS (cont'd)

9.1 LIFELINE SERVICE (cont'd)

RESERVED FOR FUTURE USE

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PAETEC Communications, Inc.
One PAETEC Plaza, 600 WillowBrook Office Park
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Section 9 - SPECIAL SERVICES AND PROGRAMS (cont'd)

9.1 LIFELINE SERVICE (cont'd)

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Section 9 - SPECIAL SERVICES AND PROGRAMS (cont'd)

9.1 LIFELINE SERVICE (cont'd)

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Section 9 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

9.2 RESERVED FOR FUTURE USE

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*** Effective April 1, 2012, the Link Up America Program is eliminated pursuant to the FCC's Lifeline and Link Up Reform and Modernization, Report and Order and Further Notice of Proposed Rulemaking, WC Docket No. 11-42, FCC 12-11 (rel. Feb. 6, 2012).**

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PAETEC COMMUNICATIONS, INC.
Competitive Local Exchange Carrier

Supplement No. 33
Telephone-PA P.U.C. No. 3
Section No. 9
First Revised Page No. 2.4
Cancels Second Revised Page No. 2.4

Section 9 - SPECIAL SERVICES AND PROGRAMS (cont'd)

9.2 RESERVED FOR FUTURE USE

*** Effective April 1, 2012, the Link Up America Program is eliminated pursuant to the FCC's Lifeline and Link Up Reform and Modernization, Report and Order and Further Notice of Proposed Rulemaking, WC Docket No. 11-42, FCC 12-11 (rel. Feb. 6, 2012).**

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Section 9 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

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9.3 Special Equipment for the Hearing or Speech Impaired Customer

9.3.1 The Company will provide, upon request, specialized telecommunications equipment for a customer certified as hearing or speech impaired.

9.3.2 A customer can be certified as hearing or speech impaired by a licensed physician, otolaryngologist, speech-language pathologist, audiologist or an authorized representative of a social agency that conducts programs for persons with hearing or speech impairments in cooperation with an official agency of the Commonwealth of Pennsylvania.

9.3.3 The Company will make every reasonable effort to locate and obtain equipment for a certified customer.

9.3.4 The customer may purchase equipment at a price not to exceed the actual purchase price (including any applicable shipping costs) the Company pays.

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Section 9 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

9.3 Special Equipment for the Hearing or Speech Impaired Customer (Cont'd)

9.3.5 The Company will also advise the customer who requests this equipment of the applicable terms for purchase.

9.4 Discounted Service for the Hearing or Speech Impaired Customer

9.4.1 General

A handicapped person who has been certified to the Company as having a hearing or speech impairment which requires that he or she communicate over telephone facilities by means other than voice, and who either use non-voice equipment or make calls through an interpreter, will receive, upon application to the Company, a fifty percent (50%) discount on local measured rate service.

9.4.2 Certification

Acceptable certifications are:

- A. Those made by a licensed physician, otolaryngologist, speech-language pathologist or audiologist or an authorized representative of a social agency that conducts programs for persons with hearing or speech impairment in cooperation with an official agency of the Commonwealth of Pennsylvania, or
- B. A pre-existing certification establishing the impairment of hearing or speech such as those which qualify the handicapped person for social security benefits on the basis of total hearing impairment or for the use of facilities of an agency for a person with hearing or speech impairment.

Section 9 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

9.4 Discounted Service for the Hearing or Speech Impaired Customer (Cont'd)

9.4.3 Qualification

A customer qualifying for the discount is one whose impairment is such that competent authority would certify him or her as being unable to use a telephone for voice communication. See the definition of "Handicapped Person," for a listing of the necessary qualifications.

9.4.4 Billing

The reduction in charges is applied only at one location, designated by the impaired person.

9.5 Universal Emergency Telephone Number Service

9.5.1 General

Universal Emergency Telephone Number Service (911 Service) is an arrangement of Company central office and trunking facilities whereby any telephone user who dials the number 911 will reach the emergency report center for the telephone from which the number is dialed or will be routed to an operator if all lines to an emergency report center are busy. If no emergency report center customer exists for a central office entity, a telephone user who dials the number 911 will be routed to an operator. The telephone user who dials the 911 number will not be charged for the call.

Section 9 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

9.5 Universal Emergency Telephone Number Service (Cont'd)

9.5.2 Regulations

- A. This service is furnished to municipalities and other governmental agencies only for the purpose of voice reporting of emergencies by the public. For this service, the municipality or government agency(s) designated by the customer as responsible for the control and staffing of the emergency report center is referred to as the "Agency".
- B. When 911 service replaces an existing emergency number, intercept service shall be the responsibility of the Agency. However, if the Agency is unable to provide this service, the operator will intercept and forward requests for emergency aid for a period of at least one year
- C. 911 service is furnished for incoming calls only.
- D. For 9-1-1 service interruptions in the city of Philadelphia, the Company has established Primary, Secondary ("alternate") and Final routing for calls to the PSAP. The Company, through its intercarrier interconnection agreements, has established direct interconnection trunking facilities with the primary incumbent local exchange carrier serving the city of Philadelphia. These trunking facilities carrying 9-1-1 traffic are directly connected with incumbent local exchange carrier's tandem switching facilities at Locust and at Market St. Traffic is then routed by either tandem to the PSAP. Primary routing for 9-1-1 calls through the Company network will be handled through the Locust 9-1-1 tandem. If the Primary route is busy or out of service, the calls will overflow via the Secondary route to the Market St. tandem. If the Secondary route is busy or out of service, the calls will route to an announcement. The announcement will state that "All Company circuits are busy now. Please hang up and try your call again." The Company maintains insurance coverage only for liability arising from failure of the 9-1-1 or E-9-1-1 telecommunications service.

Section 9 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

9.5 Universal Emergency Telephone Number Service (Cont'd)

9.5.2 Regulations

E. The Company will not use the city of Philadelphia's MSAG for any purpose that is not directly related to and required for the provision of 9-1-1- service to its customers.

F. The Company will install the city of Philadelphia's MSAG in "read only" format on one computer network and its back-up unless the Company obtains permission from the city to modify the format to make the MSAG compatible with the Company's software system. The Company will not modify the content of the city of Philadelphia's MSAG.

G. The Company will not sell, lease, license, rent, loan, or provide or transfer the city's MSAG to any other person(s) or entity(ies) without the express written authorization of the city of Philadelphia's 9-1-1 Coordinator or his/her designee.

H. The Company shall not modify or create any derivatives of the city of Philadelphia's MSAG or copy the city's MSAG, except that one (1) copy may be made for archival purposes only.

Section 9 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

9.5 Universal Emergency Telephone Number Service (Cont'd)

9.5.2 Regulations (Cont'd)

I. The Company will abide by all terms and conditions regarding MSAG and the provision of 9-1-1 services required pursuant to the Pennsylvania Public Utility Commission's proceeding in any docket or dockets relating to this matter and with the entity's (county or municipality that is responsible under Act 78 or the laws of the Commonwealth of Pennsylvania) protocols for 911 service provision.

J. The Company's liability and its obligation to furnish 9-1-1/E9-1-1 Service are limited as described by Company liability and indemnification clauses spelled out in Section 2.1 of this tariff (specifically 2.1.2) incorporated herein by reference and the laws of the Commonwealth of Pennsylvania.

K. The Company is not an insurer of persons or property. The liability of the Company to the subscriber, the customer or any other person for a loss or injury suffered or a liability incurred by any or all of them as a result of a failure in the 9-1-1/E9-1-1 Service shall be limited in accordance with the provisions of Section 2.1.2 and Section 2.11 which are incorporated herein by reference. The subscriber or customer and any other persons who may be affected by a failure of the 9-1-1/E9-1-1 Service are advised that they should obtain insurance and take all other steps necessary to protect themselves against loss or injury which they may suffer or liability which they may incur as a result of failure of 9-1-1/E9-1-1 Service.

Section 9- SPECIAL SERVICES AND PROGRAMS (Cont'd)

9.5 Universal Emergency Telephone Number Service

9.5.3 Conditions of Furnishing Service

This service is offered solely as an aid in handling assistance calls in connection with fire, police, medical, and other emergencies. The Company is not responsible, in the absence of gross negligence or willful misconduct, for any losses, claims, demands, suits, or any liability, whether suffered, made, instituted, or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage, or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of such facilities. By dialing 911, the customer agrees to release, indemnify, defend, and hold harmless the Company from any and all loss or claims, whatsoever, whether suffered, made, instituted, or asserted by the destruction of any property, whether owned by the customer or others. Notwithstanding any provision to the contrary, in no event shall the Company be liable for any special, incidental, consequential, exemplary, or punitive damages of any nature whatsoever.

The Company is not responsible for any infringement or invasion of the right of privacy of any person or persons, caused, or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of the 911 service features and the equipment associated therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing the 911 service.

Section 9 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

9.6 Enhanced Universal Emergency Telephone Number Service

9.6.1 General

Enhanced Universal Emergency Telephone Number Service (E911 Service) is a Call Delivery Network whereby any telephone user who dials the number 911 will reach a designated Public Safety Answering Point (PSAP). E911 Service is offered in the Company's serving area subject to the availability of stored program control central office facilities, Enhanced 911 software, and ANI equipment. The telephone user who dials the 911 number will not be charged for the call.

9.6.2 Regulations

- A. In addition to the following, the regulations in 9.5.2 apply.
- B. This tariff does not provide for the inspection or constant monitoring of facilities to discover errors, defects, or malfunctions in the service, nor does the company undertake such responsibility. The Agency shall make such operational tests as in their judgment are required to determine whether the system is functioning properly for its use. The Agency shall promptly notify the Company in the event the system is not functioning properly.
- C. E911 information, consisting of the names, addresses, and telephone numbers of all telephone customers, is confidential. The Company will release such information to the Agency periodically for the update of their systems.

Section 9 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

9.6 Enhanced Universal Emergency Telephone Number Service (Cont'd)

9.6.2 Regulations (Cont'd)

- D. The E911 calling party, by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number ("ANI") and address ("ALI") associated with the originating station location are furnished to the PSAP, on a call by call basis, after an E911 call has been received.
- E. Service boundaries of the Company and political subdivision boundaries may not coincide. In the event that the Agency does not subscribe to Selective Routing, it must make arrangements to handle all 911 calls that originate from telephones served by Central offices in the local service areas (i.e., exchange) whether or not the calling telephone is situated on property within the geographical boundaries of the Agency's public safety jurisdiction.

Section 9 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

9.6 Enhanced Universal Emergency Telephone Number Service (Cont'd)

9.6.3 Conditions of Furnishing Service

This service is offered solely as an aid in handling assistance calls in connection with fire, police, medical, and other emergencies. The Company is not responsible, in the absence of gross negligence or willful misconduct, including default routing, for any losses, claims, demands, suits, or any liability, whether suffered, made, instituted, or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage, or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of such facilities. By dialing 911, the customer agrees to release, indemnify, defend, and hold the Company harmless from any and all loss or claims, whatsoever, whether suffered, made, instituted, or asserted by the destruction of any property, whether owned by the customer or others. Notwithstanding any provision to the contrary, in no event shall the Company be liable for any special, incidental, consequential, exemplary, or punitive damages of any nature whatsoever, including for default routing.

The Company is not responsible for any infringement or invasion of the right of privacy of any person or persons, caused, or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of the 911 service features and the equipment associated therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing the 911 service.

SECTION 9 - SPECIAL SERVICES AND PROGRAMS (Cont'd)**9.7 Telecommunications Relay Service****9.7.1 General**

The Pennsylvania Telecommunications Relay Service (TRS) is a relay telecommunications service for the deaf, hearing and/or speech disabled population of the Commonwealth. The service permits telephone communications between individuals with hearing and/or speech disabilities who must use a Text Telephone and individuals with normal hearing and speech as provided in the tariff filed by AT&T Communications of Pennsylvania, Inc.

9.7.2 Surcharge

In addition to the charges provided in this tariff and the Company's other intrastate tariffs, a surcharge will apply to all residence and business access lines served by this Company. This surcharge applies regardless of whether or not the access line uses the Pennsylvania Telecommunications Relay Service.

This surcharge serves as the funding vehicle for the operation of the Pennsylvania Telecommunications Relay Service, and shall be calculated by the Pennsylvania Public Utility Commission (the Commission). The Commission shall compute the Pennsylvania Relay Service Surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve-month period commencing with July 1, of each year.

The Commission may revise the surcharge more frequently than annually at its discretion.

Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.

The following surcharge rates are currently in effect:

	<u>Monthly Rate</u>	
Per residence access line	\$0.08	
Per business access line	\$0.08	(D)

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Issued by: Charles Sieving, EVP, Secretary & General Counsel
PAETEC Communications, Inc.
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Fairport, New York 14450

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SECTION 9- SPECIAL SERVICES AND PROGRAMS (Cont'd)

9.7 Telecommunications Relay Service (Cont'd)

Centrex lines will be charged on an equivalency basis as determined by the Commission.

9.8 Emergency Contact Service

9.8.1 Description

Emergency Contact Service (ECS) allows the Emergency 911 center to view the exact number or extension of the calling party within the premises of the Customer. This will direct the 911 dispatcher to the exact section and floor of the building from which the call originated. Customers who request ECS will provide the Company with a callback number for each DID number owned by the Customer. This callback number will then be incorporated into the 911 database for use by the Emergency 911 center

9.8.2 Availability

Emergency Contact Service is only available upon request and to those customers that support an ISDN PRI trunk.

9.8.3 Provisions of this service are at the sole discretion of the Customer. The Company assumes no liability for provision of this service except that covered for refunds in the event of service outage. Service is limited as described by Company's liability and indemnification clauses spelled out in Section 9.5 of this tariff incorporated herein by reference and the laws of the state in which this tariff applies

9.8.4 The Customer is responsible for providing accurate information relating to the location/locations of end-users Customers who request this service are required to provide the Company with a callback number for each direct inward dialing (DID) number owned by the Customer and are responsible for association of that number with an office location, suite location or other internal type location peculiar to the Customer's business address. This callback number will then be incorporated into the 911 database for use by the Emergency 911 center. The Customer is solely responsible to the Company for updates if any of the information provided is altered in any way

9.8.5 Rates and Charges

Monthly Recurring Charge: \$25.00
Installation Fee: \$150.00

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SECTION 9- SPECIAL SERVICES AND PROGRAMS (Cont'd)**9.9 PAETEC Advantage Feature Pack**

Current Customers of the Company will be offered a month-to-month or a one to three year agreement for Feature Pack offerings. Current late payment and verified account code charges will be applied. This service is not available in all areas at this time.

1. Basic Service Features:

Single Line Business Line, Cell 1	\$60.39 (I)
Single Line Business Line, Cell 2	\$62.76 (I)
Single Line Business Line, Cell 3	\$72.07 (I)
Single Line Business Line, Cell 4	\$83.72 (I)
Multi Line Business Line, Cell 1	\$39.81 (I)
Multi Line Business Line, Cell 2	\$47.60 (I)
Multi Line Business Line, Cell 3	\$55.84 (I)
Multi Line Business Line, Cell 4	\$63.93 (I)
PBX Trunk, Cell 1	\$33.85 (I)
PBX Trunk, Cell 2	\$41.65 (I)
PBX Trunk, Cell 3	\$49.42 (I)
PBX Trunk, Cell 4	\$57.19 (I)
Remote Call Forward Line	\$57.37 (I)
Remote Call Forward, add path	\$57.37 (I)
Call Referral	\$15.56 (I)

2. Features:

Hunting	\$0.00
Caller ID	\$26.44 (I)
Caller ID with name	\$34.98 (I)
Call Waiting	\$23.33 (I)
Call Forwarding	\$23.33 (I)
Call Forwarding Don't Answer	\$10.90 (I)
Call Forward Busy	\$10.90 (I)
CF Busy/Don't Answer	\$12.43 (I)
Remote Access to Call Forwarding	\$21.77 (I)
3 Way Calling	\$20.98 (I)
Speed Calling 8	\$15.56 (I)
Speed Calling 30	\$20.23 (I)
Call Tracing	\$9.33 (I)
Call Return	\$20.23 (I)
Call Block	\$19.44 (I)

SECTION 9- SPECIAL SERVICES AND PROGRAMS (Cont'd)**9.9 PAETEC Advantage Feature Pack (Cont'd)****2. Features:**

Repeat Dialing	\$15.56 (I)
Anonymous Call Rejection	\$0.00
Custom Ring – 1 number	\$20.23 (I)
Custom Ring – 2 numbers	\$40.43 (I)
Touch Tone	\$0.00

3. Usage Plans

A. Local Measured Service, per call	\$0.11 (I)
B. Unlimited Local Usage	
Non-Recurring Charge	\$0.00
Monthly Recurring Charge	\$52.71 (I)
Unlimited Local Usage – 1 yr contract	
Non-Recurring Charge	\$0.00
Monthly Recurring Charge	\$46.50 (I)
C. Unlimited Local and Toll Usage	
Non-Recurring Charge	\$0.00
Monthly Recurring Charge	\$74.48 (I)
Unlimited Local and Toll Usage – 1 yr contract	
Non-Recurring Charge	\$0.00
Monthly Recurring Charge	\$68.27 (I)

4. Non-Recurring Charges

Hunting Setup Charge	\$56.00 (I)
Feature Change Charge	\$17.50 (I)

Customers not selecting the PAETEC Advantage Local Service option may choose to select Company basic local services in combination with, or independent of, purchase of associate long distance services as contracted or tariffed in Company's PA PSC Tariff No. 1. Customers availing themselves of this option for local service will be assessed a monthly recurring charge set at 5% less than the associated residential or business flat rate of the incumbent local exchange carrier serving the same region in which the Customer is physically located. The Customer may select an option to purchase the service via month to month billing or via a set term from one to three years. Applicable tariffed incumbent local exchange carrier discounts for term services would be the basis by which the 5% Company reduction in rate would be applied. This rate discount does not apply to optional features and services selected by the customer but are as tariffed herein.

SECTION 9- SPECIAL SERVICES AND PROGRAMS (Cont'd)

9.10 Emergency Call Forwarding

At the Business Customer's request, the Company may assist in activating or updating their Call Forwarding (or Call Forwarding on their DTO). The Company will provide this assistance at no cost to the Customer if the request is due to a problem with the PAETEC network. If it is not a PAETEC network problem, then the Customer will be billed a non-recurring charge per line.

	<u>Non-Recurring Charge</u>
PAETEC Assisted Call Forwarding Activation/updates	\$173.25 per line (I)

Section 10 - SPECIAL ARRANGEMENTS

10.1 Special Construction

10.1.1 Basis for Charges

[RESERVED FOR FUTURE USE]

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Section 10 - SPECIAL ARRANGEMENTS

10.1 Special Construction (Cont'd)

10.1.2 Basis for Cost Computation

[RESERVED FOR FUTURE USE]

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Section 10 - SPECIAL ARRANGEMENTS (Cont'd)

10.1 Special Construction (Cont'd)

10.1.3 Termination Liability

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Section 10- SPECIAL ARRANGEMENTS (Cont'd)

10.2 Non-Routine Installation and/or Maintenance

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply. If the Customer reschedules an installation, additional charges may apply.

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Issued: July 7, 2010

Effective: August 6, 2010

Issued by: Mary K. O'Connell, SVP, Secretary & General Counsel
PAETEC Communications, Inc.
One PaeTec Plaza, 600 Willowbrook Office Park
Fairport, New York 14450

Section 10 - SPECIAL ARRANGEMENTS (Cont'd)

10.3 Individual Case Basis (ICB) Arrangements

At the option of the Company, service may be offered on a contract basis to meet specialized requirements of the Customer. The terms of each contract shall be mutually agreed upon between the Customer and Company and may include discounts off of rates contained herein, waiver of recurring or nonrecurring charges, charges for specially designed and constructed services not contained in the Company's general service offerings, or other customized features. The terms of the contract may be based partially or completely on the term and volume commitment, type of originating or terminating access, mixture of services or other distinguishing features. Service shall be available to all similarly situated Customers for a fixed period of time following the initial offering for the first contract Customer as specified in each individual contract. The Company will maintain records of its ICB contracts for Commission review as conditions or circumstances may require.

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Issued by: Daniel J. Venuti, Exe. VP, Secretary & General Counsel (C)
PaeTec Communications, Inc.
One PAETEC Plaza, 600 Willowbrook Office Park (C)
Fairport, New York 14450

Section 11 - DIRECTORY

11.1 Alphabetical Directory

11.1.1 Directory Listings

The Company shall provide for a single directory listing, termed the primary listing, in the telephone directory published by the dominant exchange service provider in the Customer's exchange area of the Station number which is designated as the Customer's main billing number. Directory listings of additional Customer Station numbers, other than the Customer's main billing number, associated with a Customer's service will be provided for a monthly recurring charge per listing.

- A. The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. Where more than one listing is required to properly list the Customer, no additional charge is made.

- B. The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

Section 11 - DIRECTORY (Cont'd)

11.1 Alphabetical Directory (Cont'd)

11.1.1 Directory Listings (Cont'd)

- C. Each listing must be designated Government or Business to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only Government listings in the Government section. The Company, upon notification to the customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.
- D. In order for a listing to appear in an upcoming directory, the customer must furnish the listing to the Company in time to meet the directory publishing schedule.
- E. Directory listings are provided in connection with each customer service as specified herein.
 - 1. Primary Listing: A primary listing contains the name of the Customer, or the name under which a business regularly conducted, as well as the address and telephone number of the Customer. This listing is provided at no additional charge.
 - 2. Additional Listings: In connection with business service, additional listings are available only in the names of Authorized Users of the Customer's service, as defined herein. Rates for additional listings are specified in Section 11.1.1.E.1

Section 11 - DIRECTORY (Cont'd)

11.1 Alphabetical Directory (Cont'd)

11.1.1 Directory Listings (Cont'd)

11.1.1.E (Cont'd)

3. Nonpublished Listings: Listings that are not printed in directories nor available from Directory Assistance. A Nonpublished Telephone Service will be furnished, at the Customer's request providing for the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the directory assistance records subject to the provisions set forth in Section 11.1. Rates for Nonpublished Listings are specified in Section 11.1.1.E.
4. Nondirectory Listed Numbers: A Nondirectory listed number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such listings will be carried in the Company's directory assistance and other records and will be given to any calling party. Rates for Nondirectory Listed Numbers are specified in Section 11.1.1.(e)(1)
5. Foreign Listings: Where available, a listing in a phone directory which is not in the Customer's immediate calling area. The Customer will be charged the rates specified in the tariff published by the specific exchange carrier providing the Foreign Listing.

Section 11 - DIRECTORY (Cont'd)

11.1 Alphabetical Directory (Cont'd)

11.1.1 Directory Listings (Cont'd)

11.1.1.E. (Cont'd)

6. Recurring Charges: Monthly Recurring Charges associated with Directory Listings are as follows:

A. [RESERVED FOR FUTURE USE]

B. All Customers:

	<u>Per Listing or Per Number Charge</u>
Primary Listing	N/C
Additional Listing	\$15.66 (I)
Non-Directory Listed Number (per line)	\$14.81 (I)
Non-Published Number (per line)	\$13.95 (I)
Duplicate, Foreign, Reference, OR Temporary Listing	\$14.81 (I)

7. [RESERVED FOR FUTURE USE]

Section 11 - DIRECTORY (Cont'd)

11.1 Alphabetical Directory (Cont'd)

11.1.1 Directory Listings (Cont'd)

11.1.1.E. (Cont'd)

8. Non-Recurring Charges: These charges apply for customers subscribing to PAETEC's Advantage Feature Pack only.

Listing Change Charge: \$26.25 (I)

- F. Technician Dispatch Charge: This charge applies when the Company dispatches either its own, or a third-party technician, to a customer premises to test the line from the central office, up to the demarcation point, and the line tests clear (no trouble found in the Company facilities). No Technician Dispatch Charge shall apply if the customer subscribes to an inside wire maintenance plan, or trouble is found on the network side of the demarcation point. This charge is calculated from the time Company personnel are dispatched to the Customer Premise, until work is completed. After the first thirty (30) minutes, time is billed in 15-minute increments.

\$87.50 for first 30 min, then \$131.25 each hour (Mon –Fri 8-5) (I) (I)

\$131.25 for first 30 min, then \$166.25 each hour (Weekends and after 5:00) (I) (I)

11.2 [RESERVED FOR FUTURE USE]

Section 11 - DIRECTORY (Cont'd)

11.3 Directory Information Requests

Requests for directory information are provided by dialing Directory Assistance. (See Section 5.7.) Information will not be issued by the Company outside of normal directory assistance procedures unless the request is made by an emergency agency. Directory information will only be provided to emergency agencies after a formal request is presented to the Company in writing. The requesting agency must agree to pay for the costs incurred by the Company in providing the information, and must certify that the information will be used only for the purpose of providing its services to the community.

11.4 Liability of the Company for Errors

11.4.1 General

In the absence of gross negligence or willful misconduct, and except for the allowances stated elsewhere in this Tariff, no liability for any damage of any nature whatsoever arising from errors in directory listings or errors in listings obtainable from the Directory Assistance operator, including errors in reporting thereof, shall attach to the Company. A listing is considered in error only when it shows the Customer on the wrong street, or in the wrong community. The Customer must notify the Company of an error.

11.4.2 Allowance for Errors

An allowance for errors in published directory listings or for errors in listings obtainable from the Directory Assistance operator shall be given as follows:

Section 11 - DIRECTORY (Cont'd)

11.4 Liability of the Company for Errors (Cont'd)

11.4.2 Allowance for Errors (Cont'd)

A. Free Listings

For Free or non-charge published directory listings, credit shall be given at the rate of two times the monthly rate for an additional or charge listing affected, for each month of the life of the directory or the charge period during which the error occurs. The Company may issue the credit in a lump sum if it chooses to do so.

B. Charge Listings

For each additional or charge published directory listing, credit shall be given at the monthly tariff rate for each individual line affected, for each month of the life of the directory or the charge period during which the error occurs.

C. Operator Records

For free or charge listings obtainable from records used by the Directory Assistance operator, upon notification to the Company of the error in such records by the Customer, the Company shall be allowed a period of three business days to make the correction. If the correction is not made in that time for reasons within the control of the Company, credit shall be given at the rate of two-thirtieths ($2/30$) of the basic monthly rate for the line or lines in question for each day thereafter that the records remain uncorrected.

The total amount of any credit shall not exceed, on a monthly basis, the total of the charges for each listing plus the basis monthly rate for the line(s) in question. No allowance will be provided for errors caused by other carriers or operator service providers.

Section 12 - EXCHANGE AREA MAPS

12.1 Local Exchange Area Maps

[RESERVED FOR FUTURE USE]

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Section 12 - EXCHANGE AREA MAPS

12.1 Local Exchange Area Maps

1. Philadelphia Zone 1

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2. Philadelphia Zone 2

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Section 12 - EXCHANGE AREA MAPS

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3. Philadelphia Zone 4

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4. Collegeville

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5. Doylestown

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6. Exton

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7. Lansdale

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8. Lexington

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12.1 Local Exchange Area Maps

9. New Castle

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12.1 Local Exchange Area Maps

10. Newton

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11. Northhampton

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12. North Wales

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13. Pottstown

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14. Royersford

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15. West Chester

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12.1 Local Exchange Area Maps

16. Chester Heights

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17. Chester

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18. Media

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19. Swarthmore

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20. Darby-Ridley and Park-Sharon Hill

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21. Upper Darby

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22. Havertown-Manoa

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23. Broomall-Newton Square

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24. Cynwyd-Narberth

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25. Ardmore

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26. Bryn Mawr

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27. Norristown

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28. Wayne

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29. Paoli-Malvern-Berwyn

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30. Valley Forge

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31. Conshohocken

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32. Flourtown

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33. Ambler

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34. Cheltenham-Elkins and Park-Jenkintown

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35. Bethayres-Huntingdon Valley

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36. Willow Grove

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37. Hatboro

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38. Feastenville-Churchville

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39. Eddington-Cornwells Heights

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40. Bristol

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41. Langhorne

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42. Levittown

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Section 12 - EXCHANGE AREA MAPS

12.1 Local Exchange Area Maps

43. Warrington

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 SECTION 13 – AMERICAN LONG LINES

13.1 Undertaking of PAETEC Communications, Inc.

Customers receiving the rates listed in this section are defined as customers of American Long Lines (the “Existing AmLL Customers”) whose local services are now being provided by PAETEC Communications, Inc. Service is available on a full-time basis, twenty-four hours a day, seven days a week. Service is provided and billed on a monthly basis unless otherwise specified. The following rates will be available to the Existing AmLL Customers through the remaining term, if any, of the Existing AmLL Customers’ respective contracts.

13.2 Service Charges and Surcharges

13.2.1 Service Order and Change Charges

Non-recurring charges apply to processing Service Orders for new service and for changes in service.

	<u>Residential</u>	<u>Business</u>
Line Connection Charge	\$40.00	\$131.25 (I)
Telephone Number Change Charge	\$26.25	\$76.13 (I)
Service Change Charge	\$ 5.00	\$12.25 (I)
Temporary Suspension Charge	\$26.00	\$62.13 (I)
Transfer of Billing Charge	\$12.00	\$48.56 (I)
Secondary Service Order Charge (CCFs)	\$ 5.00	\$8.75 (I)

SECTION 13 – AMERICAN LONG LINES (Cont'd)

13.2 Service Charges and Surcharges (Cont'd)

13.2.2 Technician Dispatch Charge

This charge applies when the Company dispatches either its own, or a third-party technician, to a customer premises to test the line from the central office, up to the demarcation point, and the line tests clear (no trouble found in the Company facilities). No Technician Dispatch Charge shall apply if the customer subscribes to an inside wire maintenance plan, or trouble is found on the network side of the demarcation point. This charge is calculated from the time Company personnel are dispatched to the Customer Premise, until work is completed. After the first thirty (30) minutes, time is billed in 15-minute increments.

\$87.50 for first 30 min, then \$131.25 each hour (Mon –Fri 8-5) (I)

\$131.25 for first 30 min, then \$166.25 each hour (Weekends and after 5:00) (I)

13.2.3 Restoration of Service

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

	<u>Residential</u>	<u>Business</u>
Per occasion	\$11.00	\$175.00 (I)

SECTION 13 – AMERICAN LONG LINES (Cont’d)

13.3 Local Resale Services

13.3.1 General

Services provided in this tariff section are available on an Resale Service basis. Local Resale Services are provided through the use of resold switching and transport facilities obtained from Other Telephone Companies.

The rates, terms and conditions set forth in the section are applicable where the Company provides specified local exchange services to Customers through resale of Bell Atlantic local exchange services. The rates, terms and conditions set forth in this section are not applicable to the Company’s provision of service within the service area of any other incumbent local exchange carrier or where the Company provides service, in whole or in part, over its own facilities.

A. Rate Periods for Time of Day Sensitive Services

For time of day, usage sensitive services, the following rate periods apply unless otherwise specified in this tariff:

	MON	TUE	WED	THUR	FRI	SAT	SUN	
8:00 AM TO 5:00 PM*	DAYTIME RATE PERIOD							
5:00 PM TO 10:00 pm*	EVENING RATE PERIOD						EVE	
10:00 PM TO 8:00 AM*	NIGHT/WEEKEND RATE PERIOD							

* Up to but not including.

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SECTION 13 – AMERICAN LONG LINES (Cont'd)

13.3 Local Resale Services (Cont'd)

13.3.1 General (Cont'd)

B. Rate Periods for Time of Day Sensitive Services, (Cont'd.)

1. Calls are billed based on the rate in effect for the actual time period(s) during which the call occurs. Calls that cross rate period boundaries are billed the rates in effect in that boundary for each portion of the call, based on the time of day at the Customer location.
2. For services subject to holiday discounts, the following are Company recognized national holidays, determined at the location of the calling station. Calls made between 8:00 AM to, but not including, 5:00 PM will be billed at the evening rate, when these holidays fall on a Monday through Friday. All calls will be billed at their normal rate when these holidays fall on a Saturday or Sunday.

New Year's Day	January 1
Memorial Day	As Federally Observed
Independence Day	July 4
Thanksgiving Day	As Federally Observed
Christmas Day	December 25

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SECTION 13 – AMERICAN LONG LINES (Cont'd)

13.3 Local Resale Services (Cont'd)

13.3.2 Standard Residence Local Exchange Service

Standard Residence Local Exchange Service provides the Customer with a single, analog, voice grade telephonic communications channel which can be used to place or receive one call at a time. Standard Residence Local Exchange Service lines are provided for the connection of Customer provided wiring, telephones, facsimile machines or other station equipment. An optional per line Hunting feature is available for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate, measured rate or message rate basis depending on the service plan selected by the Customer. Not all service plans will be available in all areas.

Recurring charges for Standard Residence Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

SECTION 13 – AMERICAN LONG LINES (Cont'd)

13.3 Local Resale Services (Cont'd)

13.3.2 Standard Residence Local Exchange Service (Cont'd)

A. Monthly Recurring Charges

1. Access Line Rates

The following charges apply to Standard Residence Local Exchange Service lines per month. Rates and charges include Touchtone Service for each line. The rates and charges below apply to service provided on a month-to-month basis.

Dial Ton Line Cell (DTLC)	Residential Line Rate
DTLC 1	\$5.38
DTLC 2	\$5.68
DTLC 3	\$6.08
DTLC 4	\$6.48

2. Local Usage Options

The Customer of Standard Residence Local Exchange Service must select one of the following Local usage Options. The following charges apply to Standard Residence Local Exchange Service lines per month. The rates and charges below apply to service provided on a month-to-month basis.

SECTION 13 – AMERICAN LONG LINES (Cont'd)

13.3 Local Resale Services (Cont'd)

13.3.2 Standard Residence Local Exchange Service (Cont'd)

A. Monthly Recurring Charges (Cont'd)

2. Local Usage Options (Cont'd)

a. Pennsylvania Exchanges

RATE GROUP	Usage Options - Applies in Addition to Line Rate	
	Budget Usage	Local Area Unlimited Usage
Metro	\$0.00	\$3.80
Suburban	\$0.00	\$5.20
Non-Metro	\$0.00	\$6.85

b. Philadelphia and Pittsburgh Metro Exchanges

RATE GROUP	Usage Options - Applies in Addition to Line Rate	
	Budget Usage	Local Area Unlimited Usage
ALL	\$0.00	\$8.85

SECTION 13 – AMERICAN LONG LINES (Cont'd)

13.3 Local Resale Services (Cont'd)

13.3.2 Standard Residence Local Exchange Service (Cont'd)

A. Monthly Recurring Charges (Cont'd)

2. Local Usage Options (Cont'd)

c. Philadelphia and Pittsburgh Suburban Exchanges

RATE GROUP	Usage Options - Applies in Addition to Line Rate	
	Budget Usage	Local Area Unlimited Usage
ALL	\$0.00	\$6.85

d. Usage Options Definitions

Budget	All calls within the Local Area are priced on a measured or message basis with a \$0.25 monthly calling allowance.
Local Area Unlimited	No limit on the number of local calls per month within the Local Area for a flat rate.
Metro Area Unlimited	No limit on the number of local calls per month within the Metro Area for a flat rate.

SECTION 13 – AMERICAN LONG LINES (Cont’d)

13.3 Local Resale Services (Cont’d)

13.3.2 Standard Residence Local Exchange Service (Cont’d)

B. Exchange Service Options - Usage Charges

1. Flat Rate Service

No measured or message charges apply to direct-dialed calls placed or received from Flat Rate service lines. Customers receive unlimited calling within their local calling area. Operator usage charges, however, apply as indicated below for all Exchanges.

Operator Usage	Initial 3 minutes	Additional 3 minutes
	\$0.05	\$0.05

2. Measured Rate Service

Customers will receive monthly usage allowances consistent with the local usage plan selected.

These allowances are applied to local calls placed from the Customer’s line. Local usage in excess of the allowance will be billed in arrears. Usage is billed in one (1) minute increments with partial minutes counting as one (1) full minute.

a. Pennsylvania Exchanges

	DAY ¹		NIGHT/WKD ¹	
	Initial Minute	Additional Minute	Initial Minute	Additional Minute
Direct-Dialed Usage	\$0.07	\$0.00	\$0.035	\$0.00
Operator Usage	\$0.07	\$0.00	\$0.028	\$0.00

¹ Monday through Friday, 8:00 AM to, but not including, 10:00 PM;
 All other times are Night/Weekend.

SECTION 13 – AMERICAN LONG LINES (Cont'd)

13.3 Local Resale Services (Cont'd)

13.3.2 Standard Residence Local Exchange Service (Cont'd)

B. Exchange Service Options - Usage Charges (Cont'd)

2. Measured Rate Service (Cont'd)

b. Philadelphia Metro Exchanges*

	DAY		EVENING		NIGHT/WKD	
	Initial Minute	Additional Minute	Initial Minute	Additional Minute	Initial Minute	Additional Minute
Direct-Dialed Usage						
Metro Call Band 1	Note 1	Note 1	Note 1	Note 1	Note 1	Note 1
Metro Call Band 2	\$0.040	\$0.040	Note 1	Note 1	Note 1	Note 1
Metro Call Band 3	\$0.040	\$0.040	Note 1	Note 1	Note 1	Note 1
Metro Call Band 4	\$0.040	\$0.040	Note 1	Note 1	Note 1	Note 1
Metro Call Band 5	\$0.040	\$0.040	Note 1	Note 1	Note 1	Note 1
Operator Usage						
Metro Call Band 1	Note 2	Note 2	Note 2	Note 2	Note 2	Note 2
Metro Call Band 2	\$0.090	\$0.030	\$0.050	\$0.020	\$0.030	\$0.010
Metro Call Band 3	\$0.120	\$0.040	\$0.070	\$0.030	\$0.040	\$0.010
Metro Call Band 4	\$0.150	\$0.060	\$0.090	\$0.040	\$0.050	\$0.020
Metro Call Band 5	\$0.180	\$0.070	\$0.110	\$0.040	\$0.050	\$0.020

Note 1 – Residential Band 1 calls are billed per message at \$0.070 for weekday calls 8:00 AM to, but not including, 10:00 PM, and \$0.035 for night/weekend calls placed 10:00 PM to, but not including, 8:00 AM, and all day Saturday and Sunday. Residential Band 2-5 night/weekend calls are billed at \$0.025 per minute.

Note 2 – Residential Band 1 calls are billed per message at \$0.070 for weekday calls 8:00 AM to, but not including, 10:00 PM, and \$0.028 for night/weekend calls placed 10:00 PM to, but not including, 8:00 AM, and all day Saturday and Sunday.

* For Metro Call Band details, see Section 13.5.

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SECTION 13 – AMERICAN LONG LINES (Cont'd)

13.3 Local Resale Services (Cont'd)

13.3.2 Standard Residence Local Exchange Service (Cont'd)

B. Exchange Service Options - Usage Charges (Cont'd)

2. Measured Rate Service (Cont'd)

c. Philadelphia Suburban Exchanges

	DAY		EVENING		NIGHT/WKD	
	Initial Minute	Additional Minute	Initial Minute	Additional Minute	Initial Minute	Additional Minute
Direct-Dialed Usage						
Metro Call Band 1	Note 1	Note 1	Note 1	Note 1	Note 1	Note 1
Metro Call Band 2	\$0.040	\$0.040	Note 1	Note 1	Note 1	Note 1
Metro Call Band 3	\$0.040	\$0.040	Note 1	Note 1	Note 1	Note 1
Metro Call Band 4	\$0.040	\$0.040	Note 1	Note 1	Note 1	Note 1
Metro Call Band 5	\$0.040	\$0.040	Note 1	Note 1	Note 1	Note 1
Metro Call Band 6	\$0.040	\$0.040	Note 1	Note 1	Note 1	Note 1
Operator Usage						
Metro Call Band 1	Note 2	Note 2	Note 2	Note 2	Note 2	Note 2
Metro Call Band 2	\$0.090	\$0.030	\$0.050	\$0.020	\$0.030	\$0.010
Metro Call Band 3	\$0.120	\$0.040	\$0.070	\$0.030	\$0.040	\$0.010
Metro Call Band 4	\$0.150	\$0.060	\$0.090	\$0.040	\$0.050	\$0.020
Metro Call Band 5	\$0.180	\$0.070	\$0.110	\$0.040	\$0.050	\$0.020
Metro Call Band 6	\$0.210	\$0.080	\$0.120	\$0.050	\$0.060	\$0.020

Note 1 – Residential Band 1 calls are billed per message at \$0.070 for weekday calls 8:00 AM to, but not including, 10:00 PM, and \$0.035 for night/weekend calls placed 10:00 PM to, but not including, 8:00 AM, and all day Saturday and Sunday. Residential Band 2-6 night/weekend calls are billed at \$0.025 per minute.

Note 2 – Residential Band 1 calls are billed per message at \$0.070 for weekday calls 8:00 AM to, but not including, 10:00 PM, and \$0.028 for night/weekend calls placed 10:00 PM to, but not including, 8:00 AM, and all day Saturday and Sunday.

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SECTION 13 – AMERICAN LONG LINES (Cont'd)

13.3 Local Resale Services (Cont'd)

13.3.2 Standard Residence Local Exchange Service (Cont'd)

B. Exchange Service Options - Usage Charges (Cont'd)

2. Measured Rate Service (Cont'd)

d. Pittsburgh Metro Exchanges

	DAY		EVENING		NIGHT/WKD	
	Initial Minute	Additional Minute	Initial Minute	Additional Minute	Initial Minute	Additional Minute
Direct-Dialed Usage						
Metro Call Band 1	Note 1	Note 1	Note 1	Note 1	Note 1	Note 1
Metro Call Band 2	\$0.090	\$0.030	\$0.050	\$0.020	\$0.030	\$0.010
Metro Call Band 3	\$0.120	\$0.040	\$0.070	\$0.030	\$0.040	\$0.010
Metro Call Band 4	\$0.150	\$0.060	\$0.090	\$0.040	\$0.050	\$0.020
Operator Usage						
Metro Call Band 1	Note 1	Note 1	Note 1	Note 1	Note 1	Note 1
Metro Call Band 2	\$0.090	\$0.030	\$0.050	\$0.020	\$0.030	\$0.010
Metro Call Band 3	\$0.120	\$0.040	\$0.070	\$0.030	\$0.040	\$0.010
Metro Call Band 4	\$0.150	\$0.060	\$0.090	\$0.040	\$0.050	\$0.020

Note 1 – Residential Band 1 calls are billed per message at \$0.070 for weekday calls 8:00 AM to, but not including, 10:00 PM, and \$0.028 for night/weekend calls placed 10:00 PM to, but not including, 8:00 AM, and all day Saturday and Sunday.

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SECTION 13 – AMERICAN LONG LINES (Cont'd)

13.3 Local Resale Services (Cont'd)

13.3.2 Standard Residence Local Exchange Service (Cont'd)

B. Exchange Service Options - Usage Charges (Cont'd)

2. Measured Rate Service (Cont'd)

e. Pittsburgh Suburban Exchanges.

	DAY		EVENING		NIGHT/WKD	
	Initial Minute	Additional Minute	Initial Minute	Additional Minute	Initial Minute	Additional Minute
Direct-Dialed Usage						
Metro Call Band 1	Note 1	Note 1	Note 1	Note 1	Note 1	Note 1
Metro Call Band 2	\$0.040	\$0.040	Note 1	Note 1	Note 1	Note 1
Metro Call Band 3	\$0.040	\$0.040	Note 1	Note 1	Note 1	Note 1
Metro Call Band 4	\$0.040	\$0.040	Note 1	Note 1	Note 1	Note 1
Metro Call Band 5	\$0.040	\$0.040	Note 1	Note 1	Note 1	Note 1
Operator Usage						
Metro Call Band 1	Note 1	Note 1	Note 1	Note 1	Note 1	Note 1
Metro Call Band 2	\$0.090	\$0.030	\$0.050	\$0.020	\$0.030	\$0.010
Metro Call Band 3	\$0.120	\$0.040	\$0.070	\$0.030	\$0.040	\$0.010
Metro Call Band 4	\$0.150	\$0.060	\$0.090	\$0.040	\$0.050	\$0.020
Metro Call Band 5	\$0.180	\$0.070	\$0.110	\$0.040	\$0.050	\$0.020

Note 1 – Residential Band 1 calls are billed per message at \$0.070 for weekday calls 8:00 AM to, but not including, 10:00 PM, and \$0.035 for night/weekend calls placed 10:00 PM to, but not including, 8:00 AM, and all day Saturday and Sunday. Residential Band 2-5 night/weekend calls are billed at \$0.025 per minute.

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SECTION 13 – AMERICAN LONG LINES (Cont'd)

13.3 Local Resale Services (Cont'd)

13.3.3 Standard Business Local Exchange Service

Standard Business Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Business Local Exchange Service lines are provided for the connection of Customer provided wiring, telephones, facsimile machines or other station equipment. An optional per line Hunting feature is available for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate, measured rate or message rate basis depending on the service plan selected by the Customer. Not all service plans will be available in all areas.

Recurring charges for Standard Business Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

SECTION 13 – AMERICAN LONG LINES (Cont'd)

13.3 Local Resale Services (Cont'd)

13.3.3 Standard Business Local Exchange Service (Cont'd)

A. Monthly Recurring Charges

1. Access Line Rates

The following charges apply to Standard Business Local Exchange Service lines or trunks per month. Rates and charges include Touchtone Service. The rates and charges below apply to service provided on a month-to-month basis.

Dial Tone Line Cell (DTLC)	Business Single/Multi Line/Trunk Rate		
	Monthly	1 Year	2 Year
DTLC 1	\$27.79 (I)	\$26.39 (I)	\$25.59 (I)
DTLC 2	\$35.56	\$33.78	\$32.73
DTLC 3	\$43.33	\$41.16	\$39.88
DTLC 4	\$51.10 (I)	\$48.55 (I)	\$47.02 (I)

2. Local Usage Options

The Customer of Standard Business Local Exchange Service must select one of the following Local usage Options. The following charges apply to Standard Business Local Exchange Service lines per month. The rates and charges below apply to service provided on a month-to-month basis.

SECTION 13 – AMERICAN LONG LINES (Cont'd)

13.3 Local Resale Services (Cont'd)

13.3.3 Standard Business Local Exchange Service (Cont'd)

A. Monthly Recurring Charges (Cont'd)

2. Local Usage Options (Cont'd)

a. Pennsylvania Exchanges

RATE GROUP	Usage Options - Addition to Line Rate	
	Budget Usage	Local Area Unlimited Usage
Metro	\$0.00	\$33.29 (I)
Suburban	\$0.00	\$46.66
Non-Metro	\$0.00	\$59.73 (I)

b. Philadelphia and Pittsburgh Metro Exchanges

RATE GROUP	Usage Options - Addition to Line Rate	
	Budget Usage	Local Area Unlimited Usage
ALL	\$0.00	NA

SECTION 13 – AMERICAN LONG LINES (Cont'd)

13.3 Local Resale Services (Cont'd)

13.3.3 Standard Business Local Exchange Service (Cont'd)

A. Monthly Recurring Charges (Cont'd)

2. Local Usage Options (Cont'd)

c. Philadelphia and Pittsburgh Suburban Exchanges

RATE GROUP	Usage Options - Addition to Line Rate				
	Budget Usage	Standard Usage	Local Area Value Usage	Local Area Unlimited Usage	Extended Area Unlimited Usage
ALL	\$0.00	\$21.46 (I)	\$57.24 (I)	\$73.10* (I)	NA

* Local Area Unlimited Usage option for Pittsburgh Suburban exchanges is \$55.41.(I)

d. Usage Options Definitions

Budget	All calls within the Local Area are priced on a measured or message basis with no monthly calling allowance.
Standard	All calls within the Local Area are priced on a measured or message basis with a \$8.00 monthly calling allowance.
Local Area Value	All calls within the Local Area are priced on a measured or message basis with a \$24.00 monthly calling allowance.
Local Area Unlimited ¹	No limit on the number of local calls per month within the Local Area for a flat rate.
Extended Area Unlimited ¹	No limit on the number of local calls per month within the Extended Area for a flat rate.
Metro Area Unlimited ¹	No limit on the number of local calls per month within the Metro Area for a flat rate.

¹ Availability is limited to new customers who subscribed to Bell Atlantic's unlimited calling plan at the time of conversion to the Company's service.

SECTION 13 – AMERICAN LONG LINES (Cont'd)

13.3 Local Resale Services (Cont'd)

13.3.3 Standard Business Local Exchange Service (Cont'd)

B. Exchange Service Options - Usage Charges

1. Flat Rate Service

No measured or message charges apply to direct-dialed calls placed or received from Flat Rate service lines. Customers receive unlimited calling within their local calling area. Operator usage charges, however, apply as indicated below for all Exchanges.

Operator Usage	Initial 3 Minutes	Additional 3 Minutes
	\$0.09 (I)	\$0.09 (I)

2. Measured Service Usage

Customers will receive monthly usage allowances consistent with the local usage plan selected. These allowances are applied to local calls placed from the Customer's line. Local usage in excess of the allowance will be billed in arrears. Usage is billed in one (1) minute increments with partial minutes counting as one (1) full minute.

SECTION 13 – AMERICAN LONG LINES (Cont'd)

13.3 Local Resale Services (Cont'd)

13.3.3 Standard Business Local Exchange Service (Cont'd)

B. Exchange Service Options - Usage Charges (Cont'd)

2. Measured Service Usage (Cont'd)

a. Pennsylvania Exchanges

	DAY ¹		NIGHT/WKD ¹	
	Initial Minute	Additional Minute	Initial Minute	Additional Minute
Direct-Dialed Usage				
Month-to-Month	\$0.11 (I)	\$0.000	\$0.11 (I)	\$0.000
1 Year	\$0.11 (I)	\$0.000	\$0.11 (I)	\$0.000
2 Year	\$0.11 (I)	\$0.000	\$0.11 (I)	\$0000
Operator Usage	\$0.070	\$0.00	\$0.028	\$0.000

¹ Monday through Friday, 8:00 AM to, but not including, 10:00 PM; all other times are Night/Weekend.

SECTION 13 – AMERICAN LONG LINES (Cont'd)

13.3 Local Resale Services (Cont'd)

13.3.3 Standard Business Local Exchange Service (Cont'd)

B. Exchange Service Options - Usage Charges (Cont'd)

2. Measured Service Usage (Cont'd)

b. Philadelphia Metro Exchanges

	DAY		EVENING		NIGHT/WKD	
	Initial Minute	Additional Minute	Initial Minute	Additional Minute	Initial Minute	Additional Minute
Direct-Dialed Usage						
Metro Call Band 1	Note 1	Note 1	Note 1	Note 1	Note 1	Note 1
Metro Call Band 2	\$0.09 (I)	\$0.09 (I)	\$0.09 (I)	\$0.09 (I)	\$0.09 (I)	\$0.09 (I)
Metro Call Band 3	\$0.09 (I)	\$0.09 (I)	\$0.09 (I)	\$0.09 (I)	\$0.09 (I)	\$0.09 (I)
Metro Call Band 4	\$0.12 (I)	\$0.12 (I)	\$0.12 (I)	\$0.12 (I)	\$0.12 (I)	\$0.12 (I)
Metro Call Band 5	\$0.12 (I)	\$0.12 (I)	\$0.12 (I)	\$0.12 (I)	\$0.12 (I)	\$0.12 (I)
Operator Usage						
Metro Call Band 1	Note 2	Note 2	Note 2	Note 2	Note 2	Note 2
Metro Call Band 2	\$0.16 (I)	\$0.05 (I)	\$0.09 (I)	\$0.04 (I)	\$0.05 (I)	\$0.02 (I)
Metro Call Band 3	\$0.02 (I)	\$0.07 (I)	\$0.12 (I)	\$0.05 (I)	\$0.07 (I)	\$0.02 (I)
Metro Call Band 4	\$0.03 (I)	\$0.11 (I)	\$0.16 (I)	\$0.07 (I)	\$0.09 (I)	\$0.04 (I)
Metro Call Band 5	\$0.03 (I)	\$0.12 (I)	\$0.19 (I)	\$0.07 (I)	\$0.09 (I)	\$0.04 (I)

Note 1 – See 13.3.3.A.2a

Note 2 – Business Band 1 calls are billed per message at \$0.070 for weekday calls 8:00 AM to, but not including, 10:00 PM, and \$0.028 for night/weekend calls placed 10:00 PM to, but not including, 8:00 AM, and all day Saturday and Sunday.

SECTION 13 – AMERICAN LONG LINES (Cont'd)

13.3 Local Resale Services (Cont'd)

13.3.3 Standard Business Local Exchange Service (Cont'd)

B. Exchange Service Options - Usage Charges (Cont'd)

2. Measured Service Usage (Cont'd)

b. Philadelphia Metro Exchanges

i. One-Year Term

	DAY		EVENING		NIGHT/WKD	
	Initial Minute	Additional Minute	Initial Minute	Additional Minute	Initial Minute	Additional Minute
Direct-Dialed Usage						
Metro Call Band 1	Note 1	Note 1	Note 1	Note 1	Note 1	Note 1
Metro Call Band 2	\$0.08 (I)	\$0.08 (I)	\$0.08 (I)	\$0.08 (I)	\$0.08 (I)	\$0.08 (I)
Metro Call Band 3	\$0.08 (I)	\$0.08 (I)	\$0.08 (I)	\$0.08 (I)	\$0.08 (I)	\$0.08 (I)
Metro Call Band 4	\$0.11 (I)	\$0.11 (I)	\$0.11 (I)	\$0.11 (I)	\$0.11 (I)	\$0.11 (I)
Metro Call Band 5	\$0.11 (I)	\$0.11 (I)	\$0.11 (I)	\$0.11 (I)	\$0.11 (I)	\$0.11 (I)
Operator Usage						
Metro Call Band 1	Note 2	Note 2	Note 2	Note 2	Note 2	Note 2
Metro Call Band 2	\$0.16 (I)	\$0.05 (I)	\$0.09 (I)	\$0.04 (I)	\$0.05 (I)	\$0.02 (I)
Metro Call Band 3	\$0.21 (I)	\$0.07 (I)	\$0.12 (I)	\$0.05 (I)	\$0.07 (I)	\$0.02 (I)
Metro Call Band 4	\$0.26 (I)	\$0.11 (I)	\$0.16 (I)	\$0.07 (I)	\$0.09 (I)	\$0.04 (I)
Metro Call Band 5	\$0.32 (I)	\$0.12 (I)	\$0.19 (I)	\$0.07 (I)	\$0.09 (I)	\$0.04 (I)

Note 1 – See 13.3.3.A.2a

Note 2 - Business Band 1 calls are billed per message at \$0.070 for weekday calls 8:00 AM to, but not including, 10:00 PM, and \$0.028 for night/weekend calls placed 10:00 PM to, but not including, 8:00 AM, and all day Saturday and Sunday.

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SECTION 13 – AMERICAN LONG LINES (Cont'd)

13.3 Local Resale Services (Cont'd)

13.3.3 Standard Business Local Exchange Service (Cont'd)

B. Exchange Service Options - Usage Charges (Cont'd)

2. Measured Service Usage (Cont'd)

b. Philadelphia Metro Exchanges

ii. Two-Year Term

	DAY		EVENING		NIGHT/WKD	
	Initial Minute	Additional Minute	Initial Minute	Additional Minute	Initial Minute	Additional Minute
Direct-Dialed Usage						
Metro Call Band 1	Note 1	Note 1	Note 1	Note 1	Note 1	Note 1
Metro Call Band 2	\$0.08 (I)	\$0.08 (I)	\$0.08 (I)	\$0.08 (I)	\$0.08 (I)	\$0.08 (I)
Metro Call Band 3	\$0.08 (I)	\$0.08 (I)	\$0.08 (I)	\$0.08 (I)	\$0.08 (I)	\$0.08 (I)
Metro Call Band 4	\$0.11 (I)	\$0.11 (I)	\$0.11 (I)	\$0.11 (I)	\$0.11 (I)	\$0.11 (I)
Metro Call Band 5	\$0.11 (I)	\$0.11 (I)	\$0.11 (I)	\$0.11 (I)	\$0.11 (I)	\$0.11 (I)
Operator Usage						
Metro Call Band 1	Note 2	Note 2	Note 2	Note 2	Note 2	Note 2
Metro Call Band 2	\$0.16 (I)	\$0.05 (I)	\$0.09 (I)	\$0.04 (I)	\$0.05 (I)	\$0.02 (I)
Metro Call Band 3	\$0.21 (I)	\$0.07 (I)	\$0.12 (I)	\$0.05 (I)	\$0.07 (I)	\$0.02 (I)
Metro Call Band 4	\$0.26 (I)	\$0.11 (I)	\$0.16 (I)	\$0.07 (I)	\$0.09 (I)	\$0.04 (I)
Metro Call Band 5	\$0.32 (I)	\$0.12 (I)	\$0.19 (I)	\$0.07 (I)	\$0.09 (I)	\$0.04 (I)

Note 1 – See 13.3.3.A.2a

Note 2 - Business Band 1 calls are billed per message at \$0.070 for weekday calls 8:00 AM to, but not including, 10:00 PM, and \$0.028 for night/weekend calls placed 10:00 PM to, but not including, 8:00 AM, and all day Saturday and Sunday.

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SECTION 13 – AMERICAN LONG LINES (Cont'd)

13.3 Local Resale Services (Cont'd)

13.3.3 Standard Business Local Exchange Service (Cont'd)

B. Exchange Service Options - Usage Charges (Cont'd)

2. Measured Service Usage (Cont'd)

c. Philadelphia Suburban Exchanges

	DAY		EVENING		NIGHT/WKD	
	Initial Minute	Additional Minute	Initial Minute	Additional Minute	Initial Minute	Additional Minute
Direct-Dialed Usage						
Metro Call Band 1	\$0.05 (I)	\$0.05 (I)	\$0.05 (I)	\$0.05 (I)	\$0.05 (I)	\$0.05 (I)
Metro Call Band 2	\$0.07 (I)	\$0.07 (I)	\$0.07 (I)	\$0.07 (I)	\$0.07 (I)	\$0.07 (I)
Metro Call Band 3	\$0.07 (I)	\$0.07 (I)	\$0.07 (I)	\$0.07 (I)	\$0.07 (I)	\$0.07 (I)
Metro Call Band 4	\$0.09 (I)	\$0.09 (I)	\$0.09 (I)	\$0.09 (I)	\$0.09 (I)	\$0.09 (I)
Metro Call Band 5	\$0.09 (I)	\$0.09 (I)	\$0.09 (I)	\$0.09 (I)	\$0.09 (I)	\$0.09 (I)
Metro Call Band 6	\$0.09 (I)	\$0.09 (I)	\$0.09 (I)	\$0.09 (I)	\$0.09 (I)	\$0.09 (I)
Operator Usage						
Metro Call Band 1	Note 1	Note 1	Note 1	Note 1	Note 1	Note 1
Metro Call Band 2	\$1.58 (I)	\$0.05 (I)	\$0.09 (I)	\$0.04 (I)	\$0.05 (I)	\$0.02 (I)
Metro Call Band 3	\$0.21 (I)	\$0.07 (I)	\$0.12 (I)	\$0.05 (I)	\$0.07 (I)	\$0.02 (I)
Metro Call Band 4	\$0.26 (I)	\$0.11 (I)	\$0.16 (I)	\$0.07 (I)	\$0.09 (I)	\$0.04 (I)
Metro Call Band 5	\$0.32 (I)	\$0.12 (I)	\$0.19 (I)	\$0.07 (I)	\$0.09 (I)	\$0.04 (I)
Metro Call Band 6	\$0.37 (I)	\$0.14 (I)	\$0.21 (I)	\$0.09 (I)	\$0.11 (I)	\$0.04 (I)

Note 1 – Business Band 1 calls are billed per message at \$0.070 for weekday calls 8:00 AM to, but not including, 10:00 PM, and \$0.028 for night/weekend calls placed 10:00 PM to, but not including, 8:00 AM, and all day Saturday and Sunday. Residential Band 2-6 night/weekend calls are billed at \$0.025 per minute.

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SECTION 13 – AMERICAN LONG LINES (Cont'd)

13.3 Local Resale Services (Cont'd)

13.3.3 Standard Business Local Exchange Service (Cont'd)

B. Exchange Service Options - Usage Charges (Cont'd)

2. Measured Service Usage (Cont'd)

d. Pittsburgh Metro Exchanges

	DAY		EVENING		NIGHT/WKD	
	Initial Minute	Additional Minute	Initial Minute	Additional Minute	Initial Minute	Additional Minute
Direct-Dialed Usage						
Metro Call Band 1	\$0.05 (I)	\$0.05 (I)	\$0.05 (I)	\$0.05 (I)	\$0.05 (I)	\$0.05 (I)
Metro Call Band 2	\$0.07 (I)	\$0.07 (I)	\$0.07 (I)	\$0.07 (I)	\$0.07 (I)	\$0.07 (I)
Metro Call Band 3	\$0.09 (I)	\$0.09 (I)	\$0.09 (I)	\$0.09 (I)	\$0.09 (I)	\$0.09 (I)
Metro Call Band 4	\$0.09 (I)	\$0.09 (I)	\$0.09 (I)	\$0.09 (I)	\$0.09 (I)	\$0.09 (I)
Operator Usage						
Metro Call Band 1	Note 1	Note 1	Note 1	Note 1	Note 1	Note 1
Metro Call Band 2	\$0.16 (I)	\$0.05 (I)	\$0.09 (I)	\$0.04 (I)	\$0.05 (I)	\$0.02 (I)
Metro Call Band 3	\$0.21 (I)	\$0.07 (I)	\$0.12 (I)	\$0.05 (I)	\$0.07 (I)	\$0.02 (I)
Metro Call Band 4	\$0.26 (I)	\$0.11 (I)	\$0.16 (I)	\$0.07 (I)	\$0.09 (I)	\$0.04 (I)

Note 1 – Business Band 1 calls are billed per message at \$0.070 for weekday calls 8:00 AM to, but not including, 10:00 PM, and \$0.028 for night/weekend calls placed 10:00 PM to, but not including, 8:00 AM, and all day Saturday and Sunday.

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SECTION 13 – AMERICAN LONG LINES (Cont'd)

13.3 Local Resale Services (Cont'd)

13.3.3 Standard Business Local Exchange Service (Cont'd)

B. Exchange Service Options - Usage Charges (Cont'd)

2. Measured Service Usage (Cont'd)

e. Pittsburgh Suburban Exchanges

	DAY		EVENING		NIGHT/WKD	
	Initial Minute	Additional Minute	Initial Minute	Additional Minute	Initial Minute	Additional Minute
Direct-Dialed Usage						
Metro Call Band 1	Note 1	Note 1	Note 1	Note 1	Note 1	Note 1
Metro Call Band 2	\$0.16 (I)	\$0.05 (I)	\$0.09 (I)	\$0.04 (I)	\$0.05 (I)	\$0.02 (I)
Metro Call Band 3	\$0.21 (I)	\$0.07 (I)	\$0.12 (I)	\$0.05 (I)	\$0.07 (I)	\$0.02 (I)
Metro Call Band 4	\$0.26 (I)	\$0.11 (I)	\$0.16 (I)	\$0.07 (I)	\$0.09 (I)	\$0.04 (I)
Metro Call Band 5	\$0.32 (I)	\$0.12 (I)	\$0.19 (I)	\$0.07 (I)	\$0.09 (I)	\$0.04 (I)
Operator Usage						
Metro Call Band 1	Note 2	Note 2	Note 2	Note 2	Note 2	Note 2
Metro Call Band 2	\$0.16 (I)	\$0.05 (I)	\$0.09 (I)	\$0.04 (I)	\$0.05 (I)	\$0.02 (I)
Metro Call Band 3	\$0.21 (I)	\$0.07 (I)	\$0.12 (I)	\$0.05 (I)	\$0.07 (I)	\$0.02 (I)
Metro Call Band 4	\$0.26 (I)	\$0.11 (I)	\$0.16 (I)	\$0.07 (I)	\$0.09 (I)	\$0.04 (I)
Metro Call Band 5	\$0.32 (I)	\$0.12 (I)	\$0.19 (I)	\$0.07 (I)	\$0.09 (I)	\$0.04 (I)

Note 1 – Business Band 1 calls are billed per message at \$0.070 for weekday calls 8:00 AM to, but not including, 10:00 PM, and \$0.035 for night/weekend calls placed 10:00 PM to, but not including, 8:00 AM, and all day Saturday and Sunday. Residential Band 2-5 night/weekend calls are billed at \$0.025 per minute.

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SECTION 13 – AMERICAN LONG LINES (Cont'd)

13.3 Local Resale Services (Cont'd)

13.3.4 Local Exchange Service Optional Features

A. Direct Inward Dialing (DID) Service

Direct Inward Dialing (“DID”) permits calls incoming to a PBX system or other Customer Premises Equipment to be routed to a specific station without the assistance of an attendant. DID calls are routed directly to the station associated with the called number. DID service as offered by the Company provides the necessary trunks, telephone numbers, and outpulsing of digits to enable DID service at a Customer’s location. DID service requires special PBX software and hardware not provided by the Company. Such hardware and software is the responsibility of the Customer.

The following charges apply to Customers subscribing to DID service provided by the Company. These charges are in addition to recurring and non-recurring charges for PBX Trunks as identified elsewhere in this tariff. The Customer will be charged for the number of DID Number Blocks (20 numbers per block) regardless of the number of DID numbers utilized out of the available 20 numbers.

	<u>Installation Charge</u>	<u>Monthly Recurring</u>
Establish Trunk Group and Provide 1st Block of 20 DID Numbers	\$218.75 (I)	\$139.97 (I)
Each Block of 20 DID Numbers	\$26.25 (I)	\$18.67 (I)
DID Trunk Termination: Per Inward Only Trunk	\$43.75 (I)	\$70.00 (I)

SECTION 13 – AMERICAN LONG LINES (Cont'd)

13.3 Local Resale Services (Cont'd)

13.3.4 Local Exchange Service Optional Features (Cont'd)

B. Identified Outward Dialing (IOD) Service

IOD Service is an optional feature which can be purchased in conjunction with resold Trunks. IOD Service provides for line number identification of outgoing long distance messages originated from lines associated with switching equipment located on the customer's premises.

IOD Service must be provided on all trunks in a group arranged for outward service.

	<u>Installation Charge</u>	<u>Monthly Recurring</u>
Common Equipment	\$87.50 (I)	\$77.77 (I)
IOD Trunk Termination, Per Trunk	\$8.75 (I)	\$15.56 (I)

C. Hunting/Rotary Service

The following charge applies when Hunting is added subsequent to the initial establishment of service.

Nonrecurring	\$56.00 (I)
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SECTION 13 – AMERICAN LONG LINES (Cont'd)

13.3 Local Resale Services (Cont'd)

13.3.4 Local Exchange Service Optional Features (Cont'd)

D. Customer Calling

1. Monthly Recurring Charges

a. Residential

FEATURE	Monthly ¹	1 Year	2 Year
Call Forwarding	\$2.40	\$1.80	\$1.50
Three Way Calling	\$3.20	\$2.40	\$2.00
Call Waiting	\$3.60	\$2.70	\$2.25
Call Forwarding – Busy Line	\$1.60	\$1.20	\$1.00
Call Forwarding – Don't Answer	\$1.60	\$1.20	\$1.00
Call Forwarding – Busy Line/Don't Answer	\$1.60	\$1.20	\$1.00
Call Forward Busy Line /Simultaneous Call Option	\$1.60	\$1.20	\$1.00
Anonymous Call Reject (to non-Caller ID/Caller ID Deluxe customers)	N/A	N/A	N/A
Call Block	\$4.00	\$3.00	\$2.50
Speed Calling - 8 code	\$1.20	\$0.90	\$0.75
Speed Calling – 30 code	\$1.80	\$1.35	\$1.13
Caller ID	\$5.60	\$4.20	\$3.50
Caller ID – Deluxe	\$6.00	\$4.50	\$3.75
Distinctive Ringing, per dependent number	\$3.60	\$2.70	\$2.25
Home Intercom	\$1.80	\$1.35	\$1.13
Home Intercom Extra	\$5.20	\$3.90	\$3.25
Priority Call	\$2.75	\$1.65	\$1.38
Repeat Call	\$2.40	\$1.80	\$1.50
Return Call	\$4.00	\$3.00	\$2.50
Select Forward	\$2.80	\$2.10	\$1.75
Ultra Forward Feature	\$4.00	\$3.00	\$2.50
Toll Restriction – Nonrecurring, per line	\$15.00	N/A	N/A
Remote Call Forwarding	\$13.20	\$9.90	\$8.25
Remote Call Forwarding Set-Up	\$21.00	\$21.00	\$21.00
Remote Call Forwarding Feature Change	\$45.00	\$45.0	\$45.00
Remote Call Forwarding – Additional Path	\$13.20	\$9.90	\$8.25
Preferred Telephone Number Service – Nonrecurring, per number	\$25.00	\$25.00	\$25.00

¹ Charges are monthly recurring unless otherwise indicated.

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PAETEC Communications, Inc.
One PAETEC Plaza, 600 Willowbrook Office Park
Fairport, New York 14450

SECTION 13 – AMERICAN LONG LINES (Cont'd)

13.3 Local Resale Services (Cont'd)

13.3.4 Local Exchange Service Optional Features (Cont'd)

D. Customer Calling (Cont'd)

1. Monthly Recurring Charges (Cont'd)

b. Business

FEATURE	Monthly ¹	1 Year	2 Year
Call Forwarding	\$14.95	\$11.17	\$9.33
Three Way Calling	\$14.95	\$9.33	\$7.77
Call Waiting	\$14.95	\$11.17	\$9.33
Call Forwarding – Busy Line	\$6.23	\$4.66	\$3.89
Call Forwarding – Don't Answer	\$6.23	\$4.66	\$3.89
Call Forwarding – Busy Line/Don't Answer	\$6.23	\$4.66	\$3.89
Call Forward Busy Line /Simultaneous Call Option	\$6.23	\$4.66	\$3.89
Call Forward Don't Answer w/Simultaneous Call Option	\$6.23	\$4.66	\$3.89
Anonymous Call Reject (to non-Caller ID/Caller ID Deluxe customers)	N/A	N/A	N/A
Call Block	\$12.43	\$9.33	\$7.77
Speed Calling - 8 code	\$12.43	\$9.33	\$7.77
Speed Calling – 30 code	\$16.15	\$12.15	\$10.12
Caller ID	\$21.14	\$6.53	\$13.21
Caller ID – Deluxe	\$23.64	\$5.60	\$14.79
Distinctive Ringing, per dependent number	\$16.15	\$12.15	\$10.12
Priority Call	\$8.72	\$6.53	\$5.44
Repeat Call	\$7.46	\$5.60	\$4.66
Return Call	\$12.43	\$9.33	\$7.77
Select Forward	\$11.17	\$8.38	\$7.02
Ultra Forward Feature	\$17.41	\$13.06	\$10.90
Toll Restriction – Nonrecurring, per line	\$70.00	N/A	N/A
Remote Call Forwarding	\$27.72	\$20.79	\$17.33
Remote Call Forwarding Set-Up	\$65.33	\$65.33	\$65.33
Remote Call Forwarding Feature Change	\$78.75	\$78.75	\$78.75
Remote Call Forwarding – Additional Path	\$41.06	\$30.78	\$25.66
Preferred Telephone Number Service – Nonrecurring, per number	\$43.75	N/A	N/A

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SECTION 13 – AMERICAN LONG LINES (Cont'd)

13.3 Local Resale Services (Cont'd)

13.3.4 Local Exchange Service Optional Features (Cont'd)

D. Customer Calling (Cont'd)

2. Per Use/Day

FEATURE	Residential Charge	Business Charge
Three-Way Calling – per use	\$0.75	\$0.75
Call Block – per day	\$0.50	\$.50
Call Tracing – per use	\$1.50	\$1.50
Priority Call – per day	\$0.50	\$0.50
Repeat Call –per use	\$0.75	\$0.75
Return Call – per use	\$0.75	\$0.75
Select Forward – per day	\$0.50	\$0.50

3. Package Arrangements

a. Multiple Feature Discounts

NUMBER OF FEATURES	Discount
Two Features	15%
Three Features	20%
Four Features	25%
Five Features	30%

b. Residential Discount

(Includes Call Waiting, Caller ID Deluxe, Call Forwarding Busy Line, Don't Answer, or Busy Line/Don't Answer)

Monthly Recurring \$11.49

SECTION 13 – AMERICAN LONG LINES (Cont'd)

13.3 Local Resale Services (Cont'd)

13.3.4 Local Exchange Service Optional Features (Cont'd)

D. Customer Calling (Cont'd)

4. Caller ID Blocking

Caller ID - Allows the subscriber to view the listed telephone number from which the incoming call is dialed before the call is answered. The calling number is displayed on a Customer provided compatible device attached to the Customer's telephone line.

The telephone numbers that will be displayed on a Caller ID subscriber's display unit will include listed, non-listed, and non-published telephone numbers.

The telephone numbers that will not be displayed to a Caller ID subscriber are: (1) calls from callers who use Per-Call or Per-Line Blocking; (2) calls from callers located in central offices not a part of the SS7 Signaling System; and (3) calls placed through an operator.

Caller ID Deluxe - Allows subscriber to view listed name associated with the telephone number before the phone is answered. The calling number and name are displayed on a Customer provided compatible display device attached to the Customer's telephone line.

Anonymous Call Rejection (ACR) - In addition to the ability to see the telephone number and/or name of incoming call, Caller ID services may also, as facilities permit, provide a subscriber with the ability to reject calls from callers who have chosen to block the passage of their telephone numbers and/or names on outgoing calls. This feature, called Anonymous Call Rejection (ACR), will be automatically available to all Caller ID services' customers free of charge.

ACR will be initially provided to the subscribers in the deactivated mode. It can be activated and deactivated by dialing a special code. When activating or deactivating ACR, subscribers will hear a confirmation tone. ACR will remain either on or off until the subscriber dials the deactivation or activation codes.

User of Per-Call Blocking or Per-Line Blocking will not be able to complete calls to Caller ID subscribers who have activated the ACR. In this instance, the person placing a call will hear an announcement indicating that the called party does not wish to answer blocked calls. The Caller ID subscribers' telephones will not ring.

SECTION 13 – AMERICAN LONG LINES (Cont'd)

13.3 Local Resale Services (Cont'd)

13.3.4 Local Exchange Service Optional Features (Cont'd)

D. Customer Calling (Cont'd)

4. Caller ID Blocking (Cont'd)

Blocked calls routed to the ACR announcement will not be rated as completed calls.

Callers who block their telephone numbers and/or names can complete calls to the ACR activated subscribers by:

- a. Placing the call by un-blocking the telephone number;
- b. Placing the call through an operator, which may involve charges in addition to the cost of the call.

The live operator surcharge will be waived for the Company's customers who are victims of domestic violence, the staffs of domestic violence program agencies and emergency service personnel, while in the performance of their jobs. If the operator surcharge cannot be waived when the call is being placed, the Company will, upon notification, credit the live operator surcharge to the aforementioned party's telephone bill. Furthermore, should alternative methods become available in the future which permit the aforementioned to access the ACR party without revealing the caller's telephone number, the Company will waive any additional charges associated with such alternative methods.

Caller ID Per-Call Blocking (PCB) - Per-Call Blocking will be automatically available to all customers served by the Company, free of charge and on an unlimited basis. This blocking option will allow callers to block the passage of their telephone numbers and/or names on outgoing calls by dialing a special code, prior to making each call. When the caller activates this feature, the Caller ID subscriber's display unit will indicate that the incoming call has been blocked.

SECTION 13 – AMERICAN LONG LINES (Cont'd)

13.3 Local Resale Services (Cont'd)

13.3.4 Local Exchange Service Optional Features (Cont'd)

D. Customer Calling (Cont'd)

4. Caller ID Blocking (Cont'd)

PCB will not prevent the delivery of the telephone numbers to 911 emergency service providers.

All Public and Semi-Public telephones in the Company serving area will only be equipped with the Per-Call Blocking option. Instructions on how to use the blocking will be provided at each public telephone location.

Caller ID Per-Line Blocking (PLB) - Caller ID Per-Line Blocking will allow callers to automatically prevent the display of their telephone numbers and/or names on a permanent basis unless the service is deactivated, on a per call basis, by dialing a special code. If the caller deactivates the PLB before placing a call, PLB will automatically resume after the un-blocked call is completed.

PLB will be available to all customers in the Company's serving area and can only be added or removed from a customer's line by placing a service order with the Company. Initial requests for PLB will be provided at no charge. Subsequent requests for PLB for the same customer and telephone number at the same address may be charged the applicable non-recurring charges(s). This non-recurring charge will be waived for customers of the Company who are victims of domestic violence, the staffs of domestic violence programs and agencies, and emergency services personnel, while performing their jobs.

PLB will not prevent the delivery of telephone numbers to 911 emergency service providers.

PCB and PLB also apply to the type of Return Call Service that will also announce to the subscriber of this service the telephone number of the last incoming call.

Currently, PCB and PLB will not work for callers who place calls to 800, 900, and/or other toll free numbers.

SECTION 13 – AMERICAN LONG LINES (Cont'd)

13.3 Local Resale Services (Cont'd)

13.3.5 Centrex Service**

Centrex Service is a Central Office-based PBX service offered to Business Customers. A Centrex System consists of common system equipment and 2 or more Centrex Station Lines equipped with intercom calling and optional features.

Centrex Station Lines provide intercommunication on a two- to five-digit basis (activated by dialing the appropriate, pre-programmed intercom code for the terminating station) in addition to access to and from the local exchange network without Customer attendant assistance. Centrex Station Lines are assigned a 7-digit telephone number and are provided with Direct Inward Dialing (DID) capability.

Standard features are: Three-Way Calling, Call Transfer, Consultation Hold, and Intercom. The following features are available to Centrex customers at no additional charge: Call Waiting, Call Forwarding, Call Trace, Speed Dialing, Automatic Call Back, Call Hold, Call Pick-Up, Conference Arrangement, Directed Call Pick-Up, Directed Call Pick-Up with Barge-In, and Distinctive Ringing/Call Waiting.

Centrex Services, when offered by the Company, may be provided on an Individual Case Basis (ICB) as Special Service Arrangements for large (i.e., 20 lines) arrangements, or customers requesting service other than the standard arrangements identified herein. Unless otherwise specifically identified, all nonrecurring, local usage and other per use charges identified in this tariff apply to Centrex arrangements.

- 1. Standard Centrex Line Service
 - A. CO Line Connection Charge:
 - B. Monthly Recurring Charges:
 - Each Centrex Station

Cell	Month-to-Month	1-Year Term	2-Year Term
1	\$43.47	\$42.28	\$40.44
2	\$49.53	\$48.30	\$45.89
3	\$55.55	\$53.13	\$50.72
4	\$61.60	\$57.96	\$55.55

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** Grandfathered to existing Customers at existing locations.

SECTION 13 – AMERICAN LONG LINES (Cont'd)

13.4 Miscellaneous Charges and Services

13.4.1 Listing Services

For each Customer of Company-provided Exchange Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At the Customer's option, the Company will arrange for additional listings for an additional monthly charge. Non-directory listed and non-published services are also available for an additional monthly charge.

	Non-Recurring Charge	Monthly Recurring Charge
Business		
Additional Listing	\$26.25 (I)	\$14.00 (I)
Non-Directory Listed Service	\$26.25 (I)	\$10.90 (I)
Non-Published Service	\$26.25 (I)	\$12.43 (I)
Foreign Listing	\$26.25 (I)	\$12.43 (I)
Residential		
Additional Listing	\$15.00	\$4.50
Non-Directory Listed Service	\$15.00	\$3.50
Non-Published Service	\$15.00	\$4.00
Foreign Listing	\$15.00	\$4.00

SECTION 13 – AMERICAN LONG LINES (Cont'd)

13.4 Miscellaneous Charges and Services (Cont'd)

13.4.2 Directory Assistance Service

A Customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service. A Directory Assistance Charge applies for each call to Directory Assistance for telephone number(s), area code(s), and/or general information requested from the Directory Assistance operator except as follows:

1. Requests in which the Directory Assistance operator provides an incorrect number. The Customer must inform the Company of the error in order to receive credit.
2. Customer experiences poor transmission or is cut-off during the call.

Customers will be provided with a maximum of two (2) telephone numbers for each call to Directory Assistance.

Unless one of the exceptions listed above applies, the charges as shown below apply for each request made to the Directory Assistance operator:

Per Number Requested	\$1.99
National Directory Assistance	\$1.99
Directory Assistance Call Completion	\$1.99 (I)

SECTION 13 – AMERICAN LONG LINES (Cont'd)**13.4 Miscellaneous Charges and Services (Cont'd)****13.4.3 Operator Service**

Operator Services are offered to Customers. Operator Services allow Customer to place calls using operator assistance for call completion or billing.

Usage charges and an appropriate service charge will be assessed on a per call basis, as stated in this tariff. For calls made using a telephone company card, acceptance of the card will be dependent upon the Company's ability to verify the card as valid. Only those cards accepted by the Company may be used for Operator Services. The Company reserves the right to verify acceptance of charge prior to billing charges to a third party number.

- A. Operator services may be used by the presubscribed Customer to complete Person-to-Person, Operator or Mechanized Station (including Collect and Third-Party), and/or Calling Card calls.
- B. Charges for Operator Assisted Calls include two components: a usage-sensitive component based upon the duration of the call; and a fixed service charge based upon the type of operator service provided.
- C. The Company shall not bill the Customer for any surcharges or fees imposed by a third party.
- D. Service may be suspended by the Company, without notice to the Customer, by blocking traffic to certain countries, cities, or NXX exchanges, or by blocking calls using certain Customer Authorization Codes, Calling Cards or credit cards, when the Company deems it necessary to take such action to prevent unlawful use of service. The Company shall restore service as soon as it can be provided without undue risk, and shall, upon request by the Customer affected, assign a new Authorization Code to replace the one that has been deactivated. The Company reserves the right to validate the credit worthiness of Customers through available credit card, Calling Card, called number, Third Party telephone number and room number verification procedures. Where a requested billing method cannot be validated, the Customer may be required to provide an acceptable alternate billing method or the Company may refuse to place the call.

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SECTION 13 – AMERICAN LONG LINES (Cont'd)

13.4 Miscellaneous Charges and Services (Cont'd)

13.4.3 Operator Service

E. Per Call Service Charges

The following per-call charges apply in addition to the per minute usage rates when applicable. These charges apply in all rate periods.

Calling Card - Customer Dialed	\$4.99	(C)(I)
Calling Card – Operator Must Dial	\$4.99	
Calling Card – Operator Dialed	\$5.50	
Collect	\$6.50	
Third Party	\$9.99	
Person-to-Person	\$9.99	
Sent Paid Non Coin/Station-to-Station	\$9.99	
Payphone Surcharge	\$3.00	
Busy Line Verification	\$9.99	
Busy Line Verification Interrupt	\$9.99	
General Assistance	\$1.99	(C)(I)

SECTION 13 – AMERICAN LONG LINES (Cont'd)

13.4 Miscellaneous Charges and Services (Cont'd)

13.4.4 IntraLATA Toll Presubscription

- A. IntraLATA Presubscription is a procedure whereby a customer designates to the Telephone Company the IntraLATA Toll Provider (ITP) which the customer wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier without the need to use carrier access codes or additional dialing to direct the calls to the designated carrier. IntraLATA presubscription does not prevent a customer, who has presubscribed to an IntraLATA toll carrier, from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per call basis.

Each carrier will have one or more access codes assigned to it for various types of service. When an end user selects a carrier as its preferred intraLATA toll provider only one access code of that carrier may be incorporated into the switching system of the Telephone Company permitting access to that carrier by the end user without dialing an access code. Should the same end user to dial the necessary access code(s) to reach that carrier's other service(s).

An ITP must use Feature Group D (FGD) Switched Access Service to qualify as an intraLATA toll provider unless prior arrangements have been made with or by the Telephone Company. IntraLATA toll providers must submit an Access Service Request (ASR) prior to the intraLATA toll presubscription conversation date or prior to the date on which the carrier proposes to begin participating intraLATA toll presubscription, unless prior arrangements have been made with the Telephone Company.

Selection of an intraLATA toll provider by an end user is subject to the terms and conditions following:

- B. At the option of the ITP, the nonrecurring charge for a change in intraLATA toll presubscription, as provided, here in, may be billed to the ITP, instead of the end user. This may involve charges resulting from end-user initial free choice PIC changes, as specified herein.

This option for the ITP to be billed for the PIC change charge instead of the end user is not available for orders placed directly via the Telephone Company's Business Offices.

SECTION 13 – AMERICAN LONG LINES (Cont'd)

13.4 Miscellaneous Charges and Services (Cont'd)

13.4.4 IntraLATA Toll Presubscription (Cont'd)

C. Presubscription Charge Application

1. Existing end users may exercise an initial free presubscription choice, either by contacting the Telephone Company or by contacting the ITP directly. The initial free choice must be made within 90 days following implementation of intraLATA toll presubscription. The charge for the initial free choice change will be billed to the new ITP at the discretion of the Telephone Company. End users' choices which constitute exercising the free initial choice are:

- * Designating an ITP as their primary carrier thereby requiring no access code to access that ITP's service. Other carriers are accessed by dialing 101XXXX, or other required codes.
- * Choosing no carrier as a primary carrier thus requiring 101XXXX code dialing to access all ITPs. This choice can be made by directly contacting the Telephone Company.

Following an existing end user's initial free selection, any subsequent selection made during the first 90 days after presubscription or any change made more than 90 days after presubscription is implemented is subject to a nonrecurring charge as set forth herein.

SECTION 13 – AMERICAN LONG LINES (Cont'd)

13.4 Miscellaneous Charges and Services (Cont'd)

13.4.4 IntraLATA Toll Presubscription (Cont'd)

C. Presubscription Charge Application (Cont'd)

2. New end users who subscribe to service after the presubscription implementation date (including an existing customer who orders an additional line) will be asked to select a primary ITP when they place an order to Telephone Company Exchange Service. If a customer cannot decide upon an intraLATA toll carrier at the time, the Telephone Company may extend a 30 day period following completion of the service request to make an intraLATA PIC choice without charge. In the interim, the customer will be assigned a "No-PIC" and will have to dial an access code to make intraLATA toll calls.

Initial free selections available to new end users are:

- * Designate an ITP as their primary carrier thereby requiring no access code to access that ITP's service. Other carriers are accessed by dialing 101XXXX, or other required codes.
- * Choose no carrier as a primary carrier thus requiring 101XXXX code dialing to access all ITPs. This choice can be made by directly contacting the Telephone Company. In addition, new end users that do not select a preferred carrier will be assigned a "No-PIC".

Following a new end user's initial free selection, any subsequent selection made following implementation of intraLATA toll presubscription is subject to a nonrecurring charge as set forth herein.

SECTION 13 – AMERICAN LONG LINES (Cont'd)

13.4 Miscellaneous Charges and Services (Cont'd)

13.4.4 IntraLATA Toll Presubscription (Cont'd)

C. Presubscription Charge Application (Cont'd)

3. If an ITP elects to discontinue Feature Group D service after implementation of the intraLATA toll presubscription option, the ITP is obligated to contact, in writing, all end users who have selected the canceling ITP as their preferred intraLATA toll provider. The ITP must inform the end users that it is canceling its Feature Group D service, request that the end user select a new ITP, and state that the canceling ITP will be the PIC change charge as provided herein. The ITP must provide written notification to the Telephone Company that this activity has taken place.

Following the ITP's discontinuance of service, the Telephone Company will bill the canceling ITP the change charge for each end user that is currently designated to the ITP at the time of discontinuance.

4. An authorized PIC change is a change in the presubscribed intraLATA toll provider that the end user denies authorizing. PIC disputes for end users are resolved through an investigative process.

If an unauthorized change in intraLATA presubscription occurs, the ITP making the unauthorized change will be assessed a charge for unauthorized change in presubscription as provided herein. In addition, the ITP will be assessed the applicable charge for returning the end user to their preferred intraLATA toll provider.

If an unauthorized change in intraLATA toll presubscription and interLATA presubscription occurs at the same time, on the same Business/Residence line, and the presubscribed ITP is the same carrier for intraLATA and interLATA, presubscription change charges as provided herein and the Telephone Company's corresponding F.C.C. Access Tariff apply. In addition, the ITP will be assessed the applicable charges for returning the end user to their preferred intraLATA toll provider as herein and in the Telephone Company's corresponding F.C.C. Tariff.

SECTION 13 – AMERICAN LONG LINES (Cont'd)

13.4 Miscellaneous Charges and Services (Cont'd)

13.4.4 IntraLATA Toll Presubscription (Cont'd)

D. Equal Access Recovery Charge

The Equal Access Recovery Charge is a charge to recover the costs that the Company has directly incurred in connection with the implementation of intraLATA toll presubscription. The Equal Access Recovery Charge is billed to intraLATA toll providers.

E. End User Charge Discrepancy

1. When a discrepancy is determined regarding an end user's designation of a preferred intraLATA toll carrier, the following applies depending upon the situation described:

- * A signed letter to authorization takes precedence over any order other than subsequent, direct customer contact with the Telephone Company.
- * When two or more orders are received for an end user line generated by telemarketing, the date field on the mechanized record used to transmit PIC change information will be used as the PIC authorization date. The order with the latest application date/time determines customer choice.
- * If an end user denies requesting a change in intraLATA toll presubscription as submitted by an ITP, and the ITP is unable to produce a letter to authorization, signed by the end user, the ITP will be assessed all applicable change charges. The nonrecurring change charges are provided herein. The ITP will also be assessed the intraLATA toll presubscription change charge as specified herein, which was previously billed to the end user.

2. Verification of Orders for Telemarketing

Neither the ITP or the Telephone Company shall submit a PIC change order generated by outbound telemarketing unless and until the order has first been confirmed in accordance with the F.C.C.'s current anti-slamming practices and procedures.

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SECTION 13 – AMERICAN LONG LINES (Cont'd)

13.4 Miscellaneous Charges and Services (Cont'd)

13.4.4 IntraLATA Toll Presubscription (Cont'd)

F. Rates and Charges

	<u>Rate</u>
1. The charge for a change in IntraLATA Toll Presubscription	\$5.00 per line
2. The charge for an unauthorized Business or Residential service Change in intraLATA Toll Presubscription	\$35.65 per line

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SECTION 13 – AMERICAN LONG LINES (Cont'd)

13.5 Service Areas

13.5.1 Measured Metropolitan Use - Philadelphia

A. Charges Applicable to Dial Station-To-Station Messages

The following table shows the metro call bands applicable from stations within the Philadelphia Suburban exchange to all points within their local calling areas.

To Philadelphia Suburban Exchange	METRO CALL BANDS APPLICABLE FROM PHILADELPHIA SUBURBAN ZONES																																												
	10	11	12	13	14	17	21	22	23	24	25	26	28	29	30	31	32	33	34	37	38	39	40	41	42	43	44	45																	
Zone 10	F	1	F	2	2	3	3	2	3	3	3	3	3	3	4	3	4	4	4	5	5	5	6	5	6	6	6	6																	
Zone 11	1	F	1	1	1	2	2	3	3	3	3	3	3	4	4	4	4	4	5	5	5	6	5																						
Zone 12	F	1	F	1	2	2	2	1	2	2	2	2	2	3	3	3	4	4	4	4	5	5	5																						
Zone 13	2	1	1	F	1	1	1	1	2	2	2	2	3	3	3	3	4	4	4	4	5	5	5																						
Zone 14	2	1	2	1	F	1	2	2	2	2	2	3	3	4	4	3	3	4	4	4	4	5	5																						
Zone 17	3	2	2	1	1	F	F	2	2	2	2	2	3	3	3	3	3	3	4	4	4	4	4																						
Zone 21	3	2	2	1	1	2	F	F	1	1	2	2	2	3	3	2	3	3	3	3	4	4	4																						
Zone 22	2	3	1	1	2	2	1	1	F	2	1	1	1	1	2	2	2	3	3	4	4	4	5	5																					
Zone 23	3	3	2	2	2	2	2	F	F	1	1	2	3	3	2	2	2	2	2	3	3	3	4	3																					
Zone 24	3	3	2	2	2	2	1	1	F	F	F	1	3	2	2	1	2	3	3	3	3	4	4																						
Zone 25	3	2	2	2	2	2	1	1	F	F	F	2	2	1	2	3	3	3	3	4	4																								
Zone 26	3	2	2	3	2	2	1	2	1	F	F	F	1	1	1	3	3	3	4	3	4	4	5																						
Zone 28	3	2	3	3	3	3	1	3	3	2	F	F	1	2	3	3	3	4	5	4	4	5	5																						
Zone 29	3	4	3	3	4	3	3	2	3	2	2	1	1	F	F	2	3	3	3	4	4	4	5	5																					
Zone 30	4	3	3	4	3	3	2	2	2	2	1	2	F	F	1	2	1	3	3	3	3	4	4																						
Zone 31	3	4	3	3	3	3	2	2	2	1	1	1	3	2	1	F	1	1	2	3	3	3	4	4																					
Zone 32	4	4	4	4	3	3	3	3	2	2	2	3	3	3	2	1	F	F	1	2	2	2	3	3																					
Zone 33	4	4	4	4	4	3	3	3	2	3	3	3	3	3	1	1	F	F	1	1	2	1	1	3	3																				
Zone 34	5	4	4	4	4	3	3	4	2	3	3	3	4	3	3	2	1	1	F	1	1	1	2	2																					
Zone 37	5	5	4	4	4	4	3	4	3	3	3	4	5	4	3	3	2	2	1	F	1	1	1	2	3	2	3	1																	

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SECTION 13 – AMERICAN LONG LINES (Cont'd)

13.5 Service Areas (Cont'd)

13.5.1 Measured Metropolitan Use - Philadelphia (Cont'd)

A. Charges Applicable to Dial Station-To-Station Messages (Cont'd)

To Philadelphia Suburban Exchange	METRO CALL BANDS APPLICABLE FROM PHILADELPHIA SUBURBAN ZONES																											
	10	11	12	13	14	17	21	22	23	24	25	26	28	29	30	31	32	33	34	37	38	39	40	41	42	43	44	45
Zone 38	5	4	4	4	4	3	4	3	3	3	3	4	4	3	3	2	1	1	1	F	1	1	2	3	3	3	1	
Zone 39	5	5	5	5	4	4	4	4	3	3	3	4	4	4	3	3	2	1	1	1	1	1	f	f	3	3	3	F
Zone 40	6	5	5	5	5	4	4	5	4	4	4	4	5	5	4	4	3	3	2	1	1	F	F	1	2	F	2	1
Zone 41	5	5	5	5	4	4	5	3	4	4	5	5	5	4	4	3	3	2	2	2	3	1	F	F	F	2	2	F
Zone 42	6	6	6	6	5	5	5	6	4	5	5	5	6	6	5	5	4	4	3	3	3	3	2	F	F	F	F	4
Zone 43	6	6	6	5	5	5	5	5	4	5	5	5	6	5	5	4	3	4	3	2	3	3	F	F	F	F	F	3
Zone 44	6	6	6	6	5	5	5	6	5	5	5	5	6	6	5	5	4	4	3	3	3	3	2	2	F	F	F	3
Zone 45	6	6	5	5	5	5	4	5	4	4	4	5	4	3	3	3	3	3	1	1	F	1	1	1	4	3	3	F

To Philadelphia Suburban Exchange	METRO CALL BANDS APPLICABLE FROM PHILADELPHIA SUBURBAN ZONES																											
	10	11	12	13	14	17	21	22	23	24	25	26	28	29	30	31	32	33	34	37	38	39	40	41	42	43	44	45
Zone 38	5	4	4	4	4	3	4	3	3	3	3	4	4	3	3	2	1	1	1	F	1	1	2	3	3	3	1	
Zone 39	5	5	5	5	4	4	4	4	3	3	3	4	4	4	3	3	2	1	1	1	1	1	f	f	3	3	3	F
Zone 40	6	5	5	5	5	4	4	5	4	4	4	4	5	5	4	4	3	3	2	1	1	F	F	1	2	F	2	1
Zone 41	5	5	5	5	4	4	5	3	4	4	5	5	5	4	4	3	3	2	2	2	3	1	F	F	F	2	2	F
Zone 42	6	6	6	6	5	5	5	6	4	5	5	5	6	6	5	5	4	4	3	3	3	3	2	F	F	F	F	4
Zone 43	6	6	6	5	5	5	5	5	4	5	5	5	6	5	5	4	3	4	3	2	3	3	F	F	F	F	F	3
Zone 44	6	6	6	6	5	5	5	6	5	5	5	5	6	6	5	5	4	4	3	3	3	3	2	2	F	F	F	3
Zone 45	6	6	5	5	5	5	4	5	4	4	4	5	4	3	3	3	3	3	1	1	F	1	1	1	4	3	3	F

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SECTION 13 – AMERICAN LONG LINES (Cont'd)

13.5 Service Areas (Cont'd)

13.5.1 Measured Metropolitan Use - Philadelphia (Cont'd)

A. Charges Applicable to Dial Station-To-Station Messages (Cont'd)

To Philadelphia Suburban Exchange	METRO CALL BANDS APPLICABLE FROM PHILADELPHIA SUBURBAN ZONES																												
	10	11	12	13	14	17	21	22	23	24	25	26	28	29	30	31	32	33	34	37	38	39	40	41	42	43	44	45	
Buckingham																													1
Center Point															1	1													
Chester Springs												1																	
Collegeville														1	1	1													
Downingtown												1																	
Doylestown																													F
Eagle												1																	
Exton												1																	
Harleysville															1														
Holly Oak, DE	1	1																											
Lansdale															1														
Lenape	1											1																	
Line Lexington																													1
Mendenhall	1																												
Morrisville																										1	1	F	
Newtown																							1			F	1		
North Wales															1			1	1										
Phoenixville												1	F	1															
Royersford														1	1														
Schwenksville															1														

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SECTION 13 – AMERICAN LONG LINES (Cont'd)

13.5 Service Areas (Cont'd)

13.5.1 Measured Metropolitan Use - Philadelphia (Cont'd)

A. Charges Applicable to Dial Station-To-Station Messages (Cont'd)

To Philadelphia Suburban Exchange	METRO CALL BANDS APPLICABLE FROM PHILADELPHIA SUBURBAN ZONES																											
	10	11	12	13	14	17	21	22	23	24	25	26	28	29	30	31	32	33	34	37	38	39	40	41	42	43	44	45
West Chester	1												1															
Westtown	1												1															
Wilmington,DE	1																											
Wycombe																							1					1
Yardley																										1	F	F

NOTE: Where “F” or “1” is in the above tables, service is on an unlimited basis for Local Area Unlimited Usage Package customers, and Metro Call Band 1 rates apply for the customers who select the Valu-Pak, Standard and Budget Options. Where “F” or any number is shown in the above tables, service is on an unlimited basis for Metropolitan Area Unlimited Usage Package customers, for calls originated on a Dial Station-to-Station basis from the Metropolitan Area Unlimited Usage Dial Tone Line. Blank spaces indicate that service is provided on a message toll basis.

SECTION 13 – AMERICAN LONG LINES (Cont'd)

13.5 Service Areas (Cont'd)

13.5.1 Measured Metropolitan Use - Philadelphia (Cont'd)

B. Zones

For the purpose of determining measured local use and local calling area, the Philadelphia Suburban Exchange Area is divided into the following twenty-eight Zones.

Zone	Exchange Name	Zone	Exchange Name
10	Chester Heights	32	Flourtown
11	Chester	33	Ambler
12	Media	34	Cheltenham-Elkins Park-Jenkintown
14	Darby-Ridley Park-Sharon Hill	37	Bethayres-Huntington
17	Upper Darby	38	Willow Grove
21	Havertown-Minoa	39	Hatboro
22	Broomall-Newton Square	40	Feasterville-Churchville
23	Cynwyd-Narberth	41	Eddington-Cornwell Heights
24	Ardmore	42	Bristol
25	Bryn Mawr	43	Langhorne
26	Wayne	44	Levittown
28	Paoli-Malvern-Berwyn	45	Warrington
29	Valley Forge		
30	Norristown		
31	Conshohocken		

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SECTION 13 – AMERICAN LONG LINES (Cont'd)

13.5 Service Areas (Cont'd)

13.5.1 Measured Metropolitan Use - Philadelphia (Cont'd)

C. Unlimited Usage Package Local Calling Areas

Unlimited Usage Package Local Calling Areas Include the Zones and Exchanges Listed Below.

Zones	Local Calling Area (1)
10	10, 11, and 12 Holly Oak, Del. (The Diamond State Tel. Co.), Lenape, Mendenhall, West Chester, Westtown and Wilmington, Del. (The Diamond State Tel. Co.)
11	10, 11, 12, 13 and 14 Holly Oak, Del. (The Diamond State Tel. Co.)
12	10, 11, 12, 13 and 22
13	11, 12, 13, 14, 17, 21 and 22
14	11, 13, 14 and 17 Philadelphia Zone 2.c.
17	13, 14, 17 and 21 Philadelphia Zones 2.a., 2.b., and 2.c
21	13, 17, 21, 22 and 24 Philadelphia. Zone 2.b.
22	12, 13, 21, 22, 24, 25, 26 and 28
23	23, 24 and 25 Philadelphia. Zones 2.b. and 3.c.
24	21, 22, 23, 25, 26 and 31 Philadelphia. Zone 2.b
25	22, 23, 24, 25, 26 and 31
(1) The exchanges and zones included in the Local Area Unlimited Usage Package calling area represent the Metro Call Band 1 exchanges and zones for the Metropolitan Area Standard Usage Package, Valu-Pak or Budget Usage Options.	

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SECTION 13 – AMERICAN LONG LINES (Cont'd)

13.5 Service Areas (Cont'd)

13.5.1 Measured Metropolitan Use - Philadelphia (Cont'd)

C. Unlimited Usage Package Local Calling Areas (Cont'd)

Zones	Local Calling Area (1)
26	22, 24, 25, 26, 28, 29, 30 and 31
28	22, 26, 28 and 29 Chester Springs, Downingtown, Eagle, Exton, Lenape, Phoenixville, West Chester and Westtown
29	26, 28, 29 and 30 Collegeville, Phoenixville and Royersford
30	26, 29, 30, 31 and 33 Center Point, Collegeville, Harleysville, Lansdale, North Wales, Phoenixville, Royersford and Schwenksville
31	24, 25, 26, 30, 31, 32 and 33 Philadelphia Zone 3.c. Center Point and Collegeville
32	31, 32, 33 and 34 Philadelphia. Zones 3.b. and 3.c.
33	30, 31, 32, 33, 34, 38, 39 and 45 North Wales
34	32, 33, 34, 37, 38 and 39 Philadelphia Zone 3a., 3.b. and 4.a North Wales
37	34, 37, 38, 39, 40 and 45 Philadelphia Zones 4a. and 4.b.
38	33, 34, 37, 39, 40 and 45
39	33, 34, 37, 38, 39, 40 and 45
(1) The exchanges and zones included in the Local Area Unlimited Usage Package calling area represent the Metro Call Band 1 exchanges and zones for the Metropolitan Area Standard Usage Package, Valu-Pak or Budget Usage Options.	

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SECTION 13 – AMERICAN LONG LINES (Cont'd)

13.5 Service Areas (Cont'd)

13.5.1 Measured Metropolitan Use - Philadelphia (Cont'd)

C. Unlimited Usage Package Local Calling Areas (Cont'd)

Zones	Local Calling Area (1)
26	22, 24, 25, 26, 28, 29, 30 and 31
28	22, 26, 28 and 29 Chester Springs, Downingtown, Eagle, Exton, Lenape, Phoenixville, West Chester and Westtown
29	26, 28, 29 and 30 Collegeville, Phoenixville and Royersford
30	26, 29, 30, 31 and 33 Center Point, Collegeville, Harleysville, Lansdale, North Wales, Phoenixville, Royersford and Schwenksville
31	24, 25, 26, 30, 31, 32 and 33 Philadelphia Zone 3.c. Center Point and Collegeville
32	31, 32, 33 and 34 Philadelphia. Zones 3.b. and 3.c.
33	30, 31, 32, 33, 34, 38, 39 and 45 North Wales
34	32, 33, 34, 37, 38 and 39 Philadelphia Zone 3a., 3.b. and 4.a North Wales
37	34, 37, 38, 39, 40 and 45 Philadelphia Zones 4a. and 4.b.
38	33, 34, 37, 39, 40 and 45
39	33, 34, 37, 38, 39, 40 and 45
(1) The exchanges and zones included in the Local Area Unlimited Usage Package calling area represent the Metro Call Band 1 exchanges and zones for the Metropolitan Area Standard Usage Package, Valu-Pak or Budget Usage Options.	

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SECTION 13 – AMERICAN LONG LINES (Cont'd)

13.5 Service Areas (Cont'd)

13.5.2 Measured Metropolitan Use – Pittsburgh

A. Charges Applicable to Dial Station-To-Station Messages

The following table shows the metro call bands applicable from stations within the Pittsburgh Suburban exchange to all points within their local calling areas.

To Pittsburgh	METRO CALL BANDS APPLICABLE FROM													
	10	11	12	13	14	15	16	17	18	19	20	21	22	23
Zone 10	F	1	2	3	3	4	4	4	3	3	3	2	1	1
Zone 11	1	F	F	2	2	3	4	3	3	3	3	3	2	3
Zone 12	2	F	F	1	2	3	4	3	3	3	2	3	3	4
Zone 13	3	2	1	F	F	3	3	3	3	4	4	3	3	4
Zone 14	3	2	2	F	F	1	3	2	3	3	3	3	3	4
Zone 15	4	3	3	3	2	F	1	2	3	3	4	4	4	5
Zone 16	4	4	4	3	3	1	F	2	3	3	4	4	4	3
Zone 17	4	3	3	3	2	2	2	F	1	2	3	3	3	5
Zone 18	3	3	3	3	3	3	3	1	F	F	2	2	3	4
Zone 19	3	3	3	4	3	3	3	2	F	F	F	2	2	4
Zone 20	3	3	4	4	3	4	4	3	2	F	F	F	2	3
Zone 21	2	3	3	3	3	4	4	3	2	2	F	F	1	3
Zone 22	1	2	3	3	3	4	4	3	3	2	2	F	F	F
Zone 23	1	3	4	4	4	5	5	5	4	4	3	3	F	F

SECTION 13 – AMERICAN LONG LINES (Cont'd)

13.5 Service Areas (Cont'd)

13.5.2 Measured Metropolitan Use – Pittsburgh (Cont'd)

A. Charges Applicable to Dial Station-To-Station Messages (Cont'd)

To Pittsburgh	METRO CALL BANDS APPLICABLE FROM													
	10	11	12	13	14	15	16	17	18	19	20	21	22	23
Zone 1	2	2	2	2	2	2	3	2	2	2	3	2	2	4
Zone 2	3	3	3	2	2	1	2	1	2	2	3	3	3	4
Zone 3	3	3	3	3	2	3	3	2	1	1	1	2	2	4
Zone 4	2	2	3	3	3	3	4	3	2	2	2	2	f	3
Zone 5	1	1	2	3	2	3	4	3	3	2	2	2	2	3
Zone 6	2	1	1	1	1	3	3	3	3	3	3	3	3	3
Zone 7	3	3	2	2	1	1	2	2	2	3	3	3	3	4
Zone 8	2	2	3	3	3	3	3	2	2	1	1	2	2	3

SECTION 13 – AMERICAN LONG LINES (Cont'd)

13.5 Service Areas (Cont'd)

13.5.2 Measured Metropolitan Use – Pittsburgh (Cont'd)

A. Charges Applicable to Dial Station-To-Station Messages (Cont'd)

To Pittsburgh	METRO CALL BANDS APPLICABLE FROM													
	10	11	12	13	14	15	16	17	18	19	20	21	22	23
Aliquippa							1							
Ambridge						1	F							
Canonsburg				1										
Clairton	1	1												
Elizabeth	1	1												
Export												1	1	
Finleyville			F											
Glen Willard						F	1							
Harrison City														F
Herminie														F
Imperial					1	F								
Jeannette														F
McDonald				1										
McMurry			F	1										
New Kensington											1			
Oakdale				F	F									
Springdale										1	1			
Tarentum											1			
Wexford								1						

Note: Where “F” or “1” is shown in the above tables, service is on an unlimited basis for Local Area Unlimited Usage Package customers, and Metro Call Band 1 rates apply for the customers who select the Valu-Pak, Standard and Budget Options. Where “F” or any number is shown in the above tables, service is on an unlimited basis for Metropolitan Area Unlimited Usage Package customers, for calls originated on a Dial Station-to-Station basis from the Metropolitan Area Unlimited Usage Dial Tone Line. Blank spaces indicate that a service is provided on a Message toll basis.

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SECTION 13 – AMERICAN LONG LINES (Cont'd)

13.5 Service Areas (Cont'd)

13.5.2 Measured Metropolitan Use – Pittsburgh (Cont'd)

B. Zones

Zone	Exchange Name
10	McKeesport
11	Pleasant Hills
12	Bethel Park
13	Bridgeville
14	Carnegie
15	Coraopolis
16	Sewickley
17	Perrysville
18	Glenshaw
19	Fox Chapel
20	Oakmont
21	Penn Hills
22	Monroeville
23	Irwin

SECTION 13 – AMERICAN LONG LINES (Cont'd)

13.5 Service Areas (Cont'd)

13.5.2 Measured Metropolitan Use – Pittsburgh (Cont'd)

C. Unlimited Usage Package Local Calling Areas

Unlimited Usage Package Local Calling Areas Include All Stations

Zones	Local Calling Areas (1)
10	10, 11, 22 and 23 Pittsburgh Zone 5 Clairton and Elizabeth
11	10, 11 and 12 Pittsburgh Zones 5 & 6 Clairton and Elizabeth
12	11, 12 and 13 Pittsburgh Zone 6 Finleyville and McMurray
13	12, 13, 14 Pittsburgh Zone 6 Canonsburg, McDonald, McMurray and Oakdale
14	13, 14 and 15 Pittsburgh Zones 6 & 7 Imperial and Oakdale
15	14, 15 and 16 Pittsburgh Zones 2 & 7 Ambridge, Glenwillard and Imperial
16	15 and 16 Ambridge, Aliquippa and Glenwillard
17	17 and 18 Pittsburgh Zone 2 Wexford (North Pittsburgh Tel. Co.)

(1) The exchanges and zones included in the Local Area Unlimited Usage Package calling area represent the Metro Call Band 1 exchanges and zones for the Metropolitan Area Standard Usage Package, Valu-Pak or Budget Usage Options.

SECTION 13 – AMERICAN LONG LINES (Cont'd)

13.5 Service Areas (Cont'd)

13.5.2 Measured Metropolitan Use – Pittsburgh (Cont'd)

C. Unlimited Usage Package Local Calling Areas (Cont'd)

Zones	Local Calling Areas (1)
18	17, 18 and 19 Pittsburgh Zones 3.a. and 3.b.
19	18, 19 and 20 Pittsburgh Zones 3.a. and 8 Springdale
20	19, 20 and 21 Pittsburgh Zones 3.a. and 8 New Kensington, Springdale and Tarentum
21	20, 21 and 22.b Pittsburgh Zone 4.b Export (Murrysville Tel. Co.)
22.a	10, 22.a., 22.b. and 23 Pittsburgh Zones 4.a. and 4.b. Export (Murrysville Tel. Co.)
22.b	10, 21, 22.a., and 23 Pittsburgh Zones 4.a. and 4.b. Export (Murrayville Tel. Co.) and Harrison City, (Murrayville Tel. Co.)
23	10, 22.a., 22.b. and 23 Greensburg Harrison City (Murrayville Tel. Co.), Herminie and Jeannette

(1) The exchanges and zones included in the Local Area Unlimited Usage Package calling area represent the Metro Call Band 1 exchanges and zones for the Metropolitan Area Standard Usage Package, Valu-Pak or Budget Usage Options.