COMPETITIVE SERVICES TARIFF

RATES AND RULES

Governing the Furnishing of Telephone Service

In

Berks, Lancaster and Lebanon Counties, Pennsylvania

This Tariff cancels and supersedes the Denver and Ephrata Telephone and Telegraph Company PA P.U.C. No. 500 Competitive Services Tariff.

Issued: November 13, 2018 Effective: December 1, 2018

Issued By: Vice President

4001 Rodney Parham Road Little Rock, AR 72212

**NOTICE** 

WINDSTREAM D&E, INC.

Sheet 2

### **CHANGES MADE BY THIS TARIFF**

SHEETS AFFECTED BY THIS SUPPLEMENT	CHANGES MADE BY THIS SUPPLEMENT
Section 1, Sheet 12 & 13	This supplement increases the Residential MyLine Bundle rate and the 2 <sup>nd</sup> access line rate for the Connect Unlimited II Bundle.

COMPETITIVE SERVICES TARIFF

#### **RATES AND RULES**

Governing the Furnishing of Telephone Service

In

Berks, Lancaster and Lebanon Counties, Pennsylvania

This Tariff cancels and supersedes the Denver and Ephrata Telephone and Telegraph Company PA P.U.C. No. 500 Competitive Services Tariff.

Issued: June 29, 2017 Effective: July 1, 2017

Issued By: Vice President

4001 Rodney Parham Road Little Rock, AR 72212

**NOTICE** 

WINDSTREAM D&E, INC.

Sheet 2

### **CHANGES MADE BY THIS TARIFF**

	CHANGES MADE BY THIS SUPPLEMENT
Section 1, Sheet 12	This supplement increases the Residential MyLine Bundle rate.

COMPETITIVE SERVICES TARIFF

RATES AND RULES

Governing the Furnishing of Telephone Service

In

Berks, Lancaster and Lebanon Counties, Pennsylvania

This Tariff cancels and supersedes the Denver and Ephrata Telephone and Telegraph Company PA P.U.C. No. 500 Competitive Services Tariff.

Issued: June 30, 2014 Effective: July 1, 2014

Issued By: Vice President

4001 Rodney Parham Road Little Rock, AR 72212

**NOTICE** 

WINDSTREAM D&E, INC.

Sheet 2

### **CHANGES MADE BY THIS TARIFF**

SHEETS AFFECTED BY THIS SUPPLEMENT	CHANGES MADE BY THIS SUPPLEMENT
Section 3, Sheet 2	This supplement increases Directory Assistance rates.

COMPETITIVE SERVICES TARIFF

#### **RATES AND RULES**

Governing the Furnishing of Telephone Service

In

Berks, Lancaster and Lebanon Counties, Pennsylvania

This Tariff cancels and supersedes the Denver and Ephrata Telephone and Telegraph Company PA P.U.C. No. 500 Competitive Services Tariff.

Issued: February 10, 2012 Effective: February 13, 2012

Issued By: Vice President

4001 Rodney Parham Road Little Rock, AR 72212

**NOTICE** 

WINDSTREAM D&E, INC.

Sheet 2

### **CHANGES MADE BY THIS TARIFF**

SHEETS AFFECTED BY THIS SUPPLEMENT	CHANGES MADE BY THIS SUPPLEMENT
Section 2, 1st Revised Sheets 12-15 and Original Sheets 16-17	Grandfathers existing business bundles and adds new business bundles.

Issued: February 10, 2012 Effective: February 13, 2012

#### COMPETITIVE SERVICES TARIFF

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#### **RATES AND RULES**

Governing the Furnishing of Telephone Service

In

Berks, Lancaster and Lebanon Counties, Pennsylvania

This Tariff cancels and supersedes the Denver and Ephrata Telephone and Telegraph Company PA P.U.C. No. 500 Competitive Services Tariff.

Issued: April 26, 2011 Effective: April 28, 2011

Issued By: Vice President

4001 Rodney Parham Road Little Rock, AR 72212

**NOTICE** 

WINDSTREAM D&E, INC.

Sheet 2

### **CHANGES MADE BY THIS TARIFF**

SHEETS AFFECTED BY THIS SUPPLEMENT	CHANGES MADE BY THIS SUPPLEMENT
Section 2, 3 <sup>rd</sup> Revised Sheet 8 and Original Sheets 12- 15.	Grandfathers an existing business bundle and adds new business bundles.

Issued: April 26, 2011 Effective: April 28, 2011

COMPETITIVE SERVICES TARIFF

### **RATES AND RULES**

Governing the Furnishing of Telephone Service

In

Berks, Lancaster and Lebanon Counties, Pennsylvania

This Tariff cancels and supersedes the Denver and Ephrata Telephone and Telegraph Company PA P.U.C. No. 500 Competitive Services Tariff.

Issued: March 9, 2011 Effective: March 10, 2011

Issued By: Vice President

4001 Rodney Parham Road Little Rock, AR 72212

**NOTICE** 

WINDSTREAM D&E, INC.

Sheet 2

### **CHANGES MADE BY THIS TARIFF**

SHEETS AFFECTED BY THIS SUPPLEMENT	CHANGES MADE BY THIS SUPPLEMENT
Section 1, First Revised Sheet 13	Add 2 <sup>nd</sup> Access Line Option for customers subscribing to the Residential Connect Unlimited II Bundle.

Issued: March 9, 2011 Effective: March 10, 2011

COMPETITIVE SERVICES TARIFF

### **RATES AND RULES**

Governing the Furnishing of Telephone Service

In

Berks, Lancaster and Lebanon Counties, Pennsylvania

This Tariff cancels and supersedes the Denver and Ephrata Telephone and Telegraph Company PA P.U.C. No. 500 Competitive Services Tariff.

Issued: February 28, 2011 Effective: March 1, 2011

Issued By: Vice President

4001 Rodney Parham Road Little Rock, AR 72212

**NOTICE** 

WINDSTREAM D&E, INC.

Sheet 2

### **CHANGES MADE BY THIS TARIFF**

SHEETS AFFECTED BY THIS SUPPLEMENT	CHANGES MADE BY THIS SUPPLEMENT
Section 2, Original Sheet 8.1	Add 2 <sup>nd</sup> Access Line Promotion for Business Connect SB Bundle III for Competitive Exchanges.

Issued: February 28, 2011 Effective: March 1, 2011

COMPETITIVE SERVICES TARIFF

### **RATES AND RULES**

Governing the Furnishing of Telephone Service

In

Berks, Lancaster and Lebanon Counties, Pennsylvania

This Tariff cancels and supersedes the Denver and Ephrata Telephone and Telegraph Company PA P.U.C. No. 500 Competitive Services Tariff.

Issued: February 23, 2011 Effective: February 24, 2011

Issued By: Vice President

4001 Rodney Parham Road Little Rock, AR 72212

**NOTICE** 

WINDSTREAM D&E, INC.

Sheet 2

### **CHANGES MADE BY THIS TARIFF**

SHEETS AFFECTED BY THIS SUPPLEMENT	CHANGES MADE BY THIS SUPPLEMENT
Section 2, 2 <sup>nd</sup> Revised Sheet 8	Add Enhanced Discount for Business Connect SB Bundle III for Competitive Exchanges.

Issued: February 23, 2011 Effective: February 24, 2011

COMPETITIVE SERVICES TARIFF

### **RATES AND RULES**

Governing the Furnishing of Telephone Service

In

Berks, Lancaster and Lebanon Counties, Pennsylvania

This Tariff cancels and supersedes the Denver and Ephrata Telephone and Telegraph Company PA P.U.C. No. 500 Competitive Services Tariff.

Issued: September 30, 2010 Effective: October 1, 2010

Issued By: Vice President

4001 Rodney Parham Road Little Rock, AR 72212

**NOTICE** 

WINDSTREAM D&E, INC.

Sheet 2

### **CHANGES MADE BY THIS TARIFF**

SHEETS AFFECTED BY THIS SUPPLEMENT	CHANGES MADE BY THIS SUPPLEMENT
Section 3, 1st Revised Sheets 1 and 2	Increases Directory Assistance Charges

Issued: September 30, 2010 Effective: October 1, 2010

COMPETITIVE SERVICES TARIFF

### **RATES AND RULES**

Governing the Furnishing of Telephone Service

In

Berks, Lancaster and Lebanon Counties, Pennsylvania

This Tariff cancels and supersedes the Denver and Ephrata Telephone and Telegraph Company PA P.U.C. No. 500 Competitive Services Tariff.

Issued: September 30, 2010 Effective: October 1, 2010

Issued By: Vice President

4001 Rodney Parham Road Little Rock, AR 72212

**NOTICE** 

WINDSTREAM D&E, INC.

Sheet 2

### **CHANGES MADE BY THIS TARIFF**

SHEETS AFFECTED BY THIS SUPPLEMENT	CHANGES MADE BY THIS SUPPLEMENT
General Regulations, 1st Revised Sheet 6	Provides the Company website for details regarding total bundle prices (regulated and deregulated).

Issued: September 30, 2010 Effective: October 1, 2010

COMPETITIVE SERVICES TARIFF

### **RATES AND RULES**

Governing the Furnishing of Telephone Service

In

Berks, Lancaster and Lebanon Counties, Pennsylvania

This Tariff cancels and supercedes the Denver and Ephrata Telephone and Telegraph Company PA P.U.C. No. 500 Competitive Services Tariff.

Issued: September 15, 2010 Effective: September 16, 2010

Issued By: Vice President

4001 Rodney Parham Road Little Rock, AR 72212

**NOTICE** 

WINDSTREAM D&E, INC.

Sheet 2

### **CHANGES MADE BY THIS TARIFF**

SHEETS AFFECTED BY THIS SUPPLEMENT	CHANGES MADE BY THIS SUPPLEMENT
Section 1, 1st Revised Sheets 1-11 Section 2, 1st Revised Sheets 1-7	Grandfathers some existing bundles, making them only available to existing customers at existing locations.

Issued: September 15, 2010 Effective: September 16, 2010

COMPETITIVE SERVICES TARIFF

### **RATES AND RULES**

Governing the Furnishing of Telephone Service

In

Berks, Lancaster and Lebanon Counties, Pennsylvania

This Tariff cancels and supercedes the Denver and Ephrata Telephone and Telegraph Company PA P.U.C. No. 500 Competitive Services Tariff.

Issued: August 31, 2010 Effective: September 1, 2010

Issued By: Vice President

4001 Rodney Parham Road Little Rock, AR 72212

**NOTICE** 

WINDSTREAM D&E, INC.

Sheet 2

### **CHANGES MADE BY THIS TARIFF**

SHEETS AFFECTED BY THIS SUPPLEMENT	CHANGES MADE BY THIS SUPPLEMENT
Section 2, Sheet 8	Changes ETF for Business Connect SB Bundle III customers who subscribe to the service on or after 9/1/10.

Issued: August 31, 2010 Effective: September 1, 2010

COMPETITIVE SERVICES TARIFF

### **RATES AND RULES**

Governing the Furnishing of Telephone Service

In

Berks, Lancaster and Lebanon Counties, Pennsylvania

This Tariff cancels and supercedes the Denver and Ephrata Telephone and Telegraph Company PA P.U.C. No. 500 Competitive Services Tariff.

Issued: May 14, 2010 Effective: May 17, 2010

Issued By: Vice President

4001 Rodney Parham Road Little Rock, AR 72212

**NOTICE** 

WINDSTREAM D&E, INC.

Sheet 2

### **CHANGES MADE BY THIS TARIFF**

SHEETS AFFECTED BY THIS SUPPLEMENT	CHANGES MADE BY THIS SUPPLEMENT
Section 2, Original Sheet 11.	Adds Business SOHO Communications Bundle

Issued: May 14, 2010 Effective: May 17, 2010

COMPETITIVE SERVICES TARIFF

### **RATES AND RULES**

Governing the Furnishing of Telephone Service

In

Berks, Lancaster and Lebanon Counties, Pennsylvania

This Tariff cancels and supercedes the Denver and Ephrata Telephone and Telegraph Company PA P.U.C. No. 500 Competitive Services Tariff.

Issued: February 4, 2010 Effective: February 5, 2010

Issued By: Vice President

4001 Rodney Parham Road Little Rock, AR 72212

**NOTICE** 

WINDSTREAM D&E, INC.

Sheet 2

### **CHANGES MADE BY THIS TARIFF**

SHEETS AFFECTED BY THIS SUPPLEMENT	CHANGES MADE BY THIS SUPPLEMENT
Section 1, 1st Revised Sheet 12 and Section 2, Original Sheet 10.	Adds Business Simple Broadband and changes rate shown in tariff for Residential to Regulated piece only.

Issued: February 4, 2010 Effective: February 5, 2010

WINDSTREAM D&E, INC.

Fifteenth Revised Sheet 3 Cancels Fourteenth Revised Sheet 3

### **CHECK SHEET**

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Section 1	Sheet 1 Sheet 2 Sheet 3 Sheet 4 Sheet 5 Sheet 6 Sheet 7 Sheet 8 Sheet 9 Sheet 10 Sheet 11 Sheet 11 Sheet 12 Sheet 13 Sheet 14	1st Revised .			
Section 2	Sheet 1 Sheet 2 Sheet 3 Sheet 4 Sheet 5 Sheet 6 Sheet 7 Sheet 8 Sheet 8 Sheet 8.1 Sheet 9 Sheet 10 Sheet 11 Sheet 12 Sheet 13 Sheet 14	1st Revised . 3rd Revised . 3rd Revised . Original Orig. Orig. Orig. 1st Revised 1st Revised 1st Revised			

\*Sheets issued with this supplement

Issued: November 13, 2018 Effective: December 1, 2018

# NFORMATIONAL TARIFF FOR COMPETITIVE SERVICES Telephone – PA P.U.C. No. 501

WINDSTREAM D&E, INC.

Original Sheet 4

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Issued: December 1, 2009 Effective: December 3, 2009

# INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES Telephone – PA P.U.C. No. 501

WINDSTREAM D&E, INC.

Original Sheet 5

### **EXPLANATION OF SYMBOLS**

- (C) Indicates Change
- (D) Indicates Decrease
- (I) Indicates Increase

Issued: December 1, 2009 Effective: December 3, 2009

WINDSTREAM D&E, INC.

First Revised Sheet 6 Cancels Original Sheet 6

#### **GENERAL REGULATIONS**

This Informational Tariff governs the provision of competitive services. In addition to the regulations included herein, the General Regulations contained in Section 1 of the Tariff-Telephone PA P.U.C. No. 18 also apply. The Company may, from time to time, on a minimum of at least one (1) day's notice to the Commission, vary or waive the rates or terms and conditions of any products or services contained herein.

Where stated, Bundled Service Offerings include rates for only the regulated portion of the bundle. Bundles are shown on the Company's internet website at <a href="www.windstream.com">www.windstream.com</a>. Customers can find the total bundle price for bundles on this website.

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Note: Once a bundle has been grandfathered and is no longer available as a new service, the bundle is removed from the internet.

Issued: September 30, 2010 Effective: October 1, 2010

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WINDSTREAM D&E, INC.

Section 1

First Revised Sheet 1

Cancels Original Sheet 1

#### **BUNDLED SERVICE OFFERINGS – RESIDENTIAL**

### 1. <u>Jazzd Basic Bundle</u>

The Company provides this optional service offering by bundling services to eligible residential customers for one flat monthly rate. Eligible customers are defined as those residential customers who have existing facilities capable of providing all of the services and who subscribe or agree to subscribe to Jazzd Digital Subscriber Line Service\*. Such eligible customers will receive the following:

Residential Local Service
Call Waiting
Call Waiting
Terminating Call Management
Return Call
Modem Rental
Wire Maintenance
Caller ID Deluxe
Call Forwarding
3-Way Calling
Jazzd DSL up to 1.5M
Family Voice Mail

<u>Rates</u>	<u>Monthly</u>	<u>Nonrecurring</u>	
Jazzd Basic Bundle	\$64.95	\$40.00	
Intrastate Regulated Company Portion	\$17.10	\$40.00	(C)

Price excludes all other applicable taxes and surcharges. A minimum one-year subscription is required calculated from the date of subscription. An early termination fee of \$99.95 will apply. Nonrecurring (one-time) charges apply for new service installations.

The Company reserves the right to increase charges should any Federal or State regulatory body's decision result in an increase of one or more of the individual parts of the bundle. The early termination fee will be waived in such instances.

Note: The bundle above is grandfathered and only available to existing customers at existing locations.

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Issued: September 15, 2010 Effective: September 16, 2010

<sup>\*</sup>Service subject to availability.

WINDSTREAM D&E, INC.

Section 1 First Revised Sheet 2 Cancels Original Sheet 2

#### **BUNDLED SERVICE OFFERINGS – RESIDENTIAL**

### 2. <u>Jazzd Basic Plus Bundle</u>

The Company provides this optional service offering by bundling services to eligible residential customers for one flat monthly rate. Eligible customers are defined as those residential customers who have existing facilities capable of providing all of the services and who subscribe or agree to subscribe to Jazzd Digital Subscriber Line Service\* and D&E Long Distance's Unlimited Long Distance Plan. Such eligible customers will receive the following:

Residential Local Service	Caller ID Deluxe
Call Waiting	Call Forwarding
Terminating Call Management	3-Way Calling
Return Call	Jazzd DSL up to 1.5M
Modem Rental	Family Voice Mail
Wire Maintenance	Unlimited Long Distance

Rates	<u>Monthly</u>	Nonrecurring	
Jazzd Basic Plus Bundle	\$82.55	\$40.00	(C)
Intrastate Regulated Company Portion	\$17.10	\$40.00	

The Long Distance Cost Recovery Fee is waived. Price excludes all other applicable taxes and surcharges. A minimum one-year subscription is required calculated from the date of subscription. An early termination fee of \$99.95 will apply. Nonrecurring (one-time) charges apply for new service installations.

For direct-dialed residential voice calls terminating within the continental United States. The Company reserves the right to discontinue this offer to customers who exhibit calling patterns that are not typical of normal residential usage. The Company reserves the right to investigate such usage. If the Company determines that the customer is using the service to make calls that are not consistent with residential voice calling, the customer may be subject to discontinuation of the offer at the Company's sole discretion. Early termination fee waived if the Company exercises right to discontinue service.

The Company reserves the right to increase charges should any Federal or State regulatory body's decision result in an increase of one or more of the individual parts of the bundle. The early termination fee will be waived in such instances.

Note: The bundle above is grandfathered and only available to existing customers at existing locations.

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Effective: September 16, 2010

Issued: September 15, 2010

<sup>\*</sup>Service subject to availability.

WINDSTREAM D&E, INC.

Section 1 First Revised Sheet 3 Cancels Original Sheet 3

#### **BUNDLED SERVICE OFFERINGS - RESIDENTIAL**

#### Jazzd Classic Bundle

The Company provides this optional service offering by bundling services to eligible residential customers for one flat monthly rate. Eligible customers are defined as those residential customers who have existing facilities capable of providing all of the services and who subscribe or agree to subscribe to Jazzd Digital Subscriber Line Service\*. Such eligible customers will receive the following:

Residential Local Service
Call Waiting
Call Wanagement
Terminating Call Management
Return Call
Modem Rental
Wire Maintenance
Caller ID Deluxe
Call Forwarding
3-Way Calling
Jazzd DSL up to 5M
Family Voice Mail

Rates	<u>Monthly</u>	Nonrecurring	
Jazzd Classic Bundle Intrastate Regulated Company Portion	\$67.95 \$17.10	\$40.00 \$40.00	(C)
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Price excludes all other applicable taxes and surcharges. A minimum one-year subscription is required calculated from the date of subscription. An early termination fee of \$99.95 will apply. Nonrecurring (one-time) charges apply for new service installations.

The Company reserves the right to increase charges should any Federal or State regulatory body's decision result in an increase of one or more of the individual parts of the bundle. The early termination fee will be waived in such instances.

\*Service subject to availability.

Note: The bundle above is grandfathered and only available to existing customers at existing locations.

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Issued: September 15, 2010 Effective: September 16, 2010

WINDSTREAM D&E, INC.

Section 1
First Revised Sheet 4
Cancels Original Sheet 4

#### **BUNDLED SERVICE OFFERINGS - RESIDENTIAL**

#### 4. Jazzd Classic Plus Bundle

The Company provides this optional service offering by bundling services to eligible residential customers for one flat monthly rate. Eligible customers are defined as those residential customers who have existing facilities capable of providing all of the services and who subscribe or agree to subscribe to Jazzd Digital Subscriber Line Service\* and D&E Long Distance's Unlimited Long Distance Plan. Such eligible customers will receive the following:

Residential Local Service
Call Forwarding
Return Call
Family Voice Mail
Unlimited Long Distance
Caller ID Deluxe
Terminating Call Management
Jazzd DSL up to 5M
Wire Maintenance
Call Waiting
3-Way Calling
Modem Rental

Rates	<u>Monthly</u>	Nonrecurring	
Jazzd Classic Plus Bundle	\$85.55	\$40.00	(C)
Intrastate Regulated Company Portion	\$17.10	\$40.00	

The Long Distance Cost Recovery Fee is waived. Price excludes all other applicable taxes and surcharges. A minimum one-year subscription is required calculated from the date of subscription. An early termination fee of \$99.95 will apply. Nonrecurring (one-time) charges apply for new service installations.

For direct-dialed residential voice calls terminating within the continental United States. The Company reserves the right to discontinue this offer to customers who exhibit calling patterns that are not typical of normal residential usage. The Company reserves the right to investigate such usage. If the Company determines that the customer is using the service to make calls that are not consistent with residential voice calling, the customer may be subject to discontinuation of the offer at the Company's sole discretion. Early termination fee waived if the Company exercises right to discontinue service.

The Company reserves the right to increase charges should any Federal or State regulatory body's decision result in an increase of one or more of the individual parts of the bundle. The early termination fee will be waived in such instances.

\*Service subject to availability.

Note: The bundle above is grandfathered and only available to existing customers at existing locations.

Issued: September 15, 2010 Effective: September 16, 2010

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WINDSTREAM D&E, INC.

Section 1 First Revised Sheet 5 Cancels Original Sheet 5

### **BUNDLED SERVICE OFFERINGS – RESIDENTIAL**

#### 5. Jazzd Unlimited Bundle 1.5M

The Company provides this optional service offering by bundling services to eligible residential customers for one flat monthly rate. Eligible customers are defined as those residential customers who have existing facilities capable of providing all of the services and who subscribe or agree to subscribe to Jazzd Digital Subscriber Line Service\* and D&E Long Distance's Unlimited Long Distance Plan. Such eligible customers will receive the following:

Local Service Modem Rental Call Waiting Unlimited Long Distance\*\*

Caller ID Deluxe

Family Voice Mail with MessageMe Unified Messaging

Jazzd DSL up to 1.5M\*

Rates Pates	<u>Monthly</u>	Nonrecurring Nonrecurring	
Jazzd Unlimited Bundle 1.5M	\$56.95	\$40.00	
Intrastate Regulated Company Portion	\$14.00	\$40.00	(C)

The Long Distance Cost Recovery Fee is waived. Price excludes all other applicable taxes and surcharges. A minimum one-year subscription is required calculated from the date of subscription. An early termination fee of \$100.00 will apply. Nonrecurring (onetime) charges apply for new service installations.

\*\*For direct-dialed residential voice calls terminating within the continental United States. The Company reserves the right to discontinue this offer to customers who exhibit calling patterns that are not typical of normal residential usage. The Company reserves the right to investigate such usage. If the Company determines that the customer is using the service to make calls that are not consistent with residential voice calling, the customer may be subject to discontinuation of the offer at the Company's sole discretion. Early termination fee waived if the Company exercises right to discontinue service.

The Company reserves the right to increase charges should any Federal or State regulatory body's decision result in an increase of one or more of the individual parts of the bundle. The early termination fee will be waived in such instances.

Note: The bundle above is grandfathered and only available to existing customers at existing locations.

**Issued:** Issued: September 15, 2010 Effective: September 16, 2010

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<sup>\*</sup>Service subject to availability.

WINDSTREAM D&E, INC.

Section 1 First Revised Sheet 6 Cancels Original Sheet 6

### **BUNDLED SERVICE OFFERINGS - RESIDENTIAL**

### 6. Jazzd Unlimited Bundle 5M

The Company provides this optional service offering by bundling services to eligible residential customers for one flat monthly rate. Eligible customers are defined as those residential customers who have existing facilities capable of providing all of the services and who subscribe or agree to subscribe to Jazzd Digital Subscriber Line Service\* and D&E Long Distance's Unlimited Long Distance Plan. Such eligible customers will receive the following:

Local Service
Call Waiting
Caller ID Deluxe
Family Voice Mail with MessageMe Unified Messaging
Jazzd DSL up to 5M\*
Modem Rental
Unlimited Long Distance\*\*

Rates	<u>Monthly</u>	<u>Nonrecurring</u>	
Jazzd Unlimited Bundle 5M	\$60.95	\$40.00	
Intrastate Regulated Company	\$14.00	\$40.00	(C)
Portion			

The Long Distance Cost Recovery Fee is waived. Price excludes all other applicable taxes and surcharges. A minimum one-year subscription is required calculated from the date of subscription. An early termination fee of \$100.00 will apply. Nonrecurring (one-time) charges apply for new service installations.

\*\*For direct-dialed residential voice calls terminating within the continental United States. The Company reserves the right to discontinue this offer to customers who exhibit calling patterns that are not typical of normal residential usage. The Company reserves the right to investigate such usage. If the Company determines that the customer is using the service to make calls that are not consistent with residential voice calling, the customer may be subject to discontinuation of the offer at the Company's sole discretion. Early termination fee waived if the Company exercises right to discontinue service.

The Company reserves the right to increase charges should any Federal or State regulatory body's decision result in an increase of one or more of the individual parts of the bundle. The early termination fee will be waived in such instances.

Note: The bundle above is grandfathered and only available to existing customers at existing locations.

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<sup>\*</sup>Service subject to availability.

WINDSTREAM D&E, INC.

Section 1 First Revised Sheet 7 Cancels Original Sheet 7

### **BUNDLED SERVICE OFFERINGS - RESIDENTIAL**

## 7. Jazzd Unlimited Bundle 10M

The Company provides this optional service offering by bundling services to eligible residential customers for one flat monthly rate. Eligible customers are defined as those residential customers who have existing facilities capable of providing all of the services and who subscribe or agree to subscribe to Jazzd Digital Subscriber Line Service\* and D&E Long Distance's Unlimited Long Distance Plan. Such eligible customers will receive the following:

Local Service
Call Waiting
Caller ID Deluxe
Family Voice Mail with MessageMe Unified Messaging
Jazzd DSL up to 10M\*
Modem Rental
Unlimited Long Distance\*\*

Rates	<u>Monthly</u>	<u>Nonrecurring</u>	
Jazzd Unlimited Bundle 10M	\$66.95	\$40.00	(0)
Intrastate Regulated Company Portion	\$14.00	\$40.00	(C)

The Long Distance Cost Recovery Fee is waived. Price excludes all other applicable taxes and surcharges. A minimum one-year subscription is required calculated from the date of subscription. An early termination fee of \$100.00 will apply. Nonrecurring (one-time) charges apply for new service installations.

\*\*For direct-dialed residential voice calls terminating within the continental United States. The Company reserves the right to discontinue this offer to customers who exhibit calling patterns that are not typical of normal residential usage. The Company reserves the right to investigate such usage. If the Company determines that the customer is using the service to make calls that are not consistent with residential voice calling, the customer may be subject to discontinuation of the offer at the Company's sole discretion. Early termination fee waived if the Company exercises right to discontinue service.

The Company reserves the right to increase charges should any Federal or State regulatory body's decision result in an increase of one or more of the individual parts of the bundle. The early termination fee will be waived in such instances.

Note: The bundle above is grandfathered and only available to existing customers at existing locations.

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<sup>\*</sup>Service subject to availability.

WINDSTREAM D&E, INC.

Section 1 First Revised Sheet 8 Cancels Original Sheet 8

### **BUNDLED SERVICE OFFERINGS - RESIDENTIAL**

### 8. Unlimited Phone Bundle Residential

The Company provides this optional service offering by bundling services to eligible residential customers for one flat monthly rate. Eligible customers are defined as those residential customers who have existing facilities capable of providing all of the services and who subscribe or agree to subscribe to D&E Long Distance's Unlimited Long Distance Plan\*. Such eligible customers will receive the following:

One Residential Local Service Line Caller ID
Unlimited Domestic Long Distance

<u>Rates</u>	<u>Monthly</u>	Nonrecurring Nonrecurring	
Unlimited Phone Bundle Residential	\$34.95	\$40.00	
Intrastate Regulated Company Portion	\$14.00	\$40.00	(C)

The Long Distance Cost Recovery Fee is waived. Price excludes all other applicable taxes and surcharges. A minimum one-year subscription is required calculated from the date of subscription. An early termination fee of \$100.00 will apply. Nonrecurring (one-time) charges apply for new service installations.

\*The plan applies to direct dialed in-state and state-to-state calls within the contiguous United States. It may not be used for dialing internet access numbers or on-line data services. At no time may the plan be used for anything other than person-to-person conversations or voice messages. The plan may not be used for calls placed via automated dialing methods or for calls placed by guests in hotel/motel environments or tenants in apartment/home rental environments. The plan does not apply to the following types of calls: Calling Card, International, Personal 800 Number Service, Directory Assistance, Operator Service, and 900 numbers. The Company reserves the right to discontinue this plan to customers who exhibit calling patterns that are not typical of normal residential usage. The Company reserves the right to investigate such usage. If the Company determines that the Customer is using the plan to make calls that are not consistent with residential voice calling, the customer may be subject to discontinuation of this plan or offered an alternative plan at the Company's sole discretion. Early termination fee waived if the Company exercises right to discontinue service.

The Company reserves the right to increase charges should any Federal or State regulatory body's decision result in an increase of one or more of the individual parts of the bundle. The early termination fee will be waived in such instances.

Note: The bundle above is grandfathered and only available to existing customers at existing locations.

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Effective: September 16, 2010

Issued: September 15, 2010

WINDSTREAM D&E, INC.

Section 1 First Revised Sheet 9 Cancels Original Sheet 9

### **BUNDLED SERVICE OFFERINGS - RESIDENTIAL**

## 9. Double Play Economy Bundle 1.5M Residential

The Company provides this optional service offering by bundling services to eligible residential customers for one flat monthly rate. Eligible customers are defined as those residential customers who have existing facilities capable of providing all of the services and who subscribe or agree to subscribe to Jazzd Digital Subscriber Line Service\*. Such eligible customers will receive the following:

One Residential Local Service Line Jazzd DSL 1.5M Modem Caller ID

<u>Rates</u>	<u>Monthl</u>	<u>Nonrecurrin</u>	
	Y	<u>g</u>	
Double Play Economy Bundle 1.5M Residential	\$38.95	\$40.00	
Intrastate Regulated Company Portion	\$14.00	\$40.00	(C)

A minimum one-year subscription is required calculated from the date of subscription. An early termination fee of \$100.00 will apply. Nonrecurring (one-time) charges apply for new service installations.

The Company reserves the right to increase charges should any Federal or State regulatory body's decision result in an increase of one or more of the individual parts of the bundle. The early termination fee will be waived in such instances.

Note: The bundle above is grandfathered and only available to existing customers at existing locations.

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<sup>\*</sup>Service subject to availability.

WINDSTREAM D&E, INC.

Section 1 First Revised Sheet 10 Cancels Original Sheet 10

### **BUNDLED SERVICE OFFERINGS - RESIDENTIAL**

## 10. Double Play Economy Bundle 5M Residential

The Company provides this optional service offering by bundling services to eligible residential customers for one flat monthly rate. Eligible customers are defined as those residential customers who have existing facilities capable of providing all of the services and who subscribe or agree to subscribe to Jazzd Digital Subscriber Line Service\*. Such eligible customers will receive the following:

One Residential Local Service Line Jazzd DSL up to 5M Modem Caller ID

<u>Rates</u>	<u>Monthly</u>	Nonrecurring Nonrecurring	
Double Play Economy Bundle 5M	\$43.95	\$40.00	
Residential			
Intrastate Regulated Company Portion	\$14.00	\$40.00	(C)

A minimum one-year subscription is required calculated from the date of subscription. An early termination fee of \$100.00 will apply. Nonrecurring (one-time) charges apply for new service installations.

The Company reserves the right to increase charges should any Federal or State regulatory body's decision result in an increase of one or more of the individual parts of the bundle. The early termination fee will be waived in such instances.

Note: The bundle above is grandfathered and only available to existing customers at existing locations.

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<sup>\*</sup>Service subject to availability.

WINDSTREAM D&E, INC.

Section 1 First Revised Sheet 11 Cancels Original Sheet 11

#### **BUNDLED SERVICE OFFERINGS - RESIDENTIAL**

### 11. Double Play Economy Bundle 10M Residential

The Company provides this optional service offering by bundling services to eligible residential customers for one flat monthly rate. Eligible customers are defined as those residential customers who have existing facilities capable of providing all of the services and who subscribe or agree to subscribe to Jazzd Digital Subscriber Line Service\*. Such eligible customers will receive the following:

One Residential Local Service Line Jazzd DSL up to 10M Modem Caller ID

Rates	<u>Monthly</u>	Nonrecurring Nonrecurring	
Double Play Economy Bundle 10M Residential	\$47.95	\$40.00	
Intrastate Regulated Company Portion	\$14.00	\$40.00	(C)

A minimum one-year subscription is required calculated from the date of subscription. An early termination fee of \$100.00 will apply. Nonrecurring (one-time) charges apply for new service installations.

The Company reserves the right to increase charges should any Federal or State regulatory body's decision result in an increase of one or more of the individual parts of the bundle. The early termination fee will be waived in such instances.

Note: The bundle above is grandfathered and only available to existing customers at existing locations.

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<sup>\*</sup>Service subject to availability.

WINDSTREAM D&E, INC.

Section 1
Third Revised Sheet 12
Cancels Second Revised Sheet 12

#### **BUNDLED SERVICE OFFERINGS - RESIDENTIAL**

### 12. <u>MyLine Bundle</u>

The Company provides this optional service offering by bundling services to eligible residential customers for one flat monthly rate. Eligible customers are defined as those residential customers who currently have at least one residential one-party access line and a feature package and who subscribe to the MyLine Bundle. Such eligible customers will receive the following:

An additional residential one-party access line with Caller ID Deluxe, Call Waiting, Three-Way Calling, and one free jack at the time of installation.

Customers that order this bundle may not be required to pay non-recurring Service Charges as found in Section 5 of Windstream D&E, Inc.'s Tariff #18.

Residential Monthly Rate

\$12.99

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Price excludes all other applicable taxes and surcharges.

### 13. Simple Broadband Bundle \*

This bundled optional offering is available to customers in all exchanges within the Company and who subscribe to the Simple Broadband Bundle. Such eligible customers will receive the following:

Limited Local Measured Service (LLMS) bundled with Windstream's Broadband and Internet Service.

Limited Local Measured Service (LLMS) provides a one-party access line with certain limitations. Specifically, LLMS will allow outgoing 911 and other abbreviated dialing calls, including 411, unlimited incoming calls, calls to the operator dialed as 0-, and dial around toll calls. LLMS will block all outgoing 1+ toll calls and all per use custom calling features. Outbound calls within the local and extended area service calling area will be allowed and will be charged a per minute rate as shown below. LLMS is only available when purchased as part of this bundle.

	MonthlyRate **	Per-Minute Rate
Simple Broadband Bundle – Residential	\$10.00	\$.10

Price excludes all other applicable taxes and surcharges.

- \* The Pennsylvania Public Utility Commission does not have authority over DSL or Internet Service.
- Price does not include Broadband. Minimum speed of Broadband provided with Simple Broadband is 1.5 Mbps. Total bundled price depends on the Broadband speed.

(I) Indicates Increase (C) Indicates Change

Issued: November 13, 2018 Effective: December 1, 2018

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WINDSTREAM D&E, INC.

Section 1
Second Revised Sheet 13
Cancels First Revised Sheet 13

#### **BUNDLED SERVICE OFFERINGS - RESIDENTIAL**

### 14. Connect Flex II Bundle \*

This bundled optional offering is available to residential customers in all exchanges within the Company who subscribe to Windstream's Connect Flex Long Distance Plan as part of this bundle. Such eligible customers will receive the following:

### One Residential One-Party Access Line

Caller ID Deluxe	Three-Way Calling	Selective Call Acceptance
Call Waiting	Speed Calling 30	Selective Call Rejection
Cancel Call Waiting	Call Forwarding	Anonymous Call Rejection
Caller ID on Call Waiting	Call Selector	Preferred Call Forwarding
~ ·· ~ ·	D . D	•

Call Return Repeat Dial

If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

Monthly Residential Rate

\$27.04\*\*

An additional discount of \$5.00 is available when purchased with Windstream's DSL Service.

Price excludes all other applicable taxes and surcharges.

### 15. Connect Unlimited II Bundle \*

This bundled optional offering is available to residential customers in all exchanges within the Company who subscribe to Windstream's Connect Unlimited Long Distance Plan as part of this bundle. Such eligible customers will receive the following:

### One Residential One-Party Access Line Plus:

Caller ID Deluxe	Three-Way Calling	Selective Call Acceptance
Call Waiting	Speed Calling 30	Selective Call Rejection
Cancel Call Waiting	Call Forwarding	Anonymous Call Rejection
Caller ID on Call Waiting	Call Selector	Preferred Call Forwarding
Call Return	Repeat Dial	, and the second

If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

Monthly Residential Rate

24.99\*\*

An additional discount of \$5.00 is available when purchased with Windstream's DSL Service.

Customers who have the Connect Unlimited II Bundle with Windstream's Connect Unlimited Long Distance and Windstream's DSL Service will have the option of purchasing a second access line with the bundle for an additional \$12.99 per month.

Price excludes all other applicable taxes and surcharges.

The Pennsylvania Public Utility Commission does not have authority over DSL or Internet Service.

Rate is only the regulated local portion of the bundle and does not include the price of the Long Distance Plan or any DSL or Internet Service.

(I) Indicates Increase

Issued: November 13, 2018 Effective: December 1, 2018

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WINDSTREAM D&E, INC.

Section 1 Original Sheet 14

### **BUNDLED SERVICE OFFERINGS - RESIDENTIAL**

#### 16. Windstream Caller ID Package

This bundled optional offering is available to residential customers in all exchanges within the Company. Such eligible customers who subscribe to the Windstream Caller ID Package will receive the following:

> Caller ID Deluxe Call Waiting Cancel Call Waiting,

Caller ID on Call Waiting

Call Return

Monthly Residential Rate

\$12.99

Price excludes all other applicable taxes and surcharges.

#### 17. Windstream Essentials Package

This bundled optional offering is available to residential customers in all exchanges within the Company. Such eligible customers who subscribe to the Windstream Essentials Package will receive the following:

> Caller ID Deluxe Call Forwarding Enhanced Call Waiting Call Return Caller ID on Call Waiting Repeat Dial Selective Call Rejection 3-Way Calling Speed Calling 30 Selective Call Acceptance Preferred Call Forwarding Call Selector Anonymous Call Rejection

Monthly Residential Rate \$15.95

Price excludes all other applicable taxes and surcharges.

Issued: December 10, 2009 Effective: December 14, 2009

WINDSTREAM D&E, INC.

Section 2 First Revised Sheet 1 Cancels Original Sheet 1

#### **BUNDLED SERVICE OFFERINGS - BUSINESS**

### 1. Unlimited Phone Bundle Small Business

The Company provides this optional service offering by bundling services to eligible business customers for one flat monthly rate. Eligible customers are defined as those business customers with between 1 – 3 business dial tone lines who have existing facilities capable of providing all of the services and who subscribe or agree to subscribe to D&E Long Distance's Unlimited Long Distance Plan\*\*. Such eligible customers will receive the following:

One Business Local Service Line Caller ID Unlimited Domestic Long Distance

Rates	<u>Monthly</u>	Nonrecurring	
Unlimited Phone Bundle Small Business	\$34.95	\$50.00	
Intrastate Regulated Company Portion	\$14.00	\$50.00	(C)

The Long Distance Cost Recovery Fee is waived. Price excludes all other applicable taxes and surcharges. A minimum one-year subscription is required calculated from the date of subscription. An early termination fee of \$100.00 will apply. Nonrecurring (one-time) charges apply for new service installations.

\*\*The plan applies to direct dialed in-state and state-to-state calls within the contiguous United States. It may not be used for dialing internet access numbers or on-line data services. At no time may the plan be used for anything other than person-to-person conversations or voice messages. The plan may not be used for calls placed via automated dialing methods or for calls placed by guests in hotel/motel environments or tenants in apartment/home rental environments. The plan does not apply to the following types of calls: Calling Card, International, 800 Number Service, Directory Assistance, Operator Service, and 900 numbers. The Company reserves the right to discontinue this plan to customers who exhibit calling patterns that are not typical of normal business usage. The Company reserves the right to investigate such usage. If the Company determines that the Customer is using the plan to make calls that are not consistent with business voice calling, the customer may be subject to discontinuation of this plan or offered an alternative plan at the Company's sole discretion. Early termination fee waived if the Company exercises right to discontinue service.

The Company reserves the right to increase charges should any Federal or State regulatory body's decision result in an increase of one or more of the individual parts of the bundle. The early termination fee will be waived in such instances.

Note: The bundle above is grandfathered and only available to existing customers at existing locations.

Issued: September 15, 2010 Effective: September 16, 2010

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WINDSTREAM D&E, INC.

Section 2 First Revised Sheet 2 Cancels Original Sheet 2

#### **BUNDLED SERVICE OFFERINGS – BUSINESS**

## 2. <u>Double Play Economy Bundle 1.5M Small Business</u>

The Company provides this optional service offering by bundling services to eligible small Business customers for one flat monthly rate. Eligible customers are defined as those Business customers with between 1 – 3 Business dial tone lines who have existing facilities capable of providing all of the services and who subscribe or agree to subscribe to Jazzd Digital Subscriber Line Service\*. Such eligible customers will receive the following:

One Business Local Service Line 1.5M DSL Modem Caller ID

Rates	<u>Monthly</u>	Nonrecurring	
Double Play Economy Bundle 1.5M Small Business	\$38.95	\$50.00	
Intrastate Regulated Company Portion	\$14.00	\$50.00	(C)

A minimum one-year subscription is required calculated from the date of subscription. An early termination fee of \$100.00 will apply. Nonrecurring (one-time) charges apply for new service installations.

The Company reserves the right to increase charges should any Federal or State regulatory body's decision result in an increase of one or more of the individual parts of the bundle. The early termination fee will be waived in such instances.

Note: The bundle above is grandfathered and only available to existing customers at existing locations.

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<sup>\*</sup>Service subject to availability.

WINDSTREAM D&E, INC.

Section 2 First Revised Sheet 3 Cancels Original Sheet 3

#### **BUNDLED SERVICE OFFERINGS - BUSINESS**

## 3. <u>Double Play Economy Bundle 5M Small Business</u>

The Company provides this optional service offering by bundling services to eligible small Business customers for one flat monthly rate. Eligible customers are defined as those Business customers with between 1 – 3 Business dial tone lines who have existing facilities capable of providing all of the services and who subscribe or agree to subscribe to Jazzd Digital Subscriber Line Service\*. Such eligible customers will receive the following:

One Business Local Service Line Jazzd DSL up to 5M Modem Caller ID

Rates	<u>Monthly</u>	<u>Nonrecurring</u>	
Double Play Economy Bundle 5M Small Business	\$43.95	\$50.00	
Intrastate Regulated Company Portion	\$14.00	\$50.00	(C)

A minimum one-year subscription is required calculated from the date of subscription. An early termination fee of \$100.00 will apply. Nonrecurring (one-time) charges apply for new service installations.

The Company reserves the right to increase charges should any Federal or State regulatory body's decision result in an increase of one or more of the individual parts of the bundle. The early termination fee will be waived in such instances.

Note: The bundle above is grandfathered and only available to existing customers at existing locations.

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<sup>\*</sup>Service subject to availability.

WINDSTREAM D&E. INC.

Section 2 First Revised Sheet 4 Cancels Original Sheet 4

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#### **BUNDLED SERVICE OFFERINGS - BUSINESS**

### 4. <u>Double Play Economy Bundle 10M Small Business</u>

The Company provides this optional service offering by bundling services to eligible small Business customers for one flat monthly rate. Eligible customers are defined as those Business customers with between 1 – 3 Business dial tone lines who have existing facilities capable of providing all of the services and who subscribe or agree to subscribe to Jazzd Digital Subscriber Line Service\*. Such eligible customers will receive the following:

One Business Local Service Line Jazzd DSL up to 10M Modem Caller ID

<u>Rates</u>	<u>Monthly</u>	<u>Nonrecurring</u>	
Double Play Economy Bundle 10M Small Business	\$47.95	\$50.00	
Intrastate Regulated Company Portion	\$14.00	\$50.00	(C)

A minimum one-year subscription is required calculated from the date of subscription. An early termination fee of \$100.00 will apply. Nonrecurring (one-time) charges apply for new service installations.

The Company reserves the right to increase charges should any Federal or State regulatory body's decision result in an increase of one or more of the individual parts of the bundle. The early termination fee will be waived in such instances.

Note: The bundle above is grandfathered and only available to existing customers at existing locations.

<sup>\*</sup>Service subject to availability.

WINDSTREAM D&E, INC.

Section 2 First Revised Sheet 5 Cancels Original Sheet 5

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#### **BUNDLED SERVICE OFFERINGS - BUSINESS**

### 5. SoHo Value Pak 1.5M

The Company provides this optional service offering by bundling services to eligible business customers for one flat monthly rate. Eligible customers are defined as those business customers with between 1-3 business dial tone lines who have existing facilities capable of providing all of the services and who subscribe or agree to subscribe to Jazzd Digital Subscriber Line Service\* and D&E Long Distance's Unlimited Long Distance Plan\*\*. Such eligible customers will receive the following:

One Business Local Service Line	Jazzd DSL 1.5M	Modem
Business Enhanced Voice Mail	Caller ID	Message Me
Unlimited Domestic Long Distance	Call Waiting	

Rates	<u>Monthly</u>	<u>Nonrecurring</u>
SoHo Value Pak 1.5M	\$82.15	\$50.00
Intrastate Regulated Company Portion	\$18.00	\$50.00

The Long Distance Cost Recovery Fee is waived. Price excludes all other applicable taxes and surcharges. A minimum one-year subscription is required calculated from the date of subscription. An early termination fee of \$100.00 will apply. Nonrecurring (one-time) charges apply for new service installations.

\*\*The plan applies to direct dialed in-state and state-to-state calls within the contiguous United States. It may not be used for dialing internet access numbers or on-line data services. At no time may the plan be used for anything other than person-to-person conversations or voice messages. The plan may not be used for calls placed via automated dialing methods or for calls placed by guests in hotel/motel environments or tenants in apartment/home rental environments. The plan does not apply to the following types of calls: Calling Card, International, 800 Number Service, Directory Assistance, Operator Service, and 900 numbers. The Company reserves the right to discontinue this plan to customers who exhibit calling patterns that are not typical of normal business usage. The Company reserves the right to investigate such usage. If the Company determines that the Customer is using the plan to make calls that are not consistent with business voice calling, the customer may be subject to discontinuation of this plan or offered an alternative plan at the Company's sole discretion. Early termination fee waived if the Company exercises right to discontinue service.

The Company reserves the right to increase charges should any Federal or State regulatory body's decision result in an increase of one or more of the individual parts of the bundle. The early termination fee will be waived in such instances.

Note: The bundle above is grandfathered and only available to existing customers at existing locations.

<sup>\*</sup>Service subject to availability.

WINDSTREAM D&E, INC.

Section 2 First Revised Sheet 6 Cancels Original Sheet 6

#### **BUNDLED SERVICE OFFERINGS - BUSINESS**

#### SoHo Value Pak 5M

The Company provides this optional service offering by bundling services to eligible business customers for one flat monthly rate. Eligible customers are defined as those business customers with between 1-3 business dial tone lines who have existing facilities capable of providing all of the services and who subscribe or agree to subscribe to Jazzd Digital Subscriber Line Service\* and D&E Long Distance's Unlimited Long Distance Plan\*\*. Such eligible customers will receive the following:

One Business Local Service Line	Jazzd DSL up to 5M	Modem
Business Enhanced Voice Mail	Caller ID	Message Me
Unlimited Domestic Long Distance	Call Waiting	

Rates	<u>Monthly</u>	<u>Nonrecurring</u>
SoHo Value Pak 5M	\$85.15	\$50.00
Intrastate Regulated Company Portion	\$18.00	\$50.00

The Long Distance Cost Recovery Fee is waived. Price excludes all other applicable taxes and surcharges. A minimum one-year subscription is required calculated from the date of subscription. An early termination fee of \$100.00 will apply. Nonrecurring (one-time) charges apply for new service installations.

\*\*The plan applies to direct dialed in-state and state-to-state calls within the contiguous United States. It may not be used for dialing internet access numbers or on-line data services. At no time may the plan be used for anything other than person-to-person conversations or voice messages. The plan may not be used for calls placed via automated dialing methods or for calls placed by guests in hotel/motel environments or tenants in apartment/home rental environments. The plan does not apply to the following types of calls: Calling Card, International, 800 Number Service, Directory Assistance, Operator Service, and 900 numbers. The Company reserves the right to discontinue this plan to customers who exhibit calling patterns that are not typical of normal business usage. The Company reserves the right to investigate such usage. If the Company determines that the Customer is using the plan to make calls that are not consistent with business voice calling, the customer may be subject to discontinuation of this plan or offered an alternative plan at the Company's sole discretion. Early termination fee waived if the Company exercises right to discontinue service.

The Company reserves the right to increase charges should any Federal or State regulatory body's decision result in an increase of one or more of the individual parts of the bundle. The early termination fee will be waived in such instances.

Note: The bundle above is grandfathered and only available to existing customers at existing locations.

Issued: September 15, 2010 Effective: September 16, 2010

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<sup>\*</sup>Service subject to availability.

WINDSTREAM D&E, INC.

Section 2 First Revised Sheet 7 Cancels Original Sheet 7

#### **BUNDLED SERVICE OFFERINGS - BUSINESS**

### 7. SoHo Value Pak 10M

The Company provides this optional service offering by bundling services to eligible business customers for one flat monthly rate. Eligible customers are defined as those business customers with between 1-3 business dial tone lines who have existing facilities capable of providing all of the services and who subscribe or agree to subscribe to Jazzd Digital Subscriber Line Service\* and D&E Long Distance's Unlimited Long Distance Plan\*\*. Such eligible customers will receive the following:

One Business Local Service Line	Jazzd DSL up to 10M	Modem
Business Enhanced Voice Mail	Caller ID	Message Me
Unlimited Domestic Long Distance	Call Waiting	

RatesMonthlyNonrecurringSoHo Value Pak 10M\$90.15\$50.00

Intrastate Regulated Company Portion \$18.00 \$50.00

The Long Distance Cost Recovery Fee is waived. Price excludes all other applicable taxes and surcharges. A minimum one-year subscription is required calculated from the date of subscription. An early termination fee of \$100.00 will apply. Nonrecurring (one-time) charges apply for new service installations.

\*\*The plan applies to direct dialed in-state and state-to-state calls within the contiguous United States. It may not be used for dialing internet access numbers or on-line data services. At no time may the plan be used for anything other than person-to-person conversations or voice messages. The plan may not be used for calls placed via automated dialing methods or for calls placed by guests in hotel/motel environments or tenants in apartment/home rental environments. The plan does not apply to the following types of calls: Calling Card, International, 800 Number Service, Directory Assistance, Operator Service, and 900 numbers. The Company reserves the right to discontinue this plan to customers who exhibit calling patterns that are not typical of normal business usage. The Company reserves the right to investigate such usage. If the Company determines that the Customer is using the plan to make calls that are not consistent with business voice calling, the customer may be subject to discontinuation of this plan or offered an alternative plan at the Company's sole discretion. Early termination fee waived if the Company exercises right to discontinue service.

The Company reserves the right to increase charges should any Federal or State regulatory body's decision result in an increase of one or more of the individual parts of the bundle. The early termination fee will be waived in such instances.

Note: The bundle above is grandfathered and only available to existing customers at existing locations.

Issued: September 15, 2010 Effective: September 16, 2010

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<sup>\*</sup>Service subject to availability.

Windstream D&E, Inc.

Section 2

Third Revised Sheet 8

Cancels Second Revised Sheet 8

### **BUNDLED SERVICE OFFERINGS - BUSINESS**

#### 8. Business Connect SB Bundle III \*\*

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This bundled service offering is available to new or existing business customers with one-party business access lines. This bundle does not apply to Key System lines or PBX lines.

This offering includes a one-party business access line plus the following features:

Caller ID Deluxe Speed Call 30
Call Forward Call Return

Repeat Dial Enhanced Call Waiting
3-Way Calling Caller ID on Call Waiting

Business Monthly Rate \$49.99 \*

Customers may also choose to add Rotary Hunt Service to the bundle for an additional rate of \$2.50 per month and/or Voice Mail (a deregulated item) for an additional monthly charge.

This bundled package is for small business customers. Customers may have up to ten business one-party access lines to qualify for this bundle. Access lines after the initial access line will be billed \$34.99 each, and will be equipped with all features shown above at no additional charge.

To qualify for this service, customers must also subscribe to either 1) the Windstream Business Connect SB Bundle Long Distance Plan or 2) both the Windstream Business Unlimited Long Distance Plan and Windstream's 3MB Dynamic Broadband (or higher speed). Customers who qualify for the Business Connect SB III Plan by having the Unlimited Long Distance Plan combined with Broadband will also receive a \$4.99 reduction off of the Business Connect SB III rate shown above. (The rate shown above includes only the access line and feature portion of the full bundled rate.)

Term Discounts for the Business Connect SB Bundle III are also available. For customers subscribing to this bundle prior to September 1, 2010, an early termination fee of \$200.00 will apply for customers who terminate before the end of their one-year or three-year term commitment. For customers subscribing to this bundle on or after September 1, 2010, an early termination fee of 50% of the remaining term balance will apply for customers who terminate before the end of their one-year or three-year term commitment.

One-Year Term Commitment: : Customers who agree to keep the service for a minimum of one year will receive a discount of \$5.00 off of the bundle rate, plus will receive Voice Mail and Rotary Hunt Service at no additional monthly recurring charge.

Three-Year Term Commitment: Customers who agree to keep the service for a minimum of three years will receive a discount of \$10.00 off of the bundle rate, and will receive Voice Mail and Rotary Hunt Service at no additional monthly recurring charge. Also, the non-recurring Service Charges, as described in Section 5 of this tariff, will be waived.

Enhanced Discounts: Beginning February 24, 2011, Windstream will provide the following discounts each month to customers in the Adamstown, Akron, Denver, Lititz, and Manheim exchanges who subscribe to the Windstream Business Connect SB Bundle III and who also subscribe to Windstream D&E Systems, Inc.'s Unlimited Long Distance Plan and Windstream's Broadband and Internet Service. (When these discounts apply, term discounts shown above will not apply.)

One-Year Term Commitment: \$22.50 Three-Year Commitment \$30.00

Price excludes all other applicable taxes and surcharges.

\* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate. When the customer retains service, regulated rates for the retained service will be compared to regulated rates for the bundle. If the rate for the retained service is equal to or greater than 50% of the regulated bundle rate, then the Early Termination Fee will not apply. If the rate for the retained service is less than 50% of the bundled rate, the Early Termination Fee will be the difference between the rate for the retained service and 50% of the bundled rate. Rates shown above do not include the deregulated portion of the bundle.

\*\* This bundle is grandfathered and only available to existing customers at existing locations.

Issued: April 26, 2011 Effective: April 28, 2011

WINDSTREAM D&E, INC.

Section 2 Original Sheet 8.1

#### **BUNDLED SERVICE OFFERINGS - BUSINESS**

### 8.1 Business Connect SB Bundle III 2<sup>nd</sup> Access Line Promotion

Effective March 1, 2011 through August 31, 2011, a promotional sales campaign will be initiated for business customers in the Windstream D&E, Inc. service area. This promotion is for customers in Adamstown, Akron, Denver, Lititz, and Manheim exchanges.

During this promotional sales campaign, customers who subscribe to the Business Connect SB Bundle III bundle with Windstream's Broadband can get a second access line for \$15.00 per month. As part of this bundle, customers must also subscribe to Windstream D&E Systems, Inc.'s unlimited Long Distance on both lines.

Issued: February 28, 2011 Effective: March 1, 2011

WINDSTREAM D&E, INC.

Section 2 Original Sheet 9

#### **BUNDLED SERVICE OFFERINGS - BUSINESS**

### 9. Business Custom Calling Packages

The following feature packages are subject to service order charges as found in Section 5 of Windstream D&E's Tariff #18.

Monthly Rates

(1) Basic Caller ID Package -

\$12.95

Includes all Anchored Features and two of five Non-Anchored

Optional Features.

<u>Anchored Features</u> <u>Non-Anchored Optional Features</u>

Caller ID Deluxe

Enhanced Call Waiting

Call Forwarding

3-Way Calling

Call Return

Speed Dial 8

Repeat Dial

(2) Caller ID Premium Package -

\$14.95

Includes all Anchored Features and four of seven Non-Anchored

Optional Features.

Anchored Features
Caller ID Deluxe

Non-Anchored Optional Features
Anonymous Call Rejection

Enhanced Call Waiting

Call Forwarding

3-Way Calling

Call Return

Speed Dial 30 Repeat Dial

Caller ID on Call Waiting

(3) Caller ID Ultimate Package –

\$20.95

Includes all Anchored Features and six of eleven Non-Anchored

Optional Features.

<u>Anchored Features</u> <u>Non-Anchored Optional Features</u>

Caller ID Deluxe

Enhanced Call Waiting

Call Forward Busy/No Answer

Basic Voice Mail\*

Stutter Dial Tone

Call Forwarding

3-Way Calling

Call Return

Speed Dial 30

Repeat Dial

Caller ID on Call Waiting Selective Call Acceptance Selective Call Rejection Anonymous Call Rejection

Call Selector

Preferred Call Forwarding

Price excludes all other applicable taxes and surcharges.

Issued: December 10, 2009 Effective: December 14, 2009

WINDSTREAM D&E, INC.

Section 2 Original Sheet 10

#### **BUNDLED SERVICE OFFERINGS - BUSINESS**

### 10. Simple Broadband Bundle \*

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This bundled optional offering is available to customers in all exchanges within the Company who subscribe to the Simple Broadband Bundle. Such eligible customers will receive the following:

Limited Local Measured Service (LLMS) bundled with Windstream's Broadband and Internet Service.

Limited Local Measured Service (LLMS) provides a one-party access line with certain limitations. Specifically, LLMS will allow outgoing 911 and other abbreviated dialing calls, including 411, unlimited incoming calls, calls to the operator dialed as 0-, and dial around toll calls. LLMS will block all outgoing 1+ toll calls and all per use custom calling features. Outbound calls within the local and extended area service calling area will be allowed and will be charged a per minute rate as shown below. LLMS is only available when purchased as part of this bundle.

	MonthlyRate **	Per-Minute Rate
Simple Broadband Bundle, Business	\$20.00	\$.10

Price excludes all other applicable taxes and surcharges.

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Effective: February 5, 2010

Issued: February 4, 2010

<sup>\*</sup> The Pennsylvania Public Utility Commission does not have authority over DSL or Internet Service.

<sup>\*\*</sup> Price does not include Broadband. Minimum speed of Broadband provided with Simple Broadband is 1.5 mg. Total bundled price depends on the Broadband speed.

WINDSTREAM D&E, INC.

Section 2 Original Sheet 11

#### **BUNDLED SERVICE OFFERINGS - BUSINESS**

## 11. <u>Business SOHO Communications Bundle</u> \*

This bundled service offering is available to new or existing business customers. This offering includes two business access lines plus Caller ID Deluxe.

**Business Monthly Rate** 

\$59.99 \*\*

This bundled package is for small business customers. To qualify for this bundle, customers must also subscribe to the Windstream Communications, Inc.'s Business SOHO Unlimited Long Distance Plan and 1.5MB Broadband (or higher speed), and must purchase a 2-line phone and wireless networking system from Windstream (available either at a flat one-time rate or on a monthly basis). (The rate shown above includes only the access line and feature portion of the full bundled rate and does not include long distance, broadband, or equipment.)

The customer must commit to subscribe to this bundle for no less than 3 years.

<sup>\*</sup> If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate. The Pennsylvania Public Utility Commission does not have authority over DSL or Internet Service. Price shown above only includes the regulated local piece of the bundle and does not include Broadband or long distance.

Windstream D&E, Inc.

Section 2 First Revised Sheet 12 Cancels Original Sheet 12

#### **BUNDLED SERVICE OFFERINGS - BUSINESS**

12. Windstream Business Bundle - Unlimited Plan \*\*

(C)

(C)

(C)

This bundled service offering is available to new or existing business customers with one-party business access lines. This bundle does not apply to Key System lines or PBX lines.

This offering includes a one-party business access line plus the following features:

Caller ID Deluxe Speed Call 30 Call Forward Call Return

Repeat Dial Enhanced Call Waiting 3-Way Calling Caller ID on Call Waiting

**Business Monthly Rate** 

\$49.99 \*

Customers may also choose to add Rotary Hunt Service to the bundle for an additional rate of \$2.50 per month and/or Voice Mail (a deregulated item) for an additional monthly charge.

This bundled package is for small business customers. Customers may have up to ten business one-party access lines to qualify for this bundle. Access lines after the initial access line will be billed \$24.99 each, and will be equipped with all features shown above at no additional charge.

To qualify for this service, customers must also subscribe to the Windstream D&E System, Inc.'s Small Business Unlimited Long Distance Plan and Windstream's 3MB Dynamic Broadband (or higher speed). (The rate shown above includes only the access line and feature portion of the full bundled rate.)

A Term Discount for the Windstream Business Bundle - Unlimited Plan is also available. An early termination fee of 50% of the remaining term balance will apply for customers who terminate before the end of their two-year term commitment.

Two-Year Term Commitment: Customers who agree to keep the service for a minimum of two years will receive a discount of \$10.00 off of the bundle rate, and will receive Voice Mail and Rotary Hunt Service at no additional monthly recurring charge. Also, the non-recurring Service Charges, as described in this tariff, will be waived.

- \* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.
- \*\* This bundle is grandfathered and is only available to existing customers at existing locations.

Windstream D&E, Inc.

Section 2 First Revised Sheet 13 Cancels Original Sheet 13

#### **BUNDLED SERVICE OFFERINGS - BUSINESS**

13. Windstream Competitive Business Bundle - Unlimited Plan \*\*

(C)

This bundled service offering is available to new or existing business customers in the Adamstown, Akron, Denver, Ephrata, Lititz, and Manheim exchanges with one-party business access lines. This bundle does not apply to Key System lines or PBX lines.

This offering includes a one-party business access line plus the following features:

Caller ID Deluxe Speed Call 30
Call Forward Call Return
Repeat Dial Enhanced Call

Repeat Dial Enhanced Call Waiting 3-Way Calling Caller ID on Call Waiting

**Business Monthly Rate** 

\$39.99 \*

Customers may also choose to add Rotary Hunt Service to the bundle for an additional rate of \$2.50 per month and/or Voice Mail (a deregulated item) for an additional monthly charge.

This bundled package is for small business customers. Customers may have up to ten business one-party access lines to qualify for this bundle. Access lines after the initial access line will be billed \$24.99 each, and will be equipped with all features shown above at no additional charge.

To qualify for this service, customers must also subscribe to the Windstream D&E System, Inc.'s Small Business Unlimited Long Distance Plan and Windstream's 3MB Dynamic Broadband (or higher speed). (The rate shown above includes only the access line and feature portion of the full bundled rate.)

A Term Discount for the Windstream Competitive Business Bundle - Unlimited Plan is also available. An early termination fee of 50% of the remaining term balance will apply for customers who terminate before the end of their two-year term commitment.

Two-Year Term Commitment: Customers who agree to keep the service for a minimum of two years will receive a discount of \$20.00 off of the bundle rate, and will receive Voice Mail and Rotary Hunt Service at no additional monthly recurring charge. Also, the non-recurring Service Charges, as described in this tariff, will be waived.

- \* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.
- \*\* This bundle is grandfathered and is only available to existing customers at existing locations.

(C)

Windstream D&E, Inc.

Section 2 First Revised Sheet 14 Cancels Original Sheet 14

#### **BUNDLED SERVICE OFFERINGS - BUSINESS**

14. Windstream Business Bundle, Flex Plan \*\*

(C)

(C)

This bundled service offering is available to new or existing business customers with one-party business access lines. This bundle does not apply to Key System lines or PBX lines.

This offering includes a one-party business access line plus the following features:

Caller ID Deluxe Speed Call 30 Call Forward Call Return

Repeat Dial Enhanced Call Waiting 3-Way Calling Caller ID on Call Waiting

**Business Monthly Rate** 

\$54.99 \*

Customers may also choose to add Rotary Hunt Service to the bundle for an additional rate of \$2.50 per month and/or Voice Mail (a deregulated item) for an additional monthly charge.

This bundled package is for small business customers. Customers may have up to ten business one-party access lines to qualify for this bundle. Access lines after the initial access line will be billed \$34.99 each, and will be equipped with all features shown above at no additional charge.

To qualify for this service, customers must also subscribe to the Windstream D&E System, Inc.'s Business Connect SB Bundle Long Distance Plan and Windstream's 3MB Dynamic Broadband (or higher speed). (The rate shown above includes only the access line and feature portion of the full bundled rate.)

Term Discounts for the Windstream Business Bundle – Flex Plan are also available. An early termination fee of 50% of the remaining term balance will apply for customers who terminate before the end of their two--year term commitment.

Two-Year Term Commitment: Customers who agree to keep the service for a minimum of two years will receive a discount of \$10.00 off of the bundle rate, and will receive Voice Mail and Rotary Hunt Service at no additional monthly recurring charge. Also, the non-recurring Service Charges, as described in this tariff, will be waived.

\*\* This bundle is grandfathered and is only available to existing customers at existing locations.

<sup>\*</sup> If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

Windstream D&E, Inc.

Section 2 First Revised Sheet 15 Cancels Original Sheet 15

#### **BUNDLED SERVICE OFFERINGS - BUSINESS**

15. Windstream Competitive Business Bundle, Flex Plan \*\*

(C)

This bundled service offering is available to new or existing business customers in the Adamstown, Akron, Denver, Ephrata, Lititz, and Manheim exchanges with one-party business access lines. This bundle does not apply to Key System lines or PBX lines.

This offering includes a one-party business access line plus the following features:

Caller ID Deluxe Speed Call 30
Call Forward Call Return
Repeat Dial Enhanced Call

Repeat Dial Enhanced Call Waiting 3-Way Calling Caller ID on Call Waiting

**Business Monthly Rate** 

\$49.99 \*

Customers may also choose to add Rotary Hunt Service to the bundle for an additional rate of \$2.50 per month and/or Voice Mail (a deregulated item) for an additional monthly charge.

This bundled package is for small business customers. Customers may have up to ten business one-party access lines to qualify for this bundle. Access lines after the initial access line will be billed \$24.99 each, and will be equipped with all features shown above at no additional charge.

To qualify for this service, customers must also subscribe to the Windstream D&E System, Inc.'s Business Connect SB Bundle Long Distance Plan and Windstream's 3MB Dynamic Broadband (or higher speed). (The rate shown above includes only the access line and feature portion of the full bundled rate.)

Term Discounts for the Windstream Competitive Business Bundle – Flex Plan are also available. An early termination fee of 50% of the remaining term balance will apply for customers who terminate before the end of their two-year term commitment.

Two-Year Term Commitment: Customers who agree to keep the service for a minimum of two years will receive a discount of \$25.00 off of the bundle rate, and will receive Voice Mail and Rotary Hunt Service at no additional monthly recurring charge. Also, the non-recurring Service Charges, as described in this tariff, will be waived.

\*\* This bundle is grandfathered and is only available to existing customers at existing locations.

(C)

<sup>\*</sup> If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

Windstream D&E, Inc.

Section 2 Original Sheet 16

### **BUNDLED SERVICE OFFERINGS - BUSINESS**

16. Windstream Small Business Bundle – Voice + Unlimited Plan

This bundled service offering is available to new or existing business customers with one-party business access lines. This bundle does not apply to Key System lines or PBX lines.

This offering includes a one-party business access line plus the following features:

Caller ID Deluxe Speed Call 30 Call Forward Call Return

Repeat Dial Enhanced Call Waiting 3-Way Calling Caller ID on Call Waiting

Business Monthly Rate

\$39.99 \*

Customers may also choose to add Rotary Hunt Service to the bundle for an additional rate of \$2.50 per month and/or Voice Mail (a deregulated item) for an additional monthly charge.

This bundled package is for small business customers. Customers may have up to ten business one-party access lines to qualify for this bundle. Access lines after the initial access line will be billed \$34.99 each, and will be equipped with all features shown above at no additional charge.

To qualify for this service, customers must also subscribe to the Windstream D&E System, Inc.'s Small Business Unlimited Long Distance Plan. (The rate shown above includes only the access line and feature portion of the full bundled rate.)

Customers must agree to a Two-Year Term Commitment with this bundle. An early termination fee of 50% of the remaining term balance will apply for customers who terminate before the end of their two-year term commitment.

<sup>\*</sup> If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

Windstream D&E, Inc.

Section 2 Original Sheet 17

#### **BUNDLED SERVICE OFFERINGS - BUSINESS**

17 Windstream Small Business Bundle, Voice + Flex Plan

This bundled service offering is available to new or existing business customers with oneparty business access lines. This bundle does not apply to Key System lines or PBX lines.

This offering includes a one-party business access line plus the following features:

Caller ID Deluxe Speed Call 30 Call Forward Call Return

Repeat Dial Enhanced Call Waiting 3-Way Calling Caller ID on Call Waiting

Business Monthly Rate \$39.99 \*

Customers may also choose to add Rotary Hunt Service to the bundle for an additional rate of \$2.50 per month and/or Voice Mail (a deregulated item) for an additional monthly charge.

This bundled package is for small business customers. Customers may have up to three business one-party access lines to qualify for this bundle. Access lines after the initial access line will be billed \$34.99 each, and will be equipped with all features shown above at no additional charge.

To qualify for this service, customers must also subscribe to the Windstream D&E System, Inc.'s Windstream Flex 100 Plan. (The rate shown above includes only the access line and feature portion of the full bundled rate.)

Customers must agree to a Two-Year Term Commitment with this bundle. An early termination fee of 50% of the remaining term balance will apply for customers who terminate before the end of their two-year term commitment.

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<sup>\*</sup> If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

WINDSTREAM D&E, INC.

Section 3 First Revised Sheet 1 Cancels Original Sheet 1

#### DIRECTORY ASSISTANCE SERVICE

### 1. Local Directory Assistance

### a. General

Local Directory Assistance Service is furnished upon customer request for assistance in determining telephone numbers. The regulations and rates set forth below apply when customers request assistance in determining telephone numbers with the same Numbering Plan Area designation, which are requested from the Pennsylvania Directory Assistance attendant in the originating Numbering Plan Area.

## b. Regulations

(1) Monthly Call Allowance

An allowance of two (2) direct dialed Local Directory Assistance calls per month without charge is permitted for each: residence exchange service line, residence dormitory line and residence trunk line. Call allowances or calls are not transferable between separate accounts of the same customer.

The Company may apply a charge, not to exceed \$1.99, on any Local Directory Assistance calls originating from pay telephones.

(2) Exemptions

Charges for Local Directory Assistance Service are not applicable to the following types of calls to Local Directory Assistance:

- a. Calls from patients in hospitals, skilled nursing homes and convalescent homes which have been properly licensed by the Commonwealth of Pennsylvania and which have as their predominant undertaking the surgical, medical and nursing care of the sick and disabled.
- b. Calls placed from residence telephones where a member of the customer's household has been certified by a registered physician or a designated agency as unable to use a directory because of a visual or physical handicap, or for the business telephone of a certified handicapped customer where assistance is otherwise not available.

#### (3) Multiple Number Request

A maximum of two requested telephone numbers per call are permitted.

Issued: September 30, 2010 Effective: October 1, 2010

(I)

WINDSTREAM D&E, INC.

Section 3 Second Revised Sheet 2 Cancels First Revised Sheet 2

### **DIRECTORY ASSISTANCE SERVICE**

- 1. Local Directory Assistance (Cont'd.)
  - c. Rates

(1)	Where the customer direct dials Local Directory Assistance	<u>Per Call</u> \$ 1.99	
(2)	Where the customer places a call to the Local Directory Assistance attendant via a Company Operator	\$ 1.99*	(I)
(3)	Where the customer direct dials Local Directory Assistance from a pay telephone	\$ 0.75	
(4)	Where the customer originated a Local Directory Assistance call from a pay telephone via a Company operator	\$ 0.75*	

<sup>\*</sup>Plus the applicable operator handled rate.

- 2. 411 Directory Assistance
  - a. General

By dialing 411, 411 Directory Assistance provides the customer with the ability to obtain listing information for any listed number in the United States. Call Completion is also available.

- b. Regulations
  - (1) Monthly Call Allowance

No call allowances or discounts apply.

(2) Multiple Number Search Request

A maximum of 2 searches are permitted per call.

(3) 411 Directory Assistance will not be offered from the following services: Pay telephone lines.

### c. Rates

(1)	Where the customer direct dials 411 Directory Assistance	<u>Per Call</u> \$1.99	
(2)	Call Completion**	\$0.99	(I)

\*\*411 Directory Assistance charge required prior to Call Completion. Both fees applied with 411 Directory Assistance request followed by a Call Completion. Call Completion charge applicable per attempt.

(I) Indicates Increase

Issued: June 30, 2014 Effective: July 1, 2014