

TITLE SHEET

INTEREXCHANGE RESELLER TARIFF

This tariff applies to the Resale Interexchange Telecommunications Services furnished by McLeodUSA Telecommunications Services, Inc. (“Carrier”) between one or more points in the Commonwealth of Pennsylvania. This tariff is on file with the Pennsylvania Public Utility Commission, and copies may be inspected, during normal business hours, at Carrier’s principal place of business, 4001 Rodney Parham Road, Little Rock, AR 72212.

Issued: December 30, 2019

Effective: February 1, 2020

Senior Regulatory Counsel
2134 W. Laburnum Ave.
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(C)

Issued: January 22, 2019

Effective: February 21, 2019

Issued By: Senior Regulatory Counsel
4001 Rodney Parham Rd.
Little Rock, AR 72212

SUPPLEMENT NO. 14 – TELEPHONE PA P.U.C NO. 1

LIST OF MODIFICATIONS

CHANGES:

Title Page	Updates Supplement Number
5 th Revised Page No. 0.1	Updates Supplement List of Modifications Page
14 th Revised Page No. 1	Updates Check Sheet
4 th Revised Page No. 41	Increases 800 Services monthly recurring charge

CHECK SHEET

The sheets of this tariff are effective as of the date shown at the bottom of the respective sheets. Original and revised sheets as named below comprise all changes from the original tariff that are currently in effect as of the date at the bottom of this sheet.

<u>Sheet</u>	<u>Revision</u>		<u>Sheet</u>	<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>
Title		*				
Title Page	6 th Revised		26	1 st Revised	42.12	Original
0.1	5 th Revised	*	27	Original	43	1 st Revised
1	14 th Revised	*	28	Original	44	3 rd Revised
2	Original		29	Original	45	3 rd Revised
3	Original		30	Original	46	3 rd Revised
4	Original		31	Original	47	3 rd Revised
5	Original		32	Original	48	3 rd Revised
6	Original		33	Original	49	3 rd Revised
7	8 th Revised		34	Original	50	3 rd Revised
7.1	2 nd Revised		35	Original	51	3 rd Revised
8	Original		36	Original	52	Original
9	Original		37	2 nd Revised		
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12	Original		37.3	Original		
13	Original		37.4	Original		
14	Original		38	2 nd Revised		
15	Original		39	Original		
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17	Original		41	4 th Revised *		
18	Original		42	2 nd Revised		
19	Original		42.1	3 rd Revised		
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21	Original		42.3	1 st Revised		
22	1 st Revised		42.4	1 st Revised		
23	Original		42.5	1 st Revised		
24	1 st Revised		42.6	1 st Revised		
24.1	Original		42.7	1 st Revised		
25	2 nd Revised		42.8	1 st Revised		
25.1	Original		42.9	1 st Revised		
			42.10	1 st Revised		
			42.11	Original		

* Indicates new or revised sheet submitted with this filing.

CONCURRING CARRIERS

None

CONNECTING CARRIERS

WilTel, Inc.

OTHER PARTICIPATING CARRIERS

None

Issued: February 14, 2003

Effective: February 24, 2003

By: David R. Conn
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TARIFF FORMAT

Sheet Numbering. Sheet numbers appear in the upper right hand corner of the sheets. Sheets are numbered sequentially. From time to time new sheets may be added to the tariff. When a new sheet is added between existing sheets, a decimal is added to the preceding sheet number. For example, a new sheet added between sheets 5 and 6 would be numbered 5.1.

Sheet Revision Numbers. Revision numbers also appear in the upper right corner of sheets. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th Revised Sheet No. 14 cancels the 3rd Revised Sheet No. 14.

Paragraph Numbering Sequence. There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level, as shown by the following example:

2
2.1
2.1.1
2.1.1.A
2.1.1.A.1
2.1.1.A.1.(a)
2.1.1.A.1.(a).I
2.1.1.A.1.(a).I.(i)
2.1.1.A.1.(a).I.(i).(1)

Check Sheets. When a tariff filing is made with the Commission, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross-reference to the current revision number. When new sheets are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current one on file with the Commission.

Issued: February 14, 2003

Effective: February 24, 2003

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TARIFF FORMAT (Cont'd)

Explanation of Symbols. When changes are made in any tariff sheet, a revised sheet will be issued replacing the tariff sheet affected. Changes will be identified on the revised sheet through the use of the following symbols:

- (C) - Identifies a change.
- (D) - Identifies a reduction in rate.
- (I) - Identifies an increase in rate.

Issued: February 14, 2003

Effective: February 24, 2003

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0.0 Application and Scope of Tariff

0.1 Application

This tariff contains the rates and regulations applicable to regulated intrastate interexchange services provided by Carrier between and among points within the Commonwealth of Pennsylvania.

0.2 Scope

Carrier's services are provided subject to the availability of facilities and subject to the terms and conditions of this tariff. All services within the jurisdiction of the Commission provided by Carrier between and among points in Pennsylvania are governed by this tariff.

0.3 Interconnection with Other Carriers

Service provided by Carrier may be connected with services or facilities of other carriers or may be provided over facilities provided by carriers other than Carrier. However, service provided by Carrier is not a part of a joint undertaking with any other carrier providing telecommunications channels, facilities, or services.

1.0 Explanation of Terms and Abbreviations

1.1 Definitions of Terms

Calls

Telephone messages completed by Members.

Carrier

McLeodUSA Telecommunications Services, Inc..

Charges

Monthly recurring and nonrecurring amounts billed to Members for services.

Commission

The Pennsylvania Public Utility Commission.

Delinquent or Delinquency

An account for which an uncontested bill or payment agreement for regulated services has not been paid in full on or before the last day for timely payment. This term may also apply to a contested bill for which the Commission finds the Member's complaint to be without merit.

Depositor

The Member from whom a deposit is received.

Disconnect or Disconnection

The disabling of circuitry to prevent outgoing and/or incoming calls.

1.0 Explanation of Terms and Abbreviations (cont'd)

1.1 Definitions of Terms (cont'd)

Due Date

The last day for payment of a bill without unpaid amounts being considered delinquent or subject to additional collection efforts. The due date may be designated by A due by, @ A pay by, @ A if paid by, @ or other such language on the Member's bill.

Exchange

A unit established for the administration of local communication services.

Exchange Service

A local communications service furnished by means of local exchange plant and facilities.

Extended Area Service or EAS

Telephone service, offered at a flat local rate, between customers located within an exchange area and all customers in an additional exchange area or areas.

Former CCTS Customers

For purposes of rates or services available to A former CCTS customers @ until September 1, 1999, a customer that was formerly a customer of CCTS, whose telecommunications service was transferred to McLeodUSA Telecommunications Services, Inc., and who has elected to continue to receive all its services under CCTS's terms, conditions and rates. (N)

Individual Case Basis

The application of a rate, charge, or condition of the tariff as determined by individual circumstances.

Inside Station Wiring or Inside Wiring

Wiring on the premises beyond the demarcation point.

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1.0 Explanation of Terms and Abbreviations (cont'd)

1.1 Definitions of Terms (cont'd)

Interexchange Service

The provision of intrastate telecommunications services and facilities between local exchanges, excluding EAS.

InterLATA Service

The completion of calls between Local Access Transportation Areas.

IntraLATA Service

The completion of calls between points within the boundaries of a Local Access Transportation Area.

Local Access Transportation Area or LATA

A geographic area within which Bell Operating Companies are permitted to offer interexchange service. These areas were established as a result of the break-up of the former Bell System.

Local Exchange Utility or Local Utility

A telephone utility that provides local service under a tariff filed with the Commission. The utility may also provide other services and facilities.

Local Service

Telephone service furnished between points located within an area where there is no toll charge.

1.0 Explanation of Terms and Abbreviations (cont'd)

1.1 Definitions of Terms (cont'd)

Member

Any person, firm, association, corporation, agency of the federal, state, or local government, or legal entity responsible by law for payment of rates and charges and for compliance with the regulations of Carrier.

Member Contract

A written agreement between the Member and Carrier containing or referring to the rates and regulations applicable to the service being provided.

Member Premises Equipment

All terminal equipment normally used on the Member's premises. This equipment may be Member-owned, or may be owned by Carrier or another supplier and leased to the Member.

Message

A telephone call made by a Member.

Month

For billing purposes, a month is considered to have thirty (30) days.

Public Safety Answering Point

A communications facility operated on a twenty-four (24) hour basis and serving participating jurisdictions that initially receives 911 calls and either directly dispatches emergency response services or relays the calls to the appropriate public safety agency.

Rates

The usage amounts billed to customers for regulated services and/or equipment.

Suspend or Suspension

To disconnect or impair a service temporarily in order to disable either outgoing or incoming calls or both.

1.0 Explanation of Terms and Abbreviations (cont'd)

1.1 Definitions of Terms (cont'd)

Timely Payment

A payment of the Member's account made on or before the due date shown on a current bill for rates and charges or by an agreement between the Member and Carrier for a series of partial payments to settle a delinquent account.

10XXX Access

A dialing method that enables a Member to reach the long distance carrier of the Member's choice even if the Member is not a regular customer of that long distance carrier. For example, to reach AT&T Communications of the Midwest, Inc., the Member dials A10288.@

1.2 Explanation of Acronyms and Trade Names

AT&T ' AT&T Communications of the Midwest, Inc.

BOC ' Bell Operating Company

DA ' Directory Assistance

EAS ' Extended Area Service

FCC ' Federal Communications Commission

LATA ' Local Access Transport Area

MCI ' MCI Telecommunications Corporation

NPA ' Numbering Plan Area, more commonly known as Area Code

SNI ' Standard Network Interface

Sprint ' Sprint Communications Company, L.P.

TMO ' McLeod Telemanagement Organization

2.0 General Rules and Regulations

2.1 Undertaking of Carrier

2.1.1 General

Pursuant to this tariff, Carrier undertakes to provide within the Commonwealth regulated intrastate interLATA and intraLATA interexchange services described in Section 3.0. Service will be provided on a statewide basis.

2.1.2 Limitations

- A. Service is offered subject to the availability of the necessary facilities and equipment and subject to the provisions of this tariff in compliance with limitations set forth in the Commission's rules.
- B. Carrier reserves the right to discontinue service when the Member is using the service in violation of the provisions of this tariff, signed contract, or the law, with notice as required by the rules of the Commission.
- C. Carrier does not undertake to transmit messages, but offers the use of its facilities, when available, for that purpose.

2.2 Use

2.2.1 Lawful Purpose

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of the service.

2.0 General Rules and Regulations (cont'd)

2.2 Use (cont'd)

2.2.2 Use of Service for Unlawful and/or Fraudulent Purposes

Carrier's services are provided subject to the condition that they will not be used for any unlawful and/or fraudulent purpose. Services will not be furnished if any law enforcement agency, acting within its jurisdiction, advises Carrier that such services are being used or are likely to be used in violation of the law and/or in a fraudulent manner. If Carrier receives other evidence giving reasonable cause to believe that such services are being used or are likely to be used for unlawful and/or fraudulent purposes, it may either discontinue or deny the services and/or refer the matter to the appropriate law enforcement agency in accordance with law and/or Commission rules.

2.2.3 Unauthorized Use

Any individual who uses or receives Carrier's services other than under the provisions of an accepted application for service and a current Member relationship shall be liable for the appropriate rates and charges for the service received and for Carrier's costs of investigation and collection.

2.2.4 Recording Devices

Carrier's services are not designed for the use of recording devices, and customers who use such devices to record two-way telephone conversations do so at their own risk.

2.2.5 Use of Service Mark

No Member shall use any service mark or trademark of Carrier or refer to Carrier in connection with any product, equipment promotion, or publication of the Member without the prior written consent of Carrier.

2.0 General Rules and Regulations (cont'd)

2.3 Liability

Except for granting credit allowances for interruptions of service as provided in the last paragraph of this section, Carrier shall not be liable for any claim or loss, expense or damage, for any failure of performance due to failure or malfunction of Member-supplied equipment, acts of God, storms, fires, floods or other catastrophes, power failure, natural emergencies, insurrections, riots or wars, or any law, order, regulation, or other action of any governmental authority or agency thereof.

Carrier shall not be liable for, and shall be fully indemnified and held harmless by, Members against any claim or loss, expense or damage, for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, trade name, service mark, or proprietary or creative right, or any other injury to any person, property, or entity arising out of the material, data, or information transmitted.

No agent or employee of any other carrier shall be deemed to be an agent or employee of Carrier.

Carrier's liability due to any failure of the transmission shall not exceed an amount equal to the charges provided for by the applicable tariff (for regulated services) and applicable price list, catalogue, and/or contract (for all other services) for the call.

Carrier shall not be liable for damages arising out of the use of Carrier's services for the transmission of anything other than voice grade service.

2.0 General Rules and Regulations (cont'd)

2.3 Liability (cont'd)

Notwithstanding anything to the contrary in this section, if Carrier's service is interrupted and remains out of service for more than twenty-four (24) hours after the earlier of being reported to Carrier or being found by Carrier to be out of order, and if the interruption is not the result of a negligent or willful act by the Member, a malfunction of Member-owned equipment, Carrier's inability to gain access to the Member's premises, or causes beyond Carrier's control as described in the first paragraph of this section, Carrier will make appropriate adjustments upon request. Such adjustments, in the form of direct payments or bill credits, will be the proportionate part of the monthly charge for all services and facilities rendered inoperative during the interruption, beginning with the hour of the report to Carrier, or discovery by Carrier, of the interruption.

2.4 Equipment

2.4.1 Inspection, Testing, and Adjustment

Carrier may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether the requirements of this tariff are being complied with in the installation, operation, or maintenance of the Member's equipment. Carrier may interrupt the service at any time, without penalty to itself, unless interruption exceeds twenty-four (24) hours.

2.4.2 Interference and Hazard

The operating characteristics of Member premises equipment or communications systems connected to Carrier's services must not interfere with, or impair, any of the services offered by Carrier. Additionally, connected Member premises equipment must not endanger the safety of Carrier employees or the public, damage or interfere with the proper functioning of Carrier's equipment, or otherwise injure the public in its use of Carrier's services.

2.0 General Rules and Regulations (cont'd)

2.4 Equipment (cont'd)

2.4.3 Maintenance and Repair

A. Member Liability

The Member shall be responsible for damages to Carrier's facilities used in the provision of regulated services caused by the negligence or willful act of the Member or those using Carrier's service through the Member. The Member may not physically modify or intrude upon, rearrange, disconnect, remove, or attempt to repair any of Carrier's facilities except upon written consent of Carrier.

B. Leased or Owned Facilities

The Member's obligation to Carrier is the same whether the facilities involved are Carrier's facilities or are facilities leased by Carrier from another party. If Carrier incurs expenses due to the Member's actions that result in damage or impairment of Carrier's owned or leased facilities, Carrier will pass on to the Member any and all expenses to repair Carrier's facilities or that the owner imposes on Carrier for leased facilities.

2.0 General Rules and Regulations (cont'd)

2.5 Contract for Service

Service is installed upon contractual agreement between a Member and Carrier. The contractual agreement specifies the terms and conditions of service not covered by this tariff. The contract does not alter the obligations of Carrier to Members as described in this tariff. The term of the services shall commence and will remain in effect from the service activation date specified in the contract for the term of the contract. Should Carrier continue to provide service after the initial term without further agreement, the service shall continue under the terms of the then applicable tariff on a month-to-month basis. A contract may, however, provide for the renewal of the contract for a period similar to its existing term, if the member does not advise Carrier that the member desires to terminate the contract by a reasonable time prior to its expiration date.

2.6 Application for Service

2.6.1 Information Required

When applying for service, each prospective Member will be required to furnish Carrier with the following information:

- A. The name of the party who will be responsible for payment for the service provided.
- B. The address or addresses or exact location of the premises where service is to be provided and billed.
- C. Any information required to make a proper determination of appropriate creditworthiness.

2.6.2 Initiation of Service

Service shall be deemed to be initiated upon the service activation date specified in the Member contract.

2.0 General Rules and Regulations (cont'd)**2.7 Deposits****2.7.1 Deposit Requirements**

Carrier may require from any Member or prospective Member a deposit to be held as a guarantee for the payment of charges in accordance with the rules and regulations of the Commission. Any applicant who is either not a previous Member having established prompt payment record or whose credit record is not satisfactory may be required to pay a deposit. In its calculation of a Members' creditworthiness, Carrier will use trading banking references, credit reports, and any other information pertinent to a Members' credit. Any deposit required shall be confirmed in writing to the Member no later than the time of the next billing.

2.7.2 Amount of Deposit

The amount of the deposit shall be in accordance with Commission regulations and shall not be more than two (2) months of usage of Carrier's services for any specific Member. The amount of such usage may be estimated from past usage, the Member's estimated anticipated usage, or Carrier's state average usage considering type and nature of service. The amount of deposit may exceed this total when services are provided for shorter periods of time or special occasions. Interest on deposits held for thirty days or more will be paid at a rate of 7% per annum or as permitted under Commission rules.

2.0 General Rules and Regulations (cont'd)

2.7 Deposits (cont'd)

2.7.3 New or Additional Deposit

A new or additional deposit may be required to cover the amount provided in Section 2.7. above when a deposit has been refunded or is found to be inadequate by virtue of abnormal toll usage or nonpayment. Written notice shall be mailed advising the Member of any new or additional deposit requirement, and the Member shall have twelve (12) calendar days from the date of mailing to comply. The new or additional deposit is payable at the address specified in Section 2.7.4

A. Abnormal Toll Usage

For customers with at least six (6) consecutive months of service, "Abnormal toll usage" is defined for purposes of this subsection as at least a twenty-five percent (25%) increase in monthly usage charges amounting to at least twenty dollars (\$20). The Member's average monthly bills for not less than the three (3) prior months shall be used in determining the increase.

For customers with less than six (6) consecutive months of service, "Abnormal toll usage" is defined to exist for purposes of this subsection when one (1) month's service exceeds the deposit attributable to the service by twenty-five percent (25%) amounting to at least twenty dollars (\$20).

2.0 General Rules and Regulations (cont'd)

2.7 Deposits (cont'd)

2.7.4 Handling of Deposits

Deposits shall be sent or delivered to: McLeodUSA Telecommunications Services, Inc., McLeodUSA Technology Park, 6400 C Street S.W., Cedar Rapids, Iowa 52406. New and existing residential customers may be allowed to pay deposits or requests for increases in existing deposits in installments over a period of three months. Carrier will maintain records that show the name and address of each depositor, the amount and date of the deposit, and each transaction concerning the deposit. Unclaimed deposits, together with accrued interest, shall be credited to an appropriate account and shall be disposed of in accordance with law.

2.7.5 Receipts

A receipt of deposit will be furnished to each Member from whom a deposit is received. Upon request, duplicate receipts will be provided to Members who have lost their receipts if the deposits are substantiated by Carrier's records.

2.7.6 Member Obligations

The existence of a deposit in no way relieves the Member of the obligation to comply with Carrier's regulations for the prompt payment of bills.

2.0 General Rules and Regulations (cont'd)

2.7 Deposits (cont'd)

2.7.7 Refund

The deposit shall be refunded or credited to a residential Member upon request after twelve (12) consecutive months of prompt payment, and shall be refunded voluntarily after twenty-four (24) consecutive months of prompt payment or as required under Commission rules. For business members, deposit shall be refunded or credited to a Member after thirty-six (36) consecutive months of prompt payment, or as required under Commission rules. Deposits may be refunded sooner at Carrier's option.

2.8 Billing

2.8.1 Monthly Billing

Bills to Members will be issued monthly unless Carrier is authorized by the Commission to bill at other than monthly intervals because of unusual circumstances. Toll charges are billed in arrears.

2.0 General Rules and Regulations (cont'd)

2.8 Billing (cont'd)

2.8.2 Bill Contents

The bill form or a bill insert will provide the following information: the dates at the beginning and end of the billing period; the last date for timely payment, which shall not be less than twenty (20) days after the bill is rendered; the amount of the net charge, stated by category, for ancillary services and equipment, toll service, information service, sales tax and excise tax, and of any late payment charge, together with the gross amount of the bill, with separate entries for total amounts current or in arrears. Carrier will also comply with reasonable requests for bill detail.

C

2.9 Payment for Service

2.9.1 Late Penalty Charge

Member bills for telephone service are due on the due date specified on the bill. If any portion of the payment is not received by the due date or is received by the Carrier in funds that are not immediately available by that date, then a late payment penalty shall be due to the Carrier. The late payment penalty shall be the portion of the payment not received by the date due, multiplied by a late payment fee of 1.5% per month for business Members and 1.25% for residential Members; penalty shall be applied in accordance with Commission regulations. Member shall be responsible for all costs incurred in the collection of unpaid charges or in any other action to enforce payments and/or obligations arising under this tariff.

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2.0 General Rules and Regulations (cont'd)

2.9 Payment for Service (cont'd)

2.9.2 Collection Fee

A Collection Fee in addition to the Late Payment Charge of one and one half percent (1.5%) of the unpaid balance will be applied to the accounts of business subscribers with any unpaid balance when the previous month's bill has not been paid in full prior to the next billing date.

<u>Unpaid Balance</u>	<u>Collection Fee</u>
\$0 - \$50	\$10.00
\$50.01 - \$150	\$12.50
\$150.01 - \$350	\$15.00
\$350.01 - \$500	\$20.00
\$500.01 - \$1000	\$25.00
\$1000.01 - \$3000	\$30.00
\$3000.01 - \$5000	\$40.00
Over \$5000	\$55.00

2.0 General Rules and Regulations (cont'd)

2.10 Disputes and Complaints

2.10.1 Disputed Bills

In the event of a dispute concerning the bill, Carrier will require the Member to pay a sum of money equal to the amount of the undisputed portion of the bill. Following payment of the undisputed amount, efforts to resolve the complaint using the complaint procedures in Section 2.10.2 shall continue, and the service shall not be disconnected for nonpayment of the disputed amount during this time. Subject to Regulatory Requirements, Company's policy is to limit retroactive adjustments for billing errors to 90 days prior to the date the error is discovered..

Material now found on this page was previously located on Page 25.

2.0 General Rules and Regulations (cont'd)

2.10 Disputes and Complaints (cont'd)

2.10.2 Complaint Procedures

Inquiries, general questions, or complaints may be directed informally to Carrier by telephone, in person, or in writing at Carrier's office located at McLeodUSA Technology Park, 6400 C Street S.W., Cedar Rapids, Iowa 52406. Business customers can reach McLeodUSA's customer service department by dialing toll-free: 1-800-593-1177. Residential customers can reach McLeodUSA's customer service department by dialing toll-free: 1-800-500-3543. Carrier's customer service department accepts calls on a twenty-four-hour-a-day basis. Complaints concerning the charges, practices, facilities, or services of Carrier will be investigated promptly and thoroughly. Carrier will keep records of each complaint showing the name and address of the complainant, the date and nature of the complaint, its disposition, and all other pertinent facts dealing with the complaint that will enable Carrier to review and analyze its procedures and actions. The records maintained by Carrier under this tariff will be available for inspection by the Commission or its staff upon request. Within thirty (30) days of the receipt of a written complaint, Carrier will provide written notice to the Member of the status of the complaint. Each Member may file with the Commission for resolution of disputes. Each complainant will be mailed a statement of the complainant's right to contact the Commission at:

Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, Pennsylvania 17105-3265

OR

Pennsylvania Public Utility Commission
North Office Building, B-20
Corner of North Street and Commonwealth Avenue
Harrisburg, Pennsylvania 17120
(717) 783-1740

By: William A. Haas
Vice President, Public Policy & Regulatory
One Martha's Way
Hiawatha, Iowa 52233

2.0 General Rules and Regulations (cont'd)

2.10 Disputes and Complaints (cont'd)

2.10.3 Bill Insert or Notice

Carrier shall notify Members, by bill insert or notice on the bill form, of the address and telephone number where a Carrier representative qualified to assist in resolving the complaint can be reached.

2.11 Service Refusal, Disconnection, and Suspension

2.11.1 Notice of Pending Disconnection

Prior to the disconnection of service, Carrier shall provide a written notice to the Member setting forth the reason for disconnection and the final date by which the account is to be settled or specific action taken. Final dates shall be no less than five (5) calendar days with respect to an unpaid bill, and no less than twelve (12) days with respect to an unpaid deposit, after the notice is rendered. The notice shall be considered rendered to the Member when deposited in the U.S. Mail with postage prepaid. If delivery is by other than U.S. Mail, the notice shall be considered rendered when delivered to the last known address of the person responsible for payment for the service. The notice will specify (800) 593-1177 as a toll-free number at which a Carrier representative can be reached to provide additional information about the disconnection.

2.0 General Rules and Regulations (cont'd)

2.11 Service Refusal, Disconnection, and Suspension (cont'd)

2.11.2 Reasons for Service Refusal, Disconnection, and Suspension

Service may be refused, disconnected, or suspended:

- A. Without notice if a condition on the Member's premises is determined by Carrier to be hazardous.
- B. Without notice if the Member uses the service in such a manner as to adversely affect Carrier's equipment or Carrier's service to others.
- C. Without notice if equipment furnished, leased, or owned by Carrier is subject to tampering.
- D. Without notice if there is unauthorized use. Unauthorized use includes, without limitation, use or attempted use for an unlawful purpose and/or use or attempted use in any fraudulent manner.

2.0 General Rules and Regulations (cont'd)

2.11 Service Refusal, Disconnection, and Suspension (cont'd)

2.11.2 Reasons for Service Refusal, Disconnection, and Suspension (cont'd)

- E. If there are reasonable grounds to believe there is a violation of or noncompliance with Carrier's regulations on file with the Commission, municipal ordinances, or law.
- F. If the Member or prospective Member fails to furnish service equipment, permits, certificates, or rights-of-way specified to be furnished in Carrier's regulations filed with the Commission as conditions for obtaining service, or withdraws such equipment or terminates those permissions or rights, or fails to fulfill the contractual obligations imposed upon the Member as conditions of obtaining service.
- G. If the Member fails to permit Carrier reasonable access to its equipment.

2.0 General Rules and Regulations (cont'd)

2.11 Service Refusal, Disconnection, and Suspension (cont'd)

2.11.3 Refusal, Disconnection, and Suspension of Service for Nonpayment of Bill or Deposit

Except as restricted by Section 2.11.4, service may be refused, disconnected, or suspended for nonpayment of a bill or deposit if Carrier has made a reasonable attempt to effect collection and:

- A. Carrier has provided the Member with seven (7) days' prior written notice with respect to an unpaid bill and twelve (12) days' prior written notice with respect to an unpaid deposit. However, disconnection may take place prior to the expiration of the 7-day unpaid bill notice period if Carrier determines from verifiable data that abnormal toll usage during the 7-day notice period presents a risk of irreparable revenue loss. For purposes of this subsection, "abnormal toll usage" is defined as an increase in usage during the 7-day notice period of at least fifty percent (50%) over one-fourth of the Member's average monthly bill, which increase must exceed twenty dollars (\$20). Whenever possible, the Member's average monthly bills for at least the three (3) prior months shall be used in determining the increase. In no case will a single month's bill be used as the average monthly bill.
- B. In the event of a dispute concerning the bill, Carrier will require the Member to pay a sum of money equal to the amount of the undisputed portion of the bill. Following payment of the undisputed amount, efforts to resolve the complaint using the complaint procedures in Section 2.10.2 shall continue, and for not less than forty-five (45) days after the rendering of the disputed bill, the service shall not be disconnected for nonpayment of the disputed amount.

2.0 General Rules and Regulations (cont'd)

2.11 Service Refusal, Disconnection, and Suspension (cont'd)

2.11.4 Insufficient Reasons for Refusal, Suspension, or Discontinuance of Service

The following reasons are not sufficient cause for refusal, suspension, or discontinuance of service to a present or prospective member:

- A. Delinquency in payment for service by a previous occupant, other than a member of the same household, of the premises to be served.
- B. Failure to pay for terminal equipment, new inside station wiring, or other merchandise purchased from Carrier.
- C. Failure to pay for directory advertising charges or other unregulated charges.
- D. Failure to pay for 900, 960, or 976 calls disputed by the customer.

2.0 General Rules and Regulations (cont'd)

2.12 Cancellations and Deferments of Service

When a Member cancels or defers an order for service before the service is activated, a charge applies that will allow Carrier to recover its unrecovered costs, including but not limited to outside vendor charges, engineering, labor, materials, and equipment. Charges apply as follows:

2.12.1 Cancellation

In a cancellation situation, the charge is equal to the unrecoverable costs incurred prior to the request for cancellation and the costs of removal, restoration, and disposal, if any, to comply with the cancellation. Those costs include, but are not limited to, costs of outside vendors, engineering, labor, nonrecoverable materials, and equipment expense.

2.0 General Rules and Regulations (cont'd)**2.12 Cancellations and Deferments of Service (cont'd)****2.12.2 Deferment of Start of Service**

If a request for deferment of service is received by Carrier prior to the date an order for equipment or service is placed with Carrier's supplier, no charge shall apply. For deferments received by Carrier subsequent to the date the order for equipment or service is placed with Carrier's supplier, a monthly recurring charge based upon the costs incurred prior to the request for the deferment applies. This monthly rate shall be equal to the deferred investment multiplied by the monthly prime interest rate as announced by Firststar Bank of Cedar Rapids, N.A., plus recurring costs resulting directly from the deferral such as storage, taxes, etc. In addition, any extraordinary nonrecurring costs resulting from the deferral, such as additional engineering, labor, and transportation, shall be billed in total. Billing shall start at the beginning of the month of deferment and extend to the start of service. Charges shall not exceed the monthly rate that would have applied had the service been established. Carrier will also charge the Member who defers service any and all rates and charges incurred by Carrier for any leased facilities for which Carrier is held responsible. Carrier will make a good faith effort to minimize those rates and charges whenever possible.

2.0 General Rules and Regulations (cont'd)

2.13 Information Service Access Blocking

Where facilities are available, Members have the option to block access to all A900@ and A976@ prefix numbers, without charge for the first block. Carrier will comply with all applicable rules of the Commission concerning such blocking.

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3.0 Description of Services Offered

3.1 Long Distance Interexchange Services

3.1.1 Nature of Service

Carrier offers long distance interexchange telephone services that allow customers to originate and terminate calls at locations within the State of Pennsylvania. Usage charges are generally based on the distance, duration, and time of day of each call.

3.1.2 Availability

Carrier offers long distance interexchange services in Pennsylvania. These services are an add-on to interstate long-distance services provided by Carrier, and are available as provided in Carrier's interstate tariff.

3.1.3 Dialing Procedures

Long distance interexchange services may be accessed by dialing the digit A1@, followed by the NPA/area code, then the desired 7-digit local telephone number. Members may also need to employ 10XXX dialing, using an XXX code to be supplied by Carrier, to direct intraLATA calls to Carrier. Those calls may otherwise be carried by another carrier.

3.0 Description of Services Offered (cont'd)

3.2 800 Services

3.2.1 Nature of Services

Carrier 800 services are inward WATS services that permit intrastate calls to a customer's station in one location from stations in diverse geographical locations, and for which the Carrier customer is billed for the calls rather than the call's originator. Unless otherwise specified, all Carrier 800 calls are subject to a 30-second average connect time (i.e., total monthly minutes of use divided by total monthly calls must equal at least 30 seconds) for a given terminating service group. All calls are rounded up to the next higher 6-second increment. In the event that 800 calls do not meet the 30-second average connect time requirement, billable usage will be increased by a surcharge equal to the necessary number of minutes at the average cost per minute to meet the 30-second requirement. In addition, Members may also order Originating ANI Sorting, which provides the Member with a detailed monthly analysis of the originating telephone numbers of those placing 800 calls.

3.0 Description of Services Offered (cont'd)

3.6 Conference Calling Services

Conference Calling is the ability to have multiple parties listen and participate in meetings via telephone. All conference calling customers must have local and/or long distance services with McLeodUSA.

3.6.1 Standard Services

With each of the two following standard services, clients have two options:

- A. **Attended Call:** Facilitator monitors the conference call to add any assistance that may be needed.
- B. **Unattended Call:** No facilitator is present, but a facilitator is available at any time by pressing *O on the phone.

3.6.1.A. 800 Meet Me Conferencing

Participants call a pre-determined toll free number at a specified time. A conference call operator will greet the participants and ask for the name of the conference chairperson. Participants will be placed on music hold or into the open conference until all parties have arrived. Once all parties have arrived, the conference will be turned over to the chairperson. The conference fees are charged to the hosting organization.

3.6.1.B. Dial-Out Conferencing

Conference Center facilitators dial-out to all participants prior to the scheduled conference. The hosting organization is charged the long distance and conference bridging fees.

3.0 Description of Services Offered (cont'd)

3.7 Directory Assistance

Directory Assistance (DA) Service is defined as furnishing aid in obtaining telephone numbers. A maximum of two requests for telephone numbers will be accepted per call to the DA operator. A telephone number that is not listed in the DA records will not be available to the Customer. The Directory Assistance operator will not transfer, forward or redial a Customer's call to any other location for any purpose other than provision of DA service.

In the event that a DA operator is unable to provide the requested telephone number, the charges will still apply. Certain persons and locations may be exempt from DA charges as provided by applicable regulations.

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3.0 Description of Services Offered (cont'd)

3.8 Operator Services

Operator Services is the furnishing of services for the completion of calls by consumers and customers pre-subscribed to company made with the assistance of a company operator within the state including aggregator sites and locations. Aggregator sites include, but are not limited to hotels/motels, hospitals, business, military establishments; and locations of public, semi-public, or private pay telephones. Note: Charges for these services are exempt when requested by authorized emergency personnel. Customers may receive bills directly from other operator service providers whose services the customer may use.

Busy Line Verification Surcharge B Charge to end-user to verify whether a telephone line is in use or has trouble.

Busy Line Verification Interrupt Surcharge B Charge to end-user to verify whether a telephone line is in use, and then to interrupt the end-users current phone call.

Calling Card Surcharge B This charge applies when a 0+ or 0- call is charged to a valid calling card. In order to control fraud, the company may refuse to accept a card that it determines or suspects to be invalid.

Collect Surcharge B This charge applies when an end-user requests the operator to bill the charges to the called station or party which agrees to pay for all charges.

General Assistance Surcharge - Charge to end-user to obtain information such as time of day, day of the week, area codes, international country and/or city codes.

Operator Dialed Surcharge - In addition to the per minute usage rates, an operator dialed surcharge also applies to each type of call. This is a charge that is assessed to the customer for having the operator dial the called number for them.

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4.0 Rates and Charges (cont'd)

4.2 Usage Rates

4.2.1 Long Distance Interexchange Services

A. Chargeable Time

Chargeable time begins when the connection is established between the calling station and the called station. Chargeable time ends when either side of the connection is terminated. Chargeable time does not include time lost because of faults or defects in the service. Calls are billed in initial and additional one minute increments, with any fractional portion of a call being rounded up to the next highest billing increment.

B. Determination of Mileage

Mileage for distance-sensitive rates is determined on an airline miles basis. Calling distance is measured from the rate center of the originating terminal (instrument from which the call is placed or switch location if autodialed from the instrument location) to the rate center of the destination of the call, regardless of company routing. The rate centers of a call are assigned geographical vertical and horizontal coordinates (V&H). These V&H points are determined by the underlying carrier of the service.

4.0 Rates and Charges (cont'd)

4.2 Usage Rates (cont'd)

4.2.1 Long Distance Interexchange Services (cont'd)

C. Rates Per Minute

Peak: \$0.1600
Off-Peak: \$0.1450

D. Time of Day

All periods ending on a specific hour run to, but not including, the stated hour.

1. Peak/Off-Peak Rates

As an alternative to the foregoing time-of-day periods, some options allow for peak rates (Monday through Friday, 8:00 a.m. to 5:00 p.m.) and off-peak rates (all other times).

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E. Holiday Description

Holiday rates are applicable from 12:00:00am to 11:59:59pm on the following holidays: New Years Day, Martin Luther King Juniors Day, Presidents Day, Memorial Day, Independence Day, Labor Day, Columbus Day, Veterans Day, Thanksgiving Day and Christmas Day.

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4.0 Rates and Charges (cont'd)

4.2.2 800 Services

A. Monthly Charges

Members are charged \$17.77 per month per 800 line. Members ordering Area Code Blocking will be charged a one-time \$110.00 fee. (I)

B. Usage-Sensitive Rates

All incoming calls are charged at the same rate regardless of point of origin. Day or peak rates are applicable from 8:00 a.m. to 5:00 p.m. Monday-Friday.

C. Rates Per Minute

Peak: \$0.1600
Off-Peak: \$0.1450

4.0 Rates and Charges (cont'd)

4.2.3 Travel Calling Card Service

A. Rates Per Minute

Peak: \$0.1600
 Off-Peak: \$0.1450

B. Surcharge Per Call

All Travel Calling Card Service calls are subject to an \$0.80 per call surcharge.

4.2.4. Residential Interexchange Service II

The following rates apply to jurisdictional calls made by customers to Residential Interexchange Service II in conjunction with Rate Table 13 of McLeod's domestic interstate services tariff.

A. Outbound Interexchange Service

Total Usage	Rate Per Minute
\$0 - \$24.99	\$0.1500
\$25.00 - \$49.99	\$0.1350
\$50.00 +	\$0.1200

B. Inbound Interexchange Service

\$0.2200

C. Calling Card

There is a surcharge of \$0.75 per call with the calling card service. This service is billed in full minute increments.

\$0.01-\$24.99	\$0.1500
\$25.00-\$49.99	\$0.1350
\$50+	\$0.1200

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4.0 Rates and Charges (cont'd)4.2.5 Operator Services

The following rates also apply to Operator Service calls made from Pay Telephones. There is a 3 minute minimum billing regarding these rates. (C)

Intrastate Usage Rate

Ceiling Rate: \$0.8900 per minute (I)

Ceiling Rate for Additional Charges

Calling Card (Customer Dial)	\$4.99 (I)	
Calling Card (Operator Must Dial)	\$4.99 (I)	
Calling Card (Operator Dial)	\$5.50 (I)	(C)
Collect	\$6.50 (I)(C)	(C)
3 rd Party	\$9.99 (I) (C)	(C)
Sent Paid Non Coin/Station-to-Station	\$9.99 (I)(C)	
Payphone Surcharge	\$3.00 (I)	
Person to Person	\$11.14	
Operator Dialed Surcharge	\$2.15 (I)	
Busy Line Verification	\$9.99 (I)	
Busy Line Verification Interrupt	\$9.99 (I)	
General Assistance	\$1.99 (I)	
Operator Dialed Surcharge	\$2.15	(C)
Property Imposed Fee	\$2.50	

(Section 4.2.5 was previously named "Operator Services for Payphones." The section has been renamed and combined with "Operator Services.")

4.0 Rates and Charges (cont'd)

4.2 Usage Rates (cont'd)

4.2.6 Business Rate Plan 2001 - Long Distance

This service is available to all new customers as of the effective date of this tariff. Existing customers will stay on their current service until time of renewal.

A. Switched: Outbound and Toll Free Intrastate

This rate is the rate per minute. All calls will be rounded and billed in 6-second increments.

Ceiling Rate \$0.1190

B. Dedicated: Outbound and Toll Free Intrastate

This pricing is for Dynamic, Long Distance T-1 and Local T-1. This rate is the rate per minute. All calls will be rounded and billed in 6-second increments.

Ceiling Rate \$0.1190

C. Calling Cards

The below rate is the rate per minute. All calls will be rounded and billed in 6-second increments. The below A La Carte rates are available to customers that have either only McLeodUSA long distance service or McLeodUSA local service. The Bundled rates are available to customers that have both McLeodUSA local AND long distance service.

A La Carte Rates

<u>Ceiling Rate</u>	<u>Mo-Mo</u>	<u>18 Mo</u>	<u>36 Mo</u>	<u>60 Mo</u>
\$0.3000	\$0.2200	\$0.2000	\$0.1900	\$0.1800

Bundled Rates

<u>Ceiling Rate</u>	<u>Mo-Mo</u>	<u>18 Mo</u>	<u>36 Mo</u>	<u>60 Mo</u>
\$0.3000	\$0.2200	\$0.1900	\$0.1800	\$0.1700

D. Payphone Surcharge

Calling Cards - When a customer places a calling card call from a payphone, the customer will be assessed a per call surcharge of \$3.00. (I)

Toll Free Numbers - If a customer has a Toll Free number and people calling the Toll Free number are using a payphone, the customer will be assessed a per call surcharge of \$3.00 for those calls. (I)

4.0 Rates and Charges (cont'd)

4.2 Usage Rates (cont'd)

4.2.7 Reserved for Future Use

(APrepaid Debit Card@ previously found on this page has been moved to Section 6.1)

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4.0 Rates and Charges (cont'd)

4.2 Usage Rates (cont'd)

4.2.7 Reserved for Future Use

(APrepaid Debit Card@ previously found on this page has been moved to Section 6.1)

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4.0 Rates and Charges (cont'd)

4.2 Usage Rates (cont'd)

4.2.7 Reserved for Future Use

(A Prepaid Debit Card previously found on this page has been moved to Section 6.1)

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4.0 Rate

Issued: February 14, 2003

Effective: February 26, 2003

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4.2 Usage Rates (cont'd)

4.2.7 Reserved for Future Use

(APrepaid Debit Card@ previously found on this page has been moved to Section 6.1)

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4.0 Rates and Charges (cont'd)

4.2 Usage Rates (cont'd)

4.2.7 Reserved for Future Use

(APrepaid Debit Card previously found on this page has been moved to Section 6.1)

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Issued: February 14, 2003

Effective: February 24, 2003

By: David R. Conn
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4.0 Rates and Charges (cont'd)

4.2 Usage Rates (cont'd)

4.2.7 Reserved for Future Use

(APrepaid Debit Card@ previously found on this page has been moved to Section 6.1)

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Usage Rates (cont'd)

2.7 Reserved for Future Use

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(APrepaid Debit Card@ previously found on this page has been moved to Section 6.1)

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Issued: February 14, 2003

Effective: February 24, 2003

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4.0 Rates and Charges (cont'd)

4.2 Usage Rates (cont'd)

4.2.7 Reserved for Future Use

(APrepaid Debit Card@ previously found on this page has been moved to Section 6.1)

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4.0 Rates and Charges (cont'd)

4.2 Usage Rates (cont'd)

4.2.8 Conference Calling Service

A. Standard Rates

These rates are per minute, per leg. The below A La Carte rates are available to customers that have only either McLeodUSA long distance service or McLeodUSA local service. The Bundled rates are available to customers that have both McLeodUSA local and long distance service. The below rates are for Meet Me and Dial-Out.

Bundled Rates

<u>Ceiling Rate</u>	<u>Mo-Mo</u>	<u>18, 36 & 60 Mo</u>
\$0.4000	\$0.4000	\$0.3600

A La Carte Rates

<u>Ceiling Rate</u>	<u>Mo-Mo</u>	<u>18, 36 & 60 Mo</u>
\$0.4000	\$0.4000	\$0.3900

The following services are included in the above standard rate:

Blast Dial	Roll Call
Invitation Services	Sub-conferencing
Broadcast Lecture Mode	Originator Dial-Out

B. Additional Services

The following additional services are at the standard rate plus the following additional charges:

<u>Service</u>	<u>Price</u>
Digital Rebroadcast	\$0.40/minute
Polling	\$0.35 per minute, per leg
Electronic Q&A	\$0.20 per minute, per port
Participant Notification	\$2.00 per person
Call Taping	\$20.00 per tape
Transcription	\$125.00 per hour

4.0 Rates and Charges (cont'd)

4.2 Usage Rates (cont'd)

4.2.9 Directory Assistance Rates

\$0.85 per call

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Issued: February 14, 2003

Effective: February 24, 2003

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5.0 Reserved for Future Use

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(Former CCTS Rates and Services previously found on this page have been discontinued.)

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Issued: February 14, 2003

Effective: February 24, 2003

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6.0 Grandfathered Services/Products

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6.1 Prepaid Debit Card

This product will no longer be available to new customers effective March 24, 2003. This product was previously found in Section 4.2.7.

Customers may purchase a McLeodUSA prepaid debit card either directly from McLeodUSA or from a third party vendor which will permit the customer to dial into a McLeodUSA 800 number (identified on the back of the call card), the called telephone number and a personal identification number (“PIN”). A prepaid debit card processing unit will determine whether the prepaid calling is valid, and if so, the remaining minutes of use for the card. Upon verification that minutes of use remain, the prepaid debit card unit originates the second call to the called party, at which point conversation time begins. Customers are not entitled refunds for unused minutes. Alternative Prepaid Debit Card Pricing may be available through an ICB arrangement based on individualized needs of the purchaser.

In addition to the rates listed below, there is an additional fee of \$0.10 per calling card, plus \$0.03 per card with a “scratch off” PIN concealment feature. The standard payphone surcharge applies to all prepaid debit card calls placed from pay telephones.

Connection Fee Products

Wholesale

\$0.0990 Per Minute, \$0.49 Connection Fee		
Monthly Volume	Card Denomination	Customer Charge
\$5,000 to \$24,999.99	\$5.00	\$3.85 (I)
	\$10.00	\$7.69 (I)
	\$20.00	\$15.41 (I)
\$25,000 to \$99,999.99	\$5.00	\$3.55 (I)
	\$10.00	\$7.12 (I)
	\$20.00	\$14.21 (I)
\$100,000 Plus	\$5.00	\$3.34 (I)
	\$10.00	\$6.67 (I)
	\$20.00	\$13.33 (I)

6.0 Grandfathered Services/Products (cont'd)

6.1 Prepaid Debit Card (cont'd)

Connection Fee (cont'd)

Wholesale (cont'd)

\$0.0590 Per Minute, \$0.59 Connection Fee		
Monthly Volume	Card Denomination	Customer Charge
\$5,000 to \$24,999.99	\$5.00	\$4.59 (I)
	\$10.00	\$9.18 (I)
	\$20.00	\$18.37 (I)
\$25,000 to \$99,999.99	\$5.00	\$4.30 (I)
	\$10.00	\$8.60 (I)
	\$20.00	\$17.18 (I)
\$100,000 Plus	\$5.00	\$4.07 (I)
	\$10.00	\$8.14 (I)
	\$20.00	\$16.30 (I)

\$0.0390 Per Minute, \$0.69 Connection Fee		
Monthly Volume	Card Denomination	Customer Charge
\$5,000 to \$24,999.99	\$5.00	\$4.96 (I)
	\$10.00	\$9.92 (I)
	\$20.00	\$19.85 (I)
\$25,000 to \$99,999.99	\$5.00	\$4.67 (I)
	\$10.00	\$9.92 (I)
	\$20.00	\$18.66 (I)
\$100,000 Plus	\$5.00	\$5.32 (I)
	\$10.00	\$8.89 (I)
	\$20.00	\$17.78 (I)

Issued: January 22, 2019

Effective: February 21, 2019

Issued By: Senior Regulatory Counsel
 4001 Rodney Parham Rd.
 Little Rock, AR 72212

6.0 Grandfathered Services/Products (cont'd)6.1 Prepaid Debit Card (cont'd)Connection Fee (cont'd)Retail

\$0.0990 Per Minute, \$0.49 Connection Fee		
Monthly Volume	Card Denomination	Customer Charge
\$100 to \$2,999.99	\$5.00	\$4.30 (I)
	\$10.00	\$8.60 (I)
	\$20.00	\$17.18 (I)
\$2,500 to \$9,999.99	\$5.00	\$3.99 (I)
	\$10.00	\$8.00 (I)
	\$20.00	\$16.01 (I)
\$10,000 Plus	\$5.00	\$3.70 (I)
	\$10.00	\$7.41 (I)
	\$20.00	\$14.81 (I)

\$0.0590 Per Minute, \$0.59 Connection Fee		
Monthly Volume	Card Denomination	Customer Charge
\$100 to \$2,499.99	\$5.00	\$4.96 (I)
	\$10.00	\$9.92 (I)
	\$20.00	\$19.85 (I)
\$25,000 to \$99,999.99	\$5.00	\$4.67 (I)
	\$10.00	\$9.34 (I)
	\$20.00	\$18.66 (I)
\$100,000 Plus	\$5.00	\$5.32 (I)
	\$10.00	\$8.89 (I)
	\$20.00	\$17.78 (I)

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6.0 Grandfathered Services/Products (cont'd)

6.1 Prepaid Debit Card (cont'd)

Connection Fee (cont'd)

Retail

\$0.0390 Per Minute, \$0.69 Connection Fee		
Monthly Volume	Card Denomination	Customer Charge
\$100 to \$2,499.99	\$5.00	\$5.32 (I)
	\$10.00	\$10.66 (I)
	\$20.00	\$21.33 (I)
\$25,000 to \$99,999.99	\$5.00	\$5.11 (I)
	\$10.00	\$10.22 (I)
	\$20.00	\$20.45 (I)
\$100,000 Plus	\$5.00	\$4.82 (I)
	\$10.00	\$9.63 (I)
	\$20.00	\$19.25 (I)

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6.0 Grandfathered Services/Products (cont'd)6.1 Prepaid Debit Card (cont'd)

Flat Fee. The below products do not have a connection fee and all calls will be billed in whole minute increments

Wholesale

\$0.15 Per Minute		
Monthly Volume	Card Denomination	Customer Charge
\$5,000 to \$24,999.99	\$5.00	\$3.85 (I)
	\$10.00	\$7.69 (I)
	\$20.00	\$15.41 (I)
\$25,000 to \$99,999.99	\$5.00	\$3.55 (I)
	\$10.00	\$7.12 (I)
	\$20.00	\$14.21 (I)
\$100,000 Plus	\$5.00	\$3.34 (I)
	\$10.00	\$6.67 (I)
	\$20.00	\$13.33 (I)

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6.0 Grandfathered Services/Products (cont'd)

6.1 Prepaid Debit Card (cont'd)

Flat Fee (cont'd)

Wholesale (cont'd)

\$0.129 Per Minute		
Monthly Volume	Card Denomination	Customer Charge
\$5,000 to \$24,999.99	\$5.00	\$4.59 (I)
	\$10.00	\$9.18 (I)
	\$20.00	\$18.37 (I)
\$25,000 to \$99,999.99	\$5.00	\$4.30 (I)
	\$10.00	\$8.60 (I)
	\$20.00	\$17.18 (I)
\$100,000 Plus	\$5.00	\$4.07 (I)
	\$10.00	\$8.14 (I)
	\$20.00	\$16.30 (I)

\$0.0990 Per Minute		
Monthly Volume	Card Denomination	Customer Charge
\$5,000 to \$24,999.99	\$5.00	\$4.96 (I)
	\$10.00	\$9.92 (I)
	\$20.00	\$19.85 (I)
\$25,000 to \$99,999.99	\$5.00	\$4.67 (I)
	\$10.00	\$9.92 (I)
	\$20.00	\$18.66 (I)
\$100,000 Plus	\$5.00	\$5.32 (I)
	\$10.00	\$8.89 (I)
	\$20.00	\$17.78 (I)

6.0 Grandfathered Services/Products (cont'd)

6.1 Prepaid Debit Card (cont'd)

Flat Fee (cont'd)

Retail

\$0.15 Per Minute		
Monthly Volume	Card Denomination	Customer Charge
\$100 to \$2,999.99	\$5.00	\$4.66 (I)
	\$10.00	\$8.60 (I)
	\$20.00	\$17.18 (I)
\$2,500 to \$9,999.99	\$5.00	\$3.99 (I)
	\$10.00	\$8.00 (I)
	\$20.00	\$16.01 (I)
\$10,000 Plus	\$5.00	\$3.70 (I)
	\$10.00	\$7.41 (I)
	\$20.00	\$14.81 (I)

\$0.129 Per Minute		
Monthly Volume	Card Denomination	Customer Charge
\$100 to \$2,499.99	\$5.00	\$4.96 (I)
	\$10.00	\$9.92 (I)
	\$20.00	\$19.85 (I)
\$25,000 to \$99,999.99	\$5.00	\$4.67 (I)
	\$10.00	\$9.34 (I)
	\$20.00	\$18.66 (I)
\$100,000 Plus	\$5.00	\$5.32 (I)
	\$10.00	\$8.89 (I)
	\$20.00	\$17.78 (I)

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6.0 Grandfathered Services/Products (cont'd)6.1 Prepaid Debit Card (cont'd)Flat Fee (cont'd)Retail

\$0.099 Per Minute		
Monthly Volume	Card Denomination	Customer Charge
\$100 to \$2,499.99	\$5.00	\$5.32 (I)
	\$10.00	\$10.66 (I)
	\$20.00	\$21.33 (I)
\$25,000 to \$99,999.99	\$5.00	\$5.11 (I)
	\$10.00	\$10.22 (I)
	\$20.00	\$20.45 (I)
\$100,000 Plus	\$5.00	\$4.82 (I)
	\$10.00	\$9.63 (I)
	\$20.00	\$19.25 (I)

On-Account Debit Card

Monthly Volume	Originating	Terminating	Round Trip
\$10,00 to \$49,99.99	\$0.0410	\$0.038	\$0.079
\$50,000 to \$99,999.99	\$0.039	\$0.036	\$0.075
\$100,000 Plus	\$0.036	\$0.033	\$0.069

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6.0 Grandfathered Services/Products (cont'd)

6.1 Prepaid Debit Card (cont'd)

Promotional Debit Card. Prices are for U.S. domestic minutes only (excluding Alaska & Hawaii). Card pricing for cards that include International Termination will be quoted upon request. No other surcharges will apply. Orders are subject to 3% Federal Excise Tax and appropriate state taxes.

Standard/Custom Card Per Minute Pricing

Total Minutes/Order	10 Minutes	15 Minutes	30 Minutes	60 Minutes
100-10,000	\$0.10	\$0.10	\$0.11	\$0.12
10,001-99,999	\$0.085	\$0.09	\$0.10	\$0.11
100,000-499,999	\$0.080	\$0.085	\$0.095	\$0.10
500,000-999,999	\$0.075	\$0.08	\$0.09	\$0.095
1M-2,499,999	\$0.07	\$0.075	\$0.085	\$0.085
2.5M Plus	\$0.065	\$0.07	\$0.08	\$0.08

Custom Card Production Pricing. This pricing has a minimum card order of 1,000. Customer Card design is \$85.00 per hour per card design. The card set-up fee will be based on graphics and quantity ordered. Fees will be waived for a 30 second customer greeting but additional 30 seconds will cost \$0.20/card.

Number of Cards Price Per Card

1,000-5,000 ICB

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