

CTC Communications Corp.  
d/b/a Earthlink Business  
4001 Rodney Parham Road  
Little Rock, AR 72212

Pennsylvania Interexchange Resale Price Guide  
Telephone – Pa. P.U.C. No. 2  
Original Title Page

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RESALE INTEREXCHANGE TELECOMMUNICATIONS SERVICES

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*This Price Guide replaces in its entirety Telephone Tariff Pa. P.U.C. No. 1*

PRICE GUIDE APPLICABLE TO RESALE INTEREXCHANGE CARRIER SERVICES  
WITHIN THE COMMONWEALTH OF PENNSYLVANIA

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RESALE INTEREXCHANGE TELECOMMUNICATIONS SERVICES

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CTC Communications Corp.  
d/b/a  
EarthLink Business  
1375 Peachtree Street, Level A  
Atlanta, GA 30309

Pennsylvania

INTEREXCHANGE RESELLER PRICE GUIDE

This price guide contains the descriptions, regulations and rates applicable to the provision of interexchange telecommunications services by CTC Communications Corp. d/b/a EarthLink Business (the “Company” or “EarthLink Business”) Business and Enterprise Customers only within the Commonwealth of Pennsylvania.

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Pennsylvania Interexchange Resale Price Guide  
Telephone – Pa. P.U.C. No. 2  
1<sup>st</sup> Revised Page No. 2  
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CHECK SHEET

Pages listed below this price guide are effective as of the date shown at the bottom of the respective sheet(s). Original and revised pages as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

Sheet	Revision	Sheet	Revision
Title	Original	21	Original
1	Original	22	Original
1.1	Original	23	Original
2	First *	24	Original
3	Original	25	Original
4	Original	26	Original
5	Original	27	Original
6	Original	28	Original
7	Original	29	Original
8	Original	30	Original
9	Original	31	Original
10	Original		
11	First *		
12	First *		
	Original *		
12.1	Original		
13	Original		
14	Original		
15	Original		
16	Original		
17	Original		
18	Original		
19	Original		
20	Original		

\*Included in this filing

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SYMBOLS

The following are the only symbols used for the purposes indicated below:

- C Changed regulation.
  - D Delete or discontinue.
  - I Change Resulting in an increase to a Customer's bill.
  - M Moved from another price guide location.
  - N New
  - R Change resulting in a reduction to a Customer's bill.
  - T Change in text or regulation.
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RESALE INTEREXCHANGE TELECOMMUNICATIONS SERVICES

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

**Access Line** - A local channel for voice, data, or video communications which connects the Customer location to a location of the Company.

**Account** - The Customer who has agreed, verbally or by signature, to honor the terms of service established by the Company. An account may have more than one access code billed to the same Customer address.

**Authorization Code** - A pre-defined series of numbers to be dialed by the Customer or End User upon access to the Company's system to notify the caller and validate the caller's authorization to use the services provided. The Customer is responsible for charges incurred through the use of his or her assigned Authorization Code.

**Company** - Computer Telephone Corp., unless stated otherwise.

**Company's Point of Presence** - Location of the serving central office associated with access to the Company's network.

**CTC** - Refers to Computer Telephone Corp.

**Customer** - Any person, firm, partnership, corporation or other entity which uses service under the terms and conditions of this price guide and is responsible for the payment of charges.

**Dedicated Access** - A method of reaching the Company's services whereby the Customer is connected directly to the Company's Point of Presence without utilizing services of the local switched network.

**End User** - Any person, firm, partnership, corporation or other entity which uses the service of the Company under the terms and conditions of this price guide. The End User is responsible for payment unless the charges for the service utilized are paid by the Customer.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)

Equal Access - A form of dialed access provided by local exchange companies whereby interexchange calls dialed by the Customer are automatically routed to the Company's network. Presubscribed Customers may also route interexchange calls to the Company's network by dialing an access code supplied by the Company.

LATA - Local Area of Transport and Access

PA PUC - Pennsylvania Public Utilities Commission.

Personal Identification Number - See Authorization Code.

Subscriber - The person, firm, corporation, or other legal entity which arranges for services of the Company on behalf of third party Customers or Authorized Users. The Subscriber is responsible for compliance with the terms and conditions of this price guide. A Subscriber is also a Customer under the terms of the price guide.

Switched Access - A method for reaching the Company through the local switched network whereby the End User uses standard business or residential local lines.

Terminal Equipment - Telecommunications devices, apparatus and associated wiring on the Premises of the Customer.

Travel Card - A billing mechanism which enables the Customer to access the service of the Company while away from home or office.

V & H Coordinates - Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage is used for the purpose of rating calls.

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RESALE INTEREXCHANGE TELECOMMUNICATIONS SERVICES

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SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of Computer Telephone Corp.

CTC's services and facilities are furnished for communications originating at specified points within the state of Pennsylvania under terms of this price guide.

CTC installs, operates, and maintains the communications services provided hereinunder in accordance with the terms and conditions set forth under this price guide. CTC may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Customer, to allow connection of a Customer's location to the CTC network. The Customer shall be responsible for all charges due for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless otherwise provided, and are available twenty-four hours per day, seven days per week.

2.2 Limitations

2.2.1 Service is offered subject to the availability of the necessary facilities and equipment, and subject to the provisions of this price guide.

2.2.2 CTC reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this price guide, or in violation of the law.

2.2.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.2 Limitations, (Cont'd.)

2.2.4 All facilities provided under this price guide are directly or indirectly controlled by CTC and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.

2.2.5 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this price guide shall apply to all such permitted assignees or transferees, as well as all conditions of service.

2.2.6 CTC reserves the right to discontinue the offering of service or deny an application for service if a change in regulation materially and negatively impacts the financial viability of the service in the best business judgment of the Company.

2.3 Use

Services provided under this price guide may be used for any lawful purpose for which the service is technically suited.



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RESALE INTEREXCHANGE TELECOMMUNICATIONS SERVICES

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.4 Liabilities of the Company

- 2.4.1 CTC's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur.
- 2.4.2 The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this price guide, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.
- 2.4.3 The Company shall not be liable for, and shall be fully indemnified and held harmless by Customer against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copy-right or patent, unauthorized use of any trademark, tradename or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to , transmitted, or used by the Company under this price guide; or for any act or omission of the Customer; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company.
- 2.4.4 The Company shall not be liable for any defacement of or damages to the premises of a Customer resulting from the furnishing of service which is not the direct result of the Company's negligence.
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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.5 Deposits

Deposits may be collected from Customers or potential Customers whose credit or payment history is unsatisfactory or unknown to the Company.

2.6 Advance Payments

The Company reserves the right to require an advance payment from a Customer instead of, or in addition to, a deposit. The advance payment shall be in amount equal to or less than two months estimated billing.

2.7 Taxes and Fees

2.7.1 All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

2.7.2 The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs. Examples of such programs include, but are not limited to, the Universal Service Fund, the Primary Interexchange Carrier Charge, and compensation to payphone service providers for the use of their payphones to access the Company's service.

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RESALE INTEREXCHANGE TELECOMMUNICATIONS SERVICES

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.7 Taxes and Fees, (Cont'd.)

2.7.3 Public Telephone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company service, applies for the use of the instrument used to access the Company service and is unrelated to the Company's service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the A#@ symbol).

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

	Minimum	Maximum
Rate per Call:	\$ 0.02	HITC**

\*\* HITC = Highest Interexchange Transporter Charge or Surcharge

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**RESALE INTEREXCHANGE TELECOMMUNICATIONS SERVICES**

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.9 Payment for Service, (Cont'd.)**

Charges for installations, service connections, moves, and rearrangements, where applicable, are payable upon demand by the Company or its authorized agent. The billing thereafter will include recurring charges and actual usage as defined in this price guide.

Payment is within thirty (30) days subsequent to the invoice date and are considered past due after the thirty day period. A late payment charge of 1.5% per month for business Customers and 1.25% per month for residential Customers applies to all overdue balances.

A Collection Fee in addition to the Late Payment Charge of one and one half percent (1.5%) of the unpaid balance will be applied to the accounts of business subscribers with any unpaid balance when the previous month's bill has not been paid in full prior to the next billing date. (C)

<u>Unpaid Balance</u>	<u>Collection Fee</u>
\$0 - \$50	\$10.00
\$50.01 - \$150	\$12.50 (I)
\$150.01 - \$350	\$15.00 (I)
\$350.01 - \$500	\$20.00 (I)
\$500.01 - \$1000	\$25.00 (I)
\$1000.01 - \$3000	\$30.00 (I)
\$3000.01 - \$5000	\$40.00 (I)
Over \$5000	\$55.00 (I)

Some material previously found on this page is now found on Page 12.1



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RESALE INTEREXCHANGE TELECOMMUNICATIONS SERVICES

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.13 Refusal or Discontinuance by Company

2.13.1 CTC may refuse or discontinue service with proper notice to the Customer for any of the following reasons:

- .1 For failure of the Customer to pay a bill for service when it is due.
  - .2 For failure of the Customer to meet the Company's deposit and credit requirements.
  - .3 For failure of the Customer to make proper application for service.
  - .4 For Customer's violation of any of the Company's rules on file with the Commission.
  - .5 For failure of the Customer to provide the Company reasonable access to its equipment and property.
  - .6 For Customer's breach of the contract for service between the Company and the Customer.
  - .7 For a failure of the Customer to furnish such service, equipment, and/or rights-of-way necessary to serve said Customer as shall have been specified by the Company as a condition of obtaining service.
  - .8 When necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.
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RESALE INTEREXCHANGE TELECOMMUNICATIONS SERVICES

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.13 Refusal or Discontinuance by Company, (Cont'd.)

2.13.2 CTC may refuse or discontinue service without notice to the Customer for any of the following reasons:

- .1 In the event of tampering with the Company's equipment.
- .2 In the event of a condition determined to be hazardous to the Customer, to other Customers of the Company, to the Company's equipment, the public, or to employees of the Company.
- .3 In the event of a Customer's use of equipment in such a manner as to adversely affect the Company's equipment or the Company's service to others.
- .4 In the event of fraudulent use of the service.

2.14 Credit Allowances for Interruption of Service

Credit allowances for interruptions of service caused by service outages or deficiencies are limited to the initial minimum period call charges for re-establishing the interrupted call.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.15 Inspection, Testing and Adjustment

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for tests and adjustments as may be deemed necessary by the Company for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made.

2.16 Tests, Pilots, Promotional Campaigns and Contests

The Company may conduct special tests, pilot programs, waivers and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services.

2.17 Cost of Collection and Repair

The Customer is responsible for any and all costs incurred in the collection of monies due the Company, including legal and accounting expenses. Customer is also responsible for recovery costs of Company-provided equipment and any expenses required for repair or replacement of damaged equipment.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.18 Toll Free Services

- 2.18.1 The Company will make every effort to reserve 800/888 toll free vanity numbers for Customers, but makes no guarantee or warranty that the requested number(s) will be available.
- 2.18.2 The Company will participate in porting 800/888 numbers only if the account balance is zero and all charges incurred as a result of the toll free number have been paid.
- 2.18.3 800/888 numbers shared by more than one Customer, whereby individual Customers are identified by a unique Personal Identification Number, may not be assigned or transferred for use with service provided by another carrier. Subject to the limitations provided in this price guide, the Company will only honor Customer requests for a change in Resp. Org. or 800/888 service provider for 800/888 numbers dedicated to the sole use of that single Customer.
- 2.18.4 If a Customer who has received a toll free number does not subscribe to 800/888 service within ninety (90) days, the Company reserves the right to make the assigned number available for use by another Customer.

2.19 Return Check Charge

A return check charge of \$20.00 will be assessed for checks returned for insufficient funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the check at the discretion of the drawee bank.

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RESALE INTEREXCHANGE TELECOMMUNICATIONS SERVICES

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SECTION 3 - DESCRIPTION OF SERVICE & RATES

3.1 General

CTC provides direct dialed (1+), inbound toll free, travel card and directory assistance services for communications originating and terminating within the State of Pennsylvania under terms of this price guide.

3.2 Calculation of Distance

Usage charges for mileage sensitive services vary based on the type of service subscribed to by the Customer. For services utilizing switched access, mileage measurements for rate schedules are based on the distance in airline miles between rate centers associated with the originating and terminating stations. For services utilizing dedicated access, mileage measurements for rate schedules are based on the distance in airline miles between the CTC network access point associated with the station utilizing Dedicated Access Origination/Termination and the rate center associated with the called/calling station.

The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the serving wire centers as defined by BellCore (Bell Communications Research), in the following manner:

Step 1: Obtain the "V" and "H" coordinates for the serving wire center or network access point serving the Customer's location and the called/calling station.

Step 2: Obtain the difference between the "V" coordinates. Obtain the difference between the "H" coordinates.

Step 3: Square the differences obtained in Step 2.

Step 4: Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5: Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6: Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating locations of the call.

Formula:

$$\sqrt{\frac{(V_1V_2)^2 + (H_1H_2)^2}{10}}$$

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)

3.3 Timing of Calls

- 3.3.1 Long distance usage charges are based on usage of the Company's network. Chargeable time begins when the calling and the called station are connected.
  - 3.3.2 Chargeable time ends when one party "hangs up" the telephone, thereby releasing the network connection.
  - 3.3.3 The minimum call duration and call increments for billing purposes are specified on a per-product basis.
  - 3.3.4 The Company shall not bill for unanswered calls.
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**RESALE INTEREXCHANGE TELECOMMUNICATIONS SERVICES**

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)**

**3.4 Rate Periods**

Unless otherwise specified in this price guide, the following rate periods apply to services subject to time of day discounts:

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 5:00 PM*	PEAK PERIOD						
5:00 PM TO 11:00 PM*	OFF-PEAK PERIOD						
11:00 PM TO 8:00 AM*							

\* Up to, but not including.

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)

3.5 Rates - General

The company will assess a monthly charge of \$5.00 to each Customer location billed. This is charged to a Customer once per month per Customer location, regardless of the number of products purchased or monthly billed amount.

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)

3.6 Basic Family of Services

3.6.1 CTC Basic Switched Service

CTC Basic Switched Service is a direct dial outbound service designed primarily for business Customers. Calls are billed in six (6) second increments with an initial billing period of six (6) seconds. Calls originate from Customer-provided standard switched access lines.

	Minimum	Maximum
Per minute rate: \$ 0.02	HITDR*	

3.6.2 CTC Basic Dedicated Service

CTC Basic Dedicated Service is a dedicated outbound service designed primarily for business Customers. Calls are billed in six (6) second increments with a six (6) second minimum billing period. No minimum commitment is required. Calls originate from Customer-provided dedicated access lines. The Company reserves the right to pass through any charges associated with the installation or use of Company provided facilities. The rate below does not include charges for facilities from the Customer location to the Company's Point of Presence.

	Minimum	Maximum
Per minute rate: \$ 0.02	HITDR*	

\* HITDR = Highest Interexchange Transporter Daytime Rate

\*\* HITC = Highest Interexchange Transporter Charge or Surcharge

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)

3.6 Basic Family of Services, (Cont'd.)

3.6.3 CTC Switched Toll Free Basic Service

CTC Switched Toll Free Basic Service is available primarily to business Subscribers for incoming calls. Calls originate from any interstate or intrastate location over a toll free (eg: 800/888/887) number and terminate to a Customer-provided dedicated access line. Customers will be charged a monthly recurring charge per account for each Toll Free 800 number. Call charges are billed to the Subscriber rather than to the originating caller. Calls are billed in six (6) second increments with a minimum billing period of thirty (30) seconds.

	Minimum	Maximum
Per Minute Rate:	\$ 0.02	HITDR*
800 Number Service Charge		
1-10, per number, per month	\$4.41	
11+, per number, per month		\$1.10

3.6.4 CTC Dedicated Toll Free Basic Service

CTC Dedicated Toll Free Basic Service is available primarily to business Subscribers for incoming calls. Calls originate from any interstate or intrastate location over a toll free (eg: 800/888/887) number and terminate to a Customer-provided switched access line. Customers will be charged a monthly recurring charge per account for each Toll Free 800 number. Call charges are billed to the Subscriber rather than to the originating caller. Calls are billed in six (6) second increments with a minimum billing period of thirty (30) seconds. The Company reserves the right to pass through any charges associated with the installation or use of Company provided facilities. The rate below does not include charges for facilities from the Customer location to the Company's Point of Presence.

	Minimum	Maximum
Per Minute Rate:	\$ 0.02	HITDR*
800 Number Service Charge		
1-10, per number, per month	\$4.41	
11+, per number, per month		\$1.10

\* HITDR = Highest Interexchange Transporter Daytime Rate

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)

3.6 Basic Family of Services, (Cont'd.)

3.6.5 Travel Card Service

CTC Travel Card Service is a travel card service available to residential and business Subscribers for placing calls while away from home or office. Calls are originated by dialing an access number, followed by an account identification number and personal identification number. Calls may originate from standard residential, business or pay telephone access lines and may terminate to any interstate or intrastate location. Calls are billed in one (1) minute increments with a minimum call duration for billing purposes of one (1) minute.

	Minimum	Maximum
Per minute rate: \$ 0.02	HITDR*	

\* HITDR = Highest Interexchange Transporter Daytime Rate

\*\* HITC = Highest Interexchange Transporter Charge or Surcharge

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)

3.7 Package 1 Family of Services

3.7.1 CTC Package 1 Switched Service

CTC Package 1 Switched Service is a direct dial outbound service designed primarily for qualified business Customers. Calls are billed in six (6) second increments with an initial billing period of six (6) seconds. Customers of CTC Package 1 Switched Service must purchase one additional CTC service in order to qualify for this service. Calls originate from Customer-provided standard switched access lines.

	Minimum	Maximum
Per minute rate: \$ 0.02	HITDR*	

3.7.2 CTC Package 1 Dedicated Service

CTC Package 1 Dedicated Service is a dedicated outbound service designed for qualified business Customers. Calls are billed in six (6) second increments with a (6) second minimum billing period. Customers of CTC Package 1 Switched Service must purchase at least one additional CTC service in order to qualify for CTC Package 1 Dedicated Service. Calls originate from Customer-provided dedicated access lines. The Company reserves the right to pass through any charges associated with the installation or use of company provided facilities. The rate below does not include charges for facilities from the Customer location to the Company's Point of Presence.

	Minimum	Maximum
Per minute rate: \$ 0.02	HITDR*	

\* HITDR = Highest Interexchange Transporter Daytime Rate

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)

3.7 Package 1 Family of Services, (Cont'd.)

3.7.3 CTC Switched Toll Free Package 1 Service

CTC Switched Toll Free Package 1 Service is available primarily to qualified Business Subscribers for incoming calls. Calls originate from any interstate or intrastate location over a toll free (eg: 800/888/887) number and terminate to a Customer-provided switched access line. Customers will be charged a monthly recurring charge per account for each Toll Free 800 number. Call charges are billed to the Subscriber rather than to the originating caller. Calls are billed in six (6) second increments with a minimum billing period of thirty (30) seconds. Customers of CTC Switched Toll Free Package 1 Service must purchase at least one additional CTC service in order to qualify for this service.

	Minimum	Maximum
Per Minute Rate:	\$ 0.02	HITDR*
800 Number Service Charge		
1-10, per number, per month		\$4.41
11+, per number, per month		\$1.10

3.7.4 CTC Dedicated Toll Free Package 1 Service

CTC Dedicated Toll Free Package 1 Service is available primarily to qualified business Subscribers for incoming calls. Calls originate from any interstate or intrastate location over a toll free (eg: 800/888/887) number and terminate to a Customer-provided dedicated access line. Customers will be charged a monthly recurring charge per account for each Toll Free 800 number. Call charges are billed to the Subscriber rather than to the originating caller. Calls are billed in six (6) second increments with a minimum billing period of thirty (30) seconds. Customers of CTC Dedicated Toll Free Package 1 Service must purchase at least one additional CTC service in order to qualify for this service. The Company reserves the right to pass through any charges associated with the installation or use of Company provided facilities. The rate below does not include charges for facilities from the Customer location to the Company's Point of Presence.

	Minimum	Maximum
Per Minute Rate:	\$ 0.02	HITDR*
800 Number Service Charge		
1-10, per number, per month		\$4.41
11+, per number, per month		\$1.10

\* HITDR = Highest Interexchange Transporter Daytime Rate

\*\* HITC = Highest Interexchange Transporter Charge or Surcharge

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)

3.8 Term Family of Services

3.8.1 CTC Term Switched Service

CTC Term Switched Service is a direct dial outbound service designed primarily for business Customers. Calls are billed in six (6) second increments with an initial billing period of six (6) seconds. CTC Customers must commit to a 1 year term agreement to qualify for this service. Calls originate from Customer-provided standard switched access lines.

	Minimum	Maximum
Per minute rate: \$ 0.02	HITDR*	

3.8.2 CTC Dedicated Term Service

CTC Dedicated Term Service is a dedicated outbound service designed primarily for business Customers. Calls are billed in six (6) second increments with a six (6) second minimum billing period. Customers must commit to a 1 year term agreement. Calls originate from Customer-provided dedicated access lines. The Company reserves the right to pass through any charges associated with the installation or use of company provided facilities. The rate below does not include charges for facilities from the Customer location to the Company's Point of Presence.

	Minimum	Maximum
Per minute rate: \$ 0.02	HITDR*	

\* HITDR = Highest Interexchange Transporter Daytime Rate

\*\* HITC = Highest Interexchange Transporter Charge or Surcharge

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)

3.8 Term Family of Services, (Cont'd.)

3.8.3 CTC Switched Toll Free Term Service

CTC Switched Toll Free Term Service is available primarily to business Subscribers for incoming calls. Calls originate from any interstate or intrastate location over a toll free (eg: 800/888/887) number and terminate to a Customer-provided switched access line. Customers will be charged a monthly recurring charge per account for each Toll Free 800 number. Call charges are billed to the Subscriber rather than to the originating caller. Calls are billed in six (6) second increments with a minimum billing period of thirty (30) seconds. Customers must commit to a one year term agreement.

	Minimum	Maximum
Per Minute Rate:	\$ 0.02	HITDR*
800 Number Service Charge		
1-10, per number, per month		\$4.41
11+, per number, per month		\$1.10

3.8.4 CTC Dedicated Toll Free Term Service

CTC Dedicated Toll Free Term Service is available primarily to business Subscribers for incoming calls. Calls originate from any interstate or intrastate location over a toll free (eg: 800/888/887) number and terminate to a Customer-provided dedicated access line. Customers will be charged a monthly recurring charge per account for each Toll Free 800 number. Call charges are billed to the Subscriber rather than to the originating caller. Calls are billed in six (6) second increments with a minimum billing period of thirty (30) seconds. Customers must commit to a one year term agreement. The Company reserves the right to pass through any charges associated with the installation or use of company provided facilities. The rate below does not include charges for facilities from the Customer location to the Company's Point of Presence.

	Minimum	Maximum
Per Minute Rate:	\$ 0.02	HITDR*
800 Number Service Charge		
1-10, per number, per month		\$4.41
11+, per number, per month		\$1.10

\* HITDR = Highest Interexchange Transporter Daytime Rate

\*\* HITC = Highest Interexchange Transporter Charge or Surcharge

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)

3.9 Directory Assistance

Directory Assistance is available to Customers of CTC Switched Network Service and Travel Card Service. The Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

	Minimum	Maximum
Rate per call:	\$ 0.02	HITC**

\* HITDR = Highest Interexchange Transporter Daytime Rate

\*\* HITC = Highest Interexchange Transporter Charge or Surcharge

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RESALE INTEREXCHANGE TELECOMMUNICATIONS SERVICES

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SECTION 4 - PROMOTIONS

4.1 Promotional Offerings - General

From time to time, the Company may provide promotional offerings to introduce a current or potential Customer to a service not being used by the Customer. These offerings may be limited to certain dates, times or locations and may waive or reduce recurring or nonrecurring charges.

4.2 Competitive Response Promotion

In order to acquire or retain customer, the Company will match certain offers made by other interexchange carriers/resellers where the customer can demonstrate to the Company's satisfaction that it intends to accept such offer as an inducement to subscribe to or remain subscribed to such other interexchange carrier's/reseller's services.

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RESALE INTEREXCHANGE TELECOMMUNICATIONS SERVICES

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SECTION 5 – PRESUBSCRIBED INTEREXCHANGE LONG DISTANCE (PILD) CHARGE

5.1 Description

The Presubscribed Interexchange Long Distance (PILD) Charge is a monthly charge applicable to multi-line business, ISDN-PRI and T-1 Customers' lines or line equivalents that are presubscribed to the Company's long distance service. For ISDN-PRI and T-1 Customers, the Company will assess five (5) PICC charges per circuit. The aggregate of these PILD charges will not be prorated for a partial month of service, are not subject to any discounting and do not contribute to any monthly minimums. Customers subscribed to the Company for both their interLATA and intraLATA long distance service will be subject to a single PILD charge per line.

Customers subscribed to the Company for both their interLATA and intraLATA long distance service will be subject to a single PILD charge per line.

5.2 Rates

Monthly Recurring Charge

Per multi-line business Customer Subscribed line	\$4.31
Per ISDN-PRI or T-1 facility	\$21.55
Per Centrex line	\$0.47



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SECTION 6 – INSTATE ACCESS RECOVERY FEE (IARF)

6.1 Description

A monthly service charge that is applied to Customers subscribed to the Company for long distance services associated with residential or single-line business telephone lines. This charge is intended to recover costs incurred by the Company in providing in-state long distance service over Customer's local exchange provider's network. This charge is not subject to any discounting and does not contribute to any monthly minimums.

6.2 Rates

	Monthly Recurring Charge
Per single line business line	\$3.75
Per residential line	\$3.75