

Business Telecom, LLC
d/b/a EarthLink Business III
4001 Rodney Parham Road
Little Rock, Arkansas 72212

Pennsylvania Facilities-Based Interexchange Price Guide
Original Title Page

Issued by: Senior Regulatory Counsel

Effective: October 1, 2018

FACILITIES-BASED INTEREXCHANGE TELECOMMUNICATIONS SERVICES

This Price Guide replaces in its entirety Tariff Telephone Pa. P.U.C. No. 4

Regulations and Schedule of Charges

for Detariffed Services

of

Business Telecom, LLC
d/b/a EarthLink Business III

Issued by: Senior Regulatory Counsel

Effective: November 1, 2019

FACILITIES-BASED INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CHECK SHEET

Pages of this price guide, as indicated below, are effective as of the date shown on the respective pages.

PAGE	REVISION		PAGE	REVISION	PAGE	REVISION
Title	Original		26	Original	52	1 st Revised
1	3 rd Revised	*	27	1 st Revised	53	1 st Revised
2	Original		28	1 st Revised	54	1 st Revised
3	Original		29	Original	55	1 st Revised
4	Original		30	Original		
5	Original		31	Original		
6	Original		32	Original		
7	Original		33	1 st Revised		
8	2 nd Revised	*	34	1 st Revised		
9	Original		35	1 st Revised		
10	Original		36	Original		
11	Original		37	Original		
12	Original		38	1 st Revised		
13	Original		39	Original		
14	Original		40	Original		
15	1 st Revised		41	Original		
16	1 st Revised		42	Original		
17	Original		43	Original		
18	Original		44	Original		
19	1 st Revised		45	Original		
20	Original		46	Original		
21	Original		47	Original		
22	Original		48	Original		
23	1 st Revised		49	Original		
24	Original		50	1 st Revised		
25	1 st Revised		51	1 st Revised		

* - Indicates pages included with this filing.

Issued by: Senior Regulatory Counsel

Effective: October 1, 2018

FACILITIES-BASED INTEREXCHANGE TELECOMMUNICATIONS SERVICES

TABLE OF CONTENTS

	Page
Check Sheet	1
Table of Contents	2
..... Concurring, Connecting, or Other Participating Carriers and Billing Agents	3
..... Explanation of Symbols	3
..... Application of Price Guide	4
..... Section 1 - Definitions and Terms	5
..... Section 2 - Rules and Regulations	8
..... Section 3 - Service Description and Rates	9
..... Section 4 - Grandfathered Services	25
..... Section 5 - Miscellaneous Services	49
..... Section 6 - Non-Term Rates	50

Issued by: Senior Regulatory Counsel

Effective: October 1, 2018

FACILITIES-BASED INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CONCURRING CARRIERS

None

CONNECTING CARRIERS

None

OTHER PARTICIPATING CARRIERS

None

BILLING AGENTS

None

EXPLANATION OF SYMBOLS

- (C) - To signify changed listing, rule, or condition which may affect rates or charges.
 - (D) - To signify decrease in rates.
 - (I) - To signify an increase.
-

Business Telecom, LLC
d/b/a EarthLink Business III
4001 Rodney Parham Road
Little Rock, Arkansas 72212

Pennsylvania Facilities-Based Interexchange Price Guide
Original Page 4

Issued by: Senior Regulatory Counsel

Effective: October 1, 2018

FACILITIES-BASED INTEREXCHANGE TELECOMMUNICATIONS SERVICES

APPLICATION OF PRICE GUIDE

This tariff contains the regulations and charges applying to intrastate resale common carrier communications service provided by Carrier between locations within the Commonwealth of Pennsylvania as specified in Section 2.4.

This price guide applies to direct-dialed and operator assisted intercity communications services only.

Issued by: Senior Regulatory Counsel

Effective: October 1, 2018

FACILITIES-BASED INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 1 - DEFINITIONS AND TERMS

As used in this price guide, the following terms shall have the following meanings:

Access Number - This is the telephone number which a Customer uses to access Company's computer in order to be connected to Company's system.

Association Discount - An additional discount provided to a trade association representing business entities or individuals within an industry, professional or business classification, or a commercial organization with affiliated franchises, independent agents, distributors, or multiple commercial representatives or a buying group not organized solely for the purposes of qualifying for the discounts provided for herein to commercial associations.

Authorized User - A person, firm, corporation or other legal entity which is authorized by the Customer to utilize or be connected to the service of the Customer. An authorized user is other than an employee, officer or director of Customer if Customer is a company, and other than a family member of person residing with Customer if customer is a residential user. Customer is responsible for all charges incurred by Authorized Users.

Business Customer - A Customer who subscribes to Carrier's service in the name of a business, trade or profession, or whose usage is associated with non-personal activities.

Carrier - BUSINESS TELECOM, LLC, doing business as BTI Telecommunications Services unless specifically stated otherwise.

Carrier's Point of Presence - Location of the serving central office associated with the local dial access number used to access the Carrier's network.

Customer - The natural person or legal entity which orders Service and is responsible for the payment of charges accruing as a result of using the Service. Customers are divided into commercial and residential classes, but only for accounting purposes.

Issued by: Senior Regulatory Counsel

Effective: October 1, 2018

FACILITIES-BASED INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 1 - DEFINITIONS AND TERMS (CONT'D.)

Customer Identification Number - A numerical code which is assigned to each Customer to enable the Customer to access Company's Service. A Customer with several Authorized Users may have several different numerical codes. Customer Identification Numbers are used by the Company both to prevent unauthorized access to the Service and to identify Customers for billing purposes.

Dialed Access - An arrangement whereby a Customer uses the public switched network local exchange facilities of the local telephone company to access the terminal of the Carrier or another Common Carrier from which the Carrier has acquired services.

Dedicated Access - An arrangement where a Customer uses special access service provided by a local exchange telephone carrier to access the terminal of the Carrier or of another common carrier from which the Carrier has acquired service.

Equal Access - A form of dialed access provided by local exchange companies whereby interLATA calls dialed by a Customer are automatically routed to the Carrier's network. Presubscribed customers may also route intraLATA calls to Carrier's network by dialing a five-digit access code supplied by Carrier.

HITC - Highest Interexchange Transporter Charge or Surcharge

HITDR - Highest Interexchange Transporter Daytime Rate

Issued by: Senior Regulatory Counsel

Effective: October 1, 2018

FACILITIES-BASED INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 1 - DEFINITIONS AND TERMS (CONT'D.)

Interexchange Reseller - As defined in the rules of the PPUC, any person or entity which directly or indirectly acquires interexchange telephone service capacity and establishes rates to sell telecommunications service through the use of any technology to any residential or nonresidential subscriber or consumer and is not an interexchange transporter.

Interexchange Transporter - As defined in the rules of the PPUC, any person or entity whose facilities carry interexchange telephone service on a wholesale or retail basis through line, wire, cable, microwave, radio wave, satellite or other analogous facilities owned or operated by it.

Local Access Transport Area ("LATA") - The term "Local Access Transport Area" denotes a geographical area established by the U.S. District Court for the District of Columbia in Civil Action No. 82-0192, within which a local exchange company provides communications services.

Project Codes - A numeric sequence which is dialed after the Customer Identification Number which is used by Customer to identify to which project or client a call should be billed.

PPUC - Pennsylvania Public Utility Commission

Special Service - Labor and expenditures required by Customer to provide service outside the scope of normal services. This class of service includes without limitation services whereby Company is required to incur unusual costs for engineering, purchases, labor or other related costs to provide the Customer-requested service.

Speed Numbers - Telephone numbers stored in Company's switch allow Customer, after accessing the switch, to push a limited number of buttons on its phone and have the switch dial the requested stored phone number, eliminating extra digit dialing for Customer.

Issued by: Senior Regulatory Counsel

Effective: November 1, 2019

FACILITIES-BASED INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 2 - RULES AND REGULATIONS

All Business Telecom, LLC d/b/a EarthLink Business III Customers within Pennsylvania are subject to the Terms and Conditions of Service listed below and as found at the following link:

(T)
(T)

<https://www.windstream.com/Terms-and-Conditions/>

2.1 Late Payment Collection Fee

A Collection Fee in addition to the Late Payment Charge of one- and one-half percent (1.5%) of the unpaid balance will be applied to the accounts of business subscribers with any unpaid balance when the previous month's bill has not been paid in full prior to the next billing date.

(C)

<u>Unpaid Balance</u>	<u>Collection Fee</u>
\$0 - \$50	\$10.00
\$50.01 - \$150	\$12.50 (I)
\$150.01 - \$350	\$15.00 (I)
\$350.01 - \$500	\$20.00 (I)
\$500.01 - \$1000	\$25.00 (I)
\$1000.01 - \$3000	\$30.00 (I)
\$3000.01 - \$5000	\$40.00 (I)
Over \$5000	\$55.00 (I)

(C)

2.2 Convenience Fee

In the event a business Customer makes a one-time or recurring payment using a credit card, a Convenience Fee Charge may apply. Any payments for a deposit or advance payment to establish new service are excluded from the Convenience Fee Charge. This charge does not apply to residential Customers or to business Customers that make payment using their financial institution's bill payment service, Customers with negotiated contracts that do not allow the assessment of this fee, or Customers without a computer. This fee will be assessed at the point of payment and will not appear on the Customer's invoice.

(N)

(N)

Issued by: Senior Regulatory Counsel

Effective: October 1, 2018

FACILITIES-BASED INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 - SERVICE DESCRIPTION AND RATES

The rates provided in Section 3 apply to Customers that are currently in a Service Term agreement with the Company. All Customers being provided Month to Month services through an expired service term or who have never had a contractual relationship with the Company will find the rates for their specific out of contract services in Section 6 - Non-Term Rates.

3.1 General

BTI provides direct dialed and operator assisted long distance telecommunications services originating and terminating within the Commonwealth of Pennsylvania. Rates for these services may vary by product type, call duration, mileage and time of day. All BTI services are available 24 hours a day, seven days a week.

3.2 Timing of Calls

Long distance charges are based on the actual usage of BTI's network. Chargeable time begins when the called party answers, or when the billed party of a collect or person call accepts the charges. Chargeable time ends when either party disconnects.

Minimum call durations and rounding of usage measurements for billing purposes are specified in Section 4 of this price guide for each service provided by the Company.

Computation of Charges

If the computed charges include a fraction of a cent, the fraction is rounded up to the next whole cent (for example, \$1.523 would round up to \$1.53) on a per call basis.

There is no billing applied for incomplete calls.

The appropriate rates apply for day, evening and night/weekend calls based on the following chart.

TIMES	MON	TUES	WED	THURS	FRI	SAT	SUN
8:00 AM to 5:00 PM*	Daytime Period						
5:00 PM to 11:00 PM*	Evening Period						Eve.
11:00 PM to 8:00 AM*	Night/Weekend Period						

* - to but not including

Issued by: Senior Regulatory Counsel

Effective: October 1, 2018

FACILITIES-BASED INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 - SERVICE DESCRIPTION AND RATES (CONT'D.)

3.2 Timing of Calls, (Cont'd.)

The appropriate rates apply for Peak and Non-Peak calls based on the following chart.

TIMES	MON	TUES	WED	THURS	FRI	SAT	SUN
8:00 AM to 5:00 PM*	Peak Period						
5:00 PM to 8:00 AM*	Off-Peak Period						

* - to but not including

The evening rates apply to the holidays listed below unless a lower rate normally applies:

New Year's Day	January 1
Memorial Day	Nationally Recognized Day
Independence Day	July 4
Thanksgiving Day	Nationally Recognized Day
Christmas Day	December 25

Issued by: Senior Regulatory Counsel

Effective: October 1, 2018

FACILITIES-BASED INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 - SERVICE DESCRIPTION AND RATES (CONT'D.)

3.3 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The Company uses the rate centers and associated vertical and horizontal coordinates that are produced by Bell Communications Research in the NPA-NXX V & H Coordinates Tape and Bell's NECA Tariff No. 4.

$$\sqrt{\frac{(V_1V_2)^2 + (H_1H_2)^2}{10}}$$

Issued by: Senior Regulatory Counsel

Effective: October 1, 2018

FACILITIES-BASED INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 - SERVICE DESCRIPTION AND RATES (CONT'D.)

3.4 Econocall Service

Econocall Service is the basic toll long-distance service offered to Customers by the Company, as described in Section 2 of the price guide. The following charges will apply to all Econocall Service Customers.

- 3.4.1 Installation Charge: Not applicable
- 3.4.2 Monthly Access: \$0.00
- 3.4.3 Minimum Billing Increment: One (1) minute
- 3.4.4 Additional Billing Increment: One (1) minute
- 3.4.5 Usage Charges:

Intrastate Per Minute Rates:

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Ea. Addl. Minute	Initial Minute	Ea. Addl. Minute	Initial Minute	Ea. Addl. Minute
0 - 10	\$0.2800	\$0.2800	\$0.2600	\$0.2600	\$0.1600	\$0.1600
11 - 22	\$0.2800	\$0.2800	\$0.2600	\$0.2600	\$0.1600	\$0.1600
23 - 55	\$0.2800	\$0.2800	\$0.2600	\$0.2600	\$0.1600	\$0.1600
56 - 124	\$0.2800	\$0.2800	\$0.2600	\$0.2600	\$0.1600	\$0.1600
125 - 292	\$0.2800	\$0.2800	\$0.2600	\$0.2600	\$0.1600	\$0.1600
293 - 430	\$0.2800	\$0.2800	\$0.2600	\$0.2600	\$0.1600	\$0.1600
431 - 495	\$0.2800	\$0.2800	\$0.2600	\$0.2600	\$0.1600	\$0.1600

- 3.4.6 Discounts: None
- 3.4.7 Other: Not Applicable

Issued by: Senior Regulatory Counsel

Effective: October 1, 2018

FACILITIES-BASED INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 - SERVICE DESCRIPTION AND RATES (CONT'D.)

3.5 Travel Service (980)

Travel Service permits Customers to initiate calls within the State of Pennsylvania using a touchtone telephone. It involves dialing an access number (local or 800), followed by the Customer's authorization code (Customer Identification Number), and then the called number.

3.5.1	Installation Charge:	Not applicable
3.5.2	Monthly Access:	\$0.00
3.5.3	Minimum Billing Increment:	Thirty (30) Seconds
3.5.4	Additional Billing Increment:	Six (6) Seconds
3.5.5	Usage Charges:	
	Per Call Initial Charge	\$0.60
	Intrastate Per Minute Rates:	
	Day	\$0.2200
	Evening	\$0.1800
	Night/Weekend	\$0.1800

Issued by: Senior Regulatory Counsel

Effective: October 1, 2018

FACILITIES-BASED INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 - SERVICE DESCRIPTION AND RATES (CONT'D.)

3.6 Travel Service Plus (981)

Travel Service Plus allows Customers to initiate calls within the State of Pennsylvania using any touchtone telephone. It involves dialing an access number (local or 800), followed by the Customer's authorization code (Customer Identification Number), and then the called number.

3.6.1	Installation Charge:	Not Applicable
3.6.2	Monthly Access:	\$0.00
3.6.3	Minimum Billing Increment:	Thirty (30) Seconds
3.6.4	Additional Billing Increment:	Six (6) Seconds
3.6.5	Per Minute Rates:	
	Usage Range:	Intrastate/IntraLATA Rate:
	Day	\$0.2700
	Evening	\$0.2700
	Night/Weekend	\$0.2700
3.6.6	Per Call Initiation Fee	\$0.25

4001 Rodney Parham Road
Little Rock, Arkansas 72212

Issued by: Senior Regulatory Counsel

Effective: May 1, 2019

FACILITIES-BASED INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 - SERVICE DESCRIPTION AND RATES (CONT'D.)

3.7 Operator Services, (Cont'd.)

3.7.1 BTI Operator Assisted Intrastate Service, (cont'd.)

(B) Per Call Service Charges:

Operator Services – Operator Handled Calls	Per Use Charge
Customer Dialed Calling Card	\$4.99
Operator Must Dial Calling Card	\$4.99
Operator Dialed Calling Card	\$5.50
Collect - Automated	\$4.99
Collect – Operator Handled	\$6.50
Third Party - Automated	\$4.99
Third Party – Operator Handled	\$9.99
Sent Paid – Non-Coin – Automated	\$4.99
Sent Paid – Non-Coin – Operator	\$9.99
Person-to-Person	\$9.99
Operator Dialed Surcharge	\$2.15
General Assistance	\$1.99
Busy Line Verification	\$9.99
Busy Line Verification Interrupt	\$9.99

Public Payphone Surcharge \$3.00 (I)

(C)(I)

(C)(I)

Issued by: Senior Regulatory Counsel

Effective: October 1, 2018

FACILITIES-BASED INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 - SERVICE DESCRIPTION AND RATES (CONT'D.)

3.8 Personal 800 Service

Personal 800 Service is offered to Customers for toll-free inbound service. The service is billed at a postalized rate. Billing is in six (6) second increments following a minimum billing duration of thirty (30) seconds. Customers are provided Authorization Codes to direct the incoming call to a particular local access line. Customers are required to sign either a one (1), two (2) or three (3) year term for this service.

3.9.1	Installation Charge:	\$0.00
3.9.2	Monthly Access:	\$0.00
3.9.3	Minimum Billing Increment:	Thirty (30) Seconds
3.9.4	Additional Billing Increment:	Six (6) Seconds
3.9.5	Per Minute Rates:	

Term Plan		Day Rate	Evening/Night Rate
Month-to-Month	(160)	\$0.1650	\$0.1450
One (1) Year Term	(161)	\$0.1600	\$0.1410
Two (2) Year Term	(162)	\$0.1550	\$0.1360
Three (3) Year Term	(163)	\$0.1500	\$0.1320

Issued by: Senior Regulatory Counsel

Effective: October 1, 2018

FACILITIES-BASED INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 - SERVICE DESCRIPTION AND RATES (CONT'D.)

3.9 Academic Edge

Academic Edge is a program for colleges and universities to provide service to students, faculty and staff. Service is provided by dedicated T-1 and/or switched access. Students are billed the rates below.

3.24.1	Installation Charge:	Not Applicable
3.24.2	Monthly Access:	Not Applicable
3.24.3	Minimum Billing Increment:	Thirty (30) Second
3.24.4	Additional Billing Increment:	Six (6) Second
3.24.5	Per Minute Rates:	Individual Case Basis

Issued by: Senior Regulatory Counsel

Effective: January 18, 2019

FACILITIES-BASED INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 - SERVICE DESCRIPTION AND RATES (CONT'D.)

3.10 Directory Assistance

3.10.1 Directory Assistance Service

A Customer may obtain the assistance in determining telephone numbers within the customer's local calling area within the state of Pennsylvania at the rate specified below by calling the Directory Assistance operator.

Directory Assistance, per call: \$1.99 (I)

3.10.2 Directory Assistance Call Completion

Directory Assistance Call Completion (DACC) is an optional service available for business and residential Customers accessing the Company's Directory Assistance Service. Directory Assistance Customers may choose to have the Company Directory Assistance Operator complete the call to the telephone number requested without requiring the Customer to redial the number. A Directory Assistance Call Completion Surcharge will apply whether or not the call is answered by the called party or the calling party receives a busy signal. These charges are in addition to the Directory Assistance charge for determining the telephone number requested by the Customer and in addition to any applicable Operator Service charges associated with placing the call.

This service is available where facilities permit and may not be available to all Customers.

(A) Per Call Completion requested: \$0.50

(B) Per Minute Rate:

The per minute rate shall be the per minute rate of the 1+ plan the Customer is subscribed to or enrolled in at the time of the call.

Issued by: Senior Regulatory Counsel

Effective: October 1, 2018

FACILITIES-BASED INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 - SERVICE DESCRIPTION AND RATES (CONT'D.)

3.11 BTI Switched Stand Alone Long Distance

BTI Switched Stand Alone Long Distance is a direct dialed outbound and inbound long distance service designed for Business Customers. The product is marketed to new BTI Customers or current BTI Customers who will sign an agreement of longer duration or increase revenue. Customers must sign a one-year term agreement for this service and commit to a monthly long distance usage volume level as defined in the table below. Calls are billed in six (6) second increments following an initial billing period of eighteen (18) seconds. Intrastate service is offered in conjunction with interstate service.

3.27.1 Per Period Usage Rates:

	<u>Monthly Volume*</u>	<u>Outbound Service</u>	<u>Toll Free Service</u>
Switched Long Distance (221)	Any	\$0.099	\$0.099
Switched Long Distance (222)	\$300	\$0.075	\$0.075

* - Volume does not include any surcharges, taxes or other similar fees.

Issued by: Senior Regulatory Counsel

Effective: October 1, 2018

FACILITIES-BASED INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 - SERVICE DESCRIPTION AND RATES (CONT'D.)

3.12 BTI Switched Off-Net Long Distance

BTI Switched Off-Net Long Distance is a direct dialed outbound and inbound long distance service designed for Business Customers whose origination or terminating traffic is not to a BTI long distance switch. Customers must sign a one-year term agreement for this service. Calls are billed in six (6) second increments following an initial billing period of eighteen (18) seconds. Intrastate service is offered in conjunction with interstate service.

3.12.1 Per Period Usage Rates:

	<u>Monthly Volume*</u>	<u>Outbound Service</u>	<u>Toll Free Service</u>
Switched off-net Long Distance (216)	Any	\$0.125	\$0.125

* - Volume does not include any surcharges, taxes or other similar fees.

Issued by: Senior Regulatory Counsel

Effective: October 1, 2018

FACILITIES-BASED INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 - SERVICE DESCRIPTION AND RATES (CONT'D.)

3.13 BTI Dedicated On-Net Long Distance

BTI Dedicated On-Net Long Distance is a direct dialed outbound and inbound long distance service designed for Business Customers whose origination or terminating traffic is to a BTI long distance switch. Customers must sign a one-year term agreement for this service and commit to a monthly long distance usage volume level as defined in the table below. Calls are billed in six (6) second increments following an initial billing period of eighteen (18) seconds. Intrastate service is offered in conjunction with interstate service.

3.13.1 Per Period Usage Rates:

	<u>Monthly Volume*</u>	<u>Outbound Service</u>	<u>Toll Free Service</u>
Dedicated on-net Long Distance (590)	Any	\$0.049	\$0.049
Dedicated on-net Long Distance (591)	\$1000	\$0.047	\$0.047

* - Volume does not include any surcharges, taxes or other similar fees.

4001 Rodney Parham Road
Little Rock, Arkansas 72212

Issued by: Senior Regulatory Counsel

Effective: May 1, 2019

FACILITIES-BASED INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 - SERVICE DESCRIPTION AND RATES (CONT'D.)

3.14 Expanded 800 Service Options

The following optional enhanced features may be used in conjunction with any BTI 800 service.

Enhanced 800 Features	Install	Change	Monthly
NPA Blocking	\$150.00	\$50.00	\$0.00
NPA/NXX Blocking	\$150.00	\$50.00	\$0.00
Time of Day Routing	\$100.00	\$50.00	\$129.88 (I)
Day of Week Routing	\$100.00	\$50.00	\$129.88 (I)
Holiday Routing	\$100.00	\$50.00	\$0.00
Uniform Call Distribution	\$100.00	\$100.00	\$0.00
Dialed Number Identification Svc.	\$450.00	\$50.00	\$129.88 (I)
Route Advance	\$100.00	\$50.00	\$129.88 (I)
Area Code Routing	\$100.00	\$50.00	\$129.88 (I)
Percentage Call Allocation	\$100.00	\$50.00	\$129.88 (I)
Intercept 800 (\$0.10 per call over 500 calls)	\$10.00	\$0.00	\$25.99 (I)

Issued by: Senior Regulatory Counsel

Effective: October 1, 2018

FACILITIES-BASED INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 - SERVICE DESCRIPTION AND RATES (CONT'D.)

3.15 Promotional Rates

From time to time, Company may offer Promotional Rates. Promotional Rates will be offered on a non-discriminatory basis and shall be filed with the Commission for review at least 1 day prior to implementation.

Any marketing efforts will clearly indicate to the potential customers the nature of the transaction which is being offered. Materials submitted to prospective customers will clearly indicate that those customers will be changing their long distance carrier if they accept such solicitation.

3.15.1 Customer Retention Promotion

The Customer Retention Promotion is available through April 25, 2005, to any existing customer subscribing to long distance service or data services (including Internet and DSL) whose term plan has expired or is expiring and has a minimum monthly revenue volume of \$500.00, provided the discount does not fall below the company's cost of providing that service to the customer. Promotional discounts do not apply to conferencing services, surcharges or taxes. Customers will be required to sign a minimum one-year contract. Eligibility for the level of discount received is based on monthly revenue volume associated with the individual customer.

RDL1	5%	Customers billing \$500.00+
RDL2	10%	Customers billing \$600.00+
RDL3	15%	Customers billing \$700.00+
RDL4	20%	Customers billing \$800.00+
RDL5	25%	Customers billing \$900.00+
RDL6	30%	Customers billing \$1000.00+
RDL7	35%	Customers billing \$1100.00+

4001 Rodney Parham Road
Little Rock, Arkansas 72212

Issued by: Senior Regulatory Counsel

Effective: May 1, 2019

FACILITIES-BASED INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 – GRANDFATHERED SERVICES

The rates provided in Section 4 apply to Customers that are currently in a Service Term agreement with the Company. All Customers being provided Month to Month services through an expired service term or who have never had a contractual relationship with the Company will find the rates for their specific out of contract services in Section 6 - Non-Term Rates.

4.1 International Heritage Service (186) *

International Heritage Service is a flat rate combined outbound and inbound toll-free service offered to Customers. Calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds. This service is only offered with interstate service. Customers must sign a one-year term plan for this service.

4.1.1	Per Minute Rates	
		Per Minute Rate
	1+ Outbound Service	\$0.1181
	Inbound Toll-Free Service	\$0.1181
4.1.2	Monthly Recurring Charge	\$10.24 (I)

* This service is grandfathered to existing customers at existing locations.

Issued by: Senior Regulatory Counsel

Effective: October 1, 2018

FACILITIES-BASED INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 – GRANDFATHERED SERVICES (CONT'D.)

4.2 Residential Connections (377)*

Residential Connections is an outbound service primarily targeted to residential Customers. Calls are billed on a day, evening and night/weekend basis. All Calls are billed in six (6) minute increments after an initial period, for billing purposes, of eighteen (18) seconds.

4.2.1	Per Minute Rates:	
	Day	Per Minute Rate \$0.1590
	Evening	\$0.1290
	Night/Weekend	\$0.1290
4.2.2	Monthly Recurring Charge	\$4.95

* This service is grandfathered to existing customers at existing locations.

4001 Rodney Parham Road
Little Rock, Arkansas 72212

Issued by: Senior Regulatory Counsel

Effective: May 1, 2019

FACILITIES-BASED INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 – GRANDFATHERED SERVICES (CONT'D.)

4.3 Premier 1 WATS Service (220) *

4.3.1	Installation Charge:	Not applicable
4.3.2	Monthly Access:	\$25.99 (I)
4.3.3	Minimum Billing Increment:	Thirty (30) seconds
4.3.4	Additional Billing Increment:	Six (6) seconds
4.3.5	Usage Charges :	\$0.1800

* This service is grandfathered to existing customers at existing locations.

4001 Rodney Parham Road
Little Rock, Arkansas 72212

Issued by: Senior Regulatory Counsel

Effective: May 1, 2019

FACILITIES-BASED INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 – GRANDFATHERED SERVICES (CONT'D.)

4.4 PhonePlus Switched Access Service*

PhonePlus Switched Access Service is a combined outbound and inbound service offered on a peak/off-peak, postalized rate basis. Service is provided over standard local access lines. Per minute usage charges are based on monthly revenue commitments and annual term plans as set forth below. Intrastate, interstate, travel service and international service, both outbound and inbound, combine to satisfy the revenue commitment. Revenue commitment is calculated before term commitment.

4.4.1	Installation Charge:			\$0.00	
4.4.2	Monthly Access:			\$25.99 (I)	
4.4.3	Minimum Billing Increment:			Thirty (30) Seconds	
4.4.4	Additional Billing Increment:			Six (6) Seconds	
4.4.5	Per Minute Rates:				
	Monthly Revenue Commitment		Peak Rate	Off-Peak Rate	
	\$0 - \$1,000	(367)	\$0.1550	\$0.1550	
	\$1,001 - \$5,000	(368)	\$0.1500	\$0.1500	
	\$5,001 +	(369)	\$0.1450	\$0.1450	
4.4.6	Discounts:	(367, 368, 369)	Term Discount		
	Monthly Revenue Commitment		One Year	Two Year	Three Year
	\$100 - \$1,000		3.00%	6.00%	9.00%
	\$1,001 - \$5,000		3.00%	6.00%	9.00%
	\$5,001 +		3.00%	6.00%	9.00%

* This service is grandfathered to existing customers at existing locations.

Issued by: Senior Regulatory Counsel

Effective: October 1, 2018

FACILITIES-BASED INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 – GRANDFATHERED SERVICES (CONT'D.)

4.4 PhonePlus Switched Access Service*, (Cont'd.)

4.4.7 Other:

Customers will be billed the difference between the actual usage and the minimum revenue commitment if the minimum revenue commitment is not achieved on an annualized basis. Customers who cancel the service before the end of the term commitment will be billed \$100 multiplied by the number of months remaining on the term plan.

* This service is grandfathered to existing customers at existing locations.

Issued by: Senior Regulatory Counsel

Effective: October 1, 2018

FACILITIES-BASED INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 – GRANDFATHERED SERVICES (CONT'D.)

4.5 PhonePlus Dedicated Access Service*

PhonePlus Dedicated Access Service is a combined outbound and inbound service offered on a peak/off-peak, postalized rate basis. Service is provided over dedicated access facilities. Per minute usage charges are based on monthly revenue commitments and annual term plans as set forth below. Intrastate, interstate, travel service and international service, both outbound and inbound, combine to satisfy the revenue commitment. Revenue commitment is calculated before term commitment.

4.5.1	Installation Charge:		\$0.00	
4.5.2	Monthly Access:		\$0.00	
4.5.3	Minimum Billing Increment:			Thirty (30) Seconds
4.5.4	Additional Billing Increment:			Six (6) Seconds
4.5.5	Per Minute Rates:			
	Usage Range		Peak Rate	Off-Peak Rate
	\$1,000 - \$10,000	(760)	\$0.1000	\$0.1000
	\$10,000 +	(761)	\$0.0950	\$0.0950
4.5.6	Discounts:	(760, 761)		
	Monthly Revenue Commitment		One Year Term	Two Year Term
	\$1,000 - \$10,000		3.00%	6.00%
	\$10,000 +		3.00%	6.00%

* This service is grandfathered to existing customers at existing locations.

Issued by: Senior Regulatory Counsel

Effective: October 1, 2018

FACILITIES-BASED INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 – GRANDFATHERED SERVICES (CONT'D.)

4.5 PhonePlus Dedicated Access Service*, (Cont'd.)

4.5.7 Other:

Customers will be billed the difference between the actual usage and the minimum revenue commitment if the minimum revenue commitment is not achieved on an annualized basis. Customers who cancel the service before the end of the term commitment will be billed \$100 multiplied by the number of months remaining on the term plan. Installation and monthly recurring charges for dedicated access facilities may be provided by the local exchange carrier and are the responsibility of the Customer and are not billed by BTI.

* This service is grandfathered to existing customers at existing locations.

Issued by: Senior Regulatory Counsel

Effective: October 1, 2018

FACILITIES-BASED INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 – GRANDFATHERED SERVICES (CONT'D.)

4.6 Business Connections Long Distance*

Business Connections Long Distance is a combined outbound and inbound service which originates/terminates over either switched or dedicated access lines. Nationwide flat rate pricing applies twenty-four hours per day, seven days per week. Calls are billed in six (6) second increments following an initial billing period of thirty (30) seconds. Customers must sign up for a minimum one-year term plan. Additional discounts are available for multi-year term plan agreements. Dedicated Access Customers are responsible for all dedicated or private facilities required to connect to the Company's network.

4.6.1	Installation Charge:	Not Applicable
4.6.2	Monthly Access:	\$0.00
4.6.3	Minimum Billing Increment:	Thirty (30) Seconds
4.6.4	Additional Billing Increment:	Six (6) Seconds
4.6.5	Per Minute Rates:	

Term Plan		Switched Rate	Dedicated Rate
One (1) Year Term	(373/773)	\$0.1460 (I)	\$0.0890
Two (2) Year Term	(374/774)	\$0.1350	\$0.0850
Three (3) Year Term	(375/775)	\$0.1300	\$0.0800

4.6.6	Minimum Monthly Billing	\$100 +	\$1,500 +
-------	-------------------------	---------	-----------

* This service is grandfathered to existing customers at existing locations.

4001 Rodney Parham Road
Little Rock, Arkansas 72212

Issued by: Senior Regulatory Counsel

Effective: May 1, 2019

FACILITIES-BASED INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 – GRANDFATHERED SERVICES (CONT'D.)

4.7 Corporate Connections*

Corporate Connections is a combined outbound and inbound service designed for business Customers. Calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds. Customers must sign a one year or three-year term plan for this product. Customers must sign a term plan for this product and agree to a minimum monthly usage level of \$100 for switched service or \$500 for dedicated services.

4.7.1 Per Minute Rates - One Year Term Plan

		Outbound Service	Toll-free Service	Monthly Recurring
(A)	Switched Service (165)	\$0.1100	\$0.1100	\$12.85 (I)
(B)	Dedicated Service (765)	\$0.0830	\$0.0830	\$12.85 (I)

4.7.2 Per Minute Rates - Three Year Term Plan

		Outbound Service	Toll-free Service	Monthly Recurring
(A)	Switched Service (166)	\$0.0975	\$0.0975	\$12.85 (I)
(B)	Dedicated Service (766)	\$0.0750	\$0.0750	\$12.85 (I)

* This service is grandfathered to existing customers at existing locations.

4001 Rodney Parham Road
Little Rock, Arkansas 72212

Issued by: Senior Regulatory Counsel

Effective: May 1, 2019

FACILITIES-BASED INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 – GRANDFATHERED SERVICES (CONT'D.)

4.8 Bundled Corporate Connections*

Bundled Corporate Connections is a combined local and long-distance service designed for business Customers. Calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds. There is an interstate monthly recurring charge associated with this product. Customers must sign a one year or three-year term plan for this product. Term plan customers also must commit to a monthly volume to be eligible for the reduced rate.

4.8.1	Per Minute Rates - One Year Term Plan	Outbound Service
(A)	Per Minute Rates (575)	\$0.1050
(B)	Minimum Monthly Billing	\$100.00
(C)	Monthly Recurring Charge	\$12.85 (I)
4.8.2	Per Minute Rates - Three Year Term Plan	Outbound Service
(A)	Per Minute Rates (576)	\$0.0975
(B)	Minimum Monthly Billing	\$500.00
(C)	Monthly Recurring Charge	\$12.85 (I)

* This service is grandfathered to existing customers at existing locations.

4001 Rodney Parham Road
Little Rock, Arkansas 72212

Issued by: Senior Regulatory Counsel

Effective: May 1, 2019

FACILITIES-BASED INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 – GRANDFATHERED SERVICES (CONT'D.)

4.9 Millennium Service*

Millennium Service is a combined outbound and inbound switched service designed primarily for new Business Customers in which 50% or greater* of their long-distance traffic is interstate. Customers must sign a one-year term plan for this product. Intrastate service is offered in conjunction with interstate service. There is a monthly recurring charge associated with this service.

4.9.1	Installation Charge:	Not Applicable
4.9.2	Monthly Access:	\$12.85 (I)
4.9.3	Minimum Billing Increment:	Thirty (30) Seconds
4.9.4	Additional Billing Increment:	Six (6) Seconds
4.9.5	Per Minute Rates:	

Term Plan		Switched Rate	Dedicated Rate
One (1) Year Term	(171/767)	\$0.1310	\$0.0625
Two (2) Year Term	(171/768)	\$0.1310	\$0.0575
Three (3) Year Term	(171/769)	\$0.1310	\$0.0525

* This service is grandfathered to existing customers at existing locations.

Issued by: Senior Regulatory Counsel

Effective: October 1, 2018

FACILITIES-BASED INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 – GRANDFATHERED SERVICES (CONT'D.)

4.10 Bottom Line*

Bottom Line is a bundled product offering that combines outbound and inbound service with paging designed for business Customers. Customers must sign a term plan for this product and agree to a minimum monthly usage level of \$100 for switched service. Actual usage under these minimums will be billed at the monthly minimum level. Interstate monthly charges apply for toll-free services.

4.10.1	Installation Charge:	Not Applicable
4.10.2	Monthly Access:	\$0.00
4.10.3	Minimum Billing Increment:	Thirty (30) Seconds
4.10.4	Additional Billing Increment:	Six (6) Seconds
4.10.5	Per Minute Rates:	
	Term Plan	Switched Rate
	One (1) Year Term (370)	\$0.1390
	Two (2) Year Term (371)	\$0.1350
	Three (3) Year Term (372)	\$0.1300
4.10.6	Minimum Monthly Billing	\$100.00

* This service is grandfathered to existing customers at existing locations.

Issued by: Senior Regulatory Counsel

Effective: October 1, 2018

FACILITIES-BASED INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 – GRANDFATHERED SERVICES (CONT'D.)

4.11 First Choice*

First Choice is an outbound switched long distance service offered to Business Customers for use from switched access lines. This service is only offered within areas of Pennsylvania that the Company provides local service.

4.11.1	Installation Charge:	Not Applicable
4.11.2	Monthly Access:	\$0.00
4.11.3	Minimum Billing Increment:	Thirty (30) Seconds
4.11.4	Additional Billing Increment:	Six (6) Seconds
4.11.5	Per Minute Rates:	

1+ Outbound Services:

One (1) Year Term	(198)	\$0.0750
Two (2) Year Term	(199)	\$0.0680

* This service is grandfathered to existing customers at existing locations.

4001 Rodney Parham Road
Little Rock, Arkansas 72212

Issued by: Senior Regulatory Counsel

Effective: May 1, 2019

FACILITIES-BASED INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 – GRANDFATHERED SERVICES (CONT'D.)

4.12 Final Answer*

Final Answer is a bundled product offering that combines long distance with local service and Internet access. Customers must sign a one-year term plan for this product. Interstate monthly charges apply for toll-free services.

4.12.1	Installation Charge:	Not Applicable
4.12.2	Monthly Access:	\$12.85 (I)
4.12.3	Minimum Billing Increment:	Thirty (30) Seconds
4.12.4	Additional Billing Increment:	Six (6) Seconds
4.12.5	Per Minute Rates:	
	1+ Direct Dialed Outbound (192)	\$0.0945
	800 Toll-free Inbound Service (193)	\$0.0945

Issued by: Senior Regulatory Counsel

Effective: October 1, 2018

FACILITIES-BASED INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 – GRANDFATHERED SERVICES (CONT'D.)

4.13 Smart Choice*

Smart Choice is a bundled local and long distance service offered to Business Customers throughout the Company's local service area. Smart Choice offers the Customer service through either switched or dedicated access lines. Customers must sign either a one year, two year or three year contract for this product.

4.13.1	Installation Charge:	Not Applicable
4.13.2	Monthly Access:	\$0.00
4.13.3	Minimum Billing Increment:	Thirty (30) Seconds
4.13.4	Additional Billing Increment:	Six (6) Seconds
4.13.5	Per Minute Rates:	

<u>Term Plan</u>		<u>Switched Rate</u>	<u>Dedicated Rate</u>
One (1) Year Term	(195/595)	\$0.0830	\$0.0550
Two (2) Year Term	(196/596)	\$0.0750	\$0.0500
Three (3) Year Term	(197/597)	\$0.0760	\$0.0450

Issued by: Senior Regulatory Counsel

Effective: October 1, 2018

FACILITIES-BASED INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 – GRANDFATHERED SERVICES (CONT'D.)

4.14 Corporate Connections 275* (275)

Corporate Connections 275 is a combined outbound and inbound service designed for business Customers. Calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds. This service is offered only as an add-on to interstate service. There is an interstate monthly recurring charge associated with this product. Customers must sign a one-year term plan for this product.

4.14.1 Per Minute Rate

1+ Outbound Service:	\$0.1164
Inbound Toll Free Service:	\$0.1164

* This service is grandfathered to existing customers at existing locations.

Issued by: Senior Regulatory Counsel

Effective: October 1, 2018

FACILITIES-BASED INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 – GRANDFATHERED SERVICES (CONT'D.)

4.15 Corporate Direct* (279)

Corporate Direct is a combined outbound and inbound service designed for business Customers. Calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds. There is an interstate monthly recurring charge associated with this product. Customers must sign a one-year term plan for this product. Standard monthly fees for toll free service still apply.

4.15.1 Per Minute Rate

1+ Outbound Service:	\$0.1112
Inbound Toll Free Service:	\$0.1112

* This service is grandfathered to existing customers at existing locations.

Issued by: Senior Regulatory Counsel

Effective: October 1, 2018

FACILITIES-BASED INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 – GRANDFATHERED SERVICES (CONT'D.)

4.16 Home Plus* (280)

Home Plus is an outbound service primarily targeted to residential customers. Calls are billed on a postalized, peak/off-peak basis. Call timing is rounded up to the next whole minute increment following an initial increment of one minute.

4.16.1	Installation Charge:	Not Applicable
4.16.2	Monthly Access:	\$2.00
4.16.3	Minimum Billing Increment:	One (1) Minute
4.16.4	Additional Billing Increment:	One (1) Minute
4.16.5	Per Minute Rates:	Intrastate/IntraLATA Rate
	Day	\$0.1900
	Evening	\$0.1300
	Night/Weekend	\$0.1300

* This service is grandfathered to existing customers at existing locations.

Issued by: Senior Regulatory Counsel

Effective: October 1, 2018

FACILITIES-BASED INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 – GRANDFATHERED SERVICES (CONT'D.)

4.17 Corporate Edge Service*

Corporate Edge Service is a combined outbound and inbound service designed for business Customers. Business Customers who subscribed to switched access services are eligible for a discount based upon their monthly volume and the term plan selected. Customers must sign a one year or three-year term plan for this service.

4.17.1	Installation Charge:	Not Applicable	
4.17.2	Minimum Billing Increment:	Eighteen (18) Seconds	
4.17.3	Additional Billing Increment:	Six (6) Seconds	
4.17.4	Per Minute Rates:		
	Term Plan	Switched Rate	Dedicated Rate
	One (1) Year Term (175/776)		
	\$ 0 - \$ 500	\$0.1090	\$0.0710
	\$ 501 - \$1,000	\$0.1057	\$0.0710
	\$1,001 - \$1,500	\$0.1035	\$0.0710
	\$1,500 +	\$0.1014	\$0.0710
	Monthly Recurring Charge	\$9.71	\$0.00
	Three (3) Year Term (176/777)		
	\$ 0 - \$ 500	\$0.1057	\$0.0680
	\$ 501 - \$1,000	\$0.1025	\$0.0680
	\$1,001 - \$1,500	\$0.1003	\$0.0680
	\$1,500 +	\$0.0981	\$0.0680
	Monthly Recurring Charge	\$9.71	\$0.00

* This service is grandfathered to existing customers at existing locations.

Issued by: Senior Regulatory Counsel

Effective: October 1, 2018

FACILITIES-BASED INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 – GRANDFATHERED SERVICES (CONT'D.)

4.18 Corporate Edge 187* (187)

Corporate Edge 187 is a combined outbound and inbound service for 1+ and toll-free long-distance service designed primarily for business Customers. Customers are eligible for a discounted flat rate and must sign a one-year term plan for this service. Calls are billed in six (6) second increments after an initial period, for billing purposes, of eighteen (18) seconds. Intrastate service is offered as an add on to interstate service.

4.18.1 Per Minute Rate

1+ Outbound Service:	\$0.0981
Inbound Toll-Free Service:	\$0.0981

* This service is grandfathered to existing customers at existing locations.

Issued by: Senior Regulatory Counsel

Effective: October 1, 2018

FACILITIES-BASED INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 – GRANDFATHERED SERVICES (CONT'D.)

4.19 Corporate Edge 188* (188)

Corporate Edge 188 is a combined outbound and inbound service for 1+ and toll free long distance service designed primarily for business Customers. Customers are eligible for a discounted flat rate and must sign a one-year term plan for this service. Calls are billed in six (6) second increments after an initial period, for billing purposes, of eighteen (18) seconds. Intrastate service is offered as an add on to interstate service.

4.19.1 Per Minute Rate

1+ Outbound Service:	\$0.1003
Inbound Toll Free Service:	\$0.1003

* This service is grandfathered to existing customers at existing locations.

Issued by: Senior Regulatory Counsel

Effective: October 1, 2018

FACILITIES-BASED INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 – GRANDFATHERED SERVICES (CONT'D.)

4.20 Corporate Edge 189* (189)

Corporate Edge 189 is a combined outbound and inbound service for 1+ and toll free long distance service designed primarily for business Customers. Customers are eligible for a discounted flat rate and must sign a one-year term plan for this service. Calls are billed in six (6) second increments after an initial period, for billing purposes, of eighteen (18) seconds. Intrastate service is offered as an add on to interstate service.

4.20.1 Per Minute Rate

1+ Outbound Service:	\$0.1025
Inbound Toll Free Service:	\$0.1025

* This service is grandfathered to existing customers at existing locations.

Issued by: Senior Regulatory Counsel

Effective: October 1, 2018

FACILITIES-BASED INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 – GRANDFATHERED SERVICES (CONT'D.)

4.21 PhonePlus Telesales*(364)

PhonePlus Telesales is a combined outbound and inbound service offered on a peak/off-peak, postalized rate basis. Calls are billed in six (6) second increments following an initial billing period of eighteen (18) seconds. Service is provided over standard local access lines.

4.21.1	Installation Charge:	\$0.00	
4.21.2	Monthly Access:	\$0.00	
4.21.3	Minimum Billing Increment	Eighteen (18) Seconds	
4.21.4	Additional Billing Increment	Six (6) Seconds	
4.21.5	Per Minute Usage Charges:		
	<u>Per Minute Usage Rates</u>	<u>Outbound/Inbound Rate Per Minute</u>	
		<u>Peak</u>	<u>Off Peak</u>
	Outbound	\$0.150	\$0.150
	Inbound	\$0.150	\$0.150
4.21.6	Discounts:	Not applicable	
4.21.7	Other:	Not applicable	

* This service is grandfathered to existing customers at existing locations.

Issued by: Senior Regulatory Counsel

Effective: October 1, 2018

FACILITIES-BASED INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 – GRANDFATHERED SERVICES (CONT'D.)

4.22 Premier 1 Residential Service*(260)

4.22.1	Installation Charge:	Not applicable
4.22.2	Monthly Access:	\$0.00
4.22.3	Minimum Billing Increment:	Thirty (30) Seconds
4.22.4	Additional Billing Increment:	Six (6) Seconds
4.22.5	Usage Charges:	
	Intrastate/IntraLATA Per Minute Rates:	Access will be on a 1+ or dial up basis depending upon availability in the local service area.
	Day	\$0.2150
	Evening	\$0.1650
	Night/Weekend	\$0.1400

* This service is grandfathered to existing customers at existing locations.

Issued by: Senior Regulatory Counsel

Effective: October 1, 2018

FACILITIES-BASED INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 5 - MISCELLANEOUS SERVICES

5.1 Service Order Charge

Absent a promotional offering, service implementation charges will apply to new service orders or to orders to change existing service.

	Non Recurring Charge
Service Order Charge	\$10.00

4001 Rodney Parham Road
Little Rock, Arkansas 72212

Issued by: Senior Regulatory Counsel

Effective: May 1, 2019

FACILITIES-BASED INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 6 – NON-TERM RATES

The rates provided in this section only apply to Customers that are being provided Month to Month services through an expired Service Term agreement or who have never had a Service Term Agreement with the Company. Customers still under a current Service Term agreement with the Company will find the rates for their services in Section 3 Service Description and Rates and Section 4 Grandfathered Services.

6.1 Business Rates

Expanded 800 Service Options

Enhanced 800 Features	Change	Monthly
NPA Blocking	\$50.00	\$0.00
NPA/NXX Blocking	\$50.00	\$0.00
Time of Day Routing	\$50.00	\$194.81 (I)
Day of Week Routing	\$50.00	\$194.81 (I)
Holiday Routing	\$50.00	\$0.00
Uniform Call Distribution	\$100.00	\$0.00
Dialed Number Identification Svc.	\$50.00	\$194.81 (I)
Route Advance	\$50.00	\$194.81 (I)
Area Code Routing	\$50.00	\$194.81 (I)
Percentage Call Allocation	\$50.00	\$194.81 (I)
Intercept 800 (\$0.10 per call over 500 calls)	\$0.00	\$38.97 (I)

4001 Rodney Parham Road
Little Rock, Arkansas 72212

Issued by: Senior Regulatory Counsel

Effective: May 1, 2019

FACILITIES-BASED INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 6 – NON-TERM RATES (CONT'D.)

6.2 Grandfathered Services

6.2.1 International Heritage Service (186) *

A.	Per Minute Rates	Per Minute Rate
	1+ Outbound Service	\$0.1181
	Inbound Toll-Free Service	\$0.1181
B.	Monthly Recurring Charge	\$15.38 (I)

* This service is grandfathered to existing customers at existing locations.

4001 Rodney Parham Road
Little Rock, Arkansas 72212

Issued by: Senior Regulatory Counsel

Effective: May 1, 2019

FACILITIES-BASED INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 6 – NON-TERM RATES (CONT'D.)

6.2 Grandfathered Services

6.2.2 Premier 1 WATS Service (220) *

- | | | |
|----|-------------------------------|---------------------|
| A. | Monthly Access: | \$38.97 (I) |
| B. | Minimum Billing Increment: | Thirty (30) seconds |
| C. | Additional Billing Increment: | Six (6) seconds |
| D. | Usage Charges : | \$0.1800 |

* This service is grandfathered to existing customers at existing locations.

4001 Rodney Parham Road
Little Rock, Arkansas 72212

Issued by: Senior Regulatory Counsel

Effective: May 1, 2019

FACILITIES-BASED INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 6 – NON-TERM RATES (CONT'D.)

6.2 Grandfathered Services

6.2.3 PhonePlus Switched Access Service*

- A. Monthly Access: \$38.97 (I)
- B. Minimum Billing Increment: Thirty (30) Seconds
- C. Additional Billing Increment: Six (6) Seconds
- D. Per Minute Rates:

Monthly Revenue Commitment	Peak Rate	Off-Peak Rate
\$0 - \$1,000 (367)	\$0.1550	\$0.1550
\$1,001 - \$5,000 (368)	\$0.1500	\$0.1500
\$5,001 + (369)	\$0.1450	\$0.1450

* This service is grandfathered to existing customers at existing locations.

4001 Rodney Parham Road
Little Rock, Arkansas 72212

Issued by: Senior Regulatory Counsel

Effective: May 1, 2019

FACILITIES-BASED INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 6 – NON-TERM RATES (CONT'D.)

6.2 Grandfathered Services

6.2.4 Millennium Service*

A.	Monthly Access:	\$19.25 (I)	
B.	Minimum Billing Increment:	Thirty (30) Seconds	
C.	Additional Billing Increment:	Six (6) Seconds	
D.	Per Minute Rates:		
	Term Plan	Switched Rate	Dedicated Rate
	One (1) Year Term (171/767)	\$0.1310	\$0.0625
	Two (2) Year Term (171/768)	\$0.1310	\$0.0575
	Three (3) Year Term (171/769)	\$0.1310	\$0.0525

* This service is grandfathered to existing customers at existing locations.

4001 Rodney Parham Road
Little Rock, Arkansas 72212

Issued by: Senior Regulatory Counsel

Effective: May 1, 2019

FACILITIES-BASED INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 6 – NON-TERM RATES (CONT'D.)

6.2 Grandfathered Services

6.2.5 Final Answer*

- | | | |
|----|-------------------------------------|---------------------|
| A. | Monthly Access: | \$19.25 (I) |
| B. | Minimum Billing Increment: | Thirty (30) Seconds |
| C. | Additional Billing Increment: | Six (6) Seconds |
| D. | Per Minute Rates: | |
| | 1+ Direct Dialed Outbound (192) | \$0.0945 |
| | 800 Toll-free Inbound Service (193) | \$0.0945 |

* This service is grandfathered to existing customers at existing locations.
