

REGULATIONS AND SCHEDULE OF CHARGES  
APPLYING TO COMPETITIVE LOCAL EXCHANGE SERVICES WITHIN  
THE COMMONWEALTH OF PENNSYLVANIA  
PROVIDED BY  
TALK AMERICA, LLC

4001 N. Rodney Parham Road, Little Rock, AR 72212

---

ISSUED: October 2, 2020

EFFECTIVE: November 1, 2020

By: Senior Regulatory Manager  
4001 N. Rodney Parham Road  
Little Rock, AR 72212

TALK AMERICA, LLC  
4001 N. Rodney Parham Road  
Little Rock, AR 72212

---

Local Supplement No. 49  
Tariff Telephone - Pa. P.U.C. No. 2  
Third Revised Title Page 1  
Cancels Second Revised Title Page 1

(C)  
|  
|  
|  
(C)

REGULATIONS AND SCHEDULE OF CHARGES  
APPLYING TO COMPETITIVE LOCAL EXCHANGE SERVICES WITHIN  
THE COMMONWEALTH OF PENNSYLVANIA

PROVIDED BY  
TALK AMERICA, LLC

(C)  
(C)  
(C)

4001 N. Rodney Parham Road, Little Rock, AR 72212

(C)

By: Senior Regulatory Manager  
4001 N. Rodney Parham Road  
Little Rock, AR 72212

4001 Rodney Parham Road  
Little Rock, AR 72212

---

LIST OF CHANGES

**Title Page**

33<sup>rd</sup> Revised Page 2 Updates List of Modifications

**Section 4**

5<sup>th</sup> Revised Page 1 Increases Service nonrecurring charges for business customers

2<sup>nd</sup> Revised Page 2 Increases Service nonrecurring charges for business customers

**Section 5**

1<sup>st</sup> Revised Page 14 Increase Monthly Recurring Charges for business customers

1<sup>st</sup> Revised Page 15 Increase Monthly Recurring Charges for business customers

1<sup>st</sup> Revised Page 16 Increase Monthly Recurring Charges for business customers

2<sup>nd</sup> Revised Page 17 Increase Monthly Recurring Charges for business customers

1<sup>st</sup> Revised Page 18 Increases Measured Service Usage Charge for business customers

1<sup>st</sup> Revised Page 19 Increases Measured Service Usage Charge for business customers

1<sup>st</sup> Revised Page 20 Increases Measured Service Usage Charge for business customers

1<sup>st</sup> Revised Page 21 Increases Measured Service Usage Charge for business customers

1<sup>st</sup> Revised Page 22 Increases Measured Service Usage Charge for business customers

5<sup>th</sup> Revised Page 26 Increase Monthly Recurring Charges for business customers

3<sup>rd</sup> Revised Page 26.1 Increase Monthly Recurring Charges for business customers

3<sup>rd</sup> Revised Page 26.3 Increases nonrecurring Installation Charge

5<sup>th</sup> Revised Page 27 Increase Per Use Charges for business customers

6<sup>th</sup> Revised Page 29.1 Increase surcharge rate

4<sup>th</sup> Revised Page 29.2 Increase Monthly Recurring Charges for business customers

5<sup>th</sup> Revised Page 29.3 Increase Monthly Recurring Charges for business customers

5<sup>th</sup> Revised Page 29.4 Increase Monthly Recurring Charges for business customers

5<sup>th</sup> Revised Page 29.5 Increase Monthly Recurring Charges for business customers

5<sup>th</sup> Revised Page 29.6 Increase Monthly Recurring Charges for business customers

5<sup>th</sup> Revised Page 29.7 Increase Monthly Recurring Charges for business customers

**Section 6**

3<sup>rd</sup> Revised Page 1 Increase Monthly Recurring Charges for business customers

2<sup>nd</sup> Revised Page 4 Increases Per Call Service Charge

1<sup>st</sup> Revised Page 10 Increase Per Line nonrecurring Charge for business customers

1<sup>st</sup> Revised Page 12 Increases 900 Information charge for business customers

TABLE OF CONTENTS

	<u>Section</u>	<u>Page</u>	
TABLE OF CONTENTS	Preface	1	
CHECK SHEET	Preface	3	
EXPLANATION OF SYMBOLS, REFERENCE MARKS, AND ABBREVIATIONS OF TECHNICAL TERMS USED IN THIS TARIFF	Preface	8	
APPLICATION OF TARIFF	Preface	9	
DEFINITIONS	1	1	
REGULATIONS	2		
2.1 Undertaking of the Company	2	1	
2.2 Prohibited Uses	2	15	
2.3 Obligations of the Customer	2	16	
2.4 Customer Equipment and Channels	2	20	
2.5 Payment Arrangements	2	23	
2.6 Allowances for Interruptions in Service	2	30	
2.7 Use of Customer's Service by Others	2	35	
2.8 Cancellation of Service	2	36	
2.9 Transfers and Assignments	2	36	
2.10 Notices and Communications	2	37	
2.11 Reserved For Future Use	2	38	(C)
2.12 Reserved For Future Use	2	40	(C)
2.13 Telecommunications Relay Service	2	43	
SERVICE AREAS	3		
3.1 Dial Tone Line Cell Classification	3	1	
3.2 Exchange Service Areas - Unlimited Usage Package	3	2	
3.3 Hometown-Plus Usage	3	73	
3.4 Measured Metropolitan Usage (Philadelphia)	3	78	
3.5 Measured Metropolitan Usage (Pittsburgh)	3	86	
3.6 Dial Tone Line Cells & Local Usage Option	3	93	

ISSUED: June 12, 2007

EFFECTIVE: June 13, 2007

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

---

TABLE OF CONTENTS, (CONT'D.)

	<u>Section</u>	<u>Page</u>	
SERVICE CHARGES AND SURCHARGES	4		
4.1 Service Order and Change Charges	4	1	
4.2 Maintenance Visit Charges	4	1	
4.3 Restoration of Service	4	1	
4.4 Voice Mail Connection Charge	4	2	
NETWORK EXCHANGE SERVICES	5		
5.1 General	5	1	
5.2 Standard Residence Local Exchange Service	5	3	
5.3 Standard Business Local Exchange Service	5	13	
5.4 Residential Bundled Local Service	5	23	(C)
5.5 Local Exchange Optional Calling Features	5	26	
5.6 Business Bundled Local Service	5	29.1	(C)
MISCELLANEOUS CHARGES AND SERVICES	6		
6.1 Listing Service	6	1	
6.2 Directory Assistance Service	6	2	
6.3 Operator Services	6	3	
6.4 IntraLATA Toll Presubscription	6	5	
6.5 Emergency Services (Enhanced 911)	6	11	
6.6 Blocking "900" Information Service	6	12	
CONTRACT SERVICES	7	1	
SPECIAL ARRANGEMENTS	8	1	
PROMOTIONAL OFFERINGS	9	1	

---

ISSUED: December 7, 2004

EFFECTIVE: January 7, 2005

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL041

---

**[THIS PAGE IS RESERVED FOR FUTURE USE.]**

(C)

(C)

---

ISSUED: September 23, 2003

EFFECTIVE: September 24, 2003

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL020

TALK AMERICA INC.  
d/b/a Cavalier Telephone  
d/b/a Cavalier Business Communications

Local Supplement No. 19  
Tariff Telephone - Pa. P.U.C. No. 2  
First Revised Page 6  
Cancels Original Page 6

---

**[THIS PAGE IS RESERVED FOR FUTURE USE.]**

(C)

---

ISSUED: September 23, 2003

EFFECTIVE: September 24, 2003

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL020

TALK AMERICA INC.  
d/b/a Cavalier Telephone  
d/b/a Cavalier Business Communications

Local Supplement No. 19  
Tariff Telephone - Pa. P.U.C. No. 2  
First Revised Page 7  
Cancels Original Page 7

---

**[THIS PAGE IS RESERVED FOR FUTURE USE.]**

(C)

---

ISSUED: September 23, 2003

EFFECTIVE: September 24, 2003

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL020



EXPLANATION OF SYMBOLS, REFERENCE  
MARKS, AND ABBREVIATIONS OF TECHNICAL  
TERMS USED IN THIS TARIFF

The following symbols shall be used in this tariff for the purpose indicated below:

- (I) To signify increase in rates.
- (D) To signify decrease in rates.
- (C) To signify any other changes.

---

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

*PAL9700c*

APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the reselling of local exchange telecommunications services by TALK AMERICA INC. , hereinafter referred to as the Company, to Customers within the Commonwealth of Pennsylvania.

---

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

*PAL9700c*

SECTION 1.0 - DEFINITIONS

For the purpose of this tariff, the following definitions will apply:

Account Codes: Permits Centrex Stations and attendants to dial an account code number of up to eight digits. For use when placing calls over facilities arranged for Automatic Message Accounting (AMA) recording. The account or project number must be input prior to dialing the called number.

Advance Payment: Part or all of a payment required before the start of service.

Automatic Number Identification (ANI@): Allows the automatic transmission of a caller's billing account telephone number to a local exchange company, interexchange carrier or a third party subscriber. The primary purpose of ANI is to allow for billing of toll calls.

Bit: The smallest unit of information in the binary system of notation.

Collocation: An arrangement whereby the Company's switching equipment is located in a local exchange Company's central office.

Commission: Refers to the Pennsylvania Public Utility Commission.

Customer or Subscriber: The person, firm or corporation which orders service and is responsible for the payment of charges and compliance with the Company's regulations.

---

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 1.0 - DEFINITIONS, (CONT'D.)

Dedicated Inbound Calls: Refers to calls that are terminated via dedicated access facilities connecting the Customer's premises and the Company's Point of Presence (APOP@). This service is offered to the extent facilities are available and where the Company and the Customer jointly arrange for the establishment of dedicated access facilities connecting the Customer's trunk-compatible PBX or other suitable equipment to the Company's POP. The Customer shall be responsible for all costs and charges associated with the dedicated access facilities.

Dedicated Outbound Calls: Refers to service that is offered to the extent facilities are available in those cases where the Company and the Customer jointly arrange for the establishment of dedicated access facilities connecting the Customer's trunk-compatible PBX or other suitable equipment to the Company's (POP). The Customer shall be responsible for all costs and charges associated with the dedicated access facilities.

Deposit: Refers to a cash or equivalent of cash security held as a guarantee for payment of the charges.

DID Trunk: A form of local switched access that provides the ability for an outside party to call an internal extension directly without the intervention of the Company operator.

Dial Pulse (or "DP"): The pulse type employed by rotary dial station sets.

Direct Inward Dial (or "DID"): A service attribute that routes incoming calls directly to stations, by-passing a central answering point.

Direct Outward Dial (or "DOD"): A service attribute that allows individual station users to access and dial outside numbers directly.

Dual Tone Multi-Frequency (or "DTMF"): The pulse type employed by tone dial station sets.

Duplex Service: Service which provides for simultaneous transmission in both directions.

---

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 1.0 - DEFINITIONS, (CONT'D.)

End Office: With respect to each NPA-NXX code prefix assigned to the Company, the location of the Company's "end office" for purposes of this tariff shall be the point of interconnection associated with that NPA-NXX code in the Local Exchange Routing Guide (ALERG@), issued by Bellcore.

Exchange Telephone Company or Telephone Company: Denotes any individual, partnership, association, joint-stock company, trust, or corporation authorized by the appropriate regulatory bodies to engage in providing public switched communication service throughout an exchange area, and between exchange areas within the LATA.

Fiber Optic Cable: A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

Hearing Impaired: Those persons with communication impairments, including those hearing impaired, deaf, deaf/blind, and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.

Hunting: Routes a call to an idle station line in a prearranged group when the called station line is busy.

In-Only: A service attribute that restricts outward dial access and routes incoming calls to a designated answer point.

IXC or Interexchange Carrier: A long distance telecommunications services provider.

Kbps: Kilobits per second, denotes thousands of bits per second.

LATA: A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

---

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 1.0 - DEFINITIONS, (CONT'D.)

Mbps: Megabits, denotes millions of bits per second.

Minimum Point of Presence (AMPOP@): The main telephone closet in the Customer's building.

Monthly Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Multi-Frequency or ("MF"): An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

Non-Recurring Charge (ANRC@): The initial charge, usually assessed on a one-time basis, to initiate and establish service.

NPA: Numbering plan area or area code.

Off-Net: Customers or locations where the Company provides local service using Verizon switching facilities via UNE-P or resale.

(C)  
|  
|  
|  
(C)

On-Net: Customers or locations within the Company's collocation footprint where the Company provides local service using its own switching facilities or switching facilities leased from a third-party other than Verizon.

Other Telephone Company: An Exchange Telephone Company, other than the Company.

PBX: Private Branch Exchange

Point of Presence (APOP@): Point of Presence

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment which continue for the agreed upon duration of the service.

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

ISSUED: March 23, 2005

EFFECTIVE: April 1, 2005

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL0503

SECTION 1.0 - DEFINITIONS, (CONT'D.)

Service Order: The written request for Network Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Shared: A facility or equipment system or subsystem that can be used simultaneously by several Customers.

Shared Inbound Calls: Refers to calls that are terminated via the Customer's Company-provided local exchange line.

Shared Outbound Calls: Refers to calls in Feature Group (FGD) exchanges whereby the Customer's local telephone lines are presubscribed by the Company to the Company's outbound service such that "1 + 10-digit number" calls are automatically routed to the Company's or an IXC's network. Calls to stations within the Customer's LATA may be placed by dialing "101XXXX" with 1 + 10-digit number."

Tandem: A class 4 switch facility to which NPA and NXX codes are subtended.

Two Way: A service attribute that includes outward dial capabilities for outbound calls and can also be used to carry inbound calls to a central point for further processing.

Usage Based Charges: Charges for minutes or messages traversing over local exchange facilities.

User or End User: A Customer, Joint User, or any other person authorized by a Customer to use service provided under this tariff.

---

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 2.0 - REGULATIONS

2.1 Undertaking of the Company

2.1.1 Scope

The Company undertakes to furnish communications service pursuant to the terms of this tariff in connection with one-way and/or two-way information transmission between points within the Commonwealth of Pennsylvania.

Customers and users may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.

2.1.2 Shortage of Equipment or Facilities

- A. The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- B. The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required.

---

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

*PAL9700c*



SECTION 2.0 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.3 Terms and Conditions

- A. Service is provided on the basis of a minimum period of at least one month, 24-hours per day. For the purpose of computing charges in this tariff, a month is considered to have 30 days.
- B. Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- C. At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month-to-month basis at the then current rates unless terminated by either party upon 30 days' written notice. Residential customers may discontinue service by giving 5 days' oral or written notice. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.
- D. In any action between the parties to enforce any provision of this tariff, the prevailing party shall be entitled to recover its legal fees and court costs from the non-prevailing party in addition to other relief a court may award.

---

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

*PAL9700c*

---

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.3 Terms and Conditions, (Cont'd.)

- E. Prior to termination of service, the utility should mail or deliver written notice to the customer at least 10 days prior to the date of the proposed termination. Termination of service by a carrier to a residential customer should follow a two step process, whereby the carrier shall mail or deliver written notice to the customer at least seven (7) days before the date of proposed suspension regardless upon which suspension is sought. (52 Pa. Code '64.71) When at least ten (10) days have passed since suspension of service, the company may terminate service for failure to pay a reconnection fee and to remedy the original grounds for suspension due to any of the following reasons: 1) failure to make satisfactory arrangements to pay arrears, 2) failure to post a deposit, 3) failure to meet the requirements of a payment agreement, 4) failure to give adequate assurances that an unauthorized use or practice will cease. (52 Pa. Code '64.121)

Service may be terminated upon written notice to the Customer if:

- a. the Customer is using the service in violation of this tariff; or
- b. the Customer is using the service in violation of the law.
- F. This tariff shall be interpreted and governed by the laws of the Pennsylvania Public Utility Commission regardless of its choice of laws provision.
- G. No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise, or purchase any services in order to have the right to obtain service directly from the Company.
- H. To the extent that either the Company or any other telephone company exercises control over available cable pairs, conduit, duct space, raceways, or other facilities needed by the other to reach a person or entity, the party exercising such control shall make them available to the other on terms equivalent to those under which the Company makes similar facilities under its control available to its customers. At the reasonable request of either party, the Company and the other telephone company shall join the attempt to obtain from the owner of the property access for the other party to serve a person or entity.

---

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

---

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Liability of the Company

- A. The liability of the Company for damages arising out of the furnishing of its Services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth in 2.6. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities. Further, no third party provider or their directors, officers or employees that are directly or indirectly associated with the Company's furnishing of its Services shall be liable to the Customer for any special, indirect, incidental, consequential, reliance, exemplary, punitive or other damages arising out of a service failure.
- B. The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties.
- C. The Company shall not be liable for any act or omission of any entity furnishing to the Company or to the Company's Customers facilities or equipment used for or with the services the Company offers.
- D. The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.

(C)  
|  
|  
|  
(C)

---

ISSUED: October 4, 2005

EFFECTIVE: December 3, 2005

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL0505

---

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Liability of the Company, (Cont'd.)

- E. The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnities and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal presence, condition, location, or use of any installation so provided. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this section 2.1.4.E as a condition precedent to such installations.
- F. The Company is not liable for any defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by negligence or willful misconduct of the Company's agents or employees.
- G. The Company shall be indemnified, defended and held harmless by the Customer against any claim, loss or damage arising from Customer's use of services, involving claims for libel, slander, invasion of privacy, or infringement of copyright arising from the Customer's own communications.
- H. The entire liability for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid the Company by the Customer for the specific services giving rise to the claim. No action or proceeding against the Company shall be commenced more than one year after the service is rendered.

---

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

*PAL9700c*

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Liability of the Company, (Cont'd.)

- I. The Company makes no warranties or representations, express or implied either in fact or by operation of law, statutory or otherwise, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.
- J. Directory Errors - The Company's liability, if any, for its gross negligence or willful misconduct is not limited by this tariff. With respect to any other claim or suit, by a Customer or any others, for damages arising from errors or omissions in the making up or printing of its directories or in accepting listings as presented by customers or prospective customers, the Company's liability, if any, shall not exceed the amount paid for local exchange service during the period covered by the directory in which the error or omission occurred.
- K. With respect to Emergency Number 911 Service:
  - 1. This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits, or any liability whatsoever, whether suffered, made instituted or asserted by the Customer or by any other party or person for any personal injury or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by : (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of service, or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this service.

---

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

---

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Liability of the Company, (Cont'd.)

K. With respect to Emergency Number 911 Service, (Cont'd.):

2. Neither is the Company responsible for any infringement, nor invasion of the right of privacy of any person or persons, caused or claimed to have been caused directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of emergency 911 service features and the equipment associated therewith, or by any services furnished by the Company, including, but not limited to the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing emergency 911 service, and which arise out of the negligence or other wrongful act of the Company, the customer, its users, agencies, or municipalities, or the employees or agents of any one of them.
3. When a Customer with a nonpublished telephone number, as defined herein, places a call to the emergency 911 service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for emergency 911 service upon request of such governmental authority. By subscribing to service under this tariff, the Customer acknowledges and agrees with the release of information as described above.

---

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

*PAL9700c*

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

---

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

*PAL9700c*

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.6 Provision of Equipment and Facilities

- A. The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.
- B. The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- C. The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer.
- D. Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which it was provided by the Company.

---

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

*PAL9700c*



SECTION 2.0 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.6 Provision of Equipment and Facilities, (Cont'd.)

- E. The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the Premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.
  
- F. The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:
  - 1. the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
  - 2. the reception of signals by Customer-provided equipment.

---

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

*PAL9700c*

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.7 Universal Emergency Telephone Number Service (911, E911)

- A. This Tariff does not provide for the inspection or constant monitoring of facilities to discover errors, defects, or malfunctions in the service, nor does the Company undertake such responsibility.
- B. 911 information consisting of the names, addresses and telephone numbers of all telephone customers is confidential. The Company will release such information only after a 911 call has been received, on a call by call basis, only for the purpose of responding to an emergency call in progress.
- C. The 911 calling party, by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, name, and address associated with the originating station location are furnished to the Public Safety Answering Point.
- D. After the establishment of service, it is the Public Safety Agency's responsibility to continue to verify the accuracy of and to advise the Company of any changes as they occur in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any other similar matter that may affect the routing of 911 calls to the proper Public Safety Answering Point.

---

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

---

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.7 Universal Emergency Telephone Number Service (911, E911), (Cont'd.)

- E. The Company assumes no liability for any infringement, or invasion of any right of privacy of any person or persons caused, or claimed to be caused, directly or indirectly by the use of 911 Service. Under the terms of this Tariff, the Public Safety Agency must agree, (except where the events, incidents, or eventualities set forth in this sentence are the result of the Company's gross negligence or willful misconduct), to release, indemnify, defend and hold harmless the Company from any and all losses or claims whatsoever, whether suffered, made, instituted, or asserted by the Public Safety Agency or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the customer or others. Under the terms of this Tariff; the Public Safety Agency must also agree to release, indemnify, defend and hold harmless the Company for any infringement of invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion, or use of 911 Service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing 911 Service hereunder, and which arise out of the negligence or other wrongful act of the Public Safety Agency, its user, agencies or municipalities, or the employees or agents of any one of them, or which arise out of the negligence, other than gross negligence or willful misconduct, of the Company, its employees or agents.

---

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

*PAL9700c*

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.8 Non-routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

---

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

*PAL9700c*

---

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.9 Special Construction

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is that construction undertaken:

- A. where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- B. of a type other than that which the Company would normally utilize in the furnishing of its services;
- C. over a route other than that which the Company would normally utilize in the furnishing of its services;
- D. in a quantity greater than that which the Company would normally construct;
- E. on an expedited basis;
- F. on a temporary basis until permanent facilities are available;
- G. involving abnormal costs; or
- H. in advance of its normal construction.

2.1.10 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its agents or contractors.

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.2 Prohibited Uses

- 2.2.1 The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- 2.2.2 The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and Pennsylvania Public Utility Commission regulations, policies, orders, and decisions.
- 2.2.3 The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.
- 2.2.4 A customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this tariff will apply.

---

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer

2.3.1 General

The Customer shall be responsible for:

- A. the payment of all applicable charges pursuant to this tariff;
- B. damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- C. providing at no charge, as specified from time to time by the Company, any needed personnel, equipment space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;

---

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

*PAL9700c*

---

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer, (Cont'd.)

2.3.1 General, (Cont'd.)

- D. obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduits necessary for installation of fiber optic cable and associated equipment used to provide Communication Services to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1.C Any and all costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;
- E. providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. asbestos) prior to any construction or installation work;

---

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

*PAL9700c*



---

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer, (Cont'd.)

2.3.1 General, (Cont'd.)

- F. complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1.D; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer during normal business hours for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- G. not creating, or allowing to be placed, any liens or other encumbrances on the Company's equipment or facilities; and
- H. making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes.

---

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

*PAL9700c*

---

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer, (Cont'd.)

2.3.2 Claims

With respect to any service or facility provided by the Company, Customers shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

- A. any loss, destruction or damage to the property of the Company or any third party, or death or injury to persons, including, but not limited to, employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
- B. any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

---

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

*PAL9700c*

---

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.4 Customer Equipment and Channels

2.4.1 General

A User may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A User may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff.

2.4.2 Station Equipment

- A. Terminal equipment on the User's Premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the User. The User is responsible for the provision of wiring or cable to connect its terminal equipment to the Company Point of Connection.
- B. The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

---

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

*PAL9700c*

---

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.4 Customer Equipment and Channels, (Cont'd.)

2.4.3 Interconnection of Facilities

- A. Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communication Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.
- B. Communication Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers that are applicable to such connections.
- C. Facilities furnished under this tariff may be connected to Customer-provided terminal equipment in accordance with the provisions of this tariff. All such terminal equipment shall be registered by the Federal Communications Commission pursuant to Part 68 of Title 47, Code of Federal Regulations; and all User-provided wiring shall be installed and maintained in compliance with those regulations.
- D. Users may interconnect communications facilities that are used in whole or in part for interstate communications to services provided under this tariff only to the extent that the user is an "End User" as defined in Section 69.2(m), Title 47, Code of Federal Regulations (1992 edition).

---

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

*PAL9700c*

---

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.4 Customer Equipment and Channels, (Cont'd.)

2.4.4 Inspections

- A. Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2(B) for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.
- B. If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.

---

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

*PAL9700c*

---

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements

2.5.1 Payment for Service

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer and to all Users authorized by the Customer, regardless of whether those services are used by the Customer itself or are resold to or shared with other persons.

The Customer is responsible for payment of any sales, use, gross receipts, excise, access or other local, state, federal and 911 taxes, charges or surcharges (however designated) (excluding taxes on Company's net income) imposed on or based upon the provision, sale or use of Network Services.

2.5.2 Billing and Collection of Charges

The Company complies with the requirements of Chapter 64 in Title 52 regarding billing standards and practices for residential customers. In instances where sections of the tariff may conflict with Chapter 64, regulations in Chapter 64 will prevail.

- A. Non-recurring charges are due and payable from the customer within 30 days after the billing date, unless otherwise agreed to in advance.
- B. The Company shall present invoices for Recurring Charges monthly to the Customer, in advance of the month in which service is provided, and Recurring Charges shall be due and payable within 30 days after the billing date. When billing is based on customer usage, charges will be billed monthly for the preceding billing periods.
- C. When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.

---

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.2 Billing and Collection of Charges, (Cont'd.)

- D. Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- E. If any portion of the payment is not received by the due date or is received by the Company in funds that are not immediately available by that date, then a late payment penalty shall be due to the Company. The late payment penalty shall be the portion of the payment not received by the date due, multiplied by a late payment fee of 1.5% per month for business Customers and 1.25% for residential Customers.

A Collection Fee in addition to the Late Payment Charge of one and one half percent (1.5%) of the unpaid balance will be applied to the accounts of business subscribers with any unpaid balance when the previous month's bill has not been paid in full prior to the next billing date.

<u>Unpaid Balance</u>	<u>Collection Fee</u>
\$0 - \$50	\$10.00
\$50.01 - \$150	\$12.50
\$150.01 - \$350	\$15.00
\$350.01 - \$500	\$20.00
\$500.01 - \$1000	\$25.00
\$1000.01 - \$3000	\$30.00
\$3000.01 - \$5000	\$40.00
Over \$5000	\$55.00

- F. The Customer will be assessed a charge of twenty dollars (\$20.00) for each check submitted by the Customer to the Company that a financial institution refused to honor.
- G. Customers have up to 90 days (commencing 5 days after remittance of the bill) to initiate a dispute over charges or to receive credits. The Bureau of Consumer Services has primary jurisdiction over complaints and Customers may contact the Bureau at the following address : Bureau of Consumer Services, Pennsylvania Public Utility Commission, P.O. Box 3265, Harrisburg, PA 17105-3265.
- H. If service is disconnected by the Company in accordance with section 2.5.5 following and later restored, restoration of service will be subject to all applicable installation charges.

ISSUED: September 30, 2019

EFFECTIVE: November 1, 2019

Issued By: Senior Regulatory Counsel  
 4001 Rodney Parham Road  
 Little Rock, AR 72212





---

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.4 Deposits

- A. To safeguard its interests, the Company may require a Customer to make a deposit to be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:
  - 1. the estimated gross bill for any single billing period plus one month, the maximum period not to exceed four months, with a minimum of \$5.00; or (C)
  - 2. for a customer taking service for a period of less than 30 days, an amount equal to the estimated gross bill for such temporary period. (C)
- B. A deposit may be required in addition to an advance payment.
- C. At the option of the customer making a security deposit, the Company shall annually make either direct payment to the customer of all accrued interest, or shall credit same to the Customer's account. A residential Customer's deposit will not be held longer than one year and all other deposits will not be held longer than two years provided the Customer has established satisfactory credit during the period. (C)
- D. The Company will pay interest on deposits, to accrue from the date the deposit is made until it has been refunded, or until a reasonable effort has been made to effect refund. Interest on deposits are payable at the rate of the average of 1-year US Treasury bills for September, October, and November of the previous year. The Commission will notify the Company in January of the interest rate prevailing for that year. (C)

---

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.5 Discontinuance of Service

- A. Upon nonpayment of any amounts owing to the Company, the Company may, by giving ten (10) days written notice to the Customer, discontinue or suspend service without incurring any liability.
- B. Upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving 30 days' prior notice in writing to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
- C. Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.
- D. All procedures for discontinuance of service will be in accordance with 52 PA Code '64.71 and '64.121.

---

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

*PAL9700c*

---

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.5 Discontinuance of Service, (Cont'd.)

- D. Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy, or failing to discharge an involuntary petition within the time permitted by law, the Company may immediately discontinue or suspend service without incurring any liability.
- E. Upon any governmental prohibition or required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service without incurring any liability.
- F. In the event of fraudulent use of the Company's network, the Company will discontinue service without notice and/or seek legal recourse to recover all costs involved in enforcement of this provision.
- G. Upon the Company's discontinuance of service to the Customer under Section 2.5.5.A or 2.5.5.B, the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges that would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable (discounted to present value at six percent).

---

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

*PAL9700c*

---

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.6 Cancellation of Application for Service

- A. Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs incurred by the Company, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service commenced (all discounted to present value at six percent).
- B. Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred by the Company, less net salvage, applies. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.
- C. The special charges described in 2.5.6.A and 2.5.6.B will be calculated and applied on a case-by-case basis.

---

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

*PAL9700c*

---

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.7 Changes in Service Requested

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

2.6 Allowances for Interruptions in Service

Interruptions in service that are not due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer or the operation or malfunction of the facilities, power or equipment provided by the Customer, will be credited to the Customer as set forth in 2.6.1 for the part of the service that the interruption affects.

2.6.1 Credit for Interruptions

- A. A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this tariff. An interruption period begins when the Customer reports a service, facility or circuit to be interrupted and releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.
- B. For calculating credit allowances, every month is considered to have 30 days. A credit allowance for fixed recurring fees only is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.

---

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

---

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.6 Allowances for Interruptions in Service, (Cont'd.)

2.6.1 Credit for Interruptions, (Cont'd.)

- C. A credit allowance will be given for interruptions of 30 minutes or more. Credit allowances shall be calculated as follows:

Interruptions of 24 Hours or Less --

<u>Length of Interruption</u>	<u>Interruption Period To Be Credited</u>
Less than 30 minutes	None
30 minutes up to but not including 3 hours	1/10 Day
3 hours up to but not including 6 hours	1/5 Day
6 hours up to but not including 9 hours	2/5 Day
9 hours up to but not including 12 hours	3/5 Day
12 hours up to but not including 15 hours	4/5 Day
15 hours up to but not including 24 hours	One Day

Two or more interruptions of 15 minutes or more during any one 24-hour period shall be considered as one interruption.

---

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

---

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.6 Allowances for Interruptions in Service, (Cont'd.)

2.6.1 Credit for Interruptions, (Cont'd.)

C. (continued)

Over 24 Hours and Less Than 72 Hours. Interruptions over 24 hours and less than 72 hours will be credited 1/5 day for each 3-hour period or fraction thereof. No more than one full day's credit will be allowed for any period of 24 hours.

Interruptions Over 72 Hours. Interruptions over 72 hours will be credited 2 days for each full 24-hour period. No more than 30 days' credit will be allowed for any one month period.

---

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

---

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.6 Allowances for Interruptions in Service, (Cont'd.)

2.6.2 Limitations on Allowances

No credit allowance will be made for:

- A. interruptions due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer, authorized user, joint user, or other common carrier providing service connected to the service of the Company;
- B. interruptions due to the negligence of any person other than the Company, including but not limited to the Customer or other common carriers connected to the Company's facilities;
- C. interruptions due to the failure or malfunction of non-Company equipment;
- D. interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- E. interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- F. interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements; and
- G. interruption of service due to circumstances or causes beyond the control of Company.

---

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

*PAL9700c*



---

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.6 Allowances for Interruptions in Service, (Cont'd.)

2.6.3 Cancellation For Service Interruption

Cancellation or termination for service interruption is permitted only if any circuit experiences a single continuous outage of 8 hours or more or cumulative service credits equaling 16 hours in a continuous 12-month period. The right to cancel service under this provision applies only to the single circuit that has been subject to the outage or cumulative service credits. In accordance with 52 PA Code ' 64.53, a Customer is required to give at least five (5) days oral or written notice prior to cancellation.

---

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

*PAL9700c*

---

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.7 Use of Customer's Service by Others

2.7.1 Resale and Sharing

Any service provided under this tariff may be resold to or shared with other persons at the option of the Customer, subject to compliance with any applicable laws or Pennsylvania Public Utility Commission regulations governing such resale or sharing. The Customer remains solely responsible for all use of services ordered by it or billed to its telephone number(s) pursuant to this tariff, for determining who is authorized to use its services, and for notifying the Company of any unauthorized use.

2.7.2 Joint Use Arrangements

Joint use arrangements will be permitted for all services provided under this tariff. From each joint use arrangement, one member will be designated as the Customer responsible for the manner in which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate, or discontinue service only from the designated Customer. Without affecting the Customer's ultimate responsibility for payment of all charges for the service, each joint user shall be responsible for the payment of the charges billed to it.

---

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

*PAL9700c*

---

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.8 Cancellation of Service

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in Section 2.6.1 above), the Customer agrees to pay to the Company termination liability charges, as defined below. These charges shall become due as of the effective date of the cancellation or termination and be payable within the period, set forth in Section 2.5.2.

The Customer's termination liability for cancellation of service shall be equal to:

- 2.8.1 all unpaid Non-Recurring charges reasonably expended by the Company to establish service to the Customer; plus
- 2.8.2 any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company on behalf of the Customer;
- 2.8.3 The maximum liability will not exceed all Recurring Charges specified in the applicable Service Order Tariff for the balance of the then current term discounted at the prime rate announced in the Wall Street Journal on the third business day following the date of cancellation; minus
- 2.8.4 a reasonable allowance for costs avoided by the Company as a direct result of the Customer's cancellation.

2.9 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties:

- 2.9.1 to any subsidiary, parent company or affiliate of the Company; or
- 2.9.2 pursuant to any sale or transfer of substantially all the assets of the Company; or
- 2.9.3 pursuant to any financing, merger or reorganization of the Company.

---

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

---

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.10 Notices and Communications

- 2.10.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that the Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.10.2 The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.10.3 All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.10.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

---

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

*PAL9700c*

---

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.11 (Reserved For Future Use)

(C)

(C)

---

ISSUED: June 12, 2007

EFFECTIVE: June 13, 2007

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL0701

---

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.11 (Reserved For Future Use)

(C)

(C)

---

ISSUED: June 12, 2007

EFFECTIVE: June 13, 2007

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL0701

---

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.11 (Reserved For Future Use)

(C)

(C)

---

ISSUED: June 12, 2007

EFFECTIVE: June 13, 2007

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL0701

---

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.11 (Reserved For Future Use)

(C)

(C)

---

ISSUED: June 12, 2007

EFFECTIVE: June 13, 2007

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL0701



---

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.11 (Reserved For Future Use)

(C)

(C)

---

ISSUED: June 12, 2007

EFFECTIVE: June 13, 2007

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL0701

---

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.11 (Reserved For Future Use)

(C)

(C)

---

ISSUED: June 12, 2007

EFFECTIVE: June 13, 2007

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL0701

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.12 (Reserved For Future Use)

(C)

(C)

---

ISSUED: June 12, 2007

EFFECTIVE: June 13, 2007

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL0701

---

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.12 (Reserved For Future Use)

(C)

(C)

---

ISSUED: June 12, 2007

EFFECTIVE: June 13, 2007

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL0701

---

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.13 Telecommunications Relay Service

2.13.1 General

The Pennsylvania Telecommunications Relay Service is a relay telecommunications service for the deaf, hearing and/or speech disabled population of the Commonwealth. The service permits telephone communications between individuals with normal hearing and speech disabilities who must use a text telephone and individuals with normal hearing and speech as provided in the tariff filed by AT&T Communications of Pennsylvania, Inc. In addition to the charges provided in this tariff and the Company's other intrastate tariffs, a surcharge will apply to all residence and business access lines served by the Company. Thus surcharge will apply to all residence and business access lines served by this Company. This surcharge applies regardless of whether or not the access line uses the Pennsylvania Telecommunications Relay Service, and shall be calculated by the Pennsylvania Public Utility Commission (the Commission). The Commission shall compute the Pennsylvania Relay Service Surcharge each year and notify the local exchange carriers of the surcharge amount to be applied for the twelve-month period commencing with July 1 of each year. The Commission may revise the surcharge at its discretion.

2.13.2 Telecommunications Relay Service Rates

	Monthly Charge
Per residence access line	\$0.08
Per business access line	\$0.08

(D)

Centrex lines will be assessed on an equivalency basis as determined by the Commission.

---

ISSUED: June 12, 2008

EFFECTIVE: July 1, 2008

Issued by: Francie McComb, Senior Vice President - Law & Public Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL0844

---

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.14 Customer Referral Program

All active and local and long distance Customers in good payment standing may refer new Customers and receive a credit of \$20.00 for each new local telephone Customer who pays a minimum of 90% of their first invoice and \$10.00 for each new long distance Customer who pays a minimum of 90% of their first invoice.

The credit will be applied to the referring Customer's invoice and unused portions of the credit will be carried over to the following billing statement.

2.15 Restoration of Service

Service suspended by the Company and later restored will be subject to a reconnection fee of \$100.00 for business Customers. Service disconnected by the Company and later re-installed, will be subject to all applicable installation charges, and the Customer will pay such charges prior to reinstallation of service.

(C)

|  
|  
|  
|  
(C)

---

ISSUED: April 5, 2002

EFFECTIVE: May 5, 2002

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL0210

---

SECTION 3.0 - SERVICE AREAS

3.1 Dial Tone Line Cell Classification

Exchange Areas are classified into one of four (4) Dial Tone Line Cells which may be used to determine an Exchange Area Dial Tone Line monthly rate. The Cell classifications apply to both residential and business services and are determined by the following criteria:

Dial Tone Line Cell	Classification Criteria
1	All Philadelphia and Pittsburgh City Exchange Areas of Zones with working pairs per square mile greater than 9,000.
2	All remaining Philadelphia and Pittsburgh City Exchange Areas or Zones.
3	All Philadelphia and Pittsburgh Suburban Exchange Areas or Zones with more than 500 working pairs per square mile. Also, for those Exchange Areas with multi-central offices if one of the multi-central offices meets the 500 working lines per square mile criteria.
4	All remaining Exchange Areas.

---

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

---

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Packages

3.2.1 Following are the Unlimited Usage Package local calling areas for the Pennsylvania Exchange Areas. Where more than one Unlimited Usage Package Option is available, the local calling area for each option is shown. Where only one local calling area is shown for an exchange, the local calling area shown is for the Local Area Unlimited Usage Package Option.

Unlimited Usage Packages are available only to customers presently subscribing to such services provided by the Incumbent LEC.

---

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

*PAL9700c*



SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Alexandria	Alexandria Huntington	McConnellstown (United)
Aliquippa Local Area	Aliquippa Ambridge Baden Glenwillard Hookstown Pittsburgh Suburban Zone 16 Rochester	
Metropolitan Area	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Allentown	Allentown Bath Bethlehem Catasauqua Easton Hellertown Kutztown Nazareth Northampton Riegelsville Slatington Springtown	Coopersburg (Coopersburg Tel. Co.) Emmaus (Continental Tel. Co. of Pa.) Ironton (Ironton Tel. Co.) New Smithville (Quaker State Tel. Co.) New Tripoli (Quaker State Tel. Co.) Topton (Conestoga Tel. & Tel. Co.)
Altoona	Altoona Bellwood Cress on Hollidaysburg Tyrone	

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Ambridge Local Area	Aliquippa Ambridge Baden Glenwillard Pittsburgh Suburban Zone 16	
Extended Area	All stations in the Local Area plus: Pittsburgh Suburban Zone 15 Rochester	
Metropolitan Area	All stations in the Extended Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Austin	Austin Coudersport	
Avella	Avella Burgettstown Washington	
Avis	Avis Jersey Shore Lock Haven Woolrich	
Avondale	Avondale Coatesville Kemblesville Kennett Square Vandenberg Lenape Mendenhall Mortonville Oxford Unionville West Chester West Grove Westtown	Hockessin, DE (Diamond State) Wilmington, DE (Diamond State)

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Baden Local Area	Aliquippa Ambridge Baden Rochester	
Metropolitan Area Plus	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Barnesboro	Barnesboro Carrolltown Cherry Tree Glen Campbell Hastings Patton	
Bath	Allentown Bath Bethlehem Catasauqua Nazareth Northampton Slatington	
Beaver Falls	Beaver Falls Ellwood City Hookstown Midland Rochester Wampum Zelienople	Darlington (Brookville Tel. Co.) Enon Valley (Brookville Tel. Co.)

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Bedminster	Bedminster Carversville Doylestown Dublin Perkasie Plumsteadville Quakertown	Ferndale (Commonwealth)
Bellefonte	Bellefonte Boalsburg Centre Hall Snow Shoe Spring Mills State College	Howard (United) Zion (United)
Belle Vernon Local Area	Belle Vernon California Charlerol Donora Fayette City Monessen Monongahela Perryopolis West Newton	
Metropolitan Area Plus	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Bellwood	Altoona Bellwood Tyrone	

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Berwick	Berwick Bloomsburg	Shickshinny (Commonwealth) Wapwallopen (Commonwealth)
Bessemer	Bessemer New Castle	
Bethlehem	Allentown Bath Bethlehem Catasauqua Easton Hellertown Nazareth Northampton Riegelsville Slatington Springtown	Coopersburg (Coopersburg Tel. Co.) Ironton (Ironton Tel. Co.)
Big Run	Big Run Punxsutawney	
Black Lick	Black Lick Blairsville Homer City Indiana	

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Blairsville	Black Lick Blairsville Bolivar Derry Homer City Indiana Latrobe	
Bloomerg	Berwick Bloomsberg Catawissa Danville Millville Numidia Washingtonville	Orangeville (Commonwealth)
Boalsburg	Bellefonte Boalsburg Centre Hall Spring Mills State College	
Bolivar	Blairsville Bolivar New Florence	
Bradford	Bradford Eldred Mount Jewett Rew Smethport	Duke Center (Otto Tel. Co.) Limestone, NY (NYNEX)

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Brownsville	Brownsville California Charleroi New Salem Republic Smock Uniontown	
Buckingham Local Area	Buckingham Carversville Doylestown New Hope Philadelphia Suburban Zone 45 Wycombe	
Extended Area	All stations in the Local Area plus: Dublin Line Lexington Newtown Philadelphia. Suburban Zone 39 Philadelphia. Suburban Zone 40 Plumsteadville	
Metropolitan Area	All stations in the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Burgettstown	Avella Burgettstown McDonald Paris	Midway (Brookville Tel. Co.) Murdocksville (Murdocksville)
Bushkill	Bushkill Lords Valley Stroudsburg	Stroudsburg, NJ (Bell Atlantic - NJ)

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
California	Belle Vernon Brownsville California Charleroi Fayette City	
Canonsburg Local Area	Canonsburg McDonald McMurray Pittsburgh Suburban Zone 13 Washington	Hickory (Hickory Tel. Co.)
Metropolitan Area	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Carbondale	Carbondale Jermyn Olyphant Scranton	Chapman Lake (Quaker State Tel. Co.) Clifford (NorthEastern Pa. Tel. Co.) Forest City (NorthEastern Pa. Tel. Co.) Waymart (The South Canaan Tel. Co.)
Carrolltown	Barnesboro Carrolltown Ebensburg Hastings Patton	

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c



---

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Carversville Local Area	Bedminster Buckingham Canersville Doyletown Dublin New Hope Plumsteadville Wycombe	
Metropolitan Area Plus	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Catawissa	Bloomburg Catawissa Danville Elysburg Numidia	

---

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Center Point Local Area	Center Point Collegeville Harleysville Lansdale Philadelphia Suburban Zone 30 North Wales Schwenksville	
Extended Area	All stations in the Local Area plus: Green Lane Philadelphia Suburban Zone 29 Philadelphia Suburban Zone 31 Philadelphia Suburban Zone 33 Phoenixville Royersford Souderton	
Metropolitan Area	All stations in the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Centre Hall	Bellefonte Boalsburg Centre Hall Millheim Spring Mills State College	

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Charleroi	Belle Vernon Brownsville California Charleroi Donora Fayette City Moness en Monongahela	
Cherry Tree	Barnesboro Cherry Tree Glen Campbell	
Chester Springs Local Area	Chester Springs Eagle Exton Philadelphia Suburban Zone 28 Phoenixville Pughtown Royersford	
Extended Area	All stations in the Local Area plus: Collegeville Downtigtown Glenmore Philadelphia Suburban Zone 26 Philadelphia Suburban Zone 29 Pottstown West Chester	
Metropolitan Area	All stations in the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Clairton Local Area	Clairton Elizabeth Pittsburgh Suburban Zone 10 Pittsburgh Suburban Zone 11	
Metropolitan Area	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Clarion	Clarion Leeper	Knox (Brookville Tel, Co.) Shipperville (Brookville Tel. Co.) Sligo (Citizens Utilities Co. of Pa.) Strattanville (Brookville Tel. Co.)
Claysville	Claysville Washington West Alexander	
Clearfield	Clearfield Curwensville Frenchville Osceola Mills Philipsburg Winburne	
Clymer	Clymer Indiana	

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Coatsville Local Area	Avondale Coatesville Downingtown Eagle Exton Glenmore Honey Brook Kennett Square Lenape Mortonville Parkesburg Unionville West Chester West Grove Westtown	
Metropolitan Area Plus	All stations in the Local Area plus the Philadelphia Suburban Exchange and all other zones of the Philadelphia Suburban Exchanges.	

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Collegeville Local Area	Center Point Collegeville Green Lane Harleysville Lansdale North Wales Philadelphia Suburban Zone 29 Philadelphia Suburban Zone 30 Philadelphia Suburban Zone 31 Phoenixville Pottstown Royersford Schwenksville Souderton	
Metropolitan Area	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Connellsville	Connellsville Dawson Mount Pleasant Scottdale Uniontown	
Coudersport	Austin Coudersport Roulette Ulysses	

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Cresco	Cresco Lords Valley Mount Pocono Newfoundland Stroudsburg	
Cresson	Altoona Cresson Ebensburg Hilldaysburg Portage	
Curwensville	Clearfield Curwensville Mahaffey	
Danville	Bloomsburg Catawissa Danville Elysburg Northumberland Sunbury Washingtonville	
Dauphin	Dauphin Halifax Harrisburg Zone 1	
Dawson	Connellsville Dawson Perryopolis Scottdale	
Derry	Blairsville Derry Greensburg Latrobe	

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Donora Local Area	Belle Vernon Charleroi Donora Elizabeth Monessen Monogahela	
Metropolitan Area Plus	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Downingtown Local Area	Chester Springs Coatesville Downingtown Eagle Exton Glenmore Honey Brook Lenape Mortonville Philadelphia Suburban Zone 28 Pughtown West Chester Westtown	
Metropolitan Area Plus	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c



SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Doylestown Local Area	Buckingham Carversville Dolestown Dublin Line Lexington Philadelphia Suburban Zone 45 Plumsteadville Wycombe	
Extended Area	All stations in the Local Area plus: Bedminister Lansdale New Hope Newton North Wales Perkasie Philadelphia Suburban Zone 33 Philadelphia Suburban Zone 38 Philadelphia Suburban Zone 39 Philadelphia Suburban Zone 40 Souderton	
Metropolitan Area	All stations in the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Dublin Local Area	Bedminster Buckingham Carversville Doylestown Dublin Lansdale Line Lexington Perxasie Plumsteadville Quakertown Souderton	
Metropolitan Area Plus	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
DuBois	DuBois Reynoldsville Sykesville	Brockway (ALLTEL PA, Inc.) Luthersburg (Brookville Tel. Co.) Penfield (Brookville Tel. Co.)
Eagle Local Area	Chester Springs Coatesville Downingtown Eagle Exton Glenmore Philadelphia Suburban Zone 28 Phoenixville Pughtown Royersford West Chester	
Metropolitan Area Plus	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Easton	Allentown Bethlehem Catasauqua Easton Hellertown Nazareth Riegelsville Springtown Upper Black Eddy	Bloomsbury, N.J. (Bell Atlantic - NJ) Phillipsburg, N.J. (Bell Atlantic - NJ)
East Palestine	East Palestine, Pa.	East Palestin, OH (Ohio Bell) New Waterford, OH, (Ohio Bell.) Rogers, OH. (Ohio Bell.)
Ebenshurg	Carrolltown Cresson Ebensburg	Colver (The Murraysville Tel. Co.) Nanty-Glo (GTE Pennsylvania) Johnston (GTE Pennsylvania)
Eldred	Bradford Eldred Port Allegheny Rew Smethport	Duke Center (Otto Tel. Co.)

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Elizabeth Local Area	Clairton Donora Elizabeth Monongakela Pittsburgh Suburban Zone 10 Pittsburgh Suburban Zone 11	
Extended	All stations in the Local Area plus: Finleyville Pittsburgh. Suburban Zone 12 West Newton	
Metropolitan Area	All stations in the Extended Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Ellwood City	Beaver Falls. Ellwood City New Castle Wampum Zelienople	Portersville (SPRINT)
Elysburg	Catawissa Danville Elysburg Kulpmont Mt. Carmel Numidia Shamokin Sunhury	

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Endeavor	Endeavor Tidioute Tionesta	
Exton Local Area	Chester Springs Coatesville Downingtown Eagle Exton Glenmore Lenape Mortonville Philadelphia Suburban Zone 28 Pughtown West Chester Westtown	
Metropolitan Area	All stations in the Local Area plus the Philadelphia Exchange and all Zones of the Philadelphia Suburban Exchange	
Fairchance	Fairchance Masontown McClellandtown Point Marion Smithfield Uniontown	
Farmington	Farmington Uniontown	
Fayette City	Belle Vernon California Charleroi Fayette City Monessen Perryopolis	

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Finleyville Local Area	Finleyville McMurray Monongahela Pittsburgh Suburban Zone 11 Pittsburgh Suburban Zone 12	
Extended Area	All stations in the Local Area plus: Clairton Elizabeth Pittsburgh Suburban Zone 10	
Metropolitan Area	All stations in the Extended Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Fleetwood	Fleetwood Kutztown Reading	Leesport (Commonwealth Tel. Co.) Oley (Conestoga) Topton (Conestoga)
Frackville	Ashland Frackville Girardville Mahanoy City Minersville Pottsville Saint Clair Shenandoah	
Freeland	Freeland Hazleton McAdoo Weatherly White Haven	

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Frenchville	Clearfield Frenchville Philipsburg Snow Shoe Winburne	
Galeton	Galeton	
Girardville	Ashland Frackville Girardville Mahanoy City Shenandoah	
Glen Campbell	Barnesboro Cherry Tree Glen Campbell	
Glenmore	Chester Springs Coatsville Downingtown Eagle Exton Glenmore Honey Brook Parkesburg Pughtown	Green Hills (Conestoga) Morgantown (Conestoga)
Glenwillard Local Area	Aliquippa Ambridge Glenwillard Pittsburgh Suburban Zone 15 Pittsburgh Suburban Zone 16	
Metropolitan Area	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Green Lane	Center Point Collegeville Green Lane Harleysville Lansdale Pennsburg Perkasie Quakertown Schwenksville Souderton	Sassamansville (Conestoga)
Greensburg Local Area	Greensburg Herminie Jeannette Latrobe Youngwood	Delmont (The Murraysville Tel. Co.) Kecksburg (Citizens Tel. of Kecksburg) New Alexandria (Murraysville Tel. Co.)
Metropolitan Area Plus	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Greenville	Greenville Sharpsville	Sheakleyville (ALLTEL PA, Inc.) Transfer (Pymatuning Ind. Tel. Co.)
Grove City	Grove City Mercer	Blacktown (SPRINT) Harrisville (SPRINT) Wesley (General Tel. Co. of Pa.)
Halifax	Dauphin Halifax Harrisburg Zone 1	Elizabethville (Commonwealth) Millersburg (Commonwealth)
Hamburg	Hamburg Reading	Kempton (Quaker State Tel. Co.) Leesport (Commonwealth)

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c



SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Hamlin	Hamlin Lake Ariel Moscow Newfoundland Olyphant Scranton Wallenpaupack	
Harleysville Local Area	Center Point Collegeville Green lane Harleysville Lansdale Line Lexington North Wales Perkasie Philadelphia Suburban Zone 30 Schwenksville Souderton	
Metropolitan Area Plus	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Harrisburg Zone 1	Dauphin Halifax Harrisburg Zone 1 Harrisburg Zone 2 Hummelstown Mechanicsburg Middletown	Hershey (Continental) Lewisberry (Lewisberry Tel. Co.) Marysville (SPRINT) Shellsville (GTE)
Zone 2	Harrisburg Zone 1 Harrisburg Zone 2 Hummelstown Middletown	Hershey (Continental)

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Hastings	Barnesboro Carrolltown Hastings Patton	
Hawley	Hawley Honesdale Lords Valley Newfoundland Wallenpaupack	
Hazleton	Freeland Hazleton McAdoo Weatherly White Haven	Conyngham-Drums (Commonwealth) Nuremburg (Commonwealth)
Hellertown	Allentown Bethlehem CataKauqua Easton Hellertown Riegelsville Springtown	

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Herminie Local Area	Greensburg Herminie Jeannette Pittsburgh Subn Zone 23	
Extended Area	All stations in the Local Area plus: Pittsburgh Suburban Zone 10 West Newton Youngwood	
Metropolitan Area	All stations in the Extended Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Hollidaysburg	Altoona Cresson Hollidaysburg	
Homer City	Black Lick Blairsville Homer City Indiana	
Honesdale	Hawley Honesdale Lake Ariel Lords Valley Wallenpaupack	Beach Lake (Quaker State) Galilee (Quaker State) Pleasant Mount (NorthEastern Pa. Tel..) South Canaan (South Canaan Tel. Co.) Waymart (South Canaan Tel. Co.)
Honey Brook	Coatesville Downingtown Glenmore Honey Brook Parkesburg	Green Hills (Conestoga) Morgantown (Conestoga)

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Hookstown	Aliquippa Beaver Falls Hookstown Midland Rochester Smiths Ferry	Chester, W V (C. & P. Tel. Co. of WV) East Liverpool, OH (Ohio Bell)
Houtzdale	Houtzdale Osceola Mills Philipsburg	
Hummelstown	Harrisburg Zone 1 Harrisburg Zone 2 Hummelstown Middletown Palmyra	Hershey (Continental) Shellsville (GTE)
Huntingdon	Alexandria Huntingdon Mount Union	Marklesburg (SPRINT) McConnellstown (SPRINT)
Imperial Local Area	Imperial McDonald Oakdale Pittsburgh Suburban Zone 14.b Pittsburgh. Suburban Zone 15	Murdocksville (Murdocksville Ind. Tel. Co.)
Extended Area	All stations in the Local Area plus Pittsburgh Suburban Zone 14.a.	
Metropolitan Area	All stations in the Extended Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh-Suburban Exchange.	

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Indiana	Black Lick Blairsville Clymer Homer City Indiana Marion Center Parkwood	Elderton (ALLTEL PA, Inc.)
Jeannette Local Area	Greensburg Herminie Jeannette Pittsburgh Suburban Zone 23	Harrison City (Murraysville Tel. Co.)
Metropolitan Area	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Jermyn	Carbondale Jermyn Olyphant Scranton	Chapman Lake (Quaker State)
Jersey Shore	Avis Jersey Shore Lock Haven Williamsport Woolrich	Oval (Pennsylvania Tel. Co.)
Jim Thorpe	Jim Thorpe Leighton Nesquehoning Weatherly White Haven	
Kane	Kane Ludlow Mount Jewett	

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Kemblesville	Avondale Kemblesville Kennett Square Landenburg Mendenhall Oxford Unionville West Grove	Hockessin, DE (Bell Atlantic-DE) Newark, DE (Bell Atlantic-DE)
Kennett Square Local Area	Avondale Coatesville Kemblesville Kennett Square Landenberg Lenape Mendenhall Mortonville Unionville West Chester West Grove Westtown	Hockessin, DE (Bell Atlantic-DE) Wilmington, DE (Bell Atlantic-DE)
Metropolitan Area Plus	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Kingston	Kingston Mountaintop Nanticoke Pittston Plymouth Wilkes-Barre Wyoming	Center Moreland (Commonwealth) Dallas (Commonwealth) Harveys Lake (Commonwealth) Trucksville (Commonwealth)

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Kulpmont	Ashland Elysburg Kulpmont Mount Carmel Shamokin	
Kutztown	Allentown FleetWood Kutztown Reading	Kempton (Quaker State) Topton (Conestoga)
Lake Ariel	Hamlin Honesdale Lake Ariel Newfoundland Olyphant Scranton Wallenpaupak	South Canaan (South Canaan Tel. Co.) Waymart (South Canaan Tel. Co.)
Lake Como	Lake Como	
Lancaster	Lancaster Landisville Millersville	Intercourse (Enterprise Tel. Co.) Leola (Enterprise Tel. co.) Lititz (D & E) Manheim (D & E) Mount Joy (SPRINT) Mountville (SPRINT) New Holland (Enterprise Tel. Co.) Quarryville (Commonwealth) Rawlinsville (Commonwealth) Strasburg

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Landenberg	Avondale Kemblesville Kennett Square Landenberg Lenape Mendenhall Oxford Unionville West Chester West Grove Westtown	Hockessin, DE (Diamond State) Newark, DE (Diamond State) Wilmington, DE (Diamond State)
Landisville	Lancaster Landisville Millersville Strasburg	Lititz (D & E) Manheim (D & E) Mount Joy (SPRINT) Mountville (SPRINT)

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c



SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Lansdale Local Area	Center Point Harleysville Lansdale Line Lexington North Wales Souderton	
Extended Area	All stations in the Local Area plus:  Collegeville Doylestown Dublin Green Lane Perkasie Philadelphia Suburban Zone 30 Philadelphia Suburban Zone 33 Philadelphia Suburban Zone 38 Philadelphia Suburban Zone 39 Philadelphia Suburban Zone 45 Schwenksville	
Metropolitan Area	All stations in the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Latrobe	Blairsville Derry Greensburg Latrobe Ligonier	Kecksburg (Citizens Tel. Co. of Kecksburg) New Alexandria (The Murraysville Tel. Co.)

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Lebanon	Annville Lebanon Mt. Gretna Palmyra	Frystown (GTE) Hershey (Continental) Jonestown (GTE) Myerstown (GTE) Schaefferstown (GTE)
Leeper	Clarion Leeper Marienville	
Lehighton	Jim Thorpe Lehighton Nesquehoning	
Lempe Local Area	Avondale Coatesville Downingtown Exton Kennett Square Vandenberg Lenape Mendenhall Mortonville Philadelphia Suburban Zone 10 Philadelphia Suburban Zone 28 Unionville West Chester West Grove Westtown	
Metropolitan Area	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Lewiston	Lewistown McVeytown	Belleville (SPRINT) Mifflintown (SPRINT) Port Royal (SPRINT) Reedsville (SPRINT)
Ligonier	Latrobe Ligonier	Stah Istown (Laurel Highland Tel. Co.)
Line Lexington Local Area	Doylestown Dublin Harleysville Lansdale Line Lexington North Wales Perkasie Philadelphia Suburban Zone 45 Souderton	
Extended Area	All stations in the Local Area plus: Buckingham Philadelphia Suburban Zone 33 Philadelphia Suburban Zone 38 Philadelphia Suburban Zone 39 Plumsteadville	
Metropolitan Area	All stations in the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Lock Haven	Avis Jersey Shore Lock Haven Woolrich	Beech Creek (SPRINT) Mill Hall (SPRINT)

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Lords Valley	Bushkill Cresco Hawley Honesdale Lords Valley Mount Pocono Newfoundland Stroudsburg Wallenpaupack	
Lowellville	Bessemer Lowellville New Castle	Lowellville, OH (Ohio Bell Tel. Co.) Hubbard, OH (Ohio Bell Tel. Co.) North Lima, OH (Ohio Bell Tel. Co.) Youngstown, OH (Ohio Bell Tel. Co.)
Ludlow	Kane Ludlow	
Mahaffey	Mahaffey Curwensville	
Mahanoy City	Frackville Girardville Mahanoy City Shenandoah Tamaqua	Lakewood (Lakewood Rural Tel. Co.)
Marchand	Marchand Punxsutawney	
Marienville	Leeper Marienville	
Marion Center	Indiana Marion Center	

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Masontown	Fairchance Masontown McClellandtown Point Marion Smithfield Uniontown	
McAdoo	Freeland Hazleton McAdoo Tamaqua Weatherly	
McClellandtown	Fairchance Masontown McClellandtown Smithfield Uniontown	
McDonald Local Area	Burgettstown Canonsburg Imperial McDonald Oakdale Pittsburgh Suburban Zone 13	Midway (Brookville Tel. Co.)
Metropolitan Area	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
McMurray Local Area	Canonsburg Finleyville McMurray Pittsburgh Suburban Zone 12 Pittsburgh Suburban Zone 13	
Extended Area	All stations in the Local Area plus: Washington	
Metropolitan Area	All stations included in Extended Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
McVeytown	Lewistown McVeytown	
Mechanicsburg	Harrisburg Zone 1 Mechanicsburg	Dillsburg (GTE) Lewisberry (Lewisberry Tel Co.)
Mendenhall Local Area	Avondale Kemblesville Kennett Square Landenberg Lenape Mendenhall Philadelphia Suburban Zone 10 Unionville West Chester West Grove Westtown	Hockessin, DE (Diamond State) Wilmington, DE (Diamond State)
Mercer	Grove City Mercer Sharon Sharpsville	Blacktown (SPRINT) Fredonia (ALLTEL PA, Inc.) Wesley (GTE)

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Middletown	Harrisburg Zone 1 Harrisburg Zone 2 Hummelstown Middletown	Elizabethtown (SPRINT) Hershey (Continental)
Midland	Beaver Falls Hookstown Midland Rochester Smiths Ferry	
Millersville	Lancaster Landisville Millersville Strasburg	Mountville (SPRINT)
Millheim	Centre Hall Millheim Spring Mills	
Millville	Bloomsburg Millville Washingtonville	
Milton	Milton Northumberland Sunbury Washingtonville	Lewisburg (Buffalo Valley Tel. Co.) Mifflinburg (Buffalo Valley Tel. Co.) Watsonville (ALLTEL PA, Inc.)
Minersville	Frackville Minersville New Philadelphia Orwigsburg Pottsville Saint Clair Schuylkill Haven	Tremont (Commonwealth Tel. Co.)

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Monessen	Belle Vernon Charleroi Donora Fayette City Monessen Monongahela	
Monongahela Local	Belle Vernon Charleroi Donora Elizabeth Finleyville Monessen Monongahela	
Metropolitan Area Plus	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Moosic	Moosic Pittston Scranton Taylor Wyoming	
Morrisville Local Area	Morrisville Newton Philadelphia Suburban Zone 42 Philadelphia Suburban Zone 43 Philadelphia Suburban Zone 44 Yardley	Ewing, NJ (Bell Atlantic - N.J.) Trenton, N.J. (Bell Atlantic - N.J.)
Metropolitan Area	All stations in the Local Area plus the Philadelphia Exchange and all other zones of the Philadelphia Suburban Exchange.	

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c



SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Mortonville Local Area	Avondale Coatesville Downingtown Exton Kennett Square Lenape Mortonville Parkesburg Unionville West Chester West Grove Westtown	
Metropolitan Area Plus	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Moscow	Hamlin Moscow Newfoundland Scranton Wallenpaupack	
Mountaintop	Kingston Mountaintop Nanitoke Plymouth Wilkes-Barre	Nuangola (Commonwealth)
Mount Carmel	Ashland Elysburg Kulpmont Mount Carmel Shamokin	

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Mount Gretna	Annville Lebana Mount Gretna Palmyra	
Mount Jewett	Bradford Mount Jewett Kane	
Mount Pleasant Local Area	Connellsville Greensburg Mount Pleasant Scottdale Youngwood	Kecksburg (Citizens Tel. Co. of Kecksburg)
Metropolitan Area Plus	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Mount Pocono	Cresco Lords Valley Mount Pocono Newfoundland Stroudsburg	
Mount Union	Huntingdon Mount Union	McConnellstown (SPRINT)
Nanticoke	Kingston Mountaintop Nanticoke Plymouth Wilkes-Barre	Nuangola (Commonwealth)
Nesquehoning	Jim Thorpe Lehighton Nesquehoning	Lansford (ALLTEL PA, Inc.)

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Nazareth	Allentown Bath Bethlehem Catasauqua Easton Nazareth	
New Castle	Bessemer Ellwood City New Castle Wampum	New Wilmington (GTE) New Bedford (GTE) Plain Grove (SPRINT) Princeton (GTE) Volant (SPRINT)
New Florence	Bolivar New Florence	
Newfoundland	Cresco Hamlin Hawley Lake Ariel Lords Valley Moscow Mount Pocono Newfoundland Wallenpaupack	

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
New Hope Local Area	Buckingham Carversville Doylestown New Hope Newtown Plumsteadville Wycombe Yardley	Lambertville, NJ (Bell Atlantic - NJ)
Metropolitan Area Plus	All stations in thecal Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
New Kensington Local Area	New Kensington Pittsburgh Suburban Zone 20 Springdale Tarentum	
Metropolitan Area	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
New Philadelphia	Minersville New Philadelphia Orwigsburg Pottsville Saint Clair Schuylkill Haven Tamaqua	
New Salem	Brownsville New Salem Republic Uniontown	

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Newton Local Area	Newton Philadelphia Suburban Zone 40 Philadelphia Suburban Zone 43 Wycombe Yardley	
Extended Area	All stations in the Local Area plus: Buckingham Doylestown Morrisville New Hope Philadelphia Suburban Zone 37 Philadelphia Suburban Zone 38 Philadelphia Suburban Zone 39 Philadelphia Suburban Zone 42 Philadelphia Suburban Zone 44 Philadelphia Suburban Zone 45	
Metropolitan Area	All stations in the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Northampton	Allentown Bath Bethlehem Catasauqua Northampton Slatington	Ironton (Ironton Tel. Co.)
Northumberland	Danville Milton Northumberland Sunbury	

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
North Wales Local Area	Center Point Harleysville Lansdale Line Lexington North-Wales Philadelphia Suburban Zone 30 Philadelphia Suburban Zone 33 Souderton	
Extended Area	All stations in the Local Area plus: Collegeville Doylestown Philadelphia Suburban Zone 31 Philadelphia Suburban Zone 32 Philadelphia Suburban Zone 34 Philadelphia Suburban Zone 38 Philadelphia Suburban Zone 39 Philadelphia Suburban Zone 45	
Metropolitan Area	All stations in the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Numidia	Bloomsberg Catawissa Elysburg Numidia	
Oakdale Local Area	Imperial McDonald Oakdale Pittsburgh Suburban Zone 13 Pittsburgh Suburban Zone 14	
Metropolitan Area	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Olyphant	Carbondale Hamlin Jermyn Lake Ariel Olyphant Scranton Taylor	Chapman Lake (Quaker State Tel. Co.)
Orwigsburg	Minersville New Philadelphia Orwigsburg Pottsville Saint Clair Schuylkill Haven	Auburn (Contel of Pa., Inc. d/b/a GTE Pennsylvania)
Osceola Mills	Clearfield Houtzdale Osceola Mills Philipsburg	
Oxford	Avondale Kemblesville Landenberg Oxford West Grove	Kirkwood (Commonwealth)

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Palmyra	Annville Harrisburg Zone 1 Hummelstown Lebanon Mount Gretna Palmyra	Hershey (Contel of Pa., Inc. dba GTE Pennsylvania)
Paris	Burgettstown Paris	Weirton, WV (C. & P. Tel. Co. of WV)
Parkesburg	Coatesville Glenmore Honey Brook Mortonville Parkesburg West Grove	Atglen (Commonwealth) Gap (Commonwealth)
Parkwood	Indiana Parkwood	
Patton	Altoona Barnesboro Carrolltown Hastings Patton	
Pennsburg	Green Lane Pennsburg Perkasie Quakertown Souderton	Bally (Conestoga) Sassamansville (Conestoga)

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c



SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Perkasie Local Area	Bedminster Doylestown Dublin Green Lane Haryleystown Lansdale Line Lexington Pennsburg Perkasie Plumsteadville Quakertown Schwenksville Souderton	
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Perryopolis Local Area	Belle Vernon Dawson Fayette City Perryopolis Uniontown	
Metropolitan Area Plus	All stations in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Philipsburg	Clearfield Frenchville Houtzdale Osceola Mills Philipsburg Winburne	

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Phoenixville Local Area	Chester Springs Collegeville Eagle Philadelphia Suburban Zone 28 Philadelphia Suburban Zone 29 Phoenixville Pughtown Royersford	
Extended Area	All stations included in Local Area preceding plus: Center Point Philadelphia Suburban Zone 26 Philadelphia Suburban Zone 30 Pottstown	
Metropolitan Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Pittston	Kingston Moosic Pittston Scranton Taylor Wilkes-Barre Wyoming	Harding (Commonwealth)

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Plumsteadville Local Area	Bedminster Buckingham Carversville Doylestown Dublin Line Lexington New Hope Perkasie Plumsteadville Quakertown	Ferndale (Commonwealth Tel. Co.)
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Plymouth	Kingston Mountaintop Nanticoke Plymouth Wilkes-Barre	
Point Marion	Fairchance Masontown Point Marion Smithfield Uniontown	Cheat Lake (Bell Atlantic - WV) Morgantown, WV (Bell Atlantic - WV)
Portage	Cresson Portage	
Port Allegany	Eldred Port Allegany Roulette Smethport	

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Pottstown	Collegeville Phoenixville Pottstown Pughtown Royersford Schwenksville	Boyertown (Conestoga) Douglassville (Conestoga) Sassamansville (Conestoga)
Pottsville	Frackville Minersville New Philadelphia Orwigsburg Pottsville Saint Clair Schuylkill Haven Tamaqua	Auburn (Quaker State) Friedensburg (Quaker State)
Pughtown Local Area	Chester Springs Dowingtown Eagle Exton Glenmore Phoenixville Pottstown Pughtown Royersford	Green Hills (Conestoga) Morgantown (Conestoga)
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Punxsutawney	Big Run Marchand Punxsutawney	
Quakertown	Bedminster Dublin Green Lane Pennsburg Perksie Plumsteadville Quakertown Souderton Springtown	Ferndale (Commonwealth)
Reading	Fleetwood Hamburg Kutztown Reading	Adamstown (D & E) Bernville (GTE) Birdsboro (Conestoga) Green Hills (Conestoga) Leesport (Commonwealth) Morgantown (Conestoga) Oley (Conestoga) Robesonia (GTE) Topton (Conestoga) Womelsdorf (GTE) Yellow House (Conestoga)
Renovo	Renovo	
Republic	Brownsville New Salem Republic Uniontown	

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Rew	Bradford Eldred Rew Smethport	Duke Center (Otto Tel. Co.) Limestone, NY (NYNEX)
Reynoldsville	DuBois Reynoldsville Sykesville	
Riegelsville	Allentown Bethlehem Catasauqua Easton Hellertown Riegelsville Springtown Upper Black Eddy	Ferndale (Commonwealth) Milford, N.J. (NJ Bell Tel. Co.) Phillipsburg, N.J. (NJ Bell Tel. Co.)
Rochester Local Area	Aliquippa Ambridge Banden Beaver Falls Hookstown Midland Rochester	
Metropolitan Area	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Roulette	Coudersport Port Allegany Roulette	

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Royersford Local Area	Center Point Chester Springs Collegeville Eagle Philadelphia Suburban Zone 29 Philadelphia Suburban Zone 30 Phoenixville Pottstown Pughtown Royersford Schwenksville	
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Russell	Russell Sugar Grove Warren Youngsville	
Saint Clair	Frackville Minersville New Philadelphia Orwigsburg Pottsville Saint Clair Schuylkill Haven	
Saxton	Saxton	Hopewell (SPRINT)

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Schuylkill Haven	Minersville New Philadelphia Orwigsburg Pottsville Saint Clair Schuylkill Haven	Auburn (Quaker State) Friedensburg (Quaker State)
Schwenksville Local Area	Center Point Collegeville Green Lane Harleysville Lansdale Perkasie Philadelphia Suburban Zone 30 Pottstown Royersford Schwenksville Souderton	Sassamansville (Conestoga)
Metropolitan Area Plus	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c



SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Scranton	Hamlin Jermyn Lake Ariel Moosic Moscow Olyphant Pittston Scranton Taylor Wyoming	Clarks Summit (Commonwealth) Dalton (Commonwealth) Factoryville (Commonwealth) Lake Winola (Commonwealth)
Shamokin	Elysburg Kulpmont Mount Carmel Shamokin Sunbury	Trevorton (The Mahoney and Mahantango Tel. Co.)
Sharon	Mercer Sharon Sharpsville West Middlesex	Sharon, OH (Ohio Bell) Transfer (Pymatuning Ind. Tel. Co.)
Sharpsville	Greenville Mercer Sharon Sharpsville West Middlesex	Sharon, OH (Ohio Bell) Transfer (Pymatuning Ind. Tel. Co.)
Shenandoah	Ashland Frackville Girardsville Mahoney City Shenandoah	Ringtown (Commonwealth)

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Slatington	Allentown Bath Bethlehem Catasauqua Northampton Slatington	Ironton (Ironton Tel. Co.) New Tripoli (Quaker State Tel. Co.)
Smethport	Bradford Eldred Port Allegany Rew Smethport	
Smithfield	Fairchance Masontown McClellandtown Point Marion Smithfield Uniontown	
Smiths Ferry	Hookstown Midland Rochester Smiths Ferry	Chester, WV (Bell Atlantic - WV) East Liverpool, OH (Ohio Bell)
Smock	Brownsville Smock Uniontown	
Snow Shoe	Bellefonte Frenchville Snow Shoe	

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Souderton Local Area	Center Point Collegeville Doylestown Dublin Green Lane Harleysville Lansdale Line Lexington North Wales Pennsburg Perkasie Quakertown Schwenksville Souderton	
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Exchange.	
Springdale Local Area	New Kensington Pittsburgh Suburban Zone 19 Pittsburgh Suburban Zone 20 Springdale Tarentum	
Metropolitan Area	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Spring Mills	Bellefonte Boalsbury Centre Hall Millheim Spring Mills State College	

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Sprintown	Allentown Bethlehem Catasauqua Easton Hellertown Quakertown Riegelsville Pringtown Upper Black Eddy	Ferndale (Commonwealth) Milford, NJ (Bell Atlantic - NJ)
State College	Bellefonte Boalsburg Centre Hall Spring Mills State College	Port Matilda (Brookville Tel. Co.)
Strasburg	Lancaster Landisville Millersville Strasburg	Gap (Commonwealth) Intercourse (Enterprise) Quarryville (Commonwealth) Rawlinsville (Commonwealth)
Scroudsburg	Bushkill Cresco Lords Valley Mount Pocono Stroudsburg	Saylorsburg (Commonwealth) Stroudsburg, NJ (Bell Atlantic - NJ)
Sugar Grove	Russell Sugar Grove Warren Youngsville	

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Sunbury	Danville Elysburg Milton Northumberland Shamokin Sunbury	Selinsgrove (Continental)
Sykesville	DuBois Reynoldsville Sykesville	Luthersburg (Brookville Tel. Co.)
Tamaqua	Mahoney City McAdoo New Philadelphia Pottsville Tamaqua	Lakewood (Lakewood Rural Tel. Co.) Lansford (ALLTEL PA, Inc.)
Tarentum Local Area	New Kensington Pittsburgh Suburban Zone 20 Springdale Tarentum	
Metropolitan Area Plus	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Taylor	Moosic Olyphant Pittston Scranton Taylor Wyoming	
Tidioute	Endeavor Tidioute Tionesta Warren	

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Tionesta	Endeavor Tidoute Tionesta	
Tyrone	Altoona Bellwood Tyrone	Warriors Mark (Brookville Tel. Co.)
Ulysses	Coudersport Ulysses	
Uniontown	Brownsville Connellsville Fairchance Farmington Masontown McClellandtown New Salem Point Marion Republic Smithfield Smock Uniontown	

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Unionville Local Area	Avondale Coatesville Kemblesville Kennett Square Landsberg Lenape Mendenhall Mortonville Unionville West Chester West Grove Westtown	
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Upper Black Eddy	Easton Riegelsville Springtown Upper Black Eddy	Ferndale (Commonwealth) Frenchtown, NJ (Bell Atlantic - NJ) Milford, N.J. (Bell Atlantic - NJ) Uhlertown (Commonwealth)
Wallenpaupack  Wampum	Hamlin Hawley Honesdale Lake Ariel Lords Valley Moscow Newfoundland Wallenpaupack Beaver Falls Ellwood City New Castle Wampum	

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Warren	Russel Sugar Grove Tidioute Warren Youngsville	Sheffield (Brookville Tel. Co.)
Washington Local Area	Avella Canonsburg Claysville McMurry Washington West Alexander	Buffalo (Quaker State Tel. Co.) Hickory (Hickory Tel. Co.) Taylorstown (Quaker State Tel. Co.)
Metropolitan Area Plus	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Washingtonville	Bloomsburg Danville Millville Milton Washingtonville	Turbotville (ALLTEL PA, Inc.)
Weatherly	Freeland Hazleton Jim Thorpe McAdoo Weatherly White Haven	
West Alexander	Claysville Washington West Alexander	

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c



SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
West Chester Local Area	Downingtown Exton Lenape Mendenhall Mortonville Philadelphia Suburban Zone 28 West Chester Westtown	
Extended Area	All stations included in Local Area preceding plus: Avondale Chester Springs Coatesville Eagle Kennett Square Landenberg Philadelphia Suburban Zone 10 Philadelphia Suburban Zone 11 Philadelphia Suburban Zone 12 Philadelphia Suburban Zone 22 Unionville West Grove	
Metropolitan Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
West Grove	Avondale Coatesville Kemblesville Kennett Square Landenberg Lenape Mendenhall Mortonville Oxford Parkesburg Unionville West Chester West Grove Westtown	Hockessin, DE (Diamond State)
West Middlesex	Sharon Sharpsville West Middlesex	Sharon, OH (Ohio Bell)
West Newton Local Area	Belle Vernon West Newton	Yukon (Yukon-Waltz Tel. Co.)
Extended Area	All stations included in Local Area preceding plus: Donora Elizabeth Hermine Monessen Mount Pleasant Perryopolis Pittsburgh Suburban Zone 10 Scottdale	
Metropolitan Area	All stations included in Extended Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Westtown Local Area	Lenape Philadelphia Suburban Zone 10 Mendenhall West Chester Westtown	
Extended Area	All stations included in Local Area preceding plus: Avondale Coatesville Downingtown Exton Kennett Square Landenberg Mortonville Philadelphia Suburban Zone 11 Philadelphia Suburban Zone 12 Philadelphia Suburban Zone 22 Philadelphia Suburban Zone 28 Unionville West Grove	
Metropolitan Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
White Haven	Freeland Hazleton Jim Thorpe Weatherly White Haven	

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Wilkes-Barre	Kingston Mountaintop Nanticoke Pittston Plymouth Wilkes-Barre Wyoming	Center Moreland (Commonwealth) Dallas (Commonwealth) Harveys Lake (Commonwealth) Nuangola (Commonwealth) Trucksville (Commonwealth)
Williamsport	Jersey Shore Williamsport	Loyalsock (Quaker State Tel. Co.) Oval (Pennsylvania Tel. Co.) Trout Run (Quaker State Tel. Co.)
Winburne	Clearfield Frenchville Philipsburg Winburne	
Woolrich	Avis Jersey Shore Lock Haven Woolrich	

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Wycombe Local Area	Buckingham Doylestown New Hope Newtown Philadelphia Suburban Zone 40 Philadelphia Suburban Zone 45 Wycombe	
Extended Area	All stations included in Local Area preceding plus: Carversville Morrisville Philadelphia Suburban Zone 37 Philadelphia Suburban Zone 38 Philadelphia Suburban Zone 39 Philadelphia Suburban Zone 43 Philadelphia Suburban Zone 44 Yardley	
Metropolitan Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Wyoming	Kingston Moosic Pittston Scranton Taylor Wilkes-Barre Wyoming	

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (Cont'd.)

Exchange Area	Bell Atlantic Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Yardley Local Area	Morrisville New Hope Newtown Philadelphia Suburban Zone 42 Philadelphia Suburban Zone 43 Philadelphia Suburban Zone 44 Wycombe Yardley	Ewing, NJ (Bell Atlantic - NJ) Trenton, NJ (Bell Atlantic - NJ)
Metropolitan Area	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Youngsville	Russell Sugar Grove Warren Youngsville	
Youngwood Local Area	Greensburg Mount Pleasant Youngwood	
Metropolitan Area Plus	All stations in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Zelienople	Beaver Falls Ellwood City Zelienople	Criders Corners (North Pittsburgh) Evans City (SPRINT)

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.3 Hometown-Plus Usage

The available Hometown-Plus exchanges and their associated IntraLATA Toll exchange(s) are listed below:

Hometown-Plus Exchange	IntraLATA Toll Exchange(s) Available
Alexandria	State College
Ashland	Shamokin
Austin	Emporium (ALLTEL PA, Inc.) Port Allegany
Avella	Hickory (Hickory Telephone Co.)
Baden	Criders Corners (North Pittsburgh)
Barnesboro	Ebensburg
Bessemer	Enon Valley (Brookville Telephone Co.)
Big Run	Reynoldsville Sykesville
Bolivar	Home City Ligonier
Charleroi	Bentleyville (Bentleyville Tel. Co.)
Cherry Tree	Hastings Mahaffey
Claysville	Taylorstown (Contel)
Clymer	Marchand Marion Center
Dawson	Smock Uniontown
Donora	West Newton
Ebensburg	Barnesboro
Fayette City	Brownsville
Finleyville	Washington

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.3 Hometown-Plus Usage, (Cont'd.)

Hometown-Plus Exchange	IntraLATA Toll Exchange(s) Available
Freeland	Conyngham-Drums (Commonwealth)
Galeton	Coudersport
Glen Campbell	Big Run Mahaffey Punxsutawney
Greenville	Fredonia Jamestown
Grove City	Slippery Rock (SPRINT)
Hastings	Cherry Tree
Hookstown	Burgettstown Murdocksville (Murdocksville Tel. Co.)
Jim Thorpe	Lansford (ALLTEL PA, Inc.)
Kutztown	Hamburg
Lake Como	Pleasant Mount (North-Easter Tel. Co.)
Landisville	Columbia (SPRINT)
Lehighton	Mantzville (Contel of PA, Inc.)
Ludlow	Sheffield (Brookville Telephone Co.) Warren
Mahaffey	Glen Campbell
Marchand	Clymer Marion Center
Marion Center	Clymer Marchand Rural Valley (ALLTEL PA, Inc.)

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c



SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.3 Hometown-Plus Usage, (Cont'd.)

Hometown-Plus Exchange	IntraLATA Toll Exchange(s) Available
Masontown	Carmichaels (ALLTEL PA, Inc.)
McClellandtown	New Salem Republic
Mechanicsburg	Carlisle (SPRINT)
Millville	Benton (Commonwealth) Hughesville (ALLTEL PA, Inc.)
Monongahela	Washington
Moosic	Wilkes-Barre
Moscow	Olyphant
Mount Gretna	Elizabethtown (SPRINT)
Mount Jewett	Smethport
Mount Pocono	Pocono Lake (Commonwealth)
Nazareth	Pen Argyl (Commonwealth)
New Florence	Ligonier
New Kensington	Leechburg (ALLTEL PA, Inc.) Vandergrift (GTE)
New Salem	McClellandtown
Northumberland	Selinsgrove (Contel) Lewisburg (Buffalo Valley)
Olyphant	Clarks Summit (Commonwealth)
Orwigsburg	McKeansburg (Contel)

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.3 Hometown-Plus Usage, (Cont'd.)

Hometown-Plus Exchange	IntraLATA Toll Exchange(s) Available
Parkwood	Apollo (ALLTEL PA, Inc.) Blairsville Elderton (ALLTEL PA, Inc.) Homer City Saltsburg (GTE)
Patton	Cresson Ebensburg
Pennsburg	Emmas (GTE)
Perryopolis	Smock West Newton
Portage	Ebensburg South Fork (GTE)
Punxsutawney	Brookville (Brookville Telephone Co.)
Renovo	Lock Haven
Reynoldsville	Brookville (Brookville Telephone Co.) Punxsutawney
Saxton	Marklesburg (SPRINT)
Slatington	Palmerton (Palmerton Telephone Co.)
Smethport	Mount Jewett
Smock	Dawson New Salem Perryopolis Republic
Springdale	Curtisville (North Pittsburgh Tel. Co.)
Springtown	Coopersburg (Commonwealth)
Sykesville	Big Run

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

---

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.3 Hometown-Plus Usage, (Cont'd.)

Hometown-Plus Exchange	IntraLATA Toll Exchange(s) Available
Tamaqua	Mantzville (Contel)
Tarentum	Freeport (North Pittsburgh Tel. Co.) Saxonburg (North Pittsburgh Tel. Co.)
Taylor	Clarks Summit (Commonwealth)
Tidioute	Youngsville (GTE)
Ulysses	GaletonHarrison Valley (Contel) Westfield (GTE)
Washingtonville	Muncy (ALLTEL PA, Inc.)
West Middlesex	New CastleNew Wilmington (GTE)
Woolrich	Mill Hall (SPRINT)
Wyoming	Harding (Commonwealth)
Youngwood	Kecksburg (Citizens Telephone)
Zelienople	Rochester

---

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.4 Measured Metropolitan Use (Philadelphia)

3.4.1 Charges Applicable to Dial Station-To-Station Messages

The following table shows the metro call bands applicable from stations within the Philadelphia Suburban exchange to all points within their local calling areas.

To Philadelphia Suburban Exchange	METRO CALL BANDS APPLICABLE FROM PHILADELPHIA SUBURBAN ZONES																												
	10	11	12	13	14	17	21	22	23	24	25	26	28	29	30	31	32	33	34	37	38	39	40	41	42	43	44	45	
Zone 10	F	1	F	2	2	3	3	2	3	3	3	3	3	3	4	3	4	4	4	4	5	5	5	6	5	6	6	6	6
Zone 11	1	F	1	1	1	2	2	3	3	3	3	3	3	4	4	4	4	4	4	5	5	5	6	5					
Zone 12	F	1	F	1	2	2	2	1	2	2	2	2	2	3	3	3	4	4	4	4	4	5	5	5					
Zone 13	2	1	1	F	1	1	1	1	2	2	2	2	3	3	3	3	4	4	4	4	4	5	5	5					
Zone 14	2	1	2	1	F	1	2	2	2	2	2	3	3	4	4	3	3	4	4	4	4	4	5	5					
Zone 17	3	2	2	1	1	F	F	2	2	2	2	2	3	3	3	3	3	3	3	4	4	4	4	4					
Zone 21	3	2	2	1	1	2	F	F	1	1	2	2	2	3	3	2	3	3	3	3	3	4	4	4					
Zone 22	2	3	1	1	2	2	1	1	F	2	1	1	1	1	2	2	2	3	3	4	4	4	4	5	5				
Zone 23	3	3	2	2	2	2	2	2	F	F	1	1	2	3	3	2	2	2	2	2	3	3	3	4	3				
Zone 24	3	3	2	2	2	2	1	1	F	F	F	1	3	2	2	1	2	3	3	3	3	3	4	4					
Zone 25	3	2	2	2	2	2	1	1	F	F	F	2	2	1	2	3	3	3	3	3	4	4							
Zone 26	3	2	2	3	2	2	1	2	1	F	F	F	1	1	1	3	3	3	4	3	4	4	5						
Zone 28	3	2	3	3	3	3	1	3	3	2	F	F	1	2	3	3	3	4	5	4	4	5	5						
Zone 29	3	4	3	3	4	3	3	2	3	2	2	1	1	F	F	2	3	3	3	4	4	4	5	5					
Zone 30	4	3	3	4	3	3	2	2	2	2	1	2	F	F	1	2	1	3	3	3	3	4	4						
Zone 31	3	4	3	3	3	3	2	2	2	1	1	1	3	2	1	F	1	1	2	3	3	3	4	4					
Zone 32	4	4	4	4	3	3	3	3	2	2	2	3	3	3	2	1	F	F	1	2	2	2	3	3					
Zone 33	4	4	4	4	4	3	3	3	2	3	3	3	3	3	1	1	F	F	1	1	2	1	1	3	3				
Zone 34	5	4	4	4	4	3	3	4	2	3	3	3	4	3	3	2	1	1	F	1	1	1	2	2					
Zone 37	5	5	4	4	4	4	3	4	3	3	3	4	5	4	3	3	2	2	1	F	1	1	1	2	3	2	3	1	

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.4 Measured Metropolitan Use (Philadelphia), (Cont'd.)

3.4.1 Charges Applicable to Dial Station-To-Station Messages, (Cont'd.)

To Philadelphia Suburban Exchange	METRO CALL BANDS APPLICABLE FROM PHILADELPHIA SUBURBAN ZONES																											
	10	11	12	13	14	17	21	22	23	24	25	26	28	29	30	31	32	33	34	37	38	39	40	41	42	43	44	45
Zone 38	5	4	4	4	4	3	4	3	3	3	3	4	4	3	3	2	1	1	1	F	1	1	2	3	3	3	1	
Zone 39	5	5	5	5	4	4	4	4	3	3	3	4	4	4	3	3	2	1	1	1	1	1	F	F	3	3	3	F
Zone 40	6	5	5	5	5	4	4	5	4	4	4	4	5	5	4	4	3	3	2	1	1	F	F	1	2	F	2	1
Zone 41	5	5	5	5	4	4	5	3	4	4	5	5	5	4	4	3	3	2	2	2	3	1	F	F	F	2	2	F
Zone 42	6	6	6	6	5	5	5	6	4	5	5	5	6	6	5	5	4	4	3	3	3	3	2	F	F	F	F	4
Zone 43	6	6	6	5	5	5	5	5	4	5	5	5	6	5	5	4	3	4	3	2	3	3	F	F	F	F	F	3
Zone 44	6	6	6	6	5	5	5	6	5	5	5	5	6	6	5	5	4	4	3	3	3	3	2	2	F	F	F	3
Zone 45	6	6	5	5	5	5	4	5	4	4	4	5	4	3	3	3	3	3	1	1	F	1	1	1	4	3	3	F

Other Exchanges Philadelphia #	METRO CALL BANDS APPLICABLE FROM PHILADELPHIA SUBURBAN ZONES																												
	10	11	12	13	14	17	21	22	23	24	25	26	28	29	30	31	32	33	34	37	38	39	40	41	42	43	44	45	
Zone 1		4	3	3	3	2	2	2	3	2	2	3	3	4	4	3	3	3	3	3	3	3	4	4	3	4	4	4	4
Zone 2	a	3	3	2	2	2	1	2	3	2	2	2	3	3	3	3	2	3	3	3	3	3	7	7	7	5	5	5	4
	b	3	3	2	2	2	1	1	3	1	1	2	3	3	3	3	2	3	3	3	3	3	4	4	4	5	5	5	4
	c	3	3	2	2	1	1	2	3	2	2	2	3	3	3	3	2	3	3	3	3	3	4	4	4	5	5	5	4
	d	3	3	2	2	2	2	2	3	2	2	2	3	3	3	3	2	3	3	3	3	3	4	4	4	5	5	5	4
Zone 3	a	4	4	3	3	3	2	2	3	2	2	2	3	3	3	2	2	2	2	1	2	2	2	3	3	4	4	4	3
	b	4	4	3	3	3	2	2	3	2	2	2	3	3	3	2	2	1	2	1	2	2	2	3	3	4	4	4	3
	c	4	4	3	3	3	2	2	3	1	2	2	3	3	3	2	1	1	2	2	2	2	3	3	3	4	4	4	3
	d	4	4	3	3	3	2	2	3	2	2	2	3	3	3	2	2	2	2	2	2	2	2	3	3	4	4	4	3
Zone 4	a	5	5	4	4	4	3	3	4	3	3	3	4	5	4	4	3	2	3	1	1	2	2	2	2	3	2	3	3
	b	5	5	4	4	4	3	3	4	3	3	3	4	5	4	4	3	2	3	2	1	2	2	1	1	3	2	3	3
	c	5	5	4	4	4	3	3	4	3	3	3	4	5	4	4	3	2	3	2	2	2	2	2	2	3	2	3	3

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.4 Measured Metropolitan Use (Philadelphia), (Cont'd.)

3.4.1 Charges Applicable to Dial Station-To-Station Messages, (Cont'd.)

To Phildelphia Suburban Exchange	METRO CALL BANDS APPLICABLE FROM PHILADELPHIA SUBURBAN ZONES																												
	10	11	12	13	14	17	21	22	23	24	25	26	28	29	30	31	32	33	34	37	38	39	40	41	42	43	44	45	
Buckingham																													1
Center Point															1	1													
Chester Springs													1																
Collegeville														1	1	1													
Dowington													1																
Doylestown																													F
Eagle													1																
Exton													1																
Harleysville															1														
Holly Oak, DE	1	1																											
Lansdale															1														
Lenape	1												1																
Line Lexington																													1
Mendenhall	1																												
Morrisville																										1	1	F	
Newtown																							1			F	1		
North Wales															1			1	1										
Phoenixville													1	F	1														
Royersford														1	1														
Schwenksville															1														

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.4 Measured Metropolitan Use (Philadelphia), (Cont'd.)

3.4.1 Charges Applicable to Dial Station-To-Station Messages, (Cont'd.)

To Phildelphia Suburban Exchange	METRO CALL BANDS APPLICABLE FROM PHILADELPHIA SUBURBAN ZONES																												
	10	11	12	13	14	17	21	22	23	24	25	26	28	29	30	31	32	33	34	37	38	39	40	41	42	43	44	45	
West Chester	1												1																
Westown	1												1																
Wilmington, Del.	1																												
Wycombe																							1						1
Yardley																									1	F7	F		
																									77				

NOTE: Where AF@ or A1@ is in the above tables, service is on an unlimited basis for Local Area Unlimited Usage Package customers, and Metro Call Band 1 rates apply for the customers who select the Valu-Pak, Standard and Budget Options. Where AF@ or any number is shown in the above tables, service is on an unlimited basis for Metropolitan Area Unlimited Usage Package customers, for calls originated on a Dial Station-to-Station basis from the Metropolitan Area Unlimited Usage Dial Tone Line. Blank spaces indicates that service is provided on a message toll basis.

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.4 Measured Metropolitan Use (Philadelphia), (Cont'd.)

3.4.2 Zones

For the purpose of determining measured local use and local calling area, the Philadelphia Suburban Exchange Area is divided into the following twenty-eight Zones.

Zone	Exchange Name	Zone	Exchange Name
10	Chester Heights	32	Flourtown
11	Chester	33	Ambler
12	Media	34	Cheltenham-Elkins Park- Jenkintown
14	Darby-Ridley Park-Sharon Hill	37	Bethayres-Huntington
17	Upper Darby	38	Willow Grove
21	Havertown-Manoa	39	Hatboro
22	Broomall-Newton Square	40	Feasterville-Churchville
23	Cynwyd-Narberth	41	Eddington-Cornwells Heights
24	Ardmore	42	Bristol
25	Bryn Mawr	43	Langhorne
26	Wayne	44	Levittown
28	Paoli-Malvern-Berwyn	45	Warrington
29	Valley Forge		
30	Norristown		
31	Conshohocken		

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c



SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.4 Measured Metropolitan Use (Philadelphia), (Cont'd.)

3.4.3 Unlimited Usage Package Local Calling Areas

Unlimited Usage Package Local Calling Areas Include the Zones and Exchanges Listed Below

Zones	Local Calling Area (1)
10	10, 11, and 12 Holly Oak, Del. (The Diamond State Tel. Co.), Lenape, Mendenhall, West Chester, Westtown and Wilmington, Del. (The Diamond State Tel. Co.)
11	10, 11, 12, 13 and 14 Holly Oak, Del. (The Diamond State Tel. Co.)
12	10, 11, 12, 13 and 22
13	11, 12, 13, 14, 17, 21 and 22
14	11, 13, 14 and 17 Phila. Zone 2.c.
17	13, 14, 17 and 21 Phila. Zones 2.a., 2.b., and 2.c
21	13, 17, 21, 22 and 24 Phila. Zone 2.b.
22	12, 13, 21, 22, 24, 25, 26 and 28
23	23, 24 and 25 Phila. Zones 2.b. and 3.c.
24	21, 22, 23, 25, 26 and 31 Phila. Zone 2.b
25	22, 23, 24, 25, 26 and 31
(1)	The exchanges and zones included in the Local Area Unlimited Usage Package calling area represent the Metro Call Band 1 exchanges and zones for the Metropolitan Area Standard Usage Package, Valu-Pak or Budget Usage Options.

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.4 Measured Metropolitan Use (Philadelphia), (Cont'd.)

3.4.3 Unlimited Usage Package Local Calling Areas, (cont'd.)

Zones	Local Calling Area (1)
26	22, 24, 25, 26, 28, 29, 30 and 31
28	22, 26, 28 and 29 Chester Springs, Downingtown, Eagle, Exton, Lenape, Phoenixville, West Chester and Westtown
29	26, 28, 29 and 30 Collegeville, Phoenixville and Royersford
30	26, 29, 30, 31 and 33 Center Point, Collegeville, Harleysville, Lansdale, North Wales, Phoenixville, Royersford and Schwenksville
31	24, 25, 26, 30, 31, 32 and 33 Phila. Zone 3.c. Center Point and Collegeville
32	31, 32, 33 and 34 Phila. Zones 3.b. and 3.c.
33	30, 31, 32, 33, 34, 38, 39 and 45 North Wales
34	32, 33, 34, 37, 38 and 39 Phila. Zone 3a., 3.b. and 4.a North Wales
37	34, 37, 38, 39, 40 and 45 Phila. Zones 4a. and 4.b.
38	33, 34, 37, 39, 40 and 45
39	33, 34, 37, 38, 39, 40 and 45
(1)	The exchanges and zones included in the Local Area Unlimited Usage Package calling area represent the Metro Call Band 1 exchanges and zones for the Metropolitan Area Standard Usage Package, Valu-Pak or Budget Usage Options.

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.4 Measured Metropolitan Use (Philadelphia), (Cont'd.)

3.4.3 Unlimited Usage Package Local Calling Areas, (cont'd.)

Zones	Local Calling Area (1)
40	37, 38, 39, 40, 41, 43 and 45 Phila. Zone 4.b. Newtown and Wycombe
41	40, 41, 42 and 43 Phila. Zone 4.b.
42	41, 42, 43 and 44 Morrisville and Yardley
43	40, 41, 42, 43 and 44 Morrisville, Newton and Yardley
44	42, 43 and 44 Morrisville, Newton and Yardley
45	33, 37, 38, 39, 40 and 45 Buckingham, Doylestown, Line Lexington and Wycombe
(1)	The exchanges and zones included in the Local Area Unlimited Usage Package calling area represent the Metro Call Band 1 exchanges and zones for the Metropolitan Area Standard Usage Package, Valu-Pak or Budget Usage Options.

For all Zones

The Metropolitan Area Unlimited Usage Package Local Calling Area includes the Local Area Unlimited Usage Package calling area covered in 4.3.4.3 preceding and the entire remainder of the Philadelphia and Philadelphia Suburban exchanges for calls originated on a dial sent paid station-to-station basis from the Metropolitan Area Unlimited Usage Package line.

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.5 Measured Metropolitan Use (Pittsburgh)

3.5.1 Charges Applicable to Dial Station-To-Station Messages

The following table shows the metro call bands applicable from stations within the Pittsburgh Suburban exchange to all points within their local calling areas.

To Pittsburgh	METRO CALL BANDS APPLICABLE FROM													
	10	11	12	13	14	15	16	17	18	19	20	21	22	23
Zone 10	F	1	2	3	3	4	4	4	3	3	3	2	1	1
Zone 11	1	F	F	2	2	3	4	3	3	3	3	3	2	3
Zone 12	2	F	F	1	2	3	4	3	3	3	4	3	3	4
Zone 13	3	2	1	F	F	3	3	3	3	4	4	3	3	4
Zone 14	3	2	2	F	F	1	3	2	3	3	3	3	3	4
Zone 15	4	3	3	3	1	F	1	2	3	3	4	4	4	5
Zone 16	4	4	4	3	3	1	F	2	3	3	4	4	4	3
Zone 17	4	3	3	3	2	2	2	F	1	2	3	3	3	5
Zone 18	3	3	3	3	3	3	3	1	F	F	2	2	3	4
Zone 19	3	3	3	4	3	3	3	2	F	F	F	2	2	4
Zone 20	3	3	4	4	3	4	4	3	2	F	F	F	2	3
Zone 21	2	3	3	3	3	4	4	3	2	2	F	F	1	3
Zone 22	1	2	3	3	3	4	4	3	3	2	2	F	F	F
Zone 23	1	3	4	4	4	5	5	5	4	4	3	3	F	F

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.5 Measured Metropolitan Use (Pittsburgh), (Cont'd.)

3.5.1 Charges Applicable to Dial Station-To-Station Messages, (Cont'd.)

To Pittsburgh	METRO CALL BANDS APPLICABLE FROM													
Other Exchanges	10	11	12	13	14	15	16	17	18	19	20	21	22	23
Zone 1	2	2	2	2	2	2	3	2	2	2	3	2	2	4
Zone 2	3	3	3	2	2	1	2	1	2	2	3	3	3	4
Zone 3	3	3	3	3	2	3	3	2	1	1	1	2	2	4
Zone 4	2	2	3	3	3	3	4	3	2	2	2	2	F	3
Zone 5	1	1	2	3	2	3	4	3	3	2	2	2	2	3
Zone 6	2	1	1	1	1	3	3	3	3	3	3	3	3	3
Zone 7	3	3	2	2	1	1	2	2	2	3	3	3	3	4
Zone 8	2	2	3	3	3	3	3	2	2	1	1	2	2	3

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.5 Measured Metropolitan Use (Pittsburgh), (Cont'd.)

3.5.1 Charges Applicable to Dial Station-To-Station Messages, (Cont'd.)

To Pittsburgh	METRO CALL BANDS APPLICABLE FROM													
Other Exchanges	10	11	12	13	14	15	16	17	18	19	20	21	22	23
Aliquippa							1							
Ambridge						1	F							
Canonsburg				1										
Clairton	1	1												
Elizabeth	1	1												
Export												1	1	
Finleyville			F											
Glenwillard						F	1							
Harrison City														F
Herminie														F
Imperial					1	F								
Jeannette														F
McDonald				1										
McMurry			F	1										
New Kensington											1			
Oakdale				F	F									
Springdale										1	1			
Tarentum											1			
Wexford								1						

Note: Where AF@ or A1@ is shown in the above tables, service is on an unlimited basis for Local Area Unlimited Usage Package customers, and Metro Call Band 1 rates apply for the customers who select the Valu-Pak, Standard and Budget Options. Where AF@ or any number is shown in the above tables, service is on an unlimited basis for Metropolitan Area Unlimited Usage Package customers, for calls originated on a Dial Station-to-Station basis from the Metropolitan Area Unlimited Usage Dial Tone Line. Blank spaces indicate that services is provided on a message toll basis.

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

---

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.5 Measured Metropolitan Use (Pittsburgh), (Cont'd.)

3.5.2 Zones

For the purpose of determining measured local use and local calling areas the Pittsburgh Suburban Exchange Area is divided into the following fourteen Zones.

Zone	Exchange Name
10	McKeesport
11	Pleasant Hills
12	Bethel Park
13	Bridgeville
14	Carnegie
15	Coraopolis
16	Sewickley
17	Perrysville
18	Glenshaw
19	Fox Chapel
20	Oakmont
21	Penn Hills
22	Monroeville
23	Irwin

---

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.5 Measured Metropolitan Use (Pittsburgh), (Cont'd.)

3.5.3 Unlimited Usage Package Local Calling Areas

Unlimited Usage Package Local Calling Areas Include All Stations

Zones	Local Calling Areas (1)
10	10, 11, 22 and 23 Pittsburgh Zone 5 Clairton and Elizabeth
11	10, 11 and 12 Pittsburgh Zones 5 & 6 Clairton and Elizabeth
12	11, 12 and 13 Pittsburgh Zone 6 Finleyville and McMurray
13	12, 13, 14 Pittsburgh Zone 6 Canonsburg, McDonald, McMurray and Oakdale
14	13, 14 and 15 Pittsburgh Zones 6 & 7 Imperial and Oakdale
15	14, 15 and 16 Pittsburgh Zones 2 & 7 Ambridge, Glenwillard and Imperial
16	15 and 16 Ambridge, Aliquippa and Glenwillard
17	17 and 18 Pittsburgh Zone 2 Wexford (North Pittsburgh Tel. Co.)

- (1) The exchanges and zones included in the Local Area Unlimited Usage Package calling area represent the Metro Call Band 1 exchanges and zones for the Metropolitan Area Standard Usage Package, Valu-Pak or Budget Usage Options.

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c



SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.5 Measured Metropolitan Use (Pittsburgh), (Cont'd.)

3.5.3 Unlimited Usage Package Local Calling Areas, (Cont'd.)

Zones	Local Calling Areas (1)
18	17, 18 and 19 Pittsburgh Zones 3.a. and 3.b.
19	18, 19 and 20 Pittsburgh Zones 3.a. and 8 Springdale
20	19, 20 and 21 Pittsburgh Zones 3.a. and 8 New Kensington, Springdale and Tarentum
21	20, 21 and 22.b Pittsburgh Zone 4.b Export (Murraysville Tel. Co.)
22.a.	10, 22.a., 22.b. and 23 Pittsburgh Zones 4.a. and 4.b. Export (Murraysville Tel. Co.)
22.b.	10, 21, 22.a., and 23 Pittsburgh Zones 4.a. and 4.b. Export (Murraysville Tel. Co.) and Harrison City, (Murraysville Tel. Co.)
23	10, 22.a., 22.b. and 23 Greensburg Harrison City (Murraysville Tel. Co.), Herminie and Jeannette

- (1) The exchanges and zones included in the Local Area Unlimited Usage Package calling area represent the Metro Call Band 1 exchanges and zones for the Metropolitan Area Standard Usage Package, Valu-Pak or Budget Usage Options.

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.5 Measured Metropolitan Use (Pittsburgh), (Cont'd.)

3.5.3 Unlimited Usage Package Local Calling Areas, (Cont'd.)

For Hometown-Plus Usage Option customers, service is on a mixed unlimited and measured local use basis. It is on an unlimited basis for outgoing calls within the Home Exchange and other selected exchanges; it is on a measure local use basis for outgoing calls to non-selected exchanges in the customer' s Measured Local Calling Area.

3.5.4 Metropolitan Area Unlimited Usage Package

The Metropolitan Area Unlimited Usage Package Local Calling Area includes the Local Area Unlimited Usage Package calling area covered in Section 3.5.3 preceding and the entire remainder of the Pittsburgh and Pittsburgh Suburban exchanges for calls originated on a dial sent paid station-to-station basis from the Metropolitan Area Unlimited Usage Package station.

---

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

*PAL9700c*

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability

3.6.1 Dial Tone Line Cells & Local Usage Option Tables

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Alexandria	g	B-4	x	x
Aliquippa Local Metro		E	x	x x
Allentown		G-3	x	x
Ambridge Local Extended Metro		3 D D -	x x -	x x x
Annville		E-4	x	x
Ashland	g	C-4	x	x
Austin	g	E-4	x	x
Avis		C-4	x	x
Avondale		G-4	x	x
Baden Local Metro-Plus	g	4 E E	x	x x
Barnesboro	g	B-4	x	x
Bath		G-4	x	x
Beaver Falls		E-4	x	x
Bedminster		E-4	x	x
Bellefonte		E-4	x	x

For explanation of Note Symbols g and x, see Section 3.6.2

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability, (Cont'd.)

3.6.1 Dial Tone Line Cells & Local Usage Option Tables, (Cont'd.)

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Belle Vernon		4		
Local		D	x	x
Metro-Plus		D	-	x
Bellwood		D-4	x	x
Berwick		D-4	x	x
Bessemer	g	D-4	x	x
Bethlehem		G-3	x	
Big Run	e, g	B-4	x	x
Black Lick		D-4	x	x
Blairsville		E-4	x	x
Bloomsburg		E-4	x	x
Boalsburg		E-4	x	x
Bolivar	g	B-4	x	x
Bradford		C-4	x	x
Brownsville		E-4	x	x
Buckingham		4		
Local		D	x	x
Extended		D	x	x
Metro				x
Burgettstown		B-4	x	x
Bushkill		E-4	x	x

For explanation of Note Symbols g and x, see Section 3.6.2

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability, (Cont'd.)

3.6.1 Dial Tone Line Cells & Local Usage Option Tables, (Cont'd.)

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
California		C-4	x	x
Canonsburg Local Metro		4 E	x	x x
Carbondale		F-4	x	x
Carrolltown		C-4	x	x
Carversville Local Metro-Plus		4 D D	x - -	x x x
Catasauqua		G-3	x	x
Catawissa		C-4	x	x
Center Point Local Extended Metro		4 F F	x x x	x x x
Centre Hall		E-4	x	x
Charleroi	g	D-4	x	x
Cherry Tree	g	B-4	x	x
Chester Springs Local Extended Metro		4 F F	x x x	x x x

For explanation of Note Symbols g and x, see Section 3.6.2

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability, (Cont'd.)

3.6.1 Dial Tone Line Cells & Local Usage Option Tables, (Cont'd.)

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Clairton		3		
Local		E	x	x
Metro				x
Clarion		C-4	x	x
Claysville	g	D-4	x	x
Clymer	g	C-4	x	x
Coatesville		4		
Local		F	x	x
Metro-Plus		F		x
Collegeville		4		
Local		G	x	x
Metro				x
Connellsville		E-4	x	x
Coudersport		B-4	x	x
Cresco		F-4	x	x
Curwensville		C-4	x	x
Danvillee		D-4	x	x
Dauphen		F-4	x	x
Dawson	g	C-4	x	x
Derry		E-4	x	x

For explanation of Note Symbols g and x, see Section 3.6.2

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability, (Cont'd.)

3.6.1 Dial Tone Line Cells & Local Usage Option Tables, (Cont'd.)

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Donora	g	4		
Local		D	x	x
Metro-Plus		D	-	x
Downingtown		3		
Local		G	x	x
Metro-Plus		G	-	x
Doylestown		3		
Local		E	x	x
Extended		E	x	x
Metro			-	x
Dublin		4		
Local		F	x	x
Metro-Plus		F	-	x
DuBois		C-4	x	x
Eagle		4		
Local		G	x	x
Metro-Plus		G	-	x
Easton		G-3	x	x
East Palestine		B-4	x	x
Ebensburg	g	B-4	x	x
Eldred	e	C-4	x	x
Elizabeth		4		
Local		F	x	x
Extended		F	-	x
Metro			-	x

For explanation of Note Symbols g and x, see Section 3.6.2

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability, (Cont'd.)

3.6.1 Dial Tone Line Cells & Local Usage Option Tables, (Cont'd.)

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Ellwood City		F	x	x
Elysburg		D-4	x	x
Endeavor		A-4	x	x
Exton Local Metro		3 F	x	x x
Fairchance		D-4	x	x
Farmington		D-4	x	x
Fayette City		C-4	x	x
Finleyville Local Extended Metro		4 E E	x	x x x
Fleetwood		F-4	x	x
Frackville		D-4	x	x
Freeland		D-4	x	x
Frenchville		D-4	x	x
Galeton		A-4	x	x
Girardville		C-4	x	x
Glen Campbell		B-4	x	x
Glenmore		E-4	x	x

For explanation of Note Symbols g and x, see Section 3.6.2

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c



SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability, (Cont'd.)

3.6.1 Dial Tone Line Cells & Local Usage Option Tables, (Cont'd.)

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Glenwillard Local Metro		4 E	x -	x x
Green Lane		F-4	x	x
Greensburg Local Metro-Plus		3 E E	x	x x
Greenville	g	C-4	x	x
Grove City	g	C-4	x	x
Halifax	e	G-4	x	x
Hamburg		G-4	x	x
Hamlin		F-4	x	x
Harleysville Local Metro-Plus		4 G G	x -	x x
Harrisburg Zone 1 Zone 2		G-3 G-3	x x	x x
Hastings	e, g	B-4	x	x
Hawley		C-4	x	x
Hazleton		E-3	x	x
Hellertown		G-4	x	x

For explanation of Note Symbols g and x, see Section 3.6.2

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability, (Cont'd.)

3.6.1 Dial Tone Line Cells & Local Usage Option Tables, (Cont'd.)

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Hermine		4		
Local		E	x	x
Extended		E		x
Metro				x
Holidaysburg		E-4	x	x
Homer City		C-4	x	x
Honesdale		D-4	x	x
Honey Brook		E-4	x	x
Hookstown		F-4	x	x
Houtzdale		C-4	x	x
Hummelstown		G-4	x	x
Huntington		C-4	x	x
Imperial		4		
Local		D	x	x
Extended		D	x	x
Metro				x
Indiana		D-4	x	x
Jeannette		3		
Local		E	x	x
Metro				x
Jermyn		F-4	x	x
Jersey Shore		E-4	x	x

For explanation of Note Symbols g and x, see Section 3.6.2

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability, (Cont'd.)

3.6.1 Dial Tone Line Cells & Local Usage Option Tables, (Cont'd.)

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Jim Thorpe		C-4	x	x
Kane		A-4	x	x
Kemblesville		F-4	x	x
Kennett Square		4		
Local		G	x	x
Metro-Plus		G		x
Kingston		F-3	x	x
Kulpmont	g	C-3	x	x
Kutztown	g	G-4	x	x
Lake Ariel		F-4	x	x
Lake Como	g	A-4	x	x
Lancaster		G-3	x	x
Landenberg		G-4	x	x
Landisville	g	F-4	x	x
Lansdale		3		
Local		E	x	x
Extended		E	x	x
Metro				x
Latrobe		E-4	x	x
Lebanon		E-4	x	x
Leeper		B-4	x	x

For explanation of Note Symbols g and x, see Section 3.6.2

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability, (Cont'd.)

3.6.1 Dial Tone Line Cells & Local Usage Option Tables, (Cont'd.)

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Lehighton	g	C-4	x	x
Lenape Local Metro		4 G	x	x x
Lewistown		C-4	x	x
Ligonier		C-4	x	x
Line Lexington Local Extended Metro		4 F F	x x	x x x
Lock Haven		C-4	x	x
Lords Valley		F-4	x	x
Lowellville		F-4	x	x
Ludlow		A-4	x	x
Mahaffey		B-4	x	x
Mahanoy City		C-4	x	x
Marchand		B-4	x	x
Marienville		A-4	x	x
Marion Center		C-4	x	x
Masontown		D-4	x	x
McAdoo		D-4	x	x
McClellandtown		D-4	x	x

For explanation of Note Symbols g and x, see Section 3.6.2

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability, (Cont'd.)

3.6.1 Dial Tone Line Cells & Local Usage Option Tables, (Cont'd.)

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
McDonald		4		
Local		D	x	x
Metro				x
McMurray		4		
Loca		E	x	x
Extended		E	x	x
Metro			-	x
McVeytown		C-4	x	x
Mechanicsburg	g	G-4	x	x
Mendenhall		4		
Local		G	x	x
Metro			-	x
Mercer		E-4	x	x
Middletown		G-4	x	x
Midland		E-4	x	x
Millersville		F-4	x	x
Millheim	e	B-4	x	x
Millville	e, g	C-4	x	x
Milton		E-4	x	x
Minersville		D-4	x	x
Monessen		D-3	x	x
Monongahela	g	4		
Local		D	x	x
Metro-Plus		D	-	x

For explanation of Note Symbols g and x, see Section 3.6.2

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability, (Cont'd.)

3.6.1 Dial Tone Line Cells & Local Usage Option Tables, (Cont'd.)

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Moosic	g	F-4	x	x
Morrisville Local		3 G	x	x
Mortonville Local		4 F	x	x
Mortonville Metro-Plus		F	-	x
Moscow	g	E-4	x	x
Moutaintop		F-4	x	x
Mount Camel		C-4	x	x
Mount Gretna	g	D-4	x	x
Mount Jewett	g	D-4	-	x
Mount Pleasant Local		4 F	x	x
Mount Pleasant Metro-Plus		F	-	x
Mount Pocono	g	E-4	x	x
Mount Vernon		B-4	x	x
Nanticoke		F-4	x	x
Nazareth	g	G-4	x	x
Nesquehoning		C-4	x	x
New Castle		E-4	x	x
New Florence	g	A-4	x	x

For explanation of Note Symbols g and x, see Section 3.6.2

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability, (Cont'd.)

3.6.1 Dial Tone Line Cells & Local Usage Option Tables, (Cont'd.)

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Newfoundland		E-4	x	x
New Hope		4		
Local		F	x	x
Metro-Plus		F		x
New Kensington	g	3		
Local		E	x	x
Metro				x
New Philadelphia		D-4	x	x
New Salem	g	D-4	x	x
Newtown		3		
Local		F	x	x
Extended		F	x	x
Metro				x
Northampton		G-4	x	x
Northumberland	g	C-4	x	x
North Wales		3		
Local		G	x	x
Extended		G	x	x
Metro			-	x
Numidia		C-4	x	x
Oakdale		4		
Local		E	x	x
Metro			-	x
Olyphant	g	F-4	x	x
Orwigsburg	g	D-4	x	x

For explanation of Note Symbols g and x, see Section 3.6.2

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability, (Cont'd.)

3.6.1 Dial Tone Line Cells & Local Usage Option Tables, (Cont'd.)

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Osceola Mills		C-4	x	x
Oxford		C-4	x	x
Palmyra		G-4	x	x
Paris		C-4	x	x
Parkesburg		E-4	x	x
Parkwood	g	C-4	x	x
Patton	g	E-4	x	x
Pennsburg	g	E-4	x	x
Perkasie		4		
Local		F	x	x
Metro-Plus		F		x
Perryopolis	g	4		
Local		E	x	x
Metro-Plus		E	-	x
				x
Philipsburg		D-4	x	x
Phoenixville		3		
Local		F	x	x
Extended		F	x	x
Metro				x
Pittston		F-3	x	x
Plumsteadville	f	4		
Local		F	s	x
Metro-Plus		F	-	x

For explanation of Note Symbols g and x, see Section 3.6.2

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c



SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability, (Cont'd.)

3.6.1 Dial Tone Line Cells & Local Usage Option Tables, (Cont'd.)

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Plymouth		F-3	x	x
Point Marion		E-4	x	x
Portage	g	B-4	x	x
Port Allegany		B-4	x	x
Pottstown		C-3	x	x
Pottsville		D-3	x	x
Pughtown Local		4 F	x	x
Metro-Plus		F		x
Punxsutawney	g	B-4	x	x
Quakertown		E-4	x	x
Reading		G-3	x	x
Renovo	g	A-4	x	x
Republic		D-4	x	x
Rew		C-4	x	x
Reynoldsville	g	C-4	x	x
Riegelsville	g	G-4	x	x
Rochester Local		4 F	x	x
Metro-Plus		F	-	x
Roulette		B-4	x	x

For explanation of Note Symbols g and x, see Section 3.6.2

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability, (Cont'd.)

3.6.1 Dial Tone Line Cells & Local Usage Option Tables, (Cont'd.)

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Royersford		3		
Local		G	x	x
Metro-Plus		G		x
Russell		C-4	x	x
Saint Clair		D-4	x	x
Saxton	g	A-4	x	x
Schuylkill Haven		D-4	x	x
Schwenksville		4		
Local		G	x	x
Metro-Plus		G		x
Scottdale		4		
Local		D	x	x
Metro-Plus		D		x
Scranton		F-3	x	x
Shamokin		D-4	x	x
Sharon		D-3	x	x
Sharpsville		E-4	x	x
Shenandoah		C-4	x	x
Slatington		G-4	x	x
Smethport		C-4	x	x
Smithfield		D-4	x	x

For explanation of Note Symbols g and x, see Section 3.6.2

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability, (Cont'd.)

3.6.1 Dial Tone Line Cells & Local Usage Option Tables, (Cont'd.)

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Smiths Ferry		E-4	x	x
Smock	g	D-4	x	x
Snow Shoe		C-4	x	x
Souderton		4		
Local		G	x	x
Metro-Plus		G	-	x
Springdale	g	3		
Local		E	x	x
Metro			-	x
Spring Mills		E-4	x	x
Springtown	g	G-4	x	x
State College		E-3	x	x
Strasburg		F-4	x	x
Stroudsburg		E-4	x	x
Sugar Grove	e	C-4	x	x
Sunbury		E-4	x	x
Sykesville	g	C-4	x	x
Tamaqua	g	D-4	x	x
Tarentum	g	4		
Local		E	x	x
Metro-Plus		E	x-	x

For explanation of Note Symbols g and x, see Section 3.6.2

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability, (Cont'd.)

3.6.1 Dial Tone Line Cells & Local Usage Option Tables, (Cont'd.)

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Taylor	g	F-3	x	x
Tidioute	e, g	D-4	x	x
Tionesta		A-4	x	x
Tyrone		E-4	x	x
Ulysses	g	A-4	x	x
Uniontown		E-4	x	x
Unionville Local Metro-Plus		4 F F	x	x
Upper Black Eddy		E-4	x	x
Wallenpaupack		E-4	x	x
Wampum		E-4	x	x
Warren		C-4	x	x
Washington Local Metro-Plus		4 E E	x	x x
Washingtonville	g	D-4	x	x
Weatherly		D-4	x	x
West Alexander		E-4	x	x
West Chester Local Extended Metro		3 F F -	x x -	x x x

For explanation of Note Symbols g and x, see Section 3.6.2

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability, (Cont'd.)

3.6.1 Dial Tone Line Cells & Local Usage Option Tables, (Cont'd.)

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
West Grove		F-4	x	x
West Middlesex	g	D-4	x	x
West Newton		4		
Local		C	x	x
Extended		C		x
Metro				x
Westtown		4		
Local		E	x	x
Extended		E	x	x
Metro				x
White Haven		E-4	x	x
Wilkes-Barre		F-3	x	x
Williamsport		E-3	x	x
Winburne		C-4	x	x
Woolrich	g	C-4	x	x
Wycombe		4		
Local		F	x	x
Extended		F	x	x
Metro				x
Wyoming	g	G-3	x	x

For explanation of Note Symbols g and x, see Section 3.6.2

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability, (Cont'd.)

3.6.1 Dial Tone Line Cells & Local Usage Option Tables, (Cont'd.)

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Yardley Local Metro		3 G	x	x x
Youngsville		C-4	x	x
Youngwood Local Metro-Plus	g	4 E E	x	x x
Zelienople	g	E-4	x	x

For explanation of Note Symbols g and x, see Section 3.6.2

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability, (Cont'd.)

3.6.2 Dial Tone Line Cells & Local Usage Options - Miscellaneous Notes

Listed below is an explanation of the Notes used for the preceding tariff sheets.

- g Hometown-Plus Usage Option available to individual line residence customers only.
- x Indicates service is available.

---

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

*PAL9700c*

SECTION 4.0 - SERVICE CHARGES AND SURCHARGES

4.1 Service Order and Change Charges

Non-recurring charges apply to processing Service Orders for new service and for changes in service.

	<u>Residential</u>	<u>Business</u>
Line Installation / Move / Add Charge		
First Line	\$55.00	\$192.50 (I)
Each Additional Line, Same Order	\$25.00	\$ 87.50 (I)
Line Change Charge		
First Line	\$25.00	\$ 43.75 (I)
Each Additional Line, Same Order	\$25.00	\$ 43.75 (I)
Line Disconnect Charge	\$10.00	\$ 17.50 (I)
Primary Interexchange Carrier Change Charge	\$10.00	\$ 17.50 (I)

4.2 Maintenance Visit Charges

Maintenance Visit Charges apply when the Company dispatches personnel to a Customer's premises to perform work necessary for effecting changes in service or resolving troubles reported by the Customer when the trouble is found to be caused by the Customer's facilities.

Maintenance Visit Charges will be credited to the Customer's account in the event trouble is not found in the Company facilities, but the trouble is later determined to be in those facilities.

The time period for which the Maintenance Visit Charges is applied will commence when Company personnel are dispatched at the Customer premises and end when work is completed. The rates for Maintenance of Service vary by time per Customer request.

	<u>Residential</u>	<u>Business</u>
Maintenance Visit Charge		
Initial 15 minutes	\$26.00	\$65.19 (I)
Each additional 15 minutes	\$11.00	\$19.25 (I)

4.3 Restoration of Service

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

	<u>Residential</u>	<u>Business</u>
Per occasion		
First Line	\$50.00	\$175.00 (I)
Each Additional Line	\$ 0.00	\$175.00 (I)

ISSUED: October 2, 2020

EFFECTIVE: November 1, 2020

Issued By: Senior Regulatory Counsel  
 4001 Rodney Parham Road  
 Little Rock, AR 72212



SECTION 4.0 - SERVICE CHARGES AND SURCHARGES

4.4 Voice Mail Connection Charge

When a new Customer subscribes to a Company service which includes Voice Mail, a connection charge applies to the initiation of Voice Mail Service. The Voice Mail Connection charge is waived when the new Customer disconnects Voice Mail Service from the underlying incumbent local exchange carrier to switch to the Company's service.

	<u>Nonrecurring Charge</u>	
Residential Voice Mail Connection		(C)
Per Line:	\$20.00	(C)
Business Voice Mail Connection		
Per Line:	\$35.00	(I)

---

ISSUED: October 2, 2020

EFFECTIVE: November 1, 2020

Issued by: Senior Regulatory Counsel  
4001 Rodney Parham Road  
Little Rock, AR 72212

SECTION 5.0 - NETWORK EXCHANGE SERVICES

5.1 General

Local exchange services are available on a facilities and resale basis. Bundled services and stand alone services are available to residential and small business Customers in Bell Atlantic territories.

5.1.1 Rate Periods for Time of Day Sensitive Services

For time of day, usage sensitive services, the following rate periods apply unless otherwise specified in this tariff:

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 5:00 PM*	DAYTIME RATE PERIOD						
5:00 PM TO 10:00 PM*	EVENING RATE PERIOD						EVE
10:00 PM TO 8:00 AM*	NIGHT/WEEKEND RATE PERIOD						

\* Up to but not including.

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

---

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.1 General, (Cont'd.)

5.1.1 Rate Periods for Time of Day Sensitive Services, (Cont'd.)

- A. Calls are billed based on the rate in effect for the actual time period(s) during which the call occurs. Calls that cross rate period boundaries are billed the rates in effect in that boundary for each portion of the call, based on the time of day at the Customer location.
- B. For services subject to holiday discounts, the following are Company recognized national holidays, determined at the location of the calling station. Calls made between 8:00 AM to, but not including, 5:00 PM will be billed at the evening rate, when these holidays fall on a Monday through Friday. All calls will be billed at their normal rate when these holidays fall on a Saturday or Sunday.

New Year's Day	January 1
Memorial Day	As Federally Observed
Independence Day	July 4
Thanksgiving Day	As Federally Observed
Christmas Day	December 25

---

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

---

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.1 General, (Cont'd.)

5.1.2 Description

Local Services are provided through the use of both resold and facilities based switching and transport facilities.

All nonbundled business services in this tariff are offered at a discount off of rates for monthly recurring listed in Section 5 for local recurring and local usage charges when the business Customer enters into a term commitment. The discount does not apply to nonrecurring charges, End-User Common Line Recovery charges, Combination Charges, charges associated with bundled services, operator service charges, or directory listing charges.

The business Customer who enters into a term agreement agrees that if service is discontinued before the expiration of the term indicated below, the Customer will be liable for monthly fees for the remainder of the term, based on the average of the last three months' bills or \$250 per month, whichever is greater. This does not apply for the first ninety (90) days of service.

A. Option 1 - Business Standard Service

Standard Service is offered on a month to month basis at the rates specified herein.

B. Option 2 - Business One Year Term

Standard Service is offered 10% below the basic monthly recurring charges and usage rates as specified herein.

(C)  
(C)

C. Option 3 - Business Two Year Term

Standard Service is offered 15% below the basic monthly recurring charges and usage rates as specified herein.

---

ISSUED: November 13, 2001

EFFECTIVE: December 13, 2001

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL011

---

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.2 Standard Residence Local Exchange Service\*

(C)

Standard Residence Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Residence Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. An optional per line Hunting feature is available for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate, measured rate or message rate basis depending on the service plan selected by the Customer. Not all service plans will be available in all areas.

Recurring charges for Standard Residence Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

\*Effective April 1, 2005, this service is grandfathered and is available only to existing customers at existing locations.

(C)  
(C)

---

ISSUED: March 23, 2005

EFFECTIVE: April 1, 2005

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL0503

---

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.2 Standard Residence Local Exchange Service, (Cont'd.)

5.2.1 Monthly Recurring Charges

A. Standard Residential Unlimited Local Exchange Service

Residential Unlimited Local Exchange Service provides the following features and functions:

1. Dial Tone
2. Unlimited local voice calling
3. Standard Directory Listing
4. Access to Directory Assistance Service.
5. Touch Tone Calling Service.
6. Access to Message Toll Telephone Service and Optional Dial Station-To-Station Calling Plan Services.
7. Access to Operator Services.
8. Access to 800/888 Services.
9. Access to Alerting and Reporting Systems (9-1-1 dialing).
10. Access to the Pennsylvania Telecommunications Relay Service.

Any additional features must be purchased separately.

The following monthly recurring rates apply to Standard Residential Unlimited Local Exchange Service.

Zone	Monthly Rate Per Line
1	\$31.75
2	\$31.75
3	\$31.75
4	\$61.75

(C)

(C)

---

ISSUED: July 15, 2004

EFFECTIVE: August 15, 2004

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL0405

---

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

[THIS PAGE RESERVED FOR FUTURE USE.]

(C)

(C)

---

ISSUED: July 15, 2004

EFFECTIVE: August 15, 2004

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL0405

---

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

[THIS PAGE RESERVED FOR FUTURE USE.]

(C)

(C)

---

ISSUED: July 15, 2004

EFFECTIVE: August 15, 2004

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL0405



SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.2 Standard Residence Local Exchange Service, (Cont'd.)

5.2.2 Other Monthly Recurring Charges

A. End-User Common Line (EUCL) Recovery Charge

A monthly recurring charge applies to recovery of End User Common Line charges billed to the Company by the incumbent LEC, pursuant to the Company's federal rate schedules.

(C)  
|  
(C)

B. Combination Charge

A Combination Charge applies to each line to allow the Company to combine elements into a service offering available to Customers in the State of Pennsylvania.

	Monthly
UNE-P Combination Charge	\$10.00
Total Resale Combination Charge	\$10.00

5.2.3 Exchange Service Options - Usage Charges

A. Flat Rate Service

No measured or message charges apply to direct-dialed calls placed or received from Flat Rate service lines. Customers receive unlimited calling within their local calling area. Operator usage charges, however, apply as indicated below for all Exchanges.

	Initial 3	Additional 3
	Minutes	Minutes
Operator Usage	\$0.05	\$0.05

ISSUED: April 2, 2001

EFFECTIVE: May 2, 2001

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL0104

---

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.2 Standard Residence Local Exchange Service, (Cont'd.)

5.2.3 Exchange Service Options - Usage Charges, (Cont'd.)

B. Measured Service Usage

Customers will receive monthly usage allowances consistent with the local usage plan selected

These allowances are applied to local calls placed from the Customer's line. Local usage in excess of the allowance will be billed in arrears. Usage is billed in one (1) minute increments with partial minutes counting as one (1) full minute.

1. Pennsylvania Exchanges

	DAY <sup>1</sup>		NIGHT/WKD <sup>1</sup>	
	Initial Minute	Additional Minute	Initial Minute	Additional Minute
Direct-Dialed Usage	\$0.070	\$0.00	\$0.035	\$0.00
Operator Usage	\$0.070	\$0.00	\$0.028	\$0.00

<sup>1</sup> Monday through Friday, 8:00 AM to, but not including, 10:00 PM; All other times are Night/Weekend.

---

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.2 Standard Residence Local Exchange Service, (Cont'd.)

5.2.3 Exchange Service Options - Usage Charges, (Cont'd.)

B. Measured Service Usage, (Cont'd.)

2. Philadelphia Metro Exchanges

	DAY		EVENING		NIGHT/WKD	
	Initial Minute	Additional Minute	Initial Minute	Additional Minute	Initial Minute	Additional Minute
Direct Dialed Usage						
Metro Call Band 1	Note 1	Note 1	Note 1	Note 1	Note 1	Note 1
Metro Call Band 2	\$0.040	\$0.040	Note 1	Note 1	Note 1	Note 1
Metro Call Band 3	\$0.040	\$0.040	Note 1	Note 1	Note 1	Note 1
Metro Call Band 4	\$0.040	\$0.040	Note 1	Note 1	Note 1	Note 1
Metro Call Band 5	\$0.040	\$0.040	Note 1	Note 1	Note 1	Note 1
Operator Usage						
Metro Call Band 1	Note 2	Note 2	Note 2	Note 2	Note 2	Note 2
Metro Call Band 2	\$0.090	\$0.030	\$0.050	\$0.020	\$0.030	\$0.010
Metro Call Band 3	\$0.120	\$0.040	\$0.070	\$0.030	\$0.040	\$0.010
Metro Call Band 4	\$0.150	\$0.060	\$0.090	\$0.040	\$0.050	\$0.020
Metro Call Band 5	\$0.180	\$0.070	\$0.110	\$0.040	\$0.050	\$0.020

Note 1 B Residential Band 1 calls are billed per message at \$0.070 for weekday calls 8:00 AM to, but not including, 10:00 PM, and \$0.035 for night/weekend calls placed 10:00 PM to, but not including, 8:00 AM, and all day Saturday and Sunday. Residential Band 2-5 night/weekend calls are billed at \$0.025 per minute.

Note 2 B Residential Band 1 calls are billed per message at \$0.070 for weekday calls 8:00 AM to, but not including, 10:00 PM, and \$0.028 for night/weekend calls placed 10:00 PM to, but not including, 8:00 AM, and all day Saturday and Sunday.

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.2 Standard Residence Local Exchange Service, (Cont'd.)

5.2.3 Exchange Service Options - Usage Charges, (Cont'd.)

B. Measured Service Usage, (Cont'd.)

3. Philadelphia Suburban Exchanges

	DAY		EVENING		NIGHT/WKD	
	Initial Minute	Additional Minute	Initial Minute	Additional Minute	Initial Minute	Additional Minute
Direct Dialed Usage						
Metro Call Band 1	Note 1	Note 1	Note 1	Note 1	Note 1	Note 1
Metro Call Band 2	\$0.040	\$0.040	Note 1	Note 1	Note 1	Note 1
Metro Call Band 3	\$0.040	\$0.040	Note 1	Note 1	Note 1	Note 1
Metro Call Band 4	\$0.040	\$0.040	Note 1	Note 1	Note 1	Note 1
Metro Call Band 5	\$0.040	\$0.040	Note 1	Note 1	Note 1	Note 1
Metro Call Band 6	\$0.040	\$0.040	Note 1	Note 1	Note 1	Note 1
Operator Usage						
Metro Call Band 1	Note 2	Note 2	Note 2	Note 2	Note 2	Note 2
Metro Call Band 2	\$0.090	\$0.030	\$0.050	\$0.020	\$0.030	\$0.010
Metro Call Band 3	\$0.120	\$0.040	\$0.070	\$0.030	\$0.040	\$0.010
Metro Call Band 4	\$0.150	\$0.060	\$0.090	\$0.040	\$0.050	\$0.020
Metro Call Band 5	\$0.180	\$0.070	\$0.110	\$0.040	\$0.050	\$0.020
Metro Call Band 6	\$0.210	\$0.080	\$0.120	\$0.050	\$0.060	\$0.020

Note 1 B Residential Band 1 calls are billed per message at \$0.070 for weekday calls 8:00 AM to, but not including, 10:00 PM, and \$0.035 for night/weekend calls placed 10:00 PM to, but not including, 8:00 AM, and all day Saturday and Sunday. Residential Band 2-6 night/weekend calls are billed at \$0.025 per minute.

Note 2 B Residential Band 1 calls are billed per message at \$0.070 for weekday calls 8:00 AM to, but not including, 10:00 PM, and \$0.028 for night/weekend calls placed 10:00 PM to, but not including, 8:00 AM, and all day Saturday and Sunday.

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.2 Standard Residence Local Exchange Service, (Cont'd.)

5.2.3 Exchange Service Options - Usage Charges, (Cont'd.)

B. Measured Service Usage, (Cont'd.)

4. Pittsburgh Metro Exchanges

	DAY		EVENING		NIGHT/WKD	
	Initial Minute	Additional Minute	Initial Minute	Additional Minute	Initial Minute	Additional Minute
Direct Dialed Usage						
Metro Call Band 1	Note 1	Note 1	Note 1	Note 1	Note 1	Note 1
Metro Call Band 2	\$0.090	\$0.030	\$0.050	\$0.020	\$0.030	\$0.010
Metro Call Band 3	\$0.120	\$0.040	\$0.070	\$0.030	\$0.040	\$0.010
Metro Call Band 4	\$0.150	\$0.060	\$0.090	\$0.040	\$0.050	\$0.020
Operator Usage						
Metro Call Band 1	Note 1	Note 1	Note 1	Note 1	Note 1	Note 1
Metro Call Band 2	\$0.090	\$0.030	\$0.050	\$0.020	\$0.030	\$0.010
Metro Call Band 3	\$0.120	\$0.040	\$0.070	\$0.030	\$0.040	\$0.010
Metro Call Band 4	\$0.150	\$0.060	\$0.090	\$0.040	\$0.050	\$0.020

Note 1 B Residential Band 1 calls are billed per message at \$0.070 for weekday calls 8:00 AM to, but not including, 10:00 PM, and \$0.028 for night/weekend calls placed 10:00 PM to, but not including, 8:00 AM, and all day Saturday and Sunday.

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.2 Standard Residence Local Exchange Service, (Cont'd.)

5.2.3 Exchange Service Options - Usage Charges, (Cont'd.)

B. Measured Service Usage, (Cont'd.)

5. Pittsburgh Suburban Exchanges

	DAY		EVENING		NIGHT/WKD	
	Initial Minute	Additional Minute	Initial Minute	Additional Minute	Initial Minute	Additional Minute
Direct Dialed Usage						
Metro Call Band 1	Note 1	Note 1	Note 1	Note 1	Note 1	Note 1
Metro Call Band 2	\$0.040	\$0.040	Note 1	Note 1	Note 1	Note 1
Metro Call Band 3	\$0.040	\$0.040	Note 1	Note 1	Note 1	Note 1
Metro Call Band 4	\$0.040	\$0.040	Note 1	Note 1	Note 1	Note 1
Metro Call Band 5	\$0.040	\$0.040	Note 1	Note 1	Note 1	Note 1
Operator Usage						
Metro Call Band 1	Note	Note 1	Note 1	Note 1	Note 1	Note 1
Metro Call Band 2	\$0.090	\$0.030	\$0.050	\$0.020	\$0.030	\$0.010
Metro Call Band 3	\$0.120	\$0.040	\$0.070	\$0.030	\$0.040	\$0.010
Metro Call Band 4	\$0.150	\$0.060	\$0.090	\$0.040	\$0.050	\$0.020
Metro Call Band 5	\$0.180	\$0.070	\$0.110	\$0.040	\$0.050	\$0.020

Note 1 B Residential Band 1 calls are billed per message at \$0.070 for weekday calls 8:00 AM to, but not including, 10:00 PM, and \$0.035 for night/weekend calls placed 10:00 PM to, but not including, 8:00 AM, and all day Saturday and Sunday. Residential Band 2-5 night/weekend calls are billed at \$0.025 per minute.

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.3 Standard Business Local Exchange Service\*

Standard Business Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Business Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. Company's business services which are billed on a flat rate basis are available only for business voice use, and may not be used for other purposes, including but not limited to, placing calls using automatic dialing devices and/or for data transmission. An optional per line Hunting feature is available for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate, measured rate or message rate basis depending on the service plan selected by the Customer. Not all service plans will be available in all areas.

Recurring charges for Standard Business Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

\*Effective April 1, 2005, this service is grandfathered and is available only to existing customers at existing locations.

---

ISSUED: March 23, 2005

EFFECTIVE: April 1, 2005

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL0503

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.3 Standard Business Local Exchange Service, (Cont'd.)

5.3.1 Monthly Recurring Charges

A. Access Line Rates

The following charges apply to Standard Business Local Exchange Service lines or trunks per month. Rates and charges include Touchtone Service. The rates and charges below apply to service provided on a month-to-month basis.

Dial Tone Line Cell (DTLC)	Business Single LineRate	Business Multiple Line/Trunk Rate
DTLC 1	\$21.49	\$17.08
DTLC 2	\$26.74	\$22.33
DTLC 3	\$31.99	\$27.58
DTLC 4	\$37.24	\$32.83

(I)  
|  
|  
(I)

ISSUED: October 2, 2020

EFFECTIVE: November 1, 2020

Issued by: Senior Regulatory Counsel  
 4001 Rodney Parham Road  
 Little Rock, AR 72212





SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.3 Standard Business Local Exchange Service, (Cont'd.)

5.3.1 Monthly Recurring Charges, (Cont'd.)

B. Local Usage Options, (Cont'd.)

3. Philadelphia and Pittsburgh Suburban Exchanges

RATE GROUP	Usage Options - Addition to Line Rate				
	Budget Usage	Standard Usage	Local Area Value Usage	Local Area Unlimited Usage	Metro Area Unlimited Usage
All	\$0.00	\$14.49	\$38.64	\$49.35*	NA

\* Local Area Unlimited Usage option for Pittsburgh Suburban exchanges is \$40.16.

(I)  
(I)

4. Usage Options Definitions

- Budget All calls within the Local Area are priced on a measured or message basis with no monthly calling allowance.
- Standard All calls within the Local Area are priced on a measured or message basis with a \$8.00 monthly calling allowance.
- Local Area Value All calls within the Local Area are priced on a measured or message basis with a \$24.00 monthly calling allowance.
- Local Area Unlimited<sup>1</sup> No limit on the number of local calls per month within the Local Area for a flat rate.
- Extended Area Unlimited<sup>1</sup> No limit on the number of local calls per month within the Extended Area for a flat rate.
- Metro Area Unlimited<sup>1</sup> No limit on the number of local calls per month within the Metro Area for a flat rate.

<sup>1</sup> Availability is limited to new customers who subscribed to Bell Atlantic's unlimited calling plan at the time of conversion to the Company's service.

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.3 Standard Business Local Exchange Service, (Cont'd.)

5.3.2 Other Monthly Recurring Charges

A. End-User Common Line (EUCL) Recovery Charge

A monthly recurring charge applies to recovery of End User Common Line charges billed to the Company by the incumbent LEC, pursuant to the Company's federal rate schedules.

B. Combination Charge

A Combination Charge applies to each line to allow the Company to combine elements into a service offering available to Customers in the State of Pennsylvania.

	Monthly	
UNE-P Combination Charge	\$21.00	(I)
Total Resale Combination Charge	\$21.00	(I)

5.3.3 Exchange Service Options - Usage Charges

A. Flat Rate Service

No measured or message charges apply to direct-dialed calls placed or received from Flat Rate service lines. Customers receive unlimited calling within their local calling area. Operator usage charges, however, apply as indicated below for all Exchanges.

Operator Usage	Initial 3 Minutes	Additional 3 Minutes
	\$0.09	\$0.09

(I)

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.3 Standard Business Local Exchange Service, (Cont'd.)

5.3.3 Exchange Service Options - Usage Charges, (Cont'd.)

B. Measured Service Usage

Customers will receive monthly usage allowances consistent with the local usage plan selected

These allowances are applied to local calls placed from the Customer's line. Local usage in excess of the allowance will be billed in arrears. Usage is billed in one (1) minute increments with partial minutes counting as one (1) full minute.

1. Pennsylvania Exchanges

	DAY <sup>1</sup>		NIGHT/WKD <sup>1</sup>	
	Initial Minute	Additional Minute	Initial Minute	Additional Minute
Direct-Dialed Usage	\$0.050	\$0.050	\$0.050	\$0.050
Operator Usage	\$0.120	\$0.000	\$0.050	\$0.000

(I)  
(I)

<sup>1</sup> Monday through Friday, 8:00 AM to, but not including, 10:00 PM; All other times are Night/Weekend.



SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.3 Standard Business Local Exchange Service, (Cont'd.)

5.3.3 Exchange Service Options - Usage Charges, (Cont'd.)

B. Measured Service Usage, (Cont'd.)

3. Philadelphia Suburban Exchanges

	DAY		EVENING		NIGHT/WKD	
	Initial Minute	Additional Minute	Initial Minute	Additional Minute	Initial Minute	Additional Minute
Direct Dialed Usage						
Metro Call Band 1	\$0.050	\$0.050	\$0.050	\$0.050	\$0.050	\$0.050
Metro Call Band 2	\$0.070	\$0.070	\$0.070	\$0.070	\$0.070	\$0.070
Metro Call Band 3	\$0.090	\$0.090	\$0.090	\$0.090	\$0.090	\$0.090
Metro Call Band 4	\$0.090	\$0.090	\$0.090	\$0.090	\$0.090	\$0.090
Metro Call Band 5	\$0.090	\$0.090	\$0.090	\$0.090	\$0.090	\$0.090
Metro Call Band 6	\$0.090	\$0.090	\$0.090	\$0.090	\$0.090	\$0.090
Operator Usage						
Metro Call Band 1	Note 1	Note 1	Note 1	Note 1	Note 1	Note 1
Metro Call Band 2	\$0.160	\$0.050	\$0.090	\$0.040	\$0.050	\$0.020
Metro Call Band 3	\$0.210	\$0.070	\$0.120	\$0.050	\$0.070	\$0.020
Metro Call Band 4	\$0.260	\$0.110	\$0.160	\$0.070	\$0.090	\$0.040
Metro Call Band 5	\$0.320	\$0.120	\$0.190	\$0.070	\$0.090	\$0.040
Metro Call Band 6	\$0.370	\$0.140	\$0.210	\$0.090	\$0.110	\$0.040

Note 1 B Business Band 1 calls are billed per message at \$0.120 for weekday calls 8:00 AM to, but not including, 10:00 PM, and \$0.050 for night/weekend calls placed 10:00 PM to, but not including, 8:00 AM, and all day Saturday and Sunday. Residential Band 2-6 night/weekend calls are billed at \$0.028 per minute.

ISSUED: October 2, 2020

EFFECTIVE: November 1, 2020

Issued by: Senior Regulatory Counsel  
 4001 Rodney Parham Road  
 Little Rock, AR 72212

(I)  
 ---  
 (I)  
 ---  
 (I)  
 ---  
 (I)  
 ---  
 (I)

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.3 Standard Business Local Exchange Service, (Cont'd.)

5.3.3 Exchange Service Options - Usage Charges, (Cont'd.)

B. Measured Service Usage, (Cont'd.)

4. Pittsburgh Metro Exchanges

	DAY		EVENING		NIGHT/WKD	
	Initial Minute	Additional Minute	Initial Minute	Additional Minute	Initial Minute	Additional Minute
Direct Dialed Usage						
Metro Call Band 1	\$0.050	\$0.050	\$0.050	\$0.050	\$0.050	\$0.050
Metro Call Band 2	\$0.070	\$0.070	\$0.070	\$0.070	\$0.070	\$0.070
Metro Call Band 3	\$0.090	\$0.090	\$0.090	\$0.090	\$0.090	\$0.090
Metro Call Band 4	\$0.090	\$0.090	\$0.090	\$0.090	\$0.090	\$0.090
Operator Usage						
Metro Call Band 1	Note 1	Note 1	Note 1	Note 1	Note 1	Note 1
Metro Call Band 2	\$0.160	\$0.050	\$0.090	\$0.040	\$0.050	\$0.020
Metro Call Band 3	\$0.210	\$0.070	\$0.120	\$0.050	\$0.070	\$0.020
Metro Call Band 4	\$0.260	\$0.110	\$0.160	\$0.070	\$0.090	\$0.040

Note 1 B Business Band 1 calls are billed per message at \$0.120 for weekday calls 8:00 AM to, but not including, 10:00 PM, and \$0.050 for night/weekend calls placed 10:00 PM to, but not including, 8:00 AM, and all day Saturday and Sunday.

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.3 Standard Business Local Exchange Service, (Cont'd.)

5.3.3 Exchange Service Options - Usage Charges, (Cont'd.)

B. Measured Service Usage, (Cont'd.)

5. Pittsburgh Suburban Exchanges

	DAY		EVENING		NIGHT/WKD	
	Initial Minute	Additional Minute	Initial Minute	Additional Minute	Initial Minute	Additional Minute
Direct Dialed Usage						
Metro Call Band 1	Note 1	Note 1	Note 1	Note 1	Note 1	Note 1
Metro Call Band 2	\$0.160	\$0.050	\$0.090	\$0.040	\$0.050	\$0.020
Metro Call Band 3	\$0.210	\$0.070	\$0.120	\$0.050	\$0.070	\$0.020
Metro Call Band 4	\$0.260	\$0.110	\$0.160	\$0.070	\$0.090	\$0.040
Metro Call Band 5	\$0.320	\$0.120	\$0.190	\$0.070	\$0.090	\$0.040
Operator Usage						
Metro Call Band 1	Note	Note 1	Note 1	Note 1	Note 1	Note 1
Metro Call Band 2	\$0.160	\$0.050	\$0.090	\$0.040	\$0.050	\$0.020
Metro Call Band 3	\$0.210	\$0.070	\$0.120	\$0.050	\$0.070	\$0.020
Metro Call Band 4	\$0.260	\$0.110	\$0.160	\$0.070	\$0.090	\$0.040
Metro Call Band 5	\$0.320	\$0.120	\$0.190	\$0.070	\$0.090	\$0.040

(I)  
|  
|  
|  
(I)  
|  
|  
|  
(I)

Note 1 B Business Band 1 calls are billed per message at \$0.120 for weekday calls 8:00 AM to, but not including, 10:00 PM, and \$0.050 for night/weekend calls placed 10:00 PM to, but not including, 8:00 AM, and all day Saturday and Sunday. Residential Band 2-5 night/weekend calls are billed at \$0.025 per minute.

(I)  
(I)

ISSUED: October 2, 2020

EFFECTIVE: November 1, 2020

Issued by: Senior Regulatory Counsel  
 4001 Rodney Parham Road  
 Little Rock, AR 72212



SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.4 Residential Bundled Local Service

(C)  
|  
|  
(C)

---

ISSUED: December 7, 2004

EFFECTIVE: January 7, 2005

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL041

---

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.4 Residential Bundled Local Service, (cont'd.) (C)

5.4.1 Description (C)

The Company offers basic local exchange service only as part of a bundle or package of telecommunications services to residential Customers. For service packages which include unlimited local, intraLATA, and/or interLATA usage, the services are available for residential voice calling only. If it is determined that usage is not consistent with residential voice applications, such as for Internet access services, commercial facsimile or auto-dialing, telemarketing or other non-residential uses; Company may immediately suspend, restrict or cancel the customer's service without prior notice and assess an additional \$50.00 monthly recurring charge for each month in which such usage occurred. Incidental Internet and other data usage is permitted, provided however, that any usage in excess of 5,000 minutes per month shall be presumed to be not consistent with residential voice applications and shall be subject to the conditions above.

5.4.2 [Reserved for Future Use] (C)

|  
(C)

5.4.3 Combination Charge (C)

A Combination Charge applies to each line to allow the Company to combine elements into a service offering available to Customers in the State of Pennsylvania.

	<u>Monthly</u>
UNE-P Combination Charge	\$10.00
Total Resale Combination Charge	\$10.00

---

ISSUED: December 7, 2004

EFFECTIVE: January 7, 2005

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL041

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.4 Residential Bundled Local Service, (cont'd.) (C)

5.4.4 Feature Installation Charge (C)

When the Local Bundle Customer adds Custom Calling or CLASS features to an existing service or to an additional line, a nonrecurring charge applies per order, per line. This charge applies in lieu of a service order change charge when the only change is feature activation. This nonrecurring Charge is listed in Section 5.5. (C)

5.4.5 Additional Lines (C)

Bundled Service Customers may purchase multiple lines or additional lines to existing services. An individual customer is limited to a maximum of ten (10) lines in service at any one time. The bundle rates below apply to the primary line. Each additional line will be billed at the rate specified for Additional Lines in the Local Bundle package(s) below.

---

ISSUED: December 7, 2004

EFFECTIVE: January 7, 2005

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL041

---

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.4 Residential Bundled Local Service, (cont'd.) (C)

5.4.6. Vacation Hold Discount \* (C)

Vacation Hold allows Customers a discount when they are not using their local residential bundled service. Customers will be eligible for Vacation Hold Service after three months of service and if their account is in good standing. The minimum period for Vacation Hold is 1 month and the maximum length of time the discount can be applied is 6 consecutive months per year. Customers can only receive the discount one time per year based on the anniversary date. A one time fee applies to initiate the Vacation Hold Discount. The Vacation Hold Discount will automatically be disconnected upon usage or at the end of the specified end period whichever comes first. Lines on the Vacation Hold Discount will be blocked from making long distance calls during the period of the discount.

(A) Nonrecurring Charge \$20.00

(B) Monthly Recurring Discount for Initial Line

Zone 1	-	\$23.00
Zone 2	-	\$23.00
Zone 3	-	\$25.00
Zone 3	-	\$25.00

(C) Monthly Recurring Discount for Each Additional Line

Zone 1	-	\$15.00
Zone 2	-	\$15.00
Zone 3	-	\$10.00
Zone 3	-	\$10.00

*\* As of September 24, 2003, this offering is only available to customers currently subscribed to this Vacation Hold Discount at current locations.*

---

ISSUED: December 7, 2004

EFFECTIVE: January 7, 2004

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL041

---

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.4 Residential Bundled Local Service, (cont'd.)

5.4.7 Local Bundle I\*

Local Bundle I includes the following services:

200 minutes of long distance service;

All Custom Calling and CLASS (except Voice Mail, Three Way Calling and Custom Ringing and excluding the custom calling features that are priced on a per call basis); and

Unlimited Local Calling.

1. Usage Charges

For toll calls in excess of allowance, see the Company's Pennsylvania Tariff No. 3 for Long Distance Bundle No. 1.

2. Monthly Recurring Charges

DTLC 1	\$62.95	(I)
DTLC 2	\$62.95	(I)
DTLC 3	\$72.95	(I)
DTLC 4	\$77.95	(I)

*\*As of September 13, 2002, this plan is grandfathered and only available to existing Customers at existing locations*

---

ISSUED: June 30, 2006

EFFECTIVE: August 1, 2006

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL060

---

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.4 Residential Bundled Local Service, (cont'd.)

5.4.8 Local Bundle II\*

Local Bundle II includes the following services:

All Customer Calling and CLASS Features (except Voice Mail, Three Way Calling and Custom Ringing and excluding the custom calling features that are priced on a per call basis);

Unlimited IntraLATA Calling; and

Unlimited Local Calling.

1. Usage Charges

Usage charges for interLATA calling are found in the Company's Pennsylvania Tariff No. 3 for Long Distance Bundle No. 3.

2. Monthly Recurring Charges

DTLC 1	\$47.95	(I)
DTLC 2	\$47.95	(I)
DTLC 3	\$54.95	(I)
DTLC 4	\$59.95	(I)

*\*As of September 13, 2002, this plan is grandfathered and only available to existing Customers at existing locations .*

---

ISSUED: June 30, 2006

EFFECTIVE: August 1, 2006

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL060

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.4 Residential Bundled Local Service, (cont'd.)

5.4.9 Local Bundle III \*

Local Bundle III includes the following services:

200 minutes of long distance service;

All Custom Calling and CLASS (except Voice Mail, Three Way Calling and Custom Ringing and excluding the custom calling features that are priced on a per call basis);

Unlimited Local Calling.

1. Usage Charges

For toll calls in excess of allowance, see the Company's Pennsylvania Tariff No. 3 for Long Distance Bundle No. 3.

2. Monthly Recurring Charges

DTLC 1	\$62.95 (I)
DTLC 2	\$62.95 (I)
DTLC 3	\$62.95 (I)
DTLC 4	\$67.95 (I)

*\*As of September 13, 2002, this plan is grandfathered and only available to existing Customers at existing locations .*

---

ISSUED: June 30, 2006

EFFECTIVE: August 1, 2006

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL060

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.4 Residential Bundled Local Service, (cont'd.)

5.4.10 Local Bundle IV \*

Local Bundle IV includes the following services:

200 minutes of long distance service;

All Custom Calling and CLASS (except Voice Mail, Three Way Calling and Custom Ringing and excluding the custom calling features that are priced on a per call basis);

Unlimited Local Calling; and

Unlimited IntraLATA calling

1. Usage Charges

For interLATA calls in excess of allowance, see the Company's Pennsylvania Tariff No. 3 for Long Distance Bundle No. 4.

2. Monthly Recurring Charges

DTLC 1	\$65.95 (I)
DTLC 2	\$65.95 (I)
DTLC 3	\$65.95 (I)
DTLC 4	\$70.95 (I)

*\*As of September 13, 2002, this plan is grandfathered and only available to existing Customers at existing locations .*

---

ISSUED: June 30, 2006

EFFECTIVE: August 1, 2006

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL060



SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.4 Residential Bundled Local Service, (cont'd.)

5.4.10 Local Bundle IV, (cont'd.)

3. Additional Lines

Additional lines are available to Local Bundle IV Customers at rates specified below. Usage on additional lines is provided at the supplemental usage rates specified in the Company's Pennsylvania Tariff No. 3 for Long Distance Bundle No. 4. This line may be equipped with the same Customer Calling and CLASS features which are ordered for the primary line.

Rate per month for each additional line

DTLC 1	\$38.00 (I)
DTLC 2	\$38.00 (I)
DTLC 3	\$38.00 (I)
DTLC 4	\$38.00 (I)

---

ISSUED: June 30, 2006

EFFECTIVE: August 1, 2006

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL060

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.4 Residential Bundled Local Service, (cont'd.)

5.4.11 Market Trial Bundle (Local Bundle V)

Market Trial Bundle (Local Bundle V) is offered in selected local markets and through selected Company sales channels on a trial basis. Market Trial Bundled Service will only be marketed until April 30, 2001, at which time service will continue at the rates specified herein until this rate schedule is withdrawn, subject to the notice conditions specified below. After April 30, 2001, no new Customers may subscribe to the service. Customers with Market Trial Bundled Service will not be eligible to move their service to a new location. Market Trial Bundled Service may be converted to a permanent offering available to all Customers after April 30. Alternatively, the Company may elect to withdraw the offering. If the Market Trial Bundled Service is withdrawn, Customers using the service will be given sixty (60) days notice and may then be moved to an alternative TALK.com offering or may elect to obtain service from another carrier.

1. Market Trial Bundle (Local Bundle V) includes the following services:

All Custom Calling and CLASS (except Voice Mail, Three Way Calling and Custom Ringing and excluding the custom calling features that are priced on a per call basis); and

Unlimited Local Calling.

2. Usage Charges:

For interLATA toll calls in excess of allowance, see the Company's Long Distance Tariff for Long Distance Bundle No. 2.

3. Monthly Recurring Charge:

DTLC 1	\$52.95 (I)
DTLC 2	\$52.95 (I)
DTLC 3	\$62.95 (I)
DTLC 4	\$67.95 (I)

---

ISSUED: June 30, 2006

EFFECTIVE: August 1, 2006

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL060

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.4 Residential Bundled Local Service, (cont'd.)

5.4.12 Local Bundle VI \*

Local Bundle VI includes the following services:

1000 minutes of interLATA long distance service to any other Customer who subscribes to local services from the company;

All Custom Calling and CLASS (except Voice Mail, Three Way Calling and Custom Ringing and excluding the custom calling features that are priced on a per call basis);

Unlimited Local Calling; and

Unlimited IntraLATA calling

1. Usage Charges

For interLATA calls in excess of allowance, see the Company's Pennsylvania Tariff No. 3 for Long Distance Bundle No. 6.

2. Monthly Recurring Charges

DTLC 1	\$65.95 (I)
DTLC 2	\$65.95 (I)
DTLC 3	\$65.95 (I)
DTLC 4	\$70.95 (I)

*\*As of September 13, 2002, this plan is grandfathered and only available to existing Customers at existing locations .*

---

ISSUED: June 30, 2006

EFFECTIVE: August 1, 2006

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL060

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.4 Residential Bundled Local Service, (cont'd.)

5.4.12 Local Bundle VI, (cont'd.)

3. Additional Lines

Additional lines are available to Local Bundle VI Customers at rates specified below. Usage on additional lines is provided at the supplemental usage rates specified in the Company's Pennsylvania Tariff No. 3 for Long Distance Bundle No. 6. This line may be equipped with the same Customer Calling and CLASS features which are ordered for the primary line.

Rate per month for each additional line

DTLC 1	\$38.00 (I)
DTLC 2	\$38.00 (I)
DTLC 3	\$38.00 (I)
DTLC 4	\$38.00 (I)

---

ISSUED: June 30, 2006

EFFECTIVE: August 1, 2006

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL060

---

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.4 Residential Bundled Local Service, (cont'd.)

5.4.13 Local Bundle VII \*

1. Description

Local Bundle VII includes the following services:

1000 minutes of interLATA (intrastate and interstate) long distance service to any other Customer who subscribes to local and long distance services from the Company.

All Custom Calling and CLASS (except Three Way Calling and Custom Ringing and excluding the Custom Calling features that are priced on a per call basis); Voice Mail; and

1000 minutes of local calling and intraLATA calling.

2. Usage Charges

(a) For intraLATA and interLATA toll calls in excess of the allowance, see the Company's Pennsylvania long distance tariff for Bundle No. 7.

(b) For local usage in excess of the allowance, the following per minute rate applies:

	<u>Per Minute</u>
Local Usage	\$0.025

3. Monthly Recurring Charge

Zone 1:	\$44.95* (I)
Zone 2:	\$44.95* (I)
Zone 3:	\$52.95* (I)
Zone 4:	\$60.95* (I)

\*Less MRC Discount, when applicable.

*\*As of September 13, 2002, this plan is grandfathered and only available to existing Customers at existing locations .*

---

ISSUED: June 30, 2006

EFFECTIVE: August 1, 2006

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL060

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.4 Residential Bundled Local Service, (cont'd.)

5.4.13 Local Bundle VII, (cont'd.)

4. Combined Service Discount

As long as the Customer's local service remains presubscribed to the Company's long distance service, the following discount is applied to the monthly recurring charge.

MRC Discount	\$2.00
--------------	--------

5. Additional Lines

Additional lines are available to Local Bundle VII Customers at rates specified below. Usage on local lines is provided at the supplemental usage rates specified in the Company's IXC Tariff. This line may be equipped with the same Custom Calling and CLASS features which are ordered for the primary line.

Rate per Month for each Additional Line

Zone 1:	\$33.00 (I)
Zone 2:	\$33.00 (I)
Zone 3:	\$38.00 (I)
Zone 4:	\$43.00 (I)

---

ISSUED: June 30, 2006

EFFECTIVE: August 1, 2006

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL060

---

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.4 Residential Bundled Local Service, (cont'd.)

5.4.14 Local Bundle VIII (Freedom Plan) \*

1. Local Bundle VIII (Freedom Plan) includes the following services:

- 200 minutes of interLATA long distance interstate or intrastate calling;
- All Custom Calling and CLASS features, including Voice Mail, Three Way Calling and Custom Ringing and excluding the Custom Calling features that are priced on a per call basis;
- Unlimited IntraLATA Calling;
- Unlimited Local Calling; and
- 1000 minutes member to member calling.

2. Usage Charges

For interLATA toll calls in excess of allowance, see the Company's long distance tariff for Bundle No. 8.

3. Monthly Recurring Charge:

Zone 1	-	\$65.95 (I)
Zone 2	-	\$65.95 (I)
Zone 3	-	\$65.95 (I)
Zone 4	-	\$70.95 (I)

4. Additional Lines

Zone 1	-	\$38.00 (I)
Zone 2	-	\$38.00 (I)
Zone 3	-	\$38.00 (I)
Zone 4	-	\$38.00 (I)

*\*As of September 13, 2002, this plan is grandfathered and only available to existing Customers at existing locations .*

---

ISSUED: June 30, 2006

EFFECTIVE: August 1, 2006

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL060

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.4 Residential Bundled Local Service, (cont'd.) (C)

5.4.15 Local Bundle IX (United Plan)\* (C)

1. Local Bundle IX (United Plan) includes the following services:

- All Custom Calling and CLASS features, including Voice Mail, Three Way Calling and Custom Ringing and excluding the Custom Calling features that are priced on a per call basis;
- Unlimited IntraLATA Calling;
- Unlimited Local Calling; and
- 1000 minutes of interLATA long distance service, per line, per month, to any other Customer who also subscribes to bundled local services from the Company.

*As of June 6, 2002, this service is grandfathered and only available to existing Customers at existing locations.*

---

ISSUED: December 7, 2004

EFFECTIVE: January 7, 2005

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL041



---

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.4 Residential Bundled Local Service, (cont'd.)

5.4.15 Local Bundle IX (United Plan)\*, (cont'd.)

2. Usage Charges

For interLATA toll calls in excess of allowance, see the Company's long distance tariff for Bundle No. 9.

3. Monthly Recurring Charge

a. Initial Line

Zone 1	\$47.95 (I)
Zone 2	\$47.95 (I)
Zone 3	\$54.95 (I)
Zone 4	\$59.95 (I)

b. Each Additional Line

Zone 1	\$38.00 (I)
Zone 2	\$38.00 (I)
Zone 3	\$38.00 (I)
Zone 4	\$38.00 (I)

*As of June 6, 2002, this service is grandfathered and only available to existing Customers at existing locations.*

---

ISSUED: June 30, 2006

EFFECTIVE: August 1, 2006

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL060

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.4 Residential Bundled Local Service, (cont'd.)

5.4.16 Local Bundle X (United 1000 Plan) \*

1. Local Bundle X (United 1000 Plan) includes the following services:

- 1000 minutes of local voice calling, per line, per month. Calls in excess of the allowance are \$0.01 per minute.
- Three Custom Calling or CLASS features (subject to availability) including Voice Mail and the Custom Calling features that are priced on a per call basis. Voice Mail is available to United 1000 Plan Customers at \$5.95 per month/per line.
- Unlimited local, intraLATA and interLATA long distance voice usage to any other Customer who also subscribes to bundled local services from the Company.

2. Per Minute Rate

	<u>Per Minute</u>
Local Calling in excess of the 1000 minute allowance	\$0.010
IntraLATA Toll	\$0.069
InterLATA Toll	See the Company's long distance tariff

*\* As of November 15, 2002, this service is grandfathered and only available to existing Customers at existing locations.*

---

ISSUED: December 7, 2004

EFFECTIVE: January 7, 2005

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL041

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.4 Residential Bundled Local Service, (cont'd.)

5.4.16 Local Bundle X (United 1000 Plan), (cont'd.)

3. Monthly Recurring Charge

a.	Initial Line	<u>Per Month</u>
	Zone 1	\$38.95 (I)
	Zone 2	\$38.95 (I)
	Zone 3	\$45.95 (I)
	Zone 4	\$50.95 (I)
b.	Each Additional Line	<u>Per Month</u>
	Zone 1	\$38.95 (I)
	Zone 2	\$38.95 (I)
	Zone 3	\$45.95 (I)
	Zone 4	\$50.95 (I)

---

ISSUED: June 30, 2006

EFFECTIVE: August 1, 2006

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL060

---

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.4 Residential Bundled Local Service, (cont'd.) (C)

5.4.17 Local Bundle XI (United Unlimited Plan) \* (C)

1. Local Bundle XI (United Unlimited Plan) includes the following services:

- Unlimited local voice calling.
- Unlimited Custom Calling and/or CLASS features (subject to availability), excluding Voice Mail and the Custom Calling features that are priced on a per call basis. Voice Mail is available to United Unlimited Plan Customers at \$5.95 per month/per line.
- Unlimited intraLATA and interLATA long distance voice usage to any other Customer who also subscribes to bundled local services from the Company.

2. Per Minute Rate

Per Minute

IntraLATA Toll

\$0.069

InterLATA Toll

See the Company's long  
distance tariff

*\* As of November 15, 2002, this service is grandfathered and only available to existing Customers at existing locations.*

---

ISSUED: December 7, 2004

EFFECTIVE: January 7, 2005

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL041

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.4 Residential Bundled Local Service, (cont'd.)

5.4.17 Local Bundle XI (United Unlimited Plan) , (cont'd.)

3. Monthly Recurring Charge

a. Initial Line

	<u>Per Month</u>
Zone 1	\$49.95 (I)
Zone 2	\$49.95 (I)
Zone 3	\$57.95 (I)
Zone 4	\$62.95 (I)

b. Additional Lines

	<u>Per Month</u>
Zone 1	\$49.95 (I)
Zone 2	\$49.95 (I)
Zone 3	\$57.95 (I)
Zone 4	\$62.95 (I)

---

ISSUED: June 30, 2006

EFFECTIVE: August 1, 2006

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL060

---

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.4 Residential Bundled Local Service, (cont'd.) (C)

5.4.18 Local Bundle XII (United Unlimited Plus Plan) \* (C)

1. Local Bundle XII (United Unlimited Plus Plan) includes the following services:

- Unlimited local and intraLATA voice calling, per line, per month.
- Unlimited Custom Calling and/or CLASS features (subject to availability) excluding voice mail and the Custom Calling features that are priced on a per call basis. Voice Mail is available to United Unlimited Plus Plan Customers at \$5.95 per month/per line.
- Unlimited local, intraLATA or interLATA long distance voice usage to any other Customer who also subscribes to bundled local services from the Company.

2. Per Minute Rate

Per Minute

InterLATA Toll

See the Company's Long  
Distance Tariff

*\* As of November 15, 2002, this service is grandfathered and only available to existing Customers at existing locations.*

---

ISSUED: December 7, 2004

EFFECTIVE: January 7, 2005

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL041

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.4 Residential Bundled Local Service, (cont'd.)

5.4.18 Local Bundle XII (United Unlimited Plus Plan) , (cont'd.)

3. Monthly Recurring Charge:

a. Initial Line

	<u>Per Month</u>
Zone 1	\$58.95 (I)
Zone 2	\$58.95 (I)
Zone 3	\$70.95 (I)
Zone 4	\$90.95 (I)

b. Each Additional Line

	<u>Per Month</u>
Zone 1	\$58.95 (I)
Zone 2	\$58.95 (I)
Zone 3	\$70.95 (I)
Zone 4	\$90.95 (I)

---

ISSUED: June 30, 2006

EFFECTIVE: August 1, 2006

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL060

---

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.4 Residential Bundled Local Service, (cont'd.) (C)

5.4.19 Local Bundle XIII (United 1000 Plan B)\* (C)

1. Local Bundle XIII (United 1000 Plan B) includes the following services:

- 1000 minutes of local voice calling, per line, per month. Calls in excess of the allowance are \$0.01 per minute.
- Three Custom Calling or CLASS features (subject to availability) including Voice Mail and the Custom Calling features that are priced on a per call basis. Individual features may be purchased individually. Voice Mail is available to United 1000 Plan B Customers at \$5.95 per month/per line.
- Unlimited local, intraLATA and interLATA long distance voice usage to any other Customer who also subscribes to bundled local services from the Company. Long distance usage to end-users who are not subscribed to Company's bundled local service are available and described in Company's long distance tariff.

2. Per Minute Rate

	<u>Per Minute</u>
Local Calling in excess of the 1000 minute allowance	\$0.010

*\* As of February 23, 2004, this offering will only be available to current customers' existing lines at current locations.* (C)  
(C)

---

ISSUED: December 7, 2004

EFFECTIVE: January 7, 2005

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL041



SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.4 Residential Bundled Local Service, (cont'd.)

5.4.19 Local Bundle XIII (United 1000 Plan B), (cont'd.)

3. Monthly Recurring Charge

a.	Initial Line	<u>Per Month</u>
	Zone 1	\$35.95 (I)
	Zone 2	\$35.95 (I)
	Zone 3	\$42.95 (I)
	Zone 4	\$47.95 (I)
b.	Each Additional Line	<u>Per Month</u>
	Zone 1	\$35.95 (I)
	Zone 2	\$35.95 (I)
	Zone 3	\$42.95 (I)
	Zone 4	\$47.95 (I)

---

ISSUED: June 30, 2006

EFFECTIVE: August 1, 2006

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL060

---

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.4 Residential Bundled Local Service, (cont'd.)

5.4.20 Local Bundle XIV (United Unlimited Plan B) \*

1. Local Bundle XIV (United Unlimited Plan B) includes the following services:
  - Unlimited local voice calling.
  - Unlimited Custom Calling and/or CLASS features (subject to availability), excluding Voice Mail and the Custom Calling features that are priced on a per call basis. Voice Mail is available to United Unlimited Plan B Customers at \$5.95 per month/per line.
  - Unlimited intraLATA and interLATA long distance voice usage to any other Customer who also subscribes to bundled local services from the Company. Long distance usage to end-users who are not subscribed to Company's bundled local service are available and described in Company's long distance tariff.

2. Monthly Recurring Charge

- a. Initial Line

	<u>Per Month</u>
Zone 1	\$46.95 (I)
Zone 2	\$46.95 (I)
Zone 3	\$54.95 (I)
Zone 4	\$59.95 (I)

- b. Additional Lines

	<u>Per Month</u>
Zone 1	\$46.95 (I)
Zone 2	\$46.95 (I)
Zone 3	\$54.95 (I)
Zone 4	\$59.95 (I)

*\* As of February 23, 2004, this offering will only be available to current customers' existing lines at current locations.*

---

ISSUED: June 30, 2006

EFFECTIVE: August 1, 2006

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL060

---

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.4 Residential Bundled Local Service, (cont'd.)

5.4.21 Local Bundle XV (United Unlimited Plus Plan B) \*

1. Local Bundle XV (United Unlimited Plus Plan B) includes the following services:

- Unlimited local and intraLATA voice calling, per line, per month.
- Unlimited Custom Calling and/or CLASS features (subject to availability) excluding voice mail and the Custom Calling features that are priced on a per call basis. Voice Mail is available to United Unlimited Plus Plan B Customers at \$5.95 per month/per line.
- Unlimited local, intraLATA or interLATA long distance voice usage to any other Customer who also subscribes to bundled local services from the Company. Long distance usage to end-users who are not subscribed to Company's bundled local service are available and described in Company's long distance tariff.

2. Monthly Recurring Charge:

a. Initial Line

	<u>Per Month</u>
Zone 1	\$55.95 (I)
Zone 2	\$55.95 (I)
Zone 3	\$67.95 (I)
Zone 4	\$87.95 (I)

b. Each Additional Line

	<u>Per Month</u>
Zone 1	\$55.95 (I)
Zone 2	\$55.95 (I)
Zone 3	\$67.95 (I)
Zone 4	\$87.95 (I)

*\* As of February 23, 2004, this offering will only be available to current customers' existing lines at current locations.*

---

ISSUED: June 30, 2006

EFFECTIVE: August 1, 2006

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL060

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.4 Residential Bundled Local Service, (cont'd.) (C)

5.4.22 Vacation Hold Discount II (C)

Vacation Hold Discount II provides local residential bundled service customers a 40% discount off of their monthly recurring usage charges when they are not using their bundled service. Customers will be eligible for Vacation Hold Service II after three (3) months of service and if their account is in good standing. The minimum period for Vacation Hold Discount II is one (1) month and the maximum length of time the discount can be applied is six (6) consecutive months per year. Customers can only receive the discount one time per year based on the anniversary date. A one time fee applies to initiate the Vacation Hold Discount II. The Vacation Hold Discount II will automatically be disconnected upon usage or at the end of the specified end period whichever comes first. Lines on the Vacation Hold Discount II will be blocked from making long distance calls during the period of the discount.

(A) Nonrecurring Charge \$20.00

---

ISSUED: December 7, 2004

EFFECTIVE: January 7, 2005

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL041

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.4 Residential Bundled Local Service, (cont'd.)

5.4.23 Talk Unlimited Nationwide \*

This plan is part of a bundled local service offering and includes the following: unlimited local, intraLATA, and interLATA voice calling; unlimited Custom Calling and/or CLASS features (subject to availability), and Voice Mail . The customer must presubscribe and remain presubscribed to the Company's intraLATA and interLATA long distance services that are also part of the offering.

Monthly Charge per Line

Zone 1	\$62.95 (I)
Zone 2	\$62.95 (I)
Zone 3	\$72.95 (I)
Zone 4	\$82.95 (I)

*\* As of February 23, 2004, this offering will only be available to current customers' existing lines at current locations.*

---

ISSUED: June 30, 2006

EFFECTIVE: August 1, 2006

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL060

---

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.4 Residential Bundled Local Service, (cont'd.)

5.4.24 Local Bundle XIII (United 1000 Plan v 1.0)\*

(C)

1. Local Bundle XIII (United 1000 Plan v 1.0) includes the following services:

- 1000 minutes of local voice calling, per line, per month. Calls in excess of the allowance are \$0.01 per minute.
- Three Custom Calling or CLASS features (subject to availability) including Voice Mail and the Custom Calling features that are priced on a per call basis. Individual features may be purchased individually. Voice Mail is available for an additional charge.
- Unlimited local, intraLATA and interLATA long distance voice usage to any other Customer who also subscribes to bundled local services from the Company. Long distance usage to end-users who are not subscribed to Company's bundled local service are available and described in Company's long distance tariff.

2. Per Minute Rate

	<u>Per Minute</u>
Local Calling in excess of the 1000 minute allowance	\$0.010

\*Effective April 1, 2005, this service is grandfathered and is available only to existing customers at existing locations.

(C)  
(C)

---

ISSUED: March 23, 2005

EFFECTIVE: April 1, 2005

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL0503

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.4 Residential Bundled Local Service, (cont'd.)

5.4.24 Local Bundle XIII (United 1000 Plan v 1.0), (cont'd.)

3. Monthly Recurring Charge, per line:

a.	Initial Line	<u>Per Month</u>
	Zone 1	\$27.95 (I)
	Zone 2	\$32.95 (I)
	Zone 3	\$32.95 (I)
b.	Each Additional Line	<u>Per Month</u>
	Zone 1	\$27.95 (I)
	Zone 2	\$32.95 (I)
	Zone 3	\$32.95 (I)

---

ISSUED: June 30, 2006

EFFECTIVE: August 1, 2006

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL060

---

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.4 Residential Bundled Local Service, (cont'd.)

5.4.25 Local Bundle XIV (United Unlimited Plan v 1.0)\*

1. Local Bundle XIV (United Unlimited Plan v 1.0) includes the following services:

- Unlimited local voice calling.
- Unlimited Custom Calling and/or CLASS features (subject to availability), excluding Voice Mail and the Custom Calling features that are priced on a per call basis. Voice Mail is available for an additional charge.
- Unlimited intraLATA and interLATA long distance voice usage to any other Customer who also subscribes to bundled local services from the Company. Long distance usage to end-users who are not subscribed to Company's bundled local service are available and described in Company's long distance tariff.

2. Monthly Recurring Charge, per line:

a. Initial Line

	<u>Per Month</u>
Zone 1	\$39.95 (I)
Zone 2	\$39.95 (I)
Zone 3	\$39.95 (I)
Zone 4	\$67.95 (I)

b. Additional Lines

	<u>Per Month</u>
Zone 1	\$39.95 (I)
Zone 2	\$39.95 (I)
Zone 3	\$39.95 (I)
Zone 4	\$67.95 (I)

\*Effective April 1, 2005, this service is grandfathered and is available only to existing customers at existing locations.

---

ISSUED: June 30, 2006

EFFECTIVE: August 1, 2006

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL060



---

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.4 Residential Bundled Local Service, (cont'd.)

5.4.26 Local Bundle XV (United Unlimited Plus Plan v 1.0)\*

1. Local Bundle XV (United Unlimited Plus Plan v 1.0) includes the following services:

- Unlimited local and intraLATA voice calling, per line, per month.
- Unlimited Custom Calling and/or CLASS features (subject to availability) excluding voice mail and the Custom Calling features that are priced on a per call basis. Voice Mail is available for an additional charge.
- Unlimited local, intraLATA or interLATA long distance voice usage to any other Customer who also subscribes to bundled local services from the Company. Long distance usage to end-users who are not subscribed to Company's bundled local service are available and described in Company's long distance tariff.

2. Monthly Recurring Charge, per line:

a. Initial Line

	<u>Per Month</u>
Zone 1	\$49.95 (I)
Zone 2	\$49.95 (I)
Zone 3	\$51.95 (I)

b. Each Additional Line

	<u>Per Month</u>
Zone 1	\$49.95 (I)
Zone 2	\$49.95 (I)
Zone 3	\$51.95 (I)

\*Effective April 1, 2005, this service is grandfathered and is available only to existing customers at existing locations.

---

ISSUED: June 30, 2006

EFFECTIVE: August 1, 2006

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL060

---

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.4 Residential Bundled Local Service, (cont'd.)

5.4.27 Pennsylvania 200 Plan\*

1. Pennsylvania 200 Plan includes the following services:

- Unlimited local voice calling.
- Four free Custom Calling and/or CLASS features (subject to availability), excluding Voice Mail and the Custom Calling features that are priced on a per call basis. Additional features and Voice Mail are available for an additional fee.
- Unlimited intraLATA and interLATA long distance voice usage to any other Customer who also subscribes to bundled local services from the Company.
- Two hundred (200) combined minutes of intraLATA, interLATA and interstate voice long distance usage to end-users who are not subscribed to Company's bundled local service. Additional long distance usage to end-users who are not subscribed to Company's bundled local service are available and described in Company's long distance tariff.

2. Monthly Recurring Charge, per line:

a. Initial Line

	<u>Per Month</u>
Zone 1	\$45.95 (I)
Zone 2	\$45.95 (I)
Zone 3	\$48.95 (I)
Zone 4	\$77.95 (I)

b. Each Additional Line

	<u>Per Month</u>
Zone 1	\$45.95 (I)
Zone 2	\$45.95 (I)
Zone 3	\$48.95 (I)
Zone 4	\$77.95 (I)

\*Effective April 1, 2005, this service is grandfathered and is available only to existing customers at existing locations.

---

ISSUED: June 30, 2006

EFFECTIVE: August 1, 2006

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL060

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.4 Residential Bundled Local Service, (cont'd.)

5.4.28 Talk Unlimited Nationwide v 1.0\*

1. This plan is part of a bundled local service offering and includes the following: unlimited local, intraLATA, and interLATA voice calling; unlimited Custom Calling and/or CLASS features (subject to availability), and Voice Mail . The customer must presubscribe and remain presubscribed to the Company's intraLATA and interLATA long distance services that are also part of the offering.
2. Monthly Recurring Charge, per Line

Zone 1	\$ 62.95 (I)
Zone 2	\$ 62.95 (I)
Zone 3	\$ 67.95 (I)
Zone 4	\$102.95 (I)

\*Effective April 1, 2005, this service is grandfathered and is available only to existing customers at existing locations.

---

ISSUED: June 30, 2006

EFFECTIVE: August 1, 2006

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL060

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.4 Residential Bundled Local Service, (cont'd.)

5.4.29 Bonus Line for Bundled Residential Plans\*

1. Bonus Line for Bundled Residential Plans Customer must remain a subscriber to a Talk Residential Bundled Local Service for one or more lines in order to stay subscribed to this service for any additional lines.
2. This plan includes the following services:
  - Dial Tone;
  - unlimited local voice usage;
  - features are available and charged on an individual basis, subject to availability;
  - Unlimited free intraLATA and/or interLATA long distance voice usage when call is placed to any other (either business or residential) Customer who also subscribes to bundled local services from the Company. For long distance usage to non-member Customer will be charged the intraLATA and interLATA intrastate rates associated with its primary Talk Residential Bundled Plan.
3. Monthly Recurring Charge per line is:

	<u>Per Month Each Additional Line</u>
Zone 1:	\$32.95 (I)
Zone 2:	\$33.95 (I)
Zone 3:	\$38.95 (I)
Zone 4:	\$52.95 (I)

\*Effective April 1, 2005, this service is grandfathered and is available only to existing customers at existing locations.

---

ISSUED: June 30, 2006

EFFECTIVE: August 1, 2006

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL060

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.4 Residential Bundled Local Service, (cont'd.)

5.4.30 Talk America Value Plan\*\*

A. Description and Limitations

The Talk America Value Plan is a flexible package-based bundled calling plan available only to residential customers. This plan offers unlimited local voice calling for a flat monthly fee as well as optional feature packages, domestic long distance packages, and Internet access packages\* from which the Customer may select. Separate monthly and/or usage rates apply to these packages, as set forth below and in the Company's Interexchange Services Tariff, PA P.U.C No. 3 and in the interstate Rates, Terms, and Conditions. Customers who subscribe to the Talk America Value Plan must purchase, at a minimum, the Local Service Package and one of the Domestic Toll Packages available under the plan. The usage restrictions set forth in Section 5.4.1 apply to this plan. Customers who subscribe to the Talk America Value Plan are not eligible to purchase the Residential Bonus Line for Bundled Plans under Section 5.4.29 for any additional lines subscribed to Talk America.

B. Non-Recurring Charges

Non-recurring service charges, as set forth in Section 4 of this tariff, apply.

C. Local Service Package

The Local Service Package provides unlimited local voice calling within the Customer's local calling area.

Monthly Recurring Charge, per line:

	<u>Per Month</u>
Zone 1	\$41.95 (I)
Zone 2	\$41.95 (I)
Zone 3	\$41.95 (I)
Zone 4	\$69.95 (I)

\* Internet access packages are not subject to regulation under this tariff.

\*\*Effective April 1, 2005, this service is grandfathered and is available only to existing customers at existing locations.

---

ISSUED: June 30, 2006

EFFECTIVE: August 1, 2006

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL060

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.4 Residential Bundled Local Service, (cont'd.)

5.4.30 Talk America Value Plan (cont'd.)

D. Feature Packages

Customers who subscribe to the Talk America Value Plan may select from three optional calling feature pricing packages, as described below:

(1) Individual Feature Pricing

Customers who select this option may purchase each calling feature individually at the rates set forth in Section 5.5.4. Features are subject to availability in the Customer's calling area.

(2) Standard Feature Package

The Standard Feature Package provides five (5) specific calling features for a flat monthly recurring charge per line. The Customer may purchase additional calling features separately at the rates set forth in Section 5.5.4.

Features included in the Standard Feature package (subject to availability in the Customer's area) are listed below:

Caller ID	Call Waiting
Custom Toll Restriction*	3-Way Calling
Speed Dial 8	

\*Custom Toll Restriction will be provisioned on a Customer's line only if it is already provisioned on the line at the time the Customer subscribes to the Talk America Value Plan or when the Customer specifically requests this feature.

Monthly Recurring Charge, per line:

	<u>Per Month</u>
Zone 1	\$5.00
Zone 2	\$5.00
Zone 3	\$5.00
Zone 4	\$5.00

ISSUED: March 23, 2005

EFFECTIVE: April 1, 2005

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL0503

(C)

(C)

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.4 Residential Bundled Local Service, (cont'd.)

5.4.30 Talk America Value Plan (cont'd.)

(D) [Reserved for Future Use]

(C)

(C)

---

ISSUED: January 11, 2005

EFFECTIVE: January 12, 2005

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL050

---

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.4 Residential Bundled Local Service, (cont'd.)

5.4.30 Talk America Value Plan (cont'd.)

E. Domestic Toll Packages

Customers who subscribe to the Talk America Value Plan must select from among three alternative domestic toll pricing packages, as described below.

(1) Pay Per Use Toll Pricing

Customers who select this long distance pricing option will be billed on a usage basis for all long distance usage. Intrastate long distance calls will be billed at the rates set forth in the Company's Interexchange Tariff PA P.U.C No. 3. Interstate long distance calls will be billed at the rates set forth in the Company's Interstate Rates, Terms and Conditions. Customers who select this option will receive free long distance member-to-member calling, to all customers who subscribe to a Talk America bundle local service calling plan.

(2) Statewide Toll Package

The Statewide Toll Package provides unlimited intrastate long distance calling for a fixed monthly recurring charge per line, as set forth in Company's Interexchange Tariff PA P.U.C No. 3. Interstate long distance calls will be billed at the rates set forth in the Company's Interstate Rates, Terms and Conditions. Customers who select this option will receive free long distance member-to-member calling, to all customers who subscribe to a Talk America bundle local service calling plan.

(3) Nationwide Toll Package

The Nationwide Toll Package provides unlimited intrastate and interstate long distance calling for a fixed monthly recurring charge per line, as set forth in Company's Interexchange Tariff PA P.U.C No. 3 and in the Company's Interstate Rates, Terms and Conditions.

---

ISSUED: January 11, 2005

EFFECTIVE: January 12, 2005

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

(C)  
-----  
(C)



SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.4 Residential Bundled Local Service, (cont'd.)

5.4.31 Talk America Saves Value Plan

(A) Description and Limitations

The Talk America Saves Value Plan is a flexible package-based bundled calling plan available only to residential Customers who subscribe to an existing Talk America local service calling plan and who are offered the Talk America Saves Value Plan in response to a competitive offer, in order to retain the Customer on Talk America's local service. The plan is not available to new customers not previously subscribed to a Talk America local service calling plan.

This plan offers unlimited local voice calling for a flat monthly fee as well as optional feature packages, domestic long distance packages, and Internet access packages\* from which the Customer may select. Separate monthly and/or usage rates apply to these packages, as set forth below and in the Company's Interexchange Services Tariff, Pa. P.U.C. Tariff No. 3 and in the interstate Rates, Terms, and Conditions. Customers who subscribe to the Talk America Saves Value Plan must purchase, at a minimum, the Local Service Package and one of the Domestic Toll Packages available under the plan. The usage restrictions set forth in Section 5.1.1 apply to this plan. Customers who subscribe to the Talk America Saves Value Plan are not eligible to purchase the Residential Bonus Line for Bundled Plans under Section 5.4.29 for any additional lines subscribed to Talk America.

(B) Non-Recurring Charges

Non-recurring service charges, as set forth in Section 4 of this tariff, apply.

\*Internet access packages are not subject to regulation under this tariff.

---

ISSUED: March 23, 2005

EFFECTIVE: April 1, 2005

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL0503

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.4 Residential Bundled Local Service, (cont'd.)

5.4.31 Talk America Saves Value Plan, (cont'd.)

(C) Local Service Package

The Local Service Package provides unlimited local voice calling within the Customer's local calling area.

Monthly Recurring Charge, per line:

	<u>Per Month</u>
Zone 1	\$37.95 (I)
Zone 2	\$37.95 (I)
Zone 3	\$37.95 (I)
Zone 4	\$65.95 (I)

(D) Feature Packages

Customers who subscribe to the Talk America Saves Value Plan may select from three optional calling feature pricing packages, as described below:

1. Individual Feature Pricing

Customers who select this option may purchase each calling feature individually at the rates set forth in Section 5.5.4. Features are subject to availability in the Customer's calling area.

---

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.4 Residential Bundled Local Service, (cont'd.)

5.4.31 Talk America Saves Value Plan, (cont'd.)

(D) Feature Packages (cont'd.)

2. Standard Feature Package

The Standard Feature Package provides five (5) specific calling features for a flat monthly recurring charge per line. The Customer may purchase additional calling features separately at the rates set forth in Section 5.5.4.

Features included in the Standard Feature package (subject to availability in the Customer's area) are listed below:

Caller ID	Call Waiting
Custom Toll Restriction*	3-Way Calling
Speed Dial 8	

\*Custom Toll Restriction will be provisioned on a Customer's line only if it is already provisioned on the line at the time the Customer subscribes to the Talk America Value Plan or when the Customer specifically requests this feature.

Monthly Recurring Charge, per line:

	<u>Per Month</u>
Zone 1	\$5.00
Zone 2	\$5.00
Zone 3	\$5.00

---

ISSUED: March 23, 2005

EFFECTIVE: April 1, 2005

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL0503

---

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.4 Residential Bundled Local Service, (cont'd.)

5.4.31 Talk America Saves Value Plan, (cont'd.)

(E) Domestic Toll Packages

Customers who subscribe to the Talk America Saves Value Plan must select from among three alternative domestic toll pricing packages, as described below.

1. Pay Per Use Toll Pricing

Customers who select this long distance pricing option will be billed on a usage basis for all long distance usage. Intrastate long distance calls will be billed at the rates set forth in the Company's Pa. P.U.C. Tariff No. 3. Interstate long distance calls will be billed at the rates set forth in the Company's Interstate Rates, Terms and Conditions. Customers who select this option will receive free long distance member-to-member calling, to all customers who subscribe to a Talk America bundle local service calling plan.

2. Statewide Toll Package

The Statewide Toll Package provides unlimited intrastate long distance calling for a fixed monthly recurring charge per line, as set forth in Company's Pa. P.U.C. Tariff No. 3. Interstate long distance calls will be billed at the rates set forth in the Company's Interstate Rates, Terms and Conditions. Customers who select this option will receive free long distance member-to-member calling, to all customers who subscribe to a Talk America bundle local service calling plan.

3. Nationwide Toll Package

The Nationwide Toll Package provides unlimited intrastate and interstate long distance calling for a fixed monthly recurring charge per line, as set forth in Company's Pa. P.U.C. Tariff No. 3 and in the Company's Interstate Rates, Terms and Conditions.

---

ISSUED: March 23, 2005

EFFECTIVE: April 1, 2005

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL0503

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.4 Residential Bundled Local Service, (cont'd.)

5.4.32 Basic Local Bundle Plan

(A) Description and Limitations

The Basic Local Bundle Plan is a bundled calling plan available to residential Customers who reside in a Talk America off-net service area. To be eligible for this Plan, the Customer must select Talk America as its presubscribed long distance carrier for intraLATA and interLATA long distance calling.

This plan offers unlimited local voice calling for a flat monthly fee. Calling features are available at the rates set forth in Section 5.5.3. Long distance services are priced on a usage-sensitive basis, at rates set forth in the Company's Interexchange Services Tariff, Pa. P.U.C. Tariff No. 3 and in the interstate Rates, Terms, and Conditions. The usage restrictions set forth in Section 5.4.1 apply to this plan.

(B) Non-Recurring Charges

Non-recurring service charges, as set forth in Section 4 of this tariff, apply.

(C) Monthly Recurring Charge, per line:

	<u>Per Month</u>
Zone 1	\$33.95 (I)
Zone 2	\$33.95 (I)
Zone 3	\$33.95 (I)
Zone 4	\$33.95 (I)

---

ISSUED: June 30, 2006

EFFECTIVE: August 1, 2006

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL0605

---

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.4 Residential Bundled Local Service, (cont'd.)

5.4.33 Talk America Customer Value Plan

A. Description and Limitations

The Talk America Customer Value Plan is a flexible package-based bundled calling retention plan available only to off-net residential customers served under a different Talk America bundled plan. This plan offers unlimited local voice calling for a flat monthly fee as well as optional feature packages, domestic long distance packages, and Internet access packages\* from which the Customer may select. Separate monthly and/or usage rates apply to these packages, as set forth below and in the Company's Interexchange Services Tariff and in the interstate Rates, Terms, and Conditions. Customers who subscribe to the Talk America Customer Value Plan must purchase, at a minimum, the Local Service Package and one of the Domestic Toll Packages available under the plan. The usage restrictions set forth in Section 5.4.1 apply to this plan. Customers who subscribe to the Talk America Customer Value Plan are not eligible to purchase the Residential Bonus Line for Bundled Plans under Section 5.4.29 for any additional lines subscribed to Talk America.

B. Non-Recurring Charges

Non-recurring service charges, as set forth in Section 4 of this tariff, apply.

C. Local Service Package

The Local Service Package provides unlimited local voice calling within the Customer's local calling area.

Monthly Recurring Charge, per line:

	<u>Per Month</u>
Zone 1	\$26.95
Zone 2	\$26.95
Zone 3	\$26.95

\* Internet access packages are not subject to regulation under this tariff.

---

ISSUED: April 17, 2006

EFFECTIVE: May 17, 2006

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL0601

---

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.4 Residential Bundled Local Service, (cont'd.)

5.4.33 Talk America Customer Value Plan, (cont'd.)

D. Feature Packages

Customers who subscribe to the Talk America Customer Value Plan may select from two optional calling feature pricing packages, as described below:

(1) Individual Feature Pricing

Customers who select this option may purchase each calling feature individually at the rates set forth in Section 5.5.4. Features are subject to availability in the Customer's calling area.

(2) Standard Feature Package

The Standard Feature Package provides seven (7) specific calling features for a flat monthly recurring charge per line. The Customer may purchase additional calling features separately at the rates set forth in Section 5.5.4.

Features included in the Standard Feature package (subject to availability in the Customer's area) are listed below:

Caller ID	Call Waiting
Custom Toll Restriction*	3-Way Calling
Call Return	Repeat Dialing
Speed Dial 8	

\*Custom Toll Restriction will be provisioned on a Customer's line only if it is already provisioned on the line at the time the Customer subscribes to the Talk America Value Plan or when the Customer specifically requests this feature.

Monthly Recurring Charge, per line:

	<u>Per Month</u>
Zone 1	\$7.00
Zone 2	\$7.00
Zone 3	\$7.00

---

ISSUED: April 17, 2006

EFFECTIVE: May 17, 2006

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL0601

---

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.4 Residential Bundled Local Service, (cont'd.)

5.4.33 Talk America Customer Value Plan, (cont'd.)

E. Domestic Toll Packages

Customers who subscribe to the Talk America Customer Value Plan must select from among three alternative domestic toll pricing packages, as described below.

(1) Pay Per Use Toll Pricing

Customers who select this long distance pricing option will be billed on a usage basis for all long distance usage. Intrastate long distance calls will be billed at the rates set forth in the Company's Interexchange Services Tariff. Interstate long distance calls will be billed at the rates set forth in the Company's Interstate Rates, Terms and Conditions. Customers who select this option will receive free long distance member-to-member calling, to all customers who subscribe to a Talk America bundle local service calling plan.

(4) Statewide Toll Package

The Statewide Toll Package provides unlimited intrastate long distance calling for a fixed monthly recurring charge per line, as set forth in Company's Interexchange Services Tariff. Interstate long distance calls will be billed at the rates set forth in the Company's Interstate Rates, Terms and Conditions. Customers who select this option will receive free long distance member-to-member calling, to all customers who subscribe to a Talk America bundle local service calling plan.

(5) Nationwide Toll Package

The Nationwide Toll Package provides unlimited intrastate and interstate long distance calling for a fixed monthly recurring charge per line, as set forth in Company's Interexchange Services Tariff and in the Company's Interstate Rates, Terms and Conditions.



SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.5 Local Exchange Optional Calling Features

5.5.1 General

The features in this section are made available on an individual basis, as part of multiple feature packages or as part of a bundled service. All features are provided subject to availability. Certain features may not be available with all classes of service. Transmission levels for calls forwarded or calls placed or received using optional features may not be acceptable for all uses in some cases.

5.5.2. A La Carte Optional Calling Features

The following A La Carte Optional Calling Features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines which will have to access to the feature.

1. Monthly Recurring Charge

<u>Optional Calling Feature</u>	<u>Monthly Recurring Charge<sup>1</sup></u>	
	<u>Residential</u>	<u>Business</u>
Call Forwarding	\$3.00	\$10.50 (I)
Call Waiting	\$3.62	\$10.50 (I)
Call Waiting	\$3.62	\$10.50 (I)
Call ForwardingCBusy Line	\$2.00	\$ 4.20 (I)
Call ForwardingCDon' t Answer	\$2.00	\$ 4.20 (I)
Call ForwardingCBusy Line/Don' t Answer	\$2.00	\$ 4.20 (I)
Distinctive Ringing, per dependent number	\$4.50	\$13.65 (I)
Anonymous Call Rejection (to non-Caller ID/Caller ID Deluxe customers)	\$0.00	\$0.00
Call Block	\$0.00	\$0.00
Speed Calling - 8 code	\$1.50	\$10.50 (I)
Speed Calling - 30 code	\$2.25	\$13.65 (I)
Caller ID	\$6.50	\$17.85 (I)
Caller IDCDeluxe	\$7.50	\$19.95 (I)
Priority Call	\$2.75	\$ 5.78 (I)
Repeat Call	\$3.00	\$ 6.30 (I)

<sup>1</sup> Charges are monthly recurring unless otherwise indicated.

<sup>2</sup> Nonrecurring charge of \$143.50 per arrangement also applies.

(I)

ISSUED: October 2, 2020

EFFECTIVE: November 1, 2020

Issued by: Senior Regulatory Counsel  
 4001 Rodney Parham Road  
 Little Rock, AR 72212

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.5 Local Exchange Optional Calling Features (Cont'd.)

5.5.2 A La Carte Optional Calling Features, (cont'd.)

1. Monthly Recurring Charge, (cont'd.)

<u>Optional Calling Feature</u>	<u>Monthly Recurring Charge<sup>1</sup></u>	
	<u>Residential</u>	<u>Business</u>
Return Call	\$ 4.00	\$ 8.40 <b>(I)</b>
Select Forward	\$ 3.50	\$ 7.35 <b>(I)</b>
Ultra Forward Feature	\$ 5.00	\$ 14.70 <b>(I)</b>
Toll Restriction - Nonrecurring, per line	\$15.00	\$ 84.00 <b>(I)</b>
Remote Call Forwarding	\$15.50 <sup>2</sup>	\$ 32.55 <b>(I)</b>
Preferred Telephone Number Service B Nonrecurring, per number	\$25.00	\$210.00 <b>(I)</b>

2. Nonrecurring Charge

<u>Nonrecurring Charge</u>	
<u>Residential</u>	<u>Business</u>
\$25.00	\$43.75 <b>(I)</b>

---

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.5 Local Exchange Optional Calling Features (Cont'd.)

5.5.3 Bundled Service Optional Calling Features

The following Optional Calling Features are available to Customers who subscribe to the Company's bundled services when the optional calling feature is not part of the bundled service. A nonrecurring installational applies.

1. Monthly Recurring Charge

<u>Optional Calling Feature</u>	<u>Residential Monthly Recurring Charge</u>	
Call Waiting	\$2.95	
Caller ID	\$6.45	
Caller ID with Name	\$6.95	
Call Waiting with ID and Name	\$6.95	
Internet Call Waiting	\$3.95	
Call Forwarding	\$2.45	
Ring no answer Call Forward	\$3.95	
Busy Call Forward	\$3.95	
Call Forward Remote Access	\$4.95	
Select Call Forward	\$4.00	
3-way Calling	\$1.95	
3-way Calling with Call Transfer	\$3.95	
Call Return	\$2.95	
Call Return Block	\$3.45	
Speed Dialing 30	\$1.45	(C)
Speed Dialing 8	\$1.45	
Repeat Dialing	\$1.45	
Anonymous Call Rejection	\$2.45	
Call Block	\$3.95	
900/976 Block	\$0.00	(C)
Privacy Director	\$3.95	
Distinctive Ring I	\$3.45	
Distinctive Ring II	\$3.45	
Custom Toll Restriction	\$1.45	
Voicemail	\$5.95	

---

ISSUED: March 23, 2005

EFFECTIVE: April 1, 2005

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL0503

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.5 Local Exchange Optional Calling Features (Cont'd.)

5.5.3 Bundled Service Optional Calling Features, (cont'd.)

2. Nonrecurring Charge

	<u>Nonrecurring Charge</u>	
Residential Feature Installation Charge	\$43.75	(C)
Business Feature Installation Charge	\$43.75	(I)

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.5 Local Exchange Optional Calling Features (Cont'd.)

5.5.4 Talk America Value Plan Optional Calling Features

The following Optional Calling Features are available to Customers who subscribe to the Talk America Value Plan. Customers who select Individual Feature Pricing under the Talk America Value Plan may purchase individual features at the rates set forth in Column A below. Customers who select the Standard Feature Package may purchase additional features at the rates set forth in Column B below. Nonrecurring Feature installation charge set forth in Section 5.5.3.2 applies to calling feature changes or additions.

(C)  
(C)

Monthly Recurring Charge, per line, per feature:

Feature	Individual Feature Package (A)	Standard Feature Package (B)	(C)
(C)	(C)	(C)	
(C)	(C)	(C)	
Call Waiting	\$4.00	Included	
Caller ID	\$4.00	Included	
Caller ID with Name	\$5.00	\$1.00	
Call Waiting with ID and Name	\$5.00	\$1.00	
Internet Call Waiting	\$4.00	\$0.00 (D)	
Remote Call Forward	\$4.00	\$0.00 (D)	
Ring No Answer Call Forward	\$4.00	\$0.00 (D)	
Busy Call Forward	\$4.00	\$0.00 (D)	
Call Forward Remote Access	\$4.00	\$0.00 (D)	
3-Way Calling	\$4.00	Included	
3-Way Calling with Call Transfer	\$4.00	\$0.00 (D)	
Call Return	\$4.00	\$0.00 (D)	
Call Return Block	\$4.00	\$0.00 (D)	
Speed Dialing 30	\$5.00	\$0.00 (D)	
Speed Dialing 8	\$4.00	Included	(C)

Issued: January 11, 2005

Effective:

January 12, 2005

By:

Aloysius T. Lawn, IV, Executive Vice President  
2134 W. Laburnum  
New Hope, Pennsylvania 18938

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.5 Local Exchange Optional Calling Features (Cont'd.)

5.5.4 Talk America Value Plan Optional Calling Features (Cont'd.)

Monthly Recurring Charge, per line, per feature (cont'd):

Feature	Individual Feature Package (A)	Standard Feature Package (B)	(C)
Repeat Dialing	\$4.00	\$0.00 (C)	
Anonymous Call			
Rejection	\$4.00	\$0.00 (C)	
(C)	(C)	(C)	
Call Block	\$4.00	\$0.00 (C)	
900/976 Block	\$0.00	\$0.00	
Privacy Director/Mgr	\$5.00	\$5.00	
Distinctive Ringing I	\$4.00	\$0.00 (C)	
Distinctive Ringing II	\$5.00	\$0.00 (C)	
Ringmaster I	\$4.00	\$0.00 (C)	
Ringmaster II	\$5.00	\$0.00 (C)	
Custom Toll			
Restriction	\$2.00	Included	(C)

Issued: January 11, 2005

Effective:

January 12, 2005

By:

Aloysius T. Lawn, IV, Executive Vice President  
2134 W. Laburnum  
New Hope, Pennsylvania 18938

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.5 Local Exchange Optional Calling Features (Cont'd.)

5.5.5 Per Use/Day Features

The following features are billed on a per occurrence basis when the customer does not subscribe to the feature on a monthly basis.

FEATURE	Residential Charge	Business Charge
Three-Way Calling - per use	\$0.75	\$1.31 <b>(I)</b>
Call Block - per day	\$0.00	\$0.00
Call Tracing - per use	\$1.00	\$1.75 <b>(I)</b>
Priority Call - per day	\$0.50	\$0.88 <b>(I)</b>
Repeat Call - per use	\$0.75	\$1.31 <b>(I)</b>
Return Call - per use	\$0.75	\$1.31 <b>(I)</b>
Select Forward - per day	\$0.50	\$0.88 <b>(I)</b>

5.5.6 Caller ID Blocking

A calling party may block the passage of his/her telephone number, associated main listed name and voiceback of calling identification information to users or subscribers to Optional Central Office Services which utilize Signaling System 7 (SS7) technology. Per-Call Blocking will be automatically available to all Customers served by the Company, free of charge and on an unlimited basis.

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.5 Local Exchange Optional Calling Features (Cont'd.) (C)

5.5.6 Caller ID Blocking (Cont'd.) (C)

Customers have two blocking options as follows:

1. Per-Call Blocking: To activate per-call blocking, a customer dials a special code prior to placing a call. Blocking will be activated for that outgoing call only. There is no charge for using per-call blocking, and it is provided on an unlimited basis.
2. Line Blocking

Line Blocking must be added to a customer's line by contacting the Telephone Company's business office and having a service order issued. All calls are automatically blocked when a customer subscribes to line blocking unless the blocking feature is deactivated.

If a customer subscribes to line blocking, he/she can deactivate blocking by dialing a special code prior to placing a call. Blocking will be deactivated for that outgoing call only.

As facilities permit, a line blocking customer will be provided with a separate code to deactivate blocking, which is different from the per-call blocking code. Where this separate code is not available, the code for per-call blocking and the code to deactivate line blocking will be the same.

Line blocking is provided without charge for the initial request. Thereafter, requests to add or remove per line blocking will result in the assessment of a Line Change Charge.

Customers who use either per-call blocking or line blocking may be unable to complete calls to Caller ID Number/Caller ID Name subscribers who have activated the Anonymous Call Rejection feature of Caller ID Number/Caller ID Name Service. If a customer using blocking calls a Caller ID Number/Caller ID Name subscriber who has activated Anonymous Call Rejection, he/she will hear an announcement that the Caller ID Number/Caller ID Name subscriber is not accepting blocked calls. There are several ways to complete a call to a Caller ID Number/Caller ID Name subscriber who has activated Anonymous Call Rejection: (1) place the call through an operator; (2) place the call using a calling card; or (3) place the call without blocking. Options (1) and (2) involve charges in addition to the cost of the call.

---

Issued: December 7, 2004

Effective: January 7, 2005

By:

Aloysius T. Lawn, IV, Executive Vice President  
2134 W. Laburnum  
New Hope, Pennsylvania 18938





SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.6 Business Bundled Local Service

5.6.1 General

- A. The Company offers basic local exchange service as part of a bundle or package of telecommunications services to its business Customers. Company's business services which are billed on a flat rate basis are available only for standard business voice use, and may not be used for the purpose of telemarketing products or services using automatic dialing devices or any other manual or automated calling methods, and/or for data transmission. In the event the Company reasonably determines that the Customer usage is outside the terms of its service, it may terminate the service or apply a surcharge to all usage outside the terms of service, after due notice to the Customer. The surcharge will be \$0.02/minute for each additional local minute and \$0.09/minute for each additional intraLATA minute. (I)

B. Additional Lines (I)

Bundled Service Customers may purchase multiple lines or additional lines to existing services, up to a total of ten (10) lines. The bundled rates below apply to the primary line. Each additional line will be billed at the rate specified for additional lines in the local bundle packages below.

5.6.2 Business Bundle Plan No. 1 \*

A. Description

The Business Bundle Plan No. 1 is available to business Customers only, with a contract commitment. The Business Bundle Plan provides unlimited local and intraLATA calls, most features and optional long distance. Monthly service is billed in advance. For long distance billing purposes calls will be billed in six (6) second increments, with a one-minute minimum.

*\* As of February 23, 2004, this offering will only be available to current customers' existing lines at current locations.*

---

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.6 Business Bundled Local Service, (cont'd.)

5.6.2 Business Bundle Plan No. 1, (cont'd.)

B. The Business Bundle Plan includes the following services:

Dial Tone;

Unlimited local service usage;

Unlimited intraLATA usage;

Custom Calling and Class Features, subject to availability (excluding features that are priced on a per call basis);

Travel Card;

Member to member calling from all lines, limited to 1000 free minutes per month per line on all lines (available only on lines with Talk long distance service and limited to Talk “Bundle” Customers).

C. Usage Charges:

Usage charges for interLATA calling and travel card are found in the Company’s Pennsylvania Tariff No.10 for Business Long Distance Bundle No.1.

D. Monthly Recurring Charge:

Primary Line:	Zone 1:	\$111.20 <b>(I)</b>
	Zone 2:	\$111.20 <b>(I)</b>
	Zone 3:	\$123.80 <b>(I)</b>
Additional Line:	Zone 1:	\$100.80 <b>(I)</b>
	Zone 2:	\$100.80 <b>(I)</b>
	Zone 3:	\$111.30 <b>(I)</b>

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.6 Business Bundled Local Service, (cont'd.)

5.6.3 The Basic Business Plan \*

A. The Basic Business Plan is available only as part of a bundle or package of services to business customers. Customers must designate the Company as their local, intraLATA and interLATA presubscribed carrier to be eligible for this service, and subscribe to the companion long distance bundled service found in Company's tariff PA P.U.C. No. 3. This bundle includes the following services:

- 1500 minutes of local calling, per line, per month. Local calls in excess of the allowance are \$0.02 per minute. (I)
- Three Custom Calling or CLASS features (subject to availability) excluding Voice Mail and the Custom Calling features that are priced on a per call basis. Additional features may be purchased individually. Voice Mail is available for an additional charge.
- 1000 minutes of local, intraLATA and interLATA long distance voice usage when call is placed to any other (either business or residential) Customer who also subscribes to bundled local services from the Company

B. Monthly Recurring Charge, per line

a.	Initial Line	
	Zone 1	\$ 69.20 (I)
	Zone 2	\$ 79.70 (I)
	Zone 3	\$ 79.70 (I)
	Zone 4	\$115.40 (I)
b.	Each Additional Line	
	Zone 1	\$ 58.80 (I)
	Zone 2	\$ 69.30 (I)
	Zone 3	\$ 69.30 (I)
	Zone 4	\$105.00 (I)

\*Effective April 1, 2005, this service is grandfathered and is available only to existing customers at existing locations.

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.6 Business Bundled Local Service, (cont'd.)

5.6.4 Talk America Strictly Business Plan \*

- A. The Talk America Strictly Business Plan is available only as part of a bundle or package of services to business customers. Customers must designate the Company as their local, intraLATA and interLATA presubscribed carrier to be eligible for this service, and subscribe to the companion long distance bundled service found in Company's PA P.U.C. No. 3. This bundle includes the following services:
- Unlimited local voice calling.
  - Unlimited Custom Calling or CLASS features (subject to availability) excluding Voice Mail. Voice Mail is available for additional charge.
  - 1000 minutes of local, intraLATA and interLATA long distance voice usage when call is placed to any other (either business or residential) Customer who also subscribes to bundled local services from the Company.
- B. Monthly Recurring Charge, per line:
1. Primary Line:
 

Zone 1	\$ 79.70 <b>(I)</b>
Zone 2	\$ 90.20 <b>(I)</b>
Zone 3	\$ 90.20 <b>(I)</b>
Zone 4	\$125.90 <b>(I)</b>
  2. Each Additional Line
 

Zone 1	\$ 69.30 <b>(I)</b>
Zone 2	\$ 79.80 <b>(I)</b>
Zone 3	\$ 79.80 <b>(I)</b>
Zone 4	\$115.50 <b>(I)</b>

\*Effective April 1, 2005, this service is grandfathered and is available only to existing customers at existing locations.

ISSUED: October 2, 2020

EFFECTIVE: November 1, 2020

Issued by: Senior Regulatory Counsel  
 4001 Rodney Parham Road  
 Little Rock, AR 72212

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.6 Business Bundled Local Service, (cont'd.)

5.6.5 Business Bundle Plan v 1.0 \*

A. The Business Bundle Plan v 1.0 available only as part of a bundle or package of services to business customers. Customers must designate the Company as their local, intraLATA and interLATA presubscribed carrier to be eligible for this service, and subscribe to the companion long distance bundled service found in Company's PA P.U.C. No. 3. This bundle includes the following services:

- Unlimited local and intraLATA voice calling;
- Unlimited Custom Calling and Class Features, including voice mail, subject to availability (excluding features that are priced on a per call basis);
- Travel Card;
- Member to member calling from all lines, limited to 1000 free minutes per month per line on all lines (available only on lines with Talk long distance service and limited to Talk "Bundle" Customers).

B. Monthly Recurring Charge, per line:

Primary Line:	Zone 1:	\$102.80 (I)
	Zone 2:	\$111.25 (I)
	Zone 3:	\$123.80 (I)
Additional Line:	Zone 1:	\$ 92.40 (I)
	Zone 2:	\$100.80 (I)
	Zone 3:	\$113.40 (I)

\*Effective April 1, 2005, this service is grandfathered and is available only to existing customers at existing locations.

ISSUED: October 2, 2020

EFFECTIVE: November 1, 2020

Issued by: Senior Regulatory Counsel  
 4001 Rodney Parham Road  
 Little Rock, AR 72212

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.6 Business Bundled Local Service, (cont'd.)

5.6.6 Talk Unlimited Nationwide Plan for Business \*

A. Talk Unlimited Nationwide Plan for Business is available only as part of a bundle or package of services to business customers. Customers must designate the Company as their local, intraLATA and interLATA presubscribed carrier to be eligible for this service. This bundle includes the following services:

- Unlimited local, intraLATA, interLATA, and interstate long distance voice usage for the following monthly recurring charges;
- Unlimited Custom Calling and/or CLASS features (subject to availability), but not the Custom Calling features that are priced on a per call basis; and
- Voice mail.

B. Monthly Recurring Charge, per line

Primary Line:	Zone 1:	\$132.20 <b>(I)</b>
	Zone 2:	\$142.70 <b>(I)</b>
	Zone 3:	\$153.20 <b>(I)</b>
	Zone 4:	\$184.70 <b>(I)</b>
Additional Line:	Zone 1:	\$121.80 <b>(I)</b>
	Zone 2:	\$132.30 <b>(I)</b>
	Zone 3:	\$142.80 <b>(I)</b>
	Zone 4:	\$174.30 <b>(I)</b>

\*Effective April 1, 2005, this service is grandfathered and is available only to existing customers at existing locations.

ISSUED: October 2, 2020

EFFECTIVE: November 1, 2020

Issued by: Senior Regulatory Counsel  
 4001 Rodney Parham Road  
 Little Rock, AR 72212

SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.6 Business Bundled Local Service, (cont'd.)

5.6.7 Bonus Line for Business Bundled Plans \*

- A. The Bonus Line for Business Bundled Plans includes the following services:

Unlimited local voice usage;

Features are available and charged on an individual basis, subject to availability;

Up to 1000 minutes per line per month of free intraLATA and/or interLATA long distance voice usage when call is placed to any other (either business or residential) Customer who also subscribes to bundled local services from the Company.

- B. Monthly Recurring Charge per line is:

	<u>Per Month Each Additional Line</u>
Zone 1:	\$ 69.20 <b>(I)</b>
Zone 2:	\$ 73.40 <b>(I)</b>
Zone 3:	\$ 81.80 <b>(I)</b>
Zone 4:	\$107.00 <b>(I)</b>

\*Effective April 1, 2005, this service is grandfathered and is available only to existing customers at existing locations.



SECTION 6.0 - MISCELLANEOUS CHARGES AND SERVICES

6.1 Listing Services

For each Customer of Company-provided Exchange Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At the Customer's option, the Company will arrange for additional listings for an additional monthly charge. Non-directory listed and non-published services are also available for an additional monthly charge.

	Monthly Recurring <u>Charge</u>
Business	
Additional Listing	\$8.30 <b>(I)</b>
Non-Directory Listed Service	\$8.30 <b>(I)</b>
Non-Published Service	\$8.30 <b>(I)</b>
Residential	
Additional Listing	\$3.95
Non-Directory Listed Service	\$3.95
Non-Published Service	\$3.95

SECTION 6.0 - MISCELLANEOUS CHARGES AND SERVICES, (CONT'D.)

6.2 Directory Assistance Service

6.2.1 A Customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service. A Directory Assistance Charge applies for each call to Directory Assistance for telephone number(s), area code(s), and/or general information requested from the Directory Assistance operator except as follows:

- (a) Requests in which the Directory Assistance operator provides an incorrect number. The Customer must inform the Company of the error in order to receive credit.
- (b) Customer experiences poor transmission or is cut-off during the call.

Customers will be provided with a maximum of two (2) telephone numbers for each call to Directory Assistance.

Unless one of the exceptions listed above applies, the charges as shown below apply for each request made to the Directory Assistance operator:

Direct-Dialed	\$1.50 (I)
---------------	------------

6.2.2 Directory Assistance Call Completion

Directory Assistance Call Completion is a service available to customers who call the Directory Assistance Operator. After the operator provides the requested number, the operator will request whether the customer wishes the operator to complete the call to the requested number. If the operator completes the call for the customer, the following charge applies:

Each Directory Assistance Call Completed by the Operator	\$1.95 (I)
---	------------

SECTION 6.0 - MISCELLANEOUS CHARGES AND SERVICES, (CONT'D.)

6.3 Operator Services

Operator Services are offered to Customers. Operator Services allow Customer to place calls using operator assistance for call completion or billing.

Usage charges and an appropriate service charge will be assessed on a per call basis, as stated in this tariff. For calls made using a telephone company card, acceptance of the card will be dependent upon the Company's ability to verify the card as valid. Only those cards accepted by the Company may be used for Operator Services. The Company reserves the right to verify acceptance of charge prior to billing charges to a third party number.

- 6.3.1 Operator services may be used by the presubscribed Customer to complete Person-to-Person, Operator or Mechanized Station (including Collect and Third-Party), and/or Calling Card calls.
- 6.3.2 Charges for Operator Assisted Calls include two components: a usage-sensitive component based upon the duration of the call; and a fixed service charge based upon the type of operator service provided.
- 6.3.3 The Company shall not bill the Customer for any surcharges or fees imposed by a third party.
- 6.3.4 Service may be suspended by the Company, without notice to the Customer, by blocking traffic to certain countries, cities, or NXX exchanges, or by blocking calls using certain Customer Authorization Codes, Calling Cards or credit cards, when the Company deems it necessary to take such action to prevent unlawful use of service. The Company shall restore service as soon as it can be provided without undue risk, and shall, upon request by the Customer affected, assign a new Authorization Code to replace the one that has been deactivated. The Company reserves the right to validate the credit worthiness of Customers through available credit card, Calling Card, called number, Third Party telephone number and room number verification procedures. Where a requested billing method cannot be validated, the Customer may be required to provide an acceptable alternate billing method or the Company may refuse to place the call.

---

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 6.0 - MISCELLANEOUS CHARGES AND SERVICES, (CONT'D.)

6.3 Operator Services, (Cont'd.)

6.3.5 Per Call Service Charges

The following per-call charges apply in addition to the per minute usage rates when applicable. These charges apply in all rate periods.

Business:

Mechanized Calling Card Call	\$ 1.31 <b>(I)</b>
Operator Station Call (Including Collect and Third Party)	\$ 5.16 <b>(I)</b>
Mechanized Station Call (Including Collect and Third Party)	\$ 5.16 <b>(I)</b>
Operator Person to Person Call	\$10.41 <b>(I)</b>
Busy Line Verification	\$ 2.45 <b>(I)</b>
Busy Line Interrupt	\$ 3.50 <b>(I)</b>

Residential:

Mechanized Calling Card Call	\$0.75	<b>(C)</b>
Operator Station Call (Including Collect and Third Party)	\$2.95	
Mechanized Station Call (Including Collect and Third Party)	\$2.95	
Operator Person to Person Call	\$5.95	
Busy Line Verification	\$1.40	
Busy Line Interrupt	\$2.00	

ISSUED: October 2, 2020

EFFECTIVE: November 1, 2020

Issued by: Senior Regulatory Counsel  
 4001 Rodney Parham Road  
 Little Rock, AR 72212

SECTION 6.0 - MISCELLANEOUS CHARGES AND SERVICES, (CONT'D.)

6.4 IntraLATA Toll Presubscription

- 6.4.1 IntraLATA Presubscription is a procedure whereby a Customer designates to the Company the IntraLATA Toll Provider (ITP) which the Customer wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier without the need to use carrier access codes or additional dialing to direct the calls to the designated carrier. IntraLATA presubscription does not prevent a Customer, who has presubscribed to an intraLATA toll carrier, from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per call basis.

Each carrier will have one or more access codes assigned to it for various types of service. When an end user selects a carrier as its preferred intraLATA toll provider, only one access code of that carrier may be incorporated into the switching system of the Company permitting access to that carrier by the end user without dialing an access code. Should the same end user wish to use other services of the same carrier, it will be necessary for the end user to dial the necessary access code(s) to reach that carrier's other service(s).

An ITP must use Feature Group D (FGD) Switched Access Service to qualify as an intraLATA toll provider unless prior arrangements have been made with or by the Company. IntraLATA toll providers must submit an Access Service Request (ASR) prior to the intraLATA toll presubscription conversion date or prior to the date on which the carrier proposes to begin participating intraLATA toll presubscription, unless prior arrangements have been made with the Company.

Selection of an intraLATA toll provider by an end user is subject to the terms and conditions following.

- 6.4.2 At the option of the ITP, the nonrecurring charge for a change in intraLATA toll presubscription, as provided herein, may be billed to the ITP, instead of the end user. This may involve charges resulting from end-user initial free choice PIC changes, as specified in 6.4.3.A following.

This option for the ITP to be billed for the PIC change charge instead of the end user is not available for orders placed directly via the Company's Business Offices.

SECTION 6.0 - MISCELLANEOUS CHARGES AND SERVICES, (CONT'D.)

6.4 IntraLATA Toll Presubscription, (Cont'd.)

6.4.3 Presubscription Charge Application

A. Existing end users may exercise an initial free presubscription choice, either by contacting the Company or by contacting the ITP directly. The initial free choice must be made within ninety (90) days following implementation of intraLATA toll presubscription. The charge for the initial free choice change will be billed to the new ITP at the discretion of the Company. End users' choices which constitute exercising the free initial choice are:

§ Designating an ITP as their primary carrier thereby requiring no access code to access the ITP's service. Other carriers are accessed by dialing 10XXX, 101XXXX, or other required codes.

§ Choosing no carrier as a primary carrier thus requiring 10XXX or 101XXXX code dialing to access al ITP's. This choice can be made by directly contacting the Company.

---

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

*PAL9700c*

SECTION 6.0 - MISCELLANEOUS CHARGES AND SERVICES, (CONT'D.)

6.4 IntraLATA Toll Presubscription, (Cont'd.)

6.4.3 Presubscription Charge Application, (Cont'd.)

- B. New end users who subscribe to service after the presubscription implementation date (including an existing Customer who orders an additional line) will be asked to select a primary ITP when they place an order for Company Exchange Service. IF a Customer cannot decide upon an intraLATA toll carrier at the time, the Company may extend a 30-day period following completion of the service request to make an intraLATA PIC choice without charge. In the interim, the Customer will be assigned a '>No-PIC' and will have to dial an access code to make intraLATA toll calls.

Initial free selections available to new end users are:

- § Designate an ITP as their primary carrier thereby requiring no access code to access that ITP's service. Other carriers are accessed by dialing 10XXX, 101XXXX, or other required codes.
- § Choose no carrier as a primary carrier thus requiring 10XXX or 101XXXX code dialing to access all ITP's. This choice can be made by directly contacting the Company. In addition, new end users that do not select a preferred carrier will be assigned a '>No-PIC'.

Following a new end users' initial free selection, any subsequent selection made following implementation of intraLATA toll presubscription is subject to a nonrecurring charge as set forth herein.

---

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 6.0 - MISCELLANEOUS CHARGES AND SERVICES, (CONT'D.)

6.4 IntraLATA Toll Presubscription, (Cont'd.)

6.4.3 Presubscription Charge Application, (Cont'd.)

- C. If an ITP elects to discontinue Feature Group D service after implementation of the intraLATA toll presubscription option, the ITP is obligated to contact, in writing, all end users who have selected the canceling ITP as their preferred intraLATA toll provider. The ITP must inform the end users that it is canceling its Feature Group D service, request that the end user select a new ITP, and state that the canceling ITP will pay the PIC change charge as provided herein. The ITP must provide written notification to the Company that this activity has taken place.

Following the ITP's discontinuance of service, the Company will bill the canceling ITP the change charge for each end user that is currently designated to the ITP at the time of discontinuance.

- D. An unauthorized PIC change is a change in the presubscribed intraLATA toll provider that the end user denies authorizing. PIC disputes for end users are resolved through an investigative process.

If an unauthorized change in intraLATA presubscription occurs, the ITP making the unauthorized change will be assessed a charge for unauthorized change in presubscription as provided in 6.4.7 following. In addition, the ITP will be assessed the applicable charge for returning the end user to their preferred intraLATA toll provider.

If an unauthorized change in intraLATA toll presubscription and interLATA presubscription occurs at the same time, on the same Business/Residence line, and the presubscribed ITP is the same carrier for intraLATA and interLATA, presubscription change charges as provided herein and the Company's corresponding FCC Tariff apply. In addition, the ITP will be assessed the applicable charges for returning the end user to their preferred intraLATA toll provider as herein and the Company's corresponding FCC Tariff.

---

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c



SECTION 6.0 - MISCELLANEOUS CHARGES AND SERVICES, (CONT'D.)

6.4 IntraLATA Toll Presubscription, (Cont'd.)

6.4.4 Equal Access Recovery Charge

The Equal Access Recovery Charge is a charge to recover the costs that the Company has directly incurred in connection with the implementation of intraLATA toll presubscription. The Equal Access Recovery Charge is billed to intraLATA toll providers.

6.4.5 End User Charge Discrepancy

A. When a discrepancy is determined regarding an end user's designation of a preferred intraLATA toll carrier, the following applies depending upon the situation described:

§ A signed letter of authorization takes precedence over any order other than subsequent, direct customer contact with the Company.

§ When two or more orders are received for an end user line generated by telemarketing, the date field on the mechanized record used to transmit PIC change information will be used as the PIC authorization date. The order with the latest application date/time determines Customer choice.

§ If an end user denies requesting a change in intraLATA toll presubscription as submitted by an ITP, and the ITP is unable to produce a letter of authorization, signed by the end user, the ITP will be assessed all applicable change charges. The nonrecurring change charges are provided herein. The ITP will also be assessed the intraLATA toll presubscription change charge as specified herein, which was previously billed to the end user.

B. Verification of Orders for Telemarketing

Neither the ITP of the Company shall submit a PIC change order generated by outbound telemarketing unless and until the order has first been confirmed in accordance with the FCC's current anti-slamming practices and procedures.

---

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL9700c

SECTION 6.0 - MISCELLANEOUS CHARGES AND SERVICES, (CONT'D.)

6.4 IntraLATA Toll Presubscription, (Cont'd.)

6.4.6 PIC Switchback Option-Business/Residence

PIC Switchback is an option under which no investigation activities are performed by the Company when an end user denies requesting a change in primary carrier submitted by the ITP. The ITP participating in PIC Switchback will be billed the PIC Switchback Charge, and the presubscription change charge, as specified herein, to switch the end user to the end user's previous carrier.

When the Company is contacted by an end user who denies requesting a change in ITP primary carrier, the end user will be credited the charge assessed for the disputed change in carrier, and will be switched back to the previous ITP at no charge. If this service is made available by the Company, ITP's may subscribe to or cancel PIC Switchback Service on 30 days notice to the Company by submitting a written request. A letter of authorization from the ITP will not be requested or accepted at a later date in the event of dispute of the charges assessed under the PIC Switchback option.

This option in no way relieves the ITP of the FCC requirements for:

§ Verifying all PIC orders obtained by outbound telemarketing prior to submitting those orders, or

§ institution steps to obtain verification of orders submitted to the Company.

In addition, the end user has the option of initiating a complaint to the FCC or the Public Utility Commission concerning unauthorized changes in carrier.

6.4.7 Rates and Charges

	<u>Per Line Nonrecurring Charge</u>
<b><u>Residential</u></b>	
Each Carrier Change (per line)	\$ 5.00 (C)
Unauthorized Residence Change (per line)	\$35.65 (C)
<b><u>Business</u></b>	
Each Carrier Change (per line)	\$ 8.75 (I)
Unauthorized Business Change (per line)	\$62.39 (I)

SECTION 6.0 - MISCELLANEOUS CHARGES AND SERVICES, (CONT'D.)

6.5 Emergency Services (Enhanced 911)

Allows the Customers to reach appropriate emergency services including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary 911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be displayed to the primary 911 provider for display at the Public Service Answering Point (PSAP).

The Company is in compliance with all requirements of the Public Safety Emergency Telephone Act (Act 78-1990)

---

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

*PAL9700c*

SECTION 6.0 - MISCELLANEOUS CHARGES AND SERVICES, (CONT'D.)

6.6 Blocking A900" Information Service

6.6.1 General

Where central office facilities permit, A900" Information Service Blocking provides customers the capability to block origination of direct dialed calls to a A900" Information Service number (900-NXX-XXXX).

6.6.2 Regulations

- A. Blocking is available on individual lines for residence and business customers.
- B. When the blocking is activated, direct dialed calls to all A900" Service numbers are blocked.
- C. Initial blocking is provided at no charge upon customer request. Subsequent requests for A900" Information Services Blocking will be provided at the rates referenced below.
- D. Blocking service may not be available with certain multi-line business arrangements.
- E. There is no charge to remove A900" Information Service blocking.

6.6.3 Rates

900 Information Service Blocking

<u>Residence</u>	<u>Service Charges</u>
Initial Request	No Charge
Subsequent Request (per line)	\$25.00
<u>Business</u>	
Initial Request	No Charge
Subsequent Request (per line)	\$175.00 (I)

SECTION 7.0 - CONTRACT SERVICES

7.1 Contract Services

Arrangements will be developed on a case-by-case basis in response to a bona fide special request from a Customer or prospective Customer to develop a competitive bid for a service not generally offered under this tariff. Contract Service rates will be offered to the Customer in writing and on a non-discriminatory basis.

---

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

*PAL9700c*

SECTION 8.0 - SPECIAL ARRANGEMENTS

8.1 General

Arrangements will be developed on an Individual Case Basis (ICB) in response to a bona fide special request from a Customer or prospective Customer to develop a competitive bid for a service not generally available under this tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis. All such rates will be submitted to the Commission for approval.

The Company may establish temporary promotional programs wherein it may waive or reduce non-recurring or recurring charges, to introduce present or potential Customers to a service not previously received by the Customers. Each offering will have a duration of less than six months. Promotional offerings are to be filed with the Commission on ten days notice prior to the actual offering to customers.

---

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

*PAL9700c*

SECTION 9.0 - PROMOTIONAL OFFERINGS

9.1 Charter Customer Promotion

This promotion is offered to new Customers of Standard Residence, Bundled Local Services, or Business local service who subscribe to service prior to December 31, 2000. Eligible Customers will receive a \$10.00 credit on total monthly charges for 60 days from the date of eligibility. When a Customer's service is discontinued prior to the end of the 60 day period, the Customer forfeits any remaining credits.

---

ISSUED: September 1, 1997

EFFECTIVE: September 2, 1997

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

*PAL9700c*

SECTION 9.0 - PROMOTIONAL OFFERINGS, (CONT'D.)

9.3 Independence Plan Promotion

This promotion is offered to new Customers who sign up to the Company's Bundle VII (Independence Plan) local and long distance bundled service offerings in UNE Zone 1 or 2 under this tariff. The eligible Customer will receive a one-time credit of \$9.50 which will be applied to their account to be used against their first full monthly bill.

This offer is valid through November 30, 2001.

9.4 Talk Statewide Promotion

A. The Talk Statewide Promotion is available to residential Customers only , and includes the following services and features:

- Unlimited local and intrastate (intraLATA and interLATA) long distance voice usage.
- Unlimited Custom Calling and/or CLASS features (subject to availability), excluding Voice Mail and the Custom Calling features that are priced on a per call basis. Voice Mail is available for an additional fee.
- Unlimited interstate long distance voice usage to any other Customer who also subscribes to bundled local services from the Company.

B. Monthly Recurring Charge:

1. Each Initial Line

	<u>Per Month</u>
Zone 1	\$35.95
Zone 2	\$35.95
Zone 3	\$35.95
Zone 4	\$74.94

2. Each Additional Line

	<u>Per Month</u>
Zone 1	\$35.95
Zone 2	\$35.95
Zone 3	\$35.95
Zone 4	\$74.95

This offer is valid through August 15, 2004.

ISSUED: May 17, 2004

EFFECTIVE: May 18, 2004

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL0401

(C)

(C)



SECTION 9.0 - PROMOTIONAL OFFERINGS, (CONT'D.)

9.5 3Q 2004 Promotion

This promotion is offered to new Customers who subscribe within the promotional period to one of the Company's local plans listed below. The qualifying Customer will receive the discount indicated below each month for six (6) months. The discount will be applied to the bottom line of the bill. Discounts will apply to the primary access line only.

<b>Residential Pricing Plans:</b>	<b>Discount Amount</b>
United 1000	\$ 5.00
United Unlimited	\$10.00
United Unlimited Plus	\$10.00
Talk 200 plan	\$10.00
Talk Statewide	\$10.00
Unlimited Nationwide	\$10.00
<b>Business Pricing Plans:</b>	<b>Discount Amount</b>
Basic Business	\$ 5.00
Strictly Business	\$10.00
Business Bundle	\$10.00
Business Unlimited Nationwide	\$10.00

The eligible Customer who discontinues service from the Company, or whose service is discontinued by the Company, forfeits any remaining credits. The Customer who changes to another Company plan within the 6 month period will continue to receive the original discount amount for the remainder of the promotional period.

This offer is valid from July 21, 2004 through August 20, 2004.

ISSUED: July 20, 2004

EFFECTIVE: July 21, 2004

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL0406

SECTION 9.0 - PROMOTIONAL OFFERINGS, (CONT'D.)

9.6 Talk America Value Plan Feature Installation Promotion

The Talk America Value Plan Feature Installation Promotion allows Customers presubscribed to the Talk America Value Plan to add or change features without charge for the first thirty (30) days. This promotion is effective from January 15, 2005 through April 15, 2005.

(C)  
|  
|  
|  
(C)

---

ISSUED: January 11, 2005

EFFECTIVE: January 12, 2005

Issued by: Martin W. Clift, Vice President - Regulatory Affairs  
2134 W. Laburnum  
Richmond, Virginia 23227

PAL0501