

REGULATIONS AND SCHEDULE OF CHARGES

APPLYING TO THE RESALE OF COMPETITIVE LOCAL EXCHANGE
COMMUNICATION SERVICES WITHIN
THE SERVICE TERRITORIES OF

Verizon Pennsylvania LLC

PROVIDED BY

BUSINESS TELECOM, LLC
D/B/A
EARTHLINK BUSINESS III

The Company will mirror the exchange area boundaries as stated in the tariffs of:
Verizon Pennsylvania LLC Telephone Pa. P.U.C. Nos. 180A, 182, 182A, 185B, and 185C

PA Code 52 will prevail if there are conflicts between any portion of this tariff and PA Code 52.

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Issued by:

Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, Arkansas 72212

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(C)

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LIST OF MODIFICATIONS

Changes – Supplement No. 28

Preface

Supplement Title Page	Updates Title Page
27 th Revised Page 1	Updates List of Modifications
27 th Revised Page 6	Updates Check Sheet
16 th Revised Page 9	Updates Check Sheet
8 th Revised Page 10	Updates Check Sheet

Section 4

4 th Revised Page 1	Increases Service Order Charges for Business Customers
1 st Revised Page 3	Increases Expedited Order Charge Fee

Section 7

10 th Revised Page 10	Increases Standard Business Local Exchange Monthly Recurring Rates
10 th Revised Page 11	Increases Standard Business Local Exchange Monthly Recurring Rates
4 th Revised Page 12	Increases Hunting charge
6 th Revised Page 13	Increases Local Standard Usage Monthly Rate and Message Rates
1 st Revised Page 14	Increases Message Rates
1 st Revised Page 15	Increases Installation of Business Lines Non-Recurring Charges
10 th Revised Page 19	Increases DID Installation and Monthly Recurring Rates
1 st Revised Page 24	Increases Business Optional Calling Feature Per Usage Rates
9 th Revised Page 25	Increases Business Optional Calling Feature Monthly Rates
9 th Revised Page 26	Increases Business Optional Calling Feature Monthly Rates

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9 th Revised Page 7	Increases Additional Listing Business Monthly Rates
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**EXPLANATION OF SYMBOLS, REFERENCE
MARKS, AND ABBREVIATIONS OF TECHNICAL
TERMS USED IN THIS TARIFF**

The following symbols shall be used in this tariff for the purpose indicated below:

- (C)** To signify a change.
- (D)** To signify a decrease in rate.
- (I)** To signify an increase in rates.

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APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate end-user communications services by Business Telecom, LLC d/b/a BTI, hereinafter referred to as the Company, to customers within the Commonwealth of Pennsylvania.

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SECTION 1.0 – DEFINITIONS

For the purpose of this tariff, the following definitions will apply:

Access Services: The Company's intrastate telephone services offered pursuant to this tariff.

Access Service Request ("ASR"): The written request for access services executed by the Customer and the Company in the format devised by the Company. The signing of an ASR by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date. Should a Customer use the Company's access service without an executed ASR, the Company will then request the Customer to submit one.

Account Codes: Permits Centrex Stations and attendants to dial an account code number of up to eight digits. For use when placing calls over facilities arranged for Automatic Message Accounting (AMA) recording. The account or project number must be input prior to dialing the called number.

Advance Payment: Part or all of a payment required before the start of service.

Automatic Number Identification ("ANI"): Allows the automatic transmission of a caller's billing account telephone number to a local exchange company, interexchange carrier or a third party subscriber. The primary purpose of ANI is to allow for billing of toll calls.

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SECTION 1.0 – DEFINITIONS, (CONT'D.)

Bit: The smallest unit of information in the binary system of notation.

BTI: Business Telecom, LLC d/b/a BTI, the issuer of this tariff.

Collocation: An arrangement whereby the Company's switching equipment is located in a local exchange Company's central office.

Commission: Refers to the Pennsylvania Public Utility Commission.

Customer or Subscriber: The person, firm or corporation that orders service and is responsible for the payment of charges and compliance with the Company's regulations.

Dedicated Inbound Calls: Refers to calls that are terminated via dedicated access facilities connecting the Customer's premises and the Company's Point of Presence ("POP"). This service is offered to the extent facilities are available and where the Company and the Customer jointly arrange for the establishment of dedicated access facilities connecting the Customer's trunk-compatible PBX or other suitable equipment to the Company's POP. The Customer shall be responsible for all costs and charges associated with the dedicated access facilities.

Dedicated Outbound Calls: Refers to service that is offered to the extent facilities are available in those cases where the Company and the Customer jointly arrange for the establishment of dedicated access facilities connecting the Customer's trunk-compatible PBX or other suitable equipment to the Company's (POP). The Customer shall be responsible for all costs and charges associated with the dedicated access facilities.

Deposit: Refers to a cash or equivalent of cash security held as a guarantee for payment of the charges.

DID Trunk: A form of local switched access that provides the ability for an outside party to call an internal extension directly without the intervention of the Company operator.

Dial Pulse (or "DP"): The pulse type employed by rotary dial station sets.

SECTION 1.0 – DEFINITIONS, (CONT'D.)

Direct Inward Dial (or "DID"): A service attribute that routes incoming calls directly to stations, by-passing a central answering point.

Direct Outward Dial (or "DOD"): A service attribute that allows individual station users to access and dial outside numbers directly.

Dual Tone Multi-Frequency (or "DTMF"): The pulse type employed by tone dial station sets.

Duplex Service: Service which provides for simultaneous transmission in both directions.

End Office: With respect to each NPA-NXX code prefix assigned to the Company, the location of the Company's "end office" for purposes of this tariff shall be the point of interconnection associated with that NPA-NXX code in the Local Exchange Routing Guide ("LERG"), issued by Bellcore.

Exchange Telephone Company or Telephone Company: Denotes any individual, partnership, association, joint-stock company, trust, or corporation authorized by the appropriate regulatory bodies to engage in providing public switched communication service throughout an exchange area, and between exchange areas within the LATA.

Fiber Optic Cable: A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

Hearing Impaired: Those persons with communication impairments, including those hearing impaired, deaf, deaf/blind, and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.

Hunting: Routes a call to an idle station line in a prearranged group when the called station line is busy.

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SECTION 1.0 – DEFINITIONS, (CONT'D.)

In-Only: A service attribute that restricts outward dial access and routes incoming calls to a designated answer point.

IXC or Interexchange Carrier: A long distance telecommunications services provider.

Kbps: Kilobits per second, denotes thousands of bits per second.

LATA: A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

Local Interconnection Trunking Service: A local circuit administration point, other than a cross-connect or an information outlet, that provides capability for routing and re-routing circuits.

Mbps: Megabits, denotes millions of bits per second.

Minimum Point of Presence ("MPOP"): The main telephone closet in the Customer's building.

Monthly Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Multi-Frequency or ("MF"): An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

Non-Recurring Charge ("NRC"): The initial charge, usually assessed on a one-time basis, to initiate and establish service.

SECTION 1.0 – DEFINITIONS, (CONT'D.)

NPA: Numbering plan area or area code.

Other Telephone Company: An Exchange Telephone Company, other than the Company.

PBX: Private Branch Exchange

Point of Presence ("POP"): Point of Presence

Point of Demarcation: The point where the Company's facilities end and the Customer's premises wiring begins.

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment which continue for the agreed upon duration of the service.

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SECTION 1.0 – DEFINITIONS, (CONT'D.)

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

Service Order: The written request for Network Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Shared: A facility or equipment system or subsystem that can be used simultaneously by several Customers.

Shared Inbound Calls: Refers to calls that are terminated via the Customer's Company-provided local exchange line.

Shared Outbound Calls: Refers to calls in Feature Group (FGD) exchanges whereby the Customer's local telephone lines are presubscribed by the Company to the Company's outbound service such that "1 + 10-digit number" calls are automatically routed to the Company's or an IXC's network. Calls to stations within the Customer's LATA may be placed by dialing "10XXX" or "101XXXX" with 1 + 10-digit number."

Tandem: A class 4 switch facility to which NPA and NXX codes are subtended.

SECTION 1.0 – DEFINITIONS, (CONT'D.)

Two Way: A service attribute that includes outward dial capabilities for outbound calls and can also be used to carry inbound calls to a central point for further processing.

Usage Based Charges: Charges for minutes or messages traversing over local exchange facilities.

User or End User: A Customer, Joint User, or any other person authorized by a Customer to use service provided under this tariff.

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SECTION 2.0 – REGULATIONS

2.1 Undertaking of the Company

2.1.1 Scope

The Company undertakes to furnish communications service pursuant to the terms of this tariff in connection with one-way and/or two-way information transmission between points within the Commonwealth of Pennsylvania.

Customers and users may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.

2.1.2 Use of Service

The Service(s) provided by the Company may be used for any lawful purpose consistent with the transmission and switching parameters and rules of the facilities utilized in the provision of the Service. The Customer shall not make use of the Services or underlying network:

- (A) in any way which might reasonably be expected to frighten, abuse, torment, or harass another;
- (B) in such a manner as to unreasonably interfere with the use of the Service by any of the Company's Customers; and/or
- (C) to transmit any material which, in the Company's sole discretion:
 - (1) violates any U.S. or state regulation, including material which infringes another's intellectual property rights;
 - (2) is threatening or obscene, libelous, defamatory or violates any right of privacy of another;
 - (3) is discriminatory or otherwise offensive.

SECTION 2.0 – REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.3 Shortage of Equipment or Facilities

- (A)** The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.

- (B)** The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

SECTION 2.0 – REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Terms and Conditions

- (A) Service is provided on the basis of a minimum period of at least thirty (30) days, 24-hours per day. For the purpose of computing charges in this tariff, a month is considered to have thirty (30) days.
- (B) Customers may be required to enter into written agreements which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- (C) Except as otherwise stated in the tariff, at the expiration of the initial term specified in each agreement, or in any extension thereof, service shall automatically renew on the same terms and conditions (including, without limitation, the rates) for successive one year terms unless terminated by either party upon 60 days written notice. The notice must be in the form of a letter, facsimile or e-mail. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the written agreement and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.
- (D) Service may be terminated upon written notice to the Customer if:
 - (1) the Customer is using the service in violation of this tariff; or
 - (2) the Customer is using the service in violation of the law.
- (E) This tariff shall be interpreted and governed by the laws of the Commonwealth of Pennsylvania without regard for its choice of laws provision.

SECTION 2.0 – REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Terms and Conditions, (cont'd.)

- (F)** Any Other Telephone Company may not interfere with the right of any person or entity to obtain service directly from the Company. No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise, or purchase any services in order to have the right to obtain service directly from the Company.
- (G)** To the extent that either the Company or any Other Telephone Company exercises control over available cable pairs, conduit, duct space, raceways, or other facilities needed by the other to reach a person or entity, the party exercising such control shall make them available to the other on terms equivalent to those under which the Company makes similar facilities under its control available to its Customers. At the reasonable request of either party, the Company and the Other Telephone Company shall jointly attempt to obtain from the owner of the property access for the other party to serve a person or entity.
- (H)** The Company hereby reserves its rights to establish service packages specific to a particular Customer. These contracts may or may not be associated with volume and/or term discounts. All service packages established by the Company will be approved by the Commission prior to the furnishing of service.

SECTION 2.0 – REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.5 Limitations on Liability

- (A) Except as otherwise stated in this section, the liability of the Company for damages arising out of either: (1) the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or (2) the failure to furnish its service, whether caused by acts or omission, shall be limited to the extension of allowances to the Customer for interruptions in service as set forth in Section 2.7.
- (B) Except for the extension of allowances to the Customer for interruptions in service as set forth in Section 2.7, the Company shall not be liable to a Customer or third party for any direct, indirect, special, incidental, reliance, consequential, exemplary or punitive damages, including, but not limited to, loss of revenue or profits, for any reason whatsoever, including, but not limited to, any act or omission, failure to perform, delay, interruption, failure to provide any service or any failure in or breakdown of facilities associated with the service. The Company's entire liability for any claims, loss damages, or expenses from any cause whatsoever shall not exceed the sums actually paid to the Company by the Customer for the Service giving rise to the claim.
- (C) The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited to a credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.

SECTION 2.0 – REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.5 Limitations on Liability, (cont'd.)

- (D) The Company, including but not limited to, its directors, officers, employees, representatives and agents, shall be indemnified and saved harmless by the Customer from and against all claims, demands, activities, suits, actions, losses, liabilities, damages and expense, including court costs, expenses and attorneys' fees due to:
- (1) Any act, negligence or omission of: (a) the Customer, (b) any other entity furnishing service, equipment or facilities for use in conjunction with services or facilities provided by the Company; or (c) common carriers or warehousemen, except as contracted by the Company;
 - (2) Any delay or failure of performance or equipment due to causes beyond the Company's control, including but not limited to, acts of God, fires, floods, earthquakes, hurricanes, or other catastrophes; national emergencies, insurrections, riots, wars or other civil commotions; strikes, lockouts, work stoppages or other labor difficulties; criminal actions taken against the Company; cable cuts, unavailability, failure or malfunction of equipment or facilities provided by the Customer or third parties; and any law, order, regulation or other action of any governing authority or agency thereof;
 - (3) Any unlawful or unauthorized use of the Company's facilities and services;
 - (4) Libel, slander, invasion of privacy or infringement of patents, trademarks, trade secrets, or copyrights arising from or in connection with the material transmitted by means of Company-provided facilities or services; or by means of the combination of Company-provided facilities or services;
 - (5) Breach in the privacy or security of communications transmitted over the Company's facilities;

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EFFECTIVE: July 31, 2003

Issued by: Vice President - Tax

1170 Peachtree Street NE, Suite 900
Atlanta, Georgia 30309

PA10315

SECTION 2.0 – REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.5 Limitations on Liability, (cont'd.)

(D) (continued)

- (6)** Changes in any of the facilities, operations or procedures of the Company that render any equipment, facilities or services provided by the Customer obsolete, or require modification or alteration of such equipment, facilities or services, or otherwise affect their use or performance, except where reasonable notice is required by the Company and is not provided to the Customer, in which event the Company's liability is limited as set forth in paragraph (A) of this Subsection 2.1.5;
- (7)** Availability or performance of any systems or related facilities under the control of or provided by other entities, even if the Company acted as agent in arranging such facilities or services;
- (8)** Injury to property or injury or death to persons, including claims for payments made under Workers' Compensation law or under any plan for employee disability or death benefits, arising out of, or caused by, any act or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of the Customer's facilities or equipment connected, or to be connected to the Company's facilities;
- (9)** Any intentional, wrongful act of the Company's employee(s) when such act is not within the scope of the employee's responsibilities for the Company and/or is not authorized by the Company;

SECTION 2.0 – REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.5 Limitations on Liability, (cont'd.)

(D) (continued)

- (10)** Any representations made by the Company's employees that do not comport or are inconsistent with the provisions of this tariff;
- (11)** Defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof;
- (12)** Any noncompletion of calls due to network busy conditions;
- (13)** And any other claim resulting from any act or omission of the Customer or patron(s) of the Customer relating to the use of the Company's services or facilities;
- (14)** Content of information passing through the Company's network, including the accuracy or quality of such information.

SECTION 2.0 – REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.5 Limitations on Liability, (cont'd.)

- (E) The Company does not guarantee nor make any warranty with respect to installations provided by it for use in an explosive atmosphere.
- (F) The Company makes no other, and expressly disclaims all, warranties or representations, EXPRESS OR IMPLIED, concerning the service or any content received via the service, either in fact or by operation of law, statutory or otherwise, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.
- (G) Failure by the Company to assert its rights pursuant to one provision of this tariff does not preclude the Company from asserting its rights under other provisions.

2.1.6 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

SECTION 2.0 – REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.7 Provision of Equipment and Facilities

- (A) The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not nor may the Customer permit others to rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- (B) The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer.
- (C) Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which the equipment is provided.
- (D) The Company will deliver the Service(s) to the Customer's physical address set forth on an order for the Service(s) and terminate such Service(s) at the recognized point of demarcation.
- (E) Except as otherwise indicated, Customer provided station equipment at the Customer's premises for use in connection with this service shall be so constructed, maintained and operated as to be technically and operationally compatible with the facilities of the Company.

SECTION 2.0 – REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.7 Provision of Equipment and Facilities, (cont'd.)

- (F) The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:
- (1) the through transmission of signals by Customer provided equipment or for the quality of, or defects in, such transmission; or
 - (2) the reception of signals by Customer-provided equipment; or
 - (3) network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

SECTION 2.0 – REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.8 Universal Emergency Telephone Number Service (911, E911)

- (A)** This Tariff does not provide for the inspection or constant monitoring of facilities to discover errors, defects, or malfunctions in the service, nor does the Company undertake such responsibility.
- (B)** 911 information consisting of the names, addresses and telephone numbers of all telephone customers is confidential. The Company will release such information only after a 911 call has been received, on a call by call basis, only for the purpose of responding to an emergency call in progress.
- (C)** The 911 calling party, by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, name, and address associated with the originating station location are furnished to the Public Safety Answering Point.
- (D)** After the establishment of service, it is the Public Safety Agency's responsibility to continue to verify the accuracy of and to advise the Company of any changes as they occur in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any other similar matter that may affect the routing of 911 calls to the proper Public Safety Answering Point.

SECTION 2.0 – REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.8 Universal Emergency Telephone Number Service (911, E911), (cont'd.)

- (E) The Company assumes no liability for any infringement, or invasion of any right of privacy of any person or persons caused, or claimed to be caused, directly or indirectly by the use of 911 Service. Under the terms of this Tariff, the Public Safety Agency must agree, (except where the events, incidents, or eventualities set forth in this sentence are the result of the Company's gross negligence or willful misconduct), to release, indemnify, defend and hold harmless the Company from any and all losses or claims whatsoever, whether suffered, made, instituted, or asserted by the Public Safety Agency or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the customer or others. Under the terms of this Tariff; the Public Safety Agency must also agree to release, indemnify, defend and hold harmless the Company for any infringement of invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion, or use of 911 Service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing 911 Service hereunder, and which arise out of the negligence or other wrongful act of the Public Safety Agency, its user, agencies or municipalities, or the employees or agents of any one of them, or which arise out of the negligence, other than gross negligence or willful misconduct, of the Company, its employees or agents.

SECTION 2.0 – REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.9 Non-routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

SECTION 2.0 – REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.10 Special Construction

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is that construction undertaken:

- (A) where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- (B) of a type other than that which the Company would normally utilize in the furnishing of its services;
- (C) over a route other than that which the Company would normally utilize in the furnishing of its services;
- (D) in a quantity greater than that which the Company would normally construct;
- (E) on an expedited basis;
- (F) on a temporary basis until permanent facilities are available;
- (G) involving abnormal costs; or
- (H) in advance of its normal construction.

2.1.11 Ownership of Facilities

The Company shall remain the sole owner of any equipment it provides and/or installs at the Customer's premises.

SECTION 2.0 – REGULATIONS, (CONT'D.)

2.2 Prohibited Uses

- 2.2.1** The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- 2.2.2** The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and Pennsylvania Public Utility Commission regulations, policies, orders, and decisions.
- 2.2.3** The Company may block any signals being transmitted over its Network by Customers which cause interference to the Company or other users. Customer shall be relieved of all obligations to make payments for charges relating to any blocked Service and shall indemnify the Company for any claim, judgment or liability resulting from such blockage.
- 2.2.4** A customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company, at its sole discretion, may permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this tariff will apply.

SECTION 2.0 – REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer

2.3.1 General

The Customer shall be responsible for:

- (A) the payment of all applicable charges pursuant to this tariff;
- (B) the proper installation, operation and maintenance of Customer-provided equipment used in connection with the Company's facilities or equipment;
- (C) damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- (D) providing at no charge, as specified from time to time by the Company, any needed equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- (E) obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide Communications Services to the Customer from the cable building entrance or property line to the location of the equipment space described in Section 2.3.1(D). Any and all costs associated with the obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company provided facilities, shall be borne entirely by, or may be charged by the Company, to the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service.

SECTION 2.0 – REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer, (Cont'd.)

2.3.1 General, (cont'd.)

- (F) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g., friable asbestos) prior to any construction or installation work;

- (G) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1(E); and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;

SECTION 2.0 – REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer, (Cont'd.)

2.3.1 General, (cont'd.)

- (H) not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities;
- (I) not causing any harm to the Company's equipment and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company; and
- (J) arranging for the installation of any additional premises wiring, if needed, at Customer's sole cost and expense after the Company terminates the Service(s) at the recognized point of demarcation.

SECTION 2.0 – REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer, (Cont'd.)

2.3.2 Liability of the Customer

- (A) The Customer will be liable for damages to the facilities of the Company and for all incidental and consequential damages caused by the negligent or intentional acts or omissions of the Customer, its officers, employees, agents, invites, or contractors where such acts or omissions are not the direct result of the Company's negligence or intentional misconduct.
- (B) To the extent caused by any negligent or intentional act of the Customer as described in (A), preceding, the Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees, for (1) any loss, destruction or damage to property of any third party, and (2) any liability incurred by the Company to any third party pursuant to this or any other tariff of the Company, or otherwise, for any interruption of, interference to, or other defect in any service provided by the Company to such third party.
- (C) The Customer shall not assert any claim against any other Customer or user of the Company's services for damages resulting in whole or in part from or arising in connection with the furnishing of service under this tariff including but not limited to mistakes, omissions, interruptions, delays, errors or other defects or misrepresentations, whether or not such other Customer or user contributed in any way to the occurrence of the damages, unless such damages were caused solely by the negligent or intentional act or omission of the other Customer or user and not by any act or omission of the Company. Nothing in this tariff is intended either to limit or to expand Customer's right to assert any claims against third parties for damages of any nature other than those described in the preceding sentence.

SECTION 2.0 – REGULATIONS, (CONT'D.)

2.4 Customer Equipment and Channels

2.4.1 General

A User may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A User may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voicegrade telephonic communication except as specifically stated in this tariff.

The Company will deliver the Service(s) to the Customer at the physical address set forth on an order for the Service(s) and terminate such Service(s) at the recognized point of demarcation.

SECTION 2.0 – REGULATIONS, (CONT'D.)

2.4 Customer Equipment and Channels, (Cont'd.)

2.4.2 Station Equipment

- (A) Terminal equipment on the user's premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the user. The user is responsible for the provision of wiring or cable to connect its terminal equipment to the Company's recognized point of demarcation.
- (B) The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities and in compliance with any industry standards and/or FCC rules and regulations. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such Customer-provided equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense, subject to prior Customer approval of the equipment expense.

SECTION 2.0 – REGULATIONS, (CONT'D.)

2.4 Customer Equipment and Channels, (Cont'd.)

2.4.3 Inspections

- (A) Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2(B) for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.
- (B) If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.
- (C) If harm to the Company's network, personnel or services is imminent, the Company reserves the right to shut down Customer's service immediately, with no prior notice required.

SECTION 2.0 – REGULATIONS, (CONT'D.)

2.5 Customer Deposits and Advance Payments

2.5.1 Advance Payments

To safeguard its interests, the Company may require a Customer to make an advance payment before services and facilities are furnished. The advance payment will not exceed an amount equal to the non-recurring charge(s) and one month's charges for the service or facility. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated non-recurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. The advance payment will be credited to the Customer's initial bill. An advance payment may be required in addition to a deposit.

SECTION 2.0 – REGULATIONS, (CONT'D.)

2.5 Customer Deposits and Advance Payments, (Cont'd.)

2.5.2 Deposits

- (A) To safeguard its interests, the Company may require the Customer to make a deposit to be held as a guarantee for the payment of charges. A deposit may be required if the Customer's financial condition is not acceptable to the Company or is not a matter of general knowledge. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. A deposit may be required in addition to an advance payment.
- (B) The Company reserves the right to periodically review the Customer's credit worthiness and credit terms. The Company may request an initial deposit or an additional deposit based on the Customer's payment history and credit worthiness.
- (C) Upon discontinuance of service, the Company shall promptly and automatically refund the Customer's deposit plus accrued interest, or the balance, if any, in excess of the unpaid bills including any penalties assessed for service furnished by the Company.
- (D) Deposits will accrue interest annually in accordance with the rules of the Pennsylvania Public Utility Commission.
- (E) The Company shall annually and automatically refund the deposits of Customers who have paid bills for twelve consecutive months without having had service discontinued for nonpayment or had more than one occasion on which a bill was not paid within the period prescribed and are not then delinquent in payment.

SECTION 2.0 – REGULATIONS, (CONT'D.)

2.6 Payment Arrangements

2.6.1 Payment for Service

- (A) The requirements listed below apply to all Customers of the Company. See Section 2.6.7 for special payment arrangements applicable to Residential and Student Customers.
- (B) The Customer is responsible for payment of all Services and facilities, including, calls or Service originated at the Customer's number(s), originated by use of calling cards or the Company assigned special billing numbers, and for all installation charges, special charges and surcharges, recurring monthly fees assessed by authorized regulatory agencies or third parties from whom the Company obtains facilities to provide the Services.
- (C) The Customer shall not attempt to avoid payment by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards, including, but not limited to, rearranging, tampering with, or making connections not authorized by the Company to any Service or component used to furnish Service, or using Toll Free Service with the intent of gaining access to a Customer's outbound calling capabilities on an unauthorized basis. The Customer shall remain liable for all unauthorized of the Company's Service(s) by Users. The Company may analyze any and all information at its disposal, including credit surveys, call detail records and any other information to confirm unauthorized use. The Customer shall pay for unauthorized or fraudulent use at the Company's highest usage charges applied to network usage and attempted network usage, whether or not a terminating connection was achieved, plus all costs incurred by the Company to detect, discover, observe, investigate, analyze, examine and locate the party responsible for unauthorized or fraudulent use.
- (D) The Customer shall render payment in the amount of and on or before the date stated on the invoice.

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SECTION 2.0 – REGULATIONS, (CONT'D.)

2.6 Payment Arrangements, (Cont'd.)

2.6.2 Billing and Collection of Charges

Billing and collection of charges for residential customers will be in compliance with Chapter 64 (Standards and Billing Practices for Residential Telephone Service) of the PA Code Title 52. The Customer is responsible for payment of all charges incurred by the Customer or other users for services and facilities furnished to the Customer by the Company. Pursuant to §64.12, the due date for payment of the monthly invoice by residential customers shall be at least 20 days from the date the invoice is mailed by the Company to the customer. (C)

(A) Non-recurring charges are due and payable on or before the due date stated on the invoice. (C)

(B) The Company shall present invoices for recurring charges monthly to the Customer, in advance of the month in which service is provided, and recurring charges shall be due and payable on or before the due date stated on the invoice. When billing is based upon Customer usage, usage charges will be billed monthly for the preceding billing period. (C)

(C) When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have thirty (30) days.

SECTION 2.0 – REGULATIONS, (CONT'D.)

2.6 Payment Arrangements, (Cont'd.)

2.6.2 Billing and Collection of Charges, (cont'd.)

- (F) The Customer should notify the Company of any disputed items on an invoice within sixty (60) days of receipt of the invoice. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Pennsylvania Public Utility Commission, Bureau of Consumer Services in accordance with the Commission's rules of procedure. The Bureau of Consumer Services shall have primary jurisdiction over all complaints. The address of the Commission is as follows:

Bureau of Consumer Services
Pennsylvania Public Utility Commission
400 North Street, 2nd Floor
Harrisburg, PA 17120
(800) 782-1110

- (G) If service is disconnected by the Company (in accordance with Section 2.6.3 following) and later re-installed, re-installation of service will be subject to all applicable installation charges. If service is suspended by the Company (in accordance with Section 2.6.3 following) and later restored, restoration of service will be subject to the rates in Section 4.3.
- (H) The Customer will be assessed a charge of twenty-five dollars (\$25.00) for each check submitted by the Customer to the Company that a financial institution refused to honor.
- (I) The Company complies with the requirements of Chapter 64 in 52 Pa. Code regarding billing standards and practices for residential customers. In instances where sections of this tariff may conflict with Chapter 64, regulations, the regulations in Chapter 64 will prevail.

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SECTION 2.0 – REGULATIONS, (CONT'D.)

2.6 Payment Arrangements, (Cont'd.)

2.6.3 Discontinuance of Service for Cause

The Company may refuse, terminate, discontinue or limit the use of service (either temporarily or permanently) to the Customer for the following reasons provided in this Section. Business Customers will be provided five (5) days written notice prior to discontinuance unless otherwise indicated.

Pursuant to §64.17, termination of service by a carrier to a residential customer should follow a two step process whereby the carrier shall mail or deliver written notice to the customer at least 7 days before the date of proposed suspension regardless of the grounds upon which suspension is sought. When at least ten (10) days have passed since suspension of service, the Company may terminate service for failure to pay a reconnection fee and to remedy the original grounds for suspension. The only exception for suspension without prior notice is when the suspension is based on an occurrence, which endangers the safety of a person or appears likely to prove physically harmful to the service delivery system. At the time of suspension the carrier shall mail a notice of suspension to the customer's billing address. (§64.61-123)

Upon the Company's discontinuance of service to the Customer under this Section, the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable.

- (A) Upon nonpayment of any amounts owing to the Company, the Company may discontinue or suspend service without incurring any liability. No basic residential service shall be disconnected for nonpayment until at least 29 days from the date of the bill and only following proper written notification.

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Business Telecom, Inc. (C)
7037 Old Madison Pike, Suite 400 (C)
Huntsville, AL 35806 (C)

(C)

(C)

SECTION 2.0 – REGULATIONS, (CONT'D.)

2.6 Payment Arrangements, (Cont'd.)

2.6.3 Discontinuance of Service for Cause, (cont'd.)

- (B)** Upon violation of any of the other material terms or conditions for furnishing service the Company may, discontinue or suspend service without incurring any liability if such violation continues during that period.
- (C)** Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.
- (D)** Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law, the Company may immediately discontinue or suspend service without incurring any liability.
- (E)** Upon any governmental prohibition or governmental required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service without incurring any liability.

SECTION 2.0 – REGULATIONS, (CONT'D.)

2.6 Payment Arrangements, (Cont'd.)

2.6.3 Discontinuance of Service for Cause, (cont'd.)

- (E)** The Company shall suspend, terminate, disconnect or limit the use of Service in circumstances where the Customer's unlimited access to the network might result in substantial loss of revenue to the Company.
- (F)** Without notice in the event of Customer use of equipment or services in such a manner as to adversely affect the Company's service to others.
- (G)** Without notice in the event of tampering with the equipment or services furnished by the Company.
- (H)** Without notice in the event that a condition on the Customer's premises is hazardous.

(C)
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SECTION 2.0 – REGULATIONS, (CONT'D.)

2.6 Payment Arrangements, (Cont'd.)

2.6.4 Notice to Company for Cancellation of Service

Pursuant to §64.53, residential Customers desiring to terminate service shall provide the Company five (5) days written notice of desire to terminate service. All other Customers desiring to terminate service shall provide the Company sixty (60) days written notice of desire to terminate service. (C)

2.6.5 Cancellation of Application for Service

- (A) Where the Company permits the Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
- (B) Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.
- (C) Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred may apply. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.
- (D) The special charges described in 2.6.5(A) through 2.6.5(C) will be calculated and applied on a case-by-case basis.

SECTION 2.0 – REGULATIONS, (CONT'D.)

2.6 Payment Arrangements, (Cont'd.)

2.6.6 Changes in Service Requested

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

2.6.7 Special Billing Arrangements for Residential and Student Customers

Residential Customers shall render payment by using one of BTI's Preferred Payment Methods. Students shall render payment by using one of BTI's Required Payment Methods.

(A) Preferred Payment Methods for Residential Accounts:

- (1) Automatic Bank Draft** – Payment on account is automatically charged to Customer's chosen bank account on or before Day 24 after the date of the invoice.
- (2) Automatic Credit Card Payment** – Payment on account is automatically charged to Customer's chosen credit card on or before Day 24 after the date of invoice.
- (3) Electronic Payment** – Payment on account is made by the Customer through the BTI Electronic Payment System on or before Day 24 after the date of the invoice.

SECTION 2.0 – REGULATIONS, (CONT'D.)

2.6 Payment Arrangements, (Cont'd.)

2.6.7 Special Billing Arrangements for Residential and Student Customers, (cont'd.)

(B) Required Payment Methods for Student Accounts:

- (1) Automatic Bank Draft** – Payment on account is automatically charged to Customer's chosen bank account on or before Day 24 after the date of invoice.
- (2) Automatic Credit Card Payment** – Payment on account is automatically charged to Customer's chosen credit card on or before Day 24 after the date of invoice.

SECTION 2.0 – REGULATIONS, (CONT'D.)

2.7 Allowances for Interruptions in Service

2.7.1 General

- (A) A credit allowance will be given when service is interrupted, except as specified in Section 2.7.2 following. A service is interrupted when it becomes inoperative to the Customer, e.g., the Customer is unable to transmit or receive, because of a failure of a component furnished by the Company under this tariff.
- (B) An interruption period begins when the Customer reports a service, facility or circuit to be inoperative and, if necessary, releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.
- (C) If the Customer reports a service, facility or circuit to be interrupted but declines to release it for testing and repair, or refuses access to its premises for test and repair by the Company, the service, facility or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a service, facility or circuit considered by the Company to be impaired.
- (D) The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

SECTION 2.0 – REGULATIONS, (CONT'D.)

2.7 Allowances for Interruptions in Service, (Cont'd.)

2.7.2 Limitations on Allowances

No credit allowance will be made for any interruption in service:

- (A) Due to the negligence of or noncompliance with the provisions of this tariff by any person or entity other than the Company, including but not limited to the Customer;
- (B) Due to the failure of power, equipment, systems, connections or services not provided by the Company;
- (C) Due to circumstances or causes beyond the reasonable control of the Company;
- (D) During any period in which the Company is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;
- (E) A service will not be deemed to be interrupted if a Customer continues to voluntarily make use of the such service. If the service is interrupted, the Customer can get a service credit, use another means of communications provided by the Company (pursuant to Section 2.7.3), or utilize another service provider;

SECTION 2.0 – REGULATIONS, (CONT'D.)

2.7 Allowances for Interruptions in Service, (Cont'd.)

2.7.2 Limitations on Allowances, (cont'd.)

No credit allowance will be made for any interruption in service:

- (F)** During any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- (G)** That occurs or continues due to the Customer's failure to authorize replacement of any element of special construction; or
- (H)** That was not reported to the Company within five (5) days of the date that service was affected.

2.7.3 Use of Another Means of Communications

If the Customer elects to use another means of communications during the period of interruption, the Customer must pay the charges for the alternative service used.

SECTION 2.0 – REGULATIONS, (CONT'D.)

2.7 Allowances for Interruptions in Service, (Cont'd.)

2.7.4 Application of Credits for Interruptions in Service

- (A) Credit allowance for interruption of service which is not due to the Company's testing or adjusting, negligence of the Customer, or to the failure of channels or equipment provided by the Customer, are subject to the general liability provisions set forth in this Tariff. It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the Customer shall ascertain that the trouble is not caused by any action or omission by the Customer within his control, or is not in wiring or equipment, if any, furnished by the Customer and connected to the Company's facilities. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit. The credit shall apply only to monthly recurring charges and does not affect any charges based upon the Customer's actual usage of the Services. The credit will apply against future services only and will not reduce the amount of any outstanding balance.
- (B) For calculating credit allowances, every month is considered to have 720 hours.
- (C) No credit shall be allowed for an interruption of a continuous duration of less than two hours.

SECTION 2.0 – REGULATIONS, (CONT'D.)

2.7 Allowances for Interruptions in Service, (Cont'd.)

2.7.4 Application of Credits for Interruptions in Service (cont'd.)

- (D) The Customer shall be credited for an interruption of two hours or more at the rate of 1/720th of the monthly charge for the facilities affected for each hour or major fraction thereof that the interruption continues. This credit applies only to monthly recurring charges, and does not affect any charges based upon Customer's actual usage of Company's services.

Credit Formula:

$$\text{Credit} = \frac{A \times B}{720}$$

"A" - outage time in hours

"B" - total monthly charge for affected facility

SECTION 2.0 – REGULATIONS, (CONT'D.)

2.8 Cancellation of Service/Termination Liability

2.8.1 If the Customer cancels or terminates an order prior to the installation of non-contracted Services, the cancellation request shall be administered in accordance with the regulations stipulated in Section 2.6.5.

2.8.2 Cancellation by the Customer without Cause

The Customer's rates and discounts, if any, are provided to the Customer in exchange for the Customer's commitment to obtain the Services for the agreed upon term of the Term Plan Agreement. If the Customer terminates all or any part of the Services obtained under the Term Plan Agreement prior to the expiration of the Initial Term or any Renewal Term then in effect for any reason other than Cause (as set forth in Section 2.8.3 below), then, in addition to payment for all Services rendered through the effective termination date, the Customer shall be liable to the Company for liquidated damages, and not as a penalty, an amount equal to the sum of all of the following that apply to the Service(s) terminated by the Customer:

- (A) a charge equal to 100% of the monthly recurring charges for the Service(s) terminated multiplied by the number of months remaining in the Initial Term or the Renewal Term then in effect;

SECTION 2.0 – REGULATIONS, (CONT'D.)

2.8 Cancellation of Service/Termination Liability, (Cont'd.)

2.8.2 Cancellation by the Customer without Cause, (cont'd.)

- (B) for each other Service that is terminated, a charge equal to the greater of the following:
- (1) 100% of the sum of the minimum monthly usage commitment, if any, and any monthly recurring charge applicable to the Service terminated, multiplied by the number of months remaining in the Initial Term or the Renewal Term then in effect; or
 - (2) the average of the highest three (3) months billed for such terminated Service (including, without limitation, any monthly recurring charge applicable to such Service) since the beginning of the Term Plan Agreement multiplied by the number of months remaining in the Initial Term or the Renewal Term then in effect;

SECTION 2.0 – REGULATIONS, (CONT'D.)

2.8 Cancellation of Service/Termination Liability, (Cont'd.)

2.8.2 Cancellation by the Customer without Cause, (cont'd.)

- (C) a charge equal to the total costs and expenses incurred by the Company in connection with installing, providing and removing a Service, including any early termination or cancellation charges incurred by the Company from third parties on the Customer's behalf.

(C)

Where the Customer received reduced rates or a discount because the Customer subscribed to more than one Service, the Customer's termination of one Service may result in the forfeiture of the Customer's reduced rates or discount for that Service or Services that are not terminated, and the Customer shall be liable to the Company for the amount of discount received by the Customer for the period from the beginning of the term of the Agreement for such Services up to and including the effective date of the termination of the Service or Services terminated.

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SECTION 2.0 – REGULATIONS, (CONT'D.)

2.8 Cancellation of Service/Termination Liability, (Cont'd.)

2.8.3 Cancellation by the Customer with Cause

A Customer may have his service disconnected upon written notice to the Company. The Company will hold the Customer responsible for payment of all bills for service furnished until the cancellation date specified by the Customer or until the date written cancellation notice is received, whichever is later. Pursuant to §64.71, a residential Customer must provide five (5) days written notice of cancellation in advance. All other Customers must provide 60 days written notice of cancellation in advance. (C)

If the Customer is receiving multiple types of Services, or receiving Services at multiple locations, the Customer's right to terminate Service(s) as set forth in this section shall be limited to termination of the affected Service(s) only or at the affected location(s) only.

SECTION 2.0 – REGULATIONS, (CONT'D.)

2.8 Cancellation of Service/Termination Liability, (Cont'd.)

2.8.4 Cancellation by the Company

- (A) Cancellation of residential service will be in compliance with §64.71. For all other Customers, the Company may refuse, terminate, discontinue or limit the use of Service (either temporarily or permanently) to the Customer or withhold the provision of ordered or contracted Service: (C)
- (1) if any balance is past due;
 - (2) if the Customer exceeds its credit limit and does not cure within the applicable notice period referenced above in this section after receipt of such notice, which such notice may be by phone, mail, fax or e-mail; or
 - (3) when necessitated by conditions beyond the Company's control;
 - (4) by reason of any order or decision of a court, public service commission or federal regulatory body or other governing authority prohibiting the Company from furnishing the Service.

SECTION 2.0 – REGULATIONS, (CONT'D.)

2.8 Cancellation of Service/Termination Liability, (Cont'd.)

2.8.4 Cancellation by the Company, (cont'd.)

(C)

(C)

Material that originally appeared on this Page has been deleted.

SECTION 2.0 – REGULATIONS, (CONT'D.)

2.8 Cancellation of Service/Termination Liability, (Cont'd.)

2.8.5 Final Invoice

Upon termination, the Company shall forward a final invoice to the Customer, which such invoice will include, without limitation, all charges (including, without limitation, recurring charges, nonrecurring charges, and any termination charges) incurred up to the effective termination date.

(C)

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SECTION 2.0 – REGULATIONS, (CONT'D.)

2.8 Cancellation of Service/Termination Liability, (Cont'd.)

2.8.6 Company Contact Information for Cancellation

The Customer shall use the following addresses for cancellation and disconnect requests only:

- (A) FAX – 800-292-1057
- (B) Email – SEDR@bti.com
- (C) US Mail – Business Telecom, LLC, SE Order Group, 1170 Peachtree Street NE, Suite 900, Raleigh, NC 27609
- (D) Such request shall include all of the following that apply:
 - (1) an itemized list of the Service(s) that Customer wishes to disconnect;
 - (2) the Customer's account number;
 - (3) affected circuit ID's;
 - (4) affected telephone numbers; and,
 - (5) the Customer contact information (i.e., name, address, telephone number, fax number, and email address).

SECTION 2.0 – REGULATIONS, (CONT'D.)

2.9 Use of Customer's Service by Others

2.9.1 Resale and Sharing

SECTION 2.9.1 IS AVAILABLE ONLY TO CARRIERS WHICH ARE CERTIFIED BY THE PENNSYLVANIA PUBLIC UTILITY COMMISSION TO PROVIDE INTRASTATE LOCAL EXCHANGE SERVICES.

There are no prohibitions or limitations on the resale of services. Prices for services appear in the price sheet attached to this tariff. Any service provided under this tariff may be resold to or shared with other persons at the option of Customer, subject to compliance with any applicable laws of the Pennsylvania Public Utility Commission regulations governing such resale or sharing. The Customer remains solely responsible for all use of services ordered by it or billed to its telephone number(s) pursuant to this tariff, for determining who is authorized to use its services, and for notifying the Company of any unauthorized use.

2.9.2 Joint Use Arrangements

Joint use arrangements will be permitted for all services provided under this tariff. From each joint use arrangement, one member will be designated as the Customer responsible for the manner in which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate, or discontinue service only from the Customer. Without affecting the Customer's ultimate responsibility for payment of all charges for the service, each joint user shall be responsible for the payment of the charges billed to it.

SECTION 2.0 – REGULATIONS, (CONT'D.)

2.10 Transfers and Assignments

The Company may not transfer or assign the Customer's agreement with the Company, including the Terms and Conditions, or use of any of the Services (including resale and subtending of Internet service) without the written consent of the Company, which such consent shall be at the sole and absolute discretion of the Company. All regulations and conditions contained in this Tariff shall be binding on the Customer and his/her respective personal and legal representatives, successors and permitted assigns.

The Company may assign its rights and duties to (a) any subsidiary, parent company or affiliate of the Company; (b) pursuant to any sale or transfer of substantially all the assets of the Company; or (c) pursuant to any financing, merger or reorganization of the Company.

SECTION 2.0 – REGULATIONS, (CONT'D.)

2.11 Notices and Communications

- 2.11.1** The Customer shall designate a specific person as the contact with authority to conduct business with the Company. The Customer shall notify the Company in writing if the Customer's contact person is changed. The Company reserves the right to reject any Customer requests, cancellations and/or notices received from any person other than the designated Customer contact person.
- 2.11.2** The Customer shall designate on the written agreement an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.11.3** The Company shall designate on the written agreement an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.11.4** Except as otherwise stated in this tariff, all notices or other communications required to be given pursuant to this tariff will be in writing.
- 2.11.5** The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

SECTION 2.0 – REGULATIONS, (CONT'D.)

2.12 Restoration of Service

2.12.1 Service suspended by the Company and later restored, will be subject to a reconnection fee as defined in Section 4.3 of this tariff. Service disconnected by the Company and later re-installed, will be subject to all applicable installation charges, and the Customer will pay such charges prior to reinstallation of service.

2.12.2 The use and restoration of certain telecommunications services in emergencies shall be in accordance with the priority system specified in Part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.13 Telecommunications Relay Service

2.13.1 General

The Pennsylvania Telecommunications Relay Service is a relay telecommunications service for the deaf, hearing and/or speech disabled population of the Commonwealth. The service permits telephone communications between individuals with hearing and/or speech disabilities who must use a text telephone and individuals with normal hearing and speech as provided in AT&T Communications of Pennsylvania, Inc.'s Tariff Telephone PA. P.U.C. No. 13.

2.13.2 Surcharge

In addition to the charges provided in this tariff and the Company's other intrastate tariffs, a surcharge will apply to all residence and business access lines served by the Company. This surcharge applies regardless of whether or not the access line uses the Pennsylvania Telecommunications Relay Service.

The surcharge serves as the funding vehicle for the operation of The Pennsylvania TRS, and shall be calculated by the Pennsylvania Public Utility Commission (the Commission). The Commission shall compute the Pennsylvania Relay Service Surcharge each year and notify the local exchange carriers of the surcharge amount to be applied for the twelve-month period commencing with July 1 of each year. The Commission may revise the surcharge at its discretion.

The Commission may revise the surcharge more frequently than annually at its discretion.

Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.

The following surcharge rates apply to all customer bills issued on or after July 1, 2008.

(C)

Per residence access line, per month	\$0.08
Per business access line, per month	\$0.08

(I)

(D)

Centrex lines will be charges on an equivalency basis as determined by the Commission.

SECTION 3.0 - SERVICE AREAS

3.1 Dial Tone Line Cell Classification

For the purposes of determining an Exchange Area Dial Tone Line monthly rate, the Exchange Areas are classified into one of four (4) Dial Tone Line Cells. The Cell classifications apply to both residential and business services and are determined by the following criteria:

Dial Tone Line Cell	Classification Criteria
1	All Philadelphia and Pittsburgh City Exchange Areas of Zones with working pairs per square mile grater than 9,000.
2	All remaining Philadelphia and Pittsburgh City Exchange Areas or Zones.
3	All Philadelphia and Pittsburgh Suburban Exchange Areas or Zones with more than 500 working pairs per square mile. Also, for those Exchange Areas with multi-central offices if one of the multi-central offices if one of the multi-central offices meets the 500 working lines per square mile criteria.
4	All remaining Exchange Areas.

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package

3.2.1 Following are listed the Unlimited Usage Package local calling areas for the Pennsylvania Exchange Areas. Where more than one Unlimited Usage Package Option is available, the local calling area for each option is shown. Where only one local calling area is shown for an exchange, the local calling area shown is for the Local Area Unlimited Usage Package Option.

Service is on an unlimited basis for Unlimited Usage Package customers in their local calling areas as described following. For Budget, Standard and Valu-Pak customers, the measured use rates apply to all completed outgoing calls made to points within the Measured Local Calling area. Stations bearing the central office designations of all exchanges and zones as covered in the Local Area Unlimited Usage Package calling area constitute the Measured Local Calling area.

For Hometown-Plus Usage Option customers, service is on a mixed unlimited and measured local use basis. It is on an unlimited basis for outgoing calls within the Home Exchange and other selected exchanges; it is on a measured local use basis for outgoing calls to non-selected exchanges in the customer's Measured Local Calling Area.

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Alexandria	Alexandria Huntington	McConnellstown (Sprint/United Telephone)
Aliquippa (Local)	Aliquippa Ambridge Baden Glenwillard Hookstown Pittsburgh Suburban Zone 16 Rochester	
(Metropolitan)	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Allentown	Allentown Bath Bethlehem Catasauqua Easton Hellertown Kutztown Nazareth Northampton Riegelsville Slatington Springtown	Coopersburg (Coopersburg Tel. Co.) Emmaus (Continental Tel. Co. of Pa.) Ironton (Ironton Tel. Co.) New Smithville (Quaker State Tel. Co.) New Tripoli (Quaker State Tel. Co.) Topton (Conestoga Tel. & Tel. Co.)
Altoona	Altoona Bellwood Cress on Hollidaysburg Tyrone	

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Ambridge (Local)	Aliquippa Ambridge Baden Glenwillard Pittsburgh Suburban Zone 16	
(Extended)	All stations in the Local Area plus: Pittsburgh Suburban Zone 15Rochester	
(Metropolitan)	All stations in the Extended Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Austin	Austin Coudersport	
Avella	Avella Burgettstown Washington	
Avis	Avis Jersey Shore Lock Haven Woolrich	
Avondale	Avondale Coatesville Kemblesville Kennett Square Vandenberg Lenape Mendenhall Mortonville Oxford Unionville West Chester West Grove Westtown	Hockessin, DE (Verizon - DE) Wilmington, DE (Verizon - DE)

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Baden (Local)	Aliquippa Ambridge Baden Rochester	
(Metropolitan)	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Barnesboro	Barnesboro Carrolltown Cherry Tree Glen Campbell Hastings Patton	
Bath	Allentown Bath Bethlehem Catasauqua Nazareth Northampton Slatington	
Beaver Falls	Beaver Falls Ellwood City Hookstown Midland Rochester Wampum Zelienople	Darlington (Brookville Tel. Co.) Enon Valley (Brookville Tel. Co.)

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Bedminster	Bedminster Carversville Doylestown Dublin Perkasie Plumsteadville Quakertown	Ferndale (Commonwealth)
Bellefonte	Bellefonte Boalsburg Centre Hall Snow Shoe Spring Mills State College	Howard (Sprint/United Telephone) Zion (Sprint/United Telephone)
Belle Vernon (Local)	Belle Vernon California Charlerol Donora Fayette City Monessen Monongahela Perryopolis West Newton	
(Metropolitan)	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Bellwood	Altoona Bellwood Tyrone	

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Berwick	Berwick Bloomsburg	Shickshinny (Commonwealth) Wapwallopen (Commonwealth)
Bessemer	Bessemer New Castle	
Bethlehem	Allentown Bath Bethlehem Catasauqua Easton Hellertown Nazareth Northampton Riegelsville Slatington Springtown	Coopersburg (Coopersburg Tel. Co.) Ironton (Ironton Tel. Co.)
Big Run	Big Run Punxsutawney	
Black Lick	Black Lick Blairsville Homer City Indiana	

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Blairsville	Black Lick Blairsville Bolivar Derry Homer City Indiana Latrobe	
Bloomerg	Berwick Bloomsberg Catawissa Danville Millville Numidia Washingtonville	Orangeville (Commonwealth)
Boalsburg	Bellefonte Boalsburg Centre Hall Spring Mills State College	
Bolivar	Blairsville Bolivar New Florence	
Bradford	Bradford Eldred Mount Jewett Rew Smethport	Duke Center (Otto Tel. Co.) Limestone, NY (NYNEX)

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Brownsville	Brownsville California Charleroi New Salem Republic Smock Uniontown	
Buckingham (Local)	Buckingham Carversville Doylestown New Hope Philadelphia Suburban Zone 45 Wycombe	
(Extended)	All stations in the Local Area plus: Dublin Line Lexington Newtown Philadelphia. Suburban Zone 39 Philadelphia. Suburban Zone 40 Plumsteadville	
(Metropolitan)	All stations in the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Burgettstown	Avella Burgettstown McDonald Paris	Midway (Brookville Tel. Co.) Murdocksville (Murdocksville)
Bushkill	Bushkill Lords Valley Stroudsburg	Stroudsburg, NJ (Verizon - NJ)

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3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
California	Belle Vernon Brownsville California Charleroi Fayette City	
Canonsburg (Local)	Canonsburg McDonald McMurray Pittsburgh Suburban Zone 13 Washington	Hickory (Hickory Tel. Co.)
(Metropolitan)	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Carbondale	Carbondale Jermyn Olyphant Scranton	Chapman Lake (Quaker State Tel. Co.) Clifford (NorthEastern Pa. Tel. Co.) Forest City (NorthEastern Pa. Tel. Co.) Waymart (The South Canaan Tel. Co.)
Carrolltown	Barnesboro Carrolltown Ebensburg Hastings Patton	

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3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Carversville (Local)	Bedminster Buckingham Canersville Doylestown Dublin New Hope Plumsteadville Wycombe	
(Metropolitan)	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Catawissa	Bloomburg Catawissa Danville Elysburg Numidia	

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3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Center Point (Local)	Center Point Collegeville Harleysville Lansdale Philadelphia Suburban Zone 30 North Wales Schwenksville	
(Extended)	All stations in the Local Area plus: Green Lane Philadelphia Suburban Zone 29 Philadelphia Suburban Zone 31 Philadelphia Suburban Zone 33 Phoenixville Royersford Souderton	
(Metropolitan)	All stations in the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Centre Hall	Bellefonte Boalsburg Centre Hall Millheim Spring Mills State College	

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3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Charleroi	Belle Vernon Brownsville California Charleroi Donora Fayette City Moness en Monongahela	
Cherry Tree	Barnesboro Cherry Tree Glen Campbell	
Chester Springs Local Area	Chester Springs Eagle Exton Philadelphia Suburban Zone 28 Phoenixville Pughtown Royersford	
Extended Area	All stations in the Local Area plus: Collegeville Downtigtown Glenmore Philadelphia Suburban Zone 26 Philadelphia Suburban Zone 29 Pottstown West Chester	
Metropolitan Area	All stations in the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	

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3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Clairton (Local)	Clairton Elizabeth Pittsburgh Suburban Zone 10 Pittsburgh Suburban Zone 11	
(Metropolitan)	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Clarion	Clarion Leeper	Knox (Brookville Tel, Co.) Shipperville (Brookville Tel. Co.) Sligo (Citizens Utilities Co. of Pa.) Strattanville (Brookville Tel. Co.)
Claysville	Claysville Washington West Alexander	
Clearfield	Clearfield Curwensville Frenchville Osceola Mills Philipsburg Winburne	
Clymer	Clymer Indiana	

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3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Coatsville (Local)	Avondale Coatesville Downingtown Eagle Exton Glenmore Honey Brook Kennett Square Lenape Mortonville Parkesburg Unionville West Chester West Grove Westtown	
(Metropolitan)	All stations in the Local Area plus the Philadelphia Suburban Exchange and all other zones of the Philadelphia Suburban Exchanges.	

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Collegeville (Local)	Center Point Collegeville Green Lane Harleysville Lansdale North Wales Philadelphia Suburban Zone 29 Philadelphia Suburban Zone 30 Philadelphia Suburban Zone 31 Phoenixville Pottstown Royersford Schwenksville Souderton	
(Metropolitan)	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Connellsville	Connellsville Dawson Mount Pleasant Scottdale Uniontown	
Coudersport	Austin Coudersport Roulette Ulysses	

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3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Cresco	Cresco Lords Valley Mount Pocono Newfoundland Stroudsburg	
Cresson	Altoona Cresson Ebensburg Hilldaysburg Portage	
Curwensville	Clearfield Curwensville Mahaffey	
Danville	Bloomsburg Catawissa Danville Elysburg Northumberland Sunbury Washingtonville	
Dauphin	Dauphin Halifax Harrisburg Zone 1	
Dawson	Connellsville Dawson Perryopolis Scottdale	
Derry	Blairsville Derry Greensburg Latrobe	

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3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Donora (Local)	Belle Vernon Charleroi Donora Elizabeth Monessen Monogahela	
(Metropolitan)	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Downingtown (Local)	Chester Springs Coatesville Downingtown Eagle Exton Glenmore Honey Brook Lenape Mortonville Philadelphia Suburban Zone 28 Pughtown West Chester Westtown	
(Metropolitan)	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	

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3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Doylestown (Local)	Buckingham Carversville Dolestown Dublin Line Lexington Philadelphia Suburban Zone 45 Plumsteadville Wycombe	
(Extended)	All stations in the Local Area plus: Bedminister Lansdale New Hope Newton North Wales Perkasie Philadelphia Suburban Zone 33 Philadelphia Suburban Zone 38 Philadelphia Suburban Zone 39 Philadelphia Suburban Zone 40 Souderton	
(Metropolitan)	All stations in the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	

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3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Dublin (Local)	Bedminster Buckingham Carversville Doylestown Dublin Lansdale Line Lexington Perxasic Plumsteadville Quakertown Souderton	
(Metropolitan)	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
DuBois	DuBois Reynoldsville Sykesville	Brockway (ALLTEL PA, Inc.) Luthersburg (Brookville Tel. Co.) Penfield (Brookville Tel. Co.)
Eagle (Local)	Chester Springs Coatesville Downingtown Eagle Exton Glenmore Philadelphia Suburban Zone 28 Phoenixville Pughtown Royersford West Chester	
(Metropolitan)	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	

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3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Easton	Allentown Bethlehem Catasauqua Easton Hellertown Nazareth Riegelsville Springtown Upper Black Eddy	Bloomsbury, N.J. (Verizon - NJ) Phillipsburg, N.J. (Verizon - NJ)
East Palestine	East Palestine, Pa.	East Palestin, OH (Ameritech Ohio) New Waterford, OH, (Ameritech Ohio.) Rogers, OH. (Ameritech Ohio.)
Ebensburg	Carrolltown Cresson Ebensburg	Colver (The Murraysville Tel. Co.) Nanty-Glo (Verizon - North Pennsylvania) Johnston (Verizon – North Pennsylvania)
Eldred	Bradford Eldred Port Allegheny Rew Smethport	Duke Center (Otto Tel. Co.)

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3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Elizabeth (Local)	Clairton Donora Elizabeth Monongakela Pittsburgh Suburban Zone 10 Pittsburgh Suburban Zone 11	
(Extended)	All stations in the Local Area plus: Finleyville Pittsburgh. Suburban Zone 12 West Newton	
(Metropolitan)	All stations in the Extended Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Ellwood City	Beaver Falls. Ellwood City New Castle Wampum Zelienople	Portersville (Sprint/United Telephone)
Elysburg	Catawissa Danville Elysburg Kulpmont Mt. Carmel Numidia Shamokin Sunhury	

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3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Endeavor	Endeavor Tidioute Tionesta	
Exton (Local)	Chester Springs Coatesville Downingtown Eagle Exton Glenmore Lenape Mortonville Philadelphia Suburban Zone 28 Pughtown West Chester Westtown	
(Metropolitan)	All stations in the Local Area plus the Philadelphia Exchange and all Zones of the Philadelphia Suburban Exchange	
Fairchance	Fairchance Masontown McClellandtown Point Marion Smithfield Uniontown	
Farmington	Farmington Uniontown	
Fayette City	Belle Vernon California Charleroi Fayette City Monessen Perryopolis	

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3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Finleyville (Local)	Finleyville McMurray Monongahela Pittsburgh Suburban Zone 11 Pittsburgh Suburban Zone 12	
(Extended)	All stations in the Local Area plus: Clairton Elizabeth Pittsburgh Suburban Zone 10	
(Metropolitan)	All stations in the Extended Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Fleetwood	Fleetwood Kutztown Reading	Leesport (Commonwealth Tel. Co.) Oley (Conestoga) Topton (Conestoga)
Frackville	Ashland Frackville Girardville Mahanoy City Minersville Pottsville Saint Clair Shenandoah	
Freeland	Freeland Hazleton McAdoo Weatherly White Haven	

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3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Frenchville	Clearfield Frenchville Philipsburg Snow Shoe Winburne	
Galeton	Galeton	
Girardville	Ashland Frackville Girardville Mahanoy City Shenandoah	
Glen Campbell	Barnesboro Cherry Tree Glen Campbell	
Glenmore	Chester Springs Coatsville Downingtown Eagle Exton Glenmore Honey Brook Parkesburg Pughtown	Green Hills (Conestoga) Morgantown (Conestoga)
Glenwillard (Local)	Aliquippa Ambridge Glenwillard Pittsburgh Suburban Zone 15 Pittsburgh Suburban Zone 16	
(Metropolitan)	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	

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3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Green Lane	Center Point Collegeville Green Lane Harleysville Lansdale Pennsburg Perkasie Quakertown Schwenksville Souderton	Sassamansville (Conestoga)
Greensburg (Local)	Greensburg Herminie Jeannette Latrobe Youngwood	Delmont (The Murraysville Tel. Co.) Kecksburg (Citizens Tel. of Kecksburg) New Alexandria (Murraysville Tel. Co.)
(Metropolitan)	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Greenville	Greenville Sharpsville	Sheakleyville (ALLTEL PA, Inc.) Transfer (Pymatuning Ind. Tel. Co.)
Grove City	Grove City Mercer	Blacktown (Sprint/United Telephone) Harrisville (Sprint/United Telephone) Wesley (General Tel. Co. of Pa.)
Halifax	Dauphin Halifax Harrisburg Zone 1	Elizabethville (Commonwealth) Millersburg (Commonwealth)
Hamburg	Hamburg Reading	Kempton (Quaker State Tel. Co.) Leesport (Commonwealth)

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3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Hamlin	Hamlin Lake Ariel Moscow Newfoundland Olyphant Scranton Wallenpaupack	
Harleysville (Local)	Center Point Collegeville Green lane Harleysville Lansdale Line Lexington North Wales Perkasie Philadelphia Suburban Zone 30 Schwenksville Souderton	
(Metropolitan)	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Harrisburg (Zone 1)	Dauphin Halifax Harrisburg Zone 1 Harrisburg Zone 2 Hummelstown Mechanicsburg Middletown	Hershey (Continental) Lewisberry (Lewisberry Tel. Co.) Marysville (Sprint/United Telephone) Shellsville (Verizon - North)
(Zone 2)	Harrisburg Zone 1 Harrisburg Zone 2 Hummelstown Middletown	Hershey (Continental)

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3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Hastings	Barnesboro Carrolltown Hastings Patton	
Hawley	Hawley Honesdale Lords Valley Newfoundland Wallenpaupack	
Hazleton	Freeland Hazleton McAdoo Weatherly White Haven	Conyngham-Drums (Commonwealth) Nuremburg (Commonwealth)
Hellertown	Allentown Bethlehem CataKauqua Easton Hellertown Riegelsville Springtown	

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3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Herminie (Local)	Greensburg Herminie Jeannette Pittsburgh Subn Zone 23	
(Extended)	All stations in the Local Area plus: Pittsburgh Suburban Zone 10 West Newton Youngwood	
(Metropolitan)	All stations in the Extended Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Hollidaysburg	Altoona Cresson Hollidaysburg	
Homer City	Black Lick Blairsville Homer City Indiana	
Honesdale	Hawley Honesdale Lake Ariel Lords Valley Wallenpaupack	Beach Lake (Quaker State) Galilee (Quaker State) Pleasant Mount (NorthEastern Pa. Tel..) South Canaan (South Canaan Tel. Co.) Waymart (South Canaan Tel. Co.)
Honey Brook	Coatesville Downingtown Glenmore Honey Brook Parkesburg	Green Hills (Conestoga) Morgantown (Conestoga)

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3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Hookstown	Aliquippa Beaver Falls Hookstown Midland Rochester Smiths Ferry	Chester, W V (Verizon - WV) East Liverpool, OH (Ameritech Ohio)
Houtzdale	Houtzdale Osceola Mills Philipsburg	
Hummelstown	Harrisburg Zone 1 Harrisburg Zone 2 Hummelstown Middletown Palmyra	Hershey (Continental) Shellsville (Verizon - North)
Huntingdon	Alexandria Huntingdon Mount Union	Marklesburg (Sprint/United Telephone) McConnellstown (Sprint/United Telephone)
Imperial (Local)	Imperial McDonald Oakdale Pittsburgh Suburban Zone 14.b Pittsburgh. Suburban Zone 15	Murdocksville (Murdocksville Ind. Tel. Co.)
(Extended)	All stations in the Local Area plus Pittsburgh Suburban Zone 14.a.	
(Metropolitan)	All stations in the Extended Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh-Suburban Exchange.	

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3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Indiana	Black Lick Blairsville Clymer Homer City Indiana Marion Center Parkwood	Elderton (ALLTEL PA, Inc.)
Jeannette (Local)	Greensburg Herminie Jeannette Pittsburgh Suburban Zone 23	Harrison City (Murraysville Tel. Co.)
(Metropolitan)	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Jermyn	Carbondale Jermyn Olyphant Scranton	Chapman Lake (Quaker State)
Jersey Shore	Avis Jersey Shore Lock Haven Williamsport Woolrich	Oval (Pennsylvania Tel. Co.)
Jim Thorpe	Jim Thorpe Leighton Nesquehoning Weatherly White Haven	
Kane	Kane Ludlow Mount Jewett	

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3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Kemblesville	Avondale Kemblesville Kennett Square Landenburg Mendenhall Oxford Unionville West Grove	Hockessin, DE (Verizon - DE) Newark, DE (Verizon - DE)
Kennett Square (Local)	Avondale Coatesville Kemblesville Kennett Square Landenberg Lenape Mendenhall Mortonville Unionville West Chester West Grove Westtown	Hockessin, DE (Verizon - DE) Wilmington, DE (Verizon - DE)
(Metropolitan)	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Kingston	Kingston Mountaintop Nanticoke Pittston Plymouth Wilkes-Barre Wyoming	Center Moreland (Commonwealth) Dallas (Commonwealth) Harveys Lake (Commonwealth) Trucksville (Commonwealth)

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3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Kulpmont	Ashland Elysburg Kulpmont Mount Carmel Shamokin	
Kutztown	Allentown FleetWood Kutztown Reading	Kempton (Quaker State) Topton (Conestoga)
Lake Ariel	Hamlin Honesdale Lake Ariel Newfoundland Olyphant Scranton Wallenpaupak	South Canaan (South Canaan Tel. Co.) Waymart (South Canaan Tel. Co.)
Lake Como	Lake Como	
Lancaster	Lancaster Landisville Millersville	Intercourse (Enterprise Tel. Co.) Leola (Enterprise Tel. co.) Lititz (D & E) Manheim (D & E) Mount Joy (Sprint/United Telephone) Mountville (Sprint/United Telephone) New Holland (Enterprise Tel. Co.) Quarryville (Commonwealth) Rawlinsville (Commonwealth) Strasburg

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3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Landenberg	Avondale Kemblesville Kennett Square Landenberg Lenape Mendenhall Oxford Unionville West Chester West Grove Westtown	Hockessin, DE (Verizon - DE) Newark, DE (Verizon - DE) Wilmington, DE (Verizon - DE)
Landisville	Lancaster Landisville Millersville Strasburg	Lititz (D & E) Manheim (D & E) Mount Joy (Sprint/United Telephone) Mountville (Sprint/United Telephone)

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3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Lansdale (Local)	Center Point Harleysville Lansdale Line Lexington North Wales Souderton	
(Extended)	All stations in the Local Area plus: Collegeville Doylestown Dublin Green Lane Perkasie Philadelphia Suburban Zone 30 Philadelphia Suburban Zone 33 Philadelphia Suburban Zone 38 Philadelphia Suburban Zone 39 Philadelphia Suburban Zone 45 Schwenksville	
(Metropolitan)	All stations in the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Latrobe	Blairsville Derry Greensburg Latrobe Ligonier	Kecksburg (Citizens Tel. Co. of Kecksburg) New Alexandria (The Murraysville Tel. Co.)

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3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Lebanon	Annville Lebanon Mt. Gretna Palmyra	Frystown (Verizon - North) Hershey (Continental) Jonestown (Verizon - North) Myerstown (Verizon - North) Schaefferstown (Verizon- North)
Leeper	Clarion Leeper Marienville	
Lehighton	Jim Thorpe Lehighton Nesquehoning	
Lempe (Local)	Avondale Coatesville Downingtown Exton Kennett Square Vandenberg Lenape Mendenhall Mortonville Philadelphia Suburban Zone 10 Philadelphia Suburban Zone 28 Unionville West Chester West Grove Westtown	
(Metropolitan)	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	

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3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Lewiston	Lewistown McVeytown	Belleville (Sprint/United Telephone) Mifflintown (Sprint/United Telephone) Port Royal (Sprint/United Telephone) Reedsville (Sprint/United Telephone)
Ligonier	Latrobe Ligonier	Stah Istown (Laurel Highland Tel. Co.)
Line Lexington (Local Area)	Doylestown Dublin Harleysville Lansdale Line Lexington North Wales Perkasie Philadelphia Suburban Zone 45 Souderton	
(Extended)	All stations in the Local Area plus: Buckingham Philadelphia Suburban Zone 33 Philadelphia Suburban Zone 38 Philadelphia Suburban Zone 39 Plumsteadville	
(Metropolitan)	All stations in the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Lock Haven	Avis Jersey Shore Lock Haven Woolrich	Beech Creek (Sprint/United Telephone) Mill Hall (Sprint/United Telephone)

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3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Lords Valley	Bushkill Cresco Hawley Honesdale Lords Valley Mount Pocono Newfoundland Stroudsburg Wallenpaupack	
Lowellville	Bessemer Lowellville New Castle	Lowellville, OH (Ameritech Ohio Tel. Co.) Hubbard, OH (Ameritech Ohio Tel. Co.) North Lima, OH (Ameritech Ohio Tel. Co.) Youngstown, OH (Ameritech Ohio Tel. Co.)
Ludlow	Kane Ludlow	
Mahaffey	Mahaffey Curwensville	
Mahanoy City	Frackville Girardville Mahanoy City Shenandoah Tamaqua	Lakewood (Lakewood Rural Tel. Co.)
Marchand	Marchand Punxsutawney	
Marienville	Leeper Marienville	
Marion Center	Indiana Marion Center	

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3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Masontown	Fairchance Masontown McClellandtown Point Marion Smithfield Uniontown	
McAdoo	Freeland Hazleton McAdoo Tamaqua Weatherly	
McClellandtown	Fairchance Masontown McClellandtown Smithfield Uniontown	
McDonald (Local)	Burgettstown Canonsburg Imperial McDonald Oakdale Pittsburgh Suburban Zone 13	Midway (Brookville Tel. Co.)
(Metropolitan)	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	

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3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
McMurray (Local)	Canonsburg Finleyville McMurray Pittsburgh Suburban Zone 12 Pittsburgh Suburban Zone 13	
(Extended)	All stations in the Local Area plus: Washington	
(Metropolitan)	All stations included in Extended Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
McVeytown	Lewistown McVeytown	
Mechanicsburg	Harrisburg Zone 1 Mechanicsburg	Dillsburg (Verizon - North) Lewisberry (Lewisberry Tel Co.)
Mendenhall	Avondale Kemblesville Kennett Square Landenberg Lenape Mendenhall Philadelphia Suburban Zone 10 Unionville West Chester West Grove Westtown	Hockessin, DE (Verizon - DE) Wilmington, DE (Verizon - DE)
Mercer	Grove City Mercer Sharon Sharpsville	Blacktown (Sprint/United Telephone) Fredonia (ALLTEL PA, Inc.) Wesley (Verizon - North)

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3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Middletown	Harrisburg Zone 1 Harrisburg Zone 2 Hummelstown Middletown	Elizabethtown (Sprint/United Telephone) Hershey (Continental)
Midland	Beaver Falls Hookstown Midland Rochester Smiths Ferry	
Millersville	Lancaster Landisville Millersville Strasburg	Mountville (Sprint/United Telephone)
Millheim	Centre Hall Millheim Spring Mills	
Millville	Bloomsburg Millville Washingtonville	
Milton	Milton Northumberland Sunbury Washingtonville	Lewisburg (Buffalo Valley Tel. Co.) Mifflinburg (Buffalo Valley Tel. Co.) Watsonstown (ALLTEL PA, Inc.)
Minersville	Frackville Minersville New Philadelphia Orwigsburg Pottsville Saint Clair Schuylkill Haven	Tremont (Commonwealth Tel. Co.)

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3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Monessen	Belle Vernon Charleroi Donora Fayette City Monessen Monongahela	
Monongahela (Local)	Belle Vernon Charleroi Donora Elizabeth Finleyville Monessen Monongahela	
(Metropolitan)	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Moosic	Moosic Pittston Scranton Taylor Wyoming	
Morrisville (Local)	Morrisville Newton Philadelphia Suburban Zone 42 Philadelphia Suburban Zone 43 Philadelphia Suburban Zone 44 Yardley	Ewing, NJ (Verizon - N.J.) Trenton, N.J. (Verizon - N.J.)
(Metropolitan)	All stations in the Local Area plus the Philadelphia Exchange and all other zones of the Philadelphia Suburban Exchange.	

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3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Mortonville (Local)	Avondale Coatesville Downingtown Exton Kennett Square Lenape Mortonville Parkesburg Unionville West Chester West Grove Westtown	
(Metropolitan)	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Moscow	Hamlin Moscow Newfoundland Scranton Wallenpaupack	
Mountaintop	Kingston Mountaintop Nanitcoke Plymouth Wilkes-Barre	Nuangola (Commonwealth)
Mount Carmel	Ashland Elysburg Kulpmont Mount Carmel Shamokin	

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3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Mount Gretna	Annville Lebana Mount Gretna Palmyra	
Mount Jewett	Bradford Mount Jewett Kane	
Mount Pleasant (Local)	Connellsville Greensburg Mount Pleasant Scottdale Youngwood	Kecksburg (Citizens Tel. Co. of Kecksburg)
(Metropolitan)	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Mount Pocono	Cresco Lords Valley Mount Pocono Newfoundland Stroudsburg	
Mount Union	Huntingdon Mount Union	McConnellstown (Sprint/United Telephone)
Nanticoke	Kingston Mountaintop Nanticoke Plymouth Wilkes-Barre	Nuangola (Commonwealth)
Nesquehoning	Jim Thorpe Lehigh Nesquehoning	Lansford (ALLTEL PA, Inc.)

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3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Nazareth	Allentown Bath Bethlehem Catasauqua Easton Nazareth	
New Castle	Bessemer Ellwood City New Castle Wampum	New Wilmington (Verizon - North) New Bedford (Verizon - North) Plain Grove (Sprint/United Telephone) Princeton (Verizon - North) Volant (Sprint/United Telephone)
New Florence	Bolivar New Florence	
Newfoundland	Cresco Hamlin Hawley Lake Ariel Lords Valley Moscow Mount Pocono Newfoundland Wallenpaupack	

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3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
New Hope (Local)	Buckingham Carversville Doylestown New Hope Newtown Plumsteadville Wycombe Yardley	Lambertville, NJ (Verizon - NJ)
(Metropolitan)	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
New Kensington (Local)	New Kensington Pittsburgh Suburban Zone 20 Springdale Tarentum	
(Metropolitan)	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
New Philadelphia	Minersville New Philadelphia Orwigsburg Pottsville Saint Clair Schuylkill Haven Tamaqua	
New Salem	Brownsville New Salem Republic Uniontown	

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3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Newton Local Area	Newton Philadelphia Suburban Zone 40 Philadelphia Suburban Zone 43 Wycombe Yardley	
Extended Area	All stations in the Local Area plus: Buckingham Doylestown Morrisville New Hope Philadelphia Suburban Zone 37 Philadelphia Suburban Zone 38 Philadelphia Suburban Zone 39 Philadelphia Suburban Zone 42 Philadelphia Suburban Zone 44 Philadelphia Suburban Zone 45	
Metropolitan Area	All stations in the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Northampton	Allentown Bath Bethlehem Catasauqua Northampton Slatington	Ironton (Ironton Tel. Co.)
Northumberland	Danville Milton Northumberland Sunbury	

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3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
North Wales (Local)	Center Point Harleysville Lansdale Line Lexington North-Wales Philadelphia Suburban Zone 30 Philadelphia Suburban Zone 33 Souderton	
(Extended)	All stations in the Local Area plus: Collegeville Doylestown Philadelphia Suburban Zone 31 Philadelphia Suburban Zone 32 Philadelphia Suburban Zone 34 Philadelphia Suburban Zone 38 Philadelphia Suburban Zone 39 Philadelphia Suburban Zone 45	
(Metropolitan)	All stations in the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Numidia	Bloomsberg Catawissa Elysburg Numidia	
Oakdale (Local)	Imperial McDonald Oakdale Pittsburgh Suburban Zone 13 Pittsburgh Suburban Zone 14	
(Metropolitan)	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	

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3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Olyphant	Carbondale Hamlin Jermyn Lake Ariel Olyphant Scranton Taylor	Chapman Lake (Quaker State Tel. Co.)
Orwigsburg	Minersville New Philadelphia Orwigsburg Pottsville Saint Clair Schuylkill Haven	Auburn (Verizon - North)
Osceola Mills	Clearfield Houtzdale Osceola Mills Philipsburg	
Oxford	Avondale Kemblesville Landenberg Oxford West Grove	Kirkwood (Commonwealth)

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3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Palmyra	Annville Harrisburg Zone 1 Hummelstown Lebanon Mount Gretna Palmyra	Hershey (Verizon - North)
Paris	Burgettstown Paris	Weirton, WV (Verizon - WV)
Parkesburg	Coatesville Glenmore Honey Brook Mortonville Parkesburg West Grove	Atglen (Commonwealth) Gap (Commonwealth)
Parkwood	Indiana Parkwood	
Patton	Altoona Barnesboro Carrolltown Hastings Patton	
Pennsburg	Green Lane Pennsburg Perkasie Quakertown Souderton	Bally (Conestoga) Sassamansville (Conestoga)

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3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Perkasie (Local)	Bedminster Doylestown Dublin Green Lane Haryleysville Lansdale Line Lexington Pennsburg Perkasie Plumsteadville Quakertown Schwenksville Souderton	
(Metropolitan)	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Perryopolis (Local)	Belle Vernon Dawson Fayette City Perryopolis Uniontown	
(Metropolitan)	All stations in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Philipsburg	Clearfield Frenchville Houtzdale Osceola Mills Philipsburg Winburne	

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3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Phoenixville (Local)	Chester Springs Collegeville Eagle Philadelphia Suburban Zone 28 Philadelphia Suburban Zone 29 Phoenixville Pughtown Royersford	
(Extended)	All stations included in Local Area preceding plus: Center Point Philadelphia Suburban Zone 26 Philadelphia Suburban Zone 30 Pottstown	
(Metropolitan)	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Pittston	Kingston Moosic Pittston Scranton Taylor Wilkes-Barre Wyoming	Harding (Commonwealth)

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3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Plumsteadville (Local)	Bedminster Buckingham Carversville Doylestown Dublin Line Lexington New Hope Perkasie Plumsteadville Quakertown	Ferndale (Commonwealth Tel. Co.)
(Metropolitan)	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Plymouth	Kingston Mountaintop Nanticoke Plymouth Wilkes-Barre	
Point Marion	Fairchance Masontown Point Marion Smithfield Uniontown	Cheat Lake (Verizon - WV) Morgantown, WV (Verizon - WV)
Portage	Cresson Portage	
Port Allegany	Eldred Port Allegany Roulette Smethport	

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3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Pottstown	Collegeville Phoenixville Pottstown Pughtown Royersford Schwenksville	Boyertown (Conestoga) Douglassville (Conestoga) Sassamansville (Conestoga)
Pottsville	Frackville Minersville New Philadelphia Orwigsburg Pottsville Saint Clair Schuylkill Haven Tamaqua	Auburn (Quaker State) Friedensburg (Quaker State)
Pughtown Local Area	Chester Springs Dowingtown Eagle Exton Glenmore Phoenixville Pottstown Pughtown Royersford	Green Hills (Conestoga) Morgantown (Conestoga)
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	

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3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Punxsutawney	Big Run Marchand Punxsutawney	
Quakertown	Bedminster Dublin Green Lane Pennsburg Perksie Plumsteadville Quakertown Souderton Springtown	Ferndale (Commonwealth)
Reading	Fleetwood Hamburg Kutztown Reading	Adamstown (D & E) Bernville (Verizon - North) Birdsboro (Conestoga) Green Hills (Conestoga) Leesport (Commonwealth) Morgantown (Conestoga) Oley (Conestoga) Robesonia (Verizon - North) Topton (Conestoga) Womelsdorf (Verizon - North) Yellow House (Conestoga)
Renovo	Renovo	
Republic	Brownsville New Salem Republic Uniontown	

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3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Rew	Bradford Eldred Rew Smethport	Duke Center (Otto Tel. Co.) Limestone, NY (NYNEX)
Reynoldsville	DuBois Reynoldsville Sykesville	
Riegelsville	Allentown Bethlehem Catasauqua Easton Hellertown Riegelsville Springtown Upper Black Eddy	Ferndale (Commonwealth) Milford, N.J. (NJ Bell Tel. Co.) Phillipsburg, N.J. (NJ Bell Tel. Co.)
Rochester (Local)	Aliquippa Ambridge Banden Beaver Falls Hookstown Midland Rochester	
(Metropolitan)	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Roulette	Coudersport Port Allegany Roulette	

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3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Royersford (Local)	Center Point Chester Springs Collegeville Eagle Philadelphia Suburban Zone 29 Philadelphia Suburban Zone 30 Phoenixville Pottstown Pughtown Royersford Schwenksville	
(Metropolitan)	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Russell	Russell Sugar Grove Warren Youngsville	
Saint Clair	Frackville Minersville New Philadelphia Orwigsburg Pottsville Saint Clair Schuylkill Haven	
Saxton	Saxton	Hopewell (Sprint/United Telephone)

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3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Schuylkill Haven	Minersville New Philadelphia Orwigsburg Pottsville Saint Clair Schuylkill Haven	Auburn (Quaker State) Friedensburg (Quaker State)
Schwenksville (Local)	Center Point Collegeville Green Lane Harleysville Lansdale Perkasie Philadelphia Suburban Zone 30 Pottstown Royersford Schwenksville Souderton	Sassamansville (Conestoga)
(Metropolitan)	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Scranton	Hamlin Jermyn Lake Ariel Moosic Moscow Olyphant Pittston Scranton Taylor Wyoming	Clarks Summit (Commonwealth) Dalton (Commonwealth) Factoryville (Commonwealth) Lake Winola (Commonwealth)
Shamokin	Elysburg Kulpmont Mount Carmel Shamokin Sunbury	Trevorton (The Mahoney and Mahantango Tel. Co.)
Sharon	Mercer Sharon Sharpsville West Middlesex	Sharon, OH (Ameritech Ohio) Transfer (Pymatuning Ind. Tel. Co.)
Sharpsville	Greenville Mercer Sharon Sharpsville West Middlesex	Sharon, OH (Ameritech Ohio) Transfer (Pymatuning Ind. Tel. Co.)
Shenandoah	Ashland Frackville Girardsville Mahoney City Shenandoah	Ringtown (Commonwealth)

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3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Slatington	Allentown Bath Bethlehem Catasauqua Northampton Slatington	Ironton (Ironton Tel. Co.) New Tripoli (Quaker State Tel. Co.)
Smethport	Bradford Eldred Port Allegany Rew Smethport	
Smithfield	Fairchance Masontown McClellandtown Point Marion Smithfield Uniontown	
Smiths Ferry	Hookstown Midland Rochester Smiths Ferry	Chester, WV (Verizon - WV) East Liverpool, OH (Ameritech Ohio)
Smock	Brownsville Smock Uniontown	
Snow Shoe	Bellefonte Frenchville Snow Shoe	

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3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Souderton (Local)	Center Point Collegeville Doylestown Dublin Green Lane Harleysville Lansdale Line Lexington North Wales Pennsburg Perkasie Quakertown Schwenksville Souderton	
(Metropolitan)	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Exchange.	
Springdale (Local)	New Kensington Pittsburgh Suburban Zone 19 Pittsburgh Suburban Zone 20 Springdale Tarentum	
(Metropolitan)	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Spring Mills	Bellefonte Boalsbury Centre Hall Millheim Spring Mills State College	

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3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Sprintown	Allentown Bethlehem Catasauqua Easton Hellertown Quakertown Riegelsville Pringtown Upper Black Eddy	Ferndale (Commonwealth) Milford, NJ (Verizon - NJ)
State College	Bellefonte Boalsburg Centre Hall Spring Mills State College	Port Matilda (Brookville Tel. Co.)
Strasburg	Lancaster Landisville Millersville Strasburg	Gap (Commonwealth) Intercourse (Enterprise) Quarryville (Commonwealth) Rawlinsville (Commonwealth)
Scrudsborg	Bushkill Cresco Lords Valley Mount Pocono Stroudsburg	Saylorsburg (Commonwealth) Stroudsburg, NJ (Verizon - NJ)
Sugar Grove	Russell Sugar Grove Warren Youngsville	

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3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Sunbury	Danville Elysburg Milton Northumberland Shamokin Sunbury	Selinsgrove (Continental)
Sykesville	DuBois Reynoldsville Sykesville	Luthersburg (Brookville Tel. Co.)
Tamaqua	Mahoney City McAdoo New Philadelphia Pottsville Tamaqua	Lakewood (Lakewood Rural Tel. Co.) Lansford (ALLTEL PA, Inc.)
Tarentum (Local)	New Kensington Pittsburgh Suburban Zone 20 Springdale Tarentum	
(Metropolitan)	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Taylor	Moosic Olyphant Pittston Scranton Taylor Wyoming	
Tidioute	Endeavor Tidioute Tionesta Warren	

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3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Tionesta	Endeavor Tidoute Tionesta	
Tyrone	Altoona Bellwood Tyrone	Warriors Mark (Brookville Tel. Co.)
Ulysses	Coudersport Ulysses	
Uniontown	Brownsville Connellsville Fairchance Farmington Masontown McClellandtown New Salem Point Marion Republic Smithfield Smock Uniontown	

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Unionville (Local)	Avondale Coatesville Kemblesville Kennett Square Landenberg Lenape Mendenhall Mortonville Unionville West Chester West Grove Westtown	
(Metropolitan)	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Upper Black Eddy	Easton Riegelsville Springtown Upper Black Eddy	Ferndale (Commonwealth) Frenchtown, NJ (Verizon - NJ) Milford, N.J. (Verizon - NJ) Uhlerstown (Commonwealth)
Wallenpaupack	Hamlin Hawley Honesdale Lake Ariel Lords Valley Moscow Newfoundland Wallenpaupack	
Wampum	Beaver Falls Ellwood City New Castle Wampum	

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3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Warren	Russel Sugar Grove Tidioute Warren Youngsville	Sheffield (Brookville Tel. Co.)
Washington Local Area	Avella Canonsburg Claysville McMurry Washington West Alexander	Buffalo (Quaker State Tel. Co.) Hickory (Hickory Tel. Co.) Taylorstown (Quaker State Tel. Co.)
Metropolitan Area Plus	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Washingtonville	Bloomsburg Danville Millville Milton Washingtonville	Turbotville (ALLTEL PA, Inc.)
Weatherly	Freeland Hazleton Jim Thorpe McAdoo Weatherly White Haven	
West Alexander	Claysville Washington West Alexander	

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3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
West Chester (Local)	Downingtown Exton Lenape Mendenhall Mortonville Philadelphia Suburban Zone 28 West Chester Westtown	
(Extended)	All stations included in Local Area preceding plus: Avondale Chester Springs Coatesville Eagle Kennett Square Landenberg Philadelphia Suburban Zone 10 Philadelphia Suburban Zone 11 Philadelphia Suburban Zone 12 Philadelphia Suburban Zone 22 Unionville West Grove	
(Metropolitan)	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	

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3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
West Grove	Avondale Coatesville Kemblesville Kennett Square Landenberg Lenape Mendenhall Mortonville Oxford Parkesburg Unionville West Chester West Grove Westtown	Hockessin, DE (Verizon - DE)
West Middlesex	Sharon Sharpsville West Middlesex	Sharon, OH (Ameritech Ohio)
West Newton (Local)	Belle Vernon West Newton	Yukon (Yukon-Waltz Tel. Co.)
(Extended)	All stations included in Local Area preceding plus: Donora Elizabeth Hermine Monessen Mount Pleasant Perryopolis Pittsburgh Suburban Zone 10 Scottdale	
(Metropolitan)	All stations included in Extended Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	

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3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Westtown (Local)	Lenape Philadelphia Suburban Zone 10 Mendenhall West Chester Westtown	
(Extended)	All stations included in Local Area preceding plus: Avondale Coatesville Downingtown Exton Kennett Square Landenberg Mortonville Philadelphia Suburban Zone 11 Philadelphia Suburban Zone 12 Philadelphia Suburban Zone 22 Philadelphia Suburban Zone 28 Unionville West Grove	
(Metropolitan)	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
White Haven	Freeland Hazleton Jim Thorpe Weatherly White Haven	

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3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Wilkes-Barre	Kingston Mountaintop Nanticoke Pittston Plymouth Wilkes-Barre Wyoming	Center Moreland (Commonwealth) Dallas (Commonwealth) Harveys Lake (Commonwealth) Nuangola (Commonwealth) Trucksville (Commonwealth)
Williamsport	Jersey Shore Williamsport	Loyalsock (Quaker State Tel. Co.) Oval (Pennsylvania Tel. Co.) Trout Run (Quaker State Tel. Co.)
Winburne	Clearfield Frenchville Philipsburg Winburne	
Woolrich	Avis Jersey Shore Lock Haven Woolrich	

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3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Wycombe (Local)	Buckingham Doylestown New Hope Newtown Philadelphia Suburban Zone 40 Philadelphia Suburban Zone 45 Wycombe	
(Extended)	All stations included in Local Area preceding plus: Carversville Morrisville Philadelphia Suburban Zone 37 Philadelphia Suburban Zone 38 Philadelphia Suburban Zone 39 Philadelphia Suburban Zone 43 Philadelphia Suburban Zone 44 Yardley	
(Metropolitan)	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Wyoming	Kingston Moosic Pittston Scranton Taylor Wilkes-Barre Wyoming	

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3.2 Exchange Service Areas - Unlimited Usage Package, (Cont'd.)

3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Local Exchange Company Name
Yardley (Local)	Morrisville New Hope Newtown Philadelphia Suburban Zone 42 Philadelphia Suburban Zone 43 Philadelphia Suburban Zone 44 Wycombe Yardley	Ewing, NJ (Verizon - NJ) Trenton, NJ (Verizon - NJ)
(Metropolitan)	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Youngsville	Russell Sugar Grove Warren Youngsville	
Youngwood (Local)	Greensburg Mount Pleasant Youngwood	
(Metropolitan)	All stations in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Zelienople	Beaver Falls Ellwood City Zelienople	Criders Corners (North Pittsburgh) Evans City (Sprint/United Telephone)

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3.3 Hometown-Plus Usage

The available Hometown-Plus exchanges and their associated IntraLATA Toll exchange(s) are listed below:

Hometown-Plus Exchange	IntraLATA Toll Exchange(s) Available
Alexandria	State College
Ashland	Shamokin
Austin	Emporium (ALLTEL PA, Inc.)Port Allegany
Avella	Hickory (Hickory Telephone Co.)
Baden	Criders Corners (North Pittsburgh)
Barnesboro	Ebensburg
Bessemer	Enon Valley (Brookville Telephone Co.)
Big Run	ReynoldsvilleSykesville
Bolivar	Home CityLigonier
Charleroi	Bentleyville (Bentleyville Tel. Co.)
Cherry Tree	HastingsMahaffey
Claysville	Taylorstown (Contel)
Clymer	MarchandMarion Center
Dawson	SmockUniontown
Donora	West Newton
Ebensburg	Barnesboro
Fayette City	Brownsville
Finleyville	Washington

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3.3 Hometown-Plus Usage, (Cont'd.)

Hometown-Plus Exchange	IntraLATA Toll Exchange(s) Available
Freeland	Conyngham-Drums (Commonwealth)
Galeton	Coudersport
Glen Campbell	Big RunMahaffeyPunxsutawney
Greenville	FredoniaJamestown
Grove City	Slippery Rock (Sprint/United Telephone)
Hastings	Cherry Tree
Hookstown	BurgettstownMurdocksville (Murdocksville Tel. Co.)
Jim Thorpe	Lansford (ALLTEL PA, Inc.)
Kutztown	Hamburg
Lake Como	Pleasant Mount (North-Easter Tel. Co.)
Landisville	Columbia (Sprint/United Telephone)
Lehighton	Mantzville (Contel of PA, Inc.)
Ludlow	Sheffield (Brookville Telephone Co.)Warren
Mahaffey	Glen Campbell
Marchand	ClymerMarion Center
Marion Center	ClymerMarchandRural Valley (ALLTEL PA, Inc.)

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3.3 Hometown-Plus Usage, (Cont'd.)

Hometown-Plus Exchange	IntraLATA Toll Exchange(s) Available
Masontown	Carmichaels (ALLTEL PA, Inc.)
McClellandtown	New SalemRepublic
Mechanicsburg	Carlisle (Sprint/United Telephone)
Millville	Benton (Commonwealth)Hughesville (ALLTEL PA, Inc.)
Monongahela	Washington
Moosic	Wilkes-Barre
Moscow	Olyphant
Mount Gretna	Elizabethtown (Sprint/United Telephone)
Mount Jewett	Smethport
Mount Pocono	Pocono Lake (Commonwealth)
Nazareth	Pen Argyl (Commonwealth)
New Florence	Ligonier
New Kensington	Leechburg (ALLTEL PA, Inc.), Vandergrift (Verizon - North)
New Salem	McClellandtown
Northumberland	Selinsgrove (Contel), Lewisburg (Buffalo Valley)
Olyphant	Clarks Summit (Commonwealth)
Orwigsburg	McKeansburg (Contel)

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3.3 Hometown-Plus Usage, (Cont'd.)

Hometown-Plus Exchange	IntraLATA Toll Exchange(s) Available
Parkwood	Apollo (ALLTEL PA, Inc.) Blairsville Elderton (ALLTEL PA, Inc.) Homer City Saltsburg (Verizon - North)
Patton	Cresson Ebensburg
Pennsburg	Emmas (Verizon - North)
Perryopolis	Smock West Newton
Portage	Ebensburg South Fork (Verizon - North)
Punxsutawney	Brookville (Brookville Telephone Co.)
Renovo	Lock Haven
Reynoldsville	Brookville (Brookville Telephone Co.) Punxsutawney
Saxton	Marklesburg (Sprint/United Telephone)
Slatington	Palmerton (Palmerton Telephone Co.)
Smethport	Mount Jewett
Smock	Dawson New Salem Perryopolis Republic
Springdale	Curtisville (North Pittsburgh Tel. Co.)
Springtown	Coopersburg (Commonwealth)
Sykesville	Big Run

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3.3 Hometown-Plus Usage, (Cont'd.)

Hometown-Plus Exchange	IntraLATA Toll Exchange(s) Available
Tamaqua	Mantzville (Contel)
Tarentum	Freeport (North Pittsburgh Tel. Co.) Saxonburg (North Pittsburgh Tel. Co.)
Taylor	Clarks Summit (Commonwealth)
Tidioute	Youngsville (Verizon - North)
Ulysses	Galeton Harrison Valley (Contel) Westfield (Verizon - North)
Washingtonville	Muncy (ALLTEL PA, Inc.)
West Middlesex	New Castle New Wilmington (Verizon - North)
Woolrich	Mill Hall (Sprint/United Telephone)
Wyoming	Harding (Commonwealth)
Youngwood	Kecksburg (Citizens Telephone)
Zelienople	Rochester

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.4 Measured Metropolitan Use (Philadelphia)

3.4.1 Charges Applicable to Dial Station-To-Station Messages

The following table shows the metro call bands applicable from stations within the Philadelphia Suburban exchange to all points within their local calling areas.

To Philadelphia Suburban Exchange	METRO CALL BANDS APPLICABLE FROM PHILADELPHIA SUBURBAN ZONES																												
	10	11	12	13	14	17	21	22	23	24	25	26	28	29	30	31	32	33	34	37	38	39	40	41	42	43	44	45	
Zone 10	F	1	F	2	2	3	3	2	3	3	3	3	3	3	4	3	4	4	4	4	5	5	5	6	5	6	6	6	6
Zone 11	1	F	1	1	1	2	2	3	3	3	3	3	3	4	4	4	4	4	4	5	5	5	6	5					
Zone 12	F	1	F	1	2	2	2	1	2	2	2	2	2	3	3	3	4	4	4	4	4	5	5	5					
Zone 13	2	1	1	F	1	1	1	1	2	2	2	2	3	3	3	3	4	4	4	4	4	5	5	5					
Zone 14	2	1	2	1	F	1	2	2	2	2	2	3	3	4	4	3	3	4	4	4	4	4	5	5					
Zone 17	3	2	2	1	1	F	F	2	2	2	2	2	3	3	3	3	3	3	3	4	4	4	4	4					
Zone 21	3	2	2	1	1	2	F	F	1	1	2	2	2	3	3	2	3	3	3	3	3	4	4	4					
Zone 22	2	3	1	1	2	2	1	1	F	2	1	1	1	1	2	2	2	3	3	4	4	4	4	5	5				
Zone 23	3	3	2	2	2	2	2	2	F	F	1	1	2	3	3	2	2	2	2	2	3	3	3	4	3				
Zone 24	3	3	2	2	2	2	1	1	F	F	F	1	3	2	2	1	2	3	3	3	3	3	4	4					
Zone 25	3	2	2	2	2	2	1	1	F	F	F	2	2	1	2	3	3	3	3	3	4	4							
Zone 26	3	2	2	3	2	2	1	2	1	F	F	F	1	1	1	3	3	3	4	3	4	4	5						
Zone 28	3	2	3	3	3	3	1	3	3	2	F	F	1	2	3	3	3	4	5	4	4	5	5						
Zone 29	3	4	3	3	4	3	3	2	3	2	2	1	1	F	F	2	3	3	3	4	4	4	5	5					
Zone 30	4	3	3	4	3	3	2	2	2	2	1	2	F	F	1	2	1	3	3	3	3	4	4						
Zone 31	3	4	3	3	3	3	2	2	2	1	1	1	3	2	1	F	1	1	2	3	3	3	4	4					
Zone 32	4	4	4	4	3	3	3	3	2	2	2	3	3	3	2	1	F	F	1	2	2	2	3	3					
Zone 33	4	4	4	4	4	3	3	3	2	3	3	3	3	3	1	1	F	F	1	1	2	1	1	3	3				
Zone 34	5	4	4	4	4	3	3	4	2	3	3	3	4	3	3	2	1	1	F	1	1	1	2	2					
Zone 37	5	5	4	4	4	4	3	4	3	3	3	4	5	4	3	3	2	2	1	F	1	1	1	2	3	2	3	1	

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3.4 Measured Metropolitan Use (Philadelphia), (Cont'd.)

3.4.1 Charges Applicable to Dial Station-To-Station Messages, (cont'd.)

To Philadelphia Suburban Exchange	METRO CALL BANDS APPLICABLE FROM PHILADELPHIA SUBURBAN ZONES																											
	10	11	12	13	14	17	21	22	23	24	25	26	28	29	30	31	32	33	34	37	38	39	40	41	42	43	44	45
Zone 38	5	4	4	4	4	3	4	3	3	3	3	4	4	3	3	2	1	1	1	F	1	1	2	3	3	3	1	
Zone 39	5	5	5	5	4	4	4	4	3	3	3	4	4	4	3	3	2	1	1	1	1	F	F	3	3	3	F	
Zone 40	6	5	5	5	5	4	4	5	4	4	4	4	5	5	4	4	3	3	2	1	1	F	F	1	2	F	2	1
Zone 41	5	5	5	5	4	4	5	3	4	4	5	5	5	4	4	3	3	2	2	2	3	1	F	F	F	2	2	F
Zone 42	6	6	6	6	5	5	5	6	4	5	5	5	6	6	5	5	4	4	3	3	3	3	2	F	F	F	F	4
Zone 43	6	6	6	5	5	5	5	5	4	5	5	5	6	5	5	4	3	4	3	2	3	3	F	F	F	F	F	3
Zone 44	6	6	6	6	5	5	5	6	5	5	5	5	6	6	5	5	4	4	3	3	3	3	2	2	F	F	F	3
Zone 45	6	6	5	5	5	5	4	5	4	4	4	5	4	3	3	3	3	3	1	1	F	1	1	1	4	3	3	F

Other Exchanges Philadelphia #	METRO CALL BANDS APPLICABLE FROM PHILADELPHIA SUBURBAN ZONES																											
	10	11	12	13	14	17	21	22	23	24	25	26	28	29	30	31	32	33	34	37	38	39	40	41	42	43	44	45
Zone 1	4	3	3	3	2	2	2	3	2	2	3	3	4	4	3	3	3	3	3	3	3	4	4	3	4	4	4	4
Zone 2	a	3	3	2	2	2	1	2	3	2	2	2	3	3	3	3	2	3	3	3	3	7	7	7	5	5	5	4
	b	3	3	2	2	2	1	1	3	1	1	2	3	3	3	3	2	3	3	3	3	4	4	4	5	5	5	4
	c	3	3	2	2	1	1	2	3	2	2	2	3	3	3	3	2	3	3	3	3	4	4	4	5	5	5	4
	d	3	3	2	2	2	2	2	3	2	2	2	3	3	3	3	2	3	3	3	3	4	4	4	5	5	5	4
Zone 3	a	4	4	3	3	3	2	2	3	2	2	2	3	3	3	2	2	2	2	1	2	2	2	3	3	4	4	3
	b	4	4	3	3	3	2	2	3	2	2	2	3	3	3	2	2	1	2	1	2	2	2	3	3	4	4	3
	c	4	4	3	3	3	2	2	3	1	2	2	3	3	3	2	1	1	2	2	2	2	3	3	3	4	4	3
	d	4	4	3	3	3	2	2	3	2	2	2	3	3	3	2	2	2	2	2	2	2	2	3	3	4	4	3
Zone 4	a	5	5	4	4	4	3	3	4	3	3	3	4	5	4	4	3	2	3	1	1	2	2	2	2	3	2	3
	b	5	5	4	4	4	3	3	4	3	3	3	4	5	4	4	3	2	3	2	1	2	2	1	1	3	2	3
	c	5	5	4	4	4	3	3	4	3	3	3	4	5	4	4	3	2	3	2	2	2	2	2	2	3	2	3

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3.4 Measured Metropolitan Use (Philadelphia), (Cont'd.)

3.4.1 Charges Applicable to Dial Station-To-Station Messages, (cont'd.)

To Philadelphia Suburban Exchange	METRO CALL BANDS APPLICABLE FROM PHILADELPHIA SUBURBAN ZONES																												
	10	11	12	13	14	17	21	22	23	24	25	26	28	29	30	31	32	33	34	37	38	39	40	41	42	43	44	45	
Buckingham																													1
Center Point															1	1													
Chester Springs													1																
Collegeville														1	1	1													
Dowington													1																
Doylestown																													F
Eagle													1																
Exton													1																
Harleysville															1														
Holly Oak, DE	1	1																											
Lansdale																1													
Lenape	1												1																
Line Lexington																													1
Mendenhall	1																												
Morrisville																										1	1		F
Newtown																							1				F	1	
North Wales															1			1	1										
Phoenixville													1	F	1														
Royersford														1	1														
Schwenksville															1														

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3.4 Measured Metropolitan Use (Philadelphia), (Cont'd.)

3.4.1 Charges Applicable to Dial Station-To-Station Messages, (cont'd.)

To Philadelphia Suburban Exchange	METRO CALL BANDS APPLICABLE FROM PHILADELPHIA SUBURBAN ZONES																												
	10	11	12	13	14	17	21	22	23	24	25	26	28	29	30	31	32	33	34	37	38	39	40	41	42	43	44	45	
West Chester	1												1																
Westtown	1												1																
Wilmington, Del.	1																												
Wycombe																							1						1
Yardley																										1	F7	F	
																										77			

NOTE: Where "F" or "1" is in the above tables, service is on an unlimited basis for Local Area Unlimited Usage Package customers, and Metro Call Band 1 rates apply for the customers who select the Valu-Pak, Standard and Budget Options. Where "F" or any number is shown in the above tables, service is on an unlimited basis for Metropolitan Area Unlimited Usage Package customers, for calls originated on a Dial Station-to-Station basis from the Metropolitan Area Unlimited Usage Dial Tone Line. Blank spaces indicates that service is provided on a message toll basis.

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3.4 Measured Metropolitan Use (Philadelphia), (Cont'd.)

3.4.2 Zones

For the purpose of determining measured local use and local calling area, the Philadelphia Suburban Exchange Area is divided into the following twenty-eight Zones.

Zone	Exchange Name	Zone	Exchange Name
10	Chester Heights	32	Flourtown
11	Chester	33	Ambler
12	Media	34	Cheltenham- Elkins Park- Jenkintown
14	Darby-Ridley Park-Sharon Hill	37	Bethayres- Huntington
17	Upper Darby	38	Willow Grove
21	Havertown- Manoa	39	Hatboro
22	Broomall- Newton Square	40	Feasterville- Churchville
23	Cynwyd- Narberth	41	Eddington- Cornwells Heights
24	Ardmore	42	Bristol
25	Bryn Mawr	43	Langhorne
26	Wayne	44	Levittown
28	Paoli-Malvern- Berwyn	45	Warrington
29	Valley Forge		
30	Norristown		
31	Conshohocken		

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3.4 Measured Metropolitan Use (Philadelphia), (Cont'd.)

3.4.3 Unlimited Usage Package Local Calling Areas

Unlimited Usage Package Local Calling Areas Include the Zones and Exchanges Listed Below

Zones	Local Calling Area (1)
10	10, 11, and 12 Holly Oak, Del. (Verizon - DE), Lenape, Mendenhall, West Chester, Westtown and Wilmington, Del. (Verizon - DE)
11	10, 11, 12, 13 and 14 Holly Oak, Del. (Verizon - DE)
12	10, 11, 12, 13 and 22
13	11, 12, 13, 14, 17, 21 and 22
14	11, 13, 14 and 17 Phila. Zone 2.c.
17	13, 14, 17 and 21 Phila. Zones 2.a., 2.b., and 2.c
21	13, 17, 21, 22 and 24 Phila. Zone 2.b.
22	12, 13, 21, 22, 24, 25, 26 and 28
23	23, 24 and 25 Phila. Zones 2.b. and 3.c.
24	21, 22, 23, 25, 26 and 31 Phila. Zone 2.b
25	22, 23, 24, 25, 26 and 31
<p>(1) The exchanges and zones included in the Local Area Unlimited Usage Package calling area represent the Metro Call Band 1 exchanges and zones for the Metropolitan Area Standard Usage Package, Valu-Pak or Budget Usage Options.</p>	

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.4 Measured Metropolitan Use (Philadelphia), (Cont'd.)

3.4.3 Unlimited Usage Package Local Calling Areas, (cont'd.)

Zones	Local Calling Area (1)
26	22, 24, 25, 26, 28, 29, 30 and 31
28	22, 26, 28 and 29 Chester Springs, Downingtown, Eagle, Exton, Lenape, Phoenixville, West Chester and Westtown
29	26, 28, 29 and 30 Collegeville, Phoenixville and Royersford
30	26, 29, 30, 31 and 33 Center Point, Collegeville, Harleysville, Lansdale, North Wales, Phoenixville, Royersford and Schwenksville
31	24, 25, 26, 30, 31, 32 and 33 Phila. Zone 3.c. Center Point and Collegeville
32	31, 32, 33 and 34 Phila. Zones 3.b. and 3.c.
33	30, 31, 32, 33, 34, 38, 39 and 45 North Wales
34	32, 33, 34, 37, 38 and 39 Phila. Zone 3a., 3.b. and 4.a North Wales
37	34, 37, 38, 39, 40 and 45 Phila. Zones 4a. and 4.b.
38	33, 34, 37, 39, 40 and 45
39	33, 34, 37, 38, 39, 40 and 45
(1)	The exchanges and zones included in the Local Area Unlimited Usage Package calling area represent the Metro Call Band 1 exchanges and zones for the Metropolitan Area Standard Usage Package, Valu-Pak or Budget Usage Options.

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.4 Measured Metropolitan Use (Philadelphia), (Cont'd.)

3.4.3 Unlimited Usage Package Local Calling Areas, (cont'd.)

Zones	Local Calling Area (1)
40	37, 38, 39, 40, 41, 43 and 45 Phila. Zone 4.b. Newtown and Wycombe
41	40, 41, 42 and 43 Phila. Zone 4.b.
42	41, 42, 43 and 44 Morrisville and Yardley
43	40, 41, 42, 43 and 44 Morrisville, Newton and Yardley
44	42, 43 and 44 Morrisville, Newton and Yardley
45	33, 37, 38, 39, 40 and 45 Buckingham, Doylestown, Line Lexington and Wycombe
(1)	The exchanges and zones included in the Local Area Unlimited Usage Package calling area represent the Metro Call Band 1 exchanges and zones for the Metropolitan Area Standard Usage Package, Valu-Pak or Budget Usage Options.

For all Zones

The Metropolitan Area Unlimited Usage Package Local Calling Area includes the Local Area Unlimited Usage Package calling area covered in 4.3.4.3 preceding and the entire remainder of the Philadelphia and Philadelphia Suburban exchanges for calls originated on a dial sent paid station-to-station basis from the Metropolitan Area Unlimited Usage Package line.

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.5 Measured Metropolitan Use (Pittsburgh)

3.5.1 Charges Applicable to Dial Station-To-Station Messages

The following table shows the metro call bands applicable from stations within the Pittsburgh Suburban exchange to all points within their local calling areas.

To Pittsburgh	METRO CALL BANDS APPLICABLE FROM													
	10	11	12	13	14	15	16	17	18	19	20	21	22	23
Zone 10	F	1	2	3	3	4	4	4	3	3	3	2	1	1
Zone 11	1	F	F	2	2	3	4	3	3	3	3	3	2	3
Zone 12	2	F	F	1	2	3	4	3	3	3	4	3	3	4
Zone 13	3	2	1	F	F	3	3	3	3	4	4	3	3	4
Zone 14	3	2	2	F	F	1	3	2	3	3	3	3	3	4
Zone 15	4	3	3	3	1	F	1	2	3	3	4	4	4	5
Zone 16	4	4	4	3	3	1	F	2	3	3	4	4	4	3
Zone 17	4	3	3	3	2	2	2	F	1	2	3	3	3	5
Zone 18	3	3	3	3	3	3	3	1	F	F	2	2	3	4
Zone 19	3	3	3	4	3	3	3	2	F	F	F	2	2	4
Zone 20	3	3	4	4	3	4	4	3	2	F	F	F	2	3
Zone 21	2	3	3	3	3	4	4	3	2	2	F	F	1	3
Zone 22	1	2	3	3	3	4	4	3	3	2	2	F	F	F
Zone 23	1	3	4	4	4	5	5	5	4	4	3	3	F	F

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.5 Measured Metropolitan Use (Pittsburgh), (Cont'd.)

3.5.1 Charges Applicable to Dial Station-To-Station Messages, (cont'd.)

To Pittsburgh	METRO CALL BANDS APPLICABLE FROM														
	Other Exchanges	10	11	12	13	14	15	16	17	18	19	20	21	22	23
Zone 1	2	2	2	2	2	2	2	3	2	2	2	3	2	2	4
Zone 2	3	3	3	2	2	1	2	1	2	2	2	3	3	3	4
Zone 3	3	3	3	3	2	3	3	2	1	1	1	2	2	2	4
Zone 4	2	2	3	3	3	3	4	3	2	2	2	2	2	F	3
Zone 5	1	1	2	3	2	3	4	3	3	2	2	2	2	2	3
Zone 6	2	1	1	1	1	3	3	3	3	3	3	3	3	3	3
Zone 7	3	3	2	2	1	1	2	2	2	2	3	3	3	3	4
Zone 8	2	2	3	3	3	3	3	3	2	2	1	1	2	2	3

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.5 Measured Metropolitan Use (Pittsburgh), (Cont'd.)

3.5.1 Charges Applicable to Dial Station-To-Station Messages, (cont'd.)

To Pittsburgh	METRO CALL BANDS APPLICABLE FROM													
	10	11	12	13	14	15	16	17	18	19	20	21	22	23
Other Exchanges							1							
Aliquippa							1							
Ambridge						1	F							
Canonsburg				1										
Clairton	1	1												
Elizabeth	1	1												
Export												1	1	
Finleyville			F											
Glenwillard						F	1							
Harrison City														F
Herminie														F
Imperial					1	F								
Jeannette														F
McDonald				1										
McMurry			F	1										
New Kensington											1			
Oakdale				F	F									
Springdale										1	1			
Tarentum											1			
Wexford								1						

Note: Where "F" or "1" is shown in the above tables, service is on an unlimited basis for Local Area Unlimited Usage Package customers, and Metro Call Band 1 rates apply for the customers who select the Valu-Pak, Standard and Budget Options. Where "F" or any number is shown in the above tables, service is on an unlimited basis for Metropolitan Area Unlimited Usage Package customers, for calls originated on a Dial Station-to-Station basis from the Metropolitan Area Unlimited Usage Dial Tone Line. Blank spaces indicate that services is provided on a message toll basis.

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.5 Measured Metropolitan Use (Pittsburgh), (Cont'd.)

3.5.2 Zones

For the purpose of determining measured local use and local calling areas the Pittsburgh Suburban Exchange Area is divided into the following fourteen Zones.

Zone	Exchange Name
10	McKeesport
11	Pleasant Hills
12	Bethel Park
13	Bridgeville
14	Carnegie
15	Coraopolis
16	Sewickley
17	Perrysville
18	Glenshaw
19	Fox Chapel
20	Oakmont
21	Penn Hills
22	Monroeville
23	Irwin

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.5 Measured Metropolitan Use (Pittsburgh), (Cont'd.)

3.5.3 Unlimited Usage Package Local Calling Areas

Unlimited Usage Package Local Calling Areas Include All Stations

Zones	Local Calling Areas (1)
10	10, 11, 22 and 23 Pittsburgh Zone 5 Clairton and Elizabeth
11	10, 11 and 12 Pittsburgh Zones 5 & 6 Clairton and Elizabeth
12	11, 12 and 13 Pittsburgh Zone 6 Finleyville and McMurray
13	12, 13, 14 Pittsburgh Zone 6 Canonsburg, McDonald, McMurray and Oakdale
14	13, 14 and 15 Pittsburgh Zones 6 & 7 Imperial and Oakdale
15	14, 15 and 16 Pittsburgh Zones 2 & 7 Ambridge, Glenwillard and Imperial
16	15 and 16 Ambridge, Aliquippa and Glenwillard
17	17 and 18 Pittsburgh Zone 2 Wexford (North Pittsburgh Tel. Co.)

- (1) The exchanges and zones included in the Local Area Unlimited Usage Package calling area represent the Metro Call Band 1 exchanges and zones for the Metropolitan Area Standard Usage Package, Valu-Pak or Budget Usage Options.

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.5 Measured Metropolitan Use (Pittsburgh), (Cont'd.)

3.5.3 Unlimited Usage Package Local Calling Areas, (cont'd.)

Zones	Local Calling Areas (1)
18	17, 18 and 19 Pittsburgh Zones 3.a. and 3.b.
19	18, 19 and 20 Pittsburgh Zones 3.a. and 8 Springdale
20	19, 20 and 21 Pittsburgh Zones 3.a. and 8 New Kensington, Springdale and Tarentum
21	20, 21 and 22.b Pittsburgh Zone 4.b Export (Murraysville Tel. Co.)
22.a.	10, 22.a., 22.b. and 23 Pittsburgh Zones 4.a. and 4.b. Export (Murraysville Tel. Co.)
22.b.	10, 21, 22.a., and 23 Pittsburgh Zones 4.a. and 4.b. Export (Murraysville Tel. Co.) and Harrison City, (Murraysville Tel. Co.)
23	10, 22.a., 22.b. and 23 Greensburg Harrison City (Murraysville Tel. Co.), Herminie and Jeannette

- (1) The exchanges and zones included in the Local Area Unlimited Usage Package calling area represent the Metro Call Band 1 exchanges and zones for the Metropolitan Area Standard Usage Package, Valu-Pak or Budget Usage Options.

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.5 Measured Metropolitan Use (Pittsburgh), (Cont'd.)

3.5.3 Unlimited Usage Package Local Calling Areas, (cont'd.)

For Hometown-Plus Usage Option customers, service is on a mixed unlimited and measured local use basis. It is on an unlimited basis for outgoing calls within the Home Exchange and other selected exchanges; it is on a measure local use basis for outgoing calls to non-selected exchanges in the customer's Measured Local Calling Area.

3.5.4 Metropolitan Area Unlimited Usage Package

The Metropolitan Area Unlimited Usage Package Local Calling Area includes the Local Area Unlimited Usage Package calling area covered in Section 3.5.3 preceding and the entire remainder of the Pittsburgh and Pittsburgh Suburban exchanges for calls originated on a dial sent paid station-to-station basis from the Metropolitan Area Unlimited Usage Package station.

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability

3.6.1 Dial Tone Line Cells & Local Usage Option Tables

Exchange Area	Notes	Rate Group-Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Alexandria	g	B-4	x	x
Aliquippa Local Metro		E	x	x x
Allentown		G-3	x	x
Ambridge Local Extended Metro		3 D D -	x x -	x x x
Annville		E-4	x	x
Ashland	g	C-4	x	x
Austin	g	E-4	x	x
Avis		C-4	x	x
Avondale		G-4	x	x
Baden Local Metro-Plus	g	4 E E	x	x x
Barnesboro	g	B-4	x	x
Bath		G-4	x	x
Beaver Falls		E-4	x	x
Bedminster		E-4	x	x
Bellefonte		E-4	x	x

For explanation of Note Symbols g and x, see Section 3.6.2

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability, (Cont'd.)

3.6.1 Dial Tone Line Cells & Local Usage Option Tables, (cont'd.)

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Belle Vernon Local		4 D	x	x
Metro-Plus		D	-	x
Bellwood		D-4	x	x
Berwick		D-4	x	x
Bessemer	g	D-4	x	x
Bethlehem		G-3	x	
Big Run	e, g	B-4	x	x
Black Lick		D-4	x	x
Blairsville		E-4	x	x
Bloomsburg		E-4	x	x
Boalsburg		E-4	x	x
Bolivar	g	B-4	x	x
Bradford		C-4	x	x
Brownsville		E-4	x	x
Buckingham Local		4 D	x	x
Extended		D	x	x
Metro				x
Burgettstown		B-4	x	x
Bushkill		E-4	x	x

For explanation of Note Symbols g and x, see Section 3.6.2

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability, (Cont'd.)

3.6.1 Dial Tone Line Cells & Local Usage Option Tables, (cont'd.)

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
California		C-4	x	x
Canonsburg Local Metro		4 E	x	x x
Carbondale		F-4	x	x
Carrolltown		C-4	x	x
Carversville Local Metro-Plus		4 D D	x - -	x x x
Catasauqua		G-3	x	x
Catawissa		C-4	x	x
Center Point Local Extended Metro		4 F F	x x	x x x
Centre Hall		E-4	x	x
Charleroi	g	D-4	x	x
Cherry Tree	g	B-4	x	x
Chester Springs Local Extended Metro		4 F F	x x	x x x

For explanation of Note Symbols g and x, see Section 3.6.2

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability, (Cont'd.)

3.6.1 Dial Tone Line Cells & Local Usage Option Tables, (cont'd.)

Exchange Area	Notes	Rate Group-Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Clairton Local Metro		3 E	x	x x
Clarion		C-4	x	x
Claysville	g	D-4	x	x
Clymer	g	C-4	x	x
Coatesville Local Metro-Plus		4 F F	x	x x
Collegeville Local Metro		4 G	x	x x
Connellsville		E-4	x	x
Coudersport		B-4	x	x
Cresco		F-4	x	x
Curwensville		C-4	x	x
Danvillee		D-4	x	x
Dauphen		F-4	x	x
Dawson	g	C-4	x	x
Derry		E-4	x	x

For explanation of Note Symbols g and x, see Section 3.6.2

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability, (Cont'd.)

3.6.1 Dial Tone Line Cells & Local Usage Option Tables, (cont'd.)

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Donora Local Metro-Plus	g	4 D D	 x -	 x x
Downingtown Local Metro-Plus		3 G G	 x -	 x x
Doylestown Local Extended Metro		3 E E -	 x x -	 x x x
Dublin Local Metro-Plus		4 F F	 x -	 x x
DuBois		C-4	x	x
Eagle Local Metro-Plus		4 G G	 x -	 x x
Easton		G-3	x	x
East Palestine		B-4	x	x
Ebensburg	g	B-4	x	x
Eldred	e	C-4	x	x
Elizabeth Local Extended Metro		4 F F -	 x - -	 x x x

For explanation of Note Symbols g and x, see Section 3.6.2

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability, (Cont'd.)

3.6.1 Dial Tone Line Cells & Local Usage Option Tables, (cont'd.)

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Ellwood City		F	x	x
Elysburg		D-4	x	x
Endeavor		A-4	x	x
Exton Local Metro		3 F	x	x x
Fairchance		D-4	x	x
Farmington		D-4	x	x
Fayette City		C-4	x	x
Finleyville Local Extended Metro		4 E E	x	x x x
Fleetwood		F-4	x	x
Frackville		D-4	x	x
Freeland		D-4	x	x
Frenchville		D-4	x	x
Galeton		A-4	x	x
Girardville		C-4	x	x
Glen Campbell		B-4	x	x
Glenmore		E-4	x	x

For explanation of Note Symbols g and x, see Section 3.6.2

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability, (Cont'd.)

3.6.1 Dial Tone Line Cells & Local Usage Option Tables, (cont'd.)

Exchange Area	Notes	Rate Group-Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Glenwillard Local Metro		4 E	x -	x x
Green Lane		F-4	x	x
Greensburg Local Metro-Plus		3 E E	x	x x
Greenville	g	C-4	x	x
Grove City	g	C-4	x	x
Halifax	e	G-4	x	x
Hamburg		G-4	x	x
Hamlin		F-4	x	x
Harleysville Local Metro-Plus		4 G G	x -	x x
Harrisburg Zone 1 Zone 2		G-3 G-3	x x	x x
Hastings	e, g	B-4	x	x
Hawley		C-4	x	x
Hazleton		E-3	x	x
Hellertown		G-4	x	x

For explanation of Note Symbols g and x, see Section 3.6.2

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability, (Cont'd.)

3.6.1 Dial Tone Line Cells & Local Usage Option Tables, (cont'd.)

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Hermine		4		
Local		E	x	x
Extended		E		x
Metro				x
Hollidaysburg		E-4	x	x
Homer City		C-4	x	x
Honesdale		D-4	x	x
Honey Brook		E-4	x	x
Hookstown		F-4	x	x
Houtzdale		C-4	x	x
Hummelstown		G-4	x	x
Huntington		C-4	x	x
Imperial		4		
Local		D	x	x
Extended		D	x	x
Metro				x
Indiana		D-4	x	x
Jeannette		3		
Local		E	x	x
Metro				x
Jermyn		F-4	x	x
Jersey Shore		E-4	x	x

For explanation of Note Symbols g and x, see Section 3.6.2

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability, (Cont'd.)

3.6.1 Dial Tone Line Cells & Local Usage Option Tables, (cont'd.)

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Jim Thorpe		C-4	x	x
Kane		A-4	x	x
Kemblesville		F-4	x	x
Kennett Square		4		
Local		G	x	x
Metro-Plus		G		x
Kingston		F-3	x	x
Kulpmont	g	C-3	x	x
Kutztown	g	G-4	x	x
Lake Ariel		F-4	x	x
Lake Como	g	A-4	x	x
Lancaster		G-3	x	x
Landenberg		G-4	x	x
Landisville	g	F-4	x	x
Lansdale		3		
Local		E	x	x
Extended		E	x	x
Metro				x
Latrobe		E-4	x	x
Lebanon		E-4	x	x
Leeper		B-4	x	x

For explanation of Note Symbols g and x, see Section 3.6.2

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability, (Cont'd.)

3.6.1 Dial Tone Line Cells & Local Usage Option Tables, (cont'd.)

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Lehighton	g	C-4	x	x
Lenape Local Metro		4 G	x	x x
Lewistown		C-4	x	x
Ligonier		C-4	x	x
Line Lexington Local Extended Metro		4 F F	x x	x x x
Lock Haven		C-4	x	x
Lords Valley		F-4	x	x
Lowellville		F-4	x	x
Ludlow		A-4	x	x
Mahaffey		B-4	x	x
Mahanoy City		C-4	x	x
Marchand		B-4	x	x
Marienville		A-4	x	x
Marion Center		C-4	x	x
Masontown		D-4	x	x
McAdoo		D-4	x	x
McClellandtown		D-4	x	x

For explanation of Note Symbols g and x, see Section 3.6.2

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability, (Cont'd.)

3.6.1 Dial Tone Line Cells & Local Usage Option Tables, (cont'd.)

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
McDonald Local Metro		4 D	x	x x
McMurray Loca Extended Metro		4 E E -	x x -	x x x
McVeytown		C-4	x	x
Mechanicsburg	g	G-4	x	x
Mendenhall Local Metro		4 G -	x -	x x
Mercer		E-4	x	x
Middletown		G-4	x	x
Midland		E-4	x	x
Millersville		F-4	x	x
Millheim	e	B-4	x	x
Millville	e, g	C-4	x	x
Milton		E-4	x	x
Minersville		D-4	x	x
Monessen		D-3	x	x
Monongahela Local Metro-Plus	g	4 D D	x -	x x

For explanation of Note Symbols g and x, see Section 3.6.2

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability, (Cont'd.)

3.6.1 Dial Tone Line Cells & Local Usage Option Tables, (cont'd.)

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Moosic	g	F-4	x	x
Morrisville Local Local		3 G	x	x x
Mortonville Local Metro-Plus		4 F F	x -	x x
Moscow	g	E-4	x	x
Moutaintop		F-4	x	x
Mount Camel		C-4	x	x
Mount Gretna	g	D-4	x	x
Mount Jewett	g	D-4	-	x
Mount Pleasant Local Metro-Plus		4 F F	x -	x x
Mount Pocono	g	E-4	x	x
Mount Vernon		B-4	x	x
Nanticoke		F-4	x	x
Nazareth	g	G-4	x	x
Nesquehoning		C-4	x	x
New Castle		E-4	x	x
New Florence	g	A-4	x	x

For explanation of Note Symbols g and x, see Section 3.6.2

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability, (Cont'd.)

3.6.1 Dial Tone Line Cells & Local Usage Option Tables, (cont'd.)

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Newfoundland		E-4	x	x
New Hope Local Metro-Plus		4 F F	x	x x
New Kensington Local Metro	g	3 E	x	x x
New Philadelphia		D-4	x	x
New Salem	g	D-4	x	x
Newtown Local Extended Metro		3 F F	x x	x x x
Northampton		G-4	x	x
Northumberland	g	C-4	x	x
North Wales Local Extended Metro		3 G G	x x -	x x x
Numidia		C-4	x	x
Oakdale Local Metro		4 E	x -	x x
Olyphant	g	F-4	x	x
Orwigsburg	g	D-4	x	x

For explanation of Note Symbols g and x, see Section 3.6.2

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability, (Cont'd.)

3.6.1 Dial Tone Line Cells & Local Usage Option Tables, (cont'd.)

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Osceola Mills		C-4	x	x
Oxford		C-4	x	x
Palmyra		G-4	x	x
Paris		C-4	x	x
Parkesburg		E-4	x	x
Parkwood	g	C-4	x	x
Patton	g	E-4	x	x
Pennsburg	g	E-4	x	x
Perkasie		4		
Local		F	x	x
Metro-Plus		F		x
Perryopolis	g	4		
Local		E	x	x
Metro-Plus		E	-	x
				x
Philipsburg		D-4	x	x
Phoenixville		3		
Local		F	x	x
Extended		F	x	x
Metro				x
Pittston		F-3	x	x
Plumsteadville	f	4		
Local		F	s	x
Metro-Plus		F	-	x

For explanation of Note Symbols g and x, see Section 3.6.2

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability, (Cont'd.)

3.6.1 Dial Tone Line Cells & Local Usage Option Tables, (cont'd.)

Exchange Area	Notes	Rate Group-Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Plymouth		F-3	x	x
Point Marion		E-4	x	x
Portage	g	B-4	x	x
Port Allegany		B-4	x	x
Pottstown		C-3	x	x
Pottsville		D-3	x	x
Pughtown		4		
Local		F	x	x
Metro-Plus		F		x
Punxsutawney	g	B-4	x	x
Quakertown		E-4	x	x
Reading		G-3	x	x
Renovo	g	A-4	x	x
Republic		D-4	x	x
Rew		C-4	x	x
Reynoldsville	g	C-4	x	x
Riegelsville	g	G-4	x	x
Rochester		4		
Local		F	x	x
Metro-Plus		F	-	x
Roulette		B-4	x	x

For explanation of Note Symbols g and x, see Section 3.6.2

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability, (Cont'd.)

3.6.1 Dial Tone Line Cells & Local Usage Option Tables, (cont'd.)

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Royersford Local Metro-Plus		3 G G	x	x x
Russell		C-4	x	x
Saint Clair		D-4	x	x
Saxton	g	A-4	x	x
Schuylkill Haven		D-4	x	x
Schwenksville Local Metro-Plus		4 G G	x	x x
Scottdale Local Metro-Plus		4 D D	x	x x
Scranton		F-3	x	x
Shamokin		D-4	x	x
Sharon		D-3	x	x
Sharpsville		E-4	x	x
Shenandoah		C-4	x	x
Slatington		G-4	x	x
Smethport		C-4	x	x
Smithfield		D-4	x	x

For explanation of Note Symbols g and x, see Section 3.6.2

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability, (Cont'd.)

3.6.1 Dial Tone Line Cells & Local Usage Option Tables, (cont'd.)

Exchange Area	Notes	Rate Group-Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Smiths Ferry		E-4	x	x
Smock	g	D-4	x	x
Snow Shoe		C-4	x	x
Souderton		4		
Local		G	x	x
Metro-Plus		G	-	x
Springdale	g	3		
Local		E	x	x
Metro			-	x
Spring Mills		E-4	x	x
Springtown	g	G-4	x	x
State College		E-3	x	x
Strasburg		F-4	x	x
Stroudsburg		E-4	x	x
Sugar Grove	e	C-4	x	x
Sunbury		E-4	x	x
Sykesville	g	C-4	x	x
Tamaqua	g	D-4	x	x
Tarentum	g	4		
Local		E	x	x
Metro-Plus		E	x-	x

For explanation of Note Symbols g and x, see Section 3.6.2

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability, (Cont'd.)

3.6.1 Dial Tone Line Cells & Local Usage Option Tables, (cont'd.)

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Taylor	g	F-3	x	x
Tidioute	e, g	D-4	x	x
Tionesta		A-4	x	x
Tyrone		E-4	x	x
Ulysses	g	A-4	x	x
Uniontown		E-4	x	x
Unionville Local		4 F	x	x
Metro-Plus		F		
Upper Black Eddy		E-4	x	x
Wallenpaupack		E-4	x	x
Wampum		E-4	x	x
Warren		C-4	x	x
Washington Local		4 E	x	x
Metro-Plus		E		x
Washingtonville	g	D-4	x	x
Weatherly		D-4	x	x
West Alexander		E-4	x	x
West Chester Local		3 F	x	x
Extended		F	x	x
Metro		-	-	x

For explanation of Note Symbols g and x, see Section 3.6.2

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability, (Cont'd.)

3.6.1 Dial Tone Line Cells & Local Usage Option Tables, (cont'd.)

Exchange Area	Notes	Rate Group-Dial Tone Line Cell	Business Individual Line	Residential Individual Line
West Grove		F-4	x	x
West Middlesex	g	D-4	x	x
West Newton		4		
Local		C	x	x
Extended		C		x
Metro				x
Westtown		4		
Local		E	x	x
Extended		E	x	x
Metro				x
White Haven		E-4	x	x
Wilkes-Barre		F-3	x	x
Williamsport		E-3	x	x
Winburne		C-4	x	x
Woolrich	g	C-4	x	x
Wycombe		4		
Local		F	x	x
Extended		F	x	x
Metro				x
Wyoming	g	G-3	x	x

For explanation of Note Symbols g and x, see Section 3.6.2

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability, (Cont'd.)

3.6.1 Dial Tone Line Cells & Local Usage Option Tables, (cont'd.)

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Yardley Local Metro		3 G	x	x x
Youngsville		C-4	x	x
Youngwood Local Metro-Plus	g	4 E E	x	x x
Zelienople	g	E-4	x	x

For explanation of Note Symbols g and x, see Section 3.6.2

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.6 Dial Tone Line Cells & Local Usage Option Availability, (Cont'd.)

3.6.2 Dial Tone Line Cells & Local Usage Options - Miscellaneous Notes

Listed below is an explanation of the Notes used for the preceding tariff sheets.

- g Hometown-Plus Usage Option available to individual line residence customers only.
- x Indicates service is available.

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.7 Exchange Areas and NXXs

EXCHANGE AREA	NXX
Alexandria	667, 669
Aliquippa	375, 378, 857
Allentown (Lehigh)	336, 366, 391, 395, 398, 402, 403, 432, 433, 434, 435, 437, 439, 481, 508, 530, 606, 663, 706, 709, 712, 720, 740, 770, 774, 776, 778, 782, 791, 797, 798, 820, 821,
Altoona	940, 941, 942, 943, 944, 946, 947, 949
Ambridge	251, 266
Annville	867
Ashland (Schuylkill)	875
Austin	647
Avella	587
Avis	753
Avondale (Chester)	268
Baden	869, 876
Barnesboro	948, 951

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3.7 Exchange Areas and NXXs, (Cont'd.)

EXCHANGE AREA	NXX
Bath	836, 837
Beaver Falls	843, 846, 847, 891, 944
Bedminster	795
Belle Vernon	929, 930
Bellefonte	353, 355, 357, 359
Bellwood	742
Berwick	703, 752, 759
Bessemer	667
Bethlehem	317, 691, 694, 758, 807, 814, 861, 865, 866, 867, 868, 882, 954, 974, 997
Big Run (Jefferson)	427
Black Lick	248
Blairsville	459
Bloomsburg	380, 387, 389, 784
Boalsburg	466
Bolivar	676
Bradford	362, 383, 368
Brownsville	785
Buckingham	794
Burgettstown	947
Bushkill	588

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.7 Exchange Areas and NXXs, (Cont'd.)

EXCHANGE AREA	NXX
California	938
Canonsburg	743, 745, 746, 873
Carbondale	281, 282
Carrolltown	344
Carversville	297
Catasauqua	231, 264, 266, 401
Catawissa	356
Center Pointer	222, 584
Centre Hall	364
Charleroi	483, 489
Cherry Tree	743
Chester Springs	827
Clairton	233, 223, 226, 227
Claysville	663
Clearfield	762, 765, 768, 857
Clymer	254
Coatesville	380, 383, 384, 466
Collegeville	409, 454, 489
Connellsville	277, 620, 626, 628
Coudersport	274
Cresco	595
Cresson	884, 886
Curwensville	236

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.7 Exchange Areas and NXXs, (Cont'd.)

EXCHANGE AREA	NXX
Danville	206, 271, 275
Dauphin	921
Dawson	529
Derry	694
Donora	379
Downingtown	269, 518, 873
Doylestown	230, 340, 345, 348, 489
Dublin	249
Dubois	371, 372, 375
Eagle (Chester)	321, 458
Easton	250, 252, 253, 258, 330, 515, 559, 923
Ebensburg	471, 472
Eldred	225
Elizabeth	382, 384
Ellwood City	752, 758
Elysburg	672
Endeavor	463
Exton	280, 363, 524, 594

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.7 Exchange Areas and NXXs, (Cont'd.)

EXCHANGE AREA	NXX
Fairchance	564
Farmington	329
Fayette City	326
Finleyville (Washington)	348
Fleetwood	944
Frackville	874
Freeland	636
Frenchville	263
Galeton	435
Girardville	276
Glen Campbell	845
Glenmoore	942
Glenwillard	457
Green Lane	234
Greensburg	830, 832, 834, 836, 837, 838, 850, 853
Greenville	588, 589
Grove City	450, 458

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.7 Exchange Areas and NXXs, (Cont'd.)

EXCHANGE AREA	NXX
Halifax	896
Hamburg	561, 562
Hamlin (Wayne)	689
Harleysville	256, 513
Harrisburg City Zone-1	213, 221, 230, 231, 232, 233, 234, 236, 237, 238, 255, 257, 303, 526, 540, 541, 545, 558, 561, 564, 565, 592, 599, 612, 651, 652, 657, 671, 705, 712, 720, 728, 730, 731, 732, 737, 760, 761, 763, 770, 772, 774, 777, 780, 782, 783, 787, 810, 886, 972, 975,
Harrisburg City Zone-2	939, 985, 986
Hastings	247
Hawley	226
Hazleton	450, 454, 455, 459
Hellertown	838
Herminie	446
Hollidaysburg	693, 695, 696
Homer City	479
Honesdale	251, 253
Honey Brook (Chester)	273
Hookstown	573
Houtzdale	378
Hummelstown	566, 583
Huntingdon	641, 643, 644

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3.7 Exchange Areas and NXXs, (Cont'd.)

EXCHANGE AREA	NXX
Imperial	695
Indiana	349, 357, 463, 465, 723
Jeannette	522, 523, 527
Jermyn	876
Jersey Shore	398
Jim Thorpe	325
Kane	837
Kemblesville	255
Kennett Square	444, 925
Kingston	283, 287, 288, 331
Kulpmont	373
Kutztown (Berks)	683, 894
Lake Ariel	698
Lake Como	798
Lancaster	209, 290, 291, 293, 295, 299, 305, 390, 391, 392, 393, 394, 396, 397, 399, 464, 481, 519, 560, 569, 581
Landenberg	274
Landisville	892, 898
Lansdale	361, 362, 368, 393, 412, 631, 701, 855
Latrobe	520, 532, 537, 539

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3.7 Exchange Areas and NXXs, (Cont'd.)

EXCHANGE AREA	NXX
Lebanon	228, 270, 272, 273, 274, 279, 306
Leeper	744
Lehighton	377, 379
Lenape	793
Lewistown (Mifflin)	242, 248, 260, 543
Ligonier	238
Line Lexington	712, 822, 996, 997
Lock Haven	748, 863, 893
Lords Valley	775
Lowellville	546
Ludlow	945
Mahaffey	277
Mahanoy City	773
Marchand	286
Marienville	927
Marion Center	397
Masontown	583
McAdoo	929
McClellandtown	737
McDonald	926
McMurray	758, 941, 942, 969
McVeytown	899
Mechanicsburg (Cumberland)	605, 691, 697, 766, 790, 791, 795, 796
Mendenhall	388
Mercer	662

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3.7 Exchange Areas and NXXs, (Cont'd.)

EXCHANGE AREA	NXX
Middletown	930, 944, 948
Middletown (Dauphin)	930, 944, 948
Midland	643
Millersville	871, 872
Millheim	349
Milton	713, 742
Minersville	544
Monessen	784
Monongahela	258, 292
Moosic	451, 457
Morrisville (Bucks)	295, 337, 428, 736
Mortonville	486
Moscow	842
Mount Carmel	339
Mount Gretna	964
Mount Jewett	778
Mount Pleasant (Westmoreland)	542, 547, 696
Mount Pocono	804, 839, 894, 895
Mount Union	542, 543
Mountaintop	474

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3.7 Exchange Areas and NXXs, (Cont'd.)

EXCHANGE AREA	NXX
Nanticoke	735, 736, 740
Nazareth	614, 746, 759
Nesquehoning	669
New Castle	598, 652, 654, 656, 657, 658
New Florence	235
New Hope	862
New Kensington	334, 335, 337, 339
New Philadelphia	277
New Salem	245
Newfoundland	676
Newtown (Bucks)	497, 504, 579, 860, 968
Norristown (Philadelphia Suburban Zone 30)	313
North Wales	616, 652, 661, 699, 993
Northampton	261, 262, 502
Northumberland	473
Numidia	799
Oakdale (Allegheny)	693
Olyphant	383, 489
Orwigsburg	366
Osceola Mills	339
Oxford	932, 998

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3.7 Exchange Areas and NXXs, (Cont'd.)

EXCHANGE AREA	NXX
Palmyra	832, 838
Paris	729
Parkesburg	857
Parkwood	726
Patton	674
Pennsburg	541, 679
Perkasie	257, 258, 453
Perryopolis	736
Philadelphia Suburban Zone 10	358, 361, 459, 558
Philadelphia Suburban Zone 11	364, 447, 485, 490, 494, 497, 499, 833, 859, 872, 874, 876
Philadelphia Suburban Zone 12	565, 566, 627, 891, 892
Philadelphia Suburban Zone 13	328, 388, 541, 543, 544, 604, 690
Philadelphia Suburban Zone 14	237, 362, 461, 521, 522, 532, 534, 583, 586, 591, 595
Philadelphia Suburban Zone 17	259, 284, 352, 394, 622, 623, 626, 713, 734
Philadelphia Suburban Zone 21	446, 449, 493, 789, 853
Philadelphia Suburban Zone 22	325, 353, 355, 356, 359
Philadelphia Suburban Zone 23	206, 617, 660, 664, 667, 668, 771
Philadelphia Suburban Zone 24	642, 645, 649, 658, 896

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3.7 Exchange Areas and NXXs, (Cont'd.)

EXCHANGE AREA	NXX
Philadelphia Suburban Zone 25	519, 520, 525, 526, 527, 581
Philadelphia Suburban Zone 26	225, 254, 293, 341, 503, 687, 688, 902, 964, 971, 975, 989, 995
Philadelphia Suburban Zone 28	219, 251, 296, 407, 408, 640, 644, 647, 648, 651, 669, 695, 722, 725, 889, 993
Philadelphia Suburban Zone 29	650, 666, 676, 783
Philadelphia Suburban Zone 30	205, 239, 265, 270, 272, 275, 277, 278, 279, 292, 337, 354, 491, 531, 539, 630, 631, 635, 768, 878, 962, 992
Philadelphia Suburban Zone 31	238 260, 397, 825, 828, 832, 834, 940, 941
Philadelphia Suburban Zone 32	233, 402, 836
Philadelphia Suburban Zone 33	283, 293, 540, 542, 591, 619, 628, 641, 643, 646, 653, 654, 775, 793, 986
Philadelphia Suburban Zone 34	376, 379, 481, 517, 572, 576, 635, 663, 782, 881, 884, 885, 886, 887
Philadelphia Suburban Zone 37	914, 938, 947
Philadelphia Suburban Zone 38	657, 658, 659, 706, 784, 830
Philadelphia Suburban Zone 39	328, 441, 442, 443, 444, 672, 674, 675, 682, 773, 956, 957

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3.7 Exchange Areas and NXXs, (Cont'd.)

EXCHANGE AREA	NXX
Philadelphia Suburban Zone 40	322, 354, 355, 357, 364, 396, 942, 953
Philadelphia Suburban Zone 41	202, 244, 245, 604, 633, 638, 639
Philadelphia Suburban Zone 42	781, 785, 788, 826
Philadelphia Suburban Zone 43	702, 741, 750, 752, 757, 891
Philadelphia Suburban Zone 44	269, 547, 943, 945, 946, 949
Philadelphia Suburban Zone 45	343, 491, 918

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.7 Exchange Areas and NXXs, (Cont'd.)

EXCHANGE AREA	NXX
Philadelphia Zone 1	203, 204, 209, 213, 218, 221, 223, 225, 226, 227, 228, 229, 231, 232, 235, 236, 238, 241, 246, 255, 263, 271, 291, 299, 309, 334, 336, 339, 351, 372, 389, 398, 405, 408, 409, 413, 414, 418, 419, 422, 423, 425, 426, 427, 430, 433, 440, 448, 451, 462, 463, 465, 466, 467, 468, 496, 503, 506, 507, 515, 520, 523, 545, 546, 551, 553, 557, 560, 561, 562, 563, 564, 566, 567, 568, 569, 574, 575, 580, 585, 587, 592, 597, 607, 608, 617, 625, 627, 629, 634, 636, 655, 656, 665, 670, 683, 684, 685, 686, 707, 709, 719, 731, 732, 733, 735, 737, 739, 751, 755, 761, 762, 763, 765, 769, 772, 777, 786, 787, 790, 819, 829, 832, 841, 845, 846, 851, 854, 864, 873, 875, 893, 897, 903, 905, 922, 923, 925, 928, 931, 936, 952, 955, 963, 972, 973, 977, 978, 979, 981, 985, 988, 994, 998

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3.7 Exchange Areas and NXXs, (Cont'd.)

EXCHANGE AREA	NXX
Philadelphia Zone 2	222, 243, 349, 365, 382, 386, 387, 417, 452, 471, 472, 473, 474, 476, 477, 492, 502, 528, 571, 573, 578, 581, 590, 596, 614, 615, 662, 724, 726, 727, 729, 730, 746, 746, 748, 749, 764, 823, 863, 871, 877, 878, 879, 883, 895, 898, 937
Philadelphia Zone 3	224, 242, 247, 248, 276, 324, 329, 381, 403, 406, 424, 438, 455, 456, 457, 482, 482, 487, 508, 509, 521, 548, 549, 621, 713, 753, 839, 842, 843, 844, 848, 849, 924, 927, 930, 951, 980, 984, 991
Philadelphia Zone 4	207, 214, 281, 288, 289, 330, 331, 332, 333, 335, 338, 342, 454, 464, 501, 516, 533, 535, 537, 553, 602, 612, 618, 624, 632, 637, 671, 673, 676, 677, 697, 698, 708, 722, 725, 728, 742, 743, 744, 745, 807, 824, 831, 856, 912, 934, 960, 961, 969
Philipsburg	342, 343
Phoenixville	415, 917, 933, 935, 983

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EXCHANGE AREA	NXX
Pittsburgh Suburban Zone 10	460, 466, 469, 664, 672, 673, 675, 678, 751, 754
Pittsburgh Suburban Zone 11	650, 653, 655
Pittsburgh Suburban Zone 12	831, 833, 835, 851, 854
Pittsburgh Suburban Zone 13	220, 221, 257, 914
Pittsburgh Suburban Zone 14	276, 278, 279, 429, 490, 494, 747, 787, 788
Pittsburgh Suburban Zone 15	262, 264, 269, 299, 470, 472, 474, 493, 604, 859
Pittsburgh Suburban Zone 16	741, 749
Pittsburgh Suburban Zone 17	358, 364, 366, 367, 369, 630, 635
Pittsburgh Suburban Zone 18	486, 487, 492
Pittsburgh Suburban Zone 19	767, 963, 967, 968
Pittsburgh Suburban Zone 20	820, 826, 828
Pittsburgh Suburban Zone 21	793, 795, 798
Pittsburgh Suburban Zone 22	372, 373, 374, 380, 816, 823, 824, 825, 829, 856, 858
Pittsburgh Suburban Zone 23	861, 863, 864

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3.7 Exchange Areas and NXXs, (Cont'd.)

EXCHANGE AREA	NXX
Pittsburgh Zone 1	201, 227, 231, 232, 234, 236, 237, 255, 261, 263, 268, 281, 288, 291, 320, 321, 322, 323, 330, 333, 338, 350, 355, 359, 381, 383, 390, 391, 392, 393, 394, 396, 402, 420, 421, 422, 431, 432, 433, 434, 442, 454, 456, 459, 467, 471, 481, 485, 488, 497, 510, 521, 544, 552, 553, 560, 562, 565, 566, 574, 575, 577, 578, 579, 594, 605, 621, 622, 623, 624, 633, 641, 642, 644, 645, 647, 648, 681, 682, 683, 687, 688, 690, 692, 705, 740, 762, 765, 768, 802, 803, 804, 862, 869, 880, 905, 936
Pittsburgh Zone 2	732, 734, 761, 766, 931, 939
Pittsburgh Zone 3	781, 782, 784, 799, 821, 822, 961
Pittsburgh Zone 4	241, 242, 243, 244, 247, 256, 271, 273, 351, 371, 473, 636, 731
Pittsburgh Zone 5	461, 462, 464, 476

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EXCHANGE AREA	NXX
Pittsburgh Zone 6	306, 341, 343, 344, 531, 561, 563, 571, 572, 819, 881, 882, 884, 885, 886, 892
Pittsburgh Zone 7	329, 331, 771, 777, 778, 919, 920, 921, 922, 923, 928, 937
Pittsburgh Zone 8	361, 362, 363, 365, 441, 661, 665, 703
Pittston	603, 654, 655, 883
Plumsteadville	766
Plymouth	779
Point Marion	725
Port Allegany	642
Portage	736
Pottstown	323, 326, 327, 705, 718, 970
Pottsville	621, 622, 628, 641
Pughtown	469
Punxsutawney	938, 939
Quakertown	529, 536, 538, 804

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.7 Exchange Areas and NXXs, (Cont'd.)

EXCHANGE AREA	NXX
Reading	208, 236, 320, 370, 371, 372, 373, 374, 375, 376, 378, 396, 406, 478, 603, 607, 655, 670, 678, 736, 775, 777, 779, 796, 921, 927, 929, 939
Renovo	923
Republic	246
Rew	465
Reynoldsville	653
Riegelsville	749
Rochester	495, 728, 770, 773, 774, 775
Roulette	544
Royersford	495, 792, 948
Russell	757
Saxton	635
Schuylkill Haven	385
Schwensville	287
Scottdale	806, 887
Scranton	330, 340, 341, 342, 343, 344, 346, 347, 348, 941, 961, 963, 969
Shamokin	644, 648
Sharon	342, 346, 347, 981, 982, 983
Sharpsville	962
Shenandoah	462

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.7 Exchange Areas and NXXs, (Cont'd.)

EXCHANGE AREA	NXX
Slatington	760, 767
Smethport	887
Smithfield (Fayette)	569
Smiths Ferry	764
Smock	677
Snow Shoe	387
Souderton	703, 721, 723, 799
Spring Mills	422
Springdale	274, 275
Springtown	346
St Clair	429
State College	231, 234, 235, 237, 238, 861, 862, 863, 865, 867
Strasburg	687
Stroudsburg	223, 420, 421, 422, 424, 476, 619, 620, 629, 688
Sugar Grove	489
Sunbury	286, 988
Sykesville	894
Tamaqua	668, 952
Tarentum	224, 226, 230
Taylor	562
Tidioute	484
Tionesta	755
Tyrone	684, 686

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.7 Exchange Areas and NXXs, (Cont'd.)

EXCHANGE AREA	NXX
Ulysses	848
Uniontown (Fayette)	425, 430, 437, 438, 439, 440
Unionville (Chester)	347
Upper Black Eddy	982
Wallenpaupack	857
Wampum	535
Warren	723, 726, 728
Washington	222, 223, 225, 228, 229, 250, 296
Washingtonville	437
Weatherly	427
West Alexander	484
West Chester	344, 429, 430, 431, 436, 692, 696, 701, 719, 738, 918
West Grove	345, 869
West Middlesex	528
West Newton	872
Westtown	399

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.7 Exchange Areas and NXXs, (Cont'd.)

EXCHANGE AREA	NXX
White Haven	443, 722
Wilkes-Barre	472, 552, 819, 820, 821, 822, 823, 824, 825, 826, 829, 830, 831
Williamsport	320, 321, 322, 323, 326, 327, 368, 494
Winburne	345
Woolrich	769
Wycombe	598
Wyoming	693
Yardley	321, 369, 493
Youngsville	563
Youngwood	755, 925
Zelienople	452, 453

SECTION 4.0 - SERVICE CHARGES AND SURCHARGES

4.1 Service Order and Change Charges

Non-recurring charges apply to processing Service Orders for new service, for changes in service, and for changes in the Customer's primary interexchange carrier (PIC) code.

	Residence	Business
Line Connection Charge		
First Line	\$50.00	\$87.50 (I)
Each Additional Line	\$50.00	\$87.50 (I)
Standard Move/Change Order Charge		
First Line	\$12.00	\$21.00 (I)
Each Additional Line	\$12.00	\$21.00 (I)

4.2 Customer Premise Visit Charge

Customer Premise Visit Charge is a charge that applies when the Company dispatches personnel to a Customer's premises to perform work necessary for installing new service, effecting changes in service or resolving troubles reported by the Customer when the trouble is found to be caused by the Customer's facilities. A Customer Premise Visit Charge will be billed to the Customer if the Company dispatches personnel pursuant to the Customer's request and it is determined that no trouble exists. The time will be billed in 15-minute increments after a two-hour minimum billing period. The Customer Premise Visit Charge will not apply if the Customer is subscribed to one of the Company's applicable maintenance plans.

<u>Customer Premise Visit Charge</u>	Residential	Business
	Residence	Business
Billed per visit/2-hour minimum	\$85.00	\$148.75 (I)
Each Additional 15 minute increment	\$21.25	\$37.19 (I)

4.3 Restoration of Service

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed. Service disconnected by the Company and later re-installed, will be subject to all applicable installation charges, and the Customer will pay such charges prior to reinstallation of service.

	Residence	Business
Per occasion	\$50.00	\$175.00 (I)

SECTION 4.0 - SERVICE CHARGES AND SURCHARGES, (CONT'D.)

4.4 Expedited Order Charge

4.4.1 General

When placing an order for service(s), as defined in 4.4.2 below, for which a Standard Interval exists, a Customer may request a Service Commencement Date that is earlier than the Standard Interval Service Date, in which case an Expedite Charge will apply. The Expedite Charge will not apply if the new Service Commencement Date is more than five days from the date of the request to the Company of the expedited order request. The request for an earlier service date may be received from the Customer prior to the issuance of an Service Order, or after the Service Order has been issued but prior to the service date. The Company has the exclusive right to accept or deny the Expedite Order request. However if, upon reviewing availability of equipment and scheduled workload, the Company agrees to provide service on an expedited basis and the Customer accepts the Company's proposal, an Expedite Charge will apply.

In the event the Company provides service on an expedited basis on the Customer's request, and the Customer delays service or is not ready for delivery of service at the time of installation, a Service Date Change Charge will apply in addition to the Expedite Charge.

In the event that the Customer cancels an expedite request, the Expedite Charge will be added to any applicable Cancellation Charge specified herein.

An Expedite Charge will not be applied to orders expedited for Company reasons.

If costs other than additional administrative expenses are to be incurred when the Access Order is expedited, the regulations and charges for Special Construction as set forth in this Tariff will apply.

SECTION 4.0 - SERVICE CHARGES AND SURCHARGES, (CONT'D.)

4.4 Expedited Order Charge, (Cont'd.)

4.4.2 Applicable Services

The Expedited Order charge applies to the following types of services:

- (A) Local T-1
- (B) ISDN PRI
- (C) Dedicated T-1 for LD services

4.4.3 Expedited Order Charge Fee

Expedited Order Charge, per order: \$1,750.00 **(I)**

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS

5.1 General

5.1.1 Services Offered

The following Network Services are available to residence/business Customers and for resale by other carriers certificated by the Commission:

Standard Residence Line Service
Standard Business Line Service
PBX Trunk Service
Digital Voice Grade DS-1 Trunk Service
Direct Inward Dial (DID) Service
Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI)
Optional Calling Features
IntraLATA Toll Services
Private Line Services
Carrier Access Services

The following services are available to residence/business Customers and are not offered on a resale basis as of the effective date of this page.

Listing Services (including Non Published and Non-Listed Services)
December 6, 2018
Operator Services
Miscellaneous Services (including Vanity Numbers and Number Portability)

5.1.2 Application of Rates and Charges

All services offered in this tariff are subject to service order and change charges where the Customer requests new services or changes in existing services, as well as indicated Non-Recurring and Monthly Recurring Charges. Charges for local calling services may be assessed on a measured rate basis and are additional to monthly recurring charges shown for Business or Residence lines, PBX Trunks, DID Trunks, Digital/DS1 service, and ISDN PRI.

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.1 General (Cont'd.)

5.1.3 Emergency Services Calling Plan

Access (at no additional charge) to the local operator or emergency services bureau by dialing 0- or 9-1-1 is offered at no charge to the Customer.

Message toll telephone calls, to governmental emergency service agencies as set forth in (A) below, having primary or principal responsibility with respect to the provision of emergency services to persons and property in the area from which the call is made, meeting the definition and criteria of an emergency call as set forth in (B) following are offered at no charge to Customers:

- (A) Governmental fire fighting, Pennsylvania State Police, police, and emergency squad service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) twenty-four (24) hour basis, three hundred sixty-five (365) days a year, including holidays.
- (B) An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life, property, or both and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency services agency in order to seek assistance for such an emergency.

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.2 Call Timing for Usage Sensitive Services

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- 5.2.1** Calls are measured in durational increments identified for each service. All calls which are fractions of a measurement increment are rounded-up to the next whole unit.
- 5.2.2** Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s).
- 5.2.3** Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.
- 5.2.4** Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.
- 5.2.5** All times refer to local time.

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.3 Determination of Airline Mileage

5.3.1 Long Distance Message Telecommunications Services

(A) The airline distance between any two rate centers is determined as follows:

Step 1: Obtain the "V" (vertical) and "H" (horizontal) coordinates for each Rate Center.

Step 2: Obtain the difference between the "V" coordinates and the difference between the "H" coordinates of the two rate centers. (Note: The difference is always obtained by subtracting the smaller coordinate from the larger coordinate.

Step 3: Divide each of the differences obtained in Step 2 by three, rounding each quotient to the nearer integer.

Step 4: Square these two integers and add the two squares. If the sum of the squares is greater than 1777, divide the integers obtained in Step 3 by three and repeat this step. Repeat this process until the sum of the squares obtained in this step is less than 1778.

Step 5: The number of successive divisions by three in Step 3 and Step 4 determines the value of "N". Multiply the final sum of the two squares obtained in Step 4 above by the multiplier specified in the following table for this value of "N" preceding.

<u>N</u>	<u>Multiplier</u>	<u>Minimum Rate Mileage</u>
1	0.9	
2	8.1	41
3	72.9	121
4	656.1	361

Step 6: Obtain the square root of the product in Step 5 and, with any resulting fraction, round up to the next higher integer. This is the message rate mileage except that when the mileage so obtained is less the minimum rate shown in Step 5 preceding, the minimum rate mileage corresponding to the "N" value is applicable.

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.3 Determination of Airline Mileage, (Cont'd.)

5.3.1 Long Distance Message Telecommunications Services, (cont'd.)

(B) Example

(1) The message rate distance is required between Roanoke and Norfolk

	<u>V</u>	<u>H</u>
Roanoke	6196	1801
Norfolk	<u>5918</u>	<u>1223</u>
(2) difference	278	578

(3) dividing each difference by three and rounding to the nearer integer = 93 and 193

(4) squaring the integers and add them together

93 x 93 =	8,649
193 x 193 =	<u>37,249</u>

sum of squared integers 45,898

sum of squared integers is greater than 1777, so divide integers in (3) by three and repeat (4).

(5) dividing integers in (3) by three and rounding to the nearer integer = 31 and 64

(6) squaring the integers and add them together

31 x 93 =	961
64 x 64 =	<u>4,096</u>

sum of squared integers 5,057

sum of squared integers is greater than 1777, so divide integers in (5) by three and repeat (6).

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.3 Determination of Airline Mileage, (Cont'd.)

5.3.1 Long Distance Message Telecommunications Services, (cont'd.)

(B) Example, (continued)

(10) Square root of 39,438.9 = 198.59229 which is rounded up to 199 miles, with fractional miles being considered full miles. The 199 miles is larger than the minimum of 121 rate miles, when "N" = 3, so the message rate mileage is 199 miles.

5.3.2 Interexchange Channels

(A) To determine the rate distance between any two rate centers proceed as follows.

Step 1: Obtain the "V" (vertical) and "H" (horizontal) coordinates for each Rate Center from the above-referenced Bellcore document.

Step 2: Compute the difference between the "V" coordinates of the two rate centers; and the difference between the two "H" coordinates.

Step 3: Square each difference obtained in Step 2 above.

Step 4: Add the square of the "V" difference and the square of the "H" difference obtained in Step 3 above.

Step 5: Divide the sum of the squares by 10. Round to the next higher whole number if any fraction is obtained.

Step 6: Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.3 Determination of Airline Mileage, (Cont'd.)

5.3.2 Interexchange Channels, (cont'd.)

(B) The formula for distance calculations is:

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}} \quad (C)$$

Example - The rate distance between Orange and Richmond

	<u>V</u>	<u>H</u>	
Richmond	5906	1472	
Orange	<u>5844</u>	<u>1652</u>	
Difference	62	180	
Squared	3,844	32,400	= 36,244
Division	36,244	/ 10	= 3,624.4
Square Root of 3,625 '	60.2		= 61 airline miles

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.4 Rate Periods for Time of Day Sensitive Services

5.4.1 For time of day, usage sensitive services, the following rate periods apply unless otherwise specified in this tariff:

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 5:00 PM*	DAYTIME RATE PERIOD						
5:00 AM TO 11:00 PM*	EVENING RATE PERIOD						EVE.
11:00 PM TO 8:00 AM*	NIGHT/WEEKEND RATE PERIOD						

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 10:00 PM*	DAYTIME RATE PERIOD						
10:00 PM TO 8:00 AM*	NON-DAY RATE PERIOD						

* Up to but not including.

5.4.2 Calls are billed based on the rate in effect for the actual time period(s) during which the call occurs. Calls that cross rate period boundaries are billed the rates in effect in that boundary for each portion of the call, based on the time of day at the Customer location.

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.4 Rate Periods for Time of Day Sensitive Services, (Cont'd.)

5.4.3 For services subject to holiday discounts, the following are Company recognized national holidays, determined at the location of the calling station. Calls made between 8:00 AM to, but not including, 5:00 PM will be billed at the evening rate, when these holidays fall on a Monday through Friday. All calls will be billed at their normal rate when these holidays fall on a Saturday or Sunday.

New Years Day	January 1 st	Thanksgiving Day	As Fed. Observed
Memorial Day	As Fed. Observed	Christmas Day	December 25 th
Independence Day	July 4 th		

5.5 Standard Residence Line

A Standard Residence Line provides the Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Residence Lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines. An optional per line Hunting feature is available for multi-line Customers which routes a call to an idle station line in a prearranged group when the called station line is busy.

5.6 Standard Business Line

The Standard Business Line provides a Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Business Lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines. An optional per line Hunting feature is available for multi-line Customers which routes a call to an idle station line in a prearranged group when the called station line is busy.

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.7 PBX Trunk Service

Basic PBX Trunk Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Basic Trunks are provided for connection of Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. Each Basic PBX Trunk is provided with touch tone signaling and may be configured into a hunt group at no additional charge with other Company-provided Basic PBX Trunks. The signal is an analog signal at the DS0 level.

Basic Trunks provided via On-Network services may be equipped with Direct Inward Dialing (DID) capability and DID number blocks for additional charges. DID service in an Off-Network arrangement requires special DID capable trunks plus additional DID number blocks.

5.8 Digital Voice Grade DS-1 Trunk Service

Digital Voice Grade DS-1 Trunk Service provides business Customers with PBX or PBX-like equipment or other telephonic equipment with access to switch ports. Customers can purchase this capability for both primary service (listed directory number) and diversity purposes. Customers must have the ability to terminate a DS1 signal. The signal is delivered as a digital signal at the DS1 level. The connection to the Customer's equipment is accomplished using a DS1 for digital connectivity.

5.9 Direct Inward Dialing (DID) Service

Direct Inward Dialing ("DID") permits calls incoming to a PBX system or other Customer Premises Equipment to be routed to a specific station without the assistance of an attendant. DID calls are routed directly to the station associated with the called number. DID service as offered by the Company provides the necessary trunks, telephone numbers, and out-pulsing of digits to enable DID service at a Customer's location. DID service requires special PBX software and hardware not provided by the Company. Such hardware and software is the responsibility of the Customer.

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.10 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI)

Integrated Services Digital Network (ISDN) is a set of transmission protocols that provides end-to-end digital connectivity and integration of voice, data and video, on a single Customer loop to support a wide variety of services via the public switched network. The Primary Rate Interface (PRI) consists of a 23B+D configuration with 23 64Kbps Bearer (B) digital channels and 1 64Kbps Data (D) digital channel. The B channels are designed for voice, data, image and sound transmissions. B channels can support synchronous, asynchronous or isochronous services at rates up to 64Kbps. B channels can be aggregated for higher bandwidth applications. The D channel PRI provides the out of band signaling, call control and messaging.

PRI is provided through standard four wire DS-1 (1.544Mbps) point to point, private line facilities that enables Customer control of the 24 individual channels. PRI supports 1+, 0+, 7 digit, and 10 digit Local, IntraLATA and InterLATA services, as well as 01+ and 011+ international calling. PRI allows Customers to direct voice, data and video over the Public Switched Telephone Network. Channels may be pre-subscribed to an IXC carrier of their Customer's choice or used with 10XXX casual dialing. PRI also allows access to Public Switched Network services, such as Two-Way, Incoming Only, Outgoing Only and DID.

Multiple PRI interfaces can be combined to function as one group. Utilizing a Backup D Channel arrangement, Customers are able to link up to 20 DS-1s together, providing a maximum of 479 64Kbps B channels controlled by a single D (signaling) channel.

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.11 Optional Calling Features

The features listed in Section 5.11.1 are offered by the Company to Residential and Business Customers. Service availability may vary between On-Net and Off-Net Customers. Refer to Price Lists in Section 7 of this tariff for specific features offered with each type of local exchange service.

5.11.1 Feature Descriptions

- (A) **Enhanced Call Forwarding:** Provides end-user control for call forwarding capabilities via dial-accessed voice prompt menus. Customers may forward calls to a primary local or long distance. The end-user may specify a secondary location for routing of go unanswered at the forward-to location or reach a busy signal. This secondary location may be another telephone number, pager or voice messaging service. Other Capabilities included with this feature include:

Speed Forwarding;
Priority Screening;
Ring Control; and
Timed Forwarding.

It is the responsibility of the Customer to subscribe to the telephone number, pager or voice messaging service used as the secondary location.

- (B) **Enhanced Call Forwarding with Audio Calling Name:** Provides all of the functionality of Enhanced Call Forwarding. Also permits the end-user to receive the Directory Name of the party's whose call was forwarded to primary number. In some situations, the end-user may hear the calling party's city and state or telephone number, depending on available call data.
- (C) **Enhanced Call Forwarding Plus:** Provides all of the functionality of Enhanced Call Forwarding. Also includes an additional telephone number with directory listing and distinctive ringing for calls placed to the additional number. Enhanced Call Forwarding Plus allows parties to reach the end-user's location when FCF is active and all calls to the end-users main telephone number would normally forward. Calls to the additional number do not forward even when Enhanced Call Forwarding is active.

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.11 Optional Calling Features, (Cont'd.)

5.11.1 Feature Descriptions, (cont'd.)

- (D) Enhanced Call Forwarding Plus with Audio Calling Name** - Provides all of the functionality of Enhanced Call Forwarding Plus including the additional telephone number with listing and distinctive ringing. Also permits the end-user to receive the Directory Name of the party's whose call was forwarded to primary number. In some situations, the end-user may hear the calling party's city and state or telephone number, depending on available call data.
- (E) Call Forwarding Variable** - Permits the end-user to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at their discretion. The end-user must dial an activation code from his/her exchange line along with the forward-to number in order to turn the feature on. A separate code is dialed by the end-user to deactivate the feature.
- (F) Call Forwarding Variable, Remote Access** - Permits the end-user to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at their discretion. The end-user must dial an activation code along with the forward-to number in order to turn the feature on. A separate code is dialed by the end-user to deactivate the feature. Feature activation may be performed from the end-user's exchange line or remotely from some other line. Remote access requires the end-user to: 1) dial a special access number 2) enter their seven-digit telephone number, and 3) enter a personal identification number prior to forwarding their calls.
- (G) Call Forwarding Don't Answer, Basic:** Permits the forwarding of incoming calls when the end-user's line remains unanswered after a pre-designated ringing interval. The ringing interval before forwarding and the forward-to number are fixed by the service order.
- (H) Call Forwarding Don't Answer w/ Ring Control:** Permits the forwarding of incoming calls when the end-user's line remains unanswered after a pre-designated ringing interval. The forward-to number is fixed by the service order. However, the end-user has the ability to change the time interval before forwarding occurs at his/her discretion.

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.11 Optional Calling Features, (Cont'd.)

5.11.1 Feature Descriptions, (cont'd.)

- (I) Call Forwarding Don't Answer w/ Customer Control:** Permits the forwarding of incoming calls when the end-user's line remains unanswered after a pre-designated ringing interval. The ringing interval before forwarding and the forward-to number are fixed by the service order. However, the end-user has the ability to turn the feature on or off at his/her discretion.
- (J) Call Forwarding Busy Line, Basic:** Permits the forwarding of incoming calls when the end-user's line is busy. The forwarded number is fixed by the end-user service order.
- (K) Call Forwarding Busy Line w/ Customer Control:** Permits the forwarding of incoming calls when the end-user's line is busy. The forwarded number is fixed by the end-user service order. However, the end-user has the ability to turn the feature on or off at his/her discretion.
- (L) Call Waiting - Basic:** Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. It permits the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting is provided with the feature and allows a Call Waiting end-user to disable the Call Waiting feature for the duration of a single outgoing telephone call. Cancel Call Waiting is activated by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call.

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.11 Optional Calling Features, (Cont'd.)

5.11.1 Feature Descriptions, (cont'd.)

- (M) **Call Waiting - Deluxe:** Allows the end-user to control the treatment applied to incoming calls while the Customer is off-hook on an existing call. This feature includes the capabilities of Call Waiting Basic plus additional call treatment options. Treatment options offered with Call Waiting Deluxe include:

Answer the waiting call and placing the first party on hold;
Answer the waiting call and disconnecting from the first party;
Direct the waiting caller to hold via a recording; and
Forward the waiting caller to another location (e.g., voice mailbox or telephone answering service)

Full utilization of Call Waiting Deluxe requires specialized CPE not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE. The end -user must have Caller ID Basic or Deluxe for display of calling party identification information for waiting calls. The end-user must have a Call Forwarding Don't Answer feature active in order to forward a waiting call to another location.

- (N) **Call Waiting - Deluxe with Conferencing:** Provides all of the functionality of Call Waiting Deluxe. Also permits the end-user to conference a waiting call with an existing call (first party) and, if desired, subsequently drop either leg of the conferenced call.
- (O) **Caller ID - Basic:** Permits the end-user to view a Directory Number of the calling party on incoming telephone calls. Information is displayed on a specialized CPE not provided by the Company. The feature also provides the date and time of each incoming call. It is the responsibility of the Customer to provide the necessary CPE.\

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SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.11 Optional Calling Features, (Cont'd.)

5.11.1 Feature Descriptions, (cont'd.)

- (P) Caller ID - Deluxe:** Permits the end-user to view a Directory Name and Directory Number of the calling party on incoming telephone calls. Information is displayed on a specialized CPE not provided by the Company. The feature also provides the date and time of each incoming call. It is the responsibility of the Customer to provide the necessary CPE. In some situations, the calling party's city and state may be displayed rather than a Directory Name, depending on available call data.
- (Q) Anonymous Call Rejection:** Permits the end -user to automatically reject incoming calls when the call originates from a telephone number which has blocked delivery of its calling number (see Calling Number Delivery Blocking). When active, calls from private numbers will be routed to a special announcement then terminated. The feature may be turned on or off by the end-user by dialing the appropriate feature control code. Anonymous Call Rejection is offered as a stand alone feature or as an add-on to Caller ID Deluxe.
- (R) Call Block:** Allows the end-user to automatically block incoming calls from up to six end-user pre-selected telephone numbers programmed into the feature's screening list. Callers whose numbers have been blocked will hear a recorded message stating that their call has been blocked. The end-user controls when the feature is active, and can add or remove calling numbers from the feature's screening list.
- (S) Call Return:** allows the Customer to return a call to the last incoming call whether answered or not. Upon activation, it will re-dial the number automatically and continue to check the number every 45 seconds for up to 30 minutes if the number is busy. The Customer is alerted with a distinctive ringing pattern when the busy number is free. When the Customer answers the ring, the call is then completed. The calling party's number will not be delivered or announced to the call recipient under any circumstances.

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.11 Optional Calling Features, (Cont'd.)

5.11.1 Feature Descriptions, (cont'd.)

- (T) **Call Selector:** Allows a Customer to assign a maximum of 15 telephone numbers to a special list. The Customer will hear a distinctive ring when calls are received from telephone numbers on that list.
- (U) **Call Tracing:** Allows the tracing of nuisance calls to a specified telephone number suspected of originating from a given local office. The tracing is activated upon entering the specified dial code. The originating telephone number, outgoing trunk number or terminating number, and the time and date are generated for every call to the specified telephone number can then be identified.
- (V) **Calling Number Delivery Blocking:** Prevents the delivery, display and announcement of the end-user's Directory Number and Directory Name on all calls dialed from an exchange service equipped with this option. When active, the end-user's telephone name and number will not appear on the called party's Caller ID CPE or be disclosed in another way. The feature is available on a per call basis. With per call Calling Number Delivery Blocking, it is necessary for the end-user to dial an activation code prior to placing the call.
- (W) **Message Waiting Indication:** Provides the end-user with an audible (stutter dial tone) or visual (lamp or other CPE display) indication that messages are waiting to be retrieved. Message Waiting Indication can only be activated/deactivated by a voice mailbox or other voice messaging service provided by the Company or third party. It is the responsibility of the Customer to subscribe to a compatible voice messaging service. Visual Message Waiting Indication requires specialized CPE not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE.

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.11 Optional Calling Features, (Cont'd.)

5.11.1 Feature Descriptions, (cont'd.)

- (X) **Multiple Directory Number Distinctive Ringing:** This feature allows an end user to determine the source of an incoming call from a distinctive ring. The end user may have up to two additional numbers assigned to a single line (i.e. Distinctive Ringing - First Number and Distinctive Ringing - Second Number). The designated primary number will receive a normal ringing pattern, other numbers will receive distinctive ringing patterns. The pattern is based on the telephone number that the calling party dials.

- (Y) **Preferred Call Forwarding:** Permits the end-user to automatically forward to another number calls received from up to six end-user pre-selected telephone numbers programmed into the features screening list. The end-user controls when the feature is active, the forward-to number and can add or remove calling numbers from the feature's screening list.

- (Z) **Repeat Dialing:** Permits the end-user to have calls automatically re-dialed when the first attempt reaches a busy number. The line is checked every 45 seconds for up to 30 minutes and alerts the Customer with a distinctive ringing pattern when the busy number and the Customer's line are free. The Customer can continue to make and receive calls while the feature is activated. The following types of calls cannot be reached using Repeat Dialing:

- Calls to 800 Service numbers;
- Calls to 900 Service numbers;
- Calls preceded by an interexchange carrier access code;
- International Direct Distance Dialed calls;
- Calls to December 6, 2018; and
- Calls to 911

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.11 Optional Calling Features, (Cont'd.)

5.11.1 Feature Descriptions, (cont'd.)

- (AA) Speed Calling:** Permits the Customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. The feature is available as either an eight (8) code list or a thirty (30) code list. Code lists may include local and/or toll telephone numbers. The Customer has the ability to add or remove telephone numbers and codes to/from the a speed calling list without assistance from the Company.
- (AB) Three Way Calling:** Permits the end-user to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The end-user initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming.

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.12 Listing Services

For each Customer of Company-provided Exchange Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings for an additional charge.

5.12.1 Non-Published Service

This optional service provides for suppression of printed and recorded directory listings. A Customer's name and number do not appear in printed directories or Directory Assistance Bureau records.

5.12.2 Non-Listed Service

This optional service provides for suppression of printed directory listings only. Parties may still obtain the Customer's number by calling the Directory Assistance Bureau.

5.13 December 6, 2018

Provides for identification of telephone directory numbers, via an operator or automated platform. Customers are provided with a maximum of 2 listings per each call to December 6, 2018. Residential and Business Customer will receive three (3) free Directory Assistance calls during each billing cycle.

5.14 Operator Services

Provides for live or automated operator treatment when a Customer dials "0". Operator Services can be used to assist the Customer in routing or billing for a call. Billing options include, but are not limited to, bill to originating telephone number, calling card, collect or to a third party.

SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.15 Miscellaneous Services

5.15.1 Main Number Retention

Main Number Retention is an optional feature by which a Customer, who was formally a customer of another certified local exchange carrier at the same premises location, may retain its main telephone numbers and main fax numbers for use with the Company-provided Exchange Services. Main Number Retention service is only available in areas where the Company maintains some form of number retention arrangement with the Customer's former local exchange carrier.

5.15.2 Pay Per Call Blocking/Unblocking

This service provides the option of blocking, or subsequent unblocking, all 900 and 976 calls on a per line basis. The Company will provide for per-line blocking where the Company's switching facilities permit. Residential Customers of BTI will not be charged a monthly recurring charge for this service, and will only be charged the applicable Service Order charge as defined in Section 4.1 of this tariff. New residential Customers, those that have subscribed to BTI's service during the last 60 days, will also be given a sixty (60) day one time option to subscribe to this service at no charge.

5.15.3 Vanity Number Service

This service provides for the reservation of special or unique telephone number and fax number for use with the Company-provided exchange services.

5.15.4 Presubscription Services

This service provides for the Presubscription of local exchange lines provided by the Company to the intraLATA and interLATA long distance carrier(s) selected by the Customer.

5.16 Private Line Services

Refer to Section 12 of this tariff for descriptions of Private Line Services offered by the Company.

5.17 Carrier Access Services

Refer to Section 13 of this tariff for descriptions of Carrier Access Services offered by the Company.

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SECTION 6.0 - FACILITIES BASED SERVICES

6.1 [Reserved for Future Use]

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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST

The rates provided in Section 7.0 apply to Customers that are currently in a Service Term agreement with the Company. All Customers being provided Month to Month services through an expired service term or who have never had a contractual relationship with the Company will find the rates for their specific out of contract services in Section 18 - Non-Term Rates.

(C)
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(C)

7.1 General

Services provided in this tariff section are available on a Resale Service basis. Local Resale Services are provided through the use of resold switching and transport facilities obtained from Other Telephone Companies.

The rates, terms and conditions set forth in the section are applicable where the Company provides specified local exchange services to Customers through resale of Verizon local exchange services. The rates, terms and conditions set forth in this section are not applicable to the Company's provision of service within the service area of any other incumbent local exchange carrier or where the Company provides service, in whole or in part, over its own facilities. The rates, terms and conditions set forth in this section are available on a retail basis only and will not be provided for resale to any other carrier.

All rates set forth in this section are subject to change and may be changed by the Company pursuant to notice requirements established by the Commission. The rates, terms and conditions set forth in this section are applicable as of the effective date hereof and will not apply to any Customer whose services may have been provisioned through resale of Verizon - Pennsylvania, Inc.'s local exchange services, in whole or in part, prior to the effective date hereof.

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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.2 Standard Residence Local Exchange Service

Standard Residence Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Residence Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. An optional per line Hunting feature is available for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate, measured rate or message rate basis depending on the service plan selected by the Customer. Not all service plans will be available in all areas.

Recurring charges for Standard Residence Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.2 Standard Residence Local Exchange Service (Cont'd.)

7.2.1 Monthly Recurring Charges

The following charges apply to Standard Residence Local Exchange Service lines per month. Rates and charges include Touchtone Service for each line. The rates and charges below apply to service provided on a month-to-month basis.

(A) Verizon Exchanges - Philadelphia and Pittsburgh only

Dial Tone Line Cell	Residential Line Rate	Usage Options - Addition to Line Rate			
		Metro Area Unlimited Usage	Local Area Unlimited Usage	Local Area Standard Usage	Budget Usage
Philadelphia					
1 (Metro)	\$4.35	\$19.95	\$8.41	\$2.47	\$0.00
2 (Metro)	\$4.64	\$19.95	\$8.41	\$2.47	\$0.00
3 (Suburban)	\$5.02	\$24.70	\$6.51	\$2.47	\$0.00
Pittsburgh					
1 (Metro)	\$4.35	\$19.95	\$8.41	\$2.47	\$0.00
2 (Metro)	\$4.64	\$19.95	\$8.41	\$2.47	\$0.00
3 (Suburban)	\$5.02	\$24.70	\$6.51	\$2.47	\$0.00

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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.2 Standard Residence Local Exchange Service (Cont'd.)

7.2.1 Monthly Recurring Charges, (cont'd.)

(B) All other Verizon Exchanges

		Usage Options - Addition to Line Rate			
Dial Tone Line Cell	Residential Line Rate	EAS Unlimited Usage	Local Area Unlimited Usage	Local Area Standard Usage	Budget Usage
3	\$5.02				
Usage Group	Access Lines				
A	0 - 6,000	\$5.70	\$3.61	\$2.47	\$0.00
B	6,001 - 12,000	\$5.70	\$3.61	\$2.47	\$0.00
C	12,001 - 27,000	\$5.70	\$3.61	\$2.47	\$0.00
D	27,001 - 46,000	\$6.51	\$4.94	\$2.47	\$0.00
E	46,001 - 83,000	\$7.08	\$4.94	\$2.47	\$0.00
F	83,001 - 170,000	\$8.74	\$6.51	\$2.47	\$0.00
G	170,001 - 350,000	\$8.74	\$6.51	\$2.47	\$0.00
4	\$5.40				
Usage Group	Access Lines				
A	0 - 6,000	\$5.70	\$3.61	\$2.47	\$0.00
B	6,001 - 12,000	\$5.70	\$3.61	\$2.47	\$0.00
C	12,001 - 27,000	\$5.70	\$3.61	\$2.47	\$0.00
D	27,001 - 46,000	\$6.51	\$4.94	\$2.47	\$0.00
E	46,001 - 83,000	\$7.08	\$4.94	\$2.47	\$0.00
F	83,001 - 170,000	\$8.74	\$6.51	\$2.47	\$0.00
G	170,001 - 350,000	\$8.74	\$6.51	\$2.47	\$0.00

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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.2 Standard Residence Local Exchange Service (Cont'd.)

7.2.2 Other Monthly Recurring Charges

(A) Hunting (aka. Rotary or Grouping)

The following charges apply to Standard Residence Local Exchange lines equipped with Hunting.

One Time Per Line Charge

\$32.00

(This charge does not apply if Hunting is ordered when the initial service was requested.)

(C)

(C)

SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.2 Standard Residence Local Exchange Service, (Cont'd.)

7.2.3 Exchange Service Options - Charges and Allowances

(A) Measured Service - Standard Usage

Customers will receive the following usage allowances each month:

Local Area Standard Usage Allowance	\$4.00
Budget Usage Option	\$0.25

These allowances are applied to local calls placed from the Customer's line. Local usage in excess of the allowance will be billed in arrears. Usage is billed in one (1) minute increments with partial minutes counting as one (1) full minute. Time of Day rate periods are based upon the rate period tables as defined in Section 5.4.1 of this tariff.

(1) Philadelphia Exchanges

Metro Calling Band	DAY		NON-DAY	
	Initial Minute	Each Additional Minute	Initial Minute	Each Additional Minute
1	See Below	See Below	See Below	See Below
2	\$0.0380	\$0.0380	\$0.0240	\$0.0240
3	\$0.0380	\$0.0380	\$0.0240	\$0.0240
4	\$0.0380	\$0.0380	\$0.0240	\$0.0240
5	\$0.0380	\$0.0380	\$0.0240	\$0.0240

Band 1 calls are billed on a per message rate basis at \$0.07 per message for Day calls and \$0.035 per message for Non-Day calls.

SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.2 Standard Residence Local Exchange Service, (Cont'd.)

7.2.3 Exchange Service Options - Charges and Allowances, (cont'd.)

(A) Measured Service - Standard Usage, (continued)

(2) Pittsburgh Exchanges

Metro Calling Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Each Additional Minute	Initial Minute	Each Additional Minute	Initial Minute	Each Additional Minute
1	See Below	See Below	See Below	See Below	See Below	See Below
2	\$0.0855	\$0.0285	\$0.0475	\$0.0190	\$0.0285	\$0.0095
3	\$0.1140	\$0.0380	\$0.0665	\$0.0285	\$0.0380	\$0.0095
4	\$0.1425	\$0.0570	\$0.0855	\$0.0380	\$0.0475	\$0.0190

Band 1 calls are billed on a per message rate basis at \$0.07 per message for Day calls and \$0.028 per message for Non-Day calls.

(3) All other Verizon Exchanges

	DAY	NON-DAY
Usage Group	Per Message	Per Message
A	\$0.070	\$0.0350
B	\$0.070	\$0.0350
C	\$0.070	\$0.0350
D	\$0.070	\$0.0350
E	\$0.070	\$0.0350
F	\$0.070	\$0.0350
G	\$0.070	\$0.0350

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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.2 Standard Residence Local Exchange Service, (Cont'd.)

7.2.4 Non-Recurring Charges

A separate non-recurring per line charge will apply where the Customer currently has service from the Incumbent LEC and requests an "As-Is" changeover of all current service(s) and features from the Incumbent LEC to the Company without any changes in such service or features.

Non-recurring charges for installation of Residential lines are:

First Line	\$12.00
"As-Is" Change Over, Per Line	\$12.00

NOTES:

- (1)** Additional Line installation charges apply only when 2 or more lines are installed at the same time and at the same Customer Premises.

SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.3 Standard Business Local Exchange Service

Standard Business Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Business Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. An optional per line Hunting feature is available for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate, measured rate or message rate basis depending on the service plan selected by the Customer. Not all service plans will be available in all areas.

Recurring charges for Standard Business Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.3 Standard Business Local Exchange Service, (Cont'd.)

7.3.1 Monthly Recurring Charges

The following charges apply to Standard Business Local Exchange Service lines per month. Rates and charges include Touchtone Service for each line. The rates and charges below apply to service provided on a month-to-month basis.

(A) Verizon Exchanges - Philadelphia and Pittsburgh only

Dial Tone Line Cell	Single Line Rate	Multi-Line Rate	Usage Options - Addition to Line Rate			
			Local Area Unlimited Usage	Local Area Valu-Pak Usage	Local Area Standard Usage	Budget Usage
Philadelphia						
1 (Metro)	\$52.96 (I)	\$42.09 (I)	N/A	\$95.34 (I)	\$35.74 (I)	\$0.00
2 (Metro)	\$65.94 (I)	\$55.04 (I)	N/A	\$95.34 (I)	\$35.74 (I)	\$0.00
3 (Suburban)	\$78.89 (I)	\$67.97 (I)	\$121.77 (I)	\$95.34 (I)	\$35.74 (I)	\$0.00
Pittsburgh						
1 (Metro)	\$52.96 (I)	\$42.09 (I)	N/A	\$95.34 (I)	\$35.74 (I)	\$0.00
2 (Metro)	\$65.94 (I)	\$55.04 (I)	N/A	\$95.34 (I)	\$35.74 (I)	\$0.00
3 (Suburban)	\$78.89 (I)	\$67.97 (I)	\$121.77 (I)	\$95.34 (I)	\$35.74 (I)	\$0.00

SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.3 Standard Business Local Exchange Service, (Cont'd.)

7.3.1 Monthly Recurring Charges, (cont'd.)

(B) All other Verizon Exchanges

		Usage Options - Addition to Line Rate			
Dial Tone Line Cell	Business Line Rate	EAS Unlimited Usage	Local Area Unlimited Usage	Local Area Standard Usage	Budget Usage
3	\$71.61 (I)				
Usage Group	Access Lines				
A	0 - 6,000	\$77.70 (I)	\$55.41 (I)	\$35.74 (I)	\$0.00
B	6,001 - 12,000	\$77.70 (I)	\$55.41 (I)	\$35.74 (I)	\$0.00
C	12,001 - 27,000	\$77.70 (I)	\$55.41 (I)	\$35.74 (I)	\$0.00
D	27,001 - 46,000	\$99.72 (I)	\$77.70 (I)	\$35.74 (I)	\$0.00
E	46,001 - 83,000	\$99.72 (I)	\$77.70 (I)	\$35.74 (I)	\$0.00
F	83,001 - 170,000	\$121.77 (I)	\$99.47 (I)	\$35.74 (I)	\$0.00
G	170,001 - 350,000	\$121.77 (I)	\$99.47 (I)	\$35.74 (I)	\$0.00
4	\$83.34 (I)				
Usage Group	Access Lines				
A	0 - 6,000	\$77.70 (I)	\$55.41 (I)	\$35.74 (I)	\$0.00
B	6,001 - 12,000	\$77.70 (I)	\$55.41 (I)	\$35.74 (I)	\$0.00
C	12,001 - 27,000	\$77.70 (I)	\$55.41 (I)	\$35.74 (I)	\$0.00
D	27,001 - 46,000	\$99.72 (I)	\$77.70 (I)	\$35.74 (I)	\$0.00
E	46,001 - 83,000	\$99.72 (I)	\$77.70 (I)	\$35.74 (I)	\$0.00
F	83,001 - 170,000	\$121.77 (I)	\$99.47 (I)	\$35.74 (I)	\$0.00
G	170,001 - 350,000	\$121.77 (I)	\$99.47 (I)	\$35.74 (I)	\$0.00

SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.3 Standard Business Local Exchange Service, (Cont'd.)

7.3.2 Other Monthly Recurring Charges

(A) Hunting (aka. Rotary or Grouping)

The following charges apply to Standard Business Local Exchange lines equipped with Hunting.

One Time Per Line Charge	\$88.59	(I)
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(This charge does not apply if Hunting is ordered when the initial service was requested.)

SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.3 Standard Business Local Exchange Service, (Cont'd.)

7.3.3 Exchange Service Options - Charges and Allowances

(A) Measured Service - Standard Usage

Customers will receive the following usage allowances each month:

Local Area Standard Usage Allowance	\$18.39	(I)
Budget Usage Option	\$0.44	(I)

These allowances are applied to local calls placed from the Customer's line. Local usage in excess of the allowance will be billed in arrears. Usage is billed in one (1) minute increments with partial minutes counting as one (1) full minute. Time of Day rate periods are based upon the rate period tables as defined in Section 5.4.1 of this tariff.

(1) Philadelphia Exchanges

Metro Calling Band	DAY		NON-DAY	
	Initial Minute	Each Additional Minute	Initial Minute	Each Additional Minute
1	See Below	See Below	See Below	See Below
2	\$0.07	\$0.07	\$0.04	\$0.04
3	\$0.07	\$0.07	\$0.04	\$0.04
4	\$0.07	\$0.07	\$0.04	\$0.04
5	\$0.07	\$0.07	\$0.04	\$0.04

(I)
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(I)

Band 1 calls are billed on a per message rate basis at \$0.12 per message for Day calls and \$0.06 per message for Non-Day calls. (I)
(I)

SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.3 Standard Business Local Exchange Service, (Cont'd.)

7.3.3 Exchange Service Options - Charges and Allowances, (cont'd.)

(B) Measured Service - Standard Usage, (continued)

(2) Pittsburgh Exchanges

Metro Calling Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Each Additional Minute	Initial Minute	Each Additional Minute	Initial Minute	Each Additional Minute
1	See Below	See Below	See Below	See Below	See Below	See Below
2	\$0.15	\$0.05	\$0.08	\$0.03	\$0.05	\$0.02
3	\$0.20	\$0.07	\$0.12	\$0.05	\$0.07	\$0.02
4	\$0.25	\$0.10	\$0.15	\$0.07	\$0.08	\$0.03

(I)
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(I)

Band 1 calls are billed on a per message rate basis at \$0.12 per message for Day calls and \$0.05 per message for Non-Day calls.

(I)
(I)

(3) All other Verizon Exchanges

	DAY	NON-DAY
Usage Group	Per Message	Per Message
A	\$0.12	\$0.06
B	\$0.12	\$0.06
C	\$0.12	\$0.06
D	\$0.12	\$0.06
E	\$0.12	\$0.06
F	\$0.12	\$0.06
G	\$0.12	\$0.06

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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.3 Standard Business Local Exchange Service, (Cont'd.)

7.3.4 Non-Recurring Charges

Non-recurring charges apply to each line installed for the Customer. Non-recurring charges are in addition to applicable service order charges contained in Section 4 of this tariff. All such charges will appear on the next bill following installation of the service.

A separate non-recurring per line charge will apply where the Customer currently has service from the Incumbent LEC and requests an "As-Is" changeover of all current service(s) and features from the Incumbent LEC to the Company without any changes in such service or features. This Change Over Charge applies in lieu of the nonrecurring charges listed in the table below.

Non-recurring charges for installation of Business lines are:

(C)

First Line

\$21.00

(I)

"As-Is" Change Over, Per Line

\$21.00

(I)

NOTES:

(1) Additional Line installation charges apply only when 2 or more lines are installed at the same time and at the same Customer Premises.

SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.4 Pre-Paid Residence and Business Local Exchange Service

Prepaid Local Exchange Service provides Residence and Business Customers with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Prepaid Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. Hunting is not permitted as an optional feature with Prepaid Local Exchange Service.

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided.

With Pre-Paid Local Exchange Service, Customers are allowed:

- 1) unlimited calling within the local exchange calling area (no extended area service or expanded local service provided);
- 2) access to emergency agencies through 911;
- 3) access to toll-free numbers (e.g., 1-800, 888); and
- 4) access to the local operator by dialing "0-"

All other local and long distance services are blocked. Long distance calls placed through and operator may not be billed to the Customer's line directly, on a collect basis or as a third party billing recipient.

SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.4 Pre-Paid Residence and Business Local Exchange Service, (Cont'd.)

7.4.1 Rates and Charges

Service is offered on a flat rate prepaid basis only. No usage or per call charges apply. All non-recurring charges must be paid prior to activation in addition to recurring charges for the first service period. Recurring charges must be pre-paid in order for service to continue uninterrupted into the next service period.

This service is not available at this time.

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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.5 Residence and Business PBX Trunk Service

PBX Trunk service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Trunks are provided for connection of Customer-provided private branch exchanges (PBX) or other station equipment to the public switched telecommunications network.

PBX Trunks are available to Business and Residence Customers as Inward, Outward or Two-Way combination trunks where services and facilities permit. Service is provide at Residence and Business Local Exchange Service rates and charges as specified in Sections 7.2 and 7.3 of this tariff.

Each PBX Trunk is provided with touch tone signaling at no additional charge. An optional per trunk Hunting feature is available for Customers which routes a call to the next idle trunk in a prearranged group (see Sections 7.2 and 7.3).

PBX Trunks may also be equipped with Direct Inward Dialing (DID) capability and DID number blocks for additional charges (see Section 7.6).

SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.6 Direct Inward Dialing (DID) Service

Direct Inward Dialing ("DID") permits calls incoming to a PBX system or other Customer Premises Equipment to be routed to a specific station without the assistance of an attendant. DID calls are routed directly to the station associated with the called number. DID service as offered by the Company provides the necessary trunks, telephone numbers, and out-pulsing of digits to enable DID service at a Customer's location. DID service requires special PBX software and hardware not provided by the Company. Such hardware and software is the responsibility of the Customer.

The following charges apply to Customers subscribing to DID service provided by the Company. These charges are in addition to recurring and non-recurring charges for PBX Trunks as shown in Section 7.5 of this tariff. The Customer will be charged for the number of DID Number Blocks (20 numbers per block) regardless of the number of DID numbers utilized out of the available 20 numbers.

	<u>Installation Charge</u>	<u>Monthly Recurring</u>
Establish Trunk Group and Provide 1st Block of 20 DID Numbers	\$218.75 (I)	N/A
Each Additional Block of 20 DID Numbers	\$26.25 (I)	\$30.56 (I)
DID Trunk Termination: Per Inward Only Trunk	\$43.75 (I)	\$136.31 (I)

SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.7 Access Lines for Payphones

7.7.1 General

The Company provides three types of payphone service lines: Payphone Service Provider Lines (PSP), Central Office Controlled Coin Line (COCCL) and Central Office Controlled Non-Coin Line (COCNL).

(A) Payphone Service Provider Lines (PSP)

The Company provides payphone service providers lines ("PSP Lines") for connection of Aggregator-provided Pay Telephone equipment to the public switched network. PSP Lines provide the Aggregator with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. PSP Lines are provided on a single party (individual) basis only. No multi-party lines are provided.

Recurring charges for PSP lines are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the PSP Line subscribed to by the Aggregator. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

(B) Central Office Controlled Coin Line (COCCL)

Central Office Controlled Coin Line (COCCL) is a dial tone line, message or measured rate, Local Exchange service for use with coin-operated pay telephones. The COCCL is equipped with network coin control capability which includes coin collect and return features, call rating capabilities and unique operator services which allow an end user to signal the operator during a call.

COCCL lines will be billed on an unlimited flat rate basis until message and measured rate exchange lines are technically feasible for coin-operated telephones. At that time, all COCCL lines equipped with flat rate service will convert to a message or measured rate exchange line.

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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.7 Access Lines for Payphones, (Cont'd.)

7.7.1 General, (cont'd.)

(C) Central Office Controlled Non-Coin Line (COCNL)

Central Office Controlled Non-Coin Line (COCNL) is a dial tone line, message or measured rate, Local Exchange service for use with non-coin pay telephones, including card reader or credit card telephones. This line prevents the completion of chargeable direct-dialed local or chargeable direct-dialed toll calls without operator intervention.

7.7.2 Regulations

- (A)** PSP Lines will be provided only to Aggregators certificated by the Commission. Proof of certification is required prior to installation of service. Service will be disconnected should the Company determine that the Aggregator is no longer certified or has had certification revoked for any reason.
- (B)** The Aggregator is responsible for all local and long distance usage charges billed to the PSP Line. These charges included, but are not limited to, any operator charges for calls billed to the line on a collect or third party basis in the event that the Aggregator does not subscribe to blocking and screening features offered in Section 7.7.4 of this tariff.
- (C)** Unless otherwise permitted by Commission rule or order, only one Pay Telephone instrument may be connected to each PSP line. Extensions must be configured and wired so that only one telephone will operate on the line at one time.
- (D)** Unless otherwise permitted by Commission rule or order, 0- local operator assisted calls must be routed to the Company's operators.
- (E)** COCCL and COCNL pay telephone exchange lines may be provisioned as Two-way or One-way, Outgoing Only exchange lines.
- (F)** COCCL and COCNL pay telephone exchange lines prevent the completion of incoming collect or third number calls, when such calls originate within the continental United States and when such calls are processed through the billing verification database. Outgoing operator-handled calls are restricted to collect, third number and calling card only.

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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.7 Access Lines for Payphones, (Cont'd.)

7.7.2 Regulations, (cont'd.)

- (G) Directory Listings are not available with One-way, Outgoing only COCCL or COCNL pay telephone exchange line.
- (H) Directory listings are available with NCCL Two-way, NCNL Two-way, and PSP pay telephone lines subject to the regulations applicable to listings for individual line business service. Non-published and Non-listed services will be provided at not charge to all PSP, COCCL and COCNL Customers upon request.
- (I) Exchange users of PSP, COCCL and COCNL service must be permitted access at no charge to Universal Emergency Number 911 Services, the Telephone Company's operator, Toll Free Service numbers and Switched Access Service Feature Group B without charge.
- (J) Failure of the Customer to comply with the provisions fo thie Tariff may result in the suspension or disconnection of the Customer's service.

7.7.3 Rates and Charges - PSP service

Service is provide at Payphone Service Providers rates and charges as specified in Section 7.3.1 of this tariff. Each Access Line is provided with touch-tone signaling at no additional charge. Calls placed to Directory Assistance from PSP Lines will be billed to the Customer at rates and charges found in Section 8.4 of the tariff.

7.7.4 Rates and Charges - Other Paytelephone Services

(A) Central Office Controlled Coin Line (COCCL)

	Monthly Recurring	Non-Recurring
One-Way, Outgoing Only Service	Not Available	Not Available
Two-Way Service	Not Available	Not Available

(B) Central Office Controlled Non-Coin Line (COCNL)

	Monthly Recurring	Non-Recurring
One-Way, Outgoing Only Service	Not Available	Not Available
Two-Way Service	Not Available	Not Available

SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.7 Access Lines for Payphones, (Cont'd.)

7.7.4 Optional Features

The following optional features are provided with BTI Access Line service:

(A) Unrestricted Service: No blocking or screening provided.

Unrestricted, Per Outward Line	Not Available
Unrestricted, Per Two-Way Line	Not Available

(B) Screening Option A: With this option, an Access Line is equipped with operator screening. In addition, calls to 011+ international direct distance dialed numbers outside the North American Numbering Plan are blocked.

Screening Option A, Per Outward Line	Not Available
Screening Option A, Per Two-Way Line	Not Available

(C) Screening Option B: With this option, an Access Line is equipped with operator screening, blocking of calls to 011+ international direct distance dialed numbers outside the North American Numbering Plan are blocked, and blocking of calls to 1+900, seven digit local, 1+ Expanded Local Calling Area, 1+ DDD and 976 calls.

Screening Option B, Per Outward Line	Not Available
Screening Option B, Per Two-Way Line	Not Available

(D) Screening Option C: With this option, an Access Line is equipped with operator screening, blocking of calls to 011+ international direct distance dialed numbers outside the North American Numbering Plan are blocked, and blocking of calls to 1+900, 1+ Expanded Local Calling Area, and 976 calls.

Screening Option C, Per Outward Line	Not Available
Screening Option C, Per Two-Way Line	Not Available

(E) <u>Line Side Answer Supervision</u>	Monthly Recurring	Non-Recurring
	Not Available	Not Available

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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.8 Optional Calling Features

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability. Certain features may not be available with all classes of service. Transmission levels for calls forwarded or calls placed or received using optional calling features may not be acceptable for all some uses in some cases.

7.8.1 Features Offered on a Usage Sensitive Basis

The following features are available to all local exchange Business and Residence line Customers where facilities and services permit. Customers may utilize each feature by dialing the appropriate access code. The Customer will be billed the Per Feature Activation Charge shown in the following table each time a feature is used by the Customer. Customers may subscribe to these features on a monthly basis at their option to obtain unlimited use of these features for a fixed monthly charge.

Optional Calling Features	Residence	Business
Call Trace	\$0.75	\$1.31 (I)
Return Call	\$0.75	\$1.31 (I)
Repeat Call	\$0.75	\$1.31 (I)
Calling Number Delivery Blocking, Per Call	\$0.00	\$0.00

SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.8 Optional Calling Features, (Cont'd.)

7.8.2 Features Offered on Monthly Basis

The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines which will have access to the feature.

Optional Calling Feature	Residence	Business
Flexible Call Forwarding	\$4.75	\$44.38 (I)
Flexible Call Forwarding with Audio Calling Name	\$6.65	\$54.29 (I)
Flexible Call Forwarding Plus	\$6.65	N/A
Flexible Call Forwarding Plus w/Audio Calling Name	\$8.55	N/A
Call Forwarding Variable	\$2.85	\$17.76 (I)
Call Forwarding Variable with Remote Access	\$4.94	\$35.77 (I)
Call Forwarding Don't Answer - Basic	\$0.95	\$16.08 (I)
Call Forwarding Don't Answer w/ Ring Control	\$0.95	\$16.08 (I)
Call Forwarding Don't Answer w/ Customer Control	\$1.90	\$14.82 (I)
Call Forwarding Busy Line - Basic	\$0.95	\$16.08 (I)
Call Forwarding Busy Line w/ Customer Control	\$1.90	\$14.82 (I)
Call Waiting - Basic	\$3.80	\$28.56 (I)
Call Waiting - Deluxe	\$5.70	N/A

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Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, Arkansas 72212

SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.8 Optional Calling Features, (Cont'd.)

7.8.2 Features Offered on Monthly Basis

Optional Calling Feature (cont'd)	Residence	Business
Caller ID - Basic	\$5.70	\$36.86 (I)
Caller ID - Deluxe	\$7.13	\$49.26 (I)
Anonymous Call Rejection	\$2.85	\$18.46 (I)
Call Block	\$3.80	\$22.24 (I)
Call Return	\$3.80	\$22.24 (I)
Call Selector	\$3.80	\$22.24 (I)
Call Tracing	\$3.80	\$22.24 (I)
Calling Number Delivery Blocking (per line equipped)	\$0.00	
Message Waiting Indication - Audible	\$0.48	\$2.45 (I)
Message Waiting Indication – Audible and Visual	\$0.48	\$2.45 (I)
Multiple Directory Number Distinctive Ringing - First DN	\$3.80	\$34.51 (I)
Multiple Directory Number Distinctive Ringing - Second DN	\$5.70	\$49.37 (I)
Preferred Call Forwarding	\$3.80	\$22.24 (I)
Repeat Dialing	\$3.80	\$22.24 (I)
Speed Calling (30 codes)	\$2.85	\$24.64 (I)
Speed Calling (8 codes)	\$1.90	\$12.36 (I)
Three Way Calling	\$3.50	\$18.46 (I)

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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.8 Optional Calling Features, (Cont'd.)

7.8.3 Multiple Feature Discounts

Customers may receive a per line discounts in the form of a credit on their bill based on the total number of features subscribed to for each line at the end of a given billing period. The discounts will be applied to the total individual Residence Custom Calling Service features per line equipped rate in Section 7.8.2 above.

Number of Features	Percentage Discount
2	15 %
3	20 %
4	25 %
5 +	30 %

7.8.4 Residential Optional Package A

This package includes Call Waiting, Caller ID Deluxe and Call Forwarding (Busy, No Answer or both).

Price Per Month	\$11.49
Subscription Charge	\$ 5.00

SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.9 [Reserved for Future Use]

(C)

(C)

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Issued by: Senior Manager, Regulatory Affairs
Business Telecom, Inc.
7037 Old Madison Pike, Suite 400
Huntsville Al, 35806

SECTION 8.0 - DIRECTORY ASSISTANCE AND LISTING SERVICES

The rates provided in Section 8.0 apply to Customers that are currently in a Service Term agreement with the Company. All Customers being provided Month to Month services through an expired service term or who have never had a contractual relationship with the Company will find the rates for their specific out of contract services in Section 18 - Non-Term Rates.

(C)
|
|
(C)

8.1 Directory Listings

8.1.1 General

The following rules apply to standard listings in light face type in the white pages (alphabetical section) of the telephone directory and to the Directory Assistance records of the Company.

Only information necessary to identify the Customer is included in these listings. The Company will not use abbreviations in listings. The Company may reject a residence listing which is judged to be advertising. It may also reject a listing it judges to be objectionable. A name made up by adding a term such as Company, Shop, Agency, Works, etc. to the name of a commodity or service will not be accepted as a listing unless the subscriber is legally doing business under that name.

A name may be repeated in the white pages only when a different address or telephone number is used.

SECTION 8.0 - DIRECTORY ASSISTANCE AND LISTING SERVICES, (CONT'D.)

8.1 Directory Listings, (Cont'd.)

8.1.2 Composition of Listings

(A) Names

The following names may be included in business service listings:

- (1) The name of subscriber or joint user.
- (2) The name of each business enterprise which the subscriber or joint user conducts.
- (3) The name by which the business of a subscriber or joint user is known to the public. Only one such name representing the same general line of business will be accepted.
- (4) The name of any person associated with the subscriber or joint user in the same business.
- (5) The name of any person, firm or organization which subscriber or joint user is authorized to represent, or the name of an authorized representative of the subscriber or joint user.
- (6) Alternative spelling of an individual name or alternative arrangement of a business name, provided the listing in the judgment of the Company, is not for advertising purposes.
The name of a publication issued periodically by the subscriber or joint user.
- (7) The name of an inactive business organization in a cross-reference listing when authorized by such business or organization.
- (8) The name of a member of subscriber's domestic establishment when business service is furnished in the subscriber's residence.
- (9) The name of a corporation which is the parent or a subsidiary of the subscriber.
- (10) The name of a resident of a hotel, apartment house, boarding house or club which is furnished PBX service, may be included in a residence type listing with the telephone number of the PBX service.
- (11) The name of the subscriber to a sharing arrangement.

SECTION 8.0 - DIRECTORY ASSISTANCE AND LISTING SERVICES, (CONT'D.)

8.1 Directory Listings, (Cont'd.)

8.1.2 Composition of Listings, (cont'd.)

(B) Designation

The purpose of a business designation is to identify the listed party and not to advertise the business. No designation of the nature of the business is included if this is sufficiently indicated by the name. Where a listed party is engaged in more than one general line of business, one additional business designation may be included in the listing when necessary to identify the listed party. When a listed party has two or more listed telephone numbers or two or more business addresses, designations indicating the branches of the organization may be included where necessary to assist the public in calling.

A designation may include a title to indicate a listed party's official position, but not the name of the firm or corporation with which the individual is connected. Individual names or titles are not shown following the name of a firm or corporation. A term such as "renting agent" may be included in a listing indented under the name of a building, provided the agent maintains a renting office in such a building.

A designation is not ordinarily provided in a residence type listing except for residential service as permitted under the terms of this tariff. A professional designation is permitted on residence service in the case of a physician, surgeon, dentist, osteopath, chiropodist, podiatrist, optometrist, chiropractor, physiotherapist, Christian Science practitioner, veterinary surgeon, registered nurse or licensed practical nurse, provided that the same name and designation is also listed on business service of that subscriber or another subscriber in the same or different directory.

The listing of service in the residence of a clergyman may include the designation "parsonage," "rectory," "parish house," or "manse," and any such listing may be indented under a listing in the name of the church. Where residence service is furnished in a church study, the listing may include the designation "study."

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SECTION 8.0 - DIRECTORY ASSISTANCE AND LISTING SERVICES, (CONT'D.)

8.1 Directory Listings, (Cont'd.)

8.1.2 Composition of Listings, (cont'd.)

(C) Address

Each residence or non-profit listing may, but does not have to, include the house number and street name of the residence where the telephone service is provided. Other information, such as a building name or a locality designation, may be included to help identify the Customer.

(D) Telephone Number

Each listing may include only one telephone number, except in an alternate telephone number listing where each number listed is considered a line for rate purposes.

A listing may include only the telephone number of the first line of a PBX system or incoming service group, except that a trunk not included in the incoming service group of a PBX system, or the first trunk of a separate incoming service group of a PBX system may be listed to meet special conditions where a corporation and its subsidiaries use the same PBX system.

SECTION 8.0 - DIRECTORY ASSISTANCE AND LISTING SERVICES, (CONT'D.)

8.1 Directory Listings, (Cont'd.)

8.1.3 Types of Listings

(A) Standard Listing

A standard listing includes a name, designation, address and telephone number of the Customer. It appears in the White Pages of the telephone directory and in the Company's Directory Assistance records. The designation in the listing will be provided according to the rules in paragraph 5.13.2.2 above.

(B) Indented Listing

An indented listing appears under a standard listing and may include only a designation, address and telephone number. An indented listing is allowed only when a Customer is entitled to two or more listings of the same name with different addresses or different telephone numbers. For example:

Smith, John MD
Office 125 Portland 555-4180
Residence 9 Glenway 555-8345

SECTION 8.0 - DIRECTORY ASSISTANCE AND LISTING SERVICES, (CONT'D.)

8.1 Directory Listings, (Cont'd.)

8.1.3 Types of Listings, (cont'd.)

(C) Alternate Telephone Number Listing and Night Listing

Any listed party who has made the necessary arrangements for receiving telephone calls during his or her absence may have an alternate telephone number listing or a night listing, such as the following.

If no answer call (telephone number)
Night calls (telephone number)
Night calls after __ PM (telephone number)
Nights, Sundays and holidays (telephone number)
5PM to 9AM weekdays, Saturday until 9AM, Monday and holidays
(telephone number)

Such listing may be furnished as an indented listing or as a sub-caption. The telephone number in such a listing may be that of another service furnished the same subscriber or one of the subscriber's PBX trunks not included in the incoming service group, or the service furnished a different subscriber.

(D) Duplicate Listing

Any listing may be duplicated in a different directory or under a separate geographical heading in the same directory. Such listing may be duplicated in indented form.

(E) Reference Listing

A subscriber having exchange services listed under different geographical headings may have an indented listing in reference form in lieu of a duplicate listing.

(F) Cross Reference Listing

A cross reference listing may be furnished in the same alphabetical group with the related listing when required for identification of the listed party and not designated for advertising purposes.

SECTION 8.0 - DIRECTORY ASSISTANCE AND LISTING SERVICES, (CONT'D.)

8.1 Directory Listings, (Cont'd.)

8.1.4 Free Listings

The following listings are provided at no additional charge to the Customer:

- one listing for each individual line service, auxiliary line or PBX system.

8.1.5 Rates for Additional Listings

The following rates and charges apply to additional listings requested by the Customer over and above those free listings provided for in Section 8.1.4

Type of Listing	Residential Charge	Business Charge
Reference/Cross Reference:		
- First Line	\$1.50	\$30.56 (I)
- Each Additional Line	\$1.50	\$30.56 (I)
Alternate Telephone Number/Night Listing:		
- Night, Sundays & Holidays	\$1.50	\$30.56 (I)
- First Line	\$1.50	\$30.56 (I)
Foreign Listing	\$1.50	\$30.56 (I)
Additional Listing	\$1.25	\$30.56 (I)

SECTION 8.0 - DIRECTORY ASSISTANCE AND LISTING SERVICES, (CONT'D.)

8.2 Non-Published Service

8.2.1 General

Non-published service means that the Customer's telephone number is not listed in the directory, nor does it appear in the Company's Directory Assistance Records.

8.2.2 Regulations

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-published number only when the caller dials direct or gives the operator the number. No exceptions will be made, even if the caller says it is an emergency.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-published number in the directory. If, in error, the telephone number is published in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-published service.

The subscriber indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published service or the disclosing of said number to any person.

8.2.3 Rates and Charges

There is a monthly charge for each non-published service. This charges does not apply if the Customer has other listed service at the same location; if the Customer lives in a hotel, boarding house or club with listed service; or if the service is installed for a temporary period.

	<u>Residential</u>	<u>Business</u>	(C)
Non-published service charge, per month	\$17.46	\$30.56 (I)	(C)

SECTION 8.0 - DIRECTORY ASSISTANCE AND LISTING SERVICES, (CONT'D.)

8.3 Non-Listed Service

8.3.1 General

Non-listed service means that the Customer's telephone number is not listed in the directory, but it does appear in the Company's Directory Assistance Records.

8.3.2 Regulations

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-listed number.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-listed number in the directory. If, in error, the telephone number is listed in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-listed service.

The subscriber indemnifies and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listed service or the disclosing of said number to any person.

8.3.3 Rates and Charges

There is a monthly charge for each non-listed service. This charges applies if the Customer has other listed service at the same location; if the Customer lives in a hotel, boarding house or club with listed service; or if the service is installed for a temporary period.

	<u>Residential</u>	<u>Business</u>	(C)
Non-listed service charge, per month:	\$17.46	\$30.56 (I)	(C)

SECTION 8.0 - DIRECTORY ASSISTANCE AND LISTING SERVICES, (CONT'D.)

8.4 Directory Assistance Services

8.4.1 Directory Assistance

A Directory Assistance charge applies per local Directory Assistance call. The Customer may make two (2) requests for a telephone number per call. The Directory Assistance Charge applies regardless of whether the Directory Assistance operator is able to supply the requested number. Residential and Business Customer will receive three (3) free Directory Assistance calls during each billing cycle.

	<u>Residential</u>	<u>Business</u>	(C)
(A) Each Local Directory Assistance Call	\$1.21	\$2.12 (I)	(C)

8.4.2 Directory Assistance Call Completion Service

Directory Assistance Call Completion (DACC) is an optional service available for business and residential Customers accessing the Company's Directory Assistance Service. Directory Assistance Customers may choose to have the Company Directory Assistance Operator complete the call to the telephone number requested without requiring the Customer to redial the number. A Directory Assistance Call Completion Surcharge will apply whether or not the call is answered by the called party or the calling party receives a busy signal. These charges are in addition to the Directory Assistance charge for determining the telephone number requested by the Customer and in addition to any applicable Operator Service charges associated with placing the call.

This service is available where facilities permit and may not be available to all Customers.

	<u>Residential</u>	<u>Business</u>	(C)
(A) Per Call Completion requested:	\$0.50	\$0.88 (I)	(C)
(B) <u>Per Minute Rate:</u>			

The per minute rate shall be the per minute rate of the plan the Customer is subscribed to or enrolled in at the time of the call.

SECTION 9.0 - OPERATOR SERVICES

9.1 General

Customers may subscribe to intraLATA and interLATA operator services offered by the Company. Customers have the option of selecting another carrier as their primary intraLATA and/or interLATA long distance carrier if requested.

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SECTION 10.0 - LONG DISTANCE SERVICES

10.1 General

Customers may subscribe to intraLATA and interLATA long distance services offered by the Company. Customers have the option of selecting another carrier as their primary intraLATA and/or interLATA long distance carrier if requested.

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SECTION 11.0 - MISCELLANEOUS SERVICES

11.1 Carrier Presubscription

11.1.1 General

Carrier Presubscription is a procedure whereby a Customer designates to the Company the carrier which the Customer wishes to be the carrier of choice for intraLATA and interLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. Presubscription does not prevent a Customer who has presubscribed to an IntraLATA or InterLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative long distance carrier on a per call basis. IntraLATA presubscription in certain Verizon - Pennsylvania, Inc. exchanges may not be available until February 8, 1999 and as such may not make some of the options detailed below available.

11.1.2 Presubscription Options

Customers may select the same carrier or separate carriers for intraLATA and interLATA long distance. The following options for long distance Presubscription are available:

- Option A:** Customer select the Company as the presubscribed carrier for IntraLATA and InterLATA toll calls subject to presubscription.
- Option B:** Customer may select the Company as the presubscribed carrier for IntraLATA calls subject to presubscription and some other carrier as the presubscribed carrier for interLATA toll calls subject to presubscription.
- Option C:** Customer may select a carrier other than the Company for intraLATA toll calls subject to presubscription and the Company for interLATA toll calls subject to presubscription.
- Option D:** Customer may select the carrier other than the Company for both intraLATA and interLATA toll calls subject to presubscription
- Option E:** Customer may select two different carriers, neither being the Company for intraLATA and interLATA toll calls. One carrier to be the Customers' primary intraLATA interexchange carrier. The other carrier to be the Customer's primary interLATA interexchange carrier.
- Option F:** Customer may select a carrier other than the Company for no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the Customer to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

SECTION 11.0 - MISCELLANEOUS SERVICES, (CONT'D.)

11.1 Carrier Presubscription, (Cont'd.)

11.1.3 Rules and Regulations

Customers of record will retain their primary interexchange carrier(s) until they request that their dialing arrangements be changed.

Customers of record or new Customers may select either Options A, B, C, D, E or F for intraLATA Presubscription.

Customers may change their selected Option and/or presubscribed toll carrier at any time subject to charges specified in 11.4.5 below:

11.1.4 Presubscription Procedures

A new Customer will be asked to select intraLATA and interLATA toll carriers at the time the Customer places an order to establish local exchange service with the Company. The Company will process the Customer's order for service. All new Customers initial requests for intraLATA toll service presubscription shall be provided free of charge.

If a new Customer is unable to make selection at the time the new Customer places an order to establish local exchange service, the Company will read a random listing of all available intraLATA and interLATA carriers to aid the Customer in selection. If selection is still not possible, the Company will inform the Customer that he/she will be given 90 calendar days in which to inform the Company of his/her choice for primary toll carrier(s) free of charge. Until the Customer informs the Company of his/her choice of primary toll carrier, the Customer will not have access to long distance services on a presubscribed basis, but rather will be required to dial a carrier access code to route all toll calls to the carrier(s) of choice. Customers who inform the Company of a choice for toll carrier presubscription within the 90 day period will not be assessed a service charge for the initial Customer request.

Customers of record may initiate a intraLATA or interLATA presubscription change at any time, subject to the charges specified in 11.4.5 below. If a Customer of record inquires of the Company of the carriers available for toll presubscription, the Company will read a random listing of all available intraLATA carriers to aid the Customer in selection.

SECTION 11.0 - MISCELLANEOUS SERVICES, (CONT'D.)

11.1 Carrier Presubscription, (Cont'd.)

11.1.5 Presubscription Charges

(A) Application of Charges

After a Customer's initial selection for a presubscribed toll carrier and as detailed in Paragraph 11.4.4 above, for any change thereafter, an Presubscription Change Charge, as set for the below will apply. Customers who request a change in intraLATA and interLATA carriers with the same order will be assessed a single charge per line.

(B) Nonrecurring Charges

Per business or residence line, trunk, or port

	<u>Residential</u>	<u>Business</u>	
Initial Line, or Trunk or Port	\$ 5.00	\$8.75 (I)	(C)
Additional Line, Trunk or Port	\$ 5.00	\$8.75 (I)	
Unauthorized Business/Residence Charges	\$35.65	\$62.39 (I)	(C)

SECTION 12.0 - PRIVATE LINE SERVICES

12.1 [Reserved for Future Use]

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SECTION 13.0 - CARRIER ACCESS SERVICE

13.1 [Reserved for Future Use]

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SECTION 14.0 - SPECIAL ARRANGEMENTS

14.1 Individual Case Basis (ICB) Arrangements

Arrangements will be developed on a case-by-case basis in response to a bona fide special request from a Customer or prospective Customer to develop a competitive bid for a service not generally offered under this tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis.

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SECTION 15.0 - PROMOTIONAL OFFERINGS

15.1 Special Promotions

The Company may make promotional offerings of its tariffed services which may include reducing or waiving applicable charges for the promoted service. No individual promotional offering will exceed six months in duration, and any promotional offering will be extended on a non-discriminatory basis to any customer similarly classified who requests the specific offer. At the Company's option, a letter outlining the promotion may be filed with the Commission Staff in lieu of filing language in the tariff.

15.2 Discounts

The Company may, from time to time as reflected in the price list, offer discounts based on monthly volume (or, when appropriate, "monthly revenue commitment" and/or "time of day" may also be included in the tariff).

SECTION 16 - LIFELINE SERVICE

16.1 Description

LifeLine Service is a Residence offering for low-income customers who qualify for this service in accordance with the following Regulations. NOTE: Customers who qualify for Lifeline Service may also qualify for Link Up America Service.

16.2 Regulations

16.2.1 LifeLine Service is available to qualified residence customers and is provided via a residence individual Dial Tone Line. Lifeline Service is limited to only one Service per qualified customer or household. A potential Lifeline customer who has an outstanding final bill for telephone service which is less than (4) years old must pay the entire balance of any Basic Service final bill before being eligible for Lifeline Service.

16.2.2 Residence Lifeline Service consists of the following tariffed standard features and optional customer elected services at the applicable rates, charges and regulations for each feature and service provided:

- (A) One-Party Residence Unlimited Service and Local Measured Service, if available.
- (B) Directory Listing (standard only).
- (C) Non-Published or Non-Listed Telephone Number Service.
- (D) Access to Directory Assistance Service.
- (E) Touch Tone Calling Service.
- (F) Access to Message Toll Telephone Service and Optional Dial Station-To-Station Calling Plan Services. However, the Residence Lifeline Dial Tone Line will be blocked from dial station access to 976/556/900 and any other type of Audiotex Service.
- (G) Access to Operator Services.
- (H) Voluntary Toll Restriction Option.
- (I) Link Up America (if eligible).
- (J) Access to 800/888 Services.
- (K) Access to Call Trace.
- (L) Access to Alerting and Reporting Systems (9-1-1 dialing).
- (M) Access to the Pennsylvania Telecommunications Relay Service.
- (N) Caller ID Per-call and Per-line blocking.
- (O) One optional vertical service. ¹

¹ When a LifeLine customer subscribes to the company's or a private vendor's voice mail service as the optional vertical service, a second vertical service may be added if necessary to make the voice mail service function.

SECTION 16 - LIFELINE SERVICE, (CONT'D)

16.2 Regulations, (Cont'd.)

16.2.3 An applicant for LifeLine Service must be a current participant in one of the following Pennsylvania Department of Public Welfare (DPW) programs, federal public housing, and be able to provide proof of income which is at or below 150% of the annual United States Census Bureau Poverty Level Guidelines For All States (Except Alaska and Hawaii) and the District of Columbia. Recertification of LifeLine Service participants may be conducted biennially by Business Telecom, LLC d/b/a BTI.

Pennsylvania Department of Public Welfare LifeLine Service Programs:

- * Temporary Assistance for Needy Families (TANF)
- * General Assistance (GA)
- * Supplemental Security Income (SSI)
- * Medicaid
- * Food Stamps
- * Low Income Home Energy Assistance Program (LIHEAP)

The DPW Programs listed above must be certified by DPW. Such certification by DPW will be provided only when a DPW client requests LifeLine Service based on the client's status as a participant in any of the above eligibility programs. Certification by DPW will be limited to confirmation of the client's program status (i.e., participation or nonparticipation). Participation by DPW is subject to execution of an agreement with DPW and Business Telecom, LLC d/b/a BTI.

SECTION 16 - LIFELINE SERVICE, (CONT'D)

16.2 Regulations, (Cont'd.)

- 16.2.4** LifeLine Service will be provided to a customer only so long as such customer continues to meet the participation and certification guidelines in 16.2.3 above. At the time of initial establishment of LifeLine Service, the customer agrees to have his or her eligibility recertified as determined by Business Telecom, LLC d/b/a BTI. When the Company is notified by the customer or determines through recertification that the LifeLine Service customer is no longer a participant in the DPW programs in 16.2.3 above or otherwise low-income eligible, the customer will be notified (by telephone or letter) that the LifeLine Service rate is no longer applicable. Within the stated customer notification period (10 working days from the date of the notification), the customer can contact the Company to negotiate new Dial Tone Service arrangements at applicable tariff rates (no connection charges will apply for existing services or options retained). If the customer does not contact the Company by the end of the notification period, the LifeLine Service will be changed to applicable Exchange Area Dial Tone Line service at existing tariff rates (no connection charges will apply to existing service or options retained). Upon contacting the Company, the customer will have ten (10) working days to complete the low-income certification or recertification process in order to retain LifeLine Service.
- 16.2.5** A LifeLine Service customer may not subscribe to any other type of residence Local Exchange Service at the same or other premises. LifeLine Service will not be provided via Foreign Exchange or Foreign Central Office Service arrangements.
- 16.2.6** Only services listed in 16.2.2 above will be provided to LifeLine customers. All other premium services offered by the Company will not be available.
- 16.2.7** LifeLine Service customers are required to apply for the Link Up America benefit when applicable.

SECTION 16 - LIFELINE SERVICE, (CONT'D)

16.2 Regulations, (Cont'd.)

- 16.2.8** Customer requested temporary suspension of LifeLine Service is not permitted.
- 16.2.9** LifeLine Service does not apply to applicants who are full time students living in university or college controlled housing.
- 16.2.10** The applicant must not be a dependent for Federal Income Tax purposes, unless he or she is 60 years of age or older.
- 16.2.11** LifeLine customers are subject to all Residence service regulations in this and other tariffs of Business Telecom, LLC d/b/a BTI.
- 16.2.12** Residence LifeLine Service cannot be resold by the LifeLine customer or the LifeLine customer's agent(s).
- 16.2.13** Resale of LifeLine Services are subject to wholesale rate obligations under Section 251(c)(4) of the Telecommunications Act of 1996.
- 16.2.14** All outstanding charges, account balances and service restrictions apply to existing customers who qualify for LifeLine Service. Service restrictions will remain until the arrearage(s) have been paid in full.
- 16.2.15** Any LifeLine customer who has a past due balance of Toll Charges will be treated with the appropriate Chapter 64 regulations. no Residence Toll Restoral Charge applies to LifeLine Customers who are suspended for non-payment and who subsequently pay their outstanding toll charges and request toll restoral. If a LifeLine customer is toll restricted for a second occurrence the Company may, at its discretion, place the LifeLine customer on permanent toll restriction.
- 16.2.16** Toll-Blocking and Toll-Control services will be provided at no charge to LifeLine Service subscribers, to the extent that they are offered.

SECTION 16 - LIFELINE SERVICE, (CONT'D)

16.3 Dial Tone Line Monthly Rate

16.3.1 Applicable Residence Dial Tone monthly rate minus \$1.75.⁽¹⁾

16.3.2 Lifeline Service Customers will be billed the applicable Subscriber Line Charge monthly rate and will be given credit for the same amount of the Subscriber Line Charge as prescribed by the Federal Communications Commission at Docket Nos. 00-256, 96-45, 98-77, 98-166 and 00-193.

16.3.3 LifeLine Service is subject to all applicable state, local and federal taxes, and Surcharges, and to all applicable tariff rates, charges, surcharges and regulations.

NOTE: ⁽¹⁾ The Dial Tone Line and Subscriber Line Charge monthly rate discounts will be reduced to the extent that application of the full discount would not result in rates that are less than zero.

SECTION 17 - LINK UP AMERICA SERVICE

17.1 Description

Link Up America is a program designed to promote universal service by providing a discount on service connection charges for qualified low-income customers. **NOTE: Customers who qualify for Link Up America Service way also qualify for LifeLine Service.**

17.2 Regulations

Link Up America is available to residence customers who meet the following eligibility criteria:

17.2.1 The applicant must not be a dependent for federal income tax purposes, unless he or she is 60 years of age or older.

The applicant must self-certify the requirement set out in 17.2.1.

17.2.2 An applicant for Link Up America Service must be a current participant in one of the following Pennsylvania Department of Public Welfare (DPW) programs, federal public housing, and be able to provide proof of income which is at or below 150% of the annual United States Census Bureau Poverty Level Guidelines For All States (Except Alaska and Hawaii) and the District of Columbia. Recertification of LifeLine Service participants may be conducted biennially by the Company.

Pennsylvania Department of Public Welfare Link Up America Service Programs:

- * Temporary Assistance for Needy Families (TANF)
- * General Assistance (GA)
- * Supplemental Security Income (SSI)
- * Medicaid
- * Food Stamps
- * Low Income Home Energy Assistance Program (LIHEAP)

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SECTION 17 - LINK UP AMERICA SERVICE, (CONT'D.)

17.2 Regulations, (Cont'd.)

17.2.2 (continued)

The DPW Programs listed above must be certified by DPW. Such certification by DPW will be provided only when a DPW client requests Link Up America Service based on the client's status as a participant in any of the above eligibility programs. Certification by DPW will be limited to confirmation of the client's program status (i.e., participation or non-participation). Participation by DPW is subject to execution of an agreement with DPW and the Company.

17.2.3 The Link Up America discount is applicable to one access line (dial tone) when applied to the installation or relocation of main service at a customer's principal residence.

17.2.4 Link Up America applicants are not exempt from Telephone Company Deposit requirements.

17.2.5 Service will not be established at discounted rates prior to receipt of certification. Service will be established at full service connection charges. If certification is received within 60 days of original application, credit will be applied to provide the Link UP America discount.

17.2.6 The Link Up America discount does not apply to applicants who are full-time students living in university or college controlled housing.

17.3 Rates

The Link Up America Program provides for a 50% discount on the Service Connection Charge associated with the connection of a new residence exchange access line (dial tone line) as specified in the Telephone Company's tariffs. The total amount of the discount may not exceed \$30.00 and the remaining charges will be billed to the Link Up America customer in monthly installments as specified in the Telephone Company's tariffs.

SECTION 18 - NON-TERM RATES

The rates provided in this section only apply to Customers that are being provided Month to Month services through an expired Service Term agreement or who have never had a Service Term Agreement with the Company. Customers still under a current Service Term agreement with the Company will find the rates for their services in Section 7.0 - Local Resale Services Price List and Section 8.0 - *Directory Assistance and Listing Services*.

18.1 Standard Business Local Exchange Service

18.1.1 Monthly Recurring Charges

(A) Verizon Exchanges - Philadelphia and Pittsburgh only

Dial Tone Line Cell	Single Line Rate	Multi-Line Rate	Usage Options - Addition to Line Rate			
			Local Area Unlimited Usage	Local Area Valu-Pak Usage	Local Area Standard Usage	Budget Usage
Philadelphia						
1 (Metro)	\$79.49 (I)	\$63.14 (I)	N/A	\$143.03 (I)	\$53.57 (I)	\$0.00
2 (Metro)	\$98.89 (I)	\$82.60 (I)	N/A	\$143.03 (I)	\$53.57 (I)	\$0.00
3 (Suburban)	\$118.37 (I)	\$101.97 (I)	\$182.61 (I)	\$143.03 (I)	\$53.57 (I)	\$0.00
Pittsburgh						
1 (Metro)	\$79.49 (I)	\$63.14 (I)	N/A	\$143.03 (I)	\$53.57 (I)	\$0.00
2 (Metro)	\$98.89 (I)	\$82.60 (I)	N/A	\$143.03 (I)	\$53.57 (I)	\$0.00
3 (Suburban)	\$118.37 (I)	\$101.97 (I)	\$182.61 (I)	\$143.03 (I)	\$53.57 (I)	\$0.00

SECTION 18 - NON-TERM RATES, (CONT'D.)

18.1 Standard Business Local Exchange Service, (Cont'd.)

18.1.1 Monthly Recurring Charges, (Cont'd.)

(B) All other Verizon Exchanges

		Usage Options - Addition to Line Rate			
Dial Tone Line Cell	Business Line Rate	EAS Unlimited Usage	Local Area Unlimited Usage	Local Area Standard Usage	Budget Usage
3	\$107.40 (I)				
Usage Group	Access Lines				
A	0 - 6,000	\$116.59 (I)	\$83.13 (I)	\$53.57 (I)	\$0.00
B	6,001 - 12,000	\$116.59 (I)	\$83.13 (I)	\$53.57 (I)	\$0.00
C	12,001 - 27,000	\$116.59 (I)	\$83.13 (I)	\$53.57 (I)	\$0.00
D	27,001 - 46,000	\$149.61 (I)	\$116.59 (I)	\$53.57 (I)	\$0.00
E	46,001 - 83,000	\$149.61 (I)	\$116.59 (I)	\$53.57 (I)	\$0.00
F	83,001 - 170,000	\$182.61 (I)	\$149.24 (I)	\$53.57 (I)	\$0.00
G	170,001 - 350,000	\$182.61 (I)	\$149.24 (I)	\$53.57 (I)	\$0.00
4	\$124.97 (I)				
Usage Group	Access Lines				
A	0 - 6,000	\$116.59 (I)	\$83.13 (I)	\$53.57 (I)	\$0.00
B	6,001 - 12,000	\$116.59 (I)	\$83.13 (I)	\$53.57 (I)	\$0.00
C	12,001 - 27,000	\$116.59 (I)	\$83.13 (I)	\$53.57 (I)	\$0.00
D	27,001 - 46,000	\$149.61 (I)	\$116.59 (I)	\$53.57 (I)	\$0.00
E	46,001 - 83,000	\$149.61 (I)	\$116.59 (I)	\$53.57 (I)	\$0.00
F	83,001 - 170,000	\$182.61 (I)	\$149.24 (I)	\$53.57 (I)	\$0.00
G	170,001 - 350,000	\$182.61 (I)	\$149.24 (I)	\$53.57 (I)	\$0.00

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SECTION 18 - NON-TERM RATES, (CONT'D.)

18.2 Exchange Service Options - Charges and Allowances

18.2.1 Measured Service - Standard Usage

(A) Measured Service - Standard Usage

Customers will receive the following usage allowances each month:

Local Area Standard Usage Allowance **\$29.68 (D)**

(B) Philadelphia Exchanges

Metro Calling Band	DAY		NON-DAY	
	Initial Minute	Each Additional Minute	Initial Minute	Each Additional Minute
1	See Below	See Below	See Below	See Below
2	\$0.07	\$0.07	\$0.04	\$0.04
3	\$0.07	\$0.07	\$0.04	\$0.04
4	\$0.07	\$0.07	\$0.04	\$0.04
5	\$0.07	\$0.07	\$0.04	\$0.04

(D)
|
|
|
(D)

Band 1 calls are billed on a per message rate basis at \$0.12 per message for Day calls and \$0.06 per message for Non-Day calls.

(D)
(D)

SECTION 18 - NON-TERM RATES, (CONT'D.)

18.2 Exchange Service Options - Charges and Allowances, (Cont'd.)

18.2.1 Measured Service - Standard Usage, (Cont'd.)

(C) Pittsburgh Exchanges

Metro Calling Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Each Additional Minute	Initial Minute	Each Additional Minute	Initial Minute	Each Additional Minute
1	See Below	See Below	See Below	See Below	See Below	See Below
2	\$0.15	\$0.05	\$0.08	\$0.03	\$0.05	\$0.02
3	\$0.20	\$0.07	\$0.12	\$0.05	\$0.07	\$0.02
4	\$0.25	\$0.10	\$0.15	\$0.07	\$0.08	\$0.03

(I)
|
(I)

Band 1 calls are billed on a per message rate basis at \$0.12 per message for Day calls and \$0.05 per message for Non-Day calls.

(I)

(D) All other Verizon Exchanges

Usage Group	DAY	NON-DAY
	Per Message	Per Message
A	\$0.12	\$0.06
B	\$0.12	\$0.06
C	\$0.12	\$0.06
D	\$0.12	\$0.06
E	\$0.12	\$0.06
F	\$0.12	\$0.06
G	\$0.12	\$0.06

(I)
|
(I)

SECTION 18 - NON-TERM RATES, (CONT'D.)

18.3 Direct Inward Dialing (DID) Service

	Monthly Recurring
Establish Trunk Group and Provide 1st Block of 20 DID Numbers	N/A
Each Additional Block of 20 DID Numbers	\$45.85 (I)
DID Trunk Termination: Per Inward Only Trunk	\$204.47 (I)

18.4 Optional Calling Features

18.4.1 Features Offered on Monthly Basis

Optional Calling Feature	
Flexible Call Forwarding	\$66.59 (I)
Flexible Call Forwarding with Audio Calling Name	\$81.45 (I)
Flexible Call Forwarding Plus	N/A
Flexible Call Forwarding Plus w/Audio Calling Name	N/A
Call Forwarding Variable	\$26.67 (I)
Call Forwarding Variable with Remote Access	\$53.64 (I)
Call Forwarding Don't Answer - Basic	\$24.08 (I)
Call Forwarding Don't Answer w/ Ring Control	\$24.08 (I)
Call Forwarding Don't Answer w/ Customer Control	\$22.24 (I)
Call Forwarding Busy Line - Basic	\$24.08 (I)
Call Forwarding Busy Line w/ Customer Control	\$22.24 (I)
Call Waiting - Basic	\$42.88 (I)
Call Waiting - Deluxe	N/A

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SECTION 18 - NON-TERM RATES, (CONT'D.)

18.4 Optional Calling Features, (Cont'd.)

18.4.1 Features Offered on Monthly Basis, (Cont'd.)

Optional Calling Feature (Cont'd.)	
Caller ID - Basic	\$55.32 (I)
Caller ID - Deluxe	\$73.90 (I)
Anonymous Call Rejection	\$27.70 (I)
Call Block	\$33.36 (I)
Call Return	\$33.36 (I)
Call Selector	\$33.36 (I)
Call Tracing	\$33.36 (I)
Calling Number Delivery Blocking (per line equipped)	\$0.00
Message Waiting Indication - Audible	\$3.69 (I)
Message Waiting Indication – Audible and Visual	\$3.69 (I)
Multiple Directory Number Distinctive Ringing - First DN	\$51.80 (I)
Multiple Directory Number Distinctive Ringing - Second DN	\$74.01 (I)
Preferred Call Forwarding	\$33.36 (I)
Repeat Dialing	\$33.36 (I)
Speed Calling (30 codes)	\$36.96 (I)
Speed Calling (8 codes)	\$18.52 (I)
Three Way Calling	\$27.70 (I)

SECTION 18 - NON-TERM RATES, (CONT'D.)

18.5 Directory Listings

18.5.1 Rates for Additional Listings

The following rates and charges apply to additional listings requested by the Customer over and above those free listings provided for in Section 8.1.4

Type of Listing	
Reference/Cross Reference:	
- First Line	\$45.85 (I)
- Each Additional Line	\$45.85 (I)
Alternate Telephone Number/Night Listing:	
- Night, Sundays & Holidays	\$45.85 (I)
- First Line	\$45.85 (I)
Foreign Listing	\$45.85 (I)
Additional Listing	\$45.85 (I)

18.6 Non-Published Service

Non-published service charge, per month: \$45.85 (I)

18.7 Non-Listed Service

Non-listed service charge, per month: \$45.85 (I)