

**SUPPLEMENT NO. 87**  
TO  
TARIFF TELEPHONE – PA P.U.C. NO. 1  
TITLE PAGE

**BROADVIEW NETWORKS, INC.**  
**COMPETITIVE LOCAL EXCHANGE**  
**CARRIER TARIFF**

This tariff applies to local exchange communications services within the service areas of Verizon Pennsylvania, Inc., Verizon North LLC, United Telephone Company of Pennsylvania LLC d/b/a CenturyLink, Windstream Buffalo Valley, Windstream Conestoga, Windstream D&E, and Windstream Pennsylvania, LLC.

The Company will mirror the exchange boundaries as stated in the tariffs of  
Verizon Pennsylvania Inc. Telephone Pa. P.U.C. No. 180A, 182, 182A, 185B and 185C;  
Verizon North LLC;

United Telephone Company of Pennsylvania LLC d/b/a CenturyLink;  
Windstream Buffalo Valley Telephone - PA P.U.C. No. 9  
Windstream Conestoga, Telephone - PA P.U.C. No. 12  
Windstream D&E, PA P.U.C. No. 18;  
Windstream Pennsylvania, LLC Pa. P.U.C. No. 7;

The Company's tariff is in concurrence with all applicable State and Federal Laws (including but not limited to, 52 Pa. Code, 66 Pa. C.S. and the Telecommunications Act of 1934, as amended), and with the Commission's applicable Rules and Regulations and Orders. Any provisions contained in this Tariff that are inconsistent with the foregoing mentioned will be deemed inoperative and superseded.

**NOTICE**

**THIS TARIFF ADDS NEW EXCHANGES**

**SEE PAGE 2**

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Issued: October 2, 2020

Effective: November 1, 2020

Issued by: Senior Regulatory Counsel  
4001 Rodney Parham Road  
Little Rock, AR 72212

**SUPPLEMENT NO. 87 – TELEPHONE PA P.U.C NO. 1****LIST OF MODIFICATIONS**

|                                       |  |
|---------------------------------------|--|
| Title Page                            | Updates Supplement Number                            |
| 80 <sup>th</sup> Revised Page 2       | Listing of Modifications included with this revision |
| 1 <sup>st</sup> Revised Page 2.1      | Listing of Modifications included with this revision |
| <b>Section 5</b>                      |  |
| 19 <sup>th</sup> Revised Page 12      | Increases Business NRCs and MRCs                     |
| 16 <sup>th</sup> Revised Page 15.1    | Increases NoNonCents Term Plan Rates                 |
| 16 <sup>th</sup> Revised Page 15.2    | Increases NoNonCents Term Plan Rates                 |
| 16 <sup>th</sup> Revised Page 15.3    | Increases NoNonCents Term Plan Rates                 |
| 22 <sup>nd</sup> Revised Page 15.6    | Increases Broadspeed PRI NRCs and MRCs               |
| 17 <sup>th</sup> Revised Page 16      | Increases Broadspeed Voice T1 NRCs and MRCs          |
| 23 <sup>rd</sup> Revised Page 16.1    | Increases Broadspeed Voice T1 Per Minute Rates       |
| 13 <sup>th</sup> Revised Page 16.2    | Increases BusinessOne MRCs                           |
| 14 <sup>th</sup> Revised Page 16.10   | Increases Gold Plan Option 1 Rates                   |
| 14 <sup>th</sup> Revised Page 16.11   | Increases Gold Plan Option 2 Rates                   |
| 14 <sup>th</sup> Revised Page 16.12   | Increases Gold Plan Option 3 Rates                   |
| 14 <sup>th</sup> Revised Page 16.13   | Increases Gold Plan Option 4 Rates                   |
| 14 <sup>th</sup> Revised Page 16.14   | Increases Gold Plan Option 5 Rates                   |
| 7 <sup>th</sup> Revised Page 16.15    | Increases Platinum Plan Option 1 Rates               |
| 7 <sup>th</sup> Revised Page 16.16    | Increases Platinum Plan Option 2 Rates               |
| 7 <sup>th</sup> Revised Page 16.17    | Increases Platinum Plan Option 3 Rates               |
| 7 <sup>th</sup> Revised Page 16.18    | Increases Platinum Plan Option 4 Rates               |
| 12 <sup>th</sup> Revised Page 16.19   | Increases Platinum Plan Option 5 Rates               |
| 16 <sup>th</sup> Revised Page 16.20   | Increases Simplicity Ultra Voice T1 NRCs and MRCs    |
| 17 <sup>th</sup> Revised Page 16.21   | Increases Simplicity Ultra PRI NRCs and MRCs         |
| 16 <sup>th</sup> Revised Page 16.22   | Increases Plan X – Measured Rates                    |
| 10 <sup>th</sup> Revised Page 16.23   | Increases Plan X – Bundled Rates                     |
| 15 <sup>th</sup> Revised Page 16.24   | Increases Elite Business Plan Rates                  |
| 17 <sup>th</sup> Revised Page 16.25   | Increases Broadspeed Voice T1 II NRCs and MRCs       |
| 18 <sup>th</sup> Revised Page 16.26   | Increases Broadspeed Voice T1 II NRCs and MRCs       |
| 5 <sup>th</sup> Revised Page 16.27    | Increases Broadspeed PRI II NRCs                     |
| 15 <sup>th</sup> Revised Page 16.28   | Increases Broadspeed PRI II MRCs                     |
| 15 <sup>th</sup> Revised Page 16.29   | Increases Broadspeed PRI II Per Minute Rates         |
| 14 <sup>th</sup> Revised Page 16.30   | Increases Broadspeed Integrated T1 NRCs and MRCs     |
| 16 <sup>th</sup> Revised Page 16.31   | Increases Broadspeed Integrated T1 MRCs              |
| 5 <sup>th</sup> Revised Page 16.32    | Increases Broadspeed Dynamic IP NRCs                 |
| 15 <sup>th</sup> Revised Page 16.33   | Increases Broadspeed Dynamic IP MRCs                 |
| 18 <sup>th</sup> Revised Page 16.34   | Increases Broadspeed Dynamic IP MRCs                 |
| 10 <sup>th</sup> Revised Page 16.34.1 | Increases Broadspeed Dynamic IP MRCs                 |
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| 11 <sup>th</sup> Revised Page 16.34.4 | Increases Broadspeed Dynamic IP MRCs                 |
| 14 <sup>th</sup> Revised Page 16.35   | Increases Broadspeed DIA NRCS and MRCs               |
| 13 <sup>th</sup> Revised Page 16.36   | Increases Broadspeed DIA Per Minute Rates            |
| 13 <sup>th</sup> Revised Page 16.37   | Increases Clearpak – Measured Rates                  |
| 7 <sup>th</sup> Revised Page 16.38    | Increases Clearpak – Bundled Rates                   |
| 12 <sup>th</sup> Revised Page 16.39   | Increases Clearpak – Local Allowance Rates           |

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**SUPPLEMENT NO. 87 – TELEPHONE PA P.U.C NO. 1**

**LIST OF MODIFICATIONS**

**Section 5 – Continued**

|                                     |   |
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| 13 <sup>th</sup> Revised Page 16.40 | Increases Elite II – Measured Rates                         |
| 8 <sup>th</sup> Revised Page 16.41  | Increases Elite II – Unlimited Rates                        |
| 12 <sup>th</sup> Revised Page 16.42 | Increases Elite II – Local Allowance Rates                  |
| 13 <sup>th</sup> Revised Page 16.43 | Increases Broadspeed Voice Channel Bank NRCs and MRCs       |
| 5 <sup>th</sup> Revised Page 16.44  | Increases Broadspeed Voice Channel Bank MRCs                |
| 13 <sup>th</sup> Revised Page 16.45 | Increases Broadspeed Voice Channel Bank MRCs                |
| 16 <sup>th</sup> Revised Page 17    | Increases Business Per Message Rates                        |
| 7 <sup>th</sup> Revised Page 20     | Increases Business Directory Assistance Rates               |
| 6 <sup>th</sup> Revised Page 21     | Increases Business Operator Service Rates                   |
| 18 <sup>th</sup> Revised Page 22    | Increases Business Optional Calling Features Rates          |
| 8 <sup>th</sup> Revised Page 23     | Increases Business Optional Calling Features Rates          |
| 15 <sup>th</sup> Revised Page 24    | Increases Business Directory Listing Rates                  |
| 8 <sup>th</sup> Revised Page 25     | Increases Business Smart Rates                              |
| 16 <sup>th</sup> Revised Page 26    | Increases Broadview Integrated T1 NRCs and MRCs             |
| 15 <sup>th</sup> Revised Page 27    | Increases Broadview Integrated T1 MRCs and Per Minute Rates |
| 11 <sup>th</sup> Revised Page 28    | Increases Integrated T1 Complete NRCs and MRCs              |
| 16 <sup>th</sup> Revised Page 29    | Increases Integrated T1 Complete MRCs and Per Minute Rates  |
| 8 <sup>th</sup> Revised Page 30     | Increases Business MRCs                                     |

**Section 7**

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| 1 <sup>st</sup> Revised Page 7  | Increases Broadview Synergy Equipment Rental Fee         |
| 2 <sup>nd</sup> Revised Page 9  | Increases Broadview Synergy T1 NRCs and MRCs             |
| 2 <sup>nd</sup> Revised Page 10 | Increases Broadview Synergy T1 MRCs and Per Minute Rates |

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EXPLANATION OF SYMBOLS, REFERENCE MARKS, AND ABBREVIATIONS OF  
TECHNICAL TERMS USED IN THIS TARIFF

The following symbols shall be used in this tariff for the purpose indicated below:

- C     Change.
- D     Decrease in rate.
- I     Increase in rate.

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Issued: December 21, 2000

Issued by:     Steve Bogdan, Director – Regulatory and Compliance  
                  Broadview Networks, Inc.  
                  2100 Renaissance Boulevard  
                  King of Prussia, PA 19406

Effective: December 22, 2000



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APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of local exchange communications services by Broadview Networks, Inc. within the Commonwealth of Pennsylvania. Company's Local Exchange Tariff is in concurrence with Chapters 63 and 64 of 52 Pa. Code. Any provisions contained in this tariff which are inconsistent with the Pennsylvania Public Utility Code (66 pa. C.S.), 52 Pa. Code, the Telecommunications Act of 1996, and the Commission's Regulations and Orders will be deemed inoperative and superseded.

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## Section 1 - DEFINITIONS

Certain terms used generally throughout this tariff are defined below.

Access Line: An arrangement which connects the Customer's location to the Company's designated switching center or point of presence.

Advance Payment: Part or all of a payment required before the start of service.

Authorized User: A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the carrier's service.

Basic Service Area: The area intended to be serviced by the Company as defined in Section 4.2.1 of this Tariff.

Communications Services: The Company's intrastate toll and local exchange switched telephone services offered for both intraLATA and interLATA use.

Company or Broadview: Broadview Networks, Inc., the issuer of this tariff.

Customer: The person, firm or corporation which orders service and is responsible for the payment of charges and compliance with the Company's regulations.

Facilities: Equipment and/or machinery owned or leased by the Company, or utilized by a wholesaler in providing the service that the Company resells used in the provision of the services.

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**Section 1 - DEFINITIONS (Cont'd)**

**Fiber Optic Cable:** A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

**Joint User:** A person, firm or corporation which is designated by the Customer as a user of services furnished to the Customer by Broadview and to whom a portion of the charges for the service will be billed under a joint user arrangement as specified herein.

**LATA:** A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

**On-Net:** On-Net refers to service provisioned via Company-owned facilities. (C)

**Recurring Charges:** The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

**Service Commencement Date:** The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

**Service Order:** The written request for Network Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

**Shared:** A facility or equipment system or subsystem that can be used simultaneously by several Customers.

Section 1 - DEFINITIONS (Cont'd)

Station - Allows a station line user to add, change or delete telephone numbers from a list. The list is dedicated to the individual station line user.

Three-Way Calling: Allows a station line user to add a third party to an existing conversation.

Toll-Free: Toll Free and Toll Free Usage are associated with inbound services where the caller does not incur charges when making a call to a Toll Free number. Rather, the call is billed to the person or company being called.

(C)  
|  
|

Two Way: A service attribute that includes DOD for outbound calls and can also be used to carry inbound calls to a central point for further processing.

User: A Customer, Joint User, or any other person authorized by a Customer to use service provided under this tariff.

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## Section 2 - REGULATIONS

### 2.1 Undertaking of the Company

#### 2.1.1 Scope

The Company undertakes to furnish local exchange telecommunications service pursuant to the terms of this tariff in connection with one-way and/or two-way voice, data and other types of transmissions between points within the local calling areas referenced in Section 4.2.1 of this tariff.

Customers and users may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company's network in order to originate or terminate its own services, or to communicate with its own customers.

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Section 2 - REGULATIONS (Cont'd)2.1 Undertaking of the Company (Cont'd)2.1.2 Shortage of Equipment or Facilities

2.1.2.1 The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.

2.1.2.2 The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

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## Section 2 - REGULATIONS (Cont'd)

### 2.1 Undertaking of the Company (Cont'd)

#### 2.1.3 Terms and Conditions

- 2.1.3.1 Service is provided on the basis of a minimum period of at least one month, 24-hours per day. For the purpose of computing charges in this tariff, a month is considered to have 30 days.
- 2.1.3.2 Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customer will also be required to execute any other documents as may be reasonably requested by the Company.
- 2.1.3.3 At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month-to-month basis at the then current rates unless terminated by either party upon 30 days' written notice. Any termination shall not relieve Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.
- 2.1.3.4 In any action between the parties to enforce any provision of this tariff, the prevailing party shall be entitled to recover its legal fees and court costs from the non-prevailing party in addition to other relief a court may award.

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Section 2 - REGULATIONS (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.3 Terms and Conditions (Cont'd)

2.1.3.5 Service may be terminated upon written notice to the Customer if:

- a. the Customer is using the service in violation of this tariff; or
- b. the Customer is using the service in violation of the law.

2.1.3.6 This tariff shall be interpreted and governed by the laws of the Commonwealth of Pennsylvania without regard for its choice of laws provision.



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Section 2 - REGULATIONS (Cont'd)2.1 Undertaking of the Company (Cont'd)2.1.4 Liability of the Company

2.1.4.1 The liability of the Company for damages arising out of the furnishing of its Services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth in 2.6. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.

2.1.4.2 The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties.

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## Section 2 - REGULATIONS (Cont'd)

### 2.1 Undertaking of the Company (Cont'd)

#### 2.1.4 Liability of the Company (Cont'd)

2.1.4.3 The Company shall not be liable for any act or omission of any entity furnishing to the Company or to the Company's Customers facilities or equipment used for or with the services the Company offers.

2.1.4.4 The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.

2.1.4.5 The Company does not guarantee nor make any warranty with respect to installations provided by it for use in an explosive atmosphere. The Company shall be indemnified, defended and held harmless by the Customer from and against any and all claims, loss, demands, suits, or other action, or any liability whatsoever, including attorney fees, whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the Customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any equipment or facilities or the service. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this section 2.1.4.5 as a condition precedent to such installations.

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Section 2 - REGULATIONS (Cont'd)2.1 Undertaking of the Company (Cont'd)2.1.4 Liability of the Company (Cont'd)

2.1.4.6 The Company is not liable for any defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by negligence or willful misconduct of the Company's agents or employees.

2.1.4.7 The Company is not liable for any claims for loss or damages involving:

- (a) Breach in the privacy or security of communications transmitted over the Company's facilities;
- (b) Injury to property or injury or death to persons, including claims for payments made under Workmen's Compensation law or under any plan for employee disability or death benefits arising out of, or caused by, any act or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of the Customer's facilities or equipment connected or to be connected to the Company's facilities;
- (c) Any representations made by Company employees that do not comport, or that are inconsistent, with the provisions of this tariff;
- (d) Any act or omission in connection with the provision of 911, E911 or similar services;
- (e) Any non-completion of calls due to network busy conditions.

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Section 2 - REGULATIONS (Cont'd)2.1 Undertaking of the Company (Cont'd)2.1.4 Liability of the Company (Cont'd)

2.1.4.8 The Company shall be indemnified, defended and held harmless by the Customer against any claim, loss, or damage arising from Customer's use of services, involving claims for libel, slander, invasion of privacy, or infringement of copyright arising from the Customer's own communications.

- (a) The Company shall be indemnified, defended and held harmless by the Customer or end user from and against any and all claims, loss, demands, suits, expense, or other action or any liability whatsoever, including attorney fees, whether suffered, made, instituted, or asserted by the Customer or by any other party, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the Customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any Company or Customer equipment or facilities or service provided by the Company.

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Section 2 - REGULATIONS (Cont'd)2.1 Undertaking of the Company (Cont'd)2.1.4 Liability of the Company (Cont'd)

## 2.1.4.8 (Cont'd)

- (b) The Company assumes no responsibility for the availability or performance of any cable or satellite systems or related facilities under the control of other entities, or for other facilities provided by other entities used for service to the Customer, even if the Company has acted as the Customer's agent in arranging for such facilities or services. Such facilities are provided subject to such degree of protection or non-preemptibility as may be provided by the other entities.
- (c) Any claim of whatever nature against the Company shall be deemed conclusively to have been waived unless presented in writing to the Company within thirty (30) days after the date of the occurrence that gave rise to the claim.

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## Section 2 - REGULATIONS (Cont'd)

### 2.1 Undertaking of the Company (Cont'd)

#### 2.1.4 Liability of the Company (Cont'd)

2.1.4.9 The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited to credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed. The amount shall not exceed \$100.00

2.1.4.10 The entire liability for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid Company by Customer for the specific services giving rise to the claim. No action or proceeding against the Company shall be commenced more than one year after the service is rendered.

2.1.4.11 THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

#### 2.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

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Section 2 - REGULATIONS (Cont'd)2.1 Undertaking of the Company (Cont'd)2.1.6 Provision of Equipment and Facilities

2.1.6.1 The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.

2.1.6.2 The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not, nor may Customer permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.

2.1.6.3 The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer.

2.1.6.4 Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which the Company provided it.

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Section 2 - REGULATIONS (Cont'd)2.1 Undertaking of the Company (Cont'd)2.1.6 Provision of Equipment and Facilities (Cont'd)

2.1.6.5 The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the Premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

2.1.6.6 The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:

- (a) the transmission of signals by Customer provided equipment or for the quality of, or defects in, such transmission; or
- (b) the reception of signals by Customer-provided equipment.



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Section 2 - REGULATIONS (Cont'd)2.1 Undertaking of the Company (Cont'd)2.1.7 Non-routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

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Section 2 - REGULATIONS (Cont'd)2.1 Undertaking of the Company (Cont'd)2.1.8 Special Construction

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is that construction undertaken:

- (a) where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- (b) of a type other than that which the Company would normally utilize in the furnishing of its services;
- (c) over a route other than that which the Company would normally utilize in the furnishing of its services;
- (d) in a quantity greater than that which the Company would normally construct;
- (e) on an expedited basis;
- (f) on a temporary basis until permanent facilities are available;
- (g) involving abnormal costs; or
- (h) in advance of its normal construction.

Special construction charges will be determined on an individual basis.

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## Section 2 - REGULATIONS (Cont'd)

### 2.1 Undertaking of the Company (Cont'd)

#### 2.1.9 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its agents or contractors.

#### 2.1.10 Obligation of the Company

In furnishing facilities and service, the Company does not undertake to transmit messages, but furnishes the use of its facilities to its customers for communications.

The Company's obligation to furnish facilities and service is dependent upon its ability to secure and retain, without unreasonable expense, suitable resale contracts.

The Company shall not be required to furnish, or continue to furnish, facilities or service where the circumstances are such that the proposed use of the facilities or service would tend to adversely affect the Company's plant, property or service.

The Company reserves the right to refuse an application for service made by a present or former customer who is indebted to the Company for service previously rendered pursuant to this Tariff until the indebtedness is satisfied. The Company also reserves the right to refuse an application for service made by any person who is indebted to any other company licensed to sell telephone service in the State unless otherwise directed by the Commission.

The Company reserves the right to change the calling plan of customers with inappropriate usage or who are not in compliance with the restrictions set forth in this tariff. Inappropriate usage includes, but is not limited to, using certain Company services or calling plans in conjunction with an autodialer, call center or certain automated switching equipment, or for calls made to numbers used in connection with hotlines or radio broadcasting services.

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## Section 2 - REGULATIONS (Cont'd)

### 2.2 Prohibited Uses

- 2.2.1 The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- 2.2.2 The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and Commission regulations, policies, orders, and decisions.
- 2.2.3 The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.
- 2.2.4 A customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this tariff will apply.

### 2.3 Obligations of the Customer

#### 2.3.1 General

The Customer shall be responsible for:

- (a) the payment of all applicable charges pursuant to this tariff;
- (b) damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- (c) providing at no charge, as specified from time to time by the Company, any needed personnel, equipment space and power to operate Company facilities and equipment installed on the premises of the Customer Premises, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;

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Section 2 - REGULATIONS (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.1 General (Cont'd)

- (d) obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide Communications Services to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1(c). Any and all costs associated with the obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service.
  
- (e) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;

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Section 2 - REGULATIONS (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.1 General (Cont'd)

- (f) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1(d); and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- (g) not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities; and
- (h) making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes.

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Section 2 - REGULATIONS (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.2 Claims

With respect to any service or facility provided by the Company, Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

- (a) any loss, destruction or damage to property of the Company or any third party, or the death or injury to persons, including, but not limited to, employees or invites of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invites; or
- (b) any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between Customer and Company.

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## Section 2 - REGULATIONS (Cont'd)

### 2.4 Customer Equipment and Channels

#### 2.4.1 General

A User may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A User may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff.

#### 2.4.2 Station Equipment

2.4.2.1 Terminal equipment on the User's Premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the User. The User is responsible for the provision of wiring or cable to connect its terminal equipment to the Company Point of Connection.

2.4.2.2 The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.



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Section 2 - REGULATIONS (Cont'd)2.4 Customer Equipment and Channels (Cont'd)2.4.3 Interconnection of Facilities

- 2.4.3.1 Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communications Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.
- 2.4.3.2 Communications Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections.
- 2.4.3.3 Facilities furnished under this tariff may be connected to customer provided terminal equipment in accordance with the provisions of this tariff. All such terminal equipment shall be registered by the Federal Communications Commission pursuant to Part 68 of Title 47, Code of Federal Regulations; and all User-provided wiring shall be installed and maintained in compliance with those regulations.
- 2.4.3.4 Users may interconnect communications facilities that are used in whole or in part for interstate communications to services provided under this tariff only to the extent that the user is an "end user" as defined in Section 69.2(m), Title 47, Code of Federal Regulations (1992 edition).

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Section 2 - REGULATIONS (Cont'd)2.4 Customer Equipment and Channels (Cont'd)2.4.4 Inspections

2.4.4.1 Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2.2 for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.

2.4.4.2 If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.

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Section 2 - REGULATIONS (Cont'd)2.5 Payment Arrangements2.5.1 Payment for Service

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer and to all Users authorized by the Customer, regardless of whether those services are used by the Customer itself or are resold to or shared with other persons.

2.5.2 Billing and Collection of Charges

2.5.2.1 Non-recurring charges are due and payable within 30 days after the date an invoice is mailed to the Customer by the Company.

2.5.2.2 The Company shall present invoices for Recurring Charges monthly to the Customer, in advance of the month in which service is provided, and Recurring Charges shall be due and payable within 30 days after the invoice is mailed.

2.5.2.3 When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.



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Section 2 - REGULATIONS (Cont'd)2.5 Payment Arrangements (Cont'd)2.5.3 Advance Payments

To safeguard its interests, the Company may require a Customer to make an advance payment before services and facilities are furnished. The advance payment will not exceed an amount equal to the non-recurring charge(s) and one month's charges for the service or facility. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated non-recurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. The advance payment will be credited to the Customer's initial bill. An advance payment may be required in addition to a deposit.

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Section 2 - REGULATIONS (Cont'd)2.5 Payment Arrangements (Cont'd)2.5.4 Deposits

2.5.4.1 To safeguard its interests, the Company may require a Customer to make a deposit to be held as a guarantee for the payment of charges in accordance with the Rules of the Pennsylvania Public Utility Commission Title 52, Chapters 64.32 and 64.35. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:

- (a) the applicant's estimated two month's charges for a service or facility which has a minimum payment period of one month; or
- (b) the customer's average two month's charges, including toll charges, during the preceding 12-month period for a service or facility which has a minimum payment period of one month; or

2.5.4.2 When a deposit is assessed against an applicant, the Company shall require payment of only one-half of the deposit amount prior to the providing of service by the Company. The remaining balance of the deposit will be due 30 days from the date of the initial deposit payment.

2.5.4.3 A deposit may be required in addition to an advance payment.

2.5.4.4 When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company will, in accordance with the Rules of the Pennsylvania Public Utility Commission, Title 52, Chapter 64.37, return the deposit or credit it to the Customer's account.

Section 2 - REGULATIONS (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.4 Deposits (Cont'd)

2.5.4.5 After the Customer has paid invoices for service for twelve (12) consecutive months without having service suspended or terminated and without having paid invoices subsequent to the date due on more than two occasions, the Company will promptly return a deposit or credit it to the Customer's account, provided the Customer is not currently delinquent.

2.5.4.6 At the Customer's request, the Company will return a deposit or credit it to the Customer's account when the Customer has established credit in accordance with the Rules of the Pennsylvania Public Utility Commission, Title 52, Chapter 64.32.

2.5.4.7 Deposits held will accrue interest at a rate of 9% per annum.

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Section 2 - REGULATIONS (Cont'd)2.5 Payment Arrangements (Cont'd)2.5.5 Discontinuance of Service

2.5.5.1 Upon nonpayment of any amounts owing to the Company, the Company may, by giving requisite prior written notice to the Customer in accordance with the Rules of the Pennsylvania Public Utility Commission, Title 52, Chapters 64.71 and 64.123, discontinue or suspend service without incurring any liability.

A) Except for emergency situations, suspension or termination for service for nonpayment will not commence on Saturday, Sunday, a bank holiday, or any other holiday observed by the Company.

2.5.5.2 Upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving 30 days' prior notice in writing to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.

2.5.5.3 Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company may, by giving requisite prior written notice to the Customer in accordance with the Rules of the Pennsylvania Public Utility Commission, Title 52, Chapters 64.71 and 64.123, discontinue or suspend service without incurring any liability.



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Section 2 - REGULATIONS (Cont'd)2.5 Payment Arrangements (Cont'd)2.5.5 Discontinuance of Service (Cont'd)

2.5.5.4 Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law, the Company may, by giving requisite prior written notice to the Customer in accordance with the Rules of the Pennsylvania Public Utility Commission, Title 52, Chapters 64.71 and 64.123, discontinue or suspend service without incurring any liability.

2.5.5.5 Upon any governmental prohibition or required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may, by giving requisite prior written notice to the Customer in accordance with the Rules of the Pennsylvania Public Utility Commission, Title 52, Chapters 64.71 and 64.123, discontinue service without incurring any liability.

2.5.5.6 Upon the Company's discontinuance of service to the Customer under Section 2.5.5.1 or 2.5.5.2, the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable (discounted to present value at six percent).

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Section 2 - REGULATIONS (Cont'd)2.5 Payment Arrangements (Cont'd)2.5.6 Cancellation of Application for Service

2.5.6.1 Applications for service are non-cancelable unless the Company otherwise agrees. Where the Company permits Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.

2.5.6.2 Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun (all discounted to present value at six percent).

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Section 2 - REGULATIONS (Cont'd)2.5 Payment Arrangements (Cont'd)2.5.6 Cancellation of Application for Service (Cont'd)

2.5.6.3 Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred, less net salvage, applies. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.

2.5.6.4 The special charges described in 2.5.6.1 through 2.5.6.3 will be calculated and applied on a case-by-case basis.

Section 2 - REGULATIONS (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.7 Changes in Service Requested

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

Section 2 - REGULATIONS (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.8 Taxes

The Customer is responsible for the payment of Federal excise taxes, state and local sales and use taxes and similar taxes imposed by governmental jurisdictions, all of which shall be separately designated on the Company's invoices.

2.5.9 Disputed Bills

Customer has the option to address concerns with the Pennsylvania Public Utility Commission at:

Pennsylvania Public Utility Commission  
North Office Building, Room B20  
Commonwealth and North Streets  
Harrisburg, PA 17105

Customer has the option to address concerns with the Pennsylvania Bureau of Consumer Services at:

Bureau of Consumer Services  
North Office Building  
Commonwealth and North Streets  
Harrisburg, PA 17105  
(800) 782-1110

Section 2 - REGULATIONS (Cont'd)2.5 Payment Arrangements (Cont'd)2.5.10 Convenience Fee

In the event a business customer makes a one-time recurring payment using a credit card, a Convenience Fee Charge may apply. Any payments for a deposit or advance payment to establish new service are excluded from the Convenience Fee Charge. This charge does not apply to residential customers or to business customers that make payment using their financial institution's bill payment service, customers with negotiated contracts that do not allow the assessment of this fee, or customer without a computer. This fee will be assessed at the point of payment and will not appear on the customer's invoice.

| Level | Min Payment | Max Payment | Convenience Fee |
|-------|-------------|-------------|-----------------|
| 1     | \$0.01      | \$500.00    | \$2.00          |
| 2     | \$500.01    | \$1,500.00  | \$8.95          |
| 3     | \$1,500.01  | \$2,500.00  | \$24.75         |
| 4     | \$2,500.00  | \$6,000.00  | \$59.75         |
| 5     | \$6,000.01  | \$15,000.00 | \$139.95        |

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## Section 2 - REGULATIONS (Cont'd)

### 2.6 Allowances for Interruptions in Service

Interruptions in service, which are not due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer or the operation or malfunction of the facilities, power or equipment provided by the Customer, will be credited to the Customer as set forth in 2.6.1 for the part of the service that the interruption affects.

#### 2.6.1 Credit for Interruptions

2.6.1.1 A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this tariff. An interruption period begins when the Customer reports a service, facility or circuit to be interrupted and releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.

2.6.1.2 For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.

Section 2 - REGULATIONS (Cont'd)2.6 Allowances for Interruptions in Service (Cont'd)2.6.1 Credit for Interruptions (Cont'd)

2.6.1.3 A credit allowance will be given for interruptions of 30 minutes or more. Credit allowances shall be calculated as follows:

Interruptions of 24 Hours or Less

| <u>Length of Interruption</u>                 | <u>Interruption Period<br/>To Be Credited</u> |
|---|---|
| Less than 30 minutes                          | None  |
| 30 minutes up to but not including<br>3 hours | 1/10 Day                                      |
| 3 hours up to but not including 6<br>hours    | 1/5 Day                                       |
| 6 hours up to but not including 9<br>hours    | 2/5 Day                                       |
| 9 hours up to but not including 12<br>hours   | 3/5 Day                                       |
| 12 hours up to but not including 15<br>hours  | 4/5 Day                                       |
| 15 hours up to but not including 24<br>hours  | One Day                                       |

Two or more interruptions of 15 minutes or more during any one 24-hour period shall be considered as one interruption.

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Section 2 - REGULATIONS (Cont'd)2.6 Allowances for Interruptions in Service (Cont'd)2.6.1 Credit for Interruptions (Cont'd)

## 2.6.1.3 (Cont'd)

Interruptions Over 24 Hours and Less Than 72 Hours. Interruptions over 24 hours and less than 72 hours will be credited 1/5 day for each 3-hour period or fraction thereof. No more than one full day's credit will be allowed for any period of 24 hours.

Interruptions Over 72 Hours. Interruptions over 72 hours will be credited 2 days for each full 24-hour period. No more than 30 days' credit will be allowed for any one-month period.

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Section 2 - REGULATIONS (Cont'd)2.6 Allowances for Interruptions in Service (Cont'd)2.6.2 Limitations on Allowances

No credit allowance will be made for:

- (a) interruptions due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer, authorized user, joint user, or other common carrier providing service connected to the service of the Company;
- (b) interruptions due to the negligence of any person other than the Company, including but not limited to the Customer or other common carriers connected to the Company's facilities;
- (c) interruptions due to the failure or malfunction of non-Company equipment;
- (d) interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- (e) interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- (f) interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements; and
- (g) interruption of service due to circumstances or causes beyond the control of Company.

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Section 2 - REGULATIONS (Cont'd)2.6 Allowances for Interruptions in Service (Cont'd)2.6.3 Cancellation For Service Interruption

Cancellation or termination for service interruption is permitted only if any circuit experiences a single continuous outage of 8 hours or more or cumulative service credits equaling 16 hours in a continuous 12-month period. The right to cancel service under this provision applies only to the single circuit which has been subject to the outage or cumulative service credits.

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Section 2 - REGULATIONS (Cont'd)2.7 Use of Customer's Service by Others2.7.1 Resale and Sharing

Any service provided under this tariff may be resold to or shared with other persons at the option of Customer, subject to compliance with any applicable laws or Commission regulations governing such resale or sharing. Customer remains solely responsible for all use of services ordered by it or billed to its telephone number(s) pursuant to this tariff, for determining who is authorized to use its services, and for notifying the Company of any unauthorized use.

2.7.2 Joint Use Arrangements

Joint use arrangements will be permitted for all services available for resale and sharing pursuant to this tariff. From each joint use arrangement, one member will be designated as the Customer responsible for the manner in which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate, or discontinue service only from the Customer. Without affecting the Customer's ultimate responsibility for payment of all charges for the service, each joint user shall be responsible for the payment of the charges billed to it.

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## Section 2 - REGULATIONS (Cont'd)

### 2.8 Cancellation of Service

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in 2.6.1 above), Customer agrees to pay to Company the following sums which shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in 2.5.2: all costs, fees and expenses reasonably incurred in connection with

- 1) all Non-Recurring charges reasonably expended by Company to establish service to Customer, plus
- 2) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus
- 3) all Recurring Charges specified in the applicable Service Order Tariff for the balance of the then current term.
- 4) Unless individual plans specify otherwise: a) Customers are responsible for notifying the Company thirty days in advance of intent to cancel service; and b) Early termination penalties apply to all term plans and are calculated by multiplying the number of months left in a customer's term plan by applicable monthly recurring charges.

### 2.9 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company, (b) pursuant to any sale or transfer of substantially all the assets of the Company; or (c) pursuant to any financing, merger or reorganization of the Company.

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Section 2 - REGULATIONS (Cont'd)2.10 Notices and Communications

- 2.10.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.10.2 The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.10.3 All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.10.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein

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### Section 3 - APPLICATION OF RATES

#### 3.1 Introduction

The regulations set forth in this section govern the application of rates for services contained in other sections of this tariff.

#### 3.2 Calling Plans Including an Allowance

3.2.1 The allowance is applied only towards usage charges which accumulate as set forth following unless explicitly stated otherwise.

3.2.2 When service is discontinued during a particular billing month, the allowance shall be a pro rata share of the monthly usage allowance.

3.2.3 For administrative purposes, every month is considered to have 30 days.

3.2.4 No credit is given for any unused allowance during a billing month, nor is any unused allowance accumulated and/or carried over forward over billing months.

3.2.5 Allowances are not transferable between separate accounts of the same customer

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Section 3 - APPLICATION OF RATES (Cont'd)3.3 Charges Based on Duration of Use

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- 3.3.1 Calls are measured in durational increments identified for each service. All calls which are fractions of a measurement increment are rounded up to the next whole unit.
- 3.3.2 Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s).
- 3.3.4 Timing terminates on all calls when the calling party hangs up or the Company's network receives an on-hook signal from the terminating carrier.
- 3.3.5 Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.
- 3.3.6 Measured use rates do not apply to calls for DA or Verification.
- 3.3.7 Each call is rated and billed in whole cents according to the following conventions: (1) Calls made using any service by the Company are rounded up to the next cent at the termination of the call; and (2) Special rounding arrangements may be made through contractual arrangements.
- 3.3.8 Unless otherwise specified, calls are timed in one minute increments. All calls which are fractions of a measurement increment are rounded up to the next whole unit. (C)  
(C)



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Section 3 - APPLICATION OF RATES (Cont'd)3.4 Rates Based Upon Distance

Where charges for a service are specified based upon distance, the following rules apply:

3.4.1 Distance between two points is measured as airline distance between the Rate Centers of the originating and terminating telephone lines. The Rate Center is a set of geographic coordinates, as referenced in National Exchange Carrier Association, Inc. Tariff FCC No. 4, associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven digit telephone number). Where there is no telephone number associated with an access line on the Company's network (such as a dedicated 800 or WATS access line), the Company will apply the Rate Center of the Customer's main billing telephone number.

3.4.2 The airline distance between any two Rate Centers is determined as follows:

- a) Obtain the "V" (vertical) and "H" (horizontal) coordinates for each Rate Center from the above-referenced NECA tariff.
- b) Compute the difference between the "V" coordinates of the two Rate Centers; and the difference between the two "H" coordinates.
- c) Square each difference obtained in step (b) above.
- d) Add the square of the "V" difference and the square of the "H" difference obtained in step (c) above.
- e) Divide the sum of the squares by 10, Round to the next higher whole number if any fraction is obtained.
- f) Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

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Section 3 - APPLICATION OF RATES (Cont'd)3.5 Initial and Additional Periods

3.5.1 Initial period rates given below are for a connection of one minute or any fraction thereof except for Call Band 1 messages which are untimed.

3.5.2 Additional period rates given below are for each additional minute or any fraction thereof that the connection continues beyond the initial period.

3.6 Time of Day Designations

3.6.1 All times refer to local time

3.6.2 Where Applicable, Day, Evening & Night calling will be based on the following:

|          |               |          |
|----------|---------------|----------|
| DAY:     | Monday-Friday | 8am-5pm  |
| EVENING: | Monday-Friday | 5pm-10pm |
| NIGHT:   | Monday-Friday | 10pm-8am |
|          | Friday-Monday | 10pm-8am |

3.6.3 Holidays – Evening rates will apply during these holidays unless superseded by a lower rate classification

|                  |        |
|------------------|--------|
| New Year's Day   | Jan 1  |
| Independence Day | Jul 4  |
| Christmas Day    | Dec 25 |
| Labor Day        |        |
| Thanksgiving Day |        |

## Section 4 - DESCRIPTION OF SERVICES

### 4.1 Basic Local Exchange Service

#### 4.1.1 Service Areas and Rate Groups

Broadview Networks, Inc.'s exchange areas and local calling areas are identical to those defined in the tariffs of the incumbent local exchange company serving each exchange area. NXX's associated with each particular exchange or zone may be found in the telephone directory published by the incumbent local exchange provider in the Customer's exchange.

Broadview Networks, Inc. provides service in the exchange areas served by the following local exchange companies and concurs in their filed exchange areas, exchange rate classification criteria and exchange maps:

Bell Atlantic - Pennsylvania, Inc.  
GTE North, Inc.  
Sprint/United Telephone Company of Pennsylvania

Material previously located on this Page can now be found on Section 4, Page 1.39.

## Section 4 - DESCRIPTION OF SERVICES

4.1 Basic Local Exchange Service4.1.2 Local Calling AreasA. Philadelphia Metropolitan Calling Area

Philadelphia and Philadelphia Suburban Zones.

|           |                                  |         |                                       |
|-----------|----------------------------------|---------|---------------------------------------|
| Zones 1-4 | Philadelphia                     |         |                                       |
| Zone 10   | Chester Heights                  | Zone 32 | Flourtown                             |
| Zone 11   | Chester                          | Zone 33 | Ambler                                |
| Zone 12   | Media                            | Zone 34 | Cheltenham-Elkins Park<br>-Jenkintown |
| Zone 13   | Swarthmore                       | Zone 37 | Bethayres-Huntington                  |
| Zone 14   | Darby-Ridley Park<br>Sharon Hill |         |                                       |
| Zone 17   | Upper Darby                      | Zone 38 | Willow Grove                          |
| Zone 21   | Havertown-Manoa                  | Zone 39 | Hatboro                               |
| Zone 22   | Broomall-Newtown Sq.             | Zone 40 | Featerville-Churchville               |
| Zone 23   | Cynwyd-Narberth                  | Zone 41 | Eddington-Cornwells<br>Heights        |
| Zone 24   | Ardmore                          | Zone 42 | Bristol                               |
| Zone 25   | Bryn Mawr                        | Zone 43 | Langhorne                             |
| Zone 26   | Wayne                            | Zone 44 | Levittown                             |
| Zone 28   | Paoli-Malvern-Berwyn             | Zone 45 | Warrington                            |
| Zone 29   | Valley Forge                     |         |                                       |
| Zone 30   | Norristown                       |         |                                       |
| Zone 31   | Conshohocken                     |         |                                       |

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## Section 4 - DESCRIPTION OF SERVICES (Cont'd)

4.1 Basic Local Exchange Service (Cont'd)4.1.2 Local Calling Areas (Cont'd)A. Philadelphia Metropolitan Calling Area (Cont'd)

Measured Use Option bands

| To      | Metro Call Bands Applicable From Philadelphia Exchange |   |   |   |
|---------|--|---|---|---|
|         | 1  | 2 | 3 | 4 |
| Zone 10 | 4  | 3 | 4 | 5 |
| Zone 11 | 3  | 3 | 4 | 5 |
| Zone 12 | 3  | 2 | 3 | 4 |
| Zone 13 | 3  | 2 | 3 | 4 |
| Zone 14 | 2  | 1 | 3 | 4 |
| Zone 17 | 2  | 1 | 2 | 3 |
| Zone 21 | 2  | 1 | 2 | 3 |
| Zone 22 | 3  | 3 | 3 | 4 |
| Zone 23 | 2  | 1 | 1 | 3 |
| Zone 24 | 2  | 1 | 2 | 3 |
| Zone 25 | 3  | 2 | 2 | 3 |
| Zone 26 | 3  | 3 | 3 | 4 |
| Zone 28 | 4  | 3 | 3 | 5 |
| Zone 29 | 4  | 3 | 3 | 4 |
| Zone 30 | 3  | 3 | 2 | 4 |
| Zone 31 | 3  | 2 | 1 | 3 |
| Zone 32 | 3  | 3 | 1 | 2 |
| Zone 33 | 3  | 3 | 2 | 3 |
| Zone 34 | 3  | 3 | 1 | 1 |
| Zone 37 | 3  | 3 | 2 | 1 |
| Zone 38 | 3  | 3 | 2 | 2 |
| Zone 39 | 4  | 4 | 2 | 2 |
| Zone 40 | 4  | 4 | 3 | 1 |
| Zone 41 | 3  | 4 | 3 | 1 |
| Zone 42 | 4  | 5 | 4 | 3 |
| Zone 43 | 4  | 5 | 4 | 2 |
| Zone 44 | 4  | 5 | 4 | 3 |
| Zone 45 | 4  | 4 | 3 | 3 |

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Section 4 - DESCRIPTION OF SERVICES (Cont'd)

4.1 Basic Local Exchange Service (Cont'd)

4.1.2 Local Calling Areas (Cont'd)

A. Philadelphia Metropolitan Calling Area (Cont'd)

Measured Use Option bands

| To                           | Metro Call Bands Applicable From Philadelphia Suburban Zones |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|------------------------------|--|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|
|                              | 10   | 11 | 12 | 13 | 14 | 17 | 21 | 22 | 23 | 24 | 25 | 26 | 28 | 29 | 30 | 31 | 32 | 33 | 34 | 37 | 38 | 39 | 40 | 41 | 42 | 43 | 44 | 45 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Zone 10                      | 1  | 1  | 1  | 2  | 2  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 3  | 4  | 4  | 5  | 5  | 5  | 5  | 6  | 5  | 6  | 6  | 6  | 6  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Zone 11                      | 1  | 1  | 1  | 1  | 1  | 2  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 4  | 4  | 4  | 4  | 5  | 5  | 5  | 6  | 5  | 6  | 6  | 6  | 6  |    |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Zone 12                      | 1  | 1  | 1  | 1  | 2  | 2  | 2  | 1  | 2  | 2  | 2  | 2  | 3  | 3  | 3  | 4  | 4  | 4  | 4  | 4  | 5  | 5  | 5  | 6  | 6  | 6  | 5  |    |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Zone 13                      | 2  | 1  | 1  | 1  | 1  | 1  | 1  | 1  | 2  | 2  | 2  | 2  | 3  | 3  | 3  | 3  | 4  | 4  | 4  | 4  | 4  | 5  | 5  | 5  | 6  | 5  | 6  | 5  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Zone 14                      | 2  | 1  | 2  | 1  | 1  | 1  | 2  | 2  | 2  | 2  | 2  | 3  | 3  | 4  | 4  | 3  | 3  | 4  | 4  | 4  | 4  | 5  | 5  | 5  | 5  | 5  | 5  |    |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Zone 17                      | 3  | 2  | 2  | 1  | 1  | 1  | 1  | 2  | 2  | 2  | 2  | 2  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 4  | 4  | 4  | 4  | 5  | 5  | 5  | 5  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Zone 21                      | 3  | 2  | 2  | 1  | 2  | 1  | 1  | 1  | 2  | 1  | 2  | 2  | 3  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 4  | 4  | 4  | 5  | 5  | 5  | 4  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Zone 22                      | 2  | 3  | 1  | 1  | 2  | 2  | 1  | 1  | 1  | 1  | 1  | 1  | 1  | 2  | 2  | 2  | 3  | 3  | 4  | 4  | 4  | 4  | 5  | 5  | 6  | 5  | 6  | 5  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Zone 23                      | 3  | 3  | 2  | 2  | 2  | 2  | 2  | 2  | 1  | 1  | 1  | 2  | 3  | 3  | 2  | 2  | 2  | 2  | 2  | 3  | 3  | 3  | 4  | 3  | 4  | 4  | 5  | 4  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Zone 24                      | 3  | 3  | 2  | 2  | 2  | 2  | 1  | 1  | 1  | 1  | 1  | 1  | 3  | 2  | 2  | 1  | 2  | 3  | 3  | 3  | 3  | 3  | 4  | 4  | 5  | 5  | 5  | 4  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Zone 25                      | 3  | 3  | 2  | 2  | 2  | 2  | 2  | 1  | 2  | 1  | 1  | 1  | 2  | 2  | 2  | 1  | 2  | 3  | 3  | 3  | 3  | 3  | 4  | 4  | 5  | 5  | 5  | 4  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Zone 26                      | 3  | 3  | 2  | 2  | 3  | 2  | 2  | 1  | 3  | 1  | 1  | 1  | 1  | 1  | 1  | 1  | 3  | 3  | 3  | 4  | 3  | 4  | 4  | 5  | 5  | 5  | 5  | 4  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Zone 28                      | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 1  | 3  | 3  | 2  | 1  | 1  | 1  | 2  | 3  | 3  | 3  | 4  | 5  | 4  | 4  | 5  | 5  | 6  | 6  | 6  | 5  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Zone 29                      | 3  | 4  | 3  | 3  | 4  | 3  | 3  | 2  | 2  | 2  | 2  | 1  | 1  | 1  | 1  | 2  | 3  | 3  | 3  | 4  | 4  | 4  | 5  | 5  | 6  | 5  | 6  | 4  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Zone 30                      | 4  | 4  | 3  | 3  | 4  | 3  | 3  | 2  | 2  | 2  | 2  | 1  | 2  | 1  | 1  | 1  | 2  | 1  | 3  | 3  | 3  | 3  | 4  | 4  | 5  | 5  | 5  | 3  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Zone 31                      | 3  | 4  | 3  | 3  | 3  | 3  | 2  | 2  | 2  | 1  | 1  | 1  | 3  | 2  | 1  | 1  | 1  | 1  | 2  | 3  | 3  | 3  | 4  | 4  | 5  | 4  | 5  | 3  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Zone 32                      | 4  | 4  | 4  | 4  | 3  | 3  | 3  | 3  | 2  | 2  | 2  | 3  | 3  | 3  | 2  | 1  | 1  | 1  | 1  | 2  | 2  | 2  | 3  | 3  | 4  | 3  | 4  | 3  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Zone 33                      | 4  | 4  | 4  | 4  | 4  | 3  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 1  | 1  | 1  | 1  | 1  | 2  | 1  | 1  | 3  | 3  | 4  | 4  | 4  | 1  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Zone 34                      | 5  | 4  | 4  | 4  | 4  | 3  | 3  | 4  | 2  | 3  | 3  | 3  | 4  | 3  | 3  | 2  | 1  | 1  | 1  | 1  | 1  | 1  | 2  | 2  | 3  | 3  | 3  | 3  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Zone 37                      | 5  | 5  | 4  | 4  | 4  | 4  | 3  | 4  | 3  | 3  | 3  | 4  | 5  | 4  | 3  | 3  | 2  | 2  | 1  | 1  | 1  | 1  | 1  | 2  | 3  | 2  | 3  | 1  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Zone 38                      | 5  | 5  | 4  | 4  | 4  | 4  | 3  | 4  | 3  | 3  | 3  | 3  | 4  | 4  | 3  | 3  | 2  | 1  | 1  | 1  | 1  | 1  | 1  | 2  | 3  | 3  | 3  | 1  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Zone 39                      | 5  | 5  | 5  | 5  | 4  | 4  | 4  | 4  | 3  | 3  | 3  | 4  | 4  | 4  | 3  | 3  | 2  | 1  | 1  | 1  | 1  | 1  | 1  | 3  | 3  | 3  | 3  | 1  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Zone 40                      | 6  | 5  | 5  | 5  | 5  | 4  | 4  | 5  | 4  | 4  | 4  | 4  | 5  | 5  | 4  | 4  | 3  | 3  | 2  | 1  | 1  | 1  | 1  | 1  | 2  | 1  | 2  | 1  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Zone 41                      | 5  | 5  | 5  | 5  | 5  | 4  | 4  | 5  | 3  | 4  | 4  | 5  | 5  | 4  | 4  | 3  | 3  | 2  | 2  | 3  | 1  | 1  | 1  | 1  | 1  | 1  | 2  | 3  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Zone 42                      | 6  | 6  | 6  | 6  | 5  | 5  | 5  | 6  | 4  | 5  | 5  | 5  | 6  | 6  | 5  | 5  | 4  | 4  | 3  | 3  | 3  | 3  | 2  | 1  | 1  | 1  | 1  | 4  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Zone 43                      | 6  | 6  | 6  | 5  | 5  | 5  | 5  | 5  | 4  | 5  | 5  | 5  | 6  | 5  | 5  | 4  | 3  | 4  | 3  | 2  | 3  | 3  | 1  | 1  | 1  | 1  | 1  | 3  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Zone 44                      | 6  | 6  | 6  | 6  | 5  | 5  | 5  | 6  | 5  | 5  | 5  | 5  | 6  | 6  | 5  | 5  | 4  | 4  | 3  | 3  | 3  | 3  | 2  | 2  | 1  | 1  | 1  | 3  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Zone 45                      | 6  | 6  | 5  | 5  | 5  | 5  | 4  | 5  | 4  | 4  | 4  | 4  | 5  | 4  | 3  | 3  | 3  | 1  | 3  | 1  | 1  | 1  | 1  | 3  | 4  | 3  | 3  | 1  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Other Exchanges Philadelphia |  |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Zone 1                       | 4  | 3  | 3  | 3  | 2  | 2  | 3  | 2  | 2  | 3  | 3  | 4  | 4  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 4  | 4  | 3  | 4  | 4  | 4  | 4  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Zone 2                       | 3  | 3  | 2  | 2  | 1  | 1  | 1  | 3  | 1  | 1  | 2  | 3  | 3  | 3  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 4  | 4  | 4  | 5  | 5  | 5  | 4  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Zone 3                       | 4  | 4  | 3  | 3  | 2  | 2  | 2  | 3  | 1  | 2  | 2  | 3  | 3  | 3  | 2  | 1  | 1  | 2  | 1  | 2  | 2  | 2  | 3  | 3  | 4  | 4  | 4  | 3  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Zone 4                       | 5  | 5  | 4  | 4  | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 4  | 5  | 4  | 4  | 3  | 2  | 3  | 1  | 1  | 2  | 2  | 1  | 1  | 3  | 2  | 3  | 3  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

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**Section 4 - DESCRIPTION OF SERVICES (Cont'd)****4.1 Basic Local Exchange Service (Cont'd)****4.1.2 Local Calling Areas (Cont'd)****A. Philadelphia Metropolitan Calling Area (Cont'd)****Local Calling Areas, Philadelphia Zones 1-4, Philadelphia Suburban Exchange Zones 10-45****Density Cell Definitions**

| Density Cell | Classification Criteria  |
|--------------|--|
| 1            | All Philadelphia Exchange Zones with working pairs greater than 9000.  |
| 2            | All remaining Philadelphia Exchange Zones  |
| 3            | All Philadelphia Suburban Exchange Zones. Also, all additional areas with more than 500 working pairs per square mile. |
| 4            | All remaining exchange areas   |

**Philadelphia City Zones 1-4****Exchange****Local Calling Area Zones****Zone 1****Philadelphia, Density Cell 1**

1 2 3 4

**Zone 2****Philadelphia, Density Cell 2**

1 2 3 4 14 17 21 23 24

**Zone 3****Philadelphia, Density Cell 2**

1 2 3 4 23 31 32 34

**Zone 4****Philadelphia, Density Cell 2**

1 2 3 4 34 37 40 41

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Section 4 - DESCRIPTION OF SERVICES (Cont'd)

4.1 Basic Local Exchange Service (Cont'd)

4.1.2 Local Calling Areas (Cont'd)

A. Philadelphia Metropolitan Calling Area (Cont'd)

**Local Calling Areas, Philadelphia Zones 1-4, Philadelphia Suburban Exchange Zones 10-45**

*Philadelphia Suburban Zones 10-45*

**Exchange**

Local Calling Area Zones

Local Calling Area Exchanges

Zone 10

**Chester Heights Exchange**

10 11 12

*Holly Oak Del (Bell), Lenape, Mendenhall,*

*West Chester, Westtown, Wilmington, DE*

Zone 11

**Chester Exchange**

10 11 12 13 14

*Holly Oak, Del.(Ind)*

Zone 12

**Media Exchange**

10 11 12 13 22

Zone 13

**Swarthmore-Springfield Exchange**

11 12 13 14 17 21 22

Zone 14

**Darby-Ridley Park-Sharon Hill-Glenolden Exchange**

11 13 14 17 2

Zone 17

**Upper Darby-Lansdowne Exchange**

13 14 17 21 2

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4.1 Basic Local Exchange Service (Cont'd)

4.1.2 Local Calling Areas (Cont'd)

A. Philadelphia Metropolitan Calling Area (Cont'd)

**Local Calling Areas, Philadelphia Zones 1-4, Philadelphia Suburban Exchange Zones 10-45**

Zone 21

**Havertown-Drexel Hill Exchange**

13 17 21 22 24 2

Zone 22

**Broomall-Newtown Square Exchange**

12 13 21 22 24 25 26 28

Zone 23

**Cynwyd-Narberth Exchange**

23 24 25 2 3

Zone 24

**Ardmore Exchange**

21 22 23 24 25 26 31 2

Zone 25

**Bryn Mawr Exchange**

22 23 24 25 26 31

Zone 26

**Wayne Exchange**

22 24 25 26 28 29 30 31

Zone 28

**Paoli-Malvern-Berwyn Exchange**

22 26 28 29

*Chester Springs, Downington, Eagle, Exton,  
Lenape, Phoenixville, West Chester, Westtown*

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Section 4 - DESCRIPTION OF SERVICES (Cont'd)

4.1 Basic Local Exchange Service (Cont'd)

4.1.2 Local Calling Areas (Cont'd)

A. Philadelphia Metropolitan Calling Area (Cont'd)

**Local Calling Areas, Philadelphia Zones 1-4, Philadelphia Suburban Exchange Zones 10-45**

Zone 29

**Valley Forge Exchange**

26 28 29 30

Collegeville, Phoenixville, Royersford

Zone 30

**Norristown-King of Prussia-Trooper Exchange**

26 29 30 31 33

*Center Point, Collegeville, Harleysville,  
Lansdale, North Wales, Phoenixville,  
Royersford, Schwenksville*

Zone 31

**Conshohocken Exchange**

24 25 26 30 31 32 33 3

Zone 32

**Flourtown Exchange**

31 32 33 34 3

Zone 33

**Ambler Exchange**

30,31,32,33,34,38,39,45,

North Wales

Zone 34

**Cheltenham-Elkins Park-Jenkintown Exchange**

32 33 34 37 38 39 3 4

North Wales

Section 4 - DESCRIPTION OF SERVICES (Cont'd)

4.1 Basic Local Exchange Service (Cont'd)

4.1.2 Local Calling Areas (Cont'd)

A. Philadelphia Metropolitan Calling Area (Cont'd)

**Local Calling Areas, Philadelphia Zones 1-4, Philadelphia Suburban Exchange Zones 10-45**

Zone 37

**Bethayres-Huntington Valley Exchange**

34,37,38,39,40,45, 3,4,  
North Wales

Zone 38

**Willow Grove Exchange**

33 34 37 38 39 40 45

Zone 39

**Hatboro Exchange**

33 34 37 38 39 40 45

Zone 40

**Feasterville-Churchville Exchange**

37 38 39 40 41 43 45 4  
Newtown, Wycombe

Zone 41

**Eddington-Cornwells Heights Exchange**

40 41 42 43 4

Zone 42

**Bristol Exchange**

41,42,43, 44, Morrisville, Yardley

Section 4 - DESCRIPTION OF SERVICES (Cont'd)

4.1 Basic Local Exchange Service (Cont'd)

4.1.2 Local Calling Areas (Cont'd)

A. Philadelphia Metropolitan Calling Area (Cont'd)

**Local Calling Areas, Philadelphia Zones 1-4, Philadelphia Suburban Exchange Zones 10-45**

Zone 43

**Langhorne Exchange**

40 41 42 43 44

Morrisville, Newtown, Yardley

Zone 44

**Levittown Exchange**

42 43 44

Morrisville, Newtown, Yardley

Zone 45

**Warrington Exchange**

33 37 38 39 40 45

Buckingham, Doylestown, Line Lexington, Wycombe

## Section 4 - DESCRIPTION OF SERVICES (Cont'd)

4.1 Basic Local Exchange Service (Cont'd)4.1.2 Local Calling Areas (Cont'd)B. Pittsburgh Metropolitan Calling Area (Cont'd)

Pittsburgh and Pittsburgh Suburban Zones.

|           |                |         |             |
|-----------|----------------|---------|-------------|
| Zones 1-8 | Pittsburgh     |         |             |
| Zone 10   | McKeesport     | Zone 17 | Perrysville |
| Zone 11   | Pleasant Hills | Zone 18 | Glenshaw    |
| Zone 12   | Bethel Park    | Zone 19 | Fox Chapel  |
| Zone 13   | Bridgeville    | Zone 20 | Oakmont     |
| Zone 14   | Carnegie       | Zone 21 | Penn Hills  |
| Zone 15   | Coraopolis     | Zone 22 | Monroeville |
| Zone 16   | Sewickley      | Zone 23 | Irwin       |

## Section 4 - DESCRIPTION OF SERVICES (Cont'd)

4.1 Basic Local Exchange Service (Cont'd)4.1.2 Local Calling Areas (Cont'd)B. Pittsburgh Metropolitan Calling Area (Cont'd)

Measured Use Option bands

| To      | Metro Call Bands Applicable From Pittsburgh Exchange |   |   |   |   |   |   |   |
|---------|--|---|---|---|---|---|---|---|
|         | 1  | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| Zone 10 | 2  | 3 | 3 | 2 | 1 | 2 | 3 | 2 |
| Zone 11 | 2  | 3 | 3 | 2 | 1 | 1 | 3 | 2 |
| Zone 12 | 2  | 3 | 3 | 3 | 2 | 1 | 2 | 3 |
| Zone 13 | 2  | 2 | 3 | 3 | 3 | 1 | 2 | 3 |
| Zone 14 | 2  | 2 | 2 | 3 | 2 | 1 | 1 | 3 |
| Zone 15 | 2  | 1 | 3 | 3 | 3 | 3 | 1 | 3 |
| Zone 16 | 3  | 2 | 3 | 4 | 4 | 3 | 2 | 3 |
| Zone 17 | 2  | 2 | 2 | 3 | 3 | 3 | 2 | 2 |
| Zone 18 | 2  | 2 | 1 | 2 | 3 | 3 | 2 | 2 |
| Zone 19 | 2  | 3 | 1 | 2 | 2 | 3 | 3 | 1 |
| Zone 20 | 3  | 3 | 1 | 2 | 2 | 3 | 3 | 1 |
| Zone 21 | 2  | 3 | 2 | 1 | 2 | 3 | 3 | 2 |
| Zone 22 | 2  | 3 | 2 | 1 | 2 | 3 | 3 | 2 |
| Zone 23 | 4  | 4 | 4 | 3 | 3 | 3 | 4 | 3 |

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## Section 4 - DESCRIPTION OF SERVICES (Cont'd)

4.1 Basic Local Exchange Service (Cont'd)4.1.2 Local Calling Areas (Cont'd)B. Pittsburgh Metropolitan Calling Area (Cont'd)

Measured Use Option bands

| To      | Metro Call Bands Applicable From Pittsburgh Suburban Zones |    |    |    |    |    |    |    |    |    |    |    |    |    |
|---------|--|----|----|----|----|----|----|----|----|----|----|----|----|----|
|         | 10   | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 |
| Zone 10 | 1  | 1  | 2  | 3  | 3  | 4  | 4  | 4  | 3  | 3  | 3  | 2  | 1  | 1  |
| Zone 11 | 1  | 1  | 1  | 2  | 2  | 3  | 4  | 3  | 3  | 3  | 3  | 3  | 2  | 3  |
| Zone 12 | 2  | 1  | 1  | 1  | 2  | 3  | 4  | 3  | 3  | 3  | 4  | 3  | 3  | 4  |
| Zone 13 | 3  | 2  | 1  | 1  | 1  | 3  | 3  | 3  | 3  | 4  | 4  | 3  | 3  | 4  |
| Zone 14 | 3  | 2  | 2  | 1  | 1  | 1  | 3  | 2  | 3  | 3  | 3  | 3  | 3  | 4  |
| Zone 15 | 4  | 3  | 3  | 3  | 1  | 1  | 1  | 2  | 3  | 3  | 4  | 4  | 4  | 5  |
| Zone 16 | 4  | 4  | 4  | 3  | 3  | 1  | 1  | 2  | 3  | 3  | 4  | 4  | 4  | 5  |
| Zone 17 | 4  | 3  | 3  | 3  | 2  | 2  | 2  | 1  | 1  | 2  | 3  | 3  | 3  | 5  |
| Zone 18 | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 1  | 1  | 1  | 2  | 2  | 3  | 4  |
| Zone 19 | 3  | 3  | 3  | 4  | 3  | 3  | 3  | 2  | 1  | 1  | 1  | 2  | 2  | 4  |
| Zone 20 | 3  | 3  | 4  | 4  | 3  | 4  | 4  | 3  | 2  | 1  | 1  | 1  | 2  | 3  |
| Zone 21 | 2  | 3  | 3  | 3  | 3  | 4  | 4  | 3  | 2  | 2  | 1  | 1  | 1  | 3  |
| Zone 22 | 1  | 2  | 3  | 3  | 3  | 4  | 4  | 3  | 3  | 2  | 2  | 1  | 1  | 1  |
| Zone 23 | 1  | 3  | 4  | 4  | 4  | 5  | 5  | 5  | 4  | 4  | 3  | 3  | 1  | 1  |
| Zone 1  | 2  | 2  | 2  | 2  | 2  | 2  | 3  | 2  | 2  | 2  | 3  | 2  | 2  | 4  |
| Zone 2  | 3  | 3  | 3  | 2  | 2  | 1  | 2  | 1  | 2  | 2  | 3  | 3  | 3  | 4  |
| Zone 3  | 3  | 3  | 3  | 2  | 2  | 3  | 3  | 2  | 1  | 1  | 1  | 2  | 2  | 4  |
| Zone 4  | 2  | 2  | 3  | 3  | 3  | 3  | 4  | 3  | 2  | 2  | 2  | 1  | 1  | 3  |
| Zone 5  | 1  | 1  | 2  | 3  | 2  | 3  | 4  | 3  | 3  | 2  | 2  | 2  | 2  | 3  |
| Zone 6  | 2  | 1  | 1  | 1  | 1  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| Zone 7  | 3  | 3  | 2  | 2  | 1  | 1  | 2  | 2  | 2  | 3  | 3  | 3  | 3  | 4  |
| Zone 8  | 2  | 2  | 3  | 3  | 3  | 3  | 3  | 2  | 2  | 1  | 1  | 2  | 2  | 3  |

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## Section 4 - DESCRIPTION OF SERVICES (Cont'd)

4.1 Basic Local Exchange Service (Cont'd)4.1.2 Local Calling Areas (Cont'd)B. Pittsburgh Metropolitan Calling Area (Cont'd)**Local Calling Areas, Pittsburgh Zones 1-8, Pittsburgh Suburban Exchange Zones 10-23**

## Density Cell Definitions

| Density Cell | Classification Criteria  |
|--------------|--|
| 1            | All Pittsburgh Exchange Zones with working pairs greater than 9000.  |
| 2            | All remaining Pittsburgh Exchange Zones  |
| 3            | All Pittsburgh Suburban Exchange Zones. Also, all additional areas with more than 500 working pairs per square mile. |
| 4            | All remaining exchange areas   |

## Pittsburgh City Zones 1-8

**Exchange**

## Local Calling Area Zones

## Zone 1

**Pittsburgh, Density Cell 1**

1 2 3 4 5 6 7 8

## Zone 5

**Pittsburgh Density Cell 2**

1 2 3 4 5 6 7 8 10 11

## Zone 2

**Pittsburgh, Density Cell 2**

1 2 3 4 5 6 7 8 15 17

## Zone 6

**Pittsburgh Density Cell 2**

1 2 3 4 5 6 7 8 11 12 13 14

## Zone 3

**Pittsburgh, Density Cell 2**

1 2 3 4 5 6 7 8 18 19 20

## Zone 7

**Pittsburgh Density Cell 2**

1 2 3 4 5 6 7 8 14 15

## Zone 4

**Pittsburgh, Density Cell 2**

1 2 3 4 5 6 7 8 21 22

## Zone 8

**Pittsburgh Density Cell 2**

1 2 3 4 5 6 7 8 19 20

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4.1 Basic Local Exchange Service (Cont'd)

4.1.2 Local Calling Areas (Cont'd)

B. Pittsburgh Metropolitan Calling Area (Cont'd)

**Local Calling Areas, Pittsburgh Zones 1-8, Pittsburgh Suburban Exchange Zones 10-23**

*Pittsburgh Suburban Zones 10-23*

**Exchange**

Local Calling Area Zones

Local Calling Area Exchanges

Zone 10

**McKeesport Exchange**

10 11 12 22 23 5

*Clairton, Elizabeth*

Zone 11

**Pleasant Hills**

10 11 12 5 6

*Clairton, Elizabeth*

Zone 12

**Bethel Park**

11 12 13 6

*Finleyville, McMurray*

Zone 13

**Bridgeville**

12 13 14 6

*Canonsburg, McDonald, McMurray, Oakdale*

Zone 14

**Carnegie**

13 14 15 6 7

*Imperial, Oakdale*

Section 4 - DESCRIPTION OF SERVICES (Cont'd)

4.1 Basic Local Exchange Service (Cont'd)

4.1.2 Local Calling Areas (Cont'd)

B. Pittsburgh Metropolitan Calling Area (Cont'd)

**Local Calling Areas, Pittsburgh Zones 1-8, Pittsburgh Suburban Exchange Zones 10-23**

Zone 15

**Coraopolis**

14 15 16 2 7

*Ambridge, Glenwillard, Imperial*

Zone 16

**Sewickley**

15 16

*Ambridge, Aliquippa, Glenwillard*

Zone 17

**Perrysville**

17 18 2

*Wexford*

Zone 18

**Glenshaw**

17 18 19 3

Zone 19

**Fox Chapel**

18 19 20 3 8

*Springdale*

Zone 20

**Oakmont**

19 20 21 3 8

*New Kensington, Springdale, Tarentum*

Section 4 - DESCRIPTION OF SERVICES (Cont'd)

4.1 Basic Local Exchange Service (Cont'd)

4.1.2 Local Calling Areas (Cont'd)

B. Pittsburgh Metropolitan Calling Area (Cont'd)

**Local Calling Areas, Pittsburgh Zones 1-8, Pittsburgh Suburban Exchange Zones 10-23**

Zone 21

**Penn Hills**

20 21 22 4

*Export*

Zone 22

**Monroeville**

10 21 22 23 4

*Harrison City, Export*

Zone 23

**Irwin**

10 22 23

*Greensburg, Harrison City, Herminie, Jeannette*

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**Section 4 - DESCRIPTION OF SERVICES (Cont'd)****4.1 Basic Local Exchange Service (Cont'd)****4.1.2 Local Calling Areas (Cont'd)****C. Pennsylvania Exchanges Calling Areas (Cont'd)****Exchange - Local Calling Area****Adamstown-** *Adamstown, Akron, Denver, Ephrata, Lititz, Manheim, Terre Hill, Reading* (C)**Akron-** *Akron, Adamstown, Denver, Ephrata, Lititz, Manheim, Leola, New Holland, Terre Hill, Lancaster* (C)**Albion-** *Albion, Fairview, Erie, Girard and West Springfield* (C)**Alexandria -** *Alexandria, Huntingdon, McConnellstown***Aliquippa -** *Aliquippa, Ambridge, Baden, Glenwillard, Hookstown, Pitb. Subn. Zone 16, Rochester***Allentown -** *Allentown, Bath, Bethlehem, Catasauqua, Coopersburg, Easton, Emmaus, Hellertown, Ironton, Kutztown, Nazareth, New Smithville, New Tripoli, Northampton, Riegelsville, Slatington, Springtown, Topton***Altoona -** *Altoona, Bellwood, Cresson, Hollidaysburg, Tyrone***Ambridge -** *Aliquippa, Ambridge, Baden, Glenwillard, Pitb. Subn. Zone 16***Annville –** *Annville, Hershey, Jonestown, Lebanon, Mt. Gretna, Palmyra* (C)**Apollo-** *Apollo, Leechburg, Vandergrift (Gen. Tel. Co.)***Ashland –** *Ashland, Frackville, Girardville, Kulpmont, Mt. Carmel, Shenandoah***Austin –** *Austin, Coudersport***Avella –** *Avella, Burgettstown, Washington***Avis –** *Avis, Jersey Shore, Lock Haven, Woolrich***Avondale –** *Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Oxford, Unionville, West Chester, West Grove, Westtown, Hockessin, DE, Wilmington, DE***Baden –** *Aliquippa, Ambridge, Baden, Rochester***Bally-** *Bally, Allentown, Boyertown, Oley, Pennsburg, Pottstown, Sassamansville, Topton, Yellow House* (C)

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**Section 4 - DESCRIPTION OF SERVICES (Cont'd)****4.1 Basic Local Exchange Service (Cont'd)****4.1.2 Local Calling Areas (Cont'd)****C. Pennsylvania Exchanges Calling Areas (Cont'd)****Barnesboro** – *Barnesboro, Carrolltown, Cherry Tree, Glen Campbell, Hastings, Patton***Bath** – *Allentown, Bath, Bethlehem, Catasauqua, Nazareth, Northampton, Slatington***Beaver Falls** – *Beaver Falls, Darlington, Ellwood City, Enon Valley, Hookstown, Midland, Rochester, Wampum, Zelienople***Bedminster** – *Bedminster, Carversville, Doylestown, Dublin, Ferndale, Perkasio, Plumsteadville, Quakertown***Bellefonte** – *Bellefonte, Boalsburg, Centre Hall, Howard, Snow Shoe, Spring Mills, State College, Zion***Belle Vernon** – *Belle Vernon, California, Charleroi, Donora, Fayette City, Monesen, Monangahela, Perryopolis, West Newton***Bellwood** – *Altoona, Bellwood, Tyrone***Berwick** – *Berwick, Bloomsburg, Shickshinny, Wapwallopen***Bessemer** – *Bessemer, New Castle***Bethlehem** – *Allentown, Bath, Bethlehem, Catasauqua, Coopersburg, Easton, Hellertown, Ironton Nazareth, Northampton, Riegelsville, Slatington, Springtown***Big Run** – *Big Run, Punxsutawney***Birdsboro** – *Birdsboro, Douglassville, Green Hills, Morgantown, Oley, Pottstown, Reading, Yellow House* (C)**Black Lick** – *Black Lick, Blairsville, Homer City, Indiana***Blairsville** – *Black Lick, Blairsville, Bolivar, Derry, Homer City, Indiana, Latrobe***Bloomsburg** – *Berwick, Bloomsburg, Catawissa, Danville, Millville, Numidia, Orangeville, Washingtonville*

## Section 4 - DESCRIPTION OF SERVICES (Cont'd)

4.1 Basic Local Exchange Service (Cont'd)4.1.2 Local Calling Areas (Cont'd)C. Pennsylvania Exchanges Calling Areas (Cont'd)**Boalsburg** – *Bellefonte, Boalsburg, Centre Hall, Spring Mills, State College***Bobtown**- *Bobtown, Carmichaels, Greensboro, Mt. Morris and Mt. Morris, W. Va.* (C)**Bolivar** – *Blairsville, Bolivar, New Florence***Boyertown**- *Boyertown, Bally, Douglassville, Oley, Pottstown, Reading, Sassamansville, Yellow House* (C)**Bradford** – *Bradford, Duke Center, Eldred, Mount Jewett, Rew, Smethport, Limestone NY***Brave**- *Brave, Rogersville, Spraggs, Waynesburg, New Freeport, Graysville, and Blacksville, W.Va.* (C)**Brockway**- *Brockway, DuBois and Falls Creek (Bell Atlantic-PA)* (C)**Brookville**- *Brookville, Corsica, Hazen, Sigel and Summerville* (C)**Brownsville** – *Brownsville, California, Charleroi, New Salem, Republic, Smock, Uniontown***Buckingham** – *Buckingham, Carversville, Doylestown, New Hope, Phila. Subn. Zone 45, Wycombe***Burgettstown** – *Avella, Burgettstown, McDonald, Midway, Murdocksville, Paris***Bushkill** – *Bushkill, Lords Valley, Stroudsburg, Stroudsburg NJ***California** – *Belle Vernon, Brownsville, California, Charleroi, Fayette City***Callensburg**- *Callensburg, Clarion (Bell Atlantic-PA), Knox, Parker (United Tel. Co.), Rimersburg, Sligo* (C)**\*\*Some of the exchanges formerly appearing on this Page, are now found on Page 1.19.1, of Section 4.**

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**Section 4 - DESCRIPTION OF SERVICES (Cont'd)****4.1 Basic Local Exchange Service (Cont'd)****4.1.2 Local Calling Areas (Cont'd)****C. Pennsylvania Exchanges Calling Areas (Cont'd)**

**Canonsburg** – *Canonsburg, Hickory, McDonald, McMurray, Pitb. Subn. Zone 13, Washington* (C)

**Carbondale** – *Carbondale, Chapman Lake, Clifford, Forest City, Jermyn, Olyphant, Scranton, Waymart*

**Carmichaels** – *Carmichaels, Bobtown, Fredericktown, Greensboro, Jefferson, Mt. Morris, Rices Landing, Mt. Morris, W.Va., Waynesburg* (C)

**Carrolltown** – *Barnesboro, Carrolltown, Edensburg, Hastings, Patton*

**Carversville** – *Bedminster, Buckingham, Carversville, Doylestown, Dublin, New Hope, Plumsteadville, Wycombe*

**Catasauqua** – *Allentown, Bath, Bethlehem, Catasauqua, Easton, Hellertown, Ironton, Nazareth, Northampton, Riegelsville, Slatington, Springtown*

**Catawissa** – *Bloomsburg, Catawissa, Danville, Elysburg, Numidia*

**Center Point** – *Center Point, Colledgeville, Harleysville, Lansdale, Phila. Subn. Zone 30, North Wales, Schwenksville*

**Center Hall** – *Bellefonte, Boalsburg, Centre Hall, Millheim, Spring Mills, State College*

**Charleroi** – *Belle Vernon, Brownsville, California, Charleroi, Donora, Fayette City, Monessen, Monongahela*

**Cherry Tree** – *Barnesboro, Cherry Tree, Clymer, Glen Campbell*

**Chester Springs** – *Chester Springs, Eagle, Exton, Phila. Subn. Zone 28, Phoenixville, Pughtown, Royersford*

**Clairton** – *Clairton, Elizabeth, Pitb. Subn. Zone 10, Pitb. Subn. Zone 11*

**Clarion** – *Clarion, Knox, Leeper, Shippenville, Sligo, Strattanville*

**Claysville** – *Claysville, Washington, West Alexander*

**Clearfield** – *Clearfield, Curwensville, Frenchville, Osceola Mills, Philipsburg, Winburne*

**Clymer** – *Clymer, Indiana*

**\*\*Some of the exchanges on this Page, formerly appeared on Pages 1.19 & 1.20, of Section 4; new exchanges are denoted in the margin w/ "(C)".**

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## Section 4 - DESCRIPTION OF SERVICES (Cont'd)

4.1 Basic Local Exchange Service (Cont'd)4.1.2 Local Calling Areas (Cont'd)C. Pennsylvania Exchanges Calling Areas (Cont'd)

**Coalport-** *Coalport, Altoona, Glasgow, Houtzdale* (C)

**Coatesville** – *Avondale, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Honey Brook, Kennett Square, Lenape, Mortonville, Parkesburg, Unionville, West Chester, West Grove, Westtown*

**Cochranton-** *Cochranton, Conneaut Lake, Conneautville, Fredonia, Guys Mills, Linesville, Meadville, Sandy Lake, Saegertown, Sheakleyville, Townville* (C)

**Collegeville** – *Center Point, Collegeville, Green Lane, Harleysville, Lansdale, North Wales, Phila. Subn. Zone 29, Phila. Subn. Zone 30, Phila. Subn. Zone 31, Phoenixville, Pottstown, Royersford, Schwenksville, Souderton*

**Colver-** *Colver, Barnesboro, Carrolltown, Ebensburg (Verizon PA), Johnstown, Nanty Glo, South Fork (Verizon North)* (C)

**Conneaut Lake-** *Conneaut Lake, Cochranton, Conneautville, Guys Mills, Linesville, Meadville, Saegertown, Townville* (C)

**Conneautville-** *Conneautville, Cochranton, Conneaut Lake, Guys Mills, Linesville, Meadville, Saegertown, Townville* (C)

**Connellsville** – *Connellsville, Dawson, Mount Pleasant, Scottdale, Uniontown*

**Corsica-** *Corsica, Brookville, Clarion, Hazen, Sigel, Strattanville, Summerville* (C)

**\*\*Some of the exchanges formerly appearing on this Page, are now found on Page 1.19.1, of Section 4.**



## Section 4 - DESCRIPTION OF SERVICES (Cont'd)

4.1 Basic Local Exchange Service (Cont'd)4.1.2 Local Calling Areas (Cont'd)C. Pennsylvania Exchanges Calling Areas (Cont'd)**Coudersport** – *Austin, Coudersport, Roulette, Ulysses***Cresco** – *Cresco, Lords Valley, Mount Pocono, Newfoundland, Stroudsburg***Cresson** – *Altoona, Cresson, Edensburg, Hollidaysburg, Portage***Curwensville** – *Clearfield, Curwensville, Mahaffey***Danville** – *Bloomsburg, Catawissa, Danville, Elysburg, Northumberland, Sunbury, Washingtonville***Dauphin** – *Dauphin, Halifax, Harrisburg, Zone 1***Darlington-** *Darlington, Beaver Falls (Bell Atlantic-PA), Enon Valley, Rochester (Bell Atlantic-PA)* (C)**Dawson** – *Connellsville, Dawson, Perryopolis, Scottdale***Dayton-** *Dayton, Timblin, Kittanning, Rural Valley* (C)**Delmont-** *Delmont, Export, Harrison City, Greensburg (Bell Atlantic-PA), New Alexandria* (C)**Denver-** *Denver, Akron, Adamstown, Ephrata, Lititz, Manheim, Terre Hill* (C)**Derry** – *Blairsville, Derry, Greensburg, Latrobe***Donora** – *Belle Vernon, Charleroi, Donora, Elizabeth, Monessen, Monongahela***Douglassville-** *Douglassville, Birdsboro, Boyertown, Green Hills, Morgantown, Oley, Pottstown, Reading, Yellow House* (C)**Downingtown** – *Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Honey Brook, Lenape, Mortonville, Phila. Subn. Zone 28, Pughtown, West Chester, Westtown***\*\*Some of the exchanges formerly appearing on this Page, are now found on Page 1.21.1, of Section 4.**

## Section 4 - DESCRIPTION OF SERVICES (Cont'd)

4.1 Basic Local Exchange Service (Cont'd)4.1.2 Local Calling Areas (Cont'd)C. Pennsylvania Exchanges Calling Areas (Cont'd)

**Doylestown** – *Buckingham, Carversville, Doylestown, Dublin, Line Lexington, Phila. Subn. Zone 45, Plumsteadville, Wycombe* (C)

**Dublin** – *Bedminster, Buckingham, Carversville, Doylestown, Dublin, Lansdale, Line Lexington, Perkasie, Plumsteadville, Quakertown, Souderton* (C)

**DuBois** – *Brockway, Dubois, Luthersburg, Penfield, Reynoldsville, Sykesville*

**Driftwood-** *Driftwood, Emporium* (C)

**Eagle** – *Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Phila. Subn. Zone 28, Phoenixville, Pughtown, Royersford, West Chester*

**East Brady-** *East Brady, Kittanning, Petrolia, Rimersburg* (C)

**Easton** – *Allentown, Bethlehem, Bloomsbury NJ, Catasauqua, Easton, Hellertown, Nazareth, Phillipsburg NJ, Riegelsville, Springtown, Upper Black Eddy*

**East Palestine** – *East Palestine PA, East Palestine OH, New Waterford OH, Rogers OH*

**Edensburg** – *Carrolltown, Colver, Cresson, Edensburg, Nanty-Glo, Johnstown*

**Elderton-** *Elderton, Kittanning, Indiana (Bell Atlantic-PA)* (C)

**Eldred** – *Bradford, Duke Center, Eldred, Port Allegheny, Rew, Smethport*

**Elizabeth** – *Clairton, Donora, Elizabeth, Monongahela, Pitb. Subn. Zone 10, Pitb. Subn. Zone 11*

**Ellwood City** – *Beaver Falls, Ellwood City, New Castle, Portersville, Wampum, Zelmanople*

**Elysburg** – *Catawissa, Danville, Elysburg, Kulpmont, Mt. Carmel, Numidia, Shamokin, Sunbury*

**Emporium-** *Emporium, Driftwood* (C)

**\*\*Some of the exchanges on this Page, formerly appeared on Pages 1.21 & 1.22, of Section 4; new exchanges are denoted in the margin w/ "(C)".**

Section 4 - DESCRIPTION OF SERVICES (Cont'd)

4.1 Basic Local Exchange Service (Cont'd)

4.1.2 Local Calling Areas (Cont'd)

C. Pennsylvania Exchanges Calling Areas (Cont'd)

**Enon Valley-** *Enon Valley, Beaver Falls (Bell Atlantic-PA), Darlington, New Castle, Rochester*

(C)

**Ephrata-** *Ephrata, Akron, Adamstown, Denver, Lititz, Manheim, Leola, New Holland, Terre Hill, Lancaster*

(C)

**Export-** *Export, Harrison City, and Delmont, Pittsburgh Suburban Zone 21 (Penn Hills), Pittsburgh Suburban Zone 22A (Turtle Creek), Pittsburgh Suburban Zone 22B (Monroeville) (Bell Atlantic-PA)*

(C)

(C)

(C)

**Exton –** *Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Lenape, Mortonville, Phila. Subn. Zone 28, Pughtown, West Chester, Westtown*

**Fairchance –** *Fairchance, Masontown, McClellandtown, Point Marion, Smithfield, Uniontown*

**Farmington –** *Farmington, Uniontown*

**Fayette City –** *Belle Vernon, California, Charleroi, Fayette City, Monessen, Perryopolis*

***\*\*Some of the exchanges formerly appearing on this Page, are now found on Page 1.21.1, of Section 4.***

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**Section 4 - DESCRIPTION OF SERVICES (Cont'd)****4.1 Basic Local Exchange Service (Cont'd)****4.1.2 Local Calling Areas (Cont'd)****C. Pennsylvania Exchanges Calling Areas (Cont'd)****Finleyville** – *Finleyville, McMurray, Monongahela, Pitb. Subn. Zone 11, Pitb. Subn. Zone 12***Fleetwood** – *Fleetwood, Kutztown, Leesport, Oley, Reading, Topton***Ford City-** *Ford City, Kittanning, Worthington*

(C)

**Frackville** – *Ashland, Frackville, Girardville, Mahanoy City, Minersville, Pottsville, Saint Clair, Shenandoah***Fredericktown-** *Fredericktown, Carmichaels, Greensboro, Jefferson, Rices Landing, Marianna (Marianna and Scenery Hill Tel. Co.)*

(C)

(C)

**Fredonia-** *Fredonia, Cochranton, Greenville (Bell Atlantic-PA), Sandy Lake, Sheakleyville, Mercer (Bell Atlantic-PA)*

(C)

**Freeland** – *Freeland, Hazleton, McAdoo, Weatherly, White Haven***Frenchville** – *Clearfield, Frenchville, Philipsburg, Snow Shoe, Winburne***Galeton** – *Galeton***Girardville** – *Ashland, Frackville, Girardville, Mahanoy City, Shenandoah***Glasgow-** *Glasgow, Altoona (Bell Atlantic-PA), Coalport*

(C)

**Glen Campbell** – *Barnesboro, Cherry Tree, Glen Campbell***Glenmoore** – *Chester Springs, Coatesville, Downingtown, Eagle, Exton, Green Hills, Glenmoore, Honey Brook, Morgantown, Parkesburg, Pughtown, West Chester***Glenwillard** – *Aliquippa, Ambridge, Glenwillard, Pitb. Subn. Zone 15, Pitb. Subn. Zone 16***\*\*Some of the exchanges formerly appearing on this Page, are now found on Page 1.23.1, of Section 4.**

## Section 4 - DESCRIPTION OF SERVICES (Cont'd)

4.1 Basic Local Exchange Service (Cont'd)4.1.2 Local Calling Areas (Cont'd)C. Pennsylvania Exchanges Calling Areas (Cont'd)

**Graysville-** *Graysville, Brave, New Freeport, Rogersville, Spraggs, Waynesburg, Blacksville, W. Va.* (C)

**Green Hills-** *Green Hills, Birdsboro, Douglassville, Glenmoore, Honeybrook, Morgantown, Oley, Pughtown, Reading, Terre Hill (Enterprise Tel.), Yellow House* (C)

**Green Lane** – *Center Point, Collegeville, Green Lane, Harleysville, Lansdale, Pennsburg, Perkasio, Quakertown, Schwenksville, Souderton, Sassamansville*

**Greensburg** – *Delmont, Greensburg, Herminie, Jeannette, Kecksburg, Latrobe, New Alexandria, Youngwood*

**Greensboro-** *Greensboro, Bobtown, Carmichaels, Fredericktown, Jefferson, Mt. Morris, Mt. Morris W. Va., Rices Landing, Waynesburg* (C)

**Greenville** – *Greenville, Sharpsville, Sheakleyville, Transfer*

**Grove City** – *Blacktown, Grove City, Harrisville, Mercer, Wesley*

**Guys Mills-** *Guys Mills, Cochranon, Conneaut Lake, Conneautville, Linesville, Meadville, Saegertown, Townville* (C)

**Halifax** – *Dauphin, Elizabethville, Halifax, Harrisburg, Zone 1, Millersburg*

**Hamburg** – *Hamburg, Kempton, Leesport, Reading*

**Hamlin** – *Hamlin, Lake Ariel, Moscow, Newfoundland, Olyphant, Scranton, Wallenpaupack*

**Harleysville** – *Center Point, Collegeville, Green Lane, Harleysville, Lansdale, Line Lexington, North Wales, Perkasio, Phila. Subn. Zone 30, Schwenksville, Souderton*

**\*\*Some of the exchanges on this Page, formerly appeared on Pages 1.23 & 1.24, of Section 4; new exchanges are denoted in the margin w/ "(C)".**

## Section 4 - DESCRIPTION OF SERVICES (Cont'd)

4.1 Basic Local Exchange Service (Cont'd)4.1.2 Local Calling Areas (Cont'd)C. Pennsylvania Exchanges Calling Areas (Cont'd)

**Harrisburg Zone 1** – *Dauphin, Halifax, Harrisburg, Zone 1, Harrisburg Zone 2, Hershey, Hummelstown, Lewisberry, Marysville, Mechanicsburg, Middletown, Shellsville*

**Harrisburg Zone 2** – *Harrisburg Zone 1, Harrisburg Zone 2, Hershey, Hummelstown, Middletown*

**Harrison City-** *Harrison City Export, Delmont, Irwin, Jeannette and Pittsburgh Suburban Zone 22B (Monroeville) (Bell Atlantic-PA)* (C)

**Hastings** – *Barnesboro, Carrolltown, Hastings, Patton*

**Hawley** – *Hawley, Honesdale, Lords Valley, Newfoundland, Wallenpaupack*

**Hawthorn-** *Hawthorn, New Bethlehem, Summerville* (C)

**Hazleton** – *Conyngham-Drums, Freeland, Hazleton, McAdoo, Nuremburg, Weatherly, White Haven*

**Hazen-** *Hazen, Brockway, Brookville, Corsica, Dubois (Bell Atlantic-PA), Sigel, Summerville* (C)

**Hellertown** – *Allentown, Bethlehem, Catasauqua, Easton, Hellertown, Riegelsville, Springtown*

**Herminie** – *Greensburg, Herminie, Jeannette, Pitb. Subn. Zone 23*

**Hollidaysburg** – *Altoona, Cresson, Hollidaysburg*

**\*\*Some of the exchanges formerly appearing on this Page, are now found on Page 1.23.1, of Section 4.**

## Section 4 - DESCRIPTION OF SERVICES (Cont'd)

4.1 Basic Local Exchange Service (Cont'd)4.1.2 Local Calling Areas (Cont'd)C. Pennsylvania Exchanges Calling Areas (Cont'd)**Homer City** – *Black Lick, Blairsville, Homer City, Indiana***Honesdale** – *Beach Lake, Galilee, Hawley, Honesdale, Lake Ariel, Lords Valley, Pleasant Mount, South Canaan, Wallenpaupack, Waymart***Honey Brook** – *Coatesville, Downingtown, Glenmoore, Green Hills, Honey Brook, Morgantown, Parkesburg***Hooksburg** – *Aliquippa, Beaver Falls, Chester WV, East Liverpool OH, Hookstown, Midland, Rochester, Smiths Ferry***Houtzdale** – *Clearfield, Houtzdale, Osceola Mills, Philipsburg***Hughesville-** *Hughesville, Muncy, Williamsport* (C)**Hummelstown** – *Harrisburg Zone 1, Harrisburg Zone 2, Hershey, Hummelstown, Middletown, Palmyra, Shellsville***Huntingdon** – *Alexandria, Huntingdon, Marklesburg, McConnellstown, Mount Union***Imperial** – *Imperial, McDonald, Murdocksville, Oakdale, Pitb. Subn. Zone 14, Pitb. Subn. Zone 15***Indiana** – *Black Lick, Blairsville, Clymer, Elderton, Homer City, Indiana, Marion Center, Parkwood***Jamestown-** *Jamestown, Conneaut Lake, Linesville, Meadville, Westford, Greenville (Bell Atlantic-PA)* (C)**Jeannette** – *Greensburg, Harrison City, Herminie, Jeannette, Pitb. Subn. Zone 23***Jefferson-** *Jefferson, Carmichaels, Fredericktown, Greensboro, Rices Landing, Waynesburg* (C)**\*\*Some of the exchanges formerly appearing on this Page, are now found on Page 1.25.1, of Section 4.**

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**Section 4 - DESCRIPTION OF SERVICES (Cont'd)****4.1 Basic Local Exchange Service (Cont'd)****4.1.2 Local Calling Areas (Cont'd)****C. Pennsylvania Exchanges Calling Areas (Cont'd)****Jermyn** – *Carbondale, Chapman Lake, Jermyn, Olyphant, Scranton***Jersey Shore** – *Avis, Jersey Shore, Lock, Haven, Oval, Williamsport, Woolrich***Jim Thorpe** – *Jim Thorpe, Lehighton, Nesquehoning, Weatherly, White Haven***Johnsonburg-** *Johnsonburg, Kersey, Ridgway, St. Marys, Weedville, Wilcox* (C)**Kane** – *Kane, Ludlow, Mount Jewett***Kemblesville** – *Avondale, Kemblesville, Kennett Square, Landenburg, Mendenhall, Oxford, Unionville, West Grove, Hockessin DE, Newark DE***Kennett Square** – *Avondale, Coatesville, Kemblesville, Kennett Square, Landenburg, Lenape, Mendenhall, Mortonville, Unionville, West Chester, West Grove, Westtown, Hockessin DE, Wilmington DE***Kersey-** *Kersey, Johnsonburg, Ridgway, St. Marys, Weedville, Wilcox* (C)**Kingston** – *Center Moreland, Dallas, Harveys Lake, Kingston, Mountaintop, Nanticoke, Pittston, Plymouth, Trucksville, Wilkes-Barre, Wyoming***Kittanning-** *Kittanning, East Brady, Elderton, Ford City, Rural Valley, Templeton, Worthington, Dayton* (C)**Knox-** *Knox, Callensburg, Clarion (Bell Atlantic-PA), Rockland, Shippenville, Venus (Venus Tel. Co.)* (C)**Kulpmont** – *Ashland, Elysburg, Kulpmont, Mount Carmel, Shamokin***Kutztown** – *Allentown, Fleetwood, Kempton, Kutztown, Reading, Topton***\*\*Some of the exchanges on this Page, formerly appeared on Pages 1.25 & 1.26, of Section 4; new exchanges are denoted in the margin w/ "(C)".**



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**Section 4 - DESCRIPTION OF SERVICES (Cont'd)****4.1 Basic Local Exchange Service (Cont'd)****4.1.2 Local Calling Areas (Cont'd)****C. Pennsylvania Exchanges Calling Areas (Cont'd)**

**Lake Ariel** – *Hamlin, Honesdale, Lake Ariel, Newfoundland, Olyphant, Scranton, South Canaan, Wallenpaupack, Waymart*

**Lake Como** – *Lake Como*

**Lancaster** – *Intercourse, Lancaster, Landisville, Leola, Lititz, Manheim, Millersville, Mount Joy, Mountville, New Holland, Quarryville, Rawlinsville, Strasburg*

**Landenberg** – *Avondale, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Oxford, Unionville, West Chester, West Grove, Westtown, Hockessin DE, Newark DE, Wilmington DE*

**Landisville** – *Lancaster, Landisville, Lititz, Manheim, Millersville, Mount Joy, Mountville, Strasburg*

**Lansdale** – *Center Point, Harleysville, Lansdale, Line Lexington, North Wales, Souderton*

**Lansford-** *Lansford, Nesquehoning, Tamaqua (Bell Atlantic-PA)*

(C)

**Latrobe** – *Blairsville, Derry, Greensburg, Kecksburg, Latrobe, Ligonier, New Alexandria*

**Lebanon** – *Annville, Frystown, Hershey, Jonestown, Lebanon, Mt. Gretna, Myerstown, Palmyra, Schaefferstown*

**Leechburg-** *Leechburg, Apollo, New Kensington (Bell Atlantic-PA), Vandergrift (Gen. Tel. Co.)*

(C)

**Leeper** – *Clarion, Leeper, Marienville*

**Lehighton** – *Jim Thorpe, Lehighton, Nesquehoning, Palmerton*

**Lenape** – *Avondale, Coatesville, Downingtown, Exton, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Phila. Subn. Zone 10, Phila. Subn. Zone 28, Unionville, West Chester, West Grove, Westtown*

**\*\*Some of the exchanges formerly appearing on this Page, are now found on Page 1.25.1, of Section 4.**

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Section 4 - DESCRIPTION OF SERVICES (Cont'd)4.1 Basic Local Exchange Service (Cont'd)4.1.2 Local Calling Areas (Cont'd)C. Pennsylvania Exchanges Calling Areas (Cont'd)

**Lewisburg-Lewisburg, Mifflinburg, Milton** (C)

**Lewistown** – Belleville, Lewistown, McVeytown, Mifflintown, Port Royal, Reedsville

**Ligonier** – Latrobe, Ligonier, Stahlstown

**Line Lexington** – Doylestown, Dublin, Harleysville, Lansdale, Line Lexington, North Wales, Perkasie, Phila. Subn. Zone 45, Souderton

**Linesville-** Linesville, Cochranon, Conneaut Lake, Conneautville, Guys Mills, Meadville, Saegertown, Townville (C)

**Lititz-** Lititz, Adamstown, Akron, Denver, Ephrata, Manheim, Leola, Lancaster, Landisville (C)

**Lock Haven** – Avis, Beech Creek, Jersey Shore, Lock Haven, Mill Hall, Woolrich

**Lords Valley** – Bushkill, Cresco, Hawley, Honesdale, Lords Valley, Mount Pocono, Newfoundland, Stroudsburg, Wallenpaupack

**Lowellville** – Bessemer, Hubbard OH, Lowellville, Lowellville OH, New Castle, North Lima OH, Youngstown OH

**Ludlow** – Kane, Ludlow

**Luthersburg-** Luthersburg, Dubois (Bell Atlantic-PA), Sykesville (Bell Atlantic-PA) (C)

**Mahaffey** – Curwensville, Mahaffey

**Mahanoy City** – Frackville, Girardville, Lakewood, Mahanoy City, Shenandoah, Tamaqua

**Manheim** Manheim, Adamstown, Akron, Denver, Ephrata, Lititz, Mt. Joy, Lancaster, Landisville (C)

**\*\*Some of the exchanges formerly appearing on this Page, are now found on Page 1.26, of Section 4.**

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**Section 4 - DESCRIPTION OF SERVICES (Cont'd)****4.1 Basic Local Exchange Service (Cont'd)****4.1.2 Local Calling Areas (Cont'd)****C. Pennsylvania Exchanges Calling Areas (Cont'd)****Marchand** – *Marchand, Punxsutawney***Marienville** – *Leeper, Marienville***Marion Center** – *Indiana, Marion Center***Masontown** – *Fairchance, Masontown, McClellandtown, Point Marion, Smithfield, Uniontown***McAdoo** – *Freeland, Hazleton, McAdoo, Tamaqua, Weatherly***McClellandtown** – *Fairchance, Masontown, McClellandtown, Smithfield, Uniontown***McDonald** – *Burgettstown, Canonsburg, Imperial, McDonald, Midway, Oakdale, Pitb. Subn. Zone 13***McMurray** – *Canonsburg, Finleyville, McMurray, Pitb. Subn. Zone 12, Pitb. Subn. Zone 13***McVeytown** – *Lewistown, McVeytown***Meadville** – *Meadville, Cambridge Springs (Gen. Tel. Co.), Cochranon, Conneaut Lake, Conneautville, Guys Mills, Linesville, Saegertown, Townville* (C)**Mechanicsburg** – *Dillsburg, Harrisburg Zone 1, Lewisberry, Mechanicsburg***Mendenhall** – *Avondale, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Phila. Subn. Zone 10, Unionville, West Chester, West Grove, Westtown, Hockessin DE, Wilmington DE***Mercer** – *Blacktown, Fredonia, Grove City, Mercer, Sharon, Sharpsville, Wesley***Middletown** – *Elizabethtown, Harrisburg Zone 1, Harrisburg Zone 2, Hershey, Hummelstown, Middletown*

## Section 4 - DESCRIPTION OF SERVICES (Cont'd)

4.1 Basic Local Exchange Service (Cont'd)4.1.2 Local Calling Areas (Cont'd)C. Pennsylvania Exchanges Calling Areas (Cont'd)**Midland** – *Beaver Falls, Hookstown, Midland, Rochester, Smiths Ferry***Midway**- *Midway, Burgettstown (Bell Atlantic-PA), McDonald (Bell Atlantic-PA)* (C)**Mifflinburg**- *Mifflinburg, Lewisburg, Milton* (C)**Millersville** – *Lancaster, Landisville, Millersville, Mountville, Strasburg***Millheim** – *Bellefonte, Boalsburg, Centre Hall, Millheim, Spring Mills, State College***Millville** – *Bloomsburg, Millville, Washingtonville***Milton** – *Lewisburg, Mifflinburg, Milton, Northumberland, Sunbury, Washingtonville, Watsontown***Minersville** – *Frackville, Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven, Tremont***Monessen** – *Belle Vernon, Charleroi, Donora, Fayette City, Monessen, Monongahela***Monongahela** – *Belle Vernon, Charleroi, Donora, Elizabeth, Finleyville, Monessen, Monongahela***Montgomery**- *Montgomery, Muncy, Watsontown, Williamsport (Bell Atlantic-PA)* (C)**Moosic** – *Moosic, Pittston, Scranton, Taylor, Wyoming***Morgantown**- *Morgantown, Birdsboro, Chester Springs, Douglassville, Downingtown, Eagle, Exton, Green Hills, Glenmoore, Honeybrook, Pughtown, Reading, Terre Hill (Enterprise Tel.)* (C)**Mountaintop** – *Kingston, Mountaintop, Nanticoke, Nuangola, Plymouth, Wilkes-Barre***\*\*Some of the exchanges formerly appearing on this Page, are now found on Page 1.29.1, of Section 4.**

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**Section 4 - DESCRIPTION OF SERVICES (Cont'd)****4.1 Basic Local Exchange Service (Cont'd)****4.1.2 Local Calling Areas (Cont'd)****C. Pennsylvania Exchanges Calling Areas (Cont'd)**

**Mount Morris-** *Mount Morris, Bobtown, Carmichaels, Greensboro, Core, Mt. Morris, W. Va., Waynesburg* (C)

**Morrisville** – *Ewing NJ, Morrisville, Newtown, Phila. Subn. Zone 42, Phila. Subn. Zone 43, Phila. Subn. Zone 44, Trenton NJ, Yardley*

**Mortonville** – *Avondale, Coatesville, Downingtown, Exton, Kennett Square, Lenape, Mortonville, Parkesburg, Unionville, West Chester, West Grove, Westtown*

**Moscow** – *Hamlin, Moscow, Newfoundland, Scranton, Wallenpaupack*

**Mount Carmel** – *Ashland, Elysburg, Kulpmont, Mount Carmel, Shamokin*

**Mount Gretna** – *Annville, Lebanon, Mount Gretna, Palmyra*

**Mount Jewett** – *Bradford, Kane, Mount Jewett*

**Mount Pleasant** – *Connellsville, Greensburg, Kecksburg, Mount Pleasant, Scottdale, Youngwood*

**Mount Pocono** – *Cresco, Lords Valley, Mount Pocono, Newfoundland, Stroudsburg*

**Mount Union** – *Huntingdon, McConnellstown, Mount Union*

**Muncy-** *Muncy, Hughesville, Montgomery, Williamsport (Bell Atlantic-PA)* (C)

***\*\*Some of the exchanges on this Page, formerly appeared on Pages 1.29 & 1.30, of Section 4; new exchanges are denoted in the margin w/ "(C)".***

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**Section 4 - DESCRIPTION OF SERVICES (Cont'd)****4.1 Basic Local Exchange Service (Cont'd)****4.1.2 Local Calling Areas (Cont'd)****C. Pennsylvania Exchanges Calling Areas (Cont'd)**

**Nanticoke** – *Kingston, Mountaintop, Nanticoke, Nuangola, Plymouth, Wilkes-Barre*

**Nazareth** – *Allentown, Bath, Bethlehem, Catasauqua, Easton, Nazareth*

**Nesquehoning** – *Jim Thorpe, Lansford, Lehighton, Nesquehoning*

**New Alexandria-** *New Alexandria, Delmont, Greensburg (Bell Atlantic-PA), Latrobe (Bell Atlantic-PA)* (C)

**New Bethlehem-** *New Bethlehem, Sligo, Hawthorn* (C)

**New Castle** – *Bessemer, Ellwood City, New Bedford, New Castle, New Wilmington, Plain Grove, Princeton, Volant, Wampum*

**New Florence** – *Bolivar, Johnstown, New Florence*

**Newfoundland** – *Cresco, Hamlin, Hawley, Lake Ariel, Lords Valley, Moscow, Mount Pocono, Newfoundland, Wallenpaupack*

**New Freeport-** *New Freeport, Brave, Graysville, Rogersville, Spraggs, Waynesburg, Blacksville W. Va., Hundred, W. Va.* (C)

**New Hope** – *Buckingham, Carversville, Doylestown, Lambertville, New Hope, Newtown, Plumsteadville, Wycombe, Yardley*

**\*\*Some of the exchanges formerly appearing on this Page, are now found on Page 1.29.1, of Section 4.**

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**Section 4 - DESCRIPTION OF SERVICES (Cont'd)****4.1 Basic Local Exchange Service (Cont'd)****4.1.2 Local Calling Areas (Cont'd)****C. Pennsylvania Exchanges Calling Areas (Cont'd)**

**New Kensington** – *New Kensington, Pitb. Subn. Zone 20, Springdale, Tarentum*

**New Philadelphia** – *Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven, Tamaqua*

**New Salem** – *Brownsville, New Salem, Republic, Uniontown*

**Newtown** – *Newtown, Phila. Subn. Zone 40, Phila. Subn. Zone 43, Wycombe, Yardley*

**Northampton** – *Allentown, Bath, Bethlehem, Catasauqua, Ironton, Northampton, Slatington*

**Northumberland** – *Danville, Milton, Northumberland, Sunbury*

**North Wales** – *Center Point, Harleysville, Lansdale, Line Lexington, North Wales, Phila. Subn. Zone 30, Phila. Subn. Zone 33, Souderton*

**Numidia** – *Bloomsburg, Catawissa, Elysburg, Numidia*

**Oakdale** – *Imperial, McDonald, Oakdale, Pitb. Subn. Zone 13, Pitb. Subn. Zone 14*

**Oley**- *Oley, Bally, Birdsboro, Boyertown, Douglassville, Fleetwood, Green Hills, Reading, Topton, Yellow House* (C)

**Olyphant** – *Carbondale, Chapman Lake, Hamlin, Jermyn, Lake Ariel, Olyphant, Scranton, Taylor*

**Orwigsburg** – *Auburn, Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven*

**Osceola Mills** – *Clearfield, Houtzdale, Osceola Mills, Philipsburg*

**Oxford** – *Avondale, Kemblesville, Kirkwood, Landenberg, Oxford, West Grove*

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**Section 4 - DESCRIPTION OF SERVICES (Cont'd)****4.1 Basic Local Exchange Service (Cont'd)****4.1.2 Local Calling Areas (Cont'd)****C. Pennsylvania Exchanges Calling Areas (Cont'd)**

**Palmyra** – *Annville, Harrisburg Zone 1, Hershey, Hummelstown, Lebanon, Mount Gretna, Palmyra*

**Paris** – *Burgettstown, Paris, Weirton WV*

**Parkesburg** – *Atglen, Coatesville, Gap, Glenmoore, Honey Brook, Mortonville, Parkesburg, West Grove*

**Parkwood** – *Indiana, Parkwood*

**Patton** – *Altoona, Barnesboro, Carrolltown, Hastings, Patton*

**Penfield-** *Penfield, Dubois (Bell Atlantic-PA), Weedville*

(C)

**Pennsburg** – *Bally, Green Lane, Pennsburg, Perkasio, Quakertown, Sassamansville, Souderton*

**Perkasie** – *Bedminster, Doylestown, Dublin, Green Lane, Harleysville, Lansdale, Line Lexington, Pennsburg, Perkasie, Plumsteadville, Quakertown, Schwenksville, Souderton*

**Perryopolis** – *Belle Vernon, Dawson, Fayette City, Perryopolis, Uniontown*

**Philipsburg** – *Clearfield, Frenchville, Houtzdale, Osceola Mills, Philipsburg, Winburne*

**Phoenixville** – *Chester Springs, Collegeville, Eagle, Phila. Subn. Zone 28, Phila. Subn. Zone 29, Phoenixville, Pughtown, Royersford*

**Pittston** – *Harding, Kingston, Moosic, Pittston, Scranton, Taylor, Wilkes-Barre, Wyoming*

**Plumsteadville** – *Bedminster, Buckingham, Carversville, Doylestown, Dublin, Ferndale, Line Lexington, New Hope, Perkasie, Plumsteadville, Quakertown*

**Plymouth** – *Kingston, Mountaintop, Nanticoke, Plymouth, Wilkes-Barre*



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**Section 4 - DESCRIPTION OF SERVICES (Cont'd)****4.1 Basic Local Exchange Service (Cont'd)****4.1.2 Local Calling Areas (Cont'd)****C. Pennsylvania Exchanges Calling Areas (Cont'd)**

**Point Marion** – *Cheat Lake WV, Fairchance, Masontown, Point Marion, Morgantown WV, Smithfield, Uniontown*

**Port Matilda** – *Port Matilda, Bellefonte, (Bell Atlantic-PA), State College (Bell Atlantic-PA), Warriors Mark* (C)

**Portage** – *Cresson, Ebensburg, Johnston, Portage, Southfork*

**Port Allegany** – *Eldred, Port Allegany, Roulette, Smethport*

**Pottstown** – *Boyertown, Colledgeville, Douglassville, Phoenixville, Pottstown, Pughtown, Royersford, Sassamansville, Schwenksville*

**Pottsville** – *Auburn, Frackville, Friedensburg, Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven, Tamaqua*

**Pughtown** – *Chester Springs, Downingtown, Eagle, Exton, Glenmoore, Green Hills, Morgantown, Phoenixville, Pottstown, Pughtown, Royersford*

**Punxsutawney** – *Big Run, Marchand, Punxsutawney*

**Quakertown** – *Bedminster, Dublin, Ferndale, Green Lane, Pennsburg, Perkasie, Plumsteadville, Quakertown, Souderton, Springtown*

**Reading** – *Adamstown, Bernville, Birdsboro, Fleetwood, Green Hills, Hamburg, Kutztown, Leesport, Morgantown, Oley, Reading, Robesonia, Topton, Womelsdorf, Yellow House*

**Renovo** – *Renovo*

**Republic** – *Brownsville, New Salem, Republic, Uniontown*

**Rew** – *Bradford, Duke Center, Eldred, Limestone NY, Rew, Smethport,*

**Reynoldsville** – *DuBois, Reynoldsville, Sykesville*

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## Section 4 - DESCRIPTION OF SERVICES (Cont'd)

4.1 Basic Local Exchange Service (Cont'd)4.1.2 Local Calling Areas (Cont'd)C. Pennsylvania Exchanges Calling Areas (Cont'd)

**Rices Landing-** *Rices Landing, Carmichaels, Fredericktown, Greensboro, Jefferson* (C)

**Richeyville-** *Richeyville, Bentleyville (Bentleyville Tel. Co.), Marianna, Scenery Hill, (Marianna and Scenery Hill Tel. Co.), Brownsville, California, Fredericktown, Washington (Bell Atlantic - PA)* (C)  
(C)

**Ridgway-** *Ridgway, Johnsonburg, Kersey, St. Marys, Weedville, Wilcox* (C)

**Riegelsville –** *Allentown, Bethlehem, Catasauqua, Easton, Ferndale, Hellertown, Milford NJ, Phillipsburg NJ, Riegelsville, Springtown, Upper Black Eddy*

**Rimersburg-** *Rimersburg, Callensburg, Clarion (Bell Atlantic-PA), East Brady, Sligo* (C)

**Rochester –** *Aliquippa, Ambridge, Baden, Beaver Falls, Hookstown, Midland, Rochester*

**Rockland-** *Rockland, Emlenton (United Tel. Co.), Franklin (GTE North, Inc.), Knox, Oil City (GTE North, Inc.)* (C)

**Rogersville-** *Rogersville, Brave, Graysville, New Freeport, Spraggs, Waynesburg, Blacksville, W. Va.* (C)

**Roulette –** *Coudersport, Port Allegany, Roulette*

**Royersford –** *Center Point, Chester Springs, Collegeville, Eagle, Phila. Subn. Zone 29, Phila. Subn. Zone 30, Phoenixville, Pottstown, Pughtown, Royersford, Schwenksville*

**Rural Valley-** *Rural Valley, Dayton, Kittanning* (C)

**Russell –** *Russell, Sugar Grove, Warren, Youngsville*

**Saegertown-** *Saegertown, Cochranon, Conneaut Lake, Conneautville, Guys Mills, Linesville, Meadville, Townville, Cambridge Springs (Gen. Tel. Co.)* (C)

**\*\*Some of the exchanges formerly appearing on this Page, are now found on Page 1.34.1, of Section 4.**

## Section 4 - DESCRIPTION OF SERVICES (Cont'd)

4.1 Basic Local Exchange Service (Cont'd)4.1.2 Local Calling Areas (Cont'd)C. Pennsylvania Exchanges Calling Areas (Cont'd)

**Saint Clair** – Frackville, Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven

**Saint Marys-** Saint Marys, Johnsonburg, Kersey, Ridgway, Weedville, Wilcox (C)

**Sandy Lake-** Sandy Lake, Cochranton, Fredonia, Sheakleyville (C)

**Sassamansville-** Sassamansville, Bally, Boyertown, Green Lane, Pennsburg, Pottstown, Schwenksville (C)

**Saxton** – Hopewell, Saxton

**Schuylkill Haven** – Auburn, Friedensburg, Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven

**Schwenksville** – Center Point, Collegetown, Green Lane, Harleysville, Lansdale, Perkasie, Phila. Subn. Zone 30, Pottstown, Royersford, Sassamansville, Schwenksville, Souderton

**Scottsdale** – Connellsville, Dawson, Mount Pleasant, Scottdale

**Scranton** – Clarks Summit, Dalton, Factoryville, Hamlin, Jermyn, Lake Ariel, Lake Winola, Moosic, Moscow, Olyphant, Pittston, Scranton, Taylor, Wyoming

**Shamokin** – Elysburg, Kulpmont, Mount Carmel, Shamokin, Sunbury, Trevorton

**Sharon** – Mercer, Sharon OH, Sharon PA, Sharpsville, Transfer, West Middlesex

**Sharpsville** – Greenville, Mercer, Sharon OH, Sharon PA, Sharpsville, Transfer, West Middlesex

**Sheakleyville-** Sheakleyville, Cochranton, Fredonia, Sandy Lake, Greenville (Bell Atlantic-PA) (C)

**Sheffield-** Sheffield, Warren (Bell Atlantic-PA) (C)

**\*\*Some of the exchanges on this Page, formerly appeared on Pages 1.34 & 1.35, of Section 4; new exchanges are denoted in the margin w/ "(C)".**

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**Section 4 - DESCRIPTION OF SERVICES (Cont'd)****4.1 Basic Local Exchange Service (Cont'd)****4.1.2 Local Calling Areas (Cont'd)****C. Pennsylvania Exchanges Calling Areas (Cont'd)****Shenandoah** – *Ashland, Frackville, Girardsville, Mahanoy City, Ringtown, Shenandoah*

(C)

**Shippenville-** *Shippenville, Clarion (Bell Atlantic-PA), Knox, Venus (Venus Tel. Co.)*

(C)

**Sigel-** *Sigel, Brookville, Corsica, Hazen, Summerville***Slatington** – *Allentown, Bath, Bethlehem, Catasauqua, Ironton, New Tripoli, Northampton, Slatington***Sligo-** *Sligo, Callensburg, Clarion (Bell Atlantic-PA), New Bethlehem, Rimersburg*

(C)

**Smethport** – *Bradford, Eldred, Port Allegany, Rew, Smethport***Smithfield** – *Fairchance, Masontown, McClellandtown, Point Marion, Smithfield, Uniontown***Smiths Ferry** – *Chester WV, East Liverpool OH, Hookstown, Midland, Rochester, Smiths Ferry***Smock** – *Brownsville, Smock, Uniontown***Snow Shoe** – *Bellefonte, Frenchville, Snow Shoe***Souderton** – *Center Point, Collegeville, Doylestown, Dublin, Green Lane, Harleysville, Lansdale, Line Lexington, North Wales, Pennsburg, Perkasie, Quakertown, Schwenksville, Souderton***Springdale** – *New Kensington, Pitb. Subn. Zone 19, Pitb. Subn. Zone 20, Springdale, Tarentum***Spraggs-** *Spraggs, Brave, Graysville, New Freeport, Rogersville, Waynesburg, Blacksville, W. Va.*

(C)

**\*\*Some of the exchanges formerly appearing on this Page, are now found on Pages 1.34.1 & 1.35.1, of Section 4.**

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**Section 4 - DESCRIPTION OF SERVICES (Cont'd)****4.1 Basic Local Exchange Service (Cont'd)****4.1.2 Local Calling Areas (Cont'd)****C. Pennsylvania Exchanges Calling Areas (Cont'd)**

**Spring Mills** – *Bellefonte, Boalsburg, Centre Hall, Millheim, Spring Mills, State College*

**Springtown** – *Allentown, Bethlehem, Catasauqua, Easton, Ferndale, Hellertown, Milford NJ, Quakertown, Riegelsville, Springtown, Upper Black Eddy*

**State College** – *Bellefonte, Boalsburg, Centre Hall, Port Matilda, Spring Mills, State College*

**Strasburg** – *Gap, Intercourse, Lancaster, Landisville, Millersville, Quarryville, Rawlinsville, Strasburg*

**Strattanville**- *Strattanville, Clarion (Bell Atlantic-PA), Corsica* (C)

**Stroudsburg** – *Bushkill, Cresco, Lords Valley, Mount Pocono, Saylorsburg, Stroudsburg, Stroudsburg NJ*

**Sugar Grove** – *Russell, Sugar Grove, Warren, Youngsville*

**Summerville**- *Summerville, Brookville, Corsica, Hawthorn, Hazen, Sigel* (C)

**Sunbury** – *Danville, Elysburg, Milton, Northumberland, Selinsgrove, Shamokin, Sunbury*

**Sykesville** – *DuBois, Luthersburg, Reynoldsville, Sykesville*

**Tamaqua** – *Lakewood, Lansford, Mahanoy City, McAdoo, New Philadelphia, Pottsville, Tamaqua*

**Tarentum** – *New Kensington, Pitb. Subn. Zone 20, Springdale, Tarentum*

**Taylor** – *Moosic, Olyphant, Pittston, Scranton, Taylor, Wyoming*

**\*\*Some of the exchanges on this Page, formerly appeared on Pages 1.35 & 1.36, of Section 4; new exchanges are denoted in the margin w/ "(C)".**

Section 4 - DESCRIPTION OF SERVICES (Cont'd)

4.1 Basic Local Exchange Service (Cont'd)

4.1.2 Local Calling Areas (Cont'd)

C. Pennsylvania Exchanges Calling Areas (Cont'd)

**Templeton-** *Templeton, Kittanning* (C)

**Tidioute** – *Endeavor, Tidioute, Tionesta, Warren*

**Timblin-** *Timblin, Dayton, Hawthorn, New Bethlehem, Punxsutawney (Bell Atlantic-PA)* (C)

**Tionesta** – *Endeavor, Tidioute, Tionesta*

**Topton-** *Topton, Allentown, Bally, Fleetwood, Oley, Kutztown, Reading* (C)

**Townville-** *Townville, Cochranon, Conneaut Lake, Conneautville, Guys Mills, Lincolnville, Linesville, Meadville, Saegertown, Spartansburg, Townville, Titusville (Gen. Tel. Co.)* (C)

**Turbotville-** *Turbotville, Watsonstown, Washingtonville (Bell Atlantic-PA)* (C)

**Tyrone** – *Altoona, Bellwood, Tyrone, Warriors Mark*

**Ulysses** – *Coudersport, Ulysses*

**Uniontown** – *Brownsville, Connellsville, Fairchance, Farmington, Masontown, McClellandtown, New Salem, Point Marion, Republic, Smithfield, Smock, Uniontown*

**\*\*Some of the exchanges formerly appearing on this Page, are now found on Page 1.35.1, of Section 4.**

## Section 4 - DESCRIPTION OF SERVICES (Cont'd)

4.1 Basic Local Exchange Service (Cont'd)4.1.2 Local Calling Areas (Cont'd)C. Pennsylvania Exchanges Calling Areas (Cont'd)

**Unionville** – *Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Unionville, West Chester, West Grove, Westtown*

**Upper Black Eddy** – *Easton, Ferndale, Frenchtown NJ, Milford NJ, Riegelsville, Springtown, Uhlerstown, Upper Black Eddy*

**Wallenpaupack** – *Hamlin, Hawley, Honesdale, Lake Ariel, Lords Valley, Moscow, Newfoundland, Wallenpaupack*

**Wampum** – *Beaver Falls, Ellwood City, New Castle, Wampum*

**Warren** – *Russell, Sheffield, Sugar Grove, Tidioute, Warren, Youngsville*

**Warriors Mark-** *Warriors Mark, Port Matilda, State College (Bell Atlantic-PA), Tyrone* (C)

**Washington** – *Avella, Buffalo, Canonsburg, Claysville, Hickory, McMurray, Taylorstown, Washington, West Alexander*

**Washingtonville** – *Bloomsburg, Danville, Millville, Milton, Turbotville, Washingtonville*

**Watsonstown-** *Watsonstown, Lewisburg, Milton (Bell Atlantic-PA), Montgomery, Turbotville* (C)

**Waynesburg-** *Waynesburg, Blacksville, W. Va., Brave, Carmichaels, Graysville, Mount Morris, New Freeport, Rogersville, Spraggs* (C)

**Weatherly** – *Freeland, Hazleton, Jim Thorpe, McAdoo, Weatherly, White Haven*

**Weedville-** *Weedville, Johnsonburg, Kersey, Penfield, Ridgway, St. Marys, Wilcox* (C)

**\*\*Some of the exchanges formerly appearing on this Page, are now found on Page 1.37.1, of Section 4.**

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**Section 4 - DESCRIPTION OF SERVICES (Cont'd)****4.1 Basic Local Exchange Service (Cont'd)****4.1.2 Local Calling Areas (Cont'd)****C. Pennsylvania Exchanges Calling Areas (Cont'd)****West Alexander** – *Claysville, Washington, West Alexander***West Chester** – *Downingtown, Exton, Lenape, Mendenhall, Mortonville, Phila. Subn. Zone 28, West Chester, Westtown***Westford-** *Westford, Conneaut Lake, Jamestown, Linesville, Meadville* (C)**West Grove** – *Avondale, Coatesville, Hockessin DE, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Oxford, Parkesburg, Unionville, West Chester, West Grove, Westtown***West Middlesex** – *Sharon PA, Sharon OH, Sharpsville, West Middlesex***West Newton** – *Belle Vernon, West Newton, Yukon***West Springfield-** *West Springfield, Albion, Erie, Fairview, Girard (GTE North, Inc.)* (C)**Westtown** – *Lenape, Phila. Subn. Zone 10, Mendenhall, West Chester, Westtown***White Haven** – *Freeland, Hazleton, Jim Thorpe, Weatherly, White Haven***Wilcox-** *Wilcox, Johnsonburg, Kersey, Ridgway, St. Marys, Weedville* (C)**Wilkes-Barre** – *Center Moreland, Dallas, Harveys Lake, Kingston, Mountaintop, Nanticoke, Nuangola, Pittston, Plymouth, Trucksville, Wilkes-Barre, Wyoming***Williamsport** – *Jersey Shore, Loyalsock, Oval, Trout Run, Williamsport*

**\*\*Some of the exchanges on this Page, formerly appeared on Pages 1.37 & 1.38, of Section 4; new exchanges are denoted in the margin w/ "(C)".**



Section 4 - DESCRIPTION OF SERVICES (Cont'd)

4.1 Basic Local Exchange Service (Cont'd)

4.1.2 Local Calling Areas (Cont'd)

C. Pennsylvania Exchanges Calling Areas (Cont'd)

**Winburne** – *Clearfield, Frenchville, Philipsburg, Winburne*

**Worthington-** *Worthington, Butler (United Tel. Co.), Ford City, Kittanning*

(C)

**Woolrich** – *Avis, Jersey Shore, Lock Haven, Woolrich*

**Wycombe** – *Buckingham, Doylestown, New Hope, Newtown, Phila. Subn. Zone 40, Phila. Subn. Zone 45, Wycombe*

**Wyoming** – *Kingston, Moosic, Pittston, Scranton, Taylor, Wilkes-Barre, Wyoming*

**Yardley** – *Ewing NJ, Morrisville, New Hope, Newtown, Phila. Subn. Zone 42, Phila. Subn. Zone 43, Phila. Subn. Zone 44, Trenton NJ, Wycombe, Yardley*

**Yellow House-** *Yellow House, Bally, Birdsboro, Boyertown, Douglassville, Green Hills, Oley, Pottstown, Reading*

(C)

**Youngsville** – *Russell, Sugar Grove, Warren, Youngsville*

**Youngwood** – *Greensburg, Mount Pleasant, Youngwood*

**Zelienople** – *Beaver Falls, Criders Corners, Ellwood City, Evans City, Zelienople*

**\*\*Some of the exchanges formerly appearing on this Page, are now found on Page 1.37.1, of Section 4.**

Section 4 - DESCRIPTION OF SERVICES (Cont'd)

4.2 Service Offerings

4.2.1 The following Company Services for business and residential Customers and for carriers certificated by the Commission are covered in this section:

Standard Business Line  
Local Calling Service  
Directory Assistance  
Operator Service

Optional Calling Features  
Blocking/UnBlocking  
Directory Listings  
Main Number Retention  
Personalized Telephone Number  
Calling Card Services  
Maintenance Visit Charges  
Emergency Services Calling

(C)

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## SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)

### 4.2 Service Offerings (Cont'd)

All services offered in this tariff are subject to service order and service change charges where the Customer requests new services or changes in existing services, as well as indicated Non-Recurring and Monthly Recurring Charges. Charges for Local Calling Service and Measured Telecommunications Service are assessed on either a flat rate or a measured rate basis and are additional to the charges shown for Standard Residence or Business Line as are other service charges.

#### 4.2.2 Standard Access Line

The Standard Residential or Business Line provides a Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines. A multi-line subscriber is a Business customer with more than one Line provided by Broadview Networks. Standard Access Lines enable the customer to:

- (a) place or receive calls to any station in the local calling area, as defined herein;
- (b) access enhanced 911 Emergency Service where available;
- (c) access the interexchange carrier selected by the Customer for interLATA, intraLATA, interstate or international calling;
- (d) access Operator Services;
- (e) access Directory Assistance;
- (f) place or receive calls to 800 numbers;
- (g) access Telecommunications Relay Service.

Touch Tone signaling, consisting of a push button or touchtone dial that sends out a sound which consists of two discrete tones (one low frequency and one high frequency), picked up and interpreted by telephone switches, is provided as part of the Standard Access Line.

The Company's service will automatically block originating calls to other telephone companies' caller-paid information services (e.g., 900, 976) at no charge. Calls to those numbers and other numbers used for caller-paid information services will be unblocked on a per directory number basis only. Subsequent blocking of 900-type numbers will incur a charge listed in section 5.

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SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)

4.2 Service Offerings (Cont'd)

For the purposes of determining an Exchange Area Line monthly rate, the Exchange Areas listed in Section 5.1 are classified into one of four Exchange Area Line cells based on the same criterion employed by the incumbent local telephone company(ies) listed in section 4.1.1.

4.2.3 Local Calling Service

This service provides for local calling service determined by NXX in a from and to grouping based on the listings in Section 5.1. Depending on the customer's location within the state of Pennsylvania, certain calling plans may or may not be made available.

4.2.3.1 Residential Calling Plans

Unless explicitly stated otherwise, the following plans apply to all Residential customers.

**Broadview No Limits**

With the No Limits plan, a customer may receive a bundled package of their local access line, local calling, any distance toll calling and Internet access for a single price. No Limits also provides discounts on optional features.

(C)

SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)

4.2 Service Offerings (Cont'd)

4.2.3 Local Calling Service (Cont'd)

4.2.3.1 Residential Calling Plans (Cont'd)

**NoNonCents**

With the NoNonCents package, a customer pays a stipulated monthly rate for an unlimited number of local, regional and long distance direct dialed outbound calls within the continental United States.

**4-Penny**

With the 4-Penny package, a customer pays a stipulated monthly rate for a limited number of outgoing local and MTS intraLATA toll direct dialed outbound calls within the continental United States. 4-Penny also provides discounts on Optional Calling Features.

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SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)

4.2 Service Offerings (Cont'd)

(C)

4.2.2.2 Business Calling Plans

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**SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)****4.2 Service Offerings (Cont'd)****4.2.2.2 Business Calling Plans (Cont'd)****Broadspeed Voice T1****Description**

Broadspeed Voice T1 service will no longer be available to new subscribers as of April 3, 2007.

Broadspeed Voice T1 service provides digital trunk connections from an end user's Private Branch Exchange (PBX) or other DS1-capable equipment to Broadview Networks' switching center. Broadspeed Voice T1 is a DS1 (1.544 Mbps) transmission link providing 24 voice-grade DS0 communications channels per facility. This service is available on a one (1) or three (3) year term commitment.

Broadspeed Voice T1 offers customers the capabilities for outgoing calls only (DOD), incoming calls only (DID), or a combination of both inbound and outbound calls. Direct Outward Dialing permits end users behind a PBX, or DS1-capable system, to dial out directly without the aid of an attendant. Direct Inward Dialing permits calls to terminate directly to a number behind a PBX or DS1-capable system, without the aid of an attendant. DID/DOD permits two-way trunking.

If the Customer discontinues its term commitment prior to the expiration of the agreed upon contract, the termination liability will be equal to the monthly charge multiplied by the number of months remaining on the contract.

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Issued by: Steve Bogdan, Director – Regulatory and Compliance  
Broadview Networks, Inc.  
2100 Renaissance Boulevard  
King of Prussia, PA 19406

Effective: April 3, 2007

(C)  
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**SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)****4.2 Service Offerings (Cont'd)****4.2.2.2 Business Calling Plans (Cont'd)****Broadspeed Voice T1****Non-Recurring Charges**

Broadspeed Voice T1 service is subject to the non-recurring charges shown below. Rates are listed in Section 5, following.

Installation: A non-recurring Installation charge is applicable for each Broadspeed Voice T1 facility. Billing will commence at the earlier of: 1) the date on which installation is complete and services are turned up; or 2) 15 days after written notification to Customer of Broadview's readiness to schedule service turn up.

Service Order: A non-recurring Service Order charge is applicable for each Broadspeed Voice T1 facility.

Change Order: A non-recurring Change Order charge is applicable for each Broadspeed Voice T1 facility where after initial installation, the Customer requests changing telecommunications services associated with Broadspeed Voice T1.

**Monthly Recurring Charges**

Broadspeed Voice T1 service is subject to monthly recurring charges on a per facility basis. All DS1 facilities are subject to a fixed monthly recurring charge. DS1 facilities that are greater than 0.1 miles and less than twenty miles are subject to a monthly recurring mileage charge in addition to the fixed monthly recurring charge. Rates are listed in Section 5 following. As of February 19, 2005, new Broadspeed Voice T1 subscribers will be subject to a fixed monthly recurring mileage component and a per mile component as listed in Section 5. DS1 facility mileage calculated at .5 or less will be rounded down. DS1 facility mileage calculated at .6 or higher will be rounded up (Example - If DS1 facility mileage equals 1.5 miles, the per mile component of the monthly recurring mileage would equal 1 mile. If DS1 facility mileage equals 1.6 miles, the per mile component of the monthly recurring mileage would equal 2 miles).

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**SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)****4.2 Service Offerings (Cont'd)****4.2.2.2 Business Calling Plans (Cont'd)****Broadspeed Voice T1****Local Calls**

Broadspeed Voice T1 provides Local Calling Service. Local usage is non-time-of-day sensitive and is billed on a flat-rate basis. Calls are billed in one (1) minute increments.

Broadview Networks concurs with the local exchange and local service areas defined by the incumbent local exchange company.

Simplicity Flat Rate Local Voice T-1 service is limited to 100,000 minutes per month of outbound local usage allowance per Voice T-1. Usage exceeding the monthly allowance will be billed at the per minute rate listed in Section 5 of this tariff.

For customers with Simplicity Flat Rate Local Voice T-1 service the local usage allowance applies only to outbound direct dialed calls. The service cannot be used with autodialers which are devices that allow users to dial pre-programmed telephone numbers, or used for outbound call center applications such as telemarketing or market research. This service is available only to business customers and is only for voice use. Broadview Networks, Inc., reserves the right to change the calling plan of customers with inappropriate usage or who are not in compliance with the restrictions set forth in this tariff. Customers who exceed the allowance per Voice T-1 for three (3) consecutive months may have their rates adjusted to the standard Voice T-1 monthly facility charges and standard local per minute rates.

**IntraLATA Toll Calls**

Broadspeed Voice T1 provides IntraLATA Toll Calling. IntraLATA Toll usage is non-time-of-day sensitive and is billed on a flat-rate basis. Calls are billed in full minute increments.

**Long Distance Calls**

Broadspeed Voice T1 provides Long Distance Calling. Long Distance usage is non-time-of-day sensitive and is billed on a flat-rate basis.

(C)  
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**SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)**

All material on this page is new.

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**4.2 Service Offerings (Cont'd)****4.2.2.2 Business Calling Plans (Cont'd)****Business One**

Business One is a bundled offer that provides business customers with dial tone, local calling service, intraLATA toll service, long distance service, toll free (800) service and Internet access service. Standard access line and Internet access charges are included in the monthly recurring charge. Customers must order a minimum of 2 lines and must sign a 1-year contract. To the extent that the free minutes go unused in the period offered, they will expire and no additional credit will be given.

If the Customer discontinues its term commitment prior to the expiration of the agreed upon contract, the termination liability will be equal to the monthly charge multiplied by the number of months remaining on the contract.

Business One rates are listed in Section 5 of this tariff.

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**SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)****4.2 Service Offerings (Cont'd)****4.2.2.2 Business Calling Plans (Cont'd)****Broadview Integrated T1****Description**

Broadview Integrated T1 service will no longer be available to new subscribers as of April 3, 2007. (C)

Broadview Integrated T1 service provides a high capacity DS1 (1.544 Mbps) transmission link from an end user's premises to Broadview Networks' switching center. Broadview Integrated T1 service allows customers to integrate voice and data on the same circuit or facility. The minimum configuration of an Integrated T1 is one of the three following configurations: 1) 8 lines of voice service and 256k Internet access port; 2) 6 lines of voice service and 384k Internet access port; or 3) 4 lines of voice service and 512k Internet access port. At no time is the configuration permitted to be below one of these minimum configurations.

Broadview Integrated T1 offers customers the capabilities for local, intraLATA toll, long distance, 411, 911, dial around and toll-free calls. Customers must select Broadview as their carrier for local, intraLATA toll and long distance calling. Broadview Integrated T1 also offers customers the capabilities for incoming calls only (DID). Direct Inward Dialing permits calls to terminate directly to a number behind a PBX or DS1-capable system, without the aid of an attendant.

Customers are initially given the opportunity to subscribe to the Company's services for 1-year or 3-year term commitments, with a 1-year term being the minimum contractual obligation. At the expiration of the term contracts, Customers are given the opportunity to subscribe to the Company's services on a month-to-month basis. All Customers agree to meet and will be billed a minimum of \$100.00 in monthly calling volumes, including local service, intraLATA toll, intrastate, interstate and international long distance calling over the Company's T-1 lines.

Customers are also given the opportunity to select from two mutually exclusive price plans. A measured-rate price plan has a monthly fee for each voice line and usage charges for local, intraLATA toll, and domestic and international Long Distance based on a cost per minute. Calls are metered and charges are determined by the duration of the call times the cost per minute. A flat-rate pricing plan gives the Customer the option to select unlimited local and intraLATA toll calls for one fixed price per line and metered domestic and international Long Distance based on a cost per minute. All voice lines provisioned on an Integrated T1 must be assigned identical calling plans. Mixing measured-rate and flat-rate calling plans on an Integrated T1 service is not permitted.

If the Customer discontinues its term commitment prior to the expiration of the agreed upon contract or requires their configuration of voice and data lines to fall below the minimum thresholds, the termination liability will be equal to \$400 multiplied by the number of months remaining on the contract.

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**SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)****4.2 Service Offerings (Cont'd)****4.2.2.2 Business Calling Plans (Cont'd)****Broadview Integrated T1, Continued****Non-Recurring Charges**

Broadview Integrated T1 service is subject to the non-recurring charges shown below.

Installation: A non-recurring Installation charge is applicable for each Broadview Integrated T1 facility. Billing will commence at the earlier of: 1) the date on which installation is complete and services are turned up; or 2) 15 days after written notification to Customer of Broadview's readiness to schedule service turn up.

Service Order: A non-recurring Service Order charge is applicable for each Broadview Integrated T1 facility.

Change Order: A non-recurring Change Order charge is applicable for each Broadview Integrated T1 facility where after initial installation, the Customer requests changing telecommunications services associated with Broadview Integrated.

**Monthly Recurring Charges**

Broadview Integrated T1 service is subject to monthly recurring charges on a per facility basis. Rates are listed in Section 5.16 of this tariff.

DS1 Facility: A monthly recurring fee for each DS1 facility provisioned. In addition to the DS1 facility fee, a mileage fee is added to those circuits that are greater than 0.1 miles and less than 20 miles from a Broadview Networks Integrated T1 service collocation. No services are provisioned beyond 20 miles from a Broadview Networks T1 collocation. As of February 19, 2005, new Broadview Integrated T1 subscribers will be subject to a fixed monthly recurring mileage component and a per mile component as listed in Section 5. DS1 facility mileage calculated at .5 or less will be rounded down. DS1 facility mileage calculated at .6 or higher will be rounded up (Example - If DS1 facility mileage equals 1.5 miles, the per mile component of the monthly recurring mileage would equal 1 mile. If DS1 facility mileage equals 1.6 miles, the per mile component of the monthly recurring mileage would equal 2 miles).

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**SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)****4.2 Service Offerings (Cont'd)****4.2.2.2 Business Calling Plans (Cont'd)****Broadview Integrated T1, Continued****Monthly Recurring Charges (Cont'd)**

Internet Access Port: Customers must select one of five (5) discrete bandwidth choices for Internet access.

Equipment Rental: A fee for rental of a Broadview-provided Integrated Access Device that will reside at the customer's premises for the duration of the service period. The equipment remains the property of Broadview Networks and must be returned upon service disconnection else Customer will be levied a fee up to \$1000.

Voice Lines: Customers may opt for analog voice lines and/or digital trunks. Fees are per working voice channel. Customers may select all lines assigned to the measured rate calling plan or all lines assigned to the Flat-rate calling plan. Calling plan assignments cannot be mixed on the same Integrated T1 service.

Customers that select the Flat-rate calling plan with Unlimited Local and intraLATA calling are further subject to these conditions: Line rate includes all local and intraLATA outbound direct dialed calls. Unlimited usage applies to outbound direct dialed calls only. Service cannot be used with autodialer, call center or certain automated switching equipment. Available for voice use only. Broadview reserves the right to change the calling plan of customers with inappropriate usage or who are not in compliance with the restrictions set forth in this tariff.

Material on this page was previously located on page 4.6.

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**SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)****4.2 Service Offerings (Cont'd)****4.2.2.2 Business Calling Plans (Cont'd)****Broadview Integrated T1, Continued****Voice Lines (Cont'd)**

A PRI trunk type is available for purchase under the measured rate calling plan. When a customer selects any number of lines as PRI trunk type, the following conditions apply:

- One DS0 channel on the DS1 facility is reserved as the data channel or "D-channel" of the PRI arrangement for purposes of providing signaling for up to 19 other DS0's provisioned as bearer channels or B-channels on that same facility.
- The Customer is not charged for the D-channel, nor does the D-channel count toward the minimum configuration requirements defined earlier in this section.
- Each B-channel is levied monthly recurring line charges described as "PRI Trunk" in this section.
- PRI Trunk types may not be provisioned with Digital Trunk types on the same DS1 facility.
- Each PRI Trunk includes Call ID (Number Only) at no additional charge.
- Customer's PBX must support NI-1 protocol. The PRI Trunk type supports NI-1 or 5ESS simulation only. It will not support NI-2 protocol.

**Caller ID With Name:** This feature provides the originating telephone number and also the name associated with the line. The information is displayed on a Customer provided display device attached to the Customer's telephone line. Caller ID With Name is only available to subscribers with one or three year commitments.

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**SECTION 4 - DESCRIPTION OF SERVICES** (Cont'd)4.2 **Service Offerings** (Cont'd)4.2.2.2 **Business Calling Plans** (Cont'd)**Broadview Integrated T1, Continued****Local Calls**

Broadview Integrated T1 provides Local Calling Service. Local usage is non-time-of-day sensitive and is billed on per minute basis. Broadview Networks concurs with the local exchange and local service areas defined by the incumbent local exchange company.

**IntraLATA Toll Calls**

Broadview Integrated T1 provides IntraLATA Toll Calling Service furnished for communications between different local calling areas within a LATA. A LATA is an area defined in the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0191. A call that terminates within the same LATA but outside the local calling area is considered an IntraLATA Toll Service call. IntraLATA Toll usage is non-time-of-day sensitive and billed on a per minute basis.

Broadview concurs with the standard intraLATA boundaries defined by the incumbent local exchange company.

**Long Distance Calls**

Broadview Integrated T1 provides intrastate and interstate long distance calling service. Long distance usage is non-time-of-day sensitive.

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**SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)****4.2 Service Offerings (Cont'd)****4.2.2.2 Business Calling Plans (Cont'd)****NoNonCents Business Unlimited Local**

With the NoNonCents Business Unlimited Local package, the customer may receive unlimited local usage, and one per minute rate for regional, intrastate and interstate long distance. Monthly recurring charges for NoNonCents Business Unlimited Local are in addition to monthly Standard Access Line rates. Additional terms and conditions for this plan are listed in Section 5.3. This plan is not available to new subscribers as of February 1, 2007.

**NoNonCents Business Unlimited Local/Regional**

With the NoNonCents Business Unlimited Local/Regional package, the customer may receive unlimited local and regional long distance usage and one per minute rate for intrastate and interstate long distance. Monthly recurring charges for NoNonCents Business Unlimited Local/Regional are in addition to monthly Standard Access Line rates. Additional terms and conditions for this plan are listed in Section 5.3. This plan is not available to new subscribers as of February 1, 2007.

**NoNonCents Business Unlimited Local/Regional/Long Distance**

With the NoNonCents Business Unlimited Local/Regional/Long Distance package, the customer may receive unlimited local, regional, intrastate and interstate long distance usage. Monthly recurring charges for NoNonCents Business Unlimited Local/Regional/Long Distance are in addition to monthly Standard Access Line rates. Additional terms and conditions for this plan are listed in Section 5.3. This plan is not available to new subscribers as of February 1, 2007.

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**SECTION 4 - DESCRIPTION OF SERVICES** (Cont'd)**4.2 Service Offerings** (Cont'd)**4.2.2.2 Business Calling Plans** (Cont'd)

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**Broadspeed PRI****Description**

Broadspeed PRI service will no longer be available to new subscribers as of April 3, 2007.

Broadspeed PRI is a local exchange access service that provides direct digital connections via 1.544 facility between customers with ISDN-PRI compatible Customer Premises Equipment (CPE) and ISDN-PRI equipped switches. This service is available on a one (1) or three (3) year term commitment.

Broadspeed Primary Rate Interface (PRI) provides local exchange access loop services such as Direct Inward Dialing (DID), Direct Outward Dialing (DOD), and business dial tone lines. It can also be used as loop transport for circuit data applications. Broadspeed PRI is provisioned on the 1.544 megabits per second (Mbps) bandwidth and uses ISDN architecture of 23 B or bearer channels and 1 D or data channel, or 24 B channels to provide the customer with the capabilities of a simultaneous access, transmission, and switching of voice, data and video applications via channelized transport.

If the Customer discontinues its term commitment prior to the expiration of the agreed upon contract, the termination liability will be equal to the monthly charge multiplied by the number of months remaining on the contract.

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**SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)****4.2 Service Offerings (Cont'd)****4.2.2.2 Business Calling Plans (Cont'd)****Broadspeed PRI, Continued****Features**

Broadspeed PRI is offers the following feature functionalities:

- (a) Calling Party Number (CPN) – CPN allows the user to have access to the directory number of the calling party.
- (b) Call-by-Call (CBC) – CBC allows B channels to be configured to access multiple services such as data, voice and video applications on a per call basis and eliminates the need for separate facilities for individual services.
- (c) Multiple Facility Signaling Control – MFSC allows the D channel of one PRI arrangement to provide signaling for up to 19 PRIs. A back up D channel is required for this arrangement.
- (d) Calling Line Identification – Delivers the calling party's telephone number, if available, to the Broadspeed PRI subscriber. The number will be delivered if the call originates either in the same switch as the subscriber or is connected to the switch by SS7. This feature is available per port.
- (e) Caller ID With Name - This feature provides the originating telephone number and also the name associated with the line. The information is displayed on a Customer provided display device attached to the Customer's telephone line.

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**SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)****4.2 Service Offerings (Cont'd)****4.2.2.2 Business Calling Plans (Cont'd)****Broadspeed PRI, Continued****Non-Recurring Charges**

Broadspeed PRI service is subject to the non-recurring charges shown below. Rates are listed in Section 5.3.

**Installation:** A non-recurring Installation charge is applicable for each Broadspeed PRI facility. Billing will commence at the earlier of: 1) the date on which installation is complete and services are turned up; or 2) 15 days after written notification to Customer of Broadview's readiness to schedule service turn up.

**Service Order:** A non-recurring Service Order charge is applicable for each Broadspeed PRI facility.

**Change Order:** A non-recurring Change Order charge is applicable for each Broadspeed PRI facility where after initial installation, the Customer requests changing telecommunications services associated with Broadspeed PRI.

**Monthly Recurring Charges**

Broadspeed PRI service is subject to monthly recurring charges on a per facility basis. All PRI facilities are subject to a fixed monthly recurring charge. PRI facilities that are greater than 0.1 miles and less than twenty miles are subject to a monthly recurring mileage charge in addition to the fixed monthly recurring charge. Customers have the option of Measured Rate PRI Service or Flat Rate Local PRI Service. The monthly recurring charge for these services varies based on the calling plan chosen. Rates are listed in Section 5. As of February 19, 2005, new Broadspeed PRI subscribers will be subject to a fixed monthly recurring mileage component and a per mile component as listed in Section 5. DS1 facility mileage calculated at .5 or less will be rounded down. DS1 facility mileage calculated at .6 or higher will be rounded up (Example - If DS1 facility mileage equals 1.5 miles, the per mile component of the monthly recurring mileage would equal 1 mile. If DS1 facility mileage equals 1.6 miles, the per mile component of the monthly recurring mileage would equal 2 miles).

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**SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)****4.2 Service Offerings (Cont'd)****4.2.2.2 Business Calling Plans (Cont'd)****Broadspeed PRI, Continued****Local Calls**

Broadspeed PRI provides Local Calling Service. Local usage is non-time-of-day sensitive and is billed on per minute basis.

Local exchange and local service areas are defined in Section 4.1.

Simplicity Flat Rate Local PRI service is limited to 100,000 minutes per month of outbound local usage allowance per PRI. Usage exceeding the monthly allowance will be billed at the per minute rate listed in Section 5 of this tariff.

For customers with Simplicity Flat Rate Local PRI service the local usage allowance applies only to outbound direct dialed calls. The service cannot be used with autodialers which are devices that allow users to dial pre-programmed telephone numbers, or used for outbound call center applications such as telemarketing or market research. This service is available only to business customers and is only for voice use. Broadview Networks, Inc., reserves the right to change the calling plan of customers with inappropriate usage or who are not in compliance with the restrictions set forth in this tariff. Customers who exceed the allowance per Simplicity Flat Rate Local PRI T-1 for three (3) consecutive months may have their rates adjusted to the standard measured Broadspeed PRI monthly facility charges and the standard local per minute rates.

**IntraLATA Toll Calls**

Broadspeed PRI provides IntraLATA Toll Calling Service which is furnished for communications between different local calling areas within a LATA. A LATA is an area defined in the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0191. A call that terminates within the same LATA but outside the local calling area is considered an IntraLATA Toll Service call. IntraLATA Toll usage is non-time-of-day sensitive and is billed on a per minute basis.

**Long Distance Calls**

Broadspeed PRI provides intrastate and interstate long distance calling service.

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SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)

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**SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)****4.2 Service Offerings (Cont'd)****4.2.2.2 Business Calling Plans (Cont'd)****Gold Plan**

Gold Plan offers subscribers five different bundled options depending on the customer's data service requirements. Gold Plan also offers subscribers the option of subscribing to standard local exchange service in addition to Unlimited local exchange service. Customers must subscribe to a minimum of one Unlimited local exchange line. Each Unlimited line includes local, intraLATA toll, intrastate long distance and interstate long distance at no additional charge.

There are no monthly charges or minimum usage associated with intraLATA toll, interstate and intrastate rates. Customers must sign a term commitment and must take the complete Broadview Networks bundle of local, toll, long distance and Internet access to qualify for this offer. This service is subject to the availability of facilities. All components of the Gold Plan must be provisioned to the same location and service address. If the data portion (SDSL or Dedicated T1) is disconnected, local exchange lines revert to standard pricing. Gold Plan subscribers may subscribe to a maximum of ten local exchange lines.

All material on this page is new.

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**SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)****4.2 Service Offerings (Cont'd)****4.2.2.2 Business Calling Plans (Cont'd)****Platinum Plan**

Platinum Plan offers subscribers five different bundled options depending on the customer's data service requirements. Each Unlimited local exchange line includes local, intraLATA toll, intrastate long distance and interstate long distance at no additional charge. Customers must sign a term commitment and must take the complete Broadview Networks bundle of local, toll, long distance and Internet access to qualify for this offer. This service is subject to the availability of facilities. All components of the Platinum Plan must be provisioned to the same location and service address. If the data portion (SDSL or Dedicated T1) is disconnected, local exchange lines revert to standard pricing. Platinum Plan subscribers may subscribe to a maximum of ten local exchange lines.

All material on this page is new.

SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)

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**SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)****4.2 Service Offerings (Cont'd)****4.2.2.2 Business Calling Plans (Cont'd)****Simplicity Ultra Voice T1****Description**

Simplicity Ultra Voice T1 service will no longer be available to new subscribers as of April 3, 2007.

Simplicity Ultra Voice T1 service provides digital trunk connections from an end user's Private Branch Exchange (PBX) or other DS1-capable equipment to Broadview Networks' switching center. Simplicity Ultra Voice T1 is a DS1 (1.544 Mbps) transmission link providing 24 voice-grade DS0 communications channels per facility. This service is available on a one (1) or three (3) year term commitment.

Simplicity Ultra Voice T1 offers customers the capabilities for outgoing calls only (DOD), incoming calls only (DID), or a combination of both inbound and outbound calls. Direct Outward Dialing permits end users behind a PBX, or DS1-capable system, to dial out directly without the aid of an attendant. Direct Inward Dialing permits calls to terminate directly to a number behind a PBX or DS1-capable system, without the aid of an attendant. DID/DOD permits two-way trunking.

If the Customer discontinues its term commitment prior to the expiration of the agreed upon contract, the termination liability will be equal to the monthly charge multiplied by the number of months remaining on the contract.

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**SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)****4.2 Service Offerings (Cont'd)****4.2.2.2 Business Calling Plans (Cont'd)****Simplicity Ultra Voice T1, Continued****Non-Recurring Charges**

Simplicity Ultra Voice T1 service is subject to the non-recurring charges shown below. Rates are listed in Section 5.3.2 of this tariff.

**Installation:** A non-recurring installation charge is applicable for each Simplicity Ultra Voice T1 facility. Billing will commence at the earlier of: 1) the date on which installation is complete and services are turned up; or 2) 15 days after written notification to Customer of Broadview's readiness to schedule service turn up.

**Service Order:** A non-recurring Service Order charge is applicable for each Simplicity Ultra Voice T1 facility.

**Change Order:** A non-recurring Change Order charge is applicable for each Simplicity Ultra Voice T1 facility where after initial installation, the Customer requests changing telecommunications services associated with Simplicity Ultra Voice T1.

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|**Monthly Recurring Charges**

Simplicity Ultra Voice T1 service is subject to monthly recurring charges on a per facility basis. All DS1 facilities are subject to a fixed monthly recurring charge depending on which Simplicity Ultra Voice T1 Plan the customer subscribes to. Monthly Recurring Charges are listed in Section 5.3.2 of this tariff.

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**SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)****4.2 Service Offerings (Cont'd)****4.2.2.2 Business Calling Plans (Cont'd)****Simplicity Ultra Voice T1, Continued****Local Calls**

Simplicity Ultra Voice T1 provides Local Calling Service. Local usage is non-time-of-day sensitive and is billed on per minute basis. Broadview Networks concurs with the local exchange and local service areas defined by the incumbent local exchange company.

Simplicity Ultra Voice T-1 service is limited to 100,000 minutes per month of outbound local usage allowance per Voice T-1. Usage exceeding the monthly allowance will be billed at the per minute rate listed in Section 5 of this tariff. (C)

For customers with Simplicity Ultra Voice T-1 service, the local usage allowance applies only to outbound direct dialed calls. The service cannot be used with autodialers which are devices that allow users to dial pre-programmed telephone numbers, or used for outbound call center applications such as telemarketing or market research. This service is available only to business customers and is only for voice use. Broadview Networks, Inc., reserves the right to change the calling plan of customers with inappropriate usage or who are not in compliance with the restrictions set forth in this tariff.

**IntraLATA Toll Calls**

Simplicity Ultra Voice T1 provides IntraLATA Toll Calling Service which is furnished for communications between different local calling areas within a LATA. A LATA is an area defined in the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0191. A call that terminates within the same LATA but outside the local calling area is considered an IntraLATA Toll Service call. IntraLATA Toll usage is non-time-of-day sensitive and is billed on a per minute basis. Broadview concurs with the standard intraLATA boundaries defined by the incumbent local exchange company.

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**SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)****4.2 Service Offerings (Cont'd)****4.2.2.2 Business Calling Plans (Cont'd)****Simplicity Ultra Voice T1, Continued****Long Distance Calls**

Simplicity Ultra Voice T1 provides intrastate and interstate long distance calling service.

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**IntraLATA Toll/Long Distance Usage Plans**

Simplicity Ultra Voice T1 offers various IntraLATA Toll/Long Distance usage plans. Each plan has a monthly outbound IntraLATA Toll/Long Distance usage allowance per voice T1. Usage exceeding the monthly allowance will be billed at per minute rates shown in Section 5.3.2.

Plan A is limited to 10,000 minutes per month of outbound IntraLATA Toll/Long Distance usage.

Plan B is limited to 15,000 minutes per month of outbound IntraLATA Toll/Long Distance usage.

Plan C is limited to 25,000 minutes per month of outbound IntraLATA Toll/Long Distance usage.

Plan D is limited to 50,000 minutes per month of outbound IntraLATA Toll/Long Distance usage.

Plan E is limited to 75,000 minutes per month of outbound IntraLATA Toll/Long Distance usage.

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**SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)****4.2 Service Offerings (Cont'd)****4.2.2.2 Business Calling Plans (Cont'd)****Simplicity Ultra PRI****Description**

Simplicity Ultra PRI service will no longer be available to new subscribers as of April 3, 2007.

Simplicity Ultra Primary Rate Interface (PRI) is a local exchange access service that provides direct digital connections via 1.544 facility between customers with ISDN-PRI compatible Customer Premises Equipment (CPE) and ISDN-PRI equipped switches. This service is available on a one (1) or three (3) year term commitment.

Simplicity Ultra PRI provides local exchange access loop services such as Direct Inward Dialing (DID), Direct Outward Dialing (DOD), and business dial tone lines. It can also be used as loop transport for circuit data applications. Simplicity Ultra PRI is provisioned on the 1.544 megabits per second (Mbps) bandwidth and uses ISDN architecture of 23 B or bearer channels and 1 D or data channel, or 24 B channels to provide the customer with the capabilities of a simultaneous access, transmission, and switching of voice, data and video applications via channelized transport.

If the Customer discontinues its term commitment prior to the expiration of the agreed upon contract, the termination liability will be equal to the monthly charge multiplied by the number of months remaining on the contract.

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**SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)****4.2 Service Offerings (Cont'd)****4.2.2.2 Business Calling Plans (Cont'd)****Simplicity Ultra PRI, Continued****Features**

Simplicity Ultra PRI is offers the following feature functionalities:

- (a) Calling Party Number (CPN) – CPN allows the user to have access to the directory number of the calling party.
- (b) Call-by-Call (CBC) – CBC allows B channels to be configured to access multiple services such as data, voice and video applications on a per call basis and eliminates the need for separate facilities for individual services.
- (c) Multiple Facility Signaling Control – MFSC allows the D channel of one PRI arrangement to provide signaling for up to 19 PRIs. A back up D channel is required for this arrangement.
- (d) Calling Line Identification – Delivers the calling party's telephone number, if available, to the Simplicity Ultra PRI subscriber. The number will be delivered if the call originates either in the same switch as the subscriber or is connected to the switch by SS7. This feature is available per port.
- (e) Caller ID With Name - This feature provides the originating telephone number and also the name associated with the line. The information is displayed on a Customer provided display device attached to the Customer's telephone line.

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**SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)****4.2 Service Offerings (Cont'd)****4.2.2.2 Business Calling Plans (Cont'd)****Simplicity Ultra PRI, Continued****Non-Recurring Charges**

Simplicity Ultra PRI service is subject to the non-recurring charges shown below. Rates are listed in Section 5.3.2.

**Installation:** A non-recurring Installation charge is applicable for each Simplicity Ultra PRI facility. Billing will commence at the earlier of: 1) the date on which installation is complete and services are turned up; or 2) 15 days after written notification to Customer of Broadview's readiness to schedule service turn up.

**Service Order:** A non-recurring Service Order charge is applicable for each Simplicity Ultra PRI facility.

**Change Order:** A non-recurring Change Order charge is applicable for each Simplicity Ultra PRI facility where after initial installation, the Customer requests changing telecommunications services associated with Simplicity Ultra PRI.

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**Monthly Recurring Charges**

Simplicity Ultra PRI service is subject to monthly recurring charges on a per facility basis. All DS1 facilities are subject to a fixed monthly recurring charge depending on which Simplicity Ultra PRI Plan the customer subscribes to. Monthly Recurring Charges are listed in Section 5.3.2 of this tariff.

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**SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)****4.2 Service Offerings (Cont'd)****4.2.2.2 Business Calling Plans (Cont'd)****Simplicity Ultra PRI, Continued****Local Calls**

Simplicity Ultra PRI provides Local Calling Service. Local usage is non-time-of-day sensitive and is billed on per minute basis. Broadview Networks concurs with the local exchange and local service areas defined by the incumbent local exchange company.

Simplicity Ultra PRI service is limited to 100,000 minutes per month of outbound local usage allowance per Voice T-1. Usage exceeding the monthly allowance will be billed at the per minute rate listed in Section 5 of this tariff. (C)

For customers with Simplicity Ultra PRI service, the local usage allowance applies only to outbound direct dialed calls. The service cannot be used with autodialers which are devices that allow users to dial pre-programmed telephone numbers, or used for outbound call center applications such as telemarketing or market research. This service is available only to business customers and is only for voice use. Broadview Networks, Inc., reserves the right to change the calling plan of customers with inappropriate usage or who are not in compliance with the restrictions set forth in this tariff.

**IntraLATA Toll Calls**

Simplicity Ultra PRI provides IntraLATA Toll Calling Service which is furnished for communications between different local calling areas within a LATA. A LATA is an area defined in the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0191. A call that terminates within the same LATA but outside the local calling area is considered an IntraLATA Toll Service call. IntraLATA Toll usage is non-time-of-day sensitive and is billed on a per minute basis. Broadview concurs with the standard intraLATA boundaries defined by the incumbent local exchange company.

**SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)**

**4.2 Service Offerings (Cont'd)**

**4.2.2.2 Business Calling Plans (Cont'd)**

**Simplicity Ultra PRI, Continued**

**Long Distance Calls**

Simplicity Ultra PRI provides intrastate and interstate long distance calling service.

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**IntraLATA Toll/Long Distance Usage Plans**

Simplicity Ultra PRI offers various IntraLATA Toll/Long Distance usage plans. Each plan has a monthly outbound IntraLATA Toll/Long Distance usage allowance per PRI. Usage exceeding the monthly allowance will be billed at per minute rates shown in Section 5.3.2.

Plan A is limited to 10,000 minutes per month of outbound IntraLATA Toll/Long Distance usage.

Plan B is limited to 15,000 minutes per month of outbound IntraLATA Toll/Long Distance usage.

Plan C is limited to 25,000 minutes per month of outbound IntraLATA Toll/Long Distance usage.

Plan D is limited to 50,000 minutes per month of outbound IntraLATA Toll/Long Distance usage.

Plan E is limited to 75,000 minutes per month of outbound IntraLATA Toll/Long Distance usage.

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**SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)****4.2 Service Offerings (Cont'd)****4.2.2.2 Business Calling Plans (Cont'd)****Integrated T1 Complete****Description**

Integrated T1 Complete service will no longer be available to new subscribers as of April 3, 2007.

Integrated T1 Complete service provides a high capacity DS1 (1.544 Mbps) transmission link from an end user's premises to Broadview Networks' switching center. Integrated T1 Complete service allows customers to integrate voice and data on the same circuit or facility. Integrated T1 Complete includes all twenty-four channels of the T1 provisioned for voice and Internet services in any combination from four to twenty voice lines with the remaining channels provisioned as Internet access. After the Customer has selected the combination of voice and Internet channels totaling twenty-four, the Customer selects from among three usage allocations of Local and IntraLATA Toll/Long Distance minutes of use. Subscribers may choose Low, Medium or High plans.

Integrated T1 Complete offers customers the capabilities for local, intraLATA toll, long distance, 411, 911, dial around and toll-free calls. Customers must select Broadview as their carrier for local, intraLATA toll and long distance calling. Integrated T1 Complete also offers customers the capabilities for incoming calls only (DID). Direct Inward Dialing permits calls to terminate directly to a number behind a PBX or DS1-capable system, without the aid of an attendant.

Customers are initially given the opportunity to subscribe to the Company's services for 1-year or 3-year term commitments, with a 1-year term being the minimum contractual obligation. At the expiration of the term contracts, Customers are given the opportunity to subscribe to the Company's services on a month-to-month basis.

If the Customer discontinues its term commitment prior to the expiration of the agreed upon contract or requires their configuration of voice and data lines to fall below the minimum thresholds, the termination liability will be equal to \$400 multiplied by the number of months remaining on the contract.

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**SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)**

**4.2 Service Offerings (Cont'd)**

**4.2.2.2 Business Calling Plans (Cont'd)**

**Integrated T1 Complete, Continued**

**Non-Recurring Charges**

Integrated T1 Complete service is subject to the non-recurring charges below.

Installation: A non-recurring Installation charge is applicable for each Integrated T1 Complete facility. Billing will commence at the earlier of: 1) the date on which installation is complete and services are turned up; or 2) 15 days after written notification to Customer of Broadview's readiness to schedule service turn up.

Service Order: A non-recurring Service Order charge is applicable for each Integrated T1 Complete facility.

Change Order: A non-recurring Change Order charge is applicable for each Integrated T1 Complete facility where after initial installation, the Customer requests changing telecommunications services associated with Integrated T1 Complete.

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**SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)****4.2 Service Offerings (Cont'd)****4.2.2.2 Business Calling Plans (Cont'd)****Integrated T1 Complete, Continued****Monthly Recurring Charges**

Integrated T1 Complete service is subject to monthly recurring charges on a per facility basis. Rates are listed in Section 5.17 of this tariff.

DS1 Facility: A monthly recurring fee applies for each DS1 facility provisioned. In addition to the DS1 facility fee, a mileage fee is added to those circuits that are greater than 0.1 miles and less than 20 miles from a Broadview Networks Integrated T1 Complete service collocation. No services are provisioned beyond 20 miles from a Broadview Networks T1 collocation. Integrated T1 Complete subscribers will be subject to a fixed monthly recurring mileage component and a per mile component as listed in Section 5.17. DS1 facility mileage calculated at .5 or less will be rounded down. DS1 facility mileage calculated at .6 or higher will be rounded up (Example - If DS1 facility mileage equals 1.5 miles, the per mile component of the monthly recurring mileage would equal 1 mile. If DS1 facility mileage equals 1.6 miles, the per mile component of the monthly recurring mileage would equal 2 miles).

Equipment Rental: A fee for rental of a Broadview-provided Integrated Access Device that will reside at the customer's premises for the duration of the service period. The equipment remains the property of Broadview Networks and must be returned upon service disconnection else Customer will be levied a fee up to \$1000.

All material on this page is new.

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**SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)****4.2 Service Offerings (Cont'd)****4.2.2.2 Business Calling Plans (Cont'd)****Integrated T1 Complete, Continued****Monthly Recurring Charges (Cont'd)**

Voice Lines: Customers may opt for analog voice lines and/or digital trunks. Fees are per working voice channel.

A PRI trunk type is available for purchase under the Integrated T1 Complete service. When a customer selects any number of lines as PRI trunk type, the following conditions apply:

- One DS0 channel on the DS1 facility is reserved as the data channel or "D-channel" of the PRI arrangement for purposes of providing signaling for up to 19 other DS0's provisioned as bearer channels or B-channels on that same facility.
- The Customer is not charged for the D-channel, nor does the D-channel count toward the minimum configuration requirements defined earlier in this section.
- Each B-channel is levied monthly recurring line charges described as "PRI Trunk" in this section.
- PRI Trunk types may not be provisioned with Digital Trunk types on the same DS1 facility.
- Each PRI Trunk includes Call ID (Number Only) at no additional charge. Customer's PBX must support NI-1 protocol. The PRI Trunk type supports NI-1 or 5ESS simulation only. It will not support NI-2 protocol.

Caller ID With Name: This feature provides the originating telephone number and also the name associated with the line. The information is displayed on a Customer provided display device attached to the Customer's telephone line. Caller ID With Name is only available to subscribers with one or three year commitments.

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**SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)****4.2 Service Offerings (Cont'd)****4.2.2.2 Business Calling Plans (Cont'd)****Integrated T1 Complete, Continued****Local Calls**

Integrated T1 Complete provides Local Calling Service. Local usage is non-time-of-day sensitive and is billed on per minute basis. Broadview Networks concurs with the local exchange and local service areas defined by the incumbent local exchange company.

Each Integrated T1 Complete plan includes a monthly allowance of outbound local usage per T1 depending on the usage plan selected. Usage exceeding monthly Low, Medium or High plan allowances will be billed per minute rates shown in Section 5.17.

Local usage allowances apply only to outbound direct dialed calls. The service cannot be used with autodialers which are devices that allow users to dial pre-programmed telephone numbers, or used for outbound call center applications such as telemarketing or market research. This service is available only to business customers and is only for voice use. Broadview Networks, Inc., reserves the right to change the calling plan of customers with inappropriate usage or who are not in compliance with the restrictions set forth in this tariff.

Integrated T1 Complete Low and Medium Plans monthly allowances are 10,000 minutes per month of outbound Local usage. The Integrated T1 Complete High Plan monthly allowance is 15,000 minutes per month of outbound Local usage.

All material on this page is new.

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**SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)****4.2 Service Offerings (Cont'd)****4.2.2.2 Business Calling Plans (Cont'd)****Integrated T1 Complete, Continued****IntraLATA Toll/Long Distance Calls**

Integrated T1 Complete provides IntraLATA Toll Calling Service which is furnished for communications between different local calling areas within a LATA. A LATA is an area defined in the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0191. A call that terminates within the same LATA but outside the local calling area is considered an intraLATA toll service call. IntraLATA toll usage is non-time-of-day sensitive and is billed on a per minute basis. Broadview concurs with the standard intraLATA boundaries defined by the incumbent local exchange company.

Integrated T1 Complete also provides intrastate and interstate long distance calling service.

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Each Integrated T1 Complete plan includes a monthly allowance of outbound IntraLATA Toll/Long Distance usage per T1 depending on the usage plan selected. Monthly allowances can be any combination of intraLATA toll and/or long distance usage. Usage exceeding monthly Low, Medium or High plan allowances will be billed per minute rates shown in Section 5.17.

The Integrated T1 Complete Low Plan monthly allowance is 2,500 minutes per month of outbound IntraLATA Toll/Long Distance usage. The Integrated T1 Complete Medium Plan monthly allowance is 5,000 minutes per month of outbound IntraLATA Toll/Long Distance usage. The Integrated T1 Complete High Plan monthly allowance is 10,000 minutes per month of outbound IntraLATA Toll/Long Distance usage.

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**SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)****4.2 Service Offerings (Cont'd)****4.2.2.2 Business Calling Plans (Cont'd)****Broadspeed Voice T1 II****Description**

- A. Broadspeed Voice T1 service provides digital trunk connections from an end user's Private Branch Exchange (PBX) or other DS1-capable equipment to a Company switching center. Broadspeed Voice T1 is a DS1 (1.544 Mbps) transmission link providing 24 voice-grade DS0 communications channels per facility.
- B. Broadspeed Voice T1 offers customers the capabilities for outgoing calls only (DOD), incoming calls only (DID), or a combination of both inbound and outbound calls. Direct Outward Dialing permits end users behind a PBX, or DS1-capable system, to dial out directly without the aid of an attendant. Direct Inward Dialing permits calls to terminate directly to a number behind a PBX or DS1-capable system, without the aid of an attendant. DID/DOD permits two-way trunking.
- C. Customers are given the opportunity to subscribe to the Company's services for 1 year, 2 year or 3 year terms. If the Customer discontinues its term commitment prior to the expiration of the agreed upon contract, the termination liability will be equal to the monthly charge multiplied by the number of months remaining on the contract. All Customers agree to meet and will be billed a minimum of \$150.00 in monthly calling volumes, including local service, intraLATA toll\*, interstate and international long distance calling\* for each Broadspeed Voice T1 service.

**Non-Recurring Charges**

- A. Installation: A non-recurring Installation charge is applicable for each Broadspeed Voice T1 facility. Billing will commence at the earlier of: 1) the date on which installation is complete and services are turned up; or 2) fifteen days after written notification to Customer of the Company's readiness to schedule service turn up.
- B. Service Order: A non-recurring Service Order charge is applicable for each Broadspeed Voice T1 facility.

\* Indicates Services not regulated under this tariff.

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**SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)****4.2 Service Offerings (Cont'd)****4.2.2.2 Business Calling Plans (Cont'd)****Broadspeed Voice T1 II, Continued****Non-Recurring Charges (Cont'd)**

- C. **Change Order:** A non-recurring Change Order charge is applicable for each Broadspeed Voice T1 facility where after initial installation, the Customer requests changing telecommunications services associated with Broadspeed Voice T1.

**Monthly Recurring Charges**

- A. Broadspeed Voice T1 service is subject to monthly recurring charges on a per facility basis. All DS1 facilities are subject to a fixed monthly recurring charge. DS1 facilities that are greater than 0.1 miles and less than fifteen miles are subject to a monthly recurring mileage charge in addition to the fixed monthly recurring charge. No services are provisioned beyond fifteen miles from a Company T1 collocation. Subscribers will be subject to a fixed monthly recurring mileage component and a per mile component. DS1 facility mileage calculated at .5 or less will be rounded down. DS1 facility mileage calculated at .6 or higher will be rounded up (Example - If DS1 facility mileage equals 1.5 miles, the per mile component of the monthly recurring mileage would equal 1 mile. If DS1 facility mileage equals 1.6 miles, the per mile component of the monthly recurring mileage would equal 2 miles).

\* Indicates services not regulated under this tariff.

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**SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)****4.2 Service Offerings (Cont'd)****4.2.2.2 Business Calling Plans (Cont'd)****Broadspeed Voice T1 II, Continued****Monthly Recurring Charges (Cont'd)**

- B. Subscribers must select one of the following calling plan options shown below.

Measured Plan: All local, intraLATA toll\* and long distance\* calls are timed and rated per usage rates defined herein.

Measured Plan with Minimum Usage Guarantee (“MUG”): Subscribers are obligated to bill \$150 in local, intraLATA toll\* and long distance\* usage each month. If usage for a month totals less than \$150, the subscriber will be billed the Minimum Usage Guarantee of \$150. If usage for a month totals \$150 or more, the subscriber is billed that amount corresponding to their total usage.

Flat Rate Local Plan: Monthly recurring charges include 100,000 minutes per month of local calling. Local calling in excess of the 100,000 minute per month allowance will be billed at the overage per minute rates defined herein. All intraLATA toll and long distance calls are timed and rated per usage rates defined herein.

10k Plan: Monthly recurring charges for the 10k Plan include 10,000 minutes per month of local, intraLATA toll\* and long distance\* calling. All local, intraLATA toll\* and long distance\* calls in excess of the 10,000 minute per month allowance will be billed at the overage per minute rates defined herein.

25k Plan: Monthly recurring charges for the 25k Plan include 25,000 minutes per month of local, intraLATA toll\* and long distance\* calling. All local, intraLATA toll\* and long distance\* calls in excess of the 25,000 minute per month allowance will be billed at the overage per minute rates defined herein.

\* Indicates services not regulated under this tariff.

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**SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)****4.2 Service Offerings (Cont'd)****4.2.2.2 Business Calling Plans (Cont'd)****Broadspeed Voice T1 II, Continued****Monthly Recurring Charges (Cont'd)****B . (Cont'd)**

50k Plan: Monthly recurring charges for the 50k Plan include 50,000 minutes per month of local, intraLATA toll\* and long distance\* calling. All local, intraLATA toll\* and long distance\* calls in excess of the 50,000 minute per month allowance will be billed at the overage per minute rates defined herein.

100k Plan: Monthly recurring charges for the 100k Plan include 100,000 minutes per month of local, intraLATA toll\* and long distance\* calling. All local, intraLATA toll\* and long distance\* calls in excess of the 100,000 minute per month allowance will be billed at the overage per minute rates defined herein.

**Local Calls**

- A. Broadspeed Voice T1 provides local calling service. Local usage is non-time-of-day sensitive and is billed on per minute basis.
- B. The Company concurs with the local exchange and service areas defined by the incumbent local exchange areas.

\* Indicates services not regulated under this tariff.

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SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)4.2 Service Offerings (Cont'd)4.2.2.2 Business Calling Plans (Cont'd)**Broadspeed Voice T1 II, Continued**Local Calls (Cont'd)

- C. The Flat Rate Local Plan is limited to 100,000 minutes per month of outbound local usage allowance per Voice T1. Local Usage exceeding the monthly allowance will be billed at standard Measured Plan per minute rates.
- D. For customers with the Flat Rate Local Plan, the local usage allowance applies only to outbound direct dialed calls. The service cannot be used with autodialers which are devices that allow users to dial pre-programmed telephone numbers, or used for outbound call center applications such as telemarketing or market research. This service is available only to business customers and is only for voice use. The Company reserves the right to change the calling plan of customers with inappropriate usage or who are not in compliance with the restrictions set forth in this tariff. Customers who exceed the Flat Rate Local Plan allowance for three (3) consecutive months may have their rates adjusted to the standard Measured Plan.

IntraLaTA Toll Calls\*

- A. Broadspeed Voice T1 provides IntraLATA Toll Calling Service which is furnished for communications between different local calling areas within a LATA. A LATA is an area defined in the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0191. A call that terminates within the same LATA but outside the local calling area is considered an IntraLATA Toll Service call. IntraLATA Toll usage is non-time-of-day sensitive and is billed on a per minute basis.

Long Distance Calls\*

- A. Broadspeed Voice T1 provides intrastate and interstate long distance calling service. Long distance usage is non-time-of-day sensitive.

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\* Indicates services not regulated under this tariff.

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**SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)****4.2 Service Offerings (Cont'd)****4.2.2.2 Business Calling Plans (Cont'd)****Broadspeed PRI II****Description**

- A. Broadspeed PRI is a local exchange access service that provides direct digital connections via 1.544 facility between customers with ISDN-PRI compatible Customer Premises Equipment (CPE) and ISDN-PRI equipped switches.
- B. Broadspeed Primary Rate Interface (PRI) provides local exchange access loop services such as Direct Inward Dialing (DID), Direct Outward Dialing (DOD), and business dial tone lines. It can also be used as loop transport for circuit data applications. Broadspeed PRI is provisioned on the 1.544 megabits per second (Mbps) bandwidth and uses ISDN architecture of 23 B or bearer channels and 1 D or data channel, or 24 B channels to provide the customer with the capabilities of a simultaneous access, transmission, and switching of voice, data and video applications via channelized transport.
- C. Customers are given the opportunity to subscribe to the Company's services for 1 year, 2 year or 3 year terms. If the Customer discontinues its term commitment prior to the expiration of the agreed upon contract, the termination liability will be equal to the monthly charge multiplied by the number of months remaining on the contract. All Customers agree to meet and will be billed a minimum of \$150.00 in monthly calling volumes, including local service, intraLATA toll\*, interstate and international long distance\* calling for each Broadspeed PRI service.

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**SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)****4.2 Service Offerings (Cont'd)****4.2.2.2 Business Calling Plans (Cont'd)****Broadspeed PRI II, Continued****Features****A. Broadspeed PRI offers the following feature functionalities:**

- Calling Party Number (CPN) – CPN allows the user to have access to the directory number of the calling party.
- Call-by-Call (CBC) – CBC allows B channels to be configured to access multiple services such as data, voice and video applications on a per call basis and eliminates the need for separate facilities for individual services.
- Multiple Facility Signaling Control – MFSC allows the D channel of one PRI arrangement to provide signaling for up to 20 (T) PRIs. A backup D channel is required for this arrangement.
- Calling Line Identification – Delivers the calling party's telephone number, if available, to the Broadspeed PRI subscriber. The number will be delivered if the call originates either in the same switch as the subscriber or is connected to the switch by SS7. This feature is available per port.
- Backup D Channel – provides a backup D channel as a standby spare in the event that the primary D channel fails. Multiple Facility Signaling Control is required for this feature. Backup D channel is available in the DMS switches; and must be NI-2 compatible.
- Caller ID With Name - This feature provides the originating telephone number and also the name associated with the line. The information is displayed on a Customer provided display device attached to the Customer's telephone line.

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**SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)****4.2 Service Offerings (Cont'd)****4.2.2.2 Business Calling Plans (Cont'd)****Broadspeed PRI II, Continued****Non-Recurring Charges**

- A. **Installation**: A non-recurring Installation charge is applicable for each Broadspeed PRI facility. Billing will commence at the earlier of: 1) the date on which installation is complete and services are turned up; or 2) fifteen days after written notification to Customer of the Company's readiness to schedule service turn up.
- B. **Service Order**: A non-recurring Service Order charge is applicable for each Broadspeed PRI facility.
- C. **Change Order**: A non-recurring Change Order charge is applicable for each Broadspeed PRI facility where after initial installation, the Customer requests changing telecommunications services associated with Broadspeed PRI.

**Monthly Recurring Charges**

- A. Broadspeed PRI service is subject to monthly recurring charges on a per facility basis. All PRI facilities are subject to a fixed monthly recurring charge. PRI facilities that are greater than 0.1 miles and less than fifteen miles are subject to a monthly recurring mileage charge in addition to the fixed monthly recurring charge. No services are provisioned beyond fifteen miles from a Company T1 collocation. Subscribers will be subject to a fixed monthly recurring mileage component and a per mile component. DS1 facility mileage calculated at .5 or less will be rounded down. DS1 facility mileage calculated at .6 or higher will be rounded up (Example - If DS1 facility mileage equals 1.5 miles, the per mile component of the monthly recurring mileage would equal 1 mile. If DS1 facility mileage equals 1.6 miles, the per mile component of the monthly recurring mileage would equal 2 miles).

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**SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)****4.2 Service Offerings (Cont'd)****4.2.2.2 Business Calling Plans (Cont'd)****Broadspeed PRI II, Continued****Monthly Recurring Charges (Cont'd)**

B. Subscribers must select one of the following calling plan options shown below.

Measured Plan: All local, intraLATA toll\* and long distance\* calls are timed and rated per usage rates defined herein.

Measured Plan with Minimum Usage Guarantee (“MUG”): Subscribers are obligated to bill \$150 in local, intraLATA toll\* and long distance\* usage each month. If usage for a month totals less than \$150, the subscriber will be billed the Minimum Usage Guarantee of \$150. If usage for a month totals \$150 or more, the subscriber is billed that amount corresponding to their total usage.

10k Plan: Monthly recurring charges for the 10k Plan include 10,000 minutes per month of local, intraLATA toll\* and long distance\* calling. All local, intraLATA toll\* and long distance\* calls in excess of the 10,000 minute per month allowance will be billed at the overage per minute rates defined herein.

25k Plan: Monthly recurring charges for the 25k Plan include 25,000 minutes per month of local, intraLATA toll\* and long distance\* calling. All local, intraLATA toll\* and long distance\* calls in excess of the 25,000 minute per month allowance will be billed at the overage per minute rates defined herein.

50k Plan: Monthly recurring charges for the 50k Plan include 50,000 minutes per month of local, intraLATA toll\* and long distance\* calling. All local, intraLATA toll\* and long distance\* calls in excess of the 50,000 minute per month allowance will be billed at the overage per minute rates defined herein.

100k Plan: Monthly recurring charges for the 100k Plan include 100,000 minutes per month of local, intraLATA toll\* and long distance\* calling. All local, intraLATA toll\* and long distance\* calls in excess of the 100,000 minute per month allowance will be billed at the overage per minute rates defined herein.

\* Indicates services not regulated under this tariff.

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**SECTION 4 - DESCRIPTION OF SERVICES** (Cont'd)**4.2** Service Offerings (Cont'd)**4.2.2.2** Business Calling Plans (Cont'd)**Broadspeed PRI II, Continued**Local Calls

- A. Broadspeed PRI provides local calling service. Local usage is non-time-of-day sensitive and is billed on per minute basis.
- B. The Company concurs with the local exchange and service areas defined by the incumbent local exchange areas.
- C. The Flat Rate Local Plan is limited to 100,000 minutes per month of outbound local usage allowance per PRI. Local usage exceeding the monthly allowance will be billed at standard Measured Plan per minute rates.
- D. For customers with the Flat Rate Local Plan, the local usage allowance applies only to outbound direct dialed calls. The service cannot be used with autodialers which are devices that allow users to dial pre-programmed telephone numbers, or used for outbound call center applications such as telemarketing or market research. This service is available only to business customers and is only for voice use. The Company reserves the right to change the calling plan of customers with inappropriate usage or who are not in compliance with the restrictions set forth in this tariff. Customers who exceed the Flat Rate Local Plan allowance for three (3) consecutive months may have their rates adjusted to the standard Measured Plan.

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**SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)****4.2 Service Offerings (Cont'd)****4.2.2.2 Business Calling Plans (Cont'd)****Broadspeed PRI II, Continued****IntraLATA Toll\* Calls**

- A. Broadspeed PRI provides IntraLATA Toll Calling Service which is furnished for communications between different local calling areas within a LATA. A LATA is an area defined in the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0191. A call that terminates within the same LATA but outside the local calling area is considered an IntraLATA Toll Service call. IntraLATA Toll usage is non-time-of-day sensitive and is billed on a per minute basis.

**Long Distance\* Calls**

- A. Broadspeed PRI provides intrastate and interstate long distance calling service. Long distance usage is non-time-of-day sensitive.

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\* Indicates services not regulated under this tariff.

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**SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)****4.2 Service Offerings (Cont'd)****4.2.2.2 Business Calling Plans (Cont'd)****Broadspeed Integrated T1**Description

- A. Broadspeed Integrated T1 service provides a high capacity DS1 (1.544 Mbps) transmission link from an end user's premises to the Company's switching center. Broadspeed Integrated T1 service allows customers to integrate voice and data on the same circuit or facility. The minimum configuration of an Integrated T1 is one of the three following configurations: 1) 10 lines of voice service; 2) 8 lines of voice service; or 3) 6 lines of voice service. At no time is the configuration permitted to be below one of these minimum configurations. (C)
- B. Broadspeed Integrated T1 offers customers the capabilities for local, intraLATA toll\*, long distance\*, 411, 911, dial around and toll-free\* calls. Customers must select the Company as their carrier for local, intraLATA toll\* and long distance\* calling. Broadspeed Integrated T1 also offers customers the capabilities for incoming calls only (DID). Direct Inward Dialing permits calls to terminate directly to a number behind a PBX or DS1-capable system, without the aid of an attendant. (C)
- C. Customers are initially given the opportunity to subscribe to the Company's services for 2 year or 3 year term commitments, with a 2 year term being the minimum contractual obligation. At the expiration of the term contracts, Customers are given the opportunity to subscribe to the Company's services on a month-to-month basis. All measured-rate Customers agree to meet and will be billed a minimum of \$50.00 in monthly calling volumes, including local service, intraLATA toll\*, interstate and international long distance\* calling over the Company's T1 lines. (C)

\* Indicates services not regulated under this tariff. (C)

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SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)4.2 Service Offerings (Cont'd)4.2.2.2 Business Calling Plans (Cont'd)**Broadspeed Integrated T1**, ContinuedDescription (Cont'd)

- D. Customers are also given the opportunity to select from two mutually exclusive price plans. A measured-rate price plan has a monthly fee for each voice line and usage charges for local, intraLATA toll\*, and domestic and international Long Distance\* based on a cost per minute. Calls are metered and charges are determined by the duration of the call times the cost per minute. A flat-rate pricing plan gives the Customer the option to select unlimited local and intraLATA toll\* calls for one fixed price per line and metered domestic and international Long Distance\* based on a cost per minute. All voice lines provisioned on an Integrated T1 must be assigned identical calling plans. Mixing measured-rate and flat-rate calling plans on an Integrated T1 service is not permitted. (C)
- E. If the Customer discontinues its term commitment prior to the expiration of the agreed upon contract or requires their configuration of voice and data lines to fall below the minimum thresholds, the termination liability will be equal to \$400 multiplied by the number of months remaining on the contract. (C)

\* Indicates services not regulated under this tariff. (C)

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SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)

4.2 Service Offerings (Cont'd)

4.2.2.2 Business Calling Plans (Cont'd)

**Broadspeed Integrated T1**, Continued

Non-Recurring Charges

- A. Installation: A non-recurring Installation charge is applicable for each Broadspeed Integrated T1 facility. Billing will commence at the earlier of: 1) the date on which installation is complete and services are turned up; or 2) fifteen days after written notification to Customer of the Company's readiness to schedule service turn up.
- B. Service Order: A non-recurring Service Order charge is applicable for each Broadspeed Integrated T1 facility.
- C. Change Order: A non-recurring Change Order charge is applicable for each Broadspeed Integrated T1 facility where after initial installation, the Customer requests changing telecommunications services associated with Broadspeed Integrated T1.

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**SECTION 4 - DESCRIPTION OF SERVICES** (Cont'd)**4.2** Service Offerings (Cont'd)**4.2.2.2** Business Calling Plans (Cont'd)**Broadspeed Integrated T1**, ContinuedMonthly Recurring Charges

- A. DS1 Facility: A monthly recurring fee applies for each DS1 facility provisioned. In addition to the DS1 facility fee, a mileage fee is added to those circuits that are greater than 0.1 miles and less than fifteen miles from a Company Integrated T1 service collocation. No services are provisioned beyond fifteen miles from a Company T1 collocation. Broadspeed Integrated T1 subscribers will be subject to a fixed monthly recurring mileage component and a per mile component. DS1 facility mileage calculated at .5 or less will be rounded down. DS1 facility mileage calculated at .6 or higher will be rounded up (Example - If DS1 facility mileage equals 1.5 miles, the per mile component of the monthly recurring mileage would equal 1 mile. If DS1 facility mileage equals 1.6 miles, the per mile component of the monthly recurring mileage would equal 2 miles).
- B. Caller ID With Name: This feature provides the originating telephone number and also the name associated with the line. The information is displayed on a Customer provided display device attached to the Customer's telephone line. Caller ID With Name is only available to subscribers with two or three year commitments.

\* Indicates services not regulated under this tariff.



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**SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)****4.2 Service Offerings (Cont'd)****4.2.2.2 Business Calling Plans (Cont'd)****Broadspeed Integrated T1, Continued****Monthly Recurring Charges (Cont'd)**

- E. Voice Lines: Customers may opt for analog voice lines and/or digital or PRI trunks. Fees are per working voice channel. Customers may select all lines assigned to the measured rate calling plan or all lines assigned to the flat-rate calling plan. Calling plan assignments cannot be mixed on the same Integrated T1 service.
- F. Customers that select the flat-rate calling plan with unlimited local and intraLATA toll\* calling are further subject to these conditions: Line rate includes all local and intraLATA toll\* outbound direct dialed calls. Unlimited usage applies to outbound direct dialed calls only. Service cannot be used with autodialer, call center or certain automated switching equipment. Available for voice use only. The Company reserves the right to change the calling plan of customers with inappropriate usage or who are not in compliance with the restrictions set forth in this tariff.
- G. A PRI trunk type is also available for purchase. When a customer selects any number of lines as PRI trunk type, the following conditions apply:
- One DS0 channel on the DS1 facility is reserved as the data channel or "D-channel" of the PRI arrangement for purposes of providing signaling for up to 19 other DS0's provisioned as bearer channels or B-channels on that same facility.
  - The Customer is not charged for the D-channel, nor does the D-channel count toward the minimum configuration requirements defined earlier in this section.
  - Each B-channel is levied monthly recurring line charges described as "PRI Trunk" in this section.
  - PRI Trunk types may not be provisioned with T1 Digital Trunk types (T1 Channel Assigned Signaling) on the same DS1 facility.
  - Each PRI Trunk includes Call ID (Number Only) at no additional charge. Customer's PBX must support NI-1 protocol. The PRI Trunk type supports NI-1 or 5ESS simulation only. It will not support NI-2 protocol.

\* Indicates services not regulated under this tariff.

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SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)4.2 Service Offerings (Cont'd)4.2.2.2 Business Calling Plans (Cont'd)**Broadspeed Integrated T1, Continued**Monthly Recurring Charges (Cont'd)

- H. Broadspeed Integrated T1 subscribers may subscribe to either a Five Feature Package which includes up to any five of the features below or they may subscribe to the Unlimited Feature Package which may include any and all of the following features.

|                           |                     |
|---------------------------|---------------------|
| Three Way Calling         | Caller ID           |
| Speed Calling             | Multi Ring Service  |
| Anonymous Call Rejection  | Remote Call Forward |
| Call Return               | Call Hold           |
| Repeat Dial               | Call Pickup         |
| Call Block                | Call Trace          |
| Call Forward Busy Line    | Ultra Call Forward  |
| Call Forward Don't Answer | Call Forward        |

Local Calls

- A. Broadspeed Integrated T1 provides local calling service. Local usage is non-time-of-day sensitive and is billed on per minute basis.
- B. The Company concurs with the local exchange and local service areas defined by the incumbent local exchange company.

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**SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)****4.2 Service Offerings (Cont'd)****4.2.2.2 Business Calling Plans (Cont'd)****Broadspeed Integrated T1, Continued****IntraLATA Toll Calls\***

- A. Broadspeed Integrated T1 provides intraLATA toll calling service which is furnished for communications between different local calling areas within a LATA. A LATA is an area defined in the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0191. A call that terminates within the same LATA but outside the local calling area is considered an intraLATA toll call. IntraLATA toll usage is non-time-of-day sensitive and is billed on a per minute basis.
- B. The Company concurs with the standard intraLATA boundaries defined by the incumbent local exchange company.

**Long Distance Calls\***

- A. Broadspeed Integrated T1 provides intrastate and interstate long distance calling service. Long distance usage is non-time-of-day sensitive.

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\* Indicates services not regulated under this tariff.

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**SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)****4.2 Service Offerings (Cont'd)****4.2.2.2 Business Calling Plans (Cont'd)****Broadspeed Dynamic IP****Description**

- A. Broadspeed Dynamic IP service is a dynamic integrated service that provides a high capacity transmission link from an end user's premises to Broadview's switching center and allows customers to integrate voice and data on the same facility. Each Broadspeed Dynamic IP service comes with a minimum configuration of six (6) voice lines. At no time is the configuration permitted to be below the minimum threshold.
- B. Broadspeed Dynamic IP offers customers the capabilities for local, intraLATA toll\*, long distance\*, 411, 911, dial around\* and toll-free\* calls. Customers must select the Company as their carrier for local, intraLATA toll\* and long distance\* calling. Broadspeed Dynamic IP also offers customers the capabilities for incoming calls only (DID). Direct Inward Dialing permits calls to terminate directly to a number behind a PBX or DS1-capable system, without the aid of an attendant.
- C. Customers are initially given the opportunity to subscribe to the Company's services for 1 year, 2 year or 3 year term commitments, with a 1 year term being the minimum contractual obligation. At the expiration of the term contract, Contracts are automatically renewed for a 1 year term at 1 year term rates.
- D. If the Customer discontinues its term commitment prior to the expiration of the agreed upon contract or requires their configuration of voice and data lines to fall below the minimum thresholds, the termination liability will be equal to \$400 multiplied by the number of months remaining on the contract.

\* Indicates services not regulated under this tariff.

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**SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)****4.2 Service Offerings (Cont'd)****4.2.2.2 Business Calling Plans (Cont'd)****Broadspeed Dynamic IP, Continued****Features**

A. Broadspeed Dynamic IP includes the following feature functionalities:

- Caller ID With Name
- Direct Inward Dialing (DID)
- Hunting

**Non-Recurring Charges**

- A. **Installation**: A non-recurring Installation charge is applicable for each facility. Billing will commence at the earlier of: 1) the date on which installation is complete and services are turned up; or 2) fifteen days after written notification to Customer of the Company's readiness to schedule service turn up.
- B. **Service Order**: A non-recurring Service Order charge is applicable for each new order.
- C. **Change Order**: A non-recurring Change Order charge is applicable where, after initial installation, the Customer requests changing telecommunications services associated with Broadspeed Dynamic IP service.

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\* Indicates services not regulated under this tariff.

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**SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)****4.2 Service Offerings (Cont'd)****4.2.2.2 Business Calling Plans (Cont'd)****Broadspeed Dynamic IP, Continued****Monthly Recurring Charges**

- A. Subscribers must select one of the following Measured, Allowance or Unlimited\* Local calling plan options shown below. (C)  
(C)

1. Measured Plan: Includes 1.544 Mbps IP bandwidth with six (6) voice lines. Monthly recurring charges for the Measured Plan do not include any usage. All local, intraLATA toll\* and long distance\* calls are timed and rated per usage rates defined herein.

2. Allowance Plans (C)

10k Plan: Includes 1.544 Mbps IP bandwidth with six (6) voice lines. Monthly recurring charges for the 10k Plan include 10,000 minutes per month of local, intraLATA toll\* and long distance\* calling. All local, intraLATA toll\* and long distance\* calls in excess of the 10,000 minute per month allowance will be billed at the overage per minute rates defined herein.

25k Plan: Includes 1.544 Mbps IP bandwidth with six (6) voice lines. Monthly recurring charges for the 25k Plan include 25,000 minutes per month of local, intraLATA toll\* and long distance\* calling. All local, intraLATA toll\* and long distance\* calls in excess of the 25,000 minute per month allowance will be billed at the overage per minute rates defined herein.

50k Plan: Includes 1.544 Mbps IP bandwidth with six (6) voice lines. Monthly recurring charges for the 50k Plan include 50,000 minutes per month of local, intraLATA toll\* and long distance\* calling. All local, intraLATA toll\* and long distance\* calls in excess of the 50,000 minute per month allowance will be billed at the overage per minute rates defined herein.

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2100 Renaissance Boulevard  
King of Prussia, PA 19406

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**SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)****4.2 Service Offerings (Cont'd)****4.2.2.2 Business Calling Plans (Cont'd)****Broadspeed Dynamic IP, Continued****Monthly Recurring Charges (Cont'd)****2. Allowance Plans (Cont'd)**

100k Plan: Includes 1.544 Mbps IP bandwidth with six (6) voice lines. Monthly recurring charges for the 100k Plan include 100,000 minutes per month of local, intraLATA toll\* and long distance\* calling. All local, intraLATA toll\* and long distance\* calls in excess of the 100,000 minute per month allowance will be billed at the overage per minute rates defined herein.

**3. Unlimited\*\* Local Plans**

2,000 Minutes of Use Plan: Monthly charges include a minimum of 1.544 Mbps IP bandwidth with up to eighteen (18) voice lines, unlimited\*\* local calling, and 2,000 minutes per month of intraLATA toll\* and long distance\* calling. IntraLATA toll\* and long distance\* calls in excess of 2,000 minutes per month will be billed at the overage per minute rates defined herein. Customers may subscribe to additional bandwidth under the plan via DS1 facilities or via voice grade copper pair(s) utilizing Ethernet in the First Mile (“EFM”) technology. Monthly recurring charges for this plan with additional bandwidth include up to twenty four (24) voice lines.

10,000 Minutes of Use Plan: Monthly charges include a minimum of 1.544 Mbps IP bandwidth with up to eighteen (18) voice lines, unlimited\*\* local calling, and 10,000 minutes per month of intraLATA toll\* and long distance\* calling. All intraLATA toll\* and long distance\* calls in excess of 10,000 minutes per month will be billed at the overage per minute rates defined herein. Customers may subscribe to additional bandwidth under the plan via DS1 facilities or via voice grade copper pair(s) utilizing Ethernet in the First Mile (“EFM”) technology. Monthly recurring charges for this plan with additional bandwidth include up to twenty four (24) voice lines.

\* Indicates services not regulated under this tariff.

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**SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)****4.2 Service Offerings (Cont'd)****4.2.2.2 Business Calling Plans (Cont'd)****Broadspeed Dynamic IP, Continued****Monthly Recurring Charges (Cont'd)****3. Unlimited\*\* Local Plans (Cont'd)**

**25,000 Minutes of Use Plan:** Monthly charges include a minimum of 1.544 Mbps IP bandwidth with up to eighteen (18) voice lines, unlimited\*\* local calling, and 25,000 minutes per month of intraLATA toll\* and long distance\* calling. All intraLATA toll\* and long distance\* calls in excess of 25,000 minutes per month will be billed at the overage per minute rates defined herein. Customers may subscribe to additional bandwidth under the plan via DS1 facilities or via voice grade copper pair(s) utilizing Ethernet in the First Mile (“EFM”) technology. Monthly recurring charges for this plan with additional bandwidth include up to twenty four (24) voice lines.

**50,000 Minutes of Use Plan:** Monthly charges include a minimum of 1.544 Mbps IP bandwidth with up to eighteen (18) voice lines, unlimited\*\* local calling, and 50,000 minutes per month of intraLATA toll\* and long distance\* calling. All intraLATA toll\* and long distance\* calls in excess of 50,000 minutes per month will be billed at the overage per minute rates defined herein. Customers may subscribe to additional bandwidth under the plan via DS1 facilities or via voice grade copper pair(s) utilizing Ethernet in the First Mile (“EFM”) technology. Monthly recurring charges for this plan with additional bandwidth include up to twenty four (24) voice lines.

**100,000 Minutes of Use Plan:** Monthly charges include a minimum of 1.544 Mbps IP bandwidth with up to eighteen (18) voice lines, unlimited\*\* local calling, and 100,000 minutes per month of intraLATA toll\* and long distance\* calling. All intraLATA toll\* and long distance\* calls in excess of 100,000 minutes per month will be billed at the overage per minute rates defined herein. Customers may subscribe to additional bandwidth under the plan via DS1 facilities or via voice grade copper pair(s) utilizing Ethernet in the First Mile (“EFM”) technology. Monthly recurring charges for this plan with additional bandwidth include up to twenty four (24) voice lines.

\* Indicates services not regulated under this tariff.



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**SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)****4.2 Service Offerings (Cont'd)****4.2.2.2 Business Calling Plans (Cont'd)****Broadspeed Dynamic IP, Continued****Monthly Recurring Charges (Cont'd)**

- B. In addition to the Broadspeed Dynamic IP base package charges, additional charges may apply as follows:
- C. DS1 Facility: A monthly recurring fee applies for each DS1 facility provisioned. In addition to the DS1 facility fee, a mileage fee is added to those circuits that are greater than 0.1 miles and less than fifteen miles from a Company service collocation. No services are provisioned beyond fifteen miles from a Company collocation. Subscribers will be subject to a fixed monthly recurring mileage component and a per mile component. DS1 facility mileage calculated at .5 or less will be rounded down. DS1 facility mileage calculated at .6 or higher will be rounded up (Example - If DS1 facility mileage equals 1.5 miles, the per mile component of the monthly recurring mileage would equal 1 mile. If DS1 facility mileage equals 1.6 miles, the per mile component of the monthly recurring mileage would equal 2 miles).
- D. Voice Lines: Customers may subscribe to voice lines in addition to standard voice lines included with each package. Fees for additional voice lines are per working voice channel.

\* Indicates services not regulated under this tariff.

\*\* Unlimited Local Plan subscribers receive 75,000 minutes of local usage per month with associated monthly recurring charges. Minutes of use in excess of 75,000 will be billed at per minute charges in accordance with local overage rates defined herein. Monthly recurring charges are all inclusive with the exception of applicable taxes and 911/E911 surcharges.

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**SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)****4.2 Service Offerings (Cont'd)****4.2.2.2 Business Calling Plans (Cont'd)****Broadspeed Dynamic IP, Continued****Local Calls**

- A. Broadspeed Dynamic IP service provides local calling service. Local usage is non-time-of-day sensitive and is billed on a per second basis. The Company concurs with the local exchange and local service areas defined by the incumbent local exchange company.
- B. Local usage allowances apply only to outbound direct dialed calls. The service cannot be used with autodialers which are devices that allow users to dial pre-programmed telephone numbers, or used for outbound call center applications such as telemarketing or market research. This service is available only to business customers and is only for voice use. The Company reserves the right to change the calling plan of customers with inappropriate usage or who are not in compliance with the restrictions set forth in this tariff.

**IntraLATA Toll/Long Distance Calls\***

- A. Broadspeed Dynamic IP provides intraLATA toll calling service which is furnished for communications between different local calling areas within a LATA. A LATA is an area defined in the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0191. A call that terminates within the same LATA but outside the local calling area is considered an intraLATA toll service call. IntraLATA toll usage is non-time-of-day sensitive and is billed on a per minute basis. The Company concurs with the standard intraLATA boundaries defined by the incumbent local exchange company.
- B. Broadspeed Dynamic IP also provides intrastate and interstate long distance\* calling service. Long distance\* usage is non-time-of-day sensitive.

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\* Indicates services not regulated under this tariff.

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**SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)****4.2 Service Offerings (Cont'd)****4.2.2.2 Business Calling Plans (Cont'd)****Broadspeed DIA With Voice Recovery****Description**

- A. Broadspeed DIA With Voice is a dynamic integrated T1 service that provides a high capacity DS1 (1.544 Mbps) transmission link from an end user's premises to Broadview Networks' switching center and allows customers to integrate voice and data on the same DS1 facility. Service is provisioned as a full 1.544 Mbps Internet Protocol (IP) port and Voice over IP (VoIP) technology is employed to derive analog voice line equivalents within that same IP bandwidth. Voice traffic is assigned the highest priority traffic type on the IP facility and will use whatever bandwidth is necessary to ensure high quality call transmission. IP bandwidth not being used for voice traffic at any given time is allocated to the customer's data services and this bandwidth fluctuates depending on the customer's voice traffic needs. Each service comes with two analog voice lines provisioned on a full 1.544 Mbps Internet access port. At no time is the configuration permitted to be below these minimum thresholds.
- B. Broadspeed DIA With Voice offers customers the capabilities for local, intraLATA toll\*, long distance\*, 411, 911, dial around\* and toll-free\* calls. Customers must select Broadview as their carrier for local, intraLATA toll\* and long distance\* calling. International calling\* is blocked by default. Subscribers have the option of adding international calling\* capability. Broadspeed DIA With Voice also offers customers the capabilities for incoming calls (DID).
- C. Customers are initially given the opportunity to subscribe to the Company's services for 1-year, 2-year or 3-year term commitments, with a 1-year term being the minimum contractual obligation. At the expiration of the term contract, Customer contracts are automatically renewed for a 1-year term at 1-year term rates. If the Customer discontinues its term commitment prior to the expiration of the agreed upon contract, the termination liability will be equal to \$400 multiplied by the number of months remaining on the contract.

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SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)

4.2 Service Offerings (Cont'd)

4.2.2.2 Business Calling Plans (Cont'd)

**Broadspeed DIA With Voice Recovery (Cont'd)**

Description (Cont'd)

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Non-Recurring Charges

- A. Installation: A non-recurring Installation charge is applicable for each DS1 facility. Billing will commence at the earlier of: 1) the date on which installation is complete and services are turned up; or 2) 15 days after written notification to Customer of Broadview's readiness to schedule service turn up.
- B. Service Order: A non-recurring Service Order charge is applicable for each DS1 facility.
- C. Change Order: A non-recurring Change Order charge is applicable for each DS1 facility where, after initial installation, the Customer requests changing telecommunications services associated with Broadspeed DIA With Voice service.

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**SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)****4.2 Service Offerings (Cont'd)****4.2.2.2 Business Calling Plans (Cont'd)****Broadspeed DIA With Voice Recovery (Cont'd)****Monthly Recurring Charges**

- A. DS1 Facility: A monthly recurring fee applies for each DS1 facility provisioned. In addition to the DS1 facility fee, a mileage fee is added to those circuits that are greater than 0.1 miles and less than 15 miles from a Broadview Networks service collocation. No services are provisioned beyond 15 miles from a Broadview Networks collocation. Subscribers will be subject to a fixed monthly recurring mileage component and a per mile component as listed herein. DS1 facility mileage calculated at .5 or less will be rounded down. DS1 facility mileage calculated at .6 or higher will be rounded up (Example - If DS1 facility mileage equals 1.5 miles, the per mile component of the monthly recurring mileage would equal 1 mile. If DS1 facility mileage equals 1.6 miles, the per mile component of the monthly recurring mileage would equal 2 miles).
- B. Voice Lines: Service includes two analog voice lines provisioned via VoIP and terminated by the FXS port on the Broadview-provided Integrated Access Device. Additional voice lines not included with the base package are available at additional line charges specified herein.

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**SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)****4.2 Service Offerings (Cont'd)****4.2.2.2 Business Calling Plans (Cont'd)****Broadspeed DIA With Voice Recovery (Cont'd)****Local Calls**

- A. Broadspeed DIA With Voice service provides local calling service. Local usage is non-time-of-day sensitive and is billed on a per minute basis. Broadview Networks concurs with the local exchange and local service areas defined by the incumbent local exchange company.

**IntraLATA Toll/Long Distance Calls\***

- A. Broadspeed DIA With Voice provides IntraLATA toll calling service which is furnished for communications between different local calling areas within a LATA. A LATA is an area defined in the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0191. A call that terminates within the same LATA but outside the local calling area is considered an intraLATA toll service call. IntraLATA toll usage is non-time-of-day sensitive and is billed on a per minute basis. Broadview concurs with the standard intraLATA boundaries defined by the incumbent local exchange company.
- B. Broadspeed DIA With Voice also provides intrastate and interstate long distance\* calling service. Long distance\* usage is non-time-of-day sensitive.

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\* Indicates services not regulated under this tariff.

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**SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)****4.2 Service Offerings (Cont'd)****4.2.2.2 Business Calling Plans (Cont'd)****Broadspeed Voice Channel Bank**Description

- A. Broadspeed Voice Channel Bank service provides basic analog business line connections from a Company-provided Integrated Access Device (IAD) at the end user's premises to a Company switching center. Broadspeed Voice Channel Bank service utilizes Metro-Ethernet or DS1 (1.544 Mbps) transmission link to deliver from 11 to 24 analog voice-grade 56Kbps communications channels per facility.
- B. Service offers customers the capabilities for both inbound and outbound calls via analog, voice-grade telephonic communications channels that can be used to place or receive one call at time. Basic business lines are provided for connection of customer-provided single-line terminal equipment such as analog station sets or facsimile machines.
- C. Customers are given the opportunity to subscribe to the Company's services for 1 year, 2 year or 3 year terms. If the Customer discontinues its term commitment prior to the expiration of the agreed upon contract, the termination liability will be equal to \$400 multiplied by the number of months remaining on the contract. All Customers agree to meet and will be billed a minimum of \$50.00 in monthly calling volumes, including local service, intraLATA toll\*, and intrastate/interstate/international long distance\* calling for each Measured Broadspeed Voice Channel Bank service.

Features

- A. Broadspeed Voice Channel Bank service includes Call Hunting and Anonymous Call Rejection. The following features are also available to subscribers for a monthly per line charge: Call Waiting, Three Way Calling, Call Forward, Call Forward Busy Line, Call Forward Don't Answer, Ultra Call Forward, Remote Call Forward, Speed Dial 8, Speed Dial 30, Caller ID, Call Waiting ID, Caller ID Deluxe, and Call Waiting ID Deluxe, Voice Mail\*. The following features are available on a per use basis only: Repeat Dial, Call Return, and Call Trace.

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**SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)****4.2 Service Offerings (Cont'd)****4.2.2.2 Business Calling Plans (Cont'd)****Broadspeed Voice Channel Bank (Cont'd)****Features (Cont'd)**

- B. Feature Package 1: Feature Package 1 is available to subscribers for a monthly per line charge. Feature Package 1 includes Station-to-station Dialing, Assume Dial 9, Call Hold, Call Transfer, Call Pickup, Three way Calling, Call Forward, Call Waiting, and Call Park.
- C. Feature Package 2: Feature Package 2 is available to subscribers for a monthly per line charge. Feature Package 2 includes Call Waiting, Three Way Calling, Call Forward, Call Forward Busy Line, Call Forward Don't Answer, Ultra Call Forward, Speed Dialing (8 or 30), Call Transfer, Caller ID, Call Waiting ID, Caller ID Deluxe, and Call Waiting ID Deluxe.

**Non-Recurring Charges**

- A. Installation: A non-recurring Installation charge is applicable for each Broadspeed Voice Channel Bank facility. Billing will commence at the earlier of: 1) the date on which installation is complete and services are turned up; or 2) fifteen days after written notification to Customer of the Company's readiness to schedule service turn up.
- B. Service Order: A non-recurring Service Order charge is applicable for each Broadspeed Voice Channel Bank facility.
- C. Change Order: A non-recurring Change Order charge is applicable for each Broadspeed Voice Channel Bank facility where after initial installation, the Customer requests changing telecommunications services associated with Broadspeed Voice Channel Bank service.



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**SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)****4.2 Service Offerings (Cont'd)****4.2.2.2 Business Calling Plans (Cont'd)****Broadspeed Voice Channel Bank (Cont'd)****Monthly Recurring Charges**

- A. Broadspeed Voice Channel Bank service is subject to monthly recurring charges on a per facility basis. All DS1 facilities are subject to a fixed monthly recurring charge which includes eleven (11) voice lines. Additional voice lines are available at additional monthly recurring charges. Total voice lines per DS1 facility may not exceed twenty-four (24). DS1 facilities that are greater than 0.1 miles and less than fifteen miles are subject to a monthly recurring mileage charge in addition to the fixed monthly recurring charge. No services are provisioned beyond fifteen miles from a Company T1 collocation. Subscribers will be subject to a fixed monthly recurring mileage component and a per mile component. DS1 facility mileage calculated at .5 or less will be rounded down. DS1 facility mileage calculated at .6 or higher will be rounded up (Example - If DS1 facility mileage equals 1.5 miles, the per mile component of the monthly recurring mileage would equal 1 mile. If DS1 facility mileage equals 1.6 miles, the per mile component of the monthly recurring mileage would equal 2 miles).
- B. Subscribers must select one of the following four (4) discrete calling plan options shown below.

Measured Plan: There is no monthly recurring charge associated with the Measured Plan with the exception of the facility charge. All local, intraLATA toll\* and long distance\* calls are timed and rated per usage rates defined herein.

10k Plan: Monthly recurring charges for the 10k Plan include 10,000 minutes per month of local, intraLATA toll\*, intrastate\*, and interstate long distance\* calling. All local, intraLATA toll\* and long distance\* calls in excess of the 10,000 minute per month allowance will be billed at the per minute rates defined herein.

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SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)4.2 Service Offerings (Cont'd)4.2.2.2 Business Calling Plans (Cont'd)**Broadspeed Voice Channel Bank (Cont'd)**Monthly Recurring Charges (Cont'd)

## B. (Cont'd)

25k Plan: Monthly recurring charges for the 25k Plan include 25,000 minutes per month of local, intraLATA toll\*, intrastate\*, and interstate long distance\* calling. All local, intraLATA toll\* and long distance\* calls in excess of the 25,000 minute per month allowance will be billed at the per minute rates defined herein.

100k Plan: Monthly recurring charges for the 100k Plan include 100,000 minutes per month of local, intraLATA toll\*, intrastate\*, and interstate long distance\* calling. All local, intraLATA toll\* and long distance\* calls in excess of the 100,000 minute per month allowance will be billed at the per minute rates defined herein.

Local Calls

- A. Broadspeed Voice Channel Bank provides local calling service. Local usage is non-time-of-day sensitive and is billed on per minute basis.
- B. The Company concurs with the local exchange and service areas defined by the incumbent local exchange areas.

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SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)4.2 Service Offerings (Cont'd)4.2.2.2 Business Calling Plans (Cont'd)**Broadspeed Voice Channel Bank** (Cont'd)Local Calls (Cont'd)

- C. For customers subscribing to any of the 10k, 25k, or 100k Plans, the minutes of use allowance applies only to outbound direct dialed calls. The service cannot be used with autodialers which are devices that allow users to dial pre-programmed telephone numbers, or used for outbound call center applications such as telemarketing or market research. This service is available only to business customers and is only for voice use. The Company reserves the right to change the calling plan of customers with inappropriate usage or who are not in compliance with the restrictions set forth in this tariff. Customers who exceed the minutes of use allowance for three (3) consecutive months may have their rates adjusted to the standard Measured Plan.

IntraLATA Toll\* Calls

- A. Broadspeed Voice Channel Bank provides IntraLATA Toll\* Calling Service which is furnished for communications between different local calling areas within a LATA. A LATA is an area defined in the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0191. A call that terminates within the same LATA but outside the local calling area is considered an IntraLATA Toll\* Service call. IntraLATA Toll\* usage is non-time-of-day sensitive and is billed on a per minute basis.

Long Distance\* Calls

- A. Broadspeed Voice Channel Bank provides intrastate, interstate, and international long distance\* calling service. Long distance\* usage is non-time-of-day sensitive.

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\* Indicates services not regulated under this tariff.

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SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)

4.2 Service Offerings (Cont'd)

4.2.4 Message Telecommunications Service (MTS)

Material formerly on this page is now in tariff Telephone – Pa. P.U.C. No. 3

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SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)

4.2 Service Offerings (Cont'd)

4.2.5 Directory Assistance

Provides for identification of telephone directory numbers, via an operator or automated platform. Customers are provided with a maximum of 2 listings per each call to Directory Assistance.

4.2.6 Operator Service

Provides for live or automated operator treatment when Customer dials “0”. Services include, but are not limited to, bill to originating telephone number, calling card, collect or to a third party.

4.2.7 (Reserved For Future Use)

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## SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)

### 4.2 Service Offerings (Cont'd)

#### 4.2.8 Optional Calling Features

**Call Waiting:** Permits the end-user engaged in a call to receive a tone signal indicating a second call is waiting; and, by operation of the switch hook, to place the first call on hold and answer the waiting call. The Customer may alternate between the two calls by operation of the switch hook, but a three-way conference call cannot be established.

**Three Way Calling:** Permits the end-user to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The end-user initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming calls.

**Missed Call Dialing:** Allows the Customer to return a call to the last incoming call whether the Customer answered the call or not. Upon activation, Miss Call Dialing will re-dial the number automatically and continue to check the number every 45 seconds for up to 30 minutes if the number is busy. The Customer is alerted with a distinctive ringing pattern when the busy number is free. When the Customer answers the ring, the call is then completed. The calling party's number will not be delivered or announced to the call recipient under any circumstances.

**Busy Number Re-dial:** This feature automatically redials another parties phone number after the Customer's first attempt to connect to that number resulted in a busy signal. The line is checked every 45 seconds for up to 30 minutes and alerts the Customer with a distinctive ringing pattern when the busy number and the Customer's line are free. The Customer can continue to make and receive other calls while the feature is activated.

**Call Forwarding Variable:** Permits the end-user to automatically forward (transfer) all incoming calls to an end-user designated telephone number, and permits the end-user to restore incoming calls to non Call Forwarding operation.

The Customer is charged for the call between the original terminating number and the number to which it is remotely call forwarded. The Customer must subscribe to adequate facilities to permit the use of the service without impairment, disruption or deterioration of the quality of other telephone services.

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**SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)****4.2 Service Offerings (Cont'd)****4.2.8 Optional Calling Features (Cont'd)**

**Call Forwarding Busy:** Permits the forwarding of incoming calls when the end-user's line is busy. The forwarded number is fixed by the end-user's service order.

**Call Forwarding No Answer:** Permits the forwarding of incoming calls when the end-user's line remains unanswered after end user designated number of rings. The number of rings and the forwarded number are fixed by the Customer service order.

**Omni Forward:** Omni Forward combines Call Forwarding Variable with remote access capability. In addition to the current Call Forwarding Variable feature access method, Omni Forward service provides customers access from any touch-tone or tone-signaling-capable telephone.

**Select Forward:** This service allows a customer to select a maximum of up six telephone numbers for forwarding. This list can only be created from and for telephone numbers located in appropriately equipped offices.

**Priority Call:** This service provides one distinctive audible signal to the called customer when a call from one of up to six pre-specified telephone numbers. The calling list can only be created from and for telephone numbers located in appropriately equipped offices.

**Speed Calling (8 or 30):** Permits the Customer to place calls to other telephone numbers by dialing a one- or two-digit code rather than complete telephone numbers. The feature is available as an eight code list or a thirty code list. Either code list may include local and/or toll telephone numbers. To establish or change a telephone number in a code list, the Customer dials an activating code, receives a second dial tone and dials either a one- or two-digit code (for the eight code and thirty code lists, respectively) plus the telephone number.

**Call Block:** Allows the end-user to automatically block incoming calls from up to six Customer pre-selected telephone numbers (including numbers from which a Customer has just received a call. The list of numbers can be changed at any time. Callers whose numbers have been blocked will hear a recorded message and no usage charges will apply. The calling party's number will not be delivered or announced to the call recipient under any circumstances.

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## SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)

### 4.2 Service Offerings (Cont'd)

#### 4.2.8 Optional Calling Features (Cont'd)

**Caller ID:** Allows the number of the calling party to be passed from the telephone company to your telephone between the first and second ring signaling an incoming telephone call.

**Caller ID with Name:** This feature provides the originating telephone number and also the name associated with the line. The information is displayed on a Customer provided display device attached to the Customer's telephone line.

**Call Trace:** Allows a called party to initiate an automatic trace of the last call received. Call Trace is available on a usage base only. After receiving the call which is to be traced, the customer dials a code and the traced telephone number is automatically sent to the Company. The customer using Call Trace is required to contact the Company for further action and will not receive the traced telephone number. The results of a trace will be furnished only to legally constituted authorities upon proper request by them.

**Distinctive Ringing:** This feature allows a Customer to have up to three separate telephone numbers which consist of the main telephone number and two additional telephone numbers, associated with one exchange access line. Each telephone number will have a distinctive ring on incoming calls to allow the Customer to identify the incoming call line. If the Customer also subscribes to Call Waiting, a Call Waiting tone is provided for each additional telephone number. All telephone lines must be served by the same Central Office.



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## SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)

### 4.2 Service Offerings (Cont'd)

#### 4.2.9 Blocking Features

A calling party may block their telephone number, associated main listed name and voiceback of calling identification information to users or subscribers to customer calling features utilizing SS7 technology. Blocking will also prevent call completion through the use of Return Call service.

Customers have two blocking options:

**Per-Call Blocking:** By activating a special code, the caller may block the transfer of the telephone number for that call only. There is no charge for using per-call blocking and it is provided on an unlimited basis.

**Line Blocking:** This service must be added to a customer's line by contacting the Company's business office and having a service order issued. All calls are automatically blocked when a customer subscribes to line blocking unless the blocking feature is deactivated.

If a customer subscribes to line blocking, he/she can deactivate blocking by dialing a special code prior to placing a call. Blocking will be deactivated for that outgoing call only.

As facilities permit, a line blocking customer will be provided with a separate code to deactivate blocking, which is different from the per-call blocking code. Where this separate code is not available, the code for per-call blocking and the code to deactivate line blocking will be the same.

Line blocking is available to all customers in Broadview Networks, Inc.'s serving territory. Line blocking is provided without charge, except as discussed in the rate section of this Tariff.

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SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)4.2 Service Offerings (Cont'd)4.2.10 Directory Listings

For each Customer of Company-provided Exchange Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. Directory listings are provided in connection with each Customer service as specified herein.

The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgement, the clearness of the listing or the identification of the Customer is not impaired thereby. When more than one line is required to properly list the Customer, no additional charge is made.

The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, contains obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

Each listing must be designated Government, Business, or Residence to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only residential listings in the Residential Section. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

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Broadview Networks, Inc.  
2100 Renaissance Boulevard  
King of Prussia, PA 19406

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**SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)**

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**4.2 Service Offerings (Cont'd)****4.2.10 Directory Listings (Cont'd)**

The following types of listings will be made available:

**Primary:** A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer. This listing is provided at no additional charge.

**Additional:** In connection with local exchange service, additional listings are available only in the same name of authorized users of the Customer's service, as defined herein.

**Non-Published:** Listings that are not printed in directories nor available from Directory Service.

A Non-Published Telephone Service will be furnished, at the customer's request providing the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the DA records.

**Non-Listed:** A Non-Listed number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such listings will be carried in the Company's DA and other records and will be given to any calling party.

**Foreign:** Where available, a listing in a phone directory which is not in the Customer's immediate calling area. The Customer will be charge the rates specified in the tariff published by the specific exchange carrier providing the Foreign Listing.

**Alternate Call:** This listing, where available, references a telephone number which is not the primary listing for the Customer. The Customer must provide written verification that the alternate telephone number is authorized to accept calls.

**Reference:** A listing including additional telephone numbers of the same or another Customer to be called in the event there is no answer from the Customer's telephone number.

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SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)

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4.2 Service Offerings (Cont'd)4.2.11 Main Number Retention

Main Number Retention is an optional feature by which a Customer, who was formally a Customer of another certified local exchange carrier at the same premises location, may retain its main telephone numbers and main fax numbers for use with the Company-provided Exchange Services. Main Number Retention service is only available in areas where the Company maintains some form of number retention arrangement with the Customer's former local exchange carrier.

4.2.12 Personalized Telephone Number

Personalized Telephone Number is an optional feature by which a new Customer may request a specific or unique telephone number and fax number for use with the Company provided Exchange Services. This service provides for the assignment of a Customer requested telephone number other than the next available number from the assignment control list.

Personalized Telephone Number is furnished subject to the availability of facilities and the requirements of Exchange Service as defined by the Company. The Company reserves all rights to the Personalized Telephone Numbers assigned to Customer's and may, therefore, change them if required.

A Nonrecurring charge applies per Personalized Telephone Number.

4.2.13 Calling Card Services

The Company's Calling Card Services are offered to Customers of its local exchange and long distance services.

In addition to a per call surcharge, there is an 18 second minimum charge per Calling Card call. Each is rounded up to the next six second increment after the initial 18 seconds.

The Company's Calling Card Services are accessed by dialing a toll-free number and entering the Calling Card Number (area code, phone number, and PIN).

No discounts apply to Calling Card Services.

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SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)4.2 Service Offerings (Cont'd)4.2.14 Maintenance Visit Charges

Maintenance Visit Charges apply when the Company dispatches personnel to a Customer's premises to perform work necessary for resolving troubles reported by the Customer and there is no trouble found with the Company facilities or trouble is found to be caused by the Customer's facilities. (C)  
(C)

Maintenance Visit Charges will be credited to the Customer's account in the event trouble is not found in the Company facilities, but the trouble is later determined to be in facilities.

The time period for which the Maintenance Visit Charges is applied will commence when Company personnel are dispatched at the Customer premises and end when work is completed. The rates for Maintenance of Service vary by time per Customer request.

A Dispatch Charge will apply, if as a result of an end user's actions, the Company cannot complete requested work activity when a technician has been dispatched to the end user's premises. The Dispatch Charge also applies if an end user requests the dispatch of a technician to the end user's premises and there is no customer access resulting in the technician being unable to confirm that there is no trouble found on the Company's network.

SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)

4.2 Service Offerings (Cont'd)

4.2.15 (Reserved For Future Use)

(C)

4.2.16 Business Smart

Business Smart is a features service package available only to business customers. Customers may choose from package options. The following features are available in the Business Smart options:

- Call Waiting
- Call Forward
- Caller ID
- Caller ID with Name
- Three-way Calling
- Ultra Forward

SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)4.2 Service Offerings (Cont'd)4.2.17 Resale, On Net, Off Net, Mixed Account Classifications

Except for Company services associated with DS1 (1.544 Mbps) facilities, all business local calling plans have account classification monthly recurring charges in addition to monthly recurring line charges associated with that service based on whether the account is classified as resale, on net, off net or mixed. For these services, an account will be classified as resale if 75% or more of the customer's lines are provisioned via resale. An account will be classified as on net if 100% of the customer's lines are located in Company on net areas. An account will be classified as off net if at least 50% of the customer's lines are physically located in Company off net areas. An account will be classified as mixed if the customer has lines located in on net areas and off net areas with less than 50% of the customer's lines located in Company off net areas.

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SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)4.2 Service Offerings (Cont'd)4.2.18 Elite Unlimited Complete

- A. Monthly recurring charges include Three Way Calling, Call Waiting, Call Forwarding, Ultra Call Forwarding, Repeat Dialing, Call Return, Call Trace, Anonymous Call Rejection, Caller ID Deluxe, and Speed Dial 30 features. Call Hunting, Voicemail, and Call Forward are also available to customers upon request at no additional charge. Monthly recurring charges are all inclusive with the exception of applicable taxes, 911/E911 surcharges and federal universal service.
  
- B. There are no monthly charges or minimum usage associated with long distance rates. Customers must sign a one year or two year term commitment and must take the complete Broadview Networks bundle of local, toll and long distance to qualify for this offer. Usage for Toll Free Numbers is not included with this plan. Service cannot be used with an autodialer, call center or certain automated switching equipment. This service is available only to business customers and for voice use only. Broadview Networks reserves the right to change the calling plan of customers with inappropriate usage or who are not in compliance with the restrictions set forth in this tariff.



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**SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)****4.2 Service Offerings (Cont'd)**

(C)

**4.2.19 IntraLATA Private Line Service****Description of Service**

IntraLATA Private Line Service is an IntraLATA service between two or more points, none of which are connected to, or otherwise made available to, any local switching facility. Where IntraLATA Private Line is available, service is offered as a high capacity dedicated transmission facility available 24-hours per day, 7 days per week in the following bandwidths: DS1 (1.544 Mbps) and DS3 (44.436 Mbps). Customers may commit to one, two or three year service terms. The minimum service period for IntraLATA Private Line Service is one year. Should the Customer terminate service prior to the end of the term commitment, the Customer will be billed a termination charge equal to the monthly recurring charge times the number of months remaining in the term.

**Acceptable Use**

IntraLATA Private Line Service may not be used for transmission of more than 10% interstate jurisdictional traffic. Customer acknowledges that the Company's determination of applicability of federal universal service will be based upon the representations provided by the Customer to the Company. In the event the Company exempts Customer from the payment of universal service related charges, in whole or in part, based upon the representations, and the Company thereafter determines that the Customer provided false, inaccurate, or erroneous information, then the Company may bill Customer, and Customer will pay, the federal universal service charges that were not billed, plus applicable late fees. Accordingly, if Customer does not provide accurate or timely information to the Company, Customer may be responsible for payment to both the Company and the Universal Service Administrator for contribution to universal service support mechanisms. Furthermore, Customer agrees to indemnify and hold harmless the Company from any and all claims arising from breaches of the information or representations made hereunder. If at any time, Customer is not using IntraLATA Private Line Service in accordance with this section, Customer will notify the Company within thirty (30) days and Customer's service will be subject to universal service charges.

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1018 W. 9<sup>th</sup> Avenue  
King of Prussia, PA 19406

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**SECTION 4 - DESCRIPTION OF SERVICES (Cont'd)****4.2 Service Offerings (Cont'd)**

(C)

**4.2.19 IntraLATA Private Line Service, Cont.****Rates and Charges**

Rates and charges for IntraLATA Private Line Service are defined herein and are based on the locations of the Customer premises in relation to the Company's network. IntraLATA Private Line Services are provided at the sole discretion of the Company and priced on an Individual Case Basis ("ICB"), applied in a nondiscriminatory manner.

**(1) Local Distribution Channel**

The Local Distribution Channel rate element provides for the dedicated transmission path furnished between the Customer's premises and the serving wire center.

Local Distribution Channel Mileage will be rounded up to the next mile for any fraction of a mile. For example, 0.01 miles will be charged at 1 mile.

**(2) Interoffice Channel**

The Interoffice Channel rate element provides for the dedicated transmission path between serving wire centers.

Interoffice Channel Mileage will be rounded up to the next mile for any fraction of a mile. For example, 0.01 miles will be charged at 1 mile.

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**SECTION 5 – RATES & CHARGES (Cont'd)****5.1 Exchange Areas**

Multiple abbreviations distinguish the availability of local calling plans. An alpha code in parentheses indicates the exchange or zone Philadelphia (H) or Pittsburgh (I) regions, respectively. The numeric portion refers to the cell. Both Pittsburgh and Philadelphia have two cell designations within their boundaries. The Exchange Areas are classified into the four (4) cells referred to above and are determined by the following criteria:

Cell 1 - All of Philadelphia and Pittsburgh city exchange areas or zones with working pairs per square mile greater than 9,000.

Cell 2 - All remaining Philadelphia and Pittsburgh city exchange areas or zones.

Cell 3 - All Philadelphia and Pittsburgh suburban exchange areas or zones with more than 500 working pairs per square mile.

Cell 4 - All remaining exchange areas.

| <b><u>Exchange</u></b> | <b><u>Rate Class</u></b> |
|------------------------|--------------------------|
| Alexandria             | B4                       |
| Aliquippa              | E4                       |
| Allentown              | G3                       |
| Ambler (H)             | H3                       |
| Ambridge               | D3                       |
| Annville               | E4                       |
| Ardmore (H)            | H3                       |
| Ashland                | C4                       |
| Austin                 | B4                       |
| Avella                 | E4                       |
| Avis                   | C4                       |
| Avondale               | G4                       |
| Baden                  | E4                       |
| Barnesboro             | C4                       |
| Bath                   | G4                       |
| Beaver Falls           | F4                       |
| Bedminster             | E4                       |
| Bellefonte             | E4                       |
| Belle Vernon           | E4                       |
| Bellwood               | E4                       |
| Berwick                | D4                       |
| Bessemer               | D4                       |

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**SECTION 5 – RATES & CHARGES (Cont'd)****5.1 Exchange Areas (Cont'd)**

| <b>Exchange</b>     | <b>Rate Class</b> |
|---------------------|-------------------|
| Bethayres (H)       | H3                |
| Bethel Park. (I)    | I3                |
| Bethlehem           | G3                |
| <b>Big Run</b>      | <b>B4</b>         |
| Black Lick          | D4                |
| Blairsville         | E4                |
| Bloomsburg          | E4                |
| Boalsburg           | E4                |
| Bolivar             | B4                |
| Bradford            | C4                |
| Bridgeville (I)     | I3                |
| Bristol (H)         | H3                |
| Broomall (H)        | H3                |
| Brownsville         | E4                |
| Bryn Mawr (H)       | H3                |
| Buckingham          | E4                |
| Burgettstown        | C4                |
| Bushkill            | E4                |
| California          | C4                |
| Canonsburg          | E4                |
| Carbondale          | F4                |
| Carnegie (I)        | I3                |
| Carrolltown         | C4                |
| Carversville        | E4                |
| Catasauqua          | G3                |
| Catawissa           | C4                |
| Center Point        | F4                |
| Centre Hall         | E4                |
| Charleroi           | D4                |
| Cheltenham (H)      | H3                |
| Cherry Tree         | B4                |
| Chester (H)         | H3                |
| Chester Heights (H) | H3                |
| Chester Springs     | F4                |
| Clairton            | E3                |

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**SECTION 5 – RATES & CHARGES (Cont'd)****5.1 Exchange Areas (Cont'd)**

| <b><u>Exchange</u></b> | <b><u>Rate Class</u></b> |
|------------------------|--------------------------|
| Clarion                | C4                       |
| Claysville             | D4                       |
| Clearfield             | D4                       |
| Clymer                 | C4                       |
| Coatesville            | G4                       |
| Collegeville           | G4                       |
| Connellsville          | E4                       |
| Conshohocken (H)       | H3                       |
| Corapolis (I)          | I3                       |
| Coudersport            | B4                       |
| Cresco                 | E4                       |
| Cresson                | F4                       |
| Curwensville           | C4                       |
| Cynwyd. (H)            | H3                       |
| Danville               | D4                       |
| Darby (H)              | H3                       |
| Dauphin                | F4                       |
| Dawson                 | C4                       |
| Derry                  | E4                       |
| Donora                 | D4                       |
| Downington             | G3                       |
| Doylestown             | E3                       |
| Dublin                 | F4                       |
| DuBois                 | C4                       |
| Eagle                  | G4                       |
| Easton                 | G3                       |
| East Palestine         | B4                       |
| Ebensburg              | E4                       |
| Eddington (H)          | H3                       |
| Eldred                 | D4                       |
| Elizabeth              | F4                       |
| Ellwood City           | F4                       |
| Elysburg               | E4                       |
| Endeavor               | A4                       |

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**SECTION 5 – RATES & CHARGES (Cont'd)****5.1 Exchange Areas (Cont'd)**

| <b>Exchange</b>  | <b>Rate Class</b> |
|------------------|-------------------|
| Exton            | G3                |
| Fairchance       | D4                |
| Farmington       | D4                |
| Fayette City     | C4                |
| Feasterville (H) | H3                |
| Finleyville      | E4                |
| Fleetwood        | F4                |
| Flourtown (H)    | H3                |
| Fox Chapel (I)   | I3                |
| Frackville       | D4                |
| <b>Freeland</b>  | <b>D4</b>         |
| Frenchville      | D4                |
| Galeton          | A4                |
| Girardville      | C4                |
| Glen Campbell    | B4                |
| Glenmoore        | F4                |
| Glenshaw (I)     | I3                |
| Glenwillard      | E4                |
| Green Lane       | F4                |
| Greensburg       | E3                |
| Greenville       | C4                |
| Grove City       | C4                |
| Halifax          | G4                |
| Hamburg          | G4                |
| Hamlin           | G4                |
| Harleysville     | G3                |
| Harrisburg       | G3                |
| Hastings         | B4                |
| Hatboro (H)      | H3                |
| Havertown (H)    | H3                |
| Hawley           | D4                |
| Hazleton         | E3                |
| Hellertown       | G4                |
| Herminie         | E4                |

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**SECTION 5 - DESCRIPTION OF SERVICES (Cont'd)****5.1 Exchange Areas (Cont'd)**

| <b>Exchange</b> | <b>Rate Class</b> |
|-----------------|-------------------|
| Holidaysburg    | E4                |
| Homer City      | D4                |
| Honesdale       | D4                |
| Honey Brook     | E4                |
| Hookstown       | F4                |
| Houtzdale       | D4                |
| Hummelstown     | G4                |
| Huntingdon      | C4                |
| Imperial        | E4                |
| Indiana         | D4                |
| Irwin (I)       | I3                |
| Jeannette       | E3                |
| Jermyn          | F4                |
| Jersey Shore    | E4                |
| Jim Thorpe      | D4                |
| Kane            | A4                |
| Kemblesville    | F4                |
| Kennett Square  | G4                |
| Kingston        | F3                |
| Kulpmont        | C3                |
| Kutztown        | G4                |
| Lake Ariel      | F4                |
| Lake Como       | A4                |
| Lancaster       | G3                |
| Landenberg      | G4                |
| Landisville     | F4                |
| Langhorne (H)   | H3                |
| Lansdale        | F3                |
| Latrobe         | E4                |
| Lebanon         | E4                |
| Leeper          | C4                |
| Leighton        | C4                |
| Lenape          | G4                |
| Levittown (H)   | H3                |

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**SECTION 5 – RATES & CHARGES (Cont'd)****5.1 Exchange Areas (Cont'd)**

| <b>Exchange</b> | <b>Rate Class</b> |
|-----------------|-------------------|
| Lewistown       | D4                |
| Ligonier        | C4                |
| Line Lexington  | F3                |
| Lock Haven      | C4                |
| Lords Valley    | G4                |
| Lowellville     | G4                |
| Ludlow          | A4                |
| Mahaffey        | B4                |
| Mahanoy City    | C4                |
| Marchland       | B4                |
| Marienville     | A4                |
| Marion Center   | C4                |
| Masontown       | D4                |
| McAdoo          | D4                |
| McClellandton   | D4                |
| McDonald        | E4                |
| McKeesport (I)  | I3                |
| McMurray        | E4                |
| McVeytown       | C4                |
| Mechanicsburg   | G4                |
| Media (H)       | H3                |
| Mendenhall      | G4                |
| Mercer          | E4                |
| Middletown      | G4                |
| Midland         | E4                |
| Millersville    | F4                |
| Milheim         | A4                |
| Millville       | C4                |
| Milton          | D4                |
| Minersville     | D4                |
| Monessen        | D3                |
| Monongahela     | D4                |
| Moosic          | F4                |
| Morrisville     | G3                |

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**SECTION 5 – RATES & CHARGES (Cont'd)****5.1 Exchange Areas (Cont'd)**

| <b>Exchange</b> | <b>Rate Class</b> |
|-----------------|-------------------|
| Mortonville     | F4                |
| Moscow          | E4                |
| Mountaintop     | F4                |
| Mt. Carmel      | C4                |
| Mt. Gretna      | D4                |
| Mt. Jewett      | D4                |
| Mt. Pleasant    | E4                |
| Mt. Pocono      | F4                |
| Mt. Union       | C4                |
| Nanticoke       | F4                |
| Nazareth        | G4                |
| Nesquehoning    | C4                |
| New Castle      | E4                |
| New Florence    | E4                |
| Newfoundland    | E4                |
| New Hope        | F4                |
| New Kensington  | E3                |
| New Phila.      | D4                |
| New Salem       | D4                |
| Newtown         | F3                |
| Norristown (H)  | H3                |
| Northampton     | G4                |
| Northumberland  | C4                |
| North Wales     | G3                |
| Numidia         | C4                |
| Oakdale         | E4                |
| Oakmont (I)     | I3                |
| Olyphant        | F4                |
| Orwigsburg      | D4                |
| Osceola Mills   | D4                |
| Oxford          | C4                |
| Palmyra         | G4                |
| Paoli (H)       | H3                |
| Paris           | C4                |

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**SECTION 5 – RATES & CHARGES (Cont'd)****5.1 Exchange Areas (Cont'd)**

| <b>Exchange</b>    | <b>Rate Class</b> |
|--------------------|-------------------|
| Parkesburg         | D4                |
| Parkwood           | C4                |
| Patton             | E4                |
| Penn Hills (I)     | I3                |
| Pennsburg          | E4                |
| Perkasie           | F4                |
| Perryopolis        | E4                |
| Perrysville (I)    | I3                |
| Philadelphia       | I1/I2             |
| Philipsburg        | D4                |
| Phoenixville       | F3                |
| Pittsburgh         | I1/I2             |
| Pittston           | G3                |
| Pleasant Hills (I) | I3                |
| Plumsteadville     | F4                |
| Plymouth           | F4                |
| Point Marion       | E4                |
| Portage            | B4                |
| Port Allegany      | B4                |
| Pottstown          | F3                |
| Pottsville         | E3                |
| Pughtown           | F4                |
| Punxsutawney       | B4                |
| Quakertown         | E4                |
| Reading            | G3                |
| Renovo             | A4                |
| Republic           | D4                |
| Rew                | C4                |
| Reynoldsville      | C4                |
| Riegelsville       | G4                |
| Rochester          | F4                |
| Roulette           | B4                |
| Royersford         | G3                |
| Russell            | C4                |

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400 Horsham Road  
Horsham, PA 19044

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**SECTION 5 – RATES & CHARGES (Cont'd)****5.1 Exchange Areas (Cont'd)**

| <b>Exchange</b>  | <b>Rate Class</b> |
|------------------|-------------------|
| Saint Clair      | D4                |
| Saxton           | A4                |
| Schuylkill Haven | D4                |
| Schwenksville    | G4                |
| Scottdale        | D4                |
| Scranton         | F3                |
| Sewickley (I)    | I3                |
| Shamokin         | D4                |
| Sharon           | D3                |
| Sharpsville      | E4                |
| Shenandoah       | C4                |
| Slatington       | G4                |
| Smethport        | C4                |
| Smithfield       | D4                |
| Smiths Ferry     | E4                |
| Smock            | D4                |
| Snow Shoe        | C4                |
| Souderton        | G3                |
| Springdale       | E3                |
| Spring Mills     | F4                |
| Springtown       | G4                |
| State College    | E3                |
| Strasburg        | F4                |
| Stroudsburg      | F4                |
| Sugar Grove      | C4                |
| Sunbury          | E4                |
| Swarthmore (H)   | H3                |
| Sykesville       | C4                |
| Tamaqua          | D4                |
| Tarentum         | E4                |
| Taylor           | F3                |
| Tidioute         | D4                |
| Tionesta         | A4                |
| Turtle Creek (I) | I3                |

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**SECTION 5 – RATES & CHARGES (Cont'd)****5.1 Exchange Areas (Cont'd)**

| <b>Exchange</b>   | <b>Rate Class</b> |
|-------------------|-------------------|
| Tyrone            | E4                |
| Ulysses           | B4                |
| Uniontown         | E4                |
| Unionville        | F4                |
| Upper Darby (H)   | H3                |
| Upper Black Eddy  | E4                |
| Valley Forge (H)  | H3                |
| Wallenpaupack     | D4                |
| Wampum            | E4                |
| Warrington (H)    | H3                |
| Warren            | C4                |
| Washington        | E4                |
| Washingtonville   | D4                |
| Wayne (H)         | H3                |
| Weatherly         | D4                |
| W. Alexander      | E4                |
| West Chester      | F3                |
| West Grove        | F4                |
| West Middlesex    | D4                |
| West Newton       | C4                |
| Westtown          | E4                |
| White Haven       | E4                |
| Wilkes-Barre      | F3                |
| Williamsport      | E3                |
| Willow Grove. (H) | H3                |
| Winburne          | C4                |
| Woolrich          | C4                |
| Wycombe           | F4                |
| Wyoming           | G3                |
| Yardley           | G3                |
| Youngsville       | C4                |
| Youngwood         | E4                |
| Zelienople        | E4                |

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SECTION 5 - RATES & CHARGES (Cont'd)5.2 Standard Access Line Rates – Nondiscounted

Standard Access Lines are provided where facilities currently exist. New Access Lines requiring new facilities will incur additional charges.

5.2.1 Residential

|        | <u>Monthly</u> |
|--------|----------------|
| Cell 1 | \$25.35 (I)    |
| Cell 2 | \$25.69 (I)    |
| Cell 3 | \$26.13 (I)    |
| Cell 4 | \$26.59 (I)    |

Non-Recurring Charges

|  |         |
|--|---------|
| Line Connection (per line)                       | \$59.00 |
| Service Change<br>(changes, additions per order) | \$5.00  |
| Change of Telephone Number                       | \$26.50 |
| Change of Residence                              | \$12.00 |
| Presubscription Change<br>(changes, per line)    | \$5.50  |
| Line Restoral                                    | \$23.50 |
| Toll Service                                     | \$21.00 |

Applies for line or toll service restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.

|  |         |
|--|---------|
| Temporary Suspension                     | \$26.00 |
| Voluntary Toll restriction Re-activation | \$15.00 |

Applies for Line or Toll restoral after Customer-initiated suspension.

|                                     |         |
|-------------------------------------|---------|
| Reactivation of 900 Blocking Option | \$25.00 |
|-------------------------------------|---------|

**SECTION 5 - RATES & CHARGES (Cont'd)****5.2 Standard Access Line Rates - Nondiscounted (Cont'd)****5.2.2 Business**

|                      | <u>Monthly</u>     |
|----------------------|--------------------|
| Cell 1 Single Line   | \$71.26 <b>(I)</b> |
| Multi Line, per line | \$76.67 <b>(I)</b> |
| Cell 2 Single Line   | \$86.94 <b>(I)</b> |
| Multi Line, per line | \$82.36 <b>(I)</b> |
| Cell 3 Single Line   | \$91.16 <b>(I)</b> |
| Multi Line, per line | \$88.74 <b>(I)</b> |
| Cell 4 Single Line   | \$94.80 <b>(I)</b> |
| Multi Line, per line | \$95.03 <b>(I)</b> |

**Non-Recurring Charges**

|  |                     |
|--|---------------------|
| Line Connection (per line)                       | \$306.25 <b>(I)</b> |
| Service Change<br>(changes, additions per order) | \$306.25 <b>(I)</b> |
| Change of Telephone Number                       | \$131.25 <b>(I)</b> |
| Transfer of Billing Name                         | \$131.25 <b>(I)</b> |
| Presubscription Change<br>(changes, per line)    | \$9.63 <b>(I)</b>   |
| Line Restoral                                    | \$175.00 <b>(I)</b> |
| Toll Service                                     | \$175.00 <b>(I)</b> |

Applies for line or toll service restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.

|  |                     |
|--|---------------------|
| Temporary Suspension   | \$62.13 <b>(I)</b>  |
| Voluntary Toll restriction Re-activation                               | \$70.00 <b>(I)</b>  |
| Applies for Line or Toll restoral after Customer-initiated suspension. |                     |
| Reactivation of 900 Blocking Option                                    | \$175.00 <b>(I)</b> |

SECTION 5 - RATES & CHARGES (Cont'd)5.3 Local Calling Rates5.3.1 ResidenceBroadview No Limits

The following product bundles are made available to Residential consumers in all exchanges in Pennsylvania. To the extent that free minutes go unused in the period offered, they will expire and no additional credit will be given. No Limits is available on existing access lines. Establishment of a new access line is subject to additional charges.

- |    |   |   |                   |
|----|---|---|-------------------|
| 1. | No Limits-Basic   | Monthly Rate: \$61.60   | (I)               |
|    | <ul style="list-style-type: none"> <li>▪ Standard Access Line</li> <li>▪ 500 free local calls; calls exceeding 500 will be charged 11 cents/call thereafter.</li> <li>▪ 300 minutes/month/line of MTS IntraLATA toll; additional minutes at 9.9 cents/minute.</li> <li>▪ 15.2 cents/minute in-state, 10.9 cents/minute state-to-state long distance calls.</li> <li>▪ Unlimited Internet access and usage</li> <li>▪ 10% discount on all optional calling feature monthly recurring charges.</li> </ul> |   | (I)<br>(I)<br>(I) |
|    | a.  | 1 line account - Monthly Rate: \$61.60  | (I)               |
|    |   | <ul style="list-style-type: none"> <li>▪ 500 free local calls; 300 minutes/month of IntraLATA Toll usage; with unlimited Internet access and usage</li> </ul> |                   |
|    | b.  | 2 line account - Monthly Rate: \$123.20   | (I)               |
|    |   | <ul style="list-style-type: none"> <li>▪ 750 free local calls; 600 minutes/month of IntraLATA Toll usage</li> </ul>   |                   |
|    | c.  | 3 line account - Monthly Rate: \$184.80   | (I)               |
|    |   | <ul style="list-style-type: none"> <li>▪ 1000 free local calls; 900 minutes/ month of IntraLATA Toll usage</li> </ul>   |                   |

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SECTION 5 - RATES & CHARGES (Cont'd)5.3 Local Calling Rates (Cont'd)5.3.1 Residence (Cont'd)Broadview No Limits (Cont'd)

2. No Limits-Plus Monthly Rate: \$64.60

- Standard Access Line
  - 500 free local calls; calls exceeding 500 will be charged 11.7 cents/call thereafter. (I)
  - 300 minutes/month/line of MTS IntraLATA toll; additional minutes at 9.9 cents/minute. (I)
  - 300 minutes/month/line of combined long distance (in-state and state-to-state calls); thereafter, 15.1 cents/minute in-state, 10.8 cents/minute state-to-state long distance calls. (I)
  - Unlimited Internet access and usage
  - 10% discount on all optional calling feature monthly recurring charges.
- a. 1 line account - Monthly Rate: \$64.60
- 500 free local calls; 300 minutes/month of IntraLATA Toll usage; with unlimited Internet access and usage
- b. 2 line account - Monthly Rate: \$123.20 (I)
- 750 free local calls; 600 minutes/month of IntraLATA Toll usage
- c. 3 line account - Monthly Rate: \$184.80 (I)
- 1000 free local calls; 900 minutes/ month of IntraLATA Toll usage



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SECTION 5 - RATES & CHARGES (Cont'd)5.3 Local Calling Rates (Cont'd)5.3.1 Residence (Cont'd)

|                   |               |            |   |         |     |
|-------------------|---------------|------------|---|---------|-----|
| <u>NoNonCents</u> | Monthly Rate: | First Line | - | \$63.10 | (I) |
|                   |               | Add'l Line | - | \$61.60 |     |

- Standard Access Line
- Unlimited Local, Regional and Domestic LD for direct dialed outbound calls within the Continental United States.

Customers must sign a 1-year term commitment and must take the complete Broadview Networks bundle of local, toll and long distance to qualify for this offer. Included local usage applies to direct dial domestic calls only. Service cannot be used with autodialer, toll free service, call center or certain automated switching equipment and is for voice use only. Broadview Networks reserves the right to change the calling plan of Customers in accordance with 52 Pa. Code § 64 for those with inappropriate usage or who are not in compliance with the restrictions set forth in this Tariff.

|                |               |            |   |         |     |
|----------------|---------------|------------|---|---------|-----|
| <u>4-Penny</u> | Monthly Rate: | First Line | - | \$61.60 | (I) |
|                |               | Add'l Line | - | \$52.21 | (I) |

- Standard Access Line
- 500 free local calls; calls exceeding 500 will be charged at 11.7 cents/call thereafter. (I)
- 300 minutes/month/line of MTS IntraLATA toll; additional minutes at 9.9 cents/minute. (I)
- \$0.090 per minute long distance (in-state and state-to-state calls). (I)
- 10% discount on all optional calling feature monthly recurring charges.
- Each additional line includes 250 free local calls and 300 IntraLATA toll minutes. Exceeding allowances for additional lines will be billed the same as the first line.

SECTION 5 - RATES & CHARGES (Cont'd)

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SECTION 5 - RATES & CHARGES (Cont'd)

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SECTION 5 - RATES & CHARGES (Cont'd)

5.3 Local Calling Rates (Cont'd)

5.3.2 Business

Unless individual plans specify otherwise: a) Customers are responsible for notifying the Company thirty days in advance of intent to cancel service; and b) Early termination penalties apply to all term plans and are calculated by multiplying the number of months left in a customer's term plan by applicable monthly recurring charges.

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**SECTION 5 - RATES & CHARGES (Cont'd)****5.3 Local Calling Rates (Cont'd)****5.3.2 Business (Cont'd)****NoNonCents Business Unlimited Local****One Year Term Plan**

- Standard Access Line
- Unlimited Local Calling
- 18.20 cents per minute for regional, intrastate and interstate long distance
- 19.95 cents per minute for Toll Free Usage
- \$124.74 monthly recurring charge

(I)  
(I)  
(I)

**Three Year Term Plan**

- Standard Access Line
- Unlimited Local Calling
- 16.45 cents per minute for regional, intrastate and interstate long distance
- 18.20 cents per minute for Toll Free Usage
- \$122.33 monthly recurring charge

(I)  
(I)  
(I)

Customers must sign a term commitment and must take the complete Broadview Networks bundle of local, toll and long distance to qualify for this offer. Monthly rates for NoNonCents Business Unlimited Local are in addition to any Standard Access Line monthly rates.

There are no monthly charges or minimum usage associated with the Long Distance rate. Customers must sign a term commitment and must take the complete Broadview Networks bundle of local, toll and long distance to qualify for this offer. Unlimited usage applies to outbound direct dialed calls only. Service cannot be used with autodialer, call center or certain automated switching equipment. Available only to business customers and for voice use only. Broadview Networks reserves the right to change the calling plan of customers with inappropriate usage or who are not in compliance with the restrictions set forth in this tariff.

**SECTION 5 - RATES & CHARGES (Cont'd)****5.3 Local Calling Rates (Cont'd)****5.3.2 Business (Cont'd)****NoNonCents Business Unlimited Local/Regional****One Year Term Plan**

- Standard Access Line
- Unlimited Local Calling
- Unlimited Regional Calling
- 18.2 cents per minute for intrastate and interstate long distance
- 19.95 cents per minute for Toll Free Usage
- \$128.84 monthly recurring rate

(I)  
|  
(I)

**Three Year Term Plan**

- Standard Access Line
- Unlimited Local Calling
- Unlimited Regional Calling
- 16.45 cents per minute for intrastate and interstate long distance
- 18.2 cents per minute for Toll Free Usage
- \$126.67 monthly recurring rate

(I)  
|  
(I)

Customers must sign a term commitment and must take the complete Broadview Networks bundle of local, toll and long distance to qualify for this offer. Monthly rates for NoNonCents Business Unlimited Local/Regional are in addition to any Standard Access Line monthly rates.

There are no monthly charges or minimum usage associated with the Long Distance rate. Customers must sign a term commitment and must take the complete Broadview Networks bundle of local, toll and long distance to qualify for this offer. Unlimited usage applies to outbound direct dialed calls only. Service cannot be used with autodialer, call center or certain automated switching equipment. Available only to business customers and for voice use only. Broadview Networks reserves the right to change the calling plan of customers with inappropriate usage or who are not in compliance with the restrictions set forth in this tariff.

SECTION 5 - RATES & CHARGES (Cont'd)5.3 Local Calling Rates (Cont'd)5.3.2 Business (Cont'd)NoNonCents Business Unlimited Local/Regional/Long DistanceOne Year Term Plan

- Standard Access Line
- Unlimited Local Calling
- Unlimited Regional Calling
- Unlimited Intrastate and Interstate Long Distance
- 19.95 cents per minute for Toll Free Usage
- \$129.36 monthly recurring charge

(I)  
(I)

Three Year Term Plan

## Standard Access Line

- Unlimited Local Calling
- Unlimited Regional Calling
- Unlimited Intrastate and Interstate Long Distance
- 18.2 cents per minute for Toll Free Usage
- \$126.07 monthly recurring charge

(I)  
(I)

Customers must sign a term commitment and must take the complete Broadview Networks bundle of local, toll and long distance to qualify for this offer. Monthly rates for NoNonCents Business Unlimited Local/Regional/Long Distance are in addition to any Standard Access Line monthly rates.

There are no monthly charges or minimum usage associated with the Long Distance rate. Customers must sign a term commitment and must take the complete Broadview Networks bundle of local, toll and long distance to qualify for this offer. Unlimited usage applies to outbound direct dialed calls only. Service cannot be used with autodialer, call center or certain automated switching equipment. Available only to business customers and for voice use only. Broadview Networks reserves the right to change the calling plan of customers with inappropriate usage or who are not in compliance with the restrictions set forth in this tariff.

SECTION 5 - RATES & CHARGES (Cont'd)

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SECTION 5 - RATES & CHARGES (Cont'd)

5.3 Local Calling Rates (Cont'd)

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SECTION 5 - RATES & CHARGES (Cont'd)5.3 Local Calling Rates (Cont'd)5.3.2 Business (Cont'd)Broadspeed PRINon-Recurring Charges:

Per PRI:

|   |            |     |
|---|------------|-----|
| Installation                                    | \$2,275.00 | (I) |
| Service Order                                   | \$70.00    |     |
| Change Order                                    | \$70.00    |     |
| Additional DID Block of 20                      | \$17.50    |     |
| Denied/Missed Site Survey Appointment           | \$173.25   |     |
| Long Distance Account Codes, per account        | \$43.75    |     |
| Cancellation Penalty Prior to Loop Test/Turn Up | \$516.25   |     |
| Cancellation Penalty Post Loop Test/Turn Up     | \$866.25   | (I) |

Monthly Recurring Charges:

|   | <u>1 Year</u> | <u>3 Year</u> |     |
|---|---------------|---------------|-----|
| Per PRI Facility Measured Rate - Standard   | \$1,590.44    | \$1,359.44    | (I) |
| Per PRI Facility Simplicity Flat Rate Local | \$2,167.94    | \$1,936.94    | (I) |

|   |          |          |     |
|---|----------|----------|-----|
| PRI Facility - Mileage Charge (term commitments prior to 2/19/05)<br>(Less than 20 Miles) | \$315.00 | \$252.00 | (I) |
|---|----------|----------|-----|

|  |          |          |     |
|--|----------|----------|-----|
| PRI Facility - Mileage Charge (term commitments as of 2/19/05) |          |          |     |
| - Fixed  | \$164.01 | \$164.01 | (I) |
| - Per Mile   | \$12.71  | \$12.71  | (I) |

|                              |         |         |     |
|------------------------------|---------|---------|-----|
| Initial block of 20 numbers: | \$0.00  | \$0.00  |     |
| Each additional block of 20: | \$34.65 | \$34.65 | (I) |

|                      |          |          |     |
|----------------------|----------|----------|-----|
| Caller ID With Name: | \$210.00 | \$157.50 | (I) |
|----------------------|----------|----------|-----|

|   |        |        |     |
|---|--------|--------|-----|
| <u>Local Calling Service</u> , per minute | \$0.13 | \$0.12 | (I) |
|---|--------|--------|-----|

|                                    |        |        |     |
|------------------------------------|--------|--------|-----|
| <u>IntraLATA Toll</u> , per minute | \$0.18 | \$0.16 | (I) |
|------------------------------------|--------|--------|-----|

|                                   |        |        |     |
|-----------------------------------|--------|--------|-----|
| <u>Long Distance</u> , per minute | \$0.18 | \$0.16 | (I) |
|-----------------------------------|--------|--------|-----|

|  |        |  |     |
|--|--------|--|-----|
| <u>Simplicity Flat Rate Local PRI</u> , per minute | \$0.11 |  | (I) |
|--|--------|--|-----|

SECTION 5 - RATES & CHARGES (Cont'd)5.3 Local Calling Rates (Cont'd)5.3.2 Business (Cont'd)Broadspeed Voice T1Non-Recurring Charges:

## Per DS1 Facility:

|               |          |     |
|---------------|----------|-----|
| Installation  | \$603.75 | (I) |
| Service Order | \$70.00  |     |
| Change Order  | \$70.00  | (I) |

Monthly Recurring Charges:

|   | <u>1 Year</u> | <u>3 Year</u> |     |
|---|---------------|---------------|-----|
| DS1 Facility - Standard   | \$1,093.79    | \$1,001.39    | (I) |
| DS1 Facility – Simplicity Flat Rate Local   | \$1,671.29    | \$1,578.89    | (I) |
| DS1 Facility - Mileage Charge (term commitments prior to 2/19/05)<br>(Less than 20 Miles) | \$315.00      | \$252.00      | (I) |
| DS1 Facility - Mileage Charge (term commitments as of 2/19/05)                            |               |               |     |
| - Fixed   | \$127.05      | \$127.05      | (I) |
| - Per Mile  | \$12.71       | \$12.71       | (I) |
| Initial block of 20 numbers:  | \$0.00        | \$0.00        |     |
| Each additional block of 20:  | \$31.50       | \$31.50       | (I) |

**SECTION 5 - RATES & CHARGES** (Cont'd)5.3 Local Calling Rates (Cont'd)5.3.2 Business (Cont'd)Broadspeed Voice T1 (Cont'd)

|   | <u>1 Year</u> | <u>1 Year</u> |            |
|---|---------------|---------------|------------|
| <u>Local Calling Service</u>                |               |               |            |
| - Per minute:                               | \$0.13        | \$0.12        | <b>(I)</b> |
| <u>IntraLATA Toll Calls</u>                 |               |               |            |
| - Per minute:                               | \$0.18        | \$0.16        | <b>(I)</b> |
| <u>Long Distance Calls</u>                  |               |               |            |
| - Per minute:                               | \$0.18        | \$0.16        | <b>(I)</b> |
| <u>Simplicity Flat Rate Local Voice T-1</u> |               |               |            |
| - Per minute:                               | \$0.11        |               | <b>(I)</b> |

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**SECTION 5 - RATES & CHARGES** (Cont'd)5.3 **Local Calling Rates** (Cont'd)5.3.2 **Business** (Cont'd)**BusinessOne**

| No. of lines | Includes:   | Monthly Recurring |     |
|--------------|---|-------------------|-----|
| 2            | 1100 free local minutes<br>100 free combined toll, long distance, and toll free minutes       | \$198.75          | (I) |
| 3            | 1400 free local minutes<br>400 free combined toll, long distance, and toll free minutes       | \$276.45          | (I) |
| 4            | 1700 free local minutes<br>700 free combined toll, long distance, and toll free minutes       | \$354.15          | (I) |
| 5            | 2000 free local minutes<br>1000 free combined toll, long distance, and toll free minutes      | \$431.85          | (I) |
| 6            | 2300 free local minutes<br>1300 free combined toll, long distance, and toll free minutes      | \$509.55          | (I) |
| 7            | 2600 free local minutes<br>1600 free combined toll, long distance, and toll free minutes      | \$587.25          | (I) |
| 8            | 2900 free local minutes<br>2100 free combined toll, long distance, and toll free minutes      | \$685.95          | (I) |
| 9            | 3200 free local minutes<br>2600 free combined toll, long distance, and toll free minutes      | \$784.65          | (I) |
| 10           | 3500 free local minutes<br>3100 free combined toll, long distance, and toll free minutes      | \$883.35          | (I) |
| A'ddl line   | Extra 300 local minutes<br>Extra 500 free combined toll, long distance, and toll free minutes | \$95.85           | (I) |

Local minutes exceeding the bundle allowance will be billed as follows:

Per minute: \$0.12

Toll, Long Distance and Toll free minutes exceeding the bundle allowance will be billed at the current effective rates listed in this tariff.

SECTION 5 - RATES & CHARGES (Cont'd)

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SECTION 5 - RATES & CHARGES (Cont'd)

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**SECTION 5 - RATES & CHARGES (Cont'd)**5.3 Local Calling Rates (Cont'd)5.3.2 Business (Cont'd)Gold PlanOption # 11 Year Term

- Standard Access Line plus \$91.14 monthly recurring charge for Unlimited local exchange line. (I)
- 10% off Standard Access Line rate less \$0.50 monthly recurring charge
- 10% off standard local usage charges
- \$0.17 per minute intraLATA toll (I)
- \$0.17 per minute interstate and intrastate long distance (I)
- \$251.79 monthly recurring SDSL 384kb, On-Net (I)
- \$390.39 monthly recurring SDSL 384kb, Off-Net (I)

3 Year Term

- Standard Access Line plus \$85.89 monthly recurring charge for Unlimited local exchange line. (I)
- 20% off Standard Access Line rate less \$0.50 monthly recurring charge
- 20% off standard local usage charges
- \$0.15 per minute intraLATA toll (I)
- \$0.15 per minute interstate and intrastate long distance (I)
- \$228.69 monthly recurring SDSL 384kb, On-Net (I)
- \$346.50 monthly recurring SDSL 384kb, Off-Net (I)

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**SECTION 5 - RATES & CHARGES** (Cont'd)5.3.2 **Business Local Calling Rates** (Cont'd)Gold PlanOption # 21 Year Term

- Standard Access Line plus \$89.04 monthly recurring charge for Unlimited local exchange line. (I)
- 10% off Standard Access Line rate less \$1.00 monthly recurring charge
- 10% off standard local usage charges
- \$0.17 per minute intraLATA toll (I)
- \$0.17 per minute interstate and intrastate long distance (I)
- \$344.19 monthly recurring SDSL 768kb, On-Net (I)
- \$482.79 monthly recurring SDSL 768kb, Off-Net (I)

3 Year Term

- Standard Access Line plus \$83.79 monthly recurring charge for Unlimited local exchange line. (I)
- 20% off Standard Access Line rate less \$1.00 monthly recurring charge
- 20% off standard local usage charges
- \$0.15 per minute intraLATA toll (I)
- \$0.15 per minute interstate and intrastate long distance (I)
- \$311.85 monthly recurring SDSL 768kb, On-Net (I)
- \$436.59 monthly recurring SDSL 768kb, Off-Net (I)

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SECTION 5 - RATES & CHARGES (Cont'd)5.3.2 Business Local Calling Rates (Cont'd)Gold PlanOption # 31 Year Term

- Standard Access Line plus \$86.94 monthly recurring charge for Unlimited local exchange line. (I)
- 10% off Standard Access Line rate less \$1.50 monthly recurring charge
- 10% off standard local usage charges
- \$0.17 per minute intraLATA toll (I)
- \$0.17 per minute interstate and intrastate long distance (I)
- \$436.59 monthly recurring SDSL 1.1mbps, On-Net (I)
- \$575.19 monthly recurring SDSL 1.1mbps, Off-Net (I)

3 Year Term

- Standard Access Line plus \$81.69 monthly recurring charge for Unlimited local exchange line. (I)
- 20% off Standard Access Line rate less \$1.50 monthly recurring charge
- 20% off standard local usage charges
- \$0.15 per minute intraLATA toll (I)
- \$0.15 per minute interstate and intrastate long distance (I)
- \$392.70 monthly recurring SDSL 1.1mbps, On-Net (I)
- \$519.75 monthly recurring SDSL 1.1mbps, Off-Net (I)

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SECTION 5 - RATES & CHARGES (Cont'd)5.3.2 Business Local Calling Rates (Cont'd)Gold PlanOption # 41 Year Term

- Standard Access Line plus \$84.84 monthly recurring charge for Unlimited local exchange line. (I)
- 10% off Standard Access Line rate less \$2.00 monthly recurring charge
- 10% off standard local usage charges
- \$0.17 per minute intraLATA toll (I)
- \$0.17 per minute interstate and intrastate long distance (I)
- \$528.99 monthly recurring SDSL 1.5mbps, On-Net (I)
- \$690.69 monthly recurring SDSL 1.5mbps, Off-Net (I)

3 Year Term

- Standard Access Line plus \$79.59 monthly recurring charge for Unlimited local exchange line. (I)
- 20% off Standard Access Line rate less \$2.00 monthly recurring charge
- 20% off standard local usage charges
- \$0.15 per minute intraLATA toll (I)
- \$0.15 per minute interstate and intrastate long distance (I)
- \$475.86 monthly recurring SDSL 1.5mbps, On-Net (I)
- \$621.39 monthly recurring SDSL 1.5mbps, Off-Net (I)

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SECTION 5 - RATES & CHARGES (Cont'd)5.3.2 Business Local Calling Rates (Cont'd)Gold PlanOption # 51 Year Term

- Standard Access Line plus \$84.84 monthly recurring charge for Unlimited local exchange line. (I)
- 10% off Standard Access Line rate less \$2.00 monthly recurring charge
- 10% off standard local usage charges
- \$0.17 per minute intraLATA toll (I)
- \$0.17 per minute interstate and intrastate long distance (I)
- \$1,416.45 monthly recurring On-Net IP T1 (1.5mbps) (I)

3 Year Term

- Standard Access Line plus \$79.59 monthly recurring charge for Unlimited local exchange line. (I)
- 20% off Standard Access Line rate less \$2.00 monthly recurring charge
- 20% off standard local usage charges
- \$0.15 per minute intraLATA toll (I)
- \$0.15 per minute interstate and intrastate long distance (I)
- \$1,311.45 monthly recurring On-Net IP T1 (1.5mbps) (I)

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SECTION 5 - RATES & CHARGES (Cont'd)

5.3.2 Business Local Calling Rates (Cont'd)

Platinum Plan

Option # 1

1 Year Term

- Standard Access Line plus \$98.49 monthly recurring charge for Unlimited local exchange line. (I)
- \$228.69 monthly recurring SDSL 384kb, On-Net (I)
- \$346.50 monthly recurring SDSL 384kb, Off-Net (I)

3 Year Term

- Standard Access Line plus \$93.24 monthly recurring charge for Unlimited local exchange line. (I)
- \$205.59 monthly recurring SDSL 384kb, On-Net (I)
- \$311.85 monthly recurring SDSL 384kb, Off-Net (I)

SECTION 5 - RATES & CHARGES (Cont'd)

5.3.2 Business Local Calling Rates (Cont'd)

Platinum Plan

Option # 2

1 Year Term

- Standard Access Line plus \$96.39 monthly recurring charge for Unlimited local exchange line. (I)
- \$311.85 monthly recurring SDSL 768kb, On-Net (I)
- \$436.59 monthly recurring SDSL 768kb, Off-Net (I)

3 Year Term

- Standard Access Line plus \$91.14 monthly recurring charge for Unlimited local exchange line. (I)
- \$277.20 monthly recurring SDSL 768kb, On-Net (I)
- \$392.70 monthly recurring SDSL 768kb, Off-Net (I)

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SECTION 5 - RATES & CHARGES (Cont'd)

5.3.2 Business Local Calling Rates (Cont'd)

Platinum Plan

Option # 3

1 Year Term

- Standard Access Line plus \$94.29 monthly recurring charge for Unlimited local exchange line. (I)
- \$392.70 monthly recurring SDSL 1.1mbps, On-Net (I)
- \$519.75 monthly recurring SDSL 1.1mbps, Off-Net (I)

3 Year Term

- Standard Access Line plus \$91.14 monthly recurring charge for Unlimited local exchange line. (I)
- \$353.43 monthly recurring SDSL 1.1mbps, On-Net (I)
- \$466.62 monthly recurring SDSL 1.1mbps, Off-Net (I)

---

SECTION 5 - RATES & CHARGES (Cont'd)

5.3.2 Business Local Calling Rates (Cont'd)

Platinum Plan

Option # 4

1 Year Term

- Standard Access Line plus \$92.19 monthly recurring charge for Unlimited local exchange line. (I)
- \$475.86 monthly recurring SDSL 1.5mbps, On-Net (I)
- \$621.39 monthly recurring SDSL 1.5mbps, Off-Net (I)

3 Year Term

- Standard Access Line plus \$86.94 monthly recurring charge for Unlimited local exchange line. (I)
- \$427.35 monthly recurring SDSL 1.5mbps, On-Net (I)
- \$561.33 monthly recurring SDSL 1.5mbps, Off-Net (I)

---

SECTION 5 - RATES & CHARGES (Cont'd)

5.3.2 Business Local Calling Rates (Cont'd)

Platinum Plan

Option # 5

1 Year Term

- Standard Access Line plus \$92.19 monthly recurring charge for Unlimited local exchange line. (I)
- \$1,290.45 monthly recurring On-Net IP T1 (1.5mbps) (I)

3 Year Term

- Standard Access Line plus \$86.94 monthly recurring charge for Unlimited local exchange line. (I)
- \$1,195.95 monthly recurring On-Net IP T1 (1.5mbps) (I)

SECTION 5 - RATES & CHARGES (Cont'd)5.3.2 Business Local Calling Rates (Cont'd)Simplicity Ultra Voice T1Non-Recurring Charges:

## Per DS1 Facility:

|               |          |     |
|---------------|----------|-----|
| Installation  | \$603.75 | (I) |
| Service Order | \$70.00  |     |
| Change Order  | \$70.00  | (I) |

Monthly Recurring Charges:

|        | <u>1 Year</u> | <u>3 Year</u> |     |
|--------|---------------|---------------|-----|
| Plan A | \$2,254.35    | \$2,065.35    | (I) |
| Plan B | \$2,569.35    | \$2,233.35    |     |
| Plan C | \$3,199.35    | \$2,485.35    |     |
| Plan D | \$4,774.35    | \$3,325.35    |     |
| Plan E | \$5,719.35    | \$4,060.35    | (I) |

|                              |         |         |     |
|------------------------------|---------|---------|-----|
| Initial block of 20 numbers: | \$0.00  | \$0.00  |     |
| Each additional block of 20: | \$31.50 | \$31.50 | (I) |

IntraLATA Toll

|             | <u>1 Year</u> | <u>3 Year</u> |     |
|-------------|---------------|---------------|-----|
| Per minute: | \$0.16        | \$0.14        | (I) |

Intrastate Long Distance

|             | <u>1 Year</u> | <u>3 Year</u> |     |
|-------------|---------------|---------------|-----|
| Per minute: | \$0.16        | \$0.14        | (I) |

Interstate Long Distance

|             | <u>1 Year</u> | <u>3 Year</u> |     |
|-------------|---------------|---------------|-----|
| Per minute: | \$0.16        | \$0.14        | (I) |

Local Calling

|             |        |     |
|-------------|--------|-----|
| Per minute: | \$0.10 | (I) |
|-------------|--------|-----|

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**SECTION 5 - RATES & CHARGES (Cont'd)****5.3.2 Business Local Calling Rates (Cont'd)**Simplicity Ultra PRINon-Recurring Charges:

## Per PRI:

|               |            |  |     |
|---------------|------------|--|-----|
| Installation  | \$2,275.00 |  | (I) |
| Service Order | \$70.00    |  |     |
| Change Order  | \$70.00    |  | (I) |

Monthly Recurring Charges:

|        | <u>1 Year</u> | <u>3 Year</u> |     |
|--------|---------------|---------------|-----|
| Plan A | \$2,674.35    | \$2,359.35    | (I) |
| Plan B | \$2,989.35    | \$2,527.35    |     |
| Plan C | \$3,619.35    | \$2,779.35    |     |
| Plan D | \$5,194.35    | \$3,619.35    |     |
| Plan E | \$6,139.35    | \$4,353.83    | (I) |

Initial block of 20 numbers:

\$0.00 \$0.00

Each additional block of 20:

\$31.50 \$31.50 (I)

Caller ID With Name

\$210.00 \$157.50 (I)

IntraLATA Toll

|             | <u>1 Year</u> | <u>3 Year</u> |     |
|-------------|---------------|---------------|-----|
| Per minute: | \$0.16        | \$0.14        | (I) |

Intrastate Long Distance

|             | <u>1 Year</u> | <u>3 Year</u> |     |
|-------------|---------------|---------------|-----|
| Per minute: | \$0.16        | \$0.14        | (I) |

Interstate Long Distance

|             | <u>1 Year</u> | <u>3 Year</u> |     |
|-------------|---------------|---------------|-----|
| Per Minute: | \$0.16        | \$0.14        | (I) |

Local Calling

|             |        |  |     |
|-------------|--------|--|-----|
| Per Minute: | \$0.10 |  | (I) |
|-------------|--------|--|-----|

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SECTION 5 - RATES & CHARGES (Cont'd)5.3.2 Business Local Calling Rates (Cont'd)Plan X - Measured

The plan offers business Customers the following rates:

|   | <u>Term Commitment</u> |                   |     |
|---|------------------------|-------------------|-----|
|   | <u>Two-Year</u>        | <u>Three-Year</u> |     |
| Monthly recurring line charge:  |                        |                   |     |
| - Cell 1  | \$81.73                | \$79.38           | (I) |
| - Cell 2  | \$86.43                | \$84.09           |     |
| - Cell 3  | \$89.97                | \$87.03           |     |
| - Cell 4  | \$94.68                | \$91.74           | (I) |
| Rate per minute for all intraLATA toll,<br>interstate and intrastate long distance calls: | \$0.18                 | \$0.16            | (I) |
| Rate per minute for all local usage:  | \$0.15                 | \$0.14            | (I) |

There are no monthly charges or minimum usage associated with the long distance rates. Customers must sign a term commitment and must take the complete Broadview Networks bundle of local, toll and long distance to qualify for this offer. Usage for Toll Free Numbers is not included with this plan. Unlimited usage applies to outbound direct dialed calls only. Service cannot be used with an autodialer, call center or certain automated switching equipment. Available only to business customers and for voice use only. Broadview Networks reserves the right to change the calling plan of customers with inappropriate usage or who are not in compliance with the restrictions set forth in this tariff.

Plan X – Measured is not available to new subscribers as of January 1, 2009.

SECTION 5 - RATES & CHARGES (Cont'd)5.3.2 Business Local Calling Rates (Cont'd)Plan X - Bundled

The plan offers business Customers the following rates:

|  | <u>Term Commitment</u> |                   |     |
|--|------------------------|-------------------|-----|
|  | <u>Two-Year</u>        | <u>Three-Year</u> |     |
| Monthly recurring line charge:   |                        |                   |     |
| (Includes all local, intraLATA toll,<br>interstate and intrastate long distance calls) |                        |                   |     |
| - Cell 1   | \$129.36               | \$129.36          | (I) |
| - Cell 2   | \$129.36               | \$129.36          |     |
| - Cell 3   | \$134.19               | \$129.36          |     |
| - Cell 4   | \$138.92               | \$129.36          | (I) |

Customers must sign a term commitment and must take the complete Broadview Networks bundle of local, toll and long distance to qualify for this offer. For long distance, only direct dial domestic calls are included in the unlimited offer. Usage for Toll Free Numbers is not included with this plan. Unlimited usage applies to outbound direct dialed calls only. Service cannot be used with an autodialer, call center or certain automated switching equipment. Available only to business customers and for voice use only. Broadview Networks reserves the right to change the calling plan of customers with inappropriate usage or who are not in compliance with the restrictions set forth in this tariff.

Plan X – Bundled is not available to new subscribers as of January 1, 2009.

SECTION 5 - RATES & CHARGES (Cont'd)5.3.2 Business Local Calling Rates (Cont'd)Elite Business Plan

Elite Business Plan offers business Customers the following rates:

|   | <u>Term Commitment</u> |                   |     |
|---|------------------------|-------------------|-----|
|   | <u>Two-Year</u>        | <u>Three-Year</u> |     |
| Monthly recurring line charge:  |                        |                   |     |
| - Cell 1  | #                      | *                 |     |
| - Cell 2  | #                      | *                 |     |
| - Cell 3  | #                      | *                 |     |
| - Cell 4  | #                      | *                 |     |
| Rate per minute for all intraLATA toll,<br>interstate and intrastate long distance calls: | \$0.16                 | \$0.16            | (D) |
| Rate per minute for all local usage:  | \$0.13                 | \$0.12            | (D) |

# - 15% discount off Standard Access Line rates in Section 5.2.2.

\* - 30% discount off Standard Access Line rates in Section 5.2.2.

There are no monthly charges or minimum usage associated with the long distance rates. Customers must sign a term commitment and must take the complete Broadview Networks bundle of local, toll and long distance to qualify for this offer. Usage for Toll Free Numbers is not included with this plan. Unlimited usage applies to outbound direct dialed calls only. Service cannot be used with an autodialer, call center or certain automated switching equipment. Available only to business customers and for voice use only. Broadview Networks reserves the right to change the calling plan of customers with inappropriate usage or who are not in compliance with the restrictions set forth in this tariff.

Elite Business Plan is not available to new subscribers as of January 1, 2009.

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**SECTION 5 - RATES & CHARGES** (Cont'd)5.3.2 **Business Local Calling Rates** (Cont'd)**Broadspeed Voice T1 II**

Refer to Broadview Networks, Inc., PA P.U.C. Tariff No. 3, Section 5 for Broadspeed Voice T1 II long distance rates and charges.

|  | <u>One Year<br/>Term</u> | <u>Two Year<br/>Term</u> | <u>Three Year<br/>Term</u> |     |
|--|--------------------------|--------------------------|----------------------------|-----|
| A. <b><u>Non-Recurring Charges:</u></b>  |                          |                          |                            |     |
| Per DS1 Facility:  |                          |                          |                            |     |
| Installation   | \$1,400.00               | \$1,400.00               | \$1,400.00                 | (I) |
| Service Order  | \$70.00                  | \$70.00                  | \$70.00                    |     |
| Change Order   | \$70.00                  | \$70.00                  | \$70.00                    | (I) |
| Denied/Missed Site Survey<br>Appointment, per<br>Occurrence  | \$173.25                 | \$173.25                 | \$173.25                   | (I) |
| <br>   |                          |                          |                            |     |
| B. <b><u>Monthly Recurring Charges (includes port, facility, trunks and 1<sup>st</sup> 20 DIDs):</u></b> |                          |                          |                            |     |
| DS1 Facility   | \$1,694.39               | \$1,232.39               | \$1,116.89                 | (I) |
| DS1 Facility - Mileage Charge  |                          |                          |                            |     |
| Fixed  | \$114.35                 | \$114.35                 | \$114.35                   | (I) |
| Per Mile   | \$50.82                  | \$50.82                  | \$50.82                    | (I) |
| <br>   |                          |                          |                            |     |
| Initial block of 20 numbers:   | \$0.00                   | \$0.00                   | \$0.00                     |     |
| <br>   |                          |                          |                            |     |
| Each additional block of 20:   | \$28.88                  | \$28.88                  | \$28.88                    | (I) |

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**SECTION 5 - RATES & CHARGES (Cont'd)****5.3.2 Business Local Calling Rates (Cont'd)****Broadspeed Voice T1 II (Cont'd)**

|   | <u>One Year<br/>Term</u> | <u>Two Year<br/>Term</u> | <u>Three Year<br/>Term</u> |     |
|---|--------------------------|--------------------------|----------------------------|-----|
| <b>B. <u>Monthly Recurring Charges (Cont'd)</u></b> |                          |                          |                            |     |
| Call Re-Direct                                      | \$105.00                 | \$105.00                 | \$105.00                   | (I) |
| Measured Plan                                       | \$88.94                  | \$88.94                  | \$88.94                    |     |
| Flat Rate Local Plan                                | \$593.67                 | \$593.67                 | \$593.67                   |     |
| 10k Plan*   | \$392.70                 | \$346.50                 | \$311.85                   | (I) |
| - Regulated Portion<br>Under This Tariff            | \$151.20                 | \$132.30                 | \$118.13                   | (I) |
| 25k Plan*   | \$1,004.85               | \$912.45                 | \$889.35                   | (I) |
| - Regulated Portion<br>Under This Tariff            | \$451.50                 | \$413.70                 | \$438.90                   | (I) |
| 50k Plan*   | \$1,651.65               | \$1,466.85               | \$1,351.35                 | (I) |
| - Regulated Portion<br>Under This Tariff            | \$735.00                 | \$659.40                 | \$644.70                   | (I) |
| 100k Plan*  | \$2,379.30               | \$2,136.75               | \$1,905.75                 | (I) |
| - Regulated Portion<br>Under This Tariff            | \$1,042.65               | \$943.43                 | \$848.93                   | (I) |
| <b>C. <u>Per Minute Charges</u></b>                 |                          |                          |                            |     |
| Local Calls   |                          |                          |                            |     |
| Per Minute  | \$0.13                   | \$0.12                   | \$0.12                     | (I) |
| Local Calls - Overage                               |                          |                          |                            |     |
| Per Minute  | \$0.17                   | \$0.15                   | \$0.14                     | (I) |

\* Includes certain services not regulated under this tariff.

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**SECTION 5 - RATES & CHARGES** (Cont'd)5.3.2 **Business Local Calling Rates** (Cont'd)**Broadspeed PRI II**

Refer to Broadview Networks, Inc., PA P.U.C. Tariff No. 3, Section 5 for Broadspeed PRI II long distance rates and charges.

|   | <u>One Year</u><br><u>Term</u> | <u>Two Year</u><br><u>Term</u> | <u>Three Year</u><br><u>Term</u> |            |
|---|--------------------------------|--------------------------------|----------------------------------|------------|
| A. <b><u>Non-Recurring Charges:</u></b> |                                |                                |                                  |            |
| Per PRI:                                |                                |                                |                                  |            |
| Installation                            | \$1,400.00                     | \$1,400.00                     | \$1,400.00                       | <b>(I)</b> |
| Service Order                           | \$70.00                        | \$70.00                        | \$70.00                          | <b>(I)</b> |
| Change Order                            | \$70.00                        | \$70.00                        | \$70.00                          | <b>(I)</b> |
| Denied/Missed Site Survey               |                                |                                |                                  |            |
| Appointment, per<br>Occurrence          | \$173.25                       | \$173.25                       | \$173.25                         | <b>(I)</b> |

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SECTION 5 - RATES & CHARGES (Cont'd)5.3.2 Business Local Calling Rates (Cont'd)Broadspeed PRI II (Cont'd)

|  | <u>One Year<br/>Term</u>   | <u>Two Year<br/>Term</u> | <u>Three Year<br/>Term</u> |     |
|--|--|--------------------------|----------------------------|-----|
| B.                                       | <u>Monthly Recurring Charges (includes port, facility, trunks and 1<sup>st</sup> 20 DIDs):</u> |                          |                            |     |
| Per PRI Facility                         | \$1,671.29   | \$1,209.29               | \$1,093.79                 | (I) |
| PRI Facility - Mileage Charge            |  |                          |                            |     |
| - Fixed                                  | \$114.54   | \$114.54                 | \$114.54                   | (I) |
| - Per Mile                               | \$50.82  | \$50.82                  | \$50.82                    |     |
| Toll Free Numbers, each                  | \$24.26  | \$24.26                  | \$24.26                    |     |
| Initial block of 20 numbers              | \$0.00   | \$0.00                   | \$0.00                     |     |
| Each Add'l block of 20 numbers           | \$28.88  | \$28.88                  | \$28.88                    |     |
| Caller ID With Name                      | \$210.00   | \$210.00                 | \$210.00                   |     |
| Call Re-Direct                           | \$105.00   | \$105.00                 | \$105.00                   |     |
| Measured Plan                            | \$80.85  | \$80.85                  | \$80.85                    | (I) |
| Flat Rate Local Plan                     | \$577.50   | \$577.50                 | \$577.50                   | (I) |
| 10k Plan*                                | \$369.60   | \$323.40                 | \$288.75                   | (I) |
| - Regulated Portion<br>Under This Tariff | \$151.20   | \$132.30                 | \$118.13                   | (I) |
| 25k Plan*                                | \$981.75   | \$889.35                 | \$866.25                   | (I) |
| - Regulated Portion<br>Under This Tariff | \$430.50   | \$392.70                 | \$417.90                   | (I) |
| 50k Plan*                                | \$1,628.55   | \$1,443.75               | \$1,328.25                 | (I) |
| - Regulated Portion<br>Under This Tariff | \$714.00   | \$638.40                 | \$623.70                   | (I) |
| 100k Plan*                               | \$2,356.20   | \$2,113.65               | \$1,882.65                 | (I) |
| - Regulated Portion<br>Under This Tariff | \$1,021.65   | \$922.43                 | \$827.93                   | (I) |

\* Includes certain services not regulated under this tariff.

SECTION 5 - RATES & CHARGES (Cont'd)5.3.2 Business Local Calling Rates (Cont'd)Broadspeed PRI II (Cont'd)

|                              | <u>One Year</u><br><u>Term</u> | <u>Two Year</u><br><u>Term</u> | <u>Three Year</u><br><u>Term</u> |            |
|------------------------------|--------------------------------|--------------------------------|----------------------------------|------------|
| C. <u>Per Minute Charges</u> |                                |                                |                                  |            |
| Local Calls                  |                                |                                |                                  |            |
| Per Minute                   | \$0.13                         | \$0.12                         | \$0.12                           | <b>(I)</b> |
| Local Calls - Overage        |                                |                                |                                  |            |
| Per Minute                   | \$0.17                         | \$0.15                         | \$0.14                           | <b>(I)</b> |

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SECTION 5 - RATES & CHARGES (Cont'd)5.3.2 Business Local Calling Rates (Cont'd)Broadspeed Integrated T1

Refer to Broadview Networks, Inc., PA P.U.C. Tariff No. 3, Section 5 for Broadspeed Integrated T1 long distance rates and charges.

A. Non-Recurring Charges

|   | <u>Two Year<br/>Term</u> | <u>Three Year<br/>Term</u> |     |
|---|--------------------------|----------------------------|-----|
| Per DS1 Facility:   |                          |                            |     |
| Installation  | \$1,400.00               | \$1,400.00                 | (I) |
| Service Order   | \$70.00                  | \$70.00                    |     |
| Change Order  | \$70.00                  | \$70.00                    | (I) |
| Denied/Missed Site Survey<br>Appointment,<br>- Per Occurrence | \$173.25                 | \$173.25                   | (I) |

B. Monthly Recurring Charges

|                              |          |          |     |
|------------------------------|----------|----------|-----|
| DS1 facility:                | \$0.00   | \$0.00   |     |
| Initial block of 20 numbers: | \$28.88  | \$28.88  | (I) |
| Each additional block of 20: | \$28.88  | \$28.88  | (I) |
| Monthly Mileage Charge       |          |          |     |
| - Fixed                      | \$114.35 | \$114.35 | (I) |
| - Per Mile                   | \$50.82  | \$50.82  | (I) |
| Caller ID With Name          | \$210.00 | \$210.00 | (I) |
| Call Re-Direct               | \$105.00 | \$105.00 |     |
| Five Feature Package         | \$15.75  | \$15.75  |     |
| Unlimited Feature Package    | \$19.95  | \$19.95  | (I) |

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SECTION 5 - RATES & CHARGES (Cont'd)5.3.2 Business Local Calling Rates (Cont'd)Broadspeed Integrated T1 (Cont'd)B. Monthly Recurring Charges (Cont'd)

|                               | <u>Two Year</u><br><u>Term</u> | <u>Three Year</u><br><u>Term</u> |     |
|-------------------------------|--------------------------------|----------------------------------|-----|
| Analog Voice Channel, each    | \$39.17                        | \$36.86                          | (I) |
| Digital Trunk, each           | \$62.27                        | \$59.96                          |     |
| PRI Trunk, each               | \$62.27                        | \$59.96                          |     |
| Flat-rate Analog Line, each   | \$85.37                        | \$83.06                          |     |
| Flat-rate Digital Trunk, each | \$108.47                       | \$106.16                         |     |
| Flat-rate PRI Trunk, each     | \$108.47                       | \$106.16                         | (I) |

C. Per Minute Charges

## Local Calls

|               |        |        |     |
|---------------|--------|--------|-----|
| - Per minute: | \$0.12 | \$0.12 | (I) |
|---------------|--------|--------|-----|

**SECTION 5 - RATES & CHARGES** (Cont'd)5.3.2 **Business Local Calling Rates** (Cont'd)**Broadspeed Dynamic IP**

Refer to Broadview Networks, Inc., PA P.U.C. Tariff No. 3, Section 5 for Broadspeed Dynamic IP long distance rates and charges.

|  | <u>One Year</u><br><u>Term</u> | <u>Two Year</u><br><u>Term</u> | <u>Three Year</u><br><u>Term</u> |            |
|--|--------------------------------|--------------------------------|----------------------------------|------------|
| A. <b><u>Non-Recurring Charges</u></b> |                                |                                |                                  |            |
| Per DS1 Facility:                      |                                |                                |                                  |            |
| Installation                           | \$1,400.00                     | \$1,400.00                     | \$1,400.00                       | <b>(I)</b> |
| Service Order                          | \$70.00                        | \$70.00                        | \$70.00                          | <b>(I)</b> |
| Change Order                           | \$70.00                        | \$70.00                        | \$70.00                          | <b>(I)</b> |
| Denied/Missed Site Survey              |                                |                                |                                  |            |
| Appointment, per Occurrence            | \$173.25                       | \$173.25                       | \$173.25                         | <b>(I)</b> |

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**SECTION 5 - RATES & CHARGES** (Cont'd)5.3.2 **Business Local Calling Rates** (Cont'd)

| <u>Broadspeed Dynamic IP</u> (Cont'd)      | <u>One Year</u> | <u>Two Year</u> | <u>Three Year</u> |            |
|--|-----------------|-----------------|-------------------|------------|
|  | <u>Term</u>     | <u>Term</u>     | <u>Term</u>       |            |
| <b>B. <u>Monthly Recurring Charges</u></b> |                 |                 |                   |            |
| Measured Rate                              | \$1,956.57      | \$1,529.22      | \$1,413.72        | <b>(I)</b> |
| Additional Measured Rate                   |                 |                 |                   |            |
| Voice Lines, each                          | \$48.41         | \$46.10         | \$42.18           | <b>(I)</b> |
| 10k Plan*                                  | \$1,973.90      | \$1,546.55      | \$1,431.05        | <b>(I)</b> |
| - Regulated Portion                        |                 |                 |                   |            |
| Under This Tariff                          | \$1,101.45      | \$903.53        | \$838.95          | <b>(I)</b> |
| 25k Plan*                                  | \$2,586.05      | \$2,117.12      | \$1,939.25        | <b>(I)</b> |
| - Regulated Portion                        |                 |                 |                   |            |
| Under This Tariff                          | \$1,355.55      | \$1,145.03      | \$1,054.73        | <b>(I)</b> |
| 50k Plan*                                  | \$3,302.15      | \$2,747.75      | \$2,493.65        | <b>(I)</b> |
| - Regulated Portion                        |                 |                 |                   |            |
| Under This Tariff                          | \$1,725.15      | \$1,475.25      | \$1,345.05        | <b>(I)</b> |
| 100k Plan*                                 | \$3,960.50      | \$3,336.80      | \$3,024.95        | <b>(I)</b> |
| - Regulated Portion                        |                 |                 |                   |            |
| Under This Tariff                          | \$1,929.90      | \$1,651.65      | \$1,506.75        | <b>(I)</b> |
| Additional Voice Lines                     |                 |                 |                   |            |
| (10k Plan, 25k Plan,                       |                 |                 |                   |            |
| 50k Plan and                               |                 |                 |                   |            |
| 100k Plan), each                           | \$72.66         | \$65.10         | \$61.11           | <b>(I)</b> |

\* Includes certain services not regulated under this tariff.

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SECTION 5 - RATES & CHARGES (Cont'd)5.3.2 Business Local Calling Rates (Cont'd)Broadspeed Dynamic IP (Cont'd)

|   | <u>One Year</u> | <u>Two Year</u> | <u>Three Year</u> |     |
|---|-----------------|-----------------|-------------------|-----|
|   | <u>Term</u>     | <u>Term</u>     | <u>Term</u>       |     |
| <b>B. <u>Monthly Recurring Charges (Cont'd)</u></b>                           |                 |                 |                   |     |
| PRI Trunk Surcharge   |                 |                 |                   |     |
| - Per trunk   | \$21.00         | \$21.00         | \$21.00           | (I) |
| DS1 facility  |                 |                 |                   |     |
| - Per DS1   | \$0.00          | \$0.00          | \$0.00            |     |
| DS1 facility – Mileage Charge   |                 |                 |                   |     |
| - Fixed   | \$103.95        | \$103.95        | \$103.95          | (I) |
| - Per Mile  | \$46.20         | \$46.20         | \$46.20           |     |
| Initial block of 20 numbers:  | \$26.25         | \$26.25         | \$26.25           |     |
| Each additional block of 20:  | \$26.25         | \$26.25         | \$26.25           | (I) |
| 2,000 Minutes of Use Plan (Includes services not regulated under this tariff) |                 |                 |                   |     |
| - 1.5 Mbps  | \$1,898.82      | \$1,506.12      | \$1,399.86        | (I) |
| - 3 Mbps  | \$2,624.16      | \$2,230.62      | \$2,129.82        |     |
| - 4.5 Mbps  | \$3,354.12      | \$2,961.42      | \$2,855.16        |     |
| - 5 Mbps (EFM)  | \$2,949.87      | \$2,557.17      | \$2,349.27        |     |
| - 6 Mbps  | \$4,081.77      | \$3,689.07      | \$3,585.12        |     |
| - 10 Mbps (EFM)   | \$3,481.17      | \$3,088.47      | \$2,878.26        |     |
| - 15 Mbps (EFM)   | \$4,010.16      | \$3,617.46      | \$3,409.56        |     |
| - 20 Mbps (EFM)   | \$4,541.46      | \$4,148.76      | \$3,931.62        |     |
| - 30 Mbps (EFM)   | \$5,594.82      | \$5,211.36      | \$4,994.22        | (I) |
| Regulated portion under this tariff:  |                 |                 |                   |     |
| - 1.5 Mbps  | \$1,698.48      | \$1,339.80      | \$1,245.09        | (I) |
| - 3 Mbps  | \$2,316.93      | \$1,972.74      | \$1,884.96        |     |
| - 4.5 Mbps  | \$2,954.49      | \$2,610.30      | \$2,517.90        |     |
| - 5 Mbps (EFM)  | \$2,601.06      | \$2,256.87      | \$2,076.69        |     |
| - 6 Mbps  | \$3,589.74      | \$3,243.24      | \$3,155.46        |     |
| - 10 Mbps (EFM)   | \$3,065.37      | \$2,721.18      | \$2,538.69        |     |
| - 15 Mbps (EFM)   | \$3,527.37      | \$3,183.18      | \$3,003.00        |     |
| - 20 Mbps (EFM)   | \$3,991.68      | \$3,652.11      | \$3,458.07        |     |
| - 30 Mbps (EFM)   | \$4,913.56      | \$4,576.11      | \$4,386.69        | (I) |

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SECTION 5 - RATES & CHARGES (Cont'd)5.3.2 Business Local Calling Rates (Cont'd)Broadspeed Dynamic IP (Cont'd)

|  | <u>One Year</u> | <u>Two Year</u> | <u>Three Year</u> |  |
|--|-----------------|-----------------|-------------------|--|
|  | <u>Term</u>     | <u>Term</u>     | <u>Term</u>       |  |

B. Monthly Recurring Charges (Cont'd)

## 10,000 Minutes of Use Plan (Includes services not regulated under this tariff)

|                 |            |            |            |     |
|-----------------|------------|------------|------------|-----|
| - 1.5 Mbps      | \$2,256.87 | \$1,794.87 | \$1,630.86 | (I) |
| - 3 Mbps        | \$3,028.41 | \$2,520.21 | \$2,360.82 |     |
| - 4.5 Mbps      | \$3,758.37 | \$3,250.17 | \$3,086.16 |     |
| - 5 Mbps (EFM)  | \$3,354.12 | \$2,845.92 | \$2,580.27 |     |
| - 6 Mbps        | \$4,486.02 | \$4,014.78 | \$3,816.12 |     |
| - 10 Mbps (EFM) | \$3,885.42 | \$3,377.22 | \$3,109.26 |     |
| - 15 Mbps (EFM) | \$4,414.41 | \$3,906.21 | \$3,640.56 |     |
| - 20 Mbps (EFM) | \$4,945.71 | \$4,437.51 | \$4,162.62 |     |
| - 30 Mbps (EFM) | \$5,999.07 | \$5,500.11 | \$5,225.22 | (I) |

## Regulated portion under this tariff:

|                 |            |            |            |     |
|-----------------|------------|------------|------------|-----|
| - 1.5 Mbps      | \$1,940.40 | \$1,550.01 | \$1,409.10 | (I) |
| - 3 Mbps        | \$2,594.13 | \$2,164.47 | \$2,028.18 |     |
| - 4.5 Mbps      | \$3,213.21 | \$2,783.55 | \$2,642.64 |     |
| - 5 Mbps (EFM)  | \$2,871.33 | \$2,439.36 | \$2,215.29 |     |
| - 6 Mbps        | \$3,832.29 | \$3,400.32 | \$3,264.03 |     |
| - 10 Mbps (EFM) | \$3,321.78 | \$2,889.81 | \$2,663.43 |     |
| - 15 Mbps (EFM) | \$3,769.92 | \$3,340.26 | \$3,113.88 |     |
| - 20 Mbps (EFM) | \$4,220.37 | \$3,790.71 | \$3,557.40 |     |
| - 30 Mbps (EFM) | \$5,114.34 | \$4,691.61 | \$4,458.30 | (I) |

SECTION 5 - RATES & CHARGES (Cont'd)5.3.2 Business Local Calling Rates (Cont'd)Broadspeed Dynamic IP (Cont'd)

|  | <u>One Year</u><br><u>Term</u> | <u>Two Year</u><br><u>Term</u> | <u>Three Year</u><br><u>Term</u> |     |
|--|--------------------------------|--------------------------------|----------------------------------|-----|
| B. <u>Monthly Recurring Charges</u> (Cont'd)                                   |                                |                                |                                  |     |
| 25,000 Minutes of Use Plan (Includes services not regulated under this tariff) |                                |                                |                                  |     |
| - 1.5 Mbps   | \$2,872.17                     | \$2,314.62                     | \$2,092.86                       | (I) |
| - 3 Mbps   | \$3,582.81                     | \$3,039.96                     | \$2,822.82                       |     |
| - 4.5 Mbps   | \$4,312.77                     | \$3,769.92                     | \$3,548.16                       |     |
| - 5 Mbps (EFM)   | \$3,908.52                     | \$3,365.67                     | \$3,042.27                       |     |
| - 6 Mbps   | \$5,040.42                     | \$4,497.57                     | \$4,278.12                       |     |
| - 10 Mbps (EFM)  | \$4,439.82                     | \$3,896.97                     | \$3,571.26                       |     |
| - 15 Mbps (EFM)  | \$4,968.81                     | \$4,425.96                     | \$4,102.56                       |     |
| - 20 Mbps (EFM)  | \$5,500.11                     | \$4,957.26                     | \$4,624.62                       |     |
| - 30 Mbps (EFM)  | \$6,553.47                     | \$6,019.86                     | \$5,687.22                       | (I) |
| Regulated portion under this tariff:   |                                |                                |                                  |     |
| - 1.5 Mbps   | \$2,388.54                     | \$1,940.40                     | \$1,757.91                       | (I) |
| - 3 Mbps   | \$2,986.83                     | \$2,538.69                     | \$2,360.82                       |     |
| - 4.5 Mbps   | \$3,589.74                     | \$3,141.60                     | \$2,959.11                       |     |
| - 5 Mbps (EFM)   | \$3,254.79                     | \$2,808.96                     | \$2,541.00                       |     |
| - 6 Mbps   | \$4,190.34                     | \$3,742.20                     | \$3,559.71                       |     |
| - 10 Mbps (EFM)  | \$3,691.38                     | \$3,222.45                     | \$2,977.59                       |     |
| - 15 Mbps (EFM)  | \$4,130.28                     | \$3,682.14                     | \$3,416.49                       |     |
| - 20 Mbps (EFM)  | \$4,569.18                     | \$4,121.04                     | \$3,846.15                       |     |
| - 30 Mbps (EFM)  | \$5,437.74                     | \$4,996.53                     | \$4,710.09                       | (I) |

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SECTION 5 - RATES & CHARGES (Cont'd)5.3.2 Business Local Calling Rates (Cont'd)Broadspeed Dynamic IP (Cont'd)

|  | <u>One Year<br/>Term</u> | <u>Two Year<br/>Term</u> | <u>Three Year<br/>Term</u> |     |
|--|--------------------------|--------------------------|----------------------------|-----|
| <b>B. <u>Monthly Recurring Charges (Cont'd)</u></b>                            |                          |                          |                            |     |
| 50,000 Minutes of Use Plan (Includes services not regulated under this tariff) |                          |                          |                            |     |
| - 1.5 Mbps   | \$3,429.72               | \$2,892.12               | \$2,601.06                 | (I) |
| - 3 Mbps   | \$4,218.06               | \$3,617.46               | \$3,331.02                 |     |
| - 4.5 Mbps   | \$4,948.02               | \$4,347.42               | \$4,056.36                 |     |
| - 5 Mbps (EFM)   | \$4,543.77               | \$3,943.17               | \$3,550.47                 |     |
| - 6 Mbps   | \$5,675.67               | \$5,075.07               | \$4,786.32                 |     |
| - 10 Mbps (EFM)  | \$5,075.07               | \$4,474.47               | \$4,079.46                 |     |
| - 15 Mbps (EFM)  | \$5,604.06               | \$5,003.46               | \$4,610.76                 |     |
| - 20 Mbps (EFM)  | \$6,135.36               | \$5,534.76               | \$5,132.82                 | (I) |
| - 30 Mbps (EFM)  | \$7,188.72               | \$6,597.36               | \$6,195.42                 |     |
| Regulated portion under this tariff:   |                          |                          |                            |     |
| - 1.5 Mbps   | \$2,912.91               | \$2,416.26               | \$2,176.02                 | (I) |
| - 3 Mbps   | \$3,511.20               | \$3,014.55               | \$2,778.93                 |     |
| - 4.5 Mbps   | \$4,114.11               | \$3,617.46               | \$3,377.22                 |     |
| - 5 Mbps (EFM)   | \$3,779.16               | \$3,284.82               | \$2,961.42                 |     |
| - 6 Mbps   | \$4,714.71               | \$4,218.06               | \$3,980.13                 |     |
| - 10 Mbps (EFM)  | \$4,218.06               | \$3,723.72               | \$3,395.70                 |     |
| - 15 Mbps (EFM)  | \$4,654.65               | \$4,158.00               | \$3,834.60                 |     |
| - 20 Mbps (EFM)  | \$5,093.55               | \$4,596.90               | \$4,266.57                 |     |
| - 30 Mbps (EFM)  | \$5,962.11               | \$5,474.70               | \$5,142.06                 | (I) |



SECTION 5 - RATES & CHARGES (Cont'd)5.3.2 Business Local Calling Rates (Cont'd)Broadspeed Dynamic IP (Cont'd)

|   | <u>One Year</u> | <u>Two Year</u> | <u>Three Year</u> |     |
|---|-----------------|-----------------|-------------------|-----|
|   | <u>Term</u>     | <u>Term</u>     | <u>Term</u>       |     |
| <b>B. <u>Monthly Recurring Charges (Cont'd)</u></b>                             |                 |                 |                   |     |
| 100,000 Minutes of Use Plan (Includes services not regulated under this tariff) |                 |                 |                   |     |
| - 1.5 Mbps  | \$4,093.32      | \$3,434.97      | \$3,086.16        | (I) |
| - 3 Mbps  | \$4,818.66      | \$4,160.31      | \$3,816.12        |     |
| - 4.5 Mbps  | \$5,548.62      | \$4,890.27      | \$4,541.46        |     |
| - 5 Mbps (EFM)  | \$5,144.37      | \$4,438.35      | \$4,035.57        |     |
| - 6 Mbps  | \$6,276.27      | \$5,617.92      | \$5,271.42        |     |
| - 10 Mbps (EFM)   | \$5,675.67      | \$5,017.32      | \$4,564.56        |     |
| - 15 Mbps (EFM)   | \$6,204.66      | \$5,546.31      | \$5,095.86        |     |
| - 20 Mbps (EFM)   | \$6,735.96      | \$6,077.61      | \$5,617.92        |     |
| - 30 Mbps (EFM)   | \$7,789.32      | \$7,140.21      | \$6,680.52        | (I) |
| Regulated portion under this tariff:  |                 |                 |                   |     |
| - 1.5 Mbps  | \$3,310.23      | \$2,783.55      | \$2,504.04        | (I) |
| - 3 Mbps  | \$3,890.04      | \$3,363.36      | \$3,088.47        |     |
| - 4.5 Mbps  | \$4,474.47      | \$3,947.79      | \$3,668.28        |     |
| - 5 Mbps (EFM)  | \$4,151.07      | \$3,624.39      | \$3,264.03        |     |
| - 6 Mbps  | \$5,056.59      | \$4,529.91      | \$4,252.71        |     |
| - 10 Mbps (EFM)   | \$4,576.11      | \$4,049.43      | \$3,686.76        |     |
| - 15 Mbps (EFM)   | \$4,998.84      | \$4,472.16      | \$4,111.80        |     |
| - 20 Mbps (EFM)   | \$5,423.88      | \$4,897.20      | \$4,529.91        |     |
| - 30 Mbps (EFM)   | \$6,267.03      | \$5,747.28      | \$5,379.99        | (I) |
| Additional Voice Lines  |                 |                 |                   |     |
| (All Minutes of Use Plans), each  | \$69.20         | \$62.27         | \$57.65           | (I) |
| <b>C. <u>Per Minute Charges</u></b>   |                 |                 |                   |     |
| Local Calls   |                 |                 |                   |     |
| - Per Minute  | \$0.13          | \$0.12          | \$0.12            | (I) |
| Local Calls - Overage   |                 |                 |                   |     |
| - Per Minute  | \$0.17          | \$0.15          | \$0.14            | (I) |

**SECTION 5 - RATES & CHARGES (Cont'd)****5.3.2 Business Local Calling Rates (Cont'd)****Broadspeed DIA With Voice**

Refer to Broadview Networks, Inc., PA P.U.C. Tariff No. 3, Section 5 for Broadspeed DIA With Voice long distance rates and charges.

**A. Non-Recurring Charges**

|                        | <u>One Year</u> | <u>Two Year</u> | <u>Three Year</u> |     |
|------------------------|-----------------|-----------------|-------------------|-----|
|                        | <u>Term</u>     | <u>Term</u>     | <u>Term</u>       |     |
| Per DS1 Facility:      |                 |                 |                   |     |
| Installation           | \$1,400.00      | \$1,400.00      | \$1,400.00        | (I) |
| Service Order          | \$70.00         | \$70.00         | \$70.00           |     |
| Change Order           | \$70.00         | \$70.00         | \$70.00           |     |
| Missed Appointment Fee | \$173.25        | \$173.25        | \$173.25          |     |
| Per Block of 20 DIDs   | \$17.50         | \$17.50         | \$17.50           | (I) |

**B. Monthly Recurring Charges**

|                               |            |            |            |     |
|-------------------------------|------------|------------|------------|-----|
| Base Package                  |            |            |            |     |
| (Includes 1.544 Mbps Internet |            |            |            |     |
| Access port and two analog    |            |            |            |     |
| voice lines)                  |            |            |            |     |
|                               | \$1,638.95 | \$1,523.45 | \$1,255.49 | (I) |
| Additional Voice Lines, each  | \$82.01    | \$82.01    | \$82.01    |     |
| Toll Free Numbers, each       | \$35.81    | \$35.81    | \$35.81    | (I) |
| DS1 facility                  |            |            |            |     |
| - Per DS1                     | \$0.00     | \$0.00     | \$0.00     |     |
| DS1 facility – Mileage Charge |            |            |            |     |
| - Fixed                       | \$127.05   | \$127.05   | \$127.05   | (I) |
| - Per Mile                    | \$50.82    | \$50.82    | \$50.82    |     |
| Initial block of 20 numbers:  | \$28.88    | \$28.88    | \$28.88    |     |
| Each additional block of 20:  | \$28.88    | \$28.88    | \$28.88    | (I) |

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SECTION 5 - RATES & CHARGES (Cont'd)5.3.2 Business Local Calling Rates (Cont'd)Broadspeed DIA With Voice (Cont'd)C. Per Minute Charges

|                             | <u>One Year<br/>Term</u> | <u>Two Year<br/>Term</u> | <u>Three Year<br/>Term</u> |
|-----------------------------|--------------------------|--------------------------|----------------------------|
| Local Calls<br>- Per Minute | \$0.14                   | \$0.14                   | \$0.13                     |

**(I)**

SECTION 5 - RATES & CHARGES (Cont'd)5.3.2 Business Local Calling Rates (Cont'd)Clearpak - Measured

Refer to Broadview Networks, Inc., PA P.U.C. Tariff No. 3, Section 5 for Clearpak - Measured long distance rates and charges.

|                                      | <u>Term Commitment</u> |                   |     |
|--------------------------------------|------------------------|-------------------|-----|
|                                      | <u>Two Year</u>        | <u>Three Year</u> |     |
| Monthly recurring line charge:       |                        |                   |     |
| - Density Cell 1                     | \$89.85                | \$87.48           | (I) |
| - Density Cell 2                     | \$92.19                | \$89.85           |     |
| - Density Cell 3                     | \$100.56               | \$98.19           |     |
| - Density Cell 4                     | \$108.66               | \$106.30          | (I) |
| Rate per minute for all local usage: | \$0.14                 | \$0.13            | (I) |

There are no monthly charges or minimum usage associated with the long distance rates. Customers must sign a term commitment and must take the complete Broadview Networks bundle of local, toll and long distance to qualify for this offer. Usage for Toll Free Numbers is not included with this plan. Service cannot be used with an autodialer, call center or certain automated switching equipment. This service is available only to business customers and for voice use only. Broadview Networks reserves the right to change the calling plan of customers with inappropriate usage or who are not in compliance with the restrictions set forth in this tariff.

**SECTION 5 - RATES & CHARGES** (Cont'd)5.3.2 **Business Local Calling Rates** (Cont'd)Clearpak - Bundled

|  | <u>Term Commitment</u> |                   |  |
|--|------------------------|-------------------|--|
|  | <u>Two Year</u>        | <u>Three Year</u> |  |

Monthly recurring line charge:

(Includes all local, intraLATA toll,  
intrastate and interstate long distance calls)

|                  |          |          |     |
|------------------|----------|----------|-----|
| - Density Cell 1 | \$129.36 | \$129.36 | (I) |
| - Density Cell 2 | \$129.36 | \$129.36 |     |
| - Density Cell 3 | \$131.57 | \$129.47 |     |
| - Density Cell 4 | \$138.81 | \$136.71 | (I) |

There are no monthly charges or minimum usage associated with the long distance rates. Customers must sign a term commitment and must take the complete Broadview Networks bundle of local, toll and long distance to qualify for this offer. Usage for Toll Free Numbers is not included with this plan. Service cannot be used with an autodialer, call center or certain automated switching equipment. This service is available only to business customers and for voice use only. Broadview Networks reserves the right to change the calling plan of customers with inappropriate usage or who are not in compliance with the restrictions set forth in this tariff.

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**SECTION 5 - RATES & CHARGES** (Cont'd)5.3.2 **Business Local Calling Rates** (Cont'd)Clearpak – Local Allowance

Refer to Broadview Networks, Inc., PA P.U.C. Tariff No. 3, Section 5 for Clearpak – Local Allowance long distance rates and charges.

|  | <u>Term Commitment</u> |                   |     |
|--|------------------------|-------------------|-----|
|  | <u>Two Year</u>        | <u>Three Year</u> |     |
| Monthly recurring line charge:   |                        |                   |     |
| (Includes 2,000 minutes of local and intraLATA toll calling allowance) |                        |                   |     |
| - Density Cell 1   | \$122.54               | \$120.19          | (I) |
| - Density Cell 2   | \$124.88               | \$122.29          |     |
| - Density Cell 3   | \$129.36               | \$129.36          |     |
| - Density Cell 4   | \$129.36               | \$129.36          | (I) |
| Rate per minute for all local usage<br>in excess of monthly allowance: | \$0.14                 | \$0.13            | (I) |

There are no monthly charges or minimum usage associated with the long distance rates. Customers must sign a term commitment and must take the complete Broadview Networks bundle of local, toll and long distance to qualify for this offer. Usage for Toll Free Numbers is not included with this plan. Service cannot be used with an autodialer, call center or certain automated switching equipment. This service is available only to business customers and for voice use only. Broadview Networks reserves the right to change the calling plan of customers with inappropriate usage or who are not in compliance with the restrictions set forth in this tariff.

**SECTION 5 - RATES & CHARGES** (Cont'd)**5.3.2 Business Local Calling Rates** (Cont'd)**Elite II - Measured**

Refer to Broadview Networks, Inc., PA P.U.C. Tariff No. 3, Section 5 for Elite II - Measured long distance rates and charges.

|                                      | <u>Term Commitment</u> |                   |            |
|--------------------------------------|------------------------|-------------------|------------|
|                                      | <u>Two Year</u>        | <u>Three Year</u> |            |
| Monthly recurring line charge:       | \$84.09                | \$79.38           | <b>(I)</b> |
| Rate per minute for all local usage: | \$0.12                 | \$0.12            | <b>(I)</b> |

There are no monthly charges or minimum usage associated with the long distance rates. Customers must sign a term commitment and must take the complete Broadview Networks bundle of local, toll and long distance to qualify for this offer. Usage for Toll Free Numbers is not included with this plan. Service cannot be used with an autodialer, call center or certain automated switching equipment. This service is available only to business customers and for voice use only. Broadview Networks reserves the right to change the calling plan of customers with inappropriate usage or who are not in compliance with the restrictions set forth in this tariff.

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SECTION 5 - RATES & CHARGES (Cont'd)5.3.2 Business Local Calling Rates (Cont'd)Elite II - Unlimited

|  | <u>Term Commitment</u> |                   |            |
|--|------------------------|-------------------|------------|
|  | <u>Two Year</u>        | <u>Three Year</u> |            |
| Monthly recurring line charge:   |                        |                   |            |
| (Includes all local, intraLATA toll,<br>intrastate and interstate long distance calls) | \$129.36               | \$129.36          | <b>(I)</b> |

There are no monthly charges or minimum usage associated with the long distance rates. Customers must sign a term commitment and must take the complete Broadview Networks bundle of local, toll and long distance to qualify for this offer. Usage for Toll Free Numbers is not included with this plan. Service cannot be used with an autodialer, call center or certain automated switching equipment. This service is available only to business customers and for voice use only. Broadview Networks reserves the right to change the calling plan of customers with inappropriate usage or who are not in compliance with the restrictions set forth in this tariff.

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SECTION 5 - RATES & CHARGES (Cont'd)5.3.2 Business Local Calling Rates (Cont'd)Elite II – Local Allowance

Refer to Broadview Networks, Inc., PA P.U.C. Tariff No. 3, Section 5 for Elite II – Local Allowance long distance rates and charges.

|  | <u>Term Commitment</u> |                   |     |
|--|------------------------|-------------------|-----|
|  | <u>Two Year</u>        | <u>Three Year</u> |     |
| Monthly recurring line charge:   |                        |                   |     |
| (Includes 2,000 minutes of local and intraLATA toll calling allowance) | \$125.02               | \$120.31          | (I) |
| Rate per minute for all local usage<br>In excess of monthly allowance: | \$0.14                 | \$0.14            | (I) |

There are no monthly charges or minimum usage associated with the long distance rates. Customers must sign a term commitment and must take the complete Broadview Networks bundle of local, toll and long distance to qualify for this offer. Usage for Toll Free Numbers is not included with this plan. Service cannot be used with an autodialer, call center or certain automated switching equipment. This service is available only to business customers and for voice use only. Broadview Networks reserves the right to change the calling plan of customers with inappropriate usage or who are not in compliance with the restrictions set forth in this tariff.

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**SECTION 5 - RATES & CHARGES (Cont'd)****5.3.2 Business Local Calling Rates (Cont'd)****Broadspeed Voice Channel Bank**

Refer to Broadview Networks, Inc., PA P.U.C. Tariff No. 6, Section 5 for Broadspeed Voice Channel Bank service long distance rates and charges.

|    |  | <u>One Year<br/>Term</u> | <u>Two Year<br/>Term</u> | <u>Three Year<br/>Term</u> |     |
|----|--|--------------------------|--------------------------|----------------------------|-----|
| A. | <b><u>Non-Recurring Charges:</u></b>   |                          |                          |                            |     |
|    | Per DS1 Facility:  |                          |                          |                            |     |
|    | Installation   | \$1,400.00               | \$1,400.00               | \$1,400.00                 | (I) |
|    | Service Order  | \$70.00                  | \$70.00                  | \$70.00                    |     |
|    | Change Order   | \$70.00                  | \$70.00                  | \$70.00                    | (I) |
|    | Denied/Missed Site Survey<br>Appointment, per<br>Occurrence                  | \$173.25                 | \$173.25                 | \$173.25                   | (I) |
|    | Long Distance Acct. Codes,<br>Per Account                                    | \$43.75                  | \$43.75                  | \$43.75                    | (I) |
| B. | <b><u>Monthly Recurring Charges:</u></b>                                     |                          |                          |                            |     |
|    | DS1 Facility (In cludes eleven<br>voice lines with Measured<br>Calling Plan) | \$1,136.52               | \$769.23                 | \$709.17                   | (I) |
|    | DS1 Facility - Mileage Charge, UNE Loops                                     |                          |                          |                            |     |
|    | Fixed  | \$114.35                 | \$114.35                 | \$114.35                   | (I) |
|    | Per Mile   | \$12.71                  | \$12.71                  | \$12.71                    | (I) |
|    | DS1 Facility - Mileage Charge, Special Access Loops                          |                          |                          |                            |     |
|    | Fixed  | \$114.35                 | \$114.35                 | \$114.35                   | (I) |
|    | Per Mile   | \$50.82                  | \$50.82                  | \$50.82                    | (I) |

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**SECTION 5 - RATES & CHARGES (Cont'd)****5.3.2 Business Local Calling Rates (Cont'd)****Broadspeed Voice Channel Bank (Cont'd)**

Refer to Broadview Networks, Inc., PA P.U.C. Tariff No. 6, Section 5 for Broadspeed Voice Channel Bank service long distance rates and charges.

|   | <u>One Year<br/>Term</u> | <u>Two Year<br/>Term</u> | <u>Three Year<br/>Term</u> |            |
|---|--------------------------|--------------------------|----------------------------|------------|
| <b>B. Monthly Recurring Charges: (Cont'd)</b> |                          |                          |                            |            |
| 10k Plan                                      | \$369.60                 | \$323.40                 | \$288.75                   | <b>(I)</b> |
| 25k Plan                                      | \$981.75                 | \$889.35                 | \$866.25                   |            |
| 100k Plan                                     | \$2,356.20               | \$2,113.65               | \$1,882.65                 | <b>(I)</b> |
| Additional Voice Lines                        | \$46.20                  | \$39.27                  | \$34.65                    | <b>(I)</b> |
| Call Forward Busy Line                        | \$5.78                   | \$5.78                   | \$5.78                     | <b>(I)</b> |
| Call Forward Don't Answer                     | \$5.78                   | \$5.78                   | \$5.78                     | <b>(I)</b> |
| Ultra Call Forward                            | \$4.62                   | \$4.62                   | \$4.62                     | <b>(I)</b> |
| Speed Dial 8                                  | \$4.62                   | \$4.62                   | \$4.62                     | <b>(I)</b> |
| Speed Dial 30                                 | \$4.62                   | \$4.62                   | \$4.62                     | <b>(I)</b> |
| Caller ID                                     | \$12.71                  | \$12.71                  | \$12.71                    | <b>(I)</b> |
| Call Waiting ID                               | \$16.17                  | \$16.17                  | \$16.17                    | <b>(I)</b> |
| Repeat Dial, per use                          | \$2.10                   | \$2.10                   | \$2.10                     | <b>(I)</b> |
| Call Return, per use                          | \$2.63                   | \$2.63                   | \$2.63                     | <b>(I)</b> |

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SECTION 5 - RATES & CHARGES (Cont'd)5.3.2 Business Local Calling Rates (Cont'd)Broadspeed Voice Channel Bank (Cont'd)

Refer to Broadview Networks, Inc., PA P.U.C. Tariff No. 6, Section 5 for Broadspeed Voice Channel Bank service long distance rates and charges.

|    | <u>One Year<br/>Term</u>                   | <u>Two Year<br/>Term</u> | <u>Three Year<br/>Term</u> |         |     |
|----|--|--------------------------|----------------------------|---------|-----|
| B. | <u>Monthly Recurring Charges:</u> (Cont'd) |                          |                            |         |     |
|    | Call Trace, per use                        | \$2.10                   | \$2.10                     | \$2.10  | (I) |
|    | Call ID Deluxe                             | \$17.33                  | \$17.33                    | \$17.33 | (I) |
|    | Call Waiting ID Deluxe                     | \$20.79                  | \$20.79                    | \$20.79 | (I) |
|    | Voice Mail, per mailbox                    | \$23.10                  | \$23.10                    | \$23.10 | (I) |
|    | Feature Package 1                          | \$15.02                  | \$15.02                    | \$15.02 | (I) |
|    | Feature Package 2                          | \$24.26                  | \$24.26                    | \$24.26 | (I) |
|    | Call Forward                               | \$5.78                   | \$5.78                     | \$5.78  | (I) |
|    | Remote Call Forward                        | \$34.83                  | \$34.83                    | \$34.83 | (I) |
|    | Call Waiting                               | \$4.62                   | \$4.62                     | \$4.62  | (I) |
|    | Three Way Calling                          | \$4.62                   | \$4.62                     | \$4.62  | (I) |
| C. | <u>Per Minute Charges:</u>                 |                          |                            |         |     |
|    | Local Calls                                |                          |                            |         |     |
|    | Per Minute                                 | \$0.12                   | \$0.12                     | \$0.12  | (I) |

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**SECTION 5 - RATES & CHARGES (Cont'd)****5.3.3 Basic Local Calling Rates (Cont'd)**

Calling for all plans listed above will be calculated on the following rates:

**5.3.3.1 Residential**

| Band | M-F 8am-5pm         |           | M-F 5pm-10pm        |           | M-F 10pm-8am,<br>F 10pm – M 8am |           |
|------|---------------------|-----------|---------------------|-----------|---------------------------------|-----------|
|      | Per Message         |           | Per Message         |           | Per Message                     |           |
| 1    | \$0.070             |           | \$0.070             |           | \$0.028                         |           |
|      | 1 <sup>st</sup> Min | Add'l Min | 1 <sup>st</sup> Min | Add'l Min | 1 <sup>st</sup> Min             | Add'l Min |
| 2    | \$0.139             | \$0.079   | \$0.099             | \$0.069   | \$0.079                         | \$0.059   |
| 3    | \$0.169             | \$0.089   | \$0.119             | \$0.079   | \$0.089                         | \$0.059   |
| 4    | \$0.199             | \$0.109   | \$0.139             | \$0.089   | \$0.099                         | \$0.069   |
| 5    | \$0.229             | \$0.119   | \$0.159             | \$0.089   | \$0.099                         | \$0.064   |
| 6    | \$0.259             | \$0.129   | \$0.169             | \$0.099   | \$0.109                         | \$0.069   |

**5.3.3.2 Business**

| Band | M-F 8am-5pm         |           | M-F 5pm-10pm        |           | M-F 10pm-8am,<br>F 10pm – M 8am |           |
|------|---------------------|-----------|---------------------|-----------|---------------------------------|-----------|
|      | 1 <sup>st</sup> Min | Add'l Min | 1 <sup>st</sup> Min | Add'l Min | 1 <sup>st</sup> Min             | Add'l Min |
| 1    | \$0.22              | \$0.00    | \$0.22              | \$0.00    | \$0.22                          | \$0.00    |
| 2    | \$0.17              | \$0.17    | \$0.17              | \$0.17    | \$0.17                          | \$0.17    |
| 3    | \$0.17              | \$0.17    | \$0.17              | \$0.17    | \$0.17                          | \$0.17    |
| 4    | \$0.21              | \$0.21    | \$0.21              | \$0.21    | \$0.35                          | \$0.21    |
| 5    | \$0.21              | \$0.21    | \$0.21              | \$0.21    | \$0.21                          | \$0.21    |
| 6    | \$0.21              | \$0.21    | \$0.21              | \$0.21    | \$0.21                          | \$0.21    |

(I)  
|  
|  
|  
|  
(I)

The Philadelphia Metro Exchange Area includes Bands 1 through 5  
 The Philadelphia Suburban Exchange Areas includes Bands 1 through 6  
 The Pittsburgh Metro Exchange Area includes Bands 1 through 4  
 The Pittsburgh Suburban Exchange Area includes Bands 1 through 5  
 All other Pennsylvania Exchanges include only Band 1

SECTION 5 - RATES & CHARGES (Cont'd)

5.4 MTS Regional Toll Rates

Material formerly on this page is now in tariff Telephone - Pa . P.U.C. No. 3. (C)

SECTION 5 - RATES & CHARGES (Cont'd)

5.4 MTS Regional Toll Rates (Cont'd)

Material formerly on this page is now in tariff Telephone - Pa. P.U.C. No. 3.

(C)

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Issued by:

Steve Bogdan, Director-Regulatory and Compliance  
Broadview Networks, Inc.  
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Horsham, PA 19044

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**SECTION 5 - RATES & CHARGES (Cont'd)**

**5.5 Directory Assistance Rates**

A customer may obtain Directory Assistance in determining telephone numbers within their local calling area by calling the DA operator at the following rate:

|                       |                  |                            |
|-----------------------|------------------|----------------------------|
|                       | <u>Residence</u> | <u>Business</u>            |
| Directory Assistance: | \$2.74 per call  | \$4.80 per call <b>(I)</b> |

A customer may request that the call be completed by the DA service for the following charge:

|                     |                  |                            |
|---------------------|------------------|----------------------------|
|                     | <u>Residence</u> | <u>Business</u>            |
| DA Call Completion: | \$1.25 per call  | \$2.19 per call <b>(I)</b> |

A customer may obtain Directory Assistance in determining telephone numbers outside their local calling area by dialing either “411” or “00” at the rates listed herein.

|                                       |                  |                            |
|---------------------------------------|------------------|----------------------------|
|                                       | <u>Residence</u> | <u>Business</u>            |
| National Directory Assistance:<br>411 | \$2.74 per call  | \$4.80 per call <b>(I)</b> |

A customer may obtain Directory Assistance by placing a Calling Card call at the following rate.

|                                    |                  |                            |
|------------------------------------|------------------|----------------------------|
|                                    | <u>Residence</u> | <u>Business</u>            |
| Calling Card Directory Assistance: | \$2.74 per call  | \$4.80 per call <b>(I)</b> |



**SECTION 5 - RATES & CHARGES (Cont'd)****5.6 Operator Services Rates**

The following surcharges will be assessed on a per call basis.

|                                  | <u>Residential</u> | <u>Business</u>    |
|----------------------------------|--------------------|--------------------|
| Customer Dialed Calling Card     | \$4.99             | \$8.73 <b>(I)</b>  |
| Operator Must Dial Calling Card  | \$4.99             | \$8.73 <b>(I)</b>  |
| Operator Dial Calling Card       | \$5.50             | \$9.63 <b>(I)</b>  |
| Collect – Automated              | \$4.99             | \$8.73 <b>(I)</b>  |
| Collect – Operator Handled       | \$6.50             | \$11.38 <b>(I)</b> |
| Third Party – Automated          | \$4.99             | \$8.73 <b>(I)</b>  |
| Third Party – Operator Handled   | \$9.99             | \$17.48 <b>(I)</b> |
| Sent Paid – Non Coin – Automated | \$4.99             | \$8.73 <b>(I)</b>  |
| Sent Paid – Non Coin – Operator  | \$9.99             | \$17.48 <b>(I)</b> |
| Payphone Surcharge               | \$3.00             | \$5.25 <b>(I)</b>  |
| Person-to-Person                 | \$9.99             | \$17.48 <b>(I)</b> |
| Operator Dialed Surcharge        | \$2.15             | \$3.76 <b>(I)</b>  |
| Busy Line Verification           | \$9.99             | \$17.48 <b>(I)</b> |
| Busy Line Verification/Interrupt | \$9.99             | \$17.48 <b>(I)</b> |
| General Assistance               | \$1.99             | \$3.48 <b>(I)</b>  |

The following per minute rates will be assessed on a per call basis.

|             | <u>Day</u>        | <u>Evening</u>    | <u>Night/Weekend</u> |
|-------------|-------------------|-------------------|----------------------|
| Residential | \$0.89            | \$0.89            | \$0.89               |
| Business    | \$1.56 <b>(I)</b> | \$1.56 <b>(I)</b> | \$1.56 <b>(I)</b>    |

**5.7 (Reserved For Future Use)**

SECTION 5 - RATES & CHARGES (Cont'd)5.8 Optional Calling Features Rates

| <u>Non-Recurring Charges</u>                     | <u>Residence</u> | <u>Business</u>    |
|--|------------------|--------------------|
| Per Change/Add Order                             | \$5.50           | \$17.50 <b>(I)</b> |
| <br>   |                  |                    |
| <u>Monthly Charges</u>                           | <u>Residence</u> | <u>Business</u>    |
| Call Block                                       | \$6.05           | \$15.61 <b>(I)</b> |
| Call Forwarding – Variable                       | \$3.85           | \$17.33 <b>(I)</b> |
| Remote Call Forward                              | \$22.00          | \$46.59 <b>(I)</b> |
| Call Waiting                                     | \$5.50           | \$17.33 <b>(I)</b> |
| Distinctive Ring                                 |                  |                    |
| 1 <sup>st</sup> Number                           | \$7.15           | \$19.64 <b>(I)</b> |
| 2 <sup>nd</sup> Number                           | \$12.00          | \$34.35 <b>(I)</b> |
| Priority Call                                    | \$5.58           | \$11.73 <b>(I)</b> |
| Return Call                                      | \$7.21           | \$15.14 <b>(I)</b> |
| Busy Number Re-dial                              | \$4.95           | \$13.86 <b>(I)</b> |
| Speed Dial                                       |                  |                    |
| 8  | \$3.85           | \$12.71 <b>(I)</b> |
| 30   | \$4.21           | \$18.57 <b>(I)</b> |
| Select Forward                                   | \$4.40           | \$8.44 <b>(I)</b>  |
| 3-Way Calling                                    | \$6.12           | \$15.14 <b>(I)</b> |
| Omni Forward                                     | \$6.05           | \$17.33 <b>(I)</b> |
| Account Codes                                    | N/A              | \$12.71 <b>(I)</b> |
| <br>   |                  |                    |
| Call Forwarding-Busy Line                        | \$4.49           | \$10.59 <b>(I)</b> |
| Call Forwarding-No Answer                        | \$5.04           | \$10.59 <b>(I)</b> |
| Call Forwarding Busy Line/No Answer              | \$4.49           | \$11.55 <b>(I)</b> |
| Caller ID  | \$9.93           | \$24.29 <b>(I)</b> |
| Caller ID with Name                              | \$10.48          | \$26.69 <b>(I)</b> |
| Call Manager                                     |                  |                    |
| Caller ID w/name, Call Wait & Call Forward BL/DA | \$13.74          | \$28.86 <b>(I)</b> |
| The Big Deal                                     |                  |                    |
| Unlimited Calling Features                       | \$20.89          | N/A                |

**SECTION 5 - RATES & CHARGES (Cont'd)****5.8 Optional Calling Features Rates (Cont'd)**

Certain features listed above may be accessed on either a per use or per day basis as listed below:

| <u>Feature</u> | <u>Residential</u> | <u>Business</u>   |
|----------------|--------------------|-------------------|
| Call Block     |                    |                   |
| Per Day        | \$1.25             | \$2.19 <b>(I)</b> |
| Call Trace     |                    |                   |
| Per Use        | \$2.25             | \$3.94 <b>(I)</b> |
| Priority Call  |                    |                   |
| Per Day        | \$1.25             | \$2.19 <b>(I)</b> |
| Return Call    |                    |                   |
| Per Use        | \$1.75             | \$3.06 <b>(I)</b> |
| Repeat Dialing |                    |                   |
| Per Use        | \$1.75             | \$3.06 <b>(I)</b> |
| Select Forward |                    |                   |
| Per Day        | \$1.25             | \$2.19 <b>(I)</b> |
| 3-Way Calling  |                    |                   |
| Per Use        | \$1.50             | \$2.63 <b>(I)</b> |

**5.9 Blocking Services**

In addition to the rates listed above for Blocking services, the following rate may be applicable in instances where customers wish to have Line Blocking Deactivated:

|                            |         |                    |
|----------------------------|---------|--------------------|
| Line Blocking Deactivation |         |                    |
| Non-recurring, per event   | \$10.00 | \$17.50 <b>(I)</b> |



SECTION 5 - RATES & CHARGES (Cont'd)5.14 Maintenance Visits (Cont'd)Dispatch Charge

|                  | <u>Residence</u> | <u>Business</u> |     |
|------------------|------------------|-----------------|-----|
| Per Occurrence - | \$249.00         | \$435.75        | (I) |

5.15 Business Smart

These rates reflect a 10% Savings from Standard Rates, no additional discounts apply.

|   |  |         |     |
|---|--|---------|-----|
| Business-Smart 42   |  |         |     |
| - Call Waiting, Three-way Calling, UltraForward                       |  | \$26.01 | (I) |
| Business-Smart 49   |  |         |     |
| - Call Waiting, Three-way Calling, UltraForward,<br>Caller ID w/ Name |  | \$42.74 | (I) |
| Business-Smart 48   |  |         |     |
| - Call Waiting, UltraForward, Caller ID w/ Name                       |  | \$36.40 | (I) |
| Business-Smart 3X   |  |         |     |
| - Call Waiting, Three-way Calling, Caller ID w/ Name                  |  | \$33.50 | (I) |
| Business-Smart 3F   |  |         |     |
| - Call Waiting, Call Forward, Caller ID w/ Name                       |  | \$33.50 | (I) |
| Business-Smart 3V   |  |         |     |
| Call Forward, Three-way Calling, Caller ID w/ Name                    |  | \$33.50 | (I) |
| Business-Smart 47   |  |         |     |
| - Three-way Calling, UltraForward, Caller ID w/ Name                  |  | \$36.40 | (I) |

SECTION 5 - RATES & CHARGES (Cont'd)5.16 Broadview Integrated T1Non-Recurring Charges:

|                   | <u>1 Year</u> | <u>3 Year</u> | <u>Month<br/>to Month</u> |     |
|-------------------|---------------|---------------|---------------------------|-----|
| Per DS1 Facility: |               |               |                           |     |
| Installation      | \$698.25      | \$698.25      | \$1,750.00                | (I) |
| Service Order     | \$70.00       | \$70.00       | \$70.00                   |     |
| Change Order      | \$70.00       | \$70.00       | \$70.00                   | (I) |

Monthly Recurring Charges:

|  | <u>1 Year</u> | <u>3 Year</u> | <u>Month<br/>to Month</u> |     |
|--|---------------|---------------|---------------------------|-----|
| DS1 facility:                                      | \$0.00        | \$0.00        | \$0.00                    | (I) |
| Initial block of 20 numbers:                       | \$32.34       | \$32.34       | \$32.34                   |     |
| Each additional block of 20:                       | \$34.65       | \$34.65       | \$34.65                   |     |
| Analog Voice Line, each:                           | \$31.19       | \$30.03       | \$33.50                   |     |
| Digital Trunk, each:                               | \$31.19       | \$30.03       | \$33.50                   |     |
| PRI Trunk, each                                    | \$80.85       | \$69.30       | \$92.40                   |     |
| Flat-rate Analog Line, each                        | \$89.99       | \$83.76       | \$102.39                  |     |
| Flat-rate Digital Trunk, each                      | \$89.99       | \$83.76       | \$102.39                  |     |
| Equipment Rental                                   | \$0.00        | \$0.00        | \$126.00                  | (I) |
| Mileage Charge (term commitments prior to 2/19/05) |               |               |                           |     |
| - (0.1-20 miles)                                   | \$346.50      | \$277.20      | \$415.80                  | (I) |
| Mileage Charge (term commitments as of 2/19/05)    |               |               |                           |     |
| - Fixed  | \$127.05      | \$127.05      | \$127.05                  | (I) |
| - Per Mile   | \$12.71       | \$12.71       | \$12.71                   |     |
| Caller ID With Name                                | \$210.00      | \$157.50      | N/A                       | (I) |

SECTION 5 - RATES & CHARGES (Cont'd)5.16 Broadview Integrated T1Monthly Port Charges

|           | <u>1 Year</u> | <u>3 Year</u> | <u>Month<br/>to Month</u> |     |
|-----------|---------------|---------------|---------------------------|-----|
| 256 Kbps  | \$701.09      | \$631.79      | \$807.35                  | (I) |
| 384 Kbps  | \$839.69      | \$770.39      | \$973.67                  |     |
| 512 Kbps  | \$955.19      | \$862.79      | \$1,112.27                |     |
| 768 Kbps  | \$1,139.99    | \$1,024.49    | \$1,334.03                |     |
| 1024 Kbps | \$1,255.49    | \$1,139.99    | \$1,458.77                | (I) |

Local Calling Service

|             | <u>1 Year</u> | <u>3 Year</u> | <u>Month<br/>to Month</u> |     |
|-------------|---------------|---------------|---------------------------|-----|
| Per minute: | \$0.11        | \$0.11        | \$0.12                    | (I) |

IntraLATA Toll Calls

|             | <u>1 Year</u> | <u>3 Year</u> | <u>Month<br/>to Month</u> |     |
|-------------|---------------|---------------|---------------------------|-----|
| Per minute: | \$0.17        | \$0.16        | \$0.19                    | (I) |

Long Distance Calls

|             | <u>1 Year</u> | <u>3 Year</u> | <u>Month<br/>to Month</u> |     |
|-------------|---------------|---------------|---------------------------|-----|
| Per minute: | \$0.17        | \$0.16        | \$0.19                    | (I) |

Toll-Free Inbound Calls

|             | <u>1 Year</u> | <u>3 Year</u> | <u>Month<br/>to Month</u> |     |
|-------------|---------------|---------------|---------------------------|-----|
| Per minute: | \$0.17        | \$0.16        | \$0.19                    | (I) |

**SECTION 5 - RATES & CHARGES (Cont'd)**5.17 Integrated T1 CompleteNon-Recurring Charges

|                      | <u>1 Year</u> | <u>3-Year</u> | <u>Month to<br/>Month</u> |     |
|----------------------|---------------|---------------|---------------------------|-----|
| Per DS1 Facility:    |               |               |                           |     |
| Installation         | \$698.25      | \$698.25      | \$1,750.00                | (I) |
| Service Order        | \$70.00       | \$70.00       | \$70.00                   |     |
| Change Order         | \$70.00       | \$70.00       | \$70.00                   | (I) |
| Per Block of 20 DIDs | \$17.50       | \$17.50       | \$17.50                   | (I) |

Monthly Recurring Charges

|                              | <u>1 Year</u> | <u>3 Year</u> | <u>Month to<br/>Month</u> |     |
|------------------------------|---------------|---------------|---------------------------|-----|
| DS1 facility:                | \$0.00        | \$0.00        | \$0.00                    |     |
| Initial block of 20 numbers: | \$32.34       | \$32.34       | \$32.34                   | (I) |
| Each additional block of 20: | \$34.65       | \$34.65       | \$34.65                   | (I) |
| Analog Voice (each)          | \$0.00        | \$0.00        | \$0.00                    |     |
| Digital Trunk (each)         | \$0.00        | \$0.00        | \$0.00                    |     |
| PRI Trunk, each              | \$30.03       | \$30.03       | \$30.03                   | (I) |
| Mileage Charge               |               |               |                           |     |
| - Fixed                      | \$127.05      | \$127.05      | \$127.05                  | (I) |
| - Per Mile                   | \$12.71       | \$12.71       | \$12.71                   | (I) |
| Equipment Rental             | \$0.00        | \$0.00        | \$126.00                  | (I) |
| Caller ID With Name          | \$210.00      | \$157.50      | N/A                       | (I) |

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**SECTION 5 - RATES & CHARGES (Cont'd)**5.17 Integrated T1 Complete (Cont'd)Usage Plans

|             | <u>1 Year</u> | <u>3 Year</u> | <u>Month to Month</u> |     |
|-------------|---------------|---------------|-----------------------|-----|
| Low Plan    | \$1,694.39    | \$1,532.69    | \$1,994.69            | (I) |
| Medium Plan | \$1,902.29    | \$1,740.59    | \$2,271.89            |     |
| High Plan   | \$2,387.39    | \$2,156.39    | \$2,826.29            | (I) |

Per Minute Rates

|  | <u>1 Year</u> | <u>3 Year</u> | <u>Month to Month</u> |     |
|--|---------------|---------------|-----------------------|-----|
| Local Calling Service<br>Per minute:               | \$0.13        | \$0.12        | \$0.14                | (I) |
| IntraLATA Toll<br>Per minute:                      | \$0.21        | \$0.19        | \$0.23                | (I) |
| Intrastate/Interstate Long Distance<br>Per minute: | \$0.21        | \$0.19        | \$0.23                | (I) |
| Inbound Toll Free<br>Per minute:                   | \$0.17        | \$0.16        | \$0.23                | (I) |

5.18 Resale, On Net, Off Net, Mixed Account ClassificationsMonthly Recurring Charge

|                   |         |     |
|-------------------|---------|-----|
| On Net, per line  | \$6.09  | (I) |
| Off Net, per line | \$18.38 |     |
| Mixed, per line   | \$18.38 |     |
| Resale, per line  | \$24.68 | (I) |

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SECTION 5 - RATES & CHARGES (Cont'd)5.19 Elite Unlimited Complete

|                                | <u>Term Commitment</u> |                 |     |
|--------------------------------|------------------------|-----------------|-----|
|                                | <u>One Year</u>        | <u>Two Year</u> |     |
| Monthly recurring line charge: | \$124.74               | \$122.43        | (I) |

5.20 IntraLATA Private Line Service

|                            | <u>One Year<br/>Term</u> | <u>Two Year<br/>Term</u> | <u>Three Year<br/>Term</u> |     |
|----------------------------|--------------------------|--------------------------|----------------------------|-----|
| <u>DS1</u>                 |                          |                          |                            |     |
| Local Distribution Channel |                          |                          |                            |     |
| - Channel Termination      | \$1,674.26               | \$1,394.75               | \$1,255.00                 | (I) |
| - Fixed                    | \$125.79                 | \$125.79                 | \$125.79                   |     |
| - Per Mile                 | \$55.90                  | \$55.90                  | \$55.90                    | (I) |
| Interoffice Channel        |                          |                          |                            |     |
| - Per Mile                 | \$55.90                  | \$55.90                  | \$55.90                    | (I) |
| <u>DS3</u>                 |                          |                          |                            |     |
| Local Distribution Channel |                          |                          |                            |     |
| - Channel Termination      | \$7,826.28               | \$7,826.28               | \$6,987.75                 | (I) |
| - Fixed                    | \$2,934.86               | \$2,934.86               | \$2,655.35                 |     |
| - Per Mile                 | \$503.13                 | \$475.16                 | \$440.28                   | (I) |
| Interoffice Channel        |                          |                          |                            |     |
| - Per Mile                 | \$503.13                 | \$475.16                 | \$440.28                   | (I) |

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**Section 6 - SPECIAL SERVICES AND PROGRAMS****6.1 LIFELINE TELEPHONE SERVICE****6.1.1 Basic Lifeline Service**

Lifeline is a Residential offering for low income customers who qualify for this service in accordance with the eligibility requirements listed below.

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**6.1.2 Eligibility**

- a) Lifeline Service is available to qualified residence customers and is provided via a residence individual Standard Access Line. Lifeline Service is limited to only one Service per qualified customer or household, where a household is defined as any individual or group of individuals who are living together at the same address as one economic unit. An economic unit is all adult individuals contributing to and sharing in the income and expenses of a household. A potential Lifeline customer who has an outstanding final bill for telephone service which is less than (4) years old must pay the entire balance of any basic service final bill before being eligible for Lifeline Service.
- b) This service is restricted to low income residential customers. To qualify for Lifeline Service a customer must be a current participant in one of the following PA Department of Public Welfare (DPW) or Federal programs, and be able to provide proof of income which is at or below the annual Federal Poverty Income Guidelines for all states (Except Alaska and Hawaii) and the District of Columbia.

**PA DPW Programs:**

Temporary Assistance for Needy Families (TANF)  
Supplemental Security Income (SSI)  
Medicaid  
Supplemental Nutrition Assistance Program (SNAP)  
Low Income Home Energy Assistance Program (LIHEAP)

**Federal Programs:**

Federal Public Housing  
National School Free Lunch Program

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## Section 6 - SPECIAL SERVICES AND PROGRAMS

### 6.1 LIFELINE TELEPHONE SERVICE (Cont'd)

#### 6.1.2 Eligibility (Cont'd)

##### b) (Cont'd)

Applicants who apply for Lifeline Service and who receive benefits from one or more of the following programs – TANF, SSI, Medicaid, SNAP and/or LIHEAP – can obtain DPW certification prior to enrollment. The DPW certification is stamped on the Lifeline application which must be completed and returned to Broadview. If Lifeline applicants do not have DPW certify their participation, the applicants must provide the required documentation to Broadview, along with the Lifeline application, to determine if they qualify for Lifeline. Lifeline applications are available from Broadview and DPW County Assistance Offices. Such certification by DPW will be provided only when a DPW client requests Lifeline Service based on the client's status as a participant in any of the above eligibility programs. Certification by DPW will be limited to confirmation of the client's program status (i.e., participation or non-participation).

- c) Lifeline Service will be provided to a customer only so long as such customer continues to meet the participation and certification guidelines preceding. Broadview is required to annually certify all Lifeline participants to ensure continued eligibility. Lifeline Service customers will be notified that they must certify their eligibility within thirty (30) days. If a customer either fails to certify eligibility within 30 days or notifies Broadview that he/she no longer meets the eligibility criteria, or is no longer a participant in the DPW programs above or is otherwise not low-income eligible, the customer's Lifeline Service will be changed to the applicable Standard Access Line service at existing tariff rates (no connection charges will apply to existing services or options retained).

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**Section 6 - SPECIAL SERVICES AND PROGRAMS****6.1 LIFELINE TELEPHONE SERVICE (Cont'd)****6.1.2 Eligibility (Cont'd)**

- (C)
- d) Residential Lifeline Service consists of the following tariffed standard features and optional customer-elected services at the applicable rates, charges and regulations for each feature and service provided where facilities permit:
    - (1) One party residence unlimited service and local measured service
    - (2) Standard Directory Listing
    - (3) Non-Published or Non-Listed telephone number service
    - (4) Access to Directory Assistance service
    - (5) Touch tone calling service
    - (6) Access to message toll telephone service and optional dial station-to-station calling plan services. Lifeline customers will be blocked from access to 976/556/900 and any other type of Audiotex service.
    - (7) Access to operator services
    - (8) Voluntary toll restriction
    - (9) Access to toll free (800/888) service
    - (10) Access to call trace
    - (11) Access to alerting and reporting systems (9-1-1)
    - (12) Access to the PA Telecommunications Relay Service (TRS)
    - (13) Caller ID per-call and per-line blocking
  - d) A Lifeline Service customer may not subscribe to any other type of residential local exchange service at the same or other premises. Lifeline Service will not be provided via Foreign exchange or Foreign Office Service arrangements.
  - e) Only the services listed above will be provided to Lifeline customers. All other premium services offered by Broadview Networks will not be available.

Material on this page was previously located on Page 2.

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Section 6 - SPECIAL SERVICES AND PROGRAMS

6.1 LIFELINE TELEPHONE SERVICE (Cont'd)

6.1.2 Eligibility (Cont'd)

- f)
- g) Customer requested temporary suspension of Lifeline Service is not permitted.
- h) Lifeline Service does not apply to applicants who are full time students living in college or university controlled housing.
- i) The applicant must not be a dependent for Federal Income Tax purposes unless he or she is 60 years of age or older.
- j) Lifeline customers are subject to all residential service regulations in this and other tariffs of Broadview Networks.
- k) Residential Lifeline Service cannot be resold by the Lifeline customer or the customer's agent(s).
- l) Resale of Lifeline Services is subject to wholesale rate obligations under Section 251(c)(4) of the Telecommunications Act of 1996.
- m) All outstanding charges, account balances and service restrictions apply to existing customers who qualify for Lifeline Service. Service restrictions will remain until the arrearage(s) have been paid in full.

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Material on this page was previously located on Page 2.1.

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**Section 6 - SPECIAL SERVICES AND PROGRAMS (Cont'd)****6.1 LIFELINE TELEPHONE SERVICE (Cont'd)****6.1.2 Eligibility (Cont'd)**

- n) Any Lifeline customer who has a past due balance of toll charges will be treated with the appropriate Chapter 64 regulations. The residence toll restoral charge applies to Lifeline customers who are suspended for non-payment and who subsequently pay their outstanding toll charges and requests toll restoral. If a Lifeline customer is toll restricted for a second occurrence the Company may, at its discretion, place the Lifeline customer on permanent toll restriction.
- o) Toll blocking and toll control services will be provided at no charge to Lifeline Service subscribers, to the extent that they are offered.

**6.1.3 Charges**

- a) Applicable Residential dial tone monthly rate minus \$9.25\*
- b) Lifeline Service is subject to all applicable state, local and federal taxes, surcharges and to all applicable tariff rates, charges, surcharges and regulations.

**Note:** The dial tone line and subscriber line charge monthly rate discounts will be reduced to the extent that application of the full discount would not result in rates that are less than zero.

- \* See FCC Public Notice released May 1, 2012, In re: *Lifeline and Link Up Reform and Modernization et al.*, Report and Order and Further Notice of Proposed Rulemaking, WC Dkt. Nos. 11-42 *et al.*, CC Dkt. No. 96-45, FCC 12-11 (rel. Feb. 6, 2012)

Material on this page was previously located on Page 2.2.

Section 6 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

6.2 RESERVED FOR FUTURE USE

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Section 6 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

6.2 RESERVED FOR FUTURE USE

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**Section 6 - SPECIAL SERVICES AND PROGRAMS (Cont'd)**

Material on this page was previously located on Original Page 3. (C)

**6.3 SPECIAL EQUIPMENT FOR THE HEARING OR SPEECH IMPAIRED CUSTOMER**

The Company will offer this service at such time as it begins to offer local exchange voice services.

6.3.1 The Company will provide, upon request, specialized telecommunications equipment for a customer certified as hearing or speech impaired.

6.3.2 A customer can be certified as hearing or speech impaired by a licensed physician, otolaryngologist, speech-language pathologist, audiologist or an authorized representative of a social agency that conducts programs for persons with hearing or speech impairments in cooperation with an official agency of the Commonwealth of Pennsylvania.

6.3.3 The Company will make every reasonable effort to locate and obtain equipment for a certified customer.

6.3.4 The customer may purchase equipment at a price not to exceed the actual purchase price (including any applicable shipping costs) the Company pays.

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**Section 6 - SPECIAL SERVICES AND PROGRAMS (Cont'd)****6.3 SPECIAL EQUIPMENT FOR THE HEARING OR SPEECH IMPAIRED CUSTOMER**

6.3.5 The Company will also advise the customer who requests this equipment of the applicable terms for purchase.

**6.4 DISCOUNTED SERVICE FOR THE HEARING OR SPEECH IMPAIRED CUSTOMER**

The Company will offer this service at such time as it begins to offer local exchange voice services.

**6.4.1 Pennsylvania Telecommunications Relay Service****a. General**

The Pennsylvania Telecommunications Relay Service is a relay telecommunication service for the deaf, hearing and/or speech disabled population of the Commonwealth. The service permits telephone communications between deaf, hearing, and/or speech disabled individuals who must use a Text Telephone and individuals with normal hearing and speech as provided in the AT&T Communications of Pennsylvania, Inc. Tariff PA. P.U.C. No. 13.

**b. Surcharge**

In addition to the charges provided in this tariff and other interstate toll tariffs in which this Company concurs, a surcharge will apply to all residence and business access lines served by this Company. This surcharge applies regardless of whether or not the access line uses the Pennsylvania Telecommunications Relay Service.

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**Section 6 - SPECIAL SERVICES AND PROGRAMS (Cont'd)****6.4 DISCOUNTED SERVICE FOR THE HEARING OR SPEECH IMPAIRED CUSTOMER (Cont'd)****6.4.1 Pennsylvania Telecommunications Relay Service (Cont'd)****b. Surcharge (Cont'd)**

This surcharge serves as the funding vehicle for the operation of the Pennsylvania Telecommunications Relay Service, and shall be calculated by the Pennsylvania Public Utility Commission (the Commission). The Commission shall compute the Pennsylvania Telecommunications Relay Service Surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve month period commencing with July 1 of each year.

The Commission may revise the surcharge more frequently than annually at its discretion.

Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.

The following surcharge rates apply to all bills issued on or after July 1, 2006.

|                                      |            |
|--------------------------------------|------------|
| Per residence access line, per month | \$0.08 (C) |
| Per business access line, per month  | \$0.09 (C) |

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Centrex-type lines will be charged on an equivalency basis as determined by the Commission.

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**Section 6 - SPECIAL SERVICES AND PROGRAMS (Cont'd)****6.4 DISCOUNTED SERVICE FOR THE HEARING OR SPEECH IMPAIRED  
CUSTOMER (Cont'd)****6.4.1 Pennsylvania Telecommunications Relay Service (Cont'd)****c. Rates**

Local calls will be charged at the applicable local flat rate or local measured service rate, except for calls originating from Pay Telephones, which shall be completed free of charge. All intraLATA toll calls, placed through the Pennsylvania Telecommunications Relay Service will be rated according to the Rates Applicable On Messages Place by Certified Speech and/or Hearing Disabled rates in the Pennsylvania Telephone Association Toll Tariff PA. P.U.C. No. 10. This Company concurs in this tariff.

The Company will make available to the Telecommunications Relay Service (TRS) user either a calling card or a prepaid debit card. The rates for either option will not exceed those that would apply to identical calls for non-TRS users of coin-sent-paid services.

Please refer to the appropriate Interexchange Carrier tariff for interstate charges.

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Section 6 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

6.4 DISCOUNTED SERVICE FOR THE HEARING OR SPEECH IMPAIRED CUSTOMER (Cont'd)

6.4.2 Certification

Acceptable certifications are:

1. Those made by a licensed physician, otolaryngologist, speech-language pathologist or audiologist or an authorized representative of a social agency that conducts programs for persons with hearing or speech impairment in cooperation with an official agency of the Commonwealth of Pennsylvania, or
2. A pre-existing certification establishing the impairment of hearing or speech such as those which qualify the handicapped person for social security benefits on the basis of total hearing impairment or for the use of facilities of an agency for a person with hearing or speech impairment.

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**Section 6 - SPECIAL SERVICES AND PROGRAMS (Cont'd)****6.4 DISCOUNTED SERVICE FOR THE HEARING OR SPEECH IMPAIRED CUSTOMER (Cont'd)****6.4.3 Qualification**

A customer qualifying for the discount is one whose impairment is such that competent authority would certify him or her as being unable to use a telephone for voice communication. See Section 7.4.2 for a listing of the necessary qualifications.

**6.4.4 Billing**

The reduction in charges is applied only at one location, designated by the impaired person.

**6.5 UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE**

The Company will offer this service at such time as it begins to offer local exchange voice services.

**6.5.1 General**

Universal Emergency Telephone Number Service (911 Service) is an arrangement of Company central office and trunking facilities whereby any telephone user who dials the number 911 will reach the emergency report center for the telephone from which the number is dialed or will be routed to an operator if all lines to an emergency report center are busy. If no emergency report center customer exists for a central office entity, a telephone user who dials the number 911 will be routed to an operator. The telephone user who dials the 911 number will not be charged for the call.

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**Section 6 - SPECIAL SERVICES AND PROGRAMS (Cont'd)****6.5 UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE****6.5.2 Regulations**

- a. This service is furnished to municipalities and other governmental agencies only for the purpose of voice reporting of emergencies by the public. For this service, the municipality or government agency(s) designated by the customer as responsible for the control and staffing of the emergency report center is referred to as the “Agency”.
- b. When 911 service replaces an existing emergency number, intercept service shall be the responsibility of the Agency. However, if the Agency is unable to provide this service, the operator will intercept and forward requests for emergency aid for a period of at least one year
- c. 911 service is furnished for incoming calls only.
- d. The Company will not use the county’s/municipality’s Master Street Address Guide (MSAG) for any purpose other that is not directly related to, and required for, the provision of 911 or E911 Service. The Company’s liability and indemnification for 911 and E911 Service is described in this tariff.

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**Section 6 - SPECIAL SERVICES AND PROGRAMS (Cont'd)****6.5 UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (Cont'd)****6.5.3 Conditions of Furnishing Service**

This service is offered solely as an aid in handling assistance calls in connection with fire, police, medical, and other emergencies. The Company is not responsible, in the absence of gross negligence or willful misconduct, for any losses, claims, demands, suits, or any liability, whether suffered, made, instituted, or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage, or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of such facilities. By dialing 911, the customer agrees to release, indemnify, defend, and hold harmless the Company from any and all loss or claims, whatsoever, whether suffered, made, instituted, or asserted by the destruction of any property, whether owned by the customer or others. Notwithstanding any provision to the contrary, in no event shall the Company be liable for any special, incidental, consequential, exemplary, or punitive damages of any nature whatsoever.

The Company is not responsible for any infringement or invasion of the right of privacy of any person or persons, caused, or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of the 911 service features and the equipment associated therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing the 911 service.

Notwithstanding the provisions of this section or those of Section 2.1.4 preceding, the Company maintains insurance coverage for liability related to or arising out of the provision of telecommunications services.

In the event of failure of all the trunk groups between the Company switch(es) and the 911 tandem, or a failure of the 911 tandem switch, the following procedures will be followed in the City of Philadelphia. The Company switch is programmed to play the following announcement which is approved by the City of Philadelphia 911 authorities: "Broadview Networks, Inc. 911 all circuits are busy now. Please hang up and dial your operator."

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Section 6 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

6.5 UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (Cont'd)

6.5.3 Conditions of Furnishing Service (Cont'd)

The Company's 911 and E911 Services are provided consistent with the county's/municipality's 911 Protocols and the Pennsylvania Emergency Services Act. Future revisions or additions made to the Protocols by a county/municipality will be handled by the Company as described in the Protocols, and any tariff changes will be made accordingly.

The Company will in no way directly or indirectly sell, lease, license, rent, loan, provide or transfer the county's/municipality's MSAG to any other person(s) or entity (s). In addition, the Company will not directly modify or create any derivative of the county's/municipality's MSAG, except that one (1) copy may be made for archival purposes.

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**Section 6 - SPECIAL SERVICES AND PROGRAMS (Cont'd)****6.6 ENHANCED UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE**

The Company will offer this service at such time as it begins to offer local exchange voice services.

**6.6.1 General**

Enhanced Universal Emergency Telephone Number Service (E911 Service) is a Call Delivery Network whereby any telephone user who dials the number 911 will reach a designated Public Safety Answering Point (PSAP). E911 Service is offered in the Company's serving area subject to the availability of stored program control central office facilities, Enhanced 911 software, and ANI equipment. The telephone user who dials the 911 number will not be charged for the call.

**6.6.2 Regulations**

- a. In addition to the following, the regulations in Section 7.5.2 apply.
- b. This tariff does not provide for the inspection or constant monitoring of facilities to discover errors, defects, or malfunctions in the service, nor does the company undertake such responsibility. The Agency shall make such operational tests as in their judgment are required to determine whether the system is functioning properly for its use. The Agency shall promptly notify the Company in the event the system is not functioning properly.
- c. E911 information, consisting of the names, addresses, and telephone numbers of all telephone customers, is confidential, the Company will release such information to the Agency periodically for the update of their systems.

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**Section 6 - SPECIAL SERVICES AND PROGRAMS (Cont'd)****6.6 ENHANCED UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE  
(Cont'd)****6.6.2 Regulations (Cont'd)**

- d. The E911 calling party, by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number (“ANI”) and address (“ALI”) associated with the originating station location are furnished to the PSAP, on a call by call basis, after an E911 call has been received.
- e. Service boundaries of the Company and political subdivision boundaries may not coincide. In the event that the Agency does not subscribe to Selective Routing, it must make arrangements to handle all 911 calls that originate from telephones served by Central offices in the local service areas (i.e., exchange) whether or not the calling telephone is situated on property within the geographical boundaries of the Agency’s public safety jurisdiction.

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**Section 6 - SPECIAL SERVICES AND PROGRAMS (Cont'd)****6.6 ENHANCED UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE  
(Cont'd)****6.6.3 Conditions of Furnishing Service**

This service is offered solely as an aid in handling assistance calls in connection with fire, police, medical, and other emergencies. The Company is not responsible, in the absence of gross negligence or willful misconduct, including default routing, for any losses, claims, demands, suits, or any liability, whether suffered, made, instituted, or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage, or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of such facilities. By dialing 911, the customer agrees to release, indemnify, defend, and hold harmless the Company from any and all loss or claims, whatsoever, whether suffered, made, instituted, or asserted by the destruction of any property, whether owned by the customer or others. Notwithstanding any provision to the contrary, in no event shall the Company be liable for any special, incidental, consequential, exemplary, or punitive damages of any nature whatsoever, including for default routing.

The Company is not responsible for any infringement or invasion of the right of privacy of any person or persons, caused, or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of the 911 service features and the equipment associated therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing the 911 service.

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**Section 6 - SPECIAL SERVICES AND PROGRAMS (Cont'd)****6.7 COMMONWEALTH OF PENNSYLVANIA RELAY SERVICE****6.7.1 General**

The Company will provide access to a telephone relay center for the Commonwealth of Pennsylvania Relay Service. The service permits telephone communications between hearing and/or speech impaired individuals who must use a Telecommunications Device for the Deaf (TDD) or a Teletypewriter (TTY) and individuals with normal hearing and speech. The Relay Service can be reached by dialing an toll-free number. Specific toll-free numbers have been designated for both impaired and non-impaired customers to use.

**6.7.2 Regulations**

- a. Only intrastate calls can be completed using the Commonwealth of Pennsylvania Relay Service under the terms and conditions of this tariff.
- b. Charges for calls placed through the Relay Service will be billed as if direct distance dialed (DDD) from the point of origination to the point of termination. The actual routing of the call does not affect billing.
- c. Calls through the Relay Service may be billed to a third number only if that number is within the Commonwealth of Pennsylvania. Calls may also be billed to calling cards issued by the Company or other carriers who may choose to participate in this service.

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**Section 6 - SPECIAL SERVICES AND PROGRAMS (Cont'd)****6.7 COMMONWEALTH OF PENNSYLVANIA RELAY SERVICE (Cont'd)****6.7.2 Regulations (Cont'd)**

- d. The following calls may not be placed through the Relay Service:
1. calls to informational recordings and group bridging service;
  2. calls to time or weather recorded messages;
  3. station sent paid calls from coin telephones; and
  4. operator-handled conference service and other teleconference calls.

**6.7.3 Liability**

The Company contracts with an outside provider for the provision of this service. The outside provider has complete control over the provision of the service except for the facilities provided directly by the Company. In addition to other provisions of this Tariff dealing with liability, in the absence of gross negligence or willful misconduct on the part of the Company, the Company shall not be liable for and the customer, by using the service, agrees to release, defend, and hold harmless for all damages, whether direct, incidental or consequential, whether suffered, made, instituted, or asserted by the customer, or by any other person, for any loss or destruction of any property whatsoever, whether covered by the customer or others, or for any personal injury or death of, any person. Notwithstanding any provision to the contrary, in no event shall the Company be liable for any special, incidental, consequential, exemplary, or punitive damages of any nature whatsoever.

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## SECTION 7 – PROMOTIONAL OFFERINGS

- 7.1 Promotional Offerings: The Company, from time to time, may make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offerings may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made. The Company shall disclose the promotion and post-promotion price to the customer at the time of offering the promotional price and service. The Company shall notify each participating customer when the promotional offering expires, and limit promotions to a duration of no longer than six (6) months (out of each 12 month period). All customers shall be eligible for promotions where facilities and billing capabilities permit.
- 7.2 Trial Service Offering
- 7.2.1 In the normal course of business the Company, at its discretion, may elect to offer certain services to the Customer on a “trial basis”.
- 7.2.2 In order to conduct such “trials”, the Company will file with the Commission, on at least the minimum notice required by the Commission relative to such service, a Trial Service Offering supplement.
- 7.2.3 The TSO supplement will contain a brief description of the trial services(s) features, special agreements, applicable rates and regulations. In addition, the Supplement will include specific information as to the availability and estimated duration of the TSO.
- 7.2.4 The filling of a TSO Supplement does not obligate the Company to continue the trial service beyond the stated trial period or to offer said service as a general tariffed offering in the future.
- 7.2.5 Service(s) provided hereunder are subject to all other applicable provisions in the tariffs of the Company lawfully on file with the Commission. However, the TSO rates and charges will supersede applicable general tariff rates and charges for the duration of the trial period.



## SECTION 7 – PROMOTIONAL OFFERINGS

## 7.3 Broadspeed Voice T1 Promotion

The Company will offer the following promotion to new or existing Broadspeed Voice T1 subscribers from July 1, 2006 through August 31, 2006, in accordance with the Broadspeed Voice T1 tariff as specified in Broadview Networks, Inc. Telephone – Pa. P.U.C. No. 1, Section 4.2. (C)  
Subscribers signing up for new Broadspeed Voice T1 service between July 1, 2006 and August 31, 2006 and agreeing to a one, two or three year term commitment, will receive the promotional pricing in this section for the duration of the term. (C)

Non-Recurring Charges:

## Per DS1 Facility:

|               |          |
|---------------|----------|
| Installation  | \$345.00 |
| Service Order | \$40.00  |
| Change Order  | \$40.00  |

## Per Hour

|             |          |
|-------------|----------|
| Inside Wire | \$110.00 |
|-------------|----------|

Monthly Recurring Charges:

|                                  | <u>1 Year</u> | <u>2 Year</u> | <u>3 Year</u> |
|----------------------------------|---------------|---------------|---------------|
| Facility Measured Rate – Fixed   | \$599.00      | \$399.00      | \$349.00      |
| Facility Flat Rate Local – Fixed | \$849.00      | \$649.00      | \$599.00      |
| DS1 Facility - Mileage Charge    |               |               |               |
| Fixed                            | \$50.00       | \$50.00       | \$50.00       |
| Per Mile                         | \$5.00        | \$5.00        | \$5.00        |
| Initial block of 20 numbers:     | \$0.00        | \$0.00        | \$0.00        |
| Each additional block of 20:     | \$10.00       | \$10.00       | \$10.00       |

Per Minute Rates:

|                          | <u>1 Year</u> | <u>2 Year</u> | <u>3 Year</u> |
|--------------------------|---------------|---------------|---------------|
| Local Calling Service    | \$0.018       | \$0.015       | \$0.010       |
| IntraLATA Toll           | \$0.045       | \$0.029       | \$0.024       |
| Intrastate Long Distance | \$0.045       | \$0.029       | \$0.024       |
| Interstate Long Distance | \$0.045       | \$0.029       | \$0.024       |

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## SECTION 7 – PROMOTIONAL OFFERINGS

## 7.4 Broadspeed PRI Promotion

The Company will offer the following promotion to new or existing Broadspeed PRI subscribers from July 1, 2006 through August 31, 2006, in accordance with the Broadspeed PRI tariff as specified in Broadview Networks, Inc. Telephone Pa. P.U.C. No. 1, Section 4.2. Subscribers signing up for new Broadspeed PRI service between July 1, 2006 and August 31, 2006 and agreeing to a one, two or three year term commitment, will receive the promotional pricing in this section for the duration of the term. (C)

Non-Recurring Charges:

## Per DS1 Facility:

|               |          |
|---------------|----------|
| Installation  | \$345.00 |
| Service Order | \$40.00  |
| Change Order  | \$40.00  |

## Per Hour

|             |          |
|-------------|----------|
| Inside Wire | \$110.00 |
|-------------|----------|

Monthly Recurring Charges:

|                                  | <u>1 Year</u> | <u>2 Year</u> | <u>3 Year</u> |
|----------------------------------|---------------|---------------|---------------|
| Facility Measured Rate – Fixed   | \$599.00      | \$399.00      | \$349.00      |
| Facility Flat Rate Local – Fixed | \$849.00      | \$649.00      | \$599.00      |
| DS1 Facility - Mileage Charge    |               |               |               |
| Fixed                            | \$50.00       | \$50.00       | \$50.00       |
| Per Mile                         | \$5.00        | \$5.00        | \$5.00        |
| Initial block of 20 numbers:     | \$0.00        | \$0.00        | \$0.00        |
| Each additional block of 20:     | \$10.00       | \$10.00       | \$10.00       |

Per Minute Rates:

|                          | <u>1 Year</u> | <u>2 Year</u> | <u>3 Year</u> |
|--------------------------|---------------|---------------|---------------|
| Local Calling Service    | \$0.018       | \$0.015       | \$0.010       |
| IntraLATA Toll           | \$0.045       | \$0.029       | \$0.024       |
| Intrastate Long Distance | \$0.045       | \$0.029       | \$0.024       |
| Interstate Long Distance | \$0.045       | \$0.029       | \$0.024       |

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**SECTION 7 – PROMOTIONAL OFFERINGS****7.5 Elite Promotional Plan**

The Company will offer the following promotion to new or existing business local exchange service subscribers from July 1, 2006 through August 31, 2006, in accordance with this tariff as specified in Broadview Networks, Inc. Telephone Pa. P.U.C. No. 1, Section 4.2. Subscribers signing up for the Elite Promotional Plan between July 1, 2006 and August 31, 2006 and agreeing to a two or three year term commitment, will receive the promotional pricing in this section for the duration of the term. (C)

Two Year Term:

15% off Standard Access Line  
\$0.019 Per Minute Local Usage  
\$0.039 Per Minute Regional Usage  
\$0.039 Per Minute Interstate and Intrastate Long Distance

Three Year Term:

30% off Standard Access Line  
\$0.016 Per Minute Local Usage  
\$0.034 Per Minute Regional Usage  
\$0.034 Per Minute Interstate and Intrastate Long Distance

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**SECTION 7 – PROMOTIONAL OFFERINGS****7.6 Broadview Synergy T1**Description

The Company will offer the following promotion from July 1, 2006 through August 31, 2006. Subscribers signing up for new Broadview Synergy T1 service between July 1, 2006 and August 31, 2006 and agreeing to a one, two or three year term commitment, will receive the terms and conditions and the promotional pricing in this section for the duration of the term.

(C)  
(C)  
(C)

Broadview Synergy T1 service provides a high capacity DS1 (1.544 Mbps) transmission link from an end user's premises to Broadview Networks' switching center. Broadview Synergy T1 service allows customers to integrate voice and data on the same circuit or facility. The minimum configuration of a Synergy T1 is one of the three following configurations: 1) 8 lines of voice service and 256k Internet access port; 2) 6 lines of voice service and 384k Internet access port; or 3) 4 lines of voice service and 512k Internet access port. At no time is the configuration permitted to be below one of these minimum configurations.

Broadview Synergy T1 offers customers the capabilities for local, intraLATA toll, long distance, 411, 911, dial around and toll-free calls. Customers must select Broadview as their carrier for local, intraLATA toll and long distance calling. Broadview Synergy T1 also offers customers the capabilities for incoming calls only (DID). Direct Inward Dialing permits calls to terminate directly to a number behind a PBX or DS1-capable system, without the aid of an attendant.

Customers are initially given the opportunity to subscribe to the Company's services for 1-year, 2-year or 3-year term commitments, with a 1-year term being the minimum contractual obligation. At the expiration of the term contract, Customers contracts are automatically renewed for a twelve-month term at 1-year term rates.

A measured-rate price plan has a monthly fee for each voice line and usage charges for local, intraLATA toll, and domestic and international Long Distance based on a cost per minute. Calls are metered and charges are determined by the duration of the call times the cost per minute.

If the Customer discontinues its term commitment prior to the expiration of the agreed upon contract or requires their configuration of voice and data lines to fall below the minimum thresholds, the termination liability will be equal to \$400 multiplied by the number of months remaining on the contract.

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**SECTION 7 – PROMOTIONAL OFFERINGS****7.6 Broadview Synergy T1 (Cont'd)**Non-Recurring Charges

Broadview Synergy T1 service is subject to the non-recurring charges below.

Installation: A non-recurring Installation charge is applicable for each Synergy T1 facility. Billing will commence at the earlier of: 1) the date on which installation is complete and services are turned up; or 2) 15 days after written notification to Customer of Broadview's readiness to schedule service turn up.

Service Order: A non-recurring Service Order charge is applicable for each Synergy T1 facility.

Change Order: A non-recurring Change Order charge is applicable for each Synergy T1 facility where after initial installation, the Customer requests changing telecommunications services associated with Broadview Synergy T1.

Inside Wire: A non-recurring Inside Wire charge is applicable for Synergy T1 service. The charge is billed on an hourly basis, with a minimum charge of two hours.

Monthly Recurring Charges

Broadview Synergy T1 service is subject to monthly recurring charges on a per facility basis.

DS1 Facility: A monthly recurring fee applies for each DS1 facility provisioned. In addition to the DS1 facility fee, a mileage fee is added to those circuits that are greater than 0.1 miles and less than 20 miles from a Broadview Synergy T1 service collocation. No services are provisioned beyond 20 miles from a Broadview Networks Synergy T1 collocation. Broadview Synergy T1 subscribers will be subject to a fixed monthly recurring mileage component and a per mile component. DS1 facility mileage calculated at .5 or less will be rounded down. DS1 facility mileage calculated at .6 or higher will be rounded up (Example - If DS1 facility mileage equals 1.5 miles, the per mile component of the monthly recurring mileage would equal 1 mile. If DS1 facility mileage equals 1.6 miles, the per mile component of the monthly recurring mileage would equal 2 miles).

All material on this page is new.

## SECTION 7 – PROMOTIONAL OFFERINGS

## 7.6 Broadview Synergy T1 (Cont'd)

Monthly Recurring Charges (Cont'd)

Internet Access Port: Customers must select one of five (5) discrete bandwidth choices for Internet access.

Equipment Rental: A fee for rental of a Broadview-provided Integrated Access Device that will reside at the customer's premises for the duration of the service period. The equipment remains the property of Broadview Networks and must be returned upon service disconnection else Customer will be levied a fee up to \$1,750. (I)

Voice Lines: Customers may opt for analog voice lines, digital trunks or PRI trunks. Fees are per working voice channel.

A PRI trunk type is available for purchase under the measured rate calling plan. When a customer selects any number of lines as PRI trunk type, the following conditions apply:

- One DS0 channel on the DS1 facility is reserved as the data channel or "D-channel" of the PRI arrangement for purposes of providing signaling for up to 19 other DS0's provisioned as bearer channels or B-channels on that same facility.
- The Customer is not charged for the D-channel, nor does the D-channel count toward the minimum configuration requirements defined earlier in this section.
- Each B-channel is levied monthly recurring line charges described as "PRI Trunk" in this section.
- PRI Trunk types may not be provisioned with Digital Trunk types on the same DS1 facility.
- Each PRI Trunk includes Call ID (Number Only) at no additional charge.
- Customer's PBX must support NI-1 protocol. The PRI Trunk type supports NI-1 or SESS simulation only. It will not support NI-2 protocol.

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**SECTION 7 – PROMOTIONAL OFFERINGS****7.6 Broadview Synergy T1 (Cont'd)**Local Calls

Broadview Synergy T1 provides Local Calling Service. Local usage is non-time-of-day sensitive and is billed on per minute basis. All local calls originating and terminating at Broadview Network's On-Net customer locations are provided free of charge.

Broadview Networks concurs with the local exchange and local service areas defined by the incumbent local exchange company.

IntraLATA Toll Calls

Broadview Synergy T1 provides IntraLATA Toll Calling Service which is furnished for communications between different local calling areas within a LATA. A LATA is an area defined in the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0191. A call that terminates within the same LATA but outside the local calling area is considered an IntraLATA Toll Service call. IntraLATA Toll usage is non-time-of-day sensitive and is billed on a per minute basis.

Broadview concurs with the standard intraLATA boundaries defined by the incumbent local exchange company.

Long Distance Calls

Broadview Synergy T1 provides intrastate and interstate long distance calling service. Long distance usage is non-time-of-day sensitive. Long distance usage is billed in initial eighteen (18) second increments with six (6) second increments billed thereafter.

All material on this page is new.

## SECTION 7 – PROMOTIONAL OFFERINGS

## 7.6 Broadview Synergy T1 (Cont'd)

RatesNon-Recurring Charges:

|                  | <u>1-Year</u> | <u>2-Year</u> | <u>3-Year</u> |     |
|------------------|---------------|---------------|---------------|-----|
| Per T1 Facility: |               |               |               |     |
| Installation     | \$698.25      | \$698.25      | \$698.25      | (I) |
| Service Order    | \$70.00       | \$70.00       | \$70.00       |     |
| Change Order     | \$70.00       | \$70.00       | \$70.00       |     |
| Inside Wire      | \$192.50      | \$192.50      | \$192.50      | (I) |

Monthly Recurring Charges:

|                               | <u>1-Year</u> | <u>2-Year</u> | <u>3-Year</u> |     |
|-------------------------------|---------------|---------------|---------------|-----|
| DS1 facility                  |               |               |               |     |
| - Per T1                      | \$0.00        | \$0.00        | \$0.00        |     |
| Equipment Rental              | \$0.00        | \$0.00        | \$0.00        |     |
| Initial block of 20 numbers:  | \$21.00       | \$21.00       | \$21.00       | (I) |
| Each additional block of 20:  | \$21.00       | \$21.00       | \$21.00       | (I) |
| Analog Voice Line, each       | \$19.95       | \$18.80       | \$16.70       | (I) |
| Digital Trunk, each           | \$19.95       | \$18.80       | \$16.70       | (I) |
| PRI Trunk, each               | \$40.95       | \$39.80       | \$37.70       | (I) |
| DS1 facility – Mileage Charge |               |               |               |     |
| - Fixed                       | \$105.00      | \$105.00      | \$105.00      | (I) |
| - Per Mile                    | \$10.50       | \$10.50       | \$10.50       | (I) |

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## SECTION 7 – PROMOTIONAL OFFERINGS

## 7.6 Broadview Synergy T1 (Cont'd)

Rates (Cont'd)Monthly Port Charges

|           | <u>1-Year</u> | <u>2-Year</u> | <u>3-Year</u> |     |
|-----------|---------------|---------------|---------------|-----|
| 256 Kbps  | \$542.50      | \$438.90      | \$207.90      | (I) |
| 384 Kbps  | \$606.90      | \$501.90      | \$270.90      |     |
| 512 Kbps  | \$669.90      | \$564.90      | \$333.90      |     |
| 768 Kbps  | \$753.90      | \$648.90      | \$417.90      |     |
| 1024 Kbps | \$837.90      | \$732.90      | \$501.90      | (I) |

Local Calling Service

|             | <u>1-Year</u> | <u>2-Year</u> | <u>3-Year</u> |     |
|-------------|---------------|---------------|---------------|-----|
| Per minute: | \$0.03        | \$0.03        | \$0.02        | (I) |

IntraLATA Toll

|             | <u>1-Year</u> | <u>2-Year</u> | <u>3-Year</u> |     |
|-------------|---------------|---------------|---------------|-----|
| Per minute: | \$0.09        | \$0.07        | \$0.05        | (I) |

Intrastate and Interstate Long Distance

|             | <u>1-Year</u> | <u>2-Year</u> | <u>3-Year</u> |     |
|-------------|---------------|---------------|---------------|-----|
| Per minute: | \$0.09        | \$0.07        | \$0.05        | (I) |

Toll-Free Inbound

|             | <u>1-Year</u> | <u>2-Year</u> | <u>3-Year</u> |     |
|-------------|---------------|---------------|---------------|-----|
| Per minute: | \$0.09        | \$0.07        | \$0.05        | (I) |

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**SECTION 8 – INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS**

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service offered under this tariff. Rates quoted in response to such competitive requests may be different than those specified for such service in this tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis. ICB rates, service descriptions and length of such agreement will be filed with the Pennsylvania Public Utility Commission.

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Section 9 - RESERVED

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2100 Renaissance Boulevard  
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Section 10 - SERVICE AREAS

Service Areas: Broadview Networks, Inc. provides service in the exchange areas served by the following local exchange companies:

Bell Atlantic Pennsylvania, Inc.

The service area maps are identical to those filed by the company(ies) listed above.

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