#### Tariff Schedule Applicable to

Local Exchange Telecommunications Services Furnished by

Broadview Networks, Inc.

Between Points Within the State of Ohio

Applicable in Ohio

Customers have certain rights and responsibilities under the Minimum Telephone Service Standards (Ohio Adm. Code 4901:1-5) (MTSS). These safeguards can be found in the Appendix to Ohio Adm. Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities". These rights and responsibilities include complaint handling, ordering or change of service, service repair, payment of bills, and disconnection and reconnection of service

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### **SECTION 2 - RULES AND REGULATIONS**

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### 2.3 <u>Customer Complaints and Billing Disputes</u>

- 2.3.1 Customers may notify the carrier of billing or other disputes either orally or in writing. There is no time limit for submitting disputes.
- 2.3.2 Customer complaints and billing disputes that are not satisfactorily resolved may be presented by the customer to:

The Public Utilities Commission of Ohio 180 East Broad Street Columbus, Ohio 43215-3793 (614) 466-3292 1-800-686-7826

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### 2.5 "900" and "976" Blocking

Company will block the Customer's access to "900" and "976" pay-per-call telephone information services. Company will not impose a charge for blocking.

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#### 3.1 <u>Basic Local Exchange Service</u>

#### 3.1.1 Service Areas and Rate Groups

Broadview Networks, Inc.'s exchange areas and local calling areas are identical to those defined in the tariffs of the incumbent local exchange company serving each exchange area. NXX's associated with each particular exchange or zone may be found in the telephone directory published by the incumbent local exchange provider in the Customer's exchange.

Broadview Networks, Inc. provides service in the exchange areas served by the following local exchange companies and concurs in their filed exchange areas, exchange rate classification criteria and exchange maps:

Ameritech - Ohio, P.U.C.O. No. 20
Windstream Ohio, Inc. Tariff P.U.C.O. No. 2
Windstream Western Reserve, Inc. Tariff P.U.C.O. No. 9

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### 3.2 Standard Access Line

The Standard Residential or Business Line provides a Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines. A multi-line subscriber is a Business customer with more than one Line provided by Broadview Networks. Standard Access Lines enable the customer to:

- (a) place or receive calls to any station in the local calling area, as defined herein;
- (b) access enhanced 911 Emergency Service where available;
- (c) access the interexchange carrier selected by the Customer for interLATA, intraLATA, interstate or international calling;
- (d) access Operator Services;
- (e) access Directory Assistance;
- (f) place or receive calls to 800 numbers;
- (g) access Telecommunications Relay Service.

Touch Tone signaling, consisting of a push button or touchtone dial that sends out a sound which consists of two discrete tones (one low frequency and one high frequency), picked up and interpreted by telephone switches, is provided as part of the Standard Access Line.

The Company's service will automatically block originating calls to other telephone companies' caller-paid information services (e.g., 900, 976) at no charge. Calls to those numbers and other numbers used for caller-paid information services will be unblocked on a per directory number basis only. Subsequent blocking of 900-type numbers will incur a charge.

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### 3.7 <u>Blocking Features</u>

A calling party may block their telephone number, associated main listed name and voiceback of calling identification information to users or subscribers to customer calling features utilizing SS7 technology. Blocking will also prevent call completion through the use of Return Call service.

Customers have two blocking options:

<u>Per-Call Blocking</u>: By activating a special code, the caller may block the transfer of the telephone number for that call only. There is no charge for using per-call blocking and it is provided on an unlimited basis.

<u>Line Blocking</u>: This service must be added to a customer's line by contacting the Company's business office and having a service order issued. All calls are automatically blocked when a customer subscribes to line blocking unless the blocking feature is deactivated.

If a customer subscribes to line blocking, he/she can deactivate blocking by dialing a special code prior to placing a call. Blocking will be deactivated for that outgoing call only.

As facilities permit, a line blocking customer will be provided with a separate code to deactivate blocking, which is different from the per-call blocking code. Where this separate code is not available, the code for per-call blocking and the code to deactivate line blocking will be the same.

Line blocking is available to all customers in Broadview Networks, Inc.'s serving territory. Line blocking is provided without charge, except as discussed in the rate section of this Tariff.

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#### 3.10 Emergency Services Calling Plan

Access (at no additional charge) to emergency services by dialing 0 - or 9-1-1.

Message toll telephone calls, to governmental emergency service agencies as set forth in (a) following, having primary or principal responsibility with respect to the provision of emergency services to person and property in the area from which the call is made, meeting the definition and criteria of an emergency call as set forth in (b) following: are offered at no charge to Customers:

- (a) Governmental fire fighting, police, and emergency squad service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) twenty-four (24) hour basis, three hundred sixty-five (365) days a year, including holidays.
- (b) An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life, property, or both and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency services agency in order to seek assistance for such an emergency.

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### 4.1. Exchange Areas

List of exchange areas and local service areas. Ameritech exchange areas are listed on Pages  $16 \rightarrow 60$ ; Windstream Ohio exchange areas are listed on Page 60.1; Windstream Western Reserve exchange areas are listed on Pages  $60.2 \rightarrow 60.5$ .

(N) (N)

(C)

EXCHANGE AREA	<u>APPLICANT</u>	OTHER TELCOS
Aberdeen	Aberdeen Ripley	Maysville, Ky S. Central Bell
Akron	Akron Atwater Greensburg Hartville Kent Manchester Mogadore North Canton Uniontown Ravenna Rootstown	Doylestown - Doylestown Hudson (342, 650 and central offices only) - Western Reserve Montrose - GTE Peninsula - Western Reserve Richfield - Western Reserve Wadsworth - GTE Sharon Center - GTE Rittman - United
Alliance	Alliance Atwater Canton Marlboro Sebring	Damascus - United N. Benton - United N. Georgetown - GTE Paris - GTE
Alton	Columbus Met. Area London	Cheshire Center - GTE Pataskala - United Rathbone - GTE Sunbury - United
Arabia	Arabia Guyan Ironton Walnut	(None)

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### 4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA	<u>APPLICANT</u>	OTHER TELCOS
Atwater	Akron Atwater Alliance Kent Marlboro Ravenna Rootstown	(None)
Barnesville	Barnesville Beallsville Bethesda Somerton	Fairvies - Western Reserve Morristown - Western Reserve Quaker City - Western Reserve
Beallsville	Beallsville Barnesville Bethesda Clarington Somerton Woodsfield	(None)
Beavercreek	Dayton Met. Area Donnelsville Enon Jamestown Medway New Carlisle Spring Valley Xenia	Englewood - GTE Liberty - GTE Trotwood - GTE

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#### 4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA APPLICANT OTHER TELCOS

Bedford Cleveland Met. Aurora - Western Reserve

Area Bainbridge - Western Reserve

Chesterland Brunswick - GTE

Columbia Sta. - Alltel, Ohio Hinckly - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russel - Western Reserve Twinsburg - Western Reserve

Belfast Belfast

Hillsboro Marshall Sugar Tree Ridge

Bellaire Wheeling Zone Centerville - Western Reserve

Wheeling Zone Powhattan Point - Western Reserve Wheeling Zone I - C&P of W. Va. Wheeling Zone II - C&P of W. Va.

Wheeling Zone III - C&P of W. Va.

Wheeling Zone V - C&P of W. Va.

Bellbrook Dayton Met. Area

Donnelsville
Enon
Medway
New Carlisle

Liberty - GTE Trotwood - GTE

Englewood - GTE

Spring Valley Xenia

Belpre Belpre

Marietta Mineralwells, W.Va.-C&P of W. Va.

Parkersburg, W.Va.-C&P of W. Va. Valley Mills, W.Va.-C&P of W. Va.

Little Hocking - Western Reserve

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### 4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA	<u>APPLICANT</u>	OTHER TELCOS
Berea	Cleveland Met. Area Chesterland	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Sta Ailtel, Ohio Elyria - Alltel, Ohio Hinckley - Western Reserve North Eaton - GTE Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Bethesda	Bethesda Barnesville Beallsville Somerton Wheeling Zone VIII	Centerville - Western Reserve Morristown - Western Reserve
Bloomingburg	Bloomingburg Jeffersonville New Holland Sedalia Washington Ct. Hse.	Mt. Sterling - United
Bloomingville	Bloomingville Castalia Sandusky	(None)
Bowersville	Bowersville Jamestown Milledgeville Xenia	(None)

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### 4.1 Exchange Areas (Cont'd.)

Exercise Frieds (Cont a.)		
EXCHANGE AREA	<u>APPLICANT</u>	OTHER TELCOS
Brecksville	Cleveland Met. Area Chesterland	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Sta Alltel, Ohio Hinckly - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Burton	Burton Chagrin Falls Cleveland Terrace	Bainbridge - Western Reserve Chardon - Western Reserve E. Claridon - Western Reserve Huntsburg - Western Reserve Middlefield - Western Reserve Newbury - Western Reserve Parkman - Western Reserve Russell - Western Reserve
Canal Fulton	Canal Fulton Akron Canton Manchester Massillon North Canto	(None)
Canal Winchester	Columbus Met. Area Carroll Lancaster	Amanda - GTE Baltimore - GTE Cheshire Center - GTE Pataskala - United Rathbone - GTE Sunbury - United

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### 4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA APPLICANT OTHER TELCOS

Canfield Canfield Berlin Center - United

North Jackson North Lima Salem Youngstown

Canton Canton Bolivar - GTE

Alliance Carrollton - GTE
Canal Fulton Dellroy - GTE
Hartville Malvern - GTE
Louisville Mineral City - GTE
Magnolia - Minerva - GTE
Waynesburg Paris - GTE

Marlboro Massillon Navarre North Canton

Carroll Carroll Baltimore - GTE

Canal Winchester

Columbus Lancaster

Castalia Castalia (None)

Bloomingville Sandusky

Cedarville Cedarville (None)

Jamestown
Pitchin
South Solon
South Charleston

Yellow Springs - Clifton

Xenia

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### 4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA	<u>APPLICANT</u>	OTHER TELCOS
Centerville	Dayton Met. Area Donnelsville Enon Medway Franklin New Carlisle Spring Valley	Englewood - GTE Liberty - GTE Trotwood - GTE

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### 4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA	<u>APPLICANT</u>	OTHER TELCOS
Chagrin Falls	Burton Cleveland Met. Area Chesterland	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Sta Alltel, Ohio Hinckley - Western Reserve Newbury - Western Reserve Northfield Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Cheshire	Cheshire Gallipolis Vinton	Pomeroy - GTE
Chesterland	Chesterland Cleveland Met. Area Kirtland	East Claridon - Western Reserve Newbury - Western Reserve Russell - Western Reserve
Christiansburg	Christiansburg Fletcher - Lena New Carlisle North Hampton	St. Paris - W. Ohio Tipp City - GTE Troy - GTE
Clarington	Clarington Beallsville Duffy Woodsfield	Powhatan Point - Western Reserve

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#### 4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA APPLICANT OTHER TELCOS

Cleveland Burton Aurora - Western Reserve

Cleveland Met.
Area
Brunswick - GTE
Chesterland
Columbia Sta. - Alltel, Ohio
East Claridon - Wester Reserve

Elyria - Alltel, Ohio Grafton - GTE

> Hinckley - Western Reserve Montville - Western Reserve Newbury - Western Reserve

North Eaton - GTE

Northfield - Western Reserve Perry - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve

Valley City - GTE Avon Lake - Century

Columbiana Columbiana (None)

East Palestine Lisbon Leetonia New Waterford North Lima Rogers

Youngstown

Salem

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### 4.1 Exchange Areas (Cont'd.)

- , , , , ,		
EXCHANGE AREA	<u>APPLICANT</u>	OTHER TELCOS
Columbus	Carroll Columbus Met. Area London	Ashville - GTE Baltimore - GTE Cheshire Center - GTE Delaware - GTE Johnstown - United Kilbourne - GTE Mt. Sterling - United Pataskala - United Rathbone - GTE Sunbury - United Granville - Alltel
Conesville	Conesville Coshocton Dresden West Lafayette	(None)
Corning	Corning New Lexington Shawnee	(None)
Coshocton	Coshocton Conesville West Lafayette	Cooperdale - GTE Warsaw - GTE
Dalton	Dalton Massillon	Orrville - United
Danville	Danville Hillsboro	Lynchburg - GTE Mowrystown - GTE

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Sugar Tree Ridge

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### 4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA	<u>APPLICANT</u>	OTHER TELCOS
Dayton	Dayton Met. Area Donnelsville Enon Franklin Jamestown Medway Middletown New Carlisle Spring Valley	Brookville - GTE Englewood - GTE Farmersville - GTE Germantown - Germantown Gratis - GTE Laura - GTE Liberty - GTE New Lebanon - GTE Phillipsburg - GTE Tipp City - GTE Troy - GTE Trotwood - GTE Waynesville - United West Milton - GTE Lewisburg - GTE
Donnelsville	Donnelsville Dayton Met. Area Enon Medway New Carlisle North Hampton Springfield	
Dresdan	Dresden Conesville Zanesville	Cooperdale - GTE Frazeyburg - United
Dublin	Columbus Met. Area	Cheshire Center - GTE Delaware - GTE Pataskala - United Plain City - GTE Rathbone - GTE Sunbury – United

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### 4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA	APPLICANT	OTHER TELCOS
Duffy	Duffy Clarington Graysville New Matamoras Woodsfield	(None)
East Liverpool	East Liverpool Lisbon Rogers Salineville	Chester, W.VaC&P of W. Va. Hookston, Pa Pa. Bell Smiths Ferry, Pa Pa. Bell Wellsville
East Palestine	East Palestine Columbiana Lisbon New Waterford Rogers Salem Youngstown	E. Palestine, Pa Pa. Bell
Enon	Enon Dayton Met. Area Donnelsville Springfield Yellow Springs - Clifto	(None)
Fairborn	Dayton Met. Area Donnelsville Enon Medway New Carlisle	Englewood - GTE Liberty - GTE Trotwood - GTE

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Spring Valley

Yellow Springs - Clifton

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#### 4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA
Findlay
Findlay
Findlay
Findlay

Arcadia - Arcadia
Arlington - GTE

Benton Ridge - Benton Ridge

Bloomdale - United Carey - GTE

Jenera - GTE McComb - GTE

Mount Blanchard - GTE Mount Cory - Orwell North Baltimore - GTE

Rawson - GTE Van Buren - GTE Vanlue - Vanlue

Fletcher - Lena St. Paris - W. Ohio

Christiansburg

Piqua

Troy - GTE

Fostoria Fostoria Arcadia - Arcadia

New Riegel Bascom - Bascom Bloomdal - United

Risingsun - United

Franklin Dayton Germantown - Germantown

Centerville Franklin

Miamisburg - West

Carrollton Middletown

Fremont Fremont Bettsville - GTE

Lindsey Lindsey Clyde - GTE

Gibsonburg - GTE Green Springs - United

Helena - GTE Old Fort - United

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#### 4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA APPLICANT OTHER TELCOS

Fultonham Fultonham (None)

New Lexington Roseville Somerset Zanesville

Gahanna Columbus Met. Cheshire Center - GTE

Area Johnstown - United Pataskala - United

Rathbone - GTE Sunbury - United

Gallipolis Point Pleasant - C&P of W.Va.

Cheshire Guyan Rio Grande Vinton Walnut

Gates Mills Cleveland Met. Aurora - Western Reserve

Area Bainbridge - Western Reserve

Chesterland Burnswick - GTE
Kirtland Columbia Sta. - Elyria
Montor East Claridon Wester

Mentor East Claridon - Western Reserve

Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve

Girard Girard Warren - United

Hubbard Niles

Youngstown

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#### 4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA APPLICANT OTHER TELCOS
Glenford Glenford Newark - Alltel

New Lexington Somerset Thornville

Gnadenhutten Gnadenhutten New Philadelphia - GTE

Newcomerstown Uhrichsville

Graysville Graysville (None)

Duffy Lewisville New Matamoras Woodsfiled

Greensburg Greensburg (None)

Akron Manchester North Canton Uniontown

Grove City Columbus Met. Cheshire Center - GTE

Area

Mt. Sterling - United Pataskala - United Rathbone - GTE Sunbury - United

Groveport Columbus Met. Cheshire Center - GTE

Area Pataskala - United

Rathbone - GTE Sunbury - United

Guyan Guyan (None)

Arabia Gallipolis Walnut

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### 4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA	<u>APPLICANT</u>	OTHER TELCOS
Harrisburg	Columbus Met. Area London	Cheshire Center - GTE Mt. Sterling - United Pataskala - United Rathbone - GTE Sunbury - United
Hartville	Hartville Akron Canton Louisville Marlboro North Canton Uniontown	(None)
Hillcrest	Cleveland Met. Area Chesterland Kirtland	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Sta Elyria East Claridon - Western Reserve Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Hilliard	Columbus Met. Area	Cheshire Center - GTE Pataskala - United Plain City - GTE Rathbone - GTE Sunbury - United

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### 4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA	<u>APPLICANT</u>	OTHER TELCOS
Hillsboro	Hillsboro Belfast Danville Marshall Rainsboro Sugar Tree Ridge	Lynchburg - GTE Mowrystown - GTE Sinking Spring - GTE Leesburg - GTE
Holland	Toledo Met. Area	Delta - Alltel Lost Peninsula, Mich General of Mich. N. Sylvania, Mich GTE Richfield Center-Berkey - United Swanton - United Sylvania - GTE Waterville - United
Hubbard	Hubbard Girard Lowellville Youngstown Sharon	Lowellville, Pa Pa. Bell Warren - United
Independence	Cleveland Met. Area Chesterland	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Sta Elyria Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve

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### 4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA APPLICANT OTHER TELCOS

Ironton Ironton Chesapeake - GTE

Arabia

Jamestown Jamestown (None)

Beavercreek Bowersville Cedarville Dayton Jeffersonville Milledgeville South Solon Xenia

Jeffersonville Jeffersonville (None)

Bloomingburg Jamestown Milledgeville Sedalia South Solon Washingtown

Hse.

Kent Kent Aurora - Western Reserve

Akron Hudson - Western Reserve Atwater Hiram - Western Reserve

Mantua Mogadore Ravenna Rootstown

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EXCHANGE AREA	<u>APPLICANT</u>	OTHER TELCOS
Kirtland	Kirtland Chesterland Gates Mills Hillcrest Mentor Painesville Terrace Wickliffe Willoughby	(None)
Lancaster	Lancaster Canal Winchester Carroll Rushville Sugar Grove	Amanda - GTE Baltimore - GTE Bremen - GTE Millersport - GTE Pleasantville - GTE
Leetonia	Leetonia Lisbon Columbiana Salem Youngstown	(None)
Leroy	Leroy Cleveland Mentor Painesville Willoughby	(None)
Lewisville	Lewisville Graysville Woodsfield	(None)

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### 4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA APPLICANT OTHER TELCOS

Lindsey Lindsey (None)

Fremont

Lisbon Lisbon Hanoverton - GTE Columbiana Winona - GTE

Columbiana
East Liverpool
East Palestine
Leetonia
Rogers
Salem
Salineville
Wellsville
New Waterford

Lockbourne Columbus Met. Ashville - GTE

Area Cheshire Center - GTE

Pataskala - United Rathbone - GTE Sunbury - United

London London Resaca - GTE

Alton Columbus Harrisburg Sedalia

South Charleston South Solon South Vienna West Jefferson

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EXCHANGE AREA APPLICANT OTHER TELCOS

Louisville Louisville (None)

Canton Hartville North Canton

Lowellville Lowellville, Pa. - Pa. Bell

Hubbard North Lima Youngstown

Magnolia Magnolia Mineral City - GTE

Waynesburg Waynesburg

Canton

Manchester Manchester (None)

Akron Canal Fulton Greensburg

Mantua Mantua Aurora - Western Reserve

Kent Hiram - Western Reserve

Ravenna

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## 4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA	<u>APPLICANT</u>	OTHER TELCOS
Marietta	Marietta Newport Belpre New Matamoras	Barlow - GTE Bartlett - United Beverly - GTE Dexter City - GTE Lowell - GTE Lower Salem - GTE Watertown - GTE Williamstown, W.Va C&P of W. Va.
Marlboro	Marlboro Alliance Atwater Canton Hartville Rootstown	(None)
Marshall	Marshall Belfast Hillsboro Rainsboro	(None)

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#### 4.1 Exchange Areas (Cont'd.)

**EXCHANGE AREA** <u>APPLICANT</u> **OTHER TELCOS** 

Martins Ferry Wheeling Zone Adena - GTE

Bridgeport Dillonvale - Mt. Pleasant -

Wheeling Zone GTE

VI Tiltonsville - GTE

Wheeling Zone Wheeling Zone I - C&P of W. Va. Wheeling Zone II - C&P of W. Va. VIII

Wheeling Zone III - C&P of W. Va. Wheeling Zone V - C&P of W. Va.

Massillon Massillon Beach City - GTE

Canal Fulton Brewster - GTE Wilmot - GTE Canton Dalton

Navarre North Canton

Toledo Met. Area Grand Rapids - GTE Maumee

> Lost Peninsula, Mich. General of Mich.

N. Sylvania, Mich. - GTE

Richfield Center-Berkey - United

Swanton - United Sylvania - GTE Waterville - United

Medway Medway (None)

> Dayton Met. Area Donnelsville New Carlisle Springfield

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## 4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA	<u>APPLICANT</u>	OTHER TELCOS
Mentor	Mentor Gates Mills Kirtland Leroy Painesville Wickliffe Willoughby	Perry - Western Reserve
Miamisburg - West Carrollton	Dayton Met. Area Donnelsville Enon Franklin Medway New Carlisle Spring Valley	Englewood - GTE Farmersville - GTE Germantown - Germantown Gratis - GTE Liberty - GTE Trotwood - GTE
Middletown	Middletown Dayton Franklin Monroe Trenton	Germantown - Germantown Gratis - GTE
Milledgeville	Milledgeville Bowersville Jamestown Jeffersonville Washington Ct. Hse.	(None)
Mingo Junction	Mingo Junction Steubenville	Brilliant - GTE
Mogadore	Mogadore Akron Kent Uniontown	(None)

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#### 4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA APPLICANT OTHER TELCOS

Monroe Monroe (None)

Middletown Trenton

Montrose Cleveland Met. Area Auro

Chesterland Bainbrid

Aurora - Western Reserve Bainbridge - Western Reserve

Brunswick - GTE

Columbia Sta. - Alltel, Ohio Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve

Murray City Glouster - United

Nelsonville Shawnee

Navarre Navarre Beach City - GTE

Canton Brewster - GTE

Massillon

Nelsonville Nelsonville Athens - GTE

Murray City Logan - GTE

Shawnee New Marshfield - GTE

The Plains - GTE

New Albany Columbus Met. Area Cheshire Center - GTE

Johnstown - United Pataskala - United Sunbury - United Rathbone - GTE

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## 4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA	<u>APPLICANT</u>	OTHER TELCOS
New Carlisle	New Carlisle Christiansburg Dayton Met. Area Donnelsville Medway North Hampton Springfield	Tipp City - GTE Trop - GTE
Newcomerstown	Newcomerstown Gnadenhutten West Lafayette	(None)
New Holland	New Holland Bloomingburg Washington Ct. Hse.	(None)
New Lexington	New Lexington Corning Fultonham Glenford Roseville Shawnee Somerset Thornville Zanesville	Junction City - United
New Matamoras	New Matamoras Duffy Graysville Marietta Newport	(None)
Newport	Newport Marietta New Matamoras	(None)

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#### 4.1 Exchange Areas (Cont'd.).)

EXCHANGE AREA APPLICANT OTHER TELCOS

New Riegel New Riegel Bascom - Bascom Vanlue - Vanlue

Tiffin

New Waterford E. Palestine, Pa. - Pa. Bell

Columbiana
East Palestine
Rogers
Lisbon
North Lima
Youngstown

Niles Niles Cortland - United Girard Warren - United

Girard War North Jackson

Youngstown

North Canton North Canton (None)

Akron
Canal Fulton
Canton
Greensburg
Hartville
Louisville
Massillon
Uniontown

North Hampton North Hampton (None)

Christiansburg Donnelsville New Carlisle Springfield Tremont City

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#### 4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA APPLICANT OTHER TELCOS

North Jackson North Jackson Berlin Center - United

Canfield Warren - United Niles

Youngstown

North Lima North Lima Lowellville, Pa. - Pa. Bell

Canfield Columbiana Lowellville Youngstown New Waterford

North Royalton Cleveland Met. Area Aurora - Western Reserve

Chesterland Bainbridge - Western Reserve

Brunswick - GTE Columbia Sta. - Elyria Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve

Norwich New Concord - GTE

Philo Zanesville

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#### 4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA	<u>APPLICANT</u>	OTHER TELCOS
Olmsted Falls	Cleveland Met. Area Chesterland	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Sta Elyria Hinckley - Western Reserve North Eaton - GTE Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Painesville	Painesville	Perry - Western Reserve

nesville	Painesville	Perry - Western Reserve
	Kirtland	Madison - Western Reserve
	Leroy	Montville - Western Reserve
	Mentor	Chardon - Western Reserve
	Willoughby	

Willoughby

Perrysburg Toledo Met. Area Lost Peninsula Mich. -General of Mich.

North Sylvania, Mich. - GTE

Sylvania - GTE

Richfield Center-Berkey - United

Swanton - United Waterville - United

Philo Philo (None)

> Norwich Roseville Zanesville

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#### 4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA	APPLICANT	OTHER TELCOS
LACHANGE AKEA	ALLECANI	OTHER TELCOS

Piqua Piqua Bradford - United

Fletcher - Lena Covington - Alltel

Troy - GTE

Pitchin Pitchin (None)

Cedarville
South
Charleston
Springfield
Yellow Springs

Clifton

Rainsboro Greenfield - GTE

Hillsboro Marshall

Ravenna Akron Garrettsville - GTE

Atwater Wayland - United
Ravenna Windham - United
Kent Hiram - Western Reserve

Mantua Rootstown

Reynoldsburg Columbus Met. Area Baltimore - GTE

Cheshire Center - GTE Pataskala - United Rathbone - GTE Sunbury - United

Rio Grande Rio Grande (None)

Gallipolis Vinton Walnut

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## 4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA	APPLICANT	OTHER TELCOS
Ripley	Ripley Aberdeen	Decatur - GTE Georgetown - GTE Russellville - GTE Higginsport - GTE
Rogers	Rogers Columbiana East Liverpool East Palestine Lisbon New Waterford	East Palestine, Pa Pa. Bell
Rootstown	Rootstown Atwater Kent Marlboro Ravenna Akron	(None)
Roseville	Roseville Fultonham New Lexington Philo Zanesville	Crooksville - United
Rushville	Rushville Lancaster Somerset Thornville	Bremen - GTE Pleasantville - GTE

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## 4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA	<u>APPLICANT</u>	OTHER TELCOS
St. Clairsville	Bethesda Wheeling Zone VII Wheeling Zone VII Wheeling Zone VII	Adena - GTE Centerville - Western Reserve Flushing - GTE Morristown - Western Reserve Wheeling Zone I - C&P of W. Va. Wheeling Zone II - C&P of W. Va. Wheeling Zone III - C&P of W. Va. Wheeling Zone V - C&P of W. Va.
Salem	Canfield East Palestine Salem Columbiana Leetonia Lisbon Youngstown	Damascus - United Winona - GTE
Salineville	Salineville East Liverpool Lisbon Wellsville	(None)
Sandusky	Sandusky Bloomingville Castalia	Huron - GTE Milan - GTE
Sebring	Sebring Alliance	Damascus - United North Benton - United

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North Georgetown - GTE

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#### 4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA APPLICANT OTHER TELCOS

Sedalia Sedalia (None)

Bloomingburg Jeffersonville London South Solon

Sharon Sharon, Pa. - Pa. Bell

Hubbard Sharpsville, Pa. - Pa. Bell Youngstown West Middlesex, Pa. - Pa. Bell

Warren - United

Shawnee Shawnee Logan - GTE

Corning Murray City Nelsonville New Lexington

Somerset Somerset (None)

Fultonham Glenford New Lexington Rushville Thornville

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## 4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA	<u>APPLICANT</u>	OTHER TELCOS
Somerton	Somerton Barnesville Beallsville Bethesda Woodsfield	(None)
South Charleston	South Charleston Cedarville London Pitchin South Solon South Vienna Springfield	(None)
South Solon	South Solon Cedarville Jamestown Jeffersonville London Sedalia South Charleston	(None)
South Vienna	South Vienna London South Charleston	(None)

Springfield

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Weirton, W. Va. - C&P of W. Va.

# SECTION 4 - <u>DESCRIPTION OF RATES AND CHARGES</u> (CONT'D)

## 4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA	<u>APPLICANT</u>	OTHER TELCOS
Springfield	Springfield Donnelsville Enon Medway New Carlisle North Hampton Pitchin South Charleston South Vienna Tremont City Yellow Springs Clifton	Catawba - GTE
Spring Valley	Spring Valley Dayton Met. Area Xenia	(None)
Steubenville	Steubenville Mingo Junction Toronto	Amsterdam - GTE Bergholz - GTE Bloomingdale - Western Reserve Brilliant - GTE Follansbee, W. Va C&P of W. Va. Hopedale - Western Reserve Knoxville - GTE Richmond - GTE Smithfield - GTE

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#### 4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA APPLICANT OTHER TELCOS

Strongsville Cleveland Met. Area Aurora - Western Reserve

Chesterland Bainbridge - Western Reserve

Brunswick - GTE Columbia Sta. - Elyria Hinckly - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve

Sugar Grove Sugar Grove (None)

Lancaster

Sugar Tree Ridge Sugar Tree Ridge

Belfast Danville Hillsboro Winchester Mowrystown - GTE

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## 4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA	<u>APPLICANT</u>	OTHER TELCOS
Terrace	Cleveland Met. Area Burton Chesterland Kirtland	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Sta Elyria Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Thornville	Thornville Glenford New Lexington Rushville Somerset	Hebron - United Millersport - GTE Pleasantville - GTE Newark - Alltel

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#### 4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA APPLICANT OTHER TELCOS

Tiffin Tiffin Attica - GTE

New Riegel Bascom - Bascom

Bloomville - GTE

McCutchenville = Sycamore

Melmore - Sycamore Old Fort - United Republic - GTE Sycamore - Sycamore Bettsville - GTE

Toledo Met. Area Curtice-Oregon - GTE

Delta

Elmore - GTE

Erie, Mich. - General of Mich.

Genoa - GTE

Grand Rapids - GTE Haskins-Tontogany - GTE Lambertville, Mich. -

Whiteford (Mich) - Alltel, Mich. Lost Peninsula, Mich. - General of

Mich. Luckey - United

Moline - United

N. Sylvania, Mich. - GTE

Richfield Center-Berkey - United

Stony Ridge - United

Sylvania - GTE

Temperance, Mich. - General of Mich.

Waterville - United Metamora - United Woodville - United

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#### 4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA APPLICANT OTHER TELCOS

Toronto Toronto Knoxville - GTE

Steubenville Wellsville

Tremont City Tremont City (None)

North Hampton Springfield

Trenton Trenton (None)

Middletown Monroe

Trinity Cleveland Met. Area Aurora - Western Reserve

Chesterland Bainbridge - Western Reserve

Brunswick - GTE

Columbia Sta. - Alltel, Ohio

Elyria - Alltel, Ohio

Hinckley - Western Reserve

North Eaton - GTE

Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve

Avon Lake - Century

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#### 4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA APPLICANT OTHER TELCOS

Uhrichsville Uhrichsville Bowerton - GTE Gnadenhutten Freeport - GTE

New Philadelphia - GTE

Uniontown Uniontown (None)

Akron Greensburg Mogadore Hartville North Canton

Upper Sandusky Upper Sandusky Carey - GTE

Harpster - GTE

McCutchenville - Sycamore

Nevada - GTE

Sycamore - Sycamore

Wharton – GTE

Vandalia Dayton Met. Area Englewood - GTE

Liberty - GTE Tipp City - GTE Trotwood - GTE Troy - GTE

Donnelsville Enon Medway New Carlisle Spring Valley

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#### 4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA APPLICANT OTHER TELCOS

Victory Cleveland Met. Area Aurora - Western Reserve

Chesterland Bainbridge - Western Reserve

Brunswick - GTE

Columbia Sta. - Alltel, Ohio Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve

Vinton Vinton (None)

Cheshire Gallipolis Rio Grande

Walnut Walnut

Arabia Gallipolis Guyan Rio Grande

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#### 4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA APPLICANT OTHER TELCOS

Washington Court Washington Court House (None)

House Bloomingburg
Jeffersonville

Milledgeville New Holland

Wellsville Wellsville Chester, W. Va. - C&P of W. Va.

East Liverpool Lisbon Salineville Toronto

Weisterville Columbus Met. Area Cheshire Center - GTE

Delaware - GTE Johnstown - United Pataskala - United Rathbone - GTE Sunbury - United

West Jefferson Columbus Met. Area Cheshire Center - GTE

London

Pataskala - United Plain City - GTE Rathbone - GTE Sunbury - United

West Lafayette West Lafayette (None)

Conesville Coshocton Newcomerstown

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<u>APPLICANT</u>

#### 4.1 Exchange Areas (Cont'd.)

Willoughby

EXCHANGE AREA

·		
Whitehouse	Toledo Met. Area	Grand Rapids - GTE Lost Peninsula, Mich General of Mich. Neapolis - Alltel, Ohio North Sylvania, Mich GTE Richfield Center-Berkey - United Swanton - United Sylvania - GTE Waterville - United
Wickliffe	Cleveland Met. Area Chesterland Kirtland Mentor	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Sta Alltel, Ohio Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve

Cleveland Met. Area
Chesterland
Kirtland
Leroy
Mentor
Painesville

Cleveland Met. Area
Bainbridge - Western Reserve
Brunswick - GTE
Columbia Sta. - Alltel, Ohio
Hinckley - Western Reserve
Northfield - Western Reserve
Perry - Western Reserve

**OTHER TELCOS** 

Perry - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve

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## SECTION 4 - DESCRIPTION OF RATES AND CHARGES (CONT'D)

#### 4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA APPLICANT OTHER TELCOS

Winchester Winchester Sardinia - GTE

Sugar Tree Ridge Seaman - GTE West Union - GTE

Woodsfield Woodsfield (None)

Beallsville Clarington Duffy Graysville Lewisville Somerton

Worthington Columbus Met. Area Cheshire Center - GTE

Delaware - GTE Pataskala - United Rathbone - GTE Sunbury - United

Xenia Xenia New Burlington - GTE
Beavercreek Port William - GTE

Beavercreek Bellbrook

Bowersville Cedarville Jamestown Spring Valley

Yellow Springs - Clifton

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#### 4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA APPLICANT OTHER TELCOS

Yellow Springs - Clifton Yellow Springs - Clifton (None)

Cedarville
Enon
Fairborn
Pitchin
Xenia
Springfield

Youngstown Youngstown Lowellville, Pa. - Pa. Bell

Canfield Berlin Center - United
Columbiana Cortland - United
East Palestine Warren - United

Girard Hubbard Leetonia Lowellville Niles

North Jackson North Lima New Waterford

Salem Sharon

Zanesville Zanesville - United

Dresden Frazeysburg - United Fultonham Gratiot - Newark

Norwich Philo Roseville New Lexington

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#### 4.1 Exchange Areas (Cont'd.)

<u>Customer Located</u> <u>Flat Rate EAS Exchanges, including</u> in Exchange: the Local Serving Exchange:

Chesterfield Wauseon

Columbia Station Elyria, North Eaton, Cleveland Metro<sup>1</sup>

Covington Pleasant Hill, Troy

Delta Wauseon

Elyria Columbia Station, North Eaton, Grafton, Oberlin,

Wellington

Granville Newark, Gratiot, Marne, and St. Louisville

Gratiot Newark, Granville, Marne, St. Louisville, Zanesville

Kenton Ridgeway

Marne Newark, Gratiot, Granville, St. Louisville

Neapolis Toledo, Whitehouse

Newark Granville, Gratiot, Marne, St. Louisville, Hebron

Paulding Arthur, Sherwood, Antwerp, Payne

Pleasant Hill Covington, Troy

St. Louisville Newark, Gratiot, Granville, Marne,

St. Paris Rosewood, Christiansburg, Lena, Urbana

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<sup>&</sup>lt;sup>1</sup> The Cleveland Metro includes Bedford, Berea, Brecksville, Chagrin Falls, Cleveland, Gates Mills, Hillcrest, Independence, Montrose, North Royalton, Olmsted Falls, Strongsville, Terrace, Trinity, Victory, Wickliffe, and Willoughby.

#### 4.1 Exchange Areas (Cont'd.)

Customer Located Flat Rate EAS Exchanges, including

<u>in Exchange:</u> <u>the Local Serving Exchange:</u>

Ashtabula Austinburg, Geneva, Kingsville, Pierpont, Jefferson

Aurora Bainbridge, Hudson, Twinsburg, Kent, Mantua, Cleveland Metro<sup>1</sup>

Austinburg Ashtabula, Geneva, Madison, Perry, Rock Creek, Trumbull

Bainbridge Aurora, Newbury, Russell, Burton, Cleveland Metro<sup>1</sup>

Bloomingdale Hopedale, Steubenville

Centerville Powhatan Point, Bellaire, Bethesda, St. Clairsville

Chardon East Claridon, Huntsburg, Montville, Newbury, Thompson,

Cleveland Metro<sup>1</sup>, Chesterland

Chester Coolville, Pomeroy

Coolville Chester, Little Hocking, Guysville

Cumberland

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#### 4.1 Exchange Areas (Cont'd.)

Customer Located in Flat Rate EAS Exchanges, including

**Exchange:** the Local Serving Exchange:

Dorset Andover, Jefferson, Pierpont

East Claridon Burton, Windsor, Chardon, East Claridon, Huntsburg, Mesopotamia,

Middlefield, Parkman, Montville

Fairview Morristown, Old Washington, Quaker City, Barnesville

Geneva Ashtabula, Austinburg, Madison, Perry, Trumbull

Hinckley Richfield, Brunswick, Cleveland Metro<sup>1</sup>

Hiram Garrettsville, Mantua

Hopedale Bloomingdale, Cadiz

Hudson Option 1) (653 Central Office) Aurora, Northfield, Peninsula, Twinsburg,

Kent

Option 2) (342, 650, 655 Central Office): Aurora, Northfield, Peninsula,

Twinsburg, Kent, Akron

Huntsburg Burton, Windsor, Chardon, East Claridon, Mesopotamia, Middlefield,

Parkman, Montville

Kingsville Ashtabula, Conneaut

Little Hocking Coolville, Belpre

Madison Austinburg, Geneva, Perry, Thompson, Trumbull

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#### 4.1 Exchange Areas (Cont'd.)

Customer Located in Flat Rate EAS Exchanges, including

**Exchange:** the Local Serving Exchange:

Mesopotamia North Bloomfield, Windsor, East Claridon, Huntsburg, Middlefield, Parkman

Middlefield Burton, North Bloomfield, Windsor, East Claridon, Huntsburg, Mesopotamia,

Middlefield, Parkman

Montville Chardon, East Claridon, Huntsburg, Montville, Thompson, Trumbull

Morristown Fairview, Barnesville, Bethesda, St. Clairsville

Newbury Bainbridge, Chardon, Newbury, Russell, Burton, Chagrin Falls, Chesterland

Northfield Hudson, Peninsula, Twinsburg, Cleveland Metro<sup>1</sup>

Old Washington Fairview, Cambridge

Parkman Burton, Garrettsville, East Claridon, Huntsburg, Mesopotamia, Middlefield

Peninsula Hudson, Northfield, Richfield, Akron

Perry Austinburg, Geneva, Madison, Trumbull, Painesville

Pierpont Dorset, Ashtabula, Conneaut, Jefferson

Powhatan Point Centerville, Bellaire

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#### 4.1 Exchange Areas (Cont'd.)

**Customer Located in Exchange:**Flat Rate EAS Exchanges, including the Local Serving Exchange:

Quaker City Fairview, Barnesville

Richfield Hinckley, Peninsula, Cleveland Metro<sup>1</sup>

Rock Creek Austinburg, Trumbull, Jefferson, Orwell

Russell Bainbridge, Newbury, Russell, Burton, Chesterland, Cleveland Metro<sup>1</sup>

Thompson Montville, Chardon, Trumbull, Madison

Trumbull Austinburg, Geneva, Madison, Montville, Perry, Rock Creek,

Thompson, Windsor, Orwell

Twinsburg Aurora, Hudson, Northfield, Cleveland Metro<sup>1</sup>

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<sup>&</sup>lt;sup>1</sup> The Cleveland Metro includes Bedford, Berea, Brecksville, Chagrin Falls, Cleveland, Gates Mills, Hillcrest, Independence, Montrose, North Royalton, Olmsted Falls, Strongsville, Terrace, Trinity, Victory, Wickliffe, and Willoughby

SECTION 4 - DESCRIPTION OF RATES AND CHARGE
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## 4.2 Standard Access Line Rates

Broadview does not currently provide stand-alone access line service; bundles and packages may be available by visiting <a href="https://www.windstream.com">www.windstream.com</a>.

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#### 4.3 <u>Local Calling Rates</u>

## 4.3.1 Residential

Broadview does not currently provide stand-alone access line service; bundles and packages may be available by visiting <a href="https://www.windstream.com">www.windstream.com</a>.

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#### **SECTION 5 - MISCELLANIOUS SERVICES**

#### 5.1 <u>IntraLATA Presubscription</u>

#### 5.1.1 General

InterLATA Presubscription is a procedure whereby a subscriber designates to the Company the carrier which the subscriber wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. IntraLATA presubscription does not prevent a subscriber who has presubscribed to an intraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per call basis. IntraLATA Presubscription will become effective upon the initial offering of certified local exchange service.

#### **IntraLATA Presubscription Options**

- 1. Option A: The Customer may select the Company as the presubscribed carrier for intraLATA toll calls subject to presubscription.
- 2. Option B: The Customer may select her/his interLATA toll carrier for IntraLATA toll calls subject to presubscription.
- 3. Option C: The Customer may select a carrier other than the Company or the Customer's interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.
- 4. Option D: The Customer may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the subscriber to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

#### Rules and Regulations

- 1. The Customer will retain their current dialing arrangements until they request that their dialing arrangements be changed.
- 2. The Customer of record or new Customers may select either Options A, B, C, or D for intraLATA Presubscription.

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#### <u>SECTION 5 - MISCELLANIOUS SERVICES (CONT'D)</u>

#### 5.1 <u>IntraLATA Presubscription (Cont'd)</u>

#### 5.1.1 General (Cont'd)

Rules and Regulations (Cont'd)

3. The Customer may change their selected Option and/or their presubscribed intraLATA toll carrier at any tie subject to charges specified in this tariff.

#### 5.1.2 <u>IntraLATA Presubscription Procedures</u>

- 1. New Customers will be asked to select an intraLATA toll carrier(s) at the time the Customer places an order to establish local exchange service with the Company. The Company will process the Customer's order for intraLATA service. The selected carrier(s) will confirm their respective subscribers' verbal selection by third-party verification or return written confirmation notices. All new Customer's initial request for intraLATA toll service presubscription shall be provided free of charge.
- 2. If a new Customer is unable to make a selection at the time the new Customer places an order to establish local exchange service, the Company will read a random listing of all available intraLATA carriers to aid the Customer in selection. If selection is still not possible, the Company will inform the Customer that he/she will be given ninety (90) calendar days in which to inform the Company of an intraLATA toll carrier presubscription selection free of charge. until the Customer informs the Company of his/her choice for intraLATA Toll carrier, the Customer will not have a presubscribed intraLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA toll calls to the carrier(s) of choice. The Customer who informs the company of a choice for intraLATA toll presubscription within the 90-day period will not be assessed a service charge for the initial subscriber request.
- 3. Customers of record may initiate an intraLATA presubscription change at any time subject to the charges specified in Paragraph 2.12.5 below. If a Customer of record inquires of the Company of the carriers available for intraLATA toll presubscription, the Company will read a random listing of all available intraLATA carriers to aid the Customer in selection.

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## <u>SECTION 5 - MISCELLANIOUS SERVICES</u> (CONT'D)

#### 5.1 IntraLATA Presubscription (Cont'd)

#### 5.1.3 IntraLATA Presubscription Charges

#### A. Application of Charges

After a Customer's initial selection for a presubscribed intraLATA toll carrier and as detailed above, for any change thereafter, an IntraLATA Presubscription Change Charge, as set forth in the Price List will apply.

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#### <u>SECTION 5 - MISCELLANIOUS SERVICES (CONT'D)</u>

#### 5.2 <u>Universal Emergency Number Service - 911</u>

#### 5.2.1 Description

Note: As used in this section, the term "Customer" refers to the governmental entity (county or municipality) which provides 911 service to its residents.

Universal Emergency Number Service/911 Telecommunications Service (911) is a telephone exchange communication service whereby a Public Safety Answering Point (PSAP) designated by the Customer may receive telephone calls dialed to the telephone number 911. The 911 Service includes lines and central office features necessary to provide the capability to originated by persons within the telephone central office areas arranged for 911 calling.

When requested by local government authorities, and subject to the availability of facilities, the Company will provide a universal number "911" for the use of Public Safety Answering Points (PSAPs) engaged in assisting local government in the protection and safety of the general public. Use of the 911 number will provide each caller with the telephone access to the appropriate local PSAP.

The 911 customer may a municipality or other State or local government unit, or an authorized agency of one or more municipalities or other State or local governmental units to whom authority has been lawfully delegated. The customer must be legally authorized to subscribe to the service and have public safety responsibility by law to respond to telephone calls from the public for emergency police, fire, or other emergency services within the Central Office areas arranged for 911 calling. 911 service provides for routing all 911 calls originated by telephones having telephone numbers beginning with a given central office prefix code or codes to a PSAP which is prepared to receive those calls. Each features which may or may not be available with other 911 service classifications.

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## <u>SECTION 5 - MISCELLANIOUS SERVICES</u> (CONT'D)

# 5.2 <u>Universal Emergency Number Service - 911 (Cont'd)</u>

#### 5.2.2 Terms and Conditions

The service is limited to the use of central office telephone number 911 as the universal emergency telephone number. Single PSAP may subscriber to only one 911 service classification within any single government agency's locality.

911 service is furnished to the Customer only for the purpose of receiving reports and emergencies from the public. It is not intended a total replacement for the telephone service of various public safety agencies which participate in the use of this service. The public safety agencies must subscribe to other exchange telephone services provided under this tariff for non-emergency telephone communications.

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#### 5.2 <u>Universal Emergency Number Service - 911 (Cont'd)</u>

#### 5.2.2 Terms and Conditions (Cont'd)

911 service is classified as business exchange and is arranged for one way incoming service to the appropriate PSAP. Outgoing calls can only be made on a transfer basis.

Temporary suspension of service is not provided for any part of 911 service (premise equipment included)

911 service lines are provided solely for the benefit of the customer operating the PSAP. The provision of 911 service by the company shall not be interpreted, construed, or regarded as being for the benefit of or creating any Company obligation, either expressed or implied, toward any third person or legal entity other then the customer.

The company serving areas and political subdivision boundaries may not coincide however, it is the obligation of the customer to make arrangements to handle all 911 calls that originate from telephones served by central offices in the local serving area whether or not the calling telephone is situated on property within the geographic boundaries of the customer's public safety jurisdiction.

The application for 911 service must be executed in writing by each customer. If application for services is made by an agent, the company must be provided in writing, satisfactory proof of appointment of the agent by the customer. At least one local law enforcement agency must be included among the participating agencies in any 911 offering.

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#### 5.2 Universal Emergency Number Service - 911 (Cont'd)

#### 5.2.3 Customer must furnish to the Company the following:

- (1) Applicants for this service must provide an adequate number of trained personnel to receive and dispatch calls to meet public demand. All 911 calls must be answered on a 24-hour day, seven-day week basis.
- (2) The Customer accepts responsibility for dispatching the appropriate emergency service vehicles within the 911 service area, or will undertake to transfer all 911 calls received to the governmental agency with responsibility for dispatching such services, to the extent that such services are reasonably available. A PSAP must be prepared to receive all 911 calls and to dispatch, or to have others dispatch, police, fire, ambulance, or other emergency services as are reasonably available and required.

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## 5.2 Universal Emergency Number Service - 911 (Cont'd)

- 5.2.3 <u>Customer must furnish to the Company the following: (Cont'd)</u>
  - (3) The Customer will develop an appropriate method for responding to calls for non-participating agencies which may be directed to the 911 PSAP by calling parties.
  - (4) The Customer will subscribe to local exchange service at the PSAP location for administrative purposes, for placing outgoing calls, and for receiving non-911 calls.
  - (5) The Customer will subscribe to, or provide, telephone equipment with a capacity adequate to handle the number of incoming 911 lines recommended by the Company to be installed. Applicants for 911 service must subscribe to adequate facilities to provide satisfactory service to the public. Minimum truck requirements for each central office designation served, must be met as prescribed by applicable State Codes, Rules, and Legislation.

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#### 5.2 <u>Universal Emergency Number Service - 911 (Cont'd)</u>

#### 5.2.3 Customer must furnish to the Company the following: (Cont'd)

- (6) The Customer will make provisions for receiving emergency calls from Telecommunications Devices for the Deaf (TDD) users.
- (7) The Company does not undertake to answer and forward 911 calls, but furnishes the use of its facilities when available to enable the customer's personnel to respond to such calls on the Customer's premises.
- (8) The 911 calling party by calling 911 Service, gives consent for the Company to provide 911 information consisting of the name, address, telephone number, and other calling party information when available, to Law Enforcement Agencies and other emergency service providers on a call-by-call basis for the purpose of enabling those agencies and service providers to respond to emergency calls for assistance.

Database inquires for 911 information consisting of name, address, telephone number, and other information when available, will only be allowed for purposes of dispatching or responding to 911 emergency calls or integrity verification as prescribed by the company or applicable State Codes, Rules or Legislation.

911 information consisting of the names, addresses, telephone numbers, and other calling party information when available, of the telephone Customers whose listings are not published in directories or listed in directory assistance offices is confidential. Information will be provided on a call-by-call basis only for the purpose of responding to emergency calls and is not to be used for disclosed by the Customer, its agents or employees for any other purpose not authorized by law.

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#### 5.2 Universal Emergency Number Service - 911 (Cont'd)

#### 5.2.3 Customer must furnish to the Company the following: (Cont'd)

(8) (Cont'd)

The 911 calling party forfeits the privacy afforded by Private and Semi-Private Listing Service to the extent that the name, telephone number, address and other calling party information, when available, associated with the originating station location are furnished to the PSAP.

Terminal equipment used in connection with 911 Service, whether such equipment is provided by the Company or the Customer, shall be configured so that it is unable to extract any information from the 911 Database; other than information related to the number identified through the Automatic Number Identification (ANI) feature as the source of an in-progress 911 call. Manual access to the 911 Database may be provided upon written request as prescribed by the Company and subject to State and Federal laws and regulations.

ANI will not be displayed on calls placed over four-party or rural lines. Central Office Identification is provided in lieu of the telephone number and address.

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#### 5.2 <u>Universal Emergency Number Service - 911 (Cont'd)</u>

## 5.2.3 <u>Customer must furnish to the Company the following: (Cont'd)</u>

(9) The Company's intent will be to provide at least the same level of service reliability and quality as the telephone service being provided in the exchanges where 911 is offered.

Intercept service for the seven digit emergency numbers replaced by 911 will be provided, upon request, for a period negotiated by the Customer, until the next Customer directory issuance, or up to one year, whichever period is longest.

The installation of initial or subsequent 911 exchange lines to maintain applicable company service standards will be provided by the company, subject to the terms and agreements of the 911 Service Agreement when applicable.

Customer premise equipment used in providing 911 Service and features may be Company of Customer-provided.

The receipt of any contract or amendment to a contract established under this tariff shall not constitute approval of all terms and provisions herein. The commission retains jurisdiction to investigate on its own motion or upon complaint any contractual term or provision under which the tariffed service is offered, and to take any necessary action pursuant to such investigation, including issue orders.

The company's entire liability to any person for interruption or failure of 911 Service shall be limited to the terms specified in this Tariff or by law.

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#### 5.2 Universal Emergency Number Service - 911 (Cont'd)

#### 5.2.3 Customer must furnish to the Company the following: (Cont'd)

(10) The Customer and participating governmental units and agencies each agree to release, indemnify, defend, and hold harmless the Company from any and all loss, claims, demands, suits or other action, or any liability whatsoever, other than the Company's sole negligence, arising out of the Customer's use of 911 service whether suffered, made, instituted or asserted by the Customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others; and the customer and participating governmental units and agencies agree to purchase and maintain adequate insurance against such liability.

The 911 service specified in this tariff are available for the use of the state and political subdivisions in providing universal number service pursuant to law.

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# SECTION 6 - PRICE LIST

# 1. <u>Service Order Charges</u> Broadview does not currently provide stand-alone access line service; service order charges for bundles, packages, and other detariffed services are available at <a href="https://www.windstream.com">www.windstream.com</a>. (D) (D)

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# <u>SECTION 6 - PRICE LIST</u> (CONT'D)

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Broadview does not currently provide stand-alone access line service; bundles and packages may be available by visiting <a href="https://www.windstream.com">www.windstream.com</a>.

3. <u>Local Calling Rates</u>

Broadview does not currently provide stand-alone access line service; bundles and packages may be available by visiting <a href="https://www.windstream.com">www.windstream.com</a>.

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# <u>SECTION 6 - PRICE LIST</u> (CONT'D)

# 13. <u>IntraLATA Presubscription</u>

#### Non-Recurring Charges

	Residence	<u>Business</u>		
IntraLATA Presubscription Change Charge (Manual)				
Initial line, or trunk, or port	\$5.50	\$5.50		
Additional line, trunk, or port	\$5.50	\$5.50		
IntraLATA Presubscription Change Charge (Electronic)				
Initial line, or trunk, or port	\$1.25	\$1.25		
Additional line, trunk, or port	\$1.25	\$1.25		

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