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PAETEC Communications, Inc.

**Price List Relating to the Provision of Basic Local  
Exchange and Exchange Access Services in the State of  
North Carolina**

**Individual Case Basis (ICB) Arrangements**

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service offered under this price list. Rates quoted in response to such competitive requests may be different than those specified for such services in this price list. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis.

**Temporary Promotional Programs**

The Company may establish temporary promotional programs wherein it may waive or reduce non-recurring or recurring charges, to introduce present or potential Customers to a service not previously received by the Customers.

Initial Effective Date: December 1, 2013

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**Price List Relating to the Provision of Basic Local Exchange and  
Exchange Access Services**

**TERMS AND CONDITIONS**

Customer shall be obligated to pay for all access traffic that Customer accepts, regardless of whether or not orders have been submitted for such traffic by Customer.

All invoices are presumed accurate and shall be binding on the Customer unless the Company receives notice of disputed charge(s) within 45 days (commencing 5 days after such bills have been mailed or otherwise rendered per the Company's normal course of business). Any claim of whatever nature against the Company shall be deemed conclusively waived unless presented in writing to the Company within the dispute period.

A late payment penalty will be due to the Company upon any unpaid amount commencing not paid by the due date listed on the invoice. The late payment penalty shall be the portion of the payment not received by the due date, multiplied by a late factor of 1.0% per month.

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**Liability of PAETEC: Disclaimer of Warranties**

The liability of PAETEC (or any other carrier furnishing any portion of the Services) for any interruption or failure of any Service furnished pursuant to a PAETEC Customer Services Agreement shall be limited to the amount of actual charges paid by Customer for the interrupted Service(s). PAETEC shall not be liable for any interruption caused by any act or omission of any other carrier or other provider furnishing any portion of the Services, including directory listings. Neither PAETEC nor any other carrier furnishing any portion of the Services shall be liable or responsible for any fraudulent or unauthorized calls originating from Customer's premises or the Services. Neither PAETEC nor any other carrier furnishing any portion of the Services shall have liability for any incidental, indirect or consequential damages arising from any Services provided under a PAETEC Customer Services Agreement or any interruption or failure of any such Services. PAETEC MAKES NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR USE WITH RESPECT TO ANY SERVICES, FACILITIES OR EQUIPMENT PROVIDED PURSUANT TO A PAETEC CUSTOMER SERVICES AGREEMENT.

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**Price List Relating to the Provision of Basic Local Exchange and  
Exchange Access Services**

**DAMAGES: INDEMNIFICATION**

Customer hereby agrees to reimburse PAETEC for loss of or damage to any Services related facilities or equipment of PAETEC which may be caused by the negligence or willful misconduct of Customer, its agents, employees or representatives. Customer hereby further agrees to indemnify, hold harmless and defend PAETEC, its officers, agents, employees and representatives from and against any and all liabilities, obligations, losses, damages, expenses, costs (including attorney's fees), injuries and claims of any kind incurred by or asserted against PAETEC arising in connection to a PAETEC Customer Services Agreement and caused by the negligence or willful misconduct of Customer, its agents, employees or representatives.

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**Price List Relating to the Provision of Basic Local Exchange Service**

**LOCAL CALLING AREA DEFINITION**

The local calling area for each rate center is the same as the local calling area, including all forms of EAS, for the ILEC serving that rate center.

**Rates and charges are subject to standard terms and conditions contained in customer agreements.**

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**Price List Relating to the Provision of Basic Local Exchange Service**

**CONNECTION CHARGE:**

Service Order Charge-each additional line/trunk:	\$45.00
Service Order Charge-change of service	\$45.00
Service Order Charge – Advantage Business Lines	\$56.00
Premises Visit Charge:	\$0.00
Per hour rate per technician:	\$100.00
Central Office Line charge:	
Up to 99 lines	\$43.00
100+ lines	\$30.00
Centrex lines	\$60.00
Restoral Charge – Advantage Business Lines	\$79.00

**LINE INSTALLATION CHARGES:**

New Line Install Charge	\$50.05
Remote Call Forward Lines Install	\$25.00

**PRIMARY INTEREXCHANGE CARRIER CHANGE CHARGE:**

Charge:	\$5.00
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**EMERGENCY CALL FORWARDING CHARGE:**

At the Customer's request, the Company may assist in activating or updating their Call Forwarding (or Call Forwarding on their DTO). The Company will provide this assistance at no cost to the Customer if the request is due to a problem with the PAETEC network. If it is not a PAETEC network problem, then the Customer will be billed a non-recurring charge per line.

Emergency Call Forwarding	<u>Non-Recurring Charge</u> \$99.00 per line
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**Price List Relating to the Provision of Basic Local Exchange Service**

**INVOICE OPTIONS:**

A customer can choose a one-page summary with a remittance slip for no charge. All other paper invoice charges are as follows:

Number of Sheets	Charge Amount
Summary	\$0.00
1 to 4	\$7.00
5 to 19	\$12.00
20 to 49	\$17.00
50 to 99	\$25.00
100 or more	\$30.00

Additional Charges	Charge Amount
CD Invoicing	\$15.00
Bill Copy Service Fee	\$10.00
Invoice Reprint Service Fee	\$10.00

**Account Handling Charge**

Account Handling Charge is assessed to a customer's account for each Company attempt to return an outstanding credit balance to the customer if a first mailing is returned undeliverable. This charge is for maintaining the account after the initial attempt and for each subsequent attempt. This charge will not be assessed more than twice a year.

Account Handling Charge: \$30.00 for each subsequent attempt



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**Price List Relating to the Provision of Basic Local Exchange Service**

**LOCAL CALLING:**

Monthly Recurring:

Measured Business Line:\*

One Year Term	\$15.06
Two Year Term	13.46
Three Year Term	12.03

\* A \$45.00 non-recurring installation charge applies for all measured business lines.

Per Minute Usage:

Billing: One minute minimum/One minute increments  
Rates: All rates are per minute rates.

One Year Term	\$0.020
Two Year Term	0.0175
Three Year Term	0.015
Six Mo.-Eleven Mo. Term	0.0225
One Mo.-Six Mo. Term	0.025

**INTRALATA TOLL CALLING (EXTENDED AREA CALLING):**

Effective Rate: \$0.049 per minute

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**Price List Relating to the Provision of Basic Local Exchange Service**

**CALLING FEATURES:**

	<u>MRC:</u>
Anonymous Call Rejection	n/c
Ascending/Regular Hunting, per line	n/c
Automatic Call Return	\$3.25
Automatic Call Redial	\$3.25
Call Forward All Calls	\$3.25
Call Forward Busy	\$3.25
Call Forward Don't Answer	\$3.25
Call Forward Plus	\$6.50
Call fwd remote Access (Cust Program)	\$3.25
Call Fed Variable (Cust. Program)	\$3.25
Call Forward Remote (no access)	\$19.95
Call Hold 1 & 2	\$3.25
Call Privacy (aka Per Call Restrict)	n/c
Call Trace (customer originated)	\$3.25
Call Transfer	\$3.25
Call Waiting	\$3.25
Caller ID (incoming)	\$3.25
Caller ID Plus Name (incoming)	\$3.25
Caller ID (outgoing)	n/c
Caller ID Plus Name (outgoing)	n/c
Customized Ringing	\$3.25
DID DNIS	\$6.50
Forward Circular Hunting	n/c
Hunting/Non Hunting Number	n/c

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**Price List Relating to the Provision of Basic Local Exchange Service**

**CALLING FEATURES: (Cont'd)**

	<u>MRC:</u>
Speed Calling (8 & 30)	\$3.25
ANI (DINS with ANI forwarding), per number	\$15.00
Three Way Calling	\$3.25
Uniform Call Distribution	n/c
Queuing (UCD w/ generic Announcement)	\$3.25
B Channel Transfer/PRI T1	\$19.95
Local Account Codes, Non Verified	n/c
Local Account codes, Verified	\$15.00
Expanded Rate Centers (up to 5)	\$50.00 per rate center
Remote Call Forwarding – per number	\$19.95
Remote Call Forwarding – per path	\$3.25
Selective Call Rejection	\$3.50
Selective Call Acceptance	\$3.50
Selective Call Forward	\$3.50
Selective Distinctive Alerting	\$3.50
PRI Call by Call	\$22.50
Redirect Number Delivery	\$100.00
Direct Trunk Overflow, Monthly Recurring Charge	\$49.95
Direct Trunk Overflow, Non-Recurring Charge	\$25.00
Remote Access Direct Trunk Overflow	\$10.00

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**Price List Relating to the Provision of Basic Local Exchange Service**

**BUSY LINE VERIFICATION AND INTERRUPT SERVICE:**

Per Request

Busy Line Verification	\$2.00
Busy Line Interrupts	\$2.00
Intercept Call Completion	\$2.00

**DIRECTORY ASSISTANCE SERVICE:**

Directory Assistance, per request	\$1.99
Call Completion	0.50
Enhanced DA (per call)	1.99
Enhanced DA (per minute)	N/A

**LOCAL OPERATOR SERVICE:**

Third Number Billing	\$ 2.00
Collect Calling	2.00
Person to Person	4.00
Station to Station	0.75
General Assistance	0.75
Operator Dialed - Calling Card	2.00
Customer Dialed-Calling Card	0.75

**BLOCKING SERVICE:**

Nonrecurring Charges:

900 and 700 Blocking	
- Residential	\$0.00
- Business (up to 200 lines)	See Note
900, 971, 974, and 700 Blocking	
- Residential	\$0.00
- Business (up to 200 lines)	See Note

Note: Blocking service is provided to residential customers at no additional charge. Business customers electing either service 90 days after the establishment of service will be charged \$9.00.

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**Price List Relating to the Provision of Basic Local Exchange Service**

**BLOCKING SERVICE: (Cont'd)**

Recurring Charges:

Third Number Billed and Collect Call Restriction

- Residential	\$0.00
- Business (up to 200 lines)	\$0.00

Toll Restriction

- Residential	\$0.00
- Business (up to 200 lines)	\$0.00

Toll Restriction Plus

- Residential	\$0.00
- Business (up to 200 lines)	\$0.00

Direct Inward Dialing Blocking  
(Third Party and Collect Call)

- Initial Activation	\$0.00
- Subsequent Activation (per line)	\$0.00

**MEASURED RATE ANALOG PBX TRUNKS:**

Monthly Recurring Charge

One Year Term:

DOD Trunk - Per Line	\$15.06
DID Trunk - Per Line	67.00
PBX/Attendant Trunk	15.06
Two Way Combo Trunks	67.00

Two Year Term:

DOD Trunk - Per Line	\$13.46
DID Trunk - Per Line	63.75
PBX/Attendant Trunk	13.46
Two Way Combo Trunks	63.75

Three Year Term:

DOD Trunk - Per Line	\$12.03
DID Trunk - Per Line	63.75
PBX/Attendant Trunk	12.03
Two Way Combo Trunks	60.75

Revised Effective Date: August 22, 2011

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**Price List Relating to the Provision of Basic Local Exchange Service**

**MEASURED RATE ANALOG PBX TRUNKS: (Cont'd)**

Nonrecurring Installation Charges

DOD Trunk	\$45.00
DID Trunk	\$45.00
PBX/Attendant Trunk	\$45.00
Two Way Combo Trunks	\$45.00

**DID NUMBERS:**

	<u>Nonrecurring Installation</u>	<u>Monthly</u>	
Per 20 numbers	\$500	\$6.00	
Per 100 numbers	\$500	\$30.00	

DID Number Set-Up charge, per block of 20 numbers  
Advantage Business Lines Only \$371.95

**PRI T-1/DIGITAL T1: \***

Monthly Recurring Charge:

PRIT1	1 yr. Term	\$2,000
PRIT1	2 yr. Term	\$1,800
PRIT1	3 yr. Term	\$1,600
DigitalT1	1 yr. Term	\$2,000
DigitalT1	2 yr. Term	\$1,800
DigitalT1	3 yr. Term	\$1,600

\* A \$300.00 non-recurring installation charge applies to All PRI T-1 and Digital T1.

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**Price List Relating to the Provision of Basic Local Exchange Service**

**FOREIGN EXCHANGE SERVICE:**

All LATAs                      \$50.00 times number of trunks

**DIRECTORY LISTINGS:**

Per Listing or Per Number Charge

Primary Listing	\$0.00
Additional Listing	3.75
Non-Listed No.	3.50
Non-Published Number	5.25
Foreign Listing	2.50
Feature Change Charge (NRC)	\$39.99

**SERVICE CALLS:**

Per hour rate per technician                      \$100.00

**EMERGENCY CONTACT SERVICE CHARGE:**

Monthly Recurring Charge	\$25.00
Installation Fee	\$150.00

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**Price List Relating to the Provision of Basic Local Exchange Service**

**PAETEC ADVANTAGE FEATURE PACK:**

A. Basic Service Features:

Business Lines	\$27.50
PBX Trunk	\$27.50
Remote Call Forward Lines	\$22.20
Additional Paths	\$22.20

B. Features:

Hunting	\$5.00
Caller ID	\$9.50
Caller ID with name	\$10.75
Call Waiting	\$11.68
Call Waiting Deluxe ID	\$9.50
Call Waiting Deluxe with name	\$10.50
Call Forwarding	\$7.25
Call Forwarding Don't Answer	\$4.00
Call Forwarding Busy	\$4.00
CF busy/don't answer	\$6.00
Remote Access to Call Forwarding	\$2.75
3 Way Calling	\$7.00
Speed Calling 8	\$7.00
Speed Calling 30	\$11.00
Call Tracing	\$7.33
Call Return	\$5.50
Call Block	\$5.50
Repeat Dialing	\$5.50
Anonymous Call Rejection	\$5.50
Custom Ring – 1 Number	\$9.00
Customer Ring – 2 Numbers	\$10.90
Touch Tone	\$0.00



**Price List Relating to the Provision of Basic Local Exchange Service**

**PAETEC ADVANTAGE FEATURE PACK : (Cont'd)**

C. Usage Plans:

1.	Local Measured Service Package	
	First 3 minutes	\$0.075
	Each Additional Minute	\$0.016
2.	Unlimited Local Calling	
	Monthly Recurring, per line	\$27.50
3.	Unlimited Local and Toll Calling	
	Monthly Recurring, per line	\$35.10

D. Non-Recurring Charge

	Feature Change Charge	\$56.00
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North Carolina Price List  
PAETEC Communications, Inc.

Initial Effective Date: October 1, 2010

Original Leaf No. 17

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**Price List Relating to the Provision of Basic Local Exchange Service**

[RESERVED FOR FUTURE USE]

North Carolina Price List  
PAETEC Communications, Inc.

Initial Effective Date: October 1, 2010

Original Leaf No. 18

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**Price List Relating to the Provision of Basic Local Exchange Service**

[RESERVED FOR FUTURE USE]

Effective Date: July 1, 2021

**Price List Relating to the Provision of Exchange Access Services**

***DIRECT ACCESS IN BELLSOUTH TELECOMMUNICATIONS INC. REGIONS:***

**Transport:\***

DS0 Port, per port per month	**
DS1 Port, per port per month	**
DS3 Port, per port, per month	**

**Network Switching:**

per Originating minute		
Non-8YY	\$0.02500	(C)
8YY	**	(C)
per Terminating minute	**	

**Entrance Facility:**

	<u>Rate Per</u>
	<u>Month</u>
DS1 per facility, per port	**
DS3 per facility, per port	**

**Multiplexing:**

	<u>Non-Recurring Charges</u>		<u>Rate Per</u>
	<u>First</u>	<u>Additional</u>	<u>Month</u>
Per Arrangement DS3 to DS1	**	**	**
Interface-per DS1	**		

\*Where the Company utilizes such ports for two-way, jointly provided meet point facilities between its switches and the switching platforms of other carriers or providers (e.g., ILEC tandem switches) and where the other carrier/provider requires payment for dedicated or switched monthly recurring or other flat-rated charges for port/facilities for those same two-way, jointly provided meet point facilities, the Company will invoice that carrier/provider the Company's comparable transport services port charges as detailed herein.

\*\* Rates mirror current interstate rates listed in PAETEC Communications, Inc. FCC #3.

Initial Effective Date: July 1, 2021

**Price List Relating to the Provision of Exchange Access Services**

***DIRECT ACCESS IN EMBARQ REGIONS:***

**Transport:\***

DS0 Port, per port per month	**
DS1 Port, per port per month	**
DS3 Port, per port, per month	**

**Network Switching:**

Per Originating minute	
Non-8YY	\$0.0381180
8YY	**
Per Terminating minute	**

(C)  
(C)

**Entrance Facility:**

	<u>Rate Per</u>
	<u>Month</u>
DS1 per facility, per port	**
DS3 per facility, per port	**

**Multiplexing:**

	<u>Non-Recurring Charges</u>		<u>Rate Per</u>
	<u>First</u>	<u>Additional</u>	<u>Month</u>
Per Arrangement DS3 to DS1	**	**	**
Interface-per DS1	**	**	

\*Where the Company utilizes such ports for two-way, jointly provided meet point facilities between its switches and the switching platforms of other carriers or providers (e.g., ILEC tandem switches) and where the other carrier/provider requires payment for dedicated or switched monthly recurring or other flat-rated charges for port/facilities for those same two-way, jointly provided meet point facilities, the Company will invoice that carrier/provider the Company's comparable transport services port charges as detailed herein.

\*\* Rates mirror current interstate rates listed in PAETEC Communications, Inc. FCC #3.

Initial Effective Date: July 1, 2021

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**Price List Relating to the Provision of Exchange Access Services**

***DIRECT ACCESS IN VERIZON REGIONS:***

**Transport:\***

DS0 Port, per port per month	**
DS1 Port, per port per month	**
DS3 Port, per port, per month	**

**Network Switching:**

per Originating minute	
Non-8YY	\$0.0668953
8YY	**
per Terminating minute	**

(C)  
(C)

**Entrance Facility:**

	Rate Per
	<u>Month</u>
DS1 per facility, per port	**
DS3 per facility, per port	**

**Multiplexing:**

	Non-Recurring Charges		Rate Per
	<u>First</u>	<u>Additional</u>	<u>Month</u>
Per Arrangement DS3 to DS1	**	**	**

\*Where the Company utilizes such ports for two-way, jointly provided meet point facilities between its switches and the switching platforms of other carriers or providers (e.g., ILEC tandem switches) and where the other carrier/provider requires payment for dedicated or switched monthly recurring or other flat-rated charges for port/facilities for those same two-way, jointly provided meet point facilities, the Company will invoice that carrier/provider the Company's comparable transport services port charges as detailed herein.

\*\* Rates mirror current interstate rates listed in PAETEC Communications, Inc. FCC #3.

Effective Date: July 1, 2021

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**Price List Relating to the Provision of Exchange Access Services**

**INDIRECT ACCESS:**

Transport:

Tandem Switching			
Per Originating minute			
Non-8YY	\$0.000740		(C)
8YY	**		(C)
Per Terminating minute	**		(C)

Transport Termination,			
per Originating minute			
Non-8YY	\$0.000933		
8YY	**		(C)
per Terminating minute	**		(C)

Transport Mileage,			
per Originating minute per mile			
Non-8YY	\$0.000189		(C)
8YY	**		(C)
per Terminating minute per mile	**		(C)

Bell South Territory:

Network Switching, per Originating minute			
Non-8YY	\$0.02500		
8YY	**		(C)
Network Switching, per Terminating minute	**		(C)

Embarq Territory:

Network Switching, per Originating minute			
Non-8YY	\$0.038118		
8YY	**		(C)
Network Switching, per Terminating minute	**		(C)

Verizon Territory:

Network Switching, per Originating minute			
Non-8YY	\$0.0668953		
8YY	**		(C)
Network Switching, per Terminating minute	**		(C)

\*\* Rates mirror current interstate rates listed in PAETEC Communications, Inc. FCC #3.

Initial Effective Date: July 1, 2021

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**Price List Relating to the Provision of Exchange Access Services**

**800 (8YY) DATABASE ACCESS SERVICE:**

Per Query		(T)
Basic (includes Vertical Features)		(C)
7/1/2021 – 6/30/2022	\$0.004248 (R)	
7/1/2022 – 6/30/2023	\$0.002224 (R)	
7/1/2023	\$0.000200 (R)	(C)
		(D)

**BILLING NAME AND ADDRESS SERVICE:**

Service Establishment Charge \$150.00  
(Non-recurring)

Request, per telephone number \$0.25

**ACCESS ORDER CHARGE:**

(Non-recurring) \$280.00

**INSTALLATION CHARGE: \***

(Non-recurring)  
Per First Trunk or Signaling Connection \$915.00\*  
Each additional Trunk or Signaling Connection \$100.00\*

\*Additional charges may apply if labor and/ or other facilities build issues arise.

**NETWORK BLOCKING:**

per call blocked \$0.0076

**SERVICE DATE CHANGE CHARGE:**

\$45.00

**DESIGN CHANGE CHARGE:**

\$45.00



Effective Date: December 30, 2011

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**Price List Relating to the Provision of Exchange Access Services**

DEFINITIONS

Customer(s): The term "Customer(s)" denotes any individual, partnership, association, joint-stock company, trust, corporation, or governmental entity or other entity which subscribes to the services offered under this tariff, including but not limited to Interexchange Carriers (ICs), End Users and other telecommunications carriers or providers originating or terminating toll VoIP-PSTN traffic.

Toll VoIP-PSTN Traffic: The term "Toll VoIP-PSTN Traffic" denotes a customer's interexchange voice traffic exchanged with the Telephone Company in Time Division Multiplexing format over PSTN facilities, which originates and/or terminates in Internet Protocol (IP) format. "Toll VoIP-PSTN Traffic" originates and/or terminates in IP format when it originates from and/or terminates to an end user customer of a service that requires IP-compatible customer premises equipment.

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**Price List Relating to the Provision of Exchange Access Services**

**MEET POINT BILLING:**

In cases where the Customer chooses to originate and/or terminate its traffic with the Company which then is either sent for termination to another Local Exchange Carrier's (LEC) network or is handed to the Company by a LEC for Company termination, Meet Point Billing (MPB) will apply. MPB means that both the Company and the other LEC will issue bills to the Customer for services rendered per terms of either Parties applicable tariffs or other arrangements or, more commonly, a multiple-bill, multiple tariff arrangement.

It is the obligation of the interconnected LEC, in the instances where traffic is originated via a Company Customer and switched and transported by the Company to interconnected LECs, to contractually arrange with the Company for presentation of records necessary for billing of a Customer's traffic. In the absence of such an arrangement, the Company assumes that interconnected LECs have sufficient information to bill relevant Customer's per their standard billing formats and governing documents.

With this multiple-bill, multiple tariff and meet point connection, both the Company and the other LEC will prepare its own bill and bill charges in accordance with its own tariff. Other arrangements may be made that are mutually agreeable to both the Company and the Customer. Mileage sensitive charges will be proportionately billed in accordance with industry standards.

**Price List Relating to the Provision of Exchange Access Services**

**ACCESS SERVICE BILLING INFORMATION:**

- A. The customer, upon request, has the option of receiving its primary monthly access bill and Customer Service Record (CSR) in one of the following standard medium, at no charge:
1. Paper
    - (a) Detailed paper bill, up to and including 200 pages.
  2. Bill Data Record
    - (a) E-mail (PDF document)
    - (b) Electronic Data Transmission , e-mail SECABS (where available)
- B. At the option of the customer, and for an additional charge as set forth in the rate subsection following:
1. Additional hard copies of the monthly access bill or service and features record may be provided on paper.
  2. Additional Bill Data Record information may be provided in SECABS format via E-mail (Where available).
  3. Additional Bill Data Record information may be transmitted to the customer premises by email in PDF format.
  4. Printed paper invoices in excess of 200 pages.
- C. Upon acceptance by the Company of a request for a change in the existing medium of the primary monthly access bill data (e.g. , paper to magnetic tape, magnetic tape to paper, or any of the previous two to electronic data transmission of CD ROM), and for an additional electronic data transmission, the Company, in cooperation with the customer, will determine the interval required to implement the request basis.

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**Price List Relating to the Provision of Exchange Access Services**

**ACCESS SERVICE BILLING INFORMATION: (Cont'd)**

D. Regulations regarding electronic data transmission failure will apply as follows:

2. 1. In the event of transmission failure resulting from Company error, the Telephone Company will re-send a bill by electronic data transmission at no charge to the customer. The bill payment due date will be negotiated between Telephone Company and customer for this bill.

3. 2. In the event of transmission failure resulting from failure of the customer's transmission line or other customer error, the Company will re-send a bill by electronic data transmission at the same rates and charges as a request for an additional copy of the access bill as set for in 'F' following.

3. 3. In the event that there are problems or disputes regarding receipt of the data transmission other than those outlined in (1) and (2) preceding, the Company will forward a duplicate access bill via email or on CD by overnight delivery. After investigation, if (2) preceding applies, the same rates and charges as a request for an additional copy of the access bill will apply as set forth in 'F' following.

E. This service may not be available for non-access rates and charges.

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**Price List Relating to the Provision of Exchange Access Services**

**ACCESS SERVICE BILLING INFORMATION: (Cont'd)**

F. The rates and charges for the provisions of Access Service Billing Information are as follows:

	<u>Rate</u>
1. Additional hard paper copies of the customer's monthly bill or service and features record on paper	\$0.12 / page + cost of shipping
2. Additional electronic copies (PDF) of the customers monthly bill or service and features record in PDF format sent via electronic transmission	\$0.50 per bill
3. Additional copies of Call Detail Records via electronic transmission (FTP, NDM, e-mail)	\$0.015 / record
4. Copies of CDR's via CD ROM	\$30.15 / CD
5. Printed paper invoices in excess of 200 pages	
• 201-500 pages	\$100.00
• 501-1000 pages	\$150.00
• 1001-1499 pages	\$200.00
• 1500 pages and over	\$300.00
6. A Service Fee will apply each time a customer orders an additional copy of an invoice or a bill reprint.	
• Service Fee	\$25.00

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**Price List Relating to the Provision of Exchange Access Services**

**ACCESS SERVICE BILLING INFORMATION: (Cont'd)**

**Identification and Rating of VoIP-PSTN Traffic**

(A) Scope

- (1) VoIP-PSTN traffic is defined as traffic exchanged over the public switched telephone network ("PSTN") facilities that originates and/or terminates in Internet protocol ("IP") format. This section governs the identification of toll VoIP-PSTN ("toll VoIP") traffic that in the absence of an interconnection agreement will be subject to interstate switched access rates in accordance with the Federal Communications Commission Report and Order in WC Docket Nos. 10-90, etc., FCC No. 11-161 released (Nov. 18, 2011) ("FCC Order") as it may hereinafter be amended or clarified. Specifically, this section establishes the method of distinguishing toll VoIP traffic from the customer's total intrastate access traffic, so that toll VoIP traffic will be billed in accordance with the FCC Order.
- (2) This section will be applied to the billing of switched access charges to a customer that is a local exchange carrier only to the extent that the customer has also implemented billing of interstate access charges for VoIP-PSTN Traffic in accordance with the FCC Order.

(B) Rating of toll VoIP-PSTN traffic

The Telephone Company will bill toll VoIP-PSTN traffic which it identifies in accordance with this tariff section at rates equal to the Telephone Company's applicable tariffed interstate switched access rates.

(C) Calculation and Application of Percent-VoIP-Usage Factor

The Telephone Company will determine the number of toll VoIP traffic minutes of use ("MOU") to which it will apply its interstate rates under subsection (B), above, by applying an originating Percent VoIP Usage ("OPVU") factor to the total intrastate access MOU originated by a Telephone Company end user and delivered to the customer and by applying a terminating PVU ("TPVU") factor to the total intrastate access MOU terminated by a customer to the Telephone Company's end user. The OPVU and TPVU will be derived and applied as follows:

- (1) The customer will calculate and furnish to the Telephone Company an OPVU factor, along with supporting documentation, representing the whole number percentage of the customer's total originating intrastate access MOU that the

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**Price List Relating to the Provision of Exchange Access Services**

**ACCESS SERVICE BILLING INFORMATION: (Cont'd)**

**Identification and Rating of VoIP-PSTN Traffic (Cont'd)**

Telephone Company in the State that is originated by the Telephone Company in IP format.

- (2) The customer will calculate and furnish to the Telephone Company a TPVU factor, along with supporting documentation, representing the whole number percentage of the customer's total terminating intrastate access MOU that the customer exchanges with the Telephone Company in the State that is sent to the Telephone Company and originated in IP format.
- (3) The OPVU, TPVU and supporting documentation shall be based on information that is verifiable by the Telephone Company including but not limited to the number of the customer's retail VoIP subscriptions in the state (e.g., as reported on FCC Form 477), traffic studies, actual call detail, or other relevant and verifiable information. The customer shall not modify its reported PIU factor to account for VoIP-PSTN traffic.
- (4) After the Telephone Company verifies the OPVU and TPVU provided by the customer the Telephone Company will apply the OPVU and TPVU factors to the associated intrastate access MOU as indicated in Sections (D) and/or (E) below.

In the event that the Telephone Company can not verify the customer's OPVU and/or TPVU, the Telephone Company will request additional information to support the OPVU and/or TPVU, during this time no changes will be made to the existing OPVU and /or TPVU. The customer shall supply the requested additional information within 15 days of the Telephone Company's request or no changes will be made to the existing OPVU and/or TPVU. If after review of the additional information, the customer and Telephone Company establish a revised and mutually agreed upon OPVU and/or TPVU factor, the Telephone Company will begin using the new factor with the next bill period.

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**Price List Relating to the Provision of Exchange Access Services**

**ACCESS SERVICE BILLING INFORMATION: (Cont'd)**

**Identification and Rating of VoIP-PSTN Traffic (Cont'd)**

If the dispute is unresolved the customer may request that verification audits be conducted by an independent auditor, at customer's sole expense. During the audit, the most recent undisputed OPVU and/or TPVU factor will be used by the Telephone Company.

- (5) In the absence of an interconnection agreement, at no time will the Telephone Company allow an OPVU or TPVU factor greater than the applicable State percentage as identified in Paragraph 963 of the FCC Order.

(D) Initial OPVU and TPVU Factor

In calculating the initial OPVU and TPVU factor(s), the Telephone Company will take the factor(s) provided by the customer into account retroactively to January 1, 2012, *provided that* the customer provides the factor(s) and supporting documentation, as specified in subsection (C) above to the Telephone Company no later than 15 days after the effective date of this tariff. If the customer does not furnish the Telephone Company with an OPVU and/or TPVU factor pursuant to the preceding subsection (C), the initial factor will be zero.

(E) OPVU and TPVU Factor Updates

The customer may update the OPVU and/or TPVU factor(s) semi-annually using the method set forth in subsection (C), above. If the customer chooses to submit such updates, it shall forward to the Telephone Company, no later than 15 days after the first day of January and/or July of each year, a revised OPVU and/or TPVU factor and supporting documentation based on data for the prior three months, ending the last day of December and/or June, respectively. Once verified by the Telephone Company the revised OPVU and/or TPVU factor will apply prospectively and serve as the basis for billing until superseded by a new verified factor.

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North Carolina Price List  
PAETEC Communications, Inc.

Initial Effective Date: October 1, 2010

Original Leaf No. 29

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**Price List Relating to the Provision of Exchange Access Services**

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