

**RATE SCHEDULE OF CHARGES**

**APPLYING TO**

**LOCAL EXCHANGE END-USER  
COMMUNICATIONS SERVICES,**

**INTEREXCHANGE TELECOMMUNICATIONS SERVICES,**

**AND COMMUNICATIONS ACCESS SERVICES**

**WITHIN**

**THE STATE OF NEW HAMPSHIRE**

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Issued By: Mary K. O'Connell VP, Secretary & General Counsel  
PAETEC Communications, Inc.  
One PAETEC Plaza, 600 Willowbrook Office Park  
Fairport, NY 14450

**TABLE OF CONTENTS**

<b><u>Description</u></b>	<b><u>Page Number</u></b>
Title Page.....title page	
Table of Contents.....	2
Explanation of Symbols.....	3
Application of Rate Schedule .....	4
 <b>LOCAL EXCHANGE SERVICES</b>	
1.0 Local Exchange Service.....	5
2.0 Descriptions.....	5
3.0 Rates.....	9
4.0 Special Arrangements.....	20
 <b>INTEREXCHANGE SERVICES</b>	
5.0 Description .....	21
6.0 Rates.....	45
7.0 Intrastate Operator Services.....	57
8.0 American Long Lines.....	59
 <b>ACCESS SERVICES</b>	
9.0 Access Services.....	64
10.0 Direct (Dedicated) Service.....	76
11.0 End User Access Service (Carrier Common Line).....	90
12.0 Reciprocal Compensation.....	91
13.0 Rates.....	94

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**EXPLANATION OF SYMBOLS**

The following symbols shall be used in this price list for the purpose indicated below:

- C - To signify a change in regulation
- D - To signify a deletion due to discontinuance of a rate or regulation
- I - To signify a rate increase
- N - To signify a new provision
- R - To signify a rate decrease
- S - To signify incorporation of approved material issued under a supplement
- T - To signify text changes without causing a change in the rate or terms
- X - To signify text moved from one page to another

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### **APPLICATION OF RATE SCHEDULE**

This rate schedule contains the rates applicable for the furnishing of telecommunications services provided by PAETEC Communications, Inc. (“PAETEC”) within the State of New Hampshire.

The State of New Hampshire Local Exchange Service Model Tariff (the “Model Tariff”) is incorporated herein by this reference. The provisions set forth in this Rate Schedule, along with the Model Tariff provisions, govern the application of rates for Services contained herein.

This rate schedule is on file with the New Hampshire Public Utilities Commission, and copies may be inspected, during normal business hours, at PAETEC’s principal place of business: One PAETEC Plaza, 600 Willowbrook Office Park, Fairport, NY 14450.

For more information on terms and conditions applying to PAETEC-provided service in New Hampshire, please visit [www.paetec.com](http://www.paetec.com).

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## **1.0 LOCAL EXCHANGE SERVICES**

PAETEC Communications, Inc. (“PAETEC”) hereinafter referred to as the “Company” or PAETEC. Local Exchange Services are furnished for the use of end-users in placing and receiving local telephone calls within the Local Service Area. Services, features and functions will be provided where facilities and billing capability are available.

The provision of Local Exchange Services is subject to existing regulations, terms and conditions specified in this Rate schedule, and may be revised, added to or supplemented. When Local Exchange Services are provided in conjunction with intrastate and interstate services, the intrastate and interstate services are subject to existing regulations, terms and conditions specified in the company’s current toll rate schedules as revised, added to or supplemented.

### **1.1 Individual Case Basis (ICB) Arrangements**

At the option of the Company, service may be offered on a contract basis to meet specialized requirements of the Customer. The terms of each contact shall be mutually agreed upon between the Customer and Company and may include discounts off of rates contained herein, waiver of recurring or nonrecurring charges, charges for specially designed and constructed services not contained in the Company’s general service offerings, or other customized features. The terms of the contract may be based partially or completely on the term and volume commitment, type of originating or terminating access, mixture of services or other distinguishing features. Service shall be available to all similarly situated Customers for a fixed period of time following the initial offering for the first contact Customer as specified in each individual contract. The Company will maintain records of its ICB contracts for Commission review as conditions or circumstances may require.

## **2.0 DESCRIPTION OF LOCAL EXCHANGE SERVICES**

### **2.1 Universal Emergency Telephone Number Service**

#### **2.1.1 General**

Universal Emergency Telephone Number Service (911 Service) is an arrangement of the Company central office and trunking facilities whereby any telephone user who dials the number 911 will reach the emergency report center for the telephone from which the number is dialed or will be routed to an operator if all lines to an emergency report center are busy. If no emergency report center customer exists for a central office entity, a telephone user who dials

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**2.0 DESCRIPTION OF LOCAL EXCHANGE SERVICES (cont'd)**

**2.1 Universal Emergency Telephone Number Service (cont'd)**

2.1.1 General (cont'd)

the number 911 will be routed to an operator. The telephone user who dials the 911 number will not be charged for the call.

2.1.2 Regulations

- A. This service is furnished to municipalities and other governmental agencies only for the purpose of voice reporting of emergencies by the public. For this service, the municipality or government agency(s) designated by the customer as responsible for the control and staffing of the emergency report center is referred to as the "Agency".
- B. When 911 service replaces an existing emergency number, intercept service shall be the responsibility of the Agency. However, if the Agency is unable to provide this service, the operator will intercept and forward requests for emergency aid for a period of at least one year.
- C. 911 service is furnished for incoming calls only.
- D. For 911 service interruptions the Company has established Primary and Final routing for calls to the Public Safety Answering Point (PSAP). The Company, through its intercarrier interconnection agreements, has established direct interconnection trunking facilities with the primary incumbent local exchange carrier serving the applicable territory. These trunking facilities carrying 911 traffic are directly connected with incumbent local exchange carrier's tandem switching facilities. The traffic is then routed by either tandem to the PSAP. If the Primary route is busy or out of service, the calls will route to an announcement. The announcement will state that "All Company circuits are busy now. Please hang up and try your call again."
- E. The Company will abide by all terms and conditions regarding MSAG and the provision of 911 services required pursuant to the Commission's proceeding in any

**2.1 Universal Emergency Telephone Number Service (cont'd)**

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2.1.2 Regulations (cont'd)

docket or dockets relating to this matter and with the entity's (county or municipality that is responsible under the laws of the jurisdiction) protocols for 911 service provision.

**2.2 Enhanced Universal Emergency Telephone Number Service**

2.2.1 General

Enhanced Universal Emergency Telephone Number Service (E911 Service) is a Call Delivery Network whereby any telephone user who dials the number 911 will reach a designated Public Safety Answering Point (PSAP). E911 Service is offered in the Company's serving area subject to the availability of stored program control central office facilities, Enhanced 911 software, and ANI equipment. The telephone user who dials the 911 number will not be charged for the call.

2.2.2 Regulations

- A. In addition to the following, the regulations in 2.1.2 apply.
- B. This rate schedule does not provide for the inspection or constant monitoring of facilities to discover errors, defects, or malfunctions in the service, nor does the company undertake such responsibility. The Agency shall make such operational tests as in their judgment are required to determine whether the system is functioning properly for its use. The Agency shall promptly notify the Company in the event the system is not functioning properly.
- C. E911 information, consisting of the names, addresses, and telephone numbers of all telephone customers, is confidential. The Company will release such information to the Agency periodically for the update of their systems.

**2.2 Enhanced Universal Emergency Telephone Number Service (cont'd)**

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2.2.2 Regulations (cont'd)

- D. The E911 calling party, by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number ("ANI") and address ("ALI") associated with the originating station location are furnished to the PSAP, on a call by call basis, after an E911 call has been received.
- E. Service boundaries of the Company and political subdivision boundaries may not coincide. In the event that the Agency does not subscribe to Selective Routing, it must make arrangements to handle all 911 calls that originate from telephones served by Central offices in the local service areas (i.e., exchange) whether or not the calling telephone is situated on property within the geographical boundaries of the Agency's public safety jurisdiction.

2.3 **Direct Trunk Overflow (DTO)**

The Direct Trunk Overflow feature gives the Customer another termination option if all of the DID trunks are busy. This all-trunks-busy condition may be caused either by legitimate heavy incoming traffic or by a trouble condition where the T-1 system is down and the 5ESS senses that trouble as an all-trunks-busy condition. During either busy condition, the incoming call attempts to terminate to the DID group. When the 5ESS sees all trunks busy, it will choose an alternate route for the call to a telephone number that is programmed in the 5ESS only. This telephone number has the Call Forward Remote feature assigned to it and forwards the call to a number chosen by the Customer.

Remote Access DTO enables the customer to activate and/or update the Call Forwarding on their DTO from any location. The customer uses a provided remote-access toll free number, the DTO Call Forwarding line and their four-digit PIN to review or change their call forwarding number.

Rate for DTO and Remote Access DTO can be found in Section 3.0.

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**2.4 Account Handling Charge**

Account Handling Charge is assessed to a customer's account for each Company attempt to return an outstanding credit balance to the customer if a first mailing is returned undeliverable. This charge is for maintaining the account after the initial attempt and for each subsequent attempt. This charge will not be assessed more than twice a year.

Account Handling Charge: \$30.00 for each subsequent attempt

**2.5 Emergency Call Forwarding Charge**

At the Business Customer's request, the Company may assist in activating or updating their Call Forwarding (or Call Forwarding on their DTO). The Company will provide this assistance at no cost to the Customer if the request is due to a problem with the PAETEC network. If it is not a PAETEC network problem, then the Customer will be billed a non-recurring charge per line.

Emergency Call Forwarding	<u>Non-Recurring Charge</u> \$99.00 per line
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**3.0 RATES OF LOCAL EXCHANGE SERVICES**

**3.1. Residential and Business Usage Rates**

	<b>1 Yr. Term</b>	<b>2 Yr. Term</b>	<b>3 Yr. Term</b>
Zone 1 Call*	\$0.0150	\$0.0130	\$0.0110
Zone 2 Call*	\$0.020	\$0.0180	\$0.0160

\*Rates shown are per-minute rates.

**3.2 IntraLATA Toll Rates**

	<b>Per-minute Usage (\$)</b>
IntraLATA Toll Call*	\$0.0450

\*Rates shown are 6 sec. minimum, 6 sec. increments.

**3.0 RATES (cont'd)**

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**3.3 PBX Trunks**

	<b>Measured Monthly (\$)</b>	<b>Service NRC (\$)</b>
<b>ONE YEAR TERM</b>	\$76.50	\$45.00
DID Trunk, per line	\$18.00	\$45.00
DOD Trunk, per line	\$76.50	\$45.00
Two Way Combo Trunk PBX/Attendant Trunk	\$18.00	\$45.00
<b>TWO YEAR TERM</b>		
DID Trunk, per line	\$67.50	\$45.00
DOD Trunk, per line	\$15.90	\$45.00
Two Way Combo Trunk PBX/Attendant Trunk	\$67.50 \$15.90	\$45.00 \$45.00
<b>THREE YEAR TERM</b>		
DID Trunk, per line	\$59.50	\$45.00
DOD Trunk, per line	\$14.00	\$45.00
Two Way Combo Trunk PBX/Attendant Trunk	\$59.50 \$14.00	\$45.00 \$45.00

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**3.0 RATES OF LOCAL EXCHANGE SERVICES (cont'd)**

**3.3 PBX Trunks (cont'd)**

**3.3.1 DID Numbers**

	Measured Monthly (\$)
20 DID Station Numbers	\$6.00
100 DID Station Numbers	\$27.50

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**3.4 PRI T-1 Rates**

	Service NRC (\$)	Measured Monthly (\$)
ONE YEAR TERM		
PRI T-1	\$300.00	\$2000.00
DIGITAL T-1	\$300.00	\$2000.00
TWO YEAR TERM		
PRI T-1	\$300.00	\$1800.00
DIGITAL T-1	\$300.00	\$1800.00
THREE YEAR TERM		
PRI T-1	\$300.00	\$1600.00
DIGITAL T-1	\$300.00	\$1600.00

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**3.0 RATES OF LOCAL EXCHANGE SERVICES (cont'd)**

**3.5 Usage Allowance**

	<b>Service NRC (\$)</b>	<b>Measured Monthly (\$)</b>
Measured Business Line-1 yr. Term	45.00	18.00
Measured Business Line-2 yr. Term	45.00	15.90
Measured Business Line-3 yr. Term	45.00	14.00

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**3.0 RATES OF LOCAL EXCHANGE SERVICES (cont'd)**

**3.6 Calling Features**

	Monthly Recurring Charge	Non- Recurring Charge		Monthly Recurring Charge
Anonymous Call Rejection	n/c	n/a	Customized Ringing	\$3.25
Ascending/Regular Hunting	n/c	n/a	DID DNIS	\$6.50
Automatic Call Return	\$3.25	n/a	Forward Circular Hunting	n/c
Automatic redial (Auto Callback)	\$3.25	n/a	Hunting/Non Hunting No.	n/c
Call Forward All Calls	\$3.25	n/a	Speed Calling (8 & 30)	\$3.25
Call Forward Busy	\$3.25	n/a	ANI	\$15.00
Call Forward Don't Answer	\$3.25	n/a	Three Way Calling	\$3.25
Call Forward Plus	\$6.50	n/a	Uniform Call Distribution	n/c
Call Fwd. Remote Access	\$3.25	n/a	Queing	\$3.25
Call Forward Variable	\$3.25	n/a	B Channel Transfer	\$19.95
Call forward Remote (no acs.)	\$19.95	n/a	Direct Trunk Overflow	\$19.95
Call Hold 1 & 2	\$3.25	n/a	Local Account Codes-Non Ver.	n/c
Call Privacy	n/c	n/a	Local Account Codes- Verified	\$15.00
Call Trace	\$3.25	n/a	Expanded Rate Center (Max 5)	\$50.00
Call Transfer	\$3.25	n/a	Remote Call Fwding – per no.	\$19.95
Call Waiting	\$3.25	n/a	Remote Call Fwding – per path	\$3.25
Caller ID (incoming)	\$3.25	n/a	Selective Call Rejection	\$3.50
Caller ID Plus Name (incoming)	\$3.25	n/a	Selective Call Acceptance	\$3.50
Caller ID (outgoing)	n/c	n/a	Selective Call Forward	\$3.50
Call ID Plus Name (outgoing)	n/c	n/a	Selective Distinctive Alerting	\$3.50
Direct Trunk Overflow (DTO)	\$49.95 (I)	\$25.00 (N)	PRI Call by Call	\$22.50
Remote Access DTO	\$10.00 (N)	n/a	Redirected Number Delivery	\$100.00

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**3.0 RATES OF LOCAL EXCHANGE SERVICES (cont'd)**

**3.7 Operator Services**

	<b>Measured Monthly (\$)</b>
Directory Assistance Customer Dialed (per call)	\$1.25
Directory Assistance Operator Dialed (per call)	\$0.45
DA Call Complete (per call)	\$0.50
Enhanced Directory Assistance (per call)	\$1.25
Call Billed to a Third Number	\$2.00
Collect Call All Others	\$2.00
Calling Card (Customer Direct)	\$0.75
Calling Card(Operator Dialed)	\$2.00
Person-to-Person	\$4.00
Busy Line Verification	\$0.75
Busy Line Intercept	\$2.00
Intercept Call Completion	\$0.50

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**3.0 RATES OF LOCAL EXCHANGE SERVICES (cont'd)**

**3.8 Directory Listing Charges**

**All Customers:**

**Measured Monthly (\$)**

Additional Directory Listing (each)	\$4.00
Additional Indented	\$4.00
Alternate Telephone Number (first line)	\$4.00
Each Additional Line	\$4.00
Duplicate Listing (first line)	\$4.00
Each Additional Line	\$4.00
Other Duplicate (each)	\$4.00
Non-Directory Listing (per line)	\$2.50
Non-Published Service (per line)	\$3.00
Listing Change Charge – Non-Recurring	\$14.00

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**3.0 RATES OF LOCAL EXCHANGE SERVICES (cont'd)**

**3.8 Directory Listing Charges (cont'd)**

**[RESERVED FOR FUTURE USE]**

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**3.0 RATES OF LOCAL EXCHANGE SERVICES (cont'd)**

**3.9 Order Charges**

	<b>Service NRC's</b>
Order Charge Each Add'l Line/Trunk	\$15.00
Order Charge Change of Service	\$15.00
Service Order Charge	\$39.95
Service Charge – Advantage Business Lines Only	\$12.00

**3.10 Cellular Phone Rates**

	<b>Per-minute Usage (\$)</b>
Cellular Phone Rate	\$0.179

**3.11 Primary Interexchange Carrier Change Charge**

	<b>Service NRC (\$)</b>
PIC	\$5.00

**3.12 Emergency Contact Service Charge**

Monthly Recurring Charge: \$25.00  
Installation Fee: \$15

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**3.0 RATES OF LOCAL EXCHANGE SERVICES (cont'd)**

**3.13 PAETEC Advantage Feature Pack**

Basic Service Features:

Business Lines	\$22.79
Remote Call Forward Lines	\$26.00
Additional Paths	\$26.00

Features:

Hunting	\$0.00	
Caller ID	\$7.25	I
Caller ID with Name	\$10.75	I
Call Waiting	\$7.75	I
Call Waiting Deluxe	\$4.95	
Call Waiting ID	\$4.95	
Call Waiting ID Name	\$7.50	
Call Waiting Deluxe with Name	\$7.50	
Call Forwarding	\$7.75	I
Call Forwarding Don't Answer	\$4.00	I
Call Forward Busy	\$4.00	I
CF Busy/DA Same Line	\$6.00	I
3 Way Calling	\$7.75	I
Speed Calling 8	\$5.94	
Speed Calling 30	\$9.20	
Call Tracing, per call	\$3.25	
Call Return	\$5.00	
Call Block	\$0.00	
Repeat Dialing	\$2.25	
Anonymous Call Rejection	\$4.00	I
Denial of Call Trace	\$0.00	
Touch Tone	\$0.00	
Customized Ringing – 1 Number	\$6.00	
Customized Ringing – 2 Numbers	\$10.00	

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**3.0 RATES OF LOCAL EXCHANGE SERVICES (cont'd)**

**3.13 PAETEC Advantage Feature Pack (Cont'd)**

Usage Plans

1. Local Calling	
Per Call	\$0.040
Per Minute	\$0.030

Non-Recurring Charges

Feature Change Charge	\$12.00
Hunting Setup Charge	\$24.32

PBX Charge, per line \$22.96

DID Trunk Termination, per trunk \$42.56

**3.14 [RESERVED FOR FUTURE USE]**

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**3.15 Non-Recurring Charges**

Customer subscribing to PAETEC's Advantage Feature Pack Service may be charged the following non-recurring charges.

	<b>Non-Recurring Charge</b>
New Line Connection Charge, per line	\$60.00
Remote Call Forward install charge	\$9.42

**3.16 Enhanced E-911 Service Surcharge**

Effective April 1, 2010 a monthly surcharge of \$0.64 will be levied on each residence and business access line in order to fund the New Hampshire Enhanced 911 system; this surcharge is in addition to any other applicable rates and surcharges.

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**3.17 Non-Routine Installation**

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply. If the Customer reschedules an installation, additional charges may apply.

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#### **4.0 SPECIAL ARRANGEMENTS**

##### **4.1 Affinity Group Services**

###### **4.1.1. Affinity Group One - CampusLink**

Customers receiving the rates listed below are former Customers of Campuslink Communications Systems, Inc. whose local exchange services are now being provided by PAETEC Communications, Inc. All rate plans will be subject to the following billing guidelines. This plan is valid only to the following customer(s): New Hampshire College

Usage Rates: All Rates shown are per-minute rates.

Billing: 18 Second minimum/60 Second Increments

Billing Period: Day, Evening and Night

###### **PLAN A**

IntraLATA service is provided at a rate of \$.006 for Day, Evening, Night and \$.001 for each period thereafter. Directory Assistance is \$0.85 per call and all local exchange services at no charge

###### **PLAN B**

IntraLATA service is provided at a rate of \$.21520/Day, \$.14260/Evening and \$.09630/Night per billing period. Directory Assistance is \$0.85 per call and all local exchange services at no charge.

###### **PLAN C**

IntraLATA service is provided at a rate of \$.10 per billing period. In addition, the Customer will receive a monthly recurring charge fee of \$4.95. Directory Assistance is \$0.85 per call and all local exchange services at no charge.

## **5.0 -DESCRIPTION OF INTEREXCHANGE SERVICES**

### **5.1 General**

Carrier provides resold interexchange telecommunications services, including direct-dialed message telecommunications services (MTS), and 800/888/877 service. Calls are rated based on the duration of the call. Services are available twenty-four (24) hours a day, seven days a week. Carrier does not charge for service on a mileage basis.

### **5.2 Charges Based on Duration of Use**

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- 5.2.1 Calls are measured in durational increments identified for each service. All calls which are fractions of a measurement increment are rounded up to the next whole unit.
- 5.2.2 Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s).
- 5.2.3 Timing terminates on all calls when the calling party hangs up or the Company's network receives an on-hook signal from the terminating carrier.
- 5.2.4 Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.
- 5.2.5 All times refer to local times.
- 5.2.6 Rates are not distance sensitive. As such, unless otherwise indicated, mileage bands are not applicable to the services offered.
- 5.2.7 Unless otherwise indicated, rates do not vary depending upon day or the time of day (Day, Evening, and Night/Weekend).

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**5.0- DESCRIPTION OF INTEREXCHANGE SERVICES (Cont'd)**

**5.2 Charges Based on Duration of Use (Cont'd)**

5.2.8 Each call is rated and billed in whole cents according to the following conventions:

1. Calls made using any service by the carrier are rounded up to the next cent at the termination of the call.
2. Exceptions. Special rounding arrangements may be made through contractual arrangements.

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**5.3 Product Descriptions**

5.3.1 Commercial Switched Outbound (1+)

Switched outbound services provide direct dialed (1+) long distance services to commercial Subscribers. Subscribers may also access Carrier's services by dialing "1010XXXX." Subscribers access Carrier's services through switched access origination.

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## **5.0 -DESCRIPTION OF INTEREXCHANGE SERVICES (Cont'd)**

### **5.3 Product Descriptions (Cont'd)**

#### **5.3.2 Commercial Switched 800/888/877 Inbound**

Switched 800/888/877 provides an inbound toll-free calling service to commercial Subscribers. The Subscriber is billed for each toll-free call, rather than the call originator. Calls terminate to the Subscriber via switched access lines. Subscribers may be billed a monthly recurring charge. Inbound toll free intraLATA calls or inbound toll free instate interLATA calls where the Company may or may not be the responsible organization and where an interexchange carrier, or an entity other than a local exchange carrier, is not involved in the switching and transport of those calls between the calling party and the Company switching center, shall be subject to the rates for inbound toll free calling as published herein

#### **5.3.3 Commercial Dedicated Outbound (1+)**

Dedicated outbound services provide direct dialed (1+) long distance services to commercial Subscribers. Subscribers may also access Carrier's services by dialing "1010XXXX." Subscribers access Carrier's services through dedicated access origination.

#### **5.3.4 Commercial Dedicated 800/888/877 Inbound**

Dedicated 800/888/877 provides an inbound toll-free calling service to commercial Subscribers. Subscriber is billed for each toll-free call, rather than the call originator. Calls terminate to Subscriber via dedicated access lines. Inbound toll free intraLATA calls or inbound toll free instate interLATA calls where the Company may or may not be the responsible organization and where an interexchange carrier, or an entity other than a local exchange carrier, is not involved in the switching and transport of those calls between the calling party and the Company switching center, shall be subject to the rates for inbound toll free calling as published herein

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## **5.0 -DESCRIPTION OF INTEREXCHANGE SERVICES (Cont'd)**

### **5.3 Product Descriptions (Cont'd)**

#### 5.3.5 Residential Switched Outbound (1+)

Switched outbound services provide direct dialed (1+) long distance services to residential subscribers. Subscribers may also access Carrier's services by dialing "1010XXXX." Subscribers access Carrier's services through switched access origination.

#### 5.3.6 Residential Switched 800/888/877 Inbound

Switched 800/888/877 provides an inbound toll-free calling service to residential Subscribers. Subscriber is billed for each toll-free call, rather than the call originator.

Calls terminate to Subscriber via dedicated access lines. Subscribers may be billed a monthly recurring charge. Inbound toll free intraLATA calls or inbound toll free instate interLATA calls where the Company may or may not be the responsible organization and where an interexchange carrier, or an entity other than a local exchange carrier, is not involved in the switching and transport of those calls between the calling party and the Company switching center, shall be subject to the rates for inbound toll free calling as published herein

#### 5.3.7 800/888/877 Travel Card

800/888/877 Travel Card Service provides customers the opportunity to make calls while away from their home or office. Subscribers may access Carrier's services through an 800/888/877 number provided by Carrier.

#### 5.3.8 Directory Assistance

Subscribers may request directory assistance from Carrier.

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**5.0- DESCRIPTION OF INTEREXCHANGE SERVICES (Cont'd)**

**5.3 Product Descriptions (Cont'd)**

5.3.9 IntraLATA Pre-Subscription

A. Description

The following intraLATA Pre-subscription options are available to customers.

The intent of the Plan is to permit customers to route intraLATA toll calls automatically, without the use of access codes, to any interexchange carrier ("IXC") of the customer's choice that has established itself as an access customer under PAETEC's Access Services Tariffs filed at the FCC and with the Commission.

PAETEC will implement a full 2-PIC carrier selection methodology. With the full 2-PIC methodology, customers will be able to presubscribe to one telecommunications carrier, including PAETEC, for interLATA toll calls and to presubscribe to the same or a different participating telecommunications carrier for intraLATA toll calls.

Customers who contact PAETEC requesting new telephone exchange service will be informed of the opportunity to choose both an intraLATA and interLATA PIC. If requested by the customer, PAETEC will provide a list of telecommunications carriers, including PAETEC, that are access customers and are maintaining a relationship with PAETEC pursuant to the provisions of the Company's Access Services Rate schedules.

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**5.0- DESCRIPTION OF INTEREXCHANGE SERVICES** (Cont'd)

**5.3 Product Descriptions (Cont'd)**

5.3.9 IntraLATA Pre-Subscription

A. Description

The list of intraLATA toll carriers will be presented in a competitively neutral manner. New customers who do not make a positive choice for an intraLATA toll carrier will be identified within PAETEC's system as "no-PIC" and will not be automatically defaulted to a carrier. New customers identified as "no-PIC" within PAETEC's system will be required to dial the access code of a different carrier to place intraLATA toll calls until they make an affirmative choice for an intraLATA toll carrier.

5.3.10 800/888/877 Inbound with PIN

800/888/877 Inbound with PIN provides customers the opportunity to phone a pre-designated number using a Company 800/888/877 with a four-digit PIN assigned by the Company. Calls are billed in full minute increments with a one minute minimum.

5.3.11 Prepaid Card Service

PAETEC Prepaid Card Service provides voice grade communications services for calls charged to a PAETEC Prepaid Card. Interstate service is accessed using the 800/888/877 number printed on the card.

A. Availability

PAETEC Prepaid Card Service is available twenty-four hours a day, seven days a week. The number of available PAETEC prepaid cards is subject to technical limitations. Such cards will be offered to customers on a first come, first served basis.

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**5.0- DESCRIPTION OF INTEREXCHANGE SERVICES** (Cont'd)

**5.3 Product Descriptions** (Cont'd)

5.3.11 Prepaid Card Service (Cont'd)

B. Regulations

1. PAETEC Prepaid Card Service is accessed using the 800/888/877 number printed on the card.
2. All calls must be charged against a PAETEC Prepaid Card that has a sufficient available balance. After dialing the desired number, the Customer will be notified of the available minutes based on the terminating location of the call.
3. Customer's call will be interrupted with an announcement when the available balance is about to be depleted. Such announcement will occur one minute before the balance will be depleted, based on the terminating location of the call.
- 4.. Calls in progress will be terminated by the Company if the balance on the prepaid card is insufficient to continue the call.
5. No refund or credit will be provided for any unused balance associated with a PIN.

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**5.0- DESCRIPTION OF INTEREXCHANGE SERVICES (Cont'd)**

**5.3 Product Descriptions (Cont'd)**

5.3.11 Prepaid Card Service (Cont'd)

6. The following types of calls may not be completed with the PAETEC Prepaid Card service:

Calls to 500 numbers  
Calls to 700 numbers  
Calls to 900 numbers  
All Operator Service calls  
Air-to-ground calls

C. Rates and Charges

1. PAETEC Prepaid Cards will be made available in denominations of Five, Ten and Twenty Dollars. These prices are inclusive of all taxes.

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## **5.0 -DESCRIPTION OF INTEREXCHANGE SERVICES (Cont'd)**

### **5.3 Product Descriptions (Cont'd)**

#### 5.3.11 Prepaid Card Service (Cont'd)

##### D. Promotional Prepaid Card

PAETEC may, from time to time, offer PAETEC Prepaid Cards at a lower rate to induce the Customer to enroll in one or more PAETEC's other service offerings.

The PAETEC Prepaid Card, as printed and distributed by PAETEC, shall not be modified or altered in any manner. The Customer shall not indicate or suggest to any other party, including the Customer's own subscribers, if any, that any business relationship exists between the Customer, its agents, distributors, or subscribers and PAETEC, except that the Customer may inform its subscribers that calls placed using the PAETEC Prepaid Card account number will be carried over PAETEC facilities. The Customer shall not use PAETEC's Prepaid Card without PAETEC's prior express written permission. The Customer is granted no rights whatsoever in the tradenames or insignia (Marks) of PAETEC Prepaid Card Services, its corporate parent or corporate affiliates (Mark Holders). The Customer will not do business under any such Marks and acknowledges ownership and validity of the Marks by the Mark Holders and shall not assert any rights in the Marks and shall not bring or maintain any action or proceeding for invalidity of the Marks.

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## **5.0- DESCRIPTION OF INTEREXCHANGE SERVICES (Cont'd)**

### **5.3 Product Descriptions (Cont'd)**

#### 5.3.11 Prepaid Card Service (Cont'd)

##### D. Promotional Prepaid Card (Cont'd)

The Customer will not sell or offer to sell the PAETEC Prepaid Card, or PAETEC Prepaid account numbers to persons residing outside the United States. The Customer acknowledges that any misuse of the Marks or any failure to abide by these terms shall cause PAETEC irreparable harm which may not be fully remedied by a damage award and PAETEC shall be entitled to seek, among other things, preliminary injunctive relief. Customers who desire to produce their own version of a card used to charge PAETEC Prepaid Card Services shall be required to sign a prepaid card bulk issuance agreement.

##### B. Expiration

PAETEC Prepaid Calling Cards will expire twelve (12) months from date of PIN activation.

##### C. Liability

PAETEC is not responsible for theft, loss or unauthorized use of the Prepaid Calling Card or PIN associated with such card after PIN

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## **5.0- DESCRIPTION OF INTEREXCHANGE SERVICES (Cont'd)**

### **5.3 Product Descriptions (Cont'd)**

#### 5.3.12 Long Distance/Local Customer Rates

Customers who subscribe to PAETEC's local service and long distance service can receive a discounted long distance rate plan. Rates will vary according to term length and minimum usage guarantee.

#### 5.3.13 PAETEC Communications, Inc. Employee Rates

All PAETEC Communications, Inc. employees will receive the lowest residential switched outbound intrastate and intraLATA rates that are offered by PAETEC Communications Inc. Employees will be billed in six second increments with a six second minimum.

#### 5.3.14 Individual Case Basis Contracts

The Company may provide any of the services offered under this rate schedule, or combination of services, on a contractual basis to Customers who commit to use specific minimum volumes of service, to use the service for a specific term, or both. The terms and conditions of each contract offering are subject to the agreement of both the Customer and the Company. Such contract offerings will be made available to similarly situated Customers in substantially similar circumstances. Rates in other sections of this rate schedule do not apply (except to the extent referenced below) to Customers who agree to contract arrangements, with respect to services within the scope of the contract.

#### 5.3.15 Complex Routing

A variety of routing options are available to subscribers.

Geographic Blocking provides the end user with the ability to block toll-free calls from specific area codes.

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## **5.0 - DESCRIPTION OF INTEREXCHANGE SERVICES** (Cont'd)

### **5.3 Product Descriptions (Cont'd)**

#### 5.13.15 Complex Routing (Cont'd)

800 Geographic Routing provides the end user with the ability to route calls to a predetermined location based on originating area code.

800 Number Screening provides the ability to route calls to a predetermined location based on originating NPA or NPA/NXX, LATA or ANI.

8XX Blocking provides the ability to allow or disallow based on info digits.

Percent Call Allocation provides end users the ability to route calls to multiple call centers based on a predetermined percentage of calls received.

Time-of-Day Routing provides end users the ability to route calls to a predetermined location based on the time of day the call originates.

Toll-Free Account Codes allows the subscriber to process the toll-free call by entering a specific or valid account code.

#### 5.3.16 DID DNIS

DID DNIS allows for the Subscriber to translate DID numbers to a customer specified digit translation.

#### 5.3.17 Verified Account Codes

A specific or valid account code must be entered in order for the call to be processed. Account codes are available from two through fifteen digits in length for both Switched and Dedicated access.

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**5.0 - DESCRIPTION OF INTEREXCHANGE SERVICES** (Cont'd)

**5.4**    Account Handling Charge

Account Handling Charge is assessed to a customer's account for each Company attempt to return an outstanding credit balance to the customer if a first mailing is returned undeliverable. This charge is for maintaining the account after the initial attempt and for each subsequent attempt. This charge will not be assessed more than twice a year.

Account Handling Charge:    \$30.00 for each subsequent attempt

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**6.0- RATE SCHEDULE FOR INTEREXCHANGE SERVICES**

Unless otherwise specified, the following rates are per minute of use as timed by Carrier in seconds.

**6.1 Commercial Switched Outbound (1+)**

Billing Minimum: Six Seconds  
Billing Increments: Six Seconds

Intrastate Rate: \$0.069  
IntraLATA Rate: \$0.069

**6.2 Commercial Switched Inbound**

Billing Minimum: Thirty Seconds  
Billing Increments: Six Seconds

Rate: \$0.069  
MRC: \$4.95

**6.3 Commercial Dedicated Outbound**

Billing Minimum: Six Seconds  
Billing Increments: Six Seconds

Intrastate Rate: \$0.049  
IntraLATA Rate: \$0.049

**6.4 Commercial Dedicated 800/888/877 Inbound**

Billing Minimum: Thirty Seconds  
Billing Increments: Six Seconds

Rate: \$0.049

**6.5 Residential Switched Outbound (1+)**

Billing Minimum: One Minute  
Billing Increments: One Minute

Intrastate Rate: \$0.0979  
IntraLATA Rate: \$0.0979

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**6.0- RATE SCHEDULE FOR INTEREXCHANGE SERVICES (Cont'd)**

**6.6 Residential Switched 800/888/877 Inbound**

Billing Minimum: One Minute  
Billing Increments: One Minute

Rate: \$0.0979  
MRC: \$2.95

**6.7 800/888/877 Travel Card Service**

Commercial Billing

Billing Minimum: Thirty Seconds  
Billing Increment: Six Seconds

Rate: \$ 0.15

Residential Billing

Billing Minimum: One Minute  
Billing Increment: One Minute

Rate: \$ 0.20

**6.8 Directory Assistance**

Commercial Calling Card	\$1.99	per request
Commercial Switched 1+	\$1.99	per request
Commercial Dedicated 1+	\$1.99	per request
Residential Calling Card	\$1.99	per request
Residential Switched 1+	\$1.99	per request

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**6.0- RATE SCHEDULE FOR INTEREXCHANGE SERVICES (Cont'd)**

**6.9 Public Pay Telephone Surcharge**

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan, effective October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all intrastate, interstate, and international calls that originate from any domestic pay telephone used to access Company services. This surcharge, which is in addition to standard rate scheduled usage charges and any applicable service charges and surcharges associated with service, applies for the use of the instrument used to access Company service and is unrelated to the Company service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the # symbol).

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Per Call Charge:           \$0.56

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**6.0- RATE SCHEDULE FOR INTEREXCHANGE SERVICES (Cont'd)**

**6.10 Affinity Group Service**

A. Affinity Group 1

The firm, organization, or group must commit to a minimum term of service of one year. Customers will receive standard Rate schedule rates for all services with a \$4.95 monthly recurring fee.

B. Affinity Group 2

The firm, organization, or group must commit to a minimum term of service of one year and will receive the following rates. In addition, there will be a \$4.45 monthly recurring fee applied to this affinity.

Billing: One Minute Minimum/One Minute Increments  
Rates: Rates shown are per-minute rates.

<u>Service</u>	<u>Rate</u>
Intrastate Switched 1+	\$0.09
Travel Card	\$0.25
Directory Assistance	\$1.15 per request
Travel Directory Assistance	\$1.40 per request

C. Affinity Group 3 (ANew Hampshire One Plan@)

The firm, organization, or group must commit to a minimum term of service of one year.

Billing: Thirty Second Minimum/Six Second Increments  
Rates: Rates shown are per-minute rates.

<u>Service</u>	<u>Rate</u>
Switched 1+	\$0.085
800/888/877 Inbound Switched	\$0.085

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**6.0- RATE SCHEDULE FOR INTEREXCHANGE SERVICES (Cont'd)**

**6.10 Affinity Group Service (Cont'd)**

D. Affinity Group Four

All members of this group must have an active relationship with Affinity Group Four. This plan is valid only to members of Affinity Group Four. Members will receive the following services:

Billing: One Minute Minimum/One Minute Increments  
Rates: Rates shown are per-minute rates.

<u>Service</u>	<u>Rate</u>
Intrastate 800 with PIN	\$0.15

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**6.0- RATE SCHEDULE FOR INTEREXCHANGE SERVICES (Cont'd)**

**6.11 800/888/877 Inbound with PIN**

Commercial Billing

Billing: Thirty Second Minimum/Six Second Increments  
Rates: Rates shown are per-minute rates.

Rate: \$0.142

Residential Billing

Billing: One Minute Minimum/One Minute Increments  
Rates: Rates shown are per-minute rates.

Rate: \$0.142

**6.12 Cellular Rate**

Billing: One Minute Minimum/One Minute Increments  
Rates: Rates shown are per-minute rates.

Rate: \$0.179

**6.13 Prepaid Debit Cards**

Cards will be decremented one unit for each minute of use. If a card is not completely decremented with its initial usage, a one-time charge of \$0.59 will be deducted from the balance of the card. A per-call surcharge will be added to each call.

Billing: One minute minimum/One minute increments.  
Rates: Rates shown are per-minute rates.

Per-Minute Rate:	\$ 0.160
800/888/877 Calls:	\$ 0.100
Per Call Surcharge:	\$ 0.350

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**6.0- RATE SCHEDULE FOR INTEREXCHANGE SERVICES (Cont'd)**

**6.14 Promotional Prepaid Debit Card**

There will be a per-call surcharge added to each call.

Billing: One minute minimum/One minute increments.

Rates: Rates shown are per-minute rates.

Per-Minute Rate:	\$ 0.270
800/888/877 Calls:	\$ 0.150
Per Call Surcharge:	\$ 0.350

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**6.0- RATE SCHEDULE FOR INTEREXCHANGE SERVICES (Cont'd)**

**6.15 Long Distance/Local Customer Rates**

Billing: Six second minimum/Six second increments  
Rates: Rates shown are per-minute rates.

<u>Services</u>	<u>Rates</u>
<u>Intrastate Dedicated Outbound 1+</u>	
1 year term	
0-1500 MUG	\$0.091
1501-2500 MUG	\$0.087
2501+ MUG	\$0.081
2 year term	
0-1500 MUG	\$0.089
1501-2500 MUG	\$0.084
2501+ MUG	\$0.078
3 year term	
0-1500 MUG	\$0.087
1501-2500 MUG	\$0.081
2501+ MUG	\$0.075

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**6.0- RATE SCHEDULE FOR INTEREXCHANGE SERVICES (Cont'd)**

**6.16 PAETEC Communications, Inc. Employee Rates**

Billing: Six second minimum/Six second increments  
Rates: Rates shown are per-minute rates

<u>Service</u>	<u>Rate</u>
Intrastate Switched Outbound (1+)	\$0.049
IntraLATA Switched Outbound (1+)	\$0.049
Switched Inbound (800)	\$0.049

Billing: Thirty second minimum/Six second increments  
Rates: Rates shown are per minute rates.

<u>Service</u>	<u>Rates</u>
Travel Card	\$0.15

Directory Assistance	\$0.55 (per request)
Travel Directory Assistance	\$0.80 (per request)

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**6.0- RATE SCHEDULE FOR INTEREXCHANGE SERVICES (Cont'd)**

**6.17 Individual Case Basis ("ICB")**

<u>Contract Number</u>	<u>Service</u>	<u>Minimum Requirements</u>	<u>Rate</u>	<u>Effective Date</u>
1.	Switched 1+	3 Yr. Term/ \$3700 MUG	\$0.0675	11/30/99

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**6.0- RATE SCHEDULE FOR INTEREXCHANGE SERVICES (Cont'd)**

**6.18 AFFINITY GROUP SERVICES**

1. Affinity Group One - CampusLink

Customers receiving the rates listed below are former customers of Campuslink Communications Systems, Inc. ("CampusLink") whose long distance services are now being provided by PAETEC Communications, Inc. This plan is valid only to the following customer(s): University of New Hampshire.

Usage Rates: All Rates shown are per-minute rates.  
Billing: 18 Second minimum/60 Second Increments

**PLAN A**

Customers will receive the following switched interLata outbound service at the rate of \$.006 per billing period and \$.001 for each period thereafter. Local exchange services is provided at no charge.

**PLAN B**

Customers will receive the following switched interLata outbound service at the rate of \$.21520/Day, \$.14260/Evening and \$.09630/Night per billing period. Local exchange services is provided at no charge.

**PLAN C**

Customers will receive the following switched interLata outbound service at the rate of \$.10 per billing period. In addition, the Customer will receive a monthly recurring charge fee of \$4.95. Local exchange services is provided at no charge.

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**6.0- RATE SCHEDULE FOR INTEREXCHANGE SERVICES (Cont'd)**

**6.19 Complex Routing**

<u>Option</u>	<u>Rates</u>	
	<u>Nonrecurring</u>	<u>Recurring</u>
Geographic Blocking	\$95.00	\$29.87
800 Geographic Routing	\$95.00	\$29.87
800 Number Screening	\$95.00	\$29.87
Percent Call Allocation	\$95.00	\$29.87
Time of Day Routing	\$95.00	\$29.87
Toll-Free Account Codes	\$95.00	\$29.87
Routing Change Charge	\$15.00	

**6.20 DID DNIS** \$95.00

**6.21 Verified Account Codes** \$15.00 \$15.00

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## **7.0 INTRASTATE OPERATOR SERVICES**

### **7.1 General**

Intrastate calls may be completed or billed with live assistance by the Company's operator center. Calls may be billed collect to the called party, to an authorized third party number, calling card, and person-to-person. Usage charges for local operator assisted calls are those usage charges that would normally apply to the calling party's service.

#### **A. Collect Calls**

The term "Collect Call" denotes a billing arrangement by which the charge for a call may be reversed provided the charge is accepted at the called station. A collect call may be billed to a Calling card or third party number. In the case of a collect call to a pay telephone the charges must be billed to a Calling Card or third party number, or the call may be reoriginated from the called station.

#### **B. Third Number Billing**

This option allows a call to be billed to a telephone number identified with a station other than the calling or called one. Charges to be billed to a third number are subject to verification by the Company that they will be accepted by the third number, prior to the completion of the call. Other efforts may be undertaken subsequently by the Company, as necessary, to determine responsibility for payment of such calls.

#### **C. Person-to-Person Calls**

An operator will complete the call and billing arrangements. The call may be billed to the originating telephone number, calling card, collect, or to a third number.

#### **D. Sent Paid Calls**

Sent Paid Service is a service where the person originates the call from the Company controlled Coin Line telephone, dials "1" plus the called number, and pays for the call by depositing the coins in the coin telephone.



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## **7.0 INTRASTATE OPERATOR SERVICES (cont'd)**

### **7.1 General (cont'd)**

#### **E. Calling Card Service**

Calls Card service is a service where the person originating the call dials "0" plus the called number and charges the call to an authorized Company Calling Card Number.

#### **F. Intrastate Call Completion**

The Company offers live operator call completion service for collect, third number billing, and person-to-person services. The Company will perform all operator functions of these calls.

### **7.2 Intrastate Operator Service Rates**

All operator assisted calls are subject to operator surcharges. These charges apply on a per call basis. Operator surcharges are the same for all Rate Periods. The Operator Dialing (0-) Surcharge applies, in addition to other applicable surcharges, when the User requests that the operator dial the destination telephone number.

<u>Live Operator Handled Calls</u>	<u>Rate</u>
Collect Call	\$5.50
Third Number Billing	\$9.99
Calling Card	\$9.99
Sent Paid	\$9.99
Person-to-Person	\$9.99

<u>Automated Calls</u>	<u>Rate</u>
Collect Call	\$4.99
Third Number Billing	\$4.99
Calling Card	\$4.99
Sent Paid	\$4.99

<u>Domestic Call Completion (per minute)</u>	
Intrastate	\$0.49

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## **8.0 AMERICAN LONG LINES**

### **8.1 Undertaking of PAETEC Communications, Inc.**

Customers receiving the rates listed in this section are defined as customers of American Long Lines (the “Existing AmLL Customers”) whose long distance services are now being provided by PAETEC Communications, Inc. Service is available on a full-time basis, twenty-four hours a day, seven days a week. Service is provided and billed on a monthly basis unless otherwise specified. The following rates will be available to the Existing AmLL Customers through the remaining term, if any, of the Existing AmLL Customers’ respective contracts.

### **8.2 Return Check Charge**

A return check charge of \$5.00 or 5% of the amount of the check (whichever is greater) will be assessed for checks returned for insufficient funds. Any applicable return check charges will be assessed according to the terms and conditions of the billing entity (i.e. local exchange company and/or commercial credit card company) and pursuant to New Hampshire law and Commission regulations.

### **8.3 Directory Assistance**

A Directory Assistance charge applies per intrastate directory assistance calls made from points within the State of New Hampshire. The customer may make two (2) requests for a telephone number per call. The Directory Assistance Charge applies regardless of whether the operator is able to supply the requested number. Discounts are not applicable to Directory Assistance Charges. Directory Assistance Charges are not included in usage commitments or computed in any discount calculations.

Per call to directory assistance: \$0.60

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## **8.0 AMERICAN LONG LINES (Cont'd)**

### **8.4 Option 1 Service**

#### 8.4.1 General Description

Option 1 Service is offered to residential and business subscribers for outbound calling from standard Customer-provided switched access lines.

Calls are billed in six (6) second increments after an initial minimum call duration of eighteen (18) seconds. Any partial six second increment is rounded up to a full increment. There is a \$5.00 minimum monthly billing.

#### 8.4.2 Usage Rates

Per Minute Rate: \$0.13

#### 8.4.3 Volume Discounts:

Volume discounts are offered to business customers only. As each revenue threshold listed below is reached, the per minute rates for usage will be discounted from the base rate as indicated. Intrastate and Interstate usage will be combined to arrive at the appropriate discount level.

<u>Volume</u>	<u>Discount</u>
\$ 200	5%
\$ 500	8%
\$ 1000	10%
\$ 2000	15%
\$ 3000	20%
\$ 5000	25%
\$10000	35%
\$25000	55%

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**8.0 AMERICAN LONG LINES (Cont'd)**

**8.5 Option 2 Service**

8.5.1 General Description

Option 2 Service is offered to residential and business subscribers with demonstrated usage requirements exceeding \$500 for outbound calling from standard Customer-provided switched access lines.

Calls are billed in six (6) second increments after an initial minimum call duration of eighteen (18) seconds. Any partial six second increment is rounded up to a full increment. There is a \$5.00 minimum monthly billing.

8.5.2 Usage Rates

Per Minute Day Rate: \$0.12  
Per Minute Evening, Nt/Wkd, and Holidays: \$0.10

8.5.3 Volume Discounts:

Volume discounts are offered to business customers only. As each revenue threshold listed below is reached, the per minute rates for usage will be discounted from the base rate as indicated. Intrastate and Interstate usage will be combined to arrive at the appropriate discount level.

<u>Volume</u>	<u>Discount</u>
\$ 1000	5%
\$ 2000	10%
\$ 3000	15%
\$ 5000	20%
\$10000	25%
\$25000	40%

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## **8. AMERICAN LONG LINES (Cont'd)**

### **8.6 Term Discounts**

#### 8.6.1 General Description

Term discounts are offered to Option 1 and Option 2 business customers. Term discounts may be used in conjunction with volume discounts.

<u>Term</u>	<u>Discount</u>
1 Yr.	3%
2 Yrs.	6%
3 Yrs.	9%

#### 8.6.2 Termination Liability

If a Customer cancels a term plan prior to the expiration of the term, a nonrecurring termination liability of \$25 will be applied.

### **8.7 Travel Service**

#### 8.7.1 General Description

Travel Service is available to Option 1 or Option 2 subscribers for originating telephone calls while away from home or office. Service is accessed by dialing the Company-designated toll free access number, followed by 0 + the destination number, the Travel Card number, and the Authorization Code. Intrastate service is offered in conjunction with Interstate service.

Calls are billed in six (6) second increments after an initial minimum call duration of eighteen (18) seconds. Any partial six second increment is rounded up to a full increment. There is no minimum monthly charge.

#### 8.7.2 Usage Rates

Per Minute Rate: \$0.1800

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## **8.0 AMERICAN LONG LINES (Cont'd)**

### **8.8 Inbound Toll-Free Number Service**

#### 8.8.1 General Description

ALL's Inbound Toll-Free Number Service is an 800/888 number service available for Customer use twenty-four (24) hours a day, seven (7) days a week. Service is terminated over standard Customer-provided switched access lines. Intrastate service is offered in conjunction with Interstate service.

Calls are billed in six (6) second increments after an initial minimum call duration of eighteen (18) seconds. Any partial six second increment is rounded up to a full increment. There is a \$5.00 minimum monthly billing.

#### 8.8.2 Reservation of Toll-Free (i.e., 800/888) Numbers

The Company will make every effort to reserve toll-free vanity numbers on behalf of Customers, but makes no guarantee or warranty that the requested toll-free number(s) will be available or assigned to the Customer requesting the number.

#### 8.8.3 Toll-Free (i.e., 800/888) Number Portability

If a Customer accumulates undisputed delinquent charges, the Company reserves the right not to honor that Customer's request for a change in service, including a request for Resp. Org. change, until such charges are paid in full.

The Customer does not retain rights in toll-free numbers which are shared with other Customers of the Company. Shared toll-free numbers are not portable.

#### 8.8.4 Usage Rates

Per Minute Rate: \$0.149

## **9.0 - SWITCHED ACCESS SERVICE**

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## **9.1 General**

Switched Access Service, which is available to Customers for their use in furnishing their services to End Users, provides a two-point electrical communications path between a Customer's premises and an End User's premises. It provides for the use of common terminating, switching and trunking facilities, and for the use of common subscriber plant of the Company. Switched Access Service provides for the ability to originate calls from an End User's premises to a Customer's premises in the LATA where it is provided.

The application of rates for Switched Access Service is described in Sections 3.5 and 3.6 following. Rates and charges for services other than Switched Access Service, e.g., a Customer interLATA toll message service, may also be applicable when Switched Access Service is used in conjunction with these other services.

## **9.2 Rate Categories**

There are three rate categories which apply to Switched Access Service:

- Network Switching
- Transport Service
- End User and Common Line - see Section 5 of this rate schedule

## **9.0 - SWITCHED ACCESS SERVICE (Cont'd)**

### **9.2 Rate Categories (Cont'd)**

#### 9.2.1 Network Switching

Network Switching provides for the use of Company switching equipment and related network to originate or terminate an access minute of use of any type. It applies to the establishment and release of connections on a per call basis between two or more circuits, communications systems, alternative switches or services.

Where switches are appropriately equipped, international dialing may be provided. International dialing provides the capability of switching international calls with service prefix and address codes having more digits than are capable of being switched through a standard equipped end office.

9.2.1.1 Shared Switching Trunk Port includes common port usage access separate from shared trunk side termination arrangements

#### 9.2.2 Transport Service

Transport Service provides for the transmission of calls between the Customer designated premises and the end office switch(es) where the Customer traffic is switched to originate or terminate the Customer's communication. Transport Service is a two-way voice frequency transmission path composed of facilities determined by the Company. The two-way voice frequency transmission path permits the transport of calls in the originating direction (from the Customer designated premise to the end office switch), but not simultaneously. The voice frequency transmission path may be comprised of any form or configuration of plant capable of and typically used in the telecommunications industry for the transmission of voice and associated telephone signals.

Customers who choose Direct Access directly connect with the Company's office(s). In this case, the Customer is responsible for providing its own facility(s) to the Company office(s), and will be charged Port Charges. The Port Charges will consist of a non-recurring connection charge and a recurring monthly rental charge. The Port can be furnished on a DS0 or DS1 basis.



**SECTION 9.0 - SWITCHED ACCESS SERVICE (Cont'd)**

9.2.2 Transport Service (Cont'd)

Where the Company utilizes such ports for two-way, jointly provided meet point facilities between its switches and the switching platforms of other carriers or providers (e.g., ILEC tandem switches) and where the other carrier/provider requires payment for dedicated or switched monthly recurring or other flat-rated charges for port/facilities for those same two-way, jointly provided meet point facilities, the Company will invoice that carrier/provider the Company's comparable transport services port charges as detailed herein and at the rates in the rate schedule attached.

(N)  
|  
(N)

Customers who choose Standard Access connect with the Company's office(s) through another LEC's tandem switch. Transport Service rates are made up of a Transport Termination rate which is assessed on a per transmission path per access minute basis, and a Transport Mileage rate assessed on a per mile per access minute basis. The Transport Termination rate provides for the communication frequency transmission path at the Company switch and includes the Transport Service portion of switching and circuit equipment. The Transport Mileage rate applies to transmission facilities provided by the Company between the Company's switch and a remote switching facility. Standard Access calls are also assessed an Interconnection charge per minute to provide for additional handling costs.

For purposes of determining Transport Mileage measurement, distance will be measured from the wire center that normally serves the customer designated premises to the switch(es), which may be a Remote Switching Module(s).

Where transmission facilities permit, the individual transmission path between the Customer's designated premises and the first point of switching may at the option of the Customer be provided with the following optional features at no charge:

- Supervisory Signaling
- Customer Specified Entry Switch Receive Level
- Customer Specification of Transport Termination

## **9.0 - SWITCHED ACCESS SERVICE (Cont'd)**

### **9.3 Obligations of the Company**

The Company has certain obligations pertaining only to the provision of Switched Access Service. These obligations are as follows:

#### 9.3.1 Network Management

The Company will administer its network to provide acceptable service levels to all telecommunications users of the Company's network services. Generally, service levels are considered acceptable only when both End Users and Customers are able to establish connections with little or no delay encountered within the Company's network. The Company maintains the right to apply protective controls, i.e., those actions, such as call gapping, which selectively cancel the completion of any traffic carried over its network, including that associated with a Customer's Switched Access Service. Generally, such protective measures would only be taken as a result of occurrences such as a failure or overload of Company or customer facilities, natural disasters, mass calling or national security demands.

## **9.0 - SWITCHED ACCESS SERVICE (Cont'd)**

### **9.3 Obligations of the Company (Cont'd)**

#### 9.3.2 Design and Traffic Routing of Switched Access Service

The Company shall design and determine the routing of Switched Access Service, including the selection of the first point of switching and the selection of facilities from the interface to any switching point and to the switches where busy hour minutes of capacity are ordered. The Company shall also decide if capacity is to be provided by originating only, terminating only, or two-way trunk groups. Finally, the Company will decide whether trunk side access will be provided through the use of two-wire or four-wire trunk terminating equipment. Selection of facilities and equipment and traffic routing of the service are based on standard engineering methods, available facilities and equipment and the Company's traffic routing plans. If the Customer desires different routing or directionality than that determined by the Company, the Company will work cooperatively with the Customer in determining (1) whether the service is to be routed directly to a switch and (2) the directionality of the service.

## **9.0 - SWITCHED ACCESS SERVICE (Cont'd)**

### **9.3 Obligations of the Company (Cont'd)**

#### 9.3.3 Provision of Service Performance Data

Subject to availability, end-to-end service performance data available to the Company through its own service evaluation routines, may also be made available to the Customer based on previously arranged intervals and format. The data provides information on overall end-to-end call completion and non-completion performance e.g., Customer equipment blockage, failure results and transmission performance. The data does not include service performance data which is provided under other rate schedule sections, e.g., testing service results. If data is to be provided in other than paper format, the charges for such exchange will be determined on an individual case basis.

#### 9.3.4 Trunk Group Measurements Reports

Subject to availability, the Company will make available trunk group data in the form of usage in CCS, peg count and overflow to the Customer based on previously agreed to intervals.

## **9.0 - SWITCHED ACCESS SERVICE (Cont'd)**

### **9.4 Obligations of the Customer**

The Customer has certain specific obligations pertaining to the use of Switched Access Service. These obligations are as follows:

#### 9.4.1 Report Requirements

Customers are responsible for providing the following reports to the Company, when applicable.

##### A. Jurisdictional Reports

When a Customer orders Switched Access Service for both interstate and intrastate use, the Customer is responsible for providing reports as set forth in Section 2.11.7 preceding. Charges will be apportioned in accordance with those reports.

##### B. Code Screening Reports

When a Customer orders service call routing, trunk access limitation or call gapping arrangements, it must report the number of trunks and/or the appropriate codes to be instituted in each end office or access tandem switch, for each of the arrangements ordered.

The Company will administer its network in such a manner that the impact of traffic surges due to peaked 900 Access Service traffic on other access service traffic is minimized. Network management controls as defined in Section 3.3.1 may be implemented at the Company option to ensure acceptable service levels

**9.0 - SWITCHED ACCESS SERVICE (Cont'd)**

**9.4 Obligations of the Customer (Cont'd)**

9.4.2 On and Off-Hook Supervision

The Customer facilities shall provide the necessary on and off-hook supervision for accurate timing of calls.

9.4.3 Trunk Group Measurements Reports

With the agreement of the Customer, trunk group data in the form of usage in CCS, peg count and overflow for its end of all access trunk groups, where technologically feasible, will be made available to the Company. The data will be used to monitor trunk group utilization and service performance and will be based on previously arranged intervals and format.

**9.0 - SWITCHED ACCESS SERVICE (Cont'd)**

**9.4 Obligations of the Customer (Cont'd)**

**9.4.4 Identification and Rating of VoIP-PSTN Traffic**

(A) Scope

- (1) VoIP-PSTN traffic is defined as traffic exchanged over the public switched telephone network ("PSTN") facilities that originates and/or terminates in Internet protocol ("IP") format. This section governs the identification of toll VoIP-PSTN ("toll VoIP") traffic that in the absence of an interconnection agreement will be subject to interstate switched access rates in accordance with the Federal Communications Commission Report and Order in WC Docket Nos. 10-90, etc., FCC No. 11-161 released (Nov. 18, 2011) ("FCC Order") as it may hereinafter be amended or clarified. Specifically, this section establishes the method of distinguishing toll VoIP traffic from the customer's total intrastate access traffic, so that toll VoIP traffic will be billed in accordance with the FCC Order.
- (2) This section will be applied to the billing of switched access charges to a customer that is a local exchange carrier only to the extent that the customer has also implemented billing of interstate access charges for VoIP-PSTN Traffic in accordance with the FCC Order.

(B) Rating of toll VoIP-PSTN traffic

The Telephone Company will bill toll VoIP-PSTN traffic which it identifies in accordance with this tariff section at rates equal to the Telephone Company's applicable tariffed interstate switched access rates.

N

N

**9.0 - SWITCHED ACCESS SERVICE (Cont'd)**

**9.4 Obligations of the Customer (Cont'd)**

**9.4.4 Identification and Rating of VoIP-PSTN Traffic (Cont'd)**

(C) Calculation and Application of Percent-VoIP-Usage Factor

The Telephone Company will determine the number of toll VoIP traffic minutes of use (“MOU”) to which it will apply its interstate rates under subsection (B), above, by applying an originating Percent VoIP Usage (“OPVU”) factor to the total intrastate access MOU originated by a Telephone Company end user and delivered to the customer and by applying a terminating PVU (“TPVU”) factor to the total intrastate access MOU terminated by a customer to the Telephone Company’s end user. The OPVU and TPVU will be derived and applied as follows:

- (1) The customer will calculate and furnish to the Telephone Company an OPVU factor, along with supporting documentation, representing the whole number percentage of the customer’s total originating intrastate access MOU that the customer receives from the Telephone Company in the State that is originated by the Telephone Company in IP format.
- (2) The customer will calculate and furnish to the Telephone Company a TPVU factor, along with supporting documentation, representing the whole number percentage of the customer’s total terminating intrastate access MOU that the customer exchanges with the Telephone Company in the State that is sent to the Telephone Company and originated in IP format.
- (3) The OPVU, TPVU and supporting documentation shall be based on information that is verifiable by the Telephone Company including but not limited to the number of the customer’s retail VoIP subscriptions in the state (*e.g.*, as reported on FCC Form 477), traffic studies, actual call detail, or other relevant and verifiable information. The customer shall not modify its reported PIU factor to account for VoIP-PSTN traffic.
- (4) After the Telephone Company verifies the OPVU and TPVU provided by the customer the Telephone Company will apply the OPVU and TPVU factors to the associated intrastate access MOU as indicated in Sections (D) and/or (E) below.



**9.0 - SWITCHED ACCESS SERVICE (Cont'd)**

**9.4 Obligations of the Customer (Cont'd)**

**9.4.4 Identification and Rating of VoIP-PSTN Traffic (Cont'd)**

(C) Calculation and Application of Percent-VoIP-Usage Factor (Cont'd)

In the event that the Telephone Company can not verify the customer's OPVU and/or TPVU, the Telephone Company will request additional information to support the OPVU and/or TPVU, during this time no changes will be made to the existing OPVU and /or TPVU. The customer shall supply the requested additional information within 15 days of the Telephone Company's request or no changes will be made to the existing OPVU and/or TPVU. If after review of the additional information, the customer and Telephone Company establish a revised and mutually agreed upon OPVU and/or TPVU factor, the Telephone Company will begin using the new factor with the next bill period.

If the dispute is unresolved the customer may request that verification audits be conducted by an independent auditor, at customer's sole expense. During the audit, the most recent undisputed OPVU and/or TPVU factor will be used by the Telephone Company.

- (5) In the absence of an interconnection agreement, at no time will the Telephone Company allow an OPVU or TPVU factor greater than the applicable State percentage as identified in Paragraph 963 of the FCC Order.

**9.0 - SWITCHED ACCESS SERVICE (Cont'd)**

**9.4 Obligations of the Customer (Cont'd)**

**9.4.4 Identification and Rating of VoIP-PSTN Traffic (Cont'd)**

(D) Initial OPVU and TPVU Factor

In calculating the initial OPVU and TPVU factor(s), the Telephone Company will take the factor(s) provided by the customer into account retroactively to January 1, 2012, *provided that* the customer provides the factor(s) and supporting documentation, as specified in subsection (C) above to the Telephone Company no later than 15 days after the effective date of this tariff. If the customer does not furnish the Telephone Company with an OPVU and/or TPVU factor pursuant to the preceding subsection (C), the initial factor will be zero.

(E) OPVU and TPVU Factor Updates

The customer may update the OPVU and/or TPVU factor(s) semi-annually using the method set forth in subsection (C), above. If the customer chooses to submit such updates, it shall forward to the Telephone Company, no later than 15 days after the first day of January and/or July of each year, a revised OPVU and/or TPVU factor and supporting documentation based on data for the prior three months, ending the last day of December and/or June, respectively. Once verified by the Telephone Company the revised OPVU and/or TPVU factor will apply prospectively and serve as the basis for billing until superseded by a new verified factor.

N

N

## **9.0 - SWITCHED ACCESS SERVICE (Cont'd)**

### **9.5 Rate Regulations**

This section contains the specific regulations governing the rates and charges that apply for Switched Access Service.

Access Charges are applied on a per access minute basis. Access minute charges are accumulated over a monthly period.

#### 9.5.1 Minimum Periods

Switched Access Service is provided for a minimum period of one month.

## **9.0 - SWITCHED ACCESS SERVICE (Cont'd)**

### **9.5 Rate Regulations (Cont'd)**

#### 9.5.2 Cancellation of Access Service Order

A Customer may cancel an Access Order for the installation of service on any date prior to notification by the Company that service is available for the Customer's Use or prior to the service date, whichever is later. The cancellation date is the date the Company receives written or verbal notice from the Customer that the order is to be canceled. The verbal notice must be followed by written confirmation within 10 days. If a Customer or End User is unable to accept Access Service within 30 calendar days of the original service date, the Access Order will be canceled and applicable charges will apply.

- A. Prior to Firm Order Confirmation Date  
If an Access Order is canceled prior to the Firm Order Confirmation date, no charges will apply.
- B. On or After Firm Order Confirmation Date  
If an Access Order is canceled on or after the Firm Order Confirmation date, the Customer will be billed a flat cancellation fee.

Cancellation Fee	\$50.00
------------------	---------

### **9.6 Monthly Recurring and Non-Recurring Charges**

#### 9.6.1 Multiplexing

The Company may charge for multiplexing services. Multiplexing provides an arrangement for converting a single, higher capacity or bandwidth circuit to several lower capacity or bandwidth circuits. The following multiplexing arrangements are offered for use with Switched Access Service:

1. DS3 to DS1 Multiplexing charges specified in rate attachment apply when a DS3 Entrance Facility or DS3 Direct Trunked Transport is connected with DS1 Direct Trunked Transport.

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**SECTION 9 - SWITCHED ACCESS SERVICE (Cont'd)**

**9.6 Monthly Recurring and Non-Recurring Charges (Cont'd)**

9.6.1 Multiplexing (Cont'd)

DS1 to Voice Grade Multiplexing charges specified in rate attachment apply when a DS1 Entrance Facility or DS1 Direct Trunked Transport is connected with Voice Grade Direct Trunked Transport.

9.6.2 Access Order Charge

The Access Order Charge is applied to all customer requests for new Direct and Switched Access. In addition, the Access Order Charge is applicable to customer requests for additions and changes or rearrangements to existing Direct and Switched Access. The Access Order Charge will be applied on a per order, affirmative or otherwise, basis to each order received by the Company or copy of an order received by the Company.

9.6.3 Installation Charge

For certain facilities and equipment, a nonrecurring installation charge, as set forth in the rate attachment following, will be applied at the service wire center for each facility /equipment installation.

**9.0 - SWITCHED ACCESS SERVICE (Cont'd)**

**9.7 Rates and Charges**

9.7.1 Recurring Charges

A. Local Switching

Per Access Minute:

**[See Section 14.4]**

B. Local Transport

Per Access Minute:

**[See Section 14.4]**

C. 800 Data Base Access Service

Per Query:

**[See Section 14.4]**

## **10.0 - DIRECT (DEDICATED) SERVICE**

### **10.1 General**

The various types of Company service offerings are described below. Company services are billed at predetermined monthly rates. Recurring charges are billed in advance of the month in which service is performed. In addition, the optional features and any extraordinary installation costs other than recurring and non-recurring charges may apply as described herein. Customers requesting these services may subscribe to services on a month-to-month basis, or for term discount plans of 1 to 5 years. Customers subscribing to a term discount plan may receive a discount on charges for these arrangements. Agreements for services in excess of 5 years will be negotiated on an ICB.

### **10.2 Service Configurations**

There are two types of service configurations over which Company's services are provided: point-to-point service and multipoint service.

#### **10.2.1 Point-To-Point Service**

Point-To-Point Service connects two Customer-designated premises, either on a directly connected basis, or through a hub where multiplexing functions are performed.

#### **10.2.2 Multipoint Service**

Multipoint Services connect three or more Customer designated premises through a Company hub. There is no limitation on the number of locations connected via multipoint service. However, when more than three points are provided in tandem, the quality of service may be degraded. Multipoint service may be provided where technically possible. If Company determines that the requested characteristics for a multipoint service are not compatible, the Customer will be advised and given the opportunity to change the order within 60 days.

## **10.0 - DIRECT (DEDICATED) SERVICE (cont'd)**

### **10.3 Service Descriptions and Technical Specifications**

The following service descriptions and technical specifications will apply to Company's services. When references to Bellcore Technical Publications on file with the F.C.C. are made for performance criteria, the criteria will be considered objectives for Company's performance. In no case should the reference to these Bellcore standards be construed as creating any warranties on the part of Company. Technical publications are available for review by the Customer upon request.

#### **10.3.1 Voice Grade Service (DS-0)**

A Voice Grade Facility is a channel which provides voice frequency transmission capability in the normal frequency range of 300 to 3000 HZ and may be terminated as analog two-wire or four-wire, or where facilities permit, as a four-wire in a digital format when used in conjunction with another Voice Grade Facility termination at the other end. Voice Grade Facilities are provided between Customer designated locations or between a Customer designated location and a Company's hub.

Transmission specifications are defined in Bellcore Technical Reference TR-TSY-000335, issue 2 and PUB 41004, Table 4, and those publications referenced therein for Voice Grade frequency (300-3000hertz Voice Grade Transmission).



## **10.0 - DIRECT (DEDICATED) SERVICE (cont'd)**

### **10.3 Service Descriptions and Technical Specifications (Cont'd)**

#### **10.3.2 Digital Data Service (DDS)**

A Digital Data Channel is a channel for duplex four-wire transmission of synchronous serial data at rates of 2.4, 4.8, 9.6, 19.2, 56, or 64 Kbps. The actual bit rate is a function of the channel interface selected by the Customer. The channel provides synchronous service with timing provided by Company, through Company facilities to the Customer in the received bit stream. Digital Data channels are provided only between Customer designated locations and/or between Customer designated locations and a Company's hub.

#### **10.3.3 DS-1 Service**

DS-1 Service, or Digital Signal Level 1 Service, is a channel for the transmission of 1.5644 Mbps data. The actual bit rate and framing format is a function of the channel interface selected by the Customer. DS-1 Channels are provided between Customer designated locations and between Customer designated locations and a Company's hub.

Technical standards are defined in Bellcore Technical Reference TR-NPL-000054, TR-TSY-000342, TR-TSY-000194, and PUB 62508, PUB 62411, PUB 62411A.

#### **10.3.4 Type I Channels**

Type I digital channels are provided where both endpoints of a channel are served by the Company's network. Rates for Type I Channels are provided in Section 7 of this rate schedule.

## **10.0 - DIRECT (DEDICATED) SERVICE (cont'd)**

### **10.3 Service Descriptions and Technical Specifications (Cont'd)**

#### 10.3.5 Type II Channels

Type II digital channels are provided where at least one endpoint of a channel is served by the network of an entity with whom the company's network is interconnected; such channels are provided via a combination of the Company's facilities and the facilities of the interconnected entity. Rates for the portions of the service provided over the company's facilities are based on the rates for the corresponding Type I Channel rates. Rates for the portion of the service provided over the facilities of the interconnected entity are based on the rates charged the Company by the interconnected entity. The Company may apply a service charge or mark-up to the rates charged the Company by the interconnected entity.

#### 10.3.6 DS-3 Service

DS-3 Service, or Digital Signal Level 3 Service, is a channel for the transmission of 44.736 Mbps data. The actual bit rate and framing format is a function of the channel interface selected by the Customer. DS-3 Channels are provided between Customer designated locations and/or between Customer designated locations and a Company's hub. DS-3 service is provided with an electrical interface. As an option, this service may be provided to a Customer with an optical interface at the Customer's premises. Services with this option will terminate in Company's Optical Line Terminating Equipment (OLTE) located in Company's hub. The OLTE located at the Customer's premises is subject to the mutual agreement of the parties, and must be compatible with the OLTE located in Company's hub. The optical interface option is available only where facilities permit, and is offered on an Individual Case Basis (ICB)

Technical standards are defined in Bellcore Technical Reference TR-NPL-000054, TR-TSY-000342, TR-TSY-000194, and PUB 62508, PUB 62411, PUB 62411A.

**10.0 - DIRECT (DEDICATED) SERVICE (cont'd)**

**10.3 Service Descriptions and Technical Specifications (Cont'd)**

10.3.7 DS-3 Packaging

DS-3 services may be ordered in multiples as specified in the Dedicated Services Rates and Charges Section. These services are offered in the same configuration as DS-3 service (i.e. either electrical or optical interface), and with the same technical specifications.

10.3.8 Fractional DS-1 Service

Fractional DS-1 service consists of 2 to 24 DS-0 or DDS channels between two Customer designated locations, utilizing DS-1 level facilities, and multiplexing arrangements.

## **10.0 - DIRECT (DEDICATED) SERVICE (cont'd)**

### **10.3 Service Descriptions and Technical Specifications (Cont'd)**

#### 10.3.9 Multiplexing Services

Multiplexing is provided in the following configurations:

##### M13 Multiplexing (ICB)

An arrangement that converts a 44.736 Mbps channel into 28 DS-1 channels using digital time division multiplexing.

##### DS-1 to DS-0 Multiplexing

An arrangement that converts a 1.544 Mbps channel into 24 channels for use with Voice Grade Facilities or DDS.

#### 10.3.10 Customer Provided Equipment

Customer provided terminating equipment such as CSUs, multiplexers, and other terminating equipment may, at the Customer's request, be provided by the Customer, at the Customer's expense. Company makes no guarantees or warranties as to the performance of Customer provided equipment.

#### 10.3.11 Entrance Facility

The Entrance Facility provides the transmission path and the interface between the Company's serving wire center and Customer provided facilities at the point of termination at the Customer designated location.

Switched Access is provided in a number of separate Entrance Facilities. Each Entrance Facility provides a specified facility interface (e.g., two-wire, four-wire, DS1, etc.) Provisions of the Entrance Facility and any Optional Arrangements may require placement of Company equipment on the Customer's premises.

**10.0 - DIRECT (DEDICATED) SERVICE (cont'd)**

**10.3 Service Descriptions and Technical Specifications (Cont'd)**

10.3.11 Entrance Facility (Cont'd)

The following Standard Entrance Facilities are available:

DS1 Digital

DS3 Digital

Optical Fiber OC3, OC12, OC48

The number of Entrance Facilities provided is determined by the Customer's order for service.

In cases where the ordering customer provides its own access facilities through a vendor or other competitive access provider, the access order installation charge and an access order charge will be waived. A monthly recurring port charge applies to Customer entrance facilities regardless of type or method of provisioning. The port charge rates may be found in the rate section and are per facility ordered.

## **10.0 - DIRECT (DEDICATED) SERVICE (cont'd)**

### **10.4 Rate Categories**

There are seven rate categories that may apply to Company's Services.

#### **10.4.1 Channel Terminations (CT) / Local Distribution Channel (LDC)**

The Channel Termination Rate Category provides for the communications path between a Customer designated premises, and another Customer designated premises. Included as part of the Channel Termination is a standard channel interface arrangement which defines the technical characteristics associated with the type of facilities to which the Company's service is to be connected, and the type of signaling capability (if any). One channel Termination charge applies per Customer designated premises at which the service is terminated.

#### **10.4.2 Channel Mileage Termination (CMT) - Fixed**

This rate element applies per termination whenever there is mileage associated with the channel; a channel has mileage associated with it when the endpoints are located in geographic areas normally served out of separate Telephone Company end offices. Different charges may apply depending on whether the connection is a Type I (on-Net) or Type II (off-net) connection.

#### **10.4.3 Channel Mileage (CM) - Per Mile**

This rate element applies whenever there is mileage associated with the channel. The unit rate is multiplied by the number of miles (Interoffice Mileage) between the two Telephone end offices which normally serve the geographic areas in which the endpoints of the channel are located. Interoffice Mileage is determined according to the V&H coordinates method set forth in Section 2.10.2. Fractions of a mile are rounded up to the next whole mile before rates are applied. Different charges may apply depending on whether the connection is a Type I (on-Net) or Type II (off-net) connection.

## **10.0 - DIRECT (DEDICATED) SERVICE (cont'd)**

### **10.4 Rate Categories (Cont'd)**

#### 10.4.4 Optional Features and Functions

The Optional Features and Functions Rate Category provides for optional services which may be added to a Company's service to improve its quality or characteristics to meet specific communications requirements. These services are not necessarily identifiable with specific equipment, but rather represent the end result in terms of performance characteristics which may be obtained. These characteristics may be derived using various combinations of equipment.

#### 10.4.5 Extraordinary Charges

From time to time, customers may request special services not addressed specifically by rate elements in this rate schedule, or services to locations that may cause Company to incur extraordinary expenses not contemplated in the provision of standard service offerings. These costs include, but are not limited to:

- Additional construction costs
- Building space rental or rights-of-way costs
- Additional equipment
- Special facilities routing

In these cases, the Customer will be billed additional charges computed on an ICB. Special services not addressed in this rate schedule shall be approved by the Commission prior to the provision of such service.

## **10.0 - DIRECT (DEDICATED) SERVICE (cont'd)**

### **10.4 Rate Categories (Cont'd)**

#### 10.4.6 Volume Discounts

Discounts for specified dollar volumes of traffic to a specific location or aggregate dollar volumes may apply, as specified in this rate schedule, to customers that subscribe to substantial volumes of Company's services.

#### 10.4.7 Term Discounts

Customers will be eligible for discounts for executing agreements for services for 1 to 5 years, as specified in this rate schedule.

### **10.5 Application of Rate Elements**

The rate elements described in F1 of this rate schedule will be applied as follows:

#### 10.5.1 Point-To-Point Services

- Channel Terminations (when applicable)
- Channel Mileage (when applicable)
- Optional Features and Functions (when applicable)
- Extraordinary Charges (when applicable)
- Volume Discounts (when applicable)
- Term Discounts (when applicable)

#### 10.5.2 Multipoint Services

- Channel Terminations (one per designated Customer location)
- Channel Mileage (when applicable)
- Optional Features and Functions (when applicable)
- Extraordinary Charges (when applicable)
- Volume Discounts (when applicable)
- Term Discounts (when applicable)



## **10.0 - DIRECT (DEDICATED) SERVICE (cont'd)**

### **10.6 Regulations and Computations of Mileage**

- 10.6.1 Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.
- 10.6.2 All times refer to local time.
- 10.6.3 All inter-city services are rated according to the mileage between the Company's Point of Presence in each city.
- 10.6.4 Airline mileage, used in connection with determining rates for intercity portions of services and facilities, is obtained by using the "V" and "H" coordinates assigned to each point as set forth in (e) below. This procedure is referenced in the AT&T Tariff FCC No. 10. To determine the airlines distance between any two locations, proceed as follows:
- A) Utilize the "V" and "H" coordinates for each Customer designated location.
  - B) Obtain the difference between the "V" coordinates of each of the locations. Obtain the difference between the "H" coordinates.
  - C) Square each difference obtained in step (ii) above.
  - D) Add the square of the "V" difference and the "H" difference obtained in step (iii) above.

**10.0 - DIRECT (DEDICATED) SERVICE (cont'd)**

**10.6 Regulations and Computations of Mileage (Cont'd)**

10.6.4 (Cont'd)

- E) Divide the sum of the square by 10. Round to the next higher whole number if any fraction is obtained.
- F) Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.
- G) Formula = 
$$\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}$$

## **10.0 - DIRECT (DEDICATED) SERVICE (cont'd)**

### **10.7 Contract Rates - Special Pricing Arrangements-ICB**

10.7.1 In lieu of the rates otherwise set forth in this rate schedule, rates and charges, including minimum usage, installation, special construction and recurring charges for Company's services may be established at negotiated rates on an ICB, taking into account the nature of the facilities and services, the costs of construction and operation, the volume of traffic, the length of service commitment by the Customer, and use of facilities by other customers. Such arrangements shall be considered Special Pricing Arrangements, the terms of which will be set forth in individual Customer contracts. However, unless otherwise specified, the terms, conditions, obligation and regulation set forth in this rate schedule shall be incorporated into, and become a part of, said contract, and shall be binding on Company and Customer. Specialized rates or charges will be made available to similarly situated customers on a non-discriminatory basis.

10.7.2 In addition to any rate or charge established by the Company, the Customer will also be responsible for any recurring or non-recurring charges imposed by local exchange telephone companies incurred by or on behalf of the Customer in establishing and maintaining service. Such charges may be billed by the Company or directly by the local exchange company, at the Company's option.

### **10.8 Back Billing**

Company shall be entitled to revise bills previously rendered to adjust for previously rendered unbilled service, or adjust upward a bill previously rendered, assuming that the customer was aware of the unbilled services during the period the services were unbilled, for a period of two years after the service was rendered.

**10.0 - DIRECT (DEDICATED) SERVICE (cont'd)**

**10.9 Taxes**

10.9.1 Sales, Use and Excise Taxes

In addition to all recurring, non-recurring, usage or special charges, Customer shall also be responsible for and shall pay all applicable federal, state and local sales, use and excise taxes.

**10.10 Temporary Promotional Programs**

The Company may establish temporary promotional programs, wherein it may waive or reduce recurring or non-recurring charges, to introduce a present or potential Customer to a service not previously received by the Customer. The terms of promotional programs will be filled with the Commission subject to the requirements of applicable law, except if the promotion is to reduce rates.

## **11.0 - END USER ACCESS SERVICE (CARRIER COMMON LINE)**

### **11.1 General**

The Company will provide End User Access Service to Customers in conjunction with Switched Access Service provided in Section 3 of this rate schedule. End User Access provides for the use of End Users' Company-provided common lines by Customers for access to such End Users to furnish Intrastate Communications.

### **11.2 Limitations**

No telephone number or detailed billing will be provided with End User Access. Directory listings and intercept arrangements are not included in the rates and charges for End User Line Access.

### **11.3 Application of Intrastate Charges**

Intrastate rates apply only to that portion of End User Access Service provided for intrastate usage. Jurisdictional reporting is required as described in Section 2.10.7 of this rate schedule.

### **11.4 Rates and Charges**

Per access minute:

	<u>Minimum</u>	<u>Maximum</u>
Terminating	\$0.00	\$0.05
Originating	\$0.00	\$0.05

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PAETEC Communications, Inc.  
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Fairport, NY 14450

## **12.0 - RECIPROCAL COMPENSATION ARRANGEMENTS- ACCESS**

### **12.1 Measurement of Access Minutes and Determination of Balance**

All traffic subject to a Reciprocal Compensation Arrangement will be considered terminating for usage measurement purposes, i.e., Company traffic is terminating to the ONP and ONP traffic is terminating to the Company. Usage measurement will begin when the Company entry switch receives answer supervision from the Company's end user's switching office or from the ONP's point of termination, whichever occurs later. Usage measurement will end when the Company entry switch receives disconnect supervision from the Company's end user's office or from the ONP's point of termination, whichever occurs first.

### **12.2 Other Uses**

Where an ONP connects its network to the Company's network, the exchange of traffic will not be limited to traffic subject to reciprocal compensation. Other types of traffic are covered under the switched access section or other arrangements.

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## **12.0 - RECIPROCAL COMPENSATION ARRANGEMENTS- ACCESS (Cont'd)**

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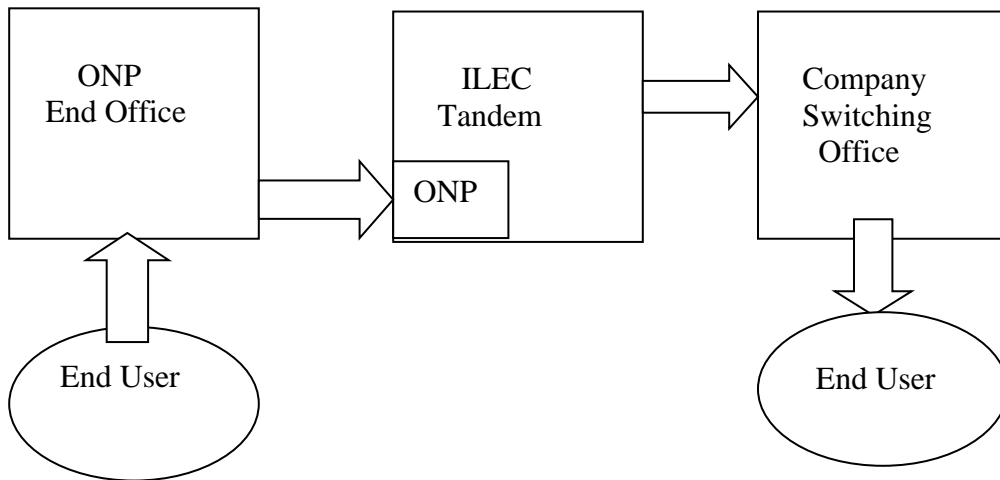
Issued By: Mary K. O'Connell VP, Secretary & General Counsel  
PAETEC Communications, Inc.  
One PAETEC Plaza, 600 WillowBrook Office Park  
Fairport, NY 14450

**12.3 Examples**

The following example illustrates the traffic that can flow over a connection between the Company and an ONP.

Example 1.

Call From an ONP Customer  
To a Company Customer  
(ONP Collocated at the Tandem)



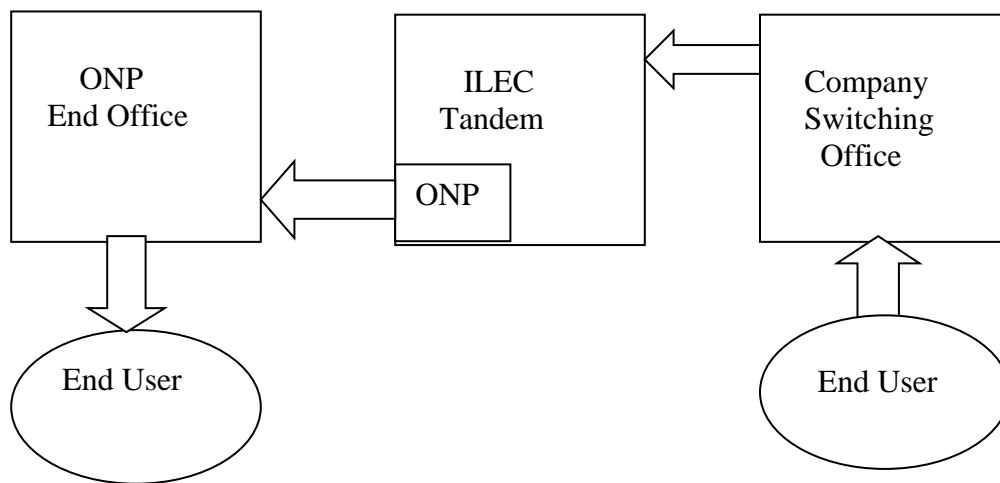
1. ONP pays Company ONP reciprocal compensation.

**12.0 - RECIPROCAL COMPENSATION ARRANGEMENTS- ACCESS (Cont'd)**

**12.4 Example (Cont'd)**

Example 2

Call From a Company Customer  
To An ONP Customer  
(ONP Collocated at the Tandem)



1. Company pays ONP Reciprocal Compensation rates where requested.

**12.5 SWITCHED ACCESS**

Switched access calls are governed by the provisions of this schedule and PAETEC's FCC #3

**12.6 LOCAL NUMBER PORTABILITY**

Calls from numbers ported by an ONP from other carriers and terminated by the Company will be billed to ONP as appropriate and in accordance with the sections above.

**12.7 JURISDICTIONAL REPORTS**

When a Customer or ONP orders Switched Access Service for both interstate and intrastate use, the Customer or ONP is responsible for providing reports as set forth in Section 2.11.7. Charges will be apportioned in accordance with those reports.



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**13.0 - DESCRIPTION AND APPLICATION OF RATES AND CHARGES**  
**FOR ACCESS SERVICES**

**13.1 Usage Rates**

Usage rates for switched access service are rates that apply: (1) on a per access minute basis when Direct Access; (2) on a per call blocked basis beyond the blocking threshold for Network Blocking; (3) on a per query basis for 800 Database Queries. All charges are accumulated on a monthly basis. Rates for these services are found in the Rate Attachment.

**13.2 Monthly Rates**

Monthly rates are flat recurring rates that apply each month or fraction thereof that a chargeable optional feature of basic service element is provided. For billing and prorating purposes, each month is considered to have 30 days.

**13.3 Nonrecurring Charges**

Nonrecurring charges are one-time charges that apply for specific work activity. The types of non-recurring charges are as follows:

13.3.1 Access Order Charge

The Access Order Charge applies to all Customer requests for new switched access service, and for additions, changes, or rearrangements to existing service. It is applied on a per order basis to each order received by the Company, and is in addition to any other applicable charges as set forth in this and other sections of this rate schedule.

The Access Order Charge does not apply:

- S to administrative changes as set forth in 14.3.2 below;
- S when a change in a pending order does not result in the cancellation of the pending order and the issuance of a new order;
- S when a Company initiated network reconfiguration requires a Customer's existing access service to be reconfigured.

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**13.0 - DESCRIPTION AND APPLICATION OF RATES AND CHARGES**  
**FOR ACCESS SERVICES (cont'd)**

**13.3 Nonrecurring Charges (Cont'd)**

13.3.2 Installation of Service

Non-recurring charges apply to each Direct Access service installed. This charge applies only when the capacity ordered requires the installation or activation of an additional trunk(s) which is uniquely identified for the sole use of the ordering Customer.

13.3.3 Service Rearrangements

All changes to existing services other than changes involving administrative activities will be treated as the discontinuance of the existing service and an installation of a new service. Installation charges as described in 14.3.2. above apply. Changes and additions to existing services which are necessary due to Company initiated network reconfigurations will be made without charge to the Customer.

Administrative changes include the following:

- S change of Customer name;
- S change of Customer or Customer's end user premises address when the change of address is not the result of a physical relocation of equipment;
- S change in billing data (name, address, contract name or telephone number);
- S change of agency authorization;
- S change of customer circuit identification;
- S change of billing account number;
- S change of Customer test line number;
- S change of Customer or Customer's end user contact name or telephone number;
- S change of jurisdiction.

**13.4 Current Rates**

A. Direct (Dedicated) Access

1. Recurring Charges

A.	Network Switching*, per Originating Minute		(C)
	Non-8YY	\$0.028428	
	8YY	**	(C)
	per Terminating Minute	\$0.000000	
B.	Transport Services:		
	Transport Termination, per Originating minute		(C)
	Non-8YY	\$0.000716	
	8YY	**	(C)
	per Terminating minute - 3 <sup>rd</sup> Party	\$0.001600	
	per Terminating minute - End Office	\$0.000000	
C.	Transport, InterLATA and IntraLATA:		
	DS0 Port, per port, per month	\$ 45.00	
	DS1 Port, per port, per month	\$149.93	
	DS3 Port, per port, per month	\$8,000.00	
D.	Multiplexing, per arrangement		
	DS3 to DS1	\$125.00	
	DS1 to DS0	\$149.93	
E.	Entrance Facility		
	DS1 per facility, per port, per month	\$174.33	
	DS3 per facility, per port, per month	\$7,200.00	

\* This rate element will apply to all calls from all Customers traffic transiting the Company network effective December 13, 2004.

\*\* Rates mirror the current Interstate rates as filed in PAETEC Communications, Inc. FCC Tariff No. 3. (N)

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 4001 Rodney Parham Rd.  
 Little Rock, AR 72212

**13.4 Current Rates (cont'd)**

**B. Switched Access (Cont'd)**

**1. Recurring Charges**

**A. Network Switching\*, per Minute**

Per Originating minute		(C)
Non-8YY	\$0.028428	
8YY	**	(C)
per Terminating minute - 3 <sup>rd</sup> Party	\$0.0000255	
Per Terminating minute - End Office	\$0.0000000	

**B. Transport:**

Transport Termination, per minute

Per Originating minute		(C)
Non-8YY	\$0.000716	
8YY	**	(C)
per Terminating minute - 3 <sup>rd</sup> Party	\$0.0000000	
Per Terminating minute - End Office	\$0.0000000	

Transport Mileage, per Mile

per Originating minute		(C)
Non-8YY	\$0.000004	
8YY	**	(C)
per Terminating minute - 3 <sup>rd</sup> Party	\$0.0000030	
Per Terminating minute - End Office	\$0.0000000	

**C Shared Switched Trunk Port, per minute** \$0.0000

\* This rate element will apply to all calls from all Customers traffic transiting the Company network effective December 13, 2004.

\*\* Rates mirror the current Interstate rates as filed in PAETEC Communications, Inc. FCC Tariff No. 3. (N)

**13.4 Current Rates (cont'd)**

C. Other Services

1.	800 Data Base Access Service		
	Per Query:	\$0.003981	
	Effective July 1, 2022	\$0.0020905	(C)
	Effective July 1, 2023	\$0.000200	(C)
2.	Billing and Collection		
	Recording, per customer message	\$.035	
	ANI, per attempt	\$.01184	
3.	Blocking and Screening		
	International Direct Dialed Blocking	There is currently no charge	
	Originating Line Number Screening	There is currently no charge	
	PAL Terminating (Billed) Number Screening	There is currently no charge	
4.	BNA		
	Service Establishment Charge	\$145.00	
	(Non-recurring)		
	Query Charge per Telephone Number	\$0.24	
5.	Non-Recurring Charges		
	Access Order Charge	\$81.00	
	Installation Charge	\$181.00*	
	*Additional charges may apply if labor and/ or other facilities build issues arise.		
6.	ONP Reciprocal Compensation Rate		
	Noncontractual Rate	\$0.0007	

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