### NEW HAMPSHIRE TELECOMMUNICATIONS RATE SHEET

of

### Broadview Networks, Inc.

4001 Rodney Parham Rd.; Little Rock, AR 72212 (T)

# LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Issued: July 14, 2015
Effective: July 15, 2015
Issued by: Steve Bogdan
Manager Regulatory Compliance

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### **RATES AND CHARGES**

### 1. RESIDENTIAL LOCAL EXCHANGE SERVICE

- First Line

- Additional Lines, each

### 1.1 Nondiscounted Monthly Recurring Charges

|     |   |                            | Residence Party 1   |
|-----|---|----------------------------|---|
|     | Rate Group A Rate Group B Rate Group C Rate Group D Rate Group E      |                            | \$21.45 (I)<br>\$22.56 (I)<br>\$23.84 (I)<br>\$25.14 (I)<br>\$27.70 (I) |
| 1.2 | Non-Recurring Charges   |                            |   |
|     | Initial Line Connection Cha   | rge                        | \$175.00  |
|     | Additional Line Connection<br>Service Order Change<br>Restoral Charge | Charge                     | \$175.00<br>\$60.00<br>\$97.00  |
|     | Charge for Moving Service<br>Dispatch Charge                          |                            | \$175.00<br>\$199.00  |
| 1.3 | IntraLATA/Regional Toll   | Service (Billed i          | in full minute increments)  |
|     | <u>Day</u><br>\$0.394 (I)   | <u>Evening</u> \$0.294 (I) | Night/Weekend<br>\$0.153 (I)  |
| 1.4 | Residential Calling Plans   |                            | Monthly Recurring Charge  |
|     | <u>NoNonCents</u>   |                            |   |
|     | <ul><li>First Line</li><li>Additional Lines, each</li></ul>           |                            | \$64.60<br>\$61.60 (I)  |
|     | 4-Penny   |                            |   |

Issued: March 1, 2019

Effective: March 1, 2019

Issued by: Steve Bogdan Manager Regulatory Compliance

\$61.60

\$58.41

(I)

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### 2. BUSINESS LOCAL EXCHANGE SERVICE

### 2.1 <u>Nondiscounted Monthly Recurring Charges</u>

| Measured Rate                  | \$41.33              |
|--------------------------------|----------------------|
| Area A-Call establishment      | \$0.056, per message |
| Area B-Call establishment      | \$0.069, per message |
| Area A – per minute connection | \$0.053              |
| Area B – per minute connection | \$0.063              |
| Flat Rate Group A              | \$58.69              |
| Flat Rate Group B              | \$59.25              |
| Flat Rate Group C              | \$63.93              |
| Flat Rate Group D              | \$61.00              |
| Flat Rate Group E              | \$61.60              |

### 2.2 <u>Non-Recurring Charges</u>

| Initial Line Connection Charge    | \$175.00              |
|-----------------------------------|-----------------------|
| Additional Line Connection Charge | \$175.00              |
| Service Order Change              | \$60.00               |
| Restoral Charge                   |                       |
| Restoral Charge                   |                       |
| Residential Customers             | \$97.00               |
| <b>Business Customers</b>         | \$100.00 ( <b>I</b> ) |
| Charge for Moving Service         | \$175.00              |
| Dispatch Charge                   | \$199.00              |

| Current Month Billing | Late Payment Fee |
|-----------------------|------------------|
| \$0 - \$50            | \$10.00          |
| \$50.01 - \$150       | \$12.50          |
| \$150.01 - \$350      | \$15.00          |
| \$350.01 - \$500      | \$20.00          |
|                       |                  |
| \$500.01 - \$1000     | \$25.00          |
| \$1000.01 - \$3000    | \$30.00          |
| \$3000.01 - \$5000    | \$40.00          |
| Over \$5000           | \$55.00          |

### 2.3 <u>IntraLATA and Regional Toll Service</u> (Billed in full minute increments)

| <u>Day</u> | Evening | Night/Weekend |
|------------|---------|---------------|
| \$0.395    | \$0.294 | \$0.153       |

Issued: October 29, 2019
Effective: November 1, 2019
Issued by: Senior Regulatory Counsel 4001 Rodney Parham Road

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### RATES AND CHARGES

### 3. BUSINESS NETWORK SWITCHED SERVICES

### 3.1 <u>Community Plus Calling Plan</u>

1. Command Link® T-1

|                | Monthly Recurring   | Non-Recurring Charge |
|----------------|---------------------|----------------------|
| Term           | Charge Per Facility | Per Facility         |
| Month to Month | \$854.70 (I)        | \$1,000.00           |
| One Year Term  | \$854.70 (I)        | \$0.00               |
| Two Year Term  | 5% discount         | \$0.00               |
| Three Year     | 7% discount         | \$0.00               |
| Term           |                     |                      |

| Additional Charges                            |             |     |  |  |  |  |  |  |
|---|-------------|-----|--|--|--|--|--|--|
| Monthly Recurring Charge Non-Recurring Charge |             |     |  |  |  |  |  |  |
| Each additional                               | \$13.75 (I) | N/A |  |  |  |  |  |  |
| block of 20                                   |             |     |  |  |  |  |  |  |
| DIDs –  |             |     |  |  |  |  |  |  |
| Maximum 300                                   |             |     |  |  |  |  |  |  |

Issued: March 5, 2008

Effective: March 6, 2008

Issued By: Steve Bogdan,
Regulatory Manager

### 3. BUSINESS NETWORK SWITCHED SERVICES, Cont'd

## 3.1 Community Plus Calling Plan, Cont'd

### 2. Command Link ® PRI T-1

| Term           | Monthly<br>Recurring<br>Charge Per<br>Facility | Non-Recurring Charge<br>Per Facility |
|----------------|--|--------------------------------------|
| Month to Month | \$1047.20 (I)                                  | \$1,200.00                           |
| One Year Term  | \$1047.20 (I)                                  | \$0.00                               |
| Two Year Term  | 5% discount                                    | \$0.00                               |
| Three Year     | 7% discount                                    | \$0.00                               |
| Term           |  |                                      |

| Additional Charges |                  |                      |  |  |  |  |  |  |
|--------------------|------------------|----------------------|--|--|--|--|--|--|
|                    | Monthly          | Non-Recurring Charge |  |  |  |  |  |  |
|                    | Recurring Charge |                      |  |  |  |  |  |  |
| Each additional    | \$13.75 (I)      | N/A                  |  |  |  |  |  |  |
| block of 20 DIDs   |                  |                      |  |  |  |  |  |  |
| – Maximum 300      |                  |                      |  |  |  |  |  |  |

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### **RATES AND CHARGES**

### 3. BUSINESS NETWORK SWITCHED SERVICES, Cont'd

### 3.1 Community Plus Calling Plan, Cont'd

3. Netpath Plus® Service for Community Plus®

Customers are charged \$33.60 per line plus the following fees for monthly service, equipment rental and installation:

|        | Monthly Recurring Service Charge |          |           |        |        |        |        |          |        |        |                        |                |
|--------|----------------------------------|----------|-----------|--------|--------|--------|--------|----------|--------|--------|------------------------|----------------|
| Term   |                                  |          | Region 1  |        |        |        |        | Region 2 |        |        | MRC<br>Equip<br>Rental | NRC<br>Install |
| Term   | 256kb                            | 384kb    | 512kb     | 768kb  | 1mb    | 256kb  | 384kb  | 512kb    | 768kb  | 1mb    | Kentai                 | Ilistali       |
| Mo/Mo. | \$318                            |          | \$498     | \$678  | \$858  | \$368  |        | \$548    | \$728  |        | \$49.00                | \$1,200        |
| 1 Year | -                                | <u>'</u> | \$498     | \$678  | \$858  | \$368  |        | \$548    | \$728  |        | \$24.99                | \$600          |
| 2 Year | 5% Off                           | 5% Off   | 5%<br>Off | 5% Off   | 5% Off | 5% Off | \$0                    | \$0            |
| 3 Year | 7% Off                           | 7% Off   | 7%<br>Off | 7% Off   | 7% Off | 7% Off | \$0                    | \$0            |

### 4. Calling Rates

| - Dialtone w/ touchtone and | \$61.60, per month  | (I) |
|-----------------------------|---------------------|-----|
| Local calling               |                     |     |
| - Intrastate long distance  | \$0.118, per minute | (I) |
| - Interstate long distance  | \$0.118, per minute | (I) |

### 3. BUSINESS NETWORK SWITCHED SERVICES, Cont'd

### 3.2 <u>Easy Link Plan</u>

Easy Link Plan is not available to new subscribers. A Customer can choose from three (3) different facility options offered at a measured rate, Command Path® Line or Trunk, Command Link 1.5 T-1 and Command Link 1.5 PRI T-1. Calls made within the local calling area are billed on a per minute basis at \$0.062 per minute.

1. Command Link® T-1

| Term            | Monthly Recurring<br>Charge Per Facility | Non-Recurring Charge<br>Per Facility |
|-----------------|--|--------------------------------------|
| Month to Month  | \$579.70 (I)                             | \$1,000.00                           |
| One Year Term   | \$579.70 (I)                             | \$0.00                               |
| Two Year Term   | 5% discount                              | \$0.00                               |
| Three Year Term | 7% discount                              | \$0.00                               |

| Additional Charges |                          |                      |  |
|--------------------|--------------------------|----------------------|--|
|                    | Monthly Recurring Charge | Non-Recurring Charge |  |
| Each additional    | \$13.75 (I)              | N/A                  |  |
| block of 20        |                          |                      |  |
| DIDs -             |                          |                      |  |
| Maximum 300        |                          |                      |  |

Issued: March 1, 2019

Effective: March 1, 2019

Issued by: Steve Bogdan

Manager Regulatory Compliance

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### 3. BUSINESS NETWORK SWITCHED SERVICES, Cont'd

### 3.2 <u>Easy Link Plan, Cont'd</u>

### 2. Command Link ® PRI T-1

| Term            | Monthly Recurring<br>Charge Per Facility | Non-Recurring Charge<br>Per Facility |
|-----------------|--|--------------------------------------|
| Month to Month  | \$909.70 (I)                             | \$1,200.00                           |
| One Year Term   | \$909.70 (I)                             | \$0.00                               |
| Two Year Term   | 5% discount                              | \$0.00                               |
| Three Year Term | 7% discount                              | \$0.00                               |

| Additional Charges |                   |                      |  |  |
|--------------------|-------------------|----------------------|--|--|
|                    | Monthly Recurring | Non-Recurring Charge |  |  |
|                    | Charge            |                      |  |  |
| Each additional    | \$13.75 (I)       | N/A                  |  |  |
| block of 20        |                   |                      |  |  |
| DIDs -             |                   |                      |  |  |
| Maximum 300        |                   |                      |  |  |

### 3. BUSINESS NETWORK SWITCHED SERVICES, Cont'd

### 3.2 Easy Link Plan, Cont'd

4. Netpath Plus® Service for Easy Link

Customers are charged \$15.40 per line plus the following service, equipment (I) rental and installation fees:

|        | Monthly Recur |           |           |           | ring Serv | ice Char  | ge        |           |           |           |                        |                |
|--------|---------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|------------------------|----------------|
| Term   |               | ]         | Region    | 1         |           |           | ]         | Region 2  |           |           | MRC<br>Equip<br>Rental | NRC<br>Install |
|        | 256kb         | 384kb     | 512kb     | 768kb     | 1mb       | 256kb     | 384kb     | 512kb     | 768kb     | 1mb       |                        |                |
| Mo/Mo. | \$309         | \$399     | \$489     | \$669     | \$849     | \$359     | \$449     | \$539     | \$719     | \$899     | \$49.00                | \$1,200.00     |
| 1 Year | \$309         | \$399     | \$489     | \$669     | \$849     | \$359     | \$449     | \$539     | \$719     | \$899     | \$24.99                | \$600.00       |
| 2 Year | 5%<br>Off     | 5%<br>Off | 5%<br>Off | 5%<br>Off | 5%<br>Off | 5%<br>Off | 5%<br>Off | 5%<br>Off | 5%<br>Off | 5%<br>Off | \$0                    | \$0            |
| 3 Year | 7%            | 7%        | 7%        | 7%        | 7%        | 7%        | 7%        | 7%        | 7%        | 7%        | \$0                    | \$0            |
|        | Off           | Off       | Off       | Off       | Off       | Off       | Off       | Off       | Off       | Off       |                        |                |

### 5. Calling Rates

| \$38.78, per month  | (I)  |
|---------------------|--|
| \$0.076, per minute | (I)  |
| \$0.110, per minute | (I)  |
| \$0.110, per minute | (I)  |
|                     | \$0.076, per minute<br>\$0.110, per minute |

#### **3.** BUSINESS NETWORK SWITCHED SERVICES, Cont'd

#### 3.3 **NoNonCents Unlimited Local**

### One Year Term Plan

| • | Unlimited Local Calling   |     |
|---|---|-----|
| • | 9.8 cents per minute for regional, intrastate and interstate long distance (Regional billed | (I) |
|   | in full minute increments. Intrastate and Interstate billed in full minute increments)      |     |
| • | 10.8 cents per minute for Toll Free Usage (Billed in full minute increments)                | (I) |

\$62.60 monthly recurring charge

| Three Year Term Plan   |                   |
|--|-------------------|
| <ul> <li>Unlimited Local Calling</li> <li>8.8 cents per minute for regional, intrastate and interstate long distance (Regional billed in full minute increments. Intrastate and Interstate billed in full minute increments)</li> <li>9.8 cents per minute for Toll Free Usage (Billed in full minute increments)</li> <li>\$61.60 monthly recurring charge</li> </ul> | (I)<br>(I)<br>(I) |

NoNonCents Unlimited Local is not available to new subscribers as of January 5, 2007.

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#### **RATES AND CHARGES**

#### 3. BUSINESS NETWORK SWITCHED SERVICES, Cont'd

\$61.60 monthly recurring charge

#### 3.4 **NoNonCents Unlimited Local/Regional**

One Year Term Plan **Unlimited Local Calling Unlimited Regional Calling** 9.8 cents per minute for intrastate and interstate long distance (Billed in full minute (I) increments) 10.8 cents per minute for Toll Free Usage (Billed in full minute increments) (I) \$65.60 monthly recurring charge Three Year Term Plan **Unlimited Local Calling Unlimited Regional Calling** 8.8 cents per minute for intrastate and interstate long distance (Billed in full minute (I) increments)

9.8 cents per minute for Toll Free Usage (Billed in full minute increments)

NoNonCents Unlimited Local/Regional is not available to new subscribers as of January 5, 2007.

Issued: March 1, 2019 Issued by: Steve Bogdan Manager Regulatory Compliance Effective: March 1, 2019

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#### **RATES AND CHARGES**

### 3. BUSINESS NETWORK SWITCHED SERVICES, Cont'd

### 3.5 NoNonCents Unlimited Local/Regional/Long Distance

### One Year Term Plan

- Unlimited Local Calling
- Unlimited Regional Calling
- Unlimited Intrastate and Interstate Long Distance
- 10.8 cents per minute for Toll Free Usage (Billed in full minute increments)
- \$75.60 monthly recurring charge

### Three Year Term Plan

- Unlimited Local Calling
- Unlimited Regional Calling
- Unlimited Intrastate and Interstate Long Distance
- 9.8 cents per minute for Toll Free Usage (Billed in full minute increments)
- \$70.15 monthly recurring charge

NoNonCents Unlimited Local/Regional/Long Distance is not available to new subscribers as of January 5, 2007.

### 3. BUSINESS NETWORK SWITCHED SERVICES, Cont'd

### 3.6 <u>Community Plus® 8 Calling Plan</u>

A customer can choose from three (3) different facility options offered at a flat rate, Command Path® Line or Trunk, Command Link 1.5 T-1 and Command Link 1.5 PRI T-1. Customers that subscribe to the Community Plus® 8 Calling Plan receive free calls within the local calling area.

### 1. Command Link® T-1

|               | Monthly Recurring   | Non-Recurring Charge |
|---------------|---------------------|----------------------|
| Term          | Charge Per Facility | Per Facility         |
| One Year Term | \$854.70 (I)        | \$0.00               |

| Additional Charges |                          |                      |  |
|--------------------|--------------------------|----------------------|--|
|                    | Monthly Recurring Charge | Non-Recurring Charge |  |
| Each additional    | \$13.75 (I)              | N/A                  |  |
| block of 20        |                          |                      |  |
| DIDs –             |                          |                      |  |
| Maximum 300        |                          |                      |  |

### 3. BUSINESS NETWORK SWITCHED SERVICES, Cont'd

### 3.6 Community Plus® 8 Calling Plan, Cont'd

### 2. Command Link ® PRI T-1

| Term          | Monthly<br>Recurring Charge<br>Per Facility | Non-Recurring Charge Per Facility |
|---------------|---|-----------------------------------|
| One Year Term | \$1,047.20 (I)                              | \$0.00                            |

| Additional Charges |                  |                      |  |  |
|--------------------|------------------|----------------------|--|--|
|                    | Monthly          | Non-Recurring Charge |  |  |
|                    | Recurring Charge |                      |  |  |
| Each additional    | \$13.75 (I)      | N/A                  |  |  |
| block of 20 DIDs   |                  |                      |  |  |
| – Maximum 300      |                  |                      |  |  |

### 3. BUSINESS NETWORK SWITCHED SERVICES, Cont'd

### 3.6 Community Plus® 8 Calling Plan, Cont'd

3. Netpath Plus® Service for Community Plus® 8

Customers are charged \$34.65 per line plus the following fees for monthly (I) service, equipment rental and installation:

|        |       | Monthly Recurring Service Charge |          |       |       |       |       |          |       |       |                        |                |
|--------|-------|----------------------------------|----------|-------|-------|-------|-------|----------|-------|-------|------------------------|----------------|
| Term   |       |                                  | Region 1 | I     |       |       | ]     | Region 2 |       |       | MRC<br>Equip<br>Rental | NRC<br>Install |
|        | 256kb | 384kb                            | 512kb    | 768kb | 1mb   | 256kb | 384kb | 512kb    | 768kb | 1mb   |                        |                |
| 1 Year | \$309 | \$399                            | \$489    | \$669 | \$849 | \$359 | \$449 | \$539    | \$719 | \$899 | \$24.99                | \$600          |

### 4. Calling Rates

| - Dialtone w/ touchtone and | \$61.60, per month  | (I) |
|-----------------------------|---------------------|-----|
| Local calling               |                     |     |
| - Intrastate long distance  | \$0.118, per minute | (I) |
| - Interstate long distance  | \$0.108, per minute | (I) |

#### 5. Stand Alone Features

Community Plus® 8 Calling Plan subscribers will receive a 10% discount off monthly recurring charges for all Stand Alone Features.

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### 3. BUSINESS NETWORK SWITCHED SERVICES, Cont'd

### 3.9 Gold Plan

| <u>Option # 1</u>  | 1 Year Term   | 3 Year Term                |
|--|---|----------------------------|
| Monthly recurring line charges-Unlimited, per line   | \$70.15   | \$65.15                    |
| Monthly recurring line charges-Measured, per line Rate per minute local Rate per minute intraLATA toll Rate per minute interstate and intrastate long distant Monthly recurring SDSL 384kb, On-Net Monthly recurring SDSL 384kb, Off-Net | \$43.96 (I)<br>\$0.085 (I)<br>\$0.098 (I)<br>ce \$0.098 (I)<br>\$119.90<br>\$185.90 | \$0.081 (I)<br>\$0.088 (I) |
| Option # 2   |   |                            |
| Monthly recurring line charges-Unlimited, per line   | \$69.15   | \$64.15                    |
| Monthly recurring line charges-Measured, per line<br>Rate per minute local<br>Rate per minute intraLATA toll<br>Rate per minute interstate and intrastate long distance  | \$42.84 (I)<br>\$0.085 (I)<br>\$0.098 (I)<br>ce \$0.098 (I)                         | \$0.081 (I)<br>\$0.088 (I) |
| Monthly recurring SDSL 768kb, On-Net<br>Monthly recurring SDSL 768kb, Off-Net  | \$163.90<br>\$229.90  | \$148.50<br>\$207.90       |

### 3. BUSINESS NETWORK SWITCHED SERVICES, Cont'd

## 3.9 Gold Plan, Cont'd

|   | 1 Year Term  | 3 Year Term  |
|---|--|--|
| Option # 3  |  |  |
| Monthly recurring line charges-Unlimited, per line  | \$68.15  | \$63.15  |
| Monthly recurring line charges-Measured, per line<br>Rate per minute local<br>Rate per minute intraLATA toll<br>Rate per minute interstate and intrastate long distance | \$41.72 (I)<br>\$0.085 (I)<br>\$0.098 (I)<br>\$0.098 (I) | \$41.16 (I)<br>\$0.080 (I)<br>\$0.088 (I)<br>\$0.088 (I) |
| Monthly recurring SDSL 1.1mbps, On-Net Monthly recurring SDSL 1.1mbps, Off-Net  | \$207.90<br>\$273.90                                     | \$187.00<br>\$247.50                                     |
| Option # 4  |  |  |
| Monthly recurring line charges-Unlimited, per line  | \$67.15  | \$62.15  |
| Monthly recurring line charges-Measured, per line<br>Rate per minute local<br>Rate per minute intraLATA toll<br>Rate per minute interstate and intrastate long distance | \$41.72 (I)<br>\$0.085 (I)<br>\$0.098 (I)<br>\$0.098 (I) | \$41.16 (I)<br>\$0.081 (I)<br>\$0.088 (I)<br>\$0.088 (I) |
| Monthly recurring SDSL 1.5mbps, On-Net Monthly recurring SDSL 1.5mbps, Off-Net  | \$251.90<br>\$328.90                                     | \$226.60<br>\$295.90                                     |
| Option # 5  |  |  |
| Monthly recurring line charges-Unlimited, per line  | \$67.15  | \$62.15  |
| Monthly recurring line charges-Measured, per line<br>Rate per minute local<br>Rate per minute intraLATA toll<br>Rate per minute interstate and intrastate long distance | \$41.72 (I)<br>\$0.085 (I)<br>\$0.098 (I)<br>\$0.098 (I) | \$41.16 (I)<br>\$0.081 (I)<br>\$0.088 (I)<br>\$0.088 (I) |
| Monthly recurring On-Net IP T1 (1.5mbps)  | \$675.50 (I)   | \$625.50 (I)   |

## 3. BUSINESS NETWORK SWITCHED SERVICES, Cont'd

### 3.10 Platinum Plan

| Ontion # 1  | 1 Year Term         | 3 Year Term         |
|---|---------------------|---------------------|
| Option # 1  |                     |                     |
| Monthly recurring line charges-Unlimited, per line                                      | \$70.15             | \$65.15             |
| Monthly recurring SDSL 384kb, On-Net  | \$108.90            | \$97.90             |
| Monthly recurring SDSL 384kb, Off-Net   | \$165.00            | \$148.50            |
| <u>Option # 2</u>   |                     |                     |
| •   | Φ.σ.Ο. 1.7          | 06415               |
| Monthly recurring line charges-Unlimited, per line Monthly recurring SDSL 768kb, On-Net | \$69.15<br>\$148.50 | \$64.15<br>\$132.00 |
| Monthly recurring SDSL 768kb, Off-Net   | \$207.90            | \$132.00            |
| ,   | 7-000               | <b>+</b>            |
| Option # 3  |                     |                     |
| Monthly recurring line charges-Unlimited, per line                                      | \$68.15             | \$63.15             |
| Monthly recurring SDSL 1.1mbps, On-Net  | \$187.00            | \$168.30            |
| Monthly recurring SDSL 1.1 mbps, Off-Net  | \$247.50            | \$222.20            |
|   |                     |                     |
| Option # 4  |                     |                     |
| Monthly recurring line charges-Unlimited, per line                                      | \$67.15             | \$62.15             |
| Monthly recurring SDSL 1.5mbps, On-Net  | \$226.60            | \$203.50            |
| Monthly recurring SDSL 1.5mbps, Off-Net   | \$295.90            | \$267.30            |
|   |                     |                     |
| Option # 5  |                     |                     |
| Monthly recurring line charges-Unlimited, per line                                      | \$67.15             | \$62.15             |
| Monthly recurring On-Net IP T1 (1.5mbps)  | \$667.50 (I)        | \$617.65 (I)        |

\*Per occurrence.

### **RATES AND CHARGES**

### 3. BUSINESS NETWORK SWITCHED SERVICES, Cont'd

### 3.12 Broadspeed Voice T1

As of April 6, 2007 Broadspeed Voice T1 service will not be available to new subscribers.

|   | ee Year<br>m   |
|---|----------------|
| 1. Non-Recurring Charges:   |                |
| Per DS1 Facility:   |                |
|   | 5.00           |
|   | 0.00           |
| Change Order \$40.00 \$ 4   | 0.00           |
|   | 0.00           |
| Denied/Missed Site Survey Appt.* \$99.00 \$ 9   | 9.00           |
| Long Distance Acct. Codes,  |                |
|   | 5.00           |
| Cancellation Penalty –  |                |
|   | 5.00           |
| Post loop test and turn up \$495.00 \$49  | 5.00           |
| 2. Monthly Recurring Charges (includes port, facility, trunks and 1 <sup>st</sup> 20                    | DIDs):         |
| DS1 Facility Simplicity Flat Rate Local \$795.85 (I) \$75   | 1.85 (I)       |
|   | 6.85 (I)       |
| DS1 Facility - Mileage Charge (term commitments prior to 2/26/09 (Less than 20 Miles) \$181.50 (I) \$14 | 5)<br>5.20 (I) |
| (Less than 20 whes) \$101.30 (1) \$14   | 5.20 (1)       |
| DS1 Facility - Mileage Charge (term commitments as of 2/26/05)  |                |
| - Fixed \$60.50 (I) \$60  | .50 (I)        |
| - Per Mile \$6.05 (I) \$6.05  |                |
| Initial block of 20 numbers: \$0.00 \$0.0   |                |
|   | 5.50 (I)       |
| Mileage (0-5 Miles) \$0.00 \$0.   |                |
| Mileage (6-20 Miles) \$181.50 (I) \$14  | 5.20 (I)       |
| 3. Usage Charges  |                |
| Local Calls   |                |
| Per Minute \$0.073 (I) \$0.0  | 068 (I)        |
| Later I ATTA Calla  |                |
| IntraLATA Calls   | 000 (T)        |
| Per Minute \$0.102 (I) \$0.0  | 090 (I)        |
| InterLATA Intrastate Calls  |                |
| Per minute \$0.102 (I) \$0.   | 090 (I)        |

## 3. BUSINESS NETWORK SWITCHED SERVICES, Cont'd

### 3.13 Broadspeed PRI

As of April 6, 2007 Broadspeed PRI service will not be available to new subscribers.

|    |  | One Year <u>Term</u>        | Three Year<br>Term         |
|----|--|-----------------------------|----------------------------|
| 1. | Non-Recurring Charges:<br>Per PRI:                                   |                             |                            |
|    | Installation<br>Service Order  | \$1,300.00<br>\$40.00       | \$1,300.00<br>\$40.00      |
|    | Change Order Additional DID Number                                   | \$40.00                     | \$40.00                    |
|    | Blocks Denied/Missed Site Survey                                     | \$10.00                     | \$10.00                    |
|    | Appointment, per<br>Occurrence                                       | \$99.00                     | \$99.00                    |
|    | Long Distance Account Codes, per Acct                                | \$25.00                     | \$25.00                    |
|    | Cancellation Penalty-<br>Prior to loop test                          | \$23.00                     | \$25.00                    |
|    | and turn up Post loop test   | \$295.00                    | \$295.00                   |
|    | and turn up  | \$495.00                    | \$495.00                   |
| 2. | Monthly Recurring Charges (includes port, facility                   |                             |                            |
|    | Per PRI Facility Measured Rate - Standard                            | \$768.35 (I)                | \$658.35 (I)               |
|    | Per PRI Facility Simplicity Flat Rate Local                          | \$1,043.35 (I)              | \$933.354 (I)              |
|    | PRI Facility - Mileage Charge (term commitments                      |                             |                            |
|    | (Less than 20 Miles) PRI Facility - Mileage Charge (term commitments | \$181.50 (I) as of 2/26/05) | \$145.20 (I)               |
|    | - Fixed  | \$60.50 (I)                 | \$60.50 (I)                |
|    | - Per Mile   | \$6.05 (I)                  | \$6.05 (I)                 |
|    | Initial block of 20 numbers:<br>Each additional block of 20:         | \$0.00<br>\$16.50 (I)       | \$0.00                     |
|    | Caller ID With Name  | \$10.30 (I)<br>\$110.00 (I) | \$16.50 (I)<br>\$82.50 (I) |
| 3. | Usage Charges<br>Local Calling                                       |                             |                            |
|    | Per Minute IntraLATA Toll Calling                                    | \$0.073 (I)                 | \$0.068 (I)                |
|    | Per minute: InterLATA Intrastate Calling                             | \$0.094 (I)                 | \$0.090 (I)                |
|    | Per Minute:  | \$0.094 (I)                 | \$0.090 (I)                |

### 3. BUSINESS NETWORK SWITCHED SERVICES, Cont'd

### 3.14 Broadview Integrated T1

As of April 6, 2007 Broadspeed Integrated T1 service will not be available to new subscribers.

| 1. | Non-   | Recurr | ing  | Charges |
|----|--------|--------|------|---------|
| 1. | T TOIL | rccuii | 1112 | Charges |

| Day DC1 Equility                  | Month-to-Month | 1-Year   | 3-Year   |
|-----------------------------------|----------------|----------|----------|
| Per DS1 Facility:<br>Installation | \$1,000        | \$399.00 | \$399.00 |
| Service Order                     | \$40.00        | \$40.00  | \$40.00  |
| Change Order                      | \$40.00        | \$40.00  | \$40.00  |
| Per Block of                      |                |          |          |
| 20 DIDs                           | \$10.00        | \$10.00  | \$10.00  |

### 2. Monthly Recurring Charges

|                              |             |             | Month       |
|------------------------------|-------------|-------------|-------------|
|                              | 1 Year      | 3 Year      | to Month    |
| DS1 facility:                | \$0.00      | \$0.00      | \$0.00      |
| Initial block of 20 numbers: | \$15.40 (I) | \$15.40 (I) | \$14.50 (I) |
| Each additional block of 20: | \$16.50 (I) | \$16.50 (I) | \$16.50 (I) |

Monthly Mileage Charge (term commitments prior to 2/26/05)

Monthly Mileage Charge (term commitments as of 2/26/05)

| - Fixed<br>- Per Mile                  | \$60.50 (I)<br>\$6.05 (I) | \$60.50 (I)<br>\$6.05 (I) | \$60.50 (I)<br>\$6.05 (I) |
|--|---------------------------|---------------------------|---------------------------|
| Equipment Rental Monthly Port Charges: | \$0.00                    | \$0.00                    | \$60.00                   |
| 256 Kbps                               | \$344.85 (I)              | \$311.85 (I)              | \$395.45 (I)              |
| 384 Kbps                               | \$410.85 (I)              | \$377.85 (I)              | \$474.65 (I)              |
| 512 Kbps                               | \$465.85 (I)              | \$421.85 (I)              | \$540.65 (I)              |
| 768 Kbps                               | \$553.85 (I)              | \$498.85 (I)              | \$646.25 (I)              |
| 1024 Kbps                              | \$608.85 (I)              | \$553.85 (I)              | \$712.25 (I)              |

### 3. BUSINESS NETWORK SWITCHED SERVICES, Cont'd

## 3.14 Broadview Integrated T1, Cont'd

| 2. | Monthly Recurring Charges, Cont'd        | Month<br>1 Year | 3 Year      | to Month    |
|----|--|-----------------|-------------|-------------|
|    | Additional Analog Voice<br>Channel, each | \$18.15 (I)     | \$17.05 (I) | \$20.35 (I) |
|    | Additional Digital Trunk, each           | \$14.30 (I)     | \$13.20 (I) | \$16.50 (I) |
|    | PRI Trunk, each                          | \$36.30 (I)     | \$30.80 (I) | \$41.80 (I) |
|    | Flat-rate Analog Line, each              | \$56.82 (I)     | \$52.56 (I) | \$65.31 (I) |
|    | Flat-rate Digital Trunk, each            | \$45.82 (I)     | \$41.56 (I) | \$54.31 (I) |
|    | Caller ID With Name<br>N/A               | \$110.00 (I)    | \$82.50 (I) |             |
| 3. | Usage Charges                            |                 |             |             |
|    | Local Calling Service                    |                 |             |             |
|    | Per minute:                              | \$0.067 (I)     | \$0.064 (I) | \$0.069 (I) |
|    | IntraLATA Toll                           |                 |             |             |
|    | Per minute:                              | \$0.099 (I)     | \$0.089 (I) | \$0.109 (I) |
|    | Intrastate Long Distance                 |                 |             |             |
|    | Per minute:                              | \$0.099 (I)     | \$0.089 (I) | \$0.109 (I) |
|    | Interstate Long Distance                 |                 |             |             |
|    | Per minute:                              | \$0.099 (I)     | \$0.089 (I) | \$0.109 (I) |
|    | Inbound Toll Free                        |                 |             |             |
|    | Per minute:                              | \$0.099 (I)     | \$0.089 (I) | \$0.109 (I) |

### **RATES AND CHARGES**

#### **3.** BUSINESS NETWORK SWITCHED SERVICES, Cont'd

#### 3.15 **Simplicity Ultra Voice T1**

As of April 6, 2007 Simplicity Ultra Voice T1 service will not be available to new subscribers.

Non-Recurring Charges: 1.

| Per DS1 Facility: |  |
|-------------------|--|
| Installation      |  |

| Installation  | \$345.00 |
|---------------|----------|
| Service Order | \$40.00  |
| Change Order  | \$40.00  |

#### 2. Monthly Recurring Charges:

|                              | 1 Year     |     | 3 Year     |     |
|------------------------------|------------|-----|------------|-----|
| Plan A                       | \$1,180.85 | (I) | \$1,081.85 | (I) |
| Plan B                       | \$1,345.85 | (I) | \$1,169.85 | (I) |
| Plan C                       | \$1,675.85 | (I) | \$1,301.85 | (I) |
| Plan D                       | \$2,500.85 | (I) | \$1,741.85 | (I) |
| Plan E                       | \$2,995.85 | (I) | \$2,126.85 | (I) |
|                              |            |     |            |     |
| Initial block of 20 numbers: | \$0.00     |     | \$0.00     |     |
|                              |            |     |            |     |

|   | intial block of 20 nambers.  | ψ0.00       | Ψ0.00   |     |
|---|------------------------------|-------------|---------|-----|
| F | Each additional block of 20: | \$16.50 (I) | \$16.50 | (I) |

#### 3. Usage Charges

### IntraLATA Toll

|             | 1 Year      | 3 Year  |     |
|-------------|-------------|---------|-----|
| Per minute: | \$0.102 (I) | \$0.090 | (I) |

### **Intrastate Long Distance**

|             | 1 Year      | 3 Year  |     |
|-------------|-------------|---------|-----|
| Per minute: | \$0.102 (I) | \$0.090 | (I) |

### Interstate Long Distance

|             | 1 Year  |     | 3 Year  |     |
|-------------|---------|-----|---------|-----|
| Per minute: | \$0.102 | (I) | \$0.090 | (I) |

Issued: March 1, 2019 Issued by: Steve Bogdan Manager Regulatory Compliance Effective: March 1, 2019

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### 3. BUSINESS NETWORK SWITCHED SERVICES, Cont'd

### 3.17 <u>Integrated T1 Complete</u>

As of April 6, 2007 Integrated T1 Complete service will not be available to new subscribers.

### 1. Non-Recurring Charges:

| 1. | Non-Recurring Charges:                                       | 1 Year                     | <u>3-Year</u>              | Month to Month             |
|----|--|----------------------------|----------------------------|----------------------------|
|    | Per DS1 Facility:<br>Installation                            | \$399.00                   | \$399.00                   | \$1,000.00                 |
|    | Service Order  | \$40.00                    | \$40.00                    | \$40.00                    |
|    | Change Order   | \$40.00                    | \$40.00                    | \$40.00                    |
|    | Per Block of 20 DIDs   | \$11.00 (I)                | \$11.00 (I)                | \$11.00 (I)                |
| 2. | Monthly Recurring Charges:                                   | 1 Year                     | 3 Year                     | Month to Month             |
|    | DS1 facility:  | \$0.00                     | \$0.00                     | \$0.00                     |
|    | Initial block of 20 numbers:<br>Each additional block of 20: | \$15.40 (I)<br>\$16.50 (I) | \$15.40 (I)<br>\$16.50 (I) | \$15.40 (I)<br>\$16.50 (I) |
|    | Analog Voice (each)  | \$0.00                     | \$0.00                     | \$0.00                     |
|    | Digital Trunk (each)   | \$0.00                     | \$0.00                     | \$0.00                     |
|    | PRI Trunk  | \$11.00 (I)                | \$11.00 (I)                | \$11.00 (I)                |
|    | Mileage Charge - Fixed                                       | \$60.50 (I)                | \$60.50 (I)                | \$60.50 (I)                |
|    | - Per Mile   | \$6.05 (I)                 | \$6.05 (I)                 | \$6.05 (I)                 |
|    | Equipment Rental   | \$0.00                     | \$0.00                     | \$60.00                    |
|    | Caller ID With Name  | \$110.00 (I)               | \$82.50 (I)                | N/A                        |
|    |  |                            |                            |                            |

## 3. BUSINESS NETWORK SWITCHED SERVICES, Cont'd

### 3.17 <u>Integrated T1 Complete, Cont'd</u>

## 3. Usage Plans:

|    |                                      | 1 Year   | 3 Year      | Month to Month                                     |
|----|--------------------------------------|--|-------------|--|
|    | Low Plan<br>Medium Plan<br>High Plan | \$861.85 (I)<br>\$971.85 (I)<br>\$1,191.85 (I) | ` '         | \$1,015.85 (I)<br>\$1,147.85 (I)<br>\$1,411.85 (I) |
| 4. | Per Minute Rates:                    |  |             | Month to   |
|    | Local Calling Service                | 1 Year   | 3 Year      | Month  |
|    | Per minute:                          | \$0.080 (I)                                    | \$0.075 (I) | \$0.086 (I)  |
|    | IntraLATA Toll                       |  |             |  |
|    | Per minute:                          | \$0.129 (I)                                    | \$0.118 (I) | \$0.141 (I)  |
|    | Intrastate/Interstate Long Dista     | nce  |             |  |
|    | Per minute:                          | \$0.129 (I)                                    | \$0.118 (I) | \$0.141 (I)  |

### 3. BUSINESS NETWORK SWITCHED SERVICES, Cont'd

### 3.18 Synergy Flex

As of April 6, 2007 Synergy Flex service will not be available to new subscribers.

### 1. Non-Recurring Charges

|  | 1-Year   | 2-Year   | 3-Year   |
|--|--|--|--|
| Per DS1 Facility:  |  |  |  |
| Installation<br>Service Order<br>Change Order  | \$345.00<br>\$40.00<br>\$40.00                               | \$345.00<br>\$40.00<br>\$40.00                               | \$345.00<br>\$40.00<br>\$40.00                               |
| 2. Monthly Recurring Charges   |  |  |  |
|  | 1-Year   | 2-Year   | 3-Year   |
| Synergy Flex Measured Rate<br>Synergy Flex Unlimited<br>Synergy Flex Plus Measured Rate<br>Synergy Flex Plus Unlimited | \$586.85 (I)<br>\$696.85 (I)<br>\$696.85 (I)<br>\$806.85 (I) | \$476.85 (I)<br>\$586.85 (I)<br>\$531.85 (I)<br>\$641.85 (I) | \$421.85 (I)<br>\$531.85 (I)<br>\$472.45 (I)<br>\$593.45 (I) |
| Measured Rate Voice Line -Each Additional  | \$23.60 (I)  | \$22.50 (I)  | \$20.63 (I)  |
| Unlimited Voice Line -Each Additional  | \$58.80 (I)  | \$57.70 (I)  | \$52.20 (I)  |

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### **RATES AND CHARGES**

### 3. BUSINESS NETWORK SWITCHED SERVICES, Cont'd

### 3.18 Synergy Flex, Cont'd

## 2. <u>Monthly Recurring Charges</u> (Cont'd)

|    | D01 C '11'   | 1-Year                    | 2-Year                    | <u>3-Year</u>             |
|----|--|---------------------------|---------------------------|---------------------------|
|    | DS1 facility<br>- Per DS1                                    | \$0.00                    | \$0.00                    | \$0.00                    |
|    | DS1 facility – Mileage Charge                                |                           |                           |                           |
|    | - Fixed<br>- Per Mile  | \$60.50 (I)<br>\$6.05 (I) | \$60.50 (I)<br>\$6.05 (I) | \$60.50 (I)<br>\$6.50 (I) |
|    | Equipment Rental   | \$49.95                   | \$24.95                   | \$19.95                   |
|    | Initial block of 20 numbers:<br>Each additional block of 20: | \$0.00<br>\$16.50 (I)     | \$0.00<br>\$16.50 (I)     | \$0.00<br>\$16.50 (I)     |
| 3. | Per Minute Charges   | 1-Year                    | 2-Year                    | <u>3-Year</u>             |
|    | Local Calling Service  | \$0.073 (I)               | \$0.069 (I)               | \$0.067 (I)               |
|    | IntraLATA Toll   | \$0.107 (I)               | \$0.096 (I)               | \$0.085 (I)               |
|    | Intrastate and Interstate<br>Long Distance                   | \$0.107 (I)               | \$0.096 (I)               | \$0.085 (I)               |
|    | Toll-Free Inbound  | \$0.107 (I)               | \$0.096 (I)               | \$0.085 (I)               |

### 3. BUSINESS NETWORK SWITCHED SERVICES, Cont'd

### 3.19 Plan X - Measured

The plan offers business Customers the following rates:

|  | Term Commitment |             |
|--|-----------------|-------------|
|  | Two-Year        | Three-Year  |
| Monthly recurring line charge:   | \$46.20 (I)     | \$44.52 (I) |
| Rate per minute for all intraLATA toll, interstate and intrastate long distance calls: | \$0.0107 (I)    | \$0.096 (I) |
| Rate per minute for all local usage:   | \$0.096 (I)     | \$0.088 (I) |

Plan X - Measured is not available to new subscribers as of January 1, 2009.

## 3. BUSINESS NETWORK SWITCHED SERVICES, Cont'd

# 3.20 Plan X - Bundled

The plan offers business Customers the following rates:

| Two-Year | Three-Year |
|----------|------------|
|          |            |

**Term Commitment** 

Monthly recurring line charge:

(Includes all local, intraLATA toll, interstate and intrastate long distance calls) \$65.15 (I) \$58.75 (I)

Plan X - Bundled is not available to new subscribers as of January 1, 2009.

Issued: July 31, 2015

Effective: August 1, 2015

Issued by: Steve Bogdan

Manager Regulatory Compliance

# 3. BUSINESS NETWORK SWITCHED SERVICES, Cont'd

# 3.21 Elite Business Plan

The plan offers business Customers the following rates:

|  | Term Commitment |             |  |
|--|-----------------|-------------|--|
|  | Two-Year        | Three-Year  |  |
| Monthly recurring line charge:   | \$49.50 (I)     | \$47.29 (I) |  |
| Rate per minute for all intraLATA toll, interstate and intrastate long distance calls: | \$0.096 (I)     | \$0.090 (I) |  |
| Rate per minute for all local usage:   | \$0.080 (I)     | \$0.075 (I) |  |

Elite Business Plan is not available to new subscribers as of January 1, 2009.

# 3. BUSINESS NETWORK SWITCHED SERVICES, Cont'd

## 3.22 Broadspeed Voice T1 II

| Non-Recurring Charges:   | One Year  Term                 | Two Year Term                  | Three Year Term                |
|--|--------------------------------|--------------------------------|--------------------------------|
| Per DS1 Facility:<br>Installation<br>Service Order<br>Change Order | \$800.00<br>\$40.00<br>\$40.00 | \$800.00<br>\$40.00<br>\$40.00 | \$800.00<br>\$40.00<br>\$40.00 |
| Denied/Missed Site Survey<br>Appointment, per<br>Occurrence        | \$99.00                        | \$99.00                        | \$99.00                        |
| Long Distance Acct. Codes,<br>Per Account                          | \$25.00                        | \$25.00                        | \$25.00                        |

## Monthly Recurring Charges (includes port, facility, trunks and 1st 20 DIDs):

| DS1 Facility                                       | \$806.85 (I)               | \$586.85 (I)               | \$531.85 (I)               |
|--|----------------------------|----------------------------|----------------------------|
| DS1 Facility - Mileage Charge<br>Fixed<br>Per Mile | \$54.45 (I)<br>\$24.20 (I) | \$54.45 (I)<br>\$24.20 (I) | \$54.45 (I)<br>\$24.20 (I) |
| Toll Free Numbers, each                            | \$17.05 (I)                | \$17.05 (I)                | \$17.05 (I)                |
| Initial block of 20 numbers:                       | \$0.00                     | \$0.00                     | \$0.00                     |
| Each additional block of 20:                       | \$13.75 (I)                | \$13.75 (I)                | \$13.75 (I)                |

# 3. BUSINESS NETWORK SWITCHED SERVICES, Cont'd

# 3.22 Broadspeed Voice T1 II, Cont'd

|                                    | One Year<br>Term | Two Year <u>Term</u> | Three Year Term |
|------------------------------------|------------------|----------------------|-----------------|
| Monthly Recurring Charges (Cont'd) |                  |                      |                 |
| Call Re-Direct                     | \$55.00 (I)      | \$55.00 (I)          | \$55.00 (I)     |
| Measured Plan                      | \$42.35 (I)      | \$42.34 (I)          | \$42.35 (I)     |
| Flat Rate Local Plan               | \$282.70 (I)     | \$282.70 (I)         | \$282.70 (I)    |
| 10k Plan                           | \$187.00 (I)     | \$165.00 (I)         | \$148.50 (I)    |
| 25k Plan                           | \$478.50 (I)     | \$434.50 (I)         | \$423.50 (I)    |
| 50k Plan                           | \$786.50 (I)     | \$698.50 (I)         | \$698.50 (I)    |
| 100k Plan                          | \$1,133.00 (I)   | \$1,017.50 (I)       | \$907.50 (I)    |
| Per Minute Charges                 |                  |                      |                 |
| Local Calls                        |                  |                      |                 |
| Per Minute                         | \$0.073 (I)      | \$0.069 (I)          | \$0.067 (I)     |
| IntraLATA/Long Distance Cal        | lls              |                      |                 |
| Per Minute                         | \$0.102 (I)      | \$0.085 (I)          | \$0.079 (I)     |
| Toll Free Inbound Calls            |                  |                      |                 |
| Per Minute                         | \$0.102 (I)      | \$0.085 (I)          | \$0.079 (I)     |
| Local Calls - Overage              |                  |                      |                 |
| Per Minute                         | \$0.102 (I)      | \$0.085 (I)          | \$0.079 (I)     |
| IntraLATA/Long Distance Cal        | lls - Overage    |                      |                 |
| Per Minute                         | \$0.102 (I)      | \$0.085 (I)          | \$0.079 (I)     |

# 3. BUSINESS NETWORK SWITCHED SERVICES, Cont'd

# 3.23 Broadspeed PRI II

| Non-Recurring Charges:      | One Year<br>Term | Two Year Term | Three Year Term |
|-----------------------------|------------------|---------------|-----------------|
| Per PRI:                    |                  |               |                 |
| Installation                | \$800.00         | \$800.00      | \$800.00        |
| Service Order               | \$40.00          | \$40.00       | \$40.00         |
| Change Order                | \$40.00          | \$40.00       | \$40.00         |
| Denied/Missed Site Survey   |                  |               |                 |
| Appointment, per Occurrence | \$99.00          | \$99.00       | \$99.00         |
| Long Distance Account       |                  |               |                 |
| Codes, per Acct             | \$25.00          | \$25.00       | \$25.00         |

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Issued: August 26, 2011 Issued by: Steve Bogdan Effective: August 29, 2011 Manager Regulatory Compliance

## 3. BUSINESS NETWORK SWITCHED SERVICES, Cont'd

# 3.23 Broadspeed PRI II, Cont'd

|                                       | One Year<br>Term           | Two Year Term              | Three Year Term            |
|---------------------------------------|----------------------------|----------------------------|----------------------------|
| Monthly Recurring Charges (includes p | ort, facility, trun        | ks and 1st 20 DI           | <u>Ds):</u>                |
| Per PRI Facility                      | \$806.85 (I)               | \$586.85 (I)               | \$565.95 (I)               |
| PRI Facility - Mileage Charge         |                            |                            |                            |
| - Fixed<br>- Per Mile                 | \$54.45 (I)<br>\$24.20 (I) | \$54.45 (I)<br>\$24.20 (I) | \$54.45 (I)<br>\$24.20 (I) |
| Toll Free Numbers, each               | \$17.05 (I)                | \$17.05 (I)                | \$17.05 (I)                |
| Initial block of 20 numbers           | \$0.00                     | \$0.00                     | \$0.00                     |
| Each Add'l block of 20                | \$13.75 (I)                | \$13.75 (I)                | \$13.75 (I)                |
| Caller ID With Name                   | \$110.00 (I)               | \$110.00 (I)               | \$110.00 (I)               |
| Call Re-Direct                        | \$55.00 (I)                | \$55.00 (I)                | \$55.00 (I)                |
| Measured Plan                         | \$42.35 (I)                | \$42.35 (I)                | \$42.35 (I)                |
| Flat Rate Local Plan                  | \$282.70 (I)               | \$282.70 (I)               | \$282.70 (I)               |
| 10k Plan                              | \$176.00 (I)               | \$154.00 (I)               | \$137.50 (I)               |
| 25k Plan                              | \$467.50 (I)               | \$423.50 (I)               | \$412.50 (I)               |
| 50k Plan                              | \$775.50 (I)               | \$687.50 (I)               | \$632.50 (I)               |
| 100k Plan                             | \$1,122.00 (I)             | \$1,006.50 (I)             | \$896.50 (I)               |

# 3. BUSINESS NETWORK SWITCHED SERVICES, Cont'd

# 3.23 Broadspeed PRI II, Cont'd

|                             | One Year Term | Two Year Term | Three Year Term |
|-----------------------------|---------------|---------------|-----------------|
| Per Minute Charges          |               |               |                 |
| Local Calls                 |               |               |                 |
| Per Minute                  | \$0.073 (I)   | \$0.069 (I)   | \$0.067 (I)     |
| IntraLATA/Long Distance Cal | ls            |               |                 |
| Per Minute                  | \$0.100 (I)   | \$0.083 (I)   | \$0.077 (I)     |
| Toll Free Inbound Calls     |               |               |                 |
| Per Minute                  | \$0.100 (I)   | \$0.083 (I)   | \$0.077 (I)     |
| Local Calls - Overage       |               |               |                 |
| Per Minute                  | \$0.100 (I)   | \$0.083 (I)   | \$0.077 (I)     |
| IntraLATA/Long Distance Cal | ls - Overage  |               |                 |
| Per Minute                  | \$0.100 (I)   | \$0.083 (I)   | \$0.077 (I)     |

## 3. BUSINESS NETWORK SWITCHED SERVICES, Cont'd

# 3.24 <u>Broadspeed Integrated T1</u>

## Non-Recurring Charges

| Non-Recurring Charges        |              |              |
|------------------------------|--------------|--------------|
|                              | Two Year     | Three Year   |
|                              | <u>Term</u>  | <u>Term</u>  |
| Per DS1 Facility:            |              |              |
| Installation                 | \$800.00     | \$800.00     |
| Service Order                | \$40.00      | \$40.00      |
| Change Order                 | \$40.00      | \$40.00      |
| Denied/Missed Site Survey    |              |              |
| Appointment,                 | 400.00       | Φ00.00       |
| -Per Occurrence              | \$99.00      | \$99.00      |
| Long Distance Account Codes  |              |              |
| - Per account                | \$25.00      | \$25.00      |
|                              |              |              |
|                              |              |              |
| Monthly Recurring Charges    |              |              |
| DS1 facility:                | \$0.00       | \$0.00       |
| Initial block of 20 numbers: | \$13.75 (I)  | \$13.75 (I)  |
| Each additional block of 20: | \$13.75 (I)  | \$13.75 (I)  |
| Monthly Mileage Charge       | .,           | . ,          |
| - Fixed                      | \$54.45 (I)  | \$54.45 (I)  |
| - Per Mile                   | \$24.20 (I)  | \$24.20 (I)  |
| Equipment Rental             | \$0.00       | \$0.00       |
| Caller ID With Name          | \$110.00 (I) | \$110.00 (I) |
| Call Re-Direct               | \$55.00 (I)  | \$55.00 (I)  |
| Five Feature Package         | \$7.70 (I)   | \$7.70 (I)   |
| Unlimited Feature Package    | \$9.90 (I)   | \$9.90 (I)   |
| Monthly Port Charges         |              |              |
| 256 Kbps                     | \$399.85 (I) | \$311.85 (I) |
| 384 Kbps                     | \$421.85 (I) | \$333.85 (I) |
| 512 Kbps                     | \$454.85 (I) | \$366.85 (I) |
| 768 Kbps                     | \$509.85 (I) | \$421.85 (I) |
| 1024 Kbps                    | \$553.85 (I) | \$465.85 (I) |
| 1024 <b>K</b> 0ps            | ψυυυ.ου (1)  | ψ-105.05 (1) |

#### **3.** BUSINESS NETWORK SWITCHED SERVICES, Cont'd

#### **Broadspeed Integrated T1, Cont'd** 3.24

Monthly Recurring Charges (Cont'd)

|                               | Two Year    | Three Year  |
|-------------------------------|-------------|-------------|
|                               | <u>Term</u> | Term        |
|                               |             |             |
| Analog Voice Channel, each    | \$22.50 (I) | \$21.40 (I) |
| Digital Trunk, each           | \$29.65 (I) | \$28.55 (I) |
| PRI Trunk, each               | \$26.95 (I) | \$28.55 (I) |
| Flat-rate Analog Line, each   | \$48.35 (I) | \$47.25 (I) |
| Flat-rate Digital Trunk, each | \$51.65 (I) | \$50.55 (I) |
| Flat-rate PRI Trunk, each     | \$51.65 (I) | \$50.55 (I) |
| Toll Free Numbers, each       | \$13.75 (I) | \$13.75 (I) |
|                               |             |             |
| nute Charges                  |             |             |
|                               |             |             |

## Per Min

Local Calls

- Per minute:

| 200m cums                                      |             |             |
|--|-------------|-------------|
| - Per minute:<br>IntraLATA/Long Distance Calls | \$0.069 (I) | \$0.068 (I) |
| - Per minute:                                  | \$0.083 (I) | \$0.077 (I) |
| Toll Free Inbound Calls                        |             |             |

\$0.083 (I)

\$0.071 (I)

Issued by: Steve Bogdan Issued: March 1, 2019 Effective: March 1, 2019 Manager Regulatory Compliance

# 3. BUSINESS NETWORK SWITCHED SERVICES, Cont'd

# 3.25 <u>Broadspeed Dynamic IP</u>

| Non-Recurring Charges                   | One Year Term | Two Year Term | Three Year Term |
|---|---------------|---------------|-----------------|
| Per DS1 Facility:                       |               |               |                 |
| Installation                            | \$800.00      | \$800.00      | \$800.00        |
| Service Order                           | \$40.00       | \$40.00       | \$40.00         |
| Change Order                            | \$40.00       | \$40.00       | \$40.00         |
| Denied/Missed Site Survey               |               |               |                 |
| Appointment, per<br>Occurrence          | \$99.00       | \$99.00       | \$99.00         |
|   |               |               |                 |
| Long Distance Account Codes Per account | \$25.00       | \$25.00       | \$25.00         |

Issued: August 26, 2011 Issued by: Steve Bogdan Effective: August 29, 2011 Manager Regulatory Compliance

## 3. BUSINESS NETWORK SWITCHED SERVICES, Cont'd

## 3.25 Broadspeed Dynamic IP, Cont'd

|   | One Year Term  | Two Year Term  | Three Year Term  |
|---|--|--|--|
| Monthly Recurring Charges   |  |  |  |
| Measured Rate   | \$927.85 (I)   | \$752.95 (I)   | \$697.95   |
| Additional Measured Rate<br>Voice Lines, each                             | \$23.60 (I)  | \$21.95 (I)  | \$20.08 (I)  |
| 10k Plan<br>25k Plan<br>50k Plan<br>100k Plan                             | \$957.55 (I)<br>\$1,249.05 (I)<br>\$1,590.05 (I)<br>\$1,903.55 (I) | \$754.05 (I)<br>\$1,023.55 (I)<br>\$1,326.05 (I)<br>\$1,606.55 (I) | \$754.05 (I)<br>\$941.05 (I)<br>\$1,205.50 (I)<br>\$1,458.05 (I) |
| Additional Voice Lines<br>(10k Plan, 25k Plan, 50<br>and 100k Plan), each | k Plan<br>\$34.60 (I)  | \$31.30 (I)  | \$29.10 (I)  |
| Toll Free Numbers, each   | \$17.05 (I)  | \$17.05 (I)  | \$17.05 (I)  |
| PRI Trunk Surcharge - Per trunk   | \$11.00 (I)  | \$11.00 (I)  | \$11.00 (I)  |
| DS1 facility - Per DS1  | \$0.00   | \$0.00   | \$0.00   |
| DS1 facility – Mileage Charge<br>- Fixed<br>- Per Mile                    | \$54.45 (I)<br>\$24.20 (I)   | \$54.45 (I)<br>\$24.20 (I)   | \$54.45 (I)<br>\$24.20 (I)                                       |
| Equipment Rental  | \$22.00 (I)  | \$22.00 (I)  | \$22.00 (I)  |
| Initial block of 20 numbers:  | \$0.00   | \$0.00   | \$0.00   |
| Each additional block of 20:  | \$13.75 (I)  | \$13.75 (I)  | \$13.75 (I)  |

# 3. BUSINESS NETWORK SWITCHED SERVICES, Cont'd

# 3.25 Broadspeed Dynamic IP, Cont'd

|                                   | One Year Term  | Two Year Term  | Three Year Term |
|-----------------------------------|----------------|----------------|-----------------|
| Monthly Recurring Charges, Cont'd |                |                |                 |
| 2,000 Minutes of Use Plan         |                |                |                 |
| - 1.5 Mbps                        | \$904.20 (I)   | \$717.20 (I)   | \$666.60 (I)    |
| - 3 Mbps                          | \$1,249.60 (I) | \$1,062.60 (I) | \$1,014.20 (I)  |
| - 4.5 Mbps                        | \$1,597.20 (I) | \$1,410.20 (I) | \$1,359.60 (I)  |
| - 5 Mbps (EFM)                    | \$1,404.70 (I) | \$1,217.70 (I) | \$1,118.70 (I)  |
| - 6 Mbps                          | \$1,943.70 (I) | \$1,756.70 (I) | \$1,707.20 (I)  |
| - 10 Mbps (EFM)                   | \$1,657.70 (I) | \$1,470.70 (I) | \$1,370.60 (I)  |
| - 15 Mbps (EFM)                   | \$1,910.70 (I) | \$1,722.60 (I) | \$1,623.60 (I)  |
| - 20 Mbps (EFM)                   | \$2,162.60 (I) | \$1,975.60 (I) | \$1,872.20 (I)  |
| - 30 Mbps (EFM)                   | \$2,664.20 (I) | \$2,481.60 (I) | \$2,378.20 (I)  |
| 10,000 Minutes of Use Plan        |                |                |                 |
| - 1.5 Mbps                        | \$1,074.70 (I) | \$854.70 (I)   | \$776.60 (I)    |
| - 3 Mbps                          | \$1,442.10 (I) | \$1,200.10 (I) | \$1,124.20 (I)  |
| - 4.5 Mbps                        | \$1,789.70 (I) | \$1,547.70 (I) | \$1,469.60 (I)  |
| - 5 Mbps (EFM)                    | \$1,597.20 (I) | \$1,355.20 (I) | \$1,228.70 (I)  |
| - 6 Mbps                          | \$2,136.20 (I) | \$1,894.20 (I) | \$1,817.20 (I)  |
| - 10 Mbps (EFM)                   | \$1,850.20 (I) | \$1,608.20 (I) | \$1,480.60 (I)  |
| - 15 Mbps (EFM)                   | \$2,103.20 (I) | \$1,860.10 (I) | \$1,733.60 (I)  |
| - 20 Mbps (EFM)                   | \$2,355.10 (I) | \$2,113.10 (I) | \$1,982.20 (I)  |
| - 30 Mbps (EFM)                   | \$2,856.70 (I) | \$2,619.10 (I) | \$2,488.20 (I)  |
| 25,000 Minutes of Use Plan        |                |                |                 |
| - 1.5 Mbps                        | \$1,360.70 (I) | \$1,102.20 (I) | \$996.60 (I)    |
| - 3 Mbps                          | \$1,706.10 (I) | \$1,447.60 (I) | \$1,344.20 (I)  |
| - 4.5 Mbps                        | \$2,053.70 (I) | \$1,795.20 (I) | \$1,689.60 (I)  |
| - 5 Mbps (EFM)                    | \$1,861.20 (I) | \$1,602.70 (I) | \$1,448.70 (I)  |
| - 6 Mbps                          | \$2,400.20 (I) | \$2,141.70 (I) | \$2,037.20 (I)  |
| - 10 Mbps (EFM)                   | \$2,114.20 (I) | \$1,855.70 (I) | \$1,700.60 (I)  |
| - 15 Mbps (EFM)                   | \$2,366.10 (I) | \$2,107.60 (I) | \$1,954.70 (I)  |
| - 20 Mbps (EFM)                   | \$2,619.10 (I) | \$2,360.60 (I) | \$2,202.20 (I)  |
| - 30 Mbps (EFM)                   | \$3,120.70 (I) | \$2,866.60 (I) | \$2,708.20 (I)  |

# 3. BUSINESS NETWORK SWITCHED SERVICES, Cont'd

# 3.25 Broadspeed Dynamic IP, Cont'd

|   | One Year Term  | Two Year <u>Term</u> | Three Year Term |
|---|----------------|----------------------|-----------------|
| Monthly Recurring Charges, Cont'd   |                |                      |                 |
| 50,000 Minutes of Use Plan - 1.5 Mbps - 3 Mbps                              | \$1,663.20 (I) | \$1,377.20 (I)       | \$1,238.60 (I)  |
|   | \$2,008.60 (I) | \$1,722.60 (I)       | \$1,586.20 (I)  |
| <ul><li>4.5 Mbps</li><li>5 Mbps (EFM)</li><li>6 Mbps</li></ul>              | \$2,356.20 (I) | \$2,070.20 (I)       | \$1,931.60 (I)  |
|   | \$2,163.70 (I) | \$1,877.70 (I)       | \$1,690.70 (I)  |
|   | \$2,702.70 (I) | \$2,416.70 (I)       | \$2,279.20 (I)  |
| <ul><li>10 Mbps (EFM)</li><li>15 Mbps (EFM)</li><li>20 Mbps (EFM)</li></ul> | \$2,416.70 (I) | \$2,130.70 (I)       | \$1,942.60 (I)  |
|   | \$2,668.60 (I) | \$2,382.60 (I)       | \$2,195.60 (I)  |
|   | \$2,921.60 (I) | \$2,635.60 (I)       | \$2,444.20 (I)  |
| - 30 Mbps (EFM)  100,000 Minutes of Use Plan - 1.5 Mbps                     | \$3,423.20 (I) | \$3,141.60 (I)       | \$2,950.20 (I)  |
|   | \$1,949.20 (I) | \$1,635.70 (I)       | \$1,469.60 (I)  |
| - 1.5 Mbps  | \$1,949.20 (I) | \$1,033.70 (I)       | \$1,469.60 (I)  |
| - 3 Mbps  | \$2,294.60 (I) | \$1,981.10 (I)       | \$1,817.20 (I)  |
| - 4.5 Mbps  | \$2,642.20 (I) | \$2,328.70 (I)       | \$2,162.60 (I)  |
| - 5 Mbps (EFM)  | \$2,449.70 (I) | \$2,136.20 (I)       | \$1,921.70 (I)  |
| - 6 Mbps  | \$2,988.70 (I) | \$2,675.20 (I)       | \$2,510.20 (I)  |
| - 10 Mbps (EFM)   | \$2,702.70 (I) | \$2,389.20 (I)       | \$2,173.60 (I)  |
| - 15 Mbps (EFM)   | \$2,954.60 (I) | \$2,641.10 (I)       | \$2,426.60 (I)  |
| - 20 Mbps (EFM)   | \$3,207.60 (I) | \$2,894.10 (I)       | \$2,675.20 (I)  |
| - 30 Mbps (EFM)   | \$3,709.20 (I) | \$3,400.10 (I)       | \$3,181.20 (I)  |
| Additional Voice Lines - All Minutes of Use Plans, each                     | \$29.10 (I)    | \$25.80 (I)          | \$23.60 (I)     |

# 3. BUSINESS NETWORK SWITCHED SERVICES, Cont'd

# 3.25 Broadspeed Dynamic IP, Cont'd

|                            | One Year <u>Term</u> | Two Year <u>Term</u> | Three Year <u>Term</u> |
|----------------------------|----------------------|----------------------|------------------------|
| Per Minute Charges         |                      |                      |                        |
| Local Calls                |                      |                      |                        |
| - Per Minute               | \$0.072 (I)          | \$0.069 (I)          | \$0.067 (I)            |
| IntraLATA/Long Distance Ca | lls                  |                      |                        |
| - Per Minute               | \$0.100 (I)          | \$0.083 (I)          | \$0.077 (I)            |
| Toll Free Inbound Calls    |                      |                      |                        |
| - Per Minute               | \$0.100 (I)          | \$0.083 (I)          | \$0.077 (I))           |
| Local Calls - Overage      |                      |                      |                        |
| - Per Minute               | \$0.100 (I)          | \$0.083 (I)          | \$0.077 (I)            |
| IntraLATA/Long Distance Ca | lls - Overage        |                      |                        |
| - Per Minute               | \$0.100 (I)          | \$0.083 (I)          | \$0.077 (I)            |

# 3. BUSINESS NETWORK SWITCHED SERVICES, Cont'd

# 3.26 Broadspeed DIA With Voice

| A. | Non-Recurring Charges   | One Year<br>Term    | Two Year <u>Term</u> | Three Year<br>Term  |
|----|---|---------------------|----------------------|---------------------|
|    | Per DS1 Facility:   |                     |                      |                     |
|    | Installation<br>Service Order   | \$800.00<br>\$40.00 | \$800.00<br>\$40.00  | \$800.00<br>\$40.00 |
|    | Change Order  | \$40.00             | \$40.00              | \$40.00             |
|    | Missed Appointment Fee  | \$99.00             | \$99.00              | \$99.00             |
|    |   |                     |                      |                     |
|    | Long Distance Account Codes   |                     |                      |                     |
|    | - Per account   | \$25.00             | \$25.00              | \$25.00             |
|    | Per Block of 20 DIDs  | \$12.00             | \$12.00              | \$12.00             |
| B. | Monthly Recurring Charges   |                     |                      |                     |
|    | Base Package (Includes 1.544 Mbps Internet Access port and two analog |                     |                      |                     |
|    | voice lines)  | \$725.45 (I)        | \$670.45 (I)         | \$597.85 (I)        |
|    | Additional Voice Lines, each  | \$39.05 (I)         | \$39.05 (I)          | \$39.05 (I)         |
|    | Toll Free Numbers, each   | \$17.05 (I)         | \$17.05 (I)          | \$17.05 (I)         |
|    | DS1 facility  |                     |                      |                     |
|    | - Per DS1   | \$0.00              | \$0.00               | \$0.00              |
|    | DS1 facility – Mileage Charge   |                     |                      |                     |
|    | - Fixed   | \$60.50 (I)         | \$60.50 (I)          | \$60.50 (I)         |
|    | - Per Mile  | \$24.20 (I)         | \$24.20 (I)          | \$24.20 (I)         |
|    | Equipment Rental  | \$22.00 (I)         | \$22.00 (I)          | \$22.00 (I)         |
|    | Initial block of 20 numbers:  | \$13.75 (I)         | \$13.75 (I)          | \$13.75 (I)         |
|    | Each additional block of 20:  | \$13.75 (I)         | \$13.75 (I)          | \$13.75 (I)         |

# 3. BUSINESS NETWORK SWITCHED SERVICES, Cont'd

# 3.26 Broadspeed DIA With Voice, Cont'd

| C. | Per Minute Charges |
|----|--------------------|
|    |                    |

|                                   | One Year <u>Term</u> | Two Year <u>Term</u> | Three Year <u>Term</u> |
|-----------------------------------|----------------------|----------------------|------------------------|
| Local Calls<br>- Per Minute       | \$0.084 (I)          | \$0.084 (I)          | \$0.076 (I)            |
| IntraLATA Toll Calls - Per Minute | \$0.111 (I)          | \$0.094 (I)          | \$0.088 (I)            |
| Long Distance Calls - Per Minute  | \$0.111 (I)          | \$0.094 (I)          | \$0.088 (I)            |

### 3. BUSINESS NETWORK SWITCHED SERVICES, Cont'd

### 3.27 <u>Clearpak - Measured</u>

The plan offers business Customers the following rates. Zones are defined as follows.

Zone 1 – Berlin, Claremont, Concord, Durham, Manchester, Nashua, Portsmouth, Somersworth, So Nashua

Zone 2 – Atkinson, Barrington, Bedford, Derry, Dover, Exeter, Farmington, Franklin, Glendale, Goffstown, Hampstead, Hampton, Hanover, Jaffrey, Keene, Kingston, Laconia, Lancaster, Lebanon, Littleton, Merrimack, Milford, Newmarket, North Conway, Pelham, Penacook, Peterborough, Plaistow, Plymouth, Rochester, Rye Beach, Salem, Seabrook, Suncook, Tilton, Troy, Waterville Valley, Weirs, Wolfeboro

Zone 3 – Alstead, Ashland, Bartlett, Belmont, Bethlehem, Bristol, Campton, Canaan, Candia, Canterbury, Center Harbor, Center Ossipee, Center Sandwich, Charlestown, Colebrook, Conway, Danbury, Deerfield, Dublin, Enfield, Epping, Epsom, Errol, Fitzwilliam, Franconia, Gorham, Greenfield, Greenville, Groveton, Hancock, Harrisville, Hinsdale, Jackson, Jefferson, Lisbon, Lyme, Madison, Marlborough, Marlow, Meredith, Milan, Milton, Milton Mills, Moultonboro, New Boston, Newport, North Haverhill, North Stratford, North Woodstock, Northwood, Pike, Pittsburg, Pittsfield, Raymond, Rindge, Rumney, Sanbornville, Spofford, Sullivan, Sunapee, Tamworth, Twin Mountain, Walpole, Warren, West Stewartstown, Westmoreland, Whitefield, Winchester, Woodsville

| <u>Term Commitment</u> |  |
|------------------------|--|
| Two-Year               | Three-Year   |
|                        |  |
| \$43.96 (I)            | \$42.28 (I)  |
| \$48.72 (I)            | \$47.32 (I)  |
| \$57.40 (I)            | \$57.40 (I)  |
|                        |  |
| \$0.095 (I)            | \$0.085 (I)  |
| \$0.082 (I)            | \$0.078 (I)  |
|                        | Two-Year  \$43.96 (I) \$48.72 (I) \$57.40 (I)  \$0.095 (I) |

### 3. BUSINESS NETWORK SWITCHED SERVICES, Cont'd

### 3.28 <u>Clearpak - Unlimited</u>

The plan offers business Customers the following rates. Zones are defined as follows.

Zone 1 – Berlin, Claremont, Concord, Durham, Manchester, Nashua, Portsmouth, Somersworth, So Nashua

Zone 2 – Atkinson, Barrington, Bedford, Derry, Dover, Exeter, Farmington, Franklin, Glendale, Goffstown, Hampstead, Hampton, Hanover, Jaffrey, Keene, Kingston, Laconia, Lancaster, Lebanon, Littleton, Merrimack, Milford, Newmarket, North Conway, Pelham, Penacook, Peterborough, Plaistow, Plymouth, Rochester, Rye Beach, Salem, Seabrook, Suncook, Tilton, Troy, Waterville Valley, Weirs, Wolfeboro

Zone 3 – Alstead, Ashland, Bartlett, Belmont, Bethlehem, Bristol, Campton, Canaan, Candia, Canterbury, Center Harbor, Center Ossipee, Center Sandwich, Charlestown, Colebrook, Conway, Danbury, Deerfield, Dublin, Enfield, Epping, Epsom, Errol, Fitzwilliam, Franconia, Gorham, Greenfield, Greenville, Groveton, Hancock, Harrisville, Hinsdale, Jackson, Jefferson, Lisbon, Lyme, Madison, Marlborough, Marlow, Meredith, Milan, Milton, Milton Mills, Moultonboro, New Boston, Newport, North Haverhill, North Stratford, North Woodstock, Northwood, Pike, Pittsburg, Pittsfield, Raymond, Rindge, Rumney, Sanbornville, Spofford, Sullivan, Sunapee, Tamworth, Twin Mountain, Walpole, Warren, West Stewartstown, Westmoreland, Whitefield, Winchester, Woodsville

Term Commitment

|   | Term Communent |             |
|---|----------------|-------------|
|   | Two-Year       | Three-Year  |
| Monthly recurring line charge:  |                |             |
| (Includes all local, intraLATA toll, interstate and intrastate long distance calls) |                |             |
| - Zone 1  | \$66.25 (I)    | \$65.69 (I) |
| - Zone 2  | \$71.01 (I)    | \$69.61 (I) |
| - Zone 3  | \$78.1 (I)     | \$74.09 (I) |

### 3. BUSINESS NETWORK SWITCHED SERVICES, Cont'd

### 3.29 <u>Clearpak – Local Allowance</u>

The plan offers business Customers the following rates. Zones are defined as follows.

Zone 1 – Berlin, Claremont, Concord, Durham, Manchester, Nashua, Portsmouth, Somersworth, So Nashua

Zone 2 – Atkinson, Barrington, Bedford, Derry, Dover, Exeter, Farmington, Franklin, Glendale, Goffstown, Hampstead, Hampton, Hanover, Jaffrey, Keene, Kingston, Laconia, Lancaster, Lebanon, Littleton, Merrimack, Milford, Newmarket, North Conway, Pelham, Penacook, Peterborough, Plaistow, Plymouth, Rochester, Rye Beach, Salem, Seabrook, Suncook, Tilton, Troy, Waterville Valley, Weirs, Wolfeboro

Zone 3 – Alstead, Ashland, Bartlett, Belmont, Bethlehem, Bristol, Campton, Canaan, Candia, Canterbury, Center Harbor, Center Ossipee, Center Sandwich, Charlestown, Colebrook, Conway, Danbury, Deerfield, Dublin, Enfield, Epping, Epsom, Errol, Fitzwilliam, Franconia, Gorham, Greenfield, Greenville, Groveton, Hancock, Harrisville, Hinsdale, Jackson, Jefferson, Lisbon, Lyme, Madison, Marlborough, Marlow, Meredith, Milan, Milton, Milton Mills, Moultonboro, New Boston, Newport, North Haverhill, North Stratford, North Woodstock, Northwood, Pike, Pittsburg, Pittsfield, Raymond, Rindge, Rumney, Sanbornville, Spofford, Sullivan, Sunapee, Tamworth, Twin Mountain, Walpole, Warren, West Stewartstown, Westmoreland, Whitefield, Winchester, Woodsville

#### **Term Commitment**

| Monthly recurring line charge:   | Two-Year    | Three-Year  |
|--|-------------|-------------|
| (Includes 2,000 minutes of local and intraLATA toll calling allowance)                 |             |             |
| - Zone 1   | \$58.69 (I) | \$57.01 (I) |
| - Zone 2   | \$56.73 (I) | \$57.57 (I) |
| - Zone 3   | \$65.97 (I) | \$62.05 (I) |
| Rate per minute for all local and intraLATA toll usage in excess of monthly allowance: | \$0.081 (I) | \$0.077 (I) |
| Rate per minute for all interstate and intrastate long distance calls:                 | \$0.095 (I) | \$0.085 (I) |

## 3. BUSINESS NETWORK SWITCHED SERVICES, Cont'd

# 3.30 Elite 2 - Measured

The plan offers business Customers the following rates:

|   | Term Commitment |             |
|---|-----------------|-------------|
|   | Two-Year        | Three-Year  |
| Monthly recurring line charge:  | \$41.66 (I)     | \$39.42 (I) |
| Rate per minute for all intraLATA toll interstate and intrastate long distance calls: | \$0.085 (I)     | \$0.080 (I) |
| Rate per minute for all local usage:  | \$0.071 (I)     | \$0.066 (I) |

## 3. BUSINESS NETWORK SWITCHED SERVICES, Cont'd

# 3.31 Elite 2 - Unlimited

**Term Commitment** 

Two-Year Three-Year

Monthly recurring line charge:

(Includes all local, intraLATA toll, interstate and intrastate long distance calls)

\$61.71 (I)

\$59.47 (I)

# 3. BUSINESS NETWORK SWITCHED SERVICES, Cont'd

# 3.32 <u>Elite 2 – Local Allowance</u>

|  | Term Commitment |             |  |
|--|-----------------|-------------|--|
| Monthly recurring line charge:   | Two-Year        | Three-Year  |  |
| (Includes 2,000 minutes of local and intraLATA toll calling allowance)                 | \$59.75 (I)     | \$57.51 (I) |  |
| Rate per minute for all local and intraLATA toll usage in excess of monthly allowance: | \$0.070 (I)     | \$0.065 (I) |  |
| Rate per minute for all interstate and intrastate long distance calls:                 | \$0.085 (I)     | \$0.080 (I) |  |

# 3. BUSINESS NETWORK SWITCHED SERVICES, Cont'd

# 3.33 Broadspeed Voice Channel Bank

|    |   | One Year <u>Term</u>                           | Two Year Term                                  | Three Year Term                              |
|----|---|--|--|--|
| A. | Non-Recurring Charges:  |  |  |  |
|    | Per DS1 Facility: Installation Service Order Change Order                   | \$800.00<br>\$40.00<br>\$40.00                 | \$800.00<br>\$40.00<br>\$40.00                 | \$800.00<br>\$40.00<br>\$40.00               |
|    | Denied/Missed Site Survey Appointment, per Occurrence                       | \$99.00  | \$99.00  | \$99.00                                      |
|    | Long Distance Acct. Codes,<br>Per Account                                   | \$25.00  | \$25.00  | \$25.00                                      |
| B. | Monthly Recurring Charges:  |  |  |  |
|    | DS1 Facility (Includes eleven<br>voice lines with Measured<br>Calling Plan) | \$537.35 (I)                                   | \$360.25 (I)                                   | \$333.85 (I)                                 |
|    | DS1 Facility - Mileage Charge, UNE L<br>Fixed<br>Per Mile                   | 0.00ps<br>\$54.45 (I)<br>\$6.05 (I)            | \$54.45 (I)<br>\$6.05 (I)                      | \$54.45 (I)<br>\$6.05 (I)                    |
|    | DS1 Facility - Mileage Charge, Special<br>Fixed<br>Per Mile                 | Access Loops<br>\$54.45 (I)<br>\$24.20 (I)     | \$54.45 (I)<br>\$24.20 (I)                     | \$54.45 (I)<br>\$24.20 (I)                   |
|    | 10k Plan<br>25k Plan<br>100k Plan   | \$176.00 (I)<br>\$467.50 (I)<br>\$1,122.00 (I) | \$154.00 (I)<br>\$423.50 (I)<br>\$1,006.50 (I) | \$137.50 (I)<br>\$412.50 (I)<br>\$896.50 (I) |
|    | Additional Voice Lines  | \$28.05 (I)                                    | \$24.75 (I)                                    | \$22.55 (I)                                  |
|    | Call Forward Busy Line  | \$2.75 (I)                                     | \$2.75 (I)                                     | 2.75 (I)                                     |

## 3. BUSINESS NETWORK SWITCHED SERVICES, Cont'd

## 3.33 Broadspeed Voice Channel Bank, Cont'd

| D  | 1 1 41 1 1 | Recurring Charges | (Cant 1) |
|----|------------|-------------------|----------|
| В. |            | Recurring Unarges | (Cont a) |

| B. | Monthly Recurring Charges (Cont'd) |                      |               |                 |
|----|------------------------------------|----------------------|---------------|-----------------|
|    | , c c ,                            | One Year <u>Term</u> | Two Year Term | Three Year Term |
|    | Call Forward Don't Answer          | \$3.30 (I)           | \$3.30 (I)    | \$3.30 (I)      |
|    | Ultra Call Forward                 | \$2.75 (I)           | \$2.75 (I)    | \$2.75 (I)      |
|    | Speed Dial 8                       | \$2.75 (I)           | \$2.75 (I)    | \$2.75 (I)      |
|    | Speed Dial 30                      | \$2.75 (I)           | \$2.75 (I)    | \$2.75 (I)      |
|    | Caller ID                          | \$6.60 (I)           | \$6.60 (I)    | \$6.60 (I)      |
|    | Call Waiting ID                    | \$8.25 (I)           | \$8.25 (I)    | \$8.25 (I)      |
|    | Repeat Dial, per use               | \$1.65 (I)           | \$1.65 (I)    | \$1.65 (I)      |
|    | Call Return, per use               | \$2.20 (I)           | \$2.20 (I)    | \$2.20 (I)      |
|    | Call Trace, per use                | \$1.93 (I)           | \$1.93 (I)    | \$1.93 (I)      |
|    | Call ID Deluxe                     | \$8.80 (I)           | \$8.80 (I)    | \$8.80 (I)      |
|    | Call Waiting ID Deluxe             | \$10.45 (I)          | \$10.45 (I)   | \$10.45 (I)     |
|    | Voice Mail, per mailbox            | \$11.00 (I)          | \$11.0 (I)    | \$11.00 (I)     |
|    | Feature Package 1                  | \$7.15 (I)           | \$7.15 (I)    | \$7.15 (I)      |
|    | Feature Package 2                  | \$11.55 (I)          | \$11.55 (I)   | \$11.55 (I)     |
|    | Call Forward                       | \$3.30 (I)           | \$3.30 (I)    | \$3.30 (I)      |
|    | Remote Call Forward                | \$17.11 (I)          | \$17.11 (I)   | \$17.11 (I)     |
|    | Call Waiting                       | \$2.20 (I)           | \$2.20 (I)    | \$2.20 (I)      |
|    | Three Way Calling                  | \$2.20 (I)           | \$2.20 (I)    | \$2.20 (I)      |

## 3. BUSINESS NETWORK SWITCHED SERVICES, Cont'd

# 3.33 Broadspeed Voice Channel Bank, Cont'd

# C. Per Minute Charges

|  | One Year <u>Term</u> | Two Year<br><u>Term</u> | Three Year<br><u>Term</u> |
|--|----------------------|-------------------------|---------------------------|
| Local Calls                                |                      |                         |                           |
| Per Minute                                 | \$0.069 (I)          | \$0.066 (I)             | \$0.064 (I)               |
| IntraLATA/Long Distance Calls              |                      |                         |                           |
| Per Minute                                 | \$0.099 (I)          | \$0.081 (I)             | \$0.076 (I)               |
| Local/IntraLATA/Long Distance Calls - Over | rage                 |                         |                           |
| Per Minute                                 | \$0.099 (I)          | \$0.081 (I)             | \$0.076 (I)               |

### 3. BUSINESS NETWORK SWITCHED SERVICES, Cont'd

#### 3.34 Elite Unlimited Complete

The plan offers business Customers the following rates. Monthly recurring charges include all local, intraLATA toll, interstate and intrastate long distance calls. Monthly recurring charges also include Three Way Calling, Call Waiting, Call Forwarding, Ultra Call Forwarding, Repeat Dialing, Call Return, Call Trace, Anonymous Call Rejection, Caller ID Deluxe, and Speed Dial 30 features. Call Hunting, Voicemail, and Call Forward are also available to customers upon request at no additional charge. Zones are defined as follows.

Zone 1 – Berlin, Claremont, Concord, Durham, Manchester, Nashua, Portsmouth, Somersworth, So Nashua

Zone 2 – Atkinson, Barrington, Bedford, Derry, Dover, Exeter, Farmington, Franklin, Glendale, Goffstown, Hampstead, Hampton, Hanover, Jaffrey, Keene, Kingston, Laconia, Lancaster, Lebanon, Littleton, Merrimack, Milford, Newmarket, North Conway, Pelham, Penacook, Peterborough, Plaistow, Plymouth, Rochester, Rye Beach, Salem, Seabrook, Suncook, Tilton, Troy, Waterville Valley, Weirs, Wolfeboro

Zone 3 – Alstead, Ashland, Bartlett, Belmont, Bethlehem, Bristol, Campton, Canaan, Candia, Canterbury, Center Harbor, Center Ossipee, Center Sandwich, Charlestown, Colebrook, Conway, Danbury, Deerfield, Dublin, Enfield, Epping, Epsom, Errol, Fitzwilliam, Franconia, Gorham, Greenfield, Greenville, Groveton, Hancock, Harrisville, Hinsdale, Jackson, Jefferson, Lisbon, Lyme, Madison, Marlborough, Marlow, Meredith, Milan, Milton, Milton Mills, Moultonboro, New Boston, Newport, North Haverhill, North Stratford, North Woodstock, Northwood, Pike, Pittsburg, Pittsfield, Raymond, Rindge, Rumney, Sanbornville, Spofford, Sullivan, Sunapee, Tamworth, Twin Mountain, Walpole, Warren, West Stewartstown, Westmoreland, Whitefield, Winchester, Woodsville

Monthly Recurring Line Charge:

| - Zone 1 | \$61.60 (I) |
|----------|-------------|
| - Zone 2 | \$61.60 (I) |
| - Zone 3 | N/A         |

## 4. DIRECTORY ASSISTANCE

|                    | Residential | <u>Business</u> |
|--------------------|-------------|-----------------|
| Per call           | \$2.74 (I)  | \$2.74 (I)      |
| National Directory | \$2.74 (I)  | \$2.74 (I)      |
| Call Completion    | \$1.25 (I)  | \$1.25 (I)      |

## 5. OPERATOR ASSISTANCE

1.

2.

3.

4. <u>Station to Station</u>

Surcharge per call \$1.65

5. Coin Paid Station to Station

Surcharge per call \$0.70

6. <u>General Assistance</u>

Surcharge per call No Charge

## 6. STAND ALONE FEATURES

| 1  | T., 11-11-11 | T 4     | N / 41-1- | . D        |
|----|--------------|---------|-----------|------------|
| 1. | inaivialiai  | reamres |           | Recurring: |
|    |              |         |           |            |

|    | , ,   | Residential  | <u>Business</u> |
|----|---|--------------|-----------------|
|    | Account Codes                               | N/A          | \$5.50 (I)      |
|    | Call Waiting                                | \$ 6.05 (I)  | \$ 9.82 (I)     |
|    | Speed Dial 30                               | \$ 7.08 (I)  | \$ 10.67 (I)    |
|    | Speed Dial 8                                | \$ 3.83 (I)  | \$ 7.10 (I)     |
|    | A.W. G.W.                                   | φ.ς.ςQ. (T)  | φοος (T)        |
|    | 3-Way Calling                               | \$ 6.68 (I)  | \$ 9.86 (I)     |
|    | Call Forward (Variable)                     | \$ 6.05 (I)  | \$ 10.37 (I)    |
|    | Call Forward (Busy)                         | \$ 6.46 (I)  | \$ 5.31 (I)     |
|    | Call Forward (No answer)                    | \$ 6.46 (I)  | \$ 5.31 (I)     |
|    | Call Forward (Busy/No answer)               | \$ 6.46 (I)  | \$ 6.67 (I)     |
|    | Call Blocking                               | \$ 6.00 (I)  |                 |
|    | Caller ID                                   | \$ 10.48 (I) | \$ 10.45 (I)    |
|    | Call Return                                 | \$ 6.12 (I)  | \$6.12 (I)      |
|    | Call Waiting ID Deluxe                      | \$ 9.93 (I)  | \$ 9.90 (I)     |
|    | Call Waiting ID With Name                   | \$ 9.90 (I)  | \$ 9.90 (I)     |
|    | Busy Redial                                 | \$ 4.21 (I)  | \$ 4.21 (I)     |
| 2. | Individual Features, Per Use:               |              |                 |
|    | Call Return, Per Use                        | \$ 2.48 (I)  | \$2.48 (I)      |
|    | Busy Redial, Per Use                        | \$ 1.93 (I)  | \$1.93 (I)      |
|    | 3-Way Calling, Per Use                      | \$ 2.20 (I)  |                 |
|    | Call Trace, Per Use                         | \$ 4.95 (I)  | \$4.95 (I)      |
|    |   |              |                 |
| 3. | Feature Combinations, Monthly Recurring:    |              |                 |
|    | Call Forward & Speed Dial 8                 | \$ 8.60 (I)  | \$15.81 (I)     |
|    | Call Forward & 3-Way Calling                | \$ 6.17 (I)  | \$ 10.12 (I)    |
|    | 3-Way Calling & Speed Dial 8                | \$ 5.28 (I)  | \$ 8.49 (I)     |
|    | Call Waiting & Speed Dial 8                 | \$ 8.60 (I)  | \$15.81 (I)     |
|    | Call Waiting & Call Forward                 | \$ 9.52 (I)  | \$17.45 (I)     |
|    | Call Waiting & 3-Way Calling                | \$ 6.17 (I)  | \$ 10.12 (I)    |
|    | Call Waiting, Call Forward & 3-Way Calling  | \$14.42 (I)  | \$25.62 (I)     |
|    | Call Waiting, Call Forward & Speed Dial 8   | \$12.75 (I)  | \$23.38 (I)     |
|    | Call Forward, Speed Dial 8 & 3-Way Calling  | \$ 9.43 (I)  | \$16.63 (I)     |
|    | Call Waiting, 3-Way Calling & Speed Dial 8  | \$13.52 (I)  | \$23.98 (I)     |
|    | Call Waiting, Call Forward, 3-Way Calling & | • •          | .,              |
|    | Speed Dial 8                                | \$17.67 (I)  | \$32.15 (I)     |
|    | Unlimited Repeat Dial & Call Return         | \$ 4.95 (I)  | \$ 4.95 (I)     |
|    |   |              |                 |

# 6. STAND ALONE FEATURES, Cont'd

## 3. Feature Combinations, Cont'd

|  | Residential | <b>Business</b> |
|--|-------------|-----------------|
| Caller ID & Call Return                    | \$9.05 (I)  | \$ 9.05 (I)     |
| Caller ID & Repeat Dial                    | \$9.05 (I)  | \$ 9.05 (I)     |
| Caller ID, Call Return & Repeat Dial       | \$12.20 (I) | \$ 13.33 (I)    |
| Caller ID Deluxe & Call Return             | \$10.15 (I) | \$ 10.15 (I)    |
| Caller ID Deluxe & Repeat Dial             | \$10.15 (I) | \$ 10.15 (I)    |
| Caller ID, Call Return & Repeat Dial       | \$12.61 (I) | \$ 12.61 (I)    |
| Call Waiting ID & Call Return              | \$10.15 (I) | \$ 10.15 (I)    |
| Call Waiting ID & Repeat Dial              | \$10.15 (I) | \$ 10.15 (I)    |
| Call Waiting ID, Call Return & Repeat Dial | \$12.61 (I) | \$ 12.61 (I)    |

## 7. BUSY LINE VERIFICATION AND BUSY LINE INTERRUPT

| Busy Line Verification (per request) | \$2.04 ( | (I) |
|--------------------------------------|----------|-----|
| Busy Line Interrupt (per request)    | \$2.64 ( | (I) |

## 8. DIRECTORY LISTING SERVICES

Additional Directory Listing Services Charges:

1. Non-recurring Charges

|               | <u>Residential</u> | Business |
|---------------|--------------------|----------|
| Non-published | \$10.50            | \$36.00  |

# 2. Monthly Recurring Charges

|                             | <u>Residential</u> | <u>Business</u> |
|-----------------------------|--------------------|-----------------|
| Non-published Listing       | \$8.20 (I)         | \$8.20 (I)      |
| Non-listed Number           | \$6.05 (I)         | \$6.05 (I)      |
| Additional Listing          | \$3.87 (I)         |                 |
| Two Line additional Listing | \$3.87 (I)         |                 |

## 9. LOCAL NUMBER PORTABILITY SURCHARGES

# 1. Monthly Recurring Charges

| Residential, per line                   | \$0.23 |
|---|--------|
| Business, per line                      | \$0.23 |
| PRI T-1 (voice), per T-1                | \$1.15 |
| T-1 (voice), per T-1                    | \$1.15 |
| Trunks, per trunk                       | \$2.07 |
| Resold Centrex, per line                | \$0.23 |
| Broadspeed Voice T-1, Per voice channel | \$0.23 |

## 10. ENHANCED 9-1-1 SERVICE

Residence and Business Lines, PBX Trunks Centrex Lines. Imposed on up to and including 25 lines per customer billing account.

- Rate Per Line \$0.75 (I)

Issued: September 30, 2015

Effective: October 1, 2015

Issued by: Steve Bogdan

Manager Regulatory Compliance

**(C)** 

### **RATES AND CHARGES**

### 11. SWITCHED ACCESS SERVICE

| - Access Order Cancellation Fee                      | \$200.00                   |              |
|--|----------------------------|--------------|
| - Switched Access Service                            |                            |              |
| Originating, Per MOU                                 |                            |              |
| Non-8YY Traffic                                      | \$0.029687                 | ( <b>C</b> ) |
| 8YY Traffic Tandem Switched Transport*               | \$0.0010000 ( <b>R</b> )   |              |
| Local Switching                                      | ψο.σσ1σσσσ ( <b>κ</b> )    |              |
| July 1, 2021 – June 30, 202                          |                            | j            |
| July 1, 2022 – June 30, 202                          |                            | ļ            |
| On and after July 1, 2023<br>Shared End Office Trunk | \$0.000000 ( <b>R</b> )    |              |
| July 1, 2021 – June 30, 202                          | 2 \$0.0015950 ( <b>R</b> ) |              |
| July 1, 2022 – June 30, 202                          |                            | i            |
| On and after July 1, 2023                            | \$0.0000000 ( <b>R</b> )   | ( <b>C</b> ) |
| Terminating, Per MOU                                 |                            |              |
| Tandem Switched Transport Termin                     | nating                     |              |
| To Company End Office                                | -                          |              |
| - Tandem Transport, Fixed                            | \$0.00000                  |              |
| - Tandem Transport, Per M                            |                            |              |
| Tandem Switched Transport Termin<br>To Third Party   | nating                     |              |
| - Tandem Transport, Fixed                            | \$0.00000                  |              |
| - Tandem Transport, Per M                            | ile \$0.00003              |              |
| Tandem Switching Terminating to                      | Фо ооодоо                  |              |
| Company End Office Tandem Switching Terminating to   | \$0.000700                 |              |
| Tandem Switching Terminating to Third Party          | \$0.001600                 |              |
| Local Switching                                      | \$0.00000                  |              |
| Shared End Office Trunk                              | \$0.000695                 |              |
| - 800 Data Base Access Service                       |                            |              |
| - Per Query  |                            |              |
| July 1, 2021 – June 30, 202                          |                            | <b>(C)</b>   |
| July 1, 2022 – June 30, 202                          |                            |              |
| On and after July 1, 2023                            | \$0.0002000 ( <b>R</b> )   | ( <b>C</b> ) |
|  |                            |              |

Some material previously located on this sheet is now located on Original Sheet 38.1

Rate includes tandem switching and transport.

Issued: June 1, 2021 Issued by: Senior Regulatory Counsel

Effective: July 1, 2021

| 12. | RECIPROCAL COMPENSATION  |   | ( <b>M</b> )      |
|-----|--|---|-------------------|
| 13. | - Day - Evening - Night  RESALE, ON NET, OFF NET, MIXE                       | Per Minute<br>\$0.002810<br>\$0.003860<br>\$0.001341<br>D ACCOUNT CLASSIFICATIONS |                   |
|     | Monthly Recurring Charge   |   |                   |
|     | On Net, per line<br>Off Net, per line<br>Mixed, per line<br>Resale, per line | \$3.90<br>\$9.75<br>\$9.75<br>\$12.75   | <br> <br> <br>(M) |

Some material now located on this sheet was previously located on 12<sup>th</sup> Revised Sheet 38

Issued: June 1, 2021 Issued by: Senior Regulatory Counsel

Effective: July 1, 2021

#### 14. INTRALATA PRIVATE LINE SERVICE

|                            | One Year       | Two Year       | Three Year     |
|----------------------------|----------------|----------------|----------------|
|                            | <u>Term</u>    | <u>Term</u>    | <u>Term</u>    |
| <u>DS1</u>                 |                |                |                |
| Local Distribution Channel |                |                |                |
| - Channel Termination      | \$797.27 (I)   | \$664.17 (I)   | \$597.62 (I)   |
| - Fixed                    | \$59.90 (I)    | \$59.90 (I)    | \$59.90 (I)    |
| - Per Mile                 | \$26.62 (I)    | \$26.62 (I)    | \$26.62 (I)    |
| Interoffice Channel        |                |                |                |
| - Per Mile                 | \$26.62 (I)    | \$26.62 (I)    | \$26.62 (I)    |
| DS3                        |                |                |                |
| Local Distribution Channel |                |                |                |
| - Channel Termination      | \$3,726.80 (I) | \$3,726.80 (I) | \$3,327.50 (I) |
| - Fixed                    | \$1,397.55 (I) | \$1,397.80 (I) | \$1,264.45 (I) |
| - Per Mile                 | \$239.58 (I)   | \$226.27 (I)   | \$212.96 (I)   |
| Interoffice Channel        |                |                |                |
| - Per Mile                 | \$239.58 (I)   | \$226.27 (I)   | \$212.96 (I)   |

#### 15. MAINTENANCE VISIT CHARGES

Normal Business Hours (Monday – Friday 8:00 am – 5:00 pm)

\$300.00 per hour. Customer billed minimum of one hour and half hour increments thereafter. Charges are per technician, plus materials.

### **Outside Normal Business Hours**

\$400.00 per hour. Customer billed minimum of one hour and half hour increments thereafter. Charges are per technician, plus materials.

#### 16. LATE PAYMENTS

A Collection Fee in addition to the Late Payment Charge of one and one half percent (1.5%) of the unpaid balance will be applied to the accounts of business subscribers with any unpaid balance when the previous month's bill has not been paid in full prior to the next billing date.

| Unpaid Balance     | Collection Fee |
|--------------------|----------------|
| \$0 - \$50         | \$10.00        |
| \$50.01 - \$150    | \$12.50        |
| \$150.01 - \$350   | \$15.00        |
| \$350.01 - \$500   | \$20.00        |
| \$500.01 - \$1000  | \$25.00        |
| \$1000.01 - \$3000 | \$30.00        |
| \$3000.01 - \$5000 | \$40.00        |
| Over \$5000        | \$55.00        |

#### 17. CONVENIENCE FEE

In the event a business Customer makes a one-time or recurring payment using a credit card, a Convenience Fee Charge may apply. Any payments for a deposit or advance payment to establish new service are excluded from the Convenience Fee Charge. This charge does not apply to residential Customers or to business Customers that make payment using their financial institution's bill payment service, Customers with negotiated contracts that do not allow the assessment of this fee, or Customers without a computer. This fee will be assessed at the point of payment and will not appear on the Customer's invoice.

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Issued: October 29, 2019

Effective: November 1, 2019

Issued by: Senior Regulatory Counsel 4001 Rodney Parham Road Little Rock, AR 72212