

**Valor Telecommunications  
of Texas, LP**

**dba  
Windstream Communications Southwest**

**New Mexico  
General Exchange Tariff**

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SYMBOLS

GENERAL

The following symbols will be utilized for all changes of material within the General Exchange Tariff.

- (I) Increase in Rate
- (N) New Rate, Regulation or Text
- (R) Reduction in Rate
- (C) Change in Regulation
- (T) Text Change, but no change in Rate or Regulation
- (D) Discontinued Rate, Regulation or Text
- (M) Moved Rate, Regulation or Text from one page to another with no change in Rate, Regulation or Text.
- (E) Correction
- (S) Reissued Material

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RULES AND REGULATIONS

A. APPLICATION OF TARIFF

This tariff contains regulations and charges applicable to the provision of intraexchange intrastate service and facilities within its operating territory in the state of New Mexico by Valor Telecommunications of New Mexico, LLC, dba Windstream Communications Southwest, hereinafter referred to as Windstream, the utility, or the Telephone Company. The regulations specified herein are in addition to the regulations contained in other sections of this tariff.

1. Concurrence by Windstream Communications Southwest.

Windstream Communications Southwest's provision of Intraexchange Services for its New Mexico Local Exchange Customers does not concur in any other Telephone Company's tariffs.

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RULES AND REGULATIONS

B. CUSTOMERS' REQUIREMENTS FOR SERVICE

1. Advance Payments

When making application for service, the applicant may be required to pay at the time application is accepted, the service charge and/or construction charge, if applicable, and the first month's charges for exchange service. The amount of the advance payment will be credited to the customer's account and applied to any indebtedness. In addition, an applicant may be required to make a deposit to protect the Telephone Company from unpaid bills. (See Deposits.)

No advance payment will normally be required of existing customers applying for additional telephone service. Provided they have established credit and no history of delinquent payment or other circumstances that may indicate an advanced payment should be made for the additional service.

2. Application for Service

Application for service, or requests from customers for additional service, or changes in the grade or class of service become contracts when received by the Telephone Company and are subject to the minimum contract term. The Telephone Company reserves the right to require application for service made in writing on forms supplied by the Telephone Company. Unless otherwise specified in other sections of this tariff, the minimum contract period is one month.

Any change in rates, rules, or regulations lawfully made effective by the Telephone Company shall, to that extent, act as a modification of all contracts without further notice.

Each applicant for telephone service may be required to sign an application for the service desired, on a form provided by the utility, as a condition precedent to the initial establishment of service.

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RULES AND REGULATIONS

B. CUSTOMERS' REQUIREMENTS FOR SERVICE (Continued)

2. Application for Service (Continued)

The application form will generally request such information as the utility may reasonably require to establish the customer's credit, render bills and provision services as set forth in the tariff.

The utility may accept an oral or written application from a customer for additions to or changes in the present service.

Any application is merely a request for service and does not in itself bind the utility to furnish the service except under reasonable conditions as set forth in the tariff schedules.

A 4-month deferred payment schedule will be established for the charges for initiation of local telephone service at the customer's option. The Company shall inform each customer of the availability of the 4-month deferred payment schedule.

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RULES AND REGULATIONS

B. CUSTOMERS' REQUIREMENTS FOR SERVICE (Continued)

3. Order of Precedence for Establishing Service

Applications for service in a particular exchange will be completed in accordance with the chronological order of their receipt depending upon the availability of facilities. Where facilities are limited, the following order of precedence shall apply.

The emergency provisioning and restoration of facilities shall be in accordance with Part 64, Subpart D, Paragraph 64.401, of the FCC's Rules and Regulations, which specifies the priority system for such activities. Section 28 describes the service arrangement.

Applicants who have been subscribers at a different address within a one-month period of date of application.

Application for new business service shall be given priority over applications for residence service which have been held for a period of less than two months.

All others.

4. Preemption of Service

In certain instances, i.e., when spare facilities and/or equipment are not available, it may be necessary to preempt existing services to provision or restore National Security Emergency Preparedness (NSEP) services. (See Section 10, Telecommunications Service Priority (TSP) System). If, in its best judgment, the Telephone Company deems it necessary to preempt, then the Telephone Company will ensure that:

- a. A sufficient number of public switched services are available for public use if preemption of such services is necessary to provision or restore NSEP Service.
- b. The service(s) preempted have a lower or do not contain NSEP assigned priority levels.
- c. A reasonable effort is made to notify the preempted service customer of the action to be taken.
- d. A credit allowance for any preempted service shall be made in accordance with the provisions set forth in this tariff.

RULES AND REGULATIONS

B. CUSTOMERS' REQUIREMENTS FOR SERVICE (Continued)

5. Cancellation of Application

An application for service cancelled by the applicant or by the utility prior to the establishment of the service applied for its subject to the following conditions:

a. Cancelled by Applicant

If cancellation of an application for service is requested by the applicant prior to the time service is connected the application will be cancelled by the utility and the utility will collect all charges applicable to any service actually installed at the time of the requested cancellation, or such other amounts as may be specifically provided for by written contract previously made in accordance with the tariff schedules.

Installation or special construction is considered to have started when the Telephone Company incurs any expense in connection with or in preparation therefore which would not otherwise have been incurred.

If cancellation of an application for service is requested by the applicant subsequent to the time service is connected, such cancellation will be considered as an order to discontinue service, and the utility will collect all charges applicable to the connection of service. The minimum requirements of the rate schedule under which service is furnished will apply.

Where special construction has been started prior to the cancellation, a charge equal to the costs incurred in the special construction, less net salvage, applies. In determining the charge, cancelled service is treated as discontinued as of the date on which it was to have been placed in service.

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RULES AND REGULATIONS

B. CUSTOMERS' REQUIREMENTS FOR SERVICE (Continued)

5. Cancellation of Application (Continued)

b. Cancelled by the Utility

The Telephone Company, by written notice to the customer, may immediately cancel the application for or discontinue service without incurring any liability for any of the following reasons:

If applicant refuses to comply with the requirements set forth in the utility's tariff schedules prior to the establishment of service, the utility may cancel the application, in which case any amounts collected from the applicant will be refunded.

Responsibility for Payment of Bills

The customer for telephone service is held responsible for the payment of all exchange, toll and other charges properly applicable to his service in accordance with the tariff schedules.

Service not to be Immediately Used

The utility may refuse the installation of service that is not to be used within a reasonable period after installation.

Prohibition

The Telephone Company is prohibited from furnishing service by order of a court or other government authority having jurisdiction.

6. Application of Business Rates

Business or residence classification of customer service (as distinguished from public and semipublic telephone service) is determined by the character of use to be made of the service.

Service is classified as business service and business rates apply where the use is primarily or substantially of a business, professional, institutional, or otherwise occupational nature, or where the service or any part thereof is furnished at a business location. Where the telephone number is used in connection with business, professional, institutional or occupational advertising or other promotional media, business rates will apply, except when a residence telephone number is advertised as an alternate call number in connection with a business telephone number.

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RULES AND REGULATIONS

B. CUSTOMERS' REQUIREMENTS FOR SERVICE (Continued)

6. Application of Business Rates (Continued)

Business Rates Apply at the Following Locations:

- a. In offices, stores, shops, factories, and all other places of a strictly business nature.
- b. In boarding houses, offices or hotels, halls, and offices of apartment buildings; quarters occupied by clubs; public, private or parochial schools or colleges; hospitals; libraries; and other similar institutions where the principal usage indicated is for administrative purposes. In churches except when the telephone is located in the pastor's study and not accessible for public use.
- c. At residence locations when the customer has no regular business telephone, and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residential nature. This fact might be indicated by advertising, either by business cards, newspapers, handbills, billboards, circulars, motion picture screens, radio, television, or other advertising matter, such as on vehicles, etc.; also, when such business use is not such as commonly arises and passes over residence telephones during the intervals when, in compliance with the law or established custom, business places are ordinarily closed.
- d. Where the place of business and the residence of a customer are on the same premises and no telephone is installed in the place of business, the business rate shall be charged for the telephone installed in the residence.
- e. At residence locations, when an additional telephone or extension bell is located in a shop, office, or other place of business.
- f. In any location where such location and expected usage of the service indicates a business, trade, or profession or business use.

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RULES AND REGULATIONS

B. CUSTOMERS' REQUIREMENTS FOR SERVICE (Continued)

7. Application of Residence Rates

Service is classified as residence service and residence rates apply where the use is primarily or substantially of a social or domestic nature and the business use, if any, is incidental.

Residence rates apply at the following locations:

- a. In private residences where business listings are not provided.
- b. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the use of the family unit, and which are not advertised as business telephones.
- c. In the place of residence of a clergyman, or the clergyman's study where the telephone is not accessible for public use.
- d. In quarters occupied by lodges, clubs and civic organizations where there is only an occasional use for the service, where the principle use is not for administrative purposes and the telephone is not available for use by the general public.
- e. In fire department dormitories or sleeping quarters where the telephone number is not published and the telephone is not available for use by the general public.

When it is determined that a customer to residence service is using the service in such a manner that it should be reclassified as business service under the above provisions, the utility will discontinue the service of such customer in the event he refuses to permit his/her service to be classified as business service and pay applicable business rates.

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RULES AND REGULATIONS

B. CUSTOMERS' REQUIREMENTS FOR SERVICE (Continued)

8. Obligation to Provide Service

The utility's obligation to furnish service is dependent upon its ability to secure and retain without unreasonable expense suitable facilities and rights for the construction and maintenance of such facilities.

9. Establishment of Credit

Each applicant for telephone service will be required to establish credit, which will be deemed established upon qualifying under any one of the following:

Applicant is a customer of the utility for a similar class of service and has paid all bills for service without having been temporarily or permanently discontinued for nonpayment thereof for a period of twelve consecutive months immediately prior to the date of the present application.

Applicant has been a customer of the utility or any other telephone utility in the last two years and during the last twelve consecutive months that service was provided has paid all bills for such service, without having been disconnected for nonpayment thereof.

Applicant is the owner of the premises upon which the utility is requested to furnish service, or is the owner of other local real estate. In the case of business service, real estate must be business property.

Applicant for residence service has been continuously employed by his/her present employer (including military) for a period of two years or more, or is retired on pension.

Applicant furnishes a guarantor satisfactory to the utility to secure payment of bills of applicant for telephone service requested in the application.

Applicant's credit is otherwise established to the satisfaction of the utility.

Applicant makes the deposit prescribed in this Rule.

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RULES AND REGULATIONS

B. CUSTOMERS' REQUIREMENTS FOR SERVICE (Continued)

10. Reestablishment of Credit

A customer whose service has been discontinued for nonpayment of bills will be required to pay any unpaid balance due the utility for the premises for which service is to be restored, and will be required to pay service connection charges as set forth under service connection charges and to reestablish credit by making the deposit prescribed in this Rule, before service is restored.

An applicant who previously has been a customer of the utility and during the last twelve months of the prior service has had service discontinued for nonpayment of bills will be required to pay any unpaid balance due the utility, and will be required to reestablish credit by making the deposit prescribed in this Rule.

A customer may be required to reestablish credit under provisions set forth herein or by making a deposit in accordance with this Rule if the conditions of service or basis on which credit was originally established have materially changed.

11. Deposits

The Company may require a deposit from a customer for service at the time of application for service. The deposit made by the customer with the Company at the time of application for service shall not constitute an advance payment to cover service bills, but for all purposes it is to be considered as security for the payment of monthly bills or other proper charges. The deposit shall not be more than one month's local exchange charges and /or two months' estimated toll charges

The Company shall not require a deposit of a residential customer who has received the same or similar type of classification of service for twelve (12) consecutive months and service was not terminated for nonpayment, nor was payment late more than twice, nor was a check for payment dishonored. The customer's twelve (12) month service period must have been within (18) months prior to the application for new service.

The deposit, as required by Section 62-13-13 NMSA 1978, will bear simple interest at a rate equal to the federal five-year treasury note rate as reported on the first day of the calendar year by the federal reserve board of governors and will be payable on the actual amount of the deposit with the utility and will appear as a credit once each year on the regular monthly bill.

The terms and conditions regarding deposits apply only to end user customers where Windstream is the Local Service Provider. These terms and conditions do not apply to customers with interconnection agreements. The terms and conditions of the respective interconnection agreement will govern the deposit requirements for these customers.

Service may be discontinued for failure of the customer to furnish a suitable deposit, if requested by the Company, within five (5) days after the Company has served or mailed notice to the customer requesting such deposit.

The Company may return the deposit to the customer when it is deemed that the customer has established satisfactory credit with the Company.

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RULES AND REGULATIONS

B. CUSTOMERS' REQUIREMENTS FOR SERVICE (Continued)

11. Deposits (Continued)

The fact that a deposit has been made in no way relieves the customer from complying with Telephone Company regulations as to the payment of bill or temporary suspension or termination of contract for nonpayment of bills.

Upon discontinuance of telephone service, the utility will refund, with interest, the customer's deposit or the balance in excess of unpaid bills for that service and the customer will be so advised.

No interest will be paid if service is discontinued for nonpayment of bills, or if deposit is held less than one year.

12. Maintenance of Credit

A present customer whose service has been discontinued will be required to pay any unpaid balance due the utility for the premises which service is to be restored and may be required to post a deposit as a condition of continued service if:

- 1) Undisputed charges have become delinquent (delinquent meaning a payment not received on or before the due date as posted on the bill) in two (2) out of the last twelve (12) billing periods; or
- 2) The customer has had service discontinued during the past twelve (12) months for nonpayment of bills; or
- 3) The customer has presented a check subsequently dishonored; or
- 4) The conditions of service or basis on which credit was originally established have materially changed.

13. Deposit not to Affect Regular Collection Practices

That fact that a deposit has been made shall in no way relieve the applicant or subscriber from complying with the Telephone Company's regulations as to advance payments and the prompt payment of bills on presentation; nor constitute a waiver or modification of the regular practices of the Telephone Company providing for the discontinuance of service for nonpayment of any sums due the Telephone Company for services rendered. The Company may discontinue service to any subscriber failing to pay current bills without regard to the fact that such subscriber has made a deposit with the Company to secure payment of such bills or has furnished the Company with a guarantee in writing of such bills.

14. Reconnection Charge

When service to any customer has been disconnected for non-payment or failure to secure a suitable deposit, upon reconnection, the Company shall be authorized to make a reconnection charge prescribed in its approved tariffs.

RULES AND REGULATIONS

B. CUSTOMERS' REQUIREMENTS FOR SERVICE (Continued)

15. Notices

a. Notice to Customers

Notices from the utility to a customer normally will be given in writing, either delivered to him or mailed to his/her address.

In emergencies the utility may resort to verbal notices given by telephone or by personal contact.

b. Notices from Customers

Notices from a customer to the utility may be given verbally by him or his/her authorized agent at the utility's office, or by written communications mailed thereto.

The customer agrees to notify the Telephone Company promptly whenever alterations or new construction on premises owned or leased by him/her will necessitate changes in the Telephone Company's facilities; and the customer agrees to pay the Telephone Company's current charges, if any, for such changes.

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Vice President  
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RULES AND REGULATIONS

B. CUSTOMERS' REQUIREMENTS FOR SERVICE (Continued)

16. Billing and Payment of Bills

The customer is responsible for payment of all charges for services furnished the customers including charges for services originated and/or charges accepted at the customers telephone.

The due date of the bill for telephone service shall not be less than fifteen (15) days after issuance. A bill for telephone service is delinquent if unpaid by the due date. The postmark, if any, on the envelope of the bill, or an issuance date on the bill if there is no postmark on the envelope, shall constitute proof date of issuance. If the due date falls on a holiday or weekend, the due date for payment purposes shall be the next workday after the due date.

All delinquent bills for which payment has not been received within fifteen (15) days shall be subject to the provisions of the utility's collection procedures, which could result in a discontinuance of service.

A Late Payment Charge of 2.9 percent applies to each customer's bill when the previous month's bill has not been paid in full, leaving an unpaid balance carried forward. The 2.9 percent charge is applied to the total unpaid amount carried forward and is included in the total amount due on the current bill.

All payments shall be made at or mailed to the office of the utility or to the utility's duly authorized representative.

Failure to receive bills or notices which have been properly placed in the United States mail shall not prevent such bills from becoming delinquent nor relieve the customer of his obligations therein.

Unless otherwise specified in this tariff, all charges for exchange service, equipment and facilities, exclusive of charge for local messages in excess of the monthly allowance and toll messages, are payable monthly in advance. Charges for local messages in excess of the monthly allowance and toll messages are payable monthly except that the utility reserves the right to require payment of such charges at more frequent intervals.



Little Rock, AR 72212

RULES AND REGULATIONS

B. CUSTOMERS' REQUIREMENTS FOR SERVICE (Continued)

16. Billing and Payment of Bills (Continued)

In the event a customer is indebted to the utility for charges and services rendered at a prior time of any nature or for service at more than one number or location, and the customer does not pay the charges or satisfy such indebtedness, the utility may charge and bill such indebtedness against the account of the customer's present service or to the account of either service in cases where more than one number or location is being served.

In the event that payment from a customer is less than the total amount of all charges owing to the utility and the customer does not specifically designate the manner in which he/she wishes to apply said payment, then the utility may apply all or any part of the payments received to such accounts or indebtedness in any manner that the utility desires.

17. Returned Check Charge

If a check for payment of a purchase or a bill for telephone service is returned to the utility by the bank, for any reason, the returned check charge as established in Section 5 and 101, Service Charges and Rates and Charges Price List, will apply per check and will be added to the amount due.

If telephone service is disconnected for nonpayment as a result of a returned check, in addition to the amount of the check the reconnection charge and the check charge, as shown in the applicable schedule, will apply. A deposit may also be required. All charges must be paid before service will be reconnected.

If a check received as a deposit or advance payment to establish service is returned, establishment of service will be denied until the amount of the returned check and the check charge is paid, or, if already connected, will be discontinued until the charges and amounts are paid.

Should a check for payment of a discontinued account be returned, the amount of the check and the check charge must be paid. No new service will be established until the amount and charge is paid.

Little Rock, AR 72212

RULES AND REGULATIONS

B. CUSTOMERS' REQUIREMENTS FOR SERVICE (Continued)

18. Disputed Bills

In the event of dispute between the customer and the Telephone Company, the customer shall notify the Telephone Company of a dispute within 120 days of the bill date and provide the customer's name, telephone number, the disputed amount and the reason for the dispute, to enable the Telephone Company to reconcile the dispute. The customer shall promptly provide the Telephone Company with any additional information that may be required in order to properly resolve the dispute.

The Telephone Company will promptly investigate and attempt to resolve the billing dispute within 10 working days from the date on which the customer notifies the Company of such dispute, or within 10 working days from the date the customer furnishes documentation to support its claim, whichever is the later date. The Company shall within 10 days of a customer's notice furnish the customer with the result of the investigation including requested documentation necessary to support the customer's claim.

In the event that the complaint is not reconciled, the utility or the customer may make application to the Commission for review of the complaint. The utility will maintain a record of all complaints and the results thereof for six months.

19. Discontinuance of Service

Service could be discontinued for any of the following reasons:

Nonpayment of Bills

This applies to all classes, types and grades of exchange and toll service.

RULES AND REGULATIONS

B. CUSTOMERS' REQUIREMENTS FOR SERVICE (Continued)

19. Discontinuance of Service (Continued)

Service to a particular premises, separately served and billed, may be temporarily or permanently discontinued for the nonpayment of a bill for the service furnished, provided the bill therefore has not been paid within the period specified on the bill and the utility informs the customer with a written 5-day notice.

If a customer has a total bill of \$2,000 or more, excluding any disputed amounts, and unless satisfactory payment arrangements have been made and the bill has not been paid in full by the due and payable date, the utility will provide 15 days written notice and will temporarily disconnect the service.

When the telephone service to the public is impaired by a customer's use of telephone service, the Telephone Company shall have the right require the customer to contract for additional service and facilities adequate to serve the customer's requirements, or with proper notice, discontinue the service of the customer in question.

The Telephone Company may disconnect, without advance notice, the telephone service used by a customer in connection with a plan or contrivance to secure a large volume of telephone calls to be directed to such customer or the telephone of any designated customer at or about the same time, resulting in preventing, obstructing or delaying the telephone service of others.

Separate households in the same building or in different buildings on the same premises, except for hotels, motels or apartments with PBX service, are required to have main exchange access arrangement service.

Customers will be provided written notice stating the reason for the discontinuance within a reasonable time after the suspension or termination of customer's service.

Fraud

The utility shall have the right to refuse or to discontinue telephone service if the acts of the customer or the conditions upon his/her premises are such as to indicate intention to defraud the utility.

Customer's Request for Service Discontinuance

A customer may have his/her telephone service discontinued by giving notice of his/her desire not less than two days before its effective date. The utility will hold the customer responsible for payment of all bills for service furnished until the date specified by the customer.

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RULES AND REGULATIONS

B. CUSTOMERS' REQUIREMENTS FOR SERVICE (Continued)

20. Grounds for Refusal of Service

The Telephone Company may refuse to furnish or deny telephone service to any person who, over the facilities furnished by the Telephone Company, uses or permits to be used foul, abusive, obscene, or profane language; or impersonates or permits others to impersonate any other individual with fraudulent or malicious intent; or calls or permits others to call another person or persons so frequently or at such times of the day or in any manner to harass such other person or persons or uses the service in such a manner as to interfere with the service of others or to prevent others from making or receiving calls over their telephone service.

A utility may refuse to establish service if any of the following conditions exist:

The applicant has an outstanding amount due for former utility services, and the applicant is unwilling to make arrangements with the utility for payment.

The Telephone Company may refuse to furnish or may deny telephone service to any person, firm, or corporation on whose premises is located telephone facilities which show evidence of tampering, manipulating, or use of any device whatsoever, for the purpose of obtaining service without payment of the charges.

Customer telephone service, as distinguished from public and semipublic telephone service, is furnished only for use by the customer, his/her family, employees, or persons residing in the customer's household as a member of the family unit. The Telephone Company has the right to refuse to install customer telephone service (or permit such service to remain) on the premises of a public or semipublic location or business establishment when the instrument is so located so that the public in general or patrons of the customer may make use of the service.

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RULES AND REGULATIONS

B. CUSTOMERS' REQUIREMENTS FOR SERVICE (Continued)

20. Grounds for Refusal of Service (Continued)

The utility may decline to provide service at a premises to be served for the use of a delinquent customer when an application for service has been made at a given location in the name of another party and the applicant whose account is delinquent continues to reside at the premises.

A condition exists which in the utility's judgment is unsafe or hazardous to the applicant, the general population, or the utility's personnel or facilities.

Refusal the customer has failed to meet the credit criteria for waiver of deposit requirements.

Customer is known to be in violation of the utility's tariffs filed with the Commission or of the Commission's Rules and Regulations.

Failure of the customer to furnish such funds, service, equipment, and/or rights-of-way necessary to serve the customer and which have been specified by the utility as a condition for providing service.

Service which has been disconnected for nonpayment at the premises will not be reestablished for another applicant, married or otherwise, if the delinquent customer still resides on the premises.

The service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will not be furnished if any law enforcement agency, acting within its jurisdiction, advised that such service is being used or will be used in violation of law, or if the utility receives other evidence that such service is being or will be so used.

Little Rock, AR 72212



RULES AND REGULATIONS

B. CUSTOMERS' REQUIREMENTS FOR SERVICE (Continued)

21. Restoration of Service

A customer whose service has been discontinued for nonpayment of bills will be required to pay any unpaid balance due the utility, and will be required to pay service connection charges as applicable before service is restored.

Service will be restored within a reasonable length of time during regular working hours after payment of all past-due charges, including any required deposit and a charge for restoration.

If service is not restored within two weeks after temporary denial for nonpayment, the service maybe terminated by the Telephone Company without further notice to the customer. This is a permanent disconnect. The facilities used in the service are then immediately made available for use for another service. When service has been terminated, the customer will be required to make new application for service under the provisions previously described in this tariff.

22. Supersedure

A customer may request transfer of telephone service to another party at the same location without a break in service.

An applicant who otherwise qualifies for establishment of service may supersede the service of a customer discontinuing that service when the applicant is to take service on the same premises and retain the listed telephone number where that service is being rendered provided an arrangement, acceptable to the utility, is made to pay outstanding charges against the service. All charges between the customer and the applicant will be prorated based on the effective date of the supersedure. A contract of agreement to assume unexpired directory advertising charges must be signed by the new party and bills rendered to the new party without adjustments.

23. Temporary Suspension of Service at Customers Request

See Section 4 - Vacation Service.

Little Rock, AR 72212

RULES AND REGULATIONS

C. TELEPHONE DIRECTORIES AND NUMBERS

1. Directories

The utility will furnish to its customers without charge, only such directory information as, in its opinion, is generally necessary for the efficient use of the service. The utility does not guarantee to its customers correct listings therein, although reasonable precautions are taken to prevent errors and omissions. Directories furnished without charge to customers are property of the Telephone Company, and are made available to customers only as an aid to the use of the telephone service. The Telephone Company shall have the right to make a charge for directories issued in replacement of directories lost, destroyed, defaced, or mutilated while in the possession of the custom. Other directories will be furnished at the discretion of the utility at a reasonable charge.

The utility's liability arising from errors in or omissions of directory listings shall be limited to and satisfied by a refund not exceeding the amount of the local service charges for the customer's service affected during the period covered by the directory in which the error or omission occurs.

The utility, in accepting listings as prescribed by applicants or customers, will not assume responsibility for the result of the publication of such listings in its directories, nor will the utility be a party to controversies arising between customers or others as a result of such publication.

The customer releases, indemnifies, and holds harmless the utility from any and all loss, claims, demands, suits or other action or any liability whatsoever, whether suffered, made, instituted, or asserted by the customer or by any other person, caused or claimed to have been caused directly or indirectly by the publication of such number or the disclosure or nondisclosure of said number to any persons.

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RULES AND REGULATIONS

C. TELEPHONE DIRECTORIES AND NUMBERS (Continued)

2. Telephone Numbers

The customer has no property right to the telephone number nor any right to continuance of service through any particular central office, and the utility may change the telephone number or central office designation of a customer whenever it considers it desirable in the conduct of its business.

When two or more persons who are shown as "responsible persons" on the Telephone Company records regarding a telephone number cannot agree on the disposition of that number in the event of, e.g., a divorce, partnership split, corporation dissolution, or other divisive occurrence, the Telephone Company may, in its sole discretion, take the disputed number out of service for a period of ninety (90) days or the life of the directory, whichever is longer, unless no other numbers are available to provide service to new customers. If the disputed number is taken out of service, the Telephone Company will, upon request of the customer, issue a new number at the present location of the disputed number, and service connection charges will not be assessed for this number change. Normal service connection charges will apply to the establishment of service at any other number or to any other number. If the dispute is settled prior to the disputed number being reassigned by the Telephone Company, and written proof of such settlement is presented to the Telephone Company, signed by all claimants to the dispute number, the disputed number may be reestablished, upon the payment of normal service connection charges.

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RULES AND REGULATIONS

D. TERMINATION (CONTRACT) AGREEMENTS

1. Contracts will not be required as a condition precedent to service except when:

In conjunction with the provisions of special assemblies of equipment.

The utility may require a contract for certain services for periods specified in this tariff.

A contract will take the form of a written "termination agreement" relating specifically to a customer's service requiring such written agreement. These are intended to safeguard the utility from the loss of non-recoverable costs coincident with a particular service investment.

The amount of money covered by contract (termination agreement) is computed by subtracting all nonrecurring charges from the sum of the non-recoverable costs involved with a service installation. This figure is prorated, then, by dividing it by the number of months in the specified contract period.

Service may be terminated prior to the expiration of the contract period upon notification to the utility a reasonable period in advance and upon payment of all charges due for service which has been furnished plus the contract termination charges determined by the number of months remaining in the contract period.

Where only a portion of a system is discontinued, contract termination charges apply for various items of equipment discontinued as though they were the last of their kind installed.

In the case of special equipment, such proportion of the sum of the cost of the equipment installed and the cost of removal, less the salvage value of the equipment removed, as the unexpired portion of the contract period bears to the full contract period.

Service may be terminated after the expiration of the initial contract period, upon notification to the utility a reasonable period in advance and upon payment of all charges due to the date of termination of the service. However, after listings have appeared in the directory, each directory period is considered as a separate contract period (i.e., listings are automatically included in each directory issue unless notice to the contrary is received from the customer) and termination may be arranged for only under the conditions specified above.

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RULES AND REGULATIONS

E. LIMITATION OF LIABILITY

Liability of the utility for damages arising out of mistakes, omissions, interruptions, delays, errors, or defects in any of the services or facilities furnished.

Except in case of actionable negligence, the liability of the utility for damages arising out of mistakes, omissions, interruptions, delays, errors, or defects in any of the services or facilities furnished by the utility (including exchange, toll, private line, supplemental equipment, directory and all other service) shall in no event exceed an amount equal to the pro rata charges to the customer for the period during which the services or facilities are affected by the mistake, omission, interruption, delay, error, or defect provided; however, that where any mistake, omission, interruption, delay, error, or defect in any one service or facility affects or diminishes the value of any other service, said liability shall include such diminution, but in no event shall the liability exceed the total amount of charges to the customer for all services or facilities for the period affected by the mistake, omission, interruption, delay, error, or defect, except in some cases where Service Performance Guarantee apply (See Section 10).

1. Interruptions of Service

a. Credit Allowance

This credit will be applicable to all services except as referenced under part b following, Credit Allowance Conditions. Upon request of the customer, the utility will allow customers credit in all cases where the utility's facilities are "out of service", except when the "out of service" is due to the fault of the customer or to a temporary discontinuance for nonpayment of a bill, for periods of one day or more from the time the fact was reported by the customer or detected by the utility, of an amount equal to the total fixed monthly charge for exchange service multiplied by the ratio of the number of days "out of service" to the number of calendar days in the billing period within which the "out of service" occurs.

Little Rock, AR 72212

RULES AND REGULATIONS

E. LIMITATION OF LIABILITY (Continued)

1. Interruptions of Service (Continued)

a. Credit Allowance (Continued)

A day "out of service" will be considered to exist when outgoing service is not available for a period of twenty-four consecutive hours. When any "out of service" period continues for a period in excess of an even multiple of twenty-four consecutive hours, the total period upon which to determine the credit allowance will be taken to the next higher even twenty-four multiple. In no case will the credit allowance for any period exceed the total fixed charges for exchange service for that period.

b. Credit Allowance Conditions

The credit will not apply to "out of service" conditions resulting from the willful neglect, misuse or abuse by the customer. The credit will not apply to "out of service" conditions where the outage is in the customer's inside wire or customer's premises equipment. This credit will not apply to "out of service" conditions resulting from natural disasters, or circumstances beyond the control and knowledge of the utility. This credit also will not apply to "out of service" conditions where service has been temporarily or permanently discontinued for nonpayment of bills.

Service Performance Guarantees will apply when a commitment date for repair or installation of service is missed (See Section 10).

2. Use of Connecting Utility Facilities or Services

When suitable arrangements can be made, outside plant facilities of other utilities may be used in establishing connections to points not reached by this utility's outside plant facilities. In establishing connections with the facilities of other utilities, this utility is not responsible or liable for any action of the connecting utility.



Little Rock, AR 72212

RULES AND REGULATIONS

E. LIMITATION OF LIABILITY (Continued)

3. Defacement of Premises

The utility shall exercise due care in connection with all work done on customer's premises. No liability shall attach to the utility by reason of any defacement or damage to the customer's premises resulting from the existence of the utility's facilities on such premises or by the installation or removal thereof, unless such defacement or damage is the result of the negligence of the utility.

4. Errors in Transmitting, Receiving or Delivering Oral Messages by Telephone

The utility shall not be liable for errors in transmitting, receiving or delivering oral messages by telephone over the lines of the utility and connecting telephone utilities.

5. Data Speed Limitation

While Local Exchange Access Line Service may be used by the customer for dial-up access, the advertised speeds of the customer's modem may not be attainable with this service and are not guaranteed by the telephone company.

6. Maintenance and Repair

All ordinary expense of maintenance and repair in connection with facilities and services provided by the utility is borne by the utility unless otherwise specified in this tariff. In case of damage to or destruction of any of the utility's facilities or accessories due to the negligence or willful act of the customer and not due to ordinary wear and tear, the customer will be held responsible for the cost of restoring the equipment or facility to its original condition, or of replacing the equipment or facility destroyed.

7. Temporary Suspension for Repairs

The utility shall have the right to make necessary repairs or changes in its facilities at any time and will have the right to suspend or interrupt service temporarily for the purpose of making necessary repairs or changes in its system. When such suspension or interruption of service for an appreciable period is necessary, the utility will give the customers who may be affected reasonable notice thereof as circumstances will permit, and will prosecute the work with reasonable diligence, and, if practicable, at such times as will cause the least inconvenience to the customers. When the utility is repairing or changing its facilities, it shall take appropriate precautions to avoid unnecessary interruptions of conversations on customer's service.

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RULES AND REGULATIONS

F. TEMPORARY SERVICE

1. Establishment of Temporary Service

The utility will, if no undue service impairment to its existing customers will result therefrom, furnish temporary service or service to speculative projects under the following conditions:

The applicant shall pay, in advance or otherwise as required by the utility, the estimated cost installed plus the estimated cost of removal, less the estimated salvage of the facilities necessary for furnishing service.

The applicant shall establish credit as required in these rules, except that the deposit which may be required will be sufficient to reasonably protect the utility against the assumed risk provided such policy is applied in a uniform and nondiscriminatory manner.

2. Refunds

The amount of refund upon reclassification of a customer's service from temporary to permanent will be made on the basis of the outside plant facility charges schedule in effect at the time the customer's service is reclassified.

Total refunds shall not exceed the amount deposited and no interest shall be paid on the amount advanced.

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RULES AND REGULATIONS

G. WORK PERFORMED OUTSIDE REGULAR WORKING HOURS AND RIGHT OF ACCESS

The rates and charges specified in the various sections of this tariff contemplate that work will be performed during regular working hours and that work once begun will not be interrupted by the customer. If, at the request of the customer, work is performed outside of regular working hours, either to meet his convenience or because the time allowed is insufficient to permit completion during regular working hours or if the customer interrupts work which has begun, the customer may be required to pay any additional cost incurred.

1. Right of Access

The telephone utility's authorized employees may enter a customer's premises at all reasonable hours for any purpose reasonably pertinent to the furnishing of telephone service and the exercise of any and all rights secured to it by law or by the tariff schedules.

The utility may remove any or all of its property located on the customer's premises at the termination of service as provided by the tariff schedules.

Where completion of the real estate development would result in a reduction in the construction charge or in no construction charge at all, the developer may enter into a contractual agreement with the Telephone Company which will provide for a refund of all or part of the initial construction charge when the area reaches the anticipated telephone development and other terms of the contract are met. The contract will specify the estimated telephone development within the area and the time required to complete the project not to exceed five years. In accordance with the terms of the contract, the construction charge will be recomputed on the basis of regular tariff allowances and appropriate refund made to the developer.

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RULES AND REGULATIONS

G. WORK PERFORMED OUTSIDE REGULAR WORKING HOURS AND RIGHT OF ACCESS (Continued)

Special Service or Facilities

When the customer requests a service arrangement which requires the installation of special facilities or modification of standard facilities, for which provision is not otherwise made in this tariff, it will be furnished, when practicable, and rated in accordance with the Special Assemblies section of this tariff.

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RULES AND REGULATIONS

H. OUTSIDE PLANT FACILITIES AND SERVICE CONNECTIONS

1. Outside Plant Facilities

a. General

Except as otherwise provided in this tariff, the utility will, at its own expense, furnish, install and maintain all facilities necessary to serve applicants or customers in accordance with its lawful rates, rules and current construction standards.

The utility will determine the specific type of construction and route to be used in each particular case.

Pole line and buried wire extensions necessary to furnish telephone service will be made by the utility in accordance with the tariff schedule, provided dedicated streets are available, acceptable easements, and public right of way all of which in the utility's judgment can be obtained without materially excessive costs compared to the utilities average right of way costs. Outside plant facility charges applicable under Special Conditions are computed in accordance with the regular rates and procedures set forth in the tariff schedules and the payment of such charges gives the customers no ownership or control of the extension.

All outside plant facilities will be owned and maintained by the utility.

Except as otherwise provided, the utility may permit the customer to furnish the outside plant facilities in accordance with the construction standards of the utility in lieu of outside plant facility charges, but in all such cases upon acceptance by the utility the ownership of the facilities shall be vested in the utility.

Contracts to provide service where customers request a Special Construction or outside plant facilities must be augmented in excess of 1/2 mile, may be required by the utility as a condition incident to the establishment of service, for a period not to exceed three years. (See Section 5, SERVICE CHARGES, Charges Applicable Under Special Conditions.)

Where Telephone Company facilities are extended into new areas of real estate development which, in the opinion of the Telephone Company, are of a promotional or speculative nature, construction charges equal to all or a portion of the cost of such construction will be assessed, the amount depending upon the circumstances in each case. (See Section 5, Charges Applicable Under Special Conditions.)

Little Rock, AR 72212

RULES AND REGULATIONS

I. CONNECTION OF SERVICE AND FACILITIES ON PREMISES OF CUSTOMER

1. Ownership and Use of Facilities on Customer's Premises

The customer will be held responsible for any loss, damage or alteration to facilities furnished by the utility on his premises, unless such loss or damage is due to cause beyond his control.

The customer shall permit employees of the Telephone Company to enter his premises at any reasonable hour for the purpose of installing, inspecting, maintaining, or repairing company facilities; making collections from coin boxes, or upon termination of the service, removing such facilities.

Should the Telephone Company determine that, in order to provide telephone service to the customer at the customer's premises, access to A/C power is required, the customer will provide a power source that meets the Telephone Company's specifications prior to service being installed and at no expense to the Telephone Company.

(N)  
|  
(N)

The Telephone Company undertakes to maintain and repair the facilities which it furnishes to customers. The customer is assessed the actual cost of facilities, or lines destroyed due to malicious, willful and negligent damage and loss due to theft. If facilities are rearranged, disconnected or removed, the Telephone Company shall have the right to make a charge sufficient to recover any losses experienced as a result of such unauthorized tampering. Any work done by the Telephone Company as a result of rearrangements, disconnect or removal of wire by other than the Telephone Company will be billed at the appropriate charges specified in the Service Charge section of this tariff. The customer may be billed based upon the applicable service charge contained in the service charge section of this tariff for each service call to the customer's premises where off-hook condition is found.

Except as provided herein and in the tariff schedules, no apparatus or device not in compliance with the Federal Communications Commission's Rules, Regulations and Decisions shall be attached to or used in connection with telephone facilities provided by the utility. The utility shall have the right to disconnect the service during the continuance of such attachment or connection.

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RULES AND REGULATIONS

I. CONNECTION OF SERVICE AND FACILITIES ON PREMISES OF CUSTOMER (Continued)

2. Customer Premises Equipment, Wire and Cable Provided by the Customer

When the customer provides multiline customer premises wire and cable (CPWC), the Telephone Company will not be liable for damages to property, bodily injury, and loss of life caused by the customer's acts, or those of anyone acting on his behalf, while the customer is installing or maintaining customer-provided CPWC. Additionally, the customer is responsible for any loss of telephone service or damage to telephone company-owned facilities caused by customer-provided CPWC. The Telephone Company will own and maintain and is responsible for provision of network services up to and including the multi-line jack or its equivalent (entrance facility, which includes protector or its equivalent, multiline access cable, which includes the multi-line jack or its equivalent).

a. Impairment of Service Due to Customer-Connected Equipment (CPE)

Customers will be billed the charge specified in Section 5 for each service call to the customer's premises when service is impaired due to the connection of customer-provided equipment or facilities.

b. Hybrid Systems

The method in which the hybrid system is arranged for operation determines if it is a PABX or Key System. The following guidelines are used when determining if key line rates or trunk rates apply:

If the customer has the ability to manually and individually select a specific central office trunk or line by either dialing or pulsing a preprogrammed digit or by pressing a button such as on a K6 instrument, then the "Key Line" rates will be applied for network access purposes.

If the customer dials or pulses a digit, e.g., "9" or pushes a trunk selection button and the system selects a trunk from the system group of trunks, then the system is performing a switching function and the "PBX Trunk" rate will be applied for network access.

If the system at the option of the user has the capability of both system and specific trunk selection, then the PBX Trunk will be applied.

RULES AND REGULATIONS

I. CONNECTION OF SERVICE AND FACILITIES ON PREMISES OF CUSTOMER (Continued)

2. Customer Premises Equipment, Wire and Cable Provided by the Customer (Continued)

c. Interconnection of Customer-Provided Equipment and Facilities

Customer-provided equipment and facilities may be connected to facilities of the Telephone Company under the provisions outlined in this tariff.

This tariff does not provide for interconnection of Miscellaneous Common Carriers.

Interconnection of Miscellaneous Common Carrier Systems to the exchange and toll lines of the Company requires execution of a Miscellaneous Common Carrier Interconnection Agreement.

In all instances, including party line situations, the customer will, at his expense, be responsible for assuring that his equipment is compatible with the telephone company network. Repair visits which result from incompatibility of customer provided equipment will result in application of the appropriate service charges outlined in Section 5 of this tariff.

To minimize invasions of privacy to customers on the same party line, only CPE with the appropriate frequency selective ringer or signaling device can be used.

The quantity of CPE on a line may be limited or a customer may be forced to use ringer isolation devices to avoid interference with other parties on the line.

The Telephone Company shall not be responsible to the customer or otherwise if changes in the criteria contained in this tariff, or in any of the facilities operations or procedures of the Telephone Company render any customer-provided equipment obsolete or require modification or alteration of such equipment or otherwise affect its use or performance.

In those instances when customer provided instruments or ancillary equipment actually cause trouble which requires telephone company disconnection of service, the appropriate service charges from Section 5 of this tariff will apply.

ISSUED: September 22, 2006

EFFECTIVE: October 2, 2006

Vice President  
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RULES AND REGULATIONS

I. CONNECTION OF SERVICE AND FACILITIES ON PREMISES OF CUSTOMER (Continued)

2. Customer Premises Equipment, Wire and Cable Provided by the Customer (Continued)

d. Responsibility of the Customer

All customer-provided interconnections are subject to full compliance with all requirements of Part 68 of the FCC Rules and those contained in this tariff.

e. Violation of Tariffs

Except as set forth in the Federal Communications Commission's Rules, Regulations and Decisions, where any customer premises equipment is used in violation of any of the provisions of the tariff, the utility will take such immediate action as is necessary for the protection of its facilities and network and will promptly notify the customer of the violation. The customer shall discontinue use of the equipment or correct the violation and shall confirm in writing to the utility within 5 days following the receipt of written notice from the utility that such use has ceased or that the violation has been corrected. Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the utility within the time stated shall result in termination of the customer's services until such a time as the customer complies with the provisions of these tariffs.

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EFFECTIVE: October 2, 2006

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RULES AND REGULATIONS

I. CONNECTION OF SERVICE AND FACILITIES ON PREMISES OF CUSTOMER (Continued)

2. Customer Premises Equipment, Wire and Cable Provided by the Customer (Continued)

f. Utility Liability/Indemnification

The customer indemnifies the utility against and holds the utility harmless from any and all losses, claims, demands, causes of action, damages, costs of liability, in law or in equity, of every kind and nature whatsoever (including, without limiting the generality of the foregoing, losses, claims, demands, causes of action, damages, costs or liability for libel, slander, fraudulent or misleading advertising, invasion of the right of privacy, or infringement of copyright or patent) arising directly or indirectly from the material transmitted over its facilities or arising directly or indirectly from any act or omission of the customer or the calling party while using or attempting to use facilities furnished by the utility or arising from combining with, or using in connection with facilities of the utility, any equipment or systems of the customer.

g. Neutralizing Transformers

In the event neutralizing transformers or other protective equipment is required at customer's locations where excessive ground potential exists, the following conditions shall apply:

Charges will apply for all future installations based on special assembly of facilities per location.

The customer may purchase his own equipment to be interconnected with Telephone Company lines.

ISSUED: September 22, 2006

EFFECTIVE: October 2, 2006

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RULES AND REGULATIONS

J. CUSTOMER'S PRIVATE SERVICE NOT FOR PUBLIC USE, SHARING OR RESALE

Telephone service, other than public paystation, semipublic paystation, and customer-owned coin-operated service, is furnished for the use of the customer, his family and persons residing in his home, or his employees or representatives.

Services provided by the Telephone Company, other than Customer Premises Equipment (CPE), shall not be shared nor utilized in performing any part of the work of transmitting, delivering, or collecting any communications where any payment, direct or by means of collecting device, or consideration has been or is to be paid any part other than the Telephone Company, except as otherwise provided in this tariff.

Flat rate services are not installed on premises of a public or semipublic character in a location where the telephone would be accessible for use by the patrons of the customer or the public in general.

If it is found that the customer is permitting public use of service furnished him for his private use, the utility will thereafter provide public paystation or semipublic paystation service, except where the customer consents to the telephone being so located as to be inaccessible to the public or permits no further public use after the matter has been called to his attention. No charge will be made for the relocation of a telephone set under such circumstances. The customer may, as an alternative, provide his own coin-operated telephone service but must subscribe to a customer owned pay telephone (COPT) access line and must comply with the rules, regulations, and conditions as set forth in this tariff.

Premises wiring associated with customer premises registered communications systems must comply with the Federal Communications Commission's Rules, Regulations and Decisions.

ISSUED: September 22, 2006

EFFECTIVE: October 2, 2006

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RULES AND REGULATIONS

K. RECORDED PUBLIC ANNOUNCEMENTS ON UTILITY FACILITIES

The use of utility facilities for public announcements is subject to the following:

For purposes of identification, customers of telephone service who transmit recorded public announcements over facilities provided by the utility must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided.

Customers transmitting factual public announcements such as time, weather, stock market quotations, airline schedules and similar information are excluded from the preceding condition.

Failure to comply with the provisions of this tariff shall be cause for termination of the service.

ISSUED: September 22, 2006

EFFECTIVE: October 2, 2006

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Little Rock, AR 72212

RULES AND REGULATIONS

L. TAXES--FEDERAL, STATE AND LOCAL, CHARGES AND SURCHARGES

The Telephone Company is not required to include within its rate schedules all legally imposed federal, state and local government taxes, charges and surcharges. However, these legally-imposed taxes, charges and surcharges may be billed by the Telephone Company to its customers.

1. Telecommunications Relay Service Surcharge

A surcharge will be assessed to all local exchange access lines except local exchange customers receiving reduced rates pursuant to the Low Income Telephone Assistance Act to allow the recovery of costs associated with the operation of the Telecommunications Relay System enacted in Chapter 54 of Laws 1993 (HB 822). The amount of the surcharge will be thirty-three one-hundredths of one percent of the gross amount paid for local exchange and intrastate services.

2. Enhanced 9-1-1 Surcharge

A monthly surcharge of \$.51 will be assessed to all local access lines except local exchange customers receiving reduced rates pursuant to the Low Income Telephone Assistance Act in accordance to Chapter 45 of Laws 1993 (HB-218) effective October 1, 1993.

(C)  
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(C)

ISSUED: February 28, 2008

EFFECTIVE: March 11, 2008

Vice President  
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RULES AND REGULATIONS

M. SPECIAL PROMOTIONS

For the purpose of encouraging customers to try different telephone services, the Company may establish promotional programs wherein it may waive or reduce nonrecurring or recurring charges to introduce present or potential customers to a service not currently received by the customer.

The promotional offering will comply with state law requirements concerning rate discrimination between customers, will last no longer than ninety (90) days and will be applicable only to customers of the Company.

The Company may also offer incentives, benefits or gifts to customers to encourage the purchase or retention of any such service or product which offerings are also subject to the above conditions.

All such offers are subject to facility availability.

Each promotional offer shall be filed with the Commission no later than three (3) days before the date upon which the offer is to commence. (C)

ISSUED: December 5, 2006

EFFECTIVE: December 15, 2006

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RULES AND REGULATIONS

N. RESERVED FOR FUTURE USE

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ISSUED: April 4, 2007

EFFECTIVE: April 14, 2007

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DEFINITIONS

For the purpose of these tariff schedules, the terms and expressions listed below shall have the meanings set forth opposite them.

ACCESS LINE - (See Network Access Line.)

ACCESS POINTS - The term "Access Point(s)" denotes the "Connecting Apparatus" locations or points to which terminal equipment may be connected forming a "Connection" to the "Access Line Arrangement."

ACOUSTICAL CONNECTION - A connecting arrangement without electrical connections that permit transmission of sound between a utility-provided telephone instrument and customer-provided equipment.

ACTUAL COST - Actual cost refers to the cost of materials plus the rate per hour at the utility's construction labor rate.

AIR LINE MILE - As used in connection with air line mileage measurements in determining charges for exchange telephone service, including message unit service and message toll telephone service, means statute mile or 5,280 feet.

APPARATUS - Electrical or mechanical equipment in whole or in part provided by the utility in the provision of various services.

APPLICANT - A person making application for new or additional exchange access telephone service. A person requesting regrade of service is not considered an applicant.

AUTHORIZED USER - A person, firm or corporation (other than the customer) on whose premises a telephone, Private Branch Exchange, or Private Line Service or Channel is located and who may communicate over such channels in accordance with the terms of this tariff.

BASIC SERVICE - Essential telephone services which are not, or are not likely to be, made available to customers from or by competing alternative sources.

ISSUED: September 22, 2006

EFFECTIVE: October 2, 2006

Vice President  
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DEFINITIONS

**BAUD** - A unit of analog signaling speed. It is the reciprocal of the time duration in seconds of the shortest signal element (mark or space) within a code signal. The speed in bauds is the number of signal elements per second.

**BIT** - A unit of digital signaling speed. The speed in bits is the number of units of information per second. A bit is a contraction of the term binary digit. It is the smallest unit of information (data) a computer can process. A bit is commonly represented as a zero or one.

**BUILDING** - The term "same building" or "building" is to be interpreted to mean a structure under one roof or two or more structures which are connected by an enclosed passage way in which the wires or cables of the Telephone Company may be placed without exposure to outside electrical circuits or the weather. In no case can conduit be considered as an enclosed passage way.

**BURIED WIRE OR CABLE** - A wire or cable designed for use in underground construction and utilized in extending the utility's telephone plant.

**BUSINESS SERVICE** - Exchange service furnished to individuals engaged in business, firms, partnerships, corporations, agencies, shops, works, tenants of office buildings, and individuals practicing a profession or operating a business who have no offices other than their residences and where the use of service is principally or substantially of a business, professional or occupational nature. If the directory listing denotes the character of the service to be for business use, the rates for business service will apply.

**CCSA** - Common Control Switching Arrangement-These switching arrangements are provided on Telephone Company premises to interconnect channels for (1) private line telephone service, and (2) alternate private line telephone-data service.

**CENTRAL OFFICE** - A telephone utility's switching office unit by means of which one telephone set may be connected to another. It has a distinguishable calling code and should not be used interchangeably with "exchange".

ISSUED: September 22, 2006

EFFECTIVE: October 2, 2006

Vice President  
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DEFINITIONS

CHANGE - The term "Change" denotes the substitution, or a rearrangement of facilities or which does not involve a move of the facilities.

CHANNEL - A channel is the electrical path provided by the Telephone Company between two or more terminating points for the transmission of information or intelligence. It should not be confused with the term "Pair" and is not necessarily metallic conductors.

CIRCUIT - An outside plant facility used for the transmission of electrical energy in the furnishing of telephone and other communications service.

CLASS OF SERVICE - A designation given exchange service dependent upon the nature of its use such as business or residence services.

COMMISSION - New Mexico Public Regulation Commission.

COMPANY - The public utility named herein, Windstream Communications Southwest (Windstream). Also see Utility or Telephone Company.

CONFORMANCE NUMBER - An identifying number assigned by the Telephone Company to a particular model of Conforming Answering Device incorporating an Authorized Protective Connecting Module when that model of device is in conformance with the provisions set forth by the Telephone Company in its Technical Reference for Conforming Answering Devices.

CONNECTING ARRANGEMENT - The term "Connecting Arrangement" denotes the equipment to accomplish the direct electrical connection of customer-provided facilities with the facilities of the Telephone Company. (See Demarcation Point)

CONNECTION - The term "Connection" denotes the establishment of telephone service. A move of existing service to a different premises requires a "connection".

ISSUED: September 22, 2006

EFFECTIVE: October 2, 2006

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DEFINITIONS

CONTINUOUS PROPERTY - A property owned or leased by a customer where all portions may be served without crossing a public thoroughfare or the property of another. The property of a customer when divided by a public thoroughfare is considered to be continuous provided the customer furnishes, at his expense, a suitable underground or overhead outside plant facility connecting the property separated by the public thoroughfare.

CONTRACT - The term "Contract" refers to the service agreement between a customer and the Telephone Company under which facilities, services and/or equipment for communication between specified locations, for designated periods, and for the use of the customer and the authorized users specifically named in the contract are furnished in accordance with the provisions of the Telephone Company regulations and schedules.

COST - Wherever the words "Cost" or "Actual Cost" are used in this Tariff, they are intended to cover the cost of equipment and materials provided or used plus the cost of installation including engineering, labor, supervision, transportation, rights-of-way and other items which are chargeable to the capital accounts. This also denotes the actual expense incurred by the Telephone Company relating to the call-out of Telephone Company Personnel.

CUSTOMER - The person in whose name service is furnished as evidenced by the signature on the application or contract for that service, or in the absence of a signed instrument, by the receipt and payment of bills regularly issued in his name regardless of the identify of the actual user of the service.

CUSTOMER-PROVIDED EQUIPMENT (CPE) - Devices or apparatus and/or their associated wiring provided by a customer, also called customer-premises equipment.

CUSTOMER PREMISES WIRING - Customer premises wiring is telephone plant, including materials and labor, excluding station equipment, installed on the customer's side of the demarcation point. Customer premises wiring includes all of the wiring and jacks inside the customer's premises as well as the wiring extending from the Telephone Company-provided network interface device of the protector, if present.

ISSUED: September 22, 2006

EFFECTIVE: October 2, 2006

Vice President  
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DEFINITIONS

DATE OF PRESENTATION - The date upon which a bill or notice is mailed or delivered to the customer.

DEMARCATION POINT - The demarcation point is the point of interconnection between Telephone Company communication facilities and terminal equipment, protective apparatus or wiring at a customer's premises. The point of demarcation shall be located on the subscriber's side of the Telephone Company's network interface device, protector, or the equivalent thereof.

DIRECT CONNECTION - Connection of terminal equipment to the telephone network by means other than acoustic and/or inductive coupling, i.e., connected by electrically conductive metallic-paths.

DISCONNECT - A discontinuance of service in which the outside plant facilities used in the service are immediately made available for use for another service.

DISTRIBUTION FACILITIES - The utility's cables, wires, and associated supporting structures and appurtenances, located in dedicated streets and utility easements, designed to service more than one property and extending from the serving central office to the points of connection with service connection.

EMERGENCY - A situation which exists when serious sickness, public safety, necessity or war conditions are involved.

EXCHANGE - A telephone system consisting of one or more central office areas providing service within a specified area as shown on maps filed elsewhere in the tariff schedules.

EXCHANGE ACCESS ARRANGEMENT - A telephone facility which permits access to and from the customer's premises and the telephone exchange network point. A telephone exchange network point is also known as a serving central office.

ISSUED: September 22, 2006

EFFECTIVE: October 2, 2006

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DEFINITIONS

EXCHANGE ACCESS RATE - The monthly rate which applies to the Exchange Access Arrangement.

EXCHANGE AREA - An area shown on maps filed in tariff schedules within which the utility holds itself out to furnish exchange telephone service from one or more central offices serving that area at the exchange access rates applicable within that area.

EXCHANGE MESSAGE - A completed telephone call between telephones in the same local service area.

EXCHANGE SERVICE - Telephone service furnished within an exchange area or local service area.

EXTENDED AREA SERVICE - A service arrangement whereby customers may place calls to other specified exchanges without incurring message toll charges.

FACILITIES - The physical plant necessary in connection with providing service.

FIXED STATION - Is stationary radiotelephone equipment, located in a remote area, suitable for sending and receiving messages through a base station of the utility.

FOREIGN ATTACHMENT - Equipment or facilities not owned, furnished or authorized by the utility which are attached or connected to and used with exchange telephone facilities.

FOREIGN EXCHANGE SERVICE - Exchange service furnished by means of outside plant facilities connecting a customer's telephone with a central office in an exchange area other than the exchange area in which the customer is located, or off-premises access line service in an exchange area other than that in which the customer's service or PBX service is located.

FOREIGN SWITCHING OFFICE SERVICE - Exchange service furnished to a customer in a multi-office exchange from a central office other than the central office serving the area in which the customer is located. This service is also commonly referred to as Foreign Central Office (FCO) Service.

FOUR-WIRE CIRCUIT - Communication path using one channel for each direction of transmission.

ISSUED: September 22, 2006

EFFECTIVE: October 2, 2006

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DEFINITIONS

GSEC - A General Service and Equipment Code (GSEC), is simply a billing code.

GRADE OF SERVICE - The number of parties served on a single exchange access arrangement such as one-party, two-party, four-party, etc.

GRANDFATHERED - A condition in which a change in service or regulation has occurred and certain existing customers are allowed by the commission under specified conditions to continue to be treated as before. (See Section 100 - Services Limited to Existing Customers.)

HARM - Harm consists of hazards to personnel, damage to utility equipment, and impairment of service to persons other than the user of the customer-provided equipment. Types of harm include, but shall not be limited to, voltages dangerous to personnel, destruction of or damage to utility equipment, induced noise or cross talk, incorrect dial pulsing, failure of supervision, false answer, incorrect billing, absence of voice band transmission path for call progress signals, and loss of capability to answer an incoming call.

HERTZ - An electrical term meaning one cycle per second.

HOUSEHOLD - Immediate family or group of individuals living together and having its own cooking facilities and living quarters.

INDIVIDUAL LINE - Exchange service furnished by means of a network access line or outside plant facilities assigned for the use of one customer only. One-party service. (See Grade of Service.)

INDUCTIVE CONNECTION - Electromagnetic coupling between customer-provided equipment and utility equipment by means of mutual inductance between an inductor in the utility equipment and a customer-provided inductor external to the utility equipment.

ISSUED: September 22, 2006

EFFECTIVE: October 2, 2006

Vice President  
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DEFINITIONS

INTERCONNECTION - The method by which telecommunications facilities of a utility are arranged to transmit to or receive information from customer-provided equipment.

INTEREXCHANGE - Telecommunications between two or more exchanges.

INTERFACE - The point of interconnection between terminal equipment and telephone network access lines.

INTRAEXCHANGE - Telecommunications confined wholly within a single exchange.

JACKS - A fixed socket, designed to permit the establishment of electrical connections by means of a plug inserted into a jack. The standard means of connecting individual line telephone service at the customer premises is by this arrangement.

KEY LINE SERVICE - A type of service where the customer has the ability to manually and individually select a specific central office trunk or line by either dialing or pulsing a preprogrammed digit or by pressing a button. (When the user is performing the switching function, Key Line Service rates apply.)

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DEFINITIONS

LINE - (See Network Access Line.)

LOCAL MEASURED USAGE - is amount of customer calling determined through the totaling of minutes of use time for business customers and the totaling of the number of calls by residence customers.

LOCAL MEASURED SERVICE (LMS) - is an exchange service for which a regular monthly charge is billed to the customer for incoming service and for access to the local network. Local usage charges will apply in addition to the monthly charge for local calls originated and completed.

LOCAL MESSAGE - A completed call between stations located within the same local calling area.

LOCAL SERVICE - An exchange service available in a particular exchange area for communicating between customers served from that exchange area only.

LOCAL SERVICE AREA - An area within which are located the telephones which customers may call at exchange rates, in accordance with the provisions of the exchange tariffs. The local service area may include the whole or part of an exchange area, or parts or all of two or more exchange areas.

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DEFINITIONS

MEMBER OF A FIRM OR CORPORATION - Individuals, firms, companies, or associations engaged in the same business or profession on one premises, receiving service from the same facilities, are considered as members of a firm or business if the individuals or members of the firm, company, or association file a joint income tax return and also if any individual member of a firm, company, or association substantially participates in the earnings of his fellow members of such firm, company, or association.

MESSAGE - A telephone conversation of any length between two telephone access lines.

METALLIC VOLTAGE - The potential difference between the tip and ring connections.

MOVEABLE PREMISES - That which is not mounted on a permanent foundation.

NATIONAL SECURITY EMERGENCY PREPAREDNESS (NSEP) SERVICES - The term "National Security Emergency Preparedness (NSEP) Services" denotes telecommunications services which are used to maintain a state of readiness or to respond to and manage any event or crisis (local, national or international), which causes or could cause injury or harm to the population, damage to or loss of property, or degrades or threatens the NSEP posture of the United States. (See Section 2, Sheet No. 4 and Section 10.)

NETWORK ACCESS LINE - An outside plant facility (e.g., telephone line, etc.) from the telephone company's central office to a customer's premises which provides direct access to the local exchange and/or the toll switching networks and allows the customer to initiate and receive calls.

NETWORK CONTROL SIGNALING - The term "Network Control Signaling" denotes the transmission of signals used in the telecommunications system which perform functions such as supervision (control, status and charging signals), address signaling (e.g., dialing,) calling and called number identification, audible tone signals (call progress signals indicating reorder or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunications system.

NEW MEXICO PUBLIC REGULATION COMMISSION - The utility regulatory body of the State of New Mexico.

ISSUED: September 22, 2006

EFFECTIVE: October 2, 2006

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DEFINITIONS

**NONRECURRING CHARGE** - A one-time charge associated with certain installations, changes or transfers of service, either in lieu of or in addition to recurring monthly rates.

**NSEP TREATMENT** - The term "NSEP Treatment" denotes the provisioning and/or restoration of a telecommunications service before others based on the provisioning priority level assigned by the Executive Office of the President. (See National Security Emergency Preparedness (NSEP) Service.)

**ONE-PARTY SERVICE** - Exchange service furnished by means of a network access line or outside plant facility assigned for the use of one customer only. An individual line. (See Grade of Service.)

**OUTSIDE PLANT FACILITIES** - The connecting facilities over which telephone service is provided a customer, and includes but is not restricted to, open wire, aerial, and underground cable and wire.

**PARTY LINE SERVICE** - A telephone service furnished by means of a network access line to which may be assigned two or more customers.

**PERMANENT DISCONNECT** - Complete termination and discontinuance of utility service in which the facilities used in the service are immediately made available for use for another service. Subsequent reconnection of service will require a new application for service under the provisions in Section 2.

**PERSON** - Any individual, public agency, partnership, corporation, agency of government, association, trust or other legal entity or organization.

**POINT OF CONNECTION** - Denotes the location on a customer premises where facilities, provided by the Telephone Company, terminate at which point transmitting or receiving terminal equipment or switching equipment used for communications with terminal equipment on the premise, may be connected.

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EFFECTIVE: October 2, 2006

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DEFINITIONS

POINT OF DEMARCATION - See demarcation point.

PREMISES - In single occupancy buildings or where more than one building is occupied by one firm or individual, the customer's premises include the buildings occupied by the customer on the same continuous property and not separated by public thoroughfare or by property occupied by others. In multiple occupancy buildings, a customer's premises are confined to that portion of building owned or leased by the customer. Foyers, hallways and other space provided for common use of all occupants of a building are considered the premises of the operator of the building.

PRIMARY SERVICE - That portion of the facilities necessary to communicate with a customer including central office equipment, and circuit equipment, excluding customer premises equipment. This includes PBX/PABX trunks and Key Lines.

PRIVATE BRANCH EXCHANGE (PBX) SERVICE - A type of service where if the customer dials or pulses a digit, e.g., "9" or pushes a trunk selection button, the system selects a trunk from the system group of trunks. (When the system is performing the switching function, PBX Trunk rates apply.)

PRIVATE LINE - A dedicated, non-switchable link from one or more customer-specified locations to one or more customer specified locations.

PUBLIC THOROUGHFARE - A road, street, highway, way, land or alley under the control of and kept by the public.

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DEFINITIONS

REGRADE - An application for a different class and/or grade of service.

RESALE - Resale is an activity wherein one entity subscribes to the communications services and facilities of another entity and then re-offers communications service and facilities to the public (with or without 'adding value') for profit.

RESERVED TELEPHONE NUMBER - A telephone number reserved for use by the customer at some undetermined future date.

RESIDENCE SERVICE - Exchange telephone service furnished a customer at a residence or place of dwelling where the actual or obvious use is for domestic purposes.

SERVICE CONNECTION - Drop and block wiring or cable from the point of connection with the utility's outside plant facilities to the point of connection with the inside wiring at the premises served. A service connection serves only the continuous property on which it is located. An incidental segment may be located in the adjacent dedicated street or utility easement.

SERVICE LINE - Those facilities owned and maintained by a customer or group of customers, which lines are connected with the facilities of a telephone utility for communication service.

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EFFECTIVE: October 2, 2006

Vice President  
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DEFINITIONS

STANDARD TRANSMISSION LIMITS - Standard transmission limits as used herein means an airline distance of one-half mile measured from the primary station or private branch exchange switchboard.

SUBDIVISION - Improved or unimproved land under a definite plan of development wherein it can be shown that there are reasonable prospects within the next three years for five or more network access lines or PBX trunk terminations at a density of at least one per acre.

SUBSCRIBER - The person in whose name service is furnished as evidenced by the signature on the application or contract for that service, or in the absence of a signed instrument, by the receipt and payment of bills regularly issued in his name regardless of the identity of the actual user of the service. See also Customer.

SUPERSEDURE - The transfer of a customer's complete service, including the telephone number, from one party to another with no change in type or location of the equipment or wiring and including the responsibility for payment of outstanding charges against the service.

TARIFF SCHEDULES - The entire body of effective rates, tolls, rentals, charges, classifications, rules and regulations, as set forth herein.

TARIFF SHEET - An individual sheet of the tariff schedules.

TECHNICAL INTERFACE REFERENCE MANUAL - A book available to the public through sale. This document presents information pertaining to the parameters of the Windstream telephone network.

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EFFECTIVE: October 2, 2006

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DEFINITIONS

TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM - The term "Telecommunications Service Priority (TSP) System" or "TSP System" refers to the regulatory, administrative and operational system authorizing and providing for priority treatment (i.e., the provisioning and restoration) of National Security Emergency Preparedness (NSEP) Services. (See Section 10.)

TELEPHONE COMPANY - The Public Utility names herein, Windstream Communications Southwest(Windstream). Also see Company or Utility.

TELEPHONE SERVICE - A service including both exchange and toll service.

TEMPORARY DISCONNECT - A service is temporarily discontinued when service is denied or suspended by the Telephone Company, but the telephone facilities are held available for the customer of the service.

TEMPORARY SERVICE - Service to premises or enterprises the temporary nature of which can be determined in advance from the known limited duration of the contemplated operations, such as construction or exploration projects with their related housing and miscellaneous camp service facilities, summer or winter resorts, amusement or sports concerns, fairs, conventions, election service, exhibit structures or places, and other enterprises of like limited duration.

TERMINAL EQUIPMENT - Customer-provided devices utilized for transmission or reception of communications when attached to the telecommunications line network and includes but not limited to main telephones, extension telephones, answering devices, dialers, computer terminals, etc.

TERMINATION CHARGE - A charge made to a customer upon termination of contract for service before the expiration of the contract period.

TIE LINE - A circuit connecting two PBX systems for the purpose of interconnecting the telephones of one with those of the other.

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DEFINITIONS

TOLL MESSAGE - A completed telephone call via the established toll network.

TOUCH DIALING SERVICE - A service arrangement permitting the use of pushbutton equipped telephone sets in lieu of rotary dial equipped telephone sets to originate calls.

TRADE NAME - The name or style under which an individual or concern conducts its business and by which it is generally known to the public.

TRACT OR SUBDIVISION - Improved or unimproved land under a definite plan of development wherein it can be shown that there are reasonable prospects within the next three years for five or more main telephones at a density of at least one per acre.

TRENCHING COSTS - Cost of excavating, backfilling, and compacting, and where necessary, cost of breaking and re-paving pavement and of restoring landscaping.

TRUNK LINE - A network access line from one central office to another or between a PBX or PABX system and a utility central office.

UNDERGROUND SUPPORTING STRUCTURE - Conduit, manholes, hand-holes, and pull boxes where and as required, plus trenching costs as defined in Trenching Costs above.

UTILITY - The Public Utility named herein Windstream Communications Southwest (Windstream). Also see Company or the Telephone Company.

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LOCAL EXCHANGE SERVICE

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LOCAL EXCHANGE SERVICEA. GENERAL

The Local Exchange Service - General section applies to all local exchange telephone service offered by Windstream Communications Southwest in the State of New Mexico, in the exchange area of all exchanges as defined on maps filed as part of the tariff. Local exchange telephone service allows a customer in one exchange to place a call to a customer physically located in the same exchange or, in the case of Extended Area Service situations, to a different exchange on a toll-free basis. For a listing of Extended Service Area routes, please see "Schedule of exchanges with extended area service" beginning on Sheet 2 of the Section.

The Local Rate Schedules are applicable to lines which provide direct access to the local and long distance exchange switching network via a circuit between a telephone company central office and the customer's premises.

Where the total local calling area of an exchange includes exchange access arrangements (EAS) in other exchanges of Windstream Communications Southwest and/or another telephone company, the Extended Area Service Rates are included in the Local Calling Scope Rates. The rates shown in this section are for Exchange Access only and do not include instruments. The minimum contract period is one month. General Exchanges are as follows:

1. Schedule of General Exchanges:

Abiquiu	Jemez Springs
Alto	Lindrith
Canjilon	Loving
Capitan	Lovington
Carlsbad	Lybrook
Carlsbad Caverns	
Chama	Ojo Caliente
Chimayo	Ruidoso (Includes White Mt.)
Cuba	Ruidoso Downs
Dixon	San Ysidro
Dulce	Tierra Amarilla
El Rito	Truchas
Espanola	Truth or Consequences
Eunice	(Includes: Elephant Butte
Gallina	and Caballo Reservoir)
Hillsboro	Vallecitos
Hobbs	Velarde
Jal	

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LOCAL EXCHANGE SERVICEA. GENERAL (Continued)2. Schedule of exchanges with extended area service:

<u>Exchange</u>	<u>Extended Area</u>
Abiquiu	Espanola
Alto	Capitan Ruidoso Ruidoso Downs
Canjilon	Chama Tierra Amarilla
Capitan	Alto Ruidoso Ruidoso Downs
Carlsbad	Loving Carlsbad Caverns
Carlsbad Caverns	Carlsbad Loving
Chama	Dulce Tierra Amarilla Canjilon
Chimayo	Espanola Truchas Velarde
Cuba	Gallina Lindrith Lybrook
Dixon	Espanola Velarde
Dulce	Chama
El Rito	Espanola Ojo Caliente Vallecitos

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LOCAL EXCHANGE SERVICEA. GENERAL (Continued)2. Schedule of exchanges with extended area service: (Continued)

<u>Exchange</u>	<u>Extended Area</u>
Espanola	Abiquiu Chimayo Dixon El Rito Ojo Caliente Truchas Vallecitos Valarde
Eunice	Hobbs Jal
Gallina	Cuba
Hillsboro	Truth or Consequences
Hobbs	Eunice Jal Lovington
Jal	Eunice Hobbs
Jamez Springs	San Ysidro
Lindrith	Cuba
Loving	Carlsbad Carlsbad Caverns
Lovington	Hobbs
Lybrook	Cuba
Mescalero	Ruidoso Ruidoso Downs
Ojo Caliente	El Rito Espanola Vallecitos

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LOCAL EXCHANGE SERVICEA. GENERAL (Continued)2. Schedule of exchanges with extended area service: (Continued)

<u>Exchange</u>	<u>Extended Area</u>
Ruidoso	Alto Capitan Mescalero Ruidoso Downs
Ruidoso Downs	Alto Capitan Mescalero Ruidoso
San Ysidro	Jemez Springs
Tierra Amarilla	Canjilon Chama
Truchas	Chimayo Espanola
Truth or Consequences	Hillsboro
Vallecitos	El Rito Espanola Ojo Caliente
Velarde	Chimayo Dixon Espanola

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LOCAL EXCHANGE SERVICE

A. GENERAL (Continued)

3. Conditions

Service under this schedule will be established subject to the appropriate charges contained in Section 5, Service Charges. Other service arrangements will be provided in accordance with the rates, charges, and conditions of the respective tariff section.

a. Network Access Line Service

Network Access Line Service has two Local Measured Service, usage pricing options. Option 1 is a network access line service for which a regular monthly charge is billed to the customer for access to the local, EAS, and toll networks. Local Measured Service, usage charges for local and EAS calls originated and completed apply in addition to the monthly access line charge. Option 2 allows the customer to pay a fixed monthly access line charge that includes unlimited usage.

Local Measured Service is a usage Pricing Network Access Line Service available to residence and business customers with digital central offices. Coin Line Service customers are excluded from choosing Option 1. Customer Owned Pay Telephone subscribers are excluded from choosing Option 2. Local Measured Service and Measured Usage Pricing do not apply to party line customers. Party Line rates are grandfathered. (See Section 100.)

Applicable service connection charges, as shown in Section 5, will apply when establishing Local Measured Service, and Measured Usage Pricing Service or adding additional services, including changing measured usage pricing options from Option 1 to Option 2 or vice versa.

Monthly billing for Option 1 is based on the Local Measured Service network access line plus Local Measured usage per minute for business customers and usage charged per call for residence customers. Monthly billing for Option 2 is based on the network access line rate plus unlimited usage.

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LOCAL EXCHANGE SERVICE

A. GENERAL (Continued)

3. Conditions (Continued)

a. Network Access Line Service (Continued)

Network Access Line Service is one-party service except where central office or outside plant conditions are near total capacity conditions. Under such conditions the utility may require the freezing of all requests for one-party service to the affected exchange and the utility will provide temporary four-party service within the exchange area until such time as facilities are available for one-party service. See Section 100 Services limited to existing customers for rates for Multiparty Access Line Service.

d. Timing of local and EAS messages

For business customers chargeable time begins when connection is established between the calling network access line and the called network access line.

For business customers chargeable time ends when the calling network access line "hangs up" thereby releasing the network connection. If the called network access line "hangs up" but the calling network access line does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.

Usage charges for residence customers will be based on a per call charge.

Little Rock, AR 72212

LOCAL EXCHANGE SERVICE

A. GENERAL (Continued)

3. Conditions (Continued)

e. Method of billing

Customers with more than one class of service (e.g., business and residence) will be treated as having separate accounts and will receive separate bills for each service.

Customers with more than one usage pricing option (e.g., Option 1 and Option 2) will be treated as having separate accounts and will receive separate bills for each usage pricing option.

Customers with go-together network access lines of more than one grade of service (e.g., business one-party and business key lines) must have all the same usage pricing option to receive one bill. Customers with more than one grade of service will be treated as having separate accounts and will receive separate bills for each usage pricing option.

f. Service calls

No usage charges will be made for calls to service repair or to the serving Windstream Communications Southwest business office.

g. Touch Dialing Service

Touch Dialing Service provides for the origination of telephone calls through the use of customer provided telephones equipped with tone generators. The service requires special CO equipment and will be furnished only where the necessary facilities and equipment are available. Where facilities are available, Touch Dialing will be provided at no charge to the customer.



LOCAL EXCHANGE SERVICE

B. LOCAL RATE SCHEDULES

1. Network Access Line Service

a. Business Local Measured Service	<u>Rate</u>	
1) Business local and EAS service		
<u>Option 1</u> (plus usage)	See Section 101	(T)
<u>Option 2</u> (unlimited usage)	See Section 101	(T)
2) Key line service		
<u>Option 1</u> (plus usage)	See Section 101	(T)
<u>Option 2</u> (unlimited usage)	See Section 101	(T)
3) PBX Trunk		
<u>Option 1</u> (plus usage)	See Section 101	(T)
<u>Option 2</u> (unlimited usage)	See Section 101	(T)
4) Customer Owned Pay Telephone Service		
<u>Option 1</u> (plus usage)	See Section 101	(T)
<u>Option 2</u> (unlimited usage)	N/A	
5) Coin Line Service		
<u>Option 1</u> (plus usage)	N/A	
<u>Option 2</u> (unlimited usage)	See Section 101	(T)

(D)  
 |  
 (D)

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LOCAL EXCHANGE SERVICE

B. LOCAL RATE SCHEDULES (Continued)

1. Network Access Line Service (Continued)

b. Residence Local Measured Service  
(Continued)

Monthly  
Rate

Residence local one party  
access line and EAS service

Option 1 (plus usage)

See Section 101 (T)

Option 2 (unlimited usage)

See Section 101 (T)

c. Measured usage charge

Business

In addition to the monthly access line rate, a usage charge of \$.0375 per minute or fraction thereof will apply per call.

Residence

In addition to the monthly access line rate, a usage charge of \$.10 per call will apply.

(D)  
|  
(D)

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LOCAL EXCHANGE SERVICE

B. LOCAL RATE SCHEDULES (Continued)

2. New Mexico Universal Service Fund Surcharge (NM USF)

The purpose of the New Mexico state rural universal service fund is to implement a mechanism that along with the local rate increases allowed in the below listed case provides in a revenue-neutral manner specific, predictable and sufficient support for the reductions in intrastate switched access charges to interstate switched access charge levels pursuant to the New Mexico Public Regulation Commission's (NMPRC) order in Access Charge Reform Case No. 005-00211-UT issued as amended on December 15, 2005.

The NM USF is for the recovery of the Company's contributions to the New Mexico state rural universal service fund. The surcharge is assessed on the actual intrastate retail portion of the telecommunications receipts except for receipts received from exempt customers as defined in the NMPRC's Rule 17.11.10.7. The NM USF may change periodically due to changes in the fund's operations.

In addition to the local network access line rates reflected on other sheets, the NM State Universal Service Fund surcharge, billed at the percentage rate approved by the NMPRC, will apply. (T)

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LOCAL EXCHANGE SERVICE

B. LOCAL RATE SCHEDULES (Continued)

3. Definition of Terms

JACK

A fixed socket, designed to permit the establishment of electrical connections by means of a plug inserted into a jack. The standard means of connecting individual line telephone service at the customer premises is by this arrangement.

KEY LINE SERVICE

A central office line providing service to a key telephone or key telephone system.

KEY TELEPHONE

A telephone instrument possessing all three of the following characteristics:(1) capable of accessing more than one line, (2) having hold capability, and(3) using common equipment or requiring wiring other than standard housewire or both of these.

KEY TELEPHONE SYSTEM

A service arrangement consisting of multiline telephone sets equipped with either rotary dial or Touch Dial pads and may be self-contained or common equipment systems.

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LOCAL EXCHANGE SERVICE

C. LIFELINE SERVICE

1. General

a. Federal Lifeline Service

Lifeline Service is a basic single line residential service that provides voice grade access to the Public switched network and includes touch calling, a standard white page listing, access to emergency services (e.g., 911, E911), access to operator services, access to interchange services, access to directory assistance, and toll restriction services.

Pursuant to the FCC Order 12-11 released on February 6, 2012, Lifeline Service applies a Federal credit amount of \$9.25.

Lifeline Service can only be associated with the primary residential connection in conjunction with one-party residential flat rate local service and is limited to only one Service per qualified customer or household; within this section, 'household' is defined as "any individual or group of individuals who are living together at the same address as one economic unit," with an 'economic unit' defined as, "all adult individuals contributing to and sharing in the income and expenses of a household."

Toll blocking service, as specified in Section 10, is available to Lifeline Service customers at no charge.

Funding for the Federal credit is obtained from a federal universal service support mechanism which all telecommunications carriers that provide interstate telecommunications services contribute to on an equitable and nondiscriminatory basis.

Lifeline Service may not be disconnected for non-payment of toll charges.

Deposit requirements do not apply to Lifeline Service customers if toll blocking is employed.

b. New Mexico Lifeline Service

The New Mexico Lifeline Service Program (the program) provides for a reduced monthly rate for the provision of one-party residential flat rate local service for certain low income customers.

The monthly rate will be reduced by \$4.50 for customers that established their eligibility under the program prior to December 12, 2010. For customers that establish their eligibility beginning December 15, 2010, the monthly credit will be \$3.50.

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C  
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D  
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C  
C



LOCAL EXCHANGE SERVICE

C. LIFELINE SERVICE (Continued)

1. General (Continued)

b. New Mexico Lifeline Service (Continued)

The service charges to change to Lifeline Service will be waived.

D  
D

The New Mexico Lifeline Service Program credits will begin with the date the Utility identifies applicants who qualify for Medicaid benefits or when new service is established for a qualifying customer.

The New Mexico Lifeline Service Program Program is applicable only to the customer's principal residence line.

2. Eligibility Requirements

Lifeline Service credits are only available to low income residential customers who meet the following criteria:

a. The customer must be a participant in at least one of the following programs:

- 1) Medicaid Program
- 2) Food Stamp Program
- 3) Supplementary Security Income (SSI)
- 4) Federal Public Housing Assistance or Section 8
- 5) Low-Income Home Energy Assistance Program (LIHEAP)
- 6) Temporary Assistance for Needy Families (TANF)
- 7) National School Lunch program
- 8) Household income is at or below 150% of the federal poverty guidelines

b. An applicant for Lifeline Program benefits must self-certify, under penalty of perjury, that his or her household is eligible for public assistance under one or more of the programs specified in C.2.a above.

c. The following documents, or any combination of these documents, are acceptable to support certificates based upon income:

- a) prior year's state, federal or tribal tax returns;
- b) current year-to-date earnings statement from an employer or three consecutive months of paycheck stubs;
- c) Social Security Administration statement of benefits;
- d) Veteran's Administration statement of benefits;
- e) retirement/pension statement of benefits;
- f) Unemployment/Workers' Compensation statement of benefits;
- g) Federal or tribal notice of participation in Bureau of Indian Affairs General Assistance; or
- h) divorce decree or child support wage assignment statement.

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LOCAL EXCHANGE SERVICE

C. LIFELINE SERVICE (Continued)

- d. The application form for participation in the Lifeline Program is available at the business offices of the Company [address], and at the offices of the New Mexico Public Regulation Commission, Consumer Relations Division [address]. Each completed application must contain the following information, where applicable:
- a) applicant's name, telephone number and home address;
  - b) the particular public assistance program(s), if applicable, and identification of the ETC that the applicant anticipates will provide service;
  - c) an affirmative statement that the applicant qualifies for lifeline or linkup benefits;
  - d) an affirmative statement under penalty of perjury affirming that the applicant is participating in one of the programs listed above, or a statement under penalty of perjury affirming that the applicant's household income is at or below 150 percent of the federal poverty guideline;
  - e) if the application is based on income criteria, a statement under penalty of perjury that identifies the number of individuals residing in the household and affirms that the documentation presented to support income-based eligibility accurately represents the applicant's household income;
  - f) The following affirmative statement under penalty of perjury that the applicant is not receiving lifeline benefits of any kind on any other telephone or wireless account:

I agree to notify [name of carrier] when I no longer participate in any of the above qualifying public assistance programs or when there has been a change in the size or income level of my household. I certify under penalty of perjury the above information and attached documentation are true and that I and no one else is receiving lifeline benefits at this address, on either a telephone or wireless telephone account.

and

- g) the applicant's signature.

D

All recurring and nonrecurring charges for any service ordered by the customer shall be billed at the tariffed rates.

When a customer is no longer eligible for Lifeline Service, the credit amounts specified above will be discontinued, and regular tariffed rates and charges will apply.

LOCAL EXCHANGE SERVICE

D. ENHANCED LIFELINE SUPPORT AND TRIBAL LINK UP SERVICE

T

1. Enhanced Lifeline Support

If a customer meets the criteria set forth in Section C.2.a., and lives on a reservation, as defined in 25 CFR 20.1(r) and 20.1(v), the customer will be eligible to receive Enhanced Lifeline Support. Enhanced Lifeline Support provides billing credits as described in Section D. 2 below. The Enhanced Lifeline Support requirements follow the General requirements as set forth in Section C.1.b and the application process as set forth in C.2.b, c, and d.

A customer that does not meet the Lifeline Service eligibility criteria stated in C.2.a. may qualify for Enhanced Lifeline Support and Tribal Link Up Service by participating in one of the following federal assistance programs:

T

- Bureau of Indian Affairs General Assistance;
- Tribally administered Temporary Assistance for Needy Families;
- Head Start (only those meeting income qualifying standards); and/or
- National School Lunch Program free lunch program.

Enhanced Lifeline Support can only be associated with the primary residential connection in conjunction with one-party residential flat rate local service.

Toll blocking service, as specified in Section 10, is available to Lifeline Service customers at no charge.

Enhanced Lifeline Support may not be disconnected for non-payment of toll charges.

Deposit requirements do not apply to Enhanced Lifeline Support customers if toll blocking is employed.

2. Enhanced Lifeline Support Credits

Pursuant to the FCC Order 12-11 released on February 6, 2012, Enhanced Lifeline Support applies a Federal credit amount of \$9.25.

C  
C

An additional federal credit, not to exceed \$25 per month, which is applied to a qualifying customer's monthly bill, in compliance with CC Docket 96-45 in the matter of Federal-State Joint Board on Universal Service; Promoting Deployment and Subscribership in Unserved and Underserved Areas, Including Tribal and Insular Areas.

C  
D

Funding for the Federal Enhanced Lifeline Support Program is obtained from a federal universal service support mechanism, which all telecommunications carriers that provide interstate telecommunications services contribute to on an equitable and nondiscriminatory basis.

C

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EFFECTIVE: July 6, 2012

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LOCAL EXCHANGE SERVICE

E. TELEPHONE FOR THE HOMELESS PLAN

Telephone service will be provided at no monthly charge at sites in Carlsbad and Hobbs at a location mutually agreed upon by the Telephone Company and the Cities of Carlsbad and Hobbs. This location must be accessible to the homeless of those locations. There will be no charge to place local calls; however, all toll calls will be blocked including third-number billed and collect.

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LOCAL EXCHANGE SERVICE

F. VACATION RATE SERVICE (T)

1. General

Vacation rate service provides for temporary discontinuance of service at the customer's request without termination of the contract. Temporary suspension of service may begin on any day of the month provided sufficient notice is given the Telephone Company. More than one period of suspension may be permitted in any calendar year, provided at least one month's full service charges shall be paid between each period of suspension. Vacation rate service may not exceed twelve months in duration. Upon sufficient notice from the customer, service will be restored during normal working hours. Service charges will not be applied for the suspension or restoration of service. (T)  
(C)  
(C)

Bills are rendered at the reduced rate on regular billing dates during the vacation period and are to be paid in accordance with the regular collection practices of the Telephone Company. Directory advertising rates are not reduced as part of vacation service and will continue at full rate.

2. Vacation Rate Service Covering Customer's Entire Service (T)

A customer's entire service may be placed on temporary suspension in connection with any grade of service. Semipublic service is not subject to vacation-rate treatment.

The monthly rate during the period of vacation rate service will be 50 percent of the regular monthly local service rates, including the rates for all associated miscellaneous services, except directory advertising. (C)  
(C)

Where facilities are available, arrangements maybe made by the customer whereby the Telephone Company advises calling parties of the telephone number at which the customer may be reached or his/her calls accepted. Due to the possibility of error, the Telephone Company assumes no liability for failure to complete a particular call.

3. Vacation Rate Service Covering Part of A Customer's Service

A 50 percent reduction in the monthly rate is applicable only to such of the service and facilities which are temporarily made inoperative. Regular exchange service rates are applicable to all other service and facilities which are continued in service. (C)

(D)

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EFFECTIVE: April 16, 2007

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SERVICE CHARGES

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SERVICE CHARGES

A. GENERAL

These service charges apply to service connections, moves and changes at the customer's request:

Charges Applicable under Special Conditions  
Expedited Due Date Charge  
Line Connection Charge  
Link Up America  
Lifeline Service/Low Income Telephone Assistance Program (LITAP)  
Initial Service Order Charge  
Subsequent Service Charge

Service charges are in addition to all other applicable rates and charges associated with the facilities being provided. The service charges in this section apply only when the specific work function is actually performed.

The charges specified herein do not contemplate work being performed by Company employees at a time when overtime wages apply, due to the request of the customer, nor do they contemplate work begun being interrupted by the customer. If the customer requests overtime labor being performed or interrupts work once begun, a charge in addition to the specific charges will be made equal to the additional cost involved.

1. Initial Service Order Charge

"Initial Service Order Charge" is for recording and processing information necessary to execute a customer request pertaining to telephone service for which a charge is applicable. The Initial Service Order charge applies on the following: (1) Initial Service requests (2) move from one premises to another, (3) telephone number change at customer's request, (4) upgrade to business or downgrade to residence service, (5) if service is not restored within two weeks after temporary denial for nonpayment, the service may be terminated by the Telephone Company without further notice to the customer. When service has been terminated, the customer will be required to make a new application for service under the provisions of Section 2 of this tariff. In such cases Initial Service Order Charges apply.

2. Subsequent Service Order Charge

The Subsequent Service Order Charge applies on other service orders not included under Initial Service Order Charge.



SERVICE CHARGES

A. GENERAL (Continued)

3. Exceptions to Service Ordering Charges

The "Initial and Subsequent Service Order Charge" will not apply in connection with the following service orders:

a. Telephone Number Change

Due to threatening and/or harassing calls that were reported to and investigated by local law enforcement and/or Division Manager.

Bill date change to effect mutual agreement between the Company and the customer.

b. Bill Date Change

Bill date change to effect mutual agreement between the Company and the customer without a telephone number change (with telephone number change, see above).

c. Listings

Initial listing change caused by death, marriage, or divorce of the listed customer.

d. Removal of an extra listing.

Listing correction due to Telephone Company error.

SERVICE CHARGES

A. GENERAL (Continued)

3. Exceptions to Service Ordering Charges (Continued)

e. Address Changes

Billing address change to insure delivery of bill for services provided.

All changes to correct addresses for which the customer has no control (i.e., zip code; premises number; street name; rural routes).

f. Company Error/Request

All service orders issued as a result of Company error or Company request.

All regrades for company reasons.

g. Station Billing

One "Service Order Charge" applies on multi-order requests involving "station billing."

h. Low Income Telephone Assistance Program (LITAP)

Subsequent Service Order Charges to change to this program when no other changes in service are involved, are waived.

4. Line Connection Charge

- a. The Line Connection Charge is for work associated with the provision and testing of service from the central office up to the protector and/or the point of demarcation. The work includes, but is not limited to, central office connections, central office switch software programming, cable cross connections and/or outside plant connections including drop wire.

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SERVICE CHARGES

A. GENERAL (Continued)

4. Line Connection Charge (Continued)

- b. "Line Connection Charges" are applicable each time service is established or reconnected at a customer's location, except when service and facilities are superseded.
- c. "Line Connection Charge" applies to all telephone number changes due to customer request.
- d. "Line Connection Charge" applies to each line when changing from single line to rotary hunt group or from rotary hunt group to single line.
- e. "Line Connection Charge" applies to each line when customer requests upgrade or downgrade and central office work is required.
- f. "Line Connection Charge" applies to each line restored or reconnected after denial for nonpayment.
- g. "Line Connection Charge" applies for each drop moved, changed or rearranged at customer's request.

5. Exceptions to Line Connection charges

The "Line Connection" charge will not apply in connection with the following service orders:

To establish toll billing for dormitory service.

All regrades due to Company reasons.

Telephone number change due to threatening and/or harassing calls that were reported to and investigated by local law enforcement and/or Division Manager.

To effect a bill date change agreed upon between Company and the customer.

On service orders issued for Company reasons or due to Company error.

To place service on vacation and restoral of existing service.

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SERVICE CHARGES

A. GENERAL (Continued)

6. Wiring

The customer is responsible for providing and maintaining customer premises wiring. In place wiring is considered to be provided by the customer.

7. Returned Check Charge

Returned Check Charge is the charge associated with checks returned by the bank for insufficient funds; unable to locate account; account closed; balance held, drawn against uncollected funds; two signatures required; account garnisheed; endorsement incorrect; or payment stopped. (See Section 2, Rules and Regulations.)

8. Expedited Due Date Charge

Priority Service Request applies only when the customer is unwilling to accept the existing due date at time of the initial customer contact and demands immediate (24-hour) service:

9. RESERVED FOR FUTURE USE

10. Deferred Payment Schedule

A 4-month deferred payment schedule as outlined in Section 2.B.2, Application for Service, will be established for the charges for installation of local telephone service at the customer's option.

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SERVICE CHARGES

C. TRIBAL LINK UP AMERICA - ASSISTANCE FOR INITIATING SERVICE

**Beginning April 1, 2012, non-Tribal Lifeline customers are no longer eligible for Link Up support. Also beginning April 1, 2012, eligible residents of federal Tribal Lands may receive Link Up support to cover 100% of the customary charges up to \$100.00 in connection with commencing telecommunications service to the qualifying customer's principal place of residence on Tribal Lands. Tribal Link Up applies to qualifying low-income residence customers of the Company who apply for basic residential service and who meet the eligibility criteria established by the Federal Communications Commission. The customer may defer payment on up to \$200.00 of the above charges without interest for a period not to exceed one year. The deferred charges do not include the deposit if required.**

An eligible resident of Tribal Lands may receive the benefit of the Tribal Link Up program for a second or subsequent time only for otherwise qualifying commencement of telecommunications service at a principal place of residence with an address different from the address for which Tribal Link Up assistance was provided previously.

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ISSUED: July 5, 2012

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SERVICE CHARGES

RESERVED FOR FUTURE USE

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SERVICE CHARGES

This sheet is reserved for future use.

ISSUED: DECEMBER 2, 2010

EFFECTIVE: DECEMBER 15, 2010

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SERVICE CHARGES

E. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

1. Application

The provisions of this section relate to intrastate special services and local exchange services.

2. General

A special construction, installation and/or termination charge may be assessed as provided in this tariff to cover all or part of the costs of providing service.

A deposit may be required as provided in other sections of this tariff. No deposit will be accepted by the Telephone Company until construction charges are quoted to the applicant.

Construction charges are payable when quoted by the Telephone Company or when billing is rendered as the Company, at its option, may require.

Except as otherwise provided herein, the regulations in this tariff contemplate that the type of construction required to provide the quantity and class of service involved will be determined by the Company. The applicant may be required to pay the additional costs involved where a different type of construction than that proposed by the Company is desired.

The standard method of provision of facilities, as outlined in the General Rules and Regulations in this tariff, will be "exchange" facilities routed through the central office. In some instances the Division Manager can approve construction of "direct route" facilities when provision of such facilities is economically beneficial to the Company.

When an applicant is so located that it is necessary to use private right-of-way to furnish service and the Company is unable to obtain the required right-of-way without cost, the applicant is required to pay the costs incurred in securing, or condemnation, clearing and retaining such right-of-way.

ISSUED: September 22, 2006

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SERVICE CHARGES

E. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Continued)

2. General (Continued)

The Telephone Company's obligation to furnish service is dependent upon its ability to secure and retain without unreasonable expense suitable facilities and rights-of-way; however, the Telephone Company may refuse to furnish a service having a limited demand and/or involving large capital expenditures which are deemed not in the public interest or which would place an undue burden on the general body of customers.

The customer does not obtain any rights of ownership in facilities provided by the Telephone Company.

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SERVICE CHARGES

E. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Continued)

2. General (Continued)

Poles and wire along public highways and roads, whether furnished at expense of the Telephone Company or the customer, are maintained by the Telephone Company and ownership thereof is vested in the Telephone Company, except that ownership of poles may be vested in some other company with which the Telephone Company has a joint-use agreement.

The Telephone Company reserves the right to connect business and residence stations on the same line.

Poles and circuits placed by the Telephone Company on private property are owned and maintained by the Telephone Company.

3. Definitions

Augmenting - Telephone Company wire or cable strung on existing poles, customer-provided poles or placed in customer-provided trench.

Existing Poles - Any pole that can be used to string wire on, whether owned by another company; another type utility, i.e., Cable T.V., electric, Western Union, railroad, etc.; or customer-provided.

Drop Wire - All measurement will be made to location of the protector at the applicants' premises.

New Construction - Telephone Company placed poles, carrier equipment, wire and/or cable along with labor necessary to provide facilities in order to serve applicant.

Private Property and/or Public Right-of-Way - Excess construction charge is the same for both for the purpose of administering this tariff.

Existing Facilities - Vacant facilities in place and ready to serve.

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SERVICE CHARGES

E. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Continued)

3. Definitions (Continued)

Direct Accessible Route Measurement - Direct accessible route feet from the last vacancy on the line. Charges will not change when the Telephone Company elects to deviate from direct route for company reasons. Additional charges may result where the applicant elects to deviate from the direct route quoted by the Telephone Company.

Location With Prior Service - A drop in place or evidence of a drop having been in place to serve the specific building. Excludes buildings which have been moved from one location to another.

Multi-circuit Requirements - When an applicant has requirement for two or more circuits. Multiline circuit construction for the same customer will be reviewed by the Telephone Company to determine appropriate construction charges.

Advance Nonrefundable Payment - Payment in part of the total excess construction charge due the Telephone Company by the applicant. This payment will be credited to the amount of excess construction charge due the Company by the applicant. This payment is not considered as a deposit for advance payment as outlined in Section 2.

Start of Construction - Construction is considered to have started after execution of the Aid to Construction Charge Agreement and the Telephone Company incurs any expense in connection therewith or in preparation therefore which would not otherwise have been incurred.

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SERVICE CHARGES

E. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Continued)

4. Conditions for Construction Charges

New single circuit and/or augmented construction in excess of a 1/2 mile allowance may require construction, installation and maintenance charges.

Construction charges will include materials, contract services, and loaded labor. The customer is required to bear unusual maintenance costs for special construction.

Overhead loading of labor is calculated with a composite allocation factor that is based on plant, construction, and engineering personnel salaries and expenses; supervision, pension expense, insurance, unemployment and social security taxes. This factor is developed annually by determining the relationship of the above expenses to the total payroll base. It is applied to expenses for construction, removals, plant and central office maintenance.

The company will provide an estimate of actual charges to the customer prior to the start of construction.

An advance nonrefundable payment in the amount of \$100.00 or one-half of the construction cost per applicant, whichever is less, will be required prior to start of construction. The Telephone Company will require an Aid to Construction Charge Agreement to be executed prior to start of construction. The agreement will be required whether the charge is to be paid in cash or extended payment. The applicant is bound to the conditions of the Aid to Construction Charge Agreement and shall have the right to terminate upon payment of all sums which the applicant agreed to pay the Telephone Company under said agreement. Excess construction charges over and above the advance nonrefundable payment may be paid monthly, where circumstances warrant, not to exceed an eighteen month period, and interest not to exceed 16% will apply.

SERVICE CHARGES

E. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Continued)

4. Conditions for Construction Charges (Continued)

The construction charge will be determined on a group basis and will be apportioned equally among all applicants in the group. The first group will include all applicants who individually or collectively could secure service without a construction charge if the construction stopped at their location. The second group will include all applicants measured from the last applicant in the first group who individually or collectively could not secure service without a construction charge if the construction stopped at their locations.

All applicants in a group must be served over the same direct accessible route in order to qualify for that group.

Construction charges will be prorated to all applicants at time of original construction charge quote. Each applicant will be quoted an equal prorated share of the construction charge whether applicant is first or last on the constructed line.

Once applicant/applicants are served, the newly constructed facilities become existing facilities and no construction charge will apply to new applicants subsequently connected to such facilities if spare (vacant) facilities exist.

No construction charge will apply to provide basic service, applicable for the exchange, in buildings which have had prior service. When construction is required to provide applicant with service construction charges will normally apply.

Cable size requirements will be determined by the Telephone Company based upon standard company practices of route design, forecast data and engineering judgement. When engineering considerations dictate placing a larger cable or when an applicant requires two or more circuits, construction charges will be reviewed by the Telephone Company to determine if construction charges will apply.

SERVICE CHARGES

E. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Continued)

5. Underground Service Entrances

Underground cable facilities will be given first consideration in new residential subdivisions as standard construction at no cost; however, the type of construction, whether aerial or underground, will be determined by the Telephone Company.

If special underground construction is requested by the customer or if underground facilities are placed under adverse conditions due to soil conditions and topography, such that trenching costs will materially exceed the utility's average trenching costs, the customer will bear the excess cost of such construction or provide the ditch and backfill. Excess cost is the difference between the special construction cost and the standard construction cost.

When a special type of construction is furnished to a customer, such as underground service connections, in an area normally served aerial, and additional charge is made equal to the difference between the estimated cost of the special type construction and the average cost of the standard construction. In the case of special construction, the customer is required to bear unusual maintenance costs.

Where, by ordinance or other legal requirements, existing facilities are required to be relocated underground in an area the Telephone Company would not, except for such ordinance or other legal requirements, install its facilities underground, the Telephone Company may charge the cost of such relocation to the customers (or others requiring such relocations) served by the relocated facilities.

6. Special Types of Construction

When a special type of construction other than those covered preceding is desired by a customer or when the individual requirements of a particular situation make the construction unusually expensive, the customer is required to bear the excess cost of such construction. Any special maintenance expense that may from time to time occur will be borne by the customer except that maintenance of buried service wire, including associated trenching where required, will be at the expense of the Telephone Company.

Where the utility determines that conduit is to be used for the service connection, the applicant or customer will furnish, install and maintain at his expense the required conduit in accordance with the utilities specifications.

Little Rock, AR 72212

SERVICE CHARGES

E. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Continued)

7. Rearrangements of Existing Plant

When the Telephone Company is requested to move or change existing plant for which no specific charge is quoted in this tariff, the person at whose request such move or charge is made will be required to bear the costs incurred.

8. Construction Required for Temporary Service

When temporary facilities are necessary to provide service, the customer will be required to pay a special charge equal to the estimated cost of the facilities in place plus the cost of removing the facilities less the salvage realized from the facilities.

9. Construction for Provision of Additional Telephone Service

When the Telephone Company is requested to construct outside plant facilities to furnish off-premises or additional exchange access, the applicant will be required to bear the costs incurred.

10. Federal Government Installations

Facilities extended on Federal Government installations will be placed in accordance with procedures required by the particular Department of the Federal Government involved.

11. Construction in New Real Estate Developments

The construction charges, allowances and regulations previously specified in this tariff contemplate extension of facilities into areas of normal growth and development. Where facilities are extended into new areas of real estate development which, in the opinion of the Telephone Company, are of a promotional or speculative nature, construction charges equal to all or a portion of the costs of such construction will be assessed, the amount depending upon the circumstances in each case.



SERVICE CHARGES

F. CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

Where service is available under this tariff for use in connection with customer-provided communications systems, the operating characteristics of such systems shall be such as not to interfere with any of the services offered by the Telephone Company. Such use is subject to the further provisions that the customer-provided systems do not endanger the safety of Telephone Company employees or the public; damage, require change in or alteration of, the equipment or other facilities of the Telephone Company; interfere with the proper functioning of such equipment or facilities; impair the operation of the telecommunications system or otherwise injure the public in its use of the Telephone Company's services. Upon notice from the Telephone Company that the customer-provided system is causing or is likely to cause such hazard or interference, the customer shall make such change as shall be necessary to remove or prevent such hazard or interference. The customer shall be responsible for the payment of all Telephone Company charges for visits by the Telephone Company to the customer's premises where a service difficulty or trouble report results from customer-provided facilities.

G. INDIVIDUAL CONTRACT BASIS AGREEMENTS

Individual Contract Basis agreements will be developed and submitted to the Commission on a case by case basis in a manner consistent with NMSA 1978, Section 63-9A-9, or successor statute.

ISSUED: September 22, 2006

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## SERVICE CHARGES

### H. WAIVER OF NONRECURRING CHARGES FOR MILITARY PERSONNEL

#### Qualifying Customers

This waiver applies to Military Reservist, National guard and Full Time Military Personnel who disconnected their service on or after September 15, 2001 and request reconnection due to return from military deployment between January 2, 2002 and June 30, 2002.

If the scope and duration of the operation warrants, the ending date will be through December 31, 2002. Verification of military service will be required for this waiver.

Military Personnel will be required to provide the name and telephone number of their Commanding Officer and date of orders. In order to qualify for this waiver, military personnel must meet one or more of the following qualifications:

- A. Personnel who are relocated to other countries, states or cities because of Operation Enduring Freedom or Noble Eagle and have returned to Windstream territory.
- B. Personnel who moved from other military bases in other telephone company areas because of Operation Enduring Freedom or Noble Eagle and have relocated to Windstream territory.
- C. Only Personnel who has moved as a direct result of Operation Enduring Freedom or Noble Eagle are eligible for this waiver. Military personnel being relocated as a result of normal military operations are not eligible.

#### Waiver Period

The waiver period applies to reconnection of service upon return from deployment from January 2, 2002 through June 30, 2002 unless the scope and duration warrants the end date to be through December 31, 2002.

#### Waived Charges

All residence nonrecurring charges are to be waived at the time the access line is installed. The nonrecurring charges include the service charge for the access line, any additional access lines and optional features installed at the same time.

#### Waiver Exception

The waiver is not available to personnel whose telephone service was disconnected for nonpayment, or disconnected prior to military service as specified in Qualifying Customer above. This waiver does not apply to jack installation, time sensitive charges or other installation charges not listed above.

#### Tariff Expiration]

These tariff provisions, granting the limited waiver described above will expire on June 30, 2002 unless the scope and duration of the operation warrants in which case the end date will be December 31, 2002.

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CUSTOM CALLING SERVICES

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CUSTOM CALLING SERVICES

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CUSTOM CALLING SERVICES

A. GENERAL

Custom Calling Service is furnished only in connection with individual and multiline residence and business lines. Party line, PBX, and Centrex customers and Public and Semipublic telephone services are excluded.

Call Waiting is not offered with rotary hunting lines. Call Forwarding-Variable can be provided on rotary hunting lines and the manner in which it functions will be reviewed with each customer. Non-rotary hunting key lines will be considered as regular business lines for custom calling service purposes.

Except as specifically provided herein, Custom Calling Services are subject to the regulations, rates and charges applicable to other types of customer service. Custom Calling Services rates and charges are in addition to the basic rates and charges for the service with which it is associated.

Custom Calling Services are furnished only in central office areas where adequate and suitable facilities are available. Central Office will be equipped for Custom Calling Services at the discretion of the Telephone Company and in accordance with regular engineering practices.

Custom calling service is furnished subject to availability of facilities and central office capability and subject to limitations of such equipment.

Flat rate services equipped for Call Forwarding are assessed regular long distance message charges for each call transferred on a long distance basis.

Custom Calling Services are restricted and are not provisioned with Foreign Exchange and Foreign Central Office applications.

Little Rock, AR 72212



CUSTOM CALLING SERVICES

A. GENERAL (Continued)

Custom Calling Services are offered, on an Individual Services basis or on a Package Services basis at the customers option:

Individual Services - Items on individual billed basis.

Feature Call Pak - 3 - Call Waiting, Cancel Call Waiting, Call Forwarding-Variable\*

Feature Call Pak - 5 - Call Waiting, Cancel Call Waiting,  
Call Forwarding-Variable, Speed Call 8, 3-Way Calling.\*

Feature Call Pak - 7 - Call Waiting, Cancel Call Waiting,  
Call Forwarding-Variable, Speed Call 8, Last Number Redial,  
Saved Number Redial, 3-Way Calling.\*

Distinctive Ring with any PAK - Discounted Distinctive Ring when  
purchased with any PAK.\*

Flex Pak (Residence) - Four or more eligible individual services.

Flex Pak (Business) - Three or more eligible individual services.

New customers will have a 60-day window, from the time of initial order placement, to add Custom Calling Services, Windstream Calling Services, and CLASS Services to their basic service before they would be subject to a Subsequent Service Order Charge.

B. SATISFACTION GUARANTEE

If at any time the customer notifies Windstream he/she is not satisfied with the dial tone services, Custom Calling or CLASS service(s) or Bundled services, the customer may be eligible for a credit amount up to \$100.00 over a 12 month period on the monthly recurring charges (MRCs). This refund will be applied as a credit on the customer's bills. Each customer may be eligible to one credit or a set of credits totaling up to \$100.00 per service or bundle type.

\* Feature Call Paks are limited to existing customers at existing locations prior to the introduction of Flex Pak for residence and Flex Pak for business. See Section 100, Service Limited to Existing Customers.

CUSTOM CALLING SERVICESC. INDIVIDUAL SERVICES

Custom Calling Services are optional telephone service arrangements which provide one or more of the following features:

## 1. Call Waiting

When a customer is talking on the telephone, a short spurt of tone signals him that a call is waiting. The tone is heard only by the Call Waiting customer, while the incoming caller hears a regular ringing signal. Flashing the switch hook "holds" the first call while the second is answered. The customer can alternate between calls by flashing the switch hook.

## 2. Call Forwarding-Variable

Permits a customer to transfer all incoming calls to another telephone number within the exchange or on the Long Distance Telecommunications Network where facilities permit. The Call Forwarding-Variable customer is responsible for the payment of charges for each call between his Call Forwarding-Variable equipped telephone and the telephone to which the call is being forwarded. The transmission may vary depending on the distance and routing necessary, therefore, transmission may not meet normal standards. Call Forwarding -Variable is offered under the following two options:

(1) Flat Rate Option: Customers choosing the Flat Rate option of Call Forwarding -Variable pay a monthly recurring charge for unlimited usage of this feature.

(2) Pay-Per-Use Option: Customers choosing the Pay-Per-Use option of Call Forwarding -Variable pay a per-activation charge each time this feature is activated, and there is no monthly recurring charge applied. Pay-Per-Use Call Forwarding -Variable service will be applied to all lines not subscribing to the Flat Rate option of the service. Customers will not be required to order the Pay-Per-Use version of Call Forwarding - Variable. Customers who prefer not to have access to this service may call to request removal, and removal will be provided at no charge to the customer. If a customer denies incurred charges for the service, or claims lack of awareness that charges would be incurred, credit will be issued to the customers and access to the service removed from the customer's line

## 3. Call Forwarding-Variable-Multipath

Allows a Call Forwarding-Variable customer the capability to specify the number of calling paths to be made available to forward calls simultaneously to the destination directory number. This allows customers who are forwarding calls intended for a group of lines arranged in a hunt group, to control the number of simultaneous calls that can be forwarded to a target number. In order to use the Multipath feature, the "call forwarded to" number must be in a hunt group.

Multipath is available only as an enhancement to Call Forwarding-Variable

## 4. Speed Calling

Enables a customer to place calls to other telephone numbers by dialing a one- or two-digit code rather than the complete telephone number. Customer may subscribe to only one of either the 8-Code capacity or 30-Code capacity on the same line.

CUSTOM CALLING SERVICES

C. INDIVIDUAL SERVICES (Continued)

5. Three-Way Calling

Permits a customer to add a third party to an existing conversation. When a customer is on a call and wishes to call a third party, he/she depresses the switchhook. This places the first call on hold and three short tones are heard signifying the Three-Way Calling mode has been accessed. The customer will receive dial tone and may dial the telephone number of the desired third party. When the third party answers, the second party remains on hold, permitting private conversation between the customer and the third party.

- a. The three-way connection can then be established by flashing the switchhook once, permitting the customer, the second party and the third party to converse.
- b. The transmission may vary depending on the distance and routing necessary; therefore, transmission may not meet normal standards.

Three-Way Calling is offered under the following two options:

(1) Flat Rate Option:

Customers choosing the Flat Rate option of Three-Way Calling pay a monthly recurring charge for unlimited usage of this feature.

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CUSTOM CALLING SERVICES

C. INDIVIDUAL SERVICES (Continued)

5. Three-Way Calling (Continued)

b. (Continued)

(2) Pay-Per-Use Option:

Customers choosing the Pay-Per-Use option of Three-Way Calling pay a per-activation charge each time this feature is activated, and there is no monthly recurring charge applied. Pay-Per-Use Three-Way Calling service will be applied to all lines not subscribing to the Flat Rate option of the service. Customers will not be required to order the Pay-Per-Use version of Three-Way Calling.

Customers who prefer not to have access to this service may call to request removal, and removal will be provided at no charge to the customer.

If a customer denies incurred charges for the service, or claims lack of awareness that charges would be incurred, credit will be issued to the customer and access to the service removed from the customer's line.

CUSTOM CALLING SERVICESC. INDIVIDUAL SERVICES (Continued)

## 6. Toll Control

Prevents unauthorized persons from making calls to toll points. In certain type offices, customers with the Toll Control feature will be able to make toll calls utilizing a "Toll Control Code;" however, some offices do not have the capability of utilizing Toll Control Codes. Without the Toll Control Code, customers with the Toll Control Feature will not be able to access any "1+" numbers or operator assisted numbers ("0+" or "0-"). The Toll Control feature is offered with Tel-Teen Service only.

## 7. Cancel Call Waiting

This feature provides the customer the ability to disable the Call Waiting feature for the duration of one call. The feature is activated by dialing a special code prior to placing a call or during an established call. It is automatically deactivated when the customer disconnects from the call. When Cancel Call Waiting is activated, anyone calling the number will receive the normal busy treatment.

## 8. Call Waiting Plus

This feature allows a customer while on the phone to receive another incoming call. The incoming call is signaled to the customer through a tone that only the customer can hear. The customer is able to place the current call on hold and answer the incoming call by pressing the switch hook. The customer can then alternate between the two calls or disconnect with one. If the customer wishes to not be interrupted by an incoming call while on a particular call, the customer can disable the Call Waiting feature by entering a unique code before making a call or during the call. While the call waiting feature is disabled, incoming callers will hear a busy signal. Disabling the Call Waiting feature is a per call functionality.

## 9. Reserved for Future Use

## 10. Call Forward/Busy/No Answer

This feature allows calls to either a party who does not answer or a busy line to be routed to an alternate specified directory number. The alternate specified directory number may be in the same switching office or may be reached via local toll trunks.

## 11. Distinctive Ring

This feature allows distinctive ringing to be applied to an individual line, where each of two numbers, a main number and a "Distinctive Ring" number, will have a uniquely distinctive ring for customer identification. Because two telephone numbers are associated with one telephone line, only one conversation can be conducted at a time.

Regulations for Directory Listings set forth in Section 9 of this tariff will apply for the main number. The customer is entitled to one free listing in the alphabetical section of the telephone directory for the "Distinctive Ring" number, regardless of the class of service.

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CUSTOM CALLING SERVICES

C. INDIVIDUAL SERVICES (Continued)

12. Fixed Call Forwarding

This feature allows a customer to transfer all incoming calls to another telephone number within the exchange or on the long distance telecommunications network where facilities permit. The call forwarding customer is responsible for the payment of appropriate toll charges for each call between his call forwarding equipped telephone and the telephone to which the call is being forwarded. The transmission may vary depending on the distance and routing necessary; therefore, transmission may not meet normal standards.

When call forwarding is arranged for "fixed" operation, the company will establish or change the forwarded telephone number destination requested by the customer. This service is permanently activated and does not require activation or deactivation by the customer.

13. Call Forwarding – No Answer

Call Forwarding - No Answer allows an end user to forward calls to a Voice Messaging System when there is no answer after a predetermined number of rings.

14. Fixed Call Forwarding Busy – No Answer

Allows incoming calls that are busy or not answered to be automatically sent to another telephone number within the exchange calling area or the Long Distance Telecommunications Network where facilities permit. The call forwarding customer is responsible for the payment of any toll charges for each call between the call forwarding equipped telephone line and the line to which the call is being forwarded. The forwarded to number is designated by the subscriber when the service is ordered. The transmission quality may vary depending on the distance and routing necessary; therefore, transmission quality may not meet normal standards.

Custom Calling Services will be provided in connection with individual and multi-line residence and business lines. Party line, PBX, and Centrex customers and Public and Semipublic telephone services are excluded.

Custom Calling Services are furnished only in central office areas where adequate and suitable facilities are available. Central Office will be equipped for Custom Calling Services at the discretion of the Telephone Company and in accordance with regular engineering practices.

D. SERVICE CHARGE APPLICATION

Upon conversion of a "Stored Program Control" switch in an exchange or during special promotional offerings, a 90 day grace period will follow to allow those customers wishing to subscribe to custom calling features without application of service charges.

CUSTOM CALLING SERVICES

E. DISASTER ASSISTANCE PLAN

(N)

In the event that a natural disaster occurs in one of the Company's exchanges and destroys or partially destroys customers' premises, the Company may, at its sole discretion, elect to implement a Disaster Assistance Plan. Under the Plan, the Company may, for example, waive up to three months' recurring service charges for Call Forwarding, Designated Calling Busy Line, Designated Calling No Answer, Preferred Call Forwarding, Distinctive Ringing, and/or other features the Company may deem appropriate. This plan will only be available to residential and business customers whose premises are damaged to the point they are considered unsafe, unsuitable, or uninhabitable. Charges will only be waived with respect to existing local exchange service accounts which are not partially or fully suspended at the time of the offer. Charges will not be waived on service established at a new location.

(N)

F. (Reserved for Future Use)

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EFFECTIVE: September 29, 2008

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CUSTOM CALLING SERVICES

G. RESERVED FOR FUTURE USE

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(M) Material previously found on this Sheet is now found on Sheet No. 6.1 of Section 100.

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Vice President  
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CUSTOM CALLING SERVICES

G. RESERVED FOR FUTURE USE (Continued)

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(M) Material previously found on this Sheet is now found on Sheet No. 6.1 of Section 100.

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Vice President  
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CUSTOM CALLING SERVICES

H. CUSTOM CALLING LOCAL AREA SIGNALING SERVICE

1. General

Custom Calling Local Area Signaling Service (CLASS\*) is a group of Calling Services features offered to single line residential and single line business customers subscribing to one party local exchange service.

The service is subject to available facilities and limited to central offices specifically equipped to provide such service. CLASS features are applicable only to calls placed to/from compatible central offices within the customer's Signaling System (SS7) calling area offering the service.

Operator assisted calls are designed to override the feature calls for emergency purposes.

Coin phones will not be enabled with CLASS features, just as they are not enabled with other Calling Services features. They will operate with the Custom Calling Local Area Signaling Service system, however, and interaction with all the features will be permitted.

CLASS will not be offered to customers in conjunction foreign exchange, Windstream Centrex Service or direct inward dial service. CLASS calls received from or placed to these customers may have the capability to interact with all the features.

2. Description

Automatic Busy Redial is an arrangement which permits the customer to redial automatically the last number dialed. If the called line is found to be busy, a 30-minute queuing process begins. The customer is then given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of the called line until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the calling party is alerted with a distinctive ring signifying that the call can now be completed.

Automatic Busy Redial is offered under the following two options:

a. Flat Rate Option:

Customers choosing the Flat Rate option of Automatic Busy Redial pay a monthly recurring charge for unlimited usage of this feature.

NOTE: \*CLASS is a registered service mark of Bellcore.

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CUSTOM CALLING SERVICES

H. CUSTOM CALLING LOCAL AREA SIGNALING SERVICE

2. Description (Continued)

b. Pay-Per-Use Option:

Customers choosing the Pay-Per-Use option of Automatic Busy Redial pay a per-activation charge each time this feature is activated, and there is no monthly recurring charge applied. Pay-Per-Use Automatic Busy Redial service will be applied to all lines not subscribing to the Flat Rate option of the service. Customers will not be required to order the Pay-Per-Use version of Automatic Busy Redial.

Customers who prefer not to have access to this service may call to request removal, and removal will be provided at no charge to the customer.

If a customer denies incurred charges for the service, or claims lack of awareness that charges would be incurred, credit will be issued to the customer and access to the service removed from the customer's line.

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CUSTOM CALLING SERVICES

H. CUSTOM CALLING LOCAL AREA SIGNALING SERVICE (Continued)

2. Description (Continued)

Automatic Call Return allows a customer to automatically return the last incoming call whether it is answered or not, unless the calling party has inhibited the delivery of the telephone number. Upon activation of the feature, the number of the most recent party who called is announced to the customer. If the customer then dials "1" the number is dialed automatically. If the called line is found to be busy, a 30-minute queuing process begins. The customer is given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of both parties until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the calling party is alerted with a distinctive ring signifying that the call may now be completed.

Automatic Call Return is offered under the following two options:

a. Flat Rate Option:

Customers choosing the Flat Rate option of Automatic Call Return pay a monthly recurring charge for unlimited usage of this feature.

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CUSTOM CALLING SERVICES

H. CUSTOM CALLING LOCAL AREA SIGNALING SERVICE (Continued)

2. Description (Continued)

b. Pay-Per-Use Option:

Customers choosing the Pay-Per-Use option of Automatic Call Return pay a per-activation charge each time this feature is activated, and there is no monthly recurring charge applied. Pay-Per-Use Automatic Call Return service will be applied to all lines not subscribing to the Flat Rate option of the service. Customers will not be required to order the Pay-Per-Use version of Automatic Call Return.

Customers who prefer not to have access to this service may call to request removal, and removal will be provided at no charge to the customer.

If a customer denies incurred charges for the service, or claims lack of awareness that charges would be incurred, credit will be issued to the customer and access to the service removed from the customer's line.

CUSTOM CALLING SERVICES

H. CUSTOM CALLING LOCAL AREA SIGNALING SERVICE (Continued)

2. Description (Continued)

Personal Alert allows a customer to program up to twelve (12) telephone numbers of selected callers enabling the customer to distinguish certain incoming calls from all others by a distinctive ring tone. If a customer also subscribes to Call Waiting, calls from the selected numbers will be distinguished by a Custom Call Waiting tone.

Privacy Controller is an optional feature, which helps stop unwanted incoming calls that have been identified as either "anonymous", "out-of-area", "unavailable", or "private" before their telephone rings. In addition, this service provides the customer with the option of creating a list of numbers from which the customer does not wish to receive calls. This service is offered subject to the following conditions:

1. This service is offered where technically feasible.
2. The customer's line must be equipped with Touch-Tone.
3. This service may not be compatible with certain Advanced Intelligent Network services.
4. When multiple services are activated on the line, certain services may take precedence over others.

Call Block allows a customer to block incoming calls from a maximum of 12 telephone numbers. The customer also can block incoming calls placed from the last calling number even if the number is unknown to the customer. Blocked calls are routed to a recorded announcement which specifies that the called party is not accepting calls.

Custom Call Forwarding is an arrangement which permits a customer to pre-specify telephone numbers (maximum of 12) from which incoming calls are to be forwarded. During the period that Custom Call Forwarding is activated, only calls from the pre-specified numbers will be forwarded.

CUSTOM CALLING SERVICESH. CUSTOM CALLING LOCAL AREA SIGNALING SERVICE (Continued)

## 2. Description (Continued)

Custom Call Acceptance allows a customer to select up to 12 customer telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller the customer is not accepting calls. Calls from numbers outside the specified exchanges will ring normally.

Call Tracing Service allows the customer to immediately and automatically trace the last incoming call received from a local service area in which Custom Local Area Signalling Services (CLASS) features are offered. Upon the customer's request the trace information will be provided to law enforcement agencies by the Company but will not be released directly to the customer. To initiate the call trace, the customer must contact the Company at the number provided in the voice announcement within ten (10) days of the incident. Call Tracing Service performs the function of recording call information, but in no way identifies the person(s) actually placing the call(s). By accepting the Service, customer agrees that Windstream shall not be liable for damages due to an inability to trace the call(s). Call Tracing Service will be the only nuisance call tracing service available to residential one party and business one party customers where this CLASS feature is offered.

Caller ID - Number/Anonymous Call Block is an arrangement which permits a customer with local exchange service, other than foreign central office service, to be immediately apprised of the calling telephone number of a call placed to the customer. Available to only single line business and residence services, where facilities permit.

At the time the incoming call is placed, the calling telephone number is forwarded from the terminating central office to customer provided display equipment associated with the customer's local exchange service. The calling telephone number is then delivered to the display device during the first silent interval of ringing.

For calls originating from a line with a multiline hunt group, ordinarily the main telephone number is delivered. The calling telephone number is unavailable from calls made through some large PABX systems, from most cellular radio calls, and currently from interexchange carrier calls. Nor is the calling telephone number made available when incoming calls have been handled by an operator or charged to credit cards.



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CUSTOM CALLING SERVICES

H. CUSTOM CALLING LOCAL AREA SIGNALING SERVICE (Continued)

2. Descriptions (Continued)

Caller ID - Number/Anonymous Call Block (Continued)

Customers subscribing to Caller ID - Number/Anonymous Call Block will be responsible for the provision of compatible display equipment. The Telephone Company assumes no liability for any incompatibility of the customer provided display equipment.

Telephone numbers transmitted via Caller ID - Number/Anonymous Call Block are intended solely for the use of the Caller ID - Number/Anonymous Call Block subscriber. Resale is prohibited by this tariff.

Selective Blocking (Per Call) - Allows customers, in areas where Caller ID - Number is available, to inhibit the delivery of their telephone number or identity to an identification device, by activating blocking immediately prior to placing a call. Available to only single line business and residence services, where facilities permit.

Complete Blocking (Per Line) - Allows a single line customer to make all calls with the delivery of the calling number and identification marked as "private" to the people being called. If the pre-assigned access code is dialed, the calling number will be delivered on the next call placed. Available to only single line business and residence services, where facilities permit.

Caller ID - Name and Number/Anonymous Call Block

Caller ID - Name and Number/Anonymous Call Block is an arrangement that permits a customer to receive the name, as well as the telephone number, associated with the calling party for calls placed to the customer. The calling telephone number and name will be forwarded from the terminating central office to compatible customer-provided display equipment associated with the customer's Local Exchange Service. Telephone names and numbers transmitted via Caller ID - Name and Number/Anonymous Call Block are intended solely for the use of the Caller ID - Name and Number/Anonymous Call Block subscriber. Resale is prohibited by this tariff.

If the calling telephone number and name are not available for forwarding to the called party, a message indicating of unavailability will be forwarded. The calling party can prevent the Caller ID - Name and Number/Anonymous Call Block customer from seeing the calling name and telephone number display by activating Selective Blocking (Per Call) or Complete Blocking (Per Line). which function the same as previously described in this section of the tariff.

CUSTOM CALLING SERVICES

H. CUSTOM CALLING LOCAL AREA SIGNALING SERVICE (Continued)

2. Descriptions (Continued)

Anonymous Call Block (ACB)

Anonymous Call Block (ACB) is only included as a part of Caller ID - Number and Caller ID - Name and Number Services and is not a stand alone service. This feature allows customers to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of their number to the called party. When ACB is activated on the customer's line and an incoming call marked private is received, the called party's telephone will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informs the calling party that the person he or she is trying to reach will not accept the call as long as the calling number is not delivered.

A maximum of 15 characters is allowed for transmission of the calling party Directory Name.

Call Waiting ID

Call Waiting ID – Allows a subscribing customer, when off-hook on another call, to receive caller identification information concerning a new incoming call. Once the customer receives the telephone number of the calling party, the customer can choose to interrupt the existing call, terminate the existing call to answer the incoming waiting call.

To subscribe to Call Waiting ID service, a customer must subscribe under the following conditions:

- (1) Customer must subscribe to Call Waiting,
- (2) Customer must have compatible CPE,
- (3) Customer must subscribe to either Caller ID – Number/Anonymous Call Block or Caller ID - Name and Number/Anonymous Call Block.

CUSTOM CALLING SERVICES

I. (Reserved for Future Use)

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CUSTOM CALLING SERVICES

J. REMOTE CALL FORWARDING

1. General

Remote Call Forwarding (RCF) is a service whereby a call placed from a station (the originating station) to a customer's (the RCF customer) telephone number (the call forwarding location) is automatically forwarded by Telephone Company Central Office equipment to another station designated by the RCF customer (the Terminating station). The RCF customer does not have any premises service associated with the RCF number. Terminating stations must have incoming-call capability.

2. Regulations

- a. Remote Call Forwarding service is offered subject to availability of suitable facilities and provided no unusual expense is involved.
- b. Remote Call Forwarding service is not offered where the terminating station is a coin telephone.
- c. The Telephone Company will not provide identification of the originating telephone number to the Remote Call Forwarding customer.
- d. Transmission characteristics may vary depending on the distance and routing necessary to complete the remotely forwarded call.
- e. Remote Call Forwarding is not represented as suitable for satisfactory transmission of data.
- f. Remote Call Forwarding is available between the call forwarding location and another station within the same exchange or in another exchange and may be used in conjunction with EAS, Long Distance Telecommunications Service and Interstate or Intrastate Inward WATS lines. The RCF customer is responsible for payment of any charges for calls forwarded from his RCF telephone number. Remote Call Forwarding is programmed in the Telephone Company's central office. The calls will be forwarded to any number the customer specifies.
- g. Remote Call Forwarding is provided on the condition that the customer subscribe to sufficient RCF features and facilities to adequately handle calls to the RCF customer without interfering with or impairing any services offered by the Telephone Company.

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CUSTOM CALLING SERVICES

J. REMOTE CALL FORWARDING

2. Regulations (Continued)

- h. Each Remote Call Forwarding service allows for forwarding one call at a given time. An additional service is necessary for each additional call to be forwarded simultaneously.
- i. The Remote Call Forwarding terminating telephone or line may not be equipped with any Call Forwarding or Remote Call Forwarding feature.
- j. Remote Call Forwarding service cannot be used for toll by-pass.
- k. Remote Call Forwarding service cannot be used in conjunction with international calls.

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CUSTOM CALLING SERVICES

J. REMOTE CALL FORWARDING (Continued)

3. Directory Listings

One listing without charge, covering the exchange in which the call forwarding Central Office is located, is provided. Additional directory listings may be obtained under Tariff rates; see Section 12 of this Tariff.

4. Rates and Charges

The following charges are for the Remote Call Forwarding feature only and are in addition to applicable charges for service and equipment with which it is used. Minimum Charge is for 6 months. Non-recurring Service Charges will not apply on outside moves of customer's other service if there is no telephone number change. Applicable line connection and service order charges as detailed in Section 5 will apply.

5. Message Charges

The message charges applicable to remotely forwarded calls shall be comprised of two separate charges; (1) a charge for that portion of the call from the originating station to the call forwarding location and (2) a charge for that portion of the call from the call forwarding location to the terminating station. The respective charge for each portion shall be as follows:

- a. Between the originating station and call forwarding location. The charge for this portion of a remotely forwarded call shall be the charge specified in this Tariff, or any other applicable Tariff, for the type of call involved.
- b. Between the call forwarding location and the Terminating station. The Remote Call Forwarding customer is responsible for the applicable customer-dialed station-to-station charges or WATS charges specified in interstate, intrastate/intraLATA, or intrastate/interLATA Long Distance Message Telecommunications Service Tariffs and Wide Area Telecommunications Service Tariffs.

CUSTOM CALLING SERVICES

K. FLEX PAK (BUSINESS)

1. This service offers a discount of 30% off the rates to business customers who subscribe to individual Calling Services features as specified in Part E. Rates - Individual Services and Part H. Custom Calling Local Area Signaling Service. This discount applies only when the customer subscribes to three or more of the following features:\*

Automatic Busy Redial  
Automatic Call Return  
Call Block  
Call Forwarding (Variable)  
Call Waiting  
Caller ID - Name and Number/Anonymous Call Block  
Caller ID - Number/Anonymous Call Block  
Distinctive Ring  
Custom Call Acceptance  
Custom Call Forwarding  
Speed Calling 8 and 30  
Three Way Calling  
Personal Alert

2. If three or more features are ordered, the discount will apply on rates of all features.
3. If the customer subscribes to less than three features or the customer removes a feature(s) such that the total subscription becomes less than three, the discount does not apply.
4. A feature may be added at a later date for the discount to apply. A feature may also be substituted for another at a later date and the discount will continue to apply.

Subsequent service order charges are not applicable when:

- an order is placed which qualifies the customer for Flex Pak discount; or
- a Flex Pak customer adds, reduces, or rearranges features, provided at least three(3) of the eligible features are retained.

\* Anonymous Call Block and Cancel Call Waiting are not included in the threshold amount of three, however, these features will be discounted if the threshold amount is met.



CUSTOM CALLING SERVICES

L. WINDSTREAM VALUE PLUS PLAN and WINDSTREAM VALUE PLAN

For Windstream Communications Southwest (Windstream) new and existing Residential customers.

The provider of both the Local and Toll services will be Windstream Communications Southwest (Windstream) and Windstream Southwest LD, or its designee. For Residential customers, operator service, directory assistance, toll free and calling card calls are not included in the Windstream Long Distance minutes. Unused minutes do not carry over to the following month.

With the exception of existing Windstream customers, all applicable Intrastate and Local Exchange tariff charges including but not limited to Non-recurring charges (NRC), taxes and surcharges and any Federally tariffed charges such as the Federal Universal Service Fund Charge (FUSF) and the End User Subscriber Line Charge are required to be paid by the customer during this promotion. Existing Windstream customers are not subject to some NRC charges, such as, Subsequent Service Order Charges and Line Connection Charges. However, existing Windstream customers are required to pay for all other tariffed surcharges, taxes and Federally tariffed rates as applicable.

New and existing Residential customers will be able to sign up for one Bundled Package that includes the following items by customer type as follows:

- WINDSTREAM VALUE PLUS PLAN (Residential) with Long Distance  
Monthly Bundled Rate: \$ 42.45
  - Residential Line (Local Exchange Access Line)
  - Includes customers' choice of any or all of the following 13 Class and Custom Calling Features\*\*
    1. Call Waiting
    2. Cancel Call Waiting
    3. Custom Call Forwarding
    4. Speed Dial 8
    5. 3-Way Calling
    6. Caller ID Name & Number with Anonymous Call Block
    7. Call Waiting ID
    8. Auto Call Return
    9. Auto Busy Redial
    10. Personal Alert
    11. Call Block
    12. Custom Call Acceptance
    13. Call Forwarding, Variable
  - Plus 60 minutes long distance. For periods longer than 60 minutes, customers will be charged a per minute rate by jurisdiction and is as follows: 15 cents per minute for in-state calls and 10 cents per minute for interstate calls within the Domestic United States including Alaska, Hawaii, Virgin Islands, Puerto Rico, Guam.

These Bundles cannot be used to qualify the customer for any other regularly tariff feature package and all other tariffed discounts do not apply.

\*\*Upon Availability for each serving area

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CUSTOM CALLING SERVICES

L. WINDSTREAM VALUE PLUS PLAN and WINDSTREAM VALUE PLAN (Cont'd)

- WINDSTREAM VALUE PLAN (Residential) with Long Distance
  - Residential Line (Local Exchange Access Line)
  - Includes customers' choice of any or all of the following 7 Class and Custom Calling Features\*\*
    1. Call Waiting
    2. Cancel Call Waiting
    3. Speed Dial 8
    4. 3-Way Calling
    5. Auto Call Return
    6. Call Forwarding, Variable
    7. Call Block
  - Plus 30 minutes long distance. For periods longer than 30 minutes, customers will be charged a per minute rate by jurisdiction and is as follows: 15 cents per minute for in-state calls and 10 cents per minute for interstate calls within the Domestic United States including Alaska, Hawaii, Virgin Islands, Puerto Rico, Guam.
  
- WINDSTREAM VALUE PLUS PLAN (Residential) without Long Distance
  - Residential Line (Local Exchange Access Line)
  - Includes customers' choice of any or all of the following 13 Class and Custom Calling Features\*\*
    1. Call Waiting
    2. Cancel Call Waiting
    3. Custom Call Forwarding
    4. Speed Dial 8
    5. 3-Way Calling
    6. Caller ID Name & Number with Anonymous Call Block
    7. Call Waiting ID
    8. Auto Call Return
    9. Auto Busy Redial
    10. Personal Alert
    11. Call Block
    12. Custom Call Acceptance
    13. Call Forwarding

These Bundles cannot be used to qualify the customer for any other regularly tariff feature package and all other tariffed discounts do not apply.

\*\*Upon Availability for each serving area

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CUSTOM CALLING SERVICES

L. WINDSTREAM VALUE PLUS PLAN and WINDSTREAM VALUE PLAN (Cont'd)

- WINDSTREAM VALUE PLAN (Residential) without Long Distance
  - Residential Line (Local Exchange Access Line)
  - Includes customers' choice of any or all of the following 13 Class and Custom Calling Features\*\*
    1. Call Waiting
    2. Cancel Call Waiting
    3. Custom Call Forwarding
    4. Speed Dial 8
    5. 3-Way Calling
    6. Caller ID Name & Number with Anonymous Call Block
    7. Call Waiting ID
    8. Auto Call Return
    9. Auto Busy Redial
    10. Personal Alert
    11. Call Block
    12. Custom Call Acceptance
    13. Call Forwarding

These Bundles cannot be used to qualify the customer for any other regularly tariff feature package and all other tariffed discounts do not apply.

\*\*Upon Availability for each serving area

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CUSTOM CALLING SERVICESL. WINDSTREAM VALUE PLUS PLAN and WINDSTREAM VALUE PLAN (Cont'd)

For Windstream Communications Southwest (Windstream) new and existing Business customers.

The provider of both the Local and Toll services will be Windstream Communications Southwest (Windstream) and Windstream Southwest LD or its designee. For Business customers, operator service, directory assistance, calling card calls are not included in the Windstream Long Distance minutes. Unused minutes do not carry over to the following month.

With the exception of existing Windstream customers, all applicable Intrastate and Local Exchange tariff charges including but not limited to Non-recurring charges (NRC), taxes and surcharges and any Federally tariffed charges such as the Federal Universal Service Fund Charge (FUSF) and the End User Subscriber Line Charge are required to be paid by the customer during this promotion. Existing Windstream customers are not subject to some NRC charges, such as, Subsequent Service Order Charges and Line Connection Charges. However, existing Windstream customers are required to pay for all other tariffed surcharges, taxes and Federally tariffed rates as applicable.

New and existing Business customers will be able to sign up for one Bundled Package that includes the following items by customer type as follows:

- WINDSTREAM VALUE PLUS PLAN (Business) with Long Distance
  - Business Line (Local Exchange Access Line)
  - Includes customers' choice of any or all of the following 13 Class and Custom Calling Features\*\*
    1. Call Waiting
    2. Cancel Call Waiting
    3. Custom Call Forwarding
    4. Speed Dial 8
    5. 3-Way Calling
    6. Caller ID Name & Number with Anonymous Call Block
    7. Call Waiting ID
    8. Auto Call Return
    9. Auto Busy Redial
    10. Personal Alert
    11. Call Block
    12. Custom Call Acceptance
    13. Call Forwarding
  - Plus 100 minutes long distance. For periods longer than 100 minutes, customers will be charged a per minute rate by jurisdiction and is as follows: 15 cents per minute for in-state calls and 10 cents per minute for interstate calls within the Domestic United States including Alaska, Hawaii, Virgin Islands, Puerto Rico, Guam.

These Bundles cannot be used to qualify the customer for any other regularly tariff feature package and all other tariffed discounts do not apply.

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CUSTOM CALLING SERVICESL. WINDSTREAM VALUE PLUS PLAN and WINDSTREAM VALUE PLAN (Cont'd)

- WINDSTREAM VALUE PLAN (Business) with Long Distance
  - Business Line (Local Exchange Access Line)
  - Includes customers' choice of any or all of the following 7 Class and Custom Calling Features\*\*
    1. Call Waiting
    2. Cancel Call Waiting
    3. Speed Dial 8
    4. 3-Way Calling
    5. Auto Call Return
    6. Call Forwarding, Variable
    7. Call Block
  - Plus 60 minutes long distance. For periods longer than 60 minutes, customers will be charged a per minute rate by jurisdiction and is as follows: 15 cents per minute for in-state calls and 10 cents per minute for interstate calls within the Domestic United States including Alaska, Hawaii, Virgin Islands, Puerto Rico, Guam.
  
- WINDSTREAM VALUE PLUS PLAN (Business) without Long Distance
  - Business Line (Local Exchange Access Line)
  - Includes customers' choice of any or all of the following 13 Class and Custom Calling Features\*\*
    1. Call Waiting
    2. Cancel Call Waiting
    3. Custom Call Forwarding
    4. Speed Dial 8
    5. 3-Way Calling
    6. Caller Id Name & Number with Anonymous Call Block
    7. Call Waiting ID
    8. Auto Call Return
    9. Auto Busy Redial
    10. Personal Alert
    11. Call Block
    12. Custom Call Acceptance
    13. Call Forwarding

These Bundles cannot be used to qualify the customer for any other regularly tariff feature package and all other tariffed discounts do not apply.

\*\*Upon Availability for each serving area

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CUSTOM CALLING SERVICES

L. WINDSTREAM VALUE PLUS PLAN and WINDSTREAM VALUE PLAN (Cont'd)

- WINDSTREAM VALUE PLAN (Business) without Long Distance
  - Business Line (Local Exchange Access Line)
  - Includes customers' choice of any or all of the following 7 Class and Custom Calling Features\*\*
    1. Call Waiting
    2. Cancel Call Waiting
    3. Speed Dial 8
    4. 3-Way Calling
    5. Auto Call Return
    6. Call Forwarding, Variable
    7. Call Block

These Bundles cannot be used to qualify the customer for any other regularly tariff feature package and all other tariffed discounts do not apply.

\*\*Upon Availability for each serving area

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CUSTOM CALLING SERVICESM. WINDSTREAM VALUE PLUS PLAN Version 2 and WINDSTREAM VALUE PLAN Version 2 for Residential Customers

For Windstream Communications Southwest (Windstream) new and existing Residential customers.

The provider of both the Local and Toll services will be Windstream Communications Southwest (Windstream) and Windstream Southwest LD or its designee.

With the exception of existing Windstream customers, all applicable Intrastate and Local Exchange tariff charges including but not limited to Non-recurring charges (NRC), taxes and surcharges and any Federally tariffed charges such as the Federal Universal Service Fund Charge (FUSF) and the End User Subscriber Line Charge are required to be paid by the customer during this promotion. Existing Windstream customers are not subject to some NRC charges, such as, Subsequent Service Order Charges and Line Connection Charges. However, existing Windstream customers are required to pay for all other tariffed surcharges, taxes and Federally tariffed rates as applicable. Service will be billed in one-month increments.

New and existing Residential customers will be able to sign up for one Bundled Package that includes the following items by customer type as follows:

- WINDSTREAM VALUE PLUS PLAN Version 2 (Residential) with Long Distance
  - Residential Line (Local Exchange Access Line)
  - Includes customers' choice of any or all of the following 14 Class and Custom Calling Features\*\*
    1. Call Waiting
    2. Cancel Call Waiting
    3. Custom Call Forwarding
    4. Speed Dial 8
    5. 3-Way Calling
    6. Caller ID Name & Number with Anonymous Call Block
    7. Call Waiting ID
    8. Auto Call Return
    9. Auto Busy Redial
    10. Personal Alert
    11. Call Block
    12. Custom Call Acceptance
    13. Call Forwarding, Variable
    14. Touch Dialing
  - Long Distance - The provider of both the Local and Toll Services will be Windstream Communications Southwest (Windstream) and Windstream Southwest LD or its designee. The rates for the Intrastate Long Distance can be located in the Long Distance Message Toll Tariff for Windstream Communications Southwest. The rates for all other Toll can be located in the Windstream Southwest LD tariff.

These Bundles cannot be used to qualify the customer for any other regularly tariff feature package and all other tariffed discounts do not apply.

\*\*Upon Availability for each serving area

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CUSTOM CALLING SERVICES

M. WINDSTREAM VALUE PLUS PLAN Version 2 and WINDSTREAM VALUE PLAN Version 2 for Residential Customers (Cont'd)

- WINDSTREAM VALUE PLAN Version 2 (Residential) with Long Distance
  - Residential Line (Local Exchange Access Line)
  - Includes customers' choice of any or all of the following 8 Class and Custom Calling Features\*\*
    1. Call Waiting
    2. Cancel Call Waiting
    3. Speed Dial 8
    4. 3-Way Calling
    5. Auto Call Return
    6. Call Forwarding, Variable
    7. Call Block
    8. Touch Dialing
  - Long Distance - The provider of both the Local and Toll Services will be Windstream Communications Southwest (Windstream) and Windstream Southwest LD or its designee. The rates for the Intrastate Long Distance can be located in the Long Distance Message Toll Tariff for Windstream Communications Southwest. The rates for all other Toll can be located in the Windstream Southwest LD tariff.
  
- WINDSTREAM VALUE PLUS PLAN Version 2 (Residential) without Long Distance
  - Residential Line (Local Exchange Access Line)
  - Includes customers' choice of any or all of the following 14 Class and Custom Calling Features\*\*
    1. Call Waiting
    2. Cancel Call Waiting
    3. Custom Call Forwarding
    4. Speed Dial 8
    5. 3-Way Calling
    6. Caller ID Name & Number with Anonymous Call Block
    7. Call Waiting ID
    8. Auto Call Return
    9. Auto Busy Redial
    10. Personal Alert
    11. Call Block
    12. Custom Call Acceptance
    13. Call Forwarding
    14. Touch Dialing

These Bundles cannot be used to qualify the customer for any other regularly tariff feature package and all other tariffed discounts do not apply.

\*\*Upon Availability for each serving area

ISSUED: September 22, 2006

EFFECTIVE: October 2, 2006

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CUSTOM CALLING SERVICES

M. WINDSTREAM VALUE PLUS PLAN Version 2 and WINDSTREAM VALUE PLAN Version 2 for Residential Customers (Cont'd)

▪ WINDSTREAM VALUE PLAN Version 2 (Residential) without Long Distance

Residential Line (Local Exchange Access Line)

- Includes customers' choice of any or all of the following 8 Class and Custom Calling Features\*\*
  1. Call Waiting
  2. Cancel Call Waiting
  3. Speed Dial 8
  4. 3-Way Calling
  5. Auto Call Return
  6. Call Forwarding, Variable
  7. Call Block
  8. Touch Dialing

These Bundles cannot be used to qualify the customer for any other regularly tariff feature package and all other tariffed discounts do not apply.

\*\*Upon Availability for each serving area.

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CUSTOM CALLING SERVICESM. WINDSTREAM VALUE PLUS PLAN Version 2 and WINDSTREAM VALUE PLAN Version 2 for Business Customers (Cont'd)

For Windstream Communications Southwest (Windstream) new and existing Business customers.

The provider of both the Local and Toll services will be Windstream Communications Southwest (Windstream) and Windstream Southwest LD, or its designee.

With the exception of existing Windstream customers, all applicable Intrastate and Local Exchange tariff charges including but not limited to Non-recurring charges (NRC), taxes and surcharges and any Federally tariffed charges such as the Federal Universal Service Fund Charge (FUSF) and the End User Subscriber Line Charge are required to be paid by the customer during this promotion. Existing Windstream customers are not subject to some NRC charges, such as, Subsequent Service Order Charges and Line Connection Charges. However, existing Windstream customers are required to pay for all other tariffed surcharges, taxes and Federally tariffed rates as applicable. Service will be billed in one-month increments.

New and existing Business customers will be able to sign up for one Bundled Package that includes the following items by customer type as follows:

- WINDSTREAM VALUE PLUS PLAN Version 2 (Business) with Long Distance
  - Business Line (Local Exchange Access Line)
  - Includes customers' choice of any or all of the following 14 Class and Custom Calling Features\*\*
    1. Call Waiting
    2. Cancel Call Waiting
    3. Custom Call Forwarding
    4. Speed Dial 8
    5. 3-Way Calling
    6. Caller ID Name & Number with Anonymous Call Block
    7. Call Waiting ID
    8. Auto Call Return
    9. Auto Busy Redial
    10. Personal Alert
    11. Call Block
    12. Custom Call Acceptance
    13. Call Forwarding
    14. Touch Dialing
  - Long Distance - The provider of both the Local and Toll Services will be Windstream Communications Southwest (Windstream) and Windstream Southwest LD or its designee. The rates for the Intrastate Long Distance can be located in the Long Distance Message Toll Tariff for Windstream Communications Southwest. The rates for all other Toll can be located in the Windstream Southwest LD tariff.

These Bundles cannot be used to qualify the customer for any other regularly tariffed feature package and all other tariffed discounts do not apply.

\*\*Upon Availability for each serving area

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CUSTOM CALLING SERVICESM. WINDSTREAM VALUE PLUS PLAN Version 2 and WINDSTREAM VALUE PLAN Version 2 for Business Customers (Cont'd)

- WINDSTREAM VALUE PLUS PLAN Version 2 (Business) with Long Distance
  - Business Line (Local Exchange Access Line)
  - Includes customers' choice of any or all of the following 8 Class and Custom Calling Features\*\*
    1. Call Waiting
    2. Cancel Call Waiting
    3. Speed Dial 8
    4. 3-Way Calling
    5. Auto Call Return
    6. Call Forwarding, Variable
    7. Call Block
    - Touch Dialing
  - Long Distance - The provider of both the Local and Toll Services will be Windstream Communications Southwest (Windstream) and Windstream Southwest LD or its designee. The rates for the Intrastate Long Distance can be located in the Long Distance Message Toll Tariff for Windstream Communications Southwest. The rates for all other Toll can be located in the Windstream Southwest LD tariff.
  
- WINDSTREAM VALUE PLUS PLAN Version 2 (Business) without Long Distance
  - Business Line (Local Exchange Access Line)
  - Includes customers' choice of any or all of the following 14 Class and Custom Calling Features\*\*
    1. Call Waiting
    2. Cancel Call Waiting
    3. Custom Call Forwarding
    4. Speed Dial 8
    5. 3-Way Calling
    6. Caller Id Name & Number with Anonymous Call Block
    7. Call Waiting ID
    8. Auto Call Return
    9. Auto Busy Redial
    10. Personal Alert
    11. Call Block
    12. Custom Call Acceptance
    13. Call Forwarding
    14. Touch Dialing

These Bundles cannot be used to qualify the customer for any other regularly tariff feature package and all other tariffed discounts do not apply.

\*\*Upon Availability for each serving area

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CUSTOM CALLING SERVICES

M. WINDSTREAM VALUE PLUS PLAN Version 2 and WINDSTREAM VALUE PLAN Version 2 for Business Customers (Cont'd)

- WINDSTREAM VALUE PLAN Version 2 (Business) without Long Distance
  - Business Line (Local Exchange Access Line)
  - Includes customers' choice of any or all of the following 8 Class and Custom Calling Features\*\*
    1. Call Waiting
    2. Cancel Call Waiting
    3. Speed Dial 8
    4. 3-Way Calling
    5. Auto Call Return
    6. Call Forwarding, Variable
    7. Call Block
    8. Touch Dialing

These Bundles cannot be used to qualify the customer for any other regularly tariffed feature package and all other tariffed discounts do not apply.

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CUSTOM CALLING SERVICES

N. WINDSTREAM TOTAL VALUE PLAN Version 2 for Residential Customers

For Windstream Communications Southwest (Windstream) new and existing Residential customers.

With the exception of existing Windstream customers, all applicable Intrastate and Local Exchange tariff charges including but not limited to Non-recurring charges (NRC), taxes and surcharges and any Federally tariffed charges such as the Federal Universal Service Fund Charge (FUSF) and the End User Subscriber Line Charge are required to be paid by the customer during this promotion. Existing Windstream customers are not subject to some NRC charges, such as, Subsequent Service Order Charges and Line Connection Charges. However, existing Windstream customers are required to pay for all other tariffed surcharges, taxes and Federally tariffed rates as applicable. Service will be billed in one-month increments.

During this period, new and existing Residential customers will be able to sign up for one Bundled Package that includes the following items by customer type as follows:

- WINDSTREAM TOTAL VALUE PLAN Version 2 (Residential) with Long Distance \*\*
  - Residential Line (Local Exchange Access Line)
  - Includes the following Class and Custom Calling Features \*\*
    1. Call Waiting
    2. Cancel Call Waiting
    3. Custom Call Forwarding
    4. Speed Dial 30
    5. 3-Way Calling
    6. Caller ID Name & Number with Anonymous Call Block
    7. Call Waiting ID
    8. Auto Call Return
    9. Auto Busy Redial
    10. Personal Alert
    11. Call Block
    12. Custom Call Acceptance
    13. Call Forwarding, Variable
    14. Distinctive Ring
  - Long Distance - The provider of both the Local and Toll Services will be Windstream Communications Southwest (Windstream) and Windstream Southwest LD or its designee. The rates for the Intrastate Long Distance can be located in the Long Distance Message Toll Tariff for Windstream Communications Southwest. The rates for all other Toll can be located in the Windstream Southwest LD tariff.
  - Inside Wire Maintenance
  - Deluxe Voicemail \*\*

This promotion cannot be used to qualify the customer for any other regularly tariff feature package and all other tariffed discounts do not apply during this promotion.

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CUSTOM CALLING SERVICES

N. WINDSTREAM TOTAL VALUE PLAN Version 2 for Residential Customers (Cont'd)

- WINDSTREAM TOTAL VALUE PLAN Version 2 (Residential) without Long Distance \*\*
  - Residential Line (Local Exchange Access Line)
  - Includes the following Class and Custom Calling Features \*\*
    1. Call Waiting
    2. Touch Dialing
    3. Cancel Call Waiting
    4. Custom Call Forwarding
    5. Speed Dial 30
    6. 3-Way Calling
    7. Caller ID Name & Number with Anonymous Call Block
    8. Call Waiting ID
    9. Auto Call Return
    10. Auto Busy Redial
    11. Personal Alert
    12. Custom Call Acceptance
    13. Call Forwarding
    14. Distinctive Ring
    15. Call Block
  - Inside Wire Maintenance
  - Deluxe Voicemail \*\*

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CUSTOM CALLING SERVICESN. WINDSTREAM TOTAL VALUE PLAN Version 2 for Business Customers

For Windstream Communications Southwest (Windstream) new and existing Business customers.

With the exception of existing Windstream customers, all applicable Intrastate and Local Exchange tariff charges including but not limited to Non-recurring charges (NRC), taxes and surcharges and any Federally tariffed charges such as the Federal Universal Service Fund Charge (FUSF) and the End User Subscriber Line Charge are required to be paid by the customer during this promotion. Existing Windstream customers are not subject to some NRC charges, such as, Subsequent Service Order Charges and Line Connection Charges. However, existing Windstream customers are required to pay for all other tariffed surcharges, taxes and Federally tariffed rates as applicable. Service will be billed in one-month increments.

During this period, new and existing Business customers will be able to sign up for one Bundled Package that includes the following items by customer type as follows:

- WINDSTREAM TOTAL VALUE PLAN Version 2 (Business) with Long Distance \*\*
  - Business Line (Local Exchange Access Line)
  - Includes the following Class and Custom Calling Features \*\*
    1. Call Waiting
    2. Touch Call
    3. Cancel Call Waiting
    4. Custom Call Forwarding
    5. Speed Dial 30
    6. 3-Way Calling
    7. Caller ID Name & Number with Anonymous Call Block
    8. Call Waiting ID
    9. Auto Call Return
    10. Auto Busy Redial
    11. Personal Alert
    12. Custom Call Acceptance
    13. Call Forwarding
    14. Distinctive Ring
  - Long Distance - The provider of both the Local and Toll Services will be Windstream Communications Southwest (Windstream) and Windstream Southwest LD or its designee. The rates for the Intrastate Long Distance can be located in the Long Distance Message Toll Tariff for Windstream Communications Southwest. The rates for all other Toll can be located in the Windstream Southwest LD tariff.
  - Inside Wire Maintenance
  - Deluxe Voicemail \*\*

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CUSTOM CALLING SERVICES

N. WINDSTREAM TOTAL VALUE PLAN Version 2 for Business Customers (Cont'd)

- WINDSTREAM TOTAL VALUE PLAN (Business) without Long Distance \*\*
  - Business Line (Local Exchange Access Line)
  - Includes the following Class and Custom Calling Features \*\*
    1. Call Waiting
    2. Touch Call
    3. Cancel Call Waiting
    4. Custom Call Forwarding
    5. Speed Dial 30
    6. 3-Way Calling
    7. Caller ID Name & Number with Anonymous Call Block
    8. Call Waiting ID
    9. Auto Call Return
    10. Auto Busy Redial
    11. Personal Alert
    12. Custom Call Acceptance
    13. Call Forwarding
    14. Distinctive Ring
  - Inside Wire Maintenance
  - Deluxe Voicemail \*\*

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CUSTOM CALLING SERVICESO. WINDSTREAM VALUE PLUS PLAN Version 3 and WINDSTREAM VALUE PLAN Version 3 for Residential Customers

For Windstream Communications Southwest (Windstream) new and existing Residential customers.

The provider of both the Local and Toll services will be Windstream Communications Southwest (Windstream) and Windstream Southwest LD or its designee.

All applicable Intrastate and Local Exchange tariff charges including but not limited to taxes and surcharges and any Federally tariffed charges such as the Federal Universal Service Fund Charge (FUSF) and the End User Subscriber Line Charges are required to be paid by the customer. For those new Windstream customers who choose to retain this package for a minimum of 90 days, the Non-recurring charges will be waived, such as: Primary Service Order and Line Connection Charges. For Windstream existing customers, the Subsequent Service Order and Line Connection charges will be permanently waived. Service will be billed in one-month increments.

New and existing Residential customers will be able to sign up for one Bundled Package that includes the following items by customer type as follows:

- WINDSTREAM VALUE PLUS PLAN Version 3 (Residential) with Long Distance
  - Residential Line (Local Exchange Access Line)
  - Includes customers' choice of any or all of the following 14 Class and Custom Calling Features\*\*
    1. Call Waiting
    2. Cancel Call Waiting
    3. Custom Call Forwarding
    4. Speed Dial 30
    5. 3-Way Calling
    6. Caller ID Name & Number with Anonymous Call Block
    7. Call Waiting ID
    8. Auto Call Return
    9. Auto Busy Redial
    10. Personal Alert
    11. Call Block
    12. Custom Call Acceptance
    13. Call Forwarding, Variable
    14. Touch Dialing
  - Privacy Controller <sup>(1)</sup>
  - Long Distance - The provider of both the Local and Toll Services will be Windstream Communications Southwest (Windstream) and Windstream Southwest LD or its designee. The rates for the Intrastate Long Distance can be located in the Long Distance Message Toll Tariff for Windstream Communications Southwest. The rates for all other Toll can be located in the Windstream Southwest LD tariff.

This plan cannot be used to qualify the customer for any other tariff feature package and all other tariffed discounts do not apply.

(1) The monthly rate for Privacy Controller is in addition to the Bundled Rate for that plan type.

\*\*Upon Availability for each serving area

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CUSTOM CALLING SERVICESO. WINDSTREAM VALUE PLUS PLAN Version 3 and WINDSTREAM VALUE PLAN Version 3 for Residential Customers (Cont'd)

- WINDSTREAM VALUE PLAN Version 3 (Residential) with Long Distance
  - Residential Line (Local Exchange Access Line)
  - Includes customers' choice of any or all of the following 8 Class and Custom Calling Features\*\*
    1. Call Waiting
    2. Cancel Call Waiting
    3. Speed Dial 30
    4. 3-Way Calling
    5. Auto Call Return
    6. Call Forwarding, Variable
    7. Call Block
    8. Touch Dialing
  - Privacy Controller \*\* (1)
  - Long Distance - The provider of both the Local and Toll Services will be Windstream Communications Southwest (Windstream) and Windstream Southwest LD or its designee. The rates for the Intrastate Long Distance can be located in the Long Distance Message Toll Tariff for Windstream Communications Southwest. The rates for all other Toll can be located in the Windstream Southwest LD tariff.
- WINDSTREAM VALUE PLUS PLAN Version 3 (Residential) without Long Distance
  - Residential Line (Local Exchange Access Line)
  - Includes customers' choice of any or all of the following 14 Class and Custom Calling Features\*\*
    1. Call Waiting
    2. Touch Call
    3. Cancel Call Waiting
    4. Custom Call Forwarding
    5. Speed Dial 30
    6. 3-Way Calling
    7. Caller ID Name & Number with Anonymous Call Block
    8. Call Waiting ID
    9. Auto Call Return
    10. Auto Busy Redial
    11. Personal Alert
    12. Custom Call Acceptance
    13. Call Forwarding
    14. Touch Dialing
  - Privacy Controller \*\* (1)

This plan cannot be used to qualify the customer for any other tariff feature package and all other tariffed discounts do not apply.

(1) The monthly rate for Privacy Controller is in addition to the Bundled Rate for that plan type.

\*\*Upon Availability for each serving area

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CUSTOM CALLING SERVICES

O. WINDSTREAM VALUE PLUS PLAN Version 3 and WINDSTREAM VALUE PLAN Version 3 for Residential Customers (Cont'd)

- WINDSTREAM VALUE PLAN Version 3 (Residential) without Long Distance
  - Residential Line (Local Exchange Access Line)
  - Includes customers' choice of any or all of the following 8 Class and Custom Calling Features\*\*
    1. Call Waiting
    2. Cancel Call Waiting
    3. Speed Dial 30
    4. 3-Way Calling
    5. Auto Call Return
    6. Call Forwarding, Variable
    7. Call Block
    8. Touch dialing
  - Privacy Controller \*\* (1)

This plan cannot be used to qualify the customer for any other tariff feature package and all other tariffed discounts do not apply.

(1) The monthly rate for Privacy Controller is in addition to the Bundled Rate for that plan type.

\*\*Upon Availability for each serving area

Little Rock, AR 72212

CUSTOM CALLING SERVICESO. WINDSTREAM VALUE PLUS PLAN Version 3 and WINDSTREAM VALUE PLAN Version 3 for Business Customers

For Windstream Communications Southwest (Windstream) new and existing Business customers.

The provider of both the Local and Toll services will be Windstream Communications Southwest (Windstream) and Windstream Southwest LD or its designee.

All applicable Intrastate and Local Exchange tariff charges including but not limited to taxes and surcharges and any Federally tariffed charges such as the Federal Universal Service Fund Charge (FUSF) and the End User Subscriber Line Charges are required to be paid by the customer. For those new Windstream customers who choose to retain this package for a minimum of 90 days, the Non-recurring charges will be waived, such as: Primary Service Order and Line Connection Charges. For Windstream existing customers, the Subsequent Service Order and Line Connection charges will be permanently waived. Service will be billed in one-month increments.

New and existing Business customers will be able to sign up for one Bundled Package that includes the following items by customer type as follows:

- WINDSTREAM VALUE PLUS PLAN Version 3 (Business) with Long Distance
  - Business Line (Local Exchange Access Line)
  - Includes customers' choice of any or all of the following 14 Class and Custom Calling Features\*\*
    1. Call Waiting
    2. Cancel Call Waiting
    3. Custom Call Forwarding
    4. Speed Dial 30
    5. 3-Way Calling
    6. Caller ID Name & Number with Anonymous Call Block
    7. Call Waiting ID
    8. Auto Call Return
    9. Auto Busy Redial
    10. Personal Alert
    11. Custom Call Acceptance
    12. Call Forwarding, Variable
    13. Call Block
    14. Touch Dialing
  - Privacy Controller \*\* (1)
  - Long Distance - The provider of both the Local and Toll Services will be Windstream Communications Southwest (Windstream) and Windstream Southwest LD or its designee. The rates for the Intrastate Long Distance can be located in the Long Distance Message Toll Tariff for Windstream Communications Southwest. The rates for all other Toll can be located in the Windstream Southwest LD tariff.

This plan cannot be used to qualify the customer for any other tariff feature package and all other tariffed discounts do not apply.

(1) The monthly rate for Privacy Controller is in addition to the Bundled Rate for that plan type.

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CUSTOM CALLING SERVICESO. WINDSTREAM VALUE PLUS PLAN Version 3 and WINDSTREAM VALUE PLAN Version 3 for Business Customers (Cont'd)

- WINDSTREAM VALUE PLAN Version 3 (Business) with Long Distance
  - Business Line (Local Exchange Access Line)
  - Includes customers' choice of any or all of the following 8 Class and Custom Calling Features\*\*
    1. Call Waiting
    2. Cancel Call Waiting
    3. Speed Dial 30
    4. 3-Way Calling
    5. Auto Call Return
    6. Call Forwarding, Variable
    7. Call Block
    8. Touch Dialing
  - Privacy Controller \*\* (1)
  - Long Distance - The provider of both the Local and Toll Services will be Windstream Communications Southwest (Windstream) and Windstream Southwest LD or its designee. The rates for the Intrastate Long Distance can be located in the Long Distance Message Toll Tariff for Windstream Communications Southwest. The rates for all other Toll can be located in the Windstream Southwest LD tariff.
- WINDSTREAM VALUE PLUS PLAN Version 3 (Business) without Long Distance
  - Business Line (Local Exchange Access Line)
  - Includes customers' choice of any or all of the following 14 Class and Custom Calling Features\*\*
    1. Call Waiting
    2. Cancel Call Waiting
    3. Custom Call Forwarding
    4. Speed Dial 30
    5. 3-Way Calling
    6. Caller ID Name & Number with Anonymous Call Block
    7. Call Waiting ID
    8. Auto Call Return
    9. Auto Busy Redial
    10. Personal Alert
    11. Custom Call Acceptance
    12. Call Forwarding
    13. Call Block
    14. Touch Dialing
  - Privacy Controller \*\* (1)

This plan cannot be used to qualify the customer for any other tariff feature package and all other tariffed discounts do not apply.

(1) The monthly rate for Privacy Controller is in addition to the Bundled Rate for that plan type.

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CUSTOM CALLING SERVICES

O. WINDSTREAM VALUE PLUS PLAN Version 3 and WINDSTREAM VALUE PLAN Version 3 for Business Customers  
(Cont'd)

- Windstream VALUE PLAN Version 3 (Business) without Long Distance
  - Business Line (Local Exchange Access Line)
  - Includes customers' choice of any or all of the following 8 Class and Custom Calling Features\*\*
    1. Call Waiting
    2. Cancel Call Waiting
    3. Speed Dial 30
    4. 3-Way Calling
    5. Auto Call Return
    6. Call Forwarding, Variable
    7. Call Block
    8. Touch Dialing
  - Privacy Controller \*\* (1)

This plan cannot be used to qualify the customer for any other tariff feature package and all other tariffed discounts do not apply.

(1) The monthly rate for Privacy Controller is in addition to the Bundled Rate for that plan type.

\*\*Upon Availability for each serving area.

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CUSTOM CALLING SERVICESP. WINDSTREAM TOTAL VALUE PLAN Version 3 for Residential Customers

For Windstream Communications Southwest (Windstream) new and existing Residential customers.

All applicable Intrastate and Local Exchange tariff charges including but not limited to taxes and surcharges and any Federally tariffed charges such as the Federal Universal Service Fund Charge (FUSF) and the End User Subscriber Line Charges are required to be paid by the customer. For those new Windstream customers who choose to retain this package for a minimum of 90 days, the Non-recurring charges will be waived, such as: Primary Service Order and Line Connection Charges. For Windstream existing customers, the Subsequent Service Order and Line Connection charges will be permanently waived. Service will be billed in one-month increments.

New and existing Residential customers will be able to sign up for one Bundled Package that includes the following items by customer type as follows:

- WINDSTREAM TOTAL VALUE PLAN Version 3 (Residential) with Long Distance \*\*
  - Residential Line (Local Exchange Access Line)
  - Includes any or all of the following Class and Custom Calling Features\*\*
    1. Call Waiting
    2. Touch Dialing
    3. Cancel Call Waiting
    4. Custom Call Forwarding
    5. Speed Dial 30
    6. 3-Way Calling
    7. Caller ID Name & Number with Anonymous Call Block
    8. Call Waiting ID
    9. Auto Call Return
    10. Auto Busy Redial
    11. Personal Alert
    12. Call Block
    13. Custom Call Acceptance
    14. Call Forwarding, Variable
    15. Distinctive Ring
    16. Call Forwarding Busy/No answer
  - Privacy Controller \*\*
  - Long Distance - The provider of both the Local and Toll Services will be Windstream Communications Southwest (Windstream) and Windstream Southwest LD or its designee. The rates for the Intrastate Long Distance can be located in the Long Distance Message Toll Tariff for Windstream Communications Southwest. The rates for all other Toll can be located in the Windstream Southwest LD tariff.
  - Inside Wire Maintenance
  - Deluxe Voice Mail\*\*

This service cannot be used to qualify the customer for any other regularly tariff feature package and all other tariffed discounts do not apply.

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CUSTOM CALLING SERVICES

P. WINDSTREAM TOTAL VALUE PLAN Version 3 for Residential Customers (Cont'd)

- WINDSTREAM TOTAL VALUE PLAN Version 3 (Residential) without Long Distance \*\*
  - Residential Line (Local Exchange Access Line)
  - Includes the following Class and Custom Calling Features\*\*
    1. Call Waiting
    2. Touch Dialing
    3. Cancel Call Waiting
    4. Custom Call Forwarding
    5. Speed Dial 30
    6. 3-Way Calling
    7. Caller ID Name & Number with Anonymous Call Block
    8. Call Waiting ID
    9. Auto Call Return
    10. Auto Busy Redial
    11. Personal Alert
    12. Call Block
    13. Custom Call Acceptance
    14. Call Forwarding
    15. Distinctive Ring
    16. Call Forwarding Busy/No answer
  - Privacy Controller \*\*
  - Inside Wire Maintenance
  - Deluxe Voice Mail\*\*

This service cannot be used to qualify the customer for any other regularly tariff feature package and all other tariffed discounts do not apply.

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CUSTOM CALLING SERVICES

P. WINDSTREAM TOTAL VALUE PLAN Version 3 for Business Customers

For Windstream Communications Southwest (Windstream) new and existing Business customers.

All applicable Intrastate and Local Exchange tariff charges including but not limited to taxes and surcharges and any Federally tariffed charges such as the Federal Universal Service Fund Charge (FUSF) and the End User Subscriber Line Charges are required to be paid by the customer. For those new Windstream customers who choose to retain this package for a minimum of 90 days, the Non-recurring charges will be waived, such as: Primary Service Order and Line Connection Charges. For Windstream existing customers, the Subsequent Service Order and Line Connection charges will be permanently waived. Service will be billed in one-month increments.

New and existing Business customers will be able to sign up for one Bundled Package that includes the following items by customer type as follows:

▪ WINDSTREAM TOTAL VALUE PLAN Version 3 (Business) with Long Distance \*\*

- Business Line (Local Exchange Access Line)
- Includes the following Class and Custom Calling Features\*\*
  1. Call Waiting
  2. Touch Dialing
  3. Cancel Call Waiting
  4. Custom Call Forwarding
  5. Speed Dial 30
  6. 3-Way Calling
  7. Caller ID Name & Number with Anonymous Call Block
  8. Call Waiting ID
  9. Auto Call Return
  10. Auto Busy Redial
  11. Personal Alert
  12. Call Block
  13. Custom Call Acceptance
  14. Call Forwarding
  15. Distinctive Ring
  16. Call Forwarding Busy/No answer
- Privacy Controller \*\*
- Long Distance - The provider of both the Local and Toll Services will be Windstream Communications Southwest (Windstream) and Windstream Southwest LD or its designee. The rates for the Intrastate Long Distance can be located in the Long Distance Message Toll Tariff for Windstream Communications Southwest. The rates for all other Toll can be located in the Windstream Southwest LD tariff.
- Inside Wire Maintenance
- Deluxe Voice Mail\*\*

This service cannot be used to qualify the customer for any other regularly tariff feature package and all other tariffed discounts do not apply.

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CUSTOM CALLING SERVICES

P. WINDSTREAM TOTAL VALUE PLAN Version 3 for Business Customers (Cont'd)

- WINDSTREAM TOTAL VALUE PLAN Version 3 (Business) without Long Distance\*\*
  - Business Line (Local Exchange Access Line)
  - Includes the following Class and Custom Calling Features\*\*
    1. Call Waiting
    2. Touch Dialing
    3. Cancel Call Waiting
    4. Custom Call Forwarding
    5. Speed Dial 30
    6. 3-Way Calling
    7. Caller ID Name & Number with Anonymous Call Block
    8. Call Waiting ID
    9. Auto Call Return
    10. Auto Busy Redial
    11. Personal Alert
    12. Call Block
    13. Custom Call Acceptance
    14. Call Forwarding
    15. Distinctive Ring
    16. Call Forwarding Busy/No answer
  - Privacy Controller \*\*
  - Inside Wire Maintenance
  - Deluxe Voice Mail\*\*

This service cannot be used to qualify the customer for any other regularly tariff feature package and all other tariffed discounts do not apply.

\*\*Upon Availability for each serving area

ISSUED: September 22, 2006

EFFECTIVE: October 2, 2006

Vice President  
4001 Rodney Parham Road  
Little Rock, AR 72212

CUSTOM CALLING SERVICESQ. 2-LINE WINDSTREAM VALUE PLUS PLAN

For Windstream Telecommunications of New Mexico, LLC (Windstream) new and existing Residential customers.

The provider of both the Local and Toll services will be Windstream Communications Southwest (Windstream) and Windstream Southwest LD or its designee.

All applicable Intrastate and Local Exchange tariff charges including but not limited to taxes and surcharges and any Federally tariffed charges such as the Federal Universal Service Fund Charge (FUSF) and the End User Subscriber Line Charges are required to be paid by the customer. All Non-recurring charges (NRC's) for both existing and new customers will be waived such as, Primary or Subsequent Service Order Charges, and Line Connection Charges. The NRC waiver is available to those customers that choose to retain this package for a minimum of 90 days. Service will be billed in one-month increments.

New and existing Residential customers will be able to sign up for one Bundled Package that includes the following items by customer type as follows:

- 2 LINE WINDSTREAM VALUE PLUS PLAN (Residential) with Long Distance
  - 2-Line Residential Line (Local Exchange Access Line) includes Touch Dialing for both lines
  - Includes customers' choice of any or all of the following Class and Custom Calling Features per line\*\*
    1. Call Waiting
    2. Cancel Call Waiting
    3. Custom Call Forwarding
    4. Speed Dial 30
    5. 3-Way Calling
    6. Caller ID Name & Number with Anonymous Call Block
    7. Call Waiting ID
    8. Auto Call Return
    9. Auto Busy Redial
    10. Personal Alert
    11. Call Block
    12. Custom Call Acceptance
    13. Call Forwarding, Variable
  - Privacy Controller \*\* (1)
  - Long Distance - The provider of both the Local and Toll Services will be Windstream Communications Southwest (Windstream) and Windstream Southwest LD or its designee. The rates for the Intrastate Long Distance can be located in the Long Distance Message Toll Tariff for Windstream Communications Southwest. The rates for all other Toll can be located in the Windstream Southwest LD tariff.

This plan cannot be used to qualify the customer for any other tariff feature package and all other tariffed discounts do not apply.

(1) The monthly rate for Privacy Controller is in addition to the Bundled Rate for that plan type.

\*\*Upon Availability for each serving area

Little Rock, AR 72212

**CUSTOM CALLING SERVICES**

Q. 2 LINE WINDSTREAM VALUE PLUS PLAN (Cont'd)

For Windstream Telecommunications of New Mexico, LLC (Windstream) new and existing Residential customers.

The provider of both the Local and Toll services will be Windstream Communications Southwest (Windstream) and Windstream Southwest LD or its designee.

All applicable Intrastate and Local Exchange tariff charges including but not limited to taxes and surcharges and any Federally tariffed charges such as the Federal Universal Service Fund Charge (FUSF) and the End User Subscriber Line Charges are required to be paid by the customer. All Non-recurring charges (NRC's) for both existing and new customers will be waived such as, Primary or Subsequent Service Order Charges, and Line Connection Charges. The NRC waiver is available to those customers that choose to retain this package for a minimum of 90 days. Service will be billed in one-month increments.

New and existing Residential customers will be able to sign up for one Bundled Package that includes the following items by customer type as follows:

- 2 LINE WINDSTREAM VALUE PLUS PLAN (Residential) without Long Distance
  - 2-Line Residential Line (Local Exchange Access Line) includes Touch Dialing for both lines
  - Includes customers' choice of any or all of the following Class and Custom Calling Features per line\*\*
    1. Call Waiting
    2. Cancel Call Waiting
    3. Custom Call Forwarding
    4. Speed Dial 30
    5. 3-Way Calling
    6. Caller ID Name & Number with Anonymous Call Block
    7. Call Waiting ID
    8. Auto Call Return
    9. Auto Busy Redial
    10. Personal Alert
    11. Call Block
    12. Custom Call Acceptance
    13. Call Forwarding, Variable
  - Privacy Controller \*\* (1)

This plan cannot be used to qualify the customer for any other tariff feature package and all other tariffed discounts do not apply.

(1) The monthly rate for Privacy Controller is in addition to the Bundled Rate for that plan type.

\*\*Upon Availability for each serving area

**CUSTOM CALLING SERVICES****R. 2-LINE WINDSTREAM TOTAL VALUE PLAN**

For Windstream Telecommunications of New Mexico, LLC (Windstream) new and existing Residential customers.

The provider of both the Local and Toll services will be Windstream Communications Southwest (Windstream) and Windstream Southwest LD or its designee.

All applicable Intrastate and Local Exchange tariff charges including but not limited to taxes and surcharges and any Federally tariffed charges such as the Federal Universal Service Fund Charge (FUSF) and the End User Subscriber Line Charges are required to be paid by the customer. For those Windstream customers who choose to retain this package for a minimum of 90 days, the Non-recurring charges will be waived, such as: Primary Service Order and Line Connection Charges. Service will be billed in one-month increments.

New and existing Residential customers will be able to sign up for one Bundled Package that includes the following items by customer type as follows:

- **2-LINE WINDSTREAM TOTAL VALUE PLAN (Residential) with Long Distance**
  - 2-Line Residential Line (Local Exchange Access Line) includes Touch Dialing for both lines
  - Includes any or all of the following Class and Custom Calling Features per line\*\*
    1. Call Waiting
    2. Cancel Call Waiting
    3. Custom Call Forwarding
    4. Speed Dial 30
    5. 3-Way Calling
    6. Caller ID Name & Number with Anonymous Call Block
    7. Call Waiting ID
    8. Auto Call Return
    9. Auto Busy Redial
    10. Personal Alert
    11. Call Block
    12. Custom Call Acceptance
    13. Call Forwarding, Variable
    14. Distinctive Ring
    15. Call Forwarding Busy/No answer
  - Long Distance - The provider of both the Local and Toll Services will be Windstream Communications Southwest (Windstream) and Windstream Southwest LD or its designee. The rates for the Intrastate Long Distance can be located in the Long Distance Message Toll Tariff for Windstream Communications Southwest. The rates for all other Toll can be located in the Windstream Southwest LD tariff.
  - Inside Wire Maintenance
  - Deluxe Voice Mail\*\*
  - Privacy Controller \*\*

This service cannot be used to qualify the customer for any other regularly tariff feature package and all other tariffed discounts do not apply.

\*\*Upon Availability for each serving area

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EFFECTIVE: October 2, 2006

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**CUSTOM CALLING SERVICES****R. 2-LINE WINDSTREAM TOTAL VALUE PLAN (Cont'd)**

For Windstream Telecommunications of New Mexico, LLC (Windstream) new and existing Residential customers.

The provider of both the Local and Toll services will be Windstream Communications Southwest (Windstream) and Windstream Southwest LD or its designee.

All applicable Intrastate and Local Exchange tariff charges including but not limited to taxes and surcharges and any Federally tariffed charges such as the Federal Universal Service Fund Charge (FUSF) and the End User Subscriber Line Charges are required to be paid by the customer. For those Windstream customers who choose to retain this package for a minimum of 90 days, the Non-recurring charges will be waived, such as: Primary Service Order and Line Connection Charges. Service will be billed in one-month increments.

New and existing Residential customers will be able to sign up for one Bundled Package that includes the following items by customer type as follows:

- **2-LINE WINDSTREAM TOTAL VALUE PLAN (Residential) without Long Distance**
  - 2-Line Residential Line (Local Exchange Access Line) includes Touch Dialing for both lines
  - Includes any or all of the following Class and Custom Calling Features per line\*\*
    1. Call Waiting
    2. Cancel Call Waiting
    3. Custom Call Forwarding
    4. Speed Dial 30
    5. 3-Way Calling
    6. Caller ID Name & Number with Anonymous Call Block
    7. Call Waiting ID
    8. Auto Call Return
    9. Auto Busy Redial
    10. Personal Alert
    11. Call Block
    12. Custom Call Acceptance
    13. Call Forwarding, Variable
    14. Distinctive Ring
    15. Call Forwarding Busy/No answer
  - Inside Wire Maintenance
  - Deluxe Voice Mail\*\*
  - Privacy Controller \*\*

This service cannot be used to qualify the customer for any other regularly tariff feature package and all other tariffed discounts do not apply.

\*\*Upon Availability for each serving area

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CUSTOM CALLING SERVICES**S. WINDSTREAM VALUE PLUS BUSINESS PLAN Version 4 and WINDSTREAM VALUE BUSINESS PLAN****Version 4**

For Windstream Communications Southwest (Windstream) new and existing Business customers.

The provider of both the Local and Toll services will be Windstream Communications Southwest (Windstream) and Windstream Southwest LD or its designee.

All applicable Intrastate and Local Exchange tariff charges including but not limited to Non-recurring charges (NRC), taxes and surcharges and any Federally tariffed charges such as the Federal Universal Service Fund Charge (FUSF) and the End User Subscriber Line Charge are required to be paid by the customer. For those new Windstream customers who choose to retain the package with Long Distance for a minimum of 90 days, the Primary Service order and Line Connection charges will be waived. For Windstream existing customers, the Subsequent Service Order will be permanently waived. Service will be billed in one-month increments.

New and existing Business customers will be able to sign up for one Bundled Package that includes any or all of the following items by customer type as follows:

- WINDSTREAM VALUE PLUS PLAN Version 4 (Business) with Long Distance
  - Business Line (Local Exchange Access Line) – includes Touch Call
  - Includes customers' choice of any or all of the following Class and Custom Calling Features\*\*
    1. Call Waiting
    2. Cancel Call Waiting
    3. Distinctive Ring
    4. Speed Dial 30
    5. 3-Way Calling
    6. Caller ID Name & Number with Anonymous Call Block
    7. Call Waiting ID
    8. Call Forwarding, Variable
  - Long Distance - The provider of both the Local and Toll Services will be Windstream Communications Southwest (Windstream) and Windstream Southwest LD or its designee. The rates for the Intrastate Long Distance can be located in the Long Distance Message Toll Tariff for Windstream Communications Southwest. The rates for all other Toll can be located in the Windstream Southwest LD tariff.

These Bundles cannot be used to qualify the customer for any other regularly tariff feature package and all other tariffed discounts do not apply.

\*\*Upon Availability for each serving area

Little Rock, AR 72212

**CUSTOM CALLING SERVICES**

S. WINDSTREAM VALUE PLUS BUSINESS PLAN Version 4 and WINDSTREAM VALUE BUSINESS PLAN Version 4  
(Cont'd)

- WINDSTREAM VALUE PLAN Version 4 (Business) with Long Distance
  - Business Line (Local Exchange Access Line) – Includes Touch Call
  - Includes customers' choice of any or all of the following Class and Custom Calling Features\*\*
    1. Call Waiting
    2. Cancel Call Waiting
    3. Speed Dial 30
    4. 3-Way Calling
    5. Call Forwarding, Variable
  - Long Distance - The provider of both the Local and Toll Services will be Windstream Communications Southwest (Windstream) and Windstream Southwest LD or its designee. The rates for the Intrastate Long Distance can be located in the Long Distance Message Toll Tariff for Windstream Communications Southwest. The rates for all other Toll can be located in the Windstream Southwest LD tariff.
  
- WINDSTREAM VALUE PLUS PLAN Version 4 (Business) without Long Distance
  - Business Line (Local Exchange Access Line) – Includes Touch Call
  - Includes customers' choice of any or all of the following Class and Custom Calling Features\*\*
    1. Call Waiting
    2. Cancel Call Waiting
    3. Speed Dial 30
    4. 3-Way Calling
    5. Caller ID Name & Number with Anonymous Call Block
    6. Call Waiting ID
    7. Distinctive Ring
    8. Call Forwarding
  
- WINDSTREAM VALUE PLAN Version 4 (Business) without Long Distance
  - Business Line (Local Exchange Access Line) – Includes Touch Call
  - Includes customers' choice of any or all of the following Class and Custom Calling Features\*\*
    1. Call Waiting
    2. Cancel Call Waiting
    3. Speed Dial 30
    4. 3-Way Calling
    5. Call Forwarding, Variable

These Bundles cannot be used to qualify the customer for any other regularly tariff feature package and all other tariffed discounts do not apply.

\*\*Upon Availability for each serving area

4001 Rodney Parham Road  
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CUSTOM CALLING SERVICES**T. WINDSTREAM TOTAL VALUE BUSINESS PLAN Version 4**

For Windstream Communications Southwest (Windstream) new and existing Business customers.

The provider of both the Local and Toll services will be Windstream Communications Southwest (Windstream) and Windstream Southwest LD or its designee.

All applicable Intrastate and Local Exchange tariff charges including but not limited to Non-recurring charges (NRC), taxes and surcharges and any Federally tariffed charges such as the Federal Universal Service Fund Charge (FUSF) and the End User Subscriber Line Charge are required to be paid by the customer. For those new Windstream customers who choose to retain the package with Long Distance for a minimum of 90 days, the Primary Service order Line Connection charges will be waived. For Windstream existing customers, the Subsequent Service order charge will be permanently waived. Service will be billed in one-month increments.

New and existing Business customers will be able to sign up for one Bundled Package that includes any or all the following items by customer type as follows:

- WINDSTREAM TOTAL VALUE BUSINESS PLAN Version 4 (Business) with Long Distance \*\*
  - Business Line (Local Exchange Access Line) – Includes Touch Call
  - Includes any or all of the following Class and Custom Calling Features \*\*
    1. Call Waiting
    2. Cancel Call Waiting
    3. Custom Call Forwarding
    4. Speed Dial 30
    5. 3-Way Calling
    6. Caller ID Name & Number with Anonymous Call Block
    7. Call Waiting ID
    8. Call Forwarding, Variable
    9. Distinctive Ring
  - Long Distance - The provider of both the Local and Toll Services will be Windstream Communications Southwest (Windstream) and Windstream Southwest LD or its designee. The rates for the Intrastate Long Distance can be located in the Long Distance Message Toll Tariff for Windstream Communications Southwest. The rates for all other Toll can be located in the Windstream Southwest LD tariff.
  - Inside Wire Maintenance
  - Deluxe Voicemail \*\*

These Bundles cannot be used to qualify the customer for any other regularly tariff feature package and all other tariffed discounts do not apply.

\*\*Upon Availability for each serving area

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**CUSTOM CALLING SERVICES**

T. WINDSTREAM TOTAL VALUE BUSINESS PLAN (Business) Version 4 (Cont'd)

- WINDSTREAM TOTAL VALUE PLAN Version 4 (Business) without Long Distance \*\*
  - Business Line (Local Exchange Access Line) – Includes Touch Call
  - Includes the following Class and Custom Calling Features \*\*
    1. Call Waiting
    2. Cancel Call Waiting
    3. Custom Call Forwarding
    4. Speed Dial 30
    5. 3-Way Calling
    6. Caller ID Name & Number with Anonymous Call Block
    7. Call Waiting ID
    8. Call Forwarding
    9. Distinctive Ring
  - Inside Wire Maintenance
  - Deluxe Voicemail \*\*

These Bundles cannot be used to qualify the customer for any other regularly tariff feature package and all other tariffed discounts do not apply.

\*\*Upon Availability for each serving area

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Vice President  
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CUSTOM CALLING SERVICESU. 2-4 Business Solutions Plan

For Windstream Communications Southwest (Windstream) new and existing Business customers.

The provider of both the Local and Toll services will be Windstream Communications Southwest (Windstream) and Windstream Southwest LD or its designee.

All applicable Intrastate and Local Exchange tariff charges including but not limited to taxes and surcharges and any Federally tariffed charges such as the Federal Universal Service Fund Charge (FUSF) and the End User Subscriber Line Charges are required to be paid by the customer. For those new Windstream customers who choose to subscribe to the Business Solutions Plan with Long Distance for a minimum of 90 days, Non-recurring charges will be waived, such as: Primary Service Order and Line Connection Charges. For Windstream existing customers, the Subsequent Service Order and Line Connection charges will be permanently waived. Service will be billed in one-month increments.

To qualify for this Bundle, the customer must have a minimum of 2 B-1lines and a maximum of 4 B-1 lines.

New and existing Business customers will be able to sign up for one Bundled Package that includes the following items by customer type as follows:

- 2-4 Business Solutions Plan (Business) with Long Distance
  - 2 - 4 Business Lines (Local Exchange Access Line) includes Touch Dialing for all lines
  - Includes customers' choice of any or all of the following Class and Custom Calling Features per line\*\*
    1. Hunt
    2. Caller ID Name & Number with Anonymous Call Block
    3. Call Forwarding
    4. Speed Dial 30
    5. 3-Way Calling
  - Inside Wire Maintenance
  - Deluxe Voice Mail\*\*
  - Windstream Conferencing Solutions\*\*
  - Long Distance - The provider of both the Local and Toll Services will be Windstream Communications Southwest (Windstream) and Windstream Southwest LD or its designee. The rates for the Intrastate Long Distance can be located in the Long Distance Message Toll Tariff for Windstream Communications Southwest. The rates for all other Toll can be located in the Windstream Southwest LD tariff.

This plan cannot be used to qualify the customer for any other tariff feature package and all other tariffed discounts do not apply.

\*\*Upon Availability for each serving area

4001 Rodney Parham Road  
Little Rock, AR 72212

**CUSTOM CALLING SERVICES****U. 2-4 Business Solutions Plan (Cont'd)**

For Windstream Communications Southwest (Windstream) new and existing Business customers.

All applicable Intrastate and Local Exchange tariff charges including but not limited to taxes and surcharges and any Federally tariffed charges such as the Federal Universal Service Fund Charge (FUSF) and the End User Subscriber Line Charges are required to be paid by the customer. For those new Windstream customers who choose to subscribe to the Business Solutions Plan with Long Distance for a minimum of 90 days, Non-recurring charges will be waived, such as: Primary Service Order and Line Connection Charges. For Windstream existing customers, the Subsequent Service Order and Line Connection charges will be permanently waived. Service will be billed in one-month increments.

To qualify for this Bundle, the customer must have a minimum of 2 B-1 lines and a maximum of 4 B-1 lines.

New and existing Business customers will be able to sign up for one Bundled Package that includes the following items by customer type as follows:

- **2-4 Business Solutions Plan (Business) without Long Distance**
  - 2 - 4 Business Lines (Local Exchange Access Line) includes Touch Dialing for all lines
  - Includes customers' choice of any or all of the following Class and Custom Calling Features per line\*\*
    1. Hunt
    2. Caller ID Name & Number with Anonymous Call Block
    3. Call Forwarding
    4. Speed Dial 30
    5. 3-Way Calling
  - Deluxe Voice Mail
  - Inside Wire Maintenance

This plan cannot be used to qualify the customer for any other tariff feature package and all other tariffed discounts do not apply.

\*\*Upon Availability for each serving area

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Vice President  
4001 Rodney Parham Road

Little Rock, AR 72212

CUSTOM CALLING SERVICESV. 5-8 Total Business Solutions Plan

For Windstream Communications Southwest (Windstream) new and existing Business customers.

The provider of both the Local and Toll services will be Windstream Communications Southwest (Windstream) and Windstream Southwest LD or its designee.

All applicable Intrastate and Local Exchange tariff charges including but not limited to taxes and surcharges and any Federally tariffed charges such as the Federal Universal Service Fund Charge (FUSF) and the End User Subscriber Line Charges are required to be paid by the customer. For those new Windstream customers who choose to subscribe to the Total Business Solutions Plan with Long Distance for a minimum of 90 days, Non-recurring charges will be waived, such as: Primary Service Order and Line Connection Charges. For Windstream existing customers, the Subsequent Service Order and Line Connection charges will be permanently waived. Service will be billed in one-month increments.

To qualify for this Bundle, the customer must have a minimum of 5 stations and 4 NARS and a maximum of 8 stations. New and existing Business customers will be able to sign up for one Bundled Package that includes the following items by customer type as follows:

- 5-8 Total Business Solutions Plan (Business) with Long Distance
  - 5 - 8 Business Lines (Local Exchange Access Line) includes Touch Dialing for all stations
  - Includes customers' choice of any or all of the following Features from the 3000 Plan\*\* per station: Call Alternation, Call Forwarding, Call Hold, Call Transfer, Dial Call Waiting, Directory Number Hunting, Extended Call Pickup, Group Call Pickup, Last Number Redial, Pilot Number Hunting, Speed Dial 8 (Individual), Three Way Calling, Toll Restriction, Automatic Callback, Circular Hunting, Data Line Security, Multiple Call Park, Multiple Classes of Service, Saved Number Redial, Speed Call 30 (System), Uniform Call Distribution, Executive Busy Override, Incoming Call Forwarding, Off Hook Queuing, Remote Access to Features, Ringback Queuing, Speed Calling 30 (Individual), and Within Group Call Forwarding.
  - Additional NARS above the required minimum of 4 will be purchased at the Tariffed Rate and are in addition to the above listed Bundled Rate.
  - Inside Wire Maintenance
  - Deluxe Voice Mail\*\*
  - Windstream Conferencing Solutions\*\*
  - Calling Number Identification\*\*
  - Long Distance - The provider of both the Local and Toll Services will be Windstream Communications Southwest (Windstream) and Windstream Southwest LD or its designee. The rates for the Intrastate Long Distance can be located in the Long Distance Message Toll Tariff for Windstream Communications Southwest. The rates for all other Toll can be located in the Windstream Southwest LD tariff.

This plan cannot be used to qualify the customer for any other tariff feature package and all other tariffed discounts do not apply.

\*\*Upon Availability for each serving area

4001 Rodney Parham Road  
Little Rock, AR 72212

**CUSTOM CALLING SERVICES****V. 5-8 Total Business Solutions Plan**

For Windstream Communications Southwest (Windstream) new and existing Business customers.

All applicable Intrastate and Local Exchange tariff charges including but not limited to taxes and surcharges and any Federally tariffed charges such as the Federal Universal Service Fund Charge (FUSF) and the End User Subscriber Line Charges are required to be paid by the customer. For those new Windstream customers who choose to subscribe to the Total Business Solutions Plan with Long Distance for a minimum of 90 days, Non-recurring charges will be waived, such as: Primary Service Order and Line Connection Charges. For Windstream existing customers, the Subsequent Service Order and Line Connection charges will be permanently waived. Service will be billed in one-month increments.

To qualify for this Bundle, the customer must have a minimum of 5 stations and 4 NARS and a maximum of 8 stations.

New and existing Business customers will be able to sign up for one Bundled Package that includes the following items by customer type as follows:

- **5-8 Total Business Solutions Plan (Business) without Long Distance**
  - 5 - 8 Business Lines (Local Exchange Access Line) includes Touch Dialing for all stations
  - Includes customers' choice of any or all of the following Features from the 3000 Plan\*\* per station: Call Alternation, Call Forwarding, Call Hold, Call Transfer, Dial Call Waiting, Directory Number Hunting, Extended Call Pickup, Group Call Pickup, Last Number Redial, Pilot Number Hunting, Speed Dial 8 (Individual), Three Way Calling, Toll Restriction, Automatic Callback, Circular Hunting, Data Line Security, Multiple Call Park, Multiple Classes of Service, Saved Number Redial, Speed Call 30 (System), Uniform Call Distribution, Executive Busy Override, Incoming Call Forwarding, Off Hook Queuing, Remote Access to Features, Ringback Queuing, Speed Calling 30 (Individual), and Within Group Call Forwarding.
  - Additional NARS above the required minimum of 4 will be purchased at the Tariffed Rate and are in addition to the above listed Bundled Rate.
  - Inside Wire Maintenance
  - Deluxe Voice Mail\*\*
  - Calling Number Identification\*\*

This plan cannot be used to qualify the customer for any other tariff feature package and all other tariffed discounts do not apply.

(1) This Monthly Rate is in addition to the Bundled Rate for that plan type

\*\*Upon Availability for each serving area

Vice President  
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CUSTOM CALLING SERVICESW. ADVANCEPAY

AdvancePay Phone Service – (ADVANCEPAY) provides residential customers one month of access to the public switched network via a voice grade facility allowing customers to receive and place calls, Touch-dialing, a standard directory listing, Call Waiting, toll restriction, blocking of access to services with usage sensitive charges, and per call blocking of the delivery of calling party number and calling party name.

ADVANCEPAY is available to customers where facilities permit. ADVANCEPAY is available only in those areas with access to 911 services.

**REGULATIONS**

ADVANCEPAY will be provided for a period of one month upon acknowledged receipt of payment. All customers payments for ADVANCEPAY and associated services, excluding those made with credit cards must be made through an authorized payment agent of Windstream Telecom. Payments by credit card can be made visiting a Windstream Retail Store or calling the Customer Service Center. Personal checks are not accepted.

ADVANCEPAY service may be extended for additional month periods by remitting payment prior to the service expiration date. ADVANCEPAY service may be terminated at the service expiration date if payment for the subsequent month of service and or any outstanding charges is not received by the service expiration date.

Service establishment procedures – Customers wishing to purchase ADVANCEPAY shall contact Windstream Telecom or an authorized agent. Any additional agent fees for establishment of service will be the customer's responsibility to initiate their request for service. Subsequent to making payment, the customer will be required to notify Windstream Telecom to negotiate their service installation date.

Customer service reminders – ADVANCEPAY customers will be mailed monthly reminders to the mailing address provided by the customer. Each reminder will include the following information: description of services and taxes associated with their ADVANCEPAY service, the service expiration date, amount of payment received from customer, additional charges or credits associated with the current service term charges, and charges due to continue service for a subsequent service term.

ADVANCEPAY customers are provided the ability to place calls within the non-optional calling scope associated with the customer's service address as defined in Section 6 of the Local Exchange Tariff. Calls requiring the dialed number to be preceded by a one or zero (including but not limited to calls to directory assistance or operator services) are not permitted; however, calls to toll-free (800, 888, etc.) services will not be restricted. ADVANCEPAY customers are restricted from incurring any usage sensitive charges on their ADVANCEPAY line including usage sensitive calling features. Violation of this restriction may result in automatic termination of the ADVANCEPAY service.

Special billing arrangements, such as Group Billing, Joint Billing or Aggregate Billing, are not available with ADVANCEPAY. Customer initiated temporary suspension of service (Vacation Service) is not available with ADVANCEPAY. Transfer of service or transfer of contract is not available with ADVANCEPAY.

Little Rock, AR 72212

**CUSTOM CALLING SERVICES**

ADVANCEPAY REGULATIONS (Continued)

Customer violation of any of the aforementioned regulations, including subscription to any unauthorized optional services, may result in automatic termination of service. The ADVANCEPAY customer indemnifies and saves harmless Windstream by these restrictions of the customer's calling.

For Windstream Telecommunications of Texas (Windstream) new and existing Residential customers.

The provider of the Local service will be Windstream Communications Southwest (Windstream).

Windstream AdvancePay customers, will all be required to pay all applicable Intrastate and Local Exchange tariff charges including but not limited to Non-recurring charges (NRC), taxes and surcharges and any Federally tariffed charges such as the Federal Universal Service Fund Charge (FUSF) and the End User Subscriber Line Charge are required to be paid by the customer and are inclusive in the Bundled rate.

New and existing Residential customers will be able to sign up for one service that includes the following items by customer type as follows:

▪ Windstream BASIC ADVANCEPAY SERVICE

- Residential Line (Local Exchange Access Line) including Touch Dialing
- Unlimited Local Calling (matches current local calling scope)
- Directory Listing or Non-Published number and Non-Listed number (if customer requested)
- Toll Restriction
- Call Waiting\*\*

▪ WINDSTREAM DELUXE ADVANCEPAY SERVICE

- Residential Line (Local Exchange Access Line) including Touch Dialing
- Unlimited Local Calling (matches current local calling scope)
- Directory Listing or Non-Published number and Non-Listed number (if customer requested)
- Toll Restriction
- Call Waiting\*\*
- Call Waiting ID\*\*
- Caller ID Name & Number with Anonymous Call Block\*\*

This plan cannot be used to qualify the customer for any other tariff feature package and all other tariffed discounts do not apply.

\*\*Upon Availability for each serving area

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Vice President  
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**CUSTOM CALLING SERVICES**

**X. WINDSTREAM VALUECHOICE<sup>SM</sup> UNLIMITED PLAN I for Residential Customers**

For Windstream Communications Southwest (Windstream) new and existing Residential customers.

New and existing Residential customers will be able to sign up for a Bundled Package that includes a maximum of 3 lines with an unlimited choice of eligible Features and Other Bundle Products and Services per line.

All applicable Intrastate/Interstate and Local Exchange tariff charges including, but not limited to, taxes and surcharges and any Federally tariffed charges such as the Federal Universal Service Fund Charge (FUSF) and the End User Subscriber Line Charges are required to be paid by the customer for each bundle. For those new Windstream customers who choose to retain this package for a minimum of 90 days, the Non-recurring charges will be waived, such as: Primary Service Order and Line Connection Charges. For Windstream existing customers, the Subsequent Service Order and Line Connection charges will be permanently waived. Service will be billed in one-month increments.

▪ **WINDSTREAM VALUECHOICE<sup>SM</sup> UNLIMITED PLAN I - Residential**

- Residential Line(s) – Maximum of 3 Lines per Bundle at a single location (3 Local Exchange Access Lines)
- Unlimited choice on any of the following Class and Custom Calling Features and/or Other Bundle Product and Services\*\*

Eligible Class and Custom Calling Features:

- |                                   |                           |
|-----------------------------------|---------------------------|
| ○ Call Waiting                    | Auto Call Return          |
| ○ Cancel Call Waiting             | Auto Busy Redial          |
| ○ Custom Call Forwarding          | Personal Alert            |
| ○ Speed Dial 30                   | Call Block                |
| ○ 3-Way Calling                   | Custom Call Acceptance    |
| ○ Caller ID Name and Number w/ACB | Call Forwarding, Variable |
| ○ Call Waiting ID                 | Distinctive Ring          |

Other Bundle Products and Services:

- Windstream Long Distance (per minute option only). The provider of both the Local and Toll services will be Windstream Communications Southwest (Windstream) and Windstream Southwest LD or its designee. The rates for IntraLata Long Distance can be located in the Long Distance Message Toll Tariff for Windstream Communications Southwest. The rates for all other Toll can be located in the Windstream Southwest LD tariff \*\*.
- Inside Wire Maintenance Plan
- Deluxe Voice Mail\*\*
- Privacy Controller\*\*

This service cannot be used to qualify the customer for any other regularly tariff feature package and all other tariffed discounts do not apply. The bundled rates are subject to access line rate changes.

\*\*Upon Availability for each serving area

4001 Rodney Parham Road  
Little Rock, AR 72212

**CUSTOM CALLING SERVICES****X. WINDSTREAM VALUECHOICE<sup>SM</sup> UNLIMITED PLAN I for Business Customers**

For Windstream Communications Southwest (Windstream) new and existing Business customers.

New and existing Business customers will be able to sign up for a Bundled Package that includes a maximum of 4 lines with an unlimited choice of eligible Features and Other Bundle Products and Services per line.

All applicable Intrastate/Interstate and Local Exchange tariff charges including, but not limited to, taxes and surcharges and any Federally tariffed charges such as the Federal Universal Service Fund Charge (FUSF) and the End User Subscriber Line Charges are required to be paid by the customer for each bundle. For those new Windstream customers who choose to retain this package for a minimum of 90 days, the Non-recurring charges will be waived, such as: Primary Service Order and Line Connection Charges. For Windstream existing customers, the Subsequent Service Order and Line Connection charges will be permanently waived. Service will be billed in one-month increments.

- WINDSTREAM VALUECHOICE<sup>SM</sup> UNLIMITED PLAN I - (Business)
  - Business Lines – Maximum of 4 Lines per Bundle at a single location (4 Local Exchange Access Lines)
  - Unlimited choice on any of the following Class and Custom Calling Features and/or Other Bundle Product and Services\*\*

Eligible Class and Custom Calling Features:

- |                                   |                           |
|-----------------------------------|---------------------------|
| ○ Call Waiting                    | Auto Call Return          |
| ○ Cancel Call Waiting             | Auto Busy Redial          |
| ○ Custom Call Forwarding          | Personal Alert            |
| ○ Speed Dial 30                   | Call Block                |
| ○ 3-Way Calling                   | Custom Call Acceptance    |
| ○ Caller ID Name and Number w/ACB | Call Forwarding, Variable |
| ○ Call Waiting ID                 | Distinctive Ring          |
| ○ Hunt                            |                           |

Other Bundle Products and Services:

- Windstream Long Distance (per minute option only). The provider of both the Local and Toll services will be Windstream Communications Southwest (Windstream) and Windstream Southwest LD or its designee. The rates for IntraLata Long Distance can be located in the Long Distance Message Toll Tariff for Windstream Communications Southwest. The rates for all other Toll can be located in the Windstream Southwest LD tariff \*\*.
- Inside Wire Maintenance Plan
- Deluxe Voice Mail\*\*
- Privacy Controller\*\*

This service cannot be used to qualify the customer for any other regularly tariff feature package and all other tariffed discounts do not apply. The bundled rates are subject to access line rate changes.

\*\*Upon Availability for each serving area

Vice President  
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Little Rock, AR 72212

**CUSTOM CALLING SERVICES**

Y. WINDSTREAM VALUECHOICE<sup>SM</sup> ESSENTIALS PLAN I for Residential Customers

For Windstream Communications Southwest (Windstream) new and existing Residential customers.

New and existing Residential customers will be able to sign up for a Bundled Package that includes a maximum of 3 lines with a maximum of 5 eligible Features and Other Bundle Products and Services per line.

All applicable Intrastate/Interstate and Local Exchange tariff charges including, but not limited to, taxes and surcharges and any Federally tariffed charges such as the Federal Universal Service Fund Charge (FUSF) and the End User Subscriber Line Charges are required to be paid by the customer for each bundle. For those new Windstream customers who choose to retain this package for a minimum of 90 days, the Non-recurring charges will be waived, such as: Primary Service Order and Line Connection Charges. For Windstream existing customers, the Subsequent Service Order and Line Connection charges will be permanently waived. Service will be billed in one-month increments.

- WINDSTREAM VALUECHOICE<sup>SM</sup> ESSENTIALS PLAN I - (Residential)
  - Residential Line(s) – Maximum of 3 Lines per Bundle at a single location (3 Local Exchange Access Lines)
  - Choice of any of the 5 following Class and Custom Calling Features and/or Other Bundle Product and Services per Line\*\*

Eligible Class and Custom Calling Features:

- |                                   |                           |
|-----------------------------------|---------------------------|
| ○ Call Waiting                    | Auto Call Return          |
| ○ Cancel Call Waiting             | Auto Busy Redial          |
| ○ Custom Call Forwarding          | Personal Alert            |
| ○ Speed Dial 30                   | Call Block                |
| ○ 3-Way Calling                   | Custom Call Acceptance    |
| ○ Caller ID Name and Number w/ACB | Call Forwarding, Variable |
| ○ Call Waiting ID                 | Distinctive Ring          |

Other Bundle Products and Services:

- Windstream Long Distance (per minute option only). The provider of both the Local and Toll services will be Windstream Communications Southwest (Windstream) and Windstream Southwest LD or its designee. The rates for IntraLata Long Distance can be located in the Long Distance Message Toll Tariff for Windstream Communications Southwest. The rates for all other Toll can be located in the Windstream Southwest LD tariff \*\*.
- Standard Voice Mail\*\*
- Privacy Controller\*\*

This service cannot be used to qualify the customer for any other regularly tariff feature package and all other tariffed discounts do not apply. The bundled rates are subject to access line rate changes.

\*\*Upon Availability for each serving area



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**CUSTOM CALLING SERVICES**

Y. WINDSTREAM VALUECHOICE<sup>SM</sup> ESSENTIALS PLAN for I Business Customers

For Windstream Communications Southwest (Windstream) new and existing Business customers.

New and existing Business customers will be able to sign up for a Bundled Package that includes a maximum of 4 lines with a maximum choice of 5 eligible Features and Other Bundle Products and Services per line.

All applicable Intrastate/Interstate and Local Exchange tariff charges including, but not limited to, taxes and surcharges and any Federally tariffed charges such as the Federal Universal Service Fund Charge (FUSF) and the End User Subscriber Line Charges are required to be paid by the customer for each bundle. For those new Windstream customers who choose to retain this package for a minimum of 90 days, the Non-recurring charges will be waived, such as: Primary Service Order and Line Connection Charges. For Windstream existing customers, the Subsequent Service Order and Line Connection charges will be permanently waived. Service will be billed in one-month increments.

- WINDSTREAM VALUECHOICE<sup>SM</sup> ESSENTIALS PLAN I - (Business)
  - Business Lines – Maximum of 4 Lines at a single location (4 Local Exchange Access Lines)
  - Choice of any of the 5 following Class and Custom Calling Features and/or Other Bundle Product and Services per Line\*\*

Eligible Class and Custom Calling Features:

- |                                   |                           |
|-----------------------------------|---------------------------|
| ○ Call Waiting                    | Auto Call Return          |
| ○ Cancel Call Waiting             | Auto Busy Redial          |
| ○ Custom Call Forwarding          | Personal Alert            |
| ○ Speed Dial 30                   | Call Block                |
| ○ 3-Way Calling                   | Custom Call Acceptance    |
| ○ Caller ID Name and Number w/ACB | Call Forwarding, Variable |
| ○ Call Waiting ID                 | Distinctive Ring          |
| ○ Hunt                            |                           |

Other Bundle Products and Services:

- Windstream Long Distance (per minute option only). The provider of both the Local and Toll services will be Windstream Communications Southwest (Windstream) and Windstream Southwest LD or its designee. The rates for IntraLata Long Distance can be located in the Long Distance Message Toll Tariff for Windstream Communications Southwest. The rates for all other Toll can be located in the Windstream Southwest LD tariff \*\*.
- Standard Voice Mail\*\*
- Privacy Controller\*\*

This service cannot be used to qualify the customer for any other regularly tariff feature package and all other tariffed discounts do not apply. The bundled rates are subject to access line rate changes.

\*\*Upon Availability for each serving area

ISSUED: September 22, 2006

EFFECTIVE: October 2, 2006

Vice President  
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Little Rock, AR 72212

**CUSTOM CALLING SERVICES**

Z. RESERVED FOR FUTURE USE

(T)

(M)

(M)

(M) Material previously found on this Sheet is now found on Sheet No. 6.2 of Section 100.

ISSUED: February 16, 2007

EFFECTIVE: February 26, 2007

Vice President  
4001 Rodney Parham Road  
Little Rock, AR 72212

**CUSTOM CALLING SERVICES****AA. WINDSTREAM VALUECHOICE<sup>SM</sup> PREFERRED PLAN for Residential Customers**

For Windstream Communications Southwest (Windstream) new and existing Residential customers.

New and existing Residential customers will be able to sign up for a Bundled Package that includes a maximum of 3 lines with a maximum of 5 eligible Features and Other Bundle Products and Services per line.

All applicable Intrastate/Interstate and Local Exchange tariff charges including, but not limited to, taxes and surcharges and any Federally tariffed charges such as the Federal Universal Service Fund Charge (FUSF) and the End User Subscriber Line Charges are required to be paid by the customer for each bundle. For those new Windstream customers who choose to retain this package for a minimum of 90 days, the Non-recurring charges will be waived, such as: Primary Service Order and Line Connection Charges. For Windstream existing customers, the Subsequent Service Order and Line Connection charges will be permanently waived. Service will be billed in one-month increments.

- **WINDSTREAM VALUECHOICE<sup>SM</sup> PREFERRED PLAN - (Residential)**
  - Residential Line(s) – Maximum of 3 Lines per Bundle at a single location (3 Local Exchange Access Lines)
  - Choice of any of the 5 following Class and Custom Calling Features and/or Other Bundle Product and Services per Line\*\*

Eligible Class and Custom Calling Features:

- |                                   |                           |
|-----------------------------------|---------------------------|
| ○ Call Waiting Plus               | Auto Call Return          |
| ○ Distinctive Ring                | Auto Busy Redial          |
| ○ Custom Call Forwarding          | Personal Alert            |
| ○ Speed Dial 30                   | Call Block                |
| ○ 3-Way Calling                   | Custom Call Acceptance    |
| ○ Caller ID Name and Number w/ACB | Call Forwarding, Variable |
| ○ Call Waiting ID                 |                           |

Other Bundle Products and Services:

- Windstream Long Distance (per minute option only). The provider of both the Local and Toll services will be Windstream Communications Southwest (Windstream) and Windstream Southwest LD or its designee. The rates for IntraLata Long Distance can be located in the Long Distance Message Toll Tariff for Windstream Communications Southwest. The rates for all other Toll can be located in the Windstream Southwest LD tariff \*\*.
- Privacy Controller\*\*

This service cannot be used to qualify the customer for any other regularly tariff feature package and all other tariffed discounts do not apply. The bundled rates are subject to access line rate changes.

\*\*Upon Availability for each serving area. Voice Mail (VM) and Inside Wire Maintenance (IWM) can be added by the customer on an individual basis at no additional charge to the customer.

ISSUED: September 22, 2006

EFFECTIVE: October 2, 2006

Vice President  
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Little Rock, AR 72212

**CUSTOM CALLING SERVICES****AB. WINDSTREAM VALUECHOICE<sup>SM</sup> UNLIMITED LD PLAN for Residential Customers****Terms and Conditions**

For Windstream Communications Southwest (Windstream) new and existing Residential customers.

New and existing Residential customers will be able to sign up for a Bundled Package that includes a maximum of 3 lines with an unlimited choice of eligible Features and Other Bundle Products and Services per line.

The provider of the local services portion of the plan will be Windstream Communications Southwest (Windstream). The provider of the toll service will be Windstream Telecommunications LD, LLC ("Windstream LD"), or its designee. The rates for the long distance service can be found in Windstream LD's tariff, in Section 5.4.8.

The Unlimited Long Distance service portion of the bundled service plan is available for residential customer non-business domestic direct dialed voice use only. Windstream Unlimited Long Distance cannot be used for long distance access to the Internet, fax machines, data devices, chat room calls, 900 or 976 type numbers, telemarketing, mass communication, autodialing, or commercial use purposes. If any violation of this plan's terms and conditions are identified, the Company may apply a surcharge up to \$500 and may remove the Unlimited plan without prior notice to the Customer, and convert the Customer to another plan. Windstream Long Distance reserves the right to discontinue service to customers on the Unlimited plan that are determined to have long distance calling patterns that are atypical of normal residential usage. If the Company determines that usage is not consistent with typical residential Customer usage, the Customer may be subject to discontinuation of this service, a surcharge or offered an alternative plan at the Company's sole discretion. If a customer's usage exceeds 3,000 minutes of toll usage in any month, the Residential Customer shall be presumed to be in violation of the applicable restrictions and it shall be the responsibility of the Residential Customer to demonstrate to the Company that the usage was not in violation of any of the restrictions.

By subscribing to the bundled unlimited long distance service plan, the customer acknowledges the above procedure for unauthorized use of the service, and for violating the terms and conditions of the service offering.

To impress upon the customer that the long distance service is for residential voice application only, the customer will be advised of the requirements of the plan four (4) different times during the purchasing process by:

- Significant exposure in marketing materials.
- Specific scripting to the customer at the time the sale is closed.
- Second validation with the customer during the third party verification process (recorded).
- Special page insert into Windstream's Welcome Letter focusing on the requirements of the plan and specifically the data issue.

All applicable Intrastate/Interstate and Local Exchange tariff charges including, but not limited to, taxes and surcharges and any Federally tariffed charges such as the Federal Universal Service Fund Charge (FUSF) and the End User Subscriber Line Charges are required to be paid by the customer for each bundle. For those new Windstream customers who choose to retain this package for a minimum of 90 days, the Non-recurring charges will be waived, such as: Primary Service Order and Line Connection Charges. For Windstream existing customers, the Subsequent Service Order and Line Connection charges will be permanently waived. Service will be billed in one-month increments.

ISSUED: September 22, 2006

EFFECTIVE: October 2, 2006

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CUSTOM CALLING SERVICE

AB. WINDSTREAM VALUECHOICESM UNLIMITED LD PLAN for Residential Customers (Cont'd)

▪ WINDSTREAM VALUECHOICESM UNLIMITED PLAN - Residential

- Residential Line(s) – Maximum of 3 Lines per Bundle at a single location (3 Local Exchange Access Lines)
- Unlimited choice on any of the following Class and Custom Calling Features and/or Other Bundle Product and Services\*\*

Class and Custom Calling Features:

- |                                   |                           |
|-----------------------------------|---------------------------|
| ○ Call Waiting Plus               | Auto Call Return          |
| ○ Distinctive Ring                | Auto Busy Redial          |
| ○ Custom Call Forwarding          | Personal Alert            |
| ○ Speed Dial 30                   | Call Block                |
| ○ 3-Way Calling                   | Custom Call Acceptance    |
| ○ Caller ID Name and Number w/ACB | Call Forwarding, Variable |
| ○ Call Waiting ID                 |                           |

Other Bundle Products and Services:

- WINDSTREAM UNLIMITED LONG DISTANCE: The provider of both the Local and Toll services will be Windstream Communications Southwest (Windstream) and Windstream Southwest LD or its designee. The rates for IntraLata Long Distance can be located in the Long Distance Message Toll Tariff for Windstream Communications Southwest. The rates for all other Toll can be located in the Windstream Southwest LD tariff \*\*.
- Privacy Controller\*\*

This service cannot be used to qualify the customer for any other regularly tariff feature package and all other tariffed discounts do not apply. The bundled rates are subject to access line rate changes.

\*\*Upon Availability for each serving area. Voice Mail (VM) and Inside Wire Maintenance (IWM) can be added by the customer on an individual basis at no additional charge to the customer.



Little Rock, AR 72212

CUSTOM CALLING SERVICE

AC. WINDSTREAM VALUECHOICE<sup>SM</sup> ESSENTIALS PLAN II for Business Customers

For Windstream Telecommunications of Texas, LP (Windstream) new and existing Business customers.

New and existing Business customers will be able to sign up for a Bundled Package that includes a maximum of 3 eligible Features and Other Bundle Products and Services per line.

All applicable Intrastate/Interstate and Local Exchange tariff charges including, but not limited to, taxes and surcharges and any Federally tariffed charges such as the Federal Universal Service Fund Charge (FUSF) and the End User Subscriber Line Charges are required to be paid by the customer for each bundle. For those new Windstream customers who choose to retain this package for a minimum of 90 days, the Non-recurring charges will be waived, such as: Primary & Secondary Service Order Charges and Line Connection Charges. Service will be billed in one-month increments.

- WINDSTREAM VALUECHOICE<sup>SM</sup> ESSENTIALS PLAN II - Business
  - Business Line – per Bundle at a single location (1 Local Exchange Access Line)
  - Choice of any of the 3 following Class and Custom Calling Features and/or Other Bundle Product and Services\*\*

Class and Custom Calling Features:

- |                                   |                          |
|-----------------------------------|--------------------------|
| ○ Call Waiting Plus               | Call Waiting ID          |
| ○ 3-Way Calling                   | Call Forwarding-Variable |
| ○ Caller ID Name and Number w/ACB | Hunt                     |

Other Bundle Products and Services:

- WINDSTREAM UNLIMITED LONG DISTANCE: The provider of both the Local and Toll services will be Windstream Communications Southwest (Windstream) and Windstream Southwest LD or its designee. The rates for IntraLata Long Distance can be located in the Long Distance Message Toll Tariff for Windstream Communications Southwest. The rates for all other Toll can be located in the Windstream Southwest LD tariff \*\*.

This service cannot be used to qualify the customer for any other regularly tariff feature package and all other tariffed discounts do not apply. The bundled rates are subject to access line rate changes.

\*\*Upon Availability for each serving area

ISSUED: September 22, 2006

EFFECTIVE: October 2, 2006

Vice President  
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Little Rock, AR 72212



CUSTOM CALLING SERVICE

AD. WINDSTREAM VALUECHOICE<sup>SM</sup> PREFERRED PLAN for Business Customers

For Windstream Telecommunications of Texas, LP (Windstream) new and existing Business customers.

New and existing Business customers will be able to sign up for a Bundled Package that includes a maximum of 5 eligible Features and Other Bundle Products and Services per line.

All applicable Intrastate/Interstate and Local Exchange tariff charges including, but not limited to, taxes and surcharges and any Federally tariffed charges such as the Federal Universal Service Fund Charge (FUSF) and the End User Subscriber Line Charges are required to be paid by the customer for each bundle. For those new Windstream customers who choose to retain this package for a minimum of 90 days, the Non-recurring charges will be waived, such as: Primary & Secondary Service Order Charges and Line Connection Charges. Service will be billed in one-month increments.

• WINDSTREAM VALUECHOICE<sup>SM</sup> PREFERRED PLAN - Business

- Business Line – per Bundle at a single location (1 Local Exchange Access Lines)
- Choice of any of the 5 following Class and Custom Calling Features and/or Other Bundle Product and Services per Line\*\*

Eligible Class and Custom Calling Features:

- |                                   |                           |
|-----------------------------------|---------------------------|
| ○ Call Waiting Plus               | Auto Call Return          |
| ○ Distinctive Ring                | Auto Busy Redial          |
| ○ Custom Call Forwarding          | Personal Alert            |
| ○ Speed Dial 30                   | Call Block                |
| ○ 3-Way Calling                   | Custom Call Acceptance    |
| ○ Caller ID Name and Number w/ACB | Call Forwarding, Variable |
| ○ Call Waiting ID                 | Hunt                      |

Other Bundle Products and Services:

- Windstream Long Distance (per minute option only). The provider of both the Local and Toll services will be Windstream Communications Southwest (Windstream) and Windstream Southwest LD or its designee. The rates for IntraLata Long Distance can be located in the Long Distance Message Toll Tariff for Windstream Communications Southwest. The rates for all other Toll can be located in the Windstream Southwest LD tariff \*\*.
- Deluxe Voice Mail
- Inside Wire Maintenance

This service cannot be used to qualify the customer for any other regularly tariff feature package and all other tariffed discounts do not apply. The bundled rates are subject to access line rate changes.

\*\*Upon Availability for each serving area. Voice Mail (VM) and Inside Wire Maintenance (IWM) can be added by the customer on an individual basis at no additional charge to the customer.

Little Rock, AR 72212

CUSTOM CALLING SERVICE

AE. WINDSTREAM CONNECT PACKAGES for Residential Customers \*\*

**1. Windstream Connect Unlimited Package \***

The Windstream Connect Unlimited Package will provide residential customers with a bundle that includes residential one-party service with Touch Dialing, Caller ID Name & Number/Anonymous Call Block, Call Waiting, Cancel Call Waiting, Call Waiting ID, Automatic Call Return, Automatic Busy Redial, 3-Way Calling, Speed Calling 30, Call Forwarding-Variable, Custom Call Rejection, Call Block, Personal Alert, Custom Call Forwarding, Anonymous Call Block, and the option of Distinctive Ring (where available) for a flat monthly rate. In order to be eligible for the bundle, customers must also subscribe to Windstream Southwest Long Distance, LP unlimited nationwide long distance calling plan. The International and Latin America discount plans are also included with this bundle

	Monthly Rate	Ceiling Rate	
Residential Monthly Rate, Tier 1	\$24.99	\$59.95	(I)
Residential Monthly Rate, Tier 2	\$34.95	\$65.28	

This bundle is not available to Lifeline customers.

An additional discount of \$5.04 is available for Tier 1 customers and \$5.00 for Tier 2 customers when purchased with Windstream's Broadband Service. (T) (C)(I)

**2. Windstream Connect 2 Package \***

The Windstream Connect 2 Package will provide residential customers with a bundle that includes residential one-party service with Touch Dialing, Caller ID Name & Number/Anonymous Call Block, Call Waiting, Cancel Call Waiting, Call Waiting ID, Automatic Call Return, Automatic Busy Redial, 3-Way Calling, Speed Calling 30, Call Forwarding-Variable, Custom Call Rejection, Call Block, Personal Alert, Custom Call Forwarding, Anonymous Call Block, and the option of Distinctive Ring (where available) for a flat monthly rate. In order to be eligible for the bundle, customers must also subscribe to Windstream Southwest Long Distance, LP two (2) hour nationwide long distance calling plan. The International and Latin America discount plans are also included with this bundle.

	Monthly Rate	Ceiling Rate
Residential Monthly Rate, Tier 1	\$23.95	\$59.95
Residential Monthly Rate, Tier 2	\$28.95	\$65.28

This bundle is not available to Lifeline customers.

An additional discount of \$2.00 is available when purchased with either Windstream's Broadband or Digital TV Services (discount of \$4.00 when purchased with both).

**3. Windstream Connect Basic Package \***

The Windstream Connect Basic Package will provide residential customers with a bundle that includes residential one-party service with Touch Dialing, Caller ID Name & Number/Anonymous Call Block, Call Waiting, Cancel Call Waiting, Call Waiting ID, Automatic Call Return, Automatic Busy Redial, 3-Way Calling, Speed Calling 30, Call Forwarding-Variable, Custom Call Rejection, Call Block, Personal Alert, Custom Call Forwarding, Anonymous Call Block, and the option of Distinctive Ring (where available) for a flat monthly rate. In order to be eligible for the bundle, customers must also be presubscribe to a Windstream Southwest Long Distance, LP nationwide long distance calling plan. The International and Latin America discount plans are also included with this bundle.

	Monthly Rate	Ceiling Rate
Residential Monthly Rate, Tier 1	\$23.00	\$59.95
Residential Monthly Rate, Tier 2	\$28.00	\$65.28

This bundle is not available to Lifeline customers.

\* The Non-Recurring Service Connection Charges may be waived for qualifying residential customers who take the Windstream Connect Packages identified above and that commit to a minimum of one year of service with the package.

\*\* The Windstream Connect Packages for Residential Customers shown above are grandfathered and available to existing customers only, beginning July 17, 2007.

Little Rock, AR 72212

CUSTOM CALLING SERVICE

AF.	Essentials Package for Residential Customers	<u>Monthly Rate</u>	<u>Ceiling Rate</u>	(N)
	<u>Essentials Package includes:</u>	\$15.95	\$50.00	
	Caller ID Name & Number/Anonymous Call Block Call Waiting/Cancel Call Waiting      Automatic Call Return Call Waiting ID                              Automatic Busy Redial Call Block                                      3-Way Calling Custom Call Acceptance                  Speed Calling 30 Custom Call Forwarding                Personal Alert Anonymous Call Block                  Call Forwarding Variable			
AG.	Caller ID Package for Residential Customers			
	<u>Caller ID Package includes:</u>	\$12.95	\$19.15	
	Call Waiting/Cancel Call Waiting Caller ID Name & Number/Anonymous Call Block Call Waiting ID Automatic Call Return			(N)

ISSUED: September 22, 2006

EFFECTIVE: October 2, 2006

Vice President  
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 Little Rock, AR 72212





CUSTOM CALLING SERVICE

(N)

AH. The following feature packages will be available to Business Customers in all exchanges:

- A. Basic Caller ID Package – \$11.95  
Includes Caller ID Name & Number and Call Waiting Plus with two of five Optional Features.

Optional Features

- Call Forwarding
- Call Return
- Busy Redial
- Speed Dial 8
- 3-Way Calling

- B. Caller ID Premium Package – \$15.95  
Includes Caller ID Name & Number and Call Waiting Plus with four of seven Optional Features.

Optional Features

- Anonymous Call Block
- Call Forwarding
- Call Waiting Caller ID
- Call Return
- Busy Redial
- Speed Dial 30
- 3-Way Calling

- C. Caller ID Ultimate Package – \$20.95  
Includes the Following Features:

- |                         |                        |
|-------------------------|------------------------|
| Anonymous Call Block    | 3-Way Calling          |
| Call Forwarding         | Call Waiting Plus      |
| Call Forward Busy       | Custom Call Forwarding |
| Call Forward No Answer  | Busy Redial            |
| Caller ID Name & Number | Call Block             |
| Call Waiting Caller ID  | Custom Call Rejection  |
| Call Return             | Speed Dial 30          |
| Personal Alert          | Stutter Dial Tone      |
| Basic Voice Mail *      |                        |

(N)

CUSTOM CALLING SERVICE

**AI. WINDSTREAM MYLINE PACKAGE (for Residential Customers)**

This bundled service offering is available to residential customers with at least one residential one-party access line and a feature package. The offering includes an additional residential one-party access line with Caller ID Deluxe, Call Waiting, and Three-Way Calling.

Customers that order this bundle may not be required to pay non-recurring Service Charges (as found in Section 5 of this tariff) and will receive one free jack at the time of installation.

Residential Monthly Rate \$9.99\*

**AJ Business Connect SB Bundle \*\*\***

This bundled service offering is available to new or existing business customers with one-party business access lines. This bundle does not apply to Key System lines or PBX lines.

This offering includes a one-party business access line plus the following features:

Caller ID Name & Number	Speed Call 30	(T)
Call Forward Variable	Automatic Call Return	
Automatic Busy Redial	Call Waiting Plus	
3-Way Calling	Call Waiting ID	(T)

Business Monthly Rate \$49.99 \*\*

Customers may also choose to add Rotary Hunt Service to the bundle for an additional rate of \$2.50 per month and/or Voice Mail (a deregulated item) for an additional monthly charge.

This bundled package is for small business customers. Customers may have up to three business one-Party access lines to qualify for this bundle. The second and third access lines will be billed at the tariffed business one-party rate, and will be equipped with all features shown above at no additional charge.

To qualify for this service, customers must also subscribe to the Windstream Southwest Long Distance, L.P.'s Business Connect SB Bundle Long Distance Plan.

Term Discounts for the Business Connect SB Bundle are also available. An early termination fee of \$200.00 will apply for customers who terminate before the end of their one-year or three- term commitment.

**One-Year Term Commitment:** Customers who agree to keep the service for a minimum of one year will receive a discount of \$10.00 off of the package rate, plus will receive Voice Mail and Rotary Hunt Service at no additional monthly recurring charge.

**Three-Year Term Commitment:** Customers who agree to keep the service for a minimum of three years will receive a discount of \$15.00 off of the package rate, and will receive Voice Mail and Rotary Hunt Service at no additional monthly recurring charge. Also, the non-recurring Service Charges, as described in Section 5 of this tariff, will be waived.

\* The rate shown above is in addition to the charges for the required first residential access line and feature package.

\*\* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

\*\*\* The bundle above is grandfathered and only available to existing customers at existing locations. (N)

ISSUED: April 2, 2009

EFFECTIVE: April 13, 2009

Vice President  
 4001 Rodney Parham Road

Little Rock, AR 72212

CUSTOM CALLING SERVICE

**AK. Windstream Connect II Packages for Residential Customers**

**Connect Unlimited II Bundle**

This bundle consists of one Residential One-Party Access Line, Caller ID Deluxe, Call Waiting, Cancel Call Waiting, Caller ID on Call Waiting, Call Return, Repeat Dial, Three-Way Calling Speed Calling 30, Call Forwarding, Selective Call Rejection, Selective Call Acceptance, Call Selector, Preferred Call Forwarding, and Anonymous Call Rejection. This bundle is offered only in combination with Windstream Southwest Long Distance, L.P.'s Connect Unlimited nationwide long distance calling plan and International Discount plan.

This bundle is available to residential customers in all exchanges served by the Company.

An additional discount of \$5.00 is available when purchased with Windstream's DSL Service. (C)(I)

Monthly Residential Rate \$24.99

**Connect Flex Bundle \***

This bundle consists of one Residential One-Party Access Line, Caller ID Deluxe, Call Waiting, Cancel Call Waiting, Caller ID on Call Waiting, Call Return, Repeat Dial, Three-Way Calling Speed Calling 30, Call Forwarding, Selective Call Rejection, Selective Call Acceptance, Call Selector, Preferred Call Forwarding, and Anonymous Call Rejection. This bundle is offered only in combination with Windstream Southwest Long Distance, L.P.'s Flex nationwide long distance calling plan and International discount plan.

This bundle is available to residential customers in all exchanges served by the Company.

An additional discount of \$3.00 is available when purchased with Windstream's DSL Service. (C)(I)

Monthly Residential Rate \$27.04 (I)

**AL. Connect Select Bundle**

This bundle consists of one Residential One-Party Access Line, Caller ID Deluxe, Enhanced Call Waiting, and Caller ID on Call Waiting. This bundle is available to residential customers in competitive service areas within the company.

Monthly Residential Rate \$20.00

To qualify for this service, customers must also subscribe to Windstream's 1.5M or higher Broadband Service and Internet Service. If any required component of the service bundle is discontinued, the rate above may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

The non-recurring Service Charges, as described in Section 5 of this tariff, may be waived for customers subscribing to this service.

Note 1) The Non-Recurring Service Connection Charges (includes applicable Initial Service Order Charge, Secondary Service Order Charge, and/or Central Office Line Connection Charge or Premise Charge) may be waived for qualifying residential customers who take either the Connect Unlimited II Bundle or the Connect Flex Bundle shown above and that commit to a minimum of one year of service with that plan.

\* This bundle is only available to existing customers at existing locations. (N)

ISSUED: November 17, 2008

EFFECTIVE: December 1, 2008

Vice President  
4001 Rodney Parham Road  
Little Rock, AR 72212

CUSTOM CALLING SERVICE

**AM.** Business Connect SB Unlimited Bundle \* (T)

This bundled service offering is available to new or existing business customers with one-party business access lines. This bundle does not apply to Key System lines or PBX lines.

This offering includes a one-party business access line plus the following features:

Caller ID Name & Number	Speed Call 30	(T)
Call Forward Variable	Automatic Call Return	
Automatic Busy Redial	Call Waiting Plus	
3-Way Calling	Call Waiting ID	(T)
Rotary Hunt	Basic Voice Mail	

Business Monthly Rate \$44.99 \*\*

This bundled package is for small business customers. Customers may have up to three business one-party access lines to qualify for this bundle. The second and third access lines will be billed at the tariffed business one-party rate, and will be equipped with all features shown above at no additional charge.

To qualify for this service, customers must also subscribe to the Windstream Southwest Long Distance, L.P.'s Business Connect SB Bundle Unlimited Long Distance Plan for all access lines.

This bundle requires a one-year term commitment. Customers who agree to a three-year term commitment will receive a discount of \$5.00 off of the package rate shown above. Also, the non-recurring Service Charges, as described in Section 5 of this tariff, will be waived for customers who agree to the three-year term commitment. An early termination fee of \$200.00 will apply for customers who terminate before the end of their one-year or three-year term commitment.

\* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate. This bundle is grandfathered and only available to existing customers at existing locations. (N)  
(N)

ISSUED: April 2, 2009

Vice President  
4001 Rodney Parham Road  
Little Rock, AR 72212

EFFECTIVE: April 13, 2009

CUSTOM CALLING SERVICE

AN. Windstream Connect Flex II Bundle for Residential Customers

This bundle consists of one Residential One-Party Access Line, Caller ID Deluxe, Call Waiting, Cancel Call Waiting, Caller ID on Call Waiting, Call Return, Repeat Dial, Three-Way Calling Speed Calling 30, Call Forwarding, Selective Call Rejection, Selective Call Acceptance, Call Selector, Preferred Call Forwarding, and Anonymous Call Rejection. This bundle is offered only in combination with Windstream Southwest Long Distance, L.P.'s Flex nationwide long distance calling plan and International discount plan.

This bundle is available to residential customers in all exchanges served by the Company.

An additional discount of \$5.00 is available when purchased with Windstream's DSL Service. (C)(I)

If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

Monthly Residential Rate \$27.04 (T)

Note 1) The Non-Recurring Service Connection Charges (includes applicable Initial Service Order Charge, Secondary Service Order Charge, and/or Central Office Line Connection Charge or Premise Charge) may be waived for qualifying residential customers who take the Connect Flex II Bundle shown above and that commit to a minimum of one year of service with that plan.

ISSUED: November 17, 2008

EFFECTIVE: December 1, 2008

Vice President  
4001 Rodney Parham Road  
Little Rock, AR 72212





CUSTOM CALLING SERVICE

AO. Windstream Business Connect SB Bundle III \*\* (C)

This bundled service offering is available to new or existing business customers with one-party business access lines. This bundle does not apply to Key System lines or PBX lines.

This offering includes a one-party business access line plus the following features:

Caller ID Name & Number	Speed Call 30
Call Forward Variable	Automatic Call Return
Automatic Busy Redial	Call Waiting Plus
3-Way Calling	Call Waiting ID
 Business Monthly Rate	 \$49.99 *

Customers may also choose to add Rotary Hunt Service to the bundle for an additional rate of \$2.50 per month and/or Voice Mail (a deregulated item) for an additional monthly charge.

This bundled package is for small business customers. Customers may have up to ten business one-party access lines to qualify for this bundle. Access lines after the initial access line will be billed \$34.99 each, and will be equipped with all features shown above at no additional charge.

To qualify for this service, customers must also subscribe to either 1) the Windstream Communications, Inc.'s Business Connect SB Bundle Long Distance Plan or 2) both the Windstream Communications, Inc.'s Business Unlimited Long Distance Plan and Windstream's 3MB Dynamic Broadband (or higher speed). Customers who qualify for the Business Connect SB III Plan by having the Unlimited Long Distance Plan combined with Broadband will also receive a \$4.99 reduction off of the Business Connect SB III rate shown above. (The rate shown above includes only the access line and feature portion of the full bundled rate.)

Term Discounts for the Business Connect SB Bundle III are also available. For customers subscribing to this bundle prior to September 1, 2010, an early termination fee of \$200.00 will apply for customers who terminate before the end of their one-year or three-year term commitment. For customers subscribing to this bundle on or after September 1, 2010, an early termination fee of 50% of the remaining term balance will apply for customers who terminate before the end of their one-year or three-year term commitment.

One-Year Term Commitment: Customers who agree to keep the service for a minimum of one year will receive a discount of \$5.00 off of the bundle rate, plus will receive Voice Mail and Rotary Hunt Service at no additional monthly recurring charge.

Three-Year Term Commitment: Customers who agree to keep the service for a minimum of three years will receive a discount of \$10.00 off of the bundle rate, and will receive Voice Mail and Rotary Hunt Service at no additional monthly recurring charge. Also, the non-recurring Service Charges, as described in Section 4.3 of this tariff, will be waived.

\* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

\*\* This bundle is grandfathered and is only available to existing customers at existing locations. (C)

Little Rock, AR 72212

CUSTOM CALLING SERVICE

**AP.** Business SOHO Communications Bundle \*

This bundled service offering is available to new or existing business customers. This offering includes two business access lines plus Caller ID Deluxe.

Business Monthly Rate \$59.99 \*\*

This bundled package is for small business customers. To qualify for this bundle, customers must also subscribe to the Windstream Southwest Long Distance's Business SOHO Unlimited Long Distance Plan and Windstream's 1.5MB Broadband (or higher speed), and must purchase a 2-line phone and wireless networking system from Windstream (available either at a flat one-time rate or on a monthly basis). (The rate shown above includes only the access line and feature portion of the full bundled rate and does not include long distance, broadband, or equipment.)

The customer must commit to subscribe to this bundle for no less than 3 years.

\* Customers in the Lovington exchange will receive a \$15.00 discount off of the price of the bundle. This discount is being offered to meet competitive pressures.

\*\* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

ISSUED: May 8, 2010

Vice President  
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Little Rock, AR 72212

EFFECTIVE: May 18, 2010

CUSTOM CALLING SERVICE

**AQ.** Windstream Business Bundle - Unlimited Plan \*\* (C)

This bundled service offering is available to new or existing business customers with one-party business access lines. This bundle does not apply to Key System lines or PBX lines.

This offering includes a one-party business access line plus the following features:

- |                  |                           |
|------------------|---------------------------|
| Caller ID Deluxe | Speed Call 30             |
| Call Forward     | Call Return               |
| Repeat Dial      | Enhanced Call Waiting     |
| 3-Way Calling    | Caller ID on Call Waiting |

Business Monthly Rate \$49.99 \*

Customers may also choose to add Rotary Hunt Service to the bundle for an additional rate of \$2.50 per month and/or Voice Mail (a deregulated item) for an additional monthly charge.

This bundled package is for small business customers. Customers may have up to ten business one-party access lines to qualify for this bundle. Access lines after the initial access line will be billed \$24.99 each, and will be equipped with all features shown above at no additional charge.

To qualify for this service, customers must also subscribe to the Windstream Southwest Long Distance L.P.'s Small Business Unlimited Long Distance Plan and Windstream's 3MB Dynamic Broadband (or higher speed). (The rate shown above includes only the access line and feature portion of the full bundled rate.)

A Term Discount for the Windstream Business Bundle - Unlimited Plan is also available. An early termination fee of 50% of the remaining term balance will apply for customers who terminate before the end of their two-year term commitment.

Two-Year Term Commitment: Customers who agree to keep the service for a minimum of two years will receive a discount of \$10.00 off of the bundle rate, and will receive Voice Mail and Rotary Hunt Service at no additional monthly recurring charge. Also, the non-recurring Service Charges, as described in this tariff, will be waived. (T)

\* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

\*\* This bundle is grandfathered and is only available to existing customers at existing locations. (C)

CUSTOM CALLING SERVICE

AR. Windstream Competitive Business Bundle - Unlimited Plan \*\* (C)

This bundled service offering is available to new or existing business customers in the Alto, Capitan, Carlsbad, Espanola, Eunice, Hobbs, Jal, Loving, Lovington, Ruidoso, Ruidoso Downs, or Truth or Consequences exchanges with one-party business access lines. This bundle does not apply to Key System lines or PBX lines.

This offering includes a one-party business access line plus the following features:

- |                  |                           |
|------------------|---------------------------|
| Caller ID Deluxe | Speed Call 30             |
| Call Forward     | Call Return               |
| Repeat Dial      | Enhanced Call Waiting     |
| 3-Way Calling    | Caller ID on Call Waiting |

Business Monthly Rate \$39.99 \*

Customers may also choose to add Rotary Hunt Service to the bundle for an additional rate of \$2.50 per month and/or Voice Mail (a deregulated item) for an additional monthly charge.

This bundled package is for small business customers. Customers may have up to ten business one-party access lines to qualify for this bundle. Access lines after the initial access line will be billed \$24.99 each, and will be equipped with all features shown above at no additional charge.

To qualify for this service, customers must also subscribe to the Windstream Southwest Long Distance L.P.'s Small Business Unlimited Long Distance Plan and Windstream's 3MB Dynamic Broadband (or higher speed). (The rate shown above includes only the access line and feature portion of the full bundled rate.)

A Term Discount for the Windstream Competitive Business Bundle - Unlimited Plan is also available. An early termination fee of 50% of the remaining term balance will apply for customers who terminate before the end of their two-year term commitment.

Two-Year Term Commitment: Customers who agree to keep the service for a minimum of two years will receive a discount of \$20.00 off of the bundle rate, and will receive Voice Mail and Rotary Hunt Service at no additional monthly recurring charge. Also, the non-recurring Service Charges, as described in this tariff, will be waived.

\* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

\*\* This bundle is grandfathered and is only available to existing customers at existing locations. (C)

CUSTOM CALLING SERVICE

AS. Windstream Business Bundle, Flex Plan \*\* (C)

This bundled service offering is available to new or existing business customers with one-party business access lines. This bundle does not apply to Key System lines or PBX lines.

This offering includes a one-party business access line plus the following features:

- |                  |                           |
|------------------|---------------------------|
| Caller ID Deluxe | Speed Call 30             |
| Call Forward     | Call Return               |
| Repeat Dial      | Enhanced Call Waiting     |
| 3-Way Calling    | Caller ID on Call Waiting |

Business Monthly Rate \$54.99 \*

Customers may also choose to add Rotary Hunt Service to the bundle for an additional rate of \$2.50 per month and/or Voice Mail (a deregulated item) for an additional monthly charge.

This bundled package is for small business customers. Customers may have up to ten business one-party access lines to qualify for this bundle. Access lines after the initial access line will be billed \$34.99 each, and will be equipped with all features shown above at no additional charge.

To qualify for this service, customers must also subscribe to the Windstream Southwest Long Distance L.P.'s Business Connect SB Bundle Long Distance Plan and Windstream's 3MB Dynamic Broadband (or higher speed). (The rate shown above includes only the access line and feature portion of the full bundled rate.)

Term Discounts for the Windstream Business Bundle – Flex Plan are also available. An early termination fee of 50% of the remaining term balance will apply for customers who terminate before the end of their two-year term commitment.

Two-Year Term Commitment: Customers who agree to keep the service for a minimum of two years will receive a discount of \$10.00 off of the bundle rate, and will receive Voice Mail and Rotary Hunt Service at no additional monthly recurring charge. Also, the non-recurring Service Charges, as described in this tariff, will be waived.

\* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

\*\* This bundle is grandfathered and is only available to existing customers at existing locations. (C)

Little Rock, AR 72212

CUSTOM CALLING SERVICE

AT. Windstream Competitive Business Bundle, Flex Plan \*\* (C)

This bundled service offering is available to new or existing business customers in the Alto, Capitan, Carlsbad, Espanola, Eunice, Hobbs, Jal, Loving, Lovington, Ruidoso, Ruidoso Downs, or Truth or Consequences exchanges with one-party business access lines. This bundle does not apply to Key System lines or PBX lines.

This offering includes a one-party business access line plus the following features:

- |                  |                           |
|------------------|---------------------------|
| Caller ID Deluxe | Speed Call 30             |
| Call Forward     | Call Return               |
| Repeat Dial      | Enhanced Call Waiting     |
| 3-Way Calling    | Caller ID on Call Waiting |

Business Monthly Rate \$49.99 \*

Customers may also choose to add Rotary Hunt Service to the bundle for an additional rate of \$2.50 per month and/or Voice Mail (a deregulated item) for an additional monthly charge.

This bundled package is for small business customers. Customers may have up to ten business one-party access lines to qualify for this bundle. Access lines after the initial access line will be billed \$24.99 each, and will be equipped with all features shown above at no additional charge.

To qualify for this service, customers must also subscribe to the Windstream Southwest Long Distance L.P.'s Business Connect SB Bundle Long Distance Plan and Windstream's 3MB Dynamic Broadband (or higher speed). (The rate shown above includes only the access line and feature portion of the full bundled rate.)

Term Discounts for the Windstream Competitive Business Bundle – Flex Plan are also available. An early termination fee of 50% of the remaining term balance will apply for customers who terminate before the end of their two-year term commitment.

Two-Year Term Commitment: Customers who agree to keep the service for a minimum of two years will receive a discount of \$25.00 off of the bundle rate, and will receive Voice Mail and Rotary Hunt Service at no additional monthly recurring charge. Also, the non-recurring Service Charges, as described in this tariff, will be waived.

\* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

\*\* This bundle is grandfathered and is only available to existing customers at existing locations. (C)



CUSTOM CALLING SERVICE

AU. Windstream Small Business Bundle – Voice + Unlimited Plan

(N)

This bundled service offering is available to new or existing business customers with one-party business access lines. This bundle does not apply to Key System lines or PBX lines.

This offering includes a one-party business access line plus the following features:

- |                  |                           |
|------------------|---------------------------|
| Caller ID Deluxe | Speed Call 30             |
| Call Forward     | Call Return               |
| Repeat Dial      | Enhanced Call Waiting     |
| 3-Way Calling    | Caller ID on Call Waiting |

Business Monthly Rate \$39.99 \*

Customers may also choose to add Rotary Hunt Service to the bundle for an additional rate of \$2.50 per month and/or Voice Mail (a deregulated item) for an additional monthly charge.

This bundled package is for small business customers. Customers may have up to ten business one-party access lines to qualify for this bundle. Access lines after the initial access line will be billed \$34.99 each, and will be equipped with all features shown above at no additional charge.

To qualify for this service, customers must also subscribe to the Windstream Communications, Inc.'s Small Business Unlimited Long Distance Plan. (The rate shown above includes only the access line and feature portion of the full bundled rate.)

Customers must agree to a Two-Year Term Commitment with this bundle. An early termination fee of 50% of the remaining term balance will apply for customers who terminate before the end of their two-year term commitment.

\* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

(N)

CUSTOM CALLING SERVICE

AV. Windstream Small Business Bundle, Voice + Flex Plan

(N)

This bundled service offering is available to new or existing business customers with one-party business access lines. This bundle does not apply to Key System lines or PBX lines.

This offering includes a one-party business access line plus the following features:

- |                  |                           |
|------------------|---------------------------|
| Caller ID Deluxe | Speed Call 30             |
| Call Forward     | Call Return               |
| Repeat Dial      | Enhanced Call Waiting     |
| 3-Way Calling    | Caller ID on Call Waiting |

Business Monthly Rate \$39.99 \*

Customers may also choose to add Rotary Hunt Service to the bundle for an additional rate of \$2.50 per month and/or Voice Mail (a deregulated item) for an additional monthly charge.

This bundled package is for small business customers. Customers may have up to three business one-party access lines to qualify for this bundle. Access lines after the initial access line will be billed \$34.99 each, and will be equipped with all features shown above at no additional charge.

To qualify for this service, customers must also subscribe to the Windstream Communications, Inc.'s Windstream Flex 100 Plan. (The rate shown above includes only the access line and feature portion of the full bundled rate.)

Customers must agree to a Two-Year Term Commitment with this bundle. An early termination fee of 50% of the remaining term balance will apply for customers who terminate before the end of their two-year term commitment.

\* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

(N)

Little Rock, AR 72212

DIGITAL DATA SERVICES

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ISSUED: September 22, 2006

EFFECTIVE: October 2, 2006

Vice President  
4001 Rodney Parham Road  
Little Rock, AR 72212

DIGITAL DATA SERVICES

A. INTRAEXCHANGE PRIVATE LINE DIGITAL SERVICES

Intraexchange Private Line Digital Services not otherwise described in this tariff are provisioned out of Section 5 of Windstream Communications Southwest, New Mexico Facilities for State Access Tariff.

B. INTRALATA INTEREXCHANGE PRIVATE LINE DIGITAL SERVICES

IntraLATA Interexchange Private Line Digital Services not otherwise described in this tariff are provisioned out of Section 5 of Windstream Communications Southwest, New Mexico Facilities for State Access Tariff.

1. Term Payment Plans – See Section 101 for Rates.

High Capacity DS1

Local Channel Term, per end user termination

24 month term plan

36 month term plan

60 month term plan

2. Early Termination Liability

If a DS1 Loop on a term plan is discontinued prior to the end of the payment period, termination liability will apply based on the remainder of the periods in effect at the time of disconnect as indicated by the following:

24 Month term - 100% of any remaining portion of the first year's recurring rates. In addition, for any remaining portion of the second year, the customer will be liable for 50% of the total monthly rates in that remaining time period.

36 Month term - 100% of any remaining portion of the first year's recurring rates. In addition, for any remaining portion of the second and third year, the customer will be liable for 50% of the total monthly rates in that remaining time period.

60 Month term - 100% of any remaining portion of the first three year's recurring rates. In addition, for any remaining portion of the final two years, the customer will be liable for 50% of the total monthly rates in that remaining time period.

Notification of Discontinuance

Notice of discontinuance must be given by the customer at least thirty (30) days prior to actual discontinuance. Monthly rates will apply for a period of thirty (30) days from the date Windstream receives discontinuance notification or until the requested discontinuance date, whichever period is longer.

Little Rock, AR 72212

DIGITAL DATA SERVICES

D. CONTROLINK DIGITAL CHANNEL SERVICE (DCS)

1. General

a. Description of Service

Digital Channel Service is an intraexchange multifunctional digital channel service which provides access transport between the customer's premises and the serving central office over a single high-capacity digital facility on a channelized basis.

Digital Channel Service is provided in capacity increments of 24 digital channels (DSOs) over a single DS1 facility.

The following network services may be furnished on a link (partial channel) basis across multiple jurisdictions when connected with Digital Channel Service.

- Analog Voice Service (exchange lines/trunks, WINDSTREAM Centrex Services, foreign exchange lines, off premises extensions, tie lines)
- Analog Data Service

Digital Channel Service is comprised of the following components:

- Digital Channel Capacity
- Service Activation.

Channelization on a customer's premises will be provided by the customer.

DIGITAL DATA SERVICES

D. CONTROLINK DIGITAL CHANNEL SERVICE (DCS)

1. General (Continued)

b. Digital Architecture

Digital Channel Service differs in provisioning method and numbering format from end-to-end services. Analog Voice and Data Services will be available from the Company on a link (partial channel) basis rather than on an end-to-end basis. This architecture is intended to promote efficient connectivity of analog and digital networks.

Digital Channel Service will be available on a digital basis at the network interface located on the customer's premises. Digital Channel Service enables traditional analog services, such as tie lines, off-premises stations, and PBX trunks, to be provided on a digital basis when the customer desires them encoded in a DS1 bit stream. These traditionally analog services will be delivered to the customer's premises via DSO channels.

Both the Company and the customer have joint responsibilities to ensure proper transmission of the provided services. Normal analog channel network interface specifications will be superseded by electrical specifications for the 1.544 Mbps (DS1) channel. Each DSO channel provided will have identity only as a "time slot" within a DS1 channel.

Compatible digital to analog conversion equipment must be provided to derive analog services, as required. Customer equipment must be compatible with the Company provided channelization at the central office.

ISSUED: September 22, 2006

EFFECTIVE: October 2, 2006

Vice President  
4001 Rodney Parham Road  
Little Rock, AR 72212



DIGITAL DATA SERVICES

D. CONTROLINK DIGITAL CHANNEL SERVICE (DCS)

2. Conditions

Digital Channel Service is furnished subject to the availability of facilities. Special Construction charges may apply.

High Capacity Digital DS1 Facility and mileage rates will be applicable per Digital Channel Capacity when a customer requested Digital Channel Service must be provisioned in a central office other than the customer's serving central office.

The customer may activate any number of digital channels provided the number of digital channels activated does not exceed the total Digital Channel Capacity. Once activated, a digital channel is subject to a minimum service period.

All Digital Channel Service must be channelized in a single equipment location at the customer's premises. Digital Channel Service cannot be split between customer premises or delivered to multiple locations within a customer premises. Tie lines or extensions may be furnished on a link basis between multiple locations. Standard network interfaces will be provided by the Company for analog and digital services consistent with existing practices.

Individual digital channels (DSOs) may be activated and furnished on a link (partial channel) basis with services offered in other sections of the tariff. Regulations, rates, and charges specified in this section are applicable to the Digital Channel Service component of the customer's end-to-end service. Regulations, rates, and charges in other sections are applicable to the customer's interconnected services (i.e., tie lines, special access lines, etc.), for the non-Digital Channel Service component of the end-to-end service.

DIGITAL DATA SERVICES

D. CONTROLINK DIGITAL CHANNEL SERVICE (DCS)

2. Conditions (Continued)

The total number of digital channels activated by the customer may not at any time exceed the total Digital Channel Capacity.

Central office channelization, which is a component of Digital Channel Capacity, generally provides analog to digital conversion to permit individual exchange services and private line channel services to be transported over digital high capacity facilities. Channelization is also intended for use at Company or customer locations where different high capacity digital network links terminate in the same central office and must be converted to individual analog or digital channels before individual service links can be cross-connected. Digital Channel Capacities are provided in groups of 24 DSO channels.

Responsibilities of the Company

The Company will endeavor to activate its portion of joint service in a timely manner on the negotiated date to support installation requirements.

The Company will provide the customer with information regarding the type and the manufacturer of central office channelization equipment to be used in each application.

The Company reserves the right to change its equipment vendors should equipment availability, price or technological advantages make such a change attractive or necessary.

The Company will notify the customer, a minimum of six months in advance, of any need to change its central office equipment to allow the customer sufficient time to respond, make any necessary changes, and schedule cooperative testing for cutover if required.

Digital synchronization timing for Digital Channel Service will be provided by the Company.

DIGITAL DATA SERVICES

D. CONTROLINK DIGITAL CHANNEL SERVICE (DCS)

2. Conditions (Continued)

Responsibilities of the Customer

The customer must be prepared to activate his portion of joint service in a timely manner on the negotiated date, providing testing equipment and personnel to support installation requirements, as may be necessary.

Customer equipment must be compatible with Company provided channelization at the central office.

Trouble Resolutions

The Company will assist the customer in resolving any installation or day to day channel service problems. However, the Company does not assume responsibility for the compatibility or suitability of the customer's equipment.

Technical specifications and standard network interfaces for DS1 and associated channelized services are stated in Section 7000 of the GTE Technical Interface Reference Manual. Channelized DS1 service is available only with D4 channel bank equipment or compatible, equivalent equipment.

Certain technology, such as low bit rate voice multiplexing techniques, may permit additional quantities of individual channels to be channelized on a single DS1 signal. Equipment providing this capability does not generally assure compatibility between different manufacturers. Some equipment may not be suitable for data transmission or tandem network line application.

ISSUED: September 22, 2006

EFFECTIVE: October 2, 2006

Vice President  
4001 Rodney Parham Road  
Little Rock, AR 72212

DIGITAL DATA SERVICES

D. CONTROLINK DIGITAL CHANNEL SERVICE (DCS)

2. Conditions (Continued)

When a customer's Digital Channel Service is interrupted due to any cause other than the negligence or willful act of the subscriber or the failure of the facilities provided by the subscriber, a pro rata adjustment of the monthly charges involved will be allowed automatically for the service and facilities rendered useless and inoperative by reason of the interruption during the time said interruption continues in excess of 24 hours from the time it is reported to or detected by the Company except as otherwise specified in this tariff. The adjustment shall not be applicable for the time that the Company stands ready to repair the service and the subscriber does not provide access to the Company for such restoration work.

End User Charges as specified in the End User FIA section of GTOC Tariff FCC No. 1 will apply to Digital Channel Service. For each Digital Channel Capacity (increments of 24 DSOs), the End User FIA charge will apply two times.

Application of Rates

The following rate elements are applicable to Digital Channel Service:

Digital Channel Capacity  
Service Activation

Digital Channel Capacity

The Digital Channel Capacity rate will apply for transport and central office channelization. Customers will select capacity in increments of 24 digital channels.

ISSUED: September 22, 2006

EFFECTIVE: October 2, 2006

Vice President  
4001 Rodney Parham Road  
Little Rock, AR 72212

DIGITAL DATA SERVICES

D. CONTROLINK DIGITAL CHANNEL SERVICE (DCS)

2. Conditions (Continued)

Application of Rates (Continued)

Digital Channel Capacity (Continued)

Digital Channel Capacity is offered with 12, 36, or 60 month Term Payment Plan periods. A month-to-month option is available only after completion of the selected Term Payment Plan period. The month-to-month option rate will be the same as the rate for the completed Term Payment Plan period.

Monthly rates and charges for Digital Channel Capacity apply according to the requested channel capacity. These rates apply regardless of the number of digital channels actually activated.

Service Activation

The Service Activation rate will apply on a per channel basis to each network service (switched or dedicated) requested by the customer.

Service Activation is offered on a month-to-month basis. In addition to Service Activation rates, Basic Exchange Access rates may apply.

ISSUED: September 22, 2006

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Vice President  
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DIGITAL DATA SERVICES

D. CONTROLINK DIGITAL CHANNEL SERVICE (DCS)

2. Conditions (Continued)

Application of Rates (Continued)

Basic Exchange Access

Basic Exchange Access provides a connection to the telephone network at the serving central office when used in conjunction with Digital Channel Service.

Business Service One-Party rates listed in Section 4 will apply to each Service Activation that utilizes Basic Exchange Access, with the exception of foreign exchange service and with the exception of Windstream Centrex Service as described below. Basic Exchange Access rates are applied in addition to other applicable Digital Channel Service rates and charges and will apply in lieu of exchange service rates (i.e. Business Service One-Party, Trunk, WINDSTREAM Centrex Service Station Line).

A one-to-one ratio of Service Activations to Basic Exchange Access connections is not required when Digital Channel Service is used for WINDSTREAM Centrex Service station lines. WINDSTREAM Centrex Service customers must specify the number of Basic Exchange Access connections required based on anticipated usage from WINDSTREAM Centrex Service station lines. The customer must subscribe to a number of Basic Exchange Access connections sufficient to ensure service standards as determined by the Company.

DIGITAL DATA SERVICES

D. CONTROLINK DIGITAL CHANNEL SERVICE (DCS)

2. Conditions (Continued)

Application of Rates (Continued)

Term Payment Plans

All elements of a Term Payment Plan will expire at the same time.

Digital Channel Capacity is offered under Term Payment Plans for periods of 12, 36, or 60 months. Additional Digital Channel Capacity may be ordered during a Term Payment Plan period. The expiration date of the additional capacity will be the same as that of the original Term Payment Plan period.

Service Activation is offered on a month-to-month basis.

Individual network services (switched or dedicated) connected to Digital Channel Service are not offered under Term Payment Plan. These services are subject to regulations, rates and charges set forth in their respective tariff schedules.

At the expiration date of the customer's selected Term Payment Plan period, service may be continued under a new Term Payment Plan or continue service at the completed contract rate on a month-to-month basis. In either case, prevailing tariff rates will apply.

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DIGITAL DATA SERVICES

D. CONTROLINK DIGITAL CHANNEL SERVICE (DCS)

2. Conditions (Continued)

Application of Rates (Continued)

Termination Liability

A Termination Liability charge is applicable if a customer discontinues service prior to the end of the Term Payment Plan. The following exemptions apply:

Termination Liability charges will not apply for Digital Channel Capacity when a new Term Payment Plan is renegotiated for the same equipment or larger system at the same location for a greater period of time than the time remaining on the existing Term Payment Plan.

All Digital Channel Service components will expire at the same time as the Digital Channel Capacity with which they are associated. Service Activations are subscribed to on a month-to-month basis and have a minimum service period of one month and no associated Termination Liability Charge.

Termination Liability charges will not apply if a customer's Digital Channel Service monthly recurring rates increase in aggregate by 10% or more during the Term Payment Plan period.

Termination Liability charges will not apply when existing service is reestablished by being transferred to a new location. All other applicable charges will apply.



DIGITAL DATA SERVICES

D. CONTROLINK DIGITAL CHANNEL SERVICE (DCS)

2. Conditions (Continued)

Application of Rates (Continued)

Termination Liability (Continued)

A Termination Liability charge will be calculated based on the sum of the monthly payments remaining under the customer's Term Payment Plan and by reducing this sum by the 12% discount rate to determine the charge. The Termination Liability Charge is due in full upon the date of termination.

High Capacity Digital DS1 Facility and mileage rates specified in Section 5 of the New Mexico Facilities For Intrastate Access Tariff will apply per Digital Channel Capacity for interconnection between Digital Channel Services provisioned from two or more central offices. These rates will apply in addition to Digital Channel Service rates for each premises for which Digital Channel Service is provisioned.

Nonrecurring Charges

Service Establishment Charge

This charge applies to the initial Digital Channel Capacity(s) ordered by a customer for receiving, recording and processing the request for service. This charge includes processing orders to establish initial Digital Channel and Service Activations. This charge includes common centralized testing, coordination and accounting activities.

This charge also applies to subsequent orders received to establish additional Digital Channel Capacity(s).

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DIGITAL DATA SERVICES

D. CONTROLINK DIGITAL CHANNEL SERVICE (DCS)

2. Conditions (Continued)

Application of Rates (Continued)

Nonrecurring Charges (Continued)

Service Change Charge

This charge applies on a per Digital Channel Capacity basis (increments of 24 channels) associated with a customer request for modifications to an existing Digital Channel Service. This would include activities such as but not limited to the following:

- Inside move
- Change name, same customer
- Administrative record changes

Configuration Charge

This charge applies on a per occurrence basis to customer requests for modifications to existing service. This includes activities such as, but not limited to, the following:

- Change of associated channel assignment
- Additions of supplemental features
- Activate/deactivate Digital Channel Activations
- Activate/deactivate Service Activations

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DIGITAL DATA SERVICES

D. CONTROLINK DIGITAL CHANNEL SERVICE (DCS)

2. Conditions (Continued)

Application of Rates (Continued)

Nonrecurring Charges (Continued)

Installation of Digital Channel Service

These are nonrecurring charges associated with work performed by the Company in connection with physical installation activities involving central office and/or outside plant facilities. These charges apply to initial installation requests and to requests for additional terminations to existing service.

In addition to these charges, the appropriate Service Ordering Charge will apply.

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DIGITAL DATA SERVICES

D. CONTROLINK DIGITAL CHANNEL SERVICE (DCS)

2. Conditions (Continued)

Application of Rates (Continued)

Service Rearrangements

Service Rearrangements are changes to existing (installed) services which may be administrative only in nature or involve an actual physical change to the service.

In cases where multiple service rearrangements or an additional termination or a move and a rearrangement are requested by the customer, the total charge will never exceed the full nonrecurring charge for the initial service.

Changes in ownership or transfer of responsibility from one customer to another requires the discontinuance of service and the start of new service. A new Term Payment Plan will also be applicable. The Service Establishment Charge and any appropriate minimum period charges will apply.

Changes in the physical location of the point of termination are treated as Moves.

Changes to existing services for the establishment of Digital Channel Service will require a discontinuance of service and establishment of new service. All applicable nonrecurring and recurring charges for the establishment of Digital Channel Service will apply.

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DIGITAL DATA SERVICES

D. CONTROLINK DIGITAL CHANNEL SERVICE (DCS)

2. Conditions (Continued)

Application of Rates (Continued)

Moves

A move involves a change in the physical location of the point of termination at the customer premises. The charge for the move depends on whether the move is within the same customer premises (same address and/or same building) or to a different customer premises (different address and different building).

Inside Move is a move to a new point within the same customer premises. The charge for the move will be the Service Change Charge, Premises Visit Charge, and an amount equal to one half the nonrecurring charge per Digital Channel Capacity (per group of 24 Digital Channels) termination(s) affected.

Outside Move is a move to a different customer premises and will be treated as a disconnect and an installation of new service. The Service Establishment Charge will apply in addition to all applicable nonrecurring charges for the service termination(s) affected. A new Term Payment Plan will be established for the installed service. The customer will remain responsible for all minimum period charges and Termination Liability charges associated with the disconnected service(s).

DIGITAL DATA SERVICES

D. CONTROLINK DIGITAL CHANNEL SERVICE (DCS)

3. Definitions

Channel Service Unit (CSU) is network channel terminating equipment used to terminate digital channel facilities at the customer premises.

Digital Channel Capacity is a multifunctional DS1 signal between the customer premises and the serving central office. This digital link can be used to transport switched and dedicated services. Digital Channel Capacity is the transport medium for service activations ordered by the customer. Digital Channel Capacity is available in increments of 24 DSOs.

DSO denotes a channel service expressed in terms of its digitally encoded data bit rate in accordance with the North American hierarchy of digital signal levels. It is generally referred to as having a 64 Kbps transmission bit rate signal; however, customer transmitted bit rates are limited to 56 Kbps. The required format and interface specifications are stated in Section 7000 of the GTE Technical Interface Reference Manual.

DS1 denotes a channel service expressed in terms of its digitally encoded bit rate in accordance with the North American hierarchy of digital signal levels. It has a 1.544 Mbps transmission data rate and provides for the two-way simultaneous transmission of isochronous timed, Bipolar Return-to-Zero (BPRZ) bit stream format. Unframed signal formats are not permitted or compatible with Company equipment. The required format and interface specifications are stated in Section 7000 of the GTE Technical Interface Reference Manual.

Service Activation is the connection between Digital Channel Service and the network service accessed.

DIGITAL DATA SERVICES

D. CONTROLINK DIGITAL CHANNEL SERVICE (DCS)

4. Rates (Continued)

Digital Interoffice Transport

Refer to Section 5.7.7 of the New Mexico Facilities for Intrastate Access Tariff for rates.

Service Activations - Per Network Service

See Section 101 for Rates for the following:

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
12 Month Plan:		
Analog Service <sup>1</sup> (Exchange Line/Trunk)		
WINDSTREAM Centrex Service <sup>2</sup> (Station Line) Less than 100 lines		
36 and 60 Month Plans:		
Analog Service <sup>1</sup> (Exchange Line/Trunk)		
WINDSTREAM Centrex Service <sup>2</sup> (Station Line) Less than 100 lines		

Note<sup>1</sup>: Basic Exchange Access rates listed in Section 4 will apply in addition to Service Activation.

Note<sup>2</sup>: Network Access Register (NAR) rate found in Section 11 applies in addition to Service Activation.

DIGITAL DATA SERVICES

D. CONTROLINK DIGITAL CHANNEL SERVICE (DCS)

4. Rates (Continued)

Digital Interoffice Transport (Continued)

Refer to Tariff Section 5.7.7 of the New Mexico Facilities For Intrastate Access Tariff for rates.

Service Activations - Per Network Service (Continued)

See Section 101 for Rates for the following:

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
Foreign Exchange, Off Premises Extension, Tie Line		

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DIGITAL DATA SERVICES

D. CONTROLINK DIGITAL CHANNEL SERVICE (DCS)

4. Rates (Continued)

Digital Interoffice Transport (Continued)

Refer to Section 5.7.7 of the New Mexico Facilities for Intrastate Access Tariff for rates.

Service Activations - Per Network Service (Continued)

Basic Exchange Access

Applicable to Service Activations - Analog Service only. Apply appropriate Business Service One-Party rates listed in Section 4.

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DIGITAL DATA SERVICES

E. MULTI MEDIA DATA SERVICE (MMDS)

1. General

Multi Media Data Service (MMDS) is fiber optic based group of high-speed data for intraexchange and interexchange use within a LATA. MMDS can be used to connect Ethernet (IEEE 802.3) and Token Ring (IEEE 802.5) local area networks (LANs), provide host remote IBM 3270 connections as well as electrical interfaces such as RS449/422 and V.35. Specific distance limitations are identified within the individual service descriptions.

2. Definitions

Customer Designated Location (CDL)

A location specified by the customer for purposes of terminating network service. A CDL may be the customer premises or a building where an off premises extension terminates.

Link

Transport over MMDS facilities between the Company's wire center and each CDL. Types of links in the provisioning of MMDS are the First WINDSTREAM Data Link Service and the Additional WINDSTREAM Data Link Service(s).

Network Interface

The point of electrical interconnection on the customer's premises between the Company's communications facilities and the customer's terminal equipment.

Network Node

The Company provided Electronic equipment that converts the electrical signal delivered at the network interface to an optical signal.

3. Abbreviations

- BNC - Bayonet-Neill Concelman
- IEEE - Institute of Electrical and Electronic Engineers
- NTSC - National Television Standards Committee

DIGITAL DATA SERVICES

E. MULTI MEDIA DATA SERVICE (MMDS)

4. Service Descriptions

MMDS will support the following types of data services:

Ethernet (IEEE 802.3)  
Token Ring (IEEE 802.5)  
IBM 3270\*  
V.35  
RS449/422  
Non-Framed DS1

\* Where MMDS provides IBM 3270 connectivity the service is limited to customer locations served by the same serving wire center.

MMDS Ethernet Service - A Local Area Network (LAN) to Local Area Network (LAN) transport service for interconnecting IEEE 802.3 LAN data rates up to 10 Mbps. The service is distance limited to a -31 dB system loss budget. This service may be point-to-point or multipoint (with a maximum of eight nodes).

MMDS Token Ring Service - A LAN to LAN transport service for interconnecting IEEE 802.5 LANs at data rates up to 4 Mbps or 16 Mbps. The service is distance limited to a -31 dB system loss budget. This service may be point-to-point or multipoint (a maximum of eight nodes).

MMDS IBM 3270 Host/Remote Service - A half-duplex, character oriented binary synchronous host to remote transport service offered in two configurations:

- 1) Support of BNC coaxial connections supporting up to two provided 3274 controllers,
- 2) Support of coaxial terminal adapter ports for connection to customer-provided 3299 type multiplexer.

Distance limitations for the IBM 3270:

- \* with IBM RPQ - 12,000 cable feet
- \* without IBM RPQ - 3,200 cable feet

MMDS V.35 Service - A wideband electrical signal for asynchronous transmission up to 256 Kbps.

MMDS RS-449/422 Service - An Electronic Industries Association recommended electrical interface for balanced circuits. The MMDS transport supports RS-449/422 at speeds from 20 Kbps to 9.4 Mbps.

MMDS NFDS-1 Service - A non-framed, DS1 point-to-point optical transmission at 1.544 Mbps. This service is provided without synchronization and is not channelized by the Company.

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DIGITAL DATA SERVICES

E. MULTI MEDIA DATA SERVICE (MMDS)

5. Rules and Regulations

MMDS Service is only offered where fiber optic transmission facilities can be provided, and interconnection of multiple customer locations is not greater than 1 (one) mile.

Relocation of MMDS Service from one customer location to another cannot exceed 3/10<sup>th</sup> of a mile.

MMDS Service will only be used to interconnect customer locations within the same LATA.

MMDS providing IBM 3270 connectivity is limited to customer locations served by the same wire carrier.

The network demarcation point for MMDS is on the electrical side of the Company provided network interface on the customer premises. The customer is responsible for providing all facilities and cabling necessary to connect customer equipment to the network interface.

It is the customer's responsibility to ensure that the customer's terminal equipment provides industry standard electrical signals for MMDS transmission.

The First WINDSTREAM Data Link Service is required in order to provide MMDS to a CDL.

An Additional WINDSTREAM Data Link Service (AVDLS) is available to a CDL with at least one First WINDSTREAM Data Link Service. An AVDLS is required only when:

- An additional protocol is used, e.g., Ethernet and DS1; or
- The number of nodes exceeds eight.

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DIGITAL DATA SERVICES

E. MULTI MEDIA DATA SERVICE (MMDS)

5. Rules and Regulations (Continued)

The First WINDSTREAM Data Link Service and Additional WINDSTREAM Data Link Service(s) at each CDL must be ordered for a contract period of five (5) years. All contracts are subject to a Contract Termination Liability Specification. Prior to the expiration of a customer's contract period, the customer must notify the Company with his choice of the following options:

- convert to a new contract of the same length,
- continue service at the tariffed rates, or
- discontinue service

If the customer does not notify the Company of one of the above options, the Company will continue to provide service and bill the customer at existing tariffed rates.

MMDS requires at least one First WINDSTREAM Data Link Service, in service, to a CDL. When the First WINDSTREAM Data Link Service is terminated, all Multi-Media Services will be terminated to the CDL. However, additional Links may be terminated without terminating the First WINDSTREAM Data Link Service to the CDL.

In the initial order for MMDS at a CDL, the contract period for the Additional WINDSTREAM Data Link Services cannot be longer than the contract period for the First WINDSTREAM Data Link Service.

If a customer subsequently orders an Additional WINDSTREAM Data Link Service and the contract for the First WINDSTREAM Data Link Service has not expired, then the contract period for the First WINDSTREAM Data Link Service will be extended to be coterminous with the contract period of an Additional WINDSTREAM Data Link Service. The monthly rate for the First WINDSTREAM Data Link Service, for the new contract period, shall remain the corresponding monthly tariffed rate.

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DIGITAL DATA SERVICES

E. MULTI MEDIA DATA SERVICE (MMDS)

5. Rules and Regulations (Continued)

The Contract Termination Liability (CTL) will apply when any portion of service, that is subject to the CTL, is terminated prior to completion of the contract period. The customer's liability will be equal to the monthly rate for the applicable link(s) times the number of months remaining in the contract period.

When MMDS is provided to two or more CDLs for the same customer and the customer terminates MMDS under contract at any CDL, the Contract Termination Liability will apply on a CDL-by-CDL basis.

Nonrecurring Charges (NRCs) associated with MMDS may, at the option of the customer, be paid in three equal monthly installments. The customer should request this installment arrangement at the time a firm order is placed.

DIGITAL DATA SERVICES

E. MULTI MEDIA DATA SERVICE (MMDS)

6. Rates and Charges

Rate Elements

First WINDSTREAM Data Link Service - Required to provide Multi-Media Data Service to each Customer Designated Location (CDL). The first WINDSTREAM Data Link Service ordered.

Additional WINDSTREAM Data Link Service - Subsequent WINDSTREAM Data Link Services ordered from the same CDL to the same serving wire center as the First WINDSTREAM Data Link Service.

See Section 101 for Rates for the following:

<u>MMDS First WINDSTREAM Data Link Service</u>	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
------------------------------------------------	----------------------------	---------------------

60 Month Contract

<u>MMDS Additional WINDSTREAM Data Link Service</u>	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
-----------------------------------------------------	----------------------------	---------------------

60 Month Contract

<u>MMDS Relocation WINDSTREAM Data Link Service</u>	<u>Nonrecurring Charge</u>
-----------------------------------------------------	----------------------------

60 Month Contract

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COIN/COINLESS TELEPHONE SERVICE

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COIN/COINLESS TELEPHONE SERVICE

- A. (Reserved for Future Use)
- B. (Reserved for Future Use)
- C. CUSTOMER OWNED PAY TELEPHONE SERVICE

1. General

Customer Owned Pay Telephone (COPT) Service. A COPT is a Private Coin Operated access line composed of the serving central office line equipment, with Optional Services provided at applicable rates where facilities are available, and all outside plant facilities needed to connect the serving central office with the customer premises. These facilities are Telephone Company provided and maintained and provide access to and from the telecommunications network for long distance service and local calling.

COPT Service is offered for use with a customer-provided instrument-implemented coin telephone at the request of the customer. For purposes of this tariff, the term "customer" is defined as the party who subscribes to Customer Owned Pay Telephone Service.

COPT Service will only be provided by and connected to the Telephone Company network under the auspices of this tariff.

This service provides for information designating the customer's line as having a requirement for special billing and defines these requirements for the Windstream operator.

The Company makes no guarantee and assumes no liability for the accuracy of Originating Line Screening Service for calls outside the Windstream calling area. The customer agrees fully and completely to indemnify and safe harmless the Company, its successors and assigns, from and against any and every claim, loss, damage, suit or liability arising out of the furnishing or failure to furnish Originating Line Screening Service.

The subscriber to Originating Line Screening Service, which is a service also known as Selective Class of Call Screening, is responsible for collect, third number, credit card calls, and operator handled toll calls billed to this line.

The minimum period for Originating Line Screening Services is one month.

No additional service charge applies when Originating Line Screening is installed at the initial establishment of service. When call restriction is added to or removed from an existing line, applicable service charges will apply.

COIN/COINLESS TELEPHONE SERVICE

C. CUSTOMER OWNED PAY TELEPHONE SERVICE (Continued)

1. General (Continued)

No variation, alteration, or refashion of the screening codes, billing restrictions, applicable access, or other general provision of this Originating Line Screening will be permitted.

All local calls and calls to Telephone Company numbers such as repair service, Directory Assistance Service and public emergency service numbers, such as 9-1-1, will be permitted from the COPT line.

A maximum of one COPT instrument may be connected to any one COPT line. No extension service will be provided in conjunction with COPT service.

COPT lines will be installed for use by the public at locations chosen or accepted by the customer, provided Telephone Company facilities are available.

Directory Listings may be provided under the regulations governing the furnishing of listings for business customers.

COPT will be subject to all Rules and Regulations contained in this tariff. All rates, charges, and special conditions associated with this class of service as authorized in this tariff or other tariff sections are applicable.

2. Responsibility of the Customer

The customer shall be responsible for the installation, operation, and maintenance of the COPT instrument used in connection with this service.

All COPT instruments installed in New Mexico shall comply with state and local laws, Commission rules, current National Electrical Code and National Electrical Safety Code requirements, and the generally accepted telecommunications industry technical standards of the National Association of Regulatory Utility Commissioners.

The customer shall be responsible for the payment of charges for all local exchange services, for all toll messages originating from or accepted at this type of service, and for all directory assistance charges incurred by the service. The Telephone Company will not investigate disputed local or toll calls, except for obvious billing errors, and will not offer refunds to subscribers and/or users of COPT instruments.

COIN/COINLESS TELEPHONE SERVICE

C. CUSTOMER OWNED PAY TELEPHONE SERVICE (Continued)

2. Responsibility of the Customer (Continued)

The customer shall be responsible for payment of charges incurred for service visits by a Telephone Company employee to the customer's premises when a service difficulty or trouble report results from the use or presence of a COPT, even if the service difficulty is reported by persons other than the customer. (See Section 2, Rules and Regulations; and Section 5, Service Charges, Connection With Customer-Provided Equipment and Facilities.)

The COPT customer, by accepting COPT service, agrees to indemnify and hold Windstream Communications Southwest harmless from any and all loss, damage, and expense occasioned by or arising out of claims for injury to persons or damage to property caused by or contributed to by the provision of detailed billing records to the COPT customer by Windstream Communications Southwest, including but not limited to, any disclosure of said detailed billing records by the COPT customer.

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COIN/COINLESS TELEPHONE SERVICE

C. CUSTOMER OWNED PAY TELEPHONE SERVICE (Continued)

2. Responsibility of the Customer (Continued)

The customer must meet all Federal Rules and Regulations and comply with the New Mexico Public Regulation Commission's Rules and Regulations regarding the use of COPT instruments. (See Docket No. 91-247-TC Policies and Rules concerning Payphone Providers in New Mexico and SCC 94-01-TC Rules Concerning Payphone Providers.)

3. Violation of Regulations

Where any COPT instrument is in violation of this tariff, the Telephone Company will notify the customer, in writing, of the violation.

Upon notification, the customer shall discontinue use of the COPT or correct the violation and notify the Telephone Company, in writing, within five (5) days after receipt of such notice, that the violation has been corrected.

Failure of customer to discontinue such use or to correct the violation will result in the suspension of the customer's service until such time as the customer complies with the provisions of this Tariff.

When a COPT instrument is discovered to be connected to the network, and is being billed under any tariff other than the COPT Service Tariff, the Telephone Company shall back-bill the difference between the COPT rate, for six (6) months' basic charge, plus a monthly flat rate usage charge of \$36.00, and the rate the customer actually paid, unless the customer can show that the COPT Service was connected at a later date, in which case the back billing shall run from the date of connection. Subsequent to any such adjustment date, the customer will be billed the appropriate COPT rates.

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COIN/COINLESS TELEPHONE SERVICE

C. CUSTOMER OWNED PAY TELEPHONE SERVICE (Continued)

3. Violation of Regulations (Continued)

If a customer fails to pay the amount back-billed pursuant to the above-stated provision, the Telephone Company shall suspend service, pursuant to applicable FCC Rules and Regulations, on the COPT Line and on any other business telephone service provided by the Telephone Company to the customer, until such time as the back-billed amount is paid in full.

4. Special Conditions

The Telephone Company will not provide coin collection service of deposited coins for calls made from COPT instruments.

No operator services will be provided by the Telephone Company to identify coin deposit requirements to the customer and/or user of a COPT.

The Telephone Company will not assure privacy of communications when COPT instruments are connected to the exchange network.

COPT will not be provided in conjunction with foreign exchange service, optional calling plans and services, or rotary line service.

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COIN/COINLESS TELEPHONE SERVICE

C. CUSTOMER OWNED PAY TELEPHONE SERVICE (Continued)

5. Rates and Charges(1)

COPT Service will be offered in all Windstream central office locations.

See Section 101 for Rates for Non-Recurring and Monthly Recurring Charges:

Customer Owned Pay Telephone Private Coin Operated Access Line	(2)	(5)
Originating Line Screening	(3)	(4)

Usage rates for Originated, Completed Calls(5)

Mileages associated with the Inter Wire Center usage rates are measured wire center to wire center using the V & H Coordinates procedure.

Answer Supervision

Provided for use with COPT Service to assist in determining when billing for a specific call should commence. Answer Supervision is the line side functionality that provides an electrical signal to the calling end of a switched telephone connection when the called line goes off-hook.

- (1) Both the Access Line Rate (Option 1) and Monthly Usage Charge are applicable to each COPT customer. Option 2 is not available to the COPT customer.
- (2) Appropriate Service Charges from Section 5 will apply.
- (3) Available only in exchanges where necessary equipment is available.
- (4) In addition to applicable Secondary Service Order Charges of from Section 5.
- (5) The Business 1-party access line Option 1 rate and measured usage charges as explained in Section 4 apply. Option 2 is not available to COPT customers.

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COIN/COINLESS TELEPHONE SERVICE

C. CUSTOMER OWNED PAY TELEPHONE SERVICE (Continued)

5. Rates and Charges (Continued)

900 Call Restriction - Blocking of all Intrastate 1+ and 0+(900)XXX-XXXX calls when the COPT customer elects to have such calls blocked. 900 Call Restriction Service is available at no charge to COPT customers if the order is placed at the same time as an initial order or subsequent order for other services. A nonrecurring charge as listed below applies for reinstallation of the service after it has once been removed.

See Section 101 for Rates for Non-Recurring and Monthly Recurring Charges:

Billed Number Screening - Incoming collect and third number billed calls to the COPT from most points in the United States and many foreign countries may be screened at a computerized customer data base. When the call originates from a carrier who participates in the screening, the collect or third number billed call is denied by the originating Operator who informs the calling party that a different billing method must be arranged. When the call originates from a carrier who does not participate in the screening, the call will go through to the called party and will be billed as requested, collect or third number. It is the carrier at the originating point of a call that determines where BNS will be successful in restricting the call, not the carrier at the terminating end of the call (location of subscriber to BNS).

See Section 101 for Rates for Non-Recurring and Monthly Recurring Charges:

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COIN/COINLESS TELEPHONE SERVICE

C. CUSTOMER OWNED PAY TELEPHONE SERVICE (Continued)

5. Rates and Charges (Continued)

International Blocking - Upon request, Windstream will provide the COPT customer with end office blocking of only end user direct dial 011+ and 10XXX+011+ calls from an end user's location. This optional service is offered on a per line basis where facilities permit.

See Section 101 for Rates for Non-Recurring and Monthly Recurring Charges:

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COIN/COINLESS TELEPHONE SERVICE

C. CUSTOMER OWNED PAY TELEPHONE SERVICE (Continued)

6. Other Rates and Charges

Service Connection and Other Charges:

- a. Service Charges, as specified in Section 5 of this Tariff, apply in addition to all other charges specified in this Customer Owned Pay Telephone Service Tariff.
- b. Rates and Charges contemplate only a normal business exchange access line service installation and applicable maintenance charges.
- c. Charges and rates for local and home NPA directory assistance calls, as provided by the Telephone Company, will be as specified in Section 9 of this Tariff. No exemptions will be allowed for COPT. Charges for interLATA long distance directory assistance calls, as provided by Other Common Carriers and not by the Telephone Company, will be at rates and charges specified by such Other Common Carriers.
- d. Charges and rates for long distance message telecommunications service, as provided by the Telephone Company, will be as specified in the Long Distance Message Telecommunications Service Tariff. Charges for such long distance service, as provided by Other Common Carriers and not by the Telephone Company, will be at rates and charges specified by such Other Common Carriers.

When operator services are required to bill or collect a local message (collect, third number or credit card), the minimum Operator Station-to-Station rate as specified in the Windstream Communications Southwest, Long Distance Message Telecommunications Service Tariff is applicable.

When a local call is billed to a Calling Card and the assistance of an operator is not required, the Calling Card Station rate specified in the Windstream Communications Southwest, Long Distance Message Telecommunications Service Tariff is applicable.

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COIN/COINLESS TELEPHONE SERVICE

D. COIN LINE SERVICE

1. General

Coin Line Service is a coin voice grade exchange line, available where equipment and operating conditions permit, that provides switch based dial tone first (DTF) coin line functionalities for the connection of Customer Owned Pay Telephones (COPT).

The term "customer" is defined as the party subscribing to a Coin Line for the purpose of connecting a COPT to the local exchange. Rates are found under Network Access Service, Coin Line.

2. Conditions

Coin Line Service is provided at the request of a COPT provider that provides pay telephone service with switch based coin line functionalities to the public on a resale basis.

The provision and use of this service is subject to the conditions of this tariff, set forth by the New Mexico State Corporation Commission and any other applicable rules, conditions, or regulations.

A Coin Line customer must use a separate Coin Line for each pay telephone instrument installed and will be billed the tariff rate for each line. Off-premise extensions to Coin Line Service are not permitted.

Where Coin Line Service is provided, any type or grade of residence or business service offered regularly at that location may also be furnished, provided such residence or business service is confined to locations solely for use by the particular establishment.

The Company shall not be liable for shortages of coins deposited and/or collected from the Coin Line customer's equipment.

The Company shall not be liable for end-user fraud associated with failure of the customer's equipment to perform.

Suspension of service for nonpayment as specified in this tariff is applicable to Coin Line Service.

The carriage and completion of local and intraLATA toll messages are provided by the Company.

COIN/COINLESS TELEPHONE SERVICE

D. COIN LINE SERVICE (Continued)

2. Conditions (Continued)

The customer is subject to the requirements for COPT Service as set forth previously.

The customer is responsible for the payment of all charges for outgoing sent-paid local calls and message toll telephone service calls.

Special billing and coin sharing arrangements between a Coin Line customer and another carrier are the responsibility of the Coin Line customer.

It is the customer's responsibility to ensure instruments used in conjunction with Coin Line Service are compatible with the Company's network.

Coin sent paid interLATA calls from Coin Lines may be routed to any Interexchange Carrier selected by the customer who has the required coin signaling capabilities (i.e., coin recognition, coin control, etc.) which are required to complete the call.

3. Features

Service is provided in equal access Stored Program Control (SPC) central offices where coin line control equipment is available.

Service is provided on a one-way or a two-way basis at the customer's option.

Coin signaling, including coin collect and coin return, is provided by the network. Coin collect identifies when a call is completed. Coin return occurs when a no answer or busy signal is encountered.

Billed Number Screening (BNS) is provided for the automatic blocking via validation data bases of third number billing, collect billing, or both to the line.

Selective Class of Call Screening is provided to alert operator services systems (live and mechanical) that a call is originating from a Coin Line which may require special handling and billing treatment.

Central office 900 and 976 blocking is provided.

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EFFECTIVE: October 2, 2006

Vice President  
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COIN/COINLESS TELEPHONE SERVICE

D. COIN LINE SERVICE (Continued)

3. Features (Continued)

Standard recorded announcements provided by the Company are used for calls that originate from a Coin Line.

All 0-, 0+ and 1+ intraLATA toll calls and 0+ local calls are handled by the Company's operator service system.

All 0+ interLATA calls are routed to the presubscribed carrier.

4. Rates and Charges

Coin Line Service is provided on a fixed rate basis. The monthly rate is applicable for Coin Line Service on a per-line basis.

Monthly Rate

Coin Line, per line

See Section 4 and 101- Local Access Line  
Service for Coin Line Service Access  
Rate

DIRECTORY/OPERATOR SERVICES

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ISSUED: June 20, 2007

EFFECTIVE: July 1, 2007

Vice President  
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DIRECTORY/OPERATOR SERVICES

A. LOCAL DIRECTORY ASSISTANCE

(T)

1. Rates and Charges

When the customer dials the local Directory Assistance number (1+411), the charge for each call (maximum of two requested telephone numbers per call) is:

per call

See Section 101 for Rates:

When the customer places a call to the Directory Assistance attendant via a Company operator, the charge for each call (maximum of two requested telephone numbers per call), in addition to the local Directory Assistance charge, is:

per call

See Section 101 for Rates:

Directory Assistance charges billed to a third number, special billing number or a Calling card, in addition to the local Directory Assistance rate, will be billed at:

per call

See Section 101 for Rates:

B. DIRECTORY LISTINGS

1. General

These rates and regulations for directory listings apply only to the alphabetical section of the directory containing the regular alphabetical list of customers and do not apply to listings or advertising appearing in the classified section.

The alphabetical list of names of customers is solely for the purpose of informing calling parties of the telephone numbers of customers and those entitled to use the customer's service, and special sequence or arrangement of names is not contemplated.

The Telephone Company has the right to limit the length of any listing to one line in the directory by the use of abbreviations when the clearness of the listing or the identification of the customer is not impaired thereby.

Little Rock, AR 72212

DIRECTORY/OPERATOR SERVICES

B. DIRECTORY LISTINGS (Continued)

1. General (Continued)

A listing must conform to the Telephone Company's specifications with respect to its directories.

Listings are regularly provided in connection with all classes of exchange service except public coin telephone service. A listing may be omitted from the directory upon request of a customer in writing and under the conditions specified for Nonpublished Service.

The length of the contract period for extra directory listings where the listing actually appears in the directory is the directory period, unless the main contract is cancelled prior to the end of the period. When the listing appears on directory assistance records only, the contract is for one month.

One listing is furnished without charge to each customer. Dual listings associated with the same surname, involving no more than two individuals given names residing at the same address may be provided without charge. Each given name for the purpose of this tariff is defined as any combination, not to exceed two, first names, middle names, initials, nicknames or maiden names.

2. Primary Listings

When two or more main access lines or private branch exchange trunk lines are consecutively operated (rotary), the first number of the rotary group is considered the primary listing. Where two or more main access lines or private branch exchange trunk lines are not consecutively operated, a primary listing may be made for each line.



DIRECTORY/OPERATOR SERVICES

B. DIRECTORY LISTINGS (Continued)

2. Primary Listings (Continued)

One listing is furnished without charge to each customer. The one listing may be a dual listing associated with the same surname, involving no more than two individual given names residing at the same address. Each given name for the purpose of this tariff is defined as any combination not to exceed two, first names, middle names, initials, nicknames, or maiden names. If no inward service activity is associated with the establishment of a dual listing, the charge will be per the Service Charge Section of this tariff. If other inward activity is associated with its establishment, the dual listing will be provided at no charge. Other listings will be charged an extra listing rate.

3. Additional Listing/Regular Extra Listings

An additional listing is any listing of a name or other authorized information in connection with a customer's telephone number in addition to the primary listing to which he is entitled in connection with his regular service.

Business extra listings may be the names of partners or members of a partnership or firm, the names of officers of the corporation, or the names of business associates or employees of a business establishment. Business extra listings may be the bona fide names of individuals, firms or corporations which the customer owns or controls or is duly authorized to represent. Listings which are designed primarily to give publicity to a commodity or service are not accepted.

Residence extra listings may be the names of members of the customer's family or of other persons residing in the customer's household as part of the family unit.

DIRECTORY/OPERATOR SERVICES

B. DIRECTORY LISTINGS (Continued)

3. Regular Extra Listings (Continued)

Ordinarily, all extra listings must be of the same address and telephone number as the primary listing, except as provided for alternate listings. However, when in the opinion of the Telephone Company it appears necessary as an aid to the use of the directory and provided satisfactory service can be furnished, a listing may be permitted for business customers only under the address of a PBX station or additional telephone, installed on premises of the customer; but at an address different from that of the switchboard, or main station, using the telephone number of the primary listing.

In connection with Private Branch Exchange service at hotels, motels, retirement complexes, or boarding houses, residence extra listings at business extra listing rates may be provided in the names of permanent guests or tenants at that location, provided approval is obtained of the hotel or motel involved. However, no separate billing will be issued for these instances.

At the option of the customer, extra listings may be obtained upon the issuance of a directory or between issues of directories at which time they appear on directory assistance records only. Charges for extra listings date from the time the listings are posted on directory assistance records.

ISSUED: September 22, 2006

EFFECTIVE: October 2, 2006

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DIRECTORY/OPERATOR SERVICES

B. DIRECTORY LISTINGS (Continued)

4. Non-published Service

A listing is considered to be non-published when, at the customer's request, there is no listing placed in the Telephone Company's telephone directories nor is the number available through directory assistance. This arrangement will be provided only under the terms of a special agreement wherein the customer agrees to save the Telephone Company harmless from any damages which might result because of the non-published listing and to absolve the Telephone Company from any responsibility for the failure of the customer to receive telephone calls because of the non-published listing.

Non-published telephone numbers may be released:

To law enforcement authorities or other agencies in cases involving security, criminal investigations, and public safety.

When required by duly authorized representatives of law enforcement agencies.

To its own employees or representatives of other telephone companies for use in compiling service records and billing information.

To other telephone subscribers who are billed for calls placed to or from non-published numbers.

To authorized public safety agencies where calls are placed to the emergency number 911.

Under certain circumstances, either due to services offered or to technical parameters within the network, telephone numbers may be forwarded over the network and displayed to the called party. In that event, providers of these services will be required to sign a nondisclosure agreement with the utility that will limit the use of this telephone number information to the routing, processing, or billing of the call or transaction.

When a call is placed from a telephone number associated with a non-published listing, the number may be disclosed if the called party has equipment to display Calling Identification Delivery. Customers may prevent the display of the calling number by activating Cancel Calling Number Delivery. Cancel Calling Number Delivery is available (See Section 6, Custom Calling Local Area Signalling Service), at no charge.

DIRECTORY/OPERATOR SERVICES

B. DIRECTORY LISTINGS (Continued)

4. Non-published Service (Continued)

The rate for non-published service does not apply to the following services:

- When the customer has another published number for the same class of service in the same exchange.
- Public Telephone Service
- Foreign Exchange/Zone Service
- Special services such as teletypewriters or data services provided for customers with impaired hearing having a limited requirement for voice communication.
- Local Exchange Service for customers living in a hotel, hospital, retirement complex, apartment complex, or boarding house, or club provided the customer is listed under the telephone number of the establishment.

Application of Rate for Non-published Numbers:

Customer With A Published Number

If a customer has a published number, no monthly recurring charge will be applied for any non-published number for the same customer at the same address.

Customer With No Published Number

If a customer has no published number, only one monthly recurring charge will be applied for any non-published number for the same customer at the same address.

ISSUED: September 22, 2006

EFFECTIVE: October 2, 2006

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DIRECTORY/OPERATOR SERVICES

B. DIRECTORY LISTINGS (Continued)

5. Nonlisted

This is a service where the customer requests that there be no listing placed in the Company's directories but the number is available from directory assistance.

When a call is placed from a telephone number associated with nonlisted service, the number may be disclosed if the called party has equipment to display Calling Identification Delivery. Customers may prevent the display of the calling number by activating Cancel Calling Number Delivery. Cancel Calling Number Delivery is available (See Section 6, Custom Calling Local Area Signalling Service), at no charge.

Application of Rate for Nonlisted Numbers:

Customer With A Published Number

If a customer has a published number, no monthly recurring charge will be applied for any nonlisted number for the same customer at the same address.

Customer With No Published Number

If a customer has no published number, only one monthly recurring charge will be applied for any nonlisted number for the same customer at the same address.

DIRECTORY/OPERATOR SERVICES

B. DIRECTORY LISTINGS (Continued)

6. Special Types of Extra Listings

a. Duplicate Listings

Duplicate listings, i.e., listing of nicknames, abbreviated names, names which are commonly spelled in more than one way and rearrangements of names are permitted when, in the opinion of the Telephone Company, they are necessary for the proper identification of the customer, and are not desired to secure a preferential position in the directory or for advertising purposes.

b. Alternate Listings

Listing of an alternate telephone number to be called in case no answer is received is permitted for customers to all classes of service.

The alternate number may be that of a service not under contract with the customer in connection with whose name it appears. In such a case, the consent of the customer to the alternately listed service must be obtained before the alternate listing is furnished.

c. Extra Lines of Information

Listings of office hours or other lines of information which are not required by the Telephone Company in order to efficiently handle telephone traffic are not included in the regular charges for service. Regular extra listing rates apply to the listing of office hours or other information desired by the customer in connection with his listing. A phrase directing the method of calling when a PBX operator is not on duty may be listed in the directory, at extra charges, whenever night connections are provided.

d. Foreign Listings

Foreign listings are listings appearing in a directory other than the directory in which local service is furnished. The minimum contract period for which charges will apply will be for the duration of the directory billed either monthly or annually in advance using the monthly Foreign

listings rate or the Foreign listings rate multiplied by 12 for an annual billing rate. Foreign listings will be disconnected and a refund made based on the months remaining for the duration of the directory after main service has been discontinued.

ISSUED: September 22, 2006

EFFECTIVE: October 2, 2006

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DIRECTORY/OPERATOR SERVICES

C. OPERATOR SERVICES

1. General

Local Operator Service is furnished to customers upon their request in order to complete local calls.

2. Description

The following classes of operator services are offered.

- Busy Line Verify - The operator, at the request of the customer, will determine the status of an exchange access line (e.g., conversation in progress) and report the status to the customer.
- Busy Line Interrupt - The operator, at the request of the customer, will interrupt conversation on the line and inform the called party that an attempt to place a call to that line is being made. The interrupt charge includes verification.
- Calling Card - Customer dialed "0+" calls, which are completed by the caller or completed by the operator that will be billed to a calling card instead of the telephone station originating the call.
- Operator Station Calls - Customer dialed "0-" calls where the operator completes the call and arranges billing. The call may be billed to the originating telephone number, calling card, collect or to a third number.
- Person-to-Person Calls - Customer dialed "0-" calls where the operator completes the call and arranges billing. The call may be billed to the originating telephone number, calling card, collect or to a third number.

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EFFECTIVE: October 2, 2006

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DIRECTORY/OPERATOR SERVICES

C. OPERATOR SERVICES (Continued)

3. Rates and Charges - See Section 101 for the following rates:

Operator Service	<u>Charge Per Call</u>
Busy Line Interrupt .....	
Busy Line Verify .....	(1)
Billed Calling Card.....	See Windstream LDMTS Tariff (2)
Operator Station.....	See Windstream LDMTS Tariff (2)
Person-to-Person.....	See Windstream LDMTS Tariff (2)

(1)When line verification results in finding that there is trouble on the line, the verification charge does not apply.  
(2)Windstream Communications Southwest, New Mexico Long Distance Telecommunications Service Tariff.

ISSUED: September 22, 2006

EFFECTIVE: October 2, 2006

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DIRECTORY/OPERATOR SERVICES

D. DIRECTORY ASSISTANCE CALL COMPLETION

1. General

Directory Assistance Call Completion (DACC) provides an incoming Directory Assistance customer requesting any number within the LATA, a mechanized announcement offering call completion to the listed number requested. The call is completed on a sent-paid basis (paid for by the calling station). A charge is incurred only for answered calls.

The mechanized announcement will instruct the caller that for an additional charge, the call will automatically be completed by depressing a specific digit on the touch dial key pad. All completed calls will be charged the Directory Assistance Call Completion charge.

2. Conditions

Directory Assistance Call Completion will only be furnished where facilities and operating conditions permit.

This offering provides call completion on a Local Access and Transport Area (LATA) basis.

The Telephone Company assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify the Telephone Company and hold it free and harmless of and from any and all claims, demands or damages that shall arise from the use of the service.

This service is furnished solely for the calling purposes of the caller.

Provisions concerning limitation of liability and allowance for interruption of service are as set forth above and in the General Regulations of this Tariff.

When a customer elects to have a call automatically completed to the number for which the Directory Assistance Listing was requested (Directory Assistance Call Completion), the charge in this tariff shall apply, per call. The Directory Assistance Call Completion charge is in addition to any applicable Directory Assistance and/or local usage charges. Call allowances as specified under Directory Assistance Service do not apply to Directory Assistance Call Completion.

DIRECTORY/OPERATOR SERVICES

D. DIRECTORY ASSISTANCE CALL COMPLETION (Continued)

2. Conditions (Continued)

Calls will be completed on a sent paid basis.

Person, collect, conference, calling card, third number or any other calls requiring operator handling, are not included.

Directory Assistance Call Completion is not subject to optional calling plan discounts.

Directory Assistance Call Completion will not be provided to the following services:

- a. 800 Service,
- b. 976 Service,
- c. 900 Service,
- d. Customer Owned Pay Telephone Service (COPTS),
- e. Feature Group A Service,
- f. Public and Semi-Public Telephone Services, or
- g. Statewide Directory Assistance

For local calls, charges for Directory Assistance Call Completion are not applicable to calls placed by those customers whose physical or visual handicaps prevent them from using the telephone directory.

3. Rates and Charges

Directory Assistance Call Completion

Charge per Call

Each Call Completed

See Section 101 for the following rates:

DIRECTORY/OPERATOR SERVICES

E. NATIONAL AND REVERSE DIRECTORY ASSISTANCE

(N)

1. General

- a. National Directory Assistance is a service whereby customers may dial 1411 and request assistance in determining listing information of subscribers who are located outside the customer's local calling area (exchange).
- b. Reverse Directory Assistance is a reverse search service that allows the caller to request a customer's name and/or address after giving the directory assistance operator a complete telephone number. Customers may access Reverse Directory Assistance by dialing 1411.

2. Conditions

The following conditions and rates apply to all calls from customers who request National Directory Assistance or Reverse Directory Assistance.

- a. The customer will be charged for each call made to National Directory Assistance or Reverse Directory Assistance. Customers may receive one listing per call. The National and/or Reverse Directory Assistance rate applies per call, whether or not a number, name, or address is provided; this includes requests for numbers, names, or address that are non-published or unlisted.
- b. There are no billing exemptions or allowances for National Directory Assistance or Reverse Directory Assistance service requests.
- c. Charges for National Directory Assistance or Reverse Directory Assistance service are not applicable to calls placed from hospitals, or to calls placed by customers who certify they are unable to use a directory because of visual or physical handicap.
- d. National Directory Assistance and Reverse Directory Assistance services will not be available from Hotel/Motel and Pay Telephones.

3. Rates

	<u>Per Request</u>
a. National Directory Assistance	\$1.50
b. Reverse Directory Assistance	\$1.50

(N)

GENERAL SERVICES

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ISSUED: July 18, 2011

EFFECTIVE: September 1, 2011

Vice President  
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RESERVED FOR FUTURE USE

(T)

(D)

(D)

ISSUED: May 3, 2007

EFFECTIVE: May 14, 2007

Vice President  
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RESERVED FOR FUTURE USE

(T)

(D)

(D)

(D)

ISSUED: April 4, 2007

EFFECTIVE: April 16, 2007

Vice President  
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GENERAL SERVICES

A. CALL RESTRICTION SERVICE

1. Billed Number Screening Service (BNS) is available to subscribers of the Company's local exchange services. BNS prevents the billing of incoming collect and/or third number billed calls to a customer's telephone account.

The Company makes no guarantee and assumes no liability for the accuracy of Billed Number Screening Service. The customer agrees fully and completely to indemnify and save harmless the Company, its successors and assigns, from and against any and every claim, loss, damage, suit or liability arising out of the furnishing or failure to furnish Billed Number Screening Service.

Billed Number Screening Service is offered subject to the availability of suitable facilities. It is available to all classes of business and residence services.

The minimum contract period for Billed Number Screening Service is one month. The Secondary Ordering Charge in Section 5 of the General Exchange Tariff applies when adding Toll Blocking to existing service.

Rates - See Section 101 for Rates for Non-Recurring and Monthly Recurring Charges for Options 1, 2 and 3:



GENERAL SERVICES

A. CALL RESTRICTION SERVICES (Continued)

- 2. Selective Class of Call Screening is an optional service available to the Company's local exchange service customers and is offered on a per line basis. The service is offered to provide customers with a choice of originating screening options. The screening provides information that will allow the restriction of originating toll calls to be billed to a credit card, a third number or to the called party.

The customer will specify, at the time of the order, the restriction or restrictions desired. The customer may specify any combination of the following to restrict the billing of outgoing toll calls to:

- a. A Credit Card
- b. A Third Number
- c. Collect to the Called Number

This service provides for information designating the customer's line as having a requirement for special billing and defines these requirements for the Windstream operator. Selective Class of Call Screening service is offered subject to the availability of suitable facilities. Customers subscribing to Selective Class of Call Screening service are responsible for all toll charges.

The Company makes no guarantee and assumes no liability for the accuracy of Selective Class of Call Screening service for calls outside the Windstream calling area. The customer agrees fully and completely to indemnify and save harmless the Company, its successors and assigns, from and against any and every claim, loss, damage, suit or liability arising out of the furnishing or failure to furnish Selective Class of Call Screening Service. The minimum period for Selective Class of Call Screening service is one month.

Rates - See Section 101 for Rates for Non-Recurring and Monthly Recurring Charges for per line and trunk equipped.

- 2a. Toll Blocking Service is a central office service that restricts one plus (1+ and 10+10+XXX), International (011+), zero plus (0+) and/or zero minus (0-) calling. Restricted calls are directed to a central office announcement. Toll Blocking Service is offered subject to the availability of suitable facilities and is limited to central offices specifically equipped to provide this service. Two Toll Blocking Service options are available:

Option 1 - Restricts any direct dialed one plus (1+ and 10+10+XXX) or direct dialed International (011+) call. This includes directory assistance (411, 1 + 411, 1 + 555-1212, 1 + NPA + 555-1212). Calls to 8XX Service will not be restricted (1 + 8XX + XXX-XXX).

Option 2 - Restricts any direct dialed one plus (1+ and 10+10+XXX) or direct dialed International (011+) call. This includes directory assistance (411, 1 + 411, 1 + 555-1212, 1 + NPA + 555-1212). Option 2, also restricts any local or long distance zero plus (0+) or zero minus (0-) call. If 911 Service is not available in an exchange, zero minus (0-) calls will be restricted to Local Operator assisted emergency calls. Calls to 8XX Service will not be restricted (1 + 8XX + XXX-XXX).

**Toll Blocking, per line/trunk  
 Monthly Rate  
 Charge**

**Nonrecurring**

Option 1 - Blocks all 1+ calls	See Section 101	(1)
Option 2 - Blocks all 1+, 0+, and 0- calls	See Section 101	(1)

(1) Applicable Service Ordering Charges in Section 5 of the General Exchange Tariff.

Little Rock, AR 72212

GENERAL SERVICES

A. CALL RESTRICTION SERVICES (Continued)

3. 900 Call Restriction Service

900 Call Restriction is a central office service which allows customers to restrict certain types of outgoing calls from being placed over their exchange access lines. 900 Call Restriction is activated when a dialed number is preceded by a 900 prefix. Restricted calls are directed to a central office announcement.

900 Call Restriction will be provided at no charge to the customer for the initial blocking request. If the customer requests removal of the 900 Call Restriction and later requests this feature to be reactivated, the associated non-recurring charge in addition to the Secondary Service Order Charge from Section 13 of this tariff will apply.

900 Call Restriction will only be provided in conjunction with residence and business single party flat rate, message, and measured local exchange services. 900 Call Restriction will be furnished only from central offices equipped to provide this service and where facilities permit.

The minimum contract period for this service is one month.

Non-payment of 900 call charges will not alone be the cause to disconnect local exchange service.

A customer subscribing to this service may not access any 900 telephone numbers. Call restriction of 900 Information Access Service will additionally restrict 976 service, however, only one nonrecurring charge will apply.

The following charges apply in addition to the established rates and charges for the services with which this service is associated.

Rates - See Section 101 for the following rates:

	<u>Nonrecurring Charge</u>
a. 900 Call Restriction, per residence line equipped	(1)(2)
b. 900 Call Restriction, per business line equipped	(1)(2)

(1) No charge applies for the initial 900 Call Restriction request.

(2) The secondary service order charge from Section 5 of this tariff applies in addition to the above mentioned nonrecurring charge for subsequent activity.

Little Rock, AR 72212

GENERAL SERVICES

B. DIAL WINDSTREAM DATA LINK SERVICE

1. General

Dial WINDSTREAM Data Link Service is an enhancement to Residential and Business single line service to provide higher quality transmission standards than normally provided for voice transmission. It is designed for customers requesting a better grade of service for data transmission. Lines conditioned with this level of service may also be used for normal voice communication. This service is offered subject to the availability of suitable facilities.

2. Regulations

The parameters of Dial service are designed to support transmission of data up to 4800 bits per second on the local loop from the point of demarcation to the serving central office switch.

The quality of the line is guaranteed only between the customer point of demarcation and the serving central office switch. No guarantee is made for a transmission level over the entire circuit.

Dial Service is not offered in conjunction with the following:

- a. Foreign Central Office Service
- b. Foreign Exchange Service
- c. WINDSTREAM Centrex Service
- d. Call Waiting
- e. Remote Call Forwarding
- f. Distinctive Ring
- g. Off-Premises Extensions
- h. PBX trunks and stations
- i. Outward WATS

3. Rates - See Section 101 for Rates for Non-Recurring and Monthly Recurring Charges:

<u>Nonrecurring Charge (1)</u>	<u>Monthly Rate(2)</u>
------------------------------------	----------------------------

(1) In addition to applicable service charges in Section 5.

(2) In addition to Local Service Rates in Section 4.

GENERAL SERVICES

C. DIRECT INWARD DIALING (DID) SERVICE/CENTRAL OFFICE DID EQUIPMENT

1. General

Direct Inward Dialing Service to customer premises located switching systems is furnished subject to the availability of facilities and the availability of telephone numbers.

The service includes the central office switching equipment necessary for direct inward dialing from the exchange and long distance message telecommunications network directly to terminal equipment associated with customer premises located switching systems.

The service must be provided on all lines in a trunk or network access line group arranged for inward service. Routing of calls to selected numbers within the direct inward dialing number group over a separate trunk or network access line group is not allowed.

The charges for the service, as provided in B., Rates, following, are in addition to all applicable charges for PBX/PABX service with which this service is associated and the applicable network access line and service charges.

Operational characteristics of interface signal between the Company-provided connecting arrangements and the customer-provided switching equipment must conform to the rules and regulations the Company considers necessary to maintain proper standards of service.

The Company shall not be responsible to the customer or authorized user or joint user if changes in protection criteria or in any of the facilities, operations or procedures of the Company render any facilities provided by a customer, authorized user or joint user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.

Direct-in-dial Trunks may be provided in the quantity determined by the Company to be sufficient for adequate service, only in exchanges where the Central Office is equipped for such service.

Directory listings will be provided in accordance with the regulations of this tariff for PBX/PABX listed number trunks. Direct inward dialing numbers furnished herein are not entitled to free directory listings.

GENERAL SERVICES

C. DIRECT INWARD DIALING (DID) SERVICE/CENTRAL OFFICE DID EQUIPMENT (Continued)

1. General (Continued)

The customer premises located switching equipment must be arranged to provide for intercepting of unused numbers transmitted to the switching equipment.

The minimum contract period for the service is three years. In case of discontinuance of service within the minimum contract period, the basic termination charge reduced by 1/36 for each month the service is retained in service at the same locations will be applied.

2. Rates - See Section 101 for the Non-recurring charge for Central Office DID per Service Establishment or Change and See Section 101 for the Monthly Recurring Charges for the Equipment for each Trunk Termination, Block of 20 Numbers and Block of 100 Numbers.

See Section 101 for the Non-recurring charges and Monthly recurring charges for the Re-instatement of a **(N)** DID Number Block for customers who convert their traditional access lines, such as Single Line Business, Key, PBX Trunk, Centrex, etc. to DID on a ISDN PRI for Voice over IP service.

**(N)**





GENERAL SERVICES

D. FIRE REPORTING SYSTEMS

1. Fire Reporting System – Tellabs

See Section 101 for the following rates:

<u>Monthly</u>	<u>Single Payment</u>	<u>Option</u>
<u>Rate</u>		
<p>Common Equipment Capable of accommodating 1 Fire Reporting Line (Fire Reporting Line is billable at regular Business Network access line rates) (B1) and 10 fireman's circuits(1):</p> <p>a. Level A/Single Payment Option b. Level A/5 Year Contract c. Level B</p> <p>Each additional fireman's line circuit up to a maximum of 30 line circuits bridged to the fireman's residence one-party line in the Central Office(1):</p> <p>a. Level A/Single Payment Option b. Level A/5 Year Contract c. Level B</p>	<p>See Section 101</p> <p>See Section 101</p> <p>See Section 101</p>	<p>See Section 101</p> <p>See Section 101</p> <p>See Section 101</p> <p>See Section 101</p>

(1) A \$3.00 Central Office bridging nonrecurring charge applies to establish bridge from fireman's line circuit.

Little Rock, AR 72212

GENERAL SERVICES

E. FOREIGN EXCHANGE SERVICE

1. General

Foreign exchange service is the service of one exchange furnished to a customer located in the serving area of another exchange. The exchange from which the service is furnished is the foreign exchange (serving exchange). The exchange normally serving the area in which the customer is located is the local exchange (secondary exchange).

The Telephone Company may furnish foreign exchange service, subject to the regulations listed below, provided facilities are available, service conditions will permit and satisfactory arrangements can be made with a connecting company when such company is involved in furnishing a portion of the service.

This service may be used to supplement regular customer's residence or business service and may be installed in a residence for the use of the customer, his immediate family, employees or representatives of the customer's business.

Should the foreign exchange be operated by another telephone company, foreign exchange service will be provided after satisfactory arrangements are made with the connecting company to provide its portion of the circuit.

Foreign exchange service is not in accord with the general plan of furnishing telephone service, and will be furnished only under special conditions where the service is warranted by the circumstances involved. The Telephone Company does not obligate itself to furnish this service, particularly where it involves undue expense or impairment of the service furnished the general public.

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GENERAL SERVICES

E. FOREIGN EXCHANGE SERVICE (Continued)

1. General (Continued)

Foreign exchange service will not be used to extend Automatic Identification of Outward Dialing (AIOD), Direct Inward Dialing (DID) and Direct Outward Dialing (DOD), Custom Calling Local Areas Signaling Service (CLASS) or any other special central office features from one exchange to another (Custom Calling Services features). Any of these services now being provided via FX arrangements are grandfathered. See Section 100 - Services Limited to Existing Customers.

If facilities are not available and unusual expenditures are involved in making them available, the customer may be required to pay an additional charge to cover the unusual expenditures or to contract for service beyond the initial period, or both.

2. Regulations

Channels are furnished subject to the condition that additional costs to the Telephone Company may be necessary to provide a type of signalling suitable for operation with the exchange from which service is furnished or to provide, at the customer's request, a type of signalling other than the type the Telephone Company would elect to furnish. In such cases, additional charges based upon the costs incurred shall apply.

3. Rates and Charges

a. Monthly Rates

The applicable monthly rate for foreign exchange service:

- transport
- end office switching
- information surcharge
- special access line

These rates are contained in Section 4 of the Windstream Facilities for State Access Tariff.

If the FX service is wholly Windstream, Windstream will bill the service from end-to-end. If the FX service is provisioned with a connecting company, each LEC will bill its portion of the service to the meet point.

b. Service Charges

All appropriate service charges obtained from the Windstream Facilities for State Access Tariff, Service Charges in Section 5 of this Tariff do not apply.

GENERAL SERVICES

F. FOREIGN SWITCHING OFFICE SERVICE

1. General

Foreign switching office service is exchange service furnished from one switching office of a multioffice exchange to a customer located in the serving area of another switching office of that same multioffice exchange. Foreign switching office service is also commonly referred to as Foreign Central Office (FCO) service.

When facilities are available and service conditions will permit, the Telephone Company may furnish foreign switching office service subject to the following regulations.

2. Regulations

Foreign switching office service is furnished only on an individual line or switched system trunk basis.

If transmission and signalling conditions permit, extension stations within the local exchange area may be connected to an individual line at the applicable extension station rate in the local exchange area.

Use of service, as defined in the "General Rules and Regulations" Section 2 of this General Exchange Tariff, also applies to the use of foreign switching office service.

Foreign switching office service is not in accord with the general plan of furnishing telephone service, and will be furnished only under special conditions where the service is warranted by the circumstances involved. The telephone company does not obligate itself to furnish this service, particularly where it involves undue expense or impairment of the service furnished the general public.

If facilities are not available and unusual expenditures are involved in making them available, the customer may be required to pay an additional charge to cover the unusual expenditures or to contract for service beyond the initial period, or both.

GENERAL SERVICES

F. FOREIGN SWITCHING OFFICE SERVICE (Continued)

3. Rates and Charges

a. Monthly Rates

In addition to the appropriate exchange network access line rates associated with the class of service, Special Transport Charges will be billed for the mileage between the foreign switching office providing the telephone number and the customer's serving end office. See Windstream Communications Southwest, New Mexico Facilities for State Access Tariff, Section 5, for Special Transport Charges.

b. Service Charges

Appropriate service charges in Section 5 of the Windstream Facilities for State Access Tariff.

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GENERAL SERVICES

G. INDIVIDULINE SERVICE

General

IndividuLine Service provides the customer with a telephone number having the digits the customer specifically requests. This number may consist of seven letters, seven digits, or a combination of letters and digits. The Company retains the right to reject any request for specific telephone numbers for any reason, including but not limited to: relocation of a Central Office, limited central office capacity, or numbers that may in the Company's sole opinion, be offensive to the public. The company retains the right of ownership of all telephone numbers and prohibits the assignment of a telephone number by or from any customer to another, except as otherwise provided in this tariff.

All requested IndividuLine Service telephone numbers are subject to availability, and are provided at the discretion of the Telephone Company. The Telephone Company may disconnect, change or reassign telephone numbers in any exchange as the requirements of service may demand.

Existing customers who have a specific number prior to the establishment of this service will not be charged for IndividuLine Service.

If the Telephone Company finds it necessary to change the IndividuLine Service customer's telephone number, the IndividuLine Service customer will be granted a refund of the nonrecurring charge associated with the service. (See Rates following.) The Company shall not be liable to any customer for direct, indirect or consequential damages caused by change of number or assignment of a requested number to another customer whether prior to or after establishment of service.

Applicable service charges in Section 5 will apply when changing from an IndividuLine Service telephone number to a nonspecific number at the customer's request.

IndividuLine Service includes a standard directory listing consisting of the customer's number, address, and telephone number. It does not include a directory listing printed in alphabetical characters.

GENERAL SERVICES

G. INDIVIDULINE SERVICE (Continued)

Rates - See Section 101 for the Non-Recurring and Monthly Recurring Charges in addition to applicable service charges in Section 5.:

IndividuLine Service will include a nonrecurring charge and a monthly rate as shown below:

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GENERAL SERVICES

H. MULTIPLE COPIES OF CUSTOMER BILLS

Rates - See Section 101 for the following rates

Multiple copies of customer bills, not to exceed three extra copies, regardless of the number of sheets, per bill

Monthly  
Rate

See Section 101

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GENERAL SERVICES

I. OFF-PREMISES EXCHANGE ACCESS SERVICE

1. General

The extending of exchange network access arrangement service to other locations (off-premises) for the convenience of the customer also commonly referred to as additional exchange access service.

2. Conditions

Separate telephone numbers are not assigned to Off-Premises Exchange Access Service nor is code ringing permitted. Directory listings are not provided for this service.

Off-Premises Service may be furnished at any reasonable intraexchange location in connection with individual line exchange service or PBX stations only, subject to the following conditions:

- a. A business customer may have an extension from the customer's business to another business location if the other location is also the same billed account in the same exchange. A separate central office access line is not required in this instance.
- b. Business stations may be located on the premises of another business when each party has its own separate central office access line.
- c. Extensions from residence to residence are permitted when each party has its own separate central office access line.
- d. Extensions from residence to business are permitted when each party has its own separate central office access line. If residence OPX service is installed at a business location, the residence main service and OPX service must be changed to business rates.
- e. Extensions from business to residence are permitted when the residence location has its own separate central office access line. Business OPX service installed in a residence would not require a change in the residence service rates. If a proprietor actually lives in his business establishment, a separate central office access line is not required for extension service.
- f. The offering is subject to the availability of facilities. If construction is required in regard to the installation of extensions, construction charges will be applied.

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GENERAL SERVICES

I. OFF-PREMISES EXCHANGE ACCESS SERVICE (Continued)

2. Conditions (Continued)

- g. When located on the premise of another customer, the use of the OPX Service must be restricted to answering incoming calls only.
- h. OPX Service is not provided in connection with coin access line service.
- i. Intercommunication between main and extension station instruments is not contemplated.

3. Rates and Charges - New Service  
(Also applies to PBX/PABX station lines)

Main exchange network access line and off-premises extension working from SAME END OFFICE, the following rate elements apply:

- a) Service Charges:  
Appropriate Service Charges, See Windstream Communications Southwest. NM General Exchange Tariff, Section 5.
- b) Monthly Rates: - See Section 101 for the Monthly Recurring rates per Local Channels.

GENERAL SERVICES

J. PRIVATE LINE NON-DIGITAL SERVICE

1. IntraLATA/Intraexchange (Local)

Rates: - See Section 101 for the following rates

a.	Local channels	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
1)	Voice grade channel		
	Each 2 wire	(1)	See Section 101
	Each 4 wire	(1)	See Section 101
2)	Data channel		
	Each 2 wire	(1)	See Section 101
	Each 4 wire	(1)	See Section 101
b.	Interoffice channels		
1)	Interoffice mileage		
	First 6 miles - per mile	(1)	See Section 101
	Each additional mile	(1)	See Section 101
2)	Each termination of an interoffice channel		
	6 miles or less	(1)	See Section 101
	Over 6 miles	(1)	See Section 101
c.	Channel bridging		
	Each channel bridged	(1)	See Section 101
d.	Channel conditioning		
	Type "C" series	(1)	See Section 101
	Type "D" series	(1)	See Section 101

(1) Applicable service charges as shown in Section 5.

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GENERAL SERVICES

J. PRIVATE LINE NON-DIGITAL SERVICE (Cont'd)

2. IntraLATA/Interexchange

See Windstream Communications Southwest, New Mexico Facilities for State Access Tariff, Section 5, for all Service Charges and Monthly Rates.

If the private (special access) line is wholly Windstream Communications Southwest, Windstream will bill the service from end-to-end. If the private line is provisioned with a connecting company, each LEC will bill its portion of the service to the meet point.

K. RESERVED TELEPHONE NUMBER

Rates: - See Section 101 for the subsequent service order charge and the Monthly Recurring rate per Reserved Telephone Number.

L. ROTARY HUNTING LINE SERVICE

Rotary Hunting Lines are groupings of exchange access arrangements arranged for completion of calls when a line is busy by overflowing to a vacant line in the same group that is available to receive a call.

Rates: - See Section 101 for the Rotary Hunt Line Charge. The Monthly Recurring rate is in addition to the charges for the Network Access Line Services.

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GENERAL SERVICES

M. SERVICE PERFORMANCE GUARANTEE

1. Business Service Customers

If a business customer requests installation or repair of Company owned facilities used to provide exchange access, private line or enhanced services offered under this Tariff and the installation or repair is not completed as agreed, the customer will be eligible to receive a credit of \$100.00. One credit per order or trouble report may be applied for the affected service to which the customer subscribes within the following categories:

Exchange network services including WINDSTREAM Centrex Service, Custom Calling Services and Enhanced Services

Directory services including additional listings

Local private line services

2. Residence Service Customers

If a residence service customer requests installation or repair of Company owned facilities used to provide service offered under this Tariff, and the installation or repair is not completed as agreed, the customer will be eligible to receive a credit of \$25.00. One credit per order or trouble report may be applied for the affected service to which the customer subscribes within the following categories:

Exchange network access services, including Custom Calling Services and Enhanced Services

Directory services including additional listings and nonpublished listings

GENERAL SERVICES

M. SERVICE PERFORMANCE GUARANTEE (Continued)

3. Conditions

Each credit shall be limited to the amount described previously for the particular line or lines associated with the service to be installed or repaired.

The Company's failure to install or repair service under this tariff shall be excused by customer negligence or willful destruction, labor difficulties, governmental orders, civil disturbance, acts of God and other circumstances beyond the Company's reasonable control.

Credit will be provided in accordance with previously stated conditions at the request of the customer. See Rules and Regulations, Section 2 in situations resulting in interruption of service. The customer may choose to apply the appropriate credit toward their bill or toward a prepaid toll calling card.

N. SPECIAL BILLING NUMBERS(1)

1. General

Special Billing Number Service may be provided in conjunction with PBX/PABX Service.

Each special billing number will be issued with the same billing name as the customer's main telephone number.

A telephone calling card may be issued on each special billing number for the customer's convenience.

2. Rates - See Section 101 for the Monthly Recurring rate for increments of 25 numbers or fraction thereof.

(1)The availability of this offering is contingent upon available numbers.

GENERAL SERVICES

O. TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM

1. Description of the Service

The TSP System is a service that provides for the priority provisioning and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. The TSP System applies only to NSEP services, includes local exchange service, Foreign Exchange Service, and Private Line Service and Channels, and provides the Telephone Company with a guide to the sequence in which services are to be provisioned and/or restored.

All facilities that can be identified by a unique circuit identifier can be provisioned for NSEP service by the Telephone Company.

2. Obtaining TSP System Service

The Executive Office of the President through the TSP Program Office, is empowered with the authority to receive, evaluate and process requests for NSEP services. The TSP Program Office makes the priority level assignments and issues the TSP authorization code reflecting the priority assignment associated with a request. The customer provides the TSP authorization code, in addition to all the other details necessary to complete the order to the Telephone Company to obtain TSP System service.

The TSP authorization code, assigned on a per order basis, consists of a 12-character field consisting of a nine-character control ID followed by a dash and a two-character field specifying the priority level assignment. Its structure is as follows:

TSPxxxxxn-yy

The "x"s represent a sequence of numbers unique to each TSP authorization code and the "n" is a one character alphanumeric check digit. The first "y" contains the provisioning priority level assignment and the second "y" contains the restoration priority level assignment.



GENERAL SERVICES

O. TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM (Continued)

3. Provisioning Priority

If the customer requires service within a shorter time interval than the Telephone Company can provide, and the requested service qualifies for National Security Emergency Preparedness (NSEP), the customer may elect to invoke NSEP Treatment and obtain the appropriate provisioning priority assignment from the TSP Program Office. Acceptable assignment code values are: E, 1, 2, 3, 4, 5 and 0.

The assignment of the value "E" denotes Emergency Provisioning and implies the service has the most critical provisioning requirements and the Telephone Company will respond accordingly. The Telephone Company will take immediate action to provide the requested service at the earliest possible date.

The assignment values of 1, 2, 3, 4 and 5 are treated as essential service priorities and the Telephone Company will adjust its available resources to meet the customer's requested due date. The value "0" implies no provisioning priority.

4. Restoration Priority

A TSP authorization code for restoration priority classifies the service as being among the nation's most important NSEP telecommunications services. The Telephone Company will restore these services before services without restoration priority assignments in the order of priority assignments. Acceptable values are: 1, 2, 3, 4, 5 or 0 with the value "1" being the highest priority.

When the Telephone Company recognizes a TSP as being out of service, unusable or receives a trouble report, available resources will be dispatched to restore the service as quickly as practicable. A priority value of 1, 2, or 3 requires dispatch outside normal business hours if necessary to restore the service. A priority value of 4 or 5 only requires dispatch outside of normal business hours if the next business day is more than 24 hours away. If the value "0" has been assigned, then no restoration priority is applicable to this service.

The minimum period for service in one month.

GENERAL SERVICES

O. TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM (Continued)

5. Obligations of the Customer

In all instances, the customer is responsible for obtaining the appropriate TSP authorization code and providing that code to the Telephone Company.

The TSP System service customer must also be the customer for the facilities with which TSP service is associated. Only the customer is allowed to order TSP System service.

All points of a multipoint service configuration must have the same restoration priority assignment and must satisfy the requirements of that assignment.

In obtaining TSP System service, the customer consents to the release of certain information by the Telephone Company to the federal government in order to maintain and administer the TSP System. Such information includes: the customer's name, telephone number and mailing address, the TSP authorization code and the circuit or service ID number associated with the National Security Emergency Preparedness (NSEP) service.

When a customer invokes NSEP Treatment, the Telephone Company will attempt to notify the customer of expected charges. However, the customer when invoking NSEP Treatment must recognize that quoting charges beforehand may not be practicable. Therefore, the customer grants the Telephone Company the right to quote and bill charges after the provisioning of the service.

During certain emergencies, the customer may request TSP assignments verbally and the Telephone Company will accept such verbal notification. The customer must submit a written order to the Telephone Company within two working days following the verbal request. If the written order is not received within two working days, all applicable rates and charges accumulated to date to provision TSP System service, become immediately due and payable and the requested TSP priority is revoked.

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EFFECTIVE: October 2, 2006

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GENERAL SERVICES

O. TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM (Continued)

5. Obligations of the Customer (Continued)

The customer must request and justify revalidation of all priority level assignments at least every three years, as required by the TSP Program office.

Additionally, the NCS Manual 3-1-1, "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service User Manual", dated July 9, 1990 prescribes specific conditions which warrant NSEP Treatment and related procedures.

6. Obligations of the Telephone Company

The Telephone Company will allocate resources to ensure best efforts to provide National Security Emergency Preparedness (NSEP) services by the time required.

The Telephone Company will work TSP System services in the order of their priority level assignments. The priority sequence is as follows:

- Restore NSEP services assigned restoration priority 1
- Provision Emergency (E) NSEP services
- Restore NSEP services assigned restoration priority 2, 3, 4 or 5
- Provision NSEP services assigned provisioning priority 1, 2, 3, 4 or 5.

The Telephone Company will work cooperatively with other providers of NSEP service when only a portion is provided by the Telephone Company to ensure "end-to-end" service.

Additionally, TSP System service will be provided in accordance with the guidelines set forth in NCS Handbook 3-1-2, "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service Vendor Handbook" dated July 9, 1990.

GENERAL SERVICES

O. TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM (Continued)

7. Rates and Charges

The following rates and charges are in addition to all other rates and charges that may apply for other services offered under this tariff which operate in conjunction with the TSP System.

a. Establishment of TSP System Service

The establishment of TSP System service charge is a nonrecurring charge (NRC) which applies when an access line and/or circuit is ordered with provisioning and/or restoration priority. If both (provisioning and restoration) are ordered at the same time, only one NRC is applicable. The NRC is also applicable for orders changing priority levels. There is no charge to remove a TSP assignment.

Rates: - See Section 101 for the Non-Recurring charge per Access Line/Circuit..

b. Provisioning Priority

There are two basic levels of priority provisioning, Emergency (provisioning priority "E") and Essential (provisioning priority 1, 2, 3, 4 or 5).

- Emergency Provisioning

The Telephone Company will take immediate action to provide the requested service at the earliest possible date. The rates and charges will apply as set forth in Section 2, M. Charges Applicable Under Special Conditions.

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GENERAL SERVICES

O. TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM (Continued)

7. Rates and Charges (Continued)

b. Provisioning Priority (Continued)

Essential Provisioning

The Telephone Company will adjust its available resources to meet the customer's requested due date. The rates and charges will apply as set forth in Section 5, Service Charges.

c. Restoration Priority

Restoration Priority is a monthly rate per access line and/or circuit for the ongoing administration and maintenance of the TSP System. This monthly rate only applies when a restoration priority code (1, 2, 3, 4 or 5) is specified in position 12 of the authorization code.

Rates: - See Section 101 for the Monthly Recurring charge per Access Line/Circuit..

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GENERAL SERVICES

P. TIE LINES

1. General

A tie line is a dedicated circuit connecting two Private Branch Exchange (PBX) systems for the purpose of intercommunicating between the stations connected with such PBX apparatus. Intrabuilding tie lines are considered inside wiring and the responsibility of the customer to provide and maintain. Interbuilding tie lines on the same premises or tie lines connecting different premises and requiring company owned lines will be furnished subject to the availability of circuits and provided no unusual expenses are involved. If unusual expenses are involved, the circuits will be priced as a special assembly of equipment (See Section 50). Such tie lines are provided only if each of the PBX systems involved are connected to the switching by switched systems trunk service and at each location all stations must be directly connected and on the same premises as the PBX involved. Special Interexchange Carriers may use tie lines for their administrative needs but are prohibited from using the tie lines to furnish service offerings.

2. Rates and Charges - See Section 101 for the Monthly Recurring Rate<sup>(1)</sup> Per Channel between points not on the same premises.

Service Charges

Appropriate service charges in Section 5 and 101 of this tariff apply.

(1)Additional charges for special loop treatment or line conditioning may be required to obtain standard transmission and operation.

GENERAL SERVICES

Q. DIRECT INWARD - OUTWARD DIALING SERVICE (DIOD)

1. General

Direct Inward-Outward Dialing Service (DIOD) is a Central Office based service that permits incoming calls to reach customer provided equipment, without the assistance of an attendant, and allows the trunk to be used to place outgoing calls. This service is provisioned with E&M signaling and a 2 or 4-wire

connection at the customer's premises. Touch Dialing is a required feature of this service. Rotary hunt does not apply.

2. Conditions

The assignment of telephone numbers and the sequence of numbers assigned to a customer are made at the discretion of the Company. Telephone number rules, regulations and charges found in Section 10.C of the DID section of this tariff apply to DIOD service.

The customer is responsible for providing intercept on assigned unused telephone numbers associated with DIOD service.

Trunks arranged for DIOD service may not be combined with trunk groups arranged to provide Direct Inward Dialing (DID) service. Overflow of calls between the two arrangements is not permitted.

DIOD service is provided from Central Offices equipped to provide this service and subject to the availability of facilities.

GENERAL SERVICES

Q. DIRECT INWARD - OUTWARD DIALING SERVICE (DIOD)

2. Conditions (Continued)

If a customer's normal serving Central Office is not equipped to provide DIOD service or the customer so requests, the service may be provided where facilities permit, from a Company Central Office different than that which normally serves the customer, but still within the same LATA, at the additional prices specified herein and under the regulations applicable for Foreign Exchange (FX), or Foreign Central Office (FCO) service in Section 10.

When DIOD service becomes available or is subsequently requested from the Central Office that normally serves the customer, the service may be transferred to the normal serving Central Office. If the customer requests such a transfer, the customer will be subject to a change in telephone numbers and will also incur initial non-recurring charges and service charges as appropriate.

A change in Central Office equipment could require the customer to discontinue the service or obtain service from another Central Office. Windstream makes no guarantees and assumes no liability for loss of service to the customer, resulting from the conversion or upgrade of Central Office Equipment.

The Combining of flat rate, or message rate service is prohibited.

DIOD service works in conjunction with Direct Inward Dialing (DID) service, and the charges specified in Section 10.Q.3 Rates are in addition to applicable rates and charges for DID Service specified in Section 10.

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GENERAL SERVICES

Q. DIRECT INWARD - OUTWARD DIALING SERVICE (DIOD)

2. Conditions (Continued)

Contract Termination Liability:

In the event of early termination, the customer will be required to pay a penalty of 90% of the term monthly rates applied to the initial ordered quantities, for the number of months remaining in the term.

If, before the end of a term agreement, the customer wants to change to a longer term or a different service of the same or greater value with the same or longer term, no termination liability will apply to this change in service. A new termination agreement, based on the new service or term, will replace the original termination agreement.

If, before the end of a term agreement, Windstream files and gains appropriate approvals for lower rates for the contracted service, Windstream will apply the new lower rates, but the original termination liability remains and will be calculated on the original rates.

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EFFECTIVE: October 2, 2006

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GENERAL SERVICES

Q. DIRECT INWARD - OUTWARD DIALING SERVICE (DIOD)

3. Rates

Direct Inward - Outward Dialing Service (DIOD)

1. Equipment arrangement in Utility Central Office necessary to provide in-out dialing from the exchange and message toll network directly to dial switching equipment installed on the customer's premises:

DID Numbers - See Section 10.C

Rates: - See Section 101 for the Monthly Recurring rate per Trunk Equipped\*. Rates available on month-to-month, one-year and three-year contracts. Non-recurring charges are applicable per initial Service order.

R. SIMPLE BROADBAND WITH LIMITED LOCAL MEASURED SERVICE

This offering includes Limited Local Measured Service (LLMS) bundled with Windstream Communications, Inc.'s Broadband and Internet Service. This bundle is available to residential customers in all exchanges within the Company where technically available.

Limited Local Measured Service (LLMS) provides a one-party access line with certain limitations. Specifically, LLMS will allow outgoing 911 and other abbreviated dialing calls, including 411 and unlimited incoming calls, calls to the operator dialed as 0-, and dial around toll calls.. LLMS will block all outgoing 1+ toll calls and all per use custom calling features. Outbound calls within the local and extended area service calling area will be allowed and will be charged a per minute rate as shown below. LLMS is only available when purchased as part of this bundle. Service Charges as shown in Section 5 of this tariff will be waived.

(C)  
 |  
 (C)  
 (N)  
 (N)

Bundled Residential Monthly Rate	\$10.00 **	(T)
Bundled Business Monthly Rate	\$20.00 **	(N)
Per Minute Rate	\$.10	

\* In addition to the charges and rates for other services and facilities including charges and rates applicable to PBX trunks as shown in Section 4 and DID Service as shown in Section 10. When this service is provided from a foreign exchange, rates and charges for Foreign Exchange trunks and applicable mileage rates as shown in Section 10 will apply.

\*\* Broadband/Internet is a non-regulated service and is not included in the bundled rate shown above. This bundle is available where technically feasible. Minimum speed for Broadband with the Simple Broadband Bundle (also known as Greenstreak), is 1.5 mg. (C)  
 (T)  
 (T)

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Vice President  
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 Little Rock, AR 72212



GENERAL SERVICES

S. Automatic Intercept Service (AIS)

1. General

- a. Automatic Intercept Service provides a service to subscribers who have had their phone number disconnected because they have either moved to a new location or requested a change in phone number. Dialing the subscriber’s former number results in a prerecorded message which announces the new number.
- b. This service is provided free of charge to subscribers for the initial 30-day period.
- c. At the request of the subscriber, the service can be extended beyond the 30-day period in 90-day increments at the rates listed below.
- d. Limited to those exchanges in which facilities are available to provide the service.
- e. The charges below do not apply to the following:
  - 1) when provided as a result of a number change initiated by action of the Company.
  - 2) when the subscriber’s telephone number has been omitted from the telephone directory or is incorrect.
  - 3) when provided as a result of Company-initiated actions.

2. Rates

The rates below apply after the initial 30-day period:

- a. Nonrecurring charge per phone number –  
 First 90-day extension: \$15.00
- b. Additional 90-day extensions: \$12.50
- c. Service Order Charge – Per the rates contained elsewhere in this tariff.

T. Paper Bill Charge

(N)

1. General

When a business customer chooses to continue to receive a monthly paper bill from Windstream, that business customer is subject to a monthly Paper Bill Charge. In lieu of this charge, the business customer may elect to receive his monthly bill via Windstream’s electronic billing system. There is no recurring charge for choosing to receive electronic monthly bills or for changing from paper to electronic bills. A business customer may request an exemption from the Paper Bill Charge for good cause shown, to be granted in Windstream’s reasonable discretion.

2. Rates

	<u>Monthly Charge</u>
Paper Bill Charge - per bill	\$2.99

(N)

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WINDSTREAM CENTREX SERVICE

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WINDSTREAM CENTREX SERVICE

A. GENERAL

WINDSTREAM Centrex Service is a Central Office based service, which provides PBX type features to multi-line business customers. Basic operating features include Direct Inward Dialing (DID), Direct Outward Dialing (DOD), Station-to-Station Dialing, and Automatic Identified Outward Dialing (AIOD) Touch Dialing and Distinctive Ringing. Digital switches such as the GTD-5 EAX, and DMS-100 are primary serving technologies.

WINDSTREAM Centrex Service will be offered in wire centers where facilities exist to provide the service.

One directory listing is provided without charge for each WINDSTREAM Centrex Service system. Additional directory listings for WINDSTREAM Centrex Service stations may be provided to the customer at the regular business extra listing rate.

WINDSTREAM Centrex Service lines may not terminate as trunks on PBX/PABX systems. The Telephone Company will determine the central office configuration required to conform to telephone company standards. Any request to deviate from these standards will be rated on an individual contract basis.

Tie lines for direct connections between a WINDSTREAM Centrex Service system and other systems are provided primarily for communication between stations of the two systems.

A mixture of Network Access Lines Option 1 and Option 2 Measured Service will not be allowed within a single customer system.

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WINDSTREAM CENTREX SERVICE

B. Proposed Service Offering

This tariff is designed for WINDSTREAM Centrex Service customers with a minimum 2 and maximum 100 main station lines. The WINDSTREAM Centrex Service price structure includes these functional elements:

- Network Access Register
- Monthly line rate
- Feature Package Rate
- Monthly subscriber line charge
- Charges for optional features
- Applicable Nonrecurring Charges

WINDSTREAM Centrex Service features are arranged in packages as shown on Sheet Nos. 3-5 of this tariff.

- Feature Series 1000
- Feature Series 2000
- Feature Series 3000

A customer subscribing to one of the packages may order additional prescribed optional features at the rates shown on Sheet No. 17 of this tariff.

C. DEFINITIONS

WINDSTREAM Centrex Service includes the following basic features:

Automatic Identification of Outward Dial - Identifies all calls leaving the customer group by the station number from which calls are placed.

Business Group - A collection of stations having an inter-station abbreviated dialing plan for station-to-station calling and a common access to the public switched network.

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WINDSTREAM CENTREX SERVICE

C. DEFINITIONS (Continued)

WINDSTREAM Centrex Service includes the following basic features: (Continued)

Digital Tone Multiple Frequency (DTMF) - Permits a station user to have a telephone set with either rotary dial or dial pulse keypad.

Direct Inward Dialing - Enables a station user to receive local or long distance calls from outside of the business group without the aid of the attendant.

Direct Outward Dialing - Allows a station user to place local or long distance calls outside of the business group, without the aid of the attendant.

Distinctive Ringing - Permits a station user to determine by the cadence of the ringing, whether a call is from another station or someone outside the business group.

Station-to-Station Calling - Allows the station users in a business group to do intercom calling with less than the full 7 digit station number, commonly 3, 4, or 5 digits.

Touch Dial - Equips all station lines for touch-tone dialing.

In addition to the basic features above, WINDSTREAM Centrex Service subscribers select one of three packages which offer additional station and system features. Optional features are also available. All packages include those features in the Feature Series 1000 Package. A customer having the Feature Series 2000 Package will also have all the features in the Feature Series 1000 Package while a customer having the Feature Series 3000 Package will have the features in all three packages. These features are described below:

D. FEATURE SERIES 1000 PACKAGE

Call Alternation - Allows a station user to hold one call, make another call, then talk alternately between the two parties.

Call Forwarding - Permits a station user to forward calls that encounter busy and/or no answer conditions, or all calls, to a pre-defined destination.

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WINDSTREAM CENTREX SERVICE

D. FEATURE SERIES 1000 PACKAGE (Continued)

Call Hold - Enables a station user to put a call on hold and later retrieve the held call. The station user may originate or answer another call while the initial call is on hold.

Call Transfer - Allows a station user to transfer a call to another party.

Dial Call Waiting - Allows a station user to send a Call Waiting tone when calling a busy station, even if the called station does not have the Call Waiting feature. Dial Call Waiting is restricted to calls both placed and received within the same central office.

Directory Number Hunting - Activates hunting when any of the directory numbers of the individual lines in the hunt group are called. If that line is busy, hunting will start with that line and continue to the end of the list.

Extended Call Pickup - Permits a station user to dial a code to apply call pickup to groups other than its own.

Group Call Pickup - Permits a station user to dial a code to answer a call which is ringing at another station within the call pickup group.

Last Number Redial - Allows a station user to redial the last number dialed by dialing a code instead of redialing the entire telephone number.

Pilot Number Hunting - Uses a pilot number to access a hunt list. When the pilot number is called, all lines in the list are hunted in order until an idle line is found.

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WINDSTREAM CENTREX SERVICE

D. FEATURE SERIES 1000 PACKAGE (Continued)

Speed Calling 8 (Individual) - Allows a station user to dial an individually selected list of up to 8 telephone numbers by dialing one or two digits.

Three Way Calling - Permits a station user to put one party on hold, reach a third party, and bring all three parties together in a three-way connection.

Toll Restriction - Prevents customer designated stations from placing any chargeable calls.

E. FEATURE SERIES 2000 PACKAGE

The features below are in addition to the Feature Series 1000 Package features.

Automatic Callback - Enables a station user to camp-on to a busy station, go on-hook, and be called back when the busy station becomes idle.

Circular Hunting - Searches for an idle line beginning with the number dialed, proceeding to the last member in the hunt group, wrapping around to the first member, and ending with the member preceding the one that was dialed.

Data Line Security - Protects data being transmitted on a telephone line from being disturbed by tones generated by system features such as Call Waiting, Executive Busy Override, etc.

Multiple Call Park - Enables a station user to place multiple calls on hold and later retrieve the held calls from any station in the business group.

Multiple Classes of Service - Assigns each station a class-of-service which defines its calling privileges and any features restricted from its use. Each class-of-service requires that a separate subgroup be established by the telco.

Saved Number Redial - Permits a station user to store a number in memory and then later redial the number using a code.

WINDSTREAM CENTREX SERVICE

E. FEATURE SERIES 2000 PACKAGE (Continued)

Speed Call 30 (System) - Allows members of a business group to share a list of up to 30 telephone numbers, each of which may be dialed using an access code and one or two digits.

Uniform Call Distribution (UCD) Hunting - distributes calls to the pilot number throughout the hunt group to even the workload.

F. FEATURE SERIES 3000 PACKAGE

The features below are in addition to the Feature Series 1000, 2000 Package features.

Executive Busy Override - Allows an executive to break-in, with a break-in tone, on an existing call.

Incoming Call Forwarding - Restricts call forwarding of all calls to those from outside the business group.

Off-Hook Queuing - Permits a station user to wait off-hook for the next available facility when all lines are busy.

Remote Access to Features - Enables a member of the business group to call into the business location from a remote location, and after entering a proper authorization code, can make use of the business facilities. This feature includes enabling the member to activate, change or deactivate their calling forwarding service from the remote location.

Ringback Queuing - Permits a station user who has activated queuing to go on-hook and be called when the busy facility comes available.

Speed Calling 30 (Individual) - Allows a station user to dial an individually selected list of up to 30 telephone numbers by dialing two to four digits.

Within Group Call Forwarding - Restricts a station user so that calls may only be forwarded to other stations in the business group.

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WINDSTREAM CENTREX SERVICE

G. OPTIONAL SYSTEM FEATURES

The features below can be ordered individually at the rates shown in J.5 of this tariff section.

Automatic Route Selection (ARS) - Analyzes numbers to determine the choice of routes, as previously established by the customer.

Expensive Route Warning - Inserts a tone to warn the station user when a call is to be routed via Automatic Route Selection over an expensive route.

Facilities Restriction Level - Allows each station and each facility access in the business group to be assigned a restriction level for use with ARS. In order for a station user to access a facility, the station must have a restriction level at least equal to that of the facility.

Time of Day Routing - Allows the most economical routing choices in Automatic Route Selection to be changed as the day progresses.

Authorization Codes - Permits the caller to dial codes which grant the caller privileges associated with the authorization code, rather than those associated with the station or remote location from which the call is being made.

Conference Calling - Permits a station user or attendant to form a conference with up to eight parties, including other stations and/or parties reached over trunks.

Code Call Access - Accesses a code call circuit in the central office which sounds codes throughout the customer's premises.

Dictation Access and Control - Provides access to customer provided telephone dictation equipment.

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WINDSTREAM CENTREX SERVICE

G. OPTIONAL SYSTEM FEATURES (Continued)

FX Access - Gives the customer access to and from the public switched telephone network at some remote point. FX access is always via dedicated physical trunk facilities to the remote exchange.

Intercept by Recording - Routes specified calls to a recorded announcement at the telco central office. The recording may be customized at the customer's option.

Limited Automatic Call Distribution - Allows incoming trunk calls to be directed to and distributed among a select group of stations using distributive hunting. At least one of the members of the hunt group is assigned as the controller for 'group make busy'. Each member of the group has the ability to remove its station from the ACD hunting list.

Music-on-Hold - Provides access to a telco-provided common music source for use with call hold, transfer, park, and queuing features.

Paging/Public Address Access - Provides a central office interface to a loudspeaker at the customer premises for paging and/or public address.

Preferential Hunting - Assigns hunting to an individual line rather than a group. When the directory number of an individual line is called, the line itself is first tried, and if busy, a terminal hunting list for the line is hunted. This list may contain other members of a main hunting group or unrelated lines. If all lines are busy, hunting may end or proceed to the main hunting group, which includes the called line with this feature.

Priority Queuing - Provides two levels of priority in the handling of queued calls: high priority and low priority.

WINDSTREAM CENTREX SERVICE

G. OPTIONAL SYSTEM FEATURES (Continued)

SMDR (magnetic tape) - Produces call detail of all trunk calls in and out of the business group that are made to both physical trunks and simulated facility groups. The telephone company will produce the records for delivery to the customer.

Stop Hunt - Uses a code to stop the hunting process when a particular line is reached in a hunting sequence. This feature is most often used with Pilot Number Hunting to shorten the list in off-hours. This feature may require a hardware key in some central offices.

Terminal Make Busy - Uses a code to make a specific terminal, or groups of terminals in a hunting group look busy. This feature may require a hardware key in some central offices.

T1 Access - Allows a WINDSTREAM Centrex Service customer to access a dedicated digital facility.

Tie Facility Access - Enables the subscriber to access physical trunk facilities to another private network.

WATS Access - Gives the customer access to an inter-exchange carrier for bulk toll calling.

800/877/888-Service Access - Allows 800/877/888 Service Access to terminate in the WINDSTREAM Centrex Service System.

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WINDSTREAM CENTREX SERVICE

H. Optional Attendant Features

Attendant Identification - Multiple Directory Numbers - Enables the attendant to identify a call to a particular directory number since a directory number can be associated with a lamp or key on the console.

Attendant WINDSTREAM Data Link Service Console Interface - Allows the use of a proprietary data-link multiplexed console which is connected to the central office. (Requires three (3) additional WINDSTREAM Centrex Service lines.)

Attendant Flexible Night Answer - Allows the attendant to reassign the destination for Predetermined Night Answer calls. (Requires WINDSTREAM Data Link Service Console.)

Attendant Mixed Night Answer - This feature is a combination of Universal and Predetermined Night Answer. Incoming calls can be switched to either type of night answer by the attendant. (Requires WINDSTREAM Data Link Service Console.)

Predetermined Night Answer - Routes calls placed to the listed directory number to some predetermined station, hunt group, or station. The attendant activates this night service.

Universal Night Answer - Enables all listed number calls to be sent to one or several loud bells. An individual station user dials a code to accept the call.

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WINDSTREAM CENTREX SERVICE

I. WINDSTREAM CENTREX SERVICE FEATURE PACKAGES

<u>WINDSTREAM Centrex Service Features</u>	<u>Feature Series 1000</u>	<u>Feature Series 2000</u>	<u>Feature Series 3000</u>
Call Hold	X	X	X
Consultation Hold	X	X	X
Call Alternation	X	X	X
Dial Call Waiting	X	X	X
Speed Calling 8	X	X	X
Call Transfer	X	X	X
Call Forwarding	X	X	X
Three-Way Calling	X	X	X
Last Number Redial	X	X	X
Toll Restriction	X	X	X
Directory Number Hunting	X	X	X
Pilot Number Hunting (2)	X	X	X
Group Call Pickup	X	X	X
Extended Call Pickup (1)	X	X	X
Automatic Callback		X	X
Data Line Security		X	X
Saved Number Redial (1)		X	X
Multiple Classes of Service		X	X
Multiple Call Park		X	X
Circular Hunting (2)		X	X
Uniform Call Distribution (2)		X	X
System Speed Call 30		X	X
Remote Access to Features			X
Off Hook Queuing			X
Ringback Queuing			X
Executive Busy Override			X
Incoming Call Forwarding			X
Within Group Call Forwarding			X
Speed Calling 30 (Individual)			X

A customer may upgrade to another package and pay a Nonrecurring Charge in addition to the appropriate Service Charge in Section 5 of the Exchange Network Tariff. Line Connection charges will be rated as shown on Sheet No. 14 of this tariff.

- (1) Where facilities and conditions permit.
- (2) Requires one or more hunt groups at the rates in Section 4 of this tariff

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WINDSTREAM CENTREX SERVICE

J. WINDSTREAM CENTREX SERVICE CCLASS OPTIONAL FEATURE PACKAGE

Automatic Busy Redial allows the customer to redial automatically the last number dialed. If the called line is found to be busy, a 30-minute queuing process begins. The customer is then given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of the called line until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the calling party is alerted with a distinctive ring signifying that the call can now be completed.

Automatic Call Return allows a customer to automatically return the last incoming call by feature activation, whether or not it was answered. If the line is busy, the call is queued for up to 30 minutes or until both numbers are idle. The customer is given an indication that the network will attempt to set up the call when the called line is idle. When the called line is free, the customer's line rings, then the other number rings. This feature will not return calls if the calling party has utilized Cancel Calling Number Identification Delivery service.

Call Block allows a customer to block calls from certain numbers (maximum of 12) known to the customer. The customer also can block incoming calls placed from the last calling number even if the number is unknown to the customer. Blocked calls are routed to a recorded announcement which specifies that the called party is not accepting calls. Subject to technical availability, this service may also provide Anonymous Call Block so that calls delivered without Calling Number Identification Delivery will be blocked.

Custom Call Acceptance allows a customer to select up to 12 customer telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller the customer is not accepting calls. Calls from numbers outside the specified exchanges will ring normally.

Custom Call Forwarding is an arrangement which permits a customer to pre-specify telephone numbers (maximum of 12) from which incoming calls are to be forwarded. During the period that Custom Call Forwarding is activated, only calls from the pre-specified numbers will be forwarded.

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WINDSTREAM CENTREX SERVICE

J. WINDSTREAM CENTREX SERVICE CCLASS OPTIONAL FEATURE PACKAGE (Continued)

Custom Call Waiting allows a customer to choose up to 12 numbers which can activate Call Waiting. Incoming calls placed from numbers not selected by the customer receive busy signals when the customer's line is busy. Customers may not subscribe to Call Waiting and Custom Call Waiting on the same line.

K. WINDSTREAM CENTREX SERVICE CCLASS CALLER IDENTIFICATION

Calling Number Identification Delivery provides for the display of the incoming telephone number on a customer provided display device attached to the customer's telephone line or on a telephone or answering machine with a built-in display screen. The Calling Number Identification Delivery feature will forward the calling number from the appropriately equipped central office to the customer provided display device. The Company will forward all telephone numbers (including Nonpublished and Nonlisted telephone numbers) subject to technical limitations. This is available on WINDSTREAM Centrex Service and Digital (ISDN) WINDSTREAM Centrex Service.

All customer provided equipment used to interface with Calling Number Identification Delivery must be connected in accordance with the provisions of the Federal Communications Commission's Registration Program. Any intent to resell name(s) and or number(s) that is a result of Calling Number Identification Delivery service is prohibited.

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WINDSTREAM CENTREX SERVICE

K. WINDSTREAM CENTREX SERVICE CCLASS CALLER IDENTIFICATION (Continued)

Caller ID (Name and Number) is an arrangement that is provided as an enhancement to Calling Number Identification Delivery and permits a customer to receive the name, as well as the telephone number, associated with the calling party for calls placed to the customer. The calling telephone name and number will be forwarded from the terminating central office to compatible customer-provided display equipment associated with the customer's Local Exchange Service. If the calling telephone name and number is not available for forwarding to the called party, a message indicating that unavailability will be forwarded. The calling party can prevent the Caller ID (Name and Number) customer from seeing the calling telephone name and number display by activating Cancel Calling Number Delivery - Per Call. When the calling party uses this blocking capability, the Caller ID (Name and Number) customer will receive an indication on the Caller ID (Name and Number) equipment that the display of the calling telephone name and number has been suppressed. The Company will forward all telephone numbers (including Nonpublished and Nonlisted telephone numbers) subject to technical limitations.

A maximum of 15 characters is allowed for transmission of the calling party Directory Name.

Cancel Calling Number Identification Delivery and Cancel Caller ID (Name and Number) Delivery - Per Call provides free per call blocking in exchanges where Caller Identification Delivery is offered by the Company. Customers may prevent the delivery of their telephone number or name and number to the called party. This is accomplished on a per call basis when the customer dials the Cancel Calling Number Identification Delivery or Cancel Caller ID (Name and Number) - Per Call activation code prior to placing the call.

Cancel Calling Number Identification Delivery and Cancel Caller ID (Name and Number) Delivery - Per Line provides free per line blocking in exchanges where Caller Identification Delivery is offered by the Company. This service prevents the delivery of customer's telephone number or name and number to the called party. A CCLASS Caller Identification - Per Line customer has the option of deactivating Cancel CCLASS Caller Identification Delivery and forwarding their telephone number or name and number on a per call basis by dialing the code \*82 prior to placing a call.

WINDSTREAM CENTREX SERVICE

L. OPTIONAL WINDSTREAM CENTREX SERVICE CCLASS FEATURES

Call Tracing Service allows the customer to immediately and automatically trace the last incoming call received from a local service area in which Custom Local Area Signalling Service features are offered. Upon the customer's request, the trace information will be provided to law enforcement agencies by the Company, but will not be released directly to the customer. To initiate the call trace, the customer must contact the Company at the number provided in the voice announcement within ten (10) days of the incident. Call Tracing Service performs the function of recording call information, but in no way identifies the person(s) actually placing the call(s). By accepting the Service, the customer agrees that Windstream shall not be liable for damages due to an inability to trace the call(s).

Personal Alert allows a customer to program up to twelve (12) telephone numbers of selected callers enabling the customer to distinguish certain incoming calls from all others by a distinctive ring tone. If a customer also subscribes to Call Waiting, calls from the selected numbers will be distinguished by a distinctive call waiting tone.

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WINDSTREAM CENTREX SERVICE

M. RATES AND CHARGES

1. Monthly Charges(1)(2)

WINDSTREAM Centrex Service line rates are determined by the total number of WINDSTREAM Centrex Service lines requested.

Example: If a customer requests 28 lines, all 28 lines will be billed at the 26 - 50 group line rate.

The minimum contract period of one month is available for customers with 2 - 50 lines. WINDSTREAM Centrex Service arrangements exceeding 100 lines will be offered as outlined in Section 50 of this Tariff.

The following rates apply during the contract period and until the service is discontinued:

<u>Month-to-Month Contract</u>	<u>Monthly Rate</u>
2 - 25 lines, per line	See Section 101
26 - 50 lines, per line	See Section 101
 <u>12 Month Contract</u>	
2 - 25 lines, per line	See Section 101
26 - 50 lines, per line	See Section 101
51 -100 lines, per line	See Section 101
 <u>36 Month Contract</u>	
2 - 25 lines, per line	See Section 101
26 - 50 lines, per line	See Section 101
51 -100 lines, per line	See Section 101

- (1) Does Not Include Subscriber Line Charge. Refer to Tariff FCC No. 1, Section 13 for Subscriber Line Charge. Also refer to Sheet No. 14 of this tariff for Subscriber Line Charge Credit.
- (2) For the Measured WINDSTREAM Centrex Service Option refer to Section 4.

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WINDSTREAM CENTREX SERVICE

M. RATES AND CHARGES (Continued)

1. Monthly Charges (Continued)

TERMINATION LIABILITY

In the event WINDSTREAM Centrex Service is terminated by the customer prior to completion of the initial 12 or 36 months contract period, the customer shall be liable for the termination liability (TL). The customer shall be required to pay a sum determined by the application of the following formula:

Termination

$$\text{Liability Charge} = 25\% \times \left( \frac{\text{number of lines terminated}}{\text{per line}} \times \frac{\text{Monthly Rate}}{\text{remaining months}} \right)$$

In the event the customer reduces the number WINDSTREAM Centrex Services lines initially contracted by 20% or more, termination liability is applicable and will be calculated as stated in the above paragraph, based upon the number of lines terminated.

A WINDSTREAM Centrex Service customer may at any time renew a contract for an equal or longer period at the current tariffed rates subject to the following conditions:

- Credit will not be given for payments made during the formerly selected period,
- Nonrecurring charges will not be reapplied,
- The new contract period begins with the first billing date following the renewal,
- Termination charges will not apply for the former contract period.

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WINDSTREAM CENTREX SERVICE

M. RATES AND CHARGES (Continued)

1. Monthly Charges(1) (Continued)

NETWORK ACCESS REGISTER (NAR)

A software defined path in the WINDSTREAM Centrex Service system which provides network access to the WINDSTREAM Centrex Service stations in that system. The NAR rate does not apply to Measured WINDSTREAM Centrex Service.

The following Network Access Register quantities are suggested with the WINDSTREAM Centrex Service Feature Packages 1000, 2000, and 3000 to provide a P.01 grade-of-service for up to 100 lines. (Actual quantities are dependent on individual customer traffic requirements.)

NAR SIZING

<u>Lines</u>	<u>NARs</u>	<u>Lines</u>	<u>NARs</u>	<u>Lines</u>	<u>NARs</u>
02	2				
03-04	3	28-37	8	78-89	13
05-08	4	38-45	9	90-100	14
09-13	5	46-55	10		
14-19	6	56-66	11		
20-27	7	67-77	12		

See Section 101 for the Monthly Recurring Charges for Network Access Register and Restricted Stations that Limits calling to within the same business group.

(1) Does Not Include Subscriber Line Charge. Refer to Tariff FCC No. 1, Section 13 for Subscriber Line Charge. Also refer to Sheet No. 14 of this tariff for Subscriber Line Charge Credit.



WINDSTREAM CENTREX SERVICE

M. RATES AND CHARGES (Continued)

2. Charges Per Feature Package(2)

<u>Feature Package</u> <u>Establishment Charges</u>	<u>Monthly</u> <u>Rate</u> <u>Per Line</u>
Feature Series 1000	See Section 101
Feature Series 2000	See Section 101
Feature Series 3000	See Section 101

A customer who requests to upgrade to another package will pay the appropriate minor software change charge.

(2) Applicable Service Charges in Section 5, of the Exchange Network Tariff including Line Connection charges will be rated as shown on Sheet No. 6.

WINDSTREAM CENTREX SERVICE

M. RATES AND CHARGES (Continued)

3. The Subscriber Line Credit and Line Connection Charge will be rated below based upon trunking equivalencies. Resultant rates are as follows:

Subscriber Line Charges

<u>Line Size</u>	<u>Subscriber Line Credit Per Line, per month</u>
2	See Section 101
3 to 5	See Section 101
6 to 10	See Section 101
11 to 25	See Section 101
26 to 50	See Section 101
51 to 75	See Section 101
76 to 100	See Section 101
101+	Rates filed as outlined in Section 50 of this tariff.

4. Line Connection Charges(1)

<u>Line Size</u>	<u>Line Connection Charge Per Line</u>
2	See Section 101
3 to 5	See Section 101
6 to 10	See Section 101
11 to 25	See Section 101
26 to 50	See Section 101
51 to 75	See Section 101
76 to 100	See Section 101
101+	Rates filed as outlined in Section 50 of this tariff.

(1) Line connection charges are waived on initial installation if the customer chooses a term contract option.

WINDSTREAM CENTREX SERVICE

M. RATES AND CHARGES (Continued)

5. Optional System Features(8)

See Section 101 for the following rates:

- WATS Access
- 800/877/888 Service Access
- Tie Facility Access
- FX Access
- Limited Automatic Call Distribution
- Preferential Hunting (2)
- Stop Hunt (2)(3)
- Priority Queuing (4)
- Authorization Codes/ per 10 codes
- Terminal Make Busy (3)
- Paging/Public Address Access (1)
- Dictation Access (1)
- Code Calling Access (1)
- Music On Hold (1)
- Recorded Announcement - Custom
- Conference Calling 8 Port
- SMDR (Mag Tape), per line
- T1 Access
- Automatic Route Selection
- Expensive Route Warning
- Facilities Restriction Level
- Time of Day Routing

6. Optional Attendant Features (8)

- WINDSTREAM Data Link Service Console Interface
- Attendant Identification
- Multiple Directory Number
- Pre-Determined Night Answer (PNA)
- Universal Night Answer (UNA)(1)(5)(6)
- Mixed Night Answer (1)(7)
- Flexible Night Answer

- Note:
- (1) Where facilities and conditions permit. Does not include music source for Music on Hold.
  - (2) Requires one or more hunt groups.
  - (3) May require additional hardware.
  - (4) Requires off-hook queuing.
  - (5) Requires listed directory number.
  - (6) Requires data-link console.
  - (7) Requires PNA and UNA.
  - (8) In addition to applicable Service Charges in Section 5 of the General Exchange Tariff, Line Connection charges will apply as shown on Sheet 14 of this tariff.
  - (9) Requires multiline appearances normally assigned to a rotary hunt group

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WINDSTREAM CENTREX SERVICE

M. RATES AND CHARGES (Continued)

6. WINDSTREAM Centrex Service CCLASS Optional Feature Package

See Section 101 for the following rates:

<u>Description</u>	<u>Monthly Rate</u>
<u>CCLASS Feature Package(1)</u>	
2 - 25 lines, per line	See Section 101
26 - 50 lines, per line	See Section 101
51+ lines, per line	See Section 101
<u>Other Optional Features</u>	
Call Tracing Service (per trace)	See Section 101 <sup>(2)</sup>
Personal Alert	See Section 101

(1) Maximum total charge for CCLASS Feature Package \$400.00 per customer.

(2) This charge does not apply as a monthly rate, but rather per event, i.e., there is a \$6.00 charge for each trace.

WINDSTREAM CENTREX SERVICE

M. RATES AND CHARGES (Continued)

7. WINDSTREAM Centrex Service CCLASS Caller Identification

See Section 101 for the following rates:

<u>Description</u>	<u>Monthly Rate</u>
<u>Calling Number Identification Delivery</u>	
2 - 25 lines, per line	See Section 101
26 - 50 lines, per line	See Section 101
51+ lines, per line	See Section 101
<u>Calling Number Identification Delivery</u>	
2 - 25 lines, per customer group	See Section 101
26 - 50 lines, per customer group	See Section 101
51+ lines, per customer group	See Section 101
<u>Cancel Calling Number Identification Delivery (Per Call)</u>	\$0.00
<u>Cancel Calling Number Identification Delivery (Per Line)</u>	\$0.00

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WINDSTREAM CENTREX SERVICE

M. RATES AND CHARGES (Continued)

8. WINDSTREAM Centrex Service CCLASS Caller Identification (Continued)

See Section 101 for the following rates:

<u>Description</u>	<u>Monthly Rate</u>
<u>Caller ID (Name and Number) Delivery</u>	
2 - 25 lines, per group	See Section 101
26 - 50 lines, per group	See Section 101
51+ lines, per group	See Section 101
<u>Cancel Caller ID (Name and Number) Delivery (Per Call)</u>	\$0.00
<u>Cancel Caller ID (Name and Number) Delivery (Per Line)</u>	\$0.00

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WINDSTREAM CENTREX SERVICE

M. RATES AND CHARGES (Continued)

9. Rate Regulations

Installation and nonrecurring charges can be deferred over the length of any fixed term over one month. Annuity factors to utilize in deferring these charges are as follows. See Section 101 for 12, 24, 36, 48 and 60 months

9. Data Base Changes

See Section 101 for Non-recurring Charges for Major Software Additions which include Customized Dialing Plans and Customer Requested Data Base Profiles as well as Routine Software changes which include Trunk Group Change, Non-Data Link Attendant<sup>(1)</sup>, Customer Recording, ARS Translations and Translations Tables.

(1) Additional charge of \$25.00 applies for each additional console. Data Base Additions or Changes not listed in this tariff will be charged a rate of \$50.00 per hour, or fraction thereof.

\*\* Applies to changes to existing services.



WINDSTREAM CENTREX SERVICE

M. RATES AND CHARGES (Continued)

11. Data Base Changes (Continued)

See Section 101 for the following rates:

	<u>Nonrecurring Charge*</u>
Minor Software Change**	See Section 101
Change Subgroup	
Hunt Groups	
ACD Hunt Group (1)	
Simulated Facility Group	
Queuing Groups (2)	
Night Answer (UNA/PNA) (3)	
Paging/Public Address/Code Calling (4)	
Conference Calling - 8, 16, 24 Ports	
Remote Access Directory Number (5)	
Authorization Code Validation (6)	
Music on Hold Access	
Dictation Link Access	
Standard Recording	
Extended Pick Up Code	
Executive Busy Override	
Add Line Features (7)	

- (1) Additional charge of \$25.00 applies for recording, queuing, station changes.
- (2) Additional charge of \$25.00 applies for each trunk group.
- (3) Additional charge of \$25.00 applies for each PNA number, zone, area.
- (4) Additional charge of \$25.00 applies for each area.
- (5) Additional charge of \$25.00 applies for each authorization code.
- (6) Additional charge of \$25.00 applies for each 10 codes.
- (7) Additional charge of \$25.00 applies to add toll control.
- \* Data Base Additions or Changes not listed in this tariff will be charged a rate of \$50.00 per hour, or fraction thereof.
- \*\* Applies to changes to existing services. Multiple changes may be made per order.

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N11 SERVICE

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## N11 SERVICE

### A. E911 - GENERAL

9-1-1 Emergency Telephone Service, also referred to as 9-1-1 Service, is a telephone exchange communication service whereby one or more Public Safety Answering Points (PSAP) designated by the Emergency Service Agency (ESA) may receive telephone calls dialed to the telephone number 9-1-1. 9-1-1 Service includes a line and equipment necessary for the answering, transferring, and dispatching of public emergency telephone 9-1-1 calls originated by persons within the serving area. 9-1-1 Service may include Automatic Number Identification, and Automatic Location Identification.

The ESA must be a municipality or other state or local governmental unit or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated. The ESA must be legally authorized to subscribe to the service and have public safety responsibility by law to respond to telephone calls from the public for emergency law enforcement, fire, or other emergency services within the telephone central office areas arranged for 9-1-1 calling.

The 9-1-1 emergency number is not intended to replace the telephone service of the various Public Safety Agencies which may participate in the use of this number. The ESA must subscribe to additional local exchange service at the PSAP for administrative purposes, the placing of outgoing calls, and for receiving other emergency calls, including any which might be relayed by company operators.

This offering is limited to the use of central office number 9-1-1 as the emergency number, and only one 9-1-1 Service will be provided within any geographical area.

9-1-1 Service is provided by the company only where facility and operating conditions permit.

The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

Application for 9-1-1 Service must be executed in writing by the ESA. If application for service is made by an agent, then satisfactory evidence of the appointment must be provided in writing to the Company. At least one local law enforcement agency must be included among the participating agencies in any 9-1-1 offering. The ESA is the customer of the Company.

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N11 SERVICE

B. E911 - RULES AND REGULATIONS

The Company provides 9-1-1 Service solely for the benefit of the ESA operating the PSAP. The provision of 9-1-1 Service by the Company shall not be interpreted, construed, or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the ESA.

The Company does not undertake to answer and forward 9-1-1 calls but furnishes the use of its facilities to enable the ESA's personnel to respond to such calls at the ESA's premises.

Temporary suspension of service is not provided for any part of the 9-1-1 Service.

This service is furnished to ESA's only for the purpose of voice reporting of emergencies by the public.

9-1-1 information consisting of the names, addresses, and telephone numbers of end users whose listings are not published in directories or listed in the directory assistance records is treated as strictly confidential. Except that the 9-1-1 calling party forfeits the privacy afforded by private (nonpublished) and semiprivate (nonlisted) telephone number service to the extent that the telephone number associated with the originating station location is furnished to the PSAP. Information will be provided only for the purpose of responding to emergency calls.

The Company's entire liability to any person for interruption or failure of 9-1-1 service shall be limited to the terms set forth in this schedule and other schedules of this tariff.

The ESA shall have the responsibility of discovering all errors, defects, and malfunctions in the transmission of calls and data, database(s), and overall operation of the system. The ESA shall make such operational tests as, in the judgment of the ESA, are required to determine whether the system is functioning properly for its use. The ESA shall promptly notify the Company in the event the system is not functioning properly.

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N11 SERVICE

B. E911 - RULES AND REGULATIONS (Continued)

The Company's liability for any loss or damage arising from errors, interruptions, defects, failures, or malfunctions of this service, or any part thereof whether caused by the negligence of the Company or otherwise, shall not exceed an amount equivalent to the pro rata charges for the service affected during the period of time that the service was fully or partially inoperative.

Each ESA also agrees to release, indemnify, and hold harmless the Company from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by the end user, ESA, or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the end user, ESA, or others.

Each ESA also agrees to release, indemnify, and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion, or use of 9-1-1 Service features and the equipment associated therewith, or by any services which are or may be furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing 9-1-1 Service hereunder, and which arise out of the negligence or other wrongful act of the company, the ESA, its user, agencies, or municipalities, or the employees or agents of any one of them.

Because the Company's serving boundaries and political subdivision boundaries may not coincide, it is the obligation of the ESA to make arrangements to handle all 9-1-1 calls that originate from telephones served by central offices in the local service area whether or not the calling telephone is situated on property within the geographical boundaries of the ESA's public safety jurisdiction.

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N11 SERVICE

B. E911 - RULES AND REGULATIONS (Continued)

Any terminal equipment used in connection with 9-1-1 Service shall be configured so that it is unable to extract any information from the Automatic Location Identification (ALI) database other than information relating to a number (identified through the Automatic Number Identification (ANI) feature as the source) of an in-progress 9-1-1 call. PSAP equipment must be compatible with the Company's facilities.

The Automatic Number Identification (ANI) feature will not forward the telephone number of the calling party when the call originates on a line providing two-party or greater grade of service.

The ESA must furnish the company, in writing, with its agreement to the following terms and conditions:

That at least one PSAP will be provided and staffed on a 24-hour, seven-day per week basis.

That the ESA accepts responsibility for dispatching, or having others dispatch law enforcement, fire, ambulance, or other emergency services as required to the extent such services are reasonably available.

That the ESA will develop an appropriate method for responding to calls for nonparticipating agencies which may be directed to the 9-1-1 PSAP by calling parties.

That the ESA will subscribe to, or provide, telephone equipment with a capacity adequate to handle the number of incoming 9-1-1 lines recommended by the company to be installed. (This applies to 9-1-1 Service only.)

The ESA has read, understands, and agrees to all the terms and conditions in this section of this tariff.

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N11 SERVICE

B. E911 RULES AND REGULATIONS (Continued)

It will be the intent of the Company to provide facilities designed to provide a call blocking probability of one call per hundred during normal busy hours for 9-1-1 Service.

This service is offered solely as an aid in handling assistance calls in connection with fire, law enforcement, and other emergencies and does not create any relationship or obligation, directly or indirectly, to any person other than the ESA contracting for 9-1-1 Service. In the event of any interruption of the service, the company shall not be liable to any person, corporation or other entity for any loss or damage in an amount greater than an amount equal to the pro rata allowance of the tariff rate for the service or facilities provided to the ESA for the time such interruption continues, after notice to the company. No allowance shall be made if the interruption is due to the negligence or willful act of the ESA.

When the use of service or facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the end user or the failure of the facilities provided by the end user, a pro rata adjustment of the fixed monthly charges involved will be allowed as covered by Section 2 Interruptions of Service as explained in this Tariff. Where allowances on monthly charges for service features of 9-1-1 Service are involved, only those service features which are affected by the interrupted service shall be considered, and further, only those main stations on the interrupted portion of a service shall be considered in determining the number of main stations affected.

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N11 SERVICE

B. E911 - RULES AND REGULATIONS (Continued)

The ESA is responsible for identifying primary and secondary PSAP locations as well as the unique combinations of law enforcement, fire, and ambulance or any other appropriate agencies responsible for providing emergency service in the 9-1-1 serving area. An Emergency Service Number (ESN) will be provided for each unique combination by the ESA. The ESA will associate these ESN's with street address ranges or other mutually agreed upon routing criteria in the 9-1-1 serving area. These ESN's will be contained in the Data Management System (DMS) to permit routing of 9-1-1 calls to the primary and secondary PSAP's responsible for handling of calls from each telephone in the 9-1-1 serving area. The following terms define the ESA's responsibility in providing this information:

Initial and subsequent ESN assignments by street names, address ranges, and areas or other mutually agreed upon routing criteria to specific ESNs shall be furnished by the ESA on the Master Street Address Guide (MSAG).

After establishment of service, it is the ESA's responsibility to continue to verify the accuracy of the routing information contained in the Master Street Address Guide (MSAG) and to advise the company of any changes in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations, and other changes in municipal and county boundaries, incorporation of new cities or any other matter that will affect the routing of 9-1-1 calls to the proper PSAP.

The ESA has an obligation to verify law enforcement, fire, and ambulance PSAP routing destinations once they have been reformatted by the Company at the request of the ESA.

Changes, deletions, and additions in the MSAG are the responsibility of the ESA. Notification to the Company should be made as the changes occur. After such notification, the Company will furnish a printed copy to the EAS for verification showing each change, deletion, and addition to the MSAG.

The Company's sole responsibility in respect to the MSAG is to reformat it and provide a printout of it on request to the ESA.

N11 SERVICE

B. E911 - RULES AND REGULATIONS (Continued)

The rates charged for 9-1-1 Service do not contemplate the constant monitoring or inspection of facilities to discover errors, defects, and malfunctions in the service, nor does the Company undertake such responsibility. The ESA shall make such operational tests as, in the judgment of the ESA, are required to determine whether the system is functioning properly for its use. The ESA shall notify the Company in the event the system is not functioning properly.

9-1-1 Service is classified as Business Exchange Service and is arranged for one-way incoming service to the appropriate PSAP. Outgoing calls can only be made on a transfer basis. A minimum of two 9-1-1 access lines are required from respective prefixed central office(s) in an exchange to the associated PSAP.

Where a 9-1-1 call is placed by the calling party via interconnection with an interexchange carrier, the company cannot guarantee the completion of said 9-1-1 call, the quality of the call, or any features that may otherwise be provided with 9-1-1 Service.

The Company, its employees, agents, or representatives, except in cases of willful misconduct or gross negligence, shall not be liable for death or injury to the person or for damage to property as a result of undertaking, participating in, or carrying out duties involved in tracing a 9-1-1 call in an emergency situation where no name, address, or location of the 9-1-1 caller is available.

The ESA agrees to provide trained personnel for 24-hour coverage and receive all 9-1-1 calls routed to the PSAP. The ESA recognizes that addresses must first be verified from a calling party. The ESA accepts responsibility for dispatching, or the responsibility for having others dispatch, law enforcement, fire, rescue, or other emergency services as required.

Under normal circumstances, work will not be performed on 9-1-1 circuits until an authorized release is obtained from the person responsible for the operation of the PSAP.

No charge will be made to a calling party for calls to the 9-1-1 service.

N11 SERVICE

C. E911 - DEFINITIONS OF TERMS

Automatic Location Identification (ALI): A feature by which the name and address associated with the calling party's telephone number (identified by the ANI feature as defined following) is forwarded to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off-premises, etc.) will be identified with the address of the telephone number at the main premises.

Automatic Location Identification (ALI) Database: An E9-1-1 database that contains subscriber names, telephone numbers, addresses and Emergency Service Numbers (ESNs), and is periodically updated by the Company. A per database and a per record charge is applicable to all records in each database. When the Company is not responsible for the system's ALI database, a per record charge will apply to all the Company's records provided to the ALI database manager. The customer is responsible for the following:

Providing a correct set of addresses and ranges, known as Master Street Address Guide (MSAG), with an ESN assigned to each address. This must include all Company and participating telecommunication service subscriber addresses and be based upon Company standards.

Advising the Company in a timely manner of any changes in the MSAG or ESN assignments.

Automatic Number Identification (ANI): A feature by which the calling party's telephone number is forwarded to the PSAP's Display and Transfer Units via the 9-1-1 Control Office.

Called Party Hold: Once the PSAP has answered the call, a communication link is established that cannot be broken by the party that has called. The call remains connected until terminated by the PSAP. This feature is available only when direct, dedicated, trunking is used from the calling party's central office to the PSAP.

**N11 SERVICE**

C. E911 - DEFINITIONS OF TERMS (Continued)

Calling Party Switch Hook Status: This allows the PSAP to tell if the calling party has hung up or is on the line and unable to speak.

Data Management System (DMS): A system of manual procedures and computer programs used to create, store, and update the data required to provide the Selective Routing (SR) and ALI features.

Emergency 9-1-1 Service Options:

B9-1-1: Basic 9-1-1 Service. Provides for dedicated trunking from each subscriber's central office to a PSAP. Provided direct dedicated trunking exists from the originating central office to the PSAP, then it may include the called party control features of forced disconnect, called party hold, calling party hook switch status, and emergency ringback.

C9-1-1: 9-1-1 Service with ANI. Adds Automatic Number Identification to Basic 9-1-1 Service.

E9-1-1: 9-1-1 Service with ANI and ALI. Adds Automatic Location Identification to C9-1-1 Service.

Emergency Ringback: This feature allows the PSAP to attract the attention of the calling party by ringing that party's telephone. Ringback will operate either if the calling party has hung up or has not hung up but is away from the telephone.

Emergency Service Number (ESN): The ESA is responsible for identifying primary and secondary PSAP locations, as well as the unique combinations of police, fire, ambulance, or any other appropriate agencies responsible for providing emergency service in the 9-1-1 serving area. An Emergency Service Number (ESN) will be provided for each unique combination by the ESA and used by the company. The customer will associate these ESNs with street address ranges or other mutually agreed-upon routing criteria in the 9-1-1 serving area. The ESNs will be carried in the DMS to permit routing of 9-1-1 calls to the primary and secondary PSAPs responsible for handling of calls from each telephone in the 9-1-1 serving area.

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N11 SERVICE

C. E911 - DEFINITIONS OF TERMS (Continued)

Forced Disconnect: This feature allows the PSAP to terminate completed calls and release the 9-1-1 system for reuse even if the calling party remains on the line.

Interoffice Trunk: The two-wire or four-wire (2W or 4W) dedicated facility between a foreign central office and the PSAP serving central office and consists of Transport Terminations and Mileage.

Local Channel: The two-wire or four-wire (2W or 4W) dedicated facility from the serving PSAP central office to the 9-1-1 customer's PSAP.

MSAG - (Master Street Address Guide): A list provided by the ESA of all valid street names and house ranges for their particular jurisdiction as assigned to specific ESNs.

Mileage: The distance component of the Interoffice Channel measured by V & H coordinates from the PSAP serving central office to the foreign central office or meet point.

9-1-1 CO Trunk Termination: The two-wire or four-wire (2W or 4W) switch interface (DT1 or AT1) to the dedicated 9-1-1 trunk whether in the local PSAP serving central office or a foreign central office.

Public Safety Answering Point (PSAP): An answering location for 9-1-1 calls originating in a given area. A PSAP may be designated as primary or secondary, which refers to the order in which calls are directed for answering. Primary PSAPs respond first; secondary PSAPs receive calls on a transfer basis only and generally serve as a centralized answering location for a particular type of emergency call.

Transport Termination: Occurs at both ends of an Interoffice Channel except in a meet point situation where only one termination applies.

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N11 SERVICE

D. E911 - RATES AND CHARGES(1)

9-1-1 Network Service Features

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
Automatic Number Identification (ANI) Central Office Enabling(2) Per office	\$0.00	See Section 101
9-1-1 Trunks		
Interoffice Trunk (Intra- & Inter-exchange)		
Transport Termination (2 wire & 4 wire) 2 per or 1 per meet point	\$0.00	See Section 101
Mileage (per airline mile)	\$0.00	See Section 101
Local Channel		
per 2 wire voice grade	\$0.00	See Section 101
per 4 wire data grade	\$0.00	See Section 101
9-1-1 Central Office Trunk Termination		
per 2 wire trunk termination	See Section 101	See Section 101
per 4 wire trunk termination	See Section 101	See Section 101

- (1) For Administrative Line use applicable local exchange network access line rates (B1, Key, PBX) in Section 4 of this tariff. (Manually rated: using a monthly recurring charge (MRC) GSEC of 911CO-PSAP2WPL)
- (2) This rate applies for Central Office Enabling of all former Contel Stored Program Control offices (SPC) and for former GTE E9-1-1 systems enabled or established after May 1, 1994.

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N11 SERVICE

D. E911 - RATES AND CHARGES (Continued)

9-1-1 Network Service Features (Cont'd)

See Section 101 for the following rates:

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
Database Processing Automatic Location Identification (ALI) Database		
Per Company record processed	See Section 101	See Section 101
Per Non-Company record Verified	See Section 101	See Section 101
Database Processing Per System	\$0.00	See Section 101 <sup>(1)</sup>

(1) As of May 1, 1994, Database Processing per system shall apply to newly established 9-1-1 systems or to the replacement of existing 9-1-1 systems.

N11 SERVICE

E. E911 - ALTERNATE NETWORK ROUTING

**GENERAL**

Alternate Network Routing is offered as an optional service to 9-1-1 system customers to provide another path from the 9-1-1 caller to the Public Safety Answering Point (PSAP). To provide additional reliability in call completion to the interexchange dedicated Telephone Company facilities, alternate routing options allow routing via the public switched network, cellular radio or full-duplex radio, such as microwave.

The Alternate Network Routing Service path is actuated upon receiving a signal reporting that the dedicated 9-1-1 network path is not available to handle a call. This condition may be due to loss of a 9-1-1 trunk, the failure of an intermediate central office, or network overload (all trunks busy).

DESCRIPTION

Call Dial Unit (CDU) - Terminal equipment installed in a central office on the outgoing side of a 9-1-1 trunk, that is actuated upon failure of the 9-1-1 trunk to complete a call. When actuated, the CDU will receive the 9-1-1 call and the associated ANI information, store the ANI, and dial the telephone number of the corresponding Call Answer Unit (CAU) over a programmed telecommunications path. This path may be the public switched telephone network, a cellular radio or other radio path. The CAU is offered with or without monitoring.

Both types of Call Dial Units (CDU) perform basically the same functions except the CDU with monitoring also has sensors to monitor the outgoing trunk to detect signaling problems. Upon detecting a problem, the CAU will seize control of the 9-1-1 call and establish an alternate route over the public switched network or cellular network to complete the delivery of the call and associated ANI.

Call Answering Unit (CAU) - Terminal equipment installed at the PSAP that will accept calls and associated ANI from a Call Dial Unit, pass the voice and ANI to a 9-1-1 attendant and hold the connection until the 9-1-1 call has been completed.

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N11 SERVICE

E. E911 ALTERNATE NETWORK ROUTING (Continued)

DESCRIPTION (Continued)

Cellular Transceiver - A radio transceiver that interfaces one loop start or ground start telephone line to the cellular network. To establish cellular connection, one unit is installed at the originating central office, connected to one through four CDUs; a second unit is installed at the PSAP, connected to one through four CAUs.

The transceivers are available in one or four channel models and are installed with a 3 dB gain antenna.

9 dB Gain Antenna - A cellular radio antenna to be used with a cellular transceiver in locations where the standard 3 dB antenna does not provide sufficient gain to establish acceptable signal reception.

Line Switch & 4/2 Converter Card - Available only when the "with monitoring" feature is chosen. The card provides two output ports from the CDU, one to divert calls to the public switched telephone network and the other to divert calls to a cellular network. This card will also convert an incoming 4-wire E&M trunk to a 2-wire ground start line circuit.

The 9-1-1 Customer will subscribe to a business access line for each outgoing CDU circuit and an incoming business access line to each CAU. The customer will be responsible for all subscriber access line charges and toll calls billed to those access lines.

A 9-1-1 customer, requiring a cellular radio circuit as the alternate network routing path, will be responsible for obtaining the cellular radio license if required and pay for all charges related to its use.

ENHANCED 9-1-1 SURCHARGE

Section 2 of this tariff under the heading of Taxes -- Federal, State and Local, Charges and Surcharges, describes the Enhanced 9-1-1 Surcharge which is assessed to all local access lines as directed by law.

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**N11 SERVICE**

**E. E911 - ALTERNATE NETWORK ROUTING (Continued)**

RATES AND CHARGES

See Section 101 for the Non-Recurring and Monthly Recurring Rates for Alternate Network Routing for Call Dial Unit (CDU) Without Monitoring-1st Trunk, Without Monitoring – Add'l Trunk, With Monitoring – 1st Trunk, With Monitoring – Add'l Trunk, Four to Two Wire Converter, For Call Answer Unit (CAU) Without Monitoring, With Monitoring, Cellular Transceiver One and Four Channel and Optional Cellular Antenna.

ISSUED: September 22, 2006

EFFECTIVE: October 2, 2006

Vice President  
4001 Rodney Parham Road  
Little Rock, AR 72212

**N11 SERVICE**

F. 211 and 311 SERVICE

**(N)**

DESCRIPTION

211 Service ("211") is a three-digit local dialing arrangement available in specified areas for the delivery of community information and referral services via voice grade facilities. Pursuant to Order 00-256, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 211 code is assigned for access to community information and referral services.

311 Service ("311") is a three-digit local dialing arrangement available in specified areas for delivery of general non-emergency and other governmental information via voice grade facilities. Pursuant to FCC Docket No. 92-105 adopted February 18, 1997, the use of 311 abbreviated dialing is reserved for non-emergency police and other government services.

**(N)**  
 |  
**(N)**

TERMS AND CONDITIONS

- a. 211 and 311 Service is available in Windstream territory only. To provide 211 and 311 access to end users in another local service providers territory, the 211 and 311 customer must make appropriate arrangements with the other local service provider. **(N)**
- b. This service is provided subject to the availability of the 211 and 311 codes. **(N)**
- c. 211 and 311 can be delivered via regular exchange access lines (by individual business line, PBX trunks, etc.). **(N)**
- d. Limitations and use of service apply as stated in Section 6 of this Tariff involving Remote Call Forwarding.
- e. Directory listings may be provided for 211 and 311 under the terms, conditions, rates and charges specified in Section 9 of this Tariff. **(N)**
- f. Access to 211 and 311 is not available to the following classes of service: **(N)**
  - 1 +,
  - 0+, 0-(credit card, third-party billing, collect calls),
  - 101XXXX,

In addition, operator assisted calls to the 211 or 311 customer will not be completed. **(N)**
- g. The 211 or 311 customer is restricted from selling or transferring the 211 or 311 code to an unaffiliated entity, either directly or indirectly. **(N)**
- h. 211 and 311 will not provide calling number information in real time to the 211 or 311 customer. If the 211 or 311 customer needs this type of information, the 211 or 311 customer must subscribe to a compatible Caller Identification Service as specified elsewhere. **(N)**
- i. Calls to the 211 or 311 code that Remote Call Forward to a disconnected number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 211 or 311 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number. Callers placing calls to 211 or 311 from areas where 211 or 311 Service is not provided will be advised that the service is not available from their number. **(N)**
- j. Disputes regarding geographic coverage by two or more 211 or 311 customers will be referred to the New Mexico Public Regulatory Commission. **(N)**

**(T)**

ISSUED: June 25, 2007

EFFECTIVE: July 5, 2007

Vice President  
 4001 Rodney Parham Road

Little Rock, AR 72212

N11 SERVICE

F. 211 and 311 SERVICE (Continued)

(N)

TERMS AND CONDITIONS (Continued)

- k. The Company will provision the subscriber's order within a reasonable time, given the complexity of the order. If during this period the 211 or 311 customer decides to discontinue service establishment, the 211 or 311 code will be recalled and the code will be considered available for reassignment. If the network has been provisioned for the subscriber, any charges that have been billed will not be refunded or waived. (N)
- l. Only a single seven or ten-digit local number or a single ten-digit toll free number may be used as the call-forward-to number. (N)
- m. 211 and 311 Service is provided where facilities permit. (N)
- n. The 211 or 311 customer should work separately with cellular or wireless companies to ascertain whether cellular or wireless customers will be able to utilize 211 or 311 Service. (N)
- o. 211 and 311 will be provided under the following conditions: (N)
  - (1) The subscriber will subscribe to adequate telephone facilities, both initially and subsequently as required in the judgement of the Company, to handle calls to 211 or 311 without impairing the Company's general telephone service or telephone plant. (N)
  - (2) The 211 or 311 customer is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with the service. (N)
  - (3) The 211 or 311 customer shall be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgements, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright, or resulting from any claim of liable and slander. (N)
  - (4) Suspension of 211 and 311 Services is not allowed. (N)
  - (5) The 211 or 311 customer will respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 211 or 311. At the Company's request, the 211 or 311 customer will assist in responding to complaints made to the Company concerning the subscriber's service. (N)
  - (6) The Company will provide both oral and written notification when a 211 or 311 customer's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 211 or 311. The Company reserves the right once notification is made to institute protective measure up to and including termination at any time and without further notice. The Company may take protective measure when the 211 or 311 customer makes no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments. (N)

ISSUED: June 25, 2007

EFFECTIVE: July 5, 2007

Vice President  
4001 Rodney Parham Road  
Little Rock, AR 72212



N11 SERVICE

F. 211 and 311 SERVICE (Continued)

(N)

TERMS AND CONDITIONS (Continued)

- (7) The 211 or 311 customer assumes all financial responsibility for all costs involved in providing announcement or recorded program services including but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses. (N)
- p. The Company may take all legal and practical steps to disassociate it from 211 and 311 customers whose business and/or public conduct (whether demonstrated or proposed) generate unacceptable levels of complaints by end users. (N)
- q. The Company is not liable for any losses or damages of any kind resulting from the unavailability of its equipment, facilities or for any act, omission, or failure of performance by the Company, its employees or agents, in connection with this Tariff. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment or on equipment owned or leased by the subscriber.
- r. Calls placed to the 211 and 311 codes will be Remote Call Forwarded to the point-to number based upon the central office switch and/or the Number Plan Area (NPA) of the calling party. Routing based upon NPA and NXX, ten-digit telephone number or ZIP Codes can be provided where technically feasible. (N)

RATES

- a. Charges applicable to 211 and 311 Service will be per Section 6 regarding Remote Call Forwarding. All Nonrecurring charges to initially install such service will be waived. Calls Remote Call Forwarded to a number that is a toll call will be assessed toll charges by the pre-subscribed carrier. (N)
- b. Billed Number Screening Service (BNS) prevents the billing of incoming collect and/or third number billed calls to a customer's telephone account. For 211 and 311, Billed Number Screening Service will be provided at no additional cost. (N)
- c. The Company makes no guarantee and assumes no liability for the accuracy of Billed Number Screening Service. The customer agrees fully and completely to indemnify and save harmless the Company, its successors and assigns, from and against any and every claim, loss, damage, suit or liability arising out of the furnishing or failure to furnish Billed Number Screening Service.

ISSUED: June 25, 2007

EFFECTIVE: July 5, 2007

Vice President  
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Little Rock, AR 72212

**N11 SERVICE**G. 511 SERVICEDESCRIPTION

511 Service ("511") is a three-digit local dialing arrangement available in specified areas for the delivery of community information and referral services via voice grade facilities. Pursuant to Order 00-256, issued by the Federal Communications Commission (FCC) in CC Docket 91-105, the 511 code is assigned for access to community information and referral services.

TERMS AND CONDITIONS

- a. 511 Service is available in Windstream territory only. To provide 511 access to end users in another local service providers territory, the 511 customer must make appropriate arrangements with the other local service provider.
- b. This service is provided subject to the availability of the 511 code.
- c. 511 can be delivered via regular exchange access lines (by individual business line, PBX trunks, etc.).
- d. Limitations and use of service apply as stated in Section 6 of this Tariff involving Remote Call Forwarding.
- e. Directory listings may be provided for 511 under the terms, conditions, rates and charges specified in Section 9 of this Tariff.
- f. Access to 511 is not available to the following classes of service:
  - 1 +,
  - 0+, 0-(credit card, third-party billing, collect calls),
  - 101XXXX,

In addition, operator assisted calls to the 511 customer will not be completed.
- g. The 511 customer is restricted from selling or transferring the 511 code to an unaffiliated entity, either directly or indirectly.
- h. 511 will not provide calling number information in real time to the 511 customer. If the 511 customer needs this type of information, the 511 customer must subscribe to a compatible Caller Identification Service as specified elsewhere.
- i. Calls to the 511 code that Remote Call Forward to a disconnected number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 511 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number. Callers placing calls to 511 from areas where 511 Service is not provided will be advised that the service is not available from their number.
- j. Disputes regarding geographic coverage by two or more 511 customers will be referred to the New Mexico State Corporation Commission.

ISSUED: September 22, 2006

EFFECTIVE: October 2, 2006

Vice President  
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Little Rock, AR 72212



N11 SERVICE

G. 511 SERVICE (Continued)

TERMS AND CONDITIONS (Continued)

- k. The Company will provision the subscriber's order within a reasonable time, given the complexity of the order. If during this period the 511 customer decides to discontinue service establishment, the 511 code will be recalled and the code will be considered available for reassignment. If the network has been provisioned for the subscriber, any charges that have been billed will not be refunded or waived.
- l. Only a single seven or ten-digit local number or a single ten-digit toll free number may be used as the call-forward-to number.
- m. 511 Service is provided where facilities permit.
- n. The 511 customer should work separately with cellular or wireless companies to ascertain whether cellular or wireless customers will be able to reach travel information services provided by dialing 511.
- o. 511 will be provided under the following conditions:
  - (1) The subscriber will subscribe to adequate telephone facilities, both initially and subsequently as required in the judgement of the Company, to handle calls to 511 without impairing the Company's general telephone service or telephone plant.
  - (2) The 511 customer is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with the service.
  - (3) The 511 customer shall be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgements, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright, or resulting from any claim of liable and slander.
  - (4) Suspension of 511 Services is not allowed.
  - (5) The 511 customer will respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 511. At the Company's request, the 511 customer will assist in responding to complaints made to the Company concerning the subscriber's 511 service.
  - (6) The Company will provide both oral and written notification when a 511 customer's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 511. The Company reserves the right once notification is made to institute protective measure up to and including termination at any time and without further notice. The Company may take protective measure when the 511 customer makes no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.

ISSUED: September 22, 2006

EFFECTIVE: October 2, 2006

Vice President  
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Little Rock, AR 72212

N11 SERVICE

G. 511 SERVICE (Continued)

TERMS AND CONDITIONS (Continued)

- (7) The 511 customer assumes all financial responsibility for all costs involved in providing announcement or recorded program services including but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.
- p. The Company may take all legal and practical steps to disassociate itself from 511 customers whose business and/or public conduct (whether demonstrated or proposed) generate unacceptable levels of complaints by end users.
- q. The Company is not liable for any losses or damages of any kind resulting from the unavailability of its equipment, facilities or for any act, omission, or failure of performance by the Company, its employees or agents, in connection with this Tariff. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment or on equipment owned or leased by the subscriber.
- r. Calls placed to the 511 code will be Remote Call Forwarded to the point-to number based upon the central office switch and/or the Number Plan Area (NPA) of the calling party. Routing based upon NPA and NXX, ten-digit telephone number or ZIP Codes can be provided where technically feasible.

RATES

- a. Charges applicable to 511 Service will be per Section 6 regarding Remote Call Forwarding. All Non recurring charges to initially install such service will be waived. Calls Remote Call Forwarded to a number that is a toll call will be assessed toll charges by the pre-subscribed carrier.
- b. Billed Number Screening (BNS) prevents the billing of incoming collect and/or third number billed calls to a customer's telephone account. For 511, Billed Number Screening Service will be provided at no additional cost.
- c. The Company makes no guarantee and assumes no liability for the accuracy of Billed Number Screening Service. The customer agrees fully and completely to indemnify and save harmless the Company, its successors and assigns, from and against any and every claim, loss, damage, suit or liability arising out of the furnishing or failure to furnish Billed Number Screening Service.

ISSUED: September 22, 2006

EFFECTIVE: October 2, 2006

Vice President  
4001 Rodney Parham Road  
Little Rock, AR 72212

N11 SERVICE

H. 811 SERVICE - ONE CALL NOTIFICATION SYSTEMS (UNDERGROUND FACILITY LOCATION)

(N)

DESCRIPTION

811 Service ("811") is a three-digit local dialing arrangement available in all Company exchanges for access to the State of New Mexico's designated One Call system provider ("811 One Call provider") via voice grade facilities. Pursuant to Order 05-59, issued by the Federal Communications Commission ("FCC") in CC Docket 92-105, the 811 code is established as the national abbreviated dialing code to be used by the state's One Call notification systems in order to provide a means for excavators and the general public to notify underground facility operators in advance of their intent to engage in excavation activities in compliance with the Pipeline Safety Improvement Act of 2002 (the Pipeline Safety Act). No charges are applied to the Company's end users for calls placed to the 811 Service code.

811 SERVICE ROUTING

Pursuant to the NMPRC's Rules, the Company will establish the routing of 811 calls made within its exchanges to the state's 811 One Call provider as follows:

- a. Local Call Routing is for 811 calls made to a One Call provider located within the Company's exchange local calling scope as defined within this Tariff. For Local call Routing, the 811 call will only be routed to a single One Call local number; i.e., single local point-to number.
- b. Toll Call Routing is for 811 calls made to a One Call provider located outside the Company's exchange local calling scope as defined within this Tariff. For Toll Call Routing, the 811 number will only be routed to a single ten-digit toll tree One Call number; i.e., single ten-digit toll-free point-to number.
- c. Calls placed to the 811 code will be routed to the point-to number based upon the central office switch and/or the Number Plan Area and exchange codes (NPA and NXX) of the calling party.

TERMS AND CONDITIONS

- a. 811 Service is available in all Company exchanges to provide access to 811 One Call services to end users of local exchange telephone service.
- b. 811 Service can be accessed via regular exchange residential and business access lines.
- c. Limitations and use of 811 Service apply as stated in the General Rules and Regulations Section of this Tariff.
- d. Directory listings may be provided for 811 Service under the terms, conditions and rates specified in the Directory Listings Section of this Tariff.
- e. Access to 811 Service (three-digit local dialing arrangement) is not available to the following classes of services:
  - 1+
  - 0+, 0- (credit card, third-party billing, collect calls)
  - 101XXXX

In addition, operator assisted calls to the 811 One Call provider will not be completed.

(N)

ISSUED: April 4, 2007

EFFECTIVE: April 14, 2007

Vice President  
4001 Rodney Parham Road  
Little Rock, AR 72212

N11 SERVICE

H. 811 SERVICE - ONE CALL NOTIFICATION SYSTEMS (UNDERGROUND FACILITY LOCATION) (CONT'D)

(N)

TERMS AND CONDITIONS (CONT'D)

- f. Any dispute regarding geographic coverage by the 811 One Call provider will be referred to the New Mexico Public Regulation Commission.
- g. 811 Service will be provided under the following conditions:
  - (1) The 811 One Call provider will subscribe to adequate telephone facilities initially and subsequently as may be required to adequately handle calls to 811 without impairing the Company's general telephone service or telephone plant.
  - (2) The 811 One Call provider is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
  - (3) The 811 Call provider will be liable for, and will indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the 811 Service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright or resulting from any claim of liable and slander.
  - (4) The 811 One Call provider will respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 811. If requested by the Company, the 811 Call provider will assist the Company in responding to complaints made to the Company concerning the 811 One Call service.
- h. The Company will not be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents in connection with the 811 Service. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment owned or leased by the 811 One Call provider.

RATES

- a. The 811 One Call provider is responsible for the payment of all toll and long distance charges associated with the designated ten-digit toll-free point-to number.
- b. When the 811 One Call premises are located within the Company's exchange, the 811 One Call provider will pay the normal tariffed charges for the local exchange access arrangements (e.g., Business lines, Business trunks and PBX trunks, etc.) used for transporting and terminating messages at the 811 One Call's designated premises.
- c. The Company will not assess any Central Office Switch Activation, Translation or Routing charge associated with the provision of 811 Service.
- d. The Company will not assess any charges to end users for calls placed to the 811 Service code.

(N)

ISSUED: April 4, 2007

EFFECTIVE: April 14, 2007

Vice President  
4001 Rodney Parham Road  
Little Rock, AR 72212

**N11 SERVICE**

**I. 911 Private Switch/Automatic Location Identification (PS/ALI) Service**

(N)

General

- A. Windstream 911 Private Switch / Automatic Location Identification (PS/ALI) service allows a Private Branch Exchange (PBX) switch located on a customer's premises to be connected directly into a county specific Enhanced 9-1-1 (E9-1-1) telephone service network. At the time of an emergency 9-1-1 call from a PBX customer, Windstream's 9-1-1 PS/ALI service delivers the telephone number, name and location of the PBX station user to the appropriate Public Safety Answering Point (PSAP).
- B. Windstream 9-1-1 PS/ALI Service is available with Primary Rate ISDN (PRI) or Basic Rate ISDN (BRI) service. Local channels, as described in this section are not required with PRI or BRI service.
- C. The service does not apply to PSAPs that have standalone databases not served by a Selective Router.

Regulations

- A. Windstream 9-1-1 PS/ALI service is furnished subject to the availability of facilities.
- B. With Windstream 9-1-1 PS/ALI service, Automatic Number Identification (ANI) is passed to the E9-1-1 Selective Routing Unit (SRU) tandem office by the PBX switch. The ANI is read, processed and utilized in the same manner as any other serving Local Exchange Carrier's end office an Enhanced 9-1-1 telephone service network.
- C. The emergency service agency and/or county addressing agency serving the area may be involved to update the Master Street Address Guide (MSAG) and to determine the best method in which emergency calls from Windstream 9-1-1 PS/ALI Service locations will be handled. The MSAG may require modifications to accept any new PBX Customer address locations, street names and community names.
- D. The following specifications must be met when provisioning Windstream 9-1-1 PS/ALI service:
  - (1) Subscribers to Windstream 9-1-1 PS/ALI service must meet all company technical specifications.
  - (2) The PBX switch must be able to transmit ANI using multi-frequency signaling (except when PRI or BRI service is used). This may require making additions to, or modifications of, the existing PBX switch that will make it compatible with the county's E9-1-1 telephone service network.

(N)

Vice President  
4001 Rodney Parham Road  
Little Rock, AR 72212

**N11 SERVICE**

**I. 911 Private Switch/Automatic Location Identification (PS/ALI) Service**

(N)

Regulations (Continued)

- (3) The PBX switch owner/operator must supply Windstream with the initial telephone number and address data as well as timely periodic updates of any changes to the initial information.
  - (4) The PBX switch must employ Direct Inward Dial (DID) numbers that correspond to all of their PBX station numbers.
  - (5) It will be the responsibility of the vendor or PBX operator to maintain the data pertaining to each PBX station user operating under such systems.
- E. The PBX switch owner/operator must install a minimum of two (2) private E9-1-1 local channels (except for PRI and BRI) with the following specifications:
- (1) This voice grade local channel provides for a communications path between the demarcation point at the PBX customer premises and the E9-1-1 SRU tandem office serving the count where the main PBX system is physically located.
  - (2) The PBX switch owner/operator is responsible for determining that their terminal equipment is compatible with this local channel.
  - (3) Supervision on this Windstream 9-1-1 PS/ALI service local channel will be loop reverse battery. The battery source is located in the E9-1-1 SRU tandem office and will be a nominal -48VDC (-42.75VDC to -56.5 VDC).
  - (4) The PBX will signal an off hook (or seizure) by providing a loop closure across tip (+) and ring (-) with a maximum resistance of 670 ohms. The E9-1-1 SRU tandem office will instruct the PBX to forward the calling station's number (ANI) information by a battery reversal wink start signal.
  - (5) Additional regulations may be applicable as described in Windstream's Private Line Services Tariff.
- F. Service charges as specified elsewhere in this Tariff, are applicable.
- G. General Regulations as specified elsewhere in this Tariff will also apply to this service offering.
- H. This service is offered solely as an aid in handling emergency 9-1-1 assistance calls in connection with fire, police and other emergencies and does not create any relationship or obligation, direct or indirect, to any person other than the PBX customer contracting for Windstream 9-1-1 PS/ALI service. The Provision of Windstream 9-1-1 PS/ALI service by Windstream shall not be interpreted, construed, or regarded either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the PBX customer.

(N)





**N11 SERVICE**

**I. 911 Private Switch/Automatic Location Identification (PS/ALI) Service**

(N)

Regulations (Continued)

- I. The rates charged for Windstream 9-1-1 PS/ALI service do not contemplate the constant monitoring or inspection of facilities to discover errors, defects and malfunctions in the service, nor does Windstream undertake such responsibility. The PBX customer shall make such operational tests as, in the judgement the PBX customer, are required to determine whether the service is functioning properly for its use. The PBX customer shall promptly notify Windstream in the event that the service is not functioning properly.
- J. Windstream's entire liability to any person for the interruption or failure of Windstream 9-1-1 PS/ALI service shall be limited to the terms set forth in this Section and other Sections of this Tariff. Windstream shall neither be liable for damages resulting from or in connection with its provision of Windstream 9-1-1 PS/ALI service to any customer subscribing to Windstream 9-1-1 PS/ALI service or any person accessing, or using Windstream 9-1-1 PS/ALI service and nor shall Windstream be liable for its provision of any telephone number, address, or name to any entity providing 9-1-1 service or to a public safety answering point, unless Windstream acted with malicious purpose or in the manner exhibiting wanton and willful disregard of safety or property in providing such services.
- K. Each customer agrees to release, indemnify, defend and hold harmless Windstream from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the PBX customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the PBX customer or others, or for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of Windstream 9-1-1 PS/ALI service features and the equipment associated therewith, or by any services which are or may be furnished by Windstream in connection therewith, including but not limited to the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 9-1-1 services using Windstream 9-1-1 PS/ALI services hereunder, and which arise out of the negligence or other wrongful act of Windstream, the PBX customer, its user agencies or municipalities or employees or agents of any one of them.
- L. When an order for Windstream 9-1-1 PS/ALI service and facilities or requests for additions, rearrangements, relocations or modifications or service and equipment are canceled in whole or in part, the PBX customer may be required to reimburse Windstream for all expenses incurred in handling the requests before notice of cancellation is received. Such charges are not to exceed the charges that would apply if the work involved in complying with the request had been completed.

(N)

ISSUED: September 21, 2007

EFFECTIVE: October 2, 2007

Vice President  
4001 Rodney Parham Road  
Little Rock, AR 72212

**N11 SERVICE**

**I. 911 Private Switch/Automatic Location Identification (PS/ALI) Service**

(N)

Regulations (Continued)

- M. When the use of service or facilities furnished by Windstream is interrupted due to any cause other than the negligence or willful act of the subscriber or the failure of the facilities provided by the subscriber, a pro rata adjustment of the fixed monthly charges involved will be allowed. In the event of any interruption of the service, Windstream shall not be liable to any person, or other entity for any loss or damage in an amount greater than an amount equal to the pro rata allowance of the tariff rate for the service or facilities provided to the PBX customer for the time such interruption continues, after notice to Windstream. No allowance shall be made if the interruption is due to the negligence or willful act of the PBX customer of the service.

Payment Schedules

A. General

Windstream 9-1-1 PS/ALI Service is offered for a 60-month contract period at the rates and charges indicated in this sub-section.

Windstream 9-1-1 PS/ALI Service disconnected prior to 60 months will be subject to cancellation charges.

B. Transfer of Contract

Service may be transferred to a new subscriber at the same location upon prior written concurrence by the new subscriber as specified elsewhere in this tariff.

C. Deferred Payment

Nonrecurring charges may be deferred or installment billed as specified elsewhere in this tariff.

D. Prepayment

Recurring charges may be prepaid as specified elsewhere in this tariff.

E. Cancellation Charges

Cancellation charges will be applied where service is removed prior to the expiration of the 60-month contract period.

(N)

**N11 SERVICE**

**I. 911 Private Switch/Automatic Location Identification (PS/ALI) Service**

**(N)**

Payment Schedules (Continued)

F. Moves of Service

When the PBX owner/operator moves Windstream 9-1-1 PS/ALI Service:

- (1) Cancellation charges do not apply.
- (2) 60-month rates in effect will continue uninterrupted.
- (3) Windstream 9-1-1 PS/ALI Service nonrecurring charges do not apply.
- (4) Windstream 9-1-1 PS/ALI Service local channel charges apply as appropriate.

Rates and Charges <sup>(1)</sup>

A. Windstream 9-1-1 PS/ALI Service

(1) Installation Charge

(a) Per Customer

Non-recurring Charge

1. Up to 1,000 station records, per customer	\$4,000.00
2. 1,001 to 2000 station records, per customer	\$4,750.00
3. 2,001 to 4,000 station records, per customer	\$5,250.00
4. 4,001 or more station records, per customer	\$5,750.00

(2) 60 Month Contract Period - Monthly Charges

(a) Per 1,000 PBX station (ALI) records

Recurring Monthly Charge

1. Up to 1,000 station records	\$150.00 + \$15.00 per 100 records
2. 1001 to 2000 station records	\$150.00 + \$12.00 per 100 records
3. 2,001 to 4,000 station records	\$150.00 + \$10.00 per 100 records
4. 4,001 or more station records	\$150.00 + \$ 8.00 per 100 records

B. Cancellation Charges

Customers who request disconnection of the Windstream 9-1-1 PS/ALI Service prior to the expiration of the 60-month contract period will be charged an applicable cancellation charge as determined below.

The applicable charge will be \$50.00 for each month remaining on the contract at the time of disconnection.

(1) The rates for E-911 service are governed by 86-911-TP-COI and do not fall under a Tier designation.

**(N)**

NETWORK SERVICES

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NETWORK SERVICES

A. GENERAL

This tariff section contains regulations, rates and charges applicable to the provision of certain functional network capabilities. These network capabilities are provided by Windstream Communications Southwest., hereinafter referred to as the Telephone Company.

Services in this section of the tariff:

are furnished only in central office areas where facilities and equipment are available, as determined by the Telephone Company.

cannot be utilized in conjunction with the provisioning of interexchange access.

B. DEFINITIONS AND SERVICE DESCRIPTIONS

Customer

The term "Customer(s)" denotes any individual, partnership, association, joint stock company, trust corporation, or governmental entity or any other entity which subscribes to the services offered under this section of the tariff.

Customer Bill Option

An ordering and billing option that allows a customer, on behalf of that customer's end user (client), to order and pay for the provisioning and monthly recurring charges of only those services necessary to establish a call forwarding service or a forwarded call information service. Should an end user dispute authorization for the exercise of this option in conjunction with his/her service, the customer will be held liable for orders involving end users for whom no agency agreement exists.

Customer Controllable Ringing

A feature which provides the customer with the ability to adjust the number of ring cycles that are used prior to forwarding an incoming call in a "no answer" condition. To set the number of rings desired (1 to 9) before a call is forwarded, the customer will dial a special access code and input the appropriate digit to designate the number of ring cycles desired.

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NETWORK SERVICES

B. DEFINITIONS AND SERVICE DESCRIPTIONS (Continued)

WINDSTREAM Data Link Service

The facility that connects the customer's location to the Telephone Company's central office. This facility provides the capability of delivering to the customer information such as the called number, the call forwarded number, and the condition of the call being forwarded by each central office serving area in which the customer wishes to offer the services. (Requires subscription to Forwarded Call Information - Intraoffice.) Delivery of calling number identification shall be blocked as described below under definition and service description of Forwarded Call Information Intraoffice.

End User

The term "end user" denotes any individual, partnership, association, joint-stock company, trust corporation, or governmental entity or any other entity which subscribes to the services offered by the customer utilizing those services provided under this section of the tariff.

Enhanced Call Transfer

Enhanced Call Transfer allows the user of a 2-way trunk with DID to transfer any incoming call to another line or trunk outside of the system and then to leave the connection without disconnecting the call. Enhanced Call Transfer is available to customers who have existing facilities and do not require any additional equipment for connectivity.

Forwarded Call Information - Intraoffice

A feature which provides to the customer the customer's end user line number, the customer's network service number to which redirected calls are forwarded, and the reason calls were forwarded or placed. This feature requires subscription to WINDSTREAM Data Link Service. The reasons for forwarding information may include when a client's line is:

- busy;
- not answered;
- either busy or not answered; or
- used to call the customer directly.

NETWORK SERVICES

B. DEFINITIONS AND SERVICE DESCRIPTIONS (Continued)

Forwarded Call Information - Intraoffice (Continued)

The Telephone Company shall block the delivery of a calling party's telephone number and all calling number identification from any customer ordering Forwarded Call Information - Intraoffice and WINDSTREAM Data Link Service. Only calls which are not forwarded (i.e., calls to the customer from the customer's client to retrieve messages) and calls within that client's business group will be delivered to the customer ordering these network services.

Message Waiting Indication - Audible

A feature which provides the customer with the ability to send an alerting signal in the form of an audible stutter dial tone to its end user line. This alerting signal may be used by the customer to inform its end user that information is waiting. This feature requires subscription to WINDSTREAM Data Link Service.

Message Waiting Indication - Audible Ring Burst

A feature that provides ringing at a special cadence to signal the customer that a message is waiting. The telephone company will program specific intervals at which the ringing reminder will be repeated.

Message Waiting Indication - Visual

This service provides the Enhanced Service Provider (or customer) with the ability to send a signal to the end-user's CPE which activates a light. This light indicates to the end-user that a message(s) is waiting.

Queuing

A feature which provides customers subscribing to PBX Automatic Trunks or WINDSTREAM Centrex Service lines arranged in a multiline hunt group the capability to place inbound calls in an idle condition until facilities to answer the call are available. Inbound calls made to a multiline hunt group equipped with this feature will complete immediately if there is an idle terminal in the hunt group. However, if all terminals in the hunt group are busy, the inbound call is placed on hold and waits its turn to be served.

NETWORK SERVICES

C. REGULATIONS AND CONDITIONS

User Transfer

A feature which provides the ability to temporarily hold an established call, originate another call to a third party, and then redirect the first call to the third party. When a call has been transferred, the original line/trunk is cleared to place or receive another call.

Undertaking of the Telephone Company

The limitation of the Telephone Company's liability is set forth in Section 5 of this tariff.

The Telephone Company may disconnect the customer's service for failure to comply with any provision(s) of this tariff or any tariff of the Telephone Company.

The Network Services billed to the customer on behalf of the end user can only be accepted if the end user line is specified and available for provisioning.

If the Telephone Company finds the provision of Network Services as outlined herein, is adversely affecting or would adversely affect the Telephone Company's ability to provide, complete, or maintain the level of or quality of its other services to its exchange telephone customers, the Telephone Company may refuse to provide or may discontinue providing such services.

Late payment charges as defined in Section 2 of this tariff will apply to all services contained in this section.

Network Services, as outlined herein, will not be provided in connection with Coin Line Service, Private Pay Telephone Service, or Party Line Service.

Charges for calls between the originating location and the call forwarded equipped line are applicable in accordance with regularly filed tariffs for dial station, operator station, or person toll.

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NETWORK SERVICES

C. REGULATIONS AND CONDITIONS (Continued)

Customer Obligations

Customer services as outlined herein and the promotion and provision thereof must comply with all applicable federal, state, and local laws, rules, and regulations.

The customer shall indemnify, defend, protect, and save harmless the Telephone Company against any and all losses, claims, demands, suits, causes of action, damages, costs, or liability in law or in equity of every kind and nature whatsoever, including attorney's fees, arising directly or indirectly from the service or in connection therewith, including but not limited to any loss, damage, expense, or liability resulting from any infringement or claim or infringement of any patents, trademarks, or copyright, or resulting from any claim of libel or slander.

The customer is responsible for all provisioning charges and monthly recurring rates for the network services including those situations in which the customer's end user and/or the Telephone Company have temporarily suspended or disconnected that end user's service.

The customer has exclusive responsibility and control over the content, quality, and characteristics of services or conversations conducted over the customer's equipment. The Telephone Company assumes no liability for the quality, defects in, or content of those services. The customer shall exclude from its services any matter, the dissemination of which is prohibited by law, or by rules, regulations, or order of any governmental agency.

The customer shall not publish or use any advertising, sales promotion material, or other publicity relating to the subject matter of their services wherein the Telephone Company's name or language, signs, markings, or symbols are used, from which the connection of the Telephone Company's name therewith may be, in the Telephone Company's judgment, reasonably inferred or implied without the prior written approval of the Telephone Company.

The customer is financially responsible for all facilities required to connect the customer's equipment to the Telephone Company's serving wire center, in accordance with all applicable rates and charges under the Telephone Company's tariffs.

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NETWORK SERVICES

C. REGULATIONS AND CONDITIONS (Continued)

Customer Obligations (Continued)

The customer's premises equipment shall be interconnected in accordance with the regulations as set forth in Section 2 of this tariff. If the customer violates this requirement, the Telephone Company may disconnect the customer's services.

Customers subscribing to the services outlined in this section of the tariff, are required to subscribe to Automatic Trunk facilities or WINDSTREAM Centrex Service lines capable of supporting the Network Service(s) being offered. Also, they may be required to subscribe to as many additional Automatic Trunk or WINDSTREAM Centrex Service lines as, in the judgment of the Telephone Company, are required to adequately handle calls without impairing service to others.

The customer is responsible for disconnecting Network Services ordered on behalf of its end user(s), including those situations where the customer's end user(s) no longer has service with the Telephone Company.

The customer is responsible for the payment of applicable charges for each forwarded call completed in conjunction with User Transfer Service.

Billing and Remittance

The Telephone Company will not make adjustments resulting from poor transmission quality caused by the customer's equipment.

The customer's services may be discontinued pursuant to the procedures set forth in Section 2 of this tariff for failure to make full payment for the Telephone Company's services provided under this tariff.

Rate and Charge Regulations

The Customer Bill Option as defined on Sheet No. 33 of this section of the tariff may only be exercised by a customer who is planning to utilize the services found in this section of the tariff to offer their services.

The Automatic Trunk lines utilized to provide network services will be billed at the rates shown in Section 4 of this tariff.

The WINDSTREAM Centrex Service lines utilized to provide network services will be billed at the rates shown in the WINDSTREAM Centrex Service tariff (Section 11).

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NETWORK SERVICES

D. RATES AND CHARGES

	<u>Nonrecurring Charges(l)</u>	<u>Monthly Rate</u>
Message Waiting Indication-Audible Per End User Line Arranged (Requires subscription to WINDSTREAM Data Link Service)	\$0.00	See Section 101
Forwarded Call Information Intraoffice (Requires subscription to WINDSTREAM Data Link Service) Per End User Line Arranged		See Section 101
Three Service Package (Fixed Call Forwarding Busy/No Answer, Message Waiting Indication, Forwarded Call Information) (Requires subscription to WINDSTREAM Data Link Service) Per End User Line Arranged		See Section 101
WINDSTREAM Data Link Service (Requires subscription to Forwarded Call Information) Per WINDSTREAM Data Link Service Arranged (Billing GSEC-ESPLINKNRC)	See Section 101	See Section 101
Fixed Call Forwarding - permanently activated	\$0.00	See Note 2
Queuing Per Line or Trunk Arranged		See Section 101
User Transfer Per Line or Trunk Arranged		See Section 101

- I. Other appropriate service charges as defined in Section 5 of the General Exchange Tariff also apply.
2. Monthly rates and charges for Custom Calling Services available as Network Services and Provisioned in Section 6, Sheets 8 and 9 of this Tariff.

	<u>Monthly Rate</u>
Fixed Call Forwarding/Busy	See Section 101
Fixed Call Forwarding/No Answer	See Section 101
Fixed Call Forwarding/All Calls	See Section 101

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D. RATES AND CHARGES (Continued)

	<u>Nonrecurring Charges(l)</u>	<u>Monthly Rate</u>
Message Waiting Indication - Audible Ring Burst	\$0.00	See Section 101
Message Waiting Indication - Visual		
Per residence line		See Section 101
Per business telephone number		See Section 101
Customer Controllable Ringing	\$0.00	See Section 101
Five Service Package (Fixed Call Forwarding Busy/No Answer, Message Waiting Indication-Audible Forwarded Call Information-Intraoffice Message Waiting Indication-Audible Ring Burst, Customer Controllable Ringing) (Requires subscription to WINDSTREAM Data Link Service)	\$0.00	See Section 101
Enhanced Call Transfer		
1) per customer	See Section 101	See Section 101
2) per trunk	\$0.00	See Section 101

1. Other appropriate service charges as defined in Section 5 of the General Exchange Tariff also apply.

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NETWORK SERVICES

E. FRAME RELAY SERVICE

1. Service Description

Frame Relay Service (FRS) is a "fast packet" network service that permits the transmission of data at speeds from 56/64 Kbps to 45 Mbps using Permanent Virtual Circuits (PVCs). Clear channel capability will be provided upon request and where deemed applicable by Windstream.

PVCs are logical circuits that define a specific path for data sent by the customer to another location. These circuits are virtual because they are established in software tables and do not tie up capacity when not in use. This also allows multiple PVCs to be defined over a single access line, thereby providing a single access line the capability to transmit data to multiple destinations.

In operation of Frame Relay Service, customer premises equipment, such as routers, encapsulate arriving data into variable length frames. These frames contain information identifying which PVC in the network should be used to forward the frame to the proper destination. The customer premises equipment then sends the frame into the Frame Relay network. The Frame Relay switch reads identifying information and routes the frame to the proper destination based on a pre-established PVC.

The statistical multiplexing Frame Relay switches are able to provide shared network resources to end users of this service.

Frame Relay Service conforms to ITU-T Telecommunication Standardization Bureau of the International Telecommunication Union, formerly Consultative Committee for International Telegraph and Telephone (CCITT) and American National Standards Institute (ANSI) standards.

Frame Relay Service will be offered in the following exchanges:

Abiquiu	Jal	Capitan
Carlsbad	Loving	Elephant Butte
Chama	Lovington	Hillsboro
Chimayo	Ojo Caliente	Ruidoso
Dixon	Tierra Amarilla	Ruidoso Downs
Dulce	Truchas	Ruidoso White Mountain
El Rito	Vallecitos	Truth or Consequences
Espanola	Velarde	
Eunice	Alto	
Hobbs	Caballo Reservoir	

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NETWORK SERVICES

E. FRAME RELAY SERVICE (Continued)

2. Service Provisioning

Frame Relay is a transport service that facilitates the exchange of variable length information units (frames) between end user connections by way of assigned virtual connections. Each frame is passed to the Frame Relay network with an address that specifies the virtual connection.

Variable frame length capability is useful in communications between asynchronous Local Area Networks (LANs) and for transport of synchronous data traffic. Frame Relay is capable of handling the requirements of bursty data sources because of the ability of the service to allocate additional bandwidth when not in use by other sources.

Frame Relay is provided to the customer in the form of the Frame Relay User-to-Network Interface (UNI) Port with Access Line, Frame Relay UNI Port Only, Frame Relay Network-to-Network (NNI) Private Port Only, Frame Relay Network-to-Network (NNI) Public Access based on Committed Information Rate (CIR) and CIR-based Permanent Virtual Circuits. The Frame Relay Access Line forms the component which provides the customer access to the customer's serving wire center and interoffice transport from the customer's serving wire center to the Frame Relay Switch. The Frame Relay Access line is provided for use only with Frame Relay Service and where pre-established by the Telephone Company. The Frame Relay UNI and NNI Port Only is provided for digital special access line connections to the network supporting Frame Relay Service. Digital special access lines are available from Section 5 of the New Mexico Facilities For State Access Tariff.

PVCs are provisioned on either 56/64 Kbps, 128 Kbps, 256 Kbps, 384 Kbps, DS1 or DS3 ports, depending upon the customer's networking requirements. The actual throughput of aggregated PVC bandwidths in use at the same time on the same port cannot exceed the port speed. Since all PVCs need not be in use at the same time, it is possible for the total bandwidth of all CIR-PVCs associated with one Frame Relay Access Line to exceed the bandwidth of that Frame Relay Access Line. This relationship is referred to as over-subscription and when this occurs, there can be no guarantee that the bandwidth defined for that PVC will be available at any point in time.

No PVC can have a Committed Information Rate (CIR) greater than the lower of the two port speeds connected by PVC segments.

NETWORK SERVICES

E. FRAME RELAY SERVICE (Continued)

2. Service Provisioning (Continued)

A PVC must be associated with at least one Frame Relay Port. A Frame Relay Port can be associated with multiple PVCs.

A customer subscribing to a FRS port or port with access line will be referred to as the Controller of the Frame Relay Port. A customer may request data transmission capability to another customer. Both customers must have a Frame Relay Access Line and Frame Relay Port. The Controller of each Frame Relay Access Line must have written permission from the Controller(s) of each of the Frame Relay Access Lines to which a PVC is requested.

The Frame Relay Port and PVC may be ordered and billed independently and can have different customers as Controllers.

The Telephone Company does not undertake to originate data, but offers the use of its service components, where available, to customers for the purpose of transporting customer-originated data.

Frame Relay Service is available where facilities and conditions permit.

Occasionally, in order to perform software updates and other maintenance, it may be necessary to take Frame Relay out of service, during Company designated maintenance hours between 12:01 am - 6:00 am. In these cases, all attempts will be made to notify the customer in advance, as to the time and duration of these outages. The Company reserves the right to temporarily interrupt Frame Relay Service at other times in emergency situations.

The Committed Information Rate (CIR) and Maximum Burst Size are traffic management parameters that allow the customer to fine tune implementation of Frame Relay Service.



NETWORK SERVICES

E. FRAME RELAY SERVICE (Continued)

3. Obligations of the Telephone Company

In addition to the general conditions described in Section 2, when a customer orders a PVC which is relayed to other Local Exchange Carriers, Interexchange Carriers or other Frame Relay networks, the Telephone Company will provide assistance in establishing this PVC.

The Telephone Company has the service responsibility up to and including the network interface.

4. Obligations of the Customer

In addition to the general conditions described in Section 2:

- The customer's Frame Relay terminal equipment has the responsibility for re-transmitting frames which are discarded due to errors or network congestion.
- The customer, upon request, shall furnish such information as may be required to permit the Telephone Company to design and maintain the Frame Relay Service it offers and to assure that the service arrangement is in compliance with the regulations contained herein.
- It shall be the responsibility of the customer to ensure the continuing compatibility of the customer-provided equipment (CPE) that is used in conjunction with the Frame Relay Service. The CPE shall be in compliance with FCC rules and regulations.
- The customer shall be responsible for obtaining permission for the Telephone Company's agents or employees to enter the premises of the customer or its users at any reasonable hour for the purpose of installing, inspecting, repairing, or, upon termination of the service, removing the service components of the Telephone Company.

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NETWORK SERVICES

E. FRAME RELAY SERVICE (Continued)

4. Obligations of the Customer (Continued)

At service subscription, the customer should specify the Committed Information Rate (CIR) and the maximum burst rate (Be+CIR) of each PVC ordered. CIR is the maximum information rate at which the customer's traffic will be admitted to the Frame Relay network without being designated eligible for discard. A default of fifty (50) percent of the smallest port size will be assigned as the CIR should the information not be provided. One-hundred percent CIR will be allowed when conditions and infrastructure permit. The burst rate will be defaulted to equal CIR (i.e., Be = 0).

Error correction is the responsibility of the customer's Frame Relay terminal equipment. When the FRS network is congested, customer data that exceeds the CIR ordered at service subscription may be discarded. The FRS nodes will discard frames with errors.

5. Rate Regulations

a. Minimum Period

The minimum period for Frame Relay Service is one month, except when provided under a Optional Payment Plan (OPP) arrangement. The regulations applicable to Frame Relay Service provided under an OPP arrangement are specified under E.5.d. CIR based PVCs and Public NNI Access are not offered under an OPP.

When CIR-PVCs are added to existing Frame Relay Service, the minimum period for the added CIR-PVCs is one month.

b. Rate Elements

(1) Frame Relay UNI Port and Access Line

A nonrecurring charge and a monthly rate, based on the speed of the port connection (i.e., 56/64 Kbps, 128 Kbps, 256 Kbps, 384 Kbps or DS1), apply per port for each physical connection to the network supporting Frame Relay Service. Each port can accommodate multiple PVCs.

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E. FRAME RELAY SERVICE (Continued)

5. Rate Regulations (Continued)

b. Rate Elements (Continued)

(2) Frame Relay UNI Port Only

The User-to-Network Interface (UNI) port provides for an end user to carrier connection. A nonrecurring charge and monthly rate, based on the speed of the port connection, apply per port for each Frame Relay Access Line or digital private line connection to the network supporting Frame Relay Service. The digital private line connection can be provided via a special access line and special transport to the nearest Telephone Company Frame Relay capable serving wire center, if applicable, offered in Section 5 of the New Mexico Facilities For State Access Tariff.

(3) Frame Relay Private NNI Port Only

The Private Network-to-Network Interface (NNI) port provides for connecting two networks together for Frame Relay Service, which is dedicated to one customer. A nonrecurring charge and monthly rate, based on the speed of the port connection, apply per port for each digital private line connection to the network supporting Frame Relay Service. The digital private line connection can be provided via a special access line and special transport, if applicable, offered in Section 5 of the New Mexico Facilities for State Access Tariff.

(4) Frame Relay Public NNI Access

The Public Network-to-Network (NNI) access connections are shared among several customers, whose data traffic traverse the link. The monthly rate is applied based on the CIR requested by the customer. Public NNI Access will be provisioned where facilities and conditions permit and where pre-established.

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NETWORK SERVICES

E. FRAME RELAY SERVICE (Continued)

5. Rate Regulations (Continued)

b. Rate Elements (Continued)

(5) Frame Relay CIR-PVC

A CIR-PVC must be purchased to connect two ports together. However, for CIR based PVCs and Public NNI access, the monthly rate is applied based on the CIR requested by the customer, and there is no nonrecurring charge.

Customers may purchase Express PVC-1 or Express PVC-2 to prioritize PVCs at a higher rate and in lieu of CIR-PVCs. Express PVC will help ensure maximum performance and satisfaction for applications such as voice over Frame Relay. The above CIR conditions apply to Express PVC.

(6) Subsequent Order Charge

When a customer orders additional PVCs or B(e), or changes PVC or B(e) assignments on a Frame Relay port after the initial port installation, the CIR-PVC Subsequent Order Charge shall apply per order.

(7) Maximum Burst Size B(e)

For port size of 256 Kbs or higher, a burst size monthly recurring charge may be applicable. B(e) is uncommitted data.

c. Rate Application

A customer may access Frame Relay Service via a Frame Relay Access Line or via Telephone Company provided digital access facilities offered under Section 5 of the New Mexico Facilities For State Access Tariff. If a customer utilizes a special access line to access FRS, the associated regulations, rates and charges for such facilities shall apply in addition to the rates and charges associated with the FRS rate elements. Special transport to the nearest Frame Relay capable switch will also be applicable, if a special access line is utilized.

A customer utilizing special access facilities to access FRS would incur the monthly rate and nonrecurring charge associated with the Frame Relay UNI or NNI Port Only charge set forth under E.6.a for standard arrangements. The UNI Port provides for a user to carrier connection; the NNI Port provides for a carrier to carrier connection.

NETWORK SERVICES

E. FRAME RELAY SERVICE (Continued)

5. Rate Regulations (Continued)

c. Rate Application (Continued)

The Frame Relay Access Line and PVC may be ordered and billed independently and can have different Controllers, as discussed under E.2. A request by one customer to discontinue a PVC does not result in the disconnection of the Frame Relay Access Line and Port. Only the Controller of a Frame Relay Access Line may authorize a disconnect of that line.

d. Optional Payment Plan (OPP)

(1) General

- (a) The terms and conditions specified herein are applicable to Frame Relay Service and are in addition to other regulations as specified in this tariff.
- (b) The Frame Relay UNI Port with Access Line, Frame Relay UNI Port Only and the Frame Relay Private NNI Port Only, rate elements are available under an OPP. Digital special access lines and additional features are available at their tariff rates and regulations.
- (c) Frame Relay OPP rates will not be greater than standard month-to-month Frame Relay rates, for the same rate elements.
- (d) Three year and five year OPP rates will be equal to or less than the one year OPP rates. Decreases to the one year OPP rates will flow through to the three year and five year OPP rates.
- (e) Payment periods of one year, three years, and five years are available to all customers at the applicable rates set forth in E.6.b regardless of when they subscribe to an OPP arrangement.
- (f) The customer must designate on the order the payment period for the OPP.

NETWORK SERVICES

E. FRAME RELAY SERVICE (Continued)

5. Rate Regulations (Continued)

d. Optional Payment Plan (OPP) (Continued)

(1) General (Continued)

- (g) Inside moves, will not incur termination liability charges.
- (h) Outside moves that will not result in a change of address and/or will not involve termination at a different building, will allow the customer to retain the same OPP payment period. Any other move will be treated as a disconnect of the service and termination liability charges will apply.

(2) Changes in Length of OPP Period

Prior to the completion of the selected OPP period, the customer may elect to convert to a new OPP period of the same or different length, subject to the following conditions:

- No credit toward the new payment period will be given for payments made under the original OPP arrangement.
- Nonrecurring charges will not be reapplied for existing service(s).
- If the new OPP period is shorter in length than the time remaining under the existing OPP, the change to the new OPP period constitutes a discontinuance of the existing OPP service and termination liability charges apply.

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E. FRAME RELAY SERVICE (Continued)

5. Rate Regulations (Continued)

d. Optional Payment Plan (OPP) (Continued)

(3) Renewal Options

- (a) At the expiration of an OPP period, the Telephone Company will automatically renew the service at the same OPP period unless the customer chooses to convert to a different OPP period, convert to month-to-month rates or discontinue service.
- (b) Conversion to a different OPP period will require the customer to submit a change order. Conversion to a different OPP period will be allowed without application of any nonrecurring or ordering charges.
- (c) Conversion to month-to-month rates will be treated as a disconnect of service and establishment of new service. However, if no other changes are ordered, no charge will apply.

(4) Notification of Discontinuance

An order for discontinuance of an OPP arrangement must be submitted in writing and received by the Telephone Company at least thirty (30) days prior to actual disconnect of service. Monthly charges will apply for a period of thirty (30) days from the date the Telephone Company receives disconnect notification or until the requested disconnect date, whichever period is longer.

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E. FRAME RELAY SERVICE (Continued)

5. Rate Regulations (Continued)

d. Optional Payment Plan (OPP) (Continued)

(5) Upgrade to Higher Speed Service

Customers may elect to upgrade service(s) to a higher speed during an OPP period, subject to the following conditions:

- Termination liability charges will not apply as long as the upgraded service remains connected at the same point of termination(s) and is provided by the Telephone Company.
- Nonrecurring charges will not apply to the upgraded Port or Port and Access wire.
- Nonrecurring charges will apply to all State Access facilities set forth in Section 5.6.4 of the New Mexico Facilities for State Access Tariff.

(6) Termination Liability

When an OPP arrangement is discontinued prior to the end of the period, termination liability charges, as set forth below, will apply based on the remainder of the OPP period in effect at the time of disconnect.

Termination charges for Frame Relay Service (Port Only or Port Access) will also be applicable if the minimal amount defined in the contract is not retained. Charges are set forth below with the penalty assessed for each service that falls below the minimum number.

- One Year OPP - 50% of any remaining portion of the first year's recurring charges for the in-service quantity.

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NETWORK SERVICES

E. FRAME RELAY SERVICE (Continued)

5. Rate Regulations (Continued)

d. Optional Payment Plan (OPP) (Continued)

(6) Termination Liability (Continued)

- Three Year OPP - 50% of any remaining portion of the first year's recurring charges. In addition, for any remaining portion of the second and third years, the customer will be liable for 10% of the total monthly recurring charges in that time period for the in-service quantity.
- Five Year OPP - 50% of any remaining portion of the first year's recurring charges. In addition, for any remaining portion of the second through fifth years, the customer will be liable for 20% of the total monthly recurring charges in that time period for the in-service quantity.

(7) Termination Without Liability

During an OPP period, should the currently effective rate for a customer's service increase, the customer may, at his/her option, terminate the OPP arrangement without penalty or liability.

(8) Credit of Termination Liability

Credit of termination liability charges for Frame Relay services may be applicable in the case of reestablishment of similar Frame Relay service of equal to or higher speeds within six months of termination for the same length of the OPP. The amount of credit will be one-sixth of the penalty times the number of months service is reestablished until the sixth month.

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E. FRAME RELAY SERVICE (Continued)

6. Rates and Charges

a. Standard Arrangements

(1) Frame Relay UNI Port and Access Line, each

		<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
(a)	56/64 Kbps	See Section 101	See Section 101
(b)	128 Kbps	See Section 101	See Section 101
(c)	256 Kbps	See Section 101	See Section 101
(d)	384 Kbps	See Section 101	See Section 101
(e)	DS1 Facility	See Section 101	See Section 101

(2) Frame Relay UNI Port Only, each\*

(a)	56/64 Kbps	See Section 101	See Section 101
(b)	128 Kbps	See Section 101	See Section 101
(c)	256 Kbps	See Section 101	See Section 101
(d)	384 Kbps	See Section 101	See Section 101
(e)	DS1 Facility	See Section 101	See Section 101
(f)	DS3 Facility	See Section 101	See Section 101

(3) Frame Relay Private NNI Port Only, each\*

(a)	56/64 Kbps	See Section 101	See Section 101
(b)	128 Kbps	See Section 101	See Section 101
(c)	256 Kbps	See Section 101	See Section 101
(d)	384 Kbps	See Section 101	See Section 101
(e)	DS1 Facility	See Section 101	See Section 101
(f)	DS3 Facility	See Section 101	See Section 101

\* Refer to Section 5 of the New Mexico Facilities For State Access Tariff for the appropriate rates for Special Access components.

NETWORK SERVICES

E. FRAME RELAY SERVICE (Continued)

6. Rates and Charges (Continued)

a. Standard Arrangements (Continued)

(4) Frame Relay Public NNI, based on CIR

		<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
(a)	1- 32 Kbps	See Section 101	See Section 101
(b)	33- 64 Kbps	See Section 101	See Section 101
(c)	65- 96 Kbps	See Section 101	See Section 101
(d)	97- 128 Kbps	See Section 101	See Section 101
(e)	129- 192 Kbps	See Section 101	See Section 101
(f)	193- 256 Kbps	See Section 101	See Section 101
(g)	257- 320 Kbps	See Section 101	See Section 101
(h)	321- 384 Kbps	See Section 101	See Section 101
(i)	385- 512 Kbps	See Section 101	See Section 101
(j)	513- 768 Kbps	See Section 101	See Section 101
(k)	769- 1,152 Kbps	See Section 101	See Section 101
(l)	1,153- 1,536 Kbps	See Section 101	See Section 101
(m)	1,537- 4,000 Kbps	See Section 101	See Section 101
(n)	4,001-10,000 Kbps	See Section 101	See Section 101
(o)	10,001-15,000 Kbps	See Section 101	See Section 101
(p)	15,001-20,000 Kbps	See Section 101	See Section 101
(q)	20,001-25,000 Kbps	See Section 101	See Section 101
(r)	25,001-30,000 Kbps	See Section 101	See Section 101
(s)	30,001-35,000 Kbps	See Section 101	See Section 101
(t)	35,001-40,000 Kbps	See Section 101	See Section 101
(u)	40,001-45,000 Kbps	See Section 101	See Section 101

NETWORK SERVICES

E. FRAME RELAY SERVICE (Continued)

6. Rates and Charges (Continued)

a. Standard Arrangements (Continued)

(5) Committed Information Rate (CIR)-based Permanent Virtual Circuits, each

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
(a) 1- 32 Kbps		See Section 101
(b) 33- 64 Kbps		See Section 101
(c) 65- 96 Kbps		See Section 101
(d) 97- 128 Kbps		See Section 101
(e) 129- 192 Kbps		See Section 101
(f) 193- 256 Kbps		See Section 101
(g) 257- 320 Kbps		See Section 101
(h) 321- 384 Kbps		See Section 101
(i) 385- 512 Kbps		See Section 101
(j) 513- 768 Kbps		See Section 101
(k) 769- 1,152 Kbps		See Section 101
(l) 1,153- 1,536 Kbps		See Section 101
(m) 1,537- 4,000 Kbps		See Section 101
(n) 4,001-10,000 Kbps		See Section 101
(o) 10,001-15,000 Kbps		See Section 101
(p) 15,001-20,000 Kbps		See Section 101
(q) 20,001-25,000 Kbps		See Section 101
(r) 25,001-30,000 Kbps		See Section 101
(s) 30,001-35,000 Kbps		See Section 101
(t) 35,001-40,000 Kbps		See Section 101
(u) 40,001-45,000 Kbps		See Section 101
(6) Burst Size B(e)		
250 Kbps		See Section 101
1 Mbps		See Section 101
(7) Subsequent Order Charge		
[CIR, B(e)]	See Section 101	

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NETWORK SERVICES

E. FRAME RELAY SERVICE (Continued)

6. Rates and Charges (Continued)

a. Standard Arrangements (Continued)

(5) Committed Information Rate (CIR)-based Permanent Virtual Circuits, each (Continued)

		<u>Nonrecurring Charge</u>	<u>Express PVC-1 Monthly Rate</u>	<u>Express PVC-2 Monthly Rate</u>
(a)	1- 32 Kbps	-	See Section 101	See Section 101
(b)	33- 64 Kbps	-	See Section 101	See Section 101
(c)	65- 96 Kbps	-	See Section 101	See Section 101
(d)	97- 128 Kbps	-	See Section 101	See Section 101
(e)	129- 192 Kbps	-	See Section 101	See Section 101
(f)	193- 256 Kbps	-	See Section 101	See Section 101
(g)	257- 320 Kbps	-	See Section 101	See Section 101
(h)	321- 384 Kbps	-	See Section 101	See Section 101
(i)	385- 512 Kbps	-	See Section 101	See Section 101
(j)	513- 768 Kbps	-	See Section 101	See Section 101
(k)	769- 1,152 Kbps	-	See Section 101	See Section 101
(l)	1,153- 1,536 Kbps	-	See Section 101	See Section 101
(m)	1,537- 4,000 Kbps	-	See Section 101	See Section 101
(n)	4,001-10,000 Kbps	-	See Section 101	See Section 101
(o)	10,001-15,000 Kbps	-	See Section 101	See Section 101
(p)	15,001-20,000 Kbps	-	See Section 101	See Section 101
(q)	20,001-25,000 Kbps	-	See Section 101	See Section 101
(r)	25,001-30,000 Kbps	-	See Section 101	See Section 101
(s)	30,001-35,000 Kbps	-	See Section 101	See Section 101
(t)	35,001-40,000 Kbps	-	See Section 101	See Section 101
(u)	40,001-45,000 Kbps	-	See Section 101	See Section 101

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NETWORK SERVICES

E. FRAME RELAY SERVICE (Continued)

6. Rates and Charges (Continued)

b. Optional Payment Plan (OPP)

(1) Frame Relay UNI Port and Access Line, each

	<u>Nonrecurring Charge</u>	<u>One Year Monthly Rate</u>
(a) 56/64 Kbps	See Section 101	See Section 101
(b) 128 Kbps	See Section 101	See Section 101
(c) 256 Kbps	See Section 101	See Section 101
(d) 384 Kbps	See Section 101	See Section 101
(e) DS1 Facility	See Section 101	See Section 101

(2) Frame Relay UNI Port Only, each\*

(a) 56/64 Kbps	See Section 101	See Section 101
(b) 128 Kbps	See Section 101	See Section 101
(c) 256 Kbps	See Section 101	See Section 101
(d) 384 Kbps	See Section 101	See Section 101
(e) DS1 Facility	See Section 101	See Section 101
(f) DS3 Facility	See Section 101	See Section 101

(3) Frame Relay Private NNI Port Only, each\*

(a) 56/64 Kbps	See Section 101	See Section 101
(b) 128 Kbps	See Section 101	See Section 101
(c) 256 Kbps	See Section 101	See Section 101
(d) 384 Kbps	See Section 101	See Section 101
(e) DS1 Facility	See Section 101	See Section 101
(f) DS3 Facility	See Section 101	See Section 101

\* Refer to Section 5 of the New Mexico Facilities For State Access Tariff for the appropriate rates for Special Access components.

NETWORK SERVICES

E. FRAME RELAY SERVICE (Continued)

6. Rates and Charges (Continued)

b. Optional Payment Plan (OPP) (Continued)

(1) Frame Relay UNI Port and Access Line, each (Continued)

	<u>Nonrecurring Charge</u>	<u>Three Year Monthly Rate</u>
(a) 56/64 Kbps	See Section 101	See Section 101
(b) 128 Kbps	See Section 101	See Section 101
(c) 256 Kbps	See Section 101	See Section 101
(d) 384 Kbps	See Section 101	See Section 101
(e) DS1 Facility	See Section 101	See Section 101

(2) Frame Relay UNI Port Only, each\* (Continued)

(a) 56/64 Kbps	See Section 101	See Section 101
(b) 128 Kbps	See Section 101	See Section 101
(c) 256 Kbps	See Section 101	See Section 101
(d) 384 Kbps	See Section 101	See Section 101
(e) DS1 Facility	See Section 101	See Section 101
(f) DS3 Facility	See Section 101	See Section 101

(3) Frame Relay Private NNI Port Only, each\* (Continued)

(a) 56/64 Kbps	See Section 101	See Section 101
(b) 128 Kbps	See Section 101	See Section 101
(c) 256 Kbps	See Section 101	See Section 101
(d) 384 Kbps	See Section 101	See Section 101
(e) DS1 Facility	See Section 101	See Section 101
(f) DS3 Facility	See Section 101	See Section 101

\* Refer to Section 5 of the New Mexico Facilities For State Access Tariff for the appropriate rates for Special Access components.

NETWORK SERVICES

E. FRAME RELAY SERVICE (Continued)

6. Rates and Charges (Continued)

b. Optional Payment Plan (OPP) (Continued)

(1) Frame Relay UNI Port and Access Line, each (Continued)

	<u>Nonrecurring Charge</u>	<u>Five Year Monthly Rate</u>
(a) 56/64 Kbps	See Section 101	See Section 101
(b) 128 Kbps	See Section 101	See Section 101
(c) 256 Kbps	See Section 101	See Section 101
(d) 384 Kbps	See Section 101	See Section 101
(e) DS1 Facility	See Section 101	See Section 101

(2) Frame Relay UNI Port Only, each\* (Continued)

(a) 56/64 Kbps	See Section 101	See Section 101
(b) 128 Kbps	See Section 101	See Section 101
(c) 256 Kbps	See Section 101	See Section 101
(d) 384 Kbps	See Section 101	See Section 101
(e) DS1 Facility	See Section 101	See Section 101
(f) DS3 Facility	See Section 101	See Section 101

(3) Frame Relay Private NNI Port Only, each\* (Continued)

(a) 56/64 Kbps	See Section 101	See Section 101
(b) 128 Kbps	See Section 101	See Section 101
(c) 256 Kbps	See Section 101	See Section 101
(d) 384 Kbps	See Section 101	See Section 101
(e) DS1 Facility	See Section 101	See Section 101
(f) DS3 Facility	See Section 101	See Section 101

\* Refer to Section 5 of the New Mexico Facilities For State Access Tariff for the appropriate rates for Special Access components.



NETWORK SERVICES

F. CYBERDS1 SERVICE

1. General

- a. CyberDS1 Service provides network dial tone service between a customer's premises and the local serving office on a channelized basis (DS0) over a single high-capacity (DS1) digital facility that terminates on the trunk side of the switch in the local serving office. CyberDS1 is available for data dialed access use.
- b. CyberDS1 is provided in capacity increments of 24 digital channels within a single DS1 (1.544 Mbps) signal.
- c. CyberDS1 provides a trunk side DS1 connection with 24 channels. CyberDS1 does not provide the function of analog to digital (or vice versa) conversions, and no service types can be specified on the DS1.
- d. CyberDS1 is comprised of a CyberDS1 Capacity component:
  - (1) The CyberDS1 Capacity will be at the rates and charges as specified in Section F.6 of this Section.
  - (2) CyberDS1 customers will have to select capacity in increments of 24 digital channels.
- e. Customers will be offered CyberDS1 on a month-to-month basis only.

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NETWORK SERVICES

F. CYBERDS1 SERVICE (Continued)

2. Digital Architecture

- a. CyberDS1 differs in provisioning method and numbering format from end-to-end services. These services will be available from the Company on a link basis rather than as an end-to-end service. This architecture is intended to promote more efficient connectivity of analog and digital networks.
- b. The time required to provision service is known as the service date interval. The service date interval for CyberDS1 and related network services connected to CyberDS1 will differ from the normal guidelines applicable to end-to-end services.
- c. CyberDS1 will be available on a digital basis at the network interface on a customer's premises. Both the Company and the customer have joint responsibilities to ensure the proper transmission of the provided services. Normal analog channel network interface specifications will be superseded by the electrical specifications on the 1.544 Mbps (DS1) channel which is actually terminated. Each digital channel provided will have an identity only as a "time slot" within a DS1 Channel. Compatible digital to analog conversion equipment must be provided by the customer to derive the desired analog services. Any Channel Service Units (CSUs) necessary for digital services are the responsibility of the customer.

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NETWORK SERVICES

F. CYBERDS1 SERVICE (Continued)

3. Definitions

Channel Service Unit (CSU). The term CSU denotes network channel terminating equipment provided by the customer to terminate digital channel facilities on a customer's or user's premises.

CyberDS1 Capacity. A DS1 signal between the customer premises and the central office. This digital link can be used to transport switched data services. CyberDS1 is available in increments of 24 digital channels.

DS0. The term DS0 denotes a channel service expressed in terms of its digitally encoded data bit rate in accordance with the North American hierarchy of digital signal levels. It is generally referred to as having a 64 Kbps transmission bit rate signal; however, customer transmitted bit rates are limited to 56 Kbps. The required format and interface specifications are stated in Section 7000 of the GTE Technical Interface Reference Manual.

DS1. The term DS1 denotes a channel service expressed in terms of its digitally encoded bit rate in accordance with the North American hierarchy of digital signal levels. It has a 1.544 Mbps transmission data rate and provides for the two-way simultaneous transmission of isochronous timed bit stream format. Unframed signal formats are not permitted or compatible with Company equipment. The required format and interface specifications are stated in Section 7000 of the GTE Technical Interface Reference Manual.

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NETWORK SERVICES

F. CYBERDS1 SERVICE (Continued)

4. Regulations

- a. CyberDS1 is furnished subject to the availability of facilities from digital central office equipment located in a central office building owned or leased by the Company. Clear Channel Capability (B8ZS) will be provided where available.
- b. CyberDS1 is available within an exchange where appropriate digital facilities are available as determined by the Company. Service inquiries will be necessary to determine availability. Special Assembly Charges as specified in Section 5 of this Tariff may be applicable.
- c. All CyberDS1 must be channelized in a single equipment location on a customer's premises. CyberDS1 cannot be split between premises, or multiple locations within a premise. Standard network interfaces, without Integrated Services Digital Network (ISDN) signaling and without any line type features, will be provided by the Company for analog and digital services consistent with existing practices.
- d. The technical specifications and standard network interface for DS1 and associated channelized services are stated in Section 7000 of the GTE Technical Interface Reference Manual.

5. Application of Rates

- a. The CyberDS1 Capacity rate is applicable to each CyberDS1.
- b. The CyberDS1 Capacity element provides for the network facility to the customer premises and the central office channelization.
- c. CyberDS1 Service is available on a month-to-month basis only.
- d. Transfer of service responsibility between customers is permitted subject to the rules and regulations as specified in Section 2 of this Tariff.
- e. Unless specified herein, rules and regulations contained elsewhere in this Tariff are also applicable to CyberDS1 Service.

NETWORK SERVICES

F. CYBERDS1 SERVICE (Continued)

6. Rates and Charges

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
CyberDS1 Capacity, each	See Section 101	See Section 101
DS1 Switching (only)	See Section 101 (1)	

(1) The monthly recurring rate for DS1 Switching is only used in conjunction with loops containing greater than DS1 bandwidth (DS3 or OC3)

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NETWORK SERVICES

G. FRACTIONAL T1 SERVICE

1. General

Fractional T1 (FT1) Service provides a DS1 interface for use in providing simultaneous two-way transmission of isochronous bipolar serial data signals in groupings of 2, 4, or 6 channels of 56 or 64 Kilobits per second (Kbps). FT1 service at a rate of 64 Kbps will be provided only where clear channel capability is available in the network. FT1 channels are contiguous within the network and can be used to create a wideband circuit using customer-provided equipment.

2. Definitions

Binary

Relating to a numbering system that has two values or states possible for a particular condition.

Bipolar

A method of transmission of digital services. The signal carrying the binary value alternates between positive and negative.

DS1 (Digital Signal Level 1)

The hierarchial term denotes a channel service that allows up to 1.544 Megabits per second (Mbps) of information to be sent from one point to another over a single transmission path. This service provides for the two-way simultaneous transmission of isochronous timed, Bipolar Return-to-Zero (BPRZ) bit stream format. Unframed signal formats are not permitted or compatible with Company equipment. The required format and interface specifications are stated in Section 7000 of the GTE Technical Interface Reference Manual. (Contact GTE Telephone Operations Standardization Management, P. O. Box 152092, Irving, TX 75015-2092.)

Isochronous

Pertains to the timing in the digital transmission of data in which two or more sequential signals have a uniform timing relationship.

NETWORK SERVICES

G. FRACTIONAL T1 SERVICE (Continued)

3. Regulations

a. Shared use of Fractional T1 and FiberConnect is not available.

b. Fractional T1 Local Loop

A Fractional T1 Local Loop provides the transmission facilities between a customer designated location (CDL) and the serving wire center.

c. Fractional T1 Transport

Fractional T1 (FT1) Transport provides for transmission facilities between two serving wire centers, between a serving wire center and a Telephone Company designated digital hub, or between digital hubs. The serving wire centers may be located in the same exchange area, as in a multi-office metropolitan exchange, or may be located in different exchange areas. The monthly rate is applied per airline mile. Fractional miles are rounded up to the next whole mile. The airline mileage is determined using the V & H method as set forth in the National Exchange Carrier Association (NECA) Tariff FCC No. 4.

Fractional T1 Transport must be ordered in the same grouping as the associated FT1 Local Loop.

d. Fractional T1 Transport Termination

Fractional T1 Transport Termination provides the equipment and arrangements necessary to terminate the FT1 Transport facility at a serving wire center. One FT1 Transport Termination charge applies for each end of a FT1 Transport facility.

FT1 Transport Termination must be ordered in the same grouping as the associated FT1 Local Loop.

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NETWORK SERVICES

G. FRACTIONAL T1 SERVICE (Continued)

3. Regulations (Continued)

e. Optional Payment Plan

The customer may elect to participate in an Optional Payment Plan (OPP) arrangement for Fractional T1 (FT1) service. The OPP allows the customer to order FT1 service over a 12-month, 36-month, or 60-month payment period. Only the FT1 Local Loop rate element is available under an OPP. All other associated rate elements are available at the standard month-to-month rates.

A customer may change from DS1 OPP service to an FT1 OPP service subject to the following rate applications. Also, a customer may change the number of channels of a 56 Kbps or 64 Kbps service to another higher value (2, 4 or 6), subject to the following rate applications:

- The changed service will be subject to all appropriate nonrecurring charges.
- Termination liability charges will not apply as long as the changed service remains connected at the same point of termination.

1) Changes in Length of OPP Period

Prior to the completion of the selected OPP period, the customer may elect to convert to a new OPP period of the same or different length, subject to the following conditions:

- No credit toward the new payment period will be given for payments made under the original OPP arrangement.
- Nonrecurring charges will not be reapplied for existing service.
- If the new OPP period is shorter in length than the time remaining under the existing OPP, the change to the new OPP period constitutes a disconnect of the existing OPP service and termination liability charges apply.

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NETWORK SERVICES

G. FRACTIONAL T1 SERVICE (Continued)

3. Regulations (Continued)

e. Optional Payment Plan (Continued)

2) Renewal Options

At the expiration of an OPP period, the Telephone Company will automatically renew the service at the same OPP period unless the customer chooses to convert to a different OPP period, convert to month-to-month rates or discontinue service.

Conversion to a different OPP period will be allowed without application of any nonrecurring or service ordering charges.

Conversion to month-to-month rates will be treated as a change in service. If no other changes are ordered, only the Subsequent Service Order Charge as found in Section 5 of this tariff will apply.

3) Early Termination Liability

When the FT1 service is disconnected prior to the end of the period, termination liability charges will apply based on the remainder of the OPP period in effect at the time of disconnect as follows:

12-Month OPP

50% of any remaining portion of the first year's recurring charges.

36-Month OPP

50% of any remaining portion of the first year's recurring charges. In addition, for any remaining portion of the second and third years, the customer will be liable for 10% of the total monthly recurring charges in that time period.

NETWORK SERVICES

G. FRACTIONAL T1 SERVICE (Continued)

3. Regulations (Continued)

e. Optional Payment Plan (Continued)

3) Early Termination Liability (Continued)

60-Month OPP

50% of any remaining portion of the first year's recurring charges. In addition, for any remaining portion of the second through fifth years, the customer will be liable for 20% of the total monthly recurring charges in that time period.

4) Early Termination Without Liability

During an OPP period, should the currently effective rate for a customer's service increase, the customer may terminate the OPP arrangement without penalty or liability.

During an OPP period, should the customer elect to migrate to a same or higher capacity service which utilizes the same facilities, no termination liability will apply to the OPP discontinuance.

Changes in name or ownership or transfer of responsibility from one customer to another requires the discontinuance of service and the start of a new service when an interruption or relocation of service is involved. Changes in name or ownership or transfer of responsibility from one customer to another without interruption or relocation of service requires only the subsequent service ordering charge as described in Section 5 of this tariff.

NETWORK SERVICES

G. FRACTIONAL T1 SERVICE (Continued)

4. Rates and Charges

Fractional T1 Local Loop

	<u>Nonrecurring Charge (1)</u>	<u>Monthly Rate</u>
<u>Month-to-Month</u>		
2 x 56/64 Kbps	See Section 101	See Section 101
4 x 56/64 Kbps	See Section 101	See Section 101
6 x 56/64 Kbps	See Section 101	See Section 101
<u>12-Month Contract</u>		
2 x 56/64 Kbps	-	See Section 101
4 x 56/64 Kbps	-	See Section 101
6 x 56/64 Kbps	-	See Section 101
<u>36-Month Contract</u>		
2 x 56/64 Kbps	-	See Section 101
4 x 56/64 Kbps	-	See Section 101
6 x 56/64 Kbps	-	See Section 101
<u>60-Month Contract</u>		
2 x 56/64 Kbps	-	See Section 101
4 x 56/64 Kbps	-	See Section 101
6 x 56/64 Kbps	-	See Section 101

(1) In addition to the appropriate Service Order Charge in Section 5 of this tariff.

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NETWORK SERVICES

G. FRACTIONAL T1 SERVICE (Continued)

4. Rates and Charges (Continued)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
<u>Fractional T1 Transport</u> per airline mile		
2 x 56/64 Kbps	-	See Section 101
4 x 56/64 Kbps	-	See Section 101
6 x 56/64 Kbps	-	See Section 101
<u>Fractional T1 Transport Termination</u> per termination		
2 x 56/64 Kbps	-	See Section 101
4 x 56/64 Kbps	-	See Section 101
6 x 56/64 Kbps	-	See Section 101

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NETWORK SERVICES

H. WINDSTREAM MULTIPLE LINE ENHANCED SERVICE

GENERAL WINDSTREAM Multiple Line Enhanced Service (MLES) is an intraexchange service which allows the integration of multiple Business single lines and Voice Grade DS0 lines to be aggregated over a digital facility between a customer's premises and the local serving office.

WINDSTREAM MLES can be provided in capacity increments of 24 channels within a single digital facility signal.

WINDSTREAM MLES is furnished subject to the availability of facilities from digital central office equipment located in a central office building owned or leased by the Company.

This service is available within an exchange where appropriate facilities are available as determined by the Company. This service is provided only to customers with no unpaid balances or credit history problems. Service inquiries will be necessary to determine availability.

The customer may activate any number or combination of channels within the limitations as set forth in this Section. Channels may be activated coincident with installation or at any time subsequent to the installation. Once activated, the type of service provisioned on a channel is subject to a minimum service period.

All WINDSTREAM MLES must be channelized in a single equipment location on a customer's premises. WINDSTREAM MLES cannot be split between premises, or multiple locations within a premise. Extensions (as specified in other sections of this Tariff) may be furnished on a link basis between multiple locations. Standard network interfaces will be provided by the Company for analog and digital services consistent with existing practices.

Charges for WINDSTREAM MLES will include tariffed rates found in Section 4 in this tariff for the channelized individual Business Local service at Option 2 (unlimited usage) rates only. All service charges found in Section 5 of this tariff will apply. Credits will be provided at rates per channel listed below.

Any customer who terminates service before the end of the contract period will be liable for all credits provided in this section from the beginning date of the contract to the date the contract was terminated.

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NETWORK SERVICES

H. WINDSTREAM MULTIPLE LINE ENHANCED SERVICE (Continued)

RATES - See Section 101 for the Monthly credits per the following plans:

WINDSTREAM MLES 12 month Large Plan: For customers with a minimum of 12 lines at the same location, a monthly credit, per channel, will be provided if the customer signs up for a minimum of twelve (12) months.

WINDSTREAM MLES 24 month Large Plan:

For customers with a minimum of 12 lines at the same location, a monthly credit, per channel, will be provided if the customer signs up for a minimum of twenty-four (24) months.

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DIGITAL SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

BASIC RATE INTERFACE (BRI)

DIGITAL SINGLE LINE SERVICES

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DIGITAL SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN BRI)

DIGITAL (ISDN) SINGLE LINE SERVICES

General

Digital (ISDN) Single Line Service is a local exchange telecommunications service which is provided via Integrated Services Digital Network-Basic Rate Interface (ISDN-BRI) technology. It is a central office based service arrangement which consists of host central office interface equipment and software located on Company premises. This service provides local exchange access, interexchange access, and features.

Windstream Communications Southwest (hereafter called the Telephone Company) supports and will provide to customers the industry standards for National ISDN 1 and National ISDN 2 for Basic Rate Interface (BRI).

The Telephone Company's goal is to provide BRI services to customers which are fully NI-1 and NI-2 compliant. The Telephone Company can decide whether or not to provide these ISDN-related services, features and functions where switch technology and software loads will accommodate these features.

For reasons of privacy the Telephone Company will not provide, except to law enforcement officials, the following three features.

Trace of Call in Progress  
Trace of Terminating Calls  
Tandem Call Trace

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DIGITAL SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN BRI)

DIGITAL (ISDN) SINGLE LINE SERVICES

Conditions

Customer-provided equipment used in conjunction with services provided in accordance with this tariff must conform to the technical specifications of the Company.

The Company may change telecommunications services, equipment, operations, or procedures while remaining consistent with the Federal Communications Commission's Rules and Regulations. If changes cause a customer's equipment or communications system to become incompatible with services or if changes cause terminal equipment to require modification or become less effective, the Company shall not be responsible.

Customer requested temporary disconnection of Digital (ISDN) Single Line services are not permitted.

A change in service from a basic exchange service to Digital (ISDN) Single Line service is a discontinuation of service and an establishment of service and will cause a temporary interruption of service. Termination liabilities will not apply to these changes if the customer subscribes to an equivalent or greater amount of service. However, all applicable installation and service connection charges and all charges applicable to the establishment of Digital (ISDN) Single Line services apply.

The Telephone Company makes no guarantee and assumes no liability for resale or sharing by the customer of the Digital (ISDN) Single Line Service and its associated facilities, including (without limitation) the failure of any person to pay the customer's or reseller's billing for any reason whatsoever, including (without limitation) denied toll calls and toll fraud.

If Digital (ISDN) Single Line Service is available from the customer's serving central office or from a central office within the customer's serving exchange, a customer must accept service from the local central office(s) or pay FX charges which includes two B-Channels and one D-Channel. FX charges are described in Section 10 of this Tariff.

Digital (ISDN) Single Line Service is offered on a contractual basis commencing on the date the service is established.

Digital (ISDN) Single Line Service Line and Feature Packages rates apply each month from the time the system is placed in service until the Digital Single Line Service is discontinued.

If remote units are required to provide switching capabilities for intracommunication purposes, they could be located on Company provided sites located on the customer's premises. Any remote units and all system cabling used in association with Digital Single Line Service are provided by and remain the property of the Company.

Rates and charges for Digital (ISDN) Single Line Service contemplate the use of central office equipment selected by the Company. When special central office equipment or features are provided at the request of the customer, special assembly rates and charges may be applied in addition to those shown herein.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN BRI)

DIGITAL (ISDN) SINGLE LINE SERVICES (Continued)

Conditions (Continued)

A minimum service period of three months is required for each ISDN Single Line service.

Private Line arrangements or Special Access Services connected with Digital Single Line Service are subject to rates, rules, and conditions as set forth in the appropriate tariffs.

Certain optional feature capabilities may not be compatible with other Feature Packages or Optional System features.

Space Requirements

Suitable and sufficient space for any remote units shall be provided by the customer.

Suitable space includes provisions for atmospheric control and encompasses the following environmental requirements:

- Dust free
- Controlled temperatures ranging from 50° to 86° Fahrenheit, with consideration given to heat loss and/or gain of the equipment
- Relative humidity of 20% minimum and 55% maximum

Commercial power necessary to operate the remote units, if required, shall be provided by the customer and located on the customer's premises.

Termination Liability

In the event Digital (ISDN) Single Line Service is terminated by the customer prior to completion of the initial 12 or 36 months contract period, the customer shall be liable for the termination liability (TL). The customer shall be required to pay 25% of all monthly recurring charges for the number of months remaining in the contract period.

A Digital (ISDN) Single Line customer may at any time renew a contract for an equal or longer period at the current tariffed rates subject to the following conditions:

Credit will not be given for payments made during the formerly selected period.

Nonrecurring charges will not be reapplied.

The new contract period begins with the first billing date following the renewal.

Termination charges will not apply for the former contract period.

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DIGITAL SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN BRI)

DIGITAL (ISDN) SINGLE LINE SERVICES (Continued)

Conditions (Continued)

Digital (ISDN) Single Line Service

Digital (ISDN) Single Line Service is composed of the following elements:

Single line access (includes local loop)  
Line/Channel -  
B-Voice and Data

Digital (ISDN) Single Line Service is digital exchange service.

Each Packaged Service is associated with a digital local loop, not with a channel.

Digital (ISDN) Single Line Access is a service which terminates a digital local loop at the central office and permits access to the exchange network. Only one Digital (ISDN) Single Line access element is required for each digital local loop.

A customer may order multiple Single Lines.

A Digital (ISDN) Single Line Access arranges a digital local loop for an individual user.

The B-Voice and Data assigns voice and data to two B-Channels of a digital line. The B-Voice and Data operates up to a maximum speed of 64 kbps (Switched 64 kbps).

The actual speeds may be less than set by the Telephone Company depend on a number of factors including, distance from Windstream wire center, facilities and condition of the physical plant.

Additional Telephone Numbers

Up to two primary telephone numbers are provided with each activated Digital (ISDN) Single Line one for each of the two B-Channels. If an additional telephone number is required on either channel, an additional number charge applies for each additional number. The additional telephone numbers are available at the rate shown in this section. Additional telephone numbers may be published in the directory at the additional listing rates as found in section 9 of this tariff.

Digital (ISDN) Single Line Access

Digital (ISDN) Single Line Access provides support for connecting from one to eight terminals belonging to the same customer on an individual digital local line.

More Than Two B-Channel Terminals on a BRI allows the user to place more than two B-Channel terminals on an interface. Because there are only two B-Channels on a BRI, only two terminals can use the B-Channels simultaneously. The maximum number of terminals that can share each BRI is eight. If there are two users on an interface, each user is allowed access to one B-Channel at any particular time.

DIGITAL SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN BRI)

DIGITAL (ISDN) SINGLE LINE SERVICES (Continued)

Conditions (Continued)

Digital (ISDN) Single Line Service (Continued)

Individual Line Loop Extension

Digital (ISDN) Single Line Individual Line Loop Extension provides a physical extension of the Digital (ISDN) Single Line loop from approximately 18,000 feet to approximately 36,000 feet (These distances are for planning purposes. The actual distances are dependent on decibel (Db) loss and not just physical loop length.) This physical extension is accomplished by means of a CO installed power module and an outside plant installed regenerator or U-Repeater.

The deployment method is based on dB loss and not on specific cable footage. The vendor installation information indicates that up to a 34dB loss at 40kHz in either direction of the field repeater is acceptable. With the Windstream engineering practice of maximum loss for the Digital WINDSTREAM Centrex Service (ISDN) loop to be 38dB at 40kHz, it is assumed, if the customer's distance would exceed the 38dB for standard installation, the U-Repeater would be mounted within the stated range of 34dB and the customer's length would be extended another 34dB from the U-Repeater installation point. Only one power module and U-Repeater can be used per Digital (ISDN) Single Line.

The customer's network access line is preengineered to determine when the U-Repeater/power modules are required. The customer will NOT be charged for the Digital (ISDN) Single Line Individual Line Loop Extension. The power module is designed to be used only with the U-Repeater and the repeater can only be used with the power module.

One interexchange carrier must be selected for all voice and data telephone numbers associated with the same digital local loop, however 1010XXX or 10101XXXX access to other Carriers is provided.

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DIGITAL SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN BRI)

DIGITAL (ISDN) SINGLE LINE SERVICES (Continued)

Features

Definitions of the CLASS Features are provided in Section 6 of this Tariff.

Digital (ISDN) Single Line Multi-Button Key Set (MBKS) Basic Package: Additional Call Offering - ACO Unrestricted, Notification Busy Limit, Automatic Callback - Intra-Switch, Access to Analog Features – Speed Calling – short list, Call Forwarding-Busy, Call Forwarding-Courtesy Call, Call Forwarding-Don't Answer, Call Forwarding-Privacy of Redirecting Number, Call Forwarding-Redirecting Number, Call Forwarding-Redirecting Reason, Call Forwarding-Reminder Notification, Call Forwarding-Variable, Call Hold - B Channel Reservation, Call Hold and Retrieve, CNID Svcs-Calling Party Number Privacy, CNID Svcs-Redirecting Number, CNID Svcs-Redirecting Reason, CNID Svcs-Privacy of Redirecting Number, Call Pick-up, Add On, Conference Hold & Retrieve, Consultation Hold, Drop Last Call on Conference, EKTS-Analog Membership in a Multiline Hunt Group, Implicit and/or Explicit Call Transfer, Linear Hunting, Circular Hunting, Three Way Conference Calling and Uniform Hunting.

Digital (ISDN) Single Line Multi-Button Key Set (MBKS) Deluxe Package

The following feature matrices indicate the availability of each feature with Digital (ISDN) Single Line Service.

Basic Operating Features (1)

Feature Name

DN Sharing over Multiple Call types on an Integrated Terminal

More than two B-Channel Terminals per BRI

Calling Number Identification Delivery

Parameter Downloading

- (1) An analog telephone set connected through an appropriate ISDN terminal adapter to a Digital (ISDN)
- (2) This service is available from central offices which have the necessary facilities to provide ISDN-PRI service on the standard ISDN network platform.

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DIGITAL SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN BRI)

DIGITAL (ISDN) SINGLE LINE SERVICES (Continued)

Features (Continued)

Feature Matrices

Voice Services (1)	<u>MBKS BASIC</u>	<u>MBKS Deluxe</u>
<u>Feature Name</u>		
Additional Call Offering		
ACO Unrestricted	x	x
Notification Busy Limit	x	x
Additional Numbers		x
Automatic Callback Intra-Switch	x	x
Access to Analog Features		
Speed Calling -short list	x	x
Call Forwarding		
Call Forwarding Don't Answer	x	x
Call Forwarding Busy	x	x
Call Forwarding Variable	x	x
Courtesy Call	x	x
Privacy of Redirecting Number	x	x
Redirecting Number	x	x
Redirecting Reason	x	x
Reminder Notification	x	x
Call Hold		
B-Channel Reservation	x	x
Hold and Retrieve	x	x
Calling Number Identification Services		
Calling Name Delivery		
Calling Party Number Privacy	x	x
Calling Number Identification Delivery	x	x
Privacy of Redirecting Number	x	x
Redirecting Number	x	x
Redirecting Reason	x	x
Call Pick-up	x	x

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DIGITAL (ISDN) SINGLE LINE SERVICES (Continued)

Features (Continued)

Feature Matrices (Continued)

Voice Services (1) (Continued)	<u>MBKS BASIC</u>	<u>MBKS Deluxe</u>
Electronic Key Telephone System (EKTS)		
Call Appearance Call Handling/Multiple Directory Number Appearances		x
Hold/Retrieve		x
Intercom Calling		x
Manual Bridged Call Exclusion		x
Membership in a Multiline Hunt Group		x
Multiple Directory Numbers per Terminal		x
Flexible Calling		
Add On	x	x
Add Previously Held Call to Conference	x	x
Conference Hold and Retrieve	x	x
Consultation Hold	x	x
Drop Last Call on Conference	x	x
Implicit and/or Explicit Transfer	x	x
Three-way Conference Calling	x	x
Multiline Hunt Groups		
Analog Members in Hunt Group		x
Circular Hunting		x
Linear Hunting		x
Make Busy		
Stop Hunt		
Uniform Hunting		x

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DIGITAL SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN BRI)

DIGITAL (ISDN) SINGLE LINE SERVICES (Continued)

Definitions

Digital (ISDN) Single Line

B-Channel (Bearer Channel). A channel used to carry digitized voice and data information at a speed of 64 kbps.

Basic Rate Interface (BRI). BRI supports up to two 64 kilobits per second (kbps) B-Channels and one 16 kbps D-Channel (2B+D).

Clear Channel Capability. The capability to transport 64 kbps over a channel with no constraint on the quantity or on the sequence of bits.

Channel. The electrical path provided by the Company between two or more terminating points for the transmission of information or intelligence.

D-Channel (Delta Channel). A communications path that operates at 16 kbps in support of network control signals.

Digital (ISDN) Single Line. Single Line Service provided by ISDN-BRI. One line includes 2 B-Channels and 1-D-Channel.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN BRI). A set of standards which enable end-to-end digital transmission, access integration, and established standardization of points of interconnection over a single access line. End-to-end digital transmission eliminates the necessity for voice-band modems that use analog processing techniques. Access integration refers to utilizing a single ISDN line, whereby an end user over one line can access a wide variety of user information services such as voice and data.

Digital (ISDN) Single Line Access. The central office termination of a BRI Line arranged for access to the public switched network.

Kbps. Kilobits Per Second.

MBKS. Multibutton Key Set.

Mbps. Megabits Per Second.

User. A member of a business system.

Parameter Downloading allows automatic downloading from the Telephone Company switch to the user's terminal of parameters that need to be set for initialization of the terminal. To end-users, Parameter Downloading will be seen as an option. That is, users who do not have the Parameter Downloading capability in their terminal equipment will still have the option of entering the parameters manually into their terminal.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN BRI)

DIGITAL (ISDN) SINGLE LINE SERVICES (Continued)

Digital (ISDN) SL Voice Services

Additional Call Offering

Sub features:

Additional Call Offering (ACO) - Unrestricted - Provides notification to an ISDN user that a circuit mode call directed to that user is present at the serving switch, even though no B-Channel can be allocated for the call at that time. This notification allows user to free up a B-Channel (by clearing another call or putting another call on hold) and accept the ACO call, ignore the ACO call, or reject the ACO call.

Notification Busy Limit - The maximum number of calls that can be waiting against a particular Directory Number. The maximum is determined by the user's CPE parameters. Once the maximum is reached, the switch will no longer notify the user of another waiting call and will return busy treatment to the calling party.

Additional Numbers

Each Digital Single Line can support multiple directory numbers (DNs). Up to two primary DNs are provided with each activated ISDN line, one for each of two channels. If an additional DN is required on either channel, an additional number charge applies for each additional DN.

Automatic Callback Intra-switch

Automatic Callback - Allows the user to press a function button or dial a code when a busy number is dialed. When the busy station becomes idle, a distinctive ring alerts the calling party so that if the calling party goes off-hook, the call is placed. This feature is only available when the called number and the calling number are served by the same switch.

Access to Analog Features

Speed Calling (6 or 8 member list) - Allows a user to dial selected numbers using less digits than normally required. Each list can have up to six or eight numbers, depending on the serving Telco switch.

Call Control

Directory Number (DN) Sharing over Multiple Call Types on an Integrated Terminal - Allows an integrated terminal (i.e., a terminal that supports more than one call type, such as speech and data) to have only one DN that can be used for all call types and can simultaneously access both B-Channels.

DIGITAL SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN BRI)

DIGITAL (ISDN) SINGLE LINE SERVICES (Continued)

Digital (ISDN) SL Voice Services (Continued)

More Than Two B-Channel Terminals on a BRI - Allows the user to place more than two B-Channel terminals on an interface. Because there are only two B-Channels on a BRI, only two terminals can use the B-Channels simultaneously. The maximum number of terminals that can share each BRI is eight. If there are two users on an interface, each user is allowed access to one B-Channel at any particular time.

Call Forwarding

Sub features:

Call Forwarding Variable (CFV) -

Allows the user to forward all calls to another Directory Number (DN), regardless of whether the user's terminal status is busy or idle. The user also is able to deactivate CFV so that calls terminate normally. The user that activated CFV may receive a reminder notification which indicates to the user that the feature is active and that a call has just been forwarded.

The following options are available for activating CFV:

For Circuit-Mode Voice:

- Courtesy Call with Answer Required
- Courtesy Call with No Answer Required
- No Courtesy Call

Call Forwarding Busy (CFB) - Allows the user to forward to another DN all incoming calls when his terminal is busy. The user also is able to deactivate CFB so that calls will not be forwarded when the terminal is busy. Courtesy Call is not available for Circuit-Mode Voice

Call Forwarding Don't Answer (CFDA) - Allows the user to forward calls to another DN when the user does not answer the call within a specified period of time, usually the equivalent of four rings. The user can also deactivate CFDA so that calls will not be forwarded. Courtesy Call is not available for Circuit-Mode Voice.

Courtesy Call - Allows the user to talk with the party at the remote (forwarded-to) DN when the CFV is activated to inform them that calls will be forwarded.

Redirecting Number - When a call is forwarded, both the calling number and one or more numbers from which the call was redirected will be forwarded. If a call is redirected multiple times, both the first and the last redirecting number will be delivered.

DIGITAL SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN BRI)

DIGITAL (ISDN) SINGLE LINE SERVICES (Continued)

Digital (ISDN) SL Voice Services (Continued)

Redirecting Reason - On calls forwarded, the Redirecting Reason indicates to the user why a call was forwarded (e.g. because the CFV, CFB, or CFDA feature was active). When multiple forwardings occur, both the first and the last Redirecting Reasons will be delivered.

Privacy of Redirecting Number - On calls that are forwarded, the Redirecting Number is provided by the network. When the number that is doing the forwarding (redirecting) has requested privacy on a subscription basis, the privacy will be respected, and the redirecting number will not be delivered.

Reminder Notification - Indicates to the CFV user that the feature is active and that a call has just been forwarded. The reminder is typically one short ring as the call is being forwarded.

Call Hold

Sub features:

Hold and Retrieve - Allows a user to place a call on hold and make a B-Channel available for another call. After placing the call on hold, the user can: (1) retrieve the held call, or (2) drop the held call.

B-Channel Reservation (Excluding Release) - Used to insure that a user who places a call on hold will always have a B-Channel available to reconnect to the call on hold.

Calling Number Identification Services

Sub features:

Calling Name Delivery - Up to fifteen characters can be delivered, dependent on the availability of the calling party number and name. If the number is unavailable, then the name is also unavailable. Inter-switch delivery depends on SS7 connectivity between the originating and terminating switch.

Calling Party Number Privacy - Allows the user to invoke privacy on a per-call basis.

Calling Number Identification Delivery/Network Provided Number Delivery - Allows a user to receive the calling party's number on incoming calls. The default DN assigned to the terminal is used.

Redirecting Number - When a call is forwarded, both the calling number and one or more of the numbers from which the call was redirected are delivered. If a call is redirected multiple times, both the first and the last redirecting number will be delivered.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN BRI)

DIGITAL (ISDN) SINGLE LINE SERVICES (Continued)

Digital (ISDN) SL Voice Services (Continued)

Redirecting Reason - On calls forwarded, the Redirecting Reason indicates to the user why a call was forwarded (e.g. because the CFV, CFB, or CFDA feature was active). When multiple forwardings occur, both the first and the last Redirecting Reasons will be delivered.

Display Service

Uniform Text - allows for uniform delivery of display information.

Electronic Key Telephone System (EKTS)

Abbreviated and Delayed Ringing - The user can specify that one or more EKTS terminals that share a DN receive Abbreviated Ringing or Delayed Ringing. When a call attempts to terminate to the DN, the Abbreviated Ringing terminals will begin alerting the EKTS user as soon as the call is offered. The Delayed Ringing terminals will initially not alert. If the call is not answered by one of the Abbreviated Ringing terminals, within a pre-specified time interval, ringing will stop for them, and the Delayed Ringing terminals will begin ringing. The Delayed Ringing terminals will continue to alert until the call is answered or until the call is abandoned.

Automatic Bridged Call Exclusion - Allows an EKTS user to specify that no other EKTS user can bridge onto calls. The user can disable this capability on a call-by-call basis and thus allow bridging to occur. Automatic Bridged Call Exclusion is deactivated via one-button operation.

Bridging/Directory Number (DN) Bridging - When one EKTS user originates or receives a call on an EKTS DN, the other EKTS users that share the DN are aware of the call being present. These other EKTS users can bridge onto the call unless privacy has been invoked via Automatic or Manual Bridged Call Exclusion. DN Bridging allows an EKTS terminal with multiple call appearances of the same, or multiple, DNs to bridge a call that is present on one call appearance together with a call that is present on another call appearance. This allows bridging of far parties onto one call appearance.

Call Appearance Call Handling (CACH)/Multiple Directory Number Appearances - Provides the capability of having one EKTS terminal have multiple call appearances associated with an EKTS DN. The terminal sends information to the switch on originating calls indicating which call appearance of the DN is being used and, likewise, on terminating calls, the switch indicates to the terminal on which call appearance to accept the call.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN BRI)

DIGITAL (ISDN) SINGLE LINE SERVICES (Continued)

Digital (ISDN) SL Voice Services (Continued)

Hold/Retrieve - Allows a user to place a call on hold and make the B-Channel on that user's interface available for another call. After placing the call on hold, the user can (1) retrieve the held call or (2) drop the held call.

Intercom Calling - Allows an EKTS user to be able to call another EKTS user within the EKTS intercom group without using a DN. Intercom groups can consist of just one other EKTS user, requiring no intercom address, two to ten EKTS users, which will require a one-digit intercom address, or two to one-hundred EKTS users, requiring a two-digit intercom address. This is a form of abbreviated dialing in that allows one EKTS user to call another by simply hitting the intercom button and then dialing no, one, or two digits, respectively. The intercom call is not associated with any DN.

Manual Bridged Call Exclusion - The opposite of the Automatic Bridged Call Exclusion. EKTS users can bridge onto calls unless an EKTS user invokes privacy and, thus restricts bridging. Manual Bridged Call Exclusion is required to be activated/deactivated using one-button (i.e. toggle) operations.

Membership in a Multiline Hunt Group - Allows EKTS call appearances to be part of an ISDN Multiline Hunt Group (MLHG). During hunting procedures, if the hunt terminates at an EKTS call appearance, the call will be offered to all EKTS terminals that share that call appearance.

Multiple Directory Numbers per Terminal - A given EKTS terminal can have access to more than one DN. Indicator lights show the status of the DN (idle, call on hold, call in progress, etc.)

Flexible Calling

Add On - This feature defines the process for adding new calls to a conference. The controller can request conferencing while (1) connected to a call and/or after one or more calls have been placed on hold or (2) while not associated with any existing calls. Either way, once the conference is established, additional calls can be added to the conference, up to the maximum allowed for that customer.

Add Previously Held Call to Conference - Allows the user to put a call on hold and then add the held call to a conference call.

Conference Hold and Retrieve - Allows a user to put a previously formed conference on hold while the establisher of the conference call dials the DN of the user to be added. Once dialing is finished, the user can retrieve the original conference from hold and merge the new user into the conference.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN BRI)

DIGITAL (ISDN) SINGLE LINE SERVICES (Continued)

Digital (ISDN) SL Voice Services (Continued)

Consultation Hold - Allows the user that is establishing a three- or six-port conference to speak with the user on the current call being established prior to adding that user to the conference.

Drop Last Call on Conference - Allows the user to remove the last user who was added onto the conference.

Implicit and/or Explicit Call Transfer - Allows the user to drop from an existing conference call and maintain the connection between the users remaining on the conference call. When transferring a non-conference call, however, the transferring user must remain on the call until the distant party answers. This is known as Explicit Call Transfer.

Six Party Conference Calling - Allows a user to add up to five other users together on a single bridge.

Three-way Conference Calling - Allows a user to add a third user to an already established call.

Multi-Line Hunt Groups

Analog Members in a Hunt Group - Allows an analog line to be a member of an ISDN hunt group.

Circular Hunting - Allows all lines in a multiline hunt group (MLHG) to be tested for busy, regardless of the incoming call's point of entry into the group. When a call is made to a line in a MLHG, a regular hunt is performed starting at the station dialed. The search for an idle line continues to the last station in the MLHG, then proceeds to the first station in the group and continues to hunt sequentially through the remaining lines in the group. A busy tone is returned if the called station is reached without finding one that is idle.

Linear Hunting - Provides sequential hunt for incoming calls. If the called line is busy, hunting will start with the called line and continue to the end of the list. A busy tone is returned if the end of the list is reached without finding one that is idle.

Make Busy - Allows a member of a hunt group to make the DN appear busy, so that an incoming call will rotate to the next DN.

Stop Hunt - Allows a member of a hunt group to temporarily break one or more members of the normal hunt group away from the group, so that incoming calls stop hunting at a DN not at the end of the list.

Uniform Hunting - A hunting arrangement that provides uniform distribution of incoming calls to members of a multiline hunt group. UCD does a pre-hunt for the next call by searching for the next idle member and setting the member as the start hunt position for the next call.

DIGITAL SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN BRI)

DIGITAL (ISDN) SINGLE LINE SERVICES (Continued)

Rates - See Section 101 for the Monthly Recurring Charges for a Month-to Month, 12-month and 36-Month Contract for Home Digital (ISDN) Single Line Service which includes the local loop. Applicable service charges will apply. Month-to-Month Contracts includes unlimited voice and data usage and all the above contract does not include EAS charges nor FCC Subscriber Line Charges.

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DIGITAL (ISDN) SINGLE LINE SERVICES (Continued)

Rates (Continued)

Rates - See Section 101 for the Monthly Recurring Charges for a Month-to Month, 12-month and 36-Month Contract for Business Digital (ISDN) Single Line Service which includes the local loop, Applicable service charges will apply. Month-to-Month Contracts includes unlimited voice and data usage and all the above contract does not include EAS charges nor FCC Subscriber Line Charges.

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DIGITAL (ISDN) SINGLE LINE SERVICES (Continued)

Rates (Continued)

See Section 101 for the Non-recurring and Monthly Recurring Charges for MBKS Basic Service per Line and MBKS Deluxe Service per Line for Business or Home on a Month-to-Month, 12 or 36 Month Contract.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN BRI)

DIGITAL (ISDN) SINGLE LINE SERVICES (Continued)

Rates (Continued)

See Section 101 for the Monthly Recurring Rate for Foreign Exchange Service per ISDN Single Line Access and for Foreign Exchange Service for Interoffice Transport per V & H mile.

Foreign Exchange (FX) Service

Applicable FX charges when customer chooses ISDN Single Service from another exchange although ISDN Single Line Service is available in the customer's serving exchange.

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DIGITAL SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN BRI)

DIGITAL (ISDN) SINGLE LINE SERVICES (Continued)

Rates (Continued)

See Section 101 for the following rates:

Optional Features	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
Additional Directory Numbers, each	-	See Section 101
Six Party Conferencing	See Section 101	See Section 101
Make Busy (3)	See Section 101	-
Stop Hunt (3)	See Section 101	-
Software Changes (2)	See Section 101 (1)	-
Add Line Features	See Section 101 (1)	-

- (1) Data Base Additions or Changes not listed in this tariff will be charged a rate of \$85.00 per hour, or fraction thereof.
- (2) Applies to changes to existing services.
- (3) Activated where this feature is available.

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DIGITAL SERVICES  
INTEGRATED SERVICES DIGITAL NETWORK (ISDN)  
PRIMARY RATE INTERFACE (PRI)

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DIGITAL SERVICES  
INTEGRATED SERVICES DIGITAL NETWORK (ISDN)  
PRIMARY RATE INTERFACE (PRI)

GENERAL

Integrated Services Digital Network (ISDN) - Primary Rate Interface (PRI) is a central office based service arrangement that is an alternative for individual access services, such as Direct Inward Dialing (DID), Direct Outward Dialing (DOD), 800 Service, Wide Area Telecommunications Service and local business trunks.

DEFINITION OF TERMS

"B" Channel - A 64 kilobit per second (kbps) channel used for information transfer between the central office and the customer premises. The "B" channel may be used in conjunction with circuit-switched service.

Circuit Switching - A switching technique in which an entire circuit, or in a digital switch equipped for ISDN, a specific selection of time slots is dedicated to a given call.

"D" Channel - A 64 kbps channel that carries signaling and control for the "B" channels.

ISDN-PRI Arrangement - Provides ISDN capabilities between the customer's premises and the serving central office. One Arrangement consists of 23 "B" channels and one "D" channel (23B+D) or 24 "B" channels.

PRI Trunk Group - A group of channels which are designated as one of the following:

- Incoming Exchange Trunk Group (DID)
- Outgoing Exchange Trunk Group (DOD)
- Two-Way Exchange Trunk Group (DIOD)
- WATS Trunk Group
- 800 Trunk Group
- Interoffice Tie Group

DESCRIPTION OF SERVICE

ISDN-PRI is provisioned on a clear channel 1.544 megabit per second (mbps) facility and uses the ISDN architecture of 23 "B" channels and one "D" channel or 24 "B" channels to provide the customer with the capabilities of simultaneous access, transmission and switching of voice, data and imaging services via channelized transport. In addition, ISDN-PRI provides the customer with service capabilities and features described in this tariff.

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DIGITAL SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

PRIMARY RATE INTERFACE (PRI)

DESCRIPTION OF SERVICE (Cont'd)

ISDN-PRI provides the capability to transport customer information in the form of circuit-switched voice or data up to 64 kbps over any "B" channel.

One D channel can control up to 20 PRI Arrangements (where available). In such cases, a single "D" channel in one ISDN-PRI Arrangement handles all signaling and control requirements of multiple ISDN-PRI Arrangements in a specified grouping, allowing supplemental ISDN-PRI Arrangements to consist of 24 "B" channels.

"B" channels can be allocated for specific services, such as DID, DOD, DIOD, WATS and 800 Service.

ISDN-PRI allows the user to have access to the directory number of the calling party when the calling party's number is presented to the local telephone company.

ISDN-PRI will provide the industry standards for National ISDN 1 and National ISDN 2 for PRI with the following exceptions:

- Delivery of Redirection Number for PRI Calling Number Identification,
- Privacy of Redirecting Number for PRI Calling Number Identification,
- Delivery of Redirection Reason for PRI Calling Number Identification.

For reasons of privacy, Windstream will not provide, except to law enforcement officials the following features:

- Trace of Call in Progress
- Trace of Terminating Calls
- Tandem Call Trace

CONDITIONS

ISDN-PRI service is available from serving central offices equipped with the necessary "clear channel" facilities to provide ISDN-PRI service. Feature availability and service capabilities are dependent on the facilities and digital technology providing the service.

NI-2 compatible equipment is required for operation. It is the customer's responsibility to obtain and power such equipment.

Toll charges will apply when circuit-switched voice or data calls are completed outside of the customer's local calling area.

All ISDN-PRI Arrangement configurations must have at least one 23B+D for signaling and control functions.

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DIGITAL SERVICES  
INTEGRATED SERVICES DIGITAL NETWORK (ISDN)  
PRIMARY RATE INTERFACE (PRI)

CONDITIONS (Cont'd)

ISDN-PRI interface is comprised of a limited set of standard user network interfaces. The ISDN-PRI customer premises equipment (CPE) must be compatible with the network interface.

Physically, the network is a metallic four-wire telephone loop interface between a switch equipped with ISDN and the network termination. NI-2 customer premises equipment is required for providing physical compatibility in terminating telephone facilities at the customer's premises.

Each ISDN-PRI trunk group is equipped with one telephone number. Additional numbers may be ordered in blocks of 20. Appropriate trunk connection charges apply to DID numbers.

This service is available from central offices which have the necessary facilities to provide ISDN-PRI service on the standard ISDN network platform.

If ISDN-PRI service is provided from an alternate or "foreign" central office, the customer must accept a number change to one associated with the alternate central office and the local calling areas associated with the alternate central office.

When ISDN-PRI becomes available from the local serving central office for an ISDN-PRI customer whose service has previously been provided from an alternate central office, the customer will revert to the local service, accept a telephone number change to the local telephone number(s) and be subject to the local and toll calling areas of the local serving office. Nonrecurring charges will not apply to the transfer of ISDN-PRI service from an alternate central office to a local serving office.

Contract termination liability as specified in this tariff section is applicable.

This service allows end users to dial the customer's local number(s) to complete local calls to that customer. If Windstream discovers that the customer is using this service on a non-retail basis by allowing end users to complete voice communications to third parties outside the customer's local calling area, Windstream has the right to terminate the ISDN-PRI retail service five days after notice has been provided via express delivery.

ISDN-PRI service is provided for use by the end user customer only as a local switched service. ISDN-PRI service is not (N)

available for use by Commercial Mobile Radio Carriers, private Mobile Radio Carriers, Interexchange Carriers, VoIP Service Providers or other carriers or providers for use in aggregating or transporting inter-exchange traffic. Such usage is strictly prohibited by this Tariff. Other services designed for and intended for such use are offered by the Company specifically via interconnection agreement or the Access Tariff.

|  
(N)

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DIGITAL SERVICES  
INTEGRATED SERVICES DIGITAL NETWORK (ISDN)  
PRIMARY RATE INTERFACE (PRI)

TERMINATION LIABILITY

The termination liability applies for NON VOLUME Customers when ISDN-PRI service is cancelled prior to the expiration date of the commitment period. The customer will be liable for payments remaining for the rest of the term commitment.

<u>Early Termination Period</u>	<u>Customer Liability</u>
1 year agreement	80% of the total remaining charges under the 1stYear of Service
3 year agreement	70% of the total remaining charges under the 3rdYear of Service
5 year agreement	50% of the total remaining charges under the 5thYear of Service

An ISDN-PRI customer may at any time renew a contract for an equal or longer period at the current tariffed rates subject to the following conditions:

- Credit will not be given for payments made during the formerly selected period.
- Nonrecurring charges will not be reapplied.
- The new contract period begins with the first billing date following the renewal.
- Termination charges will not apply for the former contract period.

VOLUME COMMITMENT GUARANTEE: (60-Month Term Plan Only)

Termination liability charges apply to each PRI that is disconnected prior to the termination of the term period. However, if any customer who signs up for a sixty month term plan will commit to maintaining a minimum of 35 ISDN PRI connections each month throughout the sixty month period, the customer will be allowed to increase or decrease PRI connections above the 35 threshold level without any termination liability charges, so long as the total PRI connections in service do not fall below 35 in any one month during the sixty month period. If the customer opts for the Volume Commitment Guarantee and their in service PRI connections fall below 35, the customer will be billed all monthly recurring charges at the 12 month term plan rate for the difference between PRI connections in service and 35 for every month the quantity is below 35. If the customer opts for the Volume Commitment Guarantee and the customer terminates service completely, the customer will be responsible for 75% of the monthly recurring charges for 35 PRI connections for the number of months that remained on the sixty month term agreement. The 35 PRI connection guarantee is on a per customer basis and includes connections at any WINDSTREAM exchange. The customer will be required to sign an agreement attesting to these terms and conditions prior to commencement of this Volume Commitment Guarantee becoming effective.

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DIGITAL SERVICES  
INTEGRATED SERVICES DIGITAL NETWORK (ISDN)  
PRIMARY RATE INTERFACE (PRI)

FEATURES

The following features are provided at no additional charge for month to month and contract arrangements:

Calling Number Identification - Provides identification of the calling party's ten digit dialing number to the customer's Network Interface Device (NID).

"D" Channel Back-Up - Automatically takes over for a failed "D" channel in case of trouble. This may be subscribed to as a part of a 23B+D Channel Back-Up Arrangement.

The following features are provided at no additional charge for month-to-month arrangements:

Calling Number Identification - Provides identification of the calling party's ten digit dialing number to the customer's Network Interface Device (NID).

Clear Channel Capability - Allows customers to transport 64 Kbps over the PRI channels with no constraint on the quantity or sequence of bits.

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DIGITAL SERVICES  
INTEGRATED SERVICES DIGITAL NETWORK (ISDN)  
PRIMARY RATE INTERFACE (PRI)

SERVICE ADDITIONS

The ISDN-PRI Subsequent Activity Charge (SAC) is applicable for any changes to the customer configurations after initial installation. The SAC is applicable per occurrence.

For Contract Arrangements:

During the contract period, the customer may add ISDN-PRI services at the monthly rates specified in the customer's contract.

If a customer upgrades from other Windstream services that utilize the same facilities from their location and the local serving central office and a new contract is of equal or greater monetary value, the NRC charge will be waived.

If the tariff rates on a contract are lowered, the subscriber may be allowed to cancel his/her existing contract without penalty, provided that a new contract is signed for equal or greater monetary value. The customer will be subject to all terms, conditions and rates of the new contract.

Prior to the expiration of an existing contract, a customer may extend the contract for another contract period without incurring the termination liability charges.

When a customer elects to relocate his/her ISDN-PRI service to a different premises not served by the same central office, prior to the expiration of his/her contract, the service is considered to be disconnected and the termination liability applies. However if the customer relocates to a location served by a suitably equipped central office and establishes an ISDN-PRI contractual payment plan of equal or greater monetary value, the customer may relocate service without incurring any termination liability. However all installation charges at the new location will apply.

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DIGITAL SERVICES  
INTEGRATED SERVICES DIGITAL NETWORK (ISDN)  
PRIMARY RATE INTERFACE (PRI)

DESCRIPTION OF RATES

ISDN-PRI Service includes the following rate elements

- ISDN-PRI Facility Access
- ISDN-PRI Port
- Channel Activations
- Subsequent Activity

ISDN Primary Rate Interface (PRI) – Facility

The ISDN-PRI Facility element is the line that connects the customer to the exchange and private line networks. Each ISDN-PRI line supports up to 24 channel network connections and uses digital technology to transport integrated capacity over a clear channel T-1 facility.

ISDN Primary Rate Interface (PRI) – Port

The ISDN-PRI Port element provides the switch termination of the PRI line. A PRI Port element is required with each PRI line. PRI Port typically requires 23 individual B-channels and one D-channel. The B-channel is a bearer channel that carries digitized traffic at up to 64 Kbps. The D-channel is a signaling channel used to control and route B-channel traffic.

Channel Configuration of ISDN-PRI Access:

- ISDN-PRI 23B plus D
- ISDN-PRI 23B plus D-channel Backup
- ISDN-PRI 24B

The ISDN-PRI 23B plus D-channel provides 23 individual B-channels and one D-channel for signaling. A 23B plus D-channel backup configuration provides the ability to provision a second PRI D-channel as a backup D-channel. A 24 B-channel configuration allows all 24 channels to carry traffic while the associated signaling is provided by either a 23B plus D or 23B plus D-channel backup configured ISDN-PRI.

Subsequent Activity Charge

An activity charge for database configuration work will apply for all subsequent activity related to changes in channel configuration or ISDN-PRI attributes. The database charges are applied on a per PRI, per-order basis.

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DIGITAL SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

PRIMARY RATE INTERFACE (PRI)

DESCRIPTION OF RATES (Cont'd)

Channel Activations

Channel activation charges will apply to provide traffic capability for up to 24 B-channels. Channel activations are monthly recurring charges applied on a per channel basis.

Types of Channel Provisioning:

D-Channel Backup - A "D" channel provisioned to automatically take over for a failed "D" channel in the event of trouble. This may be subscribed to as a part of a 23B+D Channel Back-Up Arrangement.

DID/DIOD Channel - A "B" channel provisioned with DID/DIOD Service. DID Service allows callers to dial from the public network straight to a desired extension within a PBX or WINDSTREAM Centrex Service system without operator intervention. DIOD Service allows the above plus allows outgoing calls from extensions of a PBX or WINDSTREAM Centrex Service system to be placed directly by dialing an access digit and the desired number without operator intervention.

WATS & 800 Channel - A "B" channel provisioned with WATS or 800 Service. WATS Service allows customers to make toll calls to specified service areas on a direct dialing basis. 800 Service receives incoming calls that are free to the calling party.

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DIGITAL SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

PRIMARY RATE INTERFACE (PRI)

RATES AND CHARGES

	<u>Nonrecurring Charge (1)</u>	<u>Monthly Charge</u>
Subsequent Activity Charge (per PRI, per order)	See Section 101	-
Additional Telephone Numbers		
Block of 20 Numbers	-	See Section 101
Block of 100 Numbers	-	See Section 101
<u>Contract Arrangement:</u>		
DS1 ISDN-PRI Switched Access (1)(2)(3)		
23B+D, 24B or 23B+D Channel Back-Up		
12-Month Contract	See Section 101	See Section 101
36-Month Contract	See Section 101	See Section 101
60-Month Contract	-0-	See Section 101
ISDN-PRI Facility (Interface Arrangement)		
23B+D, 24B, OR 23B+D Channel Back-Up		
1 Year Contract	(1)	(1)
3 Year Contract	-0-	-0-
5 Year Contract	-0-	-0-
Channel Activations (per channel in service)		
1 year contracts:		
Voice, WATS & 800 Channel	-	See Section 101
DID/DIOD Channel and DOD Channel	-	See Section 101
3 and 5 year contracts:		
Voice, DOD, DIOD, WATS & 800 Channel	-	See Section 101
DID Channel	-	-0-

- (1) The applicable rates and charges for the ISDN-PRI Facility are the monthly and nonrecurring charges for 1.544 Access Line and Special Transport, as specified in Section 5 of the Windstream Facilities for State Access Tariff. In addition, End User Charges as specified in Section 20 of the Valor/Windstream FCC No. 1 Tariff will apply per PRI Access.
- (2) Where available, EAS charges from Section 4 are also applicable on a per channel basis.
- (3) This service is available from central offices that have the necessary facilities to provide ISDN-PRI service on the standard ISDN network platform.

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DIGITAL SERVICES  
 INTEGRATED SERVICES DIGITAL NETWORK (ISDN)  
 PRIMARY RATE INTERFACE (PRI)

RATES AND CHARGES (Cont'd)

	<u>Nonrecurring Charge (1)</u>	<u>Monthly Charge</u>
<u>Month-to-Month Arrangement:</u>		
DS1 ISDN-PRI Switched Access (1)(2)(3)	See Section 101	See Section 101
ISDN-PRI Facility (Interface Arrangement)	(1)	(1)
Subsequent Activity Charge (per PRI, per order)	See Section 101	-
Additional Telephone Numbers		
Block of 20 Numbers	-	See Section 101
Block of 100 Numbers	-	See Section 101
Channel Activations (per channel in service)		
D-Channel Backup	See Section 101	See Section 101
DID/DIOD Channel and DOD Channel	-	See Section 101
Voice, WATS & 800 Channel	-	See Section 101

- (1) The applicable rates and charges for the ISDN-PRI Facility are the monthly and nonrecurring charges for 1.544 Access Line and Special Transport, as specified in Section 5 of the Windstream Facilities for State Access Tariff. In addition, End User Charges as specified in Section 20 of the Valor/Windstream FCC No. 1 Tariff will apply per PRI Access.
- (2) Where available, EAS charges from Section 4 are also applicable on a per channel basis.
- (3) This service is available from central offices that have the necessary facilities to provide ISDN-PRI service on the standard ISDN network platform.

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SPECIAL ASSEMBLIES

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SPECIAL ASSEMBLIES

A. GENERAL

Special assemblies of facilities consist of modifications of standard facilities, special facilities or service arrangement for which provision is not otherwise made in this tariff. They will be furnished, when practicable, by the Telephone Company at charges equivalent to the estimated cost of furnishing such facilities and arrangements if in connection with and not detrimental to any of the services furnished under the Telephone Company's tariffs.

B. APPLICATION OF RATES AND CHARGES

1. Computation

- a. Rates for special assemblies are equivalent to the estimated costs of furnishing the special assembly.
- b. Estimated cost consists of an estimate of the total cost to the Telephone Company in providing the special assembly including:

Cost of maintenance.

Cost of operation.

Depreciation on the estimated cost installed of any facilities used to provide the special assembly based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage.

General administration expenses, including taxes on the basis of average charges for these items.

Any other item of expenses associated with the particular situation.

An amount, computed on the estimated cost installed of the facilities used to provide the special assembly, for return on investment.

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SPECIAL ASSEMBLIES

B. APPLICATION OF RATES AND CHARGES (Continued)

1. Computation (Continued)

- c. Estimated cost installed mentioned above includes cost of facilities and materials provided or used plus the estimated cost of installing, including engineering, labor, supervision, transportation, rights-of-way and other items which are chargeable to the capital accounts.
  - d. In computing the rates for special assemblies, one of the three rate treatments is used:
    - Monthly rental and termination agreement with or without an installation charge.
    - Monthly rental with an installation charge.
    - Installation charge only.
2. Special assembly rates are subject to review and revision conditioned upon changing cost.
3. At such time as a special assembly item becomes a tariff offering, the tariff rates will apply.

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SPECIAL ASSEMBLIES

C. INDIVIDUAL SPECIAL ASSEMBLIES

CUSTOMER NAME: Carlsbad Municipal Schools

TYPE SERVICE: Ethernet - 100 Mb capability

SERVICE DESCRIPTION:

Windstream will be providing Gigabit Ethernet via a fiber optic network to Carlsbad Municipal Schools. Gigabit Ethernet Service provides for the transmission of bi-directional data at a discrete bit rate of 1 Gigabit per second (Gbps) in Ethernet format (Ethernet IEEE 802.3). Gigabit Ethernet Service will be used to provide Local Area Network (LAN) interconnection service between all eighteen (18) locations listed in the customer location section. The Gigabit Ethernet will be a dedicated network that will be isolated from other users.

CUSTOMER LOCATIONS:

- |                                  |                               |
|----------------------------------|-------------------------------|
| Early Childhood Education Center | E. M. Smith Elementary        |
| Riverside Elementary             | Pate Elementary               |
| Monterry Elementary              | P. R. Leyva Middle School     |
| Hillcrest Elementary             | Alta Vista Middle School      |
| Sunset Elementary                | Carlsbad High School          |
| Eddy Elementary                  | Eisenhower Technology Center  |
| Joe Stanley Smith Elementary     | CHS Phoenix Program           |
| Craft Elementary                 | Central Administrative Office |
| Puckett Elementary               | Central Warehouse             |

TERM OF COMMITMENT:

The term of commitment period for this Specialized Arrangement is four years. After the four years the customer will be billed on a month-to-month basis at this rate for this service.

TERMINATION with LIABILITY:

The termination liability applies when service is cancelled prior to the expiration date of the commitment period. The customer will be liable for payments remaining for the rest of the term commitment.

Early Termination Period Customer Liability

- |                                          |                                         |
|------------------------------------------|-----------------------------------------|
| If terminated in the 1st Year of Service | 70% of the total remaining term charges |
| If terminated in the 2nd Year of Service | 55% of the total remaining term charges |
| If terminated in the 3rd Year of Service | 40% of the total remaining term charges |
| If terminated in the 4th Year of Service | 25% of the total remaining term charges |

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SERVICES LIMITED TO EXISTING CUSTOMERS

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SERVICES LIMITED TO EXISTING CUSTOMERS

A. GENERAL

1. Grandfathered Services - Grandfathered services are services which have been discontinued as general exchange service tariff offerings, but which are still tariffed and offered to existing customers and at existing locations. The services which are listed in this tariff, Section 100, are said to be grandfathered or limited to existing customers.
2. Existing Customers - Existing customers are those customers who were already subscribing to a service prior to the service being declared to be a grandfathered service.
3. New customers are not eligible to subscribe to a grandfathered service. This includes previously grandfathered customers who have for any reason discontinued the service. (See Section 2, Rules and Regulations regarding customer requirements for service.)
4. Windstream will continue existing service to grandfathered customers as long as it is technically and economically practical.

B. CENTRAL OFFICE OPERATOR ACCESS TRUNKS

CENTRAL OFFICE OPERATOR ACCESS TRUNKS - Central Office Operator Access Trunks are trunks furnished only to hotels, motels and hospitals which terminate on the toll switchboard for the handling of long distance calls from the customer's switch. Trunks terminating on the toll switch- board for handling long distance telephone calls for the customer.

C. CUSTOM CALLING SERVICES

1.
  - a. Standard Package
    - Touch Dial Line, Call Waiting and Call Forwarding:
    - Touch Dial Line, Call Waiting and Speed Call 8:
    - Touch Dial Line, Call Forwarding and Speed Call 8:
    - Touch Dial Line, Call Waiting and Speed Call 30:

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SERVICES LIMITED TO EXISTING CUSTOMERS

C. CUSTOM CALLING SERVICES (Continued)

1. (Continued)

b. Deluxe Package

Touch Dial Line, Call Waiting and Call Forwarding, and Speed Call 8: Residence, per line Touch Dial Line, Call Waiting, Call Forwarding, and Speed Call 30: Residential and Business, per Line

c. Custom Calling Service (former Contel)

Two feature packages, same line

Call Forwarding and Three-Way Calling

Call Waiting and Three-Way Calling

Call Forwarding and Speed Calling

Call Waiting and Speed Calling

Three-Way Calling and Speed Calling

Three feature packages, same line

Call Forwarding, Call Waiting and Speed Calling

Call Forwarding, Call Waiting and Three-Way Calling.....

Call Waiting, Three Way Calling and Speed Calling .....

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SERVICES LIMITED TO EXISTING CUSTOMERS

C. CUSTOM CALLING SERVICES (Continued)

1. (Continued)

c. Custom Calling Service (former Contel)

Enhanced Custom Calling Service

Premier Service Package Includes:

Call Waiting  
Cancel Call Waiting  
Three-Way Calling  
Call Forwarding Variable  
Do Not Disturb - Personal  
Identification Number (PIN)  
Wake Up/Reminder Service

Individual Features, same line

Do Not Disturb - Basic  
Do Not Disturb - PIN  
Outgoing Call Screening  
(List of 8)  
Wake Up/Reminder Service

d. Individual Services

Last Number Redial and Saved  
Number Redial, Per Line

One Feature:

- a. Business
- b. Residence

e. Feature Call Pak - 3

- 1) Feature Call Pak - 3  
Call Waiting, Cancel Call  
Waiting, Call Forwarding-  
Variable:  
Residence, per line  
Business, per line

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SERVICES LIMITED TO EXISTING CUSTOMERS

C. CUSTOM CALLING SERVICES (Continued)

1. (Continued)

e. Feature Call Pak - 3

- 2) Feature Call Pak - 5  
Call Waiting, Cancel Call  
Waiting, Call Forwarding-Variable,  
Speed Call 8, 3-Way Calling:  
Residence, per line  
Business, per line
- 3) Feature Call Pak - 7  
Call Waiting, Cancel Call Waiting,  
Call Forwarding-Variable, Speed Call 8,  
Last Number Redial, Saved Number Redial,  
3-Way Calling:  
Residence, per line  
Business, per line
- 4) Distinctive Ring with a Pak<sup>(1)</sup>  
Residence, per line  
Business, per line

<sup>(1)</sup> Applicable Distinctive Ring rate when the customer has a Feature Call Pak.

SERVICES LIMITED TO EXISTING CUSTOMERS

C. CUSTOM CALLING SERVICES (Continued)

1. (Continued)

f. TEL-TEEN SERVICE

Tel-Teen Service is offered at the residential Network Access Line Option 2 rate (plus the Extended Area Service rate if applicable) for the exchange in which the service is located. Tel-Teen Service is available with one of the following Tel-Teen custom feature packages.

Tel-Teen Service  
Custom Feature Package

(1) Three-Way Calling, Speed  
Call 8, Toll Control (1)

(2) Call Waiting, Speed Call 8,  
Toll Control (1)

(3) Three-Way Calling, Toll  
Control (1)

(4) Call Waiting, Speed Call 8 (1)

g. Custom Calling Local Area Signaling Service

Custom Call Waiting, per line

Residential - Feature Call Pak - 3 4400, each line  
(Includes Call Waiting, Automatic  
Busy Redial, Automatic Call  
Return, and Call Block)

(1) The Toll Control Code option is offered at no additional charge in offices where available.

ISSUED: September 22, 2006

EFFECTIVE: October 2, 2006

Vice President  
4001 Rodney Parham Road  
Little Rock, AR 72212

SERVICES LIMITED TO EXISTING CUSTOMERS

C. CUSTOM CALLING SERVICES (Continued)

1. (Continued)

g. Custom Calling Local Area Signaling Service (Continued)

Residential Feature Call Pak - 3 4900, each line  
(Includes Call Waiting, Call Forwarding-Variable, Speed Call 8, 3-Way Calling, Cancel Call Waiting, Automatic Busy Redial, Automatic Call Return, Personal Alert, and Call Block)

2. Tel-Teen Service/General

- a. Tel-Teen Service is an Option 2, second residential Network Access Line which includes unlimited local usage, directory listing, and a choice of one of four custom feature packages.
- b. The four custom feature packages include:
  - Three-Way Calling, Speed Call 8, and Toll Control;
  - Call Waiting, Speed Call 8, and Toll Control;
  - Three-Way Calling, and Toll Control; and
  - Call Waiting, and Speed Call 8.
- c. Tel-Teen Service will be offered where facilities and operating conditions permit.
- d. In order to subscribe to Tel-Teen Service, there must be primary residential service at the same location and the Tel-Teen Service will be billed to the primary customer. Service may be denied on both lines for nonpayment of bills associated with either line.
- e. Tel-Teen Service may not be converted to a regular residential one-party line for one month after establishment of the service.
- f. Normal toll charges are applicable for Tel-Teen Service without Toll Control. The primary customer will be responsible for all third party and collect calls charged to the Tel-Teen Service which includes Toll Control.
- g. All normal tariff restrictions on provision, availability of service, and liability of the Telephone Company will apply.
- h. Substitutions of other than the offered custom calling features will not be permitted; however, other custom calling features are available for use with this service at the rates and charges specified in this tariff.



SERVICES LIMITED TO EXISTING CUSTOMERS

C. CUSTOM CALLING SERVICES (Continued)

3. FLEX PAK (RESIDENCE)

(M)

Flex Pak offers a monthly discount on specific Windstream Calling Services features and CLASS Service features as identified on following the Sheet.

Flex Pak is available to residence individual line customers only.

When a customer orders four (4) or more of the eligible features, a discount applies to all of the eligible features. The discount percentage is applied to the total of the individual features rates subscribed to by the customer. To be eligible for the Flex Pak discount, all features ordered by the customer must be billed on the same residence account.

Any feature may be substituted for another, or additional features may be ordered at a later date. The combination of features is not important to qualify for the discount, only the number of features (minimum of 4).

When a customer subscribes to the quantity of four (or more) of the eligible features, the discount will automatically apply to these services.

If the customer removes an eligible feature (or features) so that the total number is less than four (4), the 40% discount no longer applies. The billing of those services will revert to the individual feature rate.

When 4 or more of the following features are ordered, the customer is eligible for the Flex Pak discount of 40%

- Automatic Busy Redial
- Automatic Call Return
- Call Block
- Call Forwarding-Variable
- Call Waiting
- Caller ID - Name and Number/Anonymous Call Block
- Caller ID - Number/Anonymous Call Block
- Distinctive Ring
- Custom Call Acceptance
- Custom Call Forwarding
- Speed Calling (8-Code)
- Speed Calling (30-Codes)
- Three-Way Calling
- Personal Alert

Cancel Call Waiting does not count toward the four services, but will be discounted 40% when the customer qualifies with four services from the list above. Neither Call Forward/Busy/No Answer and the Fixed Call Forwarding/ Busy options nor anonymous caller rejection count toward the four services and will not be eligible for discount.

Subsequent service order charges are not applicable, when:

- an order is placed which qualifies the customer for Flex Pak discount, or
- a Flex Pak customer adds, reduces, or rearranges features, provided at least four (4) of the eligible features are retained.

(M)

(M) Material was previously located on Sheets No. 9 and 10 of Section 6.

ISSUED: February 16, 2007

EFFECTIVE: February 26, 2007

Vice President  
4001 Rodney Parham Road

Little Rock, AR 72212

SERVICES LIMITED TO EXISTING CUSTOMERS

C. CUSTOM CALLING SERVICES (Continued)

4. WINDSTREAM VALUECHOICE<sup>SM</sup> ESSENTIALS PLAN II for Residential Customers

For Windstream Communications Southwest (Windstream) Residential customers. (T)

The Bundled Package includes a maximum of 3 lines with a maximum of 3 eligible Features and Other Bundle Products and Services per line. (T)

All applicable Intrastate/Interstate and Local Exchange tariff charges including, but not limited to, taxes and surcharges and any Federally tariffed charges such as the Federal Universal Service Fund Charge (FUSF) and the End User Subscriber Line Charges are required to be paid by the customer for each bundle. For those new Windstream customers who chose to retain this package for a minimum of 90 days, the Non-recurring charges were waived, such as: Primary Service Order and Line Connection Charges. For Windstream existing customers, the Subsequent Service Order and Line Connection charges were permanently waived. Service is billed in one-month increments. (T)

WINDSTREAM VALUECHOICE<sup>SM</sup> ESSENTIALS PLAN II - Residential

- Residential Line(s) – Maximum of 3 Lines per Bundle at a single location (3 Local Exchange Access Lines)
- Listed below are the following Class and Custom Calling Features and/or Other Bundle Product and Services\*\*

Class and Custom Calling Features:

- |                                   |                          |
|-----------------------------------|--------------------------|
| ○ Call Waiting Plus               | Call Waiting ID          |
| ○ 3-Way Calling                   | Call Forwarding-Variable |
| ○ Caller ID Name and Number w/ACB |                          |

Other Bundle Products and Services:

- Windstream Long Distance (per minute option only). The provider of both the Local and Toll services will be Windstream Communications Southwest (Windstream) and Windstream Southwest LD or its designee. The rates for IntraLata Long Distance can be located in the Long Distance Message Toll Tariff for Windstream Communications Southwest. The rates for all other Toll can be located in the Windstream Southwest LD tariff \*\*.

This service cannot be used to qualify the customer for any other regularly tariff feature package and all other tariffed discounts do not apply. The bundled rates are subject to access line rate changes.

\*\*Upon Availability for each serving area

ISSUED: March 1, 2007

EFFECTIVE: March 11, 2007

Vice President  
4001 Rodney Parham Road

Little Rock, AR 72212

SERVICES LIMITED TO EXISTING CUSTOMERS

D. CUSTOMER'S TRANSFER SERVICE

1. Applicability (Former Contel Customers)

Applicable to System Standard discontinued customer's transfer service. Limited to existing customers only as of November 12, 1991.

2. Territory

In the exchange areas of all exchanges as said exchanges are defined on maps filed as part of the tariff schedules.

3. Conditions

Customer's transfer service is furnished in order to allow a customer to transfer business calls to his residence service. The transfer of a customer's calls to a residence or business telephone of a different customer will not be permitted.

Each transfer equipment requires that a key be installed at the premises of the customer whose calls are to be transferred.

\* In addition to applicable element charges.

# The basic termination charge reduces 1/60 for each month for which the monthly rate for the service is paid.

ISSUED: September 22, 2006

EFFECTIVE: October 2, 2006

Vice President  
4001 Rodney Parham Road  
Little Rock, AR 72212

SERVICES LIMITED TO EXISTING CUSTOMERS

E. EMERGENCY REPORTING TELEPHONE SERVICE

1. Applicability (Former Contel Customers)

Applicable to System Standard discontinued customer's transfer service. Limited to existing customers only as of November 12, 1991.

2. Territory

In the exchange areas of all exchanges as said exchanges are defined on maps filed as part of the tariff schedules.

3. Conditions

Emergency reporting telephone service is available to volunteer fire departments, military bases, airports, industrial plants, and other organizations who have a requirement for making simultaneous emergency calls to a fixed group or groups of exchange telephones.

The equipment is designed for calling one-party line services only.

A maximum of 20 one-party lines per group within any one central office area may be connected for the emergency reporting telephone service. Moves and changes are allowed within the group, but no new groups can be established after November 12, 1991.

ISSUED: September 22, 2006

EFFECTIVE: October 2, 2006

Vice President  
4001 Rodney Parham Road  
Little Rock, AR 72212

SERVICES LIMITED TO EXISTING CUSTOMERS

E. EMERGENCY REPORTING TELEPHONE SERVICE (FORMER CONTEL) (Continued)

4. Rates

Group calling common control equipment equipped for a maximum of 20 exchange lines

Line equipment for terminating each exchange line

Network Access Line - Rates as set forth in Section 4 for business one-party line service.

Line Connections and Rearrangements

Connections or rearrangements of exchange lines subsequent to installation of exchange line terminating equipment

First line

Applicable time and material charges as described in Section 2.

Each additional line connected or rearranged at the same time

Applicable time and material charges as described in Section 2.

\* In addition to applicable element charges.

# The basic termination charge reduces 1/60 for each month for which the monthly rate for the service is paid.

ISSUED: September 22, 2006

EFFECTIVE: October 2, 2006

Vice President  
4001 Rodney Parham Road  
Little Rock, AR 72212

SERVICES LIMITED TO EXISTING CUSTOMERS

F. INTRAEXCHANGE PRIVATE LINE SERVICES AND CHANNELS (Continued)

1. Full Period Service Rates

Magneto Service (Paired Circuit without Central Office Battery)

Between buildings including one point of termination at each end:

On different premises, airline, 3/4 mile per channel , Each additional 1/4 mile or fraction thereof

2. Recorded Music and Speech Channel Rates

Local Channels

a. Channel from music station to music customer:

0-3/4 mile

Each additional 1/4 mile or fraction thereof, airline

b. Local remote mobile radio channel, off premise, Each 1/4 mile or fraction thereof

G. INTRALATA PRIVATE LINE SERVICES (FORMER CONTEL)

Rates/Intraexchange Service

Local Signal Grade Channels

Metallic channels

Each Intraoffice Channel

Each Interoffice Channel

ISSUED: September 22, 2006

EFFECTIVE: October 2, 2006

Vice President  
4001 Rodney Parham Road  
Little Rock, AR 72212



SERVICES LIMITED TO EXISTING CUSTOMERS

H. MULTIPARTY NETWORK ACCESS SERVICE

1. Exchange Rates

RESIDENCE:(1)  
Two party

RURAL FOUR PARTY:(1)  
Business

LOW INCOME TELEPHONE ASSISTANCE  
PROGRAM (LITAP)(1)  
Rural Four Party

2. Exchange (former Contel)

Local exchange network access line Two Party and Four Party Residential and Business, Low Income Telephone.

I. OFF-PREMISES EXCHANGE ACCESS SERVICE MILEAGE RATE

OPX on continuous property  
Each 1/4 mile or fraction thereof

J. EXTENSION LINE MILEAGE MONTHLY RATE IN CONNECTION WITH KEY TELEPHONE SETS ON CONTINUOUS PROPERTY

6 or 10 Button and/or Lamp Capacity  
Each 1/4 mile or fraction thereof

- (1) Group I - Eunice, Jal and Lovington  
Group II - Hobbs, Carlsbad, Carlsbad Cavern and Loving

Little Rock, AR 72212

Rates and Charges Price List

General Definitions: Service Level Areas are designated by the following abbreviations: WC = Wire Center Level; A-EXCH = Available in all exchanges; TF = Available where Technically Feasible.  
Type/Term of Services are designated by the following abbreviations: Non-recurring rates = NRC; Monthly Recurring rates = MRC; Contract Term are listed by required contract durations  
Class of Services are designated by the following abbreviations: Residential Services = R; Business Services = B; Services available to Both residential and business = R & B  
Basket Indicators are designated by the following abbreviations: Basic Services = B; Non-Basic Services = NB; Bundled Services = BUN; Packaged Services = P; Public Interest Services = PI; Non Basket Services are listed as Not Applicable = N/A

Tariff Location by Section & Subsection prior to 9/22/06	Tariff Location by Section & Subsection as of 9/22/06	Service Level Areas	Description of Service	Type/Term of Services	Class of Service	Basket Indicator	Effective Price	Price Ceiling as of 3-1-2022
2.B.13	Section 101.1	WC/A-EXCH; TF	Late Payment Charge/Percentage	NRC	R & B	NB	2.90%	N/A
2.L.2	Section 101.2	WC/A-EXCH; TF	Enhanced 9-1-1 Taxes—Surcharge, monthly "Tier 1"	MRC	R & B	PI	\$0.25	N/A
2.L.2	Section 101.3	WC/A-EXCH; TF	Enhanced 9-1-1 Taxes— Surcharge, monthly "Tier 2"	MRC	R & B	PI	\$0.26	N/A
4.A.3.g	Section 101.4	WC/A-EXCH; TF	Touch Dialing	MRC	R&B	B	\$0.00	\$0.00
4.B.1.a.1	Section 101.5	WC/A-EXCH; TF	Local Measured Service, Option 1 (plus usage)	MRC	B	B	\$13.21	\$13.21
4.B.1.a.1	Section 101.6	WC/A-EXCH; TF	Local Measured Service, Option 2 (unlimited usage)	MRC	B	B	\$26.46	\$26.46
4.B.1.a.2	Section 101.7	WC/A-EXCH; TF	Key line service, Option 1 (plus usage)	MRC	B	B	\$13.39	\$13.39
4.B.1.a.2	Section 101.8	WC/A-EXCH; TF	Key line service, Option 2 (unlimited usage)	MRC	B	B	\$28.38	\$28.38
4.B.1.a.3	Section 101.9	WC/A-EXCH; TF	PBX Trunk, Option 1 (plus usage)	MRC	B	B	\$13.39	\$13.39
4.B.1.a.3	Section 101.10	WC/A-EXCH; TF	PBX Trunk, Option 2 (unlimited usage)	MRC	B	B	\$38.58	\$38.58
4.B.1.a.4	Section 101.11	WC/A-EXCH; TF	Customer Owned Pay Telephone Service, Option 1 (plus usage)	MRC	B	B	\$13.21	\$13.21
4.B.1.a.4	Section 101.12	WC/A-EXCH; TF	Customer Owned Pay Telephone Service, Option 2 (unlimited usage)	MRC	B	B	N/A	N/A
4.B.1.a.5	Section 101.13	WC/A-EXCH; TF	Coin Line Service, Local Measured Service, Option 1 (plus usage)	MRC	B	B	N/A	N/A
4.B.1.a.5	Section 101.14	WC/A-EXCH; TF	Coin Line Service, Option 2 (unlimited usage)	MRC	B	B	\$33.21	\$33.21
4.B.1.b	Section 101.15	WC/A-EXCH; TF	Residence local one party access line and EAS service, Option 1 (plus usage)	MRC	R	B	\$7.39	\$7.39
4.B.1.b	Section 101.16	WC/A-EXCH; TF	Residence local one party access line and EAS service, Option 2 (unlimited usage)	MRC	R	B	\$19.00	\$19.00
4.B.1.c	Section 101.17	WC/A-EXCH; TF	Measured usage charge, Business - In addition to the monthly access line rate, a usage charge per minute or fraction thereof will apply per call.	MRC	B	B	\$0.0375	\$0.0375
4.B.1.c	Section 101.18	WC/A-EXCH; TF	Measured usage charge, Residence - In addition to the monthly access line rate, a usage charge per call will apply.	MRC	R	B	\$0.10	\$0.10
4.B.2	Section 101.19	WC/A-EXCH; TF	NM Universal Service Fund Surcharge	MRC	R & B	NB	As approved by NMPRC	N/A
4.C.1.a	Section 101.20	WC/A-EXCH; TF	Local Exchange Service, Lifeline Service/Low Income Telephone Assistance Program (LITAP), Customer Monthly Credit. Federal Baseline Amount (offset to SLC)	MRC	R	N/A	(\$6.50)	N/A
4.C.1.a	Section 101.21	WC/A-EXCH; TF	Local Exchange Service, Lifeline Service/Low Income Telephone Assistance Program (LITAP), General, Low Income Telephone Assistance Program (LITAP) .The monthly rate will be reduced by \$4.50.	MRC	R	N/A	(\$4.50)	N/A
4.C.1.a	Section 101.22	WC/A-EXCH; TF	Local Exchange Service, Lifeline Service/Low Income Telephone Assistance Program (LITAP), General, Low Income Telephone Assistance Program (LITAP), Customers who meet the requirements may be eligible for a 50% discount on new connection access line service charges	NRC	R	N/A	-50.00%	N/A
4.C.3	Section 101.23	WC/A-EXCH; TF	Local Exchange Service, Lifeline Service/Low Income Telephone Assistance Program (LITAP), Customer Monthly Credit. Federal Amount - offset to End User Subscriber Line Surcharge (SLC)	MRC	R	N/A	(\$3.50)	N/A
	Section 101.24		Reserved for Future Use					
	Section 101.25		Reserved for Future Use					

(C)

(I) (I)

**Rates and Charges Price List**

General Definitions: Service Level Areas are designated by the following abbreviations: WC = Wire Center Level; A-EXCH = Available in all exchanges; TF = Available where Technically Feasible.  
Type/Term of Services are designated by the following abbreviations: Non-recurring rates = NRC; Monthly Recurring rates = MRC; Contract Term are listed by required contract durations  
Class of Services are designated by the following abbreviations: Residential Services = R; Business Services = B; Services available to Both residential and business = R & B  
Basket Indicators are designated by the following abbreviations: Basic Services = B; Non-Basic Services = NB; Bundled Services = BUN; Packaged Services = P; Public Interest Services = PI; Non Basket Services are listed as Not Applicable = N/A

Tariff Location by Section & Subsection prior to 9/22/06	Tariff Location by Section & Subsection as of 9/22/06	Service Level Areas	Description of Service	Term of Service	Class of Service	Basket Indicator	Effective Price	Price Ceiling as of 10-1-10
4. 4.C.3	Section 101.26	WC/A-EXCH; TF	Local Exchange Service, Lifeline Service/Low Income Telephone Assistance Program (LITAP), Customer Monthly Credit. Federal Supplemental Amount (credit to local service monthly rate)	MRC	R	B	(\$1.75)	N/A
4. 4.C.3	Section 101.27	WC/A-EXCH; TF	Local Exchange Service, Lifeline Service/Low Income Telephone Assistance Program (LITAP), Customer Monthly Credit. Federal Matching Amount for LITAP	MRC	R	B	(\$1.75)	N/A
4. 4.F.2	Section 101.28	WC/A-EXCH; TF	Vacation Service Covering Customer's Entire Service (1), monthly rate during the period of vacation service, Business	MRC	B	N/A	75%	N/A
4. 4.F.2	Section 101.29	WC/A-EXCH; TF	Vacation Service Covering Customer's Entire Service (1), monthly rate during the period of vacation service, Residence	MRC	R	N/A	50%	N/A
4. 4.F.3	Section 101.30	WC/A-EXCH; TF	Vacation Service Covering Part of A Customer's Service (1), reduction in monthly rate to business is applicable only to such of the service and facilities which are temporarily made inoperative	MRC	B	N/A	25%	N/A
5. 4.F.3	Section 101.31	WC/A-EXCH; TF	Vacation Service Covering Part of A Customer's Service (1), reduction in monthly rate to residence is applicable only to such of the service and facilities which are temporarily made inoperative	MRC	R	N/A	50%	N/A
5. 5.B.1.a	Section 101.32	WC/A-EXCH; TF	Initial Service Order Charge, each, Residence	NRC	R	NB	\$25.00	\$25.00
5. 5.B.1.b	Section 101.33	WC/A-EXCH; TF	Initial Service Order Charge, each, Business	NRC	B	NB	\$43.00	\$43.00
5. 5.B.2	Section 101.34	WC/A-EXCH; TF	Line Connection Charge, each	NRC	R & B	NB	\$18.00	\$18.00
5. 5.B.3	Section 101.35	WC/A-EXCH; TF	Subsequent Service Order Charge, each Business	NRC	B	NB	\$15.00	\$21.00 (R)
5. 5.B.3	Section 101.36	WC/A-EXCH; TF	Subsequent Service Order Charge, each Residence	NRC	R	NB	\$5.00	\$12.00
5. 5.B.5	Section 101.37	WC/A-EXCH; TF	Returned Check Charge, (per returned check)	NRC	R & B	NB	\$16.50	\$17.35
5. 5.B.6	Section 101.38	WC/A-EXCH; TF	Expedited Due Date Charge, Residence or non-system business Initial and subsequent installations	NRC	R	NB	\$20.00	\$20.00
5. 5.B.6	Section 101.39	WC/A-EXCH; TF	Expedited Due Date Charge, All other services excluding Residence or non-system business Initial and subsequent installations	NRC	B	NB	Note: (1)	N/A
5. 5.B.7	Section 101.40	WC/A-EXCH; TF	Initiate Vacation Service, Subsequent Service Order, Business	NRC	B	NB	\$21.00	\$21.00
5. 5.B.7	Section 101.41	WC/A-EXCH; TF	Initiate Vacation Service, Subsequent Service Order, Residence	NRC	R	NB	\$12.00	\$12.00
	Section 101.42		Reserved for Future Use					
	Section 101.43		Reserved for Future Use					
	Section 101.44		Reserved for Future Use					
	Section 101.45		Reserved for Future Use					
	Section 101.46		Reserved for Future Use					

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**Rates and Charges Price List**

General Definitions: Service Level Areas are designated by the following abbreviations: WC = Wire Center Level; A-EXCH = Available in all exchanges; TF = Available where Technically Feasible.  
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Class of Services are designated by the following abbreviations: Residential Services = R; Business Services = B; Services available to Both residential and business = R & B  
Basket Indicators are designated by the following abbreviations: Basic Services = B; Non-Basic Services = NB; Bundled Services = BUN; Packaged Services = P; Public Interest Services = PI; Non Basket Services are listed as Not Applicable = N/A

Tariff Location by Section & Subsection prior to 9/22/06	Tariff Location by Section & Subsection as of 9/22/06	Service Level Areas	Description of Service	Term of Service	Class of Service	Basket Indicator	Effective Price	Price Ceiling as of 10-1-10
5.5.B.8	Section 101.47	WC/A-EXCH; TF	Restore Service After Temporary Denial of Service/nonpayment, Business	NRC	B	NB	\$39.00	\$39.00
5.5.B.8	Section 101.48	WC/A-EXCH; TF	Restore Service After Temporary Denial of Service/nonpayment, Residence	NRC	R	NB	\$30.00	\$30.00
5.5.C.1.a	Section 101.49	WC/A-EXCH; TF	Service Charges, Link Up America – Assistance for Initiating Service, reduced service installation charges, one half of the amount required to connect the customer to the local telephone network or \$30.00, whichever is less	NRC	R	NB	\$30.00	\$30.00
5.5.C.3	Section 101.50	WC/A-EXCH; TF	Link Up America – Initial Service Order Charge, each, Nonrecurring Charge	NRC	R & B	NB	\$12.50	\$12.50
5.5.C.3	Section 101.51	WC/A-EXCH; TF	Link Up America – Line Connection Charge, each, Nonrecurring Charge	NRC	R & B	NB	\$9.00	\$9.00
5.5.E.4	Section 101.52	WC/A-EXCH; TF	Service Charges, Charges Applicable under Special Conditions, Conditions for Construction Charges, An advance nonrefundable payment in the amount of \$100.00 or one-half of the construction cost per applicant, whichever is less	NRC	R & B	NB	\$100.00	N/A
5.5.F	Section 101.53	WC/A-EXCH; TF	Service Charges, Connection with Customer Provided Equipment and Facilities, Service call due to impairment of service caused by customer-provided equipment or facilities each hour or fraction thereof, Nonrecurring Charge	NRC	R & B	NB	\$36.50	N/A
6.6.E.1.a	Section 101.54	WC/A-EXCH; TF	Call Waiting, Per Line(1) One Feature: Business, Monthly Rate	MRC	R	NB	\$ 6.99	\$ 7.43 (I)
6.6.E.1.b	Section 101.55	WC/A-EXCH; TF	Call Waiting, Per Line(1) One Feature: Residence, Monthly Rate	MRC	B	NB	\$ 4.99	\$ 7.43
6.6.E.2.a	Section 101.56	WC/A-EXCH; TF	Call Forwarding-Variable, Per Line(1) One Feature: Business, Monthly Rate	MRC	B	NB	\$ 6.99	\$ 7.43 (I)
6.6.E.2.b	Section 101.57	WC/A-EXCH; TF	Call Forwarding-Variable, Per Line(1) One Feature: Residence, Monthly Rate	MRC	R	NB	\$ 5.49	\$ 7.43
6.6.E.2.b	Section 101.58	WC/A-EXCH; TF	Call Forwarding-Variable, Pay-Per-Use per call (1) One Feature: Residence, Monthly Rate	MRC	R	NB	\$ 1.25	\$ 1.68
6.6.E.3.a	Section 101.59	WC/A-EXCH; TF	Call Forwarding-Variable, Multipath(1) (Available only as enhancement to Call Forwarding-Variable) Per Calling Path Business, Monthly Rate	MRC	B	NB	\$ 7.99	\$ 8.00 (I)
6.6.E.3.b	Section 101.60	WC/A-EXCH; TF	Call Forwarding-Variable, Multipath(1) (Available only as enhancement to Call Forwarding-Variable) Per Calling Path Residence, Monthly Rate	MRC	R	NB	\$ 4.95	\$ 7.43
6.6.E.4.a	Section 101.61	WC/A-EXCH; TF	Speed Calling 8-Code Capacity, Per Line(1) One Feature: Business Monthly Rate	MRC	B	NB	\$ 5.99	\$ 8.00
6.6.E.4.b	Section 101.62	WC/A-EXCH; TF	Speed Calling 8-Code Capacity, Per Line(1) One Feature: Residence Monthly Rate	MRC	R	NB	\$ 4.49	\$ 9.27
6.6.E.5.a	Section 101.63	WC/A-EXCH; TF	Speed Calling 30-Code Capacity, Per Line(1), One Feature: Business, Monthly Rate	MRC	B	NB	\$ 6.99	\$ 8.66 (I)
6.6.E.5.b	Section 101.64	WC/A-EXCH; TF	Speed Calling 30-Code Capacity, Per Line(1), One Feature: Residence, Monthly Rate	MRC	R	NB	\$ 4.99	\$ 9.50
6.6.E.6.a	Section 101.65	WC/A-EXCH; TF	Three-Way Calling(1) Flat Rate Option, Per Line, Business, Monthly Rate	MRC	B	NB	\$ 6.99	\$ 9.90 (I)
6.6.E.6.a	Section 101.66	WC/A-EXCH; TF	Three-Way Calling(1) Flat Rate Option, Per Line, Residence, Monthly Rate	MRC	R	NB	\$ 4.99	\$ 9.90
6.6.E.6.b	Section 101.67	WC/A-EXCH; TF	Three-Way Calling(1), Pay-Per-Use Option, Per Activation, Business, Monthly Rate	MRC	B	NB	\$ 1.25	\$ 1.80
6.6.E.6.b	Section 101.68	WC/A-EXCH; TF	Three-Way Calling(1), Pay-Per-Use Option, Per Activation, Residence, Monthly Rate	MRC	R	NB	\$ 1.25	\$ 1.80
6.6.E.7.a	Section 101.69	WC/A-EXCH; TF	Cancel Call Waiting, Per Line One Feature: Business, Monthly Rate	MRC	B	NB	\$ 2.99	\$ 3.71 (I)
6.6.E.7.b	Section 101.70	WC/A-EXCH; TF	Cancel Call Waiting, Per Line One Feature: Residence, Monthly Rate	MRC	R	NB	\$ 1.49	\$ 3.71
6.6.E.8.a	Section 101.71	WC/A-EXCH; TF	Call Waiting Plus, Per Line One Feature: Business, Monthly Rate	MRC	B	NB	\$ 7.99	\$ 9.90 (I)
	Section 101.72		Reserved for Future Use					

**Rates and Charges Price List**

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Basket Indicators are designated by the following abbreviations: Basic Services = B; Non-Basic Services = NB; Bundled Services = BUN; Packaged Services = P; Public Interest Services = PI; Non Basket Services are listed as Not Applicable = N/A

Tariff Location by Section & Subsection prior to 9/22/06	Tariff Location by Section & Subsection as of 9/22/06	Service Level Areas	Description of Service	Term of Service	Class of Service	Basket Indicator	Effective Price	Price Ceiling as of 10-1-10
6.6.E.8.b	Section 101.73	WC/A-EXCH; TF	Call Waiting Plus, Per Line One Feature: Residence, Monthly Rate	MRC	R	NB	\$5.99	\$9.90
6.6.E.9.a	Section 101.74	WC/A-EXCH; TF	Call Forward/Busy/No Answer, Per Line One Feature: Business, Monthly Rate	MRC	B	NB	\$2.99	\$5.56
6.6.E.9.b	Section 101.75	WC/A-EXCH; TF	Call Forward/Busy/No Answer, Per Line One Feature: Residence, Monthly Rate	MRC	R	NB	\$2.99	\$5.56
6.6.E.10.a	Section 101.76	WC/A-EXCH; TF	Distinctive Ring, Per Line One Feature: Business, Monthly Rate	MRC	B	NB	\$7.99	\$11.25
6.6.E.10.b	Section 101.77	WC/A-EXCH; TF	Distinctive Ring, Per Line One Feature: Residence, Monthly Rate	MRC	R	NB	\$7.50	\$11.25
6.6.E.11.a	Section 101.78	WC/A-EXCH; TF	Fixed Call Forwarding/Busy, Per Line One Feature: Business, Monthly Rate	MRC	B	NB	\$4.49	\$4.55 (l)
6.6.E.11.b	Section 101.79	WC/A-EXCH; TF	Fixed Call Forwarding/Busy, Per Line One Feature: Residence, Monthly Rate	MRC	R	NB	\$2.49	\$4.55
6.6.E.12.a	Section 101.80	WC/A-EXCH; TF	Fixed Call Forwarding/No Answer, Per Line Business, Monthly Rate	MRC	B	NB	\$4.49	\$4.55 (l)
6.6.E.12.b	Section 101.81	WC/A-EXCH; TF	Fixed Call Forwarding/No Answer, Per Line Residence, Monthly Rate	MRC	R	NB	\$2.49	\$4.55
6.6.E.13.a	Section 101.82	WC/A-EXCH; TF	Fixed Call Forwarding/All Calls, Per Line Business, Monthly Rate	MRC	B	NB	\$6.99	\$9.27 (l)
6.6.E.13.b	Section 101.83	WC/A-EXCH; TF	Fixed Call Forwarding/All Calls, Per Line Residence, Monthly Rate	MRC	R	NB	\$3.99	\$4.12
6.6.E.14	Section 101.84	WC/A-EXCH; TF	Flex Pak (Residence) (4 or more eligible services) Discount	MRC	R	NB	40%	40%
6.6.E.15	Section 101.85	WC/A-EXCH; TF	Flex Pak (Business) (3 or more eligible services) Discount	MRC	B	NB	30%	30%
6.6.E.14	Section 101.86	WC/A-EXCH; TF	Flex Pak (Residence) (4 or more eligible services)	MRC	R	NB	\$61.80	\$61.80
6.6.E.15	Section 101.87	WC/A-EXCH; TF	Flex Pak (Business) (3 or more eligible services)	MRC	B	NB	\$70.58	\$70.58
6.6.E.16.a	Section 101.88	WC/A-EXCH; TF	Call Forwarding/No Answer, Per Line Business, Monthly Rate	MRC	B	NB	\$ 2.99	\$ 7.43
6.6.E.16.b	Section 101.89	WC/A-EXCH; TF	Call Forwarding/No Answer, Per Line Residence, Monthly Rate	MRC	R	NB	\$ 2.49	\$ 7.43
6.6.E.17.a	Section 101.90	WC/A-EXCH; TF	Fixed Call Forwarding/Busy-No Answer, Per Line Business, Monthly Rate	MRC	B	NB	\$ 4.99	\$ 5.56 (l)
6.6.E.17.b	Section 101.91	WC/A-EXCH; TF	Fixed Call Forwarding/Busy-No Answer, Per Line Residence, Monthly Rate	MRC	R	NB	\$ 2.99	\$ 5.56
6.6.I	Section 101.92	WC/A-EXCH; TF	Anonymous Call Block(1) Business	MRC	B	NB	-0-	-0-
6.6.I	Section 101.93	WC/A-EXCH; TF	Anonymous Call Block(1) Residence	MRC	R	NB	-0-	-0-
6.6.I	Section 101.94	WC/A-EXCH; TF	Automatic Busy Redial - Pay-Per-Use Option, per activation	NRC	R & B	NB	\$1.25	\$1.80
6.6.I	Section 101.95	WC/A-EXCH; TF	Automatic Busy Redial Flat Rate Option, per line ) Business, Monthly Rate	MRC	B	NB	\$6.99	\$13.50
6.6.I	Section 101.96	WC/A-EXCH; TF	Automatic Busy Redial Flat Rate Option, per line ) Residence, Monthly Rate	MRC	R	NB	\$5.99	\$7.50
	Section 101.97		Reserved for Future Use					
	Section 101.98		Reserved for Future Use					
	Section 101.99		Reserved for Future Use					
	Section 101.100		Reserved for Future Use					

**Rates and Charges Price List**

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Tariff Location by Section & Subsection prior to 9/22/06	Tariff Location by Section & Subsection as of 9/22/06	Service Level Areas	Description of Service	Term of Service	Class of Service	Basket Indicator	Effective Price	Price Ceiling as of 10-1-10
6.1	Section 101.101	WC/A-EXCH; TF	Automatic Call Return - Pay-Per-Use Option, per activation	NRC	R & B	NB	\$ 1.25	\$ 1.80
6.1	Section 101.102	WC/A-EXCH; TF	Automatic Call Return Flat Rate Option, per line, Business, Monthly Rate	MRC	B	NB	\$ 6.99	\$ 10.50
6.1	Section 101.103	WC/A-EXCH; TF	Automatic Call Return Flat Rate Option, per line, Residence, Monthly Rate	MRC	R	NB	\$ 5.99	\$ 9.00
6.1	Section 101.104	WC/A-EXCH; TF	Call Block, per line, Business, Monthly Rate	MRC	B	NB	\$ 5.49	\$ 5.86 (I)
6.1	Section 101.105	WC/A-EXCH; TF	Call Block, per line, Residence, Monthly Rate	MRC	R	NB	\$ 3.99	\$ 4.39
6.1	Section 101.106	WC/A-EXCH; TF	Call Tracing Service, per trace Business, Monthly Rate	MRC	B	NB	\$ 4.99	\$ 5.65
6.1	Section 101.107	WC/A-EXCH; TF	Call Tracing Service, per trace Residence, Monthly Rate	MRC	R	NB	\$ 4.99	\$ 5.65
6.1	Section 101.108	WC/A-EXCH; TF	Call Waiting ID, per line Business, Monthly Rate	MRC	B	NB	\$ 2.99	\$ 3.38 (I)
6.1	Section 101.109	WC/A-EXCH; TF	Call Waiting ID, per line Residence, Monthly Rate	MRC	R	NB	\$ 1.99	\$ 3.38
6.1	Section 101.110	WC/A-EXCH; TF	Caller ID - Name and Number/Anonymous Call Block Business, Monthly Rate	MRC	B	NB	\$ 11.99	\$ 18.75
6.1	Section 101.111	WC/A-EXCH; TF	Caller ID - Name and Number/Anonymous Call Block Residence, Monthly Rate	MRC	R	NB	\$ 9.99	\$ 18.00
6.1	Section 101.111.1	WC/A-EXCH; TF	Caller ID - Name and Number/Residence, Monthly Rate	MRC	R	NB	\$ 9.49	\$ 15.00
6.1	Section 101.112	WC/A-EXCH; TF	Caller ID - Number/Anonymous Call Block, Business, Monthly Rate	MRC	B	NB	\$ 11.99	\$ 18.00
6.1	Section 101.112	WC/A-EXCH; TF	Caller ID - Number, Business, Monthly Rate	MRC	B	NB	\$ 10.99	\$ 18.00
6.1	Section 101.113	WC/A-EXCH; TF	Caller ID - Number/Anonymous Call Block, Residence, Monthly Rate	MRC	R	NB	\$ 7.99	\$ 11.55
6.1	Section 101.114	WC/A-EXCH; TF	Complete Blocking (Per Line) Per Line Business	MRC	B	NB	-0-	-0-
6.1	Section 101.115	WC/A-EXCH; TF	Complete Blocking (Per Line) Per Line Residence	MRC	R	NB	-0-	-0-
6.1	Section 101.116	WC/A-EXCH; TF	Custom Call Acceptance, per line Business, Monthly Rate	MRC	B	NB	\$ 6.99	\$ 9.00 (I)
6.1	Section 101.117	WC/A-EXCH; TF	Custom Call Acceptance, per line Residence, Monthly Rate	MRC	R	NB	\$ 3.99	\$ 7.43
6.1	Section 101.118	WC/A-EXCH; TF	Custom Call Forwarding, per line Business, Monthly Rate	MRC	B	NB	\$ 6.99	\$ 14.85
6.1	Section 101.119	WC/A-EXCH; TF	Custom Call Forwarding, per line Residence, Monthly Rate	MRC	R	NB	\$ 5.99	\$ 8.25
6.1	Section 101.120	WC/A-EXCH; TF	Personal Alert, per line Business, Monthly Rate	MRC	B	NB	\$ 4.40	\$ 4.40
	Section 101.121		Reserved for Future Use					
	Section 101.122		Reserved for Future Use					
	Section 101.123		Reserved for Future Use					
	Section 101.124		Reserved for Future Use					
	Section 101.125		Reserved for Future Use					

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Tariff Location by Section & Subsection prior to 9/22/06	Tariff Location by Section & Subsection as of 9/22/06	Service Level Areas	Description of Service	Term of Service	Class of Service	Basket Indicator	Effective Price	Price Ceiling as of 10-1-10
6.1	Section 101.126	WC/A-EXCH; TF	Personal Alert, per line Residence, Monthly Rate	MRC	R	NB	\$3.99	\$6.00
6.1	Section 101.127	WC/A-EXCH; TF	Privacy Controller, Business, Monthly Rate	MRC	B	NB	\$7.99	\$11.13
6.1	Section 101.128	WC/A-EXCH; TF	Privacy Controller, Business, Monthly Rate (With TVP)	MRC	B	NB	\$0.00	\$0.00
6.1	Section 101.129	WC/A-EXCH; TF	Privacy Controller, Business, Monthly Rate (With Value Bundles excluding TVP)	MRC	B	NB	\$3.00	\$3.00
6.1	Section 101.130	WC/A-EXCH; TF	Privacy Controller, Residence, Monthly Rate	MRC	R	NB	\$ 5.99	\$ 11.13
6.1	Section 101.131	WC/A-EXCH; TF	Privacy Controller, Residence, Monthly Rate (With TVP)	MRC	R	NB	\$0.00	\$0.00
6.1	Section 101.132	WC/A-EXCH; TF	Privacy Controller, Residence, Monthly Rate (With Value Bundles excluding TVP)	MRC	R	NB	\$3.00	\$3.00
6.1	Section 101.133	WC/A-EXCH; TF	Selective Blocking (Per Call), Per Call Business	MRC	B	NB	-0-	-0-
6.1	Section 101.134	WC/A-EXCH; TF	Selective Blocking (Per Call), Per Call Residence	MRC	R	NB	-0-	-0-
6.1	Section 101.135	WC/A-EXCH; TF	Remote Call Forwarding, first access path(1), Monthly Rate	MRC	R & B	NB	\$ 25.00	\$ 37.50
6.1	Section 101.136	WC/A-EXCH; TF	Remote Call Forwarding, Additional access paths, each(1), Monthly Rate	MRC	R & B	NB	\$ 25.00	\$ 37.50
6.1	Section 101.137	WC/A-EXCH; TF	Windstream Value Plus Plan (with Long Distance) - Business	MRC	B	NB & BUN	\$70.45	\$90.75
6.1	Section 101.138	WC/A-EXCH; TF	Windstream Value Plan (with Long Distance) - Business	MRC	B	NB & BUN	\$43.45	\$64.55
6.1	Section 101.139	WC/A-EXCH; TF	Windstream Value Plus Plan (without Long Distance) - Business	MRC	B	NB & BUN	\$53.95	\$82.75
6.1	Section 101.140	WC/A-EXCH; TF	Windstream Value Plan (without Long Distance) - Business	MRC	B	NB & BUN	\$34.95	\$56.55
6.1	Section 101.141	WC/A-EXCH; TF	Windstream Value Plus Plan (with Long Distance) - Residence	MRC	R	NB & BUN	\$42.45	\$67.96
6.1	Section 101.142	WC/A-EXCH; TF	Windstream Value Plan (with Long Distance) - Residence	MRC	R	NB & BUN	\$33.50	\$47.71
6.1	Section 101.143	WC/A-EXCH; TF	Windstream Value Plus Plan (without Long Distance) - Residence	MRC	R	NB & BUN	\$34.95	\$67.96
6.1	Section 101.144	WC/A-EXCH; TF	Windstream Value Plan (without Long Distance) - Residence	MRC	R	NB & BUN	\$24.95	\$39.71
6.1	Section 101.145	WC/A-EXCH; TF	Windstream Value Plus Plan Version 2 (with Long Distance) - Business	MRC	B	NB & BUN	\$70.45	\$89.75
6.1	Section 101.146	WC/A-EXCH; TF	Windstream Value Plan Version 2 (with Long Distance) - Business	MRC	B	NB & BUN	\$43.45	\$56.95
6.1	Section 101.147	WC/A-EXCH; TF	Windstream Value Plus Plan Version 2 (without Long Distance) - Business	MRC	B	NB & BUN	\$53.95	\$82.75
6.1	Section 101.148	WC/A-EXCH; TF	Windstream Value Plan Version 2 (without Long Distance) - Business	MRC	B	NB & BUN	\$34.95	\$49.95
6.1	Section 101.149	WC/A-EXCH; TF	Windstream Value Plus Plan Version 2 (with Long Distance) - Residence	MRC	R	NB & BUN	\$42.45	\$66.96
6.1	Section 101.150	WC/A-EXCH; TF	Windstream Value Plan Version 2 (with Long Distance) - Residence	MRC	R	NB & BUN	\$33.50	\$41.21
6.1	Section 101.151	WC/A-EXCH; TF	Windstream Value Plus Plan Version 2 (without Long Distance) - Residence	MRC	R	NB & BUN	\$34.95	\$59.96
	Section 101.152		Reserved for Future Use					
	Section 101.153		Reserved for Future Use					
	Section 101.154		Reserved for Future Use					
	Section 101.155		Reserved for Future Use					
	Section 101.156		Reserved for Future Use					



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Tariff Location by Section & Subsection prior to 9/22/06	Tariff Location by Section & Subsection as of 9/22/06	Service Level Areas	Description of Service	Term of Service	Class of Service	Basket Indicator	Effective Price	Price Ceiling as of 4-1-06
6.M	Section 101.157	WC/A-EXCH; TF	Windstream Value Plan Version 2 (without Long Distance) - Residence	MRC	R	NB & BUN	\$24.95	\$34.21
6.N	Section 101.158	WC/A-EXCH; TF	Windstream Total Value Plan Version 2 (with Long Distance) - Business	MRC	B	NB & BUN	\$80.45	\$108.50
6.N	Section 101.159	WC/A-EXCH; TF	Windstream Total Value Plan Version 2 (without Long Distance) - Business	MRC	B	NB & BUN	\$63.95	\$102.80
6.N	Section 101.160	WC/A-EXCH; TF	Windstream Total Value Plan Version 2 (with Long Distance) - Residence	MRC	R	NB & BUN	\$52.45	\$82.76
6.N	Section 101.161	WC/A-EXCH; TF	Windstream Total Value Plan Version 2 (without Long Distance) - Residence	MRC	R	NB & BUN	\$44.45	\$74.76
6.O	Section 101.162	WC/A-EXCH; TF	Windstream Value Plus Plan Version 3 (with Long Distance) - Business	MRC	B	NB & BUN	\$56.95	\$90.55
6.O	Section 101.163	WC/A-EXCH; TF	Windstream Value Plan Version 3 (with Long Distance) - Business	MRC	B	NB & BUN	\$40.50	\$57.75
6.O	Section 101.164	WC/A-EXCH; TF	Windstream Value Plus Plan Version 3 (without Long Distance) - Business	MRC	B	NB & BUN	\$53.95	\$83.00
6.O	Section 101.165	WC/A-EXCH; TF	Windstream Value Plan Version 3 (without Long Distance) - Business	MRC	B	NB & BUN	\$34.99	\$50.75
6.O	Section 101.166	WC/A-EXCH; TF	Windstream Value Plus Plan Version 3 (with Long Distance) - Residence	MRC	R	NB & BUN	\$42.45	\$69.86
6.O	Section 101.167	WC/A-EXCH; TF	Windstream Value Plan Version 3 (with Long Distance) - Residence	MRC	R	NB & BUN	\$33.50	\$45.31
6.O	Section 101.168	WC/A-EXCH; TF	Windstream Value Plus Plan Version 3 (without Long Distance) - Residence	MRC	R	NB & BUN	\$39.45	\$58.46
6.O	Section 101.169	WC/A-EXCH; TF	Windstream Value Plan Version 3 (without Long Distance) - Residence	MRC	R	NB & BUN	\$29.95	\$37.11
6.P	Section 101.170	WC/A-EXCH; TF	Windstream Total Value Plan Version 3 (with Long Distance) - Business	MRC	B	NB & BUN	\$66.95	\$117.35
6.P	Section 101.171	WC/A-EXCH; TF	Windstream Total Value Plan Version 3 (without Long Distance) - Business	MRC	B	NB & BUN	\$63.95	\$109.35
6.P	Section 101.172	WC/A-EXCH; TF	Windstream Total Value Plan Version 3 (with Long Distance) - Residence	MRC	R	NB & BUN	\$52.45	\$90.41
6.P	Section 101.173	WC/A-EXCH; TF	Windstream Total Value Plan Version 3 (without Long Distance) - Residence	MRC	R	NB & BUN	\$49.45	\$82.41
6.Q	Section 101.174	WC/A-EXCH; TF	2-Line Windstream Value Plus Plan (with Long Distance) - Residence	MRC	R	NB & BUN	\$49.45	\$77.62
6.Q	Section 101.175	WC/A-EXCH; TF	2-Line Windstream Value Plus Plan (without Long Distance) - Residence	MRC	R	NB & BUN	\$46.45	\$70.62
6.R	Section 101.176	WC/A-EXCH; TF	2-Line Windstream Total Value Plan (with Long Distance) - Residence	MRC	R	NB & BUN	\$59.45	\$102.57
6.R	Section 101.177	WC/A-EXCH; TF	2-Line Windstream Total Value Plan (without Long Distance) - Residence	MRC	R	NB & BUN	\$56.45	\$94.57
6.S	Section 101.178	WC/A-EXCH; TF	Windstream Value Plus Business Plan Version 4 (with Long Distance) - Business	MRC	B	NB & BUN	\$41.95	\$54.85
6.S	Section 101.179	WC/A-EXCH; TF	Windstream Value Business Plan Version 4 (with Long Distance) - Business	MRC	B	NB & BUN	\$36.95	\$42.35
6.S	Section 101.180	WC/A-EXCH; TF	Windstream Value Plus Business Plan Version 4 (without Long Distnace) - Business	MRC	B	NB & BUN	\$38.95	\$49.85
	Section 101.181		Reserved for Future Use					
	Section 101.182		Reserved for Future Use					
	Section 101.183		Reserved for Future Use					
	Section 101.184		Reserved for Future Use					
	Section 101.185		Reserved for Future Use					

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Tariff Location by Section & Subsection prior to 9/22/06	Tariff Location by Section & Subsection as of 9/22/06	Service Level Areas	Description of Service	Term of Service	Class of Service	Basket Indicator	Effective Price	Price Ceiling as of 4-1-06
6.6.S	Section 101.186	WC/A-EXCH; TF	Windstream Value Business Plan Version 4 (without Long Distance) - Business	MRC	B	NB & BUN	\$33.95	\$37.35
6.6.T	Section 101.187	WC/A-EXCH; TF	Windstream Total Business Plan Version 4 (with Long Distance) - Business	MRC	B	NB & BUN	\$48.95	\$92.70
6.6.T	Section 101.188	WC/A-EXCH; TF	Windstream Total Business Plan Version 4 (without Long Distance) - Business	MRC	B	NB & BUN	\$45.95	\$84.70
6.6.U	Section 101.189	WC/A-EXCH; TF	2-4 Business Solutions Plan (with Long Distance) - 2 Lines	MRC	B	NB & BUN	\$73.85	\$105.55
6.6.U	Section 101.190	WC/A-EXCH; TF	2-4 Business Solutions Plan (with Long Distance) - 3 Lines	MRC	B	NB & BUN	\$95.75	\$129.25
6.6.U	Section 101.191	WC/A-EXCH; TF	2-4 Business Solutions Plan (with Long Distance) - 4 Lines	MRC	B	NB & BUN	\$117.65	\$152.95
6.6.U	Section 101.192	WC/A-EXCH; TF	2-4 Business Solutions Plan (without Long Distance) - 2 Lines	MRC	B	NB & BUN	\$70.85	\$97.55
6.6.U	Section 101.193	WC/A-EXCH; TF	2-4 Business Solutions Plan (without Long Distance) - 3 Lines	MRC	B	NB & BUN	\$92.75	\$121.25
6.6.U	Section 101.194	WC/A-EXCH; TF	2-4 Business Solutions Plan (without Long Distance) - 4 Lines	MRC	B	NB & BUN	\$114.65	\$144.95
6.6.V	Section 101.195	WC/A-EXCH; TF	5-8 Business Solutions Plan (with Long Distance) - 5 Lines	MRC	B	NB & BUN	\$204.95	\$240.65
6.6.V	Section 101.196	WC/A-EXCH; TF	5-8 Business Solutions Plan (with Long Distance) - 6 Lines	MRC	B	NB & BUN	\$217.45	\$264.35
6.6.V	Section 101.197	WC/A-EXCH; TF	5-8 Business Solutions Plan (with Long Distance) - 7 Lines	MRC	B	NB & BUN	\$229.95	\$288.05
6.6.V	Section 101.198	WC/A-EXCH; TF	5-8 Business Solutions Plan (with Long Distance) - 8 Lines	MRC	B	NB & BUN	\$242.45	\$311.75
6.6.V	Section 101.199	WC/A-EXCH; TF	5-8 Business Solutions Plan (without Long Distance) - 5 Lines	MRC	B	NB & BUN	\$201.95	\$232.65
6.6.V	Section 101.200	WC/A-EXCH; TF	5-8 Business Solutions Plan (without Long Distance) - 6 Lines	MRC	B	NB & BUN	\$214.45	\$256.35
6.6.V	Section 101.201	WC/A-EXCH; TF	5-8 Business Solutions Plan (without Long Distance) - 7 Lines	MRC	B	NB & BUN	\$226.95	\$280.05
6.6.V	Section 101.202	WC/A-EXCH; TF	5-8 Business Solutions Plan (without Long Distance) - 8 Lines	MRC	B	NB & BUN	\$239.45	\$303.75
6.6.W	Section 101.203	WC/A-EXCH; TF	Windstream Basic Advance Pay Service, Non-Recurring (Existing) - Residence	MRC	R	NB	\$30.00	\$30.00
6.6.W	Section 101.204	WC/A-EXCH; TF	Windstream Deluxe Advance Pay Service, Monthly - Residence	MRC	R	NB & P	\$59.95	\$59.95
6.6.W	Section 101.205	WC/A-EXCH; TF	Windstream Deluxe Advance Pay Service, Non-Recurring (New Install) - Residence	MRC	R	NB	\$35.00	\$35.00
6.6.W	Section 101.206	WC/A-EXCH; TF	Windstream Deluxe Advance Pay Service, Non-Recurring (Existing) - Residence	MRC	R	NB	\$30.00	\$30.00
6.6.W	Section 101.207	WC/A-EXCH; TF	Windstream Basic Advance Pay Service, Monthly - Residence	MRC	R	NB & P	\$49.95	\$49.95
6.6.W	Section 101.208	WC/A-EXCH; TF	Windstream Basic Advance Pay Service, Non-Recurring (New Install) - Residence	MRC	R	NB	\$35.00	\$35.00
6.6.X	Section 101.209	WC/A-EXCH; TF	Windstream ValueChoice Unlimited Plan I - Business - 1 Line	MRC	B	NB & BUN	\$46.95	\$122.00
	Section 101.210		Reserved for Future Use					
	Section 101.211		Reserved for Future Use					
	Section 101.212		Reserved for Future Use					
	Section 101.213		Reserved for Future Use					
	Section 101.214		Reserved for Future Use					

Rates and Charges Price List

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Tariff Location by Section & Subsection prior to 9/22/06	Tariff Location by Section & Subsection as of 9/22/06	Service Level Areas	Description of Service	Term of Service	Class of Service	Basket Indicator	Effective Price	Price Ceiling as of 4-1-06
6.X	Section 101.215	WC/A-EXCH; TF	Windstream ValueChoice Unlimited Plan I - Business - 2 Line	MRC	B	NB & BUN	\$66.95	\$145.70
6.X	Section 101.216	WC/A-EXCH; TF	Windstream ValueChoice Unlimited Plan I - Business - 3 Line	MRC	B	NB & BUN	\$86.95	\$169.40
6.X	Section 101.217	WC/A-EXCH; TF	Windstream ValueChoice Unlimited Plan I - Business - 4 Line	MRC	B	NB & BUN	\$106.95	\$193.10
6.X	Section 101.218	WC/A-EXCH; TF	Windstream ValueChoice Unlimited Plan I - Residence - 1 Line	MRC	R	NB & BUN	\$38.95	\$94.01
6.X	Section 101.219	WC/A-EXCH; TF	Windstream ValueChoice Unlimited Plan I - Residence - 2 Line	MRC	R	NB & BUN	\$48.95	\$106.17
6.X	Section 101.220	WC/A-EXCH; TF	Windstream ValueChoice Unlimited Plan I - Residence - 3 Line	MRC	R	NB & BUN	\$58.95	\$118.33
6.Y	Section 101.221	WC/A-EXCH; TF	Windstream ValueChoice Essentials Plan I - Business - 1 Line	MRC	B	NB & BUN	\$41.95	\$120.00
6.Y	Section 101.222	WC/A-EXCH; TF	Windstream ValueChoice Essentials Plan I - Business - 2 Line	MRC	B	NB & BUN	\$61.95	\$143.70
6.Y	Section 101.223	WC/A-EXCH; TF	Windstream ValueChoice Essentials Plan I - Business - 3 Line	MRC	B	NB & BUN	\$81.95	\$167.40
6.Y	Section 101.224	WC/A-EXCH; TF	Windstream ValueChoice Essentials Plan I - Business - 4 Line	MRC	B	NB & BUN	\$101.95	\$191.10
6.Y	Section 101.225	WC/A-EXCH; TF	Windstream ValueChoice Essentials Plan I - Residence - 1 Line	MRC	R	NB & BUN	\$33.95	\$91.01
6.Y	Section 101.226	WC/A-EXCH; TF	Windstream ValueChoice Essentials Plan I - Residence - 2 Line	MRC	R	NB & BUN	\$43.95	\$103.17
6.Y	Section 101.227	WC/A-EXCH; TF	Windstream ValueChoice Essentials Plan I - Residence - 3 Line	MRC	R	NB & BUN	\$53.95	\$115.33
6.Z	Section 101.228	WC/A-EXCH; TF	Windstream ValueChoice Essentials Plan II - Residence - 1 Line (Tier 1 Markets)	MRC	R	NB & BUN	\$24.99	\$40.01
6.Z	Section 101.229	WC/A-EXCH; TF	Windstream ValueChoice Essentials Plan II - Residence - 2 Line (Tier 1 Markets)	MRC	R	NB & BUN	\$34.99	\$52.17
6.Z	Section 101.230	WC/A-EXCH; TF	Windstream ValueChoice Essentials Plan II - Residence - 3 Line (Tier 1 Markets)	MRC	R	NB & BUN	\$44.99	\$64.33
6.Z	Section 101.231	WC/A-EXCH; TF	Windstream ValueChoice Essentials Plan II - Residence - 1 Line (Tier 2 Markets)	MRC	R	NB & BUN	\$34.99	\$40.01
6.Z	Section 101.232	WC/A-EXCH; TF	Windstream ValueChoice Essentials Plan II - Residence - 2 Line (Tier 2 Markets)	MRC	R	NB & BUN	\$44.99	\$52.17
6.Z	Section 101.233	WC/A-EXCH; TF	Windstream ValueChoice Essentials Plan II - Residence - 3 Line (Tier 2 Markets)	MRC	R	NB & BUN	\$54.99	\$64.33
	Section 101.234		Reserved for Future Use					
	Section 101.235		Reserved for Future Use					
	Section 101.236		Reserved for Future Use					
	Section 101.237		Reserved for Future Use					
	Section 101.238		Reserved for Future Use					
	Section 101.239		Reserved for Future Use					

**Rates and Charges Price List**

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Tariff Location by Section & Subsection prior to 9/22/06	Tariff Location by Section & Subsection as of 9/22/06	Service Level Areas	Description of Service	Term of Service	Class of Service	Basket Indicator	Effective Price	Price Ceiling as of 4-1-06
6.6.AA	Section 101.240	Tier 1 Mrkts only	Windstream ValueChoice Preferred Plan - Residence - 1 Line (Tier 1 Markets)	MRC	R	NB & BUN	\$29.99	\$79.11
6.6.AA	Section 101.241	Tier 1 Mrkts only	Windstream ValueChoice Preferred Plan - Residence - 2 Line (Tier 1 Markets)	MRC	R	NB & BUN	\$39.99	\$91.27
6.6.AA	Section 101.242	Tier 1 Mrkts only	Windstream ValueChoice Preferred Plan - Residence - 3 Line (Tier 1 Markets)	MRC	R	NB & BUN	\$49.99	\$103.43
6.6.AA	Section 101.243	Tier 2 Mrkts only	Windstream ValueChoice Preferred Plan - Residence - 1 Line (Tier 2 Markets)	MRC	R	NB & BUN	\$39.99	\$79.11
6.6.AA	Section 101.244	Tier 2 Mrkts only	Windstream ValueChoice Preferred Plan - Residence - 2 Line (Tier 2 Markets)	MRC	R	NB & BUN	\$49.99	\$91.27
6.6.AA	Section 101.245	Tier 2 Mrkts only	Windstream ValueChoice Preferred Plan - Residence - 3 Line (Tier 2 Markets)	MRC	R	NB & BUN	\$59.99	\$103.43
6.6.AB	Section 101.246	Tier 1 Mrkts only	Windstream ValueChoice Unlimited LD Plan - Residence - 1 Line (Tier 1 Markets)	MRC	R	NB & BUN	\$49.99	\$103.11
6.6.AB	Section 101.247	Tier 1 Mrkts only	Windstream ValueChoice Unlimited LD Plan - Residence - 2 Line (Tier 1 Markets)	MRC	R	NB & BUN	\$59.99	\$115.27
6.6.AB	Section 101.248	Tier 1 Mrkts only	Windstream ValueChoice Unlimited LD Plan - Residence - 3 Line (Tier 1 Markets)	MRC	R	NB & BUN	\$69.99	\$127.43
6.6.AB	Section 101.249	Tier 2 Mrkts only	Windstream ValueChoice Unlimited LD Plan - Residence - 1 Line (Tier 2 Markets)	MRC	R	NB & BUN	\$59.99	\$103.11
6.6.AB	Section 101.250	Tier 2 Mrkts only	Windstream ValueChoice Unlimited LD Plan - Residence - 2 Line (Tier 2 Markets)	MRC	R	NB & BUN	\$69.99	\$115.27
6.6.AB	Section 101.251	Tier 2 Mrkts only	Windstream ValueChoice Unlimited LD Plan - Residence - 3 Line (Tier 2 Markets)	MRC	R	NB & BUN	\$79.99	\$127.43
6.6.AC	Section 101.252	Tier 1 Mrkts only	Windstream ValueChoice Essentials Plan II - Business - 1 Line (Tier 1 Markets)	MRC	R	NB & BUN	\$34.99	\$56.60
6.6.AC	Section 101.253	Tier 2 Mrkts only	Windstream ValueChoice Essentials Plan II - Business - 1 Line (Tier 2 Markets)	MRC	R	NB & BUN	\$44.99	\$56.60
6.6.AD	Section 101.254	Tier 1 Mrkts only	Windstream ValueChoice Preferred Plan - Business - 1 Line (Tier 1 Markets)	MRC	R	NB & BUN	\$39.99	\$121.55
6.6.AD	Section 101.255	Tier 2 Mrkts only	Windstream ValueChoice Essentials Plan II - Business - 1 Line (Tier 2 Markets)	MRC	R	NB & BUN	\$49.99	\$121.55
6.6.AE	Section 101.255.1	Tier 1 Mrkts only	Windstream Connect Unlimited - Residential, Tier 1	MRC	R	NB & BUN	\$24.99	\$59.95
6.6.AE	Section 101.255.2	Tier 2 Mrkts only	Windstream Connect Unlimited - Residential, Tier 2	MRC	R	NB & BUN	\$34.95	\$65.28
6.6.AE	Section 101.255.3	Tier 1 Mrkts only	Windstream Connect 2 - Residential, Tier 1	MRC	R	NB & BUN	\$23.95	\$59.95
6.6.AE	Section 101.255.4	Tier 2 Mrkts only	Windstream Connect 2 - Residential, Tier 2	MRC	R	NB & BUN	\$28.95	\$65.28
6.6.AE	Section 101.255.5	Tier 1 Mrkts only	Windstream Basic, Residential, Tier 1	MRC	R	NB & BUN	\$23.00	\$59.95
6.6.AE	Section 101.255.6	Tier 1 Mrkts only	Windstream Basic, Residential, Tier 2	MRC	R	NB & BUN	\$28.00	\$65.28
6.6.AF	Section 101.255.7	Tier 1 & 2 Mrkts	Essentials Package, Residential	MRC	R	NB & BUN	\$15.95	\$50.00
6.6.AG	Section 101.255.8	Tier 1 & 2 Mrkts	Caller ID Package, Residential	MRC	R	NB & BUN	\$12.95	\$19.15
6.6.AH	Section 101.255.9	Tier 1 & 2 Mrkts	Basic Caller ID Package, Business	MRC	R	NB & BUN	\$11.95	\$24.88
6.6.AH	Section 101.255.10	Tier 1 & 2 Mrkts	Premium Caller ID Package, Business	MRC	R	NB & BUN	\$16.95	\$30.24 (I)
6.6.AH	Section 101.255.11	Tier 1 & 2 Mrkts	Ultimate Caller ID Package, Business	MRC	R	NB & BUN	\$20.95	\$67.25
6.6.AI	Section 101.255.12	Tier 1 & 2 Mrkts	Windstream MyLine Package, Residential	MRC	R	NB & BUN	\$9.99	\$19.98

(M) Material previously found on this page has been moved to Sheet 10.1 .

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Tariff Location by Section & Subsection prior to 9/22/06	Tariff Location by Section & Subsection as of 9/22/06	Service Level Areas	Description of Service	Term of Service	Class of Service	Basket Indicator	Effective Price	Price Ceiling as of 2-1-09 (T)
6.AJ	Section 101.255.13	Tier 1 & 2 Mrkts	Business Connect SB Bundle	MRC	B	NB & BUN	\$49.99	\$64.13
6.AJ	Section 101.255.14	Tier 1 & 2 Mrkts	Business Connect SB Bundle, 1 Yr Term	MRC -12 MO	B	NB & BUN	\$39.99	\$64.13
6.AJ	Section 101.255.15	Tier 1 & 2 Mrkts	Business Connect SB Bundle, 3 Yr Term	MRC - 36 MO	B	NB & BUN	\$34.99	\$64.13
6.AK	Section 101.255.16	Tier 1 & 2 Mrkts	Residential Connect Unlimited II Bundle	MRC	R	NB & BUN	\$24.99	\$54.99
6.AK	Section 101.255.17	Tier 1 & 2 Mrkts	Residential Connect Flex Bundle	MRC	R	NB & BUN	\$27.04	\$56.99
6.AL	Section 101.255.18	Tier 1 & 2 Mrkts	Residential Connect Select Bundle	MRC	R	NB & BUN	\$20.00	\$35.00
6.AM	Section 101.255.19	Tier 1 & 2 Mrkts	Business Connect SB Unlimited Bundle, 1 Year	MRC-12 MO	B	NB & BUN	\$44.99	\$64.13 (T)
6.AM	Section 101.255.19	Tier 1 & 2 Mrkts	Business Connect SB Unlimited Bundle, 3 Year	MRC-36 MO	B	NB & BUN	\$39.99	\$64.13 (T)
6.AN	Section 101.255.20	Tier 1 & 2 Mrkts	Residential Connect Flex Bundle	MRC	R	NB & BUN	\$27.04	\$56.99 (T)
6.AO	Section 101.255.21	Tier 1 & 2 Mrkts	Business Connect SB Bundle III	MRC	B	NB & BUN	\$49.99	\$105.41 (N) *
6.AO	Section 101.255.21	Tier 1 & 2 Mrkts	Business Connect SB Bundle III, Additional Lines w/Features	MRC	B	NB & BUN	\$34.99	\$105.41 (N) *
6.AO	Section 101.255.21	Tier 1 & 2 Mrkts	Business Connect SB Bundle III, 1 Year	MRC-12 MO	B	NB & BUN	\$45.99	\$105.41 (N) *
6.AO	Section 101.255.21	Tier 1 & 2 Mrkts	Business Connect SB Bundle III, 3 Year	MRC-36 MO	B	NB & BUN	\$40.99	\$105.41 (N) *
7.B.1	Section 101.256	WC/A-EXCH; TF	High Capacity DS-1 (24-Month Term Plan)	MRC -24 MO	B	NB	\$145.50	\$145.50
7.B.2	Section 101.257	WC/A-EXCH; TF	High Capacity DS-1 (36-Month Term Plan)	MRC - 36 MO	B	NB	\$110.50	\$110.50
7.B.3	Section 101.258	WC/A-EXCH; TF	High Capacity DS-1 (60-Month Term Plan)	MRC - 60 MO	B	NB	\$98.50	\$98.50
7.D.2	Section 101.259	WC/A-EXCH; TF	Controllink Digital Channel Service (DCS), Conditions, Termination Liability, A Termination Liability charge will be calculated based on the sum of the monthly payments remaining under the customer's Term Payment Plan and by reducing this sum by the 12% discount rate to determine the charge. The Termination Liability Charge is due in full upon the date of termination.	NRC	B	N/A	VARIABLE	N/A
7.D.4	Section 101.260	WC/A-EXCH; TF	Digital Data Services, Controllink Digital Channel service (DCS), Rates, Nonrecurring Charges, Service Establishment Charge Initial	NRC	B	NB	\$300.00	\$300.00
	Section 101.261		Reserved for Future Use					
	Section 101.262		Reserved for Future Use					
	Section 101.263		Reserved for Future Use					
	Section 101.264		Reserved for Future Use					
	Section 101.265		Reserved for Future Use					
	Section 101.266		Reserved for Future Use					
	Section 101.267		Reserved for Future Use					

\* Attachment A was provided with filing, showing the calculation of the Price Ceiling for the access line plus features, individually.

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7.7.D.4	Section 101.268	WC/A-EXCH; TF	Digital Data Services, Controlink Digital Channel service (DCS), Rates, Nonrecurring Charges, Service Establishment Charge, Subsequent	NRC	B	NB	\$300.00	\$300.00
7.7.D.4	Section 101.269	WC/A-EXCH; TF	Digital Data Services, Controlink Digital Channel service (DCS), Rates, Nonrecurring Charges, Service Change Charge, Per Digital Channel Capacity, Each, increment of 24 channels	NRC	B	NB	\$150.00	\$150.00
7.7.D.4	Section 101.270	WC/A-EXCH; TF	Digital Data Services, Controlink Digital Channel service (DCS), Digital Channel Capacity, Per System, 12 Months, Digital Channel Capacity, Nonrecurring Charge	NRC	B	NB	\$250.00	\$250.00
7.7.D.4	Section 101.271	WC/A-EXCH; TF	Digital Data Services, Controlink Digital Channel service (DCS), Digital Channel Capacity, Per System, 12 Months, Digital Channel Capacity, Monthly Rate	MRC	B	NB	\$525.00	\$525.00
7.7.D.4	Section 101.272	WC/A-EXCH; TF	Digital Data Services, Controlink Digital Channel service (DCS), Digital Channel Capacity, Per System, 12 Months, Each additional 24 Digital Channels, (up to 648 Digital Channels), Nonrecurring Charge	NRC	B	NB	\$250.00	\$250.00
7.7.D.4	Section 101.273	WC/A-EXCH; TF	Digital Data Services, Controlink Digital Channel service (DCS), Digital Channel Capacity, Per System, 12 Months, Each additional 24 Digital Channels, (up to 648 Digital Channels), Monthly Rate	MRC	B	NB	\$450.00	\$450.00
7.7.D.4	Section 101.274	WC/A-EXCH; TF	Digital Data Services, Controlink Digital Channel service (DCS), Digital Channel Capacity, Per System, 36 Months, 24 Digital Channels, Nonrecurring Charge	NRC	B	NB	\$250.00	\$250.00
7.7.D.4	Section 101.275	WC/A-EXCH; TF	Digital Data Services, Controlink Digital Channel service (DCS), Digital Channel Capacity, Per System, 36 Months, 24 Digital Channels, Monthly Rate	MRC	B	NB	\$400.00	\$400.00
7.7.D.4	Section 101.276	WC/A-EXCH; TF	Digital Data Services, Controlink Digital Channel service (DCS), Digital Channel Capacity, Per System, 36 Months, Each additional 24 Digital Channels(up to 648 Digital Channels), Nonrecurring Charge	NRC	B	NB	\$250.00	\$250.00
7.7.D.4	Section 101.277	WC/A-EXCH; TF	Digital Data Services, Controlink Digital Channel service (DCS), Digital Channel Capacity, Per System, 36 Months, Each additional 24 Digital Channels(up to 648 Digital Channels), Monthly rate	MRC	B	NB	\$340.00	\$340.00
7.7.D.4	Section 101.278	WC/A-EXCH; TF	Digital Data Services, Controlink Digital Channel service (DCS), Digital Channel Capacity, Per System, 60 Months, 24 Digital Channels, Nonrecurring Charge	NRC	B	NB	\$250.00	\$250.00
	Section 101.279		Reserved for Future Use					
	Section 101.280		Reserved for Future Use					
	Section 101.281		Reserved for Future Use					
	Section 101.282		Reserved for Future Use					
	Section 101.283		Reserved for Future Use					
	Section 101.284		Reserved for Future Use					

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Tariff Location by Section & Subsection prior to 9/22/06	Tariff Location by Section & Subsection as of 9/22/06	Service Level Areas	Description of Service	Term of Service	Class of Service	Basket Indicator	Effective Price	Price Ceiling as of 4-1-06
7.7.D.4	Section 101.285	WC/A-EXCH; TF	Digital Data Services, Controlink Digital Channel service (DCS), Digital Channel Capacity, Per System, 60 Months, 24 Digital Channels, Monthly Rate	MRC	B	NB	\$300.00	\$300.00
7.7.D.4	Section 101.286	WC/A-EXCH; TF	Digital Data Services, Controlink Digital Channel service (DCS), Digital Channel Capacity, Per System, 60 Months, Each additional 24 Digital Channels(up to 648 Digital Channels), Nonrecurring Charge	NRC	B	NB	\$250.00	\$250.00
7.7.D.4	Section 101.287	WC/A-EXCH; TF	Digital Data Services, Controlink Digital Channel service (DCS), Digital Channel Capacity, Per System, 60 Months, Each additional 24 Digital Channels(up to 648 Digital Channels) , Monthly Rate	MRC	B	NB	\$300.00	\$300.00
7.7.D.4	Section 101.288	WC/A-EXCH; TF	Digital Data Services, Controlink Digital Channel service (DCS), Digital Interoffice Transport, Service Activations - Per Network Service, Analog Service, (Exchange Line/Trunk), Monthly Rate	MRC	B	NB	\$25.00	\$25.00
7.7.D.4	Section 101.289	WC/A-EXCH; TF	Digital Data Services, Controlink Digital Channel service (DCS), Digital Interoffice Transport, Service Activations - Per Network Service, Centrex@2 (Station Line), Less than 100 lines, Monthly Rate	MRC	B	NB	\$11.00	\$11.00
7.7.D.4	Section 101.290	WC/A-EXCH; TF	Digital Data Services, Controlink Digital Channel service (DCS), Digital Interoffice Transport, Service Activations - Per Network Service, Foreign Exchange, Off Premises Extension, Tie Line, Monthly Rate	MRC	B	NB	\$18.56	\$18.56
7.7.D.4	Section 101.291	WC/A-EXCH; TF	Digital Data Services, Controlink Digital Channel service (DCS), Digital Interoffice Transport, Service Activations - Per Network Service, Monthly Rate - 36 & 60 months Analog Service & Centrex Service (Station Lines Less than 100 lines)	MRC	B	NB	\$0.00	\$0.00
7.7.E.6	Section 101.292	WC/A-EXCH; TF	Digital Data Services, Multi Media Data Service (MMDS), MMDS First Data Link, 60 Month Contract, Nonrecurring Charge	NRC	B	NB	\$60,500.00	\$60,500.00
7.7.E.6	Section 101.293	WC/A-EXCH; TF	Digital Data Services, Multi Media Data Service (MMDS), MMDS First Data Link, 60 Month Contract, Monthly Rate	MRC	B	NB	\$800.00	\$800.00
7.7.E.6	Section 101.294	WC/A-EXCH; TF	Digital Data Services, Multi Media Data Service (MMDS), MMDS Additional Data Link, 60 Month Contract, Nonrecurring Charge	NRC	B	NB	\$200.00	\$200.00
7.7.E.6	Section 101.295	WC/A-EXCH; TF	Digital Data Services, Multi Media Data Service (MMDS), MMDS Additional Data Link, 60 Month Contract, Monthly Rate	MRC	B	NB	\$100.00	\$100.00
7.7.E.6	Section 101.296	WC/A-EXCH; TF	Digital Data Services, Multi Media Data Service (MMDS), MMDS Relocation Data Link, 60 Month Contract, Nonrecurring Charge	NRC	B	NB	\$9,029.57	\$9,029.57
8.8.C.3	Section 101.297	WC/A-EXCH; TF	When a COPT instrument is discovered to be connected to the network, and is being billed under any tariff other than the COPT Service Tariff, the Telephone Company shall back-bill the difference between the COPT rate, for six (6) months' basic charge, plus a monthly flat rate usage charge of \$36.00, and the rate the customer actually paid, unless the customer can show that the COPT Service was connected at a later date, in which case the back billing shall run from the date of connection.	NA	B	NB	VARIABLE	VARIABLE
	Section 101.298		Reserved for Future Use					
	Section 101.299		Reserved for Future Use					

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Tariff Location by Section & Subsection prior to 9/22/06	Tariff Location by Section & Subsection as of 9/22/06	Service Level Areas	Description of Service	Term of Service	Class of Service	Basket Indicator	Effective Price	Price Ceiling as of 10-1-10
8.8.C.5	Section 101.300	WC/A-EXCH; TF	Coin/Coinless Telephone Service, Customer Owned Pay Telephone Service, Customer Owned Pay Telephone Private Coin Operated Access Line, Nonrecurring Charge, COPTUSSNRC (2)Appropriate Service Charges from Section 101 will apply.	NRC	B	NB	See Service Order Charges	See Service Order Charges
8.8.C.5	Section 101.301	WC/A-EXCH; TF	Coin/Coinless Telephone Service, Customer Owned Pay Telephone Service, Customer Owned Pay Telephone Private Coin Operated Access Line, Monthly Rate, The Business 1-party access line Option 1 rate and measured usage charges as explained in Section 4 apply.	MRC	B	NB	\$12.59	\$12.59
8.8.C.5	Section 101.302	WC/A-EXCH; TF	Coin/Coinless Telephone Service, Customer Owned Pay Telephone Service, Originating Line Screening(3), SCCSCOCTNRC (4) In addition to applicable Secondary Service Order Charges of from Section 5.	NRC	B	NB	\$10.00	\$10.00
8.8.C.5	Section 101.303	WC/A-EXCH; TF	Coin/Coinless Telephone Service, Customer Owned Pay Telephone Service, Originating Line Screening(3)	MRC	B	NB	\$3.00	\$3.00
8.8.C.5	Section 101.304	WC/A-EXCH; TF	Coin/Coinless Telephone Service, Customer Owned Pay Telephone Service, Answer Supervision, per line, Monthly Rate	MRC	B	NB	\$8.65	\$8.65
8.8.C.5	Section 101.305	WC/A-EXCH; TF	Coin/Coinless Telephone Service, Customer Owned Pay Telephone Service, 900 Call Restriction Per Line Reinstalled, Nonrecurring Charge	NRC	B	NB	\$3.25	\$3.25
8.8.C.5	Section 101.306	WC/A-EXCH; TF	Coin/Coinless Telephone Service, Customer Owned Pay Telephone Service, 900 Call Restriction Per Line Reinstalled, Monthly Rate	MRC	B	NB	\$0.00	\$0.00
8.8.C.5	Section 101.307	WC/A-EXCH; TF	Coin/Coinless Telephone Service, Customer Owned Pay Telephone Service , Billed Number Screening, BNS, Per Line, Nonrecurring Charge	NRC	B	NB	\$0.00	\$0.00
8.8.C.5	Section 101.308	WC/A-EXCH; TF	Coin/Coinless Telephone Service, Customer Owned Pay Telephone Service , Billed Number Screening, BNS, Per Line, Monthly Rate	MRC	B	NB	\$1.15	\$1.15 (1)
8.8.C.5	Section 101.309	WC/A-EXCH; TF	Coin/Coinless Telephone Service, Customer Owned Pay Telephone Service , International Blocking Per Line	MRC	B	NB	\$19.95	\$19.95
8.8.C.5	Section 101.310	WC/A-EXCH; TF	Coin/Coinless Telephone Service, Customer Owned Pay Telephone Service , International Blocking Per Line, Monthly Rate	MRC	B	NB	\$0.00	\$0.00
8.8.D.3	Section 101.311	WC/A-EXCH; TF	Coin/Coinless Telephone Service, Coin Line Service, Coin Line, per line, See Section 4 - Local Access Line Service for Coin Line Service Access Rate	MRC	B	NB	\$12.59	\$12.59
9.9.A.1	Section 101.312	WC/A-EXCH; TF	Directory Assistance, customer dials the local Directory Assistance, per call	N/A	R & B	NB	\$0.75	\$0.75
	Section 101.313		Reserved for Future Use					
	Section 101.314		Reserved for Future Use					



**Rates and Charges Price List**

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Class of Services are designated by the following abbreviations: Residential Services = R; Business Services = B; Services available to Both residential and business = R & B  
Basket Indicators are designated by the following abbreviations: Basic Services = B; Non-Basic Services = NB; Bundled Services = BUN; Packaged Services = P; Public Interest Services = PI; Non Basket Services are listed as Not Applicable = N/A

Tariff Location by Section & Subsection prior to 9/22/06	Tariff Location by Section & Subsection as of 9/22/06	Service Level Areas	Description of Service	Term of Service	Class of Service	Basket Indicator	Effective Price	Price Ceiling as of 10-1-10
9.9.A.1	Section 101.315	WC/A-EXCH; TF	Directory Assistance, customer places a call to the Directory Assistance attendant via a Company operator, per call	N/A	R & B	NB	\$ 0.59	\$ 0.61
9.9.A.1	Section 101.316	WC/A-EXCH; TF	Directory Assistance, Directory Assistance charges billed to a third number, special billing number or a Calling card, in addition to the local Directory Assistance rate, will be billed at: per call	N/A	R & B	NB	\$ 0.72	\$ 0.75
9.9.B.7	Section 101.317	WC/A-EXCH; TF	Primary Listings:Regular Exchange Service (one listing)	N/A	R & B	B	\$0.00	\$0.00
9.9.B.7	Section 101.318	WC/A-EXCH; TF	Regular Extra Listings, Alternate Listing, Duplicate Listings, and Extra Line of Information	N/A	R	NB	\$ 2.00	\$ 2.10 (T)
9.9.B.7	Section 101.318	WC/A-EXCH; TF	Regular Extra Listings, Alternate Listing, Duplicate Listings, and Extra Line of Information	N/A	B	NB	\$ 2.10	\$ 2.10 (T)
9.9.B.7	Section 101.319	WC/A-EXCH; TF	Foreign Listings, Residential	N/A	R	NB	\$ 2.40	\$ 2.54 (T)
9.9.B.7	Section 101.319	WC/A-EXCH; TF	Foreign Listings, Business	N/A	B	NB	\$ 2.50	\$ 2.54 (T)
9.9.B.7	Section 101.320	WC/A-EXCH; TF	Non Published Directory Listing	N/A	R & B	NB	\$ 2.75	\$ 2.91
9.9.B.7	Section 101.321	WC/A-EXCH; TF	Non Listed - Directory Listing	N/A	R & B	NB	\$ 2.75	\$ 2.91
9.9.C.3	Section 101.322	WC/A-EXCH; TF	Operator Services - Busy Line Interrupt	N/A	R & B	NB	\$ 2.75	\$ 2.75
9.9.C.3	Section 101.323	WC/A-EXCH; TF	Operator Services - Busy Line Verify	N/A	R & B	NB	\$ 1.60	\$ 1.64
9.9.C.3	Section 101.324	WC/A-EXCH; TF	Operator Services - Billed Calling Card, Operator Station, Person-to-Person	N/A	R & B	NB	See Long Distance Message Toll Tariff	See Long Distance Message Toll Tariff
9.9.D.3	Section 101.325	WC/A-EXCH; TF	Directory Assistance Call Completion per Call completed	N/A	R & B	NB	\$0.99	\$1.08
# 9.E.3	Section 101.325.1	WC/A-EXCH; TF	National and Reverse Directory Assistance	N/A	R&B	NB	\$1.62	\$1.64
# 10.A.1	Section 101.326	WC/A-EXCH; TF	Option 1 - Third Number Billing, per line/trunk, Monthly Rate	MRC	R & B	NB	\$ 3.45	\$ 3.81
10.A.1	Section 101.327	WC/A-EXCH; TF	Option 1 - Third Number Billing, per line/trunk, Nonrecurring Charge	NRC	R & B	NB	\$10.00	\$10.00
10.A.1	Section 101.328	WC/A-EXCH; TF	Option 2 - Third Number Billing, per line/trunk, Monthly Rate	MRC	R & B	NB	\$ 3.45	\$ 3.81
10.A.1	Section 101.329	WC/A-EXCH; TF	Option 2 - Third Number Billing, per line/trunk, Nonrecurring Charge	NRC	R & B	NB	\$10.00	\$10.00
10.A.1	Section 101.330	WC/A-EXCH; TF	Option 3 - Collect Billing per line/trunk, Monthly Rate	MRC	R & B	NB	\$ 3.45	\$ 3.81
10.A.1	Section 101.331	WC/A-EXCH; TF	Option 3 - Collect Billing per line/trunk, Nonrecurring Charge	NRC	R & B	NB	\$10.00	\$10.00
10.A.2	Section 101.332	WC/A-EXCH; TF	Selective Class of Call Screening, Per line equipped, Monthly Rate	MRC	R	NB	\$ 3.60	\$ 3.81 (T)
10.A.2	Section 101.332	WC/A-EXCH; TF	Selective Class of Call Screening, Per line equipped, Monthly Rate	MRC	B	NB	\$ 3.80	\$ 3.81 (T)
10.A.2	Section 101.333	WC/A-EXCH; TF	Selective Class of Call Screening, Per line equipped, Nonrecurring Charge	NRC	R & B	NB	\$10.00	\$10.00
10.A.2	Section 101.334	WC/A-EXCH; TF	Selective Class of Call Screening, Per trunk equipped, Monthly Rate	MRC	R & B	NB	\$10.00	\$10.00
10.A.2	Section 101.335	WC/A-EXCH; TF	Selective Class of Call Screening, Per trunk equipped, Nonrecurring Charge	NRC	R & B	NB	\$10.00	\$10.00
10.A.2a	Section 101.336	WC/A-EXCH; TF	Toll Blocking, Option 1 - Blocks all 1+ calls, Monthly Rate	MRC	R	NB	\$ 3.60	\$ 3.81 (T)
10.A.2a	Section 101.336	WC/A-EXCH; TF	Toll Blocking, Option 1 - Blocks all 1+ calls, Monthly Rate	MRC	B	NB	\$ 3.80	\$ 3.81 (T)
10.A.2a	Section 101.337	WC/A-EXCH; TF	Toll Blocking, Option 1 - Blocks all 1+ calls, Non-Recurring Charge	NRC	R & B	NB	\$10.00	\$10.00
10.A.2a	Section 101.338	WC/A-EXCH; TF	Toll Blocking, Option 2 - Blocks all 1+, 0+, and 0- calls, Monthly Rate	MRC	R	NB	\$ 3.60	\$ 3.81 (T)
10.A.2a	Section 101.338	WC/A-EXCH; TF	Toll Blocking, Option 2 - Blocks all 1+, 0+, and 0- calls, Monthly Rate	MRC	B	NB	\$ 3.80	\$ 3.81 (T)
10.A.2a	Section 101.339	WC/A-EXCH; TF	Toll Blocking, Option 2 - Blocks all 1+, 0+, and 0- calls, Non-Recurring Charge	NRC	R & B	NB	\$10.00	\$10.00
10.A.3	Section 101.340	WC/A-EXCH; TF	900 Call Restriction Service, per business line equipped, Nonrecurring Charge	NRC	B	NB	\$3.25	\$3.25
10.A.3	Section 101.341	WC/A-EXCH; TF	900 Call Restriction Service, per residence line equipped, Nonrecurring Charge	NRC	R	NB	\$3.25	\$3.25
10.B.3	Section 101.342	WC/A-EXCH; TF	Dial Datalink Service, Business, Nonrecurring Charge	NRC	B	NB	\$25.00	\$25.00
	Section 101.343		Reserved for Future Use					
	Section 101.343		Reserved for Future Use					

**Rates and Charges Price List**

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Tariff Location by Section & Subsection prior to 9/22/06	Tariff Location by Section & Subsection as of 9/22/06	Service Level Areas	Description of Service	Term of Service	Class of Service	Basket Indicator	Effective Price	Price Ceiling as of 2-1-09 (C)
1010.B.3	Section 101.344	WC/A-EXCH; TF	General Services, Dial Datalink Service, Business, Monthly Rate	MRC	B	NB	\$5.00	\$5.00
1010.B.3	Section 101.345	WC/A-EXCH; TF	General Services, Dial Datalink Service, Residence, Nonrecurring Charge	NRC	R	NB	\$25.00	\$25.00
1010.B.3	Section 101.346	WC/A-EXCH; TF	General Services, Dial Datalink Service, Residence, Monthly Rate	MRC	R	NB	\$5.00	\$5.00
1010.C.2	Section 101.347	WC/A-EXCH; TF	Direct Inward Dialing (DID) Service/Central Office DID Equipment, Central Office DID Per Service Establishment or Change, Nonrecurring Charge	NRC	B	NB	\$175.00	\$175.00
1010.C.2	Section 101.348	WC/A-EXCH; TF	Direct Inward Dialing (DID) Service/Central Office DID Equipment, Equipment for Each: Trunk Termination (TT), Monthly Rate	MRC	B	NB	\$26.99	\$27.56 (I) (I)
1010.C.2	Section 101.349	WC/A-EXCH; TF	Direct Inward Dialing (DID) Service/Central Office DID Equipment, Equipment for Each: Block of 20 Numbers, Monthly Rate	MRC	B	NB	\$8.00	\$8.82 (I)
1010.C.2	Section 101.350	WC/A-EXCH; TF	Direct Inward Dialing (DID) Service/Central Office DID Equipment, Equipment for Each: Block of 100 Numbers, Monthly Rate	MRC	B	NB	\$28.00	\$28.66 (I) (I)
1010.C.2	Section 101.350.1	WC/A-EXCH; TF	Direct Inward Dial (DID) Service for customers who convert their traditional access lines, such as Single Line Business, Key, PBX Trunk, Centrex, etc. to DID on a ISDN PRI for Voice over IP service. Re-instatement of a DID Number Block, per individual DID Number Assigned: First Number	NRC	B	NB	\$200.00	\$200.00
1010.C.2	Section 101.350.2	WC/A-EXCH; TF	Direct Inward Dial (DID) Service for customers who convert their traditional access lines, such as Single Line Business, Key, PBX Trunk, Centrex, etc. to DID on a ISDN PRI for Voice over IP service. Re-instatement of a DID Number Block, per individual DID Number Assigned: First Number	MRC	B	NB	\$1.00	\$1.00
1010.C.2	Section 101.350.3	WC/A-EXCH; TF	Direct Inward Dial (DID) Service for customers who convert their traditional access lines, such as Single Line Business, Key, PBX Trunk, Centrex, etc. to DID on a ISDN PRI for Voice over IP service. Re-instatement of a DID Number Block, per individual DID Number Assigned: Each Additional Number	NRC	B	NB	\$20.00	\$20.00
1010.C.2	Section 101.350.4	WC/A-EXCH; TF	Direct Inward Dial (DID) Service for customers who convert their traditional access lines, such as Single Line Business, Key, PBX Trunk, Centrex, etc. to DID on a ISDN PRI for Voice over IP service. Re-instatement of a DID Number Block, per individual DID Number Assigned: Each Additional Number	MRC	B	NB	\$1.00	\$1.00
1010.D.1	Section 101.351	WC/A-EXCH; TF	Fire Reporting System – Tellabs, Common Equipment Capable of accommodating 1 Fire Reporting Line (Fire Reporting Line is billable at regular Business Network access line rates) (B1) and 10 fireman's circuits: . Level A/Single Payment Option	NRC	B	NB	\$6,565.00	\$6,565.00
1010.D.1	Section 101.352	WC/A-EXCH; TF	Fire Reporting System – Tellabs, Common Equipment Capable of accommodating 1 Fire Reporting Line (Fire Reporting Line is billable at regular Business Network access line rates) (B1) and 10 fireman's circuits(1): Level A/5 Year Contract	MRC	B	NB	\$137.00	\$137.00
1010.D.1	Section 101.353	WC/A-EXCH; TF	Fire Reporting System – Tellabs, Common Equipment Capable of accommodating 1 Fire Reporting Line (Fire Reporting Line is billable at regular Business Network access line rates) (B1) and 10 fireman's circuits(1): Level B	MRC	B	NB	\$58.25	\$58.25
1010.D.1	Section 101.354	WC/A-EXCH; TF	Fire Reporting System – Tellabs, Each additional fireman's line circuit up to a maximum of 30 line circuits bridged to the fireman's residence one-party line in the Central Office(1): Level A/Single Payment Option	NRC	B	NB	\$400.00	\$400.00
1010.G	Section 101.359	WC/A-EXCH; TF	Individuline Service, Business, Monthly Rate	MRC	B	NB	\$3.50	\$3.50
1010.G	Section 101.360	WC/A-EXCH; TF	Individuline Service, Residence, Nonrecurring Charge	NRC	R	NB	\$25.00	\$25.00
1010.G	Section 101.361	WC/A-EXCH; TF	Individuline Service, Residence, Monthly Rate	MRC	R	NB	\$1.50	\$1.50
	Section 101.362		Reserved for Future Use					
	Section 101.363		Reserved for Future Use					

**Rates and Charges Price List**

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Tariff Location by Section & Subsection prior to 9/22/06	Tariff Location by Section & Subsection as of 9/22/06	Service Level Areas	Description of Service	Term of Service	Class of Service	Basket Indicator	Effective Price	Price Ceiling as of 4-1-06
10.D.1	Section 101.355	WC/A-EXCH; TF	Fire Reporting System – Tellabs, Each additional fireman's line circuit up to a maximum of 30 line circuits bridged to the fireman's residence one-party line in the Central Office(1); Level A/5 Year Contract	MRC	B	NB	\$8.35	\$8.35 (M)
10.D.1	Section 101.356	WC/A-EXCH; TF	Fire Reporting System – Tellabs, Each additional fireman's line circuit up to a maximum of 30 line circuits bridged to the fireman's residence one-party line in the Central Office: Level B	MRC	B	NB	\$2.45	\$2.45
10.D.1	Section 101.357	WC/A-EXCH; TF	Fire Reporting - Central Office Bridging NRC per bridge established from fireman's line circuit	NRC	B	NB	\$3.00	\$3.00
10.G	Section 101.358	WC/A-EXCH; TF	Individuline Service, Business, Nonrecurring Charge	NRC	B	NB	\$50.00	\$50.00
10.G	Section 101.359	WC/A-EXCH; TF	Individuline Service, Business, Monthly Rate	MRC	B	NB	\$3.50	\$3.50
10.G	Section 101.360	WC/A-EXCH; TF	Individuline Service, Residence, Nonrecurring Charge	NRC	R	NB	\$25.00	\$25.00
10.G	Section 101.361	WC/A-EXCH; TF	Individuline Service, Residence, Monthly Rate	MRC	R	NB	\$1.50	\$1.50 (M)
	Section 101.362		Reserved for Future Use					
	Section 101.363		Reserved for Future Use					

(M) Material was previously located on Sheet 15 of this Section

**Rates and Charges Price List**

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Tariff Location by Section & Subsection prior to 9/22/06	Tariff Location by Section & Subsection as of 9/22/06	Service Level Areas	Description of Service	Term of Service	Class of Service	Basket Indicator	Effective Price	Price Ceiling as of 2-1-09
10.10.H	Section 101.364	WC/A-EXCH; TF	Multiple copies of customer bills, not to exceed three extra copies, regardless of the number of sheets, per bill. Monthly Rate	MRC	R & B	NB	\$2.50	\$2.50
10.10.I.3	Section 101.365	WC/A-EXCH; TF	Off-Premises Exchange Access Service, New Service, Local Channels-Per channel, Monthly Rate	MRC	R & B	NB	\$ 11.99	\$ 12.15
10.10.J.1.a	Section 101.366	WC/A-EXCH; TF	Voice grade channel, Each 2 wire, Monthly Rate	MRC	B	NB	\$18.56	\$18.56
10.10.J.1.a	Section 101.367	WC/A-EXCH; TF	Voice grade channel, Each 4 wire, Monthly Rate	MRC	B	NB	\$23.73	\$23.73
10.10.J.1.a	Section 101.368	WC/A-EXCH; TF	Data channel, Each 2 wire, Monthly Rate	MRC	B	NB	\$39.96	\$39.96
10.10.J.1.a	Section 101.369	WC/A-EXCH; TF	Data channel, Each 4 wire, Monthly Rate	MRC	B	NB	\$99.73	\$99.73
10.10.J.1.b	Section 101.370	WC/A-EXCH; TF	Interoffice channels, Interoffice mileage First 6 miles - per mile, Monthly Rate	MRC	B	NB	\$3.95	\$3.95
10.10.J.1.b	Section 101.371	WC/A-EXCH; TF	Interoffice mileage, Each additional mile	MRC	B	NB	\$1.13	\$1.13
10.10.J.1.b	Section 101.372	WC/A-EXCH; TF	Each termination of an interoffice channel, 6 miles or less, Monthly rate	MRC	B	NB	\$1.70	\$1.70
10.10.J.1.b	Section 101.373	WC/A-EXCH; TF	Each termination of an interoffice channel, Over 6 miles, Monthly Rate	MRC	B	NB	\$4.11	\$4.11
10.10.J.1.c	Section 101.374	WC/A-EXCH; TF	Channel bridging Each channel bridged, Monthly Rate	MRC	B	NB	\$6.65	\$6.65
10.10.J.1.d	Section 101.375	WC/A-EXCH; TF	Channel conditioning, Type "C" series, Monthly Rate	MRC	B	NB	\$28.04	\$28.04
10.10.J.1.d	Section 101.376	WC/A-EXCH; TF	Channel conditioning, Type "D" series, Monthly Rate	MRC	B	NB	\$54.51	\$54.51
10.10.K	Section 101.377	WC/A-EXCH; TF	Reserved Telephone Number, each, Monthly Rate	MRC	B	NB	\$4.40	\$4.41
10.10.L	Section 101.378	WC/A-EXCH; TF	Rotary Hunting Line Charge, in addition to charges for Network Access Line Services are found in this Schedule, Monthly Rate	MRC	B	NB	\$3.30	\$3.30
10.10.M.1	Section 101.379	WC/A-EXCH; TF	General Services, Service Performance Guarantee, Business Service Customers, If installation or repair is not completed as agreed. Credit	N/A	R & B	NB	(\$100.00)	N/A
10.10.M.2	Section 101.380	WC/A-EXCH; TF	General Services, Service Performance Guarantee, Residence Service Customers, If installation or repair is not completed as agreed. Credit	N/A	R & B	NB	(\$25.00)	N/A
10.10.N	Section 101.381	WC/A-EXCH; TF	Special Billing Numbers, For increments of 25 numbers or fraction thereof, Monthly Rate	MRC	R & B	NB	\$ 3.00	\$ 3.08
10.10.O.7.a	Section 101.382	WC/A-EXCH; TF	Establishment of TSP System Service, Nonrecurring Charge, Per Access Line/Circuit	NR	B	NB	\$14.50	\$14.50
10.10.O.7.c	Section 101.383	WC/A-EXCH; TF	Restoration Priority, Monthly Rate, Per Access Line/Circuit	MRC	R & B	NB	\$4.90	\$4.90
10.10.P.2	Section 101.384	WC/A-EXCH; TF	Tie Lines, Per Channel between points not on the same premises, Monthly Rate	MRC	B	NB	\$18.56	\$18.56
10.10.Q	Section 101.385	WC/A-EXCH; TF	Direct Inward – Outward Dialing Service, (DIOD), Each Trunk Equipped*, Monthly Rate, Month-to-month	MRC	B	NB	\$25.00	\$25.00
10.10.Q	Section 101.386	WC/A-EXCH; TF	Direct Inward – Outward Dialing Service, (DIOD), Each Trunk Equipped*, Monthly Rate, One year contract	MRC - 1YR	B	NB	\$8.00	\$8.00
10.10.Q	Section 101.387	WC/A-EXCH; TF	Direct Inward – Outward Dialing Service, (DIOD), Each Trunk Equipped*, Monthly Rate, Three year contract	MRC - 3YR	B	NB	\$6.00	\$6.00
10.10.Q	Section 101.388	WC/A-EXCH; TF	Direct Inward – Outward Dialing Service, (DIOD), Service Installation Charge, per Initial service order, Monthly Rate	MRC	B	NB	\$100.00	\$100.00
10.10.R	Section 101.389	WC/A-EXCH; TF	Simple Broadband with Limited Local Measured Service, Residential	MRC	R	BUN	\$10.00	\$10.00 *
10.10.R	Section 101.389.1	WC/A-EXCH; TF	Simple Broadband with Limited Local Measured Service, Business	MRC	B	BUN	\$20.00	\$20.00 *
10.10.S	Section 101.390	WC/A-EXCH; TF	Automatic Intercept Service, First 90 Days	NRC	R&B	NB	\$15.00	\$15.00
10.10.S	Section 101.390	WC/A-EXCH; TF	Automatic Intercept Service, Additional 90 Days	NRC	R&B	NB	\$12.50	\$12.50
10.10.T	Section 101.390.1	WC/A-EXCH; TF	Paper Bill Charge	MRC	B	NB	\$2.99	\$2.99 (N)

\* Please note that the rate shown for Simple Broadband includes only the regulated services. The Broadband/Internet portion of the bundle is not included in this rate. LLMS is only

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Tariff Location by Section & Subsection prior to 9/22/06	Tariff Location by Section & Subsection as of 9/22/06	Service Level Areas	Description of Service	Term of Service	Class of Service	Basket Indicator	Effective Price	Price Ceiling as of 9-1-11	(C)
111.M.1	Section 101.391	WC/A-EXCH; TF	Centrex Service, Month-to-Month Contract, 2 - 25 lines, per line, Monthly Rate	MRC	B	NB	\$13.77	\$13.77	(I) (I)
111.M.1	Section 101.392	WC/A-EXCH; TF	Centrex Service, Month-to-Month Contract, 26 - 50 lines, per line, Monthly Rate	MRC	B	NB	\$12.67	\$12.67	(I) (I)
111.M.1	Section 101.393	WC/A-EXCH; TF	Centrex Service, 12 Month Contract, 2 - 25 lines, per line, Monthly Rate	MRC	B	NB	\$11.50	\$11.50	
111.M.1	Section 101.394	WC/A-EXCH; TF	Centrex Service, 12 Month Contract, 26 - 50 lines, per line, Monthly Rate	MRC	B	NB	\$11.25	\$11.25	
111.M.1	Section 101.395	WC/A-EXCH; TF	Centrex Service, 12 Month Contract, 51 -100 lines, per line, Monthly Rate	MRC	B	NB	\$11.00	\$11.00	
111.M.1	Section 101.396	WC/A-EXCH; TF	Centrex Service, 36 Month Contract, 2 - 25 lines, per line, Monthly Rate	MRC	B	NB	\$11.25	\$11.25	
111.M.1	Section 101.397	WC/A-EXCH; TF	Centrex Service, 36 Month Contract, 26 - 50 lines, per line, Monthly Rate	MRC	B	NB	\$11.00	\$11.00	
111.M.1	Section 101.398	WC/A-EXCH; TF	Centrex Service, 36 Month Contract, 51 -100 lines, per line, Monthly Rate	MRC	B	NB	\$11.02	\$11.02	(I) (I)
111.M.1	Section 101.399	WC/A-EXCH; TF	Centrex Service, Termination Liability, Termination Liability Charge, = 25% X (number of lines terminated) X (Monthly Rate per line) X (number of remaining months)	NRC	B	NB	VARIABLE	VARIABLE	
111.M.1	Section 101.400	WC/A-EXCH; TF	Centrex Service, Network Access Register (NAR), Monthly Rate	MRC	B	NB	\$21.74	\$21.74	(I) (I)
111.M.1	Section 101.401	WC/A-EXCH; TF	Centrex Service, Restricted Stations Limits calling to within the same business group.	MRC	B	NB	\$6.00	\$6.00	
111.M.10	Section 101.402	WC/A-EXCH; TF	Centrex Service, Data Base Changes, Major Software Additions, Nonrecurring Charge	NRC	B	NB	\$100.00	\$100.00	
111.M.10	Section 101.403	WC/A-EXCH; TF	Centrex Service, Data Base Changes, Routine Software Change, Nonrecurring Charge	NRC	B	NB	\$50.00	\$50.00	
111.M.10	Section 101.404	WC/A-EXCH; TF	Additional charge of \$25.00 applies for each additional console. Data Base Additions or Changes not listed in this tariff will be charged a rate of \$50.00 per hour, or fraction thereof.	NRC	B	NB	\$50.00	\$50.00	
111.M.11	Section 101.405	WC/A-EXCH; TF	Centrex Service, Data Base Changes, Minor Software Change, Nonrecurring Charge, CEN MISC	NRC	B	NB	\$25.00	\$25.00	
111.M.11	Section 101.406	WC/A-EXCH; TF	(1) Additional charge of \$25.00 applies for recording, queuing, station changes.	NRC	B	NB	\$25.00	\$25.00	
111.M.11	Section 101.407	WC/A-EXCH; TF	(2) Additional charge of \$25.00 applies for each trunk group.	NRC	B	NB	\$25.00	\$25.00	
	Section 101.408		Reserved for Future Use						
	Section 101.409		Reserved for Future Use						
	Section 101.410		Reserved for Future Use						
	Section 101.411		Reserved for Future Use						
	Section 101.412		Reserved for Future Use						
	Section 101.413		Reserved for Future Use						

**Rates and Charges Price List**

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Class of Services are designated by the following abbreviations: Residential Services = R; Business Services = B; Services available to Both residential and business = R & B  
Basket Indicators are designated by the following abbreviations: Basic Services = B; Non-Basic Services = NB; Bundled Services = BUN; Packaged Services = P; Public Interest Services = PI; Non Basket Services are listed as Not Applicable = N/A

Tariff Location by Section & Subsection prior to 9/22/06	Tariff Location by Section & Subsection as of 9/22/06	Service Level Areas	Description of Service	Term of Service	Class of Service	Basket Indicator	Effective Price	Price Ceiling as of 2-1-09
111.M.11	Section 101.414	WC/A-EXCH; TF	(3) Additional charge of \$25.00 applies for each PNA number, zone, area.	NRC	B	NB	\$25.00	\$25.00
111.M.11	Section 101.415	WC/A-EXCH; TF	(4) Additional charge of \$25.00 applies for each area.	NRC	B	NB	\$25.00	\$25.00
111.M.11	Section 101.416	WC/A-EXCH; TF	(5) Additional charge of \$25.00 applies for each authorization code.	NRC	B	NB	\$25.00	\$25.00
111.M.11	Section 101.417	WC/A-EXCH; TF	(6) Additional charge of \$25.00 applies for each 10 codes.	NRC	B	NB	\$25.00	\$25.00
111.M.11	Section 101.418	WC/A-EXCH; TF	(7) Additional charge of \$25.00 applies to add toll control.	NRC	B	NB	\$25.00	\$25.00
111.M.11	Section 101.419	WC/A-EXCH; TF	Data Base Additions or Changes not listed in this tariff will be charged a rate of \$50.00 per hour, or fraction thereof.	NRC	B	NB	\$50.00	\$50.00
111.M.2	Section 101.420	WC/A-EXCH; TF	Centrex Service, Charges Per Feature Package, Feature Package Establishment Charge, Monthly Rate per line, Feature Series 1000	MRC	B	NB	\$ 3.25	\$ 5.06 (I)
111.M.2	Section 101.421	WC/A-EXCH; TF	Centrex Service, Charges Per Feature Package, Feature Package Establishment Charge, Monthly Rate per Line, Feature Series 2000	MRC	B	NB	\$ 3.75	\$ 6.18 (I)
111.M.2	Section 101.422	WC/A-EXCH; TF	Centrex Service, Charges Per Feature Package, Feature Package Establishment Charge, Monthly Rate per Line, Feature Series 3000	MRC	B	NB	\$ 4.25	\$ 7.31 (I)
111.M.3	Section 101.423	WC/A-EXCH; TF	Centrex Subscriber Line Credit Per Line, per month, Line Size 2	MRC	B	NB	(\$0.60)	N/A
111.M.3	Section 101.424	WC/A-EXCH; TF	Centrex Subscriber Line Credit Per Line, per month, Line Size 3 to 5	MRC	B	NB	(\$2.40)	N/A
111.M.3	Section 101.425	WC/A-EXCH; TF	Centrex Subscriber Line Credit Per Line, per month, Line Size 6 to 10	MRC	B	NB	(\$3.00)	N/A
111.M.3	Section 101.426	WC/A-EXCH; TF	Centrex Subscriber Line Credit Per Line, per month, Line Size 11 to 25	MRC	B	NB	(\$4.08)	N/A
111.M.3	Section 101.427	WC/A-EXCH; TF	Centrex Subscriber Line Credit Per Line, per month, Line Size 26 to 50	MRC	B	NB	(\$4.80)	N/A
111.M.3	Section 101.428	WC/A-EXCH; TF	Centrex Subscriber Line Credit Per Line, per month, Line Size 51 to 75	MRC	B	NB	(\$5.04)	N/A
111.M.3	Section 101.429	WC/A-EXCH; TF	Centrex Subscriber Line Credit Per Line, per month, Line Size 76 to 100	MRC	B	NB	(\$5.10)	N/A
111.M.3	Section 101.430	WC/A-EXCH; TF	Centrex Subscriber Line Credit Per Line, per month, Line Size 100+, Rates filed as outlined in Section 50 of this tariff.	MRC	B	NB	ICB	N/A
111.M.4	Section 101.431	WC/A-EXCH; TF	Centrex Service, Line Connection Charges Per Line, Line Size 2	MRC	B	NB	\$18.00	\$18.00
111.M.4	Section 101.432	WC/A-EXCH; TF	Centrex Service, Line Connection Charges Per Line, Line Size 3 to 5	MRC	B	NB	\$12.00	\$12.00
111.M.4	Section 101.433	WC/A-EXCH; TF	Centrex Service, Line Connection Charges Per Line, Line Size 6 to 10	MRC	B	NB	\$10.00	\$10.00
111.M.4	Section 101.434	WC/A-EXCH; TF	Centrex Service, Line Connection Charges Per Line, Line Size 11 to 25	MRC	B	NB	\$6.40	\$6.40
111.M.4	Section 101.435	WC/A-EXCH; TF	Centrex Service, Line Connection Charges Per Line, Line Size 26 to 50	MRC	B	NB	\$4.00	\$4.00
111.M.4	Section 101.436	WC/A-EXCH; TF	Centrex Service, Line Connection Charges Per Line, Line Size 51 to 75	MRC	B	NB	\$3.20	\$3.20
	Section 101.437		Reserved for Future Use					
	Section 101.438		Reserved for Future Use					
	Section 101.439		Reserved for Future Use					

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Tariff Location by Section & Subsection prior to 9/22/06	Tariff Location by Section & Subsection as of 9/22/06	Service Level Areas	Description of Service	Term of Service	Class of Service	Basket Indicator	Effective Price	Price Ceiling as of 4-1-06
111.M.4	Section 101.440	WC/A-EXCH; TF	Centrex Service, Line Connection Charges Per Line, Line Size 76 to 100	MRC	B	NB	\$3.00	\$3.00
111.M.4	Section 101.441	WC/A-EXCH; TF	Centrex Service, Line Connection Charges Per Line, Line Size 100+, Rates filed as outlined in Section 50 of this tariff.	N/A	B	NB	ICB	N/A
111.M.5	Section 101.442	WC/A-EXCH; TF	Centrex Service, Optional System Features, WATS Access, Nonrecurring Charge	NRC	B	NB	\$25.00	\$25.00
111.M.5	Section 101.443	WC/A-EXCH; TF	Centrex Service, Optional System Features, 800/877/888 Service Access, Nonrecurring Charge	NRC	B	NB	\$25.00	\$25.00
111.M.5	Section 101.444	WC/A-EXCH; TF	Centrex Service, Optional System Features, Tie Facility Access, Nonrecurring Charge	NRC	B	NB	\$25.00	\$25.00
111.M.5	Section 101.445	WC/A-EXCH; TF	Centrex Service, Optional System Features, FX Access, Nonrecurring Charge	NRC	B	NB	\$25.00	\$25.00
111.M.5	Section 101.446	WC/A-EXCH; TF	Centrex Service, Optional System Features, Limited Automatic Call Distribution, Nonrecurring Charge	NRC	B	NB	\$25.00	\$25.00
111.M.5	Section 101.447	WC/A-EXCH; TF	Centrex Service, Optional System Features, Preferential Hunting (2), Nonrecurring Charge.	NRC	B	NB	\$25.00	\$25.00
111.M.5	Section 101.448	WC/A-EXCH; TF	Centrex Service, Optional System Features, Stop Hunt (2)(3), Nonrecurring Charge	NRC	B	NB	\$25.00	\$25.00
111.M.5	Section 101.449	WC/A-EXCH; TF	Centrex Service, Optional System Features, Priority Queuing (4)	NRC	B	NB	\$25.00	\$25.00
111.M.5	Section 101.450	WC/A-EXCH; TF	Centrex Service, Optional System Features, Authorization Codes per 10 codes, Nonrecurring Charge	NRC	B	NB	\$25.00	\$25.00
111.M.5	Section 101.451	WC/A-EXCH; TF	Centrex Service, Optional System Features, Terminal Make Busy (3) Nonrecurring Charge	NRC	B	NB	\$25.00	\$25.00
111.M.5	Section 101.452	WC/A-EXCH; TF	Centrex Service, Optional System Features, Paging/Public Address Access, Nonrecurring Charge	NRC	B	NB	\$140.00	\$140.00
111.M.5	Section 101.453	WC/A-EXCH; TF	Centrex Service, Optional System Features, Paging/Public Address Access, Monthly Rate	MRC	B	NB	\$30.00	\$30.00
111.M.5	Section 101.454	WC/A-EXCH; TF	Centrex Service, Optional System Features, Dictation Access, Code Calling Access, Nonrecurring Charge	NRC	B	NB	\$140.00	\$140.00
111.M.5	Section 101.455	WC/A-EXCH; TF	Centrex Service, Optional System Features, Dictation Access, Monthly Rate	MRC	B	NB	\$30.00	\$30.00
111.M.5	Section 101.456	WC/A-EXCH; TF	Centrex Service, Optional System Features, Code Calling Access, Code Calling Access	NRC	B	NB	\$140.00	\$140.00
	Section 101.457		Reserved for Future Use					
	Section 101.458		Reserved for Future Use					
	Section 101.459		Reserved for Future Use					
	Section 101.460		Reserved for Future Use					
	Section 101.461		Reserved for Future Use					

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Tariff Location by Section & Subsection prior to 9/22/06	Tariff Location by Section & Subsection as of 9/22/06	Service Level Areas	Description of Service	Term of Service	Class of Service	Basket Indicator	Effective Price	Price Ceiling as of 2-1-09	(C)
111.M.5	Section 101.462	WC/A-EXCH; TF	Centrex Service, Optional System Features, Code Calling Access, Monthly Rate	MRC	B	NB	\$30.00	\$45.00	(I)
111.M.5	Section 101.463	WC/A-EXCH; TF	Centrex Service, Optional System Features, Music On Hold, Nonrecurring Charge	NRC	B	NB	\$50.00	\$50.00	
111.M.5	Section 101.464	WC/A-EXCH; TF	Centrex Service, Optional System Features, Music On Hold, Monthly Rate	MRC	B	NB	\$10.00	\$10.00	
111.M.5	Section 101.465	WC/A-EXCH; TF	Centrex Service, Optional System Features, Recorded Announcement – Custom, Nonrecurring Charge	NRC	B	NB	\$260.00	\$260.00	
111.M.5	Section 101.466	WC/A-EXCH; TF	Centrex Service, Optional System Features, Recorded Announcement – Custom, Monthly Rate	MRC	B	NB	\$45.00	\$45.00	
111.M.5	Section 101.467	WC/A-EXCH; TF	Centrex Service, Optional System Features, Conference Calling 8 Port, Nonrecurring Charge	NRC	B	NB	\$160.00	\$160.00	
111.M.5	Section 101.468	WC/A-EXCH; TF	Centrex Service, Optional System Features, Conference Calling 8 Port, Monthly Rate	MRC	B	NB	\$110.00	\$110.00	
111.M.5	Section 101.469	WC/A-EXCH; TF	Centrex Service, Optional System Features, SMDR (Mag Tape), per line, Monthly Rate	MRC	B	NB	\$0.30	\$0.30	
111.M.5	Section 101.470	WC/A-EXCH; TF	Centrex Service, Optional System Features, T1 Access, Nonrecurring Charge	NRC	B	NB	\$125.00	\$125.00	
111.M.5	Section 101.471	WC/A-EXCH; TF	Centrex Service, Optional System Features, T1 Access, Monthly Rate	MRC	B	NB	\$105.00	\$105.00	
111.M.5	Section 101.472	WC/A-EXCH; TF	Centrex Service, Optional System Features, Automatic Route Selection, Expensive Route Warning, Facilities Restriction Level, Time of Day Routing, Nonrecurring Charge	NRC	B	NB	\$120.00	\$120.00	
111.M.6	Section 101.473	WC/A-EXCH; TF	Centrex Service, Optional Attendant Features, Data Link Console Interface, Nonrecurring Charge	NRC	B	NB	\$210.00	\$210.00	
111.M.6	Section 101.474	WC/A-EXCH; TF	Centrex Service, Optional Attendant Features, Data Link Console Interface, Monthly Rate	MRC	B	NB	\$90.00	\$90.00	
111.M.6	Section 101.475	WC/A-EXCH; TF	Centrex Service, Optional Attendant Features, Attendant Identification Multiple Directory Number, Nonrecurring Charge	NRC	B	NB	\$25.00	\$25.00	
111.M.6	Section 101.476	WC/A-EXCH; TF	Centrex Service, Optional Attendant Features, Pre-Determined Night Answer (PNA), Nonrecurring Charge	NRC	B	NB	\$25.00	\$25.00	
111.M.6	Section 101.477	WC/A-EXCH; TF	Centrex Service, Optional Attendant Features, Universal Night Answer (UNA), Nonrecurring Charge	NRC	B	NB	\$65.00	\$65.00	
111.M.6	Section 101.478	WC/A-EXCH; TF	Centrex Service, Optional Attendant Features, Universal Night Answer (UNA), Monthly Rate	MRC	B	NB	\$10.00	\$10.00	
111.M.6	Section 101.479	WC/A-EXCH; TF	Centrex Service, Optional Attendant Features, Mixed Night Answer, Nonrecurring Charge	NRC	B	NB	\$65.00	\$65.00	
111.M.6	Section 101.480	WC/A-EXCH; TF	Centrex Service, Optional Attendant Features, Mixed Night Answer, Monthly Rate	MRC	B	NB	\$10.00	\$10.00	
111.M.6	Section 101.481	WC/A-EXCH; TF	Centrex Service, Optional Attendant Features, Flexible Night Answer, Monthly Rate	MRC	B	NB	\$1.00	\$1.00	
111.M.7	Section 101.482	WC/A-EXCH; TF	Centrex® CCLASS Optional Feature Package, CCLASS Feature Package, 2 - 25 lines, per line, Monthly Rate	MRC	B	NB	\$5.00	\$5.00	
	Section 101.483		Reserved for Future Use						
	Section 101.484		Reserved for Future Use						
	Section 101.485		Reserved for Future Use						
	Section 101.486		Reserved for Future Use						
	Section 101.487		Reserved for Future Use						



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Tariff Location by Section & Subsection prior to 9/22/06	Tariff Location by Section & Subsection as of 9/22/06	Service Level Areas	Description of Service	Term of Service	Class of Service	Basket Indicator	Effective Price	Price Ceiling as of 2-1-09	(C)
111.M.7	Section 101.488	WC/A-EXCH; TF	Centrex® CCLASS Optional Feature Package, CCLASS Feature Package, 26 - 50 lines, per line, Monthly Rate	MRC	B	NB	\$4.50	\$4.50	
111.M.7	Section 101.489	WC/A-EXCH; TF	Centrex® CCLASS Optional Feature Package, CCLASS Feature Package, 51+ lines, per line, Monthly Rate	MRC	B	NB	\$4.00	\$4.00	
111.M.7	Section 101.490	WC/A-EXCH; TF	Centrex® CCLASS Optional Feature Package, Other Optional Features, Call Tracing Service (per trace), Monthly Rate	MRC	B	NB	\$6.00	\$6.00	
111.M.7	Section 101.491	WC/A-EXCH; TF	Centrex® CCLASS Optional Feature Package, Other Optional Features, VIP Alert, Monthly rate	MRC	B	NB	\$4.00	\$4.00	
111.M.8	Section 101.492	WC/A-EXCH; TF	Centrex® CCLASS Caller Identification, Calling Number Identification Delivery, Monthly Rate, 2 - 25 lines, per line	MRC	B	NB	\$6.00	\$9.00	(I)
111.M.8	Section 101.493	WC/A-EXCH; TF	Centrex® CCLASS Caller Identification, Calling Number Identification Delivery, Monthly Rate, 26 - 50 lines, per line	MRC	B	NB	\$4.50	\$4.50	
111.M.8	Section 101.494	WC/A-EXCH; TF	Centrex® CCLASS Caller Identification, Calling Number Identification Delivery, Monthly Rate, 51+ lines, per line	MRC	B	NB	\$2.00	\$2.00	
111.M.8	Section 101.495	WC/A-EXCH; TF	Centrex® CCLASS Caller Identification, Calling Number Identification Delivery, Monthly Rate, 2 - 25 lines, per customer group	MRC	B	NB	\$20.00	\$20.00	
111.M.8	Section 101.496	WC/A-EXCH; TF	Centrex® CCLASS Caller Identification, Calling Number Identification Delivery, Monthly Rate, 26 - 50 lines, per customer group	MRC	B	NB	\$40.00	\$40.00	
111.M.8	Section 101.497	WC/A-EXCH; TF	Centrex® CCLASS Caller Identification, Calling Number Identification Delivery, Monthly Rate, 51+ lines, per customer group	MRC	B	NB	\$80.00	\$80.00	
111.M.8	Section 101.498	WC/A-EXCH; TF	Centrex® CCLASS Caller Identification, Caller ID (Name and Number) Delivery, Monthly Rate, 2 - 25 lines, per group	MRC	B	NB	\$40.00	\$40.00	
111.M.8	Section 101.499	WC/A-EXCH; TF	Centrex® CCLASS Caller Identification, Caller ID (Name and Number) Delivery, Monthly Rate, 26 - 50 lines, per group	MRC	B	NB	\$80.00	\$80.00	
111.M.8	Section 101.500	WC/A-EXCH; TF	Centrex® CCLASS Caller Identification, Caller ID (Name and Number) Delivery, Monthly Rate, 51+ lines, per group	MRC	B	NB	\$160.00	\$160.00	
111.M.9	Section 101.501	WC/A-EXCH; TF	Centrex Service, Rate Regulations, Annuity factors, 12 months	N/A	B	NB	0.0892	N/A	
111.M.9	Section 101.502	WC/A-EXCH; TF	Centrex Service, Rate Regulations, Annuity factors, 24 months	N/A	B	NB	0.0474	N/A	
111.M.9	Section 101.503	WC/A-EXCH; TF	Centrex Service, Rate Regulations, Annuity factors, 36 months	N/A	B	NB	0.0336	N/A	
111.M.9	Section 101.504	WC/A-EXCH; TF	Centrex Service, Rate Regulations, Annuity factors, 48 months	N/A	B	NB	0.1267	N/A	
	Section 101.505		Reserved for Future Use						
	Section 101.506		Reserved for Future Use						
	Section 101.507		Reserved for Future Use						
	Section 101.508		Reserved for Future Use						
	Section 101.509		Reserved for Future Use						

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Tariff Location by Section & Subsection prior to 9/22/06	Tariff Location by Section & Subsection as of 9/22/06	Service Level Areas	Description of Service	Term of Service	Class of Service	Basket Indicator	Effective Price	Price Ceiling as of 4-1-06
111.M.9	Section 101.510	WC/A-EXCH; TF	Centrex Service, Rate Regulations, Annuity factors 60 months	N/A	B	NB	0.0226	N/A
12.D	Section 101.511	WC/A-EXCH; TF	9-1-1 Network Service Features, Automatic Number Identification (ANI) Central Office Enabling Per office, Monthly Rate	MRC	B	NB	\$54.00	\$54.00
12.D	Section 101.512	WC/A-EXCH; TF	9-1-1 Trunks Interoffice Trunk, (Intra- & Inter-exchange), Transport Termination, (2 wire & 4 wire), 2 per or 1 per meet point, Monthly Rate	MRC	B	NB	\$14.58	\$14.58
12.D	Section 101.513	WC/A-EXCH; TF	9-1-1 Trunks Interoffice Trunk, (Intra- & Inter-exchange), Mileage (per airline mile), Monthly Rate	MRC	B	NB	\$1.68	\$1.68
12.D	Section 101.514	WC/A-EXCH; TF	9-1-1 Network Service Features, Local Channel per 2 wire voice grade, Monthly Rate	MRC	B	NB	\$15.23	\$15.23
12.D	Section 101.515	WC/A-EXCH; TF	9-1-1 Network Service Features, Local Channel per 4 wire data grade, Monthly Rate	MRC	B	NB	\$30.46	\$30.46
12.D	Section 101.516	WC/A-EXCH; TF	9-1-1 Central Office Trunk Termination, Nonrecurring Charge, per 2 wire trunk termination	NRC	B	NB	\$185.00	\$185.00
12.D	Section 101.517	WC/A-EXCH; TF	9-1-1 Central Office Trunk Termination, Monthly Rate, per 2 wire trunk termination	MRC	B	NB	\$24.00	\$24.00
12.D	Section 101.518	WC/A-EXCH; TF	9-1-1 Central Office Trunk Termination, Nonrecurring Charge, per 4 wire trunk termination	NRC	B	NB	\$370.00	\$370.00
12.D	Section 101.519	WC/A-EXCH; TF	9-1-1 Central Office Trunk Termination, Monthly Rate, per 4 wire trunk termination	MRC	B	NB	\$48.00	\$48.00
12.D	Section 101.520	WC/A-EXCH; TF	9-1-1 Network Service Features, Database Processing Automatic Location Identification (ALI) Database, Per Company record processed, Nonrecurring Charge	NRC	B	NB	\$0.78	\$0.78
12.D	Section 101.521	WC/A-EXCH; TF	9-1-1 Network Service Features, Database Processing Automatic Location Identification (ALI) Database, Per Company record processed, Monthly Rate	MRC	B	NB	\$0.04	\$0.04
12.D	Section 101.522	WC/A-EXCH; TF	9-1-1 Network Service Features, Database Processing Automatic Location Identification (ALI) Database, Per Non-Company record verified, Nonrecurring Charge	NRC	B	NB	\$0.36	\$0.36
12.D	Section 101.523	WC/A-EXCH; TF	9-1-1 Network Service Features, Database Processing Automatic Location Identification (ALI) Database, Per Non-Company record verified, Monthly Rate	MRC	B	NB	\$0.03	\$0.03
12.D	Section 101.524	WC/A-EXCH; TF	9-1-1 Network Service Features, Database Processing Automatic Location Identification (ALI) Database, Database Processing Per System, Monthly Rate	MRC	B	NB	\$387.00	\$387.00
12.D	Section 101.525	WC/A-EXCH; TF	E911 Alternate Network Routing, Call Dial Unit (CDU), Without Monitoring-1st Trunk, Nonrecurring Charge	NRC	B	NB	\$518.00	\$518.00
12.D	Section 101.526	WC/A-EXCH; TF	E911 Alternate Network Routing, Call Dial Unit (CDU), Without Monitoring-1st Trunk, Monthly Rate	MRC	B	NB	\$107.00	\$107.00
	Section 101.527		Reserved for Future Use					
	Section 101.528		Reserved for Future Use					
	Section 101.529		Reserved for Future Use					
	Section 101.530		Reserved for Future Use					
	Section 101.531		Reserved for Future Use					

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Class of Services are designated by the following abbreviations: Residential Services = R; Business Services = B; Services available to Both residential and business = R & B  
Basket Indicators are designated by the following abbreviations: Basic Services = B; Non-Basic Services = NB; Bundled Services = BUN; Packaged Services = P; Public Interest Services = PI; Non Basket Services are listed as Not Applicable = N/A

Tariff Location by Section & Subsection prior to 9/22/06	Tariff Location by Section & Subsection as of 9/22/06	Service Level Areas	Description of Service	Term of Service	Class of Service	Basket Indicator	Effective Price	Price Ceiling as of 4-1-06
12.D	Section 101.532	WC/A-EXCH; TF	E911 Alternate Network Routing, Call Dial Unit (CDU), Without Monitoring-Add'l Trunk, Nonrecurring Charge	NRC	B	NB	\$387.00	\$387.00
12.D	Section 101.533	WC/A-EXCH; TF	E911 Alternate Network Routing, Call Dial Unit (CDU), Without Monitoring-Add'l Trunk, Monthly Rate	MRC	B	NB	\$93.00	\$93.00
12.D	Section 101.534	WC/A-EXCH; TF	E911 Alternate Network Routing, Call Dial Unit (CDU), With Monitoring-1st Trunk, Nonrecurring Charge	NRC	B	NB	\$597.00	\$597.00
12.D	Section 101.535	WC/A-EXCH; TF	E911 Alternate Network Routing, Call Dial Unit (CDU), With Monitoring-1st Trunk, Monthly Rate	MRC	B	NB	\$196.00	\$196.00
12.D	Section 101.536	WC/A-EXCH; TF	E911 Alternate Network Routing, Call Dial Unit (CDU), With Monitoring-Add'l Trunk, Nonrecurring Charge	NRC	B	NB	\$295.00	\$295.00
12.D	Section 101.537	WC/A-EXCH; TF	E911 Alternate Network Routing, Call Dial Unit (CDU), With Monitoring-Add'l Trunk, Monthly Rate	MRC	B	NB	\$51.00	\$51.00
12.D	Section 101.538	WC/A-EXCH; TF	E911 Alternate Network Routing, Call Dial Unit (CDU), Four-to-Two Wire Converter, Nonrecurring Charge	NRC	B	NB	\$10.00	\$10.00
12.D	Section 101.539	WC/A-EXCH; TF	E911 Alternate Network Routing, Call Dial Unit (CDU), Four-to-Two Wire Converter, Monthly Rate	MRC	B	NB	\$41.00	\$41.00
12.D	Section 101.540	WC/A-EXCH; TF	E911 Alternate Network Routing, Call Answer Unit (CAU), Without Monitoring, Nonrecurring Charge	NRC	B	NB	\$500.00	\$500.00
12.D	Section 101.541	WC/A-EXCH; TF	E911 Alternate Network Routing, Call Answer Unit (CAU), Without Monitoring, Monthly Rate	MRC	B	NB	\$91.00	\$91.00
12.D	Section 101.542	WC/A-EXCH; TF	E911 Alternate Network Routing, Call Answer Unit (CAU), With Monitoring, Nonrecurring Charge	NRC	B	NB	\$500.00	\$500.00
12.D	Section 101.543	WC/A-EXCH; TF	E911 Alternate Network Routing, Call Answer Unit (CAU), With Monitoring, Monthly Rate	MRC	B	NB	\$195.00	\$195.00
12.D	Section 101.544	WC/A-EXCH; TF	E911 Alternate Network Routing, Cellular Transceiver, One Channel, Nonrecurring Charge	NRC	B	NB	\$1,000.00	\$1,000.00
12.D	Section 101.545	WC/A-EXCH; TF	E911 Alternate Network Routing, Cellular Transceiver, One Channel, Monthly Rate	MRC	B	NB	\$70.00	\$70.00
12.D	Section 101.546	WC/A-EXCH; TF	E911 Alternate Network Routing, Cellular Transceiver, Four Channel, Nonrecurring Charge	NRC	B	NB	\$1,550.00	\$1,550.00
12.D	Section 101.547	WC/A-EXCH; TF	E911 Alternate Network Routing, Cellular Transceiver, Four Channel, Monthly Rate	MRC	B	NB	\$225.00	\$225.00
12.D	Section 101.548	WC/A-EXCH; TF	E911 Alternate Network Routing, Optional Cellular Antenna, Monthly Rate	MRC	B	NB	\$9.60	\$9.60
12.D	Section 101.549	WC/A-EXCH; TF	E911 Alternate Network Routing, Optional Cellular Antenna, Monthly Rate	NRC	B	NB	\$0.00	\$0.00
12.F	Section 101.550	WC/A-EXCH; TF	211 - Charges applicable to 211 Service will be per Section 6 regarding Remote Call Forwarding.	MRC	B	NB	\$17.60	\$17.60
12.F	Section 101.551	WC/A-EXCH; TF	211 - Charges applicable to Billed Number Screening Service will be provided at no additional cost.	MRC	B	NB	\$0.00	\$0.00
12.F	Section 101.552	WC/A-EXCH; TF	511 - Charges applicable to 511 Service will be per Section 6 regarding Remote Call Forwarding.	MRC	B	NB	\$17.60	\$17.60
12.F	Section 101.553	WC/A-EXCH; TF	511 - Charges applicable to Billed Number Screening Service will be provided at no additional cost.	MRC	B	NB	\$0.00	\$0.00
12.I	Section 101.553.1	WC/A-EXCH; TF	Private Switch/Automatic Location Identification (PS/ALI) Service, NonRecurring, Up to 1,000 records	NRC	B	NB	\$4,000.00	\$4,000.00
12.I	Section 101.553.1	WC/A-EXCH; TF	Private Switch/Automatic Location Identification (PS/ALI) Service, NonRecurring, 1,001-2000 records	NRC	B	NB	\$4,750.00	\$4,750.00
12.I	Section 101.553.1	WC/A-EXCH; TF	Private Switch/Automatic Location Identification (PS/ALI) Service, NonRecurring, 2,001-4000 records	NRC	B	NB	\$5,250.00	\$5,250.00
12.I	Section 101.553.1	WC/A-EXCH; TF	Private Switch/Automatic Location Identification (PS/ALI) Service, NonRecurring, 4,001 or more records	NRC	B	NB	\$5,750.00	\$5,750.00
12.I	Section 101.553.1	WC/A-EXCH; TF	Private Switch/Automatic Location Identification (PS/ALI) Service, Monthly	MRC	B	NB	\$150.00	\$150.00
12.I	Section 101.553.1	WC/A-EXCH; TF	Private Switch/Automatic Location Identification (PS/ALI) Service, Add'l Monthly, Up to 1,000 records	MRC	B	NB	\$15.00	\$15.00
12.I	Section 101.553.1	WC/A-EXCH; TF	Private Switch/Automatic Location Identification (PS/ALI) Service, Add'l Monthly, 1,001-2000 records	MRC	B	NB	\$12.00	\$12.00
12.I	Section 101.553.1	WC/A-EXCH; TF	Private Switch/Automatic Location Identification (PS/ALI) Service, Add'l Monthly, 2,001-4000 records	MRC	B	NB	\$10.00	\$10.00
12.I	Section 101.553.1	WC/A-EXCH; TF	Private Switch/Automatic Location Identification (PS/ALI) Service, Add'l Monthly, 4,001 or more records	MRC	B	NB	\$8.00	\$8.00

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**Rates and Charges Price List**

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Tariff Location by Section & Subsection prior to 9/22/06	Tariff Location by Section & Subsection as of 9/22/06	Service Level Areas	Description of Service	Term of Service	Class of Service	Basket Indicator	Effective Price	Price Ceiling as of 4-1-06
13.D	Section 101.554	WC/A-EXCH; TF	Network Services, Message Waiting Indication – Visual, Per business telephone number , Monthly Rate	MRC	B	NB	\$0.50	\$0.50
13.D	Section 101.555	WC/A-EXCH; TF	Network Services, Message Waiting Indication – Visual, Per residence line, Monthly Rate	MRC	R	NB	\$0.50	\$0.50
13.D	Section 101.556	WC/A-EXCH; TF	Network Services, Message Waiting Indication-Audible Per End User Line Arranged (Requires subscription to Data Link), Monthly Rate	MRC	R & B	NB	\$0.50	\$0.50
	Section 101.557		Reserved for Future Use					
	Section 101.558		Reserved for Future Use					

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Tariff Location by Section & Subsection prior to 9/22/06	Tariff Location by Section & Subsection as of 9/22/06	Service Level Areas	Description of Service	Term of Service	Class of Service	Basket Indicator	Effective Price	Price Ceiling as of 4-1-06
13.13.D	Section 101.559	WC/A-EXCH; TF	Network Services, Forwarded Call Information Intraoffice (Requires subscription to Data Link) Per End User Line Arranged, Monthly Rate	MRC	R & B	NB	\$1.00	\$1.00
13.13.D	Section 101.560	WC/A-EXCH; TF	Network Services, Three Service Package (Fixed Call Forwarding Busy/No Answer, Message Waiting Indication, Forwarded Call Information) (Requires subscription to Data Link) Per End User Line Arranged, Monthly Rate	MRC	R & B	NB	\$2.00	\$2.00
13.13.D	Section 101.561	WC/A-EXCH; TF	Network Services, Data Link (Requires subscription to Forwarded Call Information) Per Data Link Arranged, Nonrecurring Charge	NRC	R & B	NB	\$500.00	\$500.00
13.13.D	Section 101.562	WC/A-EXCH; TF	Network Services, Data Link (Requires subscription to Forwarded Call Information) Per Data Link Arranged, Monthly Rate	MRC	R & B	NB	\$300.00	\$300.00
13.13.D	Section 101.563	WC/A-EXCH; TF	Network Services, Queuing Per Line or Trunk Arranged, Monthly Rate	MRC	R & B	NB	\$1.50	\$1.50
13.13.D	Section 101.564	WC/A-EXCH; TF	Network Services, User Transfer Per Line or Trunk Arranged, Monthly Rate	MRC	R & B	NB	\$1.50	\$1.50
13.13.D	Section 101.565	WC/A-EXCH; TF	Network Services, Fixed Call Forwarding/Busy, Monthly Rate	MRC	R & B	NB	\$1.25	\$1.25
13.13.D	Section 101.566	WC/A-EXCH; TF	Network Services, Fixed Call Forwarding/No Answer, Monthly Rate	MRC	R & B	NB	\$1.25	\$1.25
13.13.D	Section 101.567	WC/A-EXCH; TF	Network Services, Fixed Call Forwarding/All Calls, Monthly Rate	MRC	R & B	NB	\$3.50	\$3.50
13.13.D	Section 101.568	WC/A-EXCH; TF	Network Services, Message Waiting Indication - Audible Ring Burst, Monthly Rate	MRC	R & B	NB	\$1.50	\$1.50
13.13.D	Section 101.569	WC/A-EXCH; TF	Network Services, Customer Controllable Ringing, Monthly Rate	MRC	R & B	NB	\$1.00	\$1.00
13.13.D	Section 101.570	WC/A-EXCH; TF	Network Services, Five Service Package, Monthly Rate	MRC	R & B	NB	\$2.75	\$2.75
13.13.D	Section 101.571	WC/A-EXCH; TF	Network Services, Enhanced Call Transfer, Nonrecurring Charge, per customer	NRC	R & B	NB	\$25.00	\$25.00
13.13.D	Section 101.572	WC/A-EXCH; TF	Network Services, Enhanced Call Transfer, Monthly Rate, per trunk	MRC	R & B	NB	\$19.00	\$19.00
13.13.E.5.d.6	Section 101.573	WC/A-EXCH; TF	Network Services, Frame Relay services, Rate Regulations, Optional Payment Plan, Termination Liability, One Year OPP - 50% of any remaining portion of the first year's recurring charges for the in-service quantity. 128 Kbps	N/A	B	NB	50%	N/A
13.13.E.5.d.6	Section 101.574	WC/A-EXCH; TF	Frame Relay services, Rate Regulations, Optional Payment Plan, Termination Liability, Three Year OPP - 50% of any remaining portion of the first year's recurring charges. In addition, for any remaining portion of the second and third years, the customer will be liable for 10% of the total monthly recurring charges in that time period for the in-service quantity. 128 Kbps	N/A	B	NB	50% & 10%	N/A
	Section 101.575		Reserved for Future Use					
	Section 101.576		Reserved for Future Use					
	Section 101.577		Reserved for Future Use					
	Section 101.578		Reserved for Future Use					
	Section 101.579		Reserved for Future Use					

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Tariff Location by Section & Subsection prior to 9/22/06	Tariff Location by Section & Subsection as of 9/22/06	Service Level Areas	Description of Service	Term of Service	Class of Service	Basket Indicator	Effective Price	Price Ceiling as of 4-1-06
13.E.5.d.6	Section 101.580	WC/A-EXCH; TF	Frame Relay services, Rate Regulations, Optional Payment Plan, Termination Liability, Five Year OPP - 50% of any remaining portion of the first year's recurring charges. In addition, for any remaining portion of the second through fifth years, the customer will be liable for 20% of the total monthly recurring charges in that time period for the in-service quantity.	N/A	B	NB	50% & 20%	N/A
13.E.6.a.1	Section 101.581	WC/A-EXCH; TF	Frame Relay UNI Port and Access Line, each, Nonrecurring Charge, 56/64 Kbps	NRC	B	NB	\$295.00	\$295.00
13.E.6.a.1	Section 101.582	WC/A-EXCH; TF	Frame Relay UNI Port and Access Line, each, Monthly Rate, 56/64 Kbps	MRC	B	NB	\$110.00	\$110.00
13.E.6.a.1	Section 101.583	WC/A-EXCH; TF	Frame Relay UNI Port and Access Line, each, Nonrecurring Charge, 128 Kbps	NRC	B	NB	\$395.00	\$395.00
13.E.6.a.1	Section 101.584	WC/A-EXCH; TF	Frame Relay UNI Port and Access Line, each, Monthly Rate, 128 Kbps	MRC	B	NB	\$200.00	\$200.00
13.E.6.a.1	Section 101.585	WC/A-EXCH; TF	Frame Relay UNI Port and Access Line, each, Nonrecurring Charge, 256 Kbps	NRC	B	NB	\$395.00	\$395.00
13.E.6.a.1	Section 101.586	WC/A-EXCH; TF	Frame Relay UNI Port and Access Line, each, Monthly Rate, 256 Kbps	MRC	B	NB	\$280.00	\$280.00
13.E.6.a.1	Section 101.587	WC/A-EXCH; TF	Frame Relay UNI Port and Access Line, each, Nonrecurring Charge, 384 Kbps	NRC	B	NB	\$395.00	\$395.00
13.E.6.a.1	Section 101.588	WC/A-EXCH; TF	Frame Relay UNI Port and Access Line, each, Monthly Rate, 384 Kbps	MRC	B	NB	\$365.00	\$365.00
13.E.6.a.1	Section 101.589	WC/A-EXCH; TF	Frame Relay UNI Port and Access Line, each, Nonrecurring Charge, DS1 Facility	NRC	B	NB	\$395.00	\$395.00
13.E.6.a.1	Section 101.590	WC/A-EXCH; TF	Frame Relay UNI Port and Access Line, each, Monthly Rate, DS1 Facility	MRC	B	NB	\$530.00	\$530.00
13.E.6.a.2	Section 101.591	WC/A-EXCH; TF	Frame Relay UNI Port Only, each, Nonrecurring Charge, 56/64 Kbps	NRC	B	NB	\$80.00	\$80.00
13.E.6.a.2	Section 101.592	WC/A-EXCH; TF	Frame Relay UNI Port Only, each, Monthly Rate, 56/64 Kbps	MRC	B	NB	\$45.00	\$45.00
13.E.6.a.2	Section 101.593	WC/A-EXCH; TF	Frame Relay UNI Port Only, each, Nonrecurring Charge, 128 Kbps	NRC	B	NB	\$150.00	\$150.00
13.E.6.a.2	Section 101.594	WC/A-EXCH; TF	Frame Relay UNI Port Only, each, Monthly Rate, 128 Kbps	MRC	B	NB	\$80.00	\$80.00
13.E.6.a.2	Section 101.595	WC/A-EXCH; TF	Frame Relay UNI Port Only, each, Nonrecurring Charge, 256 Kbps	NRC	B	NB	\$150.00	\$150.00
13.E.6.a.2	Section 101.596	WC/A-EXCH; TF	Frame Relay UNI Port Only, each, Monthly Rate, 256 Kbps	MRC	B	NB	\$115.00	\$115.00
13.E.6.a.2	Section 101.597	WC/A-EXCH; TF	Frame Relay UNI Port Only, each, Nonrecurring Charge, 384 Kbps	NRC	B	NB	\$150.00	\$150.00
13.E.6.a.2	Section 101.598	WC/A-EXCH; TF	Frame Relay UNI Port Only, each, Monthly Rate, 384 Kbps	MRC	B	NB	\$160.00	\$160.00
13.E.6.a.2	Section 101.599	WC/A-EXCH; TF	Frame Relay UNI Port Only, each, Nonrecurring Charge, DS1 Facility	NRC	B	NB	\$395.00	\$395.00
13.E.6.a.2	Section 101.600	WC/A-EXCH; TF	Frame Relay UNI Port Only, each, Monthly Rate, DS1 Facility	MRC	B	NB	\$300.00	\$300.00
13.E.6.a.2	Section 101.601	WC/A-EXCH; TF	Frame Relay UNI Port Only, each, Nonrecurring Charge, DS3 Facility	NRC	B	NB	\$395.00	\$395.00
13.E.6.a.2	Section 101.602	WC/A-EXCH; TF	Frame Relay UNI Port Only, each, Monthly Rate, DS3 Facility	MRC	B	NB	\$1,180.00	\$1,180.00
	Section 101.603		Reserved for Future Use					
	Section 101.604		Reserved for Future Use					
	Section 101.605		Reserved for Future Use					

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Tariff Location by Section & Subsection prior to 9/22/06	Tariff Location by Section & Subsection as of 9/22/06	Service Level Areas	Description of Service	Term of Service	Class of Service	Basket Indicator	Effective Price	Price Ceiling as of 4-1-06
13.E.6.a.3	Section 101.606	WC/A-EXCH; TF	Frame Relay Private NNI Port Only, each, Nonrecurring Charge, 56/64 Kbps	NRC	B	NB	\$55.00	\$55.00
13.E.6.a.3	Section 101.607	WC/A-EXCH; TF	Frame Relay Private NNI Port Only, each, Monthly Rate, 56/64 Kbps	MRC	B	NB	\$30.00	\$30.00
13.E.6.a.3	Section 101.608	WC/A-EXCH; TF	Frame Relay Private NNI Port Only, each, Nonrecurring Charge, 128 Kbps	NRC	B	NB	\$95.00	\$95.00
13.E.6.a.3	Section 101.609	WC/A-EXCH; TF	Frame Relay Private NNI Port Only, each, Monthly Rate, 128 Kbps	MRC	B	NB	\$45.00	\$45.00
13.E.6.a.3	Section 101.610	WC/A-EXCH; TF	Frame Relay Private NNI Port Only, each, Monthly Rate, 256 Kbps	MRC	B	NB	\$65.00	\$65.00
13.E.6.a.3	Section 101.611	WC/A-EXCH; TF	Frame Relay Private NNI Port Only, each, Nonrecurring Charge, 256 Kbps	NRC	B	NB	\$95.00	\$95.00
13.E.6.a.3	Section 101.612	WC/A-EXCH; TF	Frame Relay Private NNI Port Only, each, Nonrecurring Charge, 384 Kbps	NRC	B	NB	\$95.00	\$95.00
13.E.6.a.3	Section 101.613	WC/A-EXCH; TF	Frame Relay Private NNI Port Only, each, Monthly Rate, 384 Kbps	MRC	B	NB	\$78.00	\$78.00
13.E.6.a.3	Section 101.614	WC/A-EXCH; TF	Frame Relay Private NNI Port Only, each, Nonrecurring Charge, DS1 Facility	NRC	B	NB	\$295.00	\$295.00
13.E.6.a.3	Section 101.615	WC/A-EXCH; TF	Frame Relay Private NNI Port Only, each, Monthly Rate, DS1 Facility	MRC	B	NB	\$180.00	\$180.00
13.E.6.a.3	Section 101.616	WC/A-EXCH; TF	Frame Relay Private NNI Port Only, each, Nonrecurring Charge, DS3 Facility	NRC	B	NB	\$595.00	\$595.00
13.E.6.a.3	Section 101.617	WC/A-EXCH; TF	Frame Relay Private NNI Port Only, each, Monthly Rate, DS3 Facility	MRC	B	NB	\$800.00	\$800.00
13.E.6.a.4	Section 101.618	WC/A-EXCH; TF	Frame Relay Public NNI, based on CIR, Nonrecurring Charge, 1- 32 Kbps	NRC	B	NB	\$20.00	\$20.00
13.E.6.a.4	Section 101.619	WC/A-EXCH; TF	Frame Relay Public NNI, based on CIR, Monthly Rate, 1- 32 Kbps	MRC	B	NB	\$20.00	\$20.00
13.E.6.a.4	Section 101.620	WC/A-EXCH; TF	Frame Relay Public NNI, based on CIR, Nonrecurring Charge, 33- 64 Kbps	NRC	B	NB	\$20.00	\$20.00
13.E.6.a.4	Section 101.621	WC/A-EXCH; TF	Frame Relay Public NNI, based on CIR, Monthly Rate, 33- 64 Kbps	MRC	B	NB	\$25.00	\$25.00
13.E.6.a.4	Section 101.622	WC/A-EXCH; TF	Frame Relay Public NNI, based on CIR, Nonrecurring Charge, 65- 96 Kbps	NRC	B	NB	\$20.00	\$20.00
13.E.6.a.4	Section 101.623	WC/A-EXCH; TF	Frame Relay Public NNI, based on CIR, Monthly Rate, 65- 96 Kbps	MRC	B	NB	\$30.00	\$30.00
13.E.6.a.4	Section 101.624	WC/A-EXCH; TF	Frame Relay Public NNI, based on CIR, Nonrecurring Charge, 97- 128 Kbps	NRC	B	NB	\$20.00	\$20.00
13.E.6.a.4	Section 101.625	WC/A-EXCH; TF	Frame Relay Public NNI, based on CIR, Monthly Rate, 97- 128 Kbps	MRC	B	NB	\$35.00	\$35.00
13.E.6.a.4	Section 101.626	WC/A-EXCH; TF	Frame Relay Public NNI, based on CIR, Nonrecurring Charge, 129- 192 Kbps	NRC	B	NB	\$20.00	\$20.00
13.E.6.a.4	Section 101.627	WC/A-EXCH; TF	Frame Relay Public NNI, based on CIR, Monthly Rate, 129- 192 Kbps	MRC	B	NB	\$40.00	\$40.00
13.E.6.a.4	Section 101.628	WC/A-EXCH; TF	Frame Relay Public NNI, based on CIR, Nonrecurring Charge, 193- 256 Kbps	NRC	B	NB	\$20.00	\$20.00
13.E.6.a.4	Section 101.629	WC/A-EXCH; TF	Frame Relay Public NNI, based on CIR, Monthly Rate, 193- 256 Kbps	MRC	B	NB	\$50.00	\$50.00
	Section 101.630		Reserved for Future Use					
	Section 101.631		Reserved for Future Use					
	Section 101.632		Reserved for Future Use					
	Section 101.633		Reserved for Future Use					
	Section 101.634		Reserved for Future Use					

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13.E.6.a.4	Section 101.635	WC/A-EXCH; TF	Frame Relay Public NNI, based on CIR, Nonrecurring Charge, 257- 320 Kbps	NRC	B	NB	\$20.00	\$20.00
13.E.6.a.4	Section 101.636	WC/A-EXCH; TF	Frame Relay Public NNI, based on CIR, Monthly Rate, 257- 320 Kbps	M	B	NB	\$55.00	\$55.00
13.E.6.a.4	Section 101.637	WC/A-EXCH; TF	Frame Relay Public NNI, based on CIR, Nonrecurring Charge, 321- 384 Kbps	NRC	B	NB	\$20.00	\$20.00
13.E.6.a.4	Section 101.638	WC/A-EXCH; TF	Frame Relay Public NNI, based on CIR, Monthly Rate, 321- 384 Kbps	M	B	NB	\$60.00	\$60.00
13.E.6.a.4	Section 101.639	WC/A-EXCH; TF	Frame Relay Public NNI, based on CIR, Nonrecurring Charge, 385- 512 Kbps	NRC	B	NB	\$20.00	\$20.00
13.E.6.a.4	Section 101.640	WC/A-EXCH; TF	Frame Relay Public NNI, based on CIR, Monthly Rate, 385- 512 Kbps	M	B	NB	\$70.00	\$70.00
13.E.6.a.4	Section 101.641	WC/A-EXCH; TF	Frame Relay Public NNI, based on CIR, Nonrecurring Charge, 513- 768 Kbps	NRC	B	NB	\$20.00	\$20.00
13.E.6.a.4	Section 101.642	WC/A-EXCH; TF	Frame Relay Public NNI, based on CIR, Monthly Rate, 513- 768 Kbps	M	B	NB	\$80.00	\$80.00
13.E.6.a.4	Section 101.643	WC/A-EXCH; TF	Frame Relay Public NNI, based on CIR, Nonrecurring Charge, 769- 1,152 Kbps	NRC	B	NB	\$20.00	\$20.00
13.E.6.a.4	Section 101.644	WC/A-EXCH; TF	Frame Relay Public NNI, based on CIR, Monthly Rate, 769- 1,152 Kbps	M	B	NB	\$90.00	\$90.00
13.E.6.a.4	Section 101.645	WC/A-EXCH; TF	Frame Relay Public NNI, based on CIR, Nonrecurring Charge, 1,153- 1,536 Kbps	NRC	B	NB	\$20.00	\$20.00
13.E.6.a.4	Section 101.646	WC/A-EXCH; TF	Frame Relay Public NNI, based on CIR, Monthly Rate, 1,153- 1,536 Kbps	M	B	NB	\$105.00	\$105.00
13.E.6.a.4	Section 101.647	WC/A-EXCH; TF	Frame Relay Public NNI, based on CIR, Nonrecurring Charge, 1,537- 4,000 Kbps	NRC	B	NB	\$20.00	\$20.00
13.E.6.a.4	Section 101.648	WC/A-EXCH; TF	Frame Relay Public NNI, based on CIR, Monthly Rate, 1,537- 4,000 Kbps	M	B	NB	\$135.00	\$135.00
13.E.6.a.4	Section 101.649	WC/A-EXCH; TF	Frame Relay Public NNI, based on CIR, Nonrecurring Charge, 4,001-10,000 Kbps	NRC	B	NB	\$20.00	\$20.00
13.E.6.a.4	Section 101.650	WC/A-EXCH; TF	Frame Relay Public NNI, based on CIR, Monthly Rate, 4,001-10,000 Kbps	M	B	NB	\$290.00	\$290.00
13.E.6.a.4	Section 101.651	WC/A-EXCH; TF	Frame Relay Public NNI, based on CIR, Nonrecurring Charge, 10,001-15,000 Kbps	NRC	B	NB	\$20.00	\$20.00
13.E.6.a.4	Section 101.652	WC/A-EXCH; TF	Frame Relay Public NNI, based on CIR, Monthly Rate, 10,001-15,000 Kbps	M	B	NB	\$410.00	\$410.00
13.E.6.a.4	Section 101.653	WC/A-EXCH; TF	Frame Relay Public NNI, based on CIR, Nonrecurring Charge, 15,001-20,000 Kbps	NRC	B	NB	\$20.00	\$20.00
13.E.6.a.4	Section 101.654	WC/A-EXCH; TF	Frame Relay Public NNI, based on CIR, Monthly Rate, 15,001-20,000 Kbps	M	B	NB	\$510.00	\$510.00
13.E.6.a.4	Section 101.655	WC/A-EXCH; TF	Frame Relay Public NNI, based on CIR, Nonrecurring Charge, 20,001-25,000 Kbps	NRC	B	NB	\$20.00	\$20.00
13.E.6.a.4	Section 101.656	WC/A-EXCH; TF	Frame Relay Public NNI, based on CIR, Monthly Rate, 20,001-25,000 Kbps	M	B	NB	\$610.00	\$610.00
13.E.6.a.4	Section 101.657	WC/A-EXCH; TF	Frame Relay Public NNI, based on CIR, Nonrecurring Charge, 25,001-30,000 Kbps	NRC	B	NB	\$20.00	\$20.00
13.E.6.a.4	Section 101.658	WC/A-EXCH; TF	Frame Relay Public NNI, based on CIR, Monthly Rate, 25,001-30,000 Kbps	M	B	NB	\$700.00	\$700.00
13.E.6.a.4	Section 101.659	WC/A-EXCH; TF	Frame Relay Public NNI, based on CIR, Nonrecurring Charge, 30,001-35,000 Kbps	NRC	B	NB	\$20.00	\$20.00
13.E.6.a.4	Section 101.660	WC/A-EXCH; TF	Frame Relay Public NNI, based on CIR, Monthly Rate, 30,001-35,000 Kbps	M	B	NB	\$775.00	\$775.00
	Section 101.661		Reserved for Future Use					
	Section 101.662		Reserved for Future Use					
	Section 101.663		Reserved for Future Use					



Rates and Charges Price List

General Definitions: Service Level Areas are designated by the following abbreviations: WC = Wire Center Level; A-EXCH = Available in all exchanges; TF = Available where Technically Feasible.  
Type/Term of Services are designated by the following abbreviations: Non-recurring rates = NRC; Monthly Recurring rates = MRC; Contract Term are listed by required contract durations  
Class of Services are designated by the following abbreviations: Residential Services = R; Business Services = B; Services available to Both residential and business = R & B  
Basket Indicators are designated by the following abbreviations: Basic Services = B; Non-Basic Services = NB; Bundled Services = BUN; Packaged Services = P; Public Interest Services = PI; Non Basket Services are listed as Not Applicable = N/A

Tariff Location by Section & Subsection prior to 9/22/06	Tariff Location by Section & Subsection as of 9/22/06	Service Level Areas	Description of Service	Term of Service	Class of Service	Basket Indicator	Effective Price	Price Ceiling as of 4-1-06
13.13.E.6.a.4	Section 101.664	WC/A-EXCH; TF	Frame Relay Public NNI, based on CIR, Nonrecurring Charge, 35,001-40,000 Kbps	NRC	B	NB	\$20.00	\$20.00
13.13.E.6.a.4	Section 101.665	WC/A-EXCH; TF	Frame Relay Public NNI, based on CIR, Monthly Rate, 35,001-40,000 Kbps	MRC	B	NB	\$875.00	\$875.00
13.13.E.6.a.4	Section 101.666	WC/A-EXCH; TF	Frame Relay Public NNI, based on CIR, Nonrecurring Charge, 40,001-45,000 Kbps	NRC	B	NB	\$20.00	\$20.00
13.13.E.6.a.4	Section 101.667	WC/A-EXCH; TF	Frame Relay Public NNI, based on CIR, Monthly Rate, 40,001-45,000 Kbps	MRC	B	NB	\$975.00	\$975.00
13.13.E.6.a.5	Section 101.668	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Monthly Rate, 1- 32 Kbps	MRC	B	NB	\$8.00	\$8.00
13.13.E.6.a.5	Section 101.669	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Monthly Rate, 33- 64 Kbps	MRC	B	NB	\$15.00	\$15.00
13.13.E.6.a.5	Section 101.670	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Monthly Rate, 65- 96 Kbps	MRC	B	NB	\$22.00	\$22.00
13.13.E.6.a.5	Section 101.671	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Monthly Rate, 97- 128 Kbps	MRC	B	NB	\$27.00	\$27.00
13.13.E.6.a.5	Section 101.672	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Monthly Rate, 129- 192 Kbps	MRC	B	NB	\$36.00	\$36.00
13.13.E.6.a.5	Section 101.673	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Monthly Rate, 193- 256 Kbps	MRC	B	NB	\$42.00	\$42.00
13.13.E.6.a.5	Section 101.674	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Monthly Rate, 257- 320 Kbps	MRC	B	NB	\$48.00	\$48.00
13.13.E.6.a.5	Section 101.675	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Monthly Rate, 321- 384 Kbps	MRC	B	NB	\$54.00	\$54.00
13.13.E.6.a.5	Section 101.676	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Monthly Rate, 385- 512 Kbps	MRC	B	NB	\$60.00	\$60.00
13.13.E.6.a.5	Section 101.677	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Monthly Rate, 513- 768 Kbps	MRC	B	NB	\$70.00	\$70.00
13.13.E.6.a.5	Section 101.678	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Monthly Rate, 769- 1,152 Kbps	MRC	B	NB	\$80.00	\$80.00
13.13.E.6.a.5	Section 101.679	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Monthly Rate, 1,153- 1,536 Kbps	MRC	B	NB	\$90.00	\$90.00
13.13.E.6.a.5	Section 101.680	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Monthly Rate, 1,537- 4,000 Kbps	MRC	B	NB	\$120.00	\$120.00
	Section 101.681		Reserved for Future Use					
	Section 101.682		Reserved for Future Use					
	Section 101.683		Reserved for Future Use					
	Section 101.684		Reserved for Future Use					
	Section 101.685		Reserved for Future Use					

Rates and Charges Price List

General Definitions: Service Level Areas are designated by the following abbreviations: WC = Wire Center Level; A-EXCH = Available in all exchanges; TF = Available where Technically Feasible.  
Type/Term of Services are designated by the following abbreviations: Non-recurring rates = NRC; Monthly Recurring rates = MRC; Contract Term are listed by required contract durations  
Class of Services are designated by the following abbreviations: Residential Services = R; Business Services = B; Services available to Both residential and business = R & B  
Basket Indicators are designated by the following abbreviations: Basic Services = B; Non-Basic Services = NB; Bundled Services = BUN; Packaged Services = P; Public Interest Services = PI; Non Basket Services are listed as Not Applicable = N/A

Tariff Location by Section & Subsection prior to 9/22/06	Tariff Location by Section & Subsection as of 9/22/06	Service Level Areas	Description of Service	Term of Service	Class of Service	Basket Indicator	Effective Price	Price Ceiling as of 4-1-06
13.E.6.a.5	Section 101.686	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Monthly Rate, 4,001-10,000 Kbps	MRC	B	NB	\$250.00	\$250.00
13.E.6.a.5	Section 101.687	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Monthly Rate, 10,001-15,000 Kbps	MRC	B	NB	\$330.00	\$330.00
13.E.6.a.5	Section 101.688	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Monthly Rate, 15,001-20,000 Kbps	MRC	B	NB	\$410.00	\$410.00
13.E.6.a.5	Section 101.689	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Monthly Rate, 20,001-25,000 Kbps	MRC	B	NB	\$490.00	\$490.00
13.E.6.a.5	Section 101.690	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Monthly Rate, 25,001-30,000 Kbps	MRC	B	NB	\$570.00	\$570.00
13.E.6.a.5	Section 101.691	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Monthly Rate, 30,001-35,000 Kbps	MRC	B	NB	\$650.00	\$650.00
13.E.6.a.5	Section 101.692	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Monthly Rate, 35,001-40,000 Kbps	MRC	B	NB	\$730.00	\$730.00
13.E.6.a.5	Section 101.693	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Monthly Rate, 40,001-45,000 Kbps	MRC	B	NB	\$800.00	\$800.00
13.E.6.a.5	Section 101.694	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Express PVC-1 Monthly Rate, 1-32 Kbps	MRC	B	NB	\$10.00	\$10.00
13.E.6.a.5	Section 101.695	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Express PVC-2 Monthly Rate, 1-32 Kbps	MRC	B	NB	\$8.80	\$8.80
13.E.6.a.5	Section 101.696	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Express PVC-1 Monthly Rate, 33-64 Kbps	MRC	B	NB	\$18.75	\$18.75
13.E.6.a.5	Section 101.697	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Express PVC-2 Monthly Rate, 33-64 Kbps	MRC	B	NB	\$16.50	\$16.50
13.E.6.a.5	Section 101.698	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Express PVC-1 Monthly Rate, 65-96 Kbps	MRC	B	NB	\$27.50	\$27.50
13.E.6.a.5	Section 101.699	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Express PVC-2 Monthly Rate, 65-96 Kbps	MRC	B	NB	\$24.20	\$24.20
	Section 101.700		Reserved for Future Use					
	Section 101.701		Reserved for Future Use					
	Section 101.702		Reserved for Future Use					
	Section 101.703		Reserved for Future Use					
	Section 101.704		Reserved for Future Use					

**Rates and Charges Price List**

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Class of Services are designated by the following abbreviations: Residential Services = R; Business Services = B; Services available to Both residential and business = R & B  
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Tariff Location by Section & Subsection prior to 9/22/06	Tariff Location by Section & Subsection as of 9/22/06	Service Level Areas	Description of Service	Term of Service	Class of Service	Basket Indicator	Effective Price	Price Ceiling as of 4-1-06
13.E.6.a.5	Section 101.705	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Express PVC-1 Monthly Rate, 97- 128 Kbps	MRC	B	NB	\$33.75	\$33.75
13.E.6.a.5	Section 101.706	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Express PVC-2 Monthly Rate, 97- 128 Kbps	MRC	B	NB	\$29.70	\$29.70
13.E.6.a.5	Section 101.707	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Express PVC-1 Monthly Rate, 129- 192 Kbps	MRC	B	NB	\$45.00	\$45.00
13.E.6.a.5	Section 101.708	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Express PVC-2 Monthly Rate, 129- 192 Kbps	MRC	B	NB	\$39.60	\$39.60
13.E.6.a.5	Section 101.709	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Express PVC-1 Monthly Rate, 193- 256 Kbps	MRC	B	NB	\$52.50	\$52.50
13.E.6.a.5	Section 101.710	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Express PVC-2 Monthly Rate, 193- 256 Kbps	MRC	B	NB	\$46.20	\$46.20
13.E.6.a.5	Section 101.711	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Express PVC-1 Monthly Rate, 257- 320 Kbps	MRC	B	NB	\$60.00	\$60.00
13.E.6.a.5	Section 101.712	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Express PVC-2 Monthly Rate, 257- 320 Kbps	MRC	B	NB	\$52.80	\$52.80
13.E.6.a.5	Section 101.713	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Express PVC-1 Monthly Rate, 321- 384 Kbps	MRC	B	NB	\$67.50	\$67.50
13.E.6.a.5	Section 101.714	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Express PVC-2 Monthly Rate, 321- 384 Kbps	MRC	B	NB	\$59.40	\$59.40
13.E.6.a.5	Section 101.715	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Express PVC-1 Monthly Rate, 385- 512 Kbps	MRC	B	NB	\$75.00	\$75.00
13.E.6.a.5	Section 101.716	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Express PVC-2 Monthly Rate, 385- 512 Kbps	MRC	B	NB	\$66.00	\$66.00
13.E.6.a.5	Section 101.717	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Express PVC-1 Monthly Rate, 513- 768 Kbps	MRC	B	NB	\$87.50	\$87.50
13.E.6.a.5	Section 101.718	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Express PVC-2 Monthly Rate, 513- 768 Kbps	MRC	B	NB	\$77.00	\$77.00
13.E.6.a.5	Section 101.719	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Express PVC-1 Monthly Rate, 769- 1,152 Kbps	MRC	B	NB	\$100.00	\$100.00
13.E.6.a.5	Section 101.720	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Express PVC-2 Monthly Rate, 769- 1,152 Kbps	MRC	B	NB	\$88.00	\$88.00
	Section 101.721		Reserved for Future Use					
	Section 101.722		Reserved for Future Use					
	Section 101.723		Reserved for Future Use					
	Section 101.724		Reserved for Future Use					
	Section 101.725		Reserved for Future Use					

Rates and Charges Price List

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Tariff Location by Section & Subsection prior to 9/22/06	Tariff Location by Section & Subsection as of 9/22/06	Service Level Areas	Description of Service	Term of Service	Class of Service	Basket Indicator	Effective Price	Price Ceiling as of 4-1-06
13.E.6.a.5	Section 101.726	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Express PVC-1 Monthly Rate, 1,153- 1,536 Kbps	MRC	B	NB	\$112.50	\$112.50
13.E.6.a.5	Section 101.727	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Express PVC-2 Monthly Rate, 1,153- 1,536 Kbps	MRC	B	NB	\$99.00	\$99.00
13.E.6.a.5	Section 101.728	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Express PVC-1 Monthly Rate, 1,537- 4,000 Kbps	MRC	B	NB	\$150.00	\$150.00
13.E.6.a.5	Section 101.729	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Express PVC-2 Monthly Rate, 1,537- 4,000 Kbps	MRC	B	NB	\$132.00	\$132.00
13.E.6.a.5	Section 101.730	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Express PVC-1 Monthly Rate, 4,001-10,000 Kbps	MRC	B	NB	\$312.50	\$312.50
13.E.6.a.5	Section 101.731	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Express PVC-2 Monthly Rate, 4,001-10,000 Kbps	MRC	B	NB	\$275.00	\$275.00
13.E.6.a.5	Section 101.732	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Express PVC-1 Monthly Rate, 10,001-15,000 Kbps	MRC	B	NB	\$412.50	\$412.50
13.E.6.a.5	Section 101.733	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Express PVC-2 Monthly Rate, 10,001-15,000 Kbps	MRC	B	NB	\$363.00	\$363.00
13.E.6.a.5	Section 101.734	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Express PVC-1 Monthly Rate, 15,001-20,000 Kbps	MRC	B	NB	\$512.50	\$512.50
13.E.6.a.5	Section 101.735	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Express PVC-2 Monthly Rate, 15,001-20,000 Kbps	MRC	B	NB	\$451.00	\$451.00
13.E.6.a.5	Section 101.736	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Express PVC-1 Monthly Rate, 20,001-25,000 Kbps	MRC	B	NB	\$612.50	\$612.50
13.E.6.a.5	Section 101.737	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Express PVC-2 Monthly Rate, 20,001-25,000 Kbps	MRC	B	NB	\$539.00	\$539.00
13.E.6.a.5	Section 101.738	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Express PVC-1 Monthly Rate, 25,001-30,000 Kbps	MRC	B	NB	\$712.50	\$712.50
13.E.6.a.5	Section 101.739	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Express PVC-2 Monthly Rate, 25,001-30,000 Kbps	MRC	B	NB	\$627.00	\$627.00
13.E.6.a.5	Section 101.740	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Express PVC-1 Monthly Rate, 30,001-35,000 Kbps	MRC	B	NB	\$812.50	\$812.50
13.E.6.a.5	Section 101.741	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Express PVC-2 Monthly Rate, 30,001-35,000 Kbps	MRC	B	NB	\$715.00	\$715.00
13.E.6.a.5	Section 101.742	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Express PVC-1 Monthly Rate, 35,001-40,000 Kbps	MRC	B	NB	\$912.50	\$912.50
	Section 101.743		Reserved for Future Use					
	Section 101.744		Reserved for Future Use					
	Section 101.745		Reserved for Future Use					
	Section 101.746		Reserved for Future Use					
	Section 101.747		Reserved for Future Use					

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Tariff Location by Section & Subsection prior to 9/22/06	Tariff Location by Section & Subsection as of 9/22/06	Service Level Areas	Description of Service	Term of Service	Class of Service	Basket Indicator	Effective Price	Price Ceiling as of 4-1-06
13.E.6.a.5	Section 101.748	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Express PVC-2 Monthly Rate, 35,001-40,000 Kbps	MRC	B	NB	\$803.00	\$803.00
13.E.6.a.5	Section 101.749	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Express PVC-1 Monthly Rate, 40,001-45,000 Kbps	MRC	B	NB	\$1,000.00	\$1,000.00
13.E.6.a.5	Section 101.750	WC/A-EXCH; TF	Committed Information Rate (CIR)-based Permanent Virtual Circuits, each, Express PVC-2 Monthly Rate, 40,001-45,000 Kbps	MRC	B	NB	\$880.00	\$880.00
13.E.6.a.6	Section 101.751	WC/A-EXCH; TF	Burst Size B, Monthly Rate, 250 Kbps	MRC	B	NB	\$2.00	\$2.00
13.E.6.a.6	Section 101.752	WC/A-EXCH; TF	Burst Size B, Monthly Rate, 1 Mbps	MRC	B	NB	\$5.00	\$5.00
13.E.6.a.7	Section 101.753	WC/A-EXCH; TF	Subsequent Order Charge [CIR, B(e)]	NRC	B	NB	\$20.00	\$20.00
13.E.6.b.1	Section 101.754	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay UNI Port and Access Line, each, Nonrecurring Charge, 56/64 Kbps (1,3,5 YR)	NRC	B	NB	\$295.00	\$295.00
13.E.6.b.1	Section 101.755	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay UNI Port and Access Line, each, One Year Monthly Rate, 56/64 Kbps	MRC - 1YR	B	NB	\$105.00	\$105.00
13.E.6.b.1	Section 101.756	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay UNI Port and Access Line, each, Three Year Monthly Rate, 56/64 Kbps	MRC - 3YR	B	NB	\$95.00	\$95.00
13.E.6.b.1	Section 101.757	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay UNI Port and Access Line, each, Five Year Monthly Rate, 56/64 Kbps	MRC - 5YR	B	NB	\$85.00	\$85.00
13.E.6.b.1	Section 101.758	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay UNI Port and Access Line, each, Nonrecurring Charge, 128 Kbps (1, 3, 5 YR)	NRC	B	NB	\$395.00	\$395.00
13.E.6.b.1	Section 101.759	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay UNI Port and Access Line, each, One Year Monthly Rate, 128 Kbps	MRC - 1YR	B	NB	\$180.00	\$180.00
13.E.6.b.1	Section 101.760	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay UNI Port and Access Line, each, Three Year Monthly Rate, 128 Kbps	MRC - 3YR	B	NB	\$165.00	\$165.00
13.E.6.b.1	Section 101.761	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay UNI Port and Access Line, each, Five Year Monthly Rate, 128 Kbps	MRC - 5YR	B	NB	\$160.00	\$160.00
13.E.6.b.1	Section 101.762	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay UNI Port and Access Line, each, Nonrecurring Charge, 256 Kbps (1, 3, 5 YR)	NRC	B	NB	\$395.00	\$395.00
13.E.6.b.1	Section 101.763	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay UNI Port and Access Line, each, One Year Monthly Rate, 256 Kbps	MRC - 1YR	B	NB	\$250.00	\$250.00
13.E.6.b.1	Section 101.764	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay UNI Port and Access Line, each, Three Year Monthly Rate, 256 Kbps	MRC - 3YR	B	NB	\$235.00	\$235.00
13.E.6.b.1	Section 101.765	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay UNI Port and Access Line, each, Five Year Monthly Rate, 256 Kbps		B	NB	\$220.00	\$220.00
	Section 101.766		Reserved for Future Use					
	Section 101.767		Reserved for Future Use					
	Section 101.768		Reserved for Future Use					
	Section 101.769		Reserved for Future Use					
	Section 101.770		Reserved for Future Use					

Rates and Charges Price List

General Definitions: Service Level Areas are designated by the following abbreviations: WC = Wire Center Level; A-EXCH = Available in all exchanges; TF = Available where Technically Feasible.  
Type/Term of Services are designated by the following abbreviations: Non-recurring rates = NRC; Monthly Recurring rates = MRC; Contract Term are listed by required contract durations  
Class of Services are designated by the following abbreviations: Residential Services = R; Business Services = B; Services available to Both residential and business = R & B  
Basket Indicators are designated by the following abbreviations: Basic Services = B; Non-Basic Services = NB; Bundled Services = BUN; Packaged Services = P; Public Interest Services = PI; Non Basket Services are listed as Not Applicable = N/A

Tariff Location by Section & Subsection prior to 9/22/06	Tariff Location by Section & Subsection as of 9/22/06	Service Level Areas	Description of Service	Term of Service	Class of Service	Basket Indicator	Effective Price	Price Ceiling as of 4-1-06
13.E.6.b.1	Section 101.771	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay UNI Port and Access Line, each, Nonrecurring Charge, 384 Kbps (1, 3, 5 YR)	NRC	B	NB	\$395.00	\$395.00
13.E.6.b.1	Section 101.772	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay UNI Port and Access Line, each, One Year Monthly Rate, 384 Kbps	MRC - 1YR	B	NB	\$345.00	\$345.00
13.E.6.b.1	Section 101.773	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay UNI Port and Access Line, each, Three Year Monthly Rate, 384 Kbps	MRC - 3YR	B	NB	\$335.00	\$335.00
13.E.6.b.1	Section 101.774	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay UNI Port and Access Line, each, Five Year Monthly Rate, 384 Kbps	MRC - 5YR	B	NB	\$320.00	\$320.00
13.E.6.b.1	Section 101.775	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay UNI Port and Access Line, each, Nonrecurring Charge, DS1 Facility (1, 3, 5 YR)	NRC	B	NB	\$395.00	\$395.00
13.E.6.b.1	Section 101.776	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay UNI Port and Access Line, each, One Year Monthly Rate, DS1 Facility	MRC - 1YR	B	NB	\$510.00	\$510.00
13.E.6.b.1	Section 101.777	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay UNI Port and Access Line, each, Three Year Monthly Rate, DS1 Facility	MRC - 3YR	B	NB	\$490.00	\$490.00
13.E.6.b.1	Section 101.778	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay UNI Port and Access Line, each, Five Year Monthly Rate, DS1 Facility	MRC - 5YR	B	NB	\$470.00	\$470.00
13.E.6.b.2	Section 101.779	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay UNI Port Only, each, Nonrecurring Charge, 56/64 Kbps (1, 3, 5 YR)	NRC	B	NB	\$80.00	\$80.00
13.E.6.b.2	Section 101.780	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay UNI Port Only, each, One Year Monthly Rate, 56/64 Kbps	MRC - 1YR	B	NB	\$43.00	\$43.00
13.E.6.b.2	Section 101.781	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay UNI Port Only, each, Three Year Monthly Rate, 56/64 Kbps	MRC - 3YR	B	NB	\$41.00	\$41.00
13.E.6.b.2	Section 101.782	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay UNI Port Only, each, Five Year Monthly Rate, 56/64 Kbps	MRC - 5YR	B	NB	\$38.00	\$38.00
13.E.6.b.2	Section 101.783	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay UNI Port Only, each, Nonrecurring Charge, 128 Kbps (1, 3, 5 YR)	NRC	B	NB	\$150.00	\$150.00
13.E.6.b.2	Section 101.784	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay UNI Port Only, each, One Year Monthly Rate, 128 Kbps	MRC - 1YR	B	NB	\$75.00	\$75.00
13.E.6.b.2	Section 101.785	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay UNI Port Only, each, Three Year Monthly Rate, 128 Kbps	MRC - 3YR	B	NB	\$70.00	\$70.00
13.E.6.b.2	Section 101.786	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay UNI Port Only, each, Five Year Monthly Rate, 128 Kbps	MRC - 5YR	B	NB	\$68.00	\$68.00
13.E.6.b.2	Section 101.787	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay UNI Port Only, each, Nonrecurring Charge, 256 Kbps (1, 3, 5 YR)	NRC	B	NB	\$150.00	\$150.00
13.E.6.b.2	Section 101.788	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay UNI Port Only, each, One Year Monthly Rate, 256 Kbps	MRC - 1YR	B	NB	\$110.00	\$110.00
13.E.6.b.2	Section 101.789	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay UNI Port Only, each, Three Year Monthly Rate, 256 Kbps	MRC - 3YR	B	NB	\$105.00	\$105.00
13.E.6.b.2	Section 101.790	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay UNI Port Only, each, Five Year Monthly Rate, 256 Kbps	MRC - 5YR	B	NB	\$100.00	\$100.00
13.E.6.b.2	Section 101.791	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay UNI Port Only, each, Nonrecurring Charge, 384 Kbps (1, 3, 5 YR)	NRC	B	NB	\$150.00	\$150.00
	Section 101.792		Reserved for Future Use					

**Rates and Charges Price List**

General Definitions: Service Level Areas are designated by the following abbreviations: WC = Wire Center Level; A-EXCH = Available in all exchanges; TF = Available where Technically Feasible.  
Type/Term of Services are designated by the following abbreviations: Non-recurring rates = NRC; Monthly Recurring rates = MRC; Contract Term are listed by required contract durations  
Class of Services are designated by the following abbreviations: Residential Services = R; Business Services = B; Services available to Both residential and business = R & B  
Basket Indicators are designated by the following abbreviations: Basic Services = B; Non-Basic Services = NB; Bundled Services = BUN; Packaged Services = P; Public Interest Services = PI; Non Basket Services are listed as Not Applicable = N/A

Tariff Location by Section & Subsection prior to 9/22/06	Tariff Location by Section & Subsection as of 9/22/06	Service Level Areas	Description of Service	Term of Service	Class of Service	Basket Indicator	Effective Price	Price Ceiling as of 4-1-06
13.13.E.6.b.2	Section 101.793	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay UNI Port Only, each, One Year Monthly Rate, 384 Kbps	MRC - 1YR	B	NB	\$150.00	\$150.00
13.13.E.6.b.2	Section 101.794	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay UNI Port Only, each, Three Year Monthly Rate, 384 Kbps	MRC - 3YR	B	NB	\$140.00	\$140.00
13.13.E.6.b.2	Section 101.795	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay UNI Port Only, each, Five Year Monthly Rate, 384 Kbps	MRC - 5YR	B	NB	\$130.00	\$130.00
13.13.E.6.b.2	Section 101.796	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay UNI Port Only, each, Nonrecurring Charge, DS1 Facility (1, 3, 5 YR)	NRC	B	NB	\$395.00	\$395.00
13.13.E.6.b.2	Section 101.797	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay UNI Port Only, each, One Year Monthly Rate, DS1 Facility	MRC - 1YR	B	NB	\$285.00	\$285.00
13.13.E.6.b.2	Section 101.798	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay UNI Port Only, each, Three Year Monthly Rate, DS1 Facility	MRC - 3YR	B	NB	\$265.00	\$265.00
13.13.E.6.b.2	Section 101.799	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay UNI Port Only, each, Five Year Monthly Rate, DS1 Facility	MRC - 5YR	B	NB	\$245.00	\$245.00
13.13.E.6.b.2	Section 101.800	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay UNI Port Only, each, Nonrecurring Charge, DS3 Facility (1, 3, 5 YR)	NRC	B	NB	\$395.00	\$395.00
13.13.E.6.b.2	Section 101.801	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay UNI Port Only, each, One Year Monthly Rate, DS3 Facility	MRC - 1YR	B	NB	\$1,140.00	\$1,140.00
13.13.E.6.b.2	Section 101.802	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay UNI Port Only, each, Three Year Monthly Rate, DS3 Facility	MRC - 3YR	B	NB	\$1,090.00	\$1,090.00
13.13.E.6.b.2	Section 101.803	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay UNI Port Only, each, Five Year Monthly Rate, DS3 Facility	MRC - 5YR	B	NB	\$1,050.00	\$1,050.00
13.13.E.6.b.3	Section 101.804	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay Private NNI Port Only, each, Nonrecurring Charge, 56/64 Kbps (1, 3, 5 YR)	NRC	B	NB	\$55.00	\$55.00
13.13.E.6.b.3	Section 101.805	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay Private NNI Port Only, each, One Year Monthly Rate, 56/64 Kbps	MRC - 1YR	B	NB	\$27.00	\$27.00
13.13.E.6.b.3	Section 101.806	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay Private NNI Port Only, each, Three Year Monthly Rate, 56/64 Kbps	MRC - 3YR	B	NB	\$23.00	\$23.00
13.13.E.6.b.3	Section 101.807	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay Private NNI Port Only, each, Five Year Monthly Rate, 56/64 Kbps	MRC - 5YR	B	NB	\$20.00	\$20.00
13.13.E.6.b.3	Section 101.808	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay Private NNI Port Only, each, Nonrecurring Charge, 128 Kbps (1, 3, 5 YR)	NRC	B	NB	\$95.00	\$95.00
13.13.E.6.b.3	Section 101.809	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay Private NNI Port Only, each, One Year Monthly Rate, 128 Kbps	MRC - 1YR	B	NB	\$40.00	\$40.00
	Section 101.810		Reserved for Future Use					
	Section 101.811		Reserved for Future Use					
	Section 101.812		Reserved for Future Use					
	Section 101.813		Reserved for Future Use					
	Section 101.814		Reserved for Future Use					

**Rates and Charges Price List**

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Type/Term of Services are designated by the following abbreviations: Non-recurring rates = NRC; Monthly Recurring rates = MRC; Contract Term are listed by required contract durations  
Class of Services are designated by the following abbreviations: Residential Services = R; Business Services = B; Services available to Both residential and business = R & B  
Basket Indicators are designated by the following abbreviations: Basic Services = B; Non-Basic Services = NB; Bundled Services = BUN; Packaged Services = P; Public Interest Services = PI; Non Basket Services are listed as Not Applicable = N/A

Tariff Location by Section & Subsection prior to 9/22/06	Tariff Location by Section & Subsection as of 9/22/06	Service Level Areas	Description of Service	Term of Service	Class of Service	Basket Indicator	Effective Price	Price Ceiling as of 4-1-06
13.E.6.b.3	Section 101.815	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay Private NNI Port Only, each, Three Year Monthly Rate, 128 Kbps	MRC - 3YR	B	NB	\$35.00	\$35.00
13.E.6.b.3	Section 101.816	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay Private NNI Port Only, each, Five Year Monthly Rate, 128 Kbps	MRC - 5YR	B	NB	\$30.00	\$30.00
13.E.6.b.3	Section 101.817	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay Private NNI Port Only, each, Nonrecurring Charge, 256 Kbps (1, 3, 5 YR)	NRC	B	NB	\$95.00	\$95.00
13.E.6.b.3	Section 101.818	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay Private NNI Port Only, each, One Year Monthly Rate, 256 Kbps	MRC - 1YR	B	NB	\$60.00	\$60.00
13.E.6.b.3	Section 101.819	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay Private NNI Port Only, each, Three Year Monthly Rate, 256 Kbps	MRC - 3YR	B	NB	\$55.00	\$55.00
13.E.6.b.3	Section 101.820	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay Private NNI Port Only, each, Five Year Monthly Rate, 256 Kbps	MRC - 5YR	B	NB	\$50.00	\$50.00
13.E.6.b.3	Section 101.821	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay Private NNI Port Only, each, Nonrecurring Charge, 384 Kbps (1, 3, 5 YR)	NRC	B	NB	\$95.00	\$95.00
13.E.6.b.3	Section 101.822	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay Private NNI Port Only, each, One Year Monthly Rate, 384 Kbps	MRC - 1YR	B	NB	\$75.00	\$75.00
13.E.6.b.3	Section 101.823	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay Private NNI Port Only, each, Three Year Monthly Rate, 384 Kbps	MRC - 3YR	B	NB	\$72.00	\$72.00
13.E.6.b.3	Section 101.824	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay Private NNI Port Only, each, Five Year Monthly Rate, 384 Kbps	MRC - 5YR	B	NB	\$69.00	\$69.00
13.E.6.b.3	Section 101.825	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay Private NNI Port Only, each, Nonrecurring Charge, DS1 Facility (1, 3, 5 YR)	NRC	B	NB	\$295.00	\$295.00
13.E.6.b.3	Section 101.826	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay Private NNI Port Only, each, One Year Monthly Rate, DS1 Facility	MRC - 1YR	B	NB	\$170.00	\$170.00
13.E.6.b.3	Section 101.827	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay Private NNI Port Only, each, Three Year Monthly Rate, DS1 Facility	MRC - 3YR	B	NB	\$160.00	\$160.00
13.E.6.b.3	Section 101.828	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay Private NNI Port Only, each, Five Year Monthly Rate, DS1 Facility	MRC - 5YR	B	NB	\$150.00	\$150.00
13.E.6.b.3	Section 101.829	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay Private NNI Port Only, each, Nonrecurring Charge, DS3 Facility (1, 3, 5 YR)	NRC	B	NB	\$595.00	\$595.00
13.E.6.b.3	Section 101.830	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay Private NNI Port Only, each, One Year Monthly Rate, DS3 Facility	MRC - 1YR	B	NB	\$750.00	\$750.00
13.E.6.b.3	Section 101.831	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay Private NNI Port Only, each, Three Year Monthly Rate, DS3 Facility	MRC - 3YR	B	NB	\$725.00	\$725.00
13.E.6.b.3	Section 101.832	WC/A-EXCH; TF	Optional Payment Plan (OPP), Frame Relay Private NNI Port Only, each, Five Year Monthly Rate, DS3 Facility	MRC - 5YR	B	NB	\$700.00	\$700.00
	Section 101.833		Reserved for Future Use					
	Section 101.834		Reserved for Future Use					
	Section 101.835		Reserved for Future Use					
	Section 101.836		Reserved for Future Use					



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Tariff Location by Section & Subsection prior to 9/22/06	Tariff Location by Section & Subsection as of 9/22/06	Service Level Areas	Description of Service	Term of Service	Class of Service	Basket Indicator	Effective Price	Price Ceiling as of 9-1-11
13.F.6	Section 101.837	WC/A-EXCH; TF	CyberDS1 Capacity, each, Monthly Rate	MRC	B	NB	\$750.00	\$750.00
13.F.6	Section 101.838	WC/A-EXCH; TF	CyberDS1 Capacity, each, Nonrecurring Charge	NRC	B	NB	\$500.00	\$500.00
13.F.6	Section 101.839	WC/A-EXCH; TF	DS1 Switching (only), Monthly Rate	MRC	B	NB	\$275.00	\$275.00
13.G.4	Section 101.840	WC/A-EXCH; TF	Fractional T1 Local Loop, Month-to-Month, Nonrecurring Charge, 2 x 56/64 Kbps	NRC	R & B	NB	\$450.00	\$450.00
13.G.4	Section 101.841	WC/A-EXCH; TF	Fractional T1 Local Loop, Month-to-Month, Monthly Rate, 2 x 56/64 Kbps	MRC	R & B	NB	\$105.00	\$105.00
13.G.4	Section 101.842	WC/A-EXCH; TF	Fractional T1 Local Loop, Month-to-Month, Nonrecurring Charge, 4 x 56/64 Kbps	MRC	R & B	NB	\$450.00	\$450.00
13.G.4	Section 101.843	WC/A-EXCH; TF	Fractional T1 Local Loop, Month-to-Month, Monthly Rate, 4 x 56/64 Kbps	MRC	R & B	NB	\$112.00	\$112.00
13.G.4	Section 101.844	WC/A-EXCH; TF	Fractional T1 Local Loop, Month-to-Month, Nonrecurring Charge, 6 x 56/64 Kbps	MRC	R & B	NB	\$450.00	\$450.00
13.G.4	Section 101.845	WC/A-EXCH; TF	Fractional T1 Local Loop, Month-to-Month, Monthly Rate, 6 x 56/64 Kbps	MRC	R & B	NB	\$120.00	\$120.00
13.G.4	Section 101.846	WC/A-EXCH; TF	Fractional T1 Local Loop, 12-Month Contract, Monthly Rate, 2 x 56/64 Kbps	MRC - 1YR	R & B	NB	\$102.00	\$102.00
13.G.4	Section 101.847	WC/A-EXCH; TF	Fractional T1 Local Loop, 12-Month Contract, Monthly Rate, 4 x 56/64 Kbps	MRC - 1YR	R & B	NB	\$110.00	\$110.00
13.G.4	Section 101.848	WC/A-EXCH; TF	Fractional T1 Local Loop, 12-Month Contract, Monthly Rate, 6 x 56/64 Kbps	MRC - 1YR	R & B	NB	\$119.00	\$119.00
13.G.4	Section 101.849	WC/A-EXCH; TF	Fractional T1 Local Loop, 36-Month Contract, Monthly Rate, 2 x 56/64 Kbps	MRC - 3YR	R & B	NB	\$97.00	\$97.00
13.G.4	Section 101.850	WC/A-EXCH; TF	Fractional T1 Local Loop, 36-Month Contract, Monthly Rate, 4 x 56/64 Kbps	MRC - 3YR	R & B	NB	\$106.00	\$106.00
13.G.4	Section 101.851	WC/A-EXCH; TF	Fractional T1 Local Loop, 36-Month Contract, Monthly Rate, 6 x 56/64 Kbps	MRC - 3YR	R & B	NB	\$116.00	\$116.00
13.G.4	Section 101.852	WC/A-EXCH; TF	Fractional T1 Local Loop, 60-Month Contract, Monthly Rate, 2 x 56/64 Kbps	MRC - 5YR	R & B	NB	\$93.00	\$93.00
13.G.4	Section 101.853	WC/A-EXCH; TF	Fractional T1 Local Loop, 60-Month Contract, Monthly Rate, 4 x 56/64 Kbps	MRC - 5YR	R & B	NB	\$103.00	\$103.00
13.G.4	Section 101.854	WC/A-EXCH; TF	Fractional T1 Local Loop, 60-Month Contract, Monthly Rate, 6 x 56/64 Kbps	MRC - 5YR	R & B	NB	\$113.00	\$113.00
13.G.4	Section 101.855	WC/A-EXCH; TF	Fractional T1 Transport per airline mile, Monthly Rate, 2 x 56/64 Kbps	MRC	R & B	NB	\$7.00	\$7.00
13.G.4	Section 101.856	WC/A-EXCH; TF	Fractional T1 Transport per airline mile, Monthly Rate, 4 x 56/64 Kbps	MRC	R & B	NB	\$8.00	\$8.00
13.G.4	Section 101.857	WC/A-EXCH; TF	Fractional T1 Transport per airline mile, Monthly Rate, 6 x 56/64 Kbps	MRC	R & B	NB	\$9.00	\$9.00
13.G.4	Section 101.858	WC/A-EXCH; TF	Fractional T1 Transport Termination per termination, Monthly Rate, 2 x 56/64 Kbps	MRC	R & B	NB	\$10.00	\$10.00
13.G.4	Section 101.859	WC/A-EXCH; TF	Fractional T1 Transport Termination per termination, Monthly Rate, 4 x 56/64 Kbps	MRC	R & B	NB	\$14.00	\$14.00
13.G.4	Section 101.860	WC/A-EXCH; TF	Fractional T1 Transport Termination per termination, Monthly Rate, 6 x 56/64 Kbps	MRC	R & B	NB	\$20.00	\$20.00
13.H	Section 101.861	WC/A-EXCH; TF	MLES ( Multiple Line Enhanced Service) 12 Month, Monthly Credit	MRC	R & B	NB	(\$6.75)	(\$6.75)
13.H	Section 101.862	WC/A-EXCH; TF	MLES ( Multiple Line Enhanced Service) 24 Month, Monthly Credit	MRC	R & B	NB	(\$8.60)	(\$8.60)
14	Section 101.863	WC/A-EXCH; TF	Digital (ISDN BRI) Single Line Access (includes local loop) Month to Month	MRC	R & B	NB	\$82.95	\$82.95 (I) (I)
14	Section 101.864	WC/A-EXCH; TF	Digital (ISDN BRI) Single Line Access (includes local loop) 12 Month Contract	MRC - 1YR	R & B	NB	\$78.75	\$78.75 (I) (I)
14	Section 101.865	WC/A-EXCH; TF	Digital (ISDN BRI) Single Line Access Termination Liability	MRC	R & B	NB	25%	N/A
	Section 101.866		Reserved for Future Use					
	Section 101.867		Reserved for Future Use					

**Rates and Charges Price List**

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Class of Services are designated by the following abbreviations: Residential Services = R; Business Services = B; Services available to Both residential and business = R & B  
Basket Indicators are designated by the following abbreviations: Basic Services = B; Non-Basic Services = NB; Bundled Services = BUN; Packaged Services = P; Public Interest Services = PI; Non Basket Services are listed as Not Applicable = N/A

Tariff Location by Section & Subsection prior to 9/22/06	Tariff Location by Section & Subsection as of 9/22/06	Service Level Areas	Description of Service	Term of Service	Class of Service	Basket Indicator	Effective Price	Price Ceiling as of 9-1-11
14 14	Section 101.868	WC/A-EXCH; TF	Digital (ISDN BRI) Single Line Access (includes local loop)	MRC - 3YR	R & B	NB	\$72.00	\$72.00
14 14	Section 101.869	WC/A-EXCH; TF	ISDN BRI B-Voice/ and Data	MRC	R & B	NB	\$2.22	\$2.22
14 14	Section 101.870	WC/A-EXCH; TF	ISDN BRI B-Voice/ and Data	MRC-1YR	R & B	NB	\$2.22	\$2.22
14 14	Section 101.871	WC/A-EXCH; TF	ISDN BRI B-Voice/ and Data	MRC-3YR	R & B	NB	\$2.22	\$2.22
14 14	Section 101.872	WC/A-EXCH; TF	ISDN BRI MBKS Basic Service, per line	NRC	R & B	NB	\$30.00	\$30.00
14 14	Section 101.873	WC/A-EXCH; TF	ISDN BRI MBKS Basic Service, per line	MRC	R & B	NB	\$6.50	\$6.50
14 14	Section 101.874	WC/A-EXCH; TF	ISDN BRI MBKS Deluxe Service, per line	NRC	R & B	NB	\$30.00	\$30.00
14 14	Section 101.875	WC/A-EXCH; TF	ISDN BRI MBKS Deluxe Service, per line	MRC	R & B	NB	\$8.50	\$8.50
14 14	Section 101.876	WC/A-EXCH; TF	ISDN BRI Foreign Exchange Service per ISDN Single Line Access	MRC	R & B	NB	\$72.19	\$72.19
14 14	Section 101.877	WC/A-EXCH; TF	ISDN BRI Foreign Exchange Service Interoffice Transport, per V & H mile	MRC	R & B	NB	\$1.75	\$1.75
14 14	Section 101.878	WC/A-EXCH; TF	ISDN BRI Additional Directory Numbers, each	MRC	R & B	NB	\$2.00	\$2.00
14 14	Section 101.879	WC/A-EXCH; TF	ISDN BRI Six Party Conferencing	NRC	R & B	NB	\$160.00	\$160.00
14 14	Section 101.880	WC/A-EXCH; TF	ISDN BRI Six Party Conferencing	MRC	R & B	NB	\$110.00	\$110.00
14 14	Section 101.881	WC/A-EXCH; TF	ISDN BRI Make Busy	NRC	R & B	NB	\$25.00	\$25.00
14 14	Section 101.882	WC/A-EXCH; TF	ISDN BRI Stop Hunt	NRC	R & B	NB	\$25.00	\$25.00
14 14	Section 101.883	WC/A-EXCH; TF	ISDN BRI Software Changes	NRC	R & B	NB	\$25.00	\$25.00
14 14	Section 101.884	WC/A-EXCH; TF	ISDN BRI Add Line Features	NRC	R & B	NB	\$25.00	\$25.00
15 15	Section 101.885	WC/A-EXCH; TF	ISDN PRI Subsequent Activity Charge (per PRI, per order)	NRC	B	NB	\$125.00	\$125.00
15 15	Section 101.886	WC/A-EXCH; TF	ISDN PRI Additional Telephone Number (Blocks of 20 Numbers)	MRC	B	NB	\$8.00	\$8.00
15 15	Section 101.887	WC/A-EXCH; TF	ISDN PRI Additional Telephone Number (Blocks of 100 Numbers)	MRC	B	NB	\$26.00	\$26.00
15 15	Section 101.888	WC/A-EXCH; TF	ISDN PRI DS1 Switched Access 23+D, 24B or 23B +D Channel Back-up (1-Year Contract)	NRC	B	NB	\$500.00	\$500.00
15 15	Section 101.889	WC/A-EXCH; TF	ISDN PRI DS1 Switched Access 23+D, 24B or 23B +D Channel Back-up (1-Year Contract)	MRC - 1YR	B	NB	\$438.00	\$438.00
15 15	Section 101.890	WC/A-EXCH; TF	ISDN PRI DS1 Switched Access 23+D, 24B or 23B +D Channel Back-up (3-Year Contract)	NRC	B	NB	\$500.00	\$500.00
15 15	Section 101.891	WC/A-EXCH; TF	ISDN PRI DS1 Switched Access 23+D, 24B or 23B +D Channel Back-up (3-Year Contract)	MRC - 3YR	B	NB	\$398.00	\$398.00
15 15	Section 101.892	WC/A-EXCH; TF	ISDN PRI DS1 Switched Access 23+D, 24B or 23B +D Channel Back-up (5-Year Contract)	NRC	B	NB	\$0.00	\$0.00
	Section 101.893		Reserved for Future Use					
	Section 101.894		Reserved for Future Use					
	Section 101.895		Reserved for Future Use					
	Section 101.896		Reserved for Future Use					
	Section 101.897		Reserved for Future Use					

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Rates and Charges Price List

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Tariff Location by Section & Subsection prior to 9/22/06	Tariff Location by Section & Subsection as of 9/22/06	Service Level Areas	Description of Service	Term of Service	Class of Service	Basket Indicator	Effective Price	Price Ceiling as of 9-1-11	(C)
15 15	Section 101.898	WC/A-EXCH; TF	ISDN PRI DS1 Switched Access 23+D, 24B or 23B +D Channel Back-up (5-Year Contract)	MRC - 5YR	B	NB	\$357.00	\$357.00	(I) (I)
15 15	Section 101.899	WC/A-EXCH; TF	ISDN PRI Facility (Interface Arrangement) 23+D, 24B or 23B +D Channel Back-up (3-Year Contract) Non Recurring Charge	NRC	B	NB	\$0.00	\$0.00	
15 15	Section 101.900	WC/A-EXCH; TF	ISDN PRI Facility (Interface Arrangement) 23+D, 24B or 23B +D Channel Back-up (3-Year Contract) Monthly Charge	MRC - 3YR	B	NB	\$0.00	\$0.00	
15 15	Section 101.901	WC/A-EXCH; TF	ISDN PRI Facility (Interface Arrangement) 23+D, 24B or 23B +D Channel Back-up (5-Year Contract) Non Recurring Charge	MRC - 5YR	B	NB	\$0.00	\$0.00	
15 15	Section 101.902	WC/A-EXCH; TF	ISDN PRI Facility (Interface Arrangement) 23+D, 24B or 23B +D Channel Back-up (5-Year Contract) Monthly Charge	MRC - 5YR	B	NB	\$0.00	\$0.00	
15 15	Section 101.903	WC/A-EXCH; TF	ISDN PRI Channel Activations (per Channel in service) Voice, WATS & 800 Channel, (1-Year Contract) Monthly Charge	MRC - 1YR	B	NB	\$10.00	\$10.00	
15 15	Section 101.904	WC/A-EXCH; TF	ISDN PRI Channel Activations (per Channel in service) DID/DIOD Channel and DOD Channel, (1-Year Contract) Monthly Charge	MRC - 1YR	B	NB	\$10.00	\$10.00	
15 15	Section 101.905	WC/A-EXCH; TF	ISDN PRI Channel Activations (per Channel in service) Voice, DOD, DIOD, WATS & 800 Channel, (3 and 5 Year Contract) Monthly Charge	MRC - 3&5 YR	B	NB	\$3.00	\$3.00	
15 15	Section 101.906	WC/A-EXCH; TF	ISDN PRI Channel Activations (per Channel in service) DID Channel, (3 and 5 Year Contract) Monthly Charge	MRC - 3&5 YR	B	NB	\$0.00	\$0.00	
15 15	Section 101.907	WC/A-EXCH; TF	ISDN PRI DS1 Switched Access 23+D, 24B or 23B +D Channel Back-up (Month to Month)	MRC - M to M	B	NB	\$438.00	\$438.00	(I) (I)
15 15	Section 101.908	WC/A-EXCH; TF	ISDN PRI DS1 Switched Access 23+D, 24B or 23B +D Channel Back-up (Month to Month)	NRC - M to M	B	NB	\$500.00	\$500.00	
15 15	Section 101.909	WC/A-EXCH; TF	ISDN PRI Facility (Interface Arrangement) 23+D, 24B or 23B +D Channel Back-up (Month to Month) Monthly Charge	MRC - M to M	B	NB	See NM State Access Tariff	N/A	
15 15	Section 101.910	WC/A-EXCH; TF	ISDN PRI Subsequent Activity Charge (per PRI, per order) Month to Month	NRC	B	NB	\$125.00	\$125.00	
15 15	Section 101.911	WC/A-EXCH; TF	ISDN PRI Additional Telephone Number (Blocks of 20 Numbers) Month to Month	MRC	B	NB	\$8.00	\$8.00	
15 15	Section 101.912	WC/A-EXCH; TF	ISDN PRI Additional Telephone Number (Blocks of 100 Numbers) Month to Month	MRC	B	NB	\$26.00	\$26.00	
15 15	Section 101.913	WC/A-EXCH; TF	ISDN PRI Channel Activations (per channel in service) D-Channel Backup (Month to Month), Non Recurring Charge	MRC	B	NB	\$65.00	\$65.00	
15 15	Section 101.914	WC/A-EXCH; TF	ISDN PRI Channel Activations (per channel in service) D-Channel Backup (Month to Month), Monthly Charge	MRC	B	NB	\$200.00	\$200.00	
15 15	Section 101.915	WC/A-EXCH; TF	ISDN PRI Channel Activations (per channel in service) DID/DIOD Channel and DOD Channel (Month to Month), Monthly Charge	MRC	B	NB	\$14.70	\$14.70	(I) (I)
15 15	Section 101.916	WC/A-EXCH; TF	ISDN PRI Channel Activations (per channel in service) Voice, WATS & 800 Channel (Month to Month), Monthly Charge	MRC	B	NB	\$14.00	\$14.00	
50 50.C	Section 101.917	WC/A-EXCH; TF	Special Assemblies, Individual Special Assemblies, Carlsbad Municipal Schools, GIG E ICB	NRC	B	N/A	\$23,550.00	N/A	
	Section 101.918		Reserved for Future Use						
	Section 101.919		Reserved for Future Use						
	Section 101.920		Reserved for Future Use						
	Section 101.921		Reserved for Future Use						

**Rates and Charges Price List**

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Tariff Location by Section & Subsection prior to 9/22/06	Tariff Location by Section & Subsection as of 9/22/06	Service Level Areas	Description of Service	Term of Service	Class of Service	Basket Indicator	Effective Price	Price Ceiling as of 4-1-06
10100.B	Section 101.922	WC/A-EXCH; TF	Services Limited to Existing Customers, Central Office Operator Access Trunks, Trunks terminating on the toll switch- board for handling long distance telephone calls for the customer, Monthly Rate	MRC	B	NB	\$39.40	\$39.40
10100.C.1.a	Section 101.923	WC/A-EXCH; TF	Services Limited to Existing Customers, Custom Calling Services, Standard Package, Monthly Rate, Touch Call Line, Call Waiting and Call Forwarding: Business, per line	MRC	B	NB & P	\$6.55	\$6.55
10100.C.1.a	Section 101.924	WC/A-EXCH; TF	Services Limited to Existing Customers, Custom Calling Services, Standard Package, Monthly Rate, Touch Call Line, Call Waiting and Call Forwarding: Residence, per line	MRC	R	NB & P	\$5.40	\$5.40
10100.C.1.a	Section 101.925	WC/A-EXCH; TF	Services Limited to Existing Customers, Custom Calling Services, Standard Package, Monthly Rate, Touch Call Line, Call Waiting and Speed Call 8: Residence, per line	MRC	R	NB & P	\$5.40	\$5.40
10100.C.1.a	Section 101.926	WC/A-EXCH; TF	Services Limited to Existing Customers, Custom Calling Services, Standard Package, Monthly Rate, Touch Call Line, Call Forwarding and Speed Call 30: Residential, per line	MRC	R	NB & P	\$6.55	\$6.55
10100.C.1.a	Section 101.927	WC/A-EXCH; TF	Services Limited to Existing Customers, Custom Calling Services, Standard Package, Monthly Rate, Touch Call Line, Call Waiting and Speed Call 30: Residence, per line	MRC	B	NB & P	\$6.30	\$6.30
10100.C.1.b	Section 101.928	WC/A-EXCH; TF	Services Limited to Existing Customers, Custom Calling Services, Deluxe Package, Touch Call Line, Call Waiting, Call Forwarding, and Speed Call 30: Business, per line, Monthly Rate	MRC	B	NB & P	\$10.85	\$10.85
10100.C.1.b	Section 101.929	WC/A-EXCH; TF	Services Limited to Existing Customers, Custom Calling Services, Deluxe Package, Touch Call Line, Call Waiting and Call Forwarding, and Speed Call 8: Residence, per line, Monthly Rate	MRC	R	NB & P	\$7.20	\$7.20
10100.C.1.b	Section 101.930	WC/A-EXCH; TF	Services Limited to Existing Customers, Custom Calling Services, Deluxe Package, Touch Call Line, Call Waiting, Call Forwarding, and Speed Call 30: Residence, per line, Monthly Rate	MRC	R	NB & P	\$8.91	\$8.91
10100.C.1.c	Section 101.931	WC/A-EXCH; TF	Services Limited to Existing Customers, Custom Calling Services, Custom Calling Service (former Contel), Monthly Rate, Business, Two feature packages, same line, Call Forwarding and Call Waiting	MRC	B	NB & P	\$5.45	\$5.45
10100.C.1.c	Section 101.932	WC/A-EXCH; TF	Services Limited to Existing Customers, Custom Calling Services, Custom Calling Service (former Contel), Monthly Rate, Business, Two feature packages, same line, Call Forwarding and Three-Way Calling	MRC	B	NB & P	\$4.95	\$4.95
10100.C.1.c	Section 101.933	WC/A-EXCH; TF	Services Limited to Existing Customers, Custom Calling Services, Custom Calling Service (former Contel), Monthly Rate, Business, Two feature packages, same line, Call Waiting and Three-Way Calling	MRC	B	NB & P	\$5.45	\$5.45
10100.C.1.c	Section 101.934	WC/A-EXCH; TF	Services Limited to Existing Customers, Custom Calling Services, Custom Calling Service (former Contel), Monthly Rate, Business, Two feature packages, same line, Call Forwarding and Speed Calling	MRC	B	NB & P	\$5.45	\$5.45
10100.C.1.c	Section 101.935	WC/A-EXCH; TF	Services Limited to Existing Customers, Custom Calling Services, Custom Calling Service (former Contel), Monthly Rate, Business, Two feature packages, same line, Call Waiting and Speed Calling	MRC	B	NB & P	\$5.45	\$5.45
	Section 101.936		Reserved for Future Use					

Rates and Charges Price List

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Tariff Location by Section & Subsection prior to 9/22/06	Tariff Location by Section & Subsection as of 9/22/06	Service Level Areas	Description of Service	Term of Service	Class of Service	Basket Indicator	Effective Price	Price Ceiling as of 4-1-06
10100.C.1.c	Section 101.937	WC/A-EXCH; TF	Services Limited to Existing Customers, Custom Calling Services, Custom Calling Service (former Contel), Monthly Rate, Business, Two feature packages, same line, Three-Way Calling and Speed Calling	MRC	B	NB & P	\$4.95	\$4.95
10100.C.1.c	Section 101.938	WC/A-EXCH; TF	Services Limited to Existing Customers, Custom Calling Services, Custom Calling Service (former Contel), Monthly Rate, Business, Three feature packages, same line, Call Forwarding, Call Waiting and Speed Calling	MRC	B	NB & P	\$6.55	\$6.55
10100.C.1.c	Section 101.939	WC/A-EXCH; TF	Services Limited to Existing Customers, Custom Calling Services, Custom Calling Service (former Contel), Monthly Rate, Business, Three feature packages, same line, Call Forwarding, Call Waiting and Three-way Calling	MRC	B	NB & P	\$6.55	\$6.55
10100.C.1.c	Section 101.940	WC/A-EXCH; TF	Services Limited to Existing Customers, Custom Calling Services, Custom Calling Service (former Contel), Monthly Rate, Business, Two feature packages, same line, Call Forwarding and Call Waiting	MRC	R	NB & P	\$3.25	\$3.25
10100.C.1.c	Section 101.941	WC/A-EXCH; TF	Services Limited to Existing Customers, Custom Calling Services, Custom Calling Service (former Contel), Monthly Rate, Business, Two feature packages, same line, Call Forwarding and Three-Way Calling	MRC	R	NB & P	\$2.95	\$2.95
10100.C.1.c	Section 101.942	WC/A-EXCH; TF	Services Limited to Existing Customers, Custom Calling Services, Custom Calling Service (former Contel), Monthly Rate, Business, Two feature packages, same line, Call Waiting and Three-Way Calling	MRC	R	NB & P	\$3.25	\$3.25
10100.C.1.c	Section 101.943	WC/A-EXCH; TF	Services Limited to Existing Customers, Custom Calling Services, Custom Calling Service (former Contel), Monthly Rate, Business, Two feature packages, same line, Call Forwarding and Speed Calling	MRC	R	NB & P	\$3.25	\$3.25
10100.C.1.c	Section 101.944	WC/A-EXCH; TF	Services Limited to Existing Customers, Custom Calling Services, Custom Calling Service (former Contel), Monthly Rate, Business, Two feature packages, same line, Call Waiting and Speed Calling	MRC	R	NB & P	\$3.25	\$3.25
10100.C.1.c	Section 101.945	WC/A-EXCH; TF	Services Limited to Existing Customers, Custom Calling Services, Custom Calling Service (former Contel), Monthly Rate, Business, Two feature packages, same line, Three-Way Calling and Speed Calling	MRC	R	NB & P	\$2.95	\$2.95
10100.C.1.c	Section 101.946	WC/A-EXCH; TF	Services Limited to Existing Customers, Custom Calling Services, Custom Calling Service (former Contel), Monthly Rate, Business, Three feature packages, same line, Call Forwarding, Call Waiting and Speed Calling	MRC	R	NB & P	\$4.35	\$4.35
	Section 101.947		Reserved for Future Use					
	Section 101.948		Reserved for Future Use					
	Section 101.949		Reserved for Future Use					
	Section 101.950		Reserved for Future Use					
	Section 101.951		Reserved for Future Use					

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Tariff Location by Section & Subsection prior to 9/22/06	Tariff Location by Section & Subsection as of 9/22/06	Service Level Areas	Description of Service	Term of Service	Class of Service	Basket Indicator	Effective Price	Price Ceiling as of 10-1-10
10100.C.1.c	Section 101.952	WC/A-EXCH; TF	Services Limited to Existing Customers, Custom Calling Services, Custom Calling Service (former Contel), Monthly Rate, Business, Three feature packages, same line, Call Forwarding, Call Waiting and Three-way Calling	MRC	R	NB & P	\$4.35	\$4.35
10100.C.1.c	Section 101.953	WC/A-EXCH; TF	Services Limited to Existing Customers, Custom Calling Services, Custom Calling Service (former Contel), Monthly Rate, Business, Three feature packages, same line, Call Waiting and Three-way Calling, Speed Calling	MRC	R	NB & P	\$4.35	\$4.35
10100.C.1.c	Section 101.954	WC/A-EXCH; TF	Services Limited to Existing Customers, Custom Calling Services, Custom Calling Service (former Contel), Monthly Rate, Enhanced Custom Calling Service, Premier Service Package	MRC	B	NB & P	\$6.00	\$6.00
10100.C.1.c	Section 101.955	WC/A-EXCH; TF	Services Limited to Existing Customers, Custom Calling Services, Custom Calling Service (former Contel), Monthly Rate, Enhanced Custom Calling Service, Premier Service Package	MRC	R	NB & P	\$4.40	\$4.40
10100.C.1.c	Section 101.956	WC/A-EXCH; TF	Services Limited to Existing Customers, Custom Calling Services, Custom Calling Service (former Contel), Monthly Rate, Enhanced Custom Calling Service, Premier Service Package; Individual Features Do Not Disturb - Basic	MRC	B	NB & P	\$2.95	\$2.95
10100.C.1.c	Section 101.957	WC/A-EXCH; TF	Services Limited to Existing Customers, Custom Calling Services, Custom Calling Service (former Contel), Monthly Rate, Enhanced Custom Calling Service, Premier Service Package; Individual Features Do Not Disturb - Basic	MRC	R	NB & P	\$2.99	\$4.50
10100.C.1.c	Section 101.958	WC/A-EXCH; TF	Services Limited to Existing Customers, Custom Calling Services, Custom Calling Service (former Contel), Monthly Rate, Enhanced Custom Calling Service, Premier Service Package; Individual Features Do Not Disturb - PIN	MRC	B	NB & P	\$2.99	\$3.00
10100.C.1.c	Section 101.959	WC/A-EXCH; TF	Services Limited to Existing Customers, Custom Calling Services, Custom Calling Service (former Contel), Monthly Rate, Enhanced Custom Calling Service, Premier Service Package; Individual Features Outgoing Call Screening (List of 8)	MRC	B	NB & P	\$2.95	\$2.95
10100.C.1.c	Section 101.960	WC/A-EXCH; TF	Services Limited to Existing Customers, Custom Calling Services, Custom Calling Service (former Contel), Monthly Rate, Enhanced Custom Calling Service, Premier Service Package; Individual Features Wake Up/Reminder Service	MRC	B	NB & P	\$2.00	\$2.00
10100.C.1.d	Section 101.961	WC/A-EXCH; TF	Services Limited to Existing Customers, Custom Calling Services, Custom Calling Service (former Contel), Monthly Rate, Enhanced Custom Calling Service, Premier Service Package; Individual Features Last Number Redial and Saved Number Redial per Line	MRC	B	NB & P	\$5.99	\$6.75 (l)
	Section 101.962		Reserved for Future Use					
	Section 101.963		Reserved for Future Use					
	Section 101.964		Reserved for Future Use					
	Section 101.965		Reserved for Future Use					
	Section 101.966		Reserved for Future Use					

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Tariff Location by Section & Subsection prior to 9/22/06	Tariff Location by Section & Subsection as of 9/22/06	Service Level Areas	Description of Service	Term of Service	Class of Service	Basket Indicator	Effective Price	Price Ceiling as of 10-1-10
100.C.1.d	Section 101.967	WC/A-EXCH; TF	Services Limited to Existing Customers, Custom Calling Services, Custom Calling Service (former Contel), Monthly Rate, Enhanced Custom Calling Service, Premier Service Package; Individual Features Last Number Redial and Saved Number Redial per Line	MRC	R	NB & P	\$3.99	\$6.75
100.C.1.e	Section 101.968	WC/A-EXCH; TF	Services Limited to Existing Customers, Custom Calling Services, Custom Calling Service (former Contel), Monthly Rate, Feature Call Pak - 3	MRC	B	NB & P	\$6.05	\$6.05
100.C.1.e	Section 101.969	WC/A-EXCH; TF	Services Limited to Existing Customers, Custom Calling Services, Custom Calling Service (former Contel), Monthly Rate, Feature Call Pak - 3	MRC	R	NB & P	\$4.95	\$4.95
100.C.1.e	Section 101.970	WC/A-EXCH; TF	Services Limited to Existing Customers, Custom Calling Services, Custom Calling Service (former Contel), Monthly Rate, Feature Call Pak - 5	MRC	B	NB & P	\$7.15	\$7.15
100.C.1.e	Section 101.971	WC/A-EXCH; TF	Services Limited to Existing Customers, Custom Calling Services, Custom Calling Service (former Contel), Monthly Rate, Feature Call Pak - 5	MRC	R	NB & P	\$6.05	\$6.05
100.C.1.e	Section 101.972	WC/A-EXCH; TF	Services Limited to Existing Customers, Custom Calling Services, Custom Calling Service (former Contel), Monthly Rate, Feature Call Pak - 7	MRC	B	NB & P	\$8.25	\$8.25
100.C.1.e	Section 101.973	WC/A-EXCH; TF	Services Limited to Existing Customers, Custom Calling Services, Custom Calling Service (former Contel), Monthly Rate, Feature Call Pak - 7	MRC	R	NB & P	\$7.15	\$7.15
100.C.1.e	Section 101.974	WC/A-EXCH; TF	Services Limited to Existing Customers, Custom Calling Services, Custom Calling Service (former Contel), Monthly Rate, Distinctive Ring with a Pak	MRC	B	NB & P	\$3.30	\$3.30
100.C.1.e	Section 101.975	WC/A-EXCH; TF	Services Limited to Existing Customers, Custom Calling Services, Custom Calling Service (former Contel), Monthly Rate, Distinctive Ring with a Pak	MRC	R	NB & P	\$3.30	\$3.30
100.C.1.f	Section 101.976	WC/A-EXCH; TF	Services Limited to Existing Customers, Custom Calling Services, Tel-Teen Service Monthly Rate, Custom Calling Feature Package 1 Three-Way Calling, Speed Call 8, Toll Control	MRC	R	NB & P	\$3.85	\$3.85
100.C.1.f	Section 101.977	WC/A-EXCH; TF	Services Limited to Existing Customers, Custom Calling Services, Tel-Teen Service Monthly Rate, Custom Calling Feature Package 2 - Call Waiting, Speed Call 8, Toll Control	MRC	R	NB & P	\$3.30	\$3.30
100.C.1.f	Section 101.978	WC/A-EXCH; TF	Services Limited to Existing Customers, Custom Calling Services, Tel-Teen Service Monthly Rate, Custom Calling Feature Package 3 - Three-Way Calling, Toll Control	MRC	R	NB & P	\$2.20	\$2.20
100.C.1.f	Section 101.979	WC/A-EXCH; TF	Services Limited to Existing Customers, Custom Calling Services, Tel-Teen Service Monthly Rate, Custom Calling Feature Package 4 - Call Waiting, Speed Call 8	MRC	R	NB & P	\$3.30	\$3.30
	Section 101.980		Reserved for Future Use					
	Section 101.981		Reserved for Future Use					
	Section 101.982		Reserved for Future Use					
	Section 101.983		Reserved for Future Use					
	Section 101.984		Reserved for Future Use					

**Rates and Charges Price List**

General Definitions: Service Level Areas are designated by the following abbreviations: WC = Wire Center Level; A-EXCH = Available in all exchanges; TF = Available where Technically Feasible.  
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Tariff Location by Section & Subsection prior to 9/22/06	Tariff Location by Section & Subsection as of 9/22/06	Service Level Areas	Description of Service	Term of Service	Class of Service	Basket Indicator	Effective Price	Price Ceiling as of 9-1-11	(C)
10 100.C.1.g	Section 101.985	WC/A-EXCH; TF	Services Limited to Existing Customers, Custom Calling Local Area Signaling Services - Custom Call Waiting per Line	MRC	B	NB & P	\$6.00	\$6.00	
10 100.C.1.g	Section 101.986	WC/A-EXCH; TF	Services Limited to Existing Customers, Custom Calling Local Area Signaling Services - Custom Call Waiting per Line	MRC	R	NB & P	\$5.00	\$5.00	
10 100.C.1.g	Section 101.987	WC/A-EXCH; TF	Services Limited to Existing Customers, Custom Calling Services, Custom Calling Feature Package 3 4400-Call Waiting, Automatic Busy Redial, Automatic Call Return, and Call Block	MRC	R	NB & P	\$9.63	\$9.63	
10 100.C.1.g	Section 101.988	WC/A-EXCH; TF	Services Limited to Existing Customers, Custom Calling Services, Custom Calling Feature Package 3 4900-Call Waiting, Call Forwarding - Variable, Speed Call 8, 3-Way Calling, Cancel Call Waiting, Automatic Busy Redial, Automatic Call Return, Personal Alert and Call Block	MRC	R	NB & P	\$14.58	\$14.58	
10 100.D.4	Section 101.989	WC/A-EXCH; TF	Services Limited to Existing Customers, Customer's Transfer Service, Transfer unit equipment, Monthly Rate	MRC	B	NB	\$4.00	\$4.00	
10 100.D.4	Section 101.990	WC/A-EXCH; TF	Services Limited to Existing Customers, Customer's Transfer Service, Associated key, per line, Monthly Rate	MRC	B	NB	\$3.20	\$3.20	
10 100.E.4	Section 101.991	WC/A-EXCH; TF	Services Limited to Existing Customers, Emergency Reporting Telephone Service (Former Contel), Monthly Rate, Group calling common control equipment equipped for a maximum of 20 exchange lines	MRC	B	NB	\$7.60	\$7.60	
10 100.E.4	Section 101.992	WC/A-EXCH; TF	Services Limited to Existing Customers, Emergency Reporting Telephone Service (Former Contel), Five Year Basic Termination Charge, Group calling common control equipment equipped for a maximum of 20 exchange lines.	MRC	B	NB	\$200.00	\$200.00	
10 100.E.4	Section 101.993	WC/A-EXCH; TF	Services Limited to Existing Customers, Emergency Reporting Telephone Service (Former Contel), Monthly Rate, Line equipment for terminating each exchange line	MRC	B	NB	\$4.45	\$4.45	
10 100.E.4	Section 101.994	WC/A-EXCH; TF	Services Limited to Existing Customers, Emergency Reporting Telephone Service (Former Contel), Five Year Basic Termination Charge, Line equipment for terminating each exchange line.	MRC - 5YR	B	NB	\$50.00	\$50.00	
10 100.E.4	Section 101.995	WC/A-EXCH; TF	Services Limited to Existing Customers, Emergency Reporting Telephone Service, Network Access Line Rates as set forth in Section 4 for business one-party line service.	MRC	B	NB	\$23.81	\$23.81	(l) (l)
10 100.E.4	Section 101.996	WC/A-EXCH; TF	Services Limited to Existing Customers, Emergency Reporting Telephone Service, Line Connections and Rearrangements, Connections or rearrangements of exchange lines subsequent to installation of exchange line terminating equipment, First line, Applicable time and material charges as described in Section 2.	MRC	B	NB	Variable	N/A	
	Section 101.997		Reserved for Future Use						
	Section 101.998		Reserved for Future Use						
	Section 101.999		Reserved for Future Use						
	Section 101.1000		Reserved for Future Use						
	Section 101.1001		Reserved for Future Use						



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Tariff Location by Section & Subsection prior to 9/22/06	Tariff Location by Section & Subsection as of 9/22/06	Service Level Areas	Description of Service	Term of Service	Class of Service	Basket Indicator	Effective Price	Price Ceiling as of 9-1-11	(C)
10100.E.4	Section 101.1002	WC/A-EXCH; TF	Services Limited to Existing Customers, Emergency Reporting Telephone Service, Line Connections and Rearrangements, Connections or rearrangements of exchange lines subsequent to installation of exchange line terminating equipment, Each additional line con	MRC	B	NB	Variable	N/A	
10100.F.1	Section 101.1003	WC/A-EXCH; TF	Services Limited to Existing Customers, Intraexchange Private Line Services and Channels, Full Period Service Rates, On different premises, airline, 0-3/4 mile per channel, Monthly Rate	MRC	B	NB	\$7.40	\$7.40	
10100.F.1	Section 101.1004	WC/A-EXCH; TF	Services Limited to Existing Customers, Intraexchange Private Line Services and Channels, Full Period Service Rates, Each additional 1/4 mile or fraction thereof, Monthly Rate	MRC	B	NB	\$2.82	\$2.82	
10100.F.2	Section 101.1005	WC/A-EXCH; TF	Services Limited to Existing Customers, Intraexchange Private Line Services and Channels, Recorded Music and Speech Channel Rates, Local Channels, Channel from music station to music customer: 0-3/4 mile, Monthly Rate	MRC	B	NB	\$7.40	\$7.40	
10100.F.2	Section 101.1006	WC/A-EXCH; TF	Services Limited to Existing Customers, Intraexchange Private Line Services and Channels, Recorded Music and Speech Channel Rates, Local Channels, Channel from music station to music customer: Each additional 1/4 mile or fraction thereof, airline, Monthl	MRC	B	NB	\$2.50	\$2.50	
10100.F.2	Section 101.1007	WC/A-EXCH; TF	Services Limited to Existing Customers, Intraexchange Private Line Services and Channels, Recorded Music and Speech Channel Rates, Local Channels, Local remote mobile radio channel, off premise, Each 1/4 mile or fraction thereof, Monthly Rate	MRC	B	NB	\$2.60	\$2.80	
10100.G	Section 101.1008	WC/A-EXCH; TF	Services Limited to Existing Customers, Intralata Private Line Services(Former Contel), Rates/Intraexchange Service, Local Signal Grade Channels, Metallic channels, Monthly Rate, Each Intraoffice Channel	MRC	B	NB	\$17.31	\$17.31	
10100.G	Section 101.1009	WC/A-EXCH; TF	Services Limited to Existing Customers, Intralata Private Line Services(Former Contel), Rates/Intraexchange Service, Local Signal Grade Channels, Metallic channels, Monthly Rate, Each Interoffice Channel	MRC	B	NB	\$20.38	\$20.38	
10100.H.1	Section 101.1010	WC/A-EXCH; TF	Services Limited to Existing Customers, Multiparty Network Access Service, Exchange Rates, Rural Four party, Business, Group I	MRC	B	NB	\$20.52	\$20.52	(I) (I)
10100.H.1	Section 101.1011	WC/A-EXCH; TF	Services Limited to Existing Customers, Multiparty Network Access Service, Exchange Rates, Rural Four party, Business, Group II	MRC	B	NB	\$20.52	\$20.52	(I) (I)
	Section 101.1012		Reserved for Future Use						
	Section 101.1013		Reserved for Future Use						
	Section 101.1014		Reserved for Future Use						
	Section 101.1015		Reserved for Future Use						
	Section 101.1016		Reserved for Future Use						

**Rates and Charges Price List**

Section 101  
Second Revised Sheet No. 45  
Cancels First Revised Sheet No. 45

General Definitions: Service Level Areas are designated by the following abbreviations: WC = Wire Center Level; A-EXCH = Available in all exchanges; TF = Available where Technically Feasible.  
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Tariff Location by Section & Subsection prior to 9/22/06	Tariff Location by Section & Subsection as of 9/22/06	Service Level Areas	Description of Service	Term of Service	Class of Service	Basket Indicator	Effective Price	Price Ceiling as of 9-1-11	(C)
10100.H.1	Section 101.1017	WC/A-EXCH; TF	Services Limited to Existing Customers, Multiparty Network Access Service, Exchange Rates, Residence:(1) Two party, Group I	MRC	R	NB	\$10.97	\$10.97	
10100.H.1	Section 101.1018	WC/A-EXCH; TF	Services Limited to Existing Customers, Multiparty Network Access Service, Exchange Rates, Residence:(1) Two party, Group II	MRC	R	NB	\$10.97	\$10.97	
10100.H.1	Section 101.1019	WC/A-EXCH; TF	Services Limited to Existing Customers, Multiparty Network Access Service, Exchange Rates, Rural Four party, Residence, Group I	MRC	R	NB	\$10.00	\$10.00	
10100.H.1	Section 101.1020	WC/A-EXCH; TF	Services Limited to Existing Customers, Multiparty Network Access Service, Exchange Rates, Rural Four party, Residence, Group II	MRC	R	NB	\$10.00	\$10.00	
10100.H.1	Section 101.1021	WC/A-EXCH; TF	Services Limited to Existing Customers, Multiparty Network Access Service, Exchange Rates, Low Income Telephone Assistance Program (LITAP)(1) Rural Four Party, Group I	MRC	R	NB	\$5.50	\$5.50	
10100.H.1	Section 101.1022	WC/A-EXCH; TF	Services Limited to Existing Customers, Multiparty Network Access Service, Exchange Rates, Low Income Telephone Assistance Program (LITAP)(1) Rural Four Party, Group II	MRC	R	NB	\$5.50	\$5.50	
10100.H.2	Section 101.1023	WC/A-EXCH; TF	Services Limited to Existing Customers, Multiparty Network Access Service, Exchange (former Contel), Local exchange network access line, Business, Two-Party Line	MRC	B	NB	\$20.52	\$20.52	(I) (I)
10100.H.2	Section 101.1024	WC/A-EXCH; TF	Services Limited to Existing Customers, Multiparty Network Access Service, Exchange, Local exchange network access line, Business, Four-Party Line	MRC	B	NB	\$20.52	\$20.52	(I) (I)
10100.H.2	Section 101.1025	WC/A-EXCH; TF	Services Limited to Existing Customers, Multiparty Network Access Service, Exchange, Local exchange network access line, Residence, Two-Party Line	MRC	R	NB	\$10.97	\$10.97	
10100.H.2	Section 101.1026	WC/A-EXCH; TF	Services Limited to Existing Customers, Multiparty Network Access Service, Exchange, Local exchange network access line, Residence, Four-Party Line	MRC	R	NB	\$10.00	\$10.00	
10100.H.2	Section 101.1027	WC/A-EXCH; TF	Services Limited to Existing Customers, Multiparty Network Access Service, Exchange, Local exchange network access line, Low Income Telephone Assistance LITAP (2 party), Two-Party Line	MRC	R	NB	\$6.47	\$6.47	
10100.H.2	Section 101.1028	WC/A-EXCH; TF	Services Limited to Existing Customers, Multiparty Network Access Service, Exchange, Local exchange network access line, Low Income Telephone Assistance LITAP (2 party), Four-Party Line	MRC	R	NB	\$5.50	\$5.50	
10100.I	Section 101.1029	WC/A-EXCH; TF	Services Limited to Existing Customers, Off-Premises Exchange Access Service Mileage Rate, OPX on continuous property Each 1/4 mile or fraction Thereof, Monthly Rate	MRC	R & B	NB	\$0.70	\$0.70	
10100.J	Section 101.1030	WC/A-EXCH; TF	Services Limited to Existing Customers, Extension Line Mileage Monthly Rate in Connection with Key Telephone Sets on Continuous Property, 6 or 10 Button and/or Lamp Capacity, Each 1/4 mile or fraction thereof, Monthly Rate	MRC	R & B	NB	\$9.55	\$9.55	
	Section 101.1031		Reserved for Future Use						
	Section 101.1032		Reserved for Future Use						
	Section 101.1033		Reserved for Future Use						
	Section 101.1034		Reserved for Future Use						