Windstream Nebraska, Inc.

Nebraska ILEC General Exchange Tariff

CHECK LIST Eighteenth Revised Sheet 1
Replaces Seventeenth Revised Sheet 1

CLIEFT NO	CHEC		DE: (1010)
SHEET NO	REVISION	SHEET NO	REVISIO
CHECK LIST		SECTION 6	
1	Eighteenth *	1	First
2	Fourth *	2	
	Thirteenth *	3	-
S	milleenin		
		4	Origi
TABLE OF CONTE	NTS		
1	Third*	SECTION 7	
		1	Origi
GENERAL INDEX		2	
1	Firet	3	
2		4	
3	Original	5	Seco
4		6	Oriai
5	Original	7	
		<i>'</i>	1130
<u>6</u>			
7	Original	SECTION 8	
		1	Origi
SECTION 1		2	
	Original		
1		3	
2		4	
3	Original	5	Oriai
4		6	
E	Original	7	
5	Originai	<i>l</i>	First
6			
7	Original	SECTION 9	
8		1	Origi
9		2	
10		3	
11	First	4	Origi
		5	Origi
SECTION 2		6	
	0.1.1.1		
1	Originai	7	
		8	Seco
SECTION 3		9	Seco
1	Original		
^	Original		
2	Originai		
		SECTION 10	
SECTION 4		1	Seco
1	Original		
1	Original	SECTION 11	
050710115		SECTION 11	<u>.</u>
		1	
SECTION 5	Original	2	Oriai
		3	
1			
1 2			
1 2 3	Original	4	Origi
1	Original Original	5	First
1	Original Original	5	First
1	Original Original Original	5	First
1	OriginalOriginalOriginalOriginalOriginal	5	First
1	OriginalOriginalOriginalOriginalOriginalOriginal	5	First
1	OriginalOriginalOriginalOriginalOriginalOriginalOriginalOriginal	5	First
1	OriginalOriginalOriginalOriginalOriginalOriginalOriginalOriginal	5	First
1	OriginalOriginalOriginalOriginalOriginalOriginalOriginalOriginalOriginal	5	First
1	Original	5	First
1	Original	5	First
1	Original	5	First
1	Original	5	First
1 2 3 4 5 6 7 8 9 10 11 12 13 13	Original	5	First
1 2 3 4 5 6 7 8 9 10 11 12 13 14	Original	5	First
1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 15	Original	5	First
1	Original	5	First
1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 15	Original	5	First

Issued: May 7, 2021 Effective: July 1, 2021

BY:

Vice President 4001 Rodney Parham Road Little Rock, Arkansas 72212

	CHECK	LIST	
SHEET NO	REVISION	SHEET NO	REVISION
SECTION 12		SECTION 24	
1	Original	1	Original
		2	
SECTION 13		3	Original
1	Original	4	Original
2	Original	5	Original
		6	Original
SECTION 14		7	Original
1		8	Original
2	First	9	
3	First	10	Original
		11	Original
SECTION 15		12	Original
1	Original	13	
2	Second*	14	
SECTION 16		SECTION 25	0
1	Original	1	Original
		2	
SECTION 17		3	
1	First*		
		SECTION 26	
SECTION 18		1	
1		2	
2	Original	3	
		4	Original
SECTION 19		5	
1		6	Original
2		7	
3		8	
4		9	Original
5	First*	10	Original
		11	Original
SECTION 20		12	Original
1	First*	13	Original
		14	Original
SECTION 21		15	Original
1	First*	16	First*
OFOTION OO		05071011.07	
SECTION 22	Onininal	SECTION 27	Ominim al
1		1	
2	Originai	2	Secona"
3	Orignal	OFOTION OO	
4		SECTION 28	
5			
<u>6</u>	I hird	1	
7	I hird*	2	Fırst
SECTION 23		SECTION 29	
1		1	First
	•		
		2	FIrst

* = New or Revised Sheet

Issued: May 7, 2021 Effective: July 1, 2021

BY: Vice President

		CHECK LIST		
SHEET NO.	REVISION		SHEET NO.	REVISION
SECTION 30	-		SECTION 35	
1	First		1	
SECTION 24			2	
SECTION 31	Original		3	Original
1	Origiriai		4 5	Original
SECTION 32			6	Original
1	Original		7	
2			8	
			9	
SECTION 33			10	First
1	Original		11	First
2	Original		12	
3			13	
4			14	Original
5			15	
6			16	Original
7 8			17 18	Original
9			19	
10	Third*		20	
11			20	1 1100
12			SECTION 36	
13			1	Third*
14	Second*		2	Third*
15	Fifth*		3	Original
			4	First*
SECTION 34	0 14		SECTION 37	
1	Second*		1	Original
			SECTION 38	
			1	Firet*
			1	1130
			SECTION 39	
			1	Original
				J
			SECTION 40	
			1	Firet*
			1	1131
			SECTION 41	
			1	Original
				3

Issued: May 7, 2021 Effective: July 1, 2021

^{* =} New or Revised Sheet

TABLE OF CONTENTS
Third Revised Sheet 1
Replaces Second Revised Sheet 1

TABLE OF CONTENTS

Section Number

1.	Rules and Regulations
----	-----------------------

- 2. Advance Payments
- 3. Application of Rates for Business and Residence Service
- 4. Connecting Company Service
- 5. Abbreviated Dialing
- 6. Excess Mileage
- 7. Inward and Outward Lines, Rotary Service & Direct Inward/Outward Dialing Service
- 8. Construction Charges
- 9. Service Charges
- 10. Restoration of Service
- 11. Telecommunications Service Priority System
- 12. Initial Service Periods
- 13. Termination of Contracts
- 14. Reserved for Future Use
- 15. POTS Data Conditioning
- 16. Off-Premise Extension Service
- 17. Joint User Service
- 18. Term Discount Plan
- 19. Switched 56 Services
- 20. Busy Verification Service
- 21. Automatic Intercept
- 22. Directory Listings
- 23. Discounts
- 24. Public Emergency Reporting Service
- 25. Public Emergency Service
- 26. Customer Provided Communications Systems and Terminal Equipment
- 27. Customer-Owned Coin Operated Telephone Service (COCOTS)
- 28. Reserved For Future Use
- 29. Reserved For Future Use
- 30. Vacation Rate Service
- 31. Touch Call Service
- 32. Custom Ringing Service
- 33. Custom Calling Service
- 34. Toll Blocking Service
- 35. Integrated Services Digital Network
- 36. Directory Assistance Service
- 37. Special Promotions
- 38. Operator Assisted Local Calling
- 39. Centrex Service
- 40. Individual Case Basis Service Arrangements
- 41. Retained or Advanced Number Service

Attachment Current Pricing Attachment

Issued: May 7, 2021 Effective: July 1, 2021

BY: Vice President

Effective: October 3, 2009

	<u>Section</u>	<u>Sheet</u>	
Abbreviated Dialing	5	1	
Abuse or Fraudulent Use of Service	1	9	
Additional Service, Present Subscriber Applying for		1	
Additional Station Mileage		1	
Advance Payments	2	1	
Alarm Reporting Equipment		11	
Allowance for Failure of Service		3	
Amending Customer Requests		2	
American Recovery and Reinvestment Act	1	11	(N)
Applicants for Service		1	(14)
Application of Charges		3	
Application of Rates for Business and Residence Service		1	
Armed Forces, Facilities Furnished to		9	
Attachment, Unauthorized		Q	
		1	
Automatic Intercept Service		1	
Basic Rate Service		1	
Billing, Installment for Nonrecurring Charges		6	
Toll Blocking Service	34	1	
Broadcast of Recorded Telephone Conversations		10	
Business Service		12	
Application of Rates for		1	
Directory Listings		1	
Busy Verification Service	20	1	
Central Office Line Charge	9	1	
Rate	9	7	
Centrex Service	39	1	
Change	9	2	
Number		3	
Charges			
Application of	9	3	
Central Office Line		1	
Rate		7	
Conditions Under Which They Do Not Apply		5	
Construction		1	
Demarc		1	
Rate		7	
Equipment Connection		1	
Rate		7	
Exemptions		5	
Late Payment Charge		9	
Link Up Nebraska		8	
		0	
Mileage Nonrecurring, Installment Billing for		l 6	
<u> </u>		0	
Overtime		8	
Returned Check		9	
Service		1	
Service, Maintenance of		16	
Service Ordering		1_	
_Rate		7	
Travel		1	
Rate	9	7	
Wiring	9	1	
Rate	9	7	

Issued: September 23, 2009

BY: Vice President

<u>INDEX</u>

	<u>Section</u>	Sheet
Check Charge, Returned		9
Class of Service		2
Coin Line Service		1
Concessions, Employee	23	1
Conditions Under Which No Service Charges Apply	9	5
Connecting Company Service	4	1
Connection Charge, Equipment	9	1
Connections, Unauthorized	1	8
Construction		
Charges		1
Application of Charges	8	2
Protection of, Against Other User of Premise	1	8
Contracts, Termination of	13	1
Custom Calling Services	33	1
Answer Package, The		9
Caller ID		2
Caller ID Deluxe	33	2
Caller ID Blocking	33	2
Call Forwarding	33	1
Call Rejection	33	3
Call Trace	33	4
Call Trap	33	4
Call Forwarding No Answer	33	2
Cancel Call Waiting	33	2
Repeat Dial	33	3
Enhanced Call Waiting	33	1
Essentials Package, The		10
Call Return	33	3
Call Forwarding Busy	33	1
Multi-Call	33	2
Call Selector	33	3
Screen Phone Packages	33	10
Selective Call Acceptance	33	3
Selective/Preferred Call Forwarding	33	3
Speed Calling	33	1
Three Way Calling		1
Warm Line		2
Works Package, The	33	10
Rates	33	5
Customer-Owned Coin Operated Telephone Service (COCOTS)	27	1
Customer Provided Communications Systems and Terminal Equipment		1
Acoustic Connections	26	9
Arrangements with Other Companies	26	5
Direct Electrical Connection		7
Identification of Automatic Announcements	26	5
Inductive Connections	26	9
Maintenance and Repairs	26	6
Network Control Signaling		7
Payments for Service		4
Private Branch Exchange Operation		5

Issued: July 27, 2006 Effective: August 7, 2006

BY:

Vice President 4001 Rodney Parham Road Little Rock, Arkansas 72212

<u>INDEX</u>

	<u>Section</u>	Sheet
Customer Provided Communications Systems and Terminal Equipment (CONT.)	·	·
Responsibilities of the Customer	26	1
Responsibilities of the Telephone Company		3
System Requirements	26	6
Tampering with Equipment		5
Transmitting Messages	26	5
Unusual Installation Costs		5
Violation of Regulations		4
Customer Request		2
Custom Ringing Service		1
Rates		2
Data Conditioning	15	1
Defacement of Premises		4
Default of Payment		4
Demarc Charges		1
Rate		7
Deposits		1
Direct Inward/Outward Dialing Service		4
Directory		
Assistance Service	36	1
Business Listings		2
Extra Alphabetical Listings		7
Extra Line Listings		7
Foreign Listings		6
Initial Service Period for Listings		1
Listings with No Charge		6
Listings		1
Non-List Listings		5
Non-Pub Listings		5
Private Branch Exchange Cut-Through Listings		4
Residence Listings		3
Responsibilities and Ownership		4
Special Reversed Charge Toll Service Listings		6
Disconnection for Interference with Telephone Service of Other Subscribers		5
Discounts		ŭ
Employee	23	1
Term Plan		1
Drop Relocation Charges		7
		•
Emergency, Public Service	25	1
Emergency Calling and Answering Arrangements	25	2
Employees' Discounts		1
Equipment, Installation and Maintenance		6
Equipment Connection Charge		1
Rate		7
Equipment for Recording Telephone Conversations		14
Excess Mileage		1
Extended Area Service		5
Extended Exchange Service Included in the Local Exchange Rate		1
Extension Station Service SEE Off-Premise Extension Service	т	'
Extra Directory Alphabetical Listings	22	7
Extra Directory Line Listings		7

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

Effective: February 9, 2007

	Section	Sneet	
Facilities Furnished to the Armed Forces		9	
Failure of Service, Allowance for		3	
Fire Reporting Service		2	
Foreign Directory Listings		6	
Fraudulent Use of Service	1	9	
General Rules and Regulations	1	1	
Grade of Service	9	2	
Improper Use of Service		9	
Incoming Service Privileges	1	6	
Individual Case Basis Service Arrangements		1	
Initial Service Periods		1	
Directory Listings		1	
Joint User Service		1	
Private Branch Exchange Service		1	
Service Provided by Special Equipment	12	1	
Installation of Equipment and Lines	1	6	
Installment Billing for Nonrecurring Charges	1	6	
Intercept Service, DID SEE Direct Inward/Outward Dialing Service			
Interference with Telephone Service of Other Subscribers	1	5	
Inward Lines	7	1	
Integrated Services Digital Network	35	1	
Joint User Service	17	1	
Initial Period	12	1	
Liabilities of the Telephone Company	1	2	
Liabilities of the Customer		1	
Limitation of Service Offerings		7	
Limited Local Measured Service		15	(N)
Loudspeakers Paging, Customer Owned	26	16	
Maintenance of Equipment and Lines	1	6	
Maintenance of Service Charges	26	16	
Mileage Charges		1	
Mobile Radio		16	
Move	9	1	
National and Reverse Directory Assistance	36	2	
New Applicants for Service		1	
Nonrecurring Charges, Installment Billing for	1	6	
Non-Listed Numbers		5	
Non-Published Numbers	22	5	
Number Changes	1	3	
Obligation to Furnish Service	1	7	
Obligations of the Telephone Company		2	
Obligations of the Customer		1	
Observation, Right of		8	
Off-Premise Extension		1	
Operator Assisted Local Calling		1	
Bill to Third Party		1	
Calling Card		1	
Reversal of Charges		1	

Issued: January 30, 2007

BY: Vice President

<u>INDEX</u>

	<u>Section</u>	<u>Sheet</u>	
Outgoing Service Privileges	1	6	
Outward Lines		1	
Overtime Charges	9	8	
Payment to Municipalities	1	9	
PBX ALSO SEE Private Branch Exchange Service	26	12	
Peripheral Service, Customer Owned Equipment	26	16	
POTS Data Conditioning	15	1	
Present Subscribers Applying for Additional Service	2	1	
Private Branch Exchange	ALSO SEE PBX		
Cut-Through Directory Listings	22	4	
Initial Service Period	12	1	
Primary Rate Service	35	2	
Protection of Construction Against Other User of Premise	1	8	
Public Address Equipment	26	16	
Public Emergency Service		1	
Public Telephone Service	28	1	
Rates for Business and Residence Service, Application of		1	
Recorder Connector Equipment	26	14	
Recorder Equipment	26	14	
Regulations, General	1	1	
Remote Call Forwarding	33	11	
Residence Directory Listings	22	3	
Residence Service - Application of Rates		1	
Restoration of Service		1	
Retained or Advanced Number Service	41	1	(N)
Returned Check Charge		9	
Right of Observation	1	8	
Rotary Services	7	2	
Rotary Stop Arrangement	7	2	
Rules, General	1	1	
Semi-Public Service	14	1	
Booths		3	
Extension Station Service	14	1	
Rates	14	2	
Service		2	
Abuse or Fraudulent Use of		9	
Additional, Present Subscriber Applying for	2	1	

Issued: November 14, 2007 Effective: November 26, 2007

GENERAL INDEX First Revised Sheet 6 Replaces Original Sheet 6

<u>I N D E X</u>

	Section	Sheet
Service, CONT.		
Allowance for Failure of	1	3
Applicants for		1
Business		SEE Business Service
Busy Verification		1
Charges		1
Class of	5	2
Custom Calling	21	1
Directory Assistance	24	1
Disconnection for Interference With		5
Extended Area	1	5
Failure of, Allowance for	1	3
Fraudulent Use of	1	9
Grade of	5	2
Improper Use of	1	9
Interference with		5
Joint User	12	1
Limitations of Offerings	1	7
Obligation to Furnish	1	7
Off-Premise Extension		1
Operator Assisted Local Calling	27	1
Periods, Initial	SEE	E Initial Service Periods
Peripheral	17	17
Priority	7	1
Residence	S	SEE Residence Service
Restoration of	6	1
Special Arrangements	1	10
Vacation Rate	19	1 (T)
Type of	5	2
Use of, for Unlawful Reasons	1	9

Issued: November 14, 2007 Effective: November 26, 2007

GENERAL INDEX First Revised Sheet 7 Replaces Original Sheet 7

<u>I N D E X</u>

	Section	<u>Sheet</u>
Service Charge Exemptions	5	<u></u> 5
Service Charges		1
Service Failure, Allowance for		3
Service Ordering Charge	5	1
Rate		7
Service Periods, Initial	SE	E Initial Service Periods
Special Equipment, Service Provided by, Initial	0	4
Service Period		1
Special Promotions		1
Special Service Arrangements		10
Subscriber, Applying for Additional Service	∠	1
Subscriber Owned Facilities		
	Systems	
		(D)
Temporary Disconnects	SE	E Suspension of Service
Termination of Contracts		. 1
After Expiration of Minimum Term		2
During Minimum Term		1
Text Telephone	SEE Telecommunicat	ions Device for the Deaf
Transmission of Messages		8
Type of Service		2
71		
Unauthorized Attachments or Connections	1	8
Use of Service for Unlawful Purposes		9
		· ·
Vacation Rate Service	19	1 (C
Violation of Regulations		4
Virtual Private Network		1
Voice Recording Equipment, Customer Owned		14
Windows on Divital Control	22	4
Windstream Digital Centrex	29	1 11

Issued: November 14, 2007 Effective: November 26, 2007

BY: Vice President

GENERAL

- 1. The rules and regulations specified herein apply to telephone service and to any associated equipment or facilities furnished by the Telephone Company and are in addition to the rules and regulations contained in the various sections of the General Exchange Tariff.
- For purposes of this tariff all references to equipment or telephone equipment shall refer to Telephone Company central office equipment and/or outside plant equipment. All references to apparatus or instruments shall refer to customer premise terminal equipment which the FCC has ordered to become deregulated effective January 1, 1988.

OBLIGATIONS AND LIABILITY OF THE SUBSCRIBER

- The Telephone Company's equipment and lines furnished shall be used carefully and cared for by the subscriber, and shall be surrendered to the Telephone Company upon termination of the subscriber's right of use in as good condition as when received, ordinary wear and tear alone excepted.
- 2. The subscriber is liable for and shall reimburse the Telephone Company for the cost of replacement, installation or repair of any facility or equipment subscribed to by him which is lost or damaged for any reason or cause whatsoever, including but not limited to theft, vandalism, negligence or willful injury.
- 3. In the event that the subscriber provides, maintains or attempts to maintain inside wire, the subscriber assumes the risk of loss of service, damage to property or death to or injury of the subscriber. The subscriber will save the Telephone Company harmless from any and all liability, claims or damages arising out of the subscriber's wire provision or maintenance activity.
- 4. The subscriber shall notify the Telephone Company in writing or by telephone within 180 days after a bill is rendered if they have any objections to the billed charges. If the subscriber does not notify the Telephone Company within 180 days after the bill is rendered, the subscriber shall relinquish the right to dispute the billed charges.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

OBLIGATIONS AND LIABILITY OF THE TELEPHONE COMPANY

- The liability of the Telephone Company, if any, for any loss or damage arising from any act, omission, mistake, interruption or delay, or defect in transmission in the course of furnishing services or facilities which is not caused by the negligence or willful act of subscriber, shall not exceed an amount equivalent to the proportionate charge to the subscriber for the period of service during which the event creating liability occurs. All claims or suits of subscriber or any others, except claims or suits associated with the Telephone Company's willful misconduct, are subject to this limitation. This liability for damages shall be in addition to any amounts that may otherwise be due the subscriber under this tariff as a credit allowance for interruption of service.
- When the facilities or equipment of other telephone companies are used in connecting points not reached by the Telephone Company's lines, the Telephone Company is not liable for any act or omission of the other company or companies.
- 3. The Telephone Company shall not be liable for any accident or injury occasioned by apparatus or equipment provided by it when such accident or injury is not due to the negligence of the Telephone Company.
- 4. The Telephone Company shall make all reasonable efforts to prevent, and where applicable, repair interruptions in service, but does not guarantee the uninterrupted working to its lines or equipment. The Telephone Company shall provide allowance for interruption in service when such interruption shall have continued for a period of more than twenty-four (24) hours after detected by or reported to the Telephone Company. However, when interruption is not due to the Telephone Company's negligence or willful act, (e.g., widespread disaster) allowance shall be provided only if the interruption shall have continued for a period of seven (7) days after detected by or reported to the Telephone Company. An adjustment in charges or a refund to the subscriber based upon a pro rata portion of the monthly service and equipment rental charge for the period of interruption shall be made by the Telephone Company as allowance becomes due. Adjustments in charges for interruptions reported to the Telephone Company that shall have continued for periods less than those described shall be made at the Telephone Company's discretion as circumstances warrant. No allowance shall be made for interruption due to negligence or willful conduct on the part of the subscriber.
- 5. The Telephone Company shall not be liable for damages to premises resulting from placement or removal of the Telephone Company's equipment and associated wiring on such premises when such damage is not caused by the Telephone Company's negligence.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

OBLIGATIONS AND LIABILITY OF THE TELEPHONE COMPANY (Continued)

- 6. The Telephone Company shall not be liable for damages associated with subscriber-provided equipment used in connection with Telephone Company's services unless the contributing cause is the Telephone Company-provided connection arrangement. See Section 26.
- 7. The subscriber shall indemnify, defend and save Telephone Company harmless against claims for libel, slander, infringement of copyright arising from the use of material transmitted over its facilities, or infringement of patents arising from combining with or using in connection with the facilities of the Telephone Company, apparatus or systems of the subscriber. Further, subscriber shall indemnify, defend and save the Telephone Company harmless against all other claims arising out of any act or omission of the subscriber in connection with the services or facilities provided by the Telephone Company.
- 8. If the Telephone Company discovers an overbilling error, a refund will be made of the full amount of excess charges for a 24-month period when such amount can be determined. When the period during which overbilling has been effective cannot be fixed or the exact amount of overbilling determined from available records, the maximum refund will not exceed an estimated amount equal to such overbilling for a 24-month period.

In the event that a court of competent jurisdiction or an administrative authority shall, at any future date, declare, in whole or in part, that the foregoing sections entitled "Obligations and Liability of the Telephone Company" shall be unenforceable or of no force or effect to limit the liability of the Telephone Company, the terms of Section 1, Original Sheet 1 of the Telephone Company's General Exchange Tariff set forth below shall be reinstated. Such reinstated provisions shall be of full force and effect.

ALLOWANCE FOR FAILURE OF SERVICE

- 1. The Telephone Company does not guarantee the uninterrupted working of its lines or equipment. No reduction from the exchange service charge shall be made for interrupted service unless the interruption shall have continued for a period of more than twenty-four hours after the Telephone Company shall have received notice of the interruption.
- In case of widespread disaster, resulting in interruption to the service, no reduction from the exchange charge shall be made unless the same shall have continued for a period of more than one week. In no case shall the adjustment of charges exceed the exchange rental charges for the equipment which has been rendered inoperative or for the expired time in which the equipment has been inoperative.
- See also Section 26 of this tariff.

CHANGE OF NUMBER

 The Telephone Company does not guarantee the continued use of any telephone number to any subscriber and reserves the right to change any number at any time in order to meet service requirements.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

DEFACEMENT OF PREMISES

No liability shall attach to the Telephone Company by reason of any defacement or damage to the subscriber's premises resulting from placing the Company's equipment and associated wiring on such premises, or by the removal thereof, when such defacement or damage is not the result of negligence on the part of the Company or its employees.

DEFAULT OF PAYMENT OR VIOLATION OF REGULATIONS

- 1. Failure to receive a bill does not exempt the subscriber from prompt payment of his account. The subscriber is held responsible for all charges for exchange service, toll service, and facilities furnished at his request, including charges for toll messages received at his station or stations on which charges have been reversed. All charges due by the subscriber are payable at the Telephone Company's business office or at an agency duly authorized to receive such payment. Bills shall be due and payable upon receipt and shall be considered delinquent twenty (20) days after the date of mailing.
- 2. In the event of default of payment of any sum due for either exchange or toll service, or both, the use of foul or profane language, the impersonation of any other person with fraudulent intent, listening on party line conversations or any other violation of the Telephone Company's regulations, the Company may either suspend or discontinue the service. In the event of nonpayment of toll charges, the Company may require toll restriction on the subscriber's line.
- 3. In signing a contract for telephone service the subscriber agrees that after five (5) days written notice from the Company to the subscriber the Company may terminate the contract and discontinue telephone service thereunder upon the failure of the subscriber to pay any amounts then due and owing from the subscriber to the Company for telephone service rendered to the subscriber under any other contract or contracts for telephone service to which this subscriber was a party or for which amounts this subscriber was legally responsible, even though the contract on said other telephone service was not in the name of this subscriber
- 4. Lifeline Service may not be disconnected for the nonpayment of toll.

DIRECTORY RESPONSIBILITIES AND OWNERSHIP

1. The telephone directory is published for the convenience of subscribers, and every possible precaution is taken by the Telephone Company to prevent errors and omissions therein; however, they may occasionally occur, and when such is the case the Telephone Company, except as provided herein, shall not be liable for damages claimed on account of errors or in omissions from its directories nor for the result of the publication of such errors in its directories, nor will the Telephone Company be a party to controversies arising between subscribers or others as a result of listings published in its directories. Claims for damages due to errors or omissions in directory listings shall be limited to a pro rata abatement of the charge for such of the subscriber's service as is affected, the maximum abatement in no event to exceed one-half of the rental charges for the period from the date of issuance of the directory in which the mistake or omission occurred to the date of issuance of a new directory containing the proper listing.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

DIRECTORY RESPONSIBILITIES AND OWNERSHIP (Concluded)

- 2. Telephone directories furnished subscribers shall remain the property of the Telephone Company and shall be surrendered upon request of the Company or upon delivery of a subsequent issue.
- 3. The directories are copyrighted to protect the interests of the Company. No subscriber shall permit any unauthorized advertisement to be attached in any manner to the directory furnished by the Company, nor shall any binder, folder, auxiliary cover, or any other device that will in any way obscure or interfere with any advertisement in the directory or on the cover thereof, except such as may be furnished by the Telephone Company, be used in connection with any telephone directory furnished by the Company.
- 4. Directories for Business Access Line Service (See Section 26 of this Tariff)
- Directory Listings (See Section 22 of this Tariff)

DISCONNECTION OR SUSPENSION OF TELEPOHONE SERVICE

Telephone service is subject to disconnection or suspension for any of the reasons listed below.

- The Telephone Company may disconnect without notice any service which is used in such a manner
 as to interfere with the service of other telephone users or that is used for any purpose other than as a
 means of communication. In the case of such disconnection, the Company shall immediately notify
 the telephone subscriber thereof.
- 2. When the general telephone service to the public is impaired by a customer's use of exchange telephone service, the Telephone Company shall have the right to require the customer to contract for and properly man as many additional telephone lines as are needed to adequately serve the customer's requirements, or to discontinue the service of the customer in question.
- 3. Nonpayment of an Undisputed Delinquent Account. Service will not be suspended or discontinued for nonpayment of a delinquent charge until the Telephone Company has notified you in writing at least five days in advance of the suspension or discontinuance.
- Unauthorized use of telephone utility equipment in manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
- Refusal after reasonable notice to permit inspection, maintenance, or replacement of telephone utility equipment.
- 6. Misrepresentation of identity in obtaining telephone utility service.
- 7. Failure to post a required deposit or guarantee.
- 8. Failure to comply with terms of a settlement agreement.
- 9. Failure to obtain the Telephone Company's permission to connect terminal equipment or protective circuitry to the Telephone Company's facilities.
- 10. For the unauthorized use of any service listed in this tariff for the purpose of allowing the subscriber or any other telephone user to avoid usage, message, or toll charges that would otherwise be applicable.
- 11. As provided by State or Federal Law.

EXTENDED AREA SERVICE

 Applications for extended area service shall be handled as provided for under Nebraska Public Service Commission Rule No. 23, entered January 10, 1972.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

INCOMING AND OUTGOING SERVICE PRIVILEGES

 The Local and General Exchange Tariffs of the Company govern and fix the out going service of a subscriber and in no manner guarantee to him the same in coming services. All incoming service of a subscriber depends upon and is limited by the right of a calling subscriber to such services.

INSTALLATION AND MAINTENANCE OF EQUIPMENT AND LINES

Equipment and lines furnished by the Telephone Company on the premises of a subscriber, authorized user and agent of the Telephone Company are the property of the Telephone Company and are provided upon the condition that such equipment and lines are installed and maintained by the Telephone Company, and that the Telephone Company's employees and agents may enter said premises at any reasonable hour for such purposes and to make collections from coin box telephones, or, upon termination or cancellation of the service, to remove such equipment and lines.

INSTALLMENT BILLING FOR NONRECURRING CHARGES

1. Nonrecurring charges for service provided or work performed by the Telephone Company (including, but not limited to, Services Charges, installation and special construction charges) are normally payable in full upon presentation of the bill. Where both the Telephone Company and the customer agree, a nonrecurring charge may be paid in consecutive monthly installments. Installation charges may be paid in full at the time of installation or may be deferred to a date not to exceed more than 60 days from the date of installation. This optional payment plan may be used only when installation charges exceed the current Service Ordering Charge and Central Office Line Charge for new customer installation as defined in Section 9 of this tariff for any one particular order. If a customer shall fail to pay any of the installments when due, the Telephone Company may, at its option, declare the unpaid balance accrued thereon immediately due and payable. Upon such default, the Telephone Company may exercise any and all remedies available to it by law, including the right to terminate telephone service.

Effective: July 5, 2012

D

D

Issued: July 5, 2012

BY: Vice President

LIMITATION OF SERVICE OFFERING

- 1. Whenever the facilities available for new customers are insufficient to furnish service to all who may apply, available facilities will be devoted to furnishing service to applicants in each exchange in the following order:
 - a. Applicants entitled to priority under any order, regulation, or other requirement of the federal government or any agency thereof.
 - b. Applicants for change of address for business service within the same exchange.
 - c. Applicants for change of address for residence service within the same exchange.
 - d. Applicants for new business service and additions to existing business service.
 - e. Applicants for new residence service.

OBLIGATION TO FURNISH SERVICE

- 1. The Telephone Company's obligation to furnish service or to continue to furnish service is dependent on its ability to obtain, retain and maintain suitable rights and facilities, and to provide for the installation of those facilities required incident to the furnishing and maintenance of that service.
- 2. The Telephone Company will continue to own and provide terminal equipment associated with coin and non-coin public and semi-public service.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

PROTECTION OF CONSTRUCTION AGAINST OTHER USERS OF PREMISES

1. The subscriber shall protect the construction of the Telephone Company used to render the service to him against other users of his property, when, in the judgment of the Telephone Company, such other uses would impair its service or constitute a hazard to its property or to the safety of its employees.

RIGHT OF OBSERVATION

1. The Telephone Company reserves the right to make observation for the purpose of improving the service by detecting mechanical trouble, annoyances caused by the subscriber, or improper use of the service by the subscriber.

TRANSMISSION OF MESSAGES

1. The function of the Telephone Company is to furnish means of communication between telephone stations. Acceptance, by employees, of written or verbal communications from the public for transmission or delivery is forbidden.

UNAUTHORIZED ATTACHMENTS OR CONNECTIONS

No equipment, apparatus, circuit or device not furnished by the Telephone Company shall be attached to or connected with facilities furnished by the Telephone Company, whether physically, by induction, or otherwise, except as provided in Section 26 of this tariff or Part 68 of the FCC Rules and Regulations. In case any such unauthorized attachment or connection is made, the Telephone Company shall have the right to disconnect the same, or to suspend the service during the continuance of said attachment or connection, or to terminate the service.

USE OF SERVICE BY SUBSCRIBER

 The service is for the exclusive use of the subscriber, members of the family, and employees of the subscriber.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

USE OF SERVICE FOR UNLAWFUL PURPOSES

1. Local exchange service, toll service, mobile telephone service, and all other services and facilities, are furnished subject to the condition that such services or facilities shall not be used for any unlawful purpose. Service will be discontinued upon five days written notice, if any law enforcement agency, acting within its jurisdiction, advises the Telephone Company that such service is or will be used in violation of law. If the Telephone Company receives evidence giving reasonable cause to believe that any service or facility is or will be so used, upon five days notice, it will either deny or suspend the service or facility or refer the matter to the appropriate law enforcement agency.

ABUSE OR FRAUDULENT USE OF SERVICE

The Telephone Company reserves the right to discontinue or to deny service because of the
misuse or the fraudulent use of service. Misuse or fraudulent use of service includes the use of
service or facilities of the Telephone Company to transmit a message, or to locate a person, or
otherwise to give or to obtain information without the payment of a message toll charge.

PAYMENTS TO MUNICIPALITIES

When certain taxes or fees, such as occupation taxes, license taxes, permit or franchise fees, are imposed upon the Telephone Company by a city, town or village in a telephone rate group having more than one exchange, such tax or fee shall, insofar as practicable, be billed in equal proportion to the telephone subscribers within the corporate boundaries of the municipality involved.

FACILITIES FURNISHED TO THE ARMED FORCES

Our Armed Forces or other Governmental agencies may require communication facilities that are unusually complex, or that exceed in magnitude those facilities regularly offered for commercial telephone service, or that are required in locations remote from existing facilities. Since such facilities must be designed to suit the particular requirements and conditions involved in each instance, appropriate rates and charges will be developed to cover the applicable costs.

IMPROPER USE OF SERVICE

1. Use of Profane Language, Impersonation of Another, Nuisance Calls and Interference with the Service of Other Subscribers.

The Telephone Company may refuse to furnish or may deny telephone service to any person, firm, or corporation who, over the facilities furnished by the Telephone Company, uses or permits to be used foul, abusive, obscene or profane language; or impersonates or permits others to impersonate any other individual with fraudulent or malicious intent or permits others to call another person or persons so frequently or at such time of the day or in any manner as to harass such other person or persons; or uses the service in such a manner to interfere with the service of others or to prevent others from making or receiving calls over their telephone service; or uses the service in a manner reasonable to be expected to frighten, abuse, torment, or harass another.

2. Unauthorized Use of Service

No subscriber may use any service listed in any part of this Tariff, including but not limited to such call management features as the various call forwarding features, for the purpose of allowing the subscriber or any other telephone user to avoid usage message, or toll charges, whether flat rated or usage based, that would otherwise be applicable.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

(N)

RULES AND REGULATIONS

BROADCAST OF RECORDED TELEPHONE CONVERSATIONS

The provisions of the paragraph relating to <u>Unauthorized Attachments or Connections</u> preceding shall not apply to the broadcasting of a recording of a telephone conversation during the period of recording, provided that in the interest of protecting the privacy of telephone service, the recording is made in accordance with General Exchange Tariff, Section 26, Equipment for Recording Telephone Conversations.

SPECIAL SERVICE ARRANGEMENTS

- (1) The rates and charges applying to telephone service and to any equipment and facilities, contemplate standard equipment and arrangements. Special equipment and arrangements are furnished only at the subscriber's request. In the event that special equipment or arrangements are provided, the charges will be determined from the estimated cost of providing such equipment or arrangement as outlined below.
- (2) Estimated cost consists of an estimate of the following items to the extend that they are applicable:
 - (a) Cost of maintenance.
 - (b) Cost of operation.
 - (c) Depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage.
 - (d) Administration, taxes, and uncollectible revenue on the basis of reasonable average charges for these items.
 - (e) Any other specific items of expense associated with the particular situation.
 - (f) A reasonable amount, computed on the estimated cost installed of any facilities provided, for return and contingencies.
- (3) Estimated cost installed as mentioned in (c) and (f) above includes cost of equipment and materials specifically provided or used, including backup parts of facilities required to maintain uninterrupted service, plus the estimated cost of installing, including engineering, labor, supervision, transportation, rights of way, and any other items which are chargeable to the capital accounts.
- (4) Billing for Special Service Arrangements will be conducted on a contractual basis.

BILLING PRACTICES (N)

(1) All Windstream service and other recurring charges bill one month in advance. Windstream will not prorate charges or provide credit for any partial periods when customer intitiates services, or if a customer changes, adds or terminates their service on a date prior to the last day of their billing cycle.

Issued: February 24, 2009 Effective: March 5, 2009

BY: Vice President

WIRING, INSIDE STATION

1. General

After June 1, 1983, the Telephone Company is no longer required to provide, lease, install, maintain or repair new inside station wiring or maintain or repair existing inside station wiring.

The Company is responsible for making all connections at the protector or providing a facility to permit customer connection with new inside station wiring at a demarcation point. Nothing contained herein shall require or necessitate changes or modifications to telephone utility connections with existing inside station wiring.

2. <u>Distribution Cable</u>

A. Within Buildings

Cable entering a multi-tenant building and serving more than one individual customer within that building shall not constitute existing inside station wiring. This cable shall be considered distribution cable and remain the property and responsibility of the Telephone Company.

B. Between Buildings

Where the Company has existing cable between two or more buildings on the same premises, the cable is considered distribution cable. An individual customer may, however, without limitation, provide cable between two or more buildings on the same premises.

AMERICAN RECOVERY AND REINVESTMENT ACT OF 2009 (ARRA)

(N)

Under certain circumstances, funds provided under the American Recovery and Reinvestment Act of 2009 ("ARRA") may be subject to certain restrictions, requirements and reporting obligations. The Company may be subject to some of these restrictions, requirements and reporting obligations when services and service components are purchased with ARRA funds. In order to comply with the restrictions, requirements and reporting obligations associated with the use of ARRA funds (if any), the Company must be apprised of them before provisioning the services or service components. Accordingly, the services and service components provided under this tariff shall not be used to support the performance of any portion of a project or program which has been funded in whole or in part with grants, loans or payments made pursuant to the ARRA, without the prior written agreement of the Company and Customer regarding any specifically applicable terms, conditions and requirements. Customer shall provide the Company with prior written notice before placing any order that may be funded in whole or in part with ARRA funds. If Customer fails to provide such prior written notice of ARRA funding; or if the parties cannot agree on the terms and conditions (if any) applicable to an ARRA funded order; or if any terms, conditions or requirements (other than those to which the Company specifically agrees in such separate writing) are found to be applicable, then the Company may, in its sole discretion, reject such order or immediately terminate the provision of any affected service or service component without further liability or obligation.

(N)

Issued: September 23, 2009 Effective: October 3, 2009

BY: Vice President

ADVANCE PAYMENTS

NEW APPLICANTS FOR SERVICE

- This group includes newcomers to the community and also those persons residing in the community who have not previously received telephone service, as well as those who have, at some time in the past, been subscribers of the Company. In this group applicants for service are required to pay in advance, at the time application is made, any applicable service connection charge, as well as rental charges for one billing period for the service ordered.
- 2. Advance payments are not required when new service is applied for by Federal, State, County, Municipal, and City Governments.

PRESENT SUBSCRIBERS APPLYING FOR ADDITIONAL SERVICE

 This group includes all present subscribers applying for additional service. Applicants for service in this group are not ordinarily required to make an advance payment.

DEPOSITS

- 1. If it is deemed necessary by the Telephone Company to safeguard its interests, it may require:
 - a. New applicants to make a minimum cash deposit which would not normally exceed the bill for two months exchange service, plus estimated future toll charges for two months.
 - b. Present customers to make a deposit to cover any unpaid charges for toll or exchange service and/or to cover the future bill for two month's exchange service, plus estimated future toll charges for two months.

Any such deposit shall be returned to the subscriber or credited to the subscriber's account at the termination of the service contract. Before accepting an application for telephone service it is well to ascertain if the applicant has previously been a subscriber of this company and, if so, to determine whether or not the applicant's previous account has been paid in full.

Qualifying applicants for Lifeline may initiate Basic Local Exchange Service without paying a deposit if they voluntarily elect to have their line total toll restricted. Toll Block will be provided at no charge to Lifeline customers.

- When charges for construction work are applicable, such as charges for under ground entrance construction or aerial or pole line construction, such charges shall be collected in advance if such procedure seems advisable. In such cases where charges are to be based on the cost of labor and material required, the advance payment may be estimated and collected. Such adjustments as are necessary may then be made when the work has been completed.
- 3. If it is deemed necessary by the Telephone Company, house movers may be required to make a deposit before permission is given to proceed with the work. In such cases the amount of the advance payment or deposit may be estimated and collected. Such adjustments as are necessary may then be made when the work has been completed.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

APPLICATION OF RATES FOR BUSINESS AND RESIDENCE SERVICE

- The determination as to whether customer service should be classified as business or residence is based mainly on the character of use to be made of the service. Although, in general, business rates apply at business locations and residence rates apply at residence locations, residence service will not be furnished at business locations except as provided in below.
- In general, business rates apply whenever the use of the service is primarily or substantially of a business, professional, institutional or otherwise occupational nature, where the service is located on a premises whose main use is nonresidential. Examples of locations at which business rates apply are:
 - A. At offices, stores, factories, mines, and all other places of a strictly business nature.
 - B. At houses or apartments where rooms are rented or boarders are taken or both, and in halls and offices of hotels and apartment houses. However, when it is clearly evident that the service located in the customer's house or in an owner's, manager's or occupant's private rooms or apartment is to be used primarily for the domestic purposes of the customer, then residence rates apply.
 - C. At quarters occupied by clubs and fraternal societies, public, private, or parochial schools, hospitals, libraries and other institutions, and in churches. However, at locations, such as fraternity houses where members of the organization lodge, or lodge and board within the building, residence rates apply.
 - D. At tool houses or construction offices of contractors engaged in the reconditioning or remodeling of any structure whether the structure is to be used for business or residence purposes upon completion of the work.
 - E. At residence locations in the same building as the customer's business establishment or at residence locations adjacent to the subscriber's place of business when it is not evident that the telephone located in the residence is to be employed primarily for residence use.
 - F. At all other locations where the subscriber's primary use of the service is for business purposes.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

APPLICATION OF RATES FOR BUSINESS AND RESIDENCE SERVICE

- In general, residence rates apply when the use of the service is of a domestic nature or is located on a premises whose main use is residential and provided that service is not used substantially for business purposes. Examples of locations of which residence rates apply are:
 - A. At private residences.
 - B. At private apartments in hotels, boarding houses, college dormitories, and hospitals when separate main station service is provided in such apartments and where the use of the service is confined to the domestic use of the customer.
 - C. At the place of residence of a clergyman, physician, nurse, dentist, veterinary surgeon or other medical practitioner or Christian Science practitioner. Abbreviated titles such as "Dr.", "Rev.", "Judge", "Professor", are not considered business designations.
 - D. In a private stable or garage when it is strictly a part of the customer's domestic establishment. Also, residence extensions are permitted in barns if the use of the service for any business purpose is only incidental. Separate exchange service or extension station service furnished at commercial farm locations for business use are classified as and charged for as business service.
 - E. Residential secretarial lines may be terminated in telephone answering facilities at telephone answering bureaus.
- 4. Changes from business service to residence service are made only in the event of a change in the customer's arrangements which would entitle him to a residence classification of his service, as specified in c. above.

A change of service classification from business to residence requires a number change. When it is determined that a customer with residence service is using that service in such manner that it should be classified and charged for as business service under the provisions of b. above, the Company may disconnect the customer's service in the event he refuses to permit his service to be classified as business service and to pay the business rate.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

CONNECTING COMPANY SERVICE

GENERAL

- 1. There are independent telephone companies located throughout the territory of the Company. These locally owned companies are known as connecting companies.
- 2. In certain cases interchange of service other than on a toll basis is being furnished between the exchanges of this Company and those of connecting companies.

EXTENDED EXCHANGE SERVICE INCLUDED IN THE LOCAL EXCHANGE RATE

- The connecting company exchanges to which subscribers of this Company are being given extended service will be found listed on the Local Exchange Tariff sheets, by exchanges, in Part I of this Tariff.
- 2. The fact that extended service to certain connecting company exchanges is being given to subscribers of various exchanges of this company in no way guarantees a like service from the exchanges of such connecting companies to the exchanges or subscribers of this company.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

CONTENTS

		PAGE NO.
5.1	211 – Access to Community Information and Referral	1
5.2	511 – Access to Travel Information Services	9
5.3	711 – Access to Telecommunication Relay Service (TRS)	14

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

ABBREVIATED DIALING

5.1. 211 Access to Community Information and Referral

5.1.1. General

- A. 211 Dialing Service ("211") is a three digit local dialing arrangement available in specified areas of Windstream Communications, Inc. for delivery of general information via voice grade facilities, for community information and referral services. Pursuant to Order 00-256, issued by the Federal Communications Commission, (FCC) in CC Docket 92-105, the 211 code is assigned for access to community information and referral services. In addition, the 211 subscriber must comply with any orders and rules pertaining to 211, adopted by the FCC in rulemaking proceeding CC Docket 92-105.
- B. 211 is available in Windstream Territory only.
- C. The Local Calling Area of the 211 subscriber will be the Basic Local Calling Area as defined within this tariff, as facilities permit. If local calling areas are merged, and a 211 number exists in both areas, the 211 subscriber who established the 211 Service first in time will be entitled to retain the 211 in the merged local calling area.
- D. This service is furnished subject to the availability of the 211 number.
- E. 211 Service can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.).
- F. Limitations and use of service as stated in this tariff apply.
- G. Directory Listings may be provided for 211 Service at rates and regulations as specified in this Tariff.
- H. Access to 211 Service is not available to the following classes of service:
 - Payphone Service Provider Telephones (PSPs)
 - Hospital Service
 - 1+
 - 0+, 0- (Credit Card, Third-Party Billing, Collect Calls)
 - Inmate Service
 - 101XXXX
 - Cellular Type 2A

In addition, Operator assisted calls to a 211 subscriber will not be completed.

- I. The 211 subscriber is restricted from selling or transferring the 211 number to an unaffiliated entity, either directly or indirectly.
- J. An "affiliate" of a 211 subscriber is any entity that directly or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 211 subscriber. The term "control" (including the terms, "controlling", "controlled by", and "under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.

If a 211 subscriber becomes an affiliate of or is acquired by another 211 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all but one 211 number within 6 months of the merger or acquisition.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

- 5. ABBREVIATED DIALING (Continued)
 - 5.1. 211 Access to Community Information and Referral (Continued)
 - 5.1.1 General (Continued)
 - A. 211 will not provide calling number information in real time to the 211 subscriber. If the 211 subscriber needs this type of information, the 211 subscriber must subscribe to a compatible Calling Number Identification service.
 - B. Calls to a disconnected 211 number will be routed to intercept over the announcement facilities for a maximum of 60 days, when the 211 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number.
 - C. 211 Service will be provided within a maximum of 30 days after the customer's request for service has been processed in order to allow the Company sufficient time for provisioning.
 - D. The 211 subscriber is prohibited from providing programming which involves live group interaction, such as "GAB" lines, "chat" lines, or similar type programs where the primary purpose is for callers to interact with one another.

5.1.2. Service Requirements and Conditions

- A. All requests for 211 Service must be submitted in writing to the Nebraska Public Service Commission. The Commission will allocate 211 Service numbers in the specified Basic Local Calling Areas based upon requirements and/or standards established by the FCC.
- B. Within 30 calendar days of the number assignment, the 211 subscriber must initiate a service request order, which will determine the subscriber's provisioning date. This provisioning date must be within 90 calendar days of the date the 211 number is assigned to the subscriber. The 211 subscriber will be billed the nonrecurring charge when the service is provisioned by the Company.
- C. The 211 subscriber must, prior to provisioning of the service, sign a written acknowledgement of possible recall of the 211 number by the FCC and an agreement to return the code upon receipt of 6 months written notice of such a recall from the Company and abide by all terms and conditions contained in Order 00-256, and any subsequent rules which may be identified by the FCC in CC Docket 92-105 regarding the use and return of such 211 codes. If a recall is affected, the Company will work with all 211 subscribers affected by such recall to transfer their service arrangements, to a 7 or 10 digit arrangement for information services subsequently agreed to by the industry and approved by the FCC. The 211 subscriber will be charged the appropriate tariff rates for the establishment of the new access arrangement.
- D. Only one 7 or 10 digit local number or one 10 digit toll free number may be used as the lead number per basic local calling area. All central offices within a basic local calling area must be pointed to the same 7 or 10 digit local number or one 10 digit toll free number.
- E. The 211 subscriber must (1) obtain a new 7 or 10-digit number, (2) designate an existing non-published 7 or 10-digit number, or (3) change an existing 7 or 10-digit number to a non-published number, which will be established as the lead number in the hunt group, ACD, etc., of the subscriber. This 7 or 10-digit number must be non-published. When the 211 Service is disconnected or discontinued, the 211 subscriber must surrender this 7 or 10-digit number as part of the 211 Service. This 7 or 10-digit number can be either disconnected or a new 7 or 10-digit number can be assigned.

Issued: July 27, 2006 Effective: August 7, 2006

Section 5 Original Sheet 4

ABBREVIATED DIALING

- 5. ABBREVIATED DIALING (Continued)
 - 5.1. 211 Access to Community Information and Referral (Continued)
 - 5.1.2. Service Requirements and Conditions (Continued)
 - F. The Federal Communications Commission (FCC) has ordered that certain 211 numbers be assigned for national purposes and certain uses. As requests are submitted by qualifying entities for 211 numbers assigned for national use, the Company will update the Tariff accordingly and inconsistent commercial use of such numbers shall be discontinued according to the following provisions.

Use of 211 Service is subject to possible recall of the 211 code by the NANP (North American Numbering Plan) Administrator for national use. The 211 subscriber must, prior to provisioning of the service, sign a written acknowledgement of this condition and an agreement to return the code upon receipt of 6 months written notice of such a recall from the Company and abide by all terms and conditions contained in Order 97-51 issued, any subsequent rules which may be identified by the FCC in CC Docket 92-105 regarding the use and return of such 211 codes. If a recall is effected by the NANP Administrator, the Company will work with all 211 subscribers affected by such recall to transfer their service arrangements, if technically and economically feasible at the time, to an abbreviated dialing arrangement, and if not feasible, to a seven-digit dialing arrangement within the 6-month notice period. The 211 subscriber will be required to migrate to any standard access arrangement for information services subsequently agreed to by the industry and approved by the FCC. The 211 subscriber will be charged the appropriate tariff rates for the establishment of the new access arrangement.

- G. The 211 Service is provided where facilities permit.
- H. 211 subscribers should work separately with cellular companies to ascertain whether Type 1 cellular customers will be able to reach information services provided by dialing a 211 number. Charges for calls to the 211 number made from cellular end users will be billed to the cellular company. This may require the 211 subscriber to enter into a contractual agreement with the cellular company to provide 3-digit access service and the billing associated with the service.
- 211 subscribers should work separately with competitive local exchange companies to ascertain their end user customer will be able to reach information service provided by dialing a 211 number.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

- 5. ABBREVIATED DIALING (Continued)
 - 5.1. 211 Access to Community Information and Referral (Continued)
 - 5.1.2. Service Requirements and Conditions (Continued)
 - F. 211 Service will be provided under the following conditions:
 - For network sizing and protection, each 211 subscriber must provide an estimate of annual call volumes, the expected busy hour and holding time for each call to 211.
 - 2. The customer will subscribe to adequate telephone facilities initially, and subsequently as may be required, in the judgment of the Company, to adequately handle calls to 211 without impairing the Company's general telephone service or telephone plant. It will be the intent of the Company to provide facilities designed to provide a call blocking probability of one call per hundred during normal busy hours 211 Dialing service.
 - The Company report of the number of local calls completed to each 211 number will serve as the sole document upon which remittance will be made.
 - 4. The 211 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performance are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
 - 5. The 211 subscriber shall be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of an resulting directly or indirectly from the Service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of liable and slander.
 - 6. Suspension of Service is not applicable for the service.
 - 7. When 211 Service is disconnected all remittance money due to the 211 subscriber may be credited or applied to the final bill issued for the recurring charges associated with this Tariff.
 - 8. If a 211 subscriber discontinues subscription to 211 Service, the 211 number will be disconnected and reassigned according to the conditions defined in A. preceding. Upon the termination of 211 Service, the 211 number may be reassigned after 60 days.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

- 5. ABBREVIATED DIALING (Continued)
 - 5.1. 211 Access to Community Information and Referral (Continued)
 - 5.1.2. Service Requirements and Conditions (Continued)
 - J. 211 Service will be provided under the following conditions: (Continued)
 - 9. Unless otherwise specifically provided in this Tariff, the Company shall be authorized to disconnect any tariffed service provided to the 211 subscriber utilized, directly or indirectly, with the 211 Service which fails to comply with regulations and conditions set forth herein, upon five (5) days notice to the subscriber. Disconnection may be suspended at the discretion of the Company if it receives written certification that the 211 subscriber is in compliance with regulations and conditions of the tariffs. Continual noncompliance shall be cause for disconnection without notice at the discretion of the Company.
 - 10. The 211 subscriber shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via the 211 number. If requested by the Company, the 211 subscriber shall assist the Company in responding to complaints made to the Company concerning the subscriber's 211 service.
 - 11. A written notice will be sent to any 211 subscriber following oral notification when their service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 211 Service. If after notification the subscriber makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the subscriber is unwilling to accept the modifications, or if the subscriber continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service. In an emergency situation as defined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.
 - G. If a pre-recorded announcement is utilized by the 211 subscriber, the following conditions apply:
 - The 211 subscriber will provide announcements. The Company will provide only the delivery of the call.
 - 2.11 subscriber's sponsorship of any particular announcement of recorded program service shall not preclude another 211 subscriber from sponsoring the same or similar announcement or recorded program service.
 - The provision of access to the 211 network by the Company for the transmission of announcement or recorded program services is subject to availability of such facilities and requirements of the local exchange network.
 - 4. The 211 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.
 - 5. The 211 subscriber assumes, according to other specific rates and charges under tariff, all financial responsibility for all facilities required to connect the recorder announcement equipment located on the subscriber's premises.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

- 5. ABBREVIATED DIALING (Continued)
 - 5.1. 211 Access to Community Information and Referral (Continued)
 - 5.1.2. Service Requirements and Conditions (Continued)
 - L. The Company will take all legal and practical steps to disassociate itself from 211 subscribers providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that generates unacceptable levels of complaints by end users.
 - M. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this Tariff. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the subscriber.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

5. ABBREVIATED DIALING (Continued)

- 5.1. 211 Access to Community Information and Referral (Continued)
 - 5.1.3. Rates and Charges

This service is provided as a benefit to our customers at no charge.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

5. ABBREVIATED DIALING (Continued)

WINDSTREAM NEBRASKA, INC.

5.2 511 Access to Travel Information Services

5.2.1. General

- A. 511 Dialing Service ("511") is a three digit local dialing arrangement available in specified areas, with Windstream Communications, Inc. ("Company"), for delivery of general information via voice grade facilities. Pursuant to Order 00-256, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 511 code is assigned for access to travel information services. In addition, the 511 subscriber must comply with any orders and rules pertaining to 511, adopted by the FCC in rulemaking proceeding CC Docket 92-105.
- B. 511 is available from Windstream in Windstream Territory only. To provide access to 511 to end users in an independent company territory or to a Competitive Local Exchange Carriers (CLECs) end users within the local calling area, the 511 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory. The 511 subscriber should work separately with competing local providers to ascertain that its end user customers will be able to travel information services provided by 511.
- C. The Local Calling Area of the 511 Service subscriber will be the Local Calling Area as defined elsewhere in this tariff, as facilities permit. If local calling areas are merged, and a 511 number exists in both areas, the 511 subscriber who established 511 first in time will be entitled to retain the 511 number in the merged local calling area.
- **D.** This service is subject to the availability of 511 numbers.
- **E.** 511 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.)
- F. Limitations and use of service as stated in this Tariff apply.
- **G.** Directory Listings may be provided for 511 at rates and regulations at no charge.
- H. Access to 511 is not available to the following classes of service:
 - Payphone Service Provider Telephones (PSPs)
 - Hospital Service
 - 1+
 - 0+, 0- (Credit Card, Third-Party Billing, Collect Calls)
 - Inmate Service
 - 101XXXX
 - Cellular Type 2A

In addition, operator assisted calls to the 511 subscriber will not be completed.

I. The 511 subscriber is restricted from selling or transferring the 511 code to an unaffiliated entity, either directly or indirectly.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

5. ABBREVIATED DIALING (Continued)

5.2 511 Access to Travel Information Services (Continued)

5.2.1. General (Continued)

- J. An "affiliate" of a 511 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 511 subscriber. The term "control" (including the terms "controlling", "controlled by:, and under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise. If a 511 subscriber becomes an affiliate of or is acquired by another 511 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all but one 511 number within 6 months of the merger or acquisition.
- K. 511 will not provide calling number information in real time to the 511 subscriber. If the 511 subscriber needs this type of information, the 511 subscriber must subscribe to a compatible Calling Number Identification Service.
- L. Calls to a disconnected 511 number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 511 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number.

5.2.2. Service Requirements and Conditions

- **A.** All requests for 511 must be submitted in writing to the Nebraska Public Service Commission. The Commission will allocate the 511 code based upon requirements and/or standards established by the FCC.
- **B.** Within 30 days of the number assignment, the 511 subscriber must initiate the request for service. The Company will provision the subscriber's order within a reasonable time, given the complexity of the order. The 511 subscriber will be billed the nonrecurring charge when the service is provisioned by the Company. If during this period, the 511 subscriber has failed to establish service or decides to discontinue service establishment, the 511 number will be recalled and the number will be considered available for reassignment as specified in A. preceding. If the network has been provisioned for the subscriber, the nonrecurring charge will not be refunded or waived.
- C. The 511 subscriber, must prior to provisioning of the service, sign a written acknowledgement of possible recall of the 511 number and an agreement to return the code upon receipt of 6 months written notice of such a recall from the Company and abide by all terms and conditions contained in Order 00-256 issued, any subsequent rules which may be identified by the FCC in CC Docket 92-105 regarding the use and return of such 511 codes. If a recall is affected, the Company will work with all 511 subscribers affected by such recall to transfer their service arrangements, to a 7 or 10 digit dialing arrangement within the 6 month notice period. The 511 subscriber will be required to migrate to any standard access arrangement for information services subsequently agreed to by the industry and approved by the FCC. The 511 subscriber will be charged the appropriate tariff rates for the establishment of the new access arrangement.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

ABBREVIATED DIALING (Continued)

- 5.2 511 Access to Travel Information Services (Continued)
 - 5.2.2. Service Requirements and Conditions (Continued)
 - D. Only one 7 or 10-digit local number or one 10-digit toll free number may be used as the lead number per basic local calling area. All central offices within a basic local calling area must be pointed to same 7 or 10-digit local number or one 10-digit toll free number. Appropriate rates from this Tariff will apply.
 - E. The 511 Dialing Service is provided where facilities permit.
 - **F.** The 511 subscriber should work separately with cellular companies to ascertain whether Type 1 cellular customers will be able to reach travel information services provided by dialing 511.
 - **G.** The 511 subscriber should work separately with competing local providers to ascertain that its end user customers will be able to reach travel information services provided by dialing 511.
 - H. 511 will be provided under the following conditions.
 - For network sizing and protection, the 511 subscriber must provide an estimate of annual call volumes, the expected busy hour and holding time for each call to 511.
 - 2. The customer will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgment of the Company, to adequately handle calls to 511 without impairing the Company's general telephone service or telephone plant. It will be the intent of the Company to provide facilities designed to provide a call blocking probability of one call per hundred during normal busy hours for 511 Dialing Service.
 - 3. The 511 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performance are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
 - 4. The 511 subscriber shall be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of liable and slander.
 - 5. The 511 subscriber shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via the 511 number. If requested by the Company, the 511 subscriber shall assist the Company in responding to complaints made to the Company concerning the subscriber's 511 service.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

ABBREVIATED DIALING (Continued)

- 5.2 511 Access to Travel Information Services (Continued)
 - 5.2.2. Service Requirements and Conditions (Continued)
 - H. 511 will be provided under the following conditions. (Continued)
 - 6. A written notice will be sent to any 511 subscriber following oral notification when their service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 511 Service. If after notification the subscriber makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the subscriber is unwilling to accept the modifications, or if the subscriber continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measure, up to and including termination of service. In an emergency situation as defined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures up to and including termination of service.
 - If a pre-recorded announcement is provided by the 511 subscriber, the following conditions apply.
 - The 511 subscriber will provide announcements. The Company will provide only the delivery of the call.
 - 511 subscriber's sponsorship of any particular announcement of recorded program service shall not preclude another 511 subscriber from sponsoring the same or similar announcement or recorded program service.
 - The provision of access to the 511 network by the Company for the transmission of announcement or recorded program services is subject to availability of such facilities and the requirements of the local exchange network.
 - 4. The 511 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.
 - The 511 subscriber assumes, according to other specific rates and charges under tariff, all financial responsibility for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises.
 - J. The Company may take all legal and practical steps to disassociate itself from 511 subscribers providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
 - K. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this Tariff. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the subscriber.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

5. ABBREVIATED DIALING (Continued)

- 5.2 511 Access to Travel Information Services (Continued)
 - 5.2.3. Rates and Charges

This service is provided as a benefit to our customers at no charge.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

- 5. ABBREVIATED DIALING (Continued)
 - 711 Access to Telecommunication Relay Service (TRS)
 - 5.3.1. General
 - A. 711 Dialing Code ("711") is a three digit local dialing arrangement for telephone voice transmission access to all relay serviced entities as a toll free call. Order 00-257, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, assigned 711 dialing code for nationwide access to TRS entities to be implemented not later than October 1, 2001.
 - B. 711 is available from Windstream in Windstream Territory only. To provide access to 711 to end users in a independent company territory or to a Competitive Local Exchange Carriers (CLECs) end users within the local calling area, the TRS entity must make appropriate arrangements with the independent company or CLEC serving that territory. The TRS entity should work separately with competing local providers to ascertain that its end user customers will be able to reach relay services provided by dialing 711.
 - C. This service is subject to the availability of the 711 dialing code.
 - 711 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.).
 - E. This service is subject to limitations and use of service as stated in Section 2 of this Tariff.
 - F. Directory Listings may be provided for 711 at no charge.
 - G. Access to 711 is not available to the following classes of service:
 - Hospital Service (toll call only)
 - _ 1+
 - 0+, 0- (Credit Card, Third-Party Billing, Collect Calls)
 - Inmate Service
 - 101XXXX
 - Cellular Type 2A

In addition, operator assisted calls to the 711 will not be completed.

- H. The TRS entity is restricted from selling or transferring the 711 dialing code to an unaffiliated entity, either directly or indirectly.
- I. An "affiliate" of a TRS entity is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with the TRS entity. The term "control" (including the terms "controlling", "controlled by", and "under common control with") means the possession, direct or indirect of the power to direct or cause the direction of the management and policies of an entity whether through the ownership of voting securities, by contract, or otherwise.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

- 5. ABBREVIATED DIALING (Continued)
 - 5.3. 711 Access to Telecommunication Relay Service (TRS) (Continued)
 - 5.3.2. Service Requirements and Conditions
 - A. Requests for 711 Dialing Code must be submitted in writing to the Nebraska Public Service Commission, for the assignment of the 711 code, as specified per the Federal Communications Commission in Common Carrier Docket 92-105.
 - B. The Company will provision the TRS entity's request within a reasonable time, given the complexity of the order. If, during or at the end of the provisioning period, the TRS entity has failed to establish service or decides to discontinue service establishment, the 711 code will be recalled and the number will be considered available for reassignment as specified in A. preceding.
 - C. The TRS entity must, prior to provisioning of the service, sign a written acknowledgement of possible recall of the 711 dialing code by the FCC and an agreement to return the code upon receipt of 6 months written notice of such a recall from the Company or regulation entity and abide by all terms and conditions which may be identified by the FCC in CC Docket 92-105 regarding the use and return of the 711 dialing code. If a recall is effected, the Company will work with the TRS entity affected by such recall to transfer their service arrangements to a 7 or 10-digit dialing arrangement within the 6-month notice period. The TRS entity will be required to migrate to any access arrangement the Telecommunication Relay services subsequently agreed to by the industry and approved by the FCC. The TRS entity will be charged the appropriate tariff rates for the establishment of the new access arrangement.
 - Only one 10-digit toll free number may be used as the lead number per basic local calling area.
 - E. The 711 Dialing Code is provided where facilities permit.
 - F. TRS entity should work separately with cellular companies to ascertain whether Type 1 cellular customers will be able to reach Telecommunication Relay services provided by dialing 711.
 - G. TRS entity should work separately with competitive local exchange companies to ascertain their end user customers will be able to reach Telecommunication Relay services provided by dialing 711.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

- 5. ABBREVIATED DIALING (Continued)
 - 5.3. 711 Access to Telecommunication Relay Service (TRS) (Continued)
 - 5.3.2. Service Requirements and Conditions (Continued)
 - H. 711 Dialing Code will be provided under the following conditions:
 - For network sizing and protection, the TRS entity must provide an estimate of annual call volumes, the expected busy hour and holding time for each call to the 711 dialing code.
 - The TRS entity will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgement of the Company, to adequately handle calls to 711 without impairing the Company's general telephone service or telephone plant.
 - The TRS entity is responsible for obtaining all necessary permission, licenses, written consents, waivers, releases and all other rights from all persons whose work, statements or performance are used in connection with the 711 dialing code, and from all holders of copyrights, trademarks, and patents used in connection with said service.
 - 4. The TRS entity is responsible for, and shall indemnify, protect, defend, and save harmless the Company against all suits, actions, claims, demands and judgements, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of liable and slander.
 - 5. The TRS entity shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 711. If requested by the Company, the TRS entity shall assist the Company in responding to complaints made to the Company concerning the 711 dialing code.
 - 6. A written notice will be sent to any TRS entity following oral notification when their service unreasonably interferes with or impairs other services rendered to the public by the Company. If after notification the TRS entity makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or is the TRS entity is unwilling to accept the modifications, or if the TRS entity continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measure, up to and including termination of service. In an emergency situation as defined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures up to and including termination of service.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

- 5. ABBREVIATED DIALING (Continued)
 - 711 Access to Telecommunication Relay Service (TRS) (Continued)
 - 5.3.2. Service Requirements and Conditions (Continued)
 - If a pre-recorded announcement is provided by the TRS entity, the following conditions apply.
 - 1. The TRS entity will provide announcements. The Company will provide only the delivery of the call.
 - The provision of access to the 711 network by the Company for the transmission of announcement is subject to availability of such facilities and the requirements of the local exchange network.
 - The TRS entity assumes all financial responsibility for all cots involved in providing announcement including, by not limited to, the recorder-announcement equipment located on the TRS entity's premises.
 - The TRS entity assumes, according to other specific rates and charges under tariff, all financial responsibility for all facilities required, to connect the recorder-announcement equipment located on the TRS entity's premises.
 - J. The Company may take all legal and practical steps to disassociate itself from TRS entity providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
 - K. In no event shall the Company be liable for any losses or damages of any kind resulting form the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this Tariff. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the TRS entity.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

GENERAL

- 1. The excess mileage charges specified herein shall be applied in connection with all circuits extending beyond the initial rate area and are in addition to the base rates specified on the Local Exchange Tariff Pricing Attachment for each exchange and are in addition to any applicable monthly rates or any applicable installation charges.
- (T)
- When it is necessary to provide new construction in connection with the furnishing of any circuits
 to which excess mileage charges apply, such construction shall be provided under the
 regulations governing "Construction Charges" as shown in Section 8 of this General Exchange
 Tariff.
- 3. Excess mileage and the regulations and charges applicable to it fall into the general classification: Additional Station Mileage.
- 4. The terms used in referring to excess mileage charges, such as "initial rate area," and "base rate area" are somewhat confusing. A chart showing the boundaries of these areas has been prepared. It is known as Exhibit 1-A and will be found directly following this section. A study of this chart will prove very helpful.

ADDITIONAL STATION MILEAGE

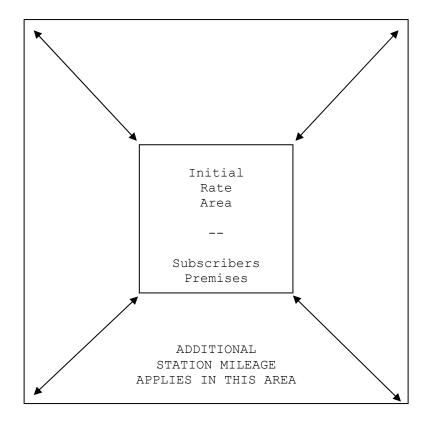
- Additional Station mileage applies to all extension station circuits, private branch exchange station circuits, common talk circuits, miscellaneous equipment circuits, or circuits located outside the initial rate area but within the base rate area. For the purpose of this tariff, the initial rate area shall be defined as follows:
 - a. Apartment houses, dwelling houses, and rooming houses. The immediate apartment, suite of rooms, or premises of a subscriber in which the main station is located shall be considered as the initial rate area.
 - b. Office Buildings

The immediate suite of offices in which the main station or switchboard is located shall be considered as the initial rate area. Auxiliary offices located on another floor of an office building or not immediately adjacent to the suite of offices in which the main station or switchboard is located shall be considered outside the initial rate area.

Issued: May 7, 2021 Effective: July 1, 2021

BY: Vice President

BASE RATE AREA BOUNDARY



MUNICIPAL LIMITS

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

ADDITIONAL STATION MILEAGE (Cont'd)

c. Business Blocks

When a subscriber occupies an entire building or group of buildings, the building in which the main station or switchboard is located shall be considered the initial rate area, except as hereinafter qualified.

- d. In the case of subscribers having departments, subdivisions, or individuals with separate identities and separate telephone service listed in their names, the immediate suite of offices occupied by each such department, subdivision or individual shall be considered as the initial rate area of their service.
- Additional Station mileage shall be computed by airline measurement from the nearest point on the initial rate area to the point of location of the extension station service, private branch exchange station service, or miscellaneous circuit to which the mileage charge is to be applied.
- 3. The central office boundaries of a multi-office exchange shall be absolute as concerns main station service. In cases where the central office boundary follows a street or highway, the center of such street or highway shall be considered as the boundary.
- 4. In cases where extension stations, private branch exchange stations, or miscellaneous circuits are desired, outside the initial rate area of a subscriber's location and terminating outside the base rate area of the exchange with which the subscriber is connected, the excess mileage charge is computed by applying the charge for additional station mileage from the initial rate area boundary to the termination of the circuit. If more than one station is connected to a circuit and one or more of the stations are located outside the initial rate area, the excess mileage charge shall be based on the airline measurement from the most distant station to the initial rate area.
- 5. Additional Station mileage charges shall be computed separately for each circuit involved.
- 6. When two or more buildings or structures are connected by enclosed and covered passageways or tunnels, the initial rate area shall be considered to extend beyond the building or structure in which the main station or switchboard is located to include a maximum of 50 feet of the passageway. Additional Station mileage shall be applied to any circuit extending beyond the initial rate area as here defined.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

ADDITIONAL STATION MILEAGE (Concluded)

NOTE: To qualify under the above tariff, the enclosed or covered passageway must be large enough to permit the entrance of workmen, and provided further that there is adequate room for workmen to perform the work necessary in connection with the installation and maintenance of the wires or cables contained therein. Pipes, conduits and runways are not considered as enclosed passageways.

7. Additional Station mileage charges computed as herein before described shall be as follows:

Monthly Rate

If the station is located more than 150 feet from the initial rate area, each 1/4 mile or fraction thereof each circuit (airline measurement) per month (EXT MLG,1/4 MI)

\$2.50 (I)

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

INWARD LINES (1)

- Subscribers to outward service only, or to unlimited individual line business service, or to private branch exchange service may be provided with one or more additional lines to be used for incoming service only from the central office.
- Inward lines shall be terminated on the same premises as the associated main station or switchboard.
- 3. The telephone numbers of inward lines shall be, where possible, consecutive with those of the associated main station or trunk lines. The telephone numbers of inward lines should, in all cases, be the advertised telephone numbers and should be the first in the group assigned to a subscriber.
- 4. The rates for inward lines are provided in the Company's Local Exchange Tariff. (1)
- 5. The regular business installation charge shall be applied for the installation of all inward lines.
 - Note: (1) This service is no longer available for new service after December 6, 1975.

OUTWARD LINES

- Subscribers to inward service only or to unlimited individual line business service or to private branch exchange service may be provided with one or more additional lines to be used for outgoing service only from the subscriber's premises.
- Outward lines shall be terminated on the same premises as the associated main station or switchboard.
- The telephone numbers of outward lines shall not be listed in the telephone directory or on information records.
- 4. The rate for outward lines shall be as follows:

Outward lines per month, each

Individual Line Business Rate

5. The regular business installation charge shall be applied for the installation of all outward lines.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

ROTARY SERVICES

GENERAL

Rotary Services furnish the following features to the customer:

- 1. Pilot Number Hunting provides sequential hunting of all numbers if the pilot number is dialed. If any other number in the group is dialed no hunting will be performed.
- Regular Hunting provides sequential hunting starting at the number dialed and proceeding to the end of the group.
- 3. Circular Hunting provides sequential hunting starting at the number dialed and proceeding to hunt all numbers in the group.
- 4. Distribution Hunting provides hunting beginning at the number that has been idle for the longest period of time. All numbers will be hunted, based upon the length of time the number has been idle.
- 5. Stop Hunt provides the capability by key or dialed activation code to halt the hunting sequence at a given line within the group.

REGULATIONS

- 1. Rotary Services are available only to those customers who are, or may request to be, served from a central office equipped to provide such services. Individual Rotary Services will be provided where technically and economically feasible and where the Company determines sufficient demand exists to warrant the provision of the services.
- 2. Individual line or Centrex station rates apply in addition to the rotary services rates.
- 3. Only one type of Rotary Hunting can be activated for each group.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

RATES

Chan	ge Charge applies per each indivi	dual line installed and/ or equip	ped.	(T) (T)
Per Ir	Install/ ndividual Line equipped with:	Monthly <u>Rate</u>	Change <u>Charge</u> ⁽¹⁾	
A.	Circular Hunting	See Pricing Attachment	See Pricing Attachment	(T)
B.	Distribution Hunting	See Pricing Attachment	See Pricing Attachment	
C.	Pilot Number Hunting	See Pricing Attachment	See Pricing Attachment	(T)
D.	Regular Hunting	See Pricing Attachment	See Pricing Attachment	(1)
F.	Stop Hunt, Key	(See "Private Lir Channels Tariff"	ne Service and Type 1001 Circuits)	

The rates for the convices below are leasted in the Driving Attachment at the and of this tariff

(1) This charge is not reapplied when a subscriber moves within the same central office and keeps the same rotary services. It is applicable for a change from one rotary service to another.

Issued: May 7, 2021 Effective: July 1, 2021

BY: Vice President

DIRECT INWARD/OUTWARD DIALING SERVICE

- 1. Direct Inward Dialing (DID) Service is a special trunking arrangement which permits incoming calls from the exchange network to reach a specific PBX station directly without an attendant's assistance. Direct Inward Dialing/Direct Outward Dialing (DID/DOD) Service is a 2-way trunk, either analog or Digital Switched Service (DSS), which allows both incoming and outgoing calls.
 - DID Trunks are provided at the rates as shown in the Pricing Attachment, at the end of this tariff.
 - b. Both the analog DID/DOD Trunks and the DSS DID/DOD Trunks are provided at the rates as shown in the Pricing Attachment, at the end of this tariff.



(T) (T)

(T)

(T)

(M) Rates previously found on this page, are now found in the Pricing Attachment, at the end of this tariff.

Issued: May 7, 2021 Effective: July 1, 2021

BY: Vice President

2.

INWARD AND OUTWARD LINES ROTARY SERVICE AND DIRECT INWARD/OUTWARD DIALING SERVICE (continued)

DIRECT INWARD/OUTWARD DIALING SERVICE (continued)

Rates and Charges are found in the Pricing Attachment, at the end of this tariff. In addition to the nthly rate, there will also be an installation charge.			(T) (T)
	<u>Monthly Rates</u> First Additional	Installation Charge	
Direct Inward Dialing Service	riist Additional	Charge	
(without operator assistance)			
DID Common Equipment,			
Group of 100 DID Numbers Reserved:			(T), (M)
Month-to-Month Term	See Pricing Attachment	(1)	1 1
36-Month Term	See Pricing Attachment	(1)	
60-Month Term	See Pricing Attachment	(1)	
120-Month Term	See Pricing Attachment	(1)	
Group of 20 DID Numbers Reserved:			1 1
Month-to-Month Term	See Pricing Attachment	(1)	(T), (M)

NOTES: (1) For the initial installation, an Activation Charge, as detailed in the Pricing Attachment, per number group applies in addition to the following Installation Charge and appropriate Service Order Charges as provided in Section 9 of this Tariff.

DID Service for customers who are converting their traditional access lines, such as Single Line Business, Key, PBX Trunk, Centrex, etc. to DID on a ISDN PRA for Voice over IP service.

<u>Monthly Rates</u>	Installation
	Charge

Re-instatement of a DID number to a DID

Number block, per individual DID number assigned

-First Number See Pricing Attachment See Pricing Attachment -Each Additional Number

See Pricing Attachment See Pricing Attachment

(T), (M)

(T), (M)

Installation Charge

Direct Inward and/or Outward Dialing Trunk Change Charge, per trunk

See Pricing Attachment

(T), (M)

Following the initial installation, this charge is applied on a per trunk basis any time a change is made in the technical parameters of the trunk or trunk group. A Service Order Charge, as provided in Section 9, is applied on a per order basis for this service.

Some examples (but not all) of these changes are:

Changing the signaling format (e.g., dial pulse to dual tone multifrequency).

Changing the number of digits sent over the trunk group.

Changing the seizure type (e.g., ground start to loop start).

(M) Rates previously found on this page, are now found in the Pricing Attachment, at the end of this tariff.

Issued: May 7, 2021 Effective: July 1, 2021

BY: Vice President

DIRECT INWARD/OUTWARD DIALING SERVICE (continued)

3. Terms and Conditions:

- a. DID Service may be provided where Central Office facilities are available and where the customer-provided switching equipment (PBX) capabilities permit. The customerprovided switching equipment must comply with Part 68 of the Federal Communications Commission's (47 CFR Part 68) Rules and Regulations.
- b. One primary directory listing will be provided for each PBX system. An additional listing of each DID number may be provided subject to the terms and conditions, rates and charges specified in Section 22, Directory Listings, of this Tariff.
- c. DID Service must be provided on all lines in a trunk group arranged for DID Service. Each trunk group shall be considered a separate service.
- d. Sequential numbers may be assigned if blocks of numbers are available and at the discretion of the Company. Rates and charges associated with groups of DID numbers are specified in 2., preceding.
- e. The customer may reserve additional DID numbers for future use at the rates and charges stated in 2., preceding.
- f. The customer is responsible for providing interception of calls to vacant and nonworking assigned DID numbers by either an attendant intercept, recorded announcement service or by the Company DID Intercept Services, as provided in this section.
- g. DID Service is only offered with switching vehicles served by trunk service. Answer supervision is required from the customer's switching vehicle.
- h. DID Service is subject to the terms, conditions, rates and charges applicable to other exchange services and is in addition to the basic rates and charges for the service with which it is associated.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

(T)

(T), (M)

INWARD AND OUTWARD LINES ROTARY SERVICE AND DIRECT INWARD/OUTWARD DIALING SERVICE (continued)

DID INTERCEPT SERVICE

- DID Intercept Service provides new number or explanatory information to callers dialing changed or disconnected DID numbers. It includes messages delivered either mechanically by a recording or live by an operator. Announcements provided by a live operator may include, but are not limited to, screening by name and referral to one or more numbers from several listed.
- DID Intercept Service is subject to the availability of facilities and availability of the disconnected DID number. The duration of the intercept may vary. Message selection may be restricted in some cases. The Company reserves the right to establish time constraints upon these services. The Company will be held harmless from any claims which may arise out of the Company's provision of DID Intercept Service. The Company also reserves the right to revoke any DID Intercept Service in the event of nonpayment. DID Intercept Service rates shall be applied as specified in the Pricing Attachment at the end of this tariff..

3. Rates:

MONTHLY LINSEC RATE

DID Intercept Service,
recording or live operator

DID INTCPT

See Pricing Attachment

Issued: May 7, 2021 Effective: July 1, 2021

BY: Vice President

GENERAL

A. All rates and charges quoted in the Local Exchange Tariffs and in other sections of this General Exchange Tariff provide for the furnishing of associated channel equipment or facilities where plant facilities are available or when the construction of the necessary facilities does not involve unusual costs. Likewise the rates and charges quoted in such tariffs contemplate the use of associated channel equipment and wiring of standard type and finish.

Under certain conditions, in other sections of this General Exchange Tariff, construction charges are made to cover all or a portion of the unusual costs involved in the establishment of service, in addition to the rate for the class of service furnished, and any nonrecurring charges, mileage charges, or other charges that may apply. Also, where special arrangements or assemblies of associated channel equipment or wiring are desired, special charges are made as indicated.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

GENERAL (Cont'd)

Construction Charges apply when facilities are not readily available, the Telephone Company constructs the facilities and one or more of the following conditions exist:

- 1. The Telephone Company has no other requirement for the facilities requested.
- It is requested that service be furnished using a type of facility or via a route, other than
 that which the Telephone Company would normally utilize in furnishing the requested
 service.
- More facilities are requested than would normally be required to satisfy an order.
- 4. It is requested that construction be expedited, resulting in added cost to the Telephone Company.
- 5. Service is considered to be temporary.
- 6. Changes in exchange boundaries are involved.

If the customer cancels service after the Telephone Company begins construction but prior to completion of the construction of facilities required to provide service to the customer, the Telephone Company shall apply Construction Charges based upon the nonrecoverable costs incurred by the Telephone Company at the time the customer cancels service.

Construction is considered to begin when the Telephone Company incurs any cost for engineering, materials and/or labor relating to the construction of facilities to provide service to the customer that would not otherwise have been incurred.

B. Terms and Conditions

When attachments are made to poles of other utility companies, the cost to the Telephone Company and the costs of obtaining the use of such poles is borne by the customer. The decision as to whether or not poles of other utility companies are suitable for the attachment of the Telephone Company's facilities rests with the Telephone Company.

Issued: July 27, 2006 Effective: August 7, 2006

GENERAL (Cont'd)

- B. Terms and Conditions (Cont'd)
 - 2. The term "Cost", as used in this section means the cost of equipment, material, labor, engineering, supervision, transportation, rights-of-way and other items chargeable to the capital accounts and where related, (1) the cost of moving, rearranging or removing equipment or materials, with an appropriate allowance for any salvage value of recovered items and (2) the cost of maintenance and taxes plus an appropriate amount for depreciation, overheads, post tax income, contribution and contingencies.
 - Except as otherwise provided, all construction is owned and maintained by the Telephone Company.
 - 4. If, to serve a customer, there are right-of-way use costs, the customer is required to pay such cost without expense to the Telephone Company. Provision and cost of right-of-way is, however, assumed by the Telephone Company whenever it is evident that the construction for which the right-of-way is obtained will be required as a part of the properly designed telephone distribution system used for serving customers in the area in which the right-of-way is obtained or beyond such area.
 - 5. If a special type of construction or facility is desired by a customer, as when underground service connections are desired in places where aerial drop wires would ordinarily be used to reach customers' premises, or if the unusual facility requirements of a customer make the cost of an installation higher than it would be if the usual type of facility were used, the customer is required to bear the cost of the special construction.
 - 6. Ordinarily buildings such as office buildings, stores, apartments, and factories are equipped with suitable conduit, wire wells or pipes in which to run the wiring and cabling for providing telephone service to customers occupying such buildings. Where buildings are not so equipped, the customer is required to bear the costs involved in installing the wiring or cabling to the demarcation point necessary to provide the service desired. The demarcation point is the point at which customer-owned wiring and equipment interface with the Telephone Company.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

EXTENSIONS AND/OR ADDITIONS FOR RURAL LINE SERVICE

- A. Facility Charges For Rural Line Service
 - 1. When a customer requests a service within the exchange service area, for which facilities are not available from the central office to the customer premise, including the drop, cable relief and/or new cable provided by the Telephone Company, is required.
 - 2. When the total distance of a new cable extension and/or cable relief needed is less than three-tenths of a mile, there will be no charge to the customer.
 - 3. When the total distance of a new cable extension and/or cable relief needed is greater than three-tenths of a mile, the customer will be billed \$345.00 for each tenth of a mile, or fraction thereof, that exceeds the three-tenths of a mile maximum distance, i.e., \$345.00 (total distance of a new cable extension and/or cable relief three-tenths of a mile).
 - 4. Should a customer's request for service require cable, sized other than that installed by the Telephone Company for single line service, such request will be handled according to Section 8, Construction Charges and Other Special Charges, General.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

EXTENSIONS FOR NEW RURAL REAL ESTATE ADDITIONS

- A. Facility Charges for New Areas of Rural Land Development
 - A facility charge is payable by the Developer when the Telephone Company undertakes
 the provision of feeder and distribution facilities for exchange service to an area of six or
 more lots being developed under a definite plan. The Telephone Company reserves
 the right to determine when facility charges for new areas of rural land development will
 apply.
 - 2. When facility charges apply, the Telephone Company and the Developer will enter into a written facilities provision agreement covering a time period not to exceed five years for provision of the requested facilities.
 - 3. No facility charges need to be paid by the Developer prior to the start of any facility placement by the Telephone Company if the Developer enters into a written agreement with the Telephone Company that includes the following provisions:
 - a. A description of the development.
 - b. The number of lots within the development.
 - A description of the telephone facilities determined by the Telephone Company to be provided for the estimated telephone demand for the contract period.
 - d. The amount of the estimated facility charge.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

EXTENSIONS FOR NEW RURAL REAL ESTATE ADDITIONS (Cont'd)

- Facility Charges for New Areas of Rural Land Development (Cont'd)
 - 3. (Cont'd)
 - A provision that the Developer shall cause a declaration of covenants e. pertaining to each and every lot in the development to be filed with the register of deeds in the county where the development is located which contains a notice of charge for telecommunications facilities furnished to that Such notice shall state that should construction not be development. commenced on any lot covered by the declaration within five years from the date the Telephone Company files a document with the register of deeds giving notice that installation of the feeder and distribution facilities for that development has been completed, then each such unimproved lot owned by the developer shall be subject to a facility charge payable to the Telephone Company or its successors in the amount equal to the total cost divided by the total number of lots. Such facility charge shall be due and owing immediately upon the expiration of the five year period, and if such charge is not paid within 60 days after the sending of written notice by the Telephone Company or its successors to the owner of an unimproved lot that such charge is due, then said charge will begin drawing interest commencing upon the expiration of the 60-day period at the rate of 12% per annum or the maximum rate allowed by law if said maximum rate is less than 12% per annum at that time.

Such facility charge shall be void and nonassessable in the event construction shall have commenced on at least 90% of the lots covered by such declaration of covenants within five years from the date the Telephone Company filed its document with the register of deeds giving notice that the facilities had been installed.

- f. A provision that if 90% of the lots in the development are not improved within five years from the date the feeder and distribution facilities are installed in the development, then the owner at that time of any unimproved lot shall owe the Telephone Company an amount equal to the total cost divided by the number of lots for each lot that is unimproved in payment for the Telephone Company's unused facilities. A lot shall be considered unimproved if construction of a permanent structure requiring telephone service has not commenced on that lot. Construction shall be considered as having commenced if a footing inspection has been made on the lot in question by officials of the city or other appropriate governmental body.
- 4. When the nature of a development is such that additional central office facilities must be provided specifically to serve the development, additional charges may apply to the Developer based on the nonrecoverable, nonreusable costs involved and be included in a contractual agreement.
- 5. The Telephone Company will use its best effort to assure the availability of central office facilities consistent with its obligations to provide exchange service.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

(T)(M)

(T)(M)

See Pricing Attachment

See Pricing Attachment

CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

DROP RELOCATION

a.

b.

A. For relocation of a drop (aerial or buried), when requested by the customer, the following charges are applicable in addition to appropriate Service Order Charges:

Aerial Drop Relocation - Requiring New Material

0 - 100 Feet

k).	Cost Per Foot over 100 Feet	See Pricing Attachment	(T)(M)
A	Aerial D	rop Relocation – Movement of Existing Wire		
	a. D.	0 - 100 Feet \$ 125.00 Cost Per Foot over 100 Feet	See Pricing Attachment	(T) (M)
Buried Drop Placement – Plowed In				
	a. D.	0 - 100 Feet \$200.00 Cost Per Foot over 100 Feet	See Pricing Attachment	(T) (M)
Buried Drop Placement – Customer Provided Trench				
	a. D.	0 – 100 Feet \$150.00 Cost Per Foot over 100 Feet	See Pricing Attachment	(T) (M)
E	Buried [Orop Placement – Driveway Bore (each bore)		
a	a.	0 – 20 Feet	See Pricing Attachment	(T) (M)

B. Pole costs are not included and are priced separately.

Cost Per Foot over 20 Feet

C. Under special circumstances, Time, Material and Contract Service Charges may be applied in lieu of, or in additional to the above-tariffed rates.

(M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

Issued: May 7, 2021 Effective: July 1, 2021

BY: Vice President

GENERAL

 Service charges apply to Connect, Move, and Change telephone service separately according to the components of work required.

DEFINITIONS

- 1. <u>Service Ordering Charge</u> for work involved in receiving, recording, transmitting, and acting upon requests to Connect, Move, or Change telephone service.
- 2. <u>Central Office Line Charge</u> for work associated with the telephone line, extending from central office equipment through protector equipment, or its equivalent, and the network side of the demarcation point which is the appropriate jack or its equivalent located at the customer's premises. This includes, but is not limited to, installing or changing central office connections and Connecting, Moving, or Changing the drop, block, or buried wire. For central office work required for off-premises channels see Private Line Tariff.
- 3. <u>Travel Charge</u> applies whenever a customer request for delivery or for Connecting, Moving, or Changing paystations requires a premises visit to complete such a request. When more than one visit is necessary, for Telephone Company reasons to complete the work, only one Travel Charge applies for work on the same continuous property.
- 4. <u>Wiring Charge</u> applies for installing, connecting, relocating or changing the capacity of existing inside wiring between the protector or its equivalent to, but not including, the connecting block, quick-connect termination or its equivalent to which paystations may be connected.
- 5. <u>Demarc Charge</u> applies for installing a demarcation point at customer's request on the customer's premises. This charge applies only to existing customers. This charge will not apply to new customers or moves of existing customers when the central office Line Charge is applicable.
- 6. <u>Equipment Connection Charge</u>
 - A. Applies for each paystation telephone connected to a connecting block, quick-connect termination or equivalent by the Telephone Company.
- 7. <u>A Move</u> is a relocation of telephone service by the Telephone Company within a customer's premise.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

- 8. <u>A Change</u> is when telephone service is changed at the subscriber's request. Such changes include, but are not limited to, the following:
 - a. Adding or changing features of station lines.
 - b. Rearrangement of station circuits at the station or in the switching equipment.
 - c. Change in class or type of service.
- 9. <u>Customer Request</u> means the contact (call, visit, or correspondence) during which the customer provides sufficient information to effect service order work.
- 10. <u>Amending Customer Request</u> means a subsequent request to change the order, providing the changes: (1) can be accomplished without issuance of new work orders, and (2) all work ordered can still be completed at the same time.
- 11. <u>Class of Service</u> is defined as residence, business, Digital Switched Service, coin telephone service, PBX or Lamp and Key service.
- 12. <u>Grade of Service</u> is defined as 1-Party service.
- 13. <u>Type of Service</u> is defined as Rotary Dial or Touch Call service.
- 14. <u>Service</u> is defined as an arrangement of telephone facilities located on a customer's premises, separate and independent from an arrangement at other premises.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

APPLICATION OF CHARGES

1. Service charges apply, as described in CHARGES following, to customer-initiated requests to establish telephone service except as specified in this or in other sections of the Tariff.

Charges to establish business, and residence service (including paystations), trunks, and lines consist of:

- A. Service Ordering Charges for appropriate class of service.
- B. Central Office Line Charges for appropriate class of service, where applicable.
- C. Travel Charge (paystations only).
- D. Equipment Connection Charge (paystations only).

For installation of miscellaneous services subject to an Installation Charge, the following charges apply:

- A. Service Ordering Charges for appropriate class of service.
- B. Travel Charge (paystations only).
- C. Installation Charge as specified in the appropriate Tariff sections.
- Service charges also apply for customer-initiated requests to move telephone service on the same premises. Charges for moves of trunks, business (including paystations) and residence service consist of:
 - A. Service Ordering Charges for appropriate class of service.
 - B. Central Office Line Charges for appropriate class of service, where applicable.
 - C. Travel Charge (paystations only).
 - D. Equipment Connection Charge (paystations only).

For moves of other service subject to an Installation Charge apply:

- A. The appropriate Service Ordering Charge.
- B. Travel Charge (paystations only).
- C. The Installation Charge or specifically described Move Charge shown in other sections of this Tariff.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

APPLICATION OF CHARGES (continued)

- 3. In addition, Service Charges apply for customer-initiated requests for changes. Service Charges apply as follows unless specifically excepted in other sections of this Tariff:
 - A. Apply Service Ordering Charge for appropriate class of service.
 - B. Apply Travel Charge where applicable (paystations only).
 - C. Apply Central Office Line Charge⁽¹⁾ for appropriate class of service, where applicable.
 - NOTE: (1) Does not apply for changes to or from Touch-Call or Rotary Dial service or changes in Custom Calling Services and/or Rotary Hunting Services provided on individual line service, or discontinuance of rotary or hunting lines.
 - D. Apply Equipment Connection Charge (paystations only).
- Service charges for moves or changes apply separately to each unit of service moved or changed except:
 - A. Where the applicable charge is the actual cost of all moves, changes, or rearrangements made at one time as defined in Section 8 of this Tariff.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

APPLICATION OF CHARGES (continued)

- 5. If work involving both business and residence items of service qualifies for application of one service ordering charge, the Business Service Ordering Charge applies.
- 6. One (1) Service Ordering Charge applies per customer request to suspend and restore service. The rate is applied to the suspend portion of the order.
- 7. When establishing Combined Main Station Service, one (1) Service Ordering Charge and one (1) Central Office Line Charge applies.
- 8. "Amending Customer Requests" are not subject to additional Service Ordering Charges.
- 9. One (1) Service Ordering Charge applies for the service located at a premises, except no additional Service Ordering Charge applies for off-premises or secondary locations.
- 10. One (1) Service Ordering Charge applies per customer request for demarc installation.

CONDITIONS UNDER WHICH NO SERVICE CHARGES APPLY

- 1. No service charges apply for Telephone Company initiated work:
 - A. Public telephone service.
 - B. Telephone service located on a customer's premises but used exclusively by the Telephone Company for maintenance or training activities.
 - C. To move or change customer's telephone service if required or initiated by the Telephone Company.
 - D. When a customer goes to a No-PIC situation due to Telephone Company initiated toll restriction.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

(D)

SERVICE CHARGES

CONDITIONS UNDER WHICH NO SERVICE CHARGES APPLY (continued)

- 2. No service charges apply for the following customer-initiated requests providing work is limited to that specified below:
 - A. Complete termination of service.
 - B. The "From" portion of work involved in a transfer of service from one premise to another.
 - C. The reestablishment of service after the destruction of a subscriber's premises or a portion thereof, resulting from explosion, fire, flood, storm, accident, or the action of a public enemy. In such cases, service not to exceed that formerly in use will be reestablished at one location without service charges or installation charges. At the subscriber's option, the reestablished service may be at the immediately occupied location or a subsequently occupied location.
 - D. Disconnection and/or removal of the following items of service providing no other work subject to service charges is involved:
 - 1. Primary telephone service.
 - 2. 3. (D)
 - E. Establishing, changing, or discontinuing arrangements for:

Long Distance Credit Card Plan Tele-Check Plan Main Bill Address Arrangements Other Special Billing Arrangements

- F. Service Order Charges and Central Office Line Charges may be waived for special promotions offered within a specified time period.
- G. Changes in Primary listings, to change payment responsibility, provided that service and billing is continuous, no final bill is issued and a name change is not required.
- H. To change the Primary listing from a deceased person to that of a spouse, daughter, son, sister or brother of the deceased person.
- I. (D)
- J. When a customer goes to a No-PIC situation due to voluntary toll restriction.

K. (D)

Issued: December 22, 2010 Effective: January 1, 2011

BY: Vice President

CHARGES

1.

A.	Service Ordering Charge	Residence	<u>Business</u>	
	Per customer request for work ordered and requested to be completed at the same time per premises			
	1. Addition or change to existing record	See Pricing Atta	chment	(M)
	2. New Customer Installed	See Pricing Atta	chment	(M)
B.	Central Office Line Charge			
	Per line or central office telephone number worked on, including, but not limited to the following:			
	 Central office lines, PBX, and Key System Trunks, each Off-premises additional lines and tie lines involving central office work, each 	See Pricing Ai See Private I		(M)
C.	Travel Charge			
	One charge applies for all work ordered and requested to be completed at the same time at the same premises (paystations only)	See Pricing A	ttachment	(M)
D.	Wiring Charge			
	Per wiring placed to each paystation.	See Pricing At	ttachment	(M)
E.	Demarc Installation Charge			
F.	Per access line Equipment Connection Charge	See Pricing Af	ttachment	(M)
	Per paystation connection.	See Pricing At	ttachment	(M)

(M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

Issued: May 7, 2021 Effective: July 1, 2021

BY: Vice President

(M)

SERVICE CHARGES

CHARGES (Continued)

2. Overtime Charges

If a subscriber specifically requests that work be performed outside of normal working hours and the Company is required to pay overtime wages, the subscriber will be charged the regular service connection charges applicable to such work plus the amount of overtime pay incurred.

Also, if a subscriber requests that work be done within a specified length of time and the work can be completed only by the use of overtime as well as regular time, the subscriber shall be charged for the overtime payment in addition to the regular service connection charges.

3. Installation Expedite

Applicable for specific customer requests to have a complex service installed sooner than within the normal interval. Complex service is defined in this instance as any service request that installs or relocates 5 or more single party lines, Centrex lines or NARS, and PBX or DID Trunks. Complex services also include any intra or interexchange private line, digital data, 1.544 Mbps or higher circuits, ISDN services and FX services

Business Residence

Installation Expedite, each See Pricing Attachment, at the end of this tariff for rates.

Link Up Nebraska

Effective April 1, 2012, the Link Up America Program is eliminated for non-Tribal customers pursuant to the FCC's Lifeline and Link Up Reform and Modernization, Report and Order and Further Notice of Proposed Rulemaking, WC Docket No. 11-42, FCC 12-11 (rel. Feb. 6, 2012).

(M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

Issued: May 7, 2021 Effective: July 1, 2021

BY: Vice President

SECTION 9 First Revised Sheet 9 Cancels Original Sheet 9

SERVICE CHARGES

CHARGE FOR RETURNED CHECKS

An administrative charge is applicable to the subscribers account for each occasion that a check, bank draft, or an electronic funds transfer item is returned to the Telephone Company for the reason for insufficient funds or no account.

Per Occasion

Returned check charge

See Pricing Attachment

(M)

LATE PAYMENT CHARGE

If the entire amount billed is not received by the Company prior to the next billing date, a late payment charge of 1.3% will be assessed with a \$25.00 maximum cap per month. This 1.3% will apply to all services on any unpaid balance.

State and federal government accounts are exempt from late payment charges.

Late payment charges do not apply to the disputed portion of unpaid balances, if resolved in favor of the Customer. The disputed portion of unpaid balances, if resolved in favor of the Company, may be subject to the late payment charge as of the original due date noted on the Customer's bill. Undisputed amounts on the same bill shall be subject to the late payment charge if they remain unpaid by the due date noted on the customer's bill.

WAIVER OF NONRECURRING CHARGES FOR MILITARY PERSONNEL

All residence nonrecurring charges are to be waived at the time the access line is installed. The nonrecurring charges include the service charge for the access line, and additional access lines as found in Section 9 of the tariff, and any optional feature or features installed at the same time as found in Section 34 of the tariff.

Verification of military service will be required for this waiver. Military Personnel will be required to provide the name and telephone number of their Commanding Officer and date of orders. In order to qualify for this waiver, military personnel must meet one or more of the following qualifications:

- a. Personnel who were relocated to other countries, states or cities because of Operation Enduring Freedom, Operation Iraqi Freedom, or Operation Noble Eagle or other military campaigns and have returned to Windstream territory.
- b. Personnel who were moved from military bases in other telephone company areas because of Operation Enduring Freedom, Operation Iraqi Freedom, or Operation Noble Eagle, or other military campaigns and have relocated to Windstream territory.
- c. Only Personnel who were moved as a direct result of Operation Enduring Freedom, Operation Iraqi Freedom, or Operation Noble Eagle or other military campaigns are eligible for this waiver. Military personnel being relocated as a result of normal military operation are not eligible.

This waiver is not available to personnel whose telephone service was disconnected for nonpayment, or disconnected prior to military service.

(M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

Issued: May 7, 2021 Effective: July 1, 2021

BY: Vice President

RESTORATION OF SERVICE

- 1. If the service furnished a subscriber is temporarily suspended for nonpayment of charges due or for any other violation of the regulations of the Telephone Company, as described under "General Rules and Regulations Applying to Telephone Service," such service is restored only upon payment of a restoration of service charge, as provided in 4. following, in addition to charges due for service and facilities.
- In cases where the service has been completely disconnected from a subscriber's premises because of discontinuance of service for nonpayment of charges due or for any other violation of the regulations of the Telephone Company as described under "General Rules and Regulations Applying to Telephone Service," service is reestablished only upon payment of the charges that would apply for a complete new installation for a new subscriber. Such charges are in addition to any charges due for services and facilities furnished up to the date of suspension of service.
- 3. Service removed from customers premise as described above will be reinstalled only if currently available under Telephone Company tariffs for new installations.

4.		Nonrecurring <u>Charge</u>	
	Residence Service (REST SV,RES)	See Pricing Attachment	(M)
	Business Service (REST SV,BUS)	See Pricing Attachment	(M)

(M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

Issued: May 7, 2021 Effective: July 1, 2021

BY: Vice President

11.1 Description of the Service

- 11.1.1 The TSP system is a service that provides for the priority pro visioning and/or restoration of National Security Emergency Preparedness (NSEP) Telecommunications services. The TSP system applies only to NSEP services, includes all services of the Telephone Company and provides the Telephone Company with a guide to the sequence in which services are to be provisioned and/or restored.
- 11.1.2 All facilities that can be identified by a unique circuit identifier, can be provisioned for TSP service by the Telephone Company.
- 11.1.3 The minimum period for restoration priority service is one month.
- 11.1.4 The rates and charges associated with a customer subscribing to TSP service are as specified in Section 11.8.1 following.

11.2 Obtaining TSP Service

11.2.1 The Executive Office of the President is empowered with the authority to receive, evaluate and process requests for NSEP TSP services. The executive Office of the President, through the TSP Program office as its administrative branch, makes the priority level assignments and issues the TSP authorization code reflecting the priority assignment associated with a request. The customer initiates the request for TSP service from the TSP Program office through an agency of the federal government. The customer provides the TSP authorization code, in addition to all the other details necessary to complete the order and submits to the Telephone Company for appropriate action.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

11.2 Obtaining TSP Service (Cont'd)

11.2.2 The TSP authorization code, assigned on a per service basis, consists of a 12-character field, a nine-character control ID followed by a dash and a two-character field specifying the priority level assignment. Its structure is as follows:

TSPxxxxxn-yy

The "x"s contain a sequence number unique to each TSP authorization code and the "n" is a one character alphanumeric check digit. The first "y" is the provisioning priority level assignment. The second "y" is the restoration priority level assignment.

11.3 <u>Provisioning Priority</u>

- 11.3.1 If the customer requires service within a shorter time interval than the Telephone Company can provide, and the requested service qualifies for NSEP, the customer may elect to invoke NSEP treatment and obtain the appropriate provisioning priority assignment from the TSP Program office. Acceptable assignment code values are: E, 1, 2, 3, 4, 5 or 0.
- 11.3.2 The assignment of the value "E" implies the service has the most critical provisioning requirements and the Telephone Company will treat accordingly. The Telephone Company will take immediate action to provide the requested service at the earliest possible date. Rates and charges associated with "E" provisioning are as specified in the General Exchange Tariff, Section 9.
- 11.3.3 The assignment values of 1, 2, 3, 4 and 5 are treated as essential service priorities and the Company will adjust its available resources to meet the customer's requested due date. Rates and charges associated with invoking this priority treatment are specified in the General Exchange Tariff, Section 9. The value "0" implies no provisioning priority.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

11.4 <u>Restoration Priority</u>

- 11.4.1 By obtaining a TSP authorization code for restoration priority, the service is classified as being among the nation's most important NSEP telecommunication services. The Company will restore these services before service without restoration priority assignments in the order of priority assignments. Acceptable values are 1, 2, 3, 4, 5 or 0 with the value "1" being the highest priority.
- 11.4.2 When the Company recognizes a TSP as being out of service, unusable or upon receipt of a trouble report, available resources will be dispatched to restore the service as quickly as practicable. A priority value of 1, 2 or 3 requires dispatch outside normal business hours if necessary to restore the service. A priority value of 4 or 5 only requires dispatch outside of normal business hours if the next business day is more than 24 hours away. If the value "0" has been assigned, then no restoration priority is applicable to this service.

11.5 <u>General Customer Obligations</u>

- 11.5.1 In all instances, the customer is responsible for obtaining the appropriate TSP authorization code and providing that code to the Telephone Company. The code may be submitted verbally and the Telephone Company will accept such verbal notification, however, the customer must submit written confirmation to the Telephone Company within two working days. If written confirmation is not received within two working days, all applicable rates and charges become immediately due and payable and the requested TSP priority is revoked.
- 11.5.2 The customer for TSP service must be the same customer for the General Exchange, Private Line or Digital Area Service with which it is associated.
- 11.5.3 All points of a multipoint service configuration must have the same restoration priority assignment and must satisfy the requirements of that assignment.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

11.5 <u>General Customer Obligations</u> (Cont'd)

- 11.5.4 In obtaining TSP service, the customer consents to the release of certain information by the Telephone Company to the TSP Program Office in order to maintain and administer the TSP System. Such information includes: the customer's name, telephone number and mailing address, the TSP authorization code and the circuit or service ID number associated with the TSP service.
- 11.5.5 When NSEP treatment is invoked, the Telephone Company will first attempt to notify the customer. If the Telephone Company is not able to notify the customer, then the customer recognizes that quoting charges and obtaining permission beforehand will cause unnecessary delays and, as a result, grants the Telephone Company the right to quote charges after provisioning of the service.
- 11.5.6 The customer must request and justify revalidation of all priority level assignments at least every three years.

11.6 General Company Obligations

- 11.6.1 The Telephone Company will provision and/or restore service having TSP authorization codes before other services, with the exception of official Company services necessary for provisioning and/or restoring the services of the carrier.
- 11.6.2 The Telephone Company will work TSP services in the order of their priority level assignments. The priority sequence is as follows:
 - Restore TSP services assigned restoration priority 1
 - Provision Emergency (E) TSP services
 - Restore TSP services assigned restoration priority 2, 3, 4 or 5.
 - Provision TSP services assigned provisioning priority 1, 2, $\,$ 3, 4 or 5.
- 11.6.3 Work cooperatively with other providers of NSEP service when only a portion is provided by the Telephone Company to ensure "end-to-end" service.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

- 11.7 Rates and Charges
 - 11.7.1 The following rates and charges are in addition to all other rates and charges that may apply for other services offered under this tariff which operate in conjunction with the TSP System.
- 11.8 Establishment of TSP Service
 - 11.8.1 The nonrecurring charge (NRC) specified below applies when General Exchange, Private Line or Digital Data Service is ordered with pro visioning and/or restoration priority. If both are ordered at the same time, only one NRC is applicable. The specified NRC is also applicable for orders specifying priority changes. The monthly rate is associated with only the administration and maintenance of the TSP System for restoration priority service.

Monthly Nonrecurring Rate Charge

TSP Services, Per Circuit

See Pricing Attachment for current Rates

(M)

- 11.9 Priority Provisioning
 - 11.9.1 There are two basic levels of priority provisioning, Emergency (pro visioning priority "E") and Essential (provisioning priority 1, 2, 3, 4 or 5).
 - (a) Emergency provisioning. The Telephone Company will take immediate action to provide the requested service at the earliest possible date. The rates and charges will apply as set forth in Section 11.8.1 preceding.
 - (b) Essential provisioning. The Telephone Company will adjust its available resources to meet the customers requested due date. The rates and charges will apply as set forth in the General Exchange Tariff, Section 9, Service Charges. To calculate the overtime charges, the Telephone Company will keep track of the additional labor hours used to meet the request of the customer and bill the customer at the applicable overtime charges.

(M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

Issued: May 7, 2021 Effective: July 1, 2021

BY: Vice President

INITIAL SERVICE PERIODS

GENERAL

- 1. Applications and contracts for services and facilities, except as otherwise specified hereinafter, are regularly taken for initial periods of one month.
- 2. Contracts for services or facilities of any class may be taken for initial periods greater than those specified herein, whenever the furnishing of such services or facilities involves unusual costs.

DIRECTORY LISTINGS

Directory listings, for which a charge applies, are furnished by directory periods established by the Company, except as provided in Section 13, "Termination of Contracts."

JOINT USER SERVICE

Joint user service is furnished by directory periods established by the Company except as provided in Section 13, "Termination of Contracts."

PRIVATE BRANCH EXCHANGE SERVICE

Applications and contracts for service to be provided by means of private branch exchange systems are typically provided under contracts.

SERVICE PROVIDED BY SPECIAL EQUIPMENT

Applications and contracts for service to be provided by means of specially designed equipment or special assemblies of standard equipment are taken for varying initial periods of from thirty days to five years.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

TERMINATION OF CONTRACTS

GENERAL

- A failure to make payments of charges due in accordance with the rules and regulations prescribed by the Telephone Company is regarded by the Company as a voluntary termination of the contract by the subscriber.
- 2. Illegal use of telephone service may be regarded by the Company as a voluntary termination of the contract by the subscriber.
- 3. The use of profane or obscene language over the telephone shall be regarded by the Company as a voluntary termination of the contract by the subscriber.

TERMINATION OF CONTRACT DURING MINIMUM TERM

- Contracts, except those listed below under paragraph (2), may be terminated before the expiration of the minimum term under the following conditions:
 - a. On payment for all charges for service rendered:

In cases of abandonment of the premises because of condemnation or damage from causes beyond the control of the subscriber.

In case of death of the subscriber, or death necessitating dissolution of the firm or household. The death of the joint user, however, affects only the service furnished for him under the contract.

In case of bankruptcy or receivership.

In case service is furnished at "Employees concession rates."

- b. On payment of all charges for service for the minimum contractual period.
- 2. In case a directory listing, for which charge applies, or a joint user listing has not yet appeared in the directory, the listing or joint user service may be terminated at any time upon payment of the following charges:
 - a. If the listing has been posted on the information records, the charge is the amount applicable for the period between the date the information records were posted and the date the listing is ordered removed, except that the minimum charge is the charge for one month.
 - b. For listings which have not been posted on the information records no charge applies.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

TERMINATION OF CONTRACTS

TERMINATION OF CONTRACTS DURING MINIMUM TERM (Continued)

- Directory listings, for which a charge applies, or joint user service with a directory listing, appearing in the current directory may be terminated at any succeeding directory period. The minimum charge period shall be one directory issue, except that the charge will not apply beyond the period of actual service when it is evident that the listing has no further value after it is ordered removed, such as in cases of termination of the main service, or in case the listed party is no longer at the location where the service for which he has been listed is provided, or in case the listed party becomes a subscriber to exchange service similar in classification to that for which the listing is provided.
- 4. It is not contemplated that service contracts may be terminated prior to the expiration of the initial service period, and they may be terminated only in accordance with the terms of the contract of the service or in accordance with terms that are mutually agreed upon by the contracting parties at the time service is terminated. No positive rule can be followed as each case must be determined on its individual merits or in accordance with the terms of the contract for the service.

TERMINATION OF CONTRACT AFTER EXPIRATION OF MINIMUM TERM

1. Contracts, unless otherwise specified, may be terminated by either the subscriber or the Company, after the expiration of the minimum term, upon reasonable written notice from either party to the other.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

Section 14 First Revised Sheet 1 Replaces Original Sheet 1

RESERVED FOR FUTURE USE

(T)

(D)

(D)

Issued: July 3, 2008 Effective: July 14, 2008

BY: Vice President

Section 14 First Revised Sheet 2 Replaces Original Sheet 2

NESERVED FOR FUTURE	RESERVED	FOR	FUT	JRE	USE
---------------------	----------	-----	-----	-----	-----

(D)

(T)

(D)

Issued: July 3, 2008 Effective: July 14, 2008

BY:

Vice President 4001 Rodney Parham Road Little Rock, Árkansas 72212

Section 14 First Revised Sheet 3 Replaces Original Sheet 3

RESERVED FOR FUTURE USE

(T)

(D)

(D)

Issued: July 3, 2008 Effective: July 14, 2008

BY: Vice President

POTS Data Conditioning

1. Description

POTS Data Conditioning provides customers a level of transmission performance for voice and analog data of no more than a 4 decibel (dB) loss (measured at 1000 Hz) between the point of demarcation on the customer's premise and the serving central office. The parameters of POTS Data Conditioning are designed to support the transmission of data up to 9.6 kbps or 28.8 kbps between the point of demarcation on the customer's premise and the serving central office.

POTS Data Conditioning will guarantee that the parameters listed below are met:

	<u>Parameters</u> *		Voice Grade	POTS Data Conditioning
	Maximum Insertion Loss		Loop Loss Limit 8 dB	Loop Loss Limit 8 dB
	Maximum Signal Power at MDF		-12 dBm	-12 dBm
	Envelope Delay Distortion		None	200 us
	Impulse Noise Threshold for 15 counts in 15 min. (dBrnc0)			
	-	Physical Facilities	None	50 dBrnc0
	-	Compandored Facilities (Digital Carrier) Measured With -16 dBm0 Holding Tone	None	59 dBrnc
Less	Message Circuit Noise S Attenuation Distortion-Slope (1000 Hz to 2800 Hz)		20 dBrNC	20 dBrNC or
			None	-1.0 to +3.0 dB

^{*}Losses stated are 1000 Hz losses unless otherwise noted.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

POTS Data Conditioning

2. Terms and Conditions

POTS Data Conditioning is furnished only where adequate and suitable facilities are available. Central office lines will be equipped for POTS Data Conditioning at the discretion of the Company and in accordance with regular engineering practices.

The quality of the line is guaranteed only between the customer point of demarcation and the serving central office. No guarantee is made for a transmission level over the entire circuit.

POTS Data Conditioning is not available in connection with WATS, Toll Trunks, and Foreign Exchange Service.

3. Rates

This service is subject to the conditions, rates and charges applicable to other exchange services and is in addition to the basic rates and charges for the service with which it is associated.

Service charges apply, in addition to the POTS Data Conditioning charge, when POTS Data Conditioning is provided subsequent to the provisioning of the basic exchange service with which it is associated.

it is as	sociated.			
		Nonrecurring <u>Charges</u>	Monthly <u>Rates</u>	
	Data Conditioning for and data, per line			
-	Central Office Conditioning (up to 9.6 Kbps)	See Pricing Attachment	for current rates	(M)
- (up to :	Premise Conditioning 28.8 Kbps)	See Pricing Attachment	for current rates	(M)

(M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

Issued: May 7, 2021 Effective: July 1, 2021

BY: Vice President

OFF-PREMISE EXTENSION SERVICE

GENERAL

- 1. Off-Premise Extension (OPX) service provides the user with the capability of originating and receiving calls at telephone stations provided at locations in addition to the location of the primary station where the instruments are connected to the same central office access line.
- OPX service is furnished in connection with all classes of individual line service, excluding public, semi-public, and COCOT telephone service.
- OPX service may be installed only at locations where the use will be confined to the subscriber, his employees or representatives engaged in his business, members of his immediate family or guests, or persons permitted to use the service as provided for under the regulations governing joint user service.
- 4. OPX service may be installed at locations not on the subscriber's premises only where there is other telephone service at those locations adequate, in the opinion of the Telephone Company, to take care of exchange and toll requirements. Such service is installed subject to the transmission limitations of exchange circuits.
- 5. If OPX Service from a residence primary location is extended to a business location, the residence primary service will be upgraded to a business rate.
- Additional station mileage charges will apply as provided for in Section 6 of this tariff for Off-Premise Extension service and PBX Off-Premise Station service.
- 7. Where additional facilities are required solely for additional stations to which additional station mileage charges apply, applicants may be required to pay, as an installation charge, all of the costs of providing the supporting structure or any unusual costs involved in burying wires or cables, such as where they are to be located under paved areas. Where the total cost of providing such facilities is more than incidental, and there is no further anticipated use of the facilities if the associated service is discontinued, termination charges in the amount of non-recoverable costs shall apply.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

(M)

JOINT USER SERVICE

GENERAL

- Joint user service is a classification of exchange service furnished only in connection with business subscriber's exchange service.
- A joint user is a person, firm, or corporation whose use of a business subscriber's service is not contemplated under the terms of a subscriber's contract or application for service, but who, subject to the consent of the subscriber and to the regulations specified hereinafter, is furnished service over the facilities provided for the subscriber's service.
- 3. Directory listings may be included as part of a joint user service according to regulations in Section 22, "Directory Listings."
- 4. Joint user service is provided in connection with business individual line or private branch exchange service when the joint user is located in the room or suite of room occupied by the subscriber or in a room or suite of rooms directly connected with and immediately adjacent thereto.
- 5. Arrangements for joint user service must be made by the original subscriber who is responsible for the payment of all charges for the service.
- Regulations concerning the initial service period and termination of a joint user contract may be found in Section 12, "Initial Service Periods," and Section 13, "Termination of Contracts," respectively.

Monthly
LINSEC Rate

7. Joint use of a business subscriber's service BJU See Pricing Attachment

(M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

Issued: May 7, 2021 Effective: July 1, 2021

BY: Vice President

TERM DISCOUNT PLAN

GENERAL

The Term Discount plan only applies to Groups of 100 DID Numbers, as specified in Section 7 of this tariff. The amount of the discount differs based on the length of the service commitment period selected by the customer. Discounts for the Term Discount plan are only applied to service provided to a customer within the same exchange and by the same telephone company.

REGULATIONS

Groups of 100 DID Numbers may be ordered at the customer's option on a monthly rate basis or for Term Discount periods of 36 months (3 years), 60 months (5 years), or 120 months (10 years).

The minimum service period for all Term Discount plans is twelve months. The customer must specify the length of the service commitment period at the time the service is ordered.

For customers that subscribe to the Term Discount plan for 36, 60, or 120 months, the Term Discount rates as specified in Section 7 of this tariff will be frozen from Company initiated increases, for the entire discount period at the rates in effect at the beginning of the Term Discount period.

If a Term Discount rate decrease occurs during the term of an existing Term Discount plan, the decreased rate will be applied automatically to the remainder of the current Term Discount period.

At the end of the Term Discount period, the customer may convert to month-to-month service or subscribe to a new Term Discount Plan. If the customer does not make a choice by the end of the discount period, the rates will automatically convert to month-to-month service rates.

To be included in a Term Discount plan, all eligible rate elements must be ordered for the same commitment term (i.e., all 36 months, all 60 months, or all 120 months) and with the same service date. When an additional group of 100 DID Numbers is subsequently added, it will be available only on a month-to-month basis unless the discount period of the entire service is upgraded.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

TERM DISCOUNT PLAN (continued)

UPGRADES IN TERM DISCOUNTS

Services provided under monthly rates or Term Discount rates may be upgraded to a Term Discount plan at any time without incurring nonrecurring charges or discontinuance charges for the existing group(s) of 100 DID numbers. The new Term Discount plan must meet or exceed the service term of the plan being upgraded. For example, a group of 100 DID Numbers with a 36-month commitment period may be upgraded to a new 36-month, 60-month, or 120-month service period. The monthly rates will be those that are in effect at the time the service is upgraded. A new minimum service period applies to all service that is upgraded.

DISCONTINUANCE OF SERVICE

If the customer chooses to disconnect all or a portion of the service prior to the expiration of the Term Discount period, discontinuance charges will apply to the portion of the service being discontinued.

Should the customer choose to discontinue a Term Discount plan prior to the completion of the minimum service period, discontinuance charges will apply. Discontinuance charges equal to one-hundred percent of the total undiscounted monthly rates, less any amounts previously paid, will apply for the minimum service period.

Additionally, discontinuance charges of fifty percent of the total undiscounted monthly charges will apply to the remaining portion of the discount service term.

Should the customer choose to discontinue service ordered under a Term Discount plan after the minimum service period but before the completion of the discount period, discontinuance charges will apply. Discontinuance charges of fifty percent of the total undiscounted monthly charges will apply to the remaining portion of the discount period. For example, a customer has a Group of 100 DID numbers which it chooses to discontinue after 33 months into a 60-month service term. The discontinuance charge would be 0.50 times 27 months times the undiscounted monthly rate for that service.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

I. General

Switched 56 Service is discontinued as a new service offering effective January 19, 2006 and will no longer be provided for new installations, moves and changes. However, these Regulations, Rates and Charges are applicable to customers on record prior to January 19, 2006 until such time they remove the service. Changes and/or additions, requested by existing customers to their Switched 56 Service will not be allowed under this obsolete service offering.

- A. Switched 56 Services are serving wire center based communications services for the transmission of digital signals, over a specifically equipped two-wire access line. Switched 56 Service provides asynchronous data access at speeds up to and including 19.2 kbps and synchronous data access at speeds up to and including 56 kbps.
- B. Switched 56 Services are not inherently voice functional. Use of the service is limited to the transmission of digital signals.

II. Definitions

<u>Switched 56 Access Line</u> refers to the non-loaded two-wire facility connecting the customer premises to the Switched 56 Services switching equipment.

<u>Switched 56 Services Service Arrangement</u> refers to the equipment required in the serving wire center per line to support data transmission speeds over the Switched 56 Service Access Line.

<u>Switched 56 Services-Serving Wire Center</u> refers to the central office containing Switched 56 Services switching equipment.

<u>Serving Wire Center</u> denotes the local telephone central office in which telephone communication is established between stations within a specified area.

<u>Switched 56 Services-Serving Area</u> is defined by the technical limitations of each specific service arrangement and in the Company's judgment are necessary to meet the data transmission specifications without excessive degradation of the service.

Switched 56 Services Extension Capability refers to the facilities and equipment necessary to extend a Switched 56 Services Access Line for certain customers who are served by a Serving Wire Center not equipped with Switched 56 Services Service Arrangement.

<u>Switched 56 Services Extension Line</u> refers to a Switched 56 Services Access Line when the service is provided using the Switched 56 Services Extension Capability.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

III. Regulations

- A. Switched 56 Services are provided subject to the availability of appropriately equipped digital serving wire centers and facilities. The Company is under no obligation to provide Switched 56 Services at a distance from the serving wire center that exceeds the technical limitations of the service.
- B. The Company shall not be responsible if changes in any of its equipment, operations, or procedures utilized in the provision of Switched 56 Services render any facilities provided by a customer obsolete, require modification or alteration of such equipment or system, or otherwise affect its use or performance. In such instances, the Company will notify customers of such changes.
- C. Switched 56 Service require the use of customer premises equipment for which the subscriber is responsible for obtaining and maintaining. Switched 56 Service requires compatible data units be utilized at the originating and terminating ends of the transmission to transmit and receive the data at the 56 kbps speed. Customer premise equipment associated with Switched 56 Services is subject to the limitations specified in the Bell Communications Research, Inc. Technical Reference, "DATAPATH* Network Access Interface Specifications," TR-EOP-000277.
- D. For Switched 56 Service transmissions over interexchange facilities, the carrier chosen by the subscriber must be capable of passing 56 kbps data transmission end-to-end over a digital network.
- E. Service is available on a month-to-month basis with a minimum billing period of one month.
- F. The rates for Switched 56 Service usage are based on the duration of each message, the time of day and day of the week the message originates.
- G. Minutes of Use are determined by rounding up partial minutes to the next whole minute.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

III. Regulations (Cont'd)

- H. Local usage for Switched 56 Service is defined as usage that originates and terminates within the same exchange territory.
- Enhanced Local Calling Area (ELCA) usage for Switched 56 Service is defined in the Company's Local Exchange Tariff.
- J. Switched 56 Service usage is not eligible for Extended Area Service (EAS) or Enhanced Local Calling Area Package Plan as provided for in the Company's Local Exchange Tariff.
- K. Local and ELCA usage billing for Switched 56 Service will be provided in summary form.
- L. Call detail will be provided for a monthly charge of 2¢ per message billed.
- M. Touch-Tone service and equipment is required for each Switched 56 Services Access Line. Charges for Touch-Tone service and equipment are in addition to all other charges associated with Switched 56 Services.
- N. Directory listings will be furnished for Switched 56 Services in accordance with the regulations set forth in Section 22 of the General Exchange Tariff; however, there is no charge for non-published Switched 56 Services telephone numbers.
- O. Temporary suspension of service at the request of the customer is not allowed.
- P. Regulations for Interruptions of Service apply as specified in the General Exchange Tariff.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

IV. Rates

Switched 56 Service		ervice	<u>Charges</u>	<u>Charges</u>	
A.	Per L 1.	ocal Access Line Monthly Recurring Charge	See Pricing Attachment	(M)	
	2.	Nonrecurring Charge	See Pricing Attachment	(M)	
B.	Per L 1. 2.	ocal Minute of Use Peak Period Usage Off-Peak Period Usage	See Pricing Attachment See Pricing Attachment	(M) (M)	

Peak period is defined as the period from 8:00 a.m. to, but not including, 5:00 p.m. Monday through Friday.

Off-peak period is defined as all periods not defined as Peak Period.

Note: Switched 56 Services access lines utilizing the long distance network will have the applicable ELCA charges or Message Telecommunications Service (MTS) toll charges billed to the originating end. ELCA and MTS toll charges will be rated from the exchange rate center of the Switched 56 Services-Serving Wire Center.

- C. Switched 56 Services are subject to all general regulations and rates applicable to individual business line as outlined in the General Exchange Tariff and in the Company's Interstate and other State Tariffs.
- D. Optional Features (e.g., speed dial) are available at the rates provided in the Pricing
 Attachment, found at the end of this tariff.

(M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

Issued: May 7, 2021 Effective: July 1, 2021

BY: Vice President

IV. Rates (Cont'd)

E. Switched 56 Services Extension Line

Monthly <u>Rate</u>

Switched 56 Service mileage
- Channel Mileage Termination
Per Central Office Termination
- Channel Mileage Facility

See Pricing Attachment

(M)

- Channel Mileage Facility Per Mile

See Pricing Attachment

(M)

Mileage is measured in airline miles between the Switched 56 Services Serving Wire Center and the customer's serving wire center.

F. Service Connections charges as described in Section 9 of the General Exchange Tariff are applicable to Switched 56 Services service establishment.

(T)

If special or unusual line conditioning is required or unusual installations or customer requirements occur, additional time and material charges may apply for any of the above services.

(M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

Issued: May 7, 2021 Effective: July 1, 2021

BY: Vice President

(T)

BUSY VERIFICATION SERVICES

GENERAL

- 1. Busy Verification Service is furnished to customers upon request to provide line status or busy interrupt for a requested line or trunk.
- 2. This service is provided where facilities exist for line status or busy interrupt through a telephone company operator.
- 3. The provision of line status involves an operator determining the condition of a line or trunk that a customer requests to be checked. The status of this line or trunk is verified to the customer for a rate as listed in the Pricing Attachment at the end of this tariff.

4. The provision of Busy Interrupt involves an operator interrupting a line or trunk that a customer requests to be checked. Information concerning the busy interrupt to this line or trunk is passed to the customer for a rate as listed in the Pricing Attachment at the end of this tariff. (T)

5. No request will be processed on a collect or reverse charge basis.

RATES

The rates and charges listed below are in addition to the rates and charges associated with local or Message Toll Services.

Request Charge

Line Status See Pricing Attachment (M)
Busy Interrupt See Pricing Attachment (M)

No charge will apply if the line situation indicates a trouble condition. No charge applies when the request is identified as an emergency by the customer and originates from or to emergency agencies, such as police, fire, rescue, or ambulance.

(M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

Issued: May 7, 2021 Effective: July 1, 2021

BY: Vice President

Section 21 First Revised Sheet 1 Cancels Original Sheet 1

AUTOMATIC INTERCEPT SERVICE

GENERAL

- Automatic Intercept Service provides a service to subscribers who have had their phone number disconnected because they have either moved to a new location or requested a change in phone number. Dialing the subscriber's former number results in a prerecorded message which announces the new number.
- The rates apply to a 90 day-increment of service and can be continued for additional ninety day time periods at the customer's discretion.
- 3. Limited to those exchange in which facilities are available to provide the service.
- 4. The charges below do not apply to the following:
 - a. when provided as a result of a number change initiated by action of the company.
 - When the subscriber's telephone number has been omitted from the telephone directory or is incorrect.
 - c. When provided as a result of Company-initiated actions.

RATES

Nonrecurring charge per phone number - Initial 90 days of service
 Nonrecurring charge per phone number - Additional 90 days of service
 See Pricing Attachment
 See Pricing Attachment
 (M)
 Service Order Charge - Per the rates described elsewhere in this tariff; rates are listed in the Pricing Attachment at the end of this tariff.

(M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

Issued: May 7, 2021 Effective: July 1, 2021

BY: Vice President

DIRECTORY LISTINGS

GENERAL

- 1. Telephone directories are issued to provide an actual list of all subscribers for a particular exchange.
- 2. Listings in the alphabetical section of a directory form the basis on which directories are established and each subscriber shall be listed therein, unless non-published or non-list service is requested. Alphabetical listings shall be designed to facilitate reference with a minimum of time and effort thereby giving maximum service to users and should be designed to give as uniform treatment as possible to subscribers, except as provided through optional subscriber paid advertising.
- A classified list of business subscribers or classified section of a directory is provided at the
 option of the Telephone Company and only at those exchanges where such a section is
 specifically authorized. The classified section of a directory is not essential to telephone service.
- 4. The Telephone Company reserves the right to limit the length of any one listing to one line in the directory by the use of abbreviations when, in the opinion of the Company, the clearness of the listing and the identification of the subscriber is not impaired thereby. Two lines may be used only when necessary for proper identification, or as provided through optional subscriber paid advertising.
- 5. Additional regulations regarding directory listings and ownership, initial service periods, termination of contracts, joint user service and access line customers may be found in Sections 1, 12, 13, 17 and 26, respectively.
- 6. Nonpublished and nonlisted telephone numbers including the name and address of the customer may be displayed on a call-by-call basis at Public Service Answering Points (PSAP) that are equipped with Enhanced 911 (E911) Universal Emergency Number Service. Nonpublished and nonlisted telephone numbers may be delivered to subscribers of Caller ID Service for display to those subscribers on a call-by-call basis.
- 7. The E911 calling party forfeits the privacy afforded by non-listed and non-published service to the extent that the telephone number, address and name associated with the originating station location are furnished to the PSAP.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

DIRECTORY LISTINGS

BUSINESS LISTINGS

- Business listings included in charges for service must be the name of the individual, firm, partnership, corporation, institution, etc., under which the business or work of the individual or organization is transacted.
- 2. Extra business listings may contain the names of persons associated in business as partners or as a firm; members or representatives of a corporation; or they may contain those of business houses, firms or corporations, either active or obsolete, which the subscriber represents, controls or owns. Listings other than those specified herein are available only in connection with joint user service.
- 3. The rate for an extra business listing includes one listing in the alphabetical section.
- 4. Designations descriptive of the general character of the subscriber's business may be listed in alphabetical sections of directories following the name in primary, joint user or extra business listings when the name itself is not descriptive. Such designations shall be limited to the minimum words, (one or more) necessary for identification.
- 5. A joint user listing must include the same address and telephone number as the primary listing except that a separate telephone number may be listed for a joint user on a private branch exchange provided the number is not in the rotary group used for the primary service.
- 6. An extra listing must include the same address and telephone number as the primary listing except that the following may be permissible for extra listings on a private branch exchange:
 - In cases where a private branch exchange station is located at an address apart from the primary service, this address may be included in an extra listing.
 - b. A separate telephone number may be listed for an extra listing on a private branch exchange provided the number is not in the rotary group used for the primary service.
- 7. Extra line listings may be furnished as exchange service in alphabetical sections of directories which include a classified section, provided such extra line listings are not of an advertising nature but are of a strictly directional or informational nature such as those listing the name of the manager, office hours, etc.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

DIRECTORY LISTINGS (Cont'd)

RESIDENCE LISTINGS

1. A residence listing is provided as a part of, and is included in the rate for, exchange telephone service. It is furnished in the directory of the serving exchange.

A residence listing is normally the name and address of:

- a. The person contracting for exchange telephone service.
- b. A party for whom the exchange telephone service was contracted for by another party.
- c. The same surname with no more than two individuals' given names. Each given name, for purposes of this tariff, is defined as any combination, not to exceed two, of the following:
 - (1) first name
 - (2) middle name
 - (3) initial
 - (4) maiden name
 - (5) nicknames
- Extra residence listings may be the names of: Members of the family or persons residing as members of the household; permanent guests or tenants of hotels or clubs where the service is furnished through the private branch exchange of such hotel or club. Such listings may be furnished for social or domestic purposes only.
- 3. Extra listings must include the same address and telephone number as the primary listings.
- 4. Extra residence listings may be furnished to include the listing of a nickname in lieu of the initials or given name.
- 5. Extra line listings may be furnished in connection with alternate call service, or in cases where the extra line is for social or domestic purposes only as defined in Section 3, "Application of Rates for Business and Residence Service."
- 6. Designations descriptive of the general character of the subscriber's business may not be listed in connection with residence listings. Professional or occupational titles such as General, Colonel, Reverend, Rabbi, Judge, Professor, and Doctor may appear as part of the listings within the limitations prescribed for residence service in Section 3, "Application of Rates for Business and Residence Service."

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

DIRECTORY LISTINGS

PRIVATE BRANCH EXCHANGE CUT-THROUGH LISTINGS

- Additional listings following the primary private branch exchange listing, in alphabetical sections
 of directories, for use in making calls when the private branch exchange operator is not on duty
 may be furnished if in the opinion of the Telephone Company they are necessary for the efficient
 handling of telephone traffic.
- One cut-through listing may be furnished without charge for each incoming or unlimited trunk termination on the private branch exchange, provided that if any one trunk number is listed more than once the additional listing is considered as an extra line with a telephone number, and the regular rate for such service is applied. Preliminary lines indicating hours of service, etc., are furnished without charge.
- Cut-through listings following joint user or extra listings in alphabetical sections of directories may be furnished with both preliminary and cut-through lines being charged for at the regular rates for extra line listings.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

DIRECTORY LISTINGS

NON-PUBLISHED NUMBERS

 A non-published telephone is one for which no listing appears in the alphabetical section of the directory or in the Directory Assistance records. Calls are completed to such stations only when the number is provided by the calling party.

> Monthly <u>Rate</u>

Non-Published Service

See Pricing Attachment

(M)

(M)

- 2. No charge will be made in the following cases:
 - a. To additional service furnished to the same subscriber at the same address.
 - b. Where the subscriber has other listed service in the alphabetical directory for the territory in which the subscriber is located, provided the service is of the same class and in the same name.
 - c. Where a subscriber living in a hotel, hospital, retirement complex, apartment house, boarding house or club is listed under the number of the telephone service furnished to the establishment.

NON-LISTED NUMBERS

1. A non-listed telephone is one for which no listing appears in the alphabetical section of the directory. The number is listed in the directory assistance records and is given out on request.

Monthly <u>Rate</u>

Non-Listed Service See Pricing Attachment

2. No charge will be made in the following cases:

- a. To additional service furnished to the same subscriber at the same address.
- b. Where the subscriber has other listed service in the alphabetical directory for the territory in which the subscriber is located, provided the service is of the same class and in the same name.
- c. Where a subscriber living in a hotel, hospital, retirement complex, apartment house, boarding house or club is listed under the number of the telephone service furnished to the establishment.

(M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

Issued: May 7, 2021 Effective: July 1, 2021

BY: Vice President

(M)

DIRECTORY LISTINGS

SPECIAL REVERSED CHARGE TOLL SERVICE LISTINGS

(See Long Distance Message Telecommunications Tariff)

FOREIGN LISTINGS

- 1. Listings of firms, individuals, institutions or government agencies located in exchanges, operated either by this Company or other companies, to which a toll call applies, may be listed in a directory. The listing will carry the name, address and telephone number of the customer together with the name of the exchange in which the customer is located. Calls are handled on the basis of regular long distance service. Such listings should not be confused with Special Reversed Charge Toll Service which is explained in the Long Distance Message Telecommunications Tariff.
- Listings in alphabetical sections are furnished at the rates listed in the Pricing Attachment at the end of this tariff.

Monthly Rate

All exchanges:

Alphabetical Listing

See Pricing Attachment
Special Reverse Toll Listing

See Pricing Attachment
See Pricing Attachment
See Pricing Attachment

LISTINGS WITH NO CHARGE

1. One alphabetical listing for:

Business subscribers of: A private branch, an individual line station or group of

consecutively numbered individual lines or joint user service.

Residence

Residence subscribers of: A private branch exchange, an individual line station, or

group of consecutively numbered individual lines.

Business

2. One classified listing in directories containing a classified section for:

Business subscribers of: A private branch exchange, an individual line station, or

group of consecutively numbered individual lines or a joint

user.

(M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

Issued: May 7, 2021 Effective: July 1, 2021

BY: Vice President

DIRECTORY LISTINGS

FXTRA	ALPHABET	FICAL I	ISTINGS

1. Rates for all exchanges: Monthly Rate **Business** See Pricing Attachment (M) Business on Residence See Pricing Attachment (M) See Pricing Attachment (M) Residence **EXTRA LINE LISTINGS** Listings containing reference telephone numbers: Monthly Rate **Business** See Pricing Attachment (M) Residence See Pricing Attachment (M) 2. Listings not containing reference numbers: **Business** See Pricing Attachment (M) Residence See Pricing Attachment (M) 3. Internet/E-Mail Address Listings Internet and E-Mail Address Extra Lines All exchanges Business & Residence See Pricing Attachment * (M) **CROSS REFERENCE LISTINGS** 1. Rates for all exchanges See Pricing Attachment (M)

* This service is only available to current customers at present locations as of June 30, 2003.

(M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

Issued: May 7, 2021 Effective: July 1, 2021

BY: Vice President

DISCOUNTS

EMPLOYEES

- Regular Employees of the Company may be provided residence telephone exchange service
 consistent with and limited to their reasonable requirements. A maximum of two access lines
 and associated products and services for a primary residence will be provided at 50 percent of
 the regular rate applicable to their monthly rates.
- 2. For the purpose of this tariff, "Employees" shall be:
 - a. Those who work regularly on a full-time or part-time basis and receive a stipulated compensation, other than a retainer, and who have been employed continuously for six months or more.
 - b. All employees receiving disability or sickness benefits from the Company.
- 3. A complete listing of products and services which are eligible for employee discount is provided in the Employee/Pensioner Telephone Concession Products and Services Directory.
- 4. If the computed rate includes a fractional part of a cent, the rate to be charged is obtained by raising or lowering the computed rate to the nearest cent. If the fractional part is one-half of a cent, the next higher cent is to be applied.

PENSIONERS

All former employees receiving a pension from the Company who had at least 15 years of net credited service before their normal retirement date and whose primary residence at which the service is furnished is located within the exchange area operated by the Company, may be provided, at the time of retirement, a discount on eligible products and services provided to employees, provided the pensioner has had those products and services a minimum of one year prior to retirement.

One access line and associated products and services will be provided for a primary residence at a 100 percent concession. If a pensioner wishes to maintain a second line at a primary residence, the second access line and associated products and services will be provided at a 50 percent discount.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

I. Description

- When requested by local government authorities, and subject to the avail ability of facilities, the Telephone Company will provide a universal number, 911, for the use of Public Safety Answering Points (PSAPs) engaged in assisting local governments in the protection and safety of the general public. Use of the 911 number will provide each caller with telephone access to the appropriate local Public Safety Answering Point.
- Enhanced Universal Emergency Number Service, also referred to as Enhanced 911
 Service or E911, is a telephone exchange communication service whereby one or more
 PSAPs designated by the Customer may receive telephone calls dialed to the
 telephone number 911. E911 Service provides for Automatic Number Identification and
 Automatic Location Identification features.
- 3. Both 911 and E911 Services are offered subject to availability of facilities.
- 4. The Customer may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated. The Customer must be legally authorized to subscribe to the service and have public safety responsibility by law to respond to telephone calls from the public for emergency police, fire or other emergency services within the telephone central office areas arranged for 911 calling.

II. Definitions

- 1. <u>911 Exchange Lines</u>
 - Emergency reporting service facilities furnished for the routing of incoming 911 emergency calls to a Public Safety Answering Point.
- Agent Position: E911 Service only. A selector console and associated common equipment for displaying ANI numbers and ALI information at the PSAP attendant position and used by the attendant to activate various system functions.
- 3. <u>ANI/ALI Data Base</u>: E911 Service only. The equipment and programs that store the ANI and ALI data and associate it with the ANI digits received from the calling party.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

II. <u>Definitions</u> (Cont'd.)

- 5. <u>Automatic Location Identification (ALI)</u>: E911 Service only. A feature by which the name and address associated with the calling party's telephone number (identified by ANI as defined below) is forwarded to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off premise, etc.) will be identified with the address of the telephone number at the main location.
- Automatic Number Identification (ANI): E911 Service only. A feature by which the
 calling party's ANI telephone number is forwarded to the E911 Control office and to the
 PSAP's Display and Transfer Units.
- 7. <u>Customer</u>: See the definition at II.15 below.
- 8. <u>Default Routing (DR)</u>: A feature is activated when an incoming E911 call cannot be selectively routed due to an ANI failure, garbled digits or other causes. Such incoming calls are routed from the E911 Control Office to a default PSAP. Each incoming E911 facility group is assigned to a designated default PSAP. This is a standard feature of E911 Service. Four party and rural service will be default routed.
- 9. <u>End Office</u>: The Central Office(s) in which the 911 or E911 call originates.
- 10. <u>Enhanced 911 Trunks</u>: The facility between the central office originating the 911 call and the equipment providing the E911 function.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

II. <u>Definitions</u> (Cont'd.)

- 11. Public Safety Answering Point (PSAP): An answering location for 911 calls originating in a specified area (see II.14 below). A PSAP may be designated as Primary or Secondary, which refers to the order in which calls are directed for answering. Primary PSAPs respond first; Secondary PSAPs receive calls on a transfer basis only and generally serve as a centralized answering location for a particular type of emergency call. PSAPs are staffed by employees of service agencies such as police, fire or emergency medical or by employees of a common bureau serving a group of such entities. PSAPs may be either 911 or E911 PSAPs or both.
- 12. <u>Service Area</u>: The exchanges for which the Customer will accept responsibility and for which the Customer will respond to all 911 or E911 calls and dispatch appropriate emergency assistance. Exchange boundaries and political subdivision boundaries may not coincide. See III.2.B and III.2.C following.
- 13. <u>Serving Central Office</u>: The Central Office from which a PSAP, either primary or secondary, is served.
- 14. <u>Universal Emergency Number Service</u>: A telephone exchange communication service for receiving telephone calls placed by persons in need of assistance who dial the number 911. Such calls are answered at PSAPs established and operated by the Customer.
- 15. <u>Universal Emergency Number Service Customer (Customer)</u>: A municipality or other state or local governmental unit or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated within a defined geographic area to respond to public emergency telephone calls.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

III. Regulations

- 911 and E911 lines are classified as Business Exchange Service and are arranged for one-way incoming service to the appropriate PSAP from specified NPA's and central office codes. Outgoing calls can only be made on a transfer basis.
- Each Customer must furnish the Company in writing with its agreement to the following terms and conditions:
 - A. That the PSAP will be provided and staffed on a 24-hour coverage basis.
 - B. That the Customer accepts the responsibility for handling all 911 calls that originate from telephones in the Service Area whether or not the calling telephone is situated on property within the geographical boundaries of the Customer's public safety jurisdiction.
 - C. That the Customer recognizes that the geographical boundaries of its public safety jurisdiction and the Serving Area may not coincide.
 - D. That the Customer subscribe to a sufficient number of 911 or E911 facilities and provide sufficient CPE to maintain an adequate grade of service as determined by the Company.
 - E. That the Customer accept responsibility for dispatching, or having others dispatch, police, fire, ambulance or other emergency services as required, to the extent as such services are reasonably available.
 - F. That the Customer subscribe to additional local exchange service, at the PSAP Location, for administrative purposes, for placing of outgoing calls and for receiving other emergency calls, including any which might be relayed by Telephone Company operators.
 - G. That the Customer will develop an appropriate method for responding to calls for non-participating agencies which may be directed to the PSAP by calling parties.
 - H. That the Customer will provide Customer Premise Equipment (CPE) with a capacity adequate to handle the number of incoming 911 or E911 facilities recommended by the Telephone Company.
 - I. That the Customer list the Telephone Company's exchanges or third party telephone company's exchanges it is willing to serve.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

III. Regulations (Cont'd.)

- 2. (Cont'd.)
 - J. That the Customer recognizes that it is the customer's responsibility to provide any interlocal agreements (as provided in the Interlocal Cooperation Act) to provide emergency services outside the PSAP's jurisdiction.
- It is the Customer's responsibility to select, procure and maintain CPE to the 911 or E911 system which is compatible with the dedicated direct facilities furnished by the Telephone Company.
- The facilities used to connect the originating exchange to the PSAP shall be determined in the discretion of the Telephone Company. Rate Regulations and Rates are found in Section VI, following.
- 6. Any CPE used in conjunction with E911 Service shall be configured so that it is unable to extract any information from the Data Management System other than information relating to a number identified through the ANI feature as the source of an in-progress call.
- 7. Temporary suspension of service is not provided for any part of the E911 Service.
- 8. E911 information consisting of the names, addresses and telephone numbers of Telephone Company customers whose listings are not published in directories or listed in Directory Assistance Offices is confidential. Information will be provided on a call-by-call basis only for the purpose of responding to emergency calls.
- The E911 calling party forfeits the privacy afforded by non-listed and non-published service to the extent that the telephone number, address and name associated with the originating station location are furnished to the PSAP.
- Central Office identification is provided in lieu of ANI/ALI on calls placed from four party lines when ordering E911 service.
- Central offices that do not have ANI will not be reconfigured to provide ANI solely for the purpose of providing E911 service.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

III. Regulations (Cont'd.)

12. Application for 911 or E911 Service must be executed in writing by each Customer. If application for service is made by an agent, the Telephone Company must be provided in writing with satisfactory proof of appointment of the agent by the Customer. At least one local law enforcement agency must be included among the participating agencies in any 911 or E911 offering.

13. E911 Data Base

- A. After establishment of service, it is the Customer's responsibility to continue to verify the accuracy of the routing information contained in the master address files and to advise the Telephone Company of any changes in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any other matter that will affect the routing of E911 calls to the proper PSAP.
- B. Changes, deletions and additions which the Customer desires to have made in the master address file should be submitted on an "as occurred" basis.
- C. Access to the E911 data base is available either by loading a copy of the data base directly into equipment provided by the Customer at the PSAP or by connection of the PSAP equipment to the data base using Private Line Data Circuits. Updates to a data base resident in Customer owned equipment shall be at regular intervals. In the case of direct connection, two (2) circuits are required. Rate Regulations and Rates for these circuits are listed in Section VI, following.
- 14. Calls to the number 9-1-1 that are Remote Call Forwarded shall terminate on a separate Telephone Number and Lamp and Key line. No ANI or ALI can be provided for calls terminating to such a line. Rates for this line are found in the Telephone Company's Local Exchange Tariff.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

IV. Limitations

- 911 and E911 Service is limited to the use of Central Office telephone number 911 as the universal emergency telephone number. Only one 911 or E911 service will be provided within any government agency's locality.
- 2. The Telephone Company does not undertake to operate 911 or E911 Service. Operation of these services is the complete and sole responsibility of the Customer. The Telephone Company shall not be liable to any person or entity for the acts or omissions of the Customer in operating or failing to operate 911 or E911 Service or any related or ancillary activities. The Telephone Company's sole undertaking is limited to providing facilities, as available, to the Customer. The Telephone Company's entire liability to any person or entity for interruption or failure of 911 or E911 Service under this tariff shall be limited to the terms set forth in GENERAL RULES AND REGULATIONS in the General Exchange Tariff.
- 3. The 911 emergency telephone number is not intended as a total replacement for the telephone service of the various public safety agencies which participate in the use of this number. The public safety agencies will subscribe to other exchange telephone service as provided in other sections of this tariff, and the Local Exchange Tariff.
- 4. These services are furnished to the Customer only for the purpose of receiving reports of emergencies by the public.
- 911 and E911 Services are provided solely for the benefit of the Customer operating the PSAP. The provision of 911 or E911 Service by the Telephone Company shall not be interpreted, construed, or regarded, either expressly or implied, as being for the benefit of or creating any Telephone Company obligation toward any third person or legal entity other than the Customer.
- 6. The Telephone Company does not undertake to answer and forward 911 calls, but furnishes the use of its facilities to enable the Customer's personnel to respond to such calls on the Customer's premises.
- 7. The rates charged for 911 or E911 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects and malfunctions in the service, nor does the Company undertake such responsibility. The Customer shall make such operation tests as, in the judgment of the Customer, are required to determine whether the system is functioning properly for its use. The Customer shall promptly notify the Telephone Company in the event the system is not functioning properly.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

V. Liability

- The Telephone Company's entire liability to any person for interruption or failures of 911 or E911 Service shall be limited to the terms set forth in this section and other sections of this tariff.
- 2. The Telephone Company's liability for any loss or damage arising from errors, interruptions, defects, failures, or malfunctions of this service or any part thereof whether caused by the negligence of the Telephone Company or otherwise shall not exceed the greater of \$50.00 or an amount equivalent to the pro rata charges for the service affected during the period of time that the service was fully or partially inoperative. These limited damages shall be in addition to any credit which may be given for an out-of-service condition.
- 3. Each Customer agrees to release, indemnify, defend and hold harmless the Telephone Company from any and all losses, claims, demands, suits, actions, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others which may result from operational use of 911 or E911 service. Further, Customer shall indemnify, defend and hold harmless the Telephone Company from any and all losses, claims, demands, suits, actions or any liability whatsoever which may result from disclosure to any person or governmental agency of the name or address of any person through access to the ALI/ANI database.
- 4. The Customer also agrees to release, indemnify and hold harmless the Telephone Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of 911 or E911 service features and the equipment associated therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 911 or E911 service hereunder, and which arise out of the negligence or other wrongful act of the Telephone Company, the Customer, its user, agencies or municipalities, or the employees or agents of any one of them.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

VI. Rate Regulations and Rates

- No usage based charge applies to the calling party for calls placed to the 911 emergency number.
- 911 Exchange Lines and E911 trunks shall be billed at the Lamp and Key Trunk rate for the originating exchange regardless of the actual facilities chosen by the Telephone Company to provide service. If the originating exchange is not a Telephone Company exchange, the rate shall be that of the terminating exchange. These rates are listed in the Local Exchange Tariff. A minimum of two (2) such lines or trunks are required, however the Customer shall be billed for only one (1) line or trunk. If more than two (2) lines or trunks are required they shall be billed at the Lamp and Key Trunk rate for the originating exchange. Any mileage sensitive charges for lines or trunks (e.g., for Foreign Exchange Lines) shall be charged a rate of \$0.00. All additional charges, such as the FCC Subscriber Line Charge or Dual Party Relay shall be billed to all lines and trunks. The charge for Touch Call shall be waived. Nonrecurring charges shall be waived for the second line or trunks but are applicable to third and subsequent facilities.

These rates and conditions apply to only those lines originating from within the Lincoln Telephone Company's exchanges or the exchanges of the following Connecting Companies:

The Clarks Telephone Company
The Diller Telephone Company
The Glenwood Telephone Membership Corp.
Great Plains Communications Inc.
The Hamilton Telephone Company
The Henderson Cooperative Telephone Company
The Northeast Nebraska Telephone Company
The Southeast Nebraska Telephone Company

- 3. The two (2) data circuits connecting the PSAP to the Telephone Company's data base shall be billed at the rates for one (1) circuit, with the exception that the rate for the mileage sensitive rate elements shall be \$0.00. Nonrecurring charges for the data circuits shall be waived for the second circuit.
- Charges for Customer requests that necessitate additions, removals, moves or changes
 of access facilities and/or equipment on Telephone Company premises will be based
 upon costs of each request.
- 5. Charges for E911 equipment and service are governed by contracts outside this tariff.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

VII. 911 Private Switch/Automatic Location Identification (PS/ALI) Service

General

- A. Windstream 911 Private Switch / Automatic Location Identification (PS/ALI) service allows a Private Branch Exchange (PBX) switch located on a customer's premises to be connected directly into a county specific Enhanced 9-1-1 (E9-1-1) telephone service network. At the time of an emergency 9-1-1 call from a PBX customer, Windstream's 9-1-1 PS/ALI service delivers the telephone number, name and location of the PBX station user to the appropriate Public Safety Answering Point (PSAP).
- B. Windstream 9-1-1 PS/ALI Service is available with Primary Rate ISDN (PRI) or Basic Rate ISDN (BRI) service. Local channels, as described in this section are not required with PRI or BRI service.

2. Regulations

- Windstream 9-1-1 PS/ALI service is furnished subject to the availability of facilities.
- B. With Windstream 9-1-1 PS/ALI service, Automatic Number Identification (ANI) is passed to Windstream's E9-1-1 Selective Routing Unit (SRU) tandem office by the PBX switch. The ANI is read, processed and utilized in the same manner as any other serving Local Exchange Carrier's end office and Enhanced 9-1-1 telephone service network.
- C. The emergency service agency and/or county addressing agency serving the area may be involved to update the Master Street Address Guide (MSAG) and to determine the best method in which emergency calls from Windstream 9-1-1 PS/ALI Service locations will be handled. The MSAG may require modifications to accept any new PBX Customer address locations, street names and community names.
- D. The following specifications must be met when provisioning Windstream 9-1-1 PS/ALI service:
 - Subscribers to Windstream 9-1-1 PS/ALI service must meet all company technical specifications.
 - (2) The PBX switch must be able to transmit ANI using multi-frequency signaling (except when PRI or BRI service is used). This may require making additions to, or modifications of, the existing PBX switch that will make it compatible with the county's E9-1-1 telephone service network.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

VII. 911 Private Switch/Automatic Location Identification (PS/ALI) Service (Continued)

- 2. Regulations (Continued)
 - D. The following specifications must be met when provisioning Windstream 9-1-1 PS/ALI service (Cont'd):
 - (3) The PBX switch owner/operator must supply Windstream with the initial telephone number and address data as well as timely periodic updates of any changes to the initial information.
 - (4) The PBX switch must employ Direct Inward Dial (DID) numbers that correspond to all of their PBX station numbers.
 - (5) It will be the responsibility of the vendor or PBX operator to maintain the data pertaining to each PBX station user operating under such systems.
 - E. The PBX switch owner/operator must install a minimum of two (2) private E9-1-1 local channels (except for PRI and BRI) with the following specifications:
 - (1) This voice grade local channel provides for a communications path between the demarcation point at the PBX customer premises and the E9-1-1 SRU tandem office serving the county where the main PBX system is physically located.
 - (2) The PBX switch owner/operator is responsible for determining that their terminal equipment is compatible with this local channel.
 - (3) Supervision on this Windstream 9-1-1 PS/ALI service local channel will be loop reverse battery. The battery source is located in the E9-1-1 SRU tandem office and will be a nominal -48VDC (-42.75VDC to -56.5 VDC).
 - (4) The PBX will signal an off hook (or seizure) by providing a loop closure across tip (+) and ring (-) with a maximum resistance of 670 ohms. The E9-1-1 SRU tandem office will instruct the PBX to forward the calling station's number (ANI) information by a battery reversal wink start signal.
 - (5) Additional regulations may be applicable as described in Windstream's Private Line Services Tariff.
 - F. Service charges as specified elsewhere in this Tariff, are applicable.
 - G. General Regulations as specified elsewhere in this Tariff will also apply to this service offering.
 - H. This service is offered solely as an aid in handling emergency 9-1-1 assistance calls in connection with fire, police and other emergencies and does not create any relationship or obligation, direct or indirect, to any person other than the PBX customer contracting for Windstream 9-1-1 PS/ALI service. The Provision of Windstream 9-1-1 PS/ALI service by Windstream shall not be interpreted, construed, or regarded either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the PBX customer.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

VII. 911 Private Switch/Automatic Location Identification (PS/ALI) Service (Continued)

2. Regulations (Continued)

- I. The rates charged for Windstream 9-1-1 PS/ALI service do not contemplate the constant monitoring or inspection of facilities to discover errors, defects and malfunctions in the service, nor does Windstream undertake such responsibility. The PBX customer shall make such operational tests as, in the judgement the PBX customer, are required to determine whether the service is functioning properly for its use. The PBX customer shall promptly notify Windstream in the event that the service is not functioning properly.
- J. Windstream's entire liability to any person for the interruption or failure of Windstream 9-1-1 PS/ALI service shall be limited to the terms set forth in this Section and other Sections of this Tariff. Windstream shall neither be liable for damages resulting from or in connection with its provision of Windstream 9-1-1 PS/ALI service to any customer subscribing to Windstream 9-1-1 PS/ALI service or any person accessing, or using Windstream 9-1-1 PS/ALI service and nor shall Windstream be liable for its provision of any telephone number, address, or name to any entity providing 9-1-1 service or to a public safety answering point, unless Windstream acted with malicious purpose or in the manner exhibiting wanton and willful disregard of safety or property in providing such services.
- K. Each customer agrees to release, indemnify, defend and hold harmless Windstream from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the PBX customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the PBX customer or others, or for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of Windstream 9-1-1 PS/ALI service features and the equipment associated therewith, or by any services which are or may be furnished by Windstream in connection therewith, including but not limited to the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 9-1-1 services using Windstream 9-1-1 PS/ALI services hereunder, and which arise out of the negligence or other wrongful act of Windstream, the PBX customer, its user agencies or municipalities or employees or agents of any one of them.
- L. When an order for Windstream 9-1-1 PS/ALI service and facilities or requests for additions, rearrangements, relocations or modifications or service and equipment are canceled in whole or in part, the PBX customer may be required to reimburse Windstream for all expenses incurred in handling the requests before notice of cancellation is received. Such charges are not to exceed the charges that would apply if the work involved in complying with the request had been completed.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

VII. 911 Private Switch/Automatic Location Identification (PS/ALI) Service (Continued)

2. Regulations (Continued)

M. When the use of service or facilities furnished by Windstream is interrupted due to any cause other than the negligence or willful act of the subscriber or the failure of the facilities provided by the subscriber, a pro rata adjustment of the fixed monthly charges involved will be allowed. In the event of any interruption of the service, Windstream shall not be liable to any person, or other entity for any loss or damage in an amount greater than an amount equal to the pro rata allowance of the tariff rate for the service or facilities provided to the PBX customer for the time such interruption continues, after notice to Windstream. No allowance shall be made if the interruption is due to the negligence or willful act of the PBX customer of the service.

3. Payment Schedules

A. General

Windstream 9-1-1 PS/ALI Service is offered for a 60-month contract period at the rates and charges indicated in this sub-section.

Windstream 9-1-1 PS/ALI Service disconnected prior to 60 months will be subject to cancellation charges.

B. Transfer of Contract

Service may be transferred to a new subscriber at the same location upon prior written concurrence by the new subscriber as specified elsewhere in this tariff.

C. Deferred Payment

Nonrecurring charges may be deferred or installment billed as specified elsewhere in this tariff.

D. Prepayment

Recurring charges may be prepaid as specified elsewhere in this tariff.

E. Cancellation Charges

Cancellation charges will be applied where service is removed prior to the expiration of the 60-month contract period.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

- VII. 911 Private Switch/Automatic Location Identification (PS/ALI) Service (Continued)
 - 3. Payment Schedules (Continued)
 - F. Moves of Service

When the PBX owner/operator moves Windstream 9-1-1 PS/ALI Service:

- (1) Cancellation charges do not apply.
- (2) 60-month rates in effect will continue uninterrupted.
- (3) Windstream 9-1-1 PS/ALI Service nonrecurring charges do not apply.
- (4) Windstream 9-1-1 PS/ALI Service local channel charges apply as appropriate.
- 4. Rates and Charges
- A. Windstream 9-1-1 PS/ALI Service
 - (1) Installation Charge
 - (a) Per Customer

Non-recurring Charge

1. Up to 1,000 station records, per customer	See Pricing Attachment	(M)
2. 1,001 to 2000 station records, per customer	See Pricing Attachment	(M)
3. 2,001 to 4,000 station records, per customer	See Pricing Attachment	(M)
4. 4,001 or more station records, per customer	See Pricing Attachment	(M)

- (2) 60 Month Contract Period Monthly Charges
 - (a) Per 1,000 PBX station (ALI) records

Recurring Monthly Charge

1. Up to 1,000 station records	See Pricing Attachment	(M)
2. 1001 to 2000 station records	See Pricing Attachment	(M)
3. 2,001 to 4,000 station records	See Pricing Attachment	(M)
4. 4,001 or more station records	See Pricing Attachment	(M)

B. Cancellation Charges

The following charge is incurred when a total disconnect of Windstream 9-1-1 PS/ALI Service occurs during the 60-month contract period.

(1) Per system disconnect See Pricing Attachment (M)

(M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

Issued: May 7, 2021 Effective: July 1, 2021

BY: Vice President

PUBLIC EMERGENCY SERVICE

GENERAL

- 1. Various facilities of the Telephone Company are furnished to municipalities to provide for reporting emergencies, usually to police and fire departments, although this service may also be provided to facilitate notification of members of a fire department of the existence of an emergency. Such facilities are used by the public to report fires or request police assistance and therefore are an aid to public safety and security.
- Since interruptions in service furnished a municipality to aid in public safety may occur through no fault of the Telephone Company, the liability of the Telephone Company to the municipality or to any individual user of the Telephone Company services for any damage caused by such interruptions or for any other damage resulting from the use of such services shall be limited to the allowance for failure of service as specified in the "Rules and Regulations" section of the Telephone Company General Exchange Tariff. The municipality agrees to indemnify and save the Telephone Company harmless against all loss or injury to persons or property because of use or attempted use of Telephone Company facilities or circuits for emergency services.

RATES

1. Rates and charges, including moves and changes, for main station service, mileages and miscellaneous services shall be those specified in the various applicable sections of the Tariff.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

PUBLIC EMERGENCY SERVICE

EMERGENCY CALLING AND ANSWERING ARRANGEMENTS

1. Emergency calling and answering arrangements are classified as follows:

a. System #1

This arrangement is designed for use in very small communities where there is a limited number of volunteer firemen or where residents assume the responsibility of handling fire calls because no volunteer fire department exists. It includes one main telephone and up to nine extension telephones installed in different locations so that fire reporting calls may be answered at all times. Activation of a siren or other fire signaling equipment is the responsibility of fire department personnel.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

PUBLIC EMERGENCY SERVICE (Continued)

EMERGENCY CALLING AND ANSWERING ARRANGEMENTS (Continued)

C. System #3

This arrangement is designed for use by large volunteer fire departments or combinations consisting of paid and volunteer fire department members. It includes a main station telephone used by the public to report fires and also an instrument and circuit used to call members of the fire department. It must be installed in a location where there is 24-hour attendance by firemen or other responsible municipal personnel. After a fire is reported on the listed fire department number the attendant, by dialing two digits on the calling instrument, may reach a group of six predetermined firemen's telephone numbers at one time. In addition to the main station, mileage and miscellaneous equipment charges, the following charges for this service shall be applicable.

Service

Monthly Connection Termination Charge*

LINSEC Rate Charge

One Special Connector Switch Group Calling Unit, each

(6 lines per unit)

GRP CL,# FRS3

See Pricing Attachment

(M)

d. System #5

This system utilizes a trunk and special line equipments in the central office. The line equipments are jumpered through a customer's exchange service line equipment; separate instruments at, or circuits to the customer's location are not required. The system is activated when a call is placed to the emergency number, activating the emergency reporting trunk which rings the stations connected to the emergency service line. The emergency stations will ring and continue to ring until the calling party hangs

A push button installed on the instrument at the assigned location is used to start the emergency siren. If the telephone at the assigned emergency location is in use a tone is automatically placed on the line to alert the station user that an emergency call has been placed. The station user hangs up, terminating the call, and lifts the receiver to join the emergency circuit. The siren can be activated only when the fire trunk has been activated. Provision has been made to serve 10 stations. The services assigned must be provided on a terminal per station basis.

In addition to the regular charges for the siren control circuit and main station the following charge will apply.

> Service Monthly Connection Rate Charge

Common Equipment, push buttons and siren control equipment

CE,# FRS5

LINSEC

See Pricing Attachment

(M)

(M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

Issued: May 7, 2021 Effective: July 1, 2021

BY: Vice President

^{*}To be reduced by 1/36 for each month in service.

GENERAL

This section of the above tariff authorizes and provides for the connection of private customer provided communications systems or terminal equipment with the facilities of the telephone company in accordance with the requirements and conditions of said section. Nothing in this section shall be interpreted to authorize or permit the interconnection with the telephone company facilities of any communications systems or facilities offered to or operated for the public for hire in intrastate service except as such service is required by certificates of public convenience and necessity issued under the statutes of Nebraska and the regulations of the Nebraska Public Service Commission.

These tariffs shall not be construed as to prohibit connection of registered or grandfathered customer-provided terminal equipment or protective circuitry which may be directly connected to the telecommunication network in accordance with Part 68, of the F.C.C. Rules and Regulations.

1. Responsibility of the Customer

- a. Where exchange and message toll telephone services are available under this or other tariffs for use in connection with customer provided systems and equipment, the operating characteristics of such equipment shall be such as not to interfere with any of the services offered by the Telephone Company. Such use is subject to the further provisions that the customer provided systems and/or equipment does not: endanger the safety of Telephone Company employees or the public; damage, require change in or alteration of, the equipment or other facilities of the Telephone Company; interfere with the proper functioning of such equipment or facilities; impair the operation of the Telephone Company system or otherwise injure the public in its use of the Telephone Company services.
- b. Upon notice from the Telephone Company that the customer provided system or equipment is causing or is likely to cause such hazard or interference, the customer shall make such change as shall be necessary to remove or prevent such hazard or interference. Failure to make such necessary changes will result in disconnection of service until such changes are completed to the satisfaction of the Telephone Company (See General Paragraph (3)). The customer shall be responsible for the payment of Telephone Company charges for service calls by Telephone Company employees to the customer's premises or tests conducted by Telephone Company employees where a service difficulty or trouble report results from customer provided systems and/or equipment.
- c. The customer indemnifies and saves the Telephone Company harmless against claims for libel, slander or infringement of copyright from the material transmitted over its facilities, against claims for infringement of patents arising from combining with, or using in connection with, facilities of the Telephone Company, equipment of the customer; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Telephone Company.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

GENERAL (Continued)

- 1. Responsibility of the Customer (Continued)
 - d. When a customer elects to interconnect, he must provide all of the terminal equipment on the customer's side of the Telephone Company provided connecting arrangement.
 - e. The customer desiring to connect customer provided equipment to the exchange and message toll telecommunications network must notify the Telephone Company in writing 120 days prior to the desired in-service date. The above time interval is based on the maximum anticipated equipment delivery interval, however, every effort will be made to shorten this interval if manufacturing and delivery schedules permit. The written notification shall include:
 - 1. Type and manufacturer of each item of equipment.
 - The number of access lines desired, when the customer desires to provide his entire communications system.
 - 3. The characteristics (e.g. electrical, dial, signalling, transmission, power) of the equipment to be used. If the equipment is being provided by the customer for interconnection has not been tested or evaluated by The Telephone Company prior to application for connection, such equipment will be available for testing purposes on or before a date which shall be specified by the Telephone Company.
 - f. Access to and control of the local exchange and message toll telecommunications network by computer of any other device that generates repetitive attempts automatically to access any single telephone network circuit is prohibited.
 - g. Notwithstanding any contrary provision herein, the Telephone Company may require, as a condition precedent to the provision of interconnection service, full payment by the customer of all sums due the Telephone Company, including but not limited to reimbursement for loss or damage to telephone facilities, periodic charges for facilities and service, termination charges, installation charges, minimum charges or otherwise.
 - h. An access line customer must subscribe to sufficient quantities of access lines to allow no more than one (1) busy condition per one-hundred (100) calls, in order to provide for adequate access to his customer-provided communications system in accordance with accepted communications industry standards. Such determination shall be made from traffic studies according to standard industry practices.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

GENERAL (Continued)

- 1. Responsibility of the Customer (Concluded)
 - Customer provided station apparatus may be used with the facilities furnished by the Telephone Company for exchange and message toll telephone service provided that such station apparatus complies with the criteria contained under <u>SYSTEM</u> <u>REQUIREMENTS</u>.
 - j. Commercial power necessary to operate connecting arrangements shall be provided at the customer's expense.
 - k. The customer shall subscribe to the same classification of service for use with customer provided equipment as is required for use with similar telephone company provided equipment.
- 2. Responsibility of the Telephone Company
 - The Telephone Company shall not be responsible for the installation, operation or a. maintenance of any customer-provided communications systems and/or terminal equipment. Exchange and message toll telephone services are not represented as adapted to the use of customer-provided communications systems and/or terminal equipment and the Telephone Company shall not be responsible for the through transmission of signals generated by the customer-provided communications systems and/or terminal equipment or for the quality of, or defects in such transmission, or the reception of signals by the customer-provided communications systems and/or terminal equipment. The use of customer-owned equipment in connection with the facilities of the Telephone Company is permitted only on the condition that the liability of the Telephone Company for damages arising out of mistakes, omissions, interruptions, delays, or errors or defects in transmission, or failures or defects in the connecting equipment occurring in the course of furnishing service or other facilities and not caused by the negligence of the customer, or of the Telephone Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, or error or defect in transmission, or failures or defects in the connecting equipment occurs. See also Allowance for Failure of Service, Section 1 of this tariff.
 - b. The telephone company shall not be responsible to the customer or otherwise of changes in the criteria contained under <u>SYSTEM REQUIREMENTS</u>, or in any of the facilities, operations or procedures of the Telephone Company which might render any customer-provided communications systems and/or terminal equipment obsolete or require modification or alteration of such equipment or otherwise affect its use or performance.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

GENERAL (Continued)

3. Violation of Regulations

- a. Where any customer-provided communications systems or terminal equipment is used with exchange and message toll telephone services in violation of any of the provisions of this tariff, the Telephone Company will take such immediate action as necessary for the protection of the network, and will promptly notify the customer of the violation. The customer shall discontinue such use of the equipment or correct the violation and shall confirm in writing to the Telephone Company within ten (10) days, following the receipt of written notice from the Telephone Company, that such use has ceased or that the violation has been corrected. Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the Telephone Company within the time stated above shall result in disconnection of the customer's service until such time as the customer complies with the provisions of this tariff. The company reserves the right to disconnect, at the coupling device, any customer-provided equipment which may prove to have a harmful effect on the switching network.
- b. No equipment, apparatus, circuit or device not furnished by the Telephone Company shall be attached to or connected with the facilities furnished by the Telephone Company, whether physically, by induction or otherwise, except as provided in this tariff. In case any such unauthorized attachment or connection is made, the Telephone Company shall have the right to remove or disconnect the same; or to suspend the service during the continuance of said attachment or connection; or to terminate the service.
- Initial Service Periods (See Section 12 of this tariff).
- 5. Advance Payments (See Section 2 of this tariff).
- 6. Payment for Service

The subscriber is responsible for payment of all charges for facilities and services furnished, including charges for services originated, or charges accepted, at such facilities as provided for in Section 1 of this tariff under <u>Default of Payments or Violation of Regulations</u>.

7. Termination of Contracts (See Section 13 of this tariff).

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

GENERAL (Continued)

8. Private Branch Exchange Operation

All operating at the subscriber's premises is performed at the expense of the subscriber and must conform with the rules and regulations of the Telephone Company.

9. Unusual Installation Costs

Where special conditions or special requirements of the subscriber involve unusual construction or installation costs, the subscriber may be required to pay a reasonable proportion of such costs. (See also Section 8 of this tariff).

10. Improper Use of Service (See Section 1 of this tariff).

11. Tampering with Equipment

The Telephone Company may refuse to furnish or may deny telephone service to any person, firm or corporation on whose premises is located any telephone equipment which shows any evidence of tampering, manipulation or operation, or use of any devise whatsoever, for the purpose of obtaining telephone service without payment or the charges applicable to the service rendered.

12. Transmitting Messages

The Telephone Company does not transmit messages but offers the use of its facilities when available for communications between parties, each of whom is present at the telephone.

13. Arrangements with Other Companies

When suitable arrangements can be made, lines of other telephone companies and common carriers may be used in establishing connections to points not reached by the Telephone Company's lines. In establishing connection with the lines of other companies and common carriers, the Telephone Company is not responsible or liable for any action of the connection company.

14. Identification of Automatic Announcements

Use of telephone company facilities or service in connection with automatic announcement service, automatic answering and recording service, recorder coupler service or miscellaneous devices for recorded public announcements is subject to the following conditions:

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

GENERAL (Continued)

14. Identification of Automatic Announcements (Concluded)

- a. For purposes of identification, subscribers to telephone service who transmit recorded public announcements over facilities provided by the company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided.
- Subscribers transmitting factual public announcements such as Time, Stock Market quotations, Airline schedules and similar information are excluded from the preceding condition.
- Non-published telephone service will not be furnished for use with recorded public announcements.
- Failure to comply with the provisions of this tariff shall be cause for termination of the service.

15. Maintenance and Repairs

All ordinary expense of maintenance and repair of Telephone Company equipment unless otherwise specified in the Telephone Company's tariff, is borne by the Telephone Company. In case of loss, or damage to, or destruction of, any of the company's instruments or accessories, not due to ordinary wear and tear the subscriber is held responsible for the cost of replacing the equipment destroyed or for the cost of restoring the equipment to its original condition, except where such damage is not occasioned by the negligence of the subscriber.

SYSTEM REQUIREMENTS

1. Application

Customers desiring to interconnect are required to submit technical information relating to the equipment or systems to be interconnected 120 days in advance of their desired service date, in order that compatibility of such systems or equipment with the telecommunications system can be determined in advance of installation by the Telephone Company. In addition, the Telephone Company reserves the right to inspect completed installations of customer-owned and maintained terminal equipment prior to approval by the Telephone Company to determine that said installation will not cause hazardous voltages to be connected to facilities of the Telephone Company; will provide proper network control signaling; and will not exceed voice band and out-of-voice band

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

SYSTEM REQUIREMENTS (Continued)

1. Application (Concluded)

transmission levels as set forth in this tariff. A charge based on cost will be made by the Telephone Company for inspection of customer owned and maintained terminal equipment installations. Further the Telephone Company reserves the right to inspect and review the customer-provided system and/or terminal equipment at periodic intervals to insure continuing adherence to the technical requirements outlined in this tariff. The customer must permit the Telephone Company to have access to and use of the customer's station apparatus and attendant's console(s) or switchboard for the purpose of inspection and testing. Information regarding the technical requirements of the Telephone Company for customer-owned and maintained equipment may be obtained by contacting the local business office.

2. Technical Criteria

a. Network Control Signaling

Network Control Signaling is defined as the transmission of signals used in the exchange and message toll network which perform functions such as supervision (control, status and charging signals), address signaling (calling and called number identification), audible tone signals (call progress signals indicating re-order or busy conditions) to control the operation of switching machines in the exchange and message toll network. Satisfactory performance of the exchange and message toll services network requires continuing functional compatibility of the network control signals and the switching equipment involved. To assure such continuing compatibility, network control signaling (except customer-provided tone-type address signaling functions performed by customer-provided equipment) in the furnishing of exchange and message toll services shall be performed by equipment furnished, installed and maintained by the Telephone Company.

b. Direct Electrical Connection

Customer-provided voice transmitting and/or receiving communications systems and/or terminal equipment which involves direct electrical connection to the facilities furnished by the Telephone Company for exchange and message toll telephone services may be connected with such facilities in accordance with (1) and (2) following:

 The connection shall be made through a Telephone Company network control signaling unit and a connecting arrangement which shall be furnished, installed and maintained by the Telephone Company and billed the appropriate rates found in Section 9 in this tariff.

Where a data access arrangement is furnished in connection with customer-provided terminal equipment and such terminal equipment is used for both voice and data communication, the data access arrangement may be used to connect the customer-provided equipment for voice communications.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

SYSTEM REQUIREMENTS (Continued)

- 2. Technical Criteria (Continued)
 - b. Direct Electrical Connection (Continued)
 - To protect the exchange and message toll network and the services furnished to the general public by the Telephone Company from harmful effects, the customer-provided voice transmitting equipment must comply with the following minimum network protection criteria:
 - A. To prevent excess noise and crosstalk in the network it is necessary that the long term average power of the applied signal during established connections not exceed 12db below one milliwatt at the serving central office. To insure that this limit is not exceeded, the power of the signal which may be applied by the customer-provided communications systems and/or terminal equipment to the Telephone Company interface located on the customer's premises will be specified by the Telephone Company for each type of connecting arrangement, but in no case shall it exceed one milliwatt.
 - B. To protect other services it is necessary that the signal which is applied by the customer-provided equipment to the Telephone Company interface located on the customer's premises meet the following limits:
 - 1. The power in the band from 3,995 Hertz to 4,005 Hertz shall be at least 18db below the power of the signal as specified in 2.b.2.A above.
 - 2. The power in the band from 4,000 Hertz to 10,000 Hertz shall not exceed 16db below one milliwatt.
 - 3. The power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 25db below one milliwatt.
 - 4. The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 36db below one milliwatt.
 - 5. The power in the band above 40,000 Hertz shall not exceed 50db below one milliwatt.
 - C. To prevent the interruption or disconnection of a call, or interference with network control signaling, it is necessary that the signal applied by the customer-provided equipment to the Telephone Company interface located on the customer's premises at no time have energy solely in the 2450 to 2750 Hertz band. If signal power is in the 2450 to 2750 Hertz band, it must not exceed the power present at the same time in the 800 to 2450 Hertz band.

Issued: July 27, 2006 Effective: August 7, 2006

SYSTEM REQUIREMENTS (Continued)

- 2. Technical Criteria (Continued)
 - c. Acoustic, Inductive Connections
 - 1. Customer-provided voice transmitting and/or receiving terminal equipment may be automatically connected with Telephone Company facilities and customer-provided voice receiving equipment may be inductively connected with Telephone Company facilities for exchange and long distance message telecommunications services provided the acoustic or inductive connection is made externally to a Telephone Company network control signaling unit.
 - 2. To protect the exchange and message toll network and the services furnished to the general public by the Telephone Company from harmful effects, the customer-provided voice transmitting equipment must comply with the following minimum network protection criteria:
 - A. To prevent excessive noise and cross talk in the network it is necessary that the power of the signal which is applied by the customer-provided communications systems and/or terminal equipment to the network control signalling unit located on the customer's premises be limited so that the signal power at the output point of the network control signalling unit (i.e., at the input to the Telephone Company line) does not exceed 9db below one milliwatt when averaged over any three second interval.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

- 2. Technical Criteria (Concluded)
 - c. Acoustic, Inductive Connections (Concluded)
 - 2. (Continued)
 - B. To protect other services it is necessary that the signal which is applied by the customer-provided equipment to the network control signalling unit located on the customer's premises meet the following limits at the output of the network control signalling unit (i.e., at the input to the Telephone Company line):
 - 1. The power in the band from 3,995 Hertz to 4,005 Hertz shall be at least 18db below the power of the signal as specified in 2.c.2.A above.
 - 2. The power in the band from 4,000 Hertz to 10,000 Hertz shall not exceed 16db below one milliwatt.
 - 3. The power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24db below one milliwatt.
 - 4. The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 36db below one milliwatt.
 - 5. The power in the band above 40,000 Hertz shall not exceed 50db below one milliwatt.
 - C. To prevent the interruption or disconnection of a call or interference with the network control signalling, it is necessary that the signal applied by the customer-provided communications systems and/or equipment to the network control signalling unit located on the customer's premises be limited so that the signal at the output of the network control signalling unit (i.e., at the input to the Telephone Company line) shall at no time have energy solely in 2450 to 2750 Hertz band. If there is signal power at the output of the network control signalling unit in the 2450 to 2750 Hertz band, it must not exceed the power present at the same time in the 800 to 2450 Hertz band.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

ALARM REPORTING EQUIPMENT

- 1. Basis of Connection Customer-provided Alarm Reporting Equipment which sends dial pulses corresponding to a predetermined telephone number and then transmits a prerecorded voice alarm message may be connected to the facilities of the Telephone Company subject to the following regulations:
 - a. Such equipment may be connected only to individual dial Central Office, Private Branch Exchange or CENTREX station lines.
 - b. Connection to the Telephone Company's facilities shall be made only through use of connecting equipment provided by the Telephone Company. Such connecting equipment seizes the associated line upon receipt of a signal from the customer-provided equipment, reconstitutes the dial pulses received from the customer-provided equipment, restricts the transmission path to outward transmissions and automatically terminates the connection at the conclusion of the voice alarm message.
 - c. Customer-provided Alarm Reporting Equipment shall not be used to interconnect any line or channel of the Telephone Company with any other communications line or channel of the Company or of any other person.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

BUSINESS AND PBX ACCESS LINE SERVICE

1. Application

- a. Subscribers wishing to provide their own business communications systems must subscribe to access line service as a means of connection to the Telephone Company's switching network. Access line service will be that subscriber's sole means of connection to the Telephone Company's switching network and cannot be combined with any other exchange service. Access line service is not available on a party-line basis.
- b. Directories: A subscriber to access line service will receive without charge the number of directories the Telephone Company judges necessary to provide proper service. The subscriber will be listed once in the local directory without charge (termed the primary listing) regardless of the number of access lines subscribed to. Additional directories may be purchased from the Telephone Company at the current cost to provide them. See also Section 1 of this tariff (Directory Responsibilities and Ownership). Additional directory listings may be subscribed to in accordance with the provisions of Section 22 of this tariff.
- c. In the event an existing subscriber of local exchange service decides to convert to access line service, the Telephone Company reserves the right to physically recover its facilities.
- d. The subscriber has no property right in the access line telephone number or any right to continuance of service through any particular office. The Telephone Company may change the access line telephone number or the central office designation, or both, of a subscriber whenever it deems it necessary in the conduct of its business to do so.

Access Charge

Subscribers to access line service will not be charged for calls made to any location within their respective exchange calling area. Exchange calling areas for each exchange are shown in the Local Exchange tariff. Calls by access line subscribers to any point outside of their respective exchange calling area will be charged at the appropriate message toll charges.

3. Inside and Outside Moves and Changes

Inside and outside moves and changes will be charged for on a cost basis with a minimum charge of \$5.00. Any reconnection or restoral of service will be treated as a new installation and charges associated with a new installation will apply. Charges for moves and changes will be billed to the customer upon completion of the work.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

BUSINESS AND PBX ACCESS LINE SERVICE (Concluded)

4. Monthly Rates Per Access Line

The monthly rate per access line shall be the same as that for individual line business and 2-way PBX trunks as provided for in the Local Exchange tariff.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

CONNECTING ARRANGEMENTS FOR CUSTOMER PROVIDED VOICE TRANSMITTING AND RECEIVING TERMINAL EQUIPMENT (Continued)

- 1. Equipment for Recording Telephone Conversations
 - a. Recorder Connector Equipment
 - 1. Regulations

Telecommunications services are not represented as adapted to the recording of two-way telephone conversations. However, customer- provided voice recording equipment may be connected with telecommunications services, in accordance with 1.c. following, subject to the following conditions or 1.b.:

- A. A distinctive recorder tone that is repeated at intervals of approximately fifteen seconds is required when recording equipment is in use and is electrically connected with services of the Telephone Company, except that the distinctive recorder tone described is not required:
 - (1) When all parties to the telephone conversation give their prior consent to the recording of the conversation, and the prior consent is obtained in writing or a part of, and obtained at the start of, the recording.
 - (2) When used by a Federal Communications Commission licensed broadcast station customer for recording of two-way telephone conversations solely for broadcast over the air.
 - (3) When used by the United States Secret Service of the Department of Treasury for recording of two-way telephone conversations which concern the safety and security of the person of the President of the United States, members of his immediate family, or the White House and its grounds.
 - (4) When used by a broadcast network or by a cooperative programming effort composed exclusively of Federal Communications Commission broadcast licensees to record two-way telephone conversations solely for broadcast over the air by a licensed broadcast station.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

CONNECTING ARRANGEMENTS FOR CUSTOMER PROVIDED VOICE TRANSMITTING AND RECEIVING TERMINAL EQUIPMENT (Continued)

- 1. Equipment for Recording Telephone Conversations (Continued)
 - a. Recorder Connector Equipment (Continued)
 - 1. Regulations (Continued)
 - B. Customer-provided voice recording equipment may not be connected with services of the Telephone Company for the recording of two-way telephone conversations by means of an acoustic or inductive connection, except when used as specified in (1)(a)1.A.(1) through (1)(a)1.A.(4) preceding.
 - C. The customer-provided voice recording equipment shall be so arranged that at the will of the user it can be physically connected to and disconnected from the services of the Telephone Company or switched on and off.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

(M)

(M)

CUSTOMER PROVIDED COMMUNICATIONS SYSTEMS AND TERMINAL EQUIPMENT

MOBILE RADIO

Individual Line Service

Direct electrical connection of customer provided mobile radio transmitting and/or receiving equipment to one-party telephone lines shall be made through a voice coupler.

2. PBX and Lamp and Key Systems

Charges for connection of customer provided mobile radio equipment to PBX, lamp and key equipment or facilities other than provided for in paragraph (1) above shall be based on cost.

PUBLIC ADDRESS OR LOUDSPEAKER PAGING EQUIPMENT

- Customer-provided public address or loudspeaker paging equipment, which includes amplifiers, receiving speakers and associated wiring used to transmit paging messages or announcements in one direction only, may be used in connection with Telephone Company facilities for PBX, CENTREX or key telephone systems subject (M) to the following conditions:
 - a. Connection of customer-provided public address or loudspeaker paging equipment with facilities of the Telephone Company shall be made only through connecting equipment or arrangements furnished by the Telephone Company. The connecting equipment or arrangements will include a connecting block or equivalent to which the customer-provided public address or loudspeaker paging equipment will be connected.
 - b. Telephone Company facilities when so connected may be used only to transmit messages or signals to customer-provided public address or loudspeaker paging equipment. Such public address or loudspeaker paging equipment may not be used to originate messages into Telephone Company facilities.
 - c. Paging service lines will be installed by the Telephone Company between the Telephone Company's common equipment location and the customer's. Such one-way circuits are furnished solely to provide access to the customer's public address or loudspeaker paging equipment from Telephone Company private branch exchange or push button telephone systems.

MAINTENANCE OF SERVICE CHARGES

1. A non-recurring charge will apply for each repair visit to a customer's premises in connection with a service difficulty when it is determined that the difficulty was due to a condition in a customer-provided terminal equipment, customer maintained wiring, or communications system which is arranged for connection to Telephone Company facilities.

> Nonrecurring Charge

Voice Service Data Service See Pricing Attachment See Pricing Attachment

PERIPHERAL SERVICES

- Peripheral services include such items as customer service adviser services, station user training services, traffic study services, traffic study analysis services, testing from central office, and other miscellaneous peripheral services. These services may be provided at the discretion of the Telephone Company and will be charged for the appropriate cost to provide them.
- (M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

Issued: May 7, 2021 Effective: July 1, 2021

BY: Vice President

CUSTOMER-OWNED COIN OPERATED TELEPHONE SERVICE (COCOTS)

CUSTOMER-OWNED COIN OPERATED TELEPHONE SERVICE (COCOTS)

Semi-public service will be provided for use with customer-provided coin or non-coin-operated telephones at locations accessible to the public, e.g., stores, business places, including boarding or rooming houses and schools or college buildings, where desired by the owner of the premise.

1. Responsibility of the Customer

The customer shall be responsible for the installation, operation and maintenance of any customer-provided coin or non-coin-operated telephones used in connection with this service.

The customer shall be responsible for the payment of any charges for visits by a Telephone Company employee to the customer's premises when a service difficulty or trouble report results from the use of customer-provided coin or non-coin-operated telephones and facilities.

The customer shall be responsible for payment of charges for all toll messages originating from or accepted at this type of service, including Directory Assistance as listed in Section 37 of this Tariff. The customer is also responsible for appropriate charges as listed in Section 9 of this Tariff.

Customer-provided coin telephones must be registered in compliance with Part 68 of the FCC's Registration Program or connected behind FCC registered coupler.

Such customer-provided coin telephones must have the following operational characteristics:

- a. Must be able to access the Telephone Company operator at no charge and without using a coin.
- b. Must be able to access 911 Emergency Service, where available, at no charge, without using a coin, and, when such instrument can only access 911 Emergency Service by use of a dialing sequence other than 911, must prominently display on such instrument, the appropriate dialing sequence to access 911 Emergency Service, where available.
- c. Must be able to access all interexchange carriers unless the customer is an interexchange carrier in which case access may be limited to that carrier.
- d. Must comply with all applicable federal, state and local laws and regulations concerning the use of these telephones by disabled persons and the hearing impaired.
- e. Must allow the completion of both local and long distance calls from the zero (0) level.

The customer shall cause to be prominently displayed on each customer-provided coin telephone used in connection with this service the name of the owner of such instrument, the procedure for reporting service difficulties and obtaining customer refunds, and the percentage by which the cost to the customer of long distance calls is increased to the user of such equipment.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

CUSTOMER-OWNED COIN OPERATED TELEPHONE SERVICE (COCOTS)

CUSTOMER-OWNED COIN OPERATED TELEPHONE SERVICE (COCOTS) (continued)

2. Violation of Regulations

Where any customer-provided coin telephone is in violation of this tariff, the Telephone Company will promptly notify the customer of the violation and will take immediate action, including the disconnection of service, as is necessary for the protection of the telecommunications network and Telephone Company employees.

The customer shall discontinue use of the customer-provided coin telephone or correct the violation and notify the Telephone Company in writing within 5 days after receipt of such notice that the violation has been corrected.

Failure of the customer to discontinue such use or to correct the violation will result in the suspension of the customer's service until such time as the customer complies with the provisions of this tariff.

In order to provide adequate service, only one coin operated instrument per COCOT semi-public service line is allowed. The line cannot be switched, multiplexed or concentrated. Telephones for answering purposes may be furnished for use by the customer but cannot be equipped with coin collecting devices.

3. Rates

- Rates for semi-public service provided for customer-owned coin equipment are listed in the Local Exchange Tariff as COCOT service.
- b. Upon achieving measurement capability and receiving approval from the Nebraska Public Service Commission, the measured individual line business rates would be applicable in those exchanges having Local Measured Service.
- 4. Billed Number Screening and Blocking (BNSB)

Billed Number Screening and Blocking is available for Customer-Owned Coin Operated Telephone Service (COCOTS). BNSB prevents end-users from billing messages to the COCOT bill number at the 0- level of calling. The following rates apply in addition to the service ordering charges as described in Section 9 of this tariff.

Monthly Installation
Rate Charge

Billed Number Screening and Blocking

See Pricing Attachment

5. Coin Supervision Additive

Coin Supervision Additive - provides for the collection, return, recognition, announcements and preprompting for overtime; monitors signals from the pay telephone equipment to identify when and what denomination of coins are deposited; identifies the status of attempted calls and sends signal to the pay telephone equipment to collect the appropriate coins when calls are completed, or returns coins when calls are not completed.

Monthly Rate: See Pricing Attachment

(M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

Issued: May 7, 2021 Effective: July 1, 2021

BY: Vice President

4001 Rodney Parham Road Little Rock, Arkansas 72212 (M)

(M)

Section 28 First Revised Sheet 1 Replaces Original Sheet 1

RESERVED FOR FUTURE USE

(T) (D)

(D)

Issued: July 3, 2008 Effective: July 14, 2008

BY: Vice President

SECTION 28 First Revised Sheet 2 Replaces Original Sheet 2

RESERVED FOR FUTURE USE

(T)

(D)

(D)

Issued: July 3, 2008 Effective: July 14, 2008

BY: Vice President

Section 29 First Revised Sheet 1 Replaces Original Sheet 1

RESERVED FOR FUTURE USE

(T) (D)

(D)

Issued: July 3, 2008 Effective: July 14, 2008

BY: Vice President

Section 29 First Revised Sheet 2 Replaces Original Sheet 2

RESERVED FOR FUTURE USE

(T) (D)

(D)

Issued: July 3, 2008 Effective: July 14, 2008

BY: Vice President

Section 29 First Revised Sheet 3 Replaces Original Sheet 3

RESERVED FOR FUTURE USE

(T)

(D)

(D)

Issued: July 3, 2008 Effective: July 14, 2008

BY: Vice President

VACATION RATE SERVICE

(T)

(D) (D)

(D) (D)

(N)

(D)

(D)

(C)

(N)

MAIN STATION SERVICE

- Complete temporary suspension of service is available to subscriber for any class of business or residence service. Supplemental service is suspended only when the associated main station service is suspended.
- The suspension rate will not be applicable until after the service has been in effect at full rate for at least one month.

3. If the service is suspended for a period of thirty (30) days or longer, the reduction in charges for one or more central office lines terminating at the same location and associated supplemental service is equal to 50% of the regular exchange service charge for each item of service and facilities for the period so suspended.

4. Service cannot be suspended for a period of more than twelve (12) months.

5. More than one period of suspension may be permitted in any one calendar year, provided a full service rate for one month is applied between periods of suspension.

 During periods of suspension, third number or credit card long distance calls may not be charged against the suspended number by the customer.

7. During the periods of suspension, no outward or inward service is provided.

8. Reference service is provided if available at the serving exchange, by either having all calls referred to another number or a message will be given to all calling parties by the intercepting operator which states the number has been temporarily disconnected at the customer's request.

9. Service charges will not be applied for the suspension or restoration of service. (C)

Issued: April 6, 2007 Effective: April 16, 2007

BY: Vice President

TOUCH-CALL SERVICE

GENERAL

1. TOUCH-CALL Service provides for the origination of calls by means of instruments equipped for tone signalling and special office facilities.

AVAILABILITY

- 1. TOUCH-CALL Service is provided as a part of, and is included in the rate for, exchange telephone service.
- 2. The service is furnished for use with individual central office lines and Lamp and Key and PBX systems designed for tone dialing, or for which modification equipment is available.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

CUSTOM RINGING SERVICE

GENERAL

Custom Ringing Service is a central office based service which provides up to three distinctive ringing codes on incoming calls, using one individual access line. The distinctive ringing codes are achieved by assigning up to 3 additional telephone numbers to the access line. The customer is entitled to one free listing in the alphabetical section of the telephone directory for each Custom Ringing Service number.

REGULATIONS

- Custom Ringing Service is provided with individual exchange access lines subject to central
 office switching capabilities. Custom Ringing Service may be unavailable with some services
 due to technical limitations.
- Custom Ringing numbers are subject to a minimum service period of one month.
- 3. Itemized billing is not available on Custom Ringing numbers for originating calls.
- 4. Intercept Service is available to subscribers of Custom Ringing on a per number basis. In addition, the following terms and conditions apply:
 - A. When the access line number remains in service, Custom Ringing numbers can be individually intercepted.
 - B. When the access line number is intercepted, all Custom Ringing numbers must be intercepted. Exceptions: If another access line is installed at the premises, Custom Ringing numbers can either remain in service or be individually intercepted.
- 5. When the customer's access line is equipped with Call Waiting, and the line is busy, incoming calls will generate a distinctive Call Waiting tone at no additional charge.
- 6. When the customer's access line is equipped with Call Forwarding, and there are no technical limitations within the central office switch, the customer will have all Custom Ringing numbers forwarded with the access line number.

Call Forwarding rates apply only to the access line number. Distinctive ringing will not be heard at the forwarded location.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

CUSTOM RINGING SERVICE

RATES

- 1. When at the request of the customer, additions or changes are made to the Call Forwarding options, the Call Forwarding Install/Change Charge applies as specified in Section 34 of this tariff, in addition to applicable service charges as specified in Section 9 of this tariff.
- 2. When one or more of the Custom Ringing numbers are installed or changed on the same line at the same time, only one nonrecurring charge will apply.
- 3. The following rates and charges apply per individual line equipped, in addition to the applicable Service Charges as described in Section 9 of this tariff.

Monthly Rate Residence

Business

Nonrecurring Charge

(T)

(M)

(M)

Custom Ringing

Rates are located in the Pricing Attachment, at the end of this tariff.

(M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

Issued: May 7, 2021 Effective: July 1, 2021

BY: Vice President

GENERAL

Custom Calling Services furnish the following services to the customer:

- 1. Speed Calling permits placing local and long distance calls to either 8 or 30 preselected telephone numbers by dialing an abbreviated code. To add a number to the calling list, the customer uses his own telephone.
- 2. Enhanced Call Waiting a distinctive tone informs the telephone user that another call has been placed to his/her line. By briefly depressing the hookswitch, the user will be connected to the second caller while holding the first; subsequent depressions of the hookswitch will allow the user to alternate between callers.

Enhanced Call Waiting also permits the customer to inhibit the operation of Call Waiting for one call. Call Waiting is automatically restored to the customer's line upon a disconnect.

A customer with Caller ID on Call Waiting may also receive name and number information on a call that is waiting. (The customer must have the appropriate CPE.)

Call Waiting Options - prompts users with the appropriate CPE the following options: switch to a new call, add the new call (join), forward to voice mail, play a message, or play a busy message.

- 3. Three Way Calling permits a telephone user to add a third party to an existing local or long distance call. It will also permit a telephone user to consult privately with a third party while holding the original call.
 - Three Way Calling/Call Forwarding permits regular three-way calling with the ability of the party that originates the three-way call to drop off of the call. This feature allows the subscriber to transfer incoming calls to any subscriber dialable location. The subscriber of the Three Way Calling/Call Forwarding feature is responsible for any applicable toll charges for calls originating from the subscriber's location to the called party location where the call is transferred. Chargeable time on the connection from the subscriber location to the transferred location ends when the connection is terminated by either of the two remaining parties on the call.
- 4. Call Forwarding permits transfer of all incoming calls automatically to any dialable number. The number can be selected by the customer each time Call Forwarding is activated. If the alternate location is not a free call, the customer will be billed for each call forwarded.
- 5. Call Forwarding Busy permits call to automatically be transferred to a predetermined alternate number whenever the primary number is busy. The alternate number can be any dialable number. If the alternate location is not a free call, the customer will be billed for each call diverted.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

GENERAL (Continued)

- Call Transfer No Answer (Call Forwarding No Answer) permits a customer to specify a number to
 which incoming calls will be transferred after a prescribed number of unanswered rings. Requires
 central office work. If the called location is not a free call, the customer will be billed for each call
 forwarded.
- 7. Warm Line permits call to be automatically placed to a predetermined number after a prescribed time delay period after the telephone goes offhook. Requires central office work. If the location to which the call is automatically placed is not a free call, the customer will be billed for the call.
- 8. Multi-Call is an enhancement to Call Forwarding, Line Busy Call Diversion and Call Transfer No Answer. Multi-call allows forwarding of more than one call simultaneously. Multi-call provides enhanced forwarding service to a subscriber who forwards to destinations, such as hunt groups, which can handle multiple calls.
- Cancel Call Waiting permits the customer with Call Waiting to inhibit the operation of Call Waiting for one call. Call Waiting is automatically restored to the customer's line upon a disconnect.
 - Cancel Call Waiting is now included in Enhanced Call Waiting and is no longer offered as a separate service.
- 10. Caller Identification * allows for the automatic delivery of a calling party's telephone number (including nonpublished and nonlisted telephone numbers) to the called customer, which gives the called customer an opportunity to decide whether to answer the call immediately or not. This number is displayed on customer premise equipment.
 - Caller ID should be used for incoming call management purposes only and should not be relied upon for any other purposes such as determining the originating location of a call or determining the definitive identity of a caller. Windstream Nebraska, Inc. shall not be responsible for and makes no representation with respect to the content of the information received or transmitted for any purpose other than call management.
- Caller Identification Plus allows for the automatic delivery of a calling party's telephone number (including nonpublished and nonlisted telephone numbers) as well as a name or the city from which the call was placed. The service gives the called customer an opportunity to decide whether to answer the call immediately or not. The number as well as name or city information are displayed on customer premise equipment.
 - Caller Identification Plus should be used for incoming call management purposes only and should not be relied upon for any other purposes such as determining the originating location of a call or determining the definitive identity of a caller. Windstream Nebraska, Inc. shall not be responsible for and makes no representation with respect to the content of information received or transmitted for any purpose other than call management.
- Caller Display Blocking enables a customer to control the disclosure of their telephone number, name or the city from which the call is being placed to a subscriber of Caller Identification * or Caller Identification PlusService (where technically feasible) by temporarily changing the public/private status indicator of the telephone number. The public status will allow delivery of calling party information to the called party while the private status will not. Caller Display Blocking is established by dialing *67 (or 1167 from rotary or pulse-dialing phones) to change the status indicator from public to private. On lines that have per-line blocking, the dialing of *67 (or 1167 from rotary or pulse-dialing phones) changes the status indicator from private to public.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President 4001 Rodney Parham Road Little Rock, Arkansas 72212

^{*} This service is available to existing customers at their existing locations as of March 18, 2002.

GENERAL (Continued)

- 13. Call Return enables a customer to perform an activation procedure and automatically redial the last incoming number without having to know the number of the calling party. Call Return is available on a usage basis or subscription basis. Usage basis is available to residential and single line business customers only.
- 14. Repeat Dial automatically redials the last number a customer dials. If the called party's number is busy, special ringing will alert the customer when the calling number becomes idle. Repeat Dial is available on a usage basis or subscription basis. Usage basis is available to residential and single line business customers only.
- 15. Call Selector If the customer's telephone is onhook, a distinctive ring will alert the customer when a telephone number on their Call Selector screening list is calling. If the customer's telephone is offhook and the customer subscribes to Call Waiting, a distinctive call waiting tone will alert the customer.
 - This feature uses a call screening list and can be activated or deactivated by the customer. When the feature is activated and a telephone number in the call screening list calls the customer, the specific function is performed. The call screening list is maintained by the customer via a telephone.
- 16. Selective/Preferred Call Forwarding Permits the transfer of incoming calls from telephone numbers on the customer's Selective/Preferred Call Forwarding screening list to be transferred to any dialable number. The number can be selected by the customer each time Selective/Preferred Call Forwarding is activated. If the alternate location is not a free call, the customer will be billed for each call forwarded.
 - This feature uses a call screening list and can be activated or deactivated by the customer. When the feature is activated and a telephone number in the call screening list calls the customer, the specific function is performed. The call screening list is maintained by the customer via a telephone.
- 17. Selective Call Rejection When this feature is activated, calls from telephone numbers on the customer's Selective Call Rejection screening list will not ring the customer's telephone. The calling party will receive a rejection announcement informing them that their call has been rejected by the customer.
 - This feature uses a call screening list and can be activated or deactivated by the customer. When the feature is activated and a telephone number in the call screening list calls the customer, the specific function is performed. The call screening list is maintained by the customer via a telephone.
- 18. Selective Call Acceptance When this feature is activated, only calls from telephone numbers on the customer's Selective Call Acceptance screening list will ring the customer's telephone. All other calling parties will receive a rejection announcement informing them that their call has been rejected by the customer.

This feature uses a call screening list and can be activated or deactivated by the customer. When the feature is activated and a telephone number in the call screening list calls the customer, the specific function is performed. The call screening list is maintained by the customer via a telephone.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

GENERAL (Continued)

- 19. Call Trace allows a called party to initiate an automatic trace of the last call received. Call Trace is available on a usage basis only. After receiving the call which is to be traced, the customer dials a code and the traced telephone number is automatically sent to the Company for further action. The customer originating the trace will not receive the traced telephone number. The results of a trace will be furnished only to legally constituted law enforcement agencies or authorities upon proper request by them. The Company is not liable for damages if, for any reason, the Call Trace attempt is not successful.
- 20. Call Trap when this feature is requested by the customer, the telephone company will utilize trap software on the customer's line in the central office for a period of two weeks. There will be no charge for this service. The results of the trap will be furnished to law enforcement agencies or authorities upon proper request by them. The Company is not liable for damages if, for any reason, the trap attempt is not successful.
- Anonymous Call Rejection Anonymous Call Rejection allows customers to automatically reject all calls that have been marked anonymous (activated CPN blocking) by the calling party. When Anonymous Call Rejection is active, the called party receives no alerting (ringing) for a call that has been rejected. The call is routed to a denial announcement and subsequently terminated.
- 22. Message Waiting Indicators –enables customers to be alerted that a message is waiting either through a stuttered dial tone or by a message waiting light on telephones equipped with a light feature.

REGULATIONS

- 1. Custom Calling Services are available only to those customers who are, or may request to be, served from a central office equipped to provide such services. Individual Custom Calling Services will be provided where technically and economically feasible and where the Company determines sufficient demand exists to warrant the provision of the services.
- 2. If available, Custom Calling Services for businesses and residences can be furnished to both rotary and non-rotary line customers.
- 3. Either Rotary Dial or Touch Call instruments may be used.
- 4. When two or more Custom Calling Services are programmed, feature interaction may not allow the activation of features concurrently or may result in features not working as described. This can include features activated by both the calling and called parties.
- 5. Call Return and Repeat Dial are available on a subscription or usage basis where facilities permit. For any month, the total usage billing will not exceed \$6.00 for each service, per line. Customers may request the removal of these services at any time, at no charge.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

Windstream Nebraska, Inc.

SECTION 33 First Revised Sheet 5 Cancels Original Sheet 5

CUSTOM CALLING SERVICES

RATES

The following rates and charges apply in addition to the Service Ordering Charges as described in Section 9 of this Tariff:

RESIDENTIAL Per Individual Line equipped with:	Monthly Rate	Package Rate (2) **	Install/ Change Charge (1)	
Call Forwarding	See Dric	ing Attachment		(M)
Call Forwarding, Multi-Call		ing Attachment		(171)
Call Forwarding, No Answer		ing Attachment	(3)	
Call Forwarding, No Answer, Multi-Call		ing Attachment	(3)	
Enhanced Call Waiting***		ing Attachment		
Caller ID on Call Waiting		ing Attachment		
Call Waiting Options	See Pric	ing Attachment		
*Caller ID	See Pric	ing Attachment		
Caller ID Deluxe	See Pric	ing Attachment		
Caller ID Blocking (Not eligible for package discount and not available in exchanges where interstate calling party number services are provided	See Pric	ing Attachment		
Repeat Dial	See Pric	ing Attachment		
Call Return		ing Attachment		
Call Forwarding, Busy		ing Attachment	(3)	
Call Forwarding, Multi-Call	See Pric	ing Attachment	(3)	
Speed Calling				
Capacity of 8 preselected numbers	See Pric	ing Attachment		
Capacity of 30 preselected numbers		ing Attachment		
3-Way Calling		ing Attachment		
3-Way Calling/Call Forwarding		ing Attachment		l
Warm Line ****	See Pric	ing Attachment		(M)

^{*} This service is available to existing customers at their existing locations as of March 18, 2002.

(M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

Issued: May 7, 2021 Effective: July 1, 2021

BY: Vice President

^{**} Grandfathered to certain customers at certain locations as of June 29, 2003.

^{***}Enhanced Call Waiting includes Call Waiting and Cancel Call Waiting. All customers currently subscribing to the individual Call Waiting and Cancel Call Waiting features will be migrated to the Enhanced Call Waiting feature at the current Call Waiting rate. Call Waiting and Cancel Call Waiting will no longer be offered as individual features.

^{****} This service is only available to existing customers at present locations as of August 26, 2003.

SECTION 33 Fourth Revised Sheet 6 Replaces Third Revised Sheet 6

CUSTOM CALLING SERVICES

RATES ((Continued)

<u>.o</u> (oonane	(04)		Dealtage	Install/	
		Monthly	Package Rate	Change	
		Monthly		Charge	
DECID	ENTIAL Continued	<u>Rate</u>	<u>(2)**</u>	<u>(1)</u>	
KESIDI	ENTIAL, Continued	Can Deia	:		(8.4)
	Call Selector		ing Attachment		(M)
	Selective/Preferred Call Forwarding		ing Attachment		
	Selective Call Rejection		ing Attachment		
	Selective Call Acceptance		ing Attachment		
	Anonymous Call Rejection	See Pric	ing Attachment		
	Message Waiting Indicator	0 5:			
	Stutter Dial Tone		ing Attachment		
	Lamp Indicator	See Prici	ing Attachment		
DUCIN	F00				
BUSIN					
Per in	dividual Line equipped with:	0 D.:-	: A44 l 4		
	Call Forwarding		ing Attachment		
	Call Forwarding, Multi-Call		ing Attachment	(3)	
	Call Forwarding No Answer		ing Attachment	(3)	
	Call Forwarding No Answer, Multi-Call		ing Attachment	(3)	
	Enhanced Call Waiting***	See Pric	ing Attachment		
	Call Waiting Options	See Pric	ing Attachment		
	*Caller ID	See Pric	ing Attachment		
	Caller ID Deluxe	See Pric	ing Attachment		
	Caller ID Blocking	See Pric	ing Attachment		
	Caller ID on Call Waiting	See Pric	cing Attachment		
	(Not eligible for package discount and				
	not available in exchanges where inter-				
	state calling party number services are				
	provided				
	•				
	Repeat Dial	See Pric	ing Attachment		
	Call Return	See Pric	ing Attachment		
	Call Forwarding, Busy		ing Attachment	(3)	1
	Call Forwarding, Busy, Multi-Call		ing Attachment	(3)	(M)
	-		-		` '

^{*} This service is available to existing customers at their existing locations as of March 18, 2002.

(M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

Issued: May 7, 2021 Effective: July 1, 2021

BY: Vice President

^{**} Grandfathered to certain customers at certain locations as of June 29, 2003.

^{***}Enhanced Call Waiting includes Call Waiting and Cancel Call Waiting. All customers currently subscribing to the individual Call Waiting and Cancel Call Waiting features will be migrated to the Enhanced Call Waiting feature at the current Call Waiting rate. Call Waiting and Cancel Call Waiting will no longer be offered as individual features.

SECTION 33 Fourth Revised Sheet 7 Replaces Third Revised Sheet 7

CUSTOM CALLING SERVICES

RATES (Continued)

(Continued)			Install/	
	Monthly	Package Rate	Change Charge	
BUSINESS, Continued	<u>Rate</u>	(2)**	<u>(1)</u>	
Speed Calling				
Capacity of 8 preselected numbers	See Pric	ing Attachment		(M)
Capacity of 30 preselected numbers	See Pric	ing Attachment		I
3-Way Calling	See Pric	ing Attachment		
3-Way Calling/Call Forwarding	See Pric	ing Attachment		
Warm Line*	See Pric	ing Attachment		
Call Selector		ing Attachment		
Selective/Preferred Call Forwarding	See Pric	ing Attachment		
Selective Call Rejection	See Pric	ing Attachment		
Selective Call Acceptance	See Pric	ing Attachment		
Anonymous Call Rejection	See Pric	ing Attachment		
Message Waiting Indicator				
Stutter Dial Tone	See Prici	ing Attachment		1
Lamp Indicator		ing Attachment		(M)

2. The following charges apply per occurrence. Service Ordering Charges per Section 9 of this Tariff and monthly rates do not apply to usage basis services.

	Maximum Monthly <u>Per Use Charge</u>	(T)
Call Trace	See Pricing Attachment	(M) (D), (M)
Usage Basis Call Return	See Pricing Attachment	
Usage Basis Repeat Dial	See Pricing Attachment	
Call Forwarding	See Pricing Attachment	
Three Way Calling	See Pricing Attachment	(D), (M)

(M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

Issued: May 7, 2021 Effective: July 1, 2021

BY: Vice President

^{**} Grandfathered to certain customers at certain locations as of June 29, 2003.

RATES (Continued)

NOTES: (1) This charge is not reapplied when a subscriber moves within the same central office, and keeps the same Custom Calling Services. It is applicable for a change from one Custom Calling Service to another.

This charge is applicable on only the first two Custom Calling Services per order. If a customer orders three or more Custom Calling Services at the same time, this charge will only be applied on the first two services. This only applies to Custom Calling Services ordered at the same time.

- (2) Package Rates
 - (a) Package rates apply to all other services if a customer subscribes to Caller ID* or Caller ID Deluxe.
 - (b) Package rates apply when a customer subscribes to 3 or more Custom Calling Services eligible for package rates.
- (3) The alternate number can be changed only at the central office and the appropriate service order charge applies, as provided for in Section 9 of this tariff, in addition to the installation and change charge.
- (4) This feature can be controlled only at the central office and the appropriate service order charge applies, as provided for in Section 9 of this tariff, in addition to the installation and change charge.

(5)

(6) This feature is available to residential and single line business customers only.

Issued: July 27, 2006 Effective: August 7, 2006

^{*} This service is available to existing customers at their existing locations as of March 18, 2002.

SECTION 33 Original Sheet 9

CUSTOM CALLING SERVICES (Cont'd)

CUSTOM CALLING AND VOICE MAIL PACKAGES

- The Essentials G Package includes Call Waiting, either Caller ID* or Caller ID Deluxe and any two of the following services, where available:
 - a. Call Forwarding
 - b. Call Forwarding No Answer
 - c. Call Forwarding Busy
 - d. Selective/Preferred Call Forwarding
 - e. Call Rejection
 - f. Call Selector
 - g. Speed Calling 8
 - h. Three-Way Calling
 - i. Repeat Dial
 - j. Last Call Return

The Call Forwarding Busy service is incompatible with Call Waiting at some switches.

- The Answer Package includes Call Forwarding Busy, Call Forwarding No Answer, and Voicemail Box. No substitution of any service is allowed with the Answer Package. The Call Forwarding Busy service is optional due to its incompatibility with Call Waiting at some switches.
- 3. The Works Package Includes Call Waiting, Repeat Dial, Call Return, Call Selector, Selective Call Rejection, Selective/Preferred Call Forwarding, Three-Way Calling, Speed Calling 30, and Call Forwarding along with one selection of either Caller ID*** or Caller ID Deluxe. No substitution of any service is allowed with the Works Package. The Call Waiting service is optional due to its incompatibility with Call Forwarding Busy at some switches.
- 4. Screen Phone Starter Package includes Caller ID Deluxe, Call Waiting, Call Waiting Options, Voice Mail, Call Forwarding No Answer and Call Forwarding Busy.
- 5. Screen Phone Complete Package includes the same services as the Screen Phone Starter Package, plus Repeat Dial, Three-Way Calling, Call Return, Call Forwarding, Selective Call Rejection and Call Selector.
- 6. Caller ID Package includes Caller ID Deluxe, Enhanced Call Waiting, Caller ID on Call Waiting, and Call Return.
- 7. Complete Package includes Caller ID Deluxe, Enhanced Call Waiting, Caller ID on Call Waiting, Call Return, Selective Call Acceptance, Call Selector, Call Forwarding, Repeat Dial, 3-Way Calling, Selective/Preferred Call Forward, Selective Call Rejection, and Speed Calling 30.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President 4001 Rodney Parham Road Little Rock, Arkansas 72212

^{*} This service is available to existing customers at their existing locations as of March 18, 2002.

CUSTOM CALLING AND VOICE MAIL PACKAGES (Cont'd)

- 8. LINK Package includes Call Forward Busy, Call Forward No Answer, and Stutter Dial Tone.
- 9. LINK Package (DID) includes Call Forward Busy and Call Forward No Answer.
- 10. The following rates and charges apply in addition to the Service Ordering Charges as described in Section 9

	Monthly Install/Change Rate Charge (1)	
* The Essentials G Package, per package	See Pricing Attachment	(M)
****The Answer Package, per package	Ğ	1
Residential	See Pricing Attachment	
Business	See Pricing Attachment	
* The Works Package, per package	See Pricing Attachment	
Screen Phone Starter Package, per package	-	
****Residential	See Pricing Attachment	
** Business	See Pricing Attachment	
Screen Phone Complete Package, per package		
****Residential	See Pricing Attachment	
** Business	See Pricing Attachment	
Caller ID Package, per package		
Residential	See Pricing Attachment	
***Complete Package, per package		
Residential	See Pricing Attachment	
LINK Package, per package		
Residential	See Pricing Attachment	
Business	See Pricing Attachment	
LINK Package (DID), per package		
Residential	See Pricing Attachment	
Business	See Pricing Attachment	(M)

- * The Essentials G and The Works packages are discontinued to residential customers except to existing residential customers at existing locations as of February 1, 2001.
- ** The Screen Phone Starter Package and the Screen Phone Complete Package are discontinued to business customers except to existing business customers at existing locations as of February 2, 2002
- *** The Complete Package is discontinued to residential customers except to existing customers at existing locations as of June 28, 2005.
- **** The Screen Phone Starter Package and the Screen Phone Complete Package are discontinued to residential customers except to existing residential customers at present locations as of June 29, 2003. The Answer Package is discontinued to business and residential customers except to existing customers at current locations as of June 29, 2003.

(M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

Issued: May 7, 2021 Effective: July 1, 2021

BY: Vice President

REMOTE CALL FORWARDING

- 1. Remote Call Forwarding is a service whereby a call placed from a station to a customer's telephone number terminating in the central office is automatically forwarded by Telephone Company central office equipment to another dialable number, either local or in another exchange.
- 2. One listing in the white and yellow page directories covering the exchange in which the call forwarding central office is located is provided with this service.
- 3. Remote Call Forwarding is offered subject to the availability of facilities.
- 4. Remote Call Forwarding may not be terminated in a public coin telephone.
- 5. Identification of the originating telephone number will not be provided to Remote Call Forwarding customers.
- 6. Transmission may vary depending on the routing required, thus Remote Call Forwarding is not represented as suitable for transmission of data.
- 7. The Remote Call Forwarding terminating station may not be equipped with the Call Forwarding feature.
- 8. Remote Call Forwarding is provided on the condition that the customer subscribe to sufficient features or facilities to adequately handle calls without interfering or impairing services offered by the Telephone Company. If, in the opinion of the Telephone Company, additional Remote Call Forwarding features or facilities are needed to avoid interference with, or impairment of, services offered by the Telephone Company, the customer will be required to subscribe to such additional features or facilities. In the event the customer refuses to subscribe to adequate Remote Call Forwarding features or facilities, the service shall be subject to termination.
- 9. The calling party is responsible for toll charges associated with calls between the originating station and the call forwarding location. The Remote Call Forwarding customer is responsible for the applicable customer dialed station- to-station charges associated with messages between the call forwarding location and the terminating station.
- 10. Remote Call Forwarding Multi-Call allows forwarding of more than one call simultaneously to subscribers who forward to destinations, such as hunt groups, which can handle multiple calls.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

REMOTE CALL FORWARDING (Continued)

- When, at the request of the subscriber, a number change is requested for the call forwarding location, the 11. number to which calls are forwarded or both, applicable Section 9 Service Charges and installation charges apply.
- 12.

The following rates apply to Remote Call Forwarding and are in addition to applicable Service Charges as specified in Section 9 of this Tariff. Monthly Installation <u>Charge</u> Charge Remote Call Forwarding Local (CC,RMT CL FWD LOCAL) (M) **Business** See Pricing Attachment⁽¹⁾ See Pricing Attachment(1) Residence Remote Call Forwarding IntraLATA See Pricing Attachment(1) (CC,RMT CL FWD INTRA) Remote Call Forwarding InterLATA See Pricing Attachment⁽¹⁾ (CC,RMT CL FWD INTER) See Pricing Attachment(1) (M) Remote Call Forwarding 800 Service (CC,RMT CL FWD 800SV)

Optional toll-free interexchange Remote Call Forwarding is available between exchanges where EAS is 13. currently provided from the exchange associated with the call forwarding location to the exchange associated with the terminating station. The quantity of EAS charges to be applied to Remote Call Forwarding will be equivalent to the number of calls the customer elects to have forwarded simultaneously. Rates for EAS are specified in the Local Exchange Tariff.

NOTE: (1) Only one Installation Charge per order shall apply.

(M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

Issued: May 7, 2021 Effective: July 1, 2021

BY: Vice President

Section 33 Second Revised Sheet 13 Replaces First Revised Sheet 13

CUSTOM CALLING SERVICES

<u>BUSINESS CALLING PACKAGES</u> (The following rate applies in addition to the Service Charges as described in Section 9 of this tariff)

Monthly Rates

1. Basic Caller ID Package –

See Pricing Attachment

ment (M)

Includes all Anchored Features and two of five Non-Anchored Optional Features.

Anchored Features
Caller ID Deluxe

Enhanced Call Waiting

Enhanced Call Waiting

Non-Anchored Optional Features

Call Forwarding 3-Way Calling Call Return

Speed Dial 8 Repeat Dial

2. Caller ID Premium Package –

See Pricing Attachment

(M)

Includes all Anchored Features and four of seven Non-Anchored Optional Features.

Anchored Features
Caller ID Deluxe

Non-Anchored Optional Features

Anonymous Call Rejection

Call Forwarding 3-Way Calling Call Return Speed Dial 30 Repeat Dial

Caller ID on Call Waiting

3. <u>Caller ID Ultimate Package</u> -

See Pricing Attachment

(M)

Includes the Following Features:

Anonymous Call Rejection

Basic Voice Mail

Call Forwarding

Call Forward Busy

Call Forward No Answer

Caller ID Deluxe

Caller ID on Call Waiting Call Return

Call Return Call Selector Call Waiting 3-Way Calling

Enhanced Call Waiting

Selective/Preferred Call Forwarding

Repeat Dial

Selective Call Acceptance Selective Call Rejection

Speed Dial 30 Stutter Dial Tone

(M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

Issued: May 7, 2021 Effective: July 1, 2021

BY: Vice President

Section 33 Second Revised Sheet 14 Cancels First Revised Sheet 14

CUSTOM CALLING SERVICES

<u>RESIDENTIAL CALLING PACKAGES</u> (The following rate applies in addition to the Service Charges as described in Section 9 of this tariff)

Monthly Rate

Windstream Feature Select *

1.

See Pricing Attachment for current rate

(M)

(M)

Includes all Anchored Features and three of the Non-Anchored Optional Features listed below

Anchored Features
Caller ID Deluxe
Enhanced Call Waiting
Voice Mail with Voice Mail Link *

Non-Anchored Optional Features
Caller ID on Call Waiting
Call Forwarding
Preferred Call Forwarding

3-Way Calling Call Return Speed Dial 30 Repeat Dial

Selective Call Rejection Selective Call Acceptance

Call Selector Voice Mail Link and

Basic Voicemail(1) with up to 4

See Pricing Attachment for current rate

Sub-mail boxes

2. <u>Essentials Package</u>

Call Forwarding Call Return Repeat Dial 3-Way Calling Speed Calling 30 Call Selector

Caller ID Deluxe
Enhanced Call Waiting
Caller ID on Call Waiting
Selective Call Rejection
Selective Call Acceptance
Preferred Call Forwarding
Anonymous Call Rejection

(1) Basic Voicemail and sub-mailboxes are non-regulated services and are offered, where available.

* The Features Select Package is discontinued to residential customers except to existing residential customers at existing locations as of March 17, 2008.

(M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

Issued: May 7, 2021 Effective: July 1, 2021

BY: Vice President

Section 33 Fifth Revised Sheet 15 Cancels Fourth Revised Sheet 15

CUSTOM CALLING SERVICES

LIMITED LOCAL MEASURED SERVICE

Limited Local Measured Service (LLMS) provides a one-party access line with certain limitations. Specifically, LLMS will allow outgoing 911 and other abbreviated dialing calls, including 411 and unlimited incoming calls, calls to the

operator dialed as 0-, and dial around toll calls. LLMS will block all outgoing 1+ toll calls and all per use custom calling features. Outbound calls within the local and extended area service calling area will be allowed and will be charged a per minute rate as listed in the Pricing Attachment, at the end of this tariff.

(T)

LLMS is only available when purchased as part of a bundle that includes Windstream Communications, Inc.'s Broadband and Internet Services.

Rates and Charges

Customers will pay a flat monthly rate for LLMS plus a per minute rate for all outbound calls, as described above.

Residential Monthly Rate, Business Monthly Rate and Per Minute Rate are listed in the Pricing Attachment at the end of this tariff.

(M) (M)

(M)

WINDSTREAM MYLINE

This bundled service offering is available to residential customers with at least one residential one-party access line and a feature package. The offering includes an additional residential one-party access line with Caller ID Deluxe, Call Waiting, and Three-Way Calling.

Non-recurring Service Charges (as found in Section 9.1 of this tariff) may be waived for this bundle. Customers who subscribe to this bundle will receive one free jack at the time of installation. The Residential Monthly Rate for Windstream MYLINE is listed in the Pricing Attachment at the end of the tariff.

(M)

(T)

- * This rate is in addition to the rate charged for the required first access line and feature package.
- (M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

Issued: May 7, 2021 Effective: July 1, 2021

BY: Vice President

(T)

(M)

TOLL BLOCKING SERVICE

General

- 1. Toll Blocking Service provides single party residence and business customers with the ability to block access from a particular network access line to all telephone numbers for which a certain Numbering Plan Area (NPA) or prefix must be dialed.
- 2. TOLL BLOCKING OPTIONS

Option #1 Blocks 900, NPA + 976, and 1 + NPA 976

Option #21

Blocks all billable calls. Local and non-chargeable calls, such as repair service and public emergency numbers (911) will be permitted.

3. Toll Blocking Service is classified as a local exchange telecommunications service.

Conditions

- 1. This Service is provided to single party customers only and is subject to availability of central office facilities and capabilities.
- 2. Basic Local Exchange Service will not be discontinued for non-payment of 900 Service charges.
- 3. Nonrecurring charges and service ordering charges will not apply the first time Toll Blocking Service is installed on each individual access line. Customers with Toll Blocking Service who move to a new location will receive Toll Blocking Service at their new location at no charge. Nonrecurring charges and appropriate service ordering charges will apply for subsequent installations of Toll Blocking Service on the same line. Requests by subscribers to remove 900 Blocking Service must be in writing. Rates for Toll Blocking are located in the Pricing Attachment at the end of this tariff.

Rates

Toll Blocking^{2 & 3}:
 See Pricing Attachment for current rates.

See Pricing Attachment for current rates

(M), (T)

(M)

Note 1: This option includes blocking of all 101XXXX dialed calls.

Note 2: Each line blocked is subject to a nonrecurring charge as listed in the Pricing Attachment.

Note 3: Toll Blocking is offered to all qualifying low income customers at no charge at the time such customers (T), (M) subscribe to Lifeline service.

(M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

Issued: May 7, 2021 Effective: July 1, 2021

BY: Vice President

GENERAL

A. Description

Integrated Services Digital Network (ISDN) is a digital service that provides an integrated voice/data capability to the customer premises facility, utilizing the public switched network. ISDN distributes voice, data, video, image and facsimile by two standard methods of access: a Basic Rate Service (BRS) or a Primary Rate Service (PRS). These are serving arrangements which conform to internationally developed, published, and recognized standards generated by the International Telecommunications Union (formerly CCIIT).

B. Definitions

Account

An account is equivalent to one customer at one address with the same type of Basic Rate Access (BRA).

Basic Rate Service (BRS)

BRS consists of up to three distinct channels on one pair of wires: two B (Bearer) channels and a D (Delta) channel.

B (Bearer) Channel

The B-channel carries circuit-switched voice and/or data communications at speeds up to 64 k/bits, from the customer's premises, over the loop facility, to the central office.

B-Channel Circuit-Switched Data

Circuit-Switched Data provides the capability of making data calls over the public switched network. Information is transmitted the same way as digitized voice. Like a voice call, a circuit-switched data call ties up network/system resources for the duration of the call. Similar to voice, Calling Line Identification functionality is provided.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

1. GENERAL (Cont'd)

B. Definitions (Cont'd)

D (Delta) Channel

The D-channel carries signaling information up to 16 Kbps on BRS and 64 Kbps for PRS, from the customer's premises to the central office. The D-channel has signaling functionality; it does not have voice capability.

Digital Subscriber Loop (DSL)

The ISDN basic rate interface loop from the CO to the customer's premises.

Primary Rate Service (PRS)

PRS has a capacity of 1.544 megabits per second (Mbps) and has multiple channels: 23 B-channels, and 1 D-channel, and is also known as 23B+D access. The B-channels carry user information such as voice calls, circuit-switched data, or video, while the D-channel handles signaling information.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

1. GENERAL (Cont'd)

B. Definitions (Cont'd)

T1 Facility

This element is the digital facility transmitting at a rate of 1.544 Mbps. The T1 signal provided to the customer's premises will have a loss not greater than 16.5 dB. The T1 facility may be provided, at the customer's request, via a fiber optic facility between the Company's CO and the customer's premises. Construction charges, specified in Section 8, may apply.

T3 Facility

A channel for point-to-point, two-way, digital transmission at a rate of 44.736 Mbps. At the customer's request, a T3 facility may be provided between the Company's CO and the customer's premises. Construction charges, specified in Section 8, may apply.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

1. GENERAL (Cont'd)

C. Terms and Conditions

1. General

- a. The customer or the customer's authorized agent will be responsible for the procurement of associated customer premises equipment (CPE) and will ensure compatibility with the ISDN digital switch serving the customer.
- This tariff may be used in conjunction with or referenced by other tariffs.
- c. Basic Rate ISDN Service includes a comprehensive 2B+D package. Contained in the standard package are numerous voice and data features. The standard features and functions support two terminals per BRS. Within the standard package there is limited flexibility for customization and various optional features can be added. Basic Rate ISDN Service does not offer B-channel packet service capabilities.
- d. Company shall terminate ISDN service at the Company Standard Network Interface (SNI) on the customer's premises. The SNI shall be the location, as established by State Commission Order, where applicable, or by mutual agreement between the parties, where the Company's protected network facilities and services end, and inside wire or a customer's network begins.
- e. Should any change in inside wiring (including riser cable) not owned by the Company, or CPE, require the Company to redesign ISDN Service, the customer shall reimburse the Company for all costs incurred by the Company in making such a change. Should ISDN Service fail due to inside wiring (including riser cable) not owned by the Company, or CPE, the responsibility for failure shall be solely that of the customer, and the Company shall have no liability of any kind.
- f. The customer is responsible for placement, installation, operation, maintenance, repair and replacement of all inside wire (including riser cable), not owned by the Company, and CPE that the customer uses in connection with this service. Premises wiring and CPE must be compatible with the Company's provision of ISDN Service.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

1. GENERAL (Cont'd)

- C. Terms and Conditions (Cont'd)
 - 1. General (Cont'd)
 - g. If an ISDN Service interruption, disconnection, error, performance failure, or some other out-of-service condition occurs and lasts for more than 24 consecutive hours after the customer gives the Company notice of such out-of service condition, except for problems caused by the customer's actions, inside wiring, interface or CPE, an out-of-service credit will be applied to the customer's bill. This credit shall be based on a 30 day month and shall be calculated by dividing the monthly rate for the ISDN Service affected by 30 days and multiplying that daily rate by the number of days, or major fraction thereof, that the ISDN Service was interrupted. This will be the customer's sole remedy.
 - Because of CPE selected by the customer or the customer's agent, some of the features offered may function differently or may not be available.
 - Usage billing will be provided by call detail for a monthly charge of 2 cents per message displayed.

2. Availability

- a. The rates and charges specified for Basic Rate ISDN Service are applicable only to customers whose serving central office has been identified by the Company as having ISDN available.
- Basic Rate ISDN Service may be provided to customers from a central office other than their normal serving office as determined by the Company.
- c. The Company will limit the number of Basic Rate ISDN service lines to hunt group configurations of 11 lines or less at any one service location or any number of service locations for one customer served out of the same central office. Non-hunt group configurations will be considered on a premise-by-premise basis. The Company reserves the right to impose this limitation or others that may be necessary to ensure the availability of, or prevent the disruption or degradation of, general telephone service to the public. Primary Rate ISDN is available to service requirements beyond these limitations in either hunt group or non-hunt group configurations.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

1. GENERAL (Cont'd)

- C. Terms and Conditions (Cont'd)
 - 2. Availability (Cont'd)
 - d. Basic Rate ISDN Service is offered where ISDN compatible facilities and equipment are available. Service is generally considered available for loops 18 kilofeet or less in length. Loops greater than 18 kilofeet in total length must meet ISDN extension technology design requirements and will be considered available if ISDN compatible pair gain systems are in place or planned to serve the area based on the scheduled placement of compatible pair gain systems. If no pair gain system is in place or planned, loops greater than 18 kilofeet in length will also be considered available if single line loop extension equipment can be deployed and the loop is within the design limitation of this type of extension equipment. If the loop is greater than 18 kilofeet in length, the Loop Extension Charge, specified in 3.B.2., following, applies.
 - e. Some services are not available and/or compatible with ISDN Service.
 - 3. Local Calling Areas and Telephone Numbers
 - a. If a customer is provided service from a designated central office which is not the customer's normal serving office, the local calling area for the customer's ISDN Service will be that of the designated ISDN-equipped CO.
 - b. Calling areas are subject to change as additional central offices become capable of directly providing Basic Rate ISDN Service to the customer's own and nearby serving area. Changing to a different serving central office will affect customer telephone numbers.

4. Indemnification

a. It is the customer's responsibility to indemnify and hold harmless the Company against any and all claims, losses, liabilities, damages and lawsuits brought by any nonparty and arising, in whole or in part, out of customer's material breach of this tariff. Indemnification shall include, but is not limited to, costs and attorney's fees.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

1. GENERAL (Cont'd)

- C. Terms and Conditions (Cont'd)
 - 4. Indemnification (Cont'd)
 - b. Customer is responsible for the content of communications. Where customer's negligence or wrongful actions in using inside wire (including riser cable) not owned by the Company, CPE or customer's communications, result in any claim or legal action brought by any nonparty, the customer shall indemnify and hold the Company harmless.
 - c. Customer is responsible for providing power for ISDN Service at the customer's premise. Unlike POTS, ISDN is not powered by the central office. In the event of a power failure at the customer's premise, ISDN Service will be interrupted for the length of the power failure. The customer shall hold harmless the Company against any and all claims, losses liabilities, damages and lawsuits brought by any nonparty and arising, in whole or in part, out of the customer's loss of ISDN Service as a result of a power failure at the customer's premise.

5. Protection of the Network

- a. The Company has the right and option to check the output of any equipment used in the transmission of signals, to or from the customer's premises, for this service. This includes Company provided facilities or other companies' facilities used in conjunction with provision of ISDN capabilities, such as CPE.
- The Company will notify the customer of any deviation from the authorized transmissions or specifications established in provision of the service.
- c. Upon notification by the Company that unauthorized transmissions are present due to customer equipment or facilities, the customer or customer's authorized agent will correct the situation on an expeditious basis or service will be disconnected by the Company to protect the network. The Company shall not be liable for and disclaims liability for losses which might be incurred as a result of disconnecting the service and disclaims any and all implied warranties, including, without limitation, warranties of merchantability and fitness for a particular purpose. With respect to such equipment or service, the Company shall not be liable for any incidental or consequential damages, including but not limited to loss, damage, or expense directly or indirectly arising from the customer's use of or inability to use this service or equipment, either separately or in combination with other services or equipment.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

2. PRIMARY RATE SERVICE

A. Description

The basic Primary Rate Service (PRS) structure consists of 23 B-channels and a D-channel, for a total transmission rate of 1.544 Mbit/s, which is equivalent to a T1 facility. Each 64 kbit/s B-channel carries user information such as voice calls, circuit-switched data, or video. The D-channel is a 64 kbit/s channel that is used to carry the control or signaling information. PRS structure may also be delivered as Fractional service consisting of a minimum 5 B-channels, up to 23 B-channels and a D-channel.

(C)

Circuit-Switched Data PRS consists of 23B+D, which is equivalent to a T1 facility. The customer may use CPE to bond together 64 kbit/s B-channels for the transmission of circuit-switched data or video.

B. Definitions

1. Service Configurations

Fractional PRS (Minimum 5B+D up to 23B+D)

(C)

This service configuration provides for a minimum of 5 B-channels and 1 D-channel. The B-channels carry user information such as voice calls, circuit-switched data, or video, while the D-channel handles signaling information. When equipped, the D-channel can control a maximum of 479 B-channels. The B-channels may be provisioned on the same facility as the D-channel or on other PRS T1 facilities.

(C)

23B+D

This service configuration provides for 23 B-channels and 1 D-channel. The B-channels carry user information such as voice calls, circuit-switched data, or video, while the D-channel handles signaling information. When equipped, the D-channel can control a maximum of 479 B-channels. The B-channels may be provisioned on the same facility as the D-channel or on other PRS T1 facilities.

<u>24B</u>

This service configuration provides for 24 B-channels. The B-channels carry user information such as voice calls, circuit-switched data, or video. The signaling information is provided by a D-channel on the first T1 facility.

23B+Back-up D

This service configuration provides for 23 B-channels and a back-up D-channel. The back-up D-channel is used if the primary D-channel, which provides signaling for multiple T1 facilities, fails. All active calls are maintained during the switch-over to the back-up D-channel.

Issued: February 10, 2009 Effective: February 20, 2009

BY: Vice President

2. PRIMARY RATE SERVICE (Cont'd)

B. Definitions (Cont'd)

2. Service Types

Call-Bv-Call PRS

The PRS B-channels are configured to support inward and outward call flexibility predetermined by the customer's traffic flow.

Dedicated PRS

Each B-channel is dedicated to inward, outward, or 2-way traffic.

3. Usage

Circuit-Switched Data Connection

A Circuit-Switched Data Connection is a central office translation that provisions 23 or 24 B-channels on a PRS T1 facility. All B-channels are dedicated with 2-way operation and have access to the exchange network. Incoming calls are restricted to circuit-switched data or video.

ISDN Trunk Connection

An ISDN Trunk Connection (TC) is a central office translation that provisions each B-channel in a PRS. The TC allows access to the exchange network. One ISDN Trunk Connection is required for each B-channel used in a PRS.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

(C)

(C)

INTEGRATED SERVICES DIGITAL NETWORK

2. PRIMARY RATE SERVICE (Cont'd)

B. Definitions (Cont'd)

4. Standard Features

Calling Number Identification

This feature displays the call identification information and the calling party's DN (including nonpublished and nonlisted DNs) prior to the call being answered. Callers have the ability to inhibit the display of calling party information to the terminating number.

Caller Name Identification

This feature (where available) allows the central office and the customer's suitably equipped CPE to communicate calling party name information (associated with the calling party's directory number) on calls carried by the PRS. This feature enables the terminating customer to view on a properly equipped telephone set or adjunct equipment, the Directory Name of the calling party in addition to the Directory Number.

Calling Number Identification Blocking-All Calls

All outgoing calls will be blocked for PRS customers where technically feasible as determined by the Company.

Direct Inward/Outward Dialing

Allows station users to place or receive calls by-passing the attendant.

Circuit-Switched Data

Allows the transmission of circuit-switched data on a voice channel.

Issued: February 10, 2009 Effective: February 20, 2009

BY: Vice President

C. Terms and Conditions

- 1. Each PRS consists of one Transport Service Configuration. A customer may request more than one PRS per premises.
- 2. Customer must subscribe to minimum 5B+D-channel activation per PRS. (C)
- 3. Terms, conditions, rates and charges, as described for PRS, are in addition to the regular rates and charges for the service with which PRS is associated.
- 4. Some services are not available and/or compatible with PRS. (T)

Issued: February 10, 2009 Effective: February 20, 2009

BY: Vice President

(T)

INTEGRATED SERVICES DIGITAL NETWORK

2. PRIMARY RATE SERVICE (Cont'd)

- C. Terms and Conditions (Cont'd)
 - The PRS facility may be provided from a foreign central office or foreign exchange at the DS 1 Transport Mileage rates. Associated charges will be applied to the PRS facility.
 - 6. PRS is provided for use by the enduser customer only as a local switched service. PRS is not available for use by Commercial Mobile Radio Carriers, Private Mobile Radio Carriers, Interexchange Carriers, VoIP Service Providers or other carriers or providers for use in aggregating or transporting inter-exchange traffic. Such usage is strictly prohibited by this Tariff. Other services designed for and intended for such use are offered by the Company specifically via interconnection agreement or the Access Tariff.
 - 7. The PRS facility for all channels may be provisioned on an existing or new T3 facility. (T)
 - 8. PRS customers must subscribe to a minimum of 5B+D Channel Service
 Configuration (Fractional PRS Service). A non-Fractional PRS subscription
 consists of one 23B+D Channel Service Configuration. Customers may elect
 multiple PRS subscriptions of 23B+D Channel Service Configurations.

 (C)
 - 9. DID numbers associated with PRS are found in Section 7 of this tariff.
 - 10. Circuit-Switched Data PRS is only intended for data calls, including video. (T)

Issued: February 10, 2009 Effective: February 20, 2009

BY: Vice President

PRIMARY RATE SERVICE (Cont'd)

D. Rates and Charges are listed in the Pricing Attachment, at the end of this tariff. (T)

(M)

(M)

(M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

Issued: May 7, 2021 Effective: July 1, 2021

BY: Vice President

BASIC RATE SERVICE

Basic Rate ISDN Service is compatible with National ISDN and includes circuit-switched voice and circuit-switched data functionality.

A. Standard Features and Functions

Because of CPE selected by the customer or the customer's agent, some of the features offered may function differently, may not be available or may be required to be offered via an access code. The standard features and functions support two terminals per BRS.

Call Appearance (CA)

A CA is the position(s) on a terminal to which numbers are assigned. A Directory Number (DN) can be shared by more than one ISDN terminal. The quantity and/or position of CAs for the Primary Directory Number (PDN), Secondary Directory Numbers (SDN), and Shared Call Appearances (SCA) are limited by the standard configuration developed for the CPE.

Caller Identification Blocking - Per Call

This feature enables a customer to control the disclosure of his/her name and/or DN to a customer of Caller Identification (where technically feasible) by temporarily changing the public/private status indicator of the DN. A customer must dial a code before each call to change the indicator from public to private. "Public status" allows delivery of the name and/or DN. "Private status" prevents delivery of the name and/or DN. Per Call Blocking is provided at no charge.

Calling Line Identification

Calling Line Identification is provided on both an incoming and outgoing basis.

Incoming (ICLID)

This feature displays the call identification information and the calling party's DN (including nonpublished and nonlisted directory numbers) prior to the call being answered. Calling party's name may not be available. Callers have the ability to inhibit the display of calling party information to the terminating number. ICLID is provided to the PDN and to any associated SDNs. ICLID cannot just display to the PDN when the number is shared.

Outgoing (OCLID)

This feature provides a user who is originating a call with information about the called party and the facility or destination.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

3. BASIC RATE SERVICE (Cont'd)

A. Standard Features and Functions (Cont'd)

Primary Directory Number (PDN)

Each ISDN terminal is assigned one PDN, and two (2) additional appearances of the

PDN.

Secondary Directory Number (SDN)

A SDN is any DN other than the PDN assigned to an ISDN terminal. If more than one SDN is assigned to a terminal, additional charges will apply.

Call Hold

This feature allows the user to place a call on hold by depressing a button.

Display

This feature provides the ISDN terminal a display of the time and date, calling number, call appearance identification, called number, incoming call identifier and feature activation operation.

Call Forwarding-Don't Answer (Pre-programmed)

This feature allows all calls terminating to an idle PDN to be forwarded to another number when the called PDN does not answer after a predetermined number of seconds.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

3. BASIC RATE SERVICE (Cont'd)

A. Standard Features and Functions (Cont'd)

Hunting

Hunting is available for circuit-switched data on PDNs.

Hunting Service will affect the operation or availability of some other optional features on the hunting B-channel. The features most often affected include forms of Call Forwarding, Speed Calling and others, depending on the Service Configuration. Call Forwarding features will override the Hunting Services.

Hunting is done sequentially by terminal within the group. One or two B-channels are associated with each terminal in the group. One begin-hunt telephone number must be assigned to the first terminal within a Regular or Circular group of sequentially ordered terminals that form a Multiline Hunt Group (MLHG). Telephone numbers may be assigned, in any sequence, to terminals within a MLHG.

Multiline Hunt Service provides a hunting sequence that attempts to complete a call to the first available B-channel associated with the lead telephone number of the group. Busy tone is not sent to the caller unless all remaining B-channels in the hunt group list have been found busy. The call will be completed to the first available B-channel.

MLHGs can be assigned two types of telephone numbers; begin-hunt and nonhunting telephone numbers. The begin-hunt telephone number has the multiline hunt feature and, when called, starts the hunting sequence associated with the hunt group. An MLHG must have at least one begin-hunt telephone number but can have more than one per terminal in the group. Non-hunting telephone numbers can be assigned to terminals within a MLHG; these terminals do not have the multiline hunt feature. Incoming calls are terminated directly to the individual terminals.

- Regular hunting starts when a begin-hunt telephone number is called in a MLHG. Hunting proceeds in ascending order through each subsequent terminal in the group until an idle terminal is reached or the last (highest numbered) terminal in the group is reached.
- Circular hunting is provided optionally with regular hunting groups. Circular hunting occurs in these groups when the hunt for an idle terminal commences beyond the first terminal in the hunt group and finds all higher numbered terminals busy, the hunt returns to the first terminal in the group. The hunt ends with the terminal number preceding the terminal where the hunt in the group initially began.

This feature allows all terminals within a MLHG to be tested for busy regardless of the point of entry into the group before returning busy tone.

 Distribution hunting is a hunting arrangement that provides uniform termination call assignment (distribution) to members of a MLHG. UCD hunting does not include queuing or announcements.

The rates and charges for hunting are found in the Company's General Exchange Tariff, Section 7.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

INTEGRATED SERVICES DIGITAL NETWORK

3. BASIC RATE SERVICE (Cont'd)

A. Standard Features and Functions (Cont'd)

Terminal Package 2

The Terminal Package offering follows the North American ISDN Users' Forum (NIUF) Voice Terminal Order Simplification Procedure. Terminal Package 2 provides the following for mapping keys on an electronic key telephone set: (some voice features listed may not be included in the standard BRI package.)

Call Forwarding Variable-All Calls

The user can forward all PDN calls to another number by pressing the Call Forwarding-Variable feature button. The forward-to number is customer changeable. The-user must activate or deactivate the forwarding function by using either an access code or a feature button.

Call Forwarding Busy Line For Circuit-Switched Data

This feature permits all circuit-switched data calls, attempting to terminate to a busy PDN, to be redirected to one other customer specified DN. A busy line condition exists when a circuit-switched data B-channel is unavailable. This feature can either be assigned to the user on an active basis or it can be assigned to a feature button that can be activated or deactivated by the user. If the feature is assigned to a feature button, the forward-to DN can be changed by dialing an access code and programming the new forward-to DN.

Call Forwarding Don't Answer For Circuit-Switched Data

This feature permits all circuit-switched data calls attempting to terminate to an idle PDN to ring a specified number of seconds prior to being forwarded to a previously specified DN. This feature can either be assigned to the user on an active basis or it can be assigned to a feature button that can be activated or deactivated by the user. If the feature is assigned to a feature button, the forward to DN can be changed by dialing an access code and programming the new forward-to DN.

Call Forwarding Variable-All Calls For Circuit-Switched Data

This feature allows circuit-switched data calls, attempting to terminate to a line, to be redirected to another specified line. The user must activate or deactivate the forwarding function by either using an access code or a feature button. If the feature is assigned to a feature button, the forward-to DN can be changed by dialing an access code and programming the new forward-to DN.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

INTEGRATED SERVICES DIGITAL NETWORK

3. BASIC RATE SERVICE (Cont'd)

A. Standard Features and Functions (Cont'd)

Terminal Package 2 (Cont'd)

3-Way Conference

This feature allows a user to establish a three-way conference call by depressing a button.

Call Transfer

This feature enables the user to transfer a call to a third party by depressing a button.

Drop

The Drop button allows the user to drop the last party added to a conference call or to disconnect a two-party call.

Message Waiting Indication

This feature is available on PDN's and notifies the user of a message waiting by providing either an audible stuttered dial tone or visually by illuminating a light on the customer's telephone set. Messages may be retrieved by calling the message service center or by accessing a voice mail system.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

INTEGRATED SERVICES DIGITAL NETWORK

3. BASIC RATE SERVICE (Cont'd)

- B. Rates and Charges
 - Extended Area Service, Enhanced Local Calling Area and Local Optional Calling Plan rates and charges, as provided for in the Local Exchange Tariff, are applied per B-channel which carry circuit-switched voice and/or data traffic.
 - Loop Extension Charge is listed in the Pricing Attachment at the end of this tariff.

(T) (T)

(M) (M)

3. Additional Primary or Secondary Directory Numbers

Included with each PDN is the standard set of voice and data features. A monthly charge as detailed in the Pricing Attachment applies for each additional PDN, or SDN.

(M), (T)

(M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

Issued: May 7, 2021 Effective: July 1, 2021

BY: Vice President

(T) (T)

INTEGRATED SERVICES DIGITAL NETWORK

3. <u>BASIC RATE SERVICE</u> (Cont'd)

- B. Rates and Charges (Cont'd)
 - 4. The monthly rates and nonrecurring charges for Basic Rate ISDN Service are listed in the Pricing Attachment at the end of this tariff.. These rates and charges apply in addition to applicable rates and charges for other services as provided in this and other Company tariffs.

Basic Rate ISDN Service is offered on a measured usage basis with usage allowances.

a.	Basic Rate Access Including Standard Features and Functions				
		Nonrecurring Monthly Rate Charge			
	Measured with 40-hour usage allowance per B-channel	See Pricing Attachment	(M)		
	Unlimited usage allowance	See Pricing Attachment	(M)		
b.	Usage Charges for Originating Local Call Usage Allowance will be charged a per n Pricing Attachment.	• .	(T) (T)		
		Per Minute Rate			
	Per B channel	See Pricing Attachment	(M)		

 $(M) \ \ Rates \ previously \ found \ on \ this \ page \ are \ now \ found \ in \ the \ Pricing \ Attachment, \ at \ the \ end \ of \ this \ tariff.$

Issued: May 7, 2021 Effective: July 1, 2021

BY: Vice President

(T)

(T) (M) (M)

(T)

DIRECTORY ASSISTANCE SERVICE

General

- A. Directory Assistance service is defined as furnishing aid in obtaining telephone numbers. The Directory Assistance charges specified in this tariff apply when a customer within the Company's operating territory requests the telephone numbers of other telephone subscribers.
- B. Rates specified in 2.C. are not applicable to:
 - (1) Reserved for further use.
 - Calls placed from residence telephones where a member of the customer's household has been certified by a qualified authority as unable to use a directory or from the business telephone of a certified customer where other assistance is not available. A qualified authority is defined as including doctors of medicine, optometrist, registered nurses, therapist, professional staff of hospitals, institutions and public welfare agencies. Certification of physical disability sufficiently severe to prevent reading or using conventional reading materials may also be made by professional librarians or by any person whose competence in this area is acceptable to the Librarian of Congress of the United States.
 - (3) Calls placed to Directory Assistance by the Operator in connection with operator-handled local and long distance calls.

2. Price List

- A. No allowance is provided for residential lines.
- B. No allowance is provided for business lines.
- C. Dialed calls, as listed in (1) and (2) below and above allowance (maximum of two requests per call) will be billed at the rate listed in the Pricing Attachment at the end of this tariff.
- D. Requests placed through the operator (when normal Directory Assistance service is available) shall be billed to the customer at the rate specified in the Pricing Attachment at the end of this tariff.

(M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

Issued: May 7, 2021 Effective: July 1, 2021

BY: Vice President

DIRECTORY ASSISTANCE SERVICE

3. NATIONAL AND REVERSE DIRECTORY ASSISTANCE SERVICE

A. General

- National Directory Assistance is a service whereby customers may dial 1411 and request assistance in determining listing information of subscribers who are located outside the customer's local calling area (exchange).
- Reverse Directory Assistance is a reverse search service that allows the caller to request a customer's name and/or address after giving the directory assistance operator a complete telephone number. Customers may access Reverse Directory Assistance by dialing 1411.

B. Conditions

The following conditions and rates listed in the Pricing Attachment at the end of this tariff, apply to all calls from customers who request National or Reverse Directory Assistance.

(T)

- The customer will be charged for each call made to National or Reverse Directory Assistance. Customers may receive one listing per call. The National and/or Reverse Directory Assistance rate applies per call, whether or not a number, name, or address is provided; this includes requests for numbers, names, or address that are non-published or unlisted.
- There are no billing exemptions or allowances for National or Reverse Directory Assistance service requests.
- 3. Charges for National or Reverse Directory Assistance service are not applicable to calls placed from hospitals, or to calls placed by customers who certify they are unable to use a directory because of visual or physical handicap.
- C. Rates for National Directory Assistance and Reverse Directory Assistance are listed in the Pricing Attachment at the end of this tariff.

(T)

(M)

(M)

(M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

Issued: May 7, 2021 Effective: July 1, 2021

BY: Vice President

DIRECTORY ASSISTANCE SERVICE

4. DIRECTORY ASSISTANCE CALL COMPLETION

(N)

A. General

- Directory Assistance Call Completion (DACC) provides an incoming Directory Assistance customer requesting any number, a mechanized announcement offering call completion to the listed number requested. The call is completed on a sent-paid basis (paid for by the calling station). A charge is incurred only for answered calls.
- The mechanized announcement will instruct the caller that for an additional charge, the call will automatically be completed by depressing a specific digit on the touch dial key pad. All completed calls will be charged the Directory Assistance Call Completion charge.

B. Conditions

- Directory Assistance Call Completion will only be furnished where facilities and operating conditions permit.
- 2. This offering provides call completion on a local and national basis.
- 3. The Telephone Company assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify the Telephone Company and hold it free and harmless of and from any and all claims, demands or damages that shall arise from the use of the service.
- 4. This service is furnished solely for the calling purposes of the caller.
- Provisions concerning limitation of liability and allowance for interruption of service are as set forth above and in the General Regulations of this Tariff.
- 6. When a customer elects to have a call automatically completed to the number for which the Directory Assistance Listing was requested (Directory Assistance Call Completion), the charge in this tariff shall apply, per call. The Directory Assistance Call Completion charge is in addition to any applicable Directory Assistance and/or local usage charges.
- 7. Calls will be completed on a sent paid basis.
- Person, collect, conference, calling card, third number or any other calls requiring operator handling, are not included.
- 9. Directory Assistance Call Completion is not subject to optional calling plan discounts.
- 10. Directory Assistance Call Completion will not be provided to the following services:

800 Service,

976 Service,

900 Service,

Customer Owned Pay Telephone Service (COPTS),

Feature Group A Service, or

Public and Semi-Public Telephone Services

11. Charges for Directory Assistance Call Completion are <u>not</u> applicable to calls placed by those customers whose physical or visual handicaps prevent them from using the telephone directory, provided that those customers have forwarded documentation to the Company attesting to a qualifying impairment.

(N)

Issued: March 3, 2008 Effective: March 13, 2008

BY: Vice President

DIRECTORY ASSISTANCE SERVICE

4.	DIRE	STORY ASSISTANCE CALL COMPLETION (CONTD)	
	C.	Rates are listed in the Pricing Attachment at the end of this tariff for each call.	(T)

(M)

(M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

Issued: May 7, 2021 Effective: July 1, 2021

BY: Vice President

SPECIAL PROMOTIONS

GENERAL

Special promotions may be offered to subscribers for a specific time period. Special promotions may waive all or a part of the monthly recurring and/or nonrecurring charges for an individual service or group of services and/or the service connection charges for those particular services. Special promotions may be limited to certain classes of service and exchanges as defined in the Company's Local Exchange Tariff, Section I.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

OPERATOR ASSISTED LOCAL CALLING

Customers may charge local calls (e.g., local charges for public and semi-public calls) in the following manner:

1. Reversal of Charges (Collect Call)

Charges for person-to-person and operator station-to-station telephone calls may be billed against or collected from the called telephone (i.e. charges may be reversed), if the charges are accepted at the called station.

When the called station does not accept the charges and the calling party requests that the call be tried again later, on a collect basis, the classification of the call is changed to Person-to-Person and the rates and regulations applicable to Person-to-Person apply.

2. <u>Bill to Third Party</u>

Bill to Third Party denotes a billing arrangement by which a call may be charged to an authorized station as determined by the Telephone Company other than the station originating the call or the station where the call is terminated.

3. Calling Card

Calling Card denotes a billing arrangement by which a call may be charged to an authorized Telephone Company calling card number.

The rates for Calling Card Service are listed in the Pricing Attachment at the end of this tariff. These rates will apply in addition to the local charges.

(T) (T)

(M)

(M)

(M)

(M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

Issued: May 7, 2021 Effective: July 1, 2021

BY: Vice President

CENTREX SERVICE

GENERAL

- Centrex service is an arrangement of switching equipment located on the Telephone Company premises. The basic CENTREX Service provides inward and outward dialing without operator assistance, conference services, and individual station toll billing.
- 2. The service will be provided only where facilities and operating conditions permit, as determined by the Telephone Company.
- One alphabetical and one classified directory listing will be furnished with each CENTREX System. Additional listings may be provided at rates applicable for additional business listings as covered in this Tariff.
- 4. The rates specified for CENTREX Service include, without further charge, the quantities of central office lines and switching equipment the Telephone Company considers necessary to provide service which meets its call completion standards.
- Specially computed charges, based upon costs, may apply where unusual quantities of facilities
 are needed to meet a customers service requirements considered to be beyond the scope of this
 service offering.

RATES

1. Rate for CENTREX Service will be contracted on individual case basis.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

INDIVIDUAL CASE BASIS SERVICE ARRANGEMENTS

CONTRACT SERVICE ARRANGEMENTS

Contract Service Arrangements (CSA) may be furnished in lieu of existing tariff offerings. CSA's may be developed by the Company and, at the Company's discretion, offered on a case-by-case basis taking into account special customer considerations including, but not limited to, volume or term commitments, bundled services, or in response to a competitive offering. Individual case basis (ICB) rates and terms will be offered to the Customer in writing and a contract entered into between the Company and the Customer.

SPECIAL SERVICE ARRANGEMENTS

Special Service Arrangements (SSA) may be furnished for a service not generally offered under this tariff. SSA's may be developed by the Company and, at the Company's discretion, offered on a case-by-case basis taking into account special customer considerations including, but not limited to, volume or term commitments, bundled services, or in response to a competitive offering. Individual case basis (ICB) rates and terms will be offered to the Customer in writing and a contract entered into between the Company and the Customer.

Issued: July 27, 2006 Effective: August 7, 2006

BY: Vice President

RETAINED OR ADVANCED NUMBER SERVICE

1. General

The Company will, at the customer's request, set aside, or reserve their telephone number during a normal out of service period for such reasons as vacation/relocation, etc. Directory Listings will also be continued at the subscriber's request. This service is also available on an advanced basis for new service.

2. Regulations

- (a) Customer's out of service period may not exceed twelve (12) months.
- (b) Transfer to an intercept stating that the phone number is presently "Out of Service" will be provided by the Telephone Company on incoming calls.
- (c) Normal Local Exchange Recurring and Non-Recurring Service Charges apply when normal telephone service is installed.
- (d) Normal Regulations for Directory Listing as mentioned elsewhere in this tariff apply.
- (e) Advanced Service period may not exceed three (3) months.
- 3. Rates each telephone number are listed in the Pricing Attachment at the end of this tariff.

(T) (M)

(M)

(M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

Issued: May 7, 2021 Effective: July 1, 2021

BY: Vice President

Туре	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate
Business	911 Private Switch/Automatic Location Identification (PS/ALI) Service	1,001 to 2000 station records, per customer	Per Request	\$150.00 (R)	
Business	911 Private Switch/Automatic Location Identification (PS/ALI) Service	1,001 to 2000 station records, per customer - Per 100 Records – 60 month contract	Per Month		\$150 + \$12.00/100 records
Business	911 Private Switch/Automatic Location Identification (PS/ALI) Service	2,001 to 4,000 station records, per customer	Per Request	\$150.00 (R)	
Business	911 Private Switch/Automatic Location Identification (PS/ALI) Service	2,001 to 4,000 station records, per customer - Per 100 Records	Per Month		\$150 + \$10.00/100 records
Business	911 Private Switch/Automatic Location Identification (PS/ALI) Service	4,001 or more station records, per customer	Per Request	\$150.00 (R)	
Business	911 Private Switch/Automatic Location Identification (PS/ALI) Service	4,001 or more station records, per customer - Per 100 Records	Per Month		\$150 + \$8.00/100 records
Business	911 Private Switch/Automatic Location Identification (PS/ALI) Service	Cancellation Charges - Per system disconnect	Per Month	\$3,000.00	

BY: Vice President

Туре	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate
Business	911 Private Switch/Automatic Location Identification (PS/ALI) Service	Up to 1,000 station records, per customer	Per Request	\$150.00 (R)	
Business	911 Private Switch/Automatic Location Identification (PS/ALI) Service	Up to 1,000 station records, per customer - Per 100 Records	Per Month		\$150 + \$15.00/100 records
Business	AUTOMATIC INTERCEPT SERVICE	Nonrecurring charge per phone number - Additional 90 days of service	Per Month	\$12.00	
Business	AUTOMATIC INTERCEPT SERVICE	Nonrecurring charge per phone number - Initial 90 days of service	Per Month	\$15.00	
Business	BUSY VERIFICATION SERVICES	Busy Interrupt	Per Activation	\$4.00	
Business	BUSY VERIFICATION SERVICES	Line Status	Per Activation	\$2.00	

BY: Vice President

Туре	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate
Business	CONSTRUCTION CHARGES	Aerial Drop Relocation – Movement of Existing Wire - 0 - 100 Feet	Per Activation	\$125.00	
Business	CONSTRUCTION CHARGES	Aerial Drop Relocation – Movement of Existing Wire - Cost Per Foot over 100 Feet	Per Activation	\$1.25	
Business	CONSTRUCTION CHARGES	Aerial Drop Relocation – Requiring New Material - 0 – 100 Feet	Per Activation	\$175.00	
Business	CONSTRUCTION CHARGES	Aerial Drop Relocation – Requiring New Material - Cost Per Foot over 100 Feet	Per Activation	\$1.75	
Business	CONSTRUCTION CHARGES	Buried Drop Placement – Customer Provided Trench - 0 – 100 Feet	Per Activation	\$150.00	
Business	CONSTRUCTION CHARGES	Buried Drop Placement – Customer Provided Trench - Cost Per Foot over 100 Feet	Per Activation	\$1.50	
Business	CONSTRUCTION CHARGES	Buried Drop Placement – Driveway Bore (each bore) - 0 – 20 Feet	Per Activation	\$400.00	

BY: Vice President

Туре	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate
Business	CONSTRUCTION	Buried Drop Placement –	Per Activation	\$20.00	
	CHARGES	Driveway Bore (each bore) -			
		Cost Per Foot over 20 Feet			
Business	CONSTRUCTION	Buried Drop Placement –	Per Activation	\$200.00	
	CHARGES	Plowed In - 0 - 100 Feet			
Business	CONSTRUCTION	Buried Drop Placement –	Per Activation	\$2.00	
	CHARGES	Plowed In - Cost Per Foot			
		over 20 Feet			
Business	CUSTOM CALLING	Basic Caller ID Package	Per Month		\$11.950
	FEATURE PACKAGES				
Business	CUSTOM CALLING	Caller ID Premium Package	Per Month		\$15.950
	FEATURE PACKAGES				
Business	CUSTOM CALLING	Caller ID Ultimate Package	Per Month		\$20.950
	FEATURE PACKAGES				
Business	CUSTOM CALLING	LINK Package (DID), per	Per Month		\$2.000
	FEATURE PACKAGES	package			
Business	CUSTOM CALLING	LINK Package, per package	Per Month		\$3.500
	FEATURE PACKAGES				
Business	CUSTOM CALLING	Screen Phone Complete	Per Month		\$21.950
	FEATURE PACKAGES	Package, per package			
Business	CUSTOM CALLING	Screen Phone Starter	Per Month		\$16.950
	FEATURE PACKAGES	Package, per package			

Issued: May 7, 2021 Effective: July 1, 2021

BY: Vice President

Туре	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate
Business	CUSTOM CALLING FEATURE PACKAGES	The Answer Package, per package	Per Month		\$10.990
Business	CUSTOM CALLING FEATURE PACKAGES	The Essentials G Package, per package	Per Month		\$10.950
Business	CUSTOM CALLING FEATURE PACKAGES	The Works Package, per package	Per Month		\$14.950
Business	CUSTOM CALLING SERVICES	3-Way Calling	Per Month		\$5.990
Business	CUSTOM CALLING SERVICES	3-Way Calling - Package Rate	Per Month		\$2.990
Business	CUSTOM CALLING SERVICES	3-Way Calling/Call Forwarding	Per Month		\$7.990
Business	CUSTOM CALLING SERVICES	3-Way Calling/Call Forwarding - Package Rate	Per Month		\$4.990
Business	CUSTOM CALLING SERVICES	Anonymous Call Rejection	Per Month		\$4.990

Issued: May 7, 2021 Effective: July 1, 2021

BY: Vice President

Туре	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate
Business	CUSTOM CALLING SERVICES	Call Forwarding	Per Month		\$5.990
Business	CUSTOM CALLING SERVICES	Call Forwarding - Package Rate	Per Month		\$2.990
Business	CUSTOM CALLING SERVICES	Call Forwarding per use (Maximum Per Month \$10.00)	Per Activation	\$1.25	
Business	CUSTOM CALLING SERVICES	Call Forwarding, Busy	Per Month		\$2.990
Business	CUSTOM CALLING SERVICES	Call Forwarding, Busy - Package Rate	Per Month		\$2.990
Business	CUSTOM CALLING SERVICES	Call Forwarding, Busy, Multi-Call	Per Month		\$3.000
Business	CUSTOM CALLING SERVICES	Call Forwarding, Busy, Multi-Call - Package Rate	Per Month		\$2.250
Business	CUSTOM CALLING SERVICES	Call Forwarding, Multi-Call	Per Month		\$3.000
Business	CUSTOM CALLING SERVICES	Call Forwarding, Multi-Call - Package Rate	Per Month		\$2.250

Issued: May 7, 2021 Effective: July 1, 2021

BY: Vice President

Туре	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate
Business	CUSTOM CALLING	Call Forwarding, No Answer	Per Month		\$5.500
Business	CUSTOM CALLING	Call Forwarding, No Answer - Package Rate	Per Month		\$2.990
Business	CUSTOM CALLING SERVICES	Call Forwarding, No Answer, Multi-Call	Per Month		\$3.000
Business	CUSTOM CALLING SERVICES	Call Forwarding, No Answer, Multi-Call - Package Rate	Per Month		\$2.250
Business	CUSTOM CALLING SERVICES	Call Return	Per Month		\$5.000
Business	CUSTOM CALLING SERVICES	Call Return - Package Rate	Per Month		\$2.990
Business	CUSTOM CALLING SERVICES	Call Return per use (Maximum Per Month \$10.00)	Per Activation	\$1.25	
Business	CUSTOM CALLING SERVICES	Call Selector	Per Month		\$4.990
Business	CUSTOM CALLING SERVICES	Call Selector - Package Rate	Per Month		\$1.750
Business	CUSTOM CALLING SERVICES	Call Trace per activation	Per Activation	\$1.00	
Business	CUSTOM CALLING SERVICES	Caller ID	Per Month		\$8.990

BY: Vice President

Туре	Billing	Rate Description	Rate Application	NRC	Recurring Rate
	Category				
Business	CUSTOM	Caller ID - Package Rate	Per Month		\$7.990
	CALLING				
	SERVICES				
Business	CUSTOM	Caller ID Blocking	Per Month		\$0.000
	CALLING				
	SERVICES				
Business	CUSTOM	Caller ID Deluxe	Per Month		\$8.950
	CALLING				
	SERVICES				
Business	CUSTOM	Caller ID Deluxe - Package Rate	Per Month		\$7.500
	CALLING				
	SERVICES				
Business	CUSTOM	Caller ID on Call Waiting	Per Month		\$2.990
	CALLING				
	SERVICES				
Business	CUSTOM	Caller ID on Call Waiting - Package Rate	Per Month		\$1.750
	CALLING	(Not eligible for package discount and			
	SERVICES	not available in exchanges where inter-			
		state calling party number services are			
		provided)			
Business	CUSTOM	Enhanced Call Waiting	Per Month		\$6.990
	CALLING				
	SERVICES				
Business	CUSTOM	Enhanced Call Waiting - Package Rate	Per Month		\$2.990
	CALLING				
	SERVICES				
Business	CUSTOM	Message Waiting Indicator - Lamp	Per Month		\$1.500
	CALLING	Indicator			
	SERVICES				
Business	CUSTOM	Message Waiting Indicator - Stutter Dial	Per Month		\$0.500
	CALLING	Tone			
	SERVICES				

BY: Vice President

Туре	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate
Business	CUSTOM	Repeat Dial	Per Month		\$5.990
	CALLING				
	SERVICES				
Business	CUSTOM	Repeat Dial - Package Rate	Per Month		\$2.990
	CALLING				
	SERVICES				
Business	CUSTOM	Repeat Dial per use (Maximum Per	Per Activation	\$1.25	
	CALLING	Month \$10.00)			
	SERVICES				
Business	CUSTOM	Selective Call Acceptance	Per Month		\$5.990
	CALLING				
	SERVICES				
Business	CUSTOM	Selective Call Acceptance - Package	Per Month		\$1.750
	CALLING	Rate			
	SERVICES				
Business	CUSTOM	Selective Call Rejection	Per Month		\$4.990
	CALLING				
	SERVICES				
Business	CUSTOM	Selective Call Rejection - Package	Per Month		\$2.990
	CALLING	Rate			
	SERVICES				
Business	CUSTOM	Selective/Preferred Call Forwarding	Per Month		\$4.990
	CALLING	_			
	SERVICES				
Business	CUSTOM	Selective/Preferred Call Forwarding	Per Month		\$1.750
	CALLING	- Package Rate			
	SERVICES				
Business	CUSTOM	Speed Calling - Capacity of 30	Per Month		\$4.990
	CALLING	preselected numbers			
	SERVICES				
Business	CUSTOM	Speed Calling - Capacity of 30	Per Month		\$3.990
	CALLING	preselected numbers - Package Rate			
	SERVICES				
Business	CUSTOM	Speed Calling - Capacity of 8	Per Month		\$3.990
	CALLING	preselected numbers			
	SERVICES				
Business	CUSTOM	Speed Calling - Capacity of 8	Per Month		\$2.990
	CALLING	preselected numbers - Package Rate			
	SERVICES				
Business	CUSTOM	Three Way Calling per use	Per Activation	\$1.25	
	CALLING	(Maximum Per Month \$10.00)			
	SERVICES				

BY: Vice President

Туре	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate
Business	CUSTOM CALLING SERVICES	Warm Line	Per Month		\$2.500
Business	CUSTOM CALLING SERVICES	Warm Line - Package Rate	Per Month		\$1.750
Business	CUSTOM RINGING SERVICE	Custom Ringing - First additional number CR,BUS1	Per Month	\$6.00	\$7.990
Business	CUSTOM RINGING SERVICE	Custom Ringing - Second additional number CR,BUS2	Per Month	\$6.00	\$6.990
Business	CUSTOM RINGING SERVICE	Custom Ringing - Third additional number CR,BUS3	Per Month	\$6.00	\$6.990
Business	CUSTOMER PROVIDED COMMUNICATIONS SYSTEMS AND TERMINAL EQUIPMENT	Maintenance of Service Charges - Data Service	Per Visit	\$100.00	
Business	CUSTOMER PROVIDED COMMUNICATIONS SYSTEMS AND TERMINAL EQUIPMENT	Maintenance of Service Charges - Voice Service	Per Visit	\$38.50	
Business	CUSTOMER-OWNED COIN OPERATED TELEPHONE SERVICE (COCOTS	Billed Number Screening and Blocking	Per Month	\$5.00	\$2.500

Issued: May 7, 2021 Effective: July 1, 2021

BY: Vice President

Туре	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate
Business	CUSTOMER- OWNED COIN OPERATED TELEPHONE SERVICE (COCOTS	Coin Supervision Additive	Per Month		\$6.000
Business	DIRECT INWARD/OUTWARD DIALING	Analog Direct Inward/Outward Dial Trunk (DID/DOD TK.ANLG)	Per Month		\$55.000
Business	DIRECT INWARD/OUTWARD DIALING	DID Intercept Service, recording or live operator	Per Month		\$1.750
Business	DIRECT INWARD/OUTWARD DIALING	Digital Switched Service Direct Inward/Outward Dial Trunk (DID/DOD TK.DSS)	Per Month		\$35.000
Business	DIRECT INWARD/OUTWARD DIALING	Digital Switched Service Line (DSS LN)	Per Month		\$27.000
Business	DIRECT INWARD/OUTWARD DIALING	Digital Switched Service Trunks (DSS TK)	Per Month		\$32.000
Business	DIRECT INWARD/OUTWARD DIALING	Direct Inward and/or Outward Dialing Trunk Change Charge, per trunk	Per Activation	\$17.00	
Business	DIRECT INWARD/OUTWARD DIALING	Direct Inward Dial (DID Trunks)	Per Month		\$29.500

BY: Vice President

Туре	Billing Category	Rate	Rate Application	NRC	Recurring Rate
Description	DIRECT	Description	Dan Manth	¢52.00	¢445.000
Business	DIRECT	Direct Inward	Per Month	\$52.00	\$115.000
r	INWARD/OUTWARD	Dialing Service			
r	DIALING	(without			
i		operator			
i		assistance) DID Common			
r		Equipment,			
i		Group of 100			
r		DID Numbers			
r		Reserved - 120			
r		Month Term -			
r		Additional			
Business	DIRECT	Direct Inward	Per Month	\$50.00	\$52.000
Business	INWARD/OUTWARD	Dialing Service	Per Month	\$50.00	\$52.000
r	DIALING	(without			
r	DIALING	operator			
r		assistance)			
r		DID Common			
r		Equipment,			
r		Group of 100			
r		DID Numbers			
r		Reserved - 120			
i		Month Term -			
i		Addl			
Business	DIRECT	Direct Inward	Per Activation	\$50.00	
Dusiness	INWARD/OUTWARD	Dialing Service	T CI / CCIVACION	750.00	
r	DIALING	(without			
r	DITENTO	operator			
r		assistance)			
		DID Common			
		Equipment,			
		Group of 100			
		DID Numbers			
		Reserved - 120			
		Month Term -			
		Addlv			

BY: Vice President

Туре	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate
Business	DIRECT INWARD/OUTWARD DIALING	Direct Inward Dialing Service (without operator assistance) DID Common	Per Month	\$50.00	\$115.000
		Equipment, Group of 100 DID Numbers Reserved - 120 Month Term - First			
Business	DIRECT	Direct Inward Dialing Service	Per Activation	\$50.00	
	INWARD/OUTWARD	(without operator			
	DIALING	assistance) DID Common			
		Equipment, Group of 100			
		DID Numbers Reserved - 120			
		Month Term - First -			
		Activation Charge		4	4
Business	DIRECT	Direct Inward Dialing Service	Per Month	\$71.25	\$148.500
	INWARD/OUTWARD	(without operator			
	DIALING	assistance) DID Common			
		Equipment, Group of 100			
		DID Numbers Reserved - 36			
Desciones	DIDECT	Month Term - Additional	Dan Manuth	¢50.00	ć74.250
Business	DIRECT	Direct Inward Dialing Service	Per Month	\$50.00	\$71.250
	INWARD/OUTWARD DIALING	(without operator assistance) DID Common			
	DIALING	Equipment, Group of 100			
		DID Numbers Reserved - 36			
		Month Term - Addl			
Business	DIRECT	Direct Inward Dialing Service	Per Activation	\$50.00	
Dusiness	INWARD/OUTWARD	(without operator	1 CI ACTIVATION	750.00	
	DIALING	assistance) DID Common			
		Equipment, Group of 100			
		DID Numbers Reserved - 36			
		Month Term - Addly			
Business	DIRECT	Direct Inward Dialing Service	Per Month	\$50.00	\$148.500
	INWARD/OUTWARD	(without operator			
	DIALING	assistance) DID Common			
		Equipment, Group of 100			
		DID Numbers Reserved - 36			
		Month Term - First			

BY: Vice President

Туре	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate
Business	DIRECT INWARD/OUTWARD DIALING	Direct Inward Dialing Service (without operator assistance) DID Common Equipment, Group of 100 DID Numbers Reserved - 36 Month Term - First - Activation Charge	Per Month	\$50.00	
Business	DIRECT INWARD/OUTWARD DIALING	Direct Inward Dialing Service (without operator assistance) DID Common Equipment, Group of 100 DID Numbers Reserved - 60 Month Term - Additional	Per Month	\$67.50	\$140.250
Business	DIRECT INWARD/OUTWARD DIALING	Direct Inward Dialing Service (without operator assistance) DID Common Equipment, Group of 100 DID Numbers Reserved - 60 Month Term - Addl	Per Month	\$50.00	\$67.500
Business	DIRECT INWARD/OUTWARD DIALING	Direct Inward Dialing Service (without operator assistance) DID Common Equipment, Group of 100 DID Numbers Reserved - Month to Month Term - Additional	Per Month	\$75.00	\$165.000
Business	DIRECT INWARD/OUTWARD DIALING	Direct Inward Dialing Service (without operator assistance) DID Common Equipment, Group of 100 DID Numbers Reserved - Month to Month Term - Addl	Per Month	\$50.00	\$75.000
Business	DIRECT INWARD/OUTWARD DIALING	Direct Inward Dialing Service (without operator assistance) DID Common Equipment, Group of 100 DID Numbers Reserved - Month to Month Term - Addl - Activation Charge	Per Activation	\$50.00	

BY: Vice President

Туре	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate
Business	DIRECT INWARD/OUTWARD DIALING	Direct Inward Dialing Service (without operator assistance) DID Common Equipment, Group of 100 DID Numbers Reserved - Month to Month Term - First	Per Month	\$50.00	\$165.000
Business	DIRECT INWARD/OUTWARD DIALING	Direct Inward Dialing Service (without operator assistance) DID Common Equipment, Group of 100 DID Numbers Reserved - Month to Month Term - First - Activation Charge	Per Month	\$50.00	
Business	DIRECT INWARD/OUTWARD DIALING	Group of 20 DID Numbers Reserved - Month to Month Term - Addl	Per Month	\$50.00	\$40.000
Business	DIRECT INWARD/OUTWARD DIALING	Group of 20 DID Numbers Reserved - Month to Month Term - Addl - Activation Charge	Per Activation	\$50.00	

Туре	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate
Business	DIRECT	Group of 20 DID Numbers	Per Month	\$50.00	\$40.000
	INWARD/OUTWARD	Reserved - Month to			
	DIALING	Month Term - First			
Business	DIRECT	Group of 20 DID Numbers	Per Activation	\$50.00	
	INWARD/OUTWARD	Reserved - Month to			
	DIALING	Month Term - First -			
		Activation Charge			
Business	DIRECT	Re-instatement of a DID	Per Month	\$20.00	\$1.000
	INWARD/OUTWARD	number to a DID Number			
	DIALING	block, per individual DID			
		number assigned - Each			
		Addl Number			
Business	DIRECT	Re-instatement of a DID	Per Month	\$200.00	\$1.000
	INWARD/OUTWARD	number to a DID Number			
	DIALING	block, per individual DID			
		number assigned - First			
		Number			

BY: Vice President

Туре	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate
Business	DIRECTORY	Directory Assistance Call	Per Call		\$0.990
	ASSISTANCE	Completion			
	SERVICE				
Business	DIRECTORY	Each call dialed directly by	Per Call		\$1.990
	ASSISTANCE	customer			
	SERVICE				
Business	DIRECTORY	Each call dialed from a payphone	Per Call		\$1.990
	ASSISTANCE				
	SERVICE				
Business	DIRECTORY	National Directory Assistance	Per Call		\$1.990
	ASSISTANCE				
	SERVICE				
Business	DIRECTORY	Reverse Directory Assistance	Per Call		\$1.990
	ASSISTANCE				
	SERVICE				
Business	DIRECTORY	Cross Reference Listings	Per Month		\$3.990
	LISTINGS				
Business	DIRECTORY	Extra Alphabetical Listing -	Per Month		\$6.000
	LISTINGS	Business			
Business	DIRECTORY	Extra Alphabetical Listing -	Per Month		\$2.990
	LISTINGS	Business on Residence			
Business	DIRECTORY	Extra Line Listings - Internet and	Per Month		\$2.990
	LISTINGS	E-Mail Address Extra Lines			
Business	DIRECTORY	Extra Line Listings - Listings	Per Month		\$2.990
business	LISTINGS	containing reference telephone	Per Month		\$2.990
	LISTINGS	numbers			
Business	DIRECTORY	Extra Line Listings - Listings not	Per Month		\$2.990
Dusiness	LISTINGS	containing reference numbers	T CI WIOTICII		γ2.550
Business	DIRECTORY	Foreign Listings - 800 Number	Per Month		\$5.000
	LISTINGS	Listing			
Business	DIRECTORY	Foreign Listings - Alphabetical	Per Month		\$4.990
	LISTINGS	Listing			
Business	DIRECTORY	Foreign Listings - Special Reverse	Per Month		\$5.000
	LISTINGS	Toll Listing			

BY: Vice President

Туре	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate
Business	DIRECTORY LISTINGS	Non-Listed Service	Per Month		\$2.990
Business	DIRECTORY LISTINGS	Non-Published Service	Per Month		\$3.500
Business	EXCESS MILEAGE - ADDITIONAL STATION MILEAGE	per 1/4 mile	Per Month		\$2.500
Business	HUNTING	Circular Hunting	Per Month	\$5.00	\$3.500
Business	HUNTING	Distribution Hunting	Per Month	\$5.00	\$5.500
Business	HUNTING	Pilot Number Hunting	Per Month	\$5.00	\$3.500
Business	HUNTING	Regular Hunting	Per Month	\$5.00	\$3.500
Business	INTEGRATED SERVICES DIGITAL NETWORK - BASIC RATE SERVICE	Additional Primary or Secondary Directory Numbers	Per Number		\$1.000
Business	INTEGRATED SERVICES DIGITAL NETWORK - BASIC RATE SERVICE	Basic Rate Access - Measured with 40-hour usage allowance per B- channel	Per Month	\$100.00	\$44.000
Business	INTEGRATED SERVICES DIGITAL NETWORK - BASIC RATE SERVICE	Loop Extension	Per Service Order	\$100.00	
Business	INTEGRATED SERVICES DIGITAL NETWORK - BASIC RATE SERVICE	Unlimited usage allowance	Per Month	\$100.00	\$75.000

Issued: May 7, 2021 Effective: July 1, 2021

BY: Vice President

Туре	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate
Business	INTEGRATED SERVICES DIGITAL NETWORK - BASIC RATE SERVICE	Usage Charges in Excess of Monthly Usage Allowance - Per B channel	Per Minute		\$0.020
Business	INTEGRATED SERVICES DIGITAL NETWORK - PRIMARY RATE SERVICE	All miscellaneous changes or rearrangements of facilities, per facility	Per Service Order	\$50.00	
Business	INTEGRATED SERVICES DIGITAL NETWORK - PRIMARY RATE SERVICE	Circuit Switched Data Connection, per B-Channel ISDN PRI,CSDC	Per Month		\$34.000
Business	INTEGRATED SERVICES DIGITAL NETWORK - PRIMARY RATE SERVICE	ISDN DID/DOD Trunk Connection, per B-Channel (ISDN PRI,DID/DOD TC)	Per Month		\$47.000
Business	INTEGRATED SERVICES DIGITAL NETWORK - PRIMARY RATE SERVICE	Transport Service Configuration - Stand alone T1 facility - ISDN PRI:36	Per Month	\$859.00	\$431.000
Business	INTEGRATED SERVICES DIGITAL NETWORK - PRIMARY RATE SERVICE	Transport Service Configuration - Stand alone T1 facility - ISDN PRI:60	Per Month	\$859.00	\$385.000
Business	INTEGRATED SERVICES DIGITAL NETWORK - PRIMARY RATE SERVICE	Transport Service Configuration - Stand alone T1 facility Minimum 1 T1 facility - v	Per Month	\$859.00	\$459.000

BY: Vice President

Туре	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate
Business	INTEGRATED SERVICES DIGITAL NETWORK - PRIMARY RATE SERVICE	Transport Service Configuration - T1 facility, provisioned on a T3, per T1 facility activated - ISDN PRI T3	Per Month	\$859.00	\$316.000
Business	JOINT USER SERVICE	Joint use of a business subscribers service	Per Month		\$4.000
Business	LIMITED LOCAL MEASURED SERVICE	Local usage	Per Minute		\$0.100
Business	LIMITED LOCAL MEASURED SERVICE	Monthly Rate	Per Month		\$22.000
Business	LOCAL OPERATOR SERVICE CHARGES	Calling Card	Per Call		\$0.800
Business	LOCAL OPERATOR SERVICE CHARGES	Operator Person-to-Person	Per Call		\$4.500
Business	LOCAL OPERATOR SERVICE CHARGES	Operator Station	Per Call		\$2.150
Business	POTS Data Conditioning	POTS Data Conditioning for voice and data, per line - Central Office Conditioning (up to 9.6 Kbps)	Per Month	\$25.00	\$6.000
Business	POTS Data Conditioning	POTS Data Conditioning for voice and data, per line - Premise Conditioning (up to 28.8 Kbps)	Per Month	\$50.00	\$6.000
Business	PUBLIC EMERGENCY SERVICE	Emergency Calling and Answering Arrangements - Group Calling Unit, each (6 lines per unit)	Per Month		\$3.000
Business	PUBLIC EMERGENCY SERVICE	Emergency Calling and Answering Arrangements - System #3	Per Month		\$7.300
Business	PUBLIC EMERGENCY SERVICE	Emergency Calling and Answering Arrangements - System #5 - Common Equipment, push buttons and siren control equipment	Per Month		\$20.000
Business	PUBLIC EMERGENCY SERVICE	Emergency Calling and Answering Arrangements - Termination Charge	Per Activation	\$300.00	

BY: Vice President

Туре	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate
Business	REMOTE CALL FORWARDING	Remote Call Forwarding 800 Service (CC,RMT CL FWD 800SV)	Per Month	\$5.00	\$24.990
Business	REMOTE CALL FORWARDING	Remote Call Forwarding InterLATA (CC,RMT CL FWD INTER)	Per Month	\$5.00	\$24.990
Business	REMOTE CALL FORWARDING	Remote Call Forwarding IntraLATA \$24.99 5.00 (1) (I) (CC,RMT CL FWD INTRA)	Per Month	\$5.00	\$24.990
Business	REMOTE CALL FORWARDING	Remote Call Forwarding Local (CC,RMT CL FWD LOCAL)	Per Month	\$5.00	\$24.990
Business	RETAINED OR ADVANCED NUMBER SERVICE	Each telephone number	Per Month		\$5.000
Business	SERVICE CHARGES	Central Office Line Charge	Per Line/Trunk	\$17.00	
Business	SERVICE CHARGES	Demarc Installation Charge	Per Line	\$17.00	
Business	SERVICE CHARGES	Equipment Connection Charge - Per paystation connection.	Per Service Order	\$6.00	
Business	SERVICE CHARGES	Installation Expedite, each	Per Service Order	\$800.00	
Business	SERVICE CHARGES	Restoration of Service	Per Service Order	\$24.99	
Business	SERVICE CHARGES	Restoration of Service	Per Service Order	\$100.00	
Business	SERVICE CHARGES	Returned check charge	Per Activation	\$25.00	
Business	SERVICE CHARGES	Service Ordering Charge - Addition or change	Per Service Order	\$15.00	
Business	SERVICE CHARGES	Service Ordering Charge - New Customer installed	Per Service Order	\$24.00	
Business	SERVICE CHARGES	Travel Charge	Per Visit	\$11.00	
Business	SERVICE CHARGES	Unpaid Balance \$0 - \$50	Per Service Order		\$10.000
Business	SERVICE CHARGES	Unpaid Balance \$1000.01 - \$3000	Per Service Order		\$30.000

BY: Vice President

Type	Billing	Rate Description	Rate Application	NRC	Recurring Rate
	Category				
Business	SERVICE	Unpaid Balance \$150.01 - \$350	Per Service Order		\$15.000
	CHARGES				
Business	SERVICE	Unpaid Balance \$3000.01 - \$5000	Per Service Order		\$40.000
	CHARGES				
Business	SERVICE	Unpaid Balance \$350.01 - \$500	Per Service Order		\$20.000
	CHARGES				
Business	SERVICE	Unpaid Balance \$50.01 - \$150	Per Service Order		\$12.500
	CHARGES				
Business	SERVICE	Unpaid Balance \$500.01 - \$1000	Per Service Order		\$25.000
	CHARGES				
Business	SERVICE	Unpaid Balance Over \$5000	Per Service Order		\$55.000
	CHARGES				
Business	SWITCHED 56	Per Local Access Line	Per Month	\$50.00	\$22.000
	SERVICES				
Business	SWITCHED 56	Per Local Minute of Use - Off-Peak	Per Minute		\$0.015
	SERVICES	Period Usage			
Business	SWITCHED 56	Per Local Minute of Use - Peak	Per Minute		\$0.030
	SERVICES	Period Usage			
Business	SWITCHED 56	Switched 56 Service mileage -	Per Mile		\$1.000
	SERVICES	Channel Mileage Facility Per Mile			
Business	SWITCHED 56	Switched 56 Service mileage -	Per Month		\$15.000
	SERVICES	Channel Mileage Termination Per			
		Central Office Termination			

BY: Vice President

Туре	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate
Business	TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM	TSP Services, Per Circuit	Per Activation	\$85.17	\$0.000
Business	TOLL BLOCKING SERVICE	Option #2	Per Month		\$5.990
Residential	AUTOMATIC INTERCEPT SERVICE	Nonrecurring charge per phone number - Additional 90 days of service	Per Month	\$12.00	
Residential	AUTOMATIC INTERCEPT SERVICE	Nonrecurring charge per phone number - Initial 90 days of service	Per Month	\$15.00	
Residential	BUSY VERIFICATION SERVICES	Busy Interrupt	Per Activation	\$4.00	
Residential	BUSY VERIFICATION SERVICES	Line Status	Per Activation	\$2.00	
Residential	CONSTRUCTION CHARGES	Aerial Drop Relocation – Movement of Existing Wire - 0 - 100 Feet	Per Activation	\$125.00	
Residential	CONSTRUCTION CHARGES	Aerial Drop Relocation – Movement of Existing Wire - Cost Per Foot over 100 Feet	Per Activation	\$1.25	
Residential	CONSTRUCTION CHARGES	Aerial Drop Relocation – Requiring New Material - 0 – 100 Feet	Per Activation	\$175.00	

BY: Vice President

Туре	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate
Residential	CONSTRUCTION CHARGES	Aerial Drop Relocation – Requiring New Material - Cost Per Foot over 100 Feet	Per Activation	\$1.75	
Residential	CONSTRUCTION CHARGES	Buried Drop Placement – Customer Provided Trench - 0 – 100 Feet	Per Activation	\$150.00	
Residential	CONSTRUCTION CHARGES	Buried Drop Placement – Customer Provided Trench - Cost Per Foot over 100 Feet	Per Activation	\$1.50	
Residential	CONSTRUCTION CHARGES	Buried Drop Placement – Driveway Bore (each bore) - 0 – 20 Feet	Per Activation	\$400.00	
Residential	CONSTRUCTION CHARGES	Buried Drop Placement – Driveway Bore (each bore) - Cost Per Foot over 20 Feet	Per Activation	\$20.00	
Residential	CONSTRUCTION CHARGES	Buried Drop Placement – Plowed In - 0 - 100 Feet	Per Activation	\$200.00	
Residential	CONSTRUCTION CHARGES	Buried Drop Placement – Plowed In - Cost Per Foot over 100 Feet	Per Activation	\$2.00	

BY: Vice President

Туре	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate
Residential	CUSTOM CALLING	Caller ID Package, per	Per Month		\$10.950
	FEATURE PACKAGES	package			
Residential	CUSTOM CALLING	Complete Package, per	Per Month	\$5.00	\$14.950
	FEATURE PACKAGES	package			
Residential	CUSTOM CALLING	Essentials Package	Per Month		\$15.950
	FEATURE PACKAGES				
Residential	CUSTOM CALLING	LINK Package (DID), per	Per Month		\$2.000
	FEATURE PACKAGES	package			
Residential	CUSTOM CALLING	LINK Package, per package	Per Month		\$2.500
	FEATURE PACKAGES				
Residential	CUSTOM CALLING	MyLine	Per Month		\$9.990
	FEATURE PACKAGES				
Residential	CUSTOM CALLING	Screen Phone Complete	Per Month		\$19.950
	FEATURE PACKAGES	Package, per package			
Residential	CUSTOM CALLING	Screen Phone Starter	Per Month		\$14.900
	FEATURE PACKAGES	Package, per package			
Residential	CUSTOM CALLING	The Answer Package, per	Per Month		\$6.950
	FEATURE PACKAGES	package			
Residential	CUSTOM CALLING	The Essentials G Package,	Per Month		\$10.950
	FEATURE PACKAGES	per package			

Issued: May 7, 2021 Effective: July 1, 2021

BY: Vice President

Туре	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate
Residential	CUSTOM CALLING	The Works Package, per	Per Month		\$14.950
	FEATURE PACKAGES	package			
Residential	CUSTOM CALLING	Windstream Feature	Per Month		\$15.950
	FEATURE PACKAGES	Select			
Residential	CUSTOM CALLING	3-Way Calling	Per Month		\$4.500
	SERVICES				
Residential	CUSTOM CALLING	3-Way Calling - Package	Per Month		\$1.750
	SERVICES	Rate			
Residential	CUSTOM CALLING	3-Way Calling/Call	Per Month		\$5.000
	SERVICES	Forwarding			
Residential	CUSTOM CALLING	3-Way Calling/Call	Per Month		\$2.000
	SERVICES	Forwarding - Package Rate			
Residential	CUSTOM CALLING	Anonymous Call Rejection	Per Month		\$4.000
	SERVICES				
Residential	CUSTOM CALLING	Call Forwarding	Per Month		\$4.000
	SERVICES				
Residential	CUSTOM CALLING	Call Forwarding - Package	Per Month		\$3.500
	SERVICES	Rate			
Residential	CUSTOM CALLING	Call Forwarding per use	Per Activation	\$1.25	
	SERVICES				
Residential	CUSTOM CALLING	Call Forwarding, Busy	Per Month		\$2.500
	SERVICES				
Residential	CUSTOM CALLING	Call Forwarding, Busy -	Per Month		\$1.750
	SERVICES	Package Rate			

BY: Vice President

Туре	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate
Residential	CUSTOM	Call Forwarding, Multi-Call	Per Month		\$3.000
	CALLING SERVICES				
Residential	CUSTOM	Call Forwarding, Multi-Call	Per Month		\$3.000
	CALLING SERVICES				
Residential	CUSTOM	Call Forwarding, Multi-Call -	Per Month		\$2.250
	CALLING SERVICES	Package Rate			
Residential	CUSTOM	Call Forwarding, Multi-Call -	Per Month		\$2.250
	CALLING SERVICES	Package Rate			
Residential	CUSTOM	Call Forwarding, No Answer	Per Month		\$2.500
	CALLING SERVICES				
Residential	CUSTOM	Call Forwarding, No Answer -	Per Month		\$1.750
	CALLING SERVICES	Package Rate			
Residential	CUSTOM	Call Forwarding, No Answer,	Per Month		\$3.000
	CALLING SERVICES	Multi-Call			
Residential	CUSTOM	Call Forwarding, No Answer,	Per Month		\$2.250
	CALLING SERVICES	Multi-Call - Package Rate			
Residential	CUSTOM	Call Return	Per Month		\$5.000
	CALLING SERVICES				
Residential	CUSTOM	Call Return - Package Rate	Per Month		\$1.750
	CALLING SERVICES				
Residential	CUSTOM	Call Return per use	Per Activation	\$1.25	
	CALLING SERVICES				
Residential	CUSTOM	Call Selector	Per Month		\$4.000
	CALLING SERVICES				
Residential	CUSTOM	Call Selector - Package Rate	Per Month		\$1.750
	CALLING SERVICES				
Residential	CUSTOM	Call Trace per activation	Per Activation	\$1.00	
	CALLING SERVICES				

BY: Vice President

Туре	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate
Residential	CUSTOM CALLING SERVICES	Caller ID	Per Month		\$6.950
Residential	CUSTOM CALLING SERVICES	Caller ID - Package Rate	Per Month		\$6.950
Residential	CUSTOM CALLING SERVICES	Caller ID Blocking	Per Month		\$0.000
Residential	CUSTOM CALLING SERVICES	Caller ID Deluxe	Per Month		\$7.950
Residential	CUSTOM CALLING SERVICES	Caller ID Deluxe - Package Rate	Per Month		\$7.500
Residential	CUSTOM CALLING SERVICES	Caller ID on Call Waiting	Per Month		\$1.000
Residential	CUSTOM CALLING SERVICES	Caller ID on Call Waiting - Package Rate	Per Month		\$1.750
Residential	CUSTOM CALLING SERVICES	Enhanced Call Waiting	Per Month		\$5.000
Residential	CUSTOM CALLING SERVICES	Enhanced Call Waiting - Package Rate	Per Month		\$3.500
Residential	CUSTOM CALLING SERVICES	Message Waiting Indicator - Lamp Indicator	Per Month		\$1.500
Residential	CUSTOM CALLING SERVICES	Message Waiting Indicator - Stutter Dial Tone	Per Month		\$0.500
Residential	CUSTOM CALLING SERVICES	Repeat Dial	Per Month		\$4.000
Residential	CUSTOM CALLING SERVICES	Repeat Dial - Package Rate	Per Month		\$1.750
Residential	CUSTOM CALLING SERVICES	Enhanced Call Waiting - Package Rate	Per Month		\$3.500

BY: Vice President

Туре	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate
Residential	CUSTOM	Message Waiting Indicator -	Per Month		\$1.500
	CALLING	Lamp Indicator			
	SERVICES				
Residential	CUSTOM	Message Waiting Indicator -	Per Month		\$0.500
	CALLING	Stutter Dial Tone			
	SERVICES				
Residential	CUSTOM	Repeat Dial	Per Month		\$4.000
	CALLING				
	SERVICES				
Residential	CUSTOM	Repeat Dial - Package Rate	Per Month		\$1.750
	CALLING				
	SERVICES				
Residential	CUSTOM	Repeat Dial per use	Per Activation	\$1.25	
	CALLING			·	
	SERVICES				
Residential	CUSTOM	Selective Call Acceptance	Per Month		\$5.000
	CALLING	·			
	SERVICES				
Residential	CUSTOM	Selective Call Acceptance -	Per Month		\$1.750
	CALLING	Package Rate			
	SERVICES				
Residential	CUSTOM	Selective Call Rejection	Per Month		\$4.500
	CALLING				
	SERVICES				
Residential	CUSTOM	Selective Call Rejection -	Per Month		\$1.750
	CALLING	Package Rate			
	SERVICES	_			
Residential	CUSTOM	Selective/Preferred Call	Per Month		\$4.000
	CALLING	Forwarding			
	SERVICES				
Residential	CUSTOM	Selective/Preferred Call	Per Month		\$1.750
	CALLING	Forwarding - Package Rate			
	SERVICES				

BY: Vice President

Туре	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate
Residential	CUSTOM	Speed Calling - Capacity of 30	Per Month		\$3.500
	CALLING	preselected numbers			
	SERVICES				
Residential	CUSTOM	Speed Calling - Capacity of 30	Per Month		\$3.000
	CALLING	preselected numbers - Package			
	SERVICES	Rate			
Residential	CUSTOM	Speed Calling - Capacity of 8	Per Month		\$3.000
	CALLING	preselected numbers			
	SERVICES				
Residential	CUSTOM	Speed Calling - Capacity of 8	Per Month		\$1.500
	CALLING	preselected numbers - Package			
	SERVICES	Rate			
Residential	CUSTOM	Three Way Calling per use	Per Activation	\$1.25	
	CALLING				
	SERVICES				
Residential	CUSTOM	Warm Line	Per Month		\$2.500
	CALLING				
	SERVICES				
Residential	CUSTOM	Warm Line - Package Rate	Per Month		\$1.750
	CALLING				
	SERVICES				
Residential	CUSTOM	Custom Ringing - First additional	Per Month	\$6.00	\$5.000
	RINGING	number CR,RES1			
	SERVICE				
Residential	CUSTOM	Custom Ringing - Second	Per Month	\$6.00	\$4.000
	RINGING	additional number CR,RES2			
	SERVICE				
Residential	CUSTOM	Custom Ringing - Third additional	Per Month	\$6.00	\$4.000
	RINGING	number CR,RES3			
	SERVICE				

BY: Vice President

Туре	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate
Residential	CUSTOMER PROVIDED COMMUNICATIONS SYSTEMS AND TERMINAL EQUIPMENT	Maintenance of Service Charges - Data Service	Per Visit	\$100.00	
Residential	CUSTOMER PROVIDED COMMUNICATIONS SYSTEMS AND TERMINAL EQUIPMENT	Maintenance of Service Charges - Voice Service	Per Visit	\$38.50	
Residential	CUSTOMER- OWNED COIN OPERATED TELEPHONE SERVICE (COCOTS	Billed Number Screening and Blocking	Per Month	\$5.00	\$2.500
Residential	CUSTOMER- OWNED COIN OPERATED TELEPHONE SERVICE (COCOTS	Coin Supervision Additive	Per Month		\$6.000
Residential	DIRECTORY ASSISTANCE SERVICE	Directory Assistance Call Completion	Per Call		\$0.990
Residential	DIRECTORY ASSISTANCE SERVICE	Each call dialed directly by customer	Per Call		\$1.990
Residential	DIRECTORY ASSISTANCE SERVICE	Each call dialed from a payphone	Per Call		\$1.990
Residential	DIRECTORY ASSISTANCE SERVICE	National Directory Assistance	Per Call		\$1.990
Residential	DIRECTORY ASSISTANCE SERVICE	Reverse Directory Assistance	Per Call		\$1.990

BY: Vice President

Туре	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate
Residential	DIRECTORY LISTINGS	Cross Reference Listings	Per Month		\$3.990
Residential	DIRECTORY LISTINGS	Extra Alphabetical Listing - Residence	Per Month		\$1.990
Residential	DIRECTORY LISTINGS	Extra Line Listings - Internet and E- Mail Address Extra Lines	Per Month		\$2.990
Residential	DIRECTORY LISTINGS	Extra Line Listings - Listings containing reference telephone numbers	Per Month		\$2.990
Residential	DIRECTORY LISTINGS	Extra Line Listings - Listings not containing reference numbers	Per Month		\$1.990
Residential	DIRECTORY LISTINGS	Foreign Listings - 800 Number Listing	Per Month		\$5.000
Residential	DIRECTORY LISTINGS	Foreign Listings - Alphabetical Listing	Per Month		\$3.990
Residential	DIRECTORY LISTINGS	Foreign Listings - Special Reverse Toll Listing	Per Month		\$5.000
Residential	DIRECTORY LISTINGS	Non-Listed Service	Per Month		\$2.990
Residential	DIRECTORY LISTINGS	Non-Published Service	Per Month		\$3.500
Residential	EXCESS MILEAGE - ADDITIONAL STATION MILEAGE	per 1/4 mile	Per Month		\$2.500

BY: Vice President

Туре	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate
Residential	HUNTING	Circular Hunting	Per Month	\$5.00	\$3.500
Residential	HUNTING	Distribution Hunting	Per Month	\$5.00	\$5.500
Residential	HUNTING	Pilot Number Hunting	Per Month	\$5.00	\$3.500
Residential	HUNTING	Regular Hunting	Per Month	\$5.00	\$3.500
Residential	LIMITED LOCAL MEASURED SERVICE	Local usage	Per Minute		\$0.100
Residential	LIMITED LOCAL MEASURED SERVICE	Monthly Rate	Per Month		\$16.000
Residential	LOCAL OPERATOR SERVICE CHARGES	Calling Card	Per Call		\$0.800
Residential	LOCAL OPERATOR SERVICE CHARGES	Operator Person- to-Person	Per Call		\$4.500
Residential	LOCAL OPERATOR SERVICE CHARGES	Operator Station	Per Call		\$2.150
Residential	REMOTE CALL FORWARDING	Remote Call Forwarding 800 Service (CC,RMT CL FWD 800SV)	Per Month	\$5.00	\$24.990
Residential	REMOTE CALL FORWARDING	Remote Call Forwarding InterLATA (CC,RMT CL FWD INTER)	Per Month	\$5.00	\$24.990
Residential	REMOTE CALL FORWARDING	Remote Call Forwarding IntraLATA \$24.99 5.00 (1) (I) (CC,RMT CL FWD INTRA)	Per Month	\$5.00	\$24.990

BY: Vice President

Туре	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate
Residential	REMOTE CALL FORWARDING	Remote Call Forwarding Local (CC,RMT CL FWD LOCAL)	Per Month	\$5.00	\$22.000
Residential	RETAINED OR ADVANCED NUMBER SERVICE	Each telephone number	Per Month		\$5.000
Residential	SERVICE CHARGES	Central Office Line Charge	Per Line/Trunk	\$14.00	
Residential	SERVICE CHARGES	Demarc Installation Charge	Per Service Order	\$14.00	
Residential	SERVICE CHARGES	Installation Expedite, each	Per Service Order	\$800.00	
Residential	SERVICE CHARGES	Restoration of Service	Per Service Order	\$24.99	
Residential	SERVICE CHARGES	Returned check charge	Per Activation	\$25.00	
Residential	SERVICE CHARGES	Service Ordering Charge - Addition or change	Per Service Order	\$5.00	
Residential	SERVICE CHARGES	Service Ordering Charge - New Customer installed	Per Service Order	\$15.00	
Residential	SERVICE CHARGES	Travel Charge	Per Visit	\$11.00	
Residential	SERVICE CHARGES	Wiring Charge - Per wiring placed to each paystation	Per Service Order	\$15.00	
Residential	TOLL BLOCKING SERVICE	Option #2	Per Month		\$5.000

BY: Vice President