US LEC of Maryland Inc d/b/a PAETEC Business Services.

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Morrocroft III 6801 Morrison Boulevard Charlotte, North Carolina 28211

Tariff Schedule Applicable to Intrastate Charges

Applying To Switched Access Services

Between Points Within

The State Of Maryland

TARIFF FORMAT

- A. <u>Sheet Numbering</u> Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the P.S.C. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the P.S.C. follows in their tariff approval process, the most current sheet number on file with the P.S.C. is not always the tariff page in effect.
- C. <u>Paragraph Numbering Sequence</u> There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

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2.

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2.1.1.A.1.

2.1.1.A.1.(a).

2.1.1.A.1.(a).I.

2.1.1.A.1.(a).I.(i).
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D. Check Sheets - When a tariff filing is made with the Commission, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. An asterisk designates all revisions made in a given filing (*). There will be no other symbols used on the check sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the P.S.C.

CHECK SHEET

Sheets 1 through 59 inclusive of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

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1	Second *	31	Second
2	First	31.1	Original
2 3	Twenty *	31.2	Original
4	Sixteenth *	31.3	1 st
5	First	31.4	Original
6	Third	31.5	Original
7	Second	31.6	Original
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9	Third *	31.8	Original
10	Second	31.9	Original
11	First	31.10	Original
12	First	31.11	Original
13	First	31.12	Original
14	First	31.13	Original
15	First	31.14	Original
16	First	32	First
17	First	33	First
18	First	34	First
19	First	35	First
20	First	36	First
21	First	37	First
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27	First	43	Fourth
28	First	44	Second
29	First	45	First
30	First	46	First

Issued: June 1, 2021 Effective: July 1, 2021

CHECK SHEET

Sheets 1 through 59 inclusive of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

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SECTION 1 – GENERAL

1.1 Explanation of Symbols

The following symbols shall be used in this tariff for the purpose indicated below:

- C To signify changed regulation.
- D To signify discontinued rate or regulation.
- I To signify increased rate.
- M To signify a move in the location of text.
- N To signify new rate or regulation.
- R To signify reduced rate.
- S To signify reissued matter.
- To signify a change in text but no change in rate or regulation.
- Z To signify a correction

1.2 Application of Tariff

This tariff governs the Carrier's services that originate and terminate in Maryland. Specific services and rates are described elsewhere in this tariff.

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SECTION 1 – GENERAL

1.3 Definitions

Advance Payment: Part or all of a payment required before the start of service.

Access Services: The Company's intrastate services offered pursuant to the Tariff.

Commission: The Maryland Public Service Commission.

Company: US LEC of Maryland Inc., d/b/a PAETEC Business Services, the issuer of this Tariff.

Completed Call: A call which the Company's network has determined has been answered by a person, answering machine, fax machine, computer modem device, or other answering device.

Customer: Any individual, partnership, association, corporation or other entity which subscribes to or uses the services offered under this tariff.

End User: A person or entity that subscribes to any of the Company's services offered under the Company's M.P.S.C. Tariff No. 2, Section 5 or Section 6.

End Office: The term "End Office" denotes a LEC switching system where Telephone Exchange Service customer station loops are terminated for purposes of interconnection to each other and to trunks. This term includes Remote Switching Modules/Systems served by a Host Central Office in a different wire center.

Federal Communications Commission (or "FCC"): Independent government agency that develops and implements policy concerning interstate and international communications.

Individual Case Basis: A service arrangement in which the regulations, rates, and charges are developed based on the specific circumstances of the case.

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<u>SECTION 1 – GENERAL</u>

1.3 Definitions

Joint User: A person, firm, or corporation which is designated by the Customer as a user of services furnished to the Customer by the Company and to whom a portion of the charges for the service will be billed under a joint user arrangement as specified herein.

LATA: A Local Access and Transport area established pursuant to the Modification of Final Judgement entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192, or any other geographic area designated as a LATA in the National Exchange Carrier Assn., Inc. Tariff F.C.C. No. 4.

LEC: A Local Exchange Company located in the area served by the Company.

Network Switching: Network Switching provides for the use of the Company switching equipment and related network to originate or terminate an access minute of use of any type. It applies to the establishment and release of connections on a per call basis between two or more circuits, communications systems, alternative switches or services.

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Port: A facility of equipment system or subsystem set aside for the sole use of a specific Customer.

Recurring Charges: The monthly Charges to the Customer for services which continue for the agreed upon duration of the service.

Service: Any telecommunications service(s) provided by the Company under this tariff.

Service Commencement Date: The first date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or the Tariff, in which case the Service Commencement Date is the date of the customer's acceptance. The Company and the Customer may mutually agree on a substitute Service Commencement Date. If the Company does not have an executed Service Order from the Customer, the Service Commencement Date will be the first date on which the service or facility is used by the Customer.

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Maryland P.S.C. Tariff No. 2 First Revised Page 11 Cancels Original Page 11

SECTION 1 – GENERAL

1.3 Definitions

Service Order: The written request for access services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this Tariff, but the duration of the service is calculated from the Service Commencement Date. Should a Customer use the Company's access service without a executed Service Order, the Company will then request the Customer to submit a Service Order.

Station: A telephone instrument consisting of a connected transmitter, receiver, and associated apparatus to permit sending or receiving telephone messages.

User: A Customer or any other person authorized by the Customer to use service provided under this Tariff.

- 2.1 Undertaking of the Company
 - The Company undertakes to furnish intrastate carrier communications services 2.1.1 pursuant to this general Tariff offering of service to the general public. Intrastate carrier communications provided pursuant to this Tariff are subject to the general regulations stated in this Section

The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.

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- 2.2 Obligations of the Customer
 - The customer shall be responsible for:
 - 2.2.1.1 The payment of all applicable charges pursuant to this tariff;
 - 2.2.1.2 Reimbursing the Company for damage to, or loss of, the Company's facilities or equipment caused by the acts or omissions of the customer; or the noncompliance by the customer, with these regulations, or by fire or theft or other casualty on the customer's premises unless caused by the negligence or willful misconduct of the employees or agents of the Company.
 - 2.2.1.3 Providing at no charge, as specified from time to time by the Company, any needed space and power to operate the Company's facilities and equipment installed on the customer's premises.
 - 2.2.1.4 Complying with all laws and regulations regarding the working conditions on the premises at which the Company's employees and agents shall be installing or maintaining the Company's facilities and equipment. The customer may be required to install and maintain the Company's facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material prior to any construction or installation work.

- 2.2 Obligations of the Customer
 - 2.2.1 The customer shall be responsible for: (cont'd)
 - 2.2.1.5 Complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of the Company's facilities and equipment in any customer premises for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company.
 - 2.2.1.6 Making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the customer. No allowance for interruptions in service will be made for the period during which service is interrupted for such purposes.
 - 2.2.2 With respect to any service or facility provided by the Company, the customer shall indemnify, defend and hold harmless the Company from all claims, actions, damages, liabilities, costs and expenses for:
 - 2.2.2.1 Any loss, destruction or damage to property of the Company or any third party, or injury to persons, including, but not limited to, employees or invitees of either the Company or the customer, to the extent caused by or resulting from the negligent or intentional act or omission of the customer, its employees, agents, representatives or invitees; or
 - 2.2.2.2 Any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the customer.

2.2 Obligations of the Customer

- 2.2.3 The customer is responsible for ensuring that customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The connection, operation, testing, or maintenance of such equipment shall be such as not to cause damage to the Company–provided equipment and facilities or injury to the Company's employees or other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the customer's expense.
- 2.2.4 The Company's services (as detailed in this tariff) may be connected to the services or facilities or other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs or contracts which are applicable to such connections.
- 2.2.5 Upon reasonable notification to the customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the customer is complying with the requirements set forth in this tariff for the installation, operation, and maintenance of customer-provided facilities and equipment that is connected to Company-owned facilities and equipment.

2.3 Liability of the Company

2.3.1 In view of the fact that the customer has exclusive control over the use of service and facilities furnished by the Company, and because certain errors incident to the services and to the use of such facilities of the Company are unavoidable, services and facilities are furnished by the Company subject to the terms, conditions and limitations herein specified:

2.3 Liability of the Company

2.3.2 Service Irregularities

- 2.3.2.1 The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failures or defects in facilities furnished by the Company, occurring in the course of furnishing service or other facilities and not caused by the negligence of the customer, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the service or facilities affected during the period such mistake, omission, interruption, delay, error or defect in transmission, or failure or defect in facilities continues after notice and demand to Company.
- 2.3.2.2 The Company shall not be liable for any act or omission of any connecting carrier, underlying carrier or local exchange Company except where Company contracts the other carrier; for acts or omission of any other providers of connections, facilities, or service; or for culpable conduct of the customer or failure of equipment, facilities or connection provided by the customer.

2.3 Liability of the Company

2.3.3 Claims of Misuse of Service

The Company shall be indemnified and saved harmless by the 2.3.3.1 customer against claims for libel, slander, fraudulent or misleading advertisements or infringement of copyright arising directly or indirectly from material transmitted over its facilities or the use thereof; against claims for infringement of patents arising from combining or using apparatus and systems of the customer with facilities of the Company; and against all other claims arising out of any act or omission of the customer in connection with the services and facilities provided by the Company.

2.3.4 Defacement of Premises

2.3.4.1 The Company is not liable for any defacement of, or damage to, the customer's premises resulting from the furnishing of service or the attachment of equipment and facilities furnished by the Company on such premises or by the installation or removal thereof, when such defacement or damage is not the result of negligence of the Company. For the purpose of this paragraph, no agents or employees of the other participating carriers shall be deemed to be agents or employees of the Company except where contracted by the Company.

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- 2.3 Liability of the Company
 - 2.3.5 Facilities and Equipment in Explosive Atmosphere, Hazardous or Inaccessible Locations
 - 2.3.5.1 The Company does not guarantee nor make any warranty with respect to installations provided by it for use in an explosive atmosphere. Company shall be indemnified, defended and held harmless by the customer from and against any and all claims, loss, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any equipment or facilities or the service and not due to the gross negligence or willful misconduct of the Company.
 - Service at Outdoor Locations
 - 2.3.6.1 The Company reserves the right to refuse to provide, maintain or restore service at outdoor locations unless the customer agrees in writing to indemnify and save the Company harmless from and against any and all loss or damage that may result to equipment and facilities furnished by the Company at such locations. The customer shall likewise indemnify and save the Company harmless from and against injury to or death of any person which may result from the location and use of such equipment and facilities.

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- 2.3 Liability of the Company
 - 2.3.7 Warranties
 - 2.3.7.1 THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATON OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.
 - 2.3.7.2 Acceptance of the provisions of Section 2.3 by the Commission does not constitute its determination that any disclaimer of warrantees or representations imposed by the Company should be upheld in a court of law.
 - 2.3.8 Limitation of Liability
 - 2.3.8.1 Nothing in this tariff shall be construed to limit the Company's liability in cases of gross negligence or willful misconduct.

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2.4 Application for Service

2.4.1 Minimum Contract Period:

- 2.4.1.1 Except as otherwise provided, the minimum contract period is one month for all services furnished. However, if a new residential or single line business customer notifies the Company within twenty days after receipt of the first bill that certain services or equipment are not desired, the Company will delete such services or equipment from the customer's account without a record keeping or service ordering charge. The customer nonetheless shall be responsible for all monthly usage and installation charges incurred for the use of such service and equipment.
- 2.4.1.2 Except as provided in 2.4.2.1, the length of minimum contract period for directory listings, and for joint user service where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is first distributed to customers to the day the succeeding directory is first distributed to customers.
- 2.4.1.3 The Company may require a minimum contract period longer than one month in connection with special, non-standard types or arrangements of equipment, or for unusual construction, necessary to meet special demands for service.
- 2.4.1.4 The Company will provide at least 60 days notice in the event of a termination of any contracted service or contract renewal in which a termination penalty may apply.

2.4 Application for Service

2.4.2 Cancellation of Service

- 2.4.2.1 Where the applicant cancels an order for service prior to the start of the installation or special construction of facilities, no charge shall apply, except to the extent the Company incurs a service order or similar charge from a supplying carrier, if any, prior to the construction.
- 2.4.2.2 Where the installation of facilities, other than those provided by special construction, has been started prior to cancellation, the lower of the following charge applies;
 - 2.4.2.2.A The total costs of installing and removing such facilities; or
 - 2.4.2.2.B The monthly charges for the entire initial contract period of the service ordered by the customer as provided in this tariff plus the full amount of any applicable installation and termination charges.
- 2.4.2.3 Where special construction of facilities has been started prior to the cancellation, and the Company has another requirement for the specially constructed facilities, no charge applies.

2.5 Payment for Service

- 2.5.1 The Company shall present invoices for Recurring Charges monthly to the Customer in advance of the month in which service is provided. When billing is based on customer usage, charges will be billed monthly for the preceding billing periods. Service will be billed on a monthly basis and is due and payable upon receipt or as specified on the customer's bill. Service will continue to be provided until canceled by the customer or discontinued by the Company as set forth in Section 2.14 of this tariff.
- 2.5.2 The customer is responsible for payment of all charges for service furnished to the customer. Charges based on actual usage during a month will be billed monthly in the month following the month in which the service was used. All fixed monthly and nonrecurring charges for services ordered will be billed monthly in advance.

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SECTION 2 - RULES & REGULATIONS

2.6 Customer Deposits

Issued by:

- 2.6.1 The Carrier agrees to abide by the regulations associated with nonresidential customer deposits as specified by Code of Maryland Regulations 20.30.01. as amended from time to time.
- 2.6.2 In order to establish credit, the carrier may require an applicant for nonresidential service to demonstrate good paying habits by showing that the applicant:
 - 2.6.2.1 Was a customer of a Maryland utility for at least 12 months within the preceding 2 years;
 - 2.6.2.2 Does not currently owe any outstanding bills for utility service to a utility doing business in Maryland;
 - 2.6.2.3 Did not have service discontinued for nonpayment of a utility bill during the last 12 months that service was provided; and
 - 2.6.2.4 Did not fail, on more than two occasions during the last 12 months that service was provided, to pay a utility bill when it became due.

2.6 Customer Deposits (cont'd)

- 2.6.3 The Carrier agrees to abide by the regulations associated with residential customer deposits as specified by Code of Maryland Regulations 20.30.02. as amended from time to time.
- 2.6.4 In order to establish credit, a utility may require an applicant for residential service to demonstrate good paying habits by showing that the applicant:
 - 2.6.4.1 Was a customer of a Maryland utility within the preceding 2 years;
 - 2.6.4.2 Does not currently owe any outstanding bills for utility service to a utility doing business in Maryland;
 - 2.6.4.3 Did not have service discontinued for non-payment of a utility bill during the last 12 months that service was provided; and
 - 2.6.4.4 Did not on more than two occasions during the last 12 months that service was provided, fail to pay a utility bill when it became due.

<u>SECTION 2 - RULES & R</u>EGULATIONS

- 2.6 Customer Deposits (cont'd)
 - 2.6.5 Deposits for establishment or reestablishment of credit will not be more than the estimated charge for service for 2 consecutive billing periods or 90 days, whichever is less.
 - 2.6.6 The Company reserves the right to require from an applicant for service advance payments of fixed charges and nonrecurring charges. The advance payment will not exceed an amount equal to the nonrecurring charge(s) and one month's charges for the service or facility. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated nonrecurring charges for the special construction. The advance payment will be applied to any indebtedness for the service and facilities for which the advance payment is made on the customer's initial bill.

Advanced payments for installation costs or special construction will be credited on the first bill in their entirety.

2.6.7 Customer deposits shall be maintained in a bank located in Maryland. Customers who make a deposit for service will receive interest, at a rate set on such deposit not less than the rate calculated by the method set forth in COMAR 20.30.01.04 (for non-residential customers) or COMAR 20.30.02.04 (for residential customers) as appropriate.

2.7 Late Payment Charges

- 2.7.1 The Carrier agrees to abide by the regulations governing late payment charges as specified by COMAR 20.30.03. as amended from time to time.
- 2.7.2 Any charges that are disputed by a customer shall not be subject to late payment charges regardless of the outcome of the dispute.
- 2.7.3 The Company will consider delinquent and apply late payment charges on bills not paid within 20 days of the billing invoice date in the case of residential customers and within 15 days of the billing invoice date in the case of all nonresidential customers in accordance with COMAR Sections 20.30.03.01A and 20.30.03.01B, respectively.
- Late payment fees will be computed at a rate not to exceed 1.5% per month, for 2.7.4 the two nominal billing intervals and may not exceed 5% of the total original unpaid charges in compliance with COMAR 20.30.03.01.A(1).

- 2.8 Customer Complaints and Billing Disputes
 - 2.8.1 Customers may notify the carrier of billing or other disputes either orally or in writing. There is no time limit for submitting disputes.
 - 2.8.2 Customer complaints and billing disputes that are not satisfactorily resolved may be presented by the customer to:

Office of External Relations Maryland Public Service Commission 6 St. Paul Street Baltimore, MD 21202

410-767-8028 (Office of External Relations) 410-767-8000 (Main PSC number) 1-800-492-0474 (Toll-free PSC number)

- 2.8.3 The Company provides the following toll free number (1-800-XXX-XXXX) for customers to contact the carrier in accordance with COMAR 20.45.04.02.B.
- 2.8.4 The Company will not collect attorney fees or court costs from customers.

- 2.9 Allowance for Interruptions in Service
 - 2.9.1 Credit for failure of service or equipment will be allowed only when failure is caused by or occurs in equipment owned, provided, and billed for, by the Company. The Carrier agrees to abide by the regulations associated with interruptions in service as specified by Code of Maryland Regulations 20.45.05.09 as amended from time to time.
 - 2.9.2 Interruptions in service, which are not due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer or the operation or malfunction of the facilities, power or equipment provided by the Customer, will be credited to the Customer as set forth in 2.9.3 for the part of the service that the interruption affects.
 - 2.9.3 When service is interrupted for a period of at least 24 hours after notice by the customer to the Carrier, an allowance equal to 1/30 of fixed billing cycle charges for services and facilities furnished by the Carrier rendered useless or substantially impaired shall apply to each 24 hours during which the interruption continues after notice by the customer to the Carrier. Credit in any billing period shall not exceed the total non-usage charges for that period for the services and facilities furnished by the Carrier rendered useless or substantially impaired.
 - A. The word "interruption" shall mean the inability to complete calls due to equipment malfunctions or human errors. "Interruption" does not include, and no allowance shall be given for, service difficulties such as slow dial tone, circuits, busy or other network and/or switching capacity shortages. Nor shall "interruption" include the failure of any service or facilities provided by a common carrier or other entity other than the Carrier. Nor shall the interruption allowance apply where service is interrupted by the negligence or willful act of the customer, or where the Carrier, pursuant to the terms of this tariff, terminates service because of non-payment of bills or deposits due to the Carrier, unlawful or improper use of the Carrier's facilities or service, or any other reason covered by this tariff or by applicable law.
 - B. No allowance shall apply to any non-recurring or usage charges.

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- 2.9 Allowances for Interruptions in Service (Cont'd)
 - 2.9.4 No credit allowance will be made for:
 - A) interruptions due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer, authorized user, joint user, or other common carrier providing service connected to the service of the Company;
 - B) interruptions due to the negligence of any person other than the Company, including but not limited to the Customer or other common carriers connected to the Company's facilities;
 - C) interruptions due to the failure or malfunction of non-Company equipment;
 - D) interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
 - E) interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
 - F) interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements; and
 - G) interruption of service due to circumstances or causes beyond the control of Company.

- 2.9 Allowances for Interruptions in Service (Cont'd)
 - 2.9.5 Cancellation For Service Interruption

Cancellation or termination for service interruption is permitted only if any circuit experiences a single continuous outage of 8 hours or more or cumulative service credits equalling 16 hours in a continuous 12-month period. The right to cancel service under this provision applies only to the single circuit which has been subject to the outage or cumulative service credits.

2.10 Taxes and Fees

- 2.10.1 All state and local taxes and fees shall be listed as separate line items on the customer's bill.
- 2.10.2 If a municipality, other political subdivision or local agency of government, or the Commission imposes and collects from the Company a gross receipts tax, occupation tax, license tax, permit fee, franchise fee, or regulatory fee, such taxes and fees shall, as allowed by law, be billed pro rata to the customer receiving service from the Company within the territorial limits of such municipality, other political subdivision or local agency of government.
- 2.10.3 Service shall not be subject to taxes for a given taxing jurisdiction if the customer provides the Company with written verification, acceptable to the Company and to the relevant taxing jurisdiction, that the customer has been granted a tax exemption.

2.11 Returned Check Charge

The charge for a returned check is \$25.

2.13 Special Customer Arrangements

In cases where a customer requests special or unique arrangements which may include but are not limited to engineering, conditioning, installation, construction, facilities, assembly, purchase or lease of facilities and/or other special services not offered under this tariff, the Company, may provide the requested services. Appropriate recurring charges and/or nonrecurring charges and other terms and conditions will be developed for the customer for the provisioning of such arrangements.

2.13.1 Equipment Installed Or Work Performed In Company Switch Site Or Other Operational Locations

2.13.1.1 General Administration

In order that the Company may interconnect its network with Customers, Customers may be required to install equipment or network services on Company premises including but not limited to switching centers. This section outlines terms and conditions for any Customer, vendor or other person performing installation, interconnection, maintenance and repair and any other telecommunications or information services in those spaces. The Company will require that the Customer or vendor provide information necessary to support installation of equipment or facilities during the period prior to the work being performed. This information will be specified in a separate document and will be reviewed by the Company engineering teams. Specifically, further details are as specified by Company engineers in review and approval of installation and power related Methods of Procedure (MOP).

Company operations personnel have been instructed NOT to allow any vendor to perform any work within the PAETEC space until specifications and MOP paperwork has been received.

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Issued by: Regulatory Manager, US LEC Corp. 6801 Morrison Boulevard

6801 Morrison Boulevard Charlotte, North Carolina 28211 (N)

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SECTION 2 - RULES & REGULATIONS

- 2.13 Special Customer Arrangements (Cont'd)
 - 2.13.1 Equipment Installed Or Work Performed In Company Switch Site Or Other Operational Locations (Cont'd)
 - 2.13.1.2 Technical Guidelines for Working with Power in Company Operations Sites

It is the Company's goal to maintain a safe, clean and hazardous free work environment in Company operational space. These technical specifications and work processes must be followed in order to avoid circuit interruption, retail outages and power failures;

- a. All equipment installed in PAETEC operational sites is required to be DC powered.
- b. Fuse assignments are located on the breaker distribution fuse box (BDFB). The MOP will specify panel position as well as correct fuse amperage.
- c. Cable size will also be specified and will be tapped down to #6AWG for termination using compression lugs.
- d. Inventory of materials on-site and continuous verification of all equipment, tools and hardware is important. Company personnel must be contacted immediately if a deficiency is noted.
- e. Safety glasses will be worn, all jewelry will be removed and any other personal safety guidelines deemed appropriate must be followed during this procedure.
- f. "Hot" buss bars will be protected with rubber mats. These materials are to be secured so they will stay in place during work activity.
- g. Crimps must be made with appropriate crimping tools.
- h. Heat shrink insulation must be applied to cover all cable butts.
- i. If there are existing cables within the space procedures should be modified to follow existing cable patterns to assure uniformity of work.
- j. All open ends of cable and lugs/connectors installed on cables are to be taped or capped at all times until they are being terminated.
- k. All equipment relay racks and added equipment must be grounded to existing ground halo before any power cable terminations are made.
- 1. Verify absence of alarms on any involved system or component equipment before beginning procedures.

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- 2.13 Special Customer Arrangements (Cont'd)
 - 2.13.1 Equipment Installed Or Work Performed In Company Switch Site Or Other Operational Locations (Cont'd)
 - 2.13.1.2 Technical Guidelines for Working with Power in Company Operations Sites (Cont'd)

IMPORTANT: Before beginning any installation of equipment or power provisioning, a direct current (DC) amp reading must be taken on the 750MCM ground. The reading must be taken again after the installation is complete including powering up equipment. Both readings must be witnessed and verified by Company personnel. If there is a change in the reading, the reason for the change must be determined and corrected before the Company will accept the work.

Upon review of applicable MOP, BDFB, circuit breaker assignments and power cable sizes will be provided by the Company engineering representative for power, heating, ventilation and air conditioning.

The vendor or Customer, with the assistance of a Company representative, will determine cable routes between BDFB and the relay rack power connection for termination to the equipment to be powered. The cable length should be measured to allow extra footage for working cables and forming turns.

Cables must be cut to length, taping ends and placing cable tags for identification on both ends. Cables will be at a predetermined size (AWG) on the cable relay rack and H-tapped to 6 AWG for routing into and connecting to equipment at both ends. Black and red #6 AWG must be used.

Open rear of BDFB and prepare work area according to guidelines in general procedures above.

Customer or vendor personnel are authorized to disable power on circuits to be connected at the BDFB.

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- 2.13 Special Customer Arrangements (Cont'd)
 - 2.13.1 Equipment Installed Or Work Performed In Company Switch Site Or Other Operational Locations (Cont'd)
 - 2.13.1.2 Technical Guidelines for Working with Power in Company Operations Sites (Cont'd)

Verification of the absence of power at output post of circuit breakers in question is required.

Place cables on cable relay racks of the determined route and secure with temporary ties.

H-tap 6 AWG feeders to XX AWG cable runs at the BDFB end, staggering the taps so that they will not be adjacent to each other.

Secure feeders in BDFB to approximate location of termination.

Prepare cable ends and terminate to appropriate assignments at rear of BDFB. Land RETURN cable first. This applies for A and B feed cables for each piece of equipment

Lace cables to cable rack from BDFB to area where the equipment to be powered is located.

At this point, there should be no power on -48VDC leads and there should be ground on the RETURN cables.

H-tap 6 AWG feeders to XX AWG cable runs at the equipment end, staggering the taps so that they will not be adjacent to each other.

Prepare 6AWG cable ends and land as required at equipment to be powered in the associated relay rack location.

Customer or vendor must activate the A feed circuit breaker (BDFB) for each piece of equipment and verify the presence of -48VDC on the A feed at the equipment.

Repeat the above steps for the B feeds.

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SECTION 2 - RULES & REGULATIONS

- 2.13 Special Customer Arrangements (Cont'd)
 - 2.13.1 Equipment Installed Or Work Performed In Company Switch Site Or Other Operational Locations (Cont'd)
 - 2.13.1.2 Technical Guidelines for Working with Power in Company Operations Sites (Cont'd)

At equipment end in the associated relay rack space, replace any removed covers and verify cable tags and labels as required.

At BDFB end, remove any insulating materials, verify cable tags and label circuit breakers as required. Close back of BDFB.

At all times, please clean up work area and dispose of any waste material in appropriate containers.

2.13.1.3 Requirements for Entrance Facility Builds and Equipment Installation

Complete diversity is required both into and out of each site for all fiber optic cables. This is further defined to mean that completely diverse routes, that do not cross one another, are to be taken from each diverse entrance into the building to the fiber distribution panel (FDP). At no time shall these fiber optic cables be in the same conduit or pull box or cross one another. Should the fiber optic cables be in the same chase within the building, they shall be placed in different conduits that are separated by the maximum amount of space available.

All fiber optic cables shall be fusion spliced in a Customer or vendor provided fusion splice closure (SC) that is fire-retardant, as required by standard industry specifications. All fiber terminations shall be such that a Company jumper ('pig-tail'), with an industry standard SC connector, extends from the fiber splice closure to terminate in the back of the FDP, via approved fiber optic cable troughs or protection sleeves.

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SECTION 2 - RULES & REGULATIONS

- 2.13 Special Customer Arrangements (Cont'd)
 - 2.13.1 Equipment Installed Or Work Performed In Company Switch Site Or Other Operational Locations (Cont'd)
 - 2.13.1.3 Requirements for Entrance Facility Builds and Equipment Installation (Cont'd)

Both fiber optic and coaxial hand-offs to the Company shall terminate on Customer or vendor provided FDP and DSX-3 panels. Customer or vendor engineering representatives shall specify the type and model number for these FDP and DSX-3 panels in each site. In addition, the Company and the Customer or vendor will work together to determine where the FDP and DSX-3 panels are to be installed (see appropriate section for equipment and rack assignments). Any and all fiber optic jumpers (pig-tails) and coaxial cabling required to extend these hand-offs shall also be purchased, provided, and placed by the Customer or vendor or its authorized representative. All fiber optic jumpers (pig-tails) and FDPs purchased, provided, and placed shall utilize the industry standard SC fiber connectors.

The Customer or vendor is responsible for purchasing, providing, and placing any and all DC power materials and cabling required (fuse panel, fuses, etc). This includes all items required from the Company assigned BDFB location to the Customer or vendor's equipment for both the required "A" and "B" DC power feeds. The Customer or vendor engineering representative, in conjunction with Company operations personnel, shall determine who makes the connection to the existing BDFB. Regardless of whether the Customer or vendor or the Company makes these connections, this work activity shall include all labor required in completing the task.

The Customer or vendor is also responsible for providing the relay rack in which the system will be installed. All equipment to be placed within one of the Company sites is required to be DC powered.

In addition, the detailed power specifications of the system to be installed shall also be provided to the Company engineering representative during the initial site survey contact. This includes, but is not limited to power requirements, heat dissipation, etc. Other relevant sections of this tariff may apply.

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Charlotte, North Carolina 28211

2.13 Special Customer Arrangements (Cont'd)

2.13.1 Equipment Installed Or Work Performed In Company Switch Site Or Other Operational Locations (Cont'd)

2.13.1.4 MOP Requirements

All entrance facilities and equipment installations shall be preceded by the submission and acceptance of a separately published MOP.

2.13.1.5 Company Operational Times of Access

The Company will schedule the work with the Customer or vendor at the appropriate site. Any and all work activities completed by the Customer or vendor shall be done during the Company maintenance window. That window is 12:00 AM through 6:00 AM local time, Monday through Friday and not including holidays. The specific time that the physical work shall be done is to be determined solely by Company operations personnel responsible for each site and will be coordinated via the Company service coordinator (SPOC). Once complete, the Customer or vendor will provide "as-built" drawings to the Company SPOC. The Company will maintain these as-built drawings for each site. Any deviation from these times must be separately scheduled with the Company SPOC.

2.13.1.6 Company Access to Customer or Vendor Space

The Customer or vendor will provide the Company with unrestricted access to the Space on 24 hours advance notice. In the event of an emergency, the Company will have immediate unrestricted access to the space. The Customer or vendor will provide a contact name and phone number that will serve as a 24-hour maintenance and emergency contact telephone number for trouble notification. The Customer or vendor will also post this number on its equipment located in the space.

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- 2.13 Special Customer Arrangements (Cont'd)
 - 2.13.1 Equipment Installed Or Work Performed In Company Switch Site Or Other Operational Locations (Cont'd)

2.13.1.7 Insurance

Any person or entity, prior to being allowed entrance into the Company operational sites, whether a Customer or vendor or under the hire of a Customer or vendor, must present a certificate of insurance. The Customer or vendor agrees to maintain insurance for its equipment located in the space in the amounts and types listed below, and to name the Company as an additional insured under these policies:

- A. Worker's Compensation/Employer's Insurance in accordance with all applicable federal and state statutory requirements.
- B. Commercial General Liability single limit for bodily injury and property damage of \$1,000,000 for each occurrence and General and Products Liability aggregates of not less than \$2,000,000.
- C. Excess or Umbrella Liability coverage combined single limit for bodily injury and property damage of not less than \$1,000,000 for each occurrence with an annual aggregate of \$1,000,000 to apply in excess of all other insurance coverages required above.

The named insured certificate holder must be shown to include:

PAETEC Attention: General Counsel 600 Willowbrook Office Park

Fairport, NY 14450

The Customer or vendor will provide the Company with certificates of insurance upon request. Customer or vendor will provide the Company with certified copies of these insurance policies within five (5) days after receiving a request from the Company. The Customer or vendor will obtain additional insurance coverage if the landlord of the premises where the space is located requires it.

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2.13 Special Customer Arrangements (Cont'd)

2.13.1 Equipment Installed Or Work Performed In Company Switch Site Or Other Operational Locations (Cont'd)

2.13.1.7 Insurance (Cont'd)

The Customer or vendor will require any contractor it uses at the premises to comply with these insurance requirements and, upon request, to supply the Company with proof of this coverage before beginning work.

The Company will not insure or be responsible for any loss or damage to any property owned or leased by the Customer or vendor or its employees or agents.

2.13.1.8 Industry Standard Technical Compliance

Any person or entity other than the Company certifies that equipment installed in a Company operational site is in compliance with Criteria Level 1 requirement as outlined in the Telcordia Special Report SR-3580, Issue 1.

2.13.1.9 Responsibilities of the Company

The Company will provide the Customer or vendor with certain access, wiring, equipment and services solely for the purpose of interconnecting the Customer's or vendor's equipment, which will be located on a Company operational premises, with PAETEC's network according to the terms and conditions contained in this tariff or in an individual case basis contract.

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- 2.13 Special Customer Arrangements (Cont'd)
 - 2.13.1 Equipment Installed Or Work Performed In Company Switch Site Or Other Operational Locations (Cont'd)

2.13.1.10 Use of Space

The Company grants the Customer or vendor a nonexclusive limited license to occupy the portion of the operational premises of relevance or, in other words, the space. The Customer or vendor agrees to use the Space only to install, maintain, and operate equipment to interconnect to the Company network. The Customer or vendor agrees that it is being granted only a license to occupy the space and not a real property interest in the space. The Customer's or vendor's occupancy of the space will serve as the Customer's or vendor's acceptance of the space. The Customer or vendor agrees to use the space only for the purposes described in the individual ICB or this tariff and not for any unlawful purpose. The Customer or vendor further agrees not to encumber the space in any manner. The Customer or vendor, and any approved subcontractors and/or representatives agree not to smoke in the space, to keep the space in a clean and safe condition and to comply with any rules of the applicable landlord and/or the Company.

The Customer or vendor use of the space throughout the term of an ICB or this tariff is contingent upon the Company continuing to own or lease the premises where the space is located.

If Customer or vendor does not remove its equipment from the space within thirty (30) days following the termination of an ICB contract or as specified in this tariff, the Company may, at the Customer's or vendor's expense, remove equipment from the space and ship it to Customer's or vendor's last known address.

The Customer or vendor will not unreasonably interfere with the Company's or any other tenant's use of the premises. The Company will not unreasonably interfere with the Customer or vendor use of the space and will make reasonable efforts to prevent others from interfering with the Customer or vendor use of the space

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2.13 Special Customer Arrangements (Cont'd)

2.13.1 Equipment Installed Or Work Performed In Company Switch Site Or Other Operational Locations (Cont'd)

2.13.1.11 License Fee, Taxes and Other Fees

The Customer or vendor may request additional space at the premises at any time during the term of an ICB contract or this tariff. The Company may, but is not obligated to, provide Company with additional space. In the event the Company does provide the Customer or vendor with additional space, the Customer or vendor agrees to pay an appropriate license fee if required by the Company. That fee will be subject to ICB negotiations and contract terms.

2.13.1.12 Notice of Termination of Services

If the Customer or vendor removes its equipment from the space or terminates the ICB contract or other governing contractual arrangement, the Customer or vendor will provide the Company ninety (90) day prior written notice.

2.13.1.13 Maintenance

The Customer or vendor is responsible for performing all maintenance and repair on its equipment. The Company has no obligation to maintain Customer's or vendor's equipment.

2.13.1.14 Landlord Services

The Customer or vendor agrees that the Company is not obligated to perform any services normally provided by a landlord at any leased premises. Services provided by a landlord may be made available to the Customer or vendor but only on the same basis as they are available to the Company. The Company has no liability for the delay or failure of any landlord to perform any service.

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2.13 Special Customer Arrangements (Cont'd)

2.13.1 Equipment Installed Or Work Performed In Company Switch Site Or Other Operational Locations (Cont'd)

2.13.1.15 Improvements to Space

The Customer or vendor shall provide the Company all plans for improvements to the spaces. The Company shall have the right to review, and in its sole discretion the Company may provide written approval for all plans and contractors before the Customer or vendor makes any improvements to the space. The Customer or vendor, or its agent or contractor, must guarantee in writing that the workmanship of any improvement to the space will be free from defects for one year after completion. All improvements will be made at the Customer's or vendor's expense, will become part of the space, and may not be removed from the space at the end of the ICB contract or other agreement.

2.13.1.16 Interconnection with Third Parties

The Customer or vendor may connect to telecommunications services provided by third parties at the space only if the Company gives its prior written consent. The Company will provide the Customer or vendor with entrance facilities and cross connections throughout the term of the ICB or other agreement.

2.13.1.17 Relocation of Equipment

The Company may require the Customer or vendor to relocate its equipment on sixty (60) days prior written notice. In the event of an emergency beyond the Company's control, the Customer or vendor shall relocate its equipment immediately upon notification. If the Customer or vendor is required by the Company to relocate for any reason, the Company will assume half the costs associated with any such relocation. The Company will provide a good faith estimate to Customer of such costs. The Company will seek to provide the Customer or vendor with a comparable alternative location if the Customer or vendor is required to relocate its equipment.

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- 2.13 Special Customer Arrangements (Cont'd)
 - 2.13.1 Equipment Installed Or Work Performed In Company Switch Site Or Other Operational Locations (Cont'd)

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2.13.1.18 Notices

All notices under this tariff or ICB contracts must be in writing and sent via an overnight courier that provides evidence of delivery to the following address:

PAETEC Attention: General Counsel 600 Willowbrook Office Park Fairport, NY 14450

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6801 Morrison Boulevard Charlotte, North Carolina 28211

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SECTION 2 - RULES & REGULATIONS

2.13 Special Customer Arrangements (Cont'd)

2.13.1 Equipment Installed Or Work Performed In Company Switch Site Or Other Operational Locations (Cont'd)

2.13.1.19 Limitation of Liability

Where not in conflict with other sections of this tariff, the Company will take reasonable precautions to prevent damage to the Customer or vendor equipment, however, PAETEC's liability for any damage to Customer's or vendor's equipment is limited to the amount of actual damages.

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The Company will not be responsible for any special, indirect, consequential or incidental damages, including but not limited to lost profits. The Customer or vendor agrees to indemnify, defend and hold the Company harmless from any and all liabilities, losses, damages, claims, actions, expenses and costs (including attorney's fees) incurred by or asserted against the Company that result from:

- A. The customer or vendor use of the space;
- B. Any third party that the Customer or vendor permits to use or visit the space; and
- C. Any violation of these tariff terms or ICB contracts by the Customer or vendor; and
- D. The Customer or vendor in violation of any law or regulation.

2.13.1.20 Eminent Domain

In the event of a taking of all or any portion of the premises where the space is located by eminent domain (or conveyance by the landlord to an entity threatening eminent domain), these tariff terms with regard to the specific Customer or vendor service or equipment will terminate as of the date of such exercise or conveyance. The Company is not responsible to the Customer or vendor for the value of any unused portion of any term specified outside of the bounds of this tariff including ICB contract arrangements. The Customer or vendor may, however, seek relief from the landlord or appropriate authority.

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2.13 Special Customer Arrangements (Cont'd)

2.13.1 Equipment Installed Or Work Performed In Company Switch Site Or Other Operational Locations (Cont'd)

2.13.1.21 Damage to Premises

Where not in conflict with other provisions of this tariff, if the space is damaged by fire or other casualty, the Company will notify the Customer or vendor and immediately and will repair, or cause the landlord to repair, the space so that it is returned to substantially the same condition as prior to the damage. If the Company fails to complete the repairs within a reasonable time period, the Customer or vendor may, as its sole remedy, vacate the space per terms of this tariff. The Company will be responsible for any damage to its own equipment if fire or other casualty damages the space. The Customer or vendor agrees to reimburse the Company for any damage to the Space that is caused by the Customer or vendor or its representatives or its equipment.

2.13.1.22 Subordination

The Customer or vendor acknowledges and agrees that this document is subject and subordinate to the Company's mortgage or lease for the premises where the space is located.

2.13.1.23 Rate and Charges

Rates for use of Company space, equipment or labor will be published on an individual case basis.

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2.14 Termination of Service:

2.14.1 Denial of Service Without Notice

The Company may discontinue service without notice for any of the following reasons:

- 2.14.1.1 Hazardous Condition. For a condition on the customer's premises determined by the Company to be hazardous.
- 2.14.1.2 Adverse Effect on Service. Customer's use of equipment in such a manner as to adversely affect the Company's equipment or the Company's service to others.
- 2.14.1.3 Tampering With Company Property. Customer's tampering with equipment furnished and owned by the Company.
- 2.14.1.4 Unauthorized Use of Service. Customer's unauthorized use of service by any method which causes hazardous signals over the Company's network.
- 2.15.1.5 Illegal use of Service. Customer's use of service or equipment in a manner to violate the law.

- 2.14 Termination of Service (cont'd)
 - 2.14.2. Denial of Service Requiring Notice (cont'd)
 - 2.14.2.1 The Company may deny service for any of the following reasons provided it has notified the customer of its intent, in writing, to deny service and has allowed the customer a reasonable time of not less than 10 days in which to remove the cause for denial:
 - 2.14.2.1.A Non-compliance with Regulations. For violation of or non-compliance with regulations contained in Code of Maryland Regulations 20.45.04, or for violation of or non-compliance with the Company's tariffs on file with the Commission.
 - 2.14.2.1.B Failure on Contractual Obligations. For failure of the customer to fulfill his contractual obligations for service or facilities subject to regulation by the Maryland Public Service Commission.
 - 2.14.2.1.C Refusal of Access. For failure of the customer to permit the Company to have reasonable access to its equipment.

- 2.14 Termination of Service (cont'd)
 - 2.14.2. Denial of Service Requiring Notice (cont'd)
 - 2.14.2.1.D Non-payment of Bill.
 - 2.14.2.1.D.1 For non-payment of a bill for service, provided that the Company has made a reasonable attempt to effect collection and has given the customer written notice of its intent to deny service if settlement of his account is not made and provided the customer has at least 5 days, excluding Sundays and holidays in which to make settlement before his service is denied.
 - 2.14.2.1.D.2 In cases of bankruptcy, receivership, abandonment of service, or abnormal toll usage not covered adequately by a security deposit, less than 5 days notice may be given if necessary to protect the Company's revenues.
 - 2.14.2.1.D.3 Except in cases where a prior promise to pay has not been kept or bankruptcy, receivership, abandoned service, or abnormal toll usage is involved, the Company may not deny service on the day preceding any day on which it is not prepared to accept payment of the amount due and to reconnect service.

- 2.14 Termination of Service:
 - 2.14.2. Denial of Service Requiring Notice
 - 2.14.2.1.D Non-payment of Bill.
 - 2.14.2.1.D.4 Failure to Comply with Service Conditions. For failure of the customer to furnish the service equipment, permits, certificates, or rights-of-way, specified by the Company as a condition to obtaining service, or if the equipment or permissions are withdrawn or terminated.
 - 2.14.2.1.D.5 Failure to Comply with Municipal Ordinances. For failure to comply with municipal ordinances or other laws pertaining to telephone service.
 - 2.14.2.1.D.6 Failure to Pay Increased Deposit Required. For failure of the customer to pay an increased security deposit when warranted by the Company to protect its revenue in accordance with Code of Maryland Regulations 20.45.04.

2.14 Termination of Service:

- 2.14.3. Insufficient Reasons for Denial of Service
 - 2.14.3.1 The following may not constitute cause for refusal of service to a present or prospective customer:
 - 2.14.3.1.A Failure of a prior customer to pay for service at the premises to be serviced;
 - 2.14.3.1.B Failure to pay for a different class of service for a different entity;
 - 2.14.3.1.C Failure to pay the bill of another customer as guarantor of that bill;
 - 2.14.3.1.D Failure to pay directory advertising charges;
 - 2.14.3.1.E Failure to pay an undercharge as described in the Code of Maryland Regulations 20.45.04.01.D.(2); or

2.14 Termination of Service:

- 2.14.3. Insufficient Reasons for Denial of Service
 - 2.14.3.1 The following may not constitute cause for refusal of service to a present or prospective customer:
 - 2.14.3.1.F Failure to pay an outstanding bill that is over 7 years old, unless the:
 - 2.14.3.1.F.1 Customer signed an agreement to pay the outstanding bill before the expiration of this period;
 - 2.14.3.1.F.2 Outstanding bill is for service obtained by the customer by means of tampering with equipment furnished and owned by the Company or by unauthorized use of service by any method; or
 - 2.14.3.1.F.3 Outstanding bill is for service obtained by the customer by means of an application made:
 - (i) In a fictitious name,
 - (ii) In the name of an individual who is not an occupant of the dwelling unit, without disclosure of the individual's actual address,
 - (iii) In the name of a third party without disclosing that fact or without bonafide authority from the third party, or
 - (iv) Without disclosure of a material fact or by misrepresentations of a material fact.

- 2.14 Termination of Service:
 - 2.14.3. Insufficient Reasons for Denial of Service
 - 2.14.3.2 This regulation applies to both residential and nonresidential classes of service.
- 2.15 Unlawful Use of Service
 - 2.15.1 Service shall not be used for any purpose in violation of law or for any use as to which the customer has not obtained all required governmental approvals, authorizations, licenses, consents, and permits. The Company shall refuse to furnish service to an applicant or shall disconnect the service without notice of a customer when:
 - 2.15.1.1 An order shall be issued, signed by a judge finding that probable cause exists to believe that the use made or to be made of the service is prohibited by law, or
 - 2.15.1.2 The Company is notified in writing by a law enforcement agency acting within its jurisdiction that any facility furnished by the Company is being used or will be used for the purpose of transmitting or receiving gambling information in interstate or foreign commerce in violation of the law.
 - 2.15.2 If service has been physically disconnected by law enforcement officials at the customer's premises and if there is not presented to the Company the written finding of a judge, then upon written or verbal request of the subscriber, and agreement to pay restoral of service charges and other applicable service charges, the Company shall promptly restore such service.

2.16 Interference with or Impairment of Service

Service shall not be used in any manner that interferes with other persons in the use of their service, prevents other persons from using their service, or otherwise impairs the quality of service to other customers. The Company may require a customer to immediately shut down its transmission of signals if said transmission is causing interference to others or impairing the service of others.

2.17 Telephone Solicitation by Use of Recorded Messages

2.17.1 Service shall not be used for the purpose of solicitation by recorded messages when such solicitation occurs as a result of unrequested or unsolicited calls initiated by the solicitor by means of automatic dialing devices. Such devices, with storage capability of numbers to be called or a random or sequential number generator that produces numbers to be called and having the capability, working alone or in conjunction with other equipment, of disseminating a prerecorded message to the number called and which are calling party or called party controlled, are expressly prohibited.

2.18 Incomplete Calls

2.18.1 There shall be no charge for incomplete calls. No charge will be levied for unanswered calls. Customers will receive credit for calls placed to a wrong number if the customer notifies the Company of the error.

2.19 Overcharge/Undercharge

- 2.19.1 Overcharge/undercharge provisions will be in accordance with COMAR 20.45.04.01.
- 2.19.2 When a customer has been overcharged, the amount shall be refunded or credited to the customer.

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Charlotte, North Carolina 28211

3.1 Trial Services

3.1.1 The Company may offer new services, not otherwise tariffed, from time to time on a trial basis subject to Commission approval. Such trials are limited to a maximum of six months at which time the trial offering must be either withdrawn or made available on permanent basis.

3.2 Promotional Offerings

3.2.1 The Company may offer existing services on a promotional basis, subject to Commission approval, that provides special rates, terms, or conditions of service. Promotional offerings are limited to a maximum of six months at which time the promotional offering must be either withdrawn or made available on a permanent basis. All promotions, regardless of whether services are given away for free, are subject to Commission approval.

3.3 Individual Case Basis ("ICB") Offerings

3.3.1 The tariff may specify "ICB pricing" for a service. The Company may or may not be an equivalent service in the tariff for which there is a tariffed rate, and the quoted ICB rates may be different than the tariffed rates. An ICB must be provided under contract to a customer and the contract filed (can be under seal) with the Commission. All customers have non-discriminatory access to requesting the service under an ICB rate.

3.4 General

Intrastate access service is provided at company designated end offices whether routed directly or via Company designated tandem switches. For Intrastate access service with SS7 signaling option, the CCSA signaling connection is provided to company designated STPs.

Intrastate access service is provided as trunk side switching through the use of end office or access tandem switch trunk equipment. The switch trunk equipment may be provided with wink start start-pulsing signals and answer and disconnect supervisory signaling, or without signaling when the SS7 signaling option is specified.

Intrastate access service switching may be provided, at the customer's option, with multifrequency address signaling or common channel signaling. multifrequency address signaling, up to 12 digits of the called party number dialed by the Customer's end user using dual tone multifrequency or dial pulse address signals will be provided by Company equipment to the Customer's premises where the Switched Access Service terminates. Such address signals will be subject to the ordinary transmission capabilities of the Local Transport provided. With common channel signaling, up to 12 digits of the called party number dialed by the Customer's end user using dual tone multifrequency or dial pulse address signals will be provided by Company equipment to the Customer's designated premises via a Common Channel Signaling Access (CCSA) circuit.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 General

The Company's facilities shall provide the necessary on-hook, off-hook, answer and disconnect supervision.

When used in the terminating direction, Intrastate access service switching may be used to access valid NXXs in the LATA, time or weather announcement services of the Company, community information services of an information service provider, and other customers' services (by dialing the appropriate codes) when such services can be reached using valid NXX codes. When directly routed to an end office, only those valid NXX codes served by that end office may be accessed. When routed though an access tandem, only those valid NXX codes served by end offices subtending the access tandem may be accessed. Additionally, non-access charges will also be billed for calls from an Intrastate access service trunk to another customer's service in accordance with that customer's applicable service rates when the Company performs the billing function for that customer. Calls in the terminating direction will not be completed to 950-XXXX access codes, local operator assistance (0- and 0+), service codes (611 and 911 where available) and 10XXX access codes.

The Company will establish a port or ports for the Customer at end offices or access tandem switches where Intrastate access service switching is provided. When required by technical limitations, a separate port will be established for each type of Intrastate access service switching arrangement provided. Different types of Intrastate access service arrangements may be combined on a single port at the option of the Company.

No charge applies to end users for calls to the Intrastate access service 10XXX access code.

3.5 Service Options

The Company provides two service options. Direct End Office Access switched access service is provided to those Customers whose traffic is carried only on Company facilities. Indirect Access switched access service is provided to those Customers who originate and terminate their switched traffic with the Company via the use of tandem switching facilities.

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3.6 Testing Capabilities

Where equipment is available, Intrastate access service in the terminating direction is provided with seven digit access to balance (100 type) test line, milliwatt (102 type) test line, nonsynchronous or synchronous test line, automatic transmission measuring (105 type) test line, data transmission (107 type) test line, loop around test line, short circuit test line and open circuit test line.

3.7 Transport Service

Transport Service provides for the transmission of calls between the Customer designated premises and the end office where the Customer traffic is switched to originate or terminate the Customer's communication. Transport Service is a two-way voice frequency transmission path composed of facilities determined by the Company. The voice frequency transmission path may be comprised of any form or configuration of plant capable of and typically used in the telecommunications industry for transmission of voice and associated telephone signals.

Customers who choose Direct End Office Access directly connect with the Company's office(s). In this case, the Customer is responsible for providing its own facility(s) to the Company's office(s), and will be charged Port Charges. The Port Charges will consist of a non-recurring connection charge and a recurring monthly rental charge. The Port can be furnished on a DS0, DS1, or DS3 basis. A Transport Interconnection Charge will also apply. A Transport Mileage rate will also apply to circumstances where to provide transmission facilities, the Company must provide transport between the terminating end office and Company switching facilities.

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3.7 Transport Service (Cont'd)

Customers who choose Indirect Access connect with the Company's office(s) through a tandem switch provided by another LEC that is responsible for its own Tandem Switching charge. Transport Service rates are made up of a Transport Interconnection Charge, a Transport Termination rate which is assessed on a per transmission path per access minute basis, and a Transport Mileage rate assessed on a per mile per access minute basis. The Transport Termination rate provides for the communication frequency transmission path at the Company switching central office.

Transport Service portion of central office switching and central office circuit equipment. The Transport Mileage rate applies to transmission facilities provided by the Company between the Company's end office and a remote switching facility.

For purposes of determining Transport Mileage measurement, distance will be measured from the wire center that normally serves the customer designated premises to the terminating end office, which may be a Remote Switching Module(s).

Where transmission facilities permit, the individual transmission path between the Customer's designated premises and the first point of switching may at the option of the Customer be provided with the following optional features at no charge:

Supervisory Signaling
Customer Specified Entry Switch Receive Level
Customer Specification of Local Transport Termination.

"3rd Party" Switched Transport rates apply to terminating traffic that traverses a tandem switch that is not owned by the Company (the terminating carrier) or its affiliates. "End Office" Switched Transport rates apply to terminating traffic that traverses a tandem switch owned by the Company (the terminating carrier) or its affiliate.

3.8 End User Access

End User Access provides Customers with the access from end office switches to end users, for use in furnishing their communications services.

Customers may be accessed via lines, trunks, pay telephone lines, or other facilities, terminated on a central office switch, which are provided under the local exchange services tariffs of the Company.

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3.9 Switching Service

Switching Service provides for the use of end office switching functions and the terminations in the end office of end user lines. Optional features available by Customer request at no charge include:

- Service Class Routing
- Alternate Traffic Routing
- Call Gapping Arrangement
- International Carrier Option
- Band Advance Arrangement for use in the provision of WATS or WATS-type services Hunt Group Arrangement for use in the provision of WATS or WATS-type services
- Uniform Call Distribution Arrangement for use in the provision of WATS or WATS-type services
- Nonhunting Number Associated with Hunt Group Arrangement or Uniform Call Distribution Arrangement for use in the provision of WATS or WATS-type services

3.10 Automatic Number Identification (ANI)

ANI provides the automatic transmission of a ten digit number and information digits to the Customer's premises for calls originating in the LATA, to identify the calling station. The ANI feature is an end office software function which is associated on a call-by-call basis with all individual transmission paths in a trunk group routed directly between an end office and a Company designated premises, or, where technically feasible, with all individual transmission paths in a trunk group between an end office and an access tandem. The ANI feature is available by Customer request at no charge.

The ten digit ANI number consists of the Numbering Plan Area (NPA) plus the seven digit ANI telephone number (TN). The ten digit ANI number will be transmitted on all calls except those identified as ANI failure, in which case only the NPA will be transmitted, in addition to the information digit.

The information digits identify: (1) TN is the station billing number - no special treatment required, (2) ANI failure has occurred in the end office switch which prevents identification of calling TN - must be obtained by operator or in some other fashion, (3) hotel/motel originated call which requires room number identification, (4) coinless station, hospital, inmate, etc., call which requires special screening or handling by the Customer. The ANI TN is the listed telephone number of the of the customer and is not the TN of the calling party.

Additional ANI information digits are available as requested by the Customer to identify various classes of line restriction, including (1) interLATA restricted - TN is identified line, (2) interLATA restricted - hotel/motel line, and (3) interLATA restricted - coinless, hospital, inmate, etc. line.

3.11 Chargeable Optional Features

800 Database Access Service is provided to all customers in conjunction with switched access service. When a 1+800+NXX-XXXX call is originated by an end user, the Company will utilize the SS7 network to query an 800 database to identify the Customer to whom the call will be delivered, and to provide vertical features based on the dialed digits. The call will then be routed to the identified Customer over switched access.

A Basic or Vertical Feature Query charge is assessed for each query launched to the 800 database. The Basic Query provides for the identification of the customer to whom the call will be delivered and includes area of service routing which allows routing of 800 calls by telephone companies to different interexchange carriers based on the Local Access Transport Area (LATA) in which the call originates. The Vertical Feature Query provides the same customer identification function in addition to vertical features which may include: (1) call validation, ensuring that calls originate from subscribed service areas; (2) POTS translation of 800 numbers; (3) alternate POTS translation, which allows subscribers to vary the routing of 800 calls based on factors such as time of day, place of origin of the call, etc.; (4) multiple carrier routing, which allows subscribers to route to different carriers based on factors similar to those in (3).

3.12 Measurement of Access Minutes

Customer traffic to end offices will be measured (recorded or assumed) by the Company at end office switches or access tandem switches. Originating and terminating calls will be measured or imputed to determine the basis for computing chargeable access minutes.

With Multifrequency Address Signaling, usage measurement begins when the originating entry switch receives the acknowledgement wink supervisory signal forwarded from the Customer's point of termination. For originating calls with SS7, usage measurement begins when either the Exit Message (EXM) or the Address Complete Message (ACM) is received.

The measurement of originating call usage ends when the entry switch receives disconnect supervision from either the originating end user's end office, indicating the originating end user has disconnected, or the customer's point of termination, whichever is recognized first by the entry switch. Originating 800 calls will receive the terminating rate.

For terminating calls, the measurement of access minutes begins when the terminating entry switch receives answer supervision from the terminating end user's end office, indicating the terminating end user has answered.

The measurement of terminating call usage ends when the terminating entry switch receives disconnect supervision from either the terminating end user's office, indicating the terminating end user has disconnected, or the customer's point of termination, whichever is recognized first by the entry switch.

3.13 Jurisdictional Reports

Where possible, the Company will determine the jurisdiction of both originating and terminating calls from the call detail records generated via the switched network, and bill usage according to such determination. A call that enters the Customer's network in a state different from the state in which the called station is located will be classified as interstate. A call that enters the Customer's network at a point within the same state as the state where the called station is located will be classified as intrastate.

In those cases where it is not possible for the Company to determine the jurisdiction of the call from the call detail, the Customer may provide the Company with a percent intrastate use. The percent, which should be represented as a whole number, is determined by taking the total intrastate usage and dividing by the total minutes of use. The Customer may update the jurisdictional percentages reported to the Company on the first of January, April, July, and October. Reports should be received no later than the 20th of each month. Reports will be used on a go-forward basis, and will be in effect until the Customer submits a revised report. Customers beginning service in the middle of a quarter may submit a jurisdictional report at the onset of service.

In the absence of a Customer-provided percent intrastate use, the following percentages will be used:

800 traffic: 50% 900 traffic: 50% 700 traffic: 50%

all other: percent determined by measurable network usage.

The Company reserves the right to verify the percents on the jurisdictional reports by examination of the underlying data. The Company will submit a request for verification in writing to the Customer. Such a request will occur no more than once a year. Once the request is received, the Customer will have 30 days to supply or otherwise make available the data to the Company.

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3.14 Local Termination Service

The company offers local termination service where facilities are available to allow other Telecommunications Carriers ("Customers") to use Company's facilities for the purposes of terminating local exchange traffic to Company's local exchange end users. This service is provided via interconnection of the Company's network to the Customer's network, either directly or indirectly.

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3.15 Provision of Billing Information

Access bills, not including Call Detail Records, are available in two formats. At no charge, the Customer may select as the primary billing medium either the Standard Paper Bill format described in (A) below or a mechanized electronic data transmission format described in (B) below:

- (A) The Standard Paper Bill format sent via U.S. Mail service.
- (B) Mechanized Electronic Data Transmission (MEDT) format in a SECAB format in one of the methods described below
 - (1) CONNECT: Direct is a secure, file transfer application which transmits data from the Customer's premises to a Company data center. Files will translate to the destination native from EBCDIC on IBM Mainframe or ASCII for UNIX.
 - (2) File Transfer Protocol (FTP) is a non-secure, internet standard protocol for file transfer between the Company and the Customer desired location.
 - (3) Secure File Transfer Protocol (SFTP) based on SSH, is an Internet standard protocol for file transfer between the Company and the Customer location providing transmission security features.

The Customer requesting data transmission shall be responsible for providing a data transmission system compatible with Company data transmission formats. In cooperation with the Customer, the Company will determine the interval required to implement the transmission of such material on an individual request basis. The Company will provide either binary or ASCII data. In the event of transmission failure resulting from Company error, the Company will retransmit a bill by electronic data transmission at no charge to the customer. In the event of transmission failure resulting any Customer or Customer network error, the Company will retransmit a bill by electronic data transmission at the same rates and charges as set forth in this Section.

<u>SECTION 5 - DESCRIPTION OF SERVICES</u>

3.15 Provision of Billing Information (cont'd)

If the cause of a transmission failure can't be determined at the time the failure occurs, the Company will retransmit a duplicate bill(s) in MEDT format. After investigation, if the cause of the transmission failure is determined to be Customer error or Customer network error, the rates and charges for additional bill copies sent due to Customer error will apply as set forth in this Section.

At the Customer's option, the Company will provide additional copies of the current month's access service bill via standard paper, CD-ROM or MEDT formats at the charges specified in this Section. Requests for additional copies of prior monthly bills must be sent to the Company in writing and specify the requested dates and the medium in which the copies are to be provided. Charges as specified in this Section for additional copies of access service bills will apply for each copy of a bill requested by a Customer.

The Company does not provide Call Detail Records as a part of any of the above described monthly access service bill delivery methods. In addition, the Company will not provide Call Detail Records for invoices older than 90 days prior to the current billing period. The Company will provide Call Detail Records only upon written request by the Customer, and only in CD-ROM format at the rates specified in this Section. The rates in this Section will also apply to written Customer requests for Call Detail records for prior monthly access service bills.

The rates and charges for additional bill copies or Call Detail Records will apply as follows.

PDF image delivered via email per page	*
Paper Copy per page	*
CD-ROM per CD-ROM	*
Mechanized Electronic Data Transmission (MEDT)	
per record transmitted	*

* Rates and charges based on individual cases will apply.

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SECTION 4 - RATES AND CHARGES

4.1 Calculation of Rates

- 4.1.1 Rates for service are based on airline mileage between rate centers of the calling and called stations. The location of rate centers is based on information provided by Bell Atlantic Maryland, Inc. Mileage is calculated using the Vertical and Horizontal (V&H) coordinate system from the National Exchange Carriers Association Tariff F.C.C. No. 4.
- 4.1.2 Timing of calls begins when the call is answered at the called station. Different rates may apply depending on the time of day or day of week the call is made. Calls originating in one time period and terminating in another time period will be billed according to the rates in effect during each portion of the call.

SECTION 5 - BILLING NAME AND ADDRESS SERVICE

5.1 General

Billing Name and Address (BNA) Service is the provision of the complete billing name, street address, city or town, state and zip code for a telephone number assigned by the Company.

BNA Service is provided for the sole purpose of permitting the Customer to bill its telephonic communications services to its end users and may not be resold or used for any other purpose, including marketing activity such as market surveys or direct marketing by mail or by telephone. The Customer may not use BNA information to bill for merchandise, gift certificates, catalogs or other services or products.

BNA Service is provided on a manual basis only. Information will be provided by voice telecommunications, fax, or mail, as appropriate.

BNA information is furnished for sent-paid, collect, bill to third number, 700 and 900 service messages and messages charges to a calling card that is resident in the Company's data base.

5.2 Undertaking of the Company

- 5.2.1 A request for information on telephone numbers should be mailed or faxed to the Company. The Company will provide the response by first class U.S. Mail within ten (10) business days, unless other arrangements are mutually agreed to between the Company and the Customer.
- 5.2.2 The Company will specify the format in which requests are to be submitted.

SECTION 5 - BILLING NAME AND ADDRESS SERVICE

- 5.2 Undertaking of the Company (Cont'd)
 - 5.2.3 The BNA information will be provided for the calling number furnished to the extent a billing name and address exists in the Company's records, including non-published and non-listed numbers. If the billing name and address information for a specific calling number is confidential due to legal, national security, end user or regulatory imposed requirements, the Company will provide an indicator on the confidential records.
 - 5.2.4 The Company will provide the most current BNA information resident in its data base. Due to normal end user account activity, there may be instances where the BNA information provided is not the BNA that was applicable at the time the message was originated.
 - 5.2.5 The Company shall use reasonable efforts to provide accurate and complete lists. The Company makes no warranties, expressed or implied, as to the accuracy or completeness of these lists.
- 5.3 Obligations of the Customer
 - 5.3.1 With each order for BNA Service, the Customer shall identify the authorized individual and address to receive the BNA information.

SECTION 5 - BILLING NAME AND ADDRESS SERVICE

- 5.3 Obligations of the Customer (Cont'd)
 - 5.3.2 The Customer shall institute adequate internal procedures to insure that BNA information, including that related to non-published and non-listed telephone numbers, is used only for the purpose set forth in this Tariff and that BNA information is available only to those Customer personnel or agents with a need to know the information. The Customer must handle all billing name and address information designated as confidential by the Company in accordance with the Company's procedures concerning confidential information. The Company will provide to the Customer a statement of its procedures concerning confidential information.
 - 5.3.3 The Customer shall not publicize or represent to others that the Company jointly participates with the Customer in the development of the Customer's end user records, accounts, data bases or market data, records, filed and data bases or other systems it assembles through the use of the BNA Service.
- 5.4 Rate Regulations
 - 5.4.1 Service Establishment Charges apply for the initial establishment of BNA Service on a manual basis.
 - 5.4.2 A charge applies for each request for BNA information for a telephone number on a manual basis. The Company will keep a count of the requests processed, and will bill the Customer in accordance with these counts whether or not the Company was able to provide BNA information for all requests.
 - 5.4.3 When a customer cancels an order for BNA Service after the order date, the Service Establishment Charge applies.

SECTION 6 - DESCRIPTION AND APPLICATION OF RATES AND CHARGES

6.1 Usage Rates

Usage rates for switched access service are rates that apply: (1) on a per access minute basis when Direct End Office Access or Indirect Access is used, (2) on a per call blocked basis beyond the blocking threshold for Network Blocking, (3) on a per query basis for 800 Database Queries. All charges are accumulated on a monthly basis. Rates for these services are found in the Rate Attachment.

6.2 Monthly Rates

Monthly rates are flat recurring rates that apply each month or fraction thereof that a chargeable feature of basic or optional service element is provided. For billing and prorating purposes, each month is considered to have 30 days.

6.3 Nonrecurring Charges

Nonrecurring charges are one-time charges that apply for specific work activity. The types of non-recurring charges are as follows:

6.3.1 Access Order Charge

The Access Order Charge applies to all Customer requests for new switched access service, and for additions, changes, or rearrangements to existing service. It is applied on a per order basis to each order received by the Company, and is in addition to any other applicable charges as set forth in this and other sections of this Tariff.

SECTION 6 - DESCRIPTION AND APPLICATION OF RATES AND CHARGES

6.3 Nonrecurring Charges (Cont'd)

6.3.1 Access Order Charge (Cont'd)

The Access Order Charge does not apply:

- to administrative changes as set forth in 6.3.3;
- when a change in a pending order does not result in the cancellation of the pending order and the issuance of a new order;
- when a Company initiated network reconfiguration requires a Customer's existing access service to be reconfigured.

6.3.2 Installation of Service

Non-recurring charges apply to each Direct End Office Access service installed. This charge applies only when the capacity ordered requires the installation or activation of an additional trunk(s) which is uniquely identified for the sole use of the ordering Customer.

6.3.3 Service Rearrangements

All changes to existing services other than changes involving administrative activities will be treated as the discontinuance of the existing service and an installation of a new service. Installation charges as described in 6.3.2, above, apply. Changes and additions to existing services which are necessary due to Company initiated network reconfigurations will be made without charge to the Customer.

SECTION 6 - DESCRIPTION AND APPLICATION OF RATES AND CHARGES

6.3 Nonrecurring Charges (Cont'd)

6.3.3 Service Rearrangements (Cont'd)

Administrative changes include the following:

- change of customer name;
- change of Customer or Customer's end user premises address when the change of address is not the result of a physical relocation of equipment;
- change in billing data (name, address, contact name or telephone number);
- change of agency authorization;
- change of customer circuit identification;
- change of billing account number;
- change of Customer test line number;
- change of Customer or Customer's end user contact name or telephone number;
- change of jurisdiction.

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<u>SECTION 7 – SERVICE RATES</u>

7.1 Direct and Switched Transport

7.1.1 Entrance Facility

DS1 per facility, per port, per month	\$ 190.00
DS3 per facility, per port, per month	\$ 0.00

7.1.2 Transport Services

Per Minute of Use

Local Transport Service 3 rd Party End Office		Terminating \$0.0015966 \$0.0000000
Local Transport Service – Direct Connect 3 rd Party End Office	\$0.0015740 \$0.0015740	\$0.0015740 \$0.0000000

7.1.3 Direct Access Port Charge, per port, per month

DS0 Port, per port, per month	\$45.00
DS1 Port, per port, per month	\$300.00
DS3 Port, per port, per month	\$8,000.00

		Non-Recurr	Per	
		First	Additional	Month
7.1.4	Multiplexing			
	Per Arrangement			
	DS3 to DS1	\$555.00		\$ 0.00
	DS1 to DS0			\$210.00

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<u>SECTION 7 – SERVICE RATES</u>

7.1 Direct and Switched Transport (cont'd)

Non-Recurring

Charge

7.1.6 Switched Access Connection Charge

- Per DS0 line or trunk

\$20.00

7.2 Network Switching

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Switched Access Service,	Originating	g	Terminating	ļ
Per Access minute	<u>8YY</u>	Non-8YY	_	
3 rd Party	\$0.004094 (R)	\$0.0041166	\$.0000226	İ
July 1, 2022-June 30, 2023	\$0.00102915 (R	2)		j
On and after July 1, 2023	\$0.0000000 (R)			ļ
End Office	\$0.004094 (R)	\$0.0041166	\$0.000000	
July 1, 2022-June 30, 2023	\$0.00102915 (R	2)		i
On and after July 1, 2023	\$0.0000000 (R)			j
				ļ
Switched Access Service –				
Direct Connect, Per Access minute	\$0.002406	\$0.002406	\$.0000000	
July 1, 2022-June 30, 2023	\$0.001203 (R)			
On and after July 1, 2023	\$0.000000 (R)			(Ċ)

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<u>SECTION 7 – SERVICE RATES</u>

7.4 800 (8YY) Database Access Service	ce
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Per Query

July 1, 2021-June 30, 2022 \$0.004248 (**R**)
July 1, 2022-June 30, 2023 \$0.002224 (**R**)
On and after July 1, 2023 \$0.000200 (**R**)

7.5 Billing Name and Address Service

Service Establishment Charge \$95.00 (non-recurring)

Request, per telephone number \$0.25

7.6 Access Order Charge

(non-recurring per order) \$105.00

7.7 Date Change Charge

(non-recurring per order) \$ 61.78

7.8 Design Change Charge

(non-recurring per order) \$ 74.68

7.9 Local Termination Service

NOTE: The following rates apply in the absence of an interconnection or traffic exchange agreement with the other carrier involved. If such an agreement exists, then terminating local traffic will be treated pursuant to the terms of the agreement.

Direct Termination (per minute or fraction thereof): \$.00225

Indirect Termination (per minute or fraction thereof): \$.0033

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