

WINDSTREAM LAKEDALE, INC.
INTRASTATE TELECOMMUNICATIONS SERVICES

This Tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services by Windstream Lakedale, Inc. within the State of Minnesota. This Tariff is on file with the Minnesota Department of Commerce. Copies may be inspected during normal business hours at the Windstream Lakedale, Inc.'s principal place of business at 4001 Rodney Parham Road, Little Rock, Arkansas 72212.

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Vice President
4001 Rodney Parham Road
Little Rock, Arkansas 72212

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Effective with the June 28, 2022 tariff revision filing, all rates and prices have been moved to the Pricing Attachment, at the end of this tariff. All services and rates in the Pricing Attachment are noted as Div. 1 or Div. 2, based on the exchange breakout immediately following. (June 28, 2022)

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The following Index pertains to Sections 2 through 8 which set forth the rates, terms and conditions for services offered in the Annandale, Maple Lake, Montrose, Paynesville, South Haven, and Waverly exchanges ("Division I" as defined in Section 1A of this Tariff).

Indices for Sections 9 through 14, which set forth the rates, terms, and conditions for services offered in the Becker, Big Lake, Glendorado-Santiago, and Zimmerman exchanges ("Division II" as defined in Section 1A of this Tariff), are listed at the beginning of each of Sections 9 through 14.

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Structure

This tariff contains the rates, terms, and conditions for the intrastate telephone services of Windstream Lakedale, Inc.. It contains two divisions:

Division I

Division I pertains to Windstream Lakedale, Inc.'s services in the Annandale, Maple Lake, Montrose, Paynesville, South Haven, and Waverly exchanges. Sections 2 through 8 apply to Division One. Windstream Lakedale, Inc. is referred to herein as "the Company" with respect to Division I.

Division II

Division II pertains to Windstream Lakedale, Inc.'s offerings in the Becker, Big Lake, Glendorado-Santiago, and Zimmerman exchanges. Sections 9 through 14 apply to Division II. Windstream Lakedale, Inc. is referred to herein as "the Company-II" with respect to Division II. Windstream Lakedale, Inc. shall continue the use of the name "Connections, ETC" in the Division II exchanges.

GENERAL REGULATIONS

I. Application of Regulations

- A. The regulations set forth in Sections 2 through 8 apply to intrastate telecommunications services provided within the State of Minnesota by Windstream Lakedale, Inc. in the locations identified as Division I in Section 1, Page 1 of this Tariff subject to the jurisdiction of the Minnesota Public Service Commission.
- B. When services and facilities are provided in part by the Company and in part by other companies, the regulations of the Company apply to that portion of the service or facilities furnished by it.

II. Undertaking of the Company

- A. The Company does not undertake to transmit messages, but offers the use of its facilities, where available, for communications between parties subject to the terms and conditions specified in these tariffs.

III. Application for Services

- A. Applications for service must be made in writing.
- B. Any change in rates or regulations prescribed by the Minnesota Public Service Commission modifies the terms and regulations of contracts to the extent of such change.

IV. Application of Rates for Business, Residence, Public Libraries, and School Classroom Service

- A. Determination as to whether subscriber's service should be classified as business or residence service is based upon the character of the use which is to be made of the service.
- B. Rates for business service apply where the use of the service is for business or occupational purposes, or for the administration of the activities of such institutions as clubs, hospitals, schools, colleges, churches, and charitable organizations.
- C. Rates for residence service apply where the use is of a social and domestic nature and other use, if any, is merely incidental.

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GENERAL REGULATIONS

- D. While the location at which service is furnished is, in most cases, a dependable index of the character of use and rates for business and residence service are generally applied on this basis, the character of use is controlling in all instances regardless of the location.
 - E. Flat rate and message rate services are not furnished in the same premises unless it is established that neither service will be used to supplement the other.
 - F. Where the place of business and residence of a customer are in the same premises and no telephone is installed in the place of business, the business rate shall be charged for the telephone installed in the residence.
- G. Service to Schools and Public Libraries
- 1. Definitions
 - a. "School" means a public, non-public, and church or religious organization school that has classes within the range from kindergarten to grade 12 that meets state compulsory attendance requirements.
 - b. "Public Library" means a library available to the public which is operated by a county or other local government.
 - c. "Basic Service to School Classrooms" means access to the local network and tone dial service.
 - d. "Basic and Advanced service" includes any service for which the Company may receive compensation from, or a set off against its obligation to, the Federal universal service fund and/or any Minnesota universal service fund as a result of the discount provided pursuant to this tariff provision.

GENERAL REGULATIONS

2. Basic Service to School Classrooms

A discounted flat rate shall be provided, upon request, to a school that installs additional basic service to each classroom or other areas of the school designated by the school board at a level determined by the Company that is less than the Company's flat rate for an access line for a business customer and the same as or greater than the Company's flat rate for an access line for a residence in the same area.

3. Basic and Advanced Services to Schools and Public Libraries

A discount rate may be provided upon request, to a school or public library for basic and advanced services. If a request is received by the Company for a discounted rate before the requirements for the Company to receive compensation from, or a set off of its obligations to, the federal or state universal service fund are determined, the Company, in its sole discretion, may determine whether to provide any discount of its services. If a request is received by the Company for a discounted rate after the requirements for the Company to receive compensation from, or a set off of its obligations to, the federal or state universal service fund are determined, both the Company and the requesting school or library shall comply with all applicable requirements.

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GENERAL REGULATIONS

G. Service to Schools and Public Libraries (*Continued*)

4. Limitations on Resale

- a. A school or public library receiving discounted services may not resell, sub-lease or in any other manner allow entities that would not qualify for the discount to obtain those services.
- b. A telecommunications provider, telephone company, or an authorized agent of the school or public library possessing all authorization needed to provide telecommunications service to the school or library may request that the Company provide the service to the telecommunications provider, telephone company or agent at the discounted rate for the exclusive purpose of providing the requested service to a qualifying school or public library that has requested the service. A telecommunications provider, telephone company, or an authorized agent shall not be entitled to any additional discount on services qualifying for a discount under this tariff and the discounted rate offered by the Company shall not be considered its retain rate for this service.

5. Combined Main Station Service

- a. To the extent that facilities and equipment for the purpose are available, two flat rate individual line main stations with identical outgoing service privileges may be combined, i.e., permanently bridged, in a manner permitting answering of calls for either at the other station. Where so combined the station bell at each main station will ring when either of the stations is called, except where it is practicable to associate an extension bell or other auxiliary signal with and on the same premises as such a main station, to indicate incoming calls directed to the other. Such auxiliary signals, where furnished, are subject to tariff rates.
- b. If two main stations thus combined are located within the same central office area, and served by a central office of such central office area, the flat rate for individual line business service applies to each business main station and the flat rate for individual line residence service applies to each residence main station.
- c. Combined main station service is ordinarily provided only when both main stations are contracted for by the same subscriber, or when one subscriber is in business with, or is an employee or agent of, the other subscriber concerned.

GENERAL REGULATIONS

G. Service to Schools and Public Libraries (*Continued*)

6. Advance Payments

- a. At the time an application for service is made, an applicant may be required to pay an amount equal to at least one month's service and/or installation charges which may be applicable, in addition to such special construction and installation charges as are to be borne by the applicant. The amount of the advance payment is credited to the customer's account on the first bill rendered.
- b. Federal, State or Municipal governmental agencies may not be required to make advance payments.

7. Establishment of Credit

- A. The Company is not obligated to establish, furnish or continue to furnish service to any individual or firm that owes for service previously rendered at the same or a different address, until arrangements have been made to liquidate such previous indebtedness to the Company. In order to insure the payment of all charges due for it service, the Company may require any customer to establish and maintain his credit in one of the following ways:
1. By furnishing acceptable credit references to the Company.
 2. By providing a suitable guarantee in writing, in a form prescribed by the Company.
 3. By means of a cash deposit.

8. False or Misleading Information

- A. The Company may refuse to install service if it finds that an applicant or subscriber has (T) furnished false or misleading information, relating to credit or otherwise, in an effort to obtain or retain service. If the company finds out about the false or misleading information after service has been connected, the Company may disconnect service with 5 days written notice, pursuant to Commission rules, (T)

9. Non-Payment of Bills

- A. Telephone service furnished to subscriber may be discontinued for the non-payment of a bill for service, provided the bill has not been paid within 21 days from the date of such bill. Normally the subscriber will be given written notice 5 days prior to discontinuance, in (T) accordance with Public Service Commission Rules, Parts 7810.2100 and 7810.2300. (T)
- (D)
- (D)
- B. When the Company provides billing services for an interexchange carrier (i.e. ATT/COMM, BOC, MCI) the charges for those services are an integral and non-separable portion of any bill that is rendered to a subscriber. In effect, if a subscriber fails to pay for the services provided by one interexchange carrier and is liable for discontinuance, then the subscriber will be denied access to all interexchange carriers. (D)
- (D)
- (D)

GENERAL REGULATIONS

- C. Where telephone service furnished a subscriber is subject to discontinuance for nonpayment of a bill, any or all telephone service (including calling cards) furnished the subscriber by the Company is subject to discontinuance.
- D. Service furnished a subscriber may be discontinued or denied for nonpayment of a bill for other services, either presently being furnished or formerly furnished the same subscriber at another location unless the subscriber pays the amount due on the other service or make arrangements satisfactory to the Company for the payment of such amount and meets the payment requirements agreed upon.

10. Deposits

A. Failure to Make or Increase a Deposit

- 1. A subscriber's telephone service may be discontinued or denied for failure to make a deposit or to increase his deposit.
- 2. The subscriber will be given 5 days written notice, pursuant to Commission rules, (T) before service is discontinued for failure to make a deposit or to increase his deposit.
- 3. Disconnection of service will not be made as a result of failure to make or increase a deposit in situations where full payment has been made to the Company. (T)

B. Deposit Not to Affect Regular Collection Practices

The fact that a deposit has been made shall in no way relieve the applicant or customer from complying with the Company's regulations as to advance payments and the prompt payment of bills in presentation, nor constitute a waiver or modification of the regular practices of the Company providing for the discontinuance of service for nonpayment of any sums due the Company for services rendered. The Company may discontinue service to any customer failing to pay current bills without regard to the fact that such customer has made a deposit with the Company with a guarantee in writing of such bills.

- C. Interest shall be paid on deposits in excess of \$20 at the rate set by the Commissioner of the Department of Commerce as required by Minnesota Statute 325E.02. The interest may be found on the Department of Commerce website at www.commerce.state.mn.us.

10. Deposits (Continued)

A. Return of Deposit on Termination

Upon termination of service or after 12 months of prompt bill payment, the deposit with (T) accrued interest shall be credited to the final or next bill, and when the bill is the final bill (T) the balance shall be returned within forty-five (45) days to the customer.

B. Qualifying applicants for the Lifeline may initiate service without paying a deposit if they voluntarily elect to have Toll Blocking on their line. Toll Blocking will be provided at no charge to Lifeline customers.

GENERAL REGULATIONS (Continued)

11. Provision of Equipment

- A. All equipment necessary for the provision of a given service will be furnished and owned by the Company except as provided elsewhere in this Tariff. The customer may be required to provide suitable housing or other protective measures where equipment is to be installed or locations exposed to weather or other hazards. Commercial power will be furnished by the customer at a suitable outlet when and where required.
- B. No equipment, apparatus, circuit, or device not furnished by the Company shall be attached to or connected with the facilities furnished by the Company, whether physically, by induction, acoustically, or otherwise, except as provided in this Tariff, or otherwise authorized in writing by the Company. In case any such unauthorized attachment or connection is made, the Company shall have the right to remove or disconnect the same, or to terminate the service.
- D. Except as otherwise provided in this Tariff, nothing herein shall be construed to permit the use of a recording device, or of a device to interconnect any line or channel of the Company with any other communication line or channel of the Company or any other person.
- E. Devices provided by the customer to obtain quietness or privacy may be used in conjunction with the telephone instrument furnished to the customer by the Company provided that:
 - 1. Such device does not involve direct electrical connection to the equipment of the Company, any change in or alteration of such equipment;
 - 2. Such device does not interfere with its proper functioning or damage it in any way.
- F. Facilities of an electric power company or oil, oil products or natural gas pipe line company, or railroad company, provided primarily to communicate with points located along a right-of-way (including premises of such company anywhere in cities, towns, or villages along the right-of-way) owned or controlled by such company and extending between or beyond exchange areas of the Company, may be connected with Private Branch Exchange, station, or private line facilities furnished by the Company subject to the conditions stated in Section 5.

12. Violation of Company's Rules, Regulations or Conditions

- A. The services of a subscriber may be discontinued for non-compliance with any Rule, Regulation or condition under which the service is furnished and as provided for under this General Exchange Tariff.
- B. Normally the subscriber will be given written notice delineating the violation and a reasonable period to remedy the condition. Notice need not be given, however, if in the company's judgment the violation will jeopardize its facilities, equipment or General service to the public.

13. Reserved for Future Use

14. Restoral Service

- A. If the service furnished a subscriber is temporarily suspended for non-payment or charges due or for any other violation of the regulations of the Company as contained in this General Exchange Tariff, but the equipment is not removed from the subscriber's premises, such service is restored only upon payment of a restoration of service charge. This charge is in addition to any charges due for service and facilities furnished up to the date of suspension of service.

The Restoration of Service Charge is listed in the Pricing Attachment at the end of this tariff.
(June 28, 2022)

(T)
(T)

- B. Where the equipment has been removed from a subscriber's premises because of discontinuance of service for non-payment of charges due or for any other violation of the regulations of the Company as contained in this General Exchange Tariff, service is re-established only upon payment of the charges that would apply for a complete new installation for a new subscriber. Such charges are in addition to any charges due for services and facilities furnished up to the date of discontinuance of the service.

15. Annoyance and Threatening Calls

- A. The Company may discontinue and deny service to a subscriber who places or permits the placement of an annoyance or threatening call or calls, anonymous or otherwise, in a manner reasonably to be expected to abuse, frighten, harass, torment or threaten another person. The offending customer will be given 5 days notice prior to disconnection, in (C) compliance with the detailed requirements of the applicable Commission rules. (C)

B. Annoyance and Threatening Calls Defined

1. Obscene – A call is considered obscene when it includes comments, requests, suggestions or proposals incorporating foul, lewd or indecent language.
2. Harassing – Calls made with the intent to harass are usually one of the following types:
 - a. “Ring and hang up” calls, or calls in which the caller breathes heavily into the telephone without speaking.
 - b. False report calls in which the caller misrepresents himself as for example, a member of the police force or hospital staff and informs the called party that a child, husband, etc., has been killed in an accident.
3. Threatening – Threatening calls include threats of kidnapping, bodily harm, property damage, bombing, etc.
4. Interference – Interference calls are made with the intent of hindering the called party in the use of his telephone service. An example would be a call in which the calling party deliberately keeps the line open by failing to disconnect.

17. Use of Service for Unlawful Purposes

- A. The Company shall refuse to establish for any applicant, and shall discontinue and disconnect service after 5 days notice to a subscriber, , in compliance with the detailed (C) requirements of the applicable Commission rules, whenever it has reasonable cause (C) to believe that the use made or to be made of the service, or the furnishing of service to the premises of an applicant or subscriber, is prohibited under any Federal, State or Local law, ordinance, regulation or other legal requirement, or is being or is to be used as an instrumentality, directly or indirectly, to violate or to aid and abet the violation of the law.
- B. Written notice to the Company from any official of any law enforcement agency, acting within his apparent jurisdiction, that such service is being used or will be used as an instrumentality to violate or to aid and abet the violation of the law is sufficient to constitute such reasonable cause.
- C. Upon any violation of the Communications Act of 1934, as amended or of the Rules and Regulations of the Federal Communications Commission, the Company may either temporarily deny or discontinue the service.

18. Abusive Language by Subscribers

- A. The Company may discontinue after 5 days written notice the service of any subscriber (C) who uses or permits the use of vile, profane, obscene or grossly abusive language.

19. Fraud or Fraudulent Intent

- A. The Company may discontinue after 5 days written notice, in compliance with the detailed (C) requirements of the applicable Commission rules, the service of any subscriber who (C) impersonates or permits the impersonation of any other person for the purpose of committing fraud, over any line connected to the Company's system,
- B. The Company has the right to refuse telephone service or to discontinue service after 5 (C) days written notice, in compliance with the detailed requirements of the applicable Commission rules, if in the Company's judgment it becomes necessary to do so to protect (C) itself against fraud or fraudulent use of the service. Such use includes, without limiting the generality of the foregoing, the use of service or facilities of the company to transmit a message or to locate a person or otherwise to give or obtain information, without payment of a message toll charge or any exchange service charge. (N)
- C. Disconnection of service in cases of fraud or fraudulent intent may be done without notice in situations involving hazards to people, facilities, or service.
- D. The Company must obtain an injunction before disconnecting local service in cases of fraud or fraudulent intent. (N)

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20. Unsafe Conditions

- A. The Company may refuse to install or repair service, or may discontinue service without notice, if at any time one or more of the following factors create an unsafe or hazardous condition capable of causing damage or injury to the Company's equipment, facilities, or employees.
 - 1. The use or location of the company's equipment or facilities.
 - 2. The condition or characteristics of the customer's premises.
 - 3. The activities carried out by the customer at their premises.
- B. If the service is refused, not repaired, or discontinued for the above reason, the customer shall be so notified, explaining the condition. Service will be installed, repaired, or reconnected when the unsafe or hazardous condition has been corrected to the Company's satisfaction.

21. Customer Billing

- A. The customer is responsible for all charges in conjunction with the services furnished him including collect toll messages which have been accepted at the customer's telephone.
- B. Monthly recurring charges are billed in advance and toll charges are billed in arrears. Special billing arrangements may be established for services provided to Governmental agencies.
- C. Bills are due when rendered unless otherwise specified on the bill and may be paid at the business office of the company or at any agency authorized to receive such payments.
- D. For billing purposes each month is presumed to have thirty days.
- E. Retroactive billing adjustments will not be made for a period exceeding three years.
- F. In the event of a dispute between the customer and the company regarding any bill, the telephone company may require the customer to pay the undisputed portion of the bill to avoid discontinuance of service for nonpayment. In the event the dispute is not reconciled, the company shall advise the customer that he may make application to the Public Service Commission for review and disposition of the matter.

Local service will only be disconnected for nonpayment of basic local service. Payments are generally applied to basic local service first, then applied to optional or toll services, unless otherwise requested by the customer.

- G All Windstream service and other recurring charges bill one month in advance, and the initial (N) service period, the initial contract period and the minimum billing period are one month. Windstream will not prorate charges or provide credit for any partial periods when customer initiates services, or if a customer changes, adds or terminates their service on a date prior to the last day of their billing cycle. (N)

GENERAL REGULATIONS (Continued)

22. Resale of Service

- A. The resale of any service, provided by the Company, is not permitted except as provided elsewhere in this Tariff or as specifically authorized by the Company.

23. Telephone Numbers

- A. The customer has no property right to the telephone number nor any right to continuance of service through any particular central office.
- B. The Company reserves the right to change the customer's telephone number or the central office associated with such number, or both, as may be required for the proper conduct of its business.

24. Directories

- A. The Company will furnish to its customers, without charge, its directory as necessary for the efficient use of the service. Copies of other directories may be provided at a nominal charge.
- B. Directories regularly furnished to customers shall remain the property of the Company. No binder, holder, or auxiliary cover, except as provided or authorized by the Company shall be used in conjunction with any directory furnished by the Company.
- C. No liability for damages arising from errors in/or omissions of directory listings, or listings obtained from the "Information Operator" shall attach to the Company. In the case of additional or extra listings for which a charge is made, its liability shall be limited to the monthly rate for each such listing for the charge period during which the error or omission continues.

25. Alterations

- A. The customer agrees to notify the Company promptly whenever alterations or new construction on premises owned or leased by him necessitate changes in the Company's wiring or equipment; and the customer agrees to pay the Company's current charges for such changes.

26. Customer Service – Use of

- A. Customer telephone service, as distinguished from public and semi-public telephone service, is furnished only for use by the customer, his family, employees or business associates, or persons residing in the customer's household, except as the use of the service may be extended to joint users or to persons temporarily subleasing a customer's residential premises. The Company has the right to refuse to install customer service or to permit such service to remain on premises of a public or semi-public character when the station is so located that the public-in-general, or patrons of the customer may make use of the service. At such location, however, customer service may be installed, provided the instrument is so located that it is not accessible for public use.

27. Obligation of the Company for:

A. Furnishing of Service.

1. The company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the provisions of such service. (May 26, 2021) (C)
(C)
(C)

B. Maintenance and Repair.

1. All Costs associated with the maintenance and repair of services furnished by the Company will be borne by the company, except as specified elsewhere in this tariff.
2. The Company will be reimbursed for any loss or damage to its facilities on the customer's premise resulting from intentional destruction or any other cause, except from fire or unavoidable accidents.
3. Access to customer's premises, at any reasonable house, will be given to representatives of the Company for the purpose of inspecting, repairing, testing or removing any part of the company's facilities.

GENERAL REGULATIONS (Continued)

C. Liability

See Section 9 for language describing Liability of the Company. Division I concurs in the liability language found in Section 9. (C)

(C)

(D)

(D)

- a. Liability for telephone directories is covered elsewhere in this Section under Directories.

General Regulations

1. The customer indemnifies and saves the Company harmless against any accident, injury or death caused through the use of telephone apparatus which fail to meet the dielectric requirements as established by the Company when such apparatus is provided by the customer. The Company has the right of refusing to, or ceasing to, render telephone service to a customer if at any time any of the telephones, appliances, lines, or apparatus on the customer's premises shall be considered unsafe by Company personnel, or if the use of the service shall be prohibited by or forbidden under any law, ordinance or regulation.

28. Special Construction

A. Private Property

1. An average amount of entrance and distribution facilities may be furnished by the Company provided the facilities are of the standard type normally furnished for the particular location or kind of service.
2. If additional entrance or distribution facilities are required; if the conditions are such as to require special equipment, maintenance or methods of construction; if the stability of the customer has not been established; if the installation is for a temporary or semi-permanent purpose or if for any other reason the construction costs are excessive as compared with the revenue to be derived, the applicant shall be required to pay the costs over and above those applicable for a normal installation.
3. The customer will provide the Company without charge written permission for the placing of the Company's facilities on the property.

B. Underground

1. When feasible conduit will be furnished by the Company at cost, or conduit may be provided by the applicant subject to the Company's specification. Conduit used for telephone company facilities may not be used for any other purpose without the consent of the Company. The distance between the conduit and any Electric Light or Power conduit or Conductor shall be in accordance with the Company's specifications. The customer shall be required to pay the entire cost of maintenance of conduit including subsequent excavations and replacements necessary because of damage resulting from negligence on the part of the customer or his representatives or from freezing or improper drainage.

GENERAL REGULATIONS (Continued)

C. Rural Line Service

General:

1. Where additional construction is required for furnishing rural line service and such additional construction is not warranted by the revenue to be received, applicants may be required to pay all or a portion of the cost of providing the construction required.

Rates:

Installations up to 150 ft.	6 months advance rental
Installations from 150 ft to 660 ft.	12 months advance rental
Installations from 660 ft to 1,320 ft.	24 months advance rental
Installations from 1,320 ft. to 2,640 ft.	36 months advance rental
Installations from 2,640 ft. to 3,960 ft.	48 months advance rental
Installations from 3,960 ft. to 5,280 ft.	60 months advance rental
Installations from 5,280 ft. to 6,600 ft.	72 months advance rental

For all installations over 6,600 feet, 12 months' rental in advance for each additional 1,320 feet or fraction thereof to be constructed. All the above measurements are from the main line to the applicant's residence or place of business.

29. Special Assemblies of Equipment or Speculative Projects

- A. Special assemblies of equipment or speculative projects for which provision is not otherwise made in this tariff may be provided where practicable, if not detrimental, to any of the services furnished by the Company.
1. The charge for such facilities may be in the form of an installation charge, a monthly charge, a termination charge, or any combination thereof, and will include, when applicable, one or more of the following estimated expense items associated with the special equipment or service provided:
 - a. maintenance expense
 - b. depreciation expense including reusable and nonrecoverable items
 - c. administration expense
 - d. taxes including federal income tax
 - e. any other specific items of expense that may be associated with the facilities provided
 - f. a reasonable return on investment
 2. The estimated installation cost used in the derivation of the various expense items shall include the following:
 - a. material
 - b. material overhead
 - c. installation labor
 - d. installation labor overhead
 - e. special permits and/or fees required by government agencies
- B. In connection with Marketing and Sales studies, Marketing and Sales programs, the Company reserves the right to waive such connection charges and move and change charges within specified areas for such periods of time as designated by the Company and filed with the Commission.

30. Advance Wiring

- A. Where requested, and while the state of the construction permits, the Company may install concealed inside wiring in single and two-family residences at the charges shown in Section 5 and the Pricing Attachment. These charges include arrangements for an individual or party-line service and extension telephones, and for jacks installed at the outlets either at the time of installing Advance Wiring or when service is established. Where the type of construction in larger residence structures permits, or where more than one line is involved, Advance Wiring will be provided at charges based on the circumstances in each case. (June 28, 2022)

(T)

GENERAL REGULATIONS

31. Adjustments for Municipality Payments – If at any future time a municipality acquires the legal right to impose an occupation tax, license tax, permit fee, franchise fee, or other similar charge upon the Company, and imposes the same by ordinance or otherwise, such taxes, fees, or charges shall be billed to the customers receiving service within the territorial limits of such municipality. Such billing shall allocate the tax, fee, or charge among customers uniformly on the basis of each customer's monthly charges for the types of service made subject to such tax, fee, or charge.

32.

33. Termination of Service

A. By the Company

1. The Company may refuse to furnish, or may terminate the service and remove its equipment under the following circumstances, provided notice has been given to the customer:
 - a. For nonpayment of bill as provided for in the Company's tariff.
 - b. Upon the continuance of any unauthorized attachment or connection of customer owned facilities with facilities provided by the Company.

GENERAL REGULATIONS (Continued)

- c. Upon objection to the furnishing of a service made in writing by or on behalf of any governmental law enforcement agency acting within its jurisdiction, on the grounds that such service is, or will be, used for an illegal purpose.
- d. Upon the use of a service in such a manner that, in the opinion of the Company, constitutes abuse or fraud or may tend to injuriously affect the efficiency of the Company's plant, property or service;
- e. Upon a violation of any of the regulations governing the furnishing of a service.

B. At Customer's request.

- 1. Contracts for service may be terminated prior to the expiration of the contract period provided advance notice is given to the Company and upon agreement to pay all charges due for the service furnished, plus any termination charges which might be applicable.
- 2. Where a contract for service with a one-month minimum period is cancelled before establishment of the service is completed, a charge not to exceed the service charge specified, is applied if all or a portion of the facilities have been installed.
- 3. No minimum or termination charge will apply (unless otherwise stated specifically in this Tariff) where a new customer takes over the service of the former customer, provided the service is to be furnished at the same location without interruption and that the new customer assumes all unpaid charges on the original contract. Minimum and termination charges will apply for any service furnished under the original contract which is not retained by the new customer.
- 4. No minimum or termination charge will apply in the event the service is terminated because of condemnation, destruction, or damage to property by fire or other cause, beyond the control of the customer.

GENERAL REGULATIONS (Continued)

34. Late Payment Charge

A late payment charge on the unpaid balance of 1.50 percent or \$1.00 whichever is greater, applies to each customer's bill when the previous month's bill has not been paid in full by the due date of the bill. The late payment charge will be carried forward and is included in the total amount due on the current bill.

(C)
(C)

If payment for a current bill is received by the Company before the late payment charge date, but for technical or other reasons the payment is not applied to the customer's account prior to the issuance of a subsequent bill, the customer shall not be liable for that portion of any unpaid balance attributable to a Late Payment Charge.

A customer shall not be liable for any Late Payment Charge applicable to a disputed portion of that customer's bill, so long as the customer pays the undisputed portion of the bill and enters into bona fide negotiations to resolve the dispute. A late payment charge will not be added after a bill goes final.

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(D)

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(June 28, 2022) (T)
(T)

A. Class of Service for the exchanges of:

1. Annandale⁴. Paynesville
2. Maple Lake⁵. South Haven
3. Montrose/Waverly

The monthly rates for the service described below are listed in the Pricing Attachment (N)
located at the end of this tariff. (June 28, 2022) (N)

1. Digital Access Line:

- a. One-Party Dial Tone Charge – Flat Rate
Residential (M)
Business (M)
- b.
- c. One-Party Dial Tone Charge – Measured Rate
 - I. Monthly Recurring Charge (M)
 - II. User Rate – Per Originating Local Minute (M)

2. School Classroom:

- a. One-Party Dial Tone Charge – Flat Rate (M)

3. Basic Coin Telephone Service (M)

(June 28, 2022)

B. General

1. All bills to be billed monthly in advance at the NET rate. Payment for services are due when the bill is rendered.
- 2.
3. The rates for the services above, which are listed in the Pricing Attachment, include touch-tone service. (T)
(June 28, 2022)
4. The rates for the services listed above include extended area service as defined on Section 4, Page 1B. (T)
(June 28, 2022)
5. A one-month minimum service period is to apply.

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C. Qualifying Features Customers Can Choose One At No Cost: *

1. Custom Calling

- a. Abbreviated Dialing – Short List
- b. Call Forwarding
- c. Call Transferring
- d. Call Waiting
- e. Direct Connect
- f. Do Not Disturb
- g. Three-way Calling
- h. Voice/Data Protection
- i. Warm Connect

2. Custom Local Area Signaling Services

- a. Calling Number Delivery
- b. Calling Name Delivery
 - i) Add \$0.50 per month for this feature
- c. Continuous Redial
- d. Last Call Return
- e. Priority Call
- f. Selective Call Acceptance
- g. Selective Call Forwarding
- h. Selective Call Rejection

(T)

D. Non-Qualifying Features

1. Custom Calling

- a. Abbreviated Dialing – Long List
- b. Abbreviated Dialing – Combined List
- c. Abbreviated Dialing – Shared List
- d. Call Hold
- e. Cancel Call Waiting
- f. Distinctive Ringing

2. Custom Local Area Signaling Services

- a. Anonymous Call Rejection
- b. Call Blocking
- c. Call Trace

E. Refusal to Take a Feature

- 1, Customers requesting that no feature be assigned will not receive a reduced rate.

(N)

* The free qualifying feature with an access line is a grandfathered service and is only available to existing customers at existing locations. (N)

F. Extended Area Service – Flat Rate - The rates for toll free calls that are not included in the local rate are listed in the Pricing Attachment (“PA”) located at the end of this tariff. (June 28, 2022)

(T)
(T)

1. Provides customers with toll-free access to certain adjacent communities.
2. Definition of applicable serving areas:

To	From			Notes
	Annandale	South Haven	Paynesville	
Annandale	Local	See PA (June 28, 2022)	Toll	
Irving	Toll	Toll	See PA (June 28, 2022)	
Maple Lake	See PA (June 28, 2022)	Toll	Toll	
South Haven	See PA (June 28, 2022)	Local	Toll	
Total				

(M)(T)
(M)(T)
(M)(T)
(M)(T)

To	From			Notes
	Maple Lake	Montrose	Waverly	
Almelund	See PA (June 28, 2022)	See PA (June 28, 2022)	See PA (June 28, 2022)	
Annandale	See PA (June 28, 2022)	Toll	Toll	
Cokato	See PA (June 28, 2022)	See PA (June 28, 2022)	See PA (June 28, 2022)	See #8 & #9 below
Henderson	See PA (June 28, 2022)	See PA (June 28, 2022)	See PA (June 28, 2022)	See #8 below
Howard Lake	See PA (June 28, 2022)	See PA (June 28, 2022)	See PA (June 28, 2022)	See #7 below
Le Center	See PA (June 28, 2022)	See PA (June 28, 2022)	See PA (June 28, 2022)	See #9 below
LeSueur	See PA (June 28, 2022)	See PA (June 28, 2022)	See PA (June 28, 2022)	See #8 below
Lonsdale	See PA (June 28, 2022)	See PA (June 28, 2022)	See PA (June 28, 2022)	See #8 below
Mpls/St. Paul Metro Calling Area	See PA (June 28, 2022)	See PA (June 28, 2022)	See PA (June 28, 2022)	See #6 below
Montgomery	See PA (June 28, 2022)	See PA (June 28, 2022)	See PA (June 28, 2022)	
Montrose	See PA (June 28, 2022)	Local	See PA (June 28, 2022)	
New Germany	See PA (June 28, 2022)	See PA (June 28, 2022)	See PA (June 28, 2022)	
Northfield	See PA (June 28, 2022)	See PA (June 28, 2022)	See PA (June 28, 2022)	See #8 & #9 below
Princeton	See PA (June 28, 2022)	See PA (June 28, 2022)	See PA (June 28, 2022)	See #8 below
Taylor Falls	See PA (June 28, 2022)	See PA (June 28, 2022)	See PA (June 28, 2022)	See #8 below
Waverly	See PA (June 28, 2022)	See PA (June 28, 2022)	Local	
Winsted	See PA (June 28, 2022)	See PA (June 28, 2022)	See PA (June 28, 2022)	See #8 & #9 below
Total				

(M)(T)

(M)(T)

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(M) The rates previously located in the table above are now located in the Pricing Attachment ("PA") at the end of this tariff.

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4001 Rodney Parham Road
Little Rock, Arkansas 72212

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F. Extended Area Service – Flat Rate (Continued)

3. Extended area service is not an optional feature, except as allowed by (G) following.
4. Customer-owned coin-operated telephone lines are charged 150% of the rate(s) in F92), above.
5. This charge is not eligible for the vacation rate discount.

	Maple Lake	Montrose	Waverly	
6. Recover Facilities Costs	See PA	See PA	See PA	
Recover Lost Access Revenue	See PA	See PA	See PA	
Total	See PA	See PA	See PA	(June 28, 2022)

(M)(T)

|

|

7. Recover facility costs	See PA	
Recover lost access revenue	<u>See PA</u>	
Total	See PA	(June 28, 2022)

(M)(T)

8. Amounts less than \$0.01 are accumulated and billed only when the total equals or exceeds \$0.01.
9. All amounts are only to recover lost access revenues.

G. Extended Area Service – Measured Rate

1. A measured service option is available to certain adjacent toll-free communities.
2. Definition of applicable areas.

Customer Resides In	EAS To	Monthly Rate	Per Minute Rate
Maple Lake	Minneapolis/St. Paul Metropolitan Calling Area	See PA	See PA
Montrose	Minneapolis/St. Paul Metropolitan Calling Area	See PA	See PA
Waverly	Minneapolis/St. Paul Metropolitan Calling Area	See PA	SeePA

(M)(T)

(M)(T)

(M)(T)

(June 28, 2022)

3. Calculation of usage sensitive amounts.
 - a. Conversation time is accumulated through the billing period. The billing period is the same period used for toll billing.
 - b. Minutes of use are calculated in accordance with industry standards for the billing of Long Distance Toll Messages.
 - c. The accumulated conversation time is rounded up to the next minute.
 - d. The rounded accumulated conversation time is multiplied by the per minute rate (G (2) above) to determine the usage charge.
 - e. There is no maximum limit on the usage charge.
4. Call detail is not provided.

LOCAL SERVICE RENTAL REVENUES

5. The following trunks are not available on a measured rate basis:
 - a. PBX or PABX trunks,
 - b. CENTREX lines, and
 - c. Customer-owned coin-operated telephone lines.

6. Usage charges will not apply to the following calls:
 - a. Placed to the Telephone Company Business office Local Number or Repair Service Local Number, as listed in the directory.
 - b. Directory Assistance.
 - c. 911,
 - d. Long Distance Toll Message, and
 - e. "0" for Emergence Agencies (police, fire, rescue, ambulance).

7. Operator charges and usage charges apply for calls placed from Measured Service Lines for:
 - a. Local Person-to-Person, and
 - b. Local Station-to-Station

LOCAL SERVICE RENTAL REVENUES

H. Extended Area Service Regulations

1. As required by Regulation IV(e) of Section 2, all lines for a given customer on the same continuous property must choose the same flat rate or measured rate option.
2. Examples:
 - a. A customer with three lines at one property location must choose the same option for all three lines.
 - b. Two customers, who are separate legal entities, are located in the same office building. Each customer may choose either option, regardless of the other customer's choice, subject to the restrictions in H(2)(a).
 - c. A customer has two pieces of property separated by a public road. The customer may make a different choice for each property, subject to the restrictions in H(2)(a).
 - d. A customer with two separate non-attached structures at one property location may choose a different option for each structure, subject to the restrictions in H(2)(a).

I. Optional Metro Calling Service (OMCS)

1. Regulations and Conditions
 - a., Customers living in areas without mandatory Metro EAS will have the option of subscribing to Optional Metro Calling service to all points within the Metro Calling Area.
 - b. Customers subscribing to OMCS will require either an additional line or a telephone number change from a non-metro NXX to a metro NXX in order to facilitate this two-way service.
 - c. Normal service connection charges for existing customers will apply for the original customer conversion to OMCS. Appropriate service connection charges will apply thereafter as specified in Section 6 of this tariff.

N

J. Optional Metro Calling Service (OMCS) *(Continued)*

- d. OMCS will not be provided for foreign exchange, WATS, public and semi-public pay phone service.
- e. OMCS calls are required to be on a direct dialed basis.
- f. The OMCS plan is to continue until canceled, revised, or otherwise changed.

2. Rate (OMCS)

- a. Flat rate monthly is listed in the Pricing Attachment located at the end of this tariff. (June 28, 2022) (M)(T)

a.

b.

SALES OF EMBEDDED CUSTOMER PREMISE EQUIPMENT

A. General

All subscribers have the option to purchase existing customer premise equipment from Windstream Lakedale, Inc.. Ownership eliminates the rental charge(s) for the instrument that would otherwise apply.

B. Maintenance

The customer is responsible for any repairs or maintenance effective with the date of sale. Windstream Lakedale, Inc. will repair, on an unregulated basis, any customer premise equipment that it sells. Charges for such repairs will be based on the fee schedule that is in effect at that time.

C. Warranties

No warranties, express or implied, shall arise as the result of purchasing customer premise equipment.

D. Applicability

The conditions of this tariff apply only to customer premise equipment that was purchased before January 1, 1983, and was intended to be leased by the subscribers of Windstream Lakedale, Inc..

A. Rates

Pricing for customer premise equipment will be set at book value or higher, depending on current market conditions. Price changes will be mad at the Company's discretion, subject to a minimum level of book value.

SALES OF EMBEDDED CUSTOMER PREMISE WIRING

A. General

All subscribers have the option to purchase existing customer premise wiring from Windstream Lakedale, Inc.. Ownership eliminates the rental charge(s) for the inside wiring that would otherwise apply.

B. Maintenance

The customer is responsible for any repairs or maintenance effective with the date of the sale. Windstream Lakedale, Inc. will repair, on an unregulated basis, any customer premise wiring that it sells. Charges for such repairs will be based on the fee schedule that is in effect at that time.

C. Warranties

No warranties, express or implied, shall arise as the result of purchasing customer premise wiring.

D. Rates

Pricing for customer premise wiring will be set at book value or higher, depending on current market conditions. Price changes will be made at the Company's discretion, subject to a minimum level of book value.

Custom Calling Features

A. General

1. Custom Calling Features are available as indicated in C (2).
2. The specific Custom Calling Features available are:
 - a. Abbreviated Dialing: Allows a subscriber to place a call dialing either a one or two digital number. This feature is available on the basis of a short list which comprises 8 numbers or a long list which comprises 30 numbers. A combined list consisting of both the long list and the short list can be assigned to a given telephone number.
 - b. Abbreviated Dialing – Shared: allows multiple customers within the same exchange to share either the short list of 8 numbers or the long list of 30 numbers.
 - c. Call Forward – Busy: forwards all calls to a predetermined station when the called station is busy.
 - d. Call Forward – Fixed: allows the subscriber to transfer all calls automatically from their business or residence to a different location. Customer cannot change the destination number.
 - e. Call Forward – Multiple: allows one equipment number to forward to a specified number of calls simultaneously before being considered busy. A maximum of thirty-two calls can be forwarded.
 - f. Call Forward – No Answer: forwards all calls to a predetermined station when the called station does not answer.
 - g. Call Forward – Remote Activation: enables a subscriber to activate or deactivate a call forwarding feature without returning to their base station. A security code is used to verify access to this feature. The security code can only be changed at the base station. This option requires a compatible call forwarding feature.
 - h. Call Forward – Time of Day Routing: allows a user to vary forwarding destinations based on time. This option requires a compatible call forwarding feature.
 - i. Call Forward – Variable: allows the subscriber to transfer all calls automatically from their business or residence to a different location. Customer can change the destination number.

Custom Calling Features

2. The specific Custom Calling Features available are *(Continued)*:
- a. Call Hold *: allows a user to place the original call on hold and consult privately (C) with another party. Call Hold does not refer to the features associated with Three-Way Calling.
 - b. Call Transferring: allows a user to transfer a call to another subscriber in the local calling area. Three-Way Calling is required.
 - c. Call Waiting: provides notification to the subscriber while a conversation is in progress that there is another call awaiting the subscriber.
 - d. Call Waiting – Cancel: allows a customer with a subscription to Call Waiting to inhibit the application of Call Waiting tone for the duration of one call.
 - e. Direct Connect: immediately dials a predesignated, preprogrammed number when the subscriber's phone goes offhook (not changeable by the subscriber).
 - f. Distinctive Ringing: applies a distinctive ringing or call waiting tone pattern that enables a station user to determine the intended destination of an incoming call. A maximum of two additional numbers in addition to the main number is available.
 - g. Do Not Disturb: allows a subscriber to prevent incoming calls from ringing their line by diverting them to a recorded announcement or a special tone. An override through the use of a personal identification number is available. The override may be fixed by the telephone company or variable by the customer.
 - h. Make Busy Terminal: allows a subscriber to make an individual station appear busy to incoming calls. May be assigned to any single-party, non-coin line,
 - i. Make Busy Terminal Group: allows a subscriber to make several stations appear busy to incoming calls.
 - j. Make Busy Group: allows a subscriber to make an entire trunk group appear busy to incoming calls. Activation of the feature applies to the entire group and causes all stations in the group to appear busy. It inhibits the search for an idle line and routes the call to a busy tone regardless of the entry point.

* This service is grandfathered and is only available to existing customers at existing locations. (N)

Custom Calling Features

2. The specific Custom Calling Features available are *(Continued)*:
- k. Six-Way Conference Calling: permits a customer to establish conference connections with up to six conferees. The Company does not guarantee transmission quality.
 - l. Termination Barred: allows a subscriber to prevent any incoming calls from completing on a give line.
 - m. Three-Way Calling: allows the subscriber to call a third party and initiate a conference call.
 - n. Warm Connect: dials a predesignated, preprogrammed number after a period of time has elapsed in an off-hook status and no digits have been dialed (the predesignated number and the length of time before timeout is reached is not variable by the customer.

B. Rates. The rates for the services below are listed in the Pricing Attachment ("PA") located at the end of this tariff. (June 28, 2022) (T)

1. Single feature service:	Monthly Rate	Installation Charge	
a. Abbreviated Dialing			
1) Short List	See PA	(a)	(M)(T)
2) Long List	See PA	(a)	(M)(T)
3) Combined List	See PA	(a)	(M)(T)
4) Shared List			
a) List Owner		(b)	
b) Additional User	See PA		(M)(T)
b. Call Forward			
1) Busy	See PA	(a)	(M)(T)
2) Fixed (all calls)	See PA	(a)	(M)(T)
		(June 28, 2022)	

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Custom Calling Features The rates for the services below are now located in the Pricing Attachment at the end of this tariff.

B.	Rates (<i>Continued</i>)	<u>Monthly Rate</u>	<u>Installation Charge</u>	
	3) Multiple			
	a) First Forward	See PA	(a)	(M)(T)
	b) Each Add'l Forward	See PA	(a)	(M)(T)
	4) No Answer	See PA	(a)	(M)(T)
	5) Options			
	a) Distinctive Ring	See PA	(a)	(M)(T)
	b) Remote Activation	See PA	(a)	(M)(T)
	c) Time of Day Routing	See PA	(a)	(M)(T)
	6) Variable (all calls)	See PA	(a)	(M)(T)
c.	Call Hold *	See PA	(a)	(M)(T)
d.	Call Transferring	See PA (c)	(a)	(M)(T)
e.	Call Waiting & Cancel Call Waiting	See PA	(a)	(M)(T)
g.	Direct Connect	See PA	(a)	(M)(T)
h.	Distinctive Ringing			
	1) 1 st Add'l Number	See PA	(a)	(M)(T)
	2) 2 nd Add'l Number	See PA	(a)	(M)(T)
i.	Do Not Disturb	See PA	(a)	(M)(T)
j.	Make Busy Terminal	See PA	(a)	(M)(T)
k.	Make Busy Terminal Group	See PA	(a)	(M)(T)
l.	Make Busy Group	See PA	(a)	(M)(T)
m.	Six-Way Conference Calling	See PA	(a)	(M)(T)

(June 28, 2022)

* This service is grandfathered and is only available to existing customers at existing locations.

Custom Calling Features

The rates for the services below are now located in the Pricing Attachment at the end of this tariff. (T)

B. Rates (<i>Continued</i>)	<u>Monthly Rate</u>	<u>Installation Charge</u>	
n. Termination Barred	See PA	(a)	(M)(T)
o. Three-Way Calling	See PA	(a)	(M)(T)
o. Voice/Data Protection	See PA	(a)	(M)(T)
p. Warm Connect	See PA	(a)	(M)(T)

(June 28, 2022)

(a) – Regular applicable service connection charge only.

(b) – List Owner pays normal rate for list ordered and is billed for each additional user.

(c) – In addition to rate for Three-Way Calling

(June 28, 2022)

2. Rate Discounts

a.

b. One custom calling feature* is included in the basic local service fee.¹

C. Conditions

1. The initial service period for all features is one month.
2. This service is available only in connection with private line service.
3. Rates above are in addition to regular local service rates.
4. Charges for unlisted or unpublished numbers are in addition to the rates listed in the Pricing Attachment. (June 28, 2022)
5. Distinctive Ringing is not available tot hunt group users.

(T)

*A Custom Local Area Signaling System (CLASS) feature may be substituted by the customer.

¹Grandfather

Little Rock, Arkansas 72212

GENERAL SERVICES

(Reserved for Future Use)

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Vice President
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Centrex Business Service

A. General

1. Centrex Business Service is an optional service to customers that, in general, provides that all stations associated with such a system have the capability of inward and outward dialing of local and long-distance calls, individual station number identification on originated long-distance calls, incoming call transfer, night answering, intercept and conference arrangements. Optional features are available and can be made part of the Centrex System at the rates and charges listed in the Pricing Attachment. (June 28, 2022)

(T)

B. Definitions

1. Automatic Identification of Outward Dialing – replaces the Centrex Group billing number with the identification number of the calling line.
2. Call Forwarding
 - a. All calls – allows a base station to forward calls to a customer-defined remote station inside and outside the customer group, including the attendant station.
 - b. Busy – forwards all calls to a predetermined station, when a station assigned as call forward-busy is busy.
 - c. No Answer – forwards an incoming call to a remote station or to the attendant console when the base station does not answer the call.
3. Call Hold allows a station user to “park” on hold one call for the user’s directory number.
4. Call Park – allows a call to be transferred to an extension and holds it there. Applies only where available.
5. Call Pick Up – permits a station user to answer calls that come into other stations within the same call pick up group.
6. Call Transfer
 - a. Call Transfer – allows a station user to transfer incoming calls to another station.
 - b. Call Transfer—Outside – allows a station user to add on a dial (9) off-network (10 digit), Common Control Switching Arrangement, or WATS facility to an external call.
6. Call Waiting – informs a station user already engaged in a phone call that a second call is waiting.
7. Cancel Call Waiting – allows a customer with call waiting to inhibit the application of call waiting tone for the duration of one call.
8. Consultation Hold – enables a station user, while on an established call, to place the original call on hold and consult privately with a third party.
9. Customer Access Treatment – enables each Centrex Group to further restrict access to facility resources.

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GENERAL SERVICES

Centrex Business Service *(continued)*

B. Definitions *(continued)*

10. Direct Inward Dialing – allows for incoming calls from the exchange network to reach a specific customer group station without attendant assistance.
11. Direct Outward Dialing – permits a station user to place external calls (outside the customer group) to the exchange network without attendant assistance.
12. Directed Call Pickup With Barge-In – allows a station user to answer calls directed to a specific line from any other station line in the customer group by dialing a unique answer code.
13. Distinctive Ringing/Call Waiting Tone – applies a distinctive ringing or call waiting tone pattern that enables a station user to determine the source of an incoming call.
14. Do Not Disturb – allows a subscriber to prevent incoming calls from ringing their line by diverting them to a recorded announcement or a special tone. An override through the use of a personal identification number is available. The override may be fixed by the telephone company or variable by the customer.
15. Fully-Restricted Lines – restricts a line to only intra-group incoming and/or outgoing calls.
16. Group dialing Plan – enables each Centrex Group to have a unique dialing plan with specific routing and translation information.
17. Intercom Dialing – allows members within a Centrex Group to place calls to other member stations on a 1 to 7 digit basis.
18. Originated Call Waiting – allows an originating subscriber to apply call waiting tone on a busy station within the business group regardless if busy station has call waiting. **Applies only where available.**
19. Queuing for Lines – provides a means for automatically queuing calls to hunt groups with all lines busy.
20. Semi-Restricted Lines – allows individual stations to be restricted from making or receiving DDD or public network calls.
21. Simulated Facility Groups – allows a Centrex Group to restrict the number of simultaneous calls to and from the group to the public network. Restrictions may be applied to incoming, outgoing, or two-way traffic. All users in a group share the same codes.
22. Single-Digit Dialing – permits users to reach a line or facility or to access a feature by dialing a single-digit code.
23. Special Intercept Announcements – allows unique announcements, by Centrex Group, to address the following conditions:
 - Code undefined in dialing plan
 - Call attempts to terminate to an unassigned intercom code
 - Call, originating or terminating, is restricted due to group member status

Centrex Business Service *(continued)*

B. Definitions *(continued)*

24. Speed Calling – allows a user to place calls to a previously designated list of frequently dialed numbers. Consists of either eight (8) or thirty (30) stored numbers. Accessing of the short list is limited to a single user.
25. Three-Way Conference – allows three-way conference to station users beyond the limits of the call transfer arrangement.
26. Voice/Data Protection – enables a subscriber to prevent the interruption of a call. This feature is useful for preventing the distortion of data on data calls.

C. Conditions

1. Commercial power and power outlets on the customer's premises for the operation of a Centrex system will be provided by the customer at their expense.
2. Station apparatus and wiring located inside the demarcation point will be provided by the customer at their expense.
3. A directory listing will be provided for each main Centrex station. Additional listings will be provided at the rates specified in the Pricing Attachment located at the end of this tariff. (T)
(June 28, 2022)
4. Services provided under a multi-year contract are subject to a termination penalty as defined in Section G (3).
5. The rates for the line count groups listed below are located in the Pricing Attachment and are in addition to regular local business service rates.(June 28, 2022) (T)

D. Rates The monthly and term rates for the line count groups listed below are located in the Pricing Attachment. (T)

1. Recurring, Per Line, per Month *
 - a. Tier 1 (T)
 - (1) One to Ten Lines
 - (2) Eleven to Twenty-five Lines
 - (3) Over Twenty-five Lines (M)
 - b. Tier 2 (M)
 - (1) One to Ten Lines
 - (2) Eleven to Twenty-five Lines
 - (3) Over Twenty-five Lines (M)
(June 28, 2022) (M)

*** Centrex lines are cumulative for purposes of rate banding.**

Example: A customer orders 8 Centrex lines with Tier 1 features and 5 Centrex lines with Tier 2 features. The total of 13 Centrex lines is billed under the "Eleven to Twenty-five" prices.

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Centrex Business Service (continued)

D. Rates (Continued)

c. Options

- | | | | |
|-----|--|---|--------|
| (1) | Automatic Identification Outward Dialing - | See Pricing Attachment | (M)(T) |
| (2) | Simulated Facility Groups - | 150% of the regular Local
business service | (M)(T) |
| (3) | Special Intercept Announcements - | See Pricing Attachment | (M)(T) |
| (4) | Voice Data Protection - | See Pricing Attachment | (T) |

2. Non-Recurring Rates for service establishment listed below are listed in the Pricing Attachment. (June 28, 2022) (T)
- a. Rates are from Section 6 – Service Connection Charges. (T)
- b. Service Ordering Charge(s) is applied on a per order basis.
- c. Centrex Office Connection Charge is applied on a per Centrex line basis.

E. Feature Groups

1. Tier 1

- a. Call Forwarding
- b. Call Hold
- c. Call Pick Up
- d. Call Transfer
- e. Call Waiting
- f. Consultation Hold
- g. Direct Inward Dialing
- h. Direct Outward Dialing
- i. Group Dialing Plan
- j. Intercom Dialing
- k. Speed Calling – 8
- l. Three-Way Conference

Centrex Business Service *(continued)*

- E. Feature Groups *(continued)*
 - 2. Tier 2
 - a. All Tier 1 features
 - b. Call Park (where available)
 - c. Cancel Call Waiting
 - d. Directed Call Pickup with Barge-In
 - e. Distinctive Ringing/Call Waiting tone
 - f. Do Not Disturb
 - g. Queuing for Lines
 - h. Speed Calling – 30

- F. Options
 - 1. With Recurring Charges
 - a. Automatic Identification Outward Dialing
 - b. Simulated Facility Groups
 - c. Special Intercept Announcements
 - d. Voice/Data Protection
 - 2. With Only Non-Recurring Charges
 - a. Customer Access Treatment
 - b. Fully Restricted Lines
 - c. Semi-Restricted Lines

GENERAL SERVICES

Centrex Business Service (continued)

G. Regulations

1. The company reserves the right to require the customer to enter into a long-term agreement for the establishment of Centrex Business Service.
2. A credit will be applied to all Centrex lines paying an interstate multi-line access charge. This credit will equal the interstate access charge; however, a service charge equal to the access charge rate will be applied to each single Centrex Business Service customer group on a PBX trunk equivalency basis according to the following table:

TRUNK EQUIVALENCY CHARGE TABLE

Total Centrex Service Lines	Trunk Equivalent
1	1
2	2
3	3
4 – 6	4
7 – 10	5
11 – 15	6
16 – 21	7
22 – 28	8
29 – 36	9
37 – 45	10
46 – 50	11
Each additional 12 lines	1

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Centrex Business Service *(continued)*

G. Regulations *(continued)*

3. Termination Penalty:

If service is terminated prior to the expiration of a multi-year contract, then a termination charge will be calculated as follows:

- a. The number of months and fractions thereof will be multiplied by the rate in effect for service purchased under a month-to-month option.
- b. The amount actually billed under the option selected by the subscriber will be subtracted from the result of D (1) (a).

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GENERAL SERVICES

Operating Services

A. General

1. General types of Local operator service performed include:

- a. Credit Card Calls – customer dialed “0+” calls which are completed by the caller (caller enters own credit card number) or completed by the operator (operator enters credit card number) that will be billed to the caller’s credit card instead of the telephone originating the call.
- b. Operator Station Calls – customer dialed “0-“ calls where the operator completes the call and arranges billing. Can be billed to the originating telephone number, credit card, collect, or to a third number. Includes operator placed calls to Directory Assistance.
- c. Person to Person Calls – customer dialed “0-“ or 0+” calls where the operator completes the call to a designated person or extension. Can be billed to the originating telephone number, credit card, collect, or to a third number,
- d. Busy Line Verify – customer requested operator assistance in determining if a called line is actually busy or out of service.
- e.. Busy Line Interrupt – calls wherein the customer requests the operator to interrupt conversation on a busy line and give a message to the person whose line is interrupted.
- f. Operator Assistance – customer dialed 0- calls where the operator provides assistance to the customer which does not include call completion.
- g. Call Completion – provides the end user the ability to transfer to a telephone number obtained from Directory Assistance without hanging up and dialing.

B. Rates. The rates for the services below are listed in the Pricing Attachment

- 1. Credit Card Calls
- 2. Operator Station Calls
- 3. Person to Person Calls
- 4. Busy Line Verify
- 5. Busy Line Interrupt
- 6. Operator Assistance
- 7. Call Completion (June 28, 2022) (M)

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COIN TELEPHONE SERVICE

I. Public Telephone

A. General

Public telephone service is furnished for use of the general public at the option of the Company and is not a substitute for business service

B. Rates

Each local message See Pricing Attachment (June 28, 2022) (M)(T)

C. Conditions

1. Standard booths may be furnished for public telephone service at the option of the Company.
2. Directory listings will not be provided in conjunction with public telephone service.
3. The Company retains the option of furnishing and placing such signs as may be necessary.
4. If the public telephone is deemed to be the primary local exchange telephone service of the majority of users affected, such as in nursing homes, rooming houses, government owned or publicly funded low income housing buildings and complexes, then the rates at these locations will remain at ten cents for each local message.
5. One public telephone will normally be provided in each exchange of the company.

II. Semi-Public Telephone

A. General

Semi-Public telephone service may be furnished where there is a shared use of the service by the customer and the general public.

B. Rates

1. The monthly rates for basic coin telephone service are filed in the Local Exchange Tariff.

COIN TELEPHONE SERVICE

2. Extension stations may be provided in accordance with Condition 3 below, and at the filed rate for extension station service in the exchange where such stations are provided.
 3. Each local message See Pricing Attachment (June 28, 2022) (M)(T)
 4. Each toll message, applicable rates (See Condition 7)
 5. If the public telephone is deemed to be the primary local exchange telephone service of the majority of users affected, such as in nursing homes, rooming houses, government owned or publicly funded low income housing buildings and complexes, then the rates at these locations will remain at the rate in the Pricing Attachment for each local message.(June 28, 2022) (T)
- C. Conditions
1. Semi-Public Telephone service may be provided at the option of the Company where the use is shared by the customer, and general public, and where the customer permits such signs to be placed as the Company deems necessary.
 2. Standard booths may be furnished at the rates listed in the Pricing Attachment when requested by the customer. (June 28, 2022) (T)
 3. Extension stations, without dials, for answering incoming calls only, may be provided.
 4. One directory listing per semi-public telephone may be provided without additional charge.
 5. Any additional signals required in the provision of this service may be provided at the rates and charges set forth under supplemental equipment services in this section.
 6. Flat rate telephone service may be provided on the same premises as a semi-public telephone providing it is not made available for public use.
 7. At the option of the Company, the customer may be allowed to access the coin receptacle of a semi-public station. In such cases the customer may retrain all local coin, as a concession to the Company for collection of the station, but will be responsible for all toll charges billed against the semi-public station number in addition to the rates as listed in the Pricing Attachment at the end of this tariff. (June 28, 2022)
 8. Where the cash receipts for local messages originating at a semi-public telephone during any collection period exceed the monthly rate, twenty percent of the amount by which such cash receipts exceed the guarantee is credited to the subscriber's account. (T)

SEMI-PUBLIC MESSAGE

A. GENERAL

1. Semi-public Message will apply for use with customer-provided coin-operated or non-coin-operated telephones at locations accessible to the public, e.g. stores, business places, including boarding or rooming houses and school or college buildings, where desired by the owner of the premises.
2. Semi-public Message Rate Service is available on a metered basis in those central offices which have been equipped to provide metered services.
3. Directory listings may be provided under the regulations governing the furnishing of listings.
4. Customers desiring this service must obtain, at their own expense, a Certificate of Authority from the State of Minnesota. This certificate must be obtained before this service is installed.

B. RESPONSIBILITY OF THE CUSTOMER

1. The customer shall be responsible for the installation, operation and maintenance of any customer-provided coin-operated or non-coin-operated telephones used in connection with this service.
2. The customer shall be responsible for payment of charges for all toll messages originating from or accepted at this type of service.
3. Customer-provided coin-operated telephones and non-coin-operated telephones must be registered in compliance with Part 68 of the FCC's Registration Program or connected behind FCC registered coupler.
4. The customer shall be responsible for the payment of a service charge, as listed in the Pricing Attachment, for visits by a Telephone Company employee to the customer's premises when a service difficulty or trouble report results from the use of customer-provided coin-operated telephones. (June 28, 2022)

(M)(T)

B. RESPONSIBILITY OF THE CUSTOMER – Continued

5. Such customer-provided coin-operated telephones and non-coin-operated telephones must have the following operation characteristics:
 - a. Must be able to access the Telephone company operator at no charge and without using a coin.
 - b. Must be able to access 911 Emergency Service, where available, at no charge, without using a coin, and, when such instrument can only access 911 Emergency Service by use of a dialing sequence other than 911, must prominently display on such instrument, the appropriate dialing sequence to access 911 Emergency service, where available.
 - c. Must be able to access all interexchange carriers.
 - d. Must comply with all applicable federal, state and local laws and regulations concerning the use of these telephones by disabled persons and the hearing impaired.
 - e. Must allow the completion of both local and long distance calls.
6. The customer shall cause to be prominently displayed on each customer-provided coin-operated or non-coin-operated telephone used in connection with this service the name of the owner of such instrument, the procedure for reporting service difficulties and obtaining customer refunds, and the percentage by which the cost to the customer of long distance calls is increased to the user of such equipment. The customer should also display that there is a charge, as listed in the Pricing Attachment, for calls to directory assistance, that there should be a directory available and that missing directories should be reported to the owner at a specific telephone number. (June 28, 2022)
7. The customer shall not program or cause to be programmed any such telephone used in connection with this service to limit the duration of a local message.

(M)(T)

C. VIOLATION OF REGULATIONS

1. Where any customer-provided coin-operated or non-coin-operated telephone is in violation of this tariff, the Telephone Company will promptly notify the customer of the violation and will take immediate action, including the disconnection of service, as is necessary for the protection of the telecommunications network and Telephone Company employees.

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COIN TELEPHONE SERVICE

C. Violation of Regulations (*continued*)

2. The customer shall discontinue use of the customer-provided coin-operated or non-coin-operated telephone or correct the violations and notify the Telephone Company in writing within 5 days after receipt of such notice that the violation has been corrected.
3. Failure of the customer to discontinue such use or to correct the violation will result in the suspension of the customer's service until such time as the customer complies with the provisions of this tariff.

D. Rates

1. Service Charges, as specified in the Pricing Attachment located at the end of this tariff, apply in addition to other charges specified for semi-public Message Service in the Local Exchange tariff. (June 28, 2022) (T)
2. A "local message" from Semi-public Message Service served by a given exchange is a local call, originating at such service and terminating at any service which may be called, without toll charge, from all other service served by the exchange concerned.
3. The subscriber to Semi-public Message may not charge users of their telephones more for a local message than the Telephone Company is authorized to charge for the placement of a similar message through its coin telephone service.
4. The subscriber to Semi-public Message Service may charge users of their telephones for calls to Directory Assistance the following Rates:

	Rates	
Dialed calls, each	See Pricing Attachment (June 28, 2022)	(M)(T)

5. Monthly Rates

- a. The basic coin telephone service charge (see Pricing Attachment) (June 28, 2022) (T)
- b. Any additional fees imposed by Federal, State or local laws and regulations, including but not limited to end user charges and 9-1-1 fees.

COIN TELEPHONE SERVICE

III. Coin Supervision

A. General

Coin Supervision provides the capability of central office line equipment to pass signals and/or tones from a local exchange service line to a trunk terminating at the PSP's operator services provider. These signals enable an operator service provider to recognize coin deposits and return coins to the pay telephone user. Coin Supervision also permits a suitably equipped operator service provider to automatically ring back the originating local exchange service line upon completion of a call.

B. Rates

Per Line

Monthly
See Pricing Attachment
(June 28, 2022)

(M)(T)

C. Conditions

1. Coin supervision is provided only in conjunction with pay phone service.
2. Coin supervision is required for all coin telephone service unless the pay phone provides the necessary coin handling functions.

EMERGENCY CONFERENCE SERVICE

A. General

Emergency Conference Service is furnished in the interest of the public safety by means of equipment located in a central office of the Company through which any exchange customer may make an announcement to several exchange stations simultaneously.

B. Rates The monthly and non-recurring rates for the services below are located in the Pricing Attachment at the end of this tariff. These rates include the equipment and telephone number associated with the service. (T)
(T)

1. Manual type, system of 20 Reporting stations (M)

2. Automatic type (M)
a. Up to 10 reporting stations (M)
b. Up to 20 reporting stations (M)

3. Siren Control (M)
a. Control relay, per siren (M)
b. Pushbuttons or Keys, each Including 50 feet of circuit Wire (M)

(June 28, 2022)

C. Conditions

1. A contract or agreement for Emergency Conference Service will be for a minimum service period of three (3) years.
2. Equipment, instruments and lines on the customer's premises, furnished by the Company, shall be and remain the property of the Company whose agents and employees shall have the right to enter said premises at any reasonable hour for the purpose of installing, inspecting, or repairing equipment, instruments and lines.
3. Such Emergency Conference equipment is not to be used for performing any function other than the reporting or dissemination of information of an emergency nature.

- Includes equipment and telephone number associated with the service.

GENERAL SERVICES

5. The customer must not use or permit any electrical or mechanical apparatus or device to be used in connection with the equipment or facilities furnished by the Company without the written consent of the Company.
6. Company liability in connection with Emergency Conference Service is specified in Section 2, under General Regulations of this Tariff.

GENERAL SERVICES

(Reserved for Future Use)

EMPLOYEES' TELEPHONE SERVICE *

(C)

A. General

Employees' Service is offered to all permanent employees at their residence telephones when such telephone service is provided by this Company.

B. Rates

1. No charge for Employees' Telephone Service. This applies to the local service portion of the telephone bill only.
2. No charge will be made for installations, moves, or changes associated with employees' telephone service.
3. No concessions will be made to employees for toll messages.
4. Service may be furnished by the Company at its expense in the residence of employees, when in its judgment, the interests of the Company in rendering continuous service to the public will be advanced, and shall be limited to employees who are frequently contacted at their residence outside of regular office hours, concerning affairs relating to the business of the Company.

C. Conditions

1. Employees' Telephone Service at their residence is available to employees of the Company having at least 2 years continuous credited service with the Company. This service is not available when the employee resides in a boarding and/or rooming house.
2. One primary listing may be provided in the name of the employee (except that the listing of a married woman may be in her or her husband's name.)

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Vice President
4001 Rodney Parham Road
Little Rock, Arkansas 72212

Effective: January 6, 2011

EXTENSION STATION SERVICE

A. General

An extension station is an additional Company Station connected on the same circuit as the main station, and having the same number as the main station.

B. Rates

1. Extension Station – See Pricing Attachment.

(T)

2. Mileage Charge – See Pricing Attachment

(T)

(June 28, 2022)

C. Conditions

1. Extension Stations may be furnished in connection with all classes and grades of local service except Public Telephone Service, and

2. Extension stations provided in connection with Semi-Public Telephone Service will be restricted to answering incoming calls only, and may be connected only where a notice is posted advising the using public of such extension.

3. Off-premise extension stations may be furnished subject to the following conditions:

a. When provided on party lines, such stations are subject to removal by the Company whenever they interfere with the satisfactory operation of the line.

b. May be located on the premise of another customer and restricted to answering incoming calls only provided the other has his own separate service at the same location.

c. Business off premises extensions may be provided at a residence location of the same customer where residence main station service is also provided.

d. Residence off premises extension may be provided at a business location of the same customer where business main station service is also provided.

e. Mileage charges apply for each extension station which is located in a different building on the same premise and over 150 feet from the main station.

4. In certain instances, where equipment restrictions dictate, the number of extension stations provided with bells may be limited.

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Vice President
4001 Rodney Parham Road
Little Rock, Arkansas 72212

FARM INTERPHONE SYSTEM

A. General

The Farm Interphone System designed for use on, but not limited to farms, provides connection with one or more central office line and intercommunication service at each telephone associated with the system and by means of loud-speaker-microphones, both indoor and outdoor.

B. Rates. The monthly and nonrecurring rates for the services below are listed in the Pricing Attachment.
 (June 28, 2022)

(T)
 (T)

	Monthly Rate	Installation Or Move Charge	
1. Farm interphone System, including one outdoor type loudspeaker-microphone and two telephones with "interphone" features, (including push-to-talk handset, two-line pickup, hold feature), indoor type loud-speaker-microphone (See Condition 3.)			(M)
2. Additional extension telephone equipped with push-to-talk handset, two-line pickup, hold feature, indoor type loud-speaker-microphone			(M)
3. Additional outdoor-type loudspeaker-microphone (10" trumpet) * **	*	**	(M)
4. Additional indoor-type loudspeaker-Microphone * **	*	**	(M)
5. Mileage charges for outdoor loudspeaker-microphone or extension telephones (equipped with push-to-talk handset, two-line pickup, hold feature), indoor-type loudspeaker-microphone:		(June 28, 2022)	
a. Between premises located on same continuous property or on same farm			
1) First 150 feet from main station (one having full monitoring features)			
a) Equipped extension telephone	-	-	
b) Loudspeaker-microphone	-	-	
2) Each additional ¼ mile or fraction thereof is charged at the regular filed rate for off-premise mileage charges. (See Mileage Charges)			

* Monthly rate for extension does not apply
 ** Not applicable when installed with initial installation.

GENERAL SERVICES

C. Conditions

1. When more than one central office line is connected to the Farm Interphone System, all rates and charges as quoted in this section for Key Equipment may be applied, in addition to the rates for the Farm Interphone equipment utilized in the provision of this service (Indoor, outdoor, speaker-microphones, etc.)
2. All supporting structures required for distribution of circuits to off-premises stations or loudspeaker-microphones may be provided by the customer, or the Company. If Company provided, see General Regulations (Special Construction).
3. The rates and charges herein are in addition to regular monthly rate and nonrecurring charges applicable to the associated main and extension station service. Installation charges do not apply to the connection of an in-place Farm Interphone System.

GENERAL SERVICES

FOREIGN EXCHANGE SERVICE¹

A. General

1. Foreign Exchange Service is interexchange service provided at a location in an exchange other than that in which the central office is located and from which the customer would normally be served.
2. All customers receiving foreign exchange service after July 27, 1979, the effective date of this tariff, will be provided limited point to point service. This service to be provided via direct address dialer, which is tariffed elsewhere.
3. All customers receiving foreign exchange service prior to July 27, 1979, to continue to receive service under the conditions in effect prior to July 27, 1979, unless subsequently changed by order of the Commission, or discontinued at the request of the customer, or disconnected due to nonpayment as outlined in Section 2 of this tariff book.

B. Definitions

1. Local Exchange – the exchange in which the station is located and in which service is provided.
2. Service Exchange – the exchange in which the serving central office is located.
3. Continuous Exchanges - adjoining exchanges which share a common boundary.
4. Noncontiguous Exchanges – which do not share a common boundary.

NOTE: The Foreign Exchange Service general information and definitions on this page apply only to existing Foreign Exchange subscribers as of 6-23-82.

¹Grandfather

GENERAL SERVICES

C. Rates	The rates for the services below are listed in the Pricing Attachment ("PA") at the end of this tariff.	(T) (T)
	<u>Rate Per Month</u>	
1.	Regular filed rates of the serving Company at the common exchange boundary apply to the class and grade of service provided.	Filed Tariff
2.	<u>Plus</u> , applicable mileage charges in the local exchange if the customer is located outside of the base rate area of the local exchange.	Filed Tariff
3.	<u>Plus</u> , applicable foreign exchange mileage charge, per mile, or fraction thereof.	See PA (M)(T)
4.	<u>Plus</u> , applicable foreign exchange service rate. (See condition 3.)	4.a. below (T)
	a. The foreign exchange monthly service rate is listed in the Pricing Attachment (June 28, 2022)	28, (T)
5.	<u>Plus</u> , when a toll call or calls are made over a foreign exchange line, a tier I service order charge relevant to the class of service of the particular foreign exchange line used will be added to that foreign exchange line's monthly customer bill.	Service Order Charge (T)
	NOTE: The General Service rates referenced on this page are available only to existing foreign exchange subscribers as of the effective date of 6-23-82.	
		(June 28, 2022)

Little Rock, Arkansas 72212

GENERAL SERVICES

D. Conditions

1. A customer to Foreign Exchange Service is considered to be a customer of the local exchange for all contracts, e.g., initiation of service orders, billing, collections, customer payments and other related functions. The only exceptions to this definition will be those resulting through the use of the service, such as repair service, information, and toll.
2. Foreign Exchange Service will be limited to business and residence individual line service, or PBX Trunks, when facilities and equipment for its provision are available.
3. When interexchange facilities are owned by the local company between contiguous exchanges, the foreign exchange service rate does not apply.
4. One directory listing will be provided, without added charge in the alphabetical directory covering the serving exchange for each business or residence service. In addition, each business customer will be entitled to a regular listing in the classified directory covering the serving exchange without additional charge. Additional listings in the alphabetical and/or classified directories covering the local or other exchanges may be provided at the rates effective in those exchanges.
5. Customer's to Foreign Exchange Service are required to take service of the local exchange from which service would normally be rendered.
6. When the service is provided with another company, it is considered jointly provided service.
7. The serving company shall determine the route involved in the provision of Foreign Exchange Service.
8. Except as set forth herein, the rates, charges and conditions set forth elsewhere in this tariff and applicable in the local exchange apply to services and facilities provided in connection with Foreign Exchange Service.
9. Calls beyond the local calling area of the serving exchange will not be permitted. Local calling area is considered to be the telephones served by the serving exchange. Foreign Exchange Service is defined as a limited point to point service involving either data and/or voice messages. This service will be provided via a direct address dialer, which is tariffed elsewhere.
10. Foreign Exchange Service as defined in A above, shall be provided to any customer requesting such service.
11. It is not the purpose in quoting a rate for foreign exchange service to make toll service available at a rate lower than the standard toll rates, but solely to meet, conditions permitting, a special service need.

NOTE: The general Service conditions on this page are available only to existing foreign exchange subscribers as of the effective date of 6-23-82.

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4001 Rodney Parham Road
Little Rock, Arkansas 72212

GENERAL SERVICES

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Little Rock, Arkansas 72212

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HOME INTERPHONE SERVICE

A. General

Home Interphone Service provides connection with one or more central office line and intercommunication service at each telephone associated with the system. The system also provides intercommunication between door answering units and each associated telephone.

B. Rates

- 1. The rates for the services below are listed in the Pricing Attachment ("PA") and are in addition to regular monthly rates and non-recurring charges applicable to the associated main and extension station service. (June 28, 2022)

(T)

2.

	<u>Monthly Rate</u>	<u>Installation or Move Charge</u>
a. Home Interphone System, including one door answering unit and up to three telephones equipped with "inter-phone" features (including two-line pickup, hold feature, microphone and loud-speaker.) #	See PA#	See PA
b. Additional door answering units **	See PA	See PA**
c. Additional extension telephone equipped with two-line pickup, hold feature, microphone and loudspeaker, each.	See PA#	(June 28,
2022)		

(M)
(M)

(M)

C. Conditions

- 1. The customer may be required to provide suitable openings and make the necessary arrangements for concealed wiring when necessary.

** Not applicable when installed with initial installation.

Monthly rate is in addition to the regular monthly rates for extension stations associated with this system.

Little Rock, Arkansas 72212

GENERAL SERVICES

JOINT USER SERVICE

A. General

Joint use of service permits a person, firm or corporation to share the use of telephone service provided to a business customer.

B. Rates

1. Joint Use of Service

Monthly Rate
50% of applicable
Business rate.

C. Conditions

1. Joint use of service will be furnished with the approval of the Company only with business individual line, or PBX Trunk Service.
2. Joint use of service will not be furnished to a customer who is in a business of a secretarial nature, or of renting, or leasing space to transient or permanent tenants.
3. The joint user must be located on the premises, or in the same office, or in the same suite of offices as the customer, or in an office adjacent to and directly accessible from the customer's office.
4. A joint user will be furnished one directory listing without charge.
5. Applications for joint use of service shall be made by the customer.
6. The customer will be responsible for all charges incurred by the joint user.
7. Extension stations, additional listings and supplemental services may be furnished to the joint user at the request of the customer and at regular rates.
8. After the listing for the joint user has been included in the directory, joint use of service may not be discontinued during the life of the directory, except under the following conditions:
 - a. The customer's service is discontinued;
 - b. The joint user moves from the premise where the customer's service is located;
 - c. The joint user established his own primary service on the same premise.

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Loop Lease

- a. Loop leases are measured airline from one station or terminal to the next station or terminal via any Central Office reached or traversed by the loop.
- b. Rates are based on mileage as determined above and are billed one month in advance. The first quarter mile or fraction thereof is chargeable at the one-party access line rate (see Pricing Attachment). Each additional quarter mile or fraction thereof, is billed at the rate listed in the Pricing Attachment. (June 28, 2022)
- c. Service connection charges are applicable. Rates for these are contained in the Pricing Attachment. (June 28, 2022)

(T)
(M)(T)

(T)

Reserved Telephone Numbers

- a. Customer may reserve their telephone number for up to one year when they temporarily disconnect service. Services temporarily disconnected do not have access to 911 service. The nonrecurring charge to reserve their number for up to one year is listed in the Pricing Attachment. No monthly fees will be applied to the reserved telephone number. Upon a reconnect of service, the normal service order charges for New Service will apply. (June 28, 2022)

(M)(T)

The services and/or equipment, contained in previous revisions of this page, are no longer a regulated offering.

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4001 Rodney Parham Road
Little Rock, Arkansas 72212

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Package Offerings

A. General

1. Local exchange line(s) may be purchased on a non-bundled basis. See Section 4 and the Pricing Attachment for rates, terms, and conditions. (June 28, 2022) (T)
2. Calling features may be purchased on a non-bundled basis. See Section 5 and the Pricing Attachment for rates, terms, and conditions. (June 28, 2022) (T)
3. Other regulated services not included in any package bundle may be purchased at their tariffed rate.
4. Regulated service included in any package bundle are charged at tariff rates.

B. Conditions

1. The subscriber must select Windstream Lakedale Link, Inc. as their long distance carrier for all jurisdictions.
2. Availability of a specific package varies by location.
3. The customer consents to LOA blocking on access lines equipped with these packages.
4. Windstream Lakedale Link, Inc. must be selected as the customer's Internet Service Provider if the chosen package contains either dial-up Internet or Digital Subscriber Line service.
5. Rates exclude charges for:
 - Extended Area Service
 - Subscriber Line Charges
 - Universal Service Charges
 - Sales and excise taxes
 - Fee surcharges such as 911, TAP, TAM
6. Disconnection policy:

The Company classifies these service bundles as "Basic Local Service" for purposes of applying certain Federal Communication Commission rules. Therefore, nonpayment will result in the disconnection of all services in the package.
7. Not available on seasonal, Centrex, ISDN, or public access lines.
8. Packages with multiple access lines must be group billed.

C. Nonrecurring Charges

T

1. Waived if upgrading from (1) non-bundled services or (2) to a package with a higher monthly fee.
2. Charges from Section 6 and the Pricing Attachment apply to new installations or changing to (1) non-bundled services or (2) to a package with a lower monthly fee. (T)
(June 28, 2022)

Package Offerings (Continued)

D. Package One¹

1. Includes:

- 1 Local exchange access line
- 150 domestic long distance minutes
- Up to 4 calling features (below)

2. Available Calling features:

- Distinctive Ringing (one number only)
- Caller ID Name and Number
- Call Forwarding (Busy)
- Call Forwarding (No Answer)
- Call Waiting
- Three-Way Calling
- Caller ID on Call Waiting
- Call Hold
- Cancel Call Waiting
- Additional Directory Listing

3. USOC = PKG01

4. All domestic long distance minutes in excess of the Plan are charged at applicable rates listed in the long distance tariff/price lists Windstream Lakedale Link, Inc. (May 26, 2021)

5. Rate: The monthly rate is listed in the Pricing Attachment. (June 28, 2022)

6. Optional Feature: Basic Voice Mail available for an additional fee.

(M)(T)

E. Package Two¹

1. Includes:

- 1 local exchange access line
- 300 domestic long distance minutes
- Up to 3 calling features (below)
- Unlimited dial-up Internet account

2. Available calling features:

- Distinctive Ringing (one number only)
- Caller ID Name and Number
- Call Forwarding (Busy)
- Call Forwarding (No Answer)
- Call Waiting
- Three-Way Calling
- Caller ID on Call Waiting
- Call Hold
- Cancel Call Waiting
- Additional Directory Listing

3. USOC = PKG02

4. All domestic long distance minutes in excess of the Plan are charged at applicable rates listed in the long distance tariff/price lists Windstream Lakedale Link, Inc. (May 26, 2021)

5. Rate: The monthly rate is listed in the Pricing Attachment. (June 28, 2022)

6. Optional Feature: Basic Voice Mail available for an additional fee.

(M)(T)

¹Grandfather

Package Offerings (Continued)

F. Package Three¹

1. Includes:

- 2 local exchange access lines at the same physical location
- 900 domestic long distance minutes
- Up to 4 calling features (below)
 - Restrictions:
 - Total of 4 between the 2 lines
 - The same feature may be on both lines and will count as two choices
- 1 Unlimited dial-up Internet account
- Basic voice mail on each access line

2. Available calling features:

- | | |
|---|--------------------------------|
| • Distinctive Ringing (one number only) | • Three-Way Calling |
| • Caller ID Name and Number | • Caller ID on Call Waiting |
| • Call Forwarding (Busy) | • Call Hold |
| • Call Forwarding (No Answer) | • Cancel Call Waiting |
| • Call Waiting | • Additional Directory Listing |

3. USOC = PKG03

4. All domestic long distance minutes in excess of the Plan are charged at applicable rates listed in the long distance tariff/price lists Windstream Lakedale Link, Inc. (May 26, 2021)

5. Rate: The monthly rate is listed in the Pricing Attachment. (June 28, 2022)

(M)(T)

G. Package Four¹

1. Includes:

- 1 local exchange access line
- 150 domestic long distance minutes
- Unlimited DSL Internet account (128 Kb speed)
- Up to 3 calling features (below)

2. Available calling features:

- | | |
|---|--------------------------------|
| • Distinctive Ringing (one number only) | • Three-Way Calling |
| • Caller ID Name and Number | • Caller ID on Call Waiting |
| • Call Forwarding (Busy) | • Call Hold |
| • Call Forwarding (No Answer) | • Cancel Call Waiting |
| • Call Waiting | • Additional Directory Listing |

¹Grandfather

Package Offerings (Continued)

G. Package Four¹ (Continued)

3. USOC = PKG04
4. All domestic long distance minutes in excess of the Plan are charged at applicable rates listed in the long distance tariff/price lists Windstream Lakedale Link, Inc. (May 26, 2021)
5. Rate: The monthly rate is listed in the Pricing Attachment. (June 28, 2022)
6. Optional Feature: Basic Voice Mail available for an additional fee.

(M)(T)

H. Package Five¹

1. Includes:
 - 1 local exchange access line
 - 300 domestic long distance minutes
 - Unlimited DSL Internet account (256 Kb speed)
 - Up to 4 calling features (below)
2. Available calling features:

• Distinctive Ringing (one number only)	• Three-Way Calling
• Caller ID Name and Number	• Caller ID on Call Waiting
• Call Forwarding (Busy)	• Call Hold
• Call Forwarding (No Answer)	• Cancel Call Waiting
• Call Waiting	• Additional Directory Listing
3. USOC = PKG05
4. All domestic long distance minutes in excess of the Plan are charged at applicable rates listed in the long distance tariff/price lists Windstream Lakedale Link, Inc. (May 26, 2021)
5. Rate: The monthly rate is listed in the Pricing Attachment. (June 28, 2022).
6. Optional Feature: Basic Voice Mail available for an additional fee.

(M)(T)

¹Grandfather

Package Offerings (Continued)

I. Package Six¹

1. Includes:

- 2 local exchange access lines at the same physical location
- 900 domestic long distance minutes
- Up to 4 calling features (below)
 - Restrictions:
 - Total of 4 between the 2 lines
 - The same feature may be on both lines and will count as two choices
- 1 unlimited DSL Internet account (512 Kb speed)
- Basic Voice Mail on each access line

2. Available calling features:

- | | |
|---|--------------------------------|
| • Distinctive Ringing (one number only) | • Three-Way Calling |
| • Caller ID Name and Number | • Caller ID on Call Waiting |
| • Call Forwarding (Busy) | • Call Hold |
| • Call Forwarding (No Answer) | • Cancel Call Waiting |
| • Call Waiting | • Additional Directory Listing |

3. USOC = PKG06

4. All domestic long distance minutes in excess of the Plan are charged at applicable rates listed in the long distance tariff/price lists Windstream Lakedale Link, Inc. (May 26, 2021)

5. Rate: The monthly rate is listed in the Pricing Attachment. (June 28, 2022)

(M)(T)

J. Package Seven¹

1. Includes:

- 1 local exchange access line
- 150 domestic long distance minutes
- Unlimited DSL Internet account (128 Kb speed)
- Up to 3 calling features (below)
- Digital Video – Expanded Basic (a la carte – optional)
- Basic Voice Mail on each access line

2. Available calling features:

- | | |
|---|--------------------------------|
| • Distinctive Ringing (one number only) | • Three-Way Calling |
| • Caller ID Name and Number | • Caller ID on Call Waiting |
| • Call Forwarding (Busy) | • Call Hold |
| • Call Forwarding (No Answer) | • Cancel Call Waiting |
| • Call Waiting | • Additional Directory Listing |

¹Grandfather

Package Offerings (Continued)

J. Package Seven¹ (Continued)

3. USOC = PKG07

4. All domestic long distance minutes in excess of the Plan are charged at applicable rates listed in the long distance tariff/price lists Windstream Lakedale Link, Inc. (May 26, 2021)

5. Rate: The monthly rate is listed in the Pricing Attachment. (June 28, 2022).

6. Optional Feature: Basic Voice Mail available for an additional fee.

7. Availability of a specific package varies by location.

(M)(T)

K. Package Eight¹

1. Includes:

- 1 local exchange access line
- 300 domestic long distance minutes
- Unlimited DSL Internet account (256 Kb speed)
- Up to 4 calling features (below)
- Digital Video – Enhanced (a la carte – optional)

2. Available calling features:

- | | |
|---|--------------------------------|
| • Distinctive Ringing (one number only) | • Three-Way Calling |
| • Caller ID Name and Number | • Caller ID on Call Waiting |
| • Call Forwarding (Busy) | • Call Hold |
| • Call Forwarding (No Answer) | • Cancel Call Waiting |
| • Call Waiting | • Additional Directory Listing |

3. USOC = PKG08

4. All domestic long distance minutes in excess of the Plan are charged at applicable rates listed in the long distance tariff/price lists Windstream Lakedale Link, Inc. (May 26, 2021)

5. Rate: The monthly rate is listed in the Pricing Attachment. (June 28, 2022)

6. Optional Feature: Basic Voice Mail available for an additional fee.

7. Availability of a specific package varies by location.

(M)(T)

¹Grandfather

Package Offerings (Continued)

L. Package Nine¹

1. Includes:

- 2 local exchange access lines at the same physical location
- 900 domestic long distance minutes
- Up to 4 calling features (below)
Restrictions:
 - Total of 4 between the 2 lines
 - The same feature may be on both lines and will count as two

choices

- 1 unlimited DSL Internet account (512Kb speed)
- Basic Voice Mail on each access line
- Digital Video – Enhanced Plus (a la carte – optional)

2. Available calling features:

- | | |
|---|--------------------------------|
| • Distinctive Ringing (one number only) | • Three-Way Calling |
| • Caller ID Name and Number | • Caller ID on Call Waiting |
| • Call Forwarding (Busy) | • Call Hold |
| • Call Forwarding (No Answer) | • Cancel Call Waiting |
| • Call Waiting | • Additional Directory Listing |

3. USOC = PKG09

4. All domestic long distance minutes in excess of the Plan are charged at applicable rates listed in the long distance tariff/price lists Windstream Lakedale Link, Inc. (May 26, 2021)

5. Rate: The monthly rate is listed in the Pricing Attachment. (June 28, 2022)

6. Availability of a specific package varies by location.

(M)(T)

¹Grandfather

Package Offerings (Continued)

M. Package Ten¹

1. Includes:

- 1 local exchange access line at the same physical location
- 100 domestic long distance minutes
- Up to 3 calling features (below)
- 1 unlimited DSL Internet account (256Kb speed)
- 300 Wireless anytime minutes, unlimited nights and weekends

2. Available calling features:

- | | |
|---|--------------------------------|
| • Distinctive Ringing (one number only) | • Three-Way Calling |
| • Caller ID Name and Number | • Caller ID on Call Waiting |
| • Call Forwarding (Busy) | • Call Hold |
| • Call Forwarding (No Answer) | • Cancel Call Waiting |
| • Call Waiting | • Additional Directory Listing |

3. USOC = PKG10

4. All domestic long distance minutes in excess of the Plan are charged at applicable rates listed in the long distance tariff/price lists Windstream Lakedale Link, Inc. (May 26, 2021)

5. Wireless minutes in excess of the Plan are charged at \$0.45 per minute of the “anytime” allowance.

6. Rate: The monthly rate is listed in the Pricing Attachment. (June 28, 2022).

7. Availability of a specific package varies by location.

(M)(T)

¹Grandfather

Package Offerings (Continued)

N. Package Eleven¹

1. Includes:

- 1 local exchange access line at the same physical location
- 100 domestic long distance minutes
- Up to 3 calling features (below)
- Digital Video – Expanded Basic (a la carte optional)
- 300 Wireless anytime minutes, unlimited nights and weekends

2. Available calling features:

- | | |
|---|--------------------------------|
| • Distinctive Ringing (one number only) | • Three-Way Calling |
| • Caller ID Name and Number | • Caller ID on Call Waiting |
| • Call Forwarding (Busy) | • Call Hold |
| • Call Forwarding (No Answer) | • Cancel Call Waiting |
| • Call Waiting | • Additional Directory Listing |

3. USOC = PKG11

4. All domestic long distance minutes in excess of the Plan are charged at applicable rates listed in the long distance tariff/price lists Windstream Lakedale Link, Inc. (May 26, 2021)

5. Wireless minutes in excess of the Plan are charged at \$0.45 per minute of the “anytime” allowance.

6. Rate: The monthly rate is listed in the Pricing Attachment. (June 28, 2022)

7. Availability of a specific package varies by location.

(M)(T)

¹Grandfather

Package Offerings (Continued)

O. Package Twelve¹

1. Includes:

- 1 local exchange access line at the same physical location
- 100 domestic long distance minutes
- Up to 3 calling features (below)
- 1 unlimited DSL Internet account (256 Kb speed)
- Digital Video – Expanded Basic (a la carte optional)
- 300 Wireless anytime minutes, unlimited nights and weekends

2. Available calling features:

- | | |
|---|--------------------------------|
| • Distinctive Ringing (one number only) | • Three-Way Calling |
| • Caller ID Name and Number | • Caller ID on Call Waiting |
| • Call Forwarding (Busy) | • Call Hold |
| • Call Forwarding (No Answer) | • Cancel Call Waiting |
| • Call Waiting | • Additional Directory Listing |

3. USOC = PKG13

4. All domestic long distance minutes in excess of the Plan are charged at applicable rates listed in the long distance tariff/price lists Windstream Lakedale Link, Inc. (May 26, 2021)

5. Wireless minutes in excess of the Plan are charged at \$0.45 per minute of the “anytime” allowance.

6. Rate: The monthly rate is listed in the Pricing Attachment. (June 28, 2022).

7. Availability of a specific package varies by location.

(M)(T)

¹Grandfather

Package Offerings (Continued)

P. Package Thirteen¹

1. Includes:

- 1 local exchange access line
- 100 domestic long distance minutes
- Up to 3 calling features (below)
- Basic Voice Mail

2. Available calling features:

- Caller ID Name and Number
- Call Forwarding (Variable)
- Call Waiting

3. USOC = PKG13

4. All domestic long distance minutes in excess of the Plan are charged at applicable rates listed in the long distance tariff/price lists Windstream Lakedale Link, Inc. (May 26, 2021)

5. Rate: The monthly rate is listed in the Pricing Attachment. (June 28, 2022).

(M)(T)

Q. Package Fourteen¹

1. Includes:

- 1 local exchange access line
- 100 domestic long distance minutes
- Up to 4 calling features (below)
- Unlimited DSL Internet (384 Kb)
-

2. Available calling features

- Caller Id Name and Number
- Call Forwarding (Variable)
- Call Waiting
- Three-Way Calling
- Cancel Call Waiting
- Distinctive Ringing
- Call Hold
- Call Forward – Busy
- Call Forward – No Answer
- Additional Directory Listing
- Caller ID on Call Waiting
- Voice Mail Basic

¹Grandfather

Package Offerings (Continued)

Q. Package Fourteen¹ (Continued)

3. USOC = PKG14
4. All domestic long distance minutes in excess of the Plan are charged at applicable rates listed in the long distance tariff/price lists Windstream Lakedale Link, Inc. (May 26, 2021)
5. Rate: The monthly rate is listed in the Pricing Attachment. (June 28, 2022).

(M)(T)

R. Package Fifteen¹

1. Includes:
 - 1 local exchange access line
 - 100 domestic long distance minutes
 - Up to 3 calling features (below)
 - Unlimited DSL Internet (512Kb)
 - Basic voice Mail
2. Available calling features:
 - Caller ID Name and Number
 - Call Forwarding (Variable)
 - Call Waiting
3. USOC = PKG15
4. All domestic long distance minutes in excess of the Plan are charged at applicable rates listed in the long distance tariff/price lists Windstream Lakedale Link, Inc. (May 26, 2021)
5. Rate: The monthly rate is listed in the Pricing Attachment. (June 28, 2022).

(M)(T)

¹Grandfather

Package Offerings (Continued)

S. Package Sixteen¹

1. Includes:

- 1 local exchange access line
- 100 domestic long distance minutes
- Digital Video – Enhanced
- Up to 4 calling features (below)
-

2. Available calling features:

- Caller ID Name and Number
- Call Forwarding (Variable)
- Call Waiting
- Three-Way Calling
- Cancel Call Waiting
- Distinctive Ringing
- Call Hold
- Call Forward – Busy
- Call Forward – No Answer
- Additional Directory Listing
- Caller ID on Call Waiting
- Voice Mail Basic

3. USOC = PKG16

4. All domestic long distance minutes in excess of the Plan are charged at applicable rates listed in the long distance tariff/price lists Windstream Lakedale Link, Inc. (May 26, 2021)

5. Rate: The monthly rate is listed in the Pricing Attachment. (June 28, 2022).

(M)(T)

T. Package Seventeen¹

1. Includes:

- 1 local exchange access line
- 100 domestic long distance minutes
- Unlimited DSL Internet (384Kb)
- Digital Video – Enhanced
- Up to 4 calling features (below)
-

¹Grandfather

Package Offerings (Continued)

T. Package Seventeen¹ (Continued)

2. Available calling features:

- Caller ID Name and Number
- Call Forwarding (Variable)
- Call Waiting
- Three-Way Calling
- Cancel Call Waiting
- Distinctive Ringing
- Call Hold
- Call Forward – Busy
- Call Forward – No Answer
- Additional Directory Listing
- Caller ID on Call Waiting
- Voice Mail Basic

6. USOC = PKG17

7. All domestic long distance minutes in excess of the Plan are charged at applicable rates listed in the long distance tariff/price lists Windstream Lakedale Link, Inc. (May 26, 2021)

8. Rate: The monthly rate is listed in the Pricing Attachment. (June 28, 2022).

(M)(T)

U. Package Eighteen¹

1. Includes:

- 1 local exchange access line
- 100 domestic long distance minutes
- Up to 3 calling features (below)
- Unlimited DSL Internet (512Kb)
- Digital Video – Total Digital
- Basic Voice Mail

2. Available calling features:

- Caller ID Name and Number
- Call Forwarding (Variable)
- Call Waiting

3. USOC = PKG18

4. All domestic long distance minutes in excess of the Plan are charged at applicable rates listed in the long distance tariff/price lists Windstream Lakedale Link, Inc. (May 26, 2021)

5. Rate: The monthly rate is listed in the Pricing Attachment. (June 28, 2022)

(M)(T)

¹Grandfather

Package Offerings (Continued)

V. Package Nineteen¹

1. Includes:

- 1 local exchange access line
- 100 domestic long distance minutes
- Up to 3 calling features (below)
- 300 wireless anytime minutes, unlimited nights and weekends
- Basic Voice Mail

2. Available calling features:

- Caller ID Name and Number
- Call Forwarding (Variable)
- Call Waiting

3. USOC = PKG19

4. All domestic long distance minutes in excess of the Plan are charged at applicable rates listed in the long distance tariff/price lists Windstream Lakedale Link, Inc. (May 26, 2021)

5. Rate: The monthly rate is listed in the Pricing Attachment. (June 28, 2022)

6. Wireless minutes in excess of the Plan are charged a per minute rate listed in the Pricing Attachment.

(M)(T)
(M)(T)

W. Package Twenty¹

1. Includes

- Broadband Voice Over Internet Protocol
- 500 domestic local and long distance minutes
- 1 unlimited DSL Internet account (512k)

¹Grandfather

Package Offerings (Continued)

W. Package Twenty¹ (Continued)

2. Included calling features:

- Call Waiting
- Caller ID Number Only
- CID Blocking (per call)
- Show CID (per call)
- Recall (Last Number Return)
- Redial
- Variable Call Forwarding
- Dial-lock (Toll Control w/PIN)
- Voice Mail (5-rings)
- Anonymous Calling (BCID)
- Anonymous Call Rejection
- Do Not Disturb
- Speed Calling

3. USOC – PKG20

4. All domestic long distance minutes in excess of the Plan are charged at applicable rates listed in the long distance tariff/price lists Windstream Lakedale Link, Inc. (May 26, 2021)

5. Rate: The monthly rate is listed in the Pricing Attachment. (June 28, 2022)

(M)(T)

X. Package Twenty-One¹

1. Includes:

- Broadband Voice Over Internet Protocol
- Unlimited domestic local and long distance minutes
- 1 unlimited DSL Internet account (1.5M)

2. Included calling features:

- Call Waiting
- Caller ID Number Only
- CID Blocking (per call)
- Show CID (per call)
- Recall (Last Number Return)
- Redial
- Variable Call Forwarding
- Dial-lock (Toll Control w/PIN)
- Voice Mail (5-rings)
- Anonymous Calling (BCID)
- Anonymous Call Rejection
- Do Not Disturb
- Speed Calling

¹Grandfather

Package Offerings (Continued)

- X. Package Twenty-One¹ (Continued)
3. USOC = PKG21
 4. All domestic long distance minutes in excess of the Plan are charged at applicable rates listed in the long distance tariff/price lists Windstream Lakedale Link, Inc.
 5. Rate: The monthly rate is listed in the Pricing Attachment. (June 28, 2022) (M)(T)
- Y. Package Twenty-Two¹
1. Includes:
 - Broadband Voice Over Internet Protocol
 - 500 domestic local and long distance minutes
 - 1 unlimited DSL Internet account (768k)
 - Digital Video – Enhanced
 2. Included calling features:
 - Call Waiting
 - Caller ID Number Only
 - CID Blocking (per call)
 - Show CID (per call)
 - Recall (Last Number Return)
 - Redial
 - Variable Call Forwarding
 - Dial-lock (Toll Control w/PIN)
 - Voice Mail (5-rings)
 - Anonymous Calling (BCID)
 - Anonymous Call Rejection
 - Do Not Disturb
 - Speed Calling
 3. USOC = PKG22
 4. All domestic long distance minutes in excess of the Plan are charged at applicable rates listed in the long distance tariff/price lists Windstream Lakedale Link, Inc.. (May 26, 2021) (M)(T)
 5. Rate: The monthly rate is listed in the Pricing Attachment. (June 28, 2022).

¹Grandfather

Package Offerings (Continued)

Z. Package Twenty-Three¹

1. Includes:
 - Broadband Voice Over Internet Protocol
 - Unlimited domestic local and long distance minutes
 - 1 unlimited DSL Internet account (768k)
 - Digital Video – Enhanced
2. Included calling features:

<ul style="list-style-type: none">• Call Waiting• Caller ID Number Only• CID Blocking (per call)• Show CID (per call)• Recall (Last Number Return)• Redial	<ul style="list-style-type: none">• Variable Call Forwarding• Dial-lock (Toll Control w/PIN)• Voice Mail (5-rings)• Anonymous Calling (BCID)• Anonymous Call Rejection• Do Not Disturb• Speed Calling
---	---
3. USOC = PKG23
4. All domestic long distance minutes in excess of the Plan are charged at applicable rates listed in the long distance tariff/price lists Windstream Lakedale Link, Inc. (May 26, 2021)
5. Rate: The monthly rate for the first twelve (12) months and the months thereafter are listed in the Pricing Attachment. (June 28, 2022)

(M)(T)

AA. Package Twenty-Four¹

1. Includes:
 - Broadband Voice Over Internet Protocol
 - 500 domestic local and long distance minutes
 - 1 unlimited DSL Internet account (768k)

¹Grandfather

Package Offerings (Continued)

AA. Package Twenty-Four¹ (Continued)

2. Included calling features:

- Call Waiting
- Caller ID Number Only
- CID Blocking (per call)
- Show CID (per call)
- Recall (Last Number Return)
- Redial
- Variable Call Forwarding
- Dial-lock (Toll Control w/PIN)
- Voice Mail (5-rings)
- Anonymous Calling (BCID)
- Anonymous Call Rejection
- Do Not Disturb
- Speed Calling

3. USOC = PKG24

4. All domestic long distance minutes in excess of the Plan are charged at applicable rates listed in the long distance tariff/price lists Windstream Lakedale Link, Inc. (May 26, 2021)

5. Rate: The monthly rate is listed in the Pricing Attachment. (June 28, 2022)

(M)(T)

BB. Package Twenty-Five¹

1. Includes:

- Broadband Voice Over Internet Protocol
- Unlimited domestic local and long distance minutes
- 1 unlimited DSL Internet account (3M)
- Digital Video – Enhanced

¹Grandfather

Package Offerings (Continued)

BB. Package Twenty-Five¹ (Continued)

2. Included calling features:

- Call Waiting
- Caller ID Number Only
- CID Blocking (per call)
- Show CID (per call)
- Recall (Last Number Return)
- Redial
- Variable Call Forwarding
- Dial-lock (Toll Control w/PIN)
- Voice Mail (5-rings)
- Anonymous Calling (BCID)
- Anonymous Call Rejection
- Do Not Disturb
- Speed Calling

3. USOC = PKG25

4. All domestic long distance minutes in excess of the Plan are charged at applicable rates listed in the long distance tariff/price lists Windstream Lakedale Link, Inc. (May 26, 2021)

5. Rate The monthly rate is listed in the Pricing Attachment. (June 28, 2022)

(M)(T)

¹Grandfather

Package Offerings (Continued)

CC. Freedom Internet & Phone¹

1. Includes:

- 1 local exchange access line
- 100 domestic long distance minutes
- Up to 4 calling features (below)
- Unlimited DSL Internet (1.5M)

2. Available calling features:

- Caller ID Name and Number
- Call Forwarding (Variable)
- Call Waiting
- Three-Way Calling
-
- Distinctive Ringing
- Call Hold
- Call Forward – Busy
- Call Forward – No Answer
-
- Caller ID on Call Waiting
- Voice Mail Basic

3. USOC = PKG31

4. All domestic long distance minutes in excess of the Plan are charged at applicable rates listed in the long distance tariff/price lists Windstream Lakedale Link, Inc.. (May 26, 2021)

5. Rate: The monthly rate is listed in the Pricing Attachment. (June 28, 2022)

(M)(T)

¹Grandfather

Package Offerings (Continued)

DD. Freedom Digital TV & Phone¹

1. Includes:

- 1 local exchange access line
- 100 domestic long distance minutes
- Digital Video - Enhanced
- Up to 4 calling features (below)

2. Available calling features:

- Caller ID Name and Number
- Call Forwarding (Variable)
- Call Waiting
- Three-Way Calling
-
- Distinctive Ringing
- Call Hold
- Call Forward – Busy
- Call Forward – No Answer
-
- Caller ID on Call Waiting
- Voice Mail Basic

3. USOC = PKG32

4. All domestic long distance minutes in excess of the Plan are charged at applicable rates listed in the long distance tariff/price lists Windstream Lakedale Link, Inc. (May 26, 2021)

5. Rate: The monthly rate is listed in the Pricing Attachment. (June 28, 2022)

(M)(T)

¹Grandfather

Package Offerings (Continued)

EE. Freedom Internet & Digital T & Phone ¹

1. Includes:

- 1 local exchange access line
- 100 domestic long distance minutes
- Unlimited DSL Internet (1.5M)
- Digital Video – Enhanced
- Up to 4 calling features (below)

2. Available calling features:

- Caller ID Name and Number
- Call Forwarding (Variable)
- Call Waiting
- Three-Way Calling
-
- Distinctive Ringing
- Call Hold
- Call Forward – Busy
- Call Forward – No Answer
-
- Caller ID on Call Waiting
- Voice Mail Basic

3. USOC = PKG30

4. All domestic long distance minutes in excess of the Plan are charged at applicable rates listed in the long distance tariff/price lists Windstream Lakedale Link, Inc. (May 26, 2021)

5. Rate: The monthly rate for the first twelve (12) months and months thereafter are listed in the Pricing Attachment. (June 28, 2022)

(M)(T)

¹Grandfather

Package Offerings (Continued)

FF. Residential Price for Life Bundle (available starting July 1, 2010) (Continued)

2. Long Distance is provided through the Company's long distance affiliate, Windstream Lakedale Link, Inc. The terms and conditions of such offering are described in Windstream Lakedale Link, Inc.'s Intrastate Interexchange tariff and the interstate long distance terms and conditions described on the Company's website. Customer must comply with such terms and conditions to remain eligible for the Price for Life Bundle.
3. Rates The monthly rates for the speeds below are listed in the Pricing Attachment at the end of this tariff. (June 28, 2022) (T)

Bundled DSL Internet Service (T)

- 1.5 mbps download/384 kbps upload (best effort)
Long Reach DSL Internet: (M)
- 1.5 mbps download/384 kbps upload DSL Internet: (M)
- 3.0 mbps download/768 kbps upload DSL Internet: (M)
- 6.0 mbps download/768 kbps upload DSL Internet: (M)
- 12.0 mbps download/768 kbps upload DSL Internet: (June 28, 2022) (M)

- Rates are inclusive of EAS additives, where applicable.
- Basic Voice Mail (optional): Please see the Company's website.
- Rates are exclusive of the following:
 - Taxes, fees, and surcharges; and
 - DSL modem purchase, rental, shipping, and activation fees.

GENERAL SERVICES

Package Offerings *(Continued)*

FF. Price for Life Bundle (available starting July 1, 2010) *(Continued)*

4. Rate Guarantee.

- a. All rates for the Residential Price For Life Bundle except for Basic Voice Mail (and excluding taxes, fees, and surcharges) are guaranteed not to increase for Customer under the following conditions:
- Customer has not disconnected or changed any bundled service or feature (or has been disconnected by Company pursuant to this Tariff);
 - Customer has complied with the terms and conditions of Unlimited Domestic Distance and DSL Internet service; and
 - Customer remains at the location at which Price For Life Bundle service was initially provided.
- b. Residential Price For Life Bundle rates may be increased for prospective customers.

Package Offerings (Continued)

GG. Business Lifetime Price Guarantee Bundle (available starting July 1, 2010)

1. Includes:

a. One business local exchange access line.

b. Customer's choice of:

- FLEX – 100-minute block of domestic long distance minutes (All domestic long distance minutes in excess of the Plan are charged at applicable rates listed in the long distance tariff/price lists Windstream Lakedale Link, Inc. (May 26, 2021)); or (C)
(C)
(C)
- Unlimited domestic long distance.

c. The following calling features:

- | | |
|--------------------------------------|-----------------------------|
| • Basic Voice Mail | • Last Call Return |
| • Call Forward Busy ¹ | • Line Hunt ¹ |
| • Call Waiting ID | • Selective Call Forwarding |
| • Caller ID | • Speed Call 30 |
| • Enhanced Call Waiting ² | • Three-Way Calling |

¹ Optional at no additional charge.

² May be disabled and enabled as needed.

d. Customer's choice of the following (where available), subject to the terms and conditions described on the Company's website:

- 1.5 mbps download/384 kbps upload (best effort) Long Reach DSL Internet
- 1.5 mbps download/384 kbps upload DSL Internet
- 3.0 mbps download/768 kbps upload DSL Internet
- 6.0 mbps download/768 kbps upload DSL Internet
- 12.0 mbps download/768 kbps upload DSL Internet

Package Offerings *(Continued)*

GG. Business Lifetime Price Guarantee Bundle (available starting July 1, 2010)
(Continued)

2. Long Distance is provided through the Company's long distance affiliate, Windstream Lakedale Link, Inc. The terms and conditions of such offering are described in Windstream Lakedale Link, Inc.'s Intrastate Interexchange tariff and the interstate long distance terms and conditions described on the Company's website. Customer must comply with such terms and conditions to remain eligible for the Business Lifetime Price Guarantee Bundle.
3. Term Commitments.
 - a. The Business Lifetime Price Guarantee Bundle is available on a month-to-month, one-year, and three-year basis.
 - b. Termination of service prior to completion of commitment term (includes disconnection by Company for reasons stated in this tariff) results in an Early Termination Liability of 50% of the remaining monthly recurring charges in the commitment term.

Package Offerings (Continued)

GG. Business Lifetime Price Guarantee Bundle (available starting July 1, 2010)
(Continued)

4. Rates – Bundle With FLEX Long Distance (Per Month). The monthly and term rates (T)
for the speeds below are listed in the Pricing Attachment at the end of this tariff. (T)
(June 28,
2022)

Upload/Download Speed
of Bundled DSL Service

(none)

1.5 mbps/384 kbps (best effort)

1.5 mbps/384 kbps

3.0 mbps/768 kbps

6.0 mbps/768 kbps

12.0 mbps/768 kbps

(T)

(M)

(M)

(June 28, 2022)

(M)(T)

- Additional Line (does not include DSL Internet service, up to nine lines) is listed in the Pricing Attachment at the end of this tariff. (June 28, 2022)
- Rates are exclusive of the following:
 - EAS additives, where applicable;
 - Taxes, fees, and surcharges; and
 - DSL modem purchase, rental, shipping, and activation fees, as described on the Company's website.

Issued: June 28, 2022

Effective: July 28, 2022

Vice President
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Little Rock, Arkansas 72212

Package Offerings (Continued)

GG. Business Lifetime Price Guarantee Bundle (available starting July 1, 2010)
(Continued)

4. Rates – Bundle With Unlimited Domestic Distance (Per Month). The monthly and term rates for the speeds below are listed in the Pricing Attachment. (June 28, 2022) (T)
(T)

Upload/Download Speed
of Bundled DSL Service

(none)

1.5 mbps/384 kbps (best effort)

1.5 mbps/384 kbps

3.0 mbps/768 kbps

6.0 mbps/768 kbps

12.0 mbps/768 kbps

(M)

(M)

- Additional Line rate is listed in the Pricing Attachment and does not include DSL Internet service, but includes Unlimited Domestic Distance. . (June 28, 2022) (M)(T)
- Rates are inclusive of EAS additives, where applicable.
- Rates are exclusive of the following:
 - Taxes, fees, and surcharges; and
 - DSL modem purchase, rental, shipping, and activation fees, as described on the Company's website.

GENERAL SERVICES

Package Offerings (Continued)

GG. Business Lifetime Price Guarantee Bundle (available starting July 1, 2010)
(Continued)

5. Rate Guarantee.

- a. All rates for the Business Lifetime Price Guarantee Bundle except for Basic Voice Mail (and excluding taxes, fees, and surcharges) are guaranteed not to increase for Customer under the following conditions:
 - Customer has not disconnected or changed any bundled service or feature (or has been disconnected by Company pursuant to this Tariff);
 - Customer has complied with the terms and conditions of Unlimited Domestic Distance and DSL Internet service; and
 - Customer remains at the location at which Lifetime Price Guarantee Bundle service was initially provided.
- b. Business Lifetime Price Guarantee Bundle rates may be increased for prospective customers.

GENERAL SERVICES

Package Offerings (Continued)

HH. Simple Broadband Bundle (Greenstreak)

This bundled offering includes Limited Local Measured Service (LLMS) bundled with Windstream Communications, Inc.'s Broadband and Internet Service. This bundle is available to customers in all exchanges within the Company where technically available.

Limited Local Measured Service (LLMS) provides a one-party access line with certain limitations. Specifically, LLMS will allow outgoing 911 and other abbreviated dialing calls, including 411, unlimited incoming calls, calls to the operator dialed as 0-, and dial around toll calls. LLMS will block all outgoing toll calls and all per use custom calling features. Outbound calls within the local and extended area service calling area will be allowed and will be charged a per minute rate listed in the Pricing Attachment. LLMS is only available when purchased as part of this bundle. (June 28, 2022)

(T)

Residential Monthly Rate
Business Monthly Rate
Per Minute Rate

See Pricing Attachment
See Pricing Attachment
See Pricing Attachment

(M)(T)

(M)(T)

(M)(T)

(June 28, 2022)

II. Windstream MyLine

This bundled service offering is available to residential customers with at least one residential one-party access line and any tariffed feature package. The offering includes an additional residential one-party access line with Caller ID Deluxe, Call Waiting, and Three-Way Calling.

Customers that order this bundle may not be required to pay non-recurring Service Charges (as found in Schedule III, Paragraph 2.3 and the Pricing Attachment of this tariff) and will receive one free jack at the time of installation. (June 28, 2022)

(T)

Residential Monthly Rate

See Pricing Attachment

(M)(T)

(June 28, 2022)

* The rate shown does not include internet. Internet is a non-regulated service and a required part of the bundle.

This bundle is available where technically feasible.

Issued: June 28, 2022

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Vice President
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Package Offerings (Continued)

II. Connect Flex II Bundle *

This bundle consists of one Residential One-Party Access Line, Caller ID Deluxe, Call Waiting, Cancel Call Waiting, Caller ID on Call Waiting, Call Return, Repeat Dial, Three-Way Calling Speed Calling 30, Call Forwarding, Selective Call Rejection, Selective Call Acceptance, Call Selector, Preferred Call Forwarding, and Anonymous Call Rejection. This bundle is offered only in combination with Windstream Lakedale Link, Inc.'s Flex nationwide long distance calling plan and International Discount plan.

This bundle is available to residential customers in all exchanges served by the Company.

If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

	Monthly Residential Rate	See Pricing Attachment** (June 28,	(M)(T)
2022)			(M)(T)

An additional discount as listed in the Pricing Attachment is available when purchased with Windstream's DSL Service. Price excludes all other applicable taxes and surcharges.
 (June 28, 2022)

JJ. Connect Unlimited II Bundle *

This bundled optional offering is available to residential customers in all exchanges within the Company who subscribe to Windstream Lakedale Link, Inc.'s Connect Unlimited Long Distance Plan as part of this bundle. Such eligible customers will receive the following:

One Residential One-Party Access Line Plus:		
Caller ID Deluxe	Three-Way Calling	Selective Call Acceptance
Call Waiting	Speed Calling 30	Selective Call Rejection
Cancel Call Waiting	Call Forwarding	Anonymous Call Rejection
Caller ID on Call Waiting	Call Selector	Preferred Call Forwarding
Call Return	Repeat Dial	

If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

	Monthly Residential Rate	See Pricing Attachment** (June 28, 2022)	(M)(T)
			(M)(T)

An additional discount as listed in the Pricing Attachment is available when purchased with Windstream's DSL Service. Price excludes all other applicable taxes and surcharges.
 (June 28, 2022)

Customers who have the Connect Unlimited II Bundle with Windstream's Connect Unlimited Long Distance and Windstream's DSL Service will have the option of purchasing a second access line with the bundle for an additional per month rate as listed in the Pricing Attachment.
 (June 28, 2022)

* The Non-Recurring Service Charges may be waived for qualifying residential customers who take the bundle above and that commit to a minimum of one year of service with that plan.

** Rate is only the regulated local portion of the bundle and does not include the price of the Long Distance Plan or any DSL or Internet Service.

Little Rock, Arkansas 72212

Package Offerings (Continued)

KK. Business Connect SB Bundle III **

This bundled service offering is available to new or existing business customers with one-party business access lines. This bundle does not apply to Key System lines or PBX lines. This bundled package is for small business customers. Customers may have up to ten business one-party access lines to qualify for this bundle. Access lines after the initial access line will be billed at the rate shown below, and will be equipped with all features shown above at no additional charge.

To qualify for this service, customers must also subscribe to either 1) the Windstream Business Connect SB Bundle Long Distance Plan or 2) both the Windstream Business Unlimited Long Distance Plan and Windstream's 3MB Dynamic Broadband (or higher speed).

This offering includes a one-party business access line plus the following features:

Caller ID Deluxe Speed Call 30 Call Forward Call Return Repeat Dial
Enhanced Call Waiting 3-Way Calling Caller ID on Call Waiting

Customers may also choose to add Rotary Hunt Service to the bundle for a rate as listed in the Pricing Attachment and/or Voice Mail (a deregulated item) for an additional monthly charge.
(June 28, 2022)

(T)

Business Monthly Rate, Initial Line & Features	See Pricing Attachment *	(M)(T)
Each Additional Line, with Features	See Pricing Attachment *	(M)(T)
Rotary Hunt added (with no term commitment)	See Pricing Attachment	(M)(T)

(June 28, 2022)

Term Discounts for the Business Connect SB Bundle III are also available. An early termination fee of 50% of the remaining term balance will apply for customers who terminate before the end of their one-year or three-year term commitment.

One-Year Term Commitment: : Customers who agree to keep the service for a minimum of one year will receive a discount as listed in the Pricing Attachment off of the initial line bundle rate, plus will receive Voice Mail and Rotary Hunt Service at no additional monthly recurring charge. (June 28, 2022)

(M)(T)

Three-Year Term Commitment: Customers who agree to keep the service for a minimum of three years will receive a discount as listed in the Pricing Attachment off of the initial line bundle rate, and will receive Voice Mail and Rotary Hunt Service at no additional monthly recurring charge. Also, the non-recurring Service Charges, as described in Section 5 of this tariff, will be waived. (June 28, 2022)

(M)(T)

Price excludes all other applicable taxes and surcharges.

* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

** This bundle is grandfathered and is only available to existing customers at existing locations.

Note: Only one term discount shown above will apply.

Little Rock, Arkansas 72212

Package Offerings (Continued)

LL. Business Caller ID Packages

The following feature packages are subject to service order charges. The monthly rates for the packages below are listed in the Pricing Attachment. (June 28, 2022) (T)
(T)

2022) (1) Basic Caller ID Package – (June 28, (M)

Includes all Anchored Features and two of five Non-Anchored
Optional Features.

Anchored Features

Caller ID Deluxe
Enhanced Call Waiting

Non-Anchored Optional Features

Call Forwarding
3-Way Calling
Call Return
Speed Dial 8
Repeat Dial

(2) Caller ID Premium Package – (June 28, 2022) (M)

Includes all Anchored Features and four of seven Non-Anchored
Optional Features.

Anchored Features

Caller ID Deluxe
Enhanced Call Waiting

Non-Anchored Optional Features

Anonymous Call Rejection
Call Forwarding
3-Way Calling
Call Return
Speed Dial 30
Repeat Dial
Caller ID on Call Waiting

(3) Caller ID Ultimate Package – (June 28, 2022) (M)

Includes all Anchored Features and six of eleven Non-Anchored
Optional Features.

Anchored Features

Caller ID Deluxe
Enhanced Call Waiting
Call Forward Busy/No Answer
Basic Voice Mail*
Stutter Dial Tone

Non-Anchored Optional Features

Call Forwarding
3-Way Calling
Call Return
Speed Dial 30
Repeat Dial
Caller ID on Call Waiting
Selective Call Acceptance
Selective Call Rejection
Anonymous Call Rejection
Call Selector
Preferred Call Forwarding

Price excludes all other applicable taxes and surcharges.

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Package Offerings (Continued)

MM. Windstream Business Bundle - Unlimited Plan **

This bundled service offering is available to new or existing business customers with one-party business access lines. This bundle does not apply to Key System lines or PBX lines.

This offering includes a one-party business access line plus the following features:

Caller ID Deluxe	Speed Call 30
Call Forward	Call Return
Repeat Dial	Enhanced Call Waiting
3-Way Calling	Caller ID on Call Waiting

Business Monthly Rate See Pricing Attachment * (June 28, 2022)

(M)(T)

Customers may also choose to add Rotary Hunt Service to the bundle for an additional monthly rate as listed in the Pricing Attachment and/or Voice Mail (a deregulated item) for an additional monthly charge. (June 28, 2022)

(M)(T)

This bundled package is for small business customers. Customers may have up to ten business one-party access lines to qualify for this bundle. Access lines after the initial access line will be billed at the rate listed in the Pricing Attachment and will be equipped with all features shown above at no additional charge. (June 28, 2022)

(M)(T)

To qualify for this service, customers must also subscribe to the Windstream Lakedale Link, Inc.'s Small Business Unlimited Long Distance Plan and Windstream's 3MB Dynamic Broadband (or higher speed). (The rate shown above includes only the access line and feature portion of the full bundled rate.)

A Term Discount for the Windstream Business Bundle - Unlimited Plan is also available. An early termination fee of 50% of the remaining term balance will apply for customers who terminate before the end of their two-year term commitment.

Two-Year Term Commitment: Customers who agree to keep the service for a minimum of three years will receive a discount as listed in the Pricing Attachment off of the bundle rate, and will receive Voice Mail and Rotary Hunt Service at no additional monthly recurring charge. Also, the non-recurring Service Charges, as described in this tariff, will be waived. (June 28, 2022)

(M)(T)

* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

** This bundle is grandfathered and is only available to existing customers at existing locations.

Issued: June 28, 2022

Effective: July 28, 2022

Vice President
4001 Rodney Parham Road
Little Rock, Arkansas 72212

Package Offerings (Continued)

NN. Windstream Competitive Business Bundle - Unlimited Plan **

This bundled service offering is available to new or existing business customers in the Montrose and Paynesville exchanges with one-party business access lines. This bundle does not apply to Key System lines or PBX lines.

This offering includes a one-party business access line plus the following features:

Caller ID Deluxe	Speed Call 30
Call Forward	Call Return
Repeat Dial	Enhanced Call Waiting
3-Way Calling	Caller ID on Call Waiting

Business Monthly Rate	See Pricing Attachment *	(M)(T)
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Customers may also choose to add Rotary Hunt Service to the bundle for an additional monthly rate as listed in the Pricing Attachment and/or Voice Mail (a deregulated item) for an additional monthly charge. (June 28, 2022) (M)(T)

This bundled package is for small business customers. Customers may have up to ten business one-party access lines to qualify for this bundle. Access lines after the initial access line will be billed a per line rate as listed in the Pricing Attachment and will be equipped with all features shown above at no additional charge. (June 28, 2022) (M)(T)

To qualify for this service, customers must also subscribe to the Windstream Lakedale Link, Inc.'s Small Business Unlimited Long Distance Plan and Windstream's 3MB Dynamic Broadband (or higher speed). (The rate shown above includes only the access line and feature portion of the full bundled rate.)

A Term Discount for the Windstream Competitive Business Bundle - Unlimited Plan is also available. An early termination fee of 50% of the remaining term balance will apply for customers who terminate before the end of their two-year term commitment.

Two-Year Term Commitment: Customers who agree to keep the service for a minimum of two years will receive a discount as listed in the Pricing Attachment off of the bundle rate, and will receive Voice Mail and Rotary Hunt Service at no additional monthly recurring charge. Also, the non-recurring Service Charges, as described in this tariff, will be waived. (June 28, 2022) (M)(T)

* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

** This bundle is grandfathered and is only available to existing customers at existing locations.

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Vice President
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Package Offerings (Continued)

OO. Windstream Business Bundle, Flex Plan **

This bundled service offering is available to new or existing business customers with one-party business access lines. This bundle does not apply to Key System lines or PBX lines.

This offering includes a one-party business access line plus the following features:

Caller ID Deluxe	Speed Call 30
Call Forward	Call Return
Repeat Dial	Enhanced Call Waiting
3-Way Calling	Caller ID on Call Waiting

Business Monthly Rate See Pricing Attachment * (June 28, 2022) (M)(T)

Customers may also choose to add Rotary Hunt Service to the bundle for an additional rate of as listed in the Pricing Attachment and/or Voice Mail (a deregulated item) for an additional monthly charge.(June 28, 2022) (M)(T)

This bundled package is for small business customers. Customers may have up to ten business one-party access lines to qualify for this bundle. Access lines after the initial access line will be billed a per line rate listed in the Pricing Attachment and will be equipped with all features shown above at no additional charge. (June 28, 2022) (M)(T)

To qualify for this service, customers must also subscribe to the Windstream Lakedale Link, Inc.'s Business Connect SB Bundle Long Distance Plan and Windstream's 3MB Dynamic Broadband (or higher speed). (The rate shown above includes only the access line and feature portion of the full bundled rate.)

Term Discounts for the Windstream Business Bundle – Flex Plan are also available. An early termination fee of 50% of the remaining term balance will apply for customers who terminate before the end of their two--year term commitment.

Two-Year Term Commitment: Customers who agree to keep the service for a minimum of two years will receive a discount as listed in the Pricing Attachment off of the bundle rate, and will receive Voice Mail and Rotary Hunt Service at no additional monthly recurring charge. Also, the non-recurring Service Charges, as described in this tariff, will be waived.(June 28, 2022) (M)(T)

* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

** This bundle is grandfathered and is only available to existing customers at existing locations.

Package Offerings (Continued)

PP. Windstream Competitive Business Bundle, Flex Plan **

This bundled service offering is available to new or existing business customers in the Montrose and Paynesville exchanges with one-party business access lines. This bundle does not apply to Key System lines or PBX lines.

This offering includes a one-party business access line plus the following features:

Caller ID Deluxe	Speed Call 30
Call Forward	Call Return
Repeat Dial	Enhanced Call Waiting
3-Way Calling	Caller ID on Call Waiting

Business Monthly Rate See Pricing Attachment *(June 28, 2022)

(M)(T)

Customers may also choose to add Rotary Hunt Service to the bundle for an additional monthly rate as listed in the Pricing Attachment and/or Voice Mail (a deregulated item) for an additional monthly charge. (June 28, 2022)

(M)(T)

This bundled package is for small business customers. Customers may have up to ten business one-party access lines to qualify for this bundle. Access lines after the initial access line will be billed a per line rate as listed in the Pricing Attachment and will be equipped with all features shown above at no additional charge. (June 28, 2022)

(M)(T)

To qualify for this service, customers must also subscribe to the Windstream Lakedale Link, Inc.'s Business Connect SB Bundle Long Distance Plan and Windstream's 3MB Dynamic Broadband (or higher speed). (The rate shown above includes only the access line and feature portion of the full bundled rate.)

Term Discounts for the Windstream Competitive Business Bundle – Flex Plan are also available. An early termination fee of 50% of the remaining term balance will apply for customers who terminate before the end of their two-year term commitment.

Two-Year Term Commitment: Customers who agree to keep the service for a minimum of two years will receive a discount as listed in the Pricing Attachment off of the bundle rate, and will receive Voice Mail and Rotary Hunt Service at no additional monthly recurring charge. Also, the non-recurring Service Charges, as described in this tariff, will be waived.(June 28, 2022)

(M)(T)

* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

** This bundle is grandfathered and is only available to existing customers at existing locations.

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Vice President
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Little Rock, Arkansas 72212

Package Offerings (Continued)

QQ. Windstream Small Business Bundle – Voice + Unlimited Plan

This bundled service offering is available to new or existing business customers with one-party business access lines. This bundle does not apply to Key System lines or PBX lines.

This offering includes a one-party business access line plus the following features:

Caller ID Deluxe	Speed Call 30
Call Forward	Call Return
Repeat Dial	Enhanced Call Waiting
3-Way Calling	Caller ID on Call Waiting

Business Monthly Rate See Pricing Attachment * (June 28, 2022) (M)(T)

Customers may also choose to add Rotary Hunt Service to the bundle for an additional rate as listed in the Pricing Attachment and/or Voice Mail (a deregulated item) for an additional monthly charge. (June 28, 2022) (M)(T)

This bundled package is for small business customers. Customers may have up to ten business one-party access lines to qualify for this bundle. Access lines after the initial access line will be billed a per line rate as listed in the Pricing Attachment and will be equipped with all features shown above at no additional charge. (June 28, 2022) (M)(T)

To qualify for this service, customers must also subscribe to the Windstream Communications, Inc.'s Small Business Unlimited Long Distance Plan. (The rate shown above includes only the access line and feature portion of the full bundled rate.)

Customers must agree to a Two-Year Term Commitment with this bundle. An early termination fee of 50% of the remaining term balance will apply for customers who terminate before the end of their two-year term commitment.

* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

Package Offerings (Continued)

RR. Windstream Small Business Bundle, Voice + Flex Plan

This bundled service offering is available to new or existing business customers with one-party business access lines. This bundle does not apply to Key System lines or PBX lines.

This offering includes a one-party business access line plus the following features:

Caller ID Deluxe	Speed Call 30
Call Forward	Call Return
Repeat Dial	Enhanced Call Waiting
3-Way Calling	Caller ID on Call Waiting

Business Monthly Rate See Pricing Attachment * (June 28, 2022) (M)(T)

Customers may also choose to add Rotary Hunt Service to the bundle for an additional monthly rate as listed in the Pricing Attachment and/or Voice Mail (a deregulated item) for an additional monthly charge. (June 28, 2022) (M)(T)

This bundled package is for small business customers. Customers may have up to three business one-party access lines to qualify for this bundle. Access lines after the initial access line will be billed a per line rate as listed in the Pricing Attachment and will be equipped with all features shown above at no additional charge. (June 28, 2022) (M)(T)

To qualify for this service, customers must also subscribe to the Windstream Communications, Inc.'s Windstream Flex 100 Plan. (The rate shown above includes only the access line and feature portion of the full bundled rate.)

Customers must agree to a Two-Year Term Commitment with this bundle. An early termination fee of 50% of the remaining term balance will apply for customers who terminate before the end of their two-year term commitment.

* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

DROP WIRE CHARGES

A. General

Drop wire is that portion of a circuit between the pole line or cable distribution box and the building in which the station or switchboard is located, otherwise known as the point of connection provided and maintained, by Windstream Lakedale, Inc. up to the demarcation point.

B. Nonrecurring Charges (Listed in the Pricing Attachment) USOC

- | | |
|--------------------------------------|-------|
| 1. Premise visit charge | VISIT |
| 2. Minimum charge for up to 300 feet | CTNI |
| 3. Per foot over 300 feet | NI/FT |

(T)
(T)
(M)
(M)

C. Conditions

1. Applicability – New Installations

- a. Under normal conditions, the Company, without charge, will extend new lines to provide the services required by federal funding programs within the exchange service area. The Company may pass through all costs of extending service to any customers other than those receiving the services required by federal funding programs.
- b. Any moves of existing service required by any person or entity other than the Company or requested by the customer will be deemed a request to extend new lines and charged in accordance with the above unless the governmental entity requiring the move will pay for same. If the governmental move request impacts multiple customers, charges for the new line extensions will be borne equally by all impacted customers unless any individual customer has charges unusual to his or her situation(May 26, 2021)
- c. Underground facilities may be provided at customer's or a developer's request as special construction in connection with either existing or new services in lieu of the usual aerial drop wire and will be provided at the customer or developer's cost, including costs of maintenance and repair or replacement. The duct or ducts required in the underground conduit by the Company to furnish service shall be reserved for its exclusive use. Where facilities are changed from aerial to underground, in addition to the above, the customer or developer shall be charged the cost of dismantling and removing the aerial facilities.
- d. Protectors are required to be mounted on or inside a permanent building.
- e. Upon request, a cost estimate will be provided by Engineering. A normal business hour contact telephone number will be given to the Service Department.
- f. Footage is calculated as installed, not line-of-site.
- g. Construction costs incurred for additional lines, even if a drop needs to be plowed, will be determined on a case-by-case basis.
- h. Moving or plowing a new drop wire due to construction will be charged per B, rates listed in the Pricing Attachment. Example, due to building additions, decks, garages, swimming pools, new structures, etc.(June 28, 2022)
- i. Drop wire charges for multi-dwelling units such as apartments, condominiums, or commercial malls will be determined on a case-by-case basis.

(T)

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Vice President
4001 Rodney Parham Road
Little Rock, Arkansas 72212

C. Conditions (*Continued*)

2. Applicability – Extensions to Outbuildings on Same Property

- a. Customer will own extension and is responsible for maintenance (no recurring charge will apply).
- b. Nonrecurring Charges (listed in Pricing Attachment)
 - 1. Minimum charge up to 150 feet (includes protector and ground rod) USOC (T)
CTEXT (M)
 - 2. Per foot over 150 feet EX/FT (M)
 - 3. Per foot for portion requiring boring BORE (June 28, 2022) (M)
- c. Engineering will provide estimates and scheduled construction date upon request. The Service Department will request a normal business hour contact telephone number.
- d. Footage is calculated as installed, not line-of-sight.
- e. Before any work is performed by Engineering, a signed buried plant form is required.

3. Applicability – Inside Protector

- a. Lakedale will enter the structure above the grade on a time and material basis.
- b. Customer requests for entrance below grade, the customer will be responsible for excavating and placement of duct through the foundation and sealing of duct once work is completed by Lakedale.
- c. A signed inside protector form is required before any work is performed.

4. Payment of Charges

- a. Drop wire charges may be required to be paid in advance.

GENERAL SERVICES

C. Conditions (*Continued*)

5. Disputes:

- a. In case of disagreement or dispute regarding the application of any provision herein, or in circumstances where the application of this rate appears implacable, or unjust, the Company or applicant may refer the matter to the Minnesota Public Utilities Commission for a ruling.

The services and/or equipment, contained in previous revisions of this page, are no longer a regulated offering.

Reserved for Future Use

GENERAL SERVICES

The services and/or equipment, contained in previous revisions of this page, are no longer a regulated offering.

Reserved for Future Use

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4001 Rodney Parham Road
Little Rock, Arkansas 72212

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LINE EXTENSION CHARGES

A. General

Line extensions are the additions made to line facilities
Of the Company beyond those now existing.

- B. Nonrecurring Charges. Rates for the services below are listed in the Pricing Attachment. (T)
(June 28, 2022)
1. Line extension and additions within the Base Rate Area or Special Rate Area: (M)
 - a. Extensions and additions to plant necessary to provide telephone service. (M)
(June 28, 2022)
 2. Line extensions and additions in the suburban area:
 - a. Additions to plant along existing exchange or toll telephone circuits of the (June 28, 2022)
Company including poles and buried wire.
 - b. Extension to plant beyond existing exchange or toll circuits of the Company (M)
Along public roads or on private property:
 - 1) Free footage allowance:
 - a. The Company will construct at its expense a maximum of 1,000 feet of line extension (June 28, 2022) (M)
 - 2) Extensions to plant exceeding the 1,000 feet free footage allowance and not considered as drop wire. (T)
 - a. Each 100 feet or fraction thereof. (June 28, 2022)
 - 3) Drop wire charges will be in addition to line extension charges as Set forth in B above. See the Drop Wire Tariff in this section and the Pricing Attachment for rates, terms and conditions.
 - 4) Special permits and/or fees required by government agencies. Actual Cost

C. Conditions

1. Applicability
 - a. Charges for line extensions are applicable for the provision of service to applicants with abnormally long extension requirements to prevent unreasonable burdening of the existing customers. All line extensions will be owned and maintained by the Company.
 - b. Line extension charges set forth in this schedule are applicable in connection with all classes, types, and grades of service, when established by means of an extension to the Company's plant consisting of "buried wire" or pole construction, including extensions by means of poles to be owned solely by the Company or jointly with others. The Company shall determine the type of construction to be used.

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Little Rock, Arkansas 72212

GENERAL SERVICES

C. Conditions

2. Location and measurement of line extension:

- a. Location and route of line extensions are determined by the Company, and the distance (excluding drop wire) is measured along the route so selected.
- b. Where the proposed construction is over private property and forms a part of a route to be used for serving customers in general, or the construction is on private property in lieu of on public roads, at the option of the Company, such construction shall be treated as being on public roads. (Any construction to serve two or more customers is considered as being used for serving customers in general).
- c. The total extension to facilities (along public roads or on private property) to be furnished without charge in the suburban area, shall not exceed 1,000 feet per applicant. Where the total extension exceeds 1,000 feet, the free footage allowance is first computed for the private property portion of the extension prior to computing any allowance for the construction along public roads.

3. Collective application and grouping of applicants:

- a) When construction is required to serve a new applicant, a survey may be made of all prospects who might be served from the new construction or an extension thereof and who could derive benefit by being included in the project. Allowances are made only for those prospective customers making application for service.
- b) All applicants may be grouped in a single project when there is no more than one-half mile of construction between successive applicants. Separate projects are established whenever the construction between any two successive applicants exceed one-half mile. Two or more projects may be combined, however, when this results in lower charges (or no increase in charges) for all of the applicants involved.
- c) The free footage allowance may be granted each applicant at one premise only, regardless of the number of service ordered for that premise.
- d) When an applicant requests service and makes application for service at more than one premise, he is treated as being a separate applicant at each premise for purposes of this schedule.

4. Apportionment of charges to group of applicants:

- a. Applicants may be divided into two groups:
 - 1) The first group includes all applicants whose collective allowance equals or exceeds the construction required to serve them. No charge is made to such applicants.

GENERAL SERVICES

- 2) The second group includes all remaining applicants on the project. The overall charge for the project is divided equally among all applicants in the second group.
 - b. Exceptions:
 - 1) No applicant is required to pay a higher charge than he would if the project were established for him alone. Any difference between this charge and the average charge for the group may be absorbed by the Company.
 - 2) Charges for extensions to plant on private property are assumed by applicants on whose property such extensions are made and these charges are not included in the overall charges for the project. Likewise, the free footage allowance on private property is not included in the collective allowance for the project.
5. Payment of charges:
- a. Line extension charges are payable in advance and, except as described in conditions 7, 10 and 11, are not refundable.
6. Charges to subsequent applicants:
- a. When a new applicant is secured who can be served from a completed project, within three years from the date service was initially established for such project, the charges for the entire project are recomputed to include the new applicant. The new applicant pays a prorate of the line extension charge based upon a number of months (a fraction of a month is counted as a full month) remaining in the original three-year term, the time to be computed from the date service is established for the new applicant.
 - b. Where additional construction is required for an applicant to be served from a project less than 3 years old, the cost of the project is recomputed as above if such recomputation does not increase the charges to those customers served from the existing project. Otherwise, a new project will be established.
7. Adjustment in charges when additional applicants are connected:
- a. When a project is recomputed as described in Condition 6 above, existing customers will be refunded a prorate of the difference between the original charges and the refigured charges, based on the remainder of the three-year term. Recomputation of charges due to the addition of new applicants is made on the assumption that there have been no disconnects.

GENERAL SERVICES

- b. In the event the Company attaches interexchange toll facilities to the line extension within the three-year period, the company will refund a prorated amount to cover the unexpired portion of the line extension charges for that part of the line extension facilities so used.
 - c. Where construction on private property is subsequently treated as being on public roads, or where a private road is dedicated to the public use, within three years of completion of the original project, the line extension charges shall be recomputed and refunds made to the initial applicants where applicable.
8. Disconnects:
- a. When one or more customers on a project disconnect within the three-year term, no refund is made of the line extension charge to the disconnect customers. Charges to remaining customers are not affected by disconnects.
9. Re-use of facilities:
- a. When a customer disconnects service or moves off the project and service is established for a new applicant at the same location, any adjustment in charges is a matter for negotiation between the original customer and the new applicant.
 - b. Where a customer is disconnected for any reason and subsequently reapplies for service for the same premises, the customer will not be required to pay any additional line extension charges in addition to his total original obligation.
 - c. Where a customer has paid line extension charges for service at a premise on a given project and subsequently applies for service at a different premise on the same project, the customer will not be assessed additional line extension charges greater than his original obligation unless additional construction is required.
10. Line extensions into real estate subdivisions:
- a. Line extensions into real estate subdivisions may be made by the company, provided the estimated total cost of such extension is advanced to the Company by the subdivider. The amount so advanced will be refunded to the subdivider by payment of an amount equal to one year's exchange service charge for each service connected to such line extension within the subdivision during a period of five years from the date of agreement. No refunds will be made on any service not retained by the same customer for 12 consecutive months. Refunds will be made at the end of the service year. This condition does not relieve the company from otherwise providing service to bona fide applicants for service residing within the subdivision.

GENERAL SERVICES

- b. Adjustment of any substantial difference between the estimated cost advanced by the subdivider and the reasonable actual cost shall be made within 60 days after completion of the extension.

11. Temporary or speculative service:

- a. Line extension to provide service to an applicant engaged in temporary or speculative business may be made on the condition that applicant pays to the Company the total cost of the construction and removal of the line necessary in furnishing the service less the salvage value of the materials used.
- b. If a customer maintains for 36 consecutive months a service installation which was originally established on a temporary or speculative basis, and if his business or operation at the end of that time has proven its permanency to the satisfaction of the Company, there will be refunded to the customer an amount equal to the difference between the payment made pursuant to the above paragraph and the normal line extension charge which would have been applicable at the time the customer's service was installed.
- c. In no event shall service installation be classed as temporary or speculative for more than six years. Refund provisions of this condition apply at the end of no more than six years.

12. Contracts:

- a. Contracts, covering periods of not to exceed three years of telephone service, may be required by the Company as a condition precedent to the establishment of the service when line extensions are necessary. Such contracts will not require advance or unusual payments in excess of those otherwise required by this schedule, and shall not interfere with the Company's right to collect amounts as provided for elsewhere in its tariff schedules.

13. Saving clause:

- a. Arrangements may be made, other than as provided for above in this schedule, in the following cases subject to prior authorization of the Public Service Commission of the State of Minnesota, when required:
 - 1) Where the applicant requests a particular type of construction or a specific route for extensions to meet the applicant's special requirements and where the construction or route requested differs from the normal standards of the Company and is not required by law.

GENERAL SERVICES

13. Savings Clause (*Continued*)

- 2) Line extension involving underground crossings of railroads, highways or power lines, submarine cable or long river crossings.
- 3) Any other line extensions involving unusual or disproportionately large construction expenditures as compared to the usual line extension.

14. Disputes

- a. In case of disagreement or dispute regarding the application of any provision herein, or in circumstances where the application of this rate appears impracticable, or unjust to either party, the Company, applicant, or applicants, may refer the matter to the Minnesota Public utilities Commission for ruling.

GENERAL SERVICES

PROVISION OF 911 EMERGENCY SERVICES

- I. General
 - A. 911 Emergency Service is furnished under contract with Stearns County and Wright County. Billing for the service ordered will be retroactive to the date the service was available for use.
- II. Rates
 - A. Monthly Charges are listed in the Pricing Attachment ("PA") (June 28, 2022)

(T)

County	Exchange	911 Trunk Outswitching #	Circuit Mileage #	Circuit Termination *	ALI **
Wright	Annandale	PA	PA	PA	PA
Wright	Maple Lake	PA	PA	PA	PA
Wright	Montrose	PA	PA	PA	PA
Stearns	Paynesville	PA	PA	PA	PA
Wright	South Haven	PA	PA	PA	PA
Wright	Waverly	PA	PA	PA	PA

Charged on a per circuit basis.
 * Charged on a per circuit, per end basis.
 ** Charged on a per record basis. (June 28, 2022)

(M)(T)

(M)(T)

- B. Provision name, address, and phone number to database:
 - 1. For subsequent updates - A per transaction nonrecurring rate listed in the Pricing Attachment (June 28, 2022)

(M)(T)

- III. Conditions
 - a) The customer, other persons or entities, and all parties to the Stearns County 911 contract(s) hereby indemnify and hold the Company or its officers, directors, employees, or agents harmless against the following:
 - 1. Acts and omissions of other companies, or their employees or agents, when their facilities are used in connection with the Company's facilities to provide 911 service.
 - 2. Any defacement or damage to a customer's property, or accident, injury or death resulting from any errors or failures in the data base or in the Company's facilities; except where any errors or failures in the data base or in the Company's facilities; except when such errors or failures are caused by the willful negligence of the Company, or its employees.
 - 3. E911 information consisting of the names, addresses, and telephone numbers of telephone customers whose listings are not published in directories or listed in Directory Assistance Offices is confidential. Information will be provided on a call-by-call basis only for the purpose of responding to emergency calls.
 - 4. Infringement or invasion of the right of privacy of any person or persons claimed or caused by the presence, absence, or operation of 911 type services.

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Vice President
 4001 Rodney Parham Road
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Reserved for future use.

MESSAGE TOLL TELEPHONE SERVICE

I. Concurrence

A. Intralata Services

Windstream Lakedale, Inc. concurs in the standard toll rates, rules and regulations governing such communications as filed by the Northwestern Bell Telephone Company, together with any amendments or successive issues thereof and makes itself a party to such rates and charges until this concurrence is revoked or cancelled by either party. The Windstream Lakedale, Inc. hereby expressly reserves the right to cancel this statement of concurrence at any time when it appears that such cancellation is in the best interest of the Windstream Lakedale, Inc., subject to the jurisdiction of the Minnesota Public Service Commission as it applies.

B. Interlata Services

Windstream Lakedale, Inc. concurs in the standard toll rates, rules and regulations governing such communications as filed by the American Telephone and Telegraph, together with any amendments or successive issues thereof and makes itself a party to such rates and charges until this concurrence is revoked or cancelled by either party. The Windstream Lakedale, Inc. hereby expressly reserves the right to cancel this statement of concurrence at any time when it appears that such cancellation is in the best interest of the Windstream Lakedale, Inc., subject to the jurisdiction of the Minnesota Public Service Commission as it applies.

II. Exceptions.

A. For toll traffic carried exclusively on Windstream Lakedale, Inc.'s toll facilities the Company will bill and keep all associated revenues. Rates, rules and regulations for this traffic are referenced above in I9A and the Pricing Attachment. Traffic between the exchanges show in II(A)(1) falls into this category. (June 28, 2022)

(T)

1. List of affected exchanges:

612-236	612-675
612-274	612-963
612-658	

GENERAL SERVICES

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICES TARIFF

I. OPTIONAL TOLL CALLING PLAN #1

A. REGULATIONS

The following regulations are in addition to the applicable regulations as set forth in other portions of this tariff.

1. The Optional Toll Calling Plan (PLAN #1) is made available to customers for communications between points within the State of Minnesota.
2. PLAN #1 applies only to intrastate Intralata dial station-to-station service, except calls billed to special identification numbers issued to students shall not qualify for PLAN #1.
3. PLAN #1 applies only to calls of 30 airline miles or less.
4. PLAN #1 applies only on those calls established within the following hours:
 - a. Weekdays - 12 Noon to 8 AM
 - b. Saturday - All Day
 - c. Sunday - All Day
 - d. PLAN #1 shall not apply to calls placed on Christmas Day (December 25) and on New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day and Labor Day and on resulting legal holidays when Christmas, New Year's or Independence Day legal holidays fall on dates other than December 25, January 1, or July 4.
5. For a customer with more than one line or trunk PLAN #1 will apply to all lines and trunks billed to the same billing number included in PLAN #1.
6. The minimum initial service period is one month.
7. Billing period under PLAN #1 will be determined by the toll billing cutoff date. The customer has the option of enrolling in or withdrawing from PLAN #1 at either the beginning or ending of the billing period. There will be no billing of fractional amounts.

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Vice President
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GENERAL SERVICES

II. OPTIONAL TOLL CALLING PLAN #2

A. REGULATIONS

The following regulations are in addition to the applicable regulations as set forth in other portions of this tariff.

1. The Optional Toll Calling Plan (PLAN #2) is made available to customers for communications between points within the State of Minnesota.
2. PLAN #2 applies only to intrastate Interlata dial station-to-station service, except calls billed to special identification numbers issued to students shall not qualify for PLAN #2.
3. PLAN #2 applies only to calls of 30 airline miles or less.
4. PLAN #2 applies only on those calls established within the following hours:
 - a. Weekdays - 12 Noon to 8 AM
 - b. Saturday - All Day
 - c. Sunday - All Day
 - d. PLAN #2 shall not apply to calls placed on Christmas Day (December 25) and on New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day and Labor Day and on resulting legal holidays when Christmas, New Year's or Independence Day legal holidays fall on dates other than December 25, January 1, or July 4.
1. For a customer with more than one line or trunk PLAN #2 will apply to all lines and trunks billed to the same billing number included in PLAN #2.
2. The minimum initial service period is one month.
3. Billing period under PLAN #2 will be determined by the toll billing cutoff date. The customer has the option of enrolling in or withdrawing from the PLAN at either the beginning or ending of the billing period. There will be no billing of fractional amounts.

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE TARIFF

III. RATES

1. A service order charge applies for enrollment in either Plan (see Section #6 and the Pricing Attachment). If a customer orders both PLANS at the same time, only one service ordering charge is applicable. No charge applies for customers terminating from either PLAN. (June 28, 2022) (T)
2. A rate listed in the Pricing Attachment applies for each month, or fraction thereof, that a billing number is included in a PLAN. This charge is applied on a per month, per PLAN basis. (June 28, 2022) (M)(T)
3. Subscribers to either PLAN will receive a discount, as listed in the Pricing Attachment, off of the normal charge which would apply to qualified calls of that PLAN. When application of a discount results in a fractional charge, the amount will be rounded down to the lower cent.(June 28, 2022) (M)(T)

Mileage Charges

A. General

1. This service involves the furnishing of PBX trunk and one-party services in sections outside the Base Rate Area suburban and/or off premises extension service, or on premises extension service other than that on which the main station for the class and grade of service is located within the exchange areas.
2. This service will not be offered to new subscribers with off premise extensions. Subscribers with off premise extensions will be grandfathered.

B. Rates. The rates for the services below are listed in the Pricing Attachment. (June 28, 2022) (T)

1. Extensions

- a. Same continuous property - a per month rate for 150' (M)(T)
- b. Same continuous property - per ¼ mile over 150' (M)(T)
- c. Off premise - a per month for 150' or less (M)(T)
 - a per month for first ¼ mile (M)(T)
 - a per month for each additional ¼ mile (June 28, 2022) (M)(T)

2.

a.

2. Maximum

Rate
T

- b. The sum of the charges for mileage services is not to exceed the dial-tone rate for the class and grade of the applicable main station service. This subsection is to be applied on a per extension basis.

Little Rock, Arkansas 72212

Mileage charges *(Continued)*

C. Definitions

1. Mileage service – the extension of dial-tone on the same continuous property, except as modified by Section 5, page 36(A)(2).
 - a. For nondial-tone extension service, refer to Loop service, Section 5, page 22.

D. Conditions

1. Mileage applicable to off premises business, residence, Centrex, PBX, or Key extension stations located on premises, other than those on which the main stations or switchboard is located, will be determined in the following manner:
 - a. When the terminals are located in the same Central Office area, the off premises mileage measurement is the air line distance between the terminals.
 - b. If the line passes through a Central Office, the air line mileage must include the Central Office.
2. The total monthly rate for mileage service will be the sum of the Basic Rate for the primary service furnished, as set forth in Local Exchange Tariffs, and the appropriate mileage charges listed in the Pricing Attachment. (June 28, 2022) (T)
3. When facilities must be constructed to provide service to applicant beyond the Base Rate or Special Rate Area boundary, charges shall be determined as set forth under Line Extension Charges as listed in the Pricing Attachment. (June 28, 2022) (T)

-
1. The Mobile Telephone Exchange Service Tariff covering: A. Application of Tariff; B. Regulations; and C. Rates, is concurred in by this Telephone company, and is hereby made a part of this Tariff.

 2. Mobile Telephone Exchange Service will be furnished by this Company at the following Exchanges and at the monthly rates per station listed in the Pricing Attachment.
(June 28, 2022) (T)

Mobile Service

<u>Exchanges</u>	(T)
	(T)
Annandale:	
Pulsar I	(M)
Pulsar II	(M)
Additional Channels	
(M)	
Call Light Box	(M)
	(June 28, 2022)

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Reserved for Future Use

(D)

(D)

Reserved for Future Use

(D)

(D)

Reserved for Future Use

(D)

(D)

Reserved for Future Use

(D)

(D)

Reserved for Future Use

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(D)

Reserved for Future Use

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Reserved for Future Use

(D)

(D)

Reserved for Future Use

(D)

(D)

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Reserved for Future Use

(D)

(D)

Reserved for Future Use

(D)

(D)

ADJACENT EXCHANGE SERVICE

Service of a given exchange may be provided to an applicant of an adjacent exchange who resides not more than two miles from the exchange boundary of the serving exchange subject to the concurrence of both exchanges.

I. Rates

A. Local service rate of the serving company

B. Appropriate mileage charge of the local company

1. When this company is the local company, the mileage charge is the local service dial tone rate per month for the class of service requested for the first mile, or fraction thereof, and 25% of that rate per month for each additional quarter mile measured along the circuit route from the exchange boundary to the applicant's premises.

II. Conditions

A. Any construction required to provide such extensions of rural lines will be paid for by the applicant. Title to any such plant will be conveyed to the telephone company in whose territory it is located.

B. The serving telephone company shall be responsible for all billing, including applicable mileage charges. Mileage charges for circuits provided by the local company will be remitted to the local company by the serving company.

III. Restrictions

A.

B.

IV. Grandfathering

A. This service is not available to new subscribers after July 6, 1998

B. Customers with this service are grandfathered after July 6, 1998

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Private Branch Exchange Service Rates (Continued), commercial Flat Rates (Continued)

III. Trunks

CENTRAL OFFICE TRUNKS

1. The monthly rate for a bothway or outward Commercial Flat Rate trunk is one times the individual line business flat rate in the controlling rate area.
2. The monthly rate for an inward Commercial Flat Rate trunk is the same as the individual line business flat rate in the controlling rate area plus exchange line mileage charge if the subscriber's location is not within the controlling rate area.
3. Inward trunks are furnished only in addition to flat rate trunks and their telephone numbers must be consecutive therewith except where provision of a divided trunk group is specified by the Telephone company.

Rates. The monthly per trunk and nonrecurring rates for Inter-position or Selector level Trunks are listed in the Pricing Attachment. The Inter-Position Trunks and Selector Level Trunks are billed at different rates.

(T)

(June 28, 2022)

(T)

IV. Night, Sunday and Holiday Service

(M)

(M)

A private branch exchange subscriber may be furnished with additional central office numbers to assist in handling incoming calls at periods, outside of business hours, when the private branch exchange is not attended. Each such additional number is bridged upon one of the subscriber's private branch exchange trunks, for association, by cord or switch, with an on-premise station line of the private branch exchange. All calls for the additional number are then directed to that station. Only one PBX station line shall be connected to each such number. The monthly charge for each Night, Sunday and Holiday number, including the directory listing, is listed in the Pricing Attachment.

(M)(T)

GENERAL EXCHANGE TARIFF

PRIVATE BRANCH EXCHANGE SERVICE

RATES (Continued)

COMMERCIAL FLAT RATES (Continued)

V. TIE LINES AND TIE LINE TERMINALS

1. Tie lines offered under the provisions of this Tariff Section are circuits connecting two private branch exchange systems, or a main and a subsidiary private branch exchange system, where (a) the switching equipment of both private branch exchange systems is located in the same exchange area, (b) both private branch exchanges are flat rate, or both are message rate, except where it is established that neither a flat rate nor a message rate system so connected will be used to supplement the other, (c) suitable facilities are available and (d) no unusual expense is involved.
2. The rates shown hereinafter contemplate the furnishing of facilities to provide the following types of tie line service:
 - a. Regular (terminating-only type) tie line service suitable for connections between on-premise private branch exchange stations, which are stations associated with and located in the same premises as the switching equipments of each of the two private branch exchange systems, hereinafter termed systems, in which the tie line terminates, and for connection of such an on-premise station of either system, via the tie line, to a central office trunk of the other system, to originate or receive a local or toll telephone call.
 - b. Tandem (through and terminating type) tie line service suitable for connections with on-premise stations and with central office trunks to the extent and for the purposes specified in Paragraph 2a, above, and for connections of such tandem tie line, at either system, to tandem tie lines connecting such system to any other system, for the purpose of providing inter-private branch exchange service to on-premise stations.

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PRIVATE BRANCH EXCHANGE SERVICE

RATES (Continued)

COMMERCIAL FLAT RATES (Continued)

V. TIE LINES AND TIE LINE TERMINALS (Continued)

3. The charges for tie lines are as follows:

- a. A regular tie line is provided subject to any applicable mileage charge.
- b. A tandem tie line connecting systems which are located in the same premise or the same building, as defined in Section 3, is provided subject to a monthly charge listed in the Pricing Attachment plus the applicable mileage charge if the two systems are not located in the same premise. (June 28, 2022)
- c. A tandem tie line connecting systems which are located in different buildings (i.e., not in the same premise or building) is provided subject to a monthly charge listed in the Pricing Attachment plus applicable mileage charges. (June 28, 2022)
- d. If other types of connections are desired, such as the connection of any tie line to an off-premise station, which is a PBX station not on the same premise as the PBX switching equipment with which such off-premise station is associated, or if special types of terminal apparatus are required, additional charges based upon any additional costs thus incurred may apply.
- e. One service connection charge applies to the establishment of each tie line.

(M)(T)

(M)(T)

4. Tie line terminal charges apply in addition to the rates listed in the Pricing Attachment for tie lines furnished under this Tariff Section. (June 28, 2022)

(T)

Tie Line Terminals in a given PBX system, each:

(T)

(T)

- a. In a manual switchboard, or in a trunk key of a Key Station PBX system
- b. In dial switching apparatus, or in a dial station line equipment of a Key Station PBX system
- c. In both manual switchboard and dial switching apparatus, as defined above
- d. No additional charge applies to an incoming selector, or equivalent, where required in connection with Item 4.b or 4.c., above.

(M)

(M)

(M)

(June 28, 2022)

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Direct Inward Dialing Service (Continued)

- B. Optional Features
 1. Two-way circuit termination allows a customer to originate and terminate communications over an equipped circuit.
- C. Rates. The Monthly and nonrecurring rates are listed in the Pricing Attachment ("PA").
 (T)
 1.

Central Office Equipment	CHARGES		
	INSTALLATION		MONTHLY (Per Group)
	Initial	Subsequent	
a. Direct Inward Dialing Service for: Each group of 20 line numbers assigned (*) (#) 1 to 10 groups 11 to 25 groups 26 to 50 groups 51 + groups	See PA	See PA	See PA
b. Trunk terminations in central office, each (**)	See PA	See PA	See PA
c. Two-way circuit termination – per circuit equipped	See PA	See PA	See PA

(M)(T)
 (M)
 (M)
 (M)
 (M)(T)
 (M)(T)

(June 28, 2022)

- (#) DID groups are cumulative for purposes of rate banding.
 (*) A multiple of five groups of 20 DID number is the minimum requirement for analog offices.
 (**) Applies in addition to applicable non-recurring and monthly charges for required central office trunks.

(T)
 GENERAL SERVICES

First Revised
 Cancels Original

Direct Inward Dialing Service (Continued)

- B. Optional Features
 1. Two-way circuit termination allows a customer to originate and terminate communications over an equipped circuit.

- C. Rates
 1.

Central Office Equipment	CHARGES		
	INSTALLATION		MONTHLY (Per Group)
	Initial	Subsequent	
d. Direct Inward Dialing Service for: Each group of 20 line numbers assigned (*) (#) 1 to 10 groups 11 to 25 groups 26 to 50 groups 51 + groups	See PA	See PA	See PA
e. Trunk terminations in central office, each (**)	See PA	See PA	See PA
f. Two-way circuit termination – per circuit equipped	See PA	See PA	See PA

(M)(T)
 (M)
 (M)
 (M)
 (M)
 (M)(T)
 (M)(T)

(June 28, 2022)

- (#) DID groups are cumulative for purposes of rate banding.
 (*) A multiple of five groups of 20 DID number is the minimum requirement for analog offices.
 (**) Applies in addition to applicable non-recurring and monthly charges for required central office trunks.

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SPECIAL BILLING NUMBER SERVICE

A. General

Special Billing Number Service is the provision of a separate listing of toll telephone messages each month for each special billing number used in placing calls.

B. Rates

		Rate Per <u>Month</u>	
1. Special Billing Numbers, each (M)(T)	See Pricing		Attachment (June 28, 2022)

C. Conditions

1. Special Billing Number Service may be provided in conjunction with all classes of service.
2. The minimum period for which this service may be offered is two (2) months,

Touch Tone Service

A. General

Touch Tone Service provides for the origination of telephone calls through the use of telephone instruments equipped with pushbuttons in place of the standard rotary dial.

B. Rates

	<u>Monthly Rate</u>	<u>Installation or Move Charge</u>	
Per Line	See Pricing Attachment *	(A) (June 28, 2022)	(M)(T)

C. Conditions

1. This service will be furnished only where the necessary equipment and related facilities are available.
2. Touch Tone Services may be furnished in connection with a business and residence individual line service, and such extensions as may be needed on such lines.
3. Any other miscellaneous and supplemental equipment or facilities requested by the customer, which will not be detrimental to this service, may be furnished in accordance with the conditions, and at the rates specified in the applicable sections of this Tariff.

* Included in the monthly local service rental rates.

(A) See service connection charges listed in the Pricing Attachment.

(June 28, 2022) (T)

TRANSFER SERVICE

A. General

This service provides for the automatic transfer of incoming calls from one line to another through the operation of a key at the customer's location.

B. Rates

	<u>Monthly Rate</u>	<u>Installation or Move Charge</u>	
1. Customer Transfer Service, including key	See Pricing Attachment*	See Pricing Attachment* (June 28, 2022)	(M, T)

C. Conditions

1. This service is available only with one-party line services within the same central office, where the central office is so equipped.
2. The rate shown above includes a key or one-button instrument necessary in the provision of this service.

* In addition to rates and charges for regular station service.

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VACATION RATE *

(C)

A. General

Vacation Rate Service is provided to residence and single line business customers whose requirements for telephone services are less than that which might normally be provided in any 12 month period.

B. Rates

1. The monthly rate will be based upon 25% of the regular rate for the basic and associated additional services suspended.
2. No other charges will apply for the suspension and subsequent restoral of service.

C. Conditions

1. Vacation Rate Service will be furnished under the following conditions:
 - a. Available to all grades of residence and single line business exchange service where the usage is of a seasonal nature.
 - b. Charges may be billed in total prior to the connection of service or monthly at the option of the Company.

WINDSTREAM VACATION RATE SERVICE

(N)

A. General

Upon request, a residential or business customer, with one-party service, may temporarily suspend his service for a period of no less than one month and no more than twelve (12) months in duration. No outward or inward service is provided during the period of suspension. Calling card or third number long distance charges may not be charged to a number that is on temporary suspension. More than one period of suspension may be permitted during any calendar year, provided at least one month's full service charges are paid between each period of suspension.

Suspension of service may begin on any day of the month, provided reasonable notice is given in advance. Notice to restore service must also be given in advance. Service charges will not be applied for the suspension or restoration of service.

B. Rates

The reduction in rate for the period of suspension is equal to fifty percent of the total exchange service charges. (N)

* This service is grandfathered and is only available to existing customers at existing locations. (C)

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GENERAL SERVICES

BOOTHS

A. General

Telephone booths, available in a variety of styles and types, may be provided at rates listed in the Pricing Attachment ("PA") and in accordance with the applicable conditions.

(T)
(June 28, 2022)

B. Rates

		<u>Monthly Rate</u>	<u>Installation or Move Charge</u>
1. Indoor			
a. Wall type		See PA	See PA
	(M)(T)		
b. Floor type		See PA	See PA
	(M)(T)		
2. Outdoor			
a. Wall type		See PA	See PA
	(M)(T)		
b. Pedestal type	See PA	See PA	(M)(T)
c. Floor type		See PA	See PA
	(M)(T)		

(June 28, 2022)

C. Conditions

1. Standard telephone booths may be furnished with any class and grade of service. (See Coin Telephone).
 - a. The provision of booths with Public Telephone service is covered elsewhere in this section under Coin Telephone Service.

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By:

Gene R. South, Sr.

Effective: September 18, 2010 April 30, 1994

Voice Mail

(Continued on Page 78A)

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Voice Mail *(continued)*

(Continued on Page 78B)

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Voice Mail *(continued)*

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GENERAL SERVICES

Business Value Package

A. General

1. This service offering enables a small multiline subscriber to combine separate lines into a single communications system with specific custom calling features.

B. Definitions

1. Abbreviated Dialing: allows a subscriber to place a call dialing either a one or two digit number. This feature is available on the basis of a short list which comprises 8 numbers or a long list which comprises 30 numbers. A combined list consisting of both the long list and the short list can be assigned to a given telephone number.
2. Abbreviated Dialing – Shared: allows multiple customers within the same exchange to share either the short list of 8 numbers or the long list of 30 numbers.
3. Call Forward – Busy: forwards all calls to a predetermined station when the called station is busy.
4. Call Forward – Fixed: allows the subscriber to transfer all calls automatically from their business or residence to a different location. Customer cannot change the destination number.
5. Call Forward – Multiple: allows one equipment number to forward a specific number of calls simultaneously before being considered busy. A maximum of thirty-two calls can be forwarded.
6. Call Forward – No Answer: forwards all calls to a predetermined station when the called station does not answer.
7. Call Forward – Variable: allows the subscriber to transfer all calls automatically from their business or residence to a different location. Customer can change the destination number.
8. Call Hold: allows a user to place the original call on hold and consult privately with another party. Call Hold does not refer to the features associated with Three-Way Calling.
9. Call Transferring: allows a user to transfer a call to another subscriber in the local calling area. Three-Way Calling is required.
10. Call Waiting: provides notification to the subscriber while a conversation is in process that there is another call awaiting the subscriber.
11. Call Waiting – Cancel: allows a customer with a subscription to Call Waiting to inhibit the application of Call Waiting tone for the duration of one call.
12. Direct Inward Dialing: allows for incoming calls from the exchange network to reach a specific customer group station without attendant assistance.
13. Direct Outward Dialing: permits a station user to place external calls (outside the customer group) to the exchange network without attendant assistance.

Business Value Package (continued)

B. Definitions (continued)

14. Distinctive Ringing/Call Waiting/Call Waiting Tone: applies a distinctive ringing or call waiting tone pattern that enables a station user to determine the source of an incoming call.
15. Intercom Dialing: allows members within a Centrex Group to place calls to other member stations on a 1 to 7 digit basis.
16. Speed Calling: allows a user to place calls to a previously designated list of frequently dialed numbers. Consists of either eight (8) or thirty (30) stored numbers. Accessing of the short list is limited to a single user.
17. Three-Way Conference: allows three-way conference to station users beyond the limits of the call transfer arrangement.

C. Conditions

1. Commercial power and power outlets on the customer's premises will be provided by the customer at their expense.
2. Station apparatus and wiring located inside the demarcation point will be provided by the customer at their expense.
3. A directory listing will be provided for each main station. Additional listings will be provided at the rates listed in the Pricing Attachment. (June 28, 2022) (T)
4. Services provided under a multi-year contract are subject to a termination penalty as defined in Section F(2).
5. **Rates, as listed in the Pricing Attachment, are in addition to regular local business service rates.** (June 28, 2022) (T)

D. Rates

1. Recurring, Per Line, Per Month are listed in the Pricing Attachment*
 - a. Tier 1 (T)
 - (1) One to Six Lines (T)
 - (2) Seven to Thirty Lines (T)
 - b. Tier 2 (M)
 - (1) One to Six Lines (M)
 - (2) Seven to Thirty Lines (M)
- (June 28, 2022)

* Lines are cumulative for purposes of rate banding. (M)
Example: A customer orders 5 lines with Tier 1 features and 3 lines with Tier 2 features. The total of 8 lines is billed under the "Seven to Thirty" prices. (M)

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Business Value Package *(continued)*

- D. Rates *(continued)*
2. Non-recurring Rates. All rates are listed in the Pricing Attachment. (June 28, 2022)
(T)
 - a. Rates are from Section 6 – Service Connection Charges.
 - b. Service Ordering Charge(s) is applied on a per order basis.
 - c. Central Office Connection Charge is applied on a per line basis.
- E. Feature Groups
1. Tier 1
 - a. Call Forwarding
 - b. Call Hold
 - c. Call Pick Up
 - d. Call Transfer
 - e. Call Waiting
 - f. Direct Inward Dialing
 - g. Direct Outward Dialing
 - h. Intercom Dialing
 - i. Speed Call – 8
 - j. Three-Way Conference
 2. Tier 2
 - a. All Tier 1 features
 - b. Cancel Call Waiting
 - c. Distinctive Ringing/Call Waiting tone
 - d. Do not Disturb
 - e. Speed Calling - 30
 3. Changes to Feature Groups
 - a. Customers may delete item(s) from a feature group on a line-by-line basis at no charge.
 - b. Features may not be added or substituted in a tier.
 - c. The customer may choose, on a per line basis, the Call Forwarding treatment(s) desired. There may be restrictions based on technological limitations.
- F. Regulations
1. The company reserves the right to require the customer to enter into a long-term agreement for the establishment of service.

Little Rock, Arkansas 72212

GENERAL SERVICES

Business Value Package *(continued)*

F. Regulations *(continued)*

2. Termination Penalty:

If service is terminated prior to the expiration of a multi-year contract, then a termination charge will be calculated as follows:

- a. The number of months and fractions thereof will be multiplied by the rate in effect for service purchased under a month-to-month option.
- b. The amount actually billed under the option selected by the subscriber will be subtracted from the result of Section F (2).

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GENERAL SERVICES

Directory Listings

A. General

The Directory Listings rates are listed in the Pricing Attachment and are applicable to the alphabetic section of the Telephone Directory. (June 28, 2022) (T)

B. Rates

1. Additional or alternate listings, per listing (T)
(M)
2. Unlisted service, per listing (M)
3. Nonpublished service, per listing (M)
4. Foreign exchange or nonsubscriber service, per listing (M)
(See condition 4) (M)
5. Unlisted or unpublished service, per group of 20 Direct
Inward Dialing Numbers (M)
(June 28, 2022)

C. Conditions

1. A primary listing, which may include the name, address, and telephone number of the individual, organization, firm, or corporation for whom the service has been contracted, will be furnished at no charge.
 - a. Listings will be limited to such information as is necessary for proper identification.
 - b. The length of a listing may be limited by the use off abbreviations where the clarity of the listing and the identification of the customer will not be impaired.
 - c. The Company may refuse to insert any listing, which in its judgment does not facilitate the use of the directory.
2. An additional listing may include the same address and telephone number as the primary listing, except that a different address may be shown for off-premises stations located on other premises occupied solely by the customer.
 - a. Additional listings may be furnished for persons who occupy the same premises at the rates listed in the Pricing Attachment (see Joint User Service). (June 28, 2022) (T)

GENERAL SERVICES

3. An alternate call listing refers a calling party to certain other telephone numbers after business hours or on Sundays or holidays or if there is no answer on the first listed number.
 - a. Where the alternate call number is to be that of another customer, the listing will be furnished only with written approval of the other customer.
4. A foreign or nonsubscriber listing may be furnished customers requesting that their listing be included in a directory of an exchange other than that from which service is rendered. The rate for a foreign company listing will be the rate of the company in whose directory the listing appears.
 - a. Bold type foreign listings appearing in the serving company's directories will be billed in accordance with the directory company's rates for "bold type listings".
5. Unlisted service is the omission of a customer's listing from the telephone directory only. It may be obtained from the information operator.
6. Nonpublish service is the omission of a customer's listing from both the telephone directory and information records.
 - a. When non-publish service is to be furnished, the customer will hold the Company harmless from any damages which might arise, and will absolve the Company from any responsibility for the failure of the customer to receive calls because of the nonpublished listing.
 - b. The rate for a nonpublished service is listed in the Pricing Attachment. (T)
(June 28, 2022).
 - c. No charge will apply to nonpublished numbers for customers having other listed services.
7. The charge for additional, alternate, unlisted or unpublished listings begin on the day the information records are posted.
8. The length of contract period for directory listings, where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is distributed to the customers to the day the succeeding directory is distributed to the customers. Unless the listing no longer serves the customer because of disconnection, removal, etc., of the service, the minimum contract period will be for at least 30 days.

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GENERAL SERVICES

SPECIAL TERMINAL EQUIPMENT FUNDING

A. General

1. The Special Terminal Equipment Funding Program will be available for the use of disabled persons who have been certified to the Telephone company as having an impairment which necessitates that they communicate by special terminal equipment.
2. The contracted funding may be with a disabled customer, parent or legal guardian of a disabled person or customer furnishing service for use by a disabled person residing in the customer's household.
3. The Telephone Company will have the right to deny funding if it is determined the equipment will be excessively costly for the customer to maintain, will cause electrical hazards to Telephone Company personnel, damage to Telephone Company equipment, malfunction of Telephone Company billing equipment, degradation of service to persons other than the user of the subject terminal equipment, or where the Telephone Company equipment or facilities, or both, required to provide service are not available, and their provision entirely at the expense of the Telephone Company would not, in the opinion of the Telephone Company, constitute a prudent investment.

B. Installation and Maintenance

1. Funding up to \$1,000.00 will be available for the purchase of the equipment used with residence service provided to a customer of Windstream Lakedale, Inc. of Minnesota.
2. The Telephone Company check for purchase of terminal equipment shall be made available to the seller of subject equipment.
3. Customer shall have sole and exclusive responsibility for the installation, operation and maintenance of any special terminal equipment. The Telephone Company shall have no responsibility for repairing or maintaining the terminal equipment.

C. Liabilities and Warranties

1. The Telephone Company shall not be liable to the customer or anyone else for any consequential or actual loss, damage or expense directly or indirectly caused by the equipment or arising from the customer's ownership use or inability to use the equipment, except in cases of the Telephone Company's willful and intentional act.
3. The Telephone Company excludes any express or implied warranties on the terminal equipment being purchased including any warranties of MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

GENERAL SERVICES

SPECIAL TERMINAL EQUIPMENT FUNDING (Continued)

D. Payment

1. Funding, including interest, shall be repaid in equal monthly installments not to exceed 48 months. Minimum monthly installments will be \$10.00.
2. No interest will be charged under this program.
3. The customer, parent or legal guardian will have the option to prepay the entire unpaid balance at any time.

E. Default and Removal of Service

1. If a customer, parent or legal guardian fails to pay any of the installments when due, all residential services will be liable for disconnection in accordance with standard Telephone Company delinquent account procedures.
2. Upon default of the loan, the Telephone Company shall retain any monthly installments paid.
3. If the main line residence service, used by the disabled person, is terminated, at the option of the Telephone Company the entire unpaid balance under the funding plan may be declared due and payable

F. Termination of Plan

1. The special terminal equipment funding plan is being offered on an experimental basis. This offering will terminate one year after the effective date of the tariff.

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Custom Multi-Line Hunting Service

A. Definitions

1. Queuing – enables incoming calls to be placed in a temporary waiting state when all hunt group lines are busy. While in a queue, the calling party may receive either ringback tone or a queue delay announcement. The enqueued calls are handled on a first-in, first out basis as hunt group lines become available.
 - a. Limitations:
 - (1) Not available with Preferential Hunting arrangements
 - (2) Maximum of 10 calls per hunt group
2. Regular Hunting – provides a sequential hunt over a group of stations in a multiline hunt group. If no idle stations are available, busy tone is returned unless Queuing is provided. Each member of a multiline hunt group may be provided with directory number. Each directory number can be assigned a hunting or non-hunting option.
3. Uniform Call Distribution – allows for the uniform distribution of incoming calls by using a uniform hunt sequence. When an incoming call is terminated to a station within the hunt group, the location of the next idle station is stored and is used as the starting point when the next incoming call is received. Hunting proceeds in a circular manner throughout the group. Queuing is an available option.
4. Circular Hunting – calls made to a hunting directory number within a hunt group, and that station is busy, then proceed to hunt from the accessed directory number to the final member of the hunt group. At that point the incoming call “wraps around” to the first member of the hunt group. Hunting continues until all stations within the hunt group have been scanned. Busy tone is returned if no stations are idle. Queuing is an available option.
5. Hunt Service Delay Announcements – provides non barge-in announcement(s) to a calling party that has been placed in the incoming call queue. The same announcement can be repeated at specified intervals while the call is still in queue. **Requires the hunt group queuing option.**
6. Make Hunt Busy – allows individual stations or groups of stations to be made busy. This feature causes hunting to skip a particular station or group while allowing outgoing calls.
7. Stop Hunt – allows hunting to be stopped at predetermined points in the hunting sequence. A hunt group may have more than one stop hunt key.

Custom Multi-Line Hunting Services *(continued)*

A. Definitions *(continued)*

8. Preferential Hunting – a different or shortened hunting order occurs when an incoming call is directed to a directory number using this feature. Preferential hunt termination is provided by generating a unique and separate list from the list of primary hunt group members. If all members in the preferential hunt group are busy, hunting can be returned to the original primary hunt group or the calling party can receive a busy tone

B. Rates

1. Recurring – Per Month are listed in the Pricing Attachment

Service		Note
Regular Hunting		A
Preferential Hunting		A
Queuing		B
Make Hunt Busy		B
Stop Hunt		B
Uniform Call Distribution		B
Circular Hunting		B
Delay Announcements		C
A. <i>Per trunk treated</i>		
B. <i>In addition to charge for hunting treatment, per group treated.</i>		
C. <i>In addition tot charges for hunting & queuing, per group treated.</i>		

(T)
(M)
|
(M)

2. Non-recurring
a. Applicable charges are listed in the Pricing Attachment.

(T)

(June 28, 2022)

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GENERAL SERVICES

SINGLE LINE RESIDENCE AND BUSINESS INSIDE WIRE

A. GENERAL

Windstream Lakedale, Inc. proposes to transfer ownership of existing inside station wire to all single line business and residence customers. This transfer will take place on the effective date of this tariff at no cost to the business or resident customer.

The company, through an affiliate, will also offer single line business and residence customers an ongoing maintenance agreement for repair and upkeep of the existing inside station wire.

B. DEFINITIONS

1. EXISTING INSIDE STATION WIRING – Means wiring located on the customer's premise beyond the demarcation point which is in existence prior to the transition date.
2. NEW INSIDE STATION WIRING – Means wiring, in whole or in part, installed on the customer's premise beyond the demarcation point by Windstream Lakedale, Inc. or other supplier on and after transition date.
3. OTHER SUPPLIER – Means the customer or any entity other than Windstream Lakedale, Inc. providing, repairing, or maintaining new inside station wiring or repairing or maintaining existing station wiring.
4. TRANSITION DATE – Means effective date of this tariff. Which requires, subject to commission acceptance, customers to provide, repair, and maintain new inside station wiring and repair and maintain existing inside station wiring.
5. DEMARCATION POINT – Means the point of connection provided and maintained by Windstream Lakedale, Inc. to which the telephone company owned existing inside station wiring or customer provided new inside station wiring becomes dedicated to an individual customer's use. For an individual customer dwelling this will generally be immediately adjacent to, or within twelve inches of, the protector or the customers side of the protector. The drop and the protector will continue to be provided by and remain the property of Windstream Lakedale, Inc..
6. PREMISE – Means the space occupied by an individual customer in a building, in adjoining buildings occupied entirely by that customer, or a contiguous property owned by the customer separated only by a public thoroughfare, a railroad right of way or a natural barrier.

GENERAL SERVICES

SINGLE LINE RESIDENCE AND BUSINESS INSIDE WIRE

B. DEFINITIONS (Cont'd)

7. TERMINAL EQUIPMENT – Means telephone instruments, the common equipment of key and PBX systems, both large and small, and other devices and apparatus, together with associated wirings, which are intended to be connected electronically, acoustically or inductively to the telecommunication system off Windstream Lakedale, Inc..

C. RULES

1. TREATMENT OF EXISTING AND NEW INSIDE WIRING

- a. On and after the transition date Windstream Lakedale, Inc. shall, if new inside station wiring is offered, provide, sell or lease the new inside station wiring as non-utility functions. The repair and maintenance of existing and new inside station wiring shall be non-utility functions on and after the transition date. The cost and revenues associated therewith shall not be included in Windstream Lakedale, Inc.'s revenue requirement for the rate making purposes.
- b. Windstream Lakedale, Inc. shall be responsible for making all connections at the protector or providing a facility to permit customer connection with new inside wiring at the demarcation point. Nothing contained in these rules shall require or necessitate changes or modifications to Windstream Lakedale, Inc. connections with existing station wiring.
- c. Windstream Lakedale, Inc. shall maintain its accounting records to separately account for those costs and revenues associated with utility functions and those costs and revenues associated with non-utility functions. Identifiable costs and associated overheads will be directly assigned; common and joint costs will be allocated on a consistent basis between utility and non-utility functions.

GENERAL SERVICES

SINGLE LINE RESIDENCE AND BUSINESS INSIDE WIRE

C. RULES (Cont'd)

2. SUPPLIERS

Customers may secure new inside station wiring from Windstream Lakedale, Inc. or from any other supplier. Customers may secure repair and maintenance for existing or new inside station wiring from Windstream Lakedale, Inc. or from any other supplier.

3. AMORTIZATION OF EXISTING INSIDE STATION WIRING

The unamortized amount of account 232.1, which otherwise would have been amortized until 9/30/91, will be expensed in full on the effective date of this tariff. The rate impact of this change in amortization period is expected to be nominal.

4. RISER CABLE INSIDE BUILDING

Cable entering a building but not serving more than one individual customer within that building shall not constitute existing or new inside station wiring. This cable shall constitute distribution cable and shall be accounted for as outside plant.

5. WINDSTREAM LAKEDALE, INC. CABLE TREATED AS OUTSIDE PLANT

All Windstream Lakedale, Inc. existing cable between two or more buildings on the same premise shall constitute outside plant. However, an individual customer may, without limitation, provide cable between two or more buildings on the same premise.

6. STANDARDS APPLICABLE TO THE EXISTING AND NEW INSIDE STATION WIRING

The following technical standards must be completed with:

- a. Intra-system wiring in customer provided PBX and key telephone system shall be in compliance with applicable registration standards promulgated by the Federal Communications Commission.

GENERAL SERVICES

SINGLE LINE RESIDENCE AND BUSINESS INSIDE WIRE

C. RULES (Cont'd)

6. STANDARDS APPLICABLE ETO THE EXISTING AND NEW EXISTING INSIDE STATION WIRE (Cont'd)

- b. All existing and new inside station wiring must comply with applicable national, state or local buildings and electrical codes including national electrical code, NFPA Number 70-1978 (Article 800, communication circuits), and accepted good engineering practice in the communication industry to assure, as far as reasonably possible, continuity of service, uniformity in the quality of service furnished, and safety of persons and property.
- c. Windstream Lakedale, Inc. shall generally endeavor to answer any questions concerning the installation, repair and maintenance of new inside wiring and the repair and maintenance of existing inside station wiring. Upon request, Windstream Lakedale, Inc. shall distribute to their customers or other interested parties, explanatory printed materials on new inside station wiring, including an explanation of how compliance with the above standards can be accomplished.
- d. Upon the individual customer's request and upon Windstream Lakedale, Inc.'s subsequent notification to the customer of the associated tariff charge on file with the commission, Windstream Lakedale, Inc. shall perform a service check. If the service check determines difficulty to be on the Windstream Lakedale, Inc.'s side of the demarcation point, no charge shall be assessed for the service check. If the service check determines difficulty to be on the individual customer's side of the demarcation point, a charge may be assessed for the service check when the difficulty is associated with existing or new inside station wiring or terminal equipment which is not the responsibility of Windstream Lakedale, Inc. to replace, repair or maintain. Only one service charge may be assessed for each difficulty which is detected regardless of the number of tests which are conducted.

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LIFELINE AND MINNESOTA TELEPHONE ASSISTANCE PLAN

1. Definitions

Lifeline is the local service offering that is available to low income consumers, for which such consumers pay reduced charges as a result of the federal support described in 47 C.F.R. & Section 54.403 and Sections 6 and 7 below, and that includes the services required to be provided for federal universal support eligibility under 47 C.F.R Section 54.101. The Telephone Assistance Plan (TAP) provides additional state credits against the recurring monthly rates for the provision off local residential service for eligible residential subscribers. Lifeline Service is limited to only one Service per qualified customer or household; within this section, 'household' is defined as "any individual or group of individuals who are living together at the same address as one economic unit," with an 'economic unit' defined as, "all adult individuals contributing to and sharing in the income and expenses of a household."

2. Eligibility for the Federal Lifeline Credit.

- a) In order to be eligible for assistance, a consumer must meet the eligibility requirements as set forth in 47 C.F.R. part 54, subpart E of the Federal Communications Commission's rules.
- b) The method for verification of the eligibility criteria set forth in (a) above shall be a national eligibility verifier. Until the national eligibility verifier has been established to verify eligibility in Minnesota, the verification method will be self-certification by the recipients of the eligible programs.

(C)

(C)

LIFELINE AND MINNESOTA TELEPHONE ASSISTANCE PLAN (Continued)

(D)

(D)

3. Eligibility for the State TAP Credit.

- a. The state TAP credit is only available to residential subscribers who meet the eligibility requirements for the Federal Lifeline Credit in 2 above.

(1)

(2)

(3)

(4)

- b. The customer must reside in Minnesota or have moved to Minnesota and intend to remain.

LIFELINE AND MINNESOTA TELEPHONE ASSISTANCE PLAN (Continued)

4. Application of the Federal Lifeline and State TAP Credits.

(T)

a. Customers Eligible for Lifeline –

(C)

These customers are eligible for a Lifeline credit set forth in 47 C.F.R. part 54, subpart E of the Federal Communications Commission's rules, plus a state TAP credit as allowed by the Commission.

(C)

LIFELINE AND MINNESOTA TELEPHONE ASSISTANCE PLAN (Continued)

5. Regulations

- a. The federal Lifeline and state TAP credit will begin at the customer's earliest possible billing cycle but no later than the second cycle after the date the application for the federal Lifeline and state TAP credit s received by the telephone company.
- b. A Service Charge shall not be billed to establish qualification for either the federal Lifeline or state TAP credit.
- c. When a customer enrolls for the state TAP credit, the Company is reimbursed for the cost of the service order activity.

6. Funding

The federal Lifeline credit is funded through the FCC universal service program. The state TAP credit shall be funded through the state Telephone Assistance Plan Surcharge on access lines which pay the 911 surcharge.

7. Rates

State TAP Surcharge

The TAP rate is the effective rate ordered by the Minnesota Public Utilities Commission and is billed with the 911 fee. Lakedale is responsible for billing and collecting and remitting the surcharge to the appropriate government agency.

Credits

The monthly recurring discount provided to consumers through the Lifeline program is set forth in 47 C.F.R. part 54, subpart E of the Federal Communications Commission's rules.

The TAP credit is set, and periodically adjusted, by the Minnesota PUC.

(C)
|
(C)

GENERAL SERVICES

Telecommunications Access Minnesota (TAM)

1. Definition

This tariff provides for a surcharge to establish and administer a program to distribute communication devices to eligible communication-impaired persons and to create and maintain a message relay service.

2. Eligibility for Communications Devices

To be eligible to obtain a communication device a person must be:

- a. At least five years of age
- b. Communication impaired
- c. A resident of the state
- d. A resident in a household that has a median income at or below the applicable median household income in the State except a deaf and blind person applying for a telebraille unit may reside in a household that has a median income no more than 150 percent of the applicable median household income in the State, and
- e. A resident in a household that has telephone service or that has made application for service and has been assigned a telephone number.

3. Eligibility for Wiring Installation

If a communication-impaired person does not have telephone service and is subject to economic hardship as determined by the TAM board, the telephone company providing local service shall, at the direction of the administrator of the program, install necessary outside wiring without charge.

4. Regulations

- a. Service charges shall not apply to eligible persons to establish this program on existing service.

GENERAL SERVICES

Telecommunications Access Minnesota (TAM) (Continued)

5. Funding

This program shall be funded through a surcharge on residence and business access lines which pay the 911 surcharge, pursuant to Minn. Rules, part 7817.0300.

6. Rates

TAM Surcharge

The TAM rate is the effective rate ordered by the Minnesota Public Utilities Commission and is billed with the 911 fee. Lakedale is responsible for billing and collecting and remitting the surcharge to the appropriate government agency.

1. LINK-UP SERVICE CONNECTION PROGRAM

Beginning April 1, 2012, non-Tribal Lifeline customers are no longer eligible for Link Up support. Also beginning April 1, 2012, eligible residents of federal Tribal Lands may receive Link Up support to cover 100% of the customary charges up to \$100.00 in connection with commencing telecommunications service to the qualifying customer's principal place of residence on Tribal Lands. Tribal Link Up applies to qualifying low-income residence customers of the Company who apply for basic residential service and who meet the eligibility criteria established by the Federal Communication Commission. The customer may defer payment on up to \$200.00 of the above charges without interest for a period not to exceed one year. The deferred charges do not include the deposit if required.

An eligible resident of Tribal Lands may receive the benefit of the Tribal Link Up program for a second or subsequent time only for otherwise qualifying commencement of telecommunications service at a principal place of residence with an address different from the address for which Tribal Link Up assistance was provided previously.

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C

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RESERVED FOR FUTURE USE

D

D

RESERVED FOR FUTURE USE

D

D

RESERVED FOR FUTURE USE

D

D

9-1-1 SURCHARGE

A. Definition

A surcharge that funds the state-wide emergency response system.

B. Application

The surcharge is applied to each physical or virtual access line that connects an End user premise to a central office.

C. Rate. The /monthly rate is listed in the Pricing Attachment. (June 28,
2022)(T)

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2022)

(June 28,

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General Exchange Tariff
Covering
Connections With Customer Provided
Equipment and Facilities
Including
Data-Sets - Teletypewriter, Alarm Systems,
Recording and Reproducing System etc.

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GENERAL EXCHANGE TARIFF

INDEX TO CONNECTIONS WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

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GENERAL EXCHANGE TARIFF

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GENERAL EXCHANGE TARIFF

CONNECTIONS WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

A. REGULATIONS

1. Customer-Provided Terminal Equipment

a. General Provision

Customer-provided terminal equipment may be used with the facilities furnished by the Telephone Company for telecommunications service as specified in A.1.b. through A.1.g. following.

b. Responsibility of the Customer

- (1) Where telecommunications service is available under this tariff for use in connection with customer-provided equipment, the operating characteristics of such equipment shall be such as not to interfere with any of the services offered by the Telephone Company.
- (2) Such use is subject to the further provisions that the customer-provided equipment does not endanger the safety of Telephone Company employees or the public; damage, require change in or alteration of, the equipment or other facilities of the Telephone Company; interfere with the proper functioning of such equipment or facilities; impair the operations of the telecommunications system or otherwise injure the public in its use of the Telephone Company's service.
- (3) Upon notice from the Telephone Company that the customer-provided equipment is causing or is likely to cause such hazard or interference, the customer shall make such change as shall be necessary to remove or prevent such hazard or interference.
- (4) The customer shall be responsible for the payment of all Telephone Company charges for visits by the Telephone Company to the customer's premises where a service difficulty or trouble report results from the customer-provided equipment.
- (5) The customer shall subscribe to Telephone Company facilities with parity, in the judgment of the Telephone Company, to the operating characteristics of the customer-provided facilities.

c. Network Control Signaling

Satisfactory performance of the telecommunications network requires continuing functional compatibility of the network control signals and the switching equipment involved. To assure such continuing compatibility, network control signaling (except customer-provided tone-type address signaling through a Telephone Company-provided connecting arrangement.)

GENERAL EXCHANGE TARIFF

CONNECTIONS WITH CUSTOTMER-PROVIDED EQUIPMENT AND FACILITIES

A. REGULATIONS (Cont'd)

1. Customer-Provided Terminal Equipment (Cont'd)

c. Network Control Signaling (Cont'd)

In the furnishing of telecommunications service shall be performed by equipment, installed and maintained by the Telephone Company. Customer-provided tone-type address signaling is permitted through acoustic or inductive connections provided such connections are effected externally to a Telephone Company network control signaling unit. However, the facilities of the Telephone Company are not designed for such use and the Telephone Company makes no representation as to the reliability of address signaling which is performed in such manner.

b. Terminal Equipment

(1) Data Transmitting and/or Receiving Terminal Equipment

(a) Customer-provided data transmitting/or receiving terminal equipment which involves direct electrical connection to the facilities furnished by the Telephone Company may be used with such facilities for telecommunications service either through a DATA-PHONE data set, or a data access arrangement, provided by the Telephone Company as described in A.1.d.(1)(b) or A.1.d.(1)(c), respectively. Use of such service is on a two-point basis.

(b) DATA-PHONE Data Set

Where the customer elects to use customer-provided data transmitting and/or receiving terminal equipment with a DATA-PHONE data set furnished by the Telephone Company, the DATA-PHONE data set shall perform the functions of:

- (1) network control signaling.
- (2) Conditioning the data signals generated by the customer-provided equipment to signals suitable for transmission by means of Telephone Company facilities, and
- (3) Conditioning signals transmitted by means of Telephone Company facilities to data signals suitable for reception by customer-provided equipment.

Teletypewriter equipment, when used with a DATA-PHONE data set, may be provided by the customer or the Telephone Company at the option of the customer.

GENERAL EXCHANGE TARIFF

CONNECTIONS WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

A. REGULATIONS (Cont'd)

1. Customer-Provided Terminal Equipment (Cont'd)

d. Terminal Equipment (Cont'd)

(1) Data Transmitting and/or Receiving Terminal Equipment (Cont'd)

(c) Data Access Arrangement

Where the customer elects to use customer-provided data transmitting and/or receiving terminal equipment through a data access arrangement:

- (i) The customer shall furnish the equipment which performs the functions of data signal conditioning referred to under A.1.d.(1)(b)(ii) and A.1.d.(1)(b)(iii), preceding.
- (ii) To protect the telecommunications network and the services furnished to the general public by the Telephone Company from harmful effects, the customer-provided data transmitting equipment must comply with the following minimum network protection criteria:
 - i. To prevent excessive noise and crosstalk in the network, it is necessary that the power of the signal at the central office not exceed 12db below one milliwatt when averaged over any three-second interval. To permit each customer, independent of distance from the central office, to supply signal power which approximates the 12db below one milliwatt limit at the central office, the power of the signal which may be applied by the customer-provided equipment to the Telephone Company interface located on the customer's premises will be specified for each customer's location, but in no case shall it exceed one milliwatt.
 - ii. To protect other services it is necessary that the signal which is applied by the customer-provided equipment to the Telephone Company interface located on the customer's premises meet the following limits:
 - 1. The power in the band from 3,995 Hertz to 4,005 Hertz shall be at least 18db below the power of the signal as specified in i. above.

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GENERAL EXCHANGE TARIFF

CONNECTIONS WITH CUSTOTMER-PROVIDED EQUIPMENT AND FACILITIES

A. REGULATIONS (Cont'd)

1. Customer-Provided Terminal Equipment (Cont'd)

d. Terminal Equipment (Cont'd)

(1) Data Transmitting and/or Receiving Terminal Equipment (Cont'd)

(c) Data Access Arrangement (Cont'd)

(ii) (Cont'd)

2. The power in the band from 4,000 Hertz to 10,000 Hertz shall not exceed 16db below one milliwatt.

3. The power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24db below one milliwatt.

4. The power in the band from 25,000 hertz to 40,000 Hertz shall not exceed 36db below one milliwatt.

5. The power in the band above 40,000 Hertz shall not exceed 50db below one milliwatt.

iii. To prevent the interruption or disconnection of a call, or interference with network control signaling, it is necessary that the signal applied by the customer-provided equipment to the Telephone Company interface located on the customer's premises at no time have energy solely in the 2,450 to 2,750 Hertz band. If signal power is in the 2,450 to 2,750 Hertz band, it must not exceed the power present at the same time in the 800 to 2,450 Hertz band.

iii) The Telephone Company shall furnish the data access arrangement for use with the network control signaling unit.

(d) Acoustic, Inductive Connections

(i) Customer-provided data transmitting and/or receiving terminal equipment may be acoustically or inductively connected with Telephone Company facilities for telecommunications service provided the acoustic or inductive connection is made externally to a Telephone Company network control signaling unit.

ii) To protect the telecommunications network and the services furnished to the general public by the Telephone Company from harmful effects, the customer-provided data transmitting equipment must comply with the following minimum network protection criteria:

GENERAL EXCHANGE TARIFF

CONNECTIONS WITH CUSTOTMER-PROVIDED EQUIPMENT AND FACILITIES

A. REGULATIONS (Cont'd)

1. Customer-Provided Terminal Equipment (Cont'd)

d. Terminal Equipment (Cont'd)

(1) Data Transmitting and/or Receiving Terminal Equipment (Cont'd)

(d) Acoustic, Inductive Connections (Cont'd)

iii. To prevent the interruption or disconnection of a call, or interference with network control signaling, it is necessary that the signal applied by the customer-provided equipment to the network control signaling unit located on the customer's premises be limited so that the signal at the output of the network control signaling unit (i.e., at the input to the Telephone Company line) shall at no time have energy solely in the 2,450 to 2,750 Hertz band. If there is a signal power at the output of the network control signaling unit in the 2,450 to 2,750 Hertz band, it must not exceed the power present at the same time in the 800 to 2,450 Hertz band.

(2) Voice Transmitting and/or Receiving Terminal Equipment

(a) Customer-provided voice transmitting and/or receiving terminal equipment which involve direct electrical connection to the facilities furnished by the Telephone Company for telecommunications service may be used with such facilities in accordance with (i) and (ii) following:

(i) The connection shall be made through a Telephone Company network control signaling unit and a connecting arrangement which shall be furnished, installed and maintained by the Telephone Company.

(ii) To protect the telecommunications network and the services furnished to the general public by the Telephone Company from harmful effects, the customer-provided voice transmitting equipment must comply with the following minimum network protection criteria:

i. To prevent excessive noise and crosstalk in the network it is necessary that the power of the signal at the central office not exceed 12db below one milliwatt when averaged over any three second interval. To insure that this limit is not exceeded the power of the signal which may be applied by the customer-provided equipment to the Telephone Company interface located on the customer's premises will be specified for each type of connecting arrangement but in no case shall it exceed one milliwatt.

GENERAL EXCHANGE TARIFF

CONNECTIONS WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

A. REGULATIONS (Cont'd)

1. Customer-Provided Terminal Equipment (Cont'd)

d. Terminal Equipment (Cont'd)

(2) Voice Transmitting and/or Receiving Terminal Equipment (Cont'd)

(a) (Cont'd)

(ii) (Cont'd)

ii. To protect other services it is necessary that the signal which is applied by the customer-provided equipment to the Telephone Company interface located on the customer's premises meet the following limits:

1. The power in the band from 3,995 Hertz to 4,005 Hertz shall be at least 18db below the power of the signal as specified in i. above.
2. The power in the band from 4,000 Hertz to 10,000 Hertz shall not exceed 16db below one milliwatt.
3. The power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24db below one milliwatt.
4. The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 36 db below one milliwatt.
5. The power in the band above 40,000 Hertz shall not exceed 50db below one milliwatt.

iii. To prevent the interruption or disconnection of a call, or interference with network control signaling, it is necessary that the signal applied by the customer-provided equipment to the Telephone Company interface located on the customer's premises at no time have energy solely in the 2,450 to 2,750 Hertz band. If a signal power is in the 2,450 to 2,750 Hertz band, it must not exceed the power present at the same time in the 800 to 2,450 Hertz band.

(b) Acoustic, Inductive Connections

- (i) Customer-provided voice transmitting and/or receiving terminal equipment may be acoustically or inductively connected with Telephone Company facilities for exchange and long distance message telecommunications service provided the acoustic or inductive connection is made externally to a Telephone Company network control signaling unit.
-

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GENERAL EXCHANGE TARIFF

CONNECTIONS WITH CUSTOTMER-PROVIDED EQUIPMENT AND FACILITIES

A. REGULATIONS (Cont'd)

1. Customer-Provided Terminal Equipment (Cont'd)

d. Terminal Equipment (Cont'd)

(2) Voice Transmitting and/or Receiving Terminal Equipment (Cont'd)

(b) Acoustic, Inductive Connections (Cont'd)

(ii) to protect the telecommunications network and the services furnished to the general public by the Telephone Company from harmful effects, the customer-provided voice transmitting equipment must comply with the following minimum network protection criteria.

i. To prevent excessive noise and crosstalk in the network, it is necessary that the power of the signal which is applied by the customer-provided equipment to the network control signaling unit located on the customer's premises be limited so that the signal power at the output of the network control signaling unit (i.e., at the input to the Telephone Company line) does not exceed 9db below one milliwatt when averaged over any three-second interval.

ii. To protect other services it is necessary that the signal which is applied by the customer-provided equipment to the network control signaling unit located on the customer's premises meet the following limits at the output of the network control signaling unit (i.e., at the input of the Telephone Company line):

1. The power in the band from 3,995 Hertz to 4,005 Hertz shall be at least 18 db below the power of the signal as specified in i. above.
2. The power in the band from 4,000 Hertz to 10,000 Hertz shall not exceed 16db below one milliwatt.
3. The power n the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24db below one milliwatt.
4. The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 36db below one milliwatt.
5. The power in the band above 40,000 Hertz shall not exceed 50db below one milliwatt.

GENERAL EXCHANGE TARIFF

CONNECTIONS WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

A. REGULATIONS (Cont'd)

1. Customer-Provided Terminal Equipment (Cont'd)

d. Terminal Equipment (Cont'd)

(2) Voice Transmitting and/or Receiving Terminal Equipment (Cont'd)

(b) Acoustic, Inductive Connections (Cont'd)

(ii) (Cont'd)

iii. To prevent the interruption or disconnection of a call, or interference with network control signaling, it is necessary that the signal applied by the customer-provided equipment to the network control signaling unit located on the customer's premises be limited so that the signal at the output of the network control signaling unit (i.e., at the input to the Telephone Company line) shall at no time have energy solely in the 2450 to 2750 Hertz band. If there is signal power at the output of the network control signaling unit in the 2450 to 2750 Hertz band, it must not exceed the power present at the same time in the 800 to 2450 band.

(3) Accessories

Customer-provided accessories may be used with the facilities furnished by the Telephone Company for telecommunications service provided that such accessories comply with the provisions of A.1.b. and A.1.c., preceding.

(4) Connection With Customer-Provided Recording, Reproducing and Automatic Answering and Recording Equipment

(a) Telecommunications service furnished by the Telephone Company is not represented as adapted to the recording of the telephone conversations or incoming messages, or to the transmission of prerecorded messages. However, customer-provided recording, reproducing and automatic answering and recording terminal equipment may be used in connection with telecommunications service for the following conditions:

(i) Recording of Two-Way Telephone Conversations

i. Connection of customer-provided voice recording equipment with facilities of the Telephone Company for the recording of telephone conversations shall be made only through recorder connector equipment which contains a recorder tone device automatically producing a distinctive recorder.

GENERAL EXCHANGE TARIFF

CONNECTIONS WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

A. REGULATIONS (Cont'd)

1. Customer-Provided Terminal Equipment (Cont'd)

d. Terminal Equipment (Cont'd)

(4) Connection With Customer-Provided Recording, Reproducing and Automatic Answering and Recording Equipment (Cont'd)

(a) (Cont'd)

(i) Recording of Two-Way Telephone Conversations (Cont'd)

i. (Cont'd)

tone that is repeated at intervals of approximately fifteen seconds when the recording equipment is in use, except that in the case of a private line service which has no connection with the exchange or toll system of the Telephone Company recorder connector equipment which does not contain the automatic tone device may be used at the option of the customer.

ii. Direct electrical connection shall be made only through recorder connector equipment furnished, installed and maintained by the Telephone Company.

iii. Connecting may be made through portable recorder connector equipment provided such equipment is obtained from and is maintained by the Telephone Company. The portable recorder connector equipment shall be connected with the telephone line through jacks installed by the Telephone Company on each line or at each station used for recording purposes, except that where recording is done at a cord switchboard, a portable jack box supplied and maintained by the Telephone Company may be used.

iiii. The customer-provided voice recording equipment shall be so arranged that, at the will of the user, it can be so arranged that, at the will of the user, it can be physically connected to and disconnected from the facilities of the Telephone Company or switched on and off.

GENERAL EXCHANGE TARIFF

CONNECTIONS WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

A. REGULATIONS (Cont'd)

1. Customer-Provided Terminal Equipment (Cont'd)

d. Terminal Equipment (Cont'd)

(4) Connection With Customer-Provided Recording, Reproducing and Automatic Answering and Recording Equipment (Cont'd)

(a) (Cont'd)

(ii) Recording of Incoming Messages Only

Direct electrical connection of customer-provided recording equipment with the facilities of the Telephone Company for the recording of incoming messages only shall be made through connecting equipment furnished, installed and maintained by the Telephone Company. Such connecting equipment permits an attendant to use telephone sets furnished on the same line to monitor the recording of incoming messages but physically prevents recording during two-way telephone conversations. A recorder tone is not required.

iii) Transmission of Prerecorded Messages

i. Direct electrical connection of customer-provided reproducing equipment with the facilities of the Telephone Company for the transmission of prerecorded messages shall be made through connecting equipment furnished, installed and maintained by the Telephone Company.

ii. Listings for central office lines with which the customer-provided equipment is associated for the purpose of transmitting prerecorded messages may be shown in the directory and on Information Records or on Information Records only. Listings for such lines will not be omitted from both the directory and Information Records.

CONNECTIONS WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

A. REGULATIONS (Cont'd)

1. Customer-Provided Terminal Equipment (Cont'd)

d. Terminal Equipment (Cont'd)

(4) Connection With Customer-Provided Recording, Reproducing and Automatic Answering and Recording Equipment (Cont'd)

(a) (Cont'd)

(iii) Automatic Answering and Recording Equipment

i. Direct electrical connection of customer-provided automatic answering and recording equipment with facilities of the Telephone Company for transmitting a prerecorded message to the calling party, if desired, and recording an incoming message only shall be made through connecting equipment furnished, installed and maintained by the Telephone Company. Such connecting equipment will automatically trip the ringing and hold the connection.

ii. At the request of the customer, automatic answering equipment for transmitting the prerecorded message will be provided by the Telephone Company at the rates and charges shown in the Pricing Attachment. (June 28, 2022)

(T)

iii. Listings for central office lines with which customer-provided equipment is associated for the purpose of transmitting prerecorded messages may be shown in the directory and on Information Records or on Information Records only. Listings for such lines will not be omitted from both the directory and Information Records.

(b) Basis of Connection

(i) Connecting equipment as referred to in (a) preceding is available for use with exchange, private branch exchange and CENTREX lines except that connecting equipment used for unattended operation is only available where full selective ringing is employed.

GENERAL EXCHANGE TARIFF

CONNECTIONS WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

A. REGULATIONS (Cont'd)

1. Customer-Provided Terminal Equipment (Cont'd)

d. Terminal Equipment (Cont'd)

(4) Connection With Customer-Provided Recording, Reproducing and Automatic Answering and Recording Equipment (Cont'd)

(b) Basis of Connection (Cont'd)

- (ii) Customer-provided recording, reproducing and automatic answering and recording equipment connected as provided in (a), preceding, shall not be used to interconnect any line or channel of the Telephone Company with any other communications line or channel of the Company or of any other person, except as expressly authorized in the General Rules and Regulations applying to Telephone Service.
- (iii) Customer-provided recording, reproducing and automatic answering and recording equipment may be connected with facilities of the Telephone Company only when and for so long as the customer subscribes to a sufficient number of telephone lines to handle adequately the volume of telephone calls received without interfering with any of the services offered by the Telephone Company. In the event that the use of customer-provided equipment causes such interference, the Telephone Company shall have the right to discontinue service without prior notification to the customer.

GENERAL EXCHANGE TARIFF

CONNECTIONS WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

A. REGULATIONS (Cont'd)

1. Customer-Provided Terminal Equipment (Cont'd)

d. Terminal Equipment (Cont'd)

(4) Connection With Customer-Provided Recording, Reproducing and Automatic Answering and Recording Equipment (Cont'd)

(b) Basis of Connection (Cont'd)

(iii) Use of customer-provided reproducing equipment or customer-provided automatic answering and recording equipment in association with the Telephone Company facilities for public announcements are subject to the following conditions:

- i. For purposes of identification, subscriber to telephone service who transmit recorded public announcements over facilities provided by the company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided.
- ii. Subscribers transmitting factual public announcements such as Time, Weather, Stock Market quotations, Airline schedules and similar information are excluded from the preceding condition.
- iii. Failure to comply with the provisions of this tariff shall be cause for termination of the service.

GENERAL EXCHANGE TARIFF

CONNECTIONS WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

A. REGULATIONS (Cont'd)

1. Customer-Provided Terminal Equipment (Cont'd)

d. Terminal Equipment (Cont'd)

(5) Telephotograph Equipment – Used by the Press, Law Enforcement Agencies, Armed Forces, Civilian Defense Agencies and the United States Weather Bureau

(a) Telephotograph equipment provided by the press, law enforcement agencies, armed forces, civilian defense agencies or the United States Weather Bureau may be used in connection with the exchange and toll service lines of the Telephone Company, under the following conditions:

(1) Telephotograph equipment provided by the Press may be connected to lines of the Telephone Company for use by the Press for the transmission and reception of pictures and similar material for publication. Telephotograph equipment provided by law enforcement agencies may be connected to lines of the Telephone Company for use by law enforcement agencies for the transmission and reception of fingerprints, ballistic data, identification photographs and similar law enforcement material. Telephotograph equipment provided by the armed forces of the United States may be connected to the lines of the Telephone Company for use by the armed forces of the United States for transmission and reception of information of military necessity essential to the national defense. Telephotograph equipment provided by civilian defense agencies may be connected to lines of the Telephone Company for use by civilian defense agencies for the transmission and reception of information essential for the discharge of their responsibilities in emergencies. Telephotograph equipment provided by the United States Weather Bureau may be connected to the lines of the Telephone Company for use by the Weather Bureau for the transmission and reception of weather information.

GENERAL EXCHANGE TARIFF

CONNECTIONS WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

A. REGULATIONS (Cont'd)

1. Customer-Provided Terminal Equipment (Cont'd)

d. Terminal Equipment (Cont'd)

(5) Telephotograph Equipment – Used by the Press, Law Enforcement Agencies, Armed Forces, Civilian Defense Agencies and the United States Weather Bureau (Cont'd)

(a) (Cont'd)

(ii) Customer Telephotograph equipment may be connected either by direct physical connection or by acoustic or inductive coupling. Direct physical connection may be made only by means of connection equipment furnished by the Telephone Company. The connection of the telephotograph equipment may be made by the customer only to the terminals of the connection equipment.

(iii) Portable connection equipment will be furnished, if desired, for use with portable telephotograph equipment of the customer.

(iii) The telephotograph equipment may be used in connection with any class of business service, except coin box service, furnished to the press, law enforcement agency, the armed forces, civilian defense agencies, or the United States Weather Bureau or made available to them under a joint user arrangement. Portable connection equipment may be used also at private branch exchange stations in guest rooms of hotels, subject to the consent of the hotel concerned.

(iiii) The Telephone Company assumes no responsibility for the quality of, or defects in, the material transmitted or received regardless of cause.

(6) Audible Indicating Equipment

(a) Audible indicating equipment provided by a customer may be used in connection with the exchange service lines of the Telephone Company operated on a common battery basis, under the following conditions:

GENERAL EXCHANGE TARIFF

CONNECTIONS WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

A. REGULATIONS (Cont'd)

1. Customer-Provided Terminal Equipment (Cont'd)

d. Terminal Equipment (Cont'd)

(6) Audible Indicating Equipment (Cont'd)

(a) (Cont'd)

- (i) The equipment provided by the customer will be connected with the Telephone Company's lines only through unattended station equipment furnished by the Telephone Company, and may be used only for the transmission of audible signals or tones to persons calling the unattended station.
- (ii) The facilities furnished by the Telephone Company will include the unattended station equipment and an associated telephone station, so arranged that the audible indicating equipment will be automatically made inoperative when the associated telephone station is in use.
- (iii) Such facilities will be furnished only in connection with non-published individual business lines or business private branch exchange lines.
- (iii) The equipment provided by the customer shall have an operating cycle not to exceed five minutes and its other characteristics shall be such that it will work properly with the Telephone Company's unattended station equipment and associated facilities.
- (iiii) The lines furnished by the Telephone Company are the same as those furnished for general telephone service, and are not represented as adapted to the transmission of signals or tones from the audible indicating equipment provided by the customer.

GENERAL EXCHANGE TARIFF

CONNECTIONS WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

A. REGULATIONS (Cont'd)

1. Customer-Provided Terminal Equipment (Cont'd)

d. Terminal Equipment (Cont'd)

(7) Dictation Recording Equipment – Dial PBX or CENTREX

(a) Customer-provided recording equipment may be used in connection with dial PBX or CENTREX facilities of the Telephone Company for the recording of dictation subject to the following conditions:

(i) Connection With Telephone Company Facilities

i. Connection of customer-provided dictation recording equipment with the dial PBX or CENTREX facilities of the Telephone Company shall be made only through a dial dictation recording terminal furnished by the Telephone Company for this purpose. The dial dictation recording terminal will include and terminate in a connecting block to which alone the dictation recording equipment may be connected.

ii. The dictation recording equipment may be used only with dial extensions of the customer's PBX or CENTREX or dial extensions of associated dial PBX's or Centre's connected by dial tie lines, and in no case shall such equipment be connected to other telephones or to the general exchange and toll network.

iii. One dial dictation recording terminal is required for connection with each customer-provided dictation recording machine.

GENERAL EXCHANGE TARIFF

CONNECTIONS WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

A. REGULATIONS (Cont'd)

1. Customer-Provided Terminal Equipment (Cont'd)

d. Terminal Equipment (Cont'd)

(8) Public Address or Loudspeaker Paging Equipment

(a) Customer-provided public address or loudspeaker paging equipment, which includes amplifiers, receiving speakers and associated wiring used to transmit paging messages or announcements in one direction only, may be used in connection with Telephone Company facilities for PB, CENTREX, key equipment or push button telephone systems subject to the following conditions:

(i) Connection With Telephone Company Facilities

i. Connection of customer-provided public address or loudspeaker paging equipment with facilities of the Telephone Company shall be made only through connecting equipment or arrangements furnished by the Telephone Company. The connecting equipment or arrangements will include a connecting block or equivalent to which the customer-provided public address or loudspeaker paging equipment will be connected.

ii. Telephone Company facilities when so connected may be used only to transmit messages or signals to customer-provided public address or paging equipment. Such equipment may not be used to originate messages into Telephone Company facilities.

(ii) Paging service lines will be installed by the Telephone Company between the Telephone Company's common equipment location and the customer's. Such one-way circuits are furnished solely to provide access to the customer's public address or loudspeaker paging equipment from Telephone Company private branch exchange, CENTREX, key equipment or push button telephone systems.

GENERAL EXCHANGE TARIFF

CONNECTIONS WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

A. REGULATIONS (Cont'd)

1. Customer-Provided Terminal Equipment (Cont'd)

d. Terminal Equipment (Cont'd)

(8) Public Address or Loudspeaker Paging Equipment (Cont'd)

(a) (Cont'd)

(iii) Where a paging service line terminates at a manual switchboard, the transmitter transfer unit permits the operator to use her headset for summoning called persons to the telephone via customer-provided paging equipment. The charges for the transmitter transfer equipment include a foot control, an adapter equipped with a cord and a plug that inserts into the headset jack and a small transformer which operates off of commercial power. The transmitter transfer unit also may be employed where portable headsets normally are employed, such as 4A key equipment, etc.

(9) Alarm Reporting Telephone

(a) This instrumentality enables an unattended telephone to seize a line and automatically dial the present number of an associated Control Point Telephone Line. When the Control Point Telephone Line is answered, the Alarm Reporting Telephone transmits a prerecorded voice message interspersed with periodic bursts of a distinctive tone. This message may be up to thirteen (13) seconds in length. The alarm reporting functions start upon receipt of a signal from a customer-provided alarm sensing device. Facilities are included to permit Control Point Telephones to verify that the Alarm Reporting Telephone is operating properly. Reserve battery, and, where required, a battery charger and a battery heater are included.

(b) More than one Control Point Telephone may be associated with a Control Point Telephone Line. Such telephones must be arranged either with TOUCH-TONE Calling or with an oscillator-equipped handset to provide tone-signaling to control the Alarm Reporting Telephone when either a "test" or "alarm" call is in progress. Where oscillator-equipped handsets are required, they will be provided in a color matching their associated instrumentality.

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Vice President
4001 Rodney Parham Road
Little Rock, Arkansas 72212

GENERAL EXCHANGE TARIFF

CONNECTIONS WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

A. REGULATIONS (Cont'd)

1. Customer-Provided Terminal Equipment (Cont'd)

d. Terminal Equipment (Cont'd)

(9) Alarm Reporting Telephone (Cont'd)

- (c) Alarm Reporting Telephones and the associated Control Point Telephones may be provided with individual Central Office Dial PBX or CENTREX lines.

(10) Alarm Reporting Equipment

- (a) Basis of Connection – Customer-Provided Alarm Reporting equipment which sends dial pulses corresponding to a predetermined telephone number and then transmits a prerecorded voice alarm message may be connected to the facilities of the Telephone Company subject to the following regulations:

- (i) Such equipment may be connected only to individual dial Central Office, Private Branch Exchange or CENTRE Station lines.
- (ii) Connection to the Telephone Company's facilities shall be made only through use of connecting equipment provided by the Telephone Company. Such connecting equipment seizes the associated line upon receipt of a signal from the customer-provided equipment, reconstitutes the dial pulses received from the customer-provided equipment, restricts the transmission path to outward transmissions and automatically terminates the Connection at the conclusion of the voice alarm message.
- (iii) Customer-provided Alarm Reporting equipment shall not be used to interconnect any line or channel of the Telephone Company with any other communications line or channel of the Company or of any other person.

GENERAL EXCHANGE TARIFF

CONNECTIONS WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

A. REGULATIONS (Cont'd)

1. Customer-Provided Terminal Equipment (Cont'd)

d. Terminal Equipment (Cont'd)

(11) U.S. Government-Provided Secrecy Equipment

(a) Equipment of a Department or Agency of the Executive Branch of the U.S. Government used for the purpose of disguising or concealing the contents or meaning of communications may be connected to Telephone Company station equipment, or to Telephone Company facilities in lieu of such station equipment, subject to the regulations and conditions stated below.

(i) The head of the Department or Agency whose equipment is to be connected, or his authorized representative, shall notify the Telephone Company in writing that such connection is necessary to safeguard official information which requires protection in the interests of national defense, or other confidential official information disclosure of which to unauthorized persons would be detrimental to the public interest.

(ii) The connection shall be made by means of connecting equipment or arrangements furnished by the Telephone Company.

(12) Code Calling Equipment

(a) Customer-provided code calling equipment may be connected to a dial code sending set furnished by the Telephone Company. All other parts of such systems must be provided by the customer.

(e) Direct Electrical Connection

Where the use of any customer-provided terminal equipment not otherwise specified in these regulations involves direct electrical connection to the facilities furnished by the Telephone Company such connection shall be made through a connecting arrangement furnished, installed and maintained by the Telephone Company.

(f) Responsibility of Telephone Company

(1) The Telephone Company shall not be responsible for the installation, operation or maintenance of any customer-provided terminal equipment. Subject to the provisions of the General Rules and Regulations, telecommunications service is not represented as adapted for use with customer-provided equipment and, where such equipment is connected a telephone.

GENERAL EXCHANGE TARIFF

CONNECTIONS WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

A. REGULATIONS (Cont'd)

1. Customer-Provided Terminal Equipment (Cont'd)

f. Responsibility of Telephone Company (Cont'd)

(1) (Cont'd)

And, where such equipment is connected to Telephone Company facilities, the responsibility of the Telephone Company shall be limited to the furnishing of facilities suitable for telecommunication service and to the maintenance and operation of such telecommunication service. Subject to this responsibility, the Telephone Company shall not be responsible for (i) the transmission of signals through or generated by customer-provided equipment or for the quality of, or defects in, such transmission, or (ii) the reception of signals by customer-provided equipment, or (iii) address signaling where such signaling is performed by customer-provided tone-type signaling equipment.

- (2) The Telephone Company shall not be responsible to the customer or otherwise if changes in the criteria contained in A.1.d.(1)(c)(ii), A.1.d.(1)(d)(ii), A.1.d.(2)(a)(ii) and A.1.d.(2)(b)(11), or in any of the facilities, operations or procedures of the Telephone Company render any customer-provided equipment obsolete or require modification or alteration of such equipment or otherwise affect its use or performance.

g. Violation of Regulations

Where any customer-provided equipment is used with telecommunications service in violation of any of the provisions in A.1.a. through A.1.f., the Telephone Company will take such immediate action as necessary for the protection of the network, and will promptly notify the customer of the violation. The customer shall discontinue such use of the equipment or correct the violation and shall confirm in writing to the Company within ten days, following the receipt of written notice from the Company, that such use has ceased or that the violation has been corrected. Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the Telephone Company within the time stated above shall result in suspension of the customer's service until such time as the customer complies with the provisions of this tariff.

h. Connection of Customer-Provided Channel Derivation Devices

Customer-provided channel derivation devices may be connected with Telephone Company facilities for telecommunications services provided such devices comply with the provisions of A.2.g. following.

GENERAL EXCHANGE TARIFF

CONNECTIONS WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

A. REGULATIONS (Cont'd)

2. Connection with Customer-Provided Communications Systems

a. General Provision

Customer-provided communications systems may be connected with the facilities furnished by the Telephone Company for telecommunications service, as specified in A.2.b. through A.2.m. following.

b. Responsibility of the Customer

- (1) Where telecommunications service is available under this tariff for use in connection with customer-provided communications systems, the operating characteristics of such systems shall be such as not to interfere with any of the services offered by the Telephone Company.
- (2) Such use is subject to the further provisions that the customer-provided systems do not endanger the safety of Telephone Company employees or the public; damage, require change in or alteration of the equipment or other facilities of the Telephone Company; interfere with the proper functioning of such equipment or facilities; impair the operation of the telecommunications system or otherwise injure the public in its use of the Telephone Company's services.
- (3) Upon notice from the Telephone Company that the customer-provided system is causing or is likely to cause such hazard or interference, the customer shall make such change as shall be necessary to remove or prevent such hazard or interference.
- (4) The customer shall be responsible for the payment of all Telephone Company charges for visits by the Telephone Company to the customer's premises where a service difficulty or trouble report results from the use of customer-provided facilities.
- (5) The customer shall subscribe to Telephone Company facilities with parity, in the judgment of the Telephone Company, to the operating characteristics of the customer-provided facilities.

GENERAL EXCHANGE TARIFF

CONNECTIONS WITH CUSTOTMER-PROVIDED EUIPMENT AND FACILITIES

A. REGULATIONS (Cont'd)

2. Connection With Customer-Provided Communications Systems (Cont'd)

c. Network Control Signaling

Satisfactory performance of the telecommunications network requires continuing functional compatibility of the network control signals and the switching equipment involved. To assure such continuing compatibility, network control signaling (except customer-provided done-type address signaling through a Telephone Company-provided connecting arrangement) in the furnishing of telecommunications service shall be performed by equipment, installed and maintained by the Telephone Company.

Customer-provided tone-type address signaling is permitted through acoustic or inductive connections provided such connections are affected externally to a Telephone Company network control signaling unit. However, the facilities of the Telephone Company are not designed for such use and the Telephone Company makes no representation as to the reliability of address signaling which is performed in such manner.

d. Connections of Customer-Provided Communications Systems

Customer-provided communications systems (including channels derived from such systems), not exceeding voice grade, may be connected with exchange and long distance message telecommunications service at the premises of the customer where the customer has a regular and continuing requirement for the origination or termination of communications over the customer-provided system provided that:

- (1) The normal mode of operation of the customer-provided communications system shall be to provide communications originating or terminating at the premises on which the connection is made.
- (2) The connection shall be either through a network control signaling unit and connecting arrangement, furnished, installed and maintained by the Telephone Company, or through customer provided equipment which effects such connections externally to a Telephone Company network control signaling unit by means of an acoustic or inductive connection for transmitting and/or receiving. Satisfactory performance of the telecommunications network requires continuing functional compatibility of the network control signals and switching equipment involved. To assure such continuing communications service shall be performed by equipment furnished, installed and maintained by the Telephone Company.
- (3) Where the connection of the customer-provided communications system involves direct electrical connection to the facilities furnished by the Telephone Company for exchange and long distance message telecommunications service such connection shall be made through switching equipment provided either by the customer or by the Telephone Company.
- (4) The provisions relating to minimum network protection criteria set forth in A.2.h. following shall apply, as appropriate, to the connection of customer-provided communications systems.

GENERAL EXCHANGE TARIFF

CONNECTIONS WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

A. REGULATIONS (Cont'd)

2. Connections With Customer-Provided Communications System (Cont'd)

e. Connections With Certain Facilities of the U.S. Army, Navy, Air Force and U.S. Coast Guard

- (1) Facilities of a telephone system of the U.S. Department of the Army, Navy or Air Force which serves an establishment operated and administered under the direction of the Department and commanded by authorities of such Department, and which is located generally within the boundaries of such establishment, may in lieu of the provision of A.2.d. preceding, be connected with Exchange and Long Distance Message Telecommunications Service furnished by the Telephone Company where the Secretary of the Department certifies in writing that reasons of military necessity require that the establishment be served by a telephone system of the Department. In addition, the facilities of a temporary telephone system of such Department located off a permanent establishment of the Department for maneuvers, mobilization tests or technical service tests will be so connected.
- (2) Telephone facilities of the U.S. Department of the Army, Navy or Air Force, other than those described in (1) above, may in lieu of the provision of A.2.d. preceding, be connected by means of switching or connecting equipment furnished by the Telephone Company, to a private branch exchange switchboard or other telephone communication with stations and private line facilities associated with said switching or terminal equipment, where the Secretary of the Department or his authorized representative notifies the Telephone Company in writing that such connection is required for reasons of military necessity. Such Department telephone facilities will be connected with Exchange and Long Distance Message Telecommunications Service furnished by the Telephone Company only in cases of emergency involving safety of life or property, unless the aforesaid Department facilities are in location where it is practicable for the Telephone Company to furnish its facilities.

GENERAL EXCHANGE TARIFF

CONNECTIONS WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

A. REGULATIONS (Cont'd)

2. Connections With Customer-Provided Communications System (Cont'd)

e. Connections With Certain Facilities of the U.S. Army, Navy, Air Force and U.S. Coast Guard (Cont'd)

- (3) Telephone facilities of the U.S. Coast Guard, provided primarily to serve Coast Guard stations in coastal areas as an aid in saving and protecting life and property, may in lieu of the provision of A.2.d. preceding, be connected to facilities of the Telephone Company for Exchange and Long Distance Message Telecommunications Service.

f. Connection With Certain Facilities of Power, Pipe Line and Railroad Companies

- (1) Facilities of an electric power company or oil, oil products or natural gas pipe line company, or railroad company, provided primarily to communicate with points located along a right-of-way (including premises of such company anywhere in cities, towns or villages along the right-of-way) owned or controlled by such company may in lieu of the provision of A.2.d. preceding, be connected with facilities furnished by the Telephone Company to the same customer subject to the regulations and conditions stated in f.(1) to (6), inclusive. Such connections will be made by means of switching or connection equipment furnished by the Telephone Company.
- (2) Such customer telephone facilities will be connected to private branch exchange switchboards or other telephone switching or terminal equipments of the Telephone Company, located in the same or different local service areas, for communication with stations and private line facilities associated with said switching or terminal equipment; provided, however, that within the same local service area, a private branch exchange switchboard or other telephone switching or terminal equipment furnished by the Telephone Company for Exchange and Long Distance Message Telecommunications Service will not be connected with telephones of the customer except telephones associated with party line right-of-way circuits requiring line termination at the PB, nor with private telephone switching equipment of the customer except:
- (a) switching equipment used exclusively for dispatching, or
- (b) line switching equipment not connected with customer-provided telephones within the same local service area.

GENERAL EXCHANGE TARIFF

CONNECTIONS WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

A. REGULATIONS (Cont'd)

2. Connections With Customer-Provided Communications System (Cont'd)

f. Connection With Certain Facilities of Power, Pipe Line and Railroad Companies
(Cont'd)

- (3) Facilities of the Telephone Company will be connected for Exchange and Long Distance Message Telecommunications Service with telephone facilities of the customer.
 - (a) (i) in cases of emergency involving safety of life or property; (ii) in addition, in cases of calls originated by railroad employees under circumstances indicating need for prompt action to secure or maintain the safety, continuity, or reliability of railroad service to the public and related to the movement of passengers, mail, property, or equipment by railroad, or the repair, maintenance, or construction of railroad right-of-way, structures, or equipment.
 - (b) The customer facilities serve locations where it is impracticable because of hazard or inaccessibility for the Telephone Company to furnish its facilities; or
 - (c) during an interim period the customer has arranged for replacement of said customer facilities with facilities of the Telephone Company.
- (4) Telephone circuits of the customer will be connected for Exchange and Long Distance Message Telecommunications Service only through manual switching equipment, or an attendant's position of dial PBX equipment, furnished to the customer by the Telephone Company. Such equipment or position may be located at either or both ends of the customer's circuit.
- (5) Connection of a customer's telephone circuit as specified in (3)(a)(ii), (b) or (c), preceding, may be established at either end of such circuit, but shall not be established at both ends simultaneously.
- (6) Facilities of the Telephone Company, when connected with facilities of the customer, will not be used for communications of other than the customer, except that such facilities may be used for the communications of, and be connected with facilities furnished by the Telephone Company, to other companies which:

GENERAL EXCHANGE TARIFF

CONNECTIONS WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

A. REGULATIONS (Cont'd)

2. Connections With Customer-Provided Communications System (Cont'd)

f. Connections With Certain Facilities of Power, Pipe Line and Railroad Companies (Cont'd)

(6) (Cont'd)

- (a) are operated with the customer as parts of an integrated electric power, oil, oil products, or natural gas system or railroad system under direct or common ownership or control; or
- (b) own or operate electric power or pipe line or railroad system jointly with the customer; or
- (c) own or operate electric power or pipe line or railroad facilities interconnected with those of the customer.

Telephone Company facilities when so connected may be used for exchange or message toll communications of other companies specified in (a), (b), or (c), preceding, including calls originated by employees of such companies, only under the circumstances set forth in e.(3)(a) above.

g. Connection of Direct Inward and Automatic Identified Outward Dialing Service With Customer-Provided Communications Systems

Customer-provided communications systems which involve direct electrical connection to the facilities furnished by the Telephone Company for telecommunications service subject to the regulations and conditions states in A.2.b., A.2.c. and A.2.d preceding, may from customer-premise located switching systems be connected with direct inward dialing from outside the system and to the station identification equipment for automatic identified outward dialing in accordance with the regulations set forth in this tariff and the following:

- (1) Direct inward dialing and automatic identified outward dialing service is available in those central offices which have been equipped for the service.
- (2) Additional charges shall apply if the subscriber is provided direct inward dialing and automatic identified outward dialing service from a central office located in a building other than the building which houses the central office normally serving his location.
- (3) As provided in Section 5 of the General Exchange Tariff, construction charges may apply where facilities or equipment required to provide a requested service are not available.

GENERAL EXCHANGE TARIFF

CONNECTIONS WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

A. REGULATIONS (Cont'd)

2. Connections With Customer-Provided Communications System (Cont'd)

g. Connections of Direct Inward Dialing and Automatic Identified Outward Dialing Service With Customer-Provided Communications System (Cont'd)

- (4) The rates and charges specified are in addition to the rates and charges for other services or facilities with which this service is associated.
- (5) Operational characteristics of interface signals between the Telephone Company-provided connecting arrangements and the customer-provided equipment must conform to the rules and regulations the Telephone Company considers necessary to maintain proper standards of service.
- (6) The Telephone Company shall not be responsible to the subscriber or authorized user or joint user if changes in protection criteria or in any of the facilities, operations or procedures of the Telephone Company render any facilities provided by the subscriber, authorized user or joint user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
- (7) The charges applicable to direct inward dialing and automatic identified outward dialing service contemplate the use of standard Telephone Company equipment and serving arrangements. When equipment or service of a special type is requested and provided, rates and charges based on the additional costs involved to meet the requirements of each case shall apply.
- (8) Direct inward dialing shall be provided on all central office lines in a trunk group arranged for inward service.
- (9) Direct inward dialing and automatic identified outward dialing service is furnished only as a single service. Its features are not offered as separate services.
- (10) Where automatic identified outward dialing is requested on more than one group of central office lines, each group shall be charged for separately.
- (11) The Telephone Company shall assign station numbers for direct inward dialing in blocks of 100 numbers. Station numbers assigned to the subscriber shall not exceed 99 vacant numbers. When additional station numbers are required, they will be made available as soon as the Telephone Company has equipment available for this purpose. The Telephone company cannot guarantee that station numbers will be made available in all cases.

CONNECTIONS WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

A. REGULATIONS (Cont'd)

2. Connections With Customer-Provided Communications System (Cont'd)

g. Connections of Direct Inward Dialing and Automatic Identified Outward Dialing Service With Customer-Provided Communications System (Cont'd)

(12) Subscribers to direct inward dialing shall be responsible for the mechanical or manual interception of calls placed to station lines or numbers not connected for service.

(13) One primary directory listing will be furnished with direct inward dialing and automatic identified outward dialing service. Additional listings of departments, locations, titles and individuals may be provided at the rates listed in the Pricing Attachment and in accordance with the regulations set forth in Section 5 of this tariff. (June 28, 2022)

(T)

h. Network Protection Criteria

To protect the telecommunications network and the services furnished to the general public by the telephone Company from harmful effects, the signal from the customer-provided communications system to the telecommunications network must comply with the following minimum network protection criteria:

(1) Where the customer-provided communications system is connected with telecommunications service through a connecting arrangement and network control signaling unit furnished by the Telephone Company, the following criteria:

(a) To prevent excessive noise and crosstalk in the network, it is necessary that the power of the signal at the central office not exceed 12db below one milliwatt when averaged over any three-second interval. To insure that this limit is not exceeded, the power of the signal which may be applied by the customer-provided equipment to the Telephone Company interface located on the customer's premises will be specified for each type of connecting arrangement, but in no case shall it exceed one milliwatt.

(b) To protect other services it is necessary that the signal which is applied by the customer-provided equipment to the Telephone Company interface located on the customer's premises meet the following limits:

GENERAL EXCHANGE TARIFF

CONNECTIONS WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

A. REGULATIONS (Cont'd)

2. Connections With Customer-Provided Communications System (Cont'd)

h. Network Protection Criteria (Cont'd)

(1) (Cont'd.)

(b) (Cont'd)

- (i) The power in the band from 3,995 Hertz to 4,005 Hertz shall be at least 18db below the power of the signal as specified in (a) preceding.
- (ii) The power in the band from 4,000 Hertz to 10,000 Hertz shall not exceed 16db below one milliwatt.
- (iii) The power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24db below one milliwatt.
- (iiii) The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 36db below one milliwatt.
- (iiiii) The power in the band above 40,000 Hertz shall not exceed 50db below one milliwatt.

(c) To prevent the interruption or disconnection of a call, or interference with network control signaling, it is necessary that the signal applied by the customer-provided equipment to the Telephone Company interface located on the customer's premises at no time have energy solely in the 2,450 to 2,750 Hertz band. If signal power is in the 2,450 to 2,750 Hertz band, it must not exceed the power present at the same time in the 800 to 2,450 Hertz band.

(2) Where the customer-provided communications system is connected with telecommunications service through customer-provided equipment which effects such connections externally to a Telephone Company network control signaling unit by means of an acoustic or inductive connection for transmitting and/or receiving the customer-provided communications system must comply with the following criteria:

(a) To prevent excessive noise and crosstalk in the network it is necessary that the power of the signal which is applied by the customer-provided equipment to the network control signaling unit located on the customer's premises be limited so that the signal power at the output of the network control signaling unit (i.e., at the input of the Telephone Company line) does not exceed 9db below one milliwatt when averaged over any three-second interval.

GENERAL EXCHANGE TARIFF

CONNECTIONS WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

A. REGULATIONS (Cont'd)

2. Connections With Customer-Provided Communications System (Cont'd)

h. Network Protection Criteria (Cont'd)

(2) (Cont'd)

- (b) To protect other services it is necessary that the signal which is applied by the customer-provided equipment to the network control signaling unit located on the customer's premises meet the following limits at the output of the network control signaling unit (i.e., at the input to the Telephone Company line):
- (i) The power in the band from 3,995 Hertz to 4,005 Hertz shall be at least 18db below the power of the signal as specified in (a) preceding.
 - (ii) The power in the band from 4,000 Hertz to 10,000 Hertz shall not exceed 16db below one milliwatt.
 - (iii) The power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24db below one milliwatt.
 - (iiii) The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 36db below one milliwatt.
 - (iiiii) The power in the band above 40,000 Hertz shall not exceed 50db below one milliwatt.
- (c) To prevent the interruption or disconnection of a call, or interference with network control signaling, it is necessary that the signal applied by the customer-provided equipment to the network control signaling unit located on the customer's premises be limited so that the signal at the output of the network control signaling unit (i.e., at the input to the Telephone Company line) shall at no time have energy solely in the 2,450 to 2,750 Hertz band. If there is signal power at the output of the network control signaling unit in the 2,450 to 2,750 Hertz band, it must not exceed the power present at the same time in the 800 to 2,450 Hertz band.

i. Connections in Hazardous or Inaccessible Locations

Facilities of a customer which serve a location which it is impracticable for the Telephone Company to serve because of hazard or inaccessibility may be connected by means of connecting equipment furnished by the Telephone company, with facilities of the Telephone Company for exchange and long distance message telecommunications service.

GENERAL EXCHANGE TARIFF

CONNECTIONS WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

A. REGULATIONS (Cont'd)

2. Connections With Customer-Provided Communications System (Cont'd)

j. Alternate Use of Telephone Company Instruments With Customer-Provided Private Mobile Radiotelephone Systems

Telephone instruments furnished by the Telephone Company in connection with exchange and private line telephone services may be used alternately with customer-provided private mobile radiotelephone systems. Transfer of Telephone Company instruments to the alternate position for communication with the private mobile radiotelephone system will be made by means of a key or footswitch furnished by the Telephone Company. If such alternate use arrangements are required at more than one location, a multipoint operations channel terminated in a key or footswitch at the respective locations will be provided by the Telephone Company.

k. Responsibility of Telephone Company

- (1) The Telephone Company shall not be responsible for the installation, operation or maintenance of any customer-provided communications system. Subject to the provisions of the General Rules and Regulations, telecommunications service is not represented as adapted for use with customer-provided equipment and, where such equipment is connected to Telephone Company facilities, the responsibility of the Telephone Company shall be limited to the furnishing of facilities suitable for telecommunication service and to the maintenance and operation of such telecommunication service. Subject to this responsibility, the Telephone Company shall not be responsible for (i) the transmission of signals through or generated by customer-provided equipment or for the quality of, or defects in, such transmission, or (ii) the reception of signals by customer-provided equipment, or (iii) address signaling where such signaling is performed by customer-provided tone-type signaling equipment.
- (2) The Telephone Company shall not be responsible to the customer or otherwise if changes in the criteria contained in A.2.h. preceding or in any of the facilities, operations or procedures of the Telephone Company rendered any customer-provided facilities obsolete or required modification or alteration of such equipment or otherwise affect its use or performance.

GENERAL EXCHANGE TARIFF

CONNECTIONS WITH CUSTOTMER-PROVIDED EQUIPMENT AND FACILITIES

A. REGULATIONS (Cont'd)

2. Connections With Customer-Provided Communications System (Cont'd)

m. Violation of Regulations

Where any customer-provided system is used with telecommunications service in violation of any of the provisions in A.2.a. through A.2.1, the Telephone company will take such immediate action as necessary for the protection of the network, and will promptly notify the customer of the violation. The customer shall discontinue such use of the system or correct the violation and shall confirm in writing to the Company within ten days, following the receipt of written notice from the Company, that such use has ceased or that the violation has been corrected. Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the telephone Company within the time stated above shall result in suspension of the customer's service until such time as the customer complies with the provisions of this tariff.

CONNECTIONS WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

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CONNECTIONS WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

B. Reserved for Future Use

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CONNECTIONS WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

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CONNECTIONS WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

B. Reserved for Future Use

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4001 Rodney Parham Road
Little Rock, Arkansas 72212

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CONNECTIONS WITH CUSTOTMER-PROVIDED EQUIPMENT AND FACILITIES

B. RATES (Cont'd)

12. Connecting Arrangements – Voice. Rates are listed in the Pricing Attachment. (T)
(June 28, 2022)

- a. Arrangement to terminate – without connection to the telecommunications network, a line from a customer-provided communications system in a Telephone Company-provided turnbutton or key equipment telephone which has been provided as part off a telecommunications service, per line terminated CDY * **
- * Same in amount and application as the charge for activation of a button or key on a key equipment telephone for a pickup function, as specified elsewhere in this tariff.
- ** Applicable Utility or Standard “Per Line” charge specified elsewhere in this tariff if hold and/or illumination features are provided by the Telephone Company as part of the connecting arrangement.
- b. Arrangement for connection to telecommunication network of customer-provided voice transmitting and/or receiving equipment or communications systems (including switchhook control key), each QKT (See Note #1 Following) (M)
- c. Arrangement to permit connection of a customer-provided and maintained attendant position to a central office trunk.
 - per automatic arrangement provided in connection with inward service CD6 (See Note #2 Following) (M)
 - per automatic arrangement provided In connection with outward service CD7 (See Note #2 Following (June 28, 2022) (M)
 - power failure transfer (See B.12.h.Following)

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GENERAL EXCHANGE TARIFF

CONNECTIONS WITH CUSTOTMER-PROVIDED EQUIPMENT AND FACILITIES

B. RATES (Cont'd)

12,	<u>Connecting Arrangements – Voice Communications rates are listed in the Pricing Attachment.</u>	(June 28, 2022)	(T)
		<u>USOC</u>	(T) (T)
	c. Arrangement to permit connection of a customer-provided and maintained attendant position to a central office trunk. (Cont'd)		
2022)	- per manual arrangement, at a cord switchboard, conditioned to accept customer-provided supervisory signals	(See Note #2 Following) CDA(June 28,	(M)
2022)	- per manual arrangement, at a cord switchboard, not conditioned to accept customer-provided supervisory signals	(See Note #2 Following) CD1(June 28,	(M)
	d. Arrangement to connect a line from a customer-provided and maintained communications system to a Telephone Company-provided attendant position.		
	- per manual arrangement, at a cord switchboard, conditioned to accept customer-provided supervisory signals	CD8 (June 28, 2022)	(M)
2022)	- per manual arrangement, at a cord switchboard, not conditioned to accept customer-provided supervisory signals	CD4 (June 28,	(M)
	e. Arrangement to permit connection of a line from a customer-provided and maintained communications system to the general exchange network facilities of the Telephone Company through a Telephone Company key equipment telephone station (in addition to all applicable key equipment telephone service charges).		
2022)	- for each customer system line arranged to provide supervisory signals	(See Note #2 Following) CDN (June 28,	(M) (M)
2022)	- for each customer system line not arranged to provide supervisory signals	(See Note #2 Following) CD5 (June 28,	(M)
	f. Arrangement to permit connection of customer-provided and maintained switching equipment to an exchange trunk line.		

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CONNECTIONS WITH CUSTOTMER-PROVIDED EQUIPMENT AND FACILITIES

B. RATES (Cont'd)

12, Connecting Arrangement – Voice Communications (Cont'd)

- per automatic arrangement provided in connection with outward service USOC (T)
CD8 (See Note #2 Following) (T)
- power failure transfer (See B.12.h. Following) (M)
(June 28, 2022)

- g. Arrangement to permit connection of customer-provided and maintained switching equipment and attendant positions to an exchange trunk line.
- per automatic arrangement provided in connection with two-way service (See Note #2 Following) (M)
(outward only from switching equipment) CDN
- power failure transfer (See B.12.h. Following) (M)
(June 28, 2022)

Note #1 When installed, moved or changed:

1. At the same time and location as the associated telephone station, no charge applies.
2. All other circumstances: Same in amount and application as the appropriate extension station service connection chare that would apply.

Note #2 Appropriate non-recurring (and recurring) charges apply to central office trunk lines and Push Button or Key Equipment Telephone System features associated with these arrangements.

- h. Arrangement to transfer central office trunks, during periods of commercial power failure from a customer-provided PBX to a Telephone Company-provided telephone set. These arrangements are applicable when Connecting Arrangements CD7, CD8, CD9, and CDH are the interface With the customer-provided equipment. USOC (T)
_____ (T)
- Arrangement to transfer up to four central office trunks to a like number of Telephone Company-provided sets, with immediate restoral, per arrangement * PFB (M)
(June 28, 2022)

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Vice President
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Little Rock, Arkansas 72212

CONNECTIONS WITH CUSTOTMER-PROVIDED EUIPMENT AND FACILITIES

B. RATES (Cont'd)

12,	<u>Connecting Arrangement – Voice Communications</u> (Cont'd)		(June 28, 2022)	(T) (T)
	h. (Cont'd)	<u>USOC</u>		
	- Arrangement to transfer one central office trunk to a Telephone Company-provided telephone set, with delayed restoral, per arrangement *	PFC	(June 28, 2022)	(M)
	* Extension station charge apply, in addition to the above charges, for each central office trunk equipped.			
	** Applies only to first unit furnished per installer visit.			
	i. Arrangement used to connect customer-provided equipment which enables the connection of an incoming call to a specific outgoing line from a cord switchboard arranged for “cord-pair” operation, per line arranged	CDX	(June 28, 2022)	(M) (M)
	j. Arrangement to permit connection of customer-provided dial pulse dialers, per line equipped	SU7QW	(June 28, 2022)	
	k. Arrangements to permit connection of customer-provided equipment to a specific line equipped with “hold” feature and terminated on a Telephone Company key equipment telephone set (Control Station)			
	- Provides for manual connection and disconnection of customer-provided equipment			(M)
	- Equipment with only one supervisory contact, per line arranged, per control station	CEBAX	(June 28, 2022)	(M)
	- Equipment with two supervisory contacts, per line arranged	CEBBX	(June 28, 2022)	(M)
	- Per control station, for either of the above arrangements, each five lines, or fraction thereof, arranged	C1W	(June 28, 2022)	

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CONNECTIONS WITH CUSTOTMER-PROVIDED EQUIPMENT AND FACILITIES

B. RATES (Cont'd)

12,	<u>Connecting Arrangement – Voice Communications</u> (Cont'd)			
k.	(Cont'd)		(June 28, 2022)	(T) (T)
	- Provides for manual connection and disconnection of customer-provided equipment which answers an incoming call.	<u>USOC</u>		(M)
	- Per line arranged, per control station	CEBAV	(June 28, 2022)	(M)
	- Per control station, each five lines or fraction thereof, arranged	C1W	(June 28, 2022)	(M)
	- Provides for manual connection and automatic disconnection of customer-provided equipment.			(M)
	- Per line arranged	CEBAW	(June 28, 2022)	(M)
	- Per control station, each five lines or fraction thereof, arranged	C1W	(June 28,	2022)
	- Extended interface point – the point of connection between customer-provided equipment and Telephone Company key equipment will normally be at the location of the Telephone Company Common Equipment. The following additional charge applies if the interface point is extended to the customer equipment location:			(M)
	- Per connection point, each five lines or fraction thereof, extended	C1X	(June 28, 2022)	
	l. Arrangements to permit the connection of customer-provided equipment which transmits recorded material to lines terminated in Telephone Company-provided equipment.			(M)
	- terminated in key telephone sets while In the “hold” mode, per line arranged	LVH	(June 28, 2022)	(M)
	- terminated in a jack of a cord switchboard, per arrangement	LOH	(June 28, 2022)	(M)
	m. Arrangement for automatic connection of customer-provided voice transmitting and/or receiving terminal equipment to an exchange or foreign exchange line. Per line equipped	C2AEP	(June 28, 2022)	

(June 28, 2022)

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CONNECTIONS WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

B. RATES (Cont'd)

12, Connecting Arrangement – Voice Communications (Cont'd)

		(June 28, 2022)	(T)
n.	Arrangement for automatic connection of <u>USOC</u>		(T)
	customer-provided voice transmitting and/ or receiving terminal equipment bridged to an exchange line or foreign exchange line terminated on a Bell System station		
	Per line equipped	C2AES (June 28, 2022)	(M)
o.	Arrangement for automatic connection of customer-provided terminal equipment (e.g., telephone sets) to an exchange line		
	Per line equipped	STC (June 28, 2022)	(M)

(June 28, 2022)

*NOTE: Installation charge is in addition to the regular nonrecurring charge for the Central Office lines or Foreign Exchange Line associated with these arrangements.

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CONNECTIONS WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

B. Reserved for Future Use

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CONNECTIONS WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

B. Reserved for Future Use

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CONNECTIONS WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

B. RATES (Cont'd)

18. Direct Inward Dialing and Automatic Identified Outward Dialing Serving Arrangements

- a. For automatic connection (where facilities and operating conditions permit) of a customer-provided PB to exchange services to accommodate direct inward dialing.

USOC

(T)
(T)

- Per line equipped

C22

(M)

(June 28, 2022)

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Little Rock, Arkansas 72212

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CONNECTIONS WITH CUSTOTMER-PROVIDED EUIPMENT AND FACILITIES

B. RATES (Cont'd)

18,	<u>Direct Inward Dialing and Automatic Identified Outward Dialing Serving Arrangements</u>		(T) (T)
		(June 28, 2022)	
		<u>USOC</u>	
	b. For automatic connection (where facilities and operating conditions permit) of a customer-provided PBX for access to Telephone Company automatic message accounting equipment to accommodate customer-provided automatic identified outward dialing.		(M)
	- Per connecting arrangement	C25	(June 28, 2022)
	c. For direct inward dialing and automatic identified outward dialing service		
	- Initial Arrangement		
	- Includes one inward and one outward trunk group and u through 23 trunk terminations in any combination of inward and outward trunks	PLH	(June 28, 2022)
	- Each additional termination in same trunk group	PLK	(June 28, 2022)
		PLN	(June 28, 2022)
	- Additional Arrangement		(M)
	- Includes up through 10 trunk terminations for an additional outward trunk group, each	PLJ	(June 28, 2022)
	- Each additional termination in same trunk group	PLK	(June 28, 2022)

NOTE: The initial service period for direct inward dialing and automatic identified outward dialing service shall begin on the date service is installed and shall continue for a period off five years in the same central office.

* Subject to a basic termination charge equal to 50% of the monthly rate in effect at the time service is installed for the number of months remaining in the initial service period.

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CONNECTIONS WITH CUSTOTMER-PROVIDED EQUIPMENT AND FACILITIES

C. High Resistance Telephone

1. If a customer's line requires line treatment where it would not normally be required, due to his purchase of equipment that has higher resistance or transmission characteristics which exceed generally accepted standards, the customer will be required to bear the cost off the required line treatment apparatus.
2. Rates for loop extenders. Rates are applied per loop extender. (T)
 - a. Installation charge See Pricing Attachment (June 28, 2022) (M)(T)
 - b. Monthly recurring charge See Pricing Attachment (June 28, 2022) (M)(T)
3. Item C(2)(a), above, applies in addition to any other applicable service charges.
4. Any work performed prior to installing loop extenders, the work being done to determine the need for loop extenders, will be charred to the cost-causative customer on a time and materials basis.

Call Trap and Trace Service

A. General

1. This service is designed to provide a record of the originating numbers for calls placed to specified terminating numbers. The company does not provide recording of conversations, protection or legal advice through this service offering.

B. Terms and Conditions

1. Call Trap and Trace Service will be provided when requested by both a customer and an investigative or law enforcement officer and the customer has provided written consent.
2. In an emergency, Lakedale will provide Trap and Trace Services when requested by the customer and the customer has provided oral consent. Lakedale will request written consent promptly and shall advise the customer to seek the assistance of an investigative or law enforcement officer. An emergency means a situation that appears to present immediate danger to person or property.
3. Lakedale will provide to customers upon request forms for granting consent to having their incoming calls traced.
4. Lakedale may provide Trap and Trace without a request from an investigative or law enforcement officer when a customer alleges receiving harassing telephone calls and provides written consent. The standards that will be used to consider these requests are as follows: the likelihood that alternatives to Trap and trace will stop the calls, the degree of harm caused by the calls, the technical difficulty of tracing the calls, the amount of Trap and Trace equipment available, and the number of competing requests for Call Tracing Services.
5. Lakedale will inform customer's who request Trap and Trace Services and who are denied, based on the above stated criteria, that Trap and Trace will be provided upon the request of an investigative or law enforcement officer and receipt of the customer's written consent.

Call Trap and Trace Service (Continued)

6. The number of the calling party will only be released to the law enforcement agency. Numbers with unpublished or private status can only be released if subpoenaed.
7. The customer agrees to indemnify Windstream Lakedale, Inc. and its employees and agents, or to otherwise hold them harmless from any claims, suits, judgments, penalties and costs incurred, including reasonable attorney's fees, which Windstream Lakedale, Inc. may be liable for, or which may be imposed upon it, or which it may incur as a result of its performing the services described above.
8. Alternatives to Trap and Trace Service. Customers who report receiving annoying calls, but who do not believe that law enforcement assistance is necessary, and to customer's whose request for Trap and Trace Services is denied may use these alternative methods to discourage unwanted calls.
 - a. Use CLASS customer-originated trace feature
 - b. Hang up on the caller
 - c. Change their telephone number
 - d. Subscribe to non-listed or non-published telephone numbers

C. Rates:

- | | <u>Per Week Or
Fraction Thereof</u> |
|--|---|
| 1. Normal Business Hours Installation (M)(T) | See Pricing Attachment |
| 2. After Hours, Weekends, and Holidays Installation (M)(T) | See Pricing Attachment |

(June 28, 2022)

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Little Rock, Arkansas 72212

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Local Measured Service

A. General

Local Measured Service is an offering that provides a customer with separate rates for an exchange access line and usage. This is an optional offering for single party residential subscribers. Usage is based on the holding time (duration) of each message.

B. Regulations

1. Flat rate and measured rate dial tone services are not provided to the same customer at the same location. The Company, at its discretion, may waive this provision if the customer can establish that neither service will be used to supplement the other.
2. The following services are not available on a measured rate basis:
 - a. Business Service,
 - b. PBX or PABX trunks,
 - c. CENTREX lines, and
 - d. Public and Semi-Public Coin Service.
3. This is a bulk-billed service. Individual call detail is not provided.
4. Usage charges will not apply to the following calls:
 - a. placed to the Telephone Company Business office or Repair Service,
 - b. Directory Assistance,
 - c. 911,
 - d. Long Distance Toll Messages, and
 - e. "0" for Emergency Agencies (police, fire, rescue, ambulance).
5. Minutes of use are calculated in accordance with industry standards for the billing of Long Distance Toll Messages.
6. The sum of the fixed monthly charge and the usage charge for originating local calls will not exceed the sum of the current single party residential flat rate, for that exchange, plus an additional charge as listed in the Pricing Attachment. (June 28, 2022)
(M)(T)
7. Additional charges apply for calls placed from Measured Service Lines for:
 - a. Local Person-to-Person, and
 - b. Local Station
8. Fractional minutes of use are rounded up to the next minute.
9. Nonrecurring charges from Section 6 and the Pricing Attachment are applicable.
(M)(T)

(June 28,
2022)
(T)

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Little Rock, Arkansas 72212

GENERAL SERVICES

Music on Hold

- A. General
1. The Music on Hold feature provides customers with the ability to send music and/or a recorded announcement to parties placed on hold.
 2. The subscriber may utilize either a Company-provided music source or they may locate their own music source at their facility. Recorded announcements are the responsibility of the subscriber.
- B. Requirements
1. Music on Hold requires one or more of the following features in order to function:
 - a. Call Transfer
 - b. Call Hold
 - c. Call Waiting
 - d. Call Park
 - e. Multi-Line Hunt Group Queuing
 - f. Three-Way Calling
 2. Customers providing input at their own facility require a dedicated digital access line, at additional cost, to the central office.
- C. Options
1. There are six ways to configure the sound sequence(s). The possible combinations are:
 - a. Constant music broadcast
 - b. Silence
 - c. Recorded announcement followed by silence
 - d. Recorded announcement followed by music, with announcement
 - e. Repetition allowed after the music broadcast
 - f. Ringback tone, followed by recorded announcement, followed by silence
 - g. Ringback tone, followed by recorded announcement, followed by music
 2. A different option may be chosen for each of the features listed in B(1) above. These options are non-chargeable.

D. Liability

1. The Company assumes liability for compliance with copyright and re-broadcast rules for music sources provided on company equipment only. All other liability including, but not limited to, third party claims is specifically disclaimed.
2. The subscriber to Music on Hold service agrees to indemnify and hold harmless the Company from all matters relating to (1) copyright and re-broadcast rules for music sources provided by the customer, and (2) content of customer-recorded announcements. This liability includes, though not exclusively, third party claims alleging that the content of the subscriber-controlled inputs is in violation of the law.

E. Availability

1. Music on Hold is available only in suitably-equipped exchanged and where sufficient capacity exists.

F. Rates

1. Recurring Charges

- | | | |
|---|------------------------|--------|
| a. Central office based source | See Pricing Attachment | (M)(T) |
| b. Subscriber facility based source | See Pricing Attachment | (M)(T) |
| * does not include charge for items in B(1) above | (June 28, 2022) | |
| # does not include charge for dedicated digital access line | | |

2. Non-Recurring

- | | | |
|--|------------------------|--------|
| a. Installation, per order | See Pricing Attachment | (M)(T) |
| b. Option change, per C(1) feature changed | See Pricing Attachment | (M)(T) |
| | (June 28, 2022) | |

3. Rate Regulations

- a. Monthly rates are in addition to regular local service rates.
- b. The initial service period is one month.

WIRELESS TEMINATION

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Vice President
4001 Rodney Parham Road
Little Rock, Arkansas 72212

Effective: September 18, 2010

C. Definitions (*Continued*)

Issued: August 19, 2010

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4001 Rodney Parham Road
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Effective: September 18, 2010

D. Reciprocal Compensation (*Continued*)

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Little Rock, Arkansas 72212

Effective: September 18, 2010

211 SERVICES

A. General

1. 211 Services ("211") is a three-digit local dialing arrangement available in specified areas for the delivery of community information and referral services via voice grade facilities. Pursuant to Order 00-256, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 211 code is assigned for access to community information and referral services.
2. Calls placed to 211 code will be routed to the point-to-number based upon the central office switch where technically feasible.

B. Terms and Conditions

1. This service is provided subject to the availability of the 211 code.
2. 211 can be delivered via regular exchange access lines (by individual business line, PBX trunks, etc.).
3. Limitations and use of service apply as stated in Section 2 of this Tariff.
4. Directory listings may be provided for 211 at rates under the terms, conditions, and rates specified in section 5 and the Pricing Attachment of this Tariff. (June 28, 2022) (T)
5. Access to 211 is not available to the following classes of service:
 - 1+
 - 0+, 0- (credit card, third-party billing, collect calls)
 - 101XXXX

In addition, operator assisted calls to the 211 subscriber will not be completed.

6. The 211 subscriber is restricted from selling or transferring the 211 code to an unaffiliated entity, either directly or indirectly.

GENERAL SERVICES

B. Terms and Conditions (*Continued*)

7. 211 will not provide calling number information in real time to the 211 subscriber. If the 211 subscriber needs this type of information, the subscriber must subscribe to a compatible Caller Identification Service as specified elsewhere.
8. Calls to the 211 code that translate to a disconnected number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 211 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number. Callers placing calls to 211 from areas where 211 service is not being provided will be advised that the service is not available from their number.
9. Disputes regarding geographic coverage by two or more 211 subscribers will be referred to the Minnesota Public Utilities Commission.
10. The Company will provision the subscriber's order within a reasonable time, given the complexity of the order. The 211 subscriber will be billed the nonrecurring charge when the service is provisioned by the Company.

If during the period, the 211 subscriber has failed to establish service or decides to discontinue service establishment, the 211 code will be recalled and the code will be considered available for reassignment. If the network has been provisioned for the subscriber, the nonrecurring charges will not be refunded or waived.

11. Only a single seven or ten-digit local number or a single ten-digit toll-free number may be used as the point-to-number.
12. 211 Service is provided where facilities permit.
13. The 211 subscriber should work separately with cellular or wireless companies to ascertain whether cellular or wireless customers will be able to reach community information and referral services provided by dialing 211.

B. Terms and Conditions (*Continued*)

14. 211 will be provided under the following conditions:

- a. The 211 subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required to adequately handle calls to 211 without impairing the Company's general telephone service or telephone plant.
- b. The 211 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
- c. The 211 subscriber will be liable for, and will indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited tot, any loss, damage, expense or liability resulting from any infringement or claim of infringement or any patent, trademark, copyright, or resulting from any claim of liable and slander.
- d. Suspension of 211 Service is not allowed.
- e. The 211 subscriber will respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 211. If requested by the Company, the 211 subscriber will assist the Company in responding to complaints made to the Company concerning the subscriber's 211 service.

GENERAL SERVICES

B. Terms and Conditions (Continued)

- f. The Company will provide both oral and written notification when a 211 subscriber's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 211. The Company reserves the right once notification is made to institute protective measures up to and including termination at the time and without further notice. The Company may take protective measures when the 211 subscriber makes no modifications or is unwilling to accept modification in method of operation, or continues to cause service impairments.
15. The following conditions apply if the 211 subscriber provides a pre-recorded announcement.
- a. The 211 subscriber will provide announcements. The Company will provide only delivery of the call.
 - b. The provision of access to the 211 network by the Company for the transmission of announcements or recorded program services is subject availability of such facilities and the requirements of the local exchange network.
 - c. The 211 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to, the recorder-announcement equipment producing the recording, advertising, and promotional expenses.
 - d. The 211 subscriber assumes all financial responsibility, according to other specific rates and charges under tariff, for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises.
16. The Company may take all legal and practical steps to disassociate itself from 211 subscribers whose business and/or public conduct (whether demonstrated or proposed) is off a type that in the Company's discretion generates unacceptable levels of complaints by end users.

B. Terms and Conditions (Continued)

17. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties in Company facilities and equipment or on equipment owned or leased by the subscriber.
18. The Company, its employees, or its agents are not liable to any person for civil damages resulting from or caused by any act or omission in the development, design, installation, operation, maintenance, performance or provision of 211 service, except for willful or wanton misconduct.

C. Rates and Charges

1. A Service Establishment charge will apply per point-to-number.
2. 211 Subscribers will pay the normal tariffed charges for the local exchange access arrangements used for transporting and terminating messages at the 211 subscriber's designated premises.
3. A Central Office Switch Activation charge will apply per central office translated to the point-to-number and to change the point-to-number.
4. Charges applicable to the 211 Service are as follows:

	Nonrecurring <u>Charge</u>	
(a) Service Establishment		
• Per Point-to-Number	See Pricing Attachment	(M)(T)
(b) Central Office Switch Activation Charge		
• Per Central Office Switch Translated or Changed	See Pricing Attachment (June 28, 2022)	(M)(T)

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511 SERVICES

A. General

1. 511 Service ("511") is a three-digit local dialing arrangement available in specified areas for the delivery of travel information services via voice grade facilities. Pursuant to Order 00-256, issued by the Federal Communications Commission (FCC) in CC Docket 91-105, the 511 code is assigned for access to travel information services.
2. With the effective date of this tariff, the 511 Service is provided to an agency as determined by the State of Minnesota.
3. Calls placed to 511 code will be routed to the point-to-number, based upon the central office switch, where technically feasible.

B. Terms and Conditions

1. This service, if provided, is subject to availability of the 511 code
2. 511 can be delivered via regular exchange access lines (by individual business line, PBX trunks, etc.).
3. Limitations and use off service apply as stated in Section 2 of this Tariff.
4. Directory listings may be provided for 511 at rates listed in the Pricing Attachment, and under the terms and conditions specified in Section 5 of this tariff. (June 28, 2022) (T)
(T)
5. Access to 511 is not available to the following classes of service:
 - 1+
 - 0+, 0-(credit card, third-party billing, collect calls
 - 101XXX

In addition, operator assisted calls to the 511 subscriber will not be completed.

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GENERAL SERVICES

B. Terms and Conditions (Continued)

6. The 511 subscriber is restricted from selling or transferring the 511 code to an unaffiliated entity, either directly or indirectly.
7. 511 will not provide calling number information in real time to the 511 subscriber. If the 511 subscriber needs this type of information, the subscriber must subscribe to a compatible Caller Identification Service as specified elsewhere.
8. Calls to the 511 code that translate to a disconnected number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 511 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number. Callers placing calls to 511 from areas where 511 service is not being provided, will be advised that the service is not available from their number.
9. Disputes regarding geographic coverage by two or more 511 subscribers will be referred to the Minnesota Public Utilities Commission.
10. The Company will provision the subscriber's order within a reasonable time, given the complexity of the order. The 511 subscriber will be billed nonrecurring charge when the service is provisioned by the Company.

If during this period, the 511 subscriber has failed to establish service or decides to discontinue service establishments, the 511 code will be recalled and the code will be considered available for reassignment. If the network has been provisioned for the subscriber, the nonrecurring charges will not be refunded or waived.

11. Only a single seven or ten-digit local number or a single ten-digit toll-free number may be used as the point-to-number.
12. 511 Service is provided where facilities permit.
13. The 511 subscriber should work separately with cellular or wireless companies to ascertain whether cellular or wireless customers will be able to reach travel information services provided by dialing 511.

GENERAL SERVICES

B. Terms and Conditions (Continued)

14. 511 will be provided under the following conditions:

- a. The 511 subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required to adequately handle calls to 1 without impairing the Company's general telephone service or telephone plant.
- b. The 511 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
- c. The 511 subscriber will be liable for, and will indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright, or resulting from any claim of liable and slander.
- d. Suspension of 511 Service is not allowed.
- e. The 511 subscriber will respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 511. If requested by the Company, the 511 subscriber will assist the Company in responding to complaints made to the Company concerning the subscriber's 511 service.

GENERAL SERVICES

B. Terms and Conditions (Continued)

- f. The Company will provide both oral and written notification when a 511 subscriber's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 511. The Company reserves the right once notification is made to institute protective measures up to and including termination at any time and without further notice. The Company may take protective measures when the 511 subscriber makes no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.
15. The following conditions apply if the 511 subscriber provides a prerecorded announcement.
- a. The 511 subscriber will provide announcements. The Company will provide only delivery of the call.
 - b. The provision of access to the 511 network by the Company for the transmission of announcements or recorded program services is subject to availability of such facilities and the requirements of the local exchange network.
 - c. The 511 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.
 - d. The 511 subscriber assumes all financial responsibility, according to other specific rates and charges under tariff, for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises.
16. The Company may take all legal and practical steps to disassociate itself from 511 subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by _____ end _____ users.

GENERAL SERVICES

711 SERVICES

A. General

1. 711 Service ("711") is a three-digit local dialing arrangement for telephone transmission access to all Telecommunications Relay Service (TRS) entities as a toll-free call. Pursuant to Order 00-257, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 711 code is assigned for nationwide access to TRS entities.

B. Terms and Conditions

1. This service is provided subject to the availability of the 711 code.
2. 711 can be delivered via regular exchange access lines (by individual business line, PBX trunks, etc.).
3. Limitations and use of service apply as stated in Section 2 of this Tariff.
4. Directory listings may be provided for 711 at no charge.
5. Access to 711 is not available to the following classes of service:
 - 0-(credit card, third-party billing, collect calls)
 - 101XXXX

In addition, operator assisted calls to the 711 subscriber will not be completed.

6. The 711 subscriber is restricted from selling or transferring the 711 code to an unaffiliated entity, either directly or indirectly.
7. 711 will not provide calling number information in real time to the 711 subscriber. If the 711 subscriber needs this type of information, the 711 subscriber must subscribe to a compatible Caller Identification Service as specified elsewhere.

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GENERAL SERVICES

B. Terms and Conditions (Continued)

8. Calls to the 711 code that translate to a disconnected number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 711 provide is a Company subscriber. The announcement provided may refer the caller to another telephone number. Callers placing calls to 711 service from areas where 711 service is not being provided, will be advised that the service is not available from their number.
9. Only a single seven or ten-digit local number or a single ten-digit toll-free number may be used as the point-to-number.
10. 711 Service is provided where facilities permit.
11. The 711 subscriber should work separately with cellular or wireless companies to ascertain whether cellular or wireless customers will be able to reach relay services provided by dialing 711.
12. 711 will be provided under the following conditions:
 - a. The 711 subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgment of the Company, to handle calls to 711 without impairing the Company's general telephone service or telephone plant.
 - b. The 711 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.

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GENERAL SERVICES

B. Terms and Conditions (Continued)

- c. The 711 subscriber will be liable for, and will indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright, or resulting from any claim of liable and slander.
 - d. Suspension of 711 Services is not allowed.
 - e. The 711 subscriber will respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 711. At the Company's request, the 711 subscriber will assist in responding to complaints made to the Company concerning the subscriber's 711 service.
 - f. The Company will provide both oral and written notification when a 711 subscriber's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 711. The Company reserves the right once notification is made to institute protective measures up to and including termination at any time and without further notice. The Company may take protective measure when the 711 subscriber makes no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.
13. The following conditions apply if the 711 subscriber provides a prerecorded announcement.
- a. The 711 subscriber will provide announcements. The Company will provide only delivery of the call.
M

GENERAL SERVICES

B. Terms and Conditions (Continued)

- b. The Company's provision of access to the 711 network for transmission of announcements or recorded program services is subject to the availability of such facilities and the requirements of the local exchange network.
 - c. The 711 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.
 - d. The 711 subscriber assumes all financial responsibility, according to other specific rates and charges under tariff, for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises.
14. The Company may take all legal and practical steps to disassociate itself from 711 subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
15. The Company will not be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this Tariff. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment or on equipment owned or leased by the subscriber.
16. Calls placed to the 711 code will be routed to the point-to-number based upon the central office switch and/or the Number Plan Area (NPA) of the calling party. Routing based upon NPA and NXX, ten-digit telephone number or ZIP codes can be provided where technically feasible.

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B. Terms and Conditions (Continued)

17. 711 subscribers will pay the normal tariffed charges for the local exchange access arrangements (e.g., PBX trunks Centrex type services lines, etc.) used for transporting and terminating messages at the 711 subscriber's designated premises.

C. Rates and Charges

1. There will be no charge for the initial establishment of 711 Services.
2. Subsequent point-to-number changes for 711 Services will have a nonrecurring charge as listed in the Pricing Attachment. (June 28, 2022)
(M)(T)

Vice President
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Little Rock, Arkansas 72212

GENERAL SERVICES

811 SERVICES

A. General

1. 811 Service ("811") is a three-digit local dialing arrangement for telephone transmission access to all One Call notification systems entities as a toll-free call. Pursuant to Order 05-50, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 811 code is assigned for nationwide access to One Call entities.

B. Terms and Conditions

1. This service is provided subject to the availability of the 811 code.
2. 811 can be delivered via regular exchange access lines (by individual business line, PBX trunks, etc.).
3. Limitations and use of service apply as stated in Section 2 of this Tariff.
4. Directory listings may be provided for 811 at no charge.
5. Access to 811 is not available to the following classes of service:
 - 0-(credit card, third-party billing, collect calls)
 - 101XXXX

In addition, operator assisted calls to the 811 subscriber will not be completed.

6. The 811 subscriber is restricted from selling or transferring the 811 code to an unaffiliated entity, either directly or indirectly.
7. 811 will not provide calling number information in real time to the 811 subscriber. If the 811 subscriber needs this type of information, the 811 subscriber must subscribe to a compatible Caller Identification Service as specified elsewhere.
8. Calls to the 811 code that translate to a disconnected number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 811 provide is a Company subscriber. The announcement provided may refer the caller to another telephone number. Callers placing calls to 811 service from areas where 811 service is not being provided, will be advised that the service is not available from their number.

Vice President
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GENERAL SERVICES

B. Terms and Conditions (Continued)

9. Only a single seven or ten-digit local number or a single ten-digit toll-free number may be used as the point-to-number.
10. 811 Service is provided where facilities permit.
11. The 811 subscriber should work separately with cellular or wireless companies to ascertain whether cellular or wireless customers will be able to reach relay services provided by dialing 811.
12. 811 will be provided under the following conditions:
 - a. The 811 subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgment of the Company, to handle calls to 811 without impairing the Company's general telephone service or telephone plant.
 - b. The 811 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
 - c. The 811 subscriber will be liable for, and will indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright, or resulting from any claim of libel and slander.
 - d. Suspension of 811 Services is not allowed.
 - e. The 811 subscriber will respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 811. At the Company's request, the 811 subscriber will assist in responding to complaints made to the Company concerning the subscriber's 811 service.

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GENERAL SERVICES

B. Terms and Conditions (Continued)

- f. The Company will provide both oral and written notification when a 811 subscriber's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 811. The Company reserves the right once notification is made to institute protective measures up to and including termination at any time and without further notice. The Company may take protective measure when the 811 subscriber makes no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.
13. The following conditions apply if the 811 subscriber provides a prerecorded announcement.
- a. The 811 subscriber will provide announcements. The Company will provide only delivery of the call.
 - b. The Company's provision of access to the 811 network for transmission of announcements or recorded program services is subject to the availability of such facilities and the requirements of the local exchange network.
 - c. The 811 subscriber assumes all financial responsibility for all costs involved n providing announcement or recorded program services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.
 - d. The 811 subscriber assumes all financial responsibility, according to other specific rates and charges under tariff, for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises.
14. The Company may take all legal and practical steps to disassociate itself from 811 subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
15. The Company will not be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this Tariff. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment or on equipment owned or leased by the subscriber.

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B. Terms and Conditions (Continued)

16. Calls placed to the 8711 code will be routed to the point-to-number based upon the central office switch and/or the Number Plan Area (NPA) of the calling party. Routing based upon NPA and NXX, ten-digit telephone number or ZIP codes can be provided where technically feasible.
17. 811 subscribers will pay the normal tariffed charges for the local exchange access arrangements (e.g., PBX trunks, Centrex type services lines, etc.) used for transporting and terminating messages at the 811 subscriber's designated premises.

C. Rates and Charges

1. There will be no charge for the initial establishment of 811 Services.
2. Subsequent point-to-number changes for 811 Services will have a nonrecurring charge as listed in the Pricing Attachment. (June 28, 2022)
(M)(T)

A. General

1. The following service connection charges are to be for all new installations, reconnections, rearrangements, moves and charges upon customer request. Only the chargeable items that are applicable will be charged, but charges are cumulative. These charges are to be made where not specifically covered elsewhere in the company tariff.

B. Charges. The rates for new and existing service are listed in the Pricing Attachment (June 28, 2022) (T)

1. Service Order Charge: (M)
Residential (June 28, 2022) (M)
Business (June 28, 2022)

- a. This charge covers the time and materials involving the establishment of business office records including order writing, directory changes, accounting records and all work involved with establishing a new customer's service or modifying an existing one. The Existing

Service Order charge applies each time a change is made to a current customer's service at the request of the customer.

(M)

- b. Data base updates for calling cards and toll screening (June 28, 2022) (M)

(M)

- c. Data base updates due to service being disconnected for non-payment. See also condition D(5). (June 28, 2022) (M)

(M)

2. Central Office Connection Charge (June 28, 2022)

This charge will be made where work is required at the central office.

3. Premises Visit Charge: (June 28, 2022)

This charge will apply whenever an installer must perform any function on a customer's premise, including travel to and from the

service office, other than maintenance work.

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Effective: July 28, 2022

Service Connection Charges (Continued)

C. Examples: Existing Service

- | | | |
|----|---|-------|
| 1. | Additional listing requiring separately written service order under existing service - #1a
12.00 | \$ |
| 2. | Number change for existing service - #1a, #1b & #2 | 19.50 |
| 3. | Reconnection for non0payment (No data base change required) 19.00 | |
| 4. | Changing calling card services or toll screening services under existing service #1a & #1b 12.50 | |

D. Conditions:

1. Service connection charges are payable at the time the work is performed and are in addition to the rates and other applicable charges which may be established and made a part of this filed tariff. If the customer requests it, and the company agrees, the service connection charges for a new installation may be spread in three equal payments over a 90 day payment period. This option does not apply to subscribers disconnected for non-payment.
2. When a service is established for a different customer and all of the facilities are reconnected in place without any change, one service connection charge will apply to the entire service.
3. Service Connection Charges apply to:
 - a. Establishing Service
 - b. Re-establishment or reconnection of service.
 - c. Move of service from one premise to another
 - d. Assumption of service with a change in responsibility

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Vice President
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Service Connection Charges – continued

D. Conditions (continued)

- e. Number change or class of service made at the request of the customer when no other service connection charges apply.
4. Service Connection Charges do not apply:
- a. When any change is made and initiated by the Company, either in customer's telephone number, change in class or service, etc.
 - b. A customer name change with no change in the billing responsibility and no lapse occurs in billing or changes of any kind in service(s) provided.
 - c. When telephone service is re-established at a secondary location immediately following the rendering of the customer's primary location as unfit for occupancy, due to fire, flood, etc. At the option of the Company, the same telephone number may be used.
 - d. To supplemental equipment or miscellaneous services filed elsewhere in this tariff unless specifically stated.
5. Reconnect Charges Apply:
- a. When service has been disconnected for non-payment and satisfactory arrangements were not made prior to the preparation of a service order.
 - b. Data base charges will apply when the company, in accordance with its normal procedures, determines that it is prudent to suspend calling card services.

Bad Check Charge

A. General

1. This charge covers the costs associated with the processing of customers checks that have been returned to us
2. This charge does not apply if a reconnection charge (Section 6(c)(4)) is assessed.

B. Charges

1. Returned Check Charge (T) See Pricing Attachment
(June 28, 2022)
 - a. This includes, but is not limited to, returns of NSF checks, stopped payments, and closed accounts.

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INTEREXCHANGE ACCESS SERVICE

A. General

All rules, service offerings and definitions are contained in the Minnesota Independent Access Tariff to which we concur, with the exception of those definitions and rules found in Section 16 of this tariff following. The purpose of these interexchange access tariff pages are to provide our company specific rates that are to be applied in accordance with the provisions as set forth in the Minnesota Independent Access Tariff.

	<u>Non- Recurring Charge</u>	<u>Rate</u>
B. <u>Carrier Common Line Rates</u>		
1. Originating, Premium		\$.0100/MOU
2. Originating, Non-Premium		.0045/MOU
3. Originating, Discounted		.0075/MOU
4. Terminating, Premium		.0000/MOU
5. Terminating, Non-Premium		.0000/MOU
C. <u>Ordering Option Rates</u>		
1. Service Data Change Charge	28.94	
2. Design Change Charge	62.52	
D. <u>Switched Rates</u>		
1. Local Switching		
a. LS1 Premium – per Originating minute		.018300
LS1 Premium – per Terminating minute		**
b. LS2 Premium – per Originating minute		.023410
LS2 Premium – per Terminating minute		**
c. LS Transitional		.000000
2. Local Transport		
a. Termination, Premium – per Originating minute		.008400
Termination, Premium – per Terminating minute		***
b. Facility, Premium – per Originating minute per mile		.000423
Facility, Premium – per Terminating minute per mile		***
c. Tandem Switched Multiplexing – per Terminating minute		***
d. Installation		\$290.13
3. DA Information Surcharge		
a. Premium		.0290/100MOU
b. Transitional		.0131/100MOU
4. Entrance Facility		
a. Voice Grade – 2 Wire , per month	\$215.00	33.84
b. Voice Grade – 4 Wire , per month	\$215.00	54.15
c. High Capacity – DS1, per month	\$303.00	204.13
d. High Capacity – DS3, per month	\$333.00	2786.79

#Rates effective with usage billed beginning July 1, 2017

** Terminating rates are located in Windstream Telephone System FCC No. 6, Section 17.2.2 and 17.2.3 and may be viewed at the following web address: <https://apps.fcc.gov/etfs/public/lecTariffs.action?idLec=154>

(C)

INTEREXCHANGE ACCESS SERVICE

	Non- Recurring Charge	Rate
D. <u>Switched Rates</u> (Cont'd)		
5. Direct Trunk Transport Facility		
a. Voice Grade, per month per mile		1.52
b. High Capacity – DS1, per month per mile		36.64
c. High Capacity – DS3, per month per mile		148.91
6. Direct Trunk Transport Termination		
a. Voice Grade, per month		23.64
b. High Capacity – DS1, per month		111.57
c. High Capacity – DS3, per month		1230.63
7. Multiplexing		
a. DS1 to Voice, per month		302.10
b. DS3 to DS1, per month		302.10
8. Tandem Dedicated Trunk Port		
a. Voice Grade, per month per trunk		14.62
b. DS1, per month per trunk		5.12
9. End Office Common Trunk Port		
a. Per Terminating minute		**
(C)		
E. <u>Recording</u>		.0200/msg
F. <u>Special Access Rates</u>		
1. Special Access Metallic		
a. Channel Termination	38.54	15.69
b. Channel Mileage Facility		30.16/Mi
c. Bridging, Per Port		4.33
2. Special Access Telegraph Grade		
a. Channel Termination		
i. Two-Wire	38.54	15.69
ii. Four-Wire	38.54	31.39
b. Channel Mileage Facility		2.41/Mi
c. Channel Mileage Termination		14.09
d. Bridging, Per Port		4.33

** Terminating rates are located in Windstream Telephone System FCC No. 6, Section 17.2.3 and may be viewed at the following web address: <https://apps.fcc.gov/etfs/public/lecTariffs.action?idLec=154>

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	<u>NRC</u>	<u>Rate</u>
3. Special Access Voice Grade		
1. Channel Termination		
1. Two-Wire	\$223.24	
2. Four-Wire	223.24	46.81
2. Channel Mileage Facility		2.41/Mile
3. Channel Mileage Termination		14.09
4. Bridging (Voice, Data, Telephoto) 1 Per Port		4.33
5. Dataphone Sequential		
1. Two-Wire	24.07	
2. Four-Wire		127.86
6. Dataphone Addressable		
1. Two-Wire	25.80	
2. Four-Wire		131.35
7. Telemetry/Alarm Bridging		
1. Split Band		9.12
2. Summation		1.55
3. Passive	.23	
8. Condition C-type		6.45
9. Improved Return Loss		1.91
10. Multiplexing		245.68
11. Data Capability	247.03	1.44
12. Telephoto Capability	247.03	3.19
13. Signaling Capability		14.89
14. Selective Signaling		15.92
15. Transfer Arrangement		
1. Four Port	3.41	
2. Five Port	7.76	

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Effective: September 18, 2010

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4001 Rodney Parham Road
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INTEREXCHANGE ACCESS SERVICE

	Monthly	NRC	Daily
4. Special Access Program Audio			
1. Channel Termination			
1. 200 - 3500 Hz	\$ 33.22	\$332.26	\$ 3.32
2. 100 - 3500 Hz	89.39	332.26	8.94
3. 50 - 8000 Hz	89.39	332.26	8.94
4. 50 - 15000 Hz	89.39	332.26	8.94
2. Channel Mileage Facility			
1. 200 - 3500 Hz	2.41/Mi		.24
2. 100 - 5000 Hz	4.83/Mi		.48
3. 50 - 8000 Hz	7.84/Mi		.78
4. 50 - 15000 Hz	10.26/Mi		1.03
3. Channel Mileage Termination			
1. 200 - 3500 Hz	14.09		1.41
2. 100 - 5000 Hz	28.18		2.82
3. 50 - 8000 Hz	42.27		4.23
4. 50 - 15000 Hz	56.37		5.64
4. Bridging	21.71		2.18
5. Gain Conditioning	6.45	173.13	.63
6. Stereo	-	381.10	-
5. Special Access Video			
1. Channel Termination			
1. TV-1 or 2436.39		240.01	
2. 4TV-5	425.75		234.16
3. 6TV-5	452.39		248.81
4. TV-15	469.58		258.27
2. Channel Mileage Facility	399.69/Mi		219.83/Mi
3. Channel Mileage Termination	425.71		234.14
6. Special Access Digital Data			
1. Channel termination			
1. 2.4, 4.8, 9.6 kbps	105.97	311.64	
2. 56.0 Kbps	105.97	207.78	
2. Channel Mileage Facility			
1. 2.4, 4.8, 9.6 kbps	2.41/Mi		
2. 56.0 Kbps	4.83/Mi		

Issued: August 19, 2010

Effective: September 18, 2010

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 4001 Rodney Parham Road
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INTEREXCHANGE ACCESS SERVICE

	<u>NRC</u>	<u>Rate</u>
7. Channel Mileage Termination		
1. 2.4, 4.8, 9.6 kbps		\$ 14.09
2. 56.0 kbps		28.18
3. Bridging		26.93
4. Loop Transfer	6.75	
5. Channel Service Unit		
1. 2.4 kbps	18.60	
2. 4.8 kbps	19.88	
3. 9.6 kbps	20.85	
4. 56.0 kbps		21.73
8. Special Access High Capacity		
1. Channel Termination		
1. 1.544 mbps	\$381.10	217.71
2. Channel Mileage Facility		
1. 64 kbps		1.29/Mi
2. 1.544 mbps		31.91/Mi
3. Channel Mileage Termination		
1. 64 kbps		17.77
2. 1.544 mbps		178.15
4. Multiplexing		
1. DS1 to Voice		360.44
2. DS1 to DS0		624.91
3. DS0 to Subrates		
1. 2.4 kbps		511.06
2. 4.8 kbps		263.41
3. 9.6 kbps		183.12
5. Automatic Loop Transfer		440.13
6. Transfer Arrangement		187.03
7. N C T E		
1. 1.544 mbps		96.02
2. Automatic Loop Transfer		1,013.35

Issued: August 19, 2010

Effective: September 18, 2010

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INTEREXCHANGE ACCESS SERVICE

	<u>USOC</u>	<u>NRC</u>	<u>Rate</u>
G. Directory Assistance			
1. DA Credit Allowance			
a. Transitional			\$.0161/call
b. Premium FGA, FGB			.0278/call
c. Premium FGC, FGD			.0356/call
2. DA Service Call			.50 /call
3. Directory Transport		.0167/ call	
H. Additional Engineering			
1. Misc. Service Order Charge			18.27
2. Basic Time		16.17 / ½ hr.	
3. Overtime			19.18 / ½ hr.
I. Additional Labor			
1. Installation & Repair			
a. Overtime			14.03 / ½ hr.
b. Premium			16.10 / ½ hr.
2. Standby			
a. Basic			11.96 / ½ hr.
b. Overtime			14.03 / ½ hr.
c. Premium			16.10 / ½ hr.
3. Testing and Maintenance			
a. Basic – IR Technician			11.96 / ½ hr.
b. Overtime – IR Technician			14.03 / ½ hr.
c. Premium – IR Technician			16.10 / ½ hr.
4. Testing and Maintenance			
a. Basic CO Technician			12.68 / ½ hr.
b. Overtime CO Technician			15.04 / ½ hr.
c. Premium CO Technician			17.40 / ½ hr.

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Vice President
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INTEREXCHANGE ACCESS SERVICE

	<u>USOC</u>	<u>NRC</u>	<u>Rate</u>
5. Restoration Priority	54.63		M
6. Additional Automatic Testing		2.89	
7. Prescription			
a. IntraLATA Only Change			
1. Electronically Processed	PICRE	1.25	N/A
2. Manually Processed	PICRA	\$5.50	N/A
b. Simultaneous with InterLATA Change			
1. Electronically Processed	PICBR	0.63	N/A
2. Manually Processed		2.75	N/A
8. IntraLATA Unauthorized PIC Change			
a. Residence/Business Per Line or Trunk		35.65	
b. Public/Semi-Public Payphone Per Line or Trunk		57.57	
J. Common Channel Signaling Network Connection			
1. Signaling Network Access Link			
a. Signaling Mileage			5.83 /mile
b. Signaling Mileage Termination			58.52
c. Signaling Entrance Facility		176.00	75.64
d. FGC & FGD Conversion of Multi-frequency Address Signaling to SS7 signaling or SS7 Signaling to Multi-frequency Address Signaling - Per 24 Trunks Converted or Fraction thereof on a Per Order Basis		242.00	
2. STP Port – Per Port		886.00	
K. 800 Data Base Access Service Queries			
1. Basic Per Query			.0080
2. Vertical Per Query			.0084

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INTEREXCHANGE ACCESS SERVICE

Pages 7 through 19 are reserved for future use.

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Switched 56 Digital Service

I. Description

Switched 56 Digital Service is a single party, four wire conditioned service which is capable of switching and transmitting 56 kilobits per second of digital data. This service will allow for the transmission of 56 kilobits of data per circuit, both intraLATA and interLATA.

II. Interexchange Access

A. Access outside of the local exchange requires a dedicated digital trunk group from the end office to the interexchange serving wire center. The standard dialing pattern for Feature Group D is used for access.

B. Trunk installation charges are described in IV(B), following.

III. Terms and Conditions

A. Switched 56 Digital Service is furnished only in central office areas where adequate facilities are available. Central offices will be equipped for this service at the discretion of the Company.

B. Switched 56 Digital Service is measured data access line service. The restriction against combining flat and measured service at the same location does not apply to Switched 56 Digital Service.

C. Usage for Switched 56 Digital Service is a bulk local summary statement on the bill.

D. Operator handled calls can not be completed on this service. Access to 911 and 411 is not available.

E. The customer is responsible for providing wiring and apparatus at the network demarcation point.

IV. Payment Arrangements and Credit Allowances

A. Rates and Charges

Switched 56 Digital Service has three rate elements; a nonrecurring charge, a monthly rate and usage charge that applies for all minutes of local use. Interexchange usage is charged to the interexchange carrier at the applicable interLATA or intraLATA rates per access minutes of use.

	<u>Nonrecurring Charge</u>	<u>Monthly Charge</u>
1. Switched 56 Digital Service initial line per customer location:		
a. Month-to-Month	\$ 275.00	\$ 82.25
b. 3 Year contract	275.00	74.00
2. Switched 56 Digital Service – per additional line per customer location		
a. Month-to-month	275.00	25.00
b. 3 Year contract	275.00	22.50
3. Local usage, per minute		<u>Charge</u> \$ 0.02
B. Trunk activation		
Per order, per 24 trunks or fraction	220.00	N/A

C. Termination charge

1. This charge applies only if the multi-year contract method is chosen by the customer and service is discontinued prior to the end of the service period.
2. The rate equals the number of months remaining in the service period, rounded up to the next whole number, times the month-to-month rate, times 50%, plus any billed but unpaid charges.

Customer Specified Blocking Service

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Vice President
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SPECIAL SERVICE

CUSTOM LOCAL AREA SIGNALING SERVICE (CLASS)

I. GENERAL

- A. CLASS features are a set of call management services that allows end users to screen, redirect or return certain incoming or outgoing calls. Interoffice calls generally require that the originating and terminating offices utilize Signaling System 7 or equivalent for the feature to work.
- B. The available features are described using the terminology in Docket No. P-999/CI-92-992. Marketing and promotional literature could contain less technical terms to describe the same features to the general public.

II. FEATURE DESCRIPTIONS

- A. **Anonymous Call Rejection** – a terminating feature that allows customer to reject calls when the calling party has block the delivery of their directory number. If the directory number of the calling party is not restricted, or is unavailable, the call will be completed. Calls from restricted directory numbers are not completed and the calling party is routed to an announcement. If the calling party is placing a toll call, the diversion to the announcement will not generate a billable call.

This feature is available on either a fixed or variable basis. If the subscriber chooses fixed Anonymous Call Rejection, the feature is automatically active. Subscribers to the variable versions are required to dial an activation code before the service takes effect. The variable version can be deactivated by the subscriber dialing the appropriate code.

- B. **Continuous Redial** – allows the subscriber to (1) place a call to the last station to which a call was previously made or attempted, and (2) if the called station is busy, to cause the system to scan the called line for an idle condition. The scan continues for 30 minutes or until completion or cancellation. The calling station receives a distinctive ring when the called station is idle. Call setup is performed when the calling subscriber answers the ringing. This feature will not work on 800 or 900 prefixed numbers, international calls, calls to a number with call forwarding active or lines with a non-unique directory number.
- C. **Last Call Return** – enables the subscriber to place a call to the last number from which a call was previously received or attempted. If the called station is busy, the system scans the called line for an idle condition. The scan continues for 30 minutes or until completion or cancellation. The calling station receives a distinctive ring when the called station is idle. Call setup is performed when the calling subscriber answers the ringing.

FEATURE DESCRIPTIONS (Continued)

C. Last Call Return – (Continued)

This feature will not work on 800 or 900 prefixed numbers, international calls, calls to a number with call forwarding active or lines with a non-unique directory number. Only the last incoming call can be returned.

If the original calling station had privacy activated, this feature will not display the name or number that is being called. The number of the anonymous party will not be shown on the toll statement if the route is billable.

- D. Priority Call** – a special ringing pattern allows subscribers to selectively answer incoming calls. Customers who have both this service and Call Waiting also receive a special call waiting indicator. The customer may place up to six (6) directory numbers on a screening list. Incoming calls on this screening list receive the special ringing pattern. Calls not on this list receive standard termination treatment.

- E. Selective Call Acceptance** – with this feature the customer generated screening list routes calls not on the list to an announcement. Incoming calls on the screening list receive standard termination treatment. The feature can be activated or deactivated by the subscriber. The screening list can contain up to six (6) directory numbers.

Call Forwarding will not work if the directory number is not contained in the Selective Call Acceptance screening list. Selective Call Forwarding and Selective Call Rejection take precedence over Selective Call Acceptance.

- F. Selective Call Forwarding** – allows the subscriber to sue a screening list to store up to six (6) directory numbers. Calls terminating from a number on this screening list are forwarded to an alternate directory number. The feature can be activated or deactivated by the subscriber.

Selective Call Rejection takes precedence over Selective Call Forwarding. This feature cannot forward calls to “950” or “10XXX” dialing patterns.

- G. Selective Call Rejection** – allows the subscriber to use a screening list to store up to six (6) directory numbers. Calls terminating from a number on this list are routed to an announcement. Incoming calls not on the screening list receive standard termination treatment. The feature can be activated or deactivated by the subscriber. The customer does not need to know the number of the incoming call in order to add it to this screening list.

This feature takes precedence over Selective Call Acceptance, Selective Call Forwarding and Caller ID.

SPECIAL SERVICE

III. FEATURE AVAILABILITY

- A. CLASS features require Signaling System 7 to function. Therefore, the offering of these features are restricted to those central offices properly equipped. These features are currently available in the following central office locations.
- | | |
|---------------------|----------------|
| 1. Annandale | 4. Paynesville |
| 2. Maple lake | 5. South Haven |
| 3. Montrose/Waverly | |

IV. REGULATIONS

- A. Subscribers to any CLASS feature are prohibited from selling any data collected or otherwise acquired through the use of these services. Sale of such information could be a violation of Minnesota Statute & 626A relating to the Privacy in Communications Act.
- B. Customers are responsible for providing premise equipment that is compatible with the feature(s) desired. The Company is not responsible for the compatibility of customer purchased products from other vendors.
- C. These services are only available to single party business and residential customers.
- D. A one month minimum charge applies to these services.
- E. A customer must have either Caller ID or Last Call Return in order to obtain Anonymous Call Rejection.

V.	RATE SCHEDULE. The residential and business monthly rates for the features below are listed in the Pricing Attachment at the end of this tariff.			(T) (T)
A.	Basic CLASS Features			(T) (T) (M)
	Caller ID – Number Only	(June 28, 2022)		(M)
	Caller ID – Name and Number	(June 28, 2022)		
	Caller ID – Delivery on Call Waiting	(June 28, 2022)		
	Continuous Redial	(June 28, 2022)		
	Last Call Return	(June 28, 2022)		(M)
	Screening List of Six Numbers For:			
	Priority Call	(June 28, 2022)		(M)
	Selective Call Acceptance	(June 28, 2022)		
	Selective Call Forwarding	(June 28, 2022)		
	Selective Call Rejection	(June 28, 2022)		(M)
B.	Optional Features			
1.	Increase screening list to 15 numbers:			
	Priority Call	(June 28, 2022)		(M)
	Selective Call Acceptance	(June 28, 2022)		
	Selective Call Forwarding	(June 28, 2022)		
	Selective Call Rejection	(June 28, 2022)		(M)
2.	Increase screening list to 32 numbers:			
	Priority Call	(June 28, 2022)		(M)
	Selective Call Acceptance	(June 28, 2022)		
	Selective Call Forwarding	(June 28, 2022)		
	Selective Call Rejection	(June 28, 2022)		(M)
3.	Anonymous Call Rejection			
	Provided with Caller ID	Included	Included	
	Provided with Last Call Return	(June 28, 2022)		(M)

V. RATE SCHEDULE (Continued)

4. Multiple basic CLASS feature discounts ¹					
	Any three basic features		(June 28, 2022)		(M)
	Any four basic features		(June 28, 2022)		(M)
	Five or more basic features		(June 28, 2022)		(M)
Ex. 1	Customer orders 2 basic features			Ex. 2	Customer orders 3 basic features
		Install			Install
	Select Call Forwarding	\$2.25	\$10.00	Continuous Redial	\$2.25 \$10.00
	Caller ID	<u>\$2.25</u>	<u>\$ 0.00</u>	Priority Call	\$2.25 \$ 0.00
				Selective Call Frwding	\$2.25 \$ 0.00
				Discount	<u>\$(-.75)</u> <u>\$ -</u>
	Net Bill	<u>\$4.50</u>	\$10.00	Net Bill	<u>\$6.00</u> <u>\$10.00</u>

C. Rate Regulations

1. Monthly rates are in addition to regular service rates.
2. There is one installation charge (rate is listed in the Pricing Attachment) per order, regardless of the number of basic features and optional features ordered. (June 28, 2022) (T)
3. The non-recurring fee for "Line Blocking" is waived during a period of 30 days before and 90 days after the service offering and during the first 90 days after a customer installs residential telephone service.(June 28, 2022) (T)
4. The non-recurring fee is waived the first time a customer changes from Fixed Anonymous Rejection to Variable Anonymous Call Rejection. (June 28, 2022) (T)

¹Grandfather

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CALLING NUMBER DELIVERY AND BLOCKING

I. GENERAL

- A. Calling Number Delivery ("Caller ID") provides the subscriber with the calling party's directory number. This is a feature of the Custom Local Area Signaling System. Interoffice calls generally require that the originating and terminating offices utilize Signaling System 7 or equivalent for the feature to work.
- B. A Caller ID capable central office transmits the originating directory number whether or not the calling party subscribes to the Caller ID service.

II. FEATURE DESCRIPTION

- A. **Caller ID (Number Only)** – transmits the directory number of the calling party to the called party. The premise equipment, of subscribers to this service, will display the date, time and the calling party's directory number during the first long silent period of the ringing cycle. If the calling party has blocked the transmission of their number, the called party's Caller ID equipment will not display the number.

Subscribers with the appropriate premise equipment can store and display the date, time and calling number of unanswered calls.

Priority Call and Called Number Delivery Blocking take precedence over Caller ID. International calls are generally incompatible with this feature.

- B. **Caller ID (Name and Number)** – transmits the directory number and associated name of the calling party to the called party. The calling party's name and number, including non-published and non-listed subscribers, are displayed on customer provided equipment. If the calling party has Calling Number Delivery Blocking enabled, neither the name or number will be displayed on the called party's premise equipment

The company's records will be the source of the name that is associated with the calling directory number. The name, for display purposes, may be abbreviated or limited at the discretion of the company. The company does not assure the accuracy of the name and disclaims all liability to any party for errors, omissions or mistakes. The company's sole obligation will be to take reasonable actions to correct errors in names upon written notification from the subscriber to the directory number.

CALLING NUMBER DELIVERY AND BLOCKING

I. GENERAL

- A. Calling Number Delivery (“Caller ID”) provides the subscriber with the calling party’s directory number. This is a feature of the Custom Local Area Signaling System. Interoffice calls generally require that the originating and terminating offices utilize signaling System 7 or equivalent for the feature to work.
- B. A Caller ID capable central office transmits the originating directory number whether or not the calling party subscribes to the Caller ID service.

II. FEATURE DESCRIPTION

- A. **Caller ID (Number Only)** – transmits the directory number of the calling party to the called party. The premise equipment, of subscribers to this service, will display the date, time and the calling party’s directory number during the first long silent period of the ringing cycle. If the calling party has blocked the transmission of their number, the called party’s Caller ID equipment will not display the number.

Subscribers with the appropriate premise equipment can store and display the date, time and calling number of unanswered calls.

Priority Call and Called Number Delivery Blocking take precedence over Caller ID. International calls are generally incompatible with this feature.

- B. **Caller ID (Name and Number)** – transmits the directory number and associated name of the calling party to the called party. The calling party’s name and number, including non-published and non-listed subscribers, are displayed on customer provided equipment. If the calling party has Calling Number Delivery Blocking enabled, neither the name or number will be displayed on the called party’s premise equipment.

The company’s records will be the source of the name that is associated with the calling directory number. The name, for display purposes, may not be abbreviated or limited at the discretion of the company. The company does not assure the accuracy of the name and disclaims all liability to any party for errors, omissions or mistakes. The company’s sole obligation will be to take reasonable actions to correct errors in names upon written notification from the subscriber to the directory number.

SPECIAL SERVICE

CALLING NUMBER DELIVERY AND BLOCKING (Continued)

II. FEATURE DESCRIPTION (Continued)

- C. **Caller ID (Delivery on Call Waiting)** – allows subscribers to receive information about a calling party on a waiting call. When assigned to a subscriber's line, and Call Waiting Cancel is not activated on that line, then calls directed towards the subscriber while on another telephone call will be provided ring-back tone and the subscriber will receive Call Waiting alerting for the new call. If the subscriber already has a call in the waiting or held state, treatment will not apply to any subsequent calls. Those calls will receive busy treatment and the subscriber will not be alerted. When Call Waiting Cancel has been invoked by the subscriber, calls received during the course of that call will receive busy treatment. **Requires Caller ID Number or Caller ID Name and Number.**

N

- D. **Calling Number Delivery Blocking** – allows subscribers to control whether or not their telephone number is displayed to the next party that they call. A subscriber to this service can dial an access code to block or unblock the transmission of their number. Blocking is available to residential customers on either a per-call or full time (line) basis.

Operator and 9-1-1 services take priority over calling number delivery blocking. The code for this feature must be dialed prior to Continuous Redial or the calling telephone number will be displayed on the terminating end.

SPECIAL SERVICE

III. FEATURE AVAILABILITY

A. CLASS features require Signaling System 7 to function. Therefore, the offering of these features are restricted to those central offices properly equipped. These features are currently available in the following central office locations:

- | | |
|---------------------|----------------|
| 1. Annandale | 4. Paynesville |
| 2. Maple lake | 5. South Haven |
| 3. Montrose/Waverly | |

IV. REGULATIONS

A. Subscribers to any CLASS feature are prohibited from selling any data collected or otherwise acquired through the use of these services. Sale of such information could be a violation of Minnesota Statute Section 626A relating to the Privacy in Communications Act.

B. Customers are responsible for providing premise equipment that is compatible with the feature(s) desired. The Company is not responsible for the compatibility of customer purchased products from other vendors.

C. These services are only available to single party business and residential customers.

D. A one month minimum charge applies to these services.

E. Per-call blocking is available to all customers. There are no recurring or non-recurring charges associated with per-call blocking. Customers do not have to subscribe to Caller-ID to use per-call blocking.

F. Residential customers may order full time (line) blocking at any time. A nonrecurring charge will apply. There will not be a charge to remove line blocking.

G. Line blocking is **not** available to business customers unless the subscriber has a demonstrated need. Demonstration of need is waived for the following types of business subscribers:

1. Law enforcement agencies,
2. Shelters for battered persons, and
3. Government agencies engaged in undercover operations.

SPECIAL SERVICE

IV. REGULATIONS (continued)

G. (Continued)

Other business customers are required to submit written documentation describing their need for this service. The company will review the documentation and issue a decision within a reasonable period of time not to exceed three (3) working days. The Company will base its decision on whether inadvertent disclosure of the calling party's number could endanger the caller, other persons, or property. The customer may appeal an unfavorable decision to the Minnesota Public Utilities Commission. There are no recurring or non-recurring charges associated with this feature for business subscribers with a demonstrated need.

V. RATE REGULATIONS

- A. The nonrecurring fee for line blocking is waived for existing residential customers 30 days before and 90 days after the effective date of this tariff.
- B. The nonrecurring fee for line blocking is waived for new residential customers for 90 days from the date of initial installation.
- C. Monthly rates are in addition to regular local service rates.
- D. There is one installation charge (rate is listed in the Pricing Attachment) per order, regardless of the number of basic features and optional features ordered. (June 28, 2022) (T)

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SPECIAL SERVICE

Call Trace

I. General

- A. Call Trace allows the customer to initiate a trace of the last harassing telephone call. The term harassing is defined in Subpart 6 of Section 7813.0100 of the Minnesota Public Utilities rules. Call Trace is a feature of the Custom Local Area Signaling System. This function will not work unless interoffice calls utilize Signaling System 7 or equivalent.
- B. The party originating the trace on the incoming call does not have to utilize any CLASS feature for Call Trace to function.

II. Feature Description

- A. The Call Trace subscriber dials an activation code following receipt of a harassing call. The activation extracts the contents of the incoming memory register to print at a telephone company designated location. The activating party is provided with either a confirmation that the trace has been performed successfully, or notification that the trace was not completed.

B. Interaction with other features:

Anonymous Call Rejection – a rejected call is not traceable

Call Forwarding, Fixed, Variable, or Busy Line – calls are traceable by the remote station but not the base station.

Call Forwarding, don't Answer – both the base and remote stations can perform Call Trace.

Call Waiting – call trace works but traces the last incoming call only.

Calling Number Delivery Blocking – call trace has precedence over this feature. The directory number in the incoming memory register is traced regardless of the public/private status.

SPECIAL SERVICE

III. Feature Availability

- A. CLASS features require Signaling System 7 to function. Therefore, the offering of these features are restricted to those central offices properly equipped. These features are currently available in the following central office locations:
1. Annandale
 2. Maple lake
 3. Montrose/Waverly
 4. Paynesville
 5. South Haven
- B. This feature will be available to all customers at any time. The only requirement is the customer must intentionally activate the service.

IV. Regulations

- A. Subscribers to any CLASS feature are prohibited from selling any data collected or otherwise acquired through the use of these services. Sale of such information could be a violation of Minnesota Statute Section 626A relating to the Privacy in Communications Act.
- B. In accordance with Minnesota Public Utilities Rules, Section 7813.1100 Subpart 2, activation of this feature constitutes consent by the activating customer to have their call(s) traced.
- C. Results of successful Call Trace activations will be disclosed only to appropriate law enforcement officers. Minnesota Public utilities Rules, Section 7813.0800 Subpart 2, prohibit the telephone company from disclosing this information directly to the customer utilizing the Call Trace service. The customer must contact appropriate law enforcement personnel to follow up on the trace.
- D. The customer agrees to indemnify Windstream Lakedale, Inc. and its employees and agents, or to otherwise hold them harmless from any claims, suits, judgments, penalties and costs incurred, including reasonable attorneys' fees, which Windstream Lakedale, Inc. may be liable for, or which may be imposed upon it, or which

IV. Regulations (continued)

- D. it may occur as a result of its performing the CLASS Call Trace services that the customer utilized.
- E. Data obtained from successful Call Trace activations will be retained by the Company for 30 days.
- F. This is not an optional service. All lines will have this feature available at all times.

V. Rates

- A. Per successful activation (M)(T) See Pricing Attachment (June 28, 2022)
- B. Non-Recurring Charges (M)(T) See Pricing Attachment (June 28, 2022)

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TOLL RESTRICTION

I. GENERAL

- A. Toll Restriction restricts the placement of billable toll calls on a local exchange line or trunk. Attempts to place such calls are routed to an announcement. Local, 911, and repair calls may be completed. Restrictions can be placed in international, domestic, direct dial, domestic operator or **any** combination.

II. TERMS AND CONDITIONS

- A. Toll Restriction is available in those central offices which has been equipped for the service.
- B. The customer is not permitted to place outgoing calls to an operator or any part of the long distance network when this service is in effect.

III. RATES

	Monthly Rate	Installation Charge
Per Line or Trunk Equipped (M)(T)	See Pricing Attachment(B)	(June 28, 2022)

- A. The rates are in addition to charges for all other services.
- B. The regular applicable service charge applies to each line.

IV. OPTIONS

- A. Allow 1+800 capability – allows a customer to complete 1+800, 888, 877, 866 calls, which are normally considered toll free. This option will allow access to an operator, via an operator service provider's toll-free number, which in turn may allow long distance calls to be completed, Abuse of this option by a customer may result in its discontinuance from the customer's service.

TOLL RESTRICTION WITH PIN *

I. GENERAL

- A. Toll Restriction with PIN is an optional feature that subscribers can use to override the toll restriction feature on a per call basis. Subscribers use a feature access code and a personal identification number (PIN) to access the toll networks. The personal identification number can be from 1 to 7 digits in length. This feature does not affect local, incoming or 911 calls.

II. TERMS AND CONDITIONS

- A. Toll restriction is available in those central offices which have been equipped for the service.
- B. A customer who loses the PIN will have to provide written notification to the business office before the PIN will be reset to the default.
- C. This service is not available with trunk service.

III. RATES

	Monthly Rate	Installation Charge
Per Line Equipped	See Pricing Attachment	(B) (M)(T) (June 28, 2022)

- A. The rates are in addition to charges for all other services.
- B. The regular applicable service charge applies to each line.

* This service is grandfathered and is only available to existing customers at existing locations.

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Effective: July 28, 2022

SPECIAL SERVICE

I. ADVANCED DIGITAL SERVICES BASIC RATE INTERFACE (BRI)

A. General Description

1. Advanced Digital Services is a public network-based set of communications services that make it possible to send, receive, and modify information using regular telephone lines. These services are based on the National Integrated Services Digital Network (ISDN) standards. ISDN provides end-to-end digital communications and gives the ability to transmit data and voice over the same telephone line simultaneously. This functionality is provided via channelized transport facilities. The ISDN architecture consists of digital central office switching systems which connect Basic Rate Interface (BRI) lines to customers' premises.
2. Advanced Digital Services BRI is an optional service arrangement. It uses the ISDN architecture to provide the customer with the capability to transmit voice and data simultaneously over the same digital line. Under various optional arrangements, BRI provides the customer with access to Circuit-Switched Voice Services and Circuit-Switched Data Services.
3. An Advanced Digital Services BRI arrangement obtains its capabilities from an ISDN-capable, Telephone Company central office switch. The BRI ISDN arrangement provides two communications channels (but using only one physical line) between end user equipment and the digital central office. These channels are called Bearer, or B Channels. Another channel, called the Delta, or D Channel, is used for signaling purposes. The complete BRI ISDN line is known as 2B + D.
 - a. **B Channel** – The B channel is a bi-directional synchronous channel capable of supporting digital transmission speeds of 64 kilobits per second (kbps). Each B Channel may be configured in one of the following ways:

SPECIAL SERVICE

- a. **B Channel** – (Continued)
 - (1) **Circuit-Switched Voice** – Allows the user to originate and receive only voice calls over a single circuit-switched B Channel.
 - (2) **Circuit-Switched Data** – Allows the user to originate and receive only data calls over a single circuit-switched B Channel.
 - (3) **Alternate Circuit-Switched Voice/Data** - Allows the user to originate and receive either voice calls or data calls over a single circuit-switched B Channel, but not simultaneously.
 - b. **D Channel** – The D Channel is a 16 kbps digital signaling channel that carries signaling and control for the B Channels.
4. All Advanced Digital Services lines consist of central office facilities (including outside plant facilities) extended from the Company's switching equipment to the customer's demarcation point.
5. **Directory Numbers** – On a given 2B+D ISDN line, calls are routed to the appropriate terminal device (voice telephone or computer/data terminal) based on the directory number and the type of call (voice or data) presented to the ISDN line.
- a. **Primary Directory Number** – Each ISDN line includes a single primary telephone directory number, which may originate or receive calls.
 - b. **Secondary Directory Numbers** – An ISDN line may have additional telephone directory numbers. The additional telephone number(s) may originate or receive calls independent of the user's Primary Directory Number; however, each B Channel is allowed only one simultaneous circuit connection at a time.

SPECIAL SERVICE

I. ADVANCED DIGITAL SERVICES BASIC RATE INTERFACE (BRI)

B. Circuit Switching Service Descriptions

Circuit Switching is a switching arrangement in which an entire circuit or, in a digital switch equipped for ISDN, a specific selection of channels is dedicated to a given call. Circuit-Switched Service provides the ability to originate and receive circuit-switched voice and/or data calls over a 64 kbps B Channel. The customer may choose among the following Circuit-Switched features based upon application needs:

1. **Clear channel Capability** – A characteristic of the transmission paths on the B Channels that allows the full bandwidth of 64 kbps to be available to the customer. Using appropriate terminals or terminal adaptors, it is also possible to bridge two B Channels together to achieve data transmission speeds of 128 kbps. However, ISDN interconnection to or through non-ISDN equipped central offices will potentially be subjected to analog transmission of sub-rated to 56 kbps per channel.
2. **Additional Call Offering** – This feature allows the user to be notified of additional call(s) when the telephone set is busy. Similar to conventional Call Waiting, multiple incoming calls to a directory number or secondary telephone number (if purchased) can be terminated to the telephone.
3. **Multi-line Hunt Service** – This feature allows incoming calls to a busy directory number to search through a predetermined list of directory numbers. This may be an Advanced Digital Services directory number on a different BRI or (for voice calls) an analog line. The hunting arrangement may be series completion, linear, uniform distribution, or circular.
4. **Directed Call Pick-Up** – This feature allows the user to dial a special code plus an extension number to answer calls directed to other stations.

B. Circuit Switching Service Descriptions

5. **Customer Calling Services** – Applicable Custom Calling Services (except for those superseded by Advanced Digital Services counterparts) are available at rates listed in the Pricing Attachment. The following Custom Calling features found specifically in this tariff will be charged at rates listed in the Pricing Attachment . (June 28, 2022) (T)
- a. **Call Hold** – This feature allows the user to place a call on hold by pressing the appropriate button on the telephone set. As an option, multiple independent calls may be retained on hold with this feature.
 - b. **Three-Way Calling** – This feature allows the user to add a third party to an existing voice call by pressing a feature key, and thus enables a conference between parties at multiple locations. The user may also disconnect the last party added by depressing the appropriate button on the telephone set.
 - c. **Call Transfer** – This feature allows the user to transfer a voice call to another directory number.
6. **Advanced Calling Services** – Advanced Calling Services (also called CLASS Services) are available at rates listed in the Pricing Attachment.(June 28, 2022) (T)

C. Technical Specifications

1. **Transmission Specifications**

The standard transmission parameters for an Advanced Digital services line utilizing an ISDN Rate Interface (BRI) consists of: A maximum of 38.5db loop loss at a 40kHz test tone terminated into a 135ohm impedance. The 38.5db loss includes all central office facilities, outside plat facilities, and inside wiring.

SPECIAL SERVICE

C. Technical Specifications (Continued)

2. Customer Premise Equipment and Facilities

Compatible customer premise equipment is required to utilize Advanced Digital Services. All equipment used to interface with these services is required to conform with National ISDN guidelines as referenced in the following Bellcore specifications:

<u>Document Number</u>	<u>Description</u>
SR-NWT-002661	National ISDN Generic Guidelines for ISDN Terminal Equipment on Basic Rate Interface
SR-NWT-001953	Generic Guidelines for ISDN Terminal Equipment on Basic Access Interfaces

The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provisioning of Advanced Digital Services render any facilities provided by the customer obsolete or require modification of such equipment or system, or otherwise affect its use or performance.

D. Network Protection

1. Windstream Lakedale, Inc. has the right and option to check the output of any equipment used in the transmission of signals to or from the customer premises for this service. This includes Windstream Lakedale, Inc. provided facilities or other companies' facilities used in conjunction with provision of ISDN capabilities, such as CPE.
2. Windstream Lakedale, Inc. will notify the customer of any deviation from the authorized transmissions or specifications established in provision of the service.

SPECIAL SERVICE

D. Network Protection (Continued)

3. Upon notification of Windstream Lakedale, Inc. that unauthorized transmissions are present due to customer equipment of facilities, the customer or customer's authorized agent will correct the situation on an expeditious basis or service will be disconnected by Windstream Lakedale, Inc. to protect the network. Windstream Lakedale, Inc. disclaims liability for losses which might be incurred as a result of disconnecting the service and disclaims any and all implied warranties, including, without limitation, warranties of merchantability and fitness for a particular purpose. With respect to such equipment or service, Windstream Lakedale, Inc. shall not be liable for an incidental or consequential damages, including but not limited to loss, damage, or expense directly or indirectly arising from the customer's use of or inability to use this service or equipment, either separately or in combination with other services or equipment.
4. In the event customer equipment meets required specifications, but causes interference with current or future services, Windstream Lakedale, Inc. reserves the right to notify the customer and modify the service to eliminate the interface or disconnect the service. In such a case, termination charges do not apply.

E. Regulations and Conditions

1. Unless specifically exempted, Advanced Digital Services shall be subject to all general regulations applicable to the provision of service by the Company as stated in the general tariff.
2. Advanced digital Services are provided at the option of the Company. These services are furnished subject to central office switching capacity, capability, and the availability of outside plant facilities.
 - a. The availability, functionality, and capabilities of Advanced Digital Services may vary or may not be available, dependent upon type of serving central office switch, related software controlling that switch, and associated outside plant.

SPECIAL SERVICE

E. Regulations and Conditions (Continued)

- (1) Where facilities are not available, or unusual expenditures are involved in making them available, the customer may be required to pay additional charges to cover the unusual expenditure, or to contract for services beyond the normal service term, or both.
- (2) Distance Extension Service: Advanced Digital Services may be provided to a customer's location served beyond the normal transmission range of the serving central office. In such cases, Distance Extension Service rates and charges are applicable.

These rates and charges will be determined on an individual case basis. No later than five working days after a contract is entered into, Lakedale shall file copies of the contract with individual customers with the Department. The filing shall also include enough detail to enable the Department to verify the estimation of incremental cost and whether or not rates exceed costs by a reasonable margin.

The contract shall include provisions requiring the same terms and rates for similarly situated customers.

3. Payment for Service

- a. The minimum charge period for services provided under this tariff is for one month.
- b. The customer may choose to pay for the service on a month-to-month basis or under a service contract plan. A month-to-month customer may, anytime, convert to a service contract plan.
- c. The monthly rate for customers choosing a service contract plan is guaranteed against Company initiated changes during the selected service contract period.

SPECIAL SERVICE

3. Payment for Service (Continued)
 - d. Subsequent additions will be rated under a new contract or added to an existing contract, based upon the remaining period of the initial contract.
 - e. Suspension of service is not allowed.
 - f. Contract Renewal and Termination Liabilities
 - (1) At anytime during their contract period customers may change to a new Advanced Digital Services contract, provided that the new contract is for a term equal to or greater than the time period remaining on their current contract. The new contract becomes effective upon execution.
 - (2) If the service is canceled by the customer, for any reason including transfer to a reseller, after installation of the service, but prior to the completion of the service period, the customer shall be obligated to pay a termination liability charge. The charge is calculated by multiplying the monthly rate by the remaining months in the contract period times fifty percent. These charges shall be due and payable in their entirety immediately upon such termination.
4. Directory Listings: One directory listing is provided without charge for each Advanced Digital Services customer. Additional listings may be provided as specified for Additional Listing Service in the Directory Listings section of the Telephone Company's tariff.
5. Billable Call Treatment
 - a. Normal toll charges shall apply to calls that are made outside of the local Service Area. Toll charges shall apply to each bridged B channel.
 - b. Advanced Digital Services customers who use the Call Forwarding or Call Transfer features are responsible for the payments of any applicable charges for each billable call connected via these features over the public network. The charge is applicable to each call answered, including the Call Forwarding set-up call. It also applies to collect and person-to-person calls, which may be refused at the answering station.

SPECIAL SERVICE

E. Regulations and Conditions (Continued)

6. Customer Premise Equipment

- a. This tariff for Advanced Digital Services does not include terminal equipment on the customer's premises.
- b. The customer is responsible for providing the power required for any and all customer premise equipment connected to an Advanced Digital Services line.

7. End User Common Line (EUL) Charges: Advanced Digital Services are subject to Federal Communications Commission (FCC) End User Common Line (EUCL) charges under the rates and application rules specified by the FCC. The customer shall be liable for all adjustments to the EUCL as mandated by the Federal Communications Commission (or by an regulatory body or commission or court of competent jurisdiction).

8. The Telephone Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failure, or malfunctions of Advanced Digital Services or associated equipment. Damages arising out of such interruptions, defects, failures, or malfunctions of the services after the Telephone Company has been notified, and has reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.

9. It is the customer's responsibility to indemnify and hold harmless the company against any and all claims, losses, liabilities, damages and lawsuits brought by any customer. Indemnification shall include, but is not limited to, costs and attorneys' fees.

F. Rates and Charges. The nonrecurring, monthly and per term rates for the services below are listed in the Pricing Attachment. (T)

: (T)
(T)
(T)

1. Flat Rate BRI

a. OB + OD Configuration (June 28, 2022) (T)

Requires at least one B Channel

b. Circuit-Switched Voice (Per B Channel) (June 28, 2022) (M)

c. Circuit-Switched Data (Per B Channel) (June 28, 2022) (M)

d. Alternate Circuit-Switched Voice/Data (Per B Channel) (June 28, 2022) (M)

e. D Channel Signaling (June 28, 2022) (M)
Required

f. D Channel Packet Switched services (June 28, 2022) (M)
(June 28, 2022)

2. Usage Based BRI Reserved for Future Use

3. Distance Extension Charge (a) ICB ICB ICB ICB ICB

(a) The contract shall include provisions requiring the same terms and rates for similarly situated customers.

SPECIAL SERVICE

I. ADVANCED DIGITAL SERVICES BASIC RATE INTERFACE (BRI)

Notes:

1. Extended Area Service (EAS) and Optional Calling Plan (OCP) charges apply on a per B Channel basis.
2. End user, TAP, TACIP, and 9-1-1 charges apply on a per two wire BRI basis.
3. The customer must choose the same interexchange carrier for both B Channels.

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Vice President
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SPECIAL SERVICE

ADVANCED DIGITAL SERVICES PRIMARY RATE INTERFACE PRI

A. General Description

1. Advanced Digital Services is a public network-based set of communications services that make it possible to send, receive, and modify information using regular telephone lines. These services are based on the National Integrated Services Digital Network (ISDN) standards. ISDN provides end-to-end digital communications and gives the ability to transmit data, video, and voice over the same telephone line simultaneously. This functionality is provided via channelized transport facilities. The ISDN architecture consists of digital central office switching systems, which connect Primary Rate Interface (PRI) lines to customers' premises.
2. Advanced Digital Services PRI is an optional service arrangement. It uses the ISDN architecture to provide the customer with the capability to transmit voice, video, and data simultaneously over the same digital line. Under various optional arrangements, PRI provides the customer with access to Circuit-Switched Voice Services and Circuit-Switched Data Services.
3. An Advanced Digital Services PRI arrangement obtains its capabilities from an ISDN-capable, Telephone Company central office switch. The PRI ISDN arrangement provides twenty-three (23) communications channels (but using only one physical line) between end user equipment and the digital central office. These channels are called Bearer, or B Channels. The complete PRI ISDN line is known as 23B+D.
 - a. **B Channel** – The B channel is a bi-directional synchronous channel capable of supporting digital transmission speeds of 64 kilobits per second (kbps). Each B Channel may be configured in one of the following ways:

SPECIAL SERVICE

- a. **B Channel** – (Continued)
 - (1) **Circuit-Switched Voice** – Allows the user to originate and receive only voice calls over a single circuit-switched B Channel.
 - (2) **Circuit-Switched Data** – Allows the user to originate and receive only data calls over a single circuit-switched B Channel.
 - (3) **Alternate Circuit-Switched Voice/Data** - Allows the user to originate and receive either voice calls or data calls over a single circuit-switched B Channel, but not simultaneously.
 - b. **D Channel** – The D Channel is a 64 kbps digital signaling channel that carries signaling and control for the B Channels.
4. All Advanced Digital Services lines consist of central office facilities (including outside plant facilities) extended from the Company's switching equipment to the customer's demarcation point.
5. **Directory Numbers** – On a given 23B+D ISDN line, calls are routed to the appropriate terminal device (voice telephone or computer/data terminal) based on the directory number and the type of call (voice or data) presented to the ISDN line.
- a. **Primary Directory Number** – Each ISDN line includes a single primary telephone directory number, which may originate or receive calls.
 - b. **Secondary Directory Numbers** – An ISDN line may have additional telephone directory numbers. The additional telephone number(s) may originate or receive calls independent of the user's Primary Directory Number; however, each B Channel is allowed only one simultaneous circuit connection at a time.

SPECIAL SERVICE

I. ADVANCED DIGITAL SERVICES PRRIMARY RATE INTERFACE (PRI)

D. Circuit Switching Service Descriptions

Circuit Switching is a switching arrangement in which an entire circuit or, in a digital switch equipped for ISDN, a specific selection of channels is dedicated to a given call. Circuit-Switched Service provides the ability to originate and receive circuit-switched voice and/or data calls over a 64 kbps B Channel. The customer may choose among the following Circuit-Switched features based upon application needs:

1. **Clear channel Capability** – A characteristic of the transmission paths on the B Channels that allows the full bandwidth of 64 kbps to be available to the customer. Using appropriate terminals or terminal adaptors, it is also possible to bridge two B Channels together to achieve data transmission speeds of 128 kbps. However, ISDN interconnection to or through non-ISDN equipped central offices will potentially be subjected to analog transmission of sub-rated to 56 kbps per channel.
2. **Additional Call Offering** – This feature allows the user to be notified of additional call(s) when the telephone set is busy. Similar to conventional Call Waiting, multiple incoming calls to a directory number or secondary telephone number (if purchased) can be terminated to the telephone.
3. **Multi-line Hunt Service** – This feature allows incoming calls to a busy directory number to search through a predetermined list of directory numbers. This may be an Advanced Digital Services directory number on a different BRI or (for voice calls) an analog line. The hunting arrangement may be series completion, linear, uniform distribution, or circular.
4. **Directed Call Pick-Up** – This feature allows the user to dial a special code plus an extension number to answer calls directed to other stations.

B. Circuit Switching Service Descriptions

5. **Customer Calling Services** – Applicable Custom Calling Services (except for those superseded by Advanced Digital Services counterparts) are available at rates listed in the Pricing Attachment. The following Custom Calling features found specifically in this tariff will be charged at rates shown in the Pricing Attachment. (June 28, 2022):
 - a. **Call Hold** – This feature allows the user to place a call on hold by pressing the appropriate button on the telephone set. As an option, multiple independent calls may be retained on hold with this feature.
 - b. **Three-Way Calling** – This feature allows the user to add a third party to an existing voice call by pressing a feature key, and thus enables a conference between parties at multiple locations. The user may also disconnect the last party added by depressing the appropriate button on the telephone set.
 - c. **Call Transfer** – This feature allows the user to transfer a voice call to another directory number.
6. **Advanced Calling Services** – Advanced Calling Services (also called CLASS Services) are available at rates listed in the Pricing Attachment. (June 28, 2022)

(T)
(T)

(T)

C. Network Protection

1. Windstream Lakedale, Inc. has the right and option to check the output of any equipment used in the transmission of signals to or from the customer premises for this service. This includes Windstream Lakedale, Inc. provided facilities or other companies' facilities used in conjunction with provision of ISDN capabilities, such as CPE.

SPECIAL SERVICE

C. Network Protection (Continued)

2. Windstream Lakedale, Inc. will notify the customer of any deviation from the authorized transmissions or specifications established in provision of the service.
3. Upon notification of Windstream Lakedale, Inc. that unauthorized transmissions are present due to customer equipment of facilities, the customer or customer's authorized agent will correct the situation on an expeditious basis or service will be disconnected by Windstream Lakedale, Inc. to protect the network. Windstream Lakedale, Inc. disclaims liability for losses which might be incurred as a result of disconnecting the service and disclaims any and all implied warranties, including, without limitation, warranties of merchantability and fitness for a particular purpose. With respect to such equipment or service, Windstream Lakedale, Inc. shall not be liable for an incidental or consequential damages, including but not limited to loss, damage, or expense directly or indirectly arising from the customer's use of or inability to use this service or equipment, either separately or in combination with other services or equipment.
4. In the event customer equipment meets required specifications, but causes interference with current or future services, Windstream Lakedale, Inc. reserves the right to notify the customer and modify the service to eliminate the interface or disconnect the service. In such a case, termination charges do not apply.

D. Regulations and Conditions

1. Unless specifically exempted, Advanced Digital Services shall be subject to all general regulations applicable to the provision of service by the Company as stated in the general tariff.
2. Advanced digital Services are provided at the option of the Company. These services are furnished subject to central office switching capacity, capability, and the availability of outside plant facilities.
 - a. The availability, functionality, and capabilities of Advanced Digital Services may vary or may not be available, dependent upon type of serving central office switch, related software controlling that switch, and associated outside plant.

SPECIAL SERVICE

D. Regulations and Conditions (Continued)

- (1) Where facilities are not available, or unusual expenditures are involved in making them available, the customer may be required to pay additional charges to cover the unusual expenditure, or to contract for services beyond the normal service term, or both.
- (2) Distance Extension Service: Advanced Digital Services may be provided to a customer's location served beyond the normal transmission range of the serving central office. In such cases, Distance Extension Service rates and charges are applicable.

3. Payment for Service

- a. The minimum charge period for services provided under this tariff is for one month.
- b. The customer may choose to pay for the service on a month-to-month basis or under a service contract plan. A month-to-month customer may, anytime, convert to a service contract plan.
- c. The monthly rate for customers choosing a service contract plan is guaranteed against Company initiated changes during the selected service contract period.
- d. Subsequent additions will be rated under a new contract or added to an existing contract, based upon the remaining period of the initial contract.
- e. Suspension of service is not allowed.
- f. Contract Renewal and Termination Liabilities
 - (1) At anytime during their contract period customers may change to a new Advanced Digital Services contract, provided that the new contract is for a term equal to or greater than the time period remaining on their current contract. The new contract becomes effective upon execution.

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Vice President
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3. Payment for Service (Continued)
 - (2) If the service is canceled by the customer, for any reason including transfer to a reseller, after installation of the service, but prior to the completion of the service period, the customer shall be obligated to pay a termination liability charge. The charge is calculated by multiplying the monthly rate by the remaining months in the contract period times fifty percent. These charges shall be due and payable in their entirety immediately upon such termination.
 4. Directory Listings: One directory listing is provided without charge for each Advanced Digital Services customer. Additional listings may be provided as specified for Additional Listing Service in the Directory Listings section of the Telephone Company's tariff.
 5. Billable Call Treatment
 - a. Normal toll charges shall apply to calls that are made outside of the local Service Area. Toll charges shall apply to each bridged B channel.
 - b. Advanced Digital Services customers who use the Call Forwarding or Call Transfer features are responsible for the payments of any applicable charges for each billable call connected via these features over the public network. The charge is applicable to each call answered, including the Call Forwarding set-up call. It also applies to collect and person-to-person calls, which may be refused at the answering station.
 6. Customer Premise Equipment
 - a. This tariff for Advanced Digital Services does not include terminal equipment on the customer's premises.
 - b. The customer is responsible for providing the power required for any and all customer premise equipment connected to an Advanced Digital Services line.

SPECIAL SERVICE

D. Regulations and Conditions (Continued)

7. End User Common Line (EUL) Charges: Advanced Digital Services are subject to Federal Communications Commission (FCC) End User Common Line (EUCL) charges under the rates and application rules specified by the FCC. The customer shall be liable for all adjustments to the EUCL as mandated by the Federal Communications Commission (or by an regulatory body or commission or court of competent jurisdiction).
8. The Telephone Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failure, or malfunctions of Advanced Digital Services or associated equipment. Damages arising out of such interruptions, defects, failures, or malfunctions of the services after the Telephone Company has been notified, and has reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.
9. It is the customer's responsibility to indemnify and hold harmless the company against any and all claims, losses, liabilities, damages and lawsuits brought by any customer. Indemnification shall include, but is not limited to, costs and attorneys' fees.

F. Rates. The nonrecurring, monthly and term rates for the services below are listed in the Pricing Attachment.	(T)
	(T)
	(T)
	(T)
1. Flat Rate PRI	
a. 23B + 1D Configuration	(June 28, 2022)
	(M)
b. Custom Configuration	
i. Base Charge	(June 28, 2022)
	(M)
ii. Per B Channel	(June 28, 2022)
	(M)
iii. First D Channel (Required)	(June 28, 2022)
	(M)
iv. Additional D Channel	(June 28, 2022)
	(M)
2. Distance Extension Charge (Applies per repeater)	(June 28, 2022)
	(M)
3. Caller ID (Applies per 23B Channels) (June 28, 2022)	(June 28, 2022)
	(M)

Notes:

1. Five extended Area Service (EAS) and Optional Calling Plan (OCP) charges apply per 23B Channels.
2. Five TAP, TACIP, and 9-1-1 charges apply per 23B Channels.
3. The customer must choose the same interexchange carrier for all B Channels

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GENERAL REGULATIONS

INTRODUCTION

A. GENERAL

The regulations set forth in Sections 9 through 14 apply to intrastate telecommunications services provided within the State of Minnesota by Windstream Lakedale, Inc. in the locations identified as Division II in Section 1, Page 1 of this Tariff subject to the jurisdiction of the Minnesota Public Service Commission.

When services and facilities are provided in part by the Company-II and in part by other companies, the regulations of the Company-II apply to that portion of the service or facilities furnished by it.

B. UNDERTAKING OF THE COMPANY

The Company-II undertakes to provide the services offered in this Tariff on the terms and conditions and at the rates and charges specified. This undertaking is dependent upon the availability of facilities. The facilities used to provide a particular service shall be chosen by the Company-II and are not represented to be suitable for any one service.

ACCESS TO FACILITIES

The customer shall provide employees and agents of the Company-II access to Company-II facilities, at all reasonable times.

GENERAL REGULATIONS

ADJUSTMENTS FOR MUNICIPALITY PAYMENTS

If at any future time a municipality acquires the legal right to impose an occupation tax, license tax, permit fee, franchise fee or other similar charge upon the Company-II and imposes the same by ordinance or otherwise, such taxes, fees or charges shall be billed to the customers receiving service within the territorial limits of such municipality. Such billing shall allocate the tax, fee or charge among customers uniformly on the basis of each customer's monthly charges for the types of service made subject to such tax, fee or charge.

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GENERAL REGULATIONS

ADVANCE PREPAYMENTS

At the time an application for service is made, an applicant may be required to pay an amount equal to at least one month's service and/or installation charges which may be applicable, in addition to such special construction and installation charges as are to be borne by the applicant. The amount of the advance prepayment is credited to the customer's account on the first bill rendered.

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GENERAL REGULATIONS

APPLICATION OF RATES AND CHARGES

A. GENERAL

1. Determination as to whether subscriber's service should be classified as business or residence service is based upon the character of the use which is to be made of the service.
2. While the location at which service is furnished is, in most cases, a dependable index of the character of use and rates for business and residence service are generally applied on this basis, the character of use is controlling in all instances regardless of the location.
3. Flat rate and message rate services are not furnished in the same premises unless it is established that neither service will be used to supplement the other.
4. Classification and application of rates for business and residence services offered to customers, rather than for collective use, are set forth herein. (Collective use would include services such as semi-public, public or service station service.)

B. BUSINESS USE

1. Business rates apply to any service provided for customer use in any premise regularly used in whole or in part for any business, trade or professional use, or:
 - a. For both business and residence use.
 - b. To such service for which a business type of directory listing or other indication, such as advertising in any form apply.
 - c. Where the customer engaged in a business, trade or profession is not a customer to or authorized user of business telephone service in the same exchange.
 - d. Where the customer advertises in the directory newspapers, by business cards or vehicle labels.
2. Where the place of business and residence of a customer are in the same premises and no telephone is installed in the place of business, the business rate shall be charged for the telephone installed in the residence.
3. Service to Churches - see SERVICE TO CHURCHES.

APPLICATION OF RATES AND CHARGES

C. RESIDENCE USE

1. Residence rates apply to service provided for customer use in the residence of an individual or family, (such as single residence, or a private dwelling, apartment house or hotel, or other building, trailer, etc.), where the service will be used solely by the customer or members of his family, and such use will be primarily for personal, social and domestic purposes and only incidentally for business purposes, and/or:
 - a. The listings furnished include no designation, title or other matter indicating the business, trade or profession in which the customer or any other authorized user of his service is engaged.
 - b. The customer or other authorized user of the residence service is a person with a doctor's degree who is engaged in the practice of medicine, surgery, dentistry, optometry, osteopathy, etc., and is also a customer to, or an authorized user of business service in the same or another premise in the same exchange, in which case the title may be included in any listing of the residence service if necessary for purposes of identification of such person but not of value for any business purpose.
 - c. The customer or other authorized user of the service is employed as a clergyman, military or naval officer, is a retired clergyman, officer or professional man; in which cases a title, such as Rev., Father, Rabbi, Capt., Dr., etc., if necessary for purposes of identification of such person but not of value for any business purpose, may be included in the listing.
 - d. When in the judgment of the Company-II a descriptive title or designation is included in a listing as is necessary to properly identify the customer or an authorized user of his service, but not of value for any business purpose.
2. Residence rates also apply to service provided for customer use in the following cases where the use of the service is primarily for personal, social or domestic and only incidentally for business purposes or:
 - a. At lodging or rooming houses where the total tenants never exceeds five (5) or at boarding houses where the total patrons never exceed ten (10).
 - b. To station services in college fraternity or sorority houses where the members lodge or board.
 - c. To station service in quarters of clubs, including civic organizations and fraternal societies, where an attendant is not regularly provided, or where the quarters are neither continuously nor frequently open or in use, and use of the service is primarily for personal, social or domestic purposes and only incidentally for business purposes.

GENERAL REGULATIONS

APPLICATION OF RATES AND CHARGES

C. RESIDENCE USE (continued)

3. Service to Churches - see SERVICE TO CHURCHES.

D. SERVICE TO CHURCHES

1. Business rates apply for service in churches when:

- a. The telephone is located in the church and used in the administration of the church and its activities.
- b. A telephone is located in an outer office of the study for the use of a secretary or others.
- c. The telephone in the church includes a type of telephone intercommunicating system or a signaling system, (excluding hold only feature).
- d. Service is furnished in a residence of a clergyman and one or more extension telephones connected to the service are located in the church where business rates would normally apply.

2. Residence rates apply when:

- a. A telephone is located in the clergyman's residence.
- b. The telephone is located in the church hall or kitchen and its use is for social or domestic purposes.
- c. The telephone is located in the clergyman's residence and an extension is located in the church where residence rates would apply.
- d. When the conditions preceding are met, the residence telephone may be listed in the alphabetical section of the directory. An additional alphabetical listing, which lists either the name of the Pastor or the church may be provided at the rates shown under Directory Listings in the General Services Section of this Tariff. Residence rate treatment does not entitle the church to a listing in the classified section of the telephone directory without additional charge.

APPLICATION OF RATES AND CHARGES

E. SERVICE TO SCHOOLS AND PUBLIC LIBRARIES

1. Definitions:

- a. "School" means a public, non-public, and church or religious organization school that has classes within the range from kindergarten to grade 12 that meets state compulsory attendance requirements.
- b. "Public Library" means a library available to the public, which is operated by a county or other local government.
- c. "Basic Service to School Classrooms" means access to the local network and tone dial service.
- d. "Basic and Advanced Service" includes any service for which the Company-II may receive compensation from, or a set off against its obligation to, the Federal Universal Service Fund and/or any Minnesota universal service fund as a result of the discount provided pursuant to this tariff position.

2. Basic Service to School Classrooms

A discounted flat rate shall be provided, upon request, to a school that installs additional basic service to each classroom or other areas of the school designated by the school board at a level determined by the Company-II that is less than the Company-II's flat rate for an access line for a business customer and the same as or greater than the Company-II's flat rate for an access line for a residence in the same area.

3. Basic and Advanced Services to Schools and Public Libraries

A discount rate may be provided, upon request, to a school or public library for basic and advanced services. If a request is received by the Company-II for a discounted rate before the requirements for the Company-II to receive compensation from, or a set off of its obligations to, the federal or state universal service fund are determined, the Company-II, in its sole discretion, may determine whether to provide any discount of its services. If a request is received by the Company-II for a discounted rate after the requirements for the Company-II to receive compensation from, or a set off of its obligations to, the federal or state universal service fund are determined, both the Company-II and the requesting school or library shall comply with all applicable requirements.

GENERAL REGULATIONS

APPLICATION OF RATES AND CHARGES

E. SERVICE TO SCHOOLS AND PUBLIC LIBRARIES (continued)

4. Limitations on Resale

- a. A school or public library receiving discounted services may not resell, sub-lease or in any other manner allow entities that would not qualify for the discount to obtain those services.
- b. A telecommunications provider, telephone company, or an authorized agent of the school or public library possessing all authorization needed to provide telecommunications service to the school or library may request that the Company-II provide the service to the telecommunications provider, telephone company or agent at the discounted rate for the exclusive purpose of providing the requested service to a qualifying school or public library that has requested the service. A telecommunications provider, telephone company, or an authorized agent shall not be entitled to any additional discount on services qualifying for a discount under this tariff and the discounted rate offered by the Company-II shall not be considered its retail rate for this service.

APPLICATIONS FOR SERVICE

An application for service, whether made orally or in writing, establishes the contract between the Company-II and the customer on the terms and conditions set forth in this Tariff. Neither the contract nor any rights acquired there under may be assigned or in any manner transferred.

Any change in rates or regulations prescribed by the Minnesota Public Utilities Commission modifies the terms and regulations of contracts to the extent of such change.

GENERAL REGULATIONS

CANCELLATION OF APPLICATION FOR SERVICE PRIOR TO ESTABLISHMENT OF SERVICE

Where the applicant cancels an order for service prior to the start of installation or special construction of facilities, no charge applies.

Where installation of facilities, other than those provided by special construction, has been started prior to the cancellation, the lower of the following charges applies:

- The total costs (including overheads) in connection with providing and removing such facilities.
- The monthly charges for the entire initial contract period of the service ordered by the customer as provided in this Tariff plus the full amount of any installation and termination charges applicable.

Where special construction of facilities has been started prior to cancellation, and there is another requirement for the specially constructed facilities in place, no charge applies.

Where special construction of facilities has been started prior to the cancellation, and there is no other requirement for the specially constructed facilities, a charge equal to the costs incurred in the special construction (including overhead) applies. Where one or more, but not all, of the service involved in the special construction are cancelled, a charge equal to the cost (including overheads) incurred for the discontinued service applies.

Installation or special construction of facilities for a customer starts when the Company-II incurs any expense in connection therewith which would not otherwise have been incurred and the customer has advised the Company-II to proceed with the installation or special construction.

Issued: August 19, 2010

Vice President
4001 Rodney Parham Road
Little Rock, Arkansas 72212

Effective: September 18, 2010

CREDIT POLICY

A. DEPOSIT AND GUARANTEE REQUIREMENTS

The Company-II may require a deposit or guarantee of payment from any customer or applicant who has not established good credit with the Company-II. Deposit or guarantee of payment requirements as prescribed by the Company-II must be based upon standards which bear a reasonable relationship to the assurance of payment. The Company-II may determine whether a customer has established good credit with the Company-II, except as herein restricted.

1. A customer, who within the last 12 months has not had his service disconnected for nonpayment of a bill and has not been liable for disconnection of service for nonpayment of a bill, and the bill is not in dispute, shall be deemed to have established good credit.
2. A Company-II shall not require a deposit or a guarantee of payment based upon income, home ownership, residential location, employment tenure, nature of occupation, race, color, creed, sex, marital status, age, national origin, or any other criteria which does not bear a reasonable relationship to the assurance of payment or which is not authorized by this chapter.
3. The Company-II shall not use any credit reports other than those reflecting the purchase of utility services to determine the adequacy of a customer's credit history without the written permission of the customer. Any credit history so used shall be mailed to the customer in order to provide the customer an opportunity to review the data. Refusal of a customer to permit use of a credit rating or credit service other than that of a Company-II shall not affect the determination of the Company-II as to that customer's credit history.
4. Qualifying applicants for Lifeline Service may initiate service without paying a deposit if they voluntarily elect to have Toll Blocking on their line. Toll Blocking will be provided at no charge to Lifeline customers.

B. Reserved for Future Use

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C. GUARANTEE OF PAYMENT

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The Company-II may accept, in lieu of deposit, a contract signed by a guarantor satisfactory to the Company-II whereby payment of a specified sum, not exceeding the deposit requirement is guaranteed. The term of such contract shall be for no longer than 12 months, but shall automatically terminate after the customer has closed and paid the account with the Company-II, or at the guarantor's request upon 60 days' written notice to the Company-II. Upon termination of a guarantee contract or whenever the Company-II deems same insufficient as to amount or surety, a cash deposit or a new or additional guarantee may be required for good cause upon reasonable written notice to the customer.

The service of any customer who fails to comply with these requirements may be disconnected upon notice as prescribed in Minnesota Rules. The Company-II shall mail the guarantor copies of all disconnect notices sent to the customer whose account he has guaranteed unless the guarantor waives such notice in writing.

GENERAL REGULATIONS

CUSTOMER BILLING

Regular bills will be issued once each month. For billing purposes each month is presumed to have thirty days.

Special bills for long distance telecommunications service may be issued at any time when charges are unusually high and the Company-II is uncertain as to the customer's ability to pay such charges.

Services, which are charged for at monthly rates, are billed in advance for one month's service.

Services, which are charged for at other than monthly rates, are billed in arrears, except when payment for messages is made by cash deposit in the coin telephone.

Detail call information, such as the time at which made, duration and destination may be provided for long distance telecommunications message service.

Retroactive billing adjustments will not be made for a period exceeding three months.

GENERAL REGULATIONS

CUSTOMER PREMISES INSIDE WIRING

Inside Wiring (I/W) is the facility used to extend the Exchange Carrier (EC) network from the demarcation point to the location where the connection is made to the Customer's Premise Equipment (CPE).

Inside Wiring is deregulated and detariffed January 1, 1987, as ordered by the F.C.C.

Customers must make their own arrangements for provisioning of inside wire with the option for them to provide I/W themselves, arrange I/W installation, removal, replacement, rearrangement or maintenance with a vendor of their choice, or request the telephone company to perform their service request. The telephone company provides maintenance and installation of I/W on a deregulated basis.

Telephone company specific rates and charges may be obtained from the business office.

A mutually agreeable point near or close to the one or two line lightning protector has been established as the demarcation point. The demarcation point is the point where regulated access terminates.

In the event that the customer, or someone on the customer's behalf, provides, maintains or attempts to provide or maintain inside wire, the customer shall indemnify and hold the Company-II harmless from any and all liability for damage to property or death of or injury to any person or persons directly or indirectly arising out of or caused, in whole or in part, by the customer's acts or those of anyone acting on the customer's behalf.

A. RESPONSIBILITY OF THE CUSTOMER:

The customer assumes the risk of loss of service, damage to property or death to or injury of the customer or anyone acting on behalf of the customer.

B. VIOLATION OF REGULATIONS

1. Where any customer-provided inside wire and jacks have been installed or any inside wire and jacks have been maintained by the customer such that disruption of service or safety risks are experienced, the Company-II will take such immediate action, as is necessary for the protection of the telecommunications network and Company-II employees.
2. The customer shall discontinue use of the customer-provided inside wire and jacks or correct the violation and notify the Company-II in writing within ten days after receipt of such notice that the violation has been corrected.
3. Failure of the customer to discontinue such use or to correct the violation will result in the suspension of the customer's service until such time as the customer complies with the provisions of the Tariff.

DAMAGE, LOSS OR DESTRUCTION OF COMPANY FACILITIES

All ordinary expense of maintenance and repair of Company-II facilities, unless otherwise specified in this Tariff, are borne by the Company-II. If any of the Company-II's facilities are damaged, lost or destroyed and not due to ordinary wear and tear, the party liable for the damage is held responsible for the cost of replacing the lost or destroyed facilities or restoring the damaged facilities to their original condition, except when caused by the negligence of the Company-II.

GENERAL REGULATIONS

DIRECTORIES

The Company-II will furnish to its customers, without charge, its directory as necessary for the efficient use of the service. Copies of other directories may be provided at a nominal charge.

Directories regularly furnished to customers remain the property of the Company-II. No binder, holder or auxiliary cover, except as provided or authorized by the Company-II, shall be used in conjunction with any directory furnished by the Company-II.

No liability for damages arising from errors in or omissions of directory listings, or listings obtained from the Directory Assistance operator, shall attach to the Company-II. In the case of additional or extra listings for which a charge is made, its liability shall be limited to the monthly rate for each such listing for the charge period during which the error or omission continues.

Reserved for Future Use

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ESTABLISHING CREDIT

The Company, in order to assure the payment of its charges for service, will require applicants (T)
and customers to establish and maintain credit. Credit determinations will be made in accordance
with Minn. Rules pt. 7810.1500, subpt. C and will be based on a customer's utility credit rating, (T)

The establishment or re-establishment of credit as provided in this Section shall not relieve the
applicant or customer from compliance with other provisions of this Tariff as to advance payments
and the payment of bills, and shall in no way modify the provisions regarding disconnection and
termination of service for failure to pay bills due for service furnished.

A. APPLICATIONS FOR SERVICE

The Company may refuse to furnish service to an applicant that has not established credit or has (T)
not paid charges for service previously furnished by the Company at the same or another (T)
location, until arrangements suitable to the Company have been made to pay such charges. (T)

1. A residential service applicant may establish credit in one of the following ways:
 - a. Demonstrating to the satisfaction of the Company that his credit is acceptable (T)
by providing information, which is pertinent to the applicant's prior telephone
service.
 - b. Paying a cash deposit to the Company in accordance with amount of (T)
deposits per Section 9, DEPOSITS.
 - c. Providing a sufficient written guarantee of payment for service by a guarantor
satisfactory to the Company. (T)
2. Business service applicants may establish credit by meeting the requirements of (1)(a)
or (1)(b) preceding.
3. Prior to the establishment of an applicant's credit the Company may, at its option, (T)
permit service to be installed upon the advance payment by the applicant of an amount
equal to applicable service charges and initial nonrecurring charges applicable for
service installation plus the estimated amount of the applicant's monthly bill for service.
The recurring portion of such advance payment will be credited to the applicant's
service account but does not relieve the applicant of his responsibility to subsequently
establish credit in accordance with a. or b. proceeding.

If credit is not so established, the Company may disconnect the service not sooner (T)
than five days after mailing or delivery of written notice of intention to disconnect.
Disconnection of service will not occur on a Friday, Saturday, Sunday, a legal holiday
or a day when the business office is not open to the public. (T)

4001 Rodney Parham Road
Little Rock, Arkansas 72212

ESTABLISHING CREDIT

A. APPLICATIONS FOR SERVICE (continued)

When a customer's service has been disconnected in accordance with the above, service will not be reconnected until the customer has paid the following:

* Reconnect Charge as listed in Section 13 and the Pricing Attachment.

(June 28, 2022)

(T)

* May require an additional deposit based on previous disconnect history and credit.

B. CUSTOMERS

1. A customer may be required to re-establish credit by the payment or increase of a cash deposit (see CASH DEPOSITS) when any of the following conditions occur:
 - a. The customer's service has been disconnected by the Company for failure to pay a delinquent bill (see FAILURE TO PAY FOR SERVICE).
 - b. The customer has been delinquent in the payment of any two consecutive bills.
 - c. The customer has been delinquent in the payment of any three bills during the preceding twelve months.
 - d. The Company has reason to question the customer as a credit risk.
2. Payment by the customer of delinquent bills will not of itself relieve the customer from the obligation of establishing his credit with respect to the account involved or with respect to any other account in connection with the same or any other class of service, which the Company may be providing such customer.
3. A residence customer may be required to re-establish credit in accordance with B.1.a. preceding when the amount of service furnished or the basis on which credit was formerly established has significantly changed.
4. If a customer fails to re-establish his credit as required by the Company his service may be disconnected not sooner than five days after mailing or delivery of written notice of intention to disconnect, but not on a Friday, Saturday, Sunday or any day that the business office is not open to the public, including legal holidays

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Vice President
4001 Rodney Parham Road
Little Rock, Arkansas 72212

Effective: July 28, 2022

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GENERAL REGULATIONS

IDENTIFICATION OF PARTIES TO COMMUNICATIONS

The calling party shall establish his identity as often as may be necessary in the course of any communication.

The calling party shall be solely responsible for establishing the identity of the party with whom connection is made at the called station or stations.

GENERAL REGULATIONS

INTERRUPTIONS TO SERVICE

When service is interrupted and the interruption exceeds a 24-hour period (as measured from the time the interruption is reported to or detected by the Company-II, whichever occurs first, unless otherwise stated in another Section of this Tariff or that of a connecting company which governs), a credit allowance will be made, at the customer's written request, for the service which is rendered useless and inoperative due to the interruption.

A credit allowance will not be given for:

- Interruptions caused by the negligence or willful act of the customer.
- Interruptions caused by customer-provided facilities.
- Interruptions caused by electric power failure where the customer furnishes such electric power.

The credit allowance will be based upon the ratio of the duration of the service interruption (measured from the time the interruption is reported to or detected by the Company-II, whichever occurs first) to the total time in a 30-day month. That ratio, multiplied by the monthly rate for the service affected shall determine the amount of the credit allowance. No other liability shall attach to the Company-II in consideration of such interruption to service. Retroactive billing adjustments will not be made for a period exceeding three years.

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Vice President
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Little Rock, Arkansas 72212

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LIABILITY OF THE COMPANY

The liability of the Company for damages arising out of mistakes, omissions, interruptions, (T) delays, errors or defects in transmission occurring in the course of furnishing service or other facilities, and not caused by the negligence of the customer, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission occurs. The maximum refund or charge will not exceed an estimated amount equal to such charge or refund. No other liability shall in any case attach to the Company after each yearly disclosure report.

The Company shall be indemnified and saved harmless (including costs and reasonable attorneys' fees) by the customer or customers against claims for libel, slander, or the infringement of copyright arising directly or indirectly from the material transmitted over the facilities or the use thereof; against claims for infringement of patents arising from combining with, or using in connection with, facilities furnished by the Company, apparatus, systems and their associated wiring of the customer; against claims for any accident, injury, or death occasioned by the Company's equipment or facilities when such is not due to negligence of the Company; and against all other claims arising out of any act or omission of a customer in connection with the facilities provided by the Company.

The Company is not liable for any defacement of or damage to the premises or property of a customer resulting from the existence of facilities furnished by the Company on the premises, or the installation or removal of such facilities, unless such defacement or damage is the result of the negligence of the Company.

The customer indemnifies and saves the Company harmless against any accident, injury or death caused through the use of telephone apparatus, which fail to meet the dielectric requirements as established by the Company when such apparatus is provided by the customer. The Company has the right of refusing to, or ceasing to, render telephone service to a customer if at any time any of the telephones, appliances, lines, or apparatus on the customer's premises shall be considered unsafe by Company personnel, or if the use of the service shall be prohibited by or forbidden under any law, ordinance or regulation.

When lines of another telephone company are used in establishing connections to points not reached by the lines of the Company, the Company is not liable for any act or omission of that other company. (T)

Data Liability: The company will accept no liability for the integrity of any customer's data transmitted over standard dialed facilities utilizing customer owned modems at speeds of 9,600 bits per second (bps).

Note: Liability of the Telephone Company shown above describes the liability of the telephone company for the entire company, both Division I and Division II. (T)
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LIMITING OF COMMUNICATIONS

The Company-II may limit communications over its facilities during emergencies, which result in a shortage of facilities.

GENERAL REGULATIONS

MINIMUM CONTRACT PERIODS

Except as otherwise provided, the minimum contract period is one month for all services furnished.

Where monthly construction charges are involved, such charges are payable as set forth in Section 12, GENERAL SERVICES.

The length of minimum contract period for directory listings, and for Joint User Service, where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is first distributed to the customers to the day the succeeding directory is first distributed to customers.

The Company-II may require a minimum contract period longer than one month at the same location in connection with special (nonstandard) types or arrangements of equipment, or for unusual construction, necessary to meet special demands and involving extra costs.

OWNERSHIP OF FACILITIES

Facilities furnished by the Company-II remain the property of the Company-II until transferred or abandoned.

GENERAL REGULATIONS

PAYMENT FOR SERVICE

The customer is responsible for the payment of rates and charges for all services furnished including, but not limited to, calls originated or accepted at a customer's service location.

Bills are due when rendered and may be paid at any of the Company-II's public business offices or other authorized payment locations.

Charges for a message originated or accepted at a coin telephone shall be paid by cash deposit in the coin telephone unless arrangements for billing have been made.

Non-sufficient Fund or No Account Checks: When a customer pays the monthly bill with a non-sufficient fund or no account check, a charge will be made to that customer to cover the administrative costs incurred in handling the transaction (see Sec. 6 – Dishonored Check Charge).(U)

The customer is held responsible for all charges, both local and toll, including charges for toll messages on which the charges have been reversed.

GENERAL REGULATIONS

POWER SUPPLY

The customer is responsible for providing a suitable supply of commercial electrical power, including outlets, when and where required by the Company-II for the operation of any Company-II-provided telecommunications equipment on the customer's premises and shall provide suitable locations for the necessary equipment and/or facilities required to be placed on the premises for services ordered.

GENERAL REGULATIONS

PROVISION OF EQUIPMENT

Customer Premises Equipment (CPE) is deregulated and detariffed effective November 1, 1987. After this date, customers must make their own arrangements for premises equipment with the option for them to provide the equipment themselves, arrange the provision and maintenance of equipment with a vendor of their choice, or request the Company-II to provide and/or maintain their premises equipment.

Company-II rates and charges for the purchase, lease and maintenance of customer premises equipment may be obtained from the business office. The Company-II provides these services on a deregulated basis.

Customer provided equipment may be connected at the customer's premises to facilities of the Company-II for use with individual line, multiparty line, PBX and key systems exchange service in compliance with FCC regulations, provided any device so used does not:

- Endanger the safety of Company-II employees or the public;
- Damage, require change in or alteration of, or involve direct electrical connection to, the equipment or other facilities of the Company-II, unless as provided for elsewhere in this Tariff;
- Interfere with the proper functioning of the equipment or facilities of the Company-II;
- Impair the operation of the communication system;
- Otherwise injure the public in its use of the Company-II's services.

Customers may connect equipment or systems registered or grandfathered by the FCC directly to the Company-II network subject to the provisions as stated elsewhere in this Tariff.

A. RESPONSIBILITY OF THE CUSTOMER

1. Upon notification from the Company-II that the customer provided equipment is causing or is likely to cause harm, the customer shall make such change as is necessary to remove such harm. Failure to make such change will result in disconnection of service until such change is completed to the satisfaction of the Company-II.
2. The customer will be responsible for the payment of maintenance visit charges for service calls by Company-II employees to the customer's premises where a service difficulty or trouble report results from customer provided equipment and/or inside wire.
3. The customer may be required, as a condition of service, to pay in full all sums due the Company-II including, but not limited to, installation charges, service charges, termination charges, minimum charges, and reimbursement for loss or damage to Company-II facilities as may apply.

GENERAL REGULATIONS

PROVISION OF EQUIPMENT

B. RESPONSIBILITY OF THE COMPANY

1. The technical criteria relative to provision of customer provided systems and equipment are contained in tariffs on file with the FCC.
2. The Company-II shall not be responsible to the customer for changes in the technical criteria or in any of the facilities, operations or procedures initiated by the Company-II or appropriate regulatory agencies which might render any customer provided equipment obsolete or require modification or alteration of such equipment or otherwise affect its use or performance. The Company-II will make a reasonable effort to notify a customer in advance of changes in technical criteria, operations or procedures, which might affect customer provided equipment or systems.
3. The Company-II shall not be responsible for the installation, operation or maintenance of any customer provided communications systems or equipment.
4. The Company-II will make reasonable attempts, where practicable, to notify the customer that temporary discontinuance of service may be required to eliminate service difficulty resulting from customer provided equipment and Service Charges will apply. However, where prior notice is not practicable, the Company-II may temporarily discontinue the service in accordance with FCC rules.

GENERAL REGULATIONS

REARRANGEMENT, REPAIR, MAINTENANCE, DISCONNECTION AND REMOVAL OF FACILITIES

All facilities owned by the Company-II will be maintained by it, except where such facilities are situated, in the judgment of the Company-II, in hazardous or inaccessible locations.

Customers may not rearrange, disconnect, remove or otherwise tamper with, or permit others to rearrange, disconnect, remove or tamper with any facilities owned by the Company-II, except with the Company-II's written consent, or as specified elsewhere in this tariff.

The Company-II will be reimbursed for the costs associated with customer requests for relocation on rearrangement of facilities located at the customers premises.

GENERAL REGULATIONS

REFUSAL OF SERVICE

The Company-II may refuse to furnish service if it has reasonable cause to believe that the service will be used in violation of, or noncompliance with, any of the regulations or other conditions contained in this Tariff governing the furnishing of such service. If the Company-II so refuses to furnish service it will inform the applicant of his right to complain to the Minnesota Public Utilities Commission. If the Commission shall, upon hearing such complaint, determine that the service will not be used in violation of any of the regulations or other conditions contained in this Tariff, the service will be promptly furnished.

If service is refused, not repaired, or discontinued for the above reason, the customer shall be so notified, explaining the condition. Service will be installed, repaired, or reconnected when the unsafe or hazardous condition has been corrected to the Company-II's satisfaction.

RESTORAL OF SERVICE

If a customer's service is restored after having been disconnected in accordance with this Tariff and a Company-II service order to terminate such service has not been completed when such service is restored, the customer will be required to pay Service Charges specified in Section 12 and the Pricing Attachment. Monthly service rates will not apply for the period between the disconnection and reconnection. (June 28, 2022)

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When a customer's service has been disconnected in accordance with this Tariff and the service has been terminated through the completion of a Company-II service order, service will be re-established only upon the basis of an application for new service.

GENERAL REGULATIONS

SPECIAL ASSEMBLIES OF EQUIPMENT OR SPECULATIVE PROJECTS

Special Assemblies of Equipment or Speculative Projects, for which provision is not otherwise made in this Tariff or those involving unusual costs, may be provided where practicable, if not detrimental to any of the services furnished by the Company-II.

- The charge for such facilities may be in the form of an installation charge, a monthly charge, a termination charge or any combination thereof, and will include, but not be limited to, when applicable, one or more of the following estimated expense items associated with the special equipment or service provided:
 - Maintenance expense
 - Depreciation expense - including reusable and nonrecoverable items
 - Administration expense
 - Taxes - including Federal Income Tax
 - Any other specific items of expense that may be associated with the facility provided
 - A reasonable return on investment

The estimated installation cost used in the derivation of the various expense items shall include but not limited to, the following:

- Material
- Material overhead
- Installation labor
- Installation labor overhead

In connection with Marketing and Sales studies or programs, the Company-II reserves the right to waive Service Charges within specified areas for such periods of time as designated by the Company-II and filed with the Commission.

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TELEPHONE NUMBERS

The customer has no proprietary right in a telephone number; and the Company-II may change the telephone number of a customer whenever, in the conduct of its business, it deems it desirable to do so.

TERMINATION OF SERVICE

Service may be terminated prior to the expiration of the minimum contract period upon notice being given to the Company-II in advance and upon payment of the termination charges given below in addition to all charges due for service which has been furnished.

- In the case of service for which the minimum contract period is one month, the termination charges are the charges due for the balance of the initial month.
- In case of additional directory listings and Joint User Service, where the listing has appeared in the directory, the termination charges are the charges due to the end of the directory period. In the following cases, however, charges will continue only to the date of termination of the extra listing or Joint User Service, subject to a minimum charge for one month:
 - The contract for the main service is terminated.
 - The listed party or joint user becomes a customer to telephone exchange service.
 - The listed party moves to a new location.
 - The listed party or joint user dies.
- In the case of special equipment for which the minimum contract period is in excess of one month at the same location, such proportion of the sum of the cost of the equipment and of its installation, plus the cost of removal, less the salvage value of the equipment removed, as the unexpired portion of the minimum contract period bears to the full minimum contract period.

Service may be terminated after the expiration of the minimum contract period, upon the Company-II being notified in advance and upon payment of all charges due to the date of termination of the service.

GENERAL REGULATIONS

USE OF SERVICE

A. GENERAL

Service is furnished for use by the customer and may be used only by others as specifically provided elsewhere in this Tariff.

B. FRAUDULENT USE

1. Service shall not be used to transmit a message, to locate a person, or to otherwise give or obtain information without payment of the charges applicable to such use.
2. No device shall be used by a customer with the service or facilities of the Company-II for the purpose of avoiding payment of the applicable charge.

C. HARASSMENT

Service shall not be used to call another person so frequently or at such times of day or in any other manner so as to annoy, abuse, threaten or harass such other person.

D. IMPERSONATION

Service shall not be used to impersonate another person with fraudulent or malicious intent.

E. INTERFERENCE WITH OR IMPAIRMENT OF SERVICE

Service shall not be used in any manner, which interferes with another person in the use of his service, prevents another person from using his service, or otherwise impairs the quality of service to other customers.

F. LOCATION OF SERVICE

Service, except Coin Telephone Service, shall not be so located in such a manner as to enable other than authorized users to use the service.

G. OBSCENITY

Service shall not be used to make any oral or written comment, request, suggestion or proposal, or to transmit any nonverbal material, which is obscene, lewd, lascivious, filthy or indecent.

USE OF SERVICE

H. RESALE OF SERVICE

The resale of service is not permitted unless the customer is in compliance and certified under Section 214 of the Communications Act, and as may be accepted in this Tariff

I. SUBSCRIBING TO ADEQUATE SERVICE

If a customer's use of service interferes unreasonably with the service of other customers, he will be required to take service in sufficient quantity or of a different class or grade.

J. UNLAWFUL USE OF SERVICE

Service shall not be used for any unlawful purpose. The Company-II may refuse to furnish service to an applicant or may disconnect the service of a customer when:

1. A government law enforcement agency, acting within its jurisdiction, advises the Company-II that such service is being used or will be used unlawfully or for an unlawful purpose, or
2. The Company-II has other information which reasonably causes it to believe that such service is being used or will be used unlawfully or for an unlawful purpose.

DEFINITIONS

211 SERVICE - is a three-digit local dialing arrangement available in specified areas for the delivery of community information and referral services via voice grade facilities.

511 SERVICE - is a three-digit local dialing arrangement available in specified areas for the delivery of community information and referral services via voice grade facilities.

800 SERVICE - A bulk billed service of interexchange carriers which provides a customer a monthly flat rated message service for incoming station-to-station calling from telephones within a preset calling area. This service is offered without charge to the dialing party. This service was originally called In-WATS.

900 BLOCKING SERVICE - Provides residence and business customers with the ability to block access from a particular network access line to all telephone numbers for which 900 must be dialed.

ACCESS LINK - a digital intra-exchange circuit.

ACCESS LINE - A line which connects a customer to the central (switching point) office of an exchange through which local calls can be made without additional charge.

ADDITIONAL LISTING - Any listing of a name or other authorized information in connection with a customer's telephone number beyond which the customer is entitled with basic service.

ADJACENT EXCHANGE SERVICE - Is a form of rural telephone service offered to meet certain customer requirements for rural telephone service from a contiguous exchange in addition to service from the exchange in which the customer is located. Adjacent Exchange Service is not provided within exchanges which have access to the metropolitan calling area.

APPLICATION - A request made orally or in writing for telephone service.

AUTHORIZED USER - A person, firm or corporation (other than the customer) on whose premise a telephone, Private Branch Exchange, or private line service or channel is located and who may communicate over such channels in accordance with the terms of the tariff.

BASIC RATE INTERFACE (BRI) - arrangement provides three communications channels (but uses only one physical line) between a telephone, computer, fax machine or other equipment and the digital central office. Two of these channels referred to as Bearer, or B channels; and the remaining channel, referred to as the Delta or D channel, is used for signaling purposes. These channels are communication paths over which switched service flow, thus providing the end-user access to a variety of data, video, voice and image applications.

BUSINESS SERVICE - Telephone service furnished to customers where the actual or obvious use is principally or substantially of a business, professional, or occupational nature.

DEFINITIONS

CALL TRACE - Allows for the identification and recording of the telephone numbers of some or all of the incoming calls to the telephone line of a customer.

CENTRAL OFFICE - A switching unit in a telephone system which provides service to the general public, having the necessary equipment and operating arrangements for terminating and interconnecting customer lines and trunks or trunks only. There may be more than one central office in a building or exchange.

DEFINITIONS

CENTRAL OFFICE CONNECTION CHARGE - This charge will apply whenever work is required in the central office.

CENTRAL OFFICE LINE - A circuit directly connecting an individual or party line main station, private branch exchange switchboard or an intercommunicating system with a central office.

CENTREX SERVICE (ANALOG) - Consists of two distinct software packages: Multiline Variety Pack- age (MVP) and Integrated Business Services (IBS). Each software package consists of a variety of business features grouped into standardized packages. The features in this unit cannot be ordered separately; they must be ordered as either the MVP and/or the IBS standard packages.

Automatic Line: Automatic connection between a calling station that goes off-hook and a preassigned directory number.

Call Forward:

- a. **All Calls** - allows all incoming calls to be automatically forwarded to another preselected line.
- b. **Busy** - automatically transfers incoming call (originating from outside) to a predetermined station, when a station is busy.
- c. **Busy Intragroup** - allows a call that originates and terminates within an IBS/MVP group to be transferred automatically when a busy condition is encountered.
- d. **Busy All** - allows any call that terminates within an IBS/MVP group to be automatically transferred when a busy condition is encountered.
- e. **No Answer** - allows a terminating call to be transferred automatically to another predesignated line within the group if the call is not answered.
- f. **Remote Access** - forwards all calls while the feature is activated.

Call Hold: allows a subscriber to place one call on hold for any length of time, provided neither party goes on-hook.

Call Pick-Up:

- a. **Call Pick-Up** - allows subscribers to answer incoming calls to another station by dialing a feature activation code.

DEFINITIONS

CENTREX ANALOG SERVICE (Continued)

Call Pick-Up: (Continued)

- b. Call Pick-Up Groups - allows businesses to configure different call pick-up groups for specific departments within one customer group.

Call Waiting:

- a. Call Waiting - informs a subscriber who is on an existing call that a third party from either within or outside the customer group is trying to call.
- b. Call Waiting, Incoming Only - informs an IBS subscriber who is on an existing call that a third party from outside the group is trying to reach him/her.
- c. Call Waiting, Intragroup - informs an IBS subscriber who is on an existing call that a third party from within the group is trying to reach him/her.
- d. Call Waiting, Originating - allows Call Waiting tones to be imposed automatically by the originating station.
- e. Cancel Call Waiting - allows a subscriber to prevent, on a pre-call basis, any incoming calls from Call Waiting on his/her line.
- f. Dial Call Waiting - allows the subscriber to originate a call to a busy station within the same IBS group, and impose Call Waiting on that station when the subscriber does not have any of the Call Waiting options on his/her line.
- g. Inhibit Call Waiting - allows the subscriber to inhibit both Dial Call Waiting and Call Waiting, Originating from imposing Call Waiting busy tones on the station lines.

Consultation Hold: allows a subscriber, while on an active call, to retrieve a waiting call or to perform Three-way conference/call transfer by just flashing the hookswitch.

Directed Call Pick-Up:

- a. Directed Call-Up Any Station - call to a station assigned the DPUA option can be picked up by any other member of the MVP or IBS group.
- b. Directed Call Pick-Up Barge-In - permits IBS/MVP stations to answer a call that is ringing any other line within the same group and served by the same switch.

DEFINITIONS

CENTREX ANALOG SERVICE (Continued)

Directed Call Pick-Up: (Continued)

- c. Directed Call Pick-Up Barge-In Exempt - the terminating line option DCBX blocks any attempt by another station to barge in with this feature.
- d. Directed Call Pick-Up Exempt - the terminating line option DCPX blocks any attempt by another station to pick up a call.

Distinctive Ringing: produces a distinctive ring to calls terminating on a line.

Distinctive Call Waiting Tones: permits a called station to determine whether an incoming waiting call is external or internal.

Integrated Business Services Packages (IBS) - The IBS package is designed for a business that has more than six lines, and anticipates growth. IBS allows a business to integrate up to 3,000 lines into a single customer group, or up to 64 separate customer groups with any combination of lines not exceeding 3,000 total lines.

Intercom Dialing: is a line option that allows an MVP user to call other lines within the same customer group by using abbreviated dialing.

Manual Line: provides an automatic connection between a calling station that goes off-hook and an operator.

Multiline Variety Package (MVP): The MVP package is for businesses that do not anticipate growth to more than six lines. A total of 255 MVP customer groups of up to 6 lines each can be declared. MVP features are assignable on a per-line basis.

Ring Again: allows a station user encountering a busy station within the switch to be notified when the busy station becomes idle and to be placed automatically in a ring-again mode. Simplified Message Desk Interface: provides business subscribers with a convenient means of monitoring the receipt of messages and user of retrieving messages.

Speed Calling: allows users to place calls to a list of frequently called numbers by dialing a speed calling code instead of dialing the whole number.

- a. Convenience Dialing - the group list consists of a maximum of 30 stored numbers. One person's line is designated as the controller. Only the controller can add to, change, or delete numbers from the list. All the other assigned with Convenience Dialing are users.

DEFINITIONS

CENTREX ANALOG SERVICE (Continued)

Speed Calling: (Continued)

- b. Group Speed Calling - the group list consists of a maximum of 30 stored numbers. One person's line is designated as the controller. Only the controller can add to, change, or delete numbers from the list.
- c. Individual Short List - a short list consists of a maximum of 8 stored numbers. Stored numbers are usually assigned Speed Calling codes from 2 through 9.
- d. Individual Long List - a long list consists of a maximum of 30 stored numbers. Stored numbers are usually assigned Speed Calling codes from 20 through 49.

Three-Way Conference: allows a subscriber to form a three-way conference with two other parties.

Three-Way Conference/Call Transfer: allows an IBS/MVP line to transfer an established call to another line, within or outside the customer group.

User Programmable Call Forward, Busy-No Answer: allows subscribers forwarding capability to incoming calls that encounter a busy of no-answer state.

CHANNEL - A path for communication between two or more stations, or Company-II offices, furnished in such a manner as the Company-II may elect, whether by wire, radio or a combination thereof and whether or not by a single physical facility or route.

CIRCUIT - A channel used for the transmission of electrical energy in the furnishing of telephone and other communications service.

CLASS OF SERVICE - The various categories of service generally available to the customer, such as business, residential, public, or semi-public service.

COIN SUPERVISION - Provides the capability of central office line equipment to pass signals and/or tones from a local exchange service line to a trunk terminating at the payphone owner's operator service provider. These signals enable an operator service provider to recognize coin deposits and return coins to the pay telephone user. Coin Supervision also permits a suitably equipped operator service provider to automatically ring back the originating local exchange service line upon completion of a call.

COMMERCIAL MOBILE RADIO SERVICE (CMRS) – One type of wireless carrier, as defined by the Federal Communications Commission. Public use licenses are issued to carriers intending to serve multiple parties as their own subscribers or customers.

COMMISSIONS - A percentage of collections paid as a fee in consideration of service rendered to the Company-II.

COMMITTED INFORMATION RATE (CIR) - A transmission speed specified by the customer ranging from 32 kbps to 1.536 Mbps.

COMMON BATTERY SERVICE - Manual or automatic service where the electrical energy is furnished from the central office and where the operator is signaled or dial tone is obtained by lifting the receiver of the calling station.

DEFINITIONS

COMMUNICATIONS SYSTEM - Channels and other facilities which are capable, when not connected to exchange telecommunications service, of two-way communications between customer-provided terminal equipment or company stations.

COMPANY – Windstream Lakedale, Inc.

(T)

COMPANY-II - Windstream Lakedale, Inc. insofar as it is operating in Division II of this Tariff, as described in Section 1, Page 1.

COMMUNITY CALLING SERVICE - A toll service offered to residence and business customers at discounted toll rates within certain intrastate distances and within certain time periods.

CONNECTING COMPANY - A corporation, LLC, association, partnership or individual owning or operating one or more exchanges and with whom communications traffic is interchanged.

CONNECTION CHARGE - See "Service Connection Charge"

CONSTRUCTION CHARGE - A separate non-recurring charge made for the construction of facilities in excess of that contemplated under the rates quoted in the exchange tariffs.

CONTINUOUS PROPERTY - The plot of ground, together with any buildings thereon, occupied by the customer, which is not divided by public highways or separated by property occupied by others.

CONTRACT - Refers to the agreement between a customer and the Company-II under which service and facilities are furnished in accordance with the applicable provisions of the Tariffs.

COST - The cost of labor and materials which includes appropriate amounts to cover the Company-II's general operating and administrative expenses.

CUSTOM CALLING FEATURES - The feature names used in this tariff are the switch manufacturer feature names. They may be referred to or marketed under different names due to public recognition of these names.

- a. Abbreviated Dialing/Speed Calling: Allows a subscriber to place a call dialing a one or two digit number. This feature is available on the basis of a short list which comprises 8 numbers or a long list which comprises 30 numbers.
- b. Automatic Line/Hot Line Service: Provides for immediate connection to a preassigned telephone number without dialing any numbers.
- c. Call Forwarding: Allows the subscriber to transfer calls automatically to a preprogrammed number. Calls forwarded beyond the local (toll free) calling area will be charged to the customer at the direct dial station-to-station rate.

Little Rock, Arkansas 72212

DEFINITIONS

CUSTOM CALLING FEATURES (Continued)

- d. Call Forwarding (Remote Access): Allows call forwarding to be activated or deactivated from a local or toll remote station. Must have call forwarding feature in order to operate call forwarding (remote access).
 - e. Call Transfer: Allows user to transfer a call to other directory number, and then drop out of the call. Must have three-way calling to utilize call transfer.
 - f. Call Waiting: Provides notification to the subscriber while a conversation is in process that there is another call awaiting the subscriber.
 - g. Cancel Call Waiting: Allows temporary cancellation of call waiting for uninterrupted conversation. Must have call waiting feature in order to operate cancel call waiting.
 - h. Distinctive Ring: Allows two telephone numbers to be assigned to a single line, each phone number being assigned a unique ringing pattern to determine if the call is for one number or the other.
 - i. Restricted Outgoing: Allows or denies selected screening on certain lines for outgoing calls.
 - j. Ring Again: Allows the subscriber to be automatically notified when a busy local line becomes idle.
 - k. Ring Again Denied: Station option that prevents the ring again option from being added to your line from another station.
 - l. Simultaneous Ring: Allows the subscriber to have multiple destinations ring simultaneously when any calls are made to the pilot number. The first destination to answer is connected.
 - m. Special Toll Restriction: Allows local calling, equal access calling, third party calling, collect calling and credit card calling. Denies 1+ calls. (D)
- ***
- n. Three Way Calling: Allows the subscriber to add a third party to an existing call and initiate a conference call. (C)
 - o. User Programmable Call Forwarding (Busy/No Answer): Allows the subscriber to program incoming calls to transfer to another number if the original number dialed is busy or does not answer. (C)
 - p. Warm Line Service: Provides for time delayed connection to a pre-assigned telephone number unless subscriber initiates dialing. (C)

DEFINITIONS

CUSTOMER - A person, firm, partnership, limited liability company, corporation, municipality, cooperative association or organization, governmental agency, or other entity which contracts for telephone service and is responsible for the payment of charges and compliance with the rules and regulations of the Company-II.

CUSTOM LOCAL AREA SUBSCRIBER SERVICES (CLASS) - Is an enhanced family of twelve central office based services now available to any subscriber served by a central office equipped to provide these services. The services will also function to and from distant locations if both end offices and the interconnecting network is equipped with Signaling System 7.

- a. Anonymous Call Rejection: enables a customer with caller identification services to reject calls for which calling number / number display information has been intentionally blocked. Only calls for which the information has been blocked are rejected. Rejected calls are sent to an announcement.
- b. Automatic Call Back: by dialing a special code, a customer directs the switch to recall the directory number of the last outgoing call from his set. This applies regardless of whether the original call was answered, unanswered, or encountered a busy tone. The system monitors the calling and called lines and attempts to connect the call for up to 30 minutes.
- c. Automatic Recall: allows a customer to dial a code that will automatically redial the number of the last incoming call. This applies regardless of whether the original call was answered, unanswered, or encountered a busy tone. The system monitors the calling and called lines and attempts to connect the call for up to 30 minutes. Once both lines are idle, a distinctive ringing alerts the customer that the call is ready to be set up. The customer does not need to know the number of the calling party. If the calling party's number is blocked, by the calling party, the service will not return the call.
- d. Calling Name/Number Delivery: the customer can view the name and the directory number of the incoming call before answering. After the first ring the information is displayed and remains for the duration of the call. The information is displayed on customer-provided equipment capable of recognizing CLASS functions. This feature operates on local or extended area service calls within the company operating area only.
- e. Customer-Originated Trace: allows a subscriber to initiate a trace on the last incoming call by dialing an activation code. The call is traced automatically, and the printout of the originating directory number and the time the call was made is, available to the law enforcement agency, not the subscriber. An announcement will be provided informing the

DEFINITIONS

CUSTOM LOCAL AREA SUBSCRIBER SERVICES (CLASS)(Continued)

f. Customer-Originated Trace: (Continued)

subscriber of the successful trace. See Section 12 of this tariff for activation codes. The subscriber initiating the trace should then contact their appropriate law enforcement agency. Activation of call trace constitutes consent by the customer for the company to release calling party information to appropriate law enforcement agencies.

g. Selective Call Acceptance: Selective Call Acceptance screens incoming calls against a list of twelve(12) subscriber specified directory numbers and then accepts any calls from those numbers. Calls from other directory numbers are denied access and are routed to a recording.

h. Selective Call Forwarding: allows customers to transfer incoming calls from a predesignated screening list to another telephone number. The screening list contains twelve (12) directory numbers created by the customer.

i. Selective Call Rejection: allows a customer to define a list of twelve (12) calling directory numbers to be screened. The calling party on the rejection list receives an announcement stating the call is not presently being accepted by the called party.

j. Selective Distinctive Ringing/Call Waiting: this incoming call feature allows subscribers to define a list of twelve(12) calling directory numbers that provide the subscriber with special incoming call treatment. Any incoming calls on this list are indicated by a distinctive ringing pattern or a distinctive Call waiting tone.

k. Caller Identification Blocking - Per Call: allows a customer to control the disclosure of his/her name and/or telephone number to a subscriber of Caller Identification on a per call basis. The customer must dial a code to activate per call blocking. See section 12 of this tariff for activation codes. Customers may call the company business office to verify blocking operation.

l. Caller Identification Blocking - Per Line: the name and number of that line will not be delivered to any subscriber of Caller Identification. Once blocking is established on the customer's line, the "blocked" status can be deactivated by the customer by dialing a code, before each call. This action will result in displaying name and /or telephone number to another subscriber of Caller Identification. Customers may call the company business office to verify blocking operation.

CUSTOMER-PROVIDED EQUIPMENT (CPE) - Devices, apparatus, and/or associated wiring provided by a customer.

DEFINITIONS

DATA ACCESS ARRANGEMENT - A protective connecting arrangement for use with the network control signaling unit; or in lieu of the connection arrangement and arrangement to identify a central office line and protective facilities and procedures to assure proper operation and protection of the telecommunications network.

DEMARCATIION DEVICE RETROFIT - This charge covers cost of protector module unit enabling customer to isolate CPE trouble.

DEMARCATIION POINT - The term "Demarcation Point" means the point of connection, provided and maintained by the Company-II, at which the Telephone Company-II service and the property owner's or customer's facilities are connected. This Demarcation Point is to be mutually agreeable to the Company-II and the subscriber or property owner, and is normally located near the point where the Company-II's facilities enter the building or property, on the subscriber's side of the Company-II's protector, or its equivalent.

The Company-II will provide a Demarcation Point for each residential structure having a separate ground level entrance. Residential structures sharing common walls, but not sharing common entrances or common space, such as hallways or basements, will have separate Demarcation Points.

Multi tenant residential structures sharing common entrances or common space will have one Demarcation Point per structure. "Residential structure" does not include garages, barns, or other buildings situated on residential property but not intended for human habitation.

For multiple buildings constructed on continuous business property, such as shopping centers, condominiums, industrial parks, and campuses, the Company-II may establish a single Demarcation Point or may designate one of the existing terminating connections on a property as a main Demarcation Point. Where feasible, one or more alternate Demarcation Points may be placed or reinforced by the Company-II at the request of the business customer or property owner. Charges will be applied to cover additional costs of placing or reinforcing alternate Demarcation Points. The property owner or customer is responsible for service on the customer side of the Demarcation Point.

DIAL SWITCHING EQUIPMENT - A unit of electro-mechanical or electronic switching equipment used in a Central office or in connection with a private branch exchange system.

DIRECT CONNECTION - Connection of terminal equipment to the telephone network by means other than acoustic or inductive coupling.

DIRECTORY ASSISTANCE - Telephone calls by customers for Intra-NPA telephone number listings are answered and numbers given.

DIRECTORY LISTING - A publication in the Company-II's alphabetical directory of information relative to a customer's name or other identification and telephone number.

DEFINITIONS

DISCONNECT NOTICE - The written notice sent to a customer following past due billing notifying the customer that the service will be discontinued if charges are not satisfied by the date specified on the notice.

DISHONORED CHECK - This charge applies when any negotiable instrument presented for payment of service or deposit becomes dishonored, and is returned to the Company-II from the bank.

DROP WIRE - That portion of a circuit between the pole line or cable distributing box and the demarcation point of the building in which the station or switchboard is located.

EMERGENCY - means a situation that appears to present immediate danger to person or property.

END USER - Any customer of an interstate or foreign telecommunications service that is not a carrier, except that a carrier shall be deemed to be an "end user" to the extent that such carrier uses a telecommunications service for administrative purposes, without making such service available to others, directly or indirectly.

ENHANCED A911" EMERGENCY SERVICE (E911) - Is telephone exchange communication service whereby one (1) or more Public Safety Answering Points (PSAP) designated by the customer may receive telephone calls dialed to the telephone number 911.

- a. **Automatic Location Identification (ALI):** A feature by which the name and address associated with the calling party's telephone number (identified by ANI feature later defined) is forwarded to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off premise, etc.) will be identified with the address of the telephone number at the main premises.
- b. **Automatic Number Identification (ANI):** A feature by which the calling party's ANI telephone number is forwarded to the PSAP display and transfer units via the telephone company E911 central office.
- c. **Public Safety Answering Point (PSAP):** An answering location for E911 calls originating in a given area. A PSAP may be designated as primary or secondary, which refers to the order in which calls are directed for answering. Primary PSAPs respond first. Secondary PSAPs receive calls on a transfer basis only and generally serve as a centralized location for a particular type of emergency call. PSAPs are staffed by service agencies such as fire, police or emergency medical or by employees of a common bureau serving a group for such entities.
- d. **Selective Routing (SR):** A feature that routes an E911 call from a central office to the primary PSAP based on the identified number and/or address of the calling party.

DEFINITIONS

ENTRANCE FACILITIES - Facilities extending from the point of entrance on private property to the demarcation point of the premises in which service is furnished.

EXCHANGE - A basic geographical unit established for the administration of telephone service in a specified area, called the "Exchange Area," which usually embraces a city, town or village, and its environs. It may consist of one or more central offices, together with the associated plant, equipment, and facilities used in furnishing communication service within that area.

EXCHANGE AREA - The territory served by an exchange.

EXCHANGE LINE - Any circuit directly or indirectly connecting an exchange station with a central office.

EXCHANGE SERVICE - The furnishing of facilities for telephone communication within an exchange area, in accordance with the regulations and charges specified in the Local or General Exchange Tariffs. Exchange facilities are used to establish and maintain connection between the exchange station and the other telephone plant and facilities in connection with toll calls, or extended service calls.

EXTENDED AREA SERVICE - Interexchange telephone service furnished at flat or message rate between one or more exchange areas.

EXTENSION AND P.B.X. STATION MILEAGE - The charges made for the additional circuit required to furnish such stations beyond the allowable distance from the access line or P.B.X. switchboard.

EXTENSION LINE - A circuit connecting a primary station with an extension station, or a circuit connecting a private branch exchange station with a private branch exchange switchboard. An extension line may terminate on a key in lieu of an instrument.

EXTRA EXCHANGE LINE MILEAGE - The measurement on which charges are based for that portion of the circuit extending beyond the Base Rate Area but within the Exchange Area, which is used to furnish urban classes of service in the Suburban or Rural Area.

EXTRA LISTING - See Additional Listing

FLAT RATE SERVICE - Service furnished at a fixed monthly charge, including extended area service where applicable.

FOREIGN CENTRAL OFFICE - Any central office other than that which serves the area in which the customer is located. See Interexchange Access Service.

FOREIGN EXCHANGE LINE MILEAGE - Refer to Interexchange Access Service.

FOREIGN EXCHANGE SERVICE - Refer to Interexchange Access Service.

DEFINITIONS

FRAME RELAY - a telecommunication service designed for cost-efficient data transmission for intermittent traffic between local area networks (LANs) and between end-points in a wide area network (WAN).

GRAND FATHERED EQUIPMENT - Equipment so designated by the FCC which may be connected to services of the Company-II.

HARM - Harm consists of hazards to personnel, damage to Company-II equipment, and impairment of service to persons other than the user of the customer-provided equipment. Types of harm include, but shall not be limited to, voltages dangerous to personnel, destruction of or damage to equipment, induced noise or cross talk, incorrect dial pulsing, failure of supervision, false answer, incorrect billing, absence of voice band transmission path for call progress signals, and loss of capability to answer an incoming call.

HUNT SERVICE, MULTILINE - Multiline Hunt Service allows calls to a busy terminal to be routed to an idle line within a group of specified lines. This routing is performed without the need for individual telephone number assignments to each line within the Multiline Hunt Group (MLHG). When a call is placed to an MLHG, hunting begins with the line (i.e., member) designated by the dialed directory number (DN) and progresses sequentially through the MLHG members using the chosen hunt algorithm for that group: linear, circular, or Uniform Call Distribution.

INDIVIDUAL LINE - An exchange line designed for the connection of one station. (Not a private branch exchange trunk line).

INITIAL SERVICE PERIOD - The minimum length of time for which a customer is obligated to pay for service, facilities, and equipment, whether or not retained by the customer for such minimum length of time.

INTEGRATED SERVICES DIGITAL NETWORK SERVICE (ISDN) - is a local exchange telecommunication device that provides integrated voice and data communications capability. ISDN Service supports the simultaneous transmission of circuit-switched voice and circuit-switched data over a single exchange access line.

- a. **B-Channel (Bearer Channel)** - is up to 64 kilobits per second (kbps) digital channel capable of transporting circuit-switched voice and circuit-switched data.
- b. **D-Channel (Delta Channel)** - is a 16 kbps digital channel used to transport signaling and control information.
- c. **Basic ISDN** - is ISDN service that provides a customer two B-channels and one D-channel.
- d. **Digital Subscriber Loop** - is the Basic ISDN access facility from the central office to the customer's premise.
5. **Circuit-switched Voice And Data** - allows the user to originate and receive either voice calls or data calls over a single circuit-switched B channel, but not simultaneously.

INTER-MTA LOCAL TRAFFIC - The CMRS= traffic originating from outside the Minneapolis Major Trading Area and traffic terminating to the Company-II's office.

DEFINITIONS

INTERCOMMUNICATING SYSTEM - An arrangement involving two or more stations which enables a user to signal and connect with other stations in the system.

INTERCONNECTION - The method by which telecommunications facilities of the Company-II are arranged to transmit to, or receive information from customer-provided equipment.

INTEREXCHANGE ACCESS SERVICE - Foreign exchange service is interexchange service provided at a location in an exchange other than that in which the central office is located and from which the customer would normally be served.

DEFINITIONS

INTRA-MTA TRAFFIC - The CMRS= traffic originating within the Minneapolis Major Trading Area and terminating to the Company-II's office and Company-II originated traffic terminating to the CMRS= providers NXXs in the local calling area.

INVESTIGATIVE or LAW ENFORCEMENT OFFICER - An officer of the United States, a state, or a political subdivision of the United States or a state, or a University of Minnesota peace officer, who is empowered by law to investigate or make arrests for crimes related to communications, or an attorney authorized by law to prosecute those crimes.

JOINT USER SERVICE - An arrangement whereby an individual, firm or corporation whose telephone needs are not such as to justify the provision of separate customer service is permitted to use the service of a customer.

LIFELINE AND MINNESOTA TELEPHONE ASSISTANCE PLAN - Lifeline is the local service offering that is available to low income consumers, for which such consumers pay reduced charges as a result of the federal support described in 47 C.F.R. ' 54.403 that includes the services required to be provided for federal universal service support eligibility under 47 C.F.R. ' 54.101. The Telephone Assistance Plan (TAP) provides for additional state credits against the recurring monthly rates for the provision of local residential service for eligible residential subscribers.

LINE EXTENSION CHARGES - Are the additions made to line facilities of the Company-II beyond those now existing up to the demarcation point.

LINK-UP AMERICA SERVICE CONNECTION PROGRAM - A federally sponsored lifeline assistance program designed to make telephone service accessible to low-income residential households that are currently not on the public switched network.

LOCAL CALLING AREA - Each Company-II exchange may be associated with a Local Calling Area (LCA) as approved by the Minnesota Public Utilities Commission. Originating wireline calls to NXXs outside the LCA must be handled by an interexchange carrier authorized to provide interexchange service by the Minnesota Public Utilities Commission.

LOCAL CHANNEL - Applies to that portion of a channel which connects a station to an interexchanging channel. A channel connecting two or more stations within an exchange area.

LOCAL DATA BASE SERVICES (LDBS) - Local Data Base Services (LDBS) are features that enable subscribers to block origination of '900' calls from their stations, substitute four-digit numbers for normal one- or two-digit speed dialing numbers, and block origination of calls with numbers beginning with the billable prefix '1' or '0'.

The Specific Local Data Services available are:

- a. 900 Restriction: Enables subscribers to block or unblock origination of either all 900 calls or specific 900 NXX calls from their stations.

DEFINITIONS

LOCAL DATA BASE SERVICES (LDBS)(Continued)

- b. Super Speed Calling: Enables subscribers to use four-digit numbers to retrieve their speed list numbers rather than the normal one or two digits. This enables mnemonics, such as 'HOME,' to be used for speed calling.
- c. 1+ Blocking (bulk blocking): allows subscribers to block or unblock all billable 1+ or 0+ or 0-calling (all operator assisted calls).
- d. 1+ Blocking (per call unblocking): The 1+ Blocking (per call unblocking) feature requires subscribers to dial their access code before each 1+ or 0+ or 0- call is placed. The subscriber receives a second dial tone and can then dial the billable 1+ or 0+ or 0-number (all operated assisted calling).

LOCAL EXCHANGE SERVICE - The exchange in which the station is located and in which service is provided.

LOCAL MESSAGE - A completed communication between customer's stations located within the same Exchange Area.

LOCAL OPERATOR SERVICE - Is furnished to customers upon their request in order to complete local calls.

There are five classes of local service offered:

- a. Busy Line Interrupt: Calls wherein the customer requests the operator to interrupt conversation on a busy line and give a message to the person whose line is being interrupted.
- b. Busy Line Verify: Customer requested operator assistance in determining if a called line is actually busy or out-of-service.
- c. Credit Card Calling: Customer dialed "0+" calls and completed by the caller or completed by the operator that will be billed to the caller's credit card instead of the telephone originating the call.
- d. Person-to-Person calls: Customer dialed "0-" calls where the operator completes the call and arranges billing. Can be billed to the originating telephone number, credit card, collect or a third number.
- e. Operator Station Calls: Customer dialed "0-" calls where the operator completes the call and arranges billing. Can be billed to the originating telephone number, credit card, collect or to a third number. Includes operator placed calls to Directory Assistance.

LOCAL SERVICE AREA - The area within which telephone service is furnished under a specific schedule of rates without the application of specific charges for each message.

LOOP LEASE - Is a circuit provided for PBX tie lines, private lines, data loops, etc. to furnish communications between two or more termination directly connected to it. Such terminations do not have access to the general exchange and interexchange networks.

DEFINITIONS

MAINTENANCE VISIT CHARGE - This charge will apply for service calls by Company-II employees to the customer's premises where a service difficulty or trouble report results from customer provided equipment and/or inside wiring and not from the Company-II's facilities. Two hours minimum for after-hours call-out.

MARKET EXPANSION LINE SERVICE – This is a remote call forwarding feature for marketing services whereby a call is automatically forwarding to a predetermined number programmed in the switch.

MESSAGE - A completed customer telephone call.

MESSAGE RATE SERVICE - A service for which charges are based upon the number of originated messages placed by the customer to stations within the same local or message rate calling area.

MILEAGE - The measurement upon which charges are computed for extension, tie, private lines and for lines serving exchange stations located outside the base rate area or outside the central office area of the connecting central office.

MINIMUM CONTRACT PERIOD - The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

MOBILE TELEPHONE SERVICE - A communication service provided by means of radio frequencies through a land radiotelephone base station. Connections may be established between a wire station and a mobile or fixed unit or between two mobile or fixed units.

MTA - The Major Trading Area as defined by the FCC.

NETWORK ACCESS POINT - A connector, outlet, or wiring termination on a customer's premises which affords connection to the services of the company.

NON-PUBLISHED SERVICE - The omission of a customers listing from both the telephone directory and directory assistance.

NON-RECURRING CHARGE - A one-time charge associated with certain installations, change or transfer of services, either in lieu of or in addition to recurring monthly charges.

PERCENT LOCAL USAGE - The CMRS Percent Local Usage (PLU) is the percentage of CMRS traffic terminated to Company-II exchanges that is intra-MTA. The CMRS PLU is to be reported by the CMRS provider to the Company-II for rating purposes. The report should be provided at least annually. In the absence of a reported CMRS PLU, the Company-II will rate terminating CMRS traffic as 75% intra-MTA traffic.

DEFINITIONS

PERMANENT VIRTUAL CONNECTION (PVC) - A software-defined path between two End User Ports within the frame relay service (FRS).

PREMISES - The buildings, portion or portions of a building on continuous property used and/or occupied at one time by the customer in the conduct of his business or as a residence. Where floor space in adjoining buildings is made continuous at one or more floor levels, all floor space in both buildings is considered as the same premises insofar as the customer who uses and occupies such continuous floor space is concerned, the two buildings otherwise being considered as separate buildings.

PRIMARY RATE INTERFACE (PRI) - A public network-based set of communications services that make it possible to send and receive digital information using regular telephone facilities. These services provide end-to-end digital communications with the ability to transmit data and voice over the same telephone line simultaneously. This functionality is based on the Intergrated Services Digital Network (ISDN) technology and conforms to National ISDN standards. PRI facilities are typically used when a customer wants large quantities of digital connections to the network. PRI facilities are typically used for business only. PRI is an optional service arrangement that can be used in conjunction with a customer's Private Branch Exchange (PBX) trunks. Under various optional arrangements, PRI provides the customer with access to Circuit-Switched Data Services, and Packet-Switched Data Services.

PRIVATE BRANCH EXCHANGE (P.B.X.) TRUNKS - A circuit connecting a P.B.X. system with a central office.

PRIVATE LINE - A circuit provided to furnish communication only between two or more instrumentalities directly connected to it. Such instrumentalities do not have access to the general exchange and interexchange networks.

RECONNECT CHARGE - This charge covers service order work applicable to existing service and central office connection charge.

REGRADE SERVICE - Change due to regrading from business to residence service or residence to business service.

RESIDENCE SERVICE - Telephone service furnished to customers when the actual or obvious use is for domestic purposes.

DEFINITIONS

SCHOOL CLASSROOM SERVICE – A one party flat rate local exchange access line service offered to public schools that conduct classes within the range of kindergarten through 12th grade pursuant to Minnesota Statute Section 237.065. This additional service is available to ensure access to telephone service from each classroom and other areas within the school, as determined by the school board. Existing service provided to all areas of current rates. Upon approval by the school board, this service must be within the school where telephone service is used for business administrative purposes of the school.

SERVICE CONNECTION CHARGE - The charge a customer is required to pay at the time of the establishment of a class of telephone service or subsequent additions to that service.

SERVICE, MEASURED RATE - Telephone service in which a subscriber's calls are counted automatically and a charge made based on their number.

SERVICE ORDER CHARGE - This charge includes the time and materials for the establishment of business office records and operator information records. Specifically, time involved in taking request, credit check, preparation and processing of order, completing customer line card, completing customer information card and file folder, completing maintenance sheet, making computer entries, as well as all work involved in modifying an existing record. This charge may be waived for residence service moves due to catastrophic fire or natural disasters.

SERVING EXCHANGE - The exchange in which the serving central office providing dial tone is located.

DEFINITIONS

SPECIAL BILLING NUMBER SERVICE - Provision of a separate listing of toll telephone messages each month for each special billing number used in placing calls.

STATION - See Telephone Station

SUBSCRIBER - See Customer

SWITCH - A unit of dial switching equipment which provides interconnection between station lines or trunks.

T-1 LOCAL TRUNKING SERVICE - Provides the customer with digital high speed trunking service over T-1 facilities operating at speeds up to 1.544 Mbps. Each T-1 Trunk facility can support 24 trunk channels or a fraction thereof.

TARIFF - The rates, charges, rules and regulations adopted and filed by the Company-II with the Minnesota Public Utilities Commission.

TELECOMMUNICATIONS ACCESS MINNESOTA (TAM) - Provides for a surcharge to establish and administer a program to distribute communication devices to eligible communication-impaired people and to create and maintain a message relay service.

TELEPHONE ASSISTANCE PLAN (TAP) - A state sponsored assistance program under Minnesota Statutes Chapter 237 and is designed to make telephone service accessible to qualifying low-income residential households. Through this program, eligible households will receive a monthly discount on their telephone service.

TELEPHONE COMPANY - See Company-II

TEMPORARY ONE-PAIR DROP INSTALLATION CHARGE - This charge covers the time and material to install a temporary drop wire to provide a telephone service when frozen ground prevents normal drop plowing operations and removal.

TERMINATION CHARGE - A charge applied under certain conditions, when a contract for service is terminated by the customer before the expiration of the minimum contract period.

TIE LINE - A circuit connecting two private branch exchange systems for the purpose of interconnection between the stations connected with such systems.

TIE LINE MILEAGE - The measurement on which the rates for tie lines connecting customer's switchboard is based.

TOLL CENTER - A telephone switching center at which the operations function (message timing, switching and recording) takes place in connection with the provision of toll message service.

DEFINITIONS

TOLL LINE - A circuit used exclusively for the transmission of messages between points located in different exchange areas where specific charges for each such message are applicable.

TOLL MESSAGE - A message between stations in different exchange areas and furnished under the provisions of the applicable toll tariff.

- a. **Person To Person Toll Message:** A toll message in which the user stipulates a desire for communication with a specified person or extension station at a specified toll point.
- b. **Station To Station Toll Message:** A toll message in which the user stipulates a desire for communication only with a specified telephone or switchboard.
- c. **Collect Message:** A toll message in which the user stipulates that the called party accept and pay all charges associated with the message.
- d. **Third Number:** A toll message in which associated charges are billed neither to the calling station, nor to the called station, but rather to a station not involved in the message.
- e. **Credit Card:** A toll message in which associated charges are billed to a credit card number assigned by a telephone company and issued to either the called or calling party.

TOLL RATE - The initial period charge prescribed for toll messages usually based upon the duration of the initial period and distance between exchanges.

TOLL SERVICE - Provides toll service is that part of the total telephone service which is furnished between customers in different exchange areas in accordance with the rates and regulations specified in the Company-II's Toll Tariff.

TROUBLE ISOLATION CHARGE - A charge applied when a service difficulty or trouble report results from customer provided equipment and/or inside wiring and not from the Company-II's facilities.

TRUNK LINE - A circuit over which a customer's messages are sent between two central offices or between a central office and a private branch exchange system.

UNDERGROUND SERVICE CONNECTION - A customer's "drop" wire which is run underground from a pole line, or an underground distributing cable.

VACATION RATE - Provided to residence and single line business customers whose requirements for telephone services are less than that which might normally be provided in any 12 month period.

WIRELESS TERMINATION - Wireless Termination Service provides for the transport and termination of traffic exchange between Commercial Mobile Radio Service (CMRS) and the Company-II.

LOCAL EXCHANGE SERVICE

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DESCRIPTION OF SERVICES, CONDITIONS AND REQUIREMENTS

911 ENHANCED EMERGENCY SERVICE ("E911")

A. GENERAL

1. Enhanced "911" Service is offered subject to availability of facilities.
2. The E911 customer may be a municipality, other state or local governmental unit or an authorized agent of one or more municipalities or other state or local government units to whom authority has been lawfully delegated. The customer must be legally authorized to subscribe to the service and have public safety responsibilities by law to respond to telephone calls from the public for emergency police, fire or other emergency services within the telephone central office areas arranged for E911 calling.

B. REGULATIONS AND CONDITIONS

1. E911 Service is classified as Business Exchange Service and arranged for one-way incoming service to the PSAP.
2. This Service is limited to the use of central office telephone number 911 as the universal emergency telephone number. Only one E911 Service will be provided within any one governmental locality.
3. The 911 emergency number is not intended to be a total replacement for local telephone service utilized by the various public safety agencies. These agencies will subscribe to Exchange Telephone Service as provided in the Local Exchange Tariff and other tariffs of the company.
4. This Service is furnished to the customer only for the purpose of receiving emergency reports from the public.
5. E911 Service is provided solely for the benefit of the customer operating the PSAP. The provision of E911 service by the Company-II shall not be interpreted, construed or regarded (either expressly or implied) as being for the benefit of or creating any Company-II obligation toward any third person or legal entity other than the customer.
6. The Company-II does not undertake to answer and forward E911 calls, but furnishes the use of its facilities to enable the customer's personnel to respond to such calls on the customer's premises.

DESCRIPTION OF SERVICES, CONDITIONS AND REQUIREMENTS

E911

B. REGULATIONS AND CONDITIONS (continued)

7. Terminal equipment used in conjunction with E911 Service, whether furnished by the Company-II or the customer, shall be so configured that it is unable to extract any information from the Data Base other than information relating to a number identified through the ANI features as the source of an in progress call.
8. E911 information consisting of the names, addresses and telephone numbers of subscribers whose listings are not published in directories or listed in Directory Assistance, is confidential. Information will be provided on a call retrieval basis only for the purpose of responding to emergency calls.
9. The calling party forfeits the privacy afforded by Private and Semi-private Service to the extent that the telephone number, address and name associated with the originating telephone number location are furnished to the PSAP.
10. The rates charged for E911 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects and malfunctions in the service, nor does the Company-II undertake such responsibility. The customer shall make such operational tests, in the judgment of the customer, as required to determine whether the system is functioning properly for its use. The customer shall notify the Company-II promptly in the event the system is not performing properly.
11. The Company-II's liability for any loss or damage arising from any errors, interruptions, defects, failures of equipment, service or malfunctions of this service or any parts thereof (whether caused by the negligence of the Company-II or otherwise) shall not exceed the greater of \$50.00 or an amount equivalent to the prorata charges for the service affected during the period of time that the service was fully or partially inoperative. These limited damages shall be in addition to any credit which may be given for an out-of-service condition as specified elsewhere in this tariff.
12. Each customer agrees to release, indemnify, defend, and hold harmless the Company-II from any and all loss, claims, demands, suits, other actions including attorneys' fees or any liability whatsoever, whether suffered, instituted or asserted by the customer or death of a person(s) or for any loss, damage or destruction of any property whether owned by the customer or others.

LOCAL EXCHANGE SERVICE

DESCRIPTION OF SERVICE CONDITIONS AND REQUIREMENTS

E911

B. REGULATIONS AND CONDITIONS (continued)

13. The customer also agrees to release, indemnify, defend and hold harmless the Company-II for any and all losses, claims, demands, suits, other actions or any liability whatsoever from any infringement or invasion of the right of privacy of a person(s) caused (directly or indirectly) by the installation, operation, failure to operate, maintenance, removal, presence, condition or occasional use of E911 service features and the equipment associated therewith including (but not limited to) the identification of the telephone number, address or name associated with the telephone used by person(s) accessing E911Service hereunder; and which arises out of the negligence or other wrongful acts of the Company-II, the customer, its user, agencies, municipalities or the employees, agents or any one of them.
14. Because the Company-II filed service boundaries and political subdivision boundaries may not coincide, it is the obligation of the customer to make arrangements to handle all E911 calls that originate from telephones served by central offices in the local service area, whether or not the calling telephone is situated on property within the geographical boundaries of the customer's public safety jurisdiction.
15. Application for E911 Service must be in writing by each customer. If application for service is made by an agent, the Company-II must be provided in writing with satisfactory proof of appointment of the agent by the customer. At least one local law enforcement agency must be included among the participating agencies in any E911 offering.
16. The customer is required to furnish the Company-II its agreement to the following terms and conditions:
 - a. All E911 calls will be answered on a twenty four (24) hour day, seven (7) day week basis.
 - b. The customer responsible for dispatching the appropriate emergency services within the E911 service area will undertake to transfer all E911 calls received to the governmental agency with responsibility for dispatching such services, to the extent that such services are reasonably available.
 - c. The customer will establish a procedure for handling calls not requiring public safety response.
 - d. The customer will subscribe to Local Exchange Service at the PSAP location for administrative purposes, for placing outgoing calls and for receiving other calls.
 - e. The customer will subscribe to or provide telephone equipment with a capacity adequate to handle the number of incoming E911 lines recommended by the Company-II.

LOCAL EXCHANGE SERVICE

DESCRIPTION OF SERVICE CONDITIONS AND REQUIREMENTS

E911

B. REGULATIONS AND CONDITIONS (continued)

17. When the selective routing feature is provided, the customer is responsible for identifying primary and secondary PSAP locations and the unique combinations of police, fire and ambulance or any other appropriate agencies responsible for providing emergency service in the E911 serving area, and for associating the Company-II-provided Emergency Service Numbers (ESN) with the street address ranges or other criteria for selective routing of calls. ESNs will be carried in the Data Management System (DMS) to permit routing of E911 calls to the primary and secondary PSAPs responsible for handling of calls from each telephone in the E911 serving area. The following terms define the customer's responsibility in providing this information:
- a. Initial and subsequent ESN assignments by street names, address range and area or other mutually agreed upon routing criteria shall be furnished by the customer to the Company-II prior to the effective date of service.
 - b. After the establishment of service, it is the customer's responsibility to continue to verify the accuracy of routing information contained in the master address file and to advise the Company-II of any changes in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any other matter that will affect the routing of E911 calls to the proper PSAP.
 - c. The Company-II will provide to the customer on request a complete written copy of the master address file to permit the customer to verify accuracy of the police, fire and ambulance PSAP routing designations.
 - d. Changes, deletions and additions which the customer desires to have made in the master address file should be submitted on an "as occurred" basis.
 - e. The Company-II will furnish a written copy to the customer for verification showing each change, deletion and addition to the master address file.

RATES
E911

C. RATES. The nonrecurring and monthly rates for the services below are listed in the Pricing Attachment ("PA") at the end of this tariff. (June 28, 2022) (T)
 (T)

E911 Service is provided under contract with the customer. Billing for the service will be retroactive to the date the service was available for use by the customer.

1. CENTRAL OFFICE, TRUNKING, FACILITIES AND SPECIAL FEATURES

a.	Central office conversion costs covered within the "Agreement for Implementation of County 911 System."	<u>Non Recurring Charges</u>	<u>Monthly Rates (Recurring)</u>	
	9-1-1 User Fee		See PA	(M)(T)
2.	9-1-1 TRUNKS (OUT SWITCHING)			(M)(T)
a.	Digital Central Office	ICB	See PA	
b.	Non-Digital Central Office			(M)(T)
	(1) First Trunk	ICB	See PA	(M)(T)
	(2) Each Additional Trunk	ICB	See PA	
				(June 28, 2022)
3.	INTER-EXCHANGE CIRCUITS			(M)(T)
a.	Mileage	ICB	See PA	(M)(T)
b.	Service Terminations	ICB	See PA	
				(June 28, 2022)
4.	INTRA-EXCHANGE CIRCUITS			(M)(T)
a.	Mileage	ICB	See PA	(M)(T)
b.	Service Termination	ICB	See PA	
				(June 28, 2022)
5.	9-1-1 FEATURE			
a.	Emergency Ringback	N/A	N/A	
b.	Selective Routing	N/A	N/A	
c.	Called Party Control	N/A	N/A	
d.	Forced Disconnect	N/A	N/A	
e.	Idle Circuit Tone Application	N/A	N/A	
f.	Calling Party Switch Hook Status Indication	N/A	N/A	
g.	Automatic Number Identification	-0-	-0-	
h.	Night Service Routing	N/A	N/A	
6.	PUBLIC SAFETY ANSWERING POINT Equipment (As Applicable)	N/A	N/A	

ICB - Individual Cost Basis

Little Rock, Arkansas 72212

RATES

E911

C. RATES - AUTOMATIC LINE IDENTIFICATIONS (ALI)

1.	IMPLEMENTATION CHARGES	<u>Per Request</u>	<u>Per Record</u>	
a.	Software/computer programming required to implement a non-existing format database, per format change as requested	See PA		(M)(T)
b.	Each issue of the database herein described as requested	See PA	See PA	(M)(T)
c.	Verification of database managers initial printout to local exchange company records as requested		See PA	(M)(T)
d.	Inquiry from database manager of local company records as requested		See PA	(M)(T) (June 28, 2022)
2.	ON-GOING MAINTENANCE CHARGES			
a.	Subsequent updates to database per service order		See PA	(M)(T)
b.	Verification of subscriber's furnished information re-address to Master Street Address Guide (MSAG,) per service order		See PA	(M)(T)
c.	Inquiry from database manager of local company records as requested		See PA	(M)(T)
d.	Data base charge for sending updates for E911		See PA	(M)(T) (June 28, 2022)
3.	SPECIAL REQUESTS			
a.	Software/computer programming required to implement a non-existing format database, per format change as requested		See PA	(M)(T)
b.	Each issue of the database herein described as requested	See PA	See PA	(M)(T) (June 28, 2022)

* Dependent upon access to Directory Area Information

** MSAG Not available at this time

LOCAL EXCHANGE SERVICE

DESCRIPTION OF SERVICES, CONDITIONS AND REQUIREMENTS

ADVANCED DIGITAL SERVICES

DIGITAL SUBSCRIBER LOOP ("DSL") ACCESS SERVICE

A. GENERAL

The Company-II's Digital Subscriber Loop (DSL) Access Service uses proprietary equipment to provide high speed digital Internet access and LAN connectivity. DSL carries both data and voice signals. The data part of the line is continuously connected.

The equipment consists of a Digital Subscriber Line Access Multiplexer located in the Central Office and the corresponding remote modem is located at the customer premises.

B. REGULATIONS AND CONDITIONS

1. The initial service period is one month.
2. DSL is offered subject to availability of facilities. Some data rates may not be available at certain locations.
3. The data rates listed apply to the local loop segment of the facility provided by the Company-II. The Company-II cannot guarantee effective throughput via the DSL Circuit, for example, at an Internet Service Provider's (ISP) server or at a Local Area Network (LAN) server.

RATES

ADVANCED DIGITAL SERVICES

ADSL

C. RATES. The monthly and nonrecurring rates for the services below are listed in the Pricing Attachment ("PA") (T)

<u>Maximum Data Speed</u>	<u>Monthly</u>	<u>Non-Recurring</u>	
DSL Access with telephone service	See PA	See PA	(M)
DSL Access without telephone serv.	See PA	See PA	(M)
			(June 28, 2022)

Monthly charges are for the circuit and central office termination. Monthly charges do not include the Internet Modem, Network Interface Card (NIC), telephone services, or associated hardware.

(M)(T)

If a residential DSL customer desires a second telephone line, it will be provided at a monthly rate listed in the Pricing Attachment. If DSL is unavailable to that customer, a second line may be provided at the same rate.

(June 28, 2022)

(M)(T)

If a business DSL customer desires a second telephone line, it will be provided at an additional monthly rate listed in the Pricing Attachment.

(June 28, 2022)

Non-recurring charges include service order charge. Customer premise visit and wiring charges or NIC installing is on a time and material basis.

Internet access is **NOT** included in the monthly service charge.

LOCAL EXCHANGE SERVICE

DESCRIPTION OF SERVICES, CONDITIONS AND REQUIREMENTS

ADVANCED DIGITAL SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

A. GENERAL

1. Integrated Services Digital Network (ISDN) capability is an optional service arrangement that requires an access line and can be used in conjunction with a subscriber's residential service, individual business line or Centrex service. It uses ISDN architecture to provide the subscriber with the capability to transmit voice and data simultaneously over the same digital line.
2. Basic Rate Interface (BRI) arrangement provides three communications channels (but uses only one physical line) between a telephone, computer, fax machine or other equipment and the digital central office. Two of these channels referred to as Bearer, or B channels; and the remaining channel, referred to as the Delta or D channel, is used for signaling purposes. These channels are communication paths over which switched service flow, thus providing the end-user access to a variety of data, video, voice and image applications.
 - a. B Channels - The B channels are bidirectional synchronous channels capable of supporting digital transmission speeds of up to 56 kilobits per second (kbps) depending upon central office switch and transmission facilities that are available. Each B channel maybe configured as Circuit-Switched Voice and Data - allows the user to originate and receive either voice calls or data calls over a single circuit-switched B channel, but not simultaneously.
 - b. D Channels - The D channel is bidirectional capable of supporting digital transmission speeds of up to 16 kilobits per second (kpbs).
3. ISDN services consist of central office facilities, and certain outside plant facilities extended from the Company-II's switching equipment to the subscriber's demarcation point. The distance limitation is approximately 12,000 feet from the Company-II's equipment. If conditions and facilities permit, this service may be provided to a subscriber's location served beyond the normal transmission range of the serving central office. In such cases, distance extension service rates and charges are applicable. These rates and charges will be determined on an individual case basis.

LOCAL EXCHANGE SERVICE

DESCRIPTION OF SERVICES, CONDITIONS AND REQUIREMENTS

ADVANCED DIGITAL SERVICES

ISDN

A. GENERAL (continued)

4. Directory Listings

- a. Primary Directory Listing - each B channel includes a single primary telephone directory listing.
- b. Secondary Directory Listing -ISDN Services may have additional telephone directory listings. The additional telephone directory listing (s) may originate or receive calls independent of the user's Primary Directory Listing; however, each B channel is allowed only one simultaneous circuit connection at a time.

5. One primary directory listing per B channel is provided without charge for each ISDN Service subscriber.

ISDN Service Connection Charges are in addition to current service order and central office charges.

Fixed Monthly Rates are in addition to current local flat rate single line service rates within each respective exchange. Flat rate Metro EAS charges apply in exchanges where Metro service is offered.

Subscribers may subscribe to either 1B + D or 2 B + D service.

1 B + D Service is offered as a flat rate service offering unlimited access.

2 B + D Service is offered as a flat rate service offering unlimited access.

All Custom Calling and CLASS features will be activated and billed for on a per "B" Channel basis.

Long Distance Rates are in addition, at prevailing rates of selected Inter-exchange carrier.

Subscribers may select one Intra-LATA / Inter-exchange carrier and one interLATA/ Interexchange carrier for a total of no more than two long distance carriers assigned to the single ISDN service facility (ISDN telephone line) consisting of both "B" Channels.

Channel Speed is up to 56kbps per "B" Channel and 16kbps per "D" Channel.

LOCAL EXCHANGE SERVICE

DESCRIPTION OF SERVICES, CONDITIONS AND REQUIREMENTS

ADVANCED DIGITAL SERVICES

ISDN

A. GENERAL (continued)

15. Clear Channel Service (64kbps per AB@ Channel) is not offered.
16. Subscribers utilizing the 2 B + D service level may aggregate the speed of the 2 AB@ Channels to achieve a line speed of up to 128kbps.
17. ISDN Service is provided by the Company-II from the central office to the company provided service protector at the subscriber premise. The Company-II assumes no responsibility for any loss of signal or data due to subscriber installation of interior wiring or due to subscriber supplied, customer premise equipment not meeting the technical specification of the company. Technical specifications will be supplied at no cost to subscribers upon request.
18. ISDN Service is available where facilities exist.
19. ISDN Service does not include optional Internet Access Service.

B. REGULATIONS AND CONDITIONS

1. PROTECTION OF THE NETWORK

- a. ISDN Service is provided at the option of the Company-II. This service is furnished subject to central office switching capacity, capabilities, the availability of outside plant facilities, and the necessary billing capabilities.
- b. In the event customer equipment meets required specifications, but causes the interference with current or future services, the Company-II, reserves the right to notify the subscriber and modify the service to eliminate the interference or disconnect the service. In such case, termination charges do not apply.
- c. Upon notification by the Company-II., that unauthorized transmissions are present due to customer equipment or facilities, the subscriber or subscriber's authorized agent will correct the situation on an expeditious basis or service will be disconnected by the company, to protect the network. The Company-II disclaims liability for losses which might be incurred as a result of disconnecting the service and disclaims any and all implied warranties, including, without limitation, warranties of merchantability and fitness for a particular purpose.

LOCAL EXCHANGE SERVICE

DESCRIPTION OF SERVICES, CONDITIONS AND REQUIREMENTS

ADVANCED DIGITAL SERVICES

ISDN

B. REGULATIONS AND CONDITIONS (continued)

1. PROTECTION OF THE NETWORK (continued)

c. (continued)

With respect to such equipment or service, the Company-II shall not be liable for any incidental damages, including but not limited to loss, damage, or consequential damages, for subscriber's use of or inability to use this service or equipment, whether separate or in combination with other services or equipment.

- d. The Company-II maintains the right and option to check the output of any equipment used in the transmission of signals to or from the subscriber premises for this service. This includes the Company-II provided facilities or other facilities used in conjunction with provision of ISDN Services, such as CPE.

2. AVAILABILITY AND MAINTENANCE

- a. The availability and functionality of ISDN Services may vary, or may not be available, dependent upon the type of serving central office switch, related software controlling that switch, hardware and outside plant.
- b. The subscriber or property owner will be responsible for installation, maintenance, and testing of all wire and cable facilities and CPE on the subscriber side of the Demarcation Point.
- c. If there are any changes in inside wiring which requires the Company-II to redesign ISDN Service, the subscriber shall reimburse the Company-II for all costs incurred by the Company-II in making such a change. Should ISDN Service fail due to inside wiring not owned by the Company-II, or CPE, or power failure, the responsibility for failure shall be solely that of the subscriber and the Company-II shall not be liable.
- d. If ISDN Services should experience interruption, disconnection, performance failure, or some other out-of-service condition and last for more than 24 consecutive hours after the subscriber give the Company-II notice of such out-of-service condition, except for problems caused by the subscriber's action, inside wiring, interface, subscriber premise power outage, and/or CPE, an out-of-service credit will be applied to the subscriber's bill.

C. INDEMNIFICATION

It is the subscriber's responsibility to indemnify and hold harmless the Company-II against any and all claims, losses, liabilities, damages and lawsuits brought by any subscriber. Indemnification shall include, but is not limited to, costs and attorneys' fees.

RATES

ADVANCED DIGITAL SERVICES

ISDN

D. RATES

The monthly rates and nonrecurring charges for Enhanced Digital Service with ISDN capability are listed in the Pricing Attachment.. Enhanced Digital Service with ISDN capability must be ordered in conjunction with basic exchange service (e.g., R1, B1 Centrex). (June 28, 2022) (T)

1. BASIC SERVICE ACCESS

This allows the customer unlimited usage when subscribing to Enhanced Digital Service with ISDN. (June 28, 2022) (T)

2. END USER COMMON LINE (EUCL) CHARGES: (M)

Enhanced Digital Service with ISDN is subject to Federal Communications Commission (FCC) End User Common Line (EUCL) changes under the rates and applications rules specified by the FCC. The customer shall be liable for all adjustments to the EUCL as mandated by the FCC (of by any regulatory body or commission or court of competent jurisdiction). (June 28, 2022)

* These rates are in addition to the basic exchange service ordered in conjunction with Enhanced Digital Service with ISDN capability.

LOCAL EXCHANGE SERVICE

DESCRIPTION OF SERVICES, CONDITIONS AND REQUIREMENTS

ADVANCED DIGITAL SERVICES

PRIMARY RATE INTERFACE ("PRI")

A. GENERAL

1. Primary Rate Interface (PRI) is a public network-based set of communications services that make it possible to send and receive digital information using regular telephone facilities. These services provide end-to-end digital communications with the ability to transmit data and voice over the same telephone line simultaneously. For example, a user can speak with a person while simultaneously sending a digital file to their personal computer. This functionality is based on the Integrated Services Digital Network (ISDN) technology and conforms to National ISDN standards.

The ISDN architecture provides two access methods that connect customers' premises to network switching systems. Basic Rate Interface (BRI) lines are typically used when a customer wants small quantities of digital connections to the network. PRI facilities are typically used when a customer wants large quantities of digital connections to the network. BRI lines are used for both residential and business, while PRI facilities are typically used for business only. Advanced Digital Services using the Primary Rate Interface are the subject of this tariff.

2. PRI is an optional service arrangement that can be used in conjunction with a customer's business lines or Centrex service. It can also be used in conjunction with, or in place of, a customer's Private Branch Exchange (PBX) trunks. This service arrangement uses the ISDN architecture to provide the customer with the capability to transmit voice and data simultaneously over the same digital facility. Under various optional arrangements, PRI provides the customer with access to Circuit-Switched Voice Services, Circuit-Switched Data Services, and Packet-Switched Data Services. In general, this tariff addresses standardized National ISDN-2 (NI-2) capabilities and features.

B. PRIMARY RATE INTERFACE SERVICE ARRANGEMENT

1. A PRI Service Arrangement connects an ISDN-capable Company-II central office switch to ISDN-capable Class II Customer Premise Equipment (CPE). Depending on the application, that CPE might be a PBX, a router, a multiplexer, etc. The PRI Service Arrangement supports up to five PRI Access Facilities, each with up to twenty-four digital communications channels.

LOCAL EXCHANGE SERVICE

DESCRIPTION OF SERVICES, CONDITIONS AND REQUIREMENTS

ADVANCED DIGITAL SERVICES

PRI

B. PRIMARY RATE INTERFACE SERVICE ARRANGEMENT (continued)

1. (continued)

These communication channels can be either B (Bearer) Channels or D (Data) Channels:

- a. B Channel - The B Channel is a bi-directional synchronous channel capable of supporting digital transmission speeds of 64 kilobits per second (kbps). Each B Channel of an PRI may carry:

- (1) Circuit-Switched Voice or
- (2) Circuit-Switched Data

- b. D Channel - The D Channel is a 64 kbps digital signaling channel that carries signaling and control for the B Channels.

PRIMARY RATE ACCESS FACILITY - The Primary Rate Access Facility provides a high-capacity digital link over which the PRI capabilities are delivered. This facility is based on a 1.544 Mbps DS1 carrier (T1 facility). The typical PRI Access Facility configuration is known as 23B+D, where twenty-three of the channels are B Channels and one is a D Channel.

MULTIPLE PRI FACILITY ARRANGEMENT - There may be situations where more than 23 B Channels are needed at a particular customer premise. In those situations, multiple PRI facilities can be assigned to a PRI Service Arrangement. With the Multiple PRI Facility Arrangement, the D Channel in the first PRI facility is used to transport signaling for up to four additional PRI facilities. The first facility would be configured as 23B+D and the other facilities would be configured as 24 B. This use of Non-Facility Associated Signaling (NFAS) allows the overhead of the D Channel to be distributed over a maximum of 119 B Channels (up to 5 PRI facilities), thereby increasing channel efficiency.

D CHANNEL BACKUP - In Multiple PRI Facility Arrangements, a second D Channel can be assigned (where available) as an automatic backup to the primary D Channel to provide redundancy of the signaling channel.

LOCAL EXCHANGE SERVICE

DESCRIPTION OF SERVICES, CONDITIONS AND REQUIREMENTS

ADVANCED DIGITAL SERVICES

PRI

C. CIRCUIT-SWITCHED SERVICE DESCRIPTIONS

Circuit Switching is a switching arrangement in which an entire circuit or B Channel is dedicated to a given call. The circuit is connected on a per-call basis and can carry circuit-switched voice or circuit-switched data. Circuit-switched related services include:

1. CLEAR CHANNEL CAPABILITY - This feature is a characteristic of the transmission paths on the B Channels that allows the full bandwidth of 64 kbps to be available to the customer. This feature is applicable to CPE that supports clear channel capability. Rate adaption to 56 kbps is supported for CPE that does not support clear channel capability.
2. DEDICATED TRUNK GROUPS - The B Channels of a PRI can be dedicated for calls to and from the public network. Trunk Group types include Incoming, Outgoing, 2-way, Direct Outward Dialing (DOD) or Direct inward Dialing (DID). Individual B Channels can also be dedicated to carry Packet-Switched Data to the Public Packet Switched Network.
3. PRIMARY RATE CALL-BY-CALL SERVICE - The Primary Rate Call-by-Call feature offers access to additional services via the B Channels of a PRI. These additional services include:
 - Foreign Exchange
 - Tie Trunk
 - OutWATS
 - InWATS

With this feature, any B Channel can be used to offer the above services on a per-call basis, in addition to supporting trunk calls to/from the public network (i.e. DOD/DID).

Simulated Facility Groups (SFG) are used to control the number of B Channels that can be used for a particular service or for calls to the public network. The SFG is a logical relationship between the service (or public network calls) and the number of B Channels. Any B Channel may be used for any service (or for public network calls) provided the actual number of calls currently active for that service does not exceed the maximum-allowed value associated within the SFC. B Channel Packet-Switched Data Services are not supported with the Call-by-Call feature and must use dedicated B Channels.

4. MULTIPLE DIRECTORY NUMBERS - Each PRI facility includes an individual directory number. Additional directory numbers, a range of directory numbers, or several ranges of directory numbers can be optionally added.
5. CALLER ID-NUMBER - This feature allows the central office and the customer's suitably equipped CPE to communicate the calling party's directory number. On calls carried by the PRI, the number can then be made available to be displayed on a properly equipped telephone set or adjunct equipment.

LOCAL EXCHANGE SERVICE

DESCRIPTION OF SERVICES, CONDITIONS AND REQUIREMENTS

ADVANCED DIGITAL SERVICES

PRI

C. CIRCUIT-SWITCHED SERVICE DESCRIPTIONS (continued)

6. CALLER ID-NAME - This feature (where available) allows the central office and the customer's suitably equipped CPE to communicate calling party name information (associated with the calling party's directory number) on calls carried by the PRI. The name can then be made available to be displayed on a properly equipped telephone set or adjunct equipment.

D. TECHNICAL SPECIFICATIONS

1. TRANSMISSION SPECIFICATIONS - The Primary Rate Access Facility provides a high-capacity digital link over which PRI is delivered. This facility is based on a 1.544 Mbps DS1 carrier (T1 facility) whose characteristics are as follows:

- Line Code = Bipolar 8 Zero Substitution (B8ZS)
- Framing Format = Extended Super Frame (ESF)
- Signaling = Common Channel Signaling (CCS)
- Data Rate = 64 kbps clear or 64 kbps restricted
- D Channel = 24th channel on the appropriate PRI Access Facility

2. CUSTOMER PREMISE EQUIPMENT AND FACILITIES - Compatible customer premise equipment is required for PRI. All equipment used with these services is required to conform with National ISDN guidelines, as referenced in the following Bellcore specs:

<u>Document Number</u>	<u>Description</u>
TR-NWT-001268	ISDN Primary Rate Interface Call Control Switching and Signaling Generic Requirements for Class II Equipment
SR-NWT-002343	ISDN Primary Rate Interface Generic Guidelines for Customer Premises Equipment

3. INDEMNIFICATION -The Company-II shall not be responsible if changes in any of the equipment, operations, or procedures of the Company-II used in the provisioning of Advanced Digital Services render any facilities provided by the customer obsolete or require modification of such equipment or system, or otherwise affect its use or performance.

LOCAL EXCHANGE SERVICE

DESCRIPTION OF SERVICES, CONDITIONS AND REQUIREMENTS

ADVANCED DIGITAL SERVICES

PRI

E. REGULATIONS AND CONDITIONS

Unless specifically exempted, Advanced Digital Services shall be subject to all general regulations applicable to the provision of service by the Company-II as stated in the general tariff.

1. AVAILABILITY AND MAINTENANCE

PRI is provided at the option of the Company-II. These services are furnished subject to central office switching capacity, capability, and the availability of outside plant facilities.

a. The availability, functionality, and capabilities of PRI may vary, or may not be available, dependent upon type of serving central office switch, related software controlling that switch, and associated outside plant.

(1) Where facilities are not available, or unusual expenditures are involved in making them available, the customer may be required to pay additional charges to cover the unusual expenditure, or to contract for services beyond the normal service term, or both.

(2) Distance Extension: Provision of the underlying PRI access facility (T1) is mileage sensitive. As such, additional Distance Extension charges may apply.

b. Alternate Service Arrangements: Where the customer's serving central office is not PRI capable, the Company-II, at its discretion, may provide service from an alternate serving central office at no additional charge to the customer. Such provisioning may be elected when, at the discretion of the Company-II, the service can be provided at a reasonable cost to the Company-II. The customer must accept the serving location assigned by the Company-II, and must agree to revert to service from the normal serving central office when PRI is available in that office.

(1) This arrangement may require that the customer accept a directory number change to a number associated with the alternate central office.

(2) Calls that are originated by, and terminated to, a customer using this service arrangement will be billed as if the calls were placed from the customer's normal serving central office.

LOCAL EXCHANGE SERVICE

DESCRIPTION OF SERVICES, CONDITIONS AND REQUIREMENTS

ADVANCED DIGITAL SERVICES

PRI

E. REGULATIONS AND CONDITIONS (continued)

1. AVAILABILITY AND MAINTENANCE (continued)

b. (continued)

- (3) When PRI subsequently becomes available from the customer's normal serving central office, the customer will be reconnected to the normal serving central office. This may also require a directory number change. If such changes occur, the nonrecurring charge associated with the change will not be applicable. If the customer does not wish to take service from the normal central office after such service becomes available, but continues to use service from the alternate serving central office, charges for distance extensions (foreign exchange service or special outside facilities) will apply. If foreign exchange service is used, the rates for foreign exchanges will be applied in addition to the PRI rates. Any other special outside plant facilities used to provide PRI will be tarified on an individual case basis.
- (4) The availability, functionality, and capabilities of PRI may vary when a customer's serving central office is equipped to provide such services.
- (5) Situations where the customer specifically requests service from a central office other than its normal serving central office will be handled on an individual case basis.

2.. PAYMENT FOR SERVICE

- a. The minimum charge period for services provided under this tariff is one month.
- b. The customer may choose to pay for the service on a month-to-month basis or on a long term service contract basis. A customer on month-to-month payment plan may, at any time, convert to a service contract plan.
- c. The monthly rate for customers choosing the service period plan is guaranteed against Company-II initiated changes during the selected service contract period.
- d. Subsequent service additions will be rated under a new contract or added to an existing contract, based upon the remaining period of the initial contract.
- e. Suspension of service is not allowed.

LOCAL EXCHANGE SERVICE

DESCRIPTION OF SERVICES, CONDITIONS AND REQUIREMENTS

ADVANCED DIGITAL SERVICES

PRI

E. REGULATIONS AND CONDITIONS (continued)

2. PAYMENT FOR SERVICE (continued)

f. Contract Renewals and Termination Liabilities

- (1) Customers may change to a new Advanced Digital Services contract at any time during their contract period. The new contract must be for a term equal to, or greater than, the time remaining on their current contract and will become effective upon execution.
- (2) If the service is canceled by the customer after installation of the service, but prior to the completion of the service period, the customer shall be obligated to pay a termination liability charge. The charge is calculated by multiplying the monthly rate by the remaining months in the contract period times fifty percent. These charges shall be due and payable in their entirety immediately upon such termination.
- (3) Contract period is for one year. If customer desires a three year contract, a 10% discount applies or a five year contract a 20% discount applies.

3. REDUCED / WAIVED CHARGES: At the Company-II's discretion, the following charges may be reduced or waived during promotional campaigns and/or as a part of customer negotiations:

- a. Nonrecurring per PRI Access facility service establishment charge
- b. Nonrecurring per Communication Channel service establishment charge
- c. Nonrecurring Call-by-Call feature service establishment charge
- d. Nonrecurring Caller ID service establishment charge

4. DIRECTORY LISTINGS: One directory listing is provided without charge for each PRI facility. For Centrex customers, one directory listing (either an analog or PRI number) is provided per Centrex system.

Additional listings may be provided as specified for Additional Listing Service in the Directory Listings section of the Company-II's tariff.

5. BILLABLE CALL TREATMENT

- a. Normal toll charges (including InWATS and OutWATs charges) shall apply to calls that are made outside the Local Service Area.

DESCRIPTION OF SERVICES, CONDITIONS AND REQUIREMENTS

ADVANCED DIGITAL SERVICES

PRI

E. REGULATIONS AND CONDITIONS (continued)

5. BILLABLE CALL TREATMENT (continued)

- b. Advanced Digital Services customers who use the Call Forwarding or Call Transfer features are responsible for the payment of any applicable charges for each billable call connected via these features over the public network. The charge is applicable to each call answered, including the Call Forwarding set-up call. It also applies to collect and person-to-person calls, which may be refused at the answering station.

6. CUSTOMER PREMISES EQUIPMENT

- a. This tariff does not include terminal equipment on the customer's premises. Terminal equipment may be covered under a separate tariff, sold or leased separately by the Company-II (under a separate contract), or may be provided by the customer.
- b. The customer is responsible for providing the power required for any customer premises equipment connected to a PRI.

7. END USER COMMON LINE (EUCL) CHARGES: PRI is subject to Federal Communications Commission (FCC) EUCL charges under the rates and application rules specified by the FCC. The customer shall be liable for all adjustments to the EUCL as mandated by the FCC (or by any regulatory body or commission or court of competent jurisdiction).

8. EDUCATION APPLICATIONS: Public educational institutions and accredited private educational institutions may obtain a discount as listed in the Pricing Attachment on the tariffed rates for Advanced Digital Services lines that are used predominantly for education or distance learning purposes.(June 28, 2022)

(T)

9. INDEMNIFICATION: The Company-II shall not be liable for any loss or damages arising out of error, interruptions, defects, failure, or malfunctions of Advanced Digital Services or associated equipment. Damages arising out of such interruptions, defects, failures, or malfunctions of the services after the Company-II has been notified, and has reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.

RATES

ADVANCED DIGITAL SERVICES

PRI

A. RATES

1. PRI

- a. The rates and charges below are for providing a PRI access facility to the customer's premises. These charges provide the underlying communications channels (i.e., B and D Channels) are additional as shown in the next section.

<u>Access</u>	<u>Service Establishment</u>	<u>Monthly Rate</u>
PRI Access - per facility (first 2 mile)	Refer to the Telephone Company-II's existing T1 tariff charge	Refer to the Telephone Company-II's existing T1 tariff rate
PRI Access - Distance Extension - per facility (additional 2 mile)	Refer to the Telephone Company-II's existing T1 distance extension tariff charge	Refer to the Telephone Company-II's existing T1 distance extension tariff rate

2. COMMUNICATIONS CHANNELS

- a. Usage Sensitive Option:

- (1) Service establishment and recurring monthly charge for B Channels:

<u>Service Element</u>	<u>Service Establishment</u>	<u>Monthly Rate</u>
23 B Channels plus D Channel	See PA	See PA (M)(T)
Additional 24 B Channels (Multiple PR facility arrangement)	See PA	See PA (M)(T)

(June 28, 2022)

RATES

ADVANCED DIGITAL SERVICES

PRI

A. RATES (continued)

2. COMMUNICATIONS CHANNELS (continued)

a. Usage Sensitive Option: (continued)

(2) Usage charges - Circuit Switching:

The following usage charges will be assessed on calls originating from PRI:

<u>Usage Element</u>	<u>Per Minute</u>	
Circuit-Switched Voice Calls	See PA	(M)(T)
Circuit-Switched Data Calls:		
First 250 hours in a month per PRI facility (23 or 24 channels)	See PA	(M)(T)
Each additional minute over 250 hours per PRI facility (23 or 24 channels)	See PA	(M)(T) (June 28, 2022)

b. Flat Rate Option:

As an alternative to usage based charges shown for circuit-switched communications channels, the customer may choose flat rate charges (no usage element). This flat rate option applies only to circuit-switched calls, not to packet calls.

<u>Service Element</u>	<u>Service Establishment</u>	<u>Monthly Rate</u>	
23 B Channels plus D Channel	See PA	See PA	(M)(T)
Additional 24 B Channels (Multiple PR facility arrangement)	See PA	See PA	(M)(T) (June 28, 2022)

RATES

ADVANCED DIGITAL SERVICES

PRI

A. RATES (continued) The nonrecurring, monthly and terms rates for the bundles below are listed in the Pricing Attachment. (June 28, 2022) (T)

2. COMMUNICATIONS CHANNELS (continued)

c. Bundles Pricing: (T)

Full Metro Basic T1	_____	_____	_____	_____	(M)
½ Metro Basic T1					(M)
Full Local Basic T1					(M)
½ Local Basic T1				(June 28, 2022)	(M)

Subscriber Line Charge (SLC) (maximum of 5) and other applicable state and federal charges apply to each channel activated.

DID Number Charge: Not included in the bundled pricing. (T)

Early Termination Charge: Monthly contracted revenue x number of months remaining on contract x 75% and all waived non-recurring fees.

d. Bundle Rate – for contracts signed after 4/1/09

Full PRI (metro or local)	_____	_____	_____	(T)
Half PRI (metro or local)				(M)
Non-Recurring Charge			(June 28, 2022)	(M)

e. D Channel Backup:

<u>Service Element</u>	_____			(T)
D Channel Backup (maximum on per PRI Service Arrangement)			(June 28, 2022)	(M)

f. Directory Numbers:

<u>Service Element</u>	_____			(T)
Primary Directory Number (one with each PRI Advanced Digital Services facility)			(June 28, 2022)	(M)
Additional DID Directory Numbers (per additional DN) (June 28, 2022)			(June 28, 2022)	(M)

RATES

ADVANCED DIGITAL SERVICES

PRI

A. RATES (continued)

3. CIRCUIT-SWITCHED FEATURES

a.	Rates for the services below are listed in the Pricing Attachment.	(June 28, 2022)	(T)
	<u>Feature</u>		(T)
	Clear Channel Capability		(M)
	Call-by-Call Capability for public network calls (incoming, outgoing, or 2-way trunk calls)		(M)
	Call-by-Call Capability for DID (per DID simulated facility in PRI Service Arrangement)		(M)
	Call-by-Call Capability for Tie Facility (per Tie facility/simulated facility in PRI Service Agreement). This does not include the cost of the Tie facilities between CO's.		(M)
	Call-by-Call Capability for InWATS (per InWats facility/simulated facility in PRI Service Agreement). InWATS measured rate charges are additional		(M)
	Caller ID - Number (per PRI facility)		(M)
	Caller ID - Name (per PRI facility requires Caller ID - Number)		(M)
		(June 28, 2022)	

LOCAL EXCHANGE SERVICE

DESCRIPTION OF SERVICES, CONDITIONS AND REQUIREMENTS

CENTREX SERVICE ANALOG

A. GENERAL

1. Customer premises equipment associated with this service is provided by the customer and must be compatible with the services and equipment provided by the company. Direction from the Company-II will be provided to the customer for compatible customer premise equipment as required.
2. Regular service connection charges and special non-recurring charges will apply.
3. The minimum charge for service provided under this tariff shall be one month.
4. Analog Centrex Service consists of two distinct software packages: Multiline Variety Package (MVP) and Integrated Business Services (IBS). Each software package consists of a variety of business features grouped into standardized packages. The features in this unit cannot be ordered separately; they must be ordered as either the MVP and/or the IBS standard packages.
5. Loop lease rates are applicable to each Analog Centrex Service line provided.
6. Multiline Variety Package - MVP: The MVP package is for business that do not anticipate growth to more than six lines. A total of 255 MVP customer groups of up to 6 lines each can be declared. MVP features are assignable on a per-line basis.

LOCAL EXCHANGE SERVICE

DESCRIPTION OF SERVICES, CONDITIONS AND REQUIREMENTS
CENTREX SERVICE ANALOG (continued)

B. STATION FEATURES AND AVAILABILITY

Multiline Variety Package

	<u>MVP BASIC</u>	<u>MVP CHP</u>	<u>MVP CFRA</u>	<u>MVP UPCF</u>
Automatic Line	X			
Call Forward, All Calls	X			
Call Forward, Busy	X			
Call Forward, Busy - All		X		
Call Forward, Busy - Intragroup		X		
Call Forward, No Answer	X			
Call Forward, Remote Access			X	
Call Hold	X			
Consultation Hold	X			
Call Pick-Up	X			
Call Pick-Up Groups				
Call Waiting	X			
Call Waiting, Incoming				
Call Waiting, Intragroup				
Call Waiting, Originating				
Cancel Call Waiting	X			
Dial Call Waiting				
Directed Call Pick-Up		X		
Directed Call Pick-Up Any Station		X		
Directed Call Pick-Up Barge-In		X		
Directed Call Pick-Up Exempt		X		
Distinctive Ringing	X			
Distinctive Call Waiting Tones	X			
Intercom Dialing	X			
Inhibit Call Waiting				
Manual Line	X			
Ring Again		X		
Speed Calling	X			
Convenience Dialing	X			
Group Speed Calling				
Individual Short Line	X			
Individual Long List	X			
Three-Way Conference	X			
Three-Way Confer/Call Transfer	X			
User Programmable Call Forward, Busy - Don't Answer				X

LOCAL EXCHANGE SERVICE

DESCRIPTION OF SERVICES, CONDITIONS AND REQUIREMENTS

CENTREX SERVICES ANALOG (continued)

B. STATION FEATURES AND AVAILABILITY (continued)

Intergrated Business Services

	<u>IBS</u>	<u>IBS</u>	<u>IBS</u>	<u>IBS</u>	<u>IBS</u>
	<u>BASIC</u>	<u>CHP</u>	<u>CFRA</u>	<u>UPCF</u>	<u>CWEP</u>
Automatic Line	X				
Call Forward, All Calls	X				
Call Forward, Busy	X				
Call Forward, Busy - All		X			
Call Forward, Busy - Intragroup		X			
Call Forward, No Answer	X				
Call Forward, Remote Access				X	
Call Hold	X				
Consultation Hold	X				
Call Pick-Up	X				
Call Pick-Up Groups	X				
Call Waiting	X				
Call Waiting, Incoming					X
Call Waiting, Intragroup					X
Call Waiting, Originating					X
Cancel Call Waiting	X				
Dial Call Waiting					X
Directed Call Pick-Up		X			
Directed Call Pick-Up Any Station		X			
Directed Call Pick-Up Barge-In		X			
Directed Call Pick-Up Exempt		X			
Distinctive Ringing	X				
Distinctive Call Waiting Tones	X				
Intercom Dialing					
Inhibit Call Waiting					X
Manual Line	X				
Ring Again		X			
Speed Calling	X				
Convenience Dialing					
Group Speed Calling	X				
Individual Short Line	X				
Individual Long List	X				
Three-Way Conference	X				
Three-Way Confer/Call Transfer	X				
User Programmable Call Forward, Busy - Don't Answer			X		

LOCAL EXCHANGE SERVICE

DESCRIPTION OF SERVICE, CONDITIONS AND REQUIREMENTS

CENTREX SERVICE ANALOG (continued)

C. REGULATIONS AND CONDITIONS

1. For service greater than 1.5 miles from the Line service Unit an appropriate portion of applicable special construction costs or expenses will apply as specified in Section 12, Line Extension Charges.
2. The Company-II will furnish one alphabetical and one classified directory listing without charge per system. Additional listings will be provided as set forth in Section 12, Directory Listings.
3. Standard B-1. or trunk service with DTMF is necessary in order to have Analog Centrex Service features. Centrex rates are in addition to the standard rates for these services.
4. Service area is limited to manufacturer's equipment specifications with respect to distance from the central office.

RATES

CENTREX SERVICE ANALOG (continued)

D. RATES. The monthly, term and nonrecurring rates are listed in the Pricing Attachment.			(T)
			(T)
			(T)
1. ANALOG CENTREX:(2)			
a. Multiline Variety Package:			
Basic	(1)		(M)
Call Handling Package	(1)		(M)
Call Forward, Remote Acc.	(1)		(M)
User Programmable Call	(1)		(M)
Forward Busy-No Answ. Pkg.		(June 28, 2022)	
b. Integrated Business Services:			
Basic	(1)		(M)
Call Handling Package	(1)		(M)
Call Forward Remote Access	(1)		(M)
Call Wait Enhance Pkg.	(1)		(M)
User Programmable Call	(1)		(M)
Forward Busy-No Answ. Pkg.		(June 28, 2022)	

All rates are billed in advance. Payment for service is due when the statement is rendered.

- (1) In addition to Service Connection as shown in Section 13.
(2) Rate per line and in addition to the applicable B-1 monthly rate.

CLASS OF SERVICE

A. GENERAL

1. All rates are billed in advance. Payment for service is due when the statement is rendered.
2. Vacation rate service is available for customers requiring service on a seasonal basis. The rate for vacation service is determined in accordance with Section 12 and the Pricing Attachment of this tariff book. (June 28, 2022) (T)
3. Coin telephone services will be billed at the applicable Business Service Rates as specified in the Pricing Attachment. The Multi-Line Access Charge shall be added to each applicable Business Service Rate.(June 28, 2022) (T)
4. A Coin Supervision fee as specified in this section, shall be added to any line requiring supervision services.
5. In those exchanges served within an Extended Area Service (EAS) the applicable EAS surcharge as specified in this section shall be applied.
6. Terminating Only, Data Connection is intended for high volume customers, desiring a data connection i.e., as an Internet Service Provider (ISP), and without the need for originating capabilities, within the Minneapolis, St. Paul calling area. Terminating Only, Data Connection is supplied to the customer via either direct connect DS1 or PRI facilities. Directory numbers for Terminating Only, Data Connection will be provided from the 262, 263 and 856 prefixes as may be available, at the Company-II's discretion.
7. Customers who are certified as First Time Homebuyers for their residential mortgage will be eligible for a 30% discount off of published rates for their first year of service with the Company-II. This discount will not apply to fees, surcharges, or taxes.

CLASS OF SERVICE (continued)

RATES. The monthly, nonrecurring and per local message rate for the services listed below for each of the exchange(T) identified are in the Pricing Attachment located at the end of this tariff. (June 28, 2022)

B. RATES – EXCHANGE: BECKER

1.	BUSINESS:		(T)
			(T)
a.	One Party	(June 28, 2022)	
	Trunks:		(M)
	Two Wire, Two-Way Loop Start	(June 28, 2022)	
	Two Wire, Two-Way Ground Start	(June 28, 2022)	(M)
			(M)
	Two-Way with Signaling Features:		
	Analog Trunk from a Digital Off.	(June 28, 2022)	
	Digital Trunk from a Digital Off.	(June 28, 2022)	
2.	RESIDENCE:		(M)
			(M)
a.	One Party	(June 28, 2022)	
3.	SCHOOL CLASSROOM *	(June 28, 2022)	(M)
4.	COIN TELEPHONE SERVICE		(M)
a.	Per Line	(June 28, 2022)	
5.	TERMINATING ONLY, DATA CONNECTION		(M)
			(T)
			(M)
			(M)
		(June 28, 2022)	(M)
			(M)

* School Classroom Service is a one party flat rate local exchange access line service offered to public schools that conduct classes within the range of Kindergarten through 12th grade pursuant to Minnesota Statute Section 237.065. See Section 10, Definitions for more information.

** Volume incentives are retroactive to include all Terminating Only, Data Connection circuits, meeting the criteria. (T)

(1) In addition to Service Connection rate listed in the Pricing Attachment and in addition to any special access charges as may apply. (June 28, 2022)

CLASS OF SERVICE (continued)

RATES

B. RATES – EXCHANGE: BIG LAKE

1.	BUSINESS:		(T)
	a.	One Party	(T)
		(June 28, 2022)	(M)
		Trunks:	
		Two Wire, Two-Way Loop Start	(M)
		Two Wire, Two-Way Ground Start	(M)
		Two-Way with Signaling Features:	
		Analog Trunk from a Digital Off.	(M)
		Digital Trunk from a Digital Off.	(M)
2.	RESIDENCE:		
	a.	One Party	(M)
		(June 28, 2022)	
3.	SCHOOL CLASSROOM *	(June 28, 2022)	(M)
4.	COIN TELEPHONE SERVICE		(M)
	a.	Per Line	(M)
		(June 28, 2022)	
5.	TERMINATING ONLY, DATA CONNECTION		(T)
			(M)
			(M)
			(M)
			(M)
		(June 28, 2022)	(M)

* School Classroom Service is a one party flat rate local exchange access line service offered to public schools that conduct classes within the range of Kindergarten through 12th grade pursuant to Minnesota Statute Section 237.065. See Section 10, Definitions for more information.

** Volume incentives are retroactive to include all Terminating Only, Data Connection circuits, meeting the criteria.

(1) In addition to the Service Connection rate listed in the Pricing Attachment other special access charges as may apply..(June 28, 2022) (T)

CLASS OF SERVICE (continued)

RATES

B. RATES – EXCHANGE: GLENDORADO

1.	BUSINESS:		(T)
	a.	One Party	(T)
		(June 28, 2022)	(M)
		Trunks:	
		Two Wire, Two-Way Loop Start	(M)
		Two Wire, Two-Way Ground Start	(M)
		Two-Way with Signaling Features:	
		Analog Trunk from a Digital Off.	(M)
		Digital Trunk from a Digital Off.	(M)
2.	RESIDENCE:		(M)
	a.	One Party	(M)
		(June 28, 2022)	
3.	SCHOOL CLASSROOM *	(June 28, 2022)	(M)
4.	COIN TELEPHONE SERVICE		(M)
	a.	Per Line	(M)
		(June 28, 2022)	
5.	TERMINATING ONLY, DATA CONNECTION		(T)

(June 28, 2022)

* School Classroom Service is a one party flat rate local exchange access line service offered to public schools that conduct classes within the range of Kindergarten through 12th grade pursuant to Minnesota Statute Section 237.065. See Section 3, Definitions for more information.

** Volume incentives are retroactive to include all Terminating Only, Data Connection circuits, meeting the criteria.

(1) In addition to the Service Connection rate listed in the Pricing Attachment other special access charges as may apply. (June 28, 2022).

CLASS OF SERVICE (continued)

RATES

B. RATES – EXCHANGE: ZIMMERMAN

1. BUSINESS:

a. One Party

(June 28, 2022)

(T)
 (T)
 (M)

Trunks:

Two Wire, Two-Way Loop Start

(June 28, 2022)

(M)

Two Wire, Two-Way Ground Start

(June 28, 2022)

(M)

Two-Way with Signaling Features:

Analog Trunk from a Digital Off.

(June 28, 2022)

(M)

Digital Trunk from a Digital Off.

(June 28, 2022)

(M)

2. RESIDENCE:

a. One Party

(June 28, 2022)

3. SCHOOL CLASSROOM *

(June 28, 2022)

(M)

4. COIN TELEPHONE SERVICE

a. Per Line

(June 28, 2022)

(M)

5. TERMINATING ONLY, DATA CONNECTION

(M)

(T)

(M)

(M)

(M)

(M)

(June 28, 2022)

* School Classroom Service is a one party flat rate local exchange access line service offered to public schools that conduct classes within the range of Kindergarten through 12th grade pursuant to Minnesota Statute Section 237.065. See Section 10, Definitions for more information.

** Volume incentives are retroactive to include all Terminating Only, Data Connection circuits, meeting the criteria.

(T)

1) In addition to the Service Connection rate listed in the Pricing Attachment other special access charges as may apply. (June 28, 2022).

LOCAL EXCHANGE SERVICE

DESCRIPTION OF SERVICE, CONDITIONS AND REQUIREMENTS

EXTENDED AREA SERVICE ("EAS")

A. GENERAL

Establishment and discontinuance of EAS will be contingent upon Commission authorization.

B.. EAS RATE COMPONENT

1. EAS is a premium-type service offering made by the Company-II to certain exchanges, under specific conditions.
2. The Extended Area Service rate component, where applicable, is included in the Local Exchange Service Rate.

C. EAS TO EXCHANGE

<u>Prefix</u>	<u>EAS to Exchange</u>
262, 263	Becker Enfield Glen - Santi Monticello Zimmerman Metro Area
662	Becker Big Lake Princeton Zimmerman
856	Becker Big Lake Glen - Santi Princeton Metro Area
261	Big Lake Glen - Santiago Zimmerman

DESCRIPTION OF SERVICES, CONDITIONS AND REQUIREMENTS

EAS

D. METRO CALLING AREA FLAT RATE EAS

1. REGULATIONS AND CONDITIONS

- a. Residential and Business customers of the Big Lake and Zimmerman exchanges will have the option of maintaining flat rate extended area telephone service or changing to OLMS.
- b. Normal service connection charges for existing customers will not apply for the original customer conversion to flat rate EAS and/or OLMS. Appropriate service connection charges will apply thereafter as specified in Section 13 and the Pricing Attachment of this tariff. (June 28, 2022)
- c. All customer lines at a given location must be arranged for the same service and equipped for outward calling.
- d. Flat Rate EAS service and OLMS rate service will not be furnished to the same customer on the same premise except where otherwise proven that one type of service is not to be used to supplement the use of the other type.

(T)

DESCRIPTION OF SERVICES, CONDITIONS AND REQUIREMENTS

EAS

E. OPTIONAL LOCAL MEASURED SERVICE (OLMS)

1. REGULATIONS AND CONDITIONS

- a. Residential and Business customers of the Big Lake and Zimmerman exchanges will have the option of subscribing to Optional Local Measured Service for measured calling to all points within the Metro Calling Area.
- b. Residential and Business customers of the Big Lake and Zimmerman exchanges will have the option of maintaining flat rate extended area telephone service or changing to OLMS.
- c. Normal service connection charges for existing customers will not apply for the original customer conversion to flat rate EAS and/or OLMS. Appropriate service connection charges will apply thereafter as specified in Section 13 and the Pricing Attachment of this tariff. (June 28, 2022)
- d. All customer lines at a given location must be arranged for the same service and equipped for outward calling.
- e. OLMS charges will not apply to calls to the Company-II Business Office or Repair Service, Directory Assistance, Long Distance Carrier Access Trunks or for Emergency Service as found in the local exchange telephone directory.
- f. OLMS will not be provided for Foreign Exchange, WATS, Public and Semi-Public Pay Phone Service.
- g. OLMS calls are required to be on a direct dial basis.
- h. The OLMS plan is to continue until canceled, revised or otherwise changed.
- i. Flat Rate EAS Service and OLMS rate service will not be furnished to the same customer on the same premise except where otherwise proven that one type of service is not to be used to supplement the use of the other type.

(T)

RATES - The monthly rate for the EAS plans listed below for each exchange identified are in the Pricing Attachment located at the end of this tariff. (T)

EAS

F. RATES – EXCHANGE: BECKER

1. METRO CONNECTION FLAT RATE EAS (T)

a. Basic Flat Rate Monthly Rate Additive (T)

(June 28, 2022) (M)

RATES

EAS

F. RATES – EXCHANGE: BIG LAKE

1. METRO CONNECTION FLAT RATE EAS

- a. Basic Flat Rate Monthly Rate Additive (June 28, 2022) (T)
(T)
(T)

2. OLMS (M)

- a. Basic OLMS Monthly Rate Additive (June 28, 2022) (T)
(T)

- b. OLMS Usage Rates:
Metro Calling Area (M)

(T)
(T)
(June 28, 2022)

(M)

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Little Rock, Arkansas 72212

Effective: July 28, 2022

RATES

EAS

F. RATES – EXCHANGE: GLENDORADO

1. METRO CONNECTION FLAT RATE EAS

a. Basic Flat Rate Monthly Rate Additive

(T)
(T)
(T)
(M)

(June 28, 2022)

RATES

EAS

F. RATES – EXCHANGE: ZIMMERMAN

1. METRO CONNECTION FLAT RATE EAS

- a. Basic Flat Rate Monthly Rate Additive (June 28, 2022) (T)
(T)
(T)

2. OLMS (M)

- a. Basic OLMS Monthly Rate Additive (June 28, 2022) (T)
(T)

- b. OLMS Usage Rates: (M)

Metro Calling Area (T)
(June 28, 2022) (T)

(M)

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Little Rock, Arkansas 72212

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LOCAL EXCHANGE SERVICE

DESCRIPTION OF SERVICES, CONDITIONS AND REQUIREMENTS

FOREIGN EXCHANGE SERVICE

A. REGULATIONS AND CONDITIONS

1. A customer to Foreign Exchange Service is considered to be a customer of the local exchange for all contact, e.g. initiation of service orders, billing collections, customer payments and other related functions. The only exceptions to this definition will be those resulting through the use of the service, such as repair service information, and toll.
2. Foreign Exchange Service will be available when facilities and equipment for its provision are available.
3. When Interexchange facilities are owned by the local company between contiguous exchanges, the applicable service area rate, plus the associated Interexchange charges will apply.
4. One directory listing will be provided, without added charge in the alphabetical directory covering the serving exchange for each business and residence service. In addition, each business customer will be entitled to a regular listing in the classified directory covering the serving exchange without additional charge. Additional listing in the alphabetical and / or classified directories covering the local or other exchanges may be provided at the rate effective in those exchanges.
5. Customer's to Foreign Exchange Service are required to take service of the local exchange from which service would normally be rendered.
6. When the service is provided with another Company-II, it is considered jointly provided service.
7. The serving Company-II shall determine the route involved in the provision of Foreign Exchange Service.
8. Calls beyond the local calling area of the serving exchange will not be permitted. Local calling area is considered to be the telephones serviced by the serving exchange, plus any extended area service which may be provided from the serving exchange.
9. Interexchange service charges apply to installation, moves and changes.

Cancels Original

RATES. The monthly and nonrecurring rate for Foreign Exchange Service listed below are in the Pricing Attachment located at the end of this tariff. (T)
(June 28, 2022)

FOREIGN EXCHANGE SERVICE

B. GENERAL

Foreign Exchange Service is Interexchange service provided at a location in an exchange other than that in which the central office is located and from which the customer would normally be served.

C. RATES

- | | | | |
|----|---|-----------------|-------------------|
| 1. | Regular filed rates of the serving Company-II at the common exchange boundary, apply to the service area. | (June 28, 2022) | (T)
(T)
(T) |
| 2. | Plus, Channel Mileage Termination | (June 28, 2022) | (M) |
| 3. | Plus, Channel Mileage Facility Charge | (June 28, 2022) | (M) |
| 4. | Plus, Channel Termination, 2-wire | (June 28, 2022) | (M) |

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DESCRIPTION OF SERVICES, CONDITIONS AND REQUIREMENTS

LOCAL EXCHANGE SERVICE

A. REGULATIONS AND CONDITIONS

1. The Local Exchange Service rates in this section are for service only and do not include any terminal equipment beyond the point of demarcation.
2. The rates applicable to Local Exchange Service are composed of a Line Access Rate component plus (where applicable) an Extended Area Service component.
3. The rates for Local Exchange Service are subject to the conditions set forth herein and the General Regulations governing provision of service. The General Regulations are set forth in Section 9 of this tariff.

DESCRIPTION OF SERVICES, CONDITIONS AND REQUIREMENTS

PACKAGE SERVICES

A. GENERAL

1. Packages are available in all exchanges.
2. Customers who subscribe to a package may purchase additional features separately as specified in Section 12 of this tariff or may purchase other bundled packages.
3. Nonrecurring charges will apply as specified in Section 13 and the Pricing Attachment of this tariff. (June 28, 2022) (T)

B. RATES - EXCHANGE: BECKER

1. RESIDENTIAL VALUE PACKAGE – not available after 4/1/09 (M)(T)
The monthly rate for Local Dial Tone Service (1 Line) is listed in the Pricing Attachment (June 28, 2022)
Metro EAS Connection Call Waiting Caller ID – Name and Number
2. RESIDENTIAL ENHANCED PACKAGE – not available after 4/1/09 (M)(T)
The monthly rate for Local Dial Tone Service (2 Lines) is listed in the Pricing Attachment (June 28, 2022)
Metro EAS Connection Call Waiting Caller ID – Name and Number
3. RESIDENTIAL ENHANCED BROADBAND PACKAGE – not available after 4/1/09 (M)(T)
The monthly rate for Local Dial Tone Service (2 Lines) is listed in the Pricing Attachment (June 28, 2022)
Metro EAS Connection Call Waiting Caller ID – Name and Number
DSL - Connection
4. BUSINESS ENHANCED BROADBAND PACKAGE – not available after 4/1/09 (M)(T)
The monthly rate for Local Dial Tone Service is listed in the Pricing Attachment (June 28, 2022)
Metro EAS Connection
DSL Connection & pick of 3 of the following features
Call Forwarding
Call Forwarding / Busy
Call Forwarding / No Answer User Transfer
Caller Name and Number Call Waiting
Priority Ringing

Issued: June 28, 2022

Effective: July 28, 2022

Vice President
4001 Rodney Parham Road
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DESCRIPTION OF SERVICES, CONDITIONS AND REQUIREMENTS

PACKAGE SERVICES

5. TRUE CHOICE PACKAGE – Residential ¹

Option 1: Monthly Rate:	See Pricing Att.	Local Dial Tone Metro EAS Connection Choice of 2 Features from list below (June 28, 2022)	(M)(T)
Option 2: Monthly Rate:	See Pricing Att.	Local Dial Tone Metro EAS Connection Choice of 4 Features from list below (June 28, 2022)	(M)(T)
Option 3: Monthly Rate	See Pricing Att.	Local Dial Tone Metro EAS Connection Choice of 6 Features from list below (June 28, 2022)	(M)(T)
Option 4: Monthly Rate	See Pricing Att.	Local Dial Tone Metro EAS Connection Choice of 10 Features from list below (June 28, 2022)	(M)(T)
Feature Choices:	Caller ID Call Forward Call Transfer Call Waiting Selective Call Acceptance Selective Call Rejection Speed Call 8 Speed Call 30 Priority Ring *** *** Continuous Redial Last Call Return 3 Way Calling Voicemail Call Waiting/Caller ID (counts as 2)		

Additional line with a True Choice Package: Local Dial Tone
Monthly Rate: See Pricing Att. Metro EAS (June 28, 2022) (M)(T)

¹Grandfather

DESCRIPTION OF SERVICES, CONDITIONS AND REQUIREMENTS

PACKAGE SERVICES

B. RATES - EXCHANGE: BIG LAKE

1. RESIDENTIAL VALUE PACKAGE – not available after 4/1/09
Monthly Rate: See Pricing Att. Local Dial Tone Service – 1 line (M)(T)
Metro EAS Connection
Call Waiting
Caller ID – Name and Number
(June 28, 2022)
2. RESIDENTIAL ENHANCED PACKAGE – not available after 4/1/09
Monthly Rate: See Pricing Att. Local Dial Tone Service – 2 lines (M)(T)
Metro EAS Connection
Call Waiting
Caller ID – Name and Number
(June 28, 2022)
3. RESIDENTIAL ENHANCED BROADBAND PACKAGE – not available after 4/1/09
Monthly Rate: See Pricing Att. Local Dial Tone Service – 2 lines (M)(T)
Metro EAS Connection
Call Waiting
Caller ID – Name and Number
DSL - Connection (June 28, 2022)
4. BUSINESS ENHANCED BROADBAND PACKAGE – not available after 4/1/09
Monthly Rate: See Pricing Att. Local Dial Tone Service (June 28, 2022)
Metro EAS Connection
DSL Connection & pick of 3 of the following features
Call Forwarding
Call Forwarding / Busy
Call Forwarding / No Answer
User Transfer
Caller Name and Number
Call Waiting
Priority Ringing (June 28, 2022)

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DESCRIPTION OF SERVICES, CONDITIONS AND REQUIREMENTS

PACKAGE SERVICES

5. TRUE CHOICE PACKAGE – RESIDENTIAL ¹

Option 1:
Monthly Rate: See Pricing Att. Local Dial Tone (M)(T)
Metro EAS Connection
Choice of 2 Features from list below
(June 28, 2022)

Option 2:
Monthly Rate: See Pricing Att. Local Dial Tone (M)(T)
Metro EAS Connection
Choice of 4 Features from list below
(June 28, 2022)

Option 3:
Monthly Rate See Pricing Att. Local Dial Tone (M)(T)
Metro EAS Connection
Choice of 6 Features from list below
(June 28, 2022)

Option 4:
Monthly Rate See Pricing Att. Local Dial Tone (M)(T)
Metro EAS Connection
Choice of 10 Features from list below
(June 28, 2022)

Feature Choices: Caller ID
Call Forward
Call Transfer
Call Waiting
Selective Call Acceptance
Selective Call Rejection
Speed Call 8
Speed Call 30
Priority Ring

Continuous Redial
Last Call Return
3 Way Calling
Voicemail
Call Waiting/Caller ID (counts as 2)
Rapid Repair

Additional line with a True Choice Package: Local Dial Tone (M)(T)
Monthly Rate: See Pricing Att. Metro EAS (June 28, 2022)

¹Grandfather

DESCRIPTION OF SERVICES, CONDITIONS AND REQUIREMENTS

PACKAGE SERVICES

6. TRUE CHOICE PACKAGE – BUSINESS ¹

Option 1: Monthly Rate: 2022)	See Pricing Att.	Local Dial Tone	(June 28,	(M)(T)
		Metro EAS Connection Choice of 3 Features from list below		
Option 2: Monthly Rate: 2022)	See Pricing Att.	Local Dial Tone	(June 28,	(M)(T)
		Metro EAS Connection Choice of 5 Features from list below		(M)(T)
Option 3: Monthly Rate 2022)	See Pricing Att.	Local Dial Tone	(June 28,	
		Metro EAS Connection Choice of 10 Features from list below		
Feature Choices:	Caller ID Call Forward Call Transfer Call Waiting Priority Ring Continuous Redial Last Call Return 3 Way Calling Voicemail Call Waiting/Caller ID (counts as 2) Remote Access Call Forward Hunting			(M)(T)
		Rapid Repair		
Additional Line, with True Choice Package: Monthly Rate	See Pricing Att.	Local Dial Tone and Metro EAS	(June 28, 2022)	

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DESCRIPTION OF SERVICES, CONDITIONS AND REQUIREMENTS

PACKAGE SERVICES

B. RATES – EXCHANGE: GLENDORADO

1. RESIDENTIAL VALUE PACKAGE – not available after 4/1/09
Monthly Rate: See Pricing Att. Local Dial Tone Service – 1 line (M)(T)
Metro EAS Connection
Call Waiting
Caller ID – Name and Number (June 28, 2022)
2. RESIDENTIAL ENHANCED PACKAGE – not available after 4/1/09 (M)(T)
Monthly Rate: See Pricing Att. Local Dial Tone Service – 2 lines (June 28, 2022)
Metro EAS Connection
Call Waiting
Caller ID – Name and Number
3. RESIDENTIAL ENHANCED BROADBAND PACKAGE – not available after 4/1/09 (M)(T)
Monthly Rate: See Pricing Att. Local Dial Tone Service – 2 lines (June 28, 2022)
Metro EAS Connection
Call Waiting
Caller ID – Name and Number
DSL - Connection
4. BUSINESS ENHANCED BROADBAND PACKAGE – not available after 4/1/09 (M)(T)
Monthly Rate: See Pricing Att. Local Dial Tone Service (June 28, 2022)
Metro EAS Connection
DSL Connection & pick of 3 of the following features
Call Forwarding
Call Forwarding / Busy
Call Forwarding / No Answer
User Transfer
Caller Name and Number
Call Waiting
Priority Ringing

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DESCRIPTION OF SERVICES, CONDITIONS AND REQUIREMENTS

PACKAGE SERVICES

5. TRUE CHOICE PACKAGE - Residential ¹

	Option 1: Monthly Rate: 2022)	See Pricing Att.	Local Dial Tone	(June 28,	(M)(T)
			Metro EAS Connection Choice of 2 Features from list below		(M)(T)
	Option 2: Monthly Rate: 2022)	See Pricing Att.	Local Dial Tone	(June 28,	(M)(T)
			Metro EAS Connection Choice of 4 Features from list below		(M)(T)
2022)	Option 3: Monthly Rate	See Pricing Att.	Local Dial Tone	(June 28,	(M)(T)
			Metro EAS Connection Choice of 6 Features from list below		(M)(T)
	Option 4: Monthly Rate 2022)	See Pricing Att.	Local Dial Tone	(June 28,	
			Metro EAS Connection Choice of 10 Features from list below		
	Feature Choices:	Caller ID Call Forward Call Transfer Call Waiting Selective Call Acceptance Selective Call Rejection Speed Call 8 Speed Call 30 Priority Ring *** *** Continuous Redial Last Call Return 3 Way Calling Voicemail Call Waiting/Caller ID (counts as 2)			(M)(T)
	Additional line with a True Choice Package: Monthly Rate:	See Pricing Att.	Local Dial Tone	(June 28, 2022)	

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DESCRIPTION OF SERVICES, CONDITIONS AND REQUIREMENTS

PACKAGE SERVICES

B. RATES - EXCHANGE: ZIMMERMAN

1. RESIDENTIAL VALUE PACKAGE – not available after 4/1/09

Monthly Rate: See Pricing Att. Local Dial Tone Service – 1 line (June 28, 2022)^{(M)(T)}
Metro EAS Connection
Call Waiting
Caller ID – Name and Number

2. RESIDENTIAL ENHANCED PACKAGE – not available after 4/1/09

Monthly Rate: See Pricing Att. Local Dial Tone Service – 2 lines (June 28, 2022)^{(M)(T)}
Metro EAS Connection
Call Waiting
Caller ID – Name and Number

3. RESIDENTIAL ENHANCED BROADBAND PACKAGE – not available after 4/1/09

Monthly Rate: See Pricing Att. Local Dial Tone Service – 2 lines (June 28, 2022)^{(M)(T)}
Metro EAS Connection
Call Waiting
Caller ID – Name and Number
DSL - Connection

4. BUSINESS ENHANCED BROADBAND PACKAGE – not available after 4/1/09

Monthly Rate: See Pricing Att. Local Dial Tone Service (June 28, 2022)^{(M)(T)}
Metro EAS Connection
DSL Connection & pick of 3 of the following features
 Call Forwarding
 Call Forwarding / Busy
 Call Forwarding / No Answer
 User Transfer
 Caller Name and Number
 Call Waiting
 Priority Ringing

(June 28, 2022)

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Vice President

Effective: July 28, 2022

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DESCRIPTION OF SERVICES, CONDITIONS AND REQUIREMENTS

PACKAGE SERVICES

5. TRUE CHOICE PACKAGE – Residential ¹

<p>Option 1: Monthly Rate: 2022)</p>	<p>See Pricing Att.</p>	<p>Local Dial Tone Metro EAS Connection Choice of 2 Features from list below</p>	<p>(June 28,</p>	<p>(M)(T)</p>
<p>Option 2: Monthly Rate: 2022)</p>	<p>See Pricing Att.</p>	<p>Local Dial Tone Metro EAS Connection Choice of 4 Features from list below</p>	<p>(June 28,</p>	<p>(M)(T)</p>
<p>Option 3: Monthly Rate 2022)</p>	<p>See Pricing Att.</p>	<p>Local Dial Tone Metro EAS Connection Choice of 6 Features from list below</p>	<p>(June 28,</p>	<p>(M)(T)</p>
<p>Option 4: Monthly Rate 2022)</p>	<p>See Pricing Att.</p>	<p>Local Dial Tone Metro EAS Connection Choice of 10 Features from list below</p>	<p>(June 28,</p>	
<p>Feature Choices:</p>	<p>Caller ID Call Forward Call Transfer Call Waiting Selective Call Acceptance Selective Call Rejection Speed Call 8 Speed Call 30 Priority Ring *** *** Continuous Redial Last Call Return 3 Way Calling Voicemail Call Waiting/Caller ID (counts as 2)</p>			<p>(M)(T)</p>

Additional line with a True Choice Package: Local Dial Tone
 Monthly Rate: See Pricing Att. Metro EAS

(June 28, 2022)

¹Grandfather

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DESCRIPTION OF SERVICES, CONDITIONS AND REQUIREMENTS

PACKAGE SERVICES

Division II will also offer the following Package Services as shown in Section 5 and the Pricing Attachment: (June 28, 2022)

(T)

Simple Broadband Bundle (Greenstreak)

Windstream MyLine

Connect Flex II Bundle

Connect Unlimited II Bundle

Business Connect SB Bundle III

Business Caller ID Packages

 Basic Caller ID Package

 Caller ID Premium Package

 Caller ID Ultimate Package

Windstream Business Bundle – Unlimited Plan

Windstream Business Bundle, Flex Plan

Windstream Small Business Bundle – Voice + Unlimited Plan

Windstream Small Business Bundle, Voice + Flex Plan

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DESCRIPTION OF SERVICES, CONDITIONS, AND REQUIREMENTS

PACKAGE SERVICES

RESIDENTIAL PRICE FOR LIFE BUNDLE (available starting July 1, 2010)

B. Long Distance is provided through the Company-II's long distance affiliate, Windstream Lakedale Link, Inc. The terms and conditions of such offering are described in Windstream Lakedale Link, Inc.'s Intrastate Interexchange tariff and the interstate long distance and conditions described on the Company-II's website. Customer must comply with such terms and conditions to remain eligible for the Price for Life Bundle.

C. Rates (Per Month) for the DSL speeds below are listed in the pricing Attachment (T)

Bundled DSL Internet Service (T)

1.5 mbps download/384 kbps upload (best effort) (M)
Long Reach DSL Internet: (June 28, 2022)

1.5 mbps download/384 kbps upload DSL Internet: (June 28, 2022) (M)

3.0 mbps download/768 kbps upload DSL Internet: (June 28, 2022) (M)

6.0 mbps download/768 kbps upload DSL Internet: (June 28, 2022) (M)

12.0 mbps download/768 kbps upload DSL Internet: (June 28, 2022) (M)

- Rates are inclusive of EAS additives, where applicable.
- Basic Voice Mail (optional): Please see the Company-II's website.
- Rates are exclusive of the following:
 - Taxes, fees, and surcharges; and
 - DSL modem purchase, rental, shipping, and activation fees, as described on the Company's website.

DESCRIPTION OF SERVICES, CONDITIONS, AND REQUIREMENTS

PACKAGE SERVICES

RESIDENTIAL PRICE FOR LIFE BUNDLE (available starting July 1, 2010)

D. Rate Guarantee.

1. All rates for the Residential Price For Life Bundle except for Basic Voice Mail (and excluding taxes, fees, and surcharges) are guaranteed not to increase for Customer under the following conditions:
 - Customer has not disconnected or changed any bundled service or feature (or has been disconnected by Company-II pursuant to this Tariff);
 - Customer has complied with the terms and conditions of Unlimited Domestic Distance and DSL Internet service; and
 - Customer remains at the location at which Price For Life Bundle service was initially provided.
2. Residential Price For Life Bundle rates may be increased for prospective customers.

DESCRIPTION OF SERVICES, CONDITIONS, AND REQUIREMENTS

PACKAGE SERVICES

BUSINESS LIFETIME PRICE GUARANTEE BUNDLE
(available starting July 1, 2010)

A. Includes:

1. One business local exchange access line.
2. Customer's choice of:
 - FLEX – 100-minute block of domestic long distance minutes (domestic long distance minutes in excess of the Plan are charged at applicable rates listed in the long distance tariff/price lists Windstream Lakedale Link, Inc. (May 26, 2021)); or (C)
 - Unlimited domestic long distance. (C)
3. The following calling features:

• Basic Voice Mail	• Last Call Return
• Call Forward Busy ¹	• Line Hunt ¹
• Call Waiting ID	• Selective Call Forwarding
• Caller ID	• Speed Call 30
• Enhanced Call Waiting ²	• Three-Way Calling

¹ Optional at no additional charge.
² May be disabled and enabled as needed.
4. Customer's choice of the following (where available), subject to the terms and conditions described on the Company's website:
 - 1.5 mbps download/384 kbps upload (best effort) Long Reach DSL Internet
 - 1.5 mbps download/384 kbps upload DSL Internet
 - 3.0 mbps download/768 kbps upload DSL Internet
 - 6.0 mbps download/768 kbps upload DSL Internet
 - 12.0 mbps download/768 kbps upload DSL Internet

DESCRIPTION OF SERVICES, CONDITIONS, AND REQUIREMENTS

PACKAGE SERVICES

BUSINESS LIFETIME PRICE GUARANTEE BUNDLE
(available starting July 1, 2010)

- B. Long Distance is provided through the Company-II's long distance affiliate, Windstream Lakedale Link, Inc. The terms and conditions of such offering are described in Windstream Lakedale Link, Inc.'s Intrastate Interexchange tariff and the interstate long distance terms and conditions described on the Company-II's website. Customer must comply with such terms and conditions to remain eligible for the Business Lifetime Price Guarantee Bundle.
- C. Term Commitments.
 - 1. The Business Lifetime Price Guarantee Bundle is available on a month-to-month, one-year, and three-year basis.
 - 2. Termination of service prior to completion of commitment term (includes disconnection by Company-II for reasons stated in this tariff) results in an Early Termination Liability of 50% of the remaining monthly recurring charges in the commitment term.

DESCRIPTION OF SERVICES, CONDITIONS, AND REQUIREMENTS

PACKAGE SERVICES

BUSINESS LIFETIME PRICE GUARANTEE BUNDLE
(available starting July 1, 2010)

- D. Rates (Per Month) for the DSL speeds and services below are listed in the Pricing Attachment. (T)
(June 28, 2022)
1. Bundle With FLEX Long Distance (Per Month)
- | <u>Upload/Download Speed
of Bundled DSL Service</u> | | (T) |
|---|-----------------|-----|
| (none) | (June 28, 2022) | (M) |
| 1.5 mbps/384 kbps (best effort) | (June 28, 2022) | (M) |
| 1.5 mbps/384 kbps | (June 28, 2022) | (M) |
| 3.0 mbps/768 kbps | (June 28, 2022) | (M) |
| 6.0 mbps/768 kbps | (June 28, 2022) | (M) |
| 12.0 mbps/768 kbps | (June 28, 2022) | (M) |
- Additional Line (does not include DSL Internet service, up to nine lines) rate is listed in the Pricing Attachment. (June 28, 2022) (M) (T)
 - Rates are exclusive of the following:
 - EAS additives, where applicable;
 - Taxes, fees, and surcharges; and
 - DSL modem purchase, rental, shipping, and activation fees, as described on the Company-II's website.

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DESCRIPTION OF SERVICES, CONDITIONS, AND REQUIREMENTS

PACKAGE SERVICES

BUSINESS LIFETIME PRICE GUARANTEE BUNDLE
(available starting July 1, 2010)

- E. Rates (*Continued*) Rates for the DSL services and speeds below are listed in the Pricing Attachment. (June 28, 2022) (T)
2. Bundle With Unlimited Domestic Distance (Per Month)
- | <u>Upload/Download Speed
of Bundled DSL Service</u> | | |
|---|-----------------|-----|
| (none) | (June 28, 2022) | (M) |
| 1.5 mbps/384 kbps (best effort) | (June 28, 2022) | (M) |
| 1.5 mbps/384 kbps | (June 28, 2022) | (M) |
| 3.0 mbps/768 kbps | (June 28, 2022) | (M) |
| 6.0 mbps/768 kbps | (June 28, 2022) | (M) |
| 12.0 mbps/768 kbps | (June 28, 2022) | (M) |
- Additional Line (does not include DSL Internet service, but includes Unlimited Domestic Distance) rate is listed in the Pricing Attachment. (June 28, 2022) (M)
 - Rates are inclusive of EAS additives, where applicable.
 - Rates are exclusive of the following:
 - Taxes, fees, and surcharges; and
 - DSL modem purchase, rental, shipping, and activation fees, as described on the Company-II's website.

DESCRIPTION OF SERVICES, CONDITIONS, AND REQUIREMENTS

PACKAGE SERVICES

BUSINESS LIFETIME PRICE GUARANTEE BUNDLE

(available starting July 1, 2010)

F. Rate Guarantee.

- a. All rates for the Business Lifetime Price Guarantee Bundle except for Basic Voice Mail (and excluding taxes, fees, and surcharges) are guaranteed not to increase for Customer under the following conditions:
 - Customer has not disconnected or changed any bundled service or feature (or has been disconnected by Company-II pursuant to this Tariff);
 - Customer has complied with the terms and conditions of Unlimited Domestic Distance and DSL Internet service; and
 - Customer remains at the location at which Lifetime Price Guarantee Bundle service was initially provided.
- b. Business Lifetime Price Guarantee Bundle rates may be increased for prospective customers.

DESCRIPTION OF SERVICES, CONDITIONS AND REQUIREMENTS

PACKAGE SERVICES

SAFETY LINE SERVICE ²

A. GENERAL

Safety Line Service is a telephone bundle option for residential high-speed Internet customers who have their main telephone service with a cellular provider but require a basic access line for emergency purposes.

B. CONDITIONS

1. Safety Line Service will be provisioned with a 662 or 261 prefix and will include the calling area assigned to those prefixes.
2. Rules, regulations, and limitations as specified elsewhere in the Company-II's tariffs will apply to this service
3. No optional services, calling plans or features are allowed with this service except Toll Restriction, Toll Restriction with PIN Override, and calling blocks.
4. Customers must subscribe to Connections, Etc. Long Distance as their long distance provide or may choose to have no long distance carrier.
5. Vacation Disconnect service is not available with this service.
6. Safety Line Service must be part of a bundle with high-speed Internet service.
7. Safety Line Service Telephone Numbers are non-published numbers. A subscriber may choose to have the number published and will be charged as outlined in Section 12 and at the rates listed in the Pricing Attachment ("PA"). (June 28, 2022) (T)

C. RATES

	<u>Monthly Rate</u> ¹	
Safety Line Service	See PA (June 28, 2022)	(M)(T)

¹ High-speed Internet service charges are in addition to the Safety Line Service Rate. Includes subscriber line charge.

²Grandfather

RATES

SERVICE INTERRUPTION CHARGES

A. RATES. Rates (per hour of fraction thereof) for the DSL speeds below are listed in the Pricing Attachment. (T)
(June 28, 2022)

Charges for action by any party which results in down time or service interruption.

DOWNTIME CHARGE PER CIRCUIT
CIRCUITS

Big Lake to Metro Area	(June 28, 2022)	(T)
Becker to Metro Area	(June 28, 2022)	(M)
Glendorado to Metro Area	(June 28, 2022)	(M)
Zimmerman to Metro Area	(June 28, 2022)	(M)
Becker to Big Lake	(June 28, 2022)	(M)
Glendorado to Big Lake	(June 28, 2022)	(M)
Zimmerman to Big Lake	(June 28, 2022)	(M)
Northwest to Big Lake		(M)

(June 28, 2022)

Any given cable or termination may include more than one circuit and/or more than one type of circuit.

These rates are in addition to currently filed rates in the Company-II's general tariff including those for repair time and material.

Payment is due when statement is rendered.

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GENERAL EXCHANGE SERVICES

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CALL TRACE

A. GENERAL

(C)

Call Trace, Division II, concurs in the Call Trace for Division I as found in Section 8 of this tariff. |

(C)

(D)

(D)

COIN SUPERVISION

A. GENERAL

Coin Supervision provides the capability of central office line equipment to pass signals and / or tones from a local exchange service line to a trunk terminating at the payphone owner's operator service provider. These signals enable an operator service provider to recognize coin deposits and return coins to the pay telephone user. Coin Supervision also permits a suitably equipped operator service provider to automatically ring back the originating local exchange service line upon completion of a call.

B. CONDITIONS

1. Coin supervision is provided only in conjunction with payphone service.
1. Coin supervision is required for all coin telephone service unless the payphone provides the necessary coin handling functions.

C. RATES

1. Public Telephone
Each Local Message See Pricing Attachment (June 28, 2022) (M)(T)

CUSTOM CALLING FEATURES

A. GENERAL

The feature names used in this tariff are the switch manufacturer feature names. They may be referred to or marketed under different names due to public recognition of these names. Please refer to the definition section of the tariff for feature descriptions.

B. CONDITIONS

1. The initial service period for all features is one month.
2. Transmission on calls forwarded and during three-way calling may vary depending on the distance and routing necessary; therefore, transmission may not meet normal standards.
3. Some of the custom calling features may be mutually exclusive and cannot be activated simultaneously.

C. ACTIVATION / DEACTIVATION CODES

<u>Description</u>		<u>Activate</u>
<u>Deactivate</u>		
Abbreviated Dialing / Speed Calling	(SCL)	
Short Speed Call List (8 directory numbers)	(SSC)	*74
Long Speed Call List (30 directory numbers)	(LSC)	*75
Anonymous Call Rejection	(ACR)	*77 *87
Automatic Call Back	(ACB)	*66
	*86	
Automatic Line / Hot Line	(AUT)	
Automatic Recall	(AR)	*69
	*89	
** Call Forwarding	(CFW)	*72
*73		
User Programmable Call Forward Busy	(CFB)	*90
	*91	
User Programmable Call Forward Don't Answer	(CFD)	*92
	*93	
Call Forwarding Remote Access	(CFRA)	*72
	*73	
Calling Number Delivery	(CND)	*65
	*85	
Calling Number Delivery Blocking	(CNB)	*67
	*82	
Call Transfer	(UTF)	Switchhook
Call Waiting	(CWT)	Switchhook
Cancel Call Waiting	(CCWT)	*70
Customer Originated Trace	(COT)	*57
Personal Identification Number	(PIN)	*97
Restricted Outgoing		
Toll Denied (non-selective)	(TDN)	
Bulk 1+ Blocking (selective)	(BAC)	*94
Per Call 1+ Blocking (selective per call)	(ASC)	*(PIN)
900 Blocking (non-selective)	(RES1)	
900 Blocking (selective)	(900)	*94
976 Blocking (non-selective)	(RES2)	
Ring Again	(RAG)	*66
	*86	
Ring Again Denied	(RAGD)	
Selective Call Acceptance	(SCA)	*64
Selective Call Forwarding	(SCF)	*63
Selective Call Rejecting	(SCR)	*60
Selective Distinctive Ringing and		
Selective Distinctive Call Waiting	(SDR)	*61
Super Speed Call	(SSC)	*95/*96
Teen Service	(TEEN)	
***	***	***
Three-Way Calling	(3WC)	Switchhook

(D)

(D)

Warm Line

(WARM)

** Usage-based charges incurred as a result of call forward feature is the responsibility of the party initiating the call forward feature.

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CUSTOM CALLING FEATURES (continued)

D. RATES. Monthly business and residential rates for the features below are listed in the Pricing Attachment.

1. Single Feature Service
 - a. Abbreviated Dialing/Speed Calling 8
 - b. Abbreviated Dialing/Speed Calling 30
 - c. Automatic Line/Hot Line Service
 - d. Call Forwarding
 - e. Call Forward (Busy, No Answer)
 - f. Call Forwarding / No Answer
 - g. Call Forwarding (Remote Access)
 - h. Call Transfer (must also have call forwarding)
 - i. Call Waiting / Cancel Call Waiting
When ordered with Calling Name/Number Delivery
 - j. Distinctive Ring
 - k. Restricted Outgoing
 - l. Ring Again
 - m. Ring Again Denied
 - n. Simultaneous Ring (a)
 - o. Special Toll Restriction

 - p. Three-Way Calling (c)
 - q. Warm Line Service

(June 28,
2022)

- (a) - May require a second directory number per tariffed rates. Directory numbers are non-published. Customer may have number published at an additional charge.
- (b) - Subject to availability.
- (c) - Three-way calling will be provided on all customer lines. A charge listed in the Pricing Attachment per use/activation will be applied up to the maximum amount listed in the Pricing Attachment per month per line.

(June 28, 2022)

Rates for Custom Calling features are in addition to regular local service rates.

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(T)
(T)
(T)

(M)

(M)

(T)
(M)(T)

GENERAL EXCHANGE SERVICES

CUSTOM LOCAL AREA SUBSCRIBER SERVICE (CLASS)

A. GENERAL

The feature names used in this tariff are the switch manufacturer feature names. They may be referred to or marketed under different names due to public recognition of these names.

B. CONDITIONS

1. CLASS services are available to customers having technically compatible premise equipment. The Company-II is not responsible for the compatibility of products and services of outside vendors. The Company-II reserves the right to restrict or otherwise limit CLASS features where in the Company-II's determination; (a) the feature(s) may create a potential incompatibility or, (b) provision of the feature(s) would require the establishment of new or additional Company-II procedures. The Company-II has available for lease or purchase compatible CLASS products.
2. CLASS services may not be available with CENTREX and PBX equipment.
3. CLASS services are not available on public and semi-public telephone services.
4. Confidentiality of Customer Originated Trace Information will be as follows:
 - a. All Sherburne Tele-Systems data bases are in locked buildings, that are only accessible to employees.
 - b. Access to calling party information stored in data bases will be limited to central office technicians who access the data base through a password controlled teletype.
5. Sale of information obtained from Caller Identification subscribers by this Company-II will be strictly prohibited.
6. Customers of Caller Identification may not, without permission of the calling party, publicize or disclose to third parties telephone name/number information obtained through use of these services. Failure to comply with this condition may result in termination of Caller Identification services to the customer in question.

CUSTOM LOCAL AREA SUBSCRIBER SERVICES (CLASS)

B. CONDITIONS (continued)

7. Non-published numbers will be displayed to a customer subscribing to Caller Identification services, unless the incoming call has been sent with one of the call blocking options.

C. BLOCKING - CONDITIONS

(C)

Division II concurs in the CLASS Caller ID Blocking Service for Division I, as found in Section 8 of this tariff.

(C)

(D)

(D)

Little Rock, Arkansas 72212

CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS)

E. RATES. Monthly business and residential rates for the features below are listed in the Pricing Attachment located at the end of this tariff. (T)

The rates shown below are per feature, per line equipped.

<u>Feature</u>	<u>Installation Charge</u>	(T) (T)
Anonymous Caller Rejection (3)		(M)
Calling Name/Number Delivery	(4)*	
Calling Number Delivery	(4)*	
Automatic Call Back		
	(5)	
Automatic Recall		
	(6)	
Priority Ringing	(4)*	
Selective Call Forwarding	(4)*	
Selective Call Rejection	(4)*	
Caller Identification Blocking:		(M)
Per Line (2)		
(T)		
Per Call (1) (2)		
(T)		
Customer Originated Trace		(M)
	(T)	
		(June 28, 2022)

* Because of cost savings to the Company-II when worked as a group (4), the CLASS Service Connection Charge will be waived during special promotion periods if the Service Order and Central Office Hookup Charges apply (Section 13 and the Pricing Attachment). (June 28, 2022)

(1) Business Line blocking will be available at no charge for the following types of customers: Law enforcement agencies, shelters for battered persons, and government agencies engaged in undercover operations and where special need is demonstrated where it can be shown that an inadvertent disclosure of the name/number could endanger the caller, other persons or property. Business customers unsatisfied by the decision of the company with respect to the need for line blocking may appeal in writing to the Minnesota Public Utilities Commission.

CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS) (continued)

E. RATES (continued)

- (2) Per call Caller Identification Blocking will provided at no charge to all subscribers.
- (3) Anonymous Caller Rejection will be provided at no charge to all subscribers.
- (4) Service Connection charge (Section 13 and the Pricing Attachment) applies regardless of number of CLASS features ordered at one time. (T)
(June 28, 2022)
- (5) Automatic Call Back will be provided on all customer lines.
- (6) Automatic Recall will be provided on all customer lines.

DIRECTORY ASSISTANCE SERVICE

A. GENERAL

1. Telephone calls by customers for Intra-NPA telephone number listings will be answered and numbers given if the requested number is listed in the Directory Assistance records.
2. A maximum of two requested telephone numbers will be provided for each Directory Assistance call.
3. The Company-II shall not be liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished; and the customer shall indemnify and save the Company-II harmless against all claims (including costs and reasonable attorney's fees) that may arise from the use of such information.
4. Charges for Directory Assistance Service are not applicable to calls placed from customers whose physical, visual, mental or reading handicaps prevent them from using the telephone directory. The method of exempting those handicapped customers shall be via the completion of an exemption form and the telephone company's acceptance of that form.

B. RATES

- | | | |
|----|--|----------------------------|
| | Rate Per Call | |
| 1. | Direct dialed call to Directory Assistance | See Pricing Attachment (T) |
| | Directory Assistance Call Completion | See Pricing Attachment (T) |
| | | (June 28, 2022) |
2. Requests placed through the operator when normal Directory Assistance service is available (maximum of two requests per call) are subject to the rate for direct dialed calls plus the charge for other operator station-to-station Local Operator Assistance, as specified in this section.
 3. Charges for Directory Assistance Service are not applicable to calls placed from public and semipublic telephone service, hotels, motels, hospitals or from customers whose physical, visual, mental or reading handicaps prevent them from using the telephone directory. The method of exempting those handicapped customers shall be via the completion of an exemption form and the telephone company's acceptance of that form.
 4. The rates apply for Intra-NPA calls to directory assistance or the customers local calling area. The charges also apply to customers within such local calling areas in adjacent states that are subject to this tariff.
 5. Directory Assistance Call Completion is a feature which gives the option of completing a call to the requested telephone number for an additional charge. Long distance calls will also incur long distance charges at the rates set by the Directory Assistance vendor.

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DIRECTORY LISTINGS

A. GENERAL

The following rates are applicable to the alphabetic section of the Telephone Directory, for business or residence customers.

B. CONDITIONS

1. A Primary listing, which may include the name, address and telephone number of the individual, organization, firm or corporation for whom the service has been contracted, will be furnished at no charge.
 - a. Listings will be limited to such information as is necessary for proper identification.
 - b. The length of a listing may be limited by the use of abbreviations where the clarity of the listing and the identification of the customer will not be impaired.
 - c. The Company-II may refuse to insert any listing, which in its judgment does not facilitate the use of the directory.
2. An additional listing may include the same address and telephone number as the primary listing, except that a different address may be shown for off-premises stations located on other premises occupied solely by the customer.
 - a. Additional listings may be furnished with business or residence service for persons who occupy the same premises at the rates listed on the Pricing Attachment. (June 28, 2022)
3. An alternate call listing refers a calling party to certain other telephone numbers after business hours or on Sundays or holidays or if there is no answer on the first listed number.
 - a. Where the alternate call number is to be that of another customer, the listing will be furnished only with written approval of the other customer.
4. A foreign or non-subscriber listing may be furnished customers requesting that their listing be included in a directory of an exchange other than that from which service is rendered. The rate for a foreign company listing will be the rate of the company in whose directory the listing appears.
 - a. Bold type foreign listings appearing in the serving companies' directories will be billed in accordance with the directory company's rates for "bold type listings".
5. Unlisted service is the omission of a customer's listing from the telephone directory only. It may be obtained from the directory assistance operator.

(T)

DIRECTORY LISTINGS (continued)

B. CONDITIONS (continued)

6. Nonpublish service is the omission of a customer's listing from both the telephone directory and directory assistance records.
 - a. When nonpublish service is to be furnished, the customer will hold the Company-II harmless from any damages which might arise, and will absolve the Company-II from any responsibility for the failure of the customer to receive calls because of the nonpublished listings.
 - b. The rate for a nonpublish service is specified.
 - c. No charge will apply to nonpublished numbers for customers having other listed services.
 - d. The Company-II will furnish listing information upon receipt of a subpoena, court order or order from an administrative agency having jurisdiction over company operations, or to a law enforcement authority having on file with the Company-II a request for phone trap if the Company-II has reason to believe the listing in question is originating said nuisance call.
7. The charge for additional, alternate, unlisted or nonpublished listings begin on the day the information records are posted.
8. The length of contract period for directory listings, where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is distributed to the customers to the day the succeeding directory is distributed to the customers. Unless the listing no longer service the customer because of disconnection, removal, etc., of the service, the minimum contract period will be for at least 30 days.

C. RATES

	<u>Monthly Rate</u>	
1. Additional or alternate listings, per listing	See PA	(M)(T)
2. Unlisted service, per listing	See PA	(M)(T)
3. Nonpublished service, per listing	See PA	(M)(T)
4. Foreign exchange or non-subscriber service, per listing	See PA	(M)(T)
5. Published service, per listing, for Call Forward Remote Access, Distinctive Ring, Simultaneous Ring, or Safety Line Service.	See PA	(M)(T)

(June 28, 2022)

EMPLOYEES TELEPHONE SERVICE *

(C)

A. GENERAL

Employees Service is offered to all employees at their residence telephone when such telephone service is provided by this Company-II.

B. CONDITIONS

1. Employees' Telephone Service at their residence is available to employees of the Company-II having at least 3 months continuous credited service with the Company-II. This service is not available when the employee resides in a boarding and/or rooming house.
2. One primary listing may be provided in the name of the employee.
3. Services provided to an employee at no charge will be included in wages as additional compensation where required by income tax regulations.

C. RATES

1. The charge for Employees' Telephone Service is one-half rate for type of service received.
2. No charge will be made for installations, moves, or changes associated with Employees' Telephone Service.
3. No concessions will be made to employees for toll messages.
4. Service may be furnished by the Company-II at its expense in the residence of employees, when in its judgment, the interests of the Company-II in rendering continuous service to the public will be advanced, and shall be limited to employees who are frequently contacted at their residence outside of regular office hours, concerning affairs relating to the business of the Company-II.

* The Telephone Company Employees' Telephone Service concession plan is grandfathered and only available to existing customers on existing services at existing locations. (C)
(C)

Issued: January 5, 2011

Effective: January 6, 2011

Vice President
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FRAME RELAY SERVICE

A. GENERAL

Frame Relay Service (FRS) is a medium-speed data transport service. Data is transported between designated points (FRS Service Points) on the FRS network. Utilizing packet switching and digital transport facilities, FRS enables users to allocate circuit bandwidth to applications as needed, up to the maximum bandwidth purchased, rather than assigning fixed channels to specific applications. FRS supports transmission speeds from 32 kbps up to 1.536 Mbps. Transmission speeds greater than 1.536 Mbps may be priced on an individual case basis. Individual case pricing may include construction charges billed on a time and material basis. FRS includes the following elements: Access Link, End User Port (EUP) connections, Permanent Virtual Connections (PVC) and associated Committed Information Rates (CIR).

Access Link

Customers access FRS via an Access Link. The Access Link is a digital intra-exchange circuit. When the customer's serving wire center is not a FRS Service Point; a digital private line transport facility is used in place of the Access Link to reach the nearest FRS Service Point. When private line facilities are used to access FRS, the associated regulations, rates and charges for such private line facilities shall apply in addition to the rates and charges associated with the FRS elements.

At the customer premise, the Access Link or digital private line transport facility is terminated at customer provided terminal equipment, e.g., a router or multiplexer. This terminal equipment must be purchased separately from the FRS and must conform to Committee Consultant de International (CCITT) and American National Standards Institute (ANSI) standards. Access Links must be ordered to match the speed of the EUP. Ordering speeds other than the EUP is prohibited.

End User Port (EUP)

At the FRS Service Point the Access Link or digital private line transport facility is terminated at an EUP. The EUP verifies the virtual connection before relaying the data to the end point destination.

Permanent Virtual Connection (PVC) and Committed Information Rate (CIR)

The PVC is a software-defined path between two EUP within the FRS network. Each PVC is provisioned with a customer selected CIR. The CIR is a transmission speed specified by the customer ranging from 32 kbps to 1.536 Mbps.

GENERAL EXCHANGE SERVICES

FRAME RELAY SERVICE (Continued)

A. GENERAL (Continued)

3. Permanent Virtual Connection (PVC) and Committed Information Rate (CIR) –
(Continued)

The Company-II will provide capacity to permit the customer to transmit information at the specified CIR under the normal conditions. The Company-II will permit customers to transmit data at speeds up to two times the CIR with no guarantee of completion.

Customers will be permitted to order multiple PVC's on a given EUP subject to switch limitations. Customers anticipating non-simultaneous transmissions may order CIR's assigned to these multiple PVC's, the sum of which may exceed the actual throughput of the port. However, when simultaneous transmission on multiple PVC's occurs, the total of the transmission rate may not exceed the actual throughput of the port.

B. CONDITIONS

Access Links ordered from this local Frame Relay tariff may only be used with this tariff.

The customer is responsible for maintenance of the Frame Relay-compatible terminal equipment. The Company-II will be responsible for the maintenance of Frame Relay compatible terminal equipment if leased by the customer from the Company-II.

Service is offered where facilities and equipment are available.

Ordering of Service

- a. When ordering Frame Relay Service, a minimum of two port connections are required for data to be transported between customer designated premises.
- b. When pricing an order for Frame Relay Service, the customer must specify:
 - the location of the end points of each Access Link;
 - the number of PVCs required; and
 - the CIRs associated with each PVC.
- c. The EUP connecting a private line facility to the Frame Relay switch, must be ordered and provided at the same speed as the private line facility.
- d. When multiple PVCs are configured to a single EUP, the PVC with the highest CIR must be billed as the initial PVC.
- e. When connecting to the EUP of another customer, the ordering customer must obtain authorization from the other customer.

GENERAL EXCHANGE SERVICES

FRAME RELAY SERVICE (Continued)

C. RATES. The nonrecurring and monthly rates for the Frame Relay services below are listed in the Pricing Attachment.

Access Link

- a. 56 kbps Access Link
- b. T-1 Access Link
- c. Fractional T-1 Access Link

\$381.00
128 kbps
256 kbps
384 kbps
512 kbps
768 kbps

End User Port (EUP)

56 / 64 kbps
128 kbps
256 kbps
384 kbps
512 kbps
768 kbps
1.536 Mbps

Permanent Virtual Connections

- a. PVC Installation Charge
- b. CIR

32 kbps
64 kbps
128 kbps
192 kbps
256 kbps
384 kbps
512 kbps
768 kbps
1.536 Mbps

(June 28, 2022)

(T)

(T)

(M)

(M)

Issued: June 28, 2022

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Vice President
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Little Rock, Arkansas 72212

HOTEL FEATURE

A. GENERAL

Hotel Feature provides for the blocking of 1+ and 0- telephone calls billed to the originating number and allows credit card, third party billing or collect telephone calls.

B. CONDITIONS

1. This service will be furnished only where the necessary equipment and related facilities are available.
2. The minimum contract period for the hotel feature is one month.

C. RATES

	<u>Monthly Rate</u>	<u>Installation Charge</u>	
1. Per Line	See Pricing Att.	(a)	(M)(T)

* In addition to the monthly local service rental rates.

(a) - Regular applicable service connection charges apply as listed in the Pricing Attachment. (June 28, 2022) (T)

HUNT SERVICE - MULTILINE

A. GENERAL

Multiline Hunt Service allows calls to a busy terminal to be routed to an idle line within a group of specified lines (i.e., a multiline hunt group). This routing is performed without the need for individual telephone number assignments to each line within the Multiline Hunt Group (MLHG). When a call is placed to an MLHG, hunting begins with the line (i.e., member) designated by the dialed directory number (DN) and progresses sequentially through the MLHG members using the chosen hunt algorithm for that group: linear, circular, or Uniform Call Distribution.

B. RATES

	<u>Monthly Rate</u>	<u>Installation Charge</u>	
Hunt Service - Multiline	See Pricing Att.	(a)	(M)(T)

* In addition to the monthly local service rates.

(a) - Regular applicable service connection charges apply as listed in the Pricing Attachment. (T)
(June 28, 2022)

LINE EXTENSION

A. GENERAL

Line extensions are the additions made to line facilities of the Company-II beyond those now existing up to the demarcation point.

B. CONDITIONS

1. Applicability

a. Payment for line extension charges are applied for the provision of service to applicants with abnormally long extension requirements to prevent unreasonable burdening of the existing customers. All line extensions will be owned and maintained by the Company-II.

b. Line extension charges (at the rates listed in the Pricing Attachment) are applicable in connection with all classes, types, and grades of service, when established by means of an extension to the Company-II's plant consisting of "buried wire" or pole construction, including extensions by means of poles to be owned solely by the Company-II or jointly with others. The Company-II shall determine the type of construction to be used. (T)

c. Under normal conditions, the Company, without charge, will extend new lines to provide the services required by federal funding programs within the exchange service area. The Company may pass through all costs of extending service to any customers other than those receiving the services required by federal funding programs.

d. Any moves of existing service required by any person or entity other than the Company or requested by the customer will be deemed a request to extend new lines and charged in accordance with the above unless the governmental entity requiring the move will pay for same. If the governmental move request impacts multiple customers, charges for the new line extensions will be borne equally by all impacted customers unless any individual customer has charges unusual to his or her situation

e. Underground facilities may be provided at customer's or a developer's request as special construction in connection with either existing or new services in lieu of the usual aerial drop wire and will be provided at the customer or developer's cost, including costs of maintenance and repair or replacement. The duct or ducts required in the underground conduit by the Company to furnish service shall be reserved for its exclusive use. Where facilities are changed from aerial to underground, in addition to the above, the customer or developer shall be charged the cost of dismantling and removing the aerial facilities. (May 26, 2021)

(M) Material formerly appearing on this page, is now located on Page 38A of Section 12.

GENERAL EXCHANGE SERVICES

LINE EXTENSION (continued)

B. CONDITIONS (Continued)

2. Location and measurement of line extensions: (M)
 - a. The location and route of line extensions are determined by the Company-II, and the distance (excluding drop wire) is measured along the route so selected.
 - b. Where the proposed construction is over private property and forms a part of a route to be used for serving customers in general, or the construction is on private property in lieu of on public roads, at the option of the Company-II, such construction shall be treated as being on public roads. (Any construction to serve two or more customers is considered as being used for serving customers in general).
 - c. The total extension to facilities (along public roads or on private property) to be furnished without charge in the suburban area, shall not exceed 1,000 feet per applicant. Where the total extension exceeds 1,000 feet, the free footage allowance is first computed for the private property portion of the extension prior to computing any allowance for the construction along public roads.
3. Collective application and grouping of applicants:
 - a. When construction is required to serve a new applicant, a survey may be made of all prospects who might be served from the new construction or an extension thereof and who could derive benefit by being included in the project. Allowances are made only for those prospective customers making application for service. (M)

(M) Material appearing on this page, formerly appeared on Page 38 of Section 12.

GENERAL EXCHANGE SERVICES

LINE EXTENSION (continued)

B. CONDITIONS (Continued)

3. Collective Application and Grouping of Applicants (continued)
 - b. All applicants may be grouped in a single project when there is no more than one-half mile of construction between successive applicants. Separate projects are established whenever the construction between any two successive applicants exceeds one-half mile. Two or more projects may be combined, however, whenever this results in lower charges (or no increase in charges) for all of the applicants involved.
 - c. The free footage allowance may be granted each applicant at one premise only, regardless of the number of service ordered for that premise.
 - d. When an applicant requests service and makes application for service at more than one premise, he is treated as being a separate applicant at each premise for purposes of this schedule.
4. Apportionment of charges to group of applicants:
 - a. Applicants may be divided into two groups:
 1. The first group includes all applicants whose collective allowance equals or exceeds the construction required to serve them. No charge is made to such applicants.
 2. The second group includes all remaining applicants on the project. The overall charge for the project is divided equally among all applicants in the second group.
 - b. Exceptions:
 1. No applicant is required to pay a higher charge than he would if the project were established for him alone. Any difference between this charge and the average charge for the group may be absorbed by the Company-II.
 2. Charges for extensions to plant on private property are assumed by applicants on whose property such extensions are made and these charges are not included in the overall charges for the project. Likewise, the free footage allowance on private property is not included in the collective allowance for the project.

GENERAL EXCHANGE SERVICES

LINE EXTENSION (continued)

B. CONDITIONS (continued)

5. Payment of charges:
 - a. Line extension charges are payable in advance and, except as described in Conditions 7, 10 and 11, are not refundable.
6. Charges to subsequent applicants:
 - a. When a new applicant is secured who can be served from a completed project, within three years from the date service was initially established for such project, the charges for the entire project are recomputed to include the new applicant. The new applicant pays a prorate of the line extension charge based upon a number of months (a fraction of a month is counted as a full month) remaining in the original three-year term, the time to be computed from the date service is established for the new applicant.
 - b. Where additional construction is required for an applicant to be served from a project less than 3 years old, the cost of the project is recomputed as above if such recomputation does not increase the charges to those customers served from the existing project. Otherwise, a new project will be established.
7. Adjustment in charges when additional applicants are connected:
 - a. When a project is recomputed as described in Condition 6 above, existing customers will be refunded a prorate of the difference between the original charges and the refigured charges, based on the remainder of the three-year term. Recomputation of charges due to the addition of new applicants is made on the assumption that there have been no disconnects.
 - b. In the event the Company-II attaches interexchange toll facilities to the line extension within the three-year period, the Company-II will refund a prorated amount to cover the unexpired portion of the line extension charges for that part of the line extension facilities so used.
 - c. Where construction on private property is subsequently treated as being on public roads, or where a private road is dedicated to the public use, within three years of completion of the original project, the line extension charges shall be recomputed and refunds made to the initial applicants where applicable.

GENERAL EXCHANGE SERVICES

LINE EXTENSION (continued)

B. CONDITIONS (continued)

8. Disconnects:

- a. When one or more customers on a project disconnect within the three-year term, no refund is made of the line extension charge to the disconnect customers. Charges to remaining customers are not affected by disconnects.

9. Re-use of facilities:

- a. When a customer disconnects service or moves off the project and service is established for a new applicant at the same location, any adjustment in charges is a matter for negotiation between the original customer and the new applicant.
- b. Where a customer is disconnected for any reason and subsequently reapplies for service for the same premises, the customer will not be required to pay any additional line extension charges in addition to his total original obligation.
- c. Where a customer has paid line extension charges for service at a premise on a given project and subsequently applies for service at a different premise on the same project, the customer will not be assessed additional line extension charges greater than his original obligation unless additional construction is required.

10. Line extensions into real estate subdivisions:

- a. Line extensions into real estate subdivisions may be made by the Company-II, provided the Company-II is advanced the cost of capital (at 7%) for the average time in waiting (21 months) between the start of construction and full telephone service provisioning within the subdivision, for the Company-II's studied costs, on a per lot basis. This equates to \$28.00; the cost of advanced engineering required at \$10.00 per lot; and associated material carrying cost at \$10.00 per lot. The total, non-refundable charge, on a per-lot basis, is therefore \$48.00, payable in advance. This condition does not relieve the Company-II from otherwise providing service to bona fide applicants for service residing within the subdivision.
- b. When the Company-II is required to place facility joint trench, the Company-II will be advanced, on a per lot basis and based on the Company-II's studied costs, the additional cost of joint trench construction. This equates to \$52.00 per lot. This amount is in addition to the charges outlined in 10.a. above and is a non-refundable charge, payable in advance.

GENERAL EXCHANGE SERVICES

LINE EXTENSION (continued)

B. CONDITIONS (continued)

11. Temporary or speculative service:

- a. Line extension to provide service to an applicant engaged in temporary or speculative business may be made on the condition that applicant pays to the Company-II the total cost of the construction and removal of the line necessary in furnishing the service less the salvage value of the materials used.
- b. If a customer maintains for 36 consecutive months a service installation which was originally established on a temporary or speculative basis, and if his business or operation at the end of that time has proven its permanency to the satisfaction of the Company-II, there will be refunded to the customer an amount equal to the difference between the payment made pursuant to the above paragraph and the normal line extension charge which would have been applicable at the time the customer's service was installed.
- c. In no event shall service installation be classed as temporary or speculative for more than six years. Refund provisions of this condition apply at the end of no more than six years.

12. Contracts:

- a. Contracts, covering periods of not to exceed three years of telephone service, may be required by the Company-II as a condition precedent to the establishment of the service when line extensions are necessary. Such contracts will not require advance or unusual payments in excess of those otherwise required by this schedule, and shall not interfere with the Company-II's right to collect amounts as provided for elsewhere in its tariff schedules.

13. Exceptions:

- a. Arrangements may be made, other than as provided for above in this schedule, in the following cases subject to prior authorization of the Public Utilities Commission of the State of Minnesota, when required:
 1. Where the applicant requests a particular type of construction or a specific route for extensions to meet the applicant's special requirements and where the construction or route requested differs from the normal standards of the Company-II and is not required by law.
 2. Line Extension involving underground crossings of railroads, highways or power lines, submarine cable or long river crossings.
 3. Any other line extensions involving unusual or disproportionately large construction expenditures as compared to the usual line extension.

LINE EXTENSION (continued)

B. CONDITIONS (continued)

14. Disputes:

- a. In case of disagreement or dispute regarding the application of any provision herein, or in circumstances where the application of this rate appears impracticable, or unjust to either party, the Company-II, applicant or applicants may refer the matter to the Public Utilities Commission for ruling.

C. RATES

1. Line extensions and additions:

Charge

- a. Addition to plant along existing exchange or toll telephone circuits of the Company-II including poles and buried wire. No Charge

- b. Extension to plant beyond existing exchange or toll circuits of the Company-II along public roads or on private property:

1. Free footage allowance:

- a) The Company-II will construct at its expense a maximum of 1,000 feet of line extension per applicant of which not more than 300 feet of this free footage may be classified as drop wire. No Charge

2. Extensions to plant exceeding free footage allowance:

- a) Exchange cable, per foot Cost

- b) Drop wire, per foot See Pricing Attachment (M)(T)
(June 28, 2022)

LOCAL DATA BASE SERVICES (LDBS)

A. CONDITIONS

1. The initial service period for all features is one month.
2. Some of the above features may be mutually exclusive and cannot be activated simultaneously.
3. None of the above features are compatible with residential special billing number.

B. RATES. The nonrecurring and monthly rates for the services below are listed in the Pricing Attachment.

- | | | | |
|----|------------------------|------------------------|--------|
| 1. | Single Feature Service | | (T) |
| | a. | 900 Restriction | (T) |
| | b. | Super Speed Calling | (T) |
| | c. | 1+ Blocking (bulk) | (M)(T) |
| | d. | 1+ Blocking (per call) | (M)(T) |
| | | (June 28, 2022) | (M)(T) |
| 2. | Packages | | |
| | a. | Any two of the above | (M)(T) |
| | b. | Any three of the above | (M)(T) |
| | | (June 28, 2022) | (M)(T) |

(a) - Regular applicable service connection charges apply
Rates are in addition to regular local service rates, as listed in the Pricing Attachment. (June 28, 2022) (T)

(T)

LOCAL OPERATOR SERVICE

B. GENERAL

C. Local Operator Service is furnished to customers upon their request in order to complete local calls.

D. There are five classes of local service offered; Credit Card Calling, Operator Station Calls, Person to Person, Busy Line Verification and Busy Line Interrupt. When Operator assistance is required to complete a local call.

E. Customers who identify themselves as being disabled and unable to dial the call, will not be required to pay local operator service charges for sent paid station-to-station calls from public and semi-public coin telephones.

F. RATES. The per call rate for the operator service types below are listed in the Pricing Attachment.

(T)

(T)

(T)

Operator Service

Credit Card Call

(M)

Operator Station Call

(M)

Person-to-Person Call

(M)

Busy Line Verify

(M)

Busy Line Interrupt

(M)

Operator Assistance

(M)

(June 28, 2022)

Local operator assistance charges will not apply to calls placed to the Company-II business office, Company-II repair service, emergency calls, 911 or the law enforcement and public safety agencies.

GENERAL EXCHANGE SERVICES

LOOP LEASE

A. GENERAL

Loop Lease is a circuit provided for PBX tie lines, private lines, data loops, etc. to furnish communications between two or more terminations directly connected to it. Such terminations do not have access to the general exchange and interexchange networks. The rates and charges located in other parts of this tariff.

B. CONDITIONS

1. A circuit will consist of the entire loop required to provide the service between all terminations within the local exchange. The circuit will consist of no more than one (1) cable pair (two wires) which may terminate onto another cable pair in the central office of the local exchange per cable pair from the central office.
2. Mileage charges will be computed between the terminations.
 - a. If the line passes through the central office, the air-line mileage must include the central office.
3. Mileage charges between central offices will concur with the U.S. West Communications company tariff if U.S. West Communications provides part of the service.
4. Special repeater or other line treatment, where required, will be provided at rates and charges to be established when specific requirements are known.

C. RATES

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	
1. Per cable pair, each quarter mile or fraction thereof			(M)(T)
2. Per termination, except in the central office or at the junction of the main cable and spur cable, each		*	(T)
		(June 28, 2022)	
* See applicable Service Charges as shown in Section 13 and the Pricing Attachment of this tariff. (June 28, 2022)			(T)

GENERAL EXCHANGE SERVICES

MARKET EXPANSION LINE SERVICE

A. GENERAL

This is a remote call forwarding feature for marketing services whereby a call is automatically forwarding to a predetermined number programmed in the switch.

B. RATES: The monthly and nonrecurring rates are listed in the Pricing Attachment. (June 28, 2022) (T)

Expansion Line Per Path

Additional Expansion Lines Per Path

(M)(T)

(T)

(M)

(June 28, 2022)

MILEAGE CHARGES

A. GENERAL

This service involves the furnishing of off premises extension service on premises other than that on which the access line for the class and grade of service is located within the exchange area of the Company-II.

B. CONDITIONS

1. Mileage applicable to off premises business, residence, Centrex, PBX or Key extension stations located on premises, other than those on which the main stations or switchboard are located, will be determined in the following manner:

- a. When the terminals are located in the same Central Office area, the off premises mileage measurement is the air-line distance between the terminals.
- b. If the line passes through a Central Office, the air-line mileage must include the Central Office.

2. When facilities must be constructed to provide service to applicant see Line Extension section.. (T)

C. RATES

Monthly Rate

- 1. Each quarter mile or fraction thereof (June 28, 2022) See Pricing Attachment (M)(T)
- 2. The total monthly rate for mileage service will be the sum of the basic rate for the primary service furnished, as set forth in local exchange tariffs, and the appropriate mileage charges above.

SPECIAL BILLING NUMBER SERVICE

A. CONDITIONS

1. Special Billing Number Service may be provided in conjunction with all classes and grades of service.
2. The minimum period for which this service may be offered is two (2) months.

B. RATES

Rate Per
Month

- | | | | |
|----|--|------------------------|--------|
| 1. | Special Billing Numbers, each

(June 28, 2022) | See Pricing Attachment | (M)(T) |
|----|--|------------------------|--------|

GENERAL EXCHANGE SERVICES

T-1 LOCAL TRUNKING SERVICE

A. GENERAL

Local T-1 Trunking Service provides the customer with digital high speed trunking service over T-1 facilities operating at speeds up to 1,544 Mbps. Each T-1 Trunk facility can support 24 trunk channels or a fraction thereof as ordered by the customer. Three T-1 Trunking Services are offered:

1. Standard 2-Way PBX Trunk Service (DT2W)
2. Direct T-1 Inward Dialing Service (DTID) - DTID provides the customer with one-way incoming Direct Inward Dialing Service on the T-1 Trunk Facility.
3. Direct T-1 Inward Outward Dialing Service (DTIOD) - DTIOD provides the customer with a two-way trunk allowing direct inward and outward dialing on the same trunk. Trunk Channel service does not require separate trunks for outward dialing.

B. CONDITIONS

T-1 Trunking Services are furnished subject to the availability of central office facilities and outside plant cable facilities.

One primary directory listing will be furnished with each T-1 Local Trunking Service activated. Additional directory listings may be provided at the charges and in accordance with existing tariffs.

C. RATES. The monthly, term and nonrecurring rates for the services below are listed in the Pricing Attachment.	(T)
T-1 Facility	(T)
Each T-1 Trunk Facility	(T)
	(June 28, 2022)
T-1 Trunk Channels	(M)
Each Standard 2-Way Trunk Channel	
Each DTID Trunk Channel	
Each DTIOD Trunk Channel	
	(June 28, 2022)
	(M)
	(M)
	(M)

T-1 LOCAL TRUNKING SERVICE

C. RATES

3.	Bundled Pricing							(T)
	Full Metro Basic T1	_____	_____	_____	_____			(T)
	1/2 Metro Basic T1							(M)
	Full Local Basic T1							(M)
	1/2 Local Basic T1					(June 28, 2022)		(M)
4.	Bundled Pricing for contracts signed after 4/1/09							(T)
	Full T1 (Metro or Local)	\$ _____	_____	_____	_____			(T)
	1/2 T1 (Metro or Local)							(M)
						(June 28, 2022)		(M)

Subscriber Line Charge (SLC) (maximum of 5) and other applicable state and federal charges apply to each channel activated.

DID Number Charge: Not included in above pricing.

Early Termination Charge: Monthly contracted revenue x number of months remaining on contract x 75% and all waived non-recurring fees.

The rates and charges specified are in addition to the rates and charges for other services of facilities with which this service may be associated.

VACATION RATE

See Section 5 and the Pricing Attachment for Vacation Rate and for Windstream Vacation Rate Service. (T)

GENERAL EXCHANGE SERVICES

BLOCKING AND SCREENING SERVICE

A. GENERAL

Central Office Blocking - Central office blocking and screening services are provided on an as available basis depending upon the capabilities of various switching machines. In addition, these services are generally only available in equal access exchanges. Accordingly, these services may not be provided in all exchanges.

1. Option A Originating Line Screening (OLS) - Provides call screening information to the operator to prevent operator sent-paid (1+) calls from being billed to the line. This service is implemented by sending two information digits (generally known as II digits) with the Automatic Number Identification (ANI) of the originating line. These digits are transmitted to all carriers with the ANI. Additional information in the form of identification of the type of line, i.e. hotel, private pay telephone, etc. may be provided to carriers for use in databases. This feature informs the OSP of any restrictions associated with the line for outgoing calls to which a caller is attempting to bill a call. This can be used with Option B and C. (If Split 1+ Blocking is adopted by the LEC, this option can be used with Option A or B.)
2. Option B Billed Number Screening (BNS) - Provides automatic blocking of third number billing, collect billing, or both. BNS is implemented via external databases that may be queried by carriers as appropriate. The BNS feature is established for a particular billing number via service order. This feature informs the OSP of any restrictions regarding collect or third number calls billed to the line. Option B can be used with Option A and C. (If Split 1+ Blocking is adopted by the LEC, this option can be used with Option A or B.)
3. Option C international DDD Blocking - Provides a central office blocking service that blocks all calls dialed 011+ and 10XXX011+. This service is available to only certain line classes such as are used by hotels, hospitals, private pay telephones, etc. (If Split 1+ blocking is adopted by the LEC, this option can be used with Option B of the Split 1+ Blocking tariff to achieve the blocking of all DDD call types except 1+.)

GENERAL EXCHANGE SERVICES

SPLIT 1+ BLOCKING AND SCREENING SERVICE

- A. Option A Full 1+ Blocking - Provides an unbundled central office blocking service that blocks all calls dialed with an access code of 1+, 011+, 10XXX1+, 10XXX011+. The exception to this service is that calls dialed 1+800+ will not be blocked. Calls dialed 0+, 01+, 10XXX01+, 10XXX0+ are not blocked. The feature is available on all access lines irrespective on class of service. Option A can not be used with Option B.

- B. Option B Split 1+ Blocking - Provides an unbundled central office locking service that blocks all calls dialed with an access code of 10XXX1+ and 10XXX011+. Calls dialed 1+, 011+, 0+, 01+, 10XXX0+, and 10XXX01+ are not blocked. The feature is available on all access lines irrespective of class of service. Option B can not be used with Option A.

SPECIAL SERVICE CONNECTIONS

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SPECIAL SERVICE CONNECTIONS

- A. Rates. The monthly, hourly and nonrecurring rates for the services below are listed in the Pricing Attachment. (T)
- 1. Central Office Connection Charge (Per Line) (M)
 - 2. Demarcation Device Retrofit or Install (M)
 - 3. Dishonored Check Charge Concurs in Division I - See Section 6 and the Pricing Attachment (M)
 - 4. Maintenance Visit Charge: (T)
(T)
(T)
(M)
 Installer-Repairer (M)
 Engineering Coordinator (M)
 Network Technician (M)
 Supervisor (M)
 - 5. Reconnect Charge (M)
 - 6. Service Order Charge (M)
 Residential Primary (M)
 Residential Secondary (M)
 Business Primary (M)
 Business Secondary (M)
 - 7. Customer Choice of a Specific Directory Number (M)
 - 8. Temporary One-Pair Drop Installation Charge: (T)
(T)
(M)
(M)
 1 to 300 feet (M)
 301 to 600 feet (M)
 601 to 900 feet (M)
 (June 28, 2022)
 Over 900 feet based on actual cost of material used and time spent on complete installation.
 (June 28, 2022)

SPECIAL SERVICE CONNECTIONS

B. GENERAL

1. Service connection charges are those charges associated with work performed by the Telephone Company-II in connection with the provisions of service for a customer.
2. Service connections charges are in addition to any other scheduled rates and charges. They apply in addition to and not in lieu of non-recurring charges or construction charges.
3. The charges herein do not contemplate work being performed by Company-II employees at a time when overtime wages apply due to the request of the customer, nor do they contemplate work begun being interrupted by a customer. If the customer requests overtime labor to be performed or interrupts work once begun, a charge in addition to the specified charge will be made equal to the additional cost involved.
4. The charges do not include work related to the installation or repair of customer owned equipment or inside wiring.

B. CONDITIONS

1. When business or residence service is established for a different customer and all of the facilities are reconnected in place without any change, only the applicable service connection and service order charge(s) will apply to the entire service. The primary service order charge will apply for the initial customer order. The secondary service order charge will apply each time a change to a current customer's service is made at the request of the customer. (T)
|
(T)
2. Service Connection Charges apply to residence or business premises for:
 - a. Establishing Service.
 - b. Reconnections or re-establishment of service.
 - c. Move of service from one premise to another.
 - d. Assumption of service with a change in responsibility or ownership.
 - e. Number change or grade of service change request by the customer.
3. Service Connection Charges DO NOT apply:
 - a. When a change is made and initiated by the Company-II, for the convenience of the Company-II, such as a change in grade of service, change in customer's telephone number, etc.

SPECIAL SERVICE CONNECTIONS

C. CONDITIONS: (continued)

- b. When telephone service is re-established at a secondary location immediately following the rendering of a customer's primary location as unfit for occupancy, due to fire, flood, etc. At the option of the Company-II, a different telephone number may be used.
 - c. When telephone service is suspended and subsequently restored for seasonal rate or vacation rate service.
4. Reconnect Charges Apply:
- a. When service has been disconnected for nonpayment and satisfactory arrangements were not made prior to the preparation of a disconnect, charges will be made applicable as to work needed to make the disconnect.
 - b. When a customer is billed on a seasonal basis or pays only for portion of a calendar year without paying a vacation rate.
 - c. If service is disconnected for any reason and remains disconnected for six months or more, all applicable charges necessary to re-store service will be made as if this was a request for new service.

INTEREXCHANGE ACCESS SERVICE

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INTEREXCHANGE ACCESS SERVICE

A. General

All rules, service offerings and definitions are contained in the Minnesota Independent Access Tariff to which we concur, with the exception of those definitions and rules found in Section 16 of this tariff following. The purpose of these interexchange access tariff pages are to provide our company specific rates that are to be applied in accordance with the provisions as set forth in the Minnesota Independent Access Tariff.

	<u>Non- Recurring Charge</u>	<u>Rate Per</u>	
B. Carrier Common Line Rates			
1. Originating, Premium	----	\$.0100/MOU	
2. Terminating Premium	----	.0000/MOU	
C. Ordering Option Rates			
1. Service Date Change Charge	28.94		
2. Design Change Charge	62.52		
D. Switched Rates			
1. Local Switching			
a. LS1 Premium – per Originating minute		.032760	
LS1 Premium – per Terminating minute		**	
b. LS2 Premium – per Originating minute		.032760	
LS2 Premium – per Terminating minute		**	
2. Local Transport			
a. Termination, Premium – per Originating minute		.008400	(C)
			(C)
			(C)

b. Facility, Premium – per Originating minute per mile		.000423	
Facility, Premium – per Terminating minute per mile		***	
c. Tandem Switched Multiplexing – per Terminating minute		***	
d. Installation		\$290.13	
3. DA Information Surcharge			
a. Premium	----	.0290/100MOU	
4. Entrance Facility			
a. Voice Grade – 2 Wire , per month	\$215.00	25.04	
b. Voice Grade – 4 Wire , per month	\$215.00	40.06	
c. High Capacity – DS1, per month	\$303.00	151.01	
d. High Capacity – DS3, per month	\$333.00	2061.55	

#Rates effective with usage billed beginning July 1, 2017

** Terminating rates are located in Windstream Telephone System FCC No. 6, Section 17.2.2 and 17.2.3 and may be viewed at the following web address: <https://apps.fcc.gov/etfs/public/lecTariffs.action?idLec=154>

Issued: July 14, 2017

Effective: July 15, 2017

Vice President
 4001 Rodney Parham Road
 Little Rock, Arkansas 72212

INTEREXCHANGE ACCESS SERVICE

	<u>Non- Recurring Charge</u>	<u>Rate</u>	
D.	<u>Switched Rates (Cont'd)</u>		
5.	Direct Trunk Transport Facility		
a.	Voice Grade, per month per mile	1.12	
b.	High Capacity – DS1, per month per mile	27.10	
c.	High Capacity – DS3, per month per mile	110.15	
6.	Direct Trunk Transport Termination		
a.	Voice Grade, per month	17.48	
b.	High Capacity – DS1, per month	82.53	
c.	High Capacity – DS3, per month	910.37	
7.	Multiplexing		
a.	DS1 to Voice, per month	302.10	
b.	DS3 to DS1, per month	302.10	
8.	Tandem Dedicated Trunk Port		
a.	Voice Grade, per month per trunk	14.62	
b.	DS1, per month per trunk	5.12	
9.	End Office Common Trunk Port		
a.	Per Terminating minute	**	(C)
E.	Recording	----	.0483/msg
F.	Special Access Rates		
1.	Special Access Voice Grade		
a.	Channel Termination		
	1) Two-Wire	223.24	33.12
	2) Four-Wire	223.24	46.81
b.	Channel Mileage Facility	----	2.41/Mi
c.	Channel Mileage Termination	----	14.09
d.	Bridging (Voice, Data, Telephoto)		
	1) 1 per port	----	4.33
e.	Dataphone Sequential		
	1) Two-Wire	----	24.07
	2) Four-Wire	----	127.86

** Terminating rates are located in Windstream Telephone System FCC No. 6, Section 17.2.3 and may be viewed at the following web address: <http://www.windstream.com/About-Us/Tariffs/>

INTEREXCHANGE ACCESS SERVICE

F. Special Access Rates (continued)

	<u>Monthly</u>	<u>NRC</u>	<u>Daily</u>
3. Special Access Video			
a. Channel Termination			
1) TV-1 or 2	436.39	----	240.01
2) 4TV-5	425.75	----	234.16
3) 6TV-5	452.39	----	248.81
4) TV-15	469.58	----	258.27
b. Channel Mileage Facility	399.69/Mi	----	219.83/Mi
c. Channel Mileage Termination	425.71	----	234.14
4. Special Access Digital Data			
a. Channel Termination			
1) 2.4, 4.8, 9.6 kbps	\$105.97	\$311.64	----
2) 56.0 kbps	105.97	207.78	----
b. Channel Mileage Facility			
1) 2.4, 4.8, 9.6 kbps	2.41/Mi	----	----
2) 56.0 kbps	4.83/Mi	----	----
5. Channel Mileage Termination		<u>NRC</u>	<u>Rate Per</u>
a. 2.4, 4.8, 9.6 kbps		----	\$ 14.09
b. 56.0 kbps		----	28.18
c. Bridging		----	26.93
d. Loop Transfer		----	6.75
e. Channel Service Unit			
1) 2.4 kbps		----	18.60
2) 4.8 kbps		----	19.88
3) 9.6 kbps		----	20.85
4) 56.0 kbps		----	21.73
6. Special Access High Capacity			
a. Channel Termination			
1) 1.544 mbps		381.10	217.71
b. Channel Mileage Facility			
1) 64 kbps		----	1.29/Mi
2) 1.544 mbps		----	31.91/Mi
G. Directory Assistance			
1. DA Credit Allowance			
a. Transitional		----	.0161/Call
b. Premium FGA, FGB		----	.0278/Call
c. Premium FGC, FGD		----	.0356/Call
G. Directory Assistance (continued)		<u>NRC</u>	<u>Rate Per</u>
2. DA Service Call		----	\$.75/Call
3. Directory Transport		----	.0167/Call
4. Call Completion		----	.35/Call

INTEREXCHANGE ACCESS SERVICE

	<u>NRC</u>	<u>Rate Per</u>
H. Additional Engineering		
1. Misc. Service Order Charge	----	18.27
2. Basic Time	----	16.17/ ½ hr.
3. Overtime	----	19.18/ ½ hr.
I. Additional Labor		
1. Installation & Repair		
a. Overtime	----	14.03/ ½ hr.
b. Premium	----	16.10/ ½ hr.
2. Stand-by		
a. Basic	----	11.96/ ½ hr.
b. Overtime	----	14.03/ ½ hr.
c. Premium	----	16.10/ ½ hr.
3. Testing and Maintenance		
a. Basic - I/R Technician	----	11.96/ ½ hr.
b. Overtime - I/R Technician	----	14.03/ ½ hr.
c. Premium - I/R Technician	----	16.10/ ½ hr.
4. Testing and Maintenance		
a. Basic - CO Technician	----	12.68/ ½ hr.
b. Overtime - CO Technician	----	15.04/ ½ hr.
c. Premium - CO Technician	----	17.40/ ½ hr.
5. Restoration Priority	54.63	----
6. Presubscription		5.50 ----
7. Additional Automatic Testing	2.89	----
8. IntraLATA Unauthorized PIC Change		
a. Residence / Business per line or trunk	35.65	----
b. Public / Semi-Public Payphone per line or trunk	57.57	----
c. Channel Mileage Termination		
1) 64 kbps	17.77	----
2) 1.544 kbps	178.15	----

INTEREXCHANGE ACCESS SERVICE

Extended Period High Capacity Service

A. General

Extended period high capacity service provides digital interoffice capabilities on fiber facilities to customers with service requirement of 1.544 Mbps non-channelized data service who agree to guarantee service for a minimum of twelve (12) months, twenty-four (24), thirty-six (36) or forty-eight (48) months.

B. Conditions

1. The telephone company will require each customer to sign a contract specifying the period of time for which the customer will guarantee service.
2. Service is offered only where existing digital and fiber facilities are available. Orders for service must be issued on an inquiry basis to determine availability of such services. Initial availability of service is limited to customers with telecommunications needs that include service within the Becker exchange of the telephone company.
3. The minimum contract period is twelve (12) months. Special requests for contract periods greater than twelve months will be considered at the telephone company's option. The rates will be guaranteed against telephone company initiated rate changes during the contract period.

C. Rates

	<u>Rate Per Mile</u>	<u>Minimum Months of Service</u>
1. 1.544 High Capacity Facility Mileage	\$ 24.75 18.14 11.73 5.52	12 24 36 48
2. Recurring charges for channel termination, channel mileage termination, and any associated non-recurring charges shall be as contained elsewhere in this tariff.		

INTEREXCHANGE ACCESS SERVICE

Self Healing Network Service

A. General

Self Healing Network Service (SHNS) offers a service arrangement designed to provide high capacity digital services between multiple customer designated premises and Telephone Company-II Hub wire center(s), which will survive in the event of any single failure (catastrophic or otherwise) within the SHNS. This service is designed to automatically detect a failure anywhere within the system and reconfigure itself around the point of failure to ensure a near continuous flow of information between those locations that are within the survivable network.

This service provides network survivability through an integrated combination of intelligent network elements (which includes automatic protection switching functions), and diversely routed facilities.

B. Service Description

SHNS is available with DS3 electrical interface capacities of either 12DS3s or 24 DS3s or optical OC3 interface with a capacity of 3 STS 1's.

SHNS will dedicate all available bit rate capacity on a SHNS exclusively to a single customer. The interface at the customer premises will conform to standard ANSI DS3 interface (44.736 Mbps) specifications or to the SONET OC3 standard optical interface of 155.52 Mbps.

Performance monitoring capability affords the customer access to detailed information pertaining to the performance of the SHNS. The level of performance monitoring capabilities will vary depending on the vendor and interface being used. This capability is accessible via a customer provided terminal compatible with the Telephone Company-II equipment used to provision the SHNS. This connection is provided through a standard RS-232C interface.

SHNS will be available throughout the Telephone Company-II serving areas.

C. Rate Categories

There are three (3) basic rate categories which apply to SHNS:

- Access Node (described in 1 following)
- Access Port (described in 2 following)
- Interoffice Transport (described in 3 following)

1. Access Node

The Access Node rate category provides a dedicated digital connection at the 44.736 Mbps (SHNS I) or optical 155.52 Mbps (SHNS II) transmission level into the SHNS. This rate category is comprised of a capacity (or system) rate for either a 12 DS3 capacity or a 24 DS3 capacity (SHNS I), or a 4 - OC3 capacity (SHNS II). This access node capacity rate applies per month for each customer premise located on the SHNS.

INTEREXCHANGE ACCESS SERVICE

Self Healing Network Service (continued)

C. Rate Categories (continued)

2. Access Port

The access port rate category provides for the DS3 or OC3 channelization that must take place at each access node that resides on the SHNS. The DS3 or OC3 access port rate element applies once per month for every DS3 or OC3 that originates, terminates or passes through an access node. A nonrecurring charge will apply only where a network interface is ordered (e.g., where a DS3 channel originates and terminates).

3. Interoffice Transport

The interoffice transport rate category provides for the transmission facilities between directly connected telephone company wire centers located on the SHNS. The mileage used to determine the monthly rate for the interoffice transport is calculated based on the airline distance between the locations involved.

Mileage is shown in terms of a per mile rate between telephone company wire centers. To determine the rate to be billed, first compute the mileage using the V & H coordinates method as set forth in the National Exchange Carrier Association, Inc., Tariff F.C.C. No. 4, and multiply the rates shown by the distance involved. When the calculation results in a fraction of a mile, always round up to the next whole mile before determining the mileage and applying the rate. One interoffice transport rate applies per month for each SHNS.

Mileage between a telephone company wire center and a customer location or between two customer locations will be determined by airline miles utilizing telephone company records.

D. Technical Performance Specifications

All services will conform to the transmission specification standards contained in this tariff or in the technical references for each category of service. SHNS is described in Qwest Technical Publication.

E.1 DS3 Interface (SHNS I)

The DS3 Port is a high capacity channel for the transmission of 44.736 Mbps isochronous serial data having a line code of bipolar three zero substitution (B3ZS).

The DS3 interface is described in detail in the Qwest Technical Reference.

INTEREXCHANGE ACCESS SERVICE

Self Healing Network Service (continued)

E.2 OC3 Interface (SHNS II)

The OC3 port is a high capacity channel for optical transmission of 155.52 Mbps. It is a synchronous SONET signal.

The OC3 interface is described in detail in the Qwest Technical Reference.

F. Capacity

SHNS customers must specify the network capacity their SHNS will be designed to support. There are three available system capacities, described as follows:

- Capacity of 12 DS3s: This system capacity will support SHNS I that are designed to provide a capacity of up to 12 DS3s.
- Capacity of 24 DS3-s: This system capacity will support SHNS I that are designed to provide a capacity of up to 24 DS3s.
- Capacity of 4 OC3s: This system capacity will support SHNS II that are designed to provide a capacity of up to 4 OC3's or 622.08 Mbps.

G. Rate Regulations

This section contains the specific regulations governing the rates and charges that apply for SHNS.

1. Types of Rates and Charges

There are two types of rates and charges. These are monthly rates and nonrecurring charges.

The rates and charges are described as follows:

- a. Monthly rates are flat recurring rates that apply each month or fraction thereof that a SHNS is provided. For billing purposes, each month is considered to have 30 days.

Monthly rates are detailed in the following information.

- b. Nonrecurring charges are one-time charges that apply for a specific work activity (i.e. installation or change to an existing service).

- 1. Installation of Service: Nonrecurring charges apply to each service installed. Nonrecurring charges are detailed in the following information.

INTEREXCHANGE ACCESS SERVICE

Self Healing Network Service (continued)

G. Rate Regulations (continued)

1. Types of Rates and Charges (continued)

2. Service Rearrangements: Service rearrangements are changes to existing (installed) services which do not result in either a change in the minimum period requirements as set forth in the following or a change in the physical location of the point of termination at a customer designed premise. Changes which result in the establishment of new minimum period obligations are treated as disconnects and starts. Changes in the physical location of the termination are treated as moves and are described and charged for as set for in the following information.

The charge to the customer for the service rearrangements is dependent on whether the change is administrative only in nature or involves actual physical change to the service.

All other service rearrangements will be charged a charge equal to one half of an access port nonrecurring charge at each location where the port termination is changed.

2. Moves

A move involves a change in the physical location of one of the following:

- The point of termination at the customer's premises
- The customer's premises

a. Moves within the same building

When the move is to a new location within the same building, the charge for the move will be an amount equal to one-half of the nonrecurring installation charge for the access port affected. There will be no change in the minimum service period requirements.

3. Fixed Period Rate Plans

SHNS may be ordered at the customer's option on a month-to-month basis or for fixed periods of 12 months, 24 months, 36 months, 60 months or 120 months. The optional rate plans allow the SHNS customer to integrate SHNS into their networks with the assurance of no company-initiated changes in rates during the fixed period.

INTEREXCHANGE ACCESS SERVICE

Self Healing Network Service (continued)

G. Rate Regulations (continued)

3. Fixed Period Rate Plans (continued)

a. General

Customers may subscribe to SHNS on a month-to-month basis with a minimum service period of one year. Alternatively, the customer may subscribe to a 12 month, 24 month, 36 month, 60 month, or 120 month fixed period rate plan. The customer must specify the length of the fixed period rate plan at the time the service is ordered. The minimum service period for fixed period rate plan service is 12 months.

The SHNS rate elements may be ordered individually under the month-to-month or any of the available fixed period rate plans.

For customers who subscribe to the fixed period rate plan, the monthly rates for the entire fixed period will be frozen from company-initiated changes at the rates in effect for the fixed period on the service date. At the end of the fixed period, the customer may convert to month-to-month rates or subscribe to a new fixed period rate plan. The monthly rates will be adjusted to those in effect for the new fixed period rate plan. Should the customer not make a choice by the end of the fixed period, the rates will automatically revert to the month-to-month option.

b. Upgrades in Rate Plans

Service under the month-to-month plan may be upgraded to a fixed period rate plan at any time the customer chooses without incurring nonrecurring or discontinuance charges.

Customers served under a fixed period rate plan may upgrade to a new fixed period rate plan without incurring nonrecurring or discontinuance charges. This upgrade will be allowed provided the channel interface and the customer designated premises remain the same. Additionally, the new fixed period rate plan must meet or exceed the fixed period rate plan being upgraded. For example, a 36 month fixed period rate plan may be upgraded to a new 36 month, or longer fixed period rate plan. The monthly rates will be those that are in effect at the time the service is upgraded. New minimum service periods apply to all upgrades.

SHNS may be subscribed to on either of the rates, Option A or Option B following.

INTEREXCHANGE ACCESS SERVICE

Self Healing Network Service (continued)

G. Rate Regulations (continued)

3. Fixed Period Rate Plans (continued)

c. Rate and Discontinuance Charge Options

If the customer chooses to discontinue all or a portion of the service before the expiration of the fixed period rate plan, discontinuance charges will apply in accordance with either Option A or Option B as described below. The customer must select between Option A or Option B at the time service is commenced.

Option A:

Should the customer choose to discontinue the fixed period rate plan prior to completion of the minimum service period, discontinuance charges will apply. Discontinuance charges equal to one-hundred percent of the total monthly charges for the remaining months of the minimum service period, plus one-hundred percent of the total monthly charges for the remaining portion of the fixed period rate plan will apply.

Should the customer choose to discontinue the fixed period rate plan after the minimum service period but before the completion of the fixed period rate plan, discontinuance charges will apply. Discontinuance charges equal to fifty percent of the total monthly charges for the remaining portion of the fixed period rate plan will apply.

<u>Rates</u>	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>
SHNS I: 120 Months		
Access Node - Per Customer Premises		
- Capacity of 12 DS3s	\$3079.98	\$1360.00
- Capacity of 24 DS3s	5167.00	1360.00
Access Port - Per DS3, Per Customer Premises		
- Capacity of 12 DS3s	\$ 89.52	\$136.00
- Capacity of 24 DS3s	89.52	136.00
SHNS II: 120 Months		
Access Node - Per Customer Premises		
- Capacity of 4 OC3s	\$2766.80	\$1360.00
Access Port - Per OC3, Per Customer Premises		
	108.00	136.00
	Monthly Rates	
	<u>Mileage Bands</u>	<u>Per Mile</u>
Interoffice Transport for SHNS I & II	0	None
Per Capacity	Over 0	\$88.22

INTEREXCHANGE ACCESS SERVICE

Self Healing Network Service (continued)

G. Rate Regulations (continued)

3. Fixed Period Rate Plans (continued)

c. Rate and Discontinuance Charge Options (continued)

Option B:

Should the customer choose to discontinue the fixed period rate plan prior to completion of the minimum service period, discontinuance charges will apply. Discontinuance charges equal to one-hundred percent of the total monthly charges for the remaining months of the minimum service period, plus one-hundred percent of the total monthly charges for the remaining portion of the fixed period rate plan will apply.

Should the customer choose to discontinue the fixed period rate plan after the minimum service period but before the completion of the fixed period rate plan, discontinuance charges will apply. Discontinuance charges equal to one-hundred percent of the total monthly charges for the remaining portion of the fixed period rate plan will apply.

<u>Rates</u>	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>
SHNS I: 120 Months		
Access Node - Per Customer Premises		
- Capacity of 12 DS3s	\$2794.90	\$1360.00
- Capacity of 24 DS3s	4688.75	1360.00
Access Port - Per DS3, Per Customer Premises		
- Capacity of 12 DS3s	\$ 81.24	\$136.00
- Capacity of 24 DS3s	81.24	136.00
SHNS II: 120 Months		
Access Node - Per Customer Premises		
- Capacity of 4 OC3s	\$2511.00	\$1360.00
Access Port - Per OC3, Per Customer Premises (required in pairs)	98.00	136.00
	Monthly Rates	
	<u>Mileage Bands</u>	<u>Per Mile</u>
Interoffice Transport for SHNS I & II -	0	None
Per Capacity	Over 0	\$80.05

INTEREXCHANGE ACCESS SERVICE

Self Healing Network Service (continued)

H. Credit Allowance for Service Interruptions

For SHNS, out of service credit will apply when the customer experiences a service interruption (exclusive of individual DS3 circuits) and the system fails to switch to the protected electronics and/or facilities within one second. Such credit will be based on information provided by the network surveillance system associated with the SHNS. Out of service credit will be based on the total of all the monthly rate element charges associated with that portion of the service that is inoperative. In the event of a service interruption, one month's billing credit will be given. Credit will be limited to a maximum of one for an interruption or series of interruptions within a month. Credit allowance will not apply if the facilities have been released by subscriber to telephone company for installation, testing, maintenance or rearrangement, or if subscriber provided power supply is interrupted for more than seven (7) hours in any 24 hour period, or if resulting from errors, acts, or omissions by subscriber, its employees, agents contractors, vendors, etc.

I. Special Construction

Special construction equipment or installation specifications which differ from normal telephone company standards will be invoiced on a time and material basis. There special considerations may be grounds for a waiver of H. above.

J. Common Channel Signaling Network Connection

	<u>Non- Recurring</u>	<u>Rate Per</u>
1. Signaling Network Access Link		
a. Signaling Mileage	----	\$ 5.83/Mile
b. Signaling Mileage Termination	----	58.52
c. Signaling Entrance Facility	\$176.00	75.64
d. FGC and FGD Conversion of Multi-frequency Signaling to Multi-frequency Address Signaling - Per 24 Trunks Converted or Fraction thereof on a per order basis	242.00	----
2. STP Port – Per Port	----	886.00

K. 800 Database Access Service Queries

1. Basic Per Query	.0080
2. Vertical Per Query	.0084

INTEREXCHANGE ACCESS SERVICE

Special Access - DS3

A. General

1. Extended period high capacity service provides digital interoffice capabilities on fiber facilities to customers with service requirements in excess of 43 Mbps non-channelized data service who agree to guarantee service for a minimum of one-hundred twenty (120) months with quantity of two or more DS3.
2. Customer also guarantees to install two additional DS3 circuits under same pricing terms.

B. Conditions

1. The telephone company will require each customer to specify the time period for which the customer will guarantee service.
2. Service is offered only where existing digital and fiber facilities are available. Orders for service must be issued on an inquiry basis to determine availability of such services.
3. The minimum contract period is one hundred twenty (120) months. Special requests for contract periods greater than one hundred twenty months will be considered at the telephone company's option. The rates will be guaranteed against telephone company initiated rate changes during the contract period.
4. Should the customer choose to discontinue all or a portion of the service before the expiration of the contract, discontinuance charges will apply.

C. Rates - 120 Month Contract

	<u>Rate Per Mile</u>	<u>Monthly Rate</u>
1. Mileage Charges	\$39.65	----
2. DS3	----	\$125.00
3. A one-time non-recurring charge of \$250.00 per DS3 applies.		

INTEREXCHANGE ACCESS SERVICE

Wide Area Telecommunications Service Concurrence

- A. Concurrence in Rates and Charges of any Interexchange Carrier.
1. This telephone company concurs in the rates and charges governing intrastate wide area telecommunications service, as applied by any Interexchange carrier.
 2. This telephone company extends this concurrence to any and all changes which may be made subsequent to this date by any Interexchange carrier.
 3. This telephone company hereby expressly reserves the right to cancel and make void this statement of concurrence at any and such time as it appears to be in the best interest of the company.
 4. This concurrence supersedes and cancels all previous schedules of rates and charges or concurrences issued by the company or its predecessors.

INTEREXCHANGE ACCESS SERVICE

Message Toll Telephone Concurrence

- A. Concurrence in Rates and Charges of any Interexchange Carrier
1. This telephone company concurs in the rates and charges governing in the rates and charges governing intrastate message toll telephone service, as applied by any Interexchange carrier.
 2. This telephone company extends this concurrence to any and all changes which may be made subsequent to this date by any Interexchange carrier.
 3. This telephone company hereby expressly reserves the right to cancel and make void this statement of concurrence at any and such time as it appears to be in the best interest of the company.
 4. This concurrence supersedes and cancels all previous schedules of rates and charges or concurrences issued by the company or its predecessors.

INTEREXCHANGE ACCESS SERVICE

Private Line Services Concurrence

A. Concurrence in Rates and Charges of any Interexchange Carrier

1. This telephone company concurs in the rates and charges governing intrastate private line service, as applied by any Interexchange carrier.
2. This telephone company extends this concurrence to any and all changes which may be made subsequent to this date by any Interexchange carrier.
3. This telephone company hereby expressly reserves the right to cancel and make void this statement of concurrence at any and such time as it appears to be in the best interest of the company.
4. This concurrence supersedes and cancels all previous schedules of rates and charges or concurrences issued by the company or its predecessors.

B. Exception in Rates and Charges of any Interexchange Carrier

1. Interexchange mileage rates are specified in Section 12 of this tariff.
2. Interexchange loop lease services as specified in Section of this company's tariff.
3. Rates for additional special circuits for which access settlements are not received are provided in this section.

STATE GOVERNMENT
CURRENT PRICE LIST

- A. This Section is issued under Minnesota Statute § 237.066. As such, this pricing is only available under contract to state agencies and other entities that meet the statutory criteria.

More specifically, this pricing is available under contract to those entities for which the State may provide telecommunication services as defined by Minnesota Statute Section 16.E.18, which includes, but is not limited to, all government and education entities, including libraries within the State.

- B. The services listed in this section are not specific to Division 1 or II, but contain rates applicable to Division I and Division II exchanges as specifically listed herein.
- C. Extended Area Service routes are provided in accordance with and pursuant to the applicable other sections of this tariff.

Issued: June 1, 2011

Vice President
4001 Rodney Parham Road
Little Rock, Arkansas 72212

Effective: June 2, 2011

STATE GOVERNMENT
 CURRENT PRICE LIST

City	Business Line (Monthly Rate)	Business Line Install Charge (One-Time)
Maple Lake	See PA	See PA
Montrose	See PA	See PA
South Haven	See PA	See PA
Waverly	See PA	See PA
Becker	See PA	See PA
Big Lake	See PA	See PA
Zimmerman	See PA	See PA

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Location	Directory Listings - Local Directory (Monthly Rate)	Directory Listings - Local Directory Set Up Charge (One-Time)	Directory Listings - Other Directories (Monthly Rate)	Directory Listings - Other Directories Set Up Charge (One-Time)
Maple Lake	See PA	See PA	See PA	See PA
Montrose	See PA	See PA	See PA	See PA
South Haven	See PA	See PA	See PA	See PA
Waverly	See PA	See PA	See PA	See PA
Becker	See PA	See PA	See PA	See PA
Big Lake	See PA	See PA	See PA	See PA
Zimmerman	See PA	See PA	See PA	See PA

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(June 28, 2022)

Features:

Call Hold, Call Park, and Call Pickup are NOT available.

Features are available for an additional charge per local service line per month as listed in the Pricing Attachment. Non-Recurring Charges are not applicable when features are added or removed from an existing local service line. (June 28, 2022)

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Effective: July 28, 2022

Vice President
 4001 Rodney Parham Road
 Little Rock, Arkansas 72212

VoIP-PSTN TRAFFIC

A. Definitions

Customer(s)

The term "Customer(s)" denotes any individual, partnership, association, joint-stock company, trust, corporation, or governmental entity or other entity which subscribes to the services offered under this tariff, including but not limited to Interexchange Carriers (ICs), End Users and other telecommunications carriers or providers originating or terminating toll VoIP-PSTN traffic.

Toll VoIP-PSTN Traffic

The term "Toll VoIP-PSTN Traffic" denotes a customer's interexchange voice traffic exchanged with the Telephone Company in Time Division Multiplexing format over PSTN facilities, which originates and/or terminates in Internet Protocol (IP) format. "Toll VoIP-PSTN Traffic" originates and/or terminates in IP format when it originates from and/or terminates to an end user customer of a service that requires IP-compatible customer premises equipment.

B. Identification and Rating of VoIP-PSTN Traffic

(A) Scope

- (1) VoIP-PSTN traffic is defined as traffic exchanged over the public switched telephone network ("PSTN") facilities that originates and/or terminates in Internet protocol ("IP") format. This section governs the identification of toll VoIP-PSTN ("toll VoIP") traffic that in the absence of an interconnection agreement will be subject to interstate switched access rates in accordance with the Federal Communications Commission Report and Order in WC Docket Nos. 10-90, etc., FCC Release No. 11-161 (Nov. 18, 2011) ("FCC Order") as it may hereinafter be amended or clarified. Specifically, this section establishes the method of distinguishing toll VoIP traffic from the customer's total intrastate access traffic, so that toll VoIP traffic will be billed in accordance with the FCC Order.
- (2) This section will be applied to the billing of switched access charges to a customer that is a local exchange carrier only to the extent that the customer has also implemented billing of interstate access charges for VoIP-PSTN Traffic in accordance with the FCC Order.

(B) Rating of toll VoIP-PSTN traffic

The Telephone Company will bill toll VoIP-PSTN traffic which it identifies in accordance with this tariff section at rates equal to the Telephone Company's applicable tariffed interstate switched access rates which are located at www.windstream.com/company/tariffs.html. This website is monitored on a weekly basis.

(C) Calculation and Application of Percent-VoIP-Usage Factor

The Telephone Company will determine the number of toll VoIP traffic minutes of use ("MOU") to which it will apply its interstate rates under subsection (B), above, by applying an originating Percent VoIP Usage ("OPVU") factor to the total intrastate access MOU originated by a Telephone Company end user and delivered to the customer and by applying a terminating PVU ("TPVU") factor to the total intrastate access MOU terminated by a customer to the Telephone Company's end user. The OPVU and TPVU will be derived and applied as follows:

VoIP-PSTN TRAFFIC

B. Identification and Rating of VoIP-PSTN Traffic (Cont'd)

(C) Calculation and Application of Percent-VoIP-Usage Factor (Cont'd)

- (1) The customer will calculate and furnish to the Telephone Company an OPVU factor, along with supporting documentation, representing the whole number percentage of the customer's total originating intrastate access MOU that the customer receives from the Telephone Company in the State that is originated by the Telephone Company in IP format.
- (2) The customer will calculate and furnish to the Telephone Company a TPVU factor, along with supporting documentation, representing the whole number percentage of the customer's total terminating intrastate access MOU that the customer exchanges with the Telephone Company in the State that is sent to the Telephone Company and originated in IP format.
- (3) The OPVU, TPVU and supporting documentation shall be based on information that is verifiable by the Telephone Company including but not limited to the number of the customer's retail VoIP subscriptions in the state (e.g., as reported on FCC Form 477), traffic studies, actual call detail, or other relevant and verifiable information. The customer shall not modify its reported PIU factor to account for VoIP-PSTN traffic.
- (4) After the Telephone Company verifies the OPVU and TPVU provided by the customer the Telephone Company will apply the OPVU and TPVU factors to the associated intrastate access MOU as indicated in Sections (D) and/or (E) below. In the event that the Telephone Company can not verify the customer's OPVU and/or TPVU, the Telephone Company will request additional information to support the OPVU and/or TPVU, during this time no changes will be made to the existing OPVU and /or TPVU. The customer shall supply the requested additional information within 15 days of the Telephone Company's request or no changes will be made to the existing OPVU and/or TPVU. If after review of the additional information, the customer and Telephone Company establish a revised and mutually agreed upon OPVU and/or TPVU factor, the Telephone Company will begin using the new factor with the next bill period. If the dispute is unresolved the customer may request that verification audits be conducted by an independent auditor, at customer's sole expense. During the audit, the most recent undisputed OPVU and/or TPVU factor will be used by the Telephone Company.
- (5) In the absence of an interconnection agreement, at no time will the Telephone Company allow an OPVU or TPVU factor greater than the applicable State percentage as identified in Paragraph 963 of the FCC Order.

VoIP-PSTN TRAFFIC

B. Identification and Rating of VoIP-PSTN Traffic (Cont'd)

(D) Initial OPVU and TPVU Factor

In calculating the initial OPVU and TPVU factor(s), the Telephone Company will take the factor(s) provided by the customer into account retroactively to January 1, 2012, *provided that* the customer provides the factor(s) and supporting documentation, as specified in subsection (C) above to the Telephone Company no later than 15 days after the effective date of this tariff. If the customer does not furnish the Telephone Company with an OPVU and/or TPVU factor pursuant to the preceding subsection (C), the initial factor will be zero.

(E) OPVU and TPVU Factor Updates

The customer may update the OPVU and/or TPVU factor(s) semi-annually using the method set forth in subsection (C), above. If the customer chooses to submit such updates, it shall forward to the Telephone Company, no later than 15 days after the first day of January and/or July of each year, a revised OPVU and/or TPVU factor and supporting documentation based on data for the prior three months, ending the last day of December and/or June, respectively. Once verified by the Telephone Company the revised OPVU and/or TPVU factor will apply prospectively and serve as the basis for billing until superseded by a new verified factor.

Type	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate	Division (See Sect 1, Pg 1)
Business	ADVANCED DIGITAL SERVICES	1 Year Full PRI (metro or local) signed after 4/1/09	1 Year Term	\$350.00	\$870.00	2
Business	ADVANCED DIGITAL SERVICES	1 Year Half PRI (metro or local) signed after 4/1/09	1 Year Term	\$350.00	\$600.00	2
Business	ADVANCED DIGITAL SERVICES	1 Year PRI COMMUNICATIONS CHANNELS Bundled Pricing 1/2 Local Basic T1	Per Month	\$700.00	\$600.00	2
Business	ADVANCED DIGITAL SERVICES	1 Year PRI COMMUNICATIONS CHANNELS Bundled Pricing 1/2 Metro Basic T1	Per Month	\$700.00	\$702.00	2
Business	ADVANCED DIGITAL SERVICES	1 Year PRI COMMUNICATIONS CHANNELS Bundled Pricing Full Local Basic T1	Per Month	\$700.00	\$870.00	2
Business	ADVANCED DIGITAL SERVICES	1 Year PRI COMMUNICATIONS CHANNELS Bundled Pricing Full Metro Basic T1	Per Month	\$700.00	\$972.00	2
Business	ADVANCED DIGITAL SERVICES	3 Year Full PRI (metro or local) signed after 4/1/09	3 Year Term	\$250.00	\$783.00	2
Business	ADVANCED DIGITAL SERVICES	3 Year Half PRI (metro or local) signed after 4/1/09	3 Year Term	\$250.00	\$540.00	2
Business	ADVANCED DIGITAL SERVICES	3 Year PRI COMMUNICATIONS CHANNELS Bundled Pricing 1/2 Local Basic T1	Per Month	\$700.00	\$540.00	2
Business	ADVANCED DIGITAL SERVICES	3 Year PRI COMMUNICATIONS CHANNELS Bundled Pricing 1/2 Metro Basic T1	Per Month	\$700.00	\$631.80	2
Business	ADVANCED DIGITAL SERVICES	3 Year PRI COMMUNICATIONS CHANNELS Bundled Pricing Full Local Basic T1	Per Month	\$700.00	\$783.00	2
Business	ADVANCED DIGITAL SERVICES	3 Year PRI COMMUNICATIONS CHANNELS Bundled Pricing Full Metro Basic T1	Per Month	\$700.00	\$874.80	2
Business	ADVANCED DIGITAL SERVICES	5 Year Full PRI (metro or local) signed after 4/1/09	5 Year Term	\$200.00	\$696.00	2
Business	ADVANCED DIGITAL SERVICES	5 Year Half PRI (metro or local) signed after 4/1/09	5 Year Term	\$200.00	\$480.00	2

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ISSUED BY: Vice President, 4001 Rodney Parham Road Little Rock, AR 72212

Type	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate	Division (See Sect 1, Pg 1)
Business	ADVANCED DIGITAL SERVICES	5 Year PRI COMMUNICATIONS CHANNELS Bundled Pricing 1/2 Local Basic T1	Per Month	\$700.00	\$480.00	2
Business	ADVANCED DIGITAL SERVICES	5 Year PRI COMMUNICATIONS CHANNELS Bundled Pricing 1/2 Metro Basic T1	Per Month	\$700.00	\$561.60	2
Business	ADVANCED DIGITAL SERVICES	5 Year PRI COMMUNICATIONS CHANNELS Bundled Pricing Full Local Basic T1	Per Month	\$700.00	\$696.00	2
Business	ADVANCED DIGITAL SERVICES	5 Year PRI COMMUNICATIONS CHANNELS Bundled Pricing Full Metro Basic T1	Per Month	\$700.00	\$777.60	2
Business	ADVANCED DIGITAL SERVICES	Additional DID Directory Numbers	Per Month		\$0.50	2
Business	ADVANCED DIGITAL SERVICES	Call-by-Call Capability for DID	Per Month	\$20.00	\$15.00	2
Business	ADVANCED DIGITAL SERVICES	Call-by-Call Capability for InWATS	Per Month	\$20.00	\$12.00	2
Business	ADVANCED DIGITAL SERVICES	Call-by-Call Capability for Tie Facility	Per Month	\$20.00	\$12.00	2
Business	ADVANCED DIGITAL SERVICES	Caller ID - Name (per PRI facility requires Caller ID - Number)	Per Month	\$20.00	\$30.00	2
Business	ADVANCED DIGITAL SERVICES	Caller ID - Number (per PRI facility)	Per Month	\$20.00	\$90.00	2
Business	ADVANCED DIGITAL SERVICES	D Channel Backup (maximum on per PRI Service Arrangement)	Per Month	\$150.00	\$110.00	2
Business	ADVANCED DIGITAL SERVICES	DSL Access with telephone service	Per Month	\$99.00	\$18.95	2
Business	ADVANCED DIGITAL SERVICES	DSL Access without telephone serv.	Per Month	\$99.00	\$28.95	2
Business	ADVANCED DIGITAL SERVICES	ISDN	Per Month	\$120.00	\$54.00	2
Business	ADVANCED DIGITAL SERVICES	PRI COMMUNICATIONS CHANNELS 23 B Channels plus D Channel	Per Month	\$700.00	\$150.00	2
Business	ADVANCED DIGITAL SERVICES	PRI COMMUNICATIONS CHANNELS Additional 24 B Channels (Multiple PR facility arrangement)	Per Month	\$700.00	\$150.00	2

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Type	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate	Division (See Sect 1, Pg 1)
Business	ADVANCED DIGITAL SERVICES	PRI Each additional minute over 250 hours per PRI facility (23 or 24 channels)	Per Minute		\$0.02	2
Business	ADVANCED DIGITAL SERVICES	PRI Flat Rate Option 23 B Channels plus D Channel	Per Month	\$700.00	\$750.00	2
Business	ADVANCED DIGITAL SERVICES	PRI Flat Rate Option Additional 24 B Channels (Multiple PR facility arrangement)	Per Month	\$700.00	\$750.00	2
Business	ADVANCED DIGITAL SERVICES	Public Educational institutions and accredited private educational institutions discount	Per Month		25%	2
Business	ADVANCED DIGITAL SERVICES	Second telephone line	Per Month		\$29.99	2
Business	Analog Centrex	Integrated Business Services: Basic - Monthly	Per Month		\$9.55	2
Business	Analog Centrex	Integrated Business Services: Basic - Twelve Month Min	Per Month		\$8.65	2
Business	Analog Centrex	Integrated Business Services: Call Forward Remote Access - Monthly	Per Month		\$10.00	2
Business	Analog Centrex	Integrated Business Services: Call Forward Remote Access - Twelve Month Min	Per Month		\$9.05	2
Business	Analog Centrex	Integrated Business Services: Call Handling Package - Monthly	Per Month		\$10.15	2
Business	Analog Centrex	Integrated Business Services: Call Handling Package - Twelve Month Min	Per Month		\$9.20	2
Business	Analog Centrex	Integrated Business Services: Call Wait Enhance Pkg - Monthly	Per Month		\$9.70	2
Business	Analog Centrex	Integrated Business Services: Call Wait Enhance Pkg - Twelve Month Min	Per Month		\$9.60	2

Type	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate	Division (See Sect 1, Pg 1)
Business	Analog Centrex	Integrated Business Services: User Programmable Call - Monthly	Per Month		\$9.70	2
Business	Analog Centrex	Integrated Business Services: User Programmable Call - Twelve Month Min	Per Month		\$9.60	2
Business	Analog Centrex	Multiline Variety Package: Basic - Monthly	Per Month		\$6.55	2
Business	Analog Centrex	Multiline Variety Package: Basic - Twelve Month Min	Per Month		\$5.95	2
Business	Analog Centrex	Multiline Variety Package: Call Forward, Remote Acc. - Monthly	Per Month		\$6.90	2
Business	Analog Centrex	Multiline Variety Package: Call Forward, Remote Acc. - Twelve Month Min	Per Month		\$6.25	2
Business	Analog Centrex	Multiline Variety Package: Call Handling Package - Monthly	Per Month		\$7.45	2
Business	Analog Centrex	Multiline Variety Package: Call Handling Package - Twelve Month Min	Per Month		\$6.75	2
Business	Analog Centrex	Multiline Variety Package: User Programmable Call - Monthly	Per Month		\$6.70	2
Business	Analog Centrex	Multiline Variety Package: User Programmable Call - Twelve Month Min	Per Month		\$6.10	2
Business	Booths	Indoor Floor type	Per Month	\$10.00	\$5.00	1
Business	Booths	Indoor Wall type	Per Month	\$5.00	\$3.00	1
Business	Booths	Outdoor Floor type	Per Month	\$15.00	\$15.00	1
Business	Booths	Outdoor Pedestal type	Per Month	\$10.00	\$9.50	1
Business	Booths	Outdoor Wall type	Per Month	\$5.00	\$7.50	1
Business	Bundled Offerings	Basic Caller ID Package	Per Month		\$12.95	1
Business	Bundled Offerings	Business Connect SB Bundle III - Addl	Per Month		\$34.99	1 & 2
Business	Bundled Offerings	Business Connect SB Bundle III - Monthly	Per Month		\$49.99	1 & 2

Type	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate	Division (See Sect 1, Pg 1)
Business	Bundled Offerings	Business Connect SB Bundle III - One Year commitment discount	Per Month		\$5.00	1 & 2
Business	Bundled Offerings	Business Connect SB Bundle III - Rotary Hunt added	Per Month		\$2.50	1 & 2
Business	Bundled Offerings	Business Connect SB Bundle III - Three Year commitment discount	Per Month		\$10.00	1 & 2
Business	Bundled Offerings	Caller ID Premium Package	Per Month		\$14.95	1 & 2
Business	Bundled Offerings	Caller ID Ultimate Package	Per Month		\$20.95	1 & 2
Business	Bundled Offerings	Simple Broadband Bundle - Monthly	Per Month		\$20.00	1 & 2
Business	Bundled Offerings	Windstream Business Bundle - Rotary Hunt Service	Per Month		\$2.50	1 & 2
Business	Bundled Offerings	Windstream Business Bundle - Unlimited Plan	Per Month		\$49.99	1 & 2
Business	Bundled Offerings	Windstream Business Bundle - Unlimited Plan - Addl	Per Month		\$24.99	1 & 2
Business	Bundled Offerings	Windstream Business Bundle - Unlimited Plan - Two Year Discount	Per Month		\$10.00	1 & 2
Business	Bundled Offerings	Windstream Business Bundle, Flex Plan - Rotary Hunt Service	Per Month		\$2.50	1 & 2
Business	Bundled Offerings	Windstream Business Bundle, Flex Plan - Unlimited Plan	Per Month		\$54.99	1 & 2
Business	Bundled Offerings	Windstream Business Bundle, Flex Plan - Unlimited Plan - Addl	Per Month		\$34.99	1 & 2
Business	Bundled Offerings	Windstream Business Bundle, Flex Plan - Unlimited Plan - Two Year Discount	Per Month		\$10.00	1 & 2
Business	Bundled Offerings	Windstream Competitive Business Bundle - Rotary Hunt Service	Per Month		\$2.50	1 & 2
Business	Bundled Offerings	Windstream Competitive Business Bundle - Unlimited Plan	Per Month		\$39.99	1 & 2

Type	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate	Division (See Sect 1, Pg 1)
Business	Bundled Offerings	Windstream Competitive Business Bundle - Unlimited Plan - Addl	Per Month		\$24.99	1 & 2
Business	Bundled Offerings	Windstream Competitive Business Bundle - Unlimited Plan - Two Year Discount	Per Month		\$20.00	1 & 2
Business	Bundled Offerings	Windstream Competitive Business Bundle, Flex Plan - Rotary Hunt Service	Per Month		\$2.50	1 & 2
Business	Bundled Offerings	Windstream Competitive Business Bundle, Flex Plan - Unlimited Plan	Per Month		\$49.99	1 & 2
Business	Bundled Offerings	Windstream Competitive Business Bundle, Flex Plan - Unlimited Plan - Addl	Per Month		\$24.99	1 & 2
Business	Bundled Offerings	Windstream Competitive Business Bundle, Flex Plan - Unlimited Plan - Two Year Discount	Per Month		\$25.00	1 & 2
Business	Bundled Offerings	Windstream Small Business Bundle - Voice + Flex Plan	Per Month		\$39.99	1 & 2
Business	Bundled Offerings	Windstream Small Business Bundle - Voice + Flex Plan - Addl	Per Month		\$34.99	1 & 2
Business	Bundled Offerings	Windstream Small Business Bundle - Voice + Flex Plan - Rotary Hunt Service	Per Month		\$2.50	1 & 2
Business	Bundled Offerings	Windstream Small Business Bundle - Voice + Unlimited Plan	Per Month		\$39.99	1 & 2
Business	Bundled Offerings	Windstream Small Business Bundle - Voice + Unlimited Plan - Addl	Per Month		\$34.99	1 & 2
Business	Bundled Offerings	Windstream Small Business Bundle - Voice + Unlimited Plan - Rotary Hunt Service	Per Month		\$2.50	1 & 2
Business	Bundled Offerings - BECKER	BUSINESS ENHANCED BROADBAND PACKAGE - not available after 4/1/09	Per Month		\$63.23	2
Business	Bundled Offerings - BIG LAKE	Additional line with a True Choice Package	Per Month		\$29.99	2

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Type	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate	Division (See Sect 1, Pg 1)
Business	Bundled Offerings - BIG LAKE	BUSINESS ENHANCED BROADBAND PACKAGE - not available after 4/1/09	Per Month		\$63.23	2
Business	Bundled Offerings - BIG LAKE	True Choice - Option 1	Per Month		\$45.00	2
Business	Bundled Offerings - BIG LAKE	True Choice - Option 2	Per Month		\$50.00	2
Business	Bundled Offerings - BIG LAKE	True Choice - Option 3	Per Month		\$60.00	2
Business	Bundled Offerings - GLENDORADO	BUSINESS ENHANCED BROADBAND PACKAGE - not available after 4/1/09	Per Month		\$63.23	2
Business	Bundled Offerings - ZIMMERMAN	BUSINESS ENHANCED BROADBAND PACKAGE - not available after 4/1/09	Per Month		\$63.23	2
Business	Business Lifetime Price Guarantee Bundle - Bundled With FLEX Long Distance	Additional Lines (up tp 9)	Per Month		\$34.99	1 & 2
Business	Business Lifetime Price Guarantee Bundle - Bundled With FLEX Long Distance	Early Termination Charge	Per Termination	50% of the remaining monthly recurring charges in the commitment term.		1 & 2
Business	Business Lifetime Price Guarantee Bundle - Bundled With FLEX Long Distance	Month to Month (none)	Per Month		\$54.99	1 & 2
Business	Business Lifetime Price Guarantee Bundle - Bundled With FLEX Long Distance	Month-to-Month 1.5 mbps/384 kbps	Per Month		\$104.99	1 & 2
Business	Business Lifetime Price Guarantee Bundle - Bundled With FLEX Long Distance	Month-to-Month 1.5 mbps/384 kbps (best effort)	Per Month		\$104.99	1 & 2
Business	Business Lifetime Price Guarantee Bundle - Bundled With FLEX Long Distance	Month-to-Month 12.0 mbps/768 kbps	Per Month		\$114.99	1 & 2

Type	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate	Division (See Sect 1, Pg 1)
Business	Business Lifetime Price Guarantee Bundle - Bundled With FLEX Long Distance	Month-to-Month 3.0 mbps/768 kbps	Per Month		\$104.99	1 & 2
Business	Business Lifetime Price Guarantee Bundle - Bundled With FLEX Long Distance	Month-to-Month 6.0 mbps/768 kbps	Per Month		\$109.99	1 & 2
Business	Business Lifetime Price Guarantee Bundle - Bundled With FLEX Long Distance	One-Year Term (none)	Per Month		\$49.99	1 & 2
Business	Business Lifetime Price Guarantee Bundle - Bundled With FLEX Long Distance	One-Year Term 1.5 mbps/384 kbps	Per Month		\$94.99	1 & 2
Business	Business Lifetime Price Guarantee Bundle - Bundled With FLEX Long Distance	One-Year Term 1.5 mbps/384 kbps (best effort)	Per Month		\$94.99	1 & 2
Business	Business Lifetime Price Guarantee Bundle - Bundled With FLEX Long Distance	One-Year Term 12.0 mbps/768 kbps	Per Month		\$104.99	1 & 2
Business	Business Lifetime Price Guarantee Bundle - Bundled With FLEX Long Distance	One-Year Term 3.0 mbps/768 kbps	Per Month		\$99.99	1 & 2
Business	Business Lifetime Price Guarantee Bundle - Bundled With FLEX Long Distance	One-Year Term 6.0 mbps/768 kbps	Per Month		\$99.99	1 & 2
Business	Business Lifetime Price Guarantee Bundle - Bundled With FLEX Long Distance	Three- Year Term (none)	Per Month		\$44.99	1 & 2
Business	Business Lifetime Price Guarantee Bundle - Bundled With FLEX Long Distance	Three- Year Term 1.5 mbps/384 kbps	Per Month		\$84.99	1 & 2
Business	Business Lifetime Price Guarantee Bundle - Bundled With FLEX Long Distance	Three- Year Term 1.5 mbps/384 kbps (best effort)	Per Month		\$84.99	1 & 2

Type	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate	Division (See Sect 1, Pg 1)
Business	Business Lifetime Price Guarantee Bundle - Bundled With FLEX Long Distance	Three- Year Term 12.0 mbps/768 kbps	Per Month		\$94.99	1 & 2
Business	Business Lifetime Price Guarantee Bundle - Bundled With FLEX Long Distance	Three- Year Term 3.0 mbps/768 kbps	Per Month		\$84.99	1 & 2
Business	Business Lifetime Price Guarantee Bundle - Bundled With FLEX Long Distance	Three- Year Term 6.0 mbps/768 kbps	Per Month		\$89.99	1 & 2
Business	Business Lifetime Price Guarantee Bundle with Unlimited Domestic Distance	Additional Line (does not include DSL Internet service, up to nine lines)	Per Month		\$54.99	1 & 2
Business	Business Lifetime Price Guarantee Bundle with Unlimited Domestic Distance	Early Termination Charge	Per Termination	50% of the remaining monthly recurring charges in the commitment term.		1 & 2
Business	Business Lifetime Price Guarantee Bundle with Unlimited Domestic Distance	Month-to-Month 1.5 mbps/384 kbps	Per Month		\$119.99	1 & 2
Business	Business Lifetime Price Guarantee Bundle with Unlimited Domestic Distance	Month-to-Month 1.5 mbps/384 kbps (best effort)	Per Month		\$119.99	1 & 2
Business	Business Lifetime Price Guarantee Bundle with Unlimited Domestic Distance	Month-to-Month 12.0 mbps/768 kbps	Per Month		\$129.99	1 & 2
Business	Business Lifetime Price Guarantee Bundle with Unlimited Domestic Distance	Month-to-Month 3.0 mbps/768 kbps	Per Month		\$119.99	1 & 2
Business	Business Lifetime Price Guarantee Bundle with Unlimited Domestic Distance	Month-to-Month 6.0 mbps/768 kbps	Per Month		\$124.99	1 & 2

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Type	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate	Division (See Sect 1, Pg 1)
Business	Business Lifetime Price Guarantee Bundle with Unlimited Domestic Distance	Month-to-Month Upload/Download Speed of Bundled DSL Service	Per Month		\$69.99	1 & 2
Business	Business Lifetime Price Guarantee Bundle with Unlimited Domestic Distance	One-Year Term 1.5 mbps/384 kbps	Per Month		\$109.99	1 & 2
Business	Business Lifetime Price Guarantee Bundle with Unlimited Domestic Distance	One-Year Term 1.5 mbps/384 kbps (best effort)	Per Month		\$109.99	1 & 2
Business	Business Lifetime Price Guarantee Bundle with Unlimited Domestic Distance	One-Year Term 12.0 mbps/768 kbps	Per Month		\$119.99	1 & 2
Business	Business Lifetime Price Guarantee Bundle with Unlimited Domestic Distance	One-Year Term 3.0 mbps/768 kbps	Per Month		\$109.99	1 & 2
Business	Business Lifetime Price Guarantee Bundle with Unlimited Domestic Distance	One-Year Term 6.0 mbps/768 kbps	Per Month		\$114.99	1 & 2
Business	Business Lifetime Price Guarantee Bundle with Unlimited Domestic Distance	One-Year Term Upload/Download Speed of Bundled DSL Service	Per Month		\$64.99	1 & 2
Business	Business Lifetime Price Guarantee Bundle with Unlimited Domestic Distance	Three-Year Term 1.5 mbps/384 kbps	Per Month		\$99.99	1 & 2
Business	Business Lifetime Price Guarantee Bundle with Unlimited Domestic Distance	Three-Year Term 1.5 mbps/384 kbps (best effort)	Per Month		\$99.99	1 & 2
Business	Business Lifetime Price Guarantee Bundle with Unlimited Domestic Distance	Three-Year Term 12.0 mbps/768 kbps	Per Month		\$109.99	1 & 2
Business	Business Lifetime Price Guarantee Bundle with Unlimited Domestic Distance	Three-Year Term 3.0 mbps/768 kbps	Per Month		\$99.99	1 & 2

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Type	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate	Division (See Sect 1, Pg 1)
Business	Business Lifetime Price Guarantee Bundle with Unlimited Domestic Distance	Three-Year Term 6.0 mbps/768 kbps	Per Month		\$104.99	1 & 2
Business	Business Lifetime Price Guarantee Bundle with Unlimited Domestic Distance	Three-Year Term Upload/Download Speed of Bundled DSL Service	Per Month		\$59.99	1 & 2
Business	Business Value Package	Multi-Year Contract Tier 1 - One to Six Lines	Per Month		\$7.00	1
Business	Business Value Package	Multi-Year Contract Tier 1 - Seven to Thirty Lines	Per Month		\$6.50	1
Business	Business Value Package	Multi-Year Contract Tier 2 - One to Six Lines	Per Month		\$9.75	1
Business	Business Value Package	Multi-Year Contract Tier 2 - Seven to Thirty Lines	Per Month		\$7.25	1
Business	Business Value Package	Tier 1 - One to Six Lines	Per Month		\$7.50	1
Business	Business Value Package	Tier 1 - Seven to Thirty Lines	Per Month		\$7.00	1
Business	Business Value Package	Tier 2 - One to Six Lines	Per Month		\$10.25	1
Business	Business Value Package	Tier 2 -Seven to Thirty Lines	Per Month		\$7.75	1
Business	Call Trap and Trace Service	After Hours, Weekends, and Holidays Installation	Per Time Period	\$82.00		1
Business	Call Trap and Trace Service	Normal Business Hours Installation	Per Time Period	\$26.25		1
Business	Centrex Business Service	Automatic Identification Outward Dialing	Per Month		\$1.00	1
Business	Centrex Business Service	Multi-Year Contract Tier 1 Eleven to Twenty-five Lines	Per Month		\$5.50	1
Business	Centrex Business Service	Multi-Year Contract Tier 1 One to Ten Lines	Per Month		\$7.75	1
Business	Centrex Business Service	Multi-Year Contract Tier 1 Over Twenty-five Lines	Per Month		\$4.00	1
Business	Centrex Business Service	Multi-Year Contract Tier 2 Eleven to Twenty-five Lines	Per Month		\$8.00	1
Business	Centrex Business Service	Multi-Year Contract Tier 2 One to Ten Lines	Per Month		\$10.25	1
Business	Centrex Business Service	Multi-Year Contract Tier 2 Over Twenty-five Lines	Per Month		\$6.50	1
Business	Centrex Business Service	Special Intercept Announcements	Per Month		\$10.00	1

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Business	Centrex Business Service	Tier 1 Eleven to Twenty-five Lines	Per Month		\$6.00	1
Business	Centrex Business Service	Tier 1 One to Ten Lines	Per Month		\$8.25	1
Business	Centrex Business Service	Tier 1 Over Twenty-five Lines	Per Month		\$4.25	1
Business	Centrex Business Service	Tier 2 Eleven to Twenty-five Lines	Per Month		\$8.50	1
Business	Centrex Business Service	Tier 2 One to Ten Lines	Per Month		\$10.75	1
Business	Centrex Business Service	Tier 2 Over Twenty-five Lines	Per Month		\$6.75	1
Business	Centrex Business Service	Voice Data Protection	Per Month		\$1.00	1
Business	CLASS Features	Anonymous Call Rejection Provided with Last Call Return	Per Month		\$1.99	1
Business	CLASS Features	Any Five or more Basic Features Discount	Per Month		\$3.00	1
Business	CLASS Features	Any Four Basic Features Discount	Per Month		\$2.00	1
Business	CLASS Features	Any Three Basic Features Discount	Per Month		\$0.75	1
Business	CLASS Features	Call Trace	Per Activation	\$1.00		1
Business	CLASS Features	Caller ID - Delivery on Call Waiting	Per Month		\$1.99	1
Business	CLASS Features	Caller ID - Name and Number	Per Month		\$3.99	1
Business	CLASS Features	Caller ID - Number Only	Per Month		\$2.99	1
Business	CLASS Features	CLASS Feature Installation	Per Order	\$10.00		1
Business	CLASS Features	Continuous Redial	Per Month		\$2.99	1
Business	CLASS Features	Increase screening list to 15 numbers - Priority Call	Per Month		\$0.99	1
Business	CLASS Features	Increase screening list to 15 numbers - Selective Call Acceptance	Per Month		\$0.99	1
Business	CLASS Features	Increase screening list to 15 numbers - Selective Call Forwarding	Per Month		\$0.99	1
Business	CLASS Features	Increase screening list to 15 numbers - Selective Call Rejection	Per Month		\$0.99	1
Business	CLASS Features	Increase screening list to 32 numbers - Priority Call	Per Month		\$1.99	1

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Type	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate	Division (See Sect 1, Pg 1)
Business	CLASS Features	Increase screening list to 32 numbers - Selective Call Acceptance	Per Month		\$1.99	1
Business	CLASS Features	Increase screening list to 32 numbers - Selective Call Forwarding	Per Month		\$1.99	1
Business	CLASS Features	Increase screening list to 32 numbers - Selective Call Rejection	Per Month		\$1.99	1
Business	CLASS Features	Last Call Return	Per Month		\$2.99	1
Business	CLASS Features	Screening List of Six Numbers For Priority Call	Per Month		\$2.99	1
Business	CLASS Features	Screening List of Six Numbers For Selective Call Acceptance	Per Month		\$2.99	1
Business	CLASS Features	Screening List of Six Numbers For Selective Call Forwarding	Per Month		\$2.99	1
Business	CLASS Features	Screening List of Six Numbers For Selective Call Rejection	Per Month		\$2.99	1
Business	COIN SUPERVISION	Public Telephone Each Local Message	Per Call		\$0.25	2
Business	Coin Telephone Service	Coin Supervision	Per System		\$2.00	1
Business	Coin Telephone Service	Directory Assistance - Display Rate	Per Call		\$0.50	1
Business	Coin Telephone Service	Local Message Charge	Per Call		\$0.25	1
Business	Coin Telephone Service	Local Message Charge	Per Call		\$0.25	2
Business	Coin Telephone Service	Semi-public Message Service	Per System		\$0.50	1
Business	Coin Telephone Service	Trouble report	Per System	\$25.00		1
Business	Connecting Arrangements - Voice	Arrangement for automatic connection of customer-provided terminal equipment (e.g., telephone sets) to an exchange line	Per Month	\$25.00	\$6.50	1
Business	Connecting Arrangements - Voice	Arrangement for connection to telecommunication network of customer-provided voice transmitting	Per Month		\$0.50	1

Type	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate	Division (See Sect 1, Pg 1)
Business	Connecting Arrangements - Voice	Arrangement to permit connection of a customer-provided and maintained attendant position to a central office trunk per automatic arrangement provided in connection with inward service	Per Month		\$3.60	1
Business	Connecting Arrangements - Voice	Arrangement to permit connection of a customer-provided and maintained attendant position to a central office trunk per automatic arrangement provided In connection with outward service	Per Month		\$4.10	1
Business	Connecting Arrangements - Voice	Arrangement to permit connection of customer-provided and maintained switching equipment and attendant positions to an exchange trunk line per automatic arrangement provided in connection with two-way service	Per Month		\$5.75	1
Business	Connecting Arrangements - Voice	Arrangement to permit connection of customer-provided dial pulse dialers, per line equipped	Per Month	\$20.00	\$5.80	
Business	Connecting Arrangements - Voice	Arrangement to transfer one central office trunk to a Telephone Company-provided telephone set, with delayed restoral, per arrangement	Per Month	\$25.00	\$1.15	1
Business	Connecting Arrangements - Voice	Arrangement to transfer up to four central office trunks to a like number of Telephone Company-provided sets, with immediate restoral, per arrangement	Per Month	\$25.00	\$2.30	1

Type	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate	Division (See Sect 1, Pg 1)
Business	Connecting Arrangements - Voice	Arrangement used to connect customer-provided equipment which enables the connection of an incoming call to a specific outgoing line from a cord switchboard arranged for "cord-pair" operation, per line arranged	Per Month	\$10.00	\$1.75	1
Business	Connecting Arrangements - Voice	Customer-provided and maintained attendant position to a central office trunk per manual arrangement, at a cord switchboard, conditioned	Per Month		\$2.75	1
Business	Connecting Arrangements - Voice	Customer-provided and maintained attendant position to a central office trunk per manual arrangement, at a cord switchboard, not conditioned	Per Month		\$2.75	1
Business	Connecting Arrangements - Voice	Equipment with only one supervisory contact, per line arranged, per control station	Per Month	\$10.00	\$3.60	1
Business	Connecting Arrangements - Voice	Equipment with two supervisory contacts, per line arranged	Per Month	\$10.00	\$3.60	1
Business	Connecting Arrangements - Voice	Extended interface point Per connection point, each five lines	Per Month		\$130.00	1
Business	Connecting Arrangements - Voice	line terminated on a Bell System station	Per Month	\$25.00	\$6.60	1
Business	Connecting Arrangements - Voice	per automatic arrangement provided in connection with outward service	Per Month		\$4.10	1
Business	Connecting Arrangements - Voice	Per control station, for either of the above arrangements, each five lines, or fraction thereof, arranged	Per Month		\$1.25	1

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Type	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate	Division (See Sect 1, Pg 1)
Business	Connecting Arrangements - Voice	Provides for manual connection and auto-matic disconnection of customer-provided equipment. Per control station, each five lines or fraction thereof, arranged	Per Month		\$1.25	1
Business	Connecting Arrangements - Voice	Provides for manual connection and auto-matic disconnection of customer-provided equipment. Per line arranged	Per Month	\$10.00	\$3.60	1
Business	Connecting Arrangements - Voice	Provides for manual connection and disconnection of customer-provided equipment which answers an incoming call. Per control station, each five lines or fraction thereof, arranged	Per Month		\$1.25	1
Business	Connecting Arrangements - Voice	Provides for manual connection and disconnection of customer-provided equipment which answers an incoming call. Per line arranged, per control station	Per Month	\$10.00	\$3.60	1
Business	Connecting Arrangements - Voice	Telephone Company through a Telephone Company key equipment telephone station for each customer system line arranged to provide supervisory signals	Per Month		\$3.50	1
Business	Connecting Arrangements - Voice	Telephone Company through a Telephone Company key equipment telephone station for each customer system line not arranged to provide supervisory signals	Per Month		\$0.50	1

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Type	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate	Division (See Sect 1, Pg 1)
Business	Connecting Arrangements - Voice	Telephone Company-Telephone Company-provided attendant position per manual arrangement, at a cord switchboard, conditioned	Per Month	\$10.00	\$4.25	1
Business	Connecting Arrangements - Voice	Telephone Company-Telephone Company-provided attendant position per manual arrangement, at a cord switchboard, not conditioned	Per Month	\$10.00	\$0.75	1
Business	Connecting Arrangements - Voice	terminated in a jack of a cord switchboard, per arrangement	Per Month	\$10.00	\$4.50	1
Business	Connecting Arrangements - Voice	terminated in key telephone sets while In the "hold" mode, per line arranged	Per Month	\$10.00	\$4.00	1
Business	Connecting Arrangements - Voice	voice transmitting and/or receiving terminal equipment to an exchange or foreign exchange line.	Per Month	\$25.00	\$6.60	1
Business	Custom Calling Features	Abbreviated Dialing Combined List	Per Month		\$4.99	1
Business	Custom Calling Features	Abbreviated Dialing Long List	Per Month		\$3.99	1
Business	Custom Calling Features	Abbreviated Dialing Shared List Additional User	Per Month		\$1.99	1
Business	Custom Calling Features	Abbreviated Dialing Short List	Per Month		\$2.99	1
Business	Custom Calling Features	Call Forward Busy	Per Month		\$2.99	1
Business	Custom Calling Features	Call Forward Fixed (all calls)	Per Month		\$2.99	1
Business	Custom Calling Features	Call Hold	Per Month		\$1.99	1
Business	Custom Calling Features	Call Transferring	Per Month		\$2.99	1
Business	Custom Calling Features	Call Waiting and Cancel Call Waiting	Per Month		\$3.99	1
Business	Custom Calling Features	Direct Connect	Per Month		\$2.99	1

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Type	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate	Division (See Sect 1, Pg 1)
Business	Custom Calling Features	Distinctive Ring	Per Month		\$3.50	1
Business	Custom Calling Features	Distinctive Ringing 1st Add'l Number	Per Month		\$5.99	1
Business	Custom Calling Features	Distinctive Ringing 2nd Add'l Number	Per Month		\$3.99	1
Business	Custom Calling Features	Do Not Disturb	Per Month		\$2.99	1
Business	Custom Calling Features	Make Busy Group	Per Month		\$2.99	1
Business	Custom Calling Features	Make Busy Terminal	Per Month		\$2.99	1
Business	Custom Calling Features	Make Busy Terminal Group	Per Month		\$2.99	1
Business	Custom Calling Features	Multiple Each Add'l Forward	Per Month		\$1.99	1
Business	Custom Calling Features	Multiple First Forward	Per Month		\$2.99	1
Business	Custom Calling Features	No Answer	Per Month		\$2.99	1
Business	Custom Calling Features	Remote Activation	Per Month		\$1.25	1
Business	Custom Calling Features	Six-Way Conference Calling	Per Month		\$5.99	1
Business	Custom Calling Features	Termination Barred	Per Month		\$2.99	1
Business	Custom Calling Features	Three-Way Calling	Per Month		\$2.99	1
Business	Custom Calling Features	Time of Day Routing	Per Month		\$1.70	1
Business	Custom Calling Features	Variable (all calls)	Per Month		\$2.99	1
Business	Custom Calling Features	Voice/Data Protection	Per Month		\$2.99	1
Business	Custom Calling Features	Warm Connect	Per Month		\$2.99	1
Business	CUSTOM CALLING FEATURES - Section 12	Abbreviated Dialing/Speed Calling 30	Per Month		\$3.95	2
Business	CUSTOM CALLING FEATURES - Section 12	Abbreviated Dialing/Speed Calling 8	Per Month		\$2.95	2
Business	CUSTOM CALLING FEATURES - Section 12	Automatic Line/Hot Line Service	Per Month		\$2.95	2
Business	CUSTOM CALLING FEATURES - Section 12	Call Forward (Busy, No Answer)	Per Month		\$2.95	2
Business	CUSTOM CALLING FEATURES - Section 12	Call Forwarding	Per Month		\$2.95	2

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Type	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate	Division (See Sect 1, Pg 1)
Business	CUSTOM CALLING FEATURES - Section 12	Call Forwarding (Remote Access)	Per Month		\$2.95	2
Business	CUSTOM CALLING FEATURES - Section 12	Call Forwarding/No Answer	Per Month		\$0.00	2
Business	CUSTOM CALLING FEATURES - Section 12	Call Transfer (must also have call forwarding)	Per Month		\$2.95	2
Business	CUSTOM CALLING FEATURES - Section 12	Call Waiting/Cancel Call Waiting	Per Month		\$2.95	2
Business	CUSTOM CALLING FEATURES - Section 12	Distinctive Ring	Per Month		\$2.95	2
Business	CUSTOM CALLING FEATURES - Section 12	Restricted Outgoing	Per Month		\$2.95	2
Business	CUSTOM CALLING FEATURES - Section 12	Ring Again	Per Month		\$2.95	2
Business	CUSTOM CALLING FEATURES - Section 12	Ring Again Denied	Per Month		\$2.95	2
Business	CUSTOM CALLING FEATURES - Section 12	Simultaneous Ring	Per Month		\$4.95	2
Business	CUSTOM CALLING FEATURES - Section 12	Special Toll Restriction	Per Month		\$2.95	2
Business	CUSTOM CALLING FEATURES - Section 12	Three-Way Calling	Per Month		\$2.95	2
Business	CUSTOM CALLING FEATURES - Section 12	Warm Line Service	Per Month		\$2.95	2
Business	CUSTOM CALLING FEATURES - Section 12	When ordered with Calling Name/Number Delivery	Per Month		\$2.00	2
Business	CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS) - Section 12	Anonymous Caller Rejection	Per Month		\$0.00	2
Business	CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS) - Section 12	Automatic Call Back	Per Month		\$7.95	2
Business	CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS) - Section 12	Automatic Call Back per use	Per Activation		\$0.75	2
Business	CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS) - Section 12	Automatic Recall	Per Month		\$7.95	2
Business	CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS) - Section 12	Automatic Recall per use	Per Activation		\$0.75	2
Business	CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS) - Section 12	Calling Name/Number Delivery	Per Month		\$7.95	2

Type	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate	Division (See Sect 1, Pg 1)
Business	CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS) - Section 12	Calling Number Delivery	Per Month		\$5.95	2
Business	CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS) - Section 12	Priority Ringing	Per Month		\$1.95	2
Business	CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS) - Section 12	Selective Call Forwarding	Per Month		\$1.95	2
Business	CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS) - Section 12	Selective Call Rejection	Per Month		\$1.95	2
Business	CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS) - Section 12	Three-Way Calling	Per Activation		\$0.75	2
Business	Custom Multi-Line Hunting Services	Circular Hunting	Per Month		\$4.00	2
Business	Custom Multi-Line Hunting Services	Delay Announcements	Per Month		\$10.00	1
Business	Custom Multi-Line Hunting Services	Make Hunt Busy	Per Month		\$4.00	1
Business	Custom Multi-Line Hunting Services	Preferential Hunting	Per Month		\$5.00	1
Business	Custom Multi-Line Hunting Services	Queuing	Per Month		\$4.00	1
Business	Custom Multi-Line Hunting Services	Regular Hunting	Per Month		\$3.00	1
Business	Custom Multi-Line Hunting Services	Stop Hunt	Per Month		\$4.00	1
Business	Custom Multi-Line Hunting Services	Uniform Call Distribution	Per Month		\$4.00	1
Business	Customer Transfer Service	Customer Transfer Service	Per Month	\$10.00	\$2.50	1
Business	Digital Access Line	Basic Coin Telephone Service	Per Month		\$24.43	1
Business	Digital Access Line	Calling Name Delivery - feature add-on	Per Month		\$0.50	1
Business	Digital Access Line	One-Party Dial Tone Charge - Flat Rate	Per Month		\$19.03	1
Business	Digital Access Line	One-Party Dial Tone Charge - Measured Rate Monthly	Per Month		\$11.04	1
Business	Digital Access Line	One-Party Dial Tone Charge - Measured User Rate - Per Originating Local Minute	Per Minute		\$0.02	1

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Business	Digital Access Line	School Classroom One-Party Dial Tone Charge - Flat Rate	Per Month		\$16.95	1
Business	Direct Inward Dialing and Automatic Identified Outward Dialing Serving Arrangements	Each additional termination in same trunk group	Per Month	\$15.00	\$3.50	1
Business	Direct Inward Dialing and Automatic Identified Outward Dialing Serving Arrangements	For automatic connection (where facilities and operating conditions permit) of a customer-provided PB to exchange services to accommodate direct inward dialing.	Per Month	\$20.00	\$4.40	1
Business	Direct Inward Dialing and Automatic Identified Outward Dialing Serving Arrangements	Includes one inward and one outward trunk group and u through 23 trunk terminations in any combination of inward and outward trunks	Per Month	\$1,000.00	\$375.00	1
Business	Direct Inward Dialing and Automatic Identified Outward Dialing Serving Arrangements	Includes up through 10 trunk terminations for an additional outward trunk group, each	Per Month	\$500.00	\$160.00	1
Business	Direct Inward Dialing and Automatic Identified Outward Dialing Serving Arrangements	Per connecting arrangement	Per Month	\$65.00	\$11.00	1
Business	Direct Inward Dialing and Automatic Identified Outward Dialing Serving Arrangements	Trunk group	Per Month	\$15.00	\$3.50	1
Business	Direct Inward Dialing Service	1 to 10 Number Groups	Per Month		\$37.25	1
Business	Direct Inward Dialing Service	1 to 10 Number Groups (Prior to 10/19/2011)	Per Month		\$35.25	1
Business	Direct Inward Dialing Service	11 to 25 Number Groups	Per Month		\$30.00	1
Business	Direct Inward Dialing Service	26 to 50 Number Groups	Per Month		\$24.75	1
Business	Direct Inward Dialing Service	51 and more Number Groups	Per Month		\$19.50	1

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Business	Direct Inward Dialing Service	Initial Direct Inward Dialing Service for Each group of 20 line numbers assigned	Per Trunk	\$235.00		1
Business	Direct Inward Dialing Service	Initial Trunk terminations in central office, each	Per Trunk	\$0.00		1
Business	Direct Inward Dialing Service	Initial Two-way circuit termination - per circuit equipped	Per Trunk	\$25.00		1
Business	Direct Inward Dialing Service	Monthly Trunk terminations in central office, each	Per Month		\$0.00	1
Business	Direct Inward Dialing Service	Monthly Two-way circuit termination - per circuit equipped	Per Month		\$10.00	1
Business	Direct Inward Dialing Service	Subsequent Direct Inward Dialing Service	Per Trunk	\$130.00		1
Business	Direct Inward Dialing Service	Subsequent Trunk terminations in central office, each	Per Trunk	\$0.00		1
Business	Direct Inward Dialing Service	Subsequent Two-way circuit termination - per circuit equipped	Per Trunk	\$25.00		1
Business	DIRECTORY ASSISTANCE SERVICE	Direct dialed call to Directory Assistance	Per Call		\$0.75	2
Business	DIRECTORY ASSISTANCE SERVICE	Directory Assistance Call Completion	Per Call		\$0.50	2
Business	Directory Listings	Additional or alternate listings, per listing	Per Listing		\$1.99	1
Business	DIRECTORY LISTINGS	Additional or alternate listings, per listing	Per Listing		\$1.50	2
Business	Directory Listings	Foreign exchange or nonsubscriber service, per listing	Per Listing		\$1.99	1
Business	DIRECTORY LISTINGS	Foreign exchange or non-subscriber service, per listing	Per Listing		\$2.50	2
Business	Directory Listings	Nonpublished service, per listing	Per Listing		\$2.99	1
Business	DIRECTORY LISTINGS	Nonpublished service, per listing	Per Listing		\$2.50	2
Business	DIRECTORY LISTINGS	Published service, per listing, for Call Forward Remote Access	Per Listing		\$1.50	2

Type	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate	Division (See Sect 1, Pg 1)
Business	Directory Listings	Unlisted or unpublished service, per group of 20 Direct Inward Dialing Numbers	Per Number Group		\$5.00	1
Business	Directory Listings	Unlisted service, per listing	Per Listing		\$1.99	1
Business	DIRECTORY LISTINGS	Unlisted service, per listing	Per Listing		\$1.50	2
Business	Drop Wire Charges	Minimum charge for up to 300 feet	Per Service Order	\$100.00		1
Business	Drop Wire Charges	Minimum charge up to 150 feet	Per Service Order	\$200.00		1
Business	Drop Wire Charges	Per foot for portion requiring boring	Per Service Order	\$6.50		1
Business	Drop Wire Charges	Per foot over 150 feet	Per Service Order	\$1.50		1
Business	Drop Wire Charges	Per foot over 300 feet	Per Service Order	\$0.75		1
Business	E911	9-1-1 TRUNKS (OUT SWITCHING) Digital Central Office	Per Month		\$49.62	2
Business	E911	9-1-1 TRUNKS (OUT SWITCHING) Non-Digital Central Office Each Additional Trunk	Per Month		\$30.01	2
Business	E911	9-1-1 TRUNKS (OUT SWITCHING) Non-Digital Central Office First Trunk	Per Month		\$86.83	2
Business	E911	9-1-1 User Fee	Per Month		\$0.65	2
Business	E911	IMPLEMENTATION CHARGES Each issue of the database herein described as requested	Per Service Order	\$14.00		2
Business	E911	IMPLEMENTATION CHARGES Each issue of the database herein described as requested	Per 100 Records	\$1.50		2
Business	E911	IMPLEMENTATION CHARGES Inquiry from database manager of local company	Per Record	\$25.00		2

Type	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate	Division (See Sect 1, Pg 1)
Business	E911	IMPLEMENTATION CHARGES Software/computer programming required to implement a non-existing format database, per format change as requested	Per Service Order	\$150.00		2
Business	E911	IMPLEMENTATION CHARGES Verification of database managers initial printout to local exchange company records as requested	Per 100 Records	\$35.00		2
Business	E911	INTER-EXCHANGE CIRCUITS Mileage (Per 1/4 mile or fraction thereof)	Per Month		\$2.15	2
Business	E911	INTER-EXCHANGE CIRCUITS Service Terminations	Per Month		\$23.55	2
Business	E911	INTRA-EXCHANGE CIRCUITS Mileage (Per 1/4 mile or fraction thereof)	Per Month		\$2.15	2
Business	E911	INTRA-EXCHANGE CIRCUITS Service Termination	Per Month		\$23.55	2
Business	E911	ON-GOING MAINTENANCE CHARGES Data base charge for sending updates for E911	Per Month		\$0.09	2
Business	E911	ON-GOING MAINTENANCE CHARGES Inquiry from database manager of local company records as requested	Per Record	\$25.00		2
Business	E911	ON-GOING MAINTENANCE CHARGES Subsequent updates to database per service order	Per Service Order	\$0.00		2
Business	E911	ON-GOING MAINTENANCE CHARGES Verification of subscriber's furnished information re-address to Master Street Address Guide (MSAG,) per service order	Per Service Order	\$6.00		2

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Type	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate	Division (See Sect 1, Pg 1)
Business	E911	SPECIAL REQUESTS Each issue of the database herein described as requested	Per Service Order	\$14.00		2
Business	E911	SPECIAL REQUESTS Each issue of the database herein described as requested	Per 100 records	\$1.50		2
Business	E911	SPECIAL REQUESTS Software/computer programming required to implement a non-existing format database, per format change as requested	Per Hour	\$75.00		2
Business	Emergency Conference Service	Automatic type Up to 10 reporting stations	Per Activation	\$25.00	\$25.00	1
Business	Emergency Conference Service	Automatic type Up to 20 reporting stations	Per Activation	\$40.00	\$40.00	1
Business	Emergency Conference Service	Manual type, system of 20 Reporting stations	Per Activation	\$40.00	\$40.00	1
Business	Emergency Conference Service	Siren Control Control relay, per siren	Per Activation	\$5.00	\$0.50	1
Business	Emergency Conference Service	Siren Control Pushbuttons or Keys, each Including 50 feet of circuit Wire	Per Activation	\$5.00	\$0.50	1
Business	Extended Area Service	Metro Calling Area - Big Lakes	Per Minute		\$0.13	2
Business	Extended Area Service	Metro Calling Area - Zimmerman	Per Minute		\$0.13	2
Business	Extended Area Service	METRO CONNECTION FLAT RATE EAS Basic Flat Rate Monthly Rate Additive - Becker	Per Month		\$20.40	2
Business	Extended Area Service	METRO CONNECTION FLAT RATE EAS Basic Flat Rate Monthly Rate Additive - Big Lakes	Per Month		\$20.40	2
Business	Extended Area Service	METRO CONNECTION FLAT RATE EAS Basic Flat Rate Monthly Rate Additive - Glendorado	Per Month		\$20.40	2

Type	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate	Division (See Sect 1, Pg 1)
Business	Extended Area Service	METRO CONNECTION FLAT RATE EAS Basic Flat Rate Monthly Rate Additive - Zimmerman	Per Month		\$20.40	2
Business	Extended Area Service	OLMS Basic OLMS Monthly Rate Additive - Big Lakes	Per Month		\$8.80	2
Business	Extended Area Service	OLMS Basic OLMS Monthly Rate Additive - Zimmerman	Per Month		\$8.80	2
Business	Extended Area Service - Flat Rate	Maple Lake Minneapolis/St. Paul Metropolitan Calling Area	Per Month		\$3.10	1
Business	Extended Area Service - Flat Rate	Maple Lake Minneapolis/St. Paul Metropolitan Calling Area	Per Minute		\$0.08	1
Business	Extended Area Service - Flat Rate	Montrose Minneapolis/St. Paul Metropolitan Calling Area	Per Month		\$3.10	1
Business	Extended Area Service - Flat Rate	Montrose Minneapolis/St. Paul Metropolitan Calling Area	Per Minute		\$0.08	1
Business	Extended Area Service - Flat Rate	Optional Metro Calling Service (OMCS)	Per Month		\$29.95	1
Business	Extended Area Service - Flat Rate	Recover Facilities Costs Maple Lake	Per Month		\$2.49	1
Business	Extended Area Service - Flat Rate	Recover Facilities Costs Montrose	Per Month		\$7.67	1
Business	Extended Area Service - Flat Rate	Recover Facilities Costs Waverly	Per Month		\$6.68	1
Business	Extended Area Service - Flat Rate	Recover facility costs Maple Lake	Per Month		\$0.77	1
Business	Extended Area Service - Flat Rate	Recover Lost Access Revenue Maple Lake	Per Month		\$13.14	1
Business	Extended Area Service - Flat Rate	Recover lost access revenue Maple Lake	Per Month		\$2.23	1
Business	Extended Area Service - Flat Rate	Recover Lost Access Revenue Montrose	Per Month		\$7.96	1
Business	Extended Area Service - Flat Rate	Recover Lost Access Revenue Waverly	Per Month		\$8.95	1
Business	Extended Area Service - Flat Rate	To Cokato From Maple Lake, Montrose and Waverly	Per Month		\$0.19	1

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Business	Extended Area Service - Flat Rate	To Henderson From Montrose and Waverly	Per Month		\$0.00	1
Business	Extended Area Service - Flat Rate	To Howard Lake From Montrose and Waverly	Per Month		\$3.00	1
Business	Extended Area Service - Flat Rate	To Le Center From Maple Lake, Montrose and Waverly	Per Month		\$0.01	1
Business	Extended Area Service - Flat Rate	To Mpls/St. Paul Metro Calling Area From Maple Lake, Montrose and Waverly	Per Month		\$15.63	1
Business	Extended Area Service - Flat Rate	To Northfield From Maple Lake, Montrose and Waverly	Per Month		\$0.01	1
Business	Extended Area Service - Flat Rate	To Princeton From Montrose and Waverly	Per Month		\$0.08	1
Business	Extended Area Service - Flat Rate	To Taylors Falls From Montrose and Waverly	Per Month		\$0.01	1
Business	Extended Area Service - Flat Rate	To Winsted From Maple Lake, Montrose and Waverly	Per Month		\$0.25	1
Business	Extended Area Service - Flat Rate	Waverly Minneapolis/St. Paul Metropolitan Calling Area	Per Month		\$3.10	1
Business	Extended Area Service - Flat Rate	Waverly Minneapolis/St. Paul Metropolitan Calling Area	Per Minute		\$0.08	1
Business	Farm Interphone System	Additional extension telephone equipped	Per Month		\$2.00	1
Business	Farm Interphone System	Additional indoor-type loudspeaker microphone	Per Month	\$7.50	\$1.00	1
Business	Farm Interphone System	Additional outdoor-type loudspeaker microphone (10" trumpet)	Per Month	\$10.00	\$1.50	1
Business	Farm Interphone System	Farm interphone System	Per Month	\$25.00	\$11.50	1
Business	FOREIGN EXCHANGE SERVICE	Channel Mileage Facility Charge	Per Mile		\$2.41	2
Business	FOREIGN EXCHANGE SERVICE	Channel Mileage Termination	Per Month		\$14.09	2
Business	FOREIGN EXCHANGE SERVICE	Channel Termination, 2-wire	Per Month	\$223.24	\$33.12	2
Business	Foreign Exchange Service	Foreign exchange mileage charge	Per Month		\$6.00	1
Business	Foreign Exchange Service	Foreign exchange service	Per Month		\$5.00	1

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Type	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate	Division (See Sect 1, Pg 1)
Business	FRAME RELAY SERVICE	56 kbps Access Link \$200	Per Month		\$65.00	2
Business	FRAME RELAY SERVICE	End User Port (EUP)	Per Month	\$100.00		2
Business	FRAME RELAY SERVICE	End User Port (EUP) 1.536 Mbps	Per Month		\$250.00	2
Business	FRAME RELAY SERVICE	End User Port (EUP) 128 kbps	Per Month		\$127.00	2
Business	FRAME RELAY SERVICE	End User Port (EUP) 256 kbps	Per Month		\$165.00	2
Business	FRAME RELAY SERVICE	End User Port (EUP) 384 kbps	Per Month		\$209.00	2
Business	FRAME RELAY SERVICE	End User Port (EUP) 512 kbps	Per Month		\$250.00	2
Business	FRAME RELAY SERVICE	End User Port (EUP) 56 / 64 kbps	Per Month		\$50.00	2
Business	FRAME RELAY SERVICE	End User Port (EUP) 768 kbps	Per Month		\$250.00	2
Business	FRAME RELAY SERVICE	Fractional T-1 Access Link \$381 128 kbps	Per Month		\$207.00	2
Business	FRAME RELAY SERVICE	Fractional T-1 Access Link \$381 256 kbps	Per Month		\$211.00	2
Business	FRAME RELAY SERVICE	Fractional T-1 Access Link \$381 384 kbps	Per Month		\$215.00	2
Business	FRAME RELAY SERVICE	Fractional T-1 Access Link \$381 512 kbps	Per Month		\$177.00	2
Business	FRAME RELAY SERVICE	Fractional T-1 Access Link \$381 768 kbps	Per Month		\$177.00	2
Business	FRAME RELAY SERVICE	Permanent Virtual Connections CIR 1.536 Mbps	Per Month		\$35.00	2
Business	FRAME RELAY SERVICE	Permanent Virtual Connections CIR 128 kbps	Per Month		\$4.50	2
Business	FRAME RELAY SERVICE	Permanent Virtual Connections CIR 192 kbps	Per Month		\$7.00	2
Business	FRAME RELAY SERVICE	Permanent Virtual Connections CIR 256 kbps	Per Month		\$10.00	2
Business	FRAME RELAY SERVICE	Permanent Virtual Connections CIR 32 kbps	Per Month		\$2.50	2
Business	FRAME RELAY SERVICE	Permanent Virtual Connections CIR 384 kbps	Per Month		\$14.00	2
Business	FRAME RELAY SERVICE	Permanent Virtual Connections CIR 512 kbps	Per Month		\$20.00	2
Business	FRAME RELAY SERVICE	Permanent Virtual Connections CIR 64 kbps	Per Month		\$3.00	2
Business	FRAME RELAY SERVICE	Permanent Virtual Connections CIR 768 kbps	Per Month		\$26.00	2

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Type	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate	Division (See Sect 1, Pg 1)
Business	FRAME RELAY SERVICE	Permanent Virtual Connections PVC Installation Charge	Per Month	\$20.00		2
Business	FRAME RELAY SERVICE	T-1 Access Link \$381	Per Month		\$177.00	2
Business	High Resistance Telephone	loop extenders	Per Month	\$11.40	\$2.30	1
Business	Home Interphone Service	Additional door answering units	Per Month	\$5.00	\$1.00	1
Business	Home Interphone Service	Additional extension telephone	Per Month		\$0.75	1
Business	Home Interphone Service	Home Interphone System	Per Month	\$25.00	\$6.00	1
Business	HOTEL FEATURE	Per Line	Per Line		\$2.50	2
Business	HUNT SERVICE	Hunt Service - Multiline	Per Line		\$2.00	2
Business	ISDN BRI	12 Months Alternate Circuit- Switched Voice/Data	Per Month		\$12.50	1
Business	ISDN BRI	12 Months Circuit-Switched Data	Per Month		\$12.50	1
Business	ISDN BRI	12 Months Circuit-Switched Voice	Per Month		\$8.50	1
Business	ISDN BRI	12 Months D Channel Packet	Per Month		\$7.00	1
Business	ISDN BRI	36 Months Alternate Circuit- Switched Voice/Data	Per Month		\$10.00	1
Business	ISDN BRI	36 Months Circuit-Switched Data	Per Month		\$10.00	1
Business	ISDN BRI	36 Months Circuit-Switched Voice	Per Month		\$7.00	1
Business	ISDN BRI	36 Months D Channel Packet	Per Month		\$5.00	1
Business	ISDN BRI	60 Months Alternate Circuit- Switched Voice/Data	Per Month		\$8.00	1
Business	ISDN BRI	60 Months Circuit-Switched Data	Per Month		\$8.00	1
Business	ISDN BRI	60 Months Circuit-Switched Voice	Per Month		\$5.00	1
Business	ISDN BRI	60 Months D Channel Packet	Per Month		\$3.00	1
Business	ISDN BRI	Alternate Circuit- Switched Voice/Data	Per Service Order	\$10.00		1
Business	ISDN BRI	Circuit-Switched Data	Per Service Order	\$10.00		1

Type	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate	Division (See Sect 1, Pg 1)
Business	ISDN BRI	Circuit-Switched Voice	Per Service Order	\$10.00		1
Business	ISDN BRI	D Channel Packet	Per Service Order	\$10.00		1
Business	ISDN BRI	Monthly Alternate Circuit-Switched Voice/Data	Per Month		\$15.00	1
Business	ISDN BRI	Monthly Circuit-Switched Data	Per Month		\$15.00	1
Business	ISDN BRI	Monthly Circuit-Switched Voice	Per Month		\$10.00	1
Business	ISDN BRI	Monthly D Channel Packet	Per Month		\$8.00	1
Business	ISDN PRI	12 Months Caller ID (Applies per 23B Channels)	Per Month		\$69.00	1
Business	ISDN PRI	12 Months Distance Extension Charge (Applies per repeater)	Per Month		\$5.00	1
Business	ISDN PRI	12 Months Flat Rate PRI 23B + 1D Configuration	Per Month		\$475.00	1
Business	ISDN PRI	12 Months Flat Rate PRI Custom Configuration Additional D Channel	Per Month		\$14.00	1
Business	ISDN PRI	12 Months Flat Rate PRI Custom Configuration Base Charge	Per Month		\$185.00	1
Business	ISDN PRI	12 Months Flat Rate PRI Custom Configuration Per B Channel	Per Month		\$14.50	1
Business	ISDN PRI	36 Months Caller ID (Applies per 23B Channels)	Per Month		\$69.00	1
Business	ISDN PRI	36 Months Distance Extension Charge (Applies per repeater)	Per Month		\$5.00	1
Business	ISDN PRI	36 Months Flat Rate PRI 23B + 1D Configuration	Per Month		\$450.00	1
Business	ISDN PRI	36 Months Flat Rate PRI Custom Configuration Additional D Channel	Per Month		\$14.00	1
Business	ISDN PRI	36 Months Flat Rate PRI Custom Configuration Base Charge	Per Month		\$165.00	1
Business	ISDN PRI	36 Months Flat Rate PRI Custom Configuration Per B Channel	Per Month		\$14.00	1

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Type	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate	Division (See Sect 1, Pg 1)
Business	ISDN PRI	60 Months Caller ID (Applies per 23B Channels)	Per Month		\$69.00	1
Business	ISDN PRI	60 Months Distance Extension Charge (Applies per repeater)	Per Month		\$5.00	1
Business	ISDN PRI	60 Months Flat Rate PRI 23B + 1D Configuration	Per Month		\$420.00	1
Business	ISDN PRI	60 Months Flat Rate PRI Custom Configuration Additional D Channel	Per Month		\$12.00	1
Business	ISDN PRI	60 Months Flat Rate PRI Custom Configuration Base Charge	Per Month		\$140.00	1
Business	ISDN PRI	60 Months Flat Rate PRI Custom Configuration Per B Channel	Per Month		\$12.00	1
Business	ISDN PRI	Distance Extension Charge (Applies per repeater)	Per Service Order	\$250.00		1
Business	ISDN PRI	Flat Rate PRI 23B + 1D Configuration	Per Service Order	\$775.00		1
Business	ISDN PRI	Flat Rate PRI 23B + 1D Configuration	Per Month		\$495.00	1
Business	ISDN PRI	Flat Rate PRI Custom Configuration Additional D Channel	Per Service Order	\$20.00		1
Business	ISDN PRI	Flat Rate PRI Custom Configuration Base Charge	Per Service Order	\$500.00		1
Business	ISDN PRI	Flat Rate PRI Custom Configuration Per B Channel	Per Service Order	\$20.00		1
Business	ISDN PRI	Monthly Caller ID (Applies per 23B Channels)	Per Month		\$69.00	1
Business	ISDN PRI	Monthly Distance Extension Charge (Applies per repeater)	Per Month		\$5.00	1
Business	ISDN PRI	Monthly Flat Rate PRI Custom Configuration Additional D Channel	Per Month		\$15.00	1
Business	ISDN PRI	Monthly Flat Rate PRI Custom Configuration Base Charge	Per Month		\$200.00	1

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Business	ISDN PRI	Monthly Flat Rate PRI Custom Configuration Per B Channel	Per Month		\$15.00	1
Business	Joint User Service	Loop Lease	Each add'l ¼ mi		\$2.50	1
Business	Joint User Service	Reserved Telephone Numbers	Per Activation	\$10.00		1
Business	Line Extension	Drop wire, per foot	Per Line		\$0.64	2
Business	Line Extension Charges	Extensions to plant exceeding the 1,000 feet free footage allowance (Per 100 feet over 1000)	Per Service Order	\$10.00		1
Business	Line Extension Charges	Free footage allowance	Per Service Order	\$0.00		1
Business	Line Extension Charges	Line extension and additions within the Base Rate Area or Special Rate Area	Per Service Order	\$0.00		1
Business	Line Extension Charges	Line extensions and additions in the suburban area	Per Service Order	\$0.00		1
Business	LOCAL DATA BASE SERVICES (LDBS)	Packages Any two of the above	Per Month		\$6.00	2
Business	LOCAL DATA BASE SERVICES (LDBS)	Packages. Any three of the above	Per Month		\$8.25	2
Business	LOCAL DATA BASE SERVICES (LDBS)	Single Feature Service	Per Month		\$3.25	2
Business	LOCAL DATA BASE SERVICES (LDBS)	Single Feature Service 1+ Blocking (bulk)	Per Month		\$3.25	2
Business	LOCAL DATA BASE SERVICES (LDBS)	Single Feature Service 1+ Blocking (per call)	Per Month		\$3.25	2
Business	LOCAL DATA BASE SERVICES (LDBS)	Single Feature Service 900 Restriction	Per Month		\$3.25	2
Business	LOCAL DATA BASE SERVICES (LDBS)	Single Feature Service Super Speed Calling	Per Month		\$3.25	2
Business	Local Exchange Rates - BECKER	BUSINESS One Party Trunks Two Wire, Two- Way Ground Start	Per Month		\$28.10	2
Business	Local Exchange Rates - BECKER	BUSINESS One Party Trunks Two Wire, Two- Way Loop Start	Per Month		\$21.75	2
Business	Local Exchange Rates - BECKER	BUSINESS One Party Two- Way with Signaling Features Analog Trunk from a Digital Off.	Per Month		\$62.35	2

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Business	Local Exchange Rates - BECKER	BUSINESS One Party Two-Way with Signaling Features Digital Trunk from a Digital Off.	Per Month		\$49.62	2
Business	Local Exchange Rates - BECKER	COIN TELEPHONE SERVICE	Per Month		\$21.75	2
Business	Local Exchange Rates - BECKER	COIN TELEPHONE SERVICE Per local message	Per Call		\$0.25	2
Business	Local Exchange Rates - BECKER	One Party	Per Month		\$24.03	2
Business	Local Exchange Rates - BECKER	SCHOOL CLASSROOM	Per Month		\$12.20	2
Business	Local Exchange Rates - BECKER	TERMINATING ONLY, DATA CONNECTION Circuits 1-120	Per Month		\$26.55	2
Business	Local Exchange Rates - BECKER	TERMINATING ONLY, DATA CONNECTION Circuits 121-240	Per Month		\$21.24	2
Business	Local Exchange Rates - BECKER	TERMINATING ONLY, DATA CONNECTION Circuits 241-360	Per Month		\$15.93	2
Business	Local Exchange Rates - BECKER	TERMINATING ONLY, DATA CONNECTION Circuits 360-above	Per Month		\$10.62	2
Business	Local Exchange Rates - BIG LAKE	BUSINESS One Party TrunksTwo Wire, Two-Way Ground Start	Per Month		\$28.10	2
Business	Local Exchange Rates - BIG LAKE	BUSINESS One Party TrunksTwo Wire, Two-Way Loop Start	Per Month		\$21.75	2
Business	Local Exchange Rates - BIG LAKE	BUSINESS One Party Two-Way with Signaling FeaturesAnalog Trunk from a Digital Off.	Per Month		\$62.35	2
Business	Local Exchange Rates - BIG LAKE	BUSINESS One Party Two-Way with Signaling FeaturesDigital Trunk from a Digital Off.	Per Month		\$49.62	2
Business	Local Exchange Rates - BIG LAKE	COIN TELEPHONE SERVICE	Per Month		\$21.75	2
Business	Local Exchange Rates - BIG LAKE	COIN TELEPHONE SERVICE Per local message	Per Call		\$0.25	2
Business	Local Exchange Rates - BIG LAKE	One Party	Per Month		\$24.03	2
Business	Local Exchange Rates - BIG LAKE	SCHOOL CLASSROOM	Per Month		\$12.20	2

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Business	Local Exchange Rates - BIG LAKE	TERMINATING ONLY, DATA CONNECTION Circuits 1-120	Per Month		\$26.55	2
Business	Local Exchange Rates - BIG LAKE	TERMINATING ONLY, DATA CONNECTION Circuits 121-240	Per Month		\$21.24	2
Business	Local Exchange Rates - BIG LAKE	TERMINATING ONLY, DATA CONNECTION Circuits 241-360	Per Month		\$15.93	2
Business	Local Exchange Rates - BIG LAKE	TERMINATING ONLY, DATA CONNECTION Circuits 360-above	Per Month		\$10.62	2
Business	Local Exchange Rates - GLENDORADO	BUSINESS One Party TrunksTwo Wire, Two-Way Ground Start	Per Month		\$28.10	2
Business	Local Exchange Rates - GLENDORADO	BUSINESS One Party TrunksTwo Wire, Two-Way Loop Start	Per Month		\$21.75	2
Business	Local Exchange Rates - GLENDORADO	BUSINESS One Party Two- Way with Signaling Features Analog Trunk from a Digital Off.	Per Month		\$62.35	2
Business	Local Exchange Rates - GLENDORADO	BUSINESS One Party Two- Way with Signaling Features Digital Trunk from a Digital Off.	Per Month		\$49.62	2
Business	Local Exchange Rates - GLENDORADO	COIN TELEPHONE SERVICE	Per Month		\$21.75	2
Business	Local Exchange Rates - GLENDORADO	COIN TELEPHONE SERVICE Per local message	Per Call		\$0.25	2
Business	Local Exchange Rates - GLENDORADO	One Party	Per Month		\$24.03	2
Business	Local Exchange Rates - GLENDORADO	SCHOOL CLASSROOM	Per Month		\$12.20	2
Business	Local Exchange Rates - GLENDORADO	TERMINATING ONLY, DATA CONNECTION Circuits 1-120	Per Month		\$26.55	2
Business	Local Exchange Rates - GLENDORADO	TERMINATING ONLY, DATA CONNECTION Circuits 121-240	Per Month		\$21.24	2
Business	Local Exchange Rates - GLENDORADO	TERMINATING ONLY, DATA CONNECTION Circuits 241-360	Per Month		\$15.93	2
Business	Local Exchange Rates - GLENDORADO	TERMINATING ONLY, DATA CONNECTION Circuits 360-above	Per Month		\$10.62	2

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Business	Local Exchange Rates - ZIMMERMAN	BUSINESS One Party TrunksTwo Wire, Two-Way Ground Start	Per Month		\$28.10	2
Business	Local Exchange Rates - ZIMMERMAN	BUSINESS One Party TrunksTwo Wire, Two-Way Loop Start	Per Month		\$21.75	2
Business	Local Exchange Rates - ZIMMERMAN	BUSINESS One Party Two-Way with Signaling Features Analog Trunk from a Digital Off.	Per Month		\$62.35	2
Business	Local Exchange Rates - ZIMMERMAN	BUSINESS One Party Two-Way with Signaling Features Digital Trunk from a Digital Off.	Per Month		\$49.62	2
Business	Local Exchange Rates - ZIMMERMAN	COIN TELEPHONE SERVICE	Per Month		\$21.75	2
Business	Local Exchange Rates - ZIMMERMAN	COIN TELEPHONE SERVICE Per local message	Per Call		\$0.25	2
Business	Local Exchange Rates - ZIMMERMAN	One Party	Per Month		\$24.03	2
Business	Local Exchange Rates - ZIMMERMAN	SCHOOL CLASSROOM	Per Month		\$12.20	2
Business	Local Exchange Rates - ZIMMERMAN	TERMINATING ONLY, DATA CONNECTION Circuits 1-120	Per Month		\$26.55	2
Business	Local Exchange Rates - ZIMMERMAN	TERMINATING ONLY, DATA CONNECTION Circuits 121-240	Per Month		\$21.24	2
Business	Local Exchange Rates - ZIMMERMAN	TERMINATING ONLY, DATA CONNECTION Circuits 241-360	Per Month		\$15.93	2
Business	Local Exchange Rates - ZIMMERMAN	TERMINATING ONLY, DATA CONNECTION Circuits 360-above	Per Month		\$10.62	2
Business	Local Operator Service	Busy Line Interrupt	Per Call		\$2.00	2
Business	Local Operator Service	Busy Line Verify	Per Call		\$1.25	2
Business	Local Operator Service	Credit Card Call	Per Call		\$0.75	2
Business	Local Operator Service	Operator Assistance	Per Call		\$0.50	2
Business	Local Operator Service	Operator Station Call	Per Call		\$1.75	2
Business	Local Operator Service	Person-to-Person Call	Per Call		\$2.75	2
Business	LOOP LEASE	Per cable pair, each quarter mile or	Per Month		\$2.50	1
Business	MARKET EXPANSION LINE SERVICE (Remote Call Forwarding)	Additional Expansion Lines Per Path	Per Month		\$21.95	2

Type	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate	Division (See Sect 1, Pg 1)
Business	MARKET EXPANSION LINE SERVICE (Remote Call Forwarding)	Expansion Line Per Path	Per Month		\$21.95	2
Business	MILEAGE CHARGES	Each quarter mile or fraction thereof	Per Mile		\$2.15	2
Business	Mileage Charges (via PBX)	Extensions - Off premise for 150 ft or less	Per Mile/Per Month		\$2.00	1
Business	Mileage Charges (via PBX)	Extensions - Off premise for each additional ¼ mile	Per Mile/Per Month		\$2.50	1
Business	Mileage Charges (via PBX)	Extensions - Off premise for first ¼ mile	Per Mile/Per Month		\$3.50	1
Business	Mileage Charges (via PBX)	Extensions - Same continuous property for 150 ft	Per Mile/Per Month		\$2.00	1
Business	Mileage Charges (via PBX)	Extensions - Same continuous property per ¼ mile over 150	Per Mile/Per Month		\$3.50	1
Business	Mobile Service	Customer Provided Equip Annandale Pulsar I	Per Month		\$30.00	1
Business	Mobile Service	Customer Provided Equip Annandale Pulsar II	Per Month		\$37.75	1
Business	Mobile Service	Telephone Co. Provided Equip Annandale Additional Channels	Per Month		\$1.00	1
Business	Mobile Service	Telephone Co. Provided Equip Annandale Call Light Box	Per Month		\$1.25	1
Business	Mobile Service	Telephone Co. Provided Equip Annandale Pulsar I	Per Month		\$52.00	1
Business	Mobile Service	Telephone Co. Provided Equip Annandale Pulsar II	Per Month		\$67.50	1
Business	Music on Hold	Central office based source	Per Month		\$4.75	1
Business	Music on Hold	Installation, per order	Per Service Order	\$10.00		1
Business	Music on Hold	Option change, per feature changed	Per Service Order	\$10.00		1
Business	Music on Hold	Subscriber facility based source	Per Month		\$2.25	1
Business	N11 Service	211 Central Office Switch Activation Charge Per Central Office Switch Translated or Changed	Per Service Order	\$25.00		

Type	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate	Division (See Sect 1, Pg 1)
Business	N11 Service	211 Service Establishment Per Point-to-Number	Per Service Order	\$300.00		1
Business	N11 Service	711 Service subsequent point-to-number change	Per Service Order	\$25.00		1
Business	N11 Service	811 Service subsequent point-to-number change	Per Service Order	\$25.00		1
Business	Operator Services	Busy Line Interrupt	Per Call		\$2.40	1
Business	Operator Services	Busy Line Verify	Per Call		\$1.70	1
Business	Operator Services	Call Completion	Per Call		\$2.25	1
Business	Operator Services	Credit Card Calls	Per Call		\$0.55	1
Business	Operator Services	Operator Assistance	Per Call		\$0.35	1
Business	Operator Services	Operator Station Calls	Per Call		\$2.25	1
Business	Operator Services	Person to Person Calls	Per Call		\$3.00	1
Business	Optional Toll Calling Plan (PLAN #2	Per Billing Number included in Plan	Per Month		\$1.00	1
Business	PBX Trunks	Inter-Position Trunks, each	Per Trunk	\$5.00	\$3.00	1
Business	PBX Trunks	Night, Sunday and Holiday Service	Per Trunk		\$5.00	1
Business	PBX Trunks	Selector Level Trunks, each	Per Trunk	\$10.00	\$5.00	1
Business	PBX Trunks	Tandem tie line connecting systems - different premise or the different building	Per Month		\$7.50	1
Business	PBX Trunks	Tandem tie line connecting systems - same premise or the same building	Per Month		\$2.50	1
Business	PBX Trunks	Tie lines in a manual switchboard, or in a trunk key of a Key Station PBX system	Per Month	\$5.00	\$3.00	1
Business	PBX Trunks	Tie lines in both manual switchboard and dial switching	Per Month	\$15.00	\$10.50	1
Business	PBX Trunks	Tie Lines in dial switching apparatus, or in a dial station	Per Month	\$10.00	\$7.50	1
Business	Provision of 911 Emergency Services	911 Trunk Outswitching Stearns, Paynesville	Per Month		\$153.33	1
Business	Provision of 911 Emergency Services	911 Trunk Outswitching Wright, Annandale	Per Month		\$60.00	1
Business	Provision of 911 Emergency Services	911 Trunk Outswitching Wright, Maple Lake	Per Month		\$77.00	1

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Type	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate	Division (See Sect 1, Pg 1)
Business	Provision of 911 Emergency Services	911 Trunk Outswitching Wright, Montrose	Per Month		\$30.00	1
Business	Provision of 911 Emergency Services	911 Trunk Outswitching Wright, South Haven	Per Month		\$54.00	1
Business	Provision of 911 Emergency Services	911 Trunk Outswitching Wright, Waverly	Per Month		\$30.00	
Business	Provision of 911 Emergency Services	ALI Stearns, Paynesville	Per Query		\$0.09	1
Business	Provision of 911 Emergency Services	ALI Wright, Annandale	Per Query		\$0.09	1
Business	Provision of 911 Emergency Services	ALI Wright, Maple Lake	Per Query		\$0.09	1
Business	Provision of 911 Emergency Services	ALI Wright, Montrose	Per Query		\$0.09	1
Business	Provision of 911 Emergency Services	ALI Wright, South Haven	Per Query		\$0.09	1
Business	Provision of 911 Emergency Services	ALI Wright, Waverly	Per Query		\$0.09	1
Business	Provision of 911 Emergency Services	Circuit Mileage Stearns, Paynesville	Per Mile		\$69.53	1
Business	Provision of 911 Emergency Services	Circuit Mileage Wright, Annandale	Per Mile		\$82.50	1
Business	Provision of 911 Emergency Services	Circuit Mileage Wright, Maple Lake	Per Mile		\$30.75	1
Business	Provision of 911 Emergency Services	Circuit Mileage Wright, Montrose	Per Mile		\$210.00	1
Business	Provision of 911 Emergency Services	Circuit Mileage Wright, South Haven	Per Mile		\$123.00	1
Business	Provision of 911 Emergency Services	Circuit Mileage Wright, Waverly	Per Mile		\$210.00	1
Business	Provision of 911 Emergency Services	Circuit Termination Stearns, Paynesville	Per Trunk		\$10.50	1
Business	Provision of 911 Emergency Services	Circuit Termination Wright, Annandale	Per Trunk		\$10.50	1
Business	Provision of 911 Emergency Services	Circuit Termination Wright, Maple Lake	Per Trunk		\$10.50	1
Business	Provision of 911 Emergency Services	Circuit Termination Wright, Montrose	Per Trunk		\$10.50	1
Business	Provision of 911 Emergency Services	Circuit Termination Wright, South Haven	Per Trunk		\$10.50	1
Business	Provision of 911 Emergency Services	Circuit Termination Wright, Waverly	Per Trunk		\$10.50	1
Business	Provision of 911 Emergency Services	Provision name, address, and phone number to database For subsequent updates	Per Query		\$1.25	1

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Type	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate	Division (See Sect 1, Pg 1)
Business	Service Charges	Bad Check Charge	Per Activation	\$26.00		1 & 2
Business	Service Charges	Existing Service Central Office Connection Charge	Per Service Order	\$7.00		1
Business	Service Charges	Existing Service Data base updates due to service being disconnected for non-payment	Per Service Order	\$5.00		1
Business	Service Charges	Existing Service Data base updates for calling cards and toll screening	Per Service Order	\$0.50		1
Business	Service Charges	Existing Service Premises Visit Charge	Per Visit	\$19.00		1
Business	Service Charges	Existing Service Service Order Charge	Per Service Order	\$12.00		1
Business	Service Charges	New Service Central Office Connection Charge	Per Service Order	\$15.00		1
Business	Service Charges	New Service Data base updates due to service being disconnected for non-payment	Per Service Order	\$5.00		1
Business	Service Charges	New Service Data base updates for calling cards and toll screening	Per Service Order	\$1.25		1
Business	Service Charges	New Service Order Charge	Per Service Order	\$25.00		1
Business	Service Charges	New Service Premises Visit Charge	Per Service Order	\$19.00		1
Business	SERVICE INTERRUPTION CHARGES	CIRCUITS Becker to Big Lake	Per Time Period		\$5.87	2
Business	SERVICE INTERRUPTION CHARGES	CIRCUITS Becker to Metro Area	Per Time Period		\$8.45	2
Business	SERVICE INTERRUPTION CHARGES	CIRCUITS Big Lake to Metro Area	Per Time Period		\$6.16	2
Business	SERVICE INTERRUPTION CHARGES	CIRCUITS Glendorado to Big Lake	Per Time Period		\$9.59	2
Business	SERVICE INTERRUPTION CHARGES	CIRCUITS Glendorado to Metro Area	Per Time Period		\$12.17	2
Business	SERVICE INTERRUPTION CHARGES	CIRCUITS Northwest to Big Lake	Per Time Period		\$9.02	2
Business	SERVICE INTERRUPTION CHARGES	CIRCUITS Zimmerman to Big Lake	Per Time Period		\$7.59	2
Business	SERVICE INTERRUPTION CHARGES	CIRCUITS Zimmerman to Metro Area	Per Time Period		\$10.17	2
Business	SPECIAL BILLING NUMBER	Special Billing Numbers, each	Per Month		\$0.50	1

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Type	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate	Division (See Sect 1, Pg 1)
Business	Special Billing Numbers	Special Billing Numbers	Per Service Order		\$0.50	2
Business	Special Service Connections	Central Office Connection Charge (Per Line)	Per Service Order	\$11.00		2
Business	Special Service Connections	Customer Choice of a Specific Directory Number	Per Service Order	\$50.00		2
Business	Special Service Connections	Demarcation Device Retrofit or Install	Per Service Order	\$16.00		2
Business	Special Service Connections	Maintenance Visit Charge - Engineering Coordinator	Per Hour	\$74.00		2
Business	Special Service Connections	Maintenance Visit Charge - Installer-Repairer	Per Hour	\$60.00		2
Business	Special Service Connections	Maintenance Visit Charge - Network Technician	Per Hour	\$78.00		2
Business	Special Service Connections	Maintenance Visit Charge - Overtime Engineering Coordinator	Per Hour	\$111.00		2
Business	Special Service Connections	Maintenance Visit Charge - Overtime Installer-Repairer	Per Hour	\$90.00		2
Business	Special Service Connections	Maintenance Visit Charge - Overtime Network Technician	Per Hour	\$117.00		2
Business	Special Service Connections	Maintenance Visit Charge - Overtime Supervisor	Per Hour	\$135.00		2
Business	Special Service Connections	Maintenance Visit Charge - Supervisor	Per Hour	\$90.00		2
Business	Special Service Connections	Premise Visit Engineering Coordinator	Per Visit	\$48.50		2
Business	Special Service Connections	Premise Visit Installer-Repairer	Per Visit	\$45.00		2
Business	Special Service Connections	Premise Visit Network Technician	Per Visit	\$47.50		2
Business	Special Service Connections	Premise Visit Supervisor	Per Visit	\$50.00		2
Business	Special Service Connections	Reconnect Charge	Per Service Order	\$29.00		2
Business	Special Service Connections	Service Order Charge - Primary	Per Service Order	\$15.00		2
Business	Special Service Connections	Service Order Charge - Secondary	Per Service Order	\$15.00		2
Business	Special Service Connections	Temporary One-Pair Drop Installation - Cost of Material 1 to 300 feet	Per Service Order	\$8.50		2

Type	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate	Division (See Sect 1, Pg 1)
Business	Special Service Connections	Temporary One-Pair Drop Installation - Cost of Material 301 to 600 feet	Per Service Order	\$16.50		2
Business	Special Service Connections	Temporary One-Pair Drop Installation - Cost of Material 601 to 900 feet	Per Service Order	\$24.75		2
Business	Special Service Connections	Temporary One-Pair Drop Installation - Labor 1 to 300 feet	Per Service Order	\$54.00		2
Business	Special Service Connections	Temporary One-Pair Drop Installation - Labor 301 to 600 feet	Per Service Order	\$82.00		2
Business	Special Service Connections	Temporary One-Pair Drop Installation - Labor 601 to 900 feet	Per Service Order	\$110.00		2
Business	T-1 LOCAL TRUNKING SERVICE	1 Year ½ Local Basic T1	Per Month	\$381.00	\$441.00	2
Business	T-1 LOCAL TRUNKING SERVICE	1 Year ½ Metro Basic T1	Per Month	\$381.00	\$543.00	2
Business	T-1 LOCAL TRUNKING SERVICE	1 Year Full Local Basic T1	Per Month	\$381.00	\$705.00	2
Business	T-1 LOCAL TRUNKING SERVICE	1 Year Full Metro Basic T1	Per Month	\$381.00	\$807.00	2
Business	T-1 LOCAL TRUNKING SERVICE	3 Year ½ Local Basic T1	Per Month	\$381.00	\$396.90	2
Business	T-1 LOCAL TRUNKING SERVICE	3 Year ½ Metro Basic T1	Per Month	\$381.00	\$488.70	2
Business	T-1 LOCAL TRUNKING SERVICE	3 Year Full Local Basic T1	Per Month	\$381.00	\$634.50	2
Business	T-1 LOCAL TRUNKING SERVICE	3 Year Full Metro Basic T1	Per Month	\$381.00	\$726.30	2
Business	T-1 LOCAL TRUNKING SERVICE	5 Year ½ Local Basic T1	Per Month	\$381.00	\$352.80	2
Business	T-1 LOCAL TRUNKING SERVICE	5 Year ½ Metro Basic T1	Per Month	\$381.00	\$434.40	2
Business	T-1 LOCAL TRUNKING SERVICE	5 Year Full Local Basic T1	Per Month	\$381.00	\$564.00	2
Business	T-1 LOCAL TRUNKING SERVICE	5 Year Full Metro Basic T1	Per Month	\$381.00	\$645.60	2
Business	T-1 LOCAL TRUNKING SERVICE	Bundled Pricing for contracts signed after 4/1/09 1 Year 1/2 T1 (Metro or Local)	Per Month	\$381.00	\$441.00	2

Type	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate	Division (See Sect 1, Pg 1)
Business	T-1 LOCAL TRUNKING SERVICE	Bundled Pricing for contracts signed after 4/1/09 1 Year Full T1 (Metro or Local)	Per Month	\$381.00	\$705.00	2
Business	T-1 LOCAL TRUNKING SERVICE	Bundled Pricing for contracts signed after 4/1/09 3 Year 1/2 T1 (Metro or Local)	Per Month	\$381.00	\$396.90	2
Business	T-1 LOCAL TRUNKING SERVICE	Bundled Pricing for contracts signed after 4/1/09 3 Year Full T1 (Metro or Local)	Per Month	\$381.00	\$634.50	2
Business	T-1 LOCAL TRUNKING SERVICE	Bundled Pricing for contracts signed after 4/1/09 5 Year 1/2 T1 (Metro or Local)	Per Month	\$381.00	\$352.80	2
Business	T-1 LOCAL TRUNKING SERVICE	Bundled Pricing for contracts signed after 4/1/09 5 Year Full T1 (Metro or Local)	Per Month	\$381.00	\$564.00	2
Business	T-1 LOCAL TRUNKING SERVICE	Each T-1 Trunk Facility	Per Month	\$381.00	\$177.00	2
Business	T-1 LOCAL TRUNKING SERVICE	T-1 Trunk Channels Each DTID Trunk Channel	Per Month	\$50.00	\$22.00	2
Business	T-1 LOCAL TRUNKING SERVICE	T-1 Trunk Channels Each DTIOD Trunk Channel	Per Month	\$50.00	\$22.00	2
Business	T-1 LOCAL TRUNKING SERVICE	T-1 Trunk Channels Each Standard 2-Way Trunk Channel	Per Month	\$50.00	\$14.00	2
Business	9-1-1 Surcharge	9-1-1 Surcharge	Per Month		\$0.80	1 & 2
Business	Miscellaneous Charges	Late Payment Charge	Per Invoice		Greater of \$1.00 or 1.5% of unpaid balance	1 & 2
Business	Miscellaneous Charges	Restoral of Service Charge	Per Service Order		\$100.00	2
Business	Reserved Telephone Numbers	Reserve Number for 1 year	Per Month	\$10.00		2
Business	State Government	Business Line - Becker	Per Month	\$50.00	\$40.15	2
Business	State Government	Business Line - Big Lake	Per Month	\$50.00	\$40.15	2
Business	State Government	Business Line - Maple Lake	Per Month	\$50.00	\$31.04	2
Business	State Government	Business Line - Montrose	Per Month	\$50.00	\$34.14	2
Business	State Government	Business Line - South Haven	Per Month	\$50.00	\$14.95	2
Business	State Government	Business Line - Waverly	Per Month	\$50.00	\$34.14	2

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Type	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate	Division (See Sect 1, Pg 1)
Business	State Government	Business Line - Zimmerman	Per Month	\$50.00	\$40.15	2
Business	State Government	Directory Listings - Local Directory - Becker	Per Month	\$10.00	\$1.99	2
Business	State Government	Directory Listings - Local Directory - Big Lake	Per Month	\$10.00	\$1.99	2
Business	State Government	Directory Listings - Local Directory - Maple Lake	Per Month	\$10.00	\$1.99	2
Business	State Government	Directory Listings - Local Directory - Montrose	Per Month		\$1.99	2
Business	State Government	Directory Listings - Local Directory - South Haven	Per Month	\$10.00	\$1.99	2
Business	State Government	Directory Listings - Local Directory - Waverly	Per Month	\$10.00	\$1.99	2
Business	State Government	Directory Listings - Local Directory - Zimmerman	Per Month	\$10.00	\$1.99	2
Business	State Government	Directory Listings - Other Directories - Becker	Per Month	\$10.00	\$6.00	2
Business	State Government	Directory Listings - Other Directories - Big Lake	Per Month	\$10.00	\$6.00	2
Business	State Government	Directory Listings - Other Directories - Maple Lake	Per Month	\$10.00	\$6.00	2
Business	State Government	Directory Listings - Other Directories - Montrose	Per Month		\$6.00	2
Business	State Government	Directory Listings - Other Directories - South Haven	Per Month	\$10.00	\$6.00	2
Business	State Government	Directory Listings - Other Directories - Waverly	Per Month	\$10.00	\$6.00	2
Business	State Government	Directory Listings - Other Directories - Zimmerman	Per Month	\$10.00	\$6.00	2
Business	State Government	Features, per Feature	Per Month		\$4.00	2
Residential	ADVANCED DIGITAL SERVICES	DSL Access with telephone service	Per Month	\$99.00	\$18.95	2
Residential	ADVANCED DIGITAL SERVICES	DSL Access without telephone serv.	Per Month	\$99.00	\$28.95	2
Residential	ADVANCED DIGITAL SERVICES	Second telephone line	Per Month		\$9.99	2
Residential	Bundled DSL Internet Service	1.5 mbps download/384 kbps upload (best effort) Long Reach DSL Internet	Per Month		\$69.99	1
Residential	Bundled DSL Internet Service	1.5 mbps download/384 kbps upload DSL Internet	Per Month		\$69.99	1
Residential	Bundled DSL Internet Service	12.0 mbps download/768 kbps upload DSL Internet	Per Month		\$79.99	1
Residential	Bundled DSL Internet Service	3.0 mbps download/768 kbps upload DSL Internet	Per Month		\$69.99	1

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Residential	Bundled DSL Internet Service	6.0 mbps download/768 kbps upload DSL Internet	Per Month		\$74.99	1
Residential	Bundled Offerings	Connect Flex II Bundle	Per Month		\$27.04	1 & 2
Residential	Bundled Offerings	Connect Flex II Bundle Discount (when purchased with Windstream's DSL Service)	Per Month		\$5.00	1 & 2
Residential	Bundled Offerings	Connect Unlimited II Bundle	Per Month		\$24.99	1 & 2
Residential	Bundled Offerings	Connect Unlimited II Bundle Discount (when purchased with Windstream's DSL Service)	Per Month		\$5.00	1 & 2
Residential	Bundled Offerings	Simple Broadband Bundle - Monthly	Per Month		\$11.99	1 & 2
Residential	Bundled Offerings	Windstream MyLine	Per Month		\$12.99	1 & 2
Residential	Bundled Offerings - BECKER	Additional line with a True Choice Package	Per Month		\$3.49	2
Residential	Bundled Offerings - BECKER	RESIDENTIAL ENHANCED BROADBAND PACKAGE - not available after 4/1/09	Per Month		\$49.07	2
Residential	Bundled Offerings - BECKER	RESIDENTIAL ENHANCED PACKAGE - not available after 4/1/09	Per Month		\$30.12	2
Residential	Bundled Offerings - BECKER	RESIDENTIAL VALUE PACKAGE - not available after 4/1/09	Per Month		\$22.63	2
Residential	Bundled Offerings - BECKER	True Choice - Option 1	Per Month		\$28.07	2
Residential	Bundled Offerings - BECKER	True Choice - Option 2	Per Month		\$29.95	2
Residential	Bundled Offerings - BECKER	True Choice - Option 3	Per Month		\$30.95	2
Residential	Bundled Offerings - BECKER	True Choice - Option 4	Per Month		\$32.95	2
Residential	Bundled Offerings - BIG LAKE	Additional line with a True Choice Package	Per Month		\$3.49	2
Residential	Bundled Offerings - BIG LAKE	RESIDENTIAL ENHANCED BROADBAND PACKAGE - not available after 4/1/09	Per Month		\$49.07	2
Residential	Bundled Offerings - BIG LAKE	RESIDENTIAL ENHANCED PACKAGE - not available after 4/1/09	Per Month		\$30.12	2

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Residential	Bundled Offerings - BIG LAKE	RESIDENTIAL VALUE PACKAGE - not available after 4/1/09	Per Month		\$22.63	2
Residential	Bundled Offerings - BIG LAKE	True Choice - Option 1	Per Month		\$28.07	2
Residential	Bundled Offerings - BIG LAKE	True Choice - Option 2	Per Month		\$29.95	2
Residential	Bundled Offerings - BIG LAKE	True Choice - Option 3	Per Month		\$30.95	2
Residential	Bundled Offerings - BIG LAKE	True Choice - Option 4	Per Month		\$32.95	2
Residential	Bundled Offerings - GLENDORADO	Additional line with a True Choice Package	Per Month		\$3.49	2
Residential	Bundled Offerings - GLENDORADO	RESIDENTIAL ENHANCED BROADBAND PACKAGE - not available after 4/1/09	Per Month		\$49.07	2
Residential	Bundled Offerings - GLENDORADO	RESIDENTIAL ENHANCED PACKAGE - not available after 4/1/09	Per Month		\$30.12	2
Residential	Bundled Offerings - GLENDORADO	RESIDENTIAL VALUE PACKAGE - not available after 4/1/09	Per Month		\$22.63	2
Residential	Bundled Offerings - GLENDORADO	True Choice - Option 1	Per Month		\$28.07	2
Residential	Bundled Offerings - GLENDORADO	True Choice - Option 2	Per Month		\$29.95	2
Residential	Bundled Offerings - GLENDORADO	True Choice - Option 3	Per Month		\$30.95	2
Residential	Bundled Offerings - GLENDORADO	True Choice - Option 4	Per Month		\$32.95	2
Residential	Bundled Offerings - ZIMMERMAN	Additional line with a True Choice Package	Per Month		\$3.49	2
Residential	Bundled Offerings - ZIMMERMAN	RESIDENTIAL ENHANCED BROADBAND PACKAGE - not available after 4/1/09	Per Month		\$49.07	2
Residential	Bundled Offerings - ZIMMERMAN	RESIDENTIAL ENHANCED PACKAGE - not available after 4/1/09	Per Month		\$30.12	2
Residential	Bundled Offerings - ZIMMERMAN	RESIDENTIAL VALUE PACKAGE - not available after 4/1/09	Per Month		\$22.63	2
Residential	Bundled Offerings - ZIMMERMAN	True Choice - Option 1	Per Month		\$28.07	2
Residential	Bundled Offerings - ZIMMERMAN	True Choice - Option 2	Per Month		\$29.95	2

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Residential	Bundled Offerings - ZIMMERMAN	True Choice - Option 3	Per Month		\$30.95	2
Residential	Bundled Offerings - ZIMMERMAN	True Choice - Option 4	Per Month		\$32.95	2
Residential	CLASS Features	Anonymous Call Rejection Provided with Last Call Return	Per Month		\$1.99	1
Residential	CLASS Features	Any Five or more Basic Features Discount	Per Month		\$3.00	1
Residential	CLASS Features	Any Four Basic Features Discount	Per Month		\$2.00	1
Residential	CLASS Features	Any Three Basic Features Discount	Per Month		\$0.75	1
Residential	CLASS Features	Call Trace	Per Activation	\$1.00		1
Residential	CLASS Features	Caller ID - Delivery on Call Waiting	Per Month		\$1.99	1
Residential	CLASS Features	Caller ID - Name and Number	Per Month		\$3.99	1
Residential	CLASS Features	Caller ID - Number Only	Per Month		\$2.99	1
Residential	CLASS Features	CLASS Feature Installation	Per Order	\$10.00		1
Residential	CLASS Features	Continuous Redial	Per Month		\$2.99	1
Residential	CLASS Features	Increase screening list to 15 numbers - Priority Call	Per Month		\$0.99	1
Residential	CLASS Features	Increase screening list to 15 numbers - Selective Call Acceptance	Per Month		\$0.99	1
Residential	CLASS Features	Increase screening list to 15 numbers - Selective Call Forwarding	Per Month		\$0.99	1
Residential	CLASS Features	Increase screening list to 15 numbers - Selective Call Rejection	Per Month		\$0.99	1
Residential	CLASS Features	Increase screening list to 32 numbers - Priority Call	Per Month		\$1.99	1
Residential	CLASS Features	Increase screening list to 32 numbers - Selective Call Acceptance	Per Month		\$1.99	1
Residential	CLASS Features	Increase screening list to 32 numbers - Selective Call Forwarding	Per Month		\$1.99	1
Residential	CLASS Features	Increase screening list to 32 numbers - Selective Call Rejection	Per Month		\$1.99	1
Residential	CLASS Features	Last Call Return	Per Month		\$2.99	1

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Residential	CLASS Features	Screening List of Six Numbers For Priority Call	Per Month		\$2.99	1
Residential	CLASS Features	Screening List of Six Numbers For Selective Call Acceptance	Per Month		\$2.99	1
Residential	CLASS Features	Screening List of Six Numbers For Selective Call Forwarding	Per Month		\$2.99	1
Residential	CLASS Features	Screening List of Six Numbers For Selective Call Rejection	Per Month		\$2.99	1
Residential	Coin Telephone Service	Directory Assistance - Display Rate	Per Call		\$0.50	1
Residential	Coin Telephone Service	Local Message Charge	Per Call		\$0.25	1
Residential	Coin Telephone Service	Local Message Charge	Per Call		\$0.25	2
Residential	Coin Telephone Service	Semi-public Message Service	Per Call		\$0.50	1
Residential	Custom Calling Features	Abbreviated Dialing Combined List	Per Month		\$4.99	1
Residential	Custom Calling Features	Abbreviated Dialing Long List	Per Month		\$3.99	1
Residential	Custom Calling Features	Abbreviated Dialing Shared List Additional User	Per Month		\$1.99	1
Residential	Custom Calling Features	Abbreviated Dialing Short List	Per Month		\$2.99	1
Residential	Custom Calling Features	Call Forward Busy	Per Month		\$2.99	1
Residential	Custom Calling Features	Call Forward Fixed (all calls)	Per Month		\$2.99	1
Residential	Custom Calling Features	Call Hold	Per Month		\$1.99	1
Residential	Custom Calling Features	Call Transferring	Per Month		\$2.99	1
Residential	Custom Calling Features	Call Waiting and Cancel Call Waiting	Per Month		\$3.99	1
Residential	Custom Calling Features	Direct Connect	Per Month		\$2.99	1
Residential	Custom Calling Features	Distinctive Ring	Per Month		\$3.50	1
Residential	Custom Calling Features	Distinctive Ringing 1st Add'l Number	Per Month		\$5.99	1
Residential	Custom Calling Features	Distinctive Ringing 2nd Add'l Number	Per Month		\$3.99	1
Residential	Custom Calling Features	Do Not Disturb	Per Month		\$2.99	1

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Residential	Custom Calling Features	Make Busy Group	Per Month		\$2.99	1
Residential	Custom Calling Features	Make Busy Terminal	Per Month		\$2.99	1
Residential	Custom Calling Features	Make Busy Terminal Group	Per Month		\$2.99	1
Residential	Custom Calling Features	Multiple Each Add'l Forward	Per Month		\$1.99	1
Residential	Custom Calling Features	Multiple First Forward	Per Month		\$2.99	1
Residential	Custom Calling Features	No Answer	Per Month		\$2.99	1
Residential	Custom Calling Features	Remote Activation	Per Month		\$1.25	1
Residential	Custom Calling Features	Six-Way Conference Calling	Per Month		\$5.99	1
Residential	Custom Calling Features	Termination Barred	Per Month		\$2.99	1
Residential	Custom Calling Features	Three-Way Calling	Per Month		\$2.99	1
Residential	Custom Calling Features	Time of Day Routing	Per Month		\$1.70	1
Residential	Custom Calling Features	Variable (all calls)	Per Month		\$2.99	1
Residential	Custom Calling Features	Voice/Data Protection	Per Month		\$2.99	1
Residential	Custom Calling Features	Warm Connect	Per Month		\$2.99	1
Residential	CUSTOM CALLING FEATURES - Section 12	Abbreviated Dialing/Speed Calling 30	Per Month		\$3.95	2
Residential	CUSTOM CALLING FEATURES - Section 12	Abbreviated Dialing/Speed Calling 8	Per Month		\$2.95	2
Residential	CUSTOM CALLING FEATURES - Section 12	Automatic Line/Hot Line Service	Per Month		\$2.95	2
Residential	CUSTOM CALLING FEATURES - Section 12	Call Forward (Busy, No Answer)	Per Month		\$2.95	2
Residential	CUSTOM CALLING FEATURES - Section 12	Call Forwarding	Per Month		\$2.95	2
Residential	CUSTOM CALLING FEATURES - Section 12	Call Forwarding (Remote Access)	Per Month		\$2.95	2
Residential	CUSTOM CALLING FEATURES - Section 12	Call Forwarding/No Answer	Per Month		\$0.00	2
Residential	CUSTOM CALLING FEATURES - Section 12	Call Transfer (must also have call forwarding)	Per Month		\$2.95	2
Residential	CUSTOM CALLING FEATURES - Section 12	Call Waiting/Cancel Call Waiting	Per Month		\$2.95	2

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Residential	CUSTOM CALLING FEATURES - Section 12	Distinctive Ring	Per Month		\$2.95	2
Residential	CUSTOM CALLING FEATURES - Section 12	Restricted Outgoing	Per Month		\$2.95	2
Residential	CUSTOM CALLING FEATURES - Section 12	Ring Again	Per Month		\$2.95	2
Residential	CUSTOM CALLING FEATURES - Section 12	Ring Again Denied	Per Month		\$2.95	2
Residential	CUSTOM CALLING FEATURES - Section 12	Simultaneous Ring	Per Month		\$3.95	2
Residential	CUSTOM CALLING FEATURES - Section 12	Special Toll Restriction	Per Month		\$2.95	2
Residential	CUSTOM CALLING FEATURES - Section 12	Three-Way Calling	Per Month		\$2.95	2
Residential	CUSTOM CALLING FEATURES - Section 12	Warm Line Service	Per Month		\$2.95	2
Residential	CUSTOM CALLING FEATURES - Section 12	When ordered with Calling Name/Number Delivery	Per Month		\$2.00	2
Residential	CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS) - Section 12	Anonymous Caller Rejection	Per Month		\$0.00	2
Residential	CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS) - Section 12	Automatic Call Back	Per Month		\$5.95	2
Residential	CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS) - Section 12	Automatic Call Back per use	Per Activation		\$0.75	2
Residential	CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS) - Section 12	Automatic Recall	Per Month		\$5.95	2
Residential	CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS) - Section 12	Automatic Recall per use	Per Activation		\$0.75	2
Residential	CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS) - Section 12	Calling Name/Number Delivery	Per Month		\$5.95	2
Residential	CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS) - Section 12	Calling Number Delivery	Per Month		\$4.95	2
Residential	CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS) - Section 12	Priority Ringing	Per Month		\$1.00	2
Residential	CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS) - Section 12	Selective Call Forwarding	Per Month		\$1.00	2

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Residential	CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS) - Section 12	Selective Call Rejection	Per Month		\$1.00	2
Residential	CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS) - Section 12	Three-Way Calling	Per Activation		\$0.75	2
Residential	Digital Access Line	Basic Coin Telephone Service	Per Month		\$24.43	1
Residential	Digital Access Line	Calling Name Delivery - feature add-on	Per Month		\$0.50	1
Residential	Digital Access Line	One-Party Dial Tone Charge - Flat Rate	Per Month		\$15.95	1
Residential	Digital Access Line	One-Party Dial Tone Charge - Measured Rate Monthly	Per Month		\$11.04	1
Residential	Digital Access Line	One-Party Dial Tone Charge - Measured User Rate - Per Originating Local Minute	Per Minute		\$0.02	1
Residential	Digital Access Line	School Classroom One-Party Dial Tone Charge - Flat Rate	Per Month		\$16.95	1
Residential	DIRECTORY ASSISTANCE SERVICE	Direct dialed call to Directory Assistance	Per Call		\$0.75	2
Residential	DIRECTORY ASSISTANCE SERVICE	Directory Assistance Call Completion	Per Call		\$0.50	2
Residential	Directory Listings	Additional or alternate listings, per listing	Per Listing		\$1.99	1
Residential	DIRECTORY LISTINGS	Additional or alternate listings, per listing	Per Listing		\$1.50	2
Residential	Directory Listings	Foreign exchange or nonsubscriber service, per listing	Per Listing		\$1.99	1
Residential	DIRECTORY LISTINGS	Foreign exchange or non-subscriber service, per listing	Per Listing		\$2.50	2
Residential	Directory Listings	Nonpublished service, per listing	Per Listing		\$2.99	1
Residential	DIRECTORY LISTINGS	Nonpublished service, per listing	Per Listing		\$2.50	2
Residential	DIRECTORY LISTINGS	Published service, per listing, for Call Forward Remote Access	Per Listing		\$1.50	2
Residential	Directory Listings	Unlisted service, per listing	Per Listing		\$1.99	1

Type	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate	Division (See Sect 1, Pg 1)
Residential	DIRECTORY LISTINGS	Unlisted service, per listing	Per Listing		\$1.50	1
Residential	Drop Wire Charges	Minimum charge for up to 300 feet	Per Service Order	\$100.00		1
Residential	Drop Wire Charges	Minimum charge up to 150 feet	Per Service Order	\$200.00		1
Residential	Drop Wire Charges	Per foot for portion requiring boring	Per Service Order	\$6.50		1
Residential	Drop Wire Charges	Per foot over 150 feet	Per Service Order	\$1.50		1
Residential	Drop Wire Charges	Per foot over 300 feet	Per Service Order	\$0.75		1
Residential	Extended Area Service	METRO CONNECTION FLAT RATE EAS Basic Flat Rate Monthly Rate Additive - Becker	Per Month		\$11.64	2
Residential	Extended Area Service	METRO CONNECTION FLAT RATE EAS Basic Flat Rate Monthly Rate Additive - Big Lakes	Per Month		\$11.64	2
Residential	Extended Area Service	METRO CONNECTION FLAT RATE EAS Basic Flat Rate Monthly Rate Additive - Glendorado	Per Month		\$11.64	2
Residential	Extended Area Service	METRO CONNECTION FLAT RATE EAS Basic Flat Rate Monthly Rate Additive - Zimmerman	Per Month		\$11.64	2
Residential	Extended Area Service	OLMS Basic OLMS Monthly Rate Additive - Big Lakes	Per Month		\$5.00	2
Residential	Extended Area Service	OLMS Basic OLMS Monthly Rate Additive - Zimmerman	Per Month		\$5.00	2
Residential	Extended Area Service - Flat Rate	Maple Lake Minneapolis/St. Paul Metropolitan Calling Area	Per Month		\$3.10	2
Residential	Extended Area Service - Flat Rate	Maple Lake Minneapolis/St. Paul Metropolitan Calling Area	Per Minute		\$0.08	1
Residential	Extended Area Service - Flat Rate	Montrose Minneapolis/St. Paul Metropolitan Calling Area	Per Month		\$3.10	1

Type	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate	Division (See Sect 1, Pg 1)
Residential	Extended Area Service - Flat Rate	Montrose Minneapolis/St. Paul Metropolitan Calling Area	Per Minute		\$0.08	1
Residential	Extended Area Service - Flat Rate	Optional Metro Calling Service (OMCS)	Per Month		\$29.95	1
Residential	Extended Area Service - Flat Rate	Recover Facilities Costs Maple Lake	Per Month		\$2.49	1
Residential	Extended Area Service - Flat Rate	Recover Facilities Costs Montrose	Per Month		\$7.67	1
Residential	Extended Area Service - Flat Rate	Recover Facilities Costs Waverly	Per Month		\$6.68	1
Residential	Extended Area Service - Flat Rate	Recover facility costs Maple Lake	Per Month		\$0.77	1
Residential	Extended Area Service - Flat Rate	Recover Lost Access Revenue Maple Lake	Per Month		\$13.14	1
Residential	Extended Area Service - Flat Rate	Recover lost access revenue Maple Lake	Per Month		\$2.23	1
Residential	Extended Area Service - Flat Rate	Recover Lost Access Revenue Montrose	Per Month		\$7.96	1
Residential	Extended Area Service - Flat Rate	Recover Lost Access Revenue Waverly	Per Month		\$8.95	1
Residential	Extended Area Service - Flat Rate	To Cokato From Maple Lake, Montrose and Waverly	Per Month		\$0.19	1
Residential	Extended Area Service - Flat Rate	To Henderson From Montrose and Waverly	Per Month		\$0.00	1
Residential	Extended Area Service - Flat Rate	To Howard Lake From Montrose and Waverly	Per Month		\$3.00	1
Residential	Extended Area Service - Flat Rate	To Le Center From Maple Lake, Montrose and Waverly	Per Month		\$0.01	1
Residential	Extended Area Service - Flat Rate	To Mpls/St. Paul Metro Calling Area From Maple Lake, Montrose and Waverly	Per Month		\$15.63	1
Residential	Extended Area Service - Flat Rate	To Northfield From Maple Lake, Montrose and Waverly	Per Month		\$0.01	1
Residential	Extended Area Service - Flat Rate	To Princeton From Montrose and Waverly	Per Month		\$0.08	1
Residential	Extended Area Service - Flat Rate	To Taylors Falls From Montrose and Waverly	Per Month		\$0.01	1
Residential	Extended Area Service - Flat Rate	To Winsted From Maple Lake, Montrose and Waverly	Per Month		\$0.25	1

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Residential	Extended Area Service - Flat Rate	Waverly Minneapolis/St. Paul Metropolitan Calling Area	Per Month		\$3.10	1
Residential	Extended Area Service - Flat Rate	Waverly Minneapolis/St. Paul Metropolitan Calling Area	Per Minute		\$0.08	1
Residential	Line Extension Charges	Extensions to plant exceeding the 1,000 feet free footage allowance (Per 100 feet over 1000)	Per Service Order	\$10.00		1
Residential	Line Extension Charges	Free footage allowance	Per Service Order	\$0.00		1
Residential	Line Extension Charges	Line extension and additions within the Base Rate Area or Special Rate Area	Per Service Order	\$0.00		1
Residential	Line Extension Charges	Line extensions and additions in the suburban area	Per Service Order	\$0.00		1
Residential	LOCAL DATA BASE SERVICES (LDBS)	Packages Any two of the above	Per Month		\$6.00	2
Residential	LOCAL DATA BASE SERVICES (LDBS)	Packages. Any three of the above	Per Month		\$8.25	2
Residential	LOCAL DATA BASE SERVICES (LDBS)	Single Feature Service	Per Month		\$3.25	2
Residential	LOCAL DATA BASE SERVICES (LDBS)	Single Feature Service 1+ Blocking (bulk)	Per Month		\$3.25	2
Residential	LOCAL DATA BASE SERVICES (LDBS)	Single Feature Service 1+ Blocking (per call)	Per Month		\$3.25	2
Residential	LOCAL DATA BASE SERVICES (LDBS)	Single Feature Service 900 Restriction	Per Month		\$3.25	2
Residential	LOCAL DATA BASE SERVICES (LDBS)	Single Feature Service Super Speed Calling	Per Month		\$3.25	2
Residential	Local Exchange Rates - BECKER	One Party	Per Month		\$12.99	2
Residential	Local Exchange Rates - BECKER	TERMINATING ONLY, DATA CONNECTION Circuits 1-120	Per Month		\$15.11	2
Residential	Local Exchange Rates - BECKER	TERMINATING ONLY, DATA CONNECTION Circuits 121-240	Per Month		\$12.09	2
Residential	Local Exchange Rates - BECKER	TERMINATING ONLY, DATA CONNECTION Circuits 241-360	Per Month		\$9.07	2

Type	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate	Division (See Sect 1, Pg 1)
Residential	Local Exchange Rates - BECKER	TERMINATING ONLY, DATA CONNECTION Circuits 360-above	Per Month		\$6.04	2
Residential	Local Exchange Rates - BIG LAKE	One Party	Per Month		\$12.99	2
Residential	Local Exchange Rates - BIG LAKE	TERMINATING ONLY, DATA CONNECTION Circuits 1-120	Per Month		\$15.11	2
Residential	Local Exchange Rates - BIG LAKE	TERMINATING ONLY, DATA CONNECTION Circuits 121-240	Per Month		\$12.09	2
Residential	Local Exchange Rates - BIG LAKE	TERMINATING ONLY, DATA CONNECTION Circuits 241-360	Per Month		\$9.07	2
Residential	Local Exchange Rates - BIG LAKE	TERMINATING ONLY, DATA CONNECTION Circuits 360-above	Per Month		\$6.04	2
Residential	Local Exchange Rates - GLENDORADO	One Party	Per Month		\$12.99	2
Residential	Local Exchange Rates - GLENDORADO	TERMINATING ONLY, DATA CONNECTION Circuits 1-120	Per Month		\$15.11	2
Residential	Local Exchange Rates - GLENDORADO	TERMINATING ONLY, DATA CONNECTION Circuits 121-240	Per Month		\$12.09	2
Residential	Local Exchange Rates - GLENDORADO	TERMINATING ONLY, DATA CONNECTION Circuits 241-360	Per Month		\$9.07	2
Residential	Local Exchange Rates - GLENDORADO	TERMINATING ONLY, DATA CONNECTION Circuits 360-above	Per Month		\$6.04	2
Residential	Local Exchange Rates - ZIMMERMAN	One Party	Per Month		\$12.99	2
Residential	Local Exchange Rates - ZIMMERMAN	TERMINATING ONLY, DATA CONNECTION Circuits 1-120	Per Month		\$15.11	2
Residential	Local Exchange Rates - ZIMMERMAN	TERMINATING ONLY, DATA CONNECTION Circuits 121-240	Per Month		\$12.09	2
Residential	Local Exchange Rates - ZIMMERMAN	TERMINATING ONLY, DATA CONNECTION Circuits 241-360	Per Month		\$9.07	2
Residential	Local Exchange Rates - ZIMMERMAN	TERMINATING ONLY, DATA CONNECTION Circuits 360-above	Per Month		\$6.04	2
Residential	Local Operator Service	Busy Line Interrupt	Per Call		\$2.00	2

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Residential	Local Operator Service	Busy Line Verify	Per Call		\$1.25	2
Residential	Local Operator Service	Credit Card Call	Per Call		\$0.75	2
Residential	Local Operator Service	Operator Assistance	Per Call		\$0.50	2
Residential	Local Operator Service	Operator Station Call	Per Call		\$1.75	2
Residential	Local Operator Service	Person-to-Person Call	Per Call		\$2.75	2
Residential	MARKET EXPANSION LINE SERVICE (Remote Call Forwarding)	Additional Expansion Lines Per Path	Per Month		\$21.95	2
Residential	MARKET EXPANSION LINE SERVICE (Remote Call Forwarding)	Expansion Line Per Path	Per Month		\$21.95	2
Residential	Operator Services	Busy Line Interrupt	Per Call		\$2.40	1
Residential	Operator Services	Busy Line Verify	Per Call		\$1.70	1
Residential	Operator Services	Call Completion	Per Call		\$2.25	1
Residential	Operator Services	Credit Card Calls	Per Call		\$0.55	1
Residential	Operator Services	Operator Assistance	Per Call		\$0.35	1
Residential	Operator Services	Operator Station Calls	Per Call		\$2.25	1
Residential	Operator Services	Person to Person Calls	Per Call		\$3.00	1
Residential	Optional Toll Calling Plan (PLAN #2	Per Billing Number included in Plan	Per Month		\$1.00	1
Residential	Optional Toll Calling Plan (PLAN #2	Qualified Calls Discount	Per Call		\$0.25	1
Residential	Package Offerings	Freedom Digital TV and Phone Domestic long distance	Per Month		\$69.99	1
Residential	Package Offerings	Freedom Internet and Digital T and Phone Domestic long distance (first 12 months)	Per Month		\$99.99	1
Residential	Package Offerings	Freedom Internet and Digital T and Phone Domestic long distance (months 13+)	Per Month		\$119.99	1
Residential	Package Offerings	Freedom Internet and Phone Domestic long distance	Per Month		\$69.99	1
Residential	Package Offerings	Package Eight Domestic long distance	Per Month		\$104.99	1
Residential	Package Offerings	Package Eighteen Domestic long distance	Per Month		\$129.95	1
Residential	Package Offerings	Package Eleven Domestic long distance	Per Month		\$74.99	1
Residential	Package Offerings	Package Fifteen Domestic long distance	Per Month		\$74.95	1
Residential	Package Offerings	Package Five Domestic long distance	Per Month		\$74.99	1

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Residential	Package Offerings	Package Four Domestic long distance	Per Month		\$54.99	1
Residential	Package Offerings	Package Fourteen Domestic long distance	Per Month		\$64.99	1
Residential	Package Offerings	Package Nine Domestic long distance	Per Month		\$179.99	1
Residential	Package Offerings	Package Nineteen Domestic long distance	Per Month		\$54.95	1
Residential	Package Offerings	Package Nineteen Wireless Plan	Per Minute		\$0.45	1
Residential	Package Offerings	Package One Domestic long distance	Per Month		\$34.00	1
Residential	Package Offerings	Package Seven Domestic long distance	Per Month		\$79.99	1
Residential	Package Offerings	Package Seventeen Domestic long distance	Per Month		\$94.99	1
Residential	Package Offerings	Package Six Domestic long distance	Per Month		\$159.99	1
Residential	Package Offerings	Package Sixteen Domestic long distance	Per Month		\$69.99	1
Residential	Package Offerings	Package Ten Domestic long distance	Per Month		\$79.99	1
Residential	Package Offerings	Package Thirteen Domestic long distance	Per Month		\$29.95	1
Residential	Package Offerings	Package Thirteen Domestic long distance	Per Month		\$94.99	1
Residential	Package Offerings	Package Three Domestic long distance	Per Month		\$129.99	1
Residential	Package Offerings	Package Twenty Domestic long distance	Per Month		\$76.95	1
Residential	Package Offerings	Package Twenty-Five Domestic long distance	Per Month		\$139.95	1
Residential	Package Offerings	Package Twenty-Four Domestic long distance	Per Month		\$110.95	1
Residential	Package Offerings	Package Twenty-One Domestic long distance	Per Month		\$84.99	1
Residential	Package Offerings	Package Twenty-Three Domestic long distance (first 12 months)	Per Month		\$114.99	1
Residential	Package Offerings	Package Twenty-Three Domestic long distance (months 13+)	Per Month		\$134.99	1
Residential	Package Offerings	Package Twenty-Two Domestic long distance	Per Month		\$115.95	1

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Residential	Package Offerings	Package Two Domestic long distance	Per Month		\$64.99	1
Residential	RESIDENTIAL PRICE FOR LIFE BUNDLE (available starting July 1, 2010) "	1.5 mbps download/384 kbps upload DSL Internet	Per Month		\$69.99	1
Residential	RESIDENTIAL PRICE FOR LIFE BUNDLE (available starting July 1, 2010) "	1.5 mbps download/384 kbps upload DSL Internet Before	Per Month		\$59.99	2
Residential	RESIDENTIAL PRICE FOR LIFE BUNDLE (available starting July 1, 2010) "	12.0 mbps download/768 kbps upload DSL Internet	Per Month		\$79.99	1
Residential	RESIDENTIAL PRICE FOR LIFE BUNDLE (available starting July 1, 2010) "	12.0 mbps download/768 kbps upload DSL Internet Before	Per Month		\$69.99	2
Residential	RESIDENTIAL PRICE FOR LIFE BUNDLE (available starting July 1, 2010) "	3.0 mbps download/768 kbps upload DSL Internet	Per Month		\$69.99	1
Residential	RESIDENTIAL PRICE FOR LIFE BUNDLE (available starting July 1, 2010) "	3.0 mbps download/768 kbps upload DSL Internet Before	Per Month		\$59.99	2
Residential	RESIDENTIAL PRICE FOR LIFE BUNDLE (available starting July 1, 2010) "	6.0 mbps download/768 kbps upload DSL Internet	Per Month		\$74.99	1
Residential	RESIDENTIAL PRICE FOR LIFE BUNDLE (available starting July 1, 2010) "	6.0 mbps download/768 kbps upload DSL Internet Before	Per Month		\$64.99	2
Residential	RESIDENTIAL PRICE FOR LIFE BUNDLE (available starting July 1, 2010) "	Bundled DSL Internet Service 1.5 mbps download/384 kbps upload (best effort) Long Reach DSL Internet	Per Month		\$69.99	1
Residential	RESIDENTIAL PRICE FOR LIFE BUNDLE (available starting July 1, 2010) "	Bundled DSL Internet Service 1.5 mbps download/384 kbps upload (best effort) Long Reach DSL Internet Before	Per Month		\$59.99	2
Residential	SAFETY LINE SERVICE	Safety Line Service	Per Activation		\$9.99	2
Residential	Service Charges	Bad Check Charge	Per Activation	\$26.00		1 & 2
Residential	Service Charges	Existing Service Central Office Connection Charge	Per Service Order	\$7.00		1
Residential	Service Charges	Existing Service Data base updates due to service being disconnected for non-payment	Per Service Order	\$5.00		1

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Residential	Service Charges	Existing Service Data base updates for calling cards and toll screening	Per Service Order	\$0.50		1
Residential	Service Charges	Existing Service Premises Visit Charge	Per Visit	\$19.00		1
Residential	Service Charges	Existing Service Service Order Charge	Per Service Order	\$5.00		1
Residential	Service Charges	New Service Central Office Connection Charge	Per Service Order	\$15.00		1
Residential	Service Charges	New Service Data base updates due to service being disconnected for non-payment	Per Service Order	\$5.00		1
Residential	Service Charges	New Service Data base updates for calling cards and toll screening	Per Service Order	\$1.25		1
Residential	Service Charges	New Service Order Charge	Per Service Order	\$25.00		1
Residential	Service Charges	New Service Premises Visit Charge	Per Service Order	\$19.00		1
Residential	SPECIAL BILLING NUMBER	Special Billing Numbers, each	Per Month		\$0.50	1
Residential	Special Billing Numbers	Special Billing Numbers	Per Service Order		\$0.50	2
Residential	Special Service Connections	Central Office Connection Charge (Per Line)	Per Service Order	\$11.00		2
Residential	Special Service Connections	Customer Choice of a Specific Directory Number	Per Service Order	\$50.00		2
Residential	Special Service Connections	Demarcation Device Retrofit or Install	Per Service Order	\$16.00		2
Residential	Special Service Connections	Maintenance Visit Charge - Engineering Coordinator	Per Hour	\$74.00		2
Residential	Special Service Connections	Maintenance Visit Charge - Installer-Repairer	Per Hour	\$60.00		2
Residential	Special Service Connections	Maintenance Visit Charge - Network Technician	Per Hour	\$78.00		2
Residential	Special Service Connections	Maintenance Visit Charge - Overtime Engineering Coordinator	Per Hour	\$111.00		2
Residential	Special Service Connections	Maintenance Visit Charge - Overtime Installer-Repairer	Per Hour	\$90.00		2
Residential	Special Service Connections	Maintenance Visit Charge - Overtime Network Technician	Per Hour	\$117.00		2

Issued: June 28, 2022

Effective: July 28, 2022

ISSUED BY: Vice President, 4001 Rodney Parham Road Little Rock, AR 72212

Type	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate	Division (See Sect 1, Pg 1)
Residential	Special Service Connections	Maintenance Visit Charge - Overtime Supervisor	Per Hour	\$135.00		2
Residential	Special Service Connections	Maintenance Visit Charge - Supervisor	Per Hour	\$90.00		2
Residential	Special Service Connections	Premise Visit Engineering Coordinator	Per Visit	\$48.50		2
Residential	Special Service Connections	Premise Visit Installer-Repairer	Per Visit	\$45.00		2
Residential	Special Service Connections	Premise Visit Network Technician	Per Visit	\$47.50		2
Residential	Special Service Connections	Premise Visit Supervisor	Per Visit	\$50.00		2
Residential	Special Service Connections	Reconnect Charge	Per Service Order	\$29.00		2
Residential	Special Service Connections	Service Order Charge - Primary	Per Service Order	\$15.00		2
Residential	Special Service Connections	Service Order Charge - Secondary	Per Service Order	\$5.00		2
Residential	Special Service Connections	Temporary One-Pair Drop Installation - Cost of Material 1 to 300 feet	Per Service Order	\$8.50		2
Residential	Special Service Connections	Temporary One-Pair Drop Installation - Cost of Material 301 to 600 feet	Per Service Order	\$16.50		2
Residential	Special Service Connections	Temporary One-Pair Drop Installation - Cost of Material 601 to 900 feet	Per Service Order	\$24.75		2
Residential	Special Service Connections	Temporary One-Pair Drop Installation - Labor 1 to 300 feet	Per Service Order	\$54.00		2
Residential	Special Service Connections	Temporary One-Pair Drop Installation - Labor 301 to 600 feet	Per Service Order	\$82.00		2
Residential	Special Service Connections	Temporary One-Pair Drop Installation - Labor 601 to 900 feet	Per Service Order	\$110.00		2
Residential	9-1-1 Surcharge	9-1-1 Surcharge	Per Month		\$0.80	1 & 2
Residential	Miscellaneous Charges	Late Payment Charge	Per Invoice		Greater of \$1.00 or 1.5% of unpaid balance	1 & 2
Residential	Reserved Telephone Numbers	Reserve Number for 1 year	Per Month	\$10.00		2