

US LEC of Maryland

Maryland Detariffed Price Guide  
Title Page

4001 Rodney Parham Road  
Little Rock, Arkansas 72212

Effective Date: November 15, 2017

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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US LEC of Maryland

4001 Rodney Parham Road  
Little Rock, Arkansas 72212

Price Guide Schedule Applicable to Intrastate Charges

Applying To Local Exchange Services

Telecommunications Services Between Points Within

The State Of Maryland

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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CHECK SHEET

Sheets 1 through 88 inclusive of this Price Guide are effective as of the date shown on the respective sheet(s). Original and revised sheets as named below comprise all changes from the original Price Guide and are currently in effect as of the date on the sheet.

PAGE	REVISION		PAGE	REVISION		PAGE	REVISION
Title	Original		31	Original		62	Original
1	4th Rev.	*	32	Original		63	Original
2	2 <sup>nd</sup> Rev.		33	Original		64	Original
3	Original		34	Original		65	2 <sup>nd</sup> Rev.
4	Original		35	Original		66	2 <sup>nd</sup> Rev.
5	Original		36	Original		67	2 <sup>nd</sup> Rev.
6	Original		37	Original		68	2 <sup>nd</sup> Rev.
7	Original		38	Original		69	2 <sup>nd</sup> Rev.
8	Original		39	Original		70	2 <sup>nd</sup> Rev.
9	Original		40	Original		71	2 <sup>nd</sup> Rev.
10	Original		41	Original		72	2 <sup>nd</sup> Rev.
11	Original		42	Original		73	2 <sup>nd</sup> Rev.
12	Original		43	Original		74	2 <sup>nd</sup> Rev.
13	Original		44	1 <sup>st</sup> Rev.	*	75	2 <sup>nd</sup> Rev.
14	Original		45	Original		76	2 <sup>nd</sup> Rev.
15	Original		46	Original		77	2 <sup>nd</sup> Rev.
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17	Original		48	Original		79	2 <sup>nd</sup> Rev.
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24	Original		55	Original		86	2 <sup>nd</sup> Rev.
25	Original		56	Original		87	Original
26	Original		57	Original		88	2 <sup>nd</sup> Rev.
27	1 <sup>st</sup> Revised		58	Original		89	2 <sup>nd</sup> Rev.
28	Original		59	Original		90	2 <sup>nd</sup> Rev.
29	Original		60	Original		91	2 <sup>nd</sup> Rev.
30	Original		61	Original		92	2 <sup>nd</sup> Rev.

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96	2 <sup>nd</sup> Rev.				
97	2 <sup>nd</sup> Rev.				
98	2 <sup>nd</sup> Rev.				
99	2 <sup>nd</sup> Rev.				
100	Original				
101	1 <sup>st</sup> Rev.				
102	Original				
103	1 <sup>st</sup> Rev.				
104	Original				
105	Original				
106	Original				
107	Original				
108	2 <sup>nd</sup> Rev.				
109	2 <sup>nd</sup> Rev.				
110	2 <sup>nd</sup> Rev.				
111	2 <sup>nd</sup> Rev.				
112	Original				
113	2 <sup>nd</sup> Rev.				
114	2 <sup>nd</sup> Rev.				
115	2 <sup>nd</sup> Rev.				
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SECTION 1 – GENERAL

1.1 Explanation of Symbols

The following symbols shall be used in this Price Guide for the purpose indicated below:

C	To signify changed regulation.
D	To signify discontinued rate or regulation.
I	To signify increased rate.
M	To signify a move in the location of text.
N	To signify new rate or regulation.
R	To signify reduced rate.
S	To signify reissued matter.
T	To signify a change in text but no change in rate or regulation.
Z	To signify a correction

1.2 Application of Price Guide

This Price Guide governs the Carrier's services that originate and terminate in Maryland. Specific services and rates are described elsewhere in this Price Guide. US LEC of Maryland, , includes all the exchanges in Maryland as the potential areas where alternative local exchange service is planned, where facilities are available and pending appropriate interconnection agreements.

1.2.2 The Company's services are available to business customers.

1.2.3 The Company's service territory and calling areas are consistent Verizon Maryland Inc.'s Tariff.

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**LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE**

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**SECTION 1 – GENERAL (CONT'D)****1.3 Definitions**

Certain terms used generally throughout this Price Guide are defined below.

**Account Codes:** Permits fore Stations and attendants to dial an account code numbe of up to eight digits. For use when placing calls over facilities arranged for Automatic Message Accounting (AMA) recording. The account or project number must be input prior to dialing the called number.

**Advance Payment:** Part or all of a payment required before the start of service.

**Automatic Number Identification (ANI):** Allows the automatic transmission of a caller's billing account telephone number to a local exchange company, interexchange carrier or a third party subscriber. The primary purpose of ANI is to allow for billing of toll calls.

**Bit:** The smallest unit of information in the binary system of notation.

**Call Back/Camp On:** Permits a station line encountering an all-trunk-busy condition the option of being notified when a trunk becomes idle.

**Call Forwarding Station:** Allows calls directed to a station line to be routed to a user defined line inside or outside the customer's telephone system.

**Call Forwarding System:** Permits calls attempting to terminate to a busy station line to be re-directed to a predetermined line inside or outside the customer's telephone system.

**Call Forwarding Remote:** This optional feature allows a user to activate/deactivate the Call Forwarding - All Calls feature or change the forwarded to telephone number from a remote location.

**Call Forwarding Busy:** Allows incoming calls to a busy station to be routed to a preselected station line or attendant within the same system or outside the system. Intercom calls can be forwarded to a number different from DID calls.

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**SECTION 1 – GENERAL (CONT'D)****1.3 Definitions (Cont'd)**

**Call Forwarding Variable Limited:** When this feature is activated by a station line user or the attendant, incoming calls to the activated station line or attendant position will be automatically routed to any other selected station line, within the same Centrex system, or to the attendant position. The attendant may also activate this feature for a station line user.

**Call Forwarding Variable Unlimited:** The same as Call Forwarding Variable Limited except that incoming calls may be automatically routed to a telephone number outside the Centrex system or to station lines within the same Centrex system. The attendant may not activate this feature to a telephone number outside the Centrex system for a station line use. Calls forwarded outside the Centrex system are subject to the appropriate charges for local and toll messages.

**Call Hold:** Allows the user to hold one call for any length of time provided that neither party goes on-hook.

**Call Park:** Allows a station line to park a call against its own line number. The parked call can be retrieved from any station line by dialing a feature code and the line number against which the call is parked.

**Call Pickup:** Allows a station line to answer incoming calls to another station line within a defined call pickup group. Call pickup is provided on individual station lines within a customer group.

**Call Transfer:** Allows a station line user to transfer any established call to another station inside or outside the customer group without the assistance of the attendant.

**Call Waiting:** Permits a line in the talking state to be alerted by a tone when another call is attempting to complete to the line. Audible ringing is returned to the originating line. The Service also provides a hold feature that is activated by a switchhook flash.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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SECTION 1 – GENERAL (CONT'D)

1.3 Definitions (Cont'd)

Commission: The Maryland Public Service Commission.

Company: US LEC of Maryland, , the issuer of this Price Guide.

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Completed Call: A call which the Company's network has determined has been answered by person, answering machine, fax machine, computer modem device, or other answering device.

Customer or Subscriber: Any person, firm, corporation, or governmental entity who has applied for and is granted service, or who is responsible for payment of service and compliance with the Company's regulations.

Dial Pulse (or "DP"): The pulse type employed by rotary dial station sets.

Direct Inward Dial (or "DID"): A service attribute that routes incoming calls directly to stations, by-passing a central answering point.

Direct Outward Dial (or "DOD"): A service attribute that allows individual station users to access and dial outside numbers directly.

Do Not Disturb: Permits the attendant to cut off a single station line and selected groups of station lines from receiving incoming and station-to-station calls.

DSX-1 Panel: Distribution equipment used to terminate and administer DS1 (1.544 Mbps) circuits.

Dual Tone Multi-Frequency (or "DTMF"): The pulse type employed by tone dial station sets.

Duplex Service: Service which provides for simultaneous transmission in both directions.

Federal Communications Commission (or "FCC"): Independent government agency that develops and implements policy concerning interstate and international communications.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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SECTION 1 – GENERAL (CONT'D)

1.3 Definitions (Cont'd)

**Fiber Optic Cable:** A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

**Hunting:** Routes a call to an idle station line in a prearranged group when the called station line is busy.

**In-Only:** A service attribute that restricts outward dial access and routes incoming calls to a designated answer point.

**Joint User:** A person, firm or corporation which is designated by the Customer as a user of services furnished to the Customer by the Company and to whom a portion of the charges for the service will be billed under a joint user arrangement as specified herein.

**Kbps:** Kilobits per second, denotes thousands of bits per second.

**Last Number Redial:** Enables a station line user to redial the last called number by use of an access code rather than dialing the entire number.

**LATA:** A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

**Local Exchange Carrier or ("LEC"):** Denotes any individual, partnership, association, joint-stock company, trust or corporation engaged in providing switched communication within an exchange.

**Mbps:** Megabits, denotes millions of bits per second.

**Multi-Frequency or ("MF"):** An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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SECTION 1 – GENERAL (CONT'D)

1.3 Definitions (Cont'd)

**Recurring Charges:** The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

**Service Commencement Date:** The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this Price Guide, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

**Service:** Any telecommunications service(s) provided by the Company under this Price Guide.

**Service Order:** The written request for Network Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this Price Guide, but the duration of the service is calculated from the Service Commencement Date.

**Shared:** A facility or equipment system or subsystem that can be used simultaneously by several Customers.

**Speed Calling:** Permits a station line user to dial selected numbers by using fewer digits than normally required. This is accomplished through the assignment of abbreviated codes to frequently called numbers. The speed calling list is customer changeable.

**System:** Allows shared use of speed calling list. A control station will add, change or delete telephone numbers from the list for the group.

**Station:** A telephone instrument consisting of a connected transmitter, receiver, and associated apparatus to permit sending or receiving telephone messages.

**Three-Way Calling:** Allows a station line user to add a third party to an existing conversation.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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SECTION 1 – GENERAL (CONT'D)

1.3 Definitions (Cont'd)

Time Periods

Unless otherwise indicated herein:

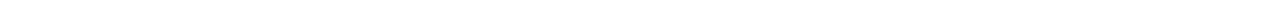
All rate plans:

- A) Day: 8:00 a.m. - 5:00 p.m. - Mon-Fri
- B) Evening: 5:00 - 11:00 p.m. - Sun-Fri
- C) Night/Weekend: 11:00 p.m. - 8:00 a.m. - All days  
8:00 a.m. - 11:00 p.m. - Saturday  
8:00 a.m. - 5:00 p.m. - Sunday
- D) Holiday: For the following Holidays, the Evening Time Period rates are used, unless a lower rate would normally apply:
 

Christmas Day**	New Year's Day**
Martin Luther King Day*	Presidents Day*
Memorial Day*	Columbus Day*
Veterans Day**	Thanksgiving Day
Independence Day**	Labor Day

\* Applies to Federally observed day only.

\*\* When this Holiday falls on a Sunday, the Holiday calling rate applies to calls placed on the following Monday. When this Holiday falls on a Saturday, the Holiday calling rate applies to calls placed on the preceding Friday.



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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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SECTION 2 – RULES & REGULATIONS

2.1 Undertaking of the Company

- 2.1.1 The Company undertakes to furnish facilities-based communications service pursuant to the terms of this Price Guide in connection with one-way and/or two-way information transmission between points within the State of Maryland.

Customers and users may use services and facilities provided under this Price Guide to obtain access to services offered by other service providers. The Company is responsible under this Price Guide only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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SECTION 2 – RULES & REGULATIONS (CONT'D)

2.2 Obligations of the Customer

2.2.1 The customer shall be responsible for:

- A. The payment of all applicable charges pursuant to this Price Guide;
  - B. Reimbursing the Company for damage to, or loss of, the Company's facilities or equipment caused by the acts or omissions of the customer; or the noncompliance by the customer, with these regulations, or by fire or theft or other casualty on the customer's premises unless caused by the negligence or willful misconduct of the employees or agents of the Company.
  - C. Providing at no charge, as specified from time to time by the Company, any needed space and power to operate the Company's facilities and equipment installed on the customer's premises.
  - D. Complying with all laws and regulations regarding the working conditions on the premises at which the Company's employees and agents shall be installing or maintaining the Company's facilities and equipment. The customer may be required to install and maintain the Company's facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material prior to any construction or installation work.
  - E. Complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of the Company's facilities and equipment in any customer premises for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company.
  - F. Making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the customer. No allowance for interruptions in service will be made for the period during which service is interrupted for such purposes.
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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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SECTION 2 – RULES & REGULATIONS (CONT'D)

2.2 Obligations of the Customer (Cont'd)

2.2.1 The customer shall be responsible for: (Cont'd)

2.2.2 With respect to any service or facility provided by the Company, the customer shall indemnify, defend and hold harmless the Company from all claims, actions, damages, liabilities, costs and expenses for:

A. Any loss, destruction or damage to property of the Company or any third party, or injury to persons, including, but not limited to, employees or invitees of either the Company or the customer, to the extent caused by or resulting from the negligent or intentional act or omission of the customer, its employees, agents, representatives or invitees; or

B. Any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the customer.

2.2.3 The customer is responsible for ensuring that customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The connection, operation, testing, or maintenance of such equipment shall be such as not to cause damage to the Company-provided equipment and facilities or injury to the Company's employees or other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the customer's expense.

2.2.4 The Company's services (as detailed in this Price Guide) may be connected to the services or facilities or other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs or contracts which are applicable to such connections.

2.2.5 Upon reasonable notification to the customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the customer is complying with the requirements set forth in this Price Guide for the installation, operation, and maintenance of customer-provided facilities and equipment that is connected to Company-owned facilities and equipment.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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SECTION 2 – RULES & REGULATIONS (CONT'D)

2.3 Liability of the Company

2.3.1 In view of the fact that the customer has exclusive control over the use of service and facilities furnished by the Company, and because certain errors incident to the services and to the use of such facilities of the Company are unavoidable, services and facilities are furnished by the Company subject to the terms, conditions and limitations herein specified:

2.3.2 Service Irregularities

- A. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failures or defects in facilities furnished by the Company, occurring in the course of furnishing service or other facilities and not caused by the negligence of the customer, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the service or facilities affected during the period such mistake, omission, interruption, delay, error or defect in transmission, or failure or defect in facilities continues after notice and demand to Company.
- B. The Company shall not be liable for any act or omission of any connecting carrier, underlying carrier or local exchange Company except where Company contracts the other carrier; for acts or omission of any other providers of connections, facilities, or service; or for culpable conduct of the customer or failure of equipment, facilities or connection provided by the customer.

2.3.3 Claims of Misuse of Service

The Company shall be indemnified and saved harmless by the customer against claims for libel, slander, fraudulent or misleading advertisements or infringement of copyright arising directly or indirectly from material transmitted over its facilities or the use thereof; against claims for infringement of patents arising from combining or using apparatus and systems of the customer with facilities of the Company; and against all other claims arising out of any act or omission of the customer in connection with the services and facilities provided by the Company.

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**LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE**

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**SECTION 2 – RULES & REGULATIONS (CONT'D)****2.3 Liability of the Company (Cont'd)****2.3.4 Defacement of Premises**

The Company is not liable for any defacement of, or damage to, the customer's premises resulting from the furnishing of service or the attachment of equipment and facilities furnished by the Company on such premises or by the installation or removal thereof, when such defacement or damage is not the result of negligence of the Company. For the purpose of this paragraph, no agents or employees of the other participating carriers shall be deemed to be agents or employees of the Company except where contracted by the Company.

**2.3.5 Facilities and Equipment in Explosive Atmosphere, Hazardous or Inaccessible Locations**

A. The Company does not guarantee nor make any warranty with respect to installations provided by it for use in an explosive atmosphere. Company shall be indemnified, defended and held harmless by the customer from and against any and all claims, loss, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any equipment or facilities or the service and not due to the gross negligence or willful misconduct of the Company.

**2.3.6 Service at Outdoor Locations**

A. The Company reserves the right to refuse to provide, maintain or restore service at outdoor locations unless the customer agrees in writing to indemnify and save the Company harmless from and against any and all loss or damage that may result to equipment and facilities furnished by the Company at such locations. The customer shall likewise indemnify and save the Company harmless from and against injury to or death of any person which may result from the location and use of such equipment and facilities.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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SECTION 2 – RULES & REGULATIONS (CONT'D)

2.3 Liability of the Company (Cont'd)

2.3.7 Warranties

- A. THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.
- B. Acceptance of the provisions of Section 2.3 by the Commission does not constitute its determination that any disclaimer of warranties or representations imposed by the Company should be upheld in a court of law.

2.3.8 Limitation of Liability

- A. Nothing in this Price Guide shall be construed to limit the Company's liability in cases of gross negligence or willful misconduct.
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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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SECTION 2 – RULES & REGULATIONS (CONT'D)

2.4 Application for Service

2.4.1 Minimum Contract Period:

- A. Except as otherwise provided, the minimum contract period is one year for all services furnished. However, if a new residential or single line business customer notifies the Company within twenty days after receipt of the first bill that certain services or equipment are not desired, the Company will delete such services or equipment from the customer's account without a record keeping or service ordering charge. The customer nonetheless shall be responsible for all monthly usage and installation charges incurred for the use of such service and equipment.
  - B. Except as provided in 2.4.2.A, the length of minimum contract period for directory listings, and for joint user service where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is first distributed to customers to the day the succeeding directory is first distributed to customers.
  - C. The Company may require a minimum contract period longer than one month in connection with special, non-standard types or arrangements of equipment, or for unusual construction, necessary to meet special demands for service.
  - D. The Company will provide at least 60 days notice in the event of a termination of any contracted service or contract renewal in which a termination penalty may apply.
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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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SECTION 2 – RULES & REGULATIONS (CONT'D)

2.4 Application for Service (Cont'd)

2.4.2 Cancellation of Service

- A. Where the applicant cancels an order for service prior to the start of the installation or special construction of facilities, no charge shall apply, except to the extent the Company incurs a service order or similar charge from a supplying carrier, if any, prior to the construction.
- B. Where the installation of facilities, other than those provided by special construction, has been started prior to cancellation, the lower of the following charge applies:
  - 1. The total costs of installing and removing such facilities; or
  - 2. The monthly charges for the entire initial contract period of the service ordered by the customer as provided in this Price Guide plus the full amount of any applicable installation and termination charges.
  - 3. Where special construction of facilities has been started prior to the cancellation, and the Company has another requirement for the specially constructed facilities, no charge applies.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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SECTION 2 – RULES & REGULATIONS (CONT'D)

2.5 Payment for Service

- 2.5.1 The Company shall present invoices for Recurring Charges monthly to the Customer in advance of the month in which service is provided. When billing is based on customer usage, charges will be billed monthly for the preceding billing periods. Service will be billed on a monthly basis and is due and payable upon receipt or as specified on the customer's bill. Service will continue to be provided until canceled by the customer or discontinued by the Company as set forth in Section 2.14 of this Price Guide.
  - 2.5.2 The customer is responsible for payment of all charges for service furnished to the customer. Charges based on actual usage during a month will be billed monthly in the month following the month in which the service was used. All fixed monthly and nonrecurring charges for services ordered will be billed monthly in advance.
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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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SECTION 2 – RULES & REGULATIONS (CONT'D)

2.6 Customer Deposits

- 2.6.1 The Carrier agrees to abide by the regulations associated with nonresidential customer deposits as specified by Code of Maryland Regulations 20.30.01. as amended from time to time.
- 2.6.2 In order to establish credit, the carrier may require an applicant for nonresidential service to demonstrate good paying habits by showing that the applicant:
- A. Was a customer of a Maryland utility for at least 12 months within the preceding 2 years;
  - B. Does not currently owe any outstanding bills for utility service to a utility doing business in Maryland;
  - C. Did not have service discontinued for nonpayment of a utility bill during the last 12 months that service was provided; and
  - D. Did not fail, on more than two occasions during the last 12 months that service was provided, to pay a utility bill when it became due.
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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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SECTION 2 – RULES & REGULATIONS (CONT'D)

2.6 Customer Deposits (Cont'd)

2.6.3 The Carrier agrees to abide by the regulations associated with residential customer deposits as specified by Code of Maryland Regulations 20.30.02. as amended from time to time.

2.6.4 In order to establish credit, a utility may require an applicant for residential service to demonstrate good paying habits by showing that the applicant:

- A. Was a customer of a Maryland utility within the preceding 2 years;
  - B. Does not currently owe any outstanding bills for utility service to a utility doing business in Maryland;
  - C. Did not have service discontinued for non-payment of a utility bill during the last 12 months that service was provided; and
  - D. Did not on more than two occasions during the last 12 months that service was provided, fail to pay a utility bill when it became due.
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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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SECTION 2 – RULES & REGULATIONS (CONT'D)

2.6 Customer Deposits (Cont'd)

2.6.5 Deposits for establishment or reestablishment of credit will not be more than the estimated charge for service for 2 consecutive billing periods or 90 days, whichever is less.

2.6.6 The Company reserves the right to require from an applicant for service advance payments of fixed charges and nonrecurring charges. The advance payment will not exceed an amount equal to the nonrecurring charge(s) and one month's charges for the service or facility. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated nonrecurring charges for the special construction. The advance payment will be applied to any indebtedness for the service and facilities for which the advance payment is made on the customer's initial bill.

Advanced payments for installation costs or special construction will be credited on the first bill in their entirety.

2.6.7 Customer deposits shall be maintained in a bank located in Maryland. Customers who make a deposit for service will receive interest, at a rate set on such deposit not less than the rate calculated by the method set forth in COMAR 20.30.01.04 (for non-residential customers) or COMAR 20.30.02.04 (for residential customers) as appropriate.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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SECTION 2 – RULES & REGULATIONS (CONT'D)

2.7 Late Payment Charges

- 2.7.1 The Carrier agrees to abide by the regulations governing late payment charges as specified by COMAR 20.30.03. as amended from time to time.
  - 2.7.2 Any charges that are disputed by a customer shall not be subject to late payment charges regardless of the outcome of the dispute.
  - 2.7.3 The Company will consider delinquent and apply late payment charges on bills not paid within 20 days of the billing invoice date in the case of residential customers and within 15 days of the billing invoice date in the case of all non-residential customers in accordance with COMAR Sections 20.30.03.01A and 20.30.03.01B, respectively.
  - 2.7.4 Late payment fees will be computed at a rate not to exceed 1.5% per month, for the two nominal billing intervals and may not exceed 5% of the total original unpaid charges in compliance with COMAR 20.30.03.01.A(1).
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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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SECTION 2 – RULES & REGULATIONS (CONT'D)

2.8 Customer Complaints and Billing Disputes

2.8.1 Customers may notify the carrier of billing or other disputes either orally or in writing. There is no time limit for submitting disputes.

2.8.2 Customer complaints and billing disputes that are not satisfactorily resolved may be presented by the customer to:

Office of External Relations  
Maryland Public Service Commission  
6 St. Paul Street  
Baltimore, MD 21202

410-767-8028 (Office of External Relations)  
410-767-8000 (Main PSC number)  
1-800-492-0474 (Toll-free PSC number)

2.8.3 The Company provides the following toll free number (1-800-978-7532) for customers to contact the carrier in accordance with COMAR 20.45.04.02.B.

2.8.4 The Company will not collect attorney fees or court costs from customers.

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**LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE**

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**SECTION 2 – RULES & REGULATIONS (CONT'D)****2.9 Allowance for Interruptions in Service**

2.9.1 Credit for failure of service or equipment will be allowed only when failure is caused by or occurs in equipment owned, provided, and billed for, by the Company. The Carrier agrees to abide by the regulations associated with interruptions in service as specified by Code of Maryland Regulations 20.45.05.09 as amended from time to time.

2.9.2 Interruptions in service, which are not due to the negligence of, or noncompliance with the provisions of this Price Guide by, the Customer or the operation or malfunction of the facilities, power or equipment provided by the Customer, will be credited to the Customer as set forth in 2.9.3 for the part of the service that the interruption affects.

2.9.3 When service is interrupted for a period of at least 24 hours after notice by the customer to the Carrier, an allowance equal to 1/30 of fixed billing cycle charges for services and facilities furnished by the Carrier rendered useless or substantially impaired shall apply to each 24 hours during which the interruption continues after notice by the customer to the Carrier. Credit in any billing period shall not exceed the total non-usage charges for that period for the services and facilities furnished by the Carrier rendered useless or substantially impaired.

A. The word "interruption" shall mean the inability to complete calls due to equipment malfunctions or human errors. "Interruption" does not include, and no allowance shall be given for, service difficulties such as slow dial tone, circuits, busy or other network and/or switching capacity shortages. Nor shall "interruption" include the failure of any service or facilities provided by a common carrier or other entity other than the Carrier. Nor shall the interruption allowance apply where service is interrupted by the negligence or willful act of the customer, or where the Carrier, pursuant to the terms of this Price Guide, terminates service because of non-payment of bills or deposits due to the Carrier, unlawful or improper use of the Carrier's facilities or service, or any other reason covered by this Price Guide or by applicable law.

B. No allowance shall apply to any non-recurring or usage charges.

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**LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE**

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**SECTION 2 – RULES & REGULATIONS (CONT'D)****2.9 Allowances for Interruptions in Service (Cont'd)****2.9.4 No credit allowance will be made for:**

- A. interruptions due to the negligence of, or noncompliance with the provisions of this Price Guide by, the Customer, authorized user, joint user, or other common carrier providing service connected to the service of the Company;
- B. interruptions due to the negligence of any person other than the Company, including but not limited to the Customer or other common carriers connected to the Company's facilities;
- C. interruptions due to the failure or malfunction of non-Company equipment;
- D. interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- E. interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- F. interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements; and
- G. interruption of service due to circumstances or causes beyond the control of Company.

**2.9.5 Cancellation For Service Interruption**

Cancellation or termination for service interruption is permitted only if any circuit experiences a single continuous outage of 8 hours or more or cumulative service credits equalling 16 hours in a continuous 12-month period. The right to cancel service under this provision applies only to the single circuit which has been subject to the outage or cumulative service credits.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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SECTION 2 – RULES & REGULATIONS (CONT'D)

2.11 Returned Check Charge

The charge for a returned check is \$25.

2.12 Directory Assistance Call Allowance

Residential customers shall receive six free directory assistance calls per month with two requests per call. Charges will not be levied for Directory Assistance on an individual who suffers from a physical or visual disability that precludes the use of a telephone directory.

2.13 Special Customer Arrangements

In cases where a customer requests special or unique arrangements which may include but are not limited to engineering, conditioning, installation, construction, facilities, assembly, purchase or lease of facilities and/or other special services not offered under this Price Guide, the Company, may provide the requested services. Appropriate recurring charges and/or nonrecurring charges and other terms and conditions will be developed for the customer for the provisioning of such arrangements.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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SECTION 2 – RULES & REGULATIONS (CONT'D)

2.14 Termination of Service:

2.14.1 Denial of Service Without Notice

The Company may discontinue service without notice for any of the following reasons:

- A. Hazardous Condition. For a condition on the customer's premises determined by the Company to be hazardous.
- B. Adverse Effect on Service. Customer's use of equipment in such a manner as to adversely affect the Company's equipment or the Company's service to others.
- C. Tampering With Company Property. Customer's tampering with equipment furnished and owned by the Company.
- D. Unauthorized Use of Service. Customer's unauthorized use of service by any method which causes hazardous signals over the Company's network.
- E. Illegal use of Service. Customer's use of service or equipment in a manner to violate the law.
- F. The Company may deny service for any of the following reasons provided it has notified the customer of its intent, in writing, to deny service and has allowed the customer a reasonable time of not less than 10 days in which to remove the cause for denial:
  - 1. Non-compliance with Regulations. For violation of or non-compliance with regulations contained in Code of Maryland Regulations 20.45.04, or for violation of or non-compliance with the Company's tariffs on file with the Commission.
  - 2. Failure on Contractual Obligations. For failure of the customer to fulfill his contractual obligations for service or facilities subject to regulation by the Maryland Public Service Commission.
  - 3. Refusal of Access. For failure of the customer to permit the Company to have reasonable access to its equipment.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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SECTION 2 – RULES & REGULATIONS (CONT'D)

2.14 Termination of Service (Cont'd)

2.14.2 Denial of Service Requiring Notice (Cont'd)

G. Non-payment of Bill.

For non-payment of a bill for service, provided that the Company has made a reasonable attempt to effect collection and has given the customer written notice of its intent to deny service if settlement of his account is not made and provided the customer has at least 5 days, excluding Sundays and holidays in which to make settlement before his service is denied.

H. In cases of bankruptcy, receivership, abandonment of service, or abnormal toll usage not covered adequately by a security deposit, less than 5 days notice may be given if necessary to protect the Company's revenues.

I. Except in cases where a prior promise to pay has not been kept or bankruptcy, receivership, abandoned service, or abnormal toll usage is involved, the Company may not deny service on the day preceding any day on which it is not prepared to accept payment of the amount due and to reconnect service.

J. Failure to Comply with Service Conditions. For failure of the customer to furnish the service equipment, permits, certificates, or rights-of-way, specified by the Company as a condition to obtaining service, or if the equipment or permissions are withdrawn or terminated.

K. Failure to Comply with Municipal Ordinances. For failure to comply with municipal ordinances or other laws pertaining to telephone service.

L. Failure to Pay Increased Deposit Required. For failure of the customer to pay an increased security deposit when warranted by the Company to protect its revenue in accordance with Code of Maryland Regulations 20.45.04.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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SECTION 2 – RULES & REGULATIONS (CONT'D)

2.14 Termination of Service (Cont'd)

2.14.3 Insufficient Reasons for Denial of Service

- A. The following may not constitute cause for refusal of service to a present or prospective customer:
1. Failure of a prior customer to pay for service at the premises to be serviced;
  2. Failure to pay for a different class of service for a different entity;
  3. Failure to pay the bill of another customer as guarantor of that bill;
  4. Failure to pay directory advertising charges;
  5. Failure to pay an undercharge as described in the Code of Maryland Regulations 20.45.04.01.D.(2); or



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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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SECTION 2 – RULES & REGULATIONS (CONT'D)

2.14 Termination of Service (Cont'd)

2.14.3 Insufficient Reasons for Denial of Service (Cont'd)

- A. The following may not constitute cause for refusal of service to a present or prospective customer:

Failure to pay an outstanding bill that is over 7 years old, unless the:

1. Customer signed an agreement to pay the outstanding bill before the expiration of this period;
2. Outstanding bill is for service obtained by the customer by means of tampering with equipment furnished and owned by the Company or by unauthorized use of service by any method; or
3. Outstanding bill is for service obtained by the customer by means of an application made:
  - (i) In a fictitious name,
  - (ii) In the name of an individual who is not an occupant of the dwelling unit, without disclosure of the individual's actual address,
  - (iii) In the name of a third party without disclosing that fact or without bonafide authority from the third party, or
  - (iv) Without disclosure of a material fact or by misrepresentations of a material fact.

- B. This regulation applies to both residential and nonresidential classes of service.
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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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SECTION 2 – RULES & REGULATIONS (CONT'D)

2.15 Unlawful Use of Service

- 2.15.1 Service shall not be used for any purpose in violation of law or for any use as to which the customer has not obtained all required governmental approvals, authorizations, licenses, consents, and permits. The Company shall refuse to furnish service to an applicant or shall disconnect the service without notice of a customer when:
- A. An order shall be issued, signed by a judge finding that probable cause exists to believe that the use made or to be made of the service is prohibited by law, or
  - B. The Company is notified in writing by a law enforcement agency acting within its jurisdiction that any facility furnished by the Company is being used or will be used for the purpose of transmitting or receiving gambling information in interstate or foreign commerce in violation of the law.
- 2.15.2 If service has been physically disconnected by law enforcement officials at the customer's premises and if there is not presented to the Company the written finding of a judge, then upon written or verbal request of the subscriber, and agreement to pay restoral of service charges and other applicable service charges, the Company shall promptly restore such service.
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**LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE**

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**SECTION 2 – RULES & REGULATIONS (CONT'D)****2.16 Interference with or Impairment of Service**

Service shall not be used in any manner that interferes with other persons in the use of their service, prevents other persons from using their service, or otherwise impairs the quality of service to other customers. The Company may require a customer to immediately shut down its transmission of signals if said transmission is causing interference to others or impairing the service of others.

**2.17 Telephone Solicitation by Use of Recorded Messages**

Service shall not be used for the purpose of solicitation by recorded messages when such solicitation occurs as a result of unrequested or unsolicited calls initiated by the solicitor by means of automatic dialing devices. Such devices, with storage capability of numbers to be called or a random or sequential number generator that produces numbers to be called and having the capability, working alone or in conjunction with other equipment, of disseminating a prerecorded message to the number called and which are calling party or called party controlled, are expressly prohibited.

**2.18 Incomplete Calls**

There shall be no charge for incomplete calls. No charge will be levied for unanswered calls. Customers will receive credit for calls placed to a wrong number if the customer notifies the Company of the error.

**2.19 Overcharge/Undercharge**

2.19.1 Overcharge/undercharge provisions will be in accordance with COMAR 20.45.04.01.

2.19.2 When a customer has been overcharged, the amount shall be refunded or credited to the customer.

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**LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE**

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**SECTION 3 - DESCRIPTION OF SERVICES****3.1 Trial Services**

The Company may offer new services, not otherwise tariffed, from time to time on a trial basis subject to Commission approval. Such trials are limited to a maximum of six months at which time the trial offering must be either withdrawn or made available on permanent basis.

**3.2 Promotional Offerings**

The Company may offer existing services on a promotional basis, subject to Commission approval, that provides special rates, terms, or conditions of service. Promotional offerings are limited to a maximum of six months at which time the promotional offering must be either withdrawn or made available on a permanent basis. All promotions, regardless of whether services are given away for free, are subject to Commission approval.

**3.3 Individual Case Basis (“ICB”) Offerings**

The Price Guide may specify “ICB pricing” for a service. The Company may or may not be an equivalent service in the Price Guide for which there is a tariffed rate, and the quoted ICB rates may be different than the tariffed rates. An ICB must be provided under contract to a customer and the contract filed (can be under seal) with the Commission. All customers have non-discriminatory access to requesting the service under an ICB rate.

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**LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE**

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**SECTION 3 - DESCRIPTION OF SERVICES (CONT'D)****3.4 Message Rate Exchange Service**

Message Rate Exchange Service offers unlimited calling within the local calling area for one monthly recurring charge, plus a per message charge for each call placed.

**3.5 Measured Rate Exchange Service**

Measured Rate Exchange Service offers unlimited calling within the local calling area for a monthly recurring charge, plus a per minute charge for each minute of local calling service used.

**3.6 ISDN PRI Measured Rate Service**

ISDN PRI Measured Rate Service offers a Digital T1 Facility channelized for data use only (not voice ready). Calls within the predefined local calling area are subject to usage based charges. Up to 24 B-channels may be used from a single T1 facility. Each T1 for this service comes with a minimum of 14 B-channels and 1 D-channel. More bandwidth may be channelized at the request of the customer, for which services rates and surcharges apply in accordance with this Price Guide.

**3.7 Digital Data Service**

Digital Data Service provides a dedicated point to point digital circuit, with bandwidth ranging from 56Kbs to 1.544 Mbs, that does not provide dial tone service. Digital Service T-1 required for circuits of 512K or less. Data Only T-1 required for circuits greater than 512K or an endpoint with multiple circuits whose total bandwidth sum to greater than 512K. The circuit is used to enable communications transport between two or more points. Digital Data Service is available to Customers in selected US LEC served LATA.

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**LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE**

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**SECTION 3 - DESCRIPTION OF SERVICES (CONT'D)****3.8 Frame Relay Service**

Frame Relay Service (FRS) is a data communications service that provides for data connectivity between/among widely distributed locations. FRS routes Frame Relay Data Units between a customer's premises, using assigned Permanent Virtual Circuits (PVCs) provided via a dedicated Frame Relay Subscriber Network Access Line and a switch dedicated to FRS and other high-speed data services.

A Frame Relay Subscriber Network Access Line (NAL) is a dedicated digital line, utilizing the Frame Relay User to Network Interface standards. A Frame Relay Subscriber NAL provides connectivity from the customer's premises to the telephone company hub or serving wire center. The effective data rate of the line is 56/64 kbps for narrowband connectivity and 1.536 Mbps for wideband connectivity.

Each Frame Relay Data Unit is routed through the Frame Relay Network with an address that specifies the PVC connection. A PVC connection is a virtual connection between two Frame Relay Subscriber NALs, e.g. customer's premises.

Each Frame Relay Subscriber NAL is assigned at least one PVC. However, a customer may elect to subscribe to multiple PVCs. Additional PVCs are provisioned over the Frame Relay Subscriber NAL via address mapping, which enable the customer to route Frame Relay Data Units via virtual connections to multiple locations.

Frame Relay Service is available only where technically feasible and where US LEC has adequate facilities in place to provision it.

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SECTION 3 - DESCRIPTION OF SERVICES (CONT'D)

3.9 Connectivity and Co-location Service (CCS)

The Company offers physical rack space and high bandwidth connection for a customer-owned equipment to communicate to a server farm or server rack offsite. Subscription to this service requires subscription to rack space and DS-1, DS-3, or PRI service to the router or routers, as well as applicable entrance facility charges. This gives the customer the security of a US LE maintained high bandwidth connection, and local exchange service. Zone A denotes location customer-owned equipment within the Company's wire center, while Zone B denotes location customer-owned equipment on the Company's network, but outside of the Company's wire center.

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**LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE**

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**SECTION 3 - DESCRIPTION OF SERVICES (CONT'D)****3.10 Digital Subscriber Line (DSL)**

Digital Subscriber Line Service (DSL) is a data communications service that provides for high-speed connectivity using Symmetric Digital Subscriber Line (SDSL) and ISDN Digital Subscriber Line (IDSL) technology. SDSL provides the customer the ability to transmit data to (upstream rate) and receive data from (downstream rate) a DSL Access Service Connection Point at the same speed using existing copper facilities. A DSL Access Service Connection Point is an interconnection point designated by the company that aggregates data traffic from and to Company DSL-equipped serving wire centers. SDSL service may be used for data communications.

Five types of DSL service are available based on the synchronous speeds chosen by the customer. Peak speeds are not guaranteed by the Company due to factors that may effect the actual speeds delivered, including the DSL Access Service customer's distance from the company's serving wire center, condition of the existing copper facilities, and the limitations in the telecommunications service provider's network design.

DSL Service will be provided over existing local exchange service facilities. When the customer orders DSL Service, the rates and charges are in addition to any rates and regulations that apply for the associated local service line provided under the terms and conditions of this Price Guide.

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**LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE**

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**SECTION 3 - DESCRIPTION OF SERVICES (CONT'D)****3.11 Asynchronous Transfer Mode (ATM) Service**

US LEC's Asynchronous Transfer Mode (ATM) Service is a data transport and traffic prioritization technology that can integrate data, voice, and video over the same communications channel. Uniquely, ATM enables the transmission of multiple kinds of data at different speeds and with different prioritizations over a single User Network Interface (UNI = ATM Port). With US LEC's ATM service, users of local ATM Customer Premises Equipment (CPE) switches can connect to other ATM switches over a wide area *without* protocol conversions. Additionally, US LEC ATM services are mileage independent and offer significant network redundancy and resiliency.

ATM is a technology based upon international standards for cell-switched, connection-oriented data transmission allowing voice, video, and data communications over a single virtual network. ATM represents a specific implementation of cell relay, where the data packets are known as cells and have a fixed length of 53 octets.

Once the connection is made, information in the header of each cell is used to route the cell to its destination. All the nodes on the network are connected via one or more switched nodes, which route the cells to their destinations. The ATM switch (CPE), as required, allocates the total available transmission bandwidth. Because of the fixed-cell-length transmission can be carried out simultaneously for a number of cells. ATM guarantees service and provides Quality of Service options (QoS) for customers.

The use of these fixed-length cells allows ATM to support a range of applications and traffic types. Cells are statistically multiplexed and network capacity is dynamically allocated based on the real-time needs of the applications supported. This implies that a single port can be provisioned with aggregate PVC Peak Cell Rates exceeding the port size, but not exceeding the aggregate PVC Sustained Cell Rates.

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**LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE**

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**SECTION 3 - DESCRIPTION OF SERVICES (CONT'D)****3.11 Asynchronous Transfer Mode (ATM) Service**

Various applications require different service categories, or classes of service depending on their basic characteristics and requirements. US LEC offers customers a variety of choices to suit their needs: CBR, VBR-RT, VBR-NRT and UBR.

CBR (Constant Bit Rate) - Supported by a constant cell transfer rate, CBR is designed for applications that require stable bandwidth levels and low latency (in other words, those which *cannot* tolerate variances in delay or cell loss). Examples of applications that require CBR service include boardroom quality video and private line circuit emulation.

VBR-RT (Variable Bit Rate – Real Time) - VBR-RT is designed for applications that require stable bandwidth levels and low-to-medium latency (in other words, those which *cannot* tolerate variances in delay or cell loss). Examples of applications that require VBR-RT service include desktop quality video and packetized voice applications. This service class can also carry SNA traffic. VBR-RT has a less stringent variance tolerance than CBR, and demands less significant resources from the ATM network than CBR. In effect, VBR-RT offers customers services closer to CBR quality, in a more cost-effective manner.

VBR-NRT (Variable Bit Rate – Non-Real Time) - The VBR-NRT service category is designed for servicing bursty data applications such as E-mail and other LAN data applications. As such, VBR is often used with delay and loss-sensitive data, as well as packetized voice and video. This service class can also carry SNA traffic if the CDV is set within acceptable limits.

UBR (Unspecified Bit Rate) - Unspecified Bit Rate (UBR) service is designed for data applications that do not require guarantees on when or if the data is delivered. With UBR the Sustained Cell Rate (SCR) is set to zero and all traffic is tagged. The customer can choose the Peak Cell Rate value and is charged based on this value.

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SECTION 3 - DESCRIPTION OF SERVICES (CONT'D)

3.12 T-1 Termination

A termination charge will apply to all Digital Line and Trunk T-1 voice-based products including PRI service. The termination charge will be assessed on each message rate or measured rate T-1 or PRI facility utilized by the Customer and will apply to all classes of service including, but not limited to, analog, digital and PRI, and all line, trunk and channel configurations including but not limited to 2-way, DID and DOD. Trunk termination charges applying to individual trunks and lines are discontinued.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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SECTION 4 - RATES AND CHARGES

4.1 Calculation of Rates

- 4.1.1 Rates for service are based on airline mileage between rate centers of the calling and called stations. The location of rate centers is based on information provided by Bell Atlantic - Maryland, Inc. Mileage is calculated using the Vertical and Horizontal (V&H) coordinate system from the National Exchange Carriers Association Tariff F.C.C. No. 4.
- 4.1.2 Timing of calls begins when the call is answered at the called station. Different rates may apply depending on the time of day or day of week the call is made. Calls originating in one time period and terminating in another time period will be billed according to the rates in effect during each portion of the call.



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**LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE**

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**SECTION 5 - EXCHANGE ACCESS SERVICE****5.1 General**

The Company's Local Telephone Service provides a Customer with the ability to connect to the company's switching network which enables the Customer to:

place or receive calls to any calling Station in the local calling area, as defined herein;

- access basic 911 Emergency Service;
- access the interexchange carrier selected by the Customer for interLATA, intraLATA, interstate or international calling;
- access Operator Services;
- access Directory Assistance;
- place or receive calls to 800 telephone numbers;
- access Telephone Relay Service.

The Company's service can not be used to originate calls to other telephone companies caller-paid information services (e.g., 900, 976). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch.

Company's local exchange service allows the Customer unlimited access to stations on the public switched network within the Customer's basic local calling area, i.e., the local calling area as specified in the Incumbent Local Exchange Carrier's tariff in effect and as amended from time to time in the future.

Each Exchange Access Service is available on a "Full" service basis, whereby service is delivered to demarcation/connection block at the customer's premises.

The following Exchange Access Service Options are offered:

Message Rate Service  
Measured Rate Service

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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SECTION 5 - EXCHANGE ACCESS SERVICE (CONT'D)

5.2 Explanation of Rate Schedules

Three rate schedules are presented for each Exchange Access Service offered.

Except for the central office exceptions listed below, a customer's rate schedule is dependent on the distance between the customer's dominant serving wire center and a US LEC switch.

Each rate schedule is airline mileage based as follows:

Schedule 1: Customers whose serving wire centers are 0 – 10 miles from a US LEC switch.

Schedule 2: Customers whose serving wire centers are 11– 16 miles from a US LEC switch.

Schedule 3: Customers whose serving wire centers are greater than 16 miles from a US LEC switch.

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SECTION 5 - EXCHANGE ACCESS SERVICE (CONT'D)

5.3 Local Calling Areas

Exchange or Zone	Exchange and Zones included in Exchange Area
Aberdeen	Aberdeen, Bel Air, Churchville, Darlington, Edgewood, Fallston, Havre de Grace, Perryville and Port Deposit exchanges, and the Fork zone
Annapolis	Annapolis, Crofton, Millersville, Odenton, Sherwood Forest and West River exchanges, and the Armiger-Gibson Island, Brooklyn Park-Linthicum, Glen Burnie, Severn and Severna Park zones.
Arbutus Zone	All zones of the BMEA and the Columbia and Sykesville exchanges

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SECTION 5 - EXCHANGE ACCESS SERVICE (CONT'D)

5.3 Local Calling Areas (Cont'd)

Exchange or Zone	Exchange and Zones included in Exchange Area
Armiger-Gibson Island Zone	All zones of the BMEA and the Annapolis exchange
Ashton	Ashton, Columbia, Damascus, Gaithersburg, Glenwood and Laurel exchanges, and the Berwyn, Bethesda, Hyattsville, Kensington, Layhill, Rockville, Silver Spring and Washington DC zones. In addition, telephones in the Ellicott City Zone are included in the exchange area of telephones bearing the central office code of 854 of the Ashton Exchange
Baltimore Zone	All zones of the BMEA and the Columbia, Fallston, Sparks-Glencoe, Sykesville and Worthington exchanges
Bel Air	Bel Air, Aberdeen, Cardiff, Churchville, Darlington, Edgewood, Fallston, Havre de Grace and Jarrettsville exchanges, and the Fork, Parkville and Towson zones.
Berlin	Berlin, Bishopville, Ocean City, Pocomoke, Salisbury, Snow Hill and Willards.
Berwyn Zone	All zones of the WMEA and the Ashton, Columbia, Crofton and Laurel exchanges, In addition telephone services bearing the central office codes 410-427, 792, 797, 813, 862 and 880 of the Waterloo zone are also included in the exchange area of customers with telephone services bearing the central office codes 301-206, 369, 419, 886 and 953 of the Berwyn zone.

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SECTION 5 - EXCHANGE ACCESS SERVICE (CONT'D)

5.3 Local Calling Areas (Cont'd)

Exchange or Zone	Exchange and Zones included in Exchange Area
Bethesda Zone	All zones of the WMEA and the Ashton, Damascus, Gaithersburg and Laurel exchanges
Bishopville	Bishopville, Berlin, Ocean City, Salisbury, Selbyville, Del., Snow Hill and Willards
Bittinger	Bittinger, Friendsville-Accident, Grantsville, Lonaconing, Oakland and Westernport
Bowie-Glenn Dale Zone	All zones of the WMEA and the Crofton, Laurel, Millersville, Odenton and West River exchanges. In addition, telephone services bearing the central office codes 410-519 or 551 of the Severn zone and 410-793 of the Severna Park zone are also included in the exchange area of customers with telephone services bearing the central office codes 301-261, 621, 677, 858, 912 or 970 of the Bowie-Glenn Dale zone.
Brandywine	Brandywine, Hughesville and Waldorf exchanges, and the capitol Heights, Clinton, Marlboro and Oxon Hill zones.
Brooklyn Park-Linthicum Zone	All zones of the BMEA and the Annapolis, Columbia, Millersville, Odenton, Sherwood Forest and Sykesville exchanges.
Brunswick	Brunswick, Buckeystown, Fredrick, Keedysville and Middletown.
Buckeystown	Buckeystown, Brunswick, Frederick, New Market and Poolesville

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SECTION 5 - EXCHANGE ACCESS SERVICE (CONT'D)

5.3 Local Calling Areas (Cont'd)

Exchange or Zone	Exchange and Zones included in Exchange Area
Cambridge	Cambridge, Hurlock, Oxford, St. Michaels, Tilghman, Trappe, Vienna and Wingate
Capitol Heights Zone	All zones of the WMEA and the Brandywine, Indian Head, Laurel, Waldorf and West River exchanges.
Cardiff	Bel Air, Cardiff, Darlington, Delta, Pa., Fawn Grove, Pa., Jarrettsville and Port Deposit
Catonsville Zone	All zones in the BMEA and the Columbia, Glenwood, Laurel and Sykesville exchanges
Cecilton	Cecilton, Chesapeake city, Elkton, Galena, Still Pond and Warwick
Centreville	Centreville, Chestertown, Church Hill, Easton, Greensboro, Hillsboro, Queenstown, Ridgely, Rock Hall, Stevensville and Sudlersville
Chase Zone	All zones of the BMEA and the Edgewood exchange
Chesapeake City	Cecilton, Chesapeake City, Elkton and Warwick
Chesterton	Centerville, Chestertown, Church Hill, Galena, Millington, Rock Hall, Still Pond and Sudlersville
Church Hill	Centerville, Chestertown, Church Hill, Millington and Sudlersville
Churchville	Aberdeen, Bel Air, Churchville, Darlington, Edgewood, Fallston, and Havre de Grace
Clear Spring	Clear Spring, Hagerstown, Hancock and Williamsport

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5.3 Local Calling Areas (Cont'd)

Exchange or Zone	Exchange and Zones included in Exchange Area
Clinton Zone	All zones of the WMEA and the Brandywine and Waldorf exchanges
Cockeysville Zone	All zones of the BMEA and the Hampstead, Jarretts-Jarrettsville, Parkton, Sparks-Glencoe, Sykesville and Worthington exchanges.
Columbia	Ashton, Columbia, Glenwood and Laurel exchanges and the Arbutus, Baltimore, Berwyn, Brooklyn Park-Linthicum, Catonsville, Elkridge, Ellicott City, Glen Burnie, Layhill, Pikesville, Randallstown, Silver Spring, Towson, Waterloo and Woodlawn zones
Crisfield	Crisfield, Marion, Pocomoke, Princess Anne, Salisbury and Smith Island
Crofton	Annapolis, Crofton, Millersville, Odenton, Sherwood Forest and west River exchanges, and the Berwyn, Bowie-Glenn Dale, Glen Burnie, Hyattsville, Severn Severna Park zones.
Cumberland	Cumberland, Flintstone-Oldtown, Frostburg, Grantsville, Hewitt, Pa., Lonaconing, McCoolle, Mt. Savage, Ridgely, W. Va., State Line, Pa., Wellersburg, Pa., and Westerport
Damascus	Ashton, Damascus, Frederick, Gaithersburg, Glenwood, My. Airy and New Market exchanges, and the Bethesda, Kensington, Layhill, Rockville and Silver Spring zones.
Darlington	Aberdeen, Bel Air, Cardiff, Churchville, Darlington, Havre de Grace and Port Deposit

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SECTION 5 - EXCHANGE ACCESS SERVICE (CONT'D)

5.3 Local Calling Areas (Cont'd)

Exchange or Zone	Exchange and Zones included in Exchange Area
Deal Island	Deal Island, Nanticoke, Princess Anne, Salisbury, Smith Island and Vienna
Delmar	Delmar, Del., Delmar, Md., Laurel, Del., Nanticoke, Salisbury, Sharptown and Willards
Denton	Denton, Easton, Federalsburg, Greensboro, Hillsboro, Preston and Ridgely
Dundalk Zone	All zones of the BMEA and the Edgewood exchange.
Easton	Centreville, Denton, Easton, Federalsburg, Greensboro, Hillsboro, Oxford, Preston, Queenstown, Ridgely, St. Michaels, Stevensville, Tilghman and Trappe.
Edgewood	Aberdeen, Bel Air, Churchville, Edgewood, Fallston and Havre de Grace exchanges, and the Chase, Dundalk, Essex, Fork, Parkville, Sparrows Point and Towson zones.
Elkridge Zone	All zones in the BMEA and the Columbia, Laurel Odenton and Sykesville exchanges
Elkton	Cecilton, Chesapeake City, Elkton, North East, Perryville, Port Deposit and Warwick
Ellicott City Zone	All zones of the BMEA and the Columbia, Glenwood, Laurel and Sykesville exchanges. In addition, telephones bearing the central office code of 854 of the Ashton exchange are included.

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SECTION 5 - EXCHANGE ACCESS SERVICE (CONT'D)

5.3 Local Calling Areas (Cont'd)

Exchange or Zone	Exchange and Zones included in Exchange Area
Emmitsburg	Emmitsburg, Fairfield, Pa., Frederick, Highfield and Thurmot
Essex Zone	All zones of the BMEA and the Edgewood exchange
Fallston	Aberdeen, Bel Air, Churchville, Edgewood, Fallston, Havre de Grace, and Jarrettsville exchanges, and the Baltimore, Fork, Parkville and Towson exchanges
Federalsburg	Denton, Easton, Federalsburg, Hurlock, Preston and Sharptown
Flintstone-Oldtown	Cumberland, Flintstone-Oldtown, Hancock, Hewitt, Pa., Ridgely, W Va., State Line, Pa.
Fork Zone	All zones of the BMEA and the Aberdeen, Bel Air, Edgewood, Fallston, Jarrettsville and Sparks-Glencoe exchanges.
Frederick	Brunswick, Buckeystown, Damascus, Emmitsburg, Frederick, Middletown, Mt. Airy, Myersville, New Market, Thurmont, Union Bridge and Walkersville
Friendsville-Accident	Bittinger, Friendsville-Accident, Grantsville and Oakland
Frostburg	Cumberland, Frostburg, Grantsville, Lonaconing, Mt. Savage and Wellersburg, Pa.
Gaithersburg	Ashton, Damascus, Gaithersburg and Poolesville exchanges and the Bethesda, Kensington, Layhill, Rockville, Silver Spring and Washington, D.C., zones

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SECTION 5 - EXCHANGE ACCESS SERVICE (CONT'D)

5.3 Local Calling Areas (Cont'd)

Exchange or Zone	Exchange and Zones included in Exchange Area
Galena	Cecilton, Chestertown, Galena, Millington, Still Pond and Warwick
Glen Burnie Zone	All zones of the BMEA and the Annapolis, Columbia, Crofton, Laurel, Millersville, Odenton, Sherwood Forest and Sykesville exchanges
Glenwood	Ashton, Columbia, Damascus, Glenwood, Mt. Airy, and Sykesville exchanges and the Catonsville, Ellicott City and Woodlawn zones
Grantsville	Bittinger, Cumberland, Friendsville-Accident, Frostburg, Grantsville, Lonaconing, Mt. Savage and Salisbury, Pa.
Greensboro	Centerville, Denton, Easton, Greensboro, Hillsboro, Ridgely and Sudlersville
Hagerstown	Clear Spring, Hagerstown, Hancock, Keedysville, Falling waters, W Va., Myersville, Smithsburg and Williamsport
Hampstead	Hampstead, Parkton, Silver Run, Sparks-Glencoe, Westminster and Worthington Exchanges, and the Cockeyville, Pikesville, Reistertown, Towson zones.
Hancock	Berkeley Springs, W. Va., Clear Spring, Flintstone-Oldtown, Hagerstown, Hancock, Needmore, Pa., and Warfordsburg, Pa.
Havre de Grace	Aberdeen, Bel Air, Churchville, Darlington, Edgewood, Fallston, Havre de Grace, Perryville and PortDeposit

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SECTION 5 - EXCHANGE ACCESS SERVICE (CONT'D)

5.3 Local Calling Areas (Cont'd)

Exchange or Zone	Exchange and Zones included in Exchange Area
Highfield	Blue Ridge Summit, Pa., Emmitsburg, Highfield, Myersville, Smithsburg, Thurmont and Waynesboro, Pa.
Hillsboro	Centreville, Denton, Easton, Greensboro, Hillsboro, Ridgely and Queenstown
Hughesville	Brandywine, Hughesville, La Plata, Mechanicsville, Tompkinsville and Waldorf
Hurlock	Cambridge, Federalsburg, Hurlock, Preston, Sharptown, Trappe and Vienna
Hyattsville Zone	All zones of the WMEA and the Ashton, Crofton, Laurel and West River exchanges
Indian Head	Indian Head, La Plata, Nanjemoy and Waldorf exchanges, and the Capitol Heights and Oxon Hill zones
Jarrettsville	Bel Air, Cardiff, Fallston, Jarrettsville, Parkton and Sparks-Glencoe exchanges, and the Cockeyville, Fork Parkville and Towson zones
Keedysville	Brunswick, Hagerstown, Keedysville, Middletown, Myersville and Williamsport
Kensington Zone	All zones of the WMEA and the Ashton, Damascus, Gaithersburg and Laurel exchanges.

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## SECTION 5 - EXCHANGE ACCESS SERVICE (CONT'D)

## 5.3 Local Calling Areas (Cont'd)

Exchange or Zone	Exchange and Zones included in Exchange Area
Kitzmiller	Elk Garden, W Va., Kitzmiller, Oakland and Westernport
La Plata	Hughesville, Indian Head, La Plata, Mechanicsville, Nanjemoy, Tompkinsville and Waldorf.
Laurel	Ashton, Columbia, Laurel, Millersville and Odenton exchanges, and the Berwyn, Bethesda, Bowie-Glenn Dale, capitol Heights, Catonsville, Elkridge, Ellicott City, Glen Burnie, Hyattsville, Kensington, Layhill, Marlboro, Severn, Silver Spring, Washington DC, and Waterloo zones.
Layhill Zone	All zones of the WMEA and the Ashton, Columbia, Damascus, Gaithersburg and Laurel exchanges
Leonardtown	Leonardtown, Lexington Park-Great Mills, Mechanicsville, Ridge and Tompkinsville
Lexington Park-Great Mills	Leonardtown, Lexington Park-Great Mills, Mechanicsville, Ridge and Solomons
Lonaconing	Bittinger, Cumberland, Frostburg, Grantsville, Lonaconing, McCooles and Westernport
Marion	Crisfield, Marion, Pocomoke, Princess Anne and Salisbury
Marlboro Zone	All zones of the WMEA and the Brandywine, Laurel, North Beach and West River Exchanges
McCooles	Cumberland, Keyser, W. Va., Lonaconing, McCooles, Piedmont, W. Va., and Westernport

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SECTION 5 - EXCHANGE ACCESS SERVICE (CONT'D)

5.3 Local Calling Areas (Cont'd)

Exchange or Zone	Exchange and Zones included in Exchange Area
Mechanicsville	Hughesville, La Plata, Leonardtown, Lexington Park-Great Mills, Mechanicsville and Tompkinsville
Middletown	Brunswick, Frederick, Keedysville, Middletown and Myersville
Millersville	Annapolis, Crofton, Laurel, Millersville, Odenton and Sherwood Forest exchanges, and the Bowie-Glenn Dale, Brooklyn Park-Linthicum, Glen Burnie, Severn, Severna Park and Waterloo zones.
Millington	Chestertown, Church Hill, Galena, Millington, Still Pond, Sudlersville and Warwick
Mt. Airy	Damascus, Frederick, Glenwood, Mt. Airy, New Market and Sykesville
Mt. Savage	Cumberland, Frostburg, Grantsville, Mt. Savage and Wellersburg, Pa.
Myersville	Frederick, Hagerstown, Highfield, Keedysville, Middletown, Myersville, Smithsburg and Thurmont
Nanjemoy	Indian Head, La Plata, Nanjemoy and Waldorf
Nanticoke	Deal Island, Delmar, Nanticoke, Princess Anne, Salisbury and Vienna
New Market	Buckeystown, Damascus, Frederick, Mt. Airy and New Market
New Windsor	New Windsor, Sykesville, Union Bridge and Westminster

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SECTION 5 - EXCHANGE ACCESS SERVICE (CONT'D)

5.3 Local Calling Areas (Cont'd)

Exchange or Zone	Exchange and Zones included in Exchange Area
North Beach	North Beach, Prince Frederick, Solomons and West River exchanges and the Marlboro zone
North East	Elkton, North East, Perryville and Port Deposit
Oakland	Bittinger, Friendsville-Accident, Gormanian, w. Va., Kitzmiller, Oakland and Westernport
Ocean City	Berlin, Bishopville, Ocean City, Salisbury, Snow Hill and Willards
Odenton	Annapolis, Crofton, Laurel, Millersville, Odenton and Sherwood Forest exchanges, and the Bowie-Glen Dale, Brooklyn Park-Linthicum, Elkridge, Glen Burnie, Severn, Severna Park and Waterloo zones.
Oxford	Cambridge, Easton, Oxford, St. Michaels and Trappe
Oxon Hill Zone	All zones of the WMEA and the Brandywine, Indian Head and Waldorf exchanges
Parkton	Hampstead, Jarrettsville, Parkton and Sparks-Glencoe exchanges, and the Cockeysville and Towson zones
Parkville Zone	All zones of BMEA and the Bel Air, Edgewood, Fellston, Jarrettsville and Sparks-Glencoe exchanges
Pocomoke	Berlin, Crisfield, Marion, Pocomoke, Princess Anne, Salisbury, Snow Hill and Temperanceville, Va.

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5.3 Local Calling Areas (Cont'd)

Exchange or Zone	Exchange and Zones included in Exchange Area
Poolesville	Buckeystown, Gaithersburg and Poolesville exchanges and the Rockville zone
Port Deposit	Aberdeen, Cardiff, Darlington, Elkton, Havre de Grace, North East, Perryville and Port Deposit
Preston	Denton, Easton, Federalsburg, Hurlock, Preston and Trappe
Prince Frederick	North Beach, Prince Frederick and Solomons
Princess Anne	Crisfield, deal Island, Marion, Nanticoke, Pocomoke, Princess Anne, Salisbury, Smith Island and Snow Hill
Queenstown	Centreville, Easton, Hillsboro, Queenstown, Rock Hall, St., Michaels and Stevensville
Randallstown Zone	All zones o the BMEA and the Columbia, Sykes-Sykesville and Worthington exchanges
Reistertown Zone	All zones of the BMEA and the Hampstead, Sparks-Glencoe, Sykesville, Westminster and Worthington exchanges
Ridge	Leonardtown, Lexington Park-Great Mills and Ridge
Ridgely	Centreville, Denton, Easton, Greensboro, Hillsboro and Ridgely
Rock Hall	Centreville, Chestertown, Queenstown, Rock Hall and Stevensville

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SECTION 5 - EXCHANGE ACCESS SERVICE (CONT'D)

5.3 Local Calling Areas (Cont'd)

Exchange or Zone	Exchange and Zones included in Exchange Area
Rockville Zone	All zones of the WMEA and the Ashton, Damascus, Gaithersburg and Poolesville exchanges
St. Michaels	Cambridge, Easton, Oxford, Queenstown, St. Michaels, Stevensville and Tilghman
Salisbury	Berlin, Bishopville, Crisfield, Deal Island, Delmar, del., Delmar, Md., Marion, Nanticoke Ocean City, Pocomoke, Princess Anne, Salisbury, Sharptown, Snow Hill, Vienna and Willards
Severn Zone	All zones of the BMEA and the Annapolis, Crofton, Laurel, Millersville, Odenton and Sherwood Forest exchanges. In addition, telephones bearing the central office codes 301-261, 621, 677, 858, 912 and 970 of the Bowie-Glenn Dale zone are also included in the exchange area of customers with telephones bearing central office codes 410-519 and 551 of the Severn zone.
Severna Park	All zones of the BMEA and the Annapolis, Crofton, Millersville, Odenton and Sherwood Forest exchanges. In addition, telephones bearing the central office codes 301-261, 621, 677, 858, 912 and 970 of the Bowie-Glenn Dale zone are also included in the exchange area of customers with telephones bearing the central office codes 410-793 of the Severna Park zone
Sharptown	Delmar, Del., Delmar, Md., Federalsburg, Hurlock, Salisbury, Sharptown and Vienna
Sherwood Forest	Annapolis, Crofton, Millersville, Odenton and Sherwood Forest exchanges and the Brooklyn Park-Linthicum, Glen Burnie, Severn and Severna Park exchanges

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SECTION 5 - EXCHANGE ACCESS SERVICE (CONT'D)

5.3 Local Calling Areas (Cont'd)

Exchange or Zone	Exchange and Zones included in Exchange Area
Silver Run	Hampstead, Littlestown, Pa., Silver Run, Taneytown and Westminster
Silver Spring	All zones of the WMEA and the Ashton, Columbia Zone
Smith Island	Crisfield, Deal Island, Princess Anne and Smith Island
Smithsburg	Hagerstown, Highfield, Myersville and Smithsburg
Snow Hill	Berlin, Bishopville, Ocean City, Pocomoke, Princess Anne, Salisbury, Snow Hill and Willards
Solomons	Lexington Park-Great Mills, North beach, Prince Frederick and Solomons
Sparks-Glencoe	Hampstead, Jarrettsville, Parkton, Sparks-Glencoe and Worthington exchanges, and the Baltimore, Cockeysville, Fork, Parkville, Reistertown and Towson zones
Sparrows Point Zone	All zones of the BMEA and the Edgewood exchange
Stevensville	Centreville, Easton, Queenstown, Galena, Millington and Still Pond.
Still Pond	Cecilton, Chestertown, Church Hill, Greensboro, Millington and Sudlersville
Sudlersville	Centreville, Chestertown, Church Hill, Greensboro, Millington and Sudlersville

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SECTION 5 - EXCHANGE ACCESS SERVICE (CONT'D)

5.3 Local Calling Areas (Cont'd)

Exchange or Zone	Exchange and Zones included in Exchange Area
Sykesville	Glenwood, Mt. Airy, New Windsor, Sykesville and Westminster exchanges, and the Arbutus, Baltimore, Brooklyn Park-Linthicum, Catonsville, Cockeysville, Elkridge, Ellicott City, Glen Burnie, Pikesville, Randallstown, Reistertown, Towson and Woodlawn zones
Taneytown	Silver Run, Taneytown, Union Bridge and Westminster
Thurmont	Emmitsburg, Frederick, Highfield, Myersville, Thurmont and Walkersville
Tilghman	Cambridge, Easton, St. Michaels and Tilghman
Tompkinsville	Hughesville, La Plata, Leonardtown, Mechanicsville, Tompkinsville and Waldorf
Towson Zone	All zones of the BMEA and the Bel Air, Columbia, Edgewood, Fallstown, Hampstead, Jarrettsville, Parkton, Sparks-Glencoe, Sykesville, Westminster and Worthington exchanges
Trappe	Cambridge, Easton, Hurlock, Oxford, Preston and Trappe
Union Bridge	Frederick, New Windsor, Taneytown, Union Bridge and Westminster
Vienna	Cambridge, Deal Island, Hurlock, Nanticoke, Salisbury, Sharptown, Vienna and Wingate

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5.3 Local Calling Areas (Cont'd)

Exchange or Zone	Exchange and Zones included in Exchange Area
Waldorf	Brandywine, Hughesville, Indian Head, La Plata, Nanjemoy, Tompkinsville and Waldorf exchanges, and the Capitol Heights, Clinton and Oxon Hill zones.
Walkersville	Frederick, Thurmont and Walkersville
Warwick	Cecilton, Chesapeake City, Elkton, Galena, Middletown, Del., Millington and Warwick
Waterloo Zone	All zones of the BMEA, and the Columbia, Laurel, Millersville and Odenton exchanges. In addition, telephone services bearing the central office codes 301-206, 369, 419, 886 and 953 of the Berwyn zone are also included in the exchange area of customers with telephone services bearing the central office codes 410-724, 792, 797, 813, 862 and 880 of the Waterloo zone
Westernport	Bittinger, Cumberland, Keyser, W. Va., Kitzmiller, Lonaconing, McCoole, Oakland, Piedmont, W. Va., and Westernport
Westminster	Hampstead, New Windsor, Silver Run, Sykesville, Taneytown, Union Bridge, Westminster and Worthington exchanges, and the Pikesville, Reistertown and Towson zones
West River	Annapolis, Crofton, North Beach and West Rives exchanges and the Bowie-Glenn Dale, Capitol Heights, Hyattsville and Marlboro zones

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5.3 Local Calling Areas (Cont'd)

Exchange or Zone	Exchange and Zones included in Exchange Area
Willards	Berlin, Bishopville, Delmar, Ocean City, Salisbury, Snow Hill and Willards
Williamsport	Clear Springs, Hagerstown, Falling Waters, W. Va., Keedysville and Williamsport
Wingate	Cambridge, Vienna and Wingate
Woodlawn Zone	All zones of the BMEA and the Columbia, Glenwood and Sykesville exchanges
Worthington	Hampstead, Sparks-Glencoe, Westminster and Worthington exchanges, and the Baltimore, Cockeysville, Pikesville, Randallstown, Reistertown and Towson zones

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SECTION 6 - SERVICE RATES

6.1 Message Rate Exchange Service

<b>T-1 Local Loop</b> (Includes 15 lines or Trunks)	Monthly Recurring Charges		
	1 Year	2 Year	3 Year
Schedule 1	\$481.39	\$444.36	\$407.33
Schedule 2	\$518.42	\$481.39	\$444.36
Schedule 3	\$592.48	\$555.45	\$518.42
<b>Termination Charge per T-1</b>	\$11.11	\$11.11	\$11.11
<b>DID Numbers:</b>			
	1 Year	2 Year	3 Year
Group of 20 Numbers	\$8.89	\$8.89	\$8.89
<b>Digital Termination</b>			
	1 Year	2 Year	3 Year
DOD Trunks	\$25.92	\$25.92	\$25.92
Business Trunks (2 way)	\$25.92	\$25.92	\$25.92
DID Trunks	\$25.92	\$25.92	\$25.92
<b>Analog Termination</b>			
	1 Year	2 Year	3 Year
Business Lines (w/Hunting)	\$25.92	\$25.92	\$25.92
Basic Trunk (GroundStart)	\$25.92	\$25.92	\$25.92
Analog Gateway	\$222.18	\$148.12	\$111.09
Group of 20 DID Numbers	\$8.89	\$8.89	\$8.89
<b>Usage Based Charges:</b>			
	1 Year	2 Year	3 Year
MESSAGE RATE (per call)			
Zone A	\$0.2600	\$0.2100	\$0.1600
<b>Non-Recurring Charges</b>			
Per T1 Local Loop Installation		\$1000.00	
Per Analog Gateway Facility Installation		\$250.00	
Per Later Access Line Connection		\$40.00	
Per Premise Visit		\$13.00	

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SECTION 6 - SERVICE RATES (CONT'D)

6.2 Measured Rate Exchange Service (Cont'd)

	Monthly Recurring Charges			
	1 Year	2 Year	3 Year	
<b>T-1 Local Loop (Option B)</b> (Requires 24 lines or Trunks)				
Schedule 1	\$407.33	\$370.30	\$333.27	(I)
Schedule 2	\$444.36	\$407.33	\$370.30	
Schedule 3	\$481.39	\$444.36	\$399.92	
<b>Termination Charge per T-1</b>	\$11.11	\$11.11	\$11.11	
<b>DID Numbers:</b>				
Group of 20 Numbers	1 Year \$8.89	2 Year \$8.89	3 Year \$8.89	
<b>Digital Termination</b>				
DOD Trunks	1 Year \$22.22	2 Year \$22.22	3 Year \$22.22	
Business Trunks (2 way)	\$22.22	\$22.22	\$22.22	
DID Trunks	\$22.22	\$22.22	\$22.22	
<b>Analog Termination</b>				
Business Lines (w/Hunting)	1 Year \$29.62	2 Year \$29.62	3 Year \$29.62	(I)
Basic Trunk (GroundStart)	\$29.62	\$29.62	\$29.62	
Analog Gateway	\$222.18	\$148.12	\$111.09	
<b>Usage Based Charges:</b>				
MEASURED RATE (per minute per call)	1 Year	2 Year	3 Year	
Zone A	\$0.02	\$0.0175	\$0.015	
Zone B	\$0.02	\$0.0175	\$0.015	
<b>Non-Recurring Charges</b>				
Per T1 Local Loop Installation		\$1000.00		
Per Analog Gateway Facility Installation		\$250.00		
Per Later Access Line Connection		\$40.00		
Per Premise Visit		\$13.00		



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SECTION 6 - SERVICE RATES (CONT'D)

6.4 Digital Data Service

**T-1 Local Loop**

Monthly Recurring Charges

	1 Year	2 Year	3 Year
Schedule 1	\$740.60	\$518.42	\$444.36
Schedule 2	\$888.72	\$666.54	\$592.48
Schedule 3	\$1,036.84	\$814.66	\$740.66

**Data Port** - requires one per endpoint of 512K

	1 Year	2 Year	3 Year
56K	\$59.25	\$44.44	\$37.03
128K	\$118.50	\$88.87	\$74.06
256K	\$236.99	\$177.74	\$148.12
384K	\$355.49	\$266.62	\$222.18
512K	\$473.98	\$355.49	\$296.24

**Cross Connect** \$148.12 \$111.09 \$74.06

**Interoffice Channel** \$222.18 \$185.15 \$148.12

**Mileage Charges** - mileage between endpoints on a data circuit

Fractional DS1 Mileage - per mile	\$1.48	\$1.48	\$1.48
DS1 Mileage - per mile	\$2.97	\$2.97	\$2.97

**Non-Recurring Charges**

Per T1 Local Loop Installation \$1000.00

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SECTION 6 - SERVICE RATES (CONT'D)

6.5 Frame Relay Service

**T-1 Local Loop**  
 (Data Only)

Monthly Recurring Charges

	1 Year	2 Year	3 Year
Schedule 1	\$740.60	\$518.42	\$444.36
Schedule 2	\$888.72	\$666.54	\$592.48
Schedule 3	\$1,036.84	\$814.66	\$740.60
Remote	\$1,036.84	\$814.66	\$740.60

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**DS-0 Local Loop**  
 (Data Only)

Monthly Recurring Charges

	1 Year	2 Year	3 Year
Schedule 1	\$177.74	\$162.93	\$148.12
Schedule 2	\$192.56	\$177.74	\$162.93
Schedule 3	\$222.18	\$192.56	\$177.74
Remote	\$259.21	\$236.99	\$222.18

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**Non-Recurring Charges**

Per T1 Local Loop Installation	\$1000.00
Per DS0 Local Loop Installation	\$40.00
Per Port Installation	\$500.00

IntraLATA Data Ports

Monthly Recurring Charges

	1 year	2 year	3 Year
56/64K FRS Port	\$ 222.18	\$ 199.96	\$ 185.15
112/128K FRS Port	\$ 333.27	\$ 296.24	\$ 236.99
224/256K FRS Port	\$ 777.63	\$ 666.54	\$ 518.42
336/384K FRS Port	\$ 814.66	\$ 703.57	\$ 592.48
448/512K FRS Port	\$ 999.81	\$ 814.66	\$ 703.57
560/640K FRS Port	\$ 1184.96	\$ 999.81	\$ 740.60
672/768K FRS Port	\$ 1184.96	\$ 999.81	\$ 888.72
784/896K FRS Port	\$1333.08	\$ 1147.93	\$ 1036.84
1.008/1.024Mb FRS Port	\$ 1481.20	\$ 1296.05	\$ 1184.96
1.344/1.536Mb FRS Port	\$ 2073.68	\$ 1888.53	\$ 1777.44

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

SECTION 6 - SERVICE RATES (CONT'D)

6.5 Frame Relay Service (Cont'd)

**25% CIR Data Ports**

**Monthly Recurring Charges**

	1 year	2 year	3 Year
56/64K FRS Port	\$ 333.27	\$ 318.46	\$ 296.24
112/128K FRS Port	\$ 518.42	\$ 503.61	\$ 481.39
224/256K FRS Port	\$ 703.57	\$ 688.76	\$ 666.54
336/384K FRS Port	\$ 888.72	\$ 873.91	\$ 851.69
448/512K FRS Port	\$ 1073.87	\$ 1059.06	\$ 1036.84
560/640K FRS Port	\$ 1259.02	\$ 1244.21	\$ 1221.99
672/768K FRS Port	\$1370.11	\$1347.89	\$1333.08
784/896K FRS Port	\$1592.29	\$1570.07	\$1555.26
1.008/1.024Mb FRS Port	\$1814.47	\$1792.25	\$1777.44
1.344/1.536Mb FRS Port	\$2703.19	\$2680.97	\$2666.16

**26-50% CIR Data Ports**

	1 year	2 year	3 Year
56/64K FRS Port	\$370.30	\$ 348.08	\$ 333.27
112/128K FRS Port	\$ 555.45	\$ 533.23	\$ 518.42
224/256K FRS Port	\$ 740.60	\$ 718.38	\$ 703.57
336/384K FRS Port	\$ 925.75	\$ 903.53	\$ 888.72
448/512K FRS Port	\$ 1110.90	\$ 1088.68	\$ 1073.87
560/640K FRS Port	\$ 1296.05	\$ 1273.83	\$ 1259.02
672/768K FRS Port	\$ 1481.20	\$1458.98	\$1444.17
784/896K FRS Port	\$ 1703.38	\$ 1681.16	\$ 1666.35
1.008/1.024Mb FRS Port	\$ 1925.56	\$ 1903.34	\$ 1888.53
1.344/1.536Mb FRS Port	\$ 2888.34	\$ 2866.12	\$ 2851.31

**51-75% CIR Data Ports**

**Monthly Recurring Charges**

	1 year	2 year	3 Year
56/64K FRS Port	\$ 444.36	\$ 422.14	\$ 407.33
112/128K FRS Port	\$ 629.51	\$ 607.29	\$ 592.48
224/256K FRS Port	\$ 814.66	\$ 792.44	\$ 777.63
336/384K FRS Port	\$ 999.81	\$ 977.59	\$ 962.78
448/512K FRS Port	\$ 1184.96	\$ 1162.74	\$ 1147.93
560/640K FRS Port	\$1370.11	\$1347.89	\$1333.08
672/768K FRS Port	\$1555.26	\$1533.04	\$1518.23
784/896K FRS Port	\$1814.47	\$1792.25	\$1777.44
1.008/1.024Mb FRS Port	\$2036.65	\$2014.43	\$1999.62
1.344/1.536Mb FRS Port	\$3073.49	\$3051.27	\$3036.46

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

SECTION 6 - SERVICE RATES (CONT'D)

6.6 Connectivity and Co-location Service (CCS)

Monthly Recurring Charges:	Zone A	Zone B	
DS1 Entrance Facility	\$106.65	\$222.18	(I)
DS3 Entrance Facility	\$1,421.95	\$2,962.40	(I)
DS1 Dialtone with DID	\$592.48 (I)	N/A	
PRI Dialtone with DID	\$592.48 (I)	N/A	
Rack Space – Full Rack	\$740.60 (I)	N/A	
Rack Space – Half Rack	\$444.36 (I)	N/A	
Rack space – 5 Rack Units	\$296.24 (I)	N/A	
20 DID numbers - 1 year agreement	29.62 (I)	29.62 (I)	(I)
20 DID numbers - 2 year agreement	26.66	26.66	
20 DID numbers - 3 year agreement	25.19	25.19	(I)
Non-Recurring Charges:			
PRI Installation	\$300.00	\$300.00	
DS1 Installation	\$300.00	\$300.00	
DS1 Entrance Facility Installation	\$100.00	\$100.00	
S3 Entrance Facility Installation	\$100.00	\$100.00	

6.7 Digital Subscriber Line (DSL)

Synchronous Speed	Monthly Recurring Charges	
1.5 Mbps DSL	\$591.00	(I)
1.1 Mbps DSL	\$442.88	
768 Kbps DSL	\$368.82	
384 Kbps DSL	\$294.76	
192 Kbps DSL	\$250.32	
144 Kbps DSL	\$220.70	(I)
Non-Recurring Charges		
DSL Circuit Installation	\$250.00	

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

SECTION 6 - SERVICE RATES (CONT'D)

6.8 Asynchronous Transfer Mode (ATM) Service (Cont'd)

Local Loop			MRC		
	Schedule	NRC	1 Year	2 Year	3 Year
DS1	On net	\$ 1,250	\$ 740.60 (I)	\$ 518.42 (I)	\$ 444.36 (I)
	Off net	\$ 1,250	\$ 888.72 (I)	\$ 666.54 (I)	\$ 592.48 (I)
	NNI	\$ 1,250	\$1,036.84 (I)	\$ 814.66 (I)	\$ 740.60 (I)
DS3	On net	\$ 3,500	\$5,924.80 (I)	\$5,554.50 (I)	\$5,184.20 (I)
	Off net	\$ 3,500	\$8,887.20 (I)	\$8,146.60 (I)	\$7,406.00 (I)
	NNI	\$ 3,500	\$5,924.80 (I)	\$5,554.50 (I)	\$5,184.20 (I)
DS1 Co-lo	Co-lo	\$ 1,250	\$ 109.61 (I)	\$ 109.61 (I)	\$ 109.61 (I)
DS3 Co-lo	Co-lo	\$ 3,500	\$1,421.95 (I)	\$1,421.95 (I)	\$1,421.95 (I)

ATM Port (>12 Mb Requires 45 Mb DS3 Port)			MRC		
	Schedule	NRC	1 Year	2 Year	3 Year
1.5 Mb (DS1)	ALL	N/A	\$1,147.93 (I)	\$1,110.90 (I)	\$ 1,036.84 (I)
45 Mb (DS3)	On net	N/A	\$5,924.80 (I)	\$5,554.50 (I)	\$5,184.20 (I)
	Off net	N/A	\$7,406.00 (I)	\$7,035.70 (I)	\$6,665.40 (I)

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

SECTION 6 - SERVICE RATES (CONT'D)

6.8 Asynchronous Transfer Mode (ATM) Service (Cont'd)

PVCs (Per PVC, Simplex Pricing)					
<b>SCR (Term &amp; Schedule Independent)</b>					
<b>QoS</b>	<b>NRC</b>	<b>PCR</b>	<b>0-56 Kb</b>	<b>64+ Kb</b>	<b>1.5+ Mb</b>
		<b>Per 64 Kb</b>	<b>Per 8 Kb</b>	<b>Per 64 Kb</b>	<b>Per 1.5 Mb</b>
CBR	\$100	1:1 SCR	\$ 3.34	\$26.66	\$639.88
VBR-rt*	\$100	4:1 SCR	\$ 3.15	\$25.19	\$604.33
VBR- nrt*	\$100	4:1 SCR	\$ 2.97	\$23.70	\$568.78
UBR	\$100	N/A	\$ 0.74	\$5.92	\$142.20
* SCR for VBR-rt and VBR-nrt PVCs must be at least 25% of PCR					
Volume Discounts (Per solution, all elements)					
	<b>MRC</b>	<b>Discount</b>			
	10K	5%			
	20K	10%			
	30K	15%			
	50K	20%			

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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SECTION 6 - SERVICE RATES (CONT'D)

6.9 TecPath T-1 Service

The following TecPath T-1 service packages are available to customers renewing existing T-1 (legacy services) service contracts. All rates are in addition to the existing customer's T-1 Access charges listed above.

6.9.1 TecPath T-1 Basic Monthly Service Package

Monthly Recurring Charges

12 Month Term	\$148.12
24 Month Term	\$74.06
36 Month Term	\$.01

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The standard TecPath T-1 service configuration services are listed below.

50% off standard US LEC Conferencing service rates\*\*\*  
Data Network Reports\*  
CustomersOnline\*

\* Non-regulated service

\*\*\* Rates, terms, and conditions in US LEC's Interstate Rate Guide Section 6.4 apply.

6.9.2 TecPath T-1 Pro Monthly Service Package

Monthly Recurring Charges

12 Month Term	\$481.39
24 Month Term	\$296.24
36 Month Term	\$185.15

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The TecPath T-1 Pro service configuration services are listed below.

Caller ID with Name  
50% off standard US LEC Conferencing service rates\*\*\*  
Data Network Reports\*  
CustomersOnline\*  
Premise Equipment Maintenance\*

\* Non-regulated service

\*\*\* Rates, terms, and conditions in US LEC's Interstate Rate Guide Section 6.4 apply

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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SECTION 6 - SERVICE RATES (CONT'D)

6.9 TecPath T-1 (Cont'd)

6.9.3 TecPath T-1 Extra Monthly Service Package

Monthly Recurring Charges

12 Month Term	\$370.30
24 Month Term	\$222.18
36 Month Term	\$111.09

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The TecPath T-1 Extra service configuration services are listed below.

Internet Router\*  
50% off standard US LEC Conferencing service rates\*\*\*  
Data Network Reports\*  
CustomersOnline\*  
Premise Equipment Maintenance\*

\* Non-regulated service

\*\*\* Rates, terms, and conditions in US LEC's Interstate Rate Guide Section 6.4 apply

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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SECTION 6 - SERVICE RATES (CONT'D)

6.9 TecPath T-1 (Cont'd)

6.9.4 TecPath T-1 Plus Monthly Service Package

Monthly Recurring Charges

12 Month Term	\$407.33
24 Month Term	\$259.21
36 Month Term	\$148.12

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The TecPath T-1 Extra service configuration services are listed below.

- Internet Router\*
- Bronze Hosting\*
- 10 Email Accounts\*
- 50% off standard US LEC Conferencing service rates\*\*\*
- Data Network Reports\*
- CustomersOnline\*
- Premise Equipment Maintenance\*

\* Non-regulated service

\*\*\* Rates, terms, and conditions in US LEC's Interstate Rate Guide Section 6.4 apply

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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SECTION 6 - SERVICE RATES (CONT'D)

6.9 TecPath T-1 (Cont'd)

6.9.5 TecPath T-1 Securi-T Monthly Service Package

Monthly Recurring Charges

12 Month Term	\$1,110.90
24 Month Term	\$829.47
36 Month Term	\$666.54

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The TecPath T-1 Securi-T service configuration services are listed below.

- Internet Router\*
- Bronze Hosting\*
- 10 Email Accounts\*
- Managed Firewall\*
- 50% off standard US LEC Conferencing service rates\*\*\*
- Data Network Reports\*
- CustomersOnline\*
- Premise Equipment Maintenance\*

\* Non-regulated service

\*\*\* Rates, terms, and conditions in US LEC's Interstate Rate Guide Section 6.4 apply





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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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SECTION 7 - OTHER SERVICE ARRANGEMENTS (CONT'D)

7.1 ADVANTAGE TecPath (Cont'd)

7.1.1 Power Pak Installation Package

In addition to standard ADVANTAGE TecPath service configurations, the Customer may purchase the Power Pak bundle of services listed below. The Power Pak rates below apply to each ADVANTAGE TecPath configuration and include the following services.

Non-Recurring T-1 Installation  
Bronze Web Hosting\*  
10 E-Mail Boxes\*

Extended Local Calling (where applicable)  
50% off standard US LEC Conferencing service rates\*\*\*

Power Pak Service Rates	Monthly Recurring Charges		
	1 Year	2 Year	3 Year
Schedules 1, 2 & 3	\$185.15	\$111.09	\$74.06

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7.1.2 Power Pak Plus Installation Package

In addition to standard ADVANTAGE TecPath service configurations, the Customer may purchase the Power Pak Plus bundle of services listed below. The Power Pak rates below apply to each ADVANTAGE TecPath configuration and include the following services.

Non-Recurring T-1 Installation  
Bronze Web Hosting\*  
10 E-Mail Boxes\*  
Extended Local Calling (where applicable)  
50% off standard US LEC Conferencing service rates\*\*\*  
Analog Gateway  
Internet router, including installation and maintenance\*

\* Non-regulated service

\*\*\* Rates, terms and conditions in US LEC's Interstate Rate Guide apply

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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SECTION 7 - OTHER SERVICE ARRANGEMENTS (CONT'D)

7.1 ADVANTAGE TecPath (Cont'd)

7.1.2 Power Pak Plus Installation Package (Cont'd)

Power Pak Plus Service Rates	Monthly Recurring Charges			
	1 Year	2 Year	3 Year	
Schedules 1, 2 & 3	\$481.39	\$296.24	\$185.15	(I)

7.1.3 Power Pak Securi-T Installation Package

In addition to standard ADVANTAGE TecPath service configurations, the Customer may purchase the Power Pak Plus bundle of services listed below. The Power Pak rates below apply to each TecPath configuration and include the following services.

- Non-Recurring T-1 Installation
- Bronze Web Hosting\*
- 10 E-Mail Boxes\*
- Extended Local Calling (where applicable)
- 50% off standard US LEC Conferencing service rates\*\*\*
- Analog Gateway
- Internet router, including installation and maintenance\*
- Firewall Service\*
- Secure Internet\*
- Firewall Installation\*

Power Pak Securi-T Service Rates	Monthly Recurring Charges			
	1 Year	2 Year	3 Year	
Schedules 1, 2 & 3	\$1,110.90	\$829.47	\$666.54	(I)

\* Non-regulated service

\*\*\* Rates, terms and conditions in US LEC's Interstate rate Guide apply

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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SECTION 7 - OTHER SERVICE ARRANGEMENTS (CONT'D)

7.1 ADVANTAGE TecPath (Cont'd)

7.1.4 Web Hosting\* Upgrades

For all Power Pak Installation packages described in 7.1.2, 7.1.3 and 7.1.4 the following web hosting service options may be substituted for Bronze service at the rates described below.

Service	**
Silver Web Hosting	
Gold Web Hosting	
Platinum Web Hosting	
Platinum Plus Web Hosting	

7.1.5 Volume Discount Schedule

The following service term commitment and volume discounts will be applied to ADVANTAGE TecPath and all optional Power Pak service packages. All services purchased in conjunction with ADVANTAGE TecPath service will contribute to the discount schedule. However, the discounts will only apply to ADVANTAGE TecPath and optional Power Pak monthly recurring rates.

Volume	1-year term	2-year term	3-year term
\$500	0.0%	0.0%	0.0%
\$750	5.0%	10.0%	12.5%
\$1,000	5.0%	12.5%	20.0%
\$10,000	5.0%	15.0%	25.0%

\* Non-regulated service

\*\* Web Hosting is a non-regulated service. Rates for ADVANTAGE Power T related upgrades will be included in Customer service Agreements or Customer Service Agreement Attachments

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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SECTION 7 - OTHER SERVICE ARRANGEMENTS (CONT'D)

7.1 ADVANTAGE TecPath (Cont'd)

7.1.6 Power Pak Ultra Installation Package

In addition to standard ADVANTAGE TecPath service configurations, the Customer may purchase the Power Pak Ultra bundle of services listed below. The Power Pak Ultra rates below apply to each ADVANTAGE TecPath configuration and include the following services.

- Non-Recurring T-1 Installation
- Bronze Web Hosting\*
- 10 E-Mail Boxes\*
- Extended Local Calling (where applicable)
- 50% off standard US LEC Conferencing service rates\*\*\*
- ANI Delivery

Power Pak Service Rates	Monthly Recurring Charges		
	1 Year	2 Year	3 Year
Schedules 1, 2 & 3	\$777.63	\$481.39	\$296.24

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7.1.7 Power Pak Max Installation Package

In addition to standard ADVANTAGE TecPath service configurations, the Customer may purchase the Power Pak Max bundle of services listed below. The Power Pak Max rates below apply to each ADVANTAGE TecPath configuration and include the following services.

- Non-Recurring T-1 Installation
- Bronze Web Hosting\*
- 10 E-Mail Boxes\*
- Extended Local Calling (where applicable)
- 50% off standard US LEC Conferencing service rates\*\*\*
- Caller ID w/ Name

Power Pak Service Rates	Monthly Recurring Charges		
	1 Year	2 Year	3 Year
Schedules 1, 2 & 3	\$777.63	\$481.39	\$296.24

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\* Non-regulated service

\*\*\* Rates, terms, and conditions in US LEC's Interstate Rate Guide apply

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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SECTION 7 - OTHER SERVICE ARRANGEMENTS (CONT'D)

7.2 Dynamic T (Note 1)

The Dynamic T service provides customers with 1.0 to 3.0 Mbps of highly flexible, high capacity bandwidth that can be dynamically changed from up to 24 channels of voice capacity to 3.0 Mbps of Internet bandwidth or any combination of either at any given moment. The Customer has the flexibility of bundling local exchange service and data services including Internet access\*. These voice and/or data services are provisioned on one or two T-1s utilizing US LEC Gateways and the required US LEC provided and Managed Integrated Access Devices (IAD) that allow intermingling of the voice and Internet on the T-1 which can total up to, but not exceed, 3.0 Mbps. The service can be converted to lines, PRI or T-1 to interface with the customer's existing equipment. Exchange Access Optional services and Miscellaneous Service rates contained in Sections 6 and 8 of this Price Guide are not included in Dynamic T monthly recurring rates. All Dynamic T configurations are subject to a minimum 1-year term commitment. An analog gateway is required for analog line terminations. Optional bundles of regulated and non-regulated services described in 7.2.1 are available in addition to the basic Dynamic T configuration.

Dynamic T Customer Voice traffic has priority over Internet traffic.

Dynamic T	Monthly Recurring Charges			
Base Services	Schedule 1	Schedule 2	Schedule 3	
Dynamic T 1.0 Mbps with 1.0 Mbps Internet and 8 Voice Channels	\$814.66	\$888.72	\$962.78	(I)
Dynamic T 1.5 Mbps with 1.0 Mbps Internet and 16 Voice Channels	\$1,036.84	\$1,110.90	\$1,184.96	(I)
Dynamic T 3.0 Mbps with 3.0 Mbps Internet and 8 Voice Channels	\$1,333.08	\$1,481.20	\$1,629.32	(I)

\*Internet access is a non-regulated offering

Note 1 – Effective April 11, 2006 this service will not be available to new customers

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

SECTION 7 - OTHER SERVICE ARRANGEMENTS (CONT'D)

7.2 Dynamic T (Cont'd) (Note 1)

Base Services	Schedule 1	Schedule 2	Schedule 3	
US LEC Managed IAD Basic Per T-1/w battery back-up	\$222.18	\$222.18	\$222.18	(I)
US LEC Managed IAD Upgrade Per T-1/w battery back-up (in addition to IAD Basic)	\$74.06	\$74.06	\$74.06	(I)

The US LEC Managed IAD provides the following bundle of services.

- T-1/PRI Installation
- Bronze Web Hosting\*
- 10 Email Boxes\*
- Extended Local Calling (where applicable)
- 50% off standard US LEC Conferencing rates\*\*\*
- Combined Analog Gateway and Internet Router, including installation and maintenance\*
- One BTN Directory Listing

Dynamic T – SIP Option

As an option, Dynamic T customers may elect to have Dynamic T delivered voice service handed off to them in SIP IP protocol as opposed to having their voice converted to lines, PRI, or T-1. The customer must provide equipment capable of, and configured for, SIP IP voice delivery, including the ability to read and assign “IP Precedence” to Voice IP packets.

When the SIP option is elected, customers may not purchase a US LEC Managed IAD from US LEC. All other Dynamic T optional services remain available at the prices and conditions set forth in this Price Guide.

MRC			\$74.06	(I)
T1/PRI Installation				
Bronze Web Hosting*				
10 Email Boxes*				

\* Non-regulated service

\*\*\* Rates, terms, and conditions in US LEC’s Interstate Rate Guide apply

Note 1 – Effective April 11, 2006, this service will not be available to new customers.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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SECTION 7 - OTHER SERVICE ARRANGEMENTS (CONT'D)

7.2 Dynamic T (Cont'd) (Note 1)

Dynamic T – SIP Option (Cont'd)

Extended Local Calling (where applicable)

50% off standard US LEC Conferencing rates\*\*\*

Combined Analog Gateway and Internet Router, including installation and maintenance\*

One BTN Directory Listing

\* Non-regulated service

\*\*\* Rates, terms, and conditions in US LEC's Interstate Rate Guide apply

Note 1 – Effective April 11, 2006, this service will not be effective to new customers.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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SECTION 7 - OTHER SERVICE ARRANGEMENTS (CONT'D)

7.2 Dynamic T (Cont'd) (Note 1)

7.2.1 Dynamic T Optional Services

Optional Services	MRC			
	Sch.1	Sch.2	Sch.3	
Four (4) Additional Voice Channels	\$148.12	\$296.24	\$444.36	(I)
Domestic LD Bundle				
2,000 minutes per month			\$74.06	(I)
3,000 minutes per month			\$111.09	
4,000 minutes per month			\$148.12	(I)
Excess Interstate LD minutes, per month per minute			\$0.055	
Excess Intrastate LD minutes, per month per minute			\$0.075	
0.5 Mbps Add'l Dynamic T Data Access			\$74.06	(I)
Enterprise IP Calling	8 Channels		\$74.06	(I)
	12 Channels		\$111.09	
	16 Channels		\$148.12	
	20 Channels		\$185.15	
	24 Channels		\$222.18	(I)

7.2.2 Dynamic T Discounts

Dynamic T discounts are applicable to any Dynamic T MRC element and are calculated based on the sum of the MRC of the selected elements and the term of the customer contract.

MRC Commitment /minimum MRC	1 Year	2 Year	3 Year
\$750.00	0.0%	0.0%	5.0%
\$1,000.00	0.0%	5.0%	10.0%
\$2,000.00	0.0%	10.0%	15.0%

Note 1, Effective April 11, 2006, this service will not be available to new customers.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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SECTION 7 - OTHER SERVICE ARRANGEMENTS (CONT'D)

7.3 TecPath II (Cont'd)

7.3.1 Power Pak Installation Package

In addition to standard TecPath II service configurations, the Customer may purchase the Power Pak bundle of services listed below. The Power Pak rates below apply to each TecPath II configuration and include the following services.

Non-Recurring T-1 Installation  
Bronze Web Hosting\*  
10 E-Mail Boxes\*  
Extended Local Calling (where applicable)  
50% off standard US LEC Conferencing service rates\*\*\*

Power Pak Service Rates	Monthly Recurring Charges		
	1 Year	2 Year	3 Year
Schedules 1, 2 & 3	\$185.15	\$111.09	\$74.06

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7.3.2 Power Pak Plus Installation Package

In addition to standard TecPath II service configurations, the Customer may purchase the Power Pak Plus bundle of services listed below. The Power Pak rates below apply to each TecPath II configuration and include the following services.

Non-Recurring T-1 Installation  
Bronze Web Hosting\*  
10 E-Mail Boxes\*  
Extended Local Calling (where applicable)  
50% off standard US LEC Conferencing service rates\*\*\*  
Analog Gateway  
Internet router, including installation and maintenance\*

\* Non-regulated service

\*\*\* Rates, terms and conditions in US LEC's Interstate Rate Guide apply

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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SECTION 7 - OTHER SERVICE ARRANGEMENTS (CONT'D)

7.3 TecPath II (Cont'd)

7.3.2 Power Pak Plus Installation Package (Cont'd)

Power Pak Plus Service Rates	Monthly Recurring Charges			
	1 Year	2 Year	3 Year	
Schedules 1, 2 & 3	\$481.39	\$296.24	\$185.15	(I)

7.3.3 Power Pak Securi-T Installation Package

In addition to standard TecPath II service configurations, the Customer may purchase the Power Pak Plus bundle of services listed below. The Power Pak rates below apply to each TecPath II configuration and include the following services.

- Non-Recurring T-1 Installation
- Bronze Web Hosting\*
- 10 E-Mail Boxes\*
- Extended Local Calling (where applicable)
- 50% off standard US LEC Conferencing service rates\*\*\*
- Analog Gateway
- Internet router, including installation and maintenance\*
- Firewall Service\*
- Secure Internet\*
- Firewall Installation\*

Power Pak Securi-T Service Rates	Monthly Recurring Charges			
	1 Year	2 Year	3 Year	
Schedules 1, 2 & 3	\$1,110.90	\$829.47	\$666.54	(I)

\* Non-regulated service

\*\*\* Rates, terms and conditions in US LEC's Interstate rate Guide apply

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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SECTION 7 - OTHER SERVICE ARRANGEMENTS (CONT'D)

7.3 TecPath II (Cont'd)

7.3.4 Power Pak Ultra Installation Package

In addition to standard TecPath II service configurations, the Customer may purchase the Power Pak Ultra bundle of services listed below. The Power Pak Ultra rates below apply to each TecPath II configuration and include the following services.

- Non-Recurring T-1 Installation
- Bronze Web Hosting\*
- 10 E-Mail Boxes\*
- Extended Local Calling (where applicable)
- 50% off standard US LEC Conferencing service rates\*\*\*
- ANI Delivery

Power Pak Service Rates	Monthly Recurring Charges			
	1 Year	2 Year	3 Year	
Schedules 1, 2 & 3	\$777.63	\$481.39	\$296.24	(I)

7.3.5 Power Pak Max Installation Package

In addition to standard TecPath II service configurations, the Customer may purchase the Power Pak Max bundle of services listed below. The Power Pak Max rates below apply to each TecPath T II configuration and include the following services.

- Non-Recurring T-1 Installation
- Bronze Web Hosting\*
- 10 E-Mail Boxes\*
- Extended Local Calling (where applicable)
- 50% off standard US LEC Conferencing service rates\*\*\*
- Caller ID w/ Name

Power Pak Service Rates	Monthly Recurring Charges			
	1 Year	2 Year	3 Year	
Schedules 1, 2 & 3	\$777.63	\$481.39	\$296.24	(I)

\* Non-regulated service

\*\*\* Rates, terms and conditions in US LEC's Interstate rate Guide apply

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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SECTION 7 - OTHER SERVICE ARRANGEMENTS (CONT'D)

7.3 TecPath II (Cont'd)

7.3.6 Web Hosting\* Upgrades

For all Power Pak Installation packages described in 7.1.1, 7.1.2, 7.1.3, 7.1.4, and 7.1.5 the following web hosting service options may be substituted for Bronze service at the rates described below.

Service	Monthly Recurring Charge			
	1-year term	2-year term	3-year term	
Silver Web Hosting	\$22.22	\$22.22	\$22.22	(I)
Gold Web Hosting	\$59.25	\$59.25	\$59.25	
Platinum Web Hosting	\$125.90	\$125.90	\$125.90	
Platinum Plus Web Hosting	\$333.27	\$333.27	\$333.27	(I)

\* Non-regulated service

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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SECTION 7 - OTHER SERVICE ARRANGEMENTS (CONT'D)

7.4 Dynamic T II

The Dynamic T II service provides customers with 1.0 to 3.0 Mbps of highly flexible, high capacity bandwidth that can be dynamically changed from up to 24 channels of voice capacity to 3.0 Mbps of Internet or MPLS VPN bandwidth or any combination of either at any given moment. These voice and/or data services are provisioned on one or two T-1s utilizing US LEC Gateways and Managed Integrated Access Devices (IAD) that allow intermingling of the voice and Internet on the T-1 which can total up to, but not exceed, 3.0 Mbps. The service can be converted to lines, PRI or T-1 to interface with the customer's existing equipment. Exchange Access Optional services and Miscellaneous Service rates contained in Sections 6 and 8 of this Price Guide are not included in Dynamic T II monthly recurring rates. All Dynamic T II configurations are subject to a minimum 1-year term commitment. An analog gateway is required for analog line terminations. Dynamic T II Customer Voice traffic has priority over Internet traffic. Dynamic T II Customers may elect to have the service handed off to them in SIP IP protocol.

Dynamic T II basic rules

Customer must choose one IAD or one SIP pak.

Customer must choose one of the following:

Internet (no additional charge)

MPLS VPN - MRC - \$74.06 per Mbs requested

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Each Dynamic T II IAD Pak receives the following services in addition to the pak specific services.

A US LEC provided and managed IAD\*

Bronze Web Hosting

Subscription Services\*

50% Conference Calling Discount\*\*

1 BTN Directory Listing

Local Number Portability

Local and EAS service

Internet service at the maximum transfer rate stated\*

\* Non-regulated service

\*\* Rates, terms and conditions in US LEC's Long Distance tariff apply.

\*\*\* Rates, terms and conditions in US LEC's Interstate rate Guide apply.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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SECTION 7 - OTHER SERVICE ARRANGEMENTS (CONT'D)

7.4 Dynamic T II (Cont'd)

7.4.4 3.0 Mbs Internet or MPLS VPN SIP Pak  
 8 Voice Channels  
 3.0 Mb Internet or MPLS VPN

MRC	1 Year	2 Year	3 Year
Schedule 1	\$1,407.14	\$1,370.11	\$1,333.08
Schedule 2	\$1,444.17	\$1,407.14	\$1,370.11
Schedule 3	\$1,888.53	\$1,740.41	\$1,666.35

7.4.5 DS3 Managed Internet or MPLS VPN IAD Pak  
 24 Voice Channels  
 10.0 Mb Internet or MPLS VPN

MRC	1 Year	2 Year	3 Year
Schedule 1	\$8,072.54	\$7,554.12	\$7,109.76
Schedule 2	\$9,183.44	\$8,516.90	\$7,776.30
Schedule 3	\$10,146.22	\$9,775.92	\$9,257.50

7.4.6 DS3 Internet or MPLS VPN SIP Pak  
 24 Voice Channels  
 10.0 Mb Internet or MPLS VPN

MRC	1 Year	2 Year	3 Year
Schedule 1	\$7,443.03	\$6,998.67	\$6,628.37
Schedule 2	\$8,553.93	\$7,961.45	\$7,294.91
Schedule 3	\$9,664.83	\$9,220.47	\$8,776.11

7.4.7 10 Mb Ethernet Managed Internet or MPLS VPN IAD Pak  
 24 Voice Channels  
 3.0 Mb Internet or MPLS VPN

MRC	1 Year	2 Year	3 Year
Schedule 1	\$8,813.14	\$8,487.28	\$8,339.16
Schedule 2	\$10,294.34	\$9,968.48	\$9,820.36
Schedule 3	\$11,923.66	\$11,597.80	\$11,449.68

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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SECTION 7 - OTHER SERVICE ARRANGEMENTS (CONT'D)

7.4 Dynamic T II (Cont'd)

7.4.8 10 Mb Ethernet Internet or MPLS VPN SIP Pak  
 24 Voice Channels  
 3.0 Mb Internet or MPLS VPN

MRC	1 Year	2 Year	3 Year
Schedule 1	\$8,072.54	\$7,894.80	\$7,746.68
Schedule 2	\$9,553.74	\$9,376.00	\$9,227.88
Schedule 3	\$10,442.46	\$10,264.72	\$10,116.60

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7.4.9 20 Mb Ethernet Internet or MPLS IAD Pak  
 24 Voice Channels  
 8.0 Mb Internet or MPLS VPN

MRC	1 Year ICB	2 Year ICB	3 Year ICB
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7.4.10 20 Mb Ethernet Internet or MPLS SIP Pak  
 24 Voice Channels  
 8.0 Mb Internet or MPLS VPN

MRC	1 Year ICB	2 Year ICB	3 Year ICB
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7.4.11 Upgrades

	MRC
Each additional 0.5 Mb Internet or MPLS VPN	\$74.06
Each additional 1.0 Mb Internet or MPLS VPN on DS3 or Ethernet	\$222.18
Each additional 1.5 Mb Internet or MPLS VPN on 3.0 Mbs	\$740.60

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Each additional line

Schedule 1	\$74.06
Schedule 2	\$88.87
Schedule 3	\$103.68

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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SECTION 7 - OTHER SERVICE ARRANGEMENTS (CONT'D)

7.4 Dynamic T II (Cont'd)

7.4.11 Upgrades Cont'd

Plus 4 & More

4 Add'l Lines plus 1,000 MOU Domestic LD

MRC	1 Year	2 Year	3 Year	
Schedule 1	\$233.29	\$188.85	\$147.38	(I)
Schedule 2	\$292.54	\$248.10	\$206.63	
Schedule 3	\$351.79	\$307.35	\$265.88	(I)

24 Add'l Lines for DS3 or Ethernet IAD or SIP Pak

MRC	All terms	
Schedule 1	\$740.60	(I)
Schedule 2	\$888.72	
Schedule 3	\$888.72	(I)

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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SECTION 8 - MISCELLANEOUS SERVICES

8.1 Remote Call Forwarding On-Net

8.1.1 Description

Remote Call Forwarding On-Net is a service that utilizes a US LEC switch to automatically forward all incoming calls dialed to the remote call forwarding on-net number to another US LEC service number.

8.1.2 Rates

	Non-Recurring	Monthly Recurring
Remote Call Forwarding On-Net (per number)	\$100.00	\$37.03 <b>(I)</b>

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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SECTION 8 - MISCELLANEOUS SERVICES (CONT'D)

8.2 Operator Services

8.2.1 Description

Operator Handled Calling Services are provided to Customers and Users of Company-provided Local Exchange Services, and to Customers and Users of exchange access lines which the Customer has pre-subscribed to the Company's Message Telephone Service.

8.2.2 Definitions

**Person-to-Person:** Calls completed with the assistance of a Company operator to a particular person, station, department, or PBX extension specified by the calling party. Charges may be billed to the Customer's commercial credit card and/or LEC calling card, calling station, called station, or a designated third-party station. Calls may be dialed with or without the assistance of a Company operator.

**Collect Call:** Calls completed with the assistance of a Company Operator for which charges are billed -- not to the originating telephone number, but to the destination or terminating number.

**Operator Dialed Charge:** The end user places the call without dialing the destination number, although the capability to do it himself exists. The end user will dial "0" for local calls and "00" for long distance calls and then requests the operator to dial the called station.

**Billed to Non-Proprietary Calling Card:** Refers to calls that are dialed by the customer in accordance with standard dialing instructions and billed to a non-proprietary calling card issued by another carrier.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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SECTION 8 - MISCELLANEOUS SERVICES (CONT'D)

8.2 Operator Services (Cont'd)

8.2.3 Rates

Local Operator assisted calls are billed at the same per-minute or per-message rates as direct dialed local calls.

Intrastate calls will be billed based upon the Customer's selected toll plan as described in Section XX.

Local exchange, IntraLATA, and Long Distance calls may be placed on an Operator Assisted basis. For Operator Assisted calls to Busy Line Verification and Interrupt, or Directory Assistance, additional surcharges specified in this tariff will apply in addition to any applicable Operator charges.

In addition to the usage charges identified above, the following operator-assisted charges will apply:

There is a 3-minute minimum billing for Operator Services calls made from payphones.

Intrastate Usage Rates                      \$0.89 per minute

Per Call Charges

Person-to-Person	\$9.99
Collect – Automated	\$4.99
Collect – Operator Handled	\$6.50
Third Party - Automated	\$4.99
Third Party – Operator Handled	\$9.99
Customer Dialed Calling Card	\$4.99
Operator Must Dial Calling Card	\$4.99
Operator Dial Calling Card	\$5.50
Sent Paid – Non Coin - Automated	\$4.99
Sent Paid – Non Coin – Operator	\$9.99
Payphone Surcharge	\$3.00
Operator Dialed Surcharge	\$2.15
General Assistance	\$1.99

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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SECTION 8 - MISCELLANEOUS SERVICES (CONT'D)

8.3 Busy Line Verify and Line Interrupt Service

8.3.1 Description

Upon request of a calling party the Company will verify a busy condition on a called line.

- A) The operator will determine if the line is clear or in use and report to the calling party.
- B) The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

8.3.2 Regulations

- A) A charge will apply when:
  - 1) The operator verifies that the line is busy with a call in progress.
  - 2) The operator verifies that the line is available for incoming calls.
  - 3) The operator verifies that the called number is busy with a call in progress and the customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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SECTION 8 - MISCELLANEOUS SERVICES (CONT'D)

8.3 Busy Line Verify and Line Interrupt Service (Cont'd)

8.3.2 Regulations (Cont'd)

- B) No charge will apply:
  - 1) When the calling party advises that the call is to or from an official public emergency agency.
  - 2) Under conditions other than those specified in 8.3.2(a) preceding.
- C) Busy Verification and Interrupt Service is furnished where and to the extent that facilities permit.
- D) The Customer shall identify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

8.3.3 Rates	Per Request	
Busy Line Verify Service	\$9.99	(I)
Busy Line Verify and Busy Line Interrupt Service	\$9.99	(I)

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**LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE**

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**SECTION 8 - MISCELLANEOUS SERVICES (CONT'D)****8.4 Directory Assistance****8.4.1 Description**

A Customer may obtain Directory Assistance in determining telephone numbers within the State of Maryland by calling the Directory Assistance operator.

Directory Assistance charges apply for all requests for which the Company's facilities are used. Each number requested is charged as shown below. Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers.

A credit will be given for calls to Directory Assistance when:

- the Customer experiences poor transmission or is cut-off during the call,
- the Customer is given an incorrect telephone number, or
- the Customer inadvertently misdials an incorrect Directory Assistance NPA.

To receive a credit, the customer must notify the Company operator or Business Office of the problem experienced.

Residential customers will receive six (6) free Directory Assistance calls each month with two (2) requests per call. Directory Assistance charges will not be levied against an individual who suffers from a visual disability that precludes the use of a telephone directory.

**8.4.2 Rates**

Per Call	\$1.99
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**LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE**

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**SECTION 8 - MISCELLANEOUS SERVICES (CONT'D)****8.5 Service Implementation****8.5.1 Description**

Absent a promotional offering, service implementation charges will apply to new service orders or to orders to change existing service.

**8.5.2 Rates**

Non-Recurring

Per Service Order

\$50.00

**8.6 Restoration of Service****8.6.1 Description**

A restoral charge applies to the re-establishment of service and facilities suspended because of nonpayment of bills and is payable at the time that the re-establishment of the service and facilities suspended is arranged for.

**8.6.2 Rates**

Non-Recurring

Per Occasion

\$100.00

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**LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE**


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**SECTION 8 - MISCELLANEOUS SERVICES (CONT'D)****8.7 Customer Premise Work****8.7.1 Description**

The customer shall be responsible for payment of a nonrecurring charge for each visit by the Company to the premise of the customer solely to determine that a service difficulty or trouble report results from the use of equipment, power, or facilities, or the failure of equipment, power, or facilities located on the Customer's side of the demarcation point or to install wiring or other equipment at the Customer's direction on the Customer's side of the demarcation point.

Customer Premise Work charges apply per customer request when the Company sends one or more technicians at the Customer's request to the Customer premise. When more than one employee is involved at the premise, only one (1) initial charge shall be applied and the additional employee's time will be charged as additional time increments..

**8.7.2 Rates****Non-Recurring**

First 30-minute increment or fraction thereof	\$70.00
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Each additional 15 minute increment or fraction thereof	\$12.00
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**8.8 Emergency Services (Enhanced 911)****8.8.1 Description**

Allows Customers to reach appropriate emergency services including police, fire and hospital medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary 911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be displayed to the person handling the 911 call. The Company will impose a surcharge to all Customers at a level determined by the respective county.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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SECTION 8 - MISCELLANEOUS SERVICES (CONT'D)

8.9 Presubscription Changes

8.9.1 Description

Customer may change the choice of Primary Interexchange Carrier (PIC) at any time. The customer's original PIC choices are activated at no charge as described in Section 11.2 Presubscription Charge Application. Subsequent changes are subject to the following charges.

8.9.2 Rates

	Per Line/Trunk Per Occurrence
InterLATA PIC Change	\$5.00
IntraLATA PIC Change (when available)	\$5.00
Both PIC selections changed simultaneously	\$5.00

8.10 Telecommunications Relay Services (TRS)

8.10.1 Description

Enables deaf, hard-of-hearing or speech-impaired persons who use a Text Telephone (TT) or similar devices to communicate freely with the hearing population not using TT and vice versa. A Customer will be able to access the state provider to complete such calls. The Company will impose a surcharge to all Customers at a level determined by the Commission.

8.11 Calling Cards

8.11.1 Description

Calling Cards are available for customers who may want to make calls on their US LEC account from differing locations. Calling card calls will incur the following charges:

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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SECTION 8 - MISCELLANEOUS SERVICES (CONT'D)

8.11 Calling Cards (Cont'd)

8.11.2 Rates

Payphone Compensation Surcharges	\$0.50
Rate per minute *per payphone originated call	\$0.25

8.12 Accounting Codes

8.12.1 Description

Accounting Codes provide customers with a means of restricting calls or itemizing calls, according to specific digits that must be dialed at the end of a long distance telephone number. The length of Accounting Codes may vary from 2 to 6 digits, however, the length must be consistent for each customer location.

Offered are packages of codes that are verified against a specific list of valid numbers, for call restriction, or offers unverified packages of 2-6 digits in length for cataloging by code, the calls made.

8.12.2 Rates

Charge Per Customer Location	Non-Recurring	Monthly Recurring
Verified Packages	\$30.00	\$14.81 (I)
Account Code Prompting Packages	\$30.00	\$ 7.41 (I)

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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SECTION 8 - MISCELLANEOUS SERVICES (CONT'D)

8.13 Foreign Exchange (FX) Service

8.13.1 Description

FX Service enables a Customer to receive a Company-provided Exchange Access Service at a point outside the Exchange Access Service Area corresponding to the NPA-NXX designation (as set forth in Section 4.1) of such Exchange Access Service.

The Local Calling Area and all Usage Service rates which apply to an FX Exchange Access Service are the same as those which regularly apply to other Company-provided Exchange Access Services bearing the same NPA-NXX designation.

8.13.2 Rates

	Non-Recurring	Monthly Recurring
Foreign Exchange Service	\$500.00	\$1,481.20 (I)

8.14 Hospitality Rates

8.14.1 Description

Hospitality rates will have no local usage charges associated with them. Hotels and motels that supply guest rooms and route local and long distance guest traffic over Company digital facilities will qualify for Hospitality Rates.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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SECTION 8 - MISCELLANEOUS SERVICES (CONT'D)

8.15 Directory Listings

8.15.1 Description

For each Customer of Company-provided Exchange Access Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings at the following rates:

8.15.2 Rates

	Non-Recurring	Monthly Recurring
Each Additional Listing	\$6.30	\$5.19 <b>(I)</b>
Non-Directory Listed	-	\$4.44 <b>(I)</b>
Non-Published Number	-	\$3.70 <b>(I)</b>
Foreign Exchange Listing	-	\$4.44 <b>(I)</b>

8.16 Custom Calling Features

8.16.1 Description

These features will include Custom Calling and CLASS features such as Call Forwarding, Call Waiting, Caller ID, etc.

8.16.2 Rates

	Per Service Order Non-Recurring	Per Feature Monthly Recurring
Custom Calling Feature (with the exception of Caller ID) per feature	\$25.00	\$4.07 <b>(I)</b>
Caller ID	\$25.00*	\$11.11* <b>(I)</b>
Caller ID Blocking	No charge	No charge
Caller ID with Name	\$25.00*	\$11.85* <b>(I)</b>
Caller ID with Name per PRI	\$25.00*	\$185.15* <b>(I)</b>

\*Caller ID and Caller ID with Name service are furnished by the Company, and the Company will attempt to deliver all names and/or numbers, subject to blocking, technical limitations and the availability of third party information.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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SECTION 8 - MISCELLANEOUS SERVICES (CONT'D)

8.17 Single Line Foreign Exchange (FX) Service [\*See Note 1]

8.17.1 Description

Single Line Foreign Exchange (FX) Service is interexchange service furnished to a customer from an exchange other than the one from which the customer would normally be served, allowing customers to have a local presence and one-way communications in an exchange different from their own. The service provides a single channel of IntraLATA inbound only communication service to the customer premises. Each Single Line FX Service requires a usable line or trunk dedicated to it. The service must be used in conjunction with Local Exchange Access Service. Single Line FX Service rates are in addition to Local Exchange Access Service rates described in Section 5 and 6 of this Price Guide.

8.17.2 Rates

	Non-Recurring	Monthly Recurring
Single Line FX Service	\$50.00	\$17.78 (I)

[\*Note 1: Effective November 30, 2009 this service will no longer be available to new customers.]

8.18 Multi-Channel Foreign Exchange (FX) Service

8.18.1 Description

Multi-Channel Foreign Exchange (FX) Service is exchange service furnished to a customer from an exchange other than the one from which the customer would normally be served, allowing customers to have a local presence and one-way communications in an exchange different from their own. The service provides up to 24 channels of IntraLATA inbound only communication service to the customer premises. Each Multi-Channel FX Service requires a T-1 facility dedicated to it. The service must be used in conjunction with Local Exchange Access Service. Multi-Channel FX Service rates are in addition to Local Exchange Access Service rates described in Section 5 and 6 of this Price Guide.

8.18.2 Rates

	Non-Recurring	Monthly Recurring
Multi-Channel FX Service	\$50.00	\$148.12 (I)

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**LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE**

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**SECTION 8 - MISCELLANEOUS SERVICES (CONT'D)****8.19 911 Database Management****8.19.1 Description**

The Company will provide 911 Database Management for multi-tenant or shared-tenant service provider Customers. This service is available only to Customers with PRI service described in Section 6 with station level or station number identification. The Company will submit Customer-provided information to the Company's 911 database administrator for inclusion in the Automatic Location Identification (ALI) database. The Customer is responsible for furnishing all new resident or tenant information to the Company 72 hours prior to the establishment of the tenant's local service with the Customer. The Customer is responsible for the accuracy and completeness of their tenant or resident information submitted to the Company for management. The Customer is responsible for updating and advising the Company of any and all changes to their tenant or resident's 911 information. Each Customer agrees to release, indemnify, defend and hold harmless the Company from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others, or for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of 911 database management services which are or may be furnished by the Company in connection therewith, including but not limited to the identification of the Customer tenant's telephone number, address or name associated with the telephone used by the party or parties accessing 911 services, and which arise out of the negligence or other wrongful act of the Company, the Customer, its user agencies or municipalities or employees or agents of any one of them. 911 Database Management, like all of the Company's other services, is offered subject to the general regulations contained in Section 2 of this Price Guide, and in particular Section 2.3 Liability of the Company.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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SECTION 8 - MISCELLANEOUS SERVICES (CONT'D)

8.19 911 Database Management

8.19.1 Description (Cont'd)

The nonrecurring charges below provide for the establishment and initial upload of Customer tenant or resident information. The monthly recurring charges provide for the database management and maintenance of each telephone number provided by the Customer.

8.19.2 Rates

	Monthly Recurring Per Month
Per Number Maintained	\$0.45
	Non-Recurring Per Initial Upload
Installation per 100-500 numbers	\$150.00
Installation per 501-1500 numbers	\$250.00
Installation per 1500-2500 numbers	\$500.00

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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SECTION 8 - MISCELLANEOUS SERVICES (CONT'D)

8.20 Disaster Recovery Services

8.20.1 Description

The following items are available individually or in to bundles provide the customer the ability to transfer service to non-affected locations for restoration of services in the event of a catastrophic event, out of service conditions, or to relieve overflow conditions and are applicable at any customer network location.

8.20.2 Rates

Disaster Recovery Element	Service	NRC	MRC per location requested
1*	Email Spooling		\$29.62 (I)
2	Call Forwarding Trunks-to-POTS		\$29.62 (I)
3	Call Forwarding Variable		\$4.07 (I)
4	Remote Access to Call Forwarding		\$4.07 (I)
5	Emergency Re-Route	\$10.00	\$14.81 (I)
6	Trunk Group Overflow	\$10.00	\$14.81 (I)
Voice and Data Bundle	Elements 1 through 6		\$66.65 (I)
Voice only Bundle	Elements 2 through 5		\$51.84 (I)

\* Non-regulated service

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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SECTION 8 - MISCELLANEOUS SERVICES (CONT'D)

8.21 US LEC Secure

US LEC Secure provides the customer a package of services that will allow the Customer to ensure, even when service is interrupted, they will continue to operate throughout the restoration period. If service is interrupted, the Customer will have the ability to utilize features to transfer services to other business locations and the security of an option that will require the Company to order and provision the connection between the US LEC switch and the customer's premise with Special Access service.

US LEC Secure Package

Three Call Forwarding Trunks to POTS  
Three Call Forwarding Variable  
Three Remote Access to Call Forwarding  
Conferencing\*\*\*  
Calling Cards\*\*  
PowerVIEW – web based access to reroute basic toll free service\*  
Email spooling\*  
PRI/T1 – ordered as Special Access

US LEC Secure rates MRC \$111.09 (I) plus \$15.00 per mile

\* Non-regulated service

\*\* Rates, terms and conditions in US LEC's Long Distance Price Guide apply.

\*\*\* Rates, terms and conditions in US LEC's Interstate rate Guide apply.

8.22 B-Channel Transfer on PRI

Allows two calls over an ISDN PRI between two end-users and a controller to be transferred so that the two end users are connected to each other, and the two B-channels on the ISDN PRI are released and available for call handling. The controller can be a PBX or other intelligent peripheral devices. The number of transfers is limited to the number of B-channels the customer purchases.

B-Channel Transfer Rates MRC \$74.06 (I) per PRI

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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SECTION 8 - MISCELLANEOUS SERVICES (CONT'D)

8.23 Direct Trunk Overflow

The Direct Trunk Overflow (DTO) feature, where available, gives the Customer another termination option if all of their DID trunks are busy. This all-trunks-busy condition may be caused either by legitimate heavy incoming traffic or by a trouble condition where the T-1 system is down and the 5ESS senses that trouble as an all-trunks-busy condition. During either busy condition, the incoming call attempts to terminate to the DID group. When the 5ESS sees all trunks busy, it will choose an alternate route for the call to a telephone number that is programmed in the 5ESS only. This telephone number has the Call Forward Remote feature assigned to it and forwards the call to a number chosen by the Customer.

Remote Access DTO enables the customer to activate and/or update the Call Forwarding on their DTO from any location. The customer uses a provided remote-access toll free number, the DTO Call Forwarding line and their four-digit PIN to review or change their call forwarding number.

	Monthly Recurring Charge	Non- Recurring Charge
Direct Trunk Overflow	\$73.98 <b>(I)</b>	\$25.00
Remote Access DTO	\$14.81 <b>(I)</b>	n/a

8.24 Emergency Call Forwarding Charge

At the Customer's request, the Company may assist in activating or updating their Call Forwarding (or Call Forwarding on their DTO). The Company will provide this assistance at no cost to the Customer if the request is due to a problem with the PAETEC network. If it is not a PAETEC network problem, then the Customer will be billed a non-recurring charge per line.

Emergency Call Forwarding	Non-Recurring Charge \$99.00 per line
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**LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE**

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**SECTION 9 - SPECIAL ARRANGEMENTS****9.1 Special Construction****9.1.1 Basis for Charges**

Where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company and may include:

- A) non-recurring type charges;
- B) recurring type charges;
- C) termination liabilities; or
- D) combinations thereof.

**9.1.2 Basis for Cost Computation**

The costs referred to in 9.1.1 preceding may include one or more of the following items to the extent they are applicable:

- A) cost installed of the facilities to be provided including estimated costs for the rearrangements of existing facilities. Cost installed includes the cost of:
    - 1) equipment and materials provided or used,
    - 2) engineering, labor and supervision,
    - 3) transportation, and
    - 4) rights of way;
  - B) cost of maintenance;
  - C) depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage;
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SECTION 9 - SPECIAL ARRANGEMENTS (CONT'D)

9.1 Special Construction (Cont'd)

9.1.2 Basis for Computation (Cont'd)

- D) administration, taxes and uncollectible revenue on the basis of reasonable average costs for these items;
- E) license preparation, processing and related fees;
- F) Price Guide preparation, processing and related fees;
- G) any other identifiable costs related to the facilities provided; or
- H) an amount for return and contingencies.

9.1.3 Termination Liability

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of the customer.

- A) The termination liability period is the estimated service live of the facilities provided.
  - B) Unless previously paid pursuant to 9.1.1 and 9.1.2, the amount of the maximum termination liability is equal to the estimated amounts for:
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**SECTION 9 - SPECIAL ARRANGEMENTS (CONT'D)**

## 9.1 Special Construction (Cont'd)

## 9.1.3 Termination Liability (Cont'd)

## B) (Cont'd.)

1) Cost installed of the facilities provided including estimated costs for rearrangements of existing facilities and/or construction of new facilities as appropriate, less net salvage. Cost installed includes the cost of:

- (a) equipment and materials provided or used,
- (b) engineering, labor and supervision,
- (c) transportation, and
- (d) rights of way;

2) license preparation, processing, and related fees;

3) Price Guide preparation, processing, and related fees;

4) cost of removal and restoration, where appropriate; and

5) any other identifiable costs related to the specially constructed or rearranged facilities.

C) The applicable termination liability method for calculating the unpaid balance of a term obligation. The amount of such charge is obtained by multiplying the sum of the amounts determined as set forth in Section 9.1.3(B) preceding by a factor related to the unexpired period of liability and the discount rate for return and contingencies. The amount determined in section 9.1.3(B) preceding shall be adjusted to reflect the redetermined estimate net salvage, including any reuse of the facilities provided. This product is adjusted to reflect applicable taxes.

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**SECTION 10 - INTRALATA TOLL PRESUBSCRIPTION****10.1 General**

IntraLATA toll presubscription is a procedure whereby an end user or Pay Telephone Service Provider may select and designate an IntraLATA Toll Provider (“ITP”) to access IntraLATA toll calls without dialing an access code. The end user or Pay Telephone Service Provider may designate an ITP for IntraLATA toll, a different carrier for InterLATA toll, or the same carrier for both. This ITP is referred to as the end user or Pay Telephone Service Provider preferred IntraLATA toll provider.

Each carrier will have one or more access codes assigned to it for various types of service. When an end user of Pay Telephone Service Provider selects a carrier as its preferred IntraLATA toll provider, only one access code of that carrier may be incorporated into the switching system of the Telephone Company permitting access to that carrier by the end user or Pay Telephone Service Provider without dialing an access code. Should the same end user or Pay Telephone Service Provider wish to use other services of the same carrier, it will be necessary for the end user or Pay Telephone Service Provider to dial the necessary access code(s) to reach that carrier’s other service(s).

An ITP must use Feature Group D (“FGD”) Switched Access Service to qualify as an IntraLATA toll provider. All ITPs must submit a Letter of Intent (“LOI”) to the Company at least twenty days prior to the IntraLATA toll-presubscription-conversion date or, if later, forty-five days prior to the date on which the carrier proposed to begin participating in IntraLATA toll presubscription.

Selection of an ITP by an end user or Pay Telephone Service Provider is subject to the terms and conditions in 10.3.2.

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**SECTION 10 - INTRALATA TOLL PRESUBSCRIPTION (CONT'D)****10.2 Presubscription Charge Application****10.2.1 90-Day Initial Free Presubscription choice for Existing Users**

Existing end users or Pay Telephone Service Providers may exercise an initial free presubscription choice, either by contacting the Company, or by contacting the ITP directly. The initial free choice must be made within ninety days following implementation of IntraLATA toll presubscription. End user or Pay Telephone Service Provider choices that constitute exercising the free choices are:

Designating an ITP as their primary carrier, thereby requiring no access code to access that ITP's service. Other carriers are accessed by dialing 101-XXXX or other required codes.

Choosing no carrier as a primary carrier, thus requiring 101-XXXX code dialing to access all ITPs. This choice can be made by directly contacting the Company.

Following an existing end user's or Pay Telephone Service Provider's free selections, any change made more than 90 days after presubscription is implemented is subject to a nonrecurring charge, as set forth in 10.7.1. following.

**10.2.2 Initial Free Presubscription Choice for New Users**

New end users or Pay Telephone Service Providers who subscribe to service after the presubscription implementation date (including an existing customer who orders an additional line) will be asked to select a primary ITP when they place an order for Company Exchange Service. If a customer cannot decide upon an IntraLATA toll carrier at the time, the customer will have thirty days following completion of the service request to make an IntraLATA PIC choice without charge. In the interim, the customer will be assigned a "No-PIC" and will have to dial an access code to make IntraLATA toll calls. The free selection period available to new end users or Pay Telephone Service Providers is the period within thirty days of installation of the new service.

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SECTION 10 - INTRALATA TOLL PRESUBSCRIPTION (CONT'D)

10.2 Presubscription Charge Application (Cont'd)

10.2.2 Initial Free Presubscription Choice for New Users (Cont'd)

Initial free selection available to new end user or Pay Telephone Service Providers are:

Designating an ITP as their primary carrier, thereby requiring no access code to access that ITP's service. Other carriers are accessed by dialing 101-XXXX or other required codes.

Choosing no carrier as a primary carrier, thus requiring 101-XXXX code dialing to access all ITPs. This choice can be made by directly contacting the Company.

Following a new end user's or Pay Telephone Service Provider's free selections, any change made more than 30-days after presubscription is implemented is subject to a nonrecurring charge, as set forth in 11(F)(1) following.

10.2.3 Charge for IntraLATA Toll Presubscription

After expiration of the initial free presubscription choice period for new customers, as specified above, or existing customers, the end user or ITP will be assessed an IntraLATA Toll presubscription charge as specified in 10.7 following.

10.2.4 Cancellation of IntraLATA Toll Presubscription by an ITP

If an ITP elects to discontinue Feature Group D service after implementation of the IntraLATA toll presubscription option, the ITP is obligated to contact, in writing, all end users or Pay Telephone Service Providers who have selected the canceling ITP as their preferred IntraLATA toll provider. The ITP must inform the end users or Pay Telephone Service Providers that it is canceling its Feature Group D service, request that the end user select a new ITP and state that the canceling ITP will pay the PIC change charge. The ITP must provide written notification to the company that this activity has taken place.

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SECTION 10 - INTRALATA TOLL PRESUBSCRIPTION (CONT'D)

10.3 End User/Pay Telephone Service Provider Charge Discrepancy (“Anti-Slamming Measure”)

10.3.1 When a discrepancy is determined regarding an end user’s designation of a preferred IntraLATA toll carrier, the following applies depending upon the situation described:

A signed letter of authorization takes precedence over any order other than subsequent, direct customer contact with the Company.

When two or more orders are received for an end user line generated by telemarketing, the date field on the mechanized record used to transmit PIC change information will be used as the PIC authorization date. The order with the latest application date determines customer choice.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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SECTION 10 - INTRALATA TOLL PRESUBSCRIPTION (CONT'D)

10.3 End User/Pay Telephone Service Provider Charge Discrepancy ("Anti-Slamming Measure") Cont'd)

10.3.2 Verification of Orders for Telemarketing

No ITP shall submit to the Company a PIC change order generated by outbound telemarketing unless, and until, the order has first been conformed in accordance with the following procedures:

- A. The ITP has obtained the customer's written authorization to submit the order that explains what occurs when a PIC is changed and confirms:
    - 1. The customer's billing name and address and each telephone number to be covered by the PIC change order;
    - 2. The decision to change the PIC to the ITP; and
    - 3. The customer's understanding of the PIC change fee; or
  - B. The ITP has obtained the customer's electronic authorization, placed from the telephone number(s) on which the PIC is to be changed, to submit the order that confirms the information described in (A) preceding to confirm the authorization; or
  - C. An appropriately qualified and independent third party operating in a location physically separate from the outbound telemarketing representative has obtained the customer's oral authorization to submit the PIC change order that confirms and includes appropriate verification date (e.g., the customer's date of birth or social security number).
  - D. The Company will follow the Federal Communications Commission's and the Maryland Public Service Commission's (if issued) regulations regarding slamming. The Company will not impose a penalty or charge for unauthorized IntraLATA toll provider changes.
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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES PRICE GUIDE

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SECTION 10 - INTRALATA TOLL PRESUBSCRIPTION (CONT'D)

10.4 PIC Switchback Options

10.4.1 Customer denies requesting change of ITP.

When the Telephone Company is contacted by an end user who denies requesting a change in ITP primary IC, the end user will be credited the charge assessed for the disputed change in carrier, and will be switched back to the previous ITP at no charge.

The ITP is in no way relieved of the FCC requirements for:

- A. Verifying all PIC orders obtained by outbound telemarketing prior to submitting those orders, or
- B. Instituting steps to obtain verification of orders submitted to the Company. In addition, the end user has the option of initiating a complaint to the FCC or the Public Service Commission concerning unauthorized changes in carrier. The complaint may be issued in writing to the Maryland Public Service Commission, 16th Floor, 6 St. Paul Street, Baltimore, MD 21202, or by calling toll free on 1-800-492-0474 or by calling the office of External Relations on 410-767-8028.

10.4.2 Customer requests Switchback to Previous ITP PIC.

When the Telephone Company is notified via a call from the customer, where the end user is not denying the authenticity of the most recent change to the current PIC, the Telephone Company will change the customers ITP to the previous PIC. The customer will be billed the PIC charge as specified in 10.7.1.

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SECTION 10 - INTRALATA TOLL PRESUBSCRIPTION (CONT'D)

10.5 Informational Notice to Customers

The Company will provide written notification to customers of their IntraLATA presubscription options and rights within 30 days of subscribing for service.

10.6 Rates and Charges

10.6.1 Charge for ITP Carrier Change \$5.00

10.6.2 Charge for Switchback Carrier Charge \$5.00

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