

**Conversent Communications of Massachusetts Inc.**

Massachusetts Local Price List  
Original Title Sheet

4001 Rodney Parham Road  
Little Rock, Arkansas 72212

Issued By: Senior Regulatory Counsel

Effective: December 29, 2017

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LOCAL EXCHANGE SERVICES PRICE LIST

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COMPETITIVE  
LOCAL EXCHANGE SERVICES

OF

CONVERSENT COMMUNICATIONS OF MASSACHUSETTS INC.

LOCAL EXCHANGE SERVICES PRICE LIST

CHECK SHEET

Pages of this price list, as indicated below, are effective as of the date shown at the top of the respective pages. Original and revised pages, as named below, comprise all changes from the original price list and are currently in effect as of the date on the top of this page.

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**Conversent Communications of Massachusetts Inc.**

Massachusetts Local Price List  
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**APPLICATION OF PRICE LIST**

This price list contains the regulations and rates applicable to the furnishing of intrastate common carrier communications services by Conversent Communications of Massachusetts Inc. , within the state of Massachusetts. The Company offers service to Business Customers only.

Conversent Communications of Massachusetts Inc. will provide intrastate service throughout the state of Massachusetts in areas currently served by the following Incumbent Local Exchange Companies:

- (1) Verizon - Massachusetts

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**EXPLANATION OF SYMBOLS**

The following symbols shall be used in this price list for the purpose indicated below:

- (C) - To signify changed term or condition.
- (D) - To signify discontinued rate or term or condition.
- (I) - To signify increased rate.
- (M) - To signify a move in the location of text.
- (N) - To signify new rate or term or condition.
- (R) - To signify reduced rate.
- (S) - To signify reissued matter.
- (T) - To signify a change in text but no change in rate or term or condition.

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**SECTION 1 - DEFINITIONS**

Certain terms used generally throughout this price list are defined below:

**Account Codes:** Allows a User to allocate local calls to a 4-digit, non-verified account code.

**Advance Payment:** Payment of all or part of a charge required before the start of service.

**Aggregator:** A person, firm, corporation, or other legal entity which contracts with the Company for installation of the Company's services. Aggregators make available the Company's services for use by guests, patrons, visitors or other transient third parties at the Aggregator's location. The Aggregator is also responsible for compliance with the terms and conditions of this price list.

**Alternate Access:** The connection between a Customer premises and a Company Point of Presence whereas; the provider of the service is an entity, other than the Local Exchange Carrier, authorized or permitted to provide such service.

**Authorization Code:** A pre-defined series of numbers to be dialed by the Customer or Authorized User upon access to the Company's network to identify the caller and validate the caller's authorization to use the services provided.

**Authorized User:** A person, firm, corporation, or other entity that either is authorized by the Customer to use local exchange telephone service or is placed in a position by the Customer, either through acts of omissions, to use local exchange telephone service.

**Bit:** The smallest unit of information in the binary system of notation.

**Business Customer:** Customers who have access lines that terminate at offices, mills, stores or a business location. Business rates apply if the service is used primarily or substantially for business purposes even if the access line does not terminate at a business location or if the access line has a business directory listing.

**Call Back/Camp On:** Permits a station line encountering an all-trunk-busy condition the option of being notified when a trunk becomes idle.

**Call Forwarding Busy:** Automatically routes incoming calls to a designated answering point when the called line is busy.

**Call Forwarding Don't Answer:** Automatically routes incoming calls to a designated answering point when the called line is not answered after a preset number of rings.



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**SECTION 1 - DEFINITIONS (CONT'D.)**

**Call Forwarding Variable:** Automatically routes incoming calls to a designated answering point, regardless of whether the User's Station is idle or busy.

**Call Hold:** Allows the user to hold one call for any length of time provided that neither party goes On Hook.

**Call Park:** Allows a User to "park" a call against their directory number within the business group and "unpark" the call from any other directory number. A business group consists of a series of Customer defined telephone numbers.

**Call Trace:** Allows the Customer to dial a code to automatically request a record of the caller's originating telephone number, the date, and time of the call, as well as the date and time of the Customer initiated trace. The information is stored and disclosed only to a law enforcement agency for investigation purposes. The Customer does not receive any information regarding the origination of the calls.

**Call Transfer/Consultation/Conference:** Provides the capability to transfer or add a third party, using the same line.

**Call Waiting:** Provides the User with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switchhook or hanging up the phone and being rung back by the caller.

**Call Waiting Cancel:** Allows a user to cancel the Call Waiting feature on a per call basis by dialing a specific two digit code.

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**SECTION 1 - DEFINITIONS (CONT'D.)**

**Caller ID:** Identifies the ten (10) digit number of the calling party before the call is answered. Specialized answering equipment is required to display the calling party information. The calling party may block the display of their number by dialing a code prior to placing the call.

**Caller ID Blocking:** Blocks the delivery of the number to the called party on a per call basis. Can either be "selective" or "complete".

**Commission:** Massachusetts Department of Transportation and Cable.

**Communications Services:** The Company's local exchange switched telephone services offered for both intraLATA and interLATA use.

**Company:** Conversent Communications of Massachusetts, Inc. , issuer of this price list.

**Completed Call:** A call, or other telephonic communication, originated by a person or mechanical/electrical device from a number to another number which is answered by a person or mechanical/electrical device. The numbers may be located any distance apart within (Massachusetts), and the communication may consist of voice, data, a combination of both, or other transmission via a wire or wireless medium; and may be for any duration of time.

**Conference/Six-Way:** The User can sequentially call up to five other people and add them together to make up a six-way call.

**Constructive Order:** Delivery of calls to or acceptance of calls from the Company's End User locations over Company-switched local exchange services constitutes a Constructive Order by the Customer to purchase switched access services as described herein. Similarly the selection by a Company's End User of the Customer as the presubscribed IXC constitutes a Constructive Order of switched access by the Customer.

**Customer:** The person, firm, corporation or other entity which orders service and is responsible for the payment of charges and for compliance with the Company's price list terms and conditions.

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**SECTION 1 - DEFINITIONS (CONT'D.)**

**Customer Group Dialing Plan:** A dialing scheme shared by the members of a Customer group, such as 4 digit internal dialing.

**Dedicated:** A facility or equipment system or subsystem set aside for the sole use of a specific Customer.

**Deny Terminating:** Allows Customer to automatically block incoming calls from up to 10 Customer pre-selected telephone numbers (including numbers from which a Customer has just received a call). Callers whose numbers have been blocked will hear a recorded message.

**Dial Pulse (DP):** The pulse type employed by rotary dial Station sets.

**Direct Inward Dialing (DID):** A service attribute that routes incoming calls directly to Station, by-passing a central answering point.

**Distinctive Ringing:** Allows Customers to establish up to three telephone numbers on the same access line. Each number is assigned a distinctive ring. The billing telephone number is the "master" number and has a standard ring. The other number(s) are dependent numbers and are assigned individual distinctive rings.

**Do Not Disturb:** Allows the User to prevent incoming calls from ringing its line by diverting them to a tone or a recorded announcement that informs the caller that the User is not accepting calls at this time.

**Dual Tone Multi-Frequency (DTMF):** The pulse type employed by tone dial Station sets.

**Duplex Service:** Service which provides for simultaneous transmission in both directions.

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**SECTION 1 - DEFINITIONS (CONT'D.)**

Exchange Carrier: Any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged in the provision of local exchange telephone services.

Holidays: New Year's Day (January 1), Memorial Day (last Monday in May), Independence Day (July 4), Labor Day (first Monday in September), Thanksgiving Day (fourth Thursday in November), and Christmas Day (December 25).

Hunting:

Sequential Hunting: A hunting arrangement that provides for sequential hunt over members identified within the hunt group. The hunt for an idle line begins at the telephone number dialed and proceeds sequentially through the lines identified in the hunt group until an idle line is found or the last assigned number within the hunt group is reached. If an idle line is found, the hunt stops and the idle line is rung. If all lines are busy, the caller receives a busy.

Circular Hunting: A hunting arrangement similar to sequential hunting except, if no idle line is found by the time the last line in the group is reached, the hunt circles back to the first line in the group and hunts up to but not including the line where the hunt started.

In-Only: A service attribute that restricts outward dial access and routes incoming calls to a designated answer point.

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**SECTION 1 - DEFINITIONS (CONT'D.)**

**Individual Case Basis:** A service arrangement in which the terms and conditions, rates and charges are developed based on the specific circumstances of the Customer's situation.

**Inter-MTA Traffic:** Wireless traffic originating on the network of a CMRs provider within one MTA and terminating to the Company's end-user subscribers in another MTA.

**Intra-MTA Traffic:** Wireless traffic originating on the network of a CMRs provider within an MTA and terminating to the Company's end-user subscribers in the same MTA

**Joint User:** A person, firm or corporation designated by the Customer as a user of local exchange service furnished to the Customer by the Company, and to whom a portion of the charges for such facilities are billed under a joint use arrangement.

**Kbps:** Kilobits, denotes thousands of bits per second.

**Last Number Redial:** Enables a station line user to redial the last called number by use of an access code rather than dialing the entire number.

**LATA:** A local access and transport area established pursuant to the Modification of Final Judgment entered by the United States District of Columbia in Civil Action No. 82-0192 for the provision and administration of communications services.

**Least Idle Trunk Selection (LIDL):** LIDL trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the shortest period of time.

**Local Calling:** A completed call or telephonic communication between a calling Station and any other Station within the local service area of the calling Station.

**Local Exchange Carrier (LEC):** A company which furnishes exchange telephone service.

**Long Distance Account Codes:** Allows the Customer to assign codes to employees, probe - , casts, or department to track long distance usage and allocate charges. The Customer is offered the option non-verified or verified codes.

**Mbps:** Megabits, denotes millions of bits per second.

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**SECTION 1 - DEFINITIONS (CONT'D.)**

**Message Waiting:** This feature provides an indication to a Station User that a message is waiting. Indications may be visual (lamp) or audible (stuttered dialtone).

**Most Idle Trunk Selection (MIDL):** MIDL Trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the longest period of time.

**Multiple Appearance Directory Numbers:** A directory number that is assigned more than once to one or more Proprietary Business Sets.

**Multi-Frequency ("MF"):** An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

**Node:** The Company office where all Customer facilities are terminated for purposes of interconnection to trunks and/or cross-connection to distant ends.

**Nonrecurring Charges:** The one-time charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time the service Order is executed.

**North American Dialing Plan:** Consists of the continental United States, Alaska, Hawaii, Canada, and those parts of Mexico in the 903 Area Code, Bermuda, Puerto Rico, the Virgin Islands, and other Caribbean Islands in the 908 Area Code.

**Off-Hook:** The term "off-hook" denotes the active condition of a telephone exchange service line.

**Off-Net:** The term "Off-Net" denotes that the service is available on a resale basis.

**On-Hook:** The term "on-hook" denotes the idle condition of a telephone exchange service line.

**On-Net:** The term "On-Net" denotes that the service is available only within specified calling areas and provided directly through the Company's facilities.

**PBX:** A Private Branch Exchange System which is an arrangement of switching equipment, consisting of a manually operated attendant position or console, or dial switching apparatus, or both, with connecting central office and PBX telephone land lines.

**PIN:** Personal Identification Number. See Authorization Code.

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**SECTION 1 - DEFINITIONS (CONT'D.)**

**Point to Point Service:** Point to Point Service is an unswitched full time transmission service utilizing the Company's facilities to connect two or more Customer designated locations.

**Presubscription - 2:** An arrangement whereby a Customer may select and designate to the Company an Exchange Carrier it wishes to access, without an access code, for completing intraLATA toll Calls. The selected Exchange Carrier is referred to as the End User's Primary Interexchange Carrier (PIC-2).

**Recurring Charges:** The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

**Regular Business Hours:** 8:00 am through 5:00 p.m., Monday through Friday, excluding defined Holidays.

**Remote Access to Call Forwarding:** Allows the user to activate and/or deactivate the Call Forwarding feature from any remote location, using a Touch Tone phone.

**Service Agreement:** Request for local exchange services executed by the Customer and the Company in a format specified by the Company for term, or period of time, as specified in the agreement. The request of a Service Order by the Customer and acceptance thereof by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this price list.

**Service Commencement Date:** The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order for this price list, in which case the Service Commencement Date is the date of the Customer's acceptance of service. The parties may mutually agree on a substitute Service Commencement Date.

**Services:** The Company's telecommunications services offered on the Company's network.

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**SECTION 1 - DEFINITIONS (CONT'D.)**

**Shared Facilities:** A facility or equipment system or subsystem which can be used simultaneously by several Customers.

**Speed Call:** Provides a User with the option to call selected directory numbers by dialing a one or two-digit code.

**Speed Dialing:** Allows a subscriber to establish a speed calling list, which associates telephone numbers with a unique 1-digit and/or 2-digit speed calling code. Initial entry and changes to the speed calling list are directly input from the associated subscriber line. This feature is available as an eight code list or thirty code list. Code lists may include local and/or toll telephone numbers.

**Station:** Telephone equipment from or to which calls are placed.

**Three-Way Calling:** Allow a station in the talking state to add a third party to the call. This feature may be used on both incoming and outgoing calls.

**Toll VoIP-PSTN Traffic -** The term Toll VoIP-PSTN Traffic denotes a customer's interexchange voice traffic exchanged with the Telephone Company in Time Division Multiplexing format over PSTN facilities, which originates and/or terminates in Internet Protocol (IP) format. Toll VoIP-PSTN Traffic originates and /or terminates in IP format when it originates from and/or terminates to an end user customer of a service that requires IP-compatible customer premises equipment.

**Trunk:** A communications path connecting two switching systems in a network, used in the establishment of an end to end connection.

**User:** A Customer or any other person authorized by the Customer to use service provided under this price list.



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**SECTION 1 - DEFINITIONS (CONT'D.)**

V&H Coordinates: Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage may be used for the purpose of rating calls.

Voice Data Protection: Prevents data calls from being interrupted by call waiting tones, testing, or busy verification attempts.

VoIP Provider - For the purposes of this Price List, any service provider, including but not limited to carriers, that originates and/or terminates traffic in Internet protocol ("IP") format.

VoIP Provider Partner - any VoIP Provider that uses the Company's services to exchange traffic with the PSTN.

VoIP-PSTN Traffic - traffic exchanged between the Company and a Customer in Time-Division-Multiplexing format that originates and/or terminates in IP format.



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**SECTION 3 - SERVICE CONNECTION CHARGES  
AND MISCELLANEOUS PRICE GUIDE INFORMATION**

3.1 Service Connection Charges

3.1.1 Description

Service Connection Charges are, one-time charges associated with a service or item of equipment which applies on a per-item basis each time the service or an item of equipment is provided and includes, but not limited to the following:

**Service Connection Charge:** A Service Connection Charge is a one-time charge, which applies for Company work associated with activities to set up/change accounts, including, but not limited to, service order issuance, programming, billing, etc. for installations, moves, changes, or rearrangements of services and/or equipment.

**Subsequent Nonrecurring Charge:** A nonrecurring charge may apply to the installation, change, or move of services, as specified in the price list for each service or item of equipment, in addition to rates identified within this section of the price list.

**Premises Work Charges:** Premises Work Charges apply for work done by the Company at the Customer's premises, at the Customer's request. There are two categories of premises work charges: standard and complex. Standard premises work charges apply for material (excluding jack equipment), and time spent by the Company performing standard billable premises work. Complex premises work charges apply for time spent by the Company performing complex billable premises work. Charges for both standard and complex work are incurred on a first 60 minute minimum or fraction thereof basis, and each additional 15 minute increment or fraction thereof.

3.1.2 General Terms and Conditions

- A. The Service Connection Charges specified for the connection, move or change of service, contemplate work being performed by the Company, or on behalf of the Company, during normal working hours Monday through Friday from 8:00 AM to 5:00 PM. If the Customer requests that overtime labor be performed at hours of the day or days of the week other than normal work hours or day, or on holidays, or interrupts work once begun, additional charges will apply as appropriate.
- B. Service Connection Charges are in addition to other rates and charges normally applying under the price lists. They apply in addition to construction charges made because of unusual costs in establishing service.

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**SECTION 3 - SERVICE CONNECTION CHARGES  
AND MISCELLANEOUS PRICE GUIDE INFORMATION (CONT'D.)**

3.1 Service Connection Charges

3.1.3 Service Connection Charges Do Not apply To:

- A. A move or a change of telephone services or equipment that is initiated by the Company and / or required for the proper maintenance of service.
- B. Disconnection and / or removal of equipment listings, network access lines, and Custom Calling service features, provided that no other work subject to premises work charges is performed.
- C. Changes of telephone numbers for Company initiated reasons or service reasons (e.g.: change to Touch-tone service).

3.1.4 Service Order and Change Charges

- A. Nonrecurring charges associated with specific services are identified under each price list section where the rate is applied.
- B. Additional Nonrecurring charges may apply, as specified in each of the price list sections. The following list identifies major service categories for Service Connection Charges and the associated rates.

To install a network access line:	Business \$37.50
Moves, Adds, Changes, per order	\$15.00
Upgrade/Downgrade of Service	
BBL, Analog PBX Trunk, Centrex** to Netflex DS1, PRI	\$250.00
BBL, Analog PBX Trunk to Centrex**, per line	\$10.00
Add Voice Calling Features, per feature	\$5.00
PIC Change Charge	\$5.00

3.1.5 Restoral of Service Charge

A restoral charge applies each time a service is reconnected after suspension or termination for nonpayment but before cancellation of service. A charge applies for restoring service for each account. An account may consist of a main telephone exchange line, all trunks of a PBX, or a private line channel or service.

To restore service, per account		
Residential	\$50.00	(T)
Business	\$100.00 (I)	(T)

*\*\*Grandfathered to existing Customers at existing locations.*

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**SECTION 3 - SERVICE CONNECTION CHARGES  
AND MISCELLANEOUS PRICE GUIDE INFORMATION (CONT'D.)**

3.1 Service Connection Charges (Cont'd.)

3.1.6 Premise Work Charges

Dispatch Charge (No trouble found)	
Dispatch to CO	\$99.00
Dispatch to Customer Premises	\$150.00
Missed Appointment Fee	\$99.00

3.2 Timing of Messages

3.2.1 For station to station calls, call timing begins when a connection is established between the calling telephone and the called telephone station.

3.2.2 For person to person calls, call timing begins when connection is established between the calling person and the particular person, station or mobile unit specified or an agreed upon alternate.

3.2.3 Call timing ends when the calling station "hangs up", thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.

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**SECTION 3 - SERVICE CONNECTION CHARGES  
AND MISCELLANEOUS PRICE GUIDE INFORMATION (CONT'D.)**

3.3 Calculation of Rates

- 3.3.1 Rates for mileage-based services will be based on airline mileage between rate centers of the calling and called stations. The location of Rate Centers is based on information provided by Bell Operating Companies. Mileage is calculated using the Vertical and Horizontal (V&H) coordinate system found in Telecordia Technologies (formerly known as Bellcore) V&H Tape and NECA FCC Tariff No. 4.
- 3.3.2 Call Rounding: - When the application of rates results in a fractional charge, calls will be rounded up to the highest cent.
- 3.3.3 Upon Customer request, the Company will automatically apply a rate reduction for intra-Massachusetts toll calls made from lines used by certified deaf, hard-of-hearing, or speech-impaired persons who must rely on teletypewriters for residential telephone communication, and others as provided in Commission rules. To qualify for an automatic reduction, the Customer must submit an affidavit to the Company on a form approved by the Commission, stating that due to one of the aforementioned conditions, he or a member of the household must rely on a teletypewriter for telephone communications, and that the equipment is connected or acoustically coupled to his telephone. Upon request, Customers making calls to certified persons are eligible for a rate reduction for relevant billed calls made during each billing period.

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**SECTION 4 - BASIC BUSINESS SERVICES**

The rates provided in Section 4 apply to Customers that are currently in a Service Term agreement with the Company. All Customers being provided Month to Month services through an expired service term or who have never had a contractual relationship with the Company will find the rates for their specific out of contract services in Section 20 - Non-Term Rates.

**4.1 NetServe Basic Business Line**

**4.1.1 General**

NetServe Basic Business Line is provided via one or more channels terminated at the Customer's premises. Each NetServe Basic Business Line service channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

NetServe Basic Business Line enables the Customer to:

- A. originate and receive calls from other stations on the public switched telephone network;
- B. access the Company's local calling service;
- C. access the Company's operators and business office for service related assistance; access toll-free telecommunications service such as 800 NPA; and access 911 service for emergency calling; and
- D. access the service of providers of interexchange service. A Customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive toll-free service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (such as 10XXX or 101XXXX).

**4.1.2 Rate Structure**

NetServe Basic Business Line service provides for calling within the local service area on a measured or flat rate basis\*.

On-Net measured service local calls are billed in six (6) second increments after an initial period, for billing purposes, of six (6) seconds. Off-Net measured service local calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute. A per call charge applies in addition to the per minute charge for Off-Net calling.

The local service area for NetServe Basic Business Line Customers is the area within which measured service Customers make calls on a per message, per minute basis and may include one or more exchanges or zones.

\* Flat rate service is only available to On-Net Customers subscribed to this service through Verizon or other LEC/CLEC at the time service is transferred to Conversent. Flat rate service is available to Off-Net Customers on an Individual Contract Basis.

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**SECTION 4 - BASIC BUSINESS SERVICES (CONT'D.)**

4.1 NetServe Basic Business Line (Cont'd.)

4.1.3 Touch Tone Calling

Touch tone calling, which is furnished subject to the availability of the central office facilities, allows calls to be originated from instruments equipped for tone-type address signaling over special central office facilities.

Telephones equipped for tone-type calling service can only be associated with, or have access to, lines equipped for this service.

Touch tone calling is furnished with all classes and grades of NetServe Basic Business Line service.

4.1.4 Line Hunting

Line hunting, which is provided subject to the availability of suitable central office facilities is an arrangement that groups together two or more main telephone exchange lines from the same central office so that incoming calls are automatically switched from the initial line, if in use, to the first non-busy line.

Line hunting is furnished with On-Net telephone exchange service only.

4.1.5 Pay-Per-Call Service Blocking

Basic Business Line service cannot be used to originate calls to Pay-Per-Call services (eg: 900 and 976). Calls to those numbers and other numbers used for caller paid information services will be blocked by the Company unless a written request to remove blocking is attached to the Service Agreement.



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**SECTION 4 - BASIC BUSINESS SERVICES (CONT'D.)**

4.1 NetServe Basic Business Line (Cont'd.)

4.1.6 Exchange Classifications

Business service is provided to each exchange on a measured or flat\* rate basis and provides for calling within the local calling area and within municipalities as specified in Verizon's Exchange and Network Tariff Mass No. 10, Section 6 and Section 5.2.8.

4.1.7 Trunk Lines

Trunk lines provided on a measured service basis equate to the single party measured Basic Business Line monthly rate.

4.1.8 Payment Plans

The Basic Business payment plan offers the Customer two options for payment.

.1 Fixed Monthly Rate Plan

Under this plan the Customer pays a fixed monthly rate for a specified contract term. The Customer may choose a 1, 2, 3 or 5 year contract. During the course of the contract, fixed rates (recurring and nonrecurring) are not subject to Company initiated rate changes.

.2 Month-to-Month Plan

Under this plan the Customer elects to pay month-to-month. Month-to-month rates (recurring and nonrecurring) are subject to Company initiated rate changes.

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**SECTION 4 - BASIC BUSINESS SERVICES (CONT'D.)**

4.1 NetServe Basic Business Line (Cont'd.)

4.1.9 Measured Basic Business Line Service

Measured service provides for calling within the local calling area and within municipalities on a per minute basis. Monthly rates consist of the appropriate dial tone line rate and local usage charges.

4.1.10 Business Line Value Package

The Business Value Line Package includes the following features:

- Call Forwarding – Variable
- Call Forwarding – Busy\*
- Call Forwarding – Don't Answer\*
- Three-way Calling
- Customer Changeable Speed Calling (30)
- Call Waiting

4.1.11 Security Package

The Security Package includes the following features:

- Caller ID/Caller ID with Name
- Call Trace
- Distinctive Ringing
- Deny Terminating
- Call Block
- Call Waiting

4.1.12 [Reserved for Future Use]

\* There is no charge for Call Forwarding when Voice Mail is purchased with the exception of Customers in the Greendale Area of Worcester

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**SECTION 4 - BASIC BUSINESS SERVICES (CONT'D.)**

4.1 NetServe Basic Business Line (Cont'd.)

4.1.13 NetServe DPA Service

NetServe DPA Service provides a Business Customer with a telephone located in a different office or building from the main telephone system. The service is connected to the main system via a dedicated line. All capabilities of the main system are available with DPA Service

Each line must be in the same rate center.

Service is provided on a measured rate basis.

4.1.14 Remote Call Forwarding (RCF)

Remote Call Forwarding (RCF) provides for all incoming calls to be call forwarded to a terminating telephone number in the same or another exchange. This service is available only in exchanges served by suitably equipped electronic (ESS) central offices, to the extent facilities are available. Service is available on a measured service basis. Additional RCF paths can be purchased separately.

The terminating telephone service may be local exchange service, toll free service, foreign exchange service or an additional number associated with Distinctive Ringing service.

This service is furnished upon condition that the Customer subscribed to adequate RCF or terminating facilities to permit the use of the service without impairment, disruption or deterioration of the quality of other telephone services.

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**SECTION 4 - BASIC BUSINESS SERVICES (CONT'D.)**

4.2 NetServe PBX Trunk

4.2.1 Description

The Basic Business NetServe PBX Trunk, offered on a measured basis or flat rate\* basis, provides a Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time.

4.2.2 Standard Features

Each NetServe PBX Trunk will be provided with the following standard features:

In, Out, Two-Way

Hunting

4.2.3 Security Package

The Security Package includes the following features:

Call Trace

Caller ID/Caller ID with Name

Call Block

Deny Termination

Distinctive Ring

Call Waiting

\* Flat rate service is only available to On-Net Customers subscribed to this service through Verizon or other LEC/CLEC at the time service is transferred to Conversent.

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**SECTION 4 - BASIC BUSINESS SERVICES (CONT'D.)**

**4.3 RealBusiness \$ense BBL Service**

RealBusiness \$ense BBL Service provides business Customers with a single analog voice-grade local exchange line and access to toll and long distance calling. Customers have the option of selecting a Call Plan that includes unlimited local, unlimited local and intraLATA toll or unlimited local, intraLATA, interLATA and interstate toll service for a flat monthly rate. Customers who opt for a Call Plan that does not include unlimited intraLATA, interLATA or interstate service will be billed for those services on a usage basis.

Calling features are available as a package or may be purchased a la carte at standard price list rates.

Inbound Toll Free calling is offered on a usage basis.

**4.3.1 Call Plans**

- A. Unlimited Local – Includes unlimited local usage within the local calling area.
- B. Unlimited Local and IntraLATA Toll – Includes unlimited local and direct dial outbound intraLATA toll usage.
- C. Unlimited Local, IntraLATA, InterLATA and Interstate Toll – Includes unlimited local, direct dial outbound intraLATA, interLATA and interstate toll usage and calling to Canada.

**4.3.2 Terms and Conditions**

- A. RealBusiness \$ense BBL Service is offered to On-Net Customers only subject to the availability of facilities.
- B. Service is offered on a term basis with term periods of one (1), two (2) and three (3) years.
- C. All Customer lines at a single location must be subscribed to the same Call Plan.
- D. Unlimited service Customer lines at a single location may not be mixed with measured service lines.
- E. All lines must be presubscribed to Conversent for local, intraLATA, interLATA, interstate and international service regardless of the call plan selected.

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**SECTION 4 - BASIC BUSINESS SERVICES (CONT'D.)**

4.3 RealBusiness \$ense BBL Service (Cont'd.)

4.3.2 Terms and Conditions (Cont'd.)

- F. Outbound toll calling billed on a usage basis is billed in the standard one (1) second increments after an initial period of thirty (30) seconds for intraLATA calls and in the standard six (6) second increments for interLATA calls.
- G. Inbound toll-free calling is offered on a usage basis only. IntraLATA calls are billed in the standard one (1) second increments after an initial period of thirty (30) seconds. InterLATA calls are billed in the standard six (6) second increments.
- H. Conversent will not provide call detail for unlimited service plans. Minutes of use will be provided.
- I. Customers will be assessed a \$50.00 change fee per service order for switching their lines to a different RealBusiness \$ense Call Plan.
- J. Customers cannot use Conversent's RealBusiness \$ense with lines used for dial-up Internet access or lines connected to modems. In addition, Customers cannot use RealBusiness \$ense with lines used for outbound telemarketing or call centers. This includes automatic dialer systems/equipment.

4.3.3 Optional Feature Package

The optional Great 8 Feature Package includes:

- Call Forward Variable
- Call Forward Busy/No Answer
- Call Waiting
- 3 Way Calling
- Speed Dial 30
- Caller Id Number or Caller ID Name & Number

**Conversent Communications of Massachusetts Inc.**

Massachusetts Local Price List  
Original Sheet 30

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**SECTION 4 - BASIC BUSINESS SERVICES (CONT'D.)**

4.4 [RESERVED FOR FUTURE USE]

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**SECTION 4 - BASIC BUSINESS SERVICES (CONT'D.)**

4.5 Advanced Telecommunications and Data Services

4.5.1 Integrated ISDN PRI

Integrated ISDN PRI service is provided over a T-1. It enhances the capabilities of a basic digital trunk facility by allowing Customers to control the individual channels of the T-1 pipe. The channels of the pipe may be used as a voice grade product with up to 768 kbps bandwidth for data transmission, depending on the Customer's equipment and needs.

Integrated T-1 is offered in a 23 channel format only with a maximum of 768 kbps bandwidth. The Customer pays a monthly recurring charge plus the bandwidth charge as specified in Section 4.8.1 of this price list, regardless of the number of channels used. Customers may choose 1, 2, or 3 year contracts.

Integrated T-1 is offered to On-Net Customers only and is subject to facility availability.

Outbound Caller ID and Inbound Caller ID Number Only are included free of charge with this service.

Inbound Caller ID Name and Number, Direct Inward Dialing and Call Forward on Trunks are available for an additional fee.

An End Use Common Line (EUCL) charge of Preferred Interexchange Carrier Charge (PICC) do not apply to this service.



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**SECTION 4 - BASIC BUSINESS SERVICES (CONT'D.)**

4.5 Advanced Telecommunications and Data Services (Cont'd.)

4.5.2 Netflex T-1 Service With DID

A. Description

Netflex T-1 Service With DID (“Netflex”), offered on a measured basis, provides a digital path from a suitably equipped central office to a Customer’s digital PBX, allowing access to and from the exchange and toll network via exchange trunk lines, and other network access lines, including DID capability.

A 1.544 Mbps transmission channel providing two-way transmission for a capacity of up to 24 trunk connections connects a Customer’s premises with the switched public telephone network.

Outbound Caller ID and Call Forward on Trunks are available for an additional fee.

Netflex is furnished subject to the availability of facilities.

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**SECTION 4 - BASIC BUSINESS SERVICES (CONT'D.)**

4.5 Advanced Telecommunications and Data Services (Cont'd.)

4.5.3 ISDN PRI

A. Description

ISDN PRI is a service provided over T-1 point-to-point line facilities. It enhances the capabilities of a basic digital trunk facility by allowing Customers to control the individual channels of the T1 pipe. Channels of the T1 pipe may be used as 23 voice grade product lines (B channels) plus one active D channel to control multiple 24-channel PRI's, through the use of appropriate premises equipment. Customers can bond multiple channels together to create high bandwidth (384kbps, 768Kbps, etc.) dial-up data channels.

B. Application of Rates

Mileage and Caller ID are included in ISDN PRI. Caller ID Name and Call Forward on Trunks are available and may be purchased for an additional charge.

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**SECTION 4 - BASIC BUSINESS SERVICES (CONT'D.)**

4.5 Advanced Telecommunications and Data Services (Cont'd.)

4.5.4 Integrated T-1

A. Description

An Integrated T-1 is a service provided over a T-1. It enhances the capabilities of a basic digital trunk facility by allowing Customers to control the individual channels of the T1 pipe. The channels of the pipe may be used as a voice grade product and up to 768 Kbps bandwidth for data transmission, depending on the Customers equipment and needs. Integrated service can be analog or digital depending upon the Customer's needs. Digital service can also accommodate Direct Inward Dialing service as well as Outbound Caller ID and Call Forward on Trunks for an additional fee.

The Integrated T-1 may be divided up between voice grade products and bandwidth, although bandwidth cannot exceed 768 Kbps. An example of the divide would be 12 voice grade lines and 768 Kbps of high-speed bandwidth.

Integrated T-1 is offered to On-Net Customers only subject to the availability of facilities.

An End User Common Line (EUCL) or Preferred Interexchange Carrier Charge (PICC) does not apply to this service.

.1 Standard Solution\*\*

Bundled voice and data over a single connection where the Customer chooses the bandwidth requirement up to 768 Kbps. The Customer pays a Monthly Recurring Charge plus the bandwidth charge as specified in Section 4.8, regardless of the number of lines or channels used. Customers may choose a 1, 2 or 3 year contract.

.2 Flexible Solution

Bundled voice and data over a single connection where the Customer may choose both the line and bandwidth requirements, with a minimum requirement of 256Kbps bandwidth and 8 voice lines. The Customer can add lines and bandwidth as needed up to a maximum of 20 voice lines depending on data requirements. Pricing consists of monthly charges per voice line or channel plus the bandwidth charge. Customers may choose a 1, 2 or 3 year contract.

\*\* Effective July 7, 2006 this service is grandfathered and available to existing Customers only.

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**SECTION 4 - BASIC BUSINESS SERVICES (CONT'D.)**

4.5 Advanced Telecommunications and Data Services (Cont'd.)

4.5.5 RealBusiness \$ense Integrated DSL

A. Description

RealBusiness \$ense Integrated DSL is an integrated voice and ADSL Internet service bundled over a single twisted pair. RealBusiness \$ense Integrated DSL uses Asynchronous Transfer Mode (ATM) with voice compression and dynamic bandwidth allocation in providing service for two (2) to four (4) Basic Business Lines over a single pair with voice always taking precedence over Internet traffic. ADSL speeds will be up to 1.5 Mbps downstream and 512 kbps upstream. Bandwidth is dynamically allocated and will be reduced from 80 kbps to 1.2 Mbps downstream and 80 kbps to 192 kbps upstream depending on the number of Basic Business Lines that are simultaneously off-hook.

Service is offered as a bundled DSL, local exchange and long distance service. RealBusiness \$ense DSL is not available as a stand-alone service.

Customers have the option of selecting a Call Plan that includes unlimited local, unlimited local and intraLATA toll or unlimited local and intraLATA, interLATA and interstate toll service for a flat monthly rate. Customers who opt for a Call Plan that does not include unlimited intraLATA, interLATA or interstate service will be billed for those services on a usage basis.

Inbound toll free calling is available on a usage basis.

Calling features are available as a package or may be purchased a la carte at standard price list rates.

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**SECTION 4 - BASIC BUSINESS SERVICES (CONT'D.)**

4.5 Advanced Telecommunications and Data Services (Cont'd.)

4.5.5 RealBusiness \$ense Integrated DSL (Cont'd.)

B. Call Plans

1. Unlimited Local – Includes unlimited local usage within the local calling area.
2. Unlimited Local and IntraLATA Toll – Includes unlimited local and direct dial outbound intraLATA toll usage.
3. Unlimited Local, IntraLATA, InterLATA and Interstate Toll – Includes unlimited local, direct dial outbound intraLATA, interLATA and interstate toll usage and calling to Canada.

C. Terms and Conditions

1. RealBusiness \$ense Integrated DSL is available only to On-Net Subscribers served directly from a Conversent collocation.
2. Service is offered for a minimum of two (2) and maximum of four (4) lines provisioned with voice and ADSL service. A fifth line is available as a voice only line.
3. Subscribers must maintain a minimum of two (2) Basic Business Lines throughout the duration of the term agreement. The standard early termination charge will apply to Subscribers who fall below the minimum.
4. Service is offered on a term basis with term periods of one (1), two (2) and three (3) years.
5. All Customer lines at a single location must be subscribed to the same Call Plan.

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**SECTION 4 - BASIC BUSINESS SERVICES (CONT'D.)**

4.5 Advanced Telecommunications and Data Services (Cont'd.)

4.5.5 RealBusiness \$ense Integrated DSL (Cont'd.)

C. Terms and Conditions (Cont'd.)

6. Unlimited service Customer lines at a single location may not be mixed with measured service lines.
7. All lines must be presubscribed to Conversent for local, intraLATA, interLATA, interstate and international service regardless of the call plan selected.
8. Outbound toll calling billed on a usage basis is billed in the standard one (1) second increments after an initial period of thirty (30) seconds for intraLATA calls and in the standard six (6) second increments for interLATA calls.
9. Inbound toll-free calling is offered on a usage basis only. IntraLATA calls are billed in the standard one (1) second increments after an initial period of thirty (30) seconds. InterLATA calls are billed in the standard six (6) second increments.
10. Conversent will not provide call detail for unlimited service plans. Minutes of use will be provided.
11. Customers will be assessed a \$50.00 change fee per service order for switching their lines to a different RealBusiness \$ense Call Plan.
12. Customers cannot use Conversent's RealBusiness \$ense with lines used for dial-up Internet access or lines connected to modems. In addition, Customers cannot use RealBusiness \$ense with lines used for outbound telemarketing or call centers. This includes automatic dialer systems/equipment.

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**SECTION 4 - BASIC BUSINESS SERVICES (CONT'D.)**

4.5 Advanced Telecommunications and Data Services (Cont'd.)

4.5.5 RealBusiness Sense Integrated DSL (Cont'd.)

D. Limitations

The Company may, at its sole discretion, deliver the local exchange telecommunications services described herein over any technically viable platform, including, but not limited to, DSL.

The Company will not provision service if the Company has reasonably determined that (a) it is not technically feasible to provide over existing facilities or (b) it will cause interference problems within the Company's network or other facilities or with the network or facilities of any other party.

During network maintenance and software update periods, it may be necessary to temporarily place the Company's equipment out of service. The Company reserves the right to temporarily interrupt service during such periods and at other times such as those considered by the Company to be an emergency; however, the Company will make good faith efforts to avoid and minimize such temporary interruptions.

If the Company has reason to believe that permitting the commencement or continuation of a service adversely affects or would adversely affect the ability of the Company or another carrier to provide, complete, or maintain the level of or quality of its services to its Customers, the Company may refuse to provide service or may discontinue providing such service.

The Company will not provision service on facilities that are determined by the Company to be unsuitable. Facilities-based service may not be available to the Customer, or the Customer may not have the selection of all of the Company's facilities-based offerings, depending on the distance of the Customer from the serving CO and the type and condition of the facilities.

DSL service will be provided subject to the availability and limitations of the wire centers and outside plant facilities and is only available where technical capabilities permit. The actual data transmission rate, and, therefore, a circuit's ability to accommodate multiple voice lines, depends on a number of factors, including, but not limited to (1) the distance from the Customer to the serving wire center, (2) the type of copper facility (wire gauge) and (3) the physical plant. Additionally, unlike many conventional telecommunications technologies, DSL requires that suitable electrical power be supplied at the Customer's premises for the service to be functional. The Company is not responsible for service outage credits or other liabilities of any nature due to electrical power failure at the Customer's location(s).

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**SECTION 4 - BASIC BUSINESS SERVICES (CONT'D.)**

4.5 Advanced Telecommunications and Data Services (Cont'd.)

4.5.5 RealBusiness Sense Integrated DSL (Cont'd.)

E. Optional Feature Package

The optional Great 8 Feature Package includes:

- Call Forward Variable
- Call Forward Busy/No Answer
- Call Waiting
- 3 Way Calling
- Speed Dial 30
- Caller Id Number or Caller ID Name & Number



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**SECTION 4 - BASIC BUSINESS SERVICES (CONT'D.)**

4.5 Advanced Telecommunications and Data Services (Cont'd.)

4.5.6 RealBusiness \$ense Flexible Integrated T-1 Service

RealBusiness \$ense Flexible Integrated T-1 Service offers business Customers voice and data service over a T-1 line. T-1 service is offered bundled with local exchange and toll calling.

Customers have the option of selecting a Call Plan that includes unlimited local, unlimited local and intraLATA toll or unlimited local, intraLATA, interLATA and interstate toll service for a flat monthly rate. Customers who opt for a Call Plan that does not include unlimited toll services will be billed for those services on a usage basis.

Selected calling features are available as a package or calling features can be purchased a la carte at standard price list rates.

Inbound Toll Free calling is available on a usage basis.

A. Call Plans

1. Unlimited Local – Includes unlimited local usage within the local calling area.
2. Unlimited Local and IntraLATA Toll – Includes unlimited local and direct dial outbound intraLATA toll usage.
3. Unlimited Local, IntraLATA, InterLATA and Interstate Toll – Includes unlimited local, direct dial outbound intraLATA, interLATA and interstate toll usage and calling to Canada.

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**SECTION 4 - BASIC BUSINESS SERVICES (CONT'D.)**

4.5 Advanced Telecommunications and Data Services (Cont'd.)

4.5.6 RealBusiness \$ense Flexible Integrated T-1 Service (Cont'd.)

B. Terms and Conditions

1. Service is offered to On-Net Customers only subject to the availability of facilities.
2. Service is offered on a term basis with term periods of one (1), two (2) and three (3) years.
3. Service is offered for a minimum of eight (8) voice lines and 128 kbps bandwidth.
4. Monthly rates consists of monthly charge per voice line plus the bandwidth charge.
5. All Customer voice lines at a single location must be subscribed to the same Call Plan.
6. All voice lines must be presubscribed to Conversent for local, intrastate, interstate and international service regardless of the call plan selected.
7. Outbound toll calling billed on a usage basis is billed in the standard one (1) second increments after an initial period of thirty (30) seconds for intraLATA calls and in the standard six (6) second increments for interLATA calls.

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**LOCAL EXCHANGE SERVICES PRICE LIST**

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**SECTION 4 - BASIC BUSINESS SERVICES (CONT'D.)**

4.5 Advanced Telecommunications and Data Services (Cont'd.)

4.5.6 RealBusiness \$ense Flexible Integrated T-1 Service (Cont'd.)

B. Terms and Conditions (Cont'd.)

8. Inbound toll-free calling is offered on a usage basis only. IntraLATA calls are billed in the standard one (1) second increments after an initial period of thirty (30) seconds. InterLATA calls are billed in the standard six (6) second increments.
9. Conversent will not provide call detail for unlimited service plans. Minutes of use will be provided.
10. Customers will be assessed a \$50.00 change fee per service order for switching their lines to a different Call Plan.
11. Customers cannot use Conversent's RealBusiness \$ense with lines used for dial-up Internet access or lines connected to modems. In addition, Customers cannot use RealBusiness \$ense with lines used for outbound telemarketing or call centers. This includes automatic dialer systems/equipment.

C. Optional Feature Package

The optional Great 8 Feature Package includes:

Call Forward Variable  
Call Forward Busy/No Answer  
Call Waiting  
3 Way Calling  
Speed Dial 30  
Caller ID Number or Caller ID Name & Number

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**SECTION 4 - BASIC BUSINESS SERVICES (CONT'D.)**

4.5 Advanced Telecommunications and Data Services (Cont'd.)

4.5.7 Unlimited Savings

Unlimited Savings offers business Customers a choice of Netflix T-1, ISDN PRI, NetflixXtra Flexible Integrated T1 or Integrated ISDN PRI voice and data service bundled with local exchange and long distance calling plans.

A. Local Exchange and Long Distance Calling Plans

Customers may select a Local Only calling plan or choose from a selection of Local and Long Distance plans that include local and outbound and inbound toll free intrastate and interstate usage. Only one (1) call plan is permitted per circuit. The plan may be changed for an additional fee.

Plan	Monthly Minutes of Use	
	Local	Outbound/Inbound Long Distance
Local Only	100,000	0
Local and Long Distance		
Plan A	100,000	10,000
Plan B	100,000	25,000
Plan C	100,000	50,000
Plan D	100,000	75,000

B. Terms and Conditions

1. Service is offered to On-Net Customers only subject to the availability of facilities.
2. Service is offered on a term basis with term periods of one (1), two (2) and three (3) years.
3. All voice lines must be presubscribed to Conversent for local, intrastate, and interstate calling regardless of the call plan selected.
4. Local and long distance calling in excess of plan allowances will be billed on a usage basis.
5. Local and Long Distance calling plan usage allowances apply at the account/circuit level with the minutes of use for the plan selected shared by all trunk groups on the circuit.

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**SECTION 4 - BASIC BUSINESS SERVICES (CONT'D.)**

4.5 Advanced Telecommunications and Data Services (Cont'd.)

4.5.7 Unlimited Savings (Cont'd.)

B. Terms and Conditions (Cont'd.)

6. Customers who want to subscribe to Unlimited Savings on multiple T1's must have each T1 on a separate circuit and BTN.
7. This service is not available to Customers with multiple Netflex or PRI circuits that want to bond them together into a single larger span.
8. NetflexXtra Flexible Integrated T1 option – Monthly recurring charges for a minimum of 8 voice lines and a bandwidth charge for a minimum of 128 kbps apply.
9. Integrated ISDN PRI – Monthly recurring charges for a minimum of 11 voice lines and a bandwidth charge for a minimum of 128 kbps apply.
10. An End User Common Line (EUCL) charge of Presubscribed Interstate Long Distance Charge (PILD) do not apply to this service. Local Number Portability (LNP) surcharge applies and is billed in addition to the rates cited.

C. Features

One block of 20 DID numbers is included with all service options.

Inbound Caller ID Name and Number is available at additional charge with Netflex ISDN PRI and Integrated ISDN PRI service.

Outbound Caller ID is available for an additional charge with Netflex T1 and NetflexXtra Flexible Integrated T1 service.

**Conversent Communications of Massachusetts Inc.**

Massachusetts Local Price List  
Original Sheet 45

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LOCAL EXCHANGE SERVICES PRICE LIST

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**SECTION 4 - BASIC BUSINESS SERVICES (CONT'D.)**

4.6 [RESERVED FOR FUTURE USE]

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**LOCAL EXCHANGE SERVICES PRICE LIST**

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**SECTION 4 - BASIC BUSINESS SERVICES (CONT'D.)**

4.7 Custom Calling Features

The features in this section are available to Customers on an individual basis month-to-month or as part of multiple feature packages. Multiple feature packages are described with services with which they are available. All features are provided subject to availability or facilities. Certain features may not be available with all classes of service.

4.7.1 Feature Descriptions

**Auto Call Back:** Automatically re-dials the last caller.

**Auto Re-Call:** Automatically dials a busy number for up to 30 minutes until it's available.

**Call Block:** Allows the Subscriber to block different types of outgoing calls (e.g., any blocking option except 900/976 blocking, which is automatically provisioned and free of charge).

**Call Forward Variable:** Allows the Subscriber to forward all incoming calls to a predetermined telephone number.

**Call Forward Busy/No Answer:** Allows the subscriber to forward incoming calls to a predetermined number when the phone is busy or when the Subscriber does not answer within a predetermined number of rings.

**Call Trace:** Will trace a "prank" or threatening call, and record the call detail, including the Subscriber's number and the number of the caller. This information is for law enforcement use only.

**Call Waiting:** Signals the Subscriber that there is an incoming call when they are busy talking on the phone.

**Caller ID:** Displays the calling party number on incoming calls.

**Caller ID with Name:** Displays the calling party name and number on incoming calls.

**Deny Termination:** Incoming calls from up to 10 different telephone numbers will be blocked and not allowed to terminate to or ring the Subscriber's line.

**Distinctive Ringing:** Incoming calls from up to 6 different telephone numbers will result in a different ringing pattern on the subscriber's line.

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**SECTION 4 - BASIC BUSINESS SERVICES (CONT'D.)**

4.7 Custom Calling Features (Cont'd.)

4.7.1 Feature Descriptions (Cont'd.)

Remote Activation of Call Forward Variable: Provides the Subscriber remote accessibility to the call forward feature. Call in from any telephone to activate, deactivate, or change the forward to number.

Ring Mate: Allows the subscriber to have up to 3 different telephone numbers associated with their line. Calls placed to each telephone number will result in a different ring pattern on the Subscriber's line.

Selective Call Acceptance: Allows the Subscriber to determine (and manage) which incoming calls will be accepted, based on the calling party telephone numbers that have been entered in a screening list (in the Conversent switch). Only calls from the telephone numbers that match a number in the screening list will be allowed to complete. Calls that are not accepted will be sent to an announcement, or may be forwarded to an alternate number.

Selective Call Forwarding: Allows the Subscriber to determine (and manage) which incoming calls will be forwarded to which predetermined telephone number, based on the calling party telephone numbers that have been entered in a list (in the Conversent switch).

Selective Call Rejection: Allows the Subscriber to determine (and manage) which incoming calls will be blocked, based on the calling party telephone numbers that have been entered in a screening list (in the Conversent switch).

Selective Distinctive Ring: Allows the Subscriber to determine (and manage) which incoming calls will receive a distinctive ringing pattern, based on the calling party telephone numbers that have been entered in a screening list (in the Conversent switch).

Speed Dialing: Allows the Subscriber to program and use an "abbreviated code" or "shortcut" for quick dialing. Instead of using the persons 7 or 10 digit telephone number, the subscriber can use the 1 or 2-digit code.

Three-Way Calling: Enables the Subscriber to add a third party to an existing conversation.



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2<sup>nd</sup> Revised Sheet 48  
 Cancels 1<sup>st</sup> Revised Sheet 48

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**LOCAL EXCHANGE SERVICES PRICE LIST**

**SECTION 4 - BASIC BUSINESS SERVICES (CONT'D.)**

4.8 Rates

4.8.1 Collocated Service Areas

All service is provided On-Net directly through the Company's switching equipment located within the Customer's serving Central Office.

	Nonrecurring (New) <sup>(1)</sup> (2)(3)	Nonrecurring (Ported)	Month to Month	1 Year Term	2 Year Term	3 Year Term	5 Year Term
NetServe Basic Business Line							
Measured	\$37.50	\$10.00	\$40.47 (I)	\$28.39 (I)	\$27.36 (I)	\$26.75 (I)	ICB
Flat Rate*	\$37.50	\$10.00	\$106.86(I)	\$78.21 (I)	\$74.15 (I)	\$71.71 (I)	ICB
Per minute			\$0.015	\$0.015	\$0.015	\$0.015	ICB
NetServe DPA Service							
Per minute	\$52.00	10.00	\$63.23 (I)	\$45.41 (I)	\$43.48 (I)	\$41.55 (I)	ICB
Per minute			\$0.015	\$0.015	\$0.015	\$0.015	ICB
Remote Call Forwarding							
Per initial or addl. path:			\$43.96 (I)	\$29.46 (I)	\$28.03 (I)	\$27.06 (I)	ICB
Business Line Value Pkg.							
Call Forwarding Variable			\$22.64 (I)	\$17.30 (I)	\$17.30 (I)	\$17.30 (I)	ICB
Call Forwarding Busy							
Call Forwarding Don't							
Answer							
Three-Way Calling							
Customer Changeable Speed							
Calling (30)							
Call Waiting							
Security Package							
Caller ID/Caller ID with			\$22.64 (I)	\$17.30 (I)	\$17.30 (I)	\$17.30 (I)	ICB
Name							
Call Trace							
Distinctive Ringing							
Deny Terminating							
Call Block							
Call Waiting							

(1) Applies for the initial installation (new).

(2) Charge applies per line, per trunk, per feature, per package.

(3) When multiple features or packages are established/changed at the same time, on the same line/trunk, only one nonrecurring charge applies.

\* Flat rate service is only available to Customers subscribed to this service through Verizon at the time service is transferred to Conversent.

**LOCAL EXCHANGE SERVICES PRICE LIST**

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**SECTION 4 - BASIC BUSINESS SERVICES (CONT'D.)**

4.8 Rates (Cont'd.)

4.8.1 Collocated Service Areas (Cont'd.)

	Nonrecurring (New) (1) (2) (3)	Nonrecurring (Ported)	Month to Month	1 Year Term	2 Year Term	3 Year Term	5 Year Term
NetServe PBX Trunk							
Measured Rate, per trunk	\$37.50	\$10.00	\$33.18 <b>(I)</b>	\$23.84 <b>(I)</b>	\$22.84 <b>(I)</b>	\$21.80 <b>(I)</b>	\$21.30 <b>(I)</b>
Security Package			\$22.64 <b>(I)</b>	\$17.30 <b>(I)</b>	\$17.30 <b>(I)</b>	\$17.30 <b>(I)</b>	\$17.30 <b>(I)</b>

- (1) Charge applies per line, per trunk, per feature, per package.
- (2) When multiple features or packages are established/changed at the same time, on the same line/trunk, only one nonrecurring charge applies.
- (3) Applies for changes made, once the service has been established.
- (4) Charge applies only if Caller ID Name is ordered after initial installation of PRI service.

**LOCAL EXCHANGE SERVICES PRICE LIST**

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**SECTION 4 - BASIC BUSINESS SERVICES (CONT'D.)**

4.8 Rates (Cont'd.)

4.8.1 Collocated Service Areas (Cont'd.)

RealBusiness \$ense BBL Service	<u>Month-to-</u>	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>	
Nonrecurring Charge, per line	<u>Month</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	
New Line:	\$37.50	\$37.50	\$37.50	\$37.50	
Ported Line:	\$10.00	\$10.00	\$10.00	\$10.00	
Monthly Recurring Charge, per line					
Unlimited Local Only Plan:	\$99.33	\$54.22	\$52.21	\$49.34	<b>(I)</b>
Unlimited Local and IntraLATA Plan:	\$116.14	\$63.41	\$60.90	\$58.34	
Unlimited Local, Intrastate, Interstate Plan:	\$156.06	\$85.19	\$82.66	\$80.13	<b>(I)</b>
IntraLATA and InterLATA Toll Usage					
Outbound, per minute:	\$0.050	\$0.050	\$0.050	\$0.050	
Inbound Toll Free, per minute:	\$0.050	\$0.050	\$0.050	\$0.050	
Great 8 Feature Package, per line					
Nonrecurring Charge <sup>1</sup> :	\$5.00	\$5.00	\$5.00	\$5.00	
Monthly Recurring Charge	\$19.24	\$15.43	\$15.43	\$15.43	<b>(I)</b>

<sup>1</sup> This charge is waived when the feature package is ordered with initial service order.

**LOCAL EXCHANGE SERVICES PRICE LIST**

**SECTION 4 - BASIC BUSINESS SERVICES (CONT'D.)**

4.8 Rates (Cont'd.)

4.8.1 Collocated Service Areas (Cont'd.)

	Non-recurring (New) (1)(2)(3)	Non-recurring (Ported)	Month to Month	1 Year Term	2 Year Term	3 Year Term	5 Year Term	
<b>Netflix T-1 Service With DID</b>								
Measured Service	\$395.00		\$1327.61	\$1014.66	\$913.23	\$862.47	\$811.74	<b>(I)</b>
DID Group of 20	\$5.00		\$14.55	\$14.55	\$14.55	\$14.55	\$14.55	<b>(I)</b>
DID Group of 50	\$5.00		\$1.89	\$1.89	\$1.89	\$1.89	\$1.89	<b>(I)</b>
DID Individual Numbers								
Ported, per number		\$5.00	\$0.28	\$0.18	\$0.18	\$0.18	\$0.18	<b>(I)</b>
New, per number	ICB		ICB	ICB	ICB	ICB	ICB	
Outbound Caller ID	\$0.00		\$132.78	\$94.84	\$94.84	\$94.84	\$94.84	<b>(I)</b>
Call Forward on Trunks	\$39.95 <sup>4</sup>		\$52.97	\$40.47	\$40.47	\$40.47	ICB	<b>(I)</b>
<b>ISDN PRI</b>								
Measured service	\$500.00		\$2,190.52	\$1,471.26	\$1,369.79	\$1,268.34	\$1,116.13	<b>(I)</b>
DID Group of 20	\$5.00		\$14.55	\$14.55	\$14.55	\$14.55	\$14.55	<b>(I)</b>
DID Group of 50	\$5.00		\$2.65	\$1.89	\$1.89	\$1.89	\$1.89	<b>(I)</b>
DID Individual Numbers								
Ported, per number		\$5.00	\$0.28	\$0.18	\$0.18	\$0.18	\$0.18	<b>(I)</b>
New, per number	ICB		ICB	ICB	ICB	ICB	ICB	
Caller ID Name	\$25.00 <sup>4</sup>		\$132.78	\$94.84	\$94.84	\$94.84	ICB	<b>(I)</b>
Call Forward on Trunks	\$39.95 <sup>4</sup>		\$40.47	\$40.47	\$40.47	\$40.47	ICB	<b>(I)</b>

(1) Charge applies per line, per trunk, per feature, per package.

(2) When multiple features or packages are established/changed at the same time, on the same line/trunk, only one nonrecurring charge applies.

(3) Applies for changes made, once the service has been established.

(4) Charge applies only if feature is ordered after initial installation of service.

**LOCAL EXCHANGE SERVICES PRICE LIST**

**SECTION 4 - BASIC BUSINESS SERVICES (CONT'D.)**

4.8 Rates (Cont'd.)

4.8.1 Collocated Service Areas (Cont'd.)

	<u>Month-to-Month</u>	<u>1 Year Term</u>	<u>2 Year Term</u>	<u>3 Year Term</u>	<u>5 Year Term</u>	
Integrated T-1 (Analog)						
Standard**						
Nonrecurring Charge	\$500.00	\$500.00	\$500.00	\$500.00	ICB	
Measured service	\$1,261.23	\$963.94	\$963.94	\$913.23	ICB	(I)
Bandwidth Charge						
128 Kbps	\$254.91	\$194.82	\$194.82	\$194.82	ICB	(I)
256 Kbps	\$385.01	\$294.26	\$294.26	\$294.26	ICB	
384 Kbps	\$456.69	\$349.04	\$349.04	\$349.04	ICB	
512 Kbps	\$581.49	\$444.43	\$444.43	\$444.43	ICB	
768 Kbps	\$847.01	\$647.37	\$647.37	\$647.37	ICB	(I)
Flexible						
Nonrecurring Charge	\$699.00	\$699.00	\$500.00	\$500.00	ICB	
Voice Line, per line (minimum of 8 channels)	\$60.66	\$46.31	\$45.29	\$44.31	ICB	(I)
Bandwidth Charge (minimum 256 Kbps)						
256 Kbps	\$570.87	\$436.30	\$436.30	\$436.30	ICB	(I)
384 Kbps	\$836.37	\$639.24	\$639.24	\$639.24	ICB	
512 Kbps	\$1,019.59	\$779.27	\$779.27	\$779.27	ICB	
768 Kbps	\$1,529.41	\$1,168.89	\$1,168.89	\$1,168.89	ICB	(I)

\*\* Effective July 7, 2006 this service is grandfathered and available to existing Customers only.

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**LOCAL EXCHANGE SERVICES PRICE LIST**

**SECTION 4 - BASIC BUSINESS SERVICES (CONT'D.)**

4.8 Rates (Cont'd.)

4.8.1 Collocated Service Areas (Cont'd.)

	<u>Month- to-Month</u>	<u>1 Year Term</u>	<u>2 Year Term</u>	<u>3 Year Term</u>	<u>5 Year Term</u>	
NetflixXtra T1 (Digital)						
Standard**						
Nonrecurring Charge	\$500.00	\$500.00	\$500.00	\$500.00	ICB	
Measured Service	\$1,460.37	\$1,116.13	\$1,004.50	\$913.23	ICB	(I)
Bandwidth Charge						
128 Kbps	\$254.91	\$194.82	\$194.82	\$194.82	ICB	(I)
256 Kbps	\$385.01	\$294.26	\$294.26	\$294.26	ICB	
384 Kbps	\$456.69	\$349.04	\$349.04	\$349.04	ICB	
512 Kbps	\$581.49	\$444.43	\$444.43	\$444.43	ICB	
768 Kbps	\$847.01	\$647.37	\$647.37	\$647.37	ICB	(I)
Flexible						
Nonrecurring Charge	\$500.00	\$500.00	\$500.00	\$500.00	ICB	
Measured per channel (minimum of 8 channels)	\$75.21	\$57.49	\$54.45	\$51.38	ICB	(I)
Bandwidth Charge						
256 Kbps	\$570.87	\$436.30	\$436.30	\$436.30	ICB	(I)
384 Kbps	\$836.37	\$639.24	\$639.24	\$639.24	ICB	
512 Kbps	\$1,019.59	\$779.27	\$779.27	\$779.27	ICB	
768 Kbps	\$1,561.93	\$1,167.04	\$1,167.04	\$1,167.04	ICB	(I)
Supplementary Services						
Direct Inward Dialing						
Group of 20 Numbers						
Nonrecurring	\$5.00	\$5.00	\$5.00	\$5.00	ICB	
Monthly	\$14.55	\$14.55	\$14.55	\$14.55	ICB	(I)
Group of 50 Numbers						
Nonrecurring	\$5.00	\$5.00	\$5.00	\$5.00	ICB	
Monthly	\$2.65	\$2.04	\$2.04	\$2.04	ICB	(I)
Individual Numbers, Ported						
Nonrecurring	\$5.00	\$5.00	\$5.00	\$5.00	ICB	
Monthly	\$0.28	\$0.20	\$0.20	\$0.20	ICB	(I)
Individual Numbers, New						
Nonrecurring	ICB	ICB	ICB	ICB	ICB	
Monthly	ICB	ICB	ICB	ICB	ICB	
Outbound Caller ID Number						
Monthly	\$132.78	\$101.49	\$101.49	\$101.49	ICB	(I)
Call Forward on Trunks						
Nonrecurring <sup>1</sup>	\$39.95	\$39.95	\$39.95	\$39.95	ICB	
Monthly	\$52.97	\$40.47	\$40.47	\$40.47	ICB	(I)

<sup>1</sup> If ordered with the initial circuit installation, no Nonrecurring Charge applies.  
\*\* Effective July 7, 2006, this service is grandfathered and available to existing Customers only.

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SECTION 4 - BASIC BUSINESS SERVICES (CONT'D.)

4.8 Rates (Cont'd.)

4.8.1 Collocated Service Areas (Cont'd.)

	<u>Month-to</u> <u>Month</u>	<u>1 Year</u> <u>Term</u>	<u>2 Year</u> <u>Term</u>	<u>3 Year</u> <u>Term</u>	
Integrated ISDN PRI					
Nonrecurring Charge	\$500.00	\$500.00	\$500.00	\$500.00	
Voice Service, per month	\$1,725.89	\$1,319.06	\$1,207.45	\$1,116.13	(I)
Bandwidth Charge, per month					
128 Kbps	\$254.91	\$194.82	\$194.82	\$194.82	(I)
256 Kbps	\$385.01	\$294.26	\$294.26	\$294.26	
384 Kbps	\$456.69	\$349.04	\$349.04	\$349.04	
512 Kbps	\$581.49	\$444.43	\$444.43	\$444.43	
768 Kbps	\$793.90	\$606.77	\$606.77	\$606.77	(I)
Supplementary Services					
Inbound Caller ID Name & Number					
Nonrecurring Charge <sup>1</sup> :	\$25.00	\$25.00	\$25.00	\$25.00	
Monthly:	\$132.78	\$101.49	\$101.49	\$101.49	(I)
Direct Inward Dialing					
Nonrecurring Charge:	\$5.00	\$5.00	\$5.00	\$5.00	
Monthly Recurring Charge:					
Group of 20 Numbers	\$14.55	\$14.55	\$14.55	\$14.55	(I)
Group of 50 Numbers	\$2.65	\$2.04	\$2.04	\$2.04	
Individual Numbers, Ported	\$0.28	\$0.18	\$0.18	\$0.18	(I)
Individual Numbers, New	ICB	ICB	ICB	ICB	
Call Forward on Trunks					
Nonrecurring Charge <sup>1</sup> :	\$39.95	\$39.95	\$39.95	\$39.95	
Monthly Recurring Charge:	\$52.97	\$40.47	\$40.47	\$40.47	(I)

<sup>1</sup> If ordered with the initial circuit installation, no Nonrecurring Charge applies.

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**LOCAL EXCHANGE SERVICES PRICE LIST**

**SECTION 4 - BASIC BUSINESS SERVICES (CONT'D.)**

4.8 Rates (Cont'd.)

4.8.1 Collocated Service Areas (Cont'd.)

RealBusiness Sense Integrated DSL	<u>Month-to</u>	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>	
Integrated DSL Service	<u>Month</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	
Nonrecurring Charge, per line:	\$75.00	\$75.00	\$75.00	\$75.00	
Monthly Recurring Charge, per line:	\$92.78	\$70.90	\$66.86	\$60.75	(I)
Basic Business Line Service					
Nonrecurring Charge, per line					
New Line:	\$37.50	\$37.50	\$37.50	\$37.50	
Ported Line:	\$10.00	\$10.00	\$10.00	\$10.00	
Monthly Recurring Charge, per line					
Unlimited Local Only Plan:	\$70.94	\$54.22	\$52.21	\$49.34	(I)
Unlimited Local and IntraLATA Plan:	\$82.98	\$63.41	\$60.90	\$58.34	(I)
Unlimited Local, IntraLATA, InterLATA, Interstate Plan:	\$116.63	\$85.19	\$82.66	\$80.13	(I)
IntraLATA and InterLATA Toll Usage					
Outbound, per minute:	\$0.050	\$0.050	\$0.050	\$0.050	
Inbound Toll Free, per minute:	\$0.050	\$0.050	\$0.050	\$0.050	
Great 8 Feature Package, per line					
Nonrecurring Charge <sup>1</sup> :	\$5.00	\$5.00	\$5.00	\$5.00	
Monthly Recurring Charge:	\$21.18	\$15.43	\$15.43	\$15.43	(I)
Additional DSL Fees					
Cancellation Fee:		\$49.00			
Circuit Disconnect Fee:		\$250.00			
Missed Appointment Fee		\$99.00			
Speed Upgrade/Downgrade					
With Dispatch:		\$199.00			
No Dispatch:		\$99.00			

<sup>1</sup> This charge is waived when the feature package is ordered with initial service order.



**LOCAL EXCHANGE SERVICES PRICE LIST**

**SECTION 4 - BASIC BUSINESS SERVICES (CONT'D.)**

4.8 Rates (Cont'd.)

4.8.1 Collocated Service Areas (Cont'd.)

RealBusiness Sense Flexible Integrated T-1 Service

	<u>Month-to Month</u>	<u>1 Year Term</u>	<u>2 Year Term</u>	<u>3 Year Term</u>	
Nonrecurring Charges, per line					
T-1 Line:	\$500.00	\$500.00	\$500.00	\$500.00	
Voice Line, per line					
New Line:	\$37.50	\$37.50	\$37.50	\$37.50	
Ported Line:	\$10.00	\$10.00	\$10.00	\$10.00	
Bandwidth Charge, per month					
128 kbps:	\$475.28	\$363.25	\$322.67	\$282.10	(I)
256 kbps:	\$501.84	\$383.55	\$342.96	\$302.38	
384 kbps:	\$528.39	\$403.86	\$363.25	\$322.67	
512 kbps:	\$554.93	\$424.14	\$383.55	\$342.96	
768 kbps:	\$661.15	\$505.29	\$464.70	\$424.14	
1,024 kbps	\$820.46	\$627.05	\$586.47	\$545.87	(I)
Voice Line, per month					
Unlimited Local Only Plan:	\$94.40	\$72.14	\$70.12	\$68.09	(I)
Unlimited Local and IntraLATA Plan:	\$106.42	\$81.32	\$78.81	\$76.25	(I)
Unlimited Local, Intrastate & Interstate Plan:	\$134.93	\$103.14	\$100.57	\$98.05	(I)
IntraLATA and InterLATA Toll Usage					
Outbound, per minute:	\$0.050	\$0.050	\$0.050	\$0.050	
Inbound Toll Free, per minute:	\$0.050	\$0.050	\$0.050	\$0.050	
Great 8 Feature Package, per line					
Nonrecurring Charge <sup>1</sup> :	\$5.00	\$5.00	\$5.00	\$5.00	
Monthly Recurring Charge	\$19.24	\$15.43	\$15.43	\$15.43	(I)

<sup>1</sup> This charge is waived when the feature package is ordered with initial service order.

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2<sup>nd</sup> Revised Sheet 57  
 Cancels 1<sup>st</sup> Revised Sheet 57

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**LOCAL EXCHANGE SERVICES PRICE LIST**

**SECTION 4 - BASIC BUSINESS SERVICES (CONT'D.)**

4.8 Rates (Cont'd.)

4.8.1 Collocated Service Areas (Cont'd.)

Unlimited Savings

Nonrecurring Charges

Installation, all Terms  
 Per Netflix or PRI \$499.00

Change Calling Plan \$100.00

Monthly Recurring Charges

	<u>Month-to</u> <u>Month</u>	<u>1 Year</u> <u>Term</u>	<u>2 Year</u> <u>Term</u>	<u>3 Year</u> <u>Term</u>	
Netflix T1 or ISDN PRI					
Local Only	\$1855.99	\$1418.51	\$1215.57	\$1114.09	(I)
Local & Long Distance					
Plan A	\$2625.98	\$2007.00	\$1925.82	\$1824.36	(I)
Plan B	\$3820.84	\$2920.23	\$2575.20	\$2230.25	
Plan C	\$5812.20	\$4442.20	\$3752.22	\$3041.98	
Plan D	\$7007.07	\$5355.41	\$4563.96	\$3752.22	(I)
NetflixXtra Flexible Integrated T1 (8 voice channel minimum)					
Local Only, per channel	\$110.31	\$84.32	\$82.29	\$80.28	(I)
Local & Long Distance					
Plan A, per channel	\$262.88	\$200.92	\$160.32	\$119.73	(I)
Plan B, per channel	\$395.62	\$302.38	\$261.80	\$221.20	
Plan C, per channel	\$661.15	\$505.29	\$464.70	\$424.14	
Plan D, per channel	\$793.90	\$606.77	\$566.18	\$525.60	(I)
Bandwidth					
128 kbps	\$475.28	\$363.25	\$322.67	\$282.10	(I)
256 kbps	\$501.84	\$383.55	\$342.96	\$302.38	
384 kbps	\$528.39	\$403.86	\$363.25	\$322.67	
512 kbps	\$554.93	\$424.14	\$383.55	\$342.96	
768 kbps	\$661.15	\$505.29	\$464.70	\$424.14	
1.024 Mbps	\$820.46	\$627.05	\$586.47	\$545.87	(I)

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2<sup>nd</sup> Revised Sheet 58  
 Cancels 1<sup>st</sup> Revised Sheet 58

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**LOCAL EXCHANGE SERVICES PRICE LIST**

**SECTION 4 - BASIC BUSINESS SERVICES (CONT'D.)**

4.8 Rates (Cont'd.)

4.8.1 Collocated Service Areas (Cont'd.)

Unlimited Savings (Cont'd.)

Monthly Recurring Charges (Cont'd.)	<u>Month-to-Month</u>	<u>1 Year Term</u>	<u>2 Year Term</u>	<u>3 Year Term</u>	
Integrated ISDN PRI (11 voice channel minimum)					
Local Only	\$1526.73	\$1166.87	\$1065.39	\$963.94	(I)
Local & Long Distance					
Plan A	\$2057.78	\$1572.74	\$1471.26	\$1369.79	(I)
Plan B	\$3172.95	\$2425.04	\$2323.58	\$2222.13	
Plan C	\$5031.58	\$3845.59	\$3744.10	\$3642.66	
Plan D	\$6146.77	\$4697.90	\$4596.42	\$4494.97	(I)
Bandwidth					
128 kbps	\$475.28	\$363.25	\$322.67	\$282.10	(I)
256 kbps	\$501.84	\$383.55	\$342.96	\$302.38	
384 kbps	\$528.39	\$403.86	\$363.25	\$322.67	
512 kbps	\$554.93	\$424.14	\$383.55	\$342.96	
768 kbps	\$661.15	\$505.29	\$464.70	\$424.14	(I)

Usage In Excess of Plan Allowances

	<u>Init. Increment</u>	<u>Add'l. Increment</u>	<u>Rate per Increment</u>
Local	1 minute	1 minute	\$0.015
IntraLATA	30 seconds	1 second	\$0.040
InterLATA	6 seconds	6 seconds	\$0.040
Inbound IntraLATA	30 seconds	1 second	\$0.040
Inbound InterLATA	6 seconds	6 seconds	\$0.040

**LOCAL EXCHANGE SERVICES PRICE LIST**

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**SECTION 4 - BASIC BUSINESS SERVICES (CONT'D.)**

4.8 Rates (Cont'd.)

4.8.1 Collocated Service Areas (Cont'd.)

<u>Custom Calling Features</u>	<u>Per Month</u>	
Auto Call Back	\$5.05	<b>(I)</b>
Auto Re-Call	\$5.05	
Call Block	\$3.78	<b>(I)</b>
Call Forward Variable		
Initial path:	\$10.13	<b>(I)</b>
Additional paths, each	\$10.13	<b>(I)</b>
Call Forward Busy/No Answer		
Initial path:	\$7.58	<b>(I)</b>
Additional paths, each	\$7.58	
Call Trace	\$6.31	
Call Waiting	\$10.13	
Caller ID	\$10.13	
Caller ID with Name	\$12.66	
Deny Termination	\$6.31	
Distinctive Ring	\$12.66	
Remote Activation of CF	\$5.05	
Ring Mate	\$12.66	
Selective Call Acceptance	\$12.66	
Selective Call Forwarding	\$12.66	
Selective Call Rejection	\$12.66	
Selective Distinctive Ring	\$12.66	
Speed Dial (30)	\$10.13	
Three-Way Calling	\$10.13	<b>(I)</b>

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**LOCAL EXCHANGE SERVICES PRICE LIST**

**SECTION 4 - BASIC BUSINESS SERVICES (CONT'D.)**

4.8 Rates (Cont'd.)

4.8.2 Collocation Expansion Areas (Non-Collocated)

T1 grade service is provided On-Net through a Company switch via an Enhanced Extended Loop from the Customer's serving Central Office to a Company collocation point. Non-T1 grade service is provided Off-Net via Unbundled Network Platform or Resale.

	Nonrecurring (New) <sup>(1)(2)(3)</sup>	Nonrecurring (Ported)	Month to Month	1 Year Term	2 Year Term	3 Year. Term	5 Year Term
NetServe Basic Business Line (via DS1)							
Measured	\$37.50	\$10.00	\$27.19 <b>(I)</b>	\$20.80 <b>(I)</b>	\$19.25 <b>(I)</b>	\$19.25 <b>(I)</b>	ICB
Per minute			\$0.015	\$0.015	\$0.015	\$0.015	ICB
Business Line Value Pkg.			\$22.59 <b>(I)</b>	\$17.30 <b>(I)</b>	\$17.30 <b>(I)</b>	\$17.30 <b>(I)</b>	ICB
Call Forwarding Variable							
Call Forwarding Busy							
Call Forwarding Don't Answer							
Three-Way Calling							
Customer Changeable Speed							
Calling (30)							
Call Waiting							
Security Package			\$22.59 <b>(I)</b>	\$17.30 <b>(I)</b>	\$17.30 <b>(I)</b>	\$17.30 <b>(I)</b>	ICB
Caller ID/Caller ID with Name							
Call Trace							
Distinctive Ringing							
Deny Terminating							
Call Block							
Call Waiting							

(1) Applies for the initial installation (new).

(2) Charge applies per line, per trunk, per feature, per package.

(3) When multiple features or packages are established/changed at the same time, on the same line/trunk, only one nonrecurring charge applies.

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**LOCAL EXCHANGE SERVICES PRICE LIST**

**SECTION 4 - BASIC BUSINESS SERVICES (CONT'D.)**

4.8 Rates (Cont'd.)

4.8.2 Collocation Expansion Areas (Non-Collocated) (Cont'd.)

	Nonrecurring (New) <sup>(1)(2)(3)</sup>	Nonrecurring (Ported)	Month to <u>Month</u>	<u>1 Year Term</u>	<u>2 Year Term</u>	<u>3 Year Term</u>	<u>5 Year Term</u>
NetServe Basic Business Line (via copper)							
Measured	\$37.50	\$10.00	\$37.18 (I)	\$28.41 (I)	\$28.41 (I)	\$28.41 (I)	ICB
Per minute			N/A	\$0.015	\$0.015	\$0.015	ICB
Business Line Value Pkg.			N/A	ICB	ICB	ICB	ICB
Call Forwarding Variable							
Call Forwarding Busy							
Call Forwarding Don't Answer							
Three-Way Calling							
Customer Changeable Speed							
Calling (30)							
Call Waiting							
Security Package			N/A	ICB	ICB	ICB	ICB
Caller ID/Caller ID with Name							
Call Trace							
Distinctive Ringing							
Deny Terminating							
Call Block							
Call Waiting							

(1) Applies for the initial installation (new).

(2) Charge applies per line, per trunk, per feature, per package.

(3) When multiple features or packages are established/changed at the same time, on the same line/trunk, only one nonrecurring charge applies.

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2<sup>nd</sup> Revised Sheet 62  
 Cancels 1<sup>st</sup> Revised Sheet 62

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**LOCAL EXCHANGE SERVICES PRICE LIST**

**SECTION 4 - BASIC BUSINESS SERVICES (CONT'D.)**

4.8 Rates (Cont'd.)

4.8.2 Collocation Expansion Areas (Non-Collocated) (Cont'd.)

	<u>Month to</u> <u>Month</u>	<u>1 Year</u> <u>Term</u>	<u>2 Year</u> <u>Term</u>	<u>3 Year</u> <u>Term</u>	<u>5 Year</u> <u>Term</u>
Netflix T-1 Service With DID					
Measured Service					
Nonrecurring Charge	\$395.00	\$395.00	\$295.00	\$195.00	ICB
Monthly	\$1327.61(I)	\$1014.66(I)	\$913.23(I)	\$862.47(I)	ICB
DID Numbers					
Nonrecurring Charge	\$5.00	\$5.00	\$5.00	\$5.00	ICB
Monthly					
Group of 20	\$14.55(I)	\$14.55(I)	\$14.55(I)	\$14.55(I)	ICB
Group of 50	\$2.65(I)	\$2.04(I)	\$2.04(I)	\$2.04(I)	ICB
Individual					
Ported, per number	\$0.26(I)	\$0.20(I)	\$0.20(I)	\$0.20(I)	ICB
New, per number	ICB	ICB	ICB	ICB	ICB
Outbound Caller ID					
Nonrecurring Charge	\$0.00	\$0.00	\$0.00	\$0.00	ICB
Monthly	\$132.78(I)	\$101.49(I)	\$101.49(I)	\$101.49(I)	ICB
Call Forward on Trunks					
Nonrecurring Charge <sup>1</sup>	\$39.95	\$39.95	\$39.95	\$39.95	ICB
Monthly	\$40.47(I)	\$40.47(I)	\$40.47(I)	\$40.47(I)	ICB
ISDN PRI					
Nonrecurring Charge	\$299.00	\$299.00	\$199.00	\$0.00	ICB
Measured service, monthly	\$1504.63(I)	\$1207.45(I)	\$1166.87(I)	\$1116.13(I)	ICB
DID Numbers					
Nonrecurring Charge	\$5.00	\$5.00	\$5.00	\$5.00	ICB
Monthly					
Group of 20	\$14.55(I)	\$14.55(I)	\$14.55(I)	\$14.55(I)	ICB
Group of 50	\$2.65(I)	\$2.04(I)	\$2.04(I)	\$2.04(I)	ICB
Individual					
Ported, per number	\$0.26(I)	\$0.20(I)	\$0.20(I)	\$0.20(I)	ICB
New, per number	ICB	ICB	ICB	ICB	ICB
Inbound Caller ID					
Name/Number	\$25.00 <sup>1</sup>	\$25.00 <sup>1</sup>	\$25.00 <sup>1</sup>	\$25.00 <sup>1</sup>	ICB
Nonrecurring Charge	\$132.78(I)	\$101.49(I)	\$101.49(I)	\$101.49(I)	ICB
Monthly					
Call Forward on Trunks					
Nonrecurring Charge <sup>1</sup>	\$39.95	\$39.95	\$39.95	\$39.95	ICB
Monthly	\$40.47(I)	\$40.47(I)	\$40.47(I)	\$40.47(I)	ICB

<sup>1</sup> Charge applies only if feature is ordered after initial installation of the service.

**LOCAL EXCHANGE SERVICES PRICE LIST**

**SECTION 4 - BASIC BUSINESS SERVICES (CONT'D.)**

4.8 Rates (Cont'd.)

4.8.2 Collocation Expansion Areas (Non-Collocated) (Cont'd.)

	<u>Month-to</u> <u>Month</u>	<u>1 Year</u> <u>Term</u>	<u>2 Year</u> <u>Term</u>	<u>3 Year</u> <u>Term</u>	<u>5 Year</u> <u>Term</u>
Integrated T1 (Analog)					
Standard**					
Nonrecurring Charge:	\$499.00	\$499.00	\$399.00	\$299.00	ICB
Monthly Recurring Charge, per channel:	\$1261.23(I)	\$963.94(I)	\$913.23(I)	\$862.47(I)	ICB
Bandwidth Charge, monthly					
128 kbps	\$254.91(I)	\$194.82(I)	\$194.82(I)	\$194.82(I)	ICB
256 kbps	\$385.01(I)	\$294.26(I)	\$294.26(I)	\$294.26(I)	ICB
384 kbps	\$456.69(I)	\$349.04(I)	\$349.04(I)	\$349.04(I)	ICB
512 kbps	\$581.49(I)	\$444.43(I)	\$444.43(I)	\$444.43(I)	ICB
768 kbps	\$793.90(I)	\$606.77(I)	\$606.77(I)	\$606.77(I)	ICB
Flexible					
Nonrecurring Charge:	N/A	N/A	\$399.00	\$299.00	ICB
Monthly Recurring Charge, per channel:	\$47.61(I)	N/A	\$38.20(I)	\$37.18(I)	ICB
Bandwidth Charge, monthly					
8 lines					
256 kbps	\$504.48(I)	N/A	\$342.96(I)	\$342.96(I)	ICB
384 kbps	\$649.31(I)	N/A	\$464.70(I)	\$464.70(I)	ICB
512 kbps	\$818.28(I)	N/A	\$606.77(I)	\$606.77(I)	ICB
768 kbps	\$963.13(I)	N/A	\$809.70(I)	\$809.70(I)	ICB
7 lines					
256 kbps	\$434.49(I)	N/A	\$383.55(I)	\$383.55(I)	ICB
384 kbps	\$572.41(I)	N/A	\$505.29(I)	\$505.29(I)	ICB
512 kbps	\$733.34(I)	N/A	\$647.37(I)	\$647.37(I)	ICB
768 kbps	\$917.25(I)	N/A	\$809.70(I)	\$809.70(I)	ICB
6 lines					
256 kbps	\$516.22(I)	N/A	\$424.14(I)	\$424.14(I)	ICB
384 kbps	\$664.41(I)	N/A	\$545.87(I)	\$545.87(I)	ICB
512 kbps	\$837.33(I)	N/A	\$687.94(I)	\$687.94(I)	ICB
768 kbps	\$985.53(I)	N/A	\$809.70(I)	\$809.70(I)	ICB

\*\* Effective July 7, 2006 this service is grandfathered and available to existing Customers only.



LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 4 - BASIC BUSINESS SERVICES (CONT'D.)

4.8 Rates (Cont'd.)

4.8.2 Collocation Expansion Areas (Non-Collocated) (Cont'd.)

	<u>Month-to</u> <u>Month</u>	<u>1 Year</u> <u>Term</u>	<u>2 Year</u> <u>Term</u>	<u>3 Year</u> <u>Term</u>	<u>5 Year</u> <u>Term</u>
NetflexXtra T1 (Digital)					
Standard**					
Nonrecurring Charge:	\$499.00	\$499.00	\$399.00	\$299.00	ICB
Monthly Recurring Charge, per channel:	\$1460.37(I)	\$1116.13(I)	\$1004.50(I)	\$913.23(I)	ICB
Bandwidth Charge, monthly					
128 kbps	\$254.91(I)	\$194.82(I)	\$194.82(I)	\$194.82(I)	ICB
256 kbps	\$385.01(I)	\$294.26(I)	\$294.26(I)	\$294.26(I)	ICB
384 kbps	\$456.69(I)	\$349.04(I)	\$349.04(I)	\$349.04(I)	ICB
512 kbps	\$581.49(I)	\$444.43(I)	\$444.43(I)	\$444.43(I)	ICB
768 kbps	\$793.90(I)	\$606.77(I)	\$606.77(I)	\$606.77(I)	ICB
Flexible					
Nonrecurring Charge:	\$500.00	\$500.00	\$500.00	\$500.00	ICB
Monthly Recurring Charge, per channel:	\$75.21(I)	\$57.49(I)	\$54.45(I)	\$51.38(I)	ICB
(8 channel minimum)					
Bandwidth Charge, monthly					
256 kbps	\$448.74(I)	\$342.96(I)	\$342.96(I)	\$342.96(I)	ICB
384 kbps	\$608.05(I)	\$464.70(I)	\$464.70(I)	\$464.70(I)	ICB
512 kbps	\$793.90(I)	\$606.77(I)	\$606.77(I)	\$606.77(I)	ICB
768 kbps	\$1059.44(I)	\$809.70(I)	\$809.70(I)	\$809.70(I)	ICB
Supplementary Services					
Direct Inward Dialing					
Nonrecurring Charge:	\$5.00	\$5.00	\$5.00	\$5.00	ICB
Monthly Recurring Charge					
Group of 20 Numbers:	\$14.55(I)	\$14.55(I)	\$14.55(I)	\$14.55(I)	ICB
Group of 50 Numbers:	\$2.65(I)	\$2.04(I)	\$2.04(I)	\$2.04(I)	ICB
Individual Numbers					
Ported:	\$0.28(I)	\$0.20(I)	\$0.20(I)	\$0.20(I)	ICB
New:		ICB	ICB	ICB	ICB
Outbound Caller ID Number, per month	\$132.78(I)	\$101.49(I)	\$101.49(I)	\$101.49(I)	ICB
Call Forward on Trunks					
Nonrecurring Charge <sup>1</sup> :	\$39.95	\$39.95	\$39.95	\$39.95	ICB
Monthly Recurring Charge	\$52.97(I)	\$40.47(I)	\$40.47(I)	\$40.47(I)	ICB

<sup>1</sup> Charge applies only if feature is ordered after initial installation of the service.

\*\* Effective July 7, 2006 this service is grandfathered and available to existing Customers only.

**LOCAL EXCHANGE SERVICES PRICE LIST**

**SECTION 4 - BASIC BUSINESS SERVICES (CONT'D.)**

4.8 Rates (Cont'd.)

4.8.2 Collocation Expansion Areas (Non-Collocated) (Cont'd.)

	<u>Month-to</u> <u>Month</u>	<u>1 Year</u> <u>Term</u>	<u>2 Year</u> <u>Term</u>	<u>3 Year</u> <u>Term</u>	<u>5 Year</u> <u>Term</u>
<b>Integrated ISDN PRI</b>					
Nonrecurring Charge	\$500.00	\$500.00	\$500.00	\$500.00	ICB
Voice Service, per month	\$1725.89(I)	\$1256.27(I)	\$1149.95(I)	\$1062.99(I)	ICB
<b>Bandwidth Charge, per month</b>					
128 Kbps	\$254.91(I)	\$194.82(I)	\$194.82(I)	\$194.82(I)	ICB
256 Kbps	\$385.01(I)	\$294.26(I)	\$294.26(I)	\$294.26(I)	ICB
384 Kbps	\$456.69(I)	\$349.04(I)	\$349.04(I)	\$349.04(I)	ICB
512 Kbps	\$581.49(I)	\$444.43(I)	\$444.43(I)	\$444.43(I)	ICB
768 Kbps	\$793.90(I)	\$606.77(I)	\$606.77(I)	\$606.77(I)	ICB
<b>Supplementary Services</b>					
<b>Inbound Caller ID Name &amp; Number</b>					
Nonrecurring Charge <sup>1</sup> :	\$25.00	\$25.00	\$25.00	\$25.00	ICB
Monthly:	\$132.78(I)	\$101.49(I)	\$101.49(I)	\$101.49(I)	ICB
<b>Direct Inward Dialing</b>					
Nonrecurring Charge:	\$5.00	\$5.00	\$5.00	\$5.00	ICB
<b>Monthly Recurring Charge</b>					
Group of 20 Numbers:	\$14.55(I)	\$14.55(I)	\$14.55(I)	\$14.55(I)	ICB
Group of 50 Numbers:	\$2.65(I)	\$2.04(I)	\$2.04(I)	\$2.04(I)	ICB
<b>Individual Numbers</b>					
Ported:	\$0.28(I)	\$0.20(I)	\$0.20(I)	\$0.20(I)	ICB
New:	ICB	ICB	ICB	ICB	ICB
<b>Call Forward on Trunks</b>					
Nonrecurring Charge <sup>1</sup> :	\$39.95	\$39.95	\$39.95	\$39.95	ICB
Monthly Recurring Charge	\$52.97(I)	\$40.47(I)	\$40.47(I)	\$40.47(I)	ICB

<sup>1</sup> Nonrecurring charge is only applicable when feature is added post-installation of service.

**LOCAL EXCHANGE SERVICES PRICE LIST**

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**SECTION 4 - BASIC BUSINESS SERVICES (CONT'D.)**

4.8 Rates (Cont'd.)

4.8.2 Collocation Expansion Areas (Non-Collocated) (Cont'd.)

<u>Custom Calling Features (via T1)</u>	<u>Per Month</u>	
Auto Call Back	\$5.05	(D)
Auto Re-Call	\$5.05	
Call Block	\$3.78	(D)
Call Forward Variable		
Initial path:	\$10.13	(D)
Additional paths, each	\$10.13	(D)
Call Forward Busy/No Answer		
Initial path:	\$7.58	(D)
Additional paths, each	\$7.58	
Call Trace	\$6.31	
Call Waiting	\$10.13	
Caller ID	\$10.13	
Caller ID with Name	\$12.66	
Deny Termination	\$6.31	
Distinctive Ring	\$12.66	
Remote Activation of CF	\$5.05	
Ring Mate	\$12.66	
Selective Call Acceptance	\$12.66	
Selective Call Forwarding	\$12.66	
Selective Call Rejection	\$12.66	
Selective Distinctive Ring	\$12.66	
Speed Dial (30)	\$10.13	
Three-Way Calling	\$10.13	(D)

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**LOCAL EXCHANGE SERVICES PRICE LIST**

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**SECTION 4 - BASIC BUSINESS SERVICES (CONT'D.)**

4.8 Rates (Cont'd.)

4.8.2 Collocation Expansion Areas (Non-Collocated) (Cont'd.)

<u>Custom Calling Features (via copper)</u>	<u>Per Month</u>
Auto Call Back	ICB
Auto Re-Call	ICB
Call Block	ICB
Call Forward Variable	
Initial path:	ICB
Additional paths, each	ICB
Call Forward Busy/No Answer	
Initial path:	ICB
Additional paths, each	ICB
Call Trace	ICB
Call Waiting	ICB
Caller ID	ICB
Caller ID with Name	ICB
Deny Termination	ICB
Distinctive Ring	ICB
Remote Activation of CF	ICB
Ring Mate	ICB
Selective Call Acceptance	ICB
Selective Call Forwarding	ICB
Selective Call Rejection	ICB
Selective Distinctive Ring	ICB
Speed Dial (30)	ICB
Three-Way Calling	ICB

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**SECTION 4 - BASIC BUSINESS SERVICES (CONT'D.)**

4.8 Rates (Cont'd.)

4.8.3 Off-Net Service Areas

All service is provided Off-Net via Unbundled Network Platform or Resale.

	Nonrecurring (New) <sup>(1) (2) (3)</sup>	Nonrecurring (Ported)	Month to <u>Month</u>	1 Year <u>Term</u>	2 Year <u>Term</u>	3 Year <u>Term</u>	5 Year <u>Term</u>
NetServe Basic Business Line							
Measured Rate	\$50.00	\$10.00	\$38.55(I)	\$29.46(I)	\$29.46(I)	\$29.46(I)	ICB
Per Call			\$0.010	\$0.010	\$0.010	\$0.010	ICB
Per minute rate			\$0.016	\$0.016	\$0.016	\$0.016	ICB
Flat Rate	\$50.00		\$99.59(I)	\$76.08(I)	\$76.08(I)	\$76.08(I)	ICB
NetServe DPA Service							
Per minute	ICB	ICB	ICB	ICB	ICB	ICB	ICB
Remote Call Forwarding							
Per initial or addl. path:			\$43.21(I)	\$33.03(I)	\$33.03(I)	\$33.03(I)	ICB
Business Line Value Pkg.			ICB	ICB	ICB	ICB	ICB
Call Forwarding Variable							
Call Forwarding Busy							
Call Forwarding Don't Answer							
Three-Way Calling							
Customer Changeable Speed Calling (30)							
Security Package							
Caller ID/Caller ID with Name			ICB	ICB	ICB	ICB	ICB
Call Trace							
Distinctive Ringing							
Deny Terminating							
Call Block							

<sup>(1)</sup> Applies for the initial installation (new).

<sup>(2)</sup> Charge applies per line, per trunk, per feature, per package.

<sup>(3)</sup> When multiple features or packages are established/changed at the same time, on the same line/trunk, only one nonrecurring charge applies.

**LOCAL EXCHANGE SERVICES PRICE LIST**

**SECTION 4 - BASIC BUSINESS SERVICES (CONT'D.)**

4.8 Rates (Cont'd.)

4.8.3 Off-Net Service Areas (Cont'd.)

	Nonrecurring (New) (1) (2) (3)	Nonrecurring (Ported)	Month to <u>Month</u>	1 Year <u>Term</u>	2 Year <u>Term</u>	3 Year <u>Term</u>	5 Year <u>Term</u>
NetServe PBX Trunk							
Measured Rate, per trunk	\$50.00	\$10.00	\$33.18(I)	\$25.36(I)	\$25.36(I)	\$25.36(I)	ICB
Security Package			ICB	ICB	ICB	ICB	ICB
Netflex T-1 Service With DID	ICB		ICB	ICB	ICB	ICB	ICB
Measured Service	ICB		ICB	ICB	ICB	ICB	ICB
DID Group of 20	ICB		ICB	ICB	ICB	ICB	ICB
DID Group of 50							
DID Individual							
Numbers							
Ported		ICB	ICB	ICB	ICB	ICB	ICB
New	ICB		ICB	ICB	ICB	ICB	ICB
ISDN PRI							
Measured service	ICB		ICB	ICB	ICB	ICB	ICB
DID Group of 20	ICB		ICB	ICB	ICB	ICB	ICB
DID Group of 50	ICB		ICB	ICB	ICB	ICB	ICB
DID Individual							
Numbers		ICB	ICB	ICB	ICB	ICB	ICB
Ported	ICB		ICB	ICB	ICB	ICB	ICB
New							

(1) Charge applies per line, per trunk, per feature, per package.  
 (2) When multiple features or packages are established/changed at the same time, on the same line/trunk, only one nonrecurring charge applies.  
 (3) Applies for changes made, once the service has been established.

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**LOCAL EXCHANGE SERVICES PRICE LIST**

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**SECTION 4 - BASIC BUSINESS SERVICES (CONT'D.)**

4.8 Rates (Cont'd.)

4.8.3 Off-Net Service Areas (Cont'd.)

<u>Custom Calling Features</u>	<u>Per Month</u>	
Auto Call Back	\$6.31	<b>(I)</b>
Auto Re-Call	\$6.31	<b>(I)</b>
Call Block	ICB	
Call Forward Variable	\$12.51	<b>(I)</b>
Call Forward Busy/No Answer	\$9.98	
Call Trace	\$8.83	
Call Waiting	\$13.26	
Caller ID	\$13.26	
Caller ID with Name	\$15.17	<b>(I)</b>
Deny Termination	ICB	
Distinctive Ring	ICB	
Remote Activation of CF	\$6.31	<b>(I)</b>
Ring Mate	\$15.80	<b>(I)</b>
Selective Call Acceptance	ICB	
Selective Call Forwarding	ICB	
Selective Call Rejection	ICB	
Selective Distinctive Ring	ICB	
Speed Dial (30)	\$15.02	<b>(I)</b>
Three-Way Calling	\$12.51	<b>(I)</b>

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**SECTION 5 - TOLL SERVICES**

5.1 General

Intrastate toll service is available only to Customer's of the Company's local exchange services as described in Section 4 of this price list.

5.2 Flat Rate Outbound Service

Flat Rate Outbound Service is a direct dial outbound service. Rates are not time-of-day or distance sensitive. InterLATA calls are billed in six (6) second increments, with an initial period for billing purposes of six (6) seconds. IntraLATA calls are billed in one (1) second increments after an initial period, for billing purposes, of thirty (30) seconds.

Through On-Net local exchange service	Rate Per Minute
InterLATA	\$0.065
IntraLATA toll	\$0.05
Through Off-Net local exchange service	
InterLATA	\$0.070
IntraLATA Per Call	\$0.010
Per Minute - LATA 128	\$0.070
Per Minute - LATA 126	\$0.050

5.3 Flat Rate Inbound Service

Flat Rate Switched Toll Free service is an inbound calling service (e.g.: 800/888/877). InterLATA calls are billed in six (6) second increments, with an initial period for billing purposes of six (6) seconds. IntraLATA calls are billed in one (1) second increments after an initial period, for billing purposes, of thirty (30) seconds. Rates are not time-of-day or distance sensitive. Calls originate from any intrastate location over a toll free number and terminate to a Customer-provided residential or business access line. Call charges are billed to the Subscriber rather than to the originating caller.

Through On-Net local exchange service	Rate Per Minute
InterLATA	\$0.065
IntraLATA toll	\$0.065
Through Off-Net local exchange service	Rate Per Minute
InterLATA	\$0.070
IntraLATA	\$0.070

\* Changes indicated on this page are to be implemented effective March 5, 2003.



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**SECTION 5 - TOLL SERVICES (CONT'D.)**

5.4 Travel Card Service

Travel Card Service is available to Customers for placing calls while away from home or office. Calls are originated by dialing a toll-free access number, followed by an account identification number and personal identification number. Calls may originate from standard residential, business or pay telephone access lines and may terminate to any interstate or intrastate location. Calls are billed in six (6) second increments with an initial period for billing purposes of thirty (30) seconds.

Rate per minute:                      \$0.25

\* Changes indicated on this page are to be implemented effective March 5, 2003.

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**SECTION 6 - OPERATOR SERVICES**

The rates provided in Section 6 apply to Customers that are currently in a Service Term agreement with the Company. All Customers being provided Month to Month services through an expired service term or who have never had a contractual relationship with the Company will find the rates for their specific out of contract services in Section 20 - Non-Term Rates.

6.1 Directory Assistance

A Customer may obtain Directory Assistance in determining telephone numbers within its local calling area or intraLATA by calling the Directory Assistance operator. Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two requests may be made on each call to Directory Assistance. The Directory Assistance charge does not apply for Directory Assistance calls for numbers which are non-listed or nonpublished nor shall they be included in the ten (10) call allowance. In all other cases the Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number, except as follows:

- A. Calls placed from a registered main telephone exchange line where a user because of a functional disability is unable to obtain telephone numbers from a directory; a registered business main telephone exchange line of a disabled Customer where assistance is otherwise not available. Disability includes, but is not limited to, the legally blind, or visually or physically handicapped as defined by The Federal Register, Volume 35, No. 126.
- B. Calls placed from qualified hospitals where telephones are provided in a majority of patient rooms (includes calls placed over toll access lines or toll terminals). A hospital is considered qualified if it is currently able to meet the registration requirements of the American Hospital Association; however, it is not necessary for the hospital to be so registered.
- C. Calls placed from pay telephones.
- D. Requests in which the Directory Assistance operator provides an incorrect number. The Customer must inform the Company of the error in order to receive credit.
- E. Calls requesting a number that is not published or not listed.
- F. Calls originating from exchange lines of the Commonwealth of Massachusetts or its political subdivisions

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**SECTION 6 - OPERATOR SERVICES (CONT'D.)**

6.1 Directory Assistance (Cont'd.)

6.1.1 Call Allowance

In order to make allowance for a reasonable need for Directory Assistance service including newly assigned numbers not yet found in the directory, directory inaccessibility and other similar conditions, an allowance consisting of ten (10) directly dialed calls per month is provided for each business and each PBX trunk line to which a Customer subscribes. The call allowance for Centrex\*\* main station lines is ten (10) calls per equivalent number of PBX trunks as specified in Verizon – Massachusetts Tariff No. 10, Part H, Section 4.

6.1.2 Credits

A credit will be given for calls to Directory Assistance under the following circumstances:

- A. The Customer experiences poor transmission or is cut-off during the Call; or
- B. The Customer is given an incorrect telephone number.

6.1.3 Rates

Directly dialed DA calls in excess of call allowance,	
For listing within Customer's LATA, each	\$1.99(I)
For Massachusetts listing outside Customer's LATA	\$1.99(I)
Calls via local or MTS operator in excess of call allowance, each	\$1.99(I)

*\*\*Grandfathered to existing Customers at existing locations.*

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**SECTION 6 - OPERATOR SERVICES (CONT'D.)**

6.2 Operator Assistance

Conversent's Operator Assisted Calling is available to presubscribed Customers and for use by transient end users from Aggregator locations.

Traffic aggregators (e.g., hotels and hospitals) are required to post a Company-provided consumer information label or placard at all telephone locations. Violation of this requirement could result in disconnection of the traffic aggregator's service.

6.2.1 A Customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner:

- A. Third Number Billing: Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.
- B. Collect Calls: Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.
- C. Calling Cards: Provides the Customer with the capability to place a call using a calling card of an Interexchange Carrier with or without the assistance of an operator.
- D. Person to Person: Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.
- E. Station to Station: Calls complete with the assistance of an operator to a particular Station. The call may be billed to the called party.
- F. General Assistance: The Customer has the option to request general information from the operator, such as dialing instruction, country or city codes, area code information and Customer Service 800 telephone numbers, but does not request the operator to complete the call.

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**SECTION 6 - OPERATOR SERVICES (CONT'D.)**

6.2 Operator Assistance (Cont'd.)

6.2.2 Operator Assisted Surcharges

The following surcharges will be applied in addition to the applicable rates in Section 4 of this price list:

Operator Services – Operator Handled Calls	Per Use Charge
Customer Dialed Calling Card	\$4.99
Operator Must Dial Calling Card	\$4.99
Operator Dialed Calling Card	\$5.50
Collect - Automated	\$4.99
Collect – Operator Handled	\$6.50
Third Party - Automated	\$4.99
Third Party – Operator Handled	\$9.99
Sent Paid – Non-Coin – Automated	\$4.99
Sent Paid – Non-Coin – Operator	\$9.99
Person-to-Person	\$9.99
Operator Dialed Surcharge	\$2.15
General Assistance	\$1.99

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**SECTION 6 - OPERATOR SERVICES (CONT'D.)**

6.3 Busy Line Verification

6.3.1 General

Busy Line Verification and Busy Line Verification with Interrupt are furnished for Customers requesting line status verification or interruption of a specific exchange access line. Service is provided where and to the extent that facilities permit.

- A. Busy Line Verification: Upon request of the calling party, the Company will determine if the line is clear or "in use" and report to the calling party.
- B. Busy Line Verification with Interrupt: The Operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

6.3.2 Responsibility of the Customer

A. Liability

The Customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call.

6.3.3 Application of Rates and Charges

- A. Rates for Busy Line Verification and Interrupt Service, as specified below, will apply under the following circumstances:
  - 1. The operator verifies that the line is busy with a call in progress.
  - 2. The operator verifies that the line is available for incoming calls.
  - 3. The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. The following charge will apply for both verification and interruption:

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**SECTION 6 - OPERATOR SERVICES (CONT'D.)**

6.3 Busy Line Verification (Cont'd.)

6.3.3 Application of Rates and Charges (Cont'd.)

- B. Busy line verification and busy line interrupt charges are not applicable to calls placed from police and fire departments or from Customers who assert that the request is made in an emergency.
- C. The charge does not apply when verification indicates a trouble status on the line requiring repair of Company equipment or facilities.
- D. The charge applies each time the operator verifies a called line.
- E. Other Charges

If the line verified is not in use, or as a result of interrupt the line is cleared, and, at the calling party's request, the operator completes the call, the applicable operator incremental charge applies in addition to the busy line verification or busy line interrupt charge(s).

6.3.4 Rates and Charges

	Per request	
Busy Line Verification	\$9.99	(I)
Busy Line Interrupt with verification	\$9.99	(I)

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**SECTION 6 - OPERATOR SERVICES (CONT'D.)**

6.4 Operator Call Completion Service

6.4.1 General

This service provides Customers who have received a requested intraLATA telephone number from directory assistance service, the option of having an intraLATA call dialed and completed to that requested telephone number, where suitable facilities exist.

Operator Call Completion is available with all telephone numbers in the Company's directory assistance service data base except the following numbers:

InterLATA numbers  
700, 800/888 toll free numbers and 900 numbers  
976 and 540 numbers  
920 and 970 numbers  
550 numbers  
Nonpublished service numbers

For Customers requesting more than one directory assistance number, the Operator Call Completion option is available only to the last telephone number requested.

6.4.2 Application of Rates and Charges

The charge for Operator Call Completion is in addition to the applicable direct dialed or operator assisted directory assistance service rates, local usage charges, Message Telecommunications Service (MTS) rates, and calling card, travel card, collect and bill to third number incremental charges.

The charge for Operator Call Completion applies for each call dialed and completed for the Customer except when the calling party is identified as being handicapped and unable to dial the call because of the handicap.

6.4.3 Rates and Charges

Per each call dialed and completed \$0.39



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**SECTION 7 -DIRECTORY LISTING SERVICES**

The rates provided in Section 7 apply to Customers that are currently in a Service Term agreement with the Company. All Customers being provided Month to Month services through an expired service term or who have never had a contractual relationship with the Company will find the rates for their specific out of contract services in Section 20 - Non-Term Rates.

**7.1 General Terms and Conditions**

- 7.1.1 The Company shall provide for a single directory listing, termed the primary listing, in the telephone directory published by the dominant exchange service provider in the Customer's exchange areas of the Station number which is designated as the Customer's main billing number. Directory listings of additional Company Station numbers, other than the Customer's main billing number, associated with a Customer's service will be provided for a monthly recurring charge per listing
- 7.1.2 The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing, or the identification of the Customer is not impaired thereby. Where more than one line is required to properly list the Customer, no additional charge is made.
- 7.1.3 The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.
- 7.1.4 Each listing must be designated Government or Business to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only residential listings in the Residential section. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.
- 7.1.5 In order for listings to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule.

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**SECTION 7 -DIRECTORY LISTING SERVICES (CONT'D.)**

7.2 Directory Listing Service

7.2.1 General

Rates and regulations for listing service are applicable only to listings in the alphabetical directories.

Directory listings are limited to such information as is essential to the identification of the listed party. The listing of a service, commodity, or trade name is not permitted unless it is the name, or an integral part of the name, under which the Customer does business.

A listing is limited to one line in the directory, except where in the judgement of the Company, more than one line is required to identify the Customer properly. In such cases, the additional lines required are provided at no extra charge.

Listing services are available with all classes of main telephone exchange service.

7.2.2 Listings

One listing, termed the initial listing is included with each Customer's service, and with the initial line of a line hunting group.

At a charge, additional listings may be included in the alphabetical directory and on directory assistance records, or appear on directory assistance records only. The additional directory listing charge commences with the delivery date of the issue of the directory in which the listing first appears. The monthly rate for an additional listing commences the day after the directory assistance records are posted.

If an additional listing is ordered discontinued by the Customer after the closing of the directory, the monthly rate continues through that issue of the directory and up to the date for rates to be effective for the next directory. If the additional listing is ordered discontinued before the closing date of the directory in which it would first appear the monthly rate continues only to the date of cancellation by the Customer, with a minimum service period of one month.

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**SECTION 7 -DIRECTORY LISTING SERVICES (CONT'D.)**

7.2 Directory Listing Service (Cont'd.)

7.2.3 Nonpublished Service

Nonpublished service means that the Customer's telephone number is not listed in the directory, nor does it appear in the Company's Directory Assistance Records. However, such information may be displayed on a call-by-call basis at Public Safety Answering Point locations where Enhanced Universal Emergency Number service is provided (E911).

The Company will complete calls to a non-published number only when the caller dials direct or gives the operator number. No exceptions will be made, even if the caller says it is an emergency.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-published number in the directory or disclosing it to some. If, in error, the telephone number is published in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-published service.

The subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published service or the disclosing of said number to any person.

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**SECTION 7 -DIRECTORY LISTING SERVICES (CONT'D.)**

7.2 Directory Listing Service (Cont'd.)

7.2.4 Nondirectory Listed Service

Nondirectory listed service means that the Customer's telephone number is not listed in the directory, but does it appear in the Company's Directory Assistance Records.

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-listed number.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-listed number in the directory or disclosing it to some. If, in error, the telephone number is listed in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-listed service.

The subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a nondirectory listed service or the disclosing of said number to any person.

**Conversent Communications of Massachusetts Inc.**

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Massachusetts Local Price List  
2<sup>nd</sup> Revised Sheet 84  
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**SECTION 7 -DIRECTORY LISTING SERVICES (CONT'D.)**

7.2 Directory Listing Service (Cont'd.)

7.2.5 Rates

	<u>Monthly</u>	<u>Nonrecurring Charge</u>
Additional Listing, each listing	\$14.55 (I)	*
Non-published service, each listing	\$14.55 (I)	*
Non-directory listed service, per listing	\$14.55 (I)	*

\* Service charge applies in addition to monthly charges for additions or changes to service.

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**SECTION 8 - CENTREX SERVICES**

*Services in this section are grandfathered and available to existing Customers at existing locations only. Services are not available for new installations.*

**(C)**

The rates provided in Section 8 apply to Customers that are currently in a Service Term agreement with the Company. All Customers being provided Month to Month services through an expired service term or who have never had a contractual relationship with the Company will find the rates for their specific out of contract services in Section 20 - Non-Term Rates.

8.1 NetServe Centrex

8.1.1 Description

NetServe Centrex is a Centrex service that provides the Customer with multiple individual voice upgrade telephone communications channels, each of which can be used to place or receive one call at a time. NetServe Centrex Station Lines are provided for connection of Centrex-compatible, Customer-provided station sets to the public switched telecommunications network.

A. Service Availability

1. Service is available in exchange areas as defined in Application of Price List and Services Areas, Page 5 of this price list.
2. NetServe Centrex Service is available to Off-Net Customers on an Individual Contract Basis (ICB) only.

8.1.2 General Regulations

- A. NetServe Centrex is provided in combination with other Company-provided services.
- B. Station Line Charges  
NetServ Centrex Station Lines are charged on a monthly basis.
- C. Usage Charges  
Measured service rates in Section 4 apply.
- D. Service includes Touch Tone capability.
- E. Pay-Per-Call Service Blocking  
Basic Exchange Service cannot be used to originate calls to Pay-Per-Call services (e.g.,; 900 and 976). Calls to those numbers and other numbers used for caller paid information services will be blocked by the Company unless a written request to remove blocking is attached to the Service Order.

\* Changes indicated on this page are to be implemented effective March 5, 2003

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**SECTION 8 - CENTREX SERVICES (CONT'D.)**

8.1 NetServe Centrex (Cont'd.)

8.1.3 System Features

A. Standard System Features

The following call processing features are standard in NetServe Centrex and are provided under control of the common equipment of the central office switching system.

**Touch Tone:** Provides for the origination of calls by means of instruments equipped for tone-type address signaling over special central office facilities.

**Full Network Access (Squared System):** There is no pre-defined limit on the number of exchange access or intercom calls active at any one time.

**Free Calling within Group:**

**Direct Inward Dialing:** Arrangement which allows an incoming call to reach a CES station without attendant assistance.

**Individual Dialing Plan:** Provides the ability to interpret dialed digits according to Customer specific dialing sequences.

**Intercom Dialing:** Permits the Customer to dial an access code to reach another CES station without having to dial 7 digits.

**Full Semi, Un-restricted Station Capability:**

**Fully Restricted:** Allows only station-to-station (intercom) calling capabilities.

**Semi-Restricted:** Allows access to the exchange network only for local calling.

**Unrestricted:** Allows access to the exchange network, the toll network or any service accessible by dialing.

**Access Treatment Screening:** Stations can be individually allowed or disallowed access to system features.

**Attendant Capabilities:** Attendants may be designated to handle incoming, internal, and other call types with various special telephone consoles.

**Centralized Attendant Services:** For multi-location Customers, the attendants can be located in only one location.

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**SECTION 8 - CENTREX SERVICES (CONT'D.)**

8.1 NetServe Centrex (Cont'd.)

8.1.3 System Features (Cont'd.)

A. Standard System Features (Cont'd.)

Call Forwarding Variable: Allows a station line to have incoming calls forwarded to another line within the system or to telephone numbers outside the system.

Call Forwarding Busy: Allows for the automatic routing of incoming calls to a preselected station line when the called station line is busy.

Call Forwarding No Answer: Allows for the automatic routing of incoming calls to a preselected station line when the called telephone does not answer within a predetermined number of rings.

Call Waiting/Cancel Call Waiting: Provides a tone signal to indicate to a user already engaged in a telephone call that a second caller is attempting to dial in. Cancel Call Waiting allows for disabling of Call Waiting for the duration of an outgoing telephone call.

3-Way Conference Calling: Allows the station user to place an existing call on hold and dial the telephone number of a third-party, and then connect all parties.

Speed Dial 30: Allows a user to dial an abbreviated code to originate a call to any of 30 programmed telephone numbers.

Distinctive Ringing: Allows incoming calls from up to six (6) different telephone numbers to have a different ring pattern on the Subscriber's line.

Call Trace: Will trace a "prank" or threatening call, and record the call detail, including the Subscriber's number and the number of the caller. This information is for law enforcement use only.

Call Transfer Allows the subscriber to transfer calls to another phone.

Call Hold: Allows the Subscriber to hand up the phone without losing the caller.

Call Pick-Up: Allows the Subscriber to "pick-up" an incoming call from another phone line in their Centrex group.

Flexible Night Service: Provides the ability to forward each listed directory number to a unique Customer-changeable night directory number.



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**SECTION 8 - CENTREX SERVICES (CONT'D.)**

8.1 NetServe Centrex (Cont'd.)

8.1.3 System Features (Cont'd.)

B. Centrex Premium Bundle

Auto Call Back: Automatically redials the last incoming call.

Caller ID: Provides the station user with the telephone number of the calling party before answering the phone.

Selective Call Acceptance: Allows the Customer to create a list of telephone numbers from which the Customer is willing to accept calls. List parameter is 31.

Selective Call Rejection: Allows the Customer to create a list of telephone numbers from which the Customer does not wish to receive calls. Calls from telephone numbers on the Customer's list are sent to an announcement that informs the caller that the Customer is not receiving calls at this time. List parameter is 16.

Selective Call Forwarding: Allows the Customer to create a list of "selected" telephone numbers that the Customer wants to be forwarded to another number. Calls from the telephone numbers on the Customer's list will be forwarded to the number the Customer has designated. List parameter is 16.

Selective Distinctive Ring: Differentiates incoming calls by signaling the Customer with a distinctive ringing pattern.

Auto Re-Call: Automatically dials a busy number for up to 30 minutes until it's available.

C. Optional Features

The features in this section are available on an individual basis month-to-month. All features are provided subject to availability of facilities.

Auto Call Back: Automatically re-dials the last caller.

Auto Re-Call: Automatically dials a busy number for up to 30 minutes until it's available.

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**SECTION 8 - CENTREX SERVICES (CONT'D.)**

8.1 NetServe Centrex (Cont'd.)

8.1.3 System Features (Cont'd.)

C. Optional Features (Cont'd.)

Caller ID: Displays the calling party number on incoming calls.

Caller ID with Name: Displays the calling party name and number on incoming calls.

Deny Termination: Incoming calls from up to 10 different telephone numbers will be blocked and not allowed to terminate to or ring the Subscriber's line.

Remote Activation of Call Forward Variable: Provides the Subscriber remote accessibility to the call forward feature. Call in from any telephone to activate, deactivate, or change the forward to number.

Ring Mate: Allows the subscriber to have up to 3 different telephone numbers associated with their line. Calls placed to each telephone number will result in a different ring pattern on the Subscriber's line.

Selective Call Acceptance: Allows the Subscriber to determine (and manage) which incoming calls will be accepted, based on the calling party telephone numbers that have been entered in a screening list (in the Conversent switch). Only calls from the telephone numbers that match a number in the screening list will be allowed to complete. Calls that are not accepted will be sent to an announcement, or may be forwarded to an alternate number.

Selective Call Forwarding: Allows the Subscriber to determine (and manage) which incoming calls will be forwarded to which predetermined telephone number, based on the calling party telephone numbers that have been entered in a list (in the Conversent switch).

Selective Call Rejection: Allows the Subscriber to determine (and manage) which incoming calls will be blocked, based on the calling party telephone numbers that have been entered in a screening list (in the Conversent switch).

Selective Distinctive Ring: Allows the Subscriber to determine (and manage) which incoming calls will receive a distinctive ringing pattern, based on the calling party telephone numbers that have been entered in a screening list (in the Conversent switch)

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**SECTION 8 - CENTREX SERVICES (CONT'D.)**

8.1 NetServe Centrex (Cont'd.)

8.1.4 On-Net Rates

	Nonrecurring <u>Charge</u>	Month To <u>Month</u>	1 Year <u>Term</u>	2 Year <u>Term</u>	3 Year <u>Term</u>	5 Year <u>Term</u>
Standard System	\$45.00	\$47.81(I)	\$32.15(I)	\$26.89(I)	\$23.22(I)	\$21.30(I)
Touch Tone						
Full Network Access						
Free Calling Within Group						
Direct Inward Dialing						
Individual Dialing Plan						
Intercom Dialing						
Full, Semi, Un-Restricted Stations						
Access Treatment Screening						
Attendant Capabilities						
Centralized Attendant Services						
Flexible Night Service						
Call Forwarding Variable						
Call Forwarding Busy						
Call Forwarding No Answer						
Call Hold						
Call Pick-Up						
Call Trace						
Call Transfer						
Call Waiting/Cancel Call Waiting						
Distinctive Ringing						
3 Way Conference Calling						
Speed Dial 30						
Centrex Premium Bundle		\$37.80(I)	\$28.90(I)	\$28.90(I)	\$28.90(I)	\$28.90(I)
Selective Call Acceptance						
Selective Call Rejection						
Selective Call Forwarding						
Selective Distinctive Ring						
Caller ID						
Auto Re-Call						
Auto Call Back						

\* Changes indicated on this page are to be implemented effective March 5, 2003.

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**SECTION 8 - CENTREX SERVICES (CONT'D.)**

8.1 NetServe Centrex (Cont'd.)

8.1.4 On-Net Rates (Cont'd.)

	Nonrecurring Charge	Month To Month	1 Year Term	2 Year Term	3 Year Term	5 Year Term	
Optional Features							
Auto Call Back		\$5.05	\$3.61	\$3.61	\$3.61	\$3.61	(I)
Auto Re-Call		\$5.05	\$3.61	\$3.61	\$3.61	\$3.61	
Call Block		\$3.78	\$2.71	\$2.71	\$2.71	\$2.71	
Caller ID		\$10.13	\$7.23	\$7.23	\$7.23	\$7.23	
Caller ID with Name		\$12.66	\$9.03	\$9.03	\$9.03	\$9.03	
Deny Termination		\$6.31	\$4.51	\$4.51	\$4.51	\$4.51	(I)
Remote Activation of							
Call Forward Variable		\$5.05	\$3.61	\$3.61	\$3.61	\$3.61	(I)
Ring Mate		\$12.66	\$9.03	\$9.03	\$9.03	\$9.03	
Selective Call Acceptance		\$12.66	\$9.03	\$9.03	\$9.03	\$9.03	
Selective Call Forwarding		\$12.66	\$9.03	\$9.03	\$9.03	\$9.03	
Selective Call Rejection		\$12.66	\$9.03	\$9.03	\$9.03	\$9.03	
Selective Distinctive Ring		\$12.66	\$9.03	\$9.03	\$9.03	\$9.03	
Call Transfer Deluxe		\$10.13	\$7.23	\$7.23	\$7.23	\$7.23	(I)

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**SECTION 8 - CENTREX SERVICES (CONT'D.)**

8.2 RealBusiness \$ense Centrex Service

RealBusiness \$ense Centrex Service provides business Customers with voice-grade local exchange lines controlled via dial switching equipment located in the Company central office and access to toll and long distance calling. Customers have the option of selecting a Call Plan that includes unlimited local, unlimited local and intraLATA toll or unlimited local, intraLATA, interLATA and interstate toll service for a flat monthly rate. Customers who opt for a Call Plan that does not include unlimited intraLATA, interLATA or interstate service will be billed for those services on a usage basis.

DSL Service is available as an option.

Inbound toll free calling is available on a usage basis.

8.2.1 System Features

- A. Standard Features - RealBusiness \$ense Centrex Service includes the following standard features:

- Call Forward Variable
- Call Forward Busy/NA
- Three Way Calling
- Speed Dial 30
- Call Waiting
- Call Trace
- Distinctive Ring
- Call Transfer
- Call Hold
- Call Pick-up

- B. Optional Features – Optional features listed in Section 8.1 of this price list are available at the price list rates.

8.2.2 Call Plans

- A. Unlimited Local – Includes unlimited local usage within the local calling area.
- B. Unlimited Local and IntraLATA Toll – Includes unlimited local and direct dial outbound intraLATA toll usage.
- C. Unlimited Local, IntraLATA, InterLATA and Interstate Toll – Includes unlimited local, direct dial outbound intraLATA, interLATA and interstate toll usage and calling to Canada.

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**SECTION 8 - CENTREX SERVICES (CONT'D.)**

8.2 RealBusiness \$ense Centrex Service (Cont'd.)

8.2.3 Terms and Conditions

- A. RealBusiness \$ense Centrex Service is offered to On-Net Customers only subject to the availability of facilities.
- B. Service is offered on a term basis with term periods of one (1), two (2) and three (3) years.
- C. All Customer lines for a single location must be subscribed to the same Call Plan.
- D. Reserved for future use.
- E. All lines must be presubscribed to Conversent for local, intraLATA, interLATA and interstate international service regardless of the call plan selected.
- F. Outbound toll calling billed on a usage basis is billed in the standard one (1) second increments after an initial period of thirty (30) seconds for intraLATA calls and in the standard six (6) second increments for interLATA calls.
- G. Inbound toll-free calling is offered on a usage basis only. IntraLATA calls are billed in the standard one (1) second increments after an initial period of thirty (30) seconds. InterLATA calls are billed in the standard six (6) second increments.
- H. Conversent will not provide call detail for unlimited service plans. Minutes of use will be provided.
- I. Customers will be assessed a \$50.00 change fee per service order for switching their lines to a different RealBusiness \$ense Call Plan.
- J. Customers cannot use Conversent's RealBusiness \$ense Centrex with lines used for dial-up Internet access or lines connected to modems. In addition, Customers cannot use RealBusiness \$ense Centrex with lines used for outbound telemarketing or call centers. This includes automatic dialer systems/equipment.

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**SECTION 8 - CENTREX SERVICES (CONT'D.)**

8.2 RealBusiness \$ense Centrex Service (Cont'd.)

8.2.4 Integrated DSL Option

A. Description

Integrated DSL, an integrated voice and ADSL Internet service bundled over a single twisted pair, is available as an option. Integrated DSL uses Asynchronous Transfer Mode (ATM) with voice compression and dynamic bandwidth allocation in providing service over a single pair with voice always taking precedence over Internet traffic. ADSL speeds will be up to 1.5 Mbps downstream and 512 kbps upstream. Bandwidth is dynamically allocated and will be reduced from 80 kbps to 1.2 Mbps downstream and 80 kbps to 192 kbps upstream depending on the number of Basic Business Lines that are simultaneously off-hook.

B. Terms and Conditions

1. Subscribers must maintain a minimum of two (2) Centrex Lines throughout the duration of the term agreement. The standard early termination charge will apply to Subscribers who fall below the minimum.

C. Limitations

See Section 4.5.5.D of this price list.

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**SECTION 8 - CENTREX SERVICES (CONT'D.)**

8.2 RealBusiness \$ense Centrex Service (Cont'd.)

8.2.5 Rates

	<u>Month-to</u> <u>Month</u>	<u>1 Year</u> <u>Term</u>	<u>2 Year</u> <u>Term</u>	<u>3 Year</u> <u>Term</u>
Voice Lines				
Nonrecurring Charges, per line:				
New Line:	\$45.00	\$45.00	\$45.00	\$45.00
Ported Line:	\$10.00	\$10.00	\$10.00	\$10.00
Monthly Recurring Charges, per line				
Unlimited Local Only Plan:	\$71.60(I)	\$54.74(I)	\$52.69(I)	\$50.68(I)
Unlimited Local and IntraLATA Plan:	\$80.29(I)	\$61.36(I)	\$59.35(I)	\$57.30(I)
Unlimited Local, IntraLATA, InterLATA & Interstate Plan:	\$108.79(I)	\$83.15(I)	\$81.12(I)	\$79.10(I)
IntraLATA and InterLATA Toll Usage				
Outbound, per minute:	\$0.050	\$0.050	\$0.050	\$0.050
Inbound Toll Free, per minute:	\$0.050	\$0.050	\$0.050	\$0.050
Integrated DSL Option				
Nonrecurring Charge, per line:	\$75.00	\$75.00	\$75.00	\$75.00
Monthly Recurring Charge, per line:	\$92.78(I)	\$70.90(I)	\$66.86(I)	\$60.75(I)



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**SECTION 8 - CENTREX SERVICES (CONT'D.)**

8.3 RealBusiness Sense Flexible Integrated T-1 with Centrex

RealBusiness Sense Flexible Integrated T-1 with Centrex offers business Customers with Centrex controlled voice lines and data service over a T-1 line.

Customers have the option of selecting a Call Plan that includes unlimited local, unlimited local and intraLATA toll or unlimited local, intraLATA, interLATA and interstate toll service for a flat monthly rate. Customers who opt for a Call Plan that does not include unlimited intraLATA, interLATA or interstate service will be billed for those services on a usage basis.

Inbound toll free calling is available on a usage basis.

8.3.1 System Features

- A. Standard Features - RealBusiness Sense Flexible Integrated T-1 with Centrex includes the following standard features:

- Call Forward Variable
- Call Forward Busy/NA
- Three Way Calling
- Speed Dial 30
- Call Waiting
- Call Trace
- Distinctive Ring
- Call Transfer
- Call Hold
- Call Pick-up

- B. Optional Features – Optional features listed in Section 8.1 of this price list are available at the price list rates.

8.3.2 Call Plans

- A. Unlimited Local – Includes unlimited local usage within the local calling area.
- B. Unlimited Local and IntraLATA Toll – Includes unlimited local and direct dial outbound intraLATA toll usage.
- C. Unlimited Local, IntraLATA, InterLATA and Interstate Toll – Includes unlimited local, direct dial outbound intraLATA, interLATA and interstate toll usage and calling to Canada.

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**SECTION 8 - CENTREX SERVICES (CONT'D.)**

8.3 RealBusiness \$ense Flexible Integrated T-1 with Centrex (Cont'd.)

8.3.3 Terms and Conditions

- A. RealBusiness \$ense Flexible Integrated T-1 with Centrex is offered to On-Net Customers only subject to the availability of facilities.
- B. Service is offered on a term basis with term periods of one (1), two (2) and three (3) years.
- D. All Customer lines for a single location must be subscribed to the same Call Plan.
- E. All lines must be presubscribed to Conversent for local, intraLATA, interLATA, interstate and international service regardless of the call plan selected.
- F. Outbound toll calling billed on a usage basis is billed in the standard one (1) second increments after an initial period of thirty (30) seconds for intraLATA calls and in the standard six (6) second increments for interLATA calls.
- G. Inbound toll-free calling is offered on a usage basis only. IntraLATA calls are billed in the standard one (1) second increments after an initial period of thirty (30) seconds. InterLATA calls are billed in the standard six (6) second increments.
- H. Conversent will not provide call detail for unlimited service plans. Minutes of use will be provided.
- I. Customers will be assessed a \$50.00 change fee per service order for switching their lines to a different RealBusiness \$ense Call Plan.
- J. Customers cannot use Conversent's RealBusiness \$ense Flexible Integrated T-1 with Centrex with lines used for dial-up Internet access or lines connected to modems. In addition, Customers cannot use this service with lines used for outbound telemarketing or call centers. This includes automatic dialer systems/equipment.

**LOCAL EXCHANGE SERVICES PRICE LIST**

**SECTION 8 - CENTREX SERVICES (CONT'D.)**

8.3 RealBusiness Sense Flexible Integrated T-1 with Centrex (Cont'd.)

8.3.4 Rates

	<u>Month-to- Month</u>	<u>1 Year Term</u>	<u>2 Year Term</u>	<u>3 Year Term</u>
Nonrecurring Charges, per line				
T-1 Line:	\$500.00	\$500.00	\$500.00	\$500.00
Voice Line, per line				
New Line:	\$45.00	\$45.00	\$45.00	\$45.00
Ported Line:	\$10.00	\$10.00	\$10.00	\$10.00
Bandwidth Charge, per month				
128 kbps:	\$475.28(I)	\$345.95(I)	\$307.49(I)	\$268.65(I)
256 kbps:	\$501.84(I)	\$365.27(I)	\$326.62(I)	\$287.97(I)
384 kbps:	\$528.39(I)	\$384.62(I)	\$345.95(I)	\$307.29(I)
512 kbps:	\$554.93(I)	\$403.93(I)	\$365.27(I)	\$326.62(I)
768 kbps:	\$661.15(I)	\$481.24(I)	\$442.59(I)	\$403.93(I)
1,024 kbps:	\$820.46(I)	\$597.21(I)	\$558.56(I)	\$519.89(I)
Voice Line, per line, per month				
Unlimited Local Only Plan:	\$102.36(I)	\$78.23(I)	\$76.20(I)	\$74.18(I)
Unlimited Local and IntraLATA Plan:	\$111.01(I)	\$84.87(I)	\$92.03(I)	\$80.82(I)
Unlimited Local, Intrastate & Interstate Plan:	\$139.53(I)	\$106.66(I)	\$104.63(I)	\$102.57(I)
IntraLATA and InterLATA Toll Usage				
Outbound, per minute:	\$0.050	\$0.050	\$0.050	\$0.050
Inbound Toll Free, per minute:	\$0.050	\$0.050	\$0.050	\$0.050

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**SECTION 8 - CENTREX SERVICES (CONT'D.)**

8.4 RealBusiness Integrated DSL with Centrex

8.4.1 Description

RealBusiness Integrated DSL with Centrex is an integrated voice and ADSL Internet service bundled over a single twisted pair. RealBusiness Integrated DSL uses Asynchronous Transfer Mode (ATM) with voice compression and dynamic bandwidth allocation in providing service over a single pair with voice always taking precedence over Internet traffic. ADSL speeds will be up to 1.5 Mbps downstream and 512 kbps upstream. Bandwidth is dynamically allocated and will be reduced from 80 kbps to 1.2 Mbps downstream and 80 kbps to 192 kbps upstream depending on the number of Basic Business Lines that are simultaneously off-hook.

Service is offered as a bundled DSL, local exchange and long distance service via Centrex controlled lines.

8.4.2 Terms and Conditions

- A. Subscribers must presubscribe to Conversent for intraLATA, InterLATA, interstate and international service.
- B. Local exchange calls are billed in the standard six (6) second billing increments, intraLATA calls in the standard one (1) second increments after an initial period of thirty (30) seconds and interLATA calls in the standard six (6) second increments.
- C. Service is offered on a term basis with term periods of one (1), two (2) and three (3) years.
- D. Subscribers must maintain a minimum of two (2) Centrex lines throughout the duration of the term agreement. The standard early termination charge will apply to Subscribers who fall below the minimum.
- E. RealBusiness Integrated DSL with Centrex is available only to On-Net Subscribers served directly from a Conversent collocation.

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**SECTION 8 - CENTREX SERVICES (CONT'D.)**

8.4 RealBusiness Integrated DSL with Centrex (Cont'd.)

8.4.3 Limitations

See Section 4.5.5.D of this price list.

8.4.4 Rates

	<u>Month-to</u> <u>Month</u>	<u>1 Year</u> <u>Term</u>	<u>2 Year</u> <u>Term</u>	<u>3 Year</u> <u>Term</u>
Nonrecurring Charges, per line				
Integrated DSL Service	\$75.00	\$75.00	\$75.00	\$75.00
Voice Lines				
New Line:	\$45.00	\$45.00	\$45.00	\$45.00
Ported Line:	\$10.00	\$10.00	\$10.00	\$10.00
Monthly Recurring Charges				
Measured Rate Voice Line, per line:	\$42.09(I)	\$32.15(I)	\$26.89(I)	\$23.22(I)
Integrated DSL Service, per line:	\$92.77(I)	\$70.90(I)	\$66.86(I)	\$60.75(I)
Usage Charges:				
Local Usage, per minute:	\$0.015	\$0.015	\$0.015	\$0.015
IntraLATA and InterLATA Toll Usage				
Direct Dial Outbound, per minute:	\$0.050	\$0.050	\$0.050	\$0.050
Inbound Toll-Free, per minute:	\$0.050	\$0.050	\$0.050	\$0.050
Additional DSL Fees				
Cancellation Fee:		\$49.00		
Circuit Disconnect Fee:		\$250.00		
Missed Appointment Fee		\$99.00		

**Conversent Communications of Massachusetts Inc.**

Massachusetts Local Price List  
Original Sheet 101

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**SECTION 9 -DIGITAL SERVICES**

[THIS SECTION RESERVED FOR FUTURE USE]

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**SECTION 10- PUBLIC TELEPHONE SERVICES**

The rates provided in Section 10 apply to Customers that are currently in a Service Term agreement with the Company. All Customers being provided Month to Month services through an expired service term or who have never had a contractual relationship with the Company will find the rates for their specific out of contract services in Section 20 - Non-Term Rates.

10.1 General

Public Telephone Services provide a Payphone Provider (PP) with a connection to the Company's switching network for the purpose of accessing measured services and features provided by the Company on Federal Communications Commission (FCC) registered Customer-owned Coin Operated Telephones (COCOTs) and Customer-owned coinless telephones.

10.2 Public Access Line (PAL) Service

10.2.1 General

PAL, which is for use with Customer Owned Coin Operated/Coinless Telephones (COCOT), is a class of main telephone exchange service offered to business Customers for use by the general public or the combined use of the Customer and his patrons. PAL is provided from the Company's central office up to and including the network interface located at the Customer's premises or other Customer arranged location and is provided only where suitable central office facilities are available.

10.2.2 Regulations

- A. Customers with PAL are subject to all price list regulations which apply to Customers with one-party business service.
- B. The Customer is responsible for all rates and charges originating from or accepted at this service.
- C. The Customer must conform to any applicable rules and regulations established by the Massachusetts D.T.C. which include the following: all Customer owned coin operated/coinless telephones must have access to Directory Assistance service (411), Universal Emergency Number service (911) where offered, and be clearly marked as to ownership.

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**SECTION 10- PUBLIC TELEPHONE SERVICES (CONT'D.)**

10.2 Public Access Line (PAL) Service (Cont'd.)

10.2.3 Application of Rates and Charges

- A. PAL rates and charges apply to the payphone and are as for one-party measured business main telephone exchange service in the exchange of connection. In addition, a monthly rate for intraLATA directory assistance service also applies, except when PAL service is provided at a city, county, state, federal or other correctional institution and the PAL Customer notifies the Company in writing that it is precluded by the institution from making directory assistance service available from the COCOT for which the PAL service is provided.
- B. For business Customer with two or more PAL service lines, regulations as specified in Section 4 apply as well as in Verizon – Massachusetts Tariff No. 10, Part A, Section 5.1.4.D. The Company reserves the right to issue a single bill for multiple payphones belonging to an individual Customer.
- C. Local usage is charged for as specified in Section 4 for the exchange of connection.
- D. Charges for directory assistance service and for MTS apply to calls originated from PAL.
- E. Local service calls placed to a telephone relay service are provided without charge

10.2.4 PAL Credit

- A. To qualify for the PAL credit, each COCOT provider must be certified by the M.D.T.C. The PAL must be connected to a COCOT telephone reasonable accessible to the Customers or patrons of the location owner or to the general public, and used primarily for the purpose of vending payphone service to such end users. The location of each PAL must conform to any commission rules or regulations pertinent to certification.
- B. The certified PAL is eligible for credit when the amount billed for telephone service during a billing period, including the charges for the PAL service line, touch tone, Curb A Charge service, directory assistance, sent-paid local and intraLATA toll usage, plus non sent-paid local and intraLATA toll usage during an associated calendar month exceeds \$75.00.



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**SECTION 10- PUBLIC TELEPHONE SERVICES (CONT'D.)**

10.2 Public Access Line (PAL) Service (Cont'd.)

10.2.4 PAL Credit (Cont'd.)

- C. The credit amount is a fixed percentage of the amount billed for the PAL service line, touch tone, Curb A Charge service, sent-paid local and intraLATA toll usage, non sent-paid local and intraLATA toll usage, and directory assistance charges. Taxes, the End User Common Line charge and any charges for services provided under any other tariffs are excluded from the calculation of the credit.

10.2.5 Rates and Charges

Public Access Line Credit	
Contingent upon billed amount of \$75 or more	20%
Public Access Line Curb-A-Charge Service	
Originating Number Screening	
Operator Screening, Monthly per line equipped	\$0.00
Direct Dialed Screening, Monthly per line equipped	\$6.64(I)
Terminating Number Screening	
Options A, B or C, Monthly per line equipped, each	\$0.00

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LOCAL EXCHANGE SERVICES PRICE LIST

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**SECTION 10- PUBLIC TELEPHONE SERVICES (CONT'D.)**

10.3 Public Access Smart-Pay Line (PASL) Service

10.3.1 General

PASL is a class of main telephone exchange service offered to payphone providers for use by the general public. PASL is provided as Basic Coin Access Line-1 and Basic Coin Access Line-2. This service is available in suitably equipped central offices where sufficient facilities exist.

10.3.2 Definitions

Dial Tone First – Enables end users to dial certain calls without requiring coin deposits, (e.g., Universal Emergency Number service).

Originating Number Screening-Operator Screening – Alerts the operator that operator handled calls and operator handled directory assistance calls may not be billed to the originating number. Calls may be placed collect or charge to a third number basis. **(D)**

Selective Blocking – Blocks calls to 550, 554, 900, 920, 940 and 976.

Terminating Number screening – Alerts operators throughout the country that collect and third number calls cannot be billed to a particular number.

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**SECTION 10- PUBLIC TELEPHONE SERVICES (CONT'D.)**

10.3 Public Access Smart-Pay Line (PASL) Service (Cont'd.)

10.3.3 Responsibility of the Payphone Provider

- A. Payphone providers that subscribe to PASL service are subject to all price list regulations which apply to Customers with one-party business exchange service.
- B. The payphone provider is responsible for all rates and charges originating from or accepted at this service.
- C. The payphone provider must conform to any applicable rules and regulations established by the Massachusetts D.T.C. which include the following: all Customer owned coin operated/coinless telephones must have access to Directory Assistance service (411), Universal Emergency Number service (911) where offered, and be clearly marked as to ownership.

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**SECTION 10- PUBLIC TELEPHONE SERVICES (CONT'D.)**

10.3 Public Access Smart-Pay Line (PASL) Service (Cont'd.)

10.3.4 Service Components

- A. BCAL 1 and BCAL 2 are comprised of a network access line with dial tone first capability, coin functionalities and blocking features.
1. The network access line is measured and BCAL 1 is arranged for one way (outgoing) calling and BCAL 2 is arranged for two way (incoming and outgoing) calling.
  2. The coin functionality features consist of coin timing and rating of sent paid end user calls and coin signaling. Coin signaling is used to control the disposition of the coins held in the pay telephone and consists of coin collect and coin return. Coin collect is used when a call has been completed and coin return is used if a no answer or busy condition is encountered.
  3. The blocking features consist of originating number screening, operator screening, terminating number screening and selective blocking.

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**SECTION 10- PUBLIC TELEPHONE SERVICES (CONT'D.)**

10.3 Public Access Smart-Pay Line (PASL) Service (Cont'd.)

10.3.5 Coin Timing and Rating – PASL Payphone Users

- A. Local Service 617/508 LATA – Payphone-user local service usage is times on a message unit basis. The minimum initial period per local service message is two message units. Calls to exchanges or localities beyond the message unit area are timed, rated and billed on an initial and overtime basis. The initial period is one minute and the overtime period is one minute. Rates apply to each period or fraction thereof. A common rating system applies to all payphone providers.
- B. Local Service 413 LATA – Payphone-user local service is timed on an initial period and overtime basis. The initial period is five minutes or fraction thereof and each overtime period is three minutes or fraction thereof. Calls to exchanges or localities beyond the local service area are timed, rated and billed on a per message, per minute basis. Rates apply to each message and to each minute or fraction thereof. A common rating system applies to all payphone providers.
- C. In addition to the local service charges, an incremental charge applies when the calling party places a local sent-p[aid call by dialing “O” for operator and the operator dials the called party’s telephone number. This incremental charge does not apply in the following situations.

10.3.6 Application of Rates and Charges

- A. The PASL rate includes the business dial tone line rates. In addition, a monthly rate for intraLATA directory assistance service also applies to BCAL 1 and BCAL 2.
- B. Measured local usage is charged for as specified in Section 4 for the exchange of connection.
- C. MTS is charged for as specified in Section 5.
- D. Local service calls placed to a telephone relay service are provided without charge.

**Conversent Communications of Massachusetts Inc.**

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Massachusetts Local Price List  
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Cancels 1<sup>st</sup> Revised Sheet 109

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**SECTION 10- PUBLIC TELEPHONE SERVICES (CONT'D.)**

10.3 Public Access Smart-Pay Line (PASL) Service (Cont'd.)

10.3.7 Rates and Charges

Public Access Smartline Service

BACL-1

Monthly Rate per Line

\$51.37

**(I)**

BACL-2

\$51.37

**(I)**

Local Service all LATAs

Incremental Charge

Local sent-paid call by dialing operator

\$ 0.21

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**SECTION 11 - ACCESS SERVICES**

Access Service can be found in the Conversent Communications of Massachusetts Inc. Switched Access Services Tariff No. 1, currently on file with the Massachusetts Department of Telecommunications and Cable.

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**SECTION 12 - MISCELLANEOUS SERVICES**

The rates provided in Section 12 apply to Customers that are currently in a Service Term agreement with the Company. All Customers being provided Month to Month services through an expired service term or who have never had a contractual relationship with the Company will find the rates for their specific out of contract services in Section 20 - Non-Term Rates.

**12.1 Vanity Telephone Number**

At the request of the Customer, the Company may assign a telephone number with the last four digits selected by the Customer. The assignment is subject to availability of a particular number and subject to the terms and conditions set forth under Section 2, Terms and Conditions, 2.1.3.

The following charges apply for Vanity Telephone Numbers: <sup>(1)</sup>

	Nonrecurring	Monthly Recurring
Basic Business Service	N/C	N/C
Custom Exchange Service	N/C	N/C

**12.2 Individual Case Basis (ICB)**

**12.2.1 Individual Case Basis Arrangements**

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service not generally offered under this price list. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis and will be filed with the Commission for approval.

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<sup>(1)</sup> Charges apply, per number.



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**SECTION 12 - MISCELLANEOUS SERVICES (CONT'D.)**

12.3 Special Construction

12.3.1 Basis for Charges

Where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's price lists, charges will be based on the costs incurred by the Company and may include: (1) nonrecurring type charges; (2) recurring type charges; (3) termination liabilities; or (4) combinations thereof. If any entity other than the Company imposes charges on the Company, in addition to its own internal costs in connection with a service for which a Company Nonrecurring Charge is specified, those charges may be passed on the Customer provided they are contained in this price list or contracts approved by the Commission.

12.3.2 Basis for Cost Computation

The costs referred to in 13.4.1, above, may include one or more of the following items to the extent they are applicable or as required by the Commission rules and regulations:

- A. Cost installed of the facilities to be provided including estimated costs for the rearrangements of existing facilities. Cost installed includes the cost of:
  - 1. equipment and materials provided or used,
  - 2. engineering, labor and supervision,
  - 3. transportation, and
  - 4. rights of way;
- B. cost of maintenance;
- C. depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage;
- D. administration, taxes and uncollectible revenue on the basis of reasonable average costs for these items:
- E. license preparation, processing and related fees;
- F. price list preparation, processing and related fees;
- G. any other identifiable costs related to the facilities provided; or
- H. an amount for return and contingencies.

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**SECTION 12 - MISCELLANEOUS SERVICES (CONT'D.)**

12.3 Special Construction (Cont'd.)

12.3.3 Termination Liability

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of the Customer.

- A. The termination period is the estimated service life of the facilities provided.
- B. The amount of the maximum termination liability is equal to the estimated amounts for:
  - 1. Cost installed of the facilities provided including estimated costs for arrangements of existing facilities and/or construction of new facilities as appropriate, less net salvage. Cost installed includes the cost of:
    - a. equipment and materials provided or used,
    - b. engineering, labor and supervision,
    - c. transportation, and
    - e. rights of way;
  - 2. license preparation, processing, and related fees;
  - 3. price list preparation, processing, and related fees;
  - 4. cost of removal and restoration, where appropriate; and
  - 5. any other identifiable costs related to the specially constructed or rearranged facilities.

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**SECTION 12 - MISCELLANEOUS SERVICES (CONT'D.)**

12.3 Special Construction (Cont'd.)

12.3.3 Termination Liability (Cont'd.)

- C. The applicable liability method for calculating the unpaid balance of a term obligation is obtained by multiplying the sum of the amounts determined as set forth above by a factor related to the unexpired period of liability and the discount rate for return and contingencies. The amount determined pursuant to the above paragraphs shall be adjusted to reflect the redetermined estimate net salvage, including any reuse of the facilities provided. This product is adjusted to reflect applicable taxes.

12.4 Number Retention

The following charge applies whenever a Customer requests to retain a telephone number. For example, a Customer wishes to retain a particular number after disconnecting, to be reconnected after a period of time.

	<u>Recurring Charge</u>	
Number retention, per telephone number	\$2.52	(I)

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**SECTION 12 - MISCELLANEOUS SERVICES (CONT'D.)**

12.5 Toll Free Service Features

The following features are available with toll free service. Nonrecurring Charges (NRC) and Monthly Recurring Charges (MRC) may apply.

12.5.1 Basic Features

Area Code Selection - Allows blocking of incoming calls from specific Customer selected area codes.

Area Code/Exchange Selection - Allows blocking of incoming calls from specific Customer selected area codes and exchanges.

Real-Time Automatic Number Identification (ANI) - Provides the originating calling party telephone number to the inbound toll free service subscriber.

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**SECTION 12 - MISCELLANEOUS SERVICES (CONT'D.)**

12.5 Toll Free Service Features (Cont'd.)

12.5.2 Enhanced Features

Area Code Routing - The ability to route calls to specific terminating numbers based on originating area code.

Area Code/Exchange Routing - The ability to route toll free calls to specific terminating numbers based on originating area code and exchange.

Call Allocation - The ability to route toll free calls to multiple locations on a percentage basis. The percentage is based on call attempts, not completions.

Time of Day Routing - Routing toll free calls to specific terminating numbers based on the time of day.

Day of Week Routing - Routing toll free calls to specific terminating numbers based on the day of the week.

Day of Year Routing - Routing toll free calls to specific terminating numbers based on the day of the year.

Command Routing - Command Routing allows the activation of a secondary routing plan.

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**SECTION 12 - MISCELLANEOUS SERVICES (CONT'D.)**

12.5 Toll Free Service Features (Cont'd.)

12.5.3 Rates

A. Basic Features

All rates are per toll free number.

<u>Feature</u>	<u>NRC</u>	<u>MRC</u>	<u>Change Fee</u>
Area Code Selection	\$195.00	\$0.00	\$50.00
Area Code Exchange Selection	\$195.00 <sup>1</sup>	\$0.00	\$50.00
Real Time ANI	\$5.00	\$25.29 <b>(I)</b>	\$0.00
Per NPA NXX delivered	\$0.02		
800 Directory Listing	\$0.00	\$50.59 <b>(I)</b>	\$0.00
800 Vanity Number	N/A	\$50.59 <b>(I)</b>	N/A
800 Ring To Number Change	N/A	N/A	\$10.00

<sup>1</sup> Per NPA selected at the NXX level

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**SECTION 12 - MISCELLANEOUS SERVICES (CONT'D.)**

12.5 Toll Free Service Features (Cont'd.)

12.5.3 Rates

B. Enhanced Features

All rates are per feature, per routing plan set<sup>1</sup>, per toll free number

1. Nonrecurring charges

<u>Feature</u>	<u>NRC</u>	<u>Change Fee</u>
Area Code Routing	\$195.00	\$195.00
Area Code Exchange Routing	\$195.00	\$195.00
Call Allocation	\$195.00	\$195.00
Time of Day Routing	\$195.00	\$195.00
Day of Week Routing	\$195.00	\$195.00
Day or Year Routing	\$195.00	\$195.00
Command Routing	\$95.00	N/A

2. Monthly Recurring Charges

Routing Plan Sets	MRC
1 to 3 Routing Plans	\$126.43 (I)
4 to 12 Routing Plans	\$998.86 (I)
13 to 99 Routing Plans	ICB

<sup>1</sup> 1-3 routing plans is one set with one MRC.

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**SECTION 12 - MISCELLANEOUS SERVICES (CONT'D.)**

12.6 Taxes and Fees

- 12.6.1 All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items on the Customer's bill and are not included in the quoted rates and charges set forth in this price list.
- 12.6.2 To the extent that a municipality, other political subdivision or local agency of government, or Commission imposes upon and collects from the Company a gross receipts tax, occupation tax, license tax, permit fee, franchise fee, or regulatory fee, such taxes and fees shall, insofar as practicable and allowed by law, be billed pro rata to Customers receiving service from the Company within the territorial limits of such municipality, other political subdivision or local agency of government.
- 12.6.3 The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs. An example of such a program is compensation to pay telephone service providers for the use of their pay telephones to access the Company's service.



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**SECTION 12 - MISCELLANEOUS SERVICES (CONT'D.)**

12.6 Taxes and Fees (Cont'd.)

12.6.3 (Cont'd.)

A. Public Pay Telephone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. The Public Pay Telephone Surcharge, which is in addition to the standard price list charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company service and is unrelated to the Company's service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the "#" symbol).

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Rate per Call

\$3.00

(I)

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**SECTION 13 – PROMOTIONS**

13.1 Temporary Promotional Programs

The Company may establish temporary promotional programs wherein it may waive or reduce nonrecurring charges, to introduce present or potential Customers to a service not previously received by the Customers.

13.2 Demonstration of Service

From time to time the Company may demonstrate service for potential Customers by providing free use of its network on a limited basis for a period of time, not to exceed one (1) month. Demonstration of service and the type and duration of service provided will be at the Company's discretion.

13.3 Competitive Response Promotion

In order to acquire or retain Customer, the Carrier will match certain offers made by other carriers/resellers where the Customer can demonstrate to the Carrier's satisfaction that it intends to accept such offer as an inducement to subscribe to or remain subscribed to such other carrier's/reseller's services.

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SECTION 14 – SERVICE AREAS

14.1 Collocation Expansion Areas

Exchange	Exchange	Exchange	Exchange
Acton	Gardner	Marion	Saugus
Amesbury	Georgetown	Marshfield	Scituate
Attleboro	Gloucester	Mattapoissett	Sharon
Auburn	Grafton	Maynard	Shirley
Ayer	Greenfield	Medfield	Shrewsbury
Barnstable	Hamilton	Medway	Southbridge
Belmont	Hanover	Merrimac	Spencer
Brewster	Harwich	Millbury	Springfield
Bridgewater	Haverhill	Millis	Stoneham
Brockton	Hingham	Milton	Stoughton
Brookline	Holden	New Bedford	Sudbury
Bryantville	Holliston	Newburyport	Topsfield
Buzzards Bay	Hopkinton	North Reading	Turners Falls
Cambridge	Hudson	Northboro	Tyngsboro
Cataumet	Hull	Norwell	Uxbridge
Chatham	Hyannis	Orleans	Wakefield
Chelsea	Ipswich	Osterville	Walpole
Chicopee	Jamaica Plain	Osterville	Waltham
Clinton	Kingston	Oxford	Wareham
Cohasset	Lawrence	Oxford	Watertown
Concord	Leicester	Palmer	Wayland
Danvers	Lenox	Peabody	Wellfleet
Dennis	Leominster	Pepperell	West Boylston
Dennis	Lexington	Pittsfield	West Peabody
Duxbury	Littleton	Pittsfield	Westboro
East Boston	Longmeadow	Plymouth	Westfield
East Bridgewater	Lowell	Plymouth	Westford
East Longmeadow	Lowell	Provincetown	Whitinsville
Easthampton	Lowell	Randolph	Whitman
Easton	Lowell	Revere	Wilbraham
Falmouth	Ludlow	Rockland	Wilmington
Fitchburg	Lynnfield	Rockport	Winthrop
Foxboro	Manchester	Roxbury	Wrentham
Framingham	Mansfield	Sagamore	
Franklin	Marblehead	Salem	

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**SECTION 14 – SERVICE AREAS (CONT'D.)**

Effective September 6, 2001 the BLD Services previously appearing on this page are no longer available. Customers have been notified and switched to NetServe Basis Business Line service on a month-to-month basis.

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**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES**

15.1 General

The rates provided in Section 15 apply to Customers that are currently in a Service Term agreement with the Company. All Customers being provided Month to Month services through an expired service term or who have never had a contractual relationship with the Company will find the rates for their specific out of contract services in Section 20 - Non-Term Rates.

15.2 [RESERVED FOR FUTURE USE]

15.3 One Communications Features

15.3.1 One Communications Analog Voice Features and Service Options

Call Forward Variable (All Calls):

Customers can forward calls to another number. Calls can be forwarded to domestic, offshore (Hawaii, Alaska, U.S. Virgin Islands, Puerto Rico, Guam and Northern Marianas), or cellular numbers. The Customer manually enters the number to which calls will be forwarded. The Customer is billed any usage charges for the forwarded call. This feature can be activated and deactivated when needed from the Customer's own phone.

Call Forwarding Remote Access:

Allows the Customer to activate and deactivate Call Forward Variable from any location. Call Forwarding Remote Access will only work when paired with Call Forward Variable. This feature can be activated/deactivated when needed from the Customer's own phone.

Call Forward Busy:

Customer designates the number that the line will be forwarded under the conditions of busy. Calls can be forwarded to domestic, offshore, or cellular numbers. The Customer manually enters the number to which calls will be forwarded. The Customer is billed any usage charges for the forwarded call. This feature can be activated and deactivated when needed.

Call Forward No Answer:

Customer designates the number that the line will be forwarded under the conditions of no answer. Calls can be forwarded to domestic, offshore, or cellular numbers. The Customer manually enters the number to which calls will be forwarded. The Customer is billed any usage charges for the forwarded call. This feature can be activated and deactivated when needed.

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**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.3 One Communications Business Features (Cont'd)

15.3.1 One Communications Analog Voice Features and Service Options (Cont'd)

Call Forward Busy/No Answer:

Customer designates the number that the line will be forwarded under the conditions of busy or no answer. Calls can be forwarded to domestic, offshore, or cellular numbers. The Customer manually enters the number to which calls will be forwarded. The Customer is billed any usage charges for the forwarded call. This feature can be activated and deactivated when needed.

Three-Way Calling:

Allows the Customer to add a third party to an existing conversation utilizing a single line.

Call Transfer:

Allows the Customer to transfer incoming calls to other destinations, internal or external. This feature also gives the Customer the ability to make three-way conference calls at no additional charge.

Call Waiting:

Provides a short tone that lets the Customer know someone else is calling while they are on the phone. The first call can be put on 'hold' to allow the second call to be answered. This feature gives the Customer the ability to handle more than one call at a time.

Caller ID Number:

Caller ID Number displays the originating number of an incoming call on a display unit provided by the Customer. The Company does not provide the digital display box needed to use this feature. Some numbers may not display for a variety of reasons, including:

- Calls placed through a long distance carrier
- Calls from an area where caller ID is not available
- Calls placed from cellular phones
- Calls from someone who has activated caller ID blocking

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**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.3 One Communications Business Features (Cont'd)

15.3.1 One Communications Analog Voice Features and Service Options (Cont'd)

Speed Dialing (8):

Allows the Customer to dial frequently called numbers by using a one-digit code. Each line can have its own individual list of speed dial numbers, up to a maximum of eight numbers. Speed dialing can be programmed with domestic, offshore, Canadian and other international numbers if there are no toll restrictions on the line. This feature can be activated and deactivated when needed from the Customer's own phone.

Enhanced Speed Dialing (30):

Allows the Customer to dial frequently called numbers by using a two-digit code. Each line can have its own individual list of speed dial numbers, up to a maximum of thirty numbers. Speed dialing can be programmed with domestic, offshore, Canadian and other international numbers if there are no toll restrictions on the line. This feature can be activated and deactivated when needed from the Customer's own phone.

Verified or Non-Verified Account Codes (analog or digital):

Account codes offer the Customer the ability to identify and track calls by user and/or department so they can easily review all calling records and charge back costs to specific departments or clients. Two types of account codes are offered: Verified and Non-Verified. Requests for more than 100 account codes must be made via special request. Verified or non-verified account codes with two to eight digits are available for intrastate interLATA and interstate long distance.

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**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.3 One Communications Business Features (Cont'd)

15.3.1 One Communications Analog Voice Features and Service Options (Cont'd)

**Outbound Caller ID:**

Outbound caller ID is the information that is sent from the Company to the caller ID unit on the terminating end of the call. The standard information sent is the account name and the billing telephone number (BTN). This feature has a character limitation of 15 characters.

**Multi-Line Hunting:**

All local telephone lines that are part of the same account can be set up to hunt. Hunting allows calls to a line to rollover to the next available line in the group when the first line is busy. Customers can have more than one hunt group. Customers can also choose to leave individual lines out of a hunt group. Customers will have the ability to present Outbound Caller ID from either the lead line of the hunt group or an individual calling line.

**Caller ID Blocking:**

Caller ID Blocking (also referred to as Call Privacy) allows Customers to block their name and number from being displayed on a caller ID unit at the terminating end of the call. This feature is turned on or off at the switch level and can be deactivated by the Customer on a per call basis.

**Anonymous Call Rejection:**

Allows Customers to prevent callers who intentionally block their number from getting through on their line. This feature is only available to Customers with Caller ID Number or Caller ID Name & Number. This feature can be activated and deactivated when needed from the Customer's own phone.



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**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.3 One Communications Business Features (Cont'd)

15.3.1 One Communications Analog Voice Features and Service Options (Cont'd)

**Distinctive Ring:**

This feature allows a Customer to have two telephone numbers associated with a single line. Each telephone number has a unique ringing pattern and does not require an additional line. The ring of the incoming call is determined by which telephone number has been dialed. Two different ring patterns are available.

**Group Call Pick-Up:**

This feature will enable a Customer to answer an incoming call that has terminated to another user's station in the defined call pick-up group. A call pick-up is accomplished by dialing a pick-up access code while the called station is ringing. If more than one station in the group is ringing, the station that has begun ringing first will be intercepted first.

**Call Hold:**

This feature allows the Customer to place a caller on hold for an extended period of time. The Customer simply presses the flash hook and hangs up the phone. To return to the call the Customer picks up the handset. This feature allows the Customer to make an outbound call while the other call is on hold.

**Assume or Dial 9:**

Assume 9 means the Customer is not required to dial 9 to get an outside line. Dial 9 means the Customer is required to dial 9 to get an outside line.

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**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.3 One Communications Business Features (Cont'd)

15.3.1 One Communications Analog Voice Features and Service Options (Cont'd)

**Abbreviated Dialing:**

Allows a Customer to dial only the last three, four, or five digits of a phone number that is associated with the Customer's physical service location. This feature works between multiple locations of the same Customer if all locations are within the same local calling area.

**Call Return:**

A recording will give the Customer the number, date and time of the last incoming call. The Customer can have the number redialed automatically. If the last incoming call was blocked or the call was from a network with limited capabilities, the Customer will hear a message that the number they are trying to reach is private and cannot be called. Call Return will continue trying to connect the call for up to 30 minutes. This feature can be activated when needed from the Customer's own phone.

**Continuous Redial:**

Automatically redials the most recent outgoing call, freeing the Customer to move on to other things, including using the phone for other calls. This feature can be activated and deactivated when needed from the Customer's own phone.

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**LOCAL EXCHANGE SERVICES PRICE LIST**

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**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.3 One Communications Business Features (Cont'd)

15.3.1 One Communications Analog Voice Features and Service Options (Cont'd)

Caller ID Name and Number:

Caller ID Name and Number displays both the originating name and number of an incoming call on a display unit provided by the Customer. The Company does not provide the digital display box needed to use this feature. Some numbers may not display for a variety of reasons, including:

- Calls placed through a long distance carrier
- Calls from an area where caller ID is not available
- Calls placed from cellular phones
- Calls from someone who has activated caller ID blocking

Call Waiting with Caller ID Name & Number:

This feature allows Customers to view the name and number of an incoming call while another call is already in progress. The name and number will be displayed on the incoming call after the first call waiting tone is heard. Feature functionality cannot be obtained by purchasing Caller ID and Call Waiting separately.

Direct Line Connect:

Direct Line Connect allows an analog line to automatically dial a designated number whenever the originating line goes off-hook. This feature is assigned to a phone line that must be used only for one purpose. 911 cannot be the designated number.

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**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.3 One Communications Business Features (Cont'd)

15.3.2 One Communications Business Digital and PRI Voice Features and Service Options

Standard or PRI Configuration:

Standard 24B channel configuration with 56 kbps for each channel (8 kbps removed for signaling and call control) or PRI 23B + 1D configuration with 64 kbps clear channel on all B channels and signaling/call control on the D channel.

Hunting

- Lowest available channel: Use the lowest available channel in the lowest available DS1.
- Highest available channel: Use the highest available channel in the highest available DS1.
- Least idle: Use the available channel that has been idle for the shortest time.
- Most idle: Use the available channel that has been idle for the longest time. (PRI Only Option)

Direct Inward Dialing (DID):

Direct Inward Dialing enables the Customer to have fewer lines than extensions, while still having a unique number for each extension, callable from outside the Customer's location. The Company will allocate a range of telephone numbers and present them to the Customer's PBX so that the PBX can appropriately route the call based on the digits dialed.

Direct Outward Dialing (DOD):

Direct Outward Dialing allows subscribers within a Customer's PBX system to connect to outside lines directly. Using a DOD, Customers can provide each person or workstation within their company the ability to dial numbers directly.

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**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.3 One Communications Business Features (Cont'd)

15.3.2 One Communications Digital and PRI Voice Features and Service Options (Cont'd)

Direct Inward Dialing and Direct Outward Dialing (DID/DOD):

Both Direct Inward Dialing and Direct Outward Dialing may be furnished over the same facility.

Outbound Caller ID Name & Number:

Outbound Caller ID Name & Number displays the subscriber's directory name and number on the caller ID device of the called party. This feature has a 15-character limitation.

Inbound Caller ID Number Only:

Inbound Caller ID Number is only available with PRI service only and provides the number of the calling party to the party being called.

Verified or Non-Verified Account Codes (analog or digital):

Account codes provide Customers with the ability to identify and track calls by user and/or department. Two types of account codes are offered: Verified and Non-Verified. Requests for more than 100 account codes must be made via special request. Verified or non-verified account codes with two to eight digits are available for local, toll, intrastate interLATA and interstate long distance.

ESF/B8ZS or D4/AMI Circuit Framing:

Extended Super Frame/Binary 8 Zero Suppression and D4/Extended Super Frame are the two framing configurations that are available with the Company's Digital Voice solutions. D4/AMI service is subject to availability.

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**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.3 One Communications Business Features (Cont'd)

15.3.2 One Communications Digital and PRI Voice Features and Service Options (Cont'd)

Non-Facility Associated Signaling (NFAS) for ISDN PRI option:

NFAS allows a single D channel to control multiple PRI's. Customers who desire redundancy in the event of facility failure have the option of ordering additional backup D channels, which will be furnished for a charge.

Inbound Caller ID Name & Number:

With Inbound Caller ID Name & Number, the name and number of the calling party is transmitted with a call and displayed on a Customer's Caller ID capable phone. The feature will not work if the Customer does not have PRI and Caller ID capable equipment.

Direct Inward Dialing Number Blocks:

The Company will provide telephone numbers for direct inward dialing number service in blocks of 20, 50 or 100. A monthly recurring charge applies for each block ordered.

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**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.3 One Communications Business Features (Cont'd)

15.3.2 One Communications Digital and PRI Voice Features and Service Options (Cont'd)

Digit Transposition/Manipulation for DID Digits:

The Company will have the ability to transpose DID digits sent through its Lucent switches. There is a nonrecurring charge for this service option.

Trunk Call Forwarding Service:

Trunk Call Forwarding Service provides fixed forwarding in a busy or out of service condition.

Two B Channel Transfer:

This feature enables subscribers to transfer calls from one user to another.

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**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.3 One Communications Business Features (Cont'd)

15.3.3 One Communications Blocking Features

The following blocking options are available to Customers. A nonrecurring service order charge will apply when blocking options are ordered subsequent to the installation of service.

**Block Third Party Billed**

Blocks the origination of third-party billed calls.

**Block Collect Calling**

Blocks the origination of collect calls.

**Block International**

Blocks the origination of direct-dialed international calls.

**Block 1010XXX**

Blocks the ability to use dial-around toll calling (casual dialing).

**Block 900 Calls**

Blocks the ability to complete calls to 900 numbers.

**Block 976 Calls**

Blocks the ability to complete calls to 976 numbers.

**Block 700 Calls**

Blocks the ability to complete calls to 700 numbers.



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**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.3 One Communications Business Features (Cont'd)

15.3.3 One Communications Blocking Features (Cont'd)

Caller ID Blocking

Allows callers to block their name and number from being displayed on a caller ID unit at the terminating end of the call.

Block DA

Blocks calls to 411 or 555-1212.

Block Call Return

This option enables Customers to block call return on a line.

Block Call Trace

This option enables Customers to block call trace on a line.

Block Continuous Redial

This option enables Customers to block the continuous redial feature on a line.

Toll Restrict

This feature blocks toll and operator-assisted calls.

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**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.3 One Communications Business Features (Cont'd)

15.3.4 Rates

One Communications Analog Voice Features	Monthly Recurring Charge
Caller ID Name and Number	\$24.01
Call Waiting with Caller ID Name & Number	\$39.18
Direct Line Connect	\$4.40
Call Forward Busy	\$5.81
Call Forward Busy/No Answer	\$10.13
Call Forward No Answer	\$5.81
Call Forward Variable (All Calls)	\$15.17
Call Return	\$12.01
Call Transfer	\$11.37
Call Waiting and Cancel Call Waiting	\$15.17
Caller ID Number	\$21.49
Continuous Redial	\$8.83
Distinctive Ring	\$17.71
Enhanced Speed Dialing (30)	\$15.17
Speed Dialing (8)	\$13.26
Call Forwarding Remote Access	\$5.05
Three-Way Calling	\$15.80

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Monthly recurring charges for One Communications Features are set forth below. Any nonrecurring charges associated with adding or removing features on a Customer's service are covered in the One Communications Miscellaneous Charges section of this price list.



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**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.3 One Communications Business Features (Cont'd)

15.3.4 Rates (Cont'd)

One Communications Blocking Features	Monthly Recurring Charge
Block Third Party Billed	No Charge
Block Collect Calling	No Charge
Block International	No Charge
Block 1010XXX	No Charge
Block 900 Calls	No Charge
Block 976 Calls	No Charge
Block 700 Calls	No Charge
Caller ID Blocking	No Charge
Block DA	No Charge
Block Call Return	No Charge
Block Call Trace	No Charge
Block Continuous Redial	No Charge
Toll Restrict	No Charge

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**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.4 One Communications Pay Per Use Features

15.4.1 Description of Services

Charges for the following features are incurred on a per activation basis:

**Cancel Call Waiting:**

When activated this feature suspends the call waiting service feature for the duration of a call.

**Per Call Return:**

When activated this feature provides Customers with the number, date and time of the last incoming call. Customers also have the option to have the last called number redialed automatically. Feature available is subject to compatibility with network facilities and calling party user specifications.

**Continuous Redial:**

Continuous Redial automatically redials the most recent outgoing call until the call is completed or the feature is deactivated.

**Per Call ID Blocking:**

Per Call ID blocking allows Customers to block their name and number from being displayed on a Called Party's caller ID device.

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**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.4 One Communications Pay Per Use Features (Cont'd)

15.4.1 Description of Services (Cont'd)

**Per Call Display:**

Per Call Display enables Customers to disable Caller ID Blocking on a line on a per call basis.

**Call Trace:**

Call Trace enables Customers to initiate a trace of the most recent incoming call immediately after terminating the call. When activated the calling party number of the most recent call will be captured and stored by the Company. Calling party information will only be released to Law Enforcement as required by law.

**Anonymous Call Rejection:**

Anonymous Call Rejection allows a Customer to prevent callers who block delivery of their calling party information. This feature is only available to Customers with Caller ID Number or Caller ID Name and Number.

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**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.4 One Communications Pay Per Use Features (Cont'd)

15.4.2 Rates

One Communications Pay Per Use Features	Per Use Charge
Cancel Call Waiting	\$0.00
Per Call Return	\$0.75
Continuous Redial	\$0.75
Per Call ID Blocking	\$0.00
Per Call Display	\$0.00
Call Trace	\$4.00
Anonymous Call Rejection	\$0.00

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**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.5 One Communications Directory Listings

15.5.1 Description of Services

Customers are provided one free white page and one free yellow page main listing for each Billing Telephone Number (BTN). Customer's requiring special Yellow Page advertisements (i.e. a 3-color box ad in the yellow pages) must coordinate such arrangements directly with the applicable Publisher.

Customers may purchase additional white page listings for a monthly per listing fee. The following types of additional white page listings are available:

- A. Additional White Page Listing  
(includes extra listing, cross reference, duplicate, foreign, alternate number, extra line, reference, indented, toll-free, where available)
- B. Non Published (private)
- C. Non-Directory Listed (semi-private)
- D. National Toll-Free Directory Listing
- E. State Directory Toll-Free Assistance Listing
- F. Call Intercept



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**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.5 One Communications Directory Listings (Cont'd)

15.5.2 Rates

The monthly rates for One Communications Directory Listings are described below. Applicable nonrecurring charges associated with adding or changing a Customer's directory listings are covered in the One Communications Miscellaneous Charges section of this price list.

One Communications Directory Listings	Monthly Recurring Charge	
Additional White Page Listing	\$14.55	<b>(I)</b>
Non Published (private)	\$14.55	
Non-Directory Listed (semi-private)	\$14.55	
National Toll-Free Directory Listing	\$50.59	
State Directory Toll-Free Assistance Listing	\$50.59	<b>(I)</b>
Call Intercept	\$0.00	

**LOCAL EXCHANGE SERVICES PRICE LIST**

**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.6 One Communications Operator Services and Directory Assistance

15.6.1 Operator Services

Intrastate Usage Rate, per minute: \$0.89

Operator Services – Operator Handled Calls	Per Use Charge
Customer Dialed Calling Card	\$4.99
Operator Must Dial Calling Card	\$4.99
Operator Dialed Calling Card	\$5.50
Collect - Automated	\$4.99
Collect – Operator Handled	\$6.50
Third Party - Automated	\$4.99
Third Party – Operator Handled	\$9.99
Sent Paid – Non-Coin – Automated	\$4.99
Sent Paid – Non-Coin – Operator	\$9.99
Person-to-Person	\$9.99
Operator Dialed Surcharge	\$2.15
General Assistance	\$1.99
Busy Line Verification	\$9.99
Busy Line Verification Interrupt	\$9.99

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Massachusetts Local Price List

1<sup>st</sup> Revised Sheet 146

Cancels Original Sheet 146

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**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.6 One Communications Operator Services and Directory Assistance (Cont'd)

15.6.2 Directory Assistance

Directory Assistance	Per Listing
Local Directory Assistance	\$1.99 <b>(I)</b>
National Directory Assistance	\$1.99 <b>(I)</b>
Toll-Free Directory Assistance	\$0.00

Directory Assistance Call Completion	Per Request
Local Directory Assistance Call Completion	\$0.39

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**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

## 15.7 One Communications Miscellaneous Charges

## 15.7.1 Installation

A nonrecurring charge applies to the installation of a new service arrangement and to any move, add or change in the Customer's service that is requested subsequent to installation of the initial service.

	Nonrecurring Charge
OneSolutions Essential Install Charge 1 yr	\$249.00
OneSolutions Essential Install Charge 2 yr	\$199.00
OneSolutions Essential Install Charge 3 yr	\$149.00
OneSolutions Enhanced Install Charge 1 yr	\$599.00
OneSolutions Enhanced Install Charge 2 yr	\$399.00
OneSolutions Enhanced Install Charge 3 yr	\$199.00
OneSolutions Essential Additional Line Charge	\$39.00
OneSolutions Enhanced Additional Line Charge	\$39.00

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**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.7 One Communications Miscellaneous Charges (Cont'd)

15.7.1 Installation (Cont'd)

	Nonrecurring Charge
Basic Business Line Install Charge 1 yr	\$43.00
Basic Business Line Install Charge 2 yr	\$43.00
Basic Business Line Install Charge 3 yr	\$43.00
Unlimited Local Business Line Install Charge 1 yr	\$43.00
Unlimited Local Business Line Install Charge 2 yr	\$43.00
Unlimited Local Business Line Install Charge 3 yr	\$43.00
Unlimited Business Line Install Charge 1 yr	\$43.00
Unlimited Business Line Install Charge 2 yr	\$43.00
Unlimited Business Line Install Charge 3 yr	\$43.00
Digital Voice Service Line Install Charge 1 yr	\$599.00
Digital Voice Service Line Install Charge 2 yr	\$399.00
Digital Voice Service Line Install Charge 3 yr	\$199.00

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**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.7 One Communications Miscellaneous Charges (Cont'd)

15.7.1 Installation (Cont'd)

	1 Year Nonrecurring Charge, per circuit	2 Year Nonrecurring Charge, per circuit	3 Year Nonrecurring Charge, per circuit
OneSolutions Complete Install Charge 1.5M – 3.0M	\$999.00	\$499.00	\$199.00
OneSolutions Complete Install Charge 4.5M – 6.0M	\$1,499.00	\$999.00	\$499.00
OneSolutions Complete Install Charge 7.5M – 9.0M	\$1,999.00	\$1,499.00	\$999.00
OneSolutions Complete Install Charge 10.5M – 12.0M	\$2,499.00	\$1,999.00	\$1,499.00

**LOCAL EXCHANGE SERVICES PRICE LIST**

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**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.7 One Communications Miscellaneous Charges (Cont'd)

15.7.2 Customer Requested Move, Add or Change (MAC)

A nonrecurring charge applies to any changes made on a line when requested by the Customer subsequent to the first 30 days following installation. Nonrecurring charges apply to all requested changes including changes to features, additional directory listings etc. and are in addition to any monthly recurring charges associated with the newly requested service or features. Nonrecurring charges will apply on a per order basis.

	Nonrecurring Charge
MAC Charge, per order	\$25.00

15.7.3 Service Restoration Charge

In the event a Customer’s service is suspended for non-payment, the Company will assess a Service Restoration Charge upon reactivating the Customer’s service, once full payment has been received.

If service that has been suspended for non-payment is subsequently disconnected, such disconnection will be treated as a discontinuance of service, in which event termination liability may apply. Following service discontinuance, restoration of service would be treated as a request for new service and installation charges will apply. The Company also reserves the right to secure a deposit as a condition of service when service has been suspended or disconnected for reasons of non-payment

	Nonrecurring Charge	
Service Restoration Charge		
Residential	\$19.99	(T)
Business	\$100.00 (T)	(T)

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**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.7 One Communications Miscellaneous Charges (Cont'd)

15.7.4 Digit Transposition

	Nonrecurring Charge
Digit Transposition, per DID block	\$4.99

15.7.5 Directory Listings Nonrecurring Charges

The nonrecurring charges described below are applied when adding or changing a Customer's directory listings subsequent to installation of initial service. These charges are in addition to the MAC charges described in Section 15.7.2.

	Nonrecurring Charge
Additional White Page Listing	\$0.00
Non Published (private)	\$0.00
Non-Directory Listed (semi-private)	\$0.00



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**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.8 One Communications Usage and Calling Plans

15.8.1 Local Usage

Local usage is offered on an unlimited basis for both OneSolutions Essential and OneSolutions Enhanced.

15.8.2 Domestic Toll Service

All Customers that order OneSolutions Essential or OneSolutions Enhanced products must pre-subscribe to the Company for their toll and Long Distance service.

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**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.9 One Communications Toll-Free Service

15.9.1 Description of Services

One Communications Toll-Free Service offers Customers inbound calling where a toll-free number is provided for the purpose of receiving calls at no expense to the calling party.

One Solutions service packages provide Customers with a bundled number of toll and toll-free minutes per line for a flat monthly fee. Customers who exceed their allotted number of minutes in any given month will be billed a per minute rate on their overage minutes. One Communications Toll-Free service is not available on a standalone basis. A monthly recurring charge does not apply to the first toll-free number ordered, but does apply to additional toll-free numbers. Toll-free numbers must terminate to a valid phone number assigned in connection with a OneSolutions Essential or One Solutions Enhanced service package.

Toll-free numbers are reserved and assigned at random to each Customer from a general pool of available toll-free numbers provided to the Company.

Vanity numbers may be requested by the Customer; however, the Company does not guarantee the availability of any vanity numbers. Requests for vanity numbers are subject to a nonrecurring charge.

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**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.9 One Communications Toll-Free Service (Cont'd)

15.9.2 One Communications Toll-Free Service Features

The following features are available in conjunction with the Company's toll free service. Features can be ordered separately or in combination. A nonrecurring charge applies when features are ordered, changed or disconnected subsequent to installation of the initial service:

**Info Digit Blocking**

Info Digit Blocking blocks calls based on the type of telephone from which the call originates, such as calls originating from payphones or prison phones.

**Info Digit Routing**

Info Digit Routing routes and controls calls based on telephone line type.

**Point of Origination Blocking (3/6/10 Digit Blocking)**

Point of Origination Blocking allows or blocks calls based on originating NPA, NPA-NXX or 10 digit numbers.

**Point of Origination Routing (3/6/10 Digit Routing)**

Point of Origination Routing routes calls to a predetermined location based on originating NPA, NPA-NXX or 10 digit numbers.

**Time of Day Routing (Time and Day of Week Routing)**

Time of Day Routing routes calls to different locations based on the time and day of the week.

**Day of Year Routing**

Day of Year Routing routes calls to a different location based on day of the year.

**Percent Call Allocation Routing**

Percent Traffic Allocation routing provides Customers with the ability to route calls to different locations based on a predetermined percentage of calls received.

**Pre-Defined Alternative Routing Profiles**

Pre-Defined Alternative Routing establishes alternate routing profiles, which can be activated in various predefined situations.

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**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.9 One Communications Toll-Free Service (Cont'd)

15.9.3 Rates

	Nonrecurring Charge, per request
Info Digit Blocking	\$100.00
Info Digit Routing	\$100.00
Point of Origination Blocking (3/6/10 Digit Blocking)	\$100.00
Point of Origination Routing (3/6/10 Digit Routing)	\$100.00
Time of Day Routing (Time and Day of Week Routing)	\$100.00
Day of Year Routing	\$100.00
Percent Call Allocation Routing	\$100.00
Pre-Defined Alternative Routing Profiles	\$100.00
Vanity Number	\$20.00

	Monthly Recurring Charge
Toll-Free Number, per number	\$14.55

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**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.10 One Communications Cancellation and Early Termination of Service

15.10.1 Cancellation of Service

If Customer elects to cancel the service prior to installation, Customer shall owe the Company an amount equal to (I) one month's recurring charge for the service plus (II) the nonrecurring charge for such service set forth in this price list. The Customer will also be liable to the Company for any direct costs incurred by the Company as a result of the service cancellation (including any cancellation or early termination fees imposed on the Company by any service provider that was to be utilized to deliver the cancelled service).

15.10.2 Early Termination of Service

If Customer elects to terminate all or any portion of a service furnished pursuant to a fixed-term agreement subsequent to the service installation date but prior to the end of the fixed-term, Customer shall owe the Company an amount equal to the applicable monthly recurring charge for the disconnected service(s) or portion of service multiplied by the number of months remaining in the selected term. The Customer will also be liable to the Company for any direct costs incurred by the Company as a result of early termination (including any cancellation or early termination fees imposed on the Company by any service provider that was utilized to deliver the terminated service).

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**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.11 Once Communications Deferral of Service

When a Customer elects to defer service in excess of 30 calendar days from our loop delivery date, a Service Deferment Fee will apply for each product per month until the service is either installed up through 120 calendar days. In no case will deferment of service extend beyond 120 calendar days. Installation deferments exceeding 120 calendar days will be treated as Cancellation and Cancellation charges will apply.

Monthly Deferment charges Schedule by Service

- \$15 per DS0
- \$60 per OneSolutions Essentials bundle
- \$100 per DS1 (Voice, DIA, Integrated, Multi T1 per T1)
- \$200 per DS1 Point to Point
- \$1,000 per DS3
- \$2,000 per DS3 Point to Point

**Conversent Communications of Massachusetts Inc.**

Massachusetts Local Price List  
Original Sheet 158

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**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.12 [RESERVED FOR FUTURE USE]

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**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.13 OneSolutions Essential

15.13.1 General

OneSolutions Essential service is a multifunctional service that provides voice and high speed asymmetrical data services to business Customers on an integrated basis over a single high-speed transmission facility. OneSolutions Essential service is only available where suitable facilities permit.

Customers selecting OneSolutions Essential will receive:

- Three initial analog voice DS0 channels and up to three additional DS0 voice grade DS0 channels, which may be purchased on an optional basis.
- Unlimited local calling.
- C. 250 domestic toll and toll-free minutes per line. Minutes will be aggregated across all voice grade DS0 channels included in the OneSolutions Essential service package (limit of 6 DS0s per service package). Included minutes not used within the billing cycle are lost.
- D. The following analog voice features are included at no additional charge with OneSolutions Essential: Call Forward Variable (all calls), Call Forwarding Remote Access, Call Forward Busy, Call Forward No Answer, Call Forward Busy/No Answer, Three-Way Calling, Call Transfer, Call Return, Call Waiting, Caller ID Number, Distinctive Ring, Group Call Pick-Up, Continuous Redial, Speed Dialing (8), Enhanced Speed Dialing (30), Assume or Dial 9, Abbreviated Dialing, Voice Mail, Verified or Non-Verified Account Codes, Outbound Caller ID (CNAM), Multi-Line Hunting, Caller ID Blocking, Anonymous Call Rejection, Call Hold, Touch Tone. Customers that choose OneSolutions Essential may purchase additional One Communications Analog Voice Features at rates set forth in this price list.



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**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.13 OneSolutions Essential (Cont'd)

15.13.1 General (Cont'd)

- E. High-speed data services at speeds of up to 1.5 Mbps downstream and 768 kbps upstream. Upgrade options for bandwidth at 3 Mbps downstream/768 kbps upstream or 7.1 Mbps downstream/768 kbps upstream may be purchased for an additional MRC.
- F. One toll-free number.

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**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.13 OneSolutions Essential (Cont'd)

15.13.2 Restrictions

The maximum number of voice grade DS0 channels that can be ordered with a OneSolutions Essential service package is six. Additional lines purchased outside of OneSolutions Essential are available to Customers and will be provided in accordance with the rates, terms and conditions set forth in the Company's Price List.

A measured rate (per minute) will apply to domestic toll and toll-free usage in excess of OneSolutions Essential maximum of 250 minutes per DS0 channel (minutes aggregated across all lines that are part of OneSolutions Essential).

Unlimited local usage applies only to voice grade DS0 channels included in the OneSolutions Essential service package.

Unlimited local minutes included under OneSolutions Essential will only apply to voice grade service and is not available for the following types of applications:

- Call centers, telemarketers and other companies that utilize auto-dialer or like applications.
- Internet dial up connections and other data applications (including access to corporate LANs).

Calls to Directory Assistance, Operator Assisted and third party billed calls, international calls, and calls to Canada and Mexico are not included in the OneSolutions Essential local and toll calling plans. Directory and Operator Assisted Calls will be billed in accordance with the rates and charges set forth in the One Communications Operator Services and Directory Assistance section of this price list. Calls to Canada, Mexico and International locations will be billed in accordance with the Company's standard published rates.

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**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.13 OneSolutions Essential (Cont'd)

15.13.2 Restrictions (Cont'd)

Toll-free numbers are available for use but are not the property of the Customer and cannot be sold or assigned without the Company's permission.

Customers that order OneSolutions Essential must pre-subscribe to the Company's toll and Long Distance service.

Customer-premises equipment must be compatible with Company provided equipment including but not limited to any integrated access device (IAD) that the Company may install on the Customer's premise. Unless otherwise agreed to in writing, any IAD or other equipment installed by the Company at the Customer's premise shall, at all times remain the property of the Company. Upon termination of service, the Customer will provide the Company reasonable access to the Customer's premises for purposes of removing Company-provided equipment. In the event the Customer fails to provide the Company with said access or should Company-provided equipment be returned to the Company in worse condition than that which could be reasonably expected from normal use and wear, then Customer will be liable to the Company for the then current replacement cost of such equipment.

Alarm lines are not available with a OneSolutions Essential service package.

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**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.13 OneSolutions Essential (Cont'd)

15.13.3 Application of Rates

- A. Term Discounts - Discounts are available to Customers who subscribe to OneSolutions Essential under one, two or three year term contracts.
- B. Basic Monthly Recurring Charges - Monthly recurring charges as described below apply to Customers who subscribe to OneSolutions Essential service.
- C. Domestic Toll and Toll-Free Usage - Customers who exceed their allotted domestic toll and toll-free usage number of minutes in any given month will be billed a per minute rate on their overage minutes.

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**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.13 OneSolutions Essential (Cont'd)

15.13.4 Rates

Basic Monthly Recurring Charges	Monthly Recurring Charge
OneSolutions Essential 1.5Mb – initial 3 line – Month-to-Month	\$369.04
OneSolutions Essential 1.5Mb – initial 3 line – 1 year	\$282.06
OneSolutions Essential 1.5Mb – initial 3 line – 2 year	\$267.85
OneSolutions Essential 1.5Mb – initial 3 line – 3 year	\$253.62
OneSolutions Essential 3Mb Upgrade – Month-to-Month	\$13.28
OneSolutions Essential 3Mb Upgrade – 1 year	\$10.15
OneSolutions Essential 3Mb Upgrade – 2 year	\$10.15
OneSolutions Essential 3Mb Upgrade – 3 year	\$10.15
OneSolutions Essential 7Mb Upgrade – Month-to-Month	\$106.20
OneSolutions Essential 7Mb Upgrade – 1 year	\$81.18
OneSolutions Essential 7Mb Upgrade – 2 year	\$77.12
OneSolutions Essential 7Mb Upgrade – 3 year	\$75.10
OneSolutions Essential Add Line – Month-to-Month	\$90.29
OneSolutions Essential Add Line – 1 year	\$69.00
OneSolutions Essential Add Line – 2 year	\$69.00
OneSolutions Essential Add Line – 3 year	\$69.00
Domestic Toll and Toll-Free Usage	Per Minute Rate
Domestic Toll and Toll-Free Usage, overage rate	\$0.0390

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**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.14 OneSolutions Enhanced

15.14.1 General

OneSolutions Enhanced service provides business Customers with channels of analog or digital voice, high-speed data and as well as intra-company private networking services on an integrated basis via a single transmission facility. OneSolutions Enhanced service is only available where suitable facilities exist.

Customers selecting OneSolutions Enhanced will receive:

- A. Six voice channels. Up to nine additional voice channels may be purchased as part of OneSolutions Enhanced service package.
- B. Unlimited local calling.
- C. 500 domestic toll and toll-free minutes per line. Minutes will be aggregated across all channels included in a OneSolutions Enhanced service package (limit of 15 channels per service package). Allotted minutes not used within a given month are lost and may not be carried over to subsequent months.
- D. The following analog voice features are included at no additional charge with OneSolutions Enhanced: Call Forward Variable (all calls), Call Forwarding Remote Access, Call Forward Busy, Call Forward No Answer, Call Forward Busy/No Answer, Three-Way Calling, Call Transfer, Call Return, Call Waiting, Caller ID Number, Distinctive Ring, Call Pick-Up, Continuous Redial, Speed Dialing (8), Enhanced Speed Dialing (30), Assume or Dial 9, Abbreviated Dialing, 5 Voice Mail boxes, Verified or Non-Verified Account Codes, Outbound Caller ID (CNAM), Multi-Line Hunting, Caller ID Blocking, Anonymous Call Rejection, Call Hold, Touch Tone. Customers that choose OneSolutions Enhanced may purchase additional One Communications Analog Voice Features at rates set forth in this price list.

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**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.14 OneSolutions Enhanced (Cont'd)

15.14.1 General (Cont'd)

- E. The following digital and PRI voice features are included at no additional charge with OneSolutions Enhanced: Standard or PRI Configuration, Hunting, Direct Inward Dialing, Direct Outward Dialing, Direct Inward Dialing and Direct Outward Dialing, Outbound Caller ID Name & Number, Inbound Caller ID Number Only, Verified or Non-Verified Account Codes, ESF/B8ZS or D4/AMI Circuit Framing and Non-Facility Associated Signaling (NFAS) for ISDN PRI option. Customers that choose OneSolutions Enhanced may purchase additional OneSolutions Digital and PRI Voice Features at rates set forth in this price list.
- F. OneSolutions Enhanced IP-VPN option is only available where suitable facilities exist.
- G. One toll-free number.
- H. Customers are provided with 20 Direct Inward Dial (DID) Numbers in connection with a One Solutions Enhanced service package.

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**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.14 OneSolutions Enhanced (Cont'd)

15.14.2 Restrictions

The maximum number of voice channels that can be ordered under a OneSolutions Enhanced service package is fifteen. Where available, additional lines or channels can be ordered outside of the One Solutions Enhanced service package, provided however, that such additional lines or channels will be provided at the Company's standard market rates. Usage on such additional lines or channels is excluded from the calling plans offered in connection with OneSolutions Enhanced service.

A measured rate (per minute) will apply to domestic toll and toll-free usage in excess of OneSolutions Enhanced maximum of 500 minutes per line (minutes aggregated across all lines that are part of OneSolutions Enhanced).

Unlimited local usage applies only to voice channels that are furnished in connection with the OneSolutions Enhanced service package.

Unlimited local minutes included under OneSolutions Enhanced will only apply to voice grade service and is not available for the following types of applications:  
Call centers, telemarketers and other companies that utilize auto-dialer or like applications.  
Internet dial-up connections and other data applications (including access to corporate LANs).

Calls to Directory Assistance, Operator Assisted and third party billed calls, international calls, and calls to Canada and Mexico are not included in the OneSolutions Enhanced local and toll calling plans. Directory and Operator Assisted Calls will be billed in accordance with the rates and charges set forth in the One Communications Operator Services and Directory Assistance section of this price list. Calls to Canada, Mexico and International locations will be billed in accordance with the Company's standard published rates.



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**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.14 OneSolutions Enhanced (Cont'd)

15.14.2 Restrictions (Cont'd)

Toll-free numbers are available for use but are not the property of the Customer and cannot be sold or assigned without the Company's permission.

Customers that order OneSolutions Enhanced must pre-subscribe to the Company for toll and Long Distance service.

Customer-premises equipment must be compatible with Company provided equipment including but not limited to any integrated access device (IAD) that the Company may install on the Customer's premise. Unless otherwise agreed to in writing, any IAD or other equipment installed by the Company at the Customer's premise shall, at all times remain the property of the Company. Upon termination of service, the Customer will provide the Company reasonable access to the Customer's premises for purposes of removing Company-provided equipment. In the event the Customer fails to provide the Company with said access or should Company-provided equipment be returned to the Company in worse condition than that which could be reasonably expected from normal use and wear, then Customer will be liable to the Company for the then current replacement cost of such equipment.

Alarm lines are not offered in connection with a OneSolutions Enhanced service package.

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**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.14 OneSolutions Enhanced (Cont'd)

15.14.3 Application of Rates

- A. Term Discounts - Discounts are available to Customers who subscribe to OneSolutions Enhanced under one, two or three year term contracts.
- B. Basic Monthly Recurring Charges - Monthly recurring charges as described below apply to Customers who subscribe to OneSolutions Enhanced service.
- C. Domestic Toll and Toll-Free Usage - Customers who exceed their allotted domestic toll and toll-free usage number of minutes in any given month will be billed a per minute rate on their overage minutes.

15.14.4 Rates

Basic Monthly Recurring Charges	Monthly Recurring Charges
OneSolutions Enhanced – initial 6 line – Month-to-Month	\$1,500.19
OneSolutions Enhanced – initial 6 line – 1 year	\$1,146.57
OneSolutions Enhanced – initial 6 line – 2 year	\$1,045.11
OneSolutions Enhanced – initial 6 line – 3 year	\$943.66
OneSolutions Enhanced Add Line – Month-to-Month	\$66.36
OneSolutions Enhanced Add Line – 1 Year	\$50.73
OneSolutions Enhanced Add Line – 2 year	\$50.73
OneSolutions Enhanced Add Line – 3 year	\$50.73
Domestic Toll and Toll-Free Usage	Per Minute Rate
Domestic Toll and Toll-Free Usage, overage rate	\$0.0390

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**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.15 One Communications Basic Business Line

15.15.1 General

One Communications Basic Business Line service encompasses analog network access services and is available only for business Customers. One Communications Basic Business Line service provides local service to the Customer's location. Service is only available where suitable facilities exist.

A Local Feature Package is available to Customers selecting One Communications Basic Business Line service. The Local Feature Package includes up to eight calling features for a flat monthly recurring charge per line. Abbreviated Dial, Assume/Dial 9, Call Hold and Group Call Pickup are only available as part of the Features Bundle. Caller ID Name and Number, Call Waiting with Caller ID Name and Number and Direct Line Connect are not available as part of the Local Feature Package.

Customers may purchase additional One Communications Analog Voice Features at rates set forth in this price list.

Customers may purchase One Communications Basic Business Line service as:

- Basic Business Line, usage rates apply; or
- Unlimited Local Business Lines, includes unlimited local usage; or
- Unlimited Business Lines, includes local, local toll and domestic toll service.

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**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.15 One Communications Basic Business Line (Cont'd)

15.15.2 Restrictions

A maximum of 15 Unlimited Business Lines at one service location is allowed.

In areas where measured service lines are sold, Customer may mix unlimited offerings with measured service lines at the same location. Customer may not mix different types of unlimited offerings at the same service location except in areas where measured local service is not an option.

Unlimited lines are not available for the following types of applications:

Call centers, telemarketers and other companies that utilize auto-dialer or like applications.  
Internet dial up connections and other data applications (including access to corporate LANs).

Calls to Directory Assistance, Operator Assisted and third party billed calls, international calls, and calls to Canada and Mexico are not included in the One Communications Basic Business Line service local and toll calling plans. Directory and Operator Assisted Calls will be billed in accordance with the rates and charges set forth in the One Communications Operator Services and Directory Assistance section of this price list. Calls to Canada, Mexico and International locations will be billed in accordance with the Company's standard published rates.

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**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.15 One Communications Basic Business Line (Cont'd)

15.15.2 Restrictions (Cont'd)

Toll-free numbers are available for use but are not the property of the Customer and cannot be sold or assigned without the Company's permission.

Customers that order One Communications Basic Business Line service must pre-subscribe to the Company's toll and Long Distance service.

Customer-premises equipment must be compatible with Company provided equipment including but not limited to any integrated access device (IAD) that the Company may install on the Customer's premise. Unless otherwise agreed to in writing, any IAD or other equipment installed by the Company at the Customer's premise shall, at all times remain the property of the Company. Upon termination of service, the Customer will provide the Company reasonable access to the Customer's premises for purposes of removing Company-provided equipment. In the event the Customer fails to provide the Company with said access or should Company-provided equipment be returned to the Company in worse condition than that which could be reasonably expected from normal use and wear, then Customer will be liable to the Company for the then current replacement cost of such equipment.

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**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.15 One Communications Basic Business Line (Cont'd)

15.15.3 Application of Rates

- A. **Basic Monthly Recurring Charges**  
Monthly recurring charges as described below apply to Customers who subscribe to One Communications Basic Business Line service under one, two or three year term contracts.
- B. **Local Feature Package**  
Monthly recurring charges as described below apply to Customers who subscribe to One Communications Basic Business Line Local Feature Package.
- C. **Local Usage**  
Local usage rates will apply to lines not ordered as Unlimited Local Business Lines or Unlimited Business Lines. Local usage is provided on a measured, per minute basis.
- D. **Domestic Toll Usage**  
Domestic toll usage rates will apply to lines not ordered as Unlimited Business Lines. Domestic toll service is furnished on a usage sensitive basis and is subject to a per minute rate.

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**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.15 One Communications Basic Business Line (Cont'd)

15.15.4 Rates

Basic Monthly Recurring Charges	Monthly Recurring Charges, per line	Monthly Recurring Charges, per line installed on or after 9/17/09
Basic Business Line - Month-to-Month	\$66.36	\$85.62
Basic Business Line – 1 year	\$50.72	\$65.42
Basic Business Line – 2 year	\$45.00	\$53.26
Basic Business Line – 3 year	\$42.96	\$51.23
Unlimited Local Business Line - Month-to-Month	\$106.80	\$120.12
Unlimited Local Business Line – 1 year	\$81.64	\$91.80
Unlimited Local Business Line – 2 year	\$75.83	\$85.71
Unlimited Local Business Line – 3 year	\$71.97	\$81.66
Unlimited Business Line - Month-to-Month	\$144.74	\$166.57
Unlimited Business Line – 1 year	\$110.64	\$127.31
Unlimited Business Line – 2 year	\$104.83	\$121.22
Unlimited Business Line – 3 year	\$100.96	\$117.16

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Local Feature Package	Monthly Recurring Charges, per line
Basic Business Line – Local Feature Package	\$20.24

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Local Usage	Per Minute Rate
Local Usage, per minute rate	\$0.0150

Domestic Toll Usage	Month-to-Month	1 Year Term	2 Year Term	3 Year Term
Domestic Toll Usage (interLATA), per minute rate	\$0.0390	\$0.0390	\$0.0370	\$0.0350
Domestic Toll Usage (intraLATA toll), per minute rate	\$0.0390	\$0.0390	\$0.0370	\$0.0350
Domestic Toll-Free Usage (interLATA), per minute rate	\$0.0390	\$0.0390	\$0.0370	\$0.0350
Domestic Toll-Free Usage (intraLATA toll), per minute rate	\$0.0390	\$0.0390	\$0.0370	\$0.0350

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**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.16 One Communications Digital Voice Service

15.16.1 General

One Communications Digital Voice Service provides a full T1 of voice service with the option to add PRI service. One Communications Digital Voice Service is available to business Customers only. Service is only available where suitable facilities exist.

Customers who subscribe to One Communications Business Digital Voice Service will be provided with:

- A. Access to the Company's network for purposes of receiving or placing local and long distance calls.
- B. Measured (per minute) local usage.
- C. Long distance service offered in connection with One Communications Digital Voice Service is furnished on a usage sensitive basis and is subject to a per minute rate.



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**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.16 One Communications Digital Voice Service (Cont'd)

15.16.1 General (Cont'd)

D. The option to purchase lines bundled with packages of local minutes, local toll minutes, domestic toll minutes and domestic toll-free minutes. Customers who exceed their allotted number of minutes in any given month will be billed a per minute rate on their overage minutes.

1. Digital Voice Service with package of 100,000 Local Minutes
2. Digital Voice Service with package of 100,000 Local Minutes and 10,000 Domestic Toll Minutes (includes Local Toll, Domestic Toll and Domestic Toll-Free)
3. Digital Voice Service with package of 100,000 Local Minutes and 25,000 Domestic Toll Minutes (includes Local Toll, Domestic Toll and Domestic Toll-Free)
4. Digital Voice Service with package of 100,000 Local Minutes and 50,000 Domestic Toll Minutes (includes Local Toll, Domestic Toll and Domestic Toll-Free)
5. Digital Voice Service with package of 100,000 Local Minutes and 75,000 Domestic Toll Minutes (includes Local Toll, Domestic Toll and Domestic Toll-Free)
6. Digital Voice Service with package of 100,000 Local Minutes and 100,000 Domestic Minutes (includes Local Toll, Domestic Toll and Domestic Toll-Free)

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**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.16 One Communications Digital Voice Service (Cont'd)

15.16.1 General (Cont'd)

- E. The following features are included with One Communications Digital Voice Service at no additional charge: Standard or PRI Configuration, Hunting, Direct Inward Dialing, Direct Outward Dialing, Direct Inward Dialing and Direct Outward Dialing, Multiple Trunk Group Configuration, Outbound Caller ID Name & Number, Inbound Caller ID Number Only, Verified or Non-Verified Account Codes, ESF/B8ZS or D4/AMI Circuit Framing and Non-Facility Associated Signaling (NFAS) for ISDN PRI option.
- F. For an additional monthly charge, the following features are available with the Company's Digital Voice Service: Inbound Caller ID Name & Number, Direct Inward Dialing Number Blocks, Digit Transposition/Manipulation for DID Digits, Call Forward on Trunks, Two B Channel Transfer and NFAS Backup D Channel.
- G. Direct Inward Dial (DID) Number Block of 20 is also included with Digital Voice Service.

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**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.16 One Communications Digital Voice Service (Cont'd)

15.16.2 Restrictions

One Communications Digital Voice Service must be purchased as full T1.

All usage associated with a purchased package of minutes will be aggregated across all channels included in the Digital Voice Service T1. Allotted minutes not used within a given month are lost and may not be carried over to subsequent months.

Calls to Directory Assistance, Operator Assisted and third party billed calls, international calls, and calls to Canada and Mexico are not included in the One Communications Digital Voice Service local and toll calling plans. Directory and Operator Assisted Calls will be billed in accordance with the rates and charges set forth in the One Communications Operator Services and Directory Assistance section of this price list. Calls to Canada, Mexico and International locations will be billed in accordance with the Company's standard published rates.

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**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.16 One Communications Digital Voice Service (Cont'd)

15.16.2 Restrictions (Cont'd)

Toll-free numbers are available for use but are not the property of the Customer and cannot be sold or assigned without the Company's permission.

Customers that order One Communications Digital Voice Service must pre-subscribe to the Company's toll and Long Distance service.

Customer-premises equipment must be compatible with Company provided equipment including but not limited to any integrated access device (IAD) that the Company may install on the Customer's premise. Unless otherwise agreed to in writing, any IAD or other equipment installed by the Company at the Customer's premise shall, at all times remain the property of the Company. Upon termination of service, the Customer will provide the Company reasonable access to the Customer's premises for purposes of removing Company-provided equipment. In the event the Customer fails to provide the Company with said access or should Company-provided equipment be returned to the Company in worse condition than that which could be reasonably expected from normal use and wear, then Customer will be liable to the Company for the then current replacement cost of such equipment.

Lines purchased with packages of calls or minutes may not be available for the following types of applications:

- Call centers, telemarketers and other companies that utilize auto-dialer or like applications. Internet dial up connections and other data applications (including access to corporate LANs).

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**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.16 One Communications Digital Voice Service (Cont'd)

15.16.3 Application of Rates

A. Basic Monthly Recurring Charges

Monthly recurring charges as described below apply to Customers who subscribe to One Communications Digital Voice Service under one, two or three year term contracts.

B. Local Usage

Local usage is provided on a measured, per minute basis. Local usage rates will apply to lines not ordered with a bundle of local minutes. Customers who exceed their allotted number of local minutes in any given month will be billed a per minute rate on their overage minutes (local usage rate will apply).

C. Domestic Toll Usage

Domestic toll service is furnished on a usage sensitive basis and is subject to a per minute rate. Domestic toll usage rates will apply to lines not ordered with a package of domestic toll minutes. Customers who exceed their allotted domestic toll usage package of minutes in any given month will be billed a per minute rate on their overage minutes (domestic toll – overage rate will apply).

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**LOCAL EXCHANGE SERVICES PRICE LIST**

**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.16 One Communications Digital Voice Service (Cont'd)

15.16.4 Rates

Basic Monthly Recurring Charges	MRC, per circuit
Digital Voice Service – Month-to-Month	\$1,281.08
Digital Voice Service – 1 year	\$979.14
Digital Voice Service – 2 year	\$889.85
Digital Voice Service – 3 year	\$808.66
Digital Voice Service with Package of 100,000 Local Minutes – Month-to-Month	\$1,979.41
Digital Voice Service with Package of 100,000 Local Minutes – 1 year	\$1,512.83
Digital Voice Service with Package of 100,000 Local Minutes – 2 year	\$1,297.57
Digital Voice Service with Package of 100,000 Local Minutes – 3 year	\$1,115.10
Digital Voice Service with Package of 100,000 Local Minutes & 10,000 Domestic Toll Minutes – Month-to-Month	\$3,081.31
Digital Voice Service with Package of 100,000 Local Minutes & 10,000 Domestic Toll Minutes – 1 year	\$2,355.00
Digital Voice Service with Package of 100,000 Local Minutes & 10,000 Domestic Toll Minutes – 2 year	\$2,014.09
Digital Voice Service with Package of 100,000 Local Minutes & 10,000 Domestic Toll Minutes – 3 year	\$1,723.88
Digital Voice with Package of 100,000 Local Minutes & 25,000 Domestic Toll Minutes – Month-to-Month	\$4,000.01
Digital Voice with Package of 100,000 Local Minutes & 25,000 Domestic Toll Minutes – 1 year	\$3,057.16
Digital Voice with Package of 100,000 Local Minutes & 25,000 Domestic Toll Minutes – 2 year	\$2,610.68
Digital Voice with Package of 100,000 Local Minutes & 25,000 Domestic Toll Minutes – 3 year	\$2,231.20
Digital Voice with Package of 100,000 Local Minutes & 50,000 Domestic Toll Minutes – Month-to-Month	\$5,287.77
Digital Voice with Package of 100,000 Local Minutes & 50,000 Domestic Toll Minutes – 1 year	\$4,041.38
Digital Voice with Package of 100,000 Local Minutes & 50,000 Domestic Toll Minutes – 2 year	\$3,446.78
Digital Voice with Package of 100,000 Local Minutes & 50,000 Domestic Toll Minutes – 3 year	\$2,941.48

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**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.16 One Communications Digital Voice Service (Cont'd)

15.16.4 Rates (Cont'd)

Basic Monthly Recurring Charges (Cont'd)	MRC, per circuit	
Digital Voice with Package of 100,000 Local Minutes & 75,000 Domestic Toll Minutes – 1 year	\$6,572.89	(I)
Digital Voice with Package of 100,000 Local Minutes & 75,000 Domestic Toll Minutes – 1 year	\$5,023.57	(I)
Digital Voice with Package of 100,000 Local Minutes & 75,000 Domestic Toll Minutes – 2 year	\$4,282.88	(I)
Digital Voice with Package of 100,000 Local Minutes & 75,000 Domestic Toll Minutes – 3 year	\$3,651.74	(I)
Digital Voice with Package of 100,000 Local Minutes & 100,000 Domestic Toll Minutes – 1 year	\$7,858.01	(I)
Digital Voice with Package of 100,000 Local Minutes & 100,000 Domestic Toll Minutes – 1 year	\$6,005.76	(I)
Digital Voice with Package of 100,000 Local Minutes & 100,000 Domestic Toll Minutes – 2 year	\$5,116.93	(I)
Digital Voice with Package of 100,000 Local Minutes & 100,000 Domestic Toll Minutes – 3 year	\$4,362.03	(I)

Local Usage	Per Minute Rate
Local Usage, per minute rate	\$0.0150

Domestic Toll Usage	Month-to-Month	1 Year Term	2 Year Term	3 Year Term
Domestic Toll Usage (interLATA), per minute rate	\$0.0390	\$0.0390	\$0.0370	\$0.0350
Domestic Toll Usage (intraLATA toll), per minute rate	\$0.0390	\$0.0390	\$0.0370	\$0.0350
Domestic Toll-Free Usage (interLATA), per minute rate	\$0.0390	\$0.0390	\$0.0370	\$0.0350
Domestic Toll-Free Usage (intraLATA toll), per minute rate	\$0.0390	\$0.0390	\$0.0370	\$0.0350

Domestic Toll - Overage Rate	Per Minute Rate
Domestic Toll, overage rate	\$0.0390

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**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.17 One Communications Remote Call Forward (RCF) Service

15.17.1 Description of Services

One Communications Remote Call Forward (RCF) Service allows a Customer to obtain a phone number in one exchange and have all calls forwarded to the same or another exchange. The RCF number has no physical line associated with it. One call path is provided per RCF number. Additional call paths may be purchased. Service is only available where suitable facilities exist.

The terminating number for the RCF can be local, intraLATA, interLATA or toll-free. Customers that order One Communications RCF must pre-subscribe to the Company's local, local toll and Long Distance service. Customer will be charged for all usage to forward call to terminating number.

The terminating number cannot be another RCF number, an international number, 911, 611, x11, directory assistance, coin telephone or a feature code.

No features may be attached to the RCF number. If Customer has caller ID on terminating number, the number of the calling party will appear on the caller ID display, not the RCF number.

One yellow pages listing and one white pages listing are available for each RCF number ordered.



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**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.17 One Communications Remote Call Forward (RCF) Service (Cont'd)

15.17.2 Application of Rates

A. Monthly Recurring Charges

Monthly recurring charges as described below apply for each RCF number ordered under one, two or three year term contracts.

B. RCF Local Usage

Local usage furnished in connection with RCF service is provided on a measured, per minute basis.

C. RCF Domestic Toll

Domestic toll usage furnished in connection with RCF service is provided on usage sensitive basis and subject to a per minute rate.

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**LOCAL EXCHANGE SERVICES PRICE LIST****SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

## 15.17 One Communications Remote Call Forward (RCF) Service (Cont'd)

## 15.17.3 Rates

Monthly Recurring Charges	MRC
RCF, per initial and additional path - Month-to-Month	\$63.19
RCF, per initial and additional path – 1 year	\$34.49
RCF, per initial and additional path – 2 year	\$33.49
RCF, per initial and additional path – 3 year	\$32.46

Local Usage	Per Minute Rate
RCF Local Usage, per minute rate	\$0.0150

Domestic Toll Usage	Month-to-Month	1 Year Term	2 Year Term	3 Year Term
Domestic Toll Usage (interLATA), per minute rate	\$0.0390	\$0.0390	\$0.0370	\$0.0350
Domestic Toll Usage (intraLATA toll), per minute rate	\$0.0390	\$0.0390	\$0.0370	\$0.0350
Domestic Toll-Free Usage (interLATA), per minute rate	\$0.0390	\$0.0390	\$0.0370	\$0.0350
Domestic Toll-Free Usage (intraLATA toll), per minute rate	\$0.0390	\$0.0390	\$0.0370	\$0.0350

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**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.18 OneSolutions Complete

15.18.1 General

OneSolutions Complete is a converged service capable of providing voice, Internet and data services delivered via IP to the Customer's service location. Customers may choose a voice only, a voice and Internet only or a voice, Internet and MPLS VPN configuration. OneSolutions Complete is available only for business Customers. Additional charges may apply to Customers who reside in rate centers where the Company does not have a node. Service is only available where suitable facilities exist.

Customers who subscribe to OneSolutions Complete will be provided with the option to purchase service bundled with a package of 100,000 local minutes. Allotted minutes not used within a given month are lost and may not be carried over to subsequent months.

Customers will also have the option to purchase Call Packs of Domestic Toll Minutes (includes Local Toll, Domestic Toll and Domestic Toll-Free).

The following analog voice features are included at no additional charge with OneSolutions Complete: Call Forward Variable (all calls), Call Forwarding Remote Access, Call Forward Busy, Call Forward No Answer, Call Forward Busy/No Answer, Three-Way Calling, Call Transfer, Call Waiting, Caller ID Number, Distinctive Ring, Group Call Pick-Up, Speed Dialing (8), Enhanced Speed Dialing (30), Assume or Dial 9, Abbreviated Dialing, Verified or Non-Verified Account Codes, Outbound Caller ID (CNAM), Multi-Line Hunting, Caller ID Blocking, Anonymous Call Rejection and Call Hold. Customers may purchase additional One Communications Analog Voice Features at rates set forth in this price list.

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**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.18 OneSolutions Complete (Cont'd)

15.18.1 General (Cont'd)

The following digital and PRI voice features are included at no additional charge with OneSolutions Complete: Hunting, Direct Inward Dialing, Direct Outward Dialing, Direct Inward Dialing Block of 20, Direct Inward Dialing and Direct Outward Dialing, Outbound Caller ID Name & Number, Inbound Caller ID Number Only, Inbound Caller ID Name & Number, Verified or Non-Verified Account Codes, ESF/B8ZS or D4/AMI Circuit Framing and Non-Facility Associated Signaling (NFAS) for ISDN PRI option, Digit Transposition. Customers that choose OneSolutions Complete may purchase additional One Communications Digital and PRI Voice Features at rates set forth in this price list.

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**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.18 OneSolutions Complete (Cont'd)

15.18.2 Restrictions

Lines purchased with packages of calls or minutes may not be available for the following types of applications:

- Call centers, telemarketers and other companies that utilize auto-dialer or like applications. Internet dial-up connections and other data applications (including access to corporate LANs).

Calls to Directory Assistance, Operator Assisted and third party billed calls, international calls, and calls to Canada and Mexico are not included in the One Communications OneSolutions Complete service local and toll calling plans. Directory and Operator Assisted Calls will be billed in accordance with the rates and charges set forth in the One Communications Operator Services and Directory Assistance section of this price list. Calls to Canada, Mexico and International locations will be billed in accordance with the Company's standard published rates.

Alarm lines are not available as part of OneSolutions Complete.

Toll-free numbers are available for use but are not the property of the Customer and cannot be sold or assigned without the Company's permission.

Customer-premises equipment must be compatible with Company provided equipment including but not limited to any integrated access device (IAD) that the Company may install on the Customer's premise. Unless otherwise agreed to in writing, any IAD or other equipment installed by the Company at the Customer's premise shall, at all times remain the property of the Company. Upon termination of service, the Customer will provide the Company reasonable access to the Customer's premises for purposes of removing Company-provided equipment. In the event the Customer fails to provide the Company with said access or should Company-provided equipment be returned to the Company in worse condition than that which could be reasonably expected from normal use and wear, then Customer will be liable to the Company for the then current replacement cost of such equipment.

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**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.18 OneSolutions Complete (Cont'd)

15.18.3 Application of Rates

A. Basic Monthly Recurring Charges

Monthly recurring charges as described below apply to Customers who subscribe to One Communications OneSolutions Complete service under one, two or three year term contracts.

B. Local Usage

Local usage is provided on a measured, per minute basis. Local usage rates will apply to service not ordered as bundled with a package of 100,000 local minutes. Customers who exceed their allotted number of local minutes in any given month will be billed a per minute rate on their overage minutes (local usage rate will apply).

C. Domestic Toll Usage

Domestic toll service (includes Local Toll, Domestic Toll and Domestic Toll-Free) is furnished on a usage sensitive basis and is subject to a per minute rate. Domestic toll usage rates will apply to service not ordered with a Call Pack of domestic toll minutes. Customers who exceed their allotted domestic toll usage Call Pack of minutes in any given month will be billed a per minute rate on their overage minutes.

**LOCAL EXCHANGE SERVICES PRICE LIST**

**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.18 OneSolutions Complete (Cont'd)

15.18.4 Rates

Monthly Recurring Charges	Month-to-Month	1 Year MRC	2 Year MRC	3 Year MRC	
OneSolutions Complete 1.5M	\$1,561.26	\$1,193.26	\$1,068.25	\$852.32	(I)
OneSolutions Complete 3.0M	\$2,803.88	\$2,142.97	\$1,931.92	\$1,534.17	(I)
OneSolutions Complete 4.5M	\$4,078.36	\$3,117.05	\$2,795.59	\$2,216.04	(I)
OneSolutions Complete 6.0M	\$5,448.46	\$4,164.18	\$3,727.45	\$2,961.78	(I)
OneSolutions Complete 7.5M	\$6,563.64	\$5,016.51	\$4,477.51	\$3,579.74	(I)
OneSolutions Complete 9.0M	\$7,869.99	\$6,014.94	\$5,386.63	\$4,304.20	(I)
OneSolutions Complete 10.5M	\$8,857.73	\$6,769.84	\$6,045.78	\$4,836.90	(I)
OneSolutions Complete 12.0M	\$10,119.59	\$7,743.92	\$6,932.19	\$5,518.74	(I)
OneSolutions Complete 1.5M with 100,000 Local Minutes	\$1,720.57	\$1,315.00	\$1,181.89	\$958.87	(I)
OneSolutions Complete 3.0M with 100,000 Local Minutes	\$3,042.87	\$2,325.60	\$2,102.38	\$1,693.95	(I)
OneSolutions Complete 4.5M with 100,000 Local Minutes	\$4,396.99	\$3,360.56	\$3,022.87	\$2,429.11	(I)
OneSolutions Complete 6.0M with 100,000 Local Minutes	\$6,053.84	\$4,626.88	\$4,159.30	\$3,366.66	(I)
OneSolutions Complete 7.5M with 100,000 Local Minutes	\$7,169.03	\$5,479.18	\$4,909.35	\$3,984.57	(I)
OneSolutions Complete 9.0M with 100,000 Local Minutes	\$8,475.39	\$6,477.61	\$5,818.51	\$4,709.04	(I)
OneSolutions Complete 10.5M with 100,000 Local Minutes	\$9,463.10	\$7,232.52	\$6,477.61	\$5,241.76	(I)
OneSolutions Complete 12.0M with 100,000 Local Minutes	\$10,737.61	\$8,206.62	\$7,364.03	\$5,923.62	(I)

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**LOCAL EXCHANGE SERVICES PRICE LIST**

**SECTION 15 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (CONT'D.)**

15.18 OneSolutions Complete (Cont'd)

15.18.4 Rates (Cont'd)

Local Usage	Per Minute Rate
Local Usage, per minute rate	\$0.015

Domestic Toll – OneSolutions Complete Call Packs

	Month-to-Month	1 Year MRC	2 Year MRC	3 Year MRC	Overage Rate
1000 Package	\$54.76	\$41.86	\$41.86	\$41.86	\$0.0350
2500 Package	\$132.32	\$101.14	\$101.14	\$101.14	\$0.0350
5000 Package	\$255.53	\$195.30	\$195.30	\$195.30	\$0.0350
7500 Package	\$369.60	\$282.48	\$282.48	\$282.48	\$0.0350
10000 Package	\$474.55	\$362.69	\$362.69	\$362.69	\$0.0260
15000 Package	\$711.83	\$544.05	\$544.05	\$544.05	\$0.0260
25000 Package	\$1,186.38	\$906.73	\$906.73	\$906.73	\$0.0260
35000 Package	\$1,660.93	\$1,269.42	\$1,269.42	\$1,269.42	\$0.0260
50000 Package	\$2,372.75	\$1,813.46	\$1,813.46	\$1,813.46	\$0.0260
75000 Package	\$3,559.12	\$2,720.19	\$2,720.19	\$2,720.19	\$0.0260
100000 Package	\$4,380.45	\$3,347.92	\$3,347.92	\$3,347.92	\$0.0240

Domestic Toll	Per Minute Rate
Domestic Toll	\$0.0390



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**SECTION 16 – PRESUBSCRIBED INTEREXCHANGE LONG DISTANCE (PILD) CHARGE**

16.1 Presubscribed Interexchange Long Distance (PILD) Charge

The Presubscribed Interexchange Long Distance (PILD) Charge is a monthly charge applicable to multi-line business, ISDN-PRI and T-1 Customers' lines or line equivalents that are presubscribed to the Company's long distance service. For ISDN-PRI and T-1 Customers, the Company will assess five (5) PICC charges per circuit. The aggregate of these PILD charges will not be prorated for a partial month of service, are not subject to any discounting and do not contribute to any monthly minimums. Customers subscribed to the Company for both their interLATA and intraLATA long distance service will be subject to a single PILD charge per line.

Customers subscribed to the Company for both their interLATA and intraLATA long distance service will be subject to a single PILD charge per line.

	<u>Monthly Recurring Charge</u>
Per multi-line business Customer subscribed line	\$4.31
Per ISDN-PRI or T-1 facility	\$21.55
Per Centrex** line	\$0.47

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\*\* Grandfathered to existing Customers at existing locations.

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**SECTION 17 – INSTATE ACCESS RECOVERY FEE (IARF)**

17.1 Instate Access Recovery Fee (IARF)

A monthly service charge that is applied to Customers subscribed to the Company for long distance services associated with residential or single-line business telephone lines. This charge is intended to recover costs incurred by the Company in providing in-state long distance service over Customer's local exchange provider's network. This charge is not subject to any discounting and does not contribute to any monthly minimums.

	<u>Monthly Recurring Charge</u>
Per single line business line	\$3.75
Per residential line	\$3.75

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**SECTION 18 – RESERVED FOR FUTURE USE**

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**SECTION 19– VOIP-PSTN TRAFFIC**

19.1 Identification and Rating of VoIP-PSTN Traffic

- 19.1.1 Scope - This section governs the identification of VoIP-PSTN Traffic that is required to be compensated at interstate access rates (unless the parties have agreed otherwise) by the Federal Communications Commission in its Report and Order in WC Docket Nos. 10-90, etc., FCC Release No. 11-161 (Nov. 18, 2011), as Amended or Revised ("FCC Order"). Specifically, this section establishes the method of separating such traffic (referred to in this price list as "Relevant VoIP-PSTN Traffic") from the Customer's traditional intrastate access traffic, so that such Relevant VoIP-PSTN Traffic can be billed in accordance with the FCC Order.
- 19.1.2 Rating of VoIP-PSTN Traffic - The Relevant VoIP-PSTN Traffic identified in accordance with this Section will be billed at rates equal to those tariffed for the Company's interstate switched access services as described in Section 4 of the Company's FCC access services tariff. Consistent with the FCC Order, charges are assessed by the Company for services provided by the Company and/or by any of its VoIP Provider Partner(s).
- 19.1.3 Calculation and Application of Percent-VoIP-Usage Factor – the Company will determine the number of Relevant VoIP-PSTN Traffic minutes of use ("MOU") to which interstate rates will be applied under section 19.1.2 above, by applying a Percent VoIP Usage ("PVU") factor to the total intrastate access MOU (however determined – either based on call detail information or PIU) exchanged between the Company and the Customer.

The PVU for traffic will be derived and applied as follows:

- A. The Customer will calculate and furnish to the Company a factor (the "PVU-A") representing the percentage of the total intrastate and interstate access MOU for traffic that the Customer exchanges with the Company in the State, that (a) is sent to the Company and that originates in IP format; or (b) is received from the Company and terminates in IP format. This PVU-A shall be based on information such as the number of the Customer's retail VoIP subscriptions in the state (e.g., as reported on FCC Form 477), traffic studies, actual call detail, or other relevant and verifiable information consistent with the FCC Order.
- B. Company will, likewise, calculate a factor (the "PVU-B") representing the percentage of the Company's total access MOU for traffic in the State that the Company originates or terminates in IP format. This PVU-B shall be based on information such as the number of the Company's retail VoIP subscriptions in the state (e.g., as reported on FCC Form 477), traffic studies, actual call detail, or other relevant and verifiable information consistent with the FCC Order.

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**SECTION 19 – VOIP-PSTN TRAFFIC (CONT'D.)**

19.1 Identification and Rating of VoIP-PSTN Traffic (Cont'd.)

19.1.3 (Cont'd.)

- C. The Company will use the PVU-A and PVU-B factors to calculate an over-all PVU factor that represents the percentage of total access MOU for service exchanged between the Company and the Customer that is originated or terminated in IP format, whether at the Company's end, at the Customer's end, or at both ends. The PVU factor will be calculated as the sum of: (A) the PVU-A factor and (B) the PVU-B factor times (1.0 minus the PVU-A factor).
- D. The Company will apply the over-all PVU factor to the total service intrastate access MOU exchanged with the Customer to determine the number of Relevant VoIP-PSTN Traffic MOUs for service.

Examples for PVU Factor Calculations:  
(The calculation elements in these examples are generic.)

Example 1: The PVU-B is 10% and the PVU-A is 40%. The over-all PVU factor is equal to  $40\% + (10\% \times 60\%) = 46\%$ . The Company will bill 46% of the Customer's intrastate access MOU as VoIP-PSTN Traffic, pursuant to this Section of this price list.

Example 2: The PVU-B is 10% and the PVU-A is 0%. The over-all PVU factor is  $0\% + (100\% \times 10\%) = 10\%$ . The Company will bill 10% of the Customer's intrastate access MOU as VoIP-PSTN Traffic, pursuant to this Section of this price list.

Example 3: The PVU-A is 100%. No matter what the PVU-B factor is, the over-all PVU is 100%. The Company will bill 100% of the Customer's intrastate access MOU as VoIP-PSTN Traffic, pursuant to this Section of this price list.

Use of Default Percentages - Company

Where the Company's PVU-B is equal to the percentage of VoIP subscribers in the state based on the FCC's *Local Competition Report*, as released periodically, as set forth in paragraph 963 of the FCC Order (the "Default Percentage"), and the Customer's PVU-A is also equal to the Default Percentage, the PVU factor applicable to traffic exchanged between the Company and the Customer shall be the Default Percentage.

Default PVU Factors - Customer

If the Customer does not furnish the Company with a PVU factor pursuant to the preceding paragraph 19.1.3.A of this Section, the Company will utilize a PVU equal to the Company's PVU-B factor.

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**SECTION 19 – VOIP-PSTN TRAFFIC (CONT'D.)**

19.1 Identification and Rating of VoIP-PSTN Traffic (Cont'd.)

- 19.1.4 Initial PVU Factors - If the PVU factors are not available and/or cannot be implemented in the Company's billing systems by October 4, 2012, once the factors are available and can be implemented the Company will adjust the Customer's bills to reflect the PVUs retroactively to October 4, 2012. In calculating the initial PVUs, the Company will take the Customer-specified PVU-A into account retroactively to October 4, 2012, provided that the Customer provides the factor to the Company no later than November 15, 2012; otherwise, it will set the initial PVU equal to the PVU-B, as specified in subsection 19.1.3.B, above.
- 19.1.5 PVU Factor Updates - The Customer may update the PVU-A factor quarterly using the method set forth in subsection 19.1.3.A, above. If the Customer chooses to submit such updates, it shall forward to the Company, no later than 15 days after the first day of January, April, July and/or October of each year, a revised PVU-A factor based on data for the prior three months, ending the last day of December, March, June and September, respectively. The Company will use the revised PVU-A to calculate a revised PVU. The revised PVU factor will apply prospectively and serve as the basis for billing until superseded by a new PVU.
- 19.1.6 PVU Factor Verification - Not more than twice in any year, the Company may ask the Customer to verify the PVU-A factor furnished to the Company and Customer may ask the Company to verify the PVU-B factor and the calculation of the PVU factor. The party so requested shall comply, and shall reasonably provide the records and other information used to determine the respective PVU-A and PVU-B factor.

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**SECTION 20 – NON-TERM RATES**

The rates provided in this section only apply to Customers that are being provided Month to Month services through an expired Service Term agreement or who have never had a Service Term Agreement with the Company. Customers still under a current Service Term agreement with the Company will find the rates for their services in Section 4 - Basic Business Services, Section 7 - Directory Listing Services, Section 8 - Centrex Services\*\*, Section 10 – Public Telephone Services, Section 12 – Miscellaneous Services, and Section 15 – One Communications Services, Rates and Charges.

20.1 Business Rates

20.1.1 Basic Business Service

A. Collocated Service Areas

All service is provided On-Net directly through the Company's switching equipment located within the Customer's serving Central Office.

	<u>Month To Month</u>	
NetServe Basic Business Line		
Measured	\$60.72	(I)
Flat Rate*	\$160.30	(I)
NetServe DPA Service	\$94.84	(I)
Per Initial or Additional		
Remote Call Forwarding	\$61.63	(I)
Business Line Value Package	\$33.94	(I)
Call Forwarding Variable, Call Forwarding Busy, Call Forwarding Don't Answer, Three-Way Calling, Customer Customer Changeable Speed Calling (30); Call Waiting		
Security Package	\$33.94	(I)
Caller ID/Caller ID with Name, Call Trace, Distinctive Ringing, Deny Terminating, Call Block, Call Waiting		
NetServe PBX Trunk		
Per Trunk	\$49.78	(I)

\* Flat rate service is only available to Customers subscribed to this service through Verizon at the time service is transferred to Conversent.

\*\*Grandfathered to existing Customers at existing locations.

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**SECTION 20 – NON-TERM RATES (CONT'D.)**

20.1 Business Rates (Cont'd.)

20.1.1 Basic Business Service (Cont'd.)

A. Collocated Service Areas (Cont'd.)

RealBusiness Sense BBL Service	<u>Month-to-Month</u>	
Monthly Recurring Charge, per line		
Unlimited Local Only Plan:	\$148.99	(I)
Unlimited Local and IntraLATA Plan:	\$174.24	
Unlimited Local, Intrastate, Interstate Plan:	\$234.09	(I)
Great 8 Feature Package, per line		
Monthly Recurring Charge	\$28.90	(I)
	<u>Month To Month</u>	
Netflex T-1 Service with DID		
Measured Service	\$1,991.40	(I)
DID Group of 20	\$21.83	(I)
DID Group of 50	\$3.97	(I)
Outbound Caller ID	\$199.16	(I)
ISDN PRI		
Measured Service	\$3,285.79	(I)
DID Group of 20	\$21.83	(I)
DID Group of 50	\$2.85	(I)



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**SECTION 20 – NON-TERM RATES (CONT'D.)**

20.1 Business Rates (Cont'd.)

20.1.1 Basic Business Service (Cont'd.)

A. Collocated Service Areas (Cont'd.)

	<u>Month-to-Month</u>	
Integrated T-1 (Analog)		
Standard**		
Measured service	\$1,891.81	<b>(I)</b>
Bandwidth Charge		
128 Kbps	\$382.36	<b>(I)</b>
256 Kbps	\$577.52	
384 Kbps	\$685.03	
512 Kbps	\$872.25	
768 Kbps	\$1,270.53	<b>(I)</b>
Flexible		
Voice Line, per line (minimum of 8 channels)	\$88.29	<b>(I)</b>
Bandwidth Charge (minimum 256 Kbps)		
256 Kbps	\$856.30	<b>(I)</b>
384 Kbps	\$1,254.58	
512 Kbps	\$1,529.40	
768 Kbps	\$2,294.10	<b>(I)</b>

\*\* Effective July 7, 2006 this service is grandfathered and available to existing Customers only.

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**SECTION 20 – NON-TERM RATES (CONT'D.)**

20.1 Business Rates (Cont'd.)

20.1.1 Basic Business Service (Cont'd.)

A. Collocated Service Areas (Cont'd.)

NetflexXtra T1 (Digital)	<u>Month-to-Month</u>	
Standard**		
Measured Service	\$2,190.57	(I)
Bandwidth Charge		
128 Kbps	\$382.36	(I)
256 Kbps	\$577.52	
384 Kbps	\$685.03	
512 Kbps	\$872.25	
768 Kbps	\$1,270.53	(I)
Flexible		
Measured per channel (minimum of 8 channels)	\$112.83	(I)
Bandwidth Charge		
256 Kbps	\$856.30	(I)
384 Kbps	\$1,254.58	
512 Kbps	\$1,529.40	
768 Kbps	\$2,342.86	(I)
Supplementary Services		
Direct Inward Dialing		
Group of 20 Numbers Monthly	\$21.83	(I)
Group of 50 Numbers Monthly	\$3.97	(I)
Individual Numbers, Ported	\$0.21	
Individual Numbers, New	ICB	
Outbound Caller ID Number Monthly	\$199.16	(I)
Call Forward on Trunks Monthly	\$79.45	(I)

\*\* Effective July 7, 2006, this service is grandfathered and available to existing Customers only.

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**SECTION 20 – NON-TERM RATES (CONT'D.)**

20.1 Business Rates (Cont'd.)

20.1.1 Basic Business Service (Cont'd.)

A. Collocated Service Areas (Cont'd.)

	<u>Month-to Month</u>	
Integrated ISDN PRI		
Voice Service, per month	\$2,588.83	(I)
Bandwidth Charge, per month		
128 Kbps	\$382.36	(I)
256 Kbps	\$577.52	
384 Kbps	\$685.03	
512 Kbps	\$872.25	
768 Kbps	\$1,190.87	(I)
Supplementary Services		
Inbound Caller ID Name & Number		
Monthly:	\$199.16	(I)
Direct Inward Dialing		
Monthly Recurring Charge:		
Group of 20 Numbers	\$21.83	(I)
Group of 50 Numbers	\$3.97	(I)
Individual Numbers, Ported	\$0.21	
Individual Numbers, New	ICB	
Call Forward on Trunks		
Monthly Recurring Charge:	\$79.45	(I)

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**SECTION 20 – NON-TERM RATES (CONT'D.)**

20.1 Business Rates (Cont'd.)

20.1.1 Basic Business Service (Cont'd.)

A. Collocated Service Areas (Cont'd.)

RealBusiness \$ense Integrated DSL	<u>Month-to-Month</u>	
Integrated DSL Service		
Monthly Recurring Charge, per line:	\$139.20	<b>(I)</b>
Monthly Recurring Charge, per line		
Unlimited Local Only Plan:	\$106.42	<b>(I)</b>
Unlimited Local and IntraLATA Plan:	\$124.48	<b>(I)</b>
Unlimited Local, IntraLATA, InterLATA, Interstate Plan:	\$174.95	<b>(I)</b>
IntraLATA and InterLATA Toll Usage		
Outbound, per minute:	\$0.050	
Inbound Toll Free, per minute:	\$0.050	
Great 8 Feature Package, per line		
Monthly Recurring Charge:	\$28.90	<b>(I)</b>

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**SECTION 20 – NON-TERM RATES (CONT'D.)**

20.1 Business Rates (Cont'd.)

20.1.1 Basic Business Service (Cont'd.)

A. Collocated Service Areas (Cont'd.)

RealBusiness \$ense Flexible Integrated T-1 Service

	<u>Month-to-Month</u>	
Bandwidth Charge, per month		
128 kbps:	\$712.93	<b>(I)</b>
256 kbps:	\$752.74	
384 kbps:	\$792.58	
512 kbps:	\$832.40	
768 kbps:	\$991.71	
1,024 kbps	\$1,230.68	<b>(I)</b>
Voice Line, per month		
Unlimited Local Only Plan:	\$141.59	<b>(I)</b>
Unlimited Local and IntraLATA Plan:	\$159.63	
Unlimited Local, Intrastate & Interstate Plan:	\$202.41	<b>(I)</b>
IntraLATA and InterLATA Toll Usage		
Outbound, per minute:	\$0.050	
Inbound Toll Free, per minute:	\$0.050	
Great 8 Feature Package, per line		
Monthly Recurring Charge	\$28.90	<b>(I)</b>

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**SECTION 20 – NON-TERM RATES (CONT'D.)**

20.1 Business Rates (Cont'd.)

20.1.1 Basic Business Service (Cont'd.)

A. Collocated Service Areas (Cont'd.)

Monthly Recurring Charges

	<u>Month-to-Month</u>	
Netflex T1 or ISDN PRI		
Local Only	\$2,784.00	<b>(I)</b>
Local & Long Distance		
Plan A	\$3,938.99	<b>(I)</b>
Plan B	\$5,731.26	
Plan C	\$8,718.33	
Plan D	\$10,510.60	<b>(I)</b>
NetflexXtra Flexible Integrated T-1 (8 voice channel minimum)		
Local Only, per channel	\$165.50	<b>(I)</b>
Local & Long Distance		
Plan A, per channel	\$394.31	<b>(I)</b>
Plan B, per channel	\$593.43	
Plan C, per channel	\$991.71	
Plan D, per channel	\$1,190.87	<b>(I)</b>
Bandwidth		
128 kbps	\$712.93	<b>(I)</b>
256 kbps	\$752.74	
384 kbps	\$792.58	
512 kbps	\$832.40	
768 kbps	\$991.71	
1.024 Mbps	\$1,230.68	<b>(I)</b>

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**SECTION 20 – NON-TERM RATES (CONT'D.)**

20.1 Business Rates (Cont'd.)

20.1.1 Basic Business Service (Cont'd.)

A. Collocated Service Areas (Cont'd.)

Unlimited Savings (Cont'd.)

Month-to-Month

Integrated ISDN PRI  
 (11 voice channel minimum)

Local Only	\$2,290.11	<b>(I)</b>
Local & Long Distance		
Plan A	\$3,086.66	<b>(I)</b>
Plan B	\$4,759.41	
Plan C	\$7,547.39	
Plan D	\$9,220.15	<b>(I)</b>

Bandwidth

128 kbps	\$712.93	<b>(I)</b>
256 kbps	\$752.74	
384 kbps	\$792.58	
512 kbps	\$832.40	
768 kbps	\$991.71	<b>(I)</b>

Usage In Excess of Plan Allowances

Initial Increment

Local	1 minute
IntraLATA	30 seconds
InterLATA	6 seconds
Inbound IntraLATA	30 seconds
Inbound InterLATA	6 seconds

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**SECTION 20 – NON-TERM RATES (CONT'D.)**

20.1 Business Rates (Cont'd.)

20.1.1 Basic Business Service (Cont'd.)

A. Collocated Service Areas (Cont'd.)

<u>Custom Calling Features</u>	<u>Per Month</u>	
Auto Call Back	\$7.58	<b>(I)</b>
Auto Re-Call	\$7.58	
Call Block	\$5.67	<b>(I)</b>
Call Forward Variable		
Initial path:	\$15.17	<b>(I)</b>
Additional paths, each	\$15.17	<b>(I)</b>
Call Forward Busy/No Answer		
Initial path:	\$11.39	<b>(I)</b>
Additional paths, each	\$11.39	
Call Trace	\$9.46	
Call Waiting	\$15.17	
Caller ID	\$15.17	
Caller ID with Name	\$18.96	
Deny Termination	\$9.46	
Distinctive Ring	\$18.96	
Remote Activation of CF	\$7.58	
Ring Mate	\$18.96	
Selective Call Acceptance	\$18.96	
Selective Call Forwarding	\$18.96	
Selective Call Rejection	\$18.96	
Selective Distinctive Ring	\$18.96	
Speed Dial (30)	\$15.17	
Three-Way Calling	\$15.17	<b>(I)</b>



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**SECTION 20 – NON-TERM RATES (CONT'D.)**

20.1 Business Rates (Cont'd.)

20.1.1 Basic Business Service (Cont'd.)

B. Collocation Expansion Areas (Non-Collocated)

T1 grade service is provided On-Net through a Company switch via an Enhanced Extended Loop from the Customer's serving Central Office to a Company collocation point. Non-T1 grade service is provided Off-Net via Unbundled Network Platform or Resale.

	<u>Month-to-Month</u>	
NetServe Basic Business Line (via DS1)		
Measured	\$40.81	<b>(I)</b>
Per Minute	\$0.015	
Business Line Value Package	\$33.91	<b>(I)</b>
Call Forwarding Variable, Call Forwarding Busy, Call Forwarding Don't Answer, Three-Way Calling, Customer Customer Changeable Speed Calling (30); Call Waiting		
Security Package	\$33.91	<b>(I)</b>
Caller ID/Caller ID with Name, Call Trace, Distinctive Ringing, Deny Terminating, Call Block, Call Waiting		

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**SECTION 20 – NON-TERM RATES (CONT'D.)**

20.1 Business Rates (Cont'd.)

20.1.1 Basic Business Service (Cont'd.)

B. Collocation Expansion Areas (Non-Collocated) (Cont'd.)

	<u>Month-to-Month</u>	
NetServe Basic Business Line (via copper)		
Measured	\$57.49	<b>(I)</b>
Per Minute	N/A	
Business Line Value Package	N/A	
Call Forwarding Variable, Call Forwarding Busy, Call Forwarding Don't Answer, Three-Way Calling, Customer Changeable Speed Calling (30); Call Waiting		
Security Package	N/A	
Caller ID/Caller ID with Name, Call Trace, Distinctive Ringing, Deny Terminating, Call Block, Call Waiting		

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**SECTION 20 – NON-TERM RATES (CONT'D.)**

20.1 Business Rates (Cont'd.)

20.1.1 Basic Business Service (Cont'd.)

B. Collocation Expansion Areas (Non-Collocated) (Cont'd.)

	<u>Month To Month</u>	
Netflex T-1 Service with DID		
Measured Service	\$1,991.40	<b>(I)</b>
DID Group of 20	\$21.83	<b>(I)</b>
DID Group of 50	\$3.97	<b>(I)</b>
Outbound Caller ID	\$199.16	<b>(I)</b>
Call Forward on Trunks	\$56.75	<b>(I)</b>
ISDN PRI		
Measured Service	\$2,256.92	<b>(I)</b>
DID Group of 20	\$21.83	<b>(I)</b>
DID Group of 50	\$3.97	<b>(I)</b>
Inbound Caller ID Name/Number	\$199.16	<b>(I)</b>
Call Forward on Trunks	\$56.75	<b>(I)</b>

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**SECTION 20 – NON-TERM RATES (CONT'D.)**

20.1 Business Rates (Cont'd.)

20.1.1 Basic Business Service (Cont'd.)

B. Collocation Expansion Areas (Non-Collocated) (Cont'd.)

	<u>Month-to-Month</u>	
Integrated T1 (Analog)		
Standard**		
Monthly Recurring Charge, per channel:	\$1,891.81	<b>(I)</b>
Bandwidth Charge, monthly		
128 kbps	\$382.36	<b>(I)</b>
256 kbps	\$577.52	
384 kbps	\$685.03	
512 kbps	\$872.25	
768 kbps	\$1,190.87	<b>(I)</b>
Flexible		
Monthly Recurring Charge, per channel:	\$71.43	<b>(I)</b>
Bandwidth Charge, monthly		
8 lines		
256 kbps	\$832.40	<b>(I)</b>
384 kbps	\$1,071.37	
512 kbps	\$1,350.18	
768 kbps	\$1,589.14	<b>(I)</b>
7 lines		
256 kbps	\$716.91	<b>(I)</b>
384 kbps	\$944.52	
512 kbps	\$1,210.02	
768 kbps	\$1,513.47	<b>(I)</b>
6 lines		
256 kbps	\$832.40	<b>(I)</b>
384 kbps	\$1,071.37	
512 kbps	\$1,350.18	
768 kbps	\$1,589.14	<b>(I)</b>

\*\* Effective July 7, 2006 this service is grandfathered and available to existing Customers only.

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**SECTION 20 – NON-TERM RATES (CONT'D.)**

20.1 Business Rates (Cont'd.)

20.1.1 Basic Business Service (Cont'd.)

B. Collocation Expansion Areas (Non-Collocated) (Cont'd.)

	<u>Month-to-Month</u>	
NetflexXtra T1 (Digital)		
Standard**		
Monthly Recurring Charge, per channel:	\$2,190.57	<b>(I)</b>
Bandwidth Charge, monthly		
128 kbps	\$382.36	<b>(I)</b>
256 kbps	\$577.52	
384 kbps	\$685.03	
512 kbps	\$872.25	
768 kbps	\$1,190.87	<b>(I)</b>
Flexible		
Monthly Recurring Charge, per channel:	\$112.83	<b>(I)</b>
(8 channel minimum)		
Bandwidth Charge, monthly		
256 kbps	\$673.10	<b>(I)</b>
384 kbps	\$912.07	
512 kbps	\$1,190.87	
768 kbps	\$1,589.14	<b>(I)</b>
Supplementary Services		
Direct Inward Dialing		
Monthly Recurring Charge		
Group of 20 Numbers:	\$21.83	<b>(I)</b>
Group of 50 Numbers:	\$3.97	<b>(I)</b>
Outbound Caller ID Number, per month	\$199.16	<b>(I)</b>
Call Forward on Trunks	\$79.45	<b>(I)</b>

\*\* Effective July 7, 2006 this service is grandfathered and available to existing Customers only.

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**SECTION 20 – NON-TERM RATES (CONT'D.)**

20.1 Business Rates (Cont'd.)

20.1.1 Basic Business Service (Cont'd.)

B. Collocation Expansion Areas (Non-Collocated) (Cont'd.)

	<u>Month-to-Month</u>	
Integrated ISDN PRI		
Voice Service, per month	\$2,588.83	(I)
Bandwidth Charge, per month		
128 Kbps	\$382.36	(I)
256 Kbps	\$577.52	
384 Kbps	\$685.03	
512 Kbps	\$872.25	
768 Kbps	\$1,190.87	(I)
Supplementary Services		
Inbound Caller ID Name & Number		
Monthly:	\$199.16	(I)
Direct Inward Dialing		
Monthly Recurring Charge		
Group of 20 Numbers:	\$21.83	(I)
Group of 50 Numbers:	\$3.97	(I)
Call Forward on Trunks		
Monthly Recurring Charge	\$79.45	(I)

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**SECTION 20 – NON-TERM RATES (CONT'D.)**

20.1 Business Rates (Cont'd.)

20.1.1 Basic Business Service (Cont'd.)

B. Collocation Expansion Areas (Non-Collocated) (Cont'd.)

<u>Custom Calling Features (via T1)</u>	<u>Per Month</u>	
Auto Call Back	\$7.58	<b>(I)</b>
Auto Re-Call	\$7.58	
Call Block	\$5.67	<b>(I)</b>
Call Forward Variable		
Initial path:	\$15.17	<b>(I)</b>
Additional paths, each	\$15.17	<b>(I)</b>
Call Forward Busy/No Answer		
Initial path:	\$11.39	<b>(I)</b>
Additional paths, each	\$11.39	
Call Trace	\$9.46	
Call Waiting	\$15.17	
Caller ID	\$15.17	
Caller ID with Name	\$18.96	
Deny Termination	\$9.46	
Distinctive Ring	\$18.96	
Remote Activation of CF	\$7.58	
Ring Mate	\$18.96	
Selective Call Acceptance	\$18.96	
Selective Call Forwarding	\$18.96	
Selective Call Rejection	\$18.96	
Selective Distinctive Ring	\$18.96	
Speed Dial (30)	\$15.17	
Three-Way Calling	\$15.17	<b>(I)</b>

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**SECTION 20 – NON-TERM RATES (CONT'D.)**

20.1 Business Rates (Cont'd.)

20.1.1 Basic Business Service (Cont'd.)

C. Off-Net Service Areas

All service is provided Off-Net via Unbundled Network Platform or Resale.

Network Platform or Resale.

	<u>Month-to-Month</u>	
NetServe Basic Business Line		
Measured	\$57.83	(I)
Per Minute	\$0.016	
Flat Rate	\$149.35	(I)
Remote Call Forwarding	\$64.83	(I)
Business Line Value Package	ICB	
Call Forwarding Variable, Call Forwarding Busy, Call Forwarding Don't Answer, Three-Way Calling, Customer Customer Changeable Speed Calling (30)		
Security Package	ICB	
Caller ID/Caller ID with Name, Call Trace, Distinctive Ringing, Deny Terminating, Call Block		
NetServe PBX Trunk		
Measured	\$49.78	(I)



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**SECTION 20 – NON-TERM RATES (CONT'D.)**

20.1 Business Rates (Cont'd.)

20.1.1 Basic Business Service (Cont'd.)

C. Off-Net Service Areas (Cont'd.)

<u>Custom Calling Features</u>	<u>Per Month</u>	
Auto Call Back	\$9.46	<b>(I)</b>
Auto Re-Call	\$9.46	<b>(I)</b>
Call Block	ICB	
Call Forward Variable	\$18.77	<b>(I)</b>
Call Forward Busy/No Answer	\$14.97	
Call Trace	\$13.26	
Call Waiting	\$19.91	
Caller ID	\$19.91	
Caller ID with Name	\$22.75	<b>(I)</b>
Deny Termination	ICB	
Distinctive Ring	ICB	
Remote Activation of CF	\$9.46	<b>(I)</b>
Ring Mate	\$23.70	<b>(I)</b>
Selective Call Acceptance	ICB	
Selective Call Forwarding	ICB	
Selective Call Rejection	ICB	
Selective Distinctive Ring	ICB	
Speed Dial (30)	\$22.55	<b>(I)</b>
Three-Way Calling	\$18.77	<b>(I)</b>

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**SECTION 20 – NON-TERM RATES (CONT'D.)**

20.2 Directory Listing

	<u>Monthly</u>	
Additional Listing, each listing	\$21.83	<b>(I)</b>
Non-published service, each listing	\$21.83	<b>(I)</b>
Non-directory listed service, per listing	\$21.83	<b>(I)</b>

20.3 Centrex Services\*\*

*Services in this section are grandfathered and available to existing Customers at existing locations only. Services are not available for new installations.*

20.3.1 NetServe Centrex On – Net Rates

	<u>Month-to-Month</u>	
Standard System	\$71.71	<b>(I)</b>
Centrex Premium Bundle	\$56.71	<b>(I)</b>
<u>Optional Features</u>		
Auto Call Back	\$7.58	<b>(I)</b>
Auto Re-Call	\$7.58	
Call Block	\$5.67	
Caller ID	\$15.17	
Caller ID with Name	\$18.96	
Deny Termination	\$9.46	
Remote Activation of Call Forward Variable	\$7.58	
Ring Mate	\$18.96	
Selective Call Acceptance	\$18.96	
Selective Call Forwarding	\$18.96	
Selective Call Rejection	\$18.96	
Selective Distinctive Ring	\$18.96	
Call Transfer Deluxe	\$15.17	<b>(I)</b>

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**SECTION 20 – NON-TERM RATES (CONT'D.)**

20.3 Centrex Services (Cont'd.)

20.3.2 RealBusiness \$ense Centrex Service

RealBusiness \$ense Centrex Service provides business Customers with voice-grade local

Month-to-Month

Monthly Recurring Charges, per line		
Unlimited Local Only Plan:	\$107.44	(I)
Unlimited Local and IntraLATA Plan:	\$120.44	(I)
Unlimited Local, IntraLATA, InterLATA & Interstate Plan:	\$163.20	(I)
Integrated DSL Option		
Monthly Recurring Charge, per line:	\$139.20	(I)

20.3.3 RealBusiness \$ense Flexible Integrated T-1 with Centrex

Month-to-Month

Bandwidth Charge, per month		
128 kbps:	\$712.93	(I)
256 kbps:	\$752.74	
384 kbps:	\$792.58	
512 kbps:	\$832.40	
768 kbps:	\$991.71	
1,024 kbps:	\$1,230.68	(I)
Voice Line, per line, per month		
Unlimited Local Only Plan:	\$153.53	(I)
Unlimited Local and IntraLATA Plan:	\$166.54	
Unlimited Local, Intrastate & Interstate Plan:	\$209.31	(I)

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**SECTION 20 – NON-TERM RATES (CONT'D.)**

20.3 Centrex Services (Cont'd.)

20.3.4 RealBusiness Integrated DSL with Centrex

Month-to-Month

Measured Rate Voice Line, per line:	\$63.15	(I)
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Integrated DSL Service, per line:	\$139.16	(I)
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20.4 Public Telephone Services

20.4.1 Public Access Line (PAL) Service

Month-to-Month

Originating Number Screening		
Operator Screening, Monthly per line equipped	\$0.00	
Direct Dialed Screening, Monthly per line equipped	\$9.95	(I)

Terminating Number Screening		
Options A, B or C, Monthly per line equipped, each	\$0.00	

20.4.2 Public Access Smart-Pay Line (PASL) Service

Month-to-Month

Public Access Smartline Service - BACL-1	\$77.06	(I)
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Public Access Smartline Service - BACL-2	\$77.06	(I)
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**SECTION 20 – NON-TERM RATES (CONT'D.)**

20.5 Miscellaneous Services

20.5.1 Number Retention

	<u>Monthly Recurring Charge</u>	
Number Retention, per telephone number	\$3.77	(I)

20.5.2 Toll Free Service Features

A. Basic Features

All rates are per toll free number.

Feature	<u>Monthly Recurring Charges</u>	
Real Time ANI	\$37.94	(I)
800 Directory Listing	\$75.88	(I)
800 Vanity Number	\$75.88	(I)

B. Enhanced Features

All rates are per feature, per routing plan set<sup>1</sup>, per toll free number

Feature	<u>Monthly Recurring Charges</u>	
Routing Plan Sets		
1 to 3 Routing Plans	\$189.67	(I)
4 to 12 Routing Plans	\$1,498.30	(I)
13 to 99 Routing Plans	ICB	

<sup>1</sup> 1-3 routing plans is one set with one MRC.

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Effective: May 1, 2019

**LOCAL EXCHANGE SERVICES PRICE LIST**

**SECTION 20 – NON-TERM RATES (CONT'D.)**

20.6 One Communications Services

20.6.1 One Communications Business Features

One Communications Analog Voice Features	Monthly Recurring Charges
Caller ID Name and Number	\$36.03
Call Waiting with Caller ID Name & Number	\$58.79
Direct Line Connect	\$6.60
Call Forward Busy	\$8.72
Call Forward Busy/No Answer	\$15.17
Call Forward No Answer	\$8.72
Call Forward Variable (All Calls)	\$22.75
Call Return	\$18.00
Call Transfer	\$17.07
Call Waiting and Cancel Call Waiting	\$22.75
Caller ID Number	\$32.25
Continuous Redial	\$13.26
Distinctive Ring	\$26.55
Enhanced Speed Dialing (30)	\$22.75
Speed Dialing (8)	\$19.91
Call Forwarding Remote Access	\$7.58
Three-Way Calling	\$23.70
Caller ID Name and Number	\$189.67
NFAS Backup D Channel	\$189.67
DID Block of 20 Numbers	\$21.83
DID Block of 50 Numbers	\$19.91
DID Block of 100 Numbers	\$39.85
Call Forward on Trunks	\$75.81
Two B Channel Transfer	\$189.67

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**LOCAL EXCHANGE SERVICES PRICE LIST**

**SECTION 20 – NON-TERM RATES (CONT'D.)**

20.6 One Communications Services (Cont'd.)

20.6.2 One Communications Directory Listings

One Communications Directory Listings	Monthly Recurring Charge
Non-Listed	\$21.83
Non-Published	\$21.83
Additional Listings	\$21.83
National Toll-Free Directory Listing	\$75.88
State Directory Toll-Free Assistance Listing	\$75.88

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20.6.3 One Communications Toll-Free Service

	Monthly Recurring Charge
Toll-Free Number, per number	\$21.83

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20.6.4 OneSolutions Essential

	Monthly Recurring Charge
OneSolutions Essential 1.5Mb – initial 3 line – Month-to-Month	\$553.54
OneSolutions Essential 3Mb Upgrade – Month-to-Month	\$19.93
OneSolutions Essential 7Mb Upgrade – Month-to-Month	\$159.31
OneSolutions Essential Add Line – Month-to-Month	\$135.41

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**LOCAL EXCHANGE SERVICES PRICE LIST**

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**SECTION 20 – NON-TERM RATES (CONT'D.)**

20.6 One Communications Services (Cont'd.)

20.6.5 OneSolutions Enhanced

	Monthly Recurring Charges
OneSolutions Enhanced – initial 6 line – Month-to-Month	\$2,250.29
OneSolutions Enhanced Add Line – Month-to-Month	\$99.60

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20.6.6 One Communications Basic Business Line

	Monthly Recurring Charges, per line	Monthly Recurring Charges, per line installed on or after 9/17/09
Basic Business Line	\$122.30	\$128.40
Unlimited Local Business Line	\$160.21	\$180.21
Unlimited Business Line	\$217.10	\$249.87

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	Monthly Recurring Charges
Basic Business Line – Local Feature Package	\$30.35

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**LOCAL EXCHANGE SERVICES PRICE LIST**

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**SECTION 20 – NON-TERM RATES (CONT'D.)**

20.6 One Communications Services (Cont'd.)

20.6.7 One Communications Digital Voice Service

Basic Monthly Recurring Charges	MRC, per circuit	
Digital Voice Service – Month-to-Month	\$1,921.63	(I)
Digital Voice Service with Package of 100,000 Local Minutes – Month-to-Month	\$2,969.10	(I)
Digital Voice Service with Package of 100,000 Local Minutes & 10,000 Domestic Toll Minutes – Month-to-Month	\$4,621.98	(I)
Digital Voice with Package of 100,000 Local Minutes & 25,000 Domestic Toll Minutes – Month-to-Month	\$6,000.01	(I)
Digital Voice with Package of 100,000 Local Minutes & 50,000 Domestic Toll Minutes – Month-to-Month	\$7,931.67	(I)
Digital Voice with Package of 100,000 Local Minutes & 75,000 Domestic Toll Minutes – Month-to-Month	\$9,859.35	(I)
Digital Voice with Package of 100,000 Local Minutes & 100,000 Domestic Toll Minutes – Month-to-Month	\$11,786.98	(I)

20.6.8 One Communications Remote Call Forward (RCF) Service

Monthly Recurring Charges	MRC	
RCF, per initial and additional path - Month-to-Month	\$94.81	(I)

**LOCAL EXCHANGE SERVICES PRICE LIST**

**SECTION 20 – NON-TERM RATES (CONT'D.)**

20.6 One Communications Services (Cont'd.)

20.6.9 OneSolutions Complete

Monthly Recurring Charges	Month-to Month
OneSolutions Complete 1.5M	\$2,341.88
OneSolutions Complete 3.0M	\$4,205.84
OneSolutions Complete 4.5M	\$6,117.55
OneSolutions Complete 6.0M	\$8,172.68
OneSolutions Complete 7.5M	\$9,845.46
OneSolutions Complete 9.0M	\$11,804.99
OneSolutions Complete 10.5M	\$13,286.61
OneSolutions Complete 12.0M	\$15,179.39
OneSolutions Complete 1.5M with 100,000 Local Minutes	\$2,580.86
OneSolutions Complete 3.0M with 100,000 Local Minutes	\$4,564.29
OneSolutions Complete 4.5M with 100,000 Local Minutes	\$6,595.51
OneSolutions Complete 6.0M with 100,000 Local Minutes	\$9,080.78
OneSolutions Complete 7.5M with 100,000 Local Minutes	\$10,753.54
OneSolutions Complete 9.0M with 100,000 Local Minutes	\$12,713.08
OneSolutions Complete 10.5M with 100,000 Local Minutes	\$14,194.67
OneSolutions Complete 12.0M with 100,000 Local Minutes	\$16,106.41

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**Conversent Communications of Massachusetts Inc.**

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Massachusetts Local Price List  
2<sup>nd</sup> Revised Sheet 226  
Cancels 1<sup>st</sup> Revised Sheet 226

Issued By: Senior Regulatory Counsel

Effective: May 1, 2019

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**LOCAL EXCHANGE SERVICES PRICE LIST**

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**SECTION 20 – NON-TERM RATES (CONT'D.)**

20.6 One Communications Services (Cont'd.)

20.6.10 Domestic Toll – OneSolutions Complete Call Packs

	Month-to-Month
1000 Package	\$119.52
2500 Package	\$288.75
5000 Package	\$557.59
7500 Package	\$806.50
10000 Package	\$1,035.53
15000 Package	\$1,553.32
25000 Package	\$2,588.83
35000 Package	\$3,624.36
50000 Package	\$5,177.62
75000 Package	\$7,766.48
100000 Package	\$9,558.70

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**Conversent Communications of Massachusetts Inc.**

Massachusetts Local Price List  
Original Sheet 227

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LOCAL EXCHANGE SERVICES PRICE LIST

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**SECTION 20 – NON-TERM RATES (CONT'D.)**