

Issued By: Frances McComb, General Counsel; Exec. VP - Law & Public Policy
2134 W. Laburnum
Richmond, Virginia 23227

Effective: September 8, 2009

TITLE PAGE
OF
LOUISIANA LOCAL AND LONG DISTANCE SERVICES
OF
Network Telephone Corporation
d/b/a
Cavalier Business Communications
2134 W. Laburnum
Richmond, Virginia 23227

This Price List contains the rates, terms, and conditions applicable to Local Exchange and Long Distance Services within the State of Louisiana offered by Network Telephone Corporation .

Effective: October 1, 2013

CHECK SHEET

All Sheets 1 inclusive of this Price List are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original Price List and are currently in effect as of the date on this sheet.

Sheet	Revision		Sheet	Revision	Sheet	Revision
Title	Original		41	Original	76.7	Original
1	Fifth	*	42	Original	76.8	Original
2	Original		43	Original	76.9	Original
3	Original		44	Original	76.10	Original
4	Original		45	First	76.11	Original
5	Original		46	Original	76.12	Original
6	Original		47	Original	77	Original
7	Original		48	Original	78	Original
8	Original		49	Original	79	Original
9	Original		50	Original		
10	Original		51	Original		
11	First		52	Original		
12	Fist	*	53	Original		
13	Original		54	Original		
14	Original		55	First		
15	Original		56	First		
16	Original		57	First		
17	Original		58	First		
18	Original		59	Original		
19	Original		60	Original		
20	Original		61	Original		
21	Original		62	Original		
22	Original		63	Original		
23	Original		64	Original		
24	Original		65	Original		
25	Original		66	Original		
26	Original		67	Original		
27	Original		68	Original		
28	Original		69	Original		
29	Original		70	Original		
30	Original		71	Original		
31	Original		72	Original		
32	Original		73	Original		
33	Original		74	Original		
34	Original		75	Original		
35	First		76	Original		
36	First		76.1	Original		
37	Original		76.2	Original		
38	Original		76.3	Original		
39	Original		76.4	Original		
40	Original		76.5	Original		
			76.6	Original		

*Indicates new or revised sheet.

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SYMBOLS

The following are the only symbols used for the purpose indicated below:

- C - To signify changed regulation
 - D - Delete or discontinue
 - I - Change resulting in an increase to a customer's bill
 - M - Moved from another Price List location
 - N - New
 - R - Change resulting in a reduction to a customer's bill
 - T - Change in text or regulation but no change in rate or charge
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PRICE LIST FORMAT

Page Numbering - Page numbers appear in the upper right hand corner of the page. Pages are numbered sequentially. From time to time new pages may be added to the Price List. When a new page is added between existing pages, a decimal is added to the preceding page number. For example, a new page added between Pages 3 and 4 would be numbered 3.1.

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APPLICATION OF PRICE LIST

This Price List contains the regulations and rates applicable to the provision of intrastate local and long distance provided in Louisiana.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the customer's location to a Company switching center or point of presence.

Authorized User - A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Company's service.

Carrier or Company - Whenever used in this Price List, "Carrier," "Company," refers to Network Telephone Corporation, unless otherwise specified or clearly indicated by the context.

Commission - Louisiana Public Service Commission.

Customer - The person, firm, corporation, or other entity which orders, cancels, amends, or uses service and is responsible for payment of charges and compliance with the Company's Price List.

Day Rate Period - 7:00 a.m. to and including 6:59 p.m. local time at the originating terminal on Monday through Friday, excluding holidays.

Exchange Access Line - The serving central office line equipment and all Company plant facilities up to and including the Company-provided Standard Network Interface. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling offering selected by the Customer. Exchange access lines are subject to non-recurring charges, as specified in Section 4 of this Price List.

ILEC - The incumbent Local Exchange Carrier.

LEC - Local Exchange Company.

Local Exchange Services - Telecommunications services furnished for use by end-users in placing and receiving local telephone calls within local calling areas.

Non-Day Rate Period - 7:00 p.m. to and including 6:59 a.m. at the originating terminal Monday through Friday and all day Saturday, Sunday and Holidays.

Off-Net: Customers or locations where the Company provides local service using the incumbent local exchange company's switching facilities via Unbundled Network Element Combinations or resale.

On-Net: Customers or locations within the Company's collocation footprint where the Company provides local service using its own switching facilities or switching facilities leased from a third-party other than the incumbent local exchange company's.

Resold Local Exchange Service - A service composed of the resale of exchange access lines and local calling provided by other authorized Local Exchange Carriers, in combination with Company-provided usage services, miscellaneous services or interstate/international services.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (Cont'd.)

Station-to-Station Calling - A service whereby the originating End User requests the assistance of a Company operator to place or bill the call. Calls billed Collect or to a telephone company-issued Calling Card or to an authorized Credit Card are Operator-Station calls unless the call is placed on a Person-to-person basis. Automated Calling Card calls are not Operator-station calls. Calls may be dialed with or without the assistance of a Company operator. Collect calls to coin telephones and transfers of charges to third telephones which are coin telephones will not be accepted.

Person-to-Person Calling - An operator-assisted service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant. Charges may be billed to the called party, a third number, a credit card, a calling card or designated third party station.

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SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of the Company

The Company's services offered pursuant to this Price List are furnished for Local Exchange Service among specified points within a Local Calling Area and long distance services. The Company may offer these services over its own or resold facilities.

The Company installs, operates, and maintains the communications services provided herein under in accordance with the terms and conditions set forth under this Price List. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities as required in the Commission's rules and orders, when authorized by the Customer, to allow connection of a Customer's location to the Company's network. The Customer shall be responsible for all charges due for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless otherwise indicated, and are available twenty-four hours per day, seven days per week.

2.2 Limitations

2.2.1 Service is offered subject to the availability of the necessary facilities and equipment, and subject to the provisions of this Price List.

2.2.2 The Company reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this Price List, or in violation of the law.

2.2.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.

2.2.4 All facilities provided under this Price List are directly controlled by the Company and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.

2.2.5 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this Price List shall apply to all such permitted assignees or transferees, as well as all conditions of service.

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SECTION 2 - RULES AND REGULATIONS, (Cont'd.)

2.3 Use

Services provided under this Price List may be used for any lawful purpose for which the service is technically suited.

2.4 Liabilities of the Company

2.4.1 The Company liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur.

2.4.2 The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility, or transmission provided under this Price List, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.

2.4.3 The Company shall not be liable for, and shall be fully indemnified and held harmless by Customer against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copy-right or patent, unauthorized use of any trademark, trade name, or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, or used by the Company under this Price List; or for any act or omission of the Customer; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company.

2.4.4 No agent or employee of any other carrier shall be deemed to be an agent or employee of the Company.

2.4.5 The Company shall not be liable for any defacement of or damages to the premises of a Customer resulting from the furnishing of service which is not the direct result of the Company's negligence.

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SECTION 2 - RULES AND REGULATIONS, (Cont'd.)

2.5 Deposits

2.5.1 The Company does not normally collect deposits from Customers. However, deposits may be required from Customers whose credit history is unacceptable or unavailable. If deposits are collected interest, at a rate of 5% per annum will be paid for customer deposits retained for more than six months. Deposits will not exceed 2 ½ times the average monthly bill.

2.6 Advance Payments

Recurring Charges: Customers from whom the Company feels an advance payment is necessary, the Company reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and a new advance payment may be collected for the next month.

Non-Recurring Charges: the Company reserves the right to require pre-payment of non-recurring charges in such amount as may be deemed necessary by the Company. In addition, where special construction is involved, advance payment of the quoted construction charges may be required at the time of application for service.

2.7 Taxes

All state and local taxes (including but not limited to franchise fees, excise tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

2.8 Equipment

2.8.1 The Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a PBX, key systems or Pay Telephone. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. The Customer is responsible for ensuring that customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities.

2.8.2 The Company shall use reasonable efforts to maintain facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others, to disconnect, rearrange, remove, attempt to repair or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.

2.8.3 Equipment the Company provides or installs at the Customer premises for use in connection with services the Company offers shall not be used for any purpose other than that for which the Company provided it.

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SECTION 2 - RULES AND REGULATIONS, (Cont'd.)

2.8 Equipment, (Cont'd.)

- 2.8.4 The Customer shall be responsible for payment of service charges, as set forth herein, for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.
- 2.8.5 The Company shall not be responsible for the installation, operation or maintenance of any customer-provided equipment. Where such equipment is connected to the facilities furnished pursuant to this Price List, the responsibility of the Company shall be limited to the furnishing of facilities offered under this Price List and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for the transmission of signals by customer-provided equipment or for the quality of, or defects in, such transmission; or the reception of signals by customer-provided equipment.
- 2.8.6 Upon reasonable notification to the Customer and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the customer is complying with the requirements set forth in the section for the installation, operation and maintenance of customer-provided facilities, equipment and wiring in the connection of such facilities and equipment to Company-provided facilities and equipment.
- 2.8.7 Title to all facilities provided by the Company under this Price List shall remain in the Company's name or in the name of the carrier supplying the services and facilities being resold.

2.9 Installation

Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates specified in this Price List.

2.10 Payment for Service

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer or to an Authorized User of the Customer by the Company. All charges due by the Customer are payable to the Company or to any agency duly authorized to receive such payments. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies, such as the Louisiana Public Service Commission.

The Company billing invoices will be considered correct and binding upon the Customer if no written notice is received from the Customer within thirty (30) days of the date of the invoice. Adjustments to Customer's bills shall be made to the extent circumstances exist which reasonably indicate that such changes are appropriate. Upon receipt of a billing inquiry, charges involved in the disputed element(s) of the invoice will be temporarily suspended pending resolution of the dispute. The Customer, however, remains responsible for the timely payment of the non-disputed elements of the invoice. If a Customer is not satisfied with the Company's response to an inquiry or request for credit, he or she may appeal to the Louisiana Public Service Commission for final resolution.

Business Customers will be assessed a Paper Bill Invoice Fee of \$3.95 per month if they elect to receive paper invoices through the mail. The Paper Invoice Fee will be waived for any business Customer who elects the Company's Electronic Billing Option and forgoes receipt of paper bills.

(N)
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(N)

SECTION 2 - RULES AND REGULATIONS, (Cont'd.)**2.11 Late Payment Charge**

The Company will assess a late payment charge equal to 1.5% for any past due balance that exceeds twenty (20) days. A late payment penalty may be assessed only once on any bill for rendered services.

(R)(C)
(C)

2.12 Cancellation by Customer

Customer may cancel service by providing 30 days advance written notice to the Company. Monthly recurring charges will apply for 30 days following the cancellation notification.

2.13 Interconnection

Service furnished by the Company may be connected with the services or facilities of other carriers or enhanced service providers. The Customer is responsible for all charges billed by these entities for use in connection with the Company service. Any special interface equipment or facilities necessary to achieve compatibility between these entities is the responsibility of the Customer. Neither the Company nor any connecting carrier participating in a service shall be liable for any act or omission of any other company or companies furnishing a portion of such service.

2.14 Refusal or Discontinuance by Company

The Company may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the Customer shall be given proper notification in accordance with the Commission's Rules regarding disconnection and the Customer fails to comply with any rule or remedy any deficiency:

- 2.14.1 For non-compliance with or violation of any State, municipal, or Federal law, ordinance or regulation pertaining to telephone service.
 - 2.14.2 For use of telephone service for any other property or purpose than that described in the application.
 - 2.14.3 For neglect or refusal to provide reasonable access to the Company or its agents for the purpose of inspection and maintenance of equipment owned by the Company or its agents.
 - 2.14.4 For noncompliance with or violation of Commission regulation or the Company's rules and regulations on file with the Commission, provided ten days written notice is given before termination.
 - 2.14.5 For nonpayment of bills, including bills for any of the Company's other communication services, provided that suspension or termination of service shall not be made without seven days written notice to the Customer, except in extreme cases.
 - 2.14.6 Without notice in the event of Customer or Authorized User use of equipment in such a manner as to adversely affect the Company's equipment or service to others. Within twenty-four (24) hours after such termination, the utility shall send written notification to the customer of the reasons for termination or refusal of service upon which the utility relies, and of the customer's right to challenge the termination by filing a formal complaint with the Commission.
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SECTION 2 - RULES AND REGULATIONS, (Cont'd.)

2.14 Refusal or Discontinuance by Company, (Cont'd.)

2.14.7 Without notice in the event of tampering with the equipment or services owned by the Company or its agents. Within twenty-four (24) hours after such termination, the utility shall send written notification to the customer of the reasons for termination or refusal of service upon which the utility relies, and of the customer's right to challenge the termination by filing a formal complaint with the Commission.

2.14.8 Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, the Company may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use. Within twenty-four (24) hours after such termination, the utility shall send written notification to the customer of the reasons for termination or refusal of service upon which the utility relies, and of the customer's right to challenge the termination by filing a formal complaint with the Commission.

2.14.9 Without notice by reason of any order or decision of a court or other government authority having jurisdiction which prohibits Company from furnishing such services.

2.15 Inspection, Testing, and Adjustment

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for tests and adjustments as may be deemed necessary by the Company for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made.

2.16 Tests, Pilots, Promotional Campaigns and Contests

The Company may conduct special tests or pilot programs and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. The Company may also waive a portion or all processing fees or installation fees for winners of contests and other occasional promotional events sponsored or endorsed by the Company. From time to time, the Company may waive all processing fees for a Customer. The Company will notify the Commission regarding specific promotions and contests.

2.17 Interruption of Service

Credit allowances for interruptions of service which are not due to the Company's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment or communications Systems provided by the Customer, are subject to the general liability provisions set forth in Section 2.4 herein. It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired by the Customer. Before giving such notice, the Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by the Customer and connected to the Company's terminal. Interruptions caused by Customer-provided or Company-provided automatic dialing equipment are not deemed an interruption of service as defined herein since the Customer has the option of using the long distance network via local exchange company access.

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SECTION 2 - RULES AND REGULATIONS, (Cont'd.)

2.18 Cost of Collection and Repair

The Customer is responsible for any and all costs incurred in the collection of monies due the Carrier including legal and accounting expenses. Customer is also responsible for recovery costs of Carrier-provided equipment and any expenses required for repair or replacement of damaged equipment.

2.19 Returned Check Charges

A fee of \$20.00 may be charged for each check returned for insufficient funds.

2.20 Service Implementation

Absent a promotional offering, service connection charges outlined in Section 4 of this Price List will apply to new service orders or to orders to change existing service.

2.21 Reconnection Charge

An administrative fee equal to the line change charges outlined in Section 4 of this Price List may be assessed to customers who have been disconnected for non-payment, and is payable prior to the Company's acceptance of an order for restoration of suspended service and facilities.

2.22 Operator Service Rules

The Company will enforce the operator service rules specified by the Commission and by the FCC.

2.23 Access to Telephone Relay Services

Where required by the Commission, the Company will participate in telephone relay services for handicapped and/or hearing impaired end users, and will comply with all regulations and requirements. The Company shall impose any monthly surcharge or any other related charge upon its local exchange telecommunications subscribers as may be required by state law.

2.24 Access to Carrier of Choice

End users of the Company's local service shall have the right to select the interexchange telecommunications service provider (IC) of their choice. The IC should request confirmations/verifications of choice from its customers no later than the date of submission of its first bill to the customer. The Company should maintain signed letters of agency or confirmations of choice on file for use in dispute resolution.

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SECTION 2 - RULES AND REGULATIONS, (Cont'd.)

2.25 Directory Listings

- 2.25.1 The Company does not publish a directory of subscriber listings. The Company, however, does arrange for the Customer's main billing number to be placed in the directory or directories of the dominant local exchange carrier.
 - 2.25.2 The rates and regulations specified herein for directory listings apply only to the alphabetical section of the directory. Listings are intended solely for the purpose of identifying subscriber's telephone number and as an aid to the use of telephone service.
 - 2.25.3 The listings of subscribers, either without charge or at the rate specified within this Price List for other listings are arranged alphabetically and are not intended for special prominence of arrangement. In accepting listings as requested by subscribers or prospective subscribers, the Company will not be a party to controversies between subscribers as result of the publication of such listings in the directories.
 - 2.25.4 Listings must conform to the Company's specifications with respect to the directories. The Company reserves the right to reject listings when in, its sole judgment, such listings would violate the integrity of company records and the directories, confuse individuals using the directory, or when the customer cannot provide satisfactory evidence that he is authorized to do business as requested.
 - 2.25.5 The Company reserves the right to limit the length of any listing to one line in the directory by use of abbreviations when, in its sole judgment the clearness of the listing and the identification of the subscriber is not impaired.
 - 2.25.6 Generally, the listed address is the location of the subscriber's place of business.
 - 2.25.7 Liability of the Company due to directory errors and omissions is as specified in Section 2 of this Price List.
 - 2.25.8 Generally, a business listing consists of a name or dual name, a designation descriptive of the subscriber's business if not self-explanatory, the address, and the business telephone number. The main listing is ordinarily the name of the individual, firm or corporation which contracts for the service or the name under which a business is regularly conducted.
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SECTION 2 - RULES AND REGULATIONS, (Cont'd.)

2.26 Special Construction

Subject to the agreement of the Company and to all of the regulations contained in this Price List, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is construction undertaken:

- A. where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- B. of a type other than that which the Company would "normally" utilize in the furnishing of its services;
- C. over a route other than that which the Company would normally utilize in the furnishing of its services;
- D. in a quantity greater than that which the Company would normally construct;
- E. on an expedited basis;
- F. on a temporary basis until permanent facilities are available;
- G. involving abnormal costs; or
- H. in advance of its normal construction.

2.27 Universal Emergency Telephone Number Service (911, E911)

- 2.27.1 This Price List does not provide for the inspection or constant monitoring of facilities to discover errors, defects, or malfunctions in the service, nor does the Company undertake such responsibility.
 - 2.27.2 911 information consisting of the names, addresses and telephone numbers of all telephone customers is confidential. The Company will release such information via the Data Management System only after a 911 call has been received, on a call by call basis, only for the purpose of responding to an emergency call in progress.
 - 2.27.3 The 911 calling party, by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, name, and address associated with the originating station location are furnished to the Public Safety Answering Point.
 - 2.27.4 After the establishment of service, it is the Public Safety Agency's responsibility to continue to verify the accuracy of and to advise the Company of any changes as they occur in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any other similar matter that may affect the routing of 911 calls to the proper Public Safety Answering Point.
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SECTION 2 - RULES AND REGULATIONS, (Cont'd.)

2.27 Universal Emergency Telephone Number Service (911, E911), (Cont'd.)

2.27.5 The Company assumes no liability for any infringement, or invasion of any right of privacy of any person or persons caused, or claimed to be caused, directly or indirectly by the use of 911 Service. Under the terms of this Price List, the Public Safety Agency must agree, (except where the events, incidents, or eventualities set forth in this sentence are the result of the Company's gross negligence or willful misconduct), to release, indemnify, defend and hold harmless the Company from any and all losses or claims whatsoever, whether suffered, made, instituted, or asserted by the Public Safety Agency or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the customer or others. Under the terms of this Price List; the Public Safety Agency must also agree to release, indemnify, defend and hold harmless the Company for any infringement of invasion of the right of privacy of any person or persons,

caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion, or use of 911 Service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing 911 Service hereunder, and which arise out of the negligence or other wrongful act of the Public Safety Agency, its user, agencies or municipalities, or the employees or agents of any one of them, or which arise out of the negligence, other than gross negligence or willful misconduct, of the Company, its employees or agents.

2.27.6 Calculation of Distance

Usage charges are generally flat rated. However, if a rate is based on the airline mileage between points, the calculations are made as follows:

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The company uses the rate centers and associated vertical and horizontal coordinates defined by AT&T in its FCC tariff No. 10.

Formula:

$$\sqrt{\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}}$$

2.27.7 The Company will not bill for busy or unanswered calls.

2.27.8 The Company, at no charge to the customer, will, upon the request of the customer provide blocking of 900, 976 and 700 informational calls.

2.27.9 This Price List will be governed by and construed in accordance with the laws of the State of Louisiana.

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SECTION 3 - DESCRIPTION OF SERVICE

3.1 Local Service Areas

The Company provides Local Exchange Service in the entire State of Louisiana.

3.2 Product Descriptions

3.2.1 Timing of Calls - Usage-Sensitive Products

3.2.1.A The Customer's usage charges is based on the actual duration of the telephone call. Usage begins when the called party picks up the receiver. When the called party picks up is determined by hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. A call is terminated when the calling party hangs up.

3.2.1.B Minimum billed call duration and billing increments differ from product to product. Product specific information is included in Section 4 of the Rate Schedules.

3.2.1.C Usage is measured and rounded to the next higher billing increment for billing purposes.

3.2.1.D There is no usage-based billing applied for incomplete calls.

3.2.2 Business Services

Business Services are offered for local calling using the facilities of the Company and/or those of other authorized Local Exchange Carriers. The Company Business Services are offered primarily to the following:

1. Offices, stores, factories, mines and all other places of a strictly business nature;
2. Offices of hotels, boarding houses, apartment houses, colleges, quarters occupied by clubs and fraternal societies, public, private or parochial schools, hospitals, nursing homes, libraries, churches, and other institutions; and
3. Services terminating solely on the secretarial facilities of a telephone answering bureau.

If a Subscriber's service changes from business service to residential service, the telephone number will normally be changed. Reference of calls will not normally be provided regardless of how long existing directories will remain in effect. Changes from residential to business service may be made without change in telephone number, if the subscriber so desires.

3.2.2.A Business Exchange Line Service

Business Exchange Line Service provides a facility from a Customer's location to the Company Central Office and gives the Customer the ability to complete local and long distance calls. This service provides Customer with unlimited local calling, including rotary/hunting service, at a flat monthly rate. Special rates are offered to customers who purchase this service in conjunction with the Company's Business long distance products. Options available with Business Exchange Line Service include Call Waiting, Call Forwarding, Three-way Calling and Speed Dialing, as well as Class Features. Installation charges apply.

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SECTION 3 - DESCRIPTION OF SERVICE, (Cont'd.)

3.2 Product Descriptions, (Cont'd.)

3.2.2 Business Services, (Cont'd.)

3.2.2.B Private Branch Exchange (PBX) Service

The Company's PBX Service uses PBX Trunks to connect a customer PBX system or other similar equipment to the Company's Central Office. Standard configurations include Local CO Trunks, Direct Inward Dialing (DID), Direct

Outward Dialing (DOD) and Combination Trunks. This service provides Customers with unlimited local calling, rotary/hunting service and Carrier Access. The Company treats these trunks similar to individual exchange lines and supports multi-line hunting over a group of trunks. Service is billed based on monthly usage, together with monthly recurring charges. Special rates are offered to customers who purchase this service in conjunction with the Company long distance products. Installation charges also apply.

3.2.2.C Optional Business Features

3.2.2.0.1 Direct Inward Dial (DID) Service

DID Service is an optional feature which can be purchased in conjunction with Company-provided PBX Trunks. DID service transmits the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID capability and DID number blocks apply in addition to charges specified for PBX Trunks. One additive charge applies for each DID-equipped PBX Trunk or channel. Customer is required to purchase at least one DID number block for each DID equipped trunk or trunk group, or DID-equipped channel or group. The Company reserves the right to limit the amount of DID numbers constituting a block of telephone numbers in a group. Blocks of number groups will be determined at the sole discretion of the Company's resources. In addition, the Company reserves the right to review vacant DID stations or stations not in use to determine efficient telephone number utilization. Should the Company determine, based on its own discretion, that there is inefficient number utilization, the Company may reassign the DID numbers.

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SECTION 3 - DESCRIPTION OF SERVICE, (Cont'd.)

3.2 Product Descriptions, (Cont'd.)

3.2.2 Business Services, (Cont'd.)

3.2.2.C Optional Business Features, (Cont'd.)

3.2.2.0.1 Direct Inward Dial (DID) Service, (Cont'd.)

The Customer has no property rights to the telephone number or any other call number destination associated with DID service furnished by the Company, and no right to the continuance of service through any particular end office. The Company reserves the right to change such numbers, or the end office designation associated with such numbers, or both, assigned to the Customer, whenever the company deems it necessary to do so in the conduct of its business.

3.2.3 Directory Listings

For each Customer of the Company's Exchange Access Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings at an additional charge.

3.2.4 Operator-Assisted Services

Operator-assisted services are provided to Business and Residential Customers on a presubscribed basis. Services are also provided to Customers and Users of exchange access lines which are presubscribed to the Company's interexchange outbound calling services. Various billing arrangements are available with the Company operator-assisted service including Calling Card, Commercial Credit Card, Collect, Person-to- Person and Third Party. Monthly and/or usage-sensitive charges apply as stated in Section 4, as well as per call operator charges.

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SECTION 3 - DESCRIPTION OF SERVICE, (Cont'd.)

3.2 Product Descriptions, (Cont'd.)

3.2.4.A Operator Dialed Surcharge

This surcharge applies to Operator Station and Person-to-Person rated calls when the Customer has the capability of dialing all the digits necessary to complete a call, but elects to dial only the appropriate operator code and requests the operator to dial the called station. The surcharge does not apply to:

1. Calls where a Customer cannot otherwise dial the call due to defective equipment or trouble on the Company's network; and
2. Calls in which a Company operator places a call for a calling party who is identified as being handicapped and unable to dial the call because of his/her handicap.

The Operator Dialed Surcharge applies in addition to any other applicable operator charges.

3.2.4.B Busy Line Verify and Line Interrupt Service

Upon request of a calling party, the Company will verify a busy condition on a called line. The operator will determine whether the line is clear or in use and report its status to the calling party. The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

A charge will apply when:

1. The operator verifies that the line is busy with a call in progress;
2. The operator verifies that the line is unavailable for incoming calls; or
3. The operator verifies that the called number is busy with a call in progress and the customer requests interruption. The operator will then interrupt the call, advising the called party of the name of the calling party. A charge will apply for both verification and interruption.

No charge will apply when:

1. The calling party advises that the call is to or from an official public emergency agency; or
 2. Under conditions other than the three stated above. Busy Verification and Interrupt service is furnished where and to the extent that facilities permit. The Customer shall indemnify and hold the Company harmless against all claims that may arise from either party to the interrupted call or any person.
-

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SECTION 3 - DESCRIPTION OF SERVICE, (Cont'd.)

3.2 Product Descriptions, (Cont'd.)

3.2.5 Directory Assistance

Customers and users of the Company's business and residential calling services (excluding Toll Free services) may obtain directory assistance in determining telephone numbers within the state by calling the Directory Assistance operator.

Call allowances are as stated below:

1. Customers using directory assistance will receive 1 (one) free call per line or PBX trunk line per month. Call allowances are not transferable between accounts and unused allowances will not be credited to subsequent months.
2. Customers are allowed a maximum of 2 (two) requests per call.

A credit will be given for calls to Directory Assistance when:

1. The Customer experiences poor transmission or is cut-off during the call,
2. The Customer is given an incorrect telephone number, or
3. The Customer inadvertently misdials an incorrect Directory Assistance NPA.

To receive a credit, the customer must notify the Company operator or Business Office of the problem experienced.

Exemptions

1. Residential Customers are exempt from Directory Assistance charges under the following circumstances:
2. The single-line main telephone exchange line of a handicapped user, as defined by the Federal Register, Vol. 35 #126, which has been registered with the Company will be exempt from Directory Assistance charges.

3.2.6 Extended and Expanded Area Calling Services

Extended and Expanded Area Calling Service allows the Customer to make calls to specific NXX codes within designated exchanges outside the Customer's Local Calling area without paying intraLATA toll rates. The Customer is billed per call according to the duration of the call. The Company will mirror all existing extended and expanded calling areas the ILEC currently has in place for facilities-based or resold services.

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SECTION 3 - DESCRIPTION OF SERVICE, (Cont'd.)

3.2 Product Descriptions, (Cont'd.)

3.2.7 [Reserved for Future Use]

3.2.8 Digital Subscriber Line (DSL)

Digital Subscriber Line (DSL) service provides non-switched, high-speed transport from a remote site (e.g., home or branch office) to a designated network (e.g., private network or Internet Service Provider). DSL service allows for simultaneous transmission of digital data signals and voice signals over a customer's local exchange line. DSL service is available only where facilities and operating conditions permit.

A non-recurring installation charge and monthly recurring rate apply for each DSL end-user connection. Non-regulated Customer Premises Equipment (CPE) and Internet services charges also apply for each DSL end-user connection. Additional non-recurring charges will be levied to the DSL customer if the local exchange loop requires "Line Conditioning" to meet DSL specifications. Except where otherwise states in this section, the terms and conditions set forth in other sections of this Price List shall apply in addition to the terms and conditions stated in this section.

Network Telephone will not provision DSL service if Network telephone has reasonably determined that (a) it is not technically feasible to provide over existing facilities or (b) it will cause interference problems within Network Telephone's network or other facilities or with the network or facilities of any other party.

During network maintenance and software update periods, it may be necessary to temporarily place the DSL central office equipment out of service. Network Telephone reserves the right to temporarily interrupt DSL service during such periods and at other times such as those considered by Network Telephone to be an emergency; however, Network Telephone will make good faith efforts to avoid and minimize such temporary interruptions.

If Network Telephone has reason to believe that permitting the commencement or continuation of DSL service adversely affects or would adversely affect the ability of the Company or another carrier to provide, complete, or maintain the level of quality of its services to its customers, Network Telephone may refuse to provide DSL service or may discontinue providing such service.

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SECTION 3 - DESCRIPTION OF SERVICE, (Cont'd.)

3.2 Product Descriptions, (Cont'd.)

3.2.8 Digital Subscriber Line (DSL), (Cont'd.)

DSL service provides a virtual private line connection from the customer-designated premises to the point of interconnection on Network Telephone's network.

Network Telephone or its suppliers or representatives will qualify the local exchange service loop between the customer's designated premises and the serving wire center. The purpose of qualification is to determine the availability and suitability of existing facilities to provide DSL service, and determine if Line Conditioning is required to support DSL service.

Line Conditioning may be necessary if the existing unaltered local exchange facility will not accommodate DSL service. This may include, but is not limited to, the removal of load coils, bridged taps, and/or repeaters or other devices. A non-recurring charge will apply per line that requires Line Conditioning. Network Telephone does not warrant that Line conditioning will permit the provision of DSL service. Where the customer orders Line Conditioning, the customer remains responsible for all charges incurred on its behalf, even though such Line Conditioning may not permit the provision of DSL service.

Network Telephone will not provision DSL service on facilities that are determined by the company to be unsuitable for DSL service. DSL service may not be available to the customer, or the customer may not have the selection of all of Network Telephone DSL offerings depending on the distance of the customer from the serving CO and the type and condition of the facilities. Where DSL service is not available, the customer may choose other Network Telephone offerings in lieu of DSL service; however, such other Network Telephone offerings shall only be available at the rates set forth for those other offerings, not the rates for DSL service.

DSL service will be provided subject to the availability and limitations of the wire centers and outside plant facilities and is only available where technical capabilities permit. Actual data transmission rates depend on a number of factors, including, but not limited to (1) the distance from the customer to the serving wire center, (2) the type of copper facility (wire gauge) and (3) the physical plant.

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SECTION 3 - DESCRIPTION OF SERVICE, (Cont'd.)

3.2 Product Descriptions, (Cont'd.)

3.2.9 Business Bundled Services – General Description

Any unlimited long distance calling plan is strictly for typical business applications and is subject to the following restrictions: no more than ten lines per location may have such plan; no unlimited plan shall be used in connection with auto-dialers, internet dialing, fax blasting, telemarketing, call centers, party lines, or similar activities. Incidental calling for dial-up internet access, data, and fax applications is permitted up to a maximum of 5,000 minutes within any one month's invoice. Usage beyond this threshold is presumed to be inconsistent with typical business voice applications and is strictly prohibited. If the Company determines that the usage is inconsistent with the usage restrictions described herein, the Company may take immediate action to enforce the restrictions, including, but not limited to service suspension, re-billing at the Company's standard long distance rates, and transition to a message-rate long-distance service at the Company's standard rates.

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SECTION 3 - DESCRIPTION OF SERVICE, (Cont'd.)

3.3 Emergency 911 Interconnection Services

3.3.1 General

- A. Emergency 911 Interconnection Services is an access service to a Public Safety Answering Point (PSAP) designated by a local government authority or its agents(s). The PSAP is accessed by dialing the telephone number "911" by end users.
- B. Local exchange facilities and other services provided by the Company for the local government authority's are provided in accordance with the general regulation of this Price List specified in Section 2.0.
- C. The Company's entire liability to any person for interruption or failure of Emergency 911 Services, whether due to the Company's network facilities, shall be limited to the terms set forth in this section.
- D. Agents of the local government authority for the purpose of administering this Price List may include, but are not limited to, other local exchange telephone companies acting on behalf of local government authorities.

3.3.2 Provision of Service

- A. The Company will provide local exchange facilities and other services, which interconnect with PSAP locations directly, or interconnect with that location through a connecting company, to Company's central offices based on the availability, rates, terms, and conditions as specified in Section 10.
 - B. The Company will provide addresses or other available location information to assist local government authorities or their agent(s) in providing Enhanced 911 Service. The Company and the local government authority or its agent(s) will mutually agree upon the frequency and medium in which address or location information is provided.
 - C. The Company will provide Automatic Number Identification for the transmission of the caller's telephone number to the PSAP.
-

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SECTION 3 - DESCRIPTION OF SERVICE, (Cont'd.)

3.3 Emergency 911 Interconnection Services, (Cont'd.)

3.3.3 Conditions

- A. This service is offered solely as an aid in routing calls in connection with fire, police, and other emergency services. In the event of service interruption, the Company shall not be liable to any person, corporation, or other entity for any loss or damage. No allowance shall be made if the interruption is due to the negligence or willful act of the local government authority or its agent(s).
 - B. When the use of service or facilities furnished by the Company is interrupted due to any cause other than the negligence of the local government authority or its agent(s), a pro rata adjustment of the fixed monthly charges involved may be allowed as covered by the General Regulations Section of this Price List.
 - C. Each end user and local government authority or its agent(s) also agrees to release, indemnify and hold harmless the Company from any and all loss, claims, demands, suits or other actions, or any liability whatsoever, whether suffered, made, instituted or asserted by the end user, local government authority, or PSAP, for personal injury or death to any person or persons, or for any loss, damage or destruction of any property, whether owned by the end user, local government authority or others.
 - D. The Company's liability for any loss or damage arising from errors, interruptions, defects or failures of this service or any part thereof whether caused by the negligence of the Company or otherwise shall not exceed an amount equivalent to the pro rata charges for the service affected during the period of time that the service was fully or partially inoperative.
 - E. The local government authority and its agent(s) recognizes that addresses, location of information, and other data are the business records of the Company and the Company cannot guarantee the accuracy in emergency situations.
 - F. The 911 Service calling party forfeits the privacy by non-published telephone number service to the extent that the telephone number, address, and name associated with the originating station location are furnished to the PSAP.
 - G. No local usage charges apply to the calling party for call to 911 lines.
-

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SECTION 3 - DESCRIPTION OF SERVICE, (Cont'd.)

3.3 Emergency 911 Interconnection Services, (Cont'd.)

3.2.4 Feature Definitions

A. Automatic Number Identification

Automatic number identification provides for the transmission of the caller's telephone number to the public safety answering point where it may be recorded and/or displayed on the display and transfer unit.

B. Selective Routing

Selective Routing is a feature that routes a 911 service call from a central office through a designated interconnecting tandem that connects with a public safety answering point, based upon the number of the calling party.

C. Automatic Location Identification.

A feature by which the name and address associated with the calling party's telephone number (identified by ANI as defined below) is forwarded to the PSAP for display. Multiple access lines with the same ANI will be identified with the address associated with that ANI.

3.3.5 Service Features

A. Emergency 911 Interconnection Service is available in the following service feature offerings:

1. Automatic Number Identification – Charges are based on the total number of access lines served by the local switching offices equipped for ANI only.

B. The following standard features are included with each of the service offerings:

1. Forced Disconnect
2. Default Routing
3. Alternate Routing (Night Service)
4. Speed Calling
5. Central Office Transfer Arrangements

C. The service feature offerings include provision of E11 Exchange Line to all primary PSAPs and to secondary PSAPs that are equipped to display ANI Information on Company or customer provided terminal equipment. The number of lines to PSAPs will be determined by the Company based on anticipated call volumes. Secondary PSAPs not equipped to display ANI will receive calls on a transfer basis over the Exchange network or the customer may subscribe for an additional E911 Exchange Line.

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SECTION 3 - DESCRIPTION OF SERVICE, (Cont'd.)

3.3 Emergency 911 Interconnection Services, (Cont'd.)

3.3.5 Rates

- A. Connecting Company Charges Pass through at cost
- B. Company-Provided Services

The following features are provided based on the total number of Access Lines in wire centers serving the 911 System or Systems:

Combined Automatic Number Identification plus Access Line update information for Access Lines served by the Company and/or other local exchange companies.

	Service Establishment Charge	Monthly Recurring Charge
Rate per 1,000 Access Lines	\$330.00	\$21.25

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SECTION 4 – RATES

4.1 Long Distance and Operator Services

4.1.1 1+ Outbound and Toll Free Inbound Long Distance Charges

The rates in this plan are offered to subscribers of the Company’s local voice service who choose the Company’s long distance service for both intralata and interlata calling. When a customer reaches the next tier of minutes, all calls for his billing cycle will be billed under the rate for that tier. All calls will be billed in 6 second increments with a 6 second minimum.

1+ Outbound

Volume Discount Tiers (Minutes of Usage)	Rate per Minute
0-1,500	\$0.07
1,501-3,500	\$0.065
3,501-7,000	\$0.06
7,001-14,000	\$0.055
14,001-35,000	\$0.05
35,001-70,000	\$0.045
70,000 +	\$0.04

Toll Free Inbound

Volume Discount Tiers (Minutes of Usage)	Rate per Minute
0-1,500	\$0.075
1,501-3,500	\$0.07
3,501-7,000	\$0.065
7,001-14,000	\$0.06
14,001-35,000	\$0.055
35,001-70,000	\$0.05
70,000 +	\$0.045

4.1.2 Customers who have local service with Network Telephone under the facilities-based pricing plan outlined in Section 4.3 and 4.4 of this Price List will receive a reduced rate for calls into the expanded local calling area, provided those calls are dialed with 7 or 10 digits, and not 1+.

Rate Per Minute for Expanded Area Calls	\$0.03
---	--------

4.1.3 Basic 1+ LD Rate (Day or Night) \$0.08

4.1.4 Basic 8XX Rate (Day or Night) \$0.08

4.1.5. Basic Calling Card Rates

Basic Calling Card	<u>DAY</u>	<u>NON-DAY</u>
	\$0.19	\$0.17

The rates listed are per minute rates. Basic Calling Card Calls will be billed in six (6) second increments with a 30 second minimum.

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SECTION 4 - RATES, (Cont'd.)

4.1 Long Distance and Operator Services, (Cont'd.)

4.1.6 Intralata and Interlata Operator Services

Operator Services are provided to Network Telephone's presubscribed customers only. The company does not provide operator services to coin telephone locations

A.	<u>Intralata Operator Services</u>	<u>Per Call Surcharge</u>	<u>Per Minute Rate</u>
	Customer Dialed Calling Card	\$0.95	\$0.22
	Operator Assisted Calling Card	\$1.85	\$0.22
	Collect or Third Number	\$2.95	\$0.22
	Person-to-Person	\$5.95	\$0.22
	Operator Assisted Sent Paid	\$0.80	\$0.22
	Operator Assisted Surcharge	\$0.80	
B.	<u>Interlata Operator Services</u>	<u>Per Call Surcharge</u>	<u>Per Minute Rate</u>
	Customer Dialed Calling Card	\$0.95	\$0.24
	Operator Assisted Calling Card	\$2.25	\$0.24
	Collect	\$2.95	\$0.24
	Third Number	\$2.95	\$0.24
	Person-to-Person	\$5.95	\$0.24
	Operator Assisted Sent Paid	\$1.15	\$0.24
	Operator Assisted Surcharge:		
	Customer Dialed Called Number	\$0.85	
	Operator Dialed Called Number	\$1.95	
C.	Verification	\$4.00	
	Interruption	\$4.00	
D.	Local Operator Services -	<u>Per call rates</u>	
	1. Customer dialed calling card	\$1.00	
	2. Operator Assisted Calling Card	\$1.55	
	3. Station collect, 3 rd number	\$2.95	
	4. Person-to-Person	\$5.95	
	5. Operator Dialed Surcharge	\$1.25	
	6. Verification	\$2.20	
	7. Interruption	\$4.40	
E.	Directory Assistance	<u>Per call rates</u>	
	1. Within local calling area	\$1.95	
	2. Outside of local calling area	\$1.95	
F.	Directory Assistance Call Completion (subject to availability)		
	1. Within local calling area	\$1.95	
	2. Outside of local calling area		
	Direct Dialed Calls	\$1.95	
	Customer-dialed calling card	\$1.95	
	Other Card and Operator Assisted	\$1.95	

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SECTION 4 - RATES, (Cont'd.)

4.1 Long Distance and Operator Services, (Cont'd.)

4.1.6.1 Directory Listings

Directory Listings		USOC
Non-published Listing	\$4.50	NPU
Non-listed Listing	\$3.95	NLT
Additional Listing	\$3.95	CLT
800 Service, each	\$3.95	SZS
Alternate Listing	\$3.95	FNA
Alt. Listing, Nights Sundays Holiday	\$3.95	NSH
Answering Service Listing	\$3.95	9FK
Cross Reference Listing	\$3.95	LLT
Foreign Listing	\$3.95	FAL
Foreign cross reference listing	\$3.95	FALCX
Foreign Alternate listing	\$3.95	FALSX
Foreign Special Text	\$3.95	FALTX
Telephone Answering Service	\$3.95	9FK
Titles, professionals and/or		
Education degrees, in excess of one	\$3.95	XLDCX
Special Text Listing	\$3.95	XLL
Stylist Service Listing	\$3.95	RNCAF
Designer Bold	N/A	LBB
Designer Bold Plus	N/A	LBBAB
Designer Script	N/A	SF8
Designer Script Plus	N/A	DLMDX
Designer Line (standard)	N/A	XTL
Designer Line Bold	N/A	DLMEX
Designer Line Script	N/A	DLMFX
Mobile and Paging Listing	\$3.95	MSZ

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SECTION 4 - RATES, (Cont'd.)

4.1 Long Distance and Operator Services, (Cont'd.)

4.1.7 Unlimited Facilities-Based Rate Plan

This plan is offered to subscribers of Network Telephone's long distance service that also subscribe to Network Telephone's bundled facilities based local service. Current subscribers must have a minimum of 12 months remaining on existing term agreements in order to be eligible for this plan, or the subscriber will have to sign a new term agreement. Unlimited rate plan pricing is dependent on the bundled service type selected by the customer. When unlimited calling plan is selected, customer forfeits free minutes included with the bundle, including incoming toll free minutes, which will be billed in accordance with the Toll-Free Inbound rates in Section 4.1.1.

<u>Bundled Service Type</u>	<u>Monthly Recurring Charge per line For Unlimited Long Distance</u>
Basic Bundled Package w/ Phone & Internet	\$20.00
Advanced Phone and Internet Package	\$20.00
Business Advantage	\$30.00

Limitations:

-Maximum of 16 lines per location.

-Required to apply to all lines at the service location.

-Includes 1+ outbound domestic usage only. Does not exclude expanded domestic calls (Alaska, Hawaii, Puerto Rico, U.S. Virgin Islands).

-Any PICC or LD line charge is included in the monthly rate.

-If LD usage exceeds by 10X the average usage of all customers on this plan in the state, subscriber may be charged an additional fee of \$50 per month per line, or may be offered another plan.

-Service may not be used for calls to online services, Internet access services, or for any service that does not involve a person-to-person conversation or voice-only call.

-Usage does not include multi-party conference calls, calls to 900, 976, 700 numbers and other calls to access information service, directory assistance, calling card, operator service, international calling or toll free services.

-Service may not be used with call centers, auto dialers or auto-switching type equipment, public telephone service or ISDN services

-Lines associated with educational institutions, hotels or motels, or other businesses that aggregate end user traffic are not eligible for this service.

-Account codes not available with this service.

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SECTION 4 - RATES, (Cont'd.)

4.1 Long Distance and Operator Services, (Cont'd.)

4.1.8 Bundled Promotion LD

This plan is offered only to new customers, or renewing customers, signing term agreements for Network Telephone's bundled phone and Internet package, Complete T, Access Lines or Advanced Phone and Internet Package. The plan provides for a reduced long distance rate for minutes used in excess of any free long distance minutes included with the customer's bundled plan. If the customer has stand alone access lines at the same location as the bundled plan, those lines are also eligible to receive the Bundled Promotion LD rate.

	<u>Rate Per Minute</u>
Outbound 1+	\$0.05
Inbound Toll-Free	\$0.06

Limitations:

- Does not apply for international or extended domestic (Alaska, Hawaii, Puerto Rico and U.S. Virgin Islands) calls
 - Excludes expanded local calling
 - Billed in 6 second increments with a 6 second minimum
 - Bundled package "free" long distance minutes will be credited at the billed rate.
 - Billing in six second increments with a six second minimum
-

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SECTION 4 - RATES, (Cont'd.)

4.2 Local Service

- A. General – The Company is presently reselling the services of AT&T. The descriptions of local products and services offered by the Company will mirror those of AT&T and only be available in AT&T Service Territory. The rates for the services and products provided by the Company will be placed at a discount off the standard products and services offered by AT&T.

End users who subscribe to this Company's local exchange service will receive a 5% discount off monthly recurring charges associated with products and services offered in this Price List, except for service provided as a Telecommunications Package with Long Distance Included outlined in Section 4.2 AA of this Price List. End users who subscribe to this Company's local exchange service in addition to this Company's intraLATA or interLATA long distance service will receive a 10% discount off monthly recurring charges for lines, trunks, and channels. Features do not qualify for the 10% discount.

Discounts do not apply to service charges, installation charges or other non-recurring charges. End users who subscribe to voice mail products or Inside Wire Maintenance plans will not receive discounts on these services.

- B. Local Calling Area Exchanges

Flat Rate Service

Flat Rate subscribers receive free local calling to all locations within the basic calling area.

	Single-Line	
	Business	Business
	<u>Monthly</u>	<u>Monthly</u>
Group 1 (0-7,600)	\$31.11 (I)	\$32.55 (I)
Group 2 (7,601-10,100)	\$31.82 (I)	\$33.30 (I)
Group 3 (10,101-13,300)	\$32.54 (I)	\$34.04 (I)
Group 4 (13,301-17,600)	\$33.25 (I)	\$34.79 (I)
Group 5 (17,601-23,300)	\$33.90 (I)	\$35.54 (I)
Group 6 (23,301-30,800)	\$34.00 (I)	\$36.29 (I)
Group 7 (30,801-40,700)	\$34.00 (I)	\$37.04 (I)
Group 8 (40,701-53,800)	\$34.00 (I)	\$37.16 (I)
Group 9 (53,801 up)	\$34.00 (I)	\$37.30 (I)

Note: Level One rates apply for service connected on or before December 20, 1999. Level Two rates apply for service connected after December 20, 1999 and receive no discount.

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SECTION 4 - RATES, (Cont'd.)

4.2 Local Service, (Cont'd.)

C. Local Optional Service

The following usage rates apply to direct dialed local calls terminating outside of the basic local calling area but within the expanded local calling area.

Business per line and trunk	\$2.00	
	<u>Initial</u>	<u>Additional</u>
<u>Mileage Bands</u>	<u>Minute</u>	<u>Minutes</u>
1-10 Miles	\$.04	\$.02
11-16 Miles	\$.06	\$.04
17-22 Miles	\$.10	\$.07
23-30 Miles	\$.14	\$.10
greater than 30 miles intra-parish	\$.14	\$.14
23-30 miles inter-parish	\$.14	\$.10
31-40 miles inter-parish	\$.14	\$.14
greater than 40 miles inter-parish	\$.14	\$.14

Local Optional Service (Option B)

The basic access line for business service is provided at the following rate.

	<u>Monthly Rate</u>
Business, per line, trunk	\$27.25 (I)
Multiline, per line, trunk	\$29.88 (I)

Note: Level One rates apply for service connected on or before December 20, 1999. Level Two rates apply for service connected after December 20, 1999 and receive no discount. In addition to the access line, customers must choose a usage package from the following options:

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SECTION 4 - RATES, (Cont'd.)

4.2 Local Service, (Cont'd.)

Local Optional Service (Option B), (Cont'd.)

Option 1 - Economy

With this usage package customers are billed for all local calls in accordance with the usage schedule following. Local usage charges for calls terminating in Bands 0 and A-E are capped at \$25.00 per month, per business line, trunk, main station line, or NAR with the following exception. Local usage charges for hotel/motel guest room service and shared tenant service will not be capped. The per line cap for specified local usage charges is applied on an account basis. The cap for an account is equal to the number of lines, trunks or NARs on the account times the appropriate per line cap.

Option 2 - Local Optional Service Option B with discount, per line

This option includes a usage allowance of \$4.00 per month on all calls terminating in Bands O and A-E. Local calls are billed in accordance with the usage schedule following a 20 percent discount on the total usage charges, in addition to an off-peak discount. Billed usage charges in Bands) and A-E in excess of the allowance are capped at \$21.00 per month, per business line, trunk, main station line, or NAR with the following exception. Local usage charges for hotel/motel guest room service and shared tenant service will not be capped. The per line cap for specified local usage charges is applied on an account basis. The cap for an account is equal to the number of lines, trunks, or NARs on the account times the appropriate per line cap.

The following charges are in addition to the access line rate for all services except the Network Choice option.

Local Optional Service Option B with discount, per line	\$4.00
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SECTION 4 - RATES, (Cont'd.)

4.2 Local Service, (Cont'd.)

Local Optional Service - Option B, (Cont'd.)

<u>Mileage Bands</u>	<u>Initial Minute</u>	<u>Additional Minutes</u>
0 miles	\$.02	\$.01
1-10 miles	\$.04	\$.02
11-16 miles	\$.06	\$.04
17-22 miles	\$.10	\$.07
23-30 miles	\$.14	\$.10
Greater than 30 miles intra-parish	\$.14	\$.14
23-30 miles inter-parish	\$.14	\$.10
31-40 miles inter-parish	\$.14	\$.14
Greater than 40 miles inter-parish	\$.14	\$.14

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SECTION 4 - RATES, (Cont'd.)

4.2 Local Service, (Cont'd.)

Custom Calling Services

	Monthly
Call Forwarding Variable	\$7.00
Call Waiting	\$7.00
Speed Calling (8 code)	\$5.00
Speed Calling (30 code)	\$6.00
Call Forwarding Busy Line	\$3.50
Call Forwarding Don't Answer	\$3.50
Customer Control of Call Forwarding Busy Line	\$7.25
Customer Control of Call Forwarding Don't Answer	\$7.25
Call Forwarding Busy Line Multipath or Customer Control of Call Forwarding Busy Line Multipath	\$3.60
Call Forwarding Don't Answer Multipath or Customer Control of Call Forwarding Don't Answer Multipath	\$3.60
Call Forwarding Variable Multipath	\$7.00
Remote Access Call Forwarding Variable	\$9.50
Call Forwarding Don't Answer Ring Control	\$4.00

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SECTION 4 - RATES, (Cont'd.)

4.2 Local Service, (Cont'd.)

Custom Calling Services	Business Monthly
Three-way Calling	\$6.50
Three-way Calling, per use	\$0.90
Three-way Calling with Transfer	\$6.50

Remote Call Forwarding

1.Per feature arranged and one access path	\$18.50*
2.Per additional access facility	\$18.50

*Installation Charge - \$13.06

Note: Level One rates apply for service connected on or before December 20, 1999. Level Two rates apply for service connected after December 20, 1999 and receive no discount.

Surrogate Client Number

Business	\$2.85
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SECTION 4 - RATES, (Cont'd.)

4.2 Local Service, (Cont'd.)

Touch Service

Call Return, per line	\$6.50
Call Return, per activation	\$0.90
Repeat Dialing, per line	\$6.50
Repeat Dialing, per activation	\$0.90
Call Selector	\$6.50
Preferred Call Forwarding	\$6.00
Call Block	\$6.50
Call Tracing, per line	\$6.50
Caller ID – Basic (without ACR)	\$11.00
Caller ID (w/o ACR per line for	
Multiline hunt group	\$11.00
Caller ID Basic w/ACR	\$11.00
Caller ID – Deluxe (with ACR)	\$11.00
Caller ID – Deluxe (without ACR)	\$11.00
BusyConnect, per activation	\$0.90
Enhanced Caller ID (with ACR)	\$17.00
Enhanced Caller ID (with ACR)	\$17.00
Enhanced Caller ID with Call	
Management (with ACR)	\$18.00
Enhanced Caller ID with Call	
Management (with ACR and Call	
Forwarding Don't Answer)	\$18.00

Business Packages

Call Waiting w/ Call Forwarding Variable or 3-Way Calling	\$10.50
Call Waiting w/ Speed Calling 8 Code	\$9.75
Call Waiting w/ Call Forwarding Variable and Speed Calling 8	15.50
Call Waiting, Call Forwarding Variable, 3-Way Calling, and Speed Calling 8	20.00
Call Forwarding Variable with 3-Way Calling	10.75
Speed Call 8 with Three-Way Calling or Call Forwarding Variable	10.00
Call Waiting w/ Call Forwarding Variable and 3-Way Calling	16.00
Call Waiting with 3-Way Calling and Speed Calling 8 Code	15.50
Call Forwarding Variable w/ 3-Way Calling and Speed Calling 8 Code	15.50
3-Way Calling with Call Forward Variable or Call Waiting	10.75

Ring Select Service

RingSelect I (one additional number)	\$8.00
RingSelect II(first additional number)	\$10.00

Note: Level One rates apply for service connected before December 20, 1999. Level Two rates apply for service connected on or after December 20, 1999.

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SECTION 4 - RATES, (Cont'd.)

4.2 Local Service, (Cont'd.)

Charges for Connecting Services

Line Connection Charge	\$85.00
Line Connection Charge-Additional Line	\$32.00

Charges for Changing Service

Line Change Charge- First Line	\$46.00
Line Change Charge-Additional Line	\$10.00

Secondary Service Charge

per request/each	\$26.00
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Premises Work Charge

First 15 minute increment or fraction thereof(per increment)	\$23.00
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Premises Work Charge

Each additional 15 minute increment or fraction thereof (per increment)	\$11.00
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Remote Call Forwarding

1. Remote Call Forwarding per feature arranged and one access path	\$18.50*
2. Remote Call Forwarding per additional access facility	\$18.50

*Installation charge of \$13.06 in addition to secondary ordering charge.

Restoration of Service Charge

First Line	\$38.50
Each -Additional Line	\$38.50

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SECTION 4 - RATES, (Cont'd.)

4.2 Local Service, (Cont'd.)

Customized Code Restrictions

<u>Customized Code Restrictions</u>	<u>Nonrecurring Charge</u>	<u>Monthly Rates</u> Line or PBX Trunk
Option #1	\$10.00	\$5.50
Option #2	\$10.00	\$5.50
Option #3	\$10.00	\$5.50
Option #4	N/C	N/C
Option #5	N/C	N/C
Option #6	N/C	N/C

Option #1 - Restricted Codes

1+, 0-, 0+, 00-, (1+/O+) 411, 976, NPA 900, IDD 01+, IDD 011, N11 SERVICE (211)
Expanded Local Calling Area for Non-Local Option Service Subscribers

Option #2 - Restricted Codes

0+, 0-, 00-, IDD 01+, 976

Option #3 - Restricted Codes

1+, 0-, 0+, 00-, IDD 011+, NPA 900
Expanded Local Calling Area for Non-Local Optional Service Subscribers

Option #4 - Restricted Codes

976, NPA 900

Option #5 - Restricted Codes

976

Option #6 - Restricted Codes

976, NPA 900, N11 Service (211)

Message Waiting Indication

Message Waiting Indication enables end-users to receive Message Waiting Indication on their lines. When end-users have voice message waiting, they are alerted with an audible alerting signal (stuttered dial tone).

Message Waiting Indication

Message Waiting Indication-Audible	\$0.60
Message Waiting Indication-Audible/ Visual	\$0.60

Note: Level One rates apply for service connected on or before December 20, 1999. Level Two rates apply for service connected after December 20, 1999 and receive no discount.

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SECTION 4 - RATES, (Cont'd.)

4.2 Local Service, (Cont'd.)

Telecommunications Packages w/LD Usage Included

Platinum Plus Package - This plan offers subscribers two (2) local access lines with unlimited calling features on the first access line, a toll-free number, sixty (60) minutes of 1+ usage each month (usage in excess of 60 minutes will be billed at \$0.085 per minute) and unlimited Internet access.

- 1) Rate per month \$65.95
- 2) Monthly Charges are billed in advance. Usage charges are billed in arrears.
- 3) 1+ usage is billed in six (6) second increments with a six (6) second minimum.

Note: In order to qualify for the Platinum Plus Package, the customer must subscribe to the Company's local and long distance services.

Platinum Package - This plan offers subscribers two (2) local access lines, two (2) calling features (call waiting and call forwarding) on the first line, a toll-free number, six (60) minutes of 1+ usage each month (usage in excess of 60 minutes will be billed at \$0.085 per minute) and unlimited Internet access.

- 1) Rate per month \$53.95
- 2) Monthly charges are billed in advance. Usage charges are billed in arrears.
- 3) 1+ usage is billed in six (6) second increments with a six (6) second minimum.

Note: In order to qualify for the Platinum Package, the customer must subscribe to the Company's local and long distance services.

Gold Package - This plan offers subscribers one (1) local access line with two (2) calling features (call waiting and call forwarding), a toll-free number, sixty (60) minutes of 1+ usage each month (usage in excess of 60 minutes will be billed at \$0.085 per minute and unlimited Internet access.

- 1) Rate per month \$40.95
- 2) Monthly charges are billed in advance. Usage charges are billed in arrears.
- 3) 1+ usage is billed in six (6) second increments with a six (6) second minimum.

Note: In order to qualify for the Gold Package, the customer must subscribe to the Company's local and long distance services.

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SECTION 4 - RATES, (Cont'd.)

4.3 Facilities-Based Local Service Rates

4.3.1 Access Line Rate

Effective November 1, 2001, facilities-based access line rates are available to new business customers in deaveraged zones one and two as established by the Louisiana Public Service Commission, and for customers in competitive situations on an individual case basis. Facilities-based access line rates will not be available in New Orleans, except for customers served out of central offices where Network Telephone has its own facilities network. The rates apply per line to access lines, PBX trunks, each channel of a channelized T1, and Network Access Registers. The rates include unlimited calling the basic local calling area only, unless the plan with unlimited long distance is selected. A reduced toll rate of \$0.03 per minute is applicable for calls into the expanded local calling area as defined in this Price List or by the ILEC tariff, if applicable. The customer must select Network Telephone as the long distance provider in order to receive the \$0.03 per minute expanded calling rate.

<u>Term</u>	<u>Monthly Recurring Charge Per Line</u>
Month-to-Month	\$34.71 (I)
Two-year Term Agreement	\$31.64 (I)
Three-year Term Agreement	\$30.10 (I)

Access Line with Unlimited Long Distance*

(Includes calling features in Section 4.3.2 of this Price List at no additional charge)

One-year term agreement	\$64.00 (I)
Two-year term agreement	\$61.00 (I)
Three-year term agreement	\$58.00 (I)

*Limitations apply:

- Maximum of 16 lines per location.
- Required to apply to all lines at the service location.
- Includes 1+ outbound domestic usage only. Does not exclude expanded domestic calls (Alaska, Hawaii, Puerto Rico, U.S. Virgin Islands).
- Any PICC or LD line charge is included in the monthly rate.
- If LD usage exceeds by 10X the average usage of all customers on this plan in the state, subscriber may be charged an additional fee of \$50 per month per line, or may be offered another plan.
- Service may not be used for calls to online services, Internet access services, or for any service that does not involve a person-to-person conversation or voice-only call.
- Usage does not include multi-party conference calls, calls to 900, 976, 700 numbers and other calls to access information service, directory assistance, calling card, operator service, international calling or toll free services.
- Service may not be used with call centers, auto dialers or auto-switching type equipment, public telephone service or ISDN services
- Lines associated with educational institutions, hotels or motels, or other businesses that aggregate end user traffic are not eligible for this service.
- Account codes are not available with unlimited long distance access lines.

SECTION 4 - RATES, (Cont'd.)

4.3 Facilities-Based Local Service Rates, (Cont'd.)

4.3.1 Access Line Rate, (Cont'd.)

Early termination penalties as outlined below apply for customers signing term agreements for access lines.

Term	Installation Charge*	Early Termination Charge**	Charge for Reduction in Number of Lines in the Term Agreement***
12 Months	New installations will be billed at the installation charged outlined in Section 4.2 of this Price List.	100% of monthly recurring revenues multiplied by the number of months remaining on the agreement.	\$50.00 per line
24 Months	New installations will be billed at the installation charges outlined in Section 4.2 of this Price List.	50% of monthly recurring revenues multiplied by the number of months remaining on the agreement	\$50.00 per line
36 Months	New installations will be billed at the installation charges outlined in Section 4.2 of this Price List.	33% of monthly recurring revenues multiplied by the number of months remaining on the agreement	\$50.00 per line

*May be waived or reduced during special promotions.

**In addition to the monthly revenue percentage listed, any promotion incentives or waived charges awarded to the customer will be charged back upon early termination.

***If the customer ports a line to another carrier, or reduces lines below the minimum number of the lines for the product he has selected, full termination charges apply.

Note 1: Two-line minimum required per customer location, unless customer has a bundled product at another location.

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SECTION 4 - RATES, (Cont'd.)

4.3 Facilities-Based Local Service Rates, (Cont'd.)

4.3.2 Optional Calling Features

A. Access Line Features

<u>Features</u>	<u>Monthly Recurring Charge</u>
Repeat Dialing	\$3.00
Call Waiting	\$3.00
Speed Calling - 8 Numbers	\$3.00
Call Forwarding - Busy Line	\$3.00
Call Return	\$3.00
Enhanced Caller ID (Caller ID on Call Waiting)	\$7.00
Ring Select I	\$7.00
Ring Select II	\$9.00
Message Waiting Indication (Audible/Visual)	\$0.00
Distinctive Ringing	\$3.00
Selective Distinctive Alerting	\$3.00
Call Forwarding Variable	\$7.00
Speed Calling - 30 Numbers	\$5.00
Call Forwarding Don't Answer	\$3.00
Caller ID	\$3.00
Caller ID Deluxe (Calling Name/ Number Delivery)	\$8.00
Customized Code Restriction - Option 1 <i>(1+ interlata and intralata, 101XXXX, 0-, 0+, 00-, (1+/0+)</i> <i>411, 976, NPA 900, IDDD01+, IDDD 011+, (N11) (211)</i>	\$4.00
Customized Code Restriction - Option 2 <i>(0-,0+,00-, IDDD 01+, 976)</i>	\$4.00
Customized Code Restriction - Option 3 <i>(1+ interlata and intralata, 101XXXX, 0-, 0+, IDDD011+,</i> <i>NPA 900)</i>	\$4.00
Customized Code Restriction - Option 4 <i>(976, NPA 900)</i>	\$0.00
Customized Code Restriction - Option 5 <i>(976)</i>	\$0.00
Customized Code Restriction - Option 6 <i>(976, NPA 900, (N11)(211)</i>	\$0.00
Message Waiting Indication	\$0.00
Hunting	\$10.00
Call Hold	\$3.00
Selective Call Acceptance	\$3.00
Cancel Call Waiting	\$0.00
Selective Call Forward	\$3.00
Three-Way Calling	\$3.00
Anonymous Call Rejection	\$3.00

Note: Feature charges for Call Forwarding Don't Answer and Call Forward Busy Line are waived for customers with Network Telephone's voice mail

B. Remote Activation of Call Forwarding \$7.00

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SECTION 4 - RATES, (Cont'd.)

4.3 Facilities-Based Local Service Rates, (Cont'd.)

4.3.2 Optional Calling Features, (Cont'd.)

C. FiberTREX Optional Calling Features

The following features are only available to Customers subscribing to bundled service plans that include the FiberTREX Optional Calling Features.

	Monthly Recurring Charge
FiberTREX Service	\$2.50
Basic Standard Features	
Consultation Hold	Free
Call Transfer	Free
Three-Way Calling	Free
Automatic Call Back	Free
Call Forwarding Variable	Free
Call Hold	Free
Speed Calling 30	Free
Selectable Standard Features	
Intercom	Free
Call Forwarding (Busy/Don't Answer)	Free
Call Pick-Up	Free
Call Restriction Options	Free
Distinctive Ringing	Free
Hunting	Free
Call Waiting - Originating/Terminating	Free
Tone Block / Cancel Call Waiting	Free
Optional Features	
Call Block	\$1.25
Call Park	\$1.25
Caller ID	\$6.50
Directed Call Park	\$1.25
Last Number redial	\$1.25
Remote Access Forward	\$5.50
Repeat Call	\$1.25
Return Call	\$1.25

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SECTION 4 - RATES, (Cont'd.)

4.3 Facilities-Based Local Service Rates, (Cont'd.)

4.3.4 Service Connection Charges Non-Recurring Charge

Line Connection Charge, per line or trunk
Business Rates as listed in Section 4.2 O of this Price List apply

Line Change Charge, per line or trunk
Business Rates as listed in Section 4.2 P of this Price List apply

Secondary Service Charge, per request
Business Rates as listed in Section 4.2 Q (1) of this Price List apply

Premise Work Charge/Trouble Located on Customer Equipment
First ½ hour or fraction thereof \$48.53
Each Additional ½ hour \$19.70

Expedite Charge \$345.00
Note: This charge applies when customer requests an expedited installation date, however payment of the charge does not guarantee an installation date or interval

DSL Circuit Move or Change \$499.00
Missed Appointment Charge \$178.50
Applied when customer makes an appointment and is unavailable to provide access to the premise

4.3.5 Facilities Based Voice Service with DSL for Company Employees
Active employees who have completed 90 days of employment with Network Telephone and have not previously had service placed in collections status are eligible for SDSL service which includes basic voice service at the employee discount price indicated below:

<u>Monthly Recurring Charge</u>	<u>Installation</u>
\$39.00	\$118.00

Service includes DSL and one voice line. Additional voice lines will be provided at a monthly recurring charge of \$6.00 each. Features as listed in the facilities-based pricing section of this Price List will be provided at no discount.

If an employee cancels the order during the ILEC cancellation period, a \$100 order cancellation charge will apply. If the employee cancels the order after the ILEC cancellation period, then a \$199 order cancellation charge will be assessed. If the employee is no longer eligible for the employee discount due to collections or termination, NTC will bill the employee the per line rate for unbundled DSL service in the company's current price list.

Employees must also choose Network Telephone's long distance service at currently Price Listed prices to be eligible for the discounted VoDSL package.

4.3.6 Remote Call Forwarding Monthly Recurring Charges

Per feature arranged and one access path for interexchange,
Intraexchange, or local calling area per service request \$16.50
Additional Access Path \$16.50

Note 1: A line change charge will apply if RCF is installed after service is initially installed

Note 2: Usage charge may apply

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SECTION 4 - RATES, (Cont'd.)

4.3 Facilities-Based Local Service Rates, (Cont'd.)

4.3.7 DID Service	<u>Monthly Recurring Charges</u>
Establish Trunk Group and provide for first group of 20 DID numbers	\$3.00
Each additional group of 20 DID numbers	\$3.00
Non-Consecutive DID numbers, each	\$0.15
DID Trunk Termination, each	\$17.50
Multifrequency (MF) Pulsing Option, each	\$6.00
Dual Tone Multifrequency (DTMF) Pulsing Option	\$6.00
Automatic Intercept Service, per number referred	\$0.00
Group of 20 Reserved Numbers, Each Group	\$3.00
Reserved Non-Consecutive DID Numbers, each	\$0.15
Installation of DID Trunk	\$599.00
Each additional Trunk	\$199.00

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SECTION 4 - RATES, (Cont'd.)

4.3 Facilities-Based Local Service Rates, (Cont'd.)

4.3.8	User Transfer and Conferencing	<u>Monthly Recurring Charge</u>
		\$6.00

4.3.9	Station Hunting	\$3.00
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4.3.10 LATA-Wide Access Lines for Business

The customer will receive local service with unlimited calling within the LATA, subject to certain limitations. Monthly recurring charges per line as follows:

Month to Month	\$45.00
One-year term	\$43.00
Two-year term	\$41.00
Three-year term	\$39.00

1-3 year plans require term agreements. Termination penalties listed in section 4.4 of this Price List apply. Customers will be charged month to month rate at the end of the specified term.

Limitations:

- May not be combined with other long distance calling options.
- Does not including incoming "toll-free" calls
- Calls made within the LATA will not count toward any "free" LD minutes included with bundled services.
- Not available with Advanced Phone and Internet Package.
- No additional LD access line charge applies with the LATA-wide calling product
- If IntraLATA usage exceeds 10x the average usage for all customers subscribing to the same service within the same state, the customer may be subject to an additional fee of \$25 for each line on the account for which usage was excessive.
- Service may not be used with call centers, auto dialers, or auto-switching type equipment, public telephone services, ISDN services, on-line services, or any service which does not involve person-to-person voice communication
- Lines associated with educational institutions, hotels or motels, or other businesses that aggregate end user traffic are not eligible for this service.
- Directory assistance, calling card and operator service calls are not included.
- Service does not include multi-party conference calls
- Network Telephone must be selected as intrastate and interstate toll provider for all line at the location and all services must be billed on one bill.
- Account codes will not be provided on LATA-Wide lines

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SECTION 4 - RATES, (Cont'd.)

4.3 Facilities-Based Local Service Rates, (Cont'd.)

4.3.10 Facilities-Based Local Service, (Cont'd.)

LATA-Wide Access Lines for Business

Included Features:

Remote Call Forwarding Variable
Remote Activation of Call Forwarding
User Transfer and Conferencing
Call Block
Call Forward Variable
Speed Calling 8-Code
Speed Calling 30-Code
Call Forward Busy Line
Call Forward Don't Answer
Ring Select I
Ring Select II
Message Waiting Indication Audible
Call Hold
Call Return
Distinctive Ring
Three Way Calling
Caller ID
Caller ID Deluxe
Enhanced Caller ID
Call Waiting
Cancel Call Waiting
Anonymous Call Rejection
Repeat Dialing
Selective Call Rejection
Selective Call Acceptance
Selective Call Forward
Selective Distinctive Alerting
Caller ID Block

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SECTION 4 - RATES, (Cont'd.)

4.4 Business Bundled Packages for Facilities-Based Customers

Service Area: Lafayette, Lake Charles, Houma, New Iberia, Alexandria, Baton Rouge, Monroe, New Orleans, Shreveport, Slidell, Morgan City¹

Limitations: -Customer must select Network Telephone's Long Distance Service and Local Service in order to receive full benefit from the bundled pricing plan. Upon customer request, the bundle may be provided without the DSL and/or the long distance service, however the bundle price will remain the same.

-Customer must sign a term agreement. (See Page 41.6.1)

-Limit of one bundle per customer location.

Charges Waived: -Discounted installation charges, depending on the term selected.²
-Equipment (CPE) rental/purchase charges.³

Package Prices Include: -Flat Rate Business Lines, with unlimited local calling for calls within the basic local calling area. The customer may choose unlimited available features as listed in Section 4.3.2 of this Price List (excludes voice mail). Calls within the expanded local calling area will be included in the flat rate for up to 100 of minutes of usage per line. A rate of \$.03 per minute will apply for usage above the 100-minute limit. Basic and expanded local areas are defined in Section 4.4.1 of this Price List. Applicable taxes and FCC charges will apply.
-Customers will receive 100 minutes of free long distance service per line. Credited long distance minutes include domestic outbound and inbound 1-800 (toll-free) calls. Extended domestic (Alaska, Hawaii, Puerto Rico, U.S. Virgin Islands) calls are not included. Rates for calls over the usage allowance are listed in Section 4.1.1.
-320 kbps DSL service with web site hosting at 25 Megs, 50 email names, 1 static IP address and unlimited usage. Higher data speeds are available at the listed charges.

¹ DSL Service is subject to certain technical factors which may limit the availability of the offer. These factors may include distance considerations based on the customer's location in relation to the central office, loop qualification tests and other conditions. If necessary, ADSL or IDSL may be substituted. In some cases, 1-4 line bundles are not available at 320 kbps speeds. One and two line bundles are available only to existing bundled customers, at current location and require a new 12-month term agreement. Line reduction charges apply.

² In the case of installation procedures that exceed regular/standard services, the customer will be charged a pre-agreed hourly rate. Extraneous installation charges may include, but are not limited to, inside wiring, LAN and WN configurations, etc. Charges for speed changes made during the duration of the contract will be billed at a \$100 non-recurring charge per change. Line connection charges for new lines (lines not currently installed) will apply at the business rates listed in Section 4.2 O of this Price List.

³ All equipment provided by Network Telephone under this arrangement shall remain the sole property of Network Telephone according to the terms listed in the term agreement. Should customer or Network Telephone terminate service for any reason prior to the expiration of the term agreement, Customer shall return equipment to Network Telephone in no more than 10 days.

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SECTION 4 - RATES, (Cont'd.)

4.4 Business Bundled Packages for Facilities-Based Customers, (Cont'd.)

Available Terms:

Term	Installation Charge*	Early Termination Charge**	Charge for Reduction in Number of Lines in the Term Agreement***	Early Termination due to move outside of DSL service area	Charge for DSL Speed Change After Installation
12 Months	\$499.00	100% of monthly recurring revenues multiplied by the number of months remaining on the agreement	\$50.00 per line	\$199.00	\$100.00
24 Months	\$499.00	50% of monthly recurring revenues multiplied by the number of months remaining on the agreement	\$50.00 per line	\$199.00	\$100.00
36 Months	\$499.00	33% of monthly recurring revenues multiplied by the number of months remaining on the agreement	\$50.00 per line	\$199.00	\$100.00

*May be waived or reduced during special promotions. A customer canceling service after signing a contract, but before installation is complete, will incur a \$1,500.00 cancellation charge.

**In addition to the monthly revenue percentage listed, any promotion incentives or waived charges awarded to the customer will be charged back upon early termination.

***If the customer ports a line to another carrier, or reduces lines below the minimum number of the lines for the product he has selected, full termination charges apply.

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SECTION 4 - RATES, (Cont'd.)

4.5 Business Bundled Packages for Facilities-Based Customers - All Markets Except Alexandria and Monroe

Monthly Recurring Charge for Packages With Term Agreement

Number of Lines	320 kbps	784 kbps	1.04 Mbps	1.5 Mbps
1-2	\$169.00 (I)	\$366.00 (I)	\$465.00 (I)	\$605.00 (I)
3	\$206.00 (I)	\$371.00 (I)	\$470.00 (I)	\$610.00 (I)
4	\$249.00 (I)	\$376.00 (I)	\$475.00 (I)	\$615.00 (I)
5	\$292.00 (I)	\$381.00 (I)	\$480.00 (I)	\$620.00 (I)
6	\$335.00 (I)	\$422.00 (I)	\$521.00 (I)	\$661.00 (I)
7	\$378.00 (I)	\$463.00 (I)	\$562.00 (I)	\$702.00 (I)
8	\$421.00 (I)	\$504.00 (I)	\$603.00 (I)	\$743.00 (I)
9	\$464.00 (I)	\$545.00 (I)	\$644.00 (I)	\$784.00 (I)
10	\$507.00 (I)	\$586.00 (I)	\$685.00 (I)	\$825.00 (I)
11	\$550.00 (I)	\$627.00 (I)	\$726.00 (I)	\$866.00 (I)
12	\$593.00 (I)	\$668.00 (I)	\$767.00 (I)	\$907.00 (I)
13	\$636.00 (I)	\$709.00 (I)	\$808.00 (I)	\$948.00 (I)
14	\$679.00 (I)	\$750.00 (I)	\$849.00 (I)	\$989.00 (I)
15	\$722.00 (I)	\$791.00 (I)	\$890.00 (I)	\$1,030.00 (I)
16	\$765.00 (I)	\$832.00 (I)	\$931.00 (I)	\$1,071.00 (I)
17	\$808.00 (I)	\$873.00 (I)	\$972.00 (I)	\$1,112.00 (I)
18	\$851.00 (I)	\$914.00 (I)	\$1,013.00 (I)	\$1,153.00 (I)
19	\$894.00 (I)	\$955.00 (I)	\$1,054.00 (I)	\$1,194.00 (I)
20	\$937.00 (I)	\$996.00 (I)	\$1,095.00 (I)	\$1,235.00 (I)
21	\$980.00 (I)	\$1,037.00 (I)	\$1,136.00 (I)	\$1,276.00 (I)
22	\$1,023.00 (I)	\$1,078.00 (I)	\$1,177.00 (I)	\$1,317.00 (I)
23	\$1,066.00 (I)	\$1,119.00 (I)	\$1,218.00 (I)	\$1,358.00 (I)
24	\$1,109.00 (I)	\$1,160.00 (I)	\$1,259.00 (I)	\$1,399.00 (I)

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SECTION 4 - RATES, (Cont'd.)

4.5 Business Bundled Packages for Facilities-Based Customers - All Markets Except Alexandria and Monroe

Monthly Recurring Charge for Packages Not Under Term Agreement

Number of Lines	320 kbps	784 kbps	1.04 Mbps	1.5 Mbps
1-2	\$182.75 (I)	\$413.90 (I)	\$527.75 (I)	\$688.75 (I)
3	\$220.25 (I)	\$416.90 (I)	\$530.75 (I)	\$691.75 (I)
4	\$264.65 (I)	\$419.90 (I)	\$533.75 (I)	\$694.75 (I)
5	\$309.05 (I)	\$422.90 (I)	\$536.75 (I)	\$697.75 (I)
6	\$353.45 (I)	\$467.30 (I)	\$581.15 (I)	\$742.15 (I)
7	\$397.85 (I)	\$511.70 (I)	\$625.55 (I)	\$786.55 (I)
8	\$442.25 (I)	\$556.10 (I)	\$669.95 (I)	\$830.95 (I)
9	\$486.65 (I)	\$600.50 (I)	\$714.35 (I)	\$875.35 (I)
10	\$531.05 (I)	\$644.90 (I)	\$758.75 (I)	\$919.75 (I)
11	\$575.45 (I)	\$689.30 (I)	\$803.15 (I)	\$964.15 (I)
12	\$619.85 (I)	\$733.70 (I)	\$847.55 (I)	\$1,008.55 (I)
13	\$664.25 (I)	\$778.10 (I)	\$891.95 (I)	\$1,052.95 (I)
14	\$708.65 (I)	\$822.50 (I)	\$936.35 (I)	\$1,097.35 (I)
15	\$753.05 (I)	\$866.90 (I)	\$980.75 (I)	\$1,141.75 (I)
16	\$797.45 (I)	\$911.30 (I)	\$1,025.15 (I)	\$1,186.15 (I)
17	\$841.85 (I)	\$955.70 (I)	\$1,069.55 (I)	\$1,230.55 (I)
18	\$886.25 (I)	\$1,000.10 (I)	\$1,113.95 (I)	\$1,274.95 (I)
19	\$930.65 (I)	\$1,044.50 (I)	\$1,158.35 (I)	\$1,319.35 (I)
20	\$975.05 (I)	\$1,088.90 (I)	\$1,202.75 (I)	\$1,363.75 (I)
21	\$1,019.45 (I)	\$1,133.30 (I)	\$1,247.15 (I)	\$1,408.15 (I)
22	\$1,063.85 (I)	\$1,177.70 (I)	\$1,291.55 (I)	\$1,452.55 (I)
23	\$1,108.25 (I)	\$1,222.10 (I)	\$1,335.95 (I)	\$1,496.95 (I)
24	\$1,152.65 (I)	\$1,266.50 (I)	\$1,380.35 (I)	\$1,541.35 (I)

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SECTION 4 - RATES, (Cont'd.)

4.6 Business Bundled Packages for Facilities-Based Customers - Alexandria and Monroe

Monthly Recurring Charge for Packages With Term Agreement

Number of Lines	320 kbps	784 kbps	1.04 Mbps	1.5 Mbps
1-2	\$169.00 (I)	\$344.00 (I)	\$443.00 (I)	\$583.00 (I)
3	\$206.00 (I)	\$349.00 (I)	\$448.00 (I)	\$588.00 (I)
4	\$249.00 (I)	\$390.00 (I)	\$489.00 (I)	\$629.00 (I)
5	\$292.00 (I)	\$431.00 (I)	\$530.00 (I)	\$670.00 (I)
6	\$335.00 (I)	\$472.00 (I)	\$571.00 (I)	\$711.00 (I)
7	\$378.00 (I)	\$513.00 (I)	\$612.00 (I)	\$752.00 (I)
8	\$421.00 (I)	\$554.00 (I)	\$653.00 (I)	\$793.00 (I)
9	\$464.00 (I)	\$595.00 (I)	\$694.00 (I)	\$834.00 (I)
10	\$507.00 (I)	\$636.00 (I)	\$735.00 (I)	\$875.00 (I)
11	\$550.00 (I)	\$677.00 (I)	\$776.00 (I)	\$916.00 (I)
12	\$593.00 (I)	\$718.00 (I)	\$817.00 (I)	\$957.00 (I)
13	\$636.00 (I)	\$759.00 (I)	\$858.00 (I)	\$998.00 (I)
14	\$679.00 (I)	\$800.00 (I)	\$899.00 (I)	\$1,039.00 (I)
15	\$722.00 (I)	\$841.00 (I)	\$940.00 (I)	\$1,080.00 (I)
16	\$765.00 (I)	\$882.00 (I)	\$981.00 (I)	\$1,121.00 (I)
17	\$808.00 (I)	\$923.00 (I)	\$1,022.00 (I)	\$1,162.00 (I)
18	\$851.00 (I)	\$964.00 (I)	\$1,063.00 (I)	\$1,203.00 (I)
19	\$894.00 (I)	\$1,005.00 (I)	\$1,104.00 (I)	\$1,244.00 (I)
20	\$937.00 (I)	\$1,046.00 (I)	\$1,145.00 (I)	\$1,285.00 (I)
21	\$980.00 (I)	\$1,087.00 (I)	\$1,186.00 (I)	\$1,326.00 (I)
22	\$1,023.00 (I)	\$1,128.00 (I)	\$1,227.00 (I)	\$1,367.00 (I)
23	\$1,066.00 (I)	\$1,169.00 (I)	\$1,268.00 (I)	\$1,408.00 (I)
24	\$1,109.00 (I)	\$1,210.00 (I)	\$1,309.00 (I)	\$1,449.00 (I)

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SECTION 4 - RATES, (Cont'd.)

4.6 Business Bundled Packages for Facilities-Based Customers - Alexandria and Monroe, (Cont'd.)

Monthly Recurring Charge for Packages Not Under Term Agreement

Number of Lines	320 kbps	784 kbps	1.04 Mbps	1.5 Mbps
1-2	\$182.75 (I)	\$388.60 (I)	\$502.45 (I)	\$663.45 (I)
3	\$220.25 (I)	\$391.60 (I)	\$505.45 (I)	\$666.45 (I)
4	\$264.65 (I)	\$436.00 (I)	\$549.85 (I)	\$710.85 (I)
5	\$309.05 (I)	\$480.40 (I)	\$594.25 (I)	\$755.25 (I)
6	\$353.45 (I)	\$524.80 (I)	\$638.65 (I)	\$799.65 (I)
7	\$397.85 (I)	\$569.20 (I)	\$683.05 (I)	\$844.05 (I)
8	\$442.25 (I)	\$613.60 (I)	\$727.45 (I)	\$888.45 (I)
9	\$486.65 (I)	\$658.00 (I)	\$771.85 (I)	\$932.85 (I)
10	\$531.05 (I)	\$702.40 (I)	\$816.25 (I)	\$977.25 (I)
11	\$575.45 (I)	\$746.80 (I)	\$860.65 (I)	\$1,021.65 (I)
12	\$619.85 (I)	\$791.20 (I)	\$905.05 (I)	\$1,066.05 (I)
13	\$664.25 (I)	\$835.60 (I)	\$949.45 (I)	\$1,110.45 (I)
14	\$708.65 (I)	\$880.00 (I)	\$993.85 (I)	\$1,154.85 (I)
15	\$753.05 (I)	\$924.40 (I)	\$1,038.25 (I)	\$1,199.25 (I)
16	\$797.45 (I)	\$968.80 (I)	\$1,082.65 (I)	\$1,243.65 (I)
17	\$841.85 (I)	\$1,013.20 (I)	\$1,127.05 (I)	\$1,288.05 (I)
18	\$886.25 (I)	\$1,057.60 (I)	\$1,171.45 (I)	\$1,332.45 (I)
19	\$930.65 (I)	\$1,102.00 (I)	\$1,215.85 (I)	\$1,376.85 (I)
20	\$975.05 (I)	\$1,146.40 (I)	\$1,260.25 (I)	\$1,421.25 (I)
21	\$1,019.45 (I)	\$1,190.80 (I)	\$1,304.65 (I)	\$1,465.65 (I)
22	\$1,063.85 (I)	\$1,235.20 (I)	\$1,349.05 (I)	\$1,510.05 (I)
23	\$1,108.25 (I)	\$1,279.60 (I)	\$1,393.45 (I)	\$1,554.45 (I)
24	\$1,152.65 (I)	\$1,324.00 (I)	\$1,437.85 (I)	\$1,598.85 (I)

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SECTION 4 - RATES, (Cont'd.)

4.7 Business Bundled Packages for Facilities-Based Customers

4.7.1- Calling Areas

City	Basic Local Calling Area	Expanded Local Calling Area
Alexandria	Alexandria, Boyce, LeCompte, Bunkie, Colfax, Dry Prong, Florien, Georgetown, Marksville, Montgomery, Pollock, Tallulah	Bordelonville, Big Can, Calcasieu, Cottonport, Cheneyville, , Elizabeth, Glenmora, Harrisonburg, Jena, Jonesville, Mansura, Moreauville, Monterey, Natchitoches, Oakdale, Olla, Plaqueville, Pitkin, Simmesport, St. Landry, Tullos, Winfield
Baton Rouge	Baton Rouge, Denham Springs, Livingston, Plaquemine, Rougon, Saint Gabriel, Zachary, St. Francisville, New Roads, Clinton, Wilson, Jackson, Tunica, Morganza	Albany, Clinton, Convent, Donaldsonvl, Dutch Town, French Settlement, Galvez, Greensburg, Gonzales, Innis, Livonia, Lutcher, Maringouin, Maurepas, Montpelier, Rosedale, Springfield, Sorrento, Vacherie, White Castle
Houma	Dulac, Gibson, Montegut	Chackbay, Edgard, Galliano, Golden Meadow, Garyville, Kenner, Larose, Labadieville, Lackport, Lafitte, Luling, LaPlace, Morgan City, Norco, Napoleonville, New Orleans, Patterson, Paradis, Pierre Part, Raceland, Reserve, Thibodaux, Kenner
Lafayette	Broussard, Carencro, Duson, Youngsville	Abbeville, Arnaudville, Basile, Baldwin, Breaux Bridge, Cankton, Cecelia, Centerville, Chataigner, Church Point, Crowley, Delcambre, Erath, Eunice, Forked Island, Franklin, Gueydan, Henderson, Iota, Jenerette, Jennings, Kaplan, Krotz Springs, Lake Arthur, Lawtell, Leonville, Loreauville, Mamou, Melville, New Iberia, Opelousas, Parks, Port Barre, Rayne, St. Martinville, Sunset, Ville Platte, Washington, Weeks Island
Lake Charles	Carlyss, Iowa, Sulphur, Sweet Lake, Vinton	Basile, Cameron, Creole, DeQuincy, De Ridder, Elton, Fenton, Grand Chenier, Hayes, Hackberry, Jennings, Johnson Bayou, Kinder, Lacassine, Lake Aurthur, Merryville, Oberlin, Reeves, Ragley, Roanoke, Starks, Sugartown, Thornwell, Welsh
Monroe	Calhoun, Columbia, Mer Rouge, Ruston, Sterlington, Bastrop, Chatham, Farmerville, Spencer	Bernice, Bonita, Choudrant, Collinston, Crowville, Delhi, Dubach, Epps,, Ft. Necessity, Grambling, Hebron, Jonesboro, Mangham, Marion, Oak Ridge, Rayville, Winnsboro

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SECTION 4 - RATES, (Cont'd.)

4.7 Business Bundled Packages for Facilities-Based Customers, (Cont'd.)

4.7.1 Calling Areas, (Cont'd.)

City	Basic Local Calling Area	Expanded Local Calling Area
Morgan City	Patterson, Baldwin, Centerville, Franklin, Jeanerette, Weeks Island	Chackbay, Dulac, Gibson, Houma, Labadieville, Lockport, Montegut, Napoleonville, Pierre Part, Raceland, Thibodaux
New Iberia	Broussard, Lafayette, Loureauxville, Jeanerette, Weeks Island, Youngsville	Abbeville, Arnaudville, Baldwin, Breaux Bridge, Cankton, Carencro, Cecelia, Centerville, Church Point, Crowley, Delcambre, Duson, Erath, Franklin, Forked Island, Henderson, Jeanerette, Kaplan, Krotz Springs, Leonville, Opelousas, Parks, Port Barra, Rayne, St. Martinville, Sunset
New Orleans	Buras, Edgard, Delcaroix, Jesuit, Bend, Kenner, Lafitte, Lake Catherine, St. Bernard, Yscloskey Bush, Pointe la Hache, Port Sulphur, Venice Edgard, LaPlace, Luling, Norco, Paradis	Bush, Chackbay, Covington, Galliano, Garyville, Golden Meadow, Hammond, Houma, Lacombe, Larose, Lockport, Madisonville, Mandeville, Montegut, Pearl River, Ponchatoula, Raceland, Reserve, Slidell, Thibodaux
Shreveport	Shreveport, Belcher, Benton, Blanchard, Doyline, Gilliam, Grand Cane, Greenwood, Haughton, Hosston, Ida, Keatchie, Keithville, Minden, Mansfield, Mooringsport, Oil City, Plain Dealing, Rodessa, Vivian, Natchitoches, Coushatta, Logansport	Castor, Cotton Valley, Gibsland, Pelican, Ringgold, Shongaloo, Springhill, Sarepta
Slidell	Bush, Covington, Folsom, Lacombe, Madisonville, Mandeville, Pearl River	Bogalusa, Delacroix, Jesuit Bend, Kenner, Lake Catherine, New Orleans, St. Bernard, Yscloskey

4.7.2 Complete "T" Package

Facilities-based customers will receive full dynamic TI at all available line quantities.

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SECTION 4 - RATES, (Cont'd.)

4.7 Business Bundled Packages for Facilities-Based Customers, (Cont'd.)

4.7.2 Complete "T" Package

Package Includes:

- Unlimited local calling for calls within the basic local calling area.

- Customers will receive 250 minutes of free long distance per line, with a minimum of 1,000 free long distance minutes with package. Qualified long distance minutes included domestic outbound calls only. Extended domestic calls are not included in the bundled plan. Minutes in excess of the allowance will be billed at \$0.05 per minute. All in-bound toll-free minutes will be billed at \$0.06 per minute.

- 15 E-mail addresses. Additional e-mail addresses will be billed at \$1.00 each, or \$5.00 for a group of 10.

- Basic web hosting at 25 MB

- Voice features as follows:

- Anonymous Call Rejection
 - Call Forward Busy Line
 - Call Forward Don't Answer
 - Call Forward Variable
 - Call Hold
 - Call Return
 - Call Waiting
 - Caller ID
 - Caller ID Deluxe
 - Calling Identity Delivery Suppression
 - Cancel Call Waiting
 - Distinctive Ring
 - Enhanced Caller ID
 - Hunting
 - Internal Transfer & Conference
 - Repeat Dialing
 - Ring Select I
 - Ring Select II
 - Selective Call Acceptance
 - Selective Call Forwarding
 - Selective Call Rejection
 - Selective Distinctive Alerting
 - Speed Calling 8
 - Speed Calling 30
 - Three Way Calling

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SECTION 4 - RATES, (Cont'd.)

4.7 Business Bundled Packages for Facilities-Based Customers, (Cont'd.)

4.7.2 Complete "T" Package, (Cont'd.)

-Reduction in rates for the following chargeable voice features:
Remote Activation of Call Forwarding - \$3.00

-Other voice features will be billed from the feature list in Section 4.3 of this Price List.

-Inclusive pricing, without additional local number portability, end-user common line charge, cost recovery charge or ld access charge.

Limitations:

-One bundle per customer location

-Pricing for contract terms reverts to month-to-month pricing at the end of the term

-Customer must select Network Telephone's local and long distance service in order to subscribe to the plan

-Customer must be located within Network Telephone's facilities-based markets

-Termination and installation charges outlined in Section 4.4 of this Price List apply to the Complete "T" product

-There is not a termination penalty for month-to-month service; however the installation charge, should the customer opt for month-to-month pricing, will be \$1,000

-1-4 lines at 4 line rate

-Maximum of 16 lines

Lines	Month-to-Month	One Year	Two Year	Three Year
4	\$370.00	\$342.00	\$327.00	\$313.00
5	\$419.00	\$387.00	\$371.00	\$355.00
6	\$468.00	\$433.00	\$415.00	\$397.00
7	\$517.00	\$478.00	\$459.00	\$439.00
8	\$566.00	\$524.00	\$502.00	\$481.00
9	\$615.00	\$569.00	\$546.00	\$523.00
10	\$658.00	\$609.00	\$585.00	\$560.00
11	\$701.00	\$649.00	\$623.00	\$597.00
12	\$744.00	\$689.00	\$662.00	\$634.00
13	\$787.00	\$729.00	\$700.00	\$671.00
14	\$830.00	\$769.00	\$739.00	\$708.00
15	\$873.00	\$809.00	\$777.00	\$745.00
16	\$916.00	\$849.00	\$816.00	\$782.00

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SECTION 4 - RATES, (Cont'd.)

4.7 Business Bundled Packages for Facilities-Based Customers, (Cont'd.)

4.7.3 SmarT

A. Service Description

SmarT is an integrated T1 Solution that offers the Customer comprehensive voice and data communications solution over a single T1 connection. The service is available only to on-net customers. Service is offered with a minimum 2-Year Term Agreement. 3-Year and 5-Year Term Agreements are also available.

SmarT includes the following:

- 400 local calls for the first four (4) lines plus 100 local calls for each line in excess of four (4). Calls exceeding the calling allowance within the billing cycle are billed on a per call basis at the rates set forth in Section 4.7.3.B.1;
- 400 minutes of direct-dial (1+) long distance usage for the first four (4) lines calling plus 100 minutes of direct-dial (1+) long distance usage for each line in excess of four (4). Usage in excess of these allowances within the billing cycle are billed at the usage rates set forth in Section 4.7.3.B.2;
- Inbound toll free service at a reduced per minute rate, as set forth in Section 4.7.3.B.3;
- The following features are included at no additional charge and are always enabled upon service initiation:

Return Call (*69)	Caller ID with Name
Internal Conference & Transfer	Call Waiting/Cancel Call Waiting
Speed Dialing 30	Call Forward Variable
Repeat Dialing	900/976, Collect, 3 rd Party Blocking
Three-Way Calling	

- The following features are included at no additional charge and are enabled upon request:

Anonymous Call Rejection	Distinctive Ring
Call Forward Busy/Don't Answer	Hunting
Call Hold	Selective Call Acceptance
Call Block/Selective Call Rejection	Select Forward
Calling ID Delivery Suppression	Selective Distinctive Alerting
Remote Access to Call Forwarding	

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SECTION 4 - RATES, (Cont'd.)

4.7 Business Bundled Packages for Facilities-Based Customers, (Cont'd.)

4.7.3 SmarT, (Cont'd.)

B. Rates and Charges

1. Per Call Charge

The following per call charge applies for local calls in excess of allowances described in Section 4.7.3.A:

Per Call Charge: \$ 0.049

2. Direct-Dial (1+) Long Distance Per Minute Usage Rate

The following per minute usage rate applies to direct-dial (1+) long distance usage in excess of the long distance calling allowances described in Section 4.7.3.A:

Per Minute Rate: \$ 0.029

3. Inbound Toll Free Long Distance Per Minute Usage Rate

The following per minute usage rate applies to inbound toll free calls:

Per Minute Rate: \$ 0.029

4. Monthly Recurring Charges*

	<u>2 Year Term</u>	<u>3 Year Term</u>	<u>5 Year Term</u>
SmartT - 4 Lines	\$302.00	\$270.00	\$242.00
Each Additional Line	\$ 18.00	\$ 15.00	\$ 13.00

5. Nonrecurring Charges

	<u>2 Year Term</u>	<u>3 Year Term</u>	<u>5 Year Term</u>
Installation Charge	\$250.00	Waived	Waived

*Includes federal End User Common Line Charge. Other taxes and surcharges are not included.

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SECTION 4 - RATES, (Cont'd.)

4.7 Business Bundled Packages for Facilities-Based Customers, (Cont'd.)

4.7.4 Accelerate Complete

A. Description and Limitations

Accelerate Complete is an advanced integrated T1 solution package-based plan available only to on-net business Customers.

This plan includes:

- Three Voice lines;
- Unlimited local calling;
- 250 minutes of domestic direct dialed long distance calling, per month, per line. Long distance minutes are aggregated at the account level;
- 100 minutes of domestic inbound toll free service per month, per line. Inbound toll free minutes are aggregated at the account level;
- Certain Custom Calling features with optional additional free features upon request (as described in Section 4.7.4.B);
- Broadband Internet access* packages;
- One Toll Free number (upon request).

For additional monthly recurring charges, the Customer may elect unlimited domestic direct-dialed long distance and/or additional voice lines. If the Customer selects the unlimited long distance option, it must be applied to all voice lines and is limited to a maximum of 10 lines.

This service is available only for standard business use and may not be used for the purpose of telemarketing products or services using automatic dialing devices or any other manual or automated calling methods.

**This service is not regulated by the Louisiana Public Service Commission.*

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SECTION 4 - RATES, (Cont'd.)

4.7 Business Bundled Packages for Facilities-Based Customers, (Cont'd.)

4.7.4 Accelerate Complete, (Cont'd.)

B. Features

Accelerate Complete includes the following free Custom Calling features:

Caller ID With Name, Anonymous Call Rejection, Return Call, Transfer and Conference, Repeat Dialing, Speed Dial 30, Three Way Calling, Call Forward Variable, 900/976/Collect/Third Party Blocking.

Upon request the following Custom Calling features may be added at no additional charge.

Call Forward Busy, Call Forward No Answer, Call Hold, Call Waiting, Call Block, Calling Number Delivery Blocking, Distinctive Ring, Hunting, Selective Call Rejection, Selective Forward, Distinctive Ring, Remote Access to Call Forwarding, Single Voicemail Box with 30 messages*.

The Customer may add any additional Custom Calling features not included in the listings above, for an additional monthly recurring charge as found in Section 4.3.2 of this Price List.

**This service is not regulated by the Louisiana Public Service Commission.*

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SECTION 4 - RATES, (Cont'd.)

4.7 Business Bundled Packages for Facilities-Based Customers, (Cont'd.)

4.7.4 Accelerate Complete, (Cont'd.)

C. Rates and Charges

Unless listed in this Section, other nonrecurring service charges, as set forth in Section 4.3.4 of this Price List may apply.

1. Nonrecurring Installation Charge

Contract Term

1 Year Term	\$500.00
2 Year Term	\$250.00
3 Year Term	No Charge
5 Year Term	No Charge

2. Monthly Recurring Charge

	<u>Contract Term</u>			
	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>	<u>5 Year</u>
Accelerate Complete Including 3 Voice Lines	\$390.00	\$354.00	\$315.00	\$289.00
Each Additional Line	\$ 25.00	\$ 23.00	\$ 20.00	\$ 18.00
Optional Unlimited Long Distance, Per Line	\$ 25.00	\$ 25.00	\$ 25.00	\$ 25.00
Additional Toll Free Numbers, Per Line	\$ 3.00	\$ 3.00	\$ 3.00	\$ 3.00

3. Per Minute Outbound and Inbound Domestic Long Distance Usage Rate

The following per minute usage rate applies to outbound direct dialed domestic long distance calls and to inbound long distance calls that exceed the usage allowances.

Contract Term

1 Year Term	\$0.049
2 Year Term	\$0.039
3 Year Term	\$0.029
5 Year Term	\$0.025

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SECTION 4 - RATES, (Cont'd.)

4.7 Business Bundled Packages for Facilities-Based Customers, (Cont'd.)

4.7.5 Business Talk Value

A. Description and Limitations

Business Talk Value is a package-based plan available only to on-net business Customers.

This plan includes:

- Unlimited local calling;
- Certain Custom Calling features as described in Section 4.7.5.B.

Domestic long distance calling is not included with this plan. Long distance calls are billed separately at the per minute usage rates found in Section 4.7.5.C.3.

Term discounts are available.

This service is available only for standard business use and may not be used for the purpose of telemarketing products or services using automatic dialing devices or any other manual or automated calling methods.

B. Custom Calling Features

Business Talk Value includes the following Custom Calling features:

Caller ID with Name, Three-Way Calling, 900 Block and Speed Dial 8.

For an additional monthly recurring charge, the Customers may elect to add features either separately or bundled in the FiberTREX Feature Pack:

Consultation Hold, Call Transfer, Automatic Call Back, Call Forwarding Variable, Call Hold and Speed Dial 30.

The Customer may also elect to add any additional Custom Calling features not included in the listings above, for an additional monthly recurring charge as found in Section 4.3.2 of this Price List.

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SECTION 4 - RATES, (Cont'd.)

4.7 Business Bundled Packages for Facilities-Based Customers, (Cont'd.)

4.7.5 Business Talk Value, (Cont'd.)

C. Rates and Charges

Unless listed in this Section, other nonrecurring service charges, as set forth in Section 4.3.4 of this Price List may apply.

(a) Nonrecurring Installation Charge*

<u>Contract Term</u>	
Month-to-Month	\$26.80
1 Year Term	\$26.80
2 Year Term	\$26.80
3 Year Term	No Charge
5 Year Term	No Charge

(b) Monthly Recurring Charge, Per Line

<u>Contract Term</u>	
Month-to-Month	\$35.95
1 Year Term	\$33.95
2 Year Term	\$32.95
3 Year Term	\$31.95
5 Year Term	\$29.95

(c) Per Minute Usage Rate

The following per minute usage rates apply to direct dialed domestic long distance calls.

<u>Contract Term</u>	
Month-to-Month	\$0.059
1 Year Term	\$0.049
2 Year Term	\$0.039
3 Year Term	\$0.029
5 Year Term	\$0.025

*Installation Charge is waived on ported lines.

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SECTION 4 - RATES, (Cont'd.)

4.7 Business Bundled Packages for Facilities-Based Customers, (Cont'd.)

4.7.6 Business Talk Unlimited

A. Description and Limitations

Business Talk Unlimited is a package-based plan available only to on-net business Customers.

This plan includes:

- Unlimited Local Calling;
- Unlimited Direct Dialed Domestic Long Distance Calling;
- Certain Custom Calling Features as described in Section 4.7.6.B.

The Customer may subscribe to a maximum of ten (10) unlimited lines, per account. Additional unlimited lines are available. Unlimited direct dialed long distance includes calling to the 48 contiguous states, Alaska, Hawaii, Canada, US Virgin Islands, Guam, Puerto Rico and American Samoa. Term discounts are available.

This service is available only for standard business use and may not be used for the purpose of telemarketing products or services using automatic dialing devices or any other manual or automated calling methods.

B. Custom Calling Features

Business Talk Unlimited includes the following Custom Calling features:

Caller ID with Name, Three-Way Calling, Call Forward Variable, Speed Dial 30, Return Call, 900 Block

Additional features are available separately or bundled in the FiberTREN Feature Pack for an additional charge:

Consultation Hold, Call Transfer, Automatic Call Back, Call Forwarding Variable, Call Hold and Speed Dial 30.

The Customer may also elect to add any additional Custom Calling features not included in the listings above, for an additional monthly recurring charge as found in Section 4.3.2 of this Price List.

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SECTION 4 - RATES, (Cont'd.)

4.7 Business Bundled Packages for Facilities-Based Customers, (Cont'd.)

4.7.6 Business Talk Unlimited, (Cont'd.)

B. Rates and Charges

Unless listed in this Section, other nonrecurring service charges, as set forth in Section 4.3.4 of this Price List may apply.

1. Nonrecurring Installation Charge*

<u>Contract Term</u>	
Month-to-Month	\$26.80
1 Year Term	\$26.80
2 Year Term	\$26.80
3 Year Term	No Charge
5 Year Term	No Charge

2. Monthly Recurring Charge

<u>Contract Term</u>	Initial 10 Lines, <u>Per Line</u>	Each Additional <u>Line</u>
Month-to-Month	\$47.00	\$42.00
1 Year Term	\$47.00	\$42.00
2 Year Term	\$47.00	\$42.00
3 Year Term	\$47.00	\$42.00
5 Year Term	\$47.00	\$42.00

**Installation Charge is waived on ported lines.*

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SECTION 4 - RATES, (Cont'd.)

4.7 Business Bundled Packages for Facilities-Based Customers, (Cont'd.)

4.7.7 Business Talk Plus

A. Description and Limitations

Business Talk Plus is a package-based plan available to off-net business Customers.

This plan includes:

- Unlimited local calling;
- Certain Customer Calling features as described in Section 4.7.7.B.

The Customer may add direct dialed domestic long distance calling to the Plan for an additional monthly recurring charge as found in Section 4.7.7.C.3 of this Price List. Long distance calling packages are available in blocks of 100 minutes.

This service is available only for standard business use and may not be used for the purpose of telemarketing products or services using automatic dialing devices or any other manual or automated calling methods. Term discounts apply.

B. Custom Calling Features

Business Talk Plus includes the following Custom Calling features:

Caller ID with Name, Three-Way Conference, Toll Blocking, and Speed Dial 8.

Additional features are available separately or bundled in the FiberTREN Feature Pack for an additional charge:

Call Waiting, Return Call, Repeat Dialing

The Customer may also elect to add any additional Custom Calling features not included in the listings above, for an additional monthly recurring charge as found in Section 4.3.2 of this Price List.

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SECTION 4 - RATES, (Cont'd.)

4.7 Business Bundled Packages for Facilities-Based Customers, (Cont'd.)

4.7.7 Business Talk Plus, (Cont'd.)

C. Rates and Charges

Unless listed in this Section, other nonrecurring service charges, as set forth in Section 4.3.4 of this Price List may apply.

1. Nonrecurring Installation Charge

<u>Contract Term</u>	
1 Year Term	\$26.80
2 Year Term	\$26.80
3 Year Term	\$26.80
5 Year Term	\$26.80

2. Monthly Recurring Charge

<u>Contract Term</u>	
1 Year Term	\$43.95
2 Year Term	\$42.95
3 Year Term	\$41.95
5 Year Term	\$39.95

3. Long Distance Calling Packages

The following monthly recurring charge applies to blocks of direct dialed domestic long distance calling packaged in blocks of 100 minutes.

Per line	\$ 4.00
----------	---------

4. Per Minute Usage Rate

The following per minute usage rates apply to direct dialed domestic long distance calls

<u>Contract Term</u>	
1 Year Term	\$0.049
2 Year Term	\$0.039
3 Year Term	\$0.029
5 Year Term	\$0.025

**Installation Charge is waived on ported lines.*

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SECTION 4 - RATES, (Cont'd.)

4.7 Business Bundled Packages for Facilities-Based Customers, (Cont'd.)

4.7.8 Business Talk Premium

A. Description and Limitations

Business Talk Premium is a package-based plan available to off-net business Customers.

This plan includes:

- Unlimited local calling;
- Unlimited direct dialed domestic long distance calling;
- Certain Custom Calling features as described in Section 4.7.8.B.

The Customer may subscribe to a maximum of ten (10) unlimited lines, per account. Additional Unlimited Lines are available.

This service is available only for standard business use and may not be used for the purpose of telemarketing products or services using automatic dialing devices or any other manual or automated calling methods.

B. Custom Calling Features

Business Talk Premium includes the following Custom Calling features:

Caller ID with Name, Three-Way Calling, Call Forward Variable, Speed Dial 30, Return Call, Toll Blocking optional Hunting.

Additional Custom Calling features not included in the listings above may be purchased for an additional monthly recurring charge as found in Section 4.3.2 of this Price List.

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SECTION 4 - RATES, (Cont'd.)

4.7 Business Bundled Packages for Facilities-Based Customers, (Cont'd.)

4.7.8 Business Talk Premium, (Cont'd.)

C. Rates and Charges

Unless listed in this Section, other nonrecurring service charges, as set forth in Section 4.3.4 of this Price List may apply.

1. Nonrecurring Installation Charge

<u>Contract Term</u>	
1 Year Term	\$26.80
2 Year Term	\$26.80
3 Year Term	\$26.80
5 Year Term	\$26.80

2. Monthly Recurring Charge

<u>Contract Term</u>	Initial 10 Lines, <u>Per Line</u>	Each Additional <u>Line</u>
1 Year Term	\$57.00	\$52.00
2 Year Term	\$57.00	\$52.00
3 Year Term	\$57.00	\$52.00
5 Year Term	\$57.00	\$52.00

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SECTION 4 - RATES, (Cont'd.)

4.7 Business Bundled Packages for Facilities-Based Customers, (Cont'd.)

4.7.9 Long Distance Call Packs

A. Description and Limitations

Call Packs are available to business Customers who subscribe to a local service bundle with a contract term. Call Packs provide blocks of minutes for direct dialed outbound and inbound domestic long distance calls for a monthly fee.

B. Monthly Recurring Charges

Outbound Long Distance Call Pack

5,000 Minutes	\$140.00
10,000 Minutes	\$270.00
20,000 Minutes	\$520.00
40,000 Minutes	\$1,000.00
60,000 Minutes	\$1,440.00
80,000 Minutes	\$1,840.00
100,000 Minutes	\$2,200.00

C. Per Minute Usage Rates

The following per minute usage rates apply to direct dialed domestic long distance calls in excess of the purchased block of minutes.

Contract Term

1 Year Term	\$0.049
2 Year Term	\$0.039
3 Year Term	\$0.029
5 Year Term	\$0.025

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SECTION 4 - RATES, (Cont'd.)

4.7 Business Bundled Packages for Facilities-Based Customers, (Cont'd.)

4.7.10 Business Talk Advantage

A. Description and Limitations

Business Talk Advantage is a package-based plan available only to on-net business Customers.

This plan includes:

- Unlimited local calling;
- Certain Custom Calling features as described in Section 4.7.10.B.

Domestic long distance calling is not included with this plan. Long distance calls are billed separately at the per minute usage rates found in Section 4.7.10.C.3.

Term discounts are available.

This service is available only for standard business use and may not be used for the purpose of telemarketing products or services using automatic dialing devices or any other manual or automated calling methods.

B. Custom Calling Features

Business Talk Advantage includes the following Custom Calling features:

Caller ID with Name, Three-Way Calling, 900 Block and Speed Dial 8.

Additional Custom Calling features not included in the listings above may be purchased for an additional monthly recurring charge as found in Section 4.3.2 of this Price List.

(N)

(N)

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SECTION 4 - RATES, (Cont'd.)

4.7 Business Bundled Packages for Facilities-Based Customers, (Cont'd.)

4.7.10 Business Talk Advantage, (Cont'd.)

C. Rates and Charges

Unless listed in this Section, other nonrecurring service charges, as set forth in Section 4.3.4 of this Price List may apply.

1. Nonrecurring Installation Charge

Contract Term

Month-to-Month	\$75.00
1 Year Term	\$50.00
2 Year Term	\$25.00
3 Year Term	No Charge
5 Year Term	No Charge

2. Monthly Recurring Charge, Per Line

Contract Term

Month-to-Month	\$48.00
1 Year Term	\$43.00
2 Year Term	\$42.00
3 Year Term	\$41.00
5 Year Term	\$40.00

3. Per Minute Usage Rate

The following per minute usage rates apply to direct dialed domestic long distance calls. Usage is billed in six (6) second increments with an eighteen (18) second minimum.

Contract Term

Month-to-Month	\$0.059
1 Year Term	\$0.049
2 Year Term	\$0.039
3 Year Term	\$0.029
5 Year Term	\$0.025

(N)

(N)

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SECTION 4 - RATES, (Cont'd.)

4.7 Business Bundled Packages for Facilities-Based Customers, (Cont'd.)

4.7.11 Business Talk Complete

A. Description and Limitations

Business Talk Complete is a package-based plan available only to on-net business Customers.

This plan includes:

- Unlimited local calling;
- Unlimited Direct Dialed Domestic Long Distance Calling;
- Certain Custom Calling features as described in Section 4.7.11.B.

The Customer may subscribe to a maximum of ten (10) unlimited lines, per account.

Term discounts are available.

This service is available only for standard business use and may not be used for the purpose of telemarketing products or services using automatic dialing devices or any other manual or automated calling methods.

B. Custom Calling Features

Business Talk Complete includes the following Custom Calling features:

Caller ID with Name, Three-Way Calling, Call Forward Variable, Speed Dial 30, Return Call and 900 Block.

Additional Custom Calling features not included in the listings above may be purchased for an additional monthly recurring charge as found in Section 4.3.2 of this Price List.

(N)

(N)

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SECTION 4 - RATES, (Cont'd.)

4.7 Business Bundled Packages for Facilities-Based Customers, (Cont'd.)

4.7.11 Business Talk Complete, (Cont'd.)

C. Rates and Charges

Unless listed in this Section, other nonrecurring service charges, as set forth in Section 4.3.4 of this Price List may apply.

1. Nonrecurring Installation Charge

Contract Term

Month-to-Month	\$75.00
1 Year Term	\$50.00
2 Year Term	\$25.00
3 Year Term	No Charge
5 Year Term	No Charge

2. Monthly Recurring Charge, Per Line

Contract Term

Month-to-Month	\$55.00
1 Year Term	\$50.00
2 Year Term	\$47.00
3 Year Term	\$46.00
5 Year Term	\$45.00

(N)

(N)

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SECTION 4 - RATES, (Cont'd.)

4.7 Business Bundled Packages for Facilities-Based Customers, (Cont'd.)

4.7.12 Business Talk Extended

A. Description and Limitations

Business Talk Extended is a package-based plan available to off-net business Customers.

This plan includes:

- Unlimited Local Calling.

Domestic long distance calling is not included with this plan. Long distance calls are billed separately at the per minute usage rates found in Section 4.7.12.B.3.

Term discounts are available.

This service is available only for standard business use and may not be used for the purpose of telemarketing products or services using automatic dialing devices or any other manual or automated calling methods.

Additional Custom Calling features not included in the listings above may be purchased for an additional monthly recurring charge as found in Section 4.3.2 of this Price List.

B. Rates and Charges

Unless listed in this Section, other nonrecurring service charges, as set forth in Section 4.3.4 of this Price List may apply.

1. Nonrecurring Installation Charge

<u>Contract Term</u>	
Month-to-Month	\$75.00
1 Year Term	\$50.00
2 Year Term	\$25.00
3 Year Term	No Charge
5 Year Term	No Charge

(N)

(N)

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SECTION 4 - RATES, (Cont'd.)

4.7 Business Bundled Packages for Facilities-Based Customers, (Cont'd.)

4.7.12 Business Talk Extended, (Cont'd.)

(N)

B. Rates and Charges, (Cont'd.)

2. Monthly Recurring Charge, Per Line

Contract Term

Month-to-Month	\$50.00
1 Year Term	\$50.00
2 Year Term	\$50.00
3 Year Term	\$50.00
5 Year Term	\$50.00

3. Per Minute Usage Rate

The following per minute usage rates apply to direct dialed domestic long distance calls. Usage is billed in six (6) second increments with an eighteen (18) second minimum.

Contract Term

Month-to-Month	\$0.059
1 Year Term	\$0.049
2 Year Term	\$0.039
3 Year Term	\$0.029
5 Year Term	\$0.025

(N)

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SECTION 4 - RATES, (Cont'd.)

4.7 Business Bundled Packages for Facilities-Based Customers, (Cont'd.)

4.7.13 Peace of Mind Business Bundle - Unlimited Plan

(N)

A. General Description and Availability

This bundled service offering is available to new or existing business Customers with one-party business access lines. This bundle does not apply to Key System lines or PBX lines.

This bundled package is for small business Customers. Customers may have up to ten business one-party access lines to qualify for this bundle. Access lines after the initial access line will be billed at a reduced monthly recurring charge each, and will be equipped with Unlimited Long Distance and with all features listed below at no additional charge.

To qualify for this bundle service, Customers must subscribe to the Company's Small Business Unlimited Long Distance Plan and up to 15M Dynamic Broadband. The monthly recurring charges set forth in 4.7.13.C include all bundle components for the full bundled rate.

This offering includes a one-party business access line, Small Business Unlimited Long Distance Plan and up to 15M Dynamic Broadband, plus the following features:

Call Forward Variable	Caller ID on Call Waiting	Rotary Hunt
Call Return	Repeat Dial	Business Voice Mail
Enhanced Call Waiting	Speed Dial 30	
Caller ID & Number	Three Way Calling	

B. Term Commitment

The Customer must agree to keep the services for a minimum of two years. If a Customer agrees to keep the services for a minimum of three years, the nonrecurring Service Installation Charges will be waived.

An early termination fee of 50% of the remaining term balance will apply for customers who terminate before the end of the minimum the two-year term commitment.

(N)

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SECTION 4 - RATES, (Cont'd.)

4.7 Business Bundled Packages for Facilities-Based Customers, (Cont'd.)

4.7.13 Peace of Mind Business Bundle - Unlimited Plan, (Cont'd.)

C. Rates and Charges

1. Nonrecurring Charges

Nonrecurring service charges, as set forth in Section 4.2 of this tariff apply.

2. Monthly Recurring Charges

	<u>Monthly Recurring Charge*</u>
Initial Line	\$69.99
Each Additional Line	\$30.00

*If any required component of the service bundle is discontinued, bundle discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

(N)

(N)

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SECTION 4 - RATES, (Cont'd.)

4.7 Business Bundled Packages for Facilities-Based Customers, (Cont'd.)

4.7.14 Peace of Mind Business Bundle - Flexible 5-Cent Plan

A. General Description and Availability

This bundled service offering is available to new or existing business Customers with one-party business access lines. This bundle does not apply to Key System lines or PBX lines.

This bundled package is for small business Customers. Customers may have up to ten business one-party access lines to qualify for this bundle. Access lines after the initial access line will be at a reduced monthly recurring charge each, and will be equipped with the Business Flexible flat \$0.05 Long Distance plan and with all features shown above at no additional charge.

To qualify for this service, Customers must also subscribe to the Company's Small Business Flexible flat \$0.05 cent per minute Long Distance plan and up to 15M Dynamic Broadband. The monthly recurring charges set forth in Section 4.17.14.C include all bundle components for the full bundled rate.

This offering includes a one-party business access line, Small Business Flex 5-cent plan and up to 15M Dynamic Broadband, plus the following features:

Call Forward Variable	Caller ID on Call Waiting	Rotary Hunt
Call Return	Repeat Dial	Business Voice Mail
Enhanced Call Waiting	Speed Dial 30	
Caller ID & Number	Three Way Calling	

B. Term Commitment

The Customer must agree to keep the services for a minimum of two years. If a Customer agrees to keep the services for a minimum of three years, the non-recurring Service Installation Charges will be waived.

An early termination fee of 50% of the remaining term balance will apply for Customers who terminate before the end of the minimum two-year term commitment.

(N)

(N)

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SECTION 4 - RATES, (Cont'd.)

4.7 Business Bundled Packages for Facilities-Based Customers, (Cont'd.)

4.7.14 Peace of Mind Business Bundle - Flexible 5-Cent Plan, (Cont'd.)

C. Rates and Charges

1. Nonrecurring Charges

Nonrecurring service charges, as set forth in Section 4.2 of this tariff apply.

2. Monthly Recurring Charges

	<u>Monthly Recurring Charge*</u>
Initial Line	\$59.99
Each Additional Line	\$20.00

*If any required component of the service bundle is discontinued, bundle discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

(N)

(N)

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SECTION 4 - RATES, (Cont'd.)

4.8 Small Business Unlimited Long Distance Plan

(N)

4.8.1 Description

This plan is designed only for small business Customers who subscribe to a small business unlimited bundle provided by the Company. Customers are also required to subscribe to an unlimited interstate plan, in order to be eligible for this plan.

This plan is for domestic direct dialed one plus business long distance voice use only and cannot be used for auto-dialing (including automatic outbound dialing systems or call distribution systems), broadcast fax, long distance Internet or intranet access, softphones or data devices, transcript services, telemarketing, multi-party conference calling (excluding 3-way calls), party lines, chat lines, adult entertainment lines, calls to 900, 700 and 976 numbers, ISDN services, public telephone services, call center and certain switching applications.

Additional charges apply for directory assistance, calling cards, collect calls, operator services, international calling and/or toll-free calling services. The per minute rate for Company calling card calls under this plan will be as stated below. Taxes, fees and other charges, including the Universal Service Fund fee, apply.

Usage may be monitored for compliance/abnormal usage and the Customer may be required to demonstrate compliance with these restrictions where monitoring indicates non-compliance. If the Company determines that usage is not consistent with typical business voice service, including excessive usage, the Company may immediately restrict use or change the customer's long distance plan to an alternative plan.

This service offering is limited to a maximum of ten business one-party access lines.

This service offering is not available to Customers with a combination of one-party access lines and Key System or PBX lines.

4.8.2 Rates and Charges

Monthly Recurring Charge, Unlimited Calling:

Primary Line	\$20.00
Each Additional Line after the Primary Line	\$10.00

(N)

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SECTION 4 - RATES, (Cont'd.)

4.9 Direct Dialed LDMTS Rates –Windstream Business 5

4.9.1 Description

Windstream Business 5 is a long distance plan available to business Customers who utilize switched services. The plan provides direct dialed interstate and intrastate outbound calling and calling card service at the per minute rate listed below where technically available. The Customer must agree to a minimum one year commitment.

4.9.2 Rates and Charges

Calls are billed in 6-second increments with an 18-second minimum.

Per minute rate: \$0.05

(N)

(N)

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SECTION 5 - BILLING CONTENTS

5.1 Billing Contents

The Company's customer bills contain the following information:

- Name and address of Company
- Address for Correspondence
- Address for Remittance
- Customer Service/Billing Inquiry toll-free telephone number
- Name and address of Customer
- Bill Date
- All Account Numbers
- Invoice Number
- Summary of Charges
- Detail of Charges

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SECTION 6 - SPECIAL SERVICE ARRANGEMENTS

6.1 Individual Case Basis Arrangements

Arrangements will be developed on a case-by-case basis in response to a bona fide special request from a Customer or prospective Customer to develop a competitive bid for a service not generally available under this Price List. The Company rates will be offered to the Customer in writing and on a non-discriminatory basis. The Company may include resold services of AT&T in the offering. When individual resold services are not listed separately in this Price List, prices will include a 10% discount off the monthly recurring charges in AT&T's Tariffs currently on file with the Louisiana Public Service Commission.

.1.1 Traffic Studies

The company will conduct traffic studies upon customer request for overflow per trunk group, multi-line hung groups, and simulated facilities groups. Time parameter options are:

- A. Monday through Friday, 8:00 a.m. - 5:00 p.m.
- B. 24 hours per day, 7 days a week

Non-recurring Charge

\$40.00 per measurement ID, per week, per request

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SECTION 6 - SPECIAL SERVICE ARRANGEMENTS, (Cont'd.)

6.2 Contract Assumptions

A customer with an existing service agreement or contract with another provider must sign a contract assumption agreement in order to receive service from Network Telephone. The contract assumption agreement provides that the customer is responsible for all charges and liabilities assumed by Network Telephone according to the terms of the customers' prior service agreement with another provider. The text of the agreement is as follows:

If the end user ("Customer") located at (Service Location, incl. City, State, Zip Code) has previously entered into any service agreements, specifically including but not limited to any contracts service arrangement, special assembly contract, variable term payment plan, or similar contractual arrangement for the provision of services ("Service Agreement"), with any third party service provider, including but not limited to AT&T. or similar third party service provider ("Third Party Service Provider"), which Service Agreement must be assumed or guaranteed in whole or in part by Network Telephone, then in any such event, the following special provisions shall apply.

All terms and conditions of such Service Agreement with said Third Party Service Provider are hereby incorporated by reference as fully and with the same effect as if Network Telephone was substituted for the Third Party Service Provider;

The agreement between Customer and Network Telephone shall be construed as an obligation on the part of the Customer to make Network Telephone whole for all obligations assumed, and all liabilities suffered or incurred by Network Telephone as a direct or indirect result of pre-existing Service Agreements between Customer and Third Party Service Providers;

Customer shall indemnify and hold Network Telephone harmless from and against any and all charges, penalties, expenses, costs, obligations, termination charges, user charges, attorney's fees, or other liabilities suffered or incurred by Network Telephone directly or indirectly related to or arising out of said Service Agreement or Network Telephone's assumption or guarantee of same; and

Customer acknowledges that he shall be liable to Network Telephone in the event of any termination of any service prior to the expiration of the service period covered by the Service Agreement, any transfer of any service to any new location, any disconnection of any service as a result of the customer's request for a change, substitution, or modified configuration, any suspension of service, any cancellation of service after ordering service but prior to establishment of said service, or any transfer by Customer of said services to any other Third Party Service Provider.
