

REGULATIONS AND SCHEDULE OF CHARGES  
APPLYING TO THE PROVISION OF  
FACILITIES-BASED AND RESOLD CLEC SERVICES WITHIN  
THE SERVICE TERRITORIES OF

Verizon Pennsylvania LLC  
Verizon North LLC  
United Telephone Company of Pennsylvania LLC d/b/a CenturyLink

PROVIDED BY

CTC Communications Corp.

The Company will mirror the exchange area boundaries as stated in the tariffs of:  
Verizon Pennsylvania LLC Telephone Pa. P.U.C. Nos. 180A, 182, 182A, 185B and 185C  
Verizon North LLC Telephone Pa. P.U.C. Nos. 1, 3, 5 and 6  
United Telephone Company of Pennsylvania, LLC d/b/a CenturyLink, Pa.P.U.C. No. 27

This tariff contains the descriptions, regulations and rates applicable to the furnishing of facilities-based and resold telecommunications services provided by CTC Communications Corp. (the "Company") Business and Enterprise customers only within the Commonwealth of Pennsylvania. This tariff is on file with the Pennsylvania Public Utility Commission ("Commission"). Copies may be inspected during normal business hours at the Company's principal place of business: 4001 Rodney Parham Road Little Rock, AR 72212.

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**EFFECTIVE MARCH 4, 2022 THE COMPETITIVE EXCHANGE AREAS LISTED ON TARIFF PREFACE PAGES 0.01, 0.01A, & 0.02 HAVE BEEN DETARIFFED. THE TERMS AND CONDITIONS FOR THESE EXCHANGE AREAS, AS WELL AS THE AVAILABLE SERVICES AND THEIR RESPECTIVE RATES, ARE NOW POSTED ONLINE AT <https://www.windstream.com/about-windstream/legal/Pennsylvania-Competitive-Services>. THE CALLING AREAS FOR THESE EXCHANGES HAVE BEEN LEFT IN THE TARIFF FOR REFERENCE PURPOSES ONLY.**

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Verizon Pennsylvania LLC  
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(C)

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**LIST OF MODIFICATIONS**

Supplement No. 49

Supplement 49 Title Page  
Title Page, 5<sup>th</sup> Revised  
Preface, 27<sup>th</sup> Revised Page 0.1  
Preface, 47<sup>th</sup> Revised Page 1

Updates Supplement No.  
Updates Supplement No. and Company Name  
List of Modifications  
Updates Check Sheet

**CHECK SHEET**

The pages of this tariff are effective as of the date shown. The original and revised pages named below contain all changes from the original tariff and are in effect on the date shown.

Section	Page	Revision	Section	Page	Revision	Section	Page	Revision	Section	Page	Revision
	Supp Title	Original *	2	6	Original	2	31	Original	5	8	Original
	Title	5 <sup>th</sup> Rev.*	2	7	Original	2	32	1 <sup>st</sup> Rev.	5	9	Original
	Title	11 <sup>th</sup> Rev.	2	8	Original	2	33	1 <sup>st</sup> Rev.	5	10	1 <sup>st</sup> Rev.
Preface	0.01	1 <sup>st</sup> Rev.	2	9	Original	2	34	Original	5	10.1	Original
Preface	0.01A	Original	2	10	Original	2	35	Original	5	10.2	Original
Preface	0.02	Original	2	11	Original	2	36	Original	5	10.3	Original
Preface	0.1	27 <sup>th</sup> Rev.*	2	12	Original	2	37	1 <sup>st</sup> Rev.	5	10.4	Original
Preface	0.2	11 <sup>th</sup> Rev.	2	13	Original	2	38	Original	5	10.5	Original
Preface	0.3	5 <sup>th</sup> Rev.	2	14	Original	2	39	Original	5	10.6	Original
Preface	1	47 <sup>th</sup> Rev.*	2	15	Original	3	1	Original	5	10.7	Original
Preface	2	25 <sup>th</sup> Rev.	2	16	Original	3	2	Original	5	10.8	Original
Preface	2.1	12 <sup>th</sup> Rev.	2	17	Original	4	1	Original	5	10.9	Original
Preface	2.2	20 <sup>th</sup> Rev.	2	18	Original	5	1	1 <sup>st</sup> Rev.	5	10.10	Original
Preface	2.3	12 <sup>th</sup> Rev.	2	19	Original	5	2	2 <sup>nd</sup> Rev.	5	10.11	Original
Preface	3	1 <sup>st</sup> Rev.	2	20	2 <sup>nd</sup> Rev.	5	3	Original	5	10.12	Original
Preface	4	Original	2	21	Original	5	4	Original	5	10.13	Original
Preface	5	4 <sup>th</sup> Rev.	2	21.1	Original	5	5	Original	5	10.14	Original
Preface	5.1	4 <sup>th</sup> Rev.	2	22	Original	5	5.1	Original	5	10.15	Original
Preface	6	Original	2	23	Original	5	5.2	Original	5	10.16	Original
Preface	7	Original	2	24	Original	5	5.3	Original	5	10.17	Original
1	1	Original	2	25	Original	5	5.4	Original	5	11	1 <sup>st</sup> Rev.
1	2	Original	2	26	2 <sup>nd</sup> Rev.	5	5.5	Original	5	11.1	Original
1	3	Original	2	27	Original	5	5.6	Original	5	12	11 <sup>th</sup> Rev.
1	4	1 <sup>st</sup> Rev.	2	28	Original	5	5.7	Original	5	13	3 <sup>rd</sup> Rev.
1	5	Original	2	29	Original	5	6	Original	5	14	2 <sup>nd</sup> Rev.
1	6	Original	2	30	Original	5	7	Original	5	15	8 <sup>th</sup> Rev.
2	1	Original									
2	2	Original									
2	3	Original									
2	4	Original									
2	5	Original									

\* Indicates Revisions

**EFFECTIVE MARCH 4, 2022 THE COMPETITIVE EXCHANGE AREAS LISTED ON TARIFF PREFACE PAGES 0.01, 0.01A, & 0.02 HAVE BEEN DETARIFFED. THE TERMS AND CONDITIONS FOR THESE EXCHANGE AREAS, AS WELL AS THE AVAILABLE SERVICES AND THEIR RESPECTIVE RATES, ARE NOW POSTED ONLINE AT <https://www.windstream.com/about-windstream/legal/Pennsylvania-Competitive-Services>. THE CALLING AREAS FOR THESE EXCHANGES HAVE BEEN LEFT IN THE TARIFF FOR REFERENCE PURPOSES ONLY.**

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FACILITIES-BASED AND RESOLD CLEC SERVICES WITHIN  
THE SERVICE TERRITORIES OF

Verizon Pennsylvania LLC  
Verizon North LLC  
United Telephone Company of Pennsylvania LLC d/b/a CenturyLink

PROVIDED BY

CTC Communications Corp.  
d/b/a EarthLink Business

The Company will mirror the exchange area boundaries as stated in the tariffs of:  
Verizon Pennsylvania LLC Telephone Pa. P.U.C. Nos. 180A, 182, 182A, 185B and 185C  
Verizon North LLC Telephone Pa. P.U.C. Nos. 1, 3, 5 and 6  
United Telephone Company of Pennsylvania, LLC d/b/a CenturyLink, Pa.P.U.C. No. 27

This tariff contains the descriptions, regulations and rates applicable to the furnishing of facilities-based and resold telecommunications services provided by CTC Communications Corp. d/b/a EarthLink Business (the “Company” or “EarthLink”) Business and Enterprise customers only within the Commonwealth of Pennsylvania. This tariff is on file with the Pennsylvania Public Utility Commission (“Commission”). Copies may be inspected during normal business hours at the Company’s principal place of business: 1170 Peachtree Street NE, Suite 900, Atlanta, Georgia 30309.

Effective March 4, 2022, the following competitive exchange areas have been detariffed; the calling areas for these exchange areas have been left in the tariff for reference purposes only. (C)

The terms and conditions for these exchange areas, as well as the available services and their respective rates, are now posted online at the following web page.

<https://www.windstream.com/about-windstream/legal/Pennsylvania-Competitive-Services>

Verizon Pennsylvania Exchange Areas (C)

The following Exchange Areas, outside the Philadelphia and Pittsburgh City and Suburban areas, are Competitive:

Allentown	Easton	Midland	Schwenksville
Ambridge	Exton	Morrisville	Scranton
Avondale	Glenmoore	Mortonville	Smiths Ferry
Baden	Glenwillard	New Hope	Souderton
Bethlehem	Green Lane	New Kensington	Springdale
Buckingham	Harleysville	Newtown	Springtown
Carversville	Harrisburg*	Oakdale	Taylor
Catasauqua	Hellertown	Olyphant	Unionville
Center Point	Hummelstown	Pennsburg	Upper Black Eddy
Chester Springs	Imperial	Perkasie	West Chester
Clairton	Kemblesville	Phoenixville	Westtown
Coatesville	Kennett Square	Plumsteadville	Wilkes-Barre
Collegetown	Kingston	Plymouth	Wycombe
Dauphin	Landenberg	Pottstown	Wyoming
Downingtown	Lenape	Pughtown	Yardley
Doylestown	Line Lexington	Riegelsville	Zelienople
Dublin	McMurray	Rochester	
Eagle	Mendenhall	Royersford^	

\* Harrisburg: Enola and New Cumberland remain noncompetitive and will continue to be subject to the terms and conditions of this tariff; Harrisburg Zone 2, and the remaining portions of Harrisburg Zone 1 are detariffed.

^ Royersford (other than Parkerford; Parkerford remains noncompetitive and will continue to be subject to the terms and conditions of this tariff).

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Verizon Pennsylvania Exchange Areas (Cont'd)

The following Philadelphia City and Suburban Exchange Areas are Competitive:

Ambler	Darby	Manoa	Ridley Park
Baldwin	Davenport	Market	Saratoga
Berwyn	Dewey	Mayfair	Sharon Hill
Bristol	Eastwick	Media	Swarthmore
Bustleton	Elkins Park	Narberth	Torresdale
Cheltenham	Flourtown	Norristown	University City
Chester B	Fox Chase	Oak Lane	Upper Darby
Chester Heights	Frankford	Overbrook	Valley Forge
Chestnut Hill	Germantown	Paoli	Warrington
City-West	Havertown	Pennypacker	Wayne
Conshohocken	Malvern	Poplar	Willow Grove
Cynwyd	Manayunk	Regent	

The following Pittsburgh City and Suburban Exchange Areas are Competitive:

Allentown	East Liberty	Oakland
Bellevue	Fox Chapel	Oakmont
Bethel Park	Glenshaw	Penn Hills
Braddock	Homestead	Perryville
Bridgeville	Irwin	Pleasant Hills
Carnegie	McKees Rocks	Sewickley
Carrick	McKeesport	Sharpsburg
Coraopolis	Millvale	Squirrel Hill
Crafton	Monroeville	West View
Downtown	Mount Lebanon	Wilkinsburg

Effective February 18, 2022, the following competitive exchange areas have been detariffed; the calling areas for these exchange areas have been left in the tariff for reference purposes only.

The terms and conditions for these exchange areas, as well as the available services and their respective rates, are now posted online at the following web page.

<https://www.windstream.com/about-windstream/legal/Pennsylvania-Competitive-Services>

Verizon North Exchange Areas:

Dover  
Emmaus  
Erie  
Fairview  
Hershey  
Red Lion  
York (East, Main and North)<sup>1</sup>

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<sup>1</sup> *York (South and West) remains noncompetitive and will continue to be subject to the terms and conditions of this tariff*



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**LIST OF MODIFICATIONS**

Supplement No. 48

Title Page, 4 <sup>th</sup> Revised	Updates Supplement No.
Preface, 26 <sup>th</sup> Revised Page 0.1	List of Modifications
Preface, 46 <sup>th</sup> Revised Page 1	Updates Check Sheet
Preface, 12 <sup>th</sup> Revised Page 2.3	Updates Check Sheet
Section 5, 2 <sup>nd</sup> Revised Page 2	Removes TDM Connectivity Charge for Business Customers
Section 18, 9 <sup>th</sup> Revised Page 10	Removes TDM Connectivity Charge for Business Customers

**LIST OF MODIFICATIONS** (Cont'd)

**Supplement No. 43 (Cont'd)**

Section 10, 2 <sup>nd</sup> Revised Page No. 2	Increases Busy Verification Service
Section 10, 1 <sup>st</sup> Revised Page No. 3-4	Increases Busy Line Interrupt
Section 10, 2 <sup>nd</sup> Revised Page No. 5	Increases Restoration of Service charge for business Customers
Section 15, 1 <sup>st</sup> Revised Page No. 6	Increases Transfer Charge
Section 15, 7 <sup>th</sup> Revised Page No. 8 & 9	Increases Monthly Recurring Charges
Section 15, 6 <sup>th</sup> Revised Page No. 10	Increases Monthly Recurring Charges
Section 15, 1 <sup>st</sup> Revised Page No. 11	Increases Monthly Recurring Charges
Section 16, 8 <sup>th</sup> Revised Page No. 16	Increases Monthly Recurring Charges
Section 16, 10 <sup>th</sup> Revised Page No. 17	Increases Monthly Recurring Charges
Section 16, 12 <sup>th</sup> Revised Page No. 23	Increases Monthly Recurring Charges
Section 16, 2 <sup>nd</sup> Revised Page No. 24	Increases Business Customer Charges
Section 16, 3 <sup>rd</sup> Revised Page No. 25	Increases Business Customer Charges
Section 16, 1 <sup>st</sup> Revised Page No. 26 – 26.1	Increases Non- Recurring Charges
Section 16, 1 <sup>st</sup> Revised Page No. 28	Increases Non- Recurring Charges
Section 16, 10 <sup>th</sup> Revised Page No. 32	Increases Monthly Recurring Charges
Section 16, 4 <sup>th</sup> Revised Page No. 34	Increases Deferral of Service Charges
Section 16, 11 <sup>th</sup> Revised Page No. 39	Increases Monthly Recurring Charges
Section 16, 10 <sup>th</sup> Revised Page No. 40	Increases Monthly Recurring Charges
Section 16, 8 <sup>th</sup> Revised Page No. 40.1	Increases Monthly Recurring Charges
Section 16, 10 <sup>th</sup> Revised Page No. 41	Increases Monthly Recurring Charges
Section 16, 8 <sup>th</sup> Revised Page No. 41.1	Increases Monthly Recurring Charges
Section 16, 10 <sup>th</sup> Revised Page No. 42	Increases Monthly Recurring Charges
Section 16, 8 <sup>th</sup> Revised Page No. 42.1	Increases Monthly Recurring Charges
Section 16, 10 <sup>th</sup> Revised Page No. 43	Increases Monthly Recurring Charges
Section 16, 8 <sup>th</sup> Revised Page No. 43.1	Increases Monthly Recurring Charges
Section 16, 10 <sup>th</sup> Revised Page No. 44	Increases Monthly Recurring Charges
Section 16, 8 <sup>th</sup> Revised Page No. 44.1	Increases Monthly Recurring Charges
Section 16, 10 <sup>th</sup> Revised Page No. 45	Increases Monthly Recurring Charges
Section 16, 8 <sup>th</sup> Revised Page No. 45.1	Increases Monthly Recurring Charges
Section 16, 10 <sup>th</sup> Revised Page No. 46	Increases Monthly Recurring Charges
Section 16, 8 <sup>th</sup> Revised Page No. 46.1	Increases Monthly Recurring Charges
Section 16, 10 <sup>th</sup> Revised Page No. 47	Increases Monthly Recurring Charges
Section 16, 8 <sup>th</sup> Revised Page No. 47.1	Increases Monthly Recurring Charges
Section 16, 10 <sup>th</sup> Revised Page No. 48	Increases Monthly Recurring Charges
Section 16, 8 <sup>th</sup> Revised Page No. 48.1	Increases Monthly Recurring Charges
Section 16, 11 <sup>th</sup> Revised Page No. 53	Increases Monthly Recurring Charges
Section 16, 11 <sup>th</sup> Revised Page No. 58	Increases Monthly Recurring Charges
Section 16, 10 <sup>th</sup> Revised Page No. 59	Increases Monthly Recurring Charges
Section 16, 8 <sup>th</sup> Revised Page No. 59.1	Increases Monthly Recurring Charges
Section 16, 10 <sup>th</sup> Revised Page No. 60	Increases Monthly Recurring Charges
Section 16, 8 <sup>th</sup> Revised Page No. 60.1	Increases Monthly Recurring Charges
Section 16, 10 <sup>th</sup> Revised Page No. 61	Increases Monthly Recurring Charges
Section 16, 8 <sup>th</sup> Revised Page No. 61.1	Increases Monthly Recurring Charges
Section 16, 10 <sup>th</sup> Revised Page No. 62	Increases Monthly Recurring Charges
Section 16, 8 <sup>th</sup> Revised Page No. 62.1	Increases Monthly Recurring Charges
Section 16, 10 <sup>th</sup> Revised Page No. 63	Increases Monthly Recurring Charges
Section 16, 8 <sup>th</sup> Revised Page No. 63.1	Increases Monthly Recurring Charges

**LIST OF MODIFICATIONS** (Cont'd)

Supplement No. 43 (Cont'd)

Section 16, 10 <sup>th</sup> Revised Page No. 64	Increases Term Rates
Section 16, 8 <sup>th</sup> Revised Page No. 64.1	Increases Rates
Section 16, 10 <sup>th</sup> Revised Page No. 65	Increases Term Rates
Section 16, 8 <sup>th</sup> Revised Page No. 65.1	Increases Rates
Section 16, 10 <sup>th</sup> Revised Page No. 66	Increases Term Rates
Section 16, 8 <sup>th</sup> Revised Page No. 66.1	Increases Rates
Section 16, 10 <sup>th</sup> Revised Page No. 67	Increases Term Rates
Section 16, 8 <sup>th</sup> Revised Page No. 67.1	Increases Rates
Section 16, 10 <sup>th</sup> Revised Page No. 72	Increases Term Rates
Section 16, 8 <sup>th</sup> Revised Page No. 72.1	Increases Rates
Section 16, 10 <sup>th</sup> Revised Page No. 73	Increases Term Rates
Section 16, 8 <sup>th</sup> Revised Page No. 74	Increases Rates
Section 18, 7 <sup>th</sup> Revised Page Nos. 1-39	Increases Non-Term Rates MRCs

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Section	Page	Revision	Section	Page	Revision	Section	Page	Revision	Section	Page	Revision
	Title	4 <sup>th</sup> Rev.*	2	6	Original	2	31	Original	5	8	Original
	Title	11 <sup>th</sup> Rev.	2	7	Original	2	32	1 <sup>st</sup> Rev.	5	9	Original
Preface	0.01	1 <sup>st</sup> Rev.	2	8	Original	2	33	1 <sup>st</sup> Rev.	5	10	1 <sup>st</sup> Rev.
Preface	0.01A	Original	2	9	Original	2	34	Original	5	10.1	Original
Preface	0.02	Original	2	10	Original	2	35	Original	5	10.2	Original
Preface	0.1	26 <sup>th</sup> Rev.*	2	11	Original	2	36	Original	5	10.3	Original
Preface	0.2	11 <sup>th</sup> Rev.	2	12	Original	2	37	1 <sup>st</sup> Rev.	5	10.4	Original
Preface	0.3	5 <sup>th</sup> Rev.	2	13	Original	2	38	Original	5	10.5	Original
Preface	1	46 <sup>th</sup> Rev.*	2	14	Original	2	39	Original	5	10.6	Original
Preface	2	25 <sup>th</sup> Rev.	2	15	Original	3	1	Original	5	10.7	Original
Preface	2.1	12 <sup>th</sup> Rev.	2	16	Original	3	2	Original	5	10.8	Original
Preface	2.2	20 <sup>th</sup> Rev.	2	17	Original	4	1	Original	5	10.9	Original
Preface	2.3	12 <sup>th</sup> Rev.*	2	18	Original	5	1	1 <sup>st</sup> Rev.	5	10.10	Original
Preface	3	1 <sup>st</sup> Rev.	2	19	Original	5	2	2 <sup>nd</sup> Rev.*	5	10.11	Original
Preface	4	Original	2	20	2 <sup>nd</sup> Rev.	5	3	Original	5	10.12	Original
Preface	5	4 <sup>th</sup> Rev.	2	21	Original	5	4	Original	5	10.13	Original
Preface	5.1	4 <sup>th</sup> Rev.	2	21.1	Original	5	5	Original	5	10.14	Original
Preface	6	Original	2	22	Original	5	5.1	Original	5	10.15	Original
Preface	7	Original	2	23	Original	5	5.2	Original	5	10.16	Original
1	1	Original	2	24	Original	5	5.3	Original	5	10.17	Original
1	2	Original	2	25	Original	5	5.4	Original	5	11	1 <sup>st</sup> Rev.
1	3	Original	2	26	2 <sup>nd</sup> Rev.	5	5.5	Original	5	11.1	Original
1	4	1 <sup>st</sup> Rev.	2	27	Original	5	5.6	Original	5	12	11 <sup>th</sup> Rev.
1	5	Original	2	28	Original	5	5.7	Original	5	13	3 <sup>rd</sup> Rev.
1	6	Original	2	29	Original	5	6	Original	5	14	2 <sup>nd</sup> Rev.
2	1	Original	2	30	Original	5	7	Original	5	15	8 <sup>th</sup> Rev.
2	2	Original									
2	3	Original									
2	4	Original									
2	5	Original									

\* Indicates Revisions

**CHECK SHEET, (CONT'D.)**

Section	Page	Revision		Section	Page	Revision		Section	Page	Revision	
5	16	3 <sup>rd</sup> Rev.		7	5	Original		7	32	1 <sup>st</sup> Rev.	*
5	17	1 <sup>st</sup> Rev.	*	7	6	Original		7	33	6 <sup>th</sup> Rev.	*
5	18	1 <sup>st</sup> Rev.	*	7	7	Original		7	34	6 <sup>th</sup> Rev.	*
5	19	7 <sup>th</sup> Rev.	*	7	8	Original		7	35	6 <sup>th</sup> Rev.	*
5	19.1	1 <sup>st</sup> Rev..	*	7	9	Original		7	36	6 <sup>th</sup> Rev.	*
5	20	12 <sup>th</sup> Rev.	*	7	10	Original		8	38	Original	
5	21	1 <sup>st</sup> Rev.	*	7	11	Original		8	1	1 <sup>st</sup> Rev.	
5	22	9 <sup>th</sup> Rev.	*	7	12	Original		8	2	Original	
5	22.1	8 <sup>th</sup> Rev.	*	7	13	Original		8	3	Original	
5	23	8 <sup>th</sup> Rev.	*	7	14	Original		8	4	Original	
5	23.1	7 <sup>th</sup> Rev.	*	7	15	Original		8	5	Original	
5	23.2	7 <sup>th</sup> Rev.	*	7	16	Original		8	6	Original	
5	23.3	6 <sup>th</sup> Rev.	*	7	17	6 <sup>th</sup> Rev.	*	8	7	Original	
5	23.4	6 <sup>th</sup> Rev.	*	7	18	6 <sup>th</sup> Rev.	*	8	8	Original	
5	23.5	6 <sup>th</sup> Rev.	*	7	19	6 <sup>th</sup> Rev.	*	8	9	Original	
5	23.6	7 <sup>th</sup> Rev.	*	7	20	6 <sup>h</sup> Rev.	*	8	10	Original	
6	1	Original		7	21	1 <sup>st</sup> Rev.	*	8	11	6 <sup>th</sup> Rev.	*
6	2	Original		7	22	6 <sup>th</sup> Rev.	*	8	12	6 <sup>th</sup> Rev.	*
6	3	6 <sup>th</sup> Rev.	*	7	23	6 <sup>th</sup> Rev.	*	8	13	6 <sup>th</sup> Rev.	*
6	4	1 <sup>st</sup> Rev.	*	7	24	6 <sup>th</sup> Rev.	*	8	14	6 <sup>th</sup> Rev.	*
6	5	Original		7	25	6 <sup>th</sup> Rev.	*	8	15	6 <sup>th</sup> Rev.	*
6	6	Original		7	26	6 <sup>th</sup> Rev.	*	8	16	6 <sup>th</sup> Rev.	*
6	7	Original		7	27	6 <sup>th</sup> Rev.	*	8	17	6 <sup>th</sup> Rev.	*
7	1	1 <sup>st</sup> Rev.		7	28	6 <sup>th</sup> Rev.	*	8	18	6 <sup>th</sup> Rev.	*
7	2	Original		7	29	6 <sup>th</sup> Rev.	*	9	1	Original	
7	3	Original		7	30	6 <sup>th</sup> Rev.	*	9	2	1 <sup>st</sup> Rev.	
7	4	Original		7	31	6 <sup>th</sup> Rev.	*	9	3	Original	

*\* Indicates Revision*

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Section	Page	Revision	Section	Page	Revision		Section	Page	Revision
9	4	Original	9	25.5	Original		12	1	2 <sup>nd</sup> Rev.
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**EXPLANATION OF SYMBOLS**

The following are the only symbols used for the purposes indicated below:

I – To signify Increased rate.

D – To signify Decreased rate.

C – To signify all other Changes.

**APPLICATION OF TARIFF**

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of resold intrastate intraLATA Business End-User communications services in the Commonwealth of Pennsylvania by CTC Communications Corp. This tariff is in concurrence with all applicable State and Federal Laws (including but not limited to, 52 Pa. Code, 66 Pa. C.S., the Telecommunications Act of 1996), and with the Commission's applicable Rules and Regulations and Orders. Any provisions contained in this Tariff that are inconsistent with the foregoing mentioned will be deemed inoperative and superseded.

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Issued: July 22, 2005

Effective: September 23, 2005

Issued By:

Pamela L. Hintz, Director of Regulatory and Tariff Compliance  
CTC Communications Corp.  
360 Second Avenue  
Waltham, Massachusetts, 02451

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## SECTION 1 – DEFINITIONS

For the purpose of this tariff, the following definitions will apply:

Access: Is connection to one carrier by a second carrier to obtain the services of any or all network facilities and services within the network, including unbundled elements.

Access Service Request (ASR@): A written request for special access services executed by the Customer and the Company in the format devised by the Company. The signing of an ASR by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date. Should a Customer use the Company's access service without an executed ASR, the Company will then request the Customer to submit one.

Account Codes: Permits Centrex Stations and attendants to dial an account code number of up to eight digits. For use when placing calls over facilities arranged for Automatic Message Accounting (AMA) recording. The account or project number must be input prior to dialing the called number.

Advance Payment: Part or all of a payment required before the start of service.

Alternative Operator Services: Alternative Operator Services are those services provided by the carrier in which the customer and the End User are totally separate entities. The carrier contracts with the customer to provide the alternative operator services; however, the carrier does not directly contract with the End User to provide the services even though it is the End User who actually pays for the processing of the operator assisted calls.

Automatic Number Identification (ANI@): Allows the automatic transmission of a caller's billing account telephone number to a local exchange company, interexchange carrier or a third party subscriber. The primary purpose of ANI is to allow for billing of toll calls.

Automatic Location Identification (ALI): An E911 feature that provides the name or address or both associated with the calling party's telephone number (identified by ANI as defined below) to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off-premise extensions, etc.) are identified with the address of the telephone number at the main location.

Bit: The smallest unit of information in the binary system of notation.

Collocation: An arrangement whereby the Company's switching equipment is located in a local exchange Company's central office.

Commission: The Pennsylvania Public Utility Commission.



**SECTION 1 – DEFINITIONS** (Cont'd)

Communications Services: The Company=s intrastate toll and local exchange switched telephone services offered for both intraLATA and interLATA use.

Company or Carrier: CTC Communications Corp.

Customer or Subscriber: The person, firm or corporation which orders service and is responsible for the payment of charges and compliance with the Company=s regulations.

Dedicated Inbound Calls: Refers to calls that are terminated via dedicated access facilities connecting the Customer=s premises and the Company=s Point of Presence (APOP@). This service is offered to the extent facilities are available and where the Company and the Customer jointly arrange for the establishment of dedicated access facilities connecting the Customer=s trunk-compatible PBX or other suitable equipment to the Company=s POP. The Customer shall be responsible for all costs and charges associated with the dedicated access facilities.

Dedicated Outbound Calls: Refers to service that is offered to the extent facilities are available in those cases where the Company and the Customer jointly arrange for the establishment of dedicated access facilities connecting the Customer=s trunk-compatible PBX or other suitable equipment to the Company=s (POP). The Customer shall be responsible for all costs and charges associated with the dedicated access facilities.

Deposit: Refers to a cash or equivalent of cash security held as a guarantee for payment of the charges.

DID Trunk (Direct Inward Dial Trunk): A form of local switched access that provides the ability for an outside party to call an internal extension directly without the intervention of the Company operator.

Dial Pulse (or ADP@): The pulse type employed by rotary dial station sets.

Direct Inward Dial (or ADID@): A service attribute that routes incoming calls directly to stations, by-passing a central answering point.

Direct Outward Dial (or ADOD@): A service attribute that allows individual station Users to access and dial outside numbers directly.

Dual Tone Multi-Frequency (or ADTMF@): The pulse type employed by tone dial station sets.

Duplex Service: Service which provides for simultaneous transmission in both directions.

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**SECTION 1 – DEFINITIONS (Cont'd)**

Emergency Number Service: A telephone exchange communication service whereby a Public Safety Answering Point (PSAP) designated by the Customer may receive telephone calls dialed to the telephone number 911. The 911 Services includes lines and equipment necessary for transferring and dispatching public emergency telephone calls originated by persons within the telephone central offices areas arranged for 911 calling.

Emergency Service Number (ESN): An ESN is a Selective Routing (SR) code assigned to each telephone number in an exchange where SR is provided to route E911 calls to an appropriate PSAP. The ESN defines the set of emergency services (e.g., police, fire, PSAP and medical) within a particular serving area. An ESN is associated with a primary possibly one or more secondary PSAPs.

Emergency Telephone Service Charge: A charge for the network start-up costs, custom notification costs, billing costs including an allowance for uncollectibles and network nonrecurring and recurring installation, maintenance, service, and equipment network charges of the Company providing 911 service.

End Office: With respect to each NPA-NXX code prefix assigned to the Company, the location of the Company's End office for purposes of this tariff shall be the point of interconnection associated with that NPA-NXX code in the Local Exchange Routing Guide (ALERG), published by Bellcore.

Exchange Telephone Company or Telephone Company: Denotes any individual, partnership, association, joint-stock company, trust, or corporation authorized by the appropriate regulatory bodies to engaged in providing public switched communication service throughout an exchange area, and between exchange areas within the LATA.

Fiber Optic Cable: A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

Hearing Impaired: Those persons with communication impairments, including those hearing impaired, deaf, deaf/blind, and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.

Hunting: Routes a call to an idle station line in a prearranged group when the called station line is busy.

Getting Started Package: Refers to package Company gives to each new customer. The package includes information about the Company's services, service orders and contact numbers.

In-Only: A service attribute that restricts outward dial access and routes incoming calls to a designated answer point.

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CTC Communications Corp.  
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**SECTION 1 – DEFINITIONS** (Cont'd)

IXC or Interexchange Carrier: A long distance telecommunications services provider.

Kbps: Kilobits per second, denotes thousands of bits per second.

LATA: A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

Local Interconnection Trunking Service: A local circuit administration point, other than a cross-connect or an information outlet, that provides capability for routing and re-routing circuits.

Mbps: Megabits, denotes millions of bits per second.

Minimum Point of Presence (AMPOP@): The main telephone closet in the Customer=s building.

Monthly Recurring Charges: The monthly charges to the Customer for services, which continue for the agreed upon duration of the service.

Multi-Frequency or (AMF@): An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

911 Service Area: The geographic area in which the Company will respond to all 911 calls and dispatch appropriate emergency assistance.

911 Trunks: Trunks between a serving central office and a PSAP or between two central offices, except where one of the central offices is a remote unit.

Non-Recurring Charge (ANRC@): The initial charge, usually assessed on a one-time basis, to initiate and establish service.

NPA: Numbering plan area or area code.

NXX: First three digits in a local phone number. Identifies the specific telephone company central office which serves that number.

(C)  
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**SECTION 1 – DEFINITIONS (Cont'd)**

Off-Net: A means for carrying traffic to or from the Customer=s premises, where the Company leases Other Telephone Company=s facilities to deliver traffic to Customer location. (Off-Net traffic consists of all traffic that is not considered to be On-Net traffic.)

On-Net: A means for carrying traffic to or from the Customer=s premises, where the Company connects to the MPOP in a Customer building or on a Customer=s premises using only Company-owned fiber. On-Net traffic is delivered to Customer exclusively over facilities of the Company.

Other Telephone Company: An Exchange Telephone Company, other than the Company.

PBX: Private Branch Exchange

Point of Presence (APOP@): Point of Presence

PSAP Data Base Establishment and Update Service: Provides the PSAP with the initial list, as well as periodic updates of Customer names, telephone numbers and addresses for ALI.

Public Safety Answering Point (PSAP) – a communications facility operated or answered on a 24-hour basis, assigned responsibility by a public agency or county to receive 911 calls and, as appropriate, to directly dispatch emergency response services, or to transfer or relay emergency 911 calls to other public safety agencies. It is the first point of reception by a public safety agency of a 911 call, and serves the jurisdictions in which it is located and other participating jurisdictions, if any.

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment which continue for the agreed upon duration of the service.

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service is available for use, unless extended by the Customer=s refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer=s acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

Service Order: The written request for Company Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

**SECTION 1 – DEFINITIONS (Cont'd)**

Shared: A facility or equipment system or subsystem that can be used simultaneously by several Customers.

Shared Inbound Calls: Refers to calls that are terminated via the Customer=s Company-provided local exchange line.

Shared Outbound Calls: Refers to calls in Feature Group D (FGD) exchanges whereby the Customer=s local telephone lines are presubscribed by the Company to the Company=s outbound service such that A1 + 10-digit number@ calls are automatically routed to the Company=s or an IXC=s network. Calls to stations within the Customer=s LATA may be placed by dialing A10XXX@ or A101XXXX@ with 1 + 10-digit number.@

Tandem: A class 4 switch facility to which NPA and NXX codes are subtended.

Three-Way Calling: Allows a station line User to add a third party to an existing conversation.

Traditional Operator Services: Traditional Operator Services are those services provided by the carrier in which the End User has a customer relationship with the carrier, contracts with the customer/End User to provide the services, and the customer/End User pays for the actual processing of the operator assisted calls.

Two Way: A service attribute that includes outward dial capabilities for outbound calls and can also be used to carry inbound calls to a central point for further processing.

Usage Based Charges: Charges for minutes or messages traversing over local exchange facilities.

User or End User: A Customer, Joint User, or any other person authorized by a Customer to use service provided under this tariff.

## **SECTION 2 – REGULATIONS**

### **2.1 Undertaking of the Company**

#### **Scope**

The Company undertakes to furnish communications service pursuant to the terms of this tariff in connection with one-way and/or two-way information transmission originating from points within the Commonwealth of Pennsylvania, and terminating within a local calling area as defined herein.

The Company is responsible under this tariff only for the services provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases the Company network in order to originate or terminate its own services, or to communicate with its own Customers.

#### **2.1.2 Shortage of Equipment or Facilities**

5. The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of facilities the Company obtains from other carriers to furnish service from time to time as required in a non-discriminatory manner consistent with the authority as granted by the Commission.

**SECTION 2 – REGULATIONS** (Cont'd)

**2.1 Undertaking of the Company** (Cont'd)

**2.1.3 Terms and Conditions**

- A. Service is provided on the basis of a minimum period of at least one month, 24-hours per day. For the purpose of computing charges in this tariff, a month is considered to have thirty (30) days.
- B. Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the tariff or other approved rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- C. Except as otherwise stated in the tariff, at the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party upon thirty (30) days written notice. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.
- D. Service may be terminated upon written notice to the Customer if:
  - 1. the Customer is using the service in violation of this tariff; or
  - 2. the Customer is using the service in violation of the law.
- 5. This tariff shall be interpreted and governed by the laws of the Commonwealth of Pennsylvania without regard for its choice of laws provision.

**SECTION 2 – REGULATIONS** (Cont'd)

**2.1 Undertaking of the Company** (Cont'd)

**2.1.3 Terms and Conditions** (Cont'd)

- F. The Company hereby reserves its rights to establish service packages specific to a particular Customer. These contracts may or may not be associated with volume and/or term discounts. All such offerings shall be consistent with the rates and conditions specified herein, or shall require approval of the Commission.

**2.1.4 Limitations on Liability**

- A. Except as otherwise stated in this section, the liability of the Company for damages arising out of either: (1) the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representatives, or use of these services or (2) the failure to furnish its service, whether caused by acts or omission, shall be limited to the extension of allowances to the Customer for interruptions in service as set forth in Section 2.6.
5. Except as specified in this tariff, Company and its contractors shall not be liable to a Customer or third party for any direct, indirect, special, incidental, reliance, consequential, exemplary or punitive damages of any kind or nature arising out of or in connection with the installation, use, repair, performance or removal of the equipment, or other services in connection with the performance or failure to perform its obligations, including, but not limited to, loss of revenue or profits, regardless of the foreseeability thereof for any reason whatsoever, including, but not limited to, any act or omission, failure to perform, delay, interruption, failure to provide any service or any failure in or breakdown of facilities associated with the service.



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**SECTION 2 – REGULATIONS (Cont'd)**

**2.1 Undertaking of the Company (Cont'd)**

**2.1.4 Limitations on Liability (Cont'd)**

- C. The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited to a credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.
- D. Company shall not have any liability for or be responsible for any losses, costs, expenses, claims, liabilities or damages resulting from the Customer=s failure to timely comply with the requirements in Section 2.3.1(I) below regarding emergency 911 service; Company shall be indemnified by Customer from any losses, costs, expenses, claims, liabilities or damages, including, but not limited to, third party claims, resulting from customer=s failure to comply with the requirements of Section 2.3.1 (I).
- E. Company shall have no responsibility or liability for responding to emergency 911 or other emergency referral calls. Company will make reasonable effort to determine the nearest public safety or law enforcement authorities and then route such calls to those authorities.
- F. The Company shall not be liable for and shall be indemnified and saved harmless by the Customer from and against all loss, liability, damage and expense, due to:
  - 1. Any act or omission of: (a) the Customer, (b) any other entity furnishing service, equipment or facilities for use in conjunction with services provided by the Company; or (c) common carriers or warehousemen, except as contracted by the Company;
  - 5. Any delay or failure of performance or equipment due to causes beyond the Company=s control, including but not limited to, acts of God, fires, floods, earthquakes, hurricanes, or other catastrophes; national emergencies, insurrections, riots, wars or other civil commotions; strikes, lockouts, work stoppages or other labor difficulties; criminal actions taken against the Company; unavailability, failure or malfunction of equipment or facilities provided by the Customer or third parties; and any law, order, regulation or other action of any governing authority or agency thereof;

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Issued: July 22, 2005

Effective: September 23, 2005

Issued By:

Pamela L. Hintz, Director of Regulatory and Tariff Compliance  
CTC Communications Corp.  
360 Second Avenue  
Waltham, Massachusetts, 02451

**SECTION 2 – REGULATIONS** (Cont'd)

**2.1 Undertaking of the Company** (Cont'd)

**2.1.4 Limitations on Liability** (Cont'd)

F. (Cont'd)

3. Any unlawful or unauthorized use of the Company=s services;
4. Libel, slander, invasion of privacy or infringement of patents, trade secrets, or copyrights arising from or in connection with the material transmitted by means of Company-provided services; or by means of the combination of Company-provided facilities or services;
5. Changes in any of the operations or procedures of the Company that render any equipment, facilities or services provided by the Customer obsolete, or require modification or alteration of such equipment, facilities or services, or otherwise affect their use or performance, except where reasonable notice is required by the Company and is not provided to the Customer, in which event the Company=s liability is limited as set forth in paragraph (A) of this Subsection 2.1.4.
6. Defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises by the Company or nay other carrier, installation or removal thereof;
5. Injury to property or injury or death to persons, including claims for payments made under Workers= Compensation law or under any plan for employee disability or death benefits, arising out of, or caused by, any act or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of the Customer=s facilities or equipment connected, or to be connected to the facilities of any other carrier;

**SECTION 2 – REGULATIONS (Cont'd)**

**2.1 Undertaking of the Company (Cont'd)**

**2.1.4 Limitations on Liability (Cont'd)**

F. (Cont'd)

8. Failure of Customer to comply with the requirements of Section 2.3.1.
9. Any noncompletion of calls due to network busy conditions;
10. Any calls not actually attempted to be completed during any period that service is unavailable;
11. And any other claim resulting from any act or omission of the Customer or patron(s) of the Customer relating to the use of the Company=s services.

G. The Company does not guarantee nor make any warranty with respect to installations provided by it for use in an explosive atmosphere.

H. The Company makes no warranties or representations, EXPRESS OR IMPLIED, either in fact or by operation of law, statutory or otherwise, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.

5. Failure by the Company to assert its rights pursuant to one provision of this tariff does not preclude the Company from asserting its rights under other provisions.

**SECTION 2 – REGULATIONS** (Cont'd)

**2.1 Undertaking of the Company** (Cont'd)

**2.1.4 Limitations on Liability** (Cont'd)

5. Company shall not be liable to Customer or any other person, firm or entity for any failure of performance hereunder if such failure is due to any cause or causes beyond the reasonable control of Company. Such causes shall include, without limitation, acts of God, fire, explosion, vandalism, cable cut, storm or other similar occurrences, any law, order, regulation, direction, action or request of the United States government or of any other government (including state and local governments or of any department agency, board, court, bureau, corporation or other instrumentality of any one or more of said governments) or of any civil or military authority, national emergencies, insurrections, riots, wars, strikes, lockouts or work stoppages or other labor difficulties, supplier failures, shortages, breaches or delays.

If Company=s failure of performance by reason of force majeure specified above shall be for thirty (30) days or less, then the service shall remain in effect, but an appropriate percentage of charges shall be abated and/or credited in the discretion and determination of Company; if for more than thirty (30) days, then the service may be canceled by either party without any liability.

**SECTION 2 – REGULATIONS (Cont'd)**

**2.1 Undertaking of the Company (Cont'd)**

**2.1.5 Notification of Service-Affecting Activities**

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers= services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

**Non-Routine Installation**

At the Customer=s request, installation and/or maintenance may be performed outside the Company=s regular business hours, or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer=s request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

**SECTION 2 – REGULATIONS (Cont'd)**

**2.1 Undertaking of the Company (Cont'd)**

**2.1.7 Availability of Service**

- A. The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with the regulations contained in the tariffs of the Company.
- B. The Company shall negotiate a mutually agreed to installation date based on availability of services and facilities and the Customer=s requested date.

**2.1.8 Universal Emergency Telephone Number Service**

- A. This tariff does not provide for the inspection or constant monitoring of facilities to discover errors, defects or malfunctions in the service, nor does the Company undertake such responsibility.
  - B. 911 information consisting of the names, addresses and telephone numbers of all telephone customers is confidential. The Company will release such information via the Data Management System only after a 911 call has been received, on a call by call basis, only for the purpose of responding to an emergency call in progress.
  - C. The 911 calling party, by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, name, and address associated with the originating station location are furnished to the Public Safety Answering Point.
5. After the establishment of service, it is the Public Safety Agency's responsibility to continue to verify the accuracy of and to advise the Company of any changes as they occur in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any other similar matter that may affect the routing of 911 calls to the proper Public Safety Answering Point.

**SECTION 2 – REGULATIONS (Cont'd)**

**2.1 Undertaking of the Company (Cont'd)**

**2.1.8 Universal Emergency Telephone Number Service (Cont'd)**

5. The Company assumes no liability for any infringement, or invasion of any right of privacy or any person or persons caused, or claimed to be caused, directly or indirectly by the use of 911 Service. Under the terms of this tariff, the Public Safety Agency must agree, except where the events, incidents, or eventualities set forth in this sentence are the result of the Company's gross negligence or willful misconduct, to release, indemnify, defend and hold harmless the Company from any and all loss or claims whatsoever, whether suffered, made, instituted, or asserted by the Public Safety Agency or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the customer or others. Under the terms of this tariff, the Public Safety Agency must also agree to release, indemnify, defend and hold harmless the Company for any infringement of invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion, or use of 911 Service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing 911 Service hereunder, and which arise out of the negligence or other wrongful act of the Public Safety Agency, its User, agencies or municipalities, or the employees or agents of any one of them, or which arise out of the negligence, other than gross negligence or willful misconduct, of the Company, its employees or agents.

**SECTION 2 – REGULATIONS (Cont'd)**

**2.2 Prohibited Uses**

- A. The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
  - B. The Company may require applicants for service who intend to use the Company=s offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company=s offerings complies with relevant laws and the Commission=s regulations, policies, orders, and decisions.
  - C. The Company may block any signals being transmitted over its Network by Customers which cause interference to the Company or other Users. Customer shall be relieved of all obligations to make payments for charges relating to any blocked service and shall indemnify the Company for any claim, judgment or liability resulting from such blockage.
5. A Customer, joint User, or authorized User may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this tariff will apply.



**SECTION 2 – REGULATIONS (Cont'd)**

**2.3 Obligations of the Customer**

**2.3.1 General**

The Customer shall be responsible for:

- A. the payment of all applicable charges pursuant to this tariff;
- B. providing Company with the following information which is needed by Company in order to identify the source of certain emergency calls:
  5. PBX Information. Customer shall provide Company with detailed information related to multi-location private branch exchanges (APBX®) and one customer PBXs operating within the Customer=s premises or otherwise connected to Company=s telecommunication service through Customer. Such information shall include the End-User addresses corresponding to all telephone lines operating through the PBX and such other information, as requested by Company, which will enable Company to determine, in the event of an emergency 911 call routed through a PBX, the physical location from which the call was made. Customer shall continually update this information and shall immediately notify Company of any changes related to this information. Customer shall indemnify and hold Company harmless from any and all losses, damages, costs, expenses, claims, or liabilities resulting from the Customer=s failure to immediately provide or update this information to Company, including, but not limited to, any and all losses, costs, expenses, claims, liabilities or damages, including third party claims, related to the failure to respond to an emergency 911 telephone call.

**SECTION 2 – REGULATIONS** (Cont'd)

**2.3 Obligations of the Customer** (Cont'd)

**2.3.1 General** (Cont'd)

B. (Cont'd)

5. Automatic Number Identification. In addition to providing the information requested in Subsection 2.3.1.I (1) above, Customer shall provide and continually update Company with the correct true automatic number identification (ANI) for each telephone line operating through a PBX on Customer=s premises or otherwise connected to Company=s telecommunication service(s) through Customer. Customer recognizes that it may be necessary to purchase and install additional equipment in order to provide the ANI information and that Customer is solely responsible for all costs and expenses related to this equipment. Customer shall indemnify and hold Company harmless from any and all losses, damages, costs, expenses, claims, or liabilities arising from the Customer=s failure to immediately provide or update this information to Company, including, but not limited to, any and all losses, damages, costs, expenses, liabilities or claims, including third party claims, related to the failure to respond to an emergency 911 phone call.

**SECTION 2 – REGULATIONS** (Cont'd)

**2.3 Obligations of the Customer** (Cont'd)

**2.3.2 Liability of the Customer**

5. The Customer shall not assert any claim against any other Customer or User of the Company=s services for damages resulting in whole or in part from or arising in connection with the furnishing of service under this tariff including but not limited to mistakes, omissions, interruptions, delays, errors or other defects or misrepresentations, whether or not such other Customer or User contributed in any way to the occurrence of the damages, unless such damages were caused solely by the negligent or intentional act or omission of the other Customer or User and not by any act or omission of the Company. Nothing in this tariff is intended either to limit or to expand Customer=s right to assert any claims against third parties for damages of any nature other than those described in the preceding sentence.

**SECTION 2 – REGULATIONS (Cont'd)**

**2.4 Customer Deposits and Advance Payments**

**Advance Payments**

To safeguard its interests, the Company may require a Business Customer to make an advance payment before services are furnished, where special construction is involved. The advance payment will not exceed an amount equal to the nonrecurring charge(s) and one (1) month=s charges for the service or facilities. In addition, the advance payment may also include an amount equal to the estimated non-recurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. The advance payment will be credited to the Customer=s initial bill. Advance payments do not accrue interest. An advance payment may be required in addition to a deposit.

**SECTION 2 – REGULATIONS (Cont'd)**

**2.4 Customer Deposits and Advance Payments (Cont'd)**

**2.4.2 Deposits**

A. New Applicants

Business applicants with unsatisfactory credit history may be required to post a deposit with the Company as a condition of service.

B. Existing Customers

Deposits may be required from an existing customer who has made payments after the due date of any two (2) consecutive bills or more than two (2) non-consecutive bills within the preceding twelve (12) months. The Company shall provide written notice to the Customer of its intent to demand a deposit. A deposit may also be required as a condition for reconnection of service which has been suspended or terminated for non-payment.

**Amount of Deposits**

The Company will calculate the maximum deposit required from an applicant for service or an existing by estimating the expected charges for local exchange and interexchange service for a two (2) month period.

The amount of deposit to be held by the Company may be adjusted to maintain a two (2) month estimated amount when, according to the Company's assessment, such adjustment is deemed necessary to adequately secure the account.

**2.4.4 Posting of Deposits**

A deposit requirement may be fulfilled as follows:

- A. In cash,
- B. By an acceptable bank letter of credit,
- C. Other forms of security acceptable to the Company.

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**SECTION 2 – REGULATIONS (Cont'd)**

**2.4 Customer Deposits and Advance Payments (Cont'd)**

**2.4.5 Refund of deposits:**

Deposits will be refunded to Business Customers, at the sole discretion of the Company when:

- A. Service has been terminated or discontinued; or
5. such other time during continuation of service as may be determined at the sole discretion of the Company.

When service has been terminated or disconnected, deposits will be deducted by the Company from any unpaid amounts. The difference will be refunded if applicable. Interest rates applied to Customer deposits held by the Company are prescribed by the P.U.C. in regulations 52 PA Code, Chapter 64. The interest paid is without deduction for any taxes. The interest accrued upon deposits held more than a year is paid every twelve (12) months.

- (a) When main service is interrupted for a period of at least 24 hours, the LEC, after notice by the customer, shall apply the following schedule of allowances except in situations provided for in subsection (b):

- (1) One-thirtieth of the tariff monthly rate of all services and facilities furnished by the company rendered inoperative, useless or substantially impaired for each of the first three full 24-hour periods during which the interruption continues after notice by the customer to the company if the out-of-service extends beyond a minimum of 24 hours.

- (2) Two-thirtieths of the tariff monthly rate for each full 24-hour period beyond the first three 24-hour periods referred to in paragraph (1). However, in no instance shall the allowance for the out-of-service period exceed the total charges in a billing period for the service and facilities furnished by the company rendered useless or impaired.

5. When Service is interrupted for a period of at least 24 hours due to storms, fires, floods, or other conditions beyond the control of the company, an allowance of 1/30 of the tariff monthly rate for all services and facilities furnished by the company rendered inoperative or substantially impaired shall apply for each full 24 hours during which the interruption continues after notice by the customer to the company.

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**SECTION 2 – REGULATIONS (Cont'd)**

**2.5 Payment Arrangements**

**2.4.5 Refund of deposits:**

- I The allowances described in this section are not applicable when service is interrupted by the negligence or willful act of the customer to service or where the company, under the terms of the contract for service, suspends or terminates service for nonpayment of charges, or for unlawful or improper use of the facilities or service, or for another reason provided for in the filed and effective tariff.

**Payment for Service**

Customer shall pay the Company, monthly in advance (commencing the first month following the Service Commencement Date), a monthly charge equal to the rates set forth in the Section 6 or equal to the monthly charge as adjusted under the terms hereof, provided, however, that the first such payment shall be for the period from the Service Commencement Date through the end of the next full month and shall be due after the Service Commencement Date and then thirty (30) days following the date the billing statement was mailed to the Customer. The installation charges contained in the Section 6 are due with such first payment. The Customer is responsible for the payment of all charges incurred by the Customer or other users for services furnished to the Customer by the Company. Billing for service will commence on the Service Commencement Date. The Customer must notify the Company of any errors or discrepancies in the billing statement within thirty (30) days of the date the billing statement was mailed to the Customer. Customer will be obligated to pay all charges shown on the billing statement if the Customer fails to provide such notice.

Taxes. The Customer is responsible for the payment of federal excise taxes, state and local sales and use excise or privilege taxes and similar taxes imposed by governmental jurisdictions, all of which shall be separately designated on the Company=s invoices. Any taxes imposed by a local jurisdiction (e.g., county and municipal) will only be recovered from those Customers residing in the affected jurisdictions.

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**SECTION 2 – REGULATIONS** (Cont'd)

**2.5 Payment Arrangements** (Cont'd)

**2.5.2 Billing and Collection of Charges**

- A. **Non-recurring Charges:** The non-recurring charges contained in the service description are due with the Customer=s first payment for charges, which payment shall be for the period from the start of service through the end of the next full month. Non-recurring charges not included with installation charges are billed to the Customer, as set forth in Section 2.6.1, and shall be due and payable within thirty (30) days after the date the invoice is mailed to the Customer by the Company.

Customer shall be responsible to pay all of the Company=s charges for time and material resulting from diagnosing problems which were caused by Customer=s equipment.

- B **Due date for Payment:** The due date for payment of a monthly bill shall be at least 20 days from the date of mailing to the customer.

(1) *Extension of due date to next business day.* If the last day for payment falls on a Saturday, Sunday or bank holiday or another day when the offices which regularly receive payments are not open to the general public, the due date shall be extended to the next business day.

(2) *Date of payment by mail.* For a remittance by mail, one of the following applies:

5. Payment shall be deemed to have been made on the date of the postmark.

(ii) A late payment charge will not be imposed unless payment is received more than 5 days after the due date.

(iii) Notice of suspension will not be mailed until at least 5 days after the stated due date.

(3) *Date of payment to branch office or authorized payment agent.* The effective date of payment to a branch office or authorized payment agent is the date of actual payment at that location.

(4) *Multiple notifications.* When a customer receives multiple notices or contacts and they contain different due dates, the date on or before which payment is due shall be the latest date contained in the notices listed in this section.





**SECTION 2 – REGULATIONS (Cont'd)**

**2.5 Payment Arrangements (Cont'd)**

**2.5.2 Billing and Collection of Charges (cont'd)**

- F. Customer=s liability for charges hereunder shall not be reduced by untimely installation or non-operation of the Customer=s or a third party=s facilities and equipment.
5. The Customer shall notify the Company of any disputed items on an invoice within thirty (30) days of receipt of the invoice. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Commission in accordance with the Commission=s rules of procedure. The Company shall advise the Customer that the Customer may make a formal or informal complaint to the Commission. The address of the Commission is as follows:

Pennsylvania Public Utility Commission  
Post Office Box 3265  
North Office Building  
Harrisburg, Pennsylvania 17105-3265

or

Pennsylvania Public Utility Commission  
North Office Building, B-20  
North Street and Commonwealth Avenue  
Harrisburg, Pennsylvania 17120  
(717) 783-1740

5. If service is disconnected by the Company (in accordance with Section 2.5.3 following) and later re-installed, re-installation of service will be subject to all applicable installation charges. If service is suspended by the Company (in accordance with Section 2.5.3 following) and later restored, restoration of service will be subject to the rates in Section 7.

**SECTION 2 – REGULATIONS** (Cont'd)

**2.5 Payment Arrangements** (Cont'd)

I

**2.5.2 Billing and Collection of Charges** (Cont'd)

5. The Customer is responsible for payment of all charges for services and equipment furnished to the Customer in connection with the services provided hereunder. The Customer is responsible for its use of the company's provided network and facilities, regardless of whether the use is authorized or unauthorized and the customer agrees to pay the Company or its authorized agent all applicable charges associated with such use.

The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer provided equipment or facilities. Customer shall remain responsible for all charges associated with services provided by the Company, including charges resulting from the failure or malfunction of Customer or 3<sup>rd</sup> party provided equipment or facilities that may result in the fraudulent use of the Company's service. In no event, will the company be liable for fraudulent calls originating from customer owned or operated equipment.

The Company shall not be liable for any claims arising out of equipment provided by third party vendors that may be installed at premises of the Customer in connection with the services provided hereunder. Nor shall the Company be liable for the performance of said vendor or vendor's equipment.

The Company is not liable for damages associated with or arising from service, channels, or equipment, which it does not furnish.

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**SECTION 2 – REGULATIONS (Cont'd)**

**2.5 Payment Arrangements (Cont'd)**

**2.5.3 Discontinuance of Service for Cause (Cont'd)**

- F. In the event of fraudulent use of the Company=s network, the Company may without notice suspend or discontinue service. The Customer will be liable for all related costs. The Customer will also be responsible for payment of any reconnection charges.
  - G. Upon the Company=s discontinuance of service to the Customer under ) or 2.5.3(B), the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable (discounted to present value at six percent).
5. The Customer is responsible for providing adequate access lines to enable the Company to terminate all 800 Service calls to the Customer=s telephone equipment. Should the Customer have insufficient access lines on which to terminate 800 Service calls, the Company reserves the right to request the Customer to add additional lines for call terminations. If, after ninety (90) days, the Customer has not made the requested change, the Company, without incurring any liability, reserves the right to terminate the Customer=s 800 Service, with thirty (30) days written notice.

**SECTION 2 – REGULATIONS (Cont'd)**

**2.5 Payment Arrangements (Cont'd)**

**2.5.4 Discontinuance or Termination for Nonpayment**

In the event that any bill rendered or any deposit required is not paid, the Company may suspend service or terminate service until the bill or the required deposit has been paid. If service is suspended or terminated for nonpayment, the customer will be billed a Connection Charge as well as any payment due and any applicable deposits upon reconnection.

- a. Termination shall not be made until at least 20 days after written notification has been mailed to the billing address of the customer.
5. Suspension will not be made until at least 8 days after written notification has been mailed to the customer.

Telephone service shall only be suspended during the hours between 8:00 AM and 4:00 PM, Monday through Thursday. It shall not be suspended or terminated for nonpayment on weekends, public holidays, other federal and state holidays proclaimed by the President or the Governor, or on days when the main business office of the Company is not open for business, or during the periods from December 23<sup>rd</sup> through December 26<sup>th</sup> or December 30<sup>th</sup> through January 1<sup>st</sup>.

**SECTION 2 – REGULATIONS (Cont'd)**

**2.5 Payment Arrangements (Cont'd)**

**2.5.5 Exceptions to Discontinuance or Termination**

Telephone service shall not be suspended or terminated for:

- a. Nonpayment of bills rendered for charges other than telephone service or deposits requested in connection with telephone service;
- b. Nonpayment for service for which a bill has not been rendered;
- c. Nonpayment for service which have not been rendered;
- d. Nonpayment of any billed charge which is in dispute or for the nonpayment of a deposit which is in dispute during the period before a determination of the dispute is made by the Company in accordance with Company's complaint handling procedures. These procedures shall be in accordance with the Commission's Rules and Regulations.

Telephone service may be suspended or terminated for nonpayment of the undisputed portion of a disputed bill or deposit if the customer does not pay the undisputed portion after being asked to do so.

**Notice to Company for Cancellation of Service**

Customers desiring to terminate service shall provide the Company thirty (30) days written notice of desire to terminate service.

**SECTION 2 – REGULATIONS (Cont'd)**

**2.5 Payment Arrangements (Cont'd)**

**2.5.7 Cancellation of Application for Service**

- A. When a customer requests to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
  
- 5. Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.
  
- C. Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred, less net salvage, may apply. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.
  
- 5. The special charges described in 2.5.5(A) through 2.5.5(C) will be calculated and applied on a case-by-case basis.

**SECTION 2 – REGULATIONS** (Cont'd)

**2.5 Payment Arrangements** (Cont'd)

**2.5.8 Changes in Service Requested**

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

**2.5.9 Bad Check Charge**

A charge will be assessed for all checks returned by drawee bank or other financial institution for: Insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank or other financial institution.

Bad check charge is \$25.00 per check plus any statutory remedy available to the Company.

**2.5.10 Convenience Fee**

In the event a business Customer makes a one-time or recurring payment using a credit card, a Convenience Fee Charge may apply. Any payments for a deposit or advance payment to establish new service are excluded from the Convenience Fee Charge. This charge does not apply to residential Customers or to business Customers that make payment using their financial institution's bill payment service, Customers with negotiated contracts that do not allow the assessment of this fee, or Customers without a computer. This fee will be assessed at the point of payment and will not appear on the Customer's invoice.

Changes have been made to this page to reflect the rejection of Supplement 42 convenience fee reverting text but leaving revision level.



**SECTION 2 – REGULATIONS (Cont'd)**

**2.6 Allowances for Interruptions in Service**

**2.6.1 General**

- A. A credit allowance will be given when service is interrupted, except as specified in Section 2.6.2 following. A service is interrupted when it becomes inoperative to the Customer, e.g., the Customer is unable to transmit or receive, because of a failure of a component furnished by the Company under this tariff.
- B. An interruption period begins when the Customer reports a service, facility or circuit to be inoperative and, if necessary, releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.
5. If the Customer reports a service, facility or circuit to be interrupted but declines to release it for testing and repair, or refuses access to its premises for test and repair by the Company, the service, facility or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a service, facility or circuit considered by the Company to be impaired.

**SECTION 2 – REGULATIONS** (Cont'd)

**2.6 Allowances for Interruption in Service** (Cont'd)

**2.6.1 General** (Cont'd)

- D. The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.
  
- 5. Interruptions Over 72 Hours. Interruptions over 72 hours will be credited 2 days for each full 24-hour period. No more than thirty (30) days credit will be allowed for any one month period.

**SECTION 2 – REGULATIONS (Cont'd)**

**2.6 Allowances for Interruption in Service (Cont'd)**

**2.6.2 Limitations of Allowances**

No credit allowance will be made for any interruption in service:

- A. Due to the negligence of or noncompliance with the provisions of this tariff by any person or entity other than the Company, including but not limited to the Customer;
  - B. Due to the failure of power, equipment, systems, connections or services not provided by the Company;
  - C. Due to circumstances or causes beyond the reasonable control of the Company;
  - D. During any period in which the Company is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;
5. A service will not be deemed to be interrupted if a Customer continues to voluntarily make use of such service. If the service is interrupted, the Customer can get a service credit, use another means of communications provided by the Company (pursuant to Section 2.6.3), or utilize another service provider;

**SECTION 2 – REGULATIONS (Cont'd)**

**2.6 Allowances for Interruption in Service (Cont'd)**

**2.6.2 Limitations of Allowances (Cont'd)**

- F. During any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- G. That occurs or continues due to the Customer's failure to authorize replacement of any element of special construction; and
- H. That was not reported to the Company within thirty (30) days of the date that service was affected.

**2.6.3 Use of Another Means of Communications**

If the Customer elects to use another means of communications during the period of interruption, the Customer must pay the charges for the alternative service used.

**2.6.4 Application of Credits for Interruptions in Service**

- 5. Credits for interruptions in service that is provided and billed on a flat rate basis for a minimum period of at least one month, beginning on the date that billing becomes effective, shall in no event exceed an amount equivalent to the proportionate charge to the Customer for the period of service during which the event that gave rise to the claim for a credit occurred. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.

**SECTION 2 – REGULATIONS (Cont'd)**

**2.6 Allowances for Interruption in Service (Cont'd)**

**2.6.5 Cancellation For Service Interruption**

The Customer may terminate for service interruption only if any circuit experiences a single continuous outage of eight (8) hours or more or cumulative service credits equaling sixteen (16) hours in a continuous twelve (12) month period. The right to cancel service under this provision applies only to the single circuit which has been subject to the outage or cumulative service credits.

**2.7 Cancellation of Service/Termination Liability**

If a Customer cancels a service order or terminates services before the completion of the term for any reason (i) other than a service interruption (as defined in Section 2.8.1) or (ii) where the Company breaches the terms in the service contract, Customer may be requested by the Company to pay to the Company termination liability charges, which are defined below. These charges shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in Section 2.5.2.

**2.7.1 Termination Liability**

- A. Customer=s termination liability for cancellation of service shall be equal to:
5. all unpaid non-recurring charges reasonably expended by the Company to establish service to the Customer, including any installation charges which may have been waived by the Company, provided Customer has been notified of the amount of the waived charges and of Customer=s liability therefore on cancellation, plus;

**SECTION 2 – REGULATIONS** (Cont'd)

**2.7 Cancellation of Service/Termination Liability** (Cont'd)

**2.7.1 Termination Liability** (Cont'd)

2. Any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus;
3. Except as otherwise provided in later sections of this Tariff, the difference between the total actual monthly recurring charges to Customer for the Service during the entire time the Service was provided to Customer and the total monthly recurring charges which Customer would have paid or which Customer would have been required to pay if the Service had been based on a month to month term using the Company=s most recent tariff prices at the time of cancellation.
5. Either party shall have the right to cancel service without liability if the Company is prohibited from furnishing the Service or if any material rate or term contained herein is substantially changed by order of the Commission, the Federal Communications Commissions, or highest court of competent jurisdiction to which the matter is appealed, or other local, state or federal government authority.
- C. Customer shall also have the right to terminate this Agreement if Customer=s Service is interrupted for more than forty-eight (48) hours in any ninety (90) day period, provided the interruption was not caused by an event of force majeure, or any action of Customer or its agents or employees.

**2.8 Customer Liability for Unauthorized Use of the Network**

Unauthorized use of the network occurs when a person or entity that does not have actual, apparent, or implied authority to use the network, obtains the Company=s services provided under this tariff.



**SECTION 2 – REGULATIONS (Cont'd)**

**2.8 Customer Liability for Unauthorized Use of the Network (Cont'd)**

**2.8.1 Customer Liability for Fraud and Unauthorized Use of the Network (Cont'd)**

5. The Customer is responsible for payment of all charges for calling card services furnished to the Customer or to Users authorized by the Customer to use service provided under this tariff, unless due to the negligence of the Company. This responsibility is not changed due to any use, misuse, or abuse of the Customer=s service or Customer-provided equipment by third parties, the Customer=s employees, or the public.

The liability of the Customer for unauthorized use of the Network by credit card fraud will not exceed the lesser of fifty dollars (\$50.00) or the amount of money, property, labor, or services obtained by the unauthorized User before notification to the Company.



**SECTION 2 – REGULATIONS (Cont'd)**

**2.9 Use of Customer's Service by Others**

**2.9.1 Resale and Sharing**

Any service provided under this tariff may be resold to or shared with other persons at the option of Customer, subject to compliance with any applicable laws or Commission regulations governing such resale or sharing. The Customer remains solely responsible for all use of services ordered by it or billed to its telephone number(s) pursuant to this tariff, for determining who is authorized to use its services, and for notifying the Company of any unauthorized use.

**Joint Use Arrangements**

Joint use arrangements will be permitted for all services provided under this tariff. From each joint use arrangement, one member will be designated as the Customer responsible for the manner in which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate, or discontinue service only from the Customer. Without affecting the Customer=s ultimate responsibility for payment of all charges for the service, each joint user shall be responsible for the payment of the charges billed to it.

**SECTION 2 – REGULATIONS (Cont'd)**

**2.10 Telephone Relay Service for the Hearing Impaired**

- A. TDD lines maintained by nonprofit organizations and governmental agencies, upon written application and verification that such lines are maintained for the benefit of the impaired may receive a discount off their message toll service rates.
  
5. Upon receipt of the appropriate application, and certification or verification, the following discounts off basic message toll service shall be made available for the benefit of the impaired: the evening discount off the intrastate, interexchange, customer-dialed, station to station calls originating 8:00a.m. to 4:59p.m. Monday through Friday; the night/weekend discount off the intrastate, interexchange, customer-dialed, station to station calls originating 5:00p.m. to 10:59p.m. Sunday through Friday, and New Year=s Day, Independence Day, Labor Day, Thanksgiving, and Christmas.

**SECTION 2 – REGULATIONS (Cont'd)**

**2.11 Transfers and Assignments**

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties:

- A. to any subsidiary, parent company or affiliate of the Company; or
- B. pursuant to any sale or transfer of substantially all the assets of the Company; or
5. pursuant to any financing, merger or reorganization of the Company.

**SECTION 2 – REGULATIONS (Cont'd)**

**2.12 Notices and Communications**

- A. The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
  - B. The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
  - C. Except as otherwise stated in this tariff, all notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
5. The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

### **SECTION 3 – APPLICATION OF RATES**

#### **3.1 Introduction**

Services found in section 3 are no longer available for new installation as of January xxx, 2007

The regulations set forth in this section govern the application of rates for services contained in other sections of this tariff.

#### **3.2 Usage Based Charges**

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- 3.2.1** Calls are measured in durational increments identified for each service. All calls which are fractions of a measurement increment are rounded-up to the next whole unit.
- 3.2.2** Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s). Timing for operator service person-to-person calls start with completion of the connection to the person called or an acceptable substitute, or to the PBX station called.
- 3.2.3** Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.
- 3.2.4** Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.

All times refer to local time.

**SECTION 3 – APPLICATION OF RATES (Cont'd)**

**3.3 Rates Based Upon Distance**

Where charges for a service are specified based upon distance, the following rules apply:

**3.3.1** Distance between two points is measured as airline distance between the rate centers of the originating and terminating telephone lines. The rate center is a set of geographic coordinates, as referenced in Local Exchange Routing Guide issued by Bellcore, associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven-digit telephone number). Where there is no telephone number associated with an access line on the Company's network (such as a dedicated 800 or WATS access line), the Company will apply the rate center of the Customer's main billing telephone number.

**3.3.2** The airline distance between any two rate centers is determined as follows:

- A. Obtain the AV@ (vertical) and AH@ (horizontal) coordinates for each Rate Center from the above-referenced Bellcore document.
- B. Compute the difference between the AV@ coordinates of the two rate centers; and the difference between the two AH@ coordinates.
- C. Square each difference obtained in step (b) above.
- D. Add the square of the AV@ difference and the square of the AH@ difference obtained in step C above.
- E. Divide the sum of the squares by 10.
- F. Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.
- G. FORMULA:

$$\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{5.10}$$

**SECTION 4 – SERVICE AREAS**

Services found in section 4 are no longer available for new installation as of January xxx, 2007

CTC Communications Corp.'s service areas and local calling areas are identical to those defined in the tariffs of the incumbent local exchange company serving each exchange area.

CTC Communications Corp. provides service in the exchange areas served by the following local exchange companies: Verizon, GTE North, and United Telephone Company of Pennsylvania.

The service area maps and local calling areas are attached at the end of this tariff as Addendum A.

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## SECTION 5 – BASIC LOCAL SERVICE OFFERINGS

The rates provided in Section 5 apply to Customers that are currently in a Service Term agreement with the Company. All Customers being provided Month to Month services through an expired service term or who have never had a contractual relationship with the Company will find the rates for their specific out of contract services in Section 18 - Non-Term Rates.

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### 5.1 Service Offerings

The following Company Services for business Customers and for carriers certificated by the Commission are covered in this section:

- Standard Business Line
- Analog and Digital PBX Trunk Service
- Direct Inward Dial (DID)
- Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI)
- Integrated Services Digital Network (ISDN) Basic Rate Interface (BRI)
- Digital Centrex Service
- Directory Assistance
- Operator Service
- Local Calling Service
- Message Telecommunications Service
- Custom Calling Features
- Trunk Side Features
- Main Number Retention
- Non Published Service
- Blocking/Unblocking
- Personalized Telephone Number
- Service Order and Service Change Charges
- Maintenance Visit Charges
- Directory Listings
- Emergency Services Calling

All services offered in this tariff are subject to service order and service change charges where the Customer requests new services or changes in existing services, as well as indicated Non-Recurring and Monthly Recurring Charges. Charges for Local Calling Service and Measured Telecommunications Service are assessed on a measured rate basis and are additional to the charges shown for Standard Residence/Business Line, Key System Line, Basic PBX Trunk and PBX Trunk Service – Digital, as are other service charges.



No. 2

**SECTION 5 – BASIC LOCAL SERVICE OFFERINGS** (Cont'd)

**5.2 Description of Services**

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**Standard Business Line**

The Standard Business Line provides a Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Business Lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines.

**Single and Multiple Analog PBX Trunk**

Basic PBX Trunk Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Basic Trunks are provided for connection of Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. Each Basic PBX Trunk is provided with touch tone signaling and may be configured into a hunt group with other Company-provided Basic PBX Trunks. The signal is an analog signal at the DSO level.

Basic Trunks may be equipped with Direct Inward Dialing (DID) capability and DID number blocks for additional charges.

**SECTION 5 – BASIC LOCAL SERVICE OFFERINGS (Cont'd)**

**5.2 Description of Services (Cont'd)**

**5.2.3 Directory Assistance**

Provides for identification of telephone directory numbers, via an operator or automated platform. Customers are provided with a maximum of 2 listings per each call to Directory Assistance.

**5.2.4 Operator Service**

Provides for live or automated operator treatment when Customer dials "0". Services include, but are not limited to, bill to originating telephone number, calling card, collect or to a third party.

**Local Calling Service**

This service provides for local calling service determined by NXX codes based on the listings in Addendum A.

Business calls are billed at either a flat per call rate or at a measured rate of six (6) second increments with an initial billing period of eighteen (18) seconds.

**SECTION 5 – BASIC LOCAL SERVICE OFFERINGS** (Cont'd)

**5.2 Description of Services** (Cont'd)

**Custom Calling Features**

**Call Waiting:** Permits the end-user engaged in a call to receive a tone signal indicating a second call is waiting; and, by operation of the switch hook, to place the first call on hold and answer the waiting call. The Customer may alternate between the two calls by operation of the switch hook, but a three-way conference call cannot be established.

**Three Way Calling:** Permits the end-user to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The end-user initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming calls.

**Call Forwarding:** Permits the end-user to automatically forward (transfer) all incoming calls to an end-user designated telephone number, and permits the end-user to restore incoming calls to non Call Forwarding operation.

**Missed Call Dialing:** Allows the Customer to return a call to the last incoming call whether the Customer answered the call or not. Upon activation, Miss Call Dialing will re-dial the number automatically and continue to check the number every 45 seconds for up to 30 minutes if the number is busy. The Customer is alerted with a distinctive ringing pattern when the busy number is free. When the Customer answers the ring, the call is then completed. The calling party's number will not be delivered or announced to the call recipient under any circumstances.

**Busy Number Re-dial:** This feature automatically redials another parties phone number after the Customer's first attempt to connect to that number resulted in a busy signal. The line is checked every 45 seconds for up to 30 minutes and alerts the Customer with a distinctive ringing pattern when the busy number and the Customer's line are free. The Customer can continue to make and receive other calls while the feature is activated.

**SECTION 5 – BASIC LOCAL SERVICE OFFERINGS** (Cont'd)

**5.2 Description of Services** (Cont'd)

**Custom Calling Features** (Cont'd)

**Call Forwarding Busy:** Permits the forwarding of incoming calls when the end-user=s line is busy. The forwarded number is fixed by the end-user=s service order.

**Call Forwarding No Answer:** Permits the forwarding of incoming calls when the end-user=s line remains unanswered after end user designated number of rings. The number of rings and the forwarded number are fixed by the Customer service order.

**Call Forwarding Selective:** Permits the end-user to automatically forward (transfer) calls from up to ten end-user pre-selected number to another telephone number and to restore it to normal operation at their discretion. Call Forwarding Selective can be used in conjunction with Call Forwarding.

**Speed Calling (8 or 30):** Permits the Customer to place calls to other telephone numbers by dialing a one- or two-digit code rather than complete telephone numbers. The feature is available as an eight code list or a thirty code list. Either code list may include local and/or toll telephone numbers. To establish or change a telephone number in a code list, the Customer dials an activating code, receives a second dial tone and dials either a one- or two-digit code (for the eight code and thirty code lists, respectively) plus the telephone number.

**Call Screening:** Allows the end-user to automatically block incoming calls from up to ten Customer pre-selected telephone numbers (including numbers from which a Customer has just received a call. The list of numbers can be changed at any time. Callers whose numbers have been blocked will hear a recorded message and no usage charges will apply. The calling party=s number will not be delivered or announced to the call recipient under any circumstances.

**Remote Call Forwarding:** Permits calls made to one end-user phone number to be forwarded to another end-user phone number served by a different phone company end-office.

**Basic Caller ID:** Allows the number of the calling party to be passed from the telephone company to your telephone between the first and second ring signaling an incoming telephone call.

**SECTION 5 – BASIC LOCAL SERVICE OFFERINGS (Cont'd)**

**5.2 Description of Services (Cont'd)**

**Custom Calling Features (Cont'd)**

**Call Forwarding-Busy Line, Don't Answer:** Call Forwarding-Busy Line, Don't Answer (CF-BL, DA) is a service offering that consists of two separate features, Call Forwarding-Busy Line (CF-BL) and Call Forwarding-Don't Answer (CF-DA). On a monthly basis customers may subscribe to one feature or to both features combined. This offering is available to individual line Business customers, excluding Exchange Access Lines associated with Direct Inward Dialing, WATS, Centrex (see PA Informational Guide for Centrex provisioning), Pay Telephone Lines, Mobile service or other services as determined by the Telephone Company.

**Busy Redial:** Busy Redial Service allows a calling party to automatically redial the last number dialed, provided there have been no intervening calls. If the called line is found busy, a 30-minute queuing process begins. The calling party is then given an indication that the Network will attempt to set up the call when the called line is idle. The Network periodically tests the busy status of the called line until both lines are found idle or the queuing process expires.

Customers can subscribe to this service and pay a monthly charge or use it on a per activation basis. If a customer subscribes to this service, the monthly rate includes unlimited usage. When the customer uses the service on a per activation basis, a usage charge applies each time the service is activated whether or not the called party answers.

**Distinctive Ring Service:** Distinctive Ring Service enables an individual line subscriber to have up to two telephone numbers (referred to as "Dependent" numbers) assigned to one dial tone line in addition to the main number (referred to as the "Master" number). Each number when dialed will result in a distinctive ring which facilitates the ability of the customer to determine which number is being called. Where facilities permit, a distinctive Call Waiting tone for each telephone number will be provided for customers who subscribe to Distinctive Ring Service and Call Waiting. Distinctive Ring Service is associated with incoming calls only and does not provide a separate dial tone line to place outgoing calls. Distinctive Ring Service is only offered on a monthly subscription basis.

**SECTION 5 – BASIC LOCAL SERVICE OFFERINGS (Cont'd)**

**5.2 Description of Services (Cont'd)**

**Custom Calling Features (Cont'd)**

**Caller ID Service:** Caller 10 is an optional service which, in addition to providing the same capabilities as Caller 10 – Number Only, allows a customer to see the main listed name associated with the telephone number of incoming calls. Subject to technical and other limitations, such as availability of the number for forwarding, all telephone numbers, including Non-Published and Non-Listed telephone numbers, will be displayed unless blocked on the originating end. When a calling party is using blocking, the Caller 10 subscriber will receive an indication that the name and number are blocked.

The name of the caller may not be displayed for every incoming call. “Out of Area,” “Unavailable,” or a similar message may appear for certain calls, including (i) calls made through certain networks, (ii) operator-assisted calls, calls from toll-free numbers, calling card calls, and international calls, (iii) for phone numbers for which caller name information is not made available by the calling party’s carrier, (iv) for certain telephone numbers for which Verizon does not purchase Caller 10 information, and (v) for other technical reasons. In addition, “Private,” “Anonymous” or a similar message may appear when the caller has blocked caller identification information. Caller 10 may also, as facilities permit, provide a customer with Anonymous Call Rejection, the feature that provides the ability to reject calls from callers who have chosen to block the passage of their telephone numbers and associated main listed names on outgoing calls.

Caller 10 Service is available to customers by monthly subscription only, which provides unlimited use of the service.

**SECTION 5 – BASIC LOCAL SERVICE OFFERINGS** (Cont'd)

**5.2 Description of Services** (Cont'd)

**Custom Calling Features** (Cont'd)

**Priority Call:** This service provides one distinctive audible signal to the called customer when a call from one of up to six prespecified telephone numbers. Through an interactive dialing sequence, the customer creates a screening list of up to six telephone numbers in the switching machines. This list can only be created from and for telephone numbers located in appropriately equipped offices. When a call arrives from one of the prespecified telephone numbers, the Priority Call rings distinctively. If the called customer subscribes to Call Waiting, and the call arrives while the line is busy, the Call Waiting tone has a distinctive pattern. For calls from a dial tone line with multiline hunting, the distinctive signal is only produced when the main telephone number has been entered in the screening list.

Customers can either incur a daily usage charge that applies for each day the Priority Call list is active; or subscribe to the service and incur a monthly charge for unlimited use.

**Select Call Forwarding:** This service allows the customer to select a maximum of six telephone numbers for forwarding. The customer activates this service by dialing a code to create a screening list via an interactive dialing sequence. This list can only be created from and for telephone numbers located in appropriately equipped offices. Only calls from those telephone numbers in the screening list may be forwarded to the designated telephone number.

For calls from a line within multiline hunting, the call is selectively forwarded only where the main telephone number has been entered in the screening list.

Customers can either incur a daily usage charge that applies for each day the list is active, or subscribe to the service and incur a monthly charge for unlimited use.

**SECTION 5 – BASIC LOCAL SERVICE OFFERINGS** (Cont'd)

**5.2 Description of Services** (Cont'd)

**Custom Calling Features** (Cont'd)

**Ultra Forward Service:** Ultra Forward Service combines Call Forwarding Variable with remote access capability. In addition to the current Call Forwarding Variable feature access method, Ultra Forward Service provides customers access from any touch-tone or tone-signaling-capable telephone. The customer will dial a Remote Access Directory Number (RADN) and then be guided by voice prompts to enter required information, including a Personal Identification Number (PIN). Calls forwarded by this feature may be subject to local or toll charges as appropriate. Ultra Forward Service is only offered on a monthly subscription basis. Ultra Forward is a Remote Change Service.



**SECTION 5 – BASIC LOCAL SERVICE OFFERINGS (Cont'd)**

**5.2 Description of Services (Cont'd)**

**5.2.6 Custom Calling Features (Cont'd)**

**Call Mover Services**

Call Mover Services are provided to customers when/where facilities and numbers are available. Call Mover Services (CMS) are available in combination with Basic Referral Service and are provided in consecutive months of service. Customers are restricted to a combination of CMS and Basic Referral Service not to exceed 12 months' maximum service of which CMS may be a minimum of one month.

Services are not available to 556, 700, 900, and 976. Toll Free number customers may purchase Call Messenger only.

Customers who permanently disconnect their line number(s) and terminate their account must acquire third-party consent for the referral and acceptance of usage charges prior to purchasing CMS. CMS is available to toll-denied residence customers when the distance between the intercepted and referral number locations is classified as a local call.

CMS will not be provided or continued when either the customer who requests CMS or the third-party consent customer's service is suspended, disconnected, or toll denied. CMS is available to toll-denied residence customers when the distance between the intercepted and referral number locations is classified as a local call.

**Call Direct**

This service is provided to customers from their intercepted number location to the referral number location. The customer may designate only one telephone number for use as the referral number. Both the intercepted number and referral number locations must be within the same Local Access Transport Area (LATA), and calls are transported exclusively on the Telephone Company's facilities.

**SECTION 5 - BASIC LOCAL SERVICE OFFERINGS** (Cont'd)

**5.2 Description of Services** (Cont'd)

**5.2.6 Custom Calling Features** (Cont'd)

**Call Mover Services** (Cont'd)

**Call Direct Plus**

Customers may have their telephone line number referred to the calling party by a recorded announcement with a transfer of calls. The customer may designate only one telephone number for use as the referral number. The call is routed from the customer's intercepted number location to the referral number location. Both the intercepted number and referral number locations must be within the same Local Access Transport Area (LATA), and calls are transported exclusively on the Telephone Company's facilities.

**Call Messenger**

Customers may have their telephone line number referred to the calling party by a recorded announcement that provides the number's status, the customer's name, the customer's locality (city/town), and the referral number. The customer may designate only one telephone number for use as the referral number. Customers will provide the Telephone Company with message information at time of purchase, and the Telephone Company will record the message for the customer at the Telephone Company's facilities. Customers are not permitted to record their message. For Centrex and DID customers, the number of messages available per system may be determined as facilities permit.

**Call Messenger Plus**

Customers may have their telephone line number referred to the calling party by a recorded Call Messenger with a transfer of calls. The Call Messenger announcement is provided as described above. The customer may designate only one telephone number for use as the referral number. The call is routed from the customer's intercepted number location to the referral number location. Both the intercepted number and referral number locations must be within the same Local Access Transport Area (LATA), and calls are transported exclusively on the Telephone Company's facilities.

**SECTION 5 - BASIC LOCAL SERVICE OFFERINGS** (Cont'd)

**5.2 Description of Services** (Cont'd)

**5.2.6 Custom Calling Features** (Cont'd)

**Call Mover Services** (Cont'd)

The CMS charge is based on the duration of service requested per line number and will appear on the customer's final bill for that number. Usage charges, either local or toll, resulting from the transfer of calls will appear on the monthly bill relating to the referral number and will be payable by the billed party. Originating calls to the intercepted number will be billed the appropriate message usage charge where facilities permit. Toll charges, if applicable, will apply.

Customers requesting termination of service prior to the originally-agreed service termination date will be honored, and credit/reimbursement arrangements are available for the unused portion of service. However, customers are responsible for an initial one-month minimum charge and the monthly charge for each full or partial subsequent month that service was provided. Billing is based on an entire month of service; partial month adjustments are not available.

The applicable CMS charges will be billed in advance as a one-time charge. Installment billing will not be provided.

**SECTION 5 - BASIC LOCAL SERVICE OFFERINGS** (Cont'd)

**5.2 Description of Services** (Cont'd)

**5.2.7 Trunk Side Features**

**Hunting**: Routes a call to an idle station line in a prearranged group when the called station line is busy.

**5.2.8 Main Number Retention**

Main Number Retention is an optional feature by which a Customer, who was formally a Customer of another certified local exchange carrier at the same premises location, may retain its main telephone numbers and main fax numbers for use with the Company-provided Exchange Services. Main Number Retention service is only available in areas where the Company maintains some form of number retention arrangement with the Customer=s former local exchange carrier.

**5.2.9 Non Published Service**

This service provides for suppression of printed and recorded directory listings.

**5.2.10 Personalized Telephone Number**

Personalized Telephone Number is an optional feature by which a new Customer may request a specific or unique telephone number and fax number for use with the Company provided Exchange Services. This service provides for the assignment of a Customer requested telephone number other than the next available number from the assignment control list.

Personalized Telephone Number is furnished subject to the availability of facilities and the requirements of Exchange Service as defined by the Company. The Company reserves all rights to the Personalized Telephone Numbers assigned to Customer=s and may, therefore, change them if required.

Monthly recurring charges apply per Personalized Telephone Number.

**SECTION 5 - BASIC LOCAL SERVICE OFFERINGS** (Cont'd)

**5.2 Description of Services** (Cont'd)

**5.2.11 Service Order and Service Change Charges**

Non-recurring charges apply to processing Service Orders for new service, for changes in service, and for changes in the Customer=s PIC code.

**5.2.12 Maintenance Visit Charges**

Maintenance Visit Charges apply when the Company dispatches personnel to a Customer=s premises to perform work necessary for resolving troubles reported by the Customer and the trouble is found to be caused by the Customer=s facilities.

Maintenance Visit Charges will be credited to the Customer=s account in the event trouble is not found in the Company facilities, but the trouble is later determined to be in facilities.

The time period for which the Maintenance Visit Charges is applied will commence when Company personnel are dispatched at the Customer premises and end when work is completed. The rates for Maintenance of Service vary by time per Customer request.

**5.2.13 Directory Listings**

For each Customer of Company-provided Exchange Service(s), the Company shall arrange for the listing of the Customer=s main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer=s option, the Company will arrange for additional listings for an additional charge.

**SECTION 5 - BASIC LOCAL SERVICE OFFERINGS (Cont'd)**

**5.2 Description of Services (Cont'd)**

**5.2.14 Emergency Services Calling Plan**

Access (at no additional charge) to emergency services by dialing 0 - or 9-1-1.

Message toll telephone calls, to governmental emergency service agencies as set forth in (a) following, having primary or principal responsibility with respect to the provision of emergency services to person and property in the area from which the call is made, meeting the definition and criteria of an emergency call as set forth in (b) following: are offered at no charge to Customers:

- (a) Governmental fire fighting, Pennsylvania State Highway Patrol, police, and emergency squad service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) twenty-four (24) hour basis, three hundred sixty-five (365) days a year, including holidays.
- b) An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life, property, or both and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency services agency in order to seek assistance for such an emergency.

**SECTION 5 - BASIC LOCAL SERVICE OFFERINGS (Cont'd)**

**5.2 Description of Services (Cont'd)**

**5.2.15 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI)**

Integrated Services Digital Network (ISDN) is a set of transmission protocols that provides end-to-end digital connectivity and integration of voice, data and video, on a single Customer loop to support a wide variety of services via the public switched network. The Primary Rate Interface (PRI) consists of a 23B+D configuration with 23 64Kbps Bearer (B) digital channels and one 64Kbps Data (D) digital channel. The B channels are designed for voice, data, image and sound transmissions. B channels can support synchronous, asynchronous or isochronous services at rates up to 64Kbps. B channels can be aggregated for higher bandwidth applications. The D channel PRI provides the out of band signaling, call control and messaging.

PRI is provided through standard four wire DS-1 (1.544Mbps) point to point, private line facilities that enables Customer control of the 24 individual channels. PRI supports 1+, 0+, 7 digit, and 10 digit IntraLATA and InterLATA services, as well as 01+ and 011+ international calling. PRI allows Customers to direct InterLATA voice, data and video over the Public Switched Telephone Network to the pre-subscribed IXC carrier of their choice, as well as 10XXX casual dialing. PRI also allows access to Public Switched Company services, such as Two-Way, Incoming Only, Outgoing Only, and DID.

Multiple PRI interfaces can be combined to function as one group. Utilizing a Backup D Channel arrangement, Customers are able to link up to 20 DS-1s together, providing a maximum of 479 64Kbps B channels controlled by a single D (signaling) channel.

**SECTION 5 - BASIC LOCAL SERVICE OFFERINGS** (Cont'd)

**5.2 Description of Services** (Cont'd=)

**5.2.16 [Reserved For Future Use]**

(C)

**5.2.17 Direct Inward Dial (DID)**

The Company=s Direct Inward Dial Service offers the ability for a caller outside a company to call an internal extension without having to pass through an attendant.

**5.2.18 Touch Tone**

A way of signaling consisting of a push button or touchtone dial that sends out a sound which consists of two discrete tones (one low frequency and one high frequency), picked up and interpreted by telephone switches.

(C)



**SECTION 5 - BASIC LOCAL SERVICE OFFERINGS** (Cont'd)

**5.2 Description of Services** (Cont'd)

**5.2.19 Individual Line Business IntelliLinQ BRI Service**

A. General

Individual Line Business IntelliLinQ BRI is an optional service arrangement for use with Individual Line Business Exchange Service. IntelliLinQ BRI uses the Basic Rate Interface (BRI) arrangement of the Integrated Services Digital Network (ISDN). The regulations, rates and charges contained herein are in addition to the applicable Individual Line Business Exchange Service arrangements specified in the Company's Tariff.

B. Regulations

1. Explanation of Terms

IntelliLinQ Basic Rate Interface (BRI) Arrangement

IntelliLinQ BRI Arrangement provides ISDN capabilities from an ISDN-equipped switch in the central office. The BRI Arrangement consists of up to two "B" channels and one "D" channel (2B+D) which are defined as:

**B Channel**

The B Channel is a 64 kilobit per second (kbps) channel used for information transfer between users. The B Channel may be used in conjunction with circuit-switched service.

**D Channel**

The D Channel is a 16 kilobit per second packet-switched Channel that carries signaling and control for the B Channels and also supports customer packet data traffic at speeds up to 9.6 kbps.

**SECTION 5 - BASIC LOCAL SERVICE OFFERINGS** (Cont'd)

**5.2 Description of Services** (Cont'd)

**5.2.19 Individual Line Business IntelliLinQ BRI Service** (Cont'd)

B. Regulations (Cont'd)

1. Explanation of Terms (Cont'd)

Circuit Switching

Circuit Switching is a switching technique in which an entire circuit or, in a digital switch equipped for ISDN, a specific selection of time slots is dedicated to a given call.

Closed User Group

Closed User Groups, which are available only on D Channel service, allow the user to establish subnetworks within which the members of the Closed User Group can communicate. Each data terminal in a Closed User Group can be arranged in one of the following modes:

a. Closed User Group with Outgoing Access

The data terminal originates outgoing calls only.

b. Closed User Group with Incoming Access

The data terminal receives incoming calls only.

c. Incoming Calls Barred within a Closed User Group

The data terminal originates outgoing calls only to the data terminals in the Closed User Group with which it is associated.

**SECTION 5 - BASIC LOCAL SERVICE OFFERINGS** (Cont'd)

**5.2 Description of Services** (Cont'd)

**5.2.19 Individual Line Business IntelliLinQ BRI Service** (Cont'd)

B. Regulations (Cont'd)

1. Explanation of Terms (Cont'd)

Closed User Group (Cont'd)

d. Outgoing Calls Barred within a Closed User Group

The data terminal receives incoming calls only from the data terminals in the Closed User Group with which it is associated.

e. Unrestricted Access

The data terminal receives and originates both incoming and outgoing calls.

D Packet IntelliLinQ BRI Access

D Packet IntelliLinQ BRI Access (0B+D) uses only the D Channel of the ISDN architecture for providing packet-switched data. It has no applications on the B Channels.

Electronic Key Feature Package

The Electronic Key Feature Package offers for one installation charge and one monthly rate all of the Electronic Key Features described in 5 following.

Featured Voice IntelliLinQ BRI Access

Featured Voice IntelliLinQ BRI Access uses only one B Channel of the ISDN architecture for providing voice access and includes the Electronic Key Features in 5 following.

Integrated Services Digital Network

Integrated Services Digital Network (ISDN) describes the end-to-end digital telecommunications network architecture which provides for the simultaneous access, transmission and switching of voice, data and imaging services. These functions are provided via channelized transport facilities over a limited number of standard user-network interfaces. The ISDN architecture consists of digital switching systems which connect Basic Rate Interface lines to their serving central office.

**SECTION 5 - BASIC LOCAL SERVICE OFFERINGS** (Cont'd)

**5.2 Description of Services** (Cont'd)

**5.2.19 Individual Line Business IntelliLinQ BRI Service** (Cont'd)

B. Regulations (Cont'd)

1. Explanation of Terms (Cont'd)

IntelliLinQ Basic Rate Interface (BRI)

IntelliLinQ BRI is an optional service arrangement which can be used in conjunction with a customer's Individual Line Business Exchange Service. It uses the ISDN architecture to provide the customer with the capabilities of simultaneous access, transmission and switching of voice, data and imaging services via channelized transport. In addition, IntelliLinQ BRI provides the customer with the availability of the service capabilities and features described in 3, 5 and 6 following.

Multiple Access IntelliLinQ BRI

Multiple Access IntelliLinQ BRI utilizes both B Channels of the ISDN architecture for either voice or circuit-switched data. Multiple Access IntelliLinQ BRI is also required when only one B Channel is utilized for circuit-switched data or alternate voice/data. Voice service purchased on Multiple Access IntelliLinQ BRI does not include the Electronic Key Features. These features must be purchased separately.

Network Interface

ISDN Basic Rate Interface is comprised of a limited set of standard user-network interfaces. The BRI customer premises equipment (CPE) located at the customer premises must be compatible with the Telephone Company-designated network interface. This interface is defined as follows:

A two-wire interface is the physical interface between a switch equipped with ISDN and the network termination (NT1). The NT1 is customer premises equipment which is necessary for terminating a telephone facility at the customer premises.

**SECTION 5 - BASIC LOCAL SERVICE OFFERINGS** (Cont'd)

**5.2 Description of Services** (Cont'd)

**5.2.19 Individual Line Business IntelliLinQ BRI Service** (Cont'd)

B. Regulations (Cont'd)

1. Explanation of Terms (Cont'd)

Packet Data Feature Package

The Packet Data Feature Package offers for one installation charge and one monthly rate all of the X.25 Packet Data Features described in 6 following.

Packet Switching

Packet switching is a switching technique in which packets of data are individually addressed and combined on a transmission path with other addressed packets. The maximum packet transmission rate for Basic Rate Interface is 9.6 kbps on the D Channel.

Secondary Directory Number

An ISDN Secondary Directory Number (SDN) is a software-defined number that is assigned to a station with an actual telephone number and provides the user with the capability to originate and receive calls over the SDN. SDN calls utilize the same facilities as the primary directory number. Originating calls assume the characteristics of the station that the SDN is assigned to.

X.25

X.25 is the International Telecommunications Union's recommended and internationally accepted standard for connecting computers to packet switched networks.

2. Customers subscribing to Individual Line Business IntelliLinQ BRI must comply with ISDN Basic Rate Interface specifications established by the Company.

**SECTION 5 - BASIC LOCAL SERVICE OFFERINGS** (Cont'd)

**5.2 Description of Services** (Cont'd)

**5.2.19 Individual Line Business IntelliLinQ BRI Service** (Cont'd)

B. Regulations (Cont'd)

3. Service Capabilities

Customers may configure Individual Line Business IntelliLinQ BRI using the following service capabilities:

- a. Featured voice on the B Channel(s).
- b. Circuit-switched data on the B Channel(s) at speeds up to 64 kbps.
- c. Packet-switched data on the D Channel at speeds up to 9.6 kbps.
- d. Alternating circuit-switched voice and circuit-switched data on the same B Channel.

4. Conditions

This service is offered subject to the following conditions:

- a. Circuit-switched voice usage charges generated by an Individual Business Exchange Service Line equipped with IntelliLinQ BRI will be charged in accordance with the Local Usage Package the customer subscribes to as specified in the appropriate Company Tariff.
- b. Circuit-switched data calls will be billed on a local usage-sensitive basis as specified in this Guide. Toll charges will apply when circuit-switched data calls are made outside of the customers Local Calling Area.
- c. Packet data calls and features' will be billed the Public Data Network rates as specified in the Telephone Company's appropriate tariff or guide.
- d. ISDN-compatible terminal equipment is a requirement for operation. It is the customer's responsibility to power and obtain such equipment.

**SECTION 5 - BASIC LOCAL SERVICE OFFERINGS** (Cont'd)

**5.2 Description of Services** (Cont'd)

**5.2.19 Individual Line Business IntelliLinQ BRI Service** (Cont'd)

B. Regulations (Cont'd)

4. Conditions (Cont'd)

e. ISDN charges are in addition to applicable rates and charges associated with Individual Line Business Exchange Service.

f. This service is available from central offices which have the necessary facilities to provide ISDN service on the standard ISDN network platform. In the event that a customer is served by a non-conforming office, the Telephone Company will provide ISDN service from an alternate serving central office, determined by the Telephone Company, at no additional charge to the customer, provided that the Telephone Company's existing rates for ISDN service cover any additional cost for service from the alternate serving central office. The customer must accept the serving location assigned by the Telephone Company, and must agree to revert to service from the normal serving central office at such time as ISDN service is available in that office.

If ISDN service is provided from an alternate serving central office, the customer will accept a number change to one associated with the alternate serving central office. The customer will also be subject to calling areas associated with the alternate serving central office, as established in the Telephone Company's Tariff or Guide.

When ISDN service is available from the customer's normal serving central office, the customer will revert to and accept a number change to one associated with the original serving central office, and be subject to calling areas associated with the original serving central office, as specified in the Telephone Company's Tariffs. If the customer does not wish to take service from the normal central office after such service becomes available, but continues to utilize service from the alternate serving central office, charges for foreign exchange and/or foreign central office service will apply, as specified in the Company's tariff or guide.

**SECTION 5 - BASIC LOCAL SERVICE OFFERINGS** (Cont'd)

**5.2 Description of Services** (Cont'd)

**5.2.19 Individual Line Business IntelliLinQ BRI Service** (Cont'd)

B. Regulations (Cont'd)

4. Conditions (Cont'd)

f. (Cont'd)

No charge will apply to the transfer of this service back to the normal serving central office as set forth above.

In addition, the customer' service location must be within the distance limitations determined during installation of the service in the sale judgment and discretion of the Telephone Company. When a customer requests ISDN service and requires the installation of additional facilities due to exceeding the distance limitations as determined by the

Company and where, in the judgment of the Company, it is practical to provide such facilities, the customer will be charged rates and charges based on the cost of providing the necessary additional facilities, in addition to the rates and charges specified in C following. These charges for any additional facilities required will be computed on an Individual Case Basis.

g. Electronic Key Feature and X.25 Packet Data Feature' availability is dependent on the facilities providing the service. No credit is given on the package rate for features where facilities and appropriate digital technology are not available.



**SECTION 5 - BASIC LOCAL SERVICE OFFERINGS** (Cont'd)

**5.2 Description of Services** (Cont'd)

**5.2.19 Individual Line Business IntelliLinQ BRI Service** (Cont'd)

B. Regulations (Cont'd)

4. Conditions (Cont'd)

h. Electronic Key Features and Packet Data Features' may be selected individually or as feature packages on a per-service basis. With the exception of Multiple Call Appearances and Shared Call Appearances for a Directory Number, rates and charges for Individual Line Business IntelliLinQ BRI service provide for single appearances of Electronic Key Features on the same channel. If the customer desires multiple appearances of the same electronic key feature, other than Multiple Call Appearance or Shared Call Appearances for a Directory Number, on the same channel, rates and charges as specified elsewhere in this tariff will apply for all appearances other than the first appearance.

i. This Guide does not apply to the transmission of packet data on the B Channel. Packet data on the B Channel may be provided on an Individual Case Basis.

j. Individual Line Business IntelliLinQ BRI service does not preclude the Individual Line Business Exchange Service customer from originating or receiving circuit-switched voice calls from inside or outside either his/her serving central office or his/her Local Calling Area. Where facilities are available, the customer will be able to originate and receive circuit-switched data and packet-switched data calls outside of his/her serving central office.

k. Calls identified as circuit-switched data will be billed at Circuit-Switched Data Usage rates even if the customer's equipment establishes the call as circuit-switched voice service and then transmits 56 Kbps or 64 Kbps circuit-switched data.

**SECTION 5 - BASIC LOCAL SERVICE OFFERINGS** (Cont'd)

**5.2 Description of Services** (Cont'd)

**5.2.19 Individual Line Business IntelliLinQ BRI Service** (Cont'd)

B. Regulations (Cont'd)

5. Electronic Key Features

Electronic Key Features provide the customer with the ability to access the following features where available:

a. Automatic Exclusion

Automatically inhibits other stations from picking up a call on hold or bridging onto a call that is active at that station. This feature must be used in conjunction with Shared Call Appearances for a Directory Number.

b. Call Pickup - Originating and Terminating

Allows a station user to answer any call within an associated predetermined pickup group. If more than one line within the pickup group has an unanswered incoming call, the call to be answered is selected by the switching system.

c. Drop

Allows the user to drop the last party added to a conference call. For a two-party call, this will terminate the call. This feature must be used in conjunction with three-way calling. Three-way calling charges will apply as specified in this tariff.

d. Feature Function Button

Allows the user to assign certain features to a particular button on his/her ISDN set. When depressed, the button will activate the assigned feature.

**SECTION 5 - BASIC LOCAL SERVICE OFFERINGS** (Cont'd)

**5.2 Description of Services** (Cont'd)

**5.2.19 Individual Line Business IntelliLinQ BRI Service** (Cont'd)

B. Regulations (Cont'd)

5. Electronic Key Features (Cont'd)

e. Hold

Allows the user to place a call on hold.

f. Individual Calling Line Identification

Allows the user to have access to the directory number of the calling party. Per-call and line blocking capabilities will be available as described in this tariff.

g. Key System Coverage for Analog Lines

Allows an ISDN set to provide call coverage for an analog set.

h. Multiple Call Appearances of a Directory Number

Allows the user to have more than one appearance of his/her directory number assigned to his/her set, providing the capability of multiple incoming or outgoing calls associated with that directory number. Multiple incoming calls to this directory number can be terminated to the telephone if idle call appearances are available to accept the calls.

i. Outgoing Called Line Identification for ISDN Sets

Provides a user originating a call with information about the called party and the facility or destination.

j. Shared Call Appearances for a Directory Number

Allows a directory number from one terminal to appear as a call appearance on the terminals of other users.

k. Short Hunt

Permits incoming calls to hunt over a set of directory number appearances in search of an idle directory number on which to terminate.

**SECTION 5 - BASIC LOCAL SERVICE OFFERINGS** (Cont'd)

**5.2 Description of Services** (Cont'd)

**5.2.19 Individual Line Business IntelliLinQ BRI Service** (Cont'd)

B. Regulations (Cont'd)

6. X.25 Packet Data Features

X.25 Packet Data Features provide the customer with the ability to access the following features where available:

a. Fast Select

Allows a sending data terminal to forward up to 128 bytes of data along with the call setup and clearing packets.

b. Fast Select Acceptance

Allows the switch to transmit incoming call packets with the fast select facility to a destination terminal that has this feature.

c. Flow Control Parameter Negotiation

Permits negotiation on a per-call basis of the flow control parameters. It automatically negotiates the maximum packet size and window size for each direction of data transmission.

d. Hunt Group

Allows a grouping of access lines such that an incoming packet-switched data call to the hunt group is completed if there is a logical channel on any of the access lines within the hunt group. The hunt group cannot span switches.

e. Incoming Calls Barred

Prohibits a data terminal from receiving an incoming call.

**SECTION 5 - BASIC LOCAL SERVICE OFFERINGS** (Cont'd)

**5.2 Description of Services** (Cont'd)

**5.2.19 Individual Line Business IntelliLinQ BRI Service** (Cont'd)

B. Regulations (Cont'd)

6. X.25 Packet Data Features (Cont'd)

f. Non-Standard Default Packet Sizes

Allows the user to subscribe to a maximum packet size of 256 octets for each direction of communication rather than the default 128 octets normally provided. In order to have this capability, the user must also subscribe to the Flow Control Parameter Negotiation feature.

g. Non-Standard Default Window Sizes

Allows the user to subscribe to values for outgoing and incoming window sizes which are different than the standard network default. In order to have this capability, the user must also subscribe to the Flow Control Parameter Negotiation feature.

h. Outgoing Calls Barred

Prohibits a data terminal from originating outgoing calls.

i. Throughput Class Negotiation

Allows the calling data terminal to request specific throughput classes in the call request packet for both directions of data transmission.

7. Virtual Office ISDN (VOI)

Virtual Office provides the following IntelliLinQ BRI services and features for a single monthly rate:

a. Multiple Access IntelliLinQ BRI

Utilizes both B Channels of the ISDN architecture for either voice or circuit-switched data and also applies when only one B Channel is used for circuit-switched data or alternate voice/data.

**SECTION 5 - BASIC LOCAL SERVICE OFFERINGS** (Cont'd)

**5.2 Description of Services** (Cont'd)

**5.2.19 Individual Line Business IntelliLinQ BRI Service** (Cont'd)

B. Regulations (Cont'd)

7. Virtual Office ISDN (VOI) (Cont'd)

b. Circuit-Switched Data on the B Channel(s)  
Transmission of data at speeds up to 64 kbps.

c. Alternate Circuit-Switched Voice and Data on the B Channel(s)  
Transmission of voice or data at speeds up to 64kbps with additional call offering, which allows the user's equipment to switch from voice to data calls, when required.

d. Configuration Group  
Associates a button or buttons of an ISDN station to a feature or group of features. Each different terminal button arrangement requires that a different Configuration Group be assigned.

e. Electronic Key Feature Package  
The user has the option to order the other features within this package. The features below must be a part of this offering.

f. Three Call Appearances  
Allows the user to have three appearances of his/her directory number assigned to his/her set, providing the capability of up to three incoming or outgoing calls.

g. Individual Calling Line Identification  
Allows the user to have access to the directory number of the calling party. Per-call and line blocking are available.

h. Hold  
Allows the user to place a call on hold.

**SECTION 5 - BASIC LOCAL SERVICE OFFERINGS** (Cont'd)

**5.2 Description of Services** (Cont'd)

**5.2.19 Individual Line Business IntelliLinQ BRI Service** (Cont'd)

B. Regulations (Cont'd)

7. Virtual Office ISDN (VOI) (Cont'd)

i. Drop

Allows the user to drop the last party added to a conference call. For a two-party call, this action will terminate the call. This feature must be used in conjunction with three-way calling.

j. Transfer

Allows the user to transfer to another telephone number.

k. Conference

Allows the user to place an incoming or outgoing call on hold and add an incoming or outgoing call to the first call to the connection for a three-way connection.

l. Call Forwarding Variable

Automatically transfers all incoming calls to another line number.

m. Unlimited Circuit-Switched Data Local Usage

User is not billed for Local Circuit-Switched Data usage.

Conditions:

a. Customer may have no more than two packages per premise.

b. The total monthly rate applies whether or not all of the features in the package are activated.

c. VOI is only available on classes of service that are measured services.

d. Customer may purchase the package on a month-to-month basis or on a contract basis for one, three, or five years.

**SECTION 5 - BASIC LOCAL SERVICE OFFERINGS** (Cont'd)

**5.2 Description of Services** (Cont'd)

**5.2.19 Individual Line Business IntelliLinQ BRI Service** (Cont'd)

B. Regulations (Cont'd)

7. Virtual Office ISDN (VOI) (Cont'd)

Conditions: (Cont'd)

e. Minimum service requirement is one month for month-to-month. For contract rates the minimum service requirement is determined by the contract.

f. If a customer under a two-year contract terminates service during the first year of the contract, the customer will pay early termination charges. If the customer terminates service after the twelfth month of service, the customer will not pay termination charges. The customer must contact the Company prior to the end of the contract period in order to renew the contract for additional periods of time. The customer may renew for two, three or five years. If the customer does not renew before the end of the contract period, the rate will revert to the month-to-month rate.

g. The customer under a three or five-year contract must contact the Company prior to the end of the contract to renew the contract. The customer has the option to renew for one, three or five years. If the customer does not renew before the end of the contract, the rate will revert to the month-to-month rate. If the customer terminates service during the initial or any renewal period of the contract, early termination charges will apply.

h. Early termination charges will be calculated by taking the difference between the month-to-month rate and the contract rate and multiplying by the number of months in service.

i. All regulations and conditions for IntelliLinQ BRI service apply to this offering.



**SECTION 5 - BASIC LOCAL SERVICE OFFERINGS** (Cont'd)

**5.2 Description of Services** (Cont'd)

**5.2.19 Individual Line Business IntelliLinQ BRI Service** (Cont'd)

C. Rates

1. Rate Regulations

a. IntelliLinQ BRI Access

(1) Service Capability Charges

(a) Monthly Rate

Monthly rates for Service Capabilities apply per Service Capability provided.

(b) Product/Service Charge

The Product/Service Charge applies per termination for the installation or the move of each IntelliLinQ BRI Access arrangement.

(2) Change Charge

The Change Charge applies per Individual Line Business IntelliLinQ BRI Service configuration for customer-requested changes to or addition of call appearances, adding or changing features in an existing configuration group, and adding or changing IntelliLinQ BRI features.

(3) Configuration Group Charge

The Configuration Group Charge applies per configuration group established in excess of one group on the initial establishment of IntelliLinQ BRI and any configuration group requested after the initial establishment of service.

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**SECTION 5 - BASIC LOCAL SERVICE OFFERINGS**

**5.3 Application of Rates**

Services provided in this tariff section are available on a resold basis. Resold Services are provided through the use of resold switching and transport facilities obtained from Other Telephone Companies.

The rates, terms and conditions set forth in this section are applicable where the Company provides specified local exchange services to Customers through resale of Bell Atlantic local exchange services. The rates, terms and conditions set forth in this Section are not applicable to the Company's provision of service within the service area of any other incumbent local exchange carrier or where the Company provides service, in whole or in part, over its own facilities (On-Net). The rates, terms and conditions set forth in this Section are available on a retail basis only and will not be provided for resale to any other carrier.

All rates set forth in this Section are subject to change and may be changed by the Company pursuant to notice requirements established by the Commission. The rates, terms and conditions set forth in this Section are applicable as of the effective date hereof and will not apply to any Customer whose services may have been provisioned through resale of Bell Atlantic, GTE North Incorporated, and United Telephone Company of Pennsylvania's local exchange services, in whole or in part, prior to the effective date hereof. (C)

1. Exchange Service Rate Components

Two components are used in determining exchange service rates-the Dial Tone Line and the Local Usage Options.

a. Dial Tone Line Rates

A customer's Dial Tone Line rate is based upon the Exchange Area cell classification, and the number of lines (multi-line or individual line). Each Exchange Area designation falls into Cell 1 or 2 Following.

The Dial Tone Line rate for customers with Foreign Exchange Service or Foreign Central Office is the same as for the Exchange Area designation associated with the customer's local serving office. (C)

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Issued By:

Pamela L. Hintz, Director of Regulatory and Tariff Compliance  
CTC Communications Corp.  
360 Second Avenue  
Waltham, Massachusetts, 02451

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**SECTION 5 - BASIC LOCAL SERVICE OFFERINGS**

**5.3 Application of Rates (Cont'd)**

1. Exchange Service Rate Components (Cont'd)
  - b. Local Usage Option Rates

Business customers choose one of the following usage options:

Local Area Business Valu-Pak Usage Option  
Local Area Standard Usage Package  
Budget Usage Option

A customer's Local Usage rate is based upon the option chosen.

The Local Usage option rate for customers with Foreign Exchange Service or Foreign Central Office Service is the same as for Foreign Area designation associated with foreign office.

**SECTION 5 - BASIC LOCAL SERVICE OFFERINGS (Cont'd)**

**5.4 Rates and Charges**

**5.4.1 Business Lines and Trunks**

Monthly Recurring Line Charge:

	<u>Cell 1</u>	<u>Cell 2</u>	<u>Cell 3</u>	<u>Cell 4</u>
Multi-Line	\$50.73 (I)	\$57.65 (I)	\$70.47 (I)	\$73.08 (I)
Individual Line	\$50.73 (I)	\$57.65 (I)	\$70.54 (I)	\$73.08 (I)

Usage Packages (Cells 1 & 2):	<u>Monthly Rate</u>	<u>Monthly Allowance</u>
Local Area Valu-Pak Option	\$60.41 (I)	\$24.00
Local Area Standard	\$22.66 (I)	8.00

Usage Packages (Cells 3 & 4):

Monthly Rate by Weighted Line Rate Group

	<u>A</u>	<u>D</u>	<u>F</u>	<u>Pittsburgh &amp; Philadelphia Suburban Exchanges</u>
Extended Area Unlimited*	\$54.37 (I)	\$69.44 (I)	\$80.96 (I)	N/A
Local Area Unlimited*	\$43.17 (I)	\$58.14 (I)	\$69.11 (I)	\$81.60 (I)
Local Area Valu-Pak	\$30.22 (I)	\$45.34 (I)	\$45.34 (I)	\$60.41 (I)
Local Area Standard	\$22.66 (I)	\$22.66 (I)	\$22.66(I)	\$22.66(I)

Monthly Allowances by Weighted Line Rate Group

	<u>A</u>	<u>D</u>	<u>F</u>	<u>Pittsburgh &amp; Philadelphia Suburban Exchanges</u>
Local Area Valu-Pak	\$21.00 (I)	\$31.50 (I)	\$31.50 (I)	\$42.00 (I)
Local Area Standard	\$14.00 (I)	\$14.00 (I)	\$14.00 (I)	\$14.00 (I)

\*Available only to existing customers at their present locations.

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**SECTION 5 - BASIC LOCAL SERVICE OFFERINGS (Cont'd)**

**5.4 Rates and Charges (Cont'd)**

**5.4.1 Business Lines and Trunks (Cont'd)**

Other Monthly Recurring Charges:

[RESERVED FOR FUTURE USE]

Non-Recurring Installation Charge:

Per Order	\$145.83	(I)
Per Line or Trunk	\$87.50	(I)

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**SECTION 5 - BASIC LOCAL SERVICE OFFERINGS (Cont'd)**

**5.4 Rates and Charges (Cont'd)**

**5.4.1 Business Lines and Trunks (Cont'd)**

Usage Charges:

The following per call charges are applicable to measured rate service subscribers only.

Weekday Rate:	\$0.1426 per message	<b>(I)</b>
Night and Weekend Rate:	\$0.1426 per message	<b>(I)</b>

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**SECTION 5 - BASIC LOCAL SERVICE OFFERINGS (Cont'd)**

**5.4 Rates and Charges (Cont'd)**

**5.4.2 Direct Inward Dial Service (DID)**

Monthly Recurring Charges:

Per DID Equipment Line/ Trunk Charge	\$100.17 <b>(I)</b>
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1 <sup>st</sup> Block of 20 DID Numbers**	\$30.56 <b>(I)</b>
---	--------------------

Additional Blocks of 20 DID Numbers	\$30.56 <b>(I)</b>
--	--------------------

Non-Recurring DID Installation Charges:

Per DID Equipped Line/ Trunk Charge	\$43.75 <b>(I)</b>
--	--------------------

1 <sup>st</sup> Block of 20 DID Numbers** (per occasion)	\$26.25 <b>(I)</b>
---	--------------------

Additional Blocks of 20 DID Numbers (same occasion)	\$26.25 <b>(I)</b>
--	--------------------

\* DID Equipped Line/Trunk MRCs are in addition to the PBX Trunk MRCs. In addition, the Customer will be charged for the number of DID Number Blocks (20 numbers per block) regardless of the number of DID numbers utilized out of the available 20 numbers.

\*\* In addition, there is a \$218.75 DID service installation fee (per occasion).

**(I)**

**SECTION 5 - BASIC LOCAL SERVICE OFFERINGS (Cont'd)**

**5.4 Rates and Charges (Cont'd)**

**5.4.3 Directory Assistance**

Per Call Charge:

Rates and Charges for Local Directory Assistance are set forth in Section 12.10, following.

**5.4.4 Operator Assisted Rates**

Local exchange and intraLATA calls may be placed on an Operator Assisted basis. The following operator-assisted charges will apply:

Intrastate Usage Rate, per minute\*: \$0.89 (C)(I)

	<b>Per Call Charge</b>	
Customer Dialed Calling Card	\$4.99	(C)(I)
Operator Must Dial Calling Card	\$4.99	
Operator Dialed Calling Card	\$4.99	
Collect - Automated	\$4.99	
Collect – Operator Handled	\$6.50	
Third Party - Automated	\$4.99	
Third Party – Operator Handled	\$9.99	
Sent Paid – Non-Coin – Automated	\$4.99	
Sent Paid – Non-Coin – Operator	\$9.99	
Person-to-Person	\$9.99	
Operator Dialed Surcharge	\$2.15	
General Assistance	\$1.99	

\*There is a 3 minute minimum billing for operator service calls made from payphones. (C)(I)



**SECTION 5 - BASIC LOCAL SERVICE OFFERINGS (Cont'd)**

**5.4 Rates and Charges (Cont'd)**

IntraLATA Toll Services

The intraLATA toll service rates following apply for all calls beyond the Limited Local Calling Area, but within the LATA, for which another rate specified herein is not applicable.

A. **DAY** - 8:00 AM - 5:00 PM Monday through Friday

<u>Mileage Bands</u>	<u>1<sup>st</sup> Minute (or fraction)</u>	<u>Add'l Minute (or fraction)</u>	
1-10	\$0.26	\$0.14	(I)
11-16	\$0.30	\$0.18	
17-22	\$0.35	\$0.19	
23-30	\$0.35	\$0.25	
31-40	\$0.35	\$0.28	
41-196	\$0.39	\$0.28	(I)

B. **EVENING** - 5:00 PM - 10:00 PM Monday through Friday

<u>Mileage Bands</u>	<u>1<sup>st</sup> Minute (or fraction)</u>	<u>Add'l Minute (or fraction)</u>	
1-10	\$0.21	\$0.09	(I)
11-16	\$0.26	\$0.12	
17-22	\$0.30	\$0.14	
23-30	\$0.33	\$0.18	
31-40	\$0.37	\$0.23	
41-196	\$0.37	\$0.23	(I)

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**SECTION 5 - BASIC LOCAL SERVICE OFFERINGS (Cont'd)**

**5.4 Rates and Charges (Cont'd)**

IntraLATA Toll Services (Cont'd)

- C. **NIGHT/WEEKEND** - 10:00 PM - 8:00 AM All Days  
- 8:00 AM - 10:00 PM Saturday and Sunday

<u>Mileage Bands</u>	<u>1<sup>st</sup> Minute (or fraction)</u>	<u>Add'l Minute (or fraction)</u>	
1-10	\$0.14	\$0.07	(I)
11-16	\$0.18	\$0.11	
17-22	\$0.18	\$0.12	
23-30	\$0.21	\$0.14	
31-40	\$0.23	\$0.16	
41-196	\$0.25	\$0.16	(I)

**SECTION 5 - BASIC LOCAL SERVICE OFFERINGS (Cont'd)**

**5.4 Rates and Charges (Cont'd)**

**5.4.6 Custom Calling Features**

	<u>Non-Recurring</u>	<u>Recurring Monthly</u>	
Call Waiting	\$17.50	\$24.64	(I)
Three Way Calling (per line)	\$17.50	\$22.19	
Call Forwarding	\$17.50	\$24.64	
Call Forwarding/Busy	\$17.50	\$11.48	
Call Forwarding No Answer	\$17.50	\$11.48	
Speed Calling (8)	\$17.50	\$16.45	
Speed Calling (30)	\$17.50	\$21.35	
Basic Caller ID (number only)	\$17.50	\$27.91	
Hunting (per line)	\$24.50	\$8.21	
Hunting (per group)	\$568.75	n/a	
Caller ID	\$17.50	\$36.96	
Distinctive Ring, each #	\$17.50	\$21.35	
Call Block	\$17.50	\$20.55	
Call Forwarding Busy Line & Don't Answer	\$17.50	\$13.14	
Priority Call	\$17.50	\$11.48	
Missed Call (*69)	\$17.50	\$21.35	
Select Call Forwarding	\$17.50	\$14.79	
Ultra Forward	\$17.50	\$23.00	
Busy Redial	\$17.50	\$18.06	(I)

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**SECTION 5 - BASIC LOCAL SERVICE OFFERINGS (Cont'd)**

**5.4 Rates and Charges (Cont'd)**

**5.4.6 Custom Calling Features (Cont'd)**

	<u>Line Number Charge*</u>	
Call Mover Services (CMS)		
Call Direct		
Residence per Line Number	\$9.00	
Business per Line Number	\$26.25	(I)
Call Direct Plus		
Residence per Line Number	\$13.00	
Business per Line Number	\$28.00	(I)
Call Messenger		
Residence per Line Number	\$15.00	
Business per Line Number	\$31.50	(I)
Call Messenger Plus		
Residence per Line Number	\$21.00	
Business per Line Number	\$43.75	(I)

\* The Line Number charge is applied to the status of each line number for the length of service requested and paid in advance. For example, if a customer requests CMS for three (3) months, the Line Number charge would be multiplied by three (3) and paid in advance.

**SECTION 5 - BASIC LOCAL SERVICE OFFERINGS (Cont'd)**

**5.4 Rates and Charges (Cont'd)**

**5.4.7 Remote Call Forwarding**

The Customer is responsible for any applicable usage charges.

	<u>Non-recurring</u>	<u>Monthly Recurring</u>	
Per Arrangement (per path)	\$143.50	\$85.38	(I)
Change Charge per Arrangement	\$36.75	N/A	(I)

**5.4.8 Directory Listing Service**

	<u>Non-recurring</u>	<u>Monthly Recurring</u>	
Main Listing		N/C	
Additional Listing		\$30.56	(I)
Semi-Public (i.e., non-listed)	\$26.25	\$30.56	
Private Listing (i.e., non-published)	\$26.25	\$30.56	(I)

**5.4.9 Personalized Number Service**

	<u>Non-recurring</u>	<u>Monthly Recurring</u>	
Personalized Number, per number	\$175.00		(I)

**SECTION 5 - BASIC LOCAL SERVICE OFFERINGS (Cont'd)**

**5.4 Rates and Charges (Cont'd)**

**5.4.10 Other Service Order and Service Change Charges**

Line Change Charges apply for telephone number changes, service restoral after disconnect for non-payment, changes from lines to trunks or vice-versa, and changes in direction or other operational changes. Secondary Service Charges apply to add or rearrange any custom calling services, change directory listings, add Remote Call Forwarding, or any other feature or service for which the Line Connection (i.e., local exchange service installation) or Line Change charges do not apply.

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>	
Moves, Additions, Changes, Deletions	\$131.25		(I)
Service Change Charge		\$12.25	
PIC Code Change		\$8.75	
Telephone Number Change Charge	\$76.13		(I)

**5.4.11 Maintenance Visit Charges**

Initial Visit Charge	\$65.10		(I)
Work Charge (Each 15 minute segment or fraction thereof)	\$19.25		(I)

**SECTION 5 - BASIC LOCAL SERVICE OFFERINGS (Cont'd)**

**5.4 Rates and Charges (Cont'd)**

**5.4.12 Basic PRI Pricing**

	Non-Recurring Charge	Monthly Recurring Charge			
<b>1. Basic Charges</b>					
Service Change Charge				\$87.50	(I)
Change in D Channel Configuration	\$525.00				
Individual Telephone Numbers, each	\$43.75			\$9.85	(I)
	Non- Recurring Charge	Monthly Recurring Charge 2-Way	3-Year Term	5-Year Term	
<b>2. Standard Price Components</b>					
DS1 Trunk Facility	\$1,225.00	\$492.64	\$509.55	\$474.37	(I)
PRI Arrangement (23B + D)	\$1,225.00	\$1,149.44	\$1,177.17	\$1,106.89	
PRI Arrangement (24B)	\$1,225.00	\$1,149.44	\$1,177.17	\$1,106.89	
Each Block of 20 DID Numbers <sup>1</sup>	\$ 26.25	\$30.56	NA	NA	
DID Termination per each Dial Tone Line <sup>2</sup>	\$ 43.75	\$100.17	NA	NA	
PRI Arrangement (23B + Backup D)	\$1,225.00	\$1,313.64	\$1,335.32	\$1,265.04	(I)
	Month to Month MRC	2-Year Term MRC <sup>2</sup>	3-Year Term MRC <sup>2</sup>		
<b>3. Volume Plan, 23 + D, 24B &amp; 23B + Backup D</b>					
Package 1 (1-10 PRIs)	\$1,310.37	\$1,001.47	\$966.33		(I)
Package 2 (11-20 PRIs)	\$1,287.37	\$983.92	\$948.78		
Package 3 (21+ PRIs)	\$1,264.39	\$966.33	\$931.23		(I)

<sup>1</sup>A service establishment charge of \$218.75 is applicable to the initial installation of the first block of 20 DID numbers. In addition, Dial Tone Lines equipped for DID service are charged for at the regular Tariff Dial Tone Line rates and charges. (I)

<sup>2</sup>Effective January 20, 2011, 2 and 3-year Term/Volume contracts for Primary Rate Access Facility and Standard IntelliLinQ PRI Arrangements are grandfathered and are not available for new installations. Moves, additions or changes to subscribers' existing service are not permitted.

**SECTION 5 - BASIC LOCAL SERVICE OFFERINGS (Cont'd)**

**5.4 Rates and Charges (Cont'd)**

**5.4.12 Basic PRI Pricing (Cont'd)**

	<u>Month to Month</u> <u>MRC</u>	<u>2-Year Term</u> <u>MRC</u>	<u>3-Year Term</u> <u>MRC</u>	
<b>4. <u>ISDN PRI Plus</u></b>				
a. PRI Plus 10 Port Only PRI Interface Arrangement Package 1 (1-100 PRIs) with 10,000 local minutes of use, per PRI, per month	\$2,321.85 (I)	\$1,774.59 (I)	\$1,686.70 (I)	
b. PRI Plus 10 Access Facility	\$666.68 (I)	\$509.55 (I)	\$509.55 (I)	
c. PRI Plus 20 Port Only PRI Interface Arrangement Package 1 (1-100 PRIs) with 20,000 local minutes of use, per PRI, per month	\$2,735.67 (I)	\$2,090.85 (I)	\$2,020.53(I)	
d. PRI Plus 10 Access Facility	\$712.67 (I)	\$544.67 (I)	\$527.10 (I)	
<b>Optional Features for ISDN PRI Plus</b>				
e. PRI Plus Calling Line ID with Name	\$183.89(I)	\$140.56 (I)	\$140.56 (I)	
<b>Additional Usage</b>				
f. Each additional minute of use, per PRI, per month		\$0.044 (I)		
	<u>Month to Month</u>	<u>1-Year Term</u> <u>MRC</u>	<u>2-Year Term</u> <u>MRC</u>	<u>3-Year Term</u> <u>MRC</u>
<b>5. <u>ISDN Term and Volume II Package</u></b>				
a. PRI Port Only PRI Interface Arrangement , Volume II, each	\$1,924.63 (I)	\$1,581.30 (I)	\$1,511.02 (I)	\$1,440.72 (I)
b. Primary Rate Access Facility, Volume II, each	\$689.68 (I)	\$527.10 (I)	\$509.55 (I)	\$509.55 (I)
<b>Optional Features for Term and Volume II</b>				
PRI Interface Arrangement Package 1 (1-100 PRIs) with 20,000 local minutes of use, per PRI, per month				
c. Calling Line ID with Name, Volume II, each	\$183.89(I)	\$140.56 (I)	\$140.56 (I)	\$140.56 (I)



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**SECTION 5 - BASIC LOCAL SERVICE OFFERINGS (Cont'd)**

**5.4 Rates and Charges (Cont'd)**

**5.4.12 Basic PRI Pricing (Cont'd)**

	<u>Installation Charge</u>	<u>Monthly Recurring Charge</u>	<u>3-Year Term</u>	<u>5-Year Term</u>
<b>6. <u>Other Charges</u></b>				
Optional Service Features Package I and II				
Features Package I (Calling Line Identification and Call-by-Call Service Selection), per IntelliLinQ PRI Arrangement	\$175.00(I)	\$492.64(I)	\$509.55(I)	\$474.37(I)
Features Package II (Calling Line Identification with Name, Redirecting Number, Call-by-Call Service Selection), per IntelliLinQ PRI Arrangement	\$175.00(I)	\$771.77(I)	\$790.65(I)	\$755.48(I)
DID Trunk Package	\$0.00	\$656.85(I)	\$432.22(I)	\$400.59(I)

**SECTION 5 - BASIC LOCAL SERVICE OFFERINGS (Cont'd)**

**5.4 Rates and Charges (Cont'd)**

**5.4.12 Basic PRI Pricing (Cont'd)**

	<u>Product/ Service Charge</u>	<u>Monthly Recurring Charge</u>	<u>3-Year Term</u>	<u>5-Year Term</u>
6. <b>Other Charges (Cont'd)</b>				
Circuit-Switched Data Usage, Allowances, per Account Monthly rate and usage allowances Packages				
Option 1 (monthly allowance is none)	--	*	NA	NA
Option 2 (monthly allowance is 250 hours)	--	\$821.03**(I)	NA	NA
Modified Redirecting Number, per PRI Arrangement	\$131.25(I)	\$131.37(I)	\$122.99(I)	\$87.89(I)
Redirecting Number, per PRI Arrangement	\$131.25(I)	\$164.22(I)	\$158.13(I)	\$122.99(I)
Calling Line Identification, per PRI Arrangement	\$175.00(I)	\$328.42(I)	\$333.81(I)	\$316.24(I)
Calling Line Identification with Name, per PRI Arrangement	\$175.00(I)	\$492.64(I)	\$491.96 (I)	\$456.79(I)

\* Each minute, or fraction thereof, which exceeds the Usage Allowance specified in Option 1 will be billed at \$.02 per minute.

\*\* Each minute, or fraction thereof, which exceeds the Usage Allowance specified in Option 2 will be billed at \$.008 per minute.

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**SECTION 5 - BASIC LOCAL SERVICE OFFERINGS (Cont'd)**

**5.4 Rates and Charges (Cont'd)**

**5.4.12 Basic PRI Pricing (Cont'd)**

	<u>Product/ Service Charge</u>	<u>Monthly Recurring Charge</u>	<u>3-Year Term</u>	<u>5-Year Term</u>
6. <b><u>Other Charges</u></b> (Cont'd)				
Two B Channel Transfer, per PRI Arrangement	\$175.00(I)	\$246.31(I)	\$228.45(I)	\$210.86(I)
PRI Reconfiguration Charges				
Change Charge				
Add/change to existing line group, or addition of new line group, per occasion	\$87.50(I)	--	--	--
Change in D-channel configuration (23B+D, 24B, 23B+BU-D), per PRI Arrangement	\$525.00(I)	--	--	--
Individual Additional Telephone Numbers, each	\$43.75(I)	\$9.85(I)	NA	NA
Non-Hunt Directory Number, per number	\$43.75(I)	\$45.99(I)	\$42.81(I)	\$35.14(I)

**SECTION 5 - BASIC LOCAL SERVICE OFFERINGS (Cont'd)**

**5.4 Rates and Charges (Cont'd)**

**5.4.13 Individual Line Business IntelliLinQ BRI Pricing**

	<u>Product/ Service Charge</u>	<u>Monthly Rate</u>
a. Change Charge	\$32.38 <b>(I)</b>	--
b. Configuration Group Charge, per group established in excess of one group on the initial IntelliLinQ BRI installation	\$80.94 <b>(I)</b>	--
c. Closed User Group (CUG) per group established	\$129.50 <b>(I)</b>	--
per user assigned to a CUG	\$45.94 <b>(I)</b>	--
d. Secondary Directory Number, per number established	\$29.75 <b>(I)</b>	\$11.48 <b>(I)</b>
e. D Packet IntelliLinQ BRI Access per individual line	\$101.06 <b>(I)</b>	\$41.72 <b>(I)</b>
D Channel Packet-Switched Data, per service provided	\$57.75 <b>(I)</b>	\$15.89 <b>(I)</b>
f. Featured Voice IntelliLinQ BRI Access Per individual line	\$124.69 <b>(I)</b>	\$47.69 <b>(I)</b>
D Channel Packet-Switched Data, per service provided	\$57.75 <b>(I)</b>	\$15.89 <b>(I)</b>

IntelliLinQ BRI rates and charges are in addition to other applicable Individual Line Business service arrangement rates and charges as specified in the Telephone Company's appropriate Intrastate Tariffs. Customers subscribing to D Channel Packet-Switched Data will also be billed for Public Data Network (PDN) service as specified in the Telephone Company's appropriate tariff or guide.

**SECTION 5 - BASIC LOCAL SERVICE OFFERINGS (Cont'd)**

**5.4 Rates and Charges (Cont'd)**

**5.4.13 Individual Line Business IntelliLinQ BRI Pricing (Cont'd)**

	<u>Product/ Service Charge</u>	<u>Monthly Rate</u>
g. Multiple Access IntelliLinQ BRI	\$101.06 <b>(I)</b>	\$45.90 <b>(I)</b>
1. Each Voice service, per service provided	\$32.38 <b>(I)</b>	\$19.65 <b>(I)</b>
2. Circuit-Switched Data service, per service provided	\$32.38 <b>(I)</b>	\$19.65 <b>(I)</b>
3. Alternate Circuit-Switched Voice and Data service, per service provided	\$32.38 <b>(I)</b>	\$19.65 <b>(I)</b>
4. D Channel Packet-Switched Data, per service provided	\$57.75 <b>(I)</b>	\$13.14 <b>(I)</b>
5. Circuit-Switched Data Usage, per minute or fraction thereof per B Channel		\$0.04 <b>(I)</b>
6. Circuit-Switched Data Usage, Volume Discount Options		
Option 1 (monthly allowance is 20 hours per Per IntelliLinQ BRI Service)*		\$38.15 <b>(I)</b>
Option 2 (monthly allowance is 140 hours per Per IntelliLinQ BRI Service)**		\$133.53 <b>(I)</b>

IntelliLinQ BRI rates and charges are in addition to other applicable Individual Line Business service arrangement rates and charges as specified in the Telephone Company's appropriate Intrastate Tariffs. Customers subscribing to D Channel Packet-Switched Data will also be billed for Public Data Network (PDN) service as specified in the Telephone Company's appropriate tariff or guide.

\* Each minute, or fraction thereof, which exceeds the monthly allowance specified in Option 1 will be billed \$0.008 per minute.

\*\* Each minute, or fraction thereof, which exceeds the monthly allowance specified in Option 2 will be billed \$0.004 per minute.

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**SECTION 5 - BASIC LOCAL SERVICE OFFERINGS (Cont'd)**

**5.4 Rates and Charges (Cont'd)**

**5.4.13 Individual Line Business IntelliLinQ BRI Pricing (Cont'd)**

	Product/ Service <u>Charge</u>	Monthly <u>Rate</u>
h. Electronic Key Feature Package, per service provided	\$51.19 (I)	\$15.33(I)
i. Packet-Switched Data Feature Package, per service provided	\$45.06 (I)	\$5.76 (I)
j. Electronic Key Features, each:		
(1) Automatic Exclusion	\$32.38 (I)	\$0.96 (I)
(2) Call Pickup	\$32.38 (I)	\$0.96 (I)
(3) Drop	\$32.38 (I)	\$0.96 (I)
(4) Feature Function Button	\$32.38 (I)	\$0.96 (I)
(5) Hold	\$32.38 (I)	\$0.96 (I)
(6) Individual Calling Line Identification	\$32.38 (I)	\$30.73 (I)
(7) Key System Coverage for Analog Lines	\$32.38 (I)	\$1.80 (I)
(8) Multiple Call Appearances of a Directory Number	\$32.81 (I)	\$0.96 (I)
(9) Outgoing Called Line Identification for ISDN Sets	\$32.38 (I)	\$0.96 (I)
(10) Shared Call Appearances for a Directory Number	\$33.69 (I)	\$1.80 (I)
(11) Short Hunt	\$32.38 (I)	\$0.96 (I)

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**SECTION 5 - BASIC LOCAL SERVICE OFFERINGS (Cont'd)**

**5.4 Rates and Charges (Cont'd)**

**5.4.13 Individual Line Business IntelliLinQ BRI Pricing (Cont'd)**

	Product/ Service <u>Charge</u>	Monthly <u>Rate</u>
k. X.25 Packet Data Features, each		
(1) Fast Select	\$32.38 (I)	\$0.84 (I)
(2) Fast Select Acceptance	\$32.38 (I)	\$0.84 (I)
(3) Flow Control Parameter Negotiation	\$32.38 (I)	\$0.84 (I)
(4) Hunt Group	\$32.38 (I)	\$5.76 (I)
(5) Incoming Calls Barred	\$32.38 (I)	\$0.84 (I)
(6) Non-Standard Default Packet Sizes	\$32.38 (I)	\$0.84 (I)
(7) Non-Standard Default Window Sizes	\$32.38 (I)	\$0.84 (I)
(8) Outgoing Calls Barred	\$32.38 (I)	\$0.84 (I)
(9) Throughput Class Negotiation	\$32.38 (I)	\$0.84 (I)
	<u>Recurring</u> <u>Charge</u>	<u>Non-</u> <u>Recurring</u> <u>Charge</u>
l. Virtual Office ISDN (VOI)		
Month-to-Month	\$306.01 (I)	\$175.00 (I)
Optional Payment Plan (OPP)		
24 months	\$154.60 (I)	\$175.00 (I)
36 months	\$154.60 (I)	\$131.25 (I)
60 months	\$143.03 (I)	\$131.25 (I)

## **SECTION 6 - OPTIONAL TOLL CALLING PLANS**

### **6.1 General**

Optional Toll Calling Plans are not applicable to calls placed through the Pennsylvania Relay Service.

The Optional Toll Calling Plans set forth in this tariff are only available to business customers of the Company who also subscribe to the Company's resold local exchange service.

### **6.2 CTC Connections**

CTC Connections is an optional toll plan which permits business customers direct dialed station to station toll calls to locations within the customers serving Intrastate LATA, and to locations which are interstate intaLATA. The optional toll plan may be combined with a toll free calling option for the calculation of volume discounts.

#### **6.2.1 Regulations**

The customer will have each direct dialed station-to-station, intrastate/IntraLATA and interstate/IntraLATA toll call billed with an initial 30 second timing increment, and additional 6 second increments beyond the initial period. The CTC Connections volume discount will be applied when a customer's qualifying toll usage equals or exceeds \$50.00 in any given monthly billing period. All Company lines billed to the same billing telephone number are included in the plan.

When a customer subscribes to CTC Connections Business Volume Discount Plan, they may also subscribe to the Toll Free CTC Connections Service. With this option, the customer's toll free calls will be billed in initial 30, additional 6 second increments. Both CTC Connections and CTC Connections Toll Free Service qualifying toll calls will be combined for the calculation of the volume discount. The Toll Free CTC Connections Service is only available when a customer subscribes to CTC's CTC Connections Business Volume Discount Plan.

A customer can have multiple toll free numbers on the same account. All usage associated with the multiple toll free numbers will be combined and included in the calculation of the volume discount.

This service is available to Business customers for each billed telephone number account.



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**SECTION 6 - OPTIONAL TOLL CALLING PLANS (Cont'd)**

**6.2 CTC Connections (Cont'd)**

**6.2.1 Regulations (Cont'd)**

Calls to 700/900 services, Calling Card, conference, collect, bill to third party, and person to person calls are excluded from this service offering.

This service option is not offered in combination with Customer Specific Pricing Arrangements, Remote Call Forwarding, or Wide Area Telecommunications Services.

This service is not available with customer requested Suspension of Service.

With CTC Connections, once a customer's qualifying combined outward and toll free monthly usage equals or exceeds \$50.00, a volume discount will apply. The amount of this discount will increase as the customer's monthly qualifying toll usage increases. All qualifying CTC Connections toll call rates will be rounded to the nearest penny.

Monthly Qualifying Usage	Usage Discount
\$ 0.00 - \$ 49.99	0%
\$ 50.00 - \$ 199.99	2%
\$ 200.00 - \$ 349.99	5%
\$ 350.00 - \$ 499.99	8%
\$ 500 +	10%

**6.2.2 Rates**

Application of Rates

Monthly Rate

Toll Free CTC Connections Service

A monthly rate will apply to each toll free CTC Connections Service telephone number.

Usage Rates

The CTC Connections initial and additional call timing rates apply to each qualifying toll call in a customers billing period.

**SECTION 6 - OPTIONAL TOLL CALLING PLANS** (Cont'd)

**6.2 CTC Connections** (Cont'd)

**6.2.2 Rates** (Cont'd)

Application of Rates (Cont'd)

Usage Rates (Cont'd)

Initial Period

The initial period for each qualifying toll call connection is 30 seconds or fraction thereof.

Additional Period

The additional time period for each qualifying telephone toll call is 6 seconds or fraction thereof.

Rate Periods

Day:	8:00 am to 5:00 pm, Monday through Friday
Evening:	5:00 pm to 10:00 pm, Monday through Friday
Night/Weekend:	10:00 pm to 8:00 am, all days. 8:00 am to 10:00 pm, Saturday and Sunday

Rates

- |    |  |             |
|----|--|-------------|
| a. | CTC Toll Free Connections Service, Monthly Rate<br>Per termination associated with each Toll Free<br>CTC Connections telephone number                    | \$30.56 (I) |
| b. | Usage Rates for Qualifying Toll Calls<br>CTC Connections-Business Volume Discount Plan<br>Intrastate/IntraLATA<br>Initial 30 seconds or fraction thereof |             |
|    | - Day  | \$ 0.11 (I) |
|    | - Evening  | 0.11 (I)    |
|    | - Night/Weekend  | 0.11 (I)    |

**SECTION 6 - OPTIONAL TOLL CALLING PLANS (Cont'd)**

**6.2 CTC Connections (Cont'd)**

**6.2.2 Rates (Cont'd)**

b. Usage Rates for Qualifying Toll Calls (Cont'd)

CTC Connections-Business Volume Discount Plan

Intrastate/IntraLATA

Additional 6-second increments or fraction thereof

- Day	\$ 0.021	(I)
- Evening	0.021	
- Night/Weekend	0.021	(I)

CTC Toll Free Connections Service

Intrastate/IntraLATA

Initial 30-seconds or fraction thereof

- Day	\$ 0.149	(I)
- Evening	0.149	
- Night/Weekend	0.149	(I)

Additional 6-seconds or fraction thereof

- Day	\$ 0.030	(I)
- Evening	0.030	
- Night/Weekend	0.030	(I)

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**SECTION 6 - OPTIONAL TOLL CALLING PLANS (Cont'd)**

**6.3 Bonus Discount Plan**

**6.3.1 General**

The Bonus Discount Plan is an optional term and/or local discount plan available to business customers who choose to enroll in the Plan, presubscribe all eligible lines on their account to the Company as their intraLATA toll provider, and use the Company=s measured or message rate service to carry all local calls over the pre-subscribed lines. Customers receive a variable discount based on those qualifying services which are billed on the Company=s monthly bill and the length of time they are enrolled in the Plan.

**6.3.2 Regulations**

Discounts apply only to the Company=s intrastate message usage rates, intraLATA message toll rates, detailed billed operator handled toll rates, and optional central office services per usage rates. Discounts do not apply to any other rate or charge, including Director Advertising, late payment charges, tax, 911/relay charges, 700/900 service or 976/555/936 services. There is no charge to enroll in this Plan.

Discounts specified below may be applies as an additional toll and/or local usage discount to the following optional calling plan:

CTC Connections - Business Volume Discount Plan

Except as specified above, the Bonus discount plan is not available in combination with any other optional toll and/or local plan or service arrangement.

Discounts are applied monthly and calculated as of the bill date of the enrolled customer account. Discounts are not fractionalized.

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**SECTION 6 - OPTIONAL TOLL CALLING PLANS (Cont'd)**

**6.3 Bonus Discount Plan**

**6.3.2 Regulations**

Participation in the Plan requires that the customer continue to meet the eligibility and other requirements specified in this tariff. If the customer at any time fails to meet any of the Plan eligibility requirements, their participation in the Plan will be terminated by the Company and the customer will be billed the termination liability charge specified in this tariff.

However, if termination occurs because the customer=s intraLATA toll PIC is changes without the customer=s authorization, the customer may reinstate their participation in the Plan by notifying the Company about the unauthorized change and their intent to re-enroll in the plan, and by switching their intraLATA toll service back to the Company. Plan discounts will not apply on toll or local usage accumulated during the period the customer was served by another carrier.

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**SECTION 6 - OPTIONAL TOLL CALLING PLANS (Cont'd)**

**6.3 Bonus Discount Plan (Cont'd)**

**6.3.2 Regulations (Cont'd)**

A customer may change their service address (within the company's service territory), add additional qualifying lines or make changes to their telephone number(s) associated with any existing enrolled account and remain in the plan.

A customer enrolling in the Plan may choose one or three available discount contract options: 12 month contract agreement, 24 month contract agreement or 36 month contract agreement.

If the customer or Company terminates participation in the Plan prior to the expiration of the Monthly Contract Agreement, the customer will be billed a termination liability charge in the amount of \$50.00 for a 12 month Contract Agreement, \$100.00 for a 24 month Contract Agreement, or \$150.00 for a 36 month Contract Agreement.

**6.3.3 Rates**

**Toll and Local Usage Discount Schedule**

	Local Usage	IntraLATA Toll Usage
12 Month Agreement	2.0%	3.0%
24 Month Agreement	5.0%	7.5%
36 Month Agreement	10.0%	10.0%

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**SECTION 7 - CENTREX SERVICE**

*Services in this section are grandfathered and available to existing Customers at existing locations only.  
Services are not available for new installations.*

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**7.1 General**

Centrex Services include the facilities necessary for intercommunication between Centrex lines within a Customer=s system, in and out lines, direct-in-dialing to Centrex lines, attendant transfer of incoming calls from one Centrex line to another, identification and billing of outgoing calls from one Centrex line to another, identification and billing of outgoing long distance messages by Centrex line number only where such billing is performed by the Company, night connection arrangements, series numbers, and attendant positions for assistance requirements.

**7.2 Regulations**

Centrex Service furnished by central office dial switching equipment is offered to new customers only from the Company=s electronic switching system central offices subject to the availability of facilities, and where in the judgement of the Company, service may be provided by the use of service arrangements, equipment and facilities in quantities and types regularly furnished by the Company.

When a customer requests a new Centrex system or a new location group within an existing Centrex system that requires the installation of additional outside plant or central office facilities and where, in the judgement of the Company, it is practical to provide such necessary additional facilities, in addition to all other rates and charges, costs for any additional facilities required will be computed on the incremental difference between the costs of new facilities and costs of existing facilities.

Centrex is offered only as a complete service. The exchange access and intercommunication with Centrex line portion of the service are not offered separately.

Centrex is offered on a message rate or a measured rate basis where available.

Rates for Centrex Exchange Access are based on an amount equal to the monthly rate specified for a Business Dial Tone line, Message or Measured Rate PBX Trunk.

The features Call Transfer, Three-Way Calling, Call Forwarding Busy, Call Forwarding Don=t Answer and Call Forwarding Variable may generate local, intraLATA toll or long distance usage charges. If generated, these charges are the responsibility of the customer

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**SECTION 7 - CENTREX SERVICE (Cont'd)**

**7.2 Regulations (Cont'd)**

**7.2.2 Minimum Revenue Guarantee**

Minimum revenue guarantees apply only to Centrex lines.

a) Centrex Lines

- 1) Centrex Lines are subject to a continuing minimum monthly charge which shall be the charge for 100 main Centrex lines (exchange access and intercommunication with Centrex line) of the customer=s Centrex system at the appropriate Centrex I Service primary location schedule.
- 2) Centrex lines are subject to a basic minimum revenue guarantee for a period of three (3) years.
- 3) When service is initially established, the basic minimum revenue guarantee is determined by applying the Centrex I Service primary location schedule to 90 percent of the immediately lower hundreds level below the number of Centrex lines initially connected. The guarantee so determined shall not be less than the continuing minimum monthly charge.
- 4) When subsequent growth occurs, an additional minimum revenue guarantee will be established when the cumulative growth exceeds 20 Centrex lines beyond the next higher hundreds level above that previously established. The additional minimum revenue guarantee will apply for a period of three (3) years and will be based on 90 percent of the additional hundreds level(s) above that previously established.



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**SECTION 7 - CENTREX SERVICE (Cont'd)**

**7.2 Regulations (Cont'd)**

**7.2.3 Termination of Service**

When a Centrex system is disconnected in its entirety prior to the expiration of the minimum revenue guarantee period for any or all parts of such system, a termination charge equal to one-half the charges applicable to the remainder of such periods shall apply; or the customer will be given the option of paying termination charges based on such proportion of the sum of the cost of installing and removing service plus the cost of nonsalvagable materials the unexpired portion of the minimum revenue guarantee period bears to the full period, except that such option will not be applicable to attendant position disconnections.

When a portion of the Centrex lines is disconnected prior to the expiration of the minimum revenue guarantee periods and such disconnection reduces the number of such Centrex lines below those contracted for by the customer, the customer will continue to be charged for the number of such Centrex lines under contract for the duration of the minimum revenue guarantee period. The last Centrex lines connected will be considered the first disconnected.

Termination charges do not apply to attendant positions installed with the establishment of Centrex Service which are disconnected with one hundred (120) days.

When a Centrex Service attendant position which has been in service more than one hundred (120) days, or which was installed subsequent to the initial establishment of Centrex Service, is disconnected prior to the expiration of its minimum revenue guarantee period, and the Centrex system is not disconnected in its entirety, a termination charge equal to the full charge for the unexpired portion of the contract period shall apply to the disconnected position.

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**SECTION 7 - CENTREX SERVICE (Cont'd)**

**7.2 Regulations (Cont'd)**

**7.2.4 Optional Features for use with Centrex Systems Served by Compatible Electronic Type Switching Equipment.**

Automatic Route Selection - Basic. Automatic Route Selection accepts a seven or ten digit telecommunications network call attempt through a Centrex Service Access code, automatically scans the call attempt and selects a first choice completion route via Foreign Exchange Service lines, Wide Area Telephone Service (WATS) lines, Common Control Switching Arrangement (CCSA) off-network access lines, tie trunks for basic standardized operation, other common carrier access lines compatible with automatic route selection which can accommodate standardized operation and uniform numbering consistent with the telecommunications network and/or long distance message service by use of a local exchange service access line. Sequential completion attempts will be made over alternate routes up to the capacity of the serving dial switching equipment.

Attendant Camp-on and Indication of Camp-on. Attendant camp-on and indication camp-on allows a Centrex attendant position console attendant to camp on a busy Centrex line when attempting to extend an incoming telecommunications network, CCSA or tie trunk call to that Centrex line and provides for the called busy Centrex line to receive an alert tone each time the attendant attempts to complete the call.

Attendant Control of Facilities. Attendant control of Facilities allows a console attendant to selectively deny or allow Centrex lines dial access to tie trunks for basic senderized operation, WATS, Foreign Exchange Service or CCSA access lines. The feature may be arranged, at the option of the customer, to control access to a single access line or tie trunk, a single group of the same type access lines or tie trunks, or multiple groups of different types of access lines and tie trunks.

Code Call - Code Call Answer. Code call - code call answer allows a console attendant or a Centrex line user including a Centrex line user calling over a tie trunk, to page a called party via a coded system. The called party can, from any unrestricted Centrex line, dial a predetermined code and be connected to the calling party.

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**SECTION 7 - CENTREX SERVICE (Cont'd)**

**7.2 Regulations (Cont'd)**

**7.2.4. Optional Features for Use with Centrex Systems Served by Compatible Electronic Type Switching Equipment (Cont'd)**

Station Message Detail Recording. Station message detail recording is an arrangement which provides a record by Centrex line number, of originating calls routing over selected facility groups which include dial type tie trunks, Foreign Exchange Service lines, WATS lines, CCSA access line, enhanced private switched communications service lines, other common carrier access lines and long distance message service lines. The station message detail includes the calling line number, called number, date, time of day, duration of call and type of facility used. Station message detail recording will not be provided on CCSA and enhanced private switched communications service access lines in the same Centrex system.

Station Message detail recording also provides a record of incoming calls routed over selected facility groups which are attendant controlled and extended by the attendant to Centrex Service station line numbers. These facility groups include tie trunks, foreign exchange service lines, WATS Toll Free service lines, provided the WATS Toll Free Service facility groups and the associated Centrex system are served by the same electronic switching equipment. The message detail includes the listed directory number of the associated Centrex system as the calling number, the called number, date time of day and duration of call. Station message detail recording on incoming calls extended by the Centrex Service attendant will be furnished only in conjunction with the customer dialed account recording.

Uniform Call Distribution. Uniform call distribution is a hunting arrangement, available on Centrex lines, which provides even distribution of incoming telecommunication network and intercommunicating calls to the group of lines designated as the uniform call distribution hunting group.

Queuing is an optional feature that may be added to a uniform call distribution arrangement, to permit incoming calls, in excess of lines in a uniform call distribution hunting group, to be held in the electronic switching equipment and distributed in their order of arrival to lines in the uniform call distribution hunting group, as the lines become available.

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**SECTION 7 - CENTREX SERVICE (Cont'd)**

**7.2 Regulations (Cont'd)**

**7.2.4 Optional Features for Use with Centrex Systems Served by Compatible Electronic Type Switching Equipment (Cont'd)**

Attendant Busy Verification of Tie Trunks and Call through Test on Tie Trunks. Attendant Busy Verification of Tie Trunks and Call through test on Tie Trunks feature allows the Centrex attendant to call a particular tie trunk. If the tie trunk is busy the existing call will be given a busy verification tone then bridged to the attendant. The attendant can then observe the call and be heard by both parties on the original connection. The busy verification tone is repeated every six seconds up to a maximum of thirty seconds, at which time the attendant connection is dropped.

The attendant call through test feature allows the Centrex attendant to verify the operation of any tie trunk equipped with this feature by selecting the trunk and making a test call on it.

Tie Trunk Terminal for Advanced Tie Trunk. Tie Trunk Terminal for Advanced Tie Trunk is provided in association with the Centrex system electronic tandem switching features of automatic route selection - deluxe and/or uniform number/automatic alternate routing.

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**SECTION 7 - CENTREX SERVICE (Cont'd)**

**7.2 Regulations (Cont'd)**

**7.2.4 Optional Features for Use with Centrex Systems Served by Compatible Electronic Type Switching Equipment (Cont'd.)**

Centralized Attendant Service. Centralized Attendant Service allows a customer with a number of locations that are served by either a technically compatible dial switching equipment on the customer=s premises or a Centrex system, to concentrate all attendants at a single centralized main location. Incoming calls from the telecommunications network to an unattended branch location are routed to the main location, via a release link trunk, where a centralized attendant service attendant completes the call by dialing the called party=s extension number over the same release link trunk.

1) Centralized Attendant Service Features

Standard Features

Incoming call identification lamps;  
Remote Hold  
Customer Testing of Release Link Trunks  
Attendant Call Distribution  
Attendant Recall on Station Don=t Answer

Optional Features

Uniform Numbering

Outgoing Trunk Queuing - WATS. This feature permits outgoing WATS call attempts from Centrex lines or compatible tie trunks to be placed in queue for a predetermined amount of time until a WATS facility becomes available or the call is advanced to the telecommunications network or to an overflow tone.

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**SECTION 7 - CENTREX SERVICE (Cont'd)**

**7.2 Regulations (Cont'd)**

**7.2.4 Optional Features for Use with Centrex Systems Served by Compatible Electronic Type Switching Equipment (Cont'd)**

Station Dial Code Screening. This feature permits designated Centrex lines to be used for the origination of calls to specified telecommunications network lines in distant number plan areas and central office codes and restricts these lines from originating calls to other unspecified telecommunications network lines. Three(3) digit or six (6) digit screening is provided. This feature is not available on International Direct Distance Dialed Calls.

- a) Arrangement I permits Centrex line originated calls to be completed to telephone numbers with selected central office codes in the home number plan area or other number plan areas using the telecommunications network.
- b) Arrangement II permits Centrex line originated calls to be completed via CSA Access Lines, Enhanced Private switched communications service lines, or other common carrier access lines arranged for uniform number and senderized operation to telecommunications network lines in specified number plan areas and central office codes.

Abbreviated Dialing. Abbreviated dialing permits a Centrex line to call another Centrex line or other selected lines within the Centrex system by dialing a one or two digit code.

Controlled Line Status. Controlled line status permits the customer to change the calling arrangement of selected Centrex lines as follows.

- a) Outgoing call restriction provides for originated calls, other than for intercommunication, to be routed to a tone.
- b) Incoming call restriction provides for incoming calls, from outside the Centrex system, direct dialed to selected Centrex lines, to be routed to the attendant or to an announcement.
- c) Station-to-Station call restriction provides for all intercom calls dialed to selected Centrex lines, other than attendant calls to be routed to an announcement.
- d) Total restriction provides for all calls dialed to or dialed from selected Centrex lines to be routed to the attendant, to a recorded announcement, or will receive a tone.

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**SECTION 7 - CENTREX SERVICE** (Cont'd)

**7.2 Regulations** (Cont'd.)

**7.2.4 Optional Features for Use with Centrex Systems Served by Compatible Electronic Type Switching Equipment** (Cont'd.)

Electronic Message Registration Service. This feature permits the automatic counting, storage and display of a stored message unit count for local message units generated by outgoing calls from Centrex lines so arranged.

Flexible Incoming Call Restriction. This feature permits the routing of incoming calls to preselected Centrex lines to either the Centrex attendant, to a recorded announcement, or to a Centrex line through the activation of a control key.

Station DID Restriction. This feature permits selected Centrex lines to be restricted from receiving DID calls from the telecommunications network and routes such calls to the Centrex attendant.

Customer Traffic Record Feature. The Customer Traffic Record Feature provides for the collection of traffic data which is associated with the Centrex Service customer=s attendant positions, private facility groups, simulated groups, queues and other miscellaneous counts in compatible electronic type switching system equipped central offices. This information is transmitted to the customer=s premises over a dedicated channel where it may be printed on compatible customer-provided terminal equipment.

Centrex System Control. The Centrex System Control (CSC) feature permits a Centrex Service customer to prepare and implement selected line and feature activations/deactivations, changes, displays and verification. A customer-provided terminal and printer, located on the customer=s premises, must be used to access the SCS feature on a dial-up basis.

The CSC feature provides customized, per formatted user masks (screens) associated with each line/feature change or verification function under control of the customer.

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**SECTION 7 - CENTREX SERVICE (Cont'd)**

**7.2 Regulations (Cont'd)**

**7.2.4 Optional Features for Use with Centrex Systems Served by Compatible Electronic Type Switching Equipment (Cont'd)**

Centrex System Control (Cont'd)

The system activity charges specified for Centrex System Control apply to each appropriate activity regardless of which payment plan the customer subscribes to.

Message Link Feature. The Message link Feature is an arrangement which enables customer provided voice store and forward, and message desk systems to automatically interact and connect with Centrex Service via a data link.

The message link feature is identified as special multi line hunting group(s) with a dedicated data link(s). Multi line hunting groups may share a data link. The data link connects in a customer-provided modem at the customer=s premises. This modem must conform to the Electrical Industries Association standard RS232C interface requirements, operate in a half or full duplex, asynchronous mode, and use even parity error detection and standard ASCII code.

The message link feature provides a message waiting indicator which can be activated by the customer-provided message system.

All Centrex lines to be equipped with the message link feature must be equipped with Centrex call forwarding - busy line, call forwarding - don=t answer and/or call forwarding - variable.

Automatic Route Selection - Deluxe. Automatic Route Selection - Deluxe accepts only ten digit telecommunications network call attempts after a Centrex Service automatic route selection - deluxe facilities code is dialed automatically scans the digits and selects the first choice completing route when available, or subsequent if the first choice route is not available. Routes may include foreign exchange trunk facilities, WATS access line facilities, local exchange service access line facilities to long distance telecommunications network and CCSA access lines or other facility arrangements where compatible.



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**SECTION 7 - CENTREX SERVICE (Cont'd)**

**7.2 Regulations (Cont'd)**

**7.2.4 Optional Features for Use with Centrex Systems Served by Compatible Electronic Type Switching Equipment (Cont'd)**

Automatic Route Selection - Deluxe (Cont'd)

Time-of-day Routing. Time-of-day routing is an automatic route selection - deluxe option which permits programmed selection of up to three sets of alternate routing pattern groups for off-network calls on a time-of-day and day-of-week basis. Manual override of time-of-day routing is available with the facility administration and control feature.

Automatic Route Selection - Deluxe is furnished only in association with facility restriction levels.

A maximum of three automatic route selection - deluxe pattern groups with a maximum of 64 patterns in each pattern groups will be provided. The three pattern groups referred to will consists of one primary and two additional pattern groups for time of day routing.

A maximum of ten routes are provided in a routing pattern.

Facilities Restriction Level. A facilities restriction level is required in connection with automatic route selection - deluxe. Each station line and incoming tie trunk is provided a facilities restriction level to determine both the types of calls and types of facilities within the privileges of the associated user. When the facilities restriction level is transmitted over a tie trunk to a distant PBX or Centrex system equipped with automatic route selection - deluxe like capability, it is identified as a traveling class mix.

Authorization Codes are a facilities restriction level option which provides for a line user to dial a code which overrides the facilities restriction level associated with that line or incoming tie trunk.

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**SECTION 7 - CENTREX SERVICE (Cont'd)**

**7.2 Regulations (Cont'd)**

**7.2.4 Optional Features for Use with Centrex Systems Served by Compatible Electronic Type Switching Equipment (Cont'd)**

Facilities Restriction Level (Cont'd)

Facilities restriction levels are only furnished in association with automatic route selection - deluxe.

A maximum of eight facilities restriction levels are available for each Centrex System.

A maximum of 20,000 authorization codes are available for each Centrex system.

Authorization codes must consist of a uniform number of digits, with a minimum of three and a maximum of six digits.

Deluxe Queuing. Deluxe queuing permits a call from a line to be placed in queue on the first choice route in the automatic route selection - deluxe pattern if all routes allowed by the user=s facilities restriction level in that routing pattern are already in use. Two queuing arrangements are available.

- Ring Back Queue. A ring back queue, in which case the handset of the calling station is placed on the switchhook and calling line is called back when a facility in the first choice route becomes available.
- Off-Hook Queue. An off-hook queue, in which case the calling line remains off-hook and is held in queue until a facility in the first choice route becomes available.

Calls held in queue beyond a predetermined time limit will be removed from the queue and be routed, at the option of the customer, via subsequent route choices or to an overflow tone.

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**SECTION 7 - CENTREX SERVICE (Cont'd)**

**7.2 Regulations (Cont'd)**

**7.2.4 Optional Features for Use with Centrex Systems Served by Compatible Electronic Type Switching Equipment (Cont'd.)**

Station Message Detail Recording to Premises. Station message detail recording to premises provides a record of calls placed on magnetic tape equipment located on the customer's premises. Both originating and completion message detail can be recorded.

Account codes permit a line user to dial a series of digits which will appear in the station message detail recording to premises record for that particular call.

The data provided by the station message detail recording to premises is not the same as that provided on the monthly Company rendered bill and comparisons will not be accepted as the sole basis for the resolution of billing discrepancies.

Processing of message detail information by the Company accounting center is not provided with station message detail recording to premises feature.

The customer must designate all lines in a compatible electronic type switching system Centrex customer group and/or selected facility groups on which station message detail recording to premises originating and completion records are to be provided.

Account codes are available with the initial installation of station message detail recording to the premises at no additional charge.

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**SECTION 7 - CENTREX SERVICE (Cont'd)**

**7.2 Regulations (Cont'd)**

**7.2.4 Optional Features for Use with Centrex Systems Served by Compatible Electronic Type Switching Equipment (Cont'd)**

Advanced Dialing Plan. The advanced dialing plan provides customer access to automatic route selection - deluxe and station message detail recording to premises call routing and call control capabilities with a single-digit access code.

There are two unique dialing arrangements available, public and private. The public dialing plan may be used by Centrex customers and offers such features as operator assistance, international DDD and three digit service code capability. Private dialing plan are dedicated to individual Centrex customers. Both public and private dial plan capabilities may be accessed with a predetermined access dial code.

Any private network access code may be expanded to the equivalent 7 or 10 digit dialing plan.

The advanced dialing plan is not offered for use with those Centrex Service systems which utilize the assume dial 9 feature for local exchange service.

Call Management. Call management provides a detail record of originating calls placed from a Centrex Station or an attendant position over local exchange service, compatible Channel Services, WATS, or long distance services. Summary records are provided on local calls and local and long distance calls to directory assistance.

The record of call detail is provided in paper format, on a dial up basis and in magnetic tape form in the tape density and format as designated by the Company.

The data provided is not the same as that provided on the monthly company rendered bill, and comparisons will not be accepted as the sole basis for the resolution of billing discrepancies.

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**SECTION 7 - CENTREX SERVICE** (Cont'd)

**7.2 Regulations** (Cont'd)

**7.2.4 Optional Features for Use with Centrex Systems Served by Compatible Electronic Type Switching Equipment** (Cont'd)

Call Management (Cont'd)

The monthly rate for each call applies to the total number of messages processed, not printed, except in the case of detail provided on summary records which are charged for messages printed, not processed.

Any change of service configuration will occur on the first day of the month.

The customer must provide compatible equipment and a file transfer package to use the dial-up capability.

Call detail records for the dial-up option will be stored for a maximum of seven days. Access to these records will be available Monday through Saturday.

Only unrated detail will be provided with the dial up option.

Routing Control. Routing control directs off-network calls based on the call destination to alternative private or public facilities to provide efficiencies in traffic handling. Up to three alternative routes (primary route, alternate route and second alternate route) may be specified by the customer.

Routing control is available on outgoing calls only. The traffic choices are provided by and the responsibility of the customer.

Ground Start Provisioned Centrex Service. Ground start provisioned Centrex service is a method of signaling on customer lines in which one side of the two wire line is momentarily grounded to get dial tone.

Centrex Service terminating in a switch or pooled behind a switch will continue to be subject to Centrex Dial Tie Trunk Terminal charges as specified in this tariff.

The company assumes no liability for the installation for CPE feature signaling due to the operating and transmission factors for ground start provisioning.

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**SECTION 7 - CENTREX SERVICE (Cont'd)**

**7.2 Regulations (Cont'd)**

**7.2.5 Additional Customer Group**

An additional customer group is a group of facilities requiring an additional memory block in the electronic switching system dial switching equipment and is established by the Company at the request of the customer to provide an additional group of common services features on the same Centrex system.

**7.2.6 Signaling Arrangements**

Signaling arrangements in accordance with Part 68 of the Federal Communications Commission Rules and Regulations for grand fathered registered systems are not required for Centrex.

**7.2.7 Hospitals**

Centrex Service subscribed to by hospitals may be provided for patients use. All charges for the service, including charges for any messages, shall be billed to the hospital which shall be responsible for any prorating and billing of the charges to the patients.

**7.2.8 Tie Trunk Terminals for Advanced Tie Trunk**

- a) Additional charges, based on costs incurred, apply for equipping Centrex Service systems served by compatible crossbar type dial switching equipment for single-digit access to channel network feature.
- b) The tie trunk terminals for advanced Tie trunk will only be provided when the customer=s unique Centrex service requirements cannot be provided by any other type of tie trunk terminal.

**SECTION 7 - CENTREX SERVICE (Cont'd)**

**7.3 Rates**

	<u>Service Charge</u>	<u>Exchange Per Month</u>	<u>Access Charge</u>	
<b>7.3.1 <u>Centrex Common Equipment, Per system</u></b>				
Up to 20 station lines	\$ 525.00	\$ 87.55	--	(I)
21 to 50 station lines	\$ 875.00	\$175.04	--	
51 to 100 station lines	\$1,312.50	\$262.73	--	
101+ station lines	\$1,750.00	\$348.11	--	(I)
Main Station Lines (2) (Unrestricted, partially restricted and Fully Restricted)				
Measured				
First 100 Station Lines, each	\$78.75	\$45.85	\$ 3.59	(I)
Additional Station Lines, each	\$78.75	\$35.32	\$1.84	(I)
Flat				
First 100 Station Lines, each	\$78.75	\$45.85	\$11.11	(I)
Additional Station Lines, each	\$78.75	\$35.47	\$7.35	(I)
Bridged Station Lines			*	

\* The rate for a main station line applies when bridged to a different premises or when duplicate service is provided.

**SECTION 7 - CENTREX SERVICE (Cont'd)**

**7.3 Rates (Cont'd)**

**7.3.2 Additional Charges**

Monthly Rate  
Intercommunication  
Charge

Station Mileage Charges -  
For each Centrex Main  
Station Line located 1 Airline  
Mile from the serving central  
office or extension of such  
central office via a remote  
switching vehicle

- Per quarter mile for each  
Centrex Main Station Line  
located between 5 - 10 quarters  
(Inclusive) from the central office  
or extension of such central office  
via a remote switching vehicle \$ 3.64 (I)
  
- For each Centrex Main Station Line  
located beyond 10 quarters from the  
serving central office or extension of  
such central office via a remote  
switching vehicle, a fixed mileage  
rate is applicable \$38.45 (I)



**SECTION 7 - CENTREX SERVICE (Cont'd)**

**7.3 Rates (Cont'd)**

**7.3.2 Additional Charges**

	<u>Service Charge</u>	<u>Monthly Rate</u>	
Discreet Identification of incoming FX, Toll Free Service, Feature Group A, and Feature Group B lines Per group of lines arranged	\$ 43.75	\$87.55	<b>(I)</b>
<u>Facility Terminations</u>			
FX, Feature Group A and Feature Group B Terminations			
- One Way FX, Feature Group A and Feature Group B, Per line terminating in System	\$87.50	\$89.18	<b>(I)</b>
- Two Way FX, Feature Group A and Feature Group B, Per line terminating in System	\$87.50	\$89.18	<b>(I)</b>
<u>Special Services Terminations (Tie Lines and Access Lines)</u>			
Basic Special Services Termination (BSST) is used for connection to a distant switching system that requires a cut-through mode of operation			
- per line terminating in System	\$87.50	\$118.88	<b>(I)</b>
Advanced Special Services Termination (ASST) is used for connection to a distant switching system that requires automatic identification of the calling line and cut-through mode of operation			
- per line terminating in System	\$87.50	\$272.58	<b>(I)</b>

**SECTION 7 - CENTREX SERVICE (Cont'd)**

**7.3 Rates (Cont'd)**

**7.3.2 Additional Charges**

	<u>Service Charge</u>	<u>Monthly Rate</u>	
<u>Special Services Terminations (Tie Lines and Access Lines) (Cont'd)</u>			
Basic Senderized Special Services Termination (BSST) is used for connection to a distant switching system that requires senderized mode of operation			
- per line terminating in System	\$ 87.50	\$107.73	<b>(I)</b>
<u>Digital Facility Termination</u>			
Digital Facility Termination is used for connection of a 1.544 Mbps High Capacity Channel to a Centrex System			
One Digital Facility Termination is required for each 1.544 Mbps High Capacity Channel for the connection of up to 24 voice grade channels terminating directly in a Centrex Central Office Service System.			
Per Digital Facility Termination			
- Initial	\$3,237.50	\$3,142.90	<b>(I)</b>
- Additional	\$3,237.50	\$2,305.47	<b>(I)</b>

**SECTION 7 - CENTREX SERVICE (Cont'd)**

**7.3 Rates (Cont'd)**

**7.3.4 Miscellaneous Charges**

A Feature Processing Service Charge applies for each service order required to execute a customer's request for any change., ie, add, drop, change or rearrange features of existing Centrex lines.

	<u>Nonrecurring Charge</u>	
Feature Processing Service Charge		
Change 6 or less appearances of features on a service order	\$ 87.50	(I)
Change more than 6 appearances of features on a service order	175.00	(I)
In addition to the Feature Processing Service Charge, a charge of \$1.75 per line applies for changing the appearances of existing lines in all Centrex Central Office Systems.		(I)

A change of line appearance includes:

- changes in telephone numbers
- changes from one pattern of restriction to another
- changing unrestricted to restricted and vice versa
- changes in hunting arrangements
- adding features
- dropping features
- changes features
- any combination thereof when the work is performed at the same time on the same line
- changing a Centrex Line from loop start to ground start and vice versa

**SECTION 7 - CENTREX SERVICE (Cont'd)**

**7.3 Rates (Cont'd)**

**7.3.3 Miscellaneous Charges (Cont'd)**

A \$78.75 service charge applies to each Centrex Station line when it is moved to a different demarcation point at the customer's request. (I)

Optional Features

Automatic Route Selection - Basic

	<u>Service Charge</u>	<u>Monthly Rate</u>	
ARS-B Common Equipment			
1 to 99 Centrex Lines	\$87.50	\$164.22	(I)
100 to 499 Centrex Lines	\$87.50	\$164.22	
500 to 1499 Centrex Access Lines	\$87.50	\$164.22	
1500 to more Centrex Access Lines	\$87.50	\$164.22	(I)

Route Selection Patterns

3 Digit Translation

Number Plan Area (NPA) codes or Home NPA central office (NXX) codes only, per pattern	\$175.00		(I)
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6 Digit Translation

Number Plan Area (NPA) codes or Home NPA central office (NXX) codes only, per pattern	\$350.00		(I)
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Per facility terminated in one or more patterns	\$175.00		(I)
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**SECTION 7 - CENTREX SERVICE (Cont'd)**

**7.3 Rates (Cont'd)**

**7.3.3 Miscellaneous Charges (cont'd)**

<u>Subsequent Additions and/or Changes</u>	<u>Non-Recurring Charge</u>	
For additions, deletions or changes of routes or NPA or Home NPA central office (NXX) codes,		
- 3 digit translation pattern, per pattern	\$175.00	<b>(I)</b>
For additions, deletions or changes of routes or NPA and central office (NXX) codes		
- 6 digit translation pattern, per pattern	\$350.00	<b>(I)</b>
No ARS charges apply for the deletion of facilities from an existing route.		

**Message Detail Recording (MDR)**

**Service Establishment Charge**

A Service Establishment of \$1,155.00 applies only once to each Centrex customer when MDR is provided for the first time on either a compatible Special Services facility or Foreign Exchange Dial tone line not used in conjunction with Automatic Route Selection. **(I)**

	<u>Service Charge</u>	<u>Monthly Rate</u>	
MDR Common Equipment	\$437.50	\$191.80	<b>(I)</b>
Per message, each			
- 1 <sup>st</sup> 100,000		\$0.05	<b>(I)</b>
- 100,001 +		\$0.0135	
Per facility equipped for MDR	\$437.50	\$7.05	<b>(I)</b>

**SECTION 7 - CENTREX SERVICE (Cont'd)**

**7.3 Rates (Cont'd)**

**7.3.4 Optional Features**

Message Detail Routing (MDR) (Cont'd)

	<u>Non-recurring Charge</u>	
Subsequent to the initial MDR installation, this non-recurring charge applies when MDR is added to one or more of the customer's facility groups at the same time. The Service Establishment Charge, where appropriate, applies in addition to this non-recurring charge.	\$ 350.00	(I)

NOTE: MDR is not available for new installations

Released link Operation

	<u>Monthly Rate</u>	
Each compatible Special Services group provided on a released link operation basis	\$175.04	(I)

In addition, special services mileage and appropriate special service termination charges apply.

Additional Centrex Station Line Classes of Service

	<u>Service Charge</u>	<u>Monthly Rate</u>	
Additional Class of Service, each	\$ 350.00	\$175.04	(I)
		<u>Nonrecurring Charge</u>	
Subsequent additions within the allotted classes of service, or changes and rearrangements to existing classes of service		\$ 175.00	(I)

**SECTION 7 - CENTREX SERVICE (Cont'd)**

**7.3 Rates (Cont'd)**

**7.3.4 Optional Features (Cont'd)**

Intercept to Recorded Announcement

	<u>Service Monthly Charge</u>	<u>Rate</u>	
Common-Equipment, including four access lines	\$ 350.00	\$348.11	<b>(I)</b>
Additional access lines, each	\$26.25	\$34.98	<b>(I)</b>

Circular Hunting

Per Station line equipped	\$26.25	\$27.91	<b>(I)</b>
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Uniform Call Distribution (UCD)

Each line appearing in a UCD group*	\$26.25	\$34.98	<b>(I)</b>
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System Control\*\*

- Central office equipment, per station line under the control of of each customer-provided key	\$26.25	\$19.22	<b>(I)</b>
- Group Advance, per UCD group arranged	\$26.25	\$34.98	<b>(I)</b>

\* These monthly and product/service charges apply in addition to the monthly rates and charges as shown in other Section of this tariff as appropriate for the Centrex station line with which the UCD feature is associated. In addition, the product/service charge for the UCD feature applies for each occasion that a UCD group is involved in a rearrangement, but is not applicable to existing station lines of a group to which additional station lines are added.

\*\* The service charge also applies for each routing change.

**SECTION 7 - CENTREX SERVICE (Cont'd)**

**7.3 Rates (Cont'd)**

**7.3.4 Optional Features (Cont'd)**

	<u>Service Charge</u>	<u>Monthly Rate</u>	
UCD/Q			
- Common Equipment, per UCD group arranged	\$525.00	\$525.46	(I)
- Queue slots, each	\$26.25	\$53.87	(I)
Recorded Announcements			
- Standard Delay Announcement, Common Equipment, including			
four access lines	\$280.00	\$400.68	(I)
- Additional Access lines, each	\$26.25	\$34.98	(I)
- Custom Delay Announcement Common Equipment, including			
Four access lines*	\$630.00	\$646.99	(I)
- Additional Access lines, each	\$26.25	\$34.98	
- Change in Recorded Announcement	\$87.50	--	(I)
Calls Waiting			
- Common Equipment, per each			
Customer provided lamp	\$26.25	\$7.05	(I)
- Timing Arrangement	\$26.25	--	(I)

\* Termination liability of \$3600 applies for early termination. This amount decreases by 1/36 for each month in service.



**SECTION 7 - CENTREX SERVICE (Cont'd)**

**7.3 Rates (Cont'd)**

**7.3.4 Optional Features (Cont'd)**

Speed Dialing

	<u>Service Charge</u>	<u>Monthly Rate</u>	
Type 1 (Capacity between 6 & 10 numbers)			
Per list	\$ 7.00	\$3.76	(I)
Control station line, each	--	\$2.77	(I)
Additional line accessing the			
List, each		\$2.00	(I)
Type II (Capacity upto 30 numbers)			
Per list	\$17.50	\$7.05	(I)
Control station line, each	--	\$5.25	(I)
Additional line accessing the			
List, each	--	\$4.45	(I)
Type III (Capacity between 70 & 80 numbers)			
Per list	\$17.50	\$8.72	(I)
Control station line, each	--	\$7.05	(I)
Additional line accessing the			
List, each	--	\$5.25	(I)

**SECTION 7 - CENTREX SERVICE (Cont'd)**

**7.3 Rates (Cont'd)**

**7.3.4 Optional Features (Cont'd)**

Electronic Tandem Switching Service

	<u>Establishment Charge</u>	<u>Service Charge</u>	<u>Monthly Rate</u>	
Deluxe Automatic Route Selection Common Equipment per access code (per ETS Centrex System)	\$5950.00	\$3062.50	\$699.53	<b>(I)</b>
Route Selection Patterns NPA code only (3- Digit translation), per pattern	\$ 175.00	--		<b>(I)</b>
NPA and central office codes (6- digit translation), each NPA translated, per pattern	\$ 350.00	--		<b>(I)</b>
Time of Day Routing Each additional pattern group equipped	\$ 700.00	37.63		<b>(I)</b>
Additions and Changes Additions, deletions or changes of routes, associated FRL's, or MER tone application in existing patterns, per pattern	\$113.75			<b>(I)</b>

No charges apply for the addition or deletion of facilities to an existing route.

**SECTION 7 - CENTREX SERVICE (Cont'd)**

**7.3 Rates (Cont'd)**

**7.3.4 Optional Features (Cont'd)**

**Electronic Tandem Switching (Cont'd)**

Additions and Changes (Cont'd)

	<u>Service Charge</u>	<u>Monthly Rate</u>	
Additions or changes in NPA or central office code Routing, per code, per pattern group affected	\$61.25	--	<b>(I)</b>
Additions, deletions or changes in time of day routing intervals	96.25	--	<b>(I)</b>

No charges apply for the addition or deletion of facilities to an existing route.

Facility Restriction Level (FRL)

	<u>Service Establishment Charge</u>	<u>Service Charge</u>	<u>Monthly Rate</u>	
Common Equipment per ETS Centrex equipment	\$4550.00	\$1793.75	\$ 699.53	<b>(I)</b>
Changes Changes in FRL per Station or special services facility termination, each			\$82.13	<b>(I)</b>
Change in a single Authorization Code and/or associated FRL, each			\$82.13)	<b>(I)</b>

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**SECTION 7 - CENTREX SERVICE (Cont'd)**

**7.3 Rates (Cont'd)**

**7.3.4 Optional Features (cont'd)**

Electronic Tandem Switching (cont'd)

	<u>Service Establishment Charge</u>	<u>Service Charge</u>	<u>Monthly Rate</u>	
Deluxe Queuing				
Common Equipment per ETS Centrex System	\$6300.00	\$ 420.00	\$420.35	<b>(I)</b>
Queue slots				
Off-hook queue slots				
- Recorded Announcement Slots, each	\$70.00	\$34.13		<b>(I)</b>
- Music Slots, each	\$105.00	\$34.13		<b>(I)</b>
Ring-back, queue slots, each		\$22.31		<b>(I)</b>

**SECTION 7 - CENTREX SERVICE (Cont'd)**

**7.3 Rates (Cont'd)**

**7.3.4 Optional Features (Cont'd)**

Electronic Tandem Switching (Cont'd)

Deluxe Queuing (Cont'd)

	<u>Service Establishment Charge</u>	<u>Service Charge</u>	<u>Monthly Rate</u>	
Changes				
Change from RBQ to OHQ, or vice versa		\$ 87.50		(I)
Change in the quantity of Queue slots, per queu		\$ 87.50		(I)
Change in queu threshold time limit, per queue		\$ 87.50		(I)
Change in post-queue routing from subsequent routes to tone or vice vers, per queue		\$ 87.50		(I)
<u>Station Message Detail Recording To Premises (SMDR-P)</u>				
Central office equipment				
Common equipment, each	\$6300.00	\$1137.50	\$2272.59	(I)

**SECTION 7 - CENTREX SERVICE (Cont'd)**

**7.3 Rates (CCont'd)**

**7.3.4 Optional Features (Cont'd)**

Station Message Detail Recording  
To Premises (SMDR-P) (Cont'd)

	<u>Service Establishment Charge</u>	<u>Service Charge</u>	<u>Monthly Rate</u>	
Additions and Changes				
Account Codes - change in number of account code digits, per system		\$ 43.75		(I)
SMDR-P records - change from recording completed calls only to all calls attempted or vice versa, per system		43.75		(I)
Change in status of all station lines in ETS Centrex customer group or individual facility from ARecords-not required@ to Arecords required@		43.75		(I)

No charges apply for the addition or deletion of facilities to an existing route.

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**SECTION 7 - CENTREX SERVICE (Cont'd)**

**7.3 Rates (Cont'd)**

**7.3.4 Optional Features (Cont'd)**

Customer Administration and Control

	<u>Service Establishment Charge</u>	<u>Service Charge</u>	<u>Monthly Rate</u>	
Central office equipment				
Common Equipment, each	\$4200.00	\$1750.00	\$ 1573.09	<b>(I)</b>
Facilities Administration and Control				
Common Equipment, each	\$4200.00	\$306.25	\$351.42	<b>(I)</b>
Traffic Data to Customer (Pollable)				
Common Equipment, each	\$3675.00	\$350.00	\$699.53	<b>(I)</b>
Per Queue equipped		\$131.25	\$8.72	<b>(I)</b>
Per facility group equipped		\$131.25	\$21.04	<b>(I)</b>

**SECTION 7 - CENTREX SERVICE (Cont'd)**

**7.3 Rates (Cont'd)**

**7.3.4 Optional Features (Cont'd)**

	<u>Service Charge</u>	<u>Monthly Rate</u>	
<u>Music on Queue</u>			
Common Equipment, each	\$ 175.00	\$436.80	(I)
Outgoing Queue on WATS			
Common Equipment, each	\$ 962.50	\$295.58	(I)
Queue, each	\$ 1015.00	\$ 27.91	
Queue slot, each		\$104.27	(I)
Priority Queuing, per station			
line	\$8.75		(I)
Common Equipment for Inhibit			
Inflow arrangement, each	\$402.50	\$ 13.97	(I)
Common Equipment for Inhibit			
Outflow arrangement, each	\$402.50	\$ 13.97	(I)
Changes, additions or Deletions			
	<u>Nonrecurring Charge</u>		
Quantity of Queue Slots	\$ 262.50		(I)
Queue Threshold Time Limit	\$ 262.50		
Inhibit Inflow Arrangement	\$ 131.25		
Inhibit Outflow Arrangement	\$ 131.25		
Overflow Arrangement	\$ 140.00		
Priority, per station	\$ 8.75		(I)



**SECTION 7 - CENTREX SERVICE (Cont'd)**

**7.3 Rates (Cont'd)**

**7.3.4 Optional Features (Cont'd)**

Attendant Control of Facilities

	<u>Service Charge</u>	<u>Monthly Rate</u>	
Central Office Common Equipment, Per arrangement	\$ 52.50	\$ 13.97	(I)
Customer Traffic Record Feature (CTRF) Common Equipment, each	875.00	\$784.89	(I)
Per Line of traffic measurement transmitted at a maximum of one hour intervals, each	8.75	\$ 11.32	(I)
Per Line of traffic measurement transmitted at a maximum of half-hour intervals, each	8.75	\$ 19.22	(I)
Automatic Circuit Assurance Report Common Equipment, each	262.50	\$ 34.98	(I)
Subsequent Additions, Changes and Rearrangements	<u>Nonrecurring Charge</u>		
Add, change or rearrange printout format, per occasion	\$131.25		(I)
Change or rearrange printout time schedule, per occasion	35.00		(I)
Addition of Circuit to Circuit Assurance Report, per occasion	17.50		(I)

**SECTION 7 - CENTREX SERVICE (Cont'd)**

**7.3 Rates (Cont'd)**

**7.3.4 Optional Features (Cont'd)**

	<u>Service Charge</u>	<u>Monthly Rate</u>	
<u>Dial Station Conference</u>			
Common Equipment for up to 6 conferences	\$385.00	\$350.11	(I)
<u>Abbreviated Dialing</u>			
Dialing Code, to add or change, each	\$262.50	\$87.55	(I)
<u>Customer Controlled Station Restriction Service</u>			
	<u>Service Charge</u>	<u>Monthly Rate</u>	<u>Establishment Charge</u>
Common Equipment, each	\$1750.00	\$193.27	\$1925.00 (I)
Station Line, arranged for restriction, each	\$ 12.25	\$1.05	(I)
Control Equipment for each Centrex station line or console arranged to control station restrictions, each	\$ 105.00	\$7.05	(I)
Subsequent translation changes, additions or deletions to a line configuration package, each			

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**SECTION 8 - DIGITAL CENTREX SERVICE**

*Services in this section are grandfathered and available to existing Customers at existing locations only.  
Services are not available for new installations.*

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**8.1 Regulations**

**8.1.1 Description of Services**

Digital Centrex Service is digital business telecommunication system in which the controlling dial switching equipment is located at a Company central office that normally services the principal premises of a Customer. It is offered to Customers with an initial requirement of either between 4 and 200 main station lines. Centrex Service enables the Customer to originate and receive local calls within its system at no additional charge. Service to points within the local calling area is included in the charge for Centrex Service.

Each Centrex Station Line has the following characteristics:

Terminal Interface:	2-Wire or 4-Wire as required for the provision of service
Signaling Type:	Loop Start
Pulse Type:	Dual Tone Multi-Frequency (DTMF)
Directionality:	Two-Way, In-Only or Out-Only

Centrex is offered with the following basic services:

Direct Inward Dialing (DID) - allows incoming calls from the local and long distance networks to reach an individual station or group of stations in the system without the assistance of an attendant.

Direct Outward Dialing - permits stations of the system to gain access to the local and long distance networks without the assistance of an attendant, generally by dialing an access code.

Station to Station Dialing - enables individual station users in the system to directly dial other stations in the same system without the assistance of an attendant.

**SECTION 8 - DIGITAL CENTREX SERVICE (CONT'D)**

**8.1 Regulations (Cont'd)**

**8.1.1 Description of Services (Cont'd)**

Automatic Identification of Outward Dialing - provides for recording and identifying by station line of the Telephone Company billed outward direct dialed and operator handled long distance calls.

Centrex Service is offered on a contracted basis with four terms: 24, 36, 60 and 84 months. Thirty (30) days prior to the expiration of the contract term, the subscriber may cancel service or renew for a new term commitment. If the subscriber does not cancel or renew the service, service will continue on a month to month basis at the monthly rate associated with the twenty-four (24) month term plan.

Customers who move their service in order to upgrade Digital Centrex Technology will incur the applicable non-recurring charges for the installation of service. Customers whose present central office is upgraded to a Digital Central office at the discretion of the Company, will not be liable for nonrecurring charges to upgrade digital service.

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**SECTION 8 - DIGITAL CENTREX SERVICE (CONT'D)**

**8.1 Regulations** (Cont'd)

**8.1.1 Description of Services** (Cont'd)

Standard Features

Add on Consultation/Hold Incoming Only - enables a station user within a group to establish three-way calling restricted to incoming DID calls to the system.

Call Forwarding Variable - allows a station line to have incoming calls forwarded to another line within the system or to telephone numbers outside the system.

Call Forwarding Busy Line - allows for the automatic routing of incoming calls to a preselected station line when the called station line is busy.

Call Forwarding Does Not Answer - allows for the automatic routing of incoming calls to a preselected station line when the called telephone does not answer within a predetermined number of rings.

Call Pickup - allows a station user to answer any call directed to another Centrex line within its preset pickup group by dialing a special code.

Call Waiting Terminating - allows a station user to receive an audible tone to indicate a call is waiting, if the called line is in use.

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**SECTION 8 - DIGITAL CENTREX SERVICE (CONT'D)**

**8.1 Regulations** (Cont'd)

**8.1.2 Digital Centrex Attendant Console**

Customer subscribing to Digital Centrex features may be required to install or convert to compatible consoles due to central office conversion. Customers are responsible for all nonrecurring charges applicable to installation of the console service and features.

The Attendant Console Interconnect does not include console, central office to customer premises facilities, or any special conditioning which may be required. The Digital Centrex Attendant Console Standard Feature Package consists of the following features and provides basic attendant services.

- Attendant Uniform Call Distribution from Queue
- Automatic Recall
- Autodial
- Call Selection
- Call Transfer
- Console Release
- Console Test
- Delayed Operation
- Flexible Console Alerting
- Interposition Calls and Transfer
- Lockout
- Multiple Listed Directory Number
- Night Service
- Position Busy
- Secrecy
- Serial Call
- Trunk Group Busy Indicator
- Through Dialing
- Two-Way Splitting
- Wild Card Key

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**SECTION 8 - DIGITAL CENTREX SERVICE (CONT'D)**

**8.1 Regulations** (Cont'd)

**8.1.2 Digital Centrex Attendant Console**

The customer is required to purchase this feature package for console service. However, one package will provide service for up to seven (7) consoles. The activation of features and the mode of operation vary according to the type of attendant console purchased by the customer. These features may not be purchased individually. No credit is given on the package rate for features that are not applicable to the customer's station equipment or are not selected by the customer.

The Digital Centrex Attendant Console Enhanced Feature Package provides the following features:

- Attendant Call Park
- Attendant Camp On
- Attendant Message Waiting
- Attendant Loudspeaker Paging Access (Trunk Termination)
- Display of Incoming Queued Calls w/Key
- Night Service to Alerting Device
- Notification of Priority Queued Calls
- Speed Call Long, per List
- Station Busy Verification
- Trunk Group Access Control, per Trunk Group
- Trunk Busy Verification

The activation and operation of features depend on the type of attendant console purchased by the customer. These features are available individually or as a package. No credit is given on the package rate for features that are not applicable to the customer's station equipment or are not selected by the customer. Only customers subscribing to Attendant Console Interconnect may subscribe to Digital Centrex Attendant console features.

## **SECTION 8 - DIGITAL CENTREX SERVICE (CONT'D)**

### **8.1 Regulations (Cont'd)**

#### **8.1.3 Enhanced Station Features**

Enhanced Station Features are applicable non-button, multi-button and display stations. Enhanced station line features may be selected individually on a per line basis. Feature availability is dependent on the type of station equipment provided by the customer. A feature package on a per line basis is also available. No credit is given on the package rate for features that are not applicable to the customer's station equipment or are not selected by the customer. The package rate includes one of each feature. Should the customer require additional appearances of some features, these features must be selected on an individual basis.

Display features are included as part of the Display Set Interconnect, where compatible with customer provided equipment and when associated features have been selected.



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**SECTION 8 - DIGITAL CENTREX SERVICE (CONT'D)**

**8.1 Regulations** (Cont'd)

**8.1.3 Enhanced Station Features** (Cont'd)

Non-button Station Features Package includes:

- Call Park
- Directed Call Park
- Executive Busy Override
- Executive Busy Override Exempt
- Last Number Redial
- Speed Calling
- Station Message Waiting with Stutter Tone or Associated Lamp
- Call Waiting Ringback

Multi-button Station Feature Package includes:

- Automatic Answerback
- Automatic Dial Line
- Automatic Line
- Call Park
- Call Request
- Call Waiting Ringback
- Directed Call Park
- Executive Busy Override w/ Exempt Option
- Group Intercom
- Intercom
- Last number Redial
- Last Number Redial - Set
- Listen on Hold
- Make Set Busy
- Make Set Busy
- Make Set Busy Except Group Intercom
- On Hook Dialing
- Originating/Terminating Line Select
- Query Busy Station
- Short Hunt
- Speed Calling
- Station Message Waiting

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**SECTION 8 - DIGITAL CENTREX SERVICE (CONT'D)**

**8.1 Regulations** (Cont'd)

**8.1.3 Enhanced Station Features** (Cont'd)

Rates for multi-button station features are not included as part of the Business Set Interconnect rate.

Multi-button station features are also available on multi-button stations with display capability. Only customers subscribing to Digital Centrex Business Set Interconnect may subscribe to the multi-button station features.

Display Station Features are also available on multi-button stations with display capability. Only customers subscribing to Digital Centrex Business Set Interconnect may subscribe to the multi-button station features.

Display Station Features are as follows:

- Blind Transfer Recall Identification
- Call Park Recall Identification
- Call forward Display
- Display Called Number
- Display Calling Number
- Enhanced Fall Forward Display
- Feature Display

Display Station Features are available only on multi-button stations with display capability as part of the Display Set Interconnect feature.

Display Station Features are provided with the Display Set interconnect feature at no additional charge. Additional Features may be purchased individually or as a package from the multi-button station features.

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**SECTION 8 - DIGITAL CENTREX SERVICE (CONT'D)**

**8.1 Regulations** (Cont'd)

**8.1.4** Each Centrex station on the customer's premises must have its own Centrex line. The number associated with this Centrex line is called the Primary directory number. The Primary directory number must be located on the first button of the multi-button or display station. Disconnect of the Primary directory number will constitute disconnect of the station.

Should a Multiple Appearance Directory Number group include the Primary Directory number of a station, the Centrex main station line rate will apply to that appearance rather than the multiple appearance directory number appearance rate.

The Primary directory number on a non-button station may be a member of a multiple appearance directory number group. A maximum of five (5) multiple appearance directory number members are permitted in a multiple appearance directory number group.

A multiple appearance directory number group can be configured in either single call arrangement or multiple call arrangement.

The following features are provided with multiple appearance directory number groups:

- Privacy Release option
- Multiple appearance directory number ring forward
- Secondary multiple appearance directory number call forward

**SECTION 8 - DIGITAL CENTREX SERVICE (CONT'D)**

**8.1 Regulations** (Cont'd)

**8.1.5 System Features**

Dialed Dictation access is provided through an interface circuit to customer provided equipment.

With the music on hold feature, the customer must provide the music source. Music on hold can be used in conjunction with the following Centrex features:

- Attendant UCD from Queue
- Attendant Call Hold
- Consultation Hold
- Attendant Camp-On
- Call Waiting, origination
- Call Park
- Business Set Call Park

**SECTION 8 - DIGITAL CENTREX SERVICE (CONT'D)**

**8.2 Rates and Charges**

**8.2.1 Attendant Console Service**

	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>	
Digital Compatible Console Interconnect Service, per console *	\$774.24	\$192.50	(I)
Standard Feature Package (One required per seven consoles)	\$101.01	\$192.50	(I)
Enhanced Features, each			
Attendant Call Park	\$ 1.65	\$ 49.00	(I)
Attendant Camp On	\$ 43.68	\$ 49.00	(I)
Attendant Message Waiting, Per console	\$ 50.59	\$ 49.00	(I)
Attendant Loudspeaker Paging Access	\$ 33.67	\$ 49.00	(I)
Attendant Speed Call List, per List	\$ 2.63	\$ 49.00	(I)
Display of Incoming Queued Calls With Key	\$ 6.72	\$ 49.00	(I)
Notification of Priority Queued Calls	\$ 2.63	\$ 49.00	(I)

\* All rates and charges for the Digital Compatible Console Interconnect are in addition to the rates and charges for any other features and services shown in this tariff.

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**SECTION 8 - DIGITAL CENTREX SERVICE (CONT'D)**

**8.2 Rates and Charges (Cont'd)**

**8.2.1 Attendant Console Service (Cont'd)**

Enhanced Features, each (Cont'd)

	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>	
Station Busy Verification	\$ 4.29	\$ 49.00	(I)
Trunk Group Access Control, Per trunk group	\$ 3.45	\$ 49.00	(I)
Trunk Busy Verification	\$ 2.63	\$ 49.00	(I)
Enhanced Console Package, #	\$ 117.90	\$192.50	(I)
Changing Central Office Software associated with feature / station access keys (per key)	- -	\$ 35.00	(I)

# The Enhanced Console Package includes one unit of each feature listed under Enhanced Features on this sheet. Should the Customer require additional appearances of some features, these additional features must be selected on an individual basis.

**SECTION 8 - DIGITAL CENTREX SERVICE (CONT'D)**

**8.2 Rates and Charges (Cont'd)**

**8.2.2 Enhanced Station Services**

A. Business / Display Set	<u>Monthly</u>	<u>Nonrecurring Charge</u>	
Business Set Interconnect Per business set #	\$ 8.54	\$61.25	(I)
Display Set Interconnect Per Display Set # (Includes display Features where available at no additional charge)	\$ 11.85	\$61.25	(I)
Business / Display Set Features, each			
Automatic Answer back	\$ 0.86	\$26.25	(I)
Automatic Redial	\$ 0.86	\$26.25	
Automatic Dial	\$ 0.86	\$26.25	
Call Park	\$ 0.86	\$26.25	
Call Waiting Ring back *	\$ 0.86	\$26.25	
Directed Call Park	\$ 0.86	\$26.25	(I)
Executive Busy Ride Override With exempt option	\$ 0.86	\$26.25	(I)
Group Intercom	\$ 0.86	\$26.25	
Intercom	\$ 0.86	\$26.25	
Key Short Hunt	\$ 0.86	\$26.25	
Last Number Redial	\$ 0.86	\$26.25	(I)

# the Interconnect Rate does not include Business / Display Sets

\* Requires Distinctive Ringing and Call Waiting features

**SECTION 8 - DIGITAL CENTREX SERVICE (CONT'D)**

**8.2 Rates and Charges (Cont'd)**

**8.2.2 Enhanced Station Services (Cont'd)**

A. <u>Business / Display Set</u> , (Cont'd)	<u>Monthly</u>	<u>Nonrecurring Charge</u>	
Last Number Redial / Set	\$ 0.86	\$26.25	(I)
Make Set Busy	\$ 0.86	\$26.25	(I)
Make Set Busy Except Group Intercom	\$ 0.86	\$26.25	(I)
Originating / Terminating Line Select	\$ 0.86	\$26.25	(I)
Query Busy Station	\$ 0.86	\$26.25	
Station Message Waiting	\$ 4.29	\$26.25	(I)
 Business / Display Set Feature package:	 \$ 7.56	 \$131.25	 (I)
<u>Additional Features</u>			
Business Set as a Message Waiting Center	\$50.59	\$49.00	(I)
Special Work Charges:			
Adding Display service to existing Business Set Services	--	\$35.00	(I)
Changing from Business Set Service To Centrex Main Station Line Service	--	\$52.50	(I)
Changing the central office software associated with feature/station access	--	\$17.50	(I)



**SECTION 8 - DIGITAL CENTREX SERVICE (CONT'D)**

**8.2 Rates and Charges (Cont'd)**

**8.2.2 Enhanced Station Services (cont'd)**

1. <u>Basic Set</u>	<u>Monthly</u>	<u>Nonrecurring Charge</u>	
Basic Set Features, each:			
Call Park	\$ 0.86	\$26.25	(I)
Directed Call Park	\$ 0.86	\$26.25	(I)
Executive Busy Override			
With exempt option	\$ 0.86	\$26.25	(I)
Last Number Redial	\$ 0.86	\$26.25	(I)
Station Message Waiting			
With Stutter Tone	\$ 4.29	\$26.25	(I)
Call Waiting Ringback *	\$ 0.86	\$26.25	(I)
Basic Set Feature Package :	\$ 5.92	\$61.25	(I)
Additional Features			
Automatic Line	\$ 0.86	\$26.25	(I)
Station Message Waiting			
with Associated Lamp **	\$ 8.37	\$26.25	(I)
Station Message Waiting			
with Associated Lamp	\$ 12.29	\$26.25	(I)
(Separate from above feature package.)			

\* Requires Distinctive Ringing and Call Waiting Terminating Features.

\*\* May only be used in place of Station Message Waiting with Stutter Tone as part of the Feature Package. Monthly rate applies in addition to Feature Package rate. Nonrecurring charge does not apply when ordering Feature Package at the same time on the same line.

**SECTION 8 - DIGITAL CENTREX SERVICE (CONT'D)**

**8.2 Rates and Charges (Cont'd.)**

**8.2.3 Line Appearances**

	<u>Monthly</u>	<u>Nonrecurring Charge</u>	
Secondary Centrex Line, each	\$ 10.17	\$35.00	<b>(I)</b>
Multiple Appearance Directory Numbers:			
Single Call Arrangement, Each appearance	\$ 5.13	\$35.00	<b>(I)</b>
Multiple Call Arrangement each appearance	\$ 13.48	\$35.00	<b>(I)</b>

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**SECTION 8 - DIGITAL CENTREX SERVICE (CONT'D)**

**8.2 Rates and Charges (Cont'd.)**

**8.2.4 Optional Features**

	<u>Monthly</u>	<u>Nonrecurring Charge</u>	
Loudspeaker Paging Interface Circuit, each	\$97.55	\$52.50	<b>(I)</b>
Dial Dictation Interface Circuit, each	\$74.04	\$52.50	<b>(I)</b>
Code Calling Interface Circuit, each	\$97.55	\$52.50	<b>(I)</b>
Radio Paging Interface Circuit, each	\$97.55	\$52.50	<b>(I)</b>
Blind Transfer Recall	\$ 6.72	\$52.50	<b>(I)</b>
International Direct Distance Dialing via Automatic Route Selection	\$ 6.72	\$175.00	<b>(I)</b>
Music on Hold	\$84.07	\$52.50	<b>(I)</b>
Business Set Music in Hold per set	\$252.56	\$52.50	<b>(I)</b>
Direct Inward System Access	\$ 6.72	\$52.50	<b>(I)</b>
Direct Inward System Access Optional Third Dial Tone	\$43.68	\$52.50	<b>(I)</b>
Night Service, Alerting Device	\$ 3.33	\$52.50	<b>(I)</b>

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**SECTION 8 - DIGITAL CENTREX SERVICE (CONT'D)**

**8.2 Rates and Charges (Cont'd.)**

<b>8.2.5 <u>Conference Arrangements</u></b>	<u>Monthly</u>	<u>Nonrecurring Charge</u>
Station Controlled Conference Primary Bridge	\$94.26	\$52.50
Station Controlled Conference Additional Bridges, each (maximum of 6 lines)	\$101.01	\$52.50
Pre-Set Conference, Primary Bridge	\$94.26	\$52.50
Pre-Set Conference Additional Bridges, each (maximum of 6 lines)	\$101.01	\$52.50
Pre-Set Conference Adding conferees within an Existing Level	- -	\$52.50
Attendant Controlled Conference Primary Bridge	\$94.26	\$52.50
Attendant Controlled Conference Additional Bridges, each (maximum of 6 lines)	\$101.01	\$52.50
Meet-Me Conference Arrangement Primary Bridge	\$94.26	\$52.50
Meet-Me Conference Arrangement Additional Bridges, each (maximum of 6 lines)	\$100.82	\$52.50

## SECTION 9 - DIGITAL SERVICES

### 9.1 General

Services provided in this tariff section are available on a resold basis. Resold Services are provided through the use of resold switching and transport facilities obtained from other telephone companies.

The rates, terms and conditions set forth in this section are applicable where the Company provides specified local exchange services to Customers through resale of Bell Atlantic local exchange services. The rates, terms and conditions set forth in this Section are not applicable to the Company's provision of service within the service area of any other incumbent local exchange carrier or where the Company provides service, in whole or in part, over its own facilities (On-Net). The rates, terms and conditions set forth in this Section are available on a retail basis only and will not be provided for resale to any other carrier.

All rates set forth in this Section are subject to change and may be changed by the Company pursuant to notice requirements established by the Commission. The rates, terms and conditions set forth in this Section are applicable as of the effective date hereof and will not apply to any Customer whose services may have been provisioned through resale of Bell Atlantic's local exchange services, in whole or in part, prior to the effective date hereof.

**SECTION 9 - DIGITAL SERVICES (Cont'd)**

**9.2 Service Descriptions**

**9.2.1 Digital Data Service**

Digital Data Service provides for the duplex four-wire transmission of digital signals at synchronous speeds of 2.4, 4.8, 9.6 or 56 kilobits per second (kbps) between and within specified Digital Serving Areas. The actual bit rate is a function of the interface selected by the customer. (C)

Service is available twenty-four hours per day, seven days per week. The Minimum Service Period is one month.

Customer-provided equipment may be connected with Company facilities subject to the regulations set forth in preceding sections of this tariff.

A. Components of Service

The following Digital Data service components are applicable to transmission within a Customer's Digital Serving Area:

Local Digital Channel - The Local Digital Channel is available for the connection of the customer's premises to the customer's local serving wire center.

Transmission Function - One Transmission Function is applicable per termination at a customer premise.

Interoffice Mileage - If appropriate, Interoffice mileage applies per channel connecting the customer's local serving wire center.

Multi-Station Arrangement - The Multi-Station Arrangement component applies when Digital Data Service is provided between three (3) or more digital stations.

## SECTION 9 - DIGITAL SERVICES (Cont'd)

### 9.2 Service Descriptions (Cont'd)

#### 9.2.1 Digital Data Service (Cont'd)

##### A. Components of Service (Cont'd)

Channel Service Unit. Channel Service Unit type equipment is required at all times at each station on a customer=s premises for purposes of performing such functions as proper termination of the service.

Channel Service Unit type equipment or other Network Channel Terminating Equipment associated with the Digital Data Channel at the customer=s premises must be provided by the customer and must comply with the requirements of the Bell Technical Reference 62310 and preceding sections of this tariff.

##### B. Optional Features

- 1) 1 x N Transfer Arrangement This arrangement can be utilized for purposes of transferring a leg of a Digital Data Service to either a spare or working channel that terminates in either the same or a different customer premises and is only available at a Company designated hub. A key activated or dial up control service is required to operate the transfer arrangement. A spare line, if required, is not included as a part of the option
- 2) Digital Data Bridging A Digital Data Bridging arrangement is required to provide for Digital Data Service between three (3) or more digital stations.

Bridging capability for Digital Data Service is available only at specifically equipped wire centers.

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**SECTION 9 - DIGITAL SERVICES (Cont'd)**

**9.2 Service Descriptions (Cont'd)**

**9.2.1 Digital Data Service (Cont'd)**

**B. Optional Features (Cont'd)**

- 3) Secondary Channel Secondary Channel is an Optional Feature associated with a primary Digital Data Service channel. Secondary channels are totally independent, lower speed channels operating in parallel with the primary channel operating in parallel with the primary channel of a Digital Data Service circuit. This service is not available on multipoint channels.

The types of Secondary Channels offered to provide for simultaneous, independent two-way transmission of digital signals between two or more customer premises each having Secondary Channels are as follows:

Secondary Channel furnished for digital transmission at a synchronous rate of 133 bits per second (bps), operating in parallel with a primary 2.4 kbps channel (per termination).

Secondary channel furnished for digital transmission at a synchronous rate of 266 bps, operating in parallel with a primary 4.8 kbps channel per termination.

Secondary channel furnished for digital transmission at a synchronous rate of 533 bps, operating in parallel with a primary 9.6 kbps channel, per termination.

Secondary Channel furnished for a digital transmission at a synchronous rate of 2,666 bps, operating in parallel with a primary 56 kbps channel, per termination.



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**SECTION 9 - DIGITAL SERVICES (Cont'd)**

**9.2 Service Descriptions (Cont'd)**

**9.2.1 Digital Data Service (Cont'd)**

C. Volume Term Pricing Plan (VTPP)

1) Description

Volume Term Pricing Plans are pricing options available to Digital Data Service customers. A customer, by Billing Account Number (BAN), meeting one or more of the requirements described below, can subscribe to specific longer term commitment periods in exchange for reduced monthly rates.

Digital Data Service customers with 1 to 24 local channels can subscribe to pricing option one, as delineated in section 10.3.1.E., and have the option of 2-year, 3-year or 5-year commitment periods.

Digital Data Service customers with 25 to 100 local channels can subscribe to pricing option one, as delineated in section 10.3.1.E., and have the option of 2-year, 3-year or 5-year commitment periods.

ICB arrangements are available for Digital Data Service customers with more than 100 local channels.

§ Digital Data Service plans are applicable to local channels, transmission functions and channel mileage rate elements.

§ Multiple Digital Data Services must be of the same speed and in the same billing account in order to be in the same Volume Term Pricing Plan.

Rates for Volume Term Pricing Plans are detailed in Section 10.3.1.E. Volume Term Pricing Plans do not include optional features and function or nonrecurring charges. Monthly rates and non-recurring charges apply for all other rate elements. Volume Term Pricing Plans are not applicable to services in other rate plans.

**SECTION 9 - DIGITAL SERVICES (Cont'd)**

**9.2 Service Descriptions (Cont'd)**

**9.2.1 Digital Data Service (Cont'd)**

C. Volume Term Pricing Plan (VTPP) (Cont'd)

2) Terms and Conditions

- a) When requesting a VTPP, the customer must specify the length of the desired commitment period and the services which are to be included in the plan.
- b) When requesting any VTPP activity regarding local channels, the customer must specify by circuit identification number which circuits are to be affected.
- c) When ordering VTPP services, related rate elements must be ordered under the same plan. For example, local channels, transmission functions and channel mileage for a given circuit must be in the same plan and have the same service date.
- d) At the end of a VTPP commitment period, the associated service(s) will revert to monthly service rates unless the customer subscribes to a new VTPP.
- e) Each VTPP will require a separate contract and is considered independent of all other pricing plans.
- f) The customer is responsible for identifying each circuit to be included in a pricing plan.

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**SECTION 9 - DIGITAL SERVICES (Cont'd)**

**9.2 Service Descriptions (Cont'd)**

**9.2.1 Digital Data Service (Cont'd)**

C. Volume Term Pricing Plan (VTPP) (Cont'd)

3) Termination Liability

- a) A termination liability payment is applicable when a service is disconnected in full or in part prior to the end of the selected commitment period or when the customer fails to comply with the conditions for VTPP, except as set forth in Section 4) following.
- b) Changes, such as adding optional features to a channel, will be permitted. Any change which results in the removal of local channels from a pricing plan without adding additional local channels to meet that plan's volume requirements is considered to be a termination of the contract.
- c) The termination liability payment applies to each individual recurring rate element associated with a VTPP which is disconnected prior to the expiration of the commitment period of the VTPP.
- d) Termination liability will be compounded as follows:

For services discontinued within the first year, the customer will be liable for 100% of the total monthly charges for the unexpired portion of the initial 12 months; and 15% of the total monthly charges for all other Digital Data Service rate elements for the remaining portion of the VTPP commitment period.

For services discontinued after the first 12 months of a plan, customers will be liable for 15% of the total monthly charges for all Digital Data Service rate elements for the remaining portion of the VTPP commitment period.

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**SECTION 9 - DIGITAL SERVICES (Cont'd)**

**9.2 Service Descriptions (Cont'd)**

**9.2.1 Digital Data Service (Cont'd)**

C. Volume Term Pricing Plan (VTPP) (Cont'd)

4) Termination Without Liability

- a) A VTPP may be canceled without liability should the applicable tariff rates increase.
- b) A request to change to a longer commitment period will nullify the current termination liability. All terms and conditions associated with the new VTPP will apply.
- c) Termination liability is not applicable if the customer requests to upgrade service to a higher speed (2.4 Kbps to 4.8 Kbps) service and meets all of the following conditions:

The new service is provided between the same locations as the disconnected service.

The new service is purchased under a long-term agreement equal to or greater than the commitment period of the service being disconnected.

The orders for the disconnect of the existing VTPP rate elements and the new connect are received by the Company at the same time, with the same due date and are related together by a Related Purchase Order Number (RPON).

The total bandwidth (in Kbps) of the service is greater than or equal to the bandwidth of the discontinued service(s).

**SECTION 9 - DIGITAL SERVICES (Cont'd)**

**9.2 Service Descriptions (Cont'd)**

**9.2.1 Digital Data Service (Cont'd)**

C. Volume Term Pricing Plan (VTPP) (Cont'd)

5) Additions To Plans

Customers with an existing VTPP who wish to increase the number of their Digital Data Services have the following options:

Subscribe to the additional services under the monthly payment plan.

Subscribe to the additional services under a separate VTPP.

Upgrade existing plan of equal or greater length.

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**SECTION 9 - DIGITAL SERVICES (Cont'd)**

**9.2 Service Descriptions (Cont'd)**

**9.2.2 High Capacity Service**

High Capacity Channels provide simultaneous two-way transmission of serial, bipolar, return to zero isochronous digital signals. The transmission speed of a High Capacity Channel is 1.544 Megabits per second (Mbps). A pulse density restriction, plus a constraint on customer-provided framing exist for High Capacity Channels. The format constraints permit the company the use of every 193rd bit position for future use, therefore the effective put rate available to the customer is 1.536 Mbps.

High Capacity Channels are provided between customer premises, between a customer premises and a Company hub or serving wire center.

A. Availability of Service

- 1) High Capacity Channels require special equipment and will be provided only from wire centers equipped for digital transmission. The wire centers equipped to furnish 1.544 Mbps High Capacity Channel Service have been or will be designated by the Company.
- 2) When the components required to provide service are not available, and when mutually agreeable to the customer and the company, special construction may be undertaken to provide the required service. In such cases, charges based on costs apply.

B. Channel Service Unit Functionality

Channel Service Unit Functionality is required at all times at each station on a customer=s premises to perform such functions as proper termination of the service, amplification, signal shaping and remote loopback testing. Functionality must be provided by the customer.

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**SECTION 9 - DIGITAL SERVICES (Cont'd)**

**9.2 Service Descriptions (Cont'd)**

**9.2.2 High Capacity Service (Cont'd)**

C. Connections

Terminal equipment to be provided by the customer must meet the following interface requirements:

Data signals, including timing and control where provided, exchanged at the interface between the customer's equipment and the High Capacity Local Channel must meet the signal and format constraints listed below:

- 1) Data Rate - 1.544 Mbps +/- 75 bps
- 2) Consecutive zeros - no more than 15 consecutive zeros may be generated.
- 3) Pulse Density - At least 3 pulses in any 24 bit interval

Electric, mechanical and functional specifications for these interfaces are available from the Company upon request.

The Company's responsibility ends at the Demarcation Point and does not include maintaining operational capability of customer-provided equipment. Customers must provide and maintain equipment at their expense.

D. Technical Specifications Packages

	<u>Package HC-</u>					
<u>Parameter</u>	<u>0</u>	<u>1</u>	<u>1C</u>	<u>2</u>	<u>3</u>	<u>4</u>
Error Free Seconds		x				

A channel with technical specifications package HC1 will be capable of an error-free second performance of 98.75% over a continuous twenty four (24) hour period as measured at the 1.544 Mbps rate through a CSU equivalent which is designed, manufactured and maintained to conform with specifications contained in Technical Reference PUB 62411.





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**SECTION 9 - DIGITAL SERVICES (Cont'd)**

**9.2 Service Descriptions (cont'd)**

**9.2.2 High Capacity Service (cont'd)**

F. Optional Features (cont'd)

Clear Channel Capability (CCC) - CCC is an arrangement that allows a customer to transport 1.536 Mbps information rate signals over a 1.544 Mbps High Capacity Channel with no constraint on the quantity or sequence of ones (mark and zero (space) bits. This arrangement requires the customer signal at the interface to conform to Bipolar with Eight Zero Substitution (B8ZS) line code. (C)

CCC is provided on 1.544 Mbps High Capacity Channels between two customer locations and is subject to the availability of facilities.

The optional feature may be ordered at the same time the High Capacity service is ordered or it may be ordered as an addition to an existing High Capacity Service. Customers must agree to out-of-service periods required to add this feature to an existing High Capacity Service.

Extended Super Frame (ESF) - ESF allows the use of framing for monitoring purposes. The following table shows the technical specifications packages with which the optional features are available:

		Available with Technical Specifications Package HC-				
	0	1	1C	2	3	4
Automatic Loop Transfer		x				
Central Office Multiplexing						
- DS1 to Voice	x					
- DS0 to Subrate	x					
Transfer Arrangement	x					
Clear Channel Capability		x				
Extended Super Frame	x					

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**SECTION 9 - DIGITAL SERVICES (Cont'd)**

**9.2 Service Descriptions (Cont'd)**

**9.2.2 High Capacity Service (Cont'd)**

G. Volume Term Pricing Plan (VTPP)

1) Description

Volume Term Pricing Plans are pricing options available to DS1 customers. A customer, by Billing Account Number (BAN), meeting one or more of the requirements described below, can subscribe to specific longer term commitment periods in exchange for reduced monthly rates.

DS1 customers with 1 to 4 local channels can subscribe to pricing option one, as delineated in section 9.3.2.D., and have the option of 2-year, 3-year or 5-year commitment periods.

DS1 customers with 5 to 8 local channels can subscribe to pricing option one, as delineated in section 9.3.2.D., and have the option of 2-year, 3-year or 5-year commitment periods.

DS1 customers with 9 to 100 local channels can subscribe to pricing option one, as delineated in section 9.3.2.D., and have the option of 2-year, 3-year or 5-year commitment periods.

§ DS1 High Capacity Service plans are applicable to local channels and channel mileage rate elements.

§ Multiple DS1 High Capacity Services must be in the same billing account in order to be in the same Volume Term Pricing Plan.

Rates for Volume Term Pricing Plans are detailed in Section 9.3.2.D. Volume Term Pricing Plans do not include optional features and function or non-recurring charges. Monthly rates and non-recurring charges apply for all other rate elements. Volume Term Pricing Plans are not applicable to services in other rate plans.

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**SECTION 9 - DIGITAL SERVICES (Cont'd)**

**9.2 Service Descriptions (Cont'd)**

**9.2.2 High Capacity Service (Cont'd)**

G. Volume Term Pricing Plan (VTPP) (Cont'd)

2) Terms and Conditions

- a) When requesting a VTPP, the customer must specify the length of the desired commitment period and the services which are to be included in the plan.
- b) When requesting any VTPP activity regarding local channels, the customer must specify by circuit identification number which circuits are to be affected.
- c) When ordering VTPP services, related rate elements must be ordered under the same plan. For example, both local channels and channel mileage for a given circuit must be in the same plan and have the same service date.
- d) At the end of a VTPP commitment period, the associated service(s) will revert to monthly service rates unless the customer subscribes to a new VTPP.
- e) Each VTPP will require a separate contract and is considered independent of all other pricing plans.
- f) The customer is responsible for identifying each circuit to be included in a pricing plan.

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**SECTION 9 - DIGITAL SERVICES (Cont'd)**

**9.2 Service Descriptions (Cont'd)**

**9.2.2 High Capacity Service (Cont'd)**

G. Volume Term Pricing Plan (VTPP) (Cont'd)

3) Termination Liability

- a) A termination liability payment is applicable when a service is disconnected in full or in part prior to the end of the selected commitment period or when the customer fails to comply with the conditions for VTPP, except as set forth in Section 4) following.
- b) If the customer requests all channels of a DS1 service to be used for Switched Access, the request will be treated as a disconnect and termination liability will be assessed.

Changes, such as adding optional features to a channel, will be permitted. Any change which results in the removal of local channels from a pricing plan without adding additional local channels to meet that plan's volume requirements is considered to be a termination of the contract.

- c) The termination liability payment applies to each individual recurring rate element associated with a VTPP which is disconnected prior to the expiration of the commitment period of the VTPP.
- d) Termination liability will be compounded as follows:  
For services discontinued within the first year, the customer will be liable for 100% of the total monthly charges for the unexpired portion of the initial 12 months; and 15% of the total monthly charges for DS1 local channels and 30% of the total monthly charges for all other DS1 rate elements for the remaining portion of the VTPP commitment period.  
For services discontinued after the first 12 months of a plan, customers will be liable for 15% of the total monthly charges for DS1 local channels and 30% of the total monthly charges for all other DS1 rate elements for the remaining portion of the VTPP commitment period.

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**SECTION 9 - DIGITAL SERVICES (Cont'd)**

**9.2 Service Descriptions (Cont'd)**

**9.2.2 High Capacity Service (Cont'd)**

G. Volume Term Pricing Plan (VTPP) (Cont'd)

4) Termination Without Liability

- a) A VTPP may be canceled without liability should the applicable tariff rates increase.
- b) A request to change to a longer commitment period will nullify the current termination liability. All terms and conditions associated with the new VTPP will apply.
- c) Termination liability is not applicable if the customer requests to upgrade service to a higher capacity service and meets all of the following conditions:

The new service is provided between the same locations as the disconnected service.

The new service is purchased under a long-term agreement equal to or greater than the commitment period of the service being disconnected.

The orders for the disconnect of the existing VTPP rate elements and the new connect are received by the Company at the same time, with the same due date and are related together by a Related Purchase Order Number (RPON).

The total bandwidth (in Kbps) of the service is greater than or equal to the bandwidth of the discontinued service(s).

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**SECTION 9 - DIGITAL SERVICES (Cont'd)**

**9.2 Service Descriptions (Cont'd)**

**9.2.2 High Capacity Service (Cont'd)**

G. Volume Term Pricing Plan (VTPP) (Cont'd)

5) Additions To Plans

Customers with an existing VTPP who wish to increase the number of their DS1 services have the following options:

Subscribe to the additional services under the monthly payment plan.

Subscribe to the additional services under a separate VTPP.

Upgrade existing plan of equal or greater length.

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**SECTION 9 - DIGITAL SERVICES (Cont'd)**

**9.2 Service Descriptions (Cont'd)**

**9.2.3 Frame Relay Service**

Frame Relay Service (FRS) is a data communications service that provides for data connectivity between/among widely distributed locations. This connectivity is provided via Permanent Virtual Circuit (PVC) connections implemented over access facilities utilizing a switch dedicated to high-speed data services.

Frame Relay Service will allow customers who have requirements for high-speed interpremises connectivity to interconnect their multiple locations, within a LATA, via a Subscriber Network Access Line (SNAL) from the customer=s premises to a Company hub or serving wire center, utilizing the Frame Relay User to Network Interface (UNI) standards. The data rate of this line is 56/64 Kbps for narrowband connectivity, and 384 Kbps or 1.536 Mbps for wideband connectivity.

Each Frame Relay Data Unit is routed through the Frame Relay Network with an address that specifies the PVC connection. A PVC connection is a virtual connection between two Frame Relay SNALs, e.g., customer=s premises.

Each Frame Relay SNAL is assigned at least one PVC. However, a customer may elect to subscribe to multiple PVCs. Additional PVCs are provisioned over the Frame Relay SNAL via address mapping, which enables the customer to route Frame Relay Data Units via virtual connections to multiple connections.

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**SECTION 9 - DIGITAL SERVICES (Cont'd)**

**9.2 Service Descriptions (Cont'd)**

**9.2.3 Frame Relay Service (Cont'd)**

A. Provision of Service

Frame Relay Service will consist of:

- 1) one Frame Relay SNAL from the customer's premises to the central office equipped with a Frame Relay switch;
- 2) one Frame Relay PVC connection assigned to the Frame Relay SNAL;
- 3) selection of the Committed information Rate (CIR) value, per PVC;
- 4) formation of the initial address map; and
- 5) unlimited usage.

B. Service Functionality

The basic service functionality consists of transporting, within a LATA, Frame Relay data units from one SNAL to one (1) or more different SNALS. Each Frame Relay data unit is delivered unchanged from the source to the destination(s).



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**SECTION 9 - DIGITAL SERVICES (Cont'd)**

**9.2 Service Descriptions (Cont'd)**

**9.2.3 Frame Relay Service (Cont'd)**

- C. **Committed Information Rate (CIR)**  
Committed Information Rate (CIR) provides a mechanism to prioritize applications on a per-PVC basis over a Frame Relay SNAL. This feature allows all users to maintain the capability to transfer data within their CIR on a non-sequential, high-priority basis without potential packet data discard due to network congestion.

A customer who elects to subscribe to a 56/64 Kbps Frame Relay SNAL must specify CIRs per PVC at 8 Kbps, 16 Kbps, 28 Kbps or 32 Kbps.

A customer who elects to subscribe to a 384 Kbps Frame Relay SNAL must specify CIRs per PVC at 8 Kbps, 16 Kbps, 28 Kbps, 32 Kbps, 56/64 Kbps, 128 Kbps or 192 Kbps.

A customer who elects to subscribe to a 1.536 Mbps Frame Relay SNAL must specify CIRs per PVC at 8 Kbps, 16 Kbps, 28 Kbps, 32 Kbps, 56/64 Kbps, 128 Kbps, 192 Kbps, 256 Kbps, 382 Kbps, 512 Kbps or 768 Kbps.

- D. **Optional Features**

- 1) **Additional PVCs per Subscriber Network Access Line**

This feature provides the assignment of additional PVCs to the SNAL via address mapping. Subject to technical constraints, the Company may limit the number of additional PVCs to be assigned.

- 2) **Group Addresses (Multicasting)**

This feature allows a customer to send a single data unit to several intended recipients. The recipients are identified by the assignment of a group PVC used as the destination for the Frame Relay data unit.

- E. **Availability of Service**

Frame Relay Service is limited to LATAs where suitable facilities are available.

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**SECTION 9 - DIGITAL SERVICES (Cont'd)**

**9.2 Service Descriptions (Cont'd)**

**9.2.3 Frame Relay Service (Cont'd)**

F. Minimum Service Period for FRS

Month-to-Month Basis

Each SNAL provided on a month-to-month basis is subject to a minimum service period of three (3) months. If service is disconnected prior to the expiration of the minimum service period, termination liability charges are applicable for the remaining portion of the minimum period, whether service is used or not. The termination liability charge will be reduced by one third for each month of the minimum service period.

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**SECTION 9 - DIGITAL SERVICES (Cont'd)**

**9.2 Service Descriptions (Cont'd)**

**9.2.3 Frame Relay Service (Cont'd)**

F. Minimum Service Period for FRS (Cont'd)

Term Basis

Term Pricing Plans (TPPs) are subject to early termination liability. In the event that service is disconnected in full or in part prior to completion of the term, termination charges will be assessed. The charge(s) will be the lesser of:

- 1) an amount equal to the difference between the month-to-month monthly rate and the monthly rate for the selected TPP times the number of months, or fraction thereof, that the service was in effect; or
- 2) 50 % of the monthly rate for the selected TPP times the number of months , or fraction thereof, remaining in the term. In addition, if a service is disconnected within the first 36 months, the customer is liable for the full installation charge associated with the Month-to-Month Plan.

Termination liability does not apply when Aportability@ requirements are met. Portability is the replacement of a term pricing service with another service for the balance of the plan period. Portability requirements are as follows:

- 1) The replacement UNI Access Connection must be of the same type and speed, and must not already be in a Frame Relay Service TPP.
3. The orders to accomplish the replacement are placed with the Company at the same time with due dates within 90 days of each other, and are related by a Related Purchase Order Number (RPON).
4. The quantities associated with the replacement are equal to or greater than the discounted service(s). Customers may at any time convert from an existing commitment period to a new TPP of equal or greater length without termination liability.

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**SECTION 9 - DIGITAL SERVICES (Cont'd)**

**9.2 Service Descriptions (Cont'd)**

**9.2.3 Frame Relay Service (Cont'd)**

G. Maintenance Window

To meet customer requirements, the Company may occasionally perform network upgrades. These network upgrades are needed to provide improved performance and new features. Generally, these upgrades will be performed between the hours of 11 pm and 8 am. Network upgrades will be planned to provide customers reasonable and timely notification and to minimize customer service impacts.

H. Connections

Terminal Equipment provided by the customer must meet the following interface requirements:

- 1) The customer shall provide compatible equipment in accordance with interface specifications necessary to connect with Company equipment.
- 2) The Company's responsibility will be limited to the furnishing of data communication facilities suitable for the digital Frame Relay SNAL and for provisioning the Frame Relay SNAL to the customer's premises network interface.
- 3) The Company is not responsible for the installation, operation or maintenance of any equipment provided by the customer.
- 4) The customer is responsible for provisioning the inside wire from the network interface to the Frame Relay-compatible equipment.

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**SECTION 9 - DIGITAL SERVICES (Cont'd)**

**9.2 Service Descriptions (Cont'd)**

**9.2.3 Frame Relay Service (Cont'd)**

I. Administrative Charge

An administrative charge will be applied whenever a change is made, at the customer's request, to a customer's Address Map, including changes to existing group addresses. Such changes are defined as those rearrangements necessary to add, delete or rearrange the configuration of an existing Address Map. Although multiple changes may be caused by such actions, only one administrative charge will apply.

J. Volume Term Plan Prepayment Option

Customers subscribing to a term pricing contract plan have the option of prepaying the total outstanding recurring charges. If the customer decides to disconnect service before the end of the contractual period, no termination liability will apply, but the prepaid amount will not be refunded.

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**SECTION 9 - DIGITAL SERVICES (Cont'd)**

**9.2 Service Descriptions (Cont'd)**

**9.2.4 Connexus Service**

**A. GENERAL**

Connexus Service is an intraexchange multifunctional digital service for business customers that provides voice and high-speed data services on an integrated basis over a single high-capacity T1 facility. The service requires channel bank equipment on the customer's premises to terminate the T1 (DS1) facility. The customer premises equipment (CPE) is not part of the regulated service but must be compatible with the equipment in the serving central office of the customer.

**B. REGULATIONS**

**1. Definitions**

64 Kbps describes a clear channel digital data transmission utilizing the full bandwidth available on a DS0 channel.

DS0 describes transmission bandwidth of 64 kilobits per second (Kbps).

Grooming -**Connexus** circuits may be groomed at a Hub to allow lower-bandwidth channels to be grouped for higher bandwidth applications.

Service Level Grooming bonds contiguous channels to attain greater transmission speeds.

Service Level 4 - bonds four DS0 channels together to attain a 256 Kbps speed.

Service Level 6 - bonds six DS0 channels together to attain a 384 Kbps speed.

Service Level 8 - bonds eight DS0 channels together to attain a 512 Kbps speed.

Service Level 12 - bonds twelve DS0 channels together to attain a 768 Kbps speed.

Voice Grade Connectivity are channels which connect to either intraoffice or interoffice channels to reach a channel termination of a remote customer location or facility of a designated customer representative.

**SECTION 9 - DIGITAL SERVICES** (Cont'd)

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**9.2 Service Descriptions** (Cont'd)

**9.2.4 Connexus Service** (Cont'd)

B. REGULATIONS (Cont'd)

2. Connexus Service is provided subject to the availability of facilities.
3. Connexus Service is available on a digital basis at the network interface on the customer=s premises.
4. Connexus Service arrangements must have at least one DS0 equivalent **Connexus** channel activated. The total number of **Connexus** channels activated by the customer may not at any time exceed the total **Connexus** Service capacity.
5. Connexus Service must be channelized in a single equipment location on the customer=s premises. Multiple customer locations must be served by one or more separate DS1 **Connexus** System(s).
6. Direct Inward Dialing capability is available on PBX trunks at the rates specified in Pa. P.U.C. No. 2, Section 8.
7. Customers can elect one of three different options at the time **Connexus** is ordered. The service can be ordered (a) on a month-to-month basis, (b) under a two-year commitment, and 8) under a three-year commitment.
8. Termination Liability
  - a. The minimum service period for **Connexus** Service is one year. If service is terminated within the minimum service period, the customer is responsible for 100% of the recurring charges for the balance of the minimum service period. In addition, customers who have selected a two-year or three-year service commitment period, are responsible for 30% of the unpaid balance remaining in the selected service period.
  - b. Customers may convert from a month-to-month, two-, or three-year service agreement, or to a different **Connexus** Package, without incurring a termination liability charge, as long as the service agreement is equal to or greater than the customer=s current service period.

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**SECTION 9 - DIGITAL SERVICES** (Cont'd)

**9.2 Service Descriptions** (Cont'd)

**9.2.4 Connexus Service** (Cont'd)

B. REGULATIONS (Cont'd)

9. The Company=s responsibility ends at the Demarcation Point and does not include maintaining operational capability of customer provided equipment. Customers must provide and maintain customer premises equipment at their own expense.
10. It is the responsibility of the customer (or any other party in interest such as the applicant for service or the owner or operator for the premises or the builder) to provide in a manner satisfactory to the Company and without cost to the Company a means of access to the facilities into the building; space for mounting the necessary terminals and equipment; an environment suitable for equipment, and, where required, a means to reach each floor and each suite or office on each floor where service is desired.
11. The Company undertakes to maintain and repair the facilities which it furnishes in order to provide **Connexus Service**. The customer may not rearrange, disconnect, remove, or attempt to repair any equipment installed by the Company without prior written consent of the Company.
12. Connexus Service is offered in capacity increments of whole T1 lines, which can be used to transport analog voice grade signals over DS0 channels (64 Kbps capacity). High-speed data signals are available over bonded channels. At the customer=s request, the Company will channelize the available bandwidth and will route voice grade and high-speed data circuits between the customer=s premises and the customer=s serving central office. The DS1 facility will terminate in a suitably equipped digital hubbing arrangement.

The following types of network services are available on a channelized basis via **Connexus Service**:

Analog Voice Service (local exchange lines, PBX trunks,  
**Custom Centrex Package / Centrex 2100** / Digital  
Centrex Plus, voice grade private lines),

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Dedicated Access at speeds of 256Kbps, 384Kbps,  
512Kbps and 768 Kbps.



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**SECTION 9 - DIGITAL SERVICES** (Cont'd)

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**9.2 Service Descriptions** (Cont'd)

**9.2.4 Connexus Service** (Cont'd)

**B. REGULATIONS** (Cont'd)

The Company will, if necessary, further route private line or dedicated services within the same Local Access Transport Area (LATA) between the digital hubbing arrangement in the customer=s serving central office and a suitable digital hubbing arrangement in a remote central office. At either the customer=s serving central office or the remote central office, the private line or dedicated channels which are terminated in a digital hubbing arrangement can be electronically connected to compatible channels designated by the customer or authorized representative. Initial service activation is required for a DS 1 facility. Additional activity subsequent to the initial installation is required on a DS0 basis if capacity is available.

**13. Feature Packages**

The voice lines are provisioned with measured business, or 1MB equivalent, on Touch-Tone lines. The customer may select either a **Connexus** Feature Package for any or all 1MB voice DS0s. In addition **Custom Centrex Package / Centrex 2100 / Digital Centrex Plus Service** standard features are available with Enhanced **Connexus** Service. Optional features are available at the rates and charges specified in their respective Tariffs

**Feature Package Components**

The **Connexus** feature package is a discount billing arrangement for business customers who subscribe to one of the following **Connexus** feature packages for a minimum of one year.

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**SECTION 9 - DIGITAL SERVICES (Cont'd)**

**9.2 Service Descriptions (Cont'd)**

**9.2.4 Connexus Service (Cont'd)**

**B. REGULATIONS (Cont'd)**

**13. Feature Packages (Cont'd)**

<u>Package No.</u>	<u>Package Features</u>
1	Call Waiting, Call Forwarding, & Three-way Calling
2	Call Forwarding, Caller ID with Name & Three-way Calling
3	Call Waiting, Call Forwarding, & Call Waiting ID with Name
4	Call Waiting, Call Forwarding, Call Waiting ID with Name & Three-way Calling
5	Call Waiting, Call Forwarding & Call Waiting ID with Name
6	Call Forwarding, Three-way Calling & Caller ID with Name
7	Call Waiting, Three-way Calling & Call Waiting ID with Name

**14. Waiver of Charges**

The Company reserves the right to waive the recurring and nonrecurring charges to promote the sale of **Connexus** Service.

Both the **Connexus** Feature packages described above and the **Class** Features that are offered to subscribers of **Centrex Custom Package** service, described in Pa. P.U.C.-No. 2, Section 7, are available to **Connexus** customers.

**SECTION 9 - DIGITAL SERVICES (cont'd)**

**9.3 Rates**

**9.3.1 Digital Data Service**

		<u>Monthly Rate/Cell</u>				
		<u>Cell 1</u>	<u>Cell 2</u>	<u>Cell 3</u>	<u>Cell 4</u>	
A. Local Channel						
- Per termination						
	2.4 Kbps	\$82.13	\$98.53	\$131.37	\$164.22	(I)
	4.8 Kbps	\$82.13	\$98.53	\$131.37	\$164.22	
	9.6 Kbps	\$82.13	\$98.53	\$131.37	\$164.22	
	56.0 Kbps	\$164.22	\$180.64	\$197.05	\$229.92	(I)
B. Transmission Function						
		<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>			
			<u>Initial</u>	<u>Add'l.</u>		
- Per termination						
	2.4 Kbps	\$180.64	\$1050.00	\$619.94		(I)
	4.8 Kbps	\$279.18	\$1050.00	\$619.94		
	9.6 Kbps	\$295.58	\$1050.00	\$619.94		
	56.0 Kbps	\$451.57	\$1050.00	\$619.94		(I)
C. Channel Mileage						
		<u>Monthly Rate</u>				
		<u>Fixed</u>	<u>Per Mile</u>			
Mileage Bands						
1) 2.4 Kbps						
	Over 0 to 1 mile	\$82.13	--			(I)
	Over 1 to 3 miles	\$82.13	\$6.60			
	Over 3 to 5 miles	\$82.13	\$6.60			
	Over 5 to 15 miles	\$82.13	\$6.60			
	Over 15 to 25 miles	\$82.13	\$6.60			
	Over 25 miles	\$82.13	\$6.60			(I)

**SECTION 9 - DIGITAL SERVICES** (cont'd)

**9.3 Rates** (cont'd)

**9.3.1 Digital Data Service** (cont'd)

C. Channel Mileage (cont'd)

Mileage Bands	<u>Monthly Rate</u>		
	<u>Fixed</u>	<u>Per Mile</u>	
2) 4.8 Kbps			
Over 0 to 1 mile	\$82.13	-	(I)
Over 1 to 3 miles	\$82.13	\$6.60	
Over 3 to 5 miles	\$82.13	\$6.60	
Over 5 to 15 miles	\$82.13	\$6.60	
Over 15 to 25 miles	\$82.13	\$6.60	
Over 25 miles	\$82.13	\$6.60	(I)
3) 9.6 Kbps			
Over 0 to 1 mile	\$82.13	-	
Over 1 to 3 miles	\$82.13	\$5.50	(I)
Over 3 to 5 miles	\$82.13	\$5.50	
Over 5 to 15 miles	\$82.13	\$5.50	
Over 15 to 25 miles	\$82.13	\$5.50	
Over 25 miles	\$82.13	\$5.50	(I)
4) 56 Kbps			
Over 0 to 1 mile	\$82.13	-	(I)
Over 1 to 3 miles	\$82.13	\$5.50	
Over 3 to 5 miles	\$82.13	\$5.50	
Over 5 to 15 miles	\$82.13	\$5.50	
Over 15 to 25 miles	\$82.13	\$5.50	
Over 25 miles	\$82.13	\$5.50	(I)

**SECTION 9 - DIGITAL SERVICES** (cont'd)

**9.3 Rates** (cont'd)

**9.3.1 Digital Data Service** (cont'd)

D. Optional Features

1) Digital Bridging

	Monthly Rate	Nonrecurring Charge	
- Multistation Arrangement			
- Per station	\$82.13	\$63.40	(I)

2) 1 x N Transfer Arrangement

	Monthly Rate Initial	Nonrecurring Charge Subsequent	
- Per arrangement	ICB	ICB	ICB

3) Secondary Channel

	Monthly Rate	Nonrecurring Charge	
- Per Termination			
2.4 Kbps	\$49.26	\$700.00	(I)
4.8 Kbps	\$65.70	\$700.00	
9.6 Kbps	\$82.13	\$700.00	
56 Kbps	\$98.53	\$700.00	(I)

**SECTION 9 - DIGITAL SERVICES** (cont'd)

**9.3 Rates** (cont'd)

**9.3.1 Digital Data Service** (cont'd)

E. Volume Term Pricing Plans

1) Plan #1	Month to Month	Monthly 2-Year Rate	Monthly 3-Year Rate	Monthly 5-Year Rate	
Digital Data 2.4 Kbps Local Channel					
Cell 1	\$112.65	\$80.47	\$77.98	\$73.90	(I)
Cell 2	\$135.21	\$96.58	\$93.59	\$88.69	
Cell 3	\$180.27	\$128.73	\$124.81	\$118.23	
Cell 4	\$225.33	\$160.95	\$156.01	\$147.81	(I)
Transmission Function	\$247.80	\$177.00	\$171.61	\$162.56	(I)
Fixed Mileage Per Mile	\$112.65 \$ 8.73	\$80.47 \$6.23	\$77.98 \$5.92	\$73.90 \$5.25	(I) (I)
Digital Data 4.8 Kbps Local Channel					
Cell 1	\$80.83	\$80.47	\$77.98	\$73.90	(I)
Cell 2	\$135.21	\$96.58	\$93.59	\$88.69	
Cell 3	\$180.27	\$128.73	\$124.81	\$118.23	
Cell 4	\$225.33	\$160.95	\$156.01	\$147.81	(I)
Transmission Function	\$383.02	\$273.60	\$251.23	\$251.23	(I)
Fixed Mileage Per Mile	\$ 112.65 \$ 8.73	\$80.47 \$6.23	\$77.98 \$5.92	\$73.90 \$5.25	(I) (I)

SECTION 9 - DIGITAL SERVICES (cont'd)

9.3 Rates (cont'd)

9.3.1 Digital Data Service (cont'd)

E. Volume Term Pricing Plans (cont'd)

1) Plan #1 (cont'd)	Month to Month	Monthly 2-Year Rate	Monthly 3-Year Rate	Monthly 5-Year Rate	
Digital Data 9.6 Kbps Local Channel					
Cell 1	\$112.65	\$80.47	\$77.98	\$73.90	(I)
Cell 2	\$135.21	\$96.58	\$93.59	\$88.69	
Cell 3	\$180.27	\$128.73	\$124.81	\$118.23	
Cell 4	\$225.33	\$160.95	\$156.01	\$147.81	(I)
Transmission Function	\$405.51	\$289.68	\$280.79	\$266.04	(I)
Fixed Mileage	\$ 112.65	\$80.47	\$77.98	\$65.70	(I)
Per Mile	\$ 8.73	\$6.23	\$5.58	\$5.25	(I)
Digital Data 56 Kbps Local Channel					
Cell 1	\$225.33	\$160.95	\$156.01	\$147.81	(I)
Cell 2	\$247.80	\$177.00	\$171.61	\$162.56	
Cell 3	\$270.34	\$193.10	\$187.22	\$177.36	
Cell 4	\$315.39	\$225.33	\$218.42	\$206.92	(I)
Transmission Function	\$619.54	\$442.56	\$429.01	\$406.39	(I)
Fixed Mileage	\$112.65	\$80.47	\$73.90	\$65.70	(I)
Per Mile	\$ 8.73	\$6.23	\$5.58	\$5.25	(I)

SECTION 9 - DIGITAL SERVICES (cont'd)

9.3 Rates (cont'd)

9.3.1 Digital Data Service (cont'd)

E. Volume Term Pricing Plans (cont'd)

2) Plan #2	Month to Month	Monthly 2-Year Rate	Monthly 3-Year Rate	Monthly 5-Year Rate	
 Digital Data 2.4 Kbps Local Channel					
Cell 1	\$109.18	\$77.98	\$73.90	\$69.76	(I)
Cell 2	\$131.04	\$93.59	\$88.69	\$83.72	
Cell 3	\$174.72	\$124.81	\$118.23	\$111.69	
Cell 4	\$218.42	\$156.01	\$147.81	\$139.58	(I)
Transmission Function	\$240.24	\$171.61	\$162.56	\$153.55	(I)
Fixed Mileage	\$109.18	\$77.98	\$73.90	\$69.76	(I)
Per Mile	\$8.28	\$5.92	\$5.58	\$4.94	(I)
 Digital Data 4.8 Kbps Local Channel					
Cell 1	\$109.18	\$77.98	\$73.90	\$69.76	(I)
Cell 2	\$131.04	\$93.59	\$88.69	\$83.72	
Cell 3	\$174.72	\$124.81	\$118.23	\$111.69	
Cell 4	\$218.42	\$156.01	\$147.81	\$139.58	(I)
Transmission Function	\$371.26	\$265.20	\$251.23	\$237.30	(I)
Fixed Mileage	\$109.18	\$77.98	\$73.90	\$69.76	(I)
Per Mile	\$8.28	\$5.92	\$5.58	\$4.94	(I)



SECTION 9 - DIGITAL SERVICES (cont'd)

9.3 Rates (cont'd)

9.3.1 Digital Data Service (cont'd)

E. Volume Term Pricing Plans (cont'd)

2) Plan #2 (cont'd)	Month to Month	Monthly 2-Year Rate	Monthly 3-Year Rate	Monthly 5-Year Rate	
 Digital Data 9.6 Kbps Local Channel					
Cell 1	\$109.18	\$77.98	\$73.90	\$69.76	(I)
Cell 2	\$93.59	\$93.59	\$88.69	\$83.72	
Cell 3	\$174.72	\$124.81	\$118.23	\$111.69	
Cell 4	\$218.42	\$156.01	\$147.81	\$139.58	(I)
Transmission Function	\$393.12	\$280.79	\$266.04	\$251.23	(I)
Fixed Mileage	\$109.18	\$77.98	\$61.62	\$69.76	(I)
Per Mile	\$8.28	\$5.92	\$5.58	\$4.94	(I)
 Digital Data 56 Kbps Local Channel					
Cell 1	\$218.42	\$156.01	\$147.81	\$139.58	(I)
Cell 2	\$240.24	\$171.61	\$162.56	\$153.55	
Cell 3	\$262.10	\$187.22	\$177.36	\$167.49	
Cell 4	\$305.74	\$218.42	\$206.92	\$195.41	(I)
Transmission Function	\$600.62	\$429.01	\$406.39	\$383.86	(I)
Fixed Mileage	\$109.18	\$77.98	\$69.76	\$61.62	(I)
Per Mile	\$8.28	\$5.92	\$5.25	4.94	(I)

SECTION 9 - DIGITAL SERVICES (cont'd)

9.3 Rates (cont'd)

9.3.2 High Capacity (HC) Service (1.544 Mbps)

		<u>Monthly Rate/Cell</u>				
		<u>Cell 1</u>	<u>Cell 2</u>	<u>Cell 3</u>	<u>Cell 4</u>	
A. Local Channel						
- Per termination						
	Initial	\$1009.75	\$1081.82	\$1153.95	\$1298.24	(I)
	Additional***	\$1009.75	\$1081.82	\$1153.95	\$1298.24	(I)
B. High Capacity Service Installation						
		<u>Nonrecurring Charge</u>				
		<u>Initial</u>	<u>Add'l.*</u>			
- Per termination			\$2167.52	\$960.42	(I)	
		<u>Monthly Rate</u>				
Mileage Bands		<u>Fixed</u>	<u>Per Mile</u>			
Over 0 to 1 mile		\$360.61-				(I)
Over 1 to 3 miles		\$360.61	\$120.14			
Over 3 to 5 miles		\$360.61	\$120.14			
Over 5 to 15 miles		\$360.61	\$120.14			
Over 15 to 25 miles		\$360.61	\$120.14			
Over 25 miles		\$360.61	\$120.14			(I)

\*\*\*The additional local channel monthly rate and the Nonrecurring Charge apply to High Capacity services installed between the same locations as the initial channel.

**SECTION 9 - DIGITAL SERVICES (cont'd)**

**9.3 Rates (cont'd)**

**9.3.2 High Capacity (HC) Service (1.544 Mbps) (cont'd)**

C.	Optional Features	Monthly Rate	Nonrecurring Charge	
	1) Multiplexing****			
	DS1 to Voice			
	- Per arrangement	\$387.54	None	<b>(I)</b>
	DS1 to Digital			
	- Per arrangement	\$387.54	None	<b>(I)</b>
	a) Digital Data Multiplexing (DS1-DS0)			
	Multiplexing Unit			
	- Per Unit	\$2712.68	\$444.50	<b>(I)</b>
	Multiplexing per 64 Kbps channel equipped*****	\$65.70	\$409.50	<b>(I)</b>
	Sub-Multiplexing Unit			
	- Per Unit			
	- 20 2.4 Kbps svcs	\$1198.70	\$320.25	<b>(I)</b>
	- 10 4.8 Kbps svcs	\$633.85	\$320.25	
	- 5 9.6 Kbps svcs	\$341.55	\$320.25	<b>(I)</b>

\*\*\*\*In addition to the monthly multiplexing charge, a transmission function charge must be applied to each loop derived from the multiplexing arrangement. These transmission rates appear in The Bell Telephone Company of Pennsylvania Tariff PA PUC No. 304.

\*\*\*\*\*Required with DS-1 to Digital Data channels hub multiplexing capability.

\*\*\*\*\*In addition to the monthly multiplexing charge, a transmission function charge must

**SECTION 9 - DIGITAL SERVICES (Cont'd)**

**9.3 Rates (Cont'd)**

**9.3.2 High Capacity (HC) Service (1.544 Mbps) (Cont'd)**

C. Optional Features (Cont'd)

	Monthly Rate	NonRecurring		
		Initial	Subsequent	
1) Multiplexing***** (Cont'd)				
a) Digital Data Multiplexing (Cont'd)				
DS-1 to Digital				
- Multiplexing Unit		\$1445.50	\$444.50	<b>(I)</b>
- Multiplexing Plug-Ins				
- Per 64 Kbps channel				
equipped***		\$24.50	\$54.25	<b>(I)</b>
2) Automatic Loop Transfer				
Per arrangement	ICB	ICB	ICB	
3) Extended Super Frame	ICB	ICB	ICB	
4) Clear Channel Capability	ICB	ICB	ICB	

\*\*\*\*\*In addition to the monthly multiplexing charge, a transmission function charge must be applied to each loop derived from the multiplexing arrangement. These transmission rates appear in The Bell Telephone Company of Pennsylvania Tariff PA PUC No. 304.

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Issued By:

Senior Regulatory Counsel  
4001 Rodney Parham Road  
Little Rock, AR 72212

**SECTION 9 - DIGITAL SERVICES (cont'd)**

**9.3 Rates (cont'd)**

**9.3.2 High Capacity (HC) Service (1.544 Mbps) (cont'd)**

D. Volume Term Pricing Plans

1) Plan #1	Month to Month	Monthly 2-Year <u>Rate</u>	Monthly 3-Year <u>Rate</u>	Monthly 5-Year <u>Rate</u>	
High Capacity – (1.544 Mbps)					
DS1 Local Channel:					
Cell 1	\$1385.30	\$989.50	\$959.25	\$908.71	(I)
Cell 2	\$1484.28	\$1060.17	\$1027.76	\$973.67	
Cell 3	\$1583.26	\$1130.89	\$1096.24	\$1038.56	
Cell 4	\$1781.13	\$1272.20	\$1233.31	\$1168.41	(I)
Fixed Mileage	\$494.73	\$353.40	\$342.55	\$324.54	(I)
Per Mile	\$159.85	\$114.21	\$108.15	\$96.16	(I)

**SECTION 9 - DIGITAL SERVICES (cont'd)**

**9.3 Rates (cont'd)**

**9.3.2 High Capacity (HC) Service (1.544 Mbps) (cont'd)**

D. Volume Term Pricing Plans (cont'd)

2) Plan #2	Month to Month	Monthly 2-Year <u>Rate</u>	Monthly 3-Year <u>Rate</u>	Monthly 5-Year <u>Rate</u>	
High Capacity – (1.544 Mbps)					
DS1 Local Channel:					
Cell 1	\$1371.18	\$979.42	\$928.92	\$878.41	(I)
Cell 2	\$1469.13	\$1049.37	\$995.30	\$941.19	
Cell 3	\$1567.06	\$1119.30	\$1061.62	\$1020.60	
Cell 4	\$1762.93	\$1259.23	\$1194.39	\$1129.42	(I)
Fixed Mileage Per Mile	\$489.70 \$154.84	\$349.79 \$110.58	\$331.77 \$104.55	\$313.67 \$92.54	(I) (I)
3) Plan #3					
High Capacity – (1.544 Mbps)					
DS1 Local Channel:					
Cell 1	\$1342.92	\$959.25	\$908.71	\$858.24	(I)
Cell 2	\$1438.85	\$1027.76	\$973.67	\$919.57	
Cell 3	\$1534.75	\$1096.24	\$1038.56	\$980.88	
Cell 4	\$1726.66	\$1233.31	\$1168.41	\$1103.46	(I)
Fixed Mileage Per Mile	\$479.57 \$151.43	\$342.55 \$108.15	\$324.54 \$102.13	\$306.50 \$90.13	(I) (I)

**SECTION 9 - DIGITAL SERVICES (cont'd)**

**9.3 Rates (cont'd)**

**9.3.3 Frame Relay Service**

A.	Frame Relay Subscriber Network UNI Port with Access Line, each	Product/ Service <u>Charge*</u>	Monthly <u>Rate</u>	
1) Month-to-Month				
	56/64 Kbps access line, each	\$1400.00	\$574.74	(I)
	384 Kbps access line, each	\$1750.00	\$1612.50	
	1.536 Mbps access line, each	\$1750.00	\$1908.10	(I)
2) 3-Year Term				
	56/64 Kbps access line, each	\$1.75	\$525.46	(I)
	384 Kbps access line, each	\$1.75	\$1471.26	
	1.536 Mbps access line, each	\$1.75	\$1747.13	(I)
3) 5-Year Term				
	56/64 Kbps access line, each	\$1.75	\$492.64	(I)
	384 Kbps access line, each	\$1.75	\$1412.16	
	1.536 Mbps access line, each	\$1.75	\$1668.33	(I)
B. Committed Information Rate				
	8 Kbps, 16 Kbps, 28 Kbps, 32 Kbps	-	\$16.45	(I)
	56/64 Kbps	-	\$6.60	
	128 Kbps	-	\$13.14	
	192 Kbps	-	\$23.00	
	256 Kbps	-	\$29.59	
	384 Kbps	-	\$39.41	
	512 Kbps	-	\$82.13	
	768 Kbps	-	\$91.96	(I)

\*This charge applies for each installation. This charge also applies whenever the facility associated with the rate element is moved, changed or rearranged. This charge is not applicable when a customer converts from one term plan to another, and there is no physical change in the facility.

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**SECTION 9 - DIGITAL SERVICES** (cont'd)

**9.3 Rates** (cont'd)

**9.3.3 Frame Relay Service** (cont'd)

C.	Optional Features	Product/ Service Charge	Monthly Rate	
	1) Additional PVCs assigned to the Frame Relay SNAL	\$8.75	\$4.08	<b>(I)</b>
	2) Group Addresses (Multicasting)	\$87.50	-	<b>(I)</b>
D.	Administrative Charge			
	Change in a customer=s Address Map or in existing group addressing membership	\$87.50	-	<b>(I)</b>



**SECTION 9 - DIGITAL SERVICES (cont'd)**

**9.3 Rates (con'd)**

**9.3.4 Connexus Service**

	<u>Monthly Rates</u>	<u>Nonrecurring Charge</u>	
<b>Connexus System</b>			
C.O. Capacity of 24 Channels			
Month-to-Month	\$689.68		(I)
2Years	\$640.41		
3Years	\$558.30		(I)
<b>Service Activation</b>			
Initial DS1		\$131.25	(I)
Each additional DS1		43.75	(I)
Subsequent Installation			
Per DSO		43.75	(I)
System Rearrangement		350.00	(I)
<b>Analog Line / PBX Trunk /</b>			
<b>Centrex Custom Package, Centrex 2100</b>	7.53		(I)
Voice Grade Connectivity	1.89		(I)
Intraoffice Channel			
Per Channel	13.18		(I)
Interoffice Channel			
Per Channel	22.58		(I)
Direct Inward Dialing (DID) (See P.U.C. No. 2, Section 26)			

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**SECTION 9 - DIGITAL SERVICES** (cont'd)

**9.3 Rates** (cont'd)

**9.3.4 Connexus Service** (cont'd)

	<u>Monthly Rates</u>	<u>Nonrecurring Charge</u>	
Service Level Grooming			
Level 4 (256 Kbps)	\$6.60		(I)
Level 6 (384 Kbps)	\$9.85		
Level 8 (512 Kbps)	\$9.85		
Level 12 (768 Kbps)	\$9.85		(I)
Feature Packages	See Section 6		
<b>Centrex Custom Package, Centrex 2100</b>			
Standard Features		\$8.75	(I)
Features added after Initial Installation, per line			
<b>Centrex Custom Package, Centrex 2100</b>		\$43.75	(I)
Connexus Feature Packages		\$17.50	(I)

## **SECTION 10 - MISCELLANEOUS SERVICES**

### **10.1 Busy Line Verify and Line Interrupt Service**

#### **10.1.1 Description**

Upon request of a calling party the Company will verify a busy condition on a called line.

- A) The operator will determine if the line is clear or in use and report to the calling party.
- B) The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption

#### **10.1.2 Regulations**

- A) A charge will apply when:
  - 1) The operator verifies that the line is busy with a call in progress.
  - 2) The operator verifies that the line is available for incoming calls.
  - 3) The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. A separate charge will apply for both verification and interruption.

**SECTION 10 - MISCELLANEOUS SERVICES** (cont'd.)

**10.1 Busy Line Verify and Interrupt Services** (cont'd.)

**10.1.2 Regulations** (cont'd)

- B) No charge will apply when:
  - 1) When the calling party advises that the call is to or from an official public emergency agency.
- C) Busy Verification and Interrupt Service is furnished where and to the extent that facilities permit.
- D) The Customer shall identify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

**10.1.3 Rates**

- A) Busy Verification Service, per request \$17.48 **(I)**
- B) Busy Verification and Interrupt Service, per request \$17.48 **(I)**

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**SECTION 10 - MISCELLANEOUS SERVICES** (Cont'd.)

**10.2 900/976 Blocking**

**10.2.1 Description**

This service permits blocking of access from a Company-provided exchange access service to Customer-dialed 900 and 976 numbers. There is no charge to the Customer for the initial request for blocking to 900 and 976 numbers, and new Customers are informed of this option when they subscribe to the Company's services. Thereafter, requests for blocking to 900 and 976 numbers are as follows:

**10.2.2 Rates**

	<u>NRC</u>	
Business, per Central Office or terminating location		
Subsequent requests	\$175.00	(I)
Per line equipped		

**10.3 Voluntary Toll Restriction**

**10.3.2 Description**

Voluntary Toll Restriction (1+ and 0+ Blocking) provides the Customer with local dialing capabilities but blocks any Customer-dialed call that has a long-distance charge associated with it. Toll Restriction Service will not block the following types of calls: 911 (Emergency), 1 + 800 (Toll Free), and operator assisted toll calls. A nonrecurring charge will apply to each line restricted. There is no charge if a customer whose toll service was suspended for non-payment of toll charges pays all outstanding charges requests toll restriction service.

**10.3.2 Rates**

Voluntary Toll Restriction, per line restricted	\$70.00	(I)
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**SECTION 10 - MISCELLANEOUS SERVICES** (Cont'd.)

**10.4 Caller ID Blocking**

**10.4.1 Description**

- A. A Customer placing a call may block the transfer of his or her telephone number on outgoing calls. This is accomplished on a per-call basis by dialing a special code prior to placing each call. Whenever a caller blocks the transfer of his or her telephone number, the number will not be displayed on the Caller ID subscriber's display unit. Instead, the Caller ID subscriber will receive an indicator that the calling party is blocking his or her telephone number.
- B. Line call blocking is similar to per-call blocking, but continually blocks the transfer of the Customer's number unless the Customer temporarily deactivates the feature using a special code or requests that the Company unblock the Customer's telephone number.
- C. Per-call blocking is offered free of charge and on an unlimited basis. Per-call blocking is available to all Customers, where facilities permit. Per-call blocking is automatically available without any action on the part of the Customer. Line blocking can be ordered by contacting the Company. CENTREX Customers should contact the Company to order any form of blocking service.
- D. The first request for line blocking will be provided free of charge for all new and existing Customers upon request to the Company. If, however, a Customer subscribes to line blocking, disconnects and then reconnects to the service at the same address, a non-recurring service charge will apply as outlined below. Under no circumstances will the non-recurring service charge apply to victims of domestic violence receiving services from a domestic violence program or protected by court order, social welfare agencies, health and counseling centers, public service hotlines or their associated staff.

**10.4.2 Rates**

<u>Line Blocking</u>	<u>NRC</u>	
Business	35.00*	(I)
CENTREX	17.50*	(I)

\* Applies only for a reconnection of line blocking for the same Customer at the same address.

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**SECTION 10 - MISCELLANEOUS SERVICES (Cont'd.)**

**10.5 Restoration of Service**

**10.5.1 Description**

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

**10.5.2 Rates**

Service Restoration charge, per line restored	
Residential Customers	\$20.00
Business Customers	\$100.00

**10.6 IntraLATA Toll Presubscription**

**10.6.1 Description**

Customers have the option of choosing their presubscribed intraLATA and interLATA interexchange carriers. IntraLATA presubscription does not prevent a customer, who has presubscribed to an IntraLATA toll carrier, from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per call basis. Initial selections will be made free of charge. Thereafter, requests for changes will be processed according to the following:

**10.6.2 Rates**

IntraLATA PIC, Per Line, Per Request	\$8.75	(I)
InterLATA PIC, Per Line, Per Request	\$8.75	(I)

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**SECTION 11 - SPECIAL ARRANGEMENTS**

**11.1 Special Construction**

**11.1.1 Basis for Charges**

Where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company and may include: (1) non-recurring type charges; (2) recurring type charges; (3) termination liabilities; or (4) combinations thereof.

**11.1.2 Basis for Cost Computation**

The costs referred to in 11.1.1 preceding may include one or more of the following items to the extent they are applicable:

- A) cost installed of the facilities to be provided including estimated costs for the rearrangements of existing facilities. Cost installed includes:
  - 1) equipment and materials provided or used,
  - 2) engineering, labor and supervision,
  - 3) transportation, and
  - 4) rights of way;
- B) cost of maintenance;
- C) depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage;
- D) administration, taxes and uncollectible revenue on the basis of reasonable average costs for these items;



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**SECTION 11 - SPECIAL ARRANGEMENTS (Cont'd)**

**11.1 Special Construction (Cont'd)**

**11.1.2 Basis for Cost Computation (Cont'd)**

- E) license preparation, processing and related fees;
- F) tariff preparation, processing and related fees;
- G) any other identifiable costs related to the facilities provided; or
- H) an amount for return and contingencies.

**11.1.3 Termination Liability**

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of the customer.

- A) The termination liability period is the estimated service life of the facilities provided.
- B) The amount of the maximum termination liability is equal to the estimated amounts for:
  - 1) Cost installed of the facilities provided including estimated costs for rearrangements of existing facilities and/or construction of new facilities as appropriate, less net salvage. Cost installed includes the cost of:
    - a) equipment and materials provided or used,
    - b) engineering, labor and supervision,
    - c) transportation, and
    - d) rights of way;

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**SECTION 11 - SPECIAL ARRANGEMENTS (Cont'd)**

**11.1 Special Construction (Cont'd)**

**11.1.3 Termination Liability (Cont'd)**

B) (Cont'd)

- 2) license preparation, processing, and related fees;
- 3) tariff preparation, processing, and related fees;
- 4) cost of removal and restoration, where appropriate; and
- 5) any other identifiable costs related to the specially constructed or rearranged facilities.

- C) The applicable termination liability method for calculating the unpaid balance of a term obligation. The amount of such charge is obtained by multiplying the sum of the amounts determined as set forth in Section 7.1.3(B) preceding by a factor related to the unexpired period of liability and the discount rate for return and contingencies. The amount determined in Section 7.1.3(B) preceding shall be adjusted to reflect the redetermined estimate net salvage, including any reuse of the facilities provided. This product is adjusted to reflect applicable taxes.

**11.2 Individual Case Basis (ICB) Arrangements**

Arrangements will be developed on a case-by-case basis in response to a bona fide special request from a Customer or prospective Customer to develop a competitive bid for a service not generally available under this tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis. Contracts resulting from a special request will be submitted for approval and filed with the Commission.

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**SECTION 11 - SPECIAL ARRANGEMENTS (Cont'd)**

**11.3 Special Promotions**

The Carrier may from time to time engage in special promotional trial service offerings of limited duration (not to exceed ninety days on a per customer basis for non-optional, recurring charges) designed to attract new subscribers or to increase subscriber awareness of a particular tariff offering. Requests for promotional offerings will be presented to the Commission for its review in accordance with rules and regulations established by the Commission, and will be included in the Carrier=s tariff as an addendum to the Carrier=s price lists. All promotions are offered on a non-discriminatory basis.

**11.4 Discounts**

The Company may, from time to time as reflected in the price list, offer discounts based on monthly volume (or, when appropriate, Amonthly revenue commitment@ and/or Atime of day@ may also be included in the tariff).

The Company offers a five percent (5%) discount off of the rates and services described in this tariff to customers subscribing to the company=s local and long distance and/or internet services.

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**SECTION 12 - SPECIAL SERVICES AND PROGRAMS**

**12.1 Lifeline Service**

12.1.1 Description

The company will offer this service at such time as it begins to offer local exchange voice services.

Lifeline Service is a Residence offering for low-income customers who qualify for this service in accordance with the following Regulations. **NOTE: Customers who qualify for Lifeline Service may also qualify for Link Up America Service.**

12.1.2 Regulations

- A. Lifeline Service is available to qualified residence customers and is provided via a residence individual Dial Tone Line. Lifeline Service is limited to only one Service per qualified customer or household. A potential Lifeline customer who has an outstanding final bill for telephone service which is less than four (4) years old must pay the entire balance of any Basic Service final bill before being eligible for Lifeline Service.
- B. Residence Lifeline Service consists of the following tariffed standard features and optional customer elected services at the applicable rates, charges and regulations for each feature and service provided:
1. One-Party Residence Unlimited Service and Local Measured Service, if available.
  2. Directory Listing (standard only).
  3. Non-Published or Non-Listed Telephone Number Service.
  4. Access to Directory Assistance Service.
  5. Touch Tone Calling Service
  6. Access to Message Toll Telephone Service and Optional Dial Station-to-Station Calling Plan Services. However, the Residence Lifeline Dial Tone Line will be blocked from dial station access to 976/556/900 and any other type of Audiotex service.

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**SECTION 12 - SPECIAL SERVICES AND PROGRAMS**

**12.1 Lifeline Telephone Service**

12.1.1 Basic Lifeline Service

The company will offer this service at such time as it begins to offer local exchange voice services.

This low price individual message rate service provides a full waiver of the \$4.35 federal subscriber line charge and \$1.75 of the applicable Residence Dial Tone Line charge. Lifeline Service customers are also allowed to purchase one (1) optional vertical service at tariffed rates. There is no monthly allowance for local calls. Primary area and home region calls are untimed. Extended area calls (where available) are timed.

12.1.2 Eligibility

This service is restricted to low income residential customers. To qualify for Lifeline service a customer must have an income at or below 150% of the federal poverty level, and must be enrolled in one of the following Pennsylvania programs:

- Temporary Assistance for Needy Families (TANF)
- General Assistance (GA)
- Supplemental Security Income (SSI)
- Medicaid
- Food Stamps
- Low Income Home Energy Assistance Program (LIHEAP)
- Federal Public Housing Assistance

The applicant must provide proof to the Company that he or she is certified as income eligible and is a participant in one of the programs above to receive one or more of the above benefits. After initial contact the customer is sent an application form to be completed by the customer or authorized representative of the customer, as designated by the appropriate state agencies and identified as so authorized on the customer's card for any of the above benefits.

In addition, applicants are eligible for discounted Lifeline rates when approved to receive either a Veterans Disability Pension or a Veterans Surviving Spouse Pension. Applicants must provide proof to the Company that they are receiving one of these pensions.

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**SECTION 12 - SPECIAL SERVICES AND PROGRAMS**

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- Temporary Assistance for Needy Families (TANF)
- General Assistance (GA)
- Supplemental Security Income (SSI)
- Medicaid
- Food Stamps
- Low Income Home Energy Assistance Program (LIHEAP)
- Federal Public Housing Assistance

The applicant must provide proof to the Company that he or she is certified as income eligible and is a participant in one of the programs above to receive one or more of the above benefits. After initial contact the customer is sent an application form to be completed by the customer or authorized representative of the customer, as designated by the appropriate state agencies and identified as so authorized on the customer's card for any of the above benefits.

In addition, applicants are eligible for discounted Life Line rates when approved to receive either a Veterans Disability Pension or a Veterans Surviving Spouse Pension. Applicants must provide proof to the Company that they are receiving one of these pensions.

(C)

(C)

**SECTION 12 - SPECIAL SERVICES AND PROGRAMS (Cont'd)**

**12.1 Lifeline Service (Cont=d)**

12.1.2 Regulations (Cont'd)

B. (Cont'd)

7. Access to Operator Services
8. Voluntary Toll Restriction Option.
9. Link Up America (if eligible).
10. Access to 800/888 Services.
11. Access to Call Trace.
12. Access to Alerting and Reporting Systems (9-1-1 Dialing).
13. Access to the Pennsylvania Telecommunications Relay Service.
14. Caller ID Per-call and Per-line Blocking.
15. One optional vertical service<sup>1</sup>.

- C. An applicant for Lifeline Service must be a current participant in one of the following Pennsylvania Department of Public Welfare (DPW) programs, federal public housing, and be able to provide proof of income which is at or below 150% of the annual United States Census Bureau Poverty Level Guidelines For All States (Except Alaska and Hawaii) and the District of Columbia. Recertification of Lifeline Service participants may be conducted biennially by CTC.

Pennsylvania Department of Public Welfare Lifeline Service Programs:

- § Temporary Assistance for Needy Families (TANF)
- § General Assistance (GA)
- § Supplemental Security Income (SSI)
- § Medicaid
- § Food Stamps
- § Low Income Home Energy Assistance Program (LIHEAP)

<sup>1</sup>When a Lifeline customer subscribes to the Company=s or a private vendor=s voice mail service as the optional vertical service, a second vertical service may be added if necessary to make the voice mail service function.

**SECTION 12 - SPECIAL SERVICES AND PROGRAMS (Cont'd)**

**12.1 Lifeline Telephone Service (Cont'd)**

12.1.2 Eligibility (Cont'd)

Life Line services are effective upon receipt of a completed and signed form or an application form certified from an entity authorized by the Company. If the form is not returned, no further action is taken by the Company to establish eligibility. The Life Line discount is credited as of the service connection date.

An individual's eligibility may be documented by information obtained by the Company as a result of enrollment programs, including but not limited to confidential computerized matching programs, conducted by the Company in conjunction with state agencies.

The Company, in coordination with appropriate agencies, will periodically verify each Lifeline customer's eligibility. If a customer is identified as being ineligible, the customer will be notified that unless the information is shown to be in error, the Lifeline discount will be discontinued. The customer will be billed for discounts received for any period in which he or she is proven to be ineligible for the service.

12.1.3 Charges

A qualified customer may choose one of the Lifeline services as described. For connection of new service, service connection charges apply unless the customer qualifies for connection assistance under the Link Up America plan as outlined in Section 12.2, following.

Service connection charges do not apply to change existing service from:

- a. Message Rate Service to Basic Lifeline service;
- b. Basic Lifeline service to Message Rate Service.



**SECTION 12 - SPECIAL SERVICES AND PROGRAMS (Cont'd)**

**12.1 Lifeline Service (Cont'd)**

12.1.2 Regulations (Cont'd)

C. (Cont'd)

The DPW Programs listed above must be certified by DPW. Such certification by DPW will be provided only when a DPW client requests Lifeline Service based on the client's status as a participant in any of the above eligibility programs. Certification by DPW will be limited to confirmation of the client's program status (i.e. participation or non-participation). Participation by DPW is subject to execution of an agreement with DPW and CTC.

D. Lifeline Service will be provided to a customer only so long as such customer continues to meet the participation and certification guidelines in 12.1.2 C. above. At the time of initial establishment of Lifeline Service, the customer agrees to have his or her eligibility recertified as determined by CTC. When the Company is notified by the customer or determines through recertification that the Lifeline Service customer is no longer a participant in the DPW programs in 12.1.2 C. above or otherwise low-income eligible, the customer will be notified (by telephone or letter) that the Lifeline Service rate is no longer applicable. Within the stated customer notification period (10 working days from the date of notification), the customer can contact the Company to negotiate new Dial Tone Service arrangements at applicable tariff rates (no connection charges will apply for existing services or options retained). If the customer does not contact the Company by the end of the notification period, the Lifeline Service will be changed to applicable Exchange Area Dial Tone Line service at existing tariff rates (no connection charges will apply to existing services or options retained). Upon contacting the Company, the customer will have ten (10) working days to complete the low-income certification or recertification process in order to retain Lifeline Service.

E. A Lifeline Service customer may not subscribe to any other type of residence Local Exchange Service at the same or other premises. Lifeline Service will not be provided via Foreign Exchange or Foreign Central Office Service arrangements.

F. Only services listed in 12.1.2 B. above will be provided to Lifeline customers. All other premium services offered by the Company will not be available.

G. Lifeline Service customers are required to apply for the Link Up America benefit when applicable.

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**SECTION 12 - SPECIAL SERVICES AND PROGRAMS (Cont'd)**

**12.1 Lifeline Service (Cont'd)**

12.1.2 Regulations (Cont'd)

- H. Customer requested temporary suspension of Lifeline Service is not permitted.
- I. Lifeline Service does not apply to applicants who are full time students living in university or college controlled housing.
- J. The applicant must not be a dependent for Federal Income Tax purposes, unless he or she is 60 (sixty) years of age or older.
- K. Lifeline customers are subject to all Residence service regulations in this and other tariffs of CTC.
- L. Residence Lifeline Service cannot be resold by the Lifeline customer or the Lifeline customer's agent.
- M. Resale of Lifeline Services are subject to wholesale rate obligations under Section 251(c)(4) of the Telecommunications Act of 1996.
- N. All outstanding charges, account balances and service restrictions apply to existing customers who qualify for Lifeline Service. Service restrictions will remain until the arrearage(s) have been paid in full.
- O. Any Lifeline customer who has a past due balance of Toll Charges will be treated with the appropriate Chapter 64 regulations. The Residence Toll Restoral Charge applies to Lifeline Customers who are suspended for non-payment and who subsequently pay their outstanding toll charges and request toll restoral. If a Lifeline customer is toll restricted for a second occurrence the Company may, at its discretion, place the Lifeline customer on permanent toll restriction.
- P. Toll-Blocking and Toll-Control services will be provided at no charge to Lifeline Service subscribers, to the extent that they are offered.

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**SECTION 12 - SPECIAL SERVICES AND PROGRAMS (Cont'd)**

**12.1 Lifeline Service (Cont'd)**

12.1.3 Dial Tone Line Monthly Rate

- A. Applicable Residence Dial Toll monthly rate minus \$ 1.75<sup>2</sup>.
- B. Lifeline Service customers will be billed the applicable Subscriber Line Charge monthly rate and will be given credit for the same amount of the Subscriber Line Charge as prescribed by the Federal Communications Commission at Docket Nos. 00-256, 96-45, 98-77, 98-166 and 00-193.
- C. Lifeline Service is subject to all applicable state, local and federal taxes, surcharges and to all applicable tariff rates, charges, surcharges and regulations.

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(C) <sup>2</sup>The Dial Tone Line and Subscriber Line Charge monthly rate discounts will be reduced to the extent that application of the full discount would not result in rates that are less than zero.

**SECTION 12 - SPECIAL SERVICES AND PROGRAMS (Cont'd)**

**12.2 Link Up America**

12.2.1 Description

Link Up America is a program designed to promote universal service by providing a discount on service connection charges for qualified low-income customers. **NOTE: Customers who qualify for Link Up America Service may also qualify for Lifeline Service.**

12.2.2 Regulations

Link Up America is available to residence customers who meet the following eligibility criteria:

- A. The applicant must not be a dependent for federal income tax purposes, unless he or she is sixty (60) years of age or older.

The applicant must self-certify the requirement set out in (A) above.

- B. An applicant for Link Up America Service must be a current participant in one of the following Pennsylvania Department of Public Welfare (DPW) programs, federal public housing, and be able to provide proof of income which is at or below 150% of the annual United States Census Bureau Poverty Level Guidelines For All States (Except Alaska and Hawaii) and the District of Columbia. Recertification of Lifeline Service participants may be conducted biennially by CTC.

Pennsylvania Department of Public Welfare Link Up America Service Programs:

- § Temporary Assistance for Needy Families (TANF)
- § General Assistance (GA)
- § Supplemental Security Income (SSI)
- § Medicaid
- § Food Stamps
- § Low Income Home Energy Assistance Program (LIHEAP)

The DPW Programs listed above must be certified by DPW. Such certification by DPW will be provided only when a DPW client requests Link Up America Service based on the client's status as a participant in any of the above eligibility programs. Certification by DPW will be limited to confirmation of the client's program status (i.e. participation or non-participation). Participation by DPW is subject to execution of an agreement with DPW and CTC.

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**SECTION 12 - SPECIAL SERVICES AND PROGRAMS (Cont'd)**

**12.2 Link Up America (Cont'd)**

12.2.2 Regulations (Cont'd)

- C. The Link Up America discount is applicable to one access line (dial tone line) when applied to the installation or relocation of main service at a customer=s principal residence.
- D. Link Up America applicants are not exempt from Company deposit requirements.
- E. Service will not be established at discounted rates prior to receipt of certification. Service will be established at full service connection charges. If certification is received withing sixty (60) days of original application, credit will be applied to provide the Link Up America discount.
- F. The Link Up America discount does not apply to applicants who are full time students living in university or college controlled housing.

12.2.3 Rates

The Link Up America Program provides for a 50% discount on the Service Connection Charge associated with the connection of a new residence exchange access line (dial tone line) as specified in the Company=s tariffs. The total of the discount may not exceed \$ 30.00 and the remaining charges will be billed to the Link Up America customer in monthly installments as specified in the Company=s tariffs.

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**SECTION 12 - SPECIAL SERVICES AND PROGRAMS (Cont'd)**

**12.3 Special Equipment for the Hearing or Speech Impaired Customer**

The Company will offer this program at such time as it provides local exchange voice services.

12.3.1 The Company will provide, upon request, specialized telecommunications equipment for a customer certified as hearing or speech impaired.

12.3.2 A customer can be certified as hearing or speech impaired by a licensed physician, otolaryngologist, speech-language pathologist, audiologist or an authorized representative of a social agency that conducts programs for persons with hearing or speech impairments in cooperation with an official agency of the Commonwealth of Pennsylvania.

12.3.3 The Company will make every reasonable effort to locate and obtain equipment for a certified customer.

12.3.4 The customer may purchase equipment at a price not to exceed the actual purchase price (including any applicable shipping costs) the Company pays.

12.3.5 The Company will also advise the customer who requests this equipment of the applicable terms for purchase.

*Material previously found on this page has been changed and moved to Pages 2.4 and 2.5.*

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**SECTION 12 - SPECIAL SERVICES AND PROGRAMS (Cont'd)**

**12.2 Link up America**

The Company will offer this program at such time as it provides local exchange voice services.

The Link Up America program is a connection assistance plan which provides for the reduction of one-half of the charges associated with connection of telephone service, up to \$30.00, subject to the following eligibility criteria:

- a. The applicant must meet the requirements for qualification for Lifeline Telephone Service stipulated in Section 12.1.2, above;
- b. The assistance can only apply for a single telephone line at the principal place of residence of the applicant;
- c. The applicant must not be a dependent for federal income tax purposes, unless he or she is more than 60 years old.

**12.3 Special Equipment for the Hearing or Speech Impaired Customer**

The Company will offer this program at such time as it provides local exchange voice services.

- 12.3.1 The Company will provide, upon request, specialized telecommunications equipment for a customer certified as hearing or speech impaired.
- 12.3.2 A customer can be certified as hearing or speech impaired by a licensed physician, otolaryngologist, speech-language pathologist, audiologist or an authorized representative of a social agency that conducts programs for persons with hearing or speech impairments in cooperation with an official agency of the Commonwealth of Pennsylvania.
- 12.3.3 The Company will make every reasonable effort to locate and obtain equipment for a certified customer.
- 12.3.4 The customer may purchase equipment at a price not to exceed the actual purchase price (including any applicable shipping costs) the Company pays.

**SECTION 12 - SPECIAL SERVICES AND PROGRAMS (Cont'd)**

**12.4 Discounted Service for the Hearing or Speech Impaired Customer**

The Company will offer this service at such time as it begins to offer local exchange voice services.

12.4.1 Pennsylvania Telecommunications Relay Service

a. General

The Pennsylvania Telecommunications Relay Service is a relay telecommunication service for the deaf, hearing and/or speech disabled population of the Commonwealth. The service permits telephone communications between deaf, hearing, and/or speech disabled individuals who must use a Text Telephone and individuals with normal hearing and speech as provided in the AT&T Communications of Pennsylvania, Inc. Tariff PA. P.U.C. No. 13.

2. Surcharge

In addition to the charges provided in this tariff and other interstate toll tariffs in which this Company concurs, a surcharge will apply to all residence and business access lines served by this Company. This surcharge applies regardless of whether or not the access line uses the Pennsylvania Telecommunications Relay Service.

*Material previously found on this page has been moved to Page 3.*



**SECTION 12 - SPECIAL SERVICES AND PROGRAMS (Cont'd)**

**12.3 Special Equipment for the Hearing or Speech Impaired Customer (Cont'd)**

12.3.5 The Company will also advise the customer who requests this equipment of the applicable terms for purchase.

**12.4 Discounted Service for the Hearing or Speech Impaired Customer**

The Company will offer this service at such time as it begins to offer local exchange voice services.

**12.4.1 Pennsylvania Telecommunications Relay Service**

a. General

The Pennsylvania Telecommunications Relay Service is a relay telecommunication service for the deaf, hearing and/or speech disabled population of the Commonwealth. The service permits telephone communications between deaf, hearing, and/or speech disabled individuals who must use a Text Telephone and individuals with normal hearing and speech as provided in the AT&T Communications of Pennsylvania, Inc. Tariff PA. P.U.C. No. 13.

b. Surcharge

In addition to the charges provided in this tariff and other interstate toll tariffs in which this Company concurs, a surcharge will apply to all residence and business access lines served by this Company. This surcharge applies regardless of whether or not the access line uses the Pennsylvania Telecommunications Relay Service.

**SECTION 12 - SPECIAL SERVICES AND PROGRAMS (Cont'd)**

**12.4 Discounted Service for the Hearing or Speech Impaired Customer (Cont'd)**

12.4.1 Pennsylvania Telecommunications Relay Service (Cont'd)

b. Surcharge (Cont'd)

This surcharge serves as the funding vehicle for the operation of the Pennsylvania Telecommunications Relay Service, and shall be calculated by the Pennsylvania Public Utility Commission (the Commission). The Commission shall compute the Pennsylvania Telecommunications Relay Service Surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve month period commencing with July 1 of each year.

The Commission may revise the surcharge more frequently than annually at its discretion.

Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.

The following surcharge rates apply to all bills issued on or after July 1, 1997.

Per residence access line, per month	\$0.08
Per business access line, per month	\$0.16

Centrex-type lines will be charged on an equivalency basis as determined by the Commission.

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**SECTION 12 - SPECIAL SERVICES AND PROGRAMS (Cont'd)**

**12.4 Discounted Service for the Hearing or Speech Impaired Customer (Cont'd)**

12.4.1 Pennsylvania Telecommunications Relay Service (Cont'd)

c. Rates

Local calls will be charged at the applicable local flat rate or local measured service rate, except for calls originating from Pay Telephones, which shall be completed free of charge. All intraLATA toll calls, placed through the Pennsylvania Telecommunications Relay Service will be rated according to the Rates Applicable On Messages Place by Certified Speech and/or Hearing Disabled rates in the Pennsylvania Telephone Association Toll Tariff PA. P.U.C. No. 10. This Company concurs in this tariff.

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Please refer to the appropriate Interexchange Carrier tariff for interstate charges.

**SECTION 12 - SPECIAL SERVICES AND PROGRAMS (Cont'd)**

**12.4 Discounted Service for the Hearing or Speech Impaired Customer (Cont'd)**

12.4.2 Certification

Acceptable certifications are:

1. Those made by a licensed physician, otolaryngologist, speech-language pathologist or audiologist or an authorized representative of a social agency that conducts programs for persons with hearing or speech impairment in cooperation with an official agency of the Commonwealth of Pennsylvania, or
2. A pre-existing certification establishing the impairment of hearing or speech such as those which qualify the handicapped person for social security benefits on the basis of total hearing impairment or for the use of facilities of an agency for a person with hearing or speech impairment.

**SECTION 12 - SPECIAL SERVICES AND PROGRAMS (Cont'd)**

**12.4 Discounted Service for the Hearing or Speech Impaired Customer (Cont'd)**

12.4.3 Qualification

A customer qualifying for the discount is one whose impairment is such that competent authority would certify him or her as being unable to use a telephone for voice communication. See Section 7.4.2 for a listing of the necessary qualifications.

12.4.4 Billing

The reduction in charges is applied only at one location, designated by the impaired person.

**12.5 Universal Emergency Telephone Number Service**

The Company will provide this service at such time as it begins to offer local exchange voice service.

12.5.1 General

Universal Emergency Telephone Number Service (911 Service) is an arrangement of Company central office and trunking facilities whereby any telephone user who dials the number 911 will reach the emergency report center for the telephone from which the number is dialed or will be routed to an operator if all lines to an emergency report center are busy. If no emergency report center customer exists for a central office entity, a telephone user who dials the number 911 will be routed to an operator. The telephone user who dials the 911 number will not be charged for the call.

**SECTION 12 - SPECIAL SERVICES AND PROGRAMS (Cont'd)**

**12.5 Universal Emergency Telephone Number Service (Cont'd)**

12.5.2 Regulations

- a. This service is furnished to municipalities and other governmental agencies only for the purpose of voice reporting of emergencies by the public. For this service, the municipality or government agency(s) designated by the customer as responsible for the control and staffing of the emergency report center is referred to as the AAgency@.
- b. When 911 service replaces an existing emergency number, intercept service shall be the responsibility of the Agency. However, if the Agency is unable to provide this service, the operator will intercept and forward requests for emergency aid for a period of at least one year
- c. 911 service is furnished for incoming calls only.

**SECTION 12 - SPECIAL SERVICES AND PROGRAMS (Cont'd)**

**12.5 Universal Emergency Telephone Number Service (Cont'd)**

12.5.3 Conditions of Furnishing Service

This service is offered solely as an aid in handling assistance calls in connection with fire, police, medical, and other emergencies. The Company is not responsible, in the absence of gross negligence or willful misconduct, for any losses, claims, demands, suits, or any liability, whether suffered, made, instituted, or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage, or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of such facilities. By dialing 911, the customer agrees to release, indemnify, defend, and hold harmless the Company from any and all loss or claims, whatsoever, whether suffered, made, instituted, or asserted by the destruction of any property, whether owned by the customer or others. Notwithstanding any provision to the contrary, in no event shall the Company be liable for any special, incidental, consequential, exemplary, or punitive damages of any nature whatsoever.

The Company is not responsible for any infringement or invasion of the right of privacy of any person or persons, caused, or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of the 911 service features and the equipment associated therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing the 911 service.

**SECTION 12 - SPECIAL SERVICES AND PROGRAMS (Cont'd)**

**12.6 Enhanced Universal Emergency Telephone Number Service**

The Company will provide this service at such time as it begins to provide local exchange voice services.

12.6.1 General

Enhanced Universal Emergency Telephone Number Service (E911 Service) is a Call Delivery Network whereby any telephone user who dials the number 911 will reach a designated Public Safety Answering Point (PSAP). E911 Service is offered in the Company=s serving area subject to the availability of stored program control central office facilities, Enhanced 911 software, and ANI equipment. The telephone user who dials the 911 number will not be charged for the call.

12.6.2 Regulations

- a. In addition to the following, the regulations in Section 2 apply.
- b. This tariff does not provide for the inspection or constant monitoring of facilities to discover errors, defects, or malfunctions in the service, nor does the company undertake such responsibility. The Agency shall make such operational tests as in their judgment are required to determine whether the system is functioning properly for its use. The Agency shall promptly notify the Company in the event the system is not functioning properly.
- c. E911 information, consisting of the names, addresses, and telephone numbers of all telephone customers, is confidential. The Company will release such information to the Agency periodically for the update of their systems.



**SECTION 12 - SPECIAL SERVICES AND PROGRAMS (Cont'd)**

**12.6 Enhanced Universal Emergency Telephone Number Service (Cont'd)**

12.6.2 Regulations (Cont'd)

- d. The E911 calling party, by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number (AANI@) and address (AALI) associated with the originating station location are furnished to the PSAP, on a call by call basis, after an E911 call has been received.
- e. Service boundaries of the Company and political subdivision boundaries may not coincide. In the event that the Agency does not subscribe to Selective Routing, it must make arrangements to handle all 911 calls that originate from telephones served by Central offices in the local service areas (i.e., exchange) whether or not the calling telephone is situated on property within the geographical boundaries of the Agency=s public safety jurisdiction.

**SECTION 12 - SPECIAL SERVICES AND PROGRAMS (Cont'd)**

**12.6 Enhanced Universal Emergency Telephone Number Service (Cont'd)**

12.6.3 Conditions of Furnishing Service

This service is offered solely as an aid in handling assistance calls in connection with fire, police, medical, and other emergencies. The Company is not responsible, in the absence of gross negligence or willful misconduct, including default routing, for any losses, claims, demands, suits, or any liability, whether suffered, made, instituted, or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage, or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of such facilities. By dialing 911, the customer agrees to release, indemnify, defend, and hold harmless the Company from any and all loss or claims, whatsoever, whether suffered, made, instituted, or asserted by the destruction of any property, whether owned by the customer or others. Notwithstanding any provision to the contrary, in no event shall the Company be liable for any special, incidental, consequential, exemplary, or punitive damages of any nature whatsoever, including for default routing.

The Company is not responsible for any infringement or invasion of the right of privacy of any person or persons, caused, or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of the 911 service features and the equipment associated therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing the 911 service.

**SECTION 12 - SPECIAL SERVICES AND PROGRAMS (Cont'd)**

**12.7 Commonwealth of Pennsylvania Relay Service**

12.7.1 General

The Company will provide access to a telephone relay center for the Commonwealth of Pennsylvania Relay Service. The service permits telephone communications between hearing and/or speech impaired individuals who must use a Telecommunications Device for the Deaf (TDD) or a Teletypewriter (TTY) and individuals with normal hearing and speech. The Relay Service can be reached by dialing an toll-free number. Specific toll-free numbers have been designated for both impaired and non-impaired customers to use.

12.7.2 Regulations

- a. Only intrastate calls can be completed using the Commonwealth of Pennsylvania Relay Service under the terms and conditions of this tariff.
- b. Charges for calls placed through the Relay Service will be billed as if direct distance dialed (DDD) from the point of origination to the point of termination. The actual routing of the call does not affect billing.
- c. Calls through the Relay Service may be billed to a third number only if that number is within the Commonwealth of Pennsylvania. Calls may also be billed to calling cards issued by the Company or other carriers who may choose to participate in this service.

**SECTION 12 - SPECIAL SERVICES AND PROGRAMS (Cont'd)**

**12.7 Commonwealth of Pennsylvania Relay Service (Cont'd)**

12.7.2 Regulations (Cont'd)

- d. The following calls may not be placed through the Relay Service:
1. calls to informational recordings and group bridging service;
  2. calls to time or weather recorded messages;
  3. station sent paid calls from coin telephones; and
  4. operator-handled conference service and other teleconference calls.

12.7.3 Liability

The Company contracts with an outside provider for the provision of this service. The outside provider has complete control over the provision of the service except for the facilities provided directly by the Company. In addition to other provisions of this Tariff dealing with liability, in the absence of gross negligence or willful misconduct on the part of the Company, the Company shall not be liable for and the customer, by using the service, agrees to release, defend, and hold harmless for all damages, whether direct, incidental or consequential, whether suffered, made, instituted, or asserted by the customer, or by any other person, for any loss or destruction of any property whatsoever, whether covered by the customer or others, or for any personal injury or death of, any person. Notwithstanding any provision to the contrary, in no event shall the Company be liable for any special, incidental, consequential, exemplary, or punitive damages of any nature whatsoever.

**SECTION 12 - SPECIAL SERVICES AND PROGRAMS (Cont'd)**

**12.8 Restoration of Service**

A restoration charge equal to the non-recurring charge set forth in this tariff applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged.

**12.9 Caller ID Blocking Service**

The Company will provide Caller ID Blocking (CIB) Service for the safety and privacy of its Customers. CIB Service is offered free of charge on a per call basis. CIB Service per line is free of charge for the first instance, with subsequent requests for a change subject to a non-recurring fee. This precautionary measure is intended to provide safety and privacy to Customers.

**12.10 Directory Assistance Service**

Directory Assistance, (DA)

Local Directory Assistance Per call in excess of DA Call Allowance,	\$ 1.99	<b>(I)</b>
National Directory Assistance	\$ 1.99	<b>(I)</b>

**SECTION 13 - PROMOTIONAL OFFERINGS**

**[RESERVED FOR FUTURE USE]**

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Issued By: Pamela L. Hintz, Directory of Regulatory and Tariff Compliance  
CTC Communications Corp.  
360 Second Avenue  
Waltham, MA 02451

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**SECTION 14 - CONTRACT SERVICE**

**14.1 General**

At the option of the Company, service may be offered on a contract basis to meet specialized requirements of the Customer. Such contract offerings will be included as future tariff revisions and subject to Department approval. The terms of each contract shall be mutually agreed upon between the Customer and Company and may include discounts off of rates contained herein, waiver of recurring or nonrecurring charges, charges for specially designed and constructed services not contained in the Company's general service offerings, or other customized features. The terms of the contract may be based partially or completely on the term and volume commitment, type of originating or terminating access, mixture of services or other distinguishing features. Service shall be available to all similarly situated Customers for six months after the initial offering to the first contract Customer for any given set of terms.

**14.2 [Reserved for Future Use]**

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**14.3 12-Month Local Service Package**

Customers subscribing to CTC's local exchange and intraLATA toll services, who enter into a twelve (12) month term commitment qualify for a ten percent (10%) discount off of the Monthly Recurring Rates and Charges associated with local business lines and trunks and associated features as described in Sections 5 and 6, preceding in this tariff.

Customers subscribing to this plan are subject to a minimum commitment (A Minimum Commitment@). For purposes of this plan, the Minimum Commitment is 50% of the total monthly recurring charges for local services as set forth in Sections 5 and 6, preceding, that are discountable under this plan as calculated during the first full month of billing.

In the event Customer 1.) fails to satisfy the Minimum Commitment during any month of the program or 2.) otherwise discontinues service prior to the expiration of the plan, all discounts provided by the Company under this plan will be reversed and the customer will be liable for the difference between the discounted charges and the Standard Tariffed Rates for the number of months in which the customer participated in this Service Package Plan, will become immediately due and owing. Following discontinuance of the discount, any remaining services will be billed in accordance with the Company's applicable standard tariffed rates.

Upon expiration of this term plan, rates and charges will revert back to the Company's applicable standard tariffed rates.

**SECTION 14 - CONTRACT SERVICE** (Cont'd)

**14.4 [Reserved for Future Use]**

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**SECTION 14 - CONTRACT SERVICE (Cont'd)**

**14.5 2-Year Term Option**

Customers subscribing to CTC's local exchange and intraLATA toll services, who enter into a twenty-four (24) month term commitment qualify for a fifteen percent (15%) discount off of the Monthly Recurring Rates and Charges associated with local business lines and trunks and associated features as described in Sections 5 and 6, preceding in this tariff.

Customers subscribing to this plan are subject to a minimum commitment (A Minimum Commitment@). For purposes of this plan, the Minimum Commitment is 50% of the total monthly recurring charges for local services as set forth in Sections 5 and 6, preceding, that are discountable under this plan as calculated during the first full month of billing.

In the event Customer 1.) fails to satisfy the Minimum Commitment during any month of the program or 2.) otherwise discontinues service prior to the expiration of the plan, all discounts provided by the Company under this plan will be reversed and the customer will be liable for the difference between the discounted charges and the Standard Tariffed Rates for the number of months in which the customer participated in this Service Package Plan, will become immediately due and owing. Following discontinuance of the discount, any remaining services will be billed in accordance with the Company's applicable standard tariffed rates.

Upon expiration of this term plan, rates and charges will revert back to the Company's applicable standard tariffed rates.

**14.6 Upgrades**

Termination Liability will not apply to customers subscribing to any of the plans set forth in this Section 14 who terminate services purchased under a particular plan prior to the expiration of the plan's commitment period in order to subscribe to CTC's Digital PBX, ISDN-PRI or On-net PowerPath services with a new term commitment period of equal or greater duration

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**SECTION 15 - CUSTOM CENTREX SERVICE**

*Services in this section are grandfathered and available to existing Customers at existing locations only.  
Services are not available for new installations.*

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15.1 General

CTC Centrex Custom Package Service is Centrex Service furnished from compatible electronic type switching equipment located on Company premises and includes the facilities necessary for intercommunication between Centrex Business Package lines within the customer's system, local exchange service (access via assumed dial 9), direct in-dialing to Centrex lines, identification and billing of outgoing long distance messages by line number only where such billing is done by the Company, touch-tone calling service, and intercept to the main listed number. CTC Centrex Custom package Service lines sharing a common intercom arrangement and a primary Directory listing will be considered a Centrex Custom Package Service System. A system must have a minimum of two and may not exceed a maximum of thirty Centrex Custom Package Service lines. Centrex Custom package Service is classified as a business service and is offered only as a complete service. The exchange access, intercommunication and features are not offered.

15.2 Provisions

A. Explanation of Terms

Primary Location

The primary location of each CTC Centrex Custom Package Service is in the area by the wire center in which the CTC Centrex Customer Package system's dial switching equipment is located.

Secondary Location

A secondary location is any location other than the primary location.

B. A Centrex Custom Package Service line includes the following features:

Call Restriction

Intercommunication

Speed Dialing Short

Station Line Hunting

Three-Way Calling

C. The following Centrex features may be selected by customers at their option for each of their CTC Centrex Customer Package Service lines for no additional charge:

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**SECTION 15 - CUSTOM CENTREX SERVICE (Cont'd)**

15.2 Provisions (Cont'd)

C. (Cont'd)

Automatic Callback Calling  
Call Forwarding - Busy Line - All Calls  
Call Forwarding - Don't Answer - All Calls  
Call Forwarding - Variable - All Calls (w/Reminder Ring)  
Call Pickup/Call Hold  
Call transfer - Individual - All Calls (Inside/Outside)  
Call Waiting Originating  
Call Waiting Terminating (With Tone Block)  
Consultation Hold - All Calls  
Direct Inward/Outward Dialing  
Directed Call Pickup with Barge In or Non-Barge In  
Inside/Outside Ringing

The features Call Transfer, Three-Way Calling, Call Forwarding Busy, Call Forwarding Don't Answer, and Call Forwarding Variable may generate local, IntraLATA toll or long distance usage charges. If generated, these charges are the responsibility of the customer.

D. Centrex Custom Package Service customers may select one of the following line arrangements for each of their Centrex Custom Package Service lines:

Unrestricted  
Long Distance Message Restriction  
Fully Restricted (Intercommunication Only)  
700/900/Audiotex Blocked (Originating)

**SECTION 15 - CUSTOM CENTREX SERVICE (Cont'd)**

15.2 Provisions (Cont'd)

E. Transmission Requirements

A Centrex Custom Package Service main station line is loop start with a 300-400 Hz. bandwidth. The transmission design objectives are a maximum loop resistance of 1300 ohms and no more than 5 dBm transmission loss at 1004 Hz. Transmission requirements other than those specified may be available if facilities permit at rates developed on an Individual Case Basis.

F. Additional facilities

When a customer requests a new Centrex Custom Package Service System that requires the installation of additional outside plant or central office facilities and where, in the judgement of the Company, it is practicable to provide such facilities, the customer will be charged the cost of providing the necessary additional facilities, in addition to the standard rates and charges for Centrex Custom Package Service. The cost for additional facilities required will be computed on the incremental difference between the costs of new facilities and the costs of existing facilities.

G. Incoming Toll Free Service Access Arrangement

Incoming calls on Toll Free Service access lines can be terminated on a Centrex Custom Package Service System. Incoming calls terminated in this manner may be transferred to other lines of the same Centrex Custom Package Service System.

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**SECTION 15 - CUSTOM CENTREX SERVICE (Cont'd)**

15.2 Provisions (Cont'd)

H. Off-Premises Lines

CTC Centrex Custom Package Service lines can be provided at a separate customer premises. No mileage charges apply to different lines of the same Centrex Custom Package Service system that are located at different premises but situated within the same wire center serving area.

I. Centrex Custom Package Service Optional Central Office Features

The features may be available where the Company facilities permit at the rates specified in 15.3. Following. Feature descriptions and provisions are as specified in this Section, Items 15.1 and 15.2.

J. Optional Centrex Digital Features.

Centrex Digital Service will be provided at the customer=s option where the Centrex is served from compatible digital central office and where the Company facilities permit at the rates specified in 15.3. Following. Centrex Digital feature descriptions and provisions are as specified in this Section. Only those Centrex Digital Features specified in 15.3. Following will be available under Centrex Custom Package Service.

K. Split Billing Arrangement

Split billing provides a CTC Centrex Custom Package Service Customer multiple bills for their Centrex Custom Package Service lines.

Each individual billing number will be treated separately, and the line count will be restated on each separate bill.

The same billing name, without variation, must appear on all separate bills.

Each location or individual billing number may have one or more Centrex Custom Package Service system lines. If the Centrex Custom Package Service system falls below two lines, it is no longer considered a Centrex Custom Package Service system and must be converted to Business Dial Tone Lines.

Only one (1) free directory listing will be provided per Centrex Custom Package Service system, regardless of the number of individual billing numbers or number of bills.

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**SECTION 15 - CUSTOM CENTREX SERVICE (Cont'd)**

15.2 Provisions (Cont'd)

K. Split Billing Arrangement (Cont'd)

Directory listings for separate, individual billing numbers will be charged at tariff rates.

If a 911 or other surcharge is applicable, it will be restated on the basis of each separate bill.

Interexchange Carrier plans may be associated with each separate, individual billed account when requested by the customer. However, the accounts will not be bulked for rating purposes.

L. Centrex Custom Package Service customers must contact the Company to request the Anonymous Call rejection (ACR) feature for Caller ID/Caller ID Deluxe Service.

M. Customer satisfaction Guarantee

Customers subscribing to this Centrex Custom Package Service are entitled to a full credit of any charges directly associated with the establishment of the service as well as the monthly charges billed for the service, through the date of disconnect. In addition, customers who are not satisfied with their Centrex Custom Package Service may have their previous CTC Communications Corp. Service reinstalled, at no cost, in accordance with the following terms and condition:

The customer must request that CTC Communications Corp. disconnect the service with 30 calendar days of installation.

Customers who had no previous service and subsequently elect to have their Centrex Custom Package Service disconnected will be converted by CTC Communications Corp. to CTC Communications Corp. Dial Tone Lines or Trunks at no cost to them. Customers will not be permitted to convert to a service which has been AGrand fathered@.

The refund of any charges directly associated with the establishment of the service or monthly charges will be applied as a credit to the customer=s bill.

**SECTION 15 - CUSTOM CENTREX SERVICE (Cont'd)**

15.2 Provisions (Cont'd)

M. Customer satisfaction Guarantee (Cont'd)

Credit refunds will not be available for toll charges incurred, or E911 and other like surcharges.

Each customer will be entitled to a credit refund, one time per service

The Customer satisfaction Guarantee applies to the service as a whole and not the individual features offered with this service.

The Customer satisfaction Guarantee does not extend to any Customer Provided Equipment (CPE) used in conjunction with this service, nor does it apply to Time and Material charges incurred.

The Customer satisfaction Guarantee does not apply to the installation of temporary service.

N. Payment Options

Centrex Custom Package Service customers may select either a month-to-month or a three-year term commitment. The term commitment becomes effective upon ordering the service.

Centrex Custom Service Package payment options may be selected by billing account number within a customer=s system, except as otherwise stated in split billing arrangements.

A customer selecting the month-to-month option will be obligated to pay for the service for a minimum of one month following the installation of a Centrex Custom Service Package line.

O. Adding Lined Under a Term Commitment

Additional Centrex Customer Service Package lines may be added to an existing system, up to a maximum of 30, during the term commitment. For customer subscribing to the three-year plan, the term commitment with respect to any additional lines will be coterminous with such three-year period.

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**SECTION 15 - CUSTOM CENTREX SERVICE (Cont'd)**

15.2 Provisions (Cont'd)

P. Relocation

Centrex Custom Package Service lines may be relocated to different premises without incurring termination charges. The number of Centrex Custom Package Service lines at the new location must be equal or greater to the lines at the former location.

Q. Term Commitment Renewal Options

At the expiration of the Centrex Custom Package Service term, a new term commitment may be established. If a new term commitment is not established, Centrex Custom Package Service will continue to be provided at the applicable month-to-month rate, unless the customer terminates the service.

R. Transfer of Term Commitment

With the written permission of CTC Communications Corp., the obligation to pay the Centrex Custom Package Service charges for the remainder of the term commitment may be assigned to another customer, provided there is no change of location, and the new customer assumes all the outstanding charges. A Transfer Charge of \$175.00 is payable by the new customer. (I)

S. Disconnects

There is no termination liability for customers who have elected the Centrex Custom Package Service month-to-month payment option, except that all Centrex Custom Package Service customers with this payment option are subject to a one-month minimum revenue guarantee.

Except as provided below, when Centrex Custom Service Package customer under a term commitment disconnects or terminates its Centrex Custom Service Package prior to the expiration of the three-year term commitment, an early termination charge will apply. The charge is equal to the highest number of Centrex Custom Service Package Service lines the customer had in service during any point in the term commitment, multiplied by the difference between the three-year term monthly recurring rate and the applicable month-to-month recurring Centrex Custom Package Service rate at the time of termination, multiplied by the number of months the service was provided.

If Centrex Custom Service Package customer disconnects or terminates its Centrex Custom Service Package service within 60 days following installation of the service, the termination charge will be the nonrecurring and recurring charges for the period of time the service was provided.



**SECTION 15 - CUSTOM CENTREX SERVICE (Cont'd)**

15.2 Provisions (Cont'd)

T. Conversions of Service

When a Centrex Custom Package Service three year term commitment customer upgrades to any of the CTC Communications Corp. services listed below under a term commitment of equal or greater revenue value than the remaining value of their current Centrex Custom Package Service term commitment, termination charges will not apply. The revenue value of a term commitment means the minimum amount that the customer would be required to pay CTC Communications Corp. Pursuant to the commitment over the entire term of the commitment (or over the remainder of the term, if the commitment period has already begun).

Centrex Custoflex 2100  
High capacity - 1.544 Mbps Service  
IntelliLinQ PRI Service  
Frame Relay Service

The order for the new service and the order for the disconnection of the Centrex Custom Package Service system must be received by the Company at the same time

Appropriate nonrecurring charges apply for the replacement service.

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**SECTION 15 - CUSTOM CENTREX SERVICE (Cont'd)**

15.3 Rates

A. Application of Rates

The total monthly line rate will be the sum of the Exchange Access rate, according to Density Cell classification, and the Intercommunication rate, as specified in B. Following

B. Rates and Charges

Centrex Custom Package Service Lines. Each	Per Month
Exchange Access	
Density Cell 1 .....	\$ 29.59 <b>(I)</b>
Density Cell 2 .....	\$ 37.78 <b>(I)</b>
Density Cell 3 .....	\$ 45.99 <b>(I)</b>
Density Cell 4 .....	\$ 54.20 <b>(I)</b>

Intercommunication Lines, each  
Primary/Secondary Location

Payment Options

Month-to-month	
Restricted/Unrestricted .....	\$59.12 <b>(I)</b>
36 month	
Restricted/Unrestricted .....	\$29.59* <b>(I)</b>
Restricted/Unrestricted .....	\$32.85** <b>(I)</b>

The total monthly line rate includes the applicable Interstate, Centrex Line Cost Charge as specified in CTC Communications Inc. Tariff F.C.C. No. 3.

Dial Tone Line cell classification criteria and reclassification standards are applied as a specified in Section 5.4.1

\*Effective rate for Custom Centrex 36 month term customers subscribing to or renewing service prior to August 1, 2011 for the duration of the term agreement.

\*\* Effective rate for Custom Centrex 36 month term customers subscribing to or renewing service on or after August 1, 2011 for the duration of the term agreement.

**SECTION 15 - CUSTOM CENTREX SERVICE (Cont'd)**

15.3 Rates (cont'd)

B Rates and Charges (cont'd)

. Centrex Custom Package Service Optional Features\*

		Product/ Service <u>Charge</u>	Usage <u>Charge</u>	Monthly <u>Charge</u>	
1)	Call Block	\$17.50	-	\$5.13	(I)
2)	Call Trace	-	\$1.75	-	
3)	Priority Call	\$17.50	-	\$5.13	
4)	Busy Redial	\$17.50	-	\$5.13	
5)	Return Call (*69)	\$17.50	-	\$5.13	
6)	Select Call Forwarding	\$17.50	-	\$5.13	(I)
7)	Caller ID - Number Only/w Anonymous Call Rejection**				
	(a) When purchased without the Feature Package	\$17.50	-	\$19.74	(I)
	(b) When purchased with the Feature Package	\$17.50	-	\$16.45	(I)
	Caller ID/w/Anonymous Call Rejection**				
	(a) When purchased without the Feature Package	\$17.50	-	\$23.00	(I)
	(b) When purchased with the Feature Package	\$17.50	-	\$18.88	(I)

\*\* The description and regulations for Caller ID - Number Only/Caller ID, including blocking, can be found in Pa. P.U.C.-No. 2, Section 6. Customers must contact CTC Communication Corp. to request Anonymous Call Rejection as part of Caller ID Number-Only/Caller ID.

\* Centrex feature processing charges do not apply.

# Per trace attempt successfully completed. Limit one activation per attempt.

⊥ Not applicable if installed initially with the associated Centrex Custom Package System line.

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**SECTION 15 - CUSTOM CENTREX SERVICE (Cont'd)**

15.3 Rates (cont'd)

B Rates and Charges (cont'd)

Centrex Custom Package Service Optional Features\* (cont'd)

		<u>Product/ Service Charge</u>	<u>Usage Charge</u>	<u>Monthly Charge</u>	
8)	Feature package, includes Call Block, Priority Call, Busy Redial, return Call (*69) and Select Call Forwarding	\$17.50	-	\$4.94	<b>(I)</b>
		\$17.50	-	\$13.14	<b>(I)</b>
9)	Ultra Forward	\$17.50	-	\$19.74	<b>(I)</b>

\*\* The description and regulations for Caller ID - Number Only/Caller ID, including blocking, can be found in Pa. P.U.C.-No. 2, Section 6. Customers must contact CTC Communication Corp. To request Anonymous Call Rejection as part of Caller ID Number-Only/Caller ID.

\* Centrex feature processing charges do not apply.

# Per trace attempt successfully completed. Limit one activation per attempt.

⊥ Not applicable if installed initially with the associated Centrex Custom Package System line.

**SECTION 15 - CUSTOM CENTREX SERVICE (Cont'd)**

15.3 Rates (Cont'd)

B Rates and Charges (Cont'd)

	Product/ Digital Non-button Set Features (Non-electronic set)⊘	Service	Usage <u>Charge</u> <sub>⊥</sub>	<u>Charge</u>	
1)	Call park		\$26.25	\$ 0.44	(I)
2)	Direct call Park		\$26.25	\$ 0.44	
3)	Executive Busy Override		\$26.25	\$ 0.44	
4)	last Number Redial		\$26.25	\$ 0.44	
5)	Non-button Set feature Package #		\$26.25	\$0.88	(I)

Usage charges

No local calling usage allowance is included in the Centrex Custom Package Service Message or Measured rate schedule. Usage charges apply as specified in the Local Exchange Services tariff.

Product/Service Charges

Product/Service Charges for Centrex Custom Package Service will be the same as those for Centrex Service as specified in this Section.

No Product/Service Charge will apply to the initial installation of Centrex Custom Package Service lines when installed under term commitment

⊘ Centrex Feature processing charge does not apply to Centrex Custom Package Service Digital Features.

⊥ Not applicable if installed initially with the associated Centrex Custom Service package line.

# Includes Call Park, Directed Call Park, Executive Busy Override and Last Number Redial.

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**SECTION 15 - CUSTOM CENTREX SERVICE (Cont'd)**

15.3 Rates (Cont'd)

B Rates and Charges (Cont'd)

Product/Service Charges (Cont'd)

No Product/Service Charges will apply for Centrex Custom Service Package Service Digital Features if installed initially with the Centrex Custom Service Package system. If installed subsequent to the installation of the Centrex Custom Package System, the appropriate Product/Service Charges as specified in this section apply.

The Feature Processing Service Charge, as described in this Section, applies to the customer-requested changes, i.e., adding, dropping, changing, or rearranging features or existing Centrex Custom Package Service lines.

Foreign Exchange Service

Rates and Charges are specified for Foreign Exchange Service.

- ⊃ Centrex Feature processing charge does not apply to Centrex Custom Package Service Digital Features.
- ⊥ Not applicable if installed initially with the associated Centrex Custom Service package line.
- # Includes Call Park, Directed Call Park, Executive Busy Override and Last Number Redial.

**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES**

The rates provided in Section 16 apply to Customers that are currently in a Service Term agreement with the Company. All Customers being provided Month to Month services through an expired service term or who have never had a contractual relationship with the Company will find the rates for their specific out of contract services in Section 18 - Non-Term Rates.

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16.1 **[RESERVED FOR FUTURE USE]**

**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)**

16.2 **[RESERVED FOR FUTURE USE]**



**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)**

16.3 One Communications Features

16.3.1 One Communications Analog Voice Features and Service Options

Call Forward Variable (All Calls)

Customers can forward calls to another number. Calls can be forwarded to domestic, offshore (Hawaii, Alaska, U.S. Virgin Islands, Puerto Rico, Guam and Northern Marianas), or cellular numbers. The Customer manually enters the number to which calls will be forwarded. The Customer is billed any usage charges for the forwarded call. This feature can be activated and deactivated when needed from the Customer's own phone.

Call Forwarding Remote Access

Allows the Customer to activate and deactivate Call Forward Variable from any location. Call Forwarding Remote Access will only work when paired with Call Forward Variable. This feature can be activated/deactivated when needed from the Customer's own phone.

Call Forward Busy:

Customer designates the number that the line will be forwarded under the conditions of busy. Calls can be forwarded to domestic, offshore, or cellular numbers. The Customer manually enters the number to which calls will be forwarded. The Customer is billed any usage charges for the forwarded call. This feature can be activated and deactivated when needed.

Call Forward No Answer:

Customer designates the number that the line will be forwarded under the conditions of no answer. Calls can be forwarded to domestic, offshore, or cellular numbers. The Customer manually enters the number to which calls will be forwarded. The Customer is billed any usage charges for the forwarded call. This feature can be activated and deactivated when needed.

**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)**

16.3 One Communications Features (Cont'd)

16.3.1 One Communications Analog Voice Features and Service Options (Cont'd)

Call Forward Busy/No Answer:

Customer designates the number that the line will be forwarded under the conditions of busy or no answer. Calls can be forwarded to domestic, offshore, or cellular numbers. The Customer manually enters the number to which calls will be forwarded. The Customer is billed any usage charges for the forwarded call. This feature can be activated and deactivated when needed.

Three-Way Calling:

Allows the Customer to add a third party to an existing conversation utilizing a single line.

Call Transfer:

Allows the Customer to transfer incoming calls to other destinations, internal or external. This feature also gives the Customer the ability to make three-way conference calls at no additional charge.

Call Waiting:

Provides a short tone that lets the Customer know someone else is calling while they are on the phone. The first call can be put on 'hold' to allow the second call to be answered. This feature gives the Customer the ability to handle more than one call at a time.

Caller ID Number:

Caller ID Number displays the originating number of an incoming call on a display unit provided by the Customer. The Company does not provide the digital display box needed to use this feature. Some numbers may not display for a variety of reasons, including:

- Calls placed through a long distance carrier
- Calls from an area where caller ID is not available
- Calls placed from cellular phones
- Calls from someone who has activated caller ID blocking

**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)**

16.3 One Communications Features (Cont'd)

16.3.1 One Communications Analog Voice Features and Service Options (Cont'd)

Speed Dialing (8):

Allows the Customer to dial frequently called numbers by using a one-digit code. Each line can have its own individual list of speed dial numbers, up to a maximum of eight numbers. Speed dialing can be programmed with domestic, offshore, Canadian and other international numbers if there are no toll restrictions on the line. This feature can be activated and deactivated when needed from the Customer's own phone.

Enhanced Speed Dialing (30):

Allows the Customer to dial frequently called numbers by using a two-digit code. Each line can have its own individual list of speed dial numbers, up to a maximum of thirty numbers. Speed dialing can be programmed with domestic, offshore, Canadian and other international numbers if there are no toll restrictions on the line. This feature can be activated and deactivated when needed from the Customer's own phone.

Verified or Non-Verified Account Codes (analog or digital):

Account codes offer the Customer the ability to identify and track calls by user and/or department so they can easily review all calling records and charge back costs to specific departments or clients. Two types of account codes are offered: Verified and Non-Verified. Requests for more than 100 account codes must be made via special request. Verified or non-verified account codes with two to eight digits are available for intrastate interLATA and interstate long distance.

**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)**

16.3 One Communications Features (Cont'd)

16.3.1 One Communications Analog Voice Features and Service Options (Cont'd)

Outbound Caller ID:

Outbound caller ID is the information that is sent from the Company to the caller ID unit on the terminating end of the call. The standard information sent is the account name and the billing telephone number (BTN). This feature has a character limitation of 15 characters.

Multi-Line Hunting:

All local telephone lines that are part of the same account can be set up to hunt. Hunting allows calls to a line to rollover to the next available line in the group when the first line is busy. Customers can have more than one hunt group. Customers can also choose to leave individual lines out of a hunt group. Customers will have the ability to present Outbound Caller ID from either the lead line of the hunt group or an individual calling line.

Caller ID Blocking:

Caller ID Blocking (also referred to as Call Privacy) allows Customers to block their name and number from being displayed on a caller ID unit at the terminating end of the call. This feature is turned on or off at the switch level and can be deactivated by the Customer on a per call basis.

Anonymous Call Rejection:

Allows Customers to prevent callers who intentionally block their number from getting through on their line. This feature is only available to Customers with Caller ID Number or Caller ID Name & Number. This feature can be activated and deactivated when needed from the Customer's own phone.

**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)**

16.3 One Communications Features (Cont'd)

16.3.1 One Communications Analog Voice Features and Service Options (Cont'd)

Distinctive Ring:

This feature allows a Customer to have two telephone numbers associated with a single line. Each telephone number has a unique ringing pattern and does not require an additional line. The ring of the incoming call is determined by which telephone number has been dialed. Two different ring patterns are available.

Group Call Pick-Up:

This feature will enable a Customer to answer an incoming call that has terminated to another user's station in the defined call pick-up group. A call pick-up is accomplished by dialing a pick-up access code while the called station is ringing. If more than one station in the group is ringing, the station that has begun ringing first will be intercepted first.

Call Hold

This feature allows the Customer to place a caller on hold for an extended period of time. The Customer simply presses the flash hook and hangs up the phone. To return to the call the Customer picks up the handset. This feature allows the Customer to make an outbound call while the other call is on hold.

Assume or Dial 9

Assume 9 means the Customer is not required to dial 9 to get an outside line. Dial 9 means the Customer is required to dial 9 to get an outside line.

**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)**

16.3 One Communications Features (Cont'd)

16.3.1 One Communications Analog Voice Features and Service Options (Cont'd)

Abbreviated Dialing:

Allows a Customer to dial only the last three, four, or five digits of a phone number that is associated with the Customer's physical service location. This feature works between multiple locations of the same Customer if all locations are within the same local calling area.

Call Return:

A recording will give the Customer the number, date and time of the last incoming call. The Customer can have the number redialed automatically. If the last incoming call was blocked or the call was from a network with limited capabilities, the Customer will hear a message that the number they are trying to reach is private and cannot be called. Call Return will continue trying to connect the call for up to 30 minutes. This feature can be activated when needed from the Customer's own phone.

Continuous Redial:

Automatically redials the most recent outgoing call, freeing the Customer to move on to other things, including using the phone for other calls. This feature can be activated and deactivated when needed from the Customer's own phone.

**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)**

16.3 One Communications Features (Cont'd)

16.3.1 One Communications Analog Voice Features and Service Options (Cont'd)

Caller ID Name and Number:

Caller ID Name and Number displays both the originating name and number of an incoming call on a display unit provided by the Customer. The Company does not provide the digital display box needed to use this feature. Some numbers may not display for a variety of reasons, including:

- Calls placed through a long distance carrier
- Calls from an area where caller ID is not available
- Calls placed from cellular phones
- Calls from someone who has activated caller ID blocking

Call Waiting with Caller ID Name & Number:

This feature allows Customers to view the name and number of an incoming call while another call is already in progress. The name and number will be displayed on the incoming call after the first call waiting tone is heard. Feature functionality cannot be obtained by purchasing Caller ID and Call Waiting separately.

Direct Line Connect:

Direct Line Connect allows an analog line to automatically dial a designated number whenever the originating line goes off-hook. This feature is assigned to a phone line that must be used only for one purpose. 911 cannot be the designated number.

**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)**

16.3 One Communications Features (Cont'd)

16.3.2 One Communications Digital and PRI Voice Features and Service Options

Standard or PRI Configuration:

Standard 24B channel configuration with 56 kbps for each channel (8 kbps removed for signaling and call control) or PRI 23B + 1D configuration with 64 kbps clear channel on all B channels and signaling/call control on the D channel.

Hunting

- Lowest available channel: Use the lowest available channel in the lowest available DS1.
- Highest available channel: Use the highest available channel in the highest available DS1.
- Least idle: Use the available channel that has been idle for the shortest time.
- Most idle: Use the available channel that has been idle for the longest time. (PRI Only Option)

Direct Inward Dialing (DID):

Direct Inward Dialing enables the Customer to have fewer lines than extensions, while still having a unique number for each extension, callable from outside the Customer's location. The Company will allocate a range of telephone numbers and present them to the Customer's PBX so that the PBX can appropriately route the call based on the digits dialed.

Direct Outward Dialing (DOD):

Direct Outward Dialing allows subscribers within a Customer's PBX system to connect to outside lines directly. Using a DOD, Customers can provide each person or workstation within their company the ability to dial numbers directly.



**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)**

16.3 One Communications Features (Cont'd)

16.3.2 One Communications Digital and PRI Voice Features and Service Options (Cont'd)

Direct Inward Dialing and Direct Outward Dialing (DID/DOD):

Both Direct Inward Dialing and Direct Outward Dialing may be furnished over the same facility.

Outbound Caller ID Name & Number:

Outbound Caller ID Name & Number displays the subscriber's directory name and number on the caller ID device of the called party. This feature has a 15-character limitation.

Inbound Caller ID Number Only:

Inbound Caller ID Number is only available with PRI service only and provides the number of the calling party to the party being called.

Verified or Non-Verified Account Codes (analog or digital):

Account codes provide Customers with the ability to identify and track calls by user and/or department. Two types of account codes are offered: Verified and Non-Verified. Requests for more than 100 account codes must be made via special request. Verified or non-verified account codes with two to eight digits are available for local, toll, intrastate interLATA and interstate long distance.

ESF/B8ZS or D4/AMI Circuit Framing:

Extended Super Frame/Binary 8 Zero Suppression and D4/Extended Super Frame are the two framing configurations that are available with the Company's Digital Voice solutions. D4/AMI service is subject to availability.

**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)**

16.3 One Communications Features (Cont'd)

16.3.2 One Communications Digital and PRI Voice Features and Service Options (Cont'd)

Non-Facility Associated Signaling (NFAS) for ISDN PRI option:

NFAS allows a single D channel to control multiple PRI's. Customers who desire redundancy in the event of facility failure have the option of ordering additional backup D channels, which will be furnished for a charge.

Inbound Caller ID Name & Number:

With Inbound Caller ID Name & Number, the name and number of the calling party is transmitted with a call and displayed on a Customer's Caller ID capable phone. The feature will not work if the Customer does not have PRI and Caller ID capable equipment.

Direct Inward Dialing Number Blocks:

The Company will provide telephone numbers for direct inward dialing number service in blocks of 20, 50 or 100. A monthly recurring charge applies for each block ordered.

**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)**

16.3 One Communications Features (Cont'd)

16.3.2 One Communications Digital and PRI Voice Features and Service Options (Cont'd)

Digit Transposition/Manipulation for DID Digits:

The Company will have the ability to transpose DID digits sent through its Lucent switches. There is a non-recurring charge for this service option.

Trunk Call Forwarding Service:

Trunk Call Forwarding Service provides fixed forwarding in a busy or out of service condition.

Two B Channel Transfer:

This feature enables subscribers to transfer calls from one user to another.

**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)**

16.3 One Communications Features (Cont'd)

16.3.3 One Communications Blocking Features

The following blocking options are available to Customers. A non-recurring service order charge will apply when blocking options are ordered subsequent to the installation of service.

Block Third Party Billed

Blocks the origination of third-party billed calls.

Block Collect Calling

Blocks the origination of collect calls.

Block International

Blocks the origination of direct-dialed international calls.

Block 1010XXX

Blocks the ability to use dial-around toll calling (casual dialing).

Block 900 Calls

Blocks the ability to complete calls to 900 numbers.

Block 976 Calls

Blocks the ability to complete calls to 976 numbers.

Block 700 Calls

Blocks the ability to complete calls to 700 numbers.

**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)**

16.3 One Communications Features (Cont'd)

16.3.3 One Communications Blocking Features (Cont'd)

Caller ID Blocking

Allows callers to block their name and number from being displayed on a caller ID unit at the terminating end of the call.

Block DA

Blocks calls to 411 or 555-1212.

Block Call Return

This option enables Customers to block call return on a line.

Block Call Trace

This option enables Customers to block call trace on a line.

Block Continuous Redial

This option enables Customers to block the continuous redial feature on a line.

Toll Restrict

This feature blocks toll and operator-assisted calls.

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**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)**

16.3 One Communications Features (Cont'd)

16.3.4 Rates

Monthly recurring charges for One Communications Features are set forth below. Any non-recurring charges associated with adding or removing features on a Customer's service are covered in the One Communications Miscellaneous Charges section of this tariff.

<b>One Communications Analog Voice Features</b>	<b>Monthly Recurring Charge</b>
Caller ID Name and Number	\$31.52
Call Waiting with Caller ID Name & Number	\$51.98
Direct Line Connect	\$ 6.48

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**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)**

16.3 One Communications Features (Cont'd)

16.3.4 Rates (Cont'd)

<b>One Communications Blocking Features</b>	<b>Monthly Recurring Charge</b>
Block Third Party Billed	No Charge
Block Collect Calling	No Charge
Block International	No Charge
Block 1010XXX	No Charge
Block 900 Calls	No Charge
Block 976 Calls	No Charge
Block 700 Calls	No Charge
Caller ID Blocking	No Charge
Block DA	No Charge
Block Call Return	No Charge
Block Call Trace	No Charge
Block Continuous Redial	No Charge
Toll Restrict	No Charge



**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)**

16.4 One Communications Pay Per Use Features

16.4.1 Description of Services

Charges for the following features are incurred on a per activation basis:

Cancel Call Waiting

When activated this feature suspends the call waiting service feature for the duration of a call.

Per Call Return:

When activated this feature provides Customers with the number, date and time of the last incoming call. Customers also have the option to have the last called number redialed automatically. Feature available is subject to compatibility with network facilities and calling party user specifications.

Continuous Redial:

Continuous Redial automatically redials the most recent outgoing call until the call is completed or the feature is deactivated.

Per Call ID Blocking:

Per Call ID blocking allows Customers to block their name and number from being displayed on a Called Party's caller ID device

**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)**

16.4 One Communications Pay Per Use Features (Cont'd)

16.4.1 Description of Services (Cont'd)

Per Call Display:

Per Call Display enables Customers to disable Caller ID Blocking on a line on a per call basis.

Call Trace:

Call Trace enables Customers to initiate a trace of the most recent incoming call immediately after terminating the call. When activated the calling party number of the most recent call will be captured and stored by the company. Calling party information will only be released to Law Enforcement as required by law.

Anonymous Call Rejection:

Anonymous Call Rejection allows a Customer to prevent callers who block delivery of their calling party information. This feature is only available to Customers with Caller ID Number or Caller ID Name and Number

**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)**

16.4 One Communications Pay Per Use Features (Cont'd)

16.4.2 Rates

<b>One Communications Pay Per Use Features</b>	<b>Per Use Charge</b>
Cancel Call Waiting	\$0.00
Per Call Return	\$0.75
Continuous Redial	\$0.75
Per Call ID Blocking	\$0.00
Per Call Display	\$0.00
Call Trace	\$1.00
Anonymous Call Rejection	\$0.00

**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)**

16.5 One Communications Directory Listings

16.5.1 Description of Services

Customers are provided one free white page and one free yellow page main listing for each Billing Telephone Number (BTN). Customer's requiring special Yellow Page advertisements (i.e. a 3-color box ad in the yellow pages) must coordinate such arrangements directly with the applicable Publisher.

Customers may purchase additional white page listings for a monthly per listing fee. The following types of additional white page listings are available:

- Additional White Page Listing  
(includes extra listing, cross reference, duplicate, foreign, alternate number, extra line, reference, indented, toll-free, where available)
- Non Published (private)
- Non-Directory Listed (semi-private)
- National Toll-Free Directory Listing
- State Directory Toll-Free Assistance Listing
- Call Intercept

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**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)**

16.5 One Communications Directory Listings (Cont'd)

16.5.2 Rates

The monthly rates for One Communications Directory Listings are described below. Applicable non-recurring charges associated with adding or changing a Customer's directory listings are covered in the One Communications Miscellaneous Charges section of this tariff.

<b>One Communications Directory Listings</b>	<b>Monthly Recurring Charge</b>	
Additional White Page Listing	\$30.56	(I)
Non Published (private)	\$30.56	(I)
Non-Directory Listed (semi-private)	\$30.56	(I)
National Toll-Free Directory Listing	\$103.86	(I)
State Directory Toll-Free Assistance Listing	\$103.86	(I)
Call Intercept	no charge	

**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont’d)**

16.6 One Communications Operator Services and Directory Assistance

16.6.1 Operator Services

Intrastate Usage Rate, per minute\*: \$0.89

<b>Operator Services – Operator Handled Calls</b>	<b>Per Use Charge</b>	
	<b>Residential</b>	<b>Business</b>
Customer Dialed Calling Card	\$4.99	\$8.73 (I)
Operator Must Dial Calling Card	\$4.99	\$8.73 (I)
Operator Dialed Calling Card	\$4.99	\$9.63 (I)
Collect - Automated	\$4.99	\$8.73 (I)
Collect – Operator Handled	\$6.50	\$11.38 (I)
Third Party - Automated	\$4.99	\$8.73 (I)
Third Party – Operator Handled	\$9.99	\$17.48 (I)
Sent Paid – Non-Coin – Automated	\$4.99	\$8.73 (I)
Sent Paid – Non-Coin – Operator	\$9.99	\$17.48 (I)
Person-to-Person	\$9.99	\$17.48 (I)
Operator Dialed Surcharge	\$2.15	\$3.76 (I)
General Assistance	\$1.99	\$3.48 (I)

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<b>Busy Line Verification Service</b>	<b>Per Use Charge</b>	
	<b>Residential</b>	<b>Business</b>
Busy Line Verification Service	\$9.99	\$17.48 (I)
Emergency Line Interrupt with Busy Line Verification Service	\$9.99	\$17.48 (I)

\*There is a 3 minute minimum billing for operator service calls made from payphones.



**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont’d)**

16.7 One Communications Miscellaneous Charges

16.7.1 Installation

A non-recurring charge applies to the installation of a new service arrangement and to any move, add or change in the Customer’s service that is requested subsequent to installation of the initial service.

	<b>Non-Recurring Charge</b>	
OneSolutions Essential Install Charge 1 yr	\$435.75	(I)
OneSolutions Essential Install Charge 2 yr	\$348.25	
OneSolutions Essential Install Charge 3 yr	\$260.75	(I)
OneSolutions Enhanced Install Charge 1 yr	\$1048.25	(I)
OneSolutions Enhanced Install Charge 2 yr	\$698.25	
OneSolutions Enhanced Install Charge 3 yr	\$348.25	(I)
OneSolutions Essential Additional Line Charge	\$68.25	(I)
OneSolutions Enhanced Additional Line Charge	\$68.25	(I)
One Communications Basic IP Trunking Install Charge 1 yr	\$1048.25	(I)
One Communications Basic IP Trunking Install Charge 2 yr	\$698.25	
One Communications Basic IP Trunking Install Charge 3 yr	\$348.25	(I)



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**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)**

16.7 One Communications Miscellaneous Charges (Cont'd)

16.7.1 Installation (Cont'd)

	<b>1 Year NRC, per circuit</b>	<b>2 Year NRC, per circuit</b>	<b>3 Year NRC, per circuit</b>
OneSolutions Complete Install Charge 1.5M – 3.0M	\$1,748.25	\$873.25	\$348.25
OneSolutions Complete Install Charge 4.5M – 6.0M	\$2,623.25	\$1,748.25	\$873.25
OneSolutions Complete Install Charge 7.5M – 9.0M	\$3,498.25	\$2,623.25	\$1,748.25
OneSolutions Complete Install Charge 10.5M – 12.0M	\$4,373.25	\$3,498.25	\$2,623.25

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**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)**

16.7 One Communications Miscellaneous Charges (Cont'd)

16.7.2 Customer Requested Move, Add or Change (MAC)

A non-recurring charge applies to any changes made on a line when requested by the Customer subsequent to the first 30 days following installation. Non-recurring charges apply to all requested changes including changes to features, additional directory listings etc. and are in addition to any monthly recurring charges associated with the newly requested service or features. Non-recurring charges will apply on a per order basis.

	<b>NRC</b>
MAC Charge, per order	\$25.00

16.7.3 Service Restoration Charge

In the event a Customer's service is suspended for non-payment, the Company will assess a Service Restoration Charge upon reactivating the Customer's service, once full payment has been received.

If service that has been suspended for non-payment is subsequently disconnected, such disconnection will be treated as a discontinuance of service, in which event termination liability may apply. Following service discontinuance, restoration of service would be treated as a request for new service and installation charges will apply. The Company also reserves the right to secure a deposit as a condition of service when service has been suspended or disconnected for reasons of non-payment

	<b>Non-Recurring Charge</b>
Service Restoration Charge	\$19.99

**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)**

16.7 One Communications Miscellaneous Charges (Cont'd)

16.7.4 Digit Transposition

	<b>Non-Recurring Charge</b>
Digit Transposition, per DID block	\$8.73

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16.7.5 Directory Listings Non-Recurring Charges

The non-recurring charges described below are applied when adding or changing a Customer's directory listings subsequent to installation of initial service. These charges are in addition to the MAC charges described in Section 16.7.2.

	<b>Non-Recurring Charge</b>
Additional White Page Listing	\$15.75

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**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)**

16.8 One Communications Usage and Calling Plans

16.8.1 Local Usage

Local usage is offered on an unlimited basis for both OneSolutions Essential and OneSolutions Enhanced.

16.8.2 Domestic Toll Service

All Customers that order OneSolutions Essential or OneSolutions Enhanced products must pre-subscribe to the Company for their toll and Long Distance service.

**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)**

16.9 One Communications Toll-Free Service

16.9.1 Description of Services

One Communications Toll-Free Service offers Customers inbound calling where a toll-free number is provided for the purpose of receiving calls at no expense to the calling party.

One Solutions service packages provide Customers with a bundled number of toll and toll-free minutes per line for a flat monthly fee. Customers who exceed their allotted number of minutes in any given month will be billed a per minute rate on their overage minutes. One Communications Toll-Free service is not available on a standalone basis. A monthly recurring charge does not apply to the first toll-free number ordered, but does apply to additional toll-free numbers. Toll-free numbers must terminate to a valid phone number assigned in connection with a OneSolutions Essential or One Solutions Enhanced service package.

Toll-free numbers are reserved and assigned at random to each Customer from a general pool of available toll-free numbers provided to the Company.

Vanity numbers may be requested by the Customer; however, the Company does not guarantee the availability of any vanity numbers. Requests for vanity numbers are subject to a non-recurring charge.

**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)**

16.9 One Communications Toll-Free Service (Cont'd)

16.9.2 One Communications Toll-Free Service Features

The following features are available in conjunction with the Company's toll free service. Features can be ordered separately or in combination. A non-recurring charge applies when features are ordered, changed or disconnected subsequent to installation of the initial service:

Info Digit Blocking

Info Digit Blocking blocks calls based on the type of telephone from which the call originates, such as calls originating from payphones or prison phones.

Info Digit Routing

Info Digit Routing routes and controls calls based on telephone line type.

Point of Origination Blocking (3/6/10 Digit Blocking)

Point of Origination Blocking allows or blocks calls based on originating NPA, NPA-NXX or 10 digit numbers.

Point of Origination Routing (3/6/10 Digit Routing)

Point of Origination Routing routes calls to a predetermined location based on originating NPA, NPA-NXX or 10 digit numbers.

Time of Day Routing (Time and Day of Week Routing)

Time of Day Routing routes calls to different locations based on the time and day of the week.

Day of Year Routing

Day of Year Routing routes calls to a different location based on day of the year.

Percent Call Allocation Routing

Percent Traffic Allocation routing provides Customers with the ability to route calls to different locations based on a predetermined percentage of calls received.

Pre-Defined Alternative Routing Profiles

Pre-Defined Alternative Routing establishes alternate routing profiles, which can be activated in various predefined situations.

**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)**

16.9 One Communications Toll-Free Service (Cont'd)

16.9.3 Rates

	<b>NRC, per request</b>
Info Digit Blocking	\$175.00
Info Digit Routing	\$175.00
Point of Origination Blocking (3/6/10 Digit Blocking)	\$175.00
Point of Origination Routing (3/6/10 Digit Routing)	\$175.00
Time of Day Routing (Time and Day of Week Routing)	\$175.00
Day of Year Routing	\$175.00
Percent Call Allocation Routing	\$175.00
Pre-Defined Alternative Routing Profiles	\$175.00
Vanity Number	\$35.00

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	<b>MRC</b>
Toll-Free Number, per number	\$30.56

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**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)**

**16.10 One Communications Cancellation and Early Termination of Service**

**16.10.1 Cancellation of Service**

If Customer elects to cancel the service prior to installation, Customer shall owe the Company an amount equal to (I) one month's recurring charge for the service plus (II) the non-recurring charge for such service set forth in this tariff. The Customer will also be liable to the Company for any direct costs incurred by the Company as a result of the service cancellation (including any cancellation or early termination fees imposed on the Company by any service provider that was to be utilized to deliver the cancelled service).

**16.10.2 Early Termination of Service**

If Customer elects to terminate all or any portion of a service furnished pursuant to a fixed-term agreement subsequent to the service installation date but prior to the end of the fixed-term, Customer shall owe the Company an amount equal to the applicable monthly recurring charge for the disconnected service(s) or portion of service multiplied by the number of months remaining in the selected term. The Customer will also be liable to the Company for any direct costs incurred by the Company as a result of early termination (including any cancellation or early termination fees imposed on the Company by any service provider that was utilized to deliver the terminated service).



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**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)**

16.11 One Communications Deferral of Service

When a Customer elects to defer service in excess of 30 calendar days from our loop delivery date, a Service Deferment Fee will apply for each product per month until the service is either installed up through 120 calendar days. In no case will deferment of service extend beyond 120 calendar days. Installation deferrals exceeding 120 calendar days will be treated as Cancellation and Cancellation charges will apply.

Monthly Deferment charges Schedule by Service

- \$42.53 per DS0
- \$170.03 per OneSolutions Essentials bundle
- \$283.40 per DS1 (Voice, DIA, Integrated, Multi T1 per T1)
- \$566.79 per DS1 Point to Point
- \$2,833.92 per DS3
- \$5,667.83 per DS3 Point to Point

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**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)**

**16.12 One Communications Basic IP Trunking**

**16.12.1 General**

One Communications Basic IP Trunking service provides up to 24 channels of voice service. One Communications Basic IP Trunking service is only available to business Customers. The service offering is limited to areas where requisite available facilities exist.

Customers who subscribe to One Communications Basic IP Trunking will be provided with:

- Access to the Company's network for purposes of receiving or placing local and long distance calls.
- Measured (per minute) local service. Measured (per call) local service is also available in all areas excluding Philadelphia and Pittsburg.
- The option to purchase a package of 100,000 local minutes.
- Long distance service offered in connection with Basic IP Trunking service is furnished on a usage sensitive basis and is subject to a per minute rate.
- The following features are included with One Communications Basic IP Trunking at no additional charge: Hunting, Direct Inward Dialing, Direct Outward Dialing, Direct Inward Dialing and Direct Outward Dialing, Outbound Caller ID Name & Number, Inbound Caller ID Number Only, Verified or Non-Verified Account Codes and ESF/B8ZS or D4/AMI Circuit Framing.

**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)**

16.12 One Communications Basic IP Trunking (Cont'd)

16.12.1 General (Cont'd)

- For an additional monthly charge, the following features are available with the Company's IP Basic Trunking service: Inbound Caller ID Name & Number, Direct Inward Dialing Number Blocks, Multiple Trunk Group Configuration, Digit Transposition for DID Digits and Call Forward on Trunks.
- Direct Inward Dial (DID) Number Block of 20 is also included with Basic IP Trunking service.

**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)**

16.12 One Communications Basic IP Trunking (Cont'd)

16.12.2 Restrictions

- Customer-premises equipment must be compatible with Company provided equipment including but not limited to a Company-provided integrated access device (IAD). Unless otherwise agreed to in writing, Company-provided equipment shall, at all times remain the property of the Company. Upon termination of service, the Customer will provide the Company reasonable access to the Customer's premises for purposes of removing Company-provide equipment. In the event the Customer fails to provide the Company with said access or should Company-provided equipment be returned to the Company in worse condition than that which could be reasonably expected from normal use and wear, then in such event, Customer will be liable to the Company for the equipment's current replacement cost.

**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)**

16.12 One Communications Basic IP Trunking (Cont'd)

16.12.3 Application of Rates

- A) Term Discounts  
Discounts are available to customers who subscribe to One Communications Basic IP Trunking under one, two or three year term contracts.
- B) Monthly Recurring Charges  
Monthly recurring charges apply to One Communications Basic IP Trunking Service and to applicable features and services ordered in connection with the service.
- C) IP Trunking Local Usage  
Local usage furnished in connection with Basic IP Trunking service is provided on a measured, per minute basis. Measured (per call) local service is also available in all areas excluding Philadelphia and Pittsburg.
- D) IP Trunking Domestic Toll  
Basic IP Trunking Long Distance service is furnished on usage sensitive basis and subject to a per minute rate.
- E) Extended Area Service Monthly Recurring Charges  
An Extended Area Service (EAS) monthly recurring charge (MRC) applies to Customers who reside in rate centers where the Company does not have a node. EAS charges are in addition to the monthly recurring charges for Basic IP Trunking service.

**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)**

16.12 One Communications Basic IP Trunking (Cont'd)

16.12.4 Rates

**Monthly Recurring Charges**

	<b>Monthly Recurring Charge</b>
IP Trunking T1 Measured – Month to Month	\$3,440.85 (I)
IP Trunking T1 Measured – 1 year	\$2,629.81 (I)
IP Trunking T1 Measured – 2 year	\$2,366.81 (I)
IP Trunking T1 Measured – 3 year	\$2,130.17 (I)
IP Trunking Local Minutes Package 100,000 – Month to Month	\$5,337.26(I)
IP Trunking Local Minutes Package 100,000 – 1 year	\$4,079.18 (I)
IP Trunking Local Minutes Package 100,000 – 2 year	\$3,467.28 (I)
IP Trunking Local Minutes Package 100,000 – 3 year	\$2,947.23 (I)

**Local Usage**

	<b>Rate</b>
IP Trunking Local Usage, per minute rate	\$0.03 (I)
IP Trunking Local Usage, per call rate (available in all areas excluding Philadelphia and Pittsburg)	\$0.11 (I)

**Domestic Toll Usage**

	<b>Per Minute Rate</b>
IP Trunking Domestic Usage, per minute rate	\$0.07 (I)
IP Trunking Domestic Toll-Free Usage, per minute rate	\$0.07 (I)

**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont’d)**

16.12 One Communications Basic IP Trunking (Cont’d)

16.12.4 Rates (Cont’d)

**Extended Area Service (EAS) Monthly Recurring Charges**

<b>On/Off Node Wire Center</b>	<b>Node/ Collocation Wire Center</b>	<b>Basic IP Trunking EAS - 1 year , Monthly</b>	<b>Basic IP Trunking EAS - 2 year, Monthly</b>	<b>Basic IP Trunking EAS - 3 year , Monthly</b>
ALNAPAAL	ALNAPAAL	N/A	N/A	N/A
ALQPPAAL	ALQPPAAL	N/A	N/A	N/A
ALTWPAAL	ALTWPAAL	\$0.00	\$0.00	\$0.00
ALTWPAMT	ALTWPAAL	\$456.21	\$456.21	\$456.21
AMBLPAAM	PHLAPAMK	\$532.12	\$532.12	\$532.12
ARMRPAAR	PHLAPAMK	\$821.64	\$821.64	\$821.64
AVDLPAAV	PHLAPAMK	\$2,650.60	\$2,650.60	\$2,650.60
BATHPABT	PHLAPAMK	\$4,005.42	\$4,005.42	\$4,005.42
BCHMPABU	PHLAPAMK	\$2,041.01	\$2,041.01	\$2,041.01
BCYNPABC	PHLAPAMK	\$453.99	\$453.99	\$453.99
BEWKPABR	BEWKPABR	N/A	N/A	N/A
BGVLPABR	BGVLPABR	N/A	N/A	N/A
BHLHPABE	PHLAPAMK	\$3,423.46	\$3,423.46	\$3,423.46
BLLVPABE	BLLVPABE	N/A	N/A	N/A
BMBGPABL	BMBGPABL	N/A	N/A	N/A
BMNSPABM	PHLAPAMK	\$2,650.60	\$2,650.60	\$2,650.60
BRSTPABR	PHLAPAMK	\$1,525.21	\$1,525.21	\$1,525.21
BRYMPABM	PHLAPAMK	\$1,024.89	\$1,024.89	\$1,024.89
BTHYPABH	PHLAPAMK	\$1,160.34	\$1,160.34	\$1,160.34
BTPKPABP	BTPKPABP	N/A	N/A	N/A
CARNPACA	CARNPACA	N/A	N/A	N/A
CGVLPACL	PHLAPAMK	\$1,837.80	\$1,837.80	\$1,837.80
CHESPACA	PHLAPAMK	\$1,228.12	\$1,228.12	\$1,228.12

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**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont’d)**

16.12 One Communications Basic IP Trunking (Cont’d)

16.12.4 Rates (Cont’d)

**Extended Area Service (EAS) Monthly Recurring Charges**

<b>On/Off Node Wire Center</b>	<b>Node/ Collocation Wire Center</b>	<b>Basic IP Trunking EAS – Month to Month</b>
ALNAPAAL	ALNAPAAL	N/A
ALQPPAAL	ALQPPAAL	N/A
ALTWPAAL	ALTWPAAL	\$0.00
ALTWPAMT	ALTWPAAL	\$596.86
AMBLPAAM	PHLAPAMK	\$696.29
ARMRPAAR	PHLAPAMK	\$1075.03
AVDLPAAV	PHLAPAMK	\$3,468.12
BATHPABT	PHLAPAMK	\$5,240.73
BCHMPABU	PHLAPAMK	\$2,670.47
BCYNPABC	PHLAPAMK	\$593.95
BEWKPABR	BEWKPABR	N/A
BGVLPABR	BGVLPABR	N/A
BHLHPABE	PHLAPAMK	\$4,479.28
BLLVPABE	BLLVPABE	N/A
BMBGPABL	BMBGPABL	N/A
BMNSPABM	PHLAPAMK	\$3,468.12
BRSTPABR	PHLAPAMK	\$1,995.56
BRYMPABM	PHLAPAMK	\$1,340.94
BTHYPABH	PHLAPAMK	\$1,518.21
BTPKPABP	BTPKPABP	N/A
CARNPACA	CARNPACA	N/A
CGVLPACL	PHLAPAMK	\$2,404.52
CHESPACA	PHLAPAMK	\$1,606.90

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**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont’d)**

16.12 One Communications Basic IP Trunking (Cont’d)

16.12.4 Rates (Cont’d)

**Extended Area Service (EAS) Monthly Recurring Charges (Cont’d)**

On/Off Node Wire Center	Node/ Collocation Wire Center	Basic IP Trunking EAS - 1 year, Monthly	Basic IP Trunking EAS - 2 year, Monthly	Basic IP Trunking EAS - 3 year, Monthly	
CHESPACB	PHLAPAMK	\$1,363.55	\$1,363.55	\$1,363.55	(I)
CHTTPACT	PHLAPAMK	\$542.54	\$542.54	\$542.54	
CHVLPACH	PHLAPAMK	\$532.12	\$532.12	\$532.12	(I)
CLARPACL	CLARPACL	N/A	N/A	N/A	
CNBGPACA	CNBGPACA	N/A	N/A	N/A	
CNPNPACE	PHLAPAMK	\$1,634.52	\$1,634.52	\$1,634.52	(I)
CNSHPACN	PHLAPAMK	\$532.12	\$532.12	\$532.12	(I)
CPHLPACH	CPHLPACH	N/A	N/A	N/A	
CRAFPACR	CRAFPACR	N/A	N/A	N/A	
CRDLPACA	CRDLPACA	N/A	N/A	N/A	
CRPLPACO	CRPLPACO	N/A	N/A	N/A	
CRVVPACA	PHLAPAMK	\$2,447.38	\$2,447.38	\$2,447.38	(I)
CSSPPACS	PHLAPAMK	\$2,108.73	\$2,108.73	\$2,108.73	
CTSQPACT	ALTWPAAL	\$590.01	\$590.01	\$590.01	
CTVLPACV	PHLAPAMK	\$2,718.38	\$2,718.38	\$2,718.38	(I)
DRMTPADO	DRMTPADO	N/A	N/A	N/A	
DUBSPADU	DUBSPADU	N/A	N/A	N/A	
DWTWPADT	PHLAPAMK	\$2,244.18	\$2,244.18	\$2,244.18	(I)
DYTWPADB	PHLAPAMK	\$1,931.62	\$1,931.62	\$1,931.62	
EAGLPAEG	PHLAPAMK	\$2,311.96	\$2,311.96	\$2,311.96	
EDTNPAED	PHLAPAMK	\$532.12	\$532.12	\$532.12	(I)
ERIEPAXE	ERIEPAXE	N/A	N/A	N/A	
ERIEPAXM	ERIEPAXM	N/A	N/A	N/A	



**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont’d)**

16.12 One Communications Basic IP Trunking (Cont’d)

16.12.4 Rates (Cont’d)

**Extended Area Service (EAS) Monthly Recurring Charges (Cont’d)**

On/Off Node Wire Center	Node/ Collocation Wire Center	Basic IP Trunking EAS - 1 year , Monthly	Basic IP Trunking EAS - 2 year, Monthly	Basic IP Trunking EAS - 3 year, Monthly	
ERIEPAXS	ERIEPAXS	N/A	N/A	N/A	
ERIEPAXT	ERIEPAXT	N/A	N/A	N/A	
ERIEPAXW	ERIEPAXW	N/A	N/A	N/A	
ESTNPAEA	PHLAPAMK	\$ 3,760.59	\$ 3,760.59	\$ 3,760.59	(I)
EXTNPAEX	PHLAPAMK	\$2,067.12	\$2,067.12	\$2,067.12	(I)
FKLNPAFX	FKLNPAFX	N/A	N/A	N/A	
FLWDPAFL	PHLAPAMK	\$3,666.74	\$3,666.74	\$3,666.74	(I)
FTWSPAFW	PHLAPAMK	\$1,160.34	\$1,160.34	\$1,160.34	
GLLDPAAGN	PHLAPAMK	\$889.39	\$889.39	\$889.39	
GLNMPAGL	PHLAPAMK	\$2,650.60	\$2,650.60	\$2,650.60	(I)
GLNSPAGL	GLNSPAGL	N/A	N/A	N/A	
GNBGPAGR	GNBGPAGR	N/A	N/A	N/A	
GRLAPAGL	ALTWPAAL	\$1,647.80	\$1,647.80	\$1,647.80	(I)
HLTWPAHE	PHLAPAMK	\$3,328.01	\$3,328.01	\$3,328.01	
HMBGPAHB	PHLAPAMK	\$4,411.89	\$4,411.89	\$4,411.89	(I)
HMLNPAHM	HMLNPAHM	N/A	N/A	N/A	
HMSTPAHO	HMSTPAHO	N/A	N/A	N/A	
HRBGPAHA	HRBGPAHA	N/A	N/A	N/A	
HRLVPAHV	PHLAPAMK	\$2,041.01	\$2,041.01	\$2,041.01	(I)
HSDLPAHO	HSDLPAHO	N/A	N/A	N/A	
HTBOPAHB	PHLAPAMK	\$532.12	\$532.12	\$532.12	(I)
HUMLPAHM	HUMLPAHM	N/A	N/A	N/A	
HWLYPAHW	HWLYPAHW	N/A	N/A	N/A	



**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont’d)**

16.12 One Communications Basic IP Trunking (Cont’d)

16.12.4 Rates (Cont’d)

**Extended Area Service (EAS) Monthly Recurring Charges (Cont’d)**

<b>On/Off Node Wire Center</b>	<b>Node/ Collocation Wire Center</b>	<b>Basic IP Trunking EAS - 1 year, Monthly</b>	<b>Basic IP Trunking EAS - 2 year, Monthly</b>	<b>Basic IP Trunking EAS - 3 year, Monthly</b>	
HYBKPAHB	PHLAPAMK	\$3,057.08	\$3,057.08	\$3,057.08	(I)
HZTNPAHZ	HZTNPAHZ	N/A	N/A	N/A	
INDIPAIN	INDIPAIN	N/A	N/A	N/A	
IRWNPAIR	IRWNPAIR	N/A	N/A	N/A	
JENKPAJK	PHLAPAMK	\$532.12	\$532.12	\$532.12	(I)
JMTHPAJT	JMTHPAJT	N/A	N/A	N/A	
JRMYPAJE	JRMYPAJE	N/A	N/A	N/A	(I)
KGPRPAKP	PHLAPAMK	\$515.25	\$515.25	\$515.25	(I)
KGTNPAES	KGTNPAES	N/A	N/A	N/A	(I)
KHVLPAKU	ALTWPAAL	\$767.15	\$767.15	\$767.15	(I)
KMVLPAKV	PHLAPAMK	\$2,921.64	\$2,921.64	\$2,921.64	
KNSQPAKS	PHLAPAMK	\$2,379.72	\$2,379.72	\$2,379.72	
KRLNPAKL	PHLAPAMK	\$542.54	\$542.54	\$542.54	
KZTNPAKZ	ALTWPAAL	\$1,512.32	\$1,512.32	\$1,512.32	
LANGPALA	PHLAPAMK	\$584.29	\$584.29	\$584.29	
LARCPALM	PHLAPAMK	\$1,160.34	\$1,160.34	\$1,160.34	(I)
LBNNPAES	LBNNPAES	N/A	N/A	N/A	
LDNBPALB	PHLAPAMK	\$2,650.60	\$2,650.60	\$2,650.60	(I)
LHTNPALE	LHTNPALE	N/A	N/A	N/A	
LNCSPALA	LNCSPALA	N/A	N/A	N/A	
LNDLPALD	PHLAPAMK	\$582.96	\$582.96	\$582.96	(I)
LNLXPALN	PHLAPAMK	\$1,905.51	\$1,905.51	\$1,905.51	
LNSDPALD	PHLAPAMK	\$753.97	\$753.97	\$753.97	(I)



**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont’d)**

16.12 One Communications Basic IP Trunking (Cont’d)

16.12.4 Rates (Cont’d)

**Extended Area Service (EAS) Monthly Recurring Charges (Cont’d)**

<b>On/Off Node Wire Center</b>	<b>Node/ Collocation Wire Center</b>	<b>Basic IP Trunking EAS - 1 year, Monthly</b>	<b>Basic IP Trunking EAS - 2 year, Monthly</b>	<b>Basic IP Trunking EAS - 3 year, Monthly</b>	
LRDLPALB	PHLAPAMK	\$3,734.50	\$3,734.50	\$3,734.50	(I)
LTRBPALA	LTRBPALA	N/A	N/A	N/A	
LWTWPALE	LWTWPALE	N/A	N/A	N/A	
MBRGPAME	MBRGPAME	N/A	N/A	N/A	
MCMRPAMC	MCMRPAMC	N/A	N/A	N/A	
MCPTPAMK	MCPTPAMK	N/A	N/A	N/A	
MDTNPAMI	MDTNPAMI	N/A	N/A	N/A	
MEDIPAME	PHLAPAMK	\$530.86	\$530.86	\$530.86	(I)
MNDNPAMH	PHLAPAMK	\$2,108.73	\$2,108.73	\$2,108.73	(I)
MNTPPAMO	MNTPPAMO	N/A	N/A	N/A	
MOSCPAMC	MOSCPAMC	N/A	N/A	N/A	
MOVLPAMO	MOVLPAMO	N/A	N/A	N/A	
MRSLPAMV	PHLAPAMK	\$2,108.73	\$2,108.73	\$2,108.73	(I)
MSCWPAMW	MSCWPAMW	N/A	N/A	N/A	
NATNPANR	PHLAPAMK	\$3,937.73	\$3,937.73	\$3,937.73	(I)
NNTCPANA	NNTCPANA	N/A	N/A	N/A	
NRTEPAXN	NRTEPAXN	N/A	N/A	N/A	
NRTWPANR	PHLAPAMK	\$532.12	\$532.12	\$532.12	(I)
NWCSPANC	NWCSPANC	N/A	N/A	N/A	
NWHPPANH	PHLAPAMK	\$2,379.72	\$2,379.72	\$2,379.72	(I)
NWKNPANK	NWKNPANK	N/A	N/A	N/A	
NWLSPANW	PHLAPAMK	\$1,566.81	\$1,566.81	\$1,566.81	(I)
NWTWPANW	PHLAPAMK	\$1,837.80	\$1,837.80	\$1,837.80	(I)

**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)**

16.12 One Communications Basic IP Trunking (Cont'd)

16.12.4 Rates (Cont'd)

**Extended Area Service (EAS) Monthly Recurring Charges (Cont'd)**

<b>On/Off Node Wire Center</b>	<b>Node/ Collocation Wire Center</b>	<b>Basic IP Trunking EAS – Month to Month</b>
LRDLPALB	PHLAPAMK	\$4,886.25
LTRBPALA	LTRBPALA	N/A
LWTWPALE	LWTWPALE	N/A
MBRGPAME	MBRGPAME	N/A
MCMRPAMC	MCMRPAMC	N/A
MCPTPAMK	MCPTPAMK	N/A
MDTNPAMI	MDTNPAMI	N/A
MEDIPAME	PHLAPAMK	\$694.56
MNDNPAMH	PHLAPAMK	\$2,759.07
MNTPPAMO	MNTPPAMO	N/A
MOSCPAMC	MOSCPAMC	N/A
MOVLPAMO	MOVLPAMO	N/A
MRSLPAMV	PHLAPAMK	\$2,759.07
MSCWPAMW	MSCWPAMW	N/A
NATNPANR	PHLAPAMK	\$5,152.16
NNTCPANA	NNTCPANA	N/A
NRTEPAXN	NRTEPAXN	N/A
NRTWPANR	PHLAPAMK	\$696.29
NWCSPANC	NWCSPANC	N/A
NWHPPANH	PHLAPAMK	\$3,113.64
NWKNPANK	NWKNPANK	N/A
NWLSPANW	PHLAPAMK	\$2,050.04
NWTWPANW	PHLAPAMK	\$2,404.52

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**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont’d)**

16.12 One Communications Basic IP Trunking (Cont’d)

16.12.4 Rates (Cont’d)

**Extended Area Service (EAS) Monthly Recurring Charges (Cont’d)**

On/Off Node Wire Center	Node/ Collocation Wire Center	Basic IP Trunking EAS - 1 year	Basic IP Trunking EAS - 2 year, Monthly	Basic IP Trunking EAS - 3 year, Monthly	
PTTNPAPI	PTTNPAPI	N/A	N/A	N/A	
PTTWPAPT	PHLAPAMK	\$2,473.56	\$2,473.56	\$2,473.56	(I)
PXTGPAPG	PXTGPAPG	N/A	N/A	N/A	
PXTNPAPA	PXTNPAPA	N/A	N/A	N/A	
PXVLPAPV	PHLAPAMK	\$1,837.80	\$1,837.80	\$1,837.80	(I)
PYVLPAPE	PYVLPAPE	N/A	N/A	N/A	
QKTWPAQT	PHLAPAMK	\$2,650.60	\$2,650.60	\$2,650.60	(I)
RBTTPPART	RBTTPPART	N/A	N/A	N/A	
RDNGPARE	PHLAPAMK	\$3,557.40	\$3,557.40	\$3,557.40	(I)
RDPKPARP	PHLAPAMK	\$532.12	\$532.12	\$532.12	
RGVLPARI	PHLAPAMK	\$3,328.01	\$3,328.01	\$3,328.01	
RYFRPARF	PHLAPAMK	\$2,041.01	\$2,041.01	\$2,041.01	
SCHWPASV	ALTWPAAL	\$1,986.51	\$1,986.51	\$1,986.51	(I)
SCTNPASC	SCTNPASC	N/A	N/A	N/A	
SDTNPASD	PHLAPAMK	\$2,108.73	\$2,108.73	\$2,108.73	(I)
SHLNPASH	PHLAPAMK	\$3,666.74	\$3,666.74	\$3,666.74	(I)
SHRNPASH	SHRNPASH	N/A	N/A	N/A	
SHSAPASH	SHSAPASH	N/A	N/A	N/A	
SLTNPAST	SLTNPAST	N/A	N/A	N/A	
SLTTPAES	PHLAPAMK	\$4,411.89	\$4,411.89	\$4,411.89	(I)
SLWBPASL	PHLAPAMK	\$3,395.81	\$3,395.81	\$3,395.81	
SNSPPASS	PHLAPAMK	\$3,869.97	\$3,869.97	\$3,869.97	
SPFDPASF	PHLAPAMK	\$1,024.89	\$1,024.89	\$1,024.89	(I)



**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont’d)**

16.12 One Communications Basic IP Trunking (Cont’d)

16.12.4 Rates (Cont’d)

**Extended Area Service (EAS) Monthly Recurring Charges (Cont’d)**

On/Off Node Wire Center	Node/ Collocation Wire Center	Basic IP Trunking EAS - 1 year	Basic IP Trunking EAS - 2 year, Monthly	Basic IP Trunking EAS - 3 year, Monthly	
SPTWPASP	PHLAPAMK	\$3,192.56	\$3,192.56	\$3,192.56	(I)
SRBGPAST	SRBGPAST	N/A	N/A	N/A	
STCGPAES	STCGPAES	N/A	N/A	N/A	
TAYLPATA	TAYLPATA	N/A	N/A	N/A	
TRCKPATC	TRCKPATC	N/A	N/A	N/A	
TRNTPATA	TRNTPATA	N/A	N/A	N/A	
TRPRPATR	PHLAPAMK	\$532.12	\$532.12	\$532.12	(I)
TULYPATU	PHLAPAMK	\$1,728.42	\$1,728.42	\$1,728.42	(I)
WASHPAWA	WASHPAWA	N/A	N/A	N/A	
WAYNPAWY	PHLAPAMK	\$515.25	\$515.25	\$515.25	(I)
WCHSPAWC	PHLAPAMK	\$684.57	\$684.57	\$684.57	
WGRVPAWG	PHLAPAMK	\$2,786.11	\$2,786.11	\$2,786.11	
WGTPAWR	PHLAPAMK	\$1,660.61	\$1,660.61	\$1,660.61	(I)
WKBGPAWK	WKBGPAWK	N/A	N/A	N/A	
WLBRPAWB	WLBRPAWB	N/A	N/A	N/A	
WLGRPAWG	PHLAPAMK	\$532.12	\$532.12	\$532.12	(I)
WLSTPAWS	WLSTPAWS	N/A	N/A	N/A	
WMFLPAWM	WMFLPAWM	N/A	N/A	N/A	
WRRNPAWA	WRRNPAWA	N/A	N/A	N/A	
YRDLPAYL	PHLAPAMK	\$2,041.01	\$2,041.01	\$2,041.01	(I)

**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)**

16.12 One Communications Basic IP Trunking (Cont'd)

16.12.4 Rates (Cont'd)

**Extended Area Service (EAS) Monthly Recurring Charges (Cont'd)**

<b>On/Off Node Wire Center</b>	<b>Node/ Collocation Wire Center</b>	<b>Basic IP Trunking EAS – Month to Month</b>
SPTWPASP	PHLAPAMK	\$4,169.76
SRBGFAST	SRBGFAST	N/A
STCGPAES	STCGPAES	N/A
TAYLPATA	TAYLPATA	N/A
TRCKPATC	TRCKPATC	N/A
TRNTPATA	TRNTPATA	N/A
TRPRPATR	PHLAPAMK	\$696.29
TULYPATU	PHLAPAMK	\$2,261.53
WASHPAWA	WASHPAWA	N/A
WAYNPAWY	PHLAPAMK	\$674.14
WCHSPAWC	PHLAPAMK	\$895.77
WGRVPAWG	PHLAPAMK	\$3,645.37
WGTPAWR	PHLAPAMK	\$2,172.80
WKBGPAWK	WKBGPAWK	N/A
WLBPAWB	WLBPAWB	N/A
WLGRPAWG	PHLAPAMK	\$696.29
WLSTPAWS	WLSTPAWS	N/A
WMFLPAWM	WMFLPAWM	N/A
WRRNPAWA	WRRNPAWA	N/A
YRDLPAYL	PHLAPAMK	\$2,670.47

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**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)**

16.13 OneSolutions Essential

16.13.1 General

OneSolutions Essential service is a multifunctional service that provides voice and high speed asymmetrical data services to business customers on an integrated basis over a single high-speed transmission facility. OneSolutions Essential service is only available where suitable facilities permit.

Customers selecting OneSolutions Essential will receive:

- Three initial analog voice DS0 channels and up to three additional DS0 voice grade DS0 channels, which may be purchased on an optional basis.
- Unlimited local calling.
- 250 domestic toll and toll-free minutes per line. Minutes will be aggregated across all voice grade DS0 channels included in the OneSolutions Essential service package (limit of 6 DS0s per service package). Included minutes not used within the billing cycle are lost.
- The following analog voice features are included at no additional charge with OneSolutions Essential: Call Forward Variable (all calls), Call Forwarding Remote Access, Call Forward Busy, Call Forward No Answer, Call Forward Busy/No Answer, Three-Way Calling, Call Transfer, Call Return, Call Waiting, Caller ID Number, Distinctive Ring, Group Call Pick-Up, Continuous Redial, Speed Dialing (8), Enhanced Speed Dialing (30), Assume or Dial 9, Abbreviated Dialing, Voice Mail, Verified or Non-Verified Account Codes, Outbound Caller ID (CNAM), Multi-Line Hunting, Caller ID Blocking, Anonymous Call Rejection, Call Hold, Touch Tone. Customers that choose OneSolutions Essential may purchase additional One Communications Analog Voice Features at rates set forth in this tariff.

**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)**

16.13 OneSolutions Essential (Cont'd)

16.13.1 General (Cont'd)

- High-speed data services at speeds of up to 1.5 Mbps downstream and 768 kbps upstream. Upgrade options for bandwidth at 3 Mbps downstream/768 kbps upstream or 7.1 Mbps downstream/768 kbps upstream may be purchased for an additional MRC.
- One toll-free number.

**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)**

16.13 OneSolutions Essential (Cont'd)

16.13.2 Restrictions

- The maximum number of voice grade DS0 channels that can be ordered with a OneSolutions Essential service package is six. Additional lines purchased outside of OneSolutions Essential are available to Customers and will be provided in accordance with the rates, terms and conditions set forth in the Company's Telephone-Pa P.U.C. No. 2.
- A measured rate (per minute) will apply to domestic toll and toll-free usage in excess of OneSolutions Essential maximum of 250 minutes per DS0 channel (minutes aggregated across all lines that are part of OneSolutions Essential).
- Unlimited local usage applies only to voice grade DS0 channels included in the OneSolutions Essential service package.
- Unlimited local minutes included under OneSolutions Essential will only apply to voice grade service and is not available for the following types of applications:
  - Call centers, telemarketers and other companies that utilize auto-dialer or like applications.
  - Internet dial up connections and other data applications (including access to corporate LANs).
- Calls to Directory Assistance, Operator Assisted and third party billed calls, international calls, and calls to Canada and Mexico are not included in the OneSolutions Essential local and toll calling plans. Directory and Operator Assisted Calls will be billed in accordance with the rates and charges set forth in the One Communications Operator Services and Directory Assistance section of this tariff. Calls to Canada, Mexico and International locations will be billed in accordance with the Company's standard published rates.

**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)**

16.13 OneSolutions Essential (Cont'd)

16.13.2 Restrictions (Cont'd)

- Toll-free numbers are available for use but are not the property of the Customer and cannot be sold or assigned without the Company's permission.
- Customers that order OneSolutions Essential must pre-subscribe to the Company's toll and Long Distance service.
- Customer-premises equipment must be compatible with Company provided equipment including but not limited to any integrated access device (IAD) that the Company may install on the Customer's premise. Unless otherwise agreed to in writing, any IAD or other equipment installed by the Company at the Customer's premise shall, at all times remain the property of the Company. Upon termination of service, the Customer will provide the Company reasonable access to the Customer's premises for purposes of removing Company-provided equipment. In the event the Customer fails to provide the Company with said access or should Company-provided equipment be returned to the Company in worse condition than that which could be reasonably expected from normal use and wear, then Customer will be liable to the Company for the then current replacement cost of such equipment.
- Alarm lines are not available with a OneSolutions Essential service package.

**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont’d)**

16.13 OneSolutions Essential (Cont’d)

16.13.3 Application of Rates

A) Term Discounts

Discounts are available to customers who subscribe to OneSolutions Essential under one, two or three year term contracts.

B) Basic Monthly Recurring Charges

Monthly recurring charges as described below apply to Customers who subscribe to OneSolutions Essential service.

C) Domestic Toll and Toll-Free Usage

Customers who exceed their allotted domestic toll and toll-free usage number of minutes in any given month will be billed a per minute rate on their overage minutes.

16.13.4 Rates

<b>Basic Monthly Recurring Charges</b>	<b>MRC</b>
OneSolutions Essential 1.5Mb – initial 3 line – Month to Month	\$665.30 <b>(I)</b>
OneSolutions Essential 1.5Mb – initial 3 line – 1 year	\$508.45 <b>(I)</b>
OneSolutions Essential 1.5Mb – initial 3 line – 2 year	\$483.49 <b>(I)</b>
OneSolutions Essential 1.5Mb – initial 3 line – 3 year	\$458.47 <b>(I)</b>
OneSolutions Essential 3Mb Upgrade – Month to Month	\$27.27 <b>(I)</b>
OneSolutions Essential 3Mb Upgrade – 1 year	\$20.88 <b>(I)</b>
OneSolutions Essential 3Mb Upgrade – 2 year	\$20.88 <b>(I)</b>
OneSolutions Essential 3Mb Upgrade – 3 year	\$20.88 <b>(I)</b>
OneSolutions Essential 7Mb Upgrade – Month to Month	\$218.16 <b>(I)</b>
OneSolutions Essential 7Mb Upgrade – 1 year	\$166.78 <b>(I)</b>
OneSolutions Essential 7Mb Upgrade – 2 year	\$158.45 <b>(I)</b>
OneSolutions Essential 7Mb Upgrade – 3 year	\$150.08 <b>(I)</b>
OneSolutions Essential Add Line – Month to Month	\$147.25 <b>(I)</b>
OneSolutions Essential Add Line – 1 year	\$112.54 <b>(I)</b>
OneSolutions Essential Add Line – 2 year	\$112.54 <b>(I)</b>
OneSolutions Essential Add Line – 3 year	\$112.54 <b>(I)</b>
<b>Domestic Toll and Toll-Free Usage</b>	<b>Per Minute Rate</b>
Domestic Toll and Toll-Free Usage, overage rate	\$0.07 <b>(I)</b>

**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)**

16.14 OneSolutions Enhanced

16.14.1 General

OneSolutions Enhanced service provides business Customers with channels of analog or digital voice, high-speed data and as well as intra-company private networking services on an integrated basis via a single transmission facility. OneSolutions Enhanced service is only available where suitable facilities exist.

Customers selecting OneSolutions Enhanced will receive:

- Six voice channels. Up to nine additional voice channels may be purchased as part of OneSolutions Enhanced service package.
- Unlimited local calling.
- 500 domestic toll and toll-free minutes per line. Minutes will be aggregated across all channels included in a OneSolutions Enhanced service package (limit of 15 channels per service package). Allotted minutes not used within a given month are lost and may not be carried over to subsequent months.
- The following analog voice features are included at no additional charge with OneSolutions Enhanced: Call Forward Variable (all calls), Call Forwarding Remote Access, Call Forward Busy, Call Forward No Answer, Call Forward Busy/No Answer, Three-Way Calling, Call Transfer, Call Return, Call Waiting, Caller ID Number, Distinctive Ring, Call Pick-Up, Continuous Redial, Speed Dialing (8), Enhanced Speed Dialing (30), Assume or Dial 9, Abbreviated Dialing, 5 Voice Mail boxes, Verified or Non-Verified Account Codes, Outbound Caller ID (CNAM), Multi-Line Hunting, Caller ID Blocking, Anonymous Call Rejection, Call Hold, Touch Tone. Customers that choose OneSolutions Enhanced may purchase additional One Communications Analog Voice Features at rates set forth in this tariff.

**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)**

16.14 OneSolutions Enhanced (Cont'd)

16.14.1 General (Cont'd)

- The following digital and PRI voice features are included at no additional charge with OneSolutions Enhanced: Standard or PRI Configuration, Hunting, Direct Inward Dialing, Direct Outward Dialing, Direct Inward Dialing and Direct Outward Dialing, Outbound Caller ID Name & Number, Inbound Caller ID Number Only, Verified or Non-Verified Account Codes, ESF/B8ZS or D4/AMI Circuit Framing and Non-Facility Associated Signaling (NFAS) for ISDN PRI option. Customers that choose OneSolutions Enhanced may purchase additional OneSolutions Digital and PRI Voice Features at rates set forth in this tariff.
- OneSolutions Enhanced IP-VPN option is only available where suitable facilities exist.
- One toll-free number.
- Customers are provided with 20 Direct Inward Dial (DID) Numbers in connection with a One Solutions Enhanced service package.

**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)**

16.14 OneSolutions Enhanced (Cont'd)

16.14.2 Restrictions

- The maximum number of voice channels that can be ordered under a OneSolutions Enhanced service package is fifteen. Where available, additional lines or channels can be ordered outside of the One Solutions Enhanced service package, provided however, that such additional lines or channels will be provided at the Company's standard market rates. Usage on such additional lines or channels is excluded from the calling plans offered in connection with OneSolutions Enhanced service.
- A measured rate (per minute) will apply to domestic toll and toll-free usage in excess of OneSolutions Enhanced maximum of 500 minutes per line (minutes aggregated across all lines that are part of OneSolutions Enhanced).
- Unlimited local usage applies only to voice channels that are furnished in connection with the OneSolutions Enhanced service package.
- Unlimited local minutes included under OneSolutions Enhanced will only apply to voice grade service and is not available for the following types of applications:
  - Call centers, telemarketers and other companies that utilize auto-dialer or like applications.
  - Internet dial-up connections and other data applications (including access to corporate LANs).
- Calls to Directory Assistance, Operator Assisted and third party billed calls, international calls, and calls to Canada and Mexico are not included in the OneSolutions Enhanced local and toll calling plans. Directory and Operator Assisted Calls will be billed in accordance with the rates and charges set forth in the One Communications Operator Services and Directory Assistance section of this tariff. Calls to Canada, Mexico and International locations will be billed in accordance with the Company's standard published rates.

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Issued By:

Pamela L. Hintz  
Vice President of Regulatory Compliance  
220 Bear Hill Road  
Waltham, MA 02451



**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)**

16.14 OneSolutions Enhanced (Cont'd)

16.14.2 Restrictions (Cont'd)

- Toll-free numbers are available for use but are not the property of the Customer and cannot be sold or assigned without the Company's permission.
- Customers that order OneSolutions Enhanced must pre-subscribe to the Company for toll and Long Distance service.
- Customer-premises equipment must be compatible with Company provided equipment including but not limited to any integrated access device (IAD) that the Company may install on the Customer's premise. Unless otherwise agreed to in writing, any IAD or other equipment installed by the Company at the Customer's premise shall, at all times remain the property of the Company. Upon termination of service, the Customer will provide the Company reasonable access to the Customer's premises for purposes of removing Company-provided equipment. In the event the Customer fails to provide the Company with said access or should Company-provided equipment be returned to the Company in worse condition than that which could be reasonably expected from normal use and wear, then Customer will be liable to the Company for the then current replacement cost of such equipment.
- Alarm lines are not offered in connection with a OneSolutions Enhanced service package.

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**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont’d)**

16.14 OneSolutions Enhanced (Cont’d)

16.14.3 Application of Rates

A) Term Discounts

Discounts are available to customers who subscribe to OneSolutions Enhanced under one, two or three year term contracts.

B) Basic Monthly Recurring Charges

Monthly recurring charges as described below apply to Customers who subscribe to OneSolutions Enhanced service.

C) Domestic Toll and Toll-Free Usage

Customers who exceed their allotted domestic toll and toll-free usage number of minutes in any given month will be billed a per minute rate on their overage minutes.

D) Extended Area Service Monthly Recurring Charges

An Extended Area Service (EAS) monthly recurring charge (MRC) applies to Customers who reside in rate centers where the Company does not have a node. An EAS charge is in addition to the OneSolutions Enhanced basic monthly recurring charge.

16.14.4 Rates

<b>Basic Monthly Recurring Charges</b>	<b>MRC</b>
OneSolutions Enhanced – initial 6 line – Month to Month	\$3,027.08 (I)
OneSolutions Enhanced – initial 6 line – 1 year	\$2,313.59 (I)
OneSolutions Enhanced – initial 6 line – 2 year	\$2,105.16 (I)
OneSolutions Enhanced – initial 6 line – 3 year	\$1,896.72 (I)
OneSolutions Enhanced Add Line – Month to Month	\$136.33 (I)
OneSolutions Enhanced Add Line – 1 year	\$104.20 (I)
OneSolutions Enhanced Add Line – 2 year	\$104.20 (I)
OneSolutions Enhanced Add Line – 3 year	\$104.20 (I)
<b>Domestic Toll and Toll-Free Usage</b>	<b>Per Minute Rate</b>
Domestic Toll and Toll-Free Usage, overage rate	\$0.07 (I)

**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont’d)**

16.14 OneSolutions Enhanced (Cont’d)

16.14.4 Rates (Cont’d)

**Extended Area Service (EAS) Monthly Recurring Charges**

<b>On/Off Node Wire Center</b>	<b>Node/ Collocation Wire Center</b>	<b>OneSolutions Enhanced EAS - 1 year, Monthly</b>	<b>OneSolutions Enhanced EAS - 2 year, Monthly</b>	<b>OneSolutions Enhanced EAS - 3 year, Monthly</b>	
ALNAPAAL	ALNAPAAL	N/A	N/A	N/A	
ALQPPAAL	ALQPPAAL	N/A	N/A	N/A	
ALTWPAAL	ALTWPAAL	N/A	N/A	N/A	
ALTWPAMT	ALTWPAMT	N/A	N/A	N/A	
AMBLPAAM	PHLAPAMK	\$532.12	\$532.12	\$532.12	(I)
ARMRPAAR	PHLAPAMK	\$821.64	\$821.64	\$821.64	
AVDLPAAV	PHLAPAMK	\$2,650.60	\$2,650.60	\$2,650.60	(I)
BATHPABT	BATHPABT	N/A	N/A	N/A	
BCHMPABU	PHLAPAMK	\$2,041.01	\$2,041.01	\$2,041.01	(I)
BCYNPABC	PHLAPAMK	\$453.99	\$453.99	\$453.99	(I)
BEWKPABR	BEWKPABR	N/A	N/A	N/A	
BGVLPABR	BGVLPABR	N/A	N/A	N/A	
BHLHPABE	BHLHPABE	N/A	N/A	N/A	
BLLVPABE	BLLVPABE	N/A	N/A	N/A	
BMBGPABL	BMBGPABL	N/A	N/A	N/A	
BMNSPABM	PHLAPAMK	\$2,650.60	\$2,650.60	\$2,650.60	(I)
BRSTPABR	PHLAPAMK	\$1,525.21	\$1,525.21	\$1,525.21	
BRYMPABM	PHLAPAMK	\$1,024.89	\$1,024.89	\$1,024.89	
BTHYPABH	PHLAPAMK	\$1,160.34	\$1,160.34	\$1,160.34	(I)
BTPKPABP	BTPKPABP	N/A	N/A	N/A	
CARNPACA	CARNPACA	N/A	N/A	N/A	
CGVLPACL	PHLAPAMK	\$1,837.80	\$1,837.80	\$1,837.80	(I)
CHESPACA	PHLAPAMK	\$1,228.12	\$1,228.12	\$1,228.12	(I)



**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont’d)**

16.14 OneSolutions Enhanced (Cont’d)

16.14.4 Rates (Cont’d)

**Extended Area Service (EAS) Monthly Recurring Charges (Cont’d)**

<b>On/Off Node Wire Center</b>	<b>Node/ Collocation Wire Center</b>	<b>OneSolutions Enhanced EAS - 1 year, Monthly</b>	<b>OneSolutions Enhanced EAS - 2 year, Monthly</b>	<b>OneSolutions Enhanced EAS - 3 year, Monthly</b>	
CHESPACB	PHLAPAMK	\$1,363.55	\$1,363.55	\$1,363.55	(I)
CHTTPACT	PHLAPAMK	\$542.54	\$542.54	\$542.54	
CHVLPACH	PHLAPAMK	\$532.12	\$532.12	\$532.12	(I)
CLARPACL	CLARPACL	N/A	N/A	N/A	
CNBGPACA	CNBGPACA	N/A	N/A	N/A	
CNPNPACE	PHLAPAMK	\$1,634.52	\$1,634.52	\$1,634.52	(I)
CNSHPACN	PHLAPAMK	\$532.12	\$532.12	\$532.12	(I)
CPHLPACH	CPHLPACH	N/A	N/A	N/A	
CRAFPACR	CRAFPACR	N/A	N/A	N/A	
CRDLPACA	CRDLPACA	N/A	N/A	N/A	
CRPLPACO	CRPLPACO	N/A	N/A	N/A	
CRVVPACA	PHLAPAMK	\$2,447.38	\$2,447.38	\$2,447.38	(I)
CSSPPACS	PHLAPAMK	\$2,108.73	\$2,108.73	\$2,108.73	(I)
CTSQPACT	CTSQPACT	N/A	N/A	N/A	
CTVLPACV	PHLAPAMK	\$2,718.38	\$2,718.38	\$2,718.38	(I)
DRMTPADO	DRMTPADO	N/A	N/A	N/A	
DUBSPADU	DUBSPADU	N/A	N/A	N/A	
DWTWPADT	PHLAPAMK	\$2,244.18	\$2,244.18	\$2,244.18	(I)
DYTWPADB	PHLAPAMK	\$1,931.62	\$1,931.62	\$1,931.62	
EAGLPAEG	PHLAPAMK	\$2,311.96	\$2,311.96	\$2,311.96	
EDTNPAED	PHLAPAMK	\$532.12	\$532.12	\$532.12	(I)
ERIEPAXE	ERIEPAXE	N/A	N/A	N/A	
ERIEPAXM	ERIEPAXM	N/A	N/A	N/A	



**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont’d)**

16.14 OneSolutions Enhanced (Cont’d)

16.14.4 Rates (Cont’d)

**Extended Area Service (EAS) Monthly Recurring Charges (Cont’d)**

On/Off Node Wire Center	Node/ Collocation Wire Center	OneSolutions Enhanced EAS - 1 year, Monthly	OneSolutions Enhanced EAS - 2 year, Monthly	OneSolutions Enhanced EAS - 3 year, Monthly	
ERIEPAXS	ERIEPAXS	N/A	N/A	N/A	
ERIEPAXT	ERIEPAXT	N/A	N/A	N/A	
ERIEPAXW	ERIEPAXW	N/A	N/A	N/A	
ESTNPAEA	ESTNPAEA	N/A	N/A	N/A	
EXTNPAXE	PHLAPAMK	\$2,067.12	\$2,067.12	\$2,067.12	(I)
FKLNPAFX	FKLNPAFX	N/A	N/A	N/A	
FLWDPAFL	PHLAPAMK	\$3,666.74	\$3,666.74	\$3,666.74	(I)
FTWSPAFL	PHLAPAMK	\$1,160.34	\$1,160.34	\$1,160.34	
GLLDPAFL	PHLAPAMK	\$889.39	\$889.39	\$889.39	
GLNMPAGL	PHLAPAMK	\$2,650.60	\$2,650.60	\$2,650.60	(I)
GLNSPAGL	GLNSPAGL	N/A	N/A	N/A	
GNBGPAGR	GNBGPAGR	N/A	N/A	N/A	
GRLAPAGL	ALTWPAAL	\$1,647.80	\$1,647.80	\$1,647.80	(I)
HLTWPAHE	HLTWPAHE	N/A	N/A	N/A	
HMBGPAHB	PHLAPAMK	\$4,411.89	\$4,411.89	\$4,411.89	(I)
HMLNPAHM	HMLNPAHM	N/A	N/A	N/A	
HMSTPAHO	HMSTPAHO	N/A	N/A	N/A	
HRBGPAHA	HRBGPAHA	N/A	N/A	N/A	
HRLVPAHV	PHLAPAMK	\$2,041.01	\$2,041.01	\$2,041.01	(I)
HSDLPAHO	HSDLPAHO	N/A	N/A	N/A	
HTBOPAHB	PHLAPAMK	\$532.12	\$532.12	\$532.12	(I)
HUMLPAHM	HUMLPAHM	N/A	N/A	N/A	
HWLYPAHW	HWLYPAHW	N/A	N/A	N/A	

**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont’d)**

16.14 OneSolutions Enhanced (Cont’d)

16.14.4 Rates (Cont’d)

**Extended Area Service (EAS) Monthly Recurring Charges (Cont’d)**

<b>On/Off Node Wire Center</b>	<b>Node/ Collocation Wire Center</b>	<b>OneSolutions Enhanced EAS – Month to Month</b>
ERIEPAXS	ERIEPAXS	N/A
ERIEPAXT	ERIEPAXT	N/A
ERIEPAXW	ERIEPAXW	N/A
ESTNPAEA	ESTNPAEA	N/A
EXTNPAEX	PHLAPAMK	\$2,704.66
FKLNPAFX	FKLNPAFX	N/A
FLWDPAFL	PHLAPAMK	\$4,797.59
FTWSPAFW	PHLAPAMK	\$1,518.21
GLLDPAGN	PHLAPAMK	\$1,163.70
GLNMPAGL	PHLAPAMK	\$3,468.12
GLNSPAGL	GLNSPAGL	N/A
GNBGPAGR	GNBGPAGR	N/A
GRLAPAGL	ALTWPAAL	\$2,155.98
HLTWPAHE	HLTWPAHE	N/A
HMBGPAHB	PHLAPAMK	\$5,772.55
HMLNPAHM	HMLNPAHM	N/A
HMSTPAHO	HMSTPAHO	N/A
HRBGPAHA	HRBGPAHA	N/A
HRLVPAHV	PHLAPAMK	\$2,670.47
HSDLPAHO	HSDLPAHO	N/A
HTBOPAHB	PHLAPAMK	\$696.29
HUMLPAHM	HUMLPAHM	N/A
HWLYPAHW	HWLYPAHW	N/A



**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont’d)**

16.14 OneSolutions Enhanced (Cont’d)

16.14.4 Rates (Cont’d)

**Extended Area Service (EAS) Monthly Recurring Charges (Cont’d)**

<b>On/Off Node Wire Center</b>	<b>Node/ Collocation Wire Center</b>	<b>OneSolutions Enhanced EAS - 1 year, Monthly</b>	<b>OneSolutions Enhanced EAS - 2 year, Monthly</b>	<b>OneSolutions Enhanced EAS - 3 year, Monthly</b>	
HYBKPAHB	PHLAPAMK	\$3,057.08	\$3,057.08	\$3,057.08	(I)
HZTNPAHZ	HZTNPAHZ	N/A	N/A	N/A	
INDIPAIN	INDIPAIN	N/A	N/A	N/A	
IRWNPAIR	IRWNPAIR	N/A	N/A	N/A	
JENKPAJK	PHLAPAMK	\$532.12	\$532.12	\$532.12	(I)
JMTHPAJT	JMTHPAJT	N/A	N/A	N/A	
JRMYPAJE	JRMYPAJE	N/A	N/A	N/A	
KGPRPAKP	PHLAPAMK	\$515.25	\$515.25	\$515.25	(I)
KGTNPAES	KGTNPAES	N/A	N/A	N/A	
KHVLPAKU	KHVLPAKU	N/A	N/A	N/A	
KMVLPKAV	PHLAPAMK	\$2,921.64	\$2,921.64	\$2,921.64	(I)
KNSQPAKS	PHLAPAMK	\$2,379.72	\$2,379.72	\$2,379.72	
KRLNPAKL	PHLAPAMK	\$542.54	\$542.54	\$542.54	
KZTNPAKZ	ALTWPAAL	\$1,512.32	\$1,512.32	\$1,512.32	
LANGPALA	PHLAPAMK	\$584.29	\$584.29	\$584.29	
LARCPALM	PHLAPAMK	\$1,160.34	\$1,160.34	\$1,160.34	(I)
LBNNPAES	LBNNPAES	N/A	N/A	N/A	
LDNBPALB	PHLAPAMK	\$2,650.60	\$2,650.60	\$2,650.60	(I)
LHTNPALE	LHTNPALE	N/A	N/A	N/A	
LNCSPALA	LNCSPALA	N/A	N/A	N/A	
LNDLPALD	PHLAPAMK	\$582.96	\$582.96	\$582.96	(I)
LNLXPALN	PHLAPAMK	\$1,905.51	\$1,905.51	\$1,905.51	
LNSDPALD	PHLAPAMK	\$753.97	\$753.97	\$753.97	(I)



**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont’d)**

16.14 OneSolutions Enhanced (Cont’d)

16.14.4 Rates (Cont’d)

**Extended Area Service (EAS) Monthly Recurring Charges (Cont’d)**

<b>On/Off Node Wire Center</b>	<b>Node/ Collocation Wire Center</b>	<b>OneSolutions Enhanced EAS - 1 year, Monthly</b>	<b>OneSolutions Enhanced EAS - 2 year, Monthly</b>	<b>OneSolutions Enhanced EAS - 3 year, Monthly</b>	
LRDLPALB	PHLAPAMK	\$3,734.50	\$3,734.50	\$3,734.50	(I)
LTRBPALA	LTRBPALA	N/A	N/A	N/A	
LWTWPALE	LWTWPALE	N/A	N/A	N/A	
MBRGPAME	MBRGPAME	N/A	N/A	N/A	
MCMRPAMC	MCMRPAMC	N/A	N/A	N/A	
MCPTPAMK	MCPTPAMK	N/A	N/A	N/A	
MDTNPAMI	MDTNPAMI	N/A	N/A	N/A	
MEDIPAME	PHLAPAMK	\$530.86	\$530.86	\$530.86	(I)
MNDNPAMH	PHLAPAMK	\$2,108.73	\$2,108.73	\$2,108.73	(I)
MNTPPAMO	MNTPPAMO	N/A	N/A	N/A	
MOSCPAMC	MOSCPAMC	N/A	N/A	N/A	
MOVLPAMO	MOVLPAMO	N/A	N/A	N/A	
MRSLPAMV	PHLAPAMK	\$2,108.73	\$2,108.73	\$2,108.73	(I)
MSCWPAMW	MSCWPAMW	N/A	N/A	N/A	
NATNPANR	PHLAPAMK	\$3,937.73	\$3,937.73	\$3,937.73	(I)
NNTCPANA	NNTCPANA	N/A	N/A	N/A	
NRTEPAXN	NRTEPAXN	N/A	N/A	N/A	
NRTWPANR	PHLAPAMK	\$532.12	\$532.12	\$532.12	(I)
NWCSPANC	NWCSPANC	N/A	N/A	N/A	
NWHPPANH	PHLAPAMK	\$2,379.72	\$2,379.72	\$2,379.72	(I)
NWKNPANK	NWKNPANK	N/A	N/A	N/A	
NWLSPANW	PHLAPAMK	\$1,566.81	\$1,566.81	\$1,566.81	(I)
NWTWPANW	PHLAPAMK	\$1,837.80	\$1,837.80	\$1,837.80	(I)

**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)**

16.14 OneSolutions Enhanced (Cont'd)

16.14.4 Rates (Cont'd)

**Extended Area Service (EAS) Monthly Recurring Charges (Cont'd)**

<b>On/Off Node Wire Center</b>	<b>Node/Collocation Wire Center</b>	<b>OneSolutions Enhanced EAS – Month to Month</b>	
LRDLPALB	PHLAPAMK	\$4,886.25	(I)
LTRBPALA	LTRBPALA	N/A	
LWTWPALE	LWTWPALE	N/A	
MBRGPAME	MBRGPAME	N/A	
MCMRPAMC	MCMRPAMC	N/A	
MCPTPAMK	MCPTPAMK	N/A	
MDTNPAMI	MDTNPAMI	N/A	
MEDIPAME	PHLAPAMK	\$694.56	(I)
MNDNPAMH	PHLAPAMK	\$2,759.07	(I)
MNTPPAMO	MNTPPAMO	N/A	
MOSCPAMC	MOSCPAMC	N/A	
MOVLPAMO	MOVLPAMO	N/A	
MRSLPAMV	PHLAPAMK	\$2,759.07	(I)
MSCWPAMW	MSCWPAMW	N/A	
NATNPANR	PHLAPAMK	\$5,152.16	(I)
NNTCPANA	NNTCPANA	N/A	
NRTEPAXN	NRTEPAXN	N/A	
NRTWPANR	PHLAPAMK	\$696.29	(I)
NWCSPANC	NWCSPANC	N/A	
NWHPPANH	PHLAPAMK	\$3,113.64	(I)
NWKNPANK	NWKNPANK	N/A	
NWLSPANW	PHLAPAMK	\$2,050.04	(I)
NWTWPANW	PHLAPAMK	\$2,404.52	(I)

**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont’d)**

16.14 OneSolutions Enhanced (Cont’d)

16.14.4 Rates (Cont’d)

**Extended Area Service (EAS) Monthly Recurring Charges (Cont’d)**

On/Off Node Wire Center	Node/ Collocation Wire Center	OneSolutions Enhanced EAS - 1 year, Monthly	OneSolutions Enhanced EAS - 2 year, Monthly	OneSolutions Enhanced EAS - 3 year, Monthly
NZ RTPANA	NZ RTPANA	N/A	N/A	N/A
OKMTPAOA	OKMTPAOA	N/A	N/A	N/A
OLCYPAXO	OLCYPAXO	N/A	N/A	N/A
OLYPPAOL	OLYPPAOL	N/A	N/A	N/A
OXRPAOX	PHLAPAMK	\$3,395.81	\$3,395.81	\$3,395.81
PAOLPAPA	PHLAPAMK	\$515.25	\$515.25	\$515.25
PEHLPAPH	PEHLPAPH	N/A	N/A	N/A
PGTWPAPT	PHLAPAMK	\$2,379.72	\$2,379.72	\$2,379.72
PHLAPABA	PHLAPAMK	\$509.08	\$509.08	\$509.08
PHLAPACH	PHLAPAMK	\$847.79	\$847.79	\$847.79
PHLAPADB	PHLAPAMK	\$576.80	\$576.80	\$576.80
PHLAPADE	PHLAPAMK	\$304.19	\$304.19	\$304.19
PHLAPAEV	PHLAPAMK	\$375.24	\$375.24	\$375.24
PHLAPAEW	PHLAPAMK	\$686.18	\$686.18	\$686.18
PHLAPAGE	PHLAPAMK	\$422.73	\$422.73	\$422.73
PHLAPAIV	PHLAPAMK	\$686.18	\$686.18	\$686.18
PHLAPAJE	PHLAPAMK	\$422.73	\$422.73	\$422.73
PHLAPAKR	PHLAPAMK	\$1,160.34	\$1,160.34	\$1,160.34
PHLAPALO	PHLAPAMK	\$483.96	\$483.96	\$483.96
PHLAPAMK	PHLAPAMK	\$614.85	\$614.85	\$614.85
PHLAPAMY	PHLAPAMK	\$847.79	\$847.79	\$847.79
PHLAPAOR	PHLAPAMK	\$500.87	\$500.87	\$500.87
PHLAPAPE	PHLAPAMK	\$304.19	\$304.19	\$304.19

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**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont’d)**

16.14 OneSolutions Enhanced (Cont’d)

16.14.4 Rates (Cont’d)

**Extended Area Service (EAS) Monthly Recurring Charges (Cont’d)**

<b>On/Off Node Wire Center</b>	<b>Node/ Collocation Wire Center</b>	<b>OneSolutions Enhanced EAS – Month to Month</b>
NZRTPANA	NZRTPANA	N/A
OKMTPAOA	OKMTPAOA	N/A
OLCYPAXO	OLCYPAXO	N/A
OLYPPAOL	OLYPPAOL	N/A
OXFRPAOX	PHLAPAMK	\$4,443.09
PAOLPAPA	PHLAPAMK	\$674.14
PEHLPAPH	PEHLPAPH	N/A
PGTWPAPT	PHLAPAMK	\$3,113.64
PHLAPABA	PHLAPAMK	\$666.10
PHLAPACH	PHLAPAMK	\$1,109.26
PHLAPADB	PHLAPAMK	\$754.74
PHLAPADE	PHLAPAMK	\$398.02
PHLAPAEV	PHLAPAMK	\$490.89
PHLAPAEW	PHLAPAMK	\$897.84
PHLAPAGE	PHLAPAMK	\$553.11
PHLAPAIV	PHLAPAMK	\$897.84
PHLAPAJE	PHLAPAMK	\$553.11
PHLAPAKR	PHLAPAMK	\$1,518.21
PHLAPALO	PHLAPAMK	\$633.22
PHLAPAMK	PHLAPAMK	\$804.48
PHLAPAMY	PHLAPAMK	\$1,109.26
PHLAPAOR	PHLAPAMK	\$655.31
PHLAPAPE	PHLAPAMK	\$398.02

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**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont’d)**

16.14 OneSolutions Enhanced (Cont’d)

16.14.4 Rates (Cont’d)

**Extended Area Service (EAS) Monthly Recurring Charges (Cont’d)**

On/Off Node Wire Center	Node/ Collocation Wire Center	OneSolutions Enhanced EAS - 1 year, Monthly	OneSolutions Enhanced EAS - 2 year, Monthly	OneSolutions Enhanced EAS - 3 year, Monthly	
PTTNPAPI	PTTNPAPI	N/A	N/A	N/A	
PTTWPAPT	PHLAPAMK	\$2,473.56	\$2,473.56	\$2,473.56	(I)
PXTGPAPG	PXTGPAPG	N/A	N/A	N/A	
PXTNPAPA	PXTNPAPA	N/A	N/A	N/A	
PXVLPAPV	PHLAPAMK	\$1,837.80	\$1,837.80	\$1,837.80	(I)
PYVLPAPE	PYVLPAPE	N/A	N/A	N/A	
QKTWPAQT	PHLAPAMK	\$2,650.60	\$2,650.60	\$2,650.60	(I)
RBTTPPART	RBTTPPART	N/A	N/A	N/A	
RDNGPARE	PHLAPAMK	\$3,557.40	\$3,557.40	\$3,557.40	(I)
RDPKPARP	PHLAPAMK	\$532.12	\$532.12	\$532.12	
RGVLPARI	PHLAPAMK	\$3,328.01	\$3,328.01	\$3,328.01	
RYFRPARF	PHLAPAMK	\$2,041.01	\$2,041.01	\$2,041.01	
SCHWPASV	ALTWPAAL	\$1,986.51	\$1,986.51	\$1,986.51	(I)
SCTNPASC	SCTNPASC	N/A	N/A	N/A	
SDTNPASD	PHLAPAMK	\$2,108.73	\$2,108.73	\$2,108.73	(I)
SHLNPASH	PHLAPAMK	\$3,666.74	\$3,666.74	\$3,666.74	(I)
SHRNPASH	SHRNPASH	N/A	N/A	N/A	
SHSAPASH	SHSAPASH	N/A	N/A	N/A	
SLTNPAST	SLTNPAST	N/A	N/A	N/A	
SLTTPAES	SLTTPAES	N/A	N/A	N/A	
SLWBPASL	PHLAPAMK	\$3,395.81	\$3,395.81	\$3,395.81	(I)
SNSPPASS	PHLAPAMK	\$3,869.97	\$3,869.97	\$3,869.97	
SPFDPASF	PHLAPAMK	\$1,024.89	\$1,024.89	\$1,024.89	(I)



**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont’d)**

16.14 OneSolutions Enhanced (Cont’d)

16.14.4 Rates (Cont’d)

**Extended Area Service (EAS) Monthly Recurring Charges (Cont’d)**

On/Off Node Wire Center	Node/ Collocation Wire Center	OneSolutions Enhanced EAS - 1 year, Monthly	OneSolutions Enhanced EAS - 2 year, Monthly	OneSolutions Enhanced EAS - 3 year, Monthly	
SPTWPASP	PHLAPAMK	\$3,192.56	\$3,192.56	\$3,192.56	(I)
SRBGPAST	SRBGPAST	N/A	N/A	N/A	
STCGPAES	STCGPAES	N/A	N/A	N/A	
TAYLPATA	TAYLPATA	N/A	N/A	N/A	
TRCKPATC	TRCKPATC	N/A	N/A	N/A	
TRNTPATA	TRNTPATA	N/A	N/A	N/A	
TRPRPATR	PHLAPAMK	\$532.12	\$532.12	\$532.12	(I)
TULYPATU	PHLAPAMK	\$1,728.42	\$1,728.42	\$1,728.42	(I)
WASHPAWA	WASHPAWA	N/A	N/A	N/A	
WAYNPAWY	PHLAPAMK	\$515.25	\$515.25	\$515.25	(I)
WCHSPAWC	PHLAPAMK	\$684.57	\$684.57	\$684.57	
WGRVPAWG	PHLAPAMK	\$2,786.11	\$2,786.11	\$2,786.11	
WGTPAWR	PHLAPAMK	\$1,660.61	\$1,660.61	\$1,660.61	(I)
WKBGPAWK	WKBGPAWK	N/A	N/A	N/A	
WLBRPAWB	WLBRPAWB	N/A	N/A	N/A	
WLGRPAWG	PHLAPAMK	\$532.12	\$532.12	\$532.12	(I)
WLSTPAWS	WLSTPAWS	N/A	N/A	N/A	
WMFLPAWM	WMFLPAWM	N/A	N/A	N/A	
WRRNPAWA	WRRNPAWA	N/A	N/A	N/A	
YRDLPAYL	PHLAPAMK	\$2,041.01	\$2,041.01	\$2,041.01	(I)



**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)**

16.15 OneSolutions Complete

16.15.1 General

OneSolutions Complete is a converged service capable of providing voice, Internet and data services delivered via IP to the Customer's service location. Customers may choose a voice only, a voice and Internet only or a voice, Internet and MPLS VPN configuration. OneSolutions Complete is available only for business Customers. Additional charges may apply to Customers who reside in rate centers where the Company does not have a node. Service is only available where suitable facilities exist.

Customers who subscribe to OneSolutions Complete will be provided with the option to purchase service bundled with a package of 100,000 local minutes. Allotted minutes not used within a given month are lost and may not be carried over to subsequent months.

Customers will also have the option to purchase Call Packs of Domestic Toll Minutes (includes Local Toll, Domestic Toll and Domestic Toll-Free).

The following analog voice features are included at no additional charge with OneSolutions Complete: Call Forward Variable (all calls), Call Forwarding Remote Access, Call Forward Busy, Call Forward No Answer, Call Forward Busy/No Answer, Three-Way Calling, Call Transfer, Call Waiting, Caller ID Number, Distinctive Ring, Group Call Pick-Up, Speed Dialing (8), Enhanced Speed Dialing (30), Assume or Dial 9, Abbreviated Dialing, Verified or Non-Verified Account Codes, Outbound Caller ID (CNAM), Multi-Line Hunting, Caller ID Blocking, Anonymous Call Rejection and Call Hold. Customers may purchase additional One Communications Analog Voice Features at rates set forth in this tariff.

**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)**

16.15 OneSolutions Complete (Cont'd)

16.15.1 General (Cont'd)

The following digital and PRI voice features are included at no additional charge with OneSolutions Complete: Hunting, Direct Inward Dialing, Direct Outward Dialing, Direct Inward Dialing Block of 20, Direct Inward Dialing and Direct Outward Dialing, Outbound Caller ID Name & Number, Inbound Caller ID Number Only, Inbound Caller ID Name & Number, Verified or Non-Verified Account Codes, ESF/B8ZS or D4/AMI Circuit Framing and Non-Facility Associated Signaling (NFAS) for ISDN PRI option, Digit Transposition. Customers that choose OneSolutions Complete may purchase additional One Communications Digital and PRI Voice Features at rates set forth in this tariff.

**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)**

16.15 OneSolutions Complete (Cont'd)

16.15.2 Restrictions

- Lines purchased with packages of calls or minutes may not be available for the following types of applications:
  - Call centers, telemarketers and other companies that utilize auto-dialer or like applications.
  - Internet dial up connections and other data applications (including access to corporate LANs).
- Calls to Directory Assistance, Operator Assisted and third party billed calls, international calls, and calls to Canada and Mexico are not included in the One Communications OneSolutions Complete service local and toll calling plans. Directory and Operator Assisted Calls will be billed in accordance with the rates and charges set forth in the One Communications Operator Services and Directory Assistance section of this tariff. Calls to Canada, Mexico and International locations will be billed in accordance with the Company's standard published rates.
- Alarm lines are not available as part of OneSolutions Complete.
- Toll-free numbers are available for use but are not the property of the Customer and cannot be sold or assigned without the Company's permission.
- Customer-premises equipment must be compatible with Company provided equipment including but not limited to any integrated access device (IAD) that the Company may install on the Customer's premise. Unless otherwise agreed to in writing, any IAD or other equipment installed by the Company at the Customer's premise shall, at all times remain the property of the Company. Upon termination of service, the Customer will provide the Company reasonable access to the Customer's premises for purposes of removing Company-provided equipment. In the event the Customer fails to provide the Company with said access or should Company-provided equipment be returned to the Company in worse condition than that which could be reasonably expected from normal use and wear, then Customer will be liable to the Company for the then current replacement cost of such equipment.

**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)**

16.15 OneSolutions Complete (Cont'd)

16.15.3 Application of Rates

A) Basic Monthly Recurring Charges

Monthly recurring charges as described below apply to Customers who subscribe to One Communications OneSolutions Complete service under one, two or three year term contracts.

B) Local Usage

Local usage is provided on a measured, per minute basis. Local usage rates will apply to service not ordered as bundled with a package of 100,000 local minutes. Customers who exceed their allotted number of local minutes in any given month will be billed a per minute rate on their overage minutes (local usage rate will apply).

C) Domestic Toll Usage

Domestic toll service (includes Local Toll, Domestic Toll and Domestic Toll-Free) is furnished on a usage sensitive basis and is subject to a per minute rate. Domestic toll usage rates will apply to service not ordered with a Call Pack of domestic toll minutes. Customers who exceed their allotted domestic toll usage Call Pack of minutes in any given month will be billed a per minute rate on their overage minutes.



**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont’d)**

16.15 OneSolutions Complete (Cont’d)

16.15.4 Rates

<b>Monthly Recurring Charges</b>	<b>1 Year MRC</b>	<b>2 Year MRC</b>	<b>3 Year MRC</b>
OneSolutions Complete 1.5M*	\$2,451.19 (I)	\$2,194.40 (I)	\$1,750.77 (I)
OneSolutions Complete 3.0M*	\$4,402.09 (I)	\$3,968.49 (I)	\$3,151.45 (I)
OneSolutions Complete 4.5M*	\$6,402.99 (I)	\$5,742.68 (I)	\$4,552.14 (I)
OneSolutions Complete 6.0M*	\$8,553.95 (I)	\$7,656.88 (I)	\$6,084.03 (I)
OneSolutions Complete 7.5M*	\$10,304.79 (I)	\$9,197.65 (I)	\$7,353.40 (I)
OneSolutions Complete 9.0M*	\$12,355.77(I)	\$11,065.15 (I)	\$8,841.63 (I)
OneSolutions Complete 10.5M*	\$13,906.50 (I)	\$12,419.10 (I)	\$9,935.85 (I)
OneSolutions Complete 12.0M*	\$15,907.38(I)	\$14,239.93 (I)	\$11,336.52(I)
OneSolutions Complete 1.5M with 100,000 Local Minutes**	\$2,701.27 (I)	\$2,427.85 (I)	\$1,969.66 (I)
OneSolutions Complete 3.0M with 100,000 Local Minutes**	\$4,777.26 (I)	\$4,318.67 (I)	\$3,479.70 (I)
OneSolutions Complete 4.5M with 100,000 Local Minutes***	\$6,903.21 (I)	\$6,209.56 (I)	\$4,989.81 (I)
OneSolutions Complete 6.0M with 100,000 Local Minutes***	\$9,504.43 (I)	\$8,543.96 (I)	\$6,915.74 (I)
OneSolutions Complete 7.5M with 100,000 Local Minutes****	\$11,255.23 (I)	\$10,084.71 (I)	\$8,184.98 (I)
OneSolutions Complete 9.0M with 100,000 Local Minutes****	\$13,306.20 (I)	\$11,952.26 (I)	\$9,673.21 (I)
OneSolutions Complete 10.5M with 100,000 Local Minutes****	\$14,856.91 (I)	\$13,306.20 (I)	\$10,767.52 (I)
OneSolutions Complete 12.0M with 100,000 Local Minutes****	\$16,857.87 (I)	\$15,127.02 (I)	\$12,168.17 (I)

\* 66% of this service is jurisdictional to this tariff; 34% is jurisdictional to services not regulated under this tariff.

\*\* 74% of this service is jurisdictional to this tariff; 26% is jurisdictional to services not regulated under this tariff.

\*\*\* 72% of this service is jurisdictional to this tariff; 28% is jurisdictional to services not regulated under this tariff.

\*\*\*\* 70% of this service is jurisdictional to this tariff; 30% is jurisdictional to services not regulated under this tariff.

**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)**

16.15 OneSolutions Complete (Cont'd)

16.15.4 Rates (Cont'd)

OneSolutions Complete 1.5M*	\$3,207.12	(I)
OneSolutions Complete 3.0M*	\$5,759.76	
OneSolutions Complete 4.5M*	\$8,377.74	
OneSolutions Complete 6.0M*	\$11,192.13	
OneSolutions Complete 7.5M*	\$13,482.88	
OneSolutions Complete 9.0M*	\$16,166.36	
OneSolutions Complete 10.5M*	\$18,195.38	
OneSolutions Complete 12.0M*	\$20,813.43	(I)
OneSolutions Complete 1.5M with 100,000 Local Minutes**	\$3,534.37	(I)
OneSolutions Complete 3.0M with 100,000 Local Minutes**	\$6,250.55	
OneSolutions Complete 4.5M with 100,000 Local Minutes***	\$9,032.24	
OneSolutions Complete 6.0M with 100,000 Local Minutes***	\$12,435.69	
OneSolutions Complete 7.5M with 100,000 Local Minutes****	\$14,726.48	
OneSolutions Complete 9.0M with 100,000 Local Minutes****	\$17,409.98	
OneSolutions Complete 10.5M with 100,000 Local Minutes****	\$19,438.93	
OneSolutions Complete 12.0M with 100,000 Local Minutes****	\$22,056.97	(I)

- \* 66% of this service is jurisdictional to this tariff; 34% is jurisdictional to services not regulated under this tariff.  
 \*\* 74% of this service is jurisdictional to this tariff; 26% is jurisdictional to services not regulated under this tariff.  
 \*\*\* 72% of this service is jurisdictional to this tariff; 28% is jurisdictional to services not regulated under this tariff.  
 \*\*\*\* 70% of this service is jurisdictional to this tariff; 30% is jurisdictional to services not regulated under this tariff.

**SECTION 16 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont’d)**

16.15 OneSolutions Complete (Cont’d)

16.15.4 Rates (Cont’d)

<b>Local Usage</b>	<b>Per Minute Rate</b>
Local Usage, per minute rate	\$0.032

(I)

<b>Domestic Toll – OneSolutions Complete Call Packs*</b>	<b>1 Year MRC</b>	<b>2 Year MRC</b>	<b>3 Year MRC</b>	<b>Overage Rate</b>
1000 Package	\$125.13	\$125.13	\$125.13	\$0.061
2500 Package	\$302.21	\$302.21	\$302.21	\$0.061
5000 Package	\$583.59	\$583.59	\$583.59	\$0.061
7500 Package	\$844.11	\$844.11	\$844.11	\$0.061
10000 Package	\$1,083.85	\$1,083.85	\$1,083.85	\$0.046
15000 Package	\$1,625.80	\$1,625.80	\$1,625.80	\$0.046
25000 Package	\$2,709.63	\$2,709.63	\$2,709.63	\$0.046
35000 Package	\$3,793.46	\$3,793.46	\$3,793.46	\$0.046
50000 Package	\$5,419.19	\$5,419.19	\$5,419.19	\$0.046
75000 Package	\$8,128.79	\$8,128.79	\$8,128.79	\$0.046
100000 Package	\$10,004.65	\$10,004.65	\$10,004.65	\$0.042

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<b>Domestic Toll</b>	<b>Per Minute Rate</b>
Domestic Toll	\$0.0683

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\* 50% of the OneSolutions Complete Domestic Toll Call Packs is jurisdictional to intrastate toll; the remaining 50% is jurisdictional to interstate.



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**SECTION 17 – EARTHLINK BUSINESS SERVICES, RATES AND CHARGES**

17.1 [Reserved For Future Use]

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**SECTION 17 - EARTHLINK BUSINESS SERVICES, RATES AND CHARGES (Cont'd)**

17.1 [Reserved For Future Use]

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**SECTION 17 - EARTHLINK BUSINESS SERVICES, RATES AND CHARGES (Cont'd)**

17.1 [Reserved For Future Use]

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**SECTION 17 - EARTHLINK BUSINESS SERVICES, RATES AND CHARGES (Cont'd)**

17.1 [Reserved For Future Use]

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Issued By:

Vice President - Tax  
1170 Peachtree Street NE, Suite 900  
Atlanta, GA 30309



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**SECTION 17 - EARTHLINK BUSINESS SERVICES, RATES AND CHARGES (Cont'd)**

17.1 [Reserved For Future Use]

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**SECTION 17 - EARTHLINK BUSINESS SERVICES, RATES AND CHARGES (Cont'd)**

17.1 [Reserved For Future Use]

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**SECTION 17 - EARTHLINK BUSINESS SERVICES, RATES AND CHARGES (Cont'd)**

17.1 [Reserved For Future Use]

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**SECTION 17 - EARTHLINK BUSINESS SERVICES, RATES AND CHARGES (Cont'd)**

17.1 [Reserved For Future Use]

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**SECTION 17 - EARTHLINK BUSINESS SERVICES, RATES AND CHARGES (Cont'd)**

17.1 [Reserved For Future Use]

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**SECTION 17 - EARTHLINK BUSINESS SERVICES, RATES AND CHARGES (Cont'd)**

17.1 [Reserved For Future Use]

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**SECTION 18 – NON-TERM RATES**

The rates provided in this section only apply to Customers that are being provided Month to Month services through an expired Service Term agreement or who have never had a Service Term Agreement with the Company. Customers still under a current Service Term agreement with the Company will find the rates for their services in Section 5 – Basic Local Service Offerings, Section 16 – One Communications Services, Rates and Charges.

18.1 Business Rates

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18.1.1 Business Lines and Trunks

Monthly Recurring Line Charge:

	<u>Cell 1</u>	<u>Cell 2</u>	<u>Cell 3</u>	<u>Cell 4</u>
Multi-Line	\$66.03	\$79.50	\$93.56	\$107.35
Individual Line	\$71.05	\$84.82	\$98.89	\$112.65
Usage Packages (Cells 1 & 2):	<u>Monthly Rate</u>			
Local Area Valu-Pak Option	\$97.55			
Local Area Standard	\$36.61			

Usage Packages (Cells 3 & 4):

	<u>Monthly Rate by Weighted Line Rate Group</u>			
	<u>A</u>	<u>D</u>	<u>F</u>	<u>Pittsburgh &amp; Philadelphia Suburban Exchanges</u>
Extended Area Unlimited*	\$87.75	\$112.12	\$130.69	N/A
Local Area Unlimited*	\$69.72	\$93.84	\$111.60	\$131.71
Local Area Valu-Pak	\$48.76	\$73.12	\$73.12	\$97.55
Local Area Standard	\$36.61	\$36.61	\$36.61	\$36.61

**SECTION 18 – NON-TERM RATES (CONT'D.)**

18.1 Business Rates (Cont'd.)

18.1.2 Direct Inward Dial Service (DID)

Monthly Recurring Charges:

Per DID Equipment Line/Trunk Charge	\$161.67	(I)
1 <sup>st</sup> Block of 20 DID Numbers**	\$45.85	(I)
Additional Blocks of 20 DID Numbers	\$45.85	(I)

18.1.3 Custom Calling Features

	<u>Recurring Monthly</u>	
Call Waiting	\$39.78	(I)
Three Way Calling (per line)	\$35.79	
Call Forwarding	\$39.78	
Call Forwarding/Busy	\$18.55	
Call Forwarding No Answer	\$18.55	
Speed Calling (8)	\$26.53	
Speed Calling (30)	\$34.46	
Basic Caller ID (number only)	\$45.06	
Hunting (per line)	\$13.25	
Hunting (per group)	n/a	
Caller ID	\$59.62	
Distinctive Ring, each #	\$34.46	
Call Block	\$33.16	
Call Forwarding Busy Line & Don't Answer	\$21.19	
Priority Call	\$18.55	
Missed Call (*69)	\$34.46	
Select Call Forwarding	\$23.84	
Ultra Forward	\$37.15	
Busy Redial	\$29.19	(I)



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**SECTION 18 – NON-TERM RATES (CONT'D.)**

18.1 Business Rates (Cont'd.)

18.1.4 Remote Call Forwarding

	Monthly Recurring Charge	
Per Arrangement	\$87.45	(I)

18.1.5 Directory Listing Service

	<u>Monthly Recurring</u>	
Main Listing	N/C	
Additional Listing	\$45.85	(I)
Semi-Public (i.e., non-listed)	\$45.85	
Private Listing (i.e., non-published)	\$45.85	(I)

**SECTION 18 – NON-TERM RATES (CONT'D.)**

18.1 Business Rates (Cont'd.)

18.1.6 Basic PRI Pricing

	<u>Monthly Recurring Charge</u>	
A. <b><u>Basic Charges</u></b>		
Individual Telephone Numbers, each	\$15.89	(I)
	<u>Monthly Recurring Charge 2-Way</u>	
B. <b><u>Standard Price Components</u></b>		
DS1 Trunk Facility	\$795.08	(I)
PRI Arrangement (23B + D)	\$1,855.21	
PRI Arrangement (24B)	\$1,855.21	
Each Block of 20 DID Numbers <sup>1</sup>	\$45.85	
DID Termination per each Dial Tone Line <sup>2</sup>	\$161.67	
PRI Arrangement (23B + Backup D)	\$2,120.20	(I)
	<u>Month to Month MRC</u>	
C. <b><u>Volume Plan, 23 + D, 24B &amp; 23B + Backup D</u></b>		
Package 1 (1-10 PRIs)	\$2,114.93	(I)
Package 2 (11-20 PRIs)	\$2,077.81	
Package 3 (21+ PRIs)	\$2,040.69	(I)

**SECTION 18 – NON-TERM RATES (CONT'D.)**

18.1 Business Rates (Cont'd.)

18.1.6 Basic PRI Pricing (Cont'd.)

	<u>Month to Month</u>	
<b>D. <u>ISDN PRI Plus</u></b>		
1. PRI Plus 10 Port Only PRI Interface Arrangement Package 1 (1-100 PRIs) with 10,000 local minutes of use, per PRI, per month	\$3,747.47	(I)
2. PRI Plus 10 Access Facility	\$1,075.97	(I)
3. PRI Plus 20 Port Only PRI Interface Arrangement Package 1 (1-100 PRIs) with 20,000 local minutes of use, per PRI, per month	\$4,415.32	(I)
4. PRI Plus 10 Access Facility	\$1,150.21	(I)
<b>Optional Features for ISDN PRI Plus</b>		
5. PRI Plus Calling Line ID with Name	\$296.84	(I)
	<u>Month to Month</u>	
<b>E. <u>ISDN Term and Volume II Package</u></b>		
1. PRI Port Only PRI Interface Arrangement , Volume II, each	\$3,339.33	(I)
2. Primary Rate Access Facility, Volume II, each	\$1,113.12	(I)
<b>Optional Features for Term and Volume II</b>		
PRI Interface Arrangement Package 1 (1-100 PRIs) with 20,000 local minutes of use, per PRI, per month		
3. Calling Line ID with Name, Volume II, each	\$296.84	(I)

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**SECTION 18 – NON-TERM RATES (CONT'D.)**

18.1 Business Rates (Cont'd.)

18.1.6 Basic PRI Pricing (Cont'd.)

	Monthly Recurring <u>Charge</u>	
F. <b><u>Other Charges</u></b>		
Optional Service Features Package I and II		
Features Package I (Calling Line Identification and Call-by-Call Service Selection), per IntelliLinQ PRI Arrangement	\$795.08	(I)
Features Package II (Calling Line Identification with Name, Redirecting Number, Call-by-Call Service Selection), per IntelliLinQ PRI Arrangement	\$1,245.63	(I)
DID Trunk Package	\$1,060.12	(I)

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**SECTION 18 – NON-TERM RATES (CONT'D.)**

18.1 Business Rates (Cont'd.)

18.1.6 Basic PRI Pricing (Cont'd.)

	Monthly Recurring <u>Charge</u>	
F. <b><u>Other Charges</u></b> (Cont'd)		
Circuit-Switched Data Usage, Allowances, per Account Monthly rate and usage allowances Packages		
Option 1 (monthly allowance is none)	*	
Option 2 (monthly allowance is 250 hours)	\$1,325.14	(I)
Modified Redirecting Number, per PRI Arrangement	\$212.01	(I)
Redirecting Number, per PRI Arrangement	\$265.02	(I)
Calling Line Identification, per PRI Arrangement	\$530.06	(I)
Calling Line Identification with Name, per PRI Arrangement	\$795.08	(I)

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**SECTION 18 – NON-TERM RATES (CONT'D.)**

18.1 Business Rates (Cont'd.)

18.1.6 Basic PRI Pricing (Cont'd.)

	Monthly Recurring <u>Charge</u>	
F. <b><u>Other Charges</u></b> (Cont'd)		
Two B Channel Transfer, per PRI Arrangement	\$397.53	(I)
PRI Reconfiguration Charges		
Change Charge		
Add/change to existing line group, or addition of new line group, per occasion	--	
Change in D-channel configuration (23B+D, 24B, 23B+BU-D), per PRI Arrangement	--	
Individual Additional Telephone Numbers, each	\$15.89	(I)
Non-Hunt Directory Number, per number	\$74.24	(I)

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**SECTION 18 – NON-TERM RATES (CONT'D.)**

18.1 Business Rates (Cont'd.)

18.1.7 Individual Line Business IntelliLinQ BRI Pricing

	<u>Monthly Rate</u>	
Secondary Directory Number, per number established	\$18.55	(I)
D Packet IntelliLinQ BRI Access per individual line	\$67.41	(I)
D Channel Packet-Switched Data, per service provided	\$25.66	(I)
Featured Voice IntelliLinQ BRI Access Per individual line	\$76.98	(I)
D Channel Packet-Switched Data, per service provided	\$25.66	(I)

**SECTION 18 – NON-TERM RATES (CONT'D.)**

18.1 Business Rates (Cont'd.)

18.1.7 Individual Line Business IntelliLinQ BRI Pricing (Cont'd.)

	Monthly Rate	
Multiple Access IntelliLinQ BRI	\$74.10	(I)
1. Each Voice service, per service provided	\$31.78	(I)
2. Circuit-Switched Data service, per service provided	\$31.78	(I)
3. Alternate Circuit-Switched Voice and Data service, per service provided	\$31.78	(I)
4. D Channel Packet-Switched Data, per service provided	\$21.19	(I)
5. Circuit-Switched Data Usage, per minute or fraction thereof per B Channel	\$0.02	
6. Circuit-Switched Data Usage, Volume Discount Options		
Option 1 (monthly allowance is 20 hours per Per IntelliLinQ BRI Service)*	\$61.62	(I)
Option 2 (monthly allowance is 140 hours per Per IntelliLinQ BRI Service)**	\$215.55	(I)



**SECTION 18 – NON-TERM RATES (CONT'D.)**

18.1 Business Rates (Cont'd.)

18.1.7 Individual Line Business IntelliLinQ BRI Pricing (Cont'd.)

	Monthly Rate	
Electronic Key Feature Package, per service provided	\$24.78	(I)
Packet-Switched Data Feature Package, per service provided	\$9.28	(I)
Electronic Key Features, each:		
(1) Automatic Exclusion	\$1.59	(I)
(2) Call Pickup	\$1.59	
(3) Drop	\$1.59	
(4) Feature Function Button	\$1.59	
(5) Hold	\$1.59	
(6) Individual Calling Line Identification	\$49.58	
(7) Key System Coverage for Analog Lines	\$2.94	
(8) Multiple Call Appearances of a Directory Number	\$1.59	
(9) Outgoing Called Line Identification for ISDN Sets	\$1.59	
(10) Shared Call Appearances for a Directory Number	\$2.94	
(11) Short Hunt	\$1.59	(I)

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**SECTION 18 – NON-TERM RATES (CONT'D.)**

18.1 Business Rates (Cont'd.)

18.1.7 Individual Line Business IntelliLinQ BRI Pricing (Cont'd.)

	Monthly <u>Rate</u>	
X.25 Packet Data Features, each		
(1) Fast Select	\$1.33	<b>(I)</b>
(2) Fast Select Acceptance	\$1.33	
(3) Flow Control Parameter Negotiation	\$1.33	
(4) Hunt Group	\$9.28	
(5) Incoming Calls Barred	\$1.33	
(6) Non-Standard Default Packet Sizes	\$1.33	
(7) Non-Standard Default Window Sizes	\$1.33	
(8) Outgoing Calls Barred	\$1.33	
(9) Throughput Class Negotiation	\$1.33	<b>(I)</b>
Virtual Office ISDN (VOI)		
Month-to-Month	\$493.89	<b>(I)</b>

**SECTION 18 – NON-TERM RATES (CONT'D.)**

18.2 CTC Connections

18.2.1 Rates

CTC Toll Free Connections Service, Monthly Rate	
Per termination associated with each Toll Free	
CTC Connections telephone number	\$ 45.85(I)

**SECTION 18 – NON-TERM RATES (CONT'D.)**

18.3 One Communications Services, Rates and Charges

18.3.1 One Communications Features

A. Rates

<b>One Communications Analog Voice Features</b>	<b>Monthly Recurring Charge</b>
Caller ID Name and Number	\$47.29
Call Waiting with Caller ID Name & Number	\$77.93
Direct Line Connect	\$9.73

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<b>One Communications Digital and PRI Voice Features</b>	<b>Monthly Recurring Charge</b>
Caller ID Name and Number	\$278.32
NFAS Backup D Channel	\$278.32
DID Individual Number	\$0.60
DID Block of 20 Numbers	\$45.85
DID Block of 50 Numbers	\$29.26
DID Block of 100 Numbers	\$58.50
Call Forward on Trunks	\$111.21
Two B Channel Transfer	\$278.32

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**SECTION 18 – NON-TERM RATES (CONT'D.)**

18.3 One Communications Services, Rates and Charges (Cont'd.)

18.3.2 One Communications Directory Listings

<b>One Communications Directory Listings</b>	<b>Monthly Recurring Charge</b>
Additional White Page Listing	\$45.85 <b>(I)</b>
Non Published (private)	\$45.85 <b>(I)</b>
Non-Directory Listed (semi-private)	\$45.85 <b>(I)</b>
National Toll-Free Directory Listing	\$129.87 <b>(I)</b>
State Directory Toll-Free Assistance Listing	\$129.87 <b>(I)</b>
Call Intercept	no charge

**SECTION 18 – NON-TERM RATES (CONT'D.)**

18.3 One Communications Services, Rates and Charges (Cont'd.)

18.3.3 One Communications Toll-Free Service

	<b>MRC</b>
Toll-Free Number, per number	<b>\$61.11 (I)</b>

**SECTION 18 – NON-TERM RATES (CONT'D.)**

18.3 One Communications Services, Rates and Charges (Cont'd.)

18.3.4 One Communications Basic IP Trunking

A. Rates

	<b>Monthly Recurring Charge</b>
IP Trunking T1 Measured – Month to Month	\$5,161.31(I)
IP Trunking Local Minutes Package 100,000 – Month to Month	\$8,005.83 (I)

**SECTION 18 – NON-TERM RATES (CONT'D.)**

18.3 One Communications Services, Rates and Charges (Cont'd.)

18.3.4 One Communications Basic IP Trunking (Cont'd.)

A. Rates (Cont'd.)

Extended Area Service (EAS) Monthly Recurring Charges

On/Off Node Wire Center	Node/ Collocation Wire Center	Basic IP Trunking EAS – Month to Month
ALNAPAAL	ALNAPAAL	N/A
ALQPPAAL	ALQPPAAL	N/A
ALTWPAAL	ALTWPAAL	\$0.00
ALTWPAMT	ALTWPAAL	\$895.27
AMBLPAAM	PHLAPAMK	\$1,044.42
ARMRPAAR	PHLAPAMK	\$1,612.61
AVDLPAAV	PHLAPAMK	\$5,202.26
BATHPABT	PHLAPAMK	\$7,861.12
BCHMPABU	PHLAPAMK	\$4,005.72
BCYNPABC	PHLAPAMK	\$891.00
BEWKPABR	BEWKPABR	N/A
BGVLPABR	BGVLPABR	N/A
BHLHPABE	PHLAPAMK	\$6,718.92
BLLVPABE	BLLVPABE	N/A
BMBGPABL	BMBGPABL	N/A
BMNSPABM	PHLAPAMK	\$5,202.26
BRSTPABR	PHLAPAMK	\$2,993.36
BRYMPABM	PHLAPAMK	\$2,011.47
BTHYPABH	PHLAPAMK	\$2,277.35
BTPKPABP	BTPKPABP	N/A
CARNPACA	CARNPACA	N/A
CGVLPACL	PHLAPAMK	\$3,606.77
CHESPACA	PHLAPAMK	\$2,410.35

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**SECTION 18 – NON-TERM RATES (CONT'D.)**

18.3 One Communications Services, Rates and Charges (Cont'd.)

18.3.4 One Communications Basic IP Trunking (Cont'd.)

A. Rates (Cont'd.)

Extended Area Service (EAS) Monthly Recurring Charges (Cont'd.)

<b>On/Off Node Wire Center</b>	<b>Node/ Collocation Wire Center</b>	<b>Basic IP Trunking EAS – Month to Month</b>
CHESPACB	PHLAPAMK	\$2,676.15
CHTTPACT	PHLAPAMK	\$1,064.84
CHVLPACH	PHLAPAMK	\$1,044.42
CLARPACL	CLARPACL	N/A
CNBGPACA	CNBGPACA	N/A
CNPNPACE	PHLAPAMK	\$3,207.94
CNSHPACN	PHLAPAMK	\$1,044.42
CPHLPACH	CPHLPACH	N/A
CRAFPACR	CRAFPACR	N/A
CRDLPACA	CRDLPACA	N/A
CRPLPACO	CRPLPACO	N/A
CRVVPACA	PHLAPAMK	\$4,803.33
CSSPPACS	PHLAPAMK	\$4,138.65
CTSQPACT	ALTWPAAL	\$1,158.06
CTVLPACV	PHLAPAMK	\$5,335.09
DRMTPADO	DRMTPADO	N/A
DUBSPADU	DUBSPADU	N/A
DWTWPADT	PHLAPAMK	\$4,404.52
DYTWPADB	PHLAPAMK	\$3,791.10
EAGLPAEG	PHLAPAMK	\$4,537.47
EDTNPAED	PHLAPAMK	\$1,044.42
ERIEPAXE	ERIEPAXE	N/A
ERIEPAXM	ERIEPAXM	N/A

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**SECTION 18 – NON-TERM RATES (CONT'D.)**

18.3 One Communications Services, Rates and Charges (Cont'd.)

18.3.4 One Communications Basic IP Trunking (Cont'd.)

A. Rates (Cont'd.)

Extended Area Service (EAS) Monthly Recurring Charges (Cont'd.)

<b>On/Off Node Wire Center</b>	<b>Node/ Collocation Wire Center</b>	<b>Basic IP Trunking EAS – Month to Month</b>
ERIEPAXS	ERIEPAXS	N/A
ERIEPAXT	ERIEPAXT	N/A
ERIEPAXW	ERIEPAXW	N/A
ESTNPAEA	PHLAPAMK	\$7,380.63
EXTNPAEX	PHLAPAMK	\$4,056.99
FKLNPAXF	FKLNPAXF	N/A
FLWDPAFL	PHLAPAMK	\$7,196.47
FTWSPAFW	PHLAPAMK	\$2,277.35
GLLDPAGN	PHLAPAMK	\$1,745.54
GLNMPAGL	PHLAPAMK	\$5,202.26
GLNSPAGL	GLNSPAGL	N/A
GNBGPAGR	GNBGPAGR	N/A
GRLAPAGL	ALTWPAAL	\$3,233.97
HLTWPAHE	PHLAPAMK	\$6,531.65
HMBGPAHB	PHLAPAMK	\$8,658.79
HMLNPAHM	HMLNPAHM	N/A
HMSTPAHO	HMSTPAHO	N/A
HRBGPAHA	HRBGPAHA	N/A
HRLVPAHV	PHLAPAMK	\$4,005.72
HSDLPAHO	HSDLPAHO	N/A
HTBOPAHB	PHLAPAMK	\$1,044.42
HUMLPAHM	HUMLPAHM	N/A
HWLYPAHW	HWLYPAHW	N/A

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**SECTION 18 – NON-TERM RATES (CONT'D.)**

18.3 One Communications Services, Rates and Charges (Cont'd.)

18.3.4 One Communications Basic IP Trunking (Cont'd.)

A. Rates (Cont'd.)

Extended Area Service (EAS) Monthly Recurring Charges (Cont'd.)

<b>On/Off Node Wire Center</b>	<b>Node/ Collocation Wire Center</b>	<b>Basic IP Trunking EAS – Month to Month</b>
HYBKPAHB	PHLAPAMK	\$5,999.84
HZTNPAHZ	HZTNPAHZ	N/A
INDIPAIN	INDIPAIN	N/A
IRWNPAIR	IRWNPAIR	N/A
JENKPAJK	PHLAPAMK	\$1,044.42
JMTHPAJT	JMTHPAJT	N/A
JRMYPAJE	JRMYPAJE	N/A
KGPRPAKP	PHLAPAMK	\$1,011.22
KGTNPAES	KGTNPAES	N/A
KHVLPAKU	ALTWPAAL	\$1,505.77
KMVLPAKV	PHLAPAMK	\$5,733.96
KNSQPAKS	PHLAPAMK	\$4,670.42
KRLNPAKL	PHLAPAMK	\$1,064.84
KZTNPAKZ	ALTWPAAL	\$2,968.02
LANGPALA	PHLAPAMK	\$1,146.62
LARCPALM	PHLAPAMK	\$2,277.35
LBNNPAES	LBNNPAES	N/A
LDNBPALB	PHLAPAMK	\$5,202.26
LHTNPALE	LHTNPALE	N/A
LNCSPALA	LNCSPALA	N/A
LNDLPALD	PHLAPAMK	\$1,144.19
LNLXPALN	PHLAPAMK	\$3,739.77
LNSDPALD	PHLAPAMK	\$1,479.64

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**SECTION 18 – NON-TERM RATES (CONT'D.)**

18.3 One Communications Services, Rates and Charges (Cont'd.)

18.3.4 One Communications Basic IP Trunking (Cont'd.)

A. Rates (Cont'd.)

Extended Area Service (EAS) Monthly Recurring Charges (Cont'd.)

On/Off Node Wire Center	Node/ Collocation Wire Center	Basic IP Trunking EAS – Month to Month
LRDLPALB	PHLAPAMK	\$7,329.35
LTRBPALA	LTRBPALA	N/A
LWTWPALE	LWTWPALE	N/A
MBRGPAME	MBRGPAME	N/A
MCMRPAMC	MCMRPAMC	N/A
MCPTPAMK	MCPTPAMK	N/A
MDTNPAMI	MDTNPAMI	N/A
MEDIPAME	PHLAPAMK	\$1,041.83
MNDNPAMH	PHLAPAMK	\$4,138.65
MNTPPAMO	MNTPPAMO	N/A
MOSCPAMC	MOSCPAMC	N/A
MOVLPAMO	MOVLPAMO	N/A
MRSLPAMV	PHLAPAMK	\$4,138.65
MSCWPAMW	MSCWPAMW	N/A
NATNPANR	PHLAPAMK	\$7,728.21
NNTCPANA	NNTCPANA	N/A
NRTEPAXN	NRTEPAXN	N/A
NRTWPANR	PHLAPAMK	\$1,044.42
NWCSPANC	NWCSPANC	N/A
NWHPPANH	PHLAPAMK	\$4,670.42
NWKNPANK	NWKNPANK	N/A
NWLSPANW	PHLAPAMK	\$3,075.10
NWTWPANW	PHLAPAMK	\$3,606.77

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**SECTION 18 – NON-TERM RATES (CONT'D.)**

18.3 One Communications Services, Rates and Charges (Cont'd.)

18.3.4 One Communications Basic IP Trunking (Cont'd.)

A. Rates (Cont'd.)

Extended Area Service (EAS) Monthly Recurring Charges (Cont'd.)

<b>On/Off Node Wire Center</b>	<b>Node/ Collocation Wire Center</b>	<b>Basic IP Trunking EAS – Month to Month</b>
NZRTPANA	PHLAPAMK	\$7,912.38
OKMTPAOA	OKMTPAOA	N/A
OLCYPAXO	OLCYPAXO	N/A
OLYPPAOL	OLYPPAOL	N/A
OXFRPAOX	PHLAPAMK	\$6,664.65
PAOLPAPA	PHLAPAMK	\$1,011.22
PEHLPAPH	PEHLPAPH	N/A
PGTWPAPT	PHLAPAMK	\$4,670.42
PHLAPABA	PHLAPAMK	\$999.18
PHLAPACH	PHLAPAMK	\$1,663.94
PHLAPADB	PHLAPAMK	\$1,132.09
PHLAPADE	PHLAPAMK	\$597.00
PHLAPAEV	PHLAPAMK	\$736.37
PHLAPAEW	PHLAPAMK	\$1,346.80
PHLAPAGE	PHLAPAMK	\$829.64
PHLAPAIV	PHLAPAMK	\$1,346.80
PHLAPAJE	PHLAPAMK	\$829.64
PHLAPAKR	PHLAPAMK	\$2,277.35
PHLAPALO	PHLAPAMK	\$949.83
PHLAPAMK	PHLAPAMK	\$1,206.73
PHLAPAMY	PHLAPAMK	\$1,663.94
PHLAPAOR	PHLAPAMK	\$983.01
PHLAPAPE	PHLAPAMK	\$597.00

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**SECTION 18 – NON-TERM RATES (CONT'D.)**

18.3 One Communications Services, Rates and Charges (Cont'd.)

18.3.4 One Communications Basic IP Trunking (Cont'd.)

A. Rates (Cont'd.)

Extended Area Service (EAS) Monthly Recurring Charges (Cont'd.)

On/Off Node Wire Center	Node/ Collocation Wire Center	Basic IP Trunking EAS – Month to Month
PHLAPAPI	PHLAPAMK	\$891.00
PHLAPAPO	PHLAPAMK	\$733.25
PHLAPARE	PHLAPAMK	\$947.94
PHLAPASA	PHLAPAMK	\$1,080.77
PHLAPASH	PHLAPAMK	\$1,132.09
PHLAPATR	PHLAPAMK	\$1,044.42
PHLAPAVV	PHLAPAMK	\$891.00
PITBPAAL	PITBPAAL	N/A
PITBPACA	PITBPACA	N/A
PITBPADT	PITBPADT	N/A
PITBPAEL	PITBPAEL	N/A
PITBPANS	PITBPANS	N/A
PITBPAOK	PITBPAOK	N/A
PITBPASQ	PITBPASQ	N/A
PIVLPAPV	PHLAPAMK	\$3,872.68
PLHSPAPH	PLHSPAPH	N/A
PLMOPAPL	PLMOPAPL	N/A
PLMYPAPA	PLMYPAPA	N/A
PNBGPAPB	ALTWPAAL	\$2,702.21
PRBGPAPB	PHLAPAMK	\$5,866.88
PRFDPAPF	PHLAPAMK	\$4,404.52
PRKSPAPE	PHLAPAMK	\$4,537.47
PSVLPAPV	PHLAPAMK	\$4,537.47

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**SECTION 18 – NON-TERM RATES (CONT'D.)**

18.3 One Communications Services, Rates and Charges (Cont'd.)

18.3.4 One Communications Basic IP Trunking (Cont'd.)

A. Rates (Cont'd.)

Extended Area Service (EAS) Monthly Recurring Charges (Cont'd.)

On/Off Node Wire Center	Node/ Collocation Wire Center	Basic IP Trunking EAS – Month to Month
PTTNPAPI	PTTNPAPI	N/A
PTTWPAPT	PHLAPAMK	\$4,854.64
PXTGPAPG	PXTGPAPG	N/A
PXTNPAPA	PXTNPAPA	N/A
PXVLPAPV	PHLAPAMK	\$3,606.77
PYVLPAPE	PYVLPAPE	N/A
QKTWPAQT	PHLAPAMK	\$5,202.26
RBTPPART	RBTPPART	N/A
RDNGPARE	PHLAPAMK	\$6,981.77
RDPKPARP	PHLAPAMK	\$1,044.42
RGVLPARI	PHLAPAMK	\$6,531.65
RYFRPARF	PHLAPAMK	\$4,005.72
SCHWPASV	ALTWPAAL	\$3,898.74
SCTNPASC	SCTNPASC	N/A
SDTNPASD	PHLAPAMK	\$4,138.65
SHLNPASH	PHLAPAMK	\$7,196.47
SHRNPASH	SHRNPASH	N/A
SHSAPASH	SHSAPASH	N/A
SLTNPAST	SLTNPAST	N/A
SLTTPAES	PHLAPAMK	\$8,658.79
SLWBPASL	PHLAPAMK	\$6,664.65
SNSPPASS	PHLAPAMK	\$7,595.19
SPFDPASF	PHLAPAMK	\$2,011.47

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**SECTION 18 – NON-TERM RATES (CONT'D.)**

18.3 One Communications Services, Rates and Charges (Cont'd.)

18.3.4 One Communications Basic IP Trunking (Cont'd.)

A. Rates (Cont'd.)

Extended Area Service (EAS) Monthly Recurring Charges (Cont'd.)

<b>On/Off Node Wire Center</b>	<b>Node/ Collocation Wire Center</b>	<b>Basic IP Trunking EAS – Month to Month</b>
SPTWPASP	PHLAPAMK	\$6,265.77
SRBGPAST	SRBGPAST	N/A
STCGPAES	STCGPAES	N/A
TAYLPATA	TAYLPATA	N/A
TRCKPATC	TRCKPATC	N/A
TRNTPATA	TRNTPATA	N/A
TRRPATR	PHLAPAMK	\$1,044.42
TULYPATU	PHLAPAMK	\$3,392.25
WASHPAWA	WASHPAWA	N/A
WAYNPAWY	PHLAPAMK	\$1,011.22
WCHSPAWC	PHLAPAMK	\$1,343.67
WGRVPAWG	PHLAPAMK	\$5,468.05
WGTNPAWR	PHLAPAMK	\$3,259.05
WKBGPAWK	WKBGPAWK	N/A
WLBPAWB	WLBPAWB	N/A
WLGRPAWG	PHLAPAMK	\$1,044.42
WLSTPAWS	WLSTPAWS	N/A
WMFLPAWM	WMFLPAWM	N/A
WRRNPAWA	WRRNPAWA	N/A
YRDLPAYL	PHLAPAMK	\$4,005.72

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**SECTION 18 – NON-TERM RATES (CONT'D.)**

18.3 One Communications Services, Rates and Charges (Cont'd.)

18.3.5 OneSolutions Essential

A. Rates

<b>Basic Monthly Recurring Charges</b>	<b>MRC</b>
OneSolutions Essential 1.5Mb – initial 3 line – Month to Month	\$997.99 <b>(I)</b>
OneSolutions Essential 3Mb Upgrade – Month to Month	\$40.92 <b>(I)</b>
OneSolutions Essential 7Mb Upgrade – Month to Month	\$327.25 <b>(I)</b>
OneSolutions Essential Add Line – Month to Month	\$220.89 <b>(I)</b>
<b>Domestic Toll and Toll-Free Usage</b>	<b>Per Minute Rate</b>
Domestic Toll and Toll-Free Usage, overage rate	\$0.0390

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**SECTION 18 – NON-TERM RATES (CONT'D.)**

18.3 One Communications Services, Rates and Charges (Cont'd.)

18.3.6 OneSolutions Enhanced

A. Rates

<b>Basic Monthly Recurring Charges</b>	<b>MRC</b>
OneSolutions Enhanced – initial 6 line – Month to Month	\$4,540.73 <b>(I)</b>
OneSolutions Enhanced Add Line – Month to Month	\$204.58 <b>(I)</b>
<b>Domestic Toll and Toll-Free Usage</b>	<b>Per Minute Rate</b>
Domestic Toll and Toll-Free Usage, overage rate	\$0.0390

**SECTION 18 – NON-TERM RATES (CONT'D.)**

18.3 One Communications Services, Rates and Charges (Cont'd.)

18.3.6 OneSolutions Enhanced (Cont'd.)

A. Rates (Cont'd.)

Extended Area Service (EAS) Monthly Recurring Charges

<b>On/Off Node Wire Center</b>	<b>Node/ Collocation Wire Center</b>	<b>OneSolutions Enhanced EAS – Month to Month</b>
ALNAPAAL	ALNAPAAL	N/A
ALQPPAAL	ALQPPAAL	N/A
ALTWPAAL	ALTWPAAL	N/A
ALTWPAMT	ALTWPAMT	N/A
AMBLPAAM	PHLAPAMK	\$1,044.42
ARMRPAAR	PHLAPAMK	\$1,612.61
AVDLPAAV	PHLAPAMK	\$5,202.26
BATHPABT	BATHPABT	N/A
BCHMPABU	PHLAPAMK	\$4,005.72
BCYNPABC	PHLAPAMK	\$891.00
BEWKPABR	BEWKPABR	N/A
BGVLPABR	BGVLPABR	N/A
BHLHPABE	BHLHPABE	N/A
BLLVPABE	BLLVPABE	N/A
BMBGPABL	BMBGPABL	N/A
BMNSPABM	PHLAPAMK	\$5,202.26
BRSTPABR	PHLAPAMK	\$2,993.36
BRYMPABM	PHLAPAMK	\$2,011.47
BTHYPABH	PHLAPAMK	\$2,277.35
BTPKPABP	BTPKPABP	N/A
CARNPACA	CARNPACA	N/A
CGVLPACL	PHLAPAMK	\$3,606.77
CHESPACA	PHLAPAMK	\$2,410.35

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**SECTION 18 – NON-TERM RATES (CONT'D.)**

18.3 One Communications Services, Rates and Charges (Cont'd.)

18.3.6 OneSolutions Enhanced (Cont'd.)

A. Rates (Cont'd.)

Extended Area Service (EAS) Monthly Recurring Charges

<b>On/Off Node Wire Center</b>	<b>Node/ Collocation Wire Center</b>	<b>OneSolutions Enhanced EAS – Month to Month</b>
CHESPACB	PHLAPAMK	\$2,676.15
CHTTPACT	PHLAPAMK	\$1,064.84
CHVLPACH	PHLAPAMK	\$1,044.42
CLARPACL	CLARPACL	N/A
CNBGPACA	CNBGPACA	N/A
CNPNPACE	PHLAPAMK	\$3,207.94
CNSHPACN	PHLAPAMK	\$1,044.42
CPHLPACH	CPHLPACH	N/A
CRAFPACR	CRAFPACR	N/A
CRDLPACA	CRDLPACA	N/A
CRPLPACO	CRPLPACO	N/A
CRVVPACA	PHLAPAMK	\$4,803.33
CSSPPACS	PHLAPAMK	\$4,138.65
CTSQPACT	CTSQPACT	N/A
CTVLPACV	PHLAPAMK	\$5,335.09
DRMTPADO	DRMTPADO	N/A
DUBSPADU	DUBSPADU	N/A
DWTWPADT	PHLAPAMK	\$4,404.52
DYTWPADB	PHLAPAMK	\$3,791.10
EAGLPAEG	PHLAPAMK	\$4,537.47
EDTNPAED	PHLAPAMK	\$1,044.42
ERIEPAXE	ERIEPAXE	N/A
ERIEPAXM	ERIEPAXM	N/A

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**SECTION 18 – NON-TERM RATES (CONT'D.)**

18.3 One Communications Services, Rates and Charges (Cont'd.)

18.3.6 OneSolutions Enhanced (Cont'd.)

A. Rates (Cont'd.)

Extended Area Service (EAS) Monthly Recurring Charges

<b>On/Off Node Wire Center</b>	<b>Node/ Collocation Wire Center</b>	<b>OneSolutions Enhanced EAS – Month to Month</b>
ERIEPAXS	ERIEPAXS	N/A
ERIEPAXT	ERIEPAXT	N/A
ERIEPAXW	ERIEPAXW	N/A
ESTNPAEA	ESTNPAEA	N/A
EXTNPAEX	PHLAPAMK	\$4,056.99
FKLNPAFX	FKLNPAFX	N/A
FLWDPAFL	PHLAPAMK	\$7,196.47
FTWSPAFW	PHLAPAMK	\$2,277.35
GLLDPAGN	PHLAPAMK	\$1,745.54
GLNMPAGL	PHLAPAMK	\$5,202.26
GLNSPAGL	GLNSPAGL	N/A
GNBGPAGR	GNBGPAGR	N/A
GRLAPAGL	ALTWPAAL	\$3,233.97
HLTWPAHE	HLTWPAHE	N/A
HMBGPAHB	PHLAPAMK	\$8,658.79
HMLNPAHM	HMLNPAHM	N/A
HMSTPAHO	HMSTPAHO	N/A
HRBGPAHA	HRBGPAHA	N/A
HRLVPAHV	PHLAPAMK	\$4,005.72
HSDLPAHO	HSDLPAHO	N/A
HTBOPAHB	PHLAPAMK	\$1,044.42
HUMLPAHM	HUMLPAHM	N/A
HWLYPAHW	HWLYPAHW	N/A

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**SECTION 18 – NON-TERM RATES (CONT'D.)**

18.3 One Communications Services, Rates and Charges (Cont'd.)

18.3.6 OneSolutions Enhanced (Cont'd.)

A. Rates (Cont'd.)

Extended Area Service (EAS) Monthly Recurring Charges

<b>On/Off Node Wire Center</b>	<b>Node/ Collocation Wire Center</b>	<b>OneSolutions Enhanced EAS – Month to Month</b>
HYBKPAHB	PHLAPAMK	\$5,999.84
HZTNPAHZ	HZTNPAHZ	N/A
INDIPAIN	INDIPAIN	N/A
IRWNPAIR	IRWNPAIR	N/A
JENKPAJK	PHLAPAMK	\$1,044.42
JMTHPAJT	JMTHPAJT	N/A
JRMYPAJE	JRMYPAJE	N/A
KGPRPAKP	PHLAPAMK	\$1,011.22
KGTNPAES	KGTNPAES	N/A
KHVLPAPU	KHVLPAPU	N/A
KMVLPAPV	PHLAPAMK	\$5,733.96
KNSQPAKS	PHLAPAMK	\$4,670.42
KRLNPAKL	PHLAPAMK	\$1,064.84
KZTNPAKZ	ALTWPAAL	\$2,968.02
LANGPALA	PHLAPAMK	\$1,146.62
LARCPALM	PHLAPAMK	\$2,277.35
LBNNPAES	LBNNPAES	N/A
LDNBPALB	PHLAPAMK	\$5,202.26
LHTNPALE	LHTNPALE	N/A
LNCSPALA	LNCSPALA	N/A
LNDLPALD	PHLAPAMK	\$1,144.19
LNLXPALN	PHLAPAMK	\$3,739.77
LNSDPALD	PHLAPAMK	\$1,479.64

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**SECTION 18 – NON-TERM RATES (CONT'D.)**

18.3 One Communications Services, Rates and Charges (Cont'd.)

18.3.6 OneSolutions Enhanced (Cont'd.)

A. Rates (Cont'd.)

Extended Area Service (EAS) Monthly Recurring Charges

<b>On/Off Node Wire Center</b>	<b>Node/Collocation Wire Center</b>	<b>OneSolutions Enhanced EAS – Month to Month</b>
LRDLPALB	PHLAPAMK	\$7,329.35
LTRBPALA	LTRBPALA	N/A
LWTWPALE	LWTWPALE	N/A
MBRGPAME	MBRGPAME	N/A
MCMRPAMC	MCMRPAMC	N/A
MCPTPAMK	MCPTPAMK	N/A
MDTNPAMI	MDTNPAMI	N/A
MEDIPAME	PHLAPAMK	\$1,041.83
MNDNPAMH	PHLAPAMK	\$4,138.65
MNTPPAMO	MNTPPAMO	N/A
MOSCPAMC	MOSCPAMC	N/A
MOVLPAMO	MOVLPAMO	N/A
MRSLPAMV	PHLAPAMK	\$4,138.65
MSCWPAMW	MSCWPAMW	N/A
NATNPANR	PHLAPAMK	\$7,728.21
NNTCPANA	NNTCPANA	N/A
NRTEPAXN	NRTEPAXN	N/A
NRTWPANR	PHLAPAMK	\$1,044.42
NWCSPANC	NWCSPANC	N/A
NWHPPANH	PHLAPAMK	\$4,670.42
NWKNPANK	NWKNPANK	N/A
NWLSPANW	PHLAPAMK	\$3,075.10
NWTWPANW	PHLAPAMK	\$3,606.77

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**SECTION 18 – NON-TERM RATES (CONT'D.)**

18.3 One Communications Services, Rates and Charges (Cont'd.)

18.3.6 OneSolutions Enhanced (Cont'd.)

A. Rates (Cont'd.)

Extended Area Service (EAS) Monthly Recurring Charges

<b>On/Off Node Wire Center</b>	<b>Node/ Collocation Wire Center</b>	<b>OneSolutions Enhanced EAS – Month to Month</b>
NZRTPANA	NZRTPANA	N/A
OKMTPAOA	OKMTPAOA	N/A
OLCYPAXO	OLCYPAXO	N/A
OLYPPAOL	OLYPPAOL	N/A
OXFRPAOX	PHLAPAMK	\$6,664.65
PAOLPAPA	PHLAPAMK	\$1,011.22
PEHLPAPH	PEHLPAPH	N/A
PGTWPAPT	PHLAPAMK	\$4,670.42
PHLAPABA	PHLAPAMK	\$999.18
PHLAPACH	PHLAPAMK	\$1,663.94
PHLAPADB	PHLAPAMK	\$1,132.09
PHLAPADE	PHLAPAMK	\$597.00
PHLAPAEV	PHLAPAMK	\$736.37
PHLAPAEW	PHLAPAMK	\$1,346.80
PHLAPAGE	PHLAPAMK	\$829.64
PHLAPAIV	PHLAPAMK	\$1,346.80
PHLAPAJE	PHLAPAMK	\$829.64
PHLAPAKR	PHLAPAMK	\$2,277.354
PHLAPALO	PHLAPAMK	\$949.83
PHLAPAMK	PHLAPAMK	\$1,206.73
PHLAPAMY	PHLAPAMK	\$1,663.94
PHLAPAOR	PHLAPAMK	\$983.01
PHLAPAPE	PHLAPAMK	\$597.00

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**SECTION 18 – NON-TERM RATES (CONT'D.)**

18.3 One Communications Services, Rates and Charges (Cont'd.)

18.3.6 OneSolutions Enhanced (Cont'd.)

A. Rates (Cont'd.)

Extended Area Service (EAS) Monthly Recurring Charges

On/Off Node Wire Center	Node/ Collocation Wire Center	OneSolutions Enhanced EAS – Month to Month
PTTNPAPI	PTTNPAPI	N/A
PTTWPAPT	PHLAPAMK	\$4,854.64
PXTGPAPG	PXTGPAPG	N/A
PXTNPAPA	PXTNPAPA	N/A
PXVLPAPV	PHLAPAMK	\$3,606.77
PYVLPAPE	PYVLPAPE	N/A
QKTWPAQT	PHLAPAMK	\$5,202.26
RBTTPART	RBTTPART	N/A
RDNGPARE	PHLAPAMK	\$6,981.77
RDPKPARP	PHLAPAMK	\$1,044.42
RGVLPARI	PHLAPAMK	\$6,531.65
RYFRPARF	PHLAPAMK	\$4,005.72
SCHWPASV	ALTWPAAL	\$3,898.74
SCTNPASC	SCTNPASC	N/A
SDTNPASD	PHLAPAMK	\$4,138.65
SHLNPASH	PHLAPAMK	\$7,196.47
SHRNPASH	SHRNPASH	N/A
SHSAPASH	SHSAPASH	N/A
SLTNPAST	SLTNPAST	N/A
SLTTPAES	SLTTPAES	N/A
SLWBPASL	PHLAPAMK	\$6,664.65
SNSPPASS	PHLAPAMK	\$7,595.19
SPFDPASF	PHLAPAMK	\$2,011.47

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**SECTION 18 – NON-TERM RATES (CONT'D.)**

18.3 One Communications Services, Rates and Charges (Cont'd.)

18.3.6 OneSolutions Enhanced (Cont'd.)

A. Rates (Cont'd.)

Extended Area Service (EAS) Monthly Recurring Charges

<b>On/Off Node Wire Center</b>	<b>Node/ Collocation Wire Center</b>	<b>OneSolutions Enhanced EAS - 1 year, Monthly</b>
SPTWPASP	PHLAPAMK	\$6,265.77
SRBGPAST	SRBGPAST	N/A
STCGPAES	STCGPAES	N/A
TAYLPATA	TAYLPATA	N/A
TRCKPATC	TRCKPATC	N/A
TRNTPATA	TRNTPATA	N/A
TRPRPATR	PHLAPAMK	\$1,044.42
TULYPATU	PHLAPAMK	\$3,392.25
WASHPAWA	WASHPAWA	N/A
WAYNPAWY	PHLAPAMK	\$1,011.22
WCHSPAWC	PHLAPAMK	\$1,343.67
WGRVPAWG	PHLAPAMK	\$5,468.05
WGTNPAWR	PHLAPAMK	\$3,259.27
WKBGPAWK	WKBGPAWK	N/A
WLBRPAWB	WLBRPAWB	N/A
WLGRPAWG	PHLAPAMK	\$1,044.42
WLSTPAWS	WLSTPAWS	N/A
WMFLPAWM	WMFLPAWM	N/A
WRRNPAWA	WRRNPAWA	N/A
YRDLPAYL	PHLAPAMK	\$4,005.72

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**SECTION 18 – NON-TERM RATES (CONT'D.)**

18.3 One Communications Services, Rates and Charges (Cont'd.)

18.3.7 OneSolutions Complete

A. Rates

<b>Monthly Recurring Charges</b>	<b>Month to Month MRC</b>
OneSolutions Complete 1.5M*	\$4,810.65
OneSolutions Complete 3.0M*	\$8,639.52
OneSolutions Complete 4.5M*	\$12,566.63
OneSolutions Complete 6.0M*	\$16,788.22
OneSolutions Complete 7.5M*	\$20,224.35
OneSolutions Complete 9.0M*	\$24,249.61
OneSolutions Complete 10.5M*	\$27,293.09
OneSolutions Complete 12.0M*	\$31,220.14
OneSolutions Complete 1.5M with 100,000 Local Minutes**	\$5,301.56
OneSolutions Complete 3.0M with 100,000 Local Minutes**	\$9,375.87
OneSolutions Complete 4.5M with 100,000 Local Minutes***	\$13,548.40
OneSolutions Complete 6.0M with 100,000 Local Minutes***	\$18,653.57
OneSolutions Complete 7.5M with 100,000 Local Minutes****	\$22,089.71
OneSolutions Complete 9.0M with 100,000 Local Minutes****	\$26,114.97
OneSolutions Complete 10.5M with 100,000 Local Minutes****	\$29,158.41
OneSolutions Complete 12.0M with 100,000 Local Minutes****	\$33,085.47

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**SECTION 18 – NON-TERM RATES (CONT'D.)**

18.3 One Communications Services, Rates and Charges (Cont'd.)

18.3.7 OneSolutions Complete (Cont'd.)

A. Rates (Cont'd.)

<b>Domestic Toll – OneSolutions Complete Call Packs*</b>	<b>Month to Month MRC</b>
1000 Package	\$245.51
2500 Package	\$593.16
5000 Package	\$1,145.38
7500 Package	\$1,656.69
10000 Package	\$2,127.18
15000 Package	\$3,190.81
25000 Package	\$5,317.90
35000 Package	\$7,445.10
50000 Package	\$10,635.80
75000 Package	\$15,953.70
100000 Package	\$19,635.30

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**SECTION 18 – NON-TERM RATES (CONT'D.)**

18.4 EarthLink Business Services, Rates and Charges

18.4.1 [Reserved For Future Use]

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**SECTION 18 – NON-TERM RATES (CONT'D.)**

18.4 EarthLink Business Services, Rates and Charges (Cont'd.)

18.4.1 [Reserved For Future Use]

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**SECTION 18 – NON-TERM RATES (CONT'D.)**

18.4 EarthLink Business Services, Rates and Charges (Cont'd.)

18.4.1 [Reserved For Future Use]

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**SECTION 18 – NON-TERM RATES (CONT'D.)**

18.4 EarthLink Business Services, Rates and Charges (Cont'd.)

18.4.1 [Reserved For Future Use]

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**SECTION 18 – NON-TERM RATES (CONT'D.)**

18.4 EarthLink Business Services, Rates and Charges (Cont'd.)

18.4.1 [Reserved For Future Use]

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**SECTION 18 – NON-TERM RATES (CONT'D.)**

18.4 EarthLink Business Services, Rates and Charges (Cont'd.)

18.4.1 [Reserved For Future Use]

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