Business Telecom, LLC d/b/a EarthLink Business 4001 Rodney Parham Road Little Rock, Arkansas 72212 Rates, Terms and Conditions Pricing Guide Original Title Page

Issued By: Senior Regulatory Counsel Effective: January 17, 2018

## DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

REGULATIONS AND SCHEDULE OF CHARGES
APPLICABLE TO DOMESTIC INTERSTATE
TELECOMMUNICATIONS SERVICES FURNISHED BY
BUSINESS TELECOM, LLC d/b/a EARTHLINK BUSINESS
BETWEEN POINTS IN THE UNITED STATES AS SPECIFIED HEREIN.

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DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

## **REVISION STATUS**

Revision Effective Date Description

# Business Telecom, LLC d/b/a EarthLink Business

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## DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

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## DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### **CHECK SHEET**

Pages of this Pricing Guide, as indicated below, are effective as of the date shown at the top of the respective pages. Original and revised pages, as named below, comprise all changes from the original Pricing Guide and are currently in effect as of the date on the top of this page.

Page	Revision		Page	Revision		Page	Revision
Title	Original		28	Original		56	1st Rev.
1	Original		29	Original		57	1st Rev.
2	Original		30	1st Rev.		58	Original
3	2 <sup>nd</sup> Rev.	*	31	1 <sup>st</sup> Rev.		59	1 <sup>st</sup> Rev.
4	Original		32	Original		60	Original
5	Original		33	Original		61	1st Rev.
6	Original		34	Original		62	Original
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9	Original		37	Original		65	1st Rev.
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11	Original		39	Original		67	Original
12	Original		40	Original		68	1st Rev.
13	Original		41	1 <sup>st</sup> Rev.	*	69	1st Rev.
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25	Original		52	Original		81	Original
26	Original		53	Original		82	Original
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<sup>\* -</sup> Indicates pages included with this filing.

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## DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

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95	1st Rev.	*			
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#### DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### **EXPLANATION OF SYMBOLS**

Changes to this Guide shall be identified on the revised page(s) through the use of symbols. The following are the only symbols used for the purposes indicated below:

- (C) To signify changed regulation.
- (D) To signify discontinued rate or regulation.
- (I) To signify an increase.
- (M) To signify matter relocated without change.
- (N) To signify new rate or regulation.
- (O) To signify an obsoleted service, rate or regulation.
- (R) To signify reduction.
- (S) To signify reissued matter.
- (T) To signify change in text but no change in rate or regulation.
- (Z) To signify a correction.

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#### DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### **DEFINITIONS OF TERMS**

Access Number This is the telephone number which a Customer uses to access Company's computer in order to be connected to Company's system.

Association Discount An additional discount provided to a trade association representing business entities or individuals within an industry, professional or business classification, or a commercial organization with affiliated franchises, independent agents, distributors, or multiple commercial representatives or a buying group not organized solely for the purposes of qualifying for the discounts provided for herein to commercial associations.

Authorized User A person, firm, corporation or other legal entity which is authorized by the Customer to utilize or be connected to the service of the Customer. An authorized user is other than an employee, officer or director of Customer if Customer is a company, and other than a family member of person residing with Customer if Customer is a residential user. Customer is responsible for all charges incurred by Authorized Users.

Company Refers to Business Telecom, LLC d/b/a EarthLink Business

Customer The natural person or legal entity which orders Service and is responsible for the payment of charges accruing as a result of using the Service. Customers are divided into commercial and residential classes, but only for accounting purposes.

Customer Identification Number A numerical code which is assigned to each Customer to enable the Customer to access Company's Service. A Customer with several Authorized Users may have several different numerical codes. Customer Identification Numbers are used by the Company both to prevent unauthorized access to the Service and to identify Customers for billing purposes.

Facilities Company's facilities consist of facilities which Company leases and for which Company renders a bill for payment to its Customers, whether or not such Facilities are actually owned by Company. Company's Facilities also include the computerized switching equipment which is used by Company to connect Customer's local call to a facility provided by an underlying facilities-based long distance Carrier over whose circuits the Customer's call is routed.

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## DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### **DEFINITIONS OF TERMS (CONT'D.)**

Itemized Billing A billing report which indicates the telephone number to which calls are made and the duration of each call.

InterLATA Calls which originate and terminate between points in Local Access Transport Areas (LATAs). LATAs are large local and regional telephone service areas that are defined pursuant to the 1982 Consent Decree between the United States Department of Justice and American Telephone and Telegraph Company and participating Carriers.

IntraLATA Calls which originate and terminate within the same LATA.

Intrastate Calls which originate and terminate between any two points in South Carolina. Intrastate calls can be InterLATA or IntraLATA.

Management Report A billing report which assists management in monitoring calls made by Authorized Users by listing calls by Customer Identification Numbers and Project Codes.

Mileage In calculating rates based on mileage, the measurement of distance is the air miles between the offices of the local telephone companies which originate and terminate the calls.

Project Codes A number sequence which is dialed after the Customer Identification Number which is used by Customer to identify to which project or client a call should be billed.

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## DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### **DEFINITIONS OF TERMS (CONT'D.)**

Special Service Labor and expenditures required by Customer to provide service outside the scope of normal services. This class of service includes without limitation services whereby Company is required to incur unusual costs for engineering, purchases, labor or other related costs to provide the Customerrequested service.

Speed Numbers Telephone numbers stored in Company's switch allow Customer, after accessing the switch, to push a limited number of buttons on its phone and have the switch dial the requested stored phone number, eliminating extra digit dialing for Customer.

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#### DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### **SECTION 1 - APPLICATION OF GUIDE**

- 1.1 This Rates, Terms and Conditions Pricing Guide contains the regulations and rates applicable to the provision of domestic interstate telecommunications services by Business Telecom, LLC d/b/a EarthLink Business ("BTI") (hereinafter referred to as the Company), from its originating location(s) in the United States to all points in other States. Service is furnished subject to transmission, atmospheric and like conditions.
- 1.2 The telecommunications services of the Company are not part of a joint undertaking with any other entity providing telecommunications channels, facilities or services.
- 1.3 The rates and regulations contained in this Rates, Terms and Conditions Pricing Guide do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone Company or other common carrier for use in accessing the services of the Company.

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## DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

## **SECTION 2 - RULES AND REGULATIONS**

All Business Telecom, LLC d/b/a EarthLink Business Customers are subject to the Terms and Conditions of Service as found at the following link:

 $\underline{https://www.windstream.com/Terms-and-Conditions/}$ 

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#### DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### **SECTION 3 - RATES AND CHARGES**

## 3.1 Description of Service

#### 3.1.1 BTI One Plus Services

BTI One Plus Services are available for business and residential Customers who; 1) subscribe their local access lines to BTI's network, 2) dial the Company's access code to gain access to the BTI network, or 3) purchase dedicated access facilities from other service providers to connect their premises to BTI's network facilities.

BTI One Plus Services are listed in Section 4 following. The minimum and additional billing increments, as well as any applicable recurring and non-recurring charges are provided for each specific service.

#### 3.1.2 BTI Travel Card Services

BTI Travel Card Service permits Customers to place calls using BTI's service when away from their primary place of business or residence. Callers must dial an "800" access code and individual identification number to use the service.

BTI Travel Card Services are listed in Section 4 following. The minimum and additional billing increments, as well as any applicable per call service charges are provided for each specific service.

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#### DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### **SECTION 3 - RATES AND CHARGES (CONT'D.)**

## 3.1 Description of Service (Cont'd.)

## 3.1.3 BTI Operator Services

BTI Operator Services are available to subscriber locations which offer their telephones for the use of the transient public. BTI provides the following billing arrangements for End Users of BTI's Operator Services:

#### A. Customer Dialed Calling/Credit Card

This is a service whereby the end user dials all of the digits necessary to route and bill the call without any operator assistance. Such calls may be billed either to a telephone company issued calling card or a commercial credit card.

#### B. Operator Station

This is a service whereby the caller places a non-person-to-person call with the assistance of an operator (live or automated). When placing an operator station call, the caller is connected to a non-specified individual at the terminating end. Such calls may be billed to a calling card, credit card, the called number (collect) or a valid third party telephone number.

#### C. Person-to-Person

This is a service whereby the person originating the call specifies to BTI's operator a particular person to be reached, or a particular person, station, room number, department, or office to be reached through a PBX attendant. Person-to-person calls may be billed to a calling card, credit card, the called number (collect) or a valid third party telephone number.

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#### DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### **SECTION 3 - RATES AND CHARGES (CONT'D.)**

## 3.2 Miscellaneous Charges

## 3.2.1 Optional Feature Charges

In addition to charges based on usage, the following charges will apply to all classes of Customers.

A. Additional Customer Identification Numbers: Free

B. Project Codes:

Unrestricted \$0.00 \$0.00 Restricted \$10.00 \$13.66

\$2.04

C. Management Reports: Free

#### 3.2.2 Directory Assistance

#### A. Directory Assistance Service

This service is provided on a pass-through basis to a carrier offering directory assistance. Billing is provided by Company at a flat rate per call provided the Customer dials Directory Assistance using the Company switch.

Customers who have a visual or physical disability that prevents use of a telephone directory are exempt from the charges of Directory Assistance calls for up to and including 50 calls per month (maximum \$5.00 per call including all service charges). This exemption applies to calls billed to one residential telephone line per Customer certified by the Local Exchange Carrier as disabled and applies to Directory Assistance calls for personal use only. Calls in excess of 50, where billing is available, will be billed the Rates, Terms and Conditions Pricing Guided Directory Assistance charges set forth below. Proof of certification is required.

Directory Assistance per Call

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#### DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### **SECTION 3 - RATES AND CHARGES (CONT'D.)**

- 3.2 Miscellaneous Charges (Cont'd.)
  - 3.2.2 Directory Assistance (Cont'd.)
    - B. Directory Assistance Call Completion

Directory Assistance Call Completion (DACC) is an optional service available for business and residential Customers accessing the Company's Directory Assistance Service. Directory Assistance Customers may choose to have the Company Directory Assistance Operator complete the call to the telephone number requested without requiring the Customer to redial the number. A Directory Assistance Call Completion Surcharge will apply whether or not the call is answered by the called party or the calling party receives a busy signal. These charges are in addition to the Directory Assistance charge for determining the telephone number requested by the Customer and in addition to any applicable Operator Service charges associated with placing the call.

This service is available where facilities permit and may not be available to all Customers.

- 1. Per Call Completion requested: \$0.45
- 2. Per Minute Rate:

The per minute rate shall be the per minute rate of the 1+ plan the Customer is subscribed to or enrolled in at the time of the call.

#### 3.2.3 Returned Check Charge

A fee of \$25.00 will be charged for returned checks.

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#### DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### **SECTION 3 - RATES AND CHARGES (CONT'D.)**

## 3.2 Miscellaneous Charges (Cont'd.)

## 3.2.4 Unauthorized Use Charges

Unauthorized or fraudulent use of, or the intended or attempted unauthorized or fraudulent use of the Company's service is prohibited. Without limitation, the following activities constitute fraudulent use.

- A. Using service to transmit a message, locate a person, or otherwise give or obtain information, without payment for service;
- B. Using or attempting to use service with the intent to avoid the payment, either in whole or in part, of any of the Company's charges by:
  - 1. Rearranging, tampering with, or making connections not authorized by this Pricing Guide to any service components used to furnish service, or
  - 2. Using fraudulent means or devices, tricks, schemed, false or invalid numbers, false credit devices, or electronic devices.
- C. 800 callers using service with the intent of gaining access to a Customer's outbound calling capabilities on an unauthorized basis.
- D. Using fraudulent means or devices, tricks, schemes, false or invalid numbers, false credit devices or electronic devices to defraud or mislead callers.

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#### DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### **SECTION 3 - RATES AND CHARGES (CONT'D.)**

## 3.2 Miscellaneous Charges (Cont'd.)

#### 3.2.4 Unauthorized Use Charges (Cont'd.)

The charges for unauthorized or fraudulent use will be the Company's highest per minute usage charges and will apply to network usage and attempted network usage, whether or not a terminating connection was achieved, plus all costs incurred by the Company to detect, discover, observe, investigate, analyze, examine, and locate the party responsible for unauthorized or fraudulent use. The charges for unauthorized or fraudulent use described herein are in addition to any remedies allowed for under civil or criminal proceedings.

## 3.2.5 Customer Premise Visit Charge

The Customer Premise Visit Charge is a charge that applies when the Company dispatches personnel to a Customer's premises to perform work necessary for installing new service, effecting changes in service or resolving troubles reported by the Customer when the trouble is found to be caused by the Customer's facilities. A Customer Premise Visit Charge will be billed to the Customer if the Company dispatches personnel pursuant to the Customer's request and it is determined that no trouble exists. The time will be billed in 30-minute increments after a one-hour minimum billing period. The Customer Premise Visit Charge will not apply if the Customer is subscribed to one of the Company's applicable maintenance plans.

Customer Premise Visit Charge (Billed per visit/1-hour minimum)

Per Customer premises visit:

\$150.00/hour (1-hour minimum) \$75.00/each additional 30-minute increment after minimum is met.

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#### DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### **SECTION 3 - RATES AND CHARGES (CONT'D.)**

## 3.3 Calculation of Charges

#### 3.3.1 Timing of Calls

Unless otherwise specified for a particular service, charges for service will be based on the number of minutes of Service used by Customer, time of day at which the Service is used, and the distance between the origination and termination points of the call.

For the purpose of computing charges, a call begins at the time that the hardware or software answer supervision indicates that the call has been answered at the distant end, and terminates when you hang up. Applicable usage charges apply for all calls that are answered regardless of the length of the calls. In addition, applicable usage charges apply whenever the calling party does not hang up at least 60 seconds after completion of dialing regardless of whether the call has been answered.

Unless otherwise specified for a particular service, (a) the minimum charge for any call is the applicable rate for one minute; and (b) calls will be billed in one-minute increments, with any fractional portion of a minute rounded up to the next full minute. The initial and each additional billing increment is specified for each service described in Section 3.

For the computation of charges, the duration of each call is measured and rounded up to the applicable billing increment, then multiplied by the applicable rate and if the computed charge for any individual call results in a fraction of a cent, the fraction is then rounded up to the next whole cent on a per call basis. For example, a service may provide that each call will be charged a minimum of 18 seconds and thereafter timed in 6-second increments; therefore, under this example, a 10-second call will be rounded up to 18 seconds (0.3 minutes), and a 44-second call will be rounded up to 48 seconds (0.8 minutes). If, after multiplying the billing increment by the applicable rate, the computed charge for an individual call results in a fraction of a cent, the fraction is rounded up to the next whole cent (for example, \$1.523 would round up to \$1.53). Once the charge for each call is computed as described above, the calls are summed on the Customer's invoice.

Calls will be billed at the rate in effect during the call, with two rates applied if the call spans over more than one billing rate period.

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## DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

## **SECTION 3 - RATES AND CHARGES (CONT'D.)**

## 3.3 Calculation of Charges (Cont'd.)

## 3.3.1 Timing of Calls

The appropriate rates apply for day, evening and night/weekend calls based on the following chart.

Times	Mon	Tues	Wed	Thur	Fri	Sat	Sun
8:00 am to 5:00 pm*		Daytime Period					
5:00 pm to 11:00		Evening Period					Eve
pm*	-						
11:00 pm to 8:00	Night/Weekend Period						
am*							

The appropriate rates apply for Peak and Non-Peak calls based on the following chart.

Times	Mon	Tues	Wed	Thur	Fri	Sat	Sun
8:00 am to 5:00 pm*	Peak Period						
5:00 pm to 8:00 am*	Non-Peak Period						

## \* - to but not including

All usage rates are stated in terms of dollars and cents per minute. If the billing increment for a service is a fraction of a minute, then the per-minute rate stated will be pro-rated to each billing increment.

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## DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

## **SECTION 3 - RATES AND CHARGES (CONT'D.)**

## 3.3 Calculation of Charges (Cont'd.)

## 3.3.1 Timing of Calls (Cont'd.)

The evening or non-peak rates apply to the holidays listed below unless a lower rate normally applies:

New Year's Day January 1

Memorial Day Nationally Recognized Day

Independence Day July 4

Thanksgiving Day Nationally Recognized Day

Christmas Day December 25

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#### DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### **SECTION 3 - RATES AND CHARGES (CONT'D.)**

## 3.3 Calculation of Charges (Cont'd.)

#### 3.3.2 Calculation of Distance

Usage charges for all mileage sensitive services are based on the airline distance between rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The Company uses the rate centers and associated vertical and horizontal coordinates that are produced by Bell Communications Research in the NPA-NXX V & H Coordinates Tape and Bell's NECA Tariff No. 4.

Formula:

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

## 3.4 Econocall Service

Econocall Service is a basic long-distance service offered to Customers by Company on an individual case basis (ICB) pursuant to contract as described in Section 5 of this Pricing Guide.

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#### DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### **SECTION 3 - RATES AND CHARGES (CONT'D.)**

## 3.5 Travel Service (980)

Travel Service allows Customers to initiate calls within the United States using a touchtone telephone. It involves dialing an access number (local or 800), followed by the Customer's authorization code (Customer Identification Number), and then the called number.

3.5.1 Rates and other charges

A. Installation Charge: Not applicable

B. Monthly Access: \$0.00

C. Minimum Billing Increment: Thirty (30) seconds

D. Additional Billing Increment: Six (6) seconds

E. Per Minute Usage Charges:

Mileage Range	Day	Evening	Night
All Miles	\$0.2420	\$0.1980	\$0.1980

F. Per call initiation charge: \$0.66

G. Discounts: Not applicable

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## DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

## **SECTION 3 - RATES AND CHARGES (CONT'D.)**

## 3.6 Operator Services

- 3.6.1 BTI Operator Assisted Service Option 1
  - A. Per Minute Operator Service Charges

All calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Partial minutes are rounded up to the next minute.

	Day		Evening		Night	
Mileage		Add'l		Add'l		Add'l
Range	First Minute	Minutes	First Minute	Minutes	First Minute	Minutes
All	\$0.3500	\$0.3500	\$0.3500	\$0.3500	\$0.3500	\$0.3500

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## DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

## **SECTION 3 - RATES AND CHARGES (CONT'D.)**

## 3.6 Operator Services (Cont'd.)

## 3.6.1 BTI Operator Assisted Service - Option 1 (Cont'd.)

## B. Per Call Service Charges:

Type of Service	Charge Per Call
Customer Dialed Calling Card Station	
Customer Dialed, Automated	\$0.95
Customer Dialed, Operator Assisted	\$2.45
Operator Dialed Calling Card Station	\$2.45
Operator Station	
Collect, Automated	\$2.45
Collect, Operator Assisted	\$3.60
Billed to a Third Party, Automated	\$2.45
Billed to a Third Party, Operator Assisted	\$3.60
Person-to-Person	
Automated	\$6.50
Operator Assisted	\$6.50
Public Payphone Surcharge	\$0.60

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## DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

## **SECTION 3 - RATES AND CHARGES (CONT'D.)**

- 3.6 Operator Services (Cont'd.)
  - 3.6.2 BTI Operator Assisted Service Option 2
    - A. Per Minute Operator Service Charges

All calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Partial minutes are rounded up to the next minute.

	Day		Evening		Night	
Mileage		Add'l		Add'l		Add'l
Range	First Minute	Minutes	First Minute	Minutes	First Minute	Minutes
17-400	\$0.4000	\$0.4000	\$0.4000	\$0.4000	\$0.4000	\$0.4000

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## DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

## **SECTION 3 - RATES AND CHARGES (CONT'D.)**

## 3.6 Operator Services (Cont'd.)

## 3.6.2 BTI Operator Assisted Service - Option 2 (Cont'd.)

## B. Per Call Service Charges:

Type of Service	Charge Per Call
Customer Dialed Calling Card Station	
Customer Dialed, Automated	\$0.95
Customer Dialed, Operator Assisted	\$2.45
Operator Dialed Calling Card Station	\$2.45
Operator Station	
Collect, Automated	\$2.45
Collect, Operator Assisted	\$3.60
Billed to a Third Party, Automated	\$2.45
Billed to a Third Party, Operator Assisted	\$3.60
Person-to-Person	
Automated	\$6.50
Operator Assisted	\$6.50
Public Payphone Surcharge	\$0.60

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## DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

## **SECTION 3 - RATES AND CHARGES (CONT'D.)**

- 3.6 Operator Services (Cont'd.)
  - 3.6.3 BTI Operator Assisted Service Option 3
    - A. Per Minute Operator Service Charges

All calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Partial minutes are rounded up to the next minute.

	Day		Evening		Night	
Mileage		Add'l		Add'l		Add'l
Range	First Minute	Minutes	First Minute	Minutes	First Minute	Minutes
All	\$0.5600	\$0.5600	\$0.5600	\$0.5600	\$0.5600	\$0.5600

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## DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

## **SECTION 3 - RATES AND CHARGES (CONT'D.)**

## 3.6 Operator Services (Cont'd.)

## 3.6.3 BTI Operator Assisted Service - Option 3 (Cont'd.)

## B. Per Call Service Charges:

Type of Service	Charge Per Call
Customer Dialed Calling Card Station	
Customer Dialed, Automated	\$2.00
Customer Dialed, Operator Assisted	\$2.45
Operator Dialed Calling Card Station	\$2.45
Operator Station	
Collect, Automated	\$4.00
Collect, Operator Assisted	\$5.60
Billed to a Third Party, Automated	\$6.00
Billed to a Third Party, Operator Assisted	\$6.00
Person-to-Person	
Automated	\$8.00
Operator Assisted	\$8.00
Public Payphone Surcharge	\$0.60

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## DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

## **SECTION 3 - RATES AND CHARGES (CONT'D.)**

- 3.6 Operator Services (Cont'd.)
  - 3.6.4 BTI Operator Assisted Service Option 4
    - A. Per Minute Operator Service Charges

All calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Partial minutes are rounded up to the next minute.

Mileage	Day		Evening		Night	
Range	First Minute	Add'l	First Minute	Add'l	First Minute	Add'l
		Minutes		Minutes		Minutes
All	\$0.8900	\$0.8900	\$0.8900	\$0.8900	\$0.8900	\$0.8900

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## DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

## **SECTION 3 - RATES AND CHARGES (CONT'D.)**

## 3.6 Operator Services (Cont'd.)

## 3.6.4 BTI Operator Assisted Service - Option 4 (Cont'd.)

## B. Per Call Service Charges:

Type of Service	Charge Per Call
Customer Dialed Calling Card Station	
Customer Dialed, Automated	\$5.50
Customer Dialed, Operator Assisted	\$5.50
Operator Dialed Calling Card Station	\$9.99
Operator Station	
Collect, Automated	\$9.99
Collect, Operator Assisted	\$9.99
Billed to a Third Party, Automated	\$9.99
Billed to a Third Party, Operator Assisted	\$9.99
Person-to-Person	
Automated	\$9.99
Operator Assisted	\$9.99
Public Payphone Surcharge	\$0.60

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## DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

## **SECTION 3 - RATES AND CHARGES (CONT'D.)**

## 3.7 Expanded 800 Service Options

The following optional enhanced features may be used in conjunction with any BTI 800 service where technically feasible.

3.7.1	Enhanced 800 Features	Install	Change	Monthly	
	NPA Blocking	\$150.00	\$50.00	\$0.00	
	NPA/NXX Blocking	\$150.00	\$50.00	\$0.00	
	Time of Day Routing	\$100.00	\$50.00	\$0.00	
	Day of Week Routing	\$100.00	\$50.00	\$0.00	
	Holiday Routing	\$100.00	\$50.00	\$0.00	
	Uniform Call Distribution (UCD)	\$100.00	\$100.00	\$0.00	
	Dialed Number Identification Service (DNIS)	\$450.00	\$50.00	\$78.53 ( <b>I</b> )	
	Route Advance	\$100.00	\$50.00	\$78.53 ( <b>I</b> )	
	Area Code Routing	\$100.00	\$50.00	\$78.53 ( <b>I</b> )	
	Percentage Call Allocation	\$100.00	\$50.00	\$78.53 ( <b>I</b> )	
	Real Time ANI	\$450.00	\$50.00		
3.7.2	Intercept Services				
	Intercept 800 (\$0.10 per call over 500 calls	\$10.00	\$0.00	\$15.71 ( <b>I</b> )	

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## **SECTION 3 - RATES AND CHARGES (CONT'D.)**

3.8 [Reserved For Future Use]

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#### DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### **SECTION 3 - RATES AND CHARGES (CONT'D.)**

## 3.8 Pre-Paid Call Service (Cont'd.)

#### 3.8.2 Sponsor Service

Sponsor Service is provided by BTI in conjunction with third party sponsors who permit the use of their names, logos, pictures or other such marks on an exclusive basis to the Company for printing on plastic cards and other mass merchandise. The sponsor whose name, logo, picture or other such Mark appears on the card may participate in or control the marketing distribution channels under the terms of contract agreements. The terms and conditions of the sponsor agreement are not part of the provision of service and are not covered under the terms and conditions of this Pricing Guide.

Sponsor Service account codes are issued by BTI to the Sponsor along with an associated balance of rights of usage on the BTI network. The account codes are available to end users at retail outlets or other distribution channels of the Sponsor. The base rates for Sponsor Service are identical to those of PhoneTime J listed above, but may include additional charges or discounts by the Sponsor for the use of the names, logos, pictures or other such marks on the cards.

Sponsor Service may also be part of a promotional offering by the sponsor where the cards are given away free or at reduced prices in conjunction with other merchandise of the sponsor. In some instances, the promotional cards will indicate a dollar value, in which case the rates for PhoneTime J listed above will apply for the purposes of depleting the available balance.

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#### DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### **SECTION 3 - RATES AND CHARGES (CONT'D.)**

## 3.8 Pre-Paid Call Service (Cont'd.)

#### 3.8.3 Pre-Paid Collector Card Service

BTI will provide Pre-Paid Call Service using cards where the card itself has value (for example, the picture or logo on the face or the materials used in the manufacture of the card) that is distinct from the value of telecommunications service. The value of the telecommunications service, in dollars or units, will be indicated on the card. The usage charges will be depleted in accordance with the charges of PhoneTime J above. The retail price will include both the telecommunications value and the card value.

### 3.8.4 UniPass Option

BTI will provide Pre-Paid Calling Service under the UniPass Option at a domestic rate of \$0.195 per minute. Domestic calls will incur a service charge of \$0.195 per call. Terms and conditions of PhoneTime J stated in this Pricing Guide apply.

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## DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

## **SECTION 3 - RATES AND CHARGES (CONT'D.)**

#### 3.9 Personal 800 Service

Personal 800 Service is offered to Customers for toll-free inbound service. The service is billed at a postalized rate. Billing is in six (6) second increments following a minimum billing duration of thirty (30) seconds. Customers are provided Authorization Codes to direct the incoming call to a particular local access line.

3.9.1	Installation Charge:		\$0.00		
3.9.2	Monthly Access:		\$5.50 per PIN Number		
3.9.3	Minimum Billing Increment:		Thirty (30) Seconds		
3.9.4	Additional Billing Increment:		Six (6) Seconds		
3.9.5	Per Minute Rates:				
	Term Plan Month-to-Month One (1) Year Term Two (2) Year Term Three (3) Year Term	(160) (161) (162) (163)	Day Rate \$0.1815 \$0.1760 \$0.1750 \$0.1650	Evening/Night Rate \$0.1595 \$0.1551 \$0.1496 \$0.1452	
3.9.6	Discounts:		Not Applicable		

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#### **SECTION 3 - RATES AND CHARGES (CONT'D.)**

## 3.10 Academic Edge

Academic Edge is a program for colleges and universities to provide service to students, faculty and staff on an individual case basis (ICB) pursuant to contract as described in Section 5 of this Pricing Guide.

#### 3.11 Private Line Service

Private Line Service is offered in the form of discrete interstate communications facilities which are dedicated to the specific Customer and are billed on an individual case basis (ICB) pursuant to contract as described in Section 5 of this Pricing Guide. Local access facilities will be obtained by BTI for the Customer from the Local Exchange Carrier.

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#### **SECTION 3 - RATES AND CHARGES (CONT'D.)**

# 3.12 Travel Service Plus (981)

Travel Service Plus allows Customers to initiate calls anywhere within the United States using any touchtone telephone. It involves dialing an access number (local or 800), followed by the Customer's authorization code (Customer Identification Number), and then the called number.

# 3.12.1 Rates and Charges

A. Installation Charge: Not Applicable

B. Monthly Access: \$18.14 (I)

C. Minimum Billing Increment: Thirty (30) seconds

D. Additional Billing Increment: Six (6) seconds

E. Per Minute Usage Charges:

Mileage Range	Day	Evening	Night
All Miles	\$0.2970	\$0.2970	\$0.2970

Per Call Initiation Charge \$0.28

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#### **SECTION 3 - RATES AND CHARGES (CONT'D.)**

#### 3.13 Conference Plus

Conference Plus allows Customers to arrange two-way voice communications between two or more stations. Conference Plus setup is available through a Company operator or through 1-800 "Meet-Me" origination. Charges for Conference Plus consist of usage charges for each connected station, plus a per leg setup charge for each connected station. The Customer is billed all usage and per leg setup charge for all stations.

#### 3.13.1 Rates and Charges

A. Installation Charge: Not applicable

B. Monthly Access: \$0.00

C. Minimum Billing Increment: One (1) minute each station

D. Additional Billing Increment: One (1) minute each station

E. Per Minute Usage Charges:

	Per Station Charges	
	Per Minute	Per Leg
Time of Day	Usage	Setup
12:00 AM Monday -11:59 PM Friday	\$0.39	\$0.99
12:00 AM Saturday – 11:59 PM Sunday	\$0.24	\$0.99

Dollar Volume		
From	То	Retroactive Discount
\$0.00	\$499.99	0%
\$500.00	\$999.99	8%
\$1,000.00	\$1,499.99	10%
\$1,500.00	over	12%

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### DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### **SECTION 3 - RATES AND CHARGES (CONT'D.)**

## 3.13 Conference Plus (Cont'd.)

# 3.13.1 Rates and Charges (Cont'd.)

#### G. Alternative Conference Calling Options:

#### 1. Meet Me Direct

Meet Me Direct is a cost-effective alternative for the call originator. A BTI operator will provide the call originator with a direct dial long distance number and security code for participants to call in at their own expense and "meet" at the appointed time.

# 2. Meet Me Express Call

Meet Me Express offers the ultimate in conference calling convenience and flexibility. There is no need to contact the conferencing center in advance to make a reservation, or remember a different dial-in number for each call. Instead, BTI provides Meet Me Express Customers with one, permanent, toll free dial-in number for all conference calls and two permanent passcodes—one for the conference initiator and one for participants. Up to 40 participants can begin a conference at a moment's notice. Meet Me Express is on demand teleconferencing perfect for urgent meeting and private conferences.

#### 3. Usage Charges:

	Per Station Charges	
		Per Leg
Time of Day	Per Minute Usage	Setup
12:00 AM Monday – 11:59 PM Friday	\$0.22	\$0.99
12:00 AM Saturday – 11:59PM	\$0.20	\$0.99
Sunday		

#### 4. Discounts:

The discounts shown in Section 3.10.1(F) of this tariff apply with the Alternative Conference Calling Options.

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# **SECTION 3 - RATES AND CHARGES (CONT'D.)**

# 3.13 Conference Plus (Cont'd.)

# 3.13.1 Rates and Charges (Cont'd.)

H.	Conf	erence Calling Feature Rates:	Charge
	1.	Valet/Pre-Call Notification (per leg)	\$2.00
	2.	Tape Recording (per 90 min. tape)	\$15.00
	3.	Sub-Conferencing	\$15.00
	4.	Transcription (per transcription hour)	\$45.00
	5.	Lecture/Listen Only	No Charge
	6.	Operator Recall	No Charge
	7.	Pre-File/Standing or On Demand Calls	No Charge
	8.	Late Party Notification	No Charge
	9.	Participant List	\$15.00
	10.	Customized Greeting	\$15.00
	11.	Question and Answer	\$30.00
	12.	Polling	\$30.00
	13.	Cancellation of Call in Progress	\$40.00
	14.	Tape Rebroadcast (per minute)	\$0.25

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# **SECTION 3 - RATES AND CHARGES (CONT'D.)**

# **3**.13 Conference Plus (Cont'd.)

# 3.13.1 Rates and Charges (Cont'd.)

Hl	Conference Calling Feature Rates (cont'd.):		Charge
	15.	Reserved Conference Recording (per minute)	No Charge
	16.	Utilized Reserved Tape (per minute)	No Charge
	17.	Utilized Impromptu Tape (per minute)	No Charge
	18.	Auto Record Set Up Fee (per occurrence)	\$10.00
	19.	Storage or Recorded File Charge (per day)	\$0.50
	20.	Add'l Hits Charge (per bundle of 25 add'l playbacks)	\$15.00
	21.	Tape Original (per tape)	No Charge
	22.	Tape Copies (per tape copy)	\$10.00
	23.	Tape Link (per minute)	\$0.25
	24.	Regular Mail (per package)	\$3.50
	25.	International Regular Mail (per package)	\$10.00
	26.	Domestic Overnight Mail (per package)	\$15.00
	27.	Domestic Saturday Pickup Mail (per package)	\$15.00

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# **SECTION 3 - RATES AND CHARGES (CONT'D.)**

# 3.14 BTI Special Access Service

BTI Special Access Service is a toll free outbound service designed for Customers of BTI that sign up for the Company's special access internet service. The Customer will be given an access number to call when accessing the Company's internet service offering. All calls into the special access platform will be billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute.

3.14.1 Per Minute Rates

\$0.11

3.15 [Reserved for future use]



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#### DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### **SECTION 3 - RATES AND CHARGES (CONT'D.)**

# 3.16 Simplici-T Bundled Service (200)

Simplici-T Bundled Service is a bundled domestic long distance and local service product offering designed for Business Customers throughout those areas where the Company provides facilities-based local exchange service. Customers subscribing to this bundled offering will be provided with 2.400 free minutes of combined interstate and intrastate long distance service. Calls over the 2,400 free minutes will be billed based upon the rate shown below.

All calls, including the free calls, will be rated on a six (6) seconds basis after an initial period, for billing purposes only, of eighteen (18) seconds. Customer can utilize the free minutes in any combination of direct dialed outbound and inbound toll free services.

Per call surcharges, surcharges and taxes are not considered monthly usage and are not considered part of the free usage offering.

Customers will also be given 10 free toll free numbers associated with this service. Additional charges will apply for each additional toll free number ordered by the Customer.

3.18.1 Per Minute Rate: \$0.0561

3.18.5 Toll Free Service Charges:

Initial 10 Toll Free Numbers No Charge Each Additional Toll Free Number \$12.65

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#### DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### **SECTION 3 - RATES AND CHARGES (CONT'D.)**

# 3.17 Travel Card Service (995)

Travel Card Service allows Customers to initiate calls anywhere within the United States by using any touchtone telephone. It involves dialing a Toll Free access number, followed by the Customer's authorization code (Customer Identification Number), and then the called number. Interstate service is offered in conjunction with intrastate and international service.

3.17.1	Per Minute Rate:	\$0.1870
3.17.2	Per Call Surcharge:	\$0.00
3.17.3	Minimum Billing Increment	Thirty (30) Seconds
3.17.4	Additional Billing Increment	Six (6) Seconds

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#### **SECTION 3 - RATES AND CHARGES (CONT'D.)**

## 3.18 VoicePack (312)

VoicePack Service is only offered to Customers that subscribe to the Company's VoicePack service as described in the applicable Local Exchange Tariff currently on file with the Customer's state regulatory Commission. Customers subscribing to this bundled offering will be provided with 1,200 free minutes of combined interstate and intrastate long distance service. Calls over the 1,200 free minutes will be billed based upon the rate provided below.

All calls, even the free calls, will be rated on a six (6) seconds basis after an initial period, for billing purposes, of eighteen (18) seconds. Customers can utilize the free minutes in any combination of direct dialed outbound and inbound toll free services.

Per call surcharges, surcharges and taxes are not considered monthly usage and not to be considered part of the free usage offering.

Customers will also be given 10 free toll free numbers associated with this service. Additional charges will apply for each additional toll free number ordered by the Customer.

#### 3.18.1 Per Minute Rates – Mainland U.S.

Per minute rate – Inbound	\$0.0539
Per minute rate – Outbound	\$0.0539

#### 3.18.2 Per Minute Rates – Puerto Rico, U.S. Virgin Islands, Guam and Saipan

Per minute rate – Inbound	\$0.0539
Per minute rate – Outbound	\$0.0539

# 3.68.3 Per Minute Rates – Alaska & Hawaii

Per minute rate – Inbound	\$0.0539
Per minute rate – Outbound	\$0.0539

#### 3.68.4 Per Minute Rates – Canada

Per minute rate – Inbound	\$0.3190
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## 3.68.5 Toll Free Service Charges

Initial 10 Toll Free Numbers	No Charge
Each Additional Toll Free Number	\$12.65

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#### DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### **SECTION 3 - RATES AND CHARGES (CONT'D.)**

#### 3.19 VoicePack-VS

VoicePack-VS service is only offered to Customers that subscribe to VoicePack-VS or VoicePack VS+ service as described in the applicable Local Exchange Tariff currently on file with the Customer's state regulatory Commission. Customers subscribing to this bundled offering will be provided with 100 free minutes of combined interstate and intrastate long distance service per local exchange line purchased through this package. Calls over the 100 free minutes will be billed based upon the rate provided below. Customers must sign a minimum of a one year contract for this service although additional terms are available also.

All calls, even the free calls, will be rated on a six (6) seconds basis after an initial period, for billing purposes, of thirty (30) seconds. Customers can utilize the free minutes in any combination of direct dialed outbound and inbound toll free services.

Per call surcharges, surcharges and taxes are not considered monthly usage and not to be considered part of the free usage offering.

Customers will also be given 10 free toll free numbers associated with this service. Additional charges will apply for each additional toll free number ordered by the Customer.

#### 3.19.1 Per Minute Rates – Mainland U.S.

		Product Number
Per minute rate – Inbound	\$0.0539	(314 - 319)
Per minute rate – Outbound	\$0.0539	(314 - 319)

### 3.19.2 Per Minute Rates – Puerto Rico, U.S. Virgin Islands, Guam and Saipan

Per minute rate – Inbound	\$0.0539
Per minute rate – Outbound	\$0.0539

#### 3.19.3 Per Minute Rates – Alaska & Hawaii

Per minute rate – Inbound	\$0.0539
Per minute rate – Outbound	\$0.0539

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# **SECTION 3 - RATES AND CHARGES (CONT'D.)**

# 3.19 VoicePack-VS (Cont'd.)

3.19.4 Per Minute Rates – Canada

Per minute rate – Inbound \$0.3190

3.19.5 Toll Free Service Charges

Initial 10 Toll Free Numbers No Charge
Each Additional Toll Free Number \$12.65

Each Additional Toll Free Number \$12.65

# 3.20 BTI Dedicated On-Net Long Distance

BTI Dedicated On-Net Long Distance is a direct dialed outbound and inbound long distance service designed for Business Customers whose origination or terminating traffic is to a BTI long distance switch. Customers must sign a one-year term agreement for this service and commit to a monthly long distance usage volume level as defined in the table below. Calls are billed in six (6) second increments following an initial billing period of eighteen (18) seconds.

# 3.20.1 Per Period Usage Rates:

	Monthly	Outbound	Toll Free
	Volume*	Service	Service
Dedicated on-net Long Distance (590)	Any	\$0.0484	\$0.0484
Dedicated on-net Long Distance (591)	\$1000	\$0.0429	\$0.0429

<sup>\* -</sup> Volume does not include any surcharges, taxes or other similar fees.

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#### DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### **SECTION 3 - RATES AND CHARGES (CONT'D.)**

# **3.21** BTI Switched Off-Net Long Distance

BTI Switched Off-Net Long Distance is a direct dialed outbound and inbound long distance service designed for Business Customers whose origination or terminating traffic is not to a BTI long distance switch. Customers must sign a one-year term agreement for this service. Calls are billed in six (6) second increments following an initial billing period of eighteen (18) seconds.

## 3.21.1 Per Period Usage Rates:

	Monthly	Outbound	Toll Free
	Volume*	Service	Service
Switched off-net Long Distance (216)	Any	\$0.0858	\$0.0858

<sup>\* -</sup> Volume does not include any surcharges, taxes or other similar fees.

# 3.22 BTI Switched Stand Alone Long Distance

BTI Switched Stand Alone Long Distance is a direct dialed outbound and inbound long distance service designed for Business Customers. The product is marketed to new BTI Customers or current BTI Customers who will sign an agreement of longer duration or increase revenue. Customers must sign a one-year term agreement for this service and commit to a monthly long distance usage volume level as defined in the table below. Calls are billed in six (6) second increments following an initial billing period of eighteen (18) seconds.

# 3.22.1 Per Period Usage Rates:

	Monthly	Outbound	Toll Free
	Volume*	Service	Service
Switched Long Distance (221)	Any	\$0.0858	\$0.0858
Switched Long Distance (222)	\$300	\$0.0649	\$0.0649

<sup>\* -</sup> Volume does not include any surcharges, taxes or other similar fees.

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#### **SECTION 3 - RATES AND CHARGES (CONT'D.)**

# 3.23 BTI Switched Long Distance

BTI Switched Long Distance is a direct dialed outbound and inbound long distance service designed for Business Customers who subscribe to BTI's facilities based local exchange service. The Customer must have three or more lines and sign a one-year term agreement for this service. Calls are billed in six (6) second increments following an initial billing period of eighteen (18) seconds.

# 3.23.1 Per Period Usage Rates:

	Volume of	Outbound	Toll Free
	Lines	Service	Service
Switched Long Distance (531)	3+	\$0.0682	\$0.0682
Switched Long Distance (532)	11+	\$0.0539	\$0.0539

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#### **SECTION 3 - RATES AND CHARGES (CONT'D.)**

# 3.24 Toll Free Service Charges

Business Customers subscribing to one of the Toll Free Service plans provided below will be charged the following monthly Toll Free service charges. The charges will be based upon the number of toll free numbers utilized or reserved by the Customer.

# 3.24.1 Monthly Toll Free Service Charges

Toll Free Numbers Utilized or Reserved	Monthly Fee	
1 - 10	\$0.00	
11 +	\$14.55	<b>(I)</b>

# 3.24.2 Applicable Services

The Monthly Toll Free Service fee will be applied to the following products:

Section	Product
3.20	BTI Dedicated On-Net Long Distance
3.21	BTI Switched Off-Net Long Distance
3.22	BTI Switched Stand Alone Long Distance
3.23	BTI Switched Long Distance

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#### SECTION 3 - RATES AND CHARGES (CONT'D.)

# 3.25 Enhanced Simplici-T Bundled Service

Enhanced Simplici-T Bundled Service is a combined outbound and toll-free inbound service only offered to Customers that subscribe to the Company's Enhanced Simplici-T T-1 service as described in the applicable Local Exchange Tariff currently on file with the Commission. Customers subscribing to this bundled offering will be provided with 1,200 free minutes of combined interstate and intrastate long distance service. Calls over the 1,200 free minutes will be billed based upon the rate provided below. If the Customer does not fully utilize the 1,200 minutes in any given month, the balance is not carried forward for subsequent month's usage.

All calls, even the free calls, will be rated on a six (6) seconds basis after an initial period, for billing purposes, of thirty (30) seconds. Customers can utilize the free minutes in any combination of direct dialed outbound and inbound toll free services.

Surcharges and taxes are not considered monthly usage and are not to be considered part of the free usage offering.

# 3.25.1 Per Minute Rates

	Term Length	Per Minute Rates	
	One Year Term (250)	\$0.0605	
	Two Year Term (251)	\$0.0539	
	Three Year Term (252)	\$0.0495	
3.25.2	Toll-Free Service Charges		
	Initial 10 Toll Free Numbers	No Charge	
	Each Additional Toll Free Number	\$12.65	<b>(I)</b>

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#### **SECTION 3 - RATES AND CHARGES (CONT'D.)**

3.26 Move Fee

Move Fee \$1,000.00

#### 3.27 Administrative Service Fee

The Administrative Service Fee is a graduated percentage monthly fee assessed to all monthly recurring charges (MRCs) to recover costs associated with tariff filings, collections, record maintenance, various state business licenses, various regulatory fees where applicable, general account servicing, and the administrative costs the Company incurs for local, state and federal governmental data gathering, record maintenance, and required reporting. This is not a tax or charge imposed by a governmental entity.

Fee Amount	<b>Customer Billing</b>
12.0%	\$0 - \$9999.99 / month
8.0%	\$10,000 - \$24,999.99 / month
5.0%	\$25,000 and above / month

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#### DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### **SECTION 3 - RATES AND CHARGES (CONT'D.)**

# 3.28 Invoice Options

A Customer's invoice information is presented electronically via the Internet with e-mail notification to the Customer. In addition, a summary with a remittance slip is presented on paper via standard mail. These options are available at no charge to the Customer. Should the Customer choose to receive by mail, a paper invoice or electronic version on CD in addition to the on-line invoice and summary, the Customer may be responsible for a monthly charge as indicated in the rate section following. This billing service is independent of additional paper invoices, documents or other Company services that provide specific call detail information or other data not normally provided in the invoice as rendered. Upon Customer request, additional copies of invoice or bill reprints will be provided, if available, at the per page rates as listed below as well as an additional service fee per copy or reprint requested. If the Customer elects to receive the additional copy or reprint in CD format, only the CD Invoicing fee will apply.

#### 3.28.1 Rates

A customer can choose a summary with a remittance slip at no charge. All other paper or CD invoice charges are as follows:

Number of Sheets	Monthly Charge
Summary	\$0.00
1 to 4	\$8.00
5 to 19	\$13.50
20 to 49	\$19.50
50 to 99	\$28.50
100 to 249	\$35.50
250 to 499	\$45.00
500 to 999	\$85.00
1000 to 2999	\$125.00
3000 +	\$250.00
Additional Charges	Per request
CD Invoicing	\$15.00
Bill Copy Service Fee	\$10.00
Invoice Reprint Service Fee	\$10.00

(N)

(N)

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#### DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### **SECTION 4 – PROMOTIONAL OFFERINGS**

# 4.1 Minutes on Us (310)

To be eligible, Customers must: 1) contact the Company to request the promotion, or 2) respond positively to a marketing call from the Company or an authorized agent. The Customer must designate the Company as its primary interexchange carrier. As long as the Customer remains presubscribed to BTI's network, the following intrastate rates will apply: \$0.145 per minute for all Peak period intrastate calls, and \$0.127 per minute for all Off-Peak period interstate calls. Calls will be billed in six (6) second increments following an initial billing period of eighteen (18) seconds. Additionally, the Customer will receive up to 200 minutes of combined interstate and intrastate usage at no charge in the first full month of billing; up to 200 minutes of combined interstate and intrastate usage at no charge in the seventh full month of billing; up to 200 minutes of combined interstate and intrastate usage at no charge in the thirteenth full month of billing; and up to 300 minutes of combined interstate and intrastate usage at no charge in the twenty-fifth full month of billing. If the Customer uses less than 200 minutes per month (300 minutes in the twentyfifth month) the entire month's usage will be no charge. The free minutes will only apply in the months specified above and will not carry over to future months. The free minutes each month will be applied chronologically regardless of whether the call is interstate or intrastate. The rates and free minutes stated above do not apply to calls using the Company's Travel Services.

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#### DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### **SECTION 5 – CONTRACT SERVICES**

#### 5.1 General

At the option of the Company, service may be offered on a individual contract basis to meet specialized requirements of the Customer not contemplated in this Pricing Guide. The terms of each contract shall be mutually agreed upon between the Customer and Company and may include discounts off of rates contained herein, waiver of recurring or nonrecurring charges, charges for specially designed and constructed services not contained in the Company's general service offerings, or other customized features. The terms of the contract may be based partially or completely on the term and volume commitment, type of originating or terminating access, mixture of services or other distinguishing features. Service shall be available to all similarly situated Customers for six months after the initial offering to the first contract Customer for any given set of terms.

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# DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### **SECTION 6 – GRANDFATHERED SERVICES**

#### 6.1 Dial WATS Service\*

Dial WATS Service Charges for Interstate Dial WATS Service are based on mileage and time of day.

# 6.1.1 Dial WATS I\*(240)

A. Installation Charge: Not applicable

B. Monthly Access: \$90.71 (I)

C. Minimum Billing Increment: Thirty (30) seconds

D. Additional Billing Increment: Six (6) seconds

E. Per Minute Usage Charges:

Mileage Range	Day	Evening	Night
1-292	\$0.2321	\$0.1857	\$0.1161
293-430	\$0.2486	\$0.1989	\$0.1243
431-925	\$0.2640	\$0.2112	\$0.1320
926-1910	\$0.2739	\$0.2192	\$0.1370
1911-5750	\$0.2893	\$0.2315	\$0.1447

<sup>\* -</sup> Grandfathered to existing Customers at existing locations.

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# DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### **SECTION 6 – GRANDFATHERED SERVICES (CONT'D.)**

6.1 Dial WATS Service\* (Cont'd.)

6.1.2 Dial WATS II (245)

A. Installation Charge: Not applicable

B. Monthly Access: \$18.14

C. Minimum Billing Increment: Thirty (30) seconds

D. Additional Billing Increment: Six (6) seconds

E. Per Minute Usage Charges:

Mileage Range	Day	Evening	Night
1-292	\$0.1969	\$0.1573	\$0.1078
293-430	\$0.2112	\$0.1694	\$0.1166
431-925	\$0.2189	\$0.1749	\$0.1199
926-1910	\$0.2409	\$0.1925	\$0.1320
1911-5750	\$0.2629	\$0.2101	\$0.1441

#### F. Discounts:

Volume Discount is offered on any monthly bill which has total usage charges for Dial WATS Service.

Dollar '	Volume	F:
From	То	Discount
\$2,500	\$2,500 +	10%

<sup>\* -</sup> Grandfathered to existing Customers at existing locations.

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# DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### **SECTION 6 – GRANDFATHERED SERVICES (CONT'D.)**

# 6.2 Premier WATS\*

# 6.2.1 Premier WATS I (241)

A. Installation Charge: Not applicable

B. Monthly Access: \$18.14

C. Minimum Billing Increment: Thirty (30) seconds

D. Additional Billing Increment: Six (6) seconds

E. Per Minute Usage Charges:

Mileage Range	Day	Evening	Night
0-55	\$0.1760	\$0.1320	\$0.1122
56-292	\$0.2266	\$0.1700	\$0.1133
293-430	\$0.2475	\$0.1857	\$0.1238
431-925	\$0.2673	\$0.2006	\$0.1337
926-1910	\$0.2750	\$0.2063	\$0.1375
1911-3000	\$0.2915	\$0.2187	\$0.1458
3001-4250	\$0.3410	\$0.2558	\$0.1705
4251-5750	\$0.3850	\$0.2888	\$0.1925

F. Discounts: Applies to interstate and intrastate calls.

Dollar Volume		Incremental
From	То	Discount
\$0.00	\$100.00	0%
\$200.00	\$1,000.00	7%
\$1,001.00	Over	15%

G. Other: Not Applicable

<sup>\* -</sup> Grandfathered to existing Customers at existing locations.

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#### **SECTION 6 – GRANDFATHERED SERVICES (CONT'D.)**

6.2 Premier WATS\* (Cont'd.)

6.2.2 Premier WATS II (201)

A. Installation Charge: Not applicable

B. Monthly Access: \$18.14

C. Minimum Billing Increment: Thirty (30) seconds

D. Additional Billing Increment: Six (6) seconds

E. Per Minute Usage Charges:

Mileage Range	Day	Evening	Night
1-292	\$0.2068	\$0.1573	\$0.1188
293-430	\$0.2420	\$0.1694	\$0.1265
431-925	\$0.2563	\$0.1815	\$0.1353
926-1910	\$0.2640	\$0.1881	\$0.1485
1911-5750	\$0.2750	\$0.1573	\$0.1573

F. Discounts: Applies to interstate and intrastate calls.

Dollar	Volume	Incremental
From	То	Discount
\$0.00	\$100.00	0%
\$101.00	\$500.00	5%
\$501.00	\$1,500.00	10%
\$1,501.00	\$5,000.00	15%
\$5,001.00	\$5,001.00 +	20%

G. Other: Not Applicable

<sup>\* -</sup> Grandfathered to existing Customers at existing locations.

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#### **SECTION 6 – GRANDFATHERED SERVICES (CONT'D.)**

# 6.3 Association Discount Program\*

Commercial Association members who subscribe to any of the Company's services will receive a discount on the member's regular monthly statement based on the collective toll (day, evening, or night) usage billings of all Association members. The discount will be in accordance with the schedule shown below.

Collective Billing Amount		Volume
From	То	Discount
\$10,000	\$49,999	2%
\$50,000	\$74,999	3%
\$75,000	\$99,999	4%
\$100,000	Over	5%

The applicable processing fee for new Customers will be waived for Association members who become Company Customers.

Monthly service charges, access charges or other applicable charges will remain in effect.

<sup>\* -</sup> Grandfathered to existing Customers at existing locations.

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# DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

# **SECTION 6 – GRANDFATHERED SERVICES (CONT'D.)**

6.4 Premier 1 WATS Service\* (220)

6.4.1 Rates and Charges

A. Installation Charge: Not applicable

B. Monthly Access: \$18.14 (I)

C. Minimum Billing Increment: Thirty (30) seconds

D. Additional Billing Increment: Six (6) seconds

E. Per Minute Usage Charges:

Interstate Calling:

Dollar Volume		Per Minute
From	То	Rate
\$0	\$500	\$0.1980
\$501	\$1,500	\$0.1870
\$1,501	1,501 +	\$0.1815

<sup>\* -</sup> Grandfathered to existing Customers at existing locations.

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#### **SECTION 6 – GRANDFATHERED SERVICES (CONT'D.)**

6.5 Premier Residential Service\* (260)

6.5.1 Rates and Charges

A. Installation Charge: Not applicable

B. Monthly Access: \$0.00

C. Minimum Billing Increment: Thirty (30) seconds

D. Additional Billing Increment: Six (6) seconds

E. Per Minute Usage Charges:

**Interstate Rates** 

 Day
 \$0.1950

 Evening
 \$0.1250

 Night/Weekend
 \$0.1100

Access will be on a 1+ or dial up basis depending upon availability in the local service area.

<sup>\* -</sup> Grandfathered to existing Customers at existing locations.

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#### DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### **SECTION 6 – GRANDFATHERED SERVICES (CONT'D.)**

# 6.6 Corporate 800 Service\* (501)

Access is provided through dedicated T-1 access facilities. Installation and monthly access will be provided by local exchange carrier at their rates.

# 6.6.1 Rates and Charges

A. Installation Charge: Not applicable

Set Up Fee \$50.00
 Customer Service Unit Installation: \$75.00

B. Monthly Access:

1. Monthly Service Charge: \$36.29 (I)

2. Customer Service Unit Installation: \$35.00

C. Minimum Billing Increment: Eighteen (18) seconds

D. Additional Billing Increment: Six (6) seconds

E. Per Minute Usage Charges:

Mileage Range	Day	Evening	Night
Band 1	\$0.1408	\$0.1155	\$0.0968
Band 2	\$0.1496	\$0.1243	\$0.1045
Band 3	\$0.1569	\$0.1287	\$0.1067
Band 4	\$0.1648	\$0.1353	\$0.1122
Band 5	\$0.1683	\$0.1386	\$0.1155

<sup>\* -</sup> Grandfathered to existing Customers at existing locations.

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# **SECTION 6 – GRANDFATHERED SERVICES (CONT'D.)**

- 6.6 Corporate 800 Service\* (501) (Cont'd.)
  - 6.6.1 (Cont'd.)
    - F. Discounts:

Volume Discounts

Do	llar Volume	Incremental Discount	
From	То		
\$0	\$9,999	0%	
\$10,000	\$29,999	15%	
\$30,000	\$30,000 +	20%	

<sup>\* -</sup> Grandfathered to existing Customers at existing locations.

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#### DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### **SECTION 6 – GRANDFATHERED SERVICES (CONT'D.)**

# 6.7 Corporate WATS Service\* (602)

Corporate WATS Service is designed for large volume long distance users. Access is provided through dedicated T-1 access facilities. Installation and monthly access may be provided by the local exchange carrier at their interstate special rates. At locations where Company facilities exist, access may be provided in units equivalent to 1/24th of a T-1 access facility.

## 6.7.1 Rates and Charges

A. Installation Charge: Not applicable

B. Monthly Access: \$0.00

C. Minimum Billing Increment: Eighteen (18) seconds

D. Additional Billing Increment: Six (6) seconds

E. Per Minute Usage Charges:

Mileage Range	Day	Evening	Night
Band 1	\$0.1120	\$0.0800	\$0.0710
Band 2	\$0.1380	\$0.0950	\$0.0830
Band 3	\$0.1490	\$0.1070	\$0.0900
Band 4	\$0.1590	\$0.1170	\$0.0960
Band 5	\$0.1690	\$0.1230	\$0.1010

<sup>\* -</sup> Grandfathered to existing Customers at existing locations.

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# **SECTION 6 – GRANDFATHERED SERVICES (CONT'D.)**

- 6.7 Corporate WATS Service\*(602) (Cont'd.)
  - 6.7.1 Rates and Charges (Cont'd.)

#### F. Discounts:

Dollar \	Incremental	
From	То	Discount
0	4,999	0%
5,000	24,999	5%
25,000	+	10%

# G. Other:

	1.	Customer Service Unit Installation	\$75.00
--	----	------------------------------------	---------

2. Customer Service Unit Monthly Charge \$57.72

<sup>\* -</sup> Grandfathered to existing Customers at existing locations.

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#### **SECTION 6 – GRANDFATHERED SERVICES (CONT'D.)**

6.8 Premier 1 Plus Service\* (320)

Premier 1 Plus Service is a combined WATS/800 service for large volume users provided through switched access.

6.8.1 Rates and Charges

A. Installation Charge: \$20.00

B. Monthly Access: \$36.19

C. Minimum Billing Increment: Thirty (30) seconds

D. Additional Billing Increment: Six (6) seconds

E. Per Minute Usage Charges:

1. Interstate Per Minute Rates

Usage Range	Incremental Rate
\$0-500	\$0.1980
\$501-1,500	\$0.1870
\$1,501+	\$0.1815

F. Discounts:

Not Applicable

<sup>\* -</sup> Grandfathered to existing Customers at existing locations.

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### DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### **SECTION 6 – GRANDFATHERED SERVICES (CONT'D.)**

# 6.9 Premier Direct Service\* (720)

Premier Direct Service is designed for large volume long distance users needing dedicated T-1 services. Installation and monthly access may be provided by the local exchange carrier at their interstate special rates. At locations where Company facilities exist, access may be provided in units equivalent to 1/24th of a T-1 access facility.

# 6.9.1 Rates and Charges

A. Installation Charge: Not applicable

Set Up Fee \$50.00
 Customer Service Unit Installation: \$75.00

B. Monthly Access:

1. Monthly Service Charge: \$32.98

2. Customer Service Unit Installation: \$35.00

C. Minimum Billing Increment: Eighteen (18) seconds

D. Additional Billing Increment: Six (6) seconds

E. Usage Charges:

#### 1. Interstate Per Minute Rates

Usage Range	Incremental Rate
\$0 - \$1,500	\$0.1350
\$1,501 - \$2,500	\$0.1300
\$2,501 - \$5,000	\$0.1250
\$5,001 - \$7,500	\$0.1200
\$7,501-over	\$0.1150
Evening, Night & Weekend Hours	\$0.1000

<sup>\* -</sup> Grandfathered to existing Customers at existing locations.

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### DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### **SECTION 6 – GRANDFATHERED SERVICES (CONT'D.)**

6.10 Premier Basic Service\* (244)

Premier Basic Service is offered to Customers who normally bill below \$100 per month. The service is billed at a postalized rate. Billing is in six (6) second increments following a minimum billing duration of thirty (30) seconds.

6.10.1 Rates and Charges

A. Installation Charge: \$0.00

B. Monthly Access: \$0.00

C. Minimum Billing Increment: Thirty (30) seconds

D. Additional Billing Increment: Six (6) seconds

E. Per Minute Usage Charges:

Mileage Range	Day	Evening	Night
All Miles	\$0.2000	\$0.1600	\$0.1600

<sup>\* -</sup> Grandfathered to existing Customers at existing locations.

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#### **SECTION 6 – GRANDFATHERED SERVICES (CONT'D.)**

#### 6.11 Guestcall II\* (203)

Guestcall II is offered to the hospitality industry where usage is primarily during off-peak periods. Guestcall is billed in six (6) second increments following an initial billing period of six (6) seconds. Guestcall Customers must have actual off-peak usage equal to or greater than 60% of all traffic.

# 6.11.1 Rates and Charges

A. Installation Charge: \$0.00

B. Monthly Access: \$41.23

C. Minimum Billing Increment: Six (6) seconds

D. Additional Billing Increment: Six (6) seconds

E. Per Minute Usage Charges:

Mileage Range	Day	Evening	Night
All Miles	\$0.1700	\$0.1350	\$0.1350

## F. Discounts:

Dollar Volume		Retroactive	
From	То	Discount	
\$0.00	\$499.99	0%	
\$500.00	\$2,499.99	5%	
\$2,500.00	\$9,999.99	7%	
\$10,000.00	over	10%	

<sup>\* -</sup> Grandfathered to existing Customers at existing locations.

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#### **SECTION 6 – GRANDFATHERED SERVICES (CONT'D.)**

# 6.12 Premier 1-800 Service\* (520)

Premier 1-800 Service is an inbound service offered on a peak/off-peak, postalized rate basis. Calls are billed in six (6) second increments following an initial billing period of thirty (30) seconds. Service is provided over standard local access lines.

# 6.12.1 Rates and Charges

A. Installation Charge: \$0.00

B. Monthly Access: \$32.98

C. Minimum Billing Increment: Thirty (30) seconds

D. Additional Billing Increment: Six (6) seconds

E. Per Minute Usage Charges:

Mileage Range	Day	Evening	Night
All Miles	\$0.2200	\$0.1600	\$0.1600

<sup>\* -</sup> Grandfathered to existing Customers at existing locations.

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#### **SECTION 6 – GRANDFATHERED SERVICES (CONT'D.)**

#### 6.13 PhonePlus Switched Access Service \*

PhonePlus Switched Access Service is a combined outbound and inbound service offered on a peak/off-peak, postalized rate basis. Calls are billed in six (6) second increments following an initial billing period of thirty (30) seconds. Service is provided over standard local access lines. Per minute usage charges are based on monthly volume commitments and annual term plans as set forth below. Travel Service Plus and PhonePlus International service combines with outbound and inbound PhonePlus Service to satisfy the volume commitment. Volume commitment is calculated before term commitment.

# 6.13.1 Rates and Charges

A. Installation Charge: \$0.00

B. Monthly Access: \$18.14 (I)

C. Minimum Billing Increment: Thirty (30) seconds

D. Additional Billing Increment: Six (6) seconds

E. Per Minute Usage Charges:

Monthly Revenue		Outbound/Inbound Rate per Minute	
Commitme	ent	Peak	Off-Peak
\$0-\$200	(366)	\$0.1815	\$0.1485
\$0-\$1,000	(367)	\$0.1705	\$0.1485
\$1,001-\$5,000	(368)	\$0.1650	\$0.1485
\$5,001-over	(369)	\$0.1595	\$0.1485

<sup>\* -</sup> Grandfathered to existing Customers at existing locations.

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#### **SECTION 6 – GRANDFATHERED SERVICES (CONT'D.)**

- 6.13 PhonePlus Switched Access Service \* (Cont'd.)
  - 6.13.1 Rates and Charges (Cont'd.)
    - F. Discounts: (367, 368, 369) Not Applicable

Monthly Revenue	Term Discount			
Commitment	1 Year 2 Year 3 Year			
\$0-\$1,000	3%	6%	9%	
\$1,001-\$5,000	3%	6%	9%	
\$5,001-over	3%	6%	9%	

#### G. Other:

Customers will be billed the difference between the actual usage and the minimum volume commitment if the minimum volume commitment is not achieved on an annualized basis. Customers who cancel the service before the end of the term commitment will be billed the \$100 multiplied by the number of month remaining on the term plan.

<sup>\* -</sup> Grandfathered to existing Customers at existing locations.

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#### **SECTION 6 – GRANDFATHERED SERVICES (CONT'D.)**

#### 6.14 PhonePlus Dedicated Access Service\*

PhonePlus Dedicated Access Service is a combined outbound and inbound service offered on a peak/off-peak, postalized rate basis. Calls are billed in six (6) second increments following an initial billing period of thirty (30) seconds. Service is provided over Customer-provided dedicated access facilities. Per minute usage charges are based on monthly volume commitments and annual term plans as set forth below. Travel Service Plus and PhonePlus International service combines with outbound and inbound PhonePlus Service to satisfy the volume commitment. Volume commitment is calculated before term commitment.

## 6.14.1 Rates and Charges

A. Installation Charge: \$0.00

B. Monthly Access: \$18.14 (I)

C. Minimum Billing Increment: Thirty (30) seconds

D. Additional Billing Increment: Six (6) seconds

E. Per Minute Usage Charges:

Monthly Revenue	Outbound/Inbound Rate per Minute	
Commitment	Peak	Off-Peak
\$1,000-\$10,000 (760)	\$0.1100	\$0.1045
\$10,000-over (761)	\$0.1045	\$0.0880

<sup>\* -</sup> Grandfathered to existing Customers at existing locations.

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#### **SECTION 6 – GRANDFATHERED SERVICES (CONT'D.)**

- 6.14 PhonePlus Dedicated Access Service\* (Cont'd.)
  - 6.14.1 Rates and Charges (Cont'd.)

F. Discounts: (760, 761)

Monthly Revenue	Term Discount		
Commitment	1 Year	2 Year	3 Year
\$1,000-\$10,000	3%	6%	9%
\$10,000-over	3%	6%	9%

#### G. Other:

Customers will be billed the difference between the actual usage and the minimum volume commitment if the minimum volume commitment is not achieved on an annualized basis. Customers who cancel the service before the end of the term commitment will be billed the minimum monthly volume commitment for each month remaining on the term plan.

<sup>\* -</sup> Grandfathered to existing Customers at existing locations.

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#### DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### **SECTION 6 – GRANDFATHERED SERVICES (CONT'D.)**

## 6.15 Hospitality Plus \* (380)

Hospitality Plus is offered as an outbound and/or inbound service to Customers of BTI operator services. If either; 1) combined Hospitality Plus outbound and inbound minutes of use exceed three times that of BTI operator services, or 2) off-peak minutes of use fall below sixty percent (60%) of total Hospitality Plus usage, then all usage will be billed at the rate of \$0.155 per minute. A minimum one-year term commitment is required.

#### 6.15.1 Rates and Charges

A. Installation Charge: Not Applicable

B. Monthly Access: \$0.00

C. Minimum Billing Increment: Thirty (30) seconds

D. Additional Billing Increment: Six (6) seconds

E. Per Minute Usage Charges:

All Miles	One Year Term Plan
Outbound	\$0.1050
Inbound	\$0.1300

#### F. Discounts:

A three percent (3%) discount applies on usage associated with a two-year term plan or longer. No other discounts apply.

#### 7. Other:

If the Customer cancels the one-year minimum term or two-year optional term before expiration, the Customer will be billed \$350 per month and \$250 per month for all months remaining, respectively.

<sup>\* -</sup> Grandfathered to existing Customers at existing locations.

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#### DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### **SECTION 6 – GRANDFATHERED SERVICES (CONT'D.)**

6.16 Home Plus \* (280)

Home Plus is an outbound service primarily targeted to residential Customers. Calls are billed on a postalized, peak/off-peak basis. Call timing is rounded up to the next whole minute increment following an initial increment of one minute. There is no monthly minimum usage requirement or monthly recurring charges.

6.16.1 Rates and Charges

A. Installation Charge: Not applicable

B. Monthly Access: \$0.00

C. Minimum Billing Increment: One (1) minute each station

D. Additional Billing Increment: One (1) minute each station

E. Per Minute Usage Charges:

Mileage Range	Peak	Off-Peak
All Miles	\$0.2090	\$0.1430

<sup>\* -</sup> Grandfathered to existing Customers at existing locations.

## Business Telecom, LLC d/b/a EarthLink Business 4001 Rodney Parham Road

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#### DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### **SECTION 6 – GRANDFATHERED SERVICES (CONT'D.)**

6.17 Business Connections Long Distance\*

Business Connections Long Distance is a combined outbound and inbound service which originates/terminates over either switched or dedicated access lines. Nationwide flat rate pricing applies twenty-four hours per day, seven days per week. Calls are billed in six (6) second increments following an initial billing period of thirty (30) seconds. Customers must sign up for a minimum one-year term plan and the cancellation provisions found in Section 6.17.2(c) apply. Additional discounts are available for multi-year term plan agreements. Customers who purchase one of the Company's selected paging services will receive the next lower term plan price listed below. Customers who purchase one of the Company's paging services with a three year Business Connection Long Distance term plan will receive an additional three percent off the three year term plan rate listed below. Dedicated Access Customers are responsible for all dedicated or private facilities required to connect to the Company's network.

6.17.1 Installation Charge: Not applicable

6.17.2 Monthly Access: \$0.00

6.17.3 Minimum Billing Increment: Thirty (30) seconds

6.17.4 Additional Billing Increment: Six (6) seconds

<sup>\* -</sup> Grandfathered to existing Customers at existing locations.

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## DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

## **SECTION 6 – GRANDFATHERED SERVICES (CONT'D.)**

## 6.17 Business Connections Long Distance\* (Cont'd.)

## 6.17.5 Per Minute Usage Charges:

One year	Rate per minute		
Term monthly	Switched	Dedicated	
Commitment	Access (373)	Access (773)	
Less than \$5	\$0.1529	\$0.0979	
\$5.00 - \$9.99	\$0.1463	\$0.0935	
\$10.00 - \$14.99	\$0.1452	\$0.0935	
\$15.00 - \$19.99	\$0.1441	\$0.0924	
\$20.00 - \$24.99	\$0.1419	\$0.0913	
\$25.00 - \$29.99	\$0.1408	\$0.0902	
\$30.00 - \$34.99	\$0.1386	\$0.0891	
\$35.00 - \$39.99	\$0.1375	\$0.0880	
\$40.00 - \$44.99	\$0.1364	\$0.0869	
\$45.00 - \$49.99	\$0.1342	\$0.0858	
\$50.00 - \$54.99	\$0.1331	\$0.0847	
\$55.00 +	\$0.1320	\$0.0847	

<sup>\* -</sup> Grandfathered to existing Customers at existing locations.

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## DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

## **SECTION 6 – GRANDFATHERED SERVICES (CONT'D.)**

- 6.17 Business Connections Long Distance\* (Cont'd.)
  - 6.17.5 Per Minute Usage Charges (Cont'd.)

Two year	Rate per minute		
Term monthly	Switched	Dedicated	
Commitment	Access (374)	Access (774)	
Less than \$5	\$0.1485	\$0.0935	
\$5.00 - \$9.99	\$0.1430	\$0.0891	
\$10.00 - \$14.99	\$0.1408	\$0.0891	
\$15.00 - \$19.99	\$0.1397	\$0.0880	
\$20.00 - \$24.99	\$0.1386	\$0.0869	
\$25.00 - \$29.99	\$0.1364	\$0.0858	
\$30.00 - \$34.99	\$0.1353	\$0.0847	
\$35.00 - \$39.99	\$0.1342	\$0.0847	
\$40.00 - \$44.99	\$0.1320	\$0.0836	
\$45.00 - \$49.99	\$0.1309	\$0.0825	
\$50.00 - \$54.99	\$0.1298	\$0.0814	
\$55.00 +	\$0.1276	\$0.0803	

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## DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

## **SECTION 6 – GRANDFATHERED SERVICES (CONT'D.)**

- 6.17 Business Connections Long Distance\* (Cont'd.)
  - 6.17.5 Per Minute Usage Charges (Cont'd.)

Three year	Rate per minute		
Term monthly	Switched	Dedicated	
Commitment	Access (375)	Access (775)	
Less than \$5	\$0.1430	\$0.0880	
\$5.00 - \$9.99	\$0.1375	\$0.0847	
\$10.00 - \$14.99	\$0.1364	\$0.0836	
\$15.00 - \$19.99	\$0.1342	\$0.0825	
\$20.00 - \$24.99	\$0.1331	\$0.0814	
\$25.00 - \$29.99	\$0.1320	\$0.0814	
\$30.00 - \$34.99	\$0.1298	\$0.0803	
\$35.00 - \$39.99	\$0.1287	\$0.0792	
\$40.00 - \$44.99	\$0.1276	\$0.0781	
\$45.00 - \$49.99	\$0.1254	\$0.0770	
\$50.00 - \$54.99	\$0.1243	\$0.0770	
\$55.00 +	\$0.1232	\$0.0759	

<sup>\* -</sup> Grandfathered to existing Customers at existing locations.

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#### DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### **SECTION 6 – GRANDFATHERED SERVICES (CONT'D.)**

## 6.17 Business Connections Long Distance\* (Cont'd.)

#### 6.17.6 Discounts:

Family Values Discount - Family Values Discount Program is available to Customers of Business Connections Long Distance. Customers enroll in the program by offering the Company's Home Plus long distance service to the Customer's employees. The Customer receives a credit on the Business Connection invoice equivalent to 5% of the total aggregate usage of the employees. Sign up forms for both the Customer and the employees must be completed and returned to the Company.

#### 6.17.7 Other:

The Monthly Commitment show in the Term Tables as provided in Section 6.17.5 above is the amount the Customer agrees to at the time of signing the term plan. The Customer will be given the chance to sign a new term commitment plan at a higher or lower monthly commitment level at expiration of the term plan.

<sup>\* -</sup> Grandfathered to existing Customers at existing locations.

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#### DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### **SECTION 6 – GRANDFATHERED SERVICES (CONT'D.)**

#### 6.18 PhonePlus Telesales\* (364)

PhonePlus Telesales is a combined outbound and inbound service offered on a peak/off-peak, postalized rate basis. Calls are billed in six (6) second increments following an initial billing period of eighteen (18) seconds. Service is provided over standard local access lines.

## 6.18.1 Rates and Charges

A. Installation Charge: \$0.00

B. Monthly Access: \$0.00

C. Minimum Billing Increment: Eighteen (18) seconds

D. Additional Billing Increment: Six (6) seconds

E. Per Minute Usage Charges:

Per Minute	Outbound/Inbound Rate per Minute		
Usage Rates	Peak	Off-Peak	
Outbound	\$0.1500	\$0.1650	
Inbound	\$0.1500	\$0.1650	

<sup>\* -</sup> Grandfathered to existing Customers at existing locations.

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#### **SECTION 6 – GRANDFATHERED SERVICES (CONT'D.)**

## 6.19 Home Plus 100\* (285)

Home Plus 100 is an outbound service primarily targeted to residential Customers. Calls are billed on a postalized, peak/off-peak basis. Call timing is rounded up to the next whole minute increment following an initial increment of one minute. There is no monthly minimum usage requirement or monthly recurring charges. Customers receive a one-time bonus of the first one hundred (100) minutes of off-peak domestic usage (excluding directory assistance) for \$1.00. The following per minute rates apply to peak and off-peak thereafter.

#### 6.19.1 Rates and Charges

A. Installation Charge: Not applicable

B. Monthly Access: \$0.00

C. Minimum Billing Increment: One (1) minute

D. Additional Billing Increment: One (1) minute

E. Per Minute Usage Charges:

Per Minute	Outbound Rate per Minute	
Usage Rates	Peak	Off-Peak
All miles	\$0.2090	\$0.1430

<sup>\* -</sup> Grandfathered to existing Customers at existing locations.

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#### DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### **SECTION 6 – GRANDFATHERED SERVICES (CONT'D.)**

#### 6.20 Home Plus Toll Free\*

Home Plus Toll Free is an inbound service primarily targeted to residential Customers. Calls are billed on a postalized, peak/off-peak basis. Call timing is rounded up to the next whole minute increment following an initial increment of one minute. There are no minimum monthly volume commitments. The following recurring and per minute rates apply.

#### 6.20.1 Rates and Charges

A. Installation Charge: \$0.00

B. Monthly Access: \$2.20

C. Minimum Billing Increment: One (1) minute

D. Additional Billing Increment: One (1) minute

E. Per Minute Usage Charges:

Per Minute	Outbound Rate per Minute		
Usage Rates	Peak	Off-Peak	
All miles	\$0.2090	\$0.1430	

<sup>\* -</sup> Grandfathered to existing Customers at existing locations.

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#### DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### **SECTION 6 – GRANDFATHERED SERVICES (CONT'D.)**

## 6.21 Advanced Savings Plan\*

Advanced Savings Plan is a combined outbound and inbound service offered exclusively in Vienna, Virginia, and Atlanta, Georgia. Calls are billed on a postalized, peak/off-peak basis. Call timing is in six (6) second increments following an initial billing period of eighteen (18) seconds. Minimum monthly volume commitments apply and Customers are billed in advance for the specified committed number of minutes, with additional minutes priced at the standard rate provided below. A minimum one-year term commitment is required.

#### 6.21.1 Rates and Charges

A. Installation Charge: Not applicable

B. Monthly Access: \$0.00

C. Minimum Billing Increment: Eighteen (18) seconds

D. Additional Billing Increment: Six (6) seconds

E. Per Minute Usage Charges:

Rate	Monthly Commitment		Per Minute Rates	
Plan	Dollars	Minutes	Committed	Standard
Plan 1	\$500.00	4,500	0.1221	0.1419
Plan 2	\$1,000.00	9,300	0.1177	0.1419
Plan 3	\$2,000.00	18,900	0.1166	0.1419

F. Discounts: Not Applicable

G. Other Monthly Charges:

Vanity Toll Free Numbers \$27.90 (I)

Standard Toll Free Numbers

Up to 10 Numbers \$13.95 (I)

Next 11 to 25 Numbers \$6.97 |

26 Numbers and Over \$2.79 (I)

<sup>\* -</sup> Grandfathered to existing Customers at existing locations.

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#### **SECTION 6 – GRANDFATHERED SERVICES (CONT'D.)**

#### 6.22 Phone States\*

Phone States is a combined outbound and inbound service offered exclusively in Florida, North Carolina, South Carolina, Tennessee and Virginia. Calls are billed on a postalized, peak/off-peak basis. Call timing is in six (6) second increments following an initial billing period of thirty (30) seconds. There are no nonrecurring or recurring charges for Phone States. A one year term plan is required, and additional discounts are available for two year (5%) and three year (10%) term plans.

#### 6.22.1 Rates and Charges

A. Installation Charge: Not applicable

B. Monthly Access: \$0.00

C. Minimum Billing Increment: Thirty (30) seconds

D. Additional Billing Increment: Six (6) seconds

E. Per Minute Usage Charges:

Switched Access		Dedicated Access	
Usage	Rate	Usage	Rate
\$0-\$999	\$0.1600	\$0-\$3,499	\$0.1100
\$1,000-\$2,499	\$0.1550	\$3,500-\$4,999	\$0.1050
\$2,500-over	\$0.1500	\$5,000-over	\$0.1000

<sup>\* -</sup> Grandfathered to existing Customers at existing locations.

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#### DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### **SECTION 6 – GRANDFATHERED SERVICES (CONT'D.)**

#### 6.23 Phone Atlanta\* (330)

Phone Atlanta is a combined outbound and inbound service offered exclusively in Georgia. Calls are billed on a postalized, peak/off-peak basis. Call timing is in six (6) second increments following an initial billing period of thirty (30) seconds. There are no nonrecurring or recurring charges for Phone States. A one-year term plan is required, and additional discounts are available for two year (5%) and three year (10%) term plans.

#### 6.23.1 Rates and Charges

A. Installation Charge: Not applicable

B. Monthly Access: \$0.00

C. Minimum Billing Increment: Thirty (30) seconds

D. Additional Billing Increment: Six (6) seconds

E. Per Minute Usage Charges:

Switched Access		Dedicated Access	
Usage	Rate	Usage	Rate
\$0-\$999	\$0.1500	\$0-\$3,499	\$0.1210
\$1,000-\$2,499	\$0.1450	\$3,500-\$4,999	\$0.1155
\$2,500-over	\$0.1400	\$5,000-over	\$0.1100

<sup>\* -</sup> Grandfathered to existing Customers at existing locations.

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\$0.28

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#### DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### **SECTION 6 – GRANDFATHERED SERVICES (CONT'D.)**

6.24 Travel Service Plus - 159\* (159)

> Travel Service Plus - 159 allows Customers to initiate calls anywhere within the United States by using any touchtone telephone. It involves dialing an access number (local or 800), followed by the Customer's authorization code (Customer Identification Number), and then the called number. Calls are billed in six (6) second increments after an initial period, for billing purposes, of eighteen (18) seconds. Interstate service is offered in conjunction with intrastate and international service.

6.24.1 Monthly Access: \$1.65

6.24.2 Per Minute Usage Charges:

Mileage Range	Day	Evening	Night
All Miles	\$0.2970	\$0.2970	\$0.2970

Per call initiation charge:

<sup>\* -</sup> Grandfathered to existing Customers at existing locations.

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#### DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### **SECTION 6 – GRANDFATHERED SERVICES (CONT'D.)**

## 6.25 Corporate Connections 276\* (276)

Corporate Connections 276 is a combined outbound and inbound service offered to business Customers. Calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds. A one year term plan is required for this product. Interstate service is offered in conjunction with intrastate and international service.

#### 6.25.1 Per Minute Rates

## A. Mainland Services

1+ Outbound Service	\$0.1089
Inbound Toll Free Service	\$0.1089

#### B. Alaska/Hawaii

1+ Outbound Service	\$0.1089
Inbound Toll Free Service	\$0.1089

## C. Puerto Rico, U.S. Virgin Islands, Guam and Saipan

1+ Outbound Service	\$0.1089
Inbound Toll Free Service	\$0.1089

6.25.2 Monthly Recurring Fee \$8.99

<sup>\* -</sup> Grandfathered to existing Customers at existing locations.

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#### DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### **SECTION 6 – GRANDFATHERED SERVICES (CONT'D.)**

## 6.26 Corporate Connections \*

Corporate Connections is a combined outbound and inbound service offered to business Customers that subscribe to the service within the eligibility period specified below. Calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds. There is a monthly recurring charge associated with this product. Customers must sign a one-year or three-term plan for this product. Three-year term plan Customers must also commit to \$500 in monthly volume to be eligible for the reduced rate.

#### 6.26.1 Per Minute Rates - One Year Term Plan

#### A. Mainland Services

	Switched (165)	Dedicated (765)
1+ Outbound Service	\$0.1089	\$0.0869
<b>Inbound Toll Free Service</b>	\$0.1089	\$0.0869

#### B. Alaska/Hawaii

	Switched (165)	Dedicated (765)
1+ Outbound Service	\$0.1089	\$0.0869
Inbound Toll Free Service	\$0.1089	\$0.0869

## C. Puerto Rico, U.S. Virgin Islands, Guam and Saipan

	Switched (165)	Dedicated (765
1+ Outbound Service	\$0.1089	\$0.0869
Inbound Toll Free Service	\$0.1089	\$0.0869

<sup>\* -</sup> Grandfathered to existing Customers at existing locations.

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## DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

## **SECTION 6 – GRANDFATHERED SERVICES (CONT'D.)**

## 6.26 Corporate Connections\* (Cont'd.)

#### 6.26.2 Per Minute Rates - Three Year Term Plan

	A.	Mainland Services		
			Switched (166)	Dedicated (766)
		1+ Outbound Service	\$0.1089	\$0.0825
		Inbound Toll Free Service	\$0.1089	\$0.0825
	B.	Alaska/Hawaii		
			Switched (166)	Dedicated (766)
		1+ Outbound Service	\$0.1089	\$0.0825
		Inbound Toll Free Service	\$0.1089	\$0.0825
	C.	Puerto Rico, U.S. Virgin Islands	, Guam and Saipan	
			Switched (166)	Dedicated (766)
		1+ Outbound Service	\$0.1089	\$0.0825
		Inbound Toll Free Service	\$0.1089	\$0.0825
6.26.3	Mont	hly Recurring Charge	\$8.99	

<sup>\* -</sup> Grandfathered to existing Customers at existing locations.

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#### DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### **SECTION 6 – GRANDFATHERED SERVICES (CONT'D.)**

## 6.27 Global Connections 1\* (178)

Global Connections 1 is a service offering discounted intrastate and interstate rates for business Customers who are located in the forty-eight (48) contiguous states. All calls are billed in six (6) second increments after an initial period, for billing purposes, of eighteen (18) seconds. There is a monthly recurring charge associated with this product. Customers must sign a one (1) year term plan to be eligible for this service.

#### 6.27.1 Per Minute Rates

#### A. Mainland Services

1+ Outbound Service	\$0.1089
Inbound Toll Free Service	\$0.1089

#### B. Alaska/Hawaii

1+ Outbound Service	\$0.1089
Inbound Toll Free Service	\$0.1089

<sup>\* -</sup> Grandfathered to existing Customers at existing locations.

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## SECTION 6 – GRANDFATHERED SERVICES (CONT'D.)

- 6.27 Global Connections 1\* (Cont'd.)
  - 6.27.1 Per Minute Rates (Cont'd.)
    - C. Other Locations

Guam & Saipan (Mariana Islands)

1+ Outbound Service \$0.1089 Inbound Toll Free Service \$0.1089

Puerto Rico & U.S. Virgin Islands

1+ Outbound Service \$0.1089 Inbound Toll Free Service \$0.1089

6.27.2 Monthly Recurring Fee \$36.19

<sup>\* -</sup> Grandfathered to existing Customers at existing locations.

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#### DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### **SECTION 6 – GRANDFATHERED SERVICES (CONT'D.)**

## 6.28 International Heritage\* (186)

International Heritage is a flat rate combined outbound and inbound toll free service offered to Customers. Calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds.

#### 6.28.1 Per Minute Rates

#### A. Mainland Services

1+ Outbound Service	\$0.1100
Inbound Toll Free Service	\$0.1100

#### B. Alaska/Hawaii

1+ Outbound Service	\$0.1100
Inbound Toll Free Service	\$0.1100

## C. Puerto Rico/U.S. Virgin Islands

1+ Outbound Service	\$0.1100
Inbound Toll Free Service	\$0.1100

#### D. Guam/Saipan

1+ Outbound Service	\$0.1100
Inbound Toll Free Service	
	¢20.00

6.28.2 Installation Charge for Toll Free \$20.00

6.28.3 Monthly Recurring Fee \$7.16

<sup>\* -</sup> Grandfathered to existing Customers at existing locations.

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#### DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### **SECTION 6 – GRANDFATHERED SERVICES (CONT'D.)**

## 6.29 Corporate Connections 272\* (272)

Corporate Connections 272 is a combined outbound and inbound service offered to Business Customers. Calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds. A one-year term plan is required for this product. Interstate service is offered in conjunction with intrastate and international service. Standard monthly fees for toll free service still apply.

#### 6.29.1 Per Minute Rates

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Α.	Main	and	NA1	THEAC
Λ.	wann	anu	$\mathcal{S}$	VICES

1+ Outbound Service	\$0.1226
Inbound Toll Free Service	\$0.1226

#### B. Alaska/Hawaii

1+ Outbound Service	\$0.1226
Inbound Toll Free Service	\$0.1226

#### C. U.S. Territories

1+ Outbound Service	\$0.1226
Inbound Toll Free Service	\$0.1226

6.29.2 Monthly Recurring Fee \$8.99

<sup>\* -</sup> Grandfathered to existing Customers at existing locations.

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#### DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### **SECTION 6 – GRANDFATHERED SERVICES (CONT'D.)**

## 6.30 Corporate Direct\* (279)

Corporate Direct is a combined outbound and inbound service offered to Business Customers. Calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds. A one-year term plan is required for this product. Interstate service is offered in conjunction with intrastate and international service. Standard monthly fees for toll free service still apply.

#### 6.30.1 Per Minute Rates

#### A. Mainland Services

1+ Outbound Service	\$0.1153
Inbound Toll Free Service	\$0.1153

#### B. Alaska/Hawaii

1+ Outbound Service	\$0.1153
Inbound Toll Free Service	\$0.1153

## C. U.S. Territories

1+ Outbound Service	\$0.1153
Inbound Toll Free Service	\$0.1153

6.30.2 Monthly Recurring Fee \$8.99

<sup>\* -</sup> Grandfathered to existing Customers at existing locations.

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#### DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### **SECTION 6 – GRANDFATHERED SERVICES (CONT'D.)**

## 6.31 Corporate Edge\*

Corporate Edge is a combined outbound and inbound service designed for business Customers. Business Customers are eligible for a discount based upon their monthly volume and the term plan selected. Customers must sign a one year or three year term plan for this service. Calls are billed in six (6) second increments after an initial period, for billing purposes, of eighteen (18) seconds.

#### 6.31.1 Per Minute Rates - One Year Term Plan (175):

Montl	hly	\$0.00 to	\$501.00 to	\$1,001.00 to	\$1,501.00
Volun	ne	\$500.00	\$1,000.00	\$1,500.00	Plus
Per	Minute	\$0.2079	\$0.2016	\$0.1036	\$0.1014

## 6.31.2 Per Minute Rates - Three Year Term Plan (176):

Monthly		\$0.00 to	\$501.00 to	\$1,001.00 to	\$1,501.00
Volume		\$500.00	\$1,000.00	\$1,500.00	Plus
Per	Minute	\$0.2016	\$0.1025	\$0.1003	\$0.0981

#### 6.31.3 Monthly Recurring Fee

Monthly Recurring Fee

\$8.99

(I)

## 6.31.4 Termination Penalty

Termination penalty will be governed by contract.

<sup>\* -</sup> Grandfathered to existing Customers at existing locations.

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#### DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### **SECTION 6 – GRANDFATHERED SERVICES (CONT'D.)**

## 6.32 Corporate Edge Partners Program\*

Corporate Edge Partners Program is a combined outbound and inbound service designed for business Customers. Business Customers are eligible for a discount based upon their monthly volume. Customers must sign a one year term plan for this service. Calls are billed in six (6) second increments after an initial period, for billing purposes, of eighteen (18) seconds. International rates, as defined in the Company's International Pricing Guide, also apply.

#### 6.32.1 Per Minute Rates - One Year Term Plan:

Monthly	\$501.00 to	\$1,001.00 to	\$1,501.00
Volume	\$1,000.00	\$1,500.00	Plus
Per Minute Rate	\$0.0979	\$0.0879	\$0.0836

#### 6.32.2 Monthly Recurring Fee

Monthly Recurring Fee

\$8.99

(I)

#### 6.32.3 Termination Penalty

Termination penalty will be governed by contract.

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#### DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### **SECTION 6 – GRANDFATHERED SERVICES (CONT'D.)**

## 6.33 Corporate Edge Dedicated Program\*

Corporate Edge Dedicated Program is a combined outbound and inbound service designed for Business Customers. Customers are eligible for a discount based upon their monthly volume and the term plan selected. Customers must sign a one year or three year term plan for this promotion. Calls are billed in six (6) second increments after an initial period, for billing purposes, of eighteen (18) seconds.

#### 6.33.1 Per Minute Rates - One Year Term Plan (776):

Monthly	\$2,500.00 to	\$5,000.00 to	\$10,000.00 to	\$20,000.00
Volume	\$4,999.99	\$9,999.99	\$19,999.99	and over
Per Minute Rate	\$0.0759	\$0.0715	\$0.0695	\$0.0660

#### 6.33.2 Per Minute Rates - Three Year Term Plan:

Monthly	\$2,500.00 to	\$5,000.00 to	\$10,000.00 to	\$20,000.00
Volume	\$4,999.99	\$9,999.99	\$19,999.99	and over
Per Minute Rate	\$0.0704	\$0.0671	\$0.0649	\$0.0627

#### 6.33.4 Minimum

Monthly commitment is required, if the Business Customer does not meet the monthly minimum, then the Customer will be billed the minimum amount.

#### 6.33.5 International Rates

The rates for international service will be the Corporate Edge International rates as specified as specified in the Company's International Pricing Guide.

<sup>\* -</sup> Grandfathered to existing Customers at existing locations.

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#### DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### **SECTION 6 – GRANDFATHERED SERVICES (CONT'D.)**

#### 6.34 BTI Purchasable Discount Plan\*

BTI's purchasable Discount Plan allows the new Business Customer who subscribe to BTI Corporate Connections switched service the option to receive a 10% discount on all interstate and intrastate calls for a one time fee of one hundred (\$100.00) dollars, good for one year. The discount plan is only available to new switched customers and does not apply to international calls or other BTI services.

The monthly recurring fee of \$4.95 attached to the Corporate Connection product still applies.

<sup>\* -</sup> Grandfathered to existing Customers at existing locations.

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#### DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### **SECTION 6 – GRANDFATHERED SERVICES (CONT'D.)**

## 6.35 Corporate Edge PT-1\* (187)

Corporate Edge –PT1 is a combined outbound and inbound service for 1+ and toll free long distance service designed primarily for business Customers. Travel card rates are the standard Travel Service rates as defined in this Pricing Guide. Customers are eligible for a discounted flat rate and must sign a one-year term plan for this service. Calls are billed in six (6) second increments after an initial period, for billing purposes, of eighteen (18) seconds.

#### 6.35.1 Per Minute Rates

#### A. Mainland Services

1+ Outbound Service	\$0.0946
Inbound Toll Free Service	\$0.0946

#### B. Alaska/Hawaii

1+ Outbound Service	\$0.0946
Inbound Toll Free Service	\$0.0946

## C. Puerto Rico/U.S. Virgin Islands

1+ Outbound Service	\$0.0946
Inbound Toll Free Service	\$0.0946

## D. Guam/Saipan

1+ Outbound Service	\$0.0946
Inbound Toll Free Service	\$0.0946

<sup>\* -</sup> Grandfathered to existing Customers at existing locations.

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#### DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### **SECTION 6 – GRANDFATHERED SERVICES (CONT'D.)**

## 6.36 Corporate Edge PT-2\* (188)

Corporate Edge PT-2 is a combined outbound and inbound service for 1+ and toll free long distance service designed primarily for business Customers. Travel card rates are the standard Travel Service rates as defined in this Pricing Guide. Customers are eligible for a discounted flat rate and must sign a one-year term plan for this service. Calls are billed in six (6) second increments after an initial period, for billing purposes, of eighteen (18) seconds.

#### 6.36.1 Per Minute Rates

(A) Mainland Services

1+ Outbound Service	\$0.0979
Inbound Toll Free Service	\$0.0979

(B) Alaska/Hawaii

1+ Outbound Service	\$0.0979
Inbound Toll Free Service	\$0.0979

(C) Puerto Rico/U.S. Virgin Islands

1+ Outbound Service	\$0.0979
Inbound Toll Free Service	\$0.0979

(D) Guam/Saipan

1+ Outbound Service	\$0.0979
Inbound Toll Free Service	\$0.0979

<sup>\* -</sup> Grandfathered to existing Customers at existing locations.

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#### DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### **SECTION 6 – GRANDFATHERED SERVICES (CONT'D.)**

## 6.37 Corporate Edge PT-3\* (189)

Corporate Edge PT-3 is a combined outbound and inbound service for 1+ and toll free long distance service designed primarily for business Customers. Travel card rates are the standard Travel Service rates as defined in this Pricing Guide. Customers are eligible for a discounted flat rate and must sign a one-year term plan for this service. Calls are billed in six (6) second increments after an initial period, for billing purposes, of eighteen (18) seconds.

#### 6.37.1 Per Minute Rates

#### A. Mainland Services

1+ Outbound Service	\$0.1089
Inbound Toll Free Service	\$0.1089

## B. Alaska/Hawaii

1+ Outbound Service	\$0.1089
Inbound Toll Free Service	\$0.1089

## C. Puerto Rico/U.S. Virgin Islands

1+ Outbound Service	\$0.1089
Inbound Toll Free Service	\$0.1089

#### D. Guam/Saipan

1+ Outbound Service	\$0.1089
Inbound Toll Free Service	\$0.1089

<sup>\* -</sup> Grandfathered to existing Customers at existing locations.

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## DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### **SECTION 6 – GRANDFATHERED SERVICES (CONT'D.)**

6.38 Easy Answer\* (194)

Easy Answer is a bundled product designed for new Business Customers that combines switched outbound interstate long distance with local exchange service and Internet access. All calls are billed in six (6) second increments after an initial period, for billing purposes only, of eighteen (18) seconds. Customers must sign a one (1) year term plan for this product.

- 6.38.1 Per Minute Rate for Switched Interstate Calls: \$0.0781
- 6.38.2 Travel Card Service

The rates and billing increments for travel card calls affiliated with this product will be those specified in Travel Card (995) in Section 3.19 of this Pricing Guide.

<sup>\* -</sup> Grandfathered to existing Customers at existing locations.

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#### DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### **SECTION 6 – GRANDFATHERED SERVICES (CONT'D.)**

#### 6.39 Final Answer\*

Final Answer is a bundled product offering designed for Business Customers that combines outbound and inbound switched interstate long distance with local service and Internet access. Alls calls are billed in six (6) second increments after an initial period, for billing purposes only, of thirty (30) seconds. Customers must sign a one (1) year term plan for this product.

6.39.1 Per Minute Rates for Switched Interstate Calls:

1+ Outbound Service (192) \$0.0781 800-Toll Free Inbound Service (193) \$0.0781

#### 6.39.2 International Rates

The rates for international service will be the Global Answer rates as specified as specified in the Company's International Pricing Guide.

#### 6.39.3 Travel Card Service

The rates and billing increments for travel card calls affiliated with this product will be those specified in Travel Card (995) in Section 3.19 of this Pricing Guide.

<sup>\* -</sup> Grandfathered to existing Customers at existing locations.

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#### DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### **SECTION 6 – GRANDFATHERED SERVICES (CONT'D.)**

#### 6.40 First Choice \*

First Choice is an outbound switched long distance service offered to Business Customers for use from switched access lines. This service is only offered in limited areas where the Company provides local exchange service. Alls calls are billed in six (6) second increments after an initial period, for billing purposes only, of thirty (30) seconds. Customers must sign a one (1) year or two (2) year Term plan for this product.

#### 6.40.1 Per Minute Rates:

1+ Outbound Services

One (1) Year Term	(198)	\$0.0649
Two (2) Year Term	(199)	\$0.0539

<sup>\* -</sup> Grandfathered to existing Customers at existing locations.

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#### DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### **SECTION 6 – GRANDFATHERED SERVICES (CONT'D.)**

#### 6.41 Millennium Service (171)\*

Millennium Service is a combined outbound and inbound switched long distance service designed exclusively for new Business Customers in which the majority of their long distance traffic is interstate. Calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds. There is a monthly recurring charge associated with this product. Customers must sign a one (1) year term plan for this product.

#### 6.41.1 Per Minute Rates

#### A. Mainland Services

Term Plan		Switched Rate	Dedicated Rate
One (1) Year Term	(171/767)	\$0.0858	\$0.0688
Two (2) Year Term	(171/768)	\$0.0858	\$0.0633
Three (3) Year Term	(171/769)	\$0.0858	\$0.0578

#### B. Alaska/Hawaii

Term Plan		Switched Rate	Dedicated Rate
One (1) Year Term	(171/767)	\$0.0858	\$0.0688
Two (2) Year Term	(171/768)	\$0.0858	\$0.0633
Three (3) Year Term	(171/769)	\$0.0858	\$0.0578

#### C. Puerto Rico, U.S. Virgin Islands, Guam and Saipan

Term Plan		Switched Rate	Dedicated Rate
One (1) Year Term	(171/767)	\$0.0858	\$0.0688
Two (2) Year Term	(171/768)	\$0.0858	\$0.0633
Three (3) Year Term	(171/769)	\$0.0858	\$0.0578

#### 6.41.2 Monthly Recurring Fee

\$8.99 (I)

#### 6.41.3 International Rates

The rates for international service will be the Corporate Connections International rates as specified in the Company's International Pricing Guide.

<sup>\* -</sup> Grandfathered to existing Customers at existing locations.

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#### DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### **SECTION 6 – GRANDFATHERED SERVICES (CONT'D.)**

#### 6.42 Smart Choice\*

Smart Choice is a bundled long distance and local service product offering designed for Business Customers throughout those areas where the Company provides local exchange service. Smart Choice offers the Business Customer service through either switched or dedicated access lines. Calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds. Customers must sign a one (1) year, two (2) year or three (3) year term contract for this product.

#### 6.42.1 Per Minute Rates:

A.	Mainland Services		Switched	Dedicated
	One (1) Year Term Two (2) Year Term Three (3) Year Term	, ,	\$0.0759 \$0.0715 \$0.0688	\$0.0539 \$0.0495 \$0.0440
B.	Alaska and Hawaii			
	One (1) Year Term Two (2) Year Term Three (3) Year Term	(196/596)	\$0.0759 \$0.0715 \$0.0688	\$0.0539 \$0.0495 \$0.0440
C.	Puerto Rico, U.S. Vii	gin Islands, Guam a	and Saipan	
	One (1) Year Term Two (2) Year Term Three (3) Year Term	(196/596)	\$0.0759 \$0.0715 \$0.0688	\$0.0539 \$0.0495 \$0.0440

#### 6.42.2 Travel Card Service

The rates and billing increments for travel card calls affiliated with this product will be those specified in Travel Card (995) in Section 3.19 of this Pricing Guide.

<sup>\* -</sup> Grandfathered to existing Customers at existing locations.

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#### DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### **SECTION 6 – GRANDFATHERED SERVICES (CONT'D.)**

## 6.43 Corporate Connections 275\* (275)

Corporate Connections 275 is a combined outbound and inbound service designed for business Customers. Calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds. There is a monthly recurring charge associated with this product. Customers must sign a one year term plan for this product.

#### 6.43.1 Per Minute Rates

## A. Mainland Services

1+ Outbound Service	\$0.1089
Inbound Toll Free Service	\$0.1089

#### B. Alaska/Hawaii

1+ Outbound Service	\$0.1089
Inbound Toll Free Service	\$0.1089

## C. Puerto Rico, U.S. Virgin Islands, Guam and Saipan

1+ Outbound Service	\$0.1089
Inbound Toll Free Service	\$0.1089

6.43.2 Monthly Recurring Fee \$8.99

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#### **SECTION 6 – GRANDFATHERED SERVICES (CONT'D.)**

6.44 Making Time\* (170)

> Making Time Promotion is a combined outbound and inbound service designed for new Business Customers in the states of South Carolina, Virginia, Tennessee, and Georgia. Customers are eligible for a discount flat minute rate for switched interstate calls if they sign a one-year contract for long distance service as well as a one-year contract for BTI local service and other related products. Calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds.

6.44.1 Per Minute Rate for Switched Interstate Calls:

Per Minute Rate

\$0.0869

<sup>\* -</sup> Grandfathered to existing Customers at existing locations.

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#### DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### **SECTION 6 – GRANDFATHERED SERVICES (CONT'D.)**

## 6.45 Bundled Corporate Connections\*

Bundled Corporate Connections is designed for new Business Customers that bundle BTI facilities based local service in Florida, Georgia, North Carolina and South Carolina with BTI long distance service. Bundled Corporate Connections allows the new Customer to take an additional 5% off of their domestic switched interstate long distance rates when the new Customer also up for BTI local service. The promotion applies on domestic switched interstate long distance rates offered in conjunction with Corporate Connections Switched Rates and Global Connections Switched Service.

#### 6.45.1 Per Minute Rates

#### A. Mainland Services

1+ Outbound Service	(575)	\$0.1034
Inbound Toll Free Service	(576)	\$0.1034

#### B. Alaska/Hawaii

1+ Outbound Service	(575)	\$0.1034
Inbound Toll Free Service	(576)	\$0.1034

## C. Puerto Rico, U.S. Virgin Islands, Guam and Saipan

1+ Outbound Service	(575)	\$0.1034
Inbound Toll Free Service	(576)	\$0.1034

#### 6.45.2 Monthly Recurring Fee \$8.99

<sup>\* -</sup> Grandfathered to existing Customers at existing locations.

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## **SECTION 6 – GRANDFATHERED SERVICES (CONT'D.)**

- 6.45 Bundled Corporate Connections\* (Cont'd.)
  - 6.45.3 Cancellation Policy

If the Customer cancels their local service with BTI at any time, then they will no longer receive the 5% discount off of their long distance service.

<sup>\* -</sup> Grandfathered to existing Customers at existing locations.

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#### DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### **SECTION 6 – GRANDFATHERED SERVICES (CONT'D.)**

#### 6.46 PN 5xx Service\*

PN 5xx Service is a bundled product offering that combines local and long distance service for business Customers. Long distance calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds. Customers must sign a one year term plan for this product. Interstate monthly charges apply for toll-free services.

#### 6.46.1 Per Minute Rate

A. One Year Term Plan (511)		
	Direct Dialed Outbound Service:	\$0.0890

Toll-free Inbound Service: \$0.0890

B. Two Year Term Plan (512)

Direct Dialed Outbound Service: \$0.0850 Toll-free Inbound Service: \$0.0850

C. Three Year Term Plan (513)

Direct Dialed Outbound Service: \$0.0800 Toll-free Inbound Service: \$0.0800

<sup>\* -</sup> Grandfathered to existing Customers at existing locations.

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## **SECTION 6 – GRANDFATHERED SERVICES (CONT'D.)**

## 6.47 Monthly Toll Free Service Fees\*

Business Customers subscribing to one of the Toll Free Service plans provided within this section of the Pricing Guide will be charged the following monthly Toll Free service charges. The charges will be based upon the number of toll free numbers utilized or reserved by the Customer.

## 6.47.1 Monthly Service Charges

Toll Free Numbers Utilized or Reserved	Monthly Fee	
1	\$25.36	<b>(I</b> )
2 - 10	\$12.68	į
11 - 100	\$8.25	į
100 +	\$3.30	( <b>I</b> )

<sup>\* -</sup> Grandfathered to existing Customers at existing locations.

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#### DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### SECTION 7 – MISCELLANEOUS CHARGES AND SURCHARGES

#### 7.1 Taxes and Other Charges

- 7.1.1 All federal excise taxes, and state and local taxes (i.e. gross receipts tax, sales tax, municipal and county utilities tax) are listed as separate line items, are not included in the quoted rates, and are the responsibility of the Customer. The Customer is also responsible for the payment of any use, excise, access, franchise and license fees or other local, state and federal taxes, charges or surcharges (however designated) excluding taxes on the Company's net income, imposed on or based upon the provision, sale or use of services. Any taxes imposed by a local jurisdiction will only be recovered from those Customers located in the affected jurisdiction. It shall be the responsibility of the Customer to pay any such taxes that subsequently become applicable retroactively.
- 7.1.2 The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs. Examples of such programs include, but are not limited to, the Universal Service Fund (USF), the Federal Access Charge, and compensation to pay telephone service providers for the use of their pay telephones to access the Company's service.

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#### DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### SECTION 7 – MISCELLANEOUS CHARGES AND SURCHARGES (CONT'D.)

## 7.2 Public Pay Telephone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. The Public Pay Telephone Surcharge, which is in addition to standard Pricing Guide usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company service and is unrelated to the Company's service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the "#" symbol).

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Rate per Call \$0.60

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## DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

#### SECTION 7 – MISCELLANEOUS CHARGES AND SURCHARGES (CONT'D.)

7.3 Universal Service Fund Fee (USF)

Telecommunications services provided by the Company are subject to an undiscountable monthly Universal Service Fund Fee, which is equal to:

7.3.1 Federal Interstate/International Universal Service Fund Charge - subsidy to provide telecommunications and information services to schools and libraries and rural health care facilities and to provide local service to high cost areas) The gross invoice amounts (exclusive of taxes) attributable to interstate and international services multiplied by the current contribution.

The FCC Contribution factor is subject to change quarterly. The current factor can found at <a href="http://www.fcc.gov/omd/contribution-factor.html">http://www.fcc.gov/omd/contribution-factor.html</a>.

The USF fee will not be applied to services sold by the Company to a Customer for resale for which the Customer has filed a Universal Service Worksheet, unless the Customer has a *de minimis* exemption which exempts the Customer from paying directly into the fund. These percentages will be subject to periodic adjustment.

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#### DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICE

## SECTION 7 – MISCELLANEOUS CHARGES AND SURCHARGES (CONT'D.)

#### 7.4 Carrier Line Charge

The Company will assess a Carrier Line Charge (CLC) to residential and business customers in order to recover the Company's increased network costs caused by the wholesale rate increases imposed by incumbent local exchange companies under revised regulatory rules.

The rates will be assessed according to the following:

Line Type	Monthly Charge
	(per line and/or arrangement)
ISDN PRI	\$31.97
Centrex	\$1.08
All Other Line Types	\$5.49

These charges apply in addition to the usage and other charges that apply to any service included in this Pricing Guide.

#### 7.5 Carrier Cost Recovery Fee

The Company will assess a Carrier Cost Recovery Fee to residential and business customers in order to recover certain costs associated with state-to-state access charges, expenses associated with regulatory proceedings and compliance, and billing expenses.

A Carrier Cost Recovery Fee of \$0.80 per Automatic Number Identification (ANI) per month will be assessed in full for any portion of a billing period in which a Customer has monthly service charges on an invoice.