

Cloud communications for a new world of business

Transform the way you do business by lowering IT and administrative costs, unifying all employees and sites, enabling employee mobility and ensuring business continuity.

Cloud-based phone system with hundreds of features and unlimited calling

Company-wide chat and mobile applications, including SMS messaging

Video and audio conferencing with web collaboration tools

Optional contact center application that provides inbound calling, queuing, routing, recording and analytics (ideal for up to 500 agents)

Gartner

Windstream recognized in the 2020 Gartner, Magic Quadrant for Unified Communications as a Service, Worldwide, Rafael Benitez, Megan Fernandez, Daniel O'Connell, Christopher Trueman, Pankil Sheth, 12 November 2020.

Why OfficeSuite UC?

OfficeSuite UC® is an award-winning Unified Communications as a Service (UCaaS) platform that combines business calls, faxes, messages and meetings in the cloud with unparalleled security. OfficeSuite UC offers a simple pay-as-you-go model with no heavy upfront investment that is ideal for businesses of all sizes, from small businesses all the way to enterprises of up to 20,000 users.

One unified communications solution that meets all your needs

- Unifies all employees and sites within a single, centrally managed system
- Runs on the network of your choice (Kinetic Business or another provider)
- Enables anytime, anywhere access from any device
- Provides access to phone features such as calls, chat and SMS text messaging via a secure and fully hosted system
- Improves collaboration with OfficeSuite HD Meeting video conferencing
- Integrates with popular 3rd party applications via our standards-based API
- Offers a single pane of glass approach for admin management and end-user feature management
- Reduces reliance on help desk support

Transform the way you do business

Unify All Employees and Sites

- Leverage a single system for your entire organization
 - Maximize business resources while eliminating expensive on-premises equipment
 - Administer changes easily for every employee and location from a single online portal
 - Leverage features and extension dialing across all locations
 - Search and click-to-call colleagues within a single online directory
 - Avoid the need for multiple user names and passwords with single sign-on
-

Let Business Take Place Everywhere

- Increase productivity by enabling employees to work from anywhere
 - Get business calls, faxes and emails on any device
 - Meet face-to-face and collaborate on any project in real-time via video conference
 - Access and manage everything you need securely online from anywhere
-

Avoid Disasters and Ensure Business Continuity

- Secure everything in the cloud, not on the phone itself
 - Reroute calls, set emergency overrides and access all communications features even if your physical location is unable to open
 - Quickly and easily manage any feature or setting remotely
 - Use any device to make calls, check voicemail, fax, chat or video conference
 - Meet face-to-face and collaborate with clients in real time from anywhere
-

