

Windstream D&E Systems, Inc.

Type	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate	Effective Date
Business	TDM Connectivity Charge	Per Circuit with 64kbps Bandwidth Capacity	Per Month		\$ 50.00	01-Feb-22
Business	TDM Connectivity Charge	Per Circuit with 1.544Mbps Bandwidth Capacity	Per Month		\$ 300.00	01-Feb-22
Business	Advanced Intelligent Network (AIN) Services	Terminating Call Management	Per Month		\$ 5.24	01-Feb-20
Business	Advanced Intelligent Network (AIN) Services	TollGuard	Per Month		\$ 6.23	01-Feb-20
Business	Basic DS1 Service (1.544 Mbps)	Basic Service	Per Activation	200.8	\$ -	21-Feb-19
Business	Basic DS1 Service (1.544 Mbps)	Basic Service 1 year	Per Month		\$ 272.77	01-Feb-20
Business	Basic DS1 Service (1.544 Mbps)	Basic Service 3 years	Per Circuit		\$ 221.57	01-Feb-20
Business	Basic DS1 Service (1.544 Mbps)	Basic Service 5 years	Per Month		\$ 205.92	01-Feb-20
Business	Basic DS1 Service (1.544 Mbps)	Mixed Vendor Service	Per Activation	20	\$ -	21-Feb-19
Business	Basic DS1 Service (1.544 Mbps)	Mixed Vendor Service 1 year	Per Month		\$ 272.77	01-Feb-20
Business	Basic DS1 Service (1.544 Mbps)	Mixed Vendor Service 3 years	Per Month		\$ 221.57	01-Feb-20
Business	Basic DS1 Service (1.544 Mbps)	Mixed Vendor Service 5 years	Per Month		\$ 205.92	01-Feb-20
Business	Basic DS3 Service	1 year	Per Month		\$ 3,164.04	01-Feb-20
Business	Basic DS3 Service	3 years	Per Month		\$ 2,764.54	01-Feb-20
Business	Basic DS3 Service	5 years	Per Month		\$ 2,713.36	01-Feb-20
Business	Basic DS3 Service	Basic DS3 Service	Per Activation	200.8	\$ -	21-Feb-19
Business	Basic DS3 Service	Mixed Vendor Service	Per Activation	200.8	\$ -	21-Feb-19
Business	Basic DS3 Service	Mixed Vendor Service 1 year	Per Month		\$ 3,164.04	01-Feb-20
Business	Basic DS3 Service	Mixed Vendor Service 3 years	Per Month		\$ 2,764.54	01-Feb-20
Business	Basic DS3 Service	Mixed Vendor Service 5 years	Per Month		\$ 2,713.36	01-Feb-20
Business	Billing and Collection of Charges	Late Payment Charge	Per Service Order		\$ 12.00	21-Feb-19
Business	Billing and Collection of Charges	Returned Check	Per Service Order		\$ 15.00	21-Feb-19
Business	Billing and Collection of Charges	Unpaid Balance \$0 - \$50	Per Service Order		\$ 10.00	01-Nov-19
Business	Billing and Collection of Charges	Unpaid Balance \$1000.01 - \$3000	Per Service Order		\$ 30.00	01-Nov-19
Business	Billing and Collection of Charges	Unpaid Balance \$150.01 - \$350	Per Service Order		\$ 15.00	01-Nov-19
Business	Billing and Collection of Charges	Unpaid Balance \$3000.01 - \$5000	Per Service Order		\$ 40.00	01-Nov-19
Business	Billing and Collection of Charges	Unpaid Balance \$350.01 - \$500	Per Service Order		\$ 20.00	01-Nov-19
Business	Billing and Collection of Charges	Unpaid Balance \$50.01 - \$150	Per Service Order		\$ 12.50	01-Nov-19
Business	Billing and Collection of Charges	Unpaid Balance \$500.01 - \$1000	Per Service Order		\$ 25.00	01-Nov-19
Business	Billing and Collection of Charges	Unpaid Balance Over \$5000	Per Service Order		\$ 55.00	01-Nov-19
Business	Business Service Offerings	Local Service Advantage - Rate Band 1	Per Month		\$ 96.43	01-Nov-20
Business	Business Service Offerings	Local Service Advantage - Rate Band 1 - per call	Per Call		\$ 0.12	01-Nov-20
Business	Business Service Offerings	Local Service Advantage - Rate Band 2	Per Month		\$ 112.00	01-Nov-20
Business	Business Service Offerings	Local Service Advantage - Rate Band 2 - per call	Per Call		\$ 0.12	01-Nov-20
Business	Business Service Offerings	Local Service ValuPak - Rate Band 1	Per Month		\$ 118.20	01-Nov-20
Business	Business Service Offerings	Local Service ValuPak - Rate Band 1 - call allowance	Per Call		\$ 31.50	01-Nov-20
Business	Business Service Offerings	Local Service ValuPak - Rate Band 1 - per call	Per Call		\$ 0.12	01-Nov-20
Business	Business Service Offerings	Local Service ValuPak - Rate Band 2	Per Month		\$ 146.20	01-Nov-20
Business	Business Service Offerings	Local Service ValuPak - Rate Band 2 - call allowance	Per Call		\$ 31.50	01-Nov-20
Business	Business Service Offerings	Local Service ValuPak - Rate Band 2 - per call	Per Call		\$ 0.12	01-Nov-20
Business	Centrex Service	Centrex Access Line Installation	Per Service Order	32	\$ -	21-Feb-19
Business	Centrex Service	Local Service Advantage Centrex - Rate Band 1	Per Month		\$ 110.43	01-Nov-20
Business	Centrex Service	Local Service Advantage Centrex - Rate Band 1 - per call	Per Call		\$ 0.14	01-Nov-20
Business	Centrex Service	Local Service Advantage Centrex - Rate Band 2	Per Month		\$ 136.85	01-Nov-20
Business	Centrex Service	Local Service Advantage Centrex - Rate Band 2 - per call	Per Call		\$ 0.14	01-Nov-20
Business	Centrex Service	Local Service ValuPak Centrex - Rate Band 1	Per Month		\$ 125.97	01-Nov-20
Business	Centrex Service	Local Service ValuPak Centrex - Rate Band 1 - call allowance	Per Month		\$ 37.80	01-Nov-20
Business	Centrex Service	Local Service ValuPak Centrex - Rate Band 1 - per call	Per Call		\$ 0.14	01-Nov-20
Business	Centrex Service	Local Service ValuPak Centrex - Rate Band 2	Per Month		\$ 186.62	01-Nov-20
Business	Centrex Service	Local Service ValuPak Centrex - Rate Band 2 - call allowance	Per Month		\$ 37.80	01-Nov-20
Business	Centrex Service	Local Service ValuPak Centrex - Rate Band 2 - per call	Per Call		\$ 0.14	01-Nov-20
Business	Centrex Service - Optional Features	Authorization Codes	Per Month	10	\$ -	21-Feb-19
Business	Centrex Service - Optional Features	Automatic Call Distribution	Per Month	50	\$ 6.23	01-Nov-20
Business	Centrex Service - Optional Features	Automatic Route Selection	Per Month	10	\$ -	21-Feb-19
Business	Centrex Service - Optional Features	Basic Mini-Console Service	Per Month	50	\$ 124.43	01-Nov-20
Business	Centrex Service - Optional Features	Call Back Queuing	Per Month	10	\$ -	21-Feb-19
Business	Centrex Service - Optional Features	Caller ID Deluxe	Per Month	10	\$ 10.90	01-Nov-20
Business	Centrex Service - Optional Features	Code Restrictions	Per Month	15	\$ -	21-Feb-19
Business	Centrex Service - Optional Features	Conference 6	Per Month	10	\$ 3.12	01-Nov-20
Business	Centrex Service - Optional Features	Enhanced Three Way Calling	Per Month	10	\$ 24.89	01-Nov-20
Business	Centrex Service - Optional Features	Executive Busy Override	Per Month	10	\$ -	21-Feb-19
Business	Centrex Service - Optional Features	Extended Area Centrex	Per Month	10	\$ 15.56	01-Nov-20
Business	Centrex Service - Optional Features	Foreign Exchange, WATS, Tie Line & Digital High Capacity	Per Month	50	\$ 77.77	01-Nov-20
Business	Centrex Service - Optional Features	Meet Me Conference	Per Month	10	\$ 24.89	01-Nov-20
Business	Centrex Service - Optional Features	Multi-Line Call Forwarding	Per Month	10	\$ -	21-Feb-19
Business	Centrex Service - Optional Features	Multiple Appearance Directory Number	Per Month	10	\$ 3.12	01-Nov-20
Business	Centrex Service - Optional Features	Off-Hook Queuing	Per Month	10	\$ -	21-Feb-19
Business	Centrex Service - Optional Features	Speed Call Long Individual List	Per Month	10	\$ 6.23	01-Nov-20
Business	Centrex Service - Optional Features	Trunk Answer From any Station	Per Month	22	\$ -	21-Feb-19
Business	Centrex Service - Optional Features	Uniform Call Distribution	Per Month	50	\$ 3.12	01-Nov-20
Business	Centrex Service - Optional Features	Virtual Facility Group	Per Month	25	\$ -	21-Feb-19

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Type	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate	Effective Date
Business	Changes to the Centrex Software	Cost per change	Per Service Order		\$ 14.00	01-Nov-20
Business	Changes to the Centrex Software	Minimum Charge	Per Service Order		\$ 84.00	01-Nov-20
Business	Channelized T-1 Service	Channelized T-1 Local Channel	Per Month	660	\$ 923.83	01-Nov-20
Business	Channelized T-1 Service	Multiplexing	Per Month		\$ 355.49	01-Feb-20
Business	Channelized T-1 Service	Optional Features - Block of 20 DID Numbers	Per Month	25	\$ 15.56	01-Nov-20
Business	Channelized T-1 Service	Optional Features - Each Additional Phone Number	Per Month	20	\$ 9.33	01-Nov-20
Business	Charges for Additional Labor	1st half hr. or fraction thereof Install or Repair - Overtime	Per Time Period	103.98	\$ -	21-Feb-19
Business	Charges for Additional Labor	1st half hr. or fraction thereof Install or Repair - Premium	Per Time Period	116.52	\$ -	21-Feb-19
Business	Charges for Additional Labor	1st half hr. or fraction thereof Testing & Maintenance with other telephone companies, or other labor - Basic	Per Time Period	89.16	\$ -	21-Feb-19
Business	Charges for Additional Labor	1st half hr. or fraction thereof Testing & Maintenance with other telephone companies, or other labor - Overtime	Per Time Period	95.44	\$ -	21-Feb-19
Business	Charges for Additional Labor	1st half hr. or fraction thereof Testing & Maintenance with other telephone companies, or other labor - Premium	Per Time Period	106.13	\$ -	21-Feb-19
Business	Charges for Additional Labor	Each addl half hr. or fraction thereof Install or Repair - Overtime	Per Time Period	33.88	\$ -	21-Feb-19
Business	Charges for Additional Labor	Each addl half hr. or fraction thereof Install or Repair - Premium	Per Time Period	40.42	\$ -	21-Feb-19
Business	Charges for Additional Labor	Each addl half hr. or fraction thereof Stand By - Basic	Per Time Period	31.5	\$ -	21-Feb-19
Business	Charges for Additional Labor	Each addl half hr. or fraction thereof Stand By - Overtime	Per Time Period	33.88	\$ -	21-Feb-19
Business	Charges for Additional Labor	Each addl half hr. or fraction thereof Stand By - Premium	Per Time Period	40.42	\$ -	21-Feb-19
Business	Charges for Additional Labor	Each addl half hr. or fraction thereof Testing & Maintenance with other telephone companies, or other labor - Basic	Per Time Period	30.25	\$ -	21-Feb-19
Business	Charges for Additional Labor	Each addl half hr. or fraction thereof Testing & Maintenance with other telephone companies, or other labor - Overtime	Per Time Period	34.02	\$ -	21-Feb-19
Business	Charges for Additional Labor	Each addl half hr. or fraction thereof Testing & Maintenance with other telephone companies, or other labor - Premium	Per Time Period	40.42	\$ -	21-Feb-19
Business	Direct Inward Dialing DID Service	Additional Individual DID Numbers	Per Month	20	\$ 5.33	01-Feb-20
Business	Direct Inward Dialing DID Service	DID trunk termination, each	Per Month	65	\$ 62.21	01-Feb-20
Business	Direct Inward Dialing DID Service	Group of 20 DID numbers	Per Month	25	\$ 8.89	01-Feb-20
Business	Direct Inward Dialing DID Service	Suspension of Service - Restoral Charge	Per Month	26.5	\$ -	01-Feb-20
Business	Directory Assistance	411 Directory Assistance - Call Completion	Per Call		\$ 1.99	21-Feb-19
Business	Directory Assistance	411 Directory Assistance - customer direct dials 411 Directory Assistance	Per Call		\$ 1.99	21-Feb-19
Business	Directory Assistance	Customer direct dials Directory Assistance	Per Call		\$ 1.99	21-Feb-19
Business	Directory Assistance	Customer originates a Directory Assistance call from a Pay Telephone via a telephone Company operator	Per Call		\$ 1.99	21-Feb-19
Business	Directory Assistance	Customer places a call to the Directory Assistance attendant via a Company operator	Per Call		\$ 1.99	21-Feb-19
Business	Directory Listings	For each subsequent business listing requested on the same order	Per Month	9	\$ 7.10	01-Feb-20
Business	Directory Listings	For first business listing requested	Per Month	15	\$ 7.10	01-Feb-20
Business	Directory Listings	Non-published telephone number	Per Month	15	\$ 6.23	01-Feb-20
Business	Directory Listings	Unlisted Number	Per Month	15	\$ 5.33	01-Feb-20
Business	D50 Interoffice Mileage	2.4 to < 56 Kbps	Per Circuit	0	\$ 30.49	21-Feb-19
Business	D50 Interoffice Mileage	2.4 to < 56 Kbps	Per Circuit Per Mile		\$ 3.05	21-Feb-19
Business	D50 Interoffice Mileage	2-Wire Voice Grade	Per Circuit Per Mile	0	\$ 3.20	21-Feb-19
Business	D50 Interoffice Mileage	2-Wire Voice Grade	Per Circuit	0	\$ 32.09	21-Feb-19
Business	D50 Interoffice Mileage	4-Wire Voice Grade	Per Circuit Per Mile	0	\$ 3.20	21-Feb-19
Business	D50 Interoffice Mileage	4-Wire Voice Grade	Per Circuit	0	\$ 32.09	21-Feb-19
Business	D50 Interoffice Mileage	56 or 64 Kbps	Per Circuit Per Mile	0	\$ 4.69	21-Feb-19
Business	D50 Interoffice Mileage	56 or 64 Kbps	Per Circuit	0	\$ 47.15	21-Feb-19
Business	D50 Service	2.4 to < 56 Kbps	Per Month	141.6	\$ 99.28	01-Feb-20
Business	D50 Service	2-Wire Voice Grade	Per Month	128.8	\$ 53.78	01-Feb-20
Business	D50 Service	4-Wire Voice Grade	Per Month	128.8	\$ 86.05	01-Feb-20
Business	D50 Service	56 or 64 Kbps	Per Month	141.6	\$ 99.28	01-Feb-20
Business	D51 Interoffice Channel Mileage-Fixed	Basic Service 1 year	Per Circuit		\$ 121.33	21-Feb-19
Business	D51 Interoffice Channel Mileage-Fixed	Basic Service 3 years	Per Circuit		\$ 85.77	21-Feb-19
Business	D51 Interoffice Channel Mileage-Fixed	Basic Service 5 years	Per Circuit		\$ 81.02	21-Feb-19
Business	D51 Interoffice Channel Mileage-Fixed	Mixed Vendor Service 1 year	Per Circuit		\$ 121.33	21-Feb-19
Business	D51 Interoffice Channel Mileage-Fixed	Mixed Vendor Service 3 years	Per Circuit		\$ 85.77	21-Feb-19
Business	D51 Interoffice Channel Mileage-Fixed	Mixed Vendor Service 5 years	Per Circuit		\$ 81.02	21-Feb-19
Business	D51 Interoffice Channel Mileage-Per Mile	Basic Service 1 year	Per Circuit Per Mile		\$ 24.60	21-Feb-19
Business	D51 Interoffice Channel Mileage-Per Mile	Basic Service 3 years	Per Min Per Mile		\$ 19.91	21-Feb-19
Business	D51 Interoffice Channel Mileage-Per Mile	Basic Service 5 years	Per Circuit Per Mile		\$ 18.15	21-Feb-19
Business	D51 Interoffice Channel Mileage-Per Mile	Mixed Vendor Service 1 year	Per Circuit Per Mile		\$ 24.60	21-Feb-19
Business	D51 Interoffice Channel Mileage-Per Mile	Mixed Vendor Service 3 years	Per Circuit Per Mile		\$ 19.91	21-Feb-19
Business	D51 Interoffice Channel Mileage-Per Mile	Mixed Vendor Service 5 years	Per Circuit Per Mile		\$ 18.15	21-Feb-19
Business	D53 Interoffice Channel Mileage-Fixed	Basic Service 1 year	Per Circuit		\$ 675.69	21-Feb-19
Business	D53 Interoffice Channel Mileage-Fixed	Basic Service 3 years	Per Circuit		\$ 480.67	21-Feb-19
Business	D53 Interoffice Channel Mileage-Fixed	Basic Service 5 years	Per Circuit		\$ 456.96	21-Feb-19
Business	D53 Interoffice Channel Mileage-Fixed	Mixed Vendor Service 1 year	Per Circuit		\$ 675.69	21-Feb-19
Business	D53 Interoffice Channel Mileage-Fixed	Mixed Vendor Service 3 years	Per Circuit		\$ 480.67	21-Feb-19
Business	D53 Interoffice Channel Mileage-Fixed	Mixed Vendor Service 5 years	Per Circuit		\$ 456.96	21-Feb-19
Business	D53 Interoffice Channel Mileage-Per Mile	Basic Service 1 year	Per Circuit Per Mile		\$ 169.37	21-Feb-19
Business	D53 Interoffice Channel Mileage-Per Mile	Basic Service 3 years	Per Circuit Per Mile		\$ 120.60	21-Feb-19
Business	D53 Interoffice Channel Mileage-Per Mile	Basic Service 5 years	Per Circuit Per Mile		\$ 113.48	21-Feb-19
Business	D53 Interoffice Channel Mileage-Per Mile	Mixed Vendor Service 1 year	Per Circuit Per Mile		\$ 169.37	21-Feb-19
Business	D53 Interoffice Channel Mileage-Per Mile	Mixed Vendor Service 3 years	Per Circuit Per Mile		\$ 120.60	21-Feb-19
Business	D53 Interoffice Channel Mileage-Per Mile	Mixed Vendor Service 5 years	Per Circuit Per Mile		\$ 113.48	21-Feb-19
Business	Duplicate Copies of Monthly Telephone Bills	Duplicate Copies of Monthly Telephone Bills	Per Activation		\$ 0.19	01-Feb-20

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Business	Duplicate Copies of Monthly Telephone Bills	Duplicate Copies of Monthly Telephone Bills	Per Activation		\$ 15.00	01-Feb-20
Business	High Capacity 1.544 Mbps Service	Local Channel - 1 Year	Per Month	660	\$ 923.83	01-Nov-20
Business	High Capacity 1.544 Mbps Service	Multiplexing An arrangement that multiplexes a 1.544 Mbps channel to 24 channels	Per Month	0	\$ 355.49	01-Feb-20
Business	Hubbed DS0 Service	Non-Recurring	Per Month	200.8	\$ 260.39	01-Feb-20
Business	Hubbed DS1 Service	1 Year Term	Per Month		\$ 674.45	01-Feb-20
Business	Hubbed DS1 Service	Non-Recurring	Per Activation	200.8	\$ -	21-Feb-19
Business	Integrated Services Digital Network - Basic Rate Interface - ISDN BRI	Additional Calling - 100 Hours	Per Month	10	\$ 5.33	01-Feb-20
Business	Integrated Services Digital Network - Basic Rate Interface - ISDN BRI	Additional Calling - 20 Hours	Per Month	10	\$ 5.33	01-Feb-20
Business	Integrated Services Digital Network - Basic Rate Interface - ISDN BRI	Additional Calling - Unlimited	Per Month	10	\$ 5.33	01-Feb-20
Business	Integrated Services Digital Network - Basic Rate Interface - ISDN BRI	BRI Service - 100 Hours	Per Month		\$ 142.20	01-Feb-20
Business	Integrated Services Digital Network - Basic Rate Interface - ISDN BRI	BRI Service - 20 Hours	Per Month	115	\$ 106.64	01-Feb-20
Business	Integrated Services Digital Network - Basic Rate Interface - ISDN BRI	BRI Service - Additional Minute - 100 Hours	Per Month		\$ 0.01	01-Feb-20
Business	Integrated Services Digital Network - Basic Rate Interface - ISDN BRI	BRI Service - Additional Minute - 20 Hours	Per Month		\$ 0.01	01-Feb-20
Business	Integrated Services Digital Network - Basic Rate Interface - ISDN BRI	BRI Service - Additional Minute - Unlimited	Per Month		\$ -	01-Feb-20
Business	Integrated Services Digital Network - Basic Rate Interface - ISDN BRI	BRI Service - Unlimited	Per Month		\$ 399.92	01-Feb-20
Business	Integrated Services Digital Network - Basic Rate Interface - ISDN BRI	Electronic Key Pack - 100 Hours	Per Month	10	\$ 7.10	01-Feb-20
Business	Integrated Services Digital Network - Basic Rate Interface - ISDN BRI	Electronic Key Pack - 20 Hours	Per Month	10	\$ 7.10	01-Feb-20
Business	Integrated Services Digital Network - Basic Rate Interface - ISDN BRI	Electronic Key Pack - Unlimited	Per Month	10	\$ 7.10	01-Feb-20
Business	Integrated Services Digital Network - Basic Rate Interface - ISDN BRI	Flexible Calling - 100 Hours	Per Month	10	\$ 5.33	01-Feb-20
Business	Integrated Services Digital Network - Basic Rate Interface - ISDN BRI	Flexible Calling - 20 Hours	Per Month	10	\$ 5.33	01-Feb-20
Business	Integrated Services Digital Network - Basic Rate Interface - ISDN BRI	Flexible Calling - Unlimited	Per Month	10	\$ 5.33	01-Feb-20
Business	Integrated Services Digital Network - Primary Rate Interface - ISDN PRI	Optional Features - Add or change to an existing line group or add a new line group	Per Service Order	50	\$ -	21-Feb-19
Business	Integrated Services Digital Network - Primary Rate Interface - ISDN PRI	Optional Features - Block of 20 DID Numbers	Per Month	25	\$ 15.56	01-Nov-20
Business	Integrated Services Digital Network - Primary Rate Interface - ISDN PRI	Optional Features - Call-by-Call and Caller ID Package	Per Month	50	\$ 373.26	01-Nov-20
Business	Integrated Services Digital Network - Primary Rate Interface - ISDN PRI	Optional Features - Call-by-Call Flexchannel	Per Month	50	\$ 217.74	01-Nov-20
Business	Integrated Services Digital Network - Primary Rate Interface - ISDN PRI	Optional Features - Caller ID	Per Month	50	\$ 217.74	01-Nov-20
Business	Integrated Services Digital Network - Primary Rate Interface - ISDN PRI	Optional Features - DID Capability all B Channels	Per Month	50	\$ 419.91	01-Nov-20
Business	Integrated Services Digital Network - Primary Rate Interface - ISDN PRI	Optional Features - DID Capability per B Channel	Per Month	50	\$ 28.00	01-Nov-20
Business	Integrated Services Digital Network - Primary Rate Interface - ISDN PRI	Optional Features - Each Additional Phone Number	Per Month	20	\$ 9.33	01-Nov-20
Business	Integrated Services Digital Network - Primary Rate Interface - ISDN PRI	Optional Features - Reconfigure D-channel	Per Service Order	250	\$ -	21-Feb-19
Business	Integrated Services Digital Network - Primary Rate Interface - ISDN PRI	PRI Arrangement - Additional : 24 B Channels	Per Month	240	\$ 622.11	01-Nov-20
Business	Integrated Services Digital Network - Primary Rate Interface - ISDN PRI	PRI Arrangement - Initial: 23 B Channels + 1 D Channel	Per Month	240	\$ 622.11	01-Nov-20
Business	Integrated Services Digital Network - Primary Rate Interface - ISDN PRI	PRI Arrangement - Second: 23 B Channels + D Back-up	Per Month	240	\$ 699.86	01-Nov-20
Business	Integrated Services Digital Network - Primary Rate Interface - ISDN PRI	PRI Local Loop Facility	Per Month	660	\$ 909.13	01-Nov-20
Business	Line Connection Charges	Line Connection Charge	Per Service Order		\$ 113.75	01-Nov-20
Business	Maintenance of Service Charges	1st half hr. or fraction thereof Basic	Per Time Period	91.65	\$ -	21-Feb-19
Business	Maintenance of Service Charges	1st half hr. or fraction thereof Overtime	Per Time Period	95.17	\$ -	21-Feb-19
Business	Maintenance of Service Charges	1st half hr. or fraction thereof Premium	Per Time Period	106.12	\$ -	21-Feb-19
Business	Maintenance of Service Charges	Each addl half hr. or fraction thereof Basic	Per Time Period	32.75	\$ -	21-Feb-19
Business	Maintenance of Service Charges	Each addl half hr. or fraction thereof Overtime	Per Time Period	33.74	\$ -	21-Feb-19
Business	Maintenance of Service Charges	Each addl half hr. or fraction thereof Premium	Per Time Period	40.41	\$ -	21-Feb-19
Business	Miscellaneous Non-Recurring Charges	Preferred Telephone Number Service Charge	Per Service Order	30	\$ -	21-Feb-19
Business	Miscellaneous Non-Recurring Charges	Record Service Charge	Per Service Order	15	\$ -	21-Feb-19
Business	Miscellaneous Non-Recurring Charges	Restoral of Service Charge	Per Service Order	100	\$ -	01-Nov-19
Business	Miscellaneous Non-Recurring Charges	Telephone Number Change Charge	Per Service Order	25	\$ -	21-Feb-19
Business	Miscellaneous Non-Recurring Charges	Transfer of Billing Name Charge	Per Service Order	27.75	\$ -	21-Feb-19
Business	Miscellaneous Non-Recurring Charges	Unpaid Balance \$0 - \$50	Per Service Order		\$ 10.00	01-Nov-19
Business	Miscellaneous Non-Recurring Charges	Unpaid Balance \$1000.01 - \$3000	Per Service Order		\$ 30.00	01-Nov-19
Business	Miscellaneous Non-Recurring Charges	Unpaid Balance \$150.01 - \$350	Per Service Order		\$ 15.00	01-Nov-19
Business	Miscellaneous Non-Recurring Charges	Unpaid Balance \$3000.01 - \$5000	Per Service Order		\$ 40.00	01-Nov-19
Business	Miscellaneous Non-Recurring Charges	Unpaid Balance \$350.01 - \$500	Per Service Order		\$ 20.00	01-Nov-19
Business	Miscellaneous Non-Recurring Charges	Unpaid Balance \$50.01 - \$150	Per Service Order		\$ 12.50	01-Nov-19
Business	Miscellaneous Non-Recurring Charges	Unpaid Balance \$500.01 - \$1000	Per Service Order		\$ 25.00	01-Nov-19
Business	Miscellaneous Non-Recurring Charges	Unpaid Balance Over \$5000	Per Service Order		\$ 55.00	01-Nov-19
Business	Miscellaneous Recurring Charges	Operational Support Systems (OSS) Charge	Per Month		\$ 1.13	01-Feb-20
Business	Operator Services	Call Interruption	Per Call		\$ 9.99	21-Feb-19
Business	Operator Services	Intrastate Usage Rate - Daytime Measured Rate	Per Minute		\$ 0.89	21-Feb-19
Business	Operator Services	Intrastate Usage Rate - Evening/Night/Weekend Measured Rate	Per Minute		\$ 0.89	21-Feb-19
Business	Operator Services	Line Status Verification	Per Call		\$ 17.48	01-Nov-20
Business	Operator Services	Operator Calls - Calling Card - Customer Dialed	Per Call		\$ 4.99	21-Feb-19
Business	Operator Services	Operator Calls - Calling Card - Operator Dialed	Per Call		\$ 5.50	21-Feb-19
Business	Operator Services	Operator Calls - Calling Card - Operator Must Dial	Per Call		\$ 4.99	21-Feb-19
Business	Operator Services	Operator Calls - Collect	Per Call		\$ 6.50	21-Feb-19
Business	Operator Services	Operator Calls - General Assistance	Per Call		\$ 1.99	21-Feb-19
Business	Operator Services	Operator Calls - Operator Dialed Surcharge	Per Call		\$ 2.15	21-Feb-19
Business	Operator Services	Operator Calls - Payphone Surcharge	Per Call		\$ 3.00	21-Feb-19
Business	Operator Services	Operator Calls - Person to Person	Per Call		\$ 9.99	21-Feb-19
Business	Operator Services	Operator Calls - Sent Paid Non Coin/Station-to-Station	Per Call		\$ 9.99	21-Feb-19
Business	Operator Services	Operator Calls - Third Party	Per Call		\$ 9.99	21-Feb-19

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Business	Optional Central Office Services	Call Block	Per Month		\$ 8.00	01-Feb-20
Business	Optional Central Office Services	Call Forward Busy Line	Per Month		\$ 7.77	01-Nov-20
Business	Optional Central Office Services	Call Forward Busy Line, Don't Answer	Per Month		\$ 9.33	01-Nov-20
Business	Optional Central Office Services	Call Forward Don't Answer	Per Month		\$ 4.44	01-Feb-20
Business	Optional Central Office Services	Call Forward Remote Activation	Per Month		\$ 11.11	01-Feb-20
Business	Optional Central Office Services	Call Forwarding	Per Month		\$ 10.22	01-Feb-20
Business	Optional Central Office Services	Call Hold	Per Month		\$ 1.78	01-Feb-20
Business	Optional Central Office Services	Call Pickup	Per Month		\$ 1.78	01-Feb-20
Business	Optional Central Office Services	Call Redirect Service	Per Service Order	15	\$ -	21-Feb-19
Business	Optional Central Office Services	Call Redirect, per number	Per Month		\$ 28.44	01-Feb-20
Business	Optional Central Office Services	Call Redirect, per talk path	Per Month		\$ 5.33	01-Feb-20
Business	Optional Central Office Services	Call Waiting	Per Month		\$ 10.22	01-Feb-20
Business	Optional Central Office Services	Caller ID	Per Month		\$ 16.00	01-Feb-20
Business	Optional Central Office Services	Caller ID Deluxe	Per Month		\$ 32.66	01-Nov-20
Business	Optional Central Office Services	Change Distinctive Ring Service	Per Service Order	5	\$ -	21-Feb-19
Business	Optional Central Office Services	Change orders for subscription to Optional Central Office Services	Per Service Order	5	\$ -	21-Feb-19
Business	Optional Central Office Services	Change PIN for Remote Access Service	Per Service Order	5	\$ -	21-Feb-19
Business	Optional Central Office Services	Distinctive Ringing	Per Month		\$ 10.39	01-Feb-20
Business	Optional Central Office Services	Group Intercom	Per Month		\$ 1.78	01-Feb-20
Business	Optional Central Office Services	Make Set Busy	Per Month		\$ 1.78	01-Feb-20
Business	Optional Central Office Services	Optional Central Office Usage Services - Service Reactivation	Per Line	5	\$ -	21-Feb-19
Business	Optional Central Office Services	Priority Ringing	Per Month		\$ 5.78	01-Feb-20
Business	Optional Central Office Services	Repeat Dial	Per Month		\$ 9.77	01-Feb-20
Business	Optional Central Office Services	Return Call	Per Month		\$ 10.67	01-Feb-20
Business	Optional Central Office Services	Selective Call Forwarding	Per Month		\$ 7.55	01-Feb-20
Business	Optional Central Office Services	Simultaneous Ringing	Per Month		\$ 5.24	01-Feb-20
Business	Optional Central Office Services	Speed Calling - 30	Per Month		\$ 11.56	01-Feb-20
Business	Optional Central Office Services	Speed Calling - 8	Per Month		\$ 8.89	01-Feb-20
Business	Optional Central Office Services	Three Way Calling	Per Month		\$ 8.89	01-Feb-20
Business	Optional Central Office Services	Usage Rates - Call Block	Per Call		\$ 0.50	21-Feb-19
Business	Optional Central Office Services	Usage Rates - Call Trace	Per Call		\$ 3.00	21-Feb-19
Business	Optional Central Office Services	Usage Rates - Priority Ringing	Per Call		\$ 0.50	21-Feb-19
Business	Optional Central Office Services	Usage Rates - Repeat Dial	Per Call		\$ 0.75	21-Feb-19
Business	Optional Central Office Services	Usage Rates - Return Call	Per Call		\$ 0.75	21-Feb-19
Business	Optional Central Office Services	Usage Rates - Selective Call Forwarding	Per Call		\$ 0.50	21-Feb-19
Business	Optional Central Office Services	Usage Rates - Three-Way Calling	Per Call		\$ 0.75	21-Feb-19
Business	Premise Work Charges	Initial Visit Charge	Per Service Order		\$ 47.00	21-Feb-19
Business	Premise Work Charges	Material Charge	Per Service Order	0	\$ -	21-Feb-19
Business	Premise Work Charges	Work Charge	Per Service Order		\$ 23.00	21-Feb-19
Business	Remote Call Forwarding	Change the number associated with the RCF Access Path	Per Service Order	45	\$ -	21-Feb-19
Business	Remote Call Forwarding	Change the number to which calls are forwarded	Per Service Order	45	\$ -	21-Feb-19
Business	Remote Call Forwarding	Remote Call Forwarding, Per access path	Per Month		\$ 28.44	01-Feb-20
Business	Telecommunications Relay Service (TRS)	Per access line	Per Month		\$ 0.18	01-Nov-20
Business	Unlimited Phone Bundle	Early termination fee	Per Service Order		\$ 100.00	21-Feb-19
Business	Unlimited Phone Bundle	Intrastate Regulated Company Portion	Per Month	65	\$ 24.88	01-Feb-20
Business	Unlimited Phone Bundle	Unlimited Phone Bundle	Per Month	65	\$ 62.11	01-Feb-20
Residential	Billing and Collection of Charges	Late Payment Charge	Per Service Order		\$ 12.00	21-Feb-19
Residential	Billing and Collection of Charges	Returned Check	Per Service Order		\$ 15.00	21-Feb-19
Residential	Directory Assistance	411 Directory Assistance - Call Completion	Per Call		\$ 1.99	21-Feb-19
Residential	Directory Assistance	411 Directory Assistance - customer direct dials 411 Directory Assistance	Per Call		\$ 1.99	21-Feb-19
Residential	Directory Assistance	Customer direct dials Directory Assistance	Per Call		\$ 1.99	21-Feb-19
Residential	Directory Assistance	Customer originates a Directory Assistance call from a Pay Telephone via a telephone Company operator	Per Call		\$ 1.99	21-Feb-19
Residential	Directory Assistance	Customer places a call to the Directory Assistance attendant via a Company operator	Per Call		\$ 1.99	21-Feb-19
Residential	Directory Listings	For first business listing requested	Per Month	12	\$ 3.30	21-Feb-19
Residential	Directory Listings	Non-published telephone number	Per Month	15	\$ 5.19	21-Feb-19
Residential	Duplicate Copies of Monthly Telephone Bills	Duplicate Copies of Monthly Telephone Bills	Per Activation		\$ 0.16	21-Feb-19
Residential	Duplicate Copies of Monthly Telephone Bills	Duplicate Copies of Monthly Telephone Bills	Per Activation		\$ 12.50	21-Feb-19
Residential	Line Connection Charges	Line Connection Charge	Per Service Order		\$ 45.00	21-Feb-19
Residential	Miscellaneous Non-Recurring Charges	Preferred Telephone Number Service Charge	Per Service Order	30	\$ -	21-Feb-19
Residential	Miscellaneous Non-Recurring Charges	Record Service Charge	Per Service Order	15	\$ -	21-Feb-19
Residential	Miscellaneous Non-Recurring Charges	Restoral of Service Charge	Per Service Order	20	\$ -	21-Feb-19
Residential	Miscellaneous Non-Recurring Charges	Telephone Number Change Charge	Per Service Order	25	\$ -	21-Feb-19
Residential	Miscellaneous Non-Recurring Charges	Transfer of Billing Name Charge	Per Service Order	27.75	\$ -	21-Feb-19
Residential	Miscellaneous Recurring Charges	Operational Support Systems (OSS) Charge	Per Month		\$ 0.82	21-Feb-19
Residential	Operator Services	Call Interruption	Per Call		\$ 9.99	21-Feb-19
Residential	Operator Services	Intrastate Usage Rate - Daytime Measured Rate	Per Minute		\$ 0.89	21-Feb-19
Residential	Operator Services	Intrastate Usage Rate - Evening/Night/Weekend Measured Rate	Per Minute		\$ 0.89	21-Feb-19
Residential	Operator Services	Line Status Verification	Per Call		\$ 9.99	21-Feb-19
Residential	Operator Services	Operator Calls - Calling Card - Customer Dialed	Per Call		\$ 4.99	21-Feb-19

Windstream D&E Systems, Inc.

Type	Billing Category	Rate Description	Rate Application	NRC	Recurring Rate	Effective Date
Residential	Operator Services	Operator Calls - Calling Card - Operator Dialed	Per Call		\$ 5.50	21-Feb-19
Residential	Operator Services	Operator Calls - Calling Card - Operator Must Dial	Per Call		\$ 4.99	21-Feb-19
Residential	Operator Services	Operator Calls - Collect	Per Call		\$ 6.50	21-Feb-19
Residential	Operator Services	Operator Calls - General Assistance	Per Call		\$ 1.99	21-Feb-19
Residential	Operator Services	Operator Calls - Operator Dialed Surcharge	Per Call		\$ 2.15	21-Feb-19
Residential	Operator Services	Operator Calls - Payphone Surcharge	Per Call		\$ 3.00	21-Feb-19
Residential	Operator Services	Operator Calls - Person to Person	Per Call		\$ 9.99	21-Feb-19
Residential	Operator Services	Operator Calls - Sent Paid Non Coin/Station-to-Station	Per Call		\$ 9.99	21-Feb-19
Residential	Operator Services	Operator Calls - Third Party	Per Call		\$ 9.99	21-Feb-19
Residential	Optional Central Office Services	Call Block	Per Month		\$ 5.00	21-Feb-19
Residential	Optional Central Office Services	Call Forward Busy Line	Per Month		\$ 1.95	21-Feb-19
Residential	Optional Central Office Services	Call Forward Busy Line, Don't Answer	Per Month		\$ 1.95	21-Feb-19
Residential	Optional Central Office Services	Call Forward Don't Answer	Per Month		\$ 1.95	21-Feb-19
Residential	Optional Central Office Services	Call Forward Remote Activation	Per Month		\$ 4.50	21-Feb-19
Residential	Optional Central Office Services	Call Forwarding	Per Month		\$ 3.00	21-Feb-19
Residential	Optional Central Office Services	Call Hold	Per Month		\$ 1.00	21-Feb-19
Residential	Optional Central Office Services	Call Pickup	Per Month		\$ 1.00	21-Feb-19
Residential	Optional Central Office Services	Call Redirect, per number	Per Month		\$ 16.00	21-Feb-19
Residential	Optional Central Office Services	Call Redirect, per talk path	Per Month		\$ 3.00	21-Feb-19
Residential	Optional Central Office Services	Call Waiting	Per Month		\$ 4.50	21-Feb-19
Residential	Optional Central Office Services	Caller ID	Per Month		\$ 6.50	21-Feb-19
Residential	Optional Central Office Services	Caller ID Deluxe	Per Month		\$ 7.50	21-Feb-19
Residential	Optional Central Office Services	Distinctive Ringing	Per Month		\$ 5.50	21-Feb-19
Residential	Optional Central Office Services	Group Intercom	Per Month		\$ 1.00	21-Feb-19
Residential	Optional Central Office Services	Home Intercom	Per Month		\$ 2.25	21-Feb-19
Residential	Optional Central Office Services	Make Set Busy	Per Month		\$ 3.50	21-Feb-19
Residential	Optional Central Office Services	Priority Ringing	Per Month		\$ 3.50	21-Feb-19
Residential	Optional Central Office Services	Repeat Dial	Per Month		\$ 4.50	21-Feb-19
Residential	Optional Central Office Services	Return Call	Per Month		\$ 4.50	21-Feb-19
Residential	Optional Central Office Services	Selective Call Forwarding	Per Month		\$ 3.50	21-Feb-19
Residential	Optional Central Office Services	Simultaneous Ringing	Per Month		\$ 2.95	21-Feb-19
Residential	Optional Central Office Services	Speed Calling - 30	Per Month		\$ 2.25	21-Feb-19
Residential	Optional Central Office Services	Speed Calling - 8	Per Month		\$ 1.50	21-Feb-19
Residential	Optional Central Office Services	Three Way Calling	Per Month		\$ 4.00	21-Feb-19
Residential	Premise Work Charges	Initial Visit Charge	Per Service Order		\$ 42.00	21-Feb-19
Residential	Premise Work Charges	Work Charge	Per Service Order		\$ 21.00	21-Feb-19
Residential	Remote Call Forwarding	Change the number associated with the RCF Access Path	Per Service Order	45	\$ -	21-Feb-19
Residential	Remote Call Forwarding	Change the number to which calls are forwarded	Per Service Order	45	\$ -	21-Feb-19
Residential	Remote Call Forwarding	Remote Call Forwarding, Per access path	Per Month		\$ 23.70	21-Feb-19
Residential	Residence Service Offerings	Basic Local Service Option Package - Rate Band 1	Per Month		\$ 20.00	21-Feb-19
Residential	Residence Service Offerings	Basic Local Service Option Package - Rate Band 2	Per Month		\$ 31.00	21-Feb-19
Residential	Residence Service Offerings	Plus Local Service Option Package - Rate Band 1	Per Month		\$ 29.45	21-Feb-19
Residential	Residence Service Offerings	Plus Local Service Option Package - Rate Band 2	Per Month		\$ 41.59	21-Feb-19
Residential	Telecommunications Relay Service (TRS)	Per access line	Per Month		\$ 0.08	21-Feb-19
Residential	Unlimited Phone Bundle	Early termination fee	Per Service Order		\$ 100.00	21-Feb-19
Residential	Unlimited Phone Bundle	Intrastate Regulated Company Portion	Per Month	45	\$ 14.00	21-Feb-19
Residential	Unlimited Phone Bundle	Unlimited Phone Bundle	Per Month	45	\$ 34.95	21-Feb-19